

CanCERN



Canterbury

COMMUNITIES'  
EARTHQUAKE RECOVERY NETWORK

Village Values ◻ ◻ Community Heart ◻ ◻ Local Voices

ST MARTINS

BROOKLANDS

PINES KAIRAKI

A network of representatives  
mandated by community organisations  
to advocate for full community engagement  
in the earthquake recovery



*"The wisdom of the community always exceeds the knowledge of the experts"*

*Harold Flemming*



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## Canterbury COMMUNITIES' EARTHQUAKE RECOVERY NETWORK

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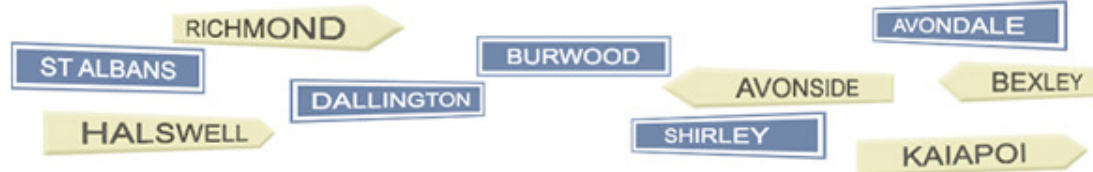
BROOKLANDS

PINES KAIRAKI

### Member Communities\*

- Kaiapoi
  - Kairaki/Pines Beach
  - Brooklands/Spencerville
  - Burwood/Parklands
  - New Brighton
  - Southshore
  - Horseshoe Lake
  - Avondale
  - Bexley
  - Aranui
  - Shirley
  - St Albans
  - Dallington
  - Avonside
  - Riverside (East Richmond)
  - Stapletons (West Richmond)
  - Wainoni
  - Linwood
  - Waltham Phillipstown
  - Sumner
  - Redcliffs
  - Lyttelton
  - Mt Pleasant
  - Huntsbury St Martins
  - Central City
  - Sydenham Beckenham Somerfield
  - Addington
  - Halswell
- Business**
- Canterbury Business Recovery Network
  - Beckenham / Sydenham
  - High Street

\*With Representatives from over 30 Residents Associations, Community Groups and Small Business Groups





# ENGAGEMENT

## CITIZEN ENGAGEMENT

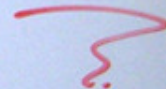
### IS NOT

- AUTHORITIES IMPOSING SOLUTIONS
- ONE OPTION
- DIVISIVE: 'DIVIDE & CONQUER'
- BEING TOLD, BEING DONE TO
- HIDDEN AGENDAS
- ELITE, EXPERT INTELLIGENCE
- ISOLATED INDIVIDUALS
- STERILE, PLASTIC, MECHANICS
- QUICK FIXES
- POWERLESSNESS
- DISLOCATED COMMUNICATION / DECISIONS
- BUREAUCRACY

### IS

- AUTHORITIES IN PARTNERSHIP WITH COMMUNITIES → SOLUTIONS
- MULTIPLE OPTIONS
- INCLUSIVE: 'ALL IN THIS TOGETHER' OWNERS + TENANTS (PVT + HN2)
- BEING ASKED, BEING LISTENED TO, DOING WITH
- OPEN FORUMS, TRANSPARENT DECISIONS
- COLLECTIVE WISDOM
- SUPPORTED INDIVIDUALS TOGETHER IN STREETS, NEIGHBOURHOODS, COMMUNITIES
- PERSONALITY, HEART, CHARACTER
- LONG-TERM SOLUTIONS: LEGACIES
- EMPOWERMENT
- EFFICIENT COMMUNICATION & INFORMED DECISION-MAKING
- COMMUNITY

ITS ABOUT  
BEING PART  
OF THE  
SOLUTION  
NOT  
PART OF  
THE  
PROBLEM.



