

# Quarterly Performance Report

Quarter Two 2018/19 year  
(1 October 2018 - 31 December 2018)

This report provides a summary of Wellington City Council’s (the Council) operating performance for quarter two of the 2018/19 financial year, reporting against the Council’s 10-year plan and annual plans. These documents are published on the Council’s website ([www.wcc.govt.nz](http://www.wcc.govt.nz)). Volume 1 of Our 10-year Plan has full details on our outcome indicators, performance measures and strategic priorities and supporting key projects.

Our 10-year Plan 2018-28 updated the Council’s 2015 performance framework and this document reports against that updated framework. The update resulted in changes to a majority of measures in each activity area. This means that most of the updated measures are not comparable with 2017/18 results.

We expect that during the 2018/19 financial year some measures, targets, data and data collection will be fine-tuned as part of their operational bedding-in. Throughout 2018/19 we will also continue to develop the content and presentation of this report.

Our 10-year Plan also included a selection of city wide information or trends (referred to as the ‘snapshot of the city’) and annual outcome information. This information is more medium to long-term in nature and less likely to change during the year and therefore will be reported in the Annual Report. A number of these are sourced from the 2018 census for which data timing is expected about April 2019.

## Table of contents

<b>Introduction: What we report .....</b>	<b>3</b>
How to read this report .....	3
<b>Executive Summary - Quarter Two Performance Snapshots.....</b>	<b>5</b>
Snapshot (a) - Summary of key headlines .....	6
Snapshot (b) - key projects.....	7
Snapshot (c) - Summary of measures (KPIs), budget.....	8
<b>Section One: Activity area performance .....</b>	<b>9</b>
Pārongo ā-tāone   Governance.....	10
Taiao   Environment.....	14
Whanaketanga ōhanga   Economic development .....	22
Oranga ahurea   Cultural Wellbeing.....	25
Kaupapa Pāpori me ngā Mahi a Rēhia   Social and Recreation .....	29
Tāone tupu ora   Urban development .....	34
Waka   Transport .....	38
<b>Section Two: Financial performance.....</b>	<b>42</b>
Consolidated financial performance 1 October -31 December 2018.....	43
Capital expenditure and borrowing.....	44
Treasury policy compliance.....	45
<b>Appendix One: Detailed performance against target (KPIs) .....</b>	<b>36</b>
<b>Appendix Two: Detailed financial performance information .....</b>	<b>42</b>

# Introduction: What we report

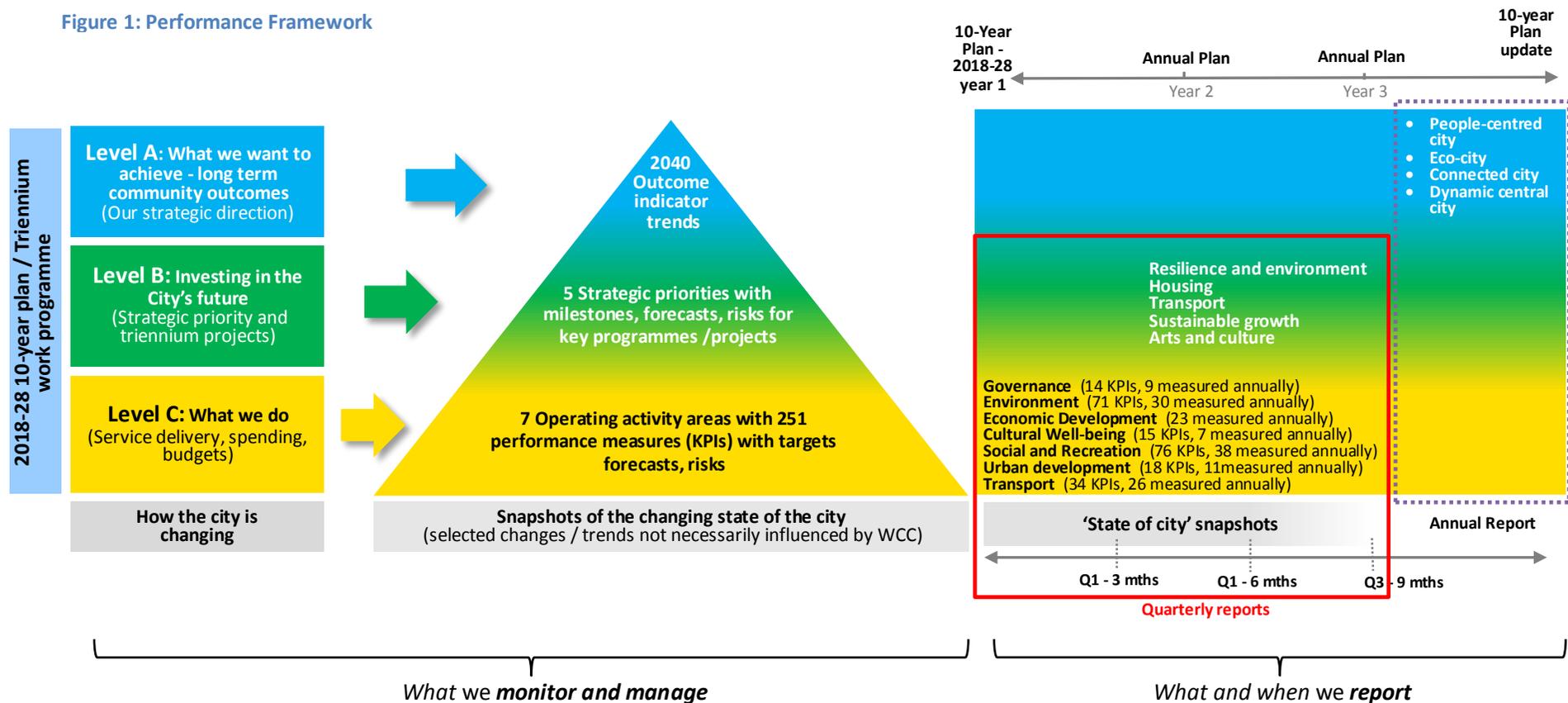
Quarterly reports focus on operating performance i.e. levels B and C in our Performance Framework (Figure 1 below). This includes commentary on what we did, key project progress, material changes in performance measures (KPIs) and budgets, forecasts and any risks / issues that may influence future performance.

Forecasts are the expected results for the next quarter. They are an informed view of conditions (e.g. seasonality) that may influence future performance (or results).

## Exception reporting

Quarterly results are reported by exception and include KPI, achievements and budget performance. As the year progresses we include prior quarter(s) performance for comparison.

Figure 1: Performance Framework



## How to read this report

### What's being reported?

This report explains:

- progress for our significant and key projects in Our 10-year plan
- performance KPI targets and budgets, key achievements, challenges /risks and where possible, next quarter forecasts in each of our seven activity areas
- consolidated financial performance; and

The aim is to inform three key questions:

- Are we tracking as expected?
- What are we expecting to achieve in the next quarter?
- Is our response to challenges sufficient to mitigate any undesirable impacts?

### What information do we include?

In general the information in the report covers relevant financial and non-financial information relating to operating performance. Activity area KPIs in general, cover quantity, quantity, timeliness and cost.

### Structure of this report

The introduction explains how this report fits with the Council's Performance Framework (Figure 1) as well as on-going monitoring and reporting. First-time readers of the report could start here.

Next, the Executive Summary provides an overview (or 'snapshots') of performance for the quarter - drawing on the information in the following sections and appendices

Sections one and two contain details on:

- financial and non-financial performance (by exception) for each of the Council's seven key strategy areas (Section 1)
- Consolidated financial performance and for the Council as a whole (Section 2).

Those more familiar with the report could start with these sections.

Appendices contain detailed information on KPI performance and budgets for the quarter.

### How we rate status

To decide what is significant and therefore what to focus on in this report we use the status definitions:

Indicator	Definitions		
	Key project progress	Budgets	Performance measures (KPIs)
● Blue	The project is ahead of its timeline		Target exceeded by greater than 10%
● Green	The project is and will remain on track	Year to date spend is within 10% of budget (on track)	Target met - within plus 10% of target
● Amber	The project progress is at risk of being delayed	Year to date is within 10-15% of budget	Target mainly met - less than 10% under target
● Red	The project is significantly off-track, intervention is underway	Year to date spend is less or greater than 15% of budget	Target not met - greater than 10% under target

### Reporting by exception

In general, items with a status of blue, amber or red are reported first (or by exception) in sections 1 and 2. In general, our approach in this report is to focus on over and/or under performance (or by 'exception'). The blue dot indicates over performance and the red or amber dot indicates under performance. Using a range allows for seasonal changes in performance.

### Performance data

All information is current as at the end of the quarter. A number of KPI results are gathered annually e.g. from an annual residents monitoring survey. All performance measure data for the full financial year is published in the Council's Annual Report.

## Executive Summary - Quarter Two Performance Snapshots

<b>Snapshot (a) - Summary of key headlines for the quarter</b>	<b>6</b>
<b>Snapshot (b) - Summary of 10-year Plan strategic priority key projects</b>	<b>7</b>
<b>Snapshot (c) - Summary of KPI and budget results</b>	<b>8</b>

## Snapshot (a) - Summary of key headlines

Page numbers refer to detailed information in Sections two and three or Appendices.

	Page
<p><b>Governance</b></p> <ul style="list-style-type: none"> <li>We continued to develop the Council's Māori and mana whenua partnerships - taking part in Te Wiki o te Reo Māori working group; completed the 2017/18 Annual Report and started work on the 2019 /20 Annual Plan, continued our policy development programme including Government submissions on infrastructure, building amendments, productivity commission and the Heathy Home Standard. The first general quarterly report of the retail picture in Wellington City was published for the September quarter.</li> <li>5 out of the 5 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter</li> <li>The operating expenditure budget was on track and there was no capital expenditure during the quarter.</li> </ul>	10
<p><b>Environment</b></p> <ul style="list-style-type: none"> <li>Work included activity in parks, beaches and open spaces, conservation attractions, waste reduction and energy conservation. Three waters activity focused on strengthening existing assets and infrastructure including the completion of a number of potable water, wastewater and stormwater upgrade and renewal projects.</li> <li>38 out of the 41 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter</li> <li>The operating expenditure budget was on track and the capital expenditure was overspent.</li> </ul>	14
<p><b>Economic development</b></p> <ul style="list-style-type: none"> <li>A busy quarter with one All Black test, record sales for Visa Wellington on a Plate and World of WearableArt, a quarterly record of 140 film permits issued, the start of the GovTech Lightning Lab accelerator, significant conference wins including the 2020 WorldCon and the Regional Trails Framework was advanced</li> <li>4 out of the 4 performance measures with an available result were met or mainly met target at the end of the quarter.</li> <li>The operating expenditure budget was on track and the capital expenditure was underspent.</li> </ul>	22
<p><b>Cultural wellbeing</b></p> <ul style="list-style-type: none"> <li>Work advanced in the quarter included activity in arts residencies, Artsplash, Toi Pōneke, Public Art Fund and city events e.g. Wellington Sky Show</li> <li>8 out of the 8 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter.</li> <li>The operating expenditure budget was on track and the capital expenditure was overspent.</li> </ul>	25
<p><b>Social and recreation</b></p> <ul style="list-style-type: none"> <li>We increased funding for sexual violence prevention services, and completed the development of Arlington 2; completed renovation works at sportsfields (Rugby League Park, Seatoun Park and David Farrington Park) and completed Phase 1 of maintenance on Tawa pool</li> <li>35 out of the 38 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter</li> <li>The operating expenditure budget was on track and the capital expenditure was underspent.</li> </ul>	29
<p><b>Urban development</b></p> <ul style="list-style-type: none"> <li>We upgraded laneways in the central city, and helped building owners secure facades and parapets that needed strengthening. We continued to process high numbers of building consent applications.</li> <li>4 out of the 7 performance measures with an available result were met or mainly met target at the end of the quarter. The timeliness targets not being met relater to consenting and compliance certificates</li> <li>The operating expenditure budget was on track and the capital expenditure was significantly underspent.</li> </ul>	34
<p><b>Transport</b></p> <ul style="list-style-type: none"> <li>We installed over five thousands new LED lights, made tangible progress on expanding our range of electric vehicles and fast-charging stations, and carried out a range of strengthening works throughout the city, to improve roads, tunnels and bridges</li> <li>6 out of the 8 performance measures with an available result were met or mainly met target at the end of the quarter. The parking occupancy targets were not met. The operating expenditure budget was on track and the capital expenditure was underspent.</li> </ul>	38

## Snapshot (b) - Projects

This snapshot summarises the current status of the key projects supporting our strategic priorities that are *underway* in the quarter. Status indicators are:

Indicator	Status definition
● Blue	Ahead of timeline / forecast to remain ahead of timeline
● Green	Is on track / forecast to remain on-track
● Amber	Progress is on track but is at risk of being delayed next quarter
● Red	Delayed well behind timeline, intervention is underway and or situation forecast to continue

### Key projects supporting LTP strategic priorities

#### Priority: Housing

##### Arlington

- **Project status:** Negotiations are underway with Housing New Zealand (HNZC) to enter into a long term lease of site 1 for HNZC's ongoing management. A short term 7 year lease was agreed between City Housing and HNZC for the management of site 2

**Budget status:** Year to date budget: \$1.876m; Actual: \$0.381m over budget for Arlington site 2 (timing difference only). Full year forecast \$3.701m (underspend \$0.163m).

#### Priority: Transport

##### Let's Get Wellington Moving

- **Project status:** The Lets Get Wellington Moving Governance Group has completed work on a recommended programme of investment and is currently engaging with central government. An announcement from central government is expected in May 2019.

**Budget status:** Year to date budget (OPEX): \$0.931m; Actual: \$0.864m.

#### Priority: Sustainable growth

##### Convention centre

- **Project status:** The project was approved in December and we are now well advanced into the developed design phase. The first works on site are expected to commence in later in the year. Delivering the building as a 5 Star green rated building has been built into the process and designs.

**Budget status:** Year to date actual: \$1.056m. Full year forecast \$4.0m (overspend \$2.447m).

#### Priority: Arts and culture

##### Town Hall - Seismic strengthening

- **Project status:** A paper outlining revised costs and risks will be considered by Councillors in March 2019.
- **Budget status:** Year to date Budget: \$8.862m; Actual \$2.543m - underspend as a result of the project running behind plan. Full year forecast \$10.978m (underspend \$8.0m).

##### St James Theatre - Seismic strengthening

- **Project status:** Review of project scope and risks completed, resulting in revised programme and costs, now operating under the revised project timeline. URM works completed. Enabling works underway.
- **Budget status:** Year to date budget: \$2.099m; Actual: \$0.948m - under budget due to revised project timeline. Full year forecast \$3.025m (underspend \$9.0m).

#### Other projects

##### CAB, Civic Precinct

- **Status:** The CAB insurance claim and structural assessments (MFC roof, Capital E, City to Sea Bridge, basement carpark) are underway as is the assessment of options for the use of MOB as a Music Hub.
- **Budget status:** Year to date Budget: \$0.159m; Actual: \$0.170m.

##### Johnsonville (Waitohi) Community Hub

- **Project status:** The project is on budget. Although significant progress has been made on the building in Q2, with the structural steel completed and concrete pours concluded, the build programme is running behind. Options are being explored to resequence the programme to keep to the original dates.
- **Budget status:** Year to date budget: \$5.697m; Actual \$5.003m - underspend reflecting expenditure timing difference. Full year forecast \$14.006m (on budget).

