Quarterly Performance Report

Quarter One 2019/20 year

(1 July 2019 - 30 September 2019)

Nau mai | Welcome

This report provides a summary of Wellington City Council's (the Council) operating performance for the relevant quarter of the 2018/19 financial year.

Quarterly reports reflect the Council's current 10-year plan and annual plan. These documents are published on the Council's website (www.wcc.govt.nz). Our 10-year Plan has full details on our outcome indicators, performance measures and strategic priorities and supporting key projects

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Introduction: What we report

Quarterly reports focus on operating performance, which is level B and C in our Performance Framework (Figure 1 below). The report includes commentary on what we did, status updates on key projects, material changes in performance measures (KPIs) and budgets, forecasts, and any risks that may influence future performance. Forecasts are the expected results for the next quarter. They are

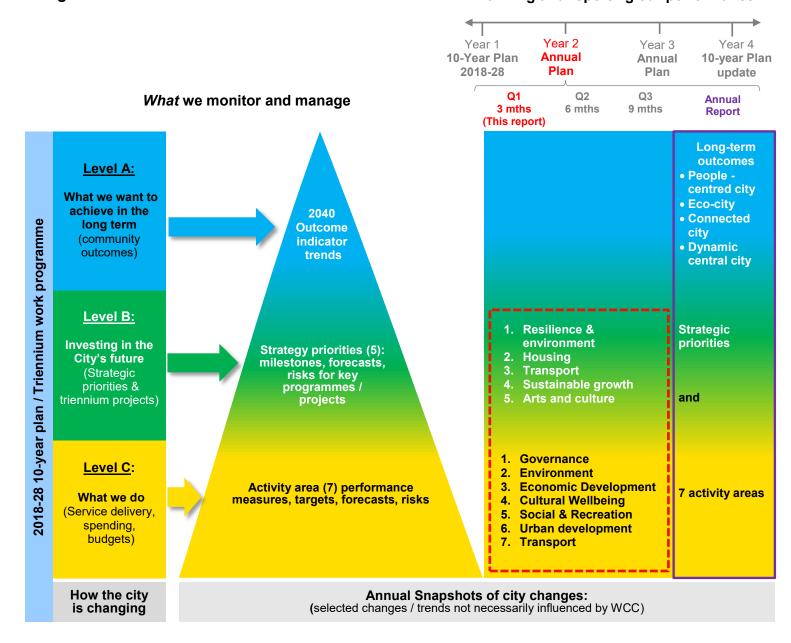
an informed view of conditions that may influence future performance or results.

Exception reporting

Quarterly results are reported by exception and include KPI, achievements and budget performance. As the year progresses we include prior quarter(s) performance for comparison.

Figure 1: Council Performance Framework

Planning and reporting our performance



How to read this report

What's being reported?

This report explains:

- a) progress for the significant projects in Our 10-Year Plan 2018-28.
- b) performance KPI targets and budgets, key achievements, challenges /risks and where possible, next quarter forecasts in each of our seven activity areas
- c) consolidated financial performance
- d) from quarter one 2019/20 trends on how Wellington is changing.

The aim is to inform three key questions:

- Are we tracking as expected?
- What are we expecting to achieve in the next quarter?
- Are our responses to challenges sufficient to mitigate any undesirable impacts?

What information we include?

In general the information in the report covers relevant financial and non-financial information relating to operating performance. Activity area KPIs cover quality, timeliness, affordability and utilisation.

Structure of this report

The summary and snapshots provide an overview of performance for the quarter - drawing on the information in the following sections and appendices

Sections one contains details on financial and non-financial performance (by exception) for each of the Council's seven key strategy areas. Section 2 includes consolidated financial performance and performance for the Council as a whole. Appendices contain detailed information on KPI performance and budgets for the quarter.

How we rate status

To decide what is significant and therefore what to focus on in this report we use the status definitions that are defined in tables at the start of each section. The statuses use colours to clearly identify the projects, budget items or performance measures that need attention.

Reporting by exception

In general, items with a status of amber or red are reported first (or by exception) in sections 1 and 2. In general, our approach in this report is to focus on over and/or under performance (or by 'exception'). The amber highlight indicates over performance and the red highlight indicates under performance. Using a range for met of +/-10% allows for seasonal changes in performance.

Performance data

All information is current as at the end of the quarter. A number of KPI results are gathered annually e.g. from an annual residents monitoring survey. All performance measure data for the full financial year is published in the Council's Annual Report.

Performance Summary - Quarter 1

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Summary of key headlines

Below is a summary of significant projects, performance measures and financial information. Details of these areas are in the three snapshots of the year that follow this summary. More details on what we did, spent and how we performed in the quarter can be found in Section 1, Section 2 and the Appendices.

Activity area	a)	Projects b) Performance measures c) Financial performance					
	a)	No significant projects this quarter. However, preparations were made for the local					
		body elections.					
Governance	b)	All 5 performance measures with an available result were either on track or had					
		exceeded target The energing expenditure hudget was an track. There was with no capital spanding					
	c)	The operating expenditure budget was on track. There was with no capital spending					
	- \	during the quarter					
	a)						
	ل ما	the Southern Landfill. See status in snapshot. 25 out of the 34 performance measures with an available result were exceeded or met					
Environment	b)						
	۵)	target at the end of the quarter The operating expenditure budget was on track and the capital budget was underspent					
	c)	by 30%					
	a)	į					
	α,	snapshot.					
Economic	b)	1 performance measure is on track to exceed annual target.					
development	c)	The operating expenditure was underspent by 16% and capital expenditure budgets					
	,	was underspent by 66% during the quarter.					
	a)	Work progressed on several venues that are being upgraded, including the Town Hall					
		and St James Theatre. See status in snapshot.					
Cultural	b)	·					
wellbeing		the end of the quarter.					
	c)	The operating budget for the quarter was on track and the capital budget was					
	<u> </u>	overspent 8%.					
	a)	Work continued on Waitohi, which is due to open in December. See status in snapshot.					
Social and	b)	24 out of the 30 performance measures with an available result were exceeded or met					
recreation	۵۱	target at the end of the quarter. The everall energting hydret was an track and the conital hydret was underenent by					
	c)	The overall operating budget was on track and the capital budget was underspent by 24%					
	a)						
	a)	design work for the Convention Centre, and earthquake strengthening of priority					
		buildings and venues. See status in snapshot.					
Urban	b)	5 out of the 7 performance measures with an available result were on track or for the					
development	,	quarter.					
	c)	The operating expenditure budget was underspent by 15% for the quarter and capital					
	,	budget was underspent by 27%					
	a)	Work continued on Let's Get Wellington Moving and several cycleway projects. See					
		status in snapshot.					
Transport	b)						
	c)	The operating and capital expenditure budgets were both underspent 19% for the					
		quarter					

a) Snapshot of significant projects

This snapshot summarises the progress status of the significant projects supporting our strategic priorities that are *underway* in the quarter. Status indicators are:

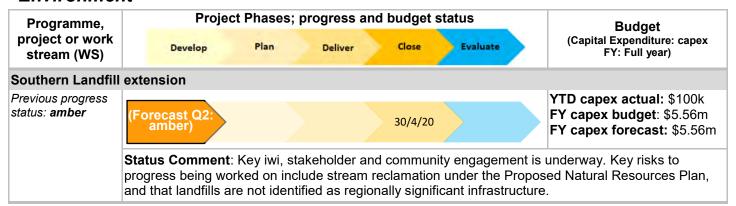
Progre	ess status for current phase	Status definition	
	Green	Generally on track with no major risks identified	
	Yellow	There is a level of uncertainty present that is being monitored by governance	
	Amber	Moderate to major risks are being closely monitored by governance	
	Red	Major risks are present that require intervention	
		Current programme / project phase and progress status colour	

The investment in Council programmes or projects is assessed, managed and governed in phases. This ensures that there is a sustained focus on delivering the planned benefits over the life of the project. Significant programmes and projects receive on-going management focus. Investments are classified as 'significant' based on criteria including effort, impact, risk, cost, stakeholder interest and urgency.

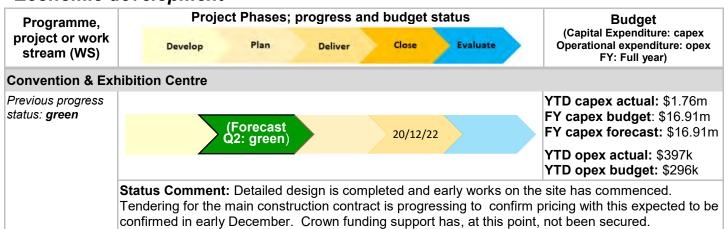
Note: A programme generally has multiple projects. The Forecast status is the expected progress status for the next period.

Significant Projects/Programmes

Environment



Economic development

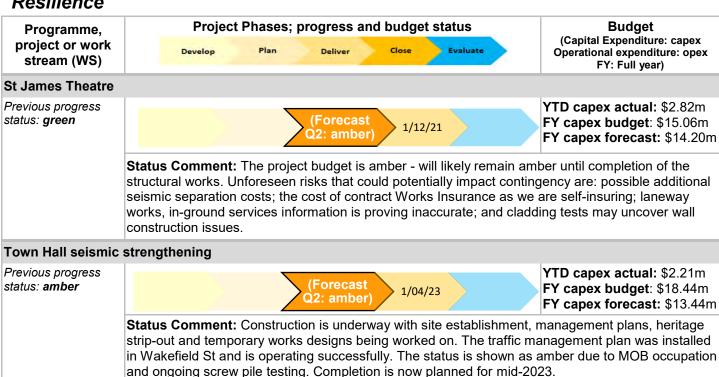


Section 1: activity area

performance

Appendices

Resilience



Mt Cook reservoirs and pipelines



Previous progress status: green

(Forecast Q2: green)

1/12/21

YTD capex actual: \$3.32m FY capex budget: \$8.8m FY capex forecast: \$12.87m

Status Comment: Physical works currently on schedule to be complete in October 2020.

Omāroro Reservoir Previous progress

status: amber

(Forecast Q2: amber) 31/12/23 YTD capex actual: \$210k FY capex budget: \$9.16m FY capex forecast: \$2.28m

Status Comment: Two tenderers were selected to progress onto the Second Stage where, through early contractor involvement, a Request For Tender (RFT) will be developed with the two contractors that will then be positioned to respond to the RFT. Tenders are expected in early 2020 and will then need to be evaluated prior to awarding the contract.

Earthquake Prone Buildings (EPBs)

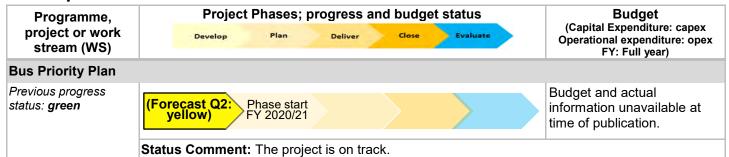
Previous progress status: green

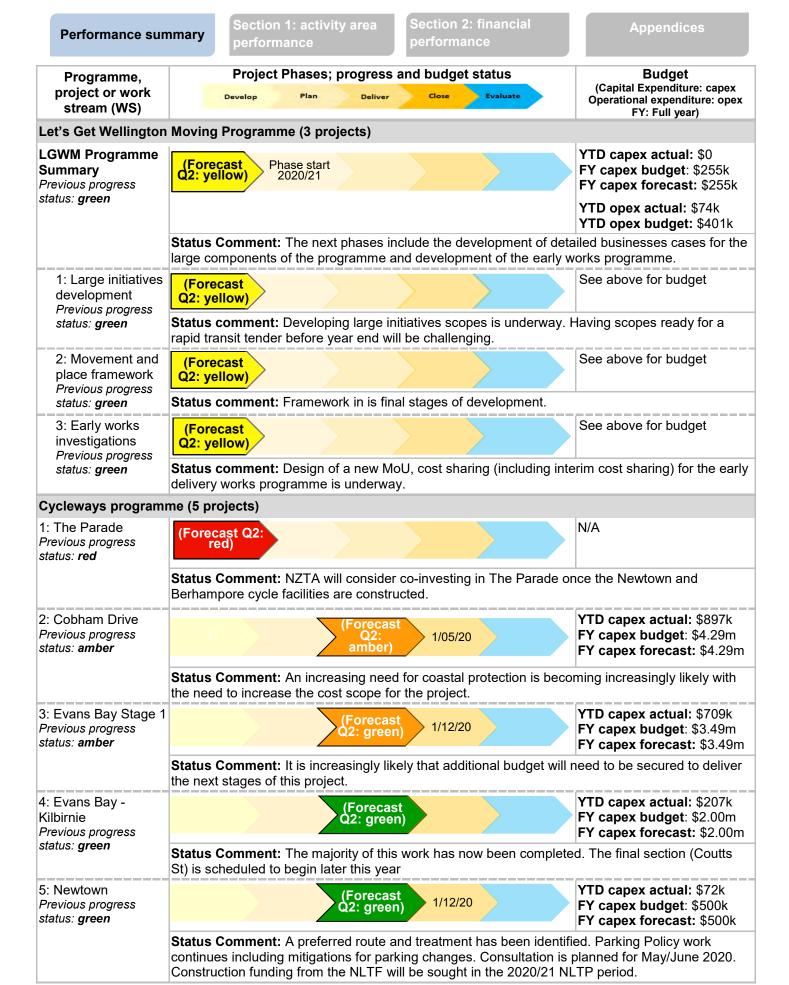
(Forecast Q2: green)

Budget and actual information unavailable at time of publication.

