

Governance – Pārongo ā-Tāone

We work with partners to think and plan ahead

This chapter will be introduced with a double page graphic, including the following information:

We've made a conscious decision to nurture our strong and growing digital sector by adopting our Digital Strategy.

In preparing the draft strategy, we talked to creative and committed people in the digital sector, undertook public consultation and held forums.

We've undertaken to work with businesses and education institutions to create more jobs in the digital sector.

We're facilitating the rollout of ultra fast broadband in the city – better access to faster broadband will mean a competitive advantage.

We've rolled out free Wi-Fi across the central city, further enhancing our reputation as a connected, digital community. The service averages well over 100,000 logons a month.

These 'did you know' facts will be used in the body of the chapter:

- 90% of our residents have access to broadband – up from 80% in 2009.
- We are sustaining fast growth in digital intensive industries. In the screen and digital sector, Wellington regions' exports were valued at \$481 million in 2011, up 12% on 2010, compared to a national decline of 15%.
- We've recently made much of our GIS (Geographic Information System) data freely available for anyone to see, use, develop and manipulate. Provision of this data enables developers and programmers to develop and test applications that add economic value.
- We enjoy a good reputation in the digital sector – In September, Wellington will host the renowned 4th Digital Earth Summit 2012 and we've recently hosted Future Perfect 2012: Digital Preservation in Design, Webstock and the National Digital Forum.

1.1 INFORMATION, CONSULTATION AND DECISION-MAKING

We aim to build trust and confidence in decision-making by keeping residents well informed and engaged.

What we do:

- We make decisions on the future of the city through our long-term plan and annual plans, and run decision-making processes such as Council meetings. We also run local elections and inform and engage with residents about the decisions we make.
- We keep residents informed about the city and our activities through our website, social and other media, as well as our 24-hour-a-day Contact Centre.

This activity contributes to us being:

More actively engaged: Easily accessible information allows Wellingtonians to become more active in the direction of their communities and be able to participate in honest and open democratic processes.

More inclusive: Providing information allows residents to take advantage of entertainment or recreation opportunities, make decisions about their own property, or simply to know what's going on in their local area.

Key projects

During the year:

- The Council adopted *Towards 2040 – Smart Capital*, a strategic vision that will shape Council decision-making to position Wellington for the future.
- The Council adopted its *Long-Term Plan 2012–2022* after extensive public consultation that included over 2,600 public submissions. The plan explains what we will do over the next 10 years, why we plan to do it, how much it will cost and how it will be funded.
- The Council adopted several other plans and strategies such as the Central City Framework, Economic Development Strategy, Wellington Digital Strategy, Arts and Culture Strategy, Events Policy, Public Art Policy and the Accessible Wellington Action Plan 2012–2015.

- The Council consulted on several initiatives and proposals including Zealandia Eco-City, Town Belt Management Plan and Policy Framework Review, Johnsonville Library Expansion, Positive Ageing Policy, Public Art Policy, Events Policy and various traffic resolutions.
- The Council agreed to be a part of New Zealand Local Government Funding Agency (LGFA). The LGFA provides participating councils access to lower-cost funding and diversified funding sources.

