#### **ORDINARY MEETING**

#### OF

#### WELLINGTON CITY COUNCIL

#### MINUTES

Time:2:00 pmDate:Thursday, 30 April 2020Venue:Virtual meeting

#### PRESENT

Mayor Foster (via audiovisual link) Councillor Calvert (via audiovisual link) Councillor Condie (via audiovisual link) Councillor Day (via audiovisual link) Councillor Fitzsimons (via audiovisual link) Councillor Foon (via audiovisual link) Deputy Mayor Free (via audiovisual link) Councillor Matthews (via audiovisual link) Councillor O'Neill (via audiovisual link) Councillor Pannett (via audiovisual link) Councillor Pannett (via audiovisual link) Councillor Rush (via audiovisual link) Councillor Sparrow (via audiovisual link) Councillor Sparrow (via audiovisual link) Councillor Woolf (via audiovisual link) Councillor Young (via audiovisual link)

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#### **1** Meeting Conduct

#### 1.1 Karakia

The Chairperson opened the meeting at 2:01 pm with the following karakia:

| Whakataka te hau ki te uru,   | Cease oh winds of the west               |
|-------------------------------|--|
| Whakataka te hau ki te tonga. | and of the south                         |
| Kia mākinakina ki uta,        | Let the bracing breezes flow,            |
| Kia mātaratara ki tai.        | over the land and the sea.               |
| E hī ake ana te atākura.      | Let the red-tipped dawn come             |
| He tio, he huka, he hauhū.    | with a sharpened edge, a touch of frost, |
| Tihei Mauri Ora!              | a promise of a glorious day              |

#### 1.2 Apologies

No apologies were received.

#### 1.3 Announcements by the Mayor

The Mayor made no announcements.

#### **1.4 Conflict of Interest Declarations**

No conflicts of interest were declared.

#### 1.5 Confirmation of Minutes

#### Moved Mayor Foster, seconded Councillor Day

#### Resolved

That the Council:

1. Approve the minutes of the Ordinary Council Meeting held on 23 April 2020, having been circulated, that they be taken as read and confirmed as an accurate record of that meeting.

A division was required under standing order 27.6, voting on which was as follows:

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### <u>Against:</u>

None

Majority Vote: 15:0

Carried

#### 1. 6 Items not on the Agenda

There were no items not on the agenda.

#### 1.7 Public Participation

#### 1.7.1 Alicia Hall and Isabella Cawthorn

Representing Millions of Mothers and Connect Wellington, Alicia Hall and Isabella Cawthorn spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.2 Tim Jones

Tim Jones spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.3 Alayna Ashby

Representing Te Reo o Ngā Tangata/The People Speak, Alayna Ashby spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.4 Melanie Vautier

Melanie Vautier spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.5 Eleanor West and Scott McSorley

Representing Generation Zero, Eleanor West and Scott McSorley spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.6 Micah Geiringer

Representing School Strike for Climate, Micha Geiringer spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.7 James Dwyer and Patrick Geddes

Representing 350 Wellington, James Dwyer spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.8 Ellen Blake

Representing Living Streets, Ellen Blake spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### 1.7.9 Liz Mellish

Representing Federation of Maori Authorities, Wharewaka, Wellington Tenths Trust, Palmerston North Maori Reserve Trust, and Mana Whenua, Liz Mellish spoke to item 2.1: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme.

#### Tabled documents at public participation

#### Attachments

- 1 Te Reo o Ngā Tāngata-The People Speak
- 2 Generation Zero

#### Suspension of standing orders

**Note:** In accordance with standing order 2.5 a motion to suspend standing orders requires a 75% majority in order to be carried.

#### Moved Mayor Foster, seconded Councillor Fitzsimons

#### Resolved

That the Council:

- 1. Temporarily suspends the following standing order/s:
  - a) Standing order 16.5 (Members to speak in place and address the chairperson), to allow members to remain seated when speaking at a Council meeting.
  - b) Standing order 27.7 (Division), to allow divisions be recorded by a show of hands rather than taking down names by the Chief Executive.

A division was required under standing order 27.6, voting on which was as follows:

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

None

Majority Vote: 15:0

Carried

#### 2. General Business

#### 2.1 2020/21 Annual Plan - Consultation Document and Community Engagement Programme

#### Moved Mayor Foster, seconded Deputy Mayor Free

#### **Recommendation/s**

That the Council:

- 1. Receive the information in this report and the 2020/21 Annual Plan Consultation Document as outlined in Attachment 1 to the report.
- 2. Note that the draft budget prepared for 2020/21 proposes using debt to offset forecast lost revenue and that this is inconsistent with Council's Revenue and Financing Policy.
- 3. Note that under Section 80 of the Local Government Act 2002, the Council can make decisions inconsistent with Council policy provided the inconsistency is identified, the reason for the inconsistency is explained, and how the Council will accommodate the inconsistency or modify the policy in future is outlined.
- 4. Note the nature of the inconsistency, the reason for the inconsistency, and how Council will accommodate the inconsistency as outlined in this report.
- 5. Agree that it is prudent to propose not to have a balanced budget for the 2020/21 Annual Plan, where operating revenues are not sufficient to meet operating expenses. This is to balance the response to the forecast impacts on Council's finances (due to the sudden onset of the COVID-19 pandemic, and the implications of the national 'lockdown') with the need to support local economic activity and recognising the financial stress and uncertainty that ratepayers are facing along with the need to invest in the essential infrastructure and services needed for health, safety and wellbeing.
- 6. Note that based on Council's preferred option of a 4.95% rates increase a reduction in fees, user charges and dividend income of \$38m is forecast and that Council proposes to fund this budget shortfall through borrowing.
- 7. Agree that to achieve a 4.95% rates increase it will be necessary for Council to fund the \$38m income shortfall and \$10m of funding for multi-year benefit operating costs through borrowing, to be repaid over 10 years resulting in additional rates increases in subsequent years.
- 8. Note that any further reduction in the 2020/21 rates increase, without reducing service levels, is likely to require additional debt funding and consequential additional increases in the 2021/22 rates requirement.
- 9. Note that the proposed 2020/21 budget assumes a \$3.2m savings target along with some unbudgeted risk of higher costs. The Chief Executive has agreed to reviewing expenditure budgets to mitigate these risks and report back to Council prior to finalisation of the Annual Plan.

- 10. Note that the Pandemic Response Plan adopted on 9 April 2020 requires an amendment to the Rates Postponement Policy.
- 11. Agree to consult on amendments to the Rates Remission and Postponement Policies as outlined in the Consultation Document.
- 12. Endorse the consultation and communication programme to support the 2020/21 Annual Consultation Document as outlined in this report.
- 13. Agree to the 2020/21 Annual Plan Consultation Document as outlined in Attachment 1 to the report.
- 14. Delegate to the Mayor and Chief Executive the authority to make final editorial changes to the Consultation Document before it is published.

#### Attachment 1

Reference to be made to Attachment 1 of item 2.1 on the Council meeting agenda of 30 April 2020: 2020/21 Annual Plan - Consultation Document and Community Engagement Programme

#### Moved Councillor Pannett, seconded Councillor Paul, the following amendment

#### Resolved

That the Council:

- 13A. Agree to the 2020/2021 Annual Plan Consultation Document as outlined in Attachment 1 with the following amendment:
  - i. Agree to the implementation of *Tipu Toa: Build Back Better*.
    - a) Bring forward the business case for a Resource Recovery Park for the 2020-2021 financial year. This will be funded by MfE Waste levy money and waste charges;
    - b) Investment into the Arts through the City Recovery Fund in particular to support creative solutions around city challenges and to create jobs;
    - c) Agree that officers will work with Wellington NZ, Creative HQ and other interested parties to develop a project to advance a Climate Lab type initiative as included in Te Atakura. Prior to adopting the Annual Plan in June officers will report back on these proposals and any further funding needed this get this workstream started in 2020/2021, with the intention that additional funding will be provided for this initiative in the upcoming LTP;
    - d) Improve the energy performance of residential homes through an increase in the number of Home Energy Audits \$150k;
    - e) Work with Wellington Water to progress an already planned initiative that can act as a demonstration project for better management of stormwater and the protection of biodiversity;
    - f) Continued commitment to the Rates Remission for first time home owners;

- g) Additional funding for the Built Heritage Incentive Fund \$100k;
- h) Additional funding for protection of indigenous biodiversity through an expanded weed management programme \$200k.
- Agree that officers will work with schools and disabled people to develop a pipeline of traffic resolutions and minor works improvements designed to make walking safer. Prior to adopting the annual plan in June officers will identify existing funding that is available to deliver these minor works and propose any further funding needed to get this workstream started in 2020/21, with the intention that additional funding will be provided for these infrastructure changes in the upcoming LTP.
- ii. Agree to add the following wording in section Covid-19 and Wellington (p23):

As part of our response to Covid-19, we are introducing a package called *Tipu Toa: Build Back Better* to support the economy, create jobs and ensure Wellington is more resilient to future challenges. This package includes actions to improve the energy performance of our homes, decrease the amount of waste to landfill and to ensure our city is more resilient to earthquakes.

iii. Agree to add the following wording in section Taiao Environment and Infrastructure under Key Projects (p41):

*Tipu Toa: Build Back Better* is a whole of Council approach to building a stronger Wellington to meet current and future challenges. Initiatives include a commitment to a business case for a resource recovery centre, funding to improve the energy performance of Wellington houses, a commitment to a green infrastructure demonstration project and investment into the arts and our earthquake resilience.

iv. Agree to add the following wording in Section Tāone tupu ora Urban Development Key Projects (p53):

#### Earthquake strengthening of heritage buildings

Wellington has a number of earthquake prone listed heritage buildings. Wellington City Council has worked with building owners for many years to support the strengthening of these buildings. We currently allocate \$500,000 per year for this work. In 2020-2021, we are proposing that we spend another \$100,000 to escalate this work as we have been designated a high risk area for earthquakes by the Government.