Status Comment: Current focus is on identifying potential Priority EPBs and issuing new EPB notices. (legislation requires the EPBs are identified by 1 Jan 2020. More resources are in place to ensure the target is met

Transport





Performance summary

Urban planning and development

Programme, project or work stream (WS)	Project Phases; progress and budget status Develop Plan Deliver Close Evaluate	Budget (Capital Expenditure: capex Operational expenditure: opex FY: Full year)		
Planning for growth	(7 projects)			
1.Transport Strategy Previous progress status: green	(Forecast Q2: green)	Budget and actual information unavailable at time of publication.		
	Status Comment: To be included in draft Spatial Plan in Feb/March	2020.		
Upper Stebbings Spatial Plan Previous progress	(Forecast Q2: amber) 01/12/20	Budget and actual information unavailable at time of publication.		
status: amber	Status Comment: On-going land owner discussions continue. Curre finalising the masterplan and further work on the remaining structure			
3. Spatial plan Previous progress status: green	(Forecast Q2: green) 01/6/20	Budget and actual information unavailable at time of publication.		
	Status Comment: Suburban intensification and resilience investigat waters capacity. Development of content of Spatial Plan continues.	ions underway, including 3		
4. National Policy Statement - UDC <i>Previous progress</i>	(Forecast Q2: green)	Budget and actual information unavailable at time of publication.		
status: green	Status Comment: Housing and Business Assessment report being produced for publication.			
5. Central City Spatial vision Previous progress	(Forecast Q2: green)	Budget and actual information unavailable at time of publication.		
status: green	Status Comment: Consultants appointed to undertake the work, with completion in late 2019.			
6. Inner Residential Development Previous progress	(Forecast Q2: green)	Budget and actual information unavailable at time of publication.		
status: green	Status Comment: Detailed analysis of work underway, with options	for pre-1930s areas.		
7. District Plan Review <i>Previous progress</i>	(Forecast Q2: green) 1/07/20	YTD capex actual: \$30k FY capex budget: \$26k FY capex forecast: \$26k		
status: green		YTD opex actual: \$103k YTD opex budget: \$84k		
Status Comment: Monitoring and evaluation reports being completed for each topic September, Landscape engagement, structure and format work underway.				
Johnsonville Comm	unity Hub (Waitohi)			
Previous progress status: amber	(Forecast Q2: green) 31/12/19	YTD capex actual: \$1.64m FY capex budget: \$4.75m FY capex forecast: \$4.75m		
	Status Comment: On track for the Johnsonville Community Hub (W 14 December.	aitohi) to open as planned on		

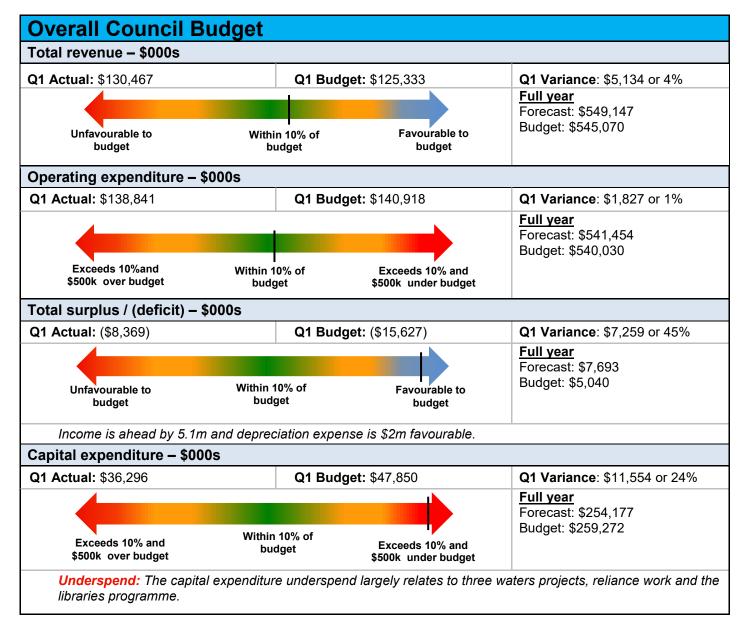
b) Snapshot of performance measures

Performance Measures		-		
	Target not met by >10%	Target met - within +/-10% of target	Target exceeded by >10% target	Not measured* this quarter
Total Q1 performance measures (KPIs)	19	51	20	5
Governance: 5 KPIs reported Not met and exceeded commentary on pg 14	0	4	1	0
Favourable variance for the quarter r	elated to facilitating	decision making (provision of meetin	g agendas)
2. Environment: 34 KPIs reported Not met and exceeded commentary on pg 16	9	18	7	5
Most of the favourable and unfavoura for new quarter due to concern about		ed to Wellington W	/ater however the d	ata will be revise
3. Economic development: 1 KPIs Not met and exceeded commentary on pg 22	0	0	1	0
These KPI results are indicative only	as the targets are	set annually.		
4. Cultural wellbeing: 7 KPIs Not met and exceeded commentary on pg 24	1	3	3	0
KPIs with favourable and unfavourab	le variances relate	d to Wellington Mu	seums Trust visitor	numbers.
5. Social and recreation: 30 KPIs Not met and exceeded commentary on pg 26	6	16	8	0
KPIs with favourable and unfavourab utilisation.	le variances relate	d to swimming poo	l, library and comm	unity centre
6. Urban development: 7 KPIs reported Not met and exceeded commentary on pg 31	2	5	0	0
KPIs with unfavourable variances rel	ated to timeliness (issuing of building	consents and resou	ırce consents)
7. Transport: 6 KPIs reported Not met and exceeded commentary on pg 33	1	5	0	0
KPIs with unfavourable variances rel	ated to utilisation (d	cable car trips).		

^{*} Note: Not Measured means the KPI data was unavailable at the time of publication. KPIs with available results for the quarter are shown in Appendix 1 (page 41)

ł	(PI indicator	Definition
	Blue	Target exceeded by >10%
	Green	Target met (i.e. actual result <i>is between</i> 10% under and 10% over target)
	Red	Target not met: >10% under target
	Tan	Not measured this quarter

c) Snapshot of financial performance



F	Financial indicator	Definition
	Blue	Favourable variance – this means actual result has exceeded budget by greater than 10% and greater than \$500k (applies to Revenue and Total surplus only)
	Green Target met (i.e. actual result <i>is between</i> 10% under and 10% over target)	
	Amber	Target not met (i.e. actual result <i>is greater than</i> 10% under /over target OR variance is greater than \$500k off target)
	Red	Unfavourable variance – this means target has not been not met by a significant amount (i.e. the actual result is <i>greater than</i> 10% under /over target AND greater than \$500k off target)
I	Black line	Indicates Q1 financial performance on the scale.

Section One: Activity area performance

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Kaupapa pāpori me ngā mahi a rēhia Social and recreation	25
Tāone tupu ora Urban development	29
Waka Transport	32

This section provides the end of quarter results **by exception** for performance measure and financial budget in each of the Council's activity areas. The results are reported using the following definitions:

Me	asure indicator	Definition
	Blue	Target exceeded (i.e. the actual result is <i>greater than</i> 10% over target)
	Green	Target met (i.e. actual result <i>is between</i> 10% under and 10% over target)
	Red	Target not met (i.e. the actual result is <i>greater than</i> 10% under target)
Not measured Not measured this quarter (number of measures)		Not measured this quarter (number of measures)
Fir	nancial indicator	Definition
		Target met (i.e. actual result <i>is between</i> 10% under and 10% over target) – Not shown in this section as only exceptions are reported.
	Underspend,	Target mostly met (i.e. actual result <i>is greater than</i> 10% under /over target OR
	Overspend	variance is greater than \$500k off target)
Underspend, Target not met (i.e. the actual result is greater than \$500k off target)		Target not met (i.e. the actual result is <i>greater than</i> 10% under /over target AND greater than \$500k off target)

Pārongo ā-tāone | Governance

Aim: Maintain confidence in decision-making and ensuring that the views of Māori and mana whenua are heard.

Key activity groups: Governance, information and engagement; Māori and mana whenua partnerships

Quarter 1 performance and budget overview

Of the five KPIs with an available result four had met the set targets and one had exceeded its target at the end of the quarter. The KPI that exceeded its target was availability of meeting agendas.

The Governance operating budget was on-track for the quarter. There was no capital expenditure this quarter.

KPIs - performance against target					
Target not met by >10%	Target met - within +/- 10% of target	· · · · · ·	Not measured this quarter		
0	4	1	0		
Total measures: 17					

3 are required by statute, 9 measured annually

Financial - Performance against budget				
	erating ture \$000	Capital expe	enditure \$000	
Actual \$4,663	Budget \$4,739	Actual \$0	Budget \$0	
Variance \$76 or 2%	Forecast \$18,851	Variance \$0	YE Forecast \$145	
The main un budget relate temporary.	nderspend of es to	There was no s Capital budget quarter.	spending on the during the	

What we did

Elections 2019

Preparations continued for the election on October 12, 2019. This included planning an induction and training programme for all elected members, and scheduling the inauguration ceremony, and powhiri at Pipitea marae.

Māori and mana whenua partnerships

The highlight of the quarter was Te Wiki o te Reo Māori: we co-hosted the street parade and Te Ngākau Civic Square concert with Te Taura Whiri i te reo Māori. Throughout the week we projected te reo phrases onto iconic buildings in the city - Railway Station, Te Papa and Embassy Theatre. On Friday 13 September iwi gifted the name Paekākā for the area that includes the

Cable Car Museum, Space Place, Met Service, and Wellington Botanic Gardens. Two of our brochures and web maps were translated and published in Te Reo Maori. This included Birds of Wellington Gardens Nga Tohutohu Mataki Manu, and Wellington Walks Ara Rehia o Poneke.

Reports

The Chief Executive's Pre-Election report was published ahead of the local body elections in October. The Council also adopted and published its Annual Report 2018/19.

Service Centre

The new Arapaki Service Centre was runner-up in this year's ALGIM Ultimate Customer Service Centre award.

Detailed quarter performance

The following budget item(s) and performance measure(s) are those with a result for the quarter that is greater than 10 percent of target or within 10 percent of budget. Variances greater than 10 percent can indicate, for example, underutilised resources, insufficient capacity etc. Full details on performance measures are in Appendix 1. Details on capital and operating expenditure are in Appendix 2.

Section 1: activity area performance

Financial performance by exception

There were no exceptions to report this quarter.

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
1.1 Governance, information an	d engage	ement				
Facilitating democratic decision	n making					
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	97%	70%	100%	70%		Agendas for Council and committee meetings were made publicly available at least four days prior to the meeting 100% of the time (17 meetings). This reflects the way the Democracy Services team is working proactively with other business units to ensure reports for meetings are prepared on time and published in advance of the legislative deadline.

Taiao | Environment

Aim: Protect, restore and enhance Wellington's natural environment

key activity groups: Gardens, beaches and green open spaces; Waste reduction and energy

conservation; Water supply; Wastewater; Stormwater; Conservation attractions

Quarter 1 performance and budget overview

Of the 34 KPIs with an available result 25 met or exceeded target at the end of the quarter, however a number of these measures (and unfavourable results) reported by Wellington Water are under review and will be updated next quarter.

The other unfavourable KPI variances related to education visitors at Wellington Zoo.

The overall operating budget result for the quarter was on track and the capital budget was underspent

by 30%.

KPIs	 performa 	ince agains	t target
Target not met by >10%	Target met - within +/- 10% of target	Target exceeded by >10% target	Not measured this quarter
9	18	7	5
Total meas 26 are requ annually.	sures: 59 iired by statu	te, 18 are me	asured

Financial - Performance against budget						
Net operating \$0	j expenditure 00	Capital expenditure \$000				
Actual \$39,987	Budget 41,233	Actual \$7,708	Budget \$11,030			
Variance \$1,247 or 3%	YE Forecast \$159,861	Variance \$3,322 or 30%	YE Forecast \$59,754			
		budget through of Omāroro project to be undertaker Wallace Street n however ahead of	work, now likely in in 2020/21. The etwork project is of plan. Under arori network and newals are			

What we did

Outer Green Belt Management Plan

The final Outer Green Belt Management Plan was approved by the City Strategy Committee on 22 August. This was the result of two years' work on the plan alongside our community and Councillors. The final Plan provides clear guidance for the management, development and use of the Outer Green Belt for the next ten years, and the role it will play as the city grows and changes.

Festivals and programmes

Another successful Wellington Gardens Spring Festival, including Otari Open Day was held. The weather was fine for the weekend and both days were well attended. This year we included Whānau Day – Around the World in 8 plants, along with Tulip Sunday. We hosted "Bloom" a light and sound event, in association with Victoria University, in the Begonia House. Tickets were fully subscribed. We also successfully ran a Conservation Week programme, including two Pest Feasts, in collaboration with the Harbourside Market.

Botanic Garden 150

We completed the formal part of the Botanic Garden 150th anniversary with a staff reunion. The Friends of the Wellington Botanic Garden launched their Botanic Garden Endowment Fund at the event. We also completed the first stage of replacing the Botanic Garden's wayfinding signage.

Makara Peak Mountain Bike Park

We started ground works for the Makara Peak Mountain Bike Park main entrance and carpark renewal project. The project includes new toilets, more carparking and improving safety for existing carparking.

Newlands Park

We have completed the first stage of engagement work for the Newlands Park Upgrade project. A discussion plan has gone out to the community for them to provide feedback on, with the aim to have a final plan completed by the end of the second quarter.

Planting

We completed the 2019 restoration planting season, with more than 100,000 native trees planted by our Council staff, volunteer community groups and other members of the public. We gave out 5000 plants to the community for road reserve planting, and Rotary planted 15,000 plants as part of its "Trees in the heart of Wellington Project". We are also trialling new biodegradable tree shelters, made from coir fibre to help reduce predation from rabbits and provide wind shelter. To date the taller ones have not been successful, but the shorter versions are working well.

Predator Free

We have deployed all traps and bait stations for the Predator Free Wellington Miramar project, and have begun to install a buffer/barrier zone in Rongotai. In partnership with DOC and GWRC, we developed a pest trapping toolkit for volunteer trappers, and several new Predator Free groups have formed in Northland, Churton Park, and Rotary Port Nicholson.

Plastic Free July

We delivered a successful Plastic Free July campaign for 2019, engaging with Wellingtonians primarily through social media. We had 22 Facebook posts, 2 co-hosted Facebook events, 2 Instagram posts, and 14 Instagram stories, resulting in a total reach of 211,000 on Facebook.

Potential Extension to the Southern Landfill

On 30th August we announced the commencement of the "Potential Extension to the Southern Landfill Project". The first phase of the project has included a comprehensive engagement process with various communities and the evaluation of alternatives to a landfill extension. At the current rate of filling it is anticipated that the Southern Landfill will reach capacity in approximately four years. If resource consent is granted for an extension, it will provide an additional 2.5 million m³ of landfill capacity, sufficient for the next 20 years if required.

Natural Environment Fund

In the first funding round of 2019/20, the Grants subcommittee approved ten grants totalling \$39,300 through the Natural Environment Fund. Four of the grants will allow community groups to control large areas of entrenched weeds and enable restoration planting. One of the grants will enable Makara Peak Mountain Bike Park Supporters to plant a difficult site at a remote location within the park. Two of the grants will enable partner organisations to deliver environmental education programmes with local school children. Ghost Fishing has been granted funding to purchase catch-bags to assist with their clean ups of the local marine environment.