What it cost

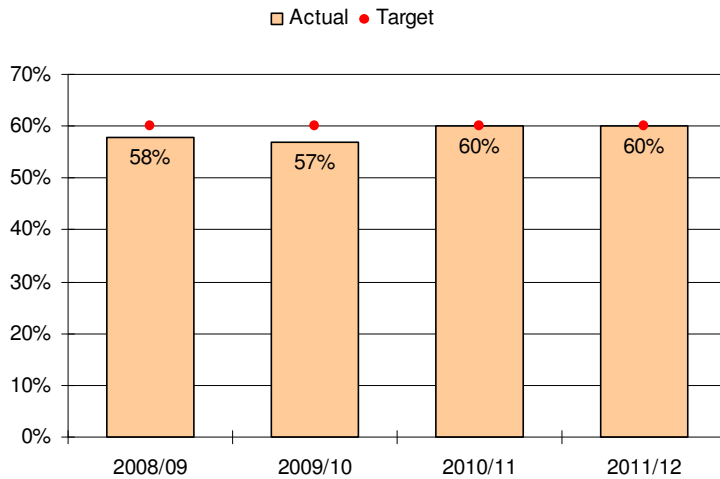
	Actual 2012	Budget 2012	Variance 2012	Actual 2011
Operating Expenditure (\$000)				
1.1.1 Ctiy Governance and Engagement ¹				
Expenditure	8,383	8,930	547	9,075
Revenue	(30)	(12)	18	(325)
Net Expenditure	8,353	8,918	565	8,750
1.1.2 Civic Information				
Expenditure	5,422	5,494	72	5,208
Revenue	(244)	(233)	11	(347)
Net Expenditure	5,178	5,261	83	4,861
Capital Expenditure (\$000)				
1.1.1 Ctiy Governance and Engagement				
Expenditure	0	0	0	8
Unspent portion of budget to be carried forward	N/A	31		N/A

¹ Under budget due to savings arising from staff vacancies and associated organisational overheads.

How we performed

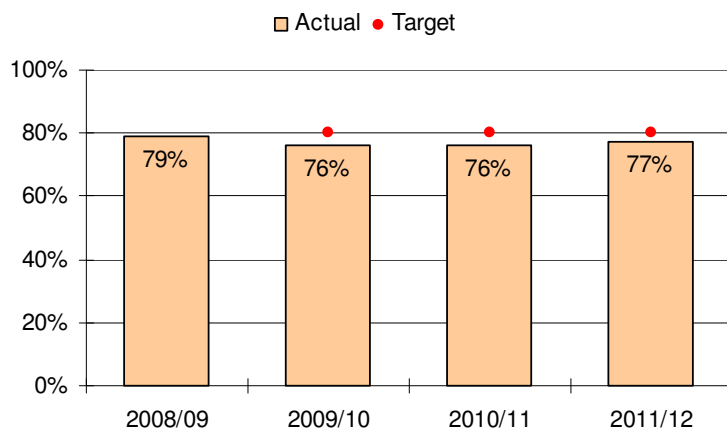
To assess our performance, we ask residents' views on information provision, decision-making, and consultation processes. We also monitor the performance of our Contact Centre at answering calls and emails.

Percentage of residents satisfied with the level of consultation (eg the right amount)



Source: WCC Residents' Monitoring Survey 2012

Residents' (%) satisfaction with their involvement in Council decision-making (including neutral responses)



Source: WCC Residents' Monitoring Survey 2012

Number of consultation processes undertaken and the number of people that submit

The Council consulted on 24 initiatives and proposals during the year. Out of these, four consultations had started in 2010/11 and closed during the current financial year. Altogether, 5,530 written submissions and 287 oral submissions were received during 2011/12 (2010/11: 26 consultations; 2009/10: 35 consultations).

There is no target for this performance measure. The number of consultation processes and the levels of public participation vary from year to year depending on issues before the Council.

Source: WCC Consultation and Engagement

E-democracy participation – number of ePetitions and number of people that participate

During the year 18 ePetitions were received, four of which were still open as at 30 June 2012. This compared with 34 in 2010/11 and 42 in 2009/2010.

Not all ePetitions are accepted as some fail to meet Council criteria (for example, because they deal with issues outside our jurisdiction) and some are withdrawn by the petitioner. Of the 18 ePetitions received, two were declined and seven were withdrawn.

Of those that closed in 2011/2012, a total of 667 people took part (this includes those that opened in 2010/2011, but closed in 2011/2012).

There is no target for this performance measure.

Source: WCC Democratic Services

Council and committee agendas (%) made available to the public five days prior to the meeting

Result: 74% (target: 90%).