## Snapshot (c) - Summary of measures (KPIs), budget

Performance measures					
KPI performance against target is largely unchanged from the previous quarter i.e:					
		Of the eleven KPIs that <i>declined</i> from the previous quarter, one KPI failed to meet its target (i.e. Environment, 2.5 Stormwater quality see page 18 for detail)			
Target:	Exceeded	Met	Mainly met (< 10%)	Not met	
	2	3			
<b>1. Governance</b>	KPIs with favourable variances for the quarter related to providing information / point of contact (contact centre response), facilitating decision making (provision of meeting agendas). For details see page 10				
	12	25	1	3	
<b>2. Environment</b>	KPIs with variances related to resolution of faults (response times majority very favourable and one unfavourable), dry weather wastewater overflows and stormwater water quality. For details see page 14				
		4			
<b>3. Economic development (BIDS, WREDA, Stadium Trust)</b>	The majority of WREDA's internal KPIs are in support of annual goals, all measures were on track for the quarter.				
	4	2	2		
<b>4. Cultural wellbeing</b>	KPIs with favourable variances related to funding success (grants outcomes) and Wellington Museums Trust visitor numbers (total visitors, Cable Car Museum and Capital E). For details see page 25				
	12	12	11	3	
<b>5. Social and recreation</b>	KPIs with favourable variances related to library and recreation centre utilisation and Basin Reserve Trust. Unfavourable variances also related to utilisation (artificial sport-fields; Keith Spry, Khandallah pools). For Details see page 29				
		1	3	3	
<b>6. Urban development</b>	KPIs with unfavourable variances related to timeliness (issuing of building consents, code of compliance certificates and LIMs) For details see page 34				
		4	2	2	
<b>7. Transport</b>	KPIs with unfavourable variances for the quarter related to parking occupancy (weekends and weekdays). For details see page 38				
* Is measured annually, the baseline is being determined in 2018/19 or, data is unavailable (timing). All KPIs <b>with available results</b> for the quarter are shown in Appendix 1 (page 36).					

Overall Council Budget (• indicates previous quarter status)	
The year-to-date net operating surplus of \$0.406m is \$3.345m better than the budgeted deficit of (\$2.940m). The forecast Net Operating Surplus for the year is currently \$6.1m higher than budget.	
YTD revenue (\$000's)	
Q2 Actual: \$248,809; Q2 Budget: \$246,738	Q2 Variance: \$2,071 or 0.8%
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <b>Full year Forecast: \$528,334</b>  <b>Budget: \$521,776</b> </div>	
Year-to-date total revenue is above budget by \$2.071m. The full year forecast is for revenue to be within 2% of budget.	
YTD Operating expenditure (\$000's)	
Q2 Actual: \$248,404; Q2 Budget: \$249,678	Q2 Variance: \$1,274 or 0.5%
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <b>Full year Forecast: \$508,764</b>  <b>Budget: \$508,281</b> </div>	
On track for year-to-date and full year forecast against budget.	
YTD Surplus / (deficit) - \$000's	
Q2 Actual: \$406; Q2 Budget: (\$2,940)	Q2 Variance: \$3,346 or -114%
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <b>Full year Forecast: \$19,570</b>  <b>Budget: \$13,495</b> </div>	
The year-to-date net operating surplus of (\$0.406m) is \$3.346m better than the budgeted deficit of (\$2.940m). The forecast Net Operating Surplus for the year is currently \$6.075 ahead of budget.	
YTD Capital expenditure (\$000's)	
Q2 Actual: \$86,275; Q2 Budget: \$110,691	Q2 Variance: \$24,416 or 22%
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <b>Full year Forecast: \$216,608</b>  <b>Budget: \$246,557</b> </div>	
Year-to-date capital expenditure is under budget by \$24.416m due to underspend in five out of the eight strategy areas refer page 44 for details.	

## Section One: Activity area performance

<b>Pārongo ā-tāone   Governance</b>	<b>10</b>
<b>Taiao   Environment</b>	<b>14</b>
<b>Whanaketanga ōhanga   Economic development</b>	<b>22</b>
<b>Oranga ahurea   Cultural Wellbeing</b>	<b>25</b>
<b>Kaupapa Pāpori me ngā Mahi a Rēhia   Social and Recreation</b>	<b>29</b>
<b>Tāone tupu ora   Urban development</b>	<b>34</b>
<b>Waka   Transport</b>	<b>38</b>

This section provides the end of quarter results **by exception** for performance measure and financial budget in each of the Council’s activity areas. The results are reported using the following definitions:

Measure indicator	Definition
● <b>Blue</b>	Target exceeded (i.e. the actual result is <b>greater than</b> 10% over target)
● <b>Green</b>	Target met (i.e. actual result <b>is between</b> target and 10% over of target)
● <b>Amber</b>	Target substantially met (i.e. the actual result <b>is between</b> target and 10% under target).
● <b>Red</b>	Target not met (i.e. the actual result is <b>greater than</b> 10% under target)
#	Not measured this quarter (number of measures)

## Pārongo ā-tāone | Governance

**Aim:** Maintain confidence in decision-making and ensuring that the views of Māori and mana whenua are heard.

**Key activity groups:** Governance, information and engagement; Māori and mana whenua partnerships

### Quarter overview

#### Headlines

- 5 out of the 5 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter. There are no new (additional) KPI or budget exceptions for the quarter and one previous quarter exception (2) reporting an improved result
- The operating expenditure budget was on track and there was no capital expenditure during the quarter.
- Work advanced during the quarter included:
  - Introduced new format quarterly report with amended KPIs.
  - Prepared the draft Annual plan budgets in preparation for consultation in the new year.
  - Implemented the Elected Members Whare Kura (learning environment).

KPIs - performance against target					Financial - Performance against budget (● indicates previous quarter status)	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
2	3			9		<p>There was no capital spending occurring in the first two quarters</p>
<p><b>Total measures: 14</b> (3 are required by statute, 9 measured annually, 1 with baseline target). ‘Baseline target’ means:</p> <ul style="list-style-type: none"> <li>• the measure is new this year will be used to establish a basis from which targets can be set; and therefore</li> <li>• the performance against target is not reported this quarter.</li> </ul>						

## What we did - snapshot

### **Consultations:**

- During the quarter we conducted two oral hearings. One for the Alcohol Control Bylaw Review and the Earthquake-Prone Priority Buildings.
- Implementation of the Elected Members Whare Kura learning environment. The initial tranche of learning for Elected Members is the Te Rito modules and is an action response to support our Te Tauihu: Te Reo Māori Policy.

### **Policy**

- Reviewed the Alcohol Control Bylaw.
- Reviewed the Fire Prevention Bylaw and Adopted a new Fire and Smoke Nuisance Bylaw
- Oral Hearings for the Earthquake Prone – Priority Buildings Policy
- Contributed to the development of Te Tauihu Action Plan
- Project team in the CreativeHQ GovTech Lightning Lab developing accessibility solutions.
- Technical response for Building Consents and Compliance to MBIE consultation on proposed changes to CodeMark Scheme regulations

### **Submissions**

- Completed submissions on:
  - Treasury's new independent Infrastructure Body
  - Building Amendment Bill
- Commenced submissions on the:

- Productivity Commission Inquiry into local Government Funding & Financing
- Government's Healthy Home Standard

### **Plans and Strategies**

- Commenced development of the 2019-20 Annual Plan

### **2018 Quality of Life Survey**

- The findings of the 2018 survey were reported. Quality of Life website and various media releases. Wellington City again performed very strongly on quality of life measures and positive perceptions of the city.

### **Retail Sales Analysis & Reporting Tool**

- The first general quarterly report of the retail picture in Wellington City was published for the September quarter.

### **National Policy Statement on Urban Development Capacity**

- Residential Housing Demand Models were developed for the metro councils. The models provide residential housing demand forecast outputs for the joint regional council submission requirements for the National Policy Statement on Urban Development Capacity.

### **QuickTap survey work**

- The Quick Tap online survey tool continued to be adopted by different service areas in the organisation, which were using it to get immediate feedback and actionable insights from customers.

## Detailed Quarter performance

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

### Financial performance by exception

#### (a) Previous quarter budget exceptions

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of quarter two. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity / budget result	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
1.2 Māori engagement (mana whenua)	190	202	12	306	306	1.1 Governance, Information, engagement	0	11	11	22	22
<b>This report status:</b> <span style="color: green;">●</span> On budget - within 10%			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend		<b>This report actual status:</b> <span style="color: blue;">●</span> Underspend - no spend			<b>Previous quarter actual status:</b> <span style="color: blue;">●</span> Underspend			

**(b) New budget exceptions for quarter two**

There are no new operating expenditure exception items for the quarter.

## Performance measures (KPIs) by exception

Where available performance measures include an informed forecast of the next quarter expected result. Forecasts are provided only where there is sufficient information to support them.

### (a) Previous quarter KPI exceptions

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

#### 1.1 Mana Whakahaere. Pārongo me ngā mahi whai wāhi | Governance, information and engagement

Measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
<b>Providing information and a point of contact</b>						
Contact Centre - Contacts responded to within target timeframes (emails)	80%	●	99.2%	24%	●	Excellent service performance continues to exceed target
<b>(b) New KPI exceptions for quarter two</b>						
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	70%	●	78%	11%	●	This has been achieved through changes in the management of the forward programme and associated report timeline.

## Taiao | Environment

**Aim:** *Protect, restore and enhance Wellington’s natural environment*

**key activity groups:** *Gardens, beaches and green open spaces; Waste reduction and energy conservation; Water supply; Wastewater; Stormwater; Conservation attractions*

### Quarter overview

#### Headlines

- 38 out of the 41 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter. There are no new budget exceptions for the quarter. Capital expenditure has two items with unfavourable changes from the previous quarter. There is one new **KPI** exception reported for the quarter.
- The overall operating budget result for the quarter was on track and the capital budget was overspent.
- During the quarter we:
  - purchased additional land for the Outer Green Belt.
  - distributed free clips to every household in the capital that currently has a recycling wheelie bin
  - commenced the upgrade of the stormwater network around Tawa School.
  - Kilbirnie Flooding (stage 1) pipelines were completed
  - Wellington Zoo named the winner of the Inaugural World Association of Zoos and Aquariums (WAZA) Environmental Sustainability Award; and
  - Weasel incursion detected at Zealandia and successfully trapped.

In December 2018 the new alternative technologies process (using a spray on mix of paper pulp & concrete additives) for covering of waste at the landfill was approved. We are the first landfill in New Zealand to be using this methodology under an approved consent.

KPIs - performance against target					Financial - Performance against budget (• indicates previous quarter status)	
Target exceeded by >10%	Target met: within plus 10% of target	Target mainly met: < 10% under target	Target not met: > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
12	25	1	3	30	<p>2% On track -10% of Budget</p> <p>Exceeds 15% Underspend      Exceeds 15% overspend</p>	<p>19% Exceeds 15% overspend</p> <p>Exceeds 15% Underspend      On track -10% of Budget</p> <p>Overspend is partly due to unbudgeted land purchases in Ohariu Valley; Kilbirnie stormwater upgrade project and unbudgeted infrastructure stormwater renewals .</p>
<p><b>Total measures:</b> 71 (26 are required by statute)</p> <p><b>Not measured:</b> 30 measured annually, 6 with baseline targets.</p> <p>‘Baseline target’ means:</p> <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and therefore</li> <li>• performance against target is not reported this quarter.</li> </ul>						

## What we did - a snapshot

### ***Parks, beaches and open spaces***

- With our partners (Greater Wellington Regional Council and the NEXT Foundation) we established the Predator Free Wellington entity and signed a funding agreement with PF2050 to commence making Miramar Predator Free. We also continue to support predator control in reserves and backyards across the city, and this included trialling rat-proofing kits for residential compost bins..
- Delivery of the Predator Free Wellington Schools Miramar programme began, after the successful delivery of a pilot programme earlier in 2018.

### ***The Green belt***

- We purchased a 32 hectare block of land at Ohariu Valley Road for addition to the Outer Green Belt as per the Outer Green Belt Management Plan. Additional public reserve land associated with the subdivision development at Silverstream Road in Crofton Downs also added to the Outer Green Belt.
- The draft Outer Green Belt Management Plan was completed and approval was given from Council to begin public consultation in the third quarter.

### ***Waste reduction***

- As part of an initiative in Our 10-year Plan 2018-28 to protect and enhance Wellington's natural environment, we distributed over 40,000 free clips to every household in the capital that currently has a recycling wheelie bin.
- Capital Compost, which is WCC's own compost operations, turning Wellington's green waste into compost products available for sale, received BioGro organic certification. This means our customers can be guaranteed that our products are made without animal testing, genetic modification and the routine use of synthetic pesticides. It is the mark of a genuine organic product.
- In December 2018 the new alternative technologies process (using a spray on mix of paper pulp & concrete additives) for covering of waste at

the landfill was approved. We are the first landfill in New Zealand to be using this methodology under an approved consent.

### ***Energy conservation***

- Hosted successfully our fourth Climathon
- 2 New electric vehicles were delivered and entered the fleet.
- Supported the Youth Summit, successfully running students through a carbon storyboarding lifestyle exercise.
- Rolled out FutureFit, our personal carbon action tool to internal staff to test.

### ***Water***

- **Network renewals:** This work programme is to provide network reliability and reduce water supply disruption. It includes many BAU water main and pump station renewals. During the quarter:
  - work continued on the renewal of the Box Hill and Burma Road water mains, this road is the main arterial between Khandallah and Johnsonville; and
  - the tender for the renewal of Beauchamp Street and Duncan Street in Tawa closed in December, (expected to commence in February and be completed in June 2019).
- **Network Upgrades:** These projects are focused on increasing fire main capacity across the network, and enabling growth. Mechanical renewal and seismic strengthening of the Rhine street pumping station will occur between February and April.
- **Major upgrades:**
  - Omāroro Reservoir: Town Belt Act Licence Conditions have been agreed for the reservoir which is required as part of the Water Resilience Strategy. A Community Reference Group is being established as part of the Licence Conditions. Construction of the associated pipelines in Wallace Street will commence in February 2019 with an 18 month build period.

- Community Infrastructure Resilience: Emergency Water Stations have been established and commissioned throughout the city. Operational plans are being established along with training for their use in an emergency. Alternatives to the current proposal to fly in desalination plants are being investigated.

### **Wastewater**

- **Network renewals:** These projects are aimed improving water quality and maintaining a reliable network for customers. Design of the rising main replacements in Whitmore-Bowen and Featherston Street is continuing, geotechnical and investigations of services will occur in Q3. Replacement of these rising mains is currently scheduled for 19/20 and 20/21. Wastewater pipes in Wallace/Rolleston Street will be replaced as part of the Wallace Street Corridor project.
- **Network Upgrades:** We continued work on the design of wastewater network upgrades in Miramar peninsula aimed at enabling growth. Also progressed was preparatory work on renewing and upgrading critical pumping station assets (to occur in Q3 and Q4).

### **Major Projects**

- **Karori Outfall pipeline:** Investigations are taking place to gain a better understanding of the wastewater network and identify options for reducing infiltration.

### **Stormwater**

- **Network renewals and upgrades:** These projects are aimed at public safety and flooding. During the quarter we:
  - continued the upgrade of the stormwater chamber in Aro Street is scheduled for completion February, with the road expected to be reopened before the Aro Street Fair in March.
  - Continued preparatory work on the replacement of Stormwater pipes in Wallace/Rolleston Street (as part of the Wallace Street Corridor project).

- Continued the design of the replacement/renewal of the Kent Terrace culvert is progressing well, with work expected to commence in 19/20. Work commenced in December of the upgrade of the stormwater network around Tawa School with work expected to be completed in February.

### **Major upgrades:**

- Kilbirnie stormwater upgrade project: Stage 1 (Pipelines) were completed with Stage 2 (Pumping Station) being planned for.

