Accessibility Advisory Group Meeting Minutes

Absolutely Positively Wellington City Council

Me Heke Ki Pôneke

Details: Date: Tuesday 30 May, 2017

Time: 5.30pm-7.30pm

Venue: Committee Room One

Chair: Michael Bealing

Minute taker: Carline Thomas

Attendees:

Michael Bealing Cr David Lee

Julia Aguilar Cr Diane Calvert

Tristram Ingham Crispian Franklin – WCC

Democratic Services

Christine Richardson Carline Thomas – WCC

Democratic Services

Alan Royal Julian Inch – Limitless with

Support

Christine O'Sullivan – Alice Bates – WCC Policy

participated via Advisor, Strategy, Policy and

teleconference Research

Tim Pate - arrived at 6.05pm

Apologies:

Jeremy Baker – WCC Dir. Cr Andy Foster

Strategy and Communications

Items:

1.0 Welcome from the Chair

- 1.1 Apologies received as noted above
- 1.2 Chair noted that the passing of Alexia Pickering, JP, QSO, CNZM, Attitude Hall of Fame, will be recognised by Mayor Justin Lester at the Council meeting on Wednesday 31 May
- 1.3 Carline Thomas, new Governance Advisor for the Group, was welcomed and introduced herself
- 1.4 Chair revised the meeting order

2.0 Confirmation of Minutes

2.1 Deferred

3.0 Presentation from Julian Inch – Limitless with Support

- 3.1 Julian presented a video from Neelu Memon, who is sight impaired, detailing issues experienced trying to cross Abel Smith Street, near the intersection of Cuba Street
- 3.2 A PowerPoint presentation followed outlining three main aims:
 - Creation of a real-time map of access information in Wellington City
 - For Wellington City Council to lead the way with regards to employment of people with disabilities
 - To create an awards scheme similar to the annual Wellington Sports Awards to promote and reward action on accessibility issues
- 3.3 MB: Buses are a Greater Wellington Regional Council concern in respect of accessible information regarding timetables and timeliness
- 3.3.1 It would be useful to add an accessibility flag to the Fix-It app
- 3.3.2 Referred people to the NZIER report (2017), Valuing access to work

- 3.3.3 Endorsed the 'awards' idea
- 3.3.4 Reiterated the interest of the AAG in providing feedback on accessibility issues to Councilors and the Council
- 3.4 AR: Access to information needs to be in multiple formats to cater for a diverse range of disabilities
- 3.5 Cr Lee: Acknowledged the relevance of the three main themes (transport, employment and leadership / recognition)
- 3.5.1 Highlighted the need to consider the operational implications regarding change processes from concept to implementation
- 3.6 Julian: His role would be to project manage and advocate for the objectives
- 3.7 MB: Noted the Council's Accessibility Adviser role has been disestablished
- 3.8 Cr Lee: Noted that there has been an erosion of advocacy for interest groups
- 3.8.1 Noted that Blindsquare is currently being trialed in Wellington
- 3.9 TI: Question the purpose of the presentation
- 3.10 Julian: Reiterated his interest in engaging with AAG and the Council to present ideas on accessibility initiatives
- 3.10.1 Question how does the AAG drive change
- 3.11 TI: Noted this question is continually topical
- 3.12 MB: Thanked Julian
- 3.12.1 Noted Neelu's interest in attending a future meeting

4.0 Councillor Calvert

- 4.1 Has the Community Planning and Engagement portfolio
- 4.1.1 Seeking to understand the roles of the advisory groups: working towards developing Terms of Reference (ToR)
- 4.2 MB: There was a review and redraft of all Terms in 2014

- 4.2.1 The Disability Advisory role was disestablished then, which meant that channels of communication narrowed and became difficult
- 4.3 Cr Calvert: Engagement is often confused with consultation, the former should occur at the beginning of a review or development process and the latter at the end
- 4.4 MB: One-quarter of Wellingtonian's have some form of disability
- 4.4.1 This will increase to one third as the population ages
- 4.5 CO'S: Appreciates recognition of the need to engage
- 4.6 Cr Calvert: There is some cross-over in the foci of the advisory groups, for example, youth with a disability
- 4.6 TI: Expressed frustration re action in disability / accessibility space
- 4.6.1 Noted there is a difference between the role of the AAG (lived experience) versus technical input
- 4.6.2 Noted that high staff turnover at Council has diminished the knowledge base, hence the AAG has had to continually refresh this for staff
- 4.7 MB: Commented that the provision of technical advice is specifically excluded from the ToR for the AAG
- 4.8 CR: Highlighted the work of Wellington Museum's 'The Attic' as a success story with regards to engagement
- 4.8.1 Acknowledged Tristram's points re knowledge base & also noted a lack of leadership regarding progression of the group's work programme
- 4.9 MB: Lack of a Council Disability Advisor is an issue
- 4.10 Cr Lee: Is a new normal for engagement with advisory groups and community envisaged?
- 4.11 Cr Calvert: Acknowledged comments
- 4.11.1 Priority for the next six months is to engage re the Annual Plan and gain understanding of the advisory group's roles

- 4.12 AR: Noted erosion of knowledge base due to staff turnover; estimates 30 percent turnover when 11 to 12 percent is more usual
- 4.13 TI: Questioned timeframe of review of advisory groups
- 4.14 Cr Calvert: hoping this will be during the next 6 months, but is awaiting confirmation of funds available

