

WELCOSS HISTORY

WHO ARE WE?

WELLINGTON COUNCIL OF SOCIAL SERVICES (WELCOSS) is an organisation that supports social services and community groups in the Wellington region.

HOW DID WELCOSS GET STARTED?

We began in 1952, at a time when many of Wellington's non-government welfare groups were focussed on providing relief to families affected by World War 2.

At that time, central and local government called community groups together to work with them to do this.

The value of working together was immediately apparent to these groups, who began to address issues of their own, such as the well-being of the elderly. The first directory of social welfare groups was also created.

WELCOSS TODAY

The present Wellington Council of Social Services became an Incorporated Society in 1974 and has charitable status.

We strive to support the many organisations that make up Wellington's social services sector.



WELCOME

HOW TO JOIN US:

If you're a community group or a person working in the social service sector WELCOSS membership is open to you.

When you become a member you can join us for a range of WELCOSS activities and you'll also get 10 issues of our WELCOSS newsletter.

WELCOSS members also come together at an AGM held each September. At each AGM members are invited to nominate someone to become a member of our Executive Committee.

MEMBERSHIP COSTS (GST incl.):

<i>Organisation:</i>	
(income under \$50,000 pa)	\$40.25
(income over \$50,000 pa)	\$63.25
<i>Individuals:</i>	
(waged)	\$23.00
(unwaged)	\$5.75

WHERE TO FIND US:

WELCOSS

PO Box 11 706, Manners Street
Level 5, 75 Ghuznee Street, Te Aro,
Wellington 6011

Phone: (04) 385 3518 Fax: (04) 385 3564
Email: welcoss@actrix.co.nz



SUPPORTING
social and community services
through
advocacy,
networking
and collaboration.

WHAT WE DO

- We **SHARE INFORMATION** and ideas about projects, programmes, fundings and current issues.
- We **RESPOND TO CALLS FOR ACTION** from the social services sector.
- We **PRESENT COMMUNITY CONCERNS** to central and local government.
- We **SUPPORT ORGANISATIONS** to uphold the Tiriti of Waitangi and to be culturally aware.
- We **PROVIDE ADVOCACY** and advice to community groups.
- We **ENCOURAGE** new initiatives and facilitate collaboration.
- We **MAKE SUBMISSIONS** on policy and legislation that affect our services and our communities.

NETWORK MEETINGS

Network meetings for members are on the third Wednesday of each month from February to November.

These meetings are open to anyone who wishes to attend, speak about their work and hear from others about what is happening in our sector.

Each network meeting is a valuable opportunity for our members to:

- hear about topical concerns, political and policy issues from government or local bodies;
- discuss special interest topics and issues;
- find opportunities to work together and share resources;
- make valuable connections to services such as IT support, financial management and publicity.

WELCOSS NEWSLETTER

We publish a monthly newsletter with input from member organisations, which includes:

- Updated information
- Services
- Employment opportunities
- Useful resources
- Issues important to the sector
- Bright ideas
- Details of conferences and seminars
- Funding information
- Good news stories
- Affordable sector training

The deadline for newsletter copy is the last week of each month.

You can email any items to:

welcoss@actrix.co.nz

MEMBER TESTIMONIALS:

"The newsletter is great! It's my monthly connection to what I need to know about what's happening in the sector."

Navid Foroutan at Problem Gambling Foundation New Zealand

"The newsletter and network meetings have been invaluable for me coming into this sector. It's great to know what's going on and I have taken advantage of the free advertising (thanks!) As a new comer, I've really appreciated the supportive network."

Anna Mathieson of Kaibosh Food Rescue



PO Box: 11-706, Wellington, New Zealand
Email: welcoss@actrix.co.nz

Ph: (04)385-3518
Website: www.welcoss.org.nz

Fax: (04)385-3564

WELCOSS Newsletter
June 2014

Wellington Council of Social Services Inc.

June Community Network Meeting

ALL WELCOME

Wednesday 18th June 11.00 – 12.00

(Join us at 10.45 for morning tea)

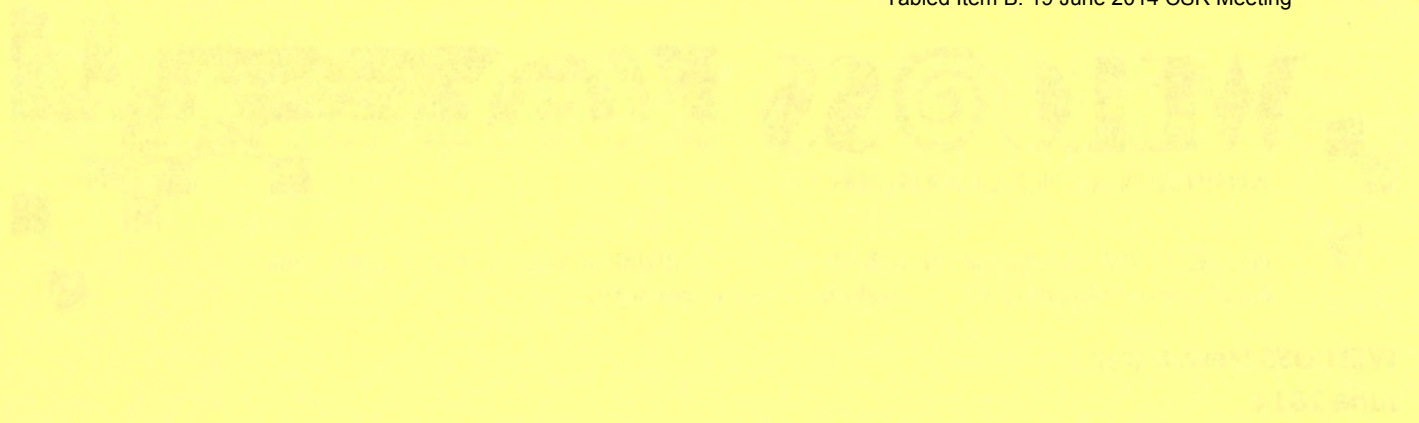
Downtown Community Ministry (DCM), 2 Luke's Lane, Wellington
Please come to the meeting room on the 1st floor at DCM
(stairs to right of main entrance)

Would you like to hear what other groups in Wellington are doing?
Is your group having issues you would like to discuss?
Do you have events or resources you would like to promote?

