

ORDINARY MEETING

OF

STRATEGY AND POLICY COMMITTEE

MINUTES

Time: 9:30 am
Date: Thursday, 11 March 2021
Venue: Ngake (16.09)
Level 16, Tahiwī
113 The Terrace
Wellington

PRESENT

Mayor Foster
Deputy Mayor Free
Councillor Calvert (Deputy Chair)
Councillor Condie
Councillor Day (Chair)
Councillor Fitzsimons
Councillor Foon
Councillor Matthews
Councillor O'Neill
Councillor Pannett
Councillor Paul
Councillor Rush
Councillor Sparrow
Councillor Woolf
Councillor Young

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1. Meeting Conduct

1.1 Karakia

The Chairperson declared the meeting open at 9:31 am and invited members to stand and read the following karakia to open the meeting.

**Whakataka te hau ki te uru,
Whakataka te hau ki te tonga.
Kia mākinakina ki uta,
Kia mātaratara ki tai.
E hī ake ana te atākura.
He tio, he huka, he hauhū.
Tihei Mauri Ora!**

Cease oh winds of the west
and of the south
Let the bracing breezes flow,
over the land and the sea.
Let the red-tipped dawn come
with a sharpened edge, a touch of frost,
a promise of a glorious day

1.2 Apologies

Moved Councillor Day, seconded Councillor Fitzsimons, the following motion

Resolved

That the Strategy and Policy Committee:

1. Accept the apologies from Councillor Woolf for early departure and from Councillor O'Neill for lateness.

Carried

1.3 Conflict of Interest Declarations

No conflicts of interest were declared.

1.4 Confirmation of Minutes

Moved Councillor Day, seconded Councillor Foon, the following motion

Resolved

That the Strategy and Policy Committee:

1. Approve the minutes of the Strategy and Policy Committee Meeting held on 17 February 2021, having been circulated, that they be taken as read and confirmed as an accurate record of that meeting.

Carried

1.5 Items not on the Agenda

There were no items not on the agenda.

1.6 Public Participation

1.6.1 Milan Lazarevic

Milan Lazarevic spoke about Shelly Bay.

1.6.2 Newlands Paparangi Progressive Association Inc

Representing Newlands Paparangi Progressive Association Inc, James and Marianne Bishop spoke about public transport flow and availability having a priority, social housing in Newlands and Wellington City Council services.

1.6.3 Brian Mudge

Representing the Republic Apartments Body Corporate, Brian Mudge spoke about public nuisance caused by the emission of foul odour from a restaurant.

1.6.4 John Kettle

John Kettle spoke about public nuisance caused by the emission of foul odour from a restaurant and tabled a petition.

1.6.5 Kenny-Jean Sidwell

Kenny-Jean Sidwell spoke to item 2.2 Notice of motion: Māori Wards.

1.6.6 Michael Gibson

Michael Gibson spoke to item 2.2 Notice of motion: Māori Wards.

Tabled items at public participation

Attachments

- 1 Brian Mudge
- 2 John Kettle
- 3 Michael Gibson

(Councillor O'Neill joined the meeting at 9:37 am)

The meeting adjourned at 10:22 am and reconvened at 10:37 am with all the members present.

2. GENERAL BUSINESS

2.1 Mayoral Taskforce: Three Waters

Moved Mayor Foster, seconded Councillor Rush, the following motion

Resolved

That the Strategy and Policy Committee:

1. Receive the information.
2. Agree in principle with the overall direction and tenor of the Report of the Mayoral Taskforce: Three Waters.
3. Agree with the 29 recommendations annotated as 'accept' as per attachment 1.
4. Agree with the 10 recommendations annotated as 'accept in principle' as per attachment 1, noting that these all require further analysis and are subject to future budgeting decisions.
5. Note recommendations 5 and 27 42-48 as per attachment 1.
6. Note that the Long-term Plan has already addressed or partially addressed many of the recommendations.
7. Note that the Government reform package will subsume most of the recommendations in time.
8. Note that review of the District Plan will pick up several of the recommendations, mainly around stormwater.
9. Note that officers will report back to the committee on progress in **October 2021** ~~March 2022~~.
10. **Note that recommendation 33 of the Mayoral Taskforce report must be read in conjunction with recommendation 30, particularly regarding public ownership.**
11. **Note that the lead agency for recommendations 42-48 as per attachment 1 is Greater Wellington Regional Council (GWRC), and request officers to support GWRC on these actions with the following changes:**
 - a) **That recommendation 42 is a priority that can best be progressed via catchment governance groups once established as per recommendation 40;**
 - b) **That recommendation 44 is a critical concern for our community following a number of wastewater overflow events in the past year and the need to elevate community awareness where public health risks are present; and**
 - c) **That recommendation 45 was intended to develop publicly available performance information beyond what is required for the resource consent process.**
12. **Request officers to write to GWRC informing them of the council's decisions regarding the Mayor's Taskforce on Three Waters and formally requesting their input into the October 2021 status update.**

13. Note that any discussion of water meters has been removed from the Long-term Plan consultation document by a decision of the Annual Plan / Long-term Plan Committee.
14. Note that Wellington Water Limited will progress a business case in 2021/22 about the benefits of universal smart metering for leak detection and providing consumption information to customers, as well as what additional benefits could come from volumetric charging, but that different models of volumetric charging for drinking water is not in the scope of that business case.
15. Note that the community will have an opportunity to share their views on water meters as part of a consultation following the business case.
16. Note that Wellington City Council will continue to work with other councils in the region around consultation on water meters.
17. Agree that Wellington City Council will not consult on volumetric charging for drinking water until a report has been provided to council, which evaluates any future water charging system to ensure that it is transparent to all users, is fair and reasonable in terms of providing a long-term ability to deliver sufficient, affordable water to renters and low-income households, and that it does not limit the uptake of rainwater tanks for harvest and reuse for non-drinking uses.
18. Request officers to provide a report on different models for volumetric charging for drinking water used at other territorial authorities in New Zealand and how each of them address issues of equity for renters and low-income households, prior to decisions on the 2022/23 Annual Plan consultation document.

Carried

Secretarial note: Mayor Foster moved the original motion with amendments (supported by officers) as marked in red.

