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**ORDINARY MEETING**

**OF**

**CITY STRATEGY COMMITTEE**

**SUPPLEMENTARY AGENDA**

**Time:** 9.30am  
**Date:** Thursday, 8 March 2018  
**Venue:** Committee Room 1  
Ground Floor, Council Offices  
101 Wakefield Street  
Wellington

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<b>Business</b>	<b>Page No.</b>
<b>2. Monitoring</b>	<b>3</b>
<b>2.1 Quarter two report 2017/18</b>	
<b>Presented by: Deputy Mayor Day</b>	<b>3</b>

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## **2.1. Monitoring**

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### **QUARTER TWO REPORT 2017/18**

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#### **Purpose**

1. The purpose of this paper is to present the quarterly report ending 31 December 2017 and 2017/18 full year operational and capital expenditure forecasts.

#### **Summary**

2. The quarterly report includes minor improvements with the view to provide more performance insights.
3. Council's performance for the second quarter of 2017/18 is summarised in the performance snapshot and subsequent summaries for each of the seven activity area. This includes both the financial results and the performance against the key performance measures (KPIs), captured on a monthly or quarterly basis. An explanation is provided for any KPI variances of more than 10% above or below target.
4. Over this first six months of the reporting period, Council has achieved (being met, exceeded or substantially achieved within 10% of target) 84% or 53 out of 63 non-financial key performance indicators measured quarterly and half-yearly.
5. Appendix 1 to the quarter two report contains the detailed performance information for each of the seven Activity Areas, year to date data at a detailed activity level against KPIs, operating expenditure, and capex expenditure.
6. Section 1(a) of Appendix 1 provides a snapshot of performance results reported: year-end position 2016/17, quarter one result 2017/18 and year to date quarter two 2017/18, and variance against year to date target.
7. Appendix 2 contains the 2017/18 full year operational and capital expenditure forecasts.
8. At a consolidated level, the year to date net operating surplus of \$1.183m is \$0.575m better than the budgeted surplus of \$0.608m. This is driven by favourable variance on income of \$5.263m offsetting the overspend on expenditure of \$4.687m.

#### **Recommendation/s**

That the City Strategy Committee:

1. Receives the information;
2. Note the contents of the 2017/18 Quarter two report;
3. Approve the 2017/18 Quarter two report; and
4. Agree the latest 2017/18 full year operational and capital expenditure forecasts.

## **Background**

9. This is a further iteration of the quarterly report including changes to enhance visibility of performance trends over time. The front sections of the report have been amended to provide a snapshot of performance, followed by specific performance commentary under the strategic area activity summaries.
10. Additional non-financial performance data has been included in Section 1(a) of Appendix 1 and the Quarter three report (planned for late May) will contain the performance forecast end of financial year 2017/18.

## **Discussion**

### Operational

11. Year-to-date total income is above budget by \$5.263m. This is mainly due to additional landfill revenue, higher consenting and compliance revenue, rates income (timing) and development contributions (timing).
12. Year-to-date total operating expenditure is over budget by \$4.687m. This is mainly due to higher IT costs, three-waters costs (timing) and external grant payments (timing).

### Capital expenditure

13. Capital expenditure for the first six months of the financial year is \$12.8m underspent largely due to delays in the work programmes for Movie Museum /Convention Centre and Johnsonville Library.

### Full year forecast operational

14. The forecast net operating surplus for the year is \$0.775m less than revised budget. A summary of the major forecast adjustments are included in Quarter two report Appendix 2.
15. The proposed forecast adjustments that are included in the Quarter two report are in response to reviews between the CE, CFO and individual Directors and include both confirmed favourable and unfavourable variances.
16. There are further potential financial risks and opportunities that have been identified. Directors and business unit managers are working to manage these variances within the context of their existing budgets. These variances will be monitored over the coming months and discussed with Directors at the Quarter three CE-CFO reviews.