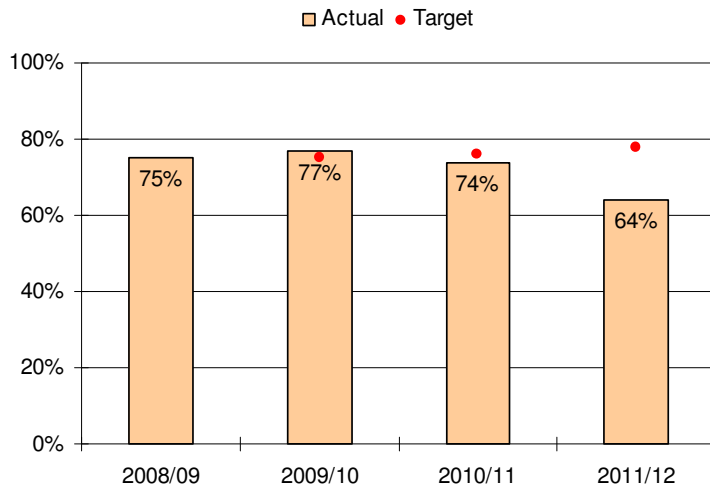
The Local Government Official Information and Meetings Act 1987 requires us to make all agendas and reports available two days before meetings. We have set a higher standard for ourselves by aiming for five days.

The percentage of agendas that are available to the public five days prior to the meetings has been generally improving over time (59% in 2008/2009; 68% in 2009/2010; and 75% in 2010/2011). This year the result was largely unchanged at 74%.

All agendas were available to the public at least two days prior to the meetings, which is the legal requirement.

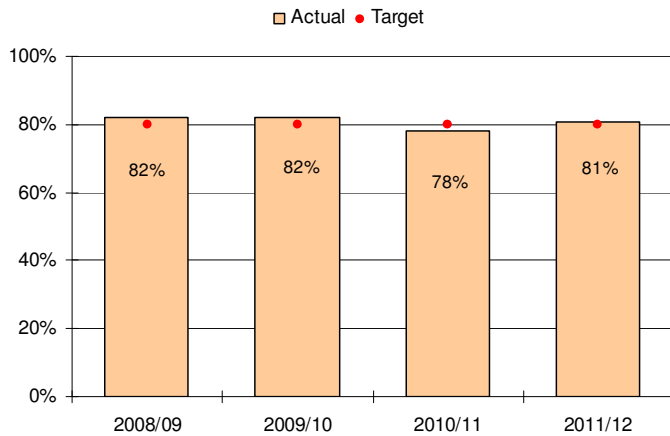
Source: WCC Democratic Services

Residents' (%) who agree that Council information is easy to access



Source: WCC Residents' Monitoring Survey 2012

Contact Centre calls that are answered within 30 seconds



Source: WCC Contact Centre

Contact centre emails that are answered within 24 hours

The Contact Centre answered 98% of emails within 24 hours (target: 100%; 2009/10: 90%, 2010/11: 91%).

We have improved our response time to emails by queuing emails in our call management software. Since January we have responded to 100% of emails within 24 hours.

Source: WCC Contact Centre

1.2 MĀORI ENGAGEMENT (INCLUDING MANA WHENUA)

We work closely with the city's mana whenua organisations and acknowledge the special place Māori have in the city's history.

What we do:

- We work with mana whenua organisations (the Port Nicholson Block Settlement Trust and Te Rūnanga o Toa Rangatira) and provide formal opportunities for mana whenua to participate in decision-making and have their stake in the city appropriately recognised.
- We work with the wider Māori community on issues of mutual interest. This includes Māori social service providers, businesses, kaumātua and rangatahi, and other Māori networks; and holding hui to discuss areas of mutual concern.
- Through events such as Matariki, Māori Language Week, Waitangi Day, and through public art and heritage sites, we promote and celebrate Māori culture.