Energy conservation

The council target is to reduce our consumption by 5 percent per annum. We have exceeded that this quarter partly because of the closure of Central Library, MOB, CAB, Town Hall, St James and Capital E. In addition to this, we have also undergone reasonable energy efficiency projects over the past six months which has meant reasonable energy reductions.

Water, Wastewater and Stormwater

Safe drinking water: Improvements from the Water Safety Plan are being implemented. A positive E.coli sample was found at the Ngaio reservoir, this one incident will not impact compliance.

Safety of Assets: We have brought forward projects into the current LTP period to improve safety outcomes related to stormwater and wastewater.

Firefighting: Delivery of service improvements will be less than we committed to in this outcome area as projects are deferred to keep within budget. Hydrant performance is on track.

Resource usage: Water demand is within target, although high when compared to other authorities. We continue to work on addressing leakage.

Waterway health: We are still seeing pollution from the networks entering the environment. Public and private sources of pollution are being identified and addressed, but this an ongoing operation with a long duration. *Natural and built environment:* There is significant work underway with consenting activities under the Regional Council's Proposed Natural Resources Plan (PNRP).

Flooding: Remaining flooding models are being completed and will complement the climate change preparation work underway and the known flood risks in Tawa, Kilbirnie and the CBD. Tawa School flood protection project is complete.

Growth: The National Policy Statement Urban Development Capacity and increased building consent enquiries are putting pressure on delivery. We are investigating options to address this.

Reliability: We are facing issues with the reporting of response times for customers due to taking on new staff and implementing a new customer delivery model.

Wellington Zoo

There were 44,934 visitors to the zoo in the quarter, 9 percent down on the target of 49,304 due to a wet August. A highlight was the zoo's Wildlife Health Services Manager assisting a Victoria University of Wellington Masters' student with an urban rat radio-tracking project, which involved anaesthetising live captured urban rats to fit radio collars. The project is aimed to assist Predator-Free Wellington and Landcare Research inform their models of the likelihood of intercepting and detecting re-invaders to the Miramar Peninsula.

Zealandia

There were 24,065 visitors to the eco-sanctuary in the quarter, up 7 percent on the same period last year and well ahead of first quarter target of 17,028. One highlight was that Zealandia was selected by TIME magazine as one of the World's 100 Greatest Places of 2019. Another is the tītipounamu/rifleman that were translocated to Zealandia in March have started nest building.

Section 1: activity area performance

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) are those with a result for the quarter that is greater than 10 percent of target or 10 percent of budget. Variances greater than 10 percent can indicate, for example, underutilised resources, insufficient capacity etc. Full details on performance measures are in Appendix 1. Details on capital and operating expenditure are in Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s									
Activity	Year to date Full year								
	Actual	Budget	Variance	Forecast	Budget				
2.2 Waste reduction, energy conservation	(652)	421	1,074	(1,066)	1,361				

Underspend: Under budget due to Landfill income being ahead of plan owing to substantial amount of contaminated and asbestos contaminated waste arising from large scale construction projects in and around Wellington, and in particular the Convention and Exhibition Centre.

Capital expenditure by exception (> 10% of budget) \$000s									
Activity		Year to date	Full year						
	Actual	Budget	Variance	Forecast	Budget				
2.1 Gardens, beaches, open spaces	976	1,166	190	10,012	10,012				
Underspend: Under budget due to delays in work on the Coastal Upgrades and Town Belt & Reserves programmes of work.									
2.2 Waste Reduction	100	364	264	5,558	5,558				
Underspend: Under budget YTD on the	ne Landfill sta	ge 4 developm	nent and timing	for Carbon Cred	it purchases.				
2.3 Water	5,274	6,313	1,039	26,117	26,916				
Underspend: Under budget through d However, the Wallace Street network			ork, now likely	to be undertaken	in 2020/21.				
2.4 Waste water	510	1,561	1,051	8,998	9,278				
Underspend: Under budget as the Ka	rori network a	ınd pump stati	on renewals ar	e currently behind	d plan.				
2.5 Storm water	687	1,538	851	7,111	7,333				
Underspend: Under budget through the	ne programme	e being behind	plan, chiefly w	vork on Kent Terra	ace.				
2.6 Conservation attractions	162	88	(73)	1,959	1,959				
Overspend: Over budget due to the Z spend to be funded from additional fun		•	•	udget with the fore	ecast over				

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
2.1 Gardens, beaches and	open space	es				
Utilisation						
Estimated number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush	1,246,162	1,280,000	0 (updated 300,569)	320,341		Unable to get data for this quarter. The counters have a fault and we are unable to download data. We will need to report on this at the end of the second quarter for 6 months
2.2 Waste reduction and e	nergy cons	ervation				
Energy conservation						
Estimated energy savings (kWh)	3,890,568	2,541,201	1,165,459	635,300		Our target is to reduce our consumption by 5% P.A. The reason this is has been exceeded this year is partly due to the closure of Central Library, MOB, CAB,

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
						Town Hall, St James and Capital E. In addition to this, we have also undergone energy efficiency projects over the last six months which has seen reasonable energy reductions.
2.3 Water supply						
Meeting customer expecta	itions					
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	12.01	<20	3.38	5		As a result of Wellington Water Limited bringing their operations function back in house and developing new reporting systems, Q1 result is not a true reflection of performance; result will be updated for Q2.
Continuity of supply and r						
Median response time for attendance for urgent call outs*	48 mins	60 mins	1381 mins	60 mins		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.
Median response time for the resolution for urgent call outs*	4.38 hours	4 hours	67 hours	4 hours		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.
Median response time for attendance for non-urgent call outs*	74.28 hours	36 hours	295.8 hours	36 hours		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.
Median response time for resolution for non-urgent call outs*	4.89 days	5 days	16.2days	5 days		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.
Water supply interruptions (measured as customer hours)	0.94 hours	0.94 hours	0	< previous	100%	No supply interruptions to report.
2.4 Waste water						
Compliance and sustainal	oility					
Dry weather wastewater overflows, expressed per 1000 connections*	0.83/1000	0/1000	0.03/1000	0/1000		There were 2 dry weather overflows this quarter. All of these have been investigated and fixed. Note that following a recommendation by Audit NZ, this measure now includes non-notifiable contained overflows which were not previously reported. With LTP targets

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)		
						having been set well prior to this change, we don't expect to achieve this target in future periods		
Meeting customer expecta	itions							
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	16.23/1000		4.39/1000	7/1000		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.		
Continuity of service and								
Median response time for wastewater overflows (resolution time)*	3.12 hours	≤6 hours	24 hours	6 hours		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.		
2.5 Stormwater								
Continuity of service and	resolution c	of faults						
Median response time to attend a flooding event*	48 mins	≤60 mins	≤60 mins	2794 mins		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.		
Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	78%	90%	72%	90%		This measure indicates that there may be faults and limitations in the wastewater network that are affecting water quality. Several sites are currently above the 1000 e-coli rolling median level. Current records show results have declined to low, but the median value will remain high. Investigations are programmed in these catchments to identify public and private network issues and findings used to inform the future works programme. Improvement of water quality outcomes will depend in part on the implementation of such works.		
Meeting customer expecta	1				T			
Number of complaints about stormwater system performance per 1000 connections*	8.51/1000	<20/1000	2.86/1000	5/1000		Wellington Water Limited has established a new customer delivery model which is an alliance with Fulton Hogan. This transition has included implementing a new operating model and systems to capture workflows. Result for Q2 are targeted for improvement over Q1.		
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)*	0.13	<0.8				Data not available, result will be updated for Q2		
Number of blockages per	0.004	<0.5			N/A	Data not available, result will be updated		

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
km of pipeline						for Q2
2.6 Conservation attraction	ns					
Wellington Zoo						
Education visitors	12,023	10,500	2,171	2,625		Slightly behind desired progress towards annual target of 10,500.
Zealandia	•					
Total number of visitors	138,141	99,300	24,065	17,028	41%	7% increase on same period last year. Target has proved conservative.
Education visitors	11,727	8,800	3,540	1,882		Very successful lower decile schools programme

^{*} Mandatory measures

Whanaketanga ōhanga | Economic development

Aim: Support city promotions, events and attractions, to enhance Wellington's reputation as a great place to live and visit.

key groups of activities: City promotions and business support

Quarter 1 performance and budget overview

Although WCC economic development KPIs have targets set annually, the one result reported is showing strong progress towards achievement of this annual goal.

Both operating and capital expenditure budgets were underspent during the quarter.

KPIs	KPIs - performance against target								
Target not met by >10%	Target met - within +/- 10% of target	·	Not measured this quarter						
0	0	1	0						
Total maga	Total magaziros: 11								

Total measures: 11

3 are required by statute, 8 measured annually

Financial - Performance against budget									
	g expenditure 00	Capital expenditure \$000							
Actual: \$7,107	Budget: \$8,447	Actual: \$330	Budget: \$959						
Variance: \$1,340 or 16%	YE Forecast: \$22,984	Variance: \$628 or 66%	YE Forecast: \$2,387						
Under budget of depreciation are expenses being than planned.	nd grant	Under budget o	lue to timing.						

What we did

Business partnerships and support

WellingtonNZ supported 166 regional businesses in Q1 through the RBP programme, 59 percent were located in Wellington City. We have delivered \$109,076 of Capability Voucher funding and \$459,431 of R&D funding to businesses in the region in Q1. This funding helps businesses access growth advice and invest in new technology development.

Workforce Development:

The Summer of Tech/Biz Meet & Greet Wellington event was attended by 82 employers and 650 students. This led to 1013 speed interviews. There are currently 277 internship placements for this summer, up from last years' 182. WellingtonNZ also connected 52 students to businesses for industry projects during Q1. These were mainly from two Work Integrated Learning projects with Victoria University.

Education

In Q1, WellingtonNZ ran two "Work Ready" courses for international students to help them transition to the local workplace. The courses were attended by 88 students. WellingtonNZ and EducationNZ also hosted two Indonesian education influencers. The influencers commented that Wellington "was the best city they visited" in New Zealand.

Screen Wellington

Demand for screen permits in the region is steady, with 131 permits approved in Q1 worth over \$5.5million, including several New Zealand productions and commercials. In September, WellingtonNZ successfully hosted a Taiwanese screen delegation, with several potential projects in development with a Wellington producer.

Creative HQ

There were 25 new ventures incubated or accelerated through CHQ's platform. Several accelerator programmes concluded including Tourism, FinTech and GovTech. CHQ also continues to undertake large scale enterprise and public sector innovation programmes both locally and offshore.

Detailed quarter performance by exception

Section 1: activity area

performance

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s									
Activity	Year to date Full				year				
	Actual	Budget	Variance	Forecast	Budget				
3.1 City promotions and business support 7,107 8,447 1,340 22,984 23,15									
Underspend: Under budget due to depreciation, and grant expenses being lower YTD than planned.									

Capital expenditure by exception (> 10% of budget) \$000s								
Activity	Year to date Full year							
	Actual	Budget	Variance	Forecast	Budget			
3.1 City promotions and business support	330	959	628	2,387	4,139			

Underspend: Under budget due to timing. The general capex programme for Venues is scheduled to be undertaken in the December/January shutdown at the TSB and MFC. The forecast under spend is chiefly on the St James where earthquake strengthening will need to be completed before other renewal work can commence.

Performance measures (KPIs) by exception

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)	
3.1 City promotions and business support							
WREDA (WellingtonNZ)							
Total event attendance	619,232	700,000	90,214	75,000	20%	Solid progress towards annual goal.	

Oranga ahurea | Cultural wellbeing

Aim: Support arts activity that adds vibrancy to the city; promote inclusive, tolerant and strong communities.

key groups of activities: Arts and cultural activities

Quarter 1 performance and budget overview

3 of the 7 performance measures with an available result were met at the end of the quarter; 3 were exceeded, and one measures with an unfavourable result related to visits to Nairn St Cottage for Wellington Museum Trust.

Overall operating budget and capital expenditure for the quarter was largely on track.

KPIs - performance against target								
Target not met by >10%	Target met - within +/- exceeded by 10% of target >10% target this quare							
1 3 3 0								
Total measures: 16 3 are required by statute, 8 measured annually								

Financial - Performance against budget								
	g expenditure 00	Capital expenditure \$000						
Actual \$9,510	Budget \$9,246	Actual \$1,759	Budget \$1,634					
Variance (\$264) or -3%	YE Forecast \$21,693	Variance (\$126) or -8%	YE Forecast \$40,823					
On track		On track						

What we did

Public Art

Two Courtenay Place Park Lightbox projects were supported, Angela Kilford's work Te Māra Tautāne, was installed for Matariki, and Chloe Geoghegan curated an exhibition with writers Gregory Kan and Ana Iti, and typographers Sarah Maxey and Ellyse Randrup. There were four exhibitions on the Mason's Screen in Mason's Lane; Clinton Watkins' Feedback; Ziggy Lever's Beam Splitting; and Layne Waerea's Maori Lane: Oct 2002. The Public Art Fund projects selected for support in August were Rates Cutz 2019 by Jason Muir; artist Chevron Hassett's One thirty; and Sarah Laing's mural for the Verb Wellington Festival in November 2019.

Council projects

Waitohi: Wellington artist Matthew McIntyre Wilson's He Raukura was installed, and formally blessed by Kura Moeahu.

Swan and Garrett Laneway Upgrade: This is about to enter Phase 2, with artist Andrew Beck working up developed designs of his work Shadow Windows, to be etched into the ground. New sculpture: The Wellington Sculpture Trust

and City Gallery Wellington installed Ronnie van Hout's sculpture Quasi on the gallery's roof, attracting unprecedented media attention. We finalised installation of the Nga Ara Taiao artwork on the Bond St Container.

Arts Residencies

In partnership with ArtsACT in Canberra we reviewed the pilot Indigenous Artist Exchange programme that was initiated last year (2018) to strengthen our Sister City relationship. We have confirmed the programme for the next three to five years.

Artsplash

The Artsplash Festival was held in the Michael Fowler Centre from 16 to 20 September. The music and wearable art concerts had 4000 participants from primary and intermediate schools across the Wellington Region. There were also 3000 participants in the dance shows. About 10,000 family and friends attended concerts during the week-long festival celebrating children's creativity. The Wellington Youth Sinfonietta and Scots College Orchestra and Jazz Band performed alongside the

Artsplash band and other children's music groups performed in the foyer before shows.

Section 1: activity area

performance

ReCut Kumutoto

The two-night ReCut Kumutoto event was a contemporary Maori fashion show and a creative arts performance, staged in the newly upgraded Kumutoto precinct. It included traditional taonga puoro, digital and video art, contemporary pop/rock, opera and ballet, hip hop, waiata and a moteatea reading.