### Full year forecast capital

17. The full year capital expenditure forecast for 2017/18 is \$19.7m lower than budget. A summary of the proposed major forecast adjustments is included in Quarter two report Appendix 2.
18. \$24.709m of the capital expenditure is proposed to be deferred out of 2017/18 and is now included within the capital expenditure budgets in the 2018-28 Long-term Plan.
19. Forecast overspends total \$5.177m, funding from:
  - additional NZTA funding (\$2.130m)
  - insurance recoveries received in 2016/17 (\$0.962m)
  - Council-approved property purchase (\$0.750m)
  - budget to be brought forward from 2018/19 (\$0.690m)
  - other external funding received in 2016/17 (\$0.075m)
20. A further review of the 2017/18 programme will be completed after the end of Quarter three.

Service delivery (KPI performance)

21. Performance for Quarter two and year to date to 31 December 2017 was 84% of Key Performance Indicators (53/63) measured on a monthly or quarterly basis were met, exceeded or substantially achieved. Any significant variances, greater than 10% favourable or unfavourable, are explained in the quarterly report.

Compliance with Treasury Policy

22. As at 31 December 2017 all of the core policy requirements were achieved.

### **Next Actions**

23. The Quarter three report is planned for May 2018.

### **Attachments**

Attachment 1. Quarter two report [↓](#)

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# **WELLINGTON CITY COUNCIL**

## **QUARTERLY REPORT**

**Quarter two report: 1 July to 31 December 2017**

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**Absolutely Positively**  
**Wellington City Council**  
Me Heke Ki Pōneke

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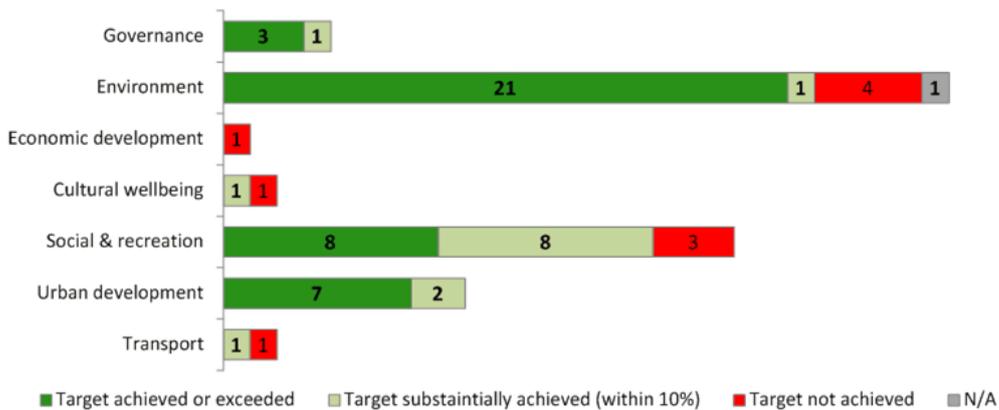
## Section 1: Performance snapshot

### Non-financial service performance

**Headlines:**

- 84% of key performance indicators (53/63) measured on a quarterly or six-monthly basis were met, exceeded or substantially achieved.
- 27% of measures improved, 33% remained static and 40% slipped compared to previous quarter (or year end) results

#### Quarter two – summary by strategy areas



**Notes:**

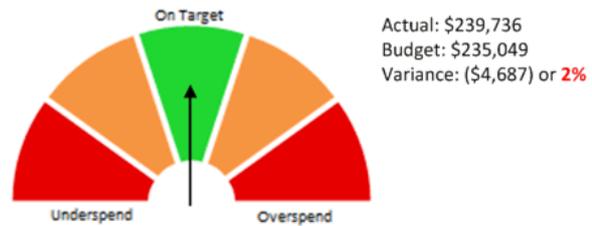
Any significant variances that are greater than 10% are explained in the body of the report. The full list of performance measures and the results are outlined in Appendix 1.

