

Quarterly Performance Report

Quarter Two 2019/20

(1 July 2019 - 31 December 2019)

Nau mai | Welcome

This report provides a summary of Wellington City Council's (the Council) operating performance for the 2019/20 financial year, up to the end of the relevant quarter.

Quarterly reports reflect the Council's current 10-year plan and annual plan. These documents are published on the Council's website (www.wcc.govt.nz). Our 10-year Plan has full details on our outcome indicators, performance measures and strategic priorities and supporting key projects.

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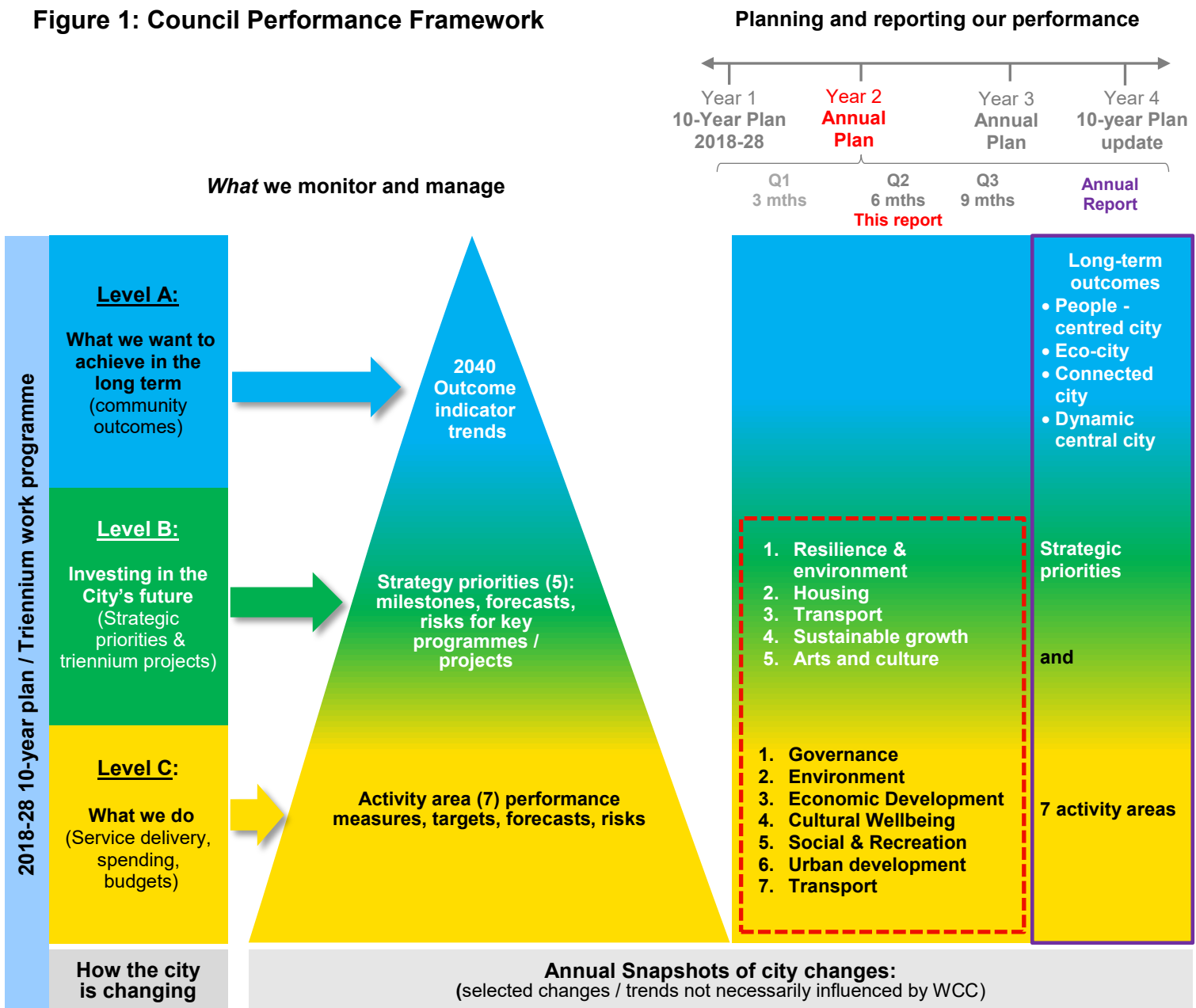
Introduction: What we report

Quarterly reports focus on operating performance, which is level B and C in our Performance Framework (Figure 1 below). The report includes commentary on what we did, status updates on key projects, material changes in performance measures (KPIs) and budgets, forecasts, and any risks that may influence future performance. Forecasts are based on an informed view of conditions that may influence future performance or results.

Exception reporting

Quarterly results are reported by exception and include KPI, achievements and budget performance. As the year progresses we include prior quarter(s) non-financial performance status for comparison refer Appendix One.

Figure 1: Council Performance Framework



How to read this report

What's being reported?

This report includes:

- a) progress updates for the significant projects in Our 10-Year Plan 2018-28
- b) performance KPI targets and budgets, key achievements, challenges /risks and where possible, year-end forecasts for our seven activity areas
- c) consolidated financial performance

The aim is to inform three key questions:

- Are we tracking as expected?
- Are we expecting to achieve year-end target?
- Are our responses to challenges sufficient to mitigate any undesirable impacts?

What information we include?

In general the information in the report covers relevant financial and non-financial information relating to operating performance. Activity area KPIs cover quality, timeliness, affordability and utilisation.

Structure of this report

The summary and snapshots provide an overview of performance for the year up to the relevant quarter - drawing on the information in the following sections and appendices:

- [Section One](#) contains details on financial and non-financial performance (by exception) for each of the Council's seven key strategy areas.
- [Section Two](#) includes consolidated financial performance and performance for the Council as a whole.
- [Appendices](#) contain detailed information on KPI performance and budgets for the year to date.

How we rate status

To decide what is significant and therefore what to focus on in this report we use the status definitions that are defined in tables at the start of each section. The statuses use colours to clearly identify the projects, budget items or performance measures that need attention.

Reporting by exception

In general, only exception items are reported (with a status of red, amber or blue) in sections 1 and 2. In general, our approach in this report is to focus on over and/or under performance (or by 'exception'). The blue highlight indicates over performance and the red highlight indicates under performance. Using a range for "met" of +/-10% allows for seasonal changes in performance. Amber is used for financial reporting where variance is >\$500k OR >10% off target.

Performance data

Results are reported year-to-date. All information is current as at the end of the relevant quarter. A number of KPI results are gathered annually e.g. from an annual residents monitoring survey. All performance measure data for the full financial year is published in the Council's Annual Report.

Performance Summary - Quarter 2

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c) Snapshot of financial performance	13






Summary of key headlines

Below is a summary of significant projects, performance measures and financial information. Details of these areas are in the three snapshots of the year that follow this summary. More details on what we did, spent and how we performed in the quarter can be found in Section One, Section Two and the Appendices.

Activity area	a) Projects	b) Performance measures	c) Financial performance
Governance	a) No significant projects in progress this quarter.	b) All 5 performance measures with an available result were either on track or exceeded target. See p15.	c) The operating expenditure budget was slightly overspent (6%). There was no capital spending during the quarter.
Environment	a) Work continued on several pipeline and reservoir projects, as well as an extension to the Southern Landfill. See status in snapshot of significant projects p7.	b) 25 out of the 32 performance measures with an available result were on track or exceeded target at the end of the quarter. Seven results from Wellington Water Limited shown as “not met” and another seven shown as “not available”. See p17.	c) The operating expenditure budget was on track and the capital budget was underspent by 21% \$5.9m year to date.
Economic development	a) Work progressed on the Convention & Exhibition Centre project. See status in snapshot of significant projects p7.	b) 2 of the 4 measures with available results were on track to meet or exceed annual target and 2 were below expectation for progress towards annual target. See p24.	c) The operating expenditure budget was on track and capital expenditure budgets was underspent by 80% \$1.5m year to date.
Cultural wellbeing	a) Work progressed on several venues that are being upgraded, including the Town Hall and St James Theatre. See status in snapshot of significant projects p7.	b) 7 out of the 8 performance measures with an available result were exceeded or met at the end of the quarter. One was not on track to meet annual target. See p26.	c) The operating expenditure budget was on track and the capital budget was overspent (84% \$2.9m).
Social and recreation	a) Work continued on Waitohi, which opened in December.	b) 15 out of the 21 performance measures with an available result were exceeded or met target at the end of the quarter. See p29.	c) The operating expenditure budget and the capital expenditure budget were both slightly underspent by 5% and 8% respectively.
Urban development	a) Work continued on several urban development projects, including Planning for Growth and earthquake strengthening of priority buildings and venues. See status in snapshot of significant projects p7.	b) 4 out of the 7 performance measures with an available result were on track for the quarter. Three timeliness measures were not met. See p35.	c) The operating expenditure budget was on track and capital expenditure budget was underspent by 26% \$4.9m year to date.
Transport	a) Work continued on Let’s Get Wellington Moving and several cycleway projects. See status in snapshot of significant projects p7.	b) All 8 out of the 8 performance measures were met. See p38.	c) The operating expenditure budget was underspent by 23% \$5.5m and capital expenditure budget was slightly underspent by 5% \$1.3m.

a) Snapshot of significant projects

This snapshot summarises the progress status of the significant projects supporting our strategic priorities that are *underway* in the quarter. Status indicators are:


Progress status for current phase	Status definition
 Green	Generally on track with no major risks identified
 Yellow	There is a level of uncertainty present that is being monitored by governance
 Amber	Moderate to major risks are being closely monitored by governance
 Red	Major risks are present that require intervention
	Current programme / project phase and progress status colour

The investment in Council programmes or projects is assessed, managed and governed in phases. This ensures that there is a sustained focus on delivering the planned benefits over the life of the project. Significant programmes and projects receive on-going management focus. Investments are classified as 'significant' based on criteria including effort, impact, risk, cost, stakeholder interest and urgency.


Note: A programme generally has multiple projects. The Forecast status is the expected progress status for the next period.

Significant Projects/Programmes

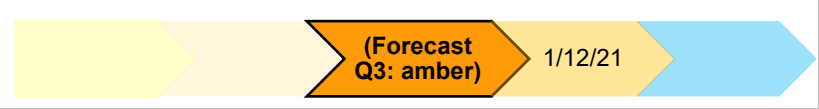
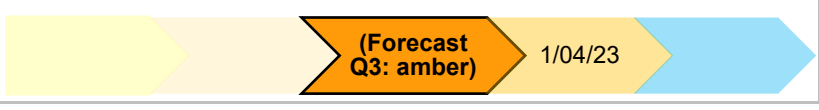
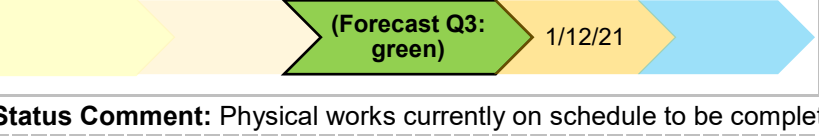
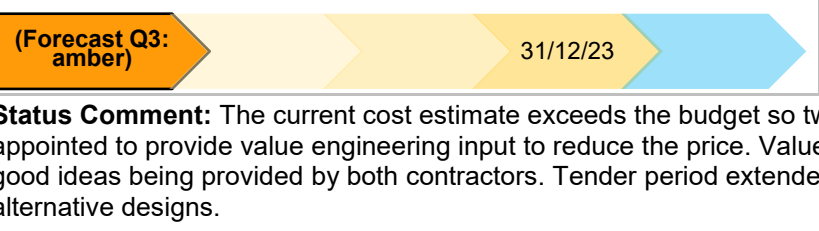
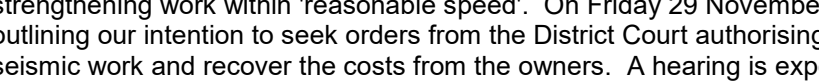
Environment

Programme, project or work stream (WS)	Project Phases; progress and budget status	Budget (Capital Expenditure: capex FY: Full year)
Southern Landfill extension		FY capex budget: \$5.56m FY capex forecast: \$5.56m
<i>Previous progress status: amber</i> Status Comment: Release of alternatives assessment report – extension of the landfill has been confirmed as the most viable option for now. Planning for community engagements and associated collateral for the report is underway. We have commissioned a Cultural Values Assessment by iwi. Key risks to progress being worked on include stream reclamation under the Proposed Natural Resources Plan, and that landfills are not identified as regionally significant infrastructure.		


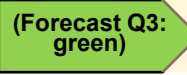

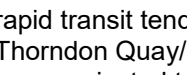
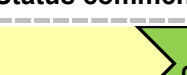
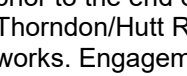
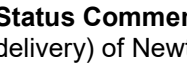
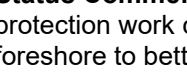
Economic development



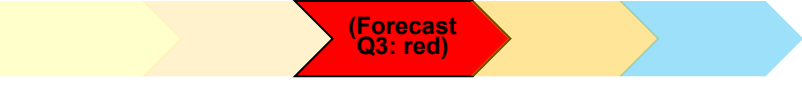
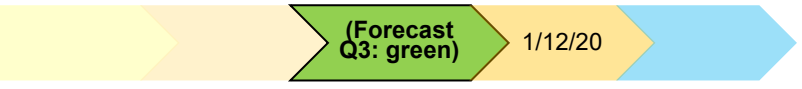
Programme, project or work stream (WS)	Project Phases; progress and budget status	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)
Convention & Exhibition Centre		FY capex budget: \$16.91m FY capex forecast: \$16.91m
<i>Previous progress status: green</i> Status Comment: Programme running close to plan and piling work commenced 2 December. Tenders for the sub-trades and the contract offer from LT McGuinness have been received. We are currently reviewing the programme and RLB are reviewing the pricing. We confirmed the tender acceptance in early December. Crown funding support has, at this point, not been secured, this indicates a future risk.		

Resilience



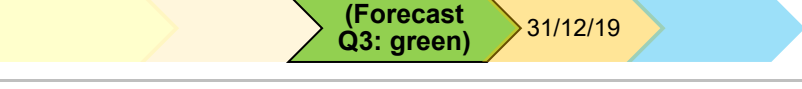
Programme, project or work stream (WS)	Project Phases; progress and budget status	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)
St James Theatre		
Previous progress status: <i>green</i>		FY capex budget: \$15.06m FY capex forecast: \$14.20m
<p>Status Comment: The project budget is amber - will likely remain amber until completion of the structural works. Unforeseen risks that could potentially impact contingency are: possible additional seismic separation costs; the cost of contract Works Insurance as we are self-insuring; laneway works, in-ground services information is proving inaccurate; and cladding tests may uncover wall construction issues. Seismic works are continuing onsite. Scope of Upgrades is ongoing and outcomes will be reported to Governance Group within the next period for approval.</p>		
Town Hall seismic strengthening		
Previous progress status: <i>amber</i>		FY capex budget: \$18.44m FY capex forecast: \$13.44m
<p>Status Comment: Construction is underway with site establishment, management plans, heritage strip-out (<i>removing components of a heritage site without causing damage</i>) and temporary works designs being worked on. The status is shown as amber due to MOB occupation and ongoing screw pile testing and piling works. Completion is now planned for mid-2023.</p>		
Mt Cook reservoirs and pipelines		
Wallace St pipeline Previous progress status: <i>green</i>		FY capex budget: \$8.8m FY capex forecast: \$12.87m
<p>Status Comment: Physical works currently on schedule to be complete in October 2020.</p>		
Omāroro Reservoir Previous progress status: <i>amber</i>		FY capex budget: \$9.16m FY capex forecast: \$2.28m
<p>Status Comment: The current cost estimate exceeds the budget so two contractors have been appointed to provide value engineering input to reduce the price. Value engineering underway with good ideas being provided by both contractors. Tender period extended to January to allow for alternative designs.</p>		
Earthquake Prone Buildings (EPBs)		
Previous progress status: <i>green</i>		
<p>Status Comment: The owners of two of the seven expired EPBs have failed to progress strengthening work within 'reasonable speed'. On Friday 29 November, Council wrote to the owners outlining our intention to seek orders from the District Court authorising the Council to carry out seismic work and recover the costs from the owners. A hearing is expected in early 2020.</p>		