Attachments

- 1 Mayoral Taskforce recommendations

(Councillor Paul left the meeting at 10:53 am)

(Councillor Paul returned to the meeting at 10:55 am)

2.2 Notice of Motion: Māori Wards

Moved Councillor Day, seconded Councillor Fitzsimons, the following motion

Resolved

Motion

~~That the Strategy and Policy Committee:~~

- ~~1. Resolve to establish a Māori ward at the next triennial election of the Wellington City Council.~~

Amended Motion

That the Strategy and Policy Committee:

1. Agree in principle to establish a Māori ward at the next triennial election of the Wellington City Council subject to consideration of feedback from targeted engagement with mana whenua and Māori, **noting that all residents can provide feedback to Council through the usual channels.**
2. Direct officers to report back to the Strategy and Policy Committee on the results of the engagement by 13 May 2021
3. Note that any decision to establish a Māori ward requires Council to subsequently conduct a representation review.

A division was called for, voting on which was as follows:

For:

Mayor Foster
Councillor Condie
Councillor Day (Chair)
Councillor Fitzsimons
Councillor Foon
Deputy Mayor Free
Councillor Matthews
Councillor O'Neill
Councillor Pannett
Councillor Paul
Councillor Rush
Councillor Woolf

Against:

Councillor Calvert
Councillor Sparrow
Councillor Young

Majority Vote: 12:3

Carried

3. Public Excluded

Moved Councillor Day, seconded Councillor O'Neill, the following motion

Resolved

That the Strategy and Policy Committee:

1. Pursuant to the provisions of the Local Government Official Information and Meetings Act 1987, exclude the public from the following part of the proceedings of this meeting namely:

General subject of the matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
3.1 Update on the parking activity	7(2)(b)(ii) The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.	s48(1)(a) That the public conduct of this item would be likely to result in the disclosure of information for which good reason for withholding would exist under Section 7.
	7(2)(i) The withholding of the information is necessary to enable the local authority to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).	

2. Agree to the public release of the information by 30 April 2021.

Carried

The meeting went into public-excluded session at 12:26 pm.

The meeting returned from public-excluded session at 1:22 pm.

(Councillor Woolf left the meeting during the public-excluded session)

The meeting concluded at 1:23 pm with the reading of the following karakia:

Unuhia, unuhia, unuhia ki te uru tapu nui	Draw on, draw on
Kia wātea, kia māmā, te ngākau, te tinana, te wairua	Draw on the supreme sacredness To clear, to free the heart, the body
I te ara takatū	and the spirit of mankind
Koia rā e Rongo, whakairia ake ki runga	Oh Rongo, above (symbol of peace)
Kia wātea, kia wātea	Let this all be done in unity
Āe rā, kua wātea!	

Authenticated: _____
Chair

ORDINARY MEETING

OF

STRATEGY AND POLICY COMMITTEE

MINUTE ITEM ATTACHMENTS

Time: 9:30 am
Date: Thursday, 11 March 2021
Venue: Ngake (16.09)
Level 16, Tahiwī
113 The Terrace
Wellington

Business

Page No.

Tabled items at public participation

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2.1 Mayoral Taskforce: Three Waters

- | | |
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ARIES RESTAURANT LORNE STREET, TE ARO

TIMELINE ONE

SUBMISSION REGARDING DISCHARGE OF FOUL ODOUR AND COOKING MATTER

Presented to Wellington City Council Strategy and Policy Committee 11 March 2021

17 March 2017	Application for Building Consent lodged with Council by Aries Restaurant. Application included the statement "kitchen extract discharge is at a high level, 6.0m minimum from any inlet, boundary or natural ventilation opening."
10 May 2017	<p>Council issues Building Consent which includes the conditions:</p> <ul style="list-style-type: none"> • All fresh air and exhaust locations to comply with AS 1668.2:2002 Section 5.10 Table 5.4 Minimum Separation Distances from Discharges to Intakes Boundary or Natural Ventilation Device. • Please provide written confirmation that should any smells from cooking become a nuisance to the above apartments or neighbouring properties and should any complaints be lodged with Council the situation will be rectified.
	<p>The Building Code acceptable solution G4/AS1 not only requires the 6m separation but also requires cooking effluent to be discharged vertically, with the discharge point to be located not less than 6.0m from a property boundary, outdoor air intake or natural ventilation opening.</p> <p>The discharge point from Aries restaurant as constructed discharges horizontally at street level as opposed to vertically, and is too close to boundaries, fresh air intakes and building openings</p>
18 October 2018	Certificate of Code Compliance applied for, Council Officers fail to check whether the extract discharge point is located in accordance with Building Consent or Building Code.
19 October 2018	Certificate of Code Compliance issued by Council Officers.
22 January 2019	Letter to Darrell Nichol, Compliance Officer, detailing concerns re foul odour.
4 February 2019	Emailed Council Officers regarding ongoing foul odour.
5 February 2019	Email from Officers "From a compliance point of view we sit very silent in this matter as this restaurant received 'Code of Compliance Certificate (CCC)' as of 19 October 2018... The restaurant does not appear to be in breach of the Building Act 2004."
14 February 2019	Letter to David Chick, Chief City Planning Officer, detailing history.
20 February 2019	Email from Andrew Taylor "Luis and myself have consistently noticed odour from the vent on the footpath and in the recessed entrance way to the apartment. It would therefore not be unreasonable to anticipate odour drifting into the lift shafts and being detectable beyond the lobby".
20 May 2019	Meeting with Mayor Lester and Senior Council Officers. Same stance as previous - no action can be taken as a Certificate of Code Compliance has been issued.
27 May 2019	Application for Determination lodged with MBIE. Papers hand delivered to Aries solicitor as instructed by owners. Sent to Council by mail.
12 June 2019	Council acknowledges receipt of Application.
13 June 2019	MBIE sends Acceptance of Application for Determination to all parties.
28 February 2020	<p>MBIE issue Draft Determination. Accepted by Council and Body Corporate. Decision reads: "...the ventilation and extract system does not:</p> <ul style="list-style-type: none"> • comply with building consent; • comply with the Building Code G4.3.4 which relates to the protection of other property <p>Accordingly Council was incorrect in its decision to issue a CCC. The Council's decision to issue a CCC is reversed."</p>
28 February 2020	Body Corporate and Council accept the Draft Determination Decision.
13 March 2020	Steven Young replaces solicitor as Aries authorised Agent and objects to the Draft Determination.
20 July 2020	Final Determination issued. Decision same as in Draft.
July 2020	Body Corporate and Council accept the decision set out in Final Determination.
30 July 2020	Council reverses CCC and issues restaurant with Notice to Fix, to be complied with by 30 October 2020.