### Financial performance (YTD \$000)

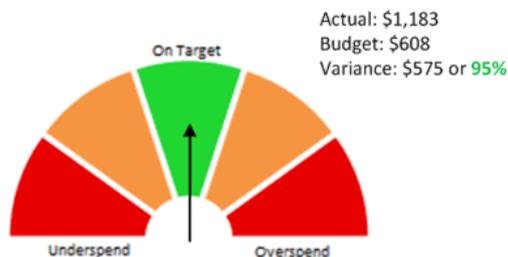
**Income**



**Expenditure**



**Total net operating surplus**



**Capital expenditure**



## Section 2: Performance summary

### Quarter two -overall

#### Non-financial

- The Council's non-financial performance for the second quarter of 2017/18 was 84% (53/63) of key performance indicators (KPIs) met, exceeded or substantially achieved (within 10% of target).
- Of the 10 KPIs that didn't meet target, eight dropped from the last recorded result, one improved and one remained static. Variance explanations are included in the Activity Areas summaries.
- Across all KPI measures reported this period 27% improved, 33% remained static and 40% dropped.
- To improve visibility of the change in measures across the reporting periods, the detailed performance information in Appendix 1 a) has been reformatted to show 2016/17 year end result plus quarter one result and quarter two year to date (six month performance) results. The variance column relates to the Q2 year to date target.
- The quarter three report will include further trend analysis and a forecast KPI position for year end 2017/18.

#### Financial

- The year-to-date net operating surplus is \$0.6m better than budgeted. The forecast net operating surplus for the year is \$0.8m less than revised budget largely due to the removal of the budgeted gain on the disposal of the Municipal Office Building and higher IT costs, partially offset by lower Interest Expense.
- Capital expenditure for the first six months of the financial year is \$12.8m underspent. The full year forecast is for a net underspend of \$19.7m which is largely due to estimated delays in the work programmes at the Johnsonville Library, Convention Centre/Movie Museum and the Town Hall earthquake strengthening.

### Quarter two – strategy areas

	Non-financial	Financial
<b>1. Governance</b> 	<ul style="list-style-type: none"> <li>• Improvements have been made against all four performance measures since the year end result for 2016/17. Call centre call answering response times are now ahead of target, and email response times are within 1% of target.</li> </ul>	<ul style="list-style-type: none"> <li>• The 10% underspend on opex mainly related to continuing of lower labour costs.</li> <li>• The delay in the start of the planned minor work programme means there has been no capital expenditure so far this year against this activity area.</li> </ul>
<b>2. Environment</b> 	<ul style="list-style-type: none"> <li>• 22 of 26 performance measures were met, 11 of them exceeded by 10% or more.</li> <li>• Water network, wastewater and stormwater all experienced performance variances in the reporting period as a result of weather extremes</li> </ul>	<ul style="list-style-type: none"> <li>• Underspent on opex 2% and capex 4%</li> <li>• Gardens, beaches and green open spaces group was under budget on maintenance costs and vested asset income ahead of plan.</li> </ul>
<b>3. Economic Development</b> 	<ul style="list-style-type: none"> <li>• The only quarterly measure for this area "estimated attendance at WCC events" was 11% behind target although WOW and the FIFA World Cup qualifying match (All Whites-Peru) exceeded expectations.</li> </ul>	<ul style="list-style-type: none"> <li>• Opex was temporarily overspent by 3% due to timing of funding payments however capex was underspent by 55% due to delays in the Wellington Venues renewals programme (in particular Michael Fowler Centre and Opera House).</li> </ul>
<b>4. Cultural Wellbeing</b> 	<ul style="list-style-type: none"> <li>• The one measured performance result (24%) does not reflect the Snapshot of what we did of the Cultural Wellbeing area; with notable successes for Sky Show, Cable Car, A Very Welly Xmas plus other events.</li> </ul>	<ul style="list-style-type: none"> <li>• On track against opex</li> <li>• 94% underspent on capex due to further delays relating to the Convention Centre / Movie museum</li> </ul>