#### Carried

**Secretarial note:** The amendment moved by Councillor Pannett and seconded by Councillor Paul was taken part by part, the divisions for which are as follows:

Clause 13Ai.a): Bring forward the business case for a Resource Recovery Park for the 2020-2021 financial year. This will be funded by MfE Waste levy money and waste charges;

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#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Calvert, Councillor Young

Majority Vote: 13:2

#### Carried

Clause 13Ai.b): Investment into the Arts through the City Recovery Fund in particular to support creative solutions around city challenges and to create jobs;

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Calvert, Councillor Rush, Councillor Young

Majority Vote: 12:3

#### Carried

Clause 13Ai.c): Agree that officers will work with Wellington NZ, Creative HQ and other interested parties to develop a project to advance a Climate Lab type initiative as included in Te Atakura. Prior to adopting the Annual Plan in June officers will report back on these proposals and any further funding needed this get this workstream started in 2020/2021, with the intention that additional funding will be provided for this initiative in the upcoming LTP;

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Sparrow, Councillor Woolf

#### <u>Against:</u>

Councillor Calvert, Councillor Rush, Councillor Young

Majority Vote: 12:3

#### Carried

Clause 13Ai.d): Improve the energy performance of residential homes through an increase in the number of Home Energy Audits \$150k;

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Calvert, Councillor Young

Majority Vote: 13:2

#### Carried

Clause 13Ai.e): Work with Wellington Water to progress an already planned initiative that can act as a demonstration project for better management of stormwater and the protection of biodiversity

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Calvert, Councillor Young

Majority Vote: 13:2

#### Carried

Clause 13Ai.f): Continued commitment to the Rates Remission for first time home owners;

#### For:

Councillor Day, Councillor Fitzsimons, Councillor Foon, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush

#### Against:

Mayor Foster, Councillor Calvert, Councillor Condie, Deputy Mayor Free, Councillor Sparrow, Councillor Woolf, Councillor Young

Majority Vote: 8:7

#### Carried

Clause 13Ai.g): Additional funding for the Built Heritage Incentive Fund \$100k;

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Calvert, Councillor Young

Majority Vote: 13:2

#### Carried

Clause 13Ai.h): Additional funding for protection of indigenous biodiversity through an expanded weed management programme \$200k;

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Sparrow, Councillor Woolf,

#### Against:

Councillor Calvert, Councillor Rush, Councillor Young

Majority Vote: 12:3

#### Carried

Clause 13Ai.i): Agree that officers will work with schools and disabled people to develop a pipeline of traffic resolutions and minor works improvements designed to make walking safer. Prior to adopting the annual plan in June officers will identify existing funding that is available to deliver these minor works and propose any further funding needed to get this workstream started in 2020/21, with the intention that additional funding will be provided for these infrastructure changes in the upcoming LTP.

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf

#### Against:

Councillor Young

Majority Vote: 14:1

#### Carried

**Secretarial note:** The meeting temporarily adjourned at 4:07 pm and reconvened at 4:15 pm with all the members present.

Clauses 13Aii., 13Aiii. and 13Aiv.:

#### For:

Mayor Foster, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

**Councillor Calvert** 

Majority Vote: 14:1

Carried

#### Moved Councillor Foon, seconded Councillor Day, the following amendment

#### Resolved

That the Council:

15. Agree to replace the waste diversion trial section in the consultation document with below wording:

Waste has become one of the major concerns of New Zealanders according to the <u>Colmar Brunton 2020</u> Better Futures report. Yet sadly New Zealand is ranked 4<sup>th</sup> worst in the world as we generate at least twice as much waste per capita than developing countries according to <u>this OECD report</u>. As the capital city of New Zealand we really must do better and commit to circular and sustainable solutions. Wellington City Council is committed to supporting Wellingtonians to reduce waste and reuse our resources as part of Te Atakura – first to zero. We currently do this through: providing a free kerbside recycling collection service; salvaging resources that are re-useable and selling them through our tip shop; and grants to help communities and organisations with waste reduction initiatives. Initiatives supported to date have included: Around the Bays plastic water bottle elimination; Newtown Festival Wash Against Waste, Again Again coffee cups; The Sustainability Trust's Business Sustainability programme and Organic Wealth; Community Fridge in Aro Valley; Kiwi Community Assistance food rescue; Child Car Seat Recycling and many others.

Wellington City's Waste Operations team has several key areas in waste where we are looking to make substantial improvements. A key focus for this annual plan is investigating options for household food waste. Planning is well underway for a kitchen waste diversion trial, to be carried out in Miramar, which aims to minimise organic waste to landfill. The anticipated go-live date is August 2020, and the trial will include several options including a kerbside collection and enhanced home composting. The trial will run for 12 months with a budget of \$500k. Following the trial, we will present options to Council for further decision making.

Work on the business case for the transition of the landfill to a Resource Recovery park will be brought forward to the 20/21 financial year in order for the outcomes to form

part of the consideration for 2021-2031 LTP, including identifying immediate opportunities to increase revenue at the tip shop through further resource recovery and marketing opportunities. Funding of \$150k has already been earmarked in the Southern Landfill's Waste Levy Fund for this work. A further \$75,000 will be allocated for project management in 20/21 to enable this work to take place.

The Wellington Region Waste Management and Minimisation Plan (RWMMP), a collaborative plan formed by 8 councils of the Wellington Region, identifies a range of actions to promote effective and efficient forms of waste management and minimisation. The plan has set a waste reduction target for the region to reduce the total quantity of waste sent to landfill by one-third over 10 years. The Sludge Minimisation Utilisation and Reclamation Facility will be a major enabler to achieving this goal.

Despite these waste minimisation initiatives, we are running out of room for Wellington's waste, and we are in the process of applying for a landfill extension.

- 16. Agree to increase landfill fees as per the document tabled at this meeting and to increase the revenue budget \$3,434,600 within the ring-fenced (no rates impact) activity 2.2.1.
- 17. Agree to increase Marina fees as per the document tabled at this meeting and to increase the revenue budget \$18,728 within the activity 5.1.7.
- 18. Agree to use the initial research findings, data and experience from other councils, as well as prepare an interim analysis from the organic kitchen waste diversion trial, in time for LTP deliberations. This is so that Wellingtonians who have been wanting an organics diversion service have the chance to feed into the LTP consultation and we are making inroads to divert organic kitchen waste which accounts for 15 % of what is being sent to landfill.
- 19. Agree to direct officers to investigate what proportion of revenue from increased fees at the landfill could be spent on waste diversion projects to support the councils commitment to minimising waste. This would be put towards waste minimisation projects run by council as well as increasing the waste minimisation grant to further support waste diversion initiatives for Wellington city.

A division was required under standing order 27.6, voting on which was as follows:

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

None

Majority Vote: 15:0

#### Carried

**Secretarial note:** Councillor Foon tabled financial information pertaining to clauses 16 and 17.

#### Moved Councillor Calvert, seconded Councillor Young, the following amendment

#### Resolved

That the Council:

- 20. Agree that the Chief Executive be directed to include within Section 1 the current and potential further impact of COVID-19 on our city as a whole and how that is being addressed by our Council for inclusion to help residents understand our future decision-making context and challenges.
- 21. Agree that the information received from the Chamber of Commerce, First Retail and the Creative, Events, Hospitality and Business sector (as tabled at this meeting) be considered for this coming Annual Plan and the next Long Term Plan.

#### Carried

Secretarial note: Councillor Calvert tabled three documents to the meeting.

**Secretarial note:** The amendment moved by Councillor Calvert and seconded by Councillor Young was taken part by part, the divisions for which are as follows:

Clause 20. Agree that the Chief Executive be directed to include within Section 1 the current and potential further impact of COVID-19 on our city as a whole and how that is being addressed by our Council for inclusion to help residents understand our future decision-making context and challenges.

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Foon, Deputy Mayor Free, Councillor O'Neill, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

Councillor Day, Councillor Fitzsimons, Councillor Matthews, Councillor Pannett, Councillor Paul

Majority Vote: 10:5

Carried

Clause 21: Agree that the information received from the Chamber of Commerce, First Retail and the Creative, Events, Hospitality and Business sector (as tabled at this meeting) be considered for this coming Annual Plan and the next Long Term Plan.

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

Councillor Pannett, Councillor Paul

Majority Vote: 13:2

#### Carried

#### Moved Mayor Foster, seconded Councillor Free, the following substantive motion

#### Resolved

That the Council:

- 1. Receive the information in this report and the 2020/21 Annual Plan Consultation Document as outlined in Attachment 1 to the report.
- 2. Note that the draft budget prepared for 2020/21 proposes using debt to offset forecast lost revenue and that this is inconsistent with Council's Revenue and Financing Policy.
- 3. Note that under Section 80 of the Local Government Act 2002, the Council can make decisions inconsistent with Council policy provided the inconsistency is identified, the reason for the inconsistency is explained, and how the Council will accommodate the inconsistency or modify the policy in future is outlined.
- 4. Note the nature of the inconsistency, the reason for the inconsistency, and how Council will accommodate the inconsistency as outlined in this report.
- 5. Agree that it is prudent to propose not to have a balanced budget for the 2020/21 Annual Plan, where operating revenues are not sufficient to meet operating expenses. This is to balance the response to the forecast impacts on Council's finances (due to the sudden onset of the COVID-19 pandemic, and the implications of the national 'lockdown') with the need to support local economic activity and recognising the financial stress and uncertainty that ratepayers are facing along with the need to invest in the essential infrastructure and services needed for health, safety and wellbeing.
- 6. Note that based on Council's preferred option of a 4.95% rates increase a reduction in fees, user charges and dividend income of \$38m is forecast and that Council proposes to fund this budget shortfall through borrowing.
- Agree that to achieve a 4.95% rates increase it will be necessary for Council to fund the \$38m income shortfall and \$10m of funding for multi-year benefit operating costs through borrowing, to be repaid over 10 years resulting in additional rates increases in

subsequent years.