<p>SINCE THAT TIME:</p>	<p>Council Officers have:</p> <ul style="list-style-type: none"> • Failed to invoke and enforce the condition of Building Consent “should any smells from cooking become a nuisance to the above apartments ... and should any complaints be lodged with Council the situation will be rectified”. • Ignored the multiple complaints from Apartment owners which have been lodged with Council. • Failed to take any action to enforce the Notice to Fix; • Issued successive Certificates of Public Use to allow the restaurant to continue operating on the grounds that “Council is satisfied on reasonable grounds that members of the public can use the restaurant safely”; • Issued a further CPU expiring 29 March 2021; • Sent a Health Officer to confirm any foul odour - he spoke to a painter working on the corner of Lorne Street and Cambridge Terrace on a windy Wellington day who said he had not smelt any odour; • Failed to produce any evidence that the extract duct has been cleaned for its full length – Health Officer attended cleaning of appliances and hoods only, which is in line with reports from cleaning company; • Ignored the fact that the foul odour causes nuisance to owners of approximately 140 residential units together with commercial units and car parks in the Republic Apartment complex and an unknown number of unit owners in the adjoining De Vere apartment complex, all of whom are Wellington City Council ratepayers, as well as the public at large who legitimately use the Lorne Street footpath and are subject to the discharge from Aries extraction system. • Ignored the possibility of an incident such as fire which could impact insurance cover which could then make Aries/Council responsible for any remedial work.
	<p>I have:</p> <ul style="list-style-type: none"> • Emailed Council Officers on multiple occasions over two years seeking resolution; • Emailed Ms McKerrow on 8 and 17 December 2020 seeking her intervention to resolve. (No acknowledgement received to either email); • Met with Mark Pattermore on 21 January 2021; • Met with Peter Burnet on 9 February 2021. <p>Given the stance of Council Officers (to all emails and meetings) in respect of the continued failure to take action to alleviate the nuisance caused by the foul odour and allowing the Restaurant to operate without a Certificate of Code Compliance, I emailed Mayor Foster on 16 February 2021. This was an endeavour to get Council Officers to take immediate action to achieve resolution of the nuisance which was a direct result of the failure of Officers to ensure that the extract system complied with the Building Consent and the Building Code before issuing a Certificate of Code Compliance.</p>
	<p>Agent for the owners has:</p> <ul style="list-style-type: none"> • Submitted a proposal for a possible alternative to Council and Body Corporate; • Provided no evidence that the scheme will meet requirements of Building Code; • Provided no concrete evidence that action is being taken to resolve the nuisance and obtain necessary Consents for an alternative scheme.


 Brian Mudge
 Body Corporate Chair
 BC 430350

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Republic Apartments

Part Lorne Street Elevation



Restaurant Discharge Vent

Entrance Foyer to Republic 2



Restaurant Discharge Vent

Republic Apartments

Part Lorne Street Elevation



Existing Restaurant Discharge Vent

ARIES RESTAURANT LORNE STREET, TE ARO **TIMELINE TWO**
SUBMISSION REGARDING CLEANING AND INSURANCE ISSUES

Presented to Wellington City Council Strategy and Policy Committee 11 March 2021

20 July 2020	<p>MBIE issues Determination. Expert finds:</p> <ul style="list-style-type: none"> • The kitchen fitout installation includes more kitchen appliances and hoods than those documented in the Building Consent documentation; • The extract from the kitchen is inadequate for the appliances that have been installed; • Cleaning access required to remove grease is not dealt with by the design and installation because there is no evidence that cleaning access points have been provided, which is a requirement of Building Code G4/AS1.
17 August 2020	<p>Risk Management Specialist, Vero Insurance, advises:</p> <ul style="list-style-type: none"> • The extraction ducting is subject to code compliance issues and it is clear that it cannot be adequately accessed to check for extraction residue build-up as there are very few inspection ports provided for this purpose; • It is noted that wok and deep fat frying cooking involving oil and fat results in the interior surfaces of the extract duct being coated in oily residue. The possibility exists that a flare up from the cooking or a deep fat fryer fire could cause the residue oil in the ducting to catch fire; • It is also advised that the entire extraction system be upgraded meet with Code Compliance and allow for adequate, complete inspection and cleaning as and when required.
8 December 2020	<p>Council Officers advise:</p> <ul style="list-style-type: none"> • Ductari Ltd stated there is access for cleaning, and while they are not installed to meet the requirement of the standard in G4/AS1 due to the spacing being more than 3 metres apart there are access panels to allow for cleaning and inspection.
31 December 2020	<p>Council Officers advise:</p> <ul style="list-style-type: none"> • We will be reliant on feedback from the ducting cleaner to determine whether the existing access points are sufficient to be able to effectively clean all of the ducting. • Whether WCC is satisfied the current cleaning regime is preventing a build-up of grease will be determined by the feedback we get from the cleaning company when they assess the ducting.
18 January 2021	<p>B Mudge advises Council Officers:</p> <ul style="list-style-type: none"> • Commercial Ducting (ComDuc) Area Manager visited the site on 15 January 2021; • He advised that they would only be able to clean the extraction system up to the point of the fans; • The reason they could not do the complete clean was that there was no access to the duct between the restaurant and the street. • No extract system cleaning had been done in the restaurant kitchen since March 2020.
22 January 2021	<p>Council Officers advise: That the owners:</p> <ul style="list-style-type: none"> • Have had the ventilation system inspected on the 13 January by a commercial ducting and hood cleaning company who recommend having the system cleaned in the next 2 months; • A clean of the system has been booked for 26 January 2021.
3 February 2021	<p>ComDuc advise:</p> <ul style="list-style-type: none"> • Aries instructed that they clean the extract system only up to the point of the fans; • They were unable to clean further as there is no access to the duct from the point where the fans are located and the street.

5 February 2021	Council Officers advise: <ul style="list-style-type: none">• Varun Guruvayurappan visited Aries restaurant during the extraction hood clean on the late hours of 28 January. Comduc was the cleaning contractor, and it was their second clean on-site since September 2020;• The kitchen extraction filter system was cleaned on the day, from one end of the kitchen to the other until the UV system;• Varun was present from the start of the clean at 10.20 pm and stayed there halfway through the clean. He wasn't present for the entire clean. Comduc being a reputable company in charge of the clean, he is satisfied that cleaning conducted on the day was of good quality;• The hoods in the hallway, or in the garage until the discharge point were not cleaned on this day.• Varun didn't identify the access panels in question, as these areas were not cleaned or serviced on that day.
9 February 2021	Comduc advised: <ul style="list-style-type: none">• Cleaned horizontal flue, (in ceiling to the fan only);• Cleaned surrounds, inside hoods, vertical flue;• Cleaned and polished 2 large stainless steel canopies inside and out.
3 March 2021	Risk Manager, Marsh Insurance Brokers, advises: <p>Vero (lead insurer) has confirmed that they will continue Insurance cover (unaffected) until the renewal date.</p> <p>Points to note however:</p> <ul style="list-style-type: none">• The client (Aries) has been notified that inspection hatches are required to be installed. If there is damage at the premises and additional inspection hatches are installed as part of the repair, the cost of these hatches will be to the client's account;• Cover under the Statutory Liability policy will not include any expenses or fines relating to the non-compliance relating to the ducting;• Vero will change their terms for the next period of insurance, if they do not receive confirmation that the requirements contained in their letter of 17 August 2020 (see above) have been complied with;• Vero require confirmation that the restaurant is changing the wooolsorb filter material every week.
4 March 2021	Risk Manager, Marsh Insurance Brokers, advises: <p>NZI will follow Vero's stance as Lead Insurer through to the renewal 1 July 2021. However at that stage, NZI have confirmed that, if the situation is not resolved by then, they will have to review cover.</p>