<p><b>5. Social and Recreation</b></p> 	<ul style="list-style-type: none"> <li>• 16 of 19 measures met or substantially met.</li> <li>• The non-performance related to reduced utilisation of sportfields over the winter months.</li> <li>• Visits to Council facilities (recreation centres and ASB Centre) and library website visit were all well over target.</li> </ul>	<ul style="list-style-type: none"> <li>• Opex on track</li> <li>• Capex 14% underspent due to a number of work programmes behind schedule.</li> </ul>
<p><b>6. Urban Development</b></p> 	<ul style="list-style-type: none"> <li>• 7 out of 9 measures were met</li> <li>• The two measures substantively met were related to service levels impacted by increased volumes of applications for building consents and demand for code of compliance certificates.</li> </ul>	<ul style="list-style-type: none"> <li>• Temporary underspend in personnel costs contributed to 14% variance on net opex.</li> <li>• Increased demand has led to higher than planned income on building consents.</li> <li>• Capex 24% underspent due to timing delays.</li> <li>• Part of the forecast underspend related to the Town Hall earthquake strengthening programme. The budget of \$2.5m will be deferred to out-years.</li> </ul>
<p><b>7. Transport</b></p> 	<ul style="list-style-type: none"> <li>• Both measures substantively met for quarter two however the year to date result means one measure not achieved.</li> <li>• The results for service response rates are lower than previously reported due to a minor performance data correction.</li> </ul>	<ul style="list-style-type: none"> <li>• Opex 20% overspent due to higher depreciation and storm clean-up costs.</li> <li>• Capex 6% overspent due to progress and completion of a number of renewal and upgrade programmes, taking advantage of the favourable weather late in the quarter.</li> </ul>

\*substantially met = within 10% of the target

## Section 3: Consolidated financial performance 1 July to 31 December 2017

The Council's consolidated financial performance for the period 1 July to 31 December 2017 is presented in this section. The year-to-date net operating surplus of \$1.183m is \$0.575m better than the budgeted surplus of \$0.608m. This favourable variance is due to a combination of factors as outlined below. Note that numbers in brackets indicate an unfavourable variance from budget.

	YTD Actual 2018 \$000	YTD Budget 2018 \$000	YTD Variance 2018 \$000	Full Year Forecast 2018 \$000	Revised Budget 2018 \$000	Annual Plan 2018 \$000
Rates income	149,068	148,404	664	296,807	296,807	296,807
Income from activities	62,387	58,395	3,992	131,360	131,513	131,513
Investment income	5,086	5,701	(616)	22,558	22,454	22,454
Interest income	4	7	(3)	13	13	13
Other income	22,713	22,150	563	58,549	61,180	62,074
Development contributions	1,662	1,000	662	2,000	2,000	2,000
<b>Total income</b>	<b>240,919</b>	<b>235,657</b>	<b>5,263</b>	<b>511,287</b>	<b>513,967</b>	<b>514,861</b>
Personnel expenditure	54,718	54,486	(232)	109,426	107,642	107,550
General expenses	120,718	114,479	(6,239)	239,409	240,598	240,940
Financing expenditure	11,035	12,740	1,705	22,920	25,420	25,420
Depreciation and amortisation	53,265	53,344	78	106,567	106,567	106,567
<b>Total expenditure</b>	<b>239,736</b>	<b>235,049</b>	<b>(4,687)</b>	<b>478,322</b>	<b>480,227</b>	<b>480,477</b>
<b>Net operating surplus</b>	<b>1,183</b>	<b>608</b>	<b>575</b>	<b>32,964</b>	<b>33,740</b>	<b>34,384</b>

### INCOME

Year-to-date total income is above budget by \$5.263m:

- Income from activities is \$4.0m higher than budget mainly due to: additional revenue from contaminated/special waste from city and regional projects \$1.5m (this favourable variance is in an operating area that is ring-fenced); higher consenting and compliance revenue \$0.5m; and higher revenue from transport and infrastructure activities \$0.4m.
- Rates income is \$0.7m higher than budget with higher general rates income \$0.3m and higher water rates/metered water (timing only at this stage of the year).
- Development contributions are \$0.7m higher than budget. This is considered a timing difference at this stage of the year.

### EXPENDITURE

Year-to-date total expenditure is over budget by \$4.687m:

- General expenses are \$6.2m over budget largely due to: higher IT costs \$1.4m with

additional services being supported and increases in the demand for services; higher three-water network costs to date (timing) \$1.3m; and the timing of some budgeted community grant payments ahead of schedule \$0.6m.

- Financing expenditure is under budget by \$1.7m due to a more favourable borrowings position than budgeted.