- 8. Note that any further reduction in the 2020/21 rates increase, without reducing service levels, is likely to require additional debt funding and consequential additional increases in the 2021/22 rates requirement.
- 9. Note that the proposed 2020/21 budget assumes a \$3.2m savings target along with some unbudgeted risk of higher costs. The Chief Executive has agreed to reviewing expenditure budgets to mitigate these risks and report back to Council prior to finalisation of the Annual Plan.
- 10. Note that the Pandemic Response Plan adopted on 9 April 2020 requires an amendment to the Rates Postponement Policy.
- 11. Agree to consult on amendments to the Rates Remission and Postponement Policies as outlined in the Consultation Document.
- 12. Endorse the consultation and communication programme to support the 2020/21 Annual Consultation Document as outlined in this report.
- 13. Agree to the 2020/2021 Annual Plan Consultation Document as outlined in Attachment 1 with the following amendment:
  - i. Agree to the implementation of *Tipu Toa: Build Back Better*:
    - a) Bring forward the business case for a Resource Recovery Park for the 2020-2021 financial year. This will be funded by MfE Waste levy money and waste charges;
    - b) Investment into the Arts through the City Recovery Fund in particular to support creative solutions around city challenges and to create jobs;
    - c) Agree that officers will work with Wellington NZ, Creative HQ and other interested parties to develop a project to advance a Climate Lab type initiative as included in Te Atakura. Prior to adopting the Annual Plan in June officers will report back on these proposals and any further funding needed this get this workstream started in 2020/2021, with the intention that additional funding will be provided for this initiative in the upcoming LTP;
    - d) Improve the energy performance of residential homes through an increase in the number of Home Energy Audits \$150k;
    - e) Work with Wellington Water to progress an already planned initiative that can act as a demonstration project for better management of stormwater and the protection of biodiversity;
    - f) Continued commitment to the Rates Remission for first time home owners;
    - g) Additional funding for the Built Heritage Incentive Fund \$100k;
    - h) Additional funding for protection of indigenous biodiversity through an expanded weed management programme \$200k.
    - i) Agree that officers will work with schools and disabled people to develop a pipeline of traffic resolutions and minor works improvements designed to make walking safer. Prior to adopting the annual plan in June officers will identify

existing funding that is available to deliver these minor works and propose any further funding needed to get this workstream started in 2020/21, with the intention that additional funding will be provided for these infrastructure changes in the upcoming LTP.

ii. Agree to add the following wording in section Covid-19 and Wellington (p23):

As part of our response to Covid-19, we are introducing a package called *Tipu Toa*: *Build Back Better* to support the economy, create jobs and ensure Wellington is more resilient to future challenges. This package includes actions to improve the energy performance of our homes, decrease the amount of waste to landfill and to ensure our city is more resilient to earthquakes.

iii. Agree to add the following wording in section Taiao Environment and Infrastructure under Key Projects (p41):

*Tipu Toa: Build Back Better* is a whole of Council approach to building a stronger Wellington to meet current and future challenges. Initiatives include a commitment to a business case for a resource recovery centre, funding to improve the energy performance of Wellington houses, a commitment to a green infrastructure demonstration project and investment into the arts and our earthquake resilience.

iv. Agree to add the following wording in Section Tāone tupu ora Urban Development Key Projects (p53):

#### Earthquake strengthening of heritage buildings

Wellington has a number of earthquake prone listed heritage buildings. Wellington City Council has worked with building owners for many years to support the strengthening of these buildings. We currently allocate \$500,000 per year for this work. In 2020-2021, we are proposing that we spend another \$100,000 to escalate this work as we have been designated a high risk area for earthquakes by the Government.

- 14. Delegate to the Mayor and Chief Executive the authority to make final editorial changes to the Consultation Document before it is published.
- 15. Agree to replace the waste diversion trial section in the consultation document with below wording:

Waste has become one of the major concerns of New Zealanders according to the <u>Colmar Brunton 2020</u> Better Futures report. Yet sadly New Zealand is ranked 4<sup>th</sup> worst in the world as we generate at least twice as much waste per capita than developing countries according to <u>this OECD report</u>. As the capital city of New Zealand we really must do better and commit to circular and sustainable solutions. Wellington City Council is committed to supporting Wellingtonians to reduce waste and reuse our resources as part of Te Atakura – first to zero. We currently do this through: providing a free kerbside recycling collection service; salvaging resources that are re-useable and selling them through our tip shop; and grants to help communities and organisations with waste reduction initiatives. Initiatives supported to date have included: Around the Bays plastic water bottle elimination; Newtown Festival Wash Against Waste, Again Again coffee cups; The Sustainability Trust's Business Sustainability programme and Organic Wealth; Community Fridge in Aro Valley; Kiwi Community Assistance food rescue; Child Car Seat Recycling and many others.

Wellington City's Waste Operations team has several key areas in waste where we are looking to make substantial improvements. A key focus for this annual plan is investigating options for household food waste. Planning is well underway for a kitchen waste diversion trial, to be carried out in Miramar, which aims to minimise organic waste to landfill. The anticipated go-live date is August 2020, and the trial will include several options including a kerbside collection and enhanced home composting. The trial will run for 12 months with a budget of \$500k. Following the trial, we will present options to Council for further decision making.

Work on the business case for the transition of the landfill to a Resource Recovery park will be brought forward to the 20/21 financial year in order for the outcomes to form part of the consideration for 2021-2031 LTP, including identifying immediate opportunities to increase revenue at the tip shop through further resource recovery and marketing opportunities. Funding of \$150k has already been earmarked in the Southern Landfill's Waste Levy Fund for this work. A further \$75 000 will be allocated for project management in 20/21 to enable this work to take place.

The Wellington Region Waste Management and Minimisation Plan (RWMMP), a collaborative plan formed by 8 councils of the Wellington Region, identifies a range of actions to promote effective and efficient forms of waste management and minimisation. The plan has set a waste reduction target for the region to reduce the total quantity of waste sent to landfill by one-third over 10 years. The Sludge Minimisation Utilisation and Reclamation Facility will be a major enabler to achieving this goal.

Despite these waste minimisation initiatives, we are running out of room for Wellington's waste, and we are in the process of applying for a landfill extension.

- 16. Agree to increase landfill fees as per the document tabled at this meeting and to increase the revenue budget \$3,434,600 within the ring-fenced (no rates impact) activity 2.2.1.
- 17. Agree to increase Marina fees as per the document tabled at this meeting and to increase the revenue budget \$18,728 within the activity 5.1.7.
- 18. Agree to use the initial research findings, data and experience from other councils, as well as prepare an interim analysis from the organic kitchen waste diversion trial, in time for LTP deliberations. This is so that Wellingtonians who have been wanting an organics diversion service have the chance to feed into the LTP consultation and we are making inroads to divert organic kitchen waste which accounts for 15 % of what is being sent to landfill.
- 19. Agree to direct officers to investigate what proportion of revenue from increased fees at the landfill could be spent on waste diversion projects to support the councils commitment to minimising waste. This would be put towards waste minimisation

projects run by council as well as increasing the waste minimisation grant to further support waste diversion initiatives for Wellington city.

- 20. Agree that the Chief Executive be directed to include within Section 1 the current and potential further impact of COVID-19 on our city as a whole and how that is being addressed by our Council for inclusion to help residents understand our future decision-making context and challenges.
- 21. Agree that the information received from the Chamber of Commerce, First Retail and the Creative, Events, Hospitality and Business sector (as tabled at this meeting) be considered for this coming Annual Plan and the next Long Term Plan.
- 22. Note that officers will amend the Council's Procurement Strategy and Policy to reflect Council's desire to progress it procurement with increased focus on social, environmental and local principles and provide an amended draft for consideration by the Strategy and Policy Committee.
- 23. Note that officers will identify and introduce specific initiatives/projects that demonstrate local, social, environmental procurement principles and report back to Council on progress on these within three months.
- 24. Note that decisions about the future of the Central Library will be dealt with in a report to Council in May 2020, the implications of which will be incorporated into the Annual Plan.

A division was required under standing order 27.6, voting on which was as follows:

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### <u>Against:</u>

None

Majority Vote: 15:0

#### Carried

**Secretarial note:** With the leave of the meeting, clauses 22, 23 and 24 (suggested by Councillor Fitzsimons) were added to the substantive motion.