Transport

Programme, project or work stream (WS)	Project Phases; progress and budget status 	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)
Bus Priority Plan		
Previous progress status: green	 Phase start FY 2020/21	N/A
Status Comment: The project is on track.		
Let's Get Wellington Moving Programme (3 projects)		
LGWM Programme Summary Previous progress status: amber	 Phase start 2020/21	FY capex budget: \$255k FY capex forecast: \$255k
Status Comment: The next phases include the development of detailed businesses cases for the large components of the programme and development of the early works programme.		
1: Programme development Previous progress status: green		See above for budget
Status comment: Developing large initiatives scopes are underway. Having scopes ready for a rapid transit tender before year end will be challenging. The Golden Mile, Safer Speeds and Thorndon Quay/Hutt Rd Early Delivery projects are all underway with programmes developed and communicated to LGWM partners Tenders are to be considered in early 2020, with contracts anticipated to be let by the end of January 2020. Resourcing and funding for LGWM, including the development of a new funding and partnership agreement, cost sharing arrangement and interim cost sharing arrangement for the early delivery works programme and larger business case development went to WCC and GWRC for consideration on 12 December 2019.		
2: Movement and place framework Previous progress status: yellow		See above for budget
Status comment: A final draft of the framework has been issued.		
3: Early works delivery Previous progress status: yellow		See above for budget
Status comment: The Golden Mile contract has been let and a cross partners technical working group established to work with the consultant. The project is on track to identify the first tranche of potential quick wins prior to the end of the year. These will be workshopped with Councillors in February 2020. The Thorndon/Hutt Rd project is underway, including a workstream looking at the delivery of early works. Engagement on the Golden Miles and Safer Speeds projects closed in December. Detailed design of minor works, e.g. bus detection and pedestrian countdown timers, is underway and improvements will be rolled out from the end of this year.		
Cycleways programme (5 projects)		
1: The Parade Previous progress status: red		N/A
Status Comment: Project is delayed and business case is on hold until funding (and likely delivery) of Newtown Connections is in place and project substantially complete.		
2: Cobham Drive Previous progress status: amber	 1/05/20	FY capex budget: \$4.29m FY capex forecast: \$4.29m
Status Comment: Consents have been granted and NZTA funding approved so coastal protection work can be carried out on the most erosion-prone section of the Cobham Drive foreshore to better protect the road and new paths. About 50 cubic metres of contaminated reclamation fill will need to be removed as part of constructing the rock revetment. Testing		

Programme, project or work stream (WS)	Project Phases; progress and budget status 	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)
	detected some asbestos, which means the excavation work will need to be carefully managed.	
3: Evans Bay Stage 1 <i>Previous progress status: amber</i>		FY capex budget: \$3.49m FY capex forecast: \$3.49m
	Status Comment: All of the seawall precast concrete elements have been installed around Pt Jerningham. NZTA has approved the funding for the two additional seawalls near Balaena Bay.	
4: Evans Bay - Kilbirnie <i>Previous progress status: green</i>		FY capex budget: \$2m FY capex forecast: \$2m
	Status Comment: The civil works for the slip lane closure on SH1 (Cobham Drive)/Evans Bay Parade have been completed along with almost all the other work in Kilbirnie. The planned changes to Coutts Street are still being considered.	
5: Newtown <i>Previous progress status: green</i>		FY capex budget: \$500k FY capex forecast: \$500k
	Status Comment: The project is on hold until the parking policy consultation and resulting resolutions in the Newtown area have been approved. Interim delivery is being considered on Adelaide Rd between the Basin and John St in tandem with bus priority work.	

Urban planning and development

Programme, project or work stream (WS)	Project Phases; progress and budget status 	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)
Planning for growth		
District Plan Review <i>Previous progress status: green</i>		FY capex budget: \$26k FY capex forecast: \$26k YTD opex actual: \$103k YTD opex budget: \$84k
	Status Comment: Monitoring and evaluation reports being completed for each topic area by September, Landscape engagement, structure and format work underway. Consultants Panel has been established to assist with the reports.	
Johnsonville Community Hub (Waitohi)		
<i>Previous progress status: amber</i>		FY capex budget: \$4.75m FY capex forecast: \$4.75m
	Status Comment: Waitohi opened as planned on 14 December. Most construction work is complete with the exception of the exterior ramp connecting the plaza to Dr Taylor Terrace. The project has five consents and it is on track. The GWRC bus hub has been operational since 8 December.	

Other project updates

Urban planning and development - Planning for Growth Programme		
Programme area	Phase and status	Comment
1. Transport Strategy	Phase: Deliver Current progress status: green Previous progress status: green Forecast progress status: green	To be included in draft Spatial Plan in Feb/March 2020.
2. Upper Stebbings Spatial Plan	Phase: Deliver Previous progress status: amber Current progress status: yellow Forecast progress status: yellow	On-going land owner discussions continue. Current work is focusing on finalising the masterplan and further work on the remaining structure plan area. Officers are also meeting with Ngati Toa to provide a project update, and discuss their future interest in Department of Corrections land. Next step is to plan the connecting road, which is dependent on current progress with landowner and consultants. Delays in receiving feedback and engagement have extended the project timeline.
3. Spatial plan	Phase: Plan Current progress status: green Previous progress status: green Forecast progress status: green	Suburban intensification and resilience investigations underway, including 3 waters capacity and engagement strategy. Development of content of Spatial Plan continues and includes speaker series, early engagement with BIDs and some residents' associations to give them a heads-up of the March engagement.
4. National Policy Statement – UDC	Phase: Deliver Current progress status: green Previous progress status: green Forecast progress status: green	Housing and Business Assessment report has been published on Planning for Growth website along with supporting communications.
5. Central City Spatial vision	Phase: Plan Current progress status: green Previous progress status: green Forecast progress status: green	Draft consultant's report on the options has been produced.
6. Inner Residential Development	Phase: Plan Current progress status: green Previous progress status: Yellow Forecast progress status: green	Detailed analysis of work continues, with options for pre-1930s areas (the first major deliverable for this project).

b) Snapshot of performance measures

Performance Measures (KPIs) Status

	Target not met by >10%	Target met - within +/-10% of target	Target exceeded by >10% target	Status not applicable*
Total Q2 performance measures	19	53	13	32
1. Governance: 5 KPIs reported Not met and exceeded commentary on pg 15	0	4	1	3
<i>Favourable variance for the quarter related to facilitating decision making (provision of meeting agendas).</i>				
2. Environment: 32 KPIs reported Not met and exceeded commentary on pg 17	7	23	2	9
<i>Positive variance for Council corporate estimated energy savings however this is due to the closure of several corporate buildings. Zealandia visitor numbers continue to exceed expectations. All seven "not met" relate to three waters. Wellington Water measures have been reported however concerns remain about data inaccuracies.</i>				
3. Economic development: 4 KPIs Not met and exceeded commentary on pg 24	2	1	1	1
<i>These KPI results are indicative only as the targets are set annually. Year to date results from WellingtonNZ (WREDA) indicate the number of events and attendance numbers are below expectation however event value is ahead of expectation.</i>				
4. Cultural wellbeing: 8 KPIs Not met and exceeded commentary on pg 26	1	3	4	0
<i>KPIs with favourable and unfavourable variances related to Wellington Museums Trust visitor numbers.</i>				
5. Social and recreation: 21 KPIs Not met and exceeded commentary on pg 29	6	10	5	19
<i>Twelve measures related to swimming pool and recreation centre visitors unable to be reported this period due to changes in data collection methodology. Four other measures are reported seasonally. KPIs with favourable and unfavourable variances relate to Basin Reserve and library utilisation. Two community centre and sportsfield utilisation measures were "not met" and two grants and graffiti measures exceeded targets.</i>				
6. Urban development: 7 KPIs reported Not met and exceeded commentary on pg 35	3	4	0	0
<i>KPIs with unfavourable variances related to timeliness (issuing of building and resource consents, and LIMs).</i>				
7. Transport: 8 KPIs reported Not met and exceeded commentary on pg 38	0	8	0	0
<i>There were no KPIs with unfavourable variances.</i>				

* Note: "Not applicable" means either the KPI data was unavailable at the time of publication (including seasonal measures) or that it was not appropriate to compare the result against target (eg target not set, status inconclusive).

KPIs with available results are shown in [Appendix 1 \(page 48\)](#)

KPI indicator	Definition
Blue	Target exceeded by >10%
Green	Target met (i.e. actual result is between 10% under and 10% over target)
Red	Target not met: >10% under target
Not applicable	Status or data not reported or not measured against target (number of measures)

c) Snapshot of financial performance

Overall Council Budget - YTD December 2019		
Total revenue – \$000s		
Actual: \$264,970	Budget: \$251,805	Variance: \$13,164 or +5%
		Full year Forecast: \$550,568 Budget: \$545,070 Variance: \$5,498
Operating expenditure – \$000s		
Actual: \$264,939	Budget: \$265,816	Variance: \$877 or +0%
		Full year Forecast: \$546,604 Budget: \$540,030 Variance: (\$6,574)
Total surplus / (deficit) – \$000s		
Actual: \$31	Budget: (\$14,010)	Variance: \$14,041 or +100%
		Full year Forecast: \$3,964 Budget: \$5,040 Variance: (\$1,076)
<i>Underspend: \$14m due to increased income.</i>		
Capital expenditure – \$000s		
Actual: \$98,281	Budget: \$113,188	Variance: \$14,906 or +13%
		Full year Forecast: \$217,009 Budget: \$259,272 Variance: \$42,263
<i>Underspend: The capital expenditure underspend largely relates to three waters projects, resilience work and the libraries programme.</i>		

Financial indicator	Definition
Blue	Favourable variance – this means actual result has exceeded budget by greater than 10% and greater than \$500k (applies to Revenue and Total surplus only)
Green	Target met (i.e. actual result is between 10% under and 10% over target)
Amber	Target not met (i.e. actual result is greater than 10% under /over target OR variance is greater than \$500k off target)
Red	Unfavourable variance – this means target has not been not met by a significant amount (i.e. the actual result is greater than 10% under /over target AND greater than \$500k off target)
Black line	Indicates Q2 financial performance on the scale.

Section One: Activity area performance

Pārongo ā-tāone Governance	15
Taiao Environment	17
Whanaketanga ōhanga Economic development	24
Oranga ahurea Cultural wellbeing	26
Kaupapa pāpori me ngā mahi a rēhia Social and recreation	29
Tāone tupu ora Urban development	35
Waka Transport	38

This section provides the end of quarter results **by exception** for performance measure and financial budget in each of the Council's activity areas. The results are reported using the following definitions:

Measure indicator	Definition
Blue	Target exceeded (i.e. the actual result is greater than 10% over target)
Green	Target met (i.e. actual result is between 10% under and 10% over target)
Red	Target not met (i.e. the actual result is greater than 10% under target)
Not applicable	Status or data not reported or not measured against target (number of measures)
Financial indicator	Definition
On track	Budget met (i.e. actual result is between 10% under and 10% over budget) – Not shown in this section as only exceptions are reported.
Underspend, Overspend	Budget mostly met (i.e. actual result is greater than 10% under /over budget OR variance is greater than \$500k off budget)
Underspend, Overspend	Budget not met (i.e. the actual result is greater than 10% under /over budget AND greater than \$500k off budget)

Pārongo ā-tāone | Governance

Aim: Maintain confidence in decision-making and ensuring that the views of Māori and mana whenua are heard.

Key activity groups: Governance, information and engagement; Māori and mana whenua partnerships

There are a total of 17 non-financial performance measures in this activity area, nine are only reported annually (of these three are mandatory measures required by statute) and three measures are reported without comparison to target (volumes of call and emails and city archives).

Quarter 2 performance and budget overview

Of the five KPIs with an available result, four had met the set targets and one had exceeded its target at the end of the quarter. The KPI that exceeded its target was availability of meeting agendas.

The Governance operating budget was slightly over budget. There was no capital expenditure.

Non-financial performance		Financial - Performance against budget \$000s						
		Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target not met by >10%	0	Revenue	(262)	(636)	(374)	(911)	(894)	Under budget due to timing regarding receiving election funding from Election NZ.
Target met - within +/- 10% of target	4	Expenditure	10,454	10,223	(231)	19,762	19,901	Overspend due to allocated Council costs.
Target exceeded by >10% target	1	Net operating expenditure	10,192	9,587	(605)	18,851	19,007	Overspend net \$511k against Committee and Council process budget line.
Not applicable	3	Capital expenditure	0	36	36	145	145	There was no spending on the Capital budget during the quarter. Under budget due to delays in purchasing. Full Year budget is expected to be spent.

What we did

Election and Induction

We successfully held the election for Wellington City on 12 October. This included setting up a voting hub at Arapaki where people could cast special votes for any of the elections being held in the Greater Wellington region. Turnout was down on the previous two elections (2019: 40.1%, 2016: 45.6%, 2013: 41.1% and 2010: 38.5%).

The election was followed by a comprehensive induction programme for elected members (both Councillors and Community Board members). The induction programme covered 26 modules - including strategy and governance topics with an emphasis on providing returning and new Councillors with the tools

and information that they need for success in the triennium.

Meetings

The new Council was sworn in on 30 October in an event attended by approximately 375 people including iwi representatives, local politicians, and ambassadors. This was the first official meeting of the triennium. The Council completed a full schedule of meetings in quarter 2 on work not able to be addressed during the election period. The new Council Chamber at Tahiwī has been used for meetings from November 20.

Māori and mana whenua partnerships

The new council was welcomed to Pipitea marae. Iwi mana whenua were the first voice at the inauguration ceremony. Eleven out of fifteen elected members took their oath of office in te reo Māori.

Contact Centre

During the quarter, the contact centre responded to 63,351 calls and 4,125 emails. Software was selected

to replace the contact centre service request management system, with a view to improve our customer service and customer outcomes. Over the next quarter we will be piloting parking service requests in the new software and will transition all services by 1 July 2020.

Detailed quarter performance

The following budget item(s) and performance measure(s) are those with a result that is greater than 10 percent of target or 10 percent / \$500k off budget. Variances greater than 10 percent can indicate, for example, underutilised resources, insufficient capacity etc. Full details on performance measures are in Appendix 1. Details on capital and operating expenditure are in Appendix 2.

Financial performance by exception**Operating expenditure by exception (> 10% / \$500k of budget) \$000s**

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
1.1 Governance information & engagement	10,029	9,429	(600)	18,535	18,691

Overspend: Over budget due to combined impact of \$374K under in revenue and \$226K over in expenditure.

Capital expenditure by exception (> 10% / \$500k of budget) \$000s

There are no capital expenditure exceptions to report.

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
1.1 Governance information and engagement						
<i>Facilitating democratic decision making</i>						
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	97%	70%	92%	70%	31%	The year to date variance has primarily been carried over from Q1. Agendas for Council and committee meetings were made publicly available at least four days prior to the meeting 75% of the time (6 meetings). This reflects the way that the Democracy Services team is working proactively with other business units to ensure that reports for meetings are prepared on time and published in advance of the legislative deadline. Of the two meetings that did not meet this KPI, one was an extraordinary meeting which was called less than four days before the meeting date.

Taiao | Environment

Aim: Protect, restore and enhance Wellington's natural environment

Key activity groups: Gardens, beaches and green open spaces; Waste reduction and energy conservation; Water supply; Wastewater; Stormwater; Conservation attractions

There are a total of 59 non-financial performance measures in this activity area, 18 are only reported annually, 26 are mandatory measures required by statute and two measures are reported without comparison to target.

Quarter 2 performance and budget overview

25 out of the 32 KPIs with an available result met or exceeded target at the end of the quarter. Several of these measures (and unfavourable results) reported by Wellington Water are under review.

The overall operating budget result was on track and the capital budget was underspent by 21%.

Non-financial performance		Financial - Performance against budget \$000s					
		Actual	Budget	Variance	YE Forecast	YE Budget	Comment
Target not met by >10%	7	(12,723)	(10,298)	2,425	(23,519)	(21,186)	24% higher than budget due to waste revenue.
Target met - within +/- 10% of target	23	90,621	90,940	319	183,380	182,721	On track
Target exceeded by >10% target	2	77,897	80,642	2,744	159,861	161,534	3% ahead of budget refer revenue variance comments.
Not applicable	9	21,849	27,788	5,939	47,979	61,054	21% under budget across three waters activity areas refer activity area variance comments.

What we did

Planning

Our new Outer Green Belt Management Plan was published, and we began scoping for the Cemeteries Management Plan Review.

Te Motu Kairangi

A Project Manager has been appointed and is working with LINZ on safety and heritage assessments. Once the assessment is completed, urgent physical works will be undertaken. We are working on establishing a governance structure for the establishment phase and will then begin work on a Master Plan and Reserve Management Planning for the site.

Coastal

The old cradle and underwater sections of the disused slipway at the Clyde Quay Boat Harbour were removed, and erosion prevention projects at Seatoun and Worsler Bay were completed.

Predator Free Wellington

Predator Free Wellington is closing in on the final few rats on Miramar Peninsula. Their aim is to declare the peninsula predator free in March 2020. The majority of bush and coastal areas show no rat activity. There are only two spots on the coastline that are being targeted. There has been no rat activity at the airport for over a month and trapping infrastructure can now be removed within the airport perimeter. Bait take has reduced on the barrier/buffer zone, which means traps can now be activated on the Rongotai Isthmus, which will also stop rats getting back into Miramar. There has been no mustelid activity for over a month and a half.

