
REPORT 6
(1215/52/IM)

DIRECTOR CORPORATE SERVICES REPORT BACK

1. Purpose of Report

This report provides the Board with information about a range of matters of interest in the Tawa community, which relate to the Council's responsibilities. It also contains the Council's planned roading and footpath projects and programmes for Tawa, Grenada North and Takapu Valley in 2006-07.

2. Recommendations

It is recommended that the Board:

- 1. Receive the information.*

3. Summary

The monthly report on general matters is attached as Appendix 1. Appendix 2 identifies roading and footpath projects in the Tawa area for 2006-07.

Contact Officer: *Andrew Dalziel, Director, Corporate Services*

Tawa Community Board Monthly Report – November 2006

Tawa Christmas Tree Lighting

The Council's Urban Design Unit has confirmed that it will pay the full cost of installing lights for the Norfolk Island pine. This funding will be sourced from the project's reworked contingency budget. Instructions for the installation of an in-ground junction box on the garden bed adjacent to the Norfolk Island pine and for the installation of the Christmas Tree lights have now been issued.

Tawa Heritage Walk

The Council's Urban Design Unit has confirmed that it will fund the additional amount required for the 12 plaques and that staff will be liaising with the Tawa Historical Society to complete the project.

Upgrade of Tawa BMX Track near Duncan Street

At its last meeting, the Board was asked if it would be possible for some local boys to carry out work upgrading and extending the BMX track. An officer from Council's Parks and Gardens Unit has been asked to get in touch with the boys (through the father who spoke to the Board) and see if something can be arranged.

Request by Tawa Residents Association for Pruning and Planting

An officer from Council's Parks and Gardens Unit has been asked to get in touch with the Tawa Resident's Association to evaluate the request they made at the last Board meeting for tree trimming and for an injection of colour in the plantings at the Southern entrance to Tawa.

Residents Satisfaction Survey

At the Board's last meeting there was a discussion about the criteria Wellington City Council used for allowing people to participate in its Resident Satisfaction Survey (RSS).

The Council's last RSS was in May of this year. It was done in two parts. Respondents in Survey 1 were asked to participate in Survey 2 and they were sent the Council's APW publication which highlighted our Draft Annual Plan/ Long Term Council Community Plan. Participants were then asked questions on the various proposed projects.

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The Northern Ward and Tawa breakdown of respondents is shown below:

May RSS 2006	Total Sample of Wellington residents	Northern Ward portion of sample	Tawa portion of sample
Survey 1	452	112	40 (36% of Northern Ward sample and 9% of total sample)
Survey 2	350	86	31 (36% of Northern Ward sample and 9% of total sample)

During the screening questions of Survey 1 people were asked:

Q.3 “Are you by any chance an employee or a contractor for the Wellington City Council?”

If they answered yes the interview did not continue.

Interviewers get clear instructions that anyone affiliated with the Council should not do the survey. This question (when asked of the respondent) should at the very least alert a paid Board Member to query whether they are eligible to do the survey – at which point they would be told no. The interviewers rely on the discretion of the respondents in this respect.

Officers have instructed the company we contract to carry out the RSS to expand Q.3 in future to include elected members.

The reason anyone affiliated with the Council should not do the survey is in order to maintain the integrity of the research. People who are associated in anyway with the organisation commissioning the research are excluded. This is a research industry best practice standard and is employed for several reasons:

- This group may have more understanding or knowledge about issues than the general public and this can misrepresent the results.
- They may have a vested interest in certain elements of the research (i.e. they give a high rating to a project because they are part of the project team and want it to look like it has strong public support).
- They have other means by which to have input into the decision making and feedback process which the general public do not. Therefore the survey is to gauge public opinion which might not normally be represented (hence why it is a representative sample).

Tawa Recreation Centre

At its last meeting the Board raised the issue of difficulties being experienced booking the Tawa Recreation Centre. A specific example was outlined by Malcolm Sparrow.

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There are a clear set of booking procedures set out for the Tawa Recreation Centre. These are administered by the facility manager. When Malcolm initially contacted the Centre, the facility manager was not present (she works part-time in line with the operational hours of the Centre). With the manager away, a casual holiday staff member assisted as best they could.