Arts and Culture Fund

In the first funding round of 2019/20, the Grants subcommittee approved 27 grants totalling \$101,900. They supported new initiatives including a beatbox championship, a theatre show being staged in a new pub venue and a 2 day circus creation laboratory. Regular annual projects (including International Dance Day, Ceramicus, the NZ International Comedy Festival and Kotahi) were also supported and will deliver a range of well-loved arts and

cultural events in the city. Through the Professional Performing Arts Fund \$11,990 was allocated to Binge Culture who are developing an immersive theatre experience about the criminal justice system.

Experience Wellington

Suffrage in Stitches at Wellington Museum was opened by Associate Minister of Arts, Culture and Heritage the Hon. Carmel Sepuloni on 1 August. More than 400 people attended the opening, many of whom made panels for the exhibition. In the first two weeks more than 5300 people visited the exhibition. The exhibition Lunar Module by Sheyne Tuffery at the Thomas King Observatory explored the moon landing in 1969 and Wellington's response to this event. In the July school holiday period more than 35,000 people visited Experience Wellington facilities: 15,198 or 43 percent were children aged 0 to 12 years; 6,481 were 5 years and under; 8,717 were aged 6 to 11 years.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating expenditure details Appendix 2.

Financial performance by exception

There are no exceptions to report.

Performance measures (KPIs) by exception

	•		•				
Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)	
4.1 Arts and cultural activities							
Wellington Museums Tru	ıst - utilisat	ion					
Total Wellington Museum Trust visitors	770,320	665,500	165,855	136,438	22%	Refer to Capital E	
Cable Car Museum	288,889	256,000	41,952	36,300	16%	On par with the same period last year	
Nairn St Cottage	2,104	2,000	143	400		Fewer public programmes and school visits	
Capital E visitors	137,015	70,500	42,948	21,638		More schools benefitted from our Story Studio LIVE through funding provided by Tuia-250 Encounters Programme, and higher numbers through PlayHQ.	

Kaupapa pāpori me ngā mahi a rēhia | Social and recreation

Section 1: activity area

performance

Aim: Provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.

key groups of activities: Recreation promotion and support; Community support; Public health and

Quarter 1 performance and budget overview

24 out of 30 performance measures with an available result exceeded or met target at the end of the quarter. The unfavourable performance measure variances related to swimming pool, community centre and library utilisation.

The overall operating budget was on track and the capital budget was underspent by 24%.

KPIs - performance against target							
Target not met by >10%	Target met - within +/- 10% of target	exceeded by	Not measured this quarter				
6	16	8	0				

Total measures: 74

3 are required by statute, 34 measured annually

Financial - Performance against budget								
Net operating \$0		Capital expenditure \$000						
Actual \$22,835	Budget \$24,012	Actual \$7,030	Budget \$9,220					
Variance \$1,177or 5%			YE Forecast \$40,823					
On track		Under budget primarily du to delays in the Libraries programme of works.						

What we did

Swimming Pools

Wellington Regional Aquatic Centre hosted the Junior Pacific Diving Championships which had participants from Australia, Malaysia and NZ, the NZ Underwater Hockey Secondary School Championships NZ and Water Polo and NZ Canoe Polo training camps. The redevelopment of the Keith Spry Pool reception continues, with the new spa and sauna on track for opening on December. Our new bookings and membership system Envibe went live in our pools in the last week of September. Our Recreation Centres, Sportsfields and the Botanic Gardens will start using the system from October. Envibe replaces our old system (Class) which we had been using for nearly 20 years.

Recreation Centres and Sports Hubs

We hosted major events at the ASB Sports Centre including NZ Futsal National Junior Championships (3 days) and the NZ Handball Club Championships (3 days). Alex Moore Sport and Community Hub Project moved into detailed design phase with the project due to apply for building consent shortly, and go to tender later this year, with construction beginning in early 2020. The Alex Moore Park Sport and Community Incorporated board continues to fundraise for its 50 percent contribution with ongoing discussions between North Wellington Football and Johnsonville Softball around the sale of their Phillip Street Clubrooms. Council also supported the establishment of a Community Sport Bank at the Toitu Poneke Hub by the Wellington City Mission. The sport bank will collect sports gear for re-distribution to families in need.

Basin Reserve

Wet weather in August and September resulted in a slightly slower than expected start to activities at the Basin Reserve. Meanwhile,

Section 1: activity area performance

work on the seismic strengthening and refurbishment of the Museum Stand progressed well during the quarter.

LeisureCard

Roll-out of the LeisureCard Scheme continues following approval of the review recommendations by the City Strategy Committee in June 2019. This includes putting in place agreements with partner agencies including Red Cross, Change Makers and Sport Wellington.

Libraries and community spaces

We are One sessions were held at the Churton Park Community Centre. We held the largest Beyond the Page festival in the July school holidays, involving an incredible 148 events over 16 days, at 31 venues, involving 5 library systems in the Wellington region. This resulted in 5409 attendees - a 15 percent increase from the 2018 festival.

Whānau Manaaki kindergarten was the first group to be relocated to their new home on the upper level of the new Waitohi community hub. The library fit-out and staffing processes are in the final stages.

Central city library network

Leases were secured for two more sites in the central city library network, and alterations for He Matapihi Molesworth Library within the National Library of New Zealand commenced.

Linden Social Centre

We are working with the Linden community to develop local programmes. The local volunteers prepare and deliver wholesome, free lunch at the Linden Kai Kitchen for up to 80 locals every Friday at the Linden Social Centre. As part of the same healthy living programme there is local food rescue project with Kaibosh, KCA and Pak n Save Porirua contributing left-over food to the community. This is distributed to schools, kindergartens and disadvantaged families. Sport Wellington is conducting a series of free eight-week healthy cooking classes at the Centre, where locals cook their meals and then share them at the end of each session,

enabling both social connection and healthy meal upskilling.

Safety and our CCTV network

Our CCTV network continues to grow, this quarter we have been focused on getting our camera on Bay Road in Kilbirnie up and running. We are expecting that camera to go live by the end of October. We are holding a thank you event for our CCTV volunteers later this month and they will be spending a day at the police dog training centre followed by an afternoon tea.

Graffiti

Our 2019 graffiti audit resulted in a total inscope score of 96 out of 100. The report highlighted that graffiti on utility assets makes up a significant proportion of the out-of-scope graffiti, so we have now tasked our contractors to clean these assets too. We are continuing to collaborate internally with the Arts and Events team and externally with Phantom Billstickers around murals and posters as tools for graffiti prevention.

Community Safety Kilbirnie

We are working with the Police on education and enforcement around the new alcohol ban in Kilbirnie; and signage is to follow shortly. We have funded activities such as art therapy at the Kilbirnie Lyall Bay Community Centre and we are close to reaching agreement with the community centre board on plans for upgrading the centre. We supported the Kilbirnie mosque earlier this year with a personalised risk assessment report and training to ensure that our community feel prepared to respond in an emergency situation. We have also extended this offer to the Newlands mosque and that is currently in process.

Sustainable Food

For the third consecutive year, we partnered with the Sustainable Business Network to bring The Good Food Boost to Wellington. This is an eight-week mentorship programme and competition for food businesses that bring an environmental and/or social benefit to

Performance summary

Wellington. This year more than 20 businesses applied and four outstanding businesses were selected as winners and the mentorship is currently underway. We have also established a Sustainable Food Systems Community Working Group comprised of leaders from across Wellington's food system. The group is helping to shape and deliver a year-long series of Sustainable Food Forums and we have contracted Sustainable Business Network to deliver these quarterly forums. Our first forum was held in August (in collaboration with Wellington on a Plate) at City Gallery and featured speakers from across New Zealand discussing "The Future of Food" to a sold-out audience.

Kia whai take i Pōneke | Wellington Conversations

We partnered with Reframe Aotearoa to deliver a series of volunteer-facilitated conversations that encourage Wellingtonians to discuss how they can contribute to more resilient and better connected neighbourhoods. The project is guided by an Advisory Group from mana whenua, our Youth Council, central city residents, and subject-matter specialists, to ensure we are considering a diverse range of strengths and needs across the city. Reframe Aotearoa worked with experienced facilitators to train 65 volunteers to lead the conversations in neighbourhoods across the city.

Social and Recreation Fund

In the first funding round of 2019/20, the Grants subcommittee approved 21 grants totalling \$185,690, this included support for Age Concern for their activity programme for seniors, a soccer club for Muslim youth, MCLaSS for delivery of English language classes, seven local residents associations with annual operating grants, and operational support for Pablos, Samaritans, Wellington Homeless Women's Trust and Wellington Women's House. We supported a new partnership project with Mt Cook Mobilised working with residents and community groups from a base at Te Mara, Taranaki Street, the approach is based on the strong partnerships we have with Housing New Zealand at Centennial Flats in Berhampore and will see a range of community projects in Mount Cook.

Through the Sportsville Partnership Fund we supported Squash NZ with \$21,399 to undertake a condition assessment, detailed seismic assessment and preparation of an Asset Maintenance and Management Plan for Club Kelburn.

Alcohol licensing

We held our largest ever alcohol licence hearing with over 500 people objecting to a proposed bottle store in Khandallah. The application was subsequently declined.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s										
Activity	Year to date Full year						Year to date			ear
	Actual	Budget	Variance	Forecast	Budget					
5.2 Community Support	11,392	13,228	1,836	42,077	42,679					

Underspend: Favourable due to Te Mara rent being ahead of budget and lower than budgeted personnel, contracts, materials and services, general and depreciation costs (partially due to the timing of the opening of the Central Libraries Services Network locations).

Capital expenditure by exception (> 10% of budget) \$000s								
Activity		Year to date		Full y	ear			
	Actual Budget Va		Variance	Forecast	Budget			
5.1 Recreation Promotion & Support	3,645	2,873	(772)	15,238	14,138			
Overspend: Over budget due to increased costs relating the Basin Reserve Museum Stand. The full year forecast has been updated for this.								
5.2 Community Support	2,878	5,469	2,591	22,050	22,050			
Underspend: Under budget primarily due to delays in the Libraries programme of works. This Central Libraries Services Network work will be completed in the second half of this financial year.								
5.3 Public Health and Safety 507 878 371 3,535 3,5								
Underspend: Under budget predomin	antly due to c	delays in work i	in regards to P	ublic Convenience	es & Pavilions			

Performance measures (KPIs) by exception

Performance measure	2018/19	2019/20	Q1	Q1	Q1	Variance explanation (where target is		
renomiance measure	result	target	Actual	Target	Variance	not met by >10%)		
5.1 Recreation Promotion & Support								
Utilisation								
Swimming pool visits (by facility) - Tawa	70,806	86,600	24,139	20,407	18%	Increased numbers of adult swimmers and schools. Improved counting of spectators and accompanying adults.		
Swimming pool visits (by facility) – Keith Spry	175,122	189,500	27,220	46,800	-42%	Building of Waitohi continues to impact visitation at the pool. Attendance is likely to remain low until Waitohi opens in 2020		
Swimming pool visits (by facility) - Karori	164,487	183,074	34,150	50,897	-33%	Reviewing data and methods for counting at this pool to understand why the significant drop. Reviewing counting of spectators and non-swimmers. Also how hotspot/spa have been counted.		
Recreation centre visits (including ASB Sports Centre)	1,288,196	1,165,000	383,919	315,140	22%	Overall increase in people visiting our centres and attending programmes		
Nairnville Rec Centre	158,949	140,000	56,703	38,300		New men's basketball league and basketball clinic, increase in the numbers of teams registered in our miniball and basketball leagues and birthday party bookings increasing. Also increased use of Nairnville Park, is seeing more people coming into the facility		
Tawa Rec Centre	26,888	25,000	11,603	7,425	56%	Tawa Rec Centre had a new Gym Jam programme, big increase in birthday parties, new court bookings and a couple of tournaments. All contributed to a big increase in use and attendance of the facility.		
ASB Sports Centre	917,169	815,000	260,673	215,465	21%	Continue to increase in bookings and utilisation of courts. Numbers have increased by about 6% over the same period last year		

Performance measure	2018/19 result	2019/20 target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)		
Basin Reserve Trust								
Practice facility usage days	122	100	9	15		Weather dictates usage and can cause cancellations		
5.2 Community Support								
Libraries utilisation								
Library items issued (physical)	2,244,761	>2,244,761	492,631	561,190		Lower items issued because of limited access to the Central Library collection for borrowing.		
Library items issued (e- library)	475,745	340,000	147,311	80,000		Increase related to more reliance on eBook collections.		
Library physical visits	2,021,003	2,400,000	332,515	600,000		Decrease in visits related to no access to the Central Library collection for visiting.		
Library website visits	4,840,980	3,300,000	957,742	825,000		Increase related to increased reliance on online services.		
Community centres utili	isation							
Occupancy (%) of Council community centres and halls	42%	45%	40%	45%		Wadestown Community Centre no longer has the Kindy using the premise. This gap will take time to fill. Occupancy is up across other Community Centres.		
5.3 Public health and sa	fety							
Timeliness								
Graffiti removal – response time frames (%) met	91%	80%	89%	80%	11%	Continuation of strong performance based on process effectiveness improvements from 2018/19.		

Tāone tupu ora | Urban development

Aim: Embrace Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate

key groups of activities: *Urban planning, heritage and public spaces development; Building and development control*

Quarter 1 performance and budget overview

At the end of the quarter, 5 of the 7 performance measures with an available result met target. The unfavourable performance measure variances related to timeliness of building consents and resource consents.

The overall operating budget and the capital budget were underspent.

KPIs - performance against target									
Target not met by >10%	within +/-	Target met - within +/- 10% of target							
2	2 5 0 0								
Total measures: 17 3 are required by statute, 10 measured annually									

Financial - Performance against budget								
	g expenditure 00	Capital expenditure \$000						
Actual \$4,246	Budget \$5,015	Actual \$6,150	Budget \$8,462					
Variance \$769 or 15%	YE Forecast \$21,312	Variance \$2,312 or 27%	YE Forecast \$40,322					
Under budget		Under spend due to timing						
consenting in	come greater	delays.						
than plan.								

