Today's closing time is

We are open from 10am – 5pm daily (except Christmas Day)

The Sanctuary is an area with unprotected natural hazards including slopes, streams and lakes. Visitors are asked to take responsibility for their own safety and any children accompanying them. Please obey the following rules for your safety:

1. Please keep to the marked tracks and obey hazard signs
2. Fire ban – in the event of a fire go to the nearest emergency exit
3. No smoking
4. No swimming in the lakes
5. There are opportunities to get close to our wildlife, but please do not feed or touch!

Emergency phone numbers
04 920 9213 or 025 685 4224

First aid kit available in Visitor Centre or from a guide

After hours phone located by main gate

The Sanctuary is for all to enjoy. Take only photos... leave only footprints. Thank you for visiting.