The time Malcolm wished to book the Centre for turned out to be a time that the College has use of the Centre, so he was referred to them. Unfortunately the teacher responsible for bookings was also absent. The College was unsure about how to go about dealing with the request in the absence of the teacher.

As a result of Malcolm raising this issue we have asked the College to ensure back-up arrangements are put in place should the responsible teacher be unavailable. Our own procedures are also being reviewed, especially the training we have in place for our casual staff.

Tawa Mall Brick Works/Pavers

Work is scheduled to be completed by Friday 10th November, weather permitting. Officers are inspecting the area to ensure a high standard of workmanship has occurred and that maintenance in the surrounding area is carried out.

Council Forums

The relevant Council officers responsible for Council Forums have been advised of the Board's interest in being included on the invitation lists for future Forums and will update their lists accordingly.

Council website information regarding Forums is now being updated by the appropriate officers.

Takapu Island

At its last meeting the Board asked for an update on the planned development of Takapu Island and if a roundabout would be looked at for the corner of Main Road and Boscobel Lane.

The Council's Regulatory Processes Committee met on 25 October to consider Takapu Island Developments Ltd request to change the zoning of land known as Takapu Island from Outer Residential Area to Suburban Centre (Report 1215/53/IM).

The Committee agreed to accept the proposed private plan change for the re-zoning of the site. The private plan change will now be publicly notified in accordance with the First Schedule of the Resource Management Act 1991 as Plan Change 47.

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Officers anticipate submissions will be received and summarised before Christmas. Further submissions can then be called for in early 2007. The plan change hearings will commence once all further submissions have been received and officers' reports have been prepared.

In respect of roundabouts, the area questioned by the Board was not considered as part of the Council's recent SaferRoads work in Tawa because it had previously been identified as part of the Northern Growth Plan (NGP). As part of the considerations under the NGP it has been proposed that a series of roundabouts be installed at locations from the Motorway off ramp through to Willowbank Drive. One roundabout has been proposed at the end of the off ramp to slow vehicles moving into the area; one at the potential entrance to Takapu Island, for the new development; and a further roundabout at Willowbank Drive.

Associated with these proposals would be a reduction in the speed limit for the motorway on and off ramps.

There have been no reported crashes in the area since March 2003.

Any actual work will occur as part of the NGP and any Takapu Island development.

GWRC's Park and Ride Facility – Melville Street

Noting that the Melville Street park and ride facility is fully utilised, the Board enquired if there are plans to expand the facility. Kevin Grace, the Greater Wellington Regional Council officer in charge of their park and ride facilities has responded:

"We have no plans to develop any more car parks in this area. Duncan Street should still have spare capacity and there are two sites down at Redwood providing over 150 spaces between them and we feel there is sufficient capacity there. Duncan Street, Takapu and Redwood were all developed and/or extended in 2003/2004 and are not expected to be revisited for approximately two more years."

Wellington City Council officers note that the development by Mutual Trust Properties covers the currently developed site off Surrey Street (the old Mitre 10 site), plus the underdeveloped area to the South. From the boundaries shown on the plan there is no room left for expansion of the current park and ride area off Melville Street. Any future expansion of the park and ride facility would need to be made off the Duncan Street side, on surplus Transrail land.

Tawa Service Centre – Community Space

At its last meeting the Board inquired about what progress had been made on finding tenants for the disused Tawa Service Centre space. Council officers developed a draft proposal for usage of the site, which was e-mailed through to Malcolm Sparrow (Chair of the Board's sub-committee) on 14 September for comment. Officers have been asked to proactively follow up on this with the sub-committee. Timeframes shown in the draft proposal for not for profit organisations using the space from November onward will need to be adjusted.

Request to Extend Tawa Skate Park

The Board received a request from Mitch Jago (and friends) in October to extend the Tawa Skate Park in Davies Street.

Stuart Baines from the Council's Parks and Garden's Unit will make contact with the group and get an understanding of what ideas and aspirations they have for the extension of the Tawa Skate Park. As skate parks can be expensive to design and install, any proposal will need to be considered as a new initiative. Council's existing capital funding for skate parks is biannual. Forty thousand dollars is provided every second year in project CX065. This funding is earmarked for renewal of existing facilities. When considering the group's request, Stuart will look at the provision and demand for skate facilities in the area, and this will include looking at what is available in the Porirua catchment.