### **Conservation attractions**

#### **Wellington Zoo**

- Wellington Zoo was named as the winner of the Inaugural World Association of Zoos and Aquariums (WAZA) Environmental Sustainability Award at the WAZA Conference 2018 in Bangkok.
- Other highlights: the new Chimp Park was officially opened by Mayor Justin Lester on 17 December and the Zoo has attained carbonZero certification for the sixth year running.

#### **Zealandia**

- A Takahē chick hatched at ZEALANDIA on 14 November 2018. This is a unique event and an extremely exciting contribution to an important conservation programme.
- Launched two new electric passenger minibuses, a New Zealand first for the application of this technology.
- During the quarter Wellington hosted 38 cruise ship visits, up from 25 last year, contributing to a 30% increase to-date in tours sales this season.
- After detecting weasel prints in the sanctuary on 1 October 2018, staff successfully trapped the predator just two weeks later. The sanctuary was declared weasel free again in November.

## Detailed quarter performance by exception

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

### Financial performance by exception

#### (a) Previous quarter exceptions

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
2.2 Waste reduction, energy conservation	505	668	163	(912)	704	2.1 Gardens, beaches, open spaces	4,043	2,637	(1,405)	8,476	6,876
	<b>This report status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>			<b>Previous quarter actual status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>			<b>This report status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>			<b>Previous quarter status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>	
	Ahead of budget due to higher volumes of contaminated waste. Contract costs are above budget owing to the average weight of curb side bags collected being higher than planned.						Year to date: Over budget due to the unbudgeted purchase of land in Ohariu Valley and the Walkways Renewals programme being ahead of schedule partially offset by the Coastal Upgrade programme being behind schedule. Full year: Overspend is due to unbudgeted land purchases in Ohariu Valley.				
2.2 Waste reduction, energy conservation	1,673	3,474	1,801	1,945	5,885	2.2 Waste reduction, energy conservation	1,673	3,474	1,801	1,945	5,885
	<b>This report status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>			<b>Previous quarter status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>			<b>This report status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>			<b>Previous quarter status:</b> <ul style="list-style-type: none"> <li>● Underspend</li> </ul>	
	Under budget on the Landfill Stage 4 extension due to delays and a change of contractor. Consequently an underspend of \$3.9m is now forecast.						Under budget on the Landfill Stage 4 extension due to delays and a change of contractor. Consequently an underspend of \$3.9m is now forecast.				
2.3 Water	5,073	4,453	(620)	14,530	17,244	2.3 Water	5,073	4,453	(620)	14,530	17,244
	<b>This report status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>			<b>Previous quarter status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>			<b>This report status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>			<b>Previous quarter status:</b> <ul style="list-style-type: none"> <li>● Overspend</li> </ul>	
	Over budget due to costs associated with the Community Infrastructure Resilience (CIR) programme which is now close to completion. Full year: Under budget due to delays to the Wallace Street and the Bell Road reservoir projects.						Over budget due to costs associated with the Community Infrastructure Resilience (CIR) programme which is now close to completion. Full year: Under budget due to delays to the Wallace Street and the Bell Road reservoir projects.				

Operating expenditure by exception (> 10% of budget) \$000s	Capital expenditure by exception (> 10% of budget) \$000s				
2.4 Waste water	4,891	3,910	(981)	8,722	8,497
	<b>This report status:</b> ● <b>Overspend</b>			<b>Previous quarter status:</b> ● Underspend	
	Over budget due to the Dixon Street project. Full year: Forecasting over budget through the aggregation of a number of smaller variances.				
2.5 Stormwater	5,831	3,928	(1,903)	9,403	10,412
	<b>This report status:</b> ● <b>Overspend</b>			<b>Previous quarter actual status:</b> ● <b>Overspend</b>	
	Currently over budget due to the Kilbirnie stormwater upgrade project and unbudgeted infrastructure renewals. Full year: overspend due to unbudgeted infrastructure renewals and the Melrose and Molesworth Street projects, will be partially offset by forecast under spend on the Kilbirnie stormwater upgrade project stage 2 which will not be fully spent this year.				
2.6 Conservation attractions	843	400	(443)	971	971
	<b>This report status:</b> ● <b>Overspend</b>			<b>Previous quarter status:</b> ● Underspend	
	The Zoo renewals programme is now running ahead of budget timing.				

**(b) New exceptions for quarter two**

No new operating or capital expenditure exception items to report for the quarter

**Performance measures (KPIs) by exception**

Where available performance measures include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them.

**(a) Previous quarter KPI exceptions**

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

## 2.3 Three waters

Measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
<i>Water – meeting customer expectations</i>						
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	<20	●	5.47	45%	●	For the year to date we are doing better than the target due to the following; <ul style="list-style-type: none"> <li>• water supply system is performing well and has good treatment processes and on-going quality control practice in place.</li> <li>• maintenance contractors are following proper maintenance procedures and guidelines.</li> </ul>
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	<30/1000	●	8.05	46%	●	According to YTD actual, we are doing better than the target due to the following; <ul style="list-style-type: none"> <li>• wastewater system is performing well.</li> <li>• Wellington Water and maintenance contractors are following proper maintenance procedures &amp; guidelines and meeting the customers' expectations.</li> </ul>
Number of complaints about stormwater system performance per 1000 connections*	<20/1000	●	3.96	60%	●	According to YTD actual, we are doing better than the target due to the following; <ul style="list-style-type: none"> <li>• stormwater system is performing well; and</li> <li>• Wellington Water and maintenance contractors complying with maintenance procedures &amp; guidelines and meeting the customers' expectations.</li> </ul>
<i>Water - Continuity of supply and resolution of faults</i>						
Median response time for <b>attendance</b> for <b>urgent</b> call outs*	60 min	●	48	20%	●	According to YTD actual, our maintenance contractor is meeting the target response time.
Median response time for the <b>resolution</b> for urgent call outs*	4 hours	●	3.72	7%	●	Slightly slower response means performance now within 10% of target.
Median response time for <b>attendance</b> for <b>non-urgent</b> call outs*	36 hours	●	65.68	-82%	●	An increased number of reported water leaks has meant that the initial response to non-urgent repairs has been slower. Increased awareness around health and safety requirements has meant that more planning is now being carried out prior to the works on site.
Median response time for <b>resolution</b> for non-urgent call outs*	5 days	●	3.81	24%	●	According to YTD actual, our maintenance contractor is meeting the target response time
<i>Waste water - Compliance and sustainability</i>						

Measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
Dry weather wastewater overflows, expressed per 1000 connections*	0	●	0.82	-100%	●	There were 59 dry weather network overflows; 41 due to blockages, 15 due to root intrusions, 1 due to third party damage, 1 due to network leak and 1 due to a power outage. All of these have been investigated and fixed. Note that following a recommendation by Audit NZ, this measure now includes non-notifiable contained overflows which were not previously reported. With LTP targets having been set well prior to this change, we don't expect to achieve this target in future periods.
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)*	≤0.8	●	0.26	35%	●	Results for this KPI depend on pipe blockages in the wastewater network which cannot be easily predicted. YTD figure is less than the target due to the low number of pipeline (blockages) in the network. This result indicates that the network is performing better than the target.
Median response time for wastewater overflows (attendance time)*	≤1 hour	●	0.7	30%	●	According to YTD actual, WWL maintenance contractor is meeting the target response time.
Median response time for wastewater overflows (resolution time)*	≤6 hours	●	3.02	50%	●	According to YTD actual, WWL maintenance contractor is meeting the target response time.
Number of pipeline blockages per km of pipeline	≤0.5	●	0.008	97%	●	Result for this KPI is mainly dependent on pipe blockages which are difficult to predicted. YTD figure is less than the target mainly due to the low number of stormwater reticulation incidents per km of reticulation pipeline (blockages) in the network. This result indicates that the stormwater network is performing better than the target.
Median response time to attend a flooding event*	≤60 minutes	●	47	22%	●	According to YTD actual, WWL maintenance contractor is meeting the target response time.

\*Mandatory measure

## 2.1 Environment

### Utilisation

Number of visitors to the Wellington Botanic Gardens	1,280,000	●	693,566	1%	●	150 <sup>th</sup> year celebration of the Botanic Garden so
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Measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
and Otari-Wilton's Bush						expecting to have more visitors to the garden, and we are also implementing new people counters which are helping us to capture more accurate visitor data. These were installed in August, and we are still working to get them working accurately. Q1 and YTD result has been adjusted down.

## 2.6 Conservation attractions

### Wellington Zoo

Total number of visitors	244,420	●	115,003	2%	●	Issues with bus routes and timetabling continue to be problematic for Zoo visitors and staff. The GWRC is trialling a direct bus service from the Central railway station to the Zoo during March 2019.
Education visitors	10,500	●	7,844	1%	●	Q1 target realigned due to seasonality

### Zealandia

Total number of visitors	99,300	●	59,008	27%	●	During this quarter Wellington has hosted 38 cruise ships up from 25 last year. The greater number of cruise ships in port has helped to drive a 30% increase in tour sales this season.
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\*Mandatory measure

### (b) New KPI exceptions for quarter two

## 2.5 Waiāwhā | Stormwater Continuity of service and resolution of faults

Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	90%	●	77%	-14%	●	This measure indicates that there may be faults and limitations in the wastewater network that are affecting water quality. Ten sites are above 1000 e-coli median levels. Investigation in one site was completed, finding a cross connection which was then fixed. Investigation in six sites are continuing and another three sites are to be carried out. Findings will inform the future works programme. Improvement of water quality outcomes will depend in part on the implementation of such works.
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## Whanaketanga ōhanga | Economic development

**Aim:** Support city promotions, events and attractions, to enhance Wellington’s reputation as a great place to live and visit.

**key groups of activities:** City promotions and business support

### Quarter overview

#### Headlines

- 4 out of the 4 performance measures with an available result were met or mainly met target at the end of the quarter. There are no new (additional) KPI or budget exceptions for the quarter and previous quarter exceptions remained unchanged.
- The operating expenditure budget was on track and the capital expenditure was underspent.
- Work advanced in a busy quarter included:
  - Finalising the business case for the development of a Convention and Exhibition Centre for Wellington which was unanimously approved by the Council
  - WREDA’s Digital marketing Wellington’s advert calendar 92,000 vouchers were downloaded.
  - 58 events with 80 performances 150,209 guests were delivered in our venues including 65 conferences and business events. Specific events during the quarter included The World of Wearable Art, opening of the Terracotta warriors exhibition (15th December)
  - Sports events included the Tall Blacks playing Syria (basketball) and the Black Caps playing Sri Lanka (cricket); and

KPIs - performance against target					Financial - Performance against budget (• indicates previous quarter status)		
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure		Capital expenditure
	4			19			
<b>Total measures: 23</b> <b>Total baseline* measures: zero</b> *A measure with a 'baseline target' means that: <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is therefore not reported this quarter.</li> </ul>					Exceeds 15% Underspend      On target -10% of Budget      Exceeds 15% overspend		Exceeds 15% Underspend      On target -10% of Budget      Exceeds 15% overspend  The main underspend relates to to minor delays in the Wellington venues renewals programme, particularly at the Michael Fowler Centre.

## What we did - snapshot

At the half way point in the 2018/2019 financial year, WREDA is on track to deliver positive outcomes for the Wellington region across all of its Statement of Intent key areas of focus. Key activities/achievements for the quarter were:

### **Regional business partner programme and business growth**

- Strong performance from the Regional Business Partnership programme (NZTE reappointed WREDA for a further 2 years)
- Signing a new partnership with Immigration NZ;
- The GovTech accelerator delivered by CreativeHQ.

### **Education and workforce**

- The International Students Excellence Awards
- Young Enterprise and Summer of Tech programme
- Continued strong film/screen permitting activity

### **International tourism**

- A successful programme of spring and summer destination marketing activity, international tourism trade engagements and digital marketing projects
- The plan to extend and redevelop the Wellington i-SITE has been approved by the WREDA Board. A larger and more appealing space will provide a much enhanced story to Wellington visitors. Sales and foot traffic figures have been impacted by the post-quake move

into the smaller footprint of MFC ticket office. The i-site team achieved two post-quake record sales days of over \$22,000 and \$25,000 during December 2018.

### **Regional trails framework**

- The Wellington Regional Trails project is a collaboration between the region's district and city councils, the Greater Wellington Regional Council, Department of Conservation and the Wellington Regional Economic Development Agency. The regional trails website was launched this quarter.

### **Venues, conferences and events**

- Delivered 58 events with 80 performances 150,209 guests in our venues
- Delivered 65 conferences and business events - highlighted by WOW, Terracotta warriors exhibition (15th December).
- Completed the Wellington Convention and Exhibition Centre business case.
  - Updates on arts and cultural events are in Cultural Wellbeing page 25

### **Marketing**

- Digital marketing Wellington's advent calendar 92,000 vouchers were downloaded.

## Detailed quarter performance by exception

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

### Financial performance by exception

#### **(a) Previous quarter exceptions**

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure (> 10% of budget)						Capital expenditure (> 10% of budget)					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
3.1 City promotions and business support	10,452	11,362	909	21,945	21,729	3.1 City promotions and business Support	345	1,604	1,259	2,388	3,650
	<b>This report status:</b> <span style="color: green;">●</span> On budget - within 10%			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend			<b>This report status:</b> <span style="color: blue;">●</span> Underspend			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend	
	Under budget due to delays in the Wellington Venues renewals work programme including the St James. Full year: Forecasting an underspend due to the delay in the St James earthquake strengthening project										

**(a) New exceptions for quarter two**

There are no operating or capital expenditure exceptions to report for the quarter.

**Performance measures (KPIs) by exception**

Four of the economic development KPIs in the Council’s framework are on track for the quarter with the balance of KPIs being measured annually. WREDA measures account for 16 out of a total of 23 economic development KPIs.

WREDA has 36 internal KPIs supporting their key goals and that are included in their quarterly report to Council. Of those 36 internal KPIs, 5 are annual measures. In quarter two 28 are reported as on track with 2 reported as having some risk and remain unchanged from the previous quarter.

**(a) Previous quarter KPI exceptions**

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

WREDA Internal Performance measures	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
Lifestyle and visitor attractions content in NZ and Australia media	1250 (YTD 625)	●	253	60%	●	With the decline of traditional media outlets its becoming increasingly challenging to attract media to Wellington to familiarise and generate travel and event related content. 1,250 is what we hope to achieve if we can access a significant broadcast media opportunity
Students supported in youth entrepreneurship programmes	505	●	471		●	Young enterprise student numbers are slightly down for the year versus expected growth. As the majority of activity occurs in quarter 1 the annual target is at risk

**(b) New KPI exceptions for quarter two**

There are no new KPI exceptions to report for the quarter.

## Oranga ahurea | Cultural Wellbeing

**Aim:** Support arts activity that adds vibrancy to the city; promote inclusive, tolerant and strong communities.

**key groups of activities:** Arts and cultural activities

### Quarter overview

#### Headlines

- 8 out of the 8 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter. There are no new (additional) KPI or budget exceptions for the quarter with three of the previous quarter exceptions improving in Q2.
- The operating expenditure budget was on track and the capital expenditure was largely overspent.
- Work advanced in the quarter included activity in:
  - City Events- delivered the Diwali Festival, A Very Welly Christmas and the New Year’s Eve Celebrations.
  - Launched a number of city murals e.g. Rongotai to Miramar Airport subway, Wakefield St, Arlington
  - Toi Pōneke Gallery delivered five exhibitions and six public programmes

KPIs - performance against target					Financial - Performance against budget (* indicates previous quarter status)	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
4	2	2		7		
<p><b>Total measures: 15</b> (7 measured annually). ‘Baseline target’ means:</p> <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is not reported this quarter.</li> </ul>					<p>Over budget (\$965k) due to preliminary work on the recently approved Wellington Convention and Exhibition Centre the revised work programme has a forecast overspend of \$2.4m due to advancing the programme.</p>	

### What we did - snapshot

#### City events

- City Events delivered three events in the second quarter- Diwali Festival, A Very Welly Christmas and the New Year’s Eve Celebrations.
- Diwali was held on October 19 at TSB and Shed 6, and attended by an estimated audience of 12,000.