Section 1: activity area

performance

What we did

Public spaces development

Construction of the Grey Street pocket square is nearing completion with new trees, seating, surfaces and lighting installed ahead of reopening of the space in October. The Wall Park upgrade project - a joint initiative between WCC, the Tawa Technology Education Trust and students of Tawa Intermediate and Linden Schools - is progressing with three workshops and field trips undertaken between July and September. Members of the Urban Design and Parks, Sport and Recreation teams worked alongside students to gather ideas and themes to be utilised for development of a playground/park concept and preparation of a masterplan. A further event is planned for Q2 to celebrate the students input.

St John's Church, Karori

Stage 1 of the Request for Proposal (RFP) process for development of the St John's church site in Karori was completed in this guarter. A shortlist of proposals has now been confirmed and officers from Build Wellington and Urban Design are working with potential developers to refine their plans as part of Stage 2.

Built Heritage Incentive and Building Resilience Funds

Council approved changes to the criteria for the Built Heritage Incentive Fund and for the new Building Resilience Fund, which aims to direct funding towards buildings where successful heritage and resilience outcomes would be unlikely without Council assistance. Our new eligibility criteria is structured to direct funding to less well-resourced building owners. Both funds will be open for applications in late 2019.

Building Compliance & Consents

With the increase in building and construction work and the establishment of the new national building consent authority (BCA) under Kainga Ora (formerly Housing NZ), the building team faces an ongoing challenge with attracting and

retaining skilled staff to carry out our BCA/consenting authority functions within the statutory timeframes and continuing to provide good customer service. A shortage of technical experts and a competitive market means the team continually carries a number of vacancies.

Despite the current challenges, for the most part we are meeting our 20 working day statutory timeframe but with the current workload and staffing challenges this is becoming increasingly difficult. As discussed with Mayor Foster, to mitigate these concerns from 22 November 2019 the Council has moved to a market premium scheme in order to retain and attract new staff to the Building Compliance & Consents team. This necessary step will result in an overspend during the 2019/20 financial year before we look to increase service fees from 1 July 2020.

These adjustments will be consulted on through the 2020/21 Annual Plan where we will outline the exact changes proposed to ensure we can continue to deliver a great service for Wellington.

Resource consents

Projects consented for this quarter include the redevelopment of Shelly Bay, 152 terraced houses ('Paddington') on the Capital Ford/Mazda site, the Convention & Exhibition Centre and several multi-unit development, which received a lot of neighbour interest, including the redevelopment of a Housing New Zealand/ Kāinga Ora site at Rolleston Street to accommodate 80 new units.

In an attempt to meet timeframes, a heavy reliance has been placed on external consultants however this is not sustainable in terms of cost to the business and reliability. A business case for two additional FTEs is currently being prepared. Other areas of the business that the team relies on for technical advice are also resourcing up as this has also been an issue in terms of the timely provision of advice on applications.

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s									
Activity / budget result	Year to date Full year								
	Actual	Budget	Variance	Forecast	Budget				
6.2 Building & Development Control	1,857	2,443	586	9,290	8,790				

Underspend: Under budget due to consenting income being greater than plan. The forecast over spend is subject to additional short term resources being engaged on resource consent processing and dependant on volumes of Auckland building consent processing. This forecast is subject to change.

Capital expenditure by exception (> 10% of budget) \$000s								
Activity	Year to date Full year							
	Actual	Budget	Variance	Forecast	Budget			
6.1 Urban Planning and Policy	912	1,411	499	11,043	13,339			

Underspend: Under budget due to delays on Frank Kitts Park (tenders received are over budget) and North Lambton Quay project where this will be aligned with the LGWM Golden Mile work stream. Forecast under spends are due to delays in the programme e.g. Swann/Garret will be delivered next year and Stout Street is dependent upon LGWM decisions.

6.2 Building & Development Control 5,238 7,051 1,813 29,279 35,141

Underspend: Under spending due to the earthquake strengthening programmes for the St James theatre and the Town Hall being behind. They are forecast to be under spent at year end by \$0.9m and \$5m respectively.

Performance measures (KPIs) by exception

Performance measure	2018/19 FY result	2019/20 FY target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
6.2 Building and develop	ment					
Timeliness						
Building consents (%) issued within 20 workings days	89%	100%	89%	100%		The team has been impacted by staff turnover in this quarter. Officers have been working additional hours to process applications as quickly as possible.
Resource consents (non- notified) (%) issued within statutory time frames	95.5%	100%	87.3%	100%		An increased number of complex applications and hearings and less reliance on extensions of statutory timeframes means available consents team and advisor resourcing is unable to keep up with demand.

Waka | Transport

Aim: Manage the transport network so it's sustainable, safe and efficient

key groups of activities: Transport, Parking

Quarter 1 performance and budget overview

5 of the 6 performance measures with an available result met target at the end of the quarter. The unfavourable KPI result related to Cable Car passenger trips.

The operating and capital budgets were both underspent by 19% at the end of the quarter

KPIs	KPIs - performance against target									
Target not met by >10%	Target met within +/- 10% of target	Target exceeded by >10% target	Not measured this quarter							
1	5	0	0							
Total measures: 33 3 are required by statute, 27 measured annually										

Financial - Performance against budget								
Net operating \$0		Capital expenditure \$000						
Actual \$9,939	Budget \$12,338	Actual \$8,202	Budget \$10,126					
Variance \$2,399 or 19%	YE Forecast \$43,854	Variance \$1,924 or 19%	YE Forecast \$63,416					
Under budget and cost delay	in depreciation s.	Underspend due to delays.						

What we did

Let's Get Wellington Moving

We received endorsement for the programme's next steps from the NZ Transport Agency Board, released tender documents for the Golden Mile business case, which will focus on developing a long-term plan for the Golden Mile to provide for better public transport and make it a more attractive and safer place for people to walk and visit. We also started developing a new partnership and funding agreement between the three partners, and began scoping business cases for the larger programme elements including mass rapid transit, the Basin Reserve improvements, and an extra Mt Victoria Tunnel.

Resilience/Structures

Seatoun Tunnel Earthquake Strengthening: Construction in progress. Completion is planned for mid-2020. Seatoun tunnel is the last of the Council's four road tunnels to be earthquake strengthened.

Happy Valley Bridge Deck & Walkway Replacement: Construction in progress, with

about 40 percent completed. Construction completion is planned for early February 2020. *Ngaio Gorge Slopes Stabilisation:* We continued with slope stability monitoring work for the two slips sites. The geotechnical investigation works, which involved five Boreholes drilling, topographical survey, and initial scaling work have been completed. Preliminary designs continued. We submitted resource consent applications to Greater Wellington Regional Council and Wellington City Council for remedial slope and road improvement works.

Network Operations

We carried out a wide range of transport network operational tasks. These included:

- 807 Traffic Management Plans were approved by our Traffic Management Coordinator and auditors, which are required for contractors to carry out work on our roads.
- 1318 Corridor Access Requests to work on our roads. 197 were signed into warranty by the compliance officers.

Network Maintenance/Renewal

 Roads: We completed planning for 70 km of roads for resurfacing in this financial year.
 Work is scheduled to start in October.

Section 1: activity area

performance

- Footpaths: We renewed 5km of footpaths and 2.3 km of kerb and channel.
- Barriers: Major works were completed in Tinakori Rd, Dufferin St, Douglas St, Queens Drive, Brooklyn Road and Clark St.
- Street Furniture: We renewed/installed 20 seats, 10 Bins, 25 bollards and 5 cycle racks. Some major works were completed in Johnsonville Road, Dundas Road and Adelaide Road.

Reactive maintenance

Significant additional reactive maintenance work was carried out from July to September as part of the emergency response resulting from natural hazard events as well as business as usual response. There were 1545 cleaning operations completed, including road channel cleaning, graffiti cleaning, street furniture repairs and barrier repairs.

Network Improvements

Various pedestrian and traffic safety improvements were installed or are at the planning stage. These included new or extended footpaths, road widening plans, new pedestrian crossings and layby parking.

Public Transport

We continue to work with GWRC to complete the bus hubs at Johnsonville and Karori which are an integral part of the extensive bus route network changes introduced in July 2018. These are the last two of the 7 bus passenger interchange transfer locations. We have been working collaboratively with staff from GWRC to develop a programme of works to improve the reliability of and reduce the journey times of buses on our key bus routes.

Kiwi Point Quarry

We are planning to purchase 4000m² of land from NZTA at the south west corner of the quarry for its expansion. This will extend the life of the quarry by 3 to 4 years. The land was classified contaminated land in GWRC records. We carried out preliminary and detailed investigations and found that a small area was contaminated with marginally high heavy metals and hydrocarbons. We are in the process of preparing a resource consent application and Contaminated Site Management Plan to remove the contaminated soil.

Cycleways

Several projects are under construction including work at Pt Jerningham and Cobham Drive, together these make up part of the eastern connection work estimated to be in excess of \$40m when complete. Planning is advanced on our Newtown connections work.

Road Safety

We organised, funded and ran the 2019 Orange Day Parade which celebrated our school road patrollers and all the great work they do at our school gates.

Parking

Work has been underway during the first quarter to implement several of the agreed parking related initiatives contained in the 2019/20 Annual Plan. Progress as at 30 September included:

- The meter fee increase and the Resident and Coupon fee increases were implemented on 1 July.
- Upper Cuba St conversion to paid P120 metered parking was implemented in mid-July. Turnover in this area has increased as expected.
- Work is currently underway to implement changes to parking arrangements at the Fryberg Pool carpark as outlined in the Annual Plan.

Section 1: activity area performance

Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s								
Activity / budget result		Year to date)	Full year				
	Actual	Budget	Variance	Forecast	Budget			
7.1 Transport network	13,829	15,897	2,068	59,443		62,083		

Underspend: Under budget in depreciation, delays on contract costs tied with LGWM and a delay in expensing costs for the Ngauranga to Petone cycleway. The latter (full year \$2.4m) is currently forecast to be a permanent saving as the ownership model of that asset is being worked through.

Capital expenditure by exception (> 10% of budget) \$000s								
Activity		Year to date)	Full year				
	Actual	Budget	Variance	Forecast	Budget			
7.1 Transport network	8,181	10,078	1,897	63,112	58,097			
Underspend: Under budget due to delays on the Seatoun tunnel, seawalls and general shape and camber work which will pick up with the better weather over coming months. Mitigations have been sought for the forecast over spend through bringing forward future budget funding.								
7.2 Parking 21 48 27 304 304								
Underspend: Under budget 55% however dollar value variance not material.								

Performance measures (KPIs) by exception

Performance measure	2018/19 FY result	2019/20 FY target	Q1 Actual	Q1 Target	Q1 Variance	Variance explanation (where target is not met by >10%)
7.1 Transport network						
Wellington Cable Car						
Total passenger trips	1,170,932	1,206,633	179,669	216,763		The service was interrupted for 6 and a half days with an unplanned outage for reactive maintenance from 19 June (just prior to beginning of the quarter in review). This resulted in additional maintenance work and costs in Q1, over and above the planned maintenance which was undertaken in September.

Section 1: activity area performance

Section Two: Financial performance

Consolidated financial performance 1 July - 30 September 2019

This section details the Councils consolidated financial performance for the quarter. Numbers in brackets indicated an unfavourable variance from budget.

Not Operating Expanditure by		YTD		Full Year		
Net Operating Expenditure by Expenditure Type	Actual - \$000s	Budget - \$000s	Variance - \$000s	Forecast - \$000s	Budget - \$000s	
Rates revenue	81,389	81,464	(75)	325,856	325,856	
Revenue from activities	35,590	32,004	3,586	149,023	146,386	
Investments revenue	3,124	2,916	208	25,951	25,861	
Finance revenue	662	3	659	13	13	
Other revenue	8,508	8,445	63	46,304	44,954	
Development Contributions	1,194	500	694	2,000	2,000	
Total Revenue	130,467	125,333	5,134	549,147	545,070	
Personnel expenses	31,080	30,323	(757)	122,905	121,765	
General expenses	71,611	72,915	1,304	270,871	268,791	
Finance expense	6,780	6,225	(555)	24,902	24,902	
Depreciation and amortisation	29,371	31,455	2,084	122,777	124,573	
Total expense	138,841	140,918	2,077	541,454	540,030	
Allocations	(6)	42	(48)			
Net operating surplus / (deficit)	(8,369)	(15,627)	7,259	7,693	5,040	

Year to date

- Revenue from Operating Activities \$3.6m favourable Waste Operations income \$1.6m additional revenue for contaminated/special waste from city and regional projects. Higher volumes were recorded for BCC inspections (\$0.2m), building consent applications and resource consent applications (\$0.2m).
- Contracts, Services & Materials are \$2.2m favourable CCOs and City Growth projects
 (\$0.7m) grant funding timing differences; Resilience and Sustainability (\$0.8m) timing of
 management fees; City Design & Place Planning (\$1.3m) delays of contract costs and grant
 payments for the Ngauranga to Petone cycleway; Transport (-\$0.6m) unfavourable contract
 costs.
- Depreciation is \$2.1m favourable. Transport \$1.0m due to delays in capital expenditure and capitalisation; Property \$0.6m (Civic Precinct), 3 Waters have \$0.3m of delays in spend and capitalisation

Full year forecast

- Revenue from Operating Activities is \$2.6m (2%) favourable Landfill fees and user charges for contaminated/special waste from city and regional projects is \$2.4m.
- Other Revenue is \$1.4m (3%) favourable Recovered Expenditure Revenue increased \$1.1m in regards to the Basin Reserve Museum Stand expenditure (Basin Reserve Trust \$1.0m, Cricket Museum Trust \$0.1m).