Animal & Weed Control

We are working with community groups to have champions promoted for train the trainer programmes being rolled out for pest trapping. We reviewed vertebrate toxic agents use on Council land, and have

created a new policy and standard operating procedure. We have increased protection on the Southern Coastline, establishing rat trapping networks with community groups between Red Rocks and Lyall Bay. Three new networks were deployed and two trapping networks intensified. We signed a Memorandum of Agreement with Capital Kiwi for trapping in the Outer Green Belt, in collaboration with community groups. Weed control is being actively undertaken in 35 reserves across the city.

Wellington Gardens

The gardens achieved a three year certification as a Toitū CarbonZero organisation.

Biodiversity & Restoration

The *Ecosystem Health in Wellington City Urban Streams* report was finalised. This work provides baseline information on habitat condition, macroinvertebrate community health and fish populations. The next stage is to design a long term stream ecosystem health monitoring programme.

VUW Summer Scholars

Three Victoria University of Wellington scholars are working with us over the summer on establishing dune monitoring and assessing fish barriers. They have also collated a bibliography of ecological research undertaken in Wellington City, covering 65 different projects.

Natural Environment Fund

In the second funding round of 2019/20, the Grants Subcommittee approved four grants totalling \$12,537 through the Natural Environment Fund. Two of the grants will allow community groups to control areas of entrenched weeds. The Mountains to Sea grant will deliver a community event focusing on environmental education. The Wellington Natural Heritage Trust was granted funding to continue to intensify predator control on protected private land adjacent to Zealandia to allow native wildlife to prosper beyond the fence.

Hawkins Hill Road

We have begun implementing Council resolutions to manage access to Hawkins Hill Road, including activating the top electronic gate to restrict access. There are some local residents who do not agree with the gate being automated, and we are working with residents on the outcomes both parties are looking to achieve.

Makara Peak Mountain Bike Park

The upgrade work on the main entranceway continues and is due for completion in February. We have

completed building the retaining walls, handrails, seats and bike stands, information shelter and non-carpark surface. The new public toilets with a shower are in and will be operational in February. Asphaltting will be completed during the next month, and planting will be undertaken closer to winter. Work has also begun building track 20 of the master plan, and subject to weather, should be completed by the end of the third quarter.

Waterfront

Anti-corrosion works on Whairepo Lagoon Bridge are underway and will be completed in the third quarter. We went out to tender for piling repairs for Queens Wharf, and work commences for this in January. A new Waste Station was built on the corner of the TSB Arena in December, this will allow for the waste compactor on the outer T to have a permanent location in a secure site. It also provides space for wheelie bins to sort recycling.

Love Food Hate Waste

We continue to support and promote the national Love Food Hate Waste programme as a means of encouraging residents to reduce food waste to landfill. The major campaign for the year took place in November 2019 around the theme of #Compleat it: eating the whole ingredient or food and letting no edible parts go to waste, reducing food waste, saving money, and benefitting the environment.

Potential Extension to the Southern Landfill

Feedback from the community engagement sessions, the results of the survey, and Council priorities formed the criteria for assessing alternatives to extending the landfill. The alternatives were: closing the landfill, closing the landfill and continue operating the transfer stations, incineration, advanced thermal treatment, mechanical treatment and mechanical biological treatment. The alternative assessment concluded that extending the landfill would be the most favourable option. This was announced to the public on 15 November. Further community engagement sessions took place in early December to communicate the results of the alternatives assessment, outline the proposed design and future consent application process, and to listen to any concerns from the community. The sessions were well attended by members of the local community and comments will be incorporated into the technical assessments (water quality, ecology, traffic and noise) which will take place early in 2020.

Energy conservation

Te Atakura Implementation: We welcomed the certification of the Botanic Gardens, Basin Reserve, Wellington Museums Trust and Wellington Cable Car as Toitū CarbonZero – as well as the recertification of Zealandia and the Zoo. There were 30 electric vehicle charge points installed at 15 locations around the city over the last quarter, meaning more than half of our residential charging program is complete. We also completed our 5th CEMARS Audit, won an A rating from the Carbon Disclosure Project for our climate efforts, and launched a new leaner form of Home Energy Saver that covers carbon emissions as well. The Council's Energy Management Strategy was accepted by ELT providing a clear direction to transition the Council's energy consumption being CarbonZero by 2040.

Energy consumption: The council target is to reduce consumption by 5 percent per annum and we are on track to exceed that target. We have exceeded our target this quarter because of the closure of Central Library, MOB, CAB, Town Hall, St James and Capital E. Without the closure of these buildings, we would have just met our 5 percent target from our energy efficiency projects. These include the transitioning of all street lighting to LED and the upgrade of general lighting in selected libraries to LED, and building efficiency enhancements at Wellington Museum and Wellington City Gallery.

Wellington Zoo

Wellington Zoo again achieved Toitū Carbon Zero accreditation (for the 7th year in a row) with a decrease in emissions of 29 percent. The Zoo was also successfully re-awarded a Qualmark Gold Sustainable Business Award. A new local grants conservation programme was launched with six projects receiving grants totalling \$17,350 from the Zoo's Conservation Fund.

Zealandia

There were 39,274 visitors to the eco-sanctuary in the quarter, up 9 percent on the same period last year and well ahead of the second quarter target of 38,300.

Zealandia has successfully completed a tour guide training project which has led to the recruitment and training of 23 new guides to service the busy summer season. The new tour guides have enabled Zealandia to increase the number of tours hosted by 32% compared to the same quarter last year.

Titipounamu fledglings have been emerging, marking the next stage of success for this translocation project

Water, Wastewater and Stormwater - Wellington Water Limited (WWL)

While WWL continue to work on improving management performance across the 3 water networks it has also responded to several recent major network interruptions.

Recent Wastewater Events affecting Performance

During the quarter WWL responded to and continue to manage several major wastewater events and risks with real or potential environmental impacts i.e.:

- *Dixon St Tunnel Collapse* - In December part of a critical Wellington CBD wastewater asset failed resulting in wastewater overflow to the environment for several hours. The overflow was minimised and ultimately stopped by manual operational intervention while concurrently a temporary bypass was installed. A permanent solution is under construction as well as an investigation of the incident. WWL is also looking at similar assets and their potential for failure.
- *Sludge Pipeline Failure Mt Albert* - In January the pipelines that transport sludge from the Moa Pt wastewater treatment plant to landfill failed in the tunnel under Mt Albert. To mitigate the environmental impact sludge is being trucked continuously from Moa Point to the landfill, this will be ongoing until a temporary solution can be formulated. The work is complex and is being managed as a critical project.
- *Owhiro Bay Contamination* - WWL states that it resolved a water quality problem in Owhiro Bay where a cross-connection of wastewater from private properties entered the stormwater system, which then flowed in to Owhiro Stream and into the bay. WWL is aware that there will be ongoing issues in this catchment which it will continue to monitor and investigate.
- *Moa Pt Interceptor* - The main interceptor pipe delivering wastewater to Moa Pt is in poor condition near the plant. This is being managed as a critical project with remedial actions formulated and contingency monitoring in place. There has been no release of wastewater to the environment.

Beach and Fresh Water Monitoring

Achieving fresh water quality expectations continues to be a challenge. This is evident through ongoing poor results at some monitoring sites, i.e. Newlands, Johnsonville, Te Aro Culvert, and Overseas Terminal. WWL continue to monitor and are doing catchment investigations to improve performance.

The recent events have also highlighted that there are issues around cross connections that require monitoring and prioritisation.

During the quarter the performance measures on beach monitoring have had changes to their methodology led by GWRC. The aim is to improve the focus on bathing suitability as the current methodology is based on MfE/MoH guidelines which are focussed on the actual results and do not include beach closure.

Network Reliability

WWL have uncertainty over the accuracy of reporting of blockages in our stormwater and wastewater network, as well as customer interruptions in our water network.

Reporting on these measures will improve in Q3 through achieving better analysis of recorded information.

WWL states that customer satisfaction remains high despite it not meeting most of its response time targets and being in a reactive response mode due to the increase in water leaks. Water consumption per resident (364 l/p/d including leakage) is currently just under the target of 365L/p/d. It expects that with the hot weather and current long term forecast the consumption will increase and this target will not be met. WWL is looking at several key projects to reduce leakage and consumption in the long term.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) are those with a result that is greater than 10 percent of target or 10 percent / \$500k off budget. Variances greater than 10 percent can indicate, for example, underutilised resources, insufficient capacity etc. Full details on performance measures are in Appendix 1. Details on capital and operating expenditure are in Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% / \$500k of budget) \$000s					
Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
2.2 Waste reduction, energy conservation	(1,787)	743	2,530	(1,066)	1,361
Net underspend: Ahead of revenue budget due to Landfill income being ahead of plan owing to substantial amount of contaminated and asbestos contaminated waste arising from large scale construction projects in and around Wellington.					

Capital expenditure by exception (> 10% / \$500k of budget) \$000s					
Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
2.2 Waste Reduction	588	1,217	629	3,783	5,558
Underspend: Under budget on the Landfill stage 4 development due to consent delays.					
2.3 Water	12,668	16,455	3,786	22,432	26,916
Underspend: Under budget through delays to Omororo project work, now likely to be undertaken in 2020/21. The Wallace Street network project is however ahead of plan.					
2.4 Waste water	2,811	3,724	913	7,705	9,278
Underspend: Under budget with the Wallace Street corridor and Western WWTP outfall pipe work behind plan.					
2.5 Storm water	1,898	2,599	701	6,090	7,333
Underspend: Under budget through the programme being behind plan, chiefly work on Kent Terrace.					
2.6 Conservation attractions	580	353	(227)	1,498	1,959
Overspend: Over budget due to the Zoo renewals programme being ahead of budget with the forecast over spend to be funded from additional funding from the Wellington Zoo Trust.					

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
2.2 Waste reduction and energy conservation						
Energy conservation						
Estimated energy savings (kWh)	3,890,568	2,541,201	2,363,974	1,325,721	78%	Our target is to reduce our consumption by 5% P.A. The reason this is has been exceeded this year is partly due to the closure of Central Library, MOB, CAB, Town Hall, St James and Capital E. In addition to this, we have also undergone energy efficiency projects over the last six months which has seen reasonable energy reductions.
2.3 Water supply						
Meeting customer expectations						
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	12.01	<20	2.66	<10	N/A	Current records suggest WWL are on track to achieve, however some data validation is needed to confirm.
Continuity of supply and resolution of faults						
Median response time for attendance for urgent call outs*	48 mins	≤60 mins	75+/-30	60 mins	Not met	WWL have provided an indicative assessment of performance along with their level of confidence. Wellington Water is 70% through its full performance review. This measure does not have sufficient system data and analytics to give WWL confidence. More robust reporting on this measure will be in place for Q3.
Median response time for the resolution for urgent call outs*	4.38 hours	≤4 hours	8+/-2	4 hours	Not met	
Median response time for attendance for non-urgent call outs*	74.28 hours	≤36 hours	480+/-48	36 hours	Not met	
Median response time for resolution for non-urgent call outs*	4.89 days	≤5 days	22+/-2	5 days	Not met	
Water supply interruptions (measured as customer hours)	0.94 hours	≤0.94 hours	N/A	<previous	N/A	
2.4 Waste water						
Compliance and sustainability						
Dry weather wastewater overflows, expressed per 1000 connections*	0.83/1000	0/1000	0.06	0/1000	Not met	One event in October (pipe blockage) and the Dixon St event in December.

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
Meeting customer expectations						
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	16.23/1000	<30/1000	8.3	<14/1000	N/A	Current records suggest WWL are on track to achieve, however some data validation is needed to confirm.
Continuity of service and resolution of faults						
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)*	0.13	≤0.8	N/A	≤0.8	N/A	Measured but low confidence in data and analytics. Wellington Water is 70% through its full performance review. This measure does not have sufficient system data and analytics to give WWL confidence. More robust reporting on this measure will be in place for Q3. WWL are happy with the way they have addressed the blockages and faults in the quarter.
Median response time for wastewater overflows (attendance time)*	0.72 hours	≤1 hour	1.5+/-0.5	≤1 hour	Not met	WWL have provided an indicative assessment of performance along with their level of confidence. Wellington Water is 70% through its full performance review. This measure does not have sufficient system data and analytics to give WWL confidence. More robust reporting on this measure will be in place for Q3.
Median response time for wastewater overflows* (resolution time)	3.12 hours	≤6 hours	4+/-1	≤6 hours	Not met	
2.5 Stormwater						
Continuity of service and resolution of faults						
Number of blockages per km of pipeline	0.004	≤0.5	N/A	≤0.25	N/A	Measured but low confidence in data and analytics. Wellington Water is 70% through its full performance review. This measure does not have sufficient system data and analytics to give WWL confidence. More robust reporting on this measure will be in place for Q3. WWL are happy with the way they have addressed the blockages and faults in the quarter.
Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use	99.8%	90%	97%	90%	N/A	These results are only for enterococci monitoring and are based on MfE/MoH guidelines for beach suitability. Full result will be published in Q3.

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	78%	90%	81%	90%	Not met	WWL don't anticipate meeting target given ongoing issues. - Newlands at Gorge-Current reading is low, median still high due to previous readings from the beginning of the year - Johnsonville at Gorge True Left (No.01)- Investigation upstream the catchment - Porirua Stream at Linden Park-Readings low, still under monitoring upstream the catchment 7 Consented culverts above rolling median of 1500. - Te Aro Culvert at Jervois Quay come back high, Overseas terminal under investigation, Taranaki Street and Tory Street reading are increasing, investigation upstream in the catchment will be carried out. Bowen Culvert and Davis Street readings are going down
Meeting customer expectations						
Number of complaints about stormwater system performance per 1000 connections*	8.51/1000	<20/1000	5.9	<10/1000	N/A	Current records suggest WWL are on track to achieve, however some data validation is needed to confirm.
2.6 Conservation attractions						
Zealandia						
Total number of visitors	138,141	118,100	63,339	55,328	14%	There were 39,274 visitors to the eco-sanctuary in the quarter, up 9 percent on the same period last year and well ahead of the second quarter target of 38,300.

* Mandatory measures

Whanaketanga ōhanga | Economic development

Aim: Support city promotions, events and attractions, to enhance Wellington's reputation as a great place to live and visit.

Key groups of activities: City promotions and business support

There are a total of 11 non-financial performance measures in this activity area, 6 are only reported annually (of these 3 are mandatory measures required by statute) and one measure is reported without comparison to target.

Quarter 2 performance and budget overview

Although WCC economic development KPIs have targets set annually, status is reported against year-to-date progress. Two results reported are not showing satisfactory progress towards achievement of these annual goals and one is tracking to exceed target.

Operating expenditure was on track and capital expenditure was underspent during the quarter.

Non-financial performance		Financial - Performance against budget \$000s						
Target not met by >10%	2	Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target met - within +/-10% of target	1	Revenue	(242)	(119)	123	(15,075)	(14,953)	On track
Target exceeded by >10% target	1	Expenditure	11,681	11,827	146	38,071	38,108	On track
Not applicable	1	Net operating expenditure	11,438	11,707	269	22,995	23,154	On track
		Capital expenditure	382	1,917	1,535	28 (Forecast adjusted to 2,387 after Dec)	4,139	Under budget 80% due to timing.

What we did

Marketing

WellingtonNZ (WREDA) relaunched WellingtonNZ.com. Media and PR hosting generated a reach of 37million people with equivalent advertising value of \$3.9m. Highlight was The Late Show with Stephen Colbert – which aired to 3million+ viewers. Economic modelling undertaken by media agency MBM on the impact of WellingtonNZ marketing of the last four years concludes that this advertising has driven \$1.08 billion of a total of \$7 billion in Australian and New Zealander visitor spend – or an additional 18% above baseline.

Wellington Advent Calendar

The Wellington Advent Calendar ran throughout December to support local retail and hospitality businesses over December to February. At the end of December there had been over 89,000 vouchers downloaded from the calendar.

Major events

WOW: The start of quarter two saw The World of Wearable Art Awards Show successfully deliver their

14th year in Wellington. The season boosted the regional economy with \$28 million, a total audience of 60,000 including 71% of the audience visiting from outside the region.

Rugby: Wellington secured two All Blacks matches for Wellington in July and August 2020 against Wales and Australia. Each match is expected to bring \$7-\$9 Million into the local economy.

Singapore Airlines

Singapore Airlines new A350 aircraft arrived on Wellington's runway on 1 Nov 2019. Since its commencement three years ago, this service has broadened Wellington's visitor profile and created new opportunities particularly throughout Southeast Asia. Air New Zealand announced their withdrawal from the Los Angeles to London route from October 2020, which will make the Wellington to Singapore service even more appealing for outbound travellers previously routed via Auckland.

Tourism

The Wellington i-site was re-opened in time for the tourist season following a 12-week upgrade. The centre provides the front door to the region welcoming more than 350,000 visitors to the city annually. The first of the seasons cruise ships docked in Wellington during October with 40 ships visiting Wellington during the quarter. Wellington, together with Queenstown, was the best performing hotel market in NZ across 2019 as a result of a strong events calendar and increased demand in the Government and Corporate sectors.