#### **Tabled documents**

- 1 Councillor Foon's tabled information
- Councillor Calvert's tabled document: 200429 Wgtn Chamber + Business Central COVID-19 Impact Support
- 3 Councillor Calvert's tabled document: Open letter from Wellington Creative, Events, Hospitality and business sector
- 4 Councillor Calvert's tabled document: WCC Annual Plan CBD Commentary

#### 2.2 New Zealand Local Government Funding Agency Amendments

#### Moved Mayor Foster, seconded Councillor Rush

#### Resolved

That the Council:

- 1. Receive the New Zealand Local Government Funding Agency Amendments report.
- 2. Authorise the Council's entry into the documentation outlined in attachments 3, 4 and 5 to the report.
- 3. Authorise any two of the Council's elected members to execute the following deeds for the purposes of recommendation 2 above:
  - (a) Amendment and Restatement Deed (Multi-issuer Deed)
  - (b) Amendment and Restatement Deed (Notes Subscription Agreement) and
  - (c) Amendment and Restatement Deed (Guarantee and Indemnity).
- 4. Authorise the Chief Executive to execute the Chief Executive Certificate and such other documents and take such other steps on behalf of Council as the Chief Executive considers it is necessary or desirable to execute or take to give effect to recommendation 2 above.

A division was required under standing order 27.6, voting on which was as follows:

#### For:

Mayor Foster, Councillor Calvert, Councillor Condie, Councillor Day, Councillor Fitzsimons, Councillor Foon, Deputy Mayor Free, Councillor Matthews, Councillor O'Neill, Councillor Pannett, Councillor Paul, Councillor Rush, Councillor Sparrow, Councillor Woolf, Councillor Young

#### Against:

None

Majority Vote: 15:0

#### Attachments 1,2,3

Reference to be made to attachments 1,2 and 3 of item 2.2 on the Council agenda of 30 April 2020: New Zealand Local Government Funding Agency Amendments

#### Carried

The meeting concluded at 5:39 pm with the reading of the following karakia:

| Unuhia, unuhia, unuhia ki te uru tapu nui  | Draw on, draw on                      |
|--|---------------------------------------|
| Kia wātea, kia māmā, te ngākau, te tinana, | Draw on the supreme sacredness        |
| te wairua                                  | To clear, to free the heart, the body |
| l te ara takatū                            | and the spirit of mankind             |
| Koia rā e Rongo, whakairia ake ki runga    | Oh Rongo, above (symbol of peace)     |
| Kia wātea, kia wātea                       | Let this all be done in unity         |
| Āe rā, kua wātea!                          |                                       |

Authenticated:

Chair

#### **ORDINARY MEETING**

#### OF

#### WELLINGTON CITY COUNCIL

## MINUTE ITEM ATTACHMENTS

| Time:  | 2:00 pm                 |
|--------|-------------------------|
| Date:  | Thursday, 30 April 2020 |
| Venue: | Virtual meeting         |

#### **Business**

Page No.

#### Tabled documents at public participation

|     | 1. Te Reo o Ngā Tāngata-The People Speak  |   | 2  |  |
|-----|---|---|----|--|
|     | 2.  | Generation Zero   | 24 |  |
| 2.1 | 2020/21 Annual Plan - Consultation Document and Community<br>Engagement Programme |   |    |  |
|     | 1.  | Councillor Foon's tabled information  | 34 |  |
|     | 2.  | 200429 Wgtn Chamber + Business Central COVID-19 Impact<br>Support                         | 35 |  |
|     | 3.  | OPEN LETTER FROM WELLINGTON CREATIVE, EVENTS,<br>HOSPITALITY AND BUSINESS SECTOR_19042020 | 38 |  |
|     | 4.  | WCC Annual Plan - CBD Commentary  | 44 |  |

## TE REO O NGÀ TÀNGATA The people speak

Building a people's platform for Doing Democracy Better Together

Contacts: Alayna Ashby 022 460 2634 Alayna.ashby@gmail.com Contacts: Haimana Hirini 021 024 25563 haimana@protonmail.com

Contacts: Peter Glensor 027 241 5152 Peter.glensor@commonlife.co.nz Local Government & People using deliberative democratic processes

to find climate response & covid recovery solutions together

WCC ANNUAL PLAN & LONG-TERM PLAN CONSULTATION

Using deliberation

as a powerful democratic tool

for Wellington to respond to COVID-19 and the climate crisis.

2

#### COUNCIL 30 APRIL 2020

Absolutely Positively Wellington City Council Me Heke Ki Pöneke

## Kia ora koutou

He mihi nui ki te Komiti Kaunihera o Põneke. Greetings to the Wellington City Council.

We are Te Reo o Ngā Tāngata/The People Speak.

First, we congratulate Council on your continuity of communications through this pandemic.

Second, we offer our strong support for your governance role, especially in supporting activities which enable democratic decision making.

Item Tabled documents at public participation

#### Absolutely Positively Wellington City Council Me Heke Ki Pôneke

# Introduction – Strengthening our engagement toolkit...

In a world with Covid and in a City being changed by the climate, Council decision making and budgeting will become tougher and tougher.

It is already our new normal.

To meet these new challenges and to keep up with our people, we believe we need to tweak our democratic toolkit by increasing the use of deliberative processes.

People's response to Covid across our City Wards demonstrates we understood the seriousness of the pandemic emergency and were willing to be part of rapid and serious change.

Thousands of us filled Wellington's streets last September to support School Strike 4 Climate and the future of our children and grandchildren whom we hold real fear (and hope) for.

We believe people's response, energy & commitment to these crises needs to be maintained & channelled with Council

We need to strengthen our engagement toolkit to match - with greater use of deliberative democratic processes

COUNCIL

30 APRIL 2020

Absolutely Positively Wellington City Council Me Heke Ki Põneke

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# Summary

Let Wellingtonians engage on the big intractable issues we face - where controversy & emotions run high, views are divided, & significant trade offs & investment is needed.

#### Let us create a better & wider set of solution options for Council to decide upon.

Issues such as Owhiro bay, the airport, low carbon energy & transport, happy valley tip, low carbon urban design, and Covid recovery.

We believe **deliberative processes**, such as an 'Aotearoa Assembly' or 'Jury for Wellington City', will help Council and the people of Wellington <u>do it better and do it together</u>

#### We ask Council:

- 1. Use consultation budgets to include the development of a deliberative democracy 'channel' in partnership with mana whenua, groups like ourselves and the wider community
- 2. Use Owhiro bay as a focus for this design to design a way to respond to both a Covid recovery and the climate crisis that is changing our City without trading off against each other.

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#### COUNCIL 30 APRIL 2020

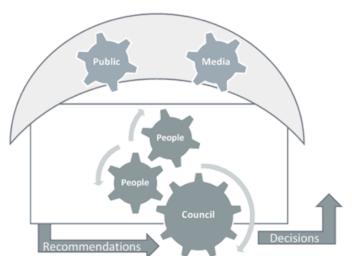
# What makes deliberative processes different?

Deliberative democracy processes are often experienced by participants as:

- Transformational scepticism turns to trust, evidence, expertise and mātauranga Māori contribute to learning
- Complete and deep communication facilitated dialogue prompts deeper engagement, creativity and pragmatism in solution options
- Values based common values unlock common focus, despite differing strategies
- Creates connection between those with opposite points of view
- Creates understanding of how options will impact all parts of our community
- Brings the biggest benefits Seeks options that reduce harm & deliver value
- Supportive the group brings the media & public alongside their journey

Deliberative processes can build an independent environment where people with widely differing views get beyond ideological positions. They lend additional legitimacy to the questions framed & solutions recommended to Council.

Item Tabled documents at public participation



TE REU U NGA TANGATA

#### COUNCIL 30 APRIL 2020

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#### "Citizens Juries aim to change the way democracy is done in SA,

creating a new balance between experts and the public and giving elected representatives confidence that public judgment contributes to better decision-making....

Juries have given South Australia opportunities to bring the voice of its community into decision-making around tricky policy issues."

*Citizens juries in South Australia typically take 2 - 3 months from first deliberation to report submission to elected representatives as decision makers.* 

- The South Australian Government describing Citizen's Juries, a form of deliberative democracy
- HTTPS://YOURSAY.SA.GOV.AU/INITIATIVES/CITIZENS-JURY

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#### Absolutely Positively Wellington City Council Me Heke Ki Pôneke

# And our own...Makara Beach Resilience Project

https://wcc.maps.arcgis.com/apps/MapSeries/index.html?appid=57e797777a96430c8074182984622 a6a

Makara Beach resident Brett Marley, who owns the Makara Beach Cafe and has been snorkelling and diving there for about 35 years, said some residents were skeptical about the process when faced with a range of views from people with different backgrounds.

"But the way the process was set out, when we came down to the nitty gritty, the solutions were obvious," he said. "It gives the community some peace of mind. It's based on the best advice we've had." "It was an enlightening process in terms of the Information we were given. We were all really invested in it."

https://www.stuff.co.nz/environment/110423337/wellington-seaside-village-hatches-climatechange-plan-after-cyclone-gita-mayhem

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30 APRIL 2020

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# Appendices

Further Examples of deliberative processes

TE REO O NGĂ TÂNGATA The people speak

COUNCIL 30 APRIL 2020

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The Indigenous Environmental Network (IEN) and Haskell Indian Nations University

used Deliberative Democracy in the form of a People's Assembly to compile a set of Indigenous-based principles of what

Just Transition means to Indigenous Peoples in North America.

THE DEDDIE SOCARY HTTPS://WWW.IENEARTH.ORG/FIRST-INDIGENOUS-JUST-TRANSITION-ASSEMBLY/

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COUNCIL 30 APRIL 2020

Absolutely Positively Wellington City Council Me Heke Ki Pôneke

Deliberative democracy has also been successfully used in the Republic of Ireland in the form of Citizens Assemblies to recommend the legalisation of abortion, address taxation of carbon intensive activities and subsidies for peat extraction.