- Personnel \$1.1m (-1%) unfavourable. Chief City Planner \$0.2m one off payments, City Design & Place Planning \$0.4m additional resources for District Plan work and ELT \$0.1m additional roles.
- Contracts \$1.3m (-1%) unfavourable. Smart Council \$3.2m unfavourable due to increased service tower costs partially offset by City Design & Place Planning \$2.5m favourable (delay in Ngauranga to Petone cycleway).
- Professional costs \$1.2m (-11%) unfavourable. Legal services \$0.4m extrapolation based on historical trends predicting future HR related and other litigation cases; Place Planning and Resource Consent \$1.1m unfavourable – assumed additional expense in delivering District Plan work.
- Depreciation \$1.8m (1%) favourable. Civic Precinct \$1.7m favourable due to construction delays. Waterfront \$1.0m unfavourable due to asset revaluation, Waitohi \$0.6m favourable due to later opening than budgeted; Wellington Venues \$0.5m favourable due to a delay in capitalisation

Expenditure and borrowing

Net operating expenditure

Net Operating Expenditure		YTD	Full Year		
by Strategy Area	Actual - \$000s	Budget - 000s	Variance -\$000s	Forecast - \$000s	Budget - \$000s
Governance	4,663	4,739	76	18,851	19,007
Environment	39,987	41,233	1,247	159,861	161,534
Economic Development	7,107	8,447	1,340	22,984	23,154
Cultural Wellbeing	9,510	9,246	(264)	21,693	21,565
Social and Recreation	22,835	24,012	1,177	86,211	86,624
Urban Development	4,246	5,015	769	21,312	19,862
Transport	9,939	12,338	2,399	43,854	46,494
Total strategy area	98,287	105,031	6,744	374,767	378,239
Organisational Projects	(89,919)	(89,404)	515	(382,460)	(383,279)
Total	8,369	15,627	7,259	(7,693)	(5,040)

Capital Expenditure

Capital Expenditure by		YTD	Full Year		
Strategy Area	Actual - \$000s	Budget -\$000s	Variance - \$000s	Forecast - \$000s	Budget - \$000s
Governance	0	0	0	145	145
Environment	7,708	11,030	3,322	59,754	61,054
Economic Development	330	959	628	2,387	4,139
Cultural Wellbeing	1,759	1,634	(126)	17,178	17,178
Social and Recreation	7,030	9,220	2,190	40,823	39,723
Urban Development	6,150	8,462	2,312	40,322	48,480
Transport	8,202	10,126	1,924	63,416	58,401
Total strategy area	31,179	41,430	10,251	224,025	229,120
Organisational projects	5,117	6,420	1,303	30,152	30,152
Total	36,296	47,850	11,554	254,177	259,272

In the year to date, the Council spent \$36.0m on capex which is \$11.6m (24%) less than budget of \$47.9m. Historically there has been slippage/underspend of between 15% and 35% at the year-end (2018/19: 32.1%; 2017/18 17.3%).

Section 1: Activity area performance

At the end of September, the actual YTD underspend was \$11.6m. During the month the Capex carry forward budgets were finalised and are part of the budget numbers. These will inform the forecast exercise that will be completed for October month end.

Areas of significant under spending are:

- City Planning \$6.1m under spent spend on 3 Waters projects is \$3.2m less than budget; Earthquake mitigation is \$1.8m under spent; Transport is \$1.9m under spent.
- Finance and Business \$4.7m under budget (Town Hall EQS \$0.6m, St James \$1.3m, Civic Precinct \$0.9m and other miscellaneous YTD under spending \$1.4m)
- Customer and Community \$2.3m under spent –Park Sports & Recreation under spent by \$2.0m (Town Belt & Reserves \$0.4m, Synthetic Turfs & Renewals \$0.3m, Playgrounds Renewals & Upgrades \$0.3m, Waterfront Renewals \$0.4m); CBD Library Services Network Fit out \$1.3m favourable.
- Economic and Commercial \$1.4m over spent Basin Reserve \$1.1m over budget,
 Wellington Convention Centre \$0.1m

Capital expenditure budget adjustments

The latest full year forecast capital expenditure position includes the following reprogramming of capital expenditure in 2019/20.

Strategy Area	2018/19 underspends to carry forward to 2019/20	2018/19 overspends brought back from 2019/20 (\$000s)	Final carry forwards from 2018/19 (\$000s)	Proposed carry forwards to 2020/21 (\$000s)
Governance	22	-	22	-
Environment	9,441	(6,415)	3,026	4,505
Economic Development	1,050	-	1,050	-
Cultural Wellbeing	237	-	237	(133)
Social and Recreation	3,885	(376)	3,509	156
Urban Development	4,004	(345)	3,659	455
Transport	2,740	(2,443)	297	(552)
Council	5,824	-	5,824	71
Totals	27,203	(9,579)	17,624	4,502

Capital expenditure forecast

- Environment is \$1.3m (2%) favourable 3 Waters projects are \$1.3m less than budget (partly due to re-phasing in the Omāroro project).
- Economic Development is \$1.8m (42%) favourable Wellington Venues is \$1.8m less than budgeted (mainly due to delays at the St James theatre. Earthquake strengthening needs to be completed before progressing on to the renewals work).
- Social & Recreation is \$1.1m (-3%) unfavourable Basin Reserve \$1.1m over budget (offset by recovered expenditure funding per above).
- Urban Development is \$8.2m (17%) favourable Earthquake Risk Mitigation is \$5.9m (St James \$0.9m and Town Hall \$5.0m) and Central City Framework is \$2.0m less than budgeted (North Lambton Quay dependant on decisions regarding LGWM).
- Transport is currently forecasting \$5.0m (-9%) unfavourable however with a plan to defer several projects, NZTA subsidies for the LED Street lights and decisions requested to bring out years funding forward this may reduce by approximately \$3-4m, however this looks like an over spend.

Treasury Report

Summary

- Policy compliance: all positions compliant.
- Funding headroom of \$203m.
- Net interest expense is now \$223.5k under budget in the year to date.
- Capex programme was underspent by \$20.5m (33.4%) year to date.

Borrowings

- Total committed borrowing facilities as at the end of September were \$757m providing headroom of \$203m.
- Our liquidity ratio is at 137% a significant increase due to larger deposits of \$141m.
- Total net borrowings at the end of September were \$554m.
- Gross borrowings were \$695m.

Treasury Policy Compliance

At 30 September 2019 all of the core policy compliance requirements were achieved as shown in the below tables:

Borrowing limits

Ratio	Limit	Actual	Compliant
Net borrowings as a percentage of income	175%		Yes
Net interest as a percentage of income	15%		Yes
Net interest as a percentage of annual rates income	20%		Yes
Liquidity (term borrowing plus committed loan facilities to existing external net debt)	115%	137%	Yes

Liquidity

Policy	Current	Compliant
115%	175%	Yes

Item	Compliant
Borrowing per bank counterparty	Yes

Debt funding maturity profile

Period	Minimum %	Maximum %	Actual	Compliant
0-3 years	15%	60%	37%	Yes
3-5 years	15%	60%	28%	Yes
5+ years	15%	60%	35%	Yes

performance

Fixed rate maturity profile

Debt Period Ending	Debt Forecast	Minimum %	Maximum %	Actual	Compliant
Current	695.0	N/A	N/A	73%	N/A
Year 1	771.3	50%	80%	62%	Yes
Year 2	894.5	45%	80%	53%	Yes
Year 3	979.6	40%	80%	47%	Yes
Year 4	1,032.3	35%	75%	46%	Yes
Year 5	1,066.5	30%	70%	45%	Yes
Year 6	1,125.9	20%	65%	36%	Yes
Year 7	1,188.6	10%	60%	34%	Yes
Year 8	1,179.4	0%	55%	31%	Yes
Year 9	1,161.8	0%	50%	27%	Yes
Year 10	1,161.8	0%	45%	24%	Yes
Year 11	1,161.8	0%	40%	21%	Yes
Year 12	1,161.8	0%	35%	12%	Yes
Year 13	1,161.8	0%	30%	7%	Yes
Year 14	1,161.8	0%	30%	2%	Yes
Year 15	1,161.8	0%	30%	0%	Yes
Year 16	1,161.8	0%	30%	0%	Yes

Section 1: Activity area performance

Carbon

Policy amount required (units)	Current holdings (units)	Compliant
204,905	402,857	Yes

Section 1: Activity area performance

Section 2: Financial performance

Appendices

Appendices

Appendix	One: Detailed	performance	against targets	

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- KPIs reported quarterly

Appendix Two: Detailed financial performance information

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- a) Operational expenditure
- b) Capital expenditure

Appendix One: Detailed performance against target

performance

Appendix one contains detailed quarterly results against target for each activity area. The quarter result includes an end of quarter status indicator that reflects the definitions below. For more information on measures that have a status of Amber or Red see the relevant activity area in Section Two.

Status	S	Definition
	Blue	Target exceeded (i.e. the actual result is <i>greater than</i> 10% over target)
	Green	Target met (i.e. actual result is between 10% under and 10% over target)
	Red	Target not met (i.e. the actual result is <i>greater than</i> 10% under target)
	*	The measure is mandatory

Performance measure	2018/19 Result	2019/20 Target	2019/20 Q1 Actual	Q1 % Var.	Q1 Status				
1. Mana Whakahaere Governan	1. Mana Whakahaere Governance								
1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi Governance, information and engagement Facilitating democratic decision-making									
Meeting and committee agendas (%) made available to the public within statutory timeframes (2 working days prior to meetings)	100%	100%	100%	0%					
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	97%	70%	100%	43%					
Providing information and a point of contact									
Contact Centre - contacts responded to within target timeframes (calls within 30 seconds)	80%	85%	84%	-1%					
Contact Centre - Contacts responded to (emails)			8,417						
Contact Centre - contacts responded to within target timeframes (emails within 24 hours)	99%	100%	99.98%	0%					
1.2 Rangapū Māori/Mana Whenua Māori ar	nd mana wh	enua partn	erships						
No quarterly measures									

Performance Measure	2018/19 Result	2019/20 Target	2019/20 Q1 Actual	Q1 % Var.	Q1 Status	
2. Taiao Environment						
2.1 Ngā māra, tātahi Parks, beaches and	open space	S				
Utilisation						
Estimated number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush * Result updated in March 2020	1,246,162	1,280,000	300,569*	NA		
2.2 Whakaheke para, Tiaki pūngao Waste	reduction	and energy o	conservatio	n		
Waste minimisation activities						
Volume of waste diverted from landfill (tonnes)	19,526 tonnes	20,000 tonnes	4,464 tonnes	2%		
Energy conservation						
Energy cost (\$)	\$6,328,978	<\$6,328,978	\$1,777,179	-1%		
Amount of energy used (kWh)	50,824,029	48,282,828	13,425,253	8%		

	2018/19	2019/20	2019/20	Q1	Q1
Performance Measure	Result	Target	Q1 Actual	% Var.	Status
	kWh	kWh	kWh		
Estimated energy savings (kWh)	3,890,568	2,541,201	1,165,459	83%	
2.3 Waimāori Water supply	0,000,000	2,011,201	1,100,100	0070	
Clean and safe					
Compliance with Drinking Water Standards for NZ	Compliant	Compliant	On track	0	
2005 (revised 2008) (Part 4 bacterial compliance	Compliant	Compliant	Ontrack		
criteria)*					
Compliance with Drinking Water Standards for NZ	Compliant	Compliant	On track	0	
2005 (revised 2008) (Part 5 protozoal compliance	Compilant	Compliant	On wash	Ĭ	
criteria)*					
Meeting customer expectations			<u> </u>		
Number of complaints about the drinking water's	12.01 per	<20 per 1000	3.38 per	32%	
clarity, taste, odour, pressure or flow, continuity of	1000	20 ps. 1000	1000	0270	
supply, and supplier responsiveness, expressed per			1000		
1000 connections*					
Continuity of supply and resolution of faults					
Median response time for attendance for urgent call	48 minutes	60 minutes	1381	-2202%	
outs*(minutes)			minutes		
Median response time for resolution for urgent call	4.38 hours	4 hours	67 hours	-1575%	
outs* (hours)	74.0	20 5	205.0	7000/	
Median response time for attendance for non-urgent call outs* (hours)	74.3 hours	36 hours	295.8 hours	-722%	
Median response time for resolution for non-urgent	4.89 days	5 days	16.2 days	-224%	
call outs* (days)	4.09 days	3 days	10.2 days	-224 /0	
Water supply interruptions (customer hours)	0.94 hours	0.94 hours	0	100%	
Efficiency and sustainability					
Average drinking water consumption resident/day*	361 litres	365 litres	359 litres	2%	
litres	001 1111 00	000 1111 00	000 111100	270	
2.4 Waipara Wastewater					
Compliance and sustainability					
Dry weather wastewater overflows, expressed per	0.83 per	0	0.03	not	
1000 connections*	1000	_		met	
Compliance with the resource consents for discharge					
from the sewerage system, measured by the number					
of:	0	0	0	0%	
Abatement notices,	0	0	0	0%	
Infringement notices,	0	0	0	0%	
Enforcement orders,	0	0	0	0%	
Convictions*	0	0	0	0%	
Meeting customer expectations Number of complaints about the wastewater odour,	16.2 per	<30 per 1000	4.39	37%	
system faults, blockages, and supplier	10.2 per 1000	-20 hei 1000	4.39	31 /0	
responsiveness, expressed per 1000 connections*	1000				
Continuity of service and resolution of faults					
Number of wastewater reticulation incidents per km	0.52 per km	≤0.8 per km	NA	NA	
of reticulation pipeline (blockages)	<u> </u>				
Median response time for wastewater overflows*	0.72 hours	≤1 hour	0.983	2%	
(attendance time in hours)					
Median response time for wastewater overflows*	3.12 hours	≤6 hours	24	-300%	
(resolution time in hours)					
2.5 Waiāwhā Stormwater					
Continuity of service and resolution of faults					

	2018/19	2019/20	2019/20	Q1	Q1
Performance Measure	Result	Target	Q1 Actual	% Var.	Status
Number of flooding events*	5	<5	NA	NA	
Number of pipeline blockages per km of pipeline	0.02 /km	≤0.5	NA	NA	
Number of habitable floors per 1000 connected homes per flooding event*	0.14 per 1000	<0.144	NA	NA	
Median response time to attend a flooding event* (minutes)	48 minutes	≤60 minutes	2794	-4557%	
Monitored sites (%) that have a rolling 12-month median value for (dry weather samples) that do not exceed 1000 cfu/100ml	78%	90%	72%	-20%	
Compliance with the resource consents for discharge from the stormwater system, measured by the					
number of:	0	0	0	0%	
Abatement notices,	0	0	0	0%	
Infringement notices,	0	0	0	0%	
Enforcement orders,	0	0	0	0%	
Convictions*	0	0	0	0%	
Meeting customer expectations				•	
Number of complaints about stormwater system performance per 1000 connections*	8.51	<20 per 1000	2.86	43%	
2.6 Ngā painga kukume Papa Atawha Cor	servation a	ittractions			
Wellington Zoo					
Total number of visitors	252,973	254,000	44,934	-9%	
Education visitors	12,023	10,500	2,171	-17%	
Zealandia					
Number of Visitors	138,141	118,100	24,065	41%	
Number of Education visits	11,727	8,800	3,540	88%	

^{* =} Mandatory measures

	2018/19		2019/20	Q1	Q1		
Performance Measure	Result	Target	Q1 Actual	% Var.	Status		
3. Whanaketanga ōhanga Economic Development							
3.1 City promotions and business support							
WREDA (WellingtonNZ)							
Total event attendance	619,232	700,000	90,214	20%			