- A Very Welly Christmas took place on Lambton Quay and Midland Park on the weekend of November 24/25. Approximately 50,000 people attended the festival.
- New Year's Eve Celebrations were held at Whairepo Lagoon on the evening of December 31. Over 8,000 people attended, plus a larger audience along the waterfront who came to see the fireworks.
- City Events supported community events during this period- these included the Maker Faire, Johnsonville Christmas parade, Spring into Tawa festival, Khandallah Village fair, Thorndon Fair and Wellington Polish Christmas market.

#### **Arts funding**

- 21 projects were supported via the Arts and Culture Fund and 3 projects by established performing arts organisations were supported via additional funding in the Arts and Culture fund for Professional Performing Arts as part of Council's Decade of Culture programme.
- Toi Pōneke Gallery delivered five exhibitions and held six public programmes.

#### **Wellington Museums Trust**

- The Wellington Museum Suffrage 125 project, A Cameo Affair by artist Genevieve Packer, opened on 28 November 2018. The project shows silhouettes of prominent women of Aotearoa New Zealand.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

#### **(a) Previous quarter exceptions**

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

- An exhibition focused on the Nissan Mobil 500 (commonly known as the Wellington 500) opened at the Wellington Museum.
- Commenced presenting Mandarin screenings of planetarium shows at Space Place to a growing number of Chinese groups.

#### **Capital E**

- Delivered the inaugural Maker Faire in Wellington, a family-friendly festival focused on invention, creativity and resourcefulness. It encompassed technology, education, science, arts, crafts, sustainability, and making of all kinds with more than 30 Makers sharing their stories. We had more than 2,500 people attend the one-day event.
- Capital E's National Theatre for Children show Story Studio Live in Parliament was showcased.
- 99% of the audience target for the 2019 Capital E National Arts Festival was achieved – a testament to the quality of the curation, marketing, and the considerable work to understand and foster schools relationships.

#### **The summer season of exhibitions at City Gallery Wellington:**

- From Scratch: 555 Moons; Cao Fei #18; and Yona Lee: In Transit were opened on 7 December 2018. The opening event included a lively performance by From Scratch and Orchestra of Spheres.
- City Gallery Wellington's retail performed strongly during the second quarter, doubling sales for the same period last year.

Operating expenditure by exception (> 10% of budget) \$000s						Variance explanation (where target is not met by >10%) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
There were no material operating expenditure variances for the quarter	-	-	-	-	-	4.1 Galleries and Museums	1,068	103	(965)	4,249	1,802
No operating variances to report					<b>This report status:</b> <span style="color: red;">● Overspend</span>			<b>Previous quarter status:</b> <span style="color: red;">● Overspend</span>			
					Over budget due to preliminary work on the recently approved Wellington Convention and Exhibition Centre Full year: Forecasting an overspend due to revised work programme for the Wellington Convention and Exhibition Centre .						

**(b) New exceptions for quarter two**

No new operating or capital expenditure exception items to report for the quarter

**Performance measures (KPIs) by exception**

The following non-financial (performance measure) results include an informed forecast of the next quarter’s expected result. Forecasts are provided only where there is sufficient information to support them. Targets for the previous year are shown for context only.

**(a) Previous quarter KPI exceptions**

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
<b>Utilisation</b>						
Wellington Museum visitors	132,000	●	60,568	-2%	●	Tracking improved against target.
Cable Car Museum	237,000	●	129,902	35%	●	Tracking well against target.
Capital E visitors	157,500	●	49,814	17%	●	A 38% increase in numbers in digital studios and a 55% increase in public programmes attendance, largely due to Maker Faire has contributed to the Q2 target being achieved.
Space place	55,000	●	26,258	9%	●	Tracking well against target.
City Gallery Wellington	170,000	●	77,590	-9%	●	Attendance continues to be below target. Analysis of existing data and further research will be undertaken to inform mitigation strategies. Reduced access to Civic Square continues

**(a) Previous quarter KPI exceptions**

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
						to be considered a barrier to visitation.
Nairn Street Cottage	2,000	●	813	2%	●	The Cottage re-opened to the public in September 2018 after a refresh of the visitor experience and has seen a steady increase in visitation since. Extended summer opening hours will begin in January 2019.

**(b) New KPI exceptions for quarter two**

There are no new KPI exceptions to report for the quarter.

## Kaupapa Pāpori me ngā Mahi a Rēhia | Social and Recreation

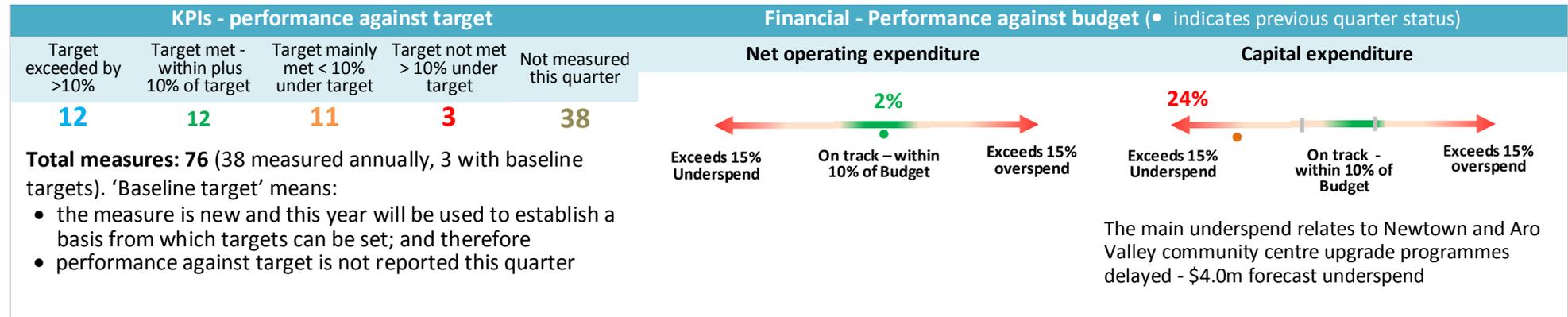
**Aim:** Provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.

**key groups of activities:** Recreation promotion and support; Community support; Public health and safety.

### Quarter overview

#### Headlines

- 35 out of the 38 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter. There are no new (budget reported exceptions for the quarter. Capital expenditure has an unfavourable change from the previous quarter. There are six new KPI exceptions reported for the quarter.
- The operating expenditure budget was on track and the capital expenditure was underspent.
- Work advanced during the quarter included:
  - Demolition of the old Lyall Bay Surf Club building on Lyall Bay beach.
  - Commenced repair work at the Hataitai Park Velodrome
  - Library - implemented automatic system via email reminding customers of due dates before items are overdue.



### What we did - snapshot

#### Recreation promotion and community support

##### Community Support

- As part of the resilience programme to address food security, sustainability and effects of climate change we have developed a framework for Wellington’s sustainable Food Network. Actions from this will be developed with community, business and hospitality partners.

- In December 2018, Council funded a 3 year contract with DCM to deliver assertive outreach services for people who are rough sleeping and tenancy-sustaining services for those most vulnerable to homelessness. This strongly aligns with and supports the central government’s Housing First programme designed to house people quickly and provide intense wrap around support to maintain tenancies.

- The Council also funded emergency and transitional housing services such as the Wellington Night shelter, the Wellington Homeless Women's Trust and the Wellington Women's House. Council is also working with projects that provide meaningful activities, building skills, motivation and resilience, with the most vulnerable Wellingtonians.
- In 2019, we continue to deliver on the Te Mahana strategy towards ending homelessness and are working with our partners on street management. We are collaborating across council, with City Housing, Parks, Sport and Recreation, and Libraries to make consistent, effective responses that support positive change.

#### ***Community Safety and Civil Defence Emergency Management (CDEM)***

- In December 2018 the Council agreed to a new approach to how we manage street homelessness and begging. We are taking a one council approach supported NGO and agency collaboration, including the delivery of street outreach and tenancy support services.
- We are using technology to provide a spatial and single view of alcohol harm enabling evidence base decisions and informing the development of developing interventions and supports. Partners include the DHB, Police, ACC and Wellington Free Ambulance.
- As part of our ongoing CDEM Emergency Welfare response planning we have developed a virtual platform which will allow the EOC and our partners to understand and respond to the communities' needs during an emergency event. This platform provides spatial information allowing local responses to be tailored to local needs

#### ***Pools***

- At Tawa Pool we began work upgrading and refreshing the Tawa Swim Clubrooms, upstairs in the pool. The community will be able to book and use this space. We also began construction of two new family changing cubicles. This work will be completed in the third quarter.

#### ***Sportsfields***

- Completed our spring renovation work on the sportsfields ready for the summer season. This included new sand drainage at Rugby League Park, the home training ground for the Hurricane & Lion Rugby Programmes. We also installed hybrid synthetic turf in the goal mouths at Seatoun Park and David Farrington. This turf is a synthetic artificial grass, which allows natural grass to grow through it, stabilising the root structure of natural turf and improving wear & tear when used in high use areas. We had done a small trial of this new technology at Seatoun Park, which was successful.
- Progressing the development of a new community playground at Wakefield Park. The design, public engagement and engineering inputs are complete and construction work is out for tender. Construction is likely to begin late March / April.
- Demolished the old Lyall Bay Surf Club building on Lyall Bay beach. The area will be planted during the winter planting season with dune plants.

#### ***Libraries***

- Held two very popular events for adults : exploring the world of dinosaurs via VR, and a panel of industry experts sharing How to Get Published 101.
- Waitohi Johnsonville hub building was enclosed with a roof, and two staff positions were recruited including a Makerspace Librarian to begin planning programmes.

#### ***City Housing***

- The Arlington Site 2 build was completed, marking the end of an almost three year project. A formal opening was held in mid-September. The site was renamed by local iwi and is now called Te Māra.
- The completion of Te Māra also marks the end of the first 10 year phase of the Housing Upgrade Programme. During this time 10 of our larger sites were fully refurbished and/or built new. This required moving our existing tenants out so that work could be completed. As a result we now have almost 1000 fully upgraded properties that are modern, warm, dry and safe.

- A short term lease of Te Māra to Housing New Zealand Corporation was completed. This will enable HNZN to refurbish a number of their own properties and therefore increasing supply and quality of social housing stock across the city.
- City Housing continues to work on the sustainability of the service and started early engagement with tenants to begin shaping a fit for purpose tenancy service and to explore opportunities to improve policy settings.

#### Public health

- Recruited 2 new Chairs and 1 new member for our District Licensing Committee

### Detailed quarter performance by exception

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

#### Financial performance by exception

##### (a) Previous quarter exceptions

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
5.2 Community Support	18,128	19,521	1,392	37,212	37,434	5.1 Recreation Promotion & Support	4,860	5,637	777	9,013	8,492
	<b>This report actual status:</b> <span style="color: green;">●</span> <b>On budget - within 10%</b>			<b>Previous quarter actual status:</b> <span style="color: blue;">●</span> Underspend			<b>This report actual status:</b> <span style="color: blue;">●</span> Underspend			<b>Previous quarter actual status:</b> <span style="color: blue;">●</span> Underspend	
5.3 Public Health and Safety	6,023	6,172	149	12,463	12,255	5.2 Community	Year to date: Under budget due to the Aquatic Facilities Upgrades and Renewals programmes being behind schedule partially offset by the Basin Reserve Programme being ahead of schedule. Full year: Forecast overspend is due to the Basin Reserve Programme being ahead of schedule.			25,587	30,354
	<b>This report actual status:</b> <span style="color: green;">●</span> <b>On budget - within 10%</b>			<b>Previous quarter actual status:</b> <span style="color: blue;">●</span> Underspend			<b>This report actual status:</b>			<b>Previous quarter actual status:</b>	

Operating expenditure by exception (> 10% of budget) \$000s	Capital expenditure by exception (> 10% of budget) \$000s					
	Support	● Underspend		● Underspend		
		Year to date: Under budget mainly due to underspend in the Community Halls upgrades and renewals projects. Full year: Forecast includes underspends on the Newtown and Aro Valley community centre upgrades.				
		740	1,063	324	2,302	2,302
		<b>This report status:</b> ● Underspend		<b>Previous quarter status:</b> ● Overspend		
5.3 Public Health and Safety	Year to date: Under budget mainly due to the planned programme for Public Conveniences and Pavilions reactive maintenance now being slightly behind schedule.					

**(c) New exceptions for quarter two**

No new operating or capital expenditure exception items to report for the quarter

**Performance measures (KPIs) by exception**

The following non-financial (performance measure) results include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them. Targets for the previous year are shown for context only.

**a) Previous quarter KPI exceptions**

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
<b>5.1 Utilisation-pools, sport recreation centres</b>						
Swimming pool visits (by facility) - Tawa		●	32,230	-4%	●	Variance improved from first quarter.
Swimming pool visits (by facility) - Keith Spry		●	91,840	-14%	●	Variance improved from first quarter. Continue to have pressure from building of Waitohi, in particular around access & parking.
Recreation centre visits (including ASB Sports Centre)	1,155,000	●	637,343	10%	●	Strong performance continues, forecasting a positive variance for the next quarter
ASB Sports Centre		●	444,954	14%	●	Strong performance from the previous quarter continues
<b>5.2 Utilisation - libraries</b>						
Library items issued (e-library)	320,000	●	218,382	36%	●	With the increase in website visits, e-library volumes are also well ahead of target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
Library website visits	3,200,000	●	2,522,292	102%	●	Increased customer use of our heritage database Recollect, access via library apps and, downloads of resources.
<b>5.3 Timeliness</b>						
Graffiti removal – response time frames (%) met	80%	●	94%	18%	●	The change is really about our effectiveness of processes – this includes graffiti dashboard to give us an overview if the city where we can identify hot spots and trends over time
<b>(b) New KPI exceptions for quarter two</b>						
Artificial sports-field (%) utilisation - off-peak winter	25%	NA	18%	-28%	●	6 month result from April – Sept/Oct 2018 . A very wet winter saw increased cancellations in 2018
Swimming pool visits (by facility) – Thorndon	NA	NA	15,597	13%	●	better than expected attendance over the 3 month period.
Swimming pool visits (by facility) – Khandallah	NA	NA	2,321	-13%	●	Pool opened in December and not great weather pre-Christmas.
Estimates of attendees of library programmes	74,000	●	38,871	11%	●	We held two very popular events for adults : exploring the world of dinosaurs via VR, and a panel of industry experts sharing How to Get Published 101.
Recreation centre visits - Kilbirnie	NA	●	47,207	13%	●	We have had good attendance across a range of programmes and events at the centre.
Grants outcomes (%) achieved (through funded outcomes – four out of five – being met) - Social and Recreation Fund	80%	NA	91%	14%	●	Our teams work closely with community organisations to agree on outcomes that are achievable and are funded to a level that is appropriate to make sure projects and initiatives are successful.