It is clear from the above that Council Officers failed to ensure that the full extract and discharge system complied with the Building Consent and Building Code before issuing a Certificate of Code Compliance.

Should there be any additional charges to the Body Corporate or increase to Insurance Premium as a result of the failure of the entire extract system to meet the Building Code, those additional charges will be required to be met by either Aries Restaurant or Wellington City Council as both entities have failed continue to take no action to mitigate the risk to the Body Corporate.

All of the above reinforces our request that immediate action be taken by Council to revoke the CPU and enforce the Notice to Fix thus preventing nuisance and preventing the restaurant from operating until such time as it receives a Certificate of Code Compliance.


Brian Mudge
Body Corporate Chair
BC 430350

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Mayor and Councillors
 Wellington City Council
 P O Box 2199
WELLINGTON 6140

We, the undersigned, are residents in the Republic Apartment Complex, Tennyson and Lorne Streets, Te Aro, Wellington.

For the past three years we have consistently been overwhelmed by the foul odour, and at times cooking oil, that emanates from the Aries Restaurant extract system that discharges at a low level over the footpath of Lorne Street. The odour not only causes a nuisance to pedestrians but pervades the entry foyer, lobby and lift shaft, car park, as well as multiple residential apartments.

We understand that the Certificate of Code Compliance for the restaurant was reversed in July 2020 and a Notice to Fix was issued on 20 July 2020 with a requirement that the nuisance be mitigated by 20 October 2020. The restaurant continues to operate and discharges foul odour to the same extent under successive Certificates of Public Use (CPU's). Council Officer's reason for issuing successive CPU's is that Council Officers are satisfied on reasonable grounds that members of the public can use the restaurant safely. Council initially issued the CPU with an expiry date of 12 November 2020 and has subsequently extended this until 29 March 2021.

The action of Council Officers allows the restaurant to operate without any concern for the fact that the continued operation and discharge causes nuisance to owners of approximate 140 residential units together with commercial units and car parks in the Republic Apartment complex and an unknown number of unit owners in the adjoining De Vere apartment complex, all of whom are Wellington City Council ratepayers, as well as the public at large who legitimately use the Lorne Street footpath and are subject to the discharge from Aries extraction system.

We request that Wellington City Council take immediate steps to revoke the CPU thus preventing nuisance and to prevent the restaurant from operating until such time as it receives a valid Certificate of Code Compliance.

#	DATE	NAME	UNIT #	SIGNATURE
1	23/02/21	JOAN KETRE	4GS.	
2	23/2/21	Sophie Robinson.	8NS	
3	23/2/21	MATT DEAKS	8AS	
4	25/2/21	BLAIR MCDONALD	8CS	
5	23/2/21	Dan Farnell	8DS	
6	23/2/21	Emanuel Ralina	9FH	Emanuel Ralina
7	23/2/21	Blayne Chard	8OS	
8	23/2/21	Tuong Chard	8OS	
9	"	ELINOR PROSSER	8NS	
10	"	Mohamed Alansari	7D	
11	23/2/21	Darryl Fong	7i	
12	23/2/21	Matthew Blows.	7H	
13	23/2/21	Dorothy McLean	7H	Dorothy McLean
14	23/2/21	Paul O'Keefe	7G	
15	23/2/21	Francois McAnala	7L	
16	23/2/21	DENISE MORAYE	7E	
17	23/2/21	Grant Mackie	7A	

#	DATE	NAME	UNIT #	SIGNATURE
1	23.2.21	S.M. DAS	7BS.	S. Das
2	23/2/21	J. Kreeger	7C	J. Kreeger
3	23/02/21	PERCY GILL	7J	P. Gill
4	23/2/21	Debra Fraser	6CS	D. Fraser
5	23/2/21	ANDY ELVEY	6LS	A. Elvey
6	23/2/21	ALISON PEARCE	6FS	A. Pearce
7	23/2/21	JAN DUNNE	6DS	J. Dunne
8	"	Nathan Overall	6MS	N. Overall
9	23/2/21	GIANFRANCO SQUA	6AS	G. Squa
10	23/2/21	ROSARIA GUADALUPI	6AS	R. Guadalupi
11	23/2/21	Joanna Hickey	6CS	J. Hickey
12	23/2/21	Judith Nowotarski	6JS	J. Nowotarski
13	23/2/21	swalekim hai	6KS	S. Hai
14	23/2/21	Choi Sant	6NS	C. Sant
15	23/2/21	Marti Cunn	6OG	M. Cunn
16	25/2/21	Clara Van	6OS	C. Van
17	23/2/21	MATEO VEGLIA	5MG	M. Veglia
18	23/2/21	Graham Murray	5IS	G. Murray
19	23/2/21	Nicole Murray	5IS	N. Murray
20	23/02/21	Vanessa Zhang	5LSS	V. Zhang
21	23/02/21	Sue Bungh.	5ES	S. Bungh.
22	23/2/21	Ella Akeo	5DS	E. Akeo
23	23/2/21	Hannah MUNVO	5A	H. Munvo
24	23/2/21	Luxi Nie	5J	L. Nie
25	23/2/21	Chris Keel	5K	C. Keel
26	23/2/21	Sue Gemmell.	5K	S. Gemmell
27	23/2/21	Jamie Conroy	5O	J. Conroy
28	23/2/21	BRENDAN SLABOFF	4M	B. Slaboff
29	23/2/21	Natalia Rooker	4M	N. Rooker
30	23/2/21	Carlos Barbenil	4IS	C. Barbenil
31	8/3/21	KEIAN EDWARDS.	9AN	K. Edwards
32	8/3/21	Maryl Harwood	9CN	M. Harwood
33	8/3/21	Cameron Ray	9DN	C. Ray
34	8/3/21	Carly Strauberg	9DN	C. Strauberg
35	8/3/21	Megan McCly	9E	M. McCly
36	8/3/21	ROSS CHAMBERS	9E	R. Chambers
37	"	CREEER ROBERTSON	9D	C. Robertson
38	8/3/21	TODD LABONTE	8A	T. Labonte
39	"	AMIIY KAVIMA.	8CN	A. Kavima
40	8/3/21	Mikio Yokokawa	8D	M. Yokokawa
41	"	Kikum Kim	8GN.	K. Kim