This is an informal meeting, a chance to strengthen links within the sector,
support or initiate new projects, voice community concerns,
swap ideas and information, gain advice,
or simply hear what other groups are doing in Wellington

For more information Contact Debbie Delaney Phone 385 3518
Welcoss@actrix.co.nz or welcoss.org.nz

WELLINGTON COUNCIL
OF SOCIAL SERVICES
P.O. BOX 11-706
WELLINGTON 6142



Wellington Council of Social Services Inc.

2014 Community Forum Meeting

All Welcome

Wellington Council of Social Services Inc. is pleased to invite you to our 2014 Community Forum Meeting. The meeting will be held on Thursday, 19 June 2014, at 7.00pm, at the Wellington Convention Centre. The meeting will be held in the main hall of the Convention Centre, which is a large, modern, and comfortable venue. The meeting will be held in the main hall of the Convention Centre, which is a large, modern, and comfortable venue. The meeting will be held in the main hall of the Convention Centre, which is a large, modern, and comfortable venue.

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For more information, please contact:
Wellington Council of Social Services Inc.
2014 Community Forum Meeting
19 June 2014, 7.00pm

WELCOSS HOME PAGE

New Funding Requirements Add To Voluntary Service Stress

Note: The following article reflects the perceptions of, and notes made by, WELCOSS volunteer worker Harry Gibbons who was in attendance at both the May meeting of the WELCOSS Network and an earlier community wide dialogue already reported. As such the contents do not necessarily reflect the views of WELCOSS itself.

A number of voluntary service organisations considerably dependent on government funding reported some confusion and frustration with new funding criteria to the May meeting of the WELCOSS Network.

Of particular concern were requirements relating to the need for a collaborative approach and in determining specific outcomes to be achieved. Little clarification has been forthcoming from within central government. As well, in order for funding authorities to themselves get to grips as to just how to apply the new criteria, a number of voluntary service groups have had short term funding roll overs. This has made it difficult for these groups to plan too far ahead impacting on decisions such as whether or not to hire additional staff.

A community dialogue organised and run by NZCOSS, Social Development Partners, Volunteering NZ and Community Research in March (and summarised in a subsequent WELCOSS Newsletter) outlined new funding requirements and their pros and cons.

At the dialogue the greatest concern focused on just how the new criteria would be applied rather than the intended and laudable aims of improved financial accountability and management, less duplication of services, and better value for taxpayers' money. Two months down the track and it is the lack of clear definition of the requirements and how they are to be applied which is causing concern.

Representatives of Vincents Art Workshop, Wellington High School's Community Education Programme (WHSCEP), the Multi Cultural Service Centre (MCSC) and the Wellington Women's Health Collective were among a number at the May Network who identified issues arising from the new funding criteria. The MCSC was undergoing a complete organisational review including considering whether or not to adopt the more business based social enterprise model.

The WHSCEP had come to its first ever WELCOSS Network meeting to try to get a better handle on what collaboration meant and just who might be suitable collaborative partners. WELCOSS Executive member, Glen McDonald of Vincents Art Workshop was concerned at the short term roll over of funding while awaiting more specific definitions of what

outcomes were and what was required.

Worse, delays in new funding or short term funding roll overs is believed by some in the WELCOSS Network to reflect the uncertainty of those within government who will themselves be applying the criteria and determining who gets and who does not get funding.

A strong view at the meeting was that funding agencies too seem to be struggling with the "how" detail thus the lack of clarification forthcoming.

Already there had been instances of service providers having to close their doors. Yet more were threatened through tough times and the "fog" ahead especially if they failed to meet new requirements.

This particularly applied to smaller groups with less people resources or the necessary level of expertise to implement and manage compliance.

The issue is a matter of "watch this space."

Suburban Gambling Raises Issues Over Profit Allocations

A Salvation Army Addiction Services (Gambling) worker says there are concerns over the fairness of the allocation of poker machine profits.

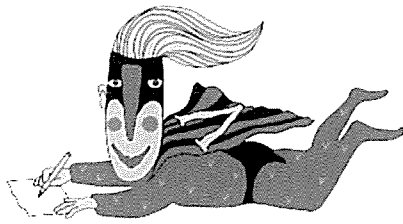
Vicki Hirini of the Salvation Army (and WELCOSS Executive member) says only some of the region's poker machine profits go to meet, and alleviate, the region's social needs. "Racing and other major sports rake off much of the money," she maintains.

Many small social service groups and even small sporting clubs are struggling to exist. Some have already fallen by the wayside with central and local government lessening or even cutting off alternative sources of funding.

Some like Super Grans and CAMS have already closed up shop. Ms Hirini told a recent WELCOSS Network meeting she was aware of struggling community groups including even small sporting bodies, losing out to bigger and already well funded and stable sports clubs.

Ms Hirini warns that a lack of funding flow into community social service providers, most of them not for profit organisations, is very worrying.

Without adequate funding, or an inability to meet increased central and local government funding criteria, more providers will be forced to cease operating. Real social issues such as the impact of gambling and inadequate housing will only worsen to the detriment of the wider community.



Vincent's Art Workshop

VINCENTS ARTWORKS FUNDRAISER

NOW EXTENDED UNTIL 20th JUNE and there are many new and wonderful art works that have been added at 'bargain basement' prices!