## Tāone tupu ora | Urban development

**Aim:** Embrace Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate

**key groups of activities:** Urban planning, heritage and public spaces development; Building and development control

### Quarter overview

#### Headlines

- 4 out of the 7 performance measures with an available result were met or mainly met target at the end of the quarter. There are no new (additional) KPI or budget reported exceptions for the quarter. Previous quarter exceptions that have a and unchanged and unfavourable timeliness status (red) from the previous quarter are the issuing of building consents, Code of compliance certificates and Land Information Memorandums (LIMs).
- The operating expenditure budget was on track and the capital expenditure was significantly underspent.
- Work advanced during the quarter included:
  - the residential demand and capacity assessments for Wellington City were reported to committee
  - consultation and engagement started on the Swan and Garrett St Laneway project: and
  - ongoing activity in urban planning, heritage and public spaces development; building and development control.

KPIs - performance against target					Financial - Performance against budget (• indicates previous quarter status)	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
	1	3	3	11		
Total measures: 18 (11 measured annually)					The main underspend relates to delays in the earthquake strengthening work programmes for Town Hall and St James (forecast underspend \$17.0m); and Frank Kitts Park playground delayec (\$2.1m underspend)	

### What we did - snapshot

#### Urban planning, heritage and public spaces development

##### Place Planning

- The residential demand and capacity assessments for Wellington City were reported to committee at a December 2018 work. This is a statutory requirement part of our implementation of the National Policy Statement for Urban Development Capacity (NPS-UDC).

#### Urban Design

- Consultation and engagement started on the Swan and Garrett St Laneway project. Investigation and analysis phases are taking place on the Stout St project which forms part of the North Lambton Quay project. Grey St works are out for tender.

**Building and development control**

- **Consents.** New procedures have been implemented to improve the timeliness of issuing building consents within the statutory requirement of 20 working days. While some of the changes will result in an immediate improvement in issuing consents within the statutory timeframe, there are still a number of existing applications that, when issued will exceed 20 working days.

**Priority buildings**

- Consultation was carried out on high traffic routes and emergency transport routes to identify priority earthquake prone buildings. The owners of these buildings have half the time (7.5 years) to remediate their buildings.

**Heritage: Built Heritage Incentive Fund (BHIF)**

- Planning is underway for a second 2018/19 funding round for BHIF funds that have been allocated but un-expended in previous years.

**Detailed quarter performance by exception**

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

**Financial performance by exception**

**(a) Previous quarter exceptions**

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
6.2 Building & Development Control	4,272	3,981	(291)	7,213	7,455	6.1 Urban Planning and Policy	4,109	7,126	3,017	10,313	15,014
	<b>This report status:</b> <span style="color: green;">●</span> On budget - within 10%			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend			<b>This report status:</b> <span style="color: blue;">●</span> Underspend			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend	
	Under budget due to delays in several Laneways upgrades, phasing of the Housing Upgrade Programme and the Frank Kitts Park playground. The forecast underspend reflects the delays in the Laneways projects and the Frank Kitts Park development.										
6.2 Building & Development Control	3,521	11,809	8,288	14,812	33,470	6.2 Building & Development Control	3,521	11,809	8,288	14,812	33,470
	<b>This report status:</b> <span style="color: blue;">●</span> Underspend			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend			<b>This report status:</b> <span style="color: blue;">●</span> Underspend			<b>Previous quarter status:</b> <span style="color: blue;">●</span> Underspend	
	Under budget on the St James Theatre and Town Hall projects. Both are expected to be under spent at year end by \$9.0m and \$8.0m respectively.										

**(b) New exceptions for quarter two**

No new operational expenditure exception items to report for the quarter

### Performance measures (KPIs) by exception

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

#### 6.1 Whakamahere tāone / Whakawhanake wāhi tuku iho tūmatanui | Urban planning, heritage and public spaces development (including waterfront development)

##### a) Previous quarter KPI exceptions

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
<b>Building &amp; development - timeliness</b>						
Building consents (%) issued within 20 working days	100%	●	80%	-20%	●	Continued high demand and an increased complexity of applications have impacted the timeliness of issuing building consents within the statutory requirement of 20 working days. New procedures have been implemented to improve the situation including a salary uplift to improve retention of staff, improved workflow monitoring and reporting, prioritising workloads, and greater document vetting to ensure an appropriate level of supporting information has been provided prior to the building consent being lodged. We will be monitoring the collective impact of these changes in the coming months but believe they will have a positive impact on timeliness of issuing building consents.
Code of compliance certificates (%) issued within 20 working days	100%	●	83%	-17%	●	High demand continues with unplanned leave putting additional pressure on staff resources. To mitigate, the following measures were implemented to ensure existing positions are fully staffed and new staff have time to adjust. <ul style="list-style-type: none"> <li>• Balance work allocation between new and experienced</li> </ul>

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	Q2 YTD Status	Variance explanation (where target is not met by >10%)
Land Information Memorandums (LIMs) (%) issued within 10 working days	100%	●	82%	-18%	●	<p>officers.</p> <ul style="list-style-type: none"> <li>Forecast workloads and adequately resource the review team ahead of time.</li> <li>Carefully manage staff leave so the team is under less pressure and can still meet the high demand.</li> </ul> <p>The LIM team covered their busiest month ever in November despite dealing with several unplanned leave issues during October and November. Even though this had a significant impact on performance, the Lim team pulled together and issued 345 in November alone. During December LIMs were issued on time 100% of the time.</p>

**(b) New KPI exceptions for quarter two**

There are no new KPI exceptions to report for the quarter.

## Waka | Transport

**Aim:** Manage the transport network so it's sustainable, safe and efficient

**key groups of activities:** Transport, Parking

### Quarter overview

#### Headlines

- 6 out of the 8 performance measures with an available result were met or mainly met target at the end of the quarter. The parking occupancy targets not being met. There are no new (additional) KPI or budget exceptions for the quarter. One budget (OPEX) indicator has improved (now on budget) and two KPIs (Parking) having red (an unchanged) status for the quarter.
- The operating expenditure budget was on track and the capital expenditure was underspent.
- Work advanced during the quarter included:
  - Completion of 3.8 kms of footpath renewals and 1.7 kms of kerb and channel renewals.
  - Conduct of public engagement for the upgrade of the Hataitai/Moxham/Waitoa intersection; and
  - Installed 1694 LED streetlights in the quarter.

KPIs - performance against target					Financial - Performance against budget		
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure		Capital expenditure
4	2	2	2	26			
<b>Total measures: 34</b> (3 are required by statute, 26 annual) <b>Total baseline* measures: 1</b> *A measure with a 'baseline target' means that: <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is therefore not reported this quarter.</li> </ul>					Exceeds 15% Underspend      On target – within 10% of Budget      Exceeds 15% overspend		Exceeds 15% Underspend      On target – within 10% of Budget      Exceeds 15% overspend  The main underspend relates to continuing delays in the cycleways programme (\$8.0m forecast underspend) and delays in the Ngaio Gorge work programme (\$3.3m underspend)

## What we did - snapshot

### **Transport Resilience / structures**

- Completed all design works and tender documents to waterproof the Karori Tunnel, to strengthen the Ruahine Street pedestrian bridge and for the road bridge on Happy Valley Road near Robertson Street.
- Continued monitoring the two major landslides on Ngaio Gorge road that happened in July 2017 and completed the scope of works and tender documents to issue the Request for Tender for professional services planned for mid-January 2019.
- Calling for tenders in late March to earthquake strengthen Seatoun Tunnel, the last of the Council's four road tunnels to be earthquake strengthened after Karori, Northland and Hataitai bus tunnel.
- The above projects are all planned for completion in year 2019 /2020.
- Network Operations. We approved 806 temporary traffic management plans and 1518 applications to carry out activities on Wellington roads. We also assessed 327 new building/resource consent items.

### **Network Maintenance/Renewal.**

- Completed 3.8kms of footpath renewals and 1.7kms of kerb and channel renewals. We replaced/repared around 4000 signs and 483 poles/sockets. We installed/replaced 15 Advance Direction signs. We repaired or replaced 1.4km of handrails, and installed/repared 53 seats, 112 litter bins, 46 bollards and 17 cycle racks. We continued to maintain the Lambton Bus Interchange.
- LED Street Lighting. We installed 1694 lights in the quarter. Total lights installed by 31 December 2018 was 13,250. The NZ Transport Agency is funding 85 percent of the LED lighting programme, which is scheduled for completion March 2019.

### **Network Improvements.**

- We continued with options development and public engagement for the upgrade of the Hataitai/Moxham/Waitoa intersection. Design work continues on safety improvements at the signalised intersection of Ohiro road, Todman and Cleveland in consultation with the Residents Association.

- Have a number of schemes ready to be built and nearing the completion of detailed design following traffic resolution approvals and consultation including Tinakori Road layby parking, Bing-Lucas Takapu road intersection widening and several major footpath schemes. We are implementing parking improvements on Main Road in Tawa, through the shopping centre.

### **Public Transport.**

- Officers continue to work closely with Greater Wellington Regional Council (GWRC) - who are responsible for operating the public bus network- to finalise a major programme of roading and traffic works to facilitate the extensive bus route network changes implemented mid-July 2018. Further assistance has been given to GWRC in regard to clearing potential obstructions along the new double decker bus routes.

### **Network improvements**

- Cycling improvements: completed extensive work to upgrade the Airport Subway connecting Coutts Street with Broadway including a formal blessing and Mayoral opening ceremony. Oriental Parade cycleway works opening ceremony completed

### **Transport Strategy: Let's Get Wellington Moving (involving Greater Wellington Regional Council, NZTA and the Wellington City Council)**

- The Governance Group has completed work on a recommended programme of investment and is currently engaging with central government ahead of releasing the programme.

### **Kiwi Point Quarry**

- Availability of quality source rock in the northern face of the quarry is reaching an end. Resource consent was obtained from Greater Wellington Regional Council to dewater the current northern quarry pit so that it could be deepened for extracting more quality source rock. This initiative is expected to keep up with the aggregate supply for the next 10 to 12 months.

### **Parking**

- Actions to improve occupancy performance and achieve budget targets were investigated during the quarter and will be considered by Council in

as part of the 2019/20 Annual plan process.

### Detailed quarter performance by exception

The following **budget** item(s) and **performance measures(KPIs)** are those with a result that is greater than 10% (under or over) target or budget for the quarter. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Changes in the status of exception items from the previous quarter items are also shown. For details on all KPIs with an available result in see Appendix 1, and Appendix 2 for details on capital and operating (OPEX) expenditure in each activity area.

### Financial performance by exception

#### (a) Previous quarter exceptions

The following budget items were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to be 'on-budget'.

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure (where target is not met by >10%) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
	(6,659)	(7,762)	(1,104)	(14,065)	(15,465)		25,333	38,696	13,363	63,115	74,430
	<b>This report status:</b> • (unfavourable revenue)			<b>Previous quarter status:</b> ● (unfavourable revenue)			<b>This report status:</b> ● Underspend			<b>Previous quarter status:</b> ● Underspend	
7.2 Parking	<b>Year to date:</b> Unfavourable due to lower than budgeted metering and enforcement revenue. Partially offset by lower than expected administration and other general expenses <b>Full year:</b> Unfavourable due to lower metering and enforcement revenue and higher personnel costs					7.1 Transport	Under budget due to delays in a number of projects (including Seatoun Tunnel and Ngaio Gorge) with Let's Get Wellington Moving work unlikely to start until 2019/20. The cycling programme is also currently behind plan and forecast to be under spent by year end. The LED streetlight project is expected to be over budget at year end with actual costs being higher than planned (offset by an increase in NZTA funding)				
							756	517	(238)	1,024	1,024
	<b>This report actual status:</b> ● Overspend			<b>Previous quarter actual status:</b> ● Overspend		7.2 Parking	<b>Year to date:</b> Over budget due to the work programme to replace damaged parking meter assets <b>Full year:</b> No movement timing difference only				

#### (b) New exceptions for quarter two

No new operating or capital expenditure exception items for the quarter

## Performance measures (KPIs) by exception

The following non-financial (performance measure) results include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them.

### a) Previous quarter KPI exceptions

The following KPIs were reported by exception in the previous quarterly report and includes the actual result and their updated status at the end of the quarter. Items with an improved status in this report will not be shown in the next quarterly report if their result continues to meet target.

Performance measure	2018/19 Target	Q1 Status	Q2 YTD result	% variance	YTD Status	Variance explanation (where target is not met by >10%)
<b>7.2 parking</b>						
Parking areas with 85% or less car park occupancy during weekdays (weekdays 08:00-18:00)	65-85%	●	57%	-12%	●	<ul style="list-style-type: none"> <li>Proposals to addressing parking revenue (for which occupancy is a driver) will be considered by Council in as part of the 2019/20 Annual plan.</li> <li>Recent operating changes such as the installation of parking sensors, coupon and permit price increases, hourly rate fee increases from \$4.00 to \$4.50, the implementation of weekend parking and an increase in the number of parking officers on the streets are expected to reduce the gap between budget and actual performance.</li> <li>Occupancy targets will need to be reviewed for future years to reflect improvements to how data is collected.</li> </ul>
Parking areas with 85% or less car park occupancy during weekends (weekends 08:00-18:00)	65-85%	●	54%	-17%	●	<ul style="list-style-type: none"> <li>Paid weekend parking was introduced on 8 September 2018 and average occupancy between then and 30 November 2018 decreased from 70% to 55.7% when compared to the same period in the previous year. Traditionally the month of December has lower levels of occupancy which is contributing to the current YTD result. This data from the first full year of operation will be used to formulate an appropriate targets for future years.</li> </ul>

### (b) New KPI exceptions for quarter two

There are no new KPI exceptions to report for the quarter.

## Section Two: Financial performance

## Consolidated financial performance 1 July -31 December 2018

This section details the Councils consolidated financial performance for the period 1 July to 31 December 2018. Numbers in brackets indicated an unfavourable variance from budget.

	Year to date (YTD)			Full Year				YTD Status
	YTD Actual 2019 (\$'000)	YTD Budget 2019 (\$'000)	YTD Variance 2019 (\$'000)	Full Year Forecast 2019 (\$'000)	Budget 2019 * (\$'000)	Variance (\$'000)	Annual Plan (\$'000)	
Rates revenue	155,269	155,352	(84)	310,704	310,704	-	310,704	●
Revenue from Activities	63,630	63,596	34	145,397	143,055	2,342	143,055	●
Investments revenue	5,446	5,802	(355)	24,196	24,196	-	24,196	●
Finance revenue	-	7	(7)	13	13	13	13	●
Other revenue	22,556	20,982	1,574	46,024	41,808	4,216	41,808	●
Development Contributions	1,909	1,000	909	2,000	2,000	-	2,000	●
<b>Total Revenue</b>	<b>248,809</b>	<b>246,738</b>	<b>2,071</b>	<b>528,334</b>	<b>521,776</b>	<b>6,558</b>	<b>521,776</b>	●
Personnel expenses	58,345	56,031	(2,314)	115,917	111,966	(3,951)	111,815	●
General expenses	125,147	121,673	(3,474)	255,479	254,239	(1,240)	254,390	●
Finance expense	11,136	12,459	1,323	22,418	24,918	2,500	24,918	●
Depreciation and Amortisation	53,777	59,516	5,739	114,949	117,158	2,208	117,158	●
<b>Total expense</b>	<b>248,404</b>	<b>249,678</b>	<b>1,274</b>	<b>508,764</b>	<b>508,281</b>	<b>(483)</b>	<b>508,281</b>	●
<b>Net operating surplus / (deficit)</b>	<b>406</b>	<b>(2,940)</b>	<b>3,346</b>	<b>19,570</b>	<b>13,495</b>	<b>6,075</b>	<b>13,495</b>	●

\* Includes minor adjustments made after the publication of the Long-term Plan 2018-28

The year-to-date net operating surplus of \$0.406m is \$3.345m better than the budgeted deficit of (\$2.940m). This favourable variance is due to a combination of the following:

**(a) Revenue:** Year-to-date total revenue is above budget by \$2.071m:

- Other revenue is \$1.6m higher than budget mainly due to higher revenue from NZTA for operating and capital projects, including footpaths and street lights.