Business Events

Wellington secured \$4.35million of new conference/business event bid wins this quarter.

Supporting businesses

WellingtonNZ has supported 346 regional businesses in the year to date through the Regional Business Partner Programme, including 220 receiving hands-on support in the form of growth capability development, innovation support and mentorship. 62% of these businesses are located in Wellington city while 38% are based in one of the region's other territorial authorities. In addition, \$1.4m of capability and Callaghan R&D funding was facilitated. The Summer of Tech and Summer of Biz intern programmes, which are supported by WellingtonNZ, had a 26% increase in internships over the summer. CreativeHQ has incubated 24 new start-up ventures, with 7 investable exits.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% / \$500k of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception**Operating expenditure by exception (>10% / \$500k of budget) \$000s**

There are no operating expenditure exceptions to report.

Capital expenditure by exception (>10% / \$500k of budget) \$000s

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
3.1 City promotions and business support	382	1,917	1,535	28*	4,139
<i>Underspend: Under budget due to timing. The general capex programme for Venues is scheduled to be undertaken in the December/January shutdown at the TSB and MFC. The forecast under spend is chiefly on the St James where earthquake strengthening will need to be completed before other renewal work can commence. * Full year forecast adjusted in Section Two p42 to \$2,387</i>					

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Actual	YTD Target	Variance	Variance explanation (where target is not met by >10%)
3.1 City promotions and business support						
WellingtonNZ (WREDA)						
Value of business events (\$m) - value of future events to take place in Wellington	\$19.3m	\$19m	\$15m	~\$11m	Ahead YTD	Solid progress towards annual goal. business events is (not just at our venues)
Total number of events held in WellingtonNZ venues	419	450	212	~345	Behind YTD	Total is made up of 68 performance events (73,000 guests) and 61 business events (52,000 guests) hosted in WellingtonNZ venues. Currently have 419 events booked for the year.
Total event attendance (at major events)	619,232	700,000	124,996	~195,000	Behind YTD	Major events included: World of WearableArt Show, Jim Beam, Blackcaps, All black rugby test match.

Oranga ahurea | Cultural wellbeing

Aim: Support arts activity that adds vibrancy to the city; promote inclusive, tolerant and strong communities.

Key groups of activities: Arts and cultural activities

There is a total of 16 non-financial performance measures in this activity area, 6 are only reported annually (of these 3 are mandatory measures required by statute).

Quarter 2 performance and budget overview

7 of the 8 performance measures with an available result were met or exceeded at the end of the quarter and the one measure with an unfavourable result related to visits to Nairn St Cottage for Wellington Museum Trust.

Overall operating budget was on track and capital expenditure over budget position is temporary.

Non-financial performance		Financial - Performance against budget \$000s						
		Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target not met by >10%	1	Revenue	(416)	(515)	(99)	(854)	(1,030)	On track
Target met - within +/- 10% of target	3	Expenditure	12,947	12,601	(346)	22,820	22,595	On track
Target exceeded by >10% target	4	Net operating expenditure	12,530	12,086	(444)	21,966	21,565	On track
Not applicable	0	Capital expenditure	6,235	3,385	(2,851)	14,319	17,178	Temporarily over budget 84%, forecast underspend

What we did

Council projects

The Swan and Garrett Laneway Upgrade: The Urban Design team is about to enter Phase 2, with artist Andrew Beck, to develop a design of his work Shadow windows to be etched into the ground surface. Construction is scheduled to start in 2020.

Civic Square: Weaving Hope by Ruth Robertson Taylor, supported by the Vodafone Foundation and representatives of Wellington's Muslim Community, was installed on the hoarding surrounding the Town Hall. Only sea by Mata Aho Collective was installed on the hoarding surrounding the Central Library on Victoria Street.

Artist Residencies

Wellington Asia Residency Exchange (WARE) Programme: Footnote New Zealand Dance hosted Japanese choreographer Kota Yamazaki for 5 weeks.

Canberra Wellington Indigenous Artist Residency programme: Minister Gordon Ramsey from Canberra visited Wellington and, in partnership with Councillor Nicola Young, announced the continuation of residency programme, after the highly successful pilot in May and June 2019.

Arts Funding

Arts and Culture Fund: 22 projects were supported at the 5 December meeting of the Grants Subcommittee. Two projects by established performing arts organisations were also supported via additional funding in the Arts and Culture fund for Professional Performing Arts as part of Council's Decade of Culture programme. *A Slightly Isolated Dog* will create the third participatory theatre work of a trilogy and a new show exploring memory, identity and migration will be created by the Girl in the Loft Company.

Public Art Fund: Two Courtenay Place Park Lightbox projects were supported. The next call for proposals for 2020/21 is due 4 March 2020. Mason's Screen in Mason's Lane has had four exhibitions over the last quarter. The Public Art Fund projects selected for support in November 2019 were: Performance Art Week Aotearoa (PAWA) by Sara Cowdell; City Gallery Wellington's city-wide Airplane Banner Flyover of artist Elisabeth Pointon's banner 'Outstanding'; and Pā Harakeke, a new site-specific artwork commissioned for Waitohi by artist Maureen Lander in collaboration with Petone-based weaving group Te Roopu Raranga o Manaia.

Toi Pōneke

Toi Pōneke presented four exhibitions, 'Storm Water Solutions' by Teresa Collins & Bena Jackson, 'See it Like This' by Greta Menzies, 'Home is where my heart will rest' by Chevron Hassett and 'The Toi Three Hundy' by residents of Toi Pōneke. The Toi Pōneke Visual artist-in-residence was Chevron Hassett who presented an exhibition of new video works and an artist talk. The Toi Pōneke Sound Artist in resident Amy-Jean Barnett presented new works and an artist talk. The Toi Pōneke Dance Residency was awarded to choreographers Bjorn Aslund, Alec Katsourakis, Alessia Augello and producer Mattias Olofsson who will present a new show in the Wellington Fringe Festival 2020. Toi Pōneke hosted Wellington's first 'Creative Colab Speed Dating' event. Other public programmes included 'To Weave or not to Weave' that included two forums offering dialogue and differing responses to the Tuia 250 Encounters commemorative events and exhibitions.

City Arts Collection

We transported entire art store (robust items) from MOB to Boulcott St. This was approximately 300 artworks. We removed the final artwork from MOB reception, He Tatai Whetu by Robyn Kahukiwa.

City Events

The City Events team delivered three large scale events in the second quarter- the Diwali Festival, A Very Welly Christmas and the New Year's Eve Celebrations.

- The Diwali Festival was held on November 24 at TSB and Shed 6, and attended by an estimated audience of 12,000.

- A Very Welly Christmas took place on Lambton Quay and Midland Park on the weekend of November 23/24. Approximately 65,000 people attended the festival.
- New Year's Eve Celebrations were held at Whairepo Lagoon on the evening of December 31. Over 8,000 people attended, plus a larger audience along the waterfront who came to see the fireworks.

In addition, the team worked with the Ministry of Culture and Heritage to support the Tuia 250 flotilla visit to Wellington. We organised and delivered a Civic Welcome for the Tuia 250 flotilla which took place on Saturday 30 Nov under the sails in Queens Square, and then inside the Museum of Wellington. On Sunday 1 Dec we supported an Open Vessel Day, providing entertainment, food vendors and logistical support.

City Events supported community events during this period- these included the Maker Faire, Johnsonville Christmas parade, Spring into Tawa festival, Khandallah Village fair, Thorndon Fair and Wellington Polish Christmas market.

Convention & Exhibition Centre

Work on the new convention and exhibition centre began in October with the excavation works commencing followed by the start of piling works in December.

Experience Wellington

Capital E's Maker Faire Wellington was another great success, attracting a total of 5,838 attendees on the day and at the Maker Muster pre-event. Astronomy on Tap, a Space Place event, continues to sell out month on month, and Suffrage in Stitches at Wellington Museum remains popular with visitors. The arrival of 21 cruise ships in December added to the influx of tours booked at our venues, and visitor number are expected to continue to grow into the summer months. Our new self-guided walking tour brochure, starring "Quasi", links up Experience Wellington venues and draws visitors to City Gallery via Te Ngākau Civic Square where the works of New Zealand artists Steve Carr (Chasing the Light), Elisabeth Pointon (What Goes Up), and Kirsty Lillico, Isabella Loudon, and Peter Robinson (Unravalled) are on display.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% / \$500k of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (>10% / \$500k of budget) \$000s

There are no operating expenditure exceptions to report.

Capital expenditure by exception (>10% / \$500k of budget) \$000s

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
4.1 Arts and cultural activities	6,235	3,385	(2,851)	14,319	17,178

Overspend: Over budget however this is temporary. The Convention & Exhibition Centre project has received the structural building consent, the early works package is well advanced, piling commenced and the tender acceptance signed. The construction contract is expected to be awarded by the end of January.

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
4.1 Arts and cultural activities						
Funding success						
Grant outcomes (%) achieved (through funded outcomes – four out of five - being met) - Arts and Culture Fund	92%	80%	90%	80%	13%	Arts Funding has focused on supporting fewer projects but at closer to the requested amount, meaning that the application outcomes are more likely to be achieved.
Wellington Museums Trust - utilisation						
Total Wellington Museum Trust visitors	770,320	665,500	356,897	318,758	12%	Refer to Capital E
• Nairn St Cottage	2,104	2,000	338	800	-58%	Marketing material and imagery is being refreshed to attract new audiences.
• Capital E visitors	137,015	70,500	73,331	40,758	80%	Well ahead of target due mainly to the strong support for the Maker Faire programme.
• Space Place	55,683	57,000	30,587	25,000	20%	A pleasingly strong Q2 result.

Kaupapa pāpori me ngā mahi a rēhia | Social and recreation

Aim: Provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.

Key groups of activities: Public Recreation promotion and support; Community support health and safety.

There is a total of 75 non-financial performance measures in this activity area, 35 are only reported annually (of these 3 are mandatory measures required by statute) and four measures are reported seasonally.

Quarter 2 performance and budget overview

15 out of 21 performance measures with an available result exceeded or met target at the end of the quarter. The unfavourable performance measure variances related to a range of services. Swimming pool and recreation centre utilisation has not been provided for this report because of changes to data collection methodology, refer below for details.

The overall operating budget was on track and the capital budget was underspent by 24%.

Non-financial performance		Financial - Performance against budget \$000s						
Target not met by >10%	6	Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target met - within +/- 10% of target	10	Revenue	(21,880)	(20,281)	1,599	(40,667)	(40,714)	8% ahead of budget refer 5.2 Community Support
Target exceeded by >10% target	5	Expenditure	64,503	65,384	881	126,838	127,337	On track
Not applicable	19	Net operating expenditure	42,623	45,103	2,480	86,171	86,624	YTD actuals and FY forecast favourable due to depreciation expenses and the timing of the opening of the Libraries Services Network locations
		Capital expenditure	19,905	21,543	1,637	38,314	39,723	Under spend: delays in the Libraries programme of works off-setting overspend against Basin Reserve Museum Stand and Te Whaea turf projects.

What we did

Planning

We supported Sport Wellington to finalise a Regional Spaces and Places (Facilities) Plan for regional planning and decision making for new facilities. This was endorsed by the Regional Mayoral Forum in December. We are working with them on implementing key priorities from the Plan including developing a Regional Sportsfield Strategy.

Swimming Pools and ClubActive Fitness Centres

The team are working through verification of the new bookings and membership system which went live at the end of 2019.

The redevelopment of the Keith Spry Pool reception was completed and opened in December as part of the Waitohi opening. This included new spa and sauna facilities. At the Wellington Regional Aquatic Centre, we completed an upgrade of the children's pool and play area. WRAC hosted the NZ Under Water Hockey Club Nationals, NZ Under 14s Water

polo Championships and several regional swim meets.

ClubActive is at a record high for membership numbers with about 2500 members across both gyms. Our group fitness classes continue to have high attendance, with Freyberg classes full at peak times, and WRAC classes at about 80 percent occupancy. We ran more than 3700 classes across the gyms during the 2019 calendar year.

Work is underway to change the parking at the Freyberg Pool & Fitness Centre car park to increase the time limit to 4 hours and develop a new parking system for gym members. We expect to have this work completed and operational by the end of February.

LeisureCard

We continue to implement the changes to the scheme agreed by Councillors in June 2019. We have increased the number of partners with 14 agencies on board including Kainga Ora, Halberg Foundation, Parkinson's New Zealand and Wellington City Mission.

Grant Funds

We approved grants for four additional events from the Sport Event Partnership Fund including the Asia-Oceania round of the 2020 Fed Cup at the Renouf Tennis Centre. This brings the total number of events supported in 19/20 to 17.

Recreation Centres and Sports Hubs

We have received four tenders for construction of the new Alex Moore Park Sport and Community Hub building, and construction is due to start in March 2020. We are working with the Clubs on the park to put in place temporary facilities for the duration of the construction period.

Karori Recreation Centre was refurbished with new automatic entrance doors and a refreshed interior that includes new branding and signage. Electrical work was also undertaken to enable the building to be connected to and run by a generator, part of Councils programme to improve resilience and business continuity in Council facilities.

ASB Sports Centre hosted the NZ National Boccia Championships in October, and in November it was announced that Floorball New Zealand have secured the rights to host the 2022 Women's Under

19 World Cup, with all games being played at the ASB Sports Centre.

Sportsfields

We completed our spring renovation of the sportsfields and summer sport began. Renovations included the complete renewal of the sand carpet field, including secondary drainage, at Lyndhurst Park in Tawa. We hosted two women's provincial cricket matches at Karori Park in November, and received great feedback from players and coaching staff about the park condition and facilities. In December, the NZ National Secondary School Athletics Championships were held at Newtown Park.

Public Toilets

New toilets are being installed at Evans Bay Marina carpark for responsible camping. They are due to open in January.

Playgrounds

We completed renewal of the Kainui Reserve and The Crescent neighbourhood playgrounds and completed the engagement, planning and design works for Victory Park, Coronation Park, Montgomery Ave, Kekerenga St, and Carrara Park renewals.

Libraries and community spaces

Johnsonville library reopened as part of the Waitohi Community Hub on Saturday 14 December. The items are flying off the shelves, and the spaces are buzzing in full swing. We welcomed nearly 5,000 visitors who borrowed more than 3,000 items in the first weekend. It's been wonderful to see how people have jumped into this space and claimed it as Johnsonville's public living room.

Our libraries were pleased to encourage easy voting by acting as polling stations during the local body elections in October.

Central city library network

He Matapihi Molesworth Library which opened at the beginning of October has welcomed more than 20,000 visitors in the first two months. A lease was secured on a third new central city library in the Harbour City Centre on Brandon Street. This will be the largest of the Council's three CBD branches at around 1400 square metres. We have also found a home for Wellington Central Library's collection of 400,000 items in Johnsonville. This is a two storey site at 141 Johnsonville Road and work is

progressing well to prepare a new Collection and Distribution Centre.

Alcohol Licensing

The District Licensing Committee issued a decision refusing to renew the off licence for the Shalimar Mini Mart. This hearing received media attention due to the applicant including 3.8 tonnes of poppy seeds in their sales data which is needed to assess whether they meet the criteria as a grocery store. The applicant has appealed the decision to the Alcohol Licensing and Regulatory Authority.

Food Licensing

The Environmental Health Officers continue to improve performance in completing verifications of registered food premises on time. In the last quarter 92% of verifications had an acceptable outcome.

Dogs

There was a spate of serious dog attacks in December. The key factors have been owners failing to keep their dogs on lead and under control or failing to comply with dog classification requirements. We are working with the Legal Team on prosecuting owners whose failure to comply has resulted in serious harm to people or other dogs.

Wellbeing and Community Resilience: Linden

Activation of the Linden Social Centre is central to the community development programme. Programmes include a number of murals such as the Emergency Water Tank at the Linden Social Centre, was painted by local artist, Ruth Robertson-Taylor who worked with the local school to develop the design. We are also completing a mural, along the front of the Linden Social Centre building. A piano was donated for the community to play and was painted by local artist Rox Johnson.

The Linden Kai Kitchen is well supported by volunteers and currently provides 80 lunches as well as distributing donated food.

Local youth mentors are being trained to support the Linden Youth Leadership programme and both Challenge 2000 and Zeal are delivering programmes and events with the youth of Linden.

A "Little Free Garden" has been established with locals donating excess produce, plants, seeds etc. to share with their neighbours and food rescue distribution programmes have been set up through Kaibosh and KCA and Pak n Save Porirua.

Refugees

Refugee Welcome Kits: We have continued to partner with Red Cross to welcome refugee families and distribute crucial Council information to former refugee families settling in Wellington, and now offer the kit in an additional eight languages. In this quarter, kits were provided to 22 former refugees who had recently made Wellington their home, with the support of Red Cross's resettlement programme.

Sustainable Food Network

We have progressed a number of projects and these include: Sustainable Food Forums where, in collaboration with Sustainable Business Network, we hosted the second Sustainable Food Forum in November - "Reimagining Food Waste"

Community Gardens

We continue to support a network of community gardens and urban farms across the city and we have a summer research student from Victoria University collecting data to measure the social and environmental impact Innermost Gardens has on its surrounding neighbourhood.