**Vincent's Gallery, Community House,
Level 4, 84 Willis St, Wellington**

**Wonderful artwork available at bargain prices!
All proceeds to Vincent's Art Workshop**

Opening 5:30pm, Wednesday 23rd April - All welcome!

WELCOSS MEMBER VOICE

Wellington Community Ministries The Salvation Army

You may have seen the banners waving in the Wellington wind outside the Hope Centre opposite the hospital in Newtown. They contain a simple message:

We're here to help

Our aim in helping is to create transformational change: change that results in people being supported by society to develop the determination and resilience to live full, independent lives.

At the Hope Centre we work towards this change through a range of services including:

Our Drop-in Centre, open Monday-Friday 10am-3pm, that provides clients with access to a free shower, toilets, newspaper, phone and 20c hot drinks.

Our Welfare Office, open Monday-Friday 9.30am-4.30pm, that provides clients with access to food parcels, clothing and furniture assistance, and advocacy.

We also manage 6 houses available for families with emergency accommodation needs and advocate for longer-term housing solutions, provide low-cost counselling, a support and advocacy programme for seniors, and oversee an Early Childhood Education Centre and two houses for people with intellectual disabilities.

Like many other organisations we are in the process of examining what we do, why we do it and how we can ensure we are meeting the needs of a diverse client group. For some clients, a good day is one when they felt safe, listened to, and fed. Other clients have the capacity for much more. The commitment made on our banners means we have to be ready to support everyone when they walk through the doors at the Hope Centre, regardless of their current situation.

To create change we need to be visible to the communities around the Hope Centre but we also need to be visible to you: the agencies working with these communities. So if you are struggling to find accommodation for one of your families, need support for an elder or if you have clients who need childcare, food, or furniture then contact us at the Hope Centre. The message on the banners is not confined to clients. We're here to help.

Tim O'Donovan
Director

The Salvation Army Wellington Community Ministries
Hope Centre, 26 Riddiford St, Newtown
Phone 389 0594

NOTICES

Cancer Focus Talk:

"What is Cancer?"

Understanding cancer in plain language with
Dr Patries Herst

Date: Thursday 12th June 2014

Time: 6.30-8.30pm

Venue: Helen Smith Room, Pataka Museum, Norrie St Porirua.

To enrol: Contact Virginia Lee Wellington 389 0084 or virginia.lee@cancersoc.org.nz

This free 2 hour information session will tell how cancer and cancer treatment works in plain language. The talk is open to anyone who wants to know more about cancer.

It is an interactive talk, and your questions are very welcome.

How to effectively promote your community event or programme

Spread the Word

Date: Wednesday 11th June 2014

Time: 9am -12.30

Where: Held at Newtown Park function room

- How to effectively promote your community event or programme
- what really makes people turn up
- getting the right message to the right people at the right time
- creating key messages
- social marketing
- developing flyers and posters
- working with the media

\$40 voluntary organisations, \$60 government or business organisations

To register please contact
daphne.pilaar@wcc.govt.nz
04 8038015



In partnership with



Presents:

Gaming Addiction:



How to support a young person through addiction.

Youthline welcomes anyone in helper roles along to our educational workshops.

This evening about gaming addiction will benefit school counsellors, parents, youth workers, friends, whanau and young people.

Facilitated by Paul Schreuder of Weltec and and Sahra Britwhistle of Youthline

Tuesday 10th June 2014

6.30pm - 8.30pm

St John's in the City Conference Centre Hall
(corner of Willis and Dixon st)

A gold coin donation is appreciated as dinner is provided.

Please R.S.V.P Chloe Bisley-Wright at: Education.wgtn@youthline.co.nz

We gratefully acknowledge the Wellington City Council who has made these educational opportunities possible.



Kapo Kapo Matariki Market (28 June)

Calling Government / Social Service Providers /
Health Provider Agencies

Saturday, June 28th - 9am – 4pm.

Indoors at the Te Rauparaha Arena, PORIRUA.

We welcome health and social service and education providers to be part of this market that closes a six day Matariki festival – KAPO KAPO at the Te Rauparaha Arena in Porirua.

This market will showcase Maori and Pasifika Arts, Crafts and Kai stalls with an all day stage with community entertainment in Kapahaka and Pasifika dance.

We expect that thousands of Whanau will attend this market which closes a week of entertainment that involves 2500 children.

Please book a stall at the Kapo Kapo website

<http://www.kapokapo.co.nz/market.html>

We would encourage government departments and health and social service providers to host a stall at this market to capture the Whanau who will attend this market to support their children on the market stage.

We will have a range of Whanau from preschoolers, to rangatahi to kaumatua in the venue on this day and put a call out to those who can offer supportive services to our Whanau to please join us by hosting a stall.

We actively encourage activities that promote Matariki and encourage engagement from families who attend.

Community groups can host their stall at no cost – we just want your service to be offered.

We also welcome community groups who would like to perform on our stage especially Kohanga Reo, Kaumatua Kapa Haka, Church cultural groups, Preschool language nests and other community cultural groups.

Please send through your registration so we can plan space for you.

Once we are full we are closing off registrations.

Nga mihi, Karen Hill, Kaiwhakahaere for Mana Tiaki / Kapo Kapo Project Manager.

<http://www.manatiaki.maori.nz>

<http://www.kapokapo.co.nz>

Multicultural Council of Wellington and the Philippines Embassy for multicultural fellowship

As part of its aim to strengthen community ties, the Multicultural Council of Wellington invited Philippine Ambassador Virginia H. Benavidez to speak at a special meeting on 11 February 2014. The event provided an opportunity to enhance friendship and cooperation among various ethnic groups across Wellington.