The key principles of this assembly are; openness: fairness, equality of voice, *Efficiency*, respect and collegiality

While there are many other examples from around the world we also have a proud history of deliberative and collaborative decision making right here...

THE PEODIE SPEAK https://www.citizensassembly.ie/en/

COUNCIL 30 APRIL 2020

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30 APRIL 2020

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Today, in Aotearoa New Zealand, deliberation on the Marae using varying models of participatory and collaborative decision making, is an expression of Māori tikanga and of valuing groups of people - whānau, iwi and hāpu.

In pre-colonial times, a "chief was responsible for his iwi, but they were only as strong as the collective strengths of each individual in that  $r\bar{o}p\bar{u}$ .

Tamati (2011) notes *everyone's skills*, *abilities and contributions are integral to achieving the collective aspiration* (p.70).

Therefore, for Māori, while leadership roles were obvious, the importance of working together as an iwi were equally as, if not even more important."\*

TE RED O NGĂ TĂNGATA THE PEOPLE SPEAK – BUILDING A PEOPLE'S PLATFORM TO DO DEMOCRACY BETTER TOGETHER

\* https://www.hekupu.ac.nz/article/how-does-maori-leadership-model-fit-within-current-leadership-contexts-early-childhood

Tamati, A. (2011). Te Mana tangata - Leadership stories. Journal of Educational Leadership, Policy and Practice, Vol 26, (2). 69-74.

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30 APRIL 2020

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> Absolutely Positively Wellington City Council Me Heke Ki Pöneke

### Kia ora koutou

He mihi nui ki te Komiti Kaunihera o Poneke. Greetings to the Wellington City Council.

#### We are Te Reo o Ngā Tāngata/The People Speak.

Our group formed out of the Climate for Conference held in Wellington in November 2019. It has grown out of recent moves both here and overseas, to promote and use deliberative democracy as a powerful tool for communities and elected representatives to develop responses to the climate crisis.

First, we congratulate the Council on your continuity of communications through this pandemic.

Second, we offer our strong support for your governance role as our elected representatives; to make fair and effective decisions, build trust and confidence by being open, transparent and accountable; encouraging public participation in consultation, and supporting activities which enable democratic decision making.

TE REO O NGĂ TĂNGATA

#### COUNCIL 30 APRIL 2020

Absolutely Positively Wellington City Council Me Heke Ki Pôneke

## What are deliberative processes?

Local people with training and support

Issues that divide Councillors and communities, and require significant trade offs and investment

People are part of question framing – we get better questions with greater diversity and we get better solutions from better questions

Trained facilitators guide, panels of experts inform and live stream to the public, people deliberate and recommend to Council who then make the decisions

A deliberative process can; address multiple questions within the same group, work towards honouring Te Tiriti and mana whenua through working from a base of common values, a balanced selection process and a three house model<sup>1</sup>, can be completed in a 2–3 month timeframe, can achieve consensus with an 80% threshold across widely differing viewpoints and sections of society. Council members and officers can sit in and observe parts of the group's journey.

1. THE NOTION OF 'DIFFERENT SPHERES OF INFLUENCE', THE REPORT OF MATIKE MAI, AOTEAROA – THE INDEPENDENT WORKING GROUP ON CONSTITUTIONAL TRANSFORMATION

#### COUNCIL 30 APRIL 2020

Absolutely Positively Wellington City Council Me Heke Ki Pöneke

## We believe deliberative processes can strengthen Wellington city's democratic toolkit...

In a world with Covid and in a City being changed by the climate, Wellington City Council decision making and budgeting will become tougher and tougher

It is already our new normal.

To meet new challenges and to keep up with people, we need to tweak our democratic toolkit.

The COVID-19 response by people across our City Wards demonstrates we understand the seriousness of the pandemic emergency and are willing to be part of rapid and serious change in response.

Many thousands of us filled Wellington's streets last September to support School Strike 4 Climate and the future of our children and grandchildren and we hold real fear (and hope) for them and our City.

TE REU U NGA TANGATA The people speak

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#### ...and achieve better results for Council & People

For both our post Covid recovery, resilience for the next health crisis and for the climate crisis changing our City, we need to maintain this momentum.

We believe deliberative democracy, a balanced collaboration and dialogue between people, experts, and elected representatives, can do this together with Council.

So even when Wellington looks very different from today – next year, in 5 years or in 10, Council will continue to make decisions that are widely supported and funded.

The alternative is that as issues get tougher, solution options available to Council get weaker.

Council decisions become more vulnerable to being resisted, leading to greater cost, lost opportunities and a less liveable City for business, workers, creatives, visitors and for our children and grandchildren.

TE RED O NGÀ TÀNGATA

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#### Wellington City will continue to be greatly affected by Covid-19 and the climate crisis

With Covid-19 and the climate crisis, the stakes involved in Council decision making are higher than ever.

With this annual plan as impacted by Covid, we see the many trade offs that must be considered; increasing debt, deferring Council income, greater future expenses for rate payers (in addition to anticipated increases in taxes), delaying implementation of parts of Lets Get Wellington Moving and potentially other plans that will impact our resilience to climate change, acceptance of greater risk associated with deferment of works and protection of essential services.

With the unpredictability of Covid into the future and with the Climate Changes already anticipated and in some cases, modelled for Wellington City, we should expect the level of trade offs and costs to increase and the views around such trade offs within Council and between communities to intensify as medium to longer term impacts of both Covid and the Climate Crisis are felt more fully.

No one can predict how long Covid will continue to impact Aotearoa and the world or when other global crises will hit. We could be living with some form of levels 3-1 for a long while to come.

We have been told we only have ten years or so to prepare for the kind of climate changes that will also significantly impact our economy and lives.

#### TE REO O NGĂ TĂNGATA

Absolutely Positively Wellington City Council Me Heke Ki Pöneke

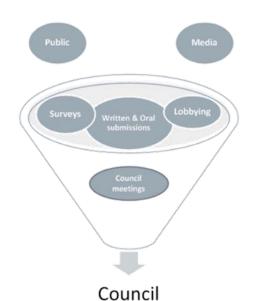
# There is growing demand to prepare now for the post Covid and climate crisis 'new normal'

- The message coming through strongly from the Minister of Finance and echoed by communities throughout Wellington City, Region and Aotearoa, is we need to use this time now, to prepare for the 'new normal' of alert levels 3-1.
- Many Wellington whānau and communities, other cities and the world's media are discussing how we can rebuild in response to Covid-19 in a way that will also act as a pragmatic response to the climate crisis. There is growing support to not to trade off these issues against each other.
- Wellington City could be the council to show how we can deliver on both these two urgent and complex issues while continuing to deliver value for money and build a stronger more resilient city for those that live and work here and those that love Wellington City.
- How can we do this?

#### Absolutely Positively Wellington City Council Me Heke Ki Pöneke

# Some challenges traditional channels have with intractable issues

Traditional consultation for the big hairy intractable issues, even when following best practice, can leave participants experiencing it as:



Competing for pie - benefits to some are traded at too great an expense to others
Adversarial – groups get better at putting forward their position, not listening to others or combining skills and resources for better solutions
Divisive - Positions between points of view are further entrenched
Isolating - the public and media are not 'brought along the journey'

These challenges are magnified for issues where the stakes are highest

This is **<u>not</u>** due to the design or management of the consultation, or the people doing the consultation, but is a result of the type of process that consultation is

TE REO O NGĂ TĂNGATA /THE PEOPLE SPEAK - BUILDING A PEOPLE'S PLATFORM TO DO DEMOCRACY BETTER TOGETHER

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Absolutely Positively Wellington City Council Me Heke Ki Pôneke

# Deliberative Processes Do Not...

Deliberative democracy models that we support make recommendations. They do not make decisions, are not binding, and do not replace in any way, the role of elected representatives

They do not bypass or undermine democracy, when integrated alongside existing systems they enhance democracy

They typically do not deliberate on any and all issues, they are suited to specific & situational issues

They are not new

Do not need to be expensive and value returns can be higher than investment

TE REO O NGĂ TÂNGATA The people speak

COUNCIL

#### Absolutely Positively Wellington City Council 30 APRIL 2020 Me Heke Ki Pöneke Benefits to Council of Deliberative Democracy

- Policy and expenditure decisions are made with a more in-depth knowledge of public concerns and support for different planning outcomes but also with consensus from a community representative body on recommendations for how to achieve them.
- Provides a focal point for media and civil society to engage with Council, outside of usual Council channels
- Provides non partisan information for members of Council who participate
- Provides non partisan information for the public through live streaming of expert information sessions and transparency of final findings and recommendations

#### CĂ TÂNGAT

Absolutely Positively Wellington City Council Me Heke Ki Poneke

# We ask Council to use deliberative processes to find climate solutions together

- We ask Council to protect their consultation budget as a priority and to direct use of this budget to design and develop with mana whenua, our group and others, a deliberative democracy channel for Wellington City.
- We suggest a strong candidate to develop this channel is responding to sea level rise in Owhiro bay, using lessons from the Makara Resilience Project, Matike Mai, South Australia and Ireland....
- As this challenge will be similar to those along the South Coast, Eastern Bays, Kapiti, Porirua and Wairarapa, it can add also add to our 'Resilience Toolkit' for the wider Wellington Region.