### FULL YEAR FORECAST

The forecast net operating surplus for the year is currently \$0.8m less than budget.

- The main unfavourable forecast variances are the removal of the budgeted gain on the disposal of the Municipal Office Building (MOB) \$5.1m and higher IT costs \$2.1m due to additional services being supported and increases in the demand for services. These unfavourable variances are partially offset by a favourable variance in the forecast interest expense of \$2.5m due to a more favourable borrowings position.

## Net operating expenditure

Strategy area	YTD			Full Year	
	Actual	Budget	Variance	Forecast	Budget*
	\$'000	\$'000	\$'000	\$'000	\$'000
Governance	8,386	9,383	997	18,613	18,423
Environment	72,364	73,902	1,539	144,869	146,711
Economic Development	12,414	12,015	(399)	22,880	27,835
Cultural Wellbeing	10,993	11,058	65	20,287	20,037
Social and Recreation	27,189	27,434	245	63,093	61,463
Urban Development	7,189	8,315	1,126	15,895	16,337
Transport	18,531	15,502	(3,029)	32,322	31,227
<b>Total Strategy Area</b>	<b>157,066</b>	<b>157,610</b>	<b>544</b>	<b>317,959</b>	<b>322,035</b>
Council	(158,250)	(158,218)	32	(350,924)	(355,774)
<b>Total</b>	<b>(1,183)</b>	<b>(608)</b>	<b>575</b>	<b>(32,964)</b>	<b>(33,740)</b>

\*Full year budget refers to the revised budget which includes adjustments made after publication of Annual Plan 2017/18.

## Full year forecast operating expenditure variance

The table below provides a summary of the forecast operating expenditure variances as detailed in the Appendix 2

Description	Expense category	Favourable \$000	Unfavourable \$000
Forecast 2017/18 net operating expenditure variances	Income from activities	1,841	(2,054)
	Investment income	104	
	Other income	845	(5,350)
	Personnel expenditure		(220)
	General expenses	5,764	(4,196)
	Financing expenditure	2,500	
	Other		(9)
	<b>Total</b>	<b>11,054</b>	<b>(11,829)</b>
	<b>Net forecast variance</b>		<b>(775)</b>

## Capital expenditure

Strategy area	YTD			Full Year	
	Actual	Budget	Variance	Forecast	Budget*
	\$'000	\$'000	\$'000	\$'000	\$'000
Governance	0	15	15	30	30
Environment	20,214	20,984	769	47,817	47,637
Economic Development	330	732	402	1,612	2,152
Cultural Wellbeing	171	2,729	2,558	1,394	5,394
Social and Recreation	19,549	22,652	3,103	41,403	50,358
Urban Development	9,882	12,970	3,088	22,361	24,239
Transport	18,442	17,305	(1,137)	59,397	59,313
<b>Total Strategy Area</b>	<b>68,588</b>	<b>77,386</b>	<b>8,797</b>	<b>174,014</b>	<b>189,123</b>
Council	5,115	9,099	3,984	15,323	19,944
<b>Total</b>	<b>73,703</b>	<b>86,484</b>	<b>12,781</b>	<b>189,337**</b>	<b>209,067</b>

\* Full year budget refers to the revised budget which includes adjustments made after publication of the Annual Plan 2017/18.

\*\*The forecast full year capital expenditure position includes the following reprogramming of capital expenditure:

- Forecast underspend for Johnsonville Library upgrade \$6.2m to be deferred to 2018/19 and 2019/20.
- Movie Museum and Convention Centre \$4.0m underspend to be deferred to out-years.
- Town Hall earthquake strengthening underspend \$2.5m to be deferred to 2018/19.
- Forecast underspend for Business Transformation project \$1.5m to be deferred to 2020/21
- Office resilience and efficiency (workplace) project forecast underspend \$1.5m to be deferred to 2018/19.