Ambassador Benavidez spoke about the aftermath of super typhoon Yolanda (Haiyan) which devastated the Central Philippines affecting nearly 15 million Filipinos. She acknowledged New Zealand's humanitarian assistance and the "messages of sympathy, hope and encouragement to the Filipino people of *kia kaha* (be strong), *arohanui* (with great love) and *taiki e* (we are one)".

Following on from this event, Ambassador Benavidez and the Philippines Embassy hosted a multicultural fellowship gathering at "Ang Bahay" (the Philippine Ambassador's residence) on 16 April. Guests included members of the Multicultural Council of Wellington, Ministry of Social Development, Wellington City Council, New Zealand Police, Human Rights Commission, Office of Ethnic Affairs and Settlement Support.

Following a welcome by kaumatua Peter Jackson there were speeches along with kapa haka performances. The highlight of the evening was a dinner featuring Filipino cuisine prepared by the "Ang Bahay" staff, making the occasion a distinctive Filipiniana experience.

Paenga Hihiko 23rd May 2014

Sustainability is at the heart of a new exhibition by a group of Massey University industrial design students opening Friday 30th May

The third-year students have come up with novel ways to produce, consume and behave more sustainably and their ideas will be on show for the public from 30 May–6 June at the Central Library.

Presented by the Council and Massey's College of Creative Arts, the exhibition is entitled Unpacking Sustainability. It explores the students' design solutions to the trade-offs required when moving towards more sustainable industry.

Massey University Industrial Design Lecturer Matthijs Siljee says the students have been challenged to unpack popular misconceptions about what is and what isn't 'sustainable' and in some cases they have looked at the sustainability of packaging itself.

"Many of the things we buy and use can be more sustainable if they are designed with less harmful materials, leave less waste or give better social outcomes.

"But our students have found that solving one challenge may introduce problems in other areas. For example, removing toxic materials may make some products less durable or recycling materials may be too expensive for some companies."

In supporting the exhibition, we're keen to encourage innovation and creativity that fits with the city's vision Wellington Towards 2040: Smart Capital and the recently announced 8 Big Ideas.

The Council's Chief Executive, Kevin Lavery, says this clever and practical design work by the Massey students can lead to innovative Wellington-based businesses in the future.

"We want to promote sustainable, green economies and technologies for a smart capital. Sustainable development is much more likely to happen in partnership, which is why we want to do as much as we can to help entrepreneurs and start-ups. It's also a way to help reduce the city's greenhouse gas emissions while contributing to economic growth."

He says the Council's focus is on areas where we have advantages including great design, education and creativity. "Working with Massey's College of Creative Arts on this exhibition will contribute to better connections with the tertiary sector and help to bring great ideas to life."

About 15 projects will be on display in the exhibition, which has also received support from TransPacific Waste Management.

Unpacking Sustainability can be viewed on the mezzanine floor at the Library during their opening hours. Entry is free.

Wellington City Council News May 2013

Warm up Your Home this Winter

Need advice on how to make your home warmer and drier and save on energy bills?

Our home energy saver programme is a good place to start. We're now working with the Sustainability Trust as our service provider to improve the warmth, health and energy efficiency of Wellington homes.

The trust provides the free, impartial home energy assessments central to the programme.

You also get an action plan suitable for your needs and budget – and discounts on products such as lowflow shower heads, draught stoppers and lagging for hot water pipes.

Whether you're a tenant or homeowner, if you have a community services card you may qualify for free or subsidised ceiling and underfloor insulation through the Sustainability Trust, as part of the Warm Up NZ: Healthy Homes scheme.

The Wellington Curtain Bank also offers free curtains for those who qualify and an affordable curtain-making service. If you have good quality curtains you no longer need, donate them to the Curtain Bank.

To book your free home energy assessment or find out about insulation or curtains:

contact the Sustainability Trust on 0508 78 78 24, ext 712

email enquiries@sustaintrust.org.nz

visit Sustainability – Home Energy Saver Programme

<http://sustaintrust.org.nz/smarthomes/free-home-assessments>



Vincents Art Workshop

Winter Group Show

Opens at 5.30pm on Wednesday 25th June in the Vincents Gallery, level 4, 84 Willis Street and runs until 15th July. (Mulled wine and nibbles will be offered to our guests!)

Gallery opening hours are;

Monday, 11am - 4pm

Tuesday, 10.30am - 7pm

Wednesday, 11am - 5pm

Thursday, 11am - 4pm

Friday, 10am - 4pm

Vincents Art Workshop

Level 4, 84 Willis Street

PO Box 11 706

Wellington

04 499 1030

027 407 5706

vincentsartworkshop@xtra.co.nz

www.vincents.co.nz

SITUATIONS VACANT



Interpreters needed

Recruiting now for our next introductory interpreting course starting in July 2014

We offer: Full training and excellent hourly rate.

You should be:

Available during working hours.

A NZ citizen or holder of a permanent residence status.

Proficient in English and any of the following languages:

Assyrian
Burmese
Cantonese
Chin
Cook Islands Maori
Fijian
Fijian Hindi
Greek
Japanese
Karen
Kiribati
Turkish
Urdu
Khmer
Korean
Nepali
Russian
Samoan
Sinhalese
Somali
Tagalog
Tigrinya
Tamil
Tokelauan
Tongan
Tuvalu
Vietnamese

Successful applicants will be required to complete the introductory interpreting course and pass an assessment before being employed on a casual basis.

To find out more and to fill in an application form, visit www.interpret.org.nz/become-an-interpreter/ or call (04) 916 2462.

Applications close Friday 27 June 2014.

TRAINING OPPORTUNITIES



Unitec's Graduate Diploma in Not-For-Profit Management WELLINGTON

Starting this programme with the Values based Management & Leadership course is best but it is possible to come into the programme through other courses as well. The next course being delivered in Wellington this year is:

Governance, Strategy & Stewardship
9-11 July & 13-15 August

If you would like to join this exciting programme please contact: Shirleen Ali, the Programme Leader, at Sali@unitec.ac.nz and she will support you through the enrolment process on line through the Unitec website.