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#### TE REO O NGĂ TĂNGATA THE PEOPLE SPEAK Who we are, why we are here

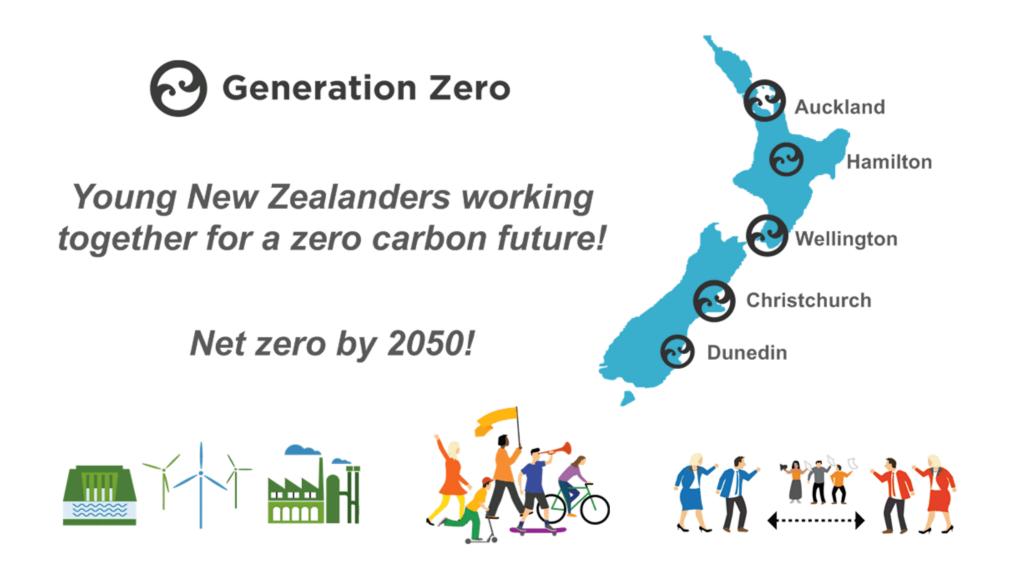
Te Reo o Ngā Tangata/The People Speak includes people with skills in environmental engineering, tikanga Māori, codesign for urban development, project management, education, UN peace keeping and Sustainable Development Goals, advocacy on behalf of parents, public transport advocacy, community engagement and development, mental health and public engagement. We are landlords, renters, parents, grandparents, musicians, art lovers, travellers, old, young, and members of many other groups and organisations who have come together as individuals who take being citizens in a democracy seriously and who want to strengthen our democratic processes to enable us to respond to the climate crisis.

Our group has grown out of recent moves both here and overseas, to promote and use deliberative democracy as a powerful tool for communities and elected representatives to develop responses to the climate crisis.

We believe models of democratic processes that meet the needs of Wellington City could a provide timely and cost effective way for Council, mana whenua and Wellington communities to strengthen Wellington's response to Climate Change, and our post-Covid Recovery.



# in Wellington City



# A zero-carbon Wellington that is resilient, connected and livable for current and future generations to enjoy



Absolutely Positively Wellington City Council Me Heke Ki Põneke

# **Principles for the COVID-19 recovery**



Align with local and central government declarations



**Prioritise low-emission transport** 



Uphold Te Tiriti and take community needs into account



Provide green jobs and economic opportunity

Absolutely Positively Wellington City Council Me Heke Ki Põneke

# Item Tabled documents at public participation

# Active transport infrastructure for social distancing



Nelson is widening footpaths to help with social distancing, why hasn't Wellington?

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# Active transport infrastructure for social distancing



Auckland is about to complete **17km of pop-up bike lanes** to keep people safe, where are our bike lanes?

Why do we have to wait until 2028 for our permanent bike lanes to be completed?

Absolutely Positively Wellington City Council Me Heke Ki Põneke

# It is time for leadership



Wellington is being left behind because of historic underinvestment.

Absolutely Positively Wellington City Council Me Heke Ki Põneke

### We should borrow now to invest in the future



WCC has the credit rating and balance sheet to take on that debt. **The community does not.** Do not defer environmental and social debt to the future generations.

# Item Tabled documents at public participation

# Invest in a climate friendly recovery

<u>Transport</u>

We need a network of quality walking, cycling and public transport options.

#### Housing and buildings

Our homes and buildings should be energy efficient, healthy, safe and build strong communities

#### <u>Water</u>

Major investment in water infrastructure to improve water quality and enable intensification.

#### Parks, recreation, and social infrastructure

We need to heal the social fabric of Wellington during our recovery.

#### Conservation and biodiversity

Invest in more green spaces, protect native bush, and uphold the kaitiakitanga of the region.

Absolutely Positively Wellington City Council Me Heke Ki Pöneke



#### www.generationzero.org

**Generation Zero** 



# Item 2.1 Attachment 1

#### Cr Foon's tabled information in relation to her amendment

#### Activity 2.2.1 Waste minimisation, disposal and recycling management

| Fee / Charge Name                | Current Fee (\$) | Proposed Fee (\$) | Movement (\$) |
|----------------------------------|------------------|-------------------|---------------|
| Commercial General Waste         | 128.00           | 138.00            | 10.00         |
| Commercial Green                 | 58.10            | 58.10             | 1,40          |
| Contaminated Soil                | 79.00            | 87.00             | 8.00          |
| Domestic General Waste           | 160.00           | 170.00            | 10.00         |
| Domestic Green Car               | 58.10            | 58.10             | 1.40          |
| Domestic Green Car+Green Trailer | 58.10            | 58.10             | 1.40          |
| Domestic Green Car + Trailer     | 141.80           | 152.00            | 10.20         |
| Domestic Green Trailer           | 58.10            | 58.10             | 1.40          |
| Domestic Green Ute/Van           | 58.10            | 58.10             | 1.40          |
| Domestic Green Ute+Green Trailer | 58.10            | 59.50             | 1.40          |
| Domestic Green Ute + Trailer     | 119.00           | 127.00            | 8.00          |
| Domestic Car General Waste       | 160.00           | 170.00            | 10.00         |
| Domestic Car + Green Trailer     | 77.50            | 81.00             | 3.50          |
| Domestic General Car + Trailer   | 160.00           | 170.00            | 10.00         |
| Domestic General Trailer         | 160.00           | 170.00            | 10.00         |
| Domestic Ute / Van               | 160.00           | 170.00            | 10.00         |
| Domestic Ute + Green Trailer     | 100.40           | 106.50            | 6.10          |
| Domestic General Ute + Trailer   | 160.00           | 170.00            | 10.00         |
| Green to Stock Pile              | 58.10            | 58.10             | 1.40          |
| Kai to Compost (Kitchen Waste)   | 58.10            | 58.10             | 1.40          |
| Mixed Organics                   | 58.10            | 58.10             | 1.40          |
| Wet sludge / screenings          | 44.40            | 230.00            | 185.60        |
| Special Waste Type A - Asbestos  | 203.60           | 208.50            | 4.90          |
| Special Waste Type D - Other     | 163.50           | 167.40            | 3.90          |
| Sale of rubbish bags             | 2.50             | 2.75              | 0.25          |

#### Activity 5.1.7 Marinas

| Fee / Charge Name               | Current Fee (\$) | Proposed Fee (\$) | Movement (\$) |
|---------------------------------|------------------|-------------------|---------------|
| Visitor Day                     | 14.00            | 15.00             | 1.00          |
| Visitor Month                   | 300.00           | 307.00            | 7.00          |
| Berth                           | 2,865.00         | 2,928.00          | 63.00         |
| Berth (Sea Rescue Jetty)        | 1,684.00         | 1,721.00          | 37.00         |
| Boat Shed (8 to 11)             | 1,129.00         | 1,154.00          | 25.00         |
| Boat Shed (1 to 7, 12 to 32)    | 2,254.00         | 2,304.00          | 50.00         |
| Boat Shed (33 to 46)            | 3,375.00         | 3,449.00          | 74.00         |
| Dinghy Locker                   | 337.00           | 344.00            | 7.00          |
| Live-Aboard fee                 | 590.00           | 603.00            | 13.00         |
| Trailer Park                    | 128.00           | 131.00            | 3.00          |
| Mooring                         | 1,140.00         | 1,165.00          | 25.00         |
| Boat Shed (2 to 13)             | 2,390.00         | 2,443.00          | 53.00         |
| Boat Shed (14 to 27)            | 2,152.00         | 2,199.00          | 47.00         |
| Boat Shed (28, 29)              | 2,987.00         | 3,053.00          | 66.00         |
| Boat Shed (38B)                 | 1,725.00         | 1,763.00          | 38.00         |
| Boat Shed (38A to 42B, 48A, 48B | 2,477.00         | 2,531.00          | 54.00         |
| Boat Shed (43A to 47B)          | 2.870.00         | 2,933.00          | 63.00         |
| Dinghy Rack                     | 200.00           | 204.00            | 4.00          |



Wellington Chamber of Commerce & Business Central Survey on COVID-19 Impact and Support

Wellington Chamber of Commerce & Business Central Media Release 29 April 2020

#### Uncertainty remains as business community transitions into Level 3

A recent COVID-19 business survey, conducted by the Wellington Chamber of Commerce and Business Central, shows that while 92 percent of respondents intend to operate in some form at level three, just 17 per cent will be operating as usual. The remaining 83 per cent of businesses will operate under capacity and are overwhelmingly uncertain about what the next three to six months holds.

"It's good news more businesses have begun to operate in level three, but many remain unable to operate anywhere near full capacity," says John Milford Wellington Chamber of Commerce and Business Central Chief Executive.

"Just seven per cent of businesses now remain closed, down from twenty-two per cent at Alert Level Four. However, in contrast only an additional four per cent of businesses will be back to operating at full capacity.

"Consequentially, there remains a high degree of uncertainty. Businesses can see a storm is brewing in the post-COVID environment, and businesses were unable to ready themselves for it due to the previous lockdown conditions. Many businesses believe things will get much worse before they get better.