This activity contributes to us being:

More inclusive: The special position of Māori in the city's history is recognised and is evident in current relationships.

More actively engaged: It's important that we work together to achieve great outcomes for Wellington, especially as Māori are owners of important areas of the city, and we all have a stake in its future.

Key projects

- Ngā Iwi o te Motu Urupā – the Māori burial area within Makara cemetery was officially opened by local kaumatua and Mayor Wade-Brown on 24 August 2011.
- We completed the installation of interpretation panels for Te Ara o Ngā Tupuna Māori heritage trail at pou whenua sites.
- We hosted Waitangi Day celebrations with our iwi partner, Port Nicholson Block Settlement Trust. The Diplomatic Corps and Governor General attended the day's celebrations held for the second year at Te Raukura – te wharewaka o Pōneke. The Mayor flew the symbolic Māori flag to acknowledge the partnership agreement between local iwi and the Crown signed by 34 people here in Wellington on 29 April 1840.

- Two waka were welcomed to *Te Raukura*. Wellington Community Trust is the sponsor for the waka tētēkura *Te Hononga* and Wellington City Council is the sponsor for the waka taua *Te Rerenga Kōtare*.
- We won the Local Government Category at the Māori Language Awards held in Rotorua in November 2011.
- The July 2011 Māori language Week theme was ‘Manaakitanga’. Our public events included Me Heke ki Pōneke Konohete – a lunchtime concert at Te Papa and Te Awa-a-Taia Kanikani at the Kilbirnie Recreation Centre.
- We hosted Te Kōnohete – Wellington’s Public Sector Community Kapa Haka concert – in the Town Hall on 5 October (800 people attended).
- We attended Te Rā o Kupe festival and hosted two focus groups with Māori community to engage with them about the Long-Term Plan 2012–22.

What it cost

	Actual 2012	Budget 2012	Variance 2012	Actual 2011
Operating Expenditure (\$000)				
1.2.1 Māori and Mana Whenua Partnerships				
Expenditure	227	237	10	486
Revenue	(5)	0	5	0
Net Expenditure	222	237	15	486

HOW WE PERFORMED

We aim to have positive relationships with mana whenua, and high levels of engagement with all Māori in the city. We assess our mana whenua partnerships by carrying out an annual evaluation in which we ask mana whenua organisations about their impressions of their relationships with the Council, their satisfaction with consultation processes, and whether we are meeting our agreed obligations.

Mana whenua partner evaluation – satisfaction with Council relationship

Both partners perceive their relationship with the Council positively. This is supported by a strong history, clear lines of communication that are consistently accessible, frequent and open consultation, and involvement in the development of policy.

Nonetheless, both partners and the Council seek to continually improve this relationship. One way in which this can be achieved is through continuous open communication, and continued acknowledgement of the foundations for the partnership and the value that the partners bring to Wellington.

While both partners feel the council is meeting its obligations as set out in the Memorandum of Understanding (MOU), one partner noted that a review of the MOU would be appropriate in the coming year.









Source: Mana Whenua Partners' Relationship Evaluation 2012




Māori residents (%) who are satisfied or neutral (neither satisfied nor dissatisfied) with regard to their involvement with decision-making

Result: 78% of Māori surveyed were satisfied or neutral with regard to their involvement with decision-making (target: 80%; 2010/11: 83%).

Source: WCC Residents' Monitoring Survey 2012. Note: We increase the number of Māori sampled for selected questions in the survey. This improves our confidence in the results.