Kaicycle

Kaicycle and Sustainability Trust have received WCC funding to trial community composting at three sites in Wellington. Our team is working with both organisations to refine the site selection and project reporting requirements.

Seeds to Feeds

This is a new initiative, part of Local Food Week, is a festival celebrating Wellington's local, natural, and community building food. This quarter 'Seeds to Feeds' has assembled seven teams of community gardeners, chefs, organisers, musicians and foragers to start growing food for the 2020 celebrations. The festival will take place in suburbs throughout Wellington from 16-22 March.

Social and Recreation Fund

Twenty organisations were supported with grants totalling \$124,991 in the funding round which closed at the end of October 2019. These included support for Gender Minorities Aotearoa (\$30,000) who work from their base in Newtown. This group provide a range of services for community, including direct support for facilitate health and well-being for takataapui, transgender, and intersex people. Kaicycle Incorporated (\$25,000) are developing their work on the urban farm (on Hospital Road) and

developing a pilot community composting programme (with additional grant support through our Waste Minimisation Seed Fund).

Community Safety

CCTV network: Our relationship with the Police continues to ensure that the most vulnerable parts of our city are protected. CCTV locations are currently being reviewed and a long term plan for broadening the scope of cameras and how we operate is underway. This last quarter we installed two new cameras in Kilbirnie, one on Bay road and one on Coutts street. We continue to work with other business units ensuring that the upgrades across the city are inclusive of Crime Prevention Through Environmental Design (CPTED) solutions.

Mosque Support

Following the Christchurch mosque shootings we provided safety and security support to Kilbirnie mosque in the first quarter of 2019/2020. In the second quarter we have extended this support to the Al-Ameen mosque in Newlands. This support has come in the form of contracting security management consultants Opsec to conduct a risk assessment with a report on the results, followed by crisis preparedness workshops that were delivered to members of the mosque community. We are liaising with the Police to ensure that, as first responders in the event of an incident, they are aware of the procedures that the mosques will follow and security measures that they have in place. We have also made enquiries to see what other support or funding may be available to help make the mosques in Wellington City as safe and secure as possible.

Te Mahana - Homelessness Reporting

We have begun to dig deeper into how we collect and record information about homelessness and this will be a key area of focus in 2020. There is also scope to improve data collection and presentation on begging. We hope to be able to illustrate the impact of the Housing First initiative and Te Mahana's progress through this work. In addition, it will improve our understanding of who is homeless in Wellington and how they engage with the services available.

Basin Reserve Trust

The seismic strengthening and redevelopment of the Museum Stand progressed significantly during the quarter and the project remains on-track to host fans at the upcoming international cricket test between India and the Black Caps beginning on 21 February.

Quarter two saw the commencement of the domestic men's and women's cricket season with the "Christmas at the Basin" event on December 21 that was attended by 4000 people. Just after the quarter end, both the Wellington Blaze and Firebirds won their respective women's and men's T20 competitions in a double header final hosted at the Basin Reserve.

The Basin Reserve hosted another sell-out Beers at the Basin event and continues to grow its corporate functions and conferences, with 23 held this quarter.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% / \$500k of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (>10% / \$500k of budget) \$000s

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
5.1 Recreation Promotion & Support	16,205	15,669	(536)	31,330	31,260
Overspend: Unfavourable due to lower than expected swimming pool and sports field revenue and higher than budgeted corporate expense allocations.					
5.2 Community Support	20,191	23,162	2,971	42,077	42,679
Underspend: Favourable due to Te Mara rent being ahead of budget and lower than budgeted depreciation costs (partially due to the timing of the opening of the Libraries Services Network locations).					

Capital expenditure by exception (>10% / \$500k of budget) \$000s

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
5.1 Recreation Promotion & Support	11,257	6,733	(4,524)	15,438	14,138
Overspend: Over budget partly due to timing of spend on the Basin Reserve Museum Stand project and Te Whaea turf projects.					
5.2 Community Support	7,405	12,970	5,565	18,020	22,050
Underspend: Under budget primarily due to delays in the Libraries programme of works. This Central Libraries Services Network work will be completed in the second half of this financial year.					
5.3 Public Health and Safety	1,243	1,840	596	4,856	3,535
Underspend: Variances to budget in relation to re-phasing and re-working of the Alex Moore Park Sports Hub project					

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
5.1 Recreation Promotion & Support						
Utilisation						
NB Variances not available for swimming pools and recreation centres due to the team being in the early stages of the new bookings & membership system which went live at the end of 2019. Results will be reported in Q3 after system verification work is complete.						
Artificial sports-field (%) utilisation - off-peak winter	18%	25%	14%	25%	-44%	The dry winter meant that our grass fields were used a lot more and the use of the artificial turf during peak times has increased. Both of these have impacted on the use of fields during off-peak times.
Basin Reserve Trust						
Basin Reserve - Total event days (excluding practice days)	97	121	83	61	36%	Significant increase in functions due to growing reputation of the Basin Reserve function venues.
Attendance at all events	134,858	41,000	16,300	25,000	-35%	The key event of quarter two was the annual Beers at the Basin. This event drew a sold-out crowd of 5800 event goers. The Wellington Scottish Athletics Club Night of Miles event which has been an annual feature on the Basin Reserves event calendar was held at Newtown Park in 2019. This event will return to the Basin in 2021 – this has led

Performance measure	2018/19 result	2019/20 target	Actual	Target	Variance	Variance explanation (where target is not met by >10%)
						to a quarter two reduction in other sporting events.
Practice facility usage days	122	100	44	60	-27%	Alignment of Blaze, Firebirds and wider squad training season has reduced YTD practise days. 58 team practise seasons were held in quarter two
5.2 Community Support						
Libraries utilisation						
Library items issued (physical)	2,244,761	> 2,244,761	953,724	1,500,000	-36%	Lower items issued because of limited access to the Central Library collection for borrowing.
Library items issued (e-library)	475,745	340,000	302,436	160,000	89%	Increase related to more reliance on eBook collections.
Library physical visits	2,021,003	2,400,000	842,626	1,200,000	-30%	Decrease in visits related to no access to the Central Library collection for visiting.
Library website visits	4,840,980	3,300,000	1,820,523	1,600,000	14%	Increase related to increased reliance on online services.
Community centres utilisation						
Occupancy (%) of Council community centres and halls	42%	45%	40%	45%	-11%	Wadestown still at low occupancy due to Kindy vacancy, Linden Social Centre at 60%.
Funding success						
Grants outcomes (%) achieved (through funded outcomes – four out of five – being met) - Social and Recreation Fund	89.7%	80%	100%	80%	25%	All Social and Recreation Fund grant accountabilities now achieving 4 out of 5 outcomes met.
5.3 Public health and safety						
Timeliness						
Graffiti removal – response time frames (%) met	91%	80%	89%	80%	11%	The volume of graffiti in December was significantly lower this time. In the second quarter we have also worked with the contact centre to reduce the number of graffiti subjects in Confirm (call logging system), thereby simplifying the process of reporting and referring graffiti. We are also working with the community to reduce the incidence of graffiti through volunteer programmes.

Tāone tupu ora | Urban development

Aim: Embrace Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate

Key groups of activities: Urban planning, heritage and public spaces development; Building and development control

There is a total of 17 non-financial performance measures in this activity area, 10 are only reported annually (of these 3 are mandatory measures required by statute).

Quarter 2 performance and budget overview

At the end of the quarter, 4 of the 7 performance measures with an available result met target. The unfavourable performance measure variances related to timeliness of building consents, resource consents and LIMs.

The overall operating budget was on track and the capital budget was underspent.

Non-financial performance		Financial - Performance against budget \$000s						
		Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target not met by >10%	3	Revenue	(7,744)	(7,004)	740	(14,661)	(14,207)	11% ahead of budget due to consenting income greater than plan.
Target met - within +/- 10% of target	4	Expenditure	17,809	16,857	(952)	36,384	34,069	On track
Target exceeded by >10% target	0	Net operating expenditure	10,065	9,853	(212)	21,723	19,862	On track
Not applicable	0	Capital expenditure	13,858	18,790	4,932	34,858	48,480	26% Underspend due to project timing delays. YE underspend relates to earthquake strengthening works.

What we did

Public space development

The Wall Park upgrade project - a joint initiative between WCC, the Tawa Technology Education Trust and students of Tawa Intermediate and Linden Schools - is progressing with the completion of a student workshop to gather ideas and themes to be utilised for development of a playground/park concept and preparation of a masterplan. An event was held in October to celebrate the students' input to date. Concept Designs, cost estimation and a procurement strategy will be developed in Q3 and 4. Delivery of the project will commence in the second half of 2020.

The Karori Town Centre upgrade project, to create a more inviting, accessible and green public space, progressed to Developed Design phase during Q2.

Detailed Design and procurement phases will follow in Q3 and 4.

Design Review

The Design Review team continues to manage a high number of Resource Consents, Monitoring/Compliance and Road Stopping applications, as well as pre-application meeting requests. Resource Consent applications requiring urban design assessment continue to increase in numbers (up approximately 150% from 2016) and complexity (this year saw significantly more notified applications, as well as large development applications in contentious areas of the city).

The Urban Design team have contributed to the development of Let Get Wellington Moving's

programme of work and the scoping of the individual workstreams. This has included provision of technical expertise for the Golden Mile Early Delivery workstream. Also input to the scoping and evaluation phase of the Thorndon/Hutt Road Early Delivery and State Highway Access/Mass Rapid Transit workstreams.

Built Heritage Incentive and Building Resilience Funds

The two Council funds aimed at assisting building owners with seismically strengthening their buildings, with the Built Heritage Fund also assisting with heritage conservation works, were both opened for applications on the 31st October 2019 with a closing date of the 5th February. Several enquiries have been received for the Built Heritage Incentive Fund to date, and 7 applications are drafted or have been lodged with more expected in the lead up to the closing date. The Building Resilience Fund has 3 applications drafted or lodged. The Resilience Team has been in contact with numerous building

owners and anticipate more applications in the coming weeks. The Grants Subcommittee will make a decision on the allocation of these two funds 18 March 2020.

Resource Consents

Projects worked on include the new National Archives, Site 9, Arlington sites 1 and 3, Westside Bus Stabling Facility (NZ Bus), several multi-units including a 4-5 storey block at 154-160 Riddiford Street in the heart of the Newtown shopping centre, a mixed use development encompassing 117-121 Riddiford Street, a 200 lot subdivision at Stebbings, and 2 Notice of Requirement applications for Wellington International Airport within the current site to allow higher development within the terminal area and on the former Miramar South School for ancillary purposes.

An area that the team consistently achieves well in is customer satisfaction, with 87.7% of customers who are satisfied with the service they had received (from survey responses received).

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% / \$500k of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (>10% / \$500k of budget) \$000s

Activity / budget result	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
6.2 Building & Development Control	5,019	4,469	(549)	9,486	8,790
Overpend: higher than planned personnel (and resultant organisational overheads) and professional costs partially off-set due to consenting income being \$649k greater than plan.					

Capital expenditure by exception (>10% / \$500k of budget) \$000s

Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
6.1 Urban Planning and Policy	2,708	4,245	1,537	6,634	13,339
Underspend: Under budget due to delays on Frank Kitts Park (tenders received are over budget) and North Lambton Quay project where this will be aligned with the LGWM Golden Mile work stream. Forecast under spends are due to delays in the programme e.g. Swann/Garret will be delivered next year and Stout Street is dependent upon LGWM decisions.					
6.2 Building & Development Control	11,150	14,545	3,395	28,224	35,141
Underspend: Under spending due to project scheduling changes for the earthquake strengthening programmes for the St James theatre and the Town Hall. They are forecasting an under spent at year end by \$0.9m and \$5m respectively.					

Performance measures (KPIs) by exception

Performance measure	2018/19 FY result	2019/20 FY target	Q2 Actual	Q2 Target	Q2 Variance	Variance explanation (where target is not met by >10%)
6.2 Building and development						
Timeliness						
Building consents (%) issued within 20 working days	89%	100%	83%	100%	-17%	A number of issues compounded to negatively impact timeliness of service delivery this quarter: staff turnover, recruitment and on-boarding of new staff, structural firms withdrawal of the level of service provided to BCC, and technology outages during the quarter. Although officers continue to work additional hours to assist, the resourcing pressures are expected to continue, for a number of years. The Q1 result was 89%.
Land Information Memorandums (LIMs) (%) issued within 10 working days	58%	100%	82%	100%	-18%	The LIM teams performance was greatly impacted by a number of IT outages during the months of November and December.
Resource consents (non-notified) (%) issued within statutory time frames	95.5%	100%	89%	100%	-12%	Whilst slightly higher than the Q1 results (88%), the results are behind target. The business case for 2 additional FTEs in the consents team is being finalised. Heavy reliance on advisors from other areas of the Council in relation to processing consents is also having an effect on the timeliness of consent processing.

Waka | Transport

Aim: Manage the transport network so it's sustainable, safe and efficient

Key groups of activities: Transport, Parking

There is a total of 17 non-financial performance measures in this activity area, 10 are only reported annually (of these 3 are mandatory measures required by statute).

There is a total of 33 non-financial performance measures in this activity area, 25 are only reported annually (of these 3 are mandatory measures required by statute).

Quarter 2 performance and budget overview

8 of the 8 performance measures with an available result met target at the end of the quarter.

The overall operating expenditure was 23% underspent and capital budgets were largely on track

Non-financial performance		Financial - Performance against budget \$000s						
Target not met by >10%	0	Actual	Budget	Variance	YE Forecast	YE Budget	Comment	
Target met - within +/- 10% of target	8	Revenue	(22,037)	(20,026)	2,010	(42,090)	(40,634)	10% ahead of budget
Target exceeded by >10% target	0	Expenditure	40,355	43,885	3,530	89,104	87,128	8% under budget in depreciation, delays on contract costs tied with LGWM and a delay in expensing costs for the Ngauranga to Petone cycleway.
Not applicable	0	Net operating expenditure	18,318	23,859	5,540	47,014	46,494	23% under budget
		Capital expenditure	24,206	25,534	1,328	60,038	58,401	Under budget due to work delays which will pick up with the better weather over coming months. Mitigations have been sought for the forecast over spend through bringing forward future budget funding.

What we did

Let's Get Wellington Moving

We appointed consulting teams to lead the Golden Mile and Thorndon Quay business cases, these teams now have work underway. We conducted initial public engagement on how the Golden Mile could be improved for public transport and to make it a more attractive and safer place for people to walk and visit. We also conducted initial engagement on a proposal to lower speed limits in the central city to 30km/h, except for main roads. Both engagements received good levels of feedback from the

public. Tender documents were released for business case work on Mass Rapid Transit and State Highway Improvements (Basin Reserve and extra Mt Victoria tunnel). These contracts will be awarded early in the new year.

We received approval from councils for the LGWM relationship and funding agreement, confirming the partners' commitment to work together to successfully deliver LGWM (subject to ongoing approval of business cases and funding for aspects of the programme as it continues to develop). We

also received agreement to bring forward funding for the LGWM programme in 2019/20 and 2020/21, and for the councils' jointly commissioned Bus Priority Action Plan to be funded and delivered through LGWM.

Cable Car

The Cable Car experienced a typically busy start to the cruise ship season. During the summer months the company began treating and painting rust spots on its longest steel bridge at Salamanca station. This work has evolved into a comprehensive inspection and re-paint of the 1930s hot-riveted steel rail beams, inspection and replacement of bolts and lubrication of the roller bearings on the top of the piers.

Resilience and structures

Seatoun Tunnel Earthquake Strengthening:

Construction in progress, with 50 percent of the planned works completed. Completion is planned for mid-2020. The Seatoun Tunnel is the last of the Council's four road tunnels to be earthquake strengthened.

Pedestrian Bridge Strengthening (Ruahine St, Hataitai): Design is completed, however construction is on hold because of technical difficulties in executing the work within the limited timeframe allocated during the Mt. Victoria tunnel closures. Currently liaising with NZTA to overcome these difficulties.

Ngaio Gorge Slopes Stabilisation: We continued with the slope stability monitoring survey work for the two slip sites. Final designs that involve slope failure mitigation works, retaining walls, catch fences, mechanically strengthened earth bund, storm water system and road realignment configurations have been completed. Certificates of conformity for improvement design works have been obtained from GWRC and Council. Department of Conservation issued the permit for lizard management work during construction. A road safety audit for final designs commenced. Tender document for physical works has been issued to registered contractors. The tender will be closed on 28 January 2020. We planned to commence the construction in mid-March 2020.

Traffic Engineering Enquiries

We received 481 new traffic engineering enquiries and processed a total of 510 enquiries – this is a strong customer service improvement on previous

quarters from improved processes and more resource.

Traffic Signals

During the quarter we installed pedestrian countdown lanterns at Willis St / Mercer St. We provided ongoing technical advice and applied traffic signal early improvements at selected sites along the Golden Mile, as part of the LGWM programme.