"The business community knows thing will not go back to normal, but they don't know what that means at the moment.

"This is reinforced by businesses expected business earnings over the next three to six months. A net 64 percent of respondents believed their earnings would be worse than their current level.

"We asked the same question in our business confidence survey last month and has a net 14 percent of businesses believe their earnings would be worse.

"A lack of confidence in their own business earnings means business won't be investing or trying to grow, they're going to hunker down and try to survive through the coming months.

"When we asked what further support our members will need over the next three to six months. Nearly half, (46%) were unsure or needed more advice and clarity from the government.

"On the other-side, 50 percent of respondents said they will need more financial support over the next three to six months, with suggestions ranging from wage subsidy extensions, to rent relief, and forms of tax payment deferrals and rebates.

"76 percent of our respondents have used the wage subsidy to help get them through the past five weeks and it will continue to help as things start to pick up again. But the subsidy is due to run



out in a couple pay-cycles, we need to make sure that by then we are back to business in the new normal, and if not, what ongoing support there might be.

"Businesses have been desperate to reopen and begin trading again. Most do not have the privilege of building up cash reserves. We must find solutions that preserve as much as possible to mitigate against further job losses and devastating economic impacts.

The survey asked 11 questions around the impact of the alert level 4 lockdown and was sent to Wellington Chamber of Commerce and Business Central members across Central New Zealand – from Gisborne to New Plymouth and down to Nelson. The survey received 477 responses between April 20<sup>th</sup> and 24<sup>th</sup>.

The next business confidence survey conducted by the Wellington Chamber of Commerce and Business Central will be in the mid-May.

Eds note: Net percentage is the balance of sentiment - positive minus negative responses.

For more information, contact John Milford | 027 580 3064

#### Wellington Chamber of Commerce & Business Central COVID-19 Impact & Support Survey Comments

#### Here's What Businesses Say:

#### Q6: What changes has/will your business need to make to respond to the economic impact of COVID-19?

We are looking at how we can survive until permanent hiring starts again in our clients. We have kept nearly all our staff apart from termination of several fixed term contracts which will now end when our subsidy period finishes. The subsidy has been very important to allow us to pay temps who have no client assignments, but we will need to get most of these back working in the next month or so.

Recruitment Agency, 50+ Employees, Wellington

COVID-19 has caused a total loss of income and is currently generating on-going debt. The only response within our control is to not pay out any expenses including wages.

Art & Recreation Service, 5-19 Employees, Wellington

Ensure that we have the right resourcing - we don't have the luxury of holding spare capacity now. We are encouraging staff to take accrued leave and we may need to look at moving to a 4-day week. Also, setting up people to work from home but also [have] equipment in the office - additional [spending] on IT/office equipment and support (e.g. laptops, computer screens and office chairs).

Professional Service, 50+ Employees, Wellington

Have implemented a restructure to reduce salary & wages by \$1M annually, due to inability to recapitalise business and we do not meet the criteria for wage support.

Manufacturer, 5-19 Employees, Nelson



We will struggle to catch up on our bills/taxes over the next many months, catch up will depend on how stymied we are by L3 and L2 and also by how much money our customers have to spend, there also may be stock supply issues - who'd know?

Retail Trade, 2-4 Employees, Wairarapa

Staff redundancies, working husband and wife team now working 7 days a week for wage subsidy only, huge reduction in sales. It is catastrophic for small businesses.

Manufacturing, 2-4 Employees, Kapiti

#### Q7: What further support or advice do you think your business/organisation will need recover over the next 3-6 months?

Depends on our workload and income. If it gets back to close to normal, not much support. If income stays below 70% normal, we will need more support and advice. Will need more wage subsidy, and probably other financial support also - for office rent etc.

Information Media & Telecommunications, 5-19 Employees, Wellington

We have good support from govt partners, banks need to step up support, it will take parts of our business 1-2 years to recover, PTSD and mental health will be significant.

Transport Services, 50+ Employees, Wairarapa

For us it will be 8-10 weeks before we see any cash flow at al after we open up. Our big concern is to keep all the staff on the books. So we may reduce hours to say four day weeks to enable us to do that. Perhaps another 2-3 weeks of wage subsidy could be a good thing. We just don't know what volume of sales we will get. Then the risk of debtors struggling as well can cause major concerns. The risk factor will increase for sure.

Retail Trade, 5-19 Employees, Wanganui

The wage subsidy was fantastic and came at just the right time. Government-based interest free loans would be helpful to get us back on our feet and get over the hump. It may take longer than 6 months though to get back to some normality. Opening retail sales will be critical for rejuvenating the business, so as not to consign bricks and mortar stores to redundancy. I would be pleased to see an extension of closing the borders tightly to visitors, and for NZ to operate economically in a domestic bubble for some time. Exports and imports with as much trade as possible will also be really critical.

#### Manufacturing, 2-4 Employees, Wellington

We desperately need rent support, our single biggest cost. Government needs to legislate for the inclusion of the new rent rebate clauses into all lease/rental contracts. Business interruption insurance does not cover pandemics. Possibly an extension of the wage subsidy depending on how quickly business recovers in Alert level 2 and beyond.

Accommodation Service, 2-4 Employees, Hawke's Bay

Who knows... depends on so many unknowns. Workload? Cashflow? Will customers pay accounts? Manufacturing, 20-49 Employees, Manawatu

Absolutely Positively Wellington City Council Me Heke Ki Pôneke

Sunday 19 April 2020

Tēnā koutou Wellington City Mayor, Councillors and Officers,

Wellington's event and creative sector, backed by business leaders and hundreds of industry workers, calls for action from Wellington City Council to prevent long-term job losses in their sector and to ready the Capital for economic recovery.

The **Creative Capital Recovery** campaign is focused on protecting the human infrastructure, the many Wellingtonians, businesses and organisations whose livelihoods are at risk. It urges the Council to adopt and support four practical actions in its 2020/21 Annual Plan: to provide jobs through the maintenance and upgrade civic venues; save independent venues facing closure; retain funding to allow the sector to carry on developing and staging live and digital content over the next 12 months; and give Wellington ratepayers affordable access to events and the arts.

The campaign's initiatives will drive immediate employment in the sector and staunch job losses for events and creative workers, who in 2018 made up 6% of Wellington's entire workforce but hundreds have already been made unemployed. The campaign recognizes that the events and creative sector is an essential feeder for Wellington's film and television sector, and delivers economic benefit to a wide range of enterprises in the region.

The actions proposed will also ensure that Wellington adapts to different social distancing requirements and Government rules around mass gatherings as we manage the Covid-19 virus over the next 12-18 months. They will enable the City to move quickly to open cultural attractions, begin small-scale events activity when permitted, and then stage larger-scale events as soon as the mass gathering restrictions are lifted. Open attractions and events of small and large scale are essential to generating employment and stimulating the city's hospitality and retail business, all of which drive the Capital's economy.

These actions will address urgent issues caused by Covid-19, such as unemployment, but also are proactive measures that will see Wellington prepared with a pipeline of creative content and activity ready to go as restrictions change over coming months.

All this activity will help ensure a quicker economic recovery for the City. Without it, we can expect more long-term economic pain for the event, hospitality, retail and tourism sectors, and in turn, for Wellington, for many years to come.

We recognise and acknowledge that some of these initiatives are being considered or have been adopted by Council and we intend this campaign to show our support for those choices, as well as urging further action.

Arts Wellington will be conducting hui and research with its members in April and will publish its new *Covid-19 Edition of its Arts Action Agenda* with more detailed priorities for the Wellington arts sector by 31 May 2020.

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#### CREATIVE CAPITAL RECOVERY CAMPAIGN CALLS FOR ACTION TO:

#### 1. FIX UP CIVIC VENUES

#### Put people to work on overdue maintenance and venue improvements in Civic and City Venues.

- There is already a list of maintenance and renewals tasks that need doing across Wellington's best-loved Civic venues including TSB Bank Arena, Wellington Opera House and Michael Fowler Centre.
- With venues closed because of Covid-19, this is a rare opportunity to get these venues back in order and to modern standards, and put a backstage workforce in need of employment back on the job.

#### Get strengthening projects back underway, including the St James Theatre and Wellington Town Hall. Invest in the civic infrastructure.

- Strengthening projects to be re-activated for St James and Wellington Town Hall with urgency once Covid-19 rules allow, and contractors held to timelines for opening, which is late 2021 and 2023 respectively.
- These projects provide jobs in the immediate term and their opening will be central to getting audiences and visitors back into the city for arts and entertainment.
- Invest in the civic infrastructure such as needed fit out and technical upgrades, including to the TSB Bank Arena, Wellington Museum, St James Theatre, Civic Square.
- Continue to support the remaining planning and construction phases of the proposed Fale Malae a multipurpose hub for Pacific communities at Bunny Street.
- We endorse the City Council's move to seek central government support for "shovel-ready" infrastructure costs as necessary.
- Ensure an inclusive city design process, particularly of public spaces, and that tangata whenua, community and artists are at the table from concept to completion.

#### 2. CARRY ON CREATING

#### No cuts to funding for events and the arts, affordable use of closed city venues.

- 2019/20 funding levels should be maintained by Wellington City Council and WellingtonNZ for events and the arts. This money is needed to create both small-scale experiences for the short-term and larger-scale events once mass gatherings are allowed again.
- As well as protecting core jobs for the city's major events and arts organisations, the work of making events and arts content through design, creation and pre-production is a significant source of employment for arts and events workers in the sector so must be maintained to prevent further job losses.

