

Sample charter



capitalhost

WELLINGTON CAPITAL HOST CHARTER

The signatory to this hospitality industry charter commits to showing **pride** in a uniquely Wellington experience and providing a **safe** environment for residents, visitors and staff leading up to and during Rugby World Cup 2011 and beyond.

BAR NAME

In addition to our legal responsibilities under the Sale of Liquor Act 1989 we commit to the following:

SAFETY PRIDE

1. PROUD AMBASSADORS

We will be ambassadors for Wellington, proud to host guests in our venues and our city.

2. RESPECT

We will treat our guests with respect and maintain the highest standards of integrity and service, both in and around our venues.

3. GOOD NEIGHBOUR

We will be a good neighbour, ensuring our business has no negative impacts on surrounding areas.

4. TRAINING

We will continuously look for opportunities to further train all our staff to ensure we are excellent hosts.

5. RESPONSIBLE PROMOTIONS

We will promote our venue and alcohol in a responsible way to ensure a safe experience for our guests, our staff and the surrounding environment.

6. TRADING PRACTICES

We will prevent antisocial behaviour and intoxication among our guests, to ensure Wellington is safe and vibrant.

7. INFORMATION SHARING

We will share relevant information between licensed venues, regulatory agencies and transport providers.

Signed: _____ Expiry date: November 2011