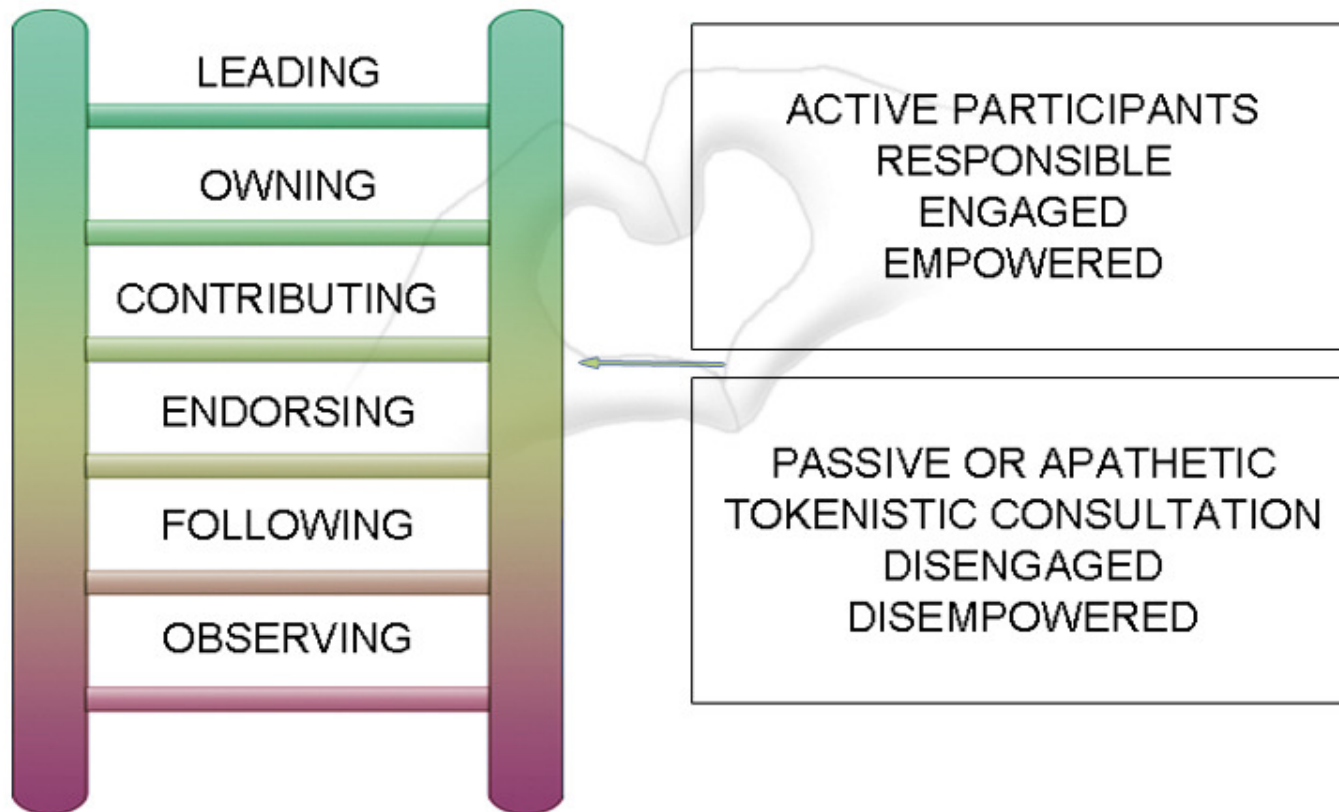
# ENGAGEMENT



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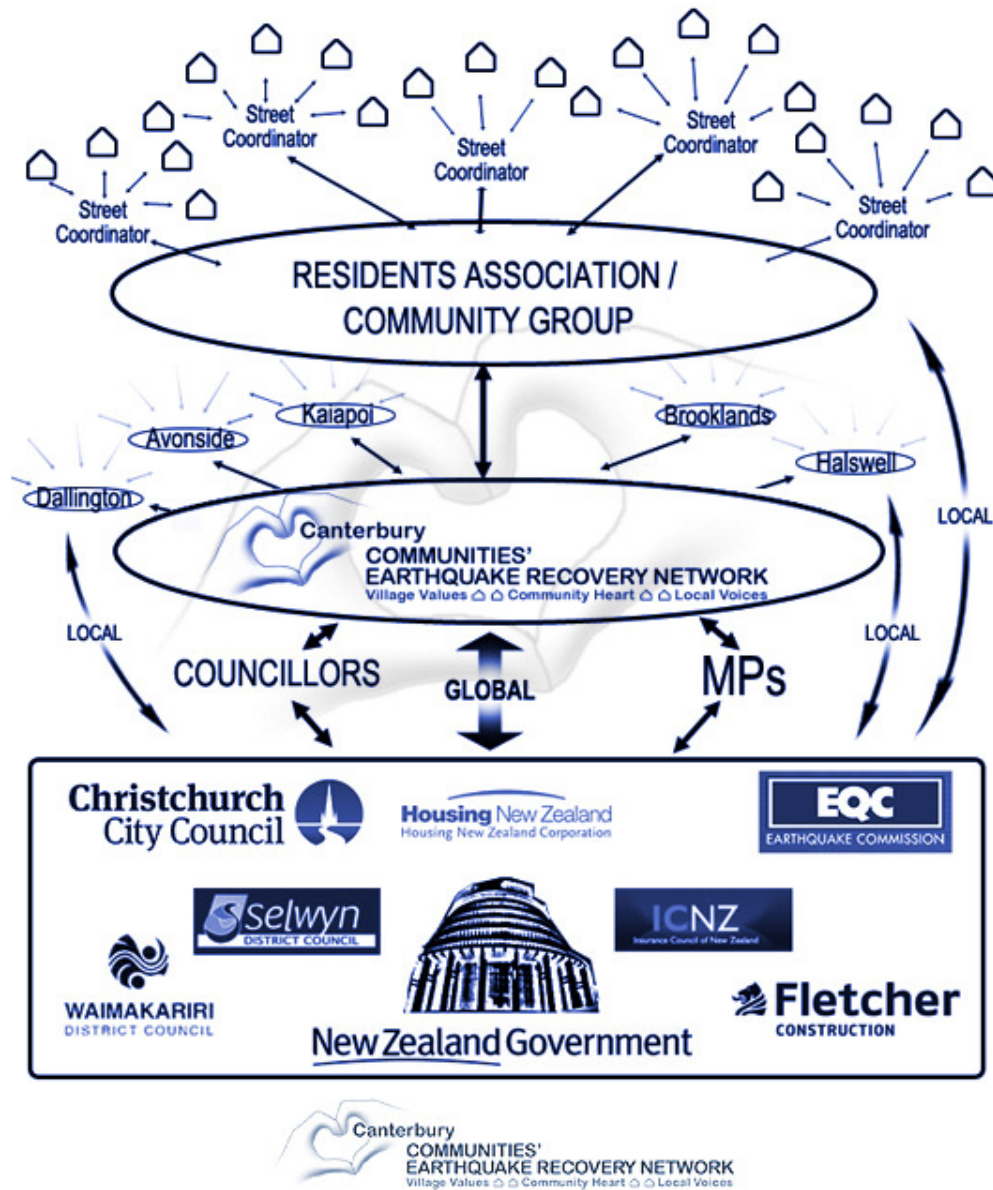
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# NETWORK MODEL





## STRATEGIC FOCUS



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Our four areas of strategic focus:

- ◊ Leadership
- ◊ Communication
- ◊ Health & Welfare
- ◊ SME Business