- Closed Civic and City Council Owned venues that are otherwise unused should be made available affordably for creation, rehearsal or live stream/broadcast of performances without a live audience.
- Continue Council support through subsidy towards smaller and community arts spaces for creation, rehearsal and workspace.
- Put our creative sector at the heart of the City's recovery plan, investing in the creation of local cultural / event product so it's ready for welcoming back Wellington audiences into the city, and help rebuild consumer confidence and restimulate the cultural hospitality and retail sectors.

#### 3. SAVE INDEPENDENT VENUES

### Support the hospitality sector and the livelihoods of Wellington business owners, hospitality workers, musicians and event staff by ensuring independent venues don't close for good.

- Many of these venues are small-scale and so will be essential to the events and arts sector in the early part of the recovery period.
- Aid them with deferred rates payments for six months with no interest to enable them to negotiate rent reductions from landlords; liquor, encroachment, pavement and water license relief for the hospitality sector.
- Allow independent venues to be eligible for applications for arts and community grants towards the programming and payment of local artists for small-scale gigs and events.

#### 4. INCREASE WELLINGTONIANS' ACCESS TO ARTS AND ENTERTAINMENT

#### Support the sector in publicising and providing free tickets to events for Wellingtonians who are unemployed or on wage subsidy:

- Many Wellingtonians are doing it tough because of Covid-19 and arts and events can help bring people up when they are feeling down.
- Up to 10% of tickets to city events should be made available, free, for those who are unemployed or receiving the Government wage subsidy.
- Venues should donate house seats to this scheme and participating events organisations will seek to collaborate with other organizations like Performing Arts Fund and Arts Foundation to fundraise for this.

Ngā manaakitanga,

SIGNED:

| REPRESENTATIVE ORGANISATIONS | (alphabetical order) |
|------------------------------|----------------------|
|                              |                      |

ARTS WELLINGTON\*

Chair: Meg Williams

#### ENTERTAINMENT TECHNOLOGY NEW ZEALAND President: Vicki Cooksley

HOSPITALITY NEW ZEALAND National President: Jeremy Smith

Board Member and Wellington Branch President: Matt McLaughlin

#### PERFORMING ARTS NETWORK OF NEW ZEALAND

CEO: Louise Gallagher

**TE AWE MĀORI BUSINESS NETWORK** Chair: Wayne Johnston

#### TOI AOTEAROA: ARTS COUNCIL OF NEW ZEALAND Chair: Michael Moynahan

WELLINGTON CULINARY EVENTS TRUST CEO: Sarah Meikle

#### WELLINGTON PASIFIKA BUSINESS NETWORK

Chair: Paul Retimanu

#### \*ARTS WELLINGTON MEMBERS:

Adam Art Gallery Art Map Asia New Zealand Foundation Allison Groves **BATS** Theatre **Bowen Galleries Christine** Pearce Chamber Music NZ Choirs Aotearoa NZ Trust **Circa** Theatre Creative Capital Arts Trust (New Zealand Fringe Festival, Cuba Dupa) Creative New Zealand DANZ Enjoy Public Art Gallery Footnote New Zealand Dance Goethe-Institut New Zealand Janina Panizza Kia Mau Festival / Tawata Productions (\*non-members but endorsers) Mary Macpherson Massey University College of Creative Arts Meow (\*non-members but endorsers) Museums Aotearoa New Zealand Art Show New Zealand Choral Federation Wellington New Zealand Portrait Gallery New Zealand School of Music New Zealand Academy of Fine Arts Tāwhiri (New Zealand Festival of the Arts, Wellington Jazz Festival, Second Unit) New Zealand Opera New Zealand String Quartet New Zealand Symphony Orchestra Ngā Taonga Sound and Vision The Orpheus Choir of Wellington Neil Plimmer Pataka Pirate & Queen Playmarket Royal New Zealand Ballet **Rachel Rouge** Shakespeare Globe Centre NZ Sounz

Absolutely Positively Wellington City Council Me Heke Ki Põneke

Taki Rua Te Papa The Dowse Theatreview Ticketek Toi Māori Aotearoa Toi Poneke Arts Centre Toi Whakaari New Zealand School of Dance Experience Wellington Te Auaha WellingtonNZ

#### Wellington City Centre Perspectives

#### Background

First Retail Group are commercial strategists specialising in the retail, hospitality, healthcare and tourism sectors. Based in Wellington, the company operates globally, working with progressive retail and consumer brands, the property and government sectors.

Currently, First Retail Group are delivering COVID-19 response and recovery strategies for Councils across NZ including Auckland, the Waikato, Otago and Southland, with projects in the UK and Australia also underway. We have over 37 years of experience in Wellington's economy and community.

This overview has been prepared to support shared understanding of the current dynamics in Wellington's City Centre economy.

#### **Key Points**

#### 1. More than just Commerce.

The City Centre is both a social and economic hub. Resilience is vital. Impact on businesses will have wider, flow-on effects on our communities through vibrancy, employment, safety and welfare.

#### 2. Independent and Artisan Businesses Especially Vulnerable

Wellington's Independent, Creative & Artisan businesses differentiate our City. They are also our most fragile, currently.

#### 3. Rental Income has Stalled

Many businesses can or will not pay lease commitments during lockdown.

Overseas businesses have been particularly blunt with property owners in ceasing rent and outgoings payments, coupled with demands for reduced future occupancy costs

#### 4. Online is Not Replacing Trade or Profitability

Most businesses were already online or have strengthened presence, however sales volumes have not and are unlikely to make up the difference in what would normally be achieved. This is not the saviour for our city as online trading is not dependent on prime CBD locations.

#### City Centre Customer Profile

| Local Customers                 | 63%  |
|---------------------------------|------|
| Regional Customers              | 15%  |
| Rest of NZ Customers            | 15%  |
| International Customers         | 5%   |
| Past CBD Spending Growth (2019) | 3.7% |

Source: Marketviev

#### Audience Shifts

20% of our marketplace has disappeared. Our regional (15%) and local market (63%) must now be immediate targets, however replacing spend from national and international consumers will not be easy

5. Commuter Reticence

Globally, public transport operators are grappling with how to get people back onto established networks following COVID-19. Wellington's network doesn't have that same goodwill so we need to re-double efforts that rebuild confidence.

#### 6. Accessibility - Parking, Public & Active Transport Modes

We need to recognise a balanced approach to accessibility is required – especially based on our need to replace lost audiences by attracting regional consumers and those beyond.

#### 7. Adaptation and Agility Necessary

The next 12 months will require an agile and adaptive approach from both Council and businesses in responding to challenges and opportunities that will support strong socio-economic outcomes.

Ensuring flexible mindsets, culture and responses will give our City its best chance for recovery.



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#### Wellington City Centre Perspectives

#### Overview

| Anticipated Impacts                     |   | Specific City Centre Impacts   | How Does This Relate?   |  |
|---|---|--|---|--|
| Limited Consumer<br>Confidence          | Cautious return to stores<br>Changing consumer priorities<br>Reduced local spending                           | Reduced discretionary spend impacting the<br>predominant (discretionary) retail categories<br>Greater use of online shopping will see more<br>spending escape the city         | Retail offer will change as stores close<br>All retail categories will be impacted<br>Some categories will exit rapidly<br>Retailers having lesser need for CBD sites |  |
| Changing Working<br>Practices           | Slow return to work, some may not<br>More roles being performed remotely<br>Fewer fly-in-fly-out workers      | Fewer consumers in the city centre reducing<br>audiences for businesses. Visitation/footfall has direct<br>correlation with sales conversion and performance<br>for retailers. | Less people = fewer sales opportunities<br>Reducing demand for office space<br>Fewer, typically higher-spending visitors  |  |
| Increased<br>Unemployment               | Consumers losing their jobs<br>Reduced working hours available<br>Entry-level roles diminishing               | Fewer people shopping in the city centre<br>Reduced discretionary spending<br>Potential social issues/crime  | Reduced audience limits income potential<br>Discretionary categories especially affected<br>Crime and safety issues will likely magnify                               |  |
| International<br>Students               | Challenge attracting students<br>Reduced number of students   | Potential to compromise sector-reliant businesses –<br>such as ethnic hospitality, grocery or entertainment<br>operators through reduced demand                                | Our unique & diverse offer is compromised<br>Reduced future appeal to internationals'   |  |
| Tertiary Study<br>(Domestic)            | Fewer incoming students<br>Remote study options   | Fewer consumers in the city centre<br>Reduced economic contribution of tertiary sector   | Impacting demand for some categories<br>Affecting the diversity of the CBD's offer  |  |
| Cruise &<br>International<br>Tourism    | Indeterminant return of international travel  | Seismic reduction in tourism visitation<br>Seasonal additional trade reliance will be disrupted<br>– Need to replace tourism income from local sources                         | Limited forward demand prioritises action<br>Immediate affect for tourism retailers<br>Empty stores impacting look and feel   |  |
| Events/Conferences                      | Indeterminant return of large group activity & travel   | Product and service offers will need to transform<br>Some tourism-reliant businesses will close  | Average transaction values will reduce<br>Fewer options for businesses to pivot   |  |
| Domestic Tourism                        | Limited air connections   |  | Businesses will struggle replacing trade  |  |
| Limited Credit &<br>Business Confidence | Investment less likely for some time<br>Increased costs will be challenged<br>Consolidation & rationalisation | Difficulty attracting new tenants & concepts<br>Financial distress<br>Increasing vacancy   | Fewer vacancies filled with new stores<br>Independent businesses will be casualties<br>Our artisanal sector particularly affected                                     |  |