5.0 Alice Bates – WCC Policy Advisor, Strategy, Policy and Research

- 5.1 Accessibility Action Plan workshop
- 5.1.1 Purpose is to gain insights into the lived experience of AAG members
- 5.1.2 Broad objective: Identify and prioritise areas where access to information and access to the built environment can be improved
- 5.1.3 Four scenarios regular travel by car, train and bus; and one for emergency travel presented to the group who worked in pairs to note down travel experiences on worksheets
- 5.2 Cr Lee: Questioned whether the worksheets will pick up differences in experiences depending on specifics of disability
- 5.3 Alice: Requested people initial notes where these differ from the other person (the other half of the 'pair')
- 5.4 AR: Stroke sufferers comprise the largest group of people with disabilities
- 5.4.1 People who can't speak for themselves need advocacy and input too
- 5.5 Alice: Noted; the exercise is a starting point in the process of information gathering to inform the Plan

MINUTE-TAKER'S NOTE: Christine O'Sullivan signed off at 6.40pm

MB: will phone her to discuss remainder of the meeting

6.0 Recruitment Update

- 6.1 Crispian: Four applications received by the closing date of 24 May; one was rejected as the applicant does not live in Wellington City
- 6.1.1 Interviews will be conducted by the chairs and a WCC staff member, who will liaise re timing
- 6.2 MB: Noted that he is away from 9 to 24 June
- 6.3 JA: Noted that she is out of Wellington for June
- 6.4 Carline: Tim and Lee would like to retain their membership and has advised them to send a letter of application as soon as possible stating this, despite the application submission date having expired
- 6.4.1 Meeting agreed this was satisfactory
- 6.5 CO'S: Advised will not be reapplying for membership

7.0 Minutes

- 7.1 TI: A number of issues with the April minutes
- 7.2 MB: It is a matter of public record that the minutes accurately reflect meetings

8.0 General Business

- 8.1 TI: Questioned the signing of 'Letters of Engagement'
- 8.2 Crispian: the Forward Plan needs to be rationalised prior to the signing of the engagement letter; has been delayed consequent to the formation of the Triennium Plan

Meeting Closed At 7.50pm

Next Agenda due Tuesday 20 June

Actions: The following tables the actions and responsibilities made during earlier meetings:

| Action | | Responsibility | Completed |
|--------|-------------------------------|----------------|-----------|
| 28- | Alice to change the report to | Alice | Completed |
| Feb | include 2 columns and make it | | |

| | T | T | T |
|-----|---|--------------|-----------------|
| | measurable. These need to be | | |
| | reported on regularly to make | | |
| | sure teams are accountable. | | |
| 28- | Send out internal draft for | | |
| Feb | feedback <i>of the previous</i> | | |
| | <i>plan</i> . Members will help Alice | | |
| | identify areas where we can | | |
| | improve to the previous | Alice | Completed |
| | plan and look at the | | |
| | opportunities to make these | | |
| | improvements to the <i>next</i> | | |
| | plan. | | |
| 28- | Reinstate Action Points at the | | |
| Mar | end of each set of minutes. | Nevada | Completed |
| | Regular Updates and | Nevada | |
| | milestones | | |
| 28- | That Jeremy , Barbara | | |
| Mar | <i>McKerrow</i> or another | Nevada | Deferred |
| | member of ELT, attends the | Nevada | Belefied |
| | next AAG meeting. | | |
| 28- | Contact Alice to discuss using | | |
| Mar | AAG meetings as a forum to | | |
| | progress the new plan in | Nevada | Completed |
| | chunks. <i>Specific updates on</i> | Nevaua | |
| | the action plan and | | |
| | timeline. | | |
| 28- | To start an email chain with | | |
| Mar | the group members for them | | |
| | to share their key learnings. | Nevada | Completed |
| | Nevada will collate these and | Nevaua | Completed |
| | it will be brought to the next | | |
| | meeting to be agreed on. | | |
| 28- | Cr Lee to pass these concerns | | |
| Mar | to Cr Foster, and for Cr Foster | Cr Lee | Completed |
| | to pass on the issues to | OI LEE | Completed |
| | Wellington Airport. | | |
| 28- | To remind Cr Foster on the | | Completed by |
| Mar | dates for AAG and encourage | Nevada | Completed by |
| | him to come along. | | Carline |
| 28- | To add a summary of | Miobool | Refer to action |
| Mar | successful engagement to | Michael | for Christine |
| L | | I | I . |

| | Michael's business plan to | | Richardson, 30 |
|-------------|---|----------|--|
| | Wellington Museum | | May |
| 28- Mar | Cr Lee to report back to CSC when he sees necessary or by request from AAG | Cr Lee | Ongoing |
| 28- Mar | Michael to see how we can interact with committees, through talking with Jeremy. | Michael | Deferred; ELT member responsible for AAG to be confirmed |
| 28- Mar | Invite Vicky McLaren to next AAG meeting re inductions | Nevada | Deferred; can incorporate recognition of disability issues in induction process (email); working with Ennoble on intern programme (Cr Calvert) |
| 28- Mar | Invite Cr Calvert to next AAG meeting | Nevada | Completed |
| 28- Ma | Contact Jenny Rains regarding Fix It app. (flag for accessibility issues? / Monthly report) | Nevada | Crispian to follow up |
| 18 April | Include person's title after their names e.g. Jeremy, Director Strategy and Policy | Nevada | Completed by Carline |
| 18 April | Numbered paragraph for the minutes | Nevada | Completed |
| 18 April | Feedback from Council on the intersection of Cuba and Abel St | Nevada | Completed; under consideration by Transport Operations team |
| 18 April | Pilot the template provided by Tristram | Nevada | Work in progress |
| 18 April | Teleconference tech wasn't working | Crispian | Now working |

| 30 | To send the summary of | Christine | |
|-----|------------------------------|------------|--|
| May | successful engagement to AAG | Richardson | |