A quote from a student December 2013:

"When you are jaded in the Sector from Funding Silos, competitive tendering and Staff Management, the ability to sit with your peers, reflect on your practice and challenge your thinking is a gift. I relished the opportunity to participate with other Managers and felt inspired by amazing Tutors with huge knowledge of the sector and the programmes they taught. ... This programme is relevant to the NGO Sector ... [it]inspires people to grow and develop and I thank you for leading me on a powerful journey."

How to enrol:
re-enrol online at www.nfp.unitec.ac.nz

Fees:
There are scholarships available if you need financial assistance towards fees.

A Must Do workshop if you need to get people and organisations on your side.

GROW is delighted to present two workshops with Moya Sayer-Jones.

As founder of Only Human Communication, Moya is regarded as one of Australasia's leading experts on story.

She works with both NGO's and government organisations to ignite the power of story to make a bigger difference in what they do and how they do it.

The morning workshop, **The Power of Story**, is the must do workshop if you are working in the NFP sector and need to get other people and or organisations on your side. This workshop will teach you how to use stories to win the hearts and minds of people.

The afternoon workshop, **Putting Stories to Work**, is a logical follow on from the morning workshop and will teach you how to make the best use of stories, which media to use for which stories and audiences and you will come away with a bag of tricks that you can put to use the very next day.

Wellington: Tuesday 1 July 2014

The Power of Story, 8.30am – 12.30 pm, lunch starts at 12.30 with the participants of the afternoon workshop to make the most of the networking opportunities.

Putting Stories to Work, 1.30pm – 5pm, lunch starts at 12.30 with the participants of the morning workshop to make the most of the networking opportunities.

Venue: Level 15, Grant Thornton House, 215 Lambton Quay, Wellington 6143

Pricing:

The Power of Stories Workshop:

\$195 + GST, lunch included

Putting Stories to Work Workshop:

\$195 + GST, lunch included

Both workshops, full day: \$300 + GST, lunch included

Book now at

<https://drive-your-strategy-with-story.lilregie.com/step1>

Workshop: Facilitation Skills

(Collaborative framework for working with groups in a skilful and strategic way)

This workshop is designed to develop skills and strategies for working with educative groups, teams and facilitating meetings. We will cover:

- Knowledge of how to understand and work with group dynamics and processes;
- Strategies and models that support groups to work well and collaboratively with clarity around role and purpose;
- Strengths-based tools to aid discussion and build trust between group participants;
- Opportunities to practice the skills and strategies.

Who is this workshop for?

Anyone who is interested in developing their facilitation skills using a collaborative and strengths-based framework, particularly those who run meetings at work with staff, colleagues and service users, or those who run workshops and educative groups.

Cost: This two day workshop costs \$299 per person.

3 and 4 July 2014 (9.30 to 4.30 both days) in Palmerston North. Register online at: <http://theprojectteam.co.nz/>

Literacy Aotearoa Wellington Training Courses—Currently Available

1 in 4 New Zealanders struggle with some part of reading or writing. For some people it is spelling, for other it is understanding official documents.

For many people school is a bad experience or school happened at a bad time in their lives. If they missed out on schooling they may not have all the skills they need for day-to-day life and work.

Literacy Aotearoa Wellington provides a whanau style learning environment where adults come to work on skills in reading, writing and numeracy. These skills are important for home as well as work. The skills people learn on our courses helps them as parents, friends and community members.

Our new courses start on May 26th but we will be taking enrolments after this date if you are keen.

The kinds of courses provided by Literacy Aotearoa Wellington include:

- **READ & WRITE FOR LIFE** – reading important letters, filling in forms, improving spelling and grammar
- **NUMBER SKILLS FOR LIFE** – working out timesheets, reading bus timetable, calculating discounts, using fractions for cooking
- **BACK TO WORK** – CV, job searching, interviews, communication
- **DRIVERS LICENCE** – Understanding all 354 pages of the road code
- **MANAGING MONEY** – Budgets, saving on every day bills, managing debt
- **TE REO MAORI** Speaking, listening, reading and writing using Te Reo Maori.

Literacy learning changes people lives. Here is what some of our students have to say:

“I was seen as a person, treated like any adult, and not made to feel stupid.”

“It sounded like it was going to be just like school, but actually it’s about changing and improving our lives.”

“It’s like a family and the learning just happened.”

Please note if you run a community organisation in Wellington, we can deliver our training onsite at your venue.

All we need is a group of 10 people and we can come to you.

Phone: 04 385 2336

admin@literacywellington.org.nz

Web: www.literacywellington.org.nz

(See attached Flyer for more details)

Literacy Aotearoa Wellington—Courses 2014

Literacy Aotearoa Wellington has a number of new courses starting this month. These courses provide clients with the reading, writing and numerical skills they need for work and life.

Does someone you know ever:

- Find it difficult to understand the instructions on medicine?
- Find it difficult to work out the discount price in a shop?
- Feel embarrassed when you write a letter for your child's school?
- Struggle to fill in forms at the bank?
- Feel uncomfortable talking to people in formal situations?
- Drive without a licence because it is hard to pass the written test?

1 in 4 other New Zealanders do too.

We're here to help

Important information

- Learners can attend one course or several different courses when they are on different days. This means the learner is doing the programme that are interesting and enjoyable for them.
- In many cases learners may be eligible for travel cost assistance from Work and Income. This is granted at Work and Income's discretion.
- All listed courses require a minimum of 10 students to go ahead. Please get enrolled as soon as possible to make sure the course can go ahead.
- All classes are run from our Willis Street premises

"It sounded like it was going to be just like school, but actually it's about changing and improving our lives."