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#	DATE	NAME	UNIT #	SIGNATURE
1	8.10.21	Millie Bowditch-Bates	8H.	
2	8/3/21	Daniel Chatters	7A	
3	8/3/21	Marie Petric-Chatters	7A	
4	8/3/21	AKIKO Kodama	7B	
5	9/3/21	Ayane Mizuki	7D.N.	
6	8.3.21	Kangl Winkler	7C	
7	8.3.21	Kurt Winkler	7F.	
8	8.3.21	Lucy Sykes	7A.N.	
9	8.3.21	Rachel Chadsworth	7H.N.	
10	9.3.21	Zoe Battersby	6A	
11	9.3.21	Monique Kennedy	6A.N.	
12	9.3.21	SAY NALAYAN	6C	
13	9.3.21	Michael Donoh	9G.W.	
14	9.3.21	Kyle Suter	6H.N.	
15	9.3.21	Jürgen Wey	5A.N.	
16	9.3.21	Vincent Wexrock	5B.N.	
17	9/3/21	Louisa McCulloch	5D	
18	9/3/21	Matt McKinlay	5E.	
19	9/3/21	Melissa Vasta	4F.	
20	9/3/21	JOE SIGHER	4F.N.	
21	9/3/21	Jo Cann	4G.N.	
22	9/3/21	Jason Chen	4H.N.	
23	9/3/21	Jo Hogg	3C.N.	
24	9/3/21	Noh-hoon Lee	3D	
25	9/3/21	Kieran Sim	3F.V.	
26	9/3/21	Leighton Archer	3G	
27	9/3/21	Orsi Vince	2A.N.	
28	9/3/21	Char Kulathirakke	2A.N.	
29	"	Caz Ting	2B	
30	9/3/21	Alex De Guzman	2C.N.	
31	9/3/21	Cade Murphy	2G	
32	9/3/21	Patrick Nenon	1B	
33	9/3/21	Joseph Shelton	1D	
34	9/3/21	CATHERINE MUDGE	1G	
35	9/3/21	Thomas Braggins	1G	
36	9/3/21	Peter Seay	1H	
37	9/3/21	Emma Rawlings	1H	
38	9/3/21	Brandon Payne	4J	
39	9/3/21	Emma Barnett	4J	
40	9/3/21	Karan Dasgupta	4A	
41	9/3/21	JOHN WASH	4A	

#	DATE	NAME	UNIT #	SIGNATURE
1	9.3.21	Vanessa Bancar	4C	Vanessa Bancar
2	9.3.21	Kate Myzioric	4C	Kate Myzioric
3	9.3.21	Patricia Burbey	4E	Patricia Burbey
4	9.3.21	Ryan Mesewether	4N	Ryan Mesewether
5	9.3.21	Daniel Neville	4D	Daniel Neville
6	9.3.21	Kaitlin Rickard	4D	KRickard
7	9.3.21	Arboire Gles	4FS	Arboire Gles
8	9.3.21	AARON MEEUW	4L	Aaron Meeuw
9	9.3.21	NACHA FOX	4L	Nacha Fox
10	9.3.21	Peter Steel	6i	Peter Steel
11	10.3.21	Brian Mudge	IGN	Brian Mudge
12	10.3.21	KIPAGLOE	6DN	KARIN DALGLESH.
13	10.3.21	JESSICA OLOWNIA	5CN	Jessica Olownia
14	10.3.21	SAM ELLISON	7KS	Sam Ellison
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Michael Gibson
in Public Participation at W.C.C. Strategy and
Policy Committee Meeting March 11 2021.

Requests arising from Recommended Amended Motion
under Item 2.2 on the Agenda (requests made under Local
Government Official Information and Meetings Act 1987):

1/ What extra costs would be incurred if the Motion were
passed?

2/ Do these include internal staff costs? If not, how much
extra staff time is estimated to be necessary if the Motion is
passed? Is there an estimated cost for this? If so, what?

3/ How many staff hours were spent on preparing the
excellent report which recommends the Amended Motion?
Was external advice sought? If so, what and at what cost?

Michael Gibson
(Reply please to: michaelpcgibson@hotmail.com)

	Recommendation	Agency	Officer Advice	Funding implications	Officer Recommendation	
Assets and Services						
1	With urgency, task and fund WWL to implement a plan for the inspection of critical assets across the three waters network within three years, in order to inform future investments.	WCC	This financial year WWL was provided with Government stimulus funding in order to commence inspection very critical assets. This work will inform the investment profile, however it will need to be sustained in out years. WWL is commencing with the very critical wastewater and drinking water assets as a priority, this work is underway and Council officers have been provided with a progress brief.	There will be ongoing funding requirements if this recommendation is to be sustained.	Accept in principle Noting that this will require future funding decisions	
2	Task and fund WWL to prioritise increased renewals investment on those critical assets identified as needing maintenance and repair during the condition assessment programme.	WCC	This is starting to be addressed via the Long Term Plan. Officers are recommending a step change in the renewals budget.	Substantial, this will require an ongoing investment that will transition to the new water entity.	Accept in principle Noting that this will require future funding decisions	
3	Task and fund WWL to continue to improve its asset maintenance systems and processes, and asset data collection and management.	WCC	Government stimulus funding has been allocated to WWL to improve asset and data systems. WWL has deployed asset management software (Maximo) and is working with Fulton Hogan as the maintenance and operations partner.	This will require ongoing investment during and beyond transition.	Accept	
4	Substantially increase the level of funding in the WCC 2021/31 LTP for capital funding for renewals (possibly by ringfencing funds collected for water asset depreciation), operational funding for planned maintenance, and operational funding for reactive maintenance to reduce the risk of asset failure.	WCC	As per recommendation 2, it is proposed to increase the level of funding for renewals and maintenance via the LTP. This is based on asset management advice from WWL, and must comply with the Council's revenue and finance policy. 'Ringfencing' is not proposed as part of the LTP, this would require substantial reconfiguring of accounts. However ringfencing will effectively occur naturally as part of the Government reforms that are currently underway.	As outlined in draft consultation document	Accept	
Stormwater						
5	In the event that stormwater asset ownership and management is not transferred to a new entity in the Government reforms, Council should develop a plan for the future of stormwater management that recognises its connections to streams, the other water services, land use, and the roading network.	WCC	In March 2021 Elected Members will have the opportunity to provide feedback to the Government on two/three waters at DIA consultation. Following the consultation, a decision will be made on whether this recommendation needs to be actioned. The current expectation is that the reforms will include all three waters, noting that there are complexities around open channels, streams and drains.		Note	
6	The Council, together with WWL and with input from GWRC must develop a comprehensive suite of regulatory and non-regulatory interventions to require property developments and roading infrastructure to adopt water sensitive urban design such as the use of water impact assessments, rainwater/stormwater harvesting, rain gardens, constructed wetlands, green roofs, improved sump maintenance, strategic street sweeping and permeable pavements to mitigate water quality impacts and reduce peak wet weather flows.	GWRC WCC WWL	New legislation will have an impact consistent with this recommendation. The (GWRC) Natural Resources Plan gives effect to the National Policy Statement - Freshwater Management via Whaitua te Whanganui-a-Tara ('Whaitua'). This will in turn require improvements in wastewater overflows, wastewater dry weather leaks and stormwater contaminants. The status quo will not satisfy these increased requirements. From a proposed District Plan perspective, officers are drafting policies and rules to require water impact assessments and water sensitive techniques for subdivisions and developments. These proposed rules are subject to an RMA consultation process.	Significant cost across several asset owners and contracts. Not currently funded.	Accept in principle	