Network Maintenance/Renewal

We implemented improved processes to better coordinate and communicate maintenance roadworks. As a result residents have received more notices of high impact works which has been positively received. We are also seeking feedback from residents associations and community groups. While our maintenance programme is on track, to allow for changing spring weather we have condensed the programme delivery.

LED Street Lighting

The majority of the Council's street lights along arterial and urban streets within the city have now been renewed with LEDs. Work has continued with renewing those still outstanding at the end of Q1. Most pedestrian areas still need lighting assessment and design before LED lights will be installed in these areas. Significant progress has been made in the LED renewal of lighting in the Seatoun tunnel. The project is now expected to be completed in Q3.

Network Improvements.

Various pedestrian and traffic safety improvements were carried out or were at the planning stage during Q2 2019-20. The most significant of these were:

- Westchester Drive Footpath Extension
- Tinakori Road Thorndon – Road widening
- Melksham / Mauldeth Intersection Churton Park
- Broadway Miramar – Kerb buildouts and pedestrian refuge

Significant network concept and final designs in progress include:

- Adelaide Road Berhampore – New pedestrian crossing completed
- Rangiora Avenue Kaiwharawhara - Footpath Extension re-tendered on 16 December to address primarily an under estimate in contract duration

- Sar Street Wadestown - Footpath Extension concept design completed and consultation planned in early Q3
- Hataitai / Waitoa / Moxham Intersection Hataitai - Roundabout option engagement with Ward councillors. Engagement with wider community planned for Q3
- Victoria Street/Harris Street – New footpath

Public Transport

We assisted GWRC to complete the last two bus hubs at Johnsonville and Karori which are an integral part of the bus network changes introduced in July 2018. We continue to work closely with GWRC on a joint programme of improvements to the bus network to provide better and safer access to bus stops to assist both operators and passengers. We undertook work to develop a bus priority action plan, this was then adopted by both Councils in December.

Road Maintenance Contract

We released an RFP for our road maintenance and renewal (RMR) contract in Q2. This is worth \$38 million a year. The tender closes in early February and will be awarded in March.

Kiwi Point Quarry

The process of land purchase from NZTA started in the last quarter is still underway reflecting changes in personnel at NZTA. However, the land has been valued and the lawyers are viewing the sale documents.

About 512,000m³ of overburden is to be removed to access quality rock from the rezoned land (southern face). Models were developed to ascertain the best way to approach overburden removal. The next step is a workshop has been planned to study the model and progress overburden removal.

Cycleways

Work is continuing on construction of the Evans Bay and Cobham Drive cycleways.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (>10% / \$500k of budget) \$000s					
Activity / budget result	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
7.1 Transport network	26,862	31,590	4,728	63,131	62,083
Underspend: Revenue ahead 881k due to unplanned compensation re LED lights, higher NZTA income re pedestrian network and road maintenance and unplanned surplus on asset disposal, plus expenditure under budget in depreciation, delays on contract costs tied with LGWM and a delay in expensing costs for the Ngauranga to Petone cycleway. The latter (full year \$2.4m) is currently forecast to be a permanent saving as the ownership model of that asset is being worked through.					
7.2 Parking	(8,543)	(7,731)	812	(16,117)	(15,589)
Underspend: Favourable mainly due to enforcement revenue being ahead of budget.					

Capital expenditure by exception (>10% / \$500k of budget) \$000s					
Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget
7.1 Transport network	24,179	25,349	1,169	59,734	58,097
Underspend: Under budget due to delays on road surface renewal work and timing on other large projects eg. Bus Priority Planning (linked to LGWM), Ngaio Gorge and Wadestown route resilience. The work programme is currently being reviewed with forecast to be revised.					
7.2 Parking	27	185	158	304	304
Underspend: Under budget 86% however dollar value variance not material. Forecast is in line with year-end budget.					

Performance measures (KPIs) by exception

There are no performance exceptions to report.

Section Two: Financial performance

Consolidated financial performance 1 July - 31 December 2019

This section details the Councils consolidated financial performance for year to date. Numbers in brackets indicated an unfavourable variance from budget.

Net Operating Expenditure by Expenditure Type	YTD			Full Year	
	Actual - \$000s	Budget - \$000s	Variance - \$000s	Forecast - \$000s	Budget - \$000s
Rates revenue	162,541	162,928	(387)	325,856	325,856
Revenue from activities	71,790	65,261	6,529	150,009	146,386
Investments revenue	8,122	5,720	2,401	25,951	25,861
Finance revenue	1,349	7	1,342	13	13
Other revenue	18,087	16,890	1,197	46,740	44,954
Development Contributions	3,081	1,000	2,081	2,000	2,000
Total Revenue	264,970	251,805	13,164	550,568	545,070
Personnel expenses	63,134	60,763	(2,371)	123,817	121,765
Contracts, Services, Materials	88,454	91,388	2,934	198,433	192,943
Professional Costs	6,072	5,704	(368)	12,207	10,991
General expenses	39,973	38,446	(1,527)	75,962	76,351
Depreciation and amortisation	58,795	62,858	4,063	122,777	124,573
Finance expense	13,435	12,451	(984)	24,902	24,902
Internal recharge and recoveries	(4,924)	(5,845)	(922)	(11,494)	(11,494)
Total expense	264,939	265,765	826	546,604	540,030
Allocations	1	51	50	0	0
Net operating surplus / (deficit)	31	(14,010)	14,041	3,964	5,040

The major Opex movements by December 31 (year to date) were:

Year to date

- Revenue from Operating Activities \$6.5m (%) favourable – Waste Operations income \$2.0m additional revenue for contaminated/special waste from city and regional projects. City Housing income \$1.8m favourable mainly relating to Te Mara lease revenue. Community Networks income \$1.0m favourable to predominantly due higher than budgeted enforcement revenue.
- Contracts, Services & Materials are \$2.9m favourable – 3 Waters due to timing of management fees, City Design & Place Planning (\$1.8m) delays of contract costs and grant payments for the Ngauranga to Petone cycleway.
- Depreciation is \$4.1m favourable. Transport \$2.1m due to delays in capital expenditure and capitalisation; Property \$1.2m (Civic Precinct), 3 Waters have \$0.5m of delays in spend and capitalisation.

Forecast

- Revenue from Operating Activities is \$3.6m favourable – due to waste volumes for contaminated / special waste from city and regional projects by \$2.4m
- Personnel \$2.0m Unfavourable. Chief City Planner \$0.2m one off payments, City Design & Place Planning \$0.4m additional resources for District Plan work, ELT \$0.1m additional roles
- Contracts \$5.7m unfavourable. City Design & Place Planning \$2.5m favourable (delay in Ngauranga to Petone cycleway); Smart Council \$3.2m unfavourable due to increased service tower costs
- Professional costs \$1.2m unfavourable. Legal services \$0.4m extrapolation based on historical trends predicting future HR related and other litigation cases; Place Planning and Resource Consent \$1.1m unfavourable – assumed additional expense in delivering District Plan work.
- Depreciation \$1.8m favourable. Civic Precinct \$1.7m favourable due to construction timing changes. Waterfront \$1.0m unfavourable due to a higher than expected asset revaluation, Waitohi \$0.6m favourable due to later opening than budgeted; Wellington Venues \$0.5m favourable due to a delay in capitalisation.

Expenditure

Net operating expenditure

Net Operating Expenditure by Strategy Area	YTD				Full Year			
	Actual - \$000s	Budget - 000s	Variance - \$000s	%	Forecast - \$000s	Budget - \$000s	Var \$000s	%
Governance	10,192	9,587	(605)	-6%	18,851	19,007	156	1%
Environment	77,896	80,642	2,745	3%	159,861	161,534	1,673	1%
Economic Development	11,438	11,707	269	2%	22,995	23,154	159	1%
Cultural Wellbeing	12,530	12,086	(444)	-4%	21,966	21,565	-401	-2%
Social and Recreation	42,623	45,103	2,480	5%	86,171	86,624	453	1%
Urban Development	10,065	9,853	(212)	-2%	21,723	19,862	-1,861	-9%
Transport	18,318	23,859	5,540	23%	47,014	46,494	-520	-1%
Total all strategy areas	183,064	192,837	9,773	5%	374,767	378,239	3,472	1%
Council	(183,095)	(178,826)	4,269	-2%	(382,546)	(383,279)	-733	0%
Total	(32)	14,010	14,042	100%	(3,984)	(5,040)	-1,056	21%

Key: Actual, Budget and FY Budget () = net revenue, Variance () = deficit/ overspend

At the end of December, the actual YTD underspend was \$14m. Areas of significant variance are:

Year to date

- Governance is \$0.6 (-6%) unfavourable due to timing of ElectionNZ funding and overspend on allocated costs.
- Environment is \$2.7m (3%) favourable – mainly due to increase contaminated waste revenue.
- Social & Recreation is \$2.5m (5%) favourable – \$1.9 ahead in revenue due to Te Mara rent being ahead of budget and \$1.1m favourable on expenditure predominantly due to depreciation costs
- Transport is \$5.5m (23%) favourable -\$0.9m revenue and \$3.8m under budget in depreciation and Parking \$1.1m positive on revenue

Operating expenditure forecast

- Forecast expenditure for Strategy areas are largely on track
- Urban Development is forecast is \$1.9m (-9%) unfavourable

Capital Expenditure

Capital Expenditure by Strategy Area	YTD				Full Year			
	Actual - \$000s	Budget - \$000s	Variance - \$000s	%	Forecast - \$000s	Budget - \$000s	Var \$000s	%
Governance	0	36	36	100%	145	145	0	0%
Environment	21,849	27,788	5,939	21%	47,979	61,054	13,075	21%
Economic Development	382	1,917	1,535	80%	28 revised to 2,387*	4,139	1,752	42%
Cultural Wellbeing	6,235	3,385	(2,851)	-84%	14,319	17,178	2,859	17%
Social and Recreation	19,905	21,543	1,637	8%	38,314	39,723	1,409	4%
Urban Development	13,858	18,790	4,932	26%	34,858	48,480	13,622	28%
Transport	24,206	25,534	1,328	5%	60,038	58,401	(1,637)	-3%
Total strategy area	86,436	98,993	12,556	13%	195,681	229,120	33,439	15%
Council	11,845	14,195	2,350	17%	21,329	30,152	8,823	29%
Total	98,281	113,188	14,906	13%	217,009	259,272		16%

At the end of December, the actual YTD underspend was \$14.9m. Areas of significant under spending are:

- Environment is \$5.9m (21%) favourable – 3 Waters projects are less than budget (\$5.7m), due to rephasing of the programme of works. The Omororo project is \$1.5m favourable with work delayed while the business case being reviewed, waste water pump station renewals \$0.9m and Stage 4 of the Southern Landfill project is \$0.6m are lower than budgeted.
- Economic Development is \$1.5m (80%) favourable – the St James project is \$0.9m lower than budgeted.
- Cultural Wellbeing is \$2.9m (-84%) unfavourable – Wellington Convention Centre \$2.9m more than budgeted due to being ahead of programme.
- Social & Recreation is \$1.6m (8%) favourable – Central Library upgrades is \$5.2m due to changes in the phasing of the programme of works.
- Urban Development is \$4.9m (26%) favourable – Earthquake Risk Mitigation is \$3.4m under spent (St James \$1.5m and Town Hall \$1.3m) and Wellington Waterfront is \$0.9m less than budgeted (Frank Kitts Park project \$1.5m).
- Transport is \$1.3m (5%) favourable - due to being behind programme however activity expected to increase over the coming months with improved weather.
- Council is \$2.4m (17%) favourable – lower than budgeted spends for the unscheduled infrastructure renewals (\$1.5m) (bids) and Civic Property projects (\$1.8m) partially offset by higher than budgeted spend on the ICT infrastructure project (-\$1.7m).

Capital expenditure forecast

- Environment is expected to be \$13m (21%) favourable – 3 Waters projects are less than budget (partly due to re-phasing in the Omāroro project).
- Economic Development is forecast at \$1.8m (42%) favourable (based on revised Dec numbers) – Wellington Venues is \$1.8m less than budgeted (mainly due to delays at the St James theatre. Earthquake strengthening needs to be completed before progressing on to the renewals work).
- Cultural wellbeing is forecast to be \$2.8m (17%) favourable
- Social & Recreation is forecast to be \$1.4m (4%) favourable – Basin Reserve \$1.1m over budget (offset by recovered expenditure funding – per above).
- Urban Development is \$13.6 (28%) favourable forecast – Earthquake Risk Mitigation is \$5.9m (St James \$0.9m and Town Hall \$5.0m) and Central City Framework is \$2.0m less than budgeted (North Lambton Quay dependant on decisions regarding LGWM).
- Transport is currently forecasting \$1.6m (-3%) unfavourable spend however with a plan to defer several projects, NZTA subsidies for the LED Street lights and decisions requested to bring future years funding forward this may reduce by approximately \$3-4m, however this currently looks like an over spend.

Treasury Report

Summary

- Policy compliance: all positions compliant.
- Funding headroom of \$187m.
- Net interest expense is now \$557k under budget in the year to date.
- Capex programme was underspent by \$3m (13.3%) in the month of December and by \$18m (19.5%) year to date as at 30 November 2019.

Borrowings

- Total committed borrowing facilities as at the end of December were \$757m providing headroom of \$187m.
- Our liquidity ratio is at 133% - up 4% this month due to increase in deposits (from \$110m to \$125m).
- Total net borrowings at the end of December were \$570m.
- Gross borrowings were \$695m.
- A \$5m fixed rate bond matured on 17 January. The maturity had been prefunded.

Investments

- Deposits at the end of December were at \$125m, up \$15m from November. \$40m will be held on deposit for prefunding until respective debt maturity dates.

Treasury Policy Compliance

At 31 December 2019, all of the core policy compliance requirements were achieved as shown in the below tables:

Liquidity

Policy	Current	Compliant
115%	133%	Yes
Item	Compliant	
Borrowing per bank counterparty	Yes	

Debt funding maturity profile

Period	Minimum %	Maximum %	Actual	Compliant
0-3 years	15%	60%	39%	Yes
3-5 years	15%	60%	27%	Yes
5+ years	15%	60%	34%	Yes

Fixed rate maturity profile

Debt Period Ending	Debt Forecast	Minimum %	Maximum %	Actual	Compliant
Current	695.0	N/A	N/A	73%	N/A
Year 1	804.6	50%	80%	59%	Yes
Year 2	917.8	45%	80%	52%	Yes
Year 3	994.8	40%	80%	47%	Yes

Debt Period Ending	Debt Forecast	Minimum %	Maximum %	Actual	Compliant
Year 4	1,039.4	35%	75%	46%	Yes
Year 5	1,079.2	30%	70%	44%	Yes
Year 6	1,147.2	20%	65%	35%	Yes
Year 7	1,187.5	10%	60%	34%	Yes
Year 8	1,173.5	0%	55%	30%	Yes
Year 9	1,161.8	0%	50%	27%	Yes
Year 10	1,161.8	0%	45%	24%	Yes
Year 11	1,161.8	0%	40%	19%	Yes
Year 12	1,161.8	0%	35%	10%	Yes
Year 13	1,161.8	0%	30%	6%	Yes
Year 14	1,161.8	0%	30%	0%	Yes
Year 15	1,161.8	0%	30%	0%	Yes
Year 16	1,161.8	0%	30%	0%	Yes

Carbon

Policy amount required (units)	Current holdings (units)	Compliant
204,905	402,857	Yes

Appendices

Appendix One: Detailed performance against targets	48
- KPIs reported quarterly	
Appendix Two: Detailed financial performance information	54
a) Operational expenditure	
b) Capital expenditure	

Appendix One: Detailed performance against target

Appendix one contains detailed quarterly results against target for each activity area. The quarter result includes an end of quarter status indicator that reflects the definitions below. For more information on measures that have a status of Amber or Red see the relevant activity area in Section Two.