Learner Quote 2013

How to Enrol

1. Send an email to admin@literacywellington.org.nz
2. Phone and speak to a member of the Literacy Aotearoa Wellington team.
3. Walk into our office in Willis St between 9am and 4pm.

If you just need to ask us a question about what is available for yourself or someone you know, give us a call and speak to one of our staff.



Choice Change Freedom

Literacy Aotearoa Wellington

Level 2, Waterside House

220 Willis St, Wellington

Ph: 385 2336

www.literacywellington.org.nz

admin@literacywellington.org.nz

Literacy Aotearoa Wellington Courses 2014

BACK TO WORK

Job searching

(using search engines, job sites, local & national vacancies)

CVs & Application letters

(tailored CV/resumes)

Job application forms & Interviews

(paper and online forms, job interview practice)

Employer/Employee rights and responsibilities

(leave, breaks, disputes, 90 day trial)

Communication

(emails, talking to managers, giving and receiving feedback)

Perfect for:

People who are returning to the workforce after time out

Thursday 9am-2pm

Starts May 29th

READ & WRITE FOR LIFE

Reading important letters and newsletters

(understanding letters from WINZ or the bank, reading school newsletters etc.)

Reading news and weather

(Keeping up-to-date with local and international news and weather)

Writing skills

(basic spelling, grammar, structure and appropriate language)

Filling in forms

(job applications, bank forms, WINZ forms)

Perfect for:

People who feel that their writing skills are holding them back

Tuesdays 9am-2pm

Starts May 27th

NUMBER SKILLS FOR LIFE

Addition, Subtraction, Multiplication, Division

(working out your weekly grocery spend, finding the best value)

Calculating time

(timesheets, bus timetables, TV schedules)

Fractions

(cooking and baking, mixing non-alcoholic drinks)

Percentages

(shop discounts, interest on debt)

Money handling

(cash handling, counting change)

Perfect for:

People who need better numbers skills for home or work

Wednesday 9am-2pm

Starts May 28th

DRIVERS LICENCE

- Understanding the process to get a full licence
- Learning all the language used in the road code
- Understanding the relevant laws about driving
- Becoming familiar with all road signs and markings
- Understanding the give way rules
- Completing practice tests on the computer
- Knowing ways to be a safe driver

Perfect for:

People needing a driver licence for home or work

Fridays 9am-2pm

Starts May 30th

MANAGING MONEY

- Setting financial goals
- Creating a budget
- Saving money on power bills and public transport
- Cooking on a budget
- Shopping for food on a budget
- Saving money around the home
- Managing debt
- Credit cards—friend or foe?
- Money planning for a positive future

Perfect for:

People living on a tight budget

Fridays 9am-2pm

Starts May 26th

TE REO MAORI

Speaking, listening, reading and writing using Te Reo Maori.

- Basic greetings (mihi)
- Vocabulary (kupu hou)
- Place names and pronunciation
- Simple commands
- Numbers
- Colours

Perfect for:

People who want gain basic Te Reo Maori skills

Mondays 1pm-4pm

Starts May 26th

LET'S GET LEGAL

Community Law Manual: A practical guide to everyday New Zealand law



The Community Law Manual 2012/13 sets out comprehensive legal information for everyday users.

The Community Law Manual deals with many areas of community and personal life and provides answers and solutions to common legal questions, including:

- the New Zealand legal system
- community organisations
- legal aid
- benefit rights
- consumer law
- neighbour disputes
- tenancy law
- privacy
- wills
- human rights
- Māori land
- health and disability law
- ACC
- family law
- domestic violence
- harassment
- employment law
- legal issues for youth
- criminal proceedings
- police powers
- court fines, and more....

Price: \$100 for individuals, non-profits and community groups

\$150 for all other agencies

Download this order form at: <http://www.wclc.org.nz/home/book-shop/clm-2013-flyer-lowres/>
and email your order to: info@wclc.org.nz

You can access the CLM online for free go to
<http://www.communitylaw.org.nz/community-law-manual/>

Mental Health and the Law



People who experience mental illness often feel disempowered and disenfranchised by the legal processes that surround mental illness.

Mental Health & the Law provides clear and easy to understand information about the laws that can affect someone who experiences mental illness. Topics covered include:

- Mental Health (Compulsory Assessment and Treatment) Act 1992
- Discrimination
- Protecting your privacy
- Rights when receiving health services
- Custody and care and protection issues
- Employment
- Accommodation
- and more

Price: \$30

Orders

If you would like to purchase either of the resources above please email info@wclc.org.nz, including the titles of the resources you would like to purchase and your email or postal address and we will send you an invoice.

General Legal Advice

At our General Free Legal Advice sessions, you can get free advice about your legal issue.

You don't need to make an appointment – but it is important to arrive at the beginning of the session, as we operate a "first in first served" policy, and sometimes queues can be long.

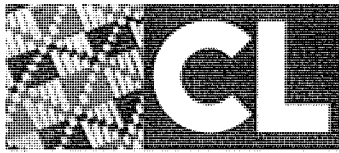
Wellington Office

Monday to Thursdays 5.30 – 7pm
Wednesday and Friday 12 – 2pm

Te Awa Kairangi (Hutt Valley) Office

Monday 10am – 12pm
Tuesday 5 – 7pm
Wednesday and Thursday 12 – 2pm

Community Law Wellington and Hutt Valley
(04) 460 4466 www.wclc.org.nz



community law
free legal help
wellington and hutt valley

Tabled Item B: 19 June 2014 CSR Meeting

Invitation to attend full-day training: Employment Law

Thursday 12 June 2014, 9.30am - 4pm

Presented by Community Law Wellington and Hutt Valley staff and guest speakers, this workshop will provide you with a working knowledge of key areas in Employment Law (including recent law changes), as well as advising how and where to access legal information. We invite all community workers and community members with an interest in Employment Law to attend.