			Improving stormwater quality will be a secondary benefit of such policies and objectives - the District Plan cannot require but can only encourage the techniques and behaviours around improving stormwater quality.			
7	The chosen interventions should be incorporated into the Council's Codes of Practice and District Plan and mandated for all new development (both greenfield and infill/brownfield) supported by education for contractors, community groups, and the design and engineering community.	WCC	Whaitua recommendations are in line with the Mayoral Task Force recommendations. GWRC intends to commence a plan change process as part of the Whaitua implementation programmes. This means that the proposed District Plan (and the Code that is attached to it) will support water impact assessments and water sensitive techniques and standards. These will only apply to new subdivisions and developments, and possibly not all (this is still to be determined).	Applying regulatory measures at the customer level is expected to reduce the cost impact at the infrastructure level. Funding will be driven by RMA decisions.	Accept	
8	Propose changes to the District Plan so that all new land development consents are required to improve the stormwater effects of the site (a higher bar than maintaining the current level of effects). Where this is not possible or sensible within development sites, a formal stormwater offsetting programme could be adopted to fund more efficient centralised systems in the public realm.		As above, officers are currently drafting these rules. Under these drafts, some (but possibly not all – this is to be determined) new developments and subdivisions will be required to manage stormwater impacts. Officers are still working through thresholds for these requirements. Hydraulic neutrality will be a condition of resource consents and developers will be required to present a water impact assessment. This is expected in turn to drive WSUD into developments.	There are significant economic costs to the community from this recommendation. Funding will be driven by RMA decisions.	Accept Noting that requirements may not apply to <u>all</u> new developments and subdivisions	
9	Work with WWL and GWRC to develop catchment scale stormwater planning which considers opportunities to 'daylight' currently piped streams, restoration of remaining streams, and implementation of green infrastructure to treat stormwater prior to discharge into streams, harbour or the open coast.	WWL	As the City increases investment, officers propose to ensure, where practicable, to incorporate natural green and open spaces that use vegetation, soils, and other elements and practices to help deal with environmental challenges such as stormwater runoff and climate adaptation. This would supplement hard infrastructure, while providing increased biodiversity, flood protection, and more green and open spaces throughout the city. There is a requirement to develop catchment-based approaches as part of the regulatory framework, and new targets are expected via Whaitua. Proposed District Plan rules such as water impact assessments will be prepared based on WWL's stormwater management strategies. These are expected to be released in 2022.	Significant cost to private owners and the Council, not currently funded	Accept in principle Noting that this is contingent on future funding decisions	
10	Work with WWL to develop an approach to the ownership and management of green infrastructure for private property developments and ensure that these assets meet design and performance requirements when being vested to Council ownership.	WCC WWL	This recommendation underscores existing challenges around ownership, management and funding of private green infrastructure, and the challenges of integrating it with hard infrastructure. While current policy settings do not require private green infrastructure, this is a likely outcome of work currently underway. Assets will need to meet design and performance requirements, and have maintenance properly funded.	There will be economic implications of this recommendation. Not currently funded.	Accept in principle Noting that this is contingent on future funding decisions	
11	Ensure all green infrastructure is adequately capitalised and depreciated to provide ongoing maintenance and renewals funding.	WCC WWL	All assets should be treated in accordance with good asset management practice. Green infrastructure should have the same disciplines as hard infrastructure.	Needs to be built into asset management plans	Accept	
12	With input from WWL, consider the development of a stormwater bylaw to help manage the input of potential contaminants into the stormwater system.	WCC WWL	Officers consider that stormwater quality is likely to be improved as secondary benefit of the proposed District Plan. In time this may be complemented through a bylaw focussed on existing infrastructure, however this is a decision for the future that requires further analysis.	Costs to owners of such a bylaw are likely to be significant, although this offsets infrastructure costs.	Accept in principle Noting that this is contingent on future funding decisions	