## Summary of forecast adjustments to capital expenditure

The table below provides a summary of the forecast adjustments to capital expenditure as detailed in Appendix 2

Strategy area	Proposed deferrals \$000	Forecast savings \$000	Forecast overspends \$000
1. Governance			
2. Environment			(180)
3. Economic Development	540		
4. Cultural Wellbeing	4,000		
5. Social and Recreation	8,855	100	
6. Urban Development	2,768		(890)
7. Transport	3,174	99	(3,357)
<b>Total Strategy Area</b>	<b>19,338</b>	<b>199</b>	<b>(4,427)</b>
10. Council	5,371		(750)
<b>Total</b>	<b>24,709</b>	<b>199</b>	<b>(5,177)</b>

## Statement of borrowings

Total committed borrowing facilities as at the end of December are \$566.5m providing headroom of \$111.0m. Our liquidity ratio is at 124% compared to the policy minimum of 115%.

	YTD 31 Dec 2017 \$000	30 June 2017 \$000
<b>Facilities at start of year</b>	<b>526,500</b>	<b>506,500</b>
New/matured facilities (net)	40,000	20,000
<b>Facilities at end of period</b>	<b>566,500</b>	<b>526,500</b>
<b>Borrowings at start of year</b>	<b>419,500</b>	<b>400,500</b>
Change in core borrowing + (-)	44,039	34,406
Repayment of loans + (-)	-	-
Change in working capital requirement + (-)	(8,039)	(15,406)
<b>Net borrowings at end of period</b>	<b>455,500</b>	<b>419,500</b>
Plus unutilised facilities	111,000	107,000
<b>Total borrowing facilities available</b>	<b>566,500</b>	<b>526,500</b>

Note: 'borrowing facilities' excludes \$5m of uncommitted funding lines. Facilities do not include short-term commercial paper or deposits.

## Treasury policy compliance

At 31 December 2017 all of the core policy compliance requirements were achieved as shown as below.

### Prudential Treasury Limits

Prudential limits	Policy limit (%)	Actual (%)	Compliance
Borrowing as a % of income	<175	94.4	Yes
Net interest as a % of annual rates income	<20	8.1	Yes

Notes: Net interest is actual. Annual rates and income are based on 2017/18 Annual Plan.

Interest rate risk control limits (interest rate exposure)	Policy limit (%)	Actual (%)	Compliance
Fixed interest proportion	50-95	70	Yes
Broken down: 1-3 year bucket	15-60	24	Yes
Broken down: 3-5 year bucket	15-60	17	Yes
Broken down: 5+ year bucket	15-60	59	Yes

Liquidity/funding risk (access to funds)	Policy limit (%)	Actual (%)	Compliance
Liquidity/funding risk (access to funds)	>115	124	Yes
Broken down: 0-3 year bucket	20-60	35	Yes
Broken down: 3-5 year bucket	20-60	28	Yes
Broken down: 5+ year bucket	15-60	37	Yes

Notes: Liquidity is defined as: Current borrowings + committed loan facilities divided by current net external debt (for the purpose of measuring liquidity short dated Commercial Paper is excluded)

## Section 4: Quarter two performance in our strategy areas

### 1. Governance

#### Pārongo ā-tāone

*We want to maintain confidence in our decision-making.*

*We have an obligation to ensure the views of Māori and mana whenua are heard.*

#### Overview

##### Non-financial performance

**Headlines:** Improvement can be seen across all four key performance indicators (KPIs) for Governance compared to 2016/17 year end position. Targets for three of the four measures have now been met and the remaining one measure is within 1% of target. The full list of KPIs for Governance can be found in Appendix 1(a).

##### Financial performance

Total net operating expenditure



Capital expenditure



##### Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
1.1 Governance, information, engagement	8,290	9,185	895	Under budget mainly due to lower than planned labour costs.	18,313	18,123
1.2 Māori engagement (mana whenua)	97	198	102	Under budget mainly due to the timing of Memorandum of Understanding payments.	300	300
<b>Total</b>	<b>8,386</b>	<b>9,383</b>	<b>997</b>		<b>18,613</b>	<b>18,423</b>

##### Capital expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
1.1 Governance, information and engagement	0	15	15	This minor work programme has been delayed.	30	30
<b>Total</b>	<b>0</b>	<b>15</b>	<b>15</b>		<b>30</b>	<b>30</b>

### Snapshot of what we did

#### Governance, information and engagement

- By-election held for the Southern Ward resulted in election of Councillor FleurFitzsimons
- A total of 4,666 customer requests (internal and external) to access archives were made in the past 6 months. We supported Heritage Week in October with a display that attracted 46 visitors on its first day.
- The Contact Centre answered 71,434 calls and responded to about 10,000 queries via our digital channels (email, website and FixIT app)
- About 4,500 financial transactions were completed through the Service Centre.