Venue:	Community Law Wellington and Hutt Valley <i>To be confirmed</i> Lower Hutt
Date / Time:	Thursday 12 June 2014, 9.30am-4pm
Content:	<ul style="list-style-type: none">♦ Minimum Employment Rights♦ When things go wrong (unjustified dismissal, personal grievances, dispute resolution)♦ Redundancy♦ Bullying and stress in the workplace
Cost:	\$40 per person (we ask that you pay in advance of the workshop) <i>If you are not able to meet these costs, please let us know</i> Tea, coffee, morning and afternoon tea will be provided Participants will need to bring or buy their own lunch
Cancellation:	Please give at least 48 hours' notice of cancellation or your full registration fee will be charged. By giving us notice, you help us avoid extra costs and we can offer your spot to someone on the waitlist.

TO REGISTER: Return this Registration Form

Name: _____

Organisation: _____

Email: _____

I have enclosed \$ _____ in payment for this workshop

Return form with payment to:

Community Law Wellington and Hutt Valley
PO Box 24005
Wellington 6142

Or contact our Community Education Workers:

Tel: (04) 499 2928 (Wellington) (04) 568 8964 (Te Awa Kairangi / Hutt Valley)

Email: ione@wclc.org.nz kate@wclc.org.nz

Please book early, places are limited. Please advise us if you have any special requirements.



SUPERVISION FOR SUPERVISORS COURSE 1

A REFLECTIVE AND DEVELOPMENTAL APPROACH

MARGARET MORRELL, VIBRANT TRAINING

BA.Hons, Dip Soc Wk, MANZASW, Registered Social Worker, MAITD

WELLINGTON, AUGUST 20-22 2014



This course provides everything both new and experienced supervisors need to know to provide excellent supervision. It focusses on the "how" of supervision rather than the "what". We together answer the question "What am I supposed to actually DO when I'm supervising?"

If you have ever felt that you were supervising by the "seat of your pants", been unsure whether you were meeting your supervisee's needs, or questioned your competence as a supervisor, this is the course for you!

Come to this course and learn how to reflect on your supervision practice, so you can constantly improve the supervision you provide.

I will provide:

- An interactive and enjoyable workshop.
- A safe, reflective learning environment.
- Simple, practical frameworks and models
- A focus on the "how to" of supervision
- Opportunities to learn from others
- A comprehensive handbook to take away

You will learn:

- ✚ What quality supervision looks like.
- ✚ How to establish and maintain a trusting, productive supervisory relationship.
- ✚ The value and purpose of the individually negotiated supervision agreement.
- ✚ How to structure a supervisory discussion to promote learning and growth
- ✚ The supervisor's "toolbox" and how to choose your tools to most benefit the supervisee.
- ✚ How to model and promote reflective practice with supervisees.
- ✚ How to engage supervisees in the supervision process. The "5-Eyed Supervisee".
- ✚ How to deal with ethical issues and dilemmas in your supervisees' practice.

Margaret is a social worker with over 30 years supervision experience. Since 1998, her practice passion has been to develop accessible, practice-based training for supervisors and supervisees. Margaret has an excellent reputation for providing high quality, enjoyable supervision training for social workers and allied health professionals in health settings, government departments and NGOs throughout Australia and New Zealand. Margaret's workshops receive consistently positive evaluations both for the material she presents and for her training style.

A survey of Supervision Course 1 participants in South Australia showed:

- 87% thought the course was more useful than other supervision training they had attended;
- 90% were regularly using the models they had learnt on the course;
- 96% reported using the handbook as a regular resource.

Venue: Abel Tasman Hotel, 169, Willis Street, Te Aro, Wellington. 9am-3.30 pm on the 3 days

Fee: Early Bird if paid by June 30th: \$ 650 GST inc. Full fee: \$ 695 GST inc.

This includes morning tea and a handbook of resources. (Lunch is not provided)

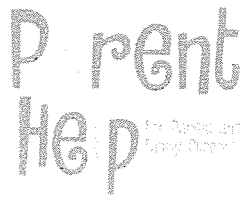
Registration: Contact Margaret@vibranttraining.com.au for a registration form. **Numbers are limited to 18.**

What previous participants have said:

- "Enjoyed Margaret as a presenter, she is calm, has a wonderful sense of humour & is clear & concise, extremely professional"
- "This is the first course where everything presented felt totally relevant to my development & learning"
- "This is the safest learning group I have ever been in"
- This is the most useful, dynamic & enjoyable course I have ever been to. I have had aha moments like never before!
- Wow! Best course I've been to since I started practice. It was real, and I found I could easily put what I learnt into practice.
- "Excellent course content. Previously my supervision was based on "gut instinct". I now know how to give the sessions structure and meaning, helping my supervisees to excel."

Cancellation policy: 10% deducted from cancellations received prior to July 20th 2014. No refunds after July 20th 2014 for any reason, though you are welcome to transfer your registration to someone else.

For a registration form or more information E-mail: pip@elitebusiness.co.nz



Help us support great Parenting!

Join our team of volunteers

Work from home at times that suit you.

Gain listening and helping skills through our training

Opportunity for personal development

Utilise your own positive parenting experiences

Ongoing support and training

Qualified counsellor supervision

Great friendly team of people

All you need is a few hours a week, or fortnightly, and a quiet space to
listen to callers.

Supervision in Central Wellington once per month.

Call Parent Help (04) 802 5767

or email admin@parenthelp.org.nz

Next Training commences 24th June

PROMOTING EXCELLENCE IN MANAGEMENT OF VOLUNTEERS

VOLUNTEER WELLINGTON'S 2014 MANAGEMENT WORKSHOP SERIES

5

2014

DATE

Wednesday 25 June

TIME

9.30 am to 12.30 pm

VENUE

St Johns in the City
Cnr Dixon & Willis Sts
Wellington

FACILITATOR

Sue Kobar

FEES

Members: \$25
Non members: \$35

FOOD

Morning tea will be
provided.