13	Develop standardised estimation and reporting of stormwater effects for all Council projects and require the assessment of options to offset these effects.	WCC WWL	Council projects will be subject to the same rules as other investors. However the Council can lead by example through pre-empting these rules and developing a framework before the District Plan rules take effect.	Additional costs added to projects before this is legally necessary.	Accept in principle Noting that this is a cost that is not budgeted	
14	With WWL, further integrate the use of roads and open spaces (such as parks and sports grounds) to act as overland flow paths and flood storage, to reduce the effects of stormwater flooding on public health, safety, and property.	WCC WWL	WWL and WCC Transport will continue to further integrate the roads and open spaces to act as overland flow paths and flood storage to reduce the effects of flooding. There will also be rules in the new District Plan protecting the overland flow paths and secondary flow paths. These will be in the Natural Hazards Chapter, and the Transport Chapter will also have integration through the Water Sensitive Development Chapter.		Accept	
Drinking Water						
15	Rapidly progress the business case for universal residential 'smart' water meters across Wellington City, building on the economic case recently completed for GWRC and as endorsed by the WWL Shareholders Committee, and include budget provision for installing these meters in the out years of the 2021/31 LTP.	WCC	Officers are of the view that without water meters (with a well designed tariff) as a primary measurement mechanism, it is very difficult to reduce water leaks and transmission loss, and to make good investment decisions, or to avoid needing to construct a costly new storage facility. Officers note that further analysis would need to be undertaken, and that realistically the vehicle for decision making would be either: the Annual Plan for 2022/3; or Government reform consultations; or a separate process undertaken by a new entity. Porirua City Council is proposing to make meters compulsory for new developments and units via the District Plan.	There are significant financial implications associated with this recommendation, cost of meters is likely to be around \$50m.	Accept Noting that further analysis is required, and that the vehicle for decision making is yet to be determined	
16	Consult with ratepayers on the merits of these smart meters for reducing water loss and enabling more water-efficient behaviour as part of consultation on the 2021/31 LTP.	WCC	Officers consider that smart meters can provide a level of intelligence that is currently not available.		Accept	
17	Establish a suite of policy measures, including changes to the District Plan, relevant bylaws, and Codes of Practice that result in reduced drinking water use in new residential developments, such as through requiring rainwater harvesting and storage.	WCC	Officers consider that ensuring new development is water efficient is essential if we are to mitigate the impacts of growth on water security and investment. Water efficiency gains from new builds are 'banked' for 50+ years life of a property and can provide resilience and stormwater benefits that contribute to climate change objectives. Officers are currently considering if this should be included in the District Plan	Costs to the Council are low	Accept Noting that this will not occur for several years	
18	Request WWL to investigate the opportunity to harness international innovations around smart water networks and other technologies that support efficient water use and network operations.	WCC	WWL is connected to the international water sector through a range of mechanisms, such as a consultancy panel, membership of the Water Services Association of Australia and SWAN, the global Smart Water Networks Forum. Key staff are tasked with identifying opportunities to adopt new technologies.	Minimal, this recommendation is already part of WWL's ambit	Accept	
Wastewater						
19	Task and fund WWL to develop a road-map for consideration in the 2024/34 LTP that would see WWL (or a future entity) funded to achieve compliance with the National Policy Statement – Freshwater Management by 2040.	WCC	Compliance with the NPS-FM will be through limits set in NRP based on the Waitua recommendations. The limits will be tighter than existing, and the roadmap needs to reflect water quality parameters and catchments.	This is partly funded	Accept Noting that future decisions will determine	

					the deliverability of the roadmap	
20	Task and fund WWL to progress the Owhiro Catchment pilot programme as a high priority to inform the development of the road-map and to develop and implement a programme that strategically works through catchments to identify and repair cross-connections or asset failures in both public and private assets, where catchments with open streams and community connection are prioritised.	WWL	The Owhiro Bay pilot is underway, although funding for the envisaged catchment rollout is to be sought.		Accept Noting that future decisions will be required for programme rollout	
21	The road-map should include activities to address wastewater network capacity issues (including stormwater ingress) to progressively reduce the requirement for untreated wastewater discharges into the environment from constructed overflows, with the goal that constructed overflows should only be used in genuine emergencies.	WWL	WWL is tasked with for developing a roadmap for consideration. The affordability of delivering that roadmap is yet to be determined, and will be the focus of future decisions.	This will involve significant capital investment	Accept Noting that future decisions will be required to support	
22	Urgently review and strengthen consent and code of compliance processes to ensure there are clear accountabilities and a low risk of future illegal cross-connections.	WCC	This work is underway	The review has been undertaken and processes strengthened.	Accept	
23	Establish a complete set of regulatory and policy measures to ensure that Council can require landowners to undertake repairs to failed private assets, record failures on Land Information Memoranda until repaired, and provide a funding mechanism to support landowners to make these repairs, such as through instalments on their rates bill or by enabling Council to recover the costs when the property is sold.	WWL WCC	WWL's advice is to establish a complete package of initiatives to support the identification and repair of these issues. This includes communicating the need for action in the community, establishing a clear compliance framework, identifying the issues, and making it easy for customers to effect repairs including through providing finance support and access to qualified contractors. Recording issues on LIMs can already be done and will be considered as part of the framework, and the laterals policy is being revisited through the LTP. There are existing provisions for the Council that can require landowners to address issues.	Unknown	Accept in principle Noting that further analysis is required Noting that the LTP is addressing laterals policy	
Network resilience						
24	When evaluating future sludge treatment options, consider the resilience risks involved in piping wastewater sludge across earthquake faultlines.	WWL WCC	The resilience risks involved in piping wastewater sludge was one of the criteria considered by WWL when evaluating and prioritising treatment options as part of the wastewater sludge minimisation project. An evaluation of how the preferred option addresses this risk will be included in the business case for this project. That business case is currently under development and the draft is expected to be presented to Wellington City Council by 31 March 2021.	Estimate in LTP	Accept	
25	Request that WWL develops greater understanding of the compounding effects of seismic activity on buried water infrastructure.	WWL	Improving data collection is a WWL focus area under stimulus funding and more generally to support asset management. A comprehensive programme concentrating on critical assets will help WWL to understand the collective state of assets and consider the role of seismic activity.		Accept Noting that this will be a consequence of improved data and analysis tools	