	2018/19	2019/20	2019/20	Q1	Q1
Performance measure	Result	Target	Q1 Actual	% Var.	Status
4. Oranga ahurea Cultural wellbeing					
4.1 Arts and cultural activities					
Wellington Museums Trust – utilisation					
Total visitors Museums Trust:	770,320	665,500	165,855	22%	
City Gallery Wellington	153,676	150,000	41,271	3%	
Wellington Museum	132,953	130,000	26,373	4%	
Cable Car Museum	288,889	256,000	41,952	16%	
Nairn Street Cottage	2,104	2,000	143	-64%	
Capital E	137,015	70,500	42,948	98%	
Space Place	55,683	57,000	13,168	3%	

Performance Measure	2018/19	2019/20	2019/20 Q1 Actual	Q1 % Var.	Q1 Status
	Result	Target		% var.	Status
5. Kaupapa Pāpori me ngā Mahi a Rēhi5.1 Recreation promotion and support	a Socia	r and recre	alion		
Swimming pool visits (total)	1,256,024	1,321,000	284,735	-9%	
WRAC	576,082	584,000	138,972	1%	
Tawa	70,806	86,600	24,139	18%	
Freyberg	216,145	220,252	60,254	3%	
Keith Spry	175,122	189,500	27,220	-42%	
Karori	164,487	183,074	34,150	-33%	
Marinas occupancy (%)	39,237	42,074	98%	2%	
Recreation centre visits total, including ASB Sports	14,145	15,500	383,919	22%	
Centre Centre	11,110	10,000	000,010	2270	
Karori Rec Centre	98%	96%	32,881	4%	
Kilbirnie Rec Centre	1,288,196	1,165,000	22,059	-1%	
Nairnville Rec Centre	100,414	105,000	56,703	48%	
Tawa Rec Centre	84,776	80,000	11,603	56%	
ASB Sports Centre	158,949	140,000	260,673	21%	
Number of uses of LeisureCard	26,888	25,000	38,615	10%	
Basin Reserve Trust					
Basin Reserve - Total event days (excluding practice days)	97	121	26	8%	
Practice facility usage days	122	100	9	-40%	
5.2 Community Support					
Libraries utilisation					
Library items issued (physical)	2,244,761	>2,244,761	492,631	-12%	
Library items issued (e-library)	475,745	340,000	147,311	84%	
Estimates of attendees of library programmes	71,717	75,000	19,483	5%	
Library physical visits	2,021,003	2,400,000	332,515	-45%	
Library website visits	4,840,980	3,300,000	957,742	16%	
Community Centres utilisation					
Occupancy (%) of Council community centres and halls	42%	45%	40%	-11%	
Housing quality and usage					
Occupancy rate of available housing facilities	96%	90%	95%	6%	
All tenants (existing and new) housed within policy	99%	98%	99%	1%	
5.3 Public health and safety					
Timeliness					
Graffiti removal – response timeframes (%) met	91%	80%	89%	11%	
Dog control - urgent requests (%) responded to within 1 hour	95%	100%	100%	0%	
Dog control - non-urgent requests (%) responded to within 24 hours	97%	99%	100%	1%	
Public toilets - urgent requests (%) responded to within 4	94%	100%	93%	-7%	

Performance summary

Section 1: Activity area performance

Section 2: Financial performance

Appendices

Performance Measure	2018/19 Result	2019/20 Target	2019/20 Q1 Actual	Q1 % Var.	Q1 Status
hours					
Public toilets - non-urgent requests (%) responded to within 3 days	90%	95%	94%	-1%	
Hygiene standard					
Toilets (%) that meet required cleanliness and maintenance performance standards	94%	95%	95%	0%	

	2018/19	2019/20	2019/20	Q1	Q1
Performance measure	Result	Target	Q1 Actual	% Var.	Status
6. Tāone tupu ora Urban development					
6.1 Urban planning, heritage and public space	s developn	nent			
No quarterly measures					
6.2 Building and development					
Timeliness					
Building consents (%) issued within 20 workings days	89%	100%	89%	-11%	
Code of compliance certificates (%) issued within 20 working days	88%	100%	95%	-5%	
Land Information Memorandums (LIMs) (%) issued within 10 working days	58%	100%	94%	-6%	
Resource consents (non-notified) (%) issued within statutory timeframes	95.5%	100%	87.33%	-13%	
Resource consents (%) that are monitored within 3 months of project commencement	96.25%	100%	96.33%	-4%	
Subdivision certificates – section 223 certificates (%) issued within statutory timeframes	98.50%	100%	96%	-4%	
Noise control (excessive noise) complaints (%) investigated within 1 hour	95.98%	90%	97.33%	8%	

Performance Measure	2018/19 Result	2019/20 Target	2019/20 Q1 Actual	Q1 % Var.	Q1 Status
7. Waka Transport			•		•
7.1 Transport network					
Network condition and maintenance					
Requests for service (%) response rate - urgent within 2 hours*	95.80%	98%	95.9%	-2%	
Requests for service (%) response rate - non-urgent within 15 days*	96%	98%	97.8%	0%	
Wellington Cable Car Limited*			•		
Total passenger trips	1,170,932	1,135,246	179,669	-17%	
Cable Car reliability (%)	89.53%	99%	90.4%	-9%	
7.2 Parking					
Availability					
City parking occupancy during weekdays (08:00-18:00)	57%	50-70%	55%	-10%	
City parking occupancy during weekends (08:00-18:00)	57%	50-70%	53%	-6%	

Appendix Two: Detailed financial performance information

Detailed operating and capital expenditure for the quarter one July Sept 2019

a) Operating expenditure

Governance

				YTD		Full year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
1.1	1000	Annual Planning	290	343	52	1,351
1.1	1001	Policy	393	320	(73)	1,354
1.1	1002	Committee & Council Process	1,902	2,019	117	7,972
1.1	1003	Strategic Planning	121	189	68	802
1.1	1004	Tawa Community Board - Discretionary	2	3	1	12
1.1	1007	WCC City Service Centre	860	723	(137)	2,921
1.1	1008	Call Centre SLA	(1)	36	37	143
1.1	1009	Valuation Services Contract	158	137	(21)	551
1.1	1010	Lands Information	322	343	21	1,380
1.1	1011	Archives	542	548	5	2,205
1.2	1012	Funding agreements – Maori	28	52	24	208
1.2	1013	Maori Engagement	45	27	(18)	108
		Activity area total	4,663	4,739	76	19,007

Environment

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	1014	Parks and Reserves Planning	197	231	34	933
2.1	1015	Reserves Unplanned Maintenance	20	38	18	197
2.1	1016	Turf Management	397	373	(24)	1,475
2.1	1017	Park Furniture and Infrastructure Maintenance	433	435	2	1,816
2.1	1018	Parks and Buildings Maintenance	256	258	3	1,026
2.1	1019	Horticultural Operations	518	530	12	2,125
2.1	1020	Arboricultural Operations	492	268	(224)	1,469
2.1	1021	Botanic Gardens Services	1,389	1,289	(99)	4,968
2.1	1022	Coastal Operations	293	324	31	1,469

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	1024	Road Corridor Growth Control	290	285	(5)	1,151
2.1	1025	Street Cleaning	1,867	1,995	128	8,026
2.1	1026	Hazardous Trees Removal	28	106	78	472
2.1	1027	Town Belts Planting	317	291	(25)	976
2.1	1028	Townbelt-Reserves Management	921	980	59	4,323
2.1	1030	Community greening initiatives	117	137	21	662
2.1	1031	Environmental Grants Pool	71	35	(36)	104
2.1	1032	Walkway Maintenance	280	209	(71)	838
2.1	1033	Weeds & Hazardous Trees Monit	257	206	(51)	820
2.1	1034	Animal Pest Management	309	208	(101)	1,440
2.1	1035	Waterfront Public Space Management	1,590	1,570	(19)	6,261
2.2	1036	Landfill Operations & Maint	(1,506)	(283)	1,222	(1,132)
2.2	1037	Suburban Refuse Collection	(74)	(8)	66	(312)
2.2	1038	Domestic Recycling	406	307	(99)	1,045
2.2	1039	Waste Minimisation Info	185	223	38	1,033
2.2	1040	Litter Enforcement	16	2	(13)	9
2.2	1041	Closed Landfill Gas Migr Monit	173	124	(49)	498
2.2	1042	Smart Energy	147	55	(92)	220
2.3	1043	Water - Meter Reading	35	41	5	165
2.3	1044	Water - Network Maintenance	1,552	1,225	(327)	4,927
2.3	1045	Water - Water Connections	(27)	(9)	17	(38)
2.3	1046	Water - Pump Stations Maintenance- Ops	353	266	(86)	1,069
2.3	1047	Water - Asset Stewardship	5,149	5,239	90	20,833
2.3	1048	Water - Reservoir-Dam Maintenance	9	29	20	116
2.3	1049	Water - Monitoring & Investigation	207	194	(13)	782
2.3	1050	Water - Asset Management	75	154	79	624
2.3	1051	Water - Bulk Water Purchase	4,496	4,637	141	18,549
2.4	1052	Wastewater - Asset Stewardship	4,457	4,552	96	18,122
2.4	1053	Wastewater - Trade Waste Monitoring &	10	69	59	279
	1000	Investigation				2.0
2.4	1055	Wastewater - Network Maintenance	383	671	288	2,707
2.4	1057	Wastewater - Asset Management	123	325	203	1,308
2.4	1058	Wastewater - Monitoring & Investigation	597	503	(94)	2,028
2.4	1059	Wastewater - Pump Station	290	345	55	1,386
		Maintenance-Ops				•
2.4	1060	Wastewater - Treatment Plants	5,270	4,752	(518)	19,051
2.4	1062	Sewerage Disposal	316	342	26	1,366
2.5	1063	Stormwater - Asset Stewardship	3,567	3,623	55	14,427
2.5	1064	Stormwater - Network Maintenance	460	506	46	2,044
2.5	1065	Stormwater - Monitoring & Investigation	192	222	30	896

ancial Appendices

					YTD		
Group	Activity	Activity Description	Actual	Budget	Variance	Budget	
			\$000s	\$000s	\$000s	\$000s	
2.5	1066	Stormwater - Asset Management	160	263	104	1,064	
2.5	1067	Drainage Maintenance	264	231	(32)	930	
2.5	1068	Stormwater - Pump Station	(60)	15	75	59	
		Maintenance-Ops					
2.6	1069	Karori Sanctuary	531	642	111	1,537	
2.6	1070	Wellington Zoo Trust	2,190	2,204	14	5,391	
		Activity area total	39,987	41,233	1,247	161,534	

Economic Development

				YTD		Full Year	
Group	Activity	Activity Description	Actual	Budget	Variance	Budget	
			\$000s	\$000s	\$000s	\$000s	
3.1	1073	Positively Wellington Tourism	2,875	2,875	0	5,749	
3.1	1074	Events Fund	2,287	2,457	170	4,874	
3.1	1075	Wellington Venues	864	1,150	286	4,809	
3.1	1076	Destination Wellington	38	453	415	1,813	
3.1	1077	City Innovation	81	271	190	1,093	
3.1	1078	Wellington Convention & Exhibition Centre (WCEC)	398	296	(102)	1,183	
3.1	1080	Economic Development Grant Pool	(2)	0	2	0	
3.1	1081	Economic Growth Strategy	121	147	26	592	
3.1	1082	City Growth Fund	226	476	251	1,787	
3.1	1084	Indoor Arena	0	2	2	9	
3.1	1087	International Relations	148	237	89	908	
3.1	1089	Business Improvement Districts	71	84	13	335	
		Activity area total	7,107	8,447	1,340	23,154	

Cultural Wellbeing

				YTD			
Group	Activity	Activity Description	Actual	Budget	Variance	Budget	
			\$000s	\$000s	\$000s	\$000s	
4.1	1090	Wellington Museums Trust	4,222	4,131	(91)	9,363	
4.1	1092	Te Papa Funding	610	563	(48)	2,250	
4.1	1093	Carter Observatory	399	270	(129)	700	
4.1	1095	City Events Programme	470	375	(96)	2,745	
4.1	1096	WW1 Commemorations	0	0	0	0	
4.1	1097	Citizen's Day - Mayoral Day	23	0	(22)	23	
4.1	1098	Cultural Grants Pool	1,322	1,134	(188)	1,282	
4.1	1099	Wgtn Conv Cntr Comm Subsidy	0	115	115	200	

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
4.1	1100	City Arts Programme	70	75	4	420
4.1	1101	NZSO Subsidy	36	52	16	216
4.1	1102	Toi Poneke Arts Centre	277	251	(26)	1,008
4.1	1103	Public Art Fund	69	118	49	504
4.1	1104	New Zealand Ballet	222	204	(17)	313
4.1	1105	Orchestra Wellington	0	306	306	306
4.1	1106	Regional Amenities Fund	619	614	(4)	630
4.1	1207	Capital of Culture	1,170	1,038	(132)	1,603
Activity	area tota	İ	9,510	9,246	(264)	21,565

Social and Recreation

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.1	1107	Swimming Pools Operations	4,168	4,006	(163)	16,469
5.1	1108	Sportsfields Operations	847	905	58	3,406
5.1	1109	Synthetic Turf Sport Operations	281	255	(26)	1,150
5.1	1110	Recreation Centres	604	496	(107)	2,272
5.1	1111	ASB Sports Centre	1,240	1,106	(134)	4,714
5.1	1112	Basin Reserve Trust	515	511	(5)	1,359
5.1	1113	Recreational NZ Academy Sport	0	0	0	47
5.1	1114	PlayGnd & Skate Facility Mtnc	245	264	19	1,044
5.1	1115	Marina Operations	21	(19)	(40)	53
5.1	1116	Municipal Golf Course	39	48	9	188
5.1	1117	Recreation Programmes	233	139	(94)	559
5.2	1118	Library Network - Wide Operation	3,389	3,685	297	14,777
5.2	1119	Branch Libraries	1,881	1,974	93	7,910
5.2	1120	Passport to Leisure Programme	28	29	1	119
5.2	1121	Community Advice & Information	469	409	(59)	1,585
5.2	1122	Community Grants	73	62	(10)	250
5.2	1123	Support for Wgtn Homeless	0	223	223	223
5.2	1124	Social & Recreational Grant Pool	3,344	3,398	54	4,073
5.2	1125	Housing Operations and Mtce	993	2,244	1,251	8,920
5.2	1126	Housing Upgrade Project	130	33	(96)	125
5.2	1127	Cmty Props Programmed Maint	132	190	58	763
5.2	1128	Community Halls Ops and Maint.	163	135	(28)	547
5.2	1129	Community Prop & Facility Ops	472	453	(18)	1,827
5.2	1130	Accommodation Assistance Fund	196	58	(138)	232
5.2	1208	CBD Library Services Network	123	333	209	1,330
5.3	1131	Burial & Cremation Operations	260	272	12	1,079