- Development Contributions are \$0.9m higher than budget (possible timing difference at this stage of the year).

**(b) Expenses:** Year-to-date total expenses are under budget by \$1.274m:

- Personnel expenses are over budget by \$2.3m due to additional positions (funded from additional revenue), filling short-term vacancies, and maintaining market relativities for the retention of high demand key roles high demand key roles.
- General expenses are \$3.5m over budget largely due to: higher road marking and traffic signal maintenance costs (offset by increased NZTA subsidies);

the timing of some grant payments ahead of budget; unbudgeted litigations costs; and increased use of external consultants for more technical work.

- Finance expense is \$1.3m under budget due to a more favourable borrowings position than budgeted (lower capital expenditure in the first six months).
- Depreciation and amortisation is \$5.7m under budget due to delays in capitalising assets. This is expected to largely be a timing difference only at this stage of the year.

### Full year forecast

The forecast Net Operating Surplus for the year is currently \$6.1m higher than budget. The main favourable forecast variances are additional NZTA revenue for operating and capital projects (footpaths and street lights) \$3.9m, lower interest expense due to a more favourable borrowings position \$2.5m and higher revenue from operating activities \$2.3m (mainly contaminated and special waste disposal and consenting & compliance “request for more information” income, offset by lower parking revenue). These favourable variances are offset by an unfavourable variance in the forecast Personnel expenses (\$4.0m) due to additional positions (funded from additional revenue), contractors filling short-term vacancies, additional remuneration increases to address market differences and the impact of the increase to the budgeted vacancy loading.

### Net operating expenditure

Net Operating Expenditure by Strategy Area	YTD			Full Year		Q2 Status
	Actual	Budget	Variance	Forecast	Budget	
	\$000's	\$000's	\$000's		\$000's	
Governance	8,677	8,815	139	17,567	17,567	●
Environment	76,249	77,767	1,518	152,474	155,019	●
Economic Development	10,452	11,362	909	21,945	21,729	●
Cultural Wellbeing	12,853	11,889	(963)	21,974	21,742	●
Social and Recreation	40,407	41,301	894	80,462	80,444	●
Urban Development	9,990	9,435	(554)	18,433	18,510	●
Transport	19,060	20,126	1,065	40,338	40,225	●
<b>Total strategy area</b>	<b>177,688</b>	<b>180,695</b>	<b>3,007</b>	<b>353,193</b>	<b>355,234</b>	●
Organisational Projects	(178,094)	(177,755)	338	(372,763)	(368,729)	●

<b>Total</b>	<b>(406)</b>	<b>2,940</b>	<b>3,346</b>	<b>(19,570)</b>	<b>(13,495)</b>
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### Capital expenditure and borrowing

Capital Expenditure by Strategy Area	YTD			Full Year		Q2 Status
	Actual	Budget	Variance	Forecast	Budget	
	\$000's	\$000's	\$000's	\$000's	\$000's	
Governance	0	11	11	22	22	●
Environment <sup>(1)</sup>	22,353	18,803	(3,550)	44,047	49,885	●
Economic Development	345	1,604	1,259	2,388	3,650	●
Cultural Wellbeing <sup>(2)</sup>	1,068	103	(965)	4,249	1,802	●
Social and Recreation <sup>(3)</sup>	15,038	19,700	4,662	36,902	41,149	●
Urban Development <sup>(4)</sup>	7,631	18,935	11,305	25,126	48,483	●
Transport <sup>(5)</sup>	26,089	39,213	13,124	64,139	75,454	●
<b>Total strategy area</b>	<b>72,524</b>	<b>98,370</b>	<b>25,847</b>	<b>176,872</b>	<b>220,444</b>	●
Organisational projects <sup>(6)</sup>	13,752	12,321	(1,431)	26,157	31,160	●
<b>Total</b>	<b>86,275</b>	<b>110,691</b>	<b>24,416</b>	<b>203,028</b>	<b>251,604</b>	●

#### Notes - capital expenditure:

For commentary on Year-to-date capital expenditure variances refer to Activity area performance sections- Environment (1) page 14 and Cultural wellbeing (2) page 26.

The latest **full year forecast capital expenditure position** includes the following reprogramming of capital expenditure in 2018/19:

<sup>(1)</sup> Southern Landfill stage 4 extension work programme behind schedule (forecast underspend \$3.9m) and the overall 3 Waters work programme has a current forecast underspend of \$3.5m

<sup>(2)</sup> Following the approval of the Wellington Exhibition and Convention Centre in December 2018, the revised work programme has a forecast overspend of \$2.4m

<sup>(3)</sup> Newtown and Aro Valley community centre upgrade programmes delayed - \$4.0m forecast underspend

<sup>(4)</sup> Delays in the earthquake strengthening work programmes for Town Hall and St James (forecast underspend \$17.0m); and Frank Kitts Park playground delayed (\$2.1m underspend)

<sup>(5)</sup> Continuing delays in the cycleways programme (\$8.0m forecast underspend) and delays in the Ngaio Gorge work programme (\$3.3m underspend); and

<sup>(6)</sup> Delays in the workplace efficiency programme (\$2.5m forecast underspend).

## Treasury policy compliance

At 31 December 2018 all of the core policy compliance was as follows with all policy requirements being achieved.

Interest rate risk control limits (interest rate exposure)	Policy limit (%)	Actual (%)	Compliance
Year 1	50-80	67	Yes
Year 2	45-80	53	Yes
Year 3	40-80	46	Yes
Year 4	35-75	42	Yes
Year 5	30-70	37	Yes
Year 6	20-65	31	Yes
Year 7	10-60	24	Yes
Year 8	0-55	23	Yes
Year 9	0-50	19	Yes
Year 10	0-45	16	Yes
Year 11	0-40	14	Yes
Year 12	0-35	12	Yes
Year 13	0-30	8	Yes
Year 14	0-30	3	Yes
Year 15	0-30	0	Yes
Year 16	0-30	0	Yes

Liquidity/funding risk (access to funds)	Policy limit (%)	Actual (%)	Compliance
Liquidity/funding risk (access to funds)	>115	128	Yes
Broken down: 0-3 year bucket	15-60	41	Yes
Broken down: 3-5 year bucket	15-60	25	Yes
Broken down: 5+ year bucket	15-60	35	Yes

**Notes:** Liquidity is defined as: Current borrowings *plus* committed loan facilities *divided by* current net external debt (for the purpose of measuring liquidity, short dated Commercial Paper is excluded)

### Borrowings

Total committed borrowing facilities as at the end of December are \$651.5m (*June 2018: \$612.5m*) providing headroom of \$142.5m (*\$139.0m*).

Our liquidity ratio is at 128% compared to the policy minimum of 115%.

## Appendices

<b>Appendix One: Detailed performance against targets (KPIs)</b>	<b>36</b>
<b>Appendix Two: Detailed financial performance information</b>	<b>42</b>
a) Operational expenditure	
b) Capital expenditure	

## Appendix One: Detailed performance against target (all measures)

Appendix one contains detailed results for the quarter against target for measures with an **available result** in each activity area. Not shown are those measures that are:

- measured annually (the majority)
- have no available data for the quarter (data timing); or
- has yet to establish a baseline - as many measures are new for 2017-18, next quarter forecasts/ targets are supplied where there is sufficient performance information to reliably support valid forward view.

The quarter result for each measure shown in Appendix One includes an end of quarter status indicator that reflects the following definitions. For more information on measures that have a variance greater than 10% of target or budget see the relevant activity area in Section Two.

Status	Definition
● <b>Blue</b>	Target <b>exceeded</b> (i.e. the actual result is <b>greater than</b> 10% over target)
● <b>Green</b>	Target <b>met</b> (i.e. actual result <b>is between</b> target and 10% over of target)
● <b>Amber</b>	Target <b>mainly met</b> (i.e. the actual result <b>is between</b> target and 10% under target).
● <b>Red</b>	Target <b>not met</b> (i.e. the actual result is <b>greater than</b> 10% under target)
<b>N or Annual</b>	Not measured this quarter (data timing) or measured once annually
Trend	Target is a trend in a desired direction
Baseline	New measure with no current target. The first year's data will be used to set subsequent years targets
*	The measure is mandatory

## 1. Mana Whakahaere | Governance

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi   Governance, information and engagement</b>					
<b>Facilitating democratic decision-making</b>					
Meeting and committee agendas (%) made available to the public within statutory timeframes	100%	●	100%	0%	●
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	70%	●	78%	11%	●
<b>Providing information and a point of contact</b>					
Contact Centre - Contacts responded to within target timeframes (calls)	80%	●	80%	0%	●
Contact Centre - Contacts responded to within target timeframes (emails)	80%	●	99.2%	24%	●
Official information requests (%) handled within Local Government Official Information and Meetings Act legislative timeframe	Baseline	●	97%	0%	●
<b>1.2 Rangapū Māori/Mana Whenua   Māori and mana whenua partnerships</b>					
<b>Relationship with mana whenua</b>					

## 2. Taiao | Environment

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>2.1 Parks, beaches and open spaces</b>					
<b>Utilisation</b>					
Number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush	1,280,000	●	764,888	11%	●
Number of formal education attendees at Council programmes (School & Community)	Baseline	●	873	0%	●

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>Protecting and enhancing our biodiversity</b>					
<b>2.2 Waste reduction and energy conservation</b>					
<b>Waste minimisation activities</b>					
Volume of waste diverted from landfill	17,500	●	9,448	8%	●
<b>Energy conservation</b>					
Energy cost (\$)	Baseline	●	\$ 2,563,297	8%	●
Amount of energy used (kWh)	Baseline	●	23,372,266	0%	●
Estimated energy savings (kWh)	Baseline	●	1,680,321	0%	●
<b>2.3 Waimāori   Water supply</b>					
<b>Meeting customer expectations</b>					
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	<20	●	5.47	45%	●
<b>Continuity of supply and resolution of faults</b>					
Median response time for attendance for urgent call outs*	60 min	●	48	20%	●
Median response time for resolution for urgent call outs*	4 hours	●	3.72	7%	●
Median response time for attendance for non-urgent call outs*	36 hours	●	65.68	-82%	●
Median response time for resolution for non-urgent call outs*	5 days	●	3.81	24%	●
Water supply interruptions (measured as customer hours)	Baseline	●	0.44	0%	●
<b>Efficiency and sustainability</b>					
Average drinking water consumption resident/day*	365ltr	●	348.6	5%	●

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>2.4 Waipara   Wastewater</b>					
<b>Utilisation</b>					
Dry weather wastewater overflows, expressed per 1000 connections*	0	●	0.82	-100%	●
Compliance with the resource consents for discharge from the sewerage system, measured by the number of:	0	●	0	0	●
Abatement notices	0	●	0	0	●
Infringement notices	0	●	0	0	●
Enforcement orders	0	●	0	0	●
Convictions*	0	●	0	0	●
<b>Meeting customer expectations</b>					
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	<30/1000	●	8.05	46%	●
<b>Continuity of service and resolution of faults</b>					
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	≤0.8	●	0.26	35%	●
Median response time for wastewater overflows* (attendance time)	≤1 hour	●	0.7	30%	●
Median response time for wastewater overflows* (resolution time)	≤6 hours	●	3.02	50%	●
<b>2.5 Waiāwhā   Stormwater</b>					
<b>Continuity of service and resolution of faults</b>					
Number of flooding events*	Baseline	●	1	0%	●
Number of pipeline blockages per km of pipeline	≤0.5	●	0.008	97%	●
Number of habitable floors per 1000 connected homes per flooding event*	Baseline	●	0.013	0%	●
Median response time to attend a flooding event*	≤60 minutes	●	47	22%	●

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use	90%	●	99.8%	10%	●
Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	90%	●	77%	-14%	●
Compliance with the resource consents for discharge from the stormwater system, measured by the number of:	0	●	0	0	●
Abatement notices	0	●	0	0	●
Infringement notices	0	●	0	0	●
Enforcement orders	0	●	0	0	●
Convictions*	0	●	0	0	●
<b>Meeting customer expectations</b>					
Number of complaints about stormwater system performance per 1000 connections*	<20/1000	●	3.96	60%	●
<b>2.6 Ngā painga kukume Papa Atawha   Conservation attractions</b>					
<b>Wellington Zoo</b>					
Total number of visitors	244,420	●	115,003	2%	●
Education visitors	10,500	●	7,844	1%	●
<b>Zealandia</b>					
Number of Visitors	99,300	●	59,008	27%	●
Number of Education visits	8,800	●	5,272	-1%	●
Number of Individual memberships	10,800	●	10,832	0%	●
* = Mandatory measures <b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					

### 3. Whanaketanga ōhanga | Economic development

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>3.1 City promotions and business support</b>					
<b>WREDA</b>					
Value of business events (\$m)	\$25m	●	11	0%	●
Total number of events held in Wellington	440	●	344	0%	●
Total event attendance	700,000	●	194,886	0%	●
Number of actively supported businesses through regional business partner programme	445	●	231	4%	●

### 4. Oranga ahurea | Cultural wellbeing

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>4.1 Arts and cultural activities</b>					
<b>Funding Success</b>					
Grant outcomes (%) achieved (through funded outcomes – four out of five - being met) - Arts and Culture Fund	80%	●	96%	20%	●
<b>Wellington Museums Trust – utilisation</b>					
Total visitors:	753,500	●	344,945	11%	●
City Gallery Wellington	170,000	●	77,590	-9%	●
Wellington Museum	132,000	●	60,568	-2%	●
Cable Car Museum	237,000	●	129,902	35%	●
Nairn Street Cottage	2,000	●	813	2%	●
Capital E	157,500	●	49,814	17%	●
Space Place	55,000	●	26,258	9%	●

### 5. Kaupapa Pāpori me ngā Mahi a Rēhia | Social and recreation

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>5.1 Recreation promotion and support</b>					
<b>Utilisation</b>					
Artificial sports-field (%) utilisation - peak winter	80%	●	82%	2%	●
Artificial sports-field (%) utilisation - off-peak winter	25%	●	18%	-28%	●
<b>Swimming pool visits (by facility)</b>	<b>1,318,000</b>	●	<b>616,050</b>	-3%	●
WRAC	599,871	●	279,688	-3%	●
Tawa	73,565	●	32,230	-4%	●
Freyberg	203,903	●	107,183	5%	●
Keith Spry	217,425	●	91,840	-14%	●
Karori	176,388	●	87,191	1%	●
Thorndon	33,720	NA	15,597	13%	●
Khandallah	13,598	NA	2,321	-13%	●
Marinas occupancy (%)	96%	●	98%	2%	●
<b>Recreation centres total visits (including ASB Sports Centre)</b>	<b>1,155,000</b>	●	<b>637,343</b>	10%	●
Karori Rec Centre	105,000	●	55,799	-1%	●
Kilbirnie Rec Centre	81,000	●	47,207	13%	●
Nairnville Rec Centre	145,000	●	74,011	-2%	●
Tawa Rec Centre	26,700	●	15,372	7%	●
ASB Sports Centre	797,224	●	444,954	14%	●
Number of uses of Leisure Card	142,000	●	76,400	8%	●
<b>Basin Reserve Trust</b>					
Basin Reserve - Total event days (excluding practice days)	96	●	46	5%	●
Attendance at all events	41,000	●	27,000	2%	●
Practice facility usage days	100	●	64	16%	●
Number of function days	25	●	19	138%	●