The Board will be updated at a later stage with progress, following discussions with the group.

Entrance of Woolworths Mall

At its last meeting the Board commented on the need for an improved cleaning regime of the access way and also noted that there have been problems with the auto doors.

The Council has put the following regime in place for cleaning the access way:

- The area is now cleaned on a daily basis, which includes mopping and sweeping the floor surfaces
- The automatic doors are now cleaned on a weekly basis
- Hazelwoods are understood to clean the glass windows that border their showrooms.

Manchester Property Care is the cleaning company contracted to clean the access way. They have been advised of the Board's concerns. Council officers will monitor the situation. Any service failures should be reported by the public and adjacent businesses to our Call Centre (phone 499 4444) for logging and prompt follow up action.

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The company responsible for the maintenance of the auto doors is KONE. They advise that the door model that is installed is very reliable and is more than adequate to cope with the frequency of foot traffic through the access way.

Council officers will be meeting with KONE staff to see if there is a better way to manage service call outs. Officers will also review opening and closing times/ arrangements.

Woolworths Carpark - Potholes

The Council licenses an area of 2,819 square metres for car parking (about 58 parking spaces) to Ashok Kumar Bhasin and Arun Bhasin. They pay a fee to Council as a contribution to the cost of carrying out maintenance on the surface of the car parking site. Any unplanned maintenance that is required (e.g. potholes) can be reported through to the Council's Call Centre (phone 499 4444) for logging and follow up action. An inspection of the site has been carried out and Council contractors have been told to fix potholes immediately.

Dumping of Rubbish in Porirua Stream and Surrounding Area

A complaint about dumping of rubbish in the stream near the old Mitre 10 site has been received. Citioperations staff have checked the area and while the stream itself is clean, the surrounding area has been littered, noticeably with car parts. Citioperations staff will be looking at the stream and walkways to find the best way to clean up what rubbish is there and will be talking to Mutual Trust Properties Ltd about keeping their site tidy.

APPENDIX 2

2006-07 Council Planned Roading Projects in the Tawa Community

PRESEAL PREP			
BRASENOSE PL-#9 ROW	BRASENOSE PL	DEAD END	Complete
COATES ST	COLLINS AVE	CUL DE SAC	Complete
WOODMAN DR	PECKHAM GR	COLONIAL GR	Complete
WOODMAN DR	WOODMAN DR-#79 EXT	PIKITANGA CL	Complete
COLONIAL GR	WOODMAN DR	CDSH	Complete
RANUI TCE	MCLELLAN ST	COLLINS ST	Week Starting 2 October
COLLINS AVE	LITTLE COLLINS ST	RANGATIRA RD	Complete
MATAI ST	RANUI TCE	DEAD END	Week Starting 2 October
RAWSON ST	NATHAN ST	DEAD END	Complete
VICTORY CRES	FRANKLIN	FORGLEN	Complete
PAVING			
BRASENOSE PL-#9 ROW CDSH	BRASENOSE PL	DEAD END	2nd Week October
COLLINS AVE AC	LITTLE COLLINS ST	RANGATIRA RD	2nd Week October
MATAI ST- AC	RANUI TCE	DEAD END	2nd Week October
RAWSON ST - AC	NATHAN ST	DEAD END	2nd Week October
VICTORY CRES - AC	FRANKLIN	FORGLEN	2nd Week October
SEALING			
BRASENOSE PL-#9 ROW - CS	BRASENOSE PL	DEAD END	1st Week December
COATES ST - CS	COLLINS AVE	CUL DE SAC	1st Week December
WOODMAN DR - CS	PECKHAM GR	COLONIAL GR	1st Week December
WOODMAN DR - CS	WOODMAN DR-#79 EXT	PIKITANGA CL	1st Week December
COLONIAL GR - CS	WOODMAN DR	CDSH	1st Week December
RANUI TCE - SL	MCLELLAN ST	COLLINS ST	3rd Week November