

Membership application

I hereby apply for membership to Club Active on the basis of the information contained in this application form, which I declare to be true and correct. I agree to be bound by the terms and conditions of membership as set out in this form.

Membership details

First name	Last name		
Home address			
Suburb	Postcode		
Contact phone	Date of birth		
Email address			
Emergency contact			
How did you find out about Club Active?	Word of mouth	Social media	Internet search
Our Wellington magazine	eNewsletter	Newspaper	Online ad
Other (please specify)			Household flyer

Membership type

Monthly	Yearly	Leisure card discount
Monthly off-peak	Yearly off-peak	Student discount

Please tick all the relevant boxes below

Monthly and Monthly off-peak membership

I understand that my bank account will be direct debited each month at the monthly rate unless I give Club Active notification to cancel my membership.

Notification to cancel my membership must be received by Club Active in writing (eg by online form or email). If my cancellation notice is received before the 14th day of the month, this will successfully cancel your membership from the 22nd day of that month. If cancellation notice is received on or after the 14th day of the month, Club Active will charge you on the next billing date and cancellation will take effect on the 22nd day of the following month.

Yearly membership

Application for suspension must be received in writing (eg by online form or email) at least 7 days before suspension is due to start.

If you are under 18 years old

We need to have your parent or guardian's approval for this application.

Name of parent/guardian	Contact phone
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By ticking this box, you will be confirming that you have parent/guardian consent to:
become a Club Active member and enter into this contract with us.

Use of personal information

Please read and sign the following:

- The personal information you supply in this form will be used to process your application to join Club Active at Wellington City Council (WCC). We may pass your contact details on to a credit reporting agency if you default on any agreed payments to Club Active and WCC. Your information will be held by Club Active at Wellington Regional Aquatic Centre or Freyberg Pool and Fitness Centre and WCC. We look after your personal information by making sure it is held, and disposed of, securely. You have the right to request access to any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us.
- From time to time Club Active and Wellington City Council may use your contact details to send you information about events, activities and promotions related to health and wellbeing in Wellington.
- I agree to Club Active notifying me of changes to direct debit information by email with the option to opt out.

Name	Signed
Date	
Membership consultant	

Office use only

Direct Debit and Bank Proof	Parking Exemption	Induction
Group Exercise: Influx/Exemptions	Card Issued	HotSpots

Our terms and conditions

These conditions outline your rights and obligations as a Club Active member and the rules under which we (Club Active) operate.

1. Membership access

- The location listed on your membership application will be your home club.
- Membership starts on the date stated on your application form.
- You need to scan your membership card to enter the club. We may refuse you entry if you can't provide your membership card when staff request it.
- We'll charge you a fee to replace lost membership cards.
- If your membership card is stolen, you must report this immediately to Club Active staff.

2. Cancelling your membership

Monthly memberships

- You can only cancel your monthly membership after we've processed the first direct debit.
- We must receive your cancellation in writing (eg by online form or email). If we receive your cancellation notice before the 14th day of the month, this will successfully cancel your membership from the 22nd day of that month.
- If we receive your cancellation notice on or after the 14th day of the month, we will charge you on the next billing date and your cancellation will take effect on the 22nd day of the following month.
- There are no cancellation fees.

Yearly memberships

You can only cancel your yearly membership if:

- you move outside a 25km radius from the Club Active gym for which your membership is registered
- you have a medical reason for doing so (medical certificate required).

We must receive your cancellation in writing (eg by online form or email) at least 7 days before you want your cancellation to take effect.

There is a \$100 cancellation fee. We deduct the cancellation fee from the membership fee refund.

3. Dishonoured payments

If your direct debit payments are dishonoured for any reason by your bank, we may apply a \$25 administration fee.

4. Fees and payment

- The membership fees for Club Active are set by Wellington City Council (WCC). WCC may increase the fees payable provided that they give you 60 days written notice of the increase.
- For monthly members, the first payment is pro-rated as appropriate for the remainder of the current month and is payable when you submit the application form to Club Active. From then on, the monthly fee will be paid by direct debit from your nominated bank account.
- For yearly members, the yearly membership fee is payable when the application is submitted to Club Active.

5. Refunds

Any refunds are at our sole discretion.

6. Limitation of liability

We are not liable or responsible to you for any direct, indirect or consequential injury or loss or damage to your property. There are exceptions to this in this agreement, as well as under the Consumer Guarantees Act 1991.

7. Suspending your membership

Only yearly members are allowed to suspend their membership:

- The minimum period of suspension is 2 weeks, and the maximum period is 3 months in any 12-month period.
- We must receive your application for suspension in writing (eg by online form or email) at least 7 days before you want to start the suspension.

The number of days you suspend your membership for "held days" are added to the end of the contract term. Suspensions are not available for monthly members.

8. Transfer of membership

All Club Active memberships are non-transferable. Failure to observe this may result in us terminating your membership.

9. Club Active hours

We reserve the right to vary, add or eliminate the facilities, services or opening hours we provide. We'll notify you about any changes to facilities or services before they happen.

10. Conduct within the club

You must carry a towel during workouts at all times and wipe down equipment after use.

We reserve the right, at our own discretion, to refuse entry, cancel a membership, or ask a member or casual gym user to leave the premises. This can happen if you:

- behave in an inappropriate manner toward other customers or staff
- are under the influence of drugs and/or alcohol
- don't comply with the conditions of your membership.

11. Age requirements

- You must be at least 15-years-old to be a Club Active member.
- If you are younger than 18, you must have your parent or guardian's permission to enter into a membership contract with us.
- Children are not allowed in our gyms while their parent or guardian is exercising.

12. Clothing and footwear

- For your comfort and safety, you must wear appropriate footwear (eg sports shoes) at all times at Club Active.
- Open footwear (eg jandals or sandals) are not permitted.
- T-shirts, singlets and/or aerobic tops must be worn at all times.

13. Availability

All full members can use our services and facilities between 6am and 9pm. These include:

- group fitness classes, pools, spa and sauna areas at Wellington Regional Aquatic Centre, Freyberg Pool and Fitness Centre, Keith Spry Pool, Karori Pool, Tawa Pool - and Thorndon and Khandallah summer pools.

All off-peak members can access the above facilities and classes from 7.30am-4.30pm Monday-Thursday, and 6am-9pm Friday-Sunday.

14. Unavailability of facility or services

We are not responsible or liable for a particular facility or service being unavailable at any time due to an earlier booking, mechanical breakdown, maintenance work, fire, Act of God, condemnation, catastrophe or any other reason.

15. Privacy statement

- The personal information you supply will be used to process and administer your Club Active membership at Wellington City Council (WCC). We may pass your contact details on to a credit reporting agency if you default on any agreed payments to Wellington City Council.
- Your information will be held by Club Active at Wellington Regional Aquatic Centre or Freyberg Pool and Fitness Centre and WCC. We look after your personal information by making sure it is held, and disposed of, securely. You have the right to request access to any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us.

16. Legally binding agreement

This agreement is legally binding when your application form and membership fee is received by Club Active.