Mayor and Councillors

 <p>Celia Wade-Brown (Mayor) City-wide Phone: (04) 801 3102 mayor@wcc.govt.nz</p> <p>Council Appointments</p> <p>Portfolio Leader:</p> <p>Climate Change</p> <p>Information and Communications Technology</p> <p>Finance</p> <p>Emergency Management</p> <p>The Mayor is an ex officio member of all committees and subcommittees</p>	 <p>Ray Ahipene-Mercer Eastern ward Phone: (04) 388 2366 ray.ahipene-merc @wcc.govt.nz Meeting Attendance: 98%</p> <p>Council Appointments</p> <p>Portfolio Leader: Arts and Culture</p> <p>Trustee: Wellington Museums Trust</p>	 <p>Ngaire Best Northern ward Phone: (04) 232 9000 ngaire.best@wcc.govt.nz Meeting Attendance: 99%</p> <p>Council Appointments</p> <p>Portfolio Leader: Three Waters and Waste</p> <p>Director: Positively Wellington Venues</p> <p>Tawa Community Board (Appointed Member)</p>
 <p>Stephanie Cook Lambton ward Phone: (04) 970 5351 stephanie.cook@wcc.govt.nz Meeting Attendance: 92%</p> <p>Council Appointments</p> <p>Portfolio Leader: Social</p> <p>Grants Subcommittee (Chair)</p>	 <p>Jo Coughlan Onslow-Western ward Phone: (04) 802 5010 jo.coughlan@wcc.govt.nz Meeting Attendance: 79%</p> <p>Council Appointments</p> <p>Portfolio Leader: Economy</p> <p>Trustee: Positively Wellington Tourism</p>	 <p>Paul Eagle Southern Ward Phone: (04) 934 7007 paul.eagle@wcc.govt.nz Meeting Attendance: 98%</p> <p>Council Appointments</p> <p>Portfolio Leader: Community Engagements</p> <p>Director: Positively Wellington Venues</p>
 <p>Andy Foster Onslow-Western ward Phone: (04) 476 9220 andy.foster@wcc.govt.nz Meeting Attendance: 83%</p> <p>Council Appointments</p> <p>Strategy and Policy Committee (Chair)</p> <p>Portfolio Leader: Transport (Public Transport and Rooding)</p> <p>Director: Capacity</p>	 <p>Leonie Gill Eastern ward Phone: (04) 387 9363 leonie.gill@wcc.govt.nz Meeting Attendance: 99%</p> <p>Council Appointments</p> <p>Regulatory Processes Committee (Chair)</p>	 <p>Justin Lester Northern Ward Phone: (04) 478 8264 justin.lester@wcc.govt.nz Meeting Attendance: 98%</p> <p>Council Appointments</p> <p>Portfolio Leader: Community Facilities</p> <p>Director: Wellington Waterfront Ltd</p> <p>Tawa Community Board</p>
 <p>Simon Marsh Eastern ward Phone: 021 922 196 simon.marsh@wcc.govt.nz Meeting Attendance: 100%</p>	 <p>Ian McKinnon (Deputy Mayor) Lambton ward Phone: (04) 472 6832 ian.mckinnon@wcc.govt.nz Meeting attendance: 100%</p>	 <p>John Morrison Onslow-Western ward Phone: (04) 938 9350 john.morrison@wcc.govt.nz Meeting Attendance: 94%</p>

<p>Council Appointments</p> <p>Trustee: Wellington Zoo Trust</p>	<p>Council Appointments</p> <p>Performance Review Committee (Chair)</p> <p>Audit and Risk Management Subcommittee (Chair)</p> <p>Portfolio Leader: Governance Director: Wellington International Airport Ltd</p>	<p>Council Appointments</p> <p>Portfolio Leader: Sports and Events</p> <p>Trustee: Wellington Regional Stadium Trust</p>
 <p>Iona Pannett Lambton ward Phone: (04) 384 3382 iona.pannett@wcc.govt.nz Meeting Attendance: 99%</p> <p>Council Appointments</p> <p>Development Contributions Subcommittee (Chair)</p> <p>Portfolio Leader: Built Environment</p>	 <p>Bryan Pepperell Southern ward Phone: (04) 934 3660 bryan.pepperell@wcc.govt.nz Meeting Attendance: 100%</p> <p>Council Appointments</p> <p>Portfolio Leader: Walking, Cycling, Motorcycling and Safety</p>	 <p>Helene Ritchie Northern ward Phone: (04) 473 1335 helene.ritchie@wcc.govt.nz Meeting Attendance: 100%</p> <p>Council Appointments</p> <p>Portfolio Leader: Natural Environment</p>