## LEADERSHIP

# There is a perceived lack of LEADERSHIP in the Canterbury Earthquake Recovery

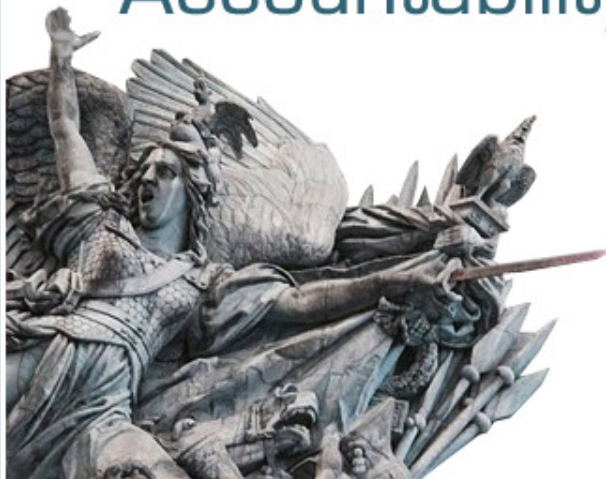


From this single issue all other  
issues are subordinate

## LEADERSHIP

A single LEAD AGENCY must be designated to ensure Solutions & Outcomes

With sufficient Mandate & Accountability to the affected Communities



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## COMMUNICATION

The lack of clear communication is disempowering.