The fifth workshop in the 2014 professional development series is being offered by Volunteer Wellington in partnership with IHC to develop skills for leaders working in the voluntary sector.

Volunteer staff/paid staff relationships – making it work

Excellence in staff relationships is vital to the success of any volunteer programme. This interactive session provides insight into why an organisation's paid staff may be reluctant to accept volunteers (unpaid staff) as part of their team. Attitudes may be based on a previous experience or a genuine lack of understanding as to what motivates a person to give their time freely.

Organisations frequently expect employees to work alongside or supervise a volunteer and often this happens without providing any training in how to work effectively with volunteers. Often referred to as the "invisible personnel issue" it is only discussed when conflict or a problem occurs.

This workshop is outcomes driven and participants will discuss and identify trends in behaviour that may be creating barriers to building a strong team. Through a series of real-life scenarios, a strong framework will be developed along with practical tips for implementation. Learning outcomes include recognising your own style of communication and how that may impact the situation.

Volunteers cannot integrate themselves into the organisation alone and everyone involved has a role and responsibility to make it work. If you enjoy an open discussion about real issues then this workshop is for you.

FACILITATOR: Sue Kobar is National Volunteer Coordinator for IHC. With more than 30 years of experience in volunteer leadership, Sue was recognised in 2005 for her work in the volunteer sector and presented the Network of Volunteer Leaders – Hawaii Lifetime Achievement Award for outstanding contributions in the field of volunteering. Sue is passionate about volunteering and her training sessions are interactive and informative.



VOLUNTEER/PAID STAFF RELATIONSHIPS: Please return this portion with cheque made out to **Volunteer Wellington** to secure your place on this training day by Wednesday 11 June to: Volunteer Wellington, PO Box 24130, Wellington. Full refund if workshop cancelled, 50% refund if you withdraw before Wednesday 18 June. No refund if you withdraw later than 18 June. Payment can be made by direct credit to 06 0513 0116471 25. For further information please contact Julie on 499 4570 or email julie@volunteerwellington.org.nz

Name/s

Organisation

Postal address

Telephone

Fax

Email

Amount paid ☐ \$25 ☐ \$35

FUNDING

Betty Campbell Accommodation Assistance Grants

This grant helps pay the rent for not-for-profit community groups that are working to reduce social disadvantage in Wellington.

<http://wellington.govt.nz/services/community-and-culture/funding/council-funds/betty-campbell-accommodation-assistance-grants>

Closing Date 30th June 2014

More information

Funding Team Leader

Phone (04) 803 8525

Mobile 021 227 8525

Email mark.farrar@wcc.govt.nz

Fax (04) 801 3124

Arts & Culture Fund Wellington City Council

This fund supports arts and cultural projects.

<http://wellington.govt.nz/services/community-and-culture/funding/council-funds/arts-and-culture-fund>

Closing Date 31 July 2014

More information

Felicity Birch, Arts Programme Advisor

Phone (04) 803 8143

Email felicity.birch@wcc.govt.nz

JR McKenzie Trust

Applications are now open for round 2 of 2014, **closing on 11 July.**

If your organisation is working towards a socially just and inclusive Aotearoa New Zealand then find out more on our Applying for Funding page.

<http://www.jrmckenzie.org.nz/applying-for-funding>

National Lotteries Community Committee

Applications Close 2 July 2014

Lottery Community funding is available for projects, activities, resources or services that have a community or social service focus, and which help connect communities, improve well-being and the quality of people's lives.

<http://www.communitymatters.govt.nz/Funding-and-grants--Lottery-grants--Lottery-Community>

Thomas George Macarthy Trust

Application form for Charitable Organisations other than Early Childhood Education, Care Centres and OSCAR programmes Applications close **30 June 2014**

Phone: 0800 788 787

email: tgmacarthy@publictrust.co.nz

The Tindall Foundation

The following Programme Areas have been identified as a focus for donations: supporting families & social services; enterprise and employment; caring for our environment and preserving biodiversity; strengthening the 3rd sector; promoting generosity and giving.

Always open

The Tindall Foundation, PO Box 33 181, Takapuna, North Shore City 0740.

PHONE: (09) 488 0170

FAX: (09) 486 2365

EMAIL: admin.ttf@tindall.org.nz

WEB: <http://www.tindall.org.nz>

Workbridge Support Fund: Training- to support people with disabilities in training opportunities. Self Start Fund- to help people with disabilities set up their own business. Job Support Fund- to help people with disabilities move into employment

Always open

Workbridge Wellington

PO Box 31 687 LOWER HUTT 5040

PH: (04) 499 7350

FAX: (04) 499 1460

EMAIL: Wellington@workbridge.co.nz

WEB: <http://www.workbridge.co.nz>

Foresee Communications Ltd

Foresee Communications Ltd in Upper Hutt is a nationally recognised consultancy working in the fundraising and sponsorship sector. We can help you to fundraise better through our training courses, coaching programmes, monthly magazines, books and resource kits.

Go to website and register for free fundraising e-newsletter.

Contact: Foresee Communications Ltd

PH: (04) 528 0742

EMAIL: admin@foresee.co.nz

WEB: <http://www.foresee.co.nz>

WELCOSS gratefully acknowledge the support we receive from

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This Newsletter is produced by the Wellington Council of Social Services Inc.
Level 5/75 Ghuznee Street, Wellington.
Ph (04) 385 3518, Fax (04) 385 3564,
email welcoss@actrix.co.nz.

The opinions expressed in the WELCOSS Newsletter are not necessarily those of the Wellington Council of Social Services Committee. Every effort is made to ensure accuracy of facts and information.
However we cannot accept responsibility for error.