Notes to the table:

- The Mayor is an ex-officio member of all committees and subcommittees (that is 11 bodies plus the Wellington Regional Strategy Forum). The conduct of her other Mayoral duties restricts her ability to attend meetings of all these bodies and also the length of time she can be in attendance. Despite this she attended 66% of meetings during the year.
- For information on remuneration and a break-down of remuneration sources refer to Note 42 Related Parties Disclosures.
- The meeting attendance figure relates to Council, committee (including Strategy and Policy pre meeting sessions) and subcommittee meetings. Councillors are also appointed to Council-controlled organisations, community boards, working parties, advisory groups and other external bodies. The meeting attendance figures provided do not include Councillors' attendance at these meetings. Such meetings can conflict with Council meeting times.

TAWA COMMUNITY BOARD

<p>Malcolm Sparrow (Chair)</p> <p>Meeting Attendance: 91%</p> <p>Phone: (04) 232 5030</p> <p>Mobile: 027 232 2320</p> <p>Email: malcolm@tawalink.com</p>	<p>Graeme Hansen (Deputy Chair)</p> <p>Meeting Attendance: 91%</p> <p>Phone: (04) 232 9784</p> <p>Mobile: 027 679 0968</p> <p>Email: graemeh-tcbd@xnet.co.nz</p>
<p>Justin Lester</p> <p>Meeting Attendance: 100%</p> <p>Phone: (04) 478 8264</p> <p>Mobile: 021 247 8312</p> <p>Email: justin.lester@wcc.govt.nz</p>	<p>Ngairé Best</p> <p>Meeting Attendance: 80%</p> <p>Phone: (04) 232 900</p> <p>Mobile: 027 449 6925</p> <p>Email: ngaire.best@wcc.govt.nz</p>
<p>Margaret Lucas</p> <p>Meeting Attendance: 70%</p> <p>Phone: (04) 232 7284</p> <p>Email: mm.lucas@xtra.co.nz</p>	<p>Chris Reading</p> <p>Meeting Attendance: 91%</p> <p>Phone: (04) 232 8130</p> <p>Mobile: 021 257 7126</p> <p>Email: chris.reading@xtra.co.nz</p>

Alistair Sutton	Robert Tredger
Meeting Attendance: 91%	Meeting Attendance: 91%
Phone: (04) 232 2873	Phone: (04) 232 5982
Mobile: 027 478 8269	Mobile: 021 181 4499
Email: thesuts@xtra.co.nz	Email: tredger@slingshot.co.nz

MAKARA / OHARIU COMMUNITY BOARD

Christine Grace (Chair)	Gavin Bruce (Deputy Chair)
Meeting Attendance: 100%	Meeting Attendance: 100%
Phone: (04) 476 8176	Phone: (04) 478 3231
Mobile: 0274 620 108	Mobile: 021 906 252
Email: gracecp@xtra.co.nz	Email: bruceohariu@hotmail.com
Judy Liddell	Wayne Rudd
Meeting Attendance: 80%	Meeting Attendance: 80%
Phone: (04) 477 2322	Phone: (04) 476 2283
Mobile: 0274 502 009	Mobile: 027 228 8877
Email: judyliddell@hotmail.com	Email: wayne.rudd@paradise.net.nz
Margie Scotts	Hamish Todd
Meeting Attendance: 80%	Meeting Attendance: 70%
Phone: (04) 476 6601	Phone: (04) 477 4673
Mobile: 0274 620 601	Email: aandhtodd@xtra.co.nz
Email: mscott@xtra.co.nz	