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
Total revenue earned (\$'000)	1,005	●	564	12%	●
Number of uses of Leisure Card	142,000	●	76,400	8%	●
<b>5.2 Community Support</b>					
<b>Libraries utilisation</b>					
Library items issued (physical)	Baseline	●	1,422,246	-5%	●
Library items issued (e-library)	320,000	●	218,382	36%	●
Estimates of attendees of library programmes	74,000	●	38,871	11%	●
Library physical visits	2,500,000	●	1,206,290	1%	●
Library website visits	3,200,000	●	2,522,292	102%	●
<b>Community centres utilisation</b>					
Occupancy (%) of Council community centres and halls	45%	●	44%	-3%	●
<b>Funding success</b>					
Grants outcomes (%) achieved (through funded outcomes – four out of five – being met) - Social and Recreation Fund	80%	NA	91%	14%	●
<b>Housing quality and usage</b>					
Occupancy rate of available housing facilities	90%	●	96%	7%	●
All tenants (existing and new) housed within policy	98%	●	98%	0%	●
<b>5.3 Public health and safety</b>					
<b>Timeliness</b>					
Graffiti removal – response time frames (%) met	80%	●	94%	18%	●
Dog control - urgent requests (%) responded to within 1 hour	100%	●	95%	-5%	●
Dog control - non-urgent requests (%) responded to within 24 hours	99%	●	98.3%	-1%	●
Public toilets - urgent requests (%) responded to within 4 hours	100%	●	94%	-6%	●
Public toilets - non-urgent requests (%) responded to within 3 days	95%	●	96%	0.5%	●

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>Hygiene standard</b>					
Toilets (%) that meet required cleanliness and maintenance performance standards	95%	●	96%	0.5%	●
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					

## 6. Tāone tupu ora | Urban development

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>6.2 Building and development</b>					
<b>Timeliness</b>					
Building consents (%) issued within 20 working days	100%	●	80%	-20%	●
Code of compliance certificates (%) issued within 20 working days	100%	●	83%	-17%	●
Land Information Memorandums (LIMs) (%) issued within 10 working days	100%	●	82%	-18%	●
Resource consents (non-notified) (%) issued within statutory time frames	100%	●	97%	-3%	●
Resource consents (%) that are monitored within 3 months of project commencement	100%	●	98%	-2%	●
Subdivision certificates – Section 223 certificates (%) issued within statutory timeframes	100%	●	97%	-3%	●
Noise control (excessive noise) complaints (%) investigated within 1 hour	90%	●	94.5%	5%	●
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					

## 7. Waka | Transport

Performance measure	2018/19 target	Q1 Status	Q2 YTD Actual	Q2 YTD Variance	Q2 YTD Status
<b>7.1 Transport network</b>					
<i>Network condition and maintenance</i>					
Requests for service (%) response rate - urgent within 2 hours*	98%	●	95%	-3%	●
Requests for service (%) response rate - non-urgent within 15 days*	98%	●	94%	-4%	●
<i>Wellington Cable Car Limited</i>					
Total passenger trips	1,135,246	●	558,331	8%	●
Total income (\$000)	\$6,282	●	\$3,164	8%	●
Fare revenue (\$000)	\$3,521	●	\$1,660	6%	●
Cable Car reliability (%)	99%	●	99%	0%	●
<b>7.2 Parking</b>					
<i>Availability</i>					
Parking areas with 85% or less car park occupancy during weekdays	65-85%	●	57%	-12%	●
Parking areas with 85% or less car park occupancy during weekends	65-85%	●	54%	-17%	●

**Trend** = indicates that we will monitor over time but have yet to set a target

**Baseline** = New measure with no current target. The first year's data will be used to set subsequent years targets

## Appendix Two: Detailed financial performance information

### Detailed operating and capital expenditure for the quarter

#### (a) Operational expenditure

##### Governance

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
1.1	1000	Annual Planning	648	580	(68)	1,165	●	●
1.1	1001	Policy	634	659	25	1,325	●	●
1.1	1002	Committee & Council Process	3,420	3,640	220	7,275	●	●
1.1	1003	Strategic Planning	291	343	51	687	●	●
1.1	1004	Tawa Community Board- Discretionary	2	6	4	11	●	●
1.1	1005	Smart Capital - Marketing	(2)	0	2	0.2	●	●
1.1	1007	WCC City Service Centre	1,657	1,398	(259)	2,815	●	●
1.1	1008	Call Centre SLA	1	113	112	224	●	●
1.1	1009	Valuation Services Contract	188	262	74	527	●	●
1.1	1010	Lands Information	608	656	48	1,315	●	●
1.1	1011	Archives	1,038	957	(81)	1,917	●	●
1.2	1012	Funding agreements – Maori	147	150	3	200	●	●
1.2	1013	Maori Engagement	44	53	9	105	●	●
<b>Activity area total</b>			<b>8,677</b>	<b>8,815</b>	<b>139</b>	<b>17,567</b>	●	●

##### Environment

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
2.1	1014	Parks and Reserves Planning	439	405	(35)	815	●	●
2.1	1015	Reserves Unplanned Maintenance	136	95	(41)	191	●	●
2.1	1016	Turf Management	684	703	19	1,396	●	●
2.1	1017	Park Furniture and Infrastructure Maintenance	933	842	(91)	1,717	●	●
2.1	1018	Parks and Buildings Maintenance	598	477	(122)	963	●	●
2.1	1019	Horticultural Operations	1,144	1,006	(138)	2,026	●	●
2.1	1020	Arboriculture Operations	742	671	(71)	1,395	●	●
2.1	1021	Botanic Gardens Services	2,630	2,522	(108)	4,963	●	●
2.1	1022	Coastal Operations	561	572	11	1,147	●	●
2.1	1024	Road Corridor Growth Control	565	398	(168)	802	●	●
2.1	1025	Street Cleaning	4,020	3,864	(156)	7,769	●	●
2.1	1026	Hazardous Trees Removal	150	233	83	469	●	●
2.1	1027	Town Belts Planting	479	500	22	1,005	●	●
2.1	1028	Townbelt-Reserves Management	1,696	1,655	(42)	3,408	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
2.1	1030	Community greening initiatives	240	327	87	659	●	●
2.1	1031	Environmental Grants Pool	86	60	(25)	100	●	●
2.1	1032	Walkway Maintenance	436	372	(64)	751	●	●
2.1	1033	Weeds & Hazardous Trees Monitoring	497	440	(58)	863	●	●
2.1	1034	Animal Pest Management	425	698	273	1,518	●	●
2.1	1035	Waterfront Public Space Management	2,688	2,946	258	5,870	●	●
2.2	1036	Landfill Operations & Maintenance	(1,332)	(887)	446	(1,810)	●	●
2.2	1037	Suburban Refuse Collection	(84)	(183)	(99)	(354)	●	●
2.2	1038	Domestic Recycling	1,190	909	(282)	1,188	●	●
2.2	1039	Waste Minimisation Info	298	497	198	986	●	●
2.2	1040	Litter Enforcement	4	4	(0)	9	●	●
2.2	1041	Closed Landfill Gas Monitoring	235	236	1	471	●	●
2.2	1042	Smart Energy	193	92	(101)	214	●	●
2.3	1043	Water - Meter Reading	64	48	(15)	98	●	●
2.3	1044	Water - Network Maintenance	2,259	2,470	211	4,963	●	●
2.3	1045	Water - Water Connections	(18)	(18)	(0)	(37)	●	●
2.3	1046	Water - Pump Stations Maintenance-Ops	582	531	(52)	1,065	●	●
2.3	1047	Water - Asset Stewardship	9,805	10,413	608	20,702	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
2.3	1048	Water - Reservoir-Dam Maintenance	22	23	1	48	●	●
2.3	1049	Water - Monitoring & Investigation	429	366	(63)	735	●	●
2.3	1050	Water - Asset Management	142	145	3	297	●	●
2.3	1051	Water - Bulk Water Purchase	8,603	8,727	124	17,455	●	●
2.4	1052	Wastewater - Asset Stewardship	8,677	9,058	381	18,027	●	●
2.4	1053	Wastewater - Trade Waste Monitoring & Investigation	3	40	37	84	●	●
2.4	1055	Wastewater - Network Maintenance	1,338	1,481	142	2,980	●	●
2.4	1057	Wastewater - Asset Management	233	200	(32)	407	●	●
2.4	1058	Wastewater - Monitoring & Investigation	512	602	90	1,221	●	●
2.4	1059	Wastewater - Pump Station Maintenance-Ops	586	679	94	1,365	●	●
2.4	1060	Wastewater - Treatment Plants	10,237	9,918	(319)	19,871	●	●
2.4	1062	Sewerage Disposal	611	641	31	1,281	●	●
2.5	1063	Stormwater - Asset Stewardship	6,892	7,243	352	14,422	●	●
2.5	1064	Stormwater - Network Maintenance	1,267	1,218	(49)	2,451	●	●
2.5	1065	Stormwater - Monitoring & Investigation	248	355	107	717	●	●
2.5	1066	Stormwater - Asset	301	276	(24)	562	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
		Management						
2.5	1067	Drainage Maintenance	386	440	54	883	●	●
2.5	1068	Stormwater - Pump Station Maintenance-Ops	32	29	(3)	59	●	●
2.6	1069	Karori Sanctuary	752	749	(3)	1,497	●	●
2.6	1070	Wellington Zoo Trust	2,633	2,679	46	5,332	●	●
Activity area total			76,249	77,767	1,518	155,019	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
3.1	1082	City Growth Fund	1,100	901	(199)	1,750	●	●
3.1	1084	Indoor Arena	8	0	(8)	0	●	●
3.1	1085	Film Museum	0	377	377	754	●	●
3.1	1087	International Relations	416	414	(2)	830	●	●
3.1	1088	Marsden Village	7	7	0	14	●	●
3.1	1089	Business Improvement Districts	138	138	0	275	●	●
Activity area total			10,452	11,362	909	21,729	●	●

### Economic Development

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
3.1	1073	Positively Wellington Tourism	2,813	2,815	2	5,630	●	●
3.1	1074	Events Fund	2,802	2,802	0	4,773	●	●
3.1	1075	Wellington Venues	1,803	2,129	326	4,115	●	●
3.1	1076	Destination Wellington	798	888	89	1,775	●	●
3.1	1077	City Innovation	211	519	309	1,048	●	●
3.1	1078	Wellington Convention Centre	0	212	212	424	●	●
3.1	1080	Economic Development Grant Pool	(2)	0	2	0	●	●
3.1	1081	Economic Growth Strategy	358	159	(199)	340	●	●

### Cultural Wellbeing

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	Quarter Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
4.1	1090	Wellington Museums Trust	4,609	4,605	(4)	9,207	●	●
4.1	1091	Museum of Conflict	500	0	(500)	500	●	●
4.1	1092	Te Papa Funding	1,125	1,125	0	2,250	●	●
4.1	1093	Carter Observatory	360	364	4	725	●	●
4.1	1095	City Events Programme	1,321	1,892	571	2,727	●	●
4.1	1097	Citizen's Day - Mayoral Day	23	0	(22)	23	●	●
4.1	1098	Cultural Grants Pool	1,431	1,123	(308)	1,470	●	●
4.1	1099	Wgtn Convention Centre Community Subsidy	178	130	(48)	200	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	Quarter Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
4.1	1100	City Arts Programme	173	191	18	387	●	●
4.1	1101	NZSO Subsidy	160	104	(56)	216	●	●
4.1	1102	Toi Poneke Arts Centre	624	498	(126)	1,000	●	●
4.1	1103	Public Art Fund	220	248	28	498	●	●
4.1	1104	New Zealand Ballet	149	173	24	246	●	●
4.1	1105	Orchestra Wellington	80	85	5	85	●	●
4.1	1106	Regional Amenities Fund	643	317	(327)	633	●	●
4.1	1207	Capital of Culture	1,257	1,035	(222)	1,574	●	●
<b>Activity area total</b>			<b>12,853</b>	<b>11,889</b>	<b>(963)</b>	<b>21,742</b>	●	●

### Social and Recreation

Group	Activity	Activity Description	Q2 YTD			Full Year	Quarter Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
5.1	1107	Swimming Pools Operations	8,554	8,318	(236)	16,386	●	●
5.1	1108	Sportsfields Operations	2,018	1,818	(200)	3,322	●	●
5.1	1109	Synthetic Turf Sport Operations	562	604	41	1,115	●	●
5.1	1110	Recreation Centres	1,172	1,052	(120)	2,171	●	●
5.1	1111	ASB Sports Centre	2,416	2,335	(81)	4,726	●	●
5.1	1112	Basin Reserve Trust	630	644	13	1,283	●	●
5.1	1113	Recreational NZ Academy Sport	0	0	0	47	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	Quarter Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
5.1	1114	Play round & Skate facility Maintenance	530	465	(65)	925	●	●
5.1	1115	Marina Operations	14	8	(6)	46	●	●
5.1	1116	Municipal Golf Course	110	94	(16)	189	●	●
5.1	1117	Recreation Programmes	248	271	22	545	●	●
5.2	1118	Library Network - Wide Operation	7,228	7,228	(0)	14,463	●	●
5.2	1119	Branch Libraries	3,173	3,594	421	7,200	●	●
5.2	1120	Passport to Leisure Programme	63	58	(6)	117	●	●
5.2	1121	Community Advice & Information	1,114	964	(150)	1,877	●	●
5.2	1122	Community Grants	94	122	27	244	●	●
5.2	1123	Support for Wgtn Homeless	0	203	203	205	●	●
5.2	1124	Social & Recreational Grant Pool	2,992	2,569	(423)	3,791	●	●
5.2	1125	Housing Operations and Maintenance	1,635	2,634	999	5,218	●	●
5.2	1126	Housing Upgrade Project	224	592	368	1,185	●	●
5.2	1127	Community properties programmed maintenance	312	306	(6)	612	●	●
5.2	1128	Community Halls Ops and Maintenance	241	238	(3)	479	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	Quarter Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
5.2	1129	Community Properties & Facility Operations	891	898	7	1,809	●	●
5.2	1130	Accommodation Assistance Fund	160	116	(44)	232	●	●
5.3	1131	Burial & Cremation Operations	476	512	36	1,031	●	●
5.3	1132	Contracts - Public Conveniences	1,844	1,774	(71)	3,561	●	●
5.3	1133	Public Health	1,358	1,175	(183)	2,210	●	●
5.3	1134	Noise Monitoring	324	402	78	807	●	●
5.3	1135	Anti-Graffiti Flying Squad	356	424	68	851	●	●
5.3	1136	Safe City Project Operations	1,204	1,018	(187)	2,043	●	●
5.3	1137	Civil Defence	436	850	414	1,716	●	●
5.3	1138	Rural Fire	16	17	2	35	●	●
5.3	1997	Business Recovery	9	0	(8)	1	●	●
Activity area total			40,407	41,301	894	80,444	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	Quarter Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
6.1	1142	Public Art and Sculpture Maintenance	205	185	(20)	380	●	●
6.1	1143	Public Space-Centre Development Plan	1,020	1,197	177	2,403	●	●
6.1	1145	City Heritage Development	432	392	(40)	888	●	●
6.1	1206	Housing Investment Programme	576	526	(50)	1,051	●	●
6.2	1146	Building Control-Facilitation	1,792	1,813	21	3,226	●	●
6.2	1147	Weathertight Homes	0	19	18	37	●	●
6.2	1148	Development Control Facilitation	1,914	1,678	(236)	3,256	●	●
6.2	1149	Earthquake Assessment Study	52	50	(3)	101	●	●
6.2	1150	Building Consents EQPB Subsidy Fund	36	0	(36)	0	●	●
6.2	1151	Earthquake Risk Building Project	477	423	(55)	835	●	●
Activity area total			9,990	9,435	(554)	18,510	●	●