Status	Definition
Blue	Target exceeded (i.e. the actual result is greater than 10% over target)
Green	Target met (i.e. actual result is between 10% under and 10% over target)
Red	Target not met (i.e. the actual result is greater than 10% under target)
NA	No status result to report
*	The measure is mandatory

Performance measure	2018/19 Result	2019/20 Target	2019/20 Actual	YTD % Var.	Q1/YTD Status
1. Mana Whakahaere Governance					
1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi Governance, information and engagement					
Facilitating democratic decision-making					
Meeting and committee agendas (%) made available to the public within statutory timeframes (2 working days prior to meetings)	100%	100%	100%	0%	
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	97%	70%	92%	31%	
Providing information and a point of contact					
Contact Centre - Contacts responded to (calls)	270,675	NA	129,956	NA	
Contact Centre - contacts responded to within target timeframes (calls within 30 seconds)	80%	85%	81%	-5%	
Contact Centre - Contacts responded to (emails)	32,307	NA	12,542	NA	
Contact Centre - contacts responded to within target timeframes (emails within 24 hours)	99%	100%	100%	0%	
City Archives – users (%) satisfied with services and facilities	86.6%	75%	74%	NA Sample size too low	
Official information requests (%) handled within Local Government Official Information and Meetings Act legislative timeframe	97.08%	90%	94%	5%	
1.2 Rangapū Māori/Mana Whenua Māori and mana whenua partnerships					
No quarterly measures					

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
2. Taiao Environment					
2.1 Ngā māra, tāhahi Parks, beaches and open spaces					
Utilisation					
Number estimated number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush	1,246,162	1,280,000	747,821	8%	
Number of formal education attendees at Council programmes (School & Community)	2,102	> previous	974	NA	
2.2 Whakaheke para, Tiaki pūngao Waste reduction and energy conservation					
Waste minimisation activities					
Volume of waste diverted from landfill (tonnes)	19,526 tonnes	20,000 tonnes	9,370 tonnes	-6%	
Energy conservation					
Energy cost (\$)	\$6,328,978	<\$6,328,978	\$3,213,339	3%	
Amount of energy used (kWh)	50,824,029 kWh	48,282,828 kWh	24,150,447 kWh	4%	
Estimated energy savings (kWh)	3,890,568	2,541,201	2,363,974	78%	
2.3 Waimāori Water supply					
Clean and safe					
Compliance with Drinking Water Standards for NZ 2005 (revised 2008) (Part 4 bacterial compliance criteria)*	Compliant	Compliant	On track	0	
Compliance with Drinking Water Standards for NZ 2005 (revised 2008) (Part 5 protozoal compliance criteria)*	Compliant	Compliant	On track	0	
Meeting customer expectations					
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	12.01 per 1000	<20 per 1000	2.66 per 1000	NA	
Continuity of supply and resolution of faults					
Median response time for attendance for urgent call outs*(minutes)	48 minutes	60 minutes	75+/-30	NA	
Median response time for resolution for urgent call outs* (hours)	4.38 hours	4 hours	8+/-2	NA	
Median response time for attendance for non-urgent call outs* (hours)	74.3 hours	36 hours	480+/-48	NA	
Median response time for resolution for non-urgent call outs* (days)	4.89 days	5 days	22+/-2	NA	
Water supply interruptions (customer hours)	0.94 hours	0.94 hours	0	100%	
Efficiency and sustainability					
Average drinking water consumption resident/day* litres	361 litres	365 litres	364 litres	0%	
2.4 Waipara Wastewater					
Compliance and sustainability					
Dry weather wastewater overflows, expressed per 1000 connections*	0.83 per 1000	0	0.06	not met	

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status	
Compliance with the resource consents for discharge from the sewerage system, measured by the number of:	0	0	0	0%		
Abatement notices,	0	0	0	0%		
Infringement notices,	0	0	0	0%		
Enforcement orders,	0	0	0	0%		
Convictions*	0	0	0	0%		
Meeting customer expectations						
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	16.2 per 1000	<30 per 1000	8.3	NA		
Continuity of service and resolution of faults						
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	0.52 per km	≤0.8 per km	NA	NA		
Median response time for wastewater overflows* (attendance time in hours)	0.72 hours	≤1 hour	1.5+/-0.5	2%		
Median response time for wastewater overflows* (resolution time in hours)	3.12 hours	≤6 hours	4+/-1	-300%		
2.5 Waiāwhā Stormwater						
Continuity of service and resolution of faults						
Number of flooding events*	5	5	0	0%		
Number of pipeline blockages per km of pipeline	0.02 /km	≤0.5	NA	NA		
Number of habitable floors per 1000 connected homes per flooding event*	0.14 per 1000	0.144	0	0%		
Median response time to attend a flooding event* (minutes)	48 minutes	≤60 minutes	0	0%		
Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use	99.8%	90%	97%	NA		
Monitored sites (%) that have a rolling 12-month median value for (dry weather samples) that do not exceed 1000 cfu/100ml	78%	90%	81%	-10%		
Compliance with the resource consents for discharge from the stormwater system, measured by the number of:	0	0	0	0%		
Abatement notices	0	0	0	0%		
Infringement notices	0	0	0	0%		
Enforcement orders	0	0	0	0%		
Convictions*	0	0	0	0%		
Meeting customer expectations						
Number of complaints about stormwater system performance per 1000 connections*	<20 per 1000	7.65	6	NA		
2.6 Ngā painga kukume Papa Atawha Conservation attractions						
Wellington Zoo						
Total number of visitors	252,973	254,400	106,347	-8%		
Education visitors	12,023	10,500	6,780	-5%		
Zealandia						
Number of Visitors	138,141	118,100	63,339	14%		
Number of Education visits	11,727	8,800	5,636	5%		

* = Mandatory measures

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
3. Whanaketanga ōhanga Economic Development					
3.1 City promotions and business support					
WREDA (WellingtonNZ)					
Value of business events (\$m)	19.3	\$219m	\$15m	Ahead	
Total number of events held in Wellington	419	450	212	Behind	
Total visitor spend (\$b)	\$2.702	\$2.755	0.845	NA	
Total event attendance	619,232	700,000	124,996	Behind	
Number of actively supported businesses through regional business partner programme	472	445	220	On track	

Performance measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
4. Oranga ahurea Cultural wellbeing					
4.1 Arts and cultural activities					
Grant outcomes (%) achieved (through funded outcomes – four out of five - being met) - Arts and Culture Fund	92%	80%	90%	13%	
Wellington Museums Trust – utilisation					
Total visitors Museums Trust:	770,320	665,500	356,897	12%	
City Gallery Wellington	153,676	150,000	76,645	0%	
Wellington Museum	132,953	130,000	62,170	2%	
Cable Car Museum	288,889	256,000	113,826	0%	
Nairn Street Cottage	2,104	2,000	338	-58%	
Capital E	137,015	70,500*	73,331*	80%	
Space Place	55,683	57,000	30,587	20%	

*Capital E targets for 2019-20 excluded Hannah Playhouse visitation figures, however as the agreement with the Hannah, Playhouse Trust was subsequently extended, the actual numbers above are inclusive.

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
5. Kaupapa Pāpori me ngā Mahi a Rēhia Social and recreation					
5.1 Recreation promotion and support					
Utilisation					
Artificial sports-field (%) utilisation - peak winter	82%	80%	84%	5%	
Artificial sports-field (%) utilisation - peak summer	29%	40%	NA	NA	
Artificial sports-field (%) utilisation - off-peak winter	18%	25%	14%	-44%	
Artificial sports-field (%) utilisation - off-peak summer	9%	20%	NA	NA	
Swimming pool visits (total)	1,318,555	1,321,000	NA	NA	
WRAC	618,286	584,000	NA	NA	
Tawa	80,534	86,600	NA	NA	
Freyberg	191,464	220,252	NA	NA	
Keith Spry	209,754	189,500	NA	NA	
Karori	178,352	183,074	NA	NA	
Marinas occupancy (%)	98%	98%	97%	1%	

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status	
Recreation centre visits total, including ASB Sports Centre	1,223,588	1,165,000	NA	NA		
Karori Rec Centre	111,836	105,000	NA	NA		
Kilbirnie Rec Centre	92,966	80,000	NA	NA		
Nairnville Rec Centre	162,189	140,000	NA	NA		
Tawa Rec Centre	26,475	25,000	NA	NA		
ASB Sports Centre	830,122	815,000	NA	NA		
Number of uses of LeisureCard	141,763	148,000	NA	NA		
Basin Reserve Trust						
Basin Reserve - Total event days (excluding practice days)	97	121	83	51%		
Attendance at all events	134,858	41,000	16,300	-35%		
Practice facility usage days	122	100	44	-27%		
5.2 Community Support						
Libraries utilisation						
Library items issued (physical)	2,244,761	> 2,244,761	953,724	-36%		
Library items issued (e-library)	475,745	340,000	302,436	89%		
Estimates of attendees of library programmes	71,717	75,000	37,202	6%		
Library physical visits	2,021,003	2,400,000	842,626	-30%		
Library website visits	4,840,980	3,300,000	1,820,523	14%		
Community Centres utilisation						
Occupancy (%) of Council community centres and halls	42%	45%	40%	-11%		
Grants outcomes (%) achieved (through funded outcomes – four out of five – being met) - Social and Recreation Fund	89.7%	80%	100%	25%		
Housing quality and usage						
Occupancy rate of available housing facilities	96%	90%	96%	6%		
All tenants (existing and new) housed within policy	99%	98%	99%	1%		
5.3 Public health and safety						
Timeliness						
Graffiti removal – response timeframes (%) met	91%	80%	89%	11%		
Dog control - urgent requests (%) responded to within 1 hour	95%	100%	100%	0%		
Dog control - non-urgent requests (%) responded to within 24 hours	97%	99%	100%	1%		
Public toilets - urgent requests (%) responded to within 4 hours	94%	100%	98%	-2%		
Public toilets - non-urgent requests (%) responded to within 3 days	90%	95%	96%	3%		
Hygiene standard						
Toilets (%) that meet required cleanliness and maintenance performance standards	94%	95%	96%	1%		

Performance measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
6. Tāone tupu ora Urban development					
6.1 Urban planning, heritage and public spaces development					
No quarterly measures					
6.2 Building and development					
Timeliness					
Building consents (%) issued within 20 workings days	89%	100%	83%	-17%	
Code of compliance certificates (%) issued within 20 working days	88%	100%	95%	-5%	
Land Information Memorandums (LIMs) (%) issued within 10 working days	58%	100%	82%	-18%	
Resource consents (non-notified) (%) issued within statutory timeframes	95.5%	100%	88%	-12%	
Resource consents (%) that are monitored within 3 months of project commencement	96.25%	100%	97.8%	-2%	
Subdivision certificates – section 223 certificates (%) issued within statutory timeframes	98.50%	100%	94%	-6%	
Noise control (excessive noise) complaints (%) investigated within 1 hour	95.98%	90%	97.7%	9%	

Performance Measure	2018/19 Result	2019/20 Target	2019/20 YTD Actual	YTD % Var.	Q1/YTD Status
7. Waka Transport					
7.1 Transport network					
Network condition and maintenance					
Roads (%) that meet smooth roads standards*	73%	70%	72%	3%	
Requests for service (%) response rate - urgent within 2 hours*	95.80%	98%	97%	-1%	
Requests for service (%) response rate - non-urgent within 15 days*	96%	98%	98%	0%	
Footpaths (%) in average condition or better (measured against WCC condition standards*)	99%	96%	97%	1%	
Wellington Cable Car Limited*					
Total passenger trips	1,170,932	1,206,633	500,177	-8%	
Cable Car reliability (%)	89.53%	>99%	95%	-4%	
7.2 Parking					
Availability					
City parking occupancy during weekdays (08:00-18:00)	57%	50-70%	56%	0%	
City parking occupancy during weekends (08:00-18:00)	57%	50-70%	53%	0%	

*= Mandatory measures

Appendix Two: Detailed financial performance information

Detailed operating and capital expenditure for July - Dec 2019

Key: Actual, Budget and FY Budget () = net revenue, Variance () = deficit/ overspend

a) Operating expenditure

Governance

Group	Activity	Activity Description	YTD			Full year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
1.1	1000	Annual Planning	657	677	20	1,351
1.1	1001	Policy	695	665	(30)	1,354
1.1	1002	Committee & Council Process	4,578	4,067	(511)	7,972
1.1	1003	Strategic Planning	334	425	91	802
1.1	1004	Tawa Community Board - Discretionary	5	6	0	12
1.1	1005	Smart Capital - Marketing	1	0	(1)	0
1.1	1007	WCC City Service Centre	1,646	1,455	(191)	2,921
1.1	1008	Call Centre SLA	(1)	72	72	143
1.1	1009	Valuation Services Contract	257	275	17	551
1.1	1010	Lands Information	662	689	27	1,380
1.1	1011	Archives	1,195	1,100	(95)	2,205
1.2	1012	Funding agreements – Maori	83	104	21	208
1.2	1013	Maori Engagement	80	54	(26)	108
Activity area total			10,192	9,587	(605)	19,007

Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	1014	Parks and Reserves Planning	402	464	62	933
2.1	1015	Reserves Unplanned Maintenance	6	98	92	197
2.1	1016	Turf Management	851	742	(109)	1,475
2.1	1017	Park Furniture and Infrastructure Mtnc	902	890	(12)	1,816
2.1	1018	Parks and Buildings Maintenance	543	512	(31)	1,026
2.1	1019	Horticultural Operations	1,009	1,053	44	2,125
2.1	1020	Arboricultural Operations	794	676	(118)	1,469
2.1	1021	Botanic Gardens Services	2,660	2,518	(142)	4,968
2.1	1022	Coastal Operations	629	649	20	1,469
2.1	1024	Road Corridor Growth Control	580	572	(8)	1,151
2.1	1025	Street Cleaning	3,630	3,998	368	8,026
2.1	1026	Hazardous Trees Removal	119	235	116	472

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	1027	Town Belts Planting	356	486	130	976
2.1	1028	Townbelt-Reserves Management	1,930	2,114	184	4,323
2.1	1030	Community greening initiatives	210	287	76	662
2.1	1031	Environmental Grants Pool	81	74	(7)	104
2.1	1032	Walkway Maintenance	532	417	(115)	838
2.1	1033	Weeds & Hazardous Trees Monitoring	543	413	(130)	820
2.1	1034	Animal Pest Management	702	657	(45)	1,440
2.1	1035	Waterfront Public Space Management	3,380	3,142	(238)	6,261
2.2	1036	Landfill Operations & Maintenance	(3,218)	(563)	2,655	(1,132)
2.2	1037	Suburban Refuse Collection	(112)	(116)	(4)	(312)
2.2	1038	Domestic Recycling	482	620	138	1,045
2.2	1039	Waste Minimisation Info	423	438	16	1,033
2.2	1040	Litter Enforcement	49	4	(45)	9
2.2	1041	Closed Landfill Gas Migr Monitoring	346	249	(97)	498
2.2	1042	Smart Energy	243	110	(133)	220
2.3	1043	Water - Meter Reading	62	82	20	165
2.3	1044	Water - Network Maintenance	3,098	2,455	(643)	4,927
2.3	1045	Water - Water Connections	(49)	(19)	30	(38)
2.3	1046	Water - Pump Stations Maintenance-Ops	590	533	(56)	1,069
2.3	1047	Water - Asset Stewardship	10,231	10,477	246	20,833
2.3	1048	Water - Reservoir-Dam Maintenance	36	58	22	116
2.3	1049	Water - Monitoring & Investigation	445	389	(56)	782
2.3	1050	Water - Asset Management	149	310	161	624
2.3	1051	Water - Bulk Water Purchase	8,970	9,274	304	18,549
2.4	1052	Wastewater - Asset Stewardship	8,668	9,105	437	18,122
2.4	1053	Wastewater - Trade Waste Monitoring & Investigation	11	138	127	279
2.4	1055	Wastewater - Network Maintenance	1,820	1,347	(473)	2,707
2.4	1057	Wastewater - Asset Management	243	652	409	1,308
2.4	1058	Wastewater - Monitoring & Investigation	804	1,008	204	2,028
2.4	1059	Wastewater - Pump Station Maintenance-	607	691	84	1,386
2.4	1060	Wastewater - Treatment Plants	10,640	9,516	(1,124)	19,051
2.4	1062	Sewerage Disposal	603	684	81	1,366
2.5	1063	Stormwater - Asset Stewardship	7,096	7,245	149	14,427
2.5	1064	Stormwater - Network Maintenance	1,182	1,016	(166)	2,044
2.5	1065	Stormwater - Monitoring & Investigation	395	446	50	896
2.5	1066	Stormwater - Asset Management	317	528	212	1,064
2.5	1067	Drainage Maintenance	520	463	(57)	930
2.5	1068	Stormwater - Pump Station MaintenanceOps	(46)	29	76	59
2.6	1069	Karori Sanctuary	758	769	11	1,537
2.6	1070	Wellington Zoo Trust	2,673	2,705	32	5,391
Activity area total			77,897	80,642	2,744	161,534

Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
3.1	1073	Positively Wellington Tourism	2,875	2,875	0	5,749
3.1	1074	Events Fund	4,427	2,647	(1,780)	4,874
3.1	1075	Wellington Venues	1,717	2,296	578	4,809
3.1	1076	Destination Wellington	38	906	868	1,813
3.1	1077	City Innovation	161	544	382	1,093
3.1	1078	Wellington Convention & Exhibition Centre (WCEC)	669	592	(78)	1,183
3.1	1080	Economic Development Grant Pool	(2)		2	0
3.1	1081	Economic Growth Strategy	179	295	116	592
3.1	1082	City Growth Fund	860	920	61	1,787
3.1	1084	Indoor Arena		5	5	9
3.1	1087	International Relations	344	461	117	908
3.1	1089	Business Improvement Districts	170	168	(2)	335
Activity area total			11,438	11,707	269	23,154

Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
4.1	1090	Wellington Museums Trust	4,783	4,685	(98)	9,363
4.1	1092	Te Papa Funding	1,172	1,125	(47)	2,250
4.1	1093	Carter Observatory	482	354	(128)	700
4.1	1095	City Events Programme	1,230	1,085	(146)	2,745
4.1	1097	Citizen's Day - Mayoral Day	23	0	(22)	23
4.1	1098	Cultural Grants Pool	1,096	1,201	105	1,282
4.1	1099	Wgtn Conv Cntr Comm Subsidy	40	130	90	200
4.1	1100	City Arts Programme	236	255	19	420
4.1	1101	NZSO Subsidy	133	104	(30)	216
4.1	1102	Toi Poneke Arts Centre	552	504	(48)	1,008
4.1	1103	Public Art Fund	307	251	(56)	504
4.1	1104	New Zealand Ballet	228	240	12	313
4.1	1105	Orchestra Wellington	285	306	21	306
4.1	1106	Regional Amenities Fund	628	620	(9)	630
4.1	1207	Capital of Culture	1,335	1,226	(109)	1,603
Activity area total			12,530	12,086	(444)	21,565

Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.1	1107	Swimming Pools Operations	8,565	8,251	(314)	16,469
5.1	1108	Sportsfields Operations	1,842	1,768	(74)	3,406
5.1	1109	Synthetic Turf Sport Operations	575	606	31	1,150
5.1	1110	Recreation Centres	1,160	1,122	(38)	2,272
5.1	1111	ASB Sports Centre	2,501	2,331	(170)	4,714
5.1	1112	Basin Reserve Trust	710	682	(28)	1,359
5.1	1113	Recreational NZ Academy Sport	0	0	0	47
5.1	1114	Playground & Skate Facility Mtnc	448	525	77	1,044
5.1	1115	Marina Operations	38	11	(27)	53
5.1	1116	Municipal Golf Course	87	95	8	188
5.1	1117	Recreation Programmes	279	278	(1)	559
5.2	1118	Library Network - Wide Operation	7,098	7,384	286	14,777
5.2	1119	Branch Libraries	3,709	3,956	247	7,910
5.2	1120	Passport to Leisure Programme	47	59	12	119
5.2	1121	Community Advice & Information	826	821	(5)	1,585
5.2	1122	Community Grants	118	125	7	250
5.2	1123	Support for Wgtn Homeless	241	223	(18)	223
5.2	1124	Social & Recreational Grant Pool	3,087	3,693	606	4,073
5.2	1125	Housing Operations and Mtce	2,302	4,495	2,193	8,920
5.2	1126	Housing Upgrade Project	163	64	(99)	125
5.2	1127	Community Props Programmed Maint	311	381	69	763
5.2	1128	Community Halls Ops and Maint.	332	271	(61)	547
5.2	1129	Community Prop & Facility Ops	923	908	(14)	1,827
5.2	1130	Accommodation Assistance Fund	197	116	(81)	232
5.2	1208	CBD Library Services Network	836	665	(171)	1,330
5.3	1131	Burial & Cremation Operations	565	541	(24)	1,079
5.3	1132	Contracts - Public Conveniences	1,944	1,850	(94)	3,711
5.3	1133	Public Health	1,245	1,112	(133)	2,279
5.3	1134	Noise Monitoring	254	454	200	911
5.3	1135	Anti-Graffiti Flying Squad	396	472	76	946
5.3	1136	Safe City Project Operations	1,022	1,016	(6)	2,034
5.3	1137	Civil Defence	784	804	20	1,679
5.3	1138	Rural Fire	18	22	4	45
5.3	1997	Business Recovery	0	0	0	1
Activity area total			42,623	45,103	2,479	86,624

Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
6.1	1139	District Plan	2,333	1,307	(1,206)	2,730
6.1	1141	Build Wellington Developments	505	1,158	653	2,323
6.1	1142	Public Art and Sculpture Maintenance	128	190	63	390
6.1	1143	Public Space-Centre Devl. Plan	1,274	1,405	131	2,814
6.1	1145	City Heritage Development	308	829	521	1,661
6.1	1206	Housing Investment Programme	499	494	(5)	1,154
6.2	1146	Building Control-Facilitation	2,201	2,069	(132)	4,034
6.2	1147	Weathertight Homes	2	17	14	33
6.2	1148	Development Control Facilitation	2,145	1,926	(220)	3,816
6.2	1149	Earthquake Assessment Study	42	51	10	104
6.2	1151	Earthquake Risk Building Proj.	628	407	(222)	804
Activity area total			10,065	9,853	(212)	19,862

Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1152	Ngauranga to Airport Corridor	282	1,126	845	2,265
7.1	1153	Transport Planning and Policy	343	708	365	1,431
7.1	1154	Road Maintenance and Storm Clean Up	838	568	(270)	1,318
7.1	1155	Tawa Shared Driveways Maintenance	21	20	(1)	48
7.1	1156	Wall, Bridge and Tunnel Maintenance	103	202	99	406
7.1	1157	Drains & Walls Asset Stewardship	3,046	3,283	238	6,454
7.1	1158	Kerb & Channel Maintenance	226	216	(10)	537
7.1	1159	Vehicle Network Asset Stewardship	11,722	12,549	827	24,527
7.1	1160	Port and Ferry Access	0	35	35	71
7.1	1161	Cycleways Maintenance	28	46	17	92
7.1	1162	Cycleway Asset Stewardship	43	1,205	1,163	2,410
7.1	1163	Cycleways Planning	278	1,374	1,096	2,749
7.1	1164	Passenger Transport Facilities	145	228	84	418
7.1	1165	Bus Shelter Contract Income	(315)	(300)	16	(1,199)
7.1	1166	Passenger Transport Asset Stewardship	390	508	117	1,012
7.1	1167	Bus Priority Plan	153	31	(122)	62
7.1	1168	Cable Car	6	6	()	12
7.1	1170	Street Furniture Maintenance	118	202	84	406
7.1	1171	Footpaths Asset Stewardship	3,013	3,349	335	6,599
7.1	1172	Pedestrian Network Maintenance	245	474	229	941
7.1	1173	Pedestrian Network Structures Maintenance	32	54	22	108
7.1	1174	Traffic Signals Maintenance	553	513	(40)	1,051

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1175	Traffic Control Asset Stewardship	1,619	1,494	(125)	2,838
7.1	1176	Road Marking Maintenance	644	425	(218)	856
7.1	1177	Traffic Signs Maintenance	130	152	22	307
7.1	1178	Network Activity Management	572	509	(62)	1,041
7.1	1179	Street Lighting Maintenance	754	906	153	1,817
7.1	1180	Transport Education & Promotion	20	100	80	317
7.1	1181	Fences & Guardrails Maintenance	148	123	(26)	247
7.1	1182	Safety Asset Stewardship	1,704	1,480	(224)	2,942
7.2	1184	Parking Services & Enforcement	(8,110)	(7,507)	603	(15,142)
7.2	1185	Waterfront Parking Services	(433)	(224)	209	(447)
Activity area total			18,318	23,859	5,540	46,494

Council

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	1186	Waterfront Commercial Property Services	802	552	(250)	1,109
10.1	1187	Commercial Property Man & Serv	1,718	2,186	469	4,361
10.1	1188	Civic Centre Facilities Managt	0	(4)	(4)	0
10.1	1190	Information Services SLA	0	14	14	(0)
10.1	1191	NZTA Income on Capex Work	(13,579)	(12,253)	1,326	(24,506)
10.1	1192	Quarry operations	(275)	79	354	160
10.1	1193	Self Insurance Reserve	397	138	(259)	282
10.1	1194	Information Management	0	2	2	(0)
10.1	1196	External Capital Funding	(752)	(250)	502	(975)
10.1	1197	Plimmer Bequest Project Expend	0	0	0	(700)
10.1	1198	Waterfront Utilities Management	141	79	(62)	159
10.1	1200	ORG	(384)	502	886	0
10.1	1201	ORGNA	(166,839)	(165,450)	1,389	(354,321)
10.1	1203	PPORGGroundLease	(4,637)	(4,584)	53	(9,167)
10.1	1204	Sustainable Parking Infrastructure	75	78	3	156
10.1	1205	Shared Services Procurement	221	83	(138)	161
10.1	1999	Earthquake	16	0	(16)	0
Activity area total			(183,095)	(178,826)	4,269	(383,279)
Net operating expenditure Grand Total			(31)	14,010	14,041	(5,040)

Key: Actual, Budget and FY Budget () = net revenue, Variance () = deficit/ overspend

b) Capital Expenditure

Governance

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
1.1	2000	Committee & Council Processes	0	36	36	145
Activity area total			0	36	36	145

Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	2001	Property Purchases - Reserves	2	0	(2)	0
2.1	2003	Parks Infrastructure	803	560	(243)	1,058
2.1	2004	Parks Buildings	148	124	(24)	513
2.1	2005	Plimmer Bequest Project	92	100	8	808
2.1	2006	Botanic Garden	370	318	(52)	962
2.1	2007	Coastal - upgrades	406	946	540	1,584
2.1	2008	Coastal	305	56	(249)	2,251
2.1	2009	Town Belt & Reserves	776	968	192	2,196
2.1	2010	Walkways renewals	404	369	(34)	641
2.2	2011	Southern Landfill Improvement	588	1,217	629	5,558
2.3	2013	Water - Network renewals	4,510	4,898	388	7,618
2.3	2014	Water - Pump Station renewals	162	0	(162)	0
2.3	2015	Water - Water Meter upgrades	2	29	28	46
2.3	2016	Water - Network upgrades	6,162	6,485	323	10,087
2.3	2018	Water - Network renewals	974	824	(150)	1,282
2.3	2019	Water - Reservoir renewals	6	243	237	378
2.3	2020	Water - Reservoir upgrades	853	3,975	3,122	7,505
2.4	2023	Wastewater - Network renewals	2,525	2,539	14	6,327
2.4	2024	Wastewater - Network upgrades	205	252	47	627
2.4	2026	Wastewater - Pump Station renewals	81	933	852	2,324
2.5	2028	Stormwater - Network upgrades	80	504	424	1,422
2.5	2029	Stormwater - Network renewals	1,817	2,095	278	5,911
2.6	2033	Zoo renewals	580	353	(227)	882
2.6	2034	Zoo upgrades	0	0	0	308
2.6	2135	Zealandia	0	0	0	769
Activity area total			21,849	27,788	5,939	61,054

Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
3.1	2035	Wellington Venues renewals	382	1,917	1,535	4,139
Activity area total			382	1,917	1,535	4,139

Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
4.1	2040	Cable Car Precinct	0	0	0	43
4.1	2041	Te ara o nga tupuna - Maori heritage trails	0	19	19	133
4.1	2042	Arts Installation	0	46	46	92
4.1	2129	Wellington Convention & Exhibition Centre (WCEC)	6,235	3,320	(2,916)	16,911
Activity area total			6,235	3,385	(2,851)	17,178

Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.1	2043	Aquatic Facility upgrades	28	50	22	255
5.1	2044	Aquatic Facility renewals	739	1,420	681	1,827
5.1	2045	Sportsfields upgrades	253	249	(4)	440
5.1	2046	Synthetic Turf Sportsfields renewals	1,405	777	(628)	1,335
5.1	2047	Synthetic Turf Sportsfields upgrades	0	0	0	35
5.1	2048	Recreation Centre Renewal	312	150	(161)	334
5.1	2049	ASB Sports Centre	32	44	12	134
5.1	2050	Basin Reserve	7,327	3,648	(3,678)	7,441
5.1	2051	Playgrounds renewals & upgrades	1,034	351	(683)	2,193
5.1	2052	Evans Bay Marina - Renewals	17	3	(14)	65
5.1	2053	Clyde Quay Marina - Upgrade	110	40	(70)	77
5.2	2054	Upgrade Library Materials	1,177	1,377	200	2,514
5.2	2055	Upgrade Computer Replacement	62	56	(5)	100
5.2	2056	Central Library upgrades	768	4,484	3,716	5,262
5.2	2057	Branch Library upgrades	3,617	4,752	1,134	4,752
5.2	2058	Branch Libraries renewals	72	241	169	357
5.2	2059	Housing upgrades	133	46	(87)	1,813
5.2	2060	Housing renewals	1,560	1,367	(193)	3,451
5.2	2061	Community Halls - upgrades & renewals	17	648	631	3,803
5.3	2062	Burial & Cremations	100	63	(37)	449
5.3	2063	Public Convenience and pavilions	1,146	1,617	471	2,774

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.3	2064	Safety Initiatives	(2)	55	57	101
5.3	2065	Emergency Management renewals		105	105	210
Activity area total			19,905	21,543	1,637	39,723

Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
6.1	2067	Wgtn Waterfront Development	18	1,515	1,498	2,183
6.1	2068	Waterfront Renewals	1,171	568	(603)	2,302
6.1	2070	Central City Framework	525	1,263	738	4,469
6.1	2073	Suburban Centres upgrades	(23)	90	113	901
6.1	2074	Minor CBD Enhancements	6	94	89	188
6.1	2136	Housing Investment Programme	1,012	715	(297)	35,141
6.2	2076	Earthquake Risk Mitigation	11,150	14,545	3,395	3,295
Activity area total			13,858	18,790	4,932	48,480

Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
7.1	2075	Urban Regeneration Projects	21	128	107	255
7.1	2077	Wall, Bridge & Tunnel Renewals	1,413	1,802	388	4,235
7.1	2078	Road Surface Renewals	325	681	356	1,363
7.1	2079	Reseals	851	1,011	160	2,301
7.1	2080	Preseal Preparations	1,605	1,679	74	3,381
7.1	2081	Shape & Camber Correction	1,599	1,760	162	3,866
7.1	2082	Sumps Flood Mitigation	31	53	22	176
7.1	2083	Road Corridor New Walls	602	867	266	2,043
7.1	2084	Service Lane Improvements	10	27	17	54
7.1	2085	Tunnel & Bridge Improvements	2,100	2,015	(86)	4,085
7.1	2086	Kerb & Channel Renewals	1,196	1,047	(149)	2,277
7.1	2087	Vehicle Network New Roads	0	0	0	60
7.1	2088	Road Risk Mitigation	563	1,667	1,104	5,696
7.1	2089	Roading Capacity Projects	35	32	(4)	783
7.1	2090	Area Wide Road Maintenance	77	276	199	919
7.1	2094	Cycling Improvements	7,530	5,719	(1,811)	13,401
7.1	2095	Bus Priority Planning	51	446	395	941
7.1	2096	Pedestrian Network Structures	333	121	(212)	121
7.1	2097	Pedestrian Network Renewals	1,714	1,809	95	3,863
7.1	2098	Walking Improvements	49	247	198	454
7.1	2099	Street Furniture	70	82	12	165

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
7.1	2100	Pedestrian Network Accessways	120	104	(17)	259
7.1	2101	Traffic & Street Signs	504	620	117	1,240
7.1	2102	Traffic Signals	547	639	92	1,109
7.1	2103	Street Lights	731	620	(111)	1,371
7.1	2104	Rural Road Improvements	9	55	45	177
7.1	2105	Minor Works Projects	1,334	612	(722)	1,242
7.1	2106	Fences & Guardrails	331	339	7	677
7.1	2107	Safer Roads Projects	427	693	266	1,385
7.1	2134	Lambton Quay Bus Interchange		200	200	200
7.2	2108	Parking Asset renewals	2	113	111	171
7.2	2109	Roadside Parking Improvements	25	72	47	133
Activity area total			24,206	25,534	1,328	58,401

Council

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	2111	Capital Replacement Fund	2,041	2,647	605	5,293
10.1	2112	Information Management	188	474	286	948
10.1	2114	ICT Infrastructure	2,449	709	(1,740)	1,418
10.1	2116	Strategic Initiatives	0	257	257	515
10.1	2117	Unscheduled infrastructure renewals	0	1,521	1,521	3,042
10.1	2118	Health & Safety - Legislation Compliance	37	314	277	628
10.1	2119	Civic Property renewals	101	1,945	1,844	3,891
10.1	2120	Commercial Properties renewals	15	319	304	980
10.1	2121	Community & Childcare Facility renewals	59	469	410	938
10.1	2125	IT Response to Legislative Changes	(3)	0	3	0
10.1	2126	Business Unit Support	198	408	210	815
10.1	2127	Workplace	3,754	559	(3,194)	1,119
10.1	2128	Civic Campus Resilience and Improvements	1,536	2,371	835	6,032
10.1	2131	Smart Council	1,170	1,380	210	2,760
10.1	2132	Digital - Internet Intranet	12	180	167	360
10.1	2133	Quarry Renewals and Upgrades	18	65	47	259
10.1	2138	Permanent Forest Sink Fund Initiative - Carbon Credits	250	577	327	1,153
10.1	2999	Earthquake - Capex	19	0	(19)	0
Activity area total			11,845	14,195	2,350	30,152
Capital expenditure grand total			98,281	113,188	14,906	259,272

Key: Actual, Budget and FY Budget () = net revenue, Variance () = deficit/ overspend