Efficient two-way communication channels ...

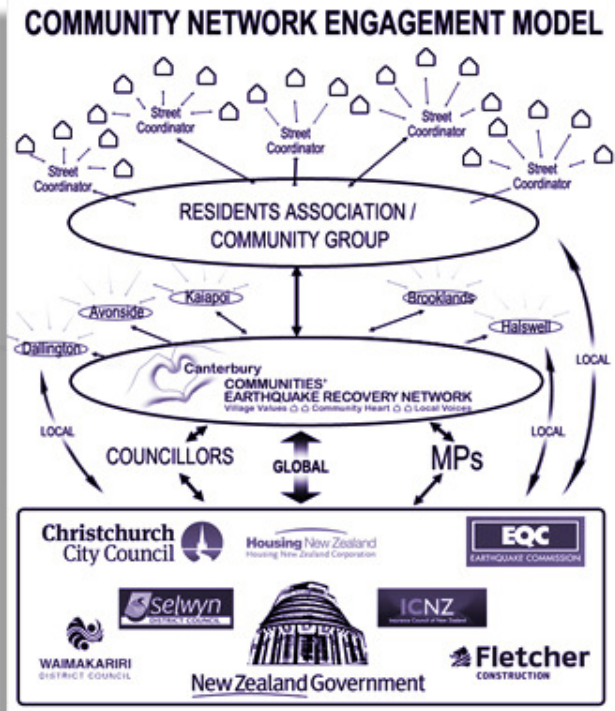


... between communities and agencies are critical

## COMMUNICATION

We need:

- ◇ Accurate & Timely Information
- ◇ Effective Communication Networks
- ◇ Real Community Engagement not Paper Consultation



- ◇ Community Ownership of Recovery Processes



HEALTH & WELFARE  
1. IMMEDIATE HOUSING



Meeting the cost of temporary housing, when insurance cover expires.

Elderly wanting to sell & move on - without being exploited.



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## HEALTH & WELFARE 2. ONSET OF WINTER



### Winter Concerns:

- ◇ Weatherproofing
  - ◇ Heating
  - ◇ Fire Safety
  - ◇ Flooding
- ◇ Sustenance





HEALTH & WELFARE

3. MENTAL HEALTH

**Stress Factors:**

*Aftershocks*

*Damage & Dislocation*

*Bureaucracies of Recovery*

**Symptoms:**

*Fear & Anxiety*    *Truancy*

*Family Violence*    *Elder Abuse*

*ALCOHOL & DRUG ABUSE*

*DEPRESSION*







HEALTH & WELFARE  
4. ADVOCACY & ADVICE



Access to informed, effective,  
independent Advocates:  
to help negotiate with,  
and navigate between,  
recovery agencies.



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HEALTH & WELFARE  
5. REPAIRING THE FABRIC



# Repairing the Social, Environmental & Economic Fabric:

- ◇ Safety & Security
- ◇ Critical Infrastructure
- ◇ Community-led Planning
- ◇ Village Values
- ◇ Sustainability





## SME BUSINESS



Small & Medium Business  
has borne the brunt of the  
economic impact.

Healthy local businesses are integral  
to healthy communities.



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## SME BUSINESS

# Long-Term Investment & Vision is required:



- ◇ to maintain liquidity & employment
- ◇ to restore suburban small business hubs
  - ◇ to revitalise the CBD
- ◇ to rebuild confidence and economic health







## CONCLUSIONS



# What GOOD looks like:

- ◇ Strong, accountable, strategic leadership
- ◇ Inclusive, effective, efficient two-way communication
- ◇ Healed, healthy, empowered, aspirational communities
  - ◇ Revitalised, thriving small & medium business
  - ◇ A legacy we can be proud of



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