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.3	1132	Contracts - Public Conveniences	1,051	923	(128)	3,711
5.3	1133	Public Health	708	496	(212)	2,279
5.3	1134	Noise Monitoring	143	227	83	911
5.3	1135	Anti-Graffiti Flying Squad	173	236	62	946
5.3	1136	Safe City Project Operations	510	507	(3)	2,034
5.3	1137	Civil Defence	395	401	6	1,679
5.3	1138	Rural Fire	8	11	3	45
5.3	1997	Business Recovery	0	0	0	1
		Activity area total	22,835	24,012	1,177	86,624

Urban Development

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
6.1	1139	District Plan	826	595	(231)	2,730
6.1	1141	Build Wellington Developments	445	577	132	2,323
6.1	1142	Public Art and Sculpture Maintenance	81	92	12	390
6.1	1143	Public Space-Centre Devl. Plan	625	700	75	2,814
6.1	1145	City Heritage Development	169	414	245	1,661
6.1	1206	Housing Investment Programme	243	193	(50)	1,154
6.2	1146	Building Control-Facilitation	496	1,257	761	4,034
6.2	1147	Weathertight Homes	2	8	6	33
6.2	1148	Development Cntrl Facilitation	1,007	946	(61)	3,816
6.2	1149	Earthquake Assessment Study	25	26	1	104
6.2	1151	Earthquake Risk Building Proj.	327	205	(121)	804
	Activity area total			5,015	769	19,862

Transport

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1152	Ngauranga to Airport Corridor	123	562	439	2,265
7.1	1153	Transport Planning and Policy	191	352	161	1,431
7.1	1154	Road Maintenance and Storm Clean	477	258	(218)	1,318
		Up				
7.1	1155	Tawa Shared Driveways Maintenance	2	8	6	48
7.1	1156	Wall, Bridge and Tunnel Maintenance	65	101	36	406
7.1	1157	Drains & Walls Asset Stewardship	1,509	1,601	92	6,454
7.1	1158	Kerb & Channel Maintenance	139	87	(52)	537
7.1	1159	Vehicle Network Asset Stewardship	5,933	6,291	358	24,527

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1160	Port and Ferry Access	0	18	18	71
7.1	1161	Cycleways Maintenance	7	23	16	92
7.1	1162	Cycleway Asset Stewardship	21	603	581	2,410
7.1	1163	Cycleways Planning	(4)	687	691	2,749
7.1	1164	Passenger Transport Facilities	123	125	1	418
7.1	1165	Bus Shelter Contract Income	(14)	0	15	(1,199)
7.1	1166	Passenger Transport Asset Stewardship	200	254	54	1,012
7.1	1167	Bus Priority Plan	86	16	(70)	62
7.1	1168	Cable Car	3	3	(0)	12
7.1	1170	Street Furniture Maintenance	70	101	31	406
7.1	1171	Footpaths Asset Stewardship	1,509	1,619	110	6,599
7.1	1172	Pedestrian Network Maintenance	152	235	83	941
7.1	1173	Pedestrian Network Structures	13	27	14	108
		Maintenance				
7.1	1174	Traffic Signals Maintenance	280	254	(26)	1,051
7.1	1175	Traffic Control Asset Stewardship	812	775	(37)	2,838
7.1	1176	Road Marking Maintenance	332	212	(120)	856
7.1	1177	Traffic Signs Maintenance	76	76	(1)	307
7.1	1178	Network Activity Management	260	252	(9)	1,041
7.1	1179	Street Lighting Maintenance	492	453	(40)	1,817
7.1	1180	Transport Education & Promotion	37	106	69	317
7.1	1181	Fences & Guardrails Maintenance	86	61	(25)	247
7.1	1182	Safety Asset Stewardship	850	740	(110)	2,942
7.2	1184	Parking Services & Enforcement	(3,732)	(3,447)	286	(15,142)
7.2	1185	Waterfront Parking Services	(157)	(112)	45	(447)
		Activity area total	9,939	12,338	2,399	46,494

Council

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	1186	Waterfront Commercial Property	410	275	(134)	1,109
		Services				
10.1	1187	Commercial Property Man & Serv	792	1,093	301	4,361
10.1	1188	Civic Centre Facilities Managt	0	(4)	(4)	0
10.1	1189	Mail Service SLA	0	0	0	0
10.1	1190	Information Services SLA	0	7	7	(0)
10.1	1191	NZTA Income on Capex Work	(5,765)	(6,126)	(361)	(24,506)
10.1	1192	Quarry operations	(51)	39	90	160
10.1	1193	Self Insurance Reserve	124	68	(55)	282

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	1194	Information Management	0	1	1	(0)
10.1	1196	External Capital Funding	(207)	(125)	82	(975)
10.1	1197	Plimmer Bequest Project Expend	0	0	0	(700)
10.1	1198	Waterfront Utilities Management	88	40	(48)	159
10.1	1200	ORG	(0)	321	321	0
10.1	1201	ORGNA	(83,460)	(82,781)	678	(354,321)
10.1	1202	PPORGFloor	0	(0)	(0)	0
10.1	1203	PPORGGroundLease	(2,219)	(2,292)	(73)	(9,167)
10.1	1204	Sustainable Parking Infrastructure	37	39	2	156
10.1	1205	Shared Services Procurement	319	42	(277)	161
10.1	1999	Earthquake	14	0	(14)	0
	Activity area total			(89,404)	515	(383,279)
		Operating expenditure grand total	8,369	15,627	7,259	(5,040)

b) Capital Expenditure

Governance

			YTD			Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
1.1	2000	Committee & Council Processes	0	0	0	145
		Activity area total	0	0	0	145

Environment

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.1	2003	Parks Infrastructure	259	87	(172)	1,058
2.1	2004	Parks Buildings	76	12	(64)	513
2.1	2005	Plimmer Bequest Project	10	50	40	808
2.1	2006	Botanic Garden	150	162	13	962
2.1	2007	Coastal - upgrades	36	423	387	1,584
2.1	2008	Coastal	156	5	(150)	2,251
2.1	2009	Town Belt & Reserves	145	273	128	2,196
2.1	2010	Walkways renewals	144	153	9	641
2.2	2011	Southern Landfill Improvement	100	364	264	5,558
2.3	2013	Water - Network renewals	2,273	1,537	(736)	7,618
2.3	2014	Water - Pump Station renewals	42	0	(42)	0

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
2.3	2015	Water - Water Meter upgrades	0	9	9	46
2.3	2016	Water - Network upgrades	2,457	2,035	(422)	10,087
2.3	2018	Water - Network renewals	196	259	62	1,282
2.3	2019	Water - Reservoir renewals	4	76	73	378
2.3	2020	Water - Reservoir upgrades	302	2,397	2,095	7,505
2.4	2023	Wastewater - Network renewals	441	1,065	624	6,327
2.4	2024	Wastewater - Network upgrades	62	106	44	627
2.4	2026	Wastewater - Pump Station renewals	8	391	383	2,324
2.5	2028	Stormwater - Network upgrades	53	298	245	1,422
2.5	2029	Stormwater - Network renewals	633	1,239	606	5,911
2.6	2033	Zoo renewals	162	88	(73)	882
2.6	2034	Zoo upgrades	0	0	0	308
2.6	2135	Zealandia	0	0	0	769
		Activity area total	7,708	11,030	3,322	61,054

Economic Development

				YTD	Full Year	
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
3.1	2035	Wellington Venues renewals	330	959	628	4,139
Activity area total			330	959	628	4,139

Cultural Wellbeing

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
4.1	2040	Cable Car Precinct	0	0	0	43
4.1	2041	Te ara o nga tupuna - Maori heritage trails	0	0	0	133
4.1	2042	Arts Installation	0	23	23	92
4.1	2129	Wellington Convention & Exhibition Centre (WCEC)	1,759	1,611	(149)	16,911
	Activity area total			1,634	(126)	17,178

Social and Recreation

				Full Year		
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
5.1	2043	Aquatic Facility upgrades	15	0	(15)	255
5.1	2044	Aquatic Facility renewals	414	715	301	1,827
5.1	2045	Sportsfields upgrades	141	121	(20)	440
5.1	2046	Synthetic Turf Sportsfields renewals	12	139	126	1,335
5.1	2047	Synthetic Turf Sportsfields upgrades	0	0	0	35
5.1	2048	Recreation Centre Renewal	6	0	(6)	334
5.1	2049	ASB Sports Centre	3	7	4	134
5.1	2050	Basin Reserve	2,888	1,752	(1,136)	7,441
5.1	2051	Playgrounds renewals & upgrades	149	125	(23)	2,193
5.1	2052	Evans Bay Marina - Renewals	6	2	(5)	65
5.1	2053	Clyde Quay Marina - Upgrade	10	13	2	77
5.2	2054	Upgrade Library Materials	662	650	(12)	2,514
5.2	2055	Upgrade Computer Replacement	33	25	(8)	100
5.2	2056	Central Library upgrades	33	1,331	1,298	5,262
5.2	2057	Branch Library upgrades	1,644	2,376	732	4,752
5.2	2058	Branch Libraries renewals	2	143	141	357
5.2	2059	Housing upgrades	108	0	(108)	1,813
5.2	2060	Housing renewals	384	679	294	3,451
5.2	2061	Community Halls - upgrades &	11	265	254	3,803
		renewals				
5.3	2062	Burial & Cremations	43	46	3	449
5.3	2063	Public Convenience and pavilions	466	752	285	2,774
5.3	2064	Safety Initiatives	(2)	27	29	101
5.3	2065	Emergency Management renewals	0	53	53	210
		Activity area total	7,030	9,220	2,190	39,723

Urban Development

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
6.1	2067	Wgtn Waterfront Development	25	390	365	2,183
6.1	2068	Waterfront Renewals	175	134	(41)	2,302
6.1	2070	Central City Framework	528	702	174	4,469
6.1	2073	Suburban Centres upgrades	(44)	27	71	901
6.1	2074	Minor CBD Enhancements	2	47	45	188
6.1	2136	Housing Investment Programme	226	110	(116)	3,295
6.2	2076	Earthquake Risk Mitigation	5,238	7,051	1,813	35,141
		Activity area total	6,150	8,462	2,312	48,480

Section 1: activity area performance

Transport

				YTD		Full Year
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
7.1	2075	Urban Regeneration Projects	0	64	64	255
7.1	2077	Wall, Bridge & Tunnel Renewals	551	915	364	4,235
7.1	2078	Road Surface Renewals	41	59	18	1,363
7.1	2079	Reseals	128	115	(13)	2,301
7.1	2080	Preseal Preparations	553	709	156	3,381
7.1	2081	Shape & Camber Correction	195	489	294	3,866
7.1	2082	Sumps Flood Mitigation	17	18	2	176
7.1	2083	Road Corridor New Walls	276	280	4	2,043
7.1	2084	Service Lane Improvements	6	14	7	54
7.1	2085	Tunnel & Bridge Improvements	202	870	668	4,085
7.1	2086	Kerb & Channel Renewals	627	488	(140)	2,277
7.1	2087	Vehicle Network New Roads	24	0	(24)	60
7.1	2088	Road Risk Mitigation	298	213	(85)	5,696
7.1	2089	Roading Capacity Projects	0	16	16	783
7.1	2090	Area Wide Road Maintenance	25	46	21	919
7.1	2094	Cycling Improvements	2,457	2,508	50	13,401
7.1	2095	Bus Priority Planning	22	223	201	941
7.1	2096	Pedestrian Network Structures	165	69	(96)	121
7.1	2097	Pedestrian Network Renewals	984	849	(135)	3,863
7.1	2098	Walking Improvements	22	122	100	454
7.1	2099	Street Furniture	46	41	(5)	165
7.1	2100	Pedestrian Network Accessways	83	52	(32)	259
7.1	2101	Traffic & Street Signs	294	310	16	1,240
7.1	2102	Traffic Signals	303	357	54	1,109
7.1	2103	Street Lights	251	315	64	1,371
7.1	2104	Rural Road Improvements	9	27	18	177
7.1	2105	Minor Works Projects	361	295	(66)	1,242
7.1	2106	Fences & Guardrails	175	169	(6)	677
7.1	2107	Safer Roads Projects	65	346	282	1,385
7.1	2134	Lambton Quay Bus Interchange	0	100	100	200
7.2	2108	Parking Asset renewals	1	12	11	171
7.2	2109	Roadside Parking Improvements	20	36	16	133
		Activity area total	8,202	10,126	1,924	58,401

Council

Group				YTD		Full Year
	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	2111	Capital Replacement Fund	1,178	1,323	145	5,293
10.1	2112	Information Management	101	237	136	948

				Full Year		
Group	Activity	Activity Description	Actual	Budget	Variance	Budget
			\$000s	\$000s	\$000s	\$000s
10.1	2114	ICT Infrastructure	1,932	355	(1,577)	1,418
10.1	2116	Strategic Initiatives	0	129	129	515
10.1	2117	Unscheduled infrastructure renewals	0	761	761	3,042
10.1	2118	Health & Safety - Legislation	37	157	120	628
		Compliance				
10.1	2119	Civic Property renewals	53	973	919	3,891
10.1	2120	Commercial Properties renewals	(110)	160	269	980
10.1	2121	Community & Childcare Facility	45	235	190	938
		renewals				
10.1	2125	IT Response to Legislative Changes	0	0	0	0
10.1	2126	Business Unit Support	92	204	112	815
10.1	2127	Workplace	447	280	(167)	1,119
10.1	2128	Civic Campus Resilience and	401	540	139	6,032
		Improvements				
10.1	2131	Smart Council	681	690	9	2,760
10.1	2132	Digital - Internet Intranet	(0)	90	90	360
10.1	2133	Quarry Renewals and Upgrades	0	0	0	259
10.1	2138	Permanent Forest Sink Fund Initiative -	250	288	39	1,153
		Carbon Credits				
10.1	2999	Earthquake - Capex	11	0	(11)	0
		Activity area total	5,117	6,420	1,303	30,152
		Capital expenditure grand total	36,296	47,850	11,554	259,272