26	Task and fund WWL to identify critical three waters infrastructure at risk from natural hazards and prioritise them for upgrade, having regard to the previous work undertaken for the Wellington Lifelines Group resilience project.	WCC	Five resilience projects are in scope of this recommendation: <ul style="list-style-type: none"> The cross harbour pipeline has been deferred beyond the 2021/31 LTP (GWRC) General toughening of water pipes occurs during renewals (GWRC) Omāroro reservoir is underway Moe-i-te-ra reservoir is under review Carmichael to Johnsonville and Karori pipeline is unfunded (GWRC) 	Funding decisions have already been made around these projects	Accept For WCC assets only	
27	Continue working with other utility service providers to identify joint earthquake and climate change adaptation strategies, such as alternative 'shared corridors' for utility services to be moved away from hazard areas.	WWL	WWL works with other providers where possible for seismic risk issues Policy setting around climate adaptation do not yet exist; there is no intention or funding to move assets away from hazard areas	Funding is the domain of asset owners	Note	
Low carbon transition and resource recovery						
28	Task and fund WWL to measure carbon and to pursue projects that will reduce the carbon emissions generated by the three waters services.	WWL	WWL has a programme of work underway, mainly focused around wastewater sludge. Investigations around investment in energy efficiency and renewable energy are ongoing.	Minimal impact, potential future costs.	Accept	
29	Advance the sludge minimisation project to deliver more efficient treatment of biosolids, including beneficial reuse of biosolids and treated wastewater where feasible.	WCC WWL	Currently in LTP, however this will require the full investment in phases 1 and 2 to achieve the desired outcome.	LTP	Accept	
Improving governance and achieving sufficient, sustainable funding						
30	Commit to the concept of an independent, publicly-owned, not-for-profit, water management and asset-owning entity that is governed and operates in accordance with a statement of intent from shareholding Councils.	WCC	Officers support this recommendation	Significant impact on Council financials yet to be assessed	Accept	
31	Actively participate in the Government's national Water Reform agenda, to ensure that it delivers on the principles and goals agreed by the Taskforce	WCC	Officers support this recommendation. Officers are engaged with DIA directly, and with a CE forum for the lower North Island. Water reform is also an agenda item for the Mayoral Forum, and Councillors are invited to participate in Government workshops.		Accept	
32	Engage positively and proactively with the other Councils in the region to agree on how the region's people and the environment can best benefit from the reform programme and associated funding.	WCC	Officers support this recommendation, and participate in a regional co-ordination framework that is designed to deliver the best outcome for Wellington Region.		Accept	
33	Work with other Councils to develop a plan to transfer three waters debt and asset ownership off Councils' balance sheets at the 2024/34 LTP, to either WWL or a new entity formed through the Government reforms.	WCC	Officers consider that Government reform is likely to proceed. On that basis, officers support this recommendation with respect to a new entity. PWC has undertaken some primary analysis in this area and has presented results to Councillors. With respect to asset transfer to WWL, officers consider that further due diligence and analysis would be required.		Accept Noting that further analysis would be required in the case of WWL	
34	Ensure the entity has the ability to borrow against its assets, thereby smoothing water infrastructure investment over time.	WCC	This is a fundamental requirement of the reform programme		Accept	

35	Enable the entity to raise revenue directly through customer charges, while protecting incentives for rainwater harvesting.	WCC	This is a fundamental requirement of the reform programme		Accept	
36	Communicate the benefits of switching from the current water charging model to a method based on actual water consumption to reduce demand on drinking water and incentivise property owners to repair leaks.	WCC	This recommendation is fundamentally about water meters. Officers consider that reductions in water demand are significantly higher if volumetric-based charging is also applied.	Significant costs (as per recommendation 15,16), but benefits are expected to exceed costs	Accept	
37	Evaluate any future water charging system to ensure that it is transparent to all users, fair and reasonable in terms of providing a long term ability to deliver sufficient, affordable water to low income households and ensuring that it does not limit the uptake of rainwater tanks for harvest and reuse for non drinking uses	WCC	Officers consider that it is feasible to introduce water meters with a well-designed tariff that delivers on this recommendation.	Significant costs	Accept	
38	Review the Council's development contributions policies to ensure these are requiring new developments to meet the infrastructure costs that they create, and require the new asset owning entity to ensure that upgrades to asset capacity due to population growth are paid for through development contributions and use of the Infrastructure Funding and Financing Act.	WCC	Given the high level of growth and high levels of investment, reviewing development contributions and considering how these might reflect costs in different growth areas has already commenced, with a broad principle to recover funding for all growth related development (except green building remissions).		Accept	
39	Synchronise three waters investment to enable city growth in identified areas in the new District Plan	WCC	WWL undertakes growth studies in areas identified by WCC. Areas have been identified for the LTP. In some areas growth is occurring ahead of infrastructure in some areas causing risk to levels of service. Sufficient funding will be needed for new infrastructure.	This recommendation is subject to funding decisions	Accept in principle Noting that this is contingent on future funding decisions	
Community Participation						
40	With iwi, key stakeholders and the wider community develop a process for the formation of catchment governance groups and catchment plans, within the framework of the Natural Resources Plan and associated resource consents.	WWL	There are some wide obligations under the Global Stormwater Consent. Any community groups need to be clearly established within consent processes.	Implementation of plans may be subject to funding	Accept in principle	
41	Engage iwi, key stakeholders, and the wider community around the Government's reform proposals to develop governance mechanisms that enable direct democratic input while achieving the economies of scale offered by a large corporate entity.	WCC	Consultation is scheduled to occur later in 2021. Note that DIA is leading iwi engagement		Accept	
42	Investigate ways to connect people with their catchment using measures such as landscaping and signage to identify the location of piped streams.	WWL	Officers are of the view that this recommendation may detract from effort that needs to be placed into fixing pipes. This falls under recommendation 40.	Moderate cost	Note	
43	Establish clear lines of accountability and communication so that customers know who to contact about all water-related	GWRC WWL	This is a complex area and it can be difficult for citizens to find the right agency. For water quality however GWRC is the regulator and holds most of the		Note	

	matters and where to find and easily access water-related information and performance data.	WCC	information. Officers consider that water-related information and performance data is the responsibility of the GWRC and propose to liaise with officers there. Officers recommend that lines of accountability be accepted as 'workable' until the transition to a new entity that subsumes all aspects of water management, effectively giving a one stop shop for all water issues			
44	Review the effectiveness of receiving waters quality monitoring processes, such as LAWA and Baywatch, and noting Auckland Council's 'Swim Safe' system, including a specific focus on whether the selected monitoring sites are consistent with the needs of communities and whether public health notices and signage are clear, unambiguous, and well located.	GWRC	As with 43, officers propose to raise this recommendation with GWRC.		Note	
45	With iwi and partner agencies, develop a cultural health and ecosystem health monitoring programme at selected sites around the Wellington streams and coastline.		Officers consider that this type of programme belongs in existing resource consent processes.		Note	
46	In collaboration with partner agencies, build on the Water That Counts pilot to develop and progressively expand an open-access data portal for water, including measures such as drinking water quality and consumption, water leakage, fresh and marine water quality monitoring, and other key performance measures including compliance with consent conditions.	GWRC	Officers consider that this recommendation is a subset of 43.		Note	
47	Redesign and align WCC and WWL customer satisfaction surveys to better reflect community aspirations and expectations about three waters services.	WWL WCC	Officers have developed an internal <i>intelligent client</i> function, with input from WWL, for the purposes of better assurance, oversight and monitoring. Officers consider that this recommendation can be deferred for the new entity, which is likely to look to standardise customer feedback across a wider Region.		Note	
48	Support the benchmarking of cost and operations for three waters services against other comparable providers to better assess the performance of WWL, additional benchmarking of the condition of the assets to assess the performance of the network, and make these results publicly available where possible.	WCC	WWL is already undertaking some benchmarking. Officers do not consider further benchmarking a priority given the Government reforms and the physical work that must commence as soon as possible.		Note	