### Urban Development

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	Quarter Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
6.1	1139	District Plan	2,278	2,002	(276)	4,012	●	●
6.1	1141	Build Wellington Developments	1,206	1,151	(55)	2,321	●	●

### Transport

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	Quarter Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
7.1	1152	Ngauranga to Airport Corridor	864	931	67	1,877	●	●
7.1	1153	Transport Planning and	261	712	450	1,457	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	Quarter Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
		Policy						
7.1	1154	Road Maintenance and Storm Clean Up	613	553	(60)	1,185	●	●
7.1	1155	Tawa Shared Driveways Maintenance	12	22	10	43	●	●
7.1	1156	Wall, Bridge and Tunnel Maintenance	(31)	79	110	159	●	●
7.1	1157	Drains & Walls Asset Stewardship	2,938	3,111	173	6,186	●	●
7.1	1158	Kerb & Channel Maintenance	222	190	(32)	475	●	●
7.1	1159	Vehicle Network Asset Stewardship	10,473	11,071	598	22,023	●	●
7.1	1160	Port and Ferry Access	0	28	28	69	●	●
7.1	1161	Cycleways Maintenance	25	57	32	83	●	●
7.1	1162	Cycleway Asset Stewardship	(1)	186	188	373	●	●
7.1	1163	Cycleways Planning	442	106	(336)	247	●	●
7.1	1164	Passenger Transport Facilities	226	209	(17)	379	●	●
7.1	1165	Bus Shelter Contract Income	(373)	(195)	178	(779)	●	●
7.1	1166	Passenger Transport Asset Stewardship	351	433	82	863	●	●
7.1	1167	Bus Priority Plan	0	24	24	61	●	●
7.1	1168	Cable Car	24	6	(17)	12	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	Quarter Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
7.1	1170	Street Furniture Maintenance	189	127	(62)	382	●	●
7.1	1171	Footpaths Asset Stewardship	2,905	3,030	125	6,020	●	●
7.1	1172	Pedestrian Network Maintenance	263	416	153	878	●	●
7.1	1173	Pedestrian Network Structures Maintenance	31	87	56	174	●	●
7.1	1174	Traffic Signals Maintenance	1,150	443	(707)	899	●	●
7.1	1175	Traffic Control Asset Stewardship	1,479	1,482	4	2,847	●	●
7.1	1176	Road Marking Maintenance	427	157	(270)	783	●	●
7.1	1177	Traffic Signs Maintenance	110	61	(49)	272	●	●
7.1	1178	Network Activity Management	529	347	(182)	720	●	●
7.1	1179	Street Lighting Maintenance	687	852	165	1,708	●	●
7.1	1180	Transport Education & Promotion	77	124	47	304	●	●
7.1	1181	Fences & Guardrails Maintenance	96	72	(24)	279	●	●
7.1	1182	Safety Asset Stewardship	1,734	3,168	1,434	5,711	●	●
7.2	1184	Parking Services & Enforcement	(6,322)	(7,515)	(1,193)	(14,971)	●	●
7.2	1185	Waterfront Parking Services	(337)	(247)	90	(494)	●	●
<b>Activity area total</b>			<b>19,060</b>	<b>20,126</b>	<b>1,065</b>	<b>40,225</b>	<b>●</b>	<b>●</b>

## Council

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
10.1	1186	Waterfront Commercial Property Services	420	689	268	1,375	●	●
10.1	1187	Commercial Property Man & Servicing	1,187	1,172	(16)	2,429	●	●
10.1	1190	Information Services SLA	0	199	199	(0)	●	●
10.1	1191	NZTA Income on Capex Work	(17,535)	(16,599)	937	(33,198)	●	●
10.1	1192	Quarry operations	673	56	(617)	113	●	●
10.1	1193	Self-Insurance Reserve	406	(998)	(1,404)	(1,990)	●	●
10.1	1196	External Capital Funding	(94)	0	94	0	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
10.1	1197	Plimmer Bequest Project Expend	0	(21)	(21)	(50)	●	●
10.1	1198	Waterfront Utilities Management	77	76	(1)	152	●	●
10.1	1200	ORG	0	244	244	0	●	●
10.1	1201	ORGNA	(158,827)	(157,870)	957	(328,519)	●	●
10.1	1203	PPORG Ground Lease	(4,763)	(4,681)	82	(9,173)	●	●
10.1	1204	Sustainable Parking Infrastructure	75	77	2	153	●	●
10.1	1205	Shared Services Procurement	(86)	(98)	(12)	(22)	●	●
10.1	1999	Earthquake	373	0	(373)	0	●	●
<b>Activity area total</b>			<b>(178,094)</b>	<b>(177,755)</b>	<b>338</b>	<b>(368,729)</b>	●	●
<b>Total</b>			<b>(406)</b>	<b>2,940</b>	<b>3,346</b>	<b>(13,495)</b>	●	●

**(b) Capital Expenditure****Governance**

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
1.1	2000	Committee & Council Processes	0	11	11	22	●	●
Activity area total			0	11	11	22	●	●

**Environment**

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
2.1	2001	Property Purchases - Reserves	1,475	0	(1,475)	0	●	●
2.1	2003	Parks Infrastructure	302	306	5	835	●	●
2.1	2004	Parks Buildings	219	195	(24)	395	●	●
2.1	2005	Plimmer Bequest Project	0	0	0	90	●	●
2.1	2006	Botanic Garden	235	332	97	918	●	●
2.1	2007	Coastal - upgrades	872	825	(47)	1,642	●	●
2.1	2008	Coastal	425	735	310	1,590	●	●
2.1	2009	Town Belt & Reserves	152	109	(44)	742	●	●
2.1	2010	Walkways renewals	363	135	(227)	664	●	●
2.2	2011	Southern Landfill	1,673	3,474	1,801	5,862	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
		Improvement						
2.2	2012	Energy Management Plan	0	0	0	23	●	●
2.3	2013	Water - Network renewals	1,396	1,698	301	6,592	●	●
2.3	2014	Water - Pump Station renewals	246	36	(210)	141	●	●
2.3	2015	Water - Water Meter upgrades	2	6	4	25	●	●
2.3	2016	Water - Network upgrades	927	1,536	609	5,964	●	●
2.3	2018	Water - Network renewals	420	352	(68)	1,366	●	●
2.3	2019	Water - Reservoir renewals	878	82	(796)	319	●	●
2.3	2020	Water - Reservoir upgrades	1,203	743	(460)	2,836	●	●
2.4	2023	Wastewater - Network renewals	2,617	1,820	(797)	3,954	●	●
2.4	2024	Wastewater - Network upgrades	2,230	1,456	(774)	3,165	●	●
2.4	2026	Wastewater - Pump Station	44	634	590	1,378	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
		renewals						
2.5	2028	Stormwater - Network upgrades	2,386	2,720	333	7,217	● ●	
2.5	2029	Stormwater - Network renewals	3,444	1,208	(2,236)	3,195	● ●	
2.6	2033	Zoo renewals	843	400	(443)	971	● ●	
Activity area total			22,353	18,803	(3,550)	49,885	● ●	

## Economic Development

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
3.1	2035	Wellington Venues renewals	345	1,604	1,259	3,650	● ●	
Activity area total			345	1,604	1,259	3,650	● ●	

## Cultural Wellbeing

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
4.1	2040	Cable Car Precinct	0	0	0	43	● ●	
4.1	2041	Te ara o nga tupuna - Maori heritage trails	15	74	59	147	● ●	
4.1	2042	Arts Installation	(3)	29	32	59	● ●	

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
4.1	2129	Wellington Convention Centre and Movie Museum	1,056	0	(1,056)	1,553	● ●	
Activity area total			1,068	103	(965)	1,802	● ●	

## Social and Recreation

Group	Activity	Activity Description	Q2 YTD			Full Year Budget	YTD Status	
			Actual	Budget	Variance		Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
5.1	2043	Aquatic Facility upgrades	2	300	298	300	● ●	
5.1	2044	Aquatic Facility renewals	807	1,764	957	1,861	● ●	
5.1	2045	Sportsfields upgrades	213	327	114	431	● ●	
5.1	2046	Synthetic Turf Sportsfields renewals	0	46	46	61	● ●	
5.1	2047	Synthetic Turf Sportsfields upgrades	8	3	(5)	5	● ●	
5.1	2048	Recreation Centre Renewal	33	28	(5)	425	● ●	
5.1	2049	ASB Sports Centre	5	18	13	37	● ●	
5.1	2050	Basin Reserve	3,135	2,701	(434)	3,443	● ●	
5.1	2051	Playgrounds renewals &	414	253	(161)	1,617	● ●	

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	YTD Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
		upgrades						
5.1	2052	Evans Bay Marina - Renewals	211	145	(66)	173	●	●
5.1	2053	Clyde Quay Marina - Upgrade	33	54	20	140	●	●
5.2	2054	Upgrade Library Materials	824	1,002	178	2,139	●	●
5.2	2055	Upgrade Computer Replacement	22	39	17	81	●	●
5.2	2056	Central Library upgrades	0	154	154	308	●	●
5.2	2057	Branch Library upgrades	5,003	5,697	694	14,006	●	●
5.2	2058	Branch Libraries renewals	43	106	63	166	●	●
5.2	2059	Housing upgrades	2,257	1,876	(381)	3,864	●	●
5.2	2060	Housing renewals	1,296	2,377	1,081	4,840	●	●
5.2	2061	Community Halls - upgrades & renewals	(6)	1,749	1,755	4,949	●	●
5.3	2062	Burial & Cremations	38	97	59	389	●	●
5.3	2063	Public Convenience and pavilions	701	846	144	1,646	●	●
5.3	2064	Safety Initiatives	0	72	72	134	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	YTD Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
5.3	2065	Emergency Management renewals	0	49	49	134	●	●
<b>Activity area total</b>			<b>15,038</b>	<b>19,700</b>	<b>4,662</b>	<b>41,149</b>	●	●

## Urban Development

Group	Activity	Activity Description	Q2 YTD			Full Year Budget \$000's	YTD Status	
			Actual \$000's	Budget \$000's	Variance \$000's		Q1	Q2
6.1	2067	Wgtn Waterfront Development	1,704	2,226	521	4,968	●	●
6.1	2068	Waterfront Renewals	566	816	250	1,806	●	●
6.1	2070	Central City Framework	645	2,053	1,408	4,177	●	●
6.1	2073	Suburban Centres upgrades	1,173	933	(240)	1,867	●	●
6.1	2074	Minor CBD Enhancements	21	98	77	196	●	●
6.1	2136	Housing Investment Programme	0	1,000	1,000	2,000	●	●
6.2	2076	Earthquake Risk Mitigation	3,521	11,809	8,288	33,470	●	●
<b>Activity area total</b>			<b>7,631</b>	<b>18,935</b>	<b>11,305</b>	<b>48,483</b>	●	●

Transport

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
7.1	2075	Urban Regeneration Projects	0	125	125	250	●	●
7.1	2077	Wall, Bridge & Tunnel Renewals	1,154	2,843	1,689	5,689	●	●
7.1	2078	Road Surface Renewals	611	963	352	1,925	●	●
7.1	2079	Reseals	1,301	1,406	105	2,811	●	●
7.1	2080	Preseal Preparations	2,445	1,758	(687)	3,515	●	●
7.1	2081	Shape & Camber Correction	2,094	2,220	127	4,441	●	●
7.1	2082	Sumps Flood Mitigation	62	80	18	160	●	●
7.1	2083	Road Corridor New Walls	1,525	1,114	(411)	2,267	●	●
7.1	2084	Service Lane Improvements	3	50	47	100	●	●
7.1	2085	Tunnel & Bridge Improvements	238	1,098	860	2,464	●	●
7.1	2086	Kerb & Channel Renewals	998	1,098	100	2,196	●	●
7.1	2087	Vehicle Network New Roads	0	30	30	59	●	●
7.1	2088	Road Risk Mitigation	453	2,605	2,152	5,209	●	●
7.1	2089	Road Capacity Projects	0	425	425	850	●	●
7.1	2090	Area Wide	144	448	304	896	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
		Road Maintenance						
7.1	2094	Cycling Improvements	4,854	12,126	7,271	24,381	●	●
7.1	2095	Bus Priority Planning	353	1,730	1,378	2,480	●	●
7.1	2096	Pedestrian Network Structures	131	149	18	304	●	●
7.1	2097	Pedestrian Network Renewals	1,442	1,828	386	3,695	●	●
7.1	2098	Walking Improvements	186	257	71	468	●	●
7.1	2099	Street Furniture	64	86	22	172	●	●
7.1	2100	Pedestrian Network Access ways	52	125	73	252	●	●
7.1	2101	Traffic & Street Signs	782	626	(156)	1,432	●	●
7.1	2102	Traffic Signals	394	380	(13)	761	●	●
7.1	2103	Street Lights	4,901	3,057	(1,844)	3,693	●	●
7.1	2104	Rural Road Improvements	38	91	53	182	●	●
7.1	2105	Minor Works Projects	640	713	73	1,394	●	●
7.1	2106	Fences & Guardrails	247	319	72	638	●	●
7.1	2107	Safer Roads Projects	224	848	624	1,546	●	●
7.1	2134	Lambton Quay Bus Interchange	0	100	100	200	●	●
7.2	2108	Parking Asset renewals	751	426	(325)	853	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
7.2	2109	Roadside Parking Improvements	4	91	87	171	●	●
<b>Activity area total</b>			<b>26,089</b>	<b>39,213</b>	<b>13,124</b>	<b>75,454</b>	●	●

Council

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
10.1	2111	Capital Replacement Fund	2,477	1,521	(957)	4,063	●	●
10.1	2112	Information Management	739	329	(410)	659	●	●
10.1	2114	ICT Infrastructure	2,596	930	(1,666)	2,161	●	●
10.1	2116	Strategic Initiatives	(17)	123	140	246	●	●
10.1	2117	Unscheduled infrastructure renewals	0	0	0	2,000	●	●
10.1	2118	Health & Safety - Legislation Compliance	5	175	170	524	●	●
10.1	2119	Civic Property renewals	317	466	149	3,112	●	●
10.1	2120	Commercial Properties renewals	1,596	2,082	486	4,165	●	●

Group	Activity	Activity Description	Q2 YTD			Full Year	YTD Status	
			Actual	Budget	Variance	Budget	Q1	Q2
			\$000's	\$000's	\$000's	\$000's		
10.1	2121	Community & Childcare Facility renewals	108	332	224	663	●	●
10.1	2125	IT Response to Legislative Changes	(5)	159	164	319	●	●
10.1	2126	Business Unit Support	290	300	10	601	●	●
10.1	2127	Workplace	4,981	4,026	(955)	8,053	●	●
10.1	2128	Civic Campus Resilience and Improvements	170	159	(11)	318	●	●
10.1	2131	Smart Council	180	1,530	1,350	3,060	●	●
10.1	2132	Digital - Internet Intranet	79	148	69	350	●	●
10.1	2133	Quarry Renewals and Upgrades	93	40	(53)	80	●	●
10.1	2138	Permanent Forest Sink Fund Initiative - Credits	26	0	(26)	787	●	●
10.1	2999	Earthquake - Capex	114	0	(114)	0	●	●
<b>Activity area total</b>			<b>13,752</b>	<b>12,321</b>	<b>(1,431)</b>	<b>31,160</b>	●	●
<b>Total</b>			<b>86,275</b>	<b>110,691</b>	<b>24,416</b>	<b>251,604</b>	●	●