#### Māori and mana whenua partnership.

During quarter two we continued to build on and maintain good relationships through:

- Monthly *Nōna te Ao* editions
- Six monthly Mayor/Iwi Memorandum of Understanding meeting with Taranaki Whānui representatives

The Long-term Plan early engagement programme activities included:

- Te Kura Kaupapa Māori o Ngā Mokopuna, Council-Iwi Leaders Forum workshop, Ngā Hau e Whā o Paparāangi, Kaumatua Forum,
- Te Matatini 2019 announced for Westpac Stadium Wellington
- Council te reo Māori draft policy – Te Tauihu finalised and early engagement undertaken and formal consultation programme designed for launch on 6 February.

## 2. Environment

### Taiao

*We aim to protect and enhance Wellington's natural environment.*

### Overview

#### Non-financial performance

**Headlines:** 22 out of the 26 Environment KPIs measured against target, were exceeded, met or substantially met this quarter (less than 10% unfavourable variance). This represents an 85% 'achieve' rate. One KPI had an unfavourable variances of more than 10%. Twelve KPIs exceeded the target by more than 10%. One KPI did not have a target to report against for this period. The table below outlines only KPIs with a significant variance (greater than 10% favourable or unfavourable). For the full list of KPIs see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
2.3 Number of complaints about: (a) drinking water clarity (b) drinking water taste (c) drinking water odour (d) drinking water continuity of supply (e) responsiveness to drinking water complaints per 1000 connections	6.7	<70	-63.3 90%	Above target
2.3 Median response time for water network: attendance for urgent call outs	45	60 minutes	-15 25%	Above target
2.3 Median response time for water network: resolution for urgent call outs	3.58	4 hours	-25min 11%	Above target
2.3 Median response time for water network: attendance for non-urgent call outs	45.11	36 hours	9.11 (25%)	There has been a significant increase in the number of water network bursts and leaks over normal levels for this time of year. This is evident across the region and has meant that the initial response to lower priority (non-urgent) jobs has been slower, as more urgent jobs (eg; bursts) have taken precedence
2.3 Median response time for water network: resolution of non-urgent call outs	2.73	15 days	-12.27 82%	Above target
2.3 Water network -number of unplanned supply cuts per 1000 connections	0.35	2	-1.65 83%	Above target
2.4 Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	0.19	0.6	-0.41 68%	Above target
2.4 Dry weather wastewater overflows/1000 connections to the sewerage system	0.11	Nil	-0.11	There have been 8 dry-weather network overflows; 5 due to blockages, 2 due to faults in the rising main and 1 due to a broken air valve releasing sewerage from the rising main. All of these have been investigated and fixed.
2.4 Number of complaints about: (a) wastewater odour (b) wastewater system faults (c) wastewater system blockages (d) responsiveness to wastewater	8.03	<15	-6.97 47%	Above target

KPI	Actual	Target	Variance	Explanation
system issues per 1000 connections				
2.4 Median response time for wastewater overflows: (a) attendance time	0.7	<=1 hour	-0.3 30%	Above target
2.4 Median response time for wastewater overflows: (b) resolution time	2.82	<=6 hours	-3.18 53%	Above target
2.5 Number of complaints about stormwater system performance per 1000 connections	3.78	<15	-11.2 75%	Above target
2.5 Stormwater – number of flooding events	2	0	-2	Both flooding events were due to minor slips caused by rainfall blocking a nearby culvert and subsequently overflowing into the same property. A solution is currently being investigated.
2.5 Stormwater - number of habitable floors affected per 1000 connected homes per flooding event	0.01	Decrease		There were two confirmed habitable floors affected in a flooding event in July 2017 (the same property having their lower floor flooded.)
2.5 Stormwater - median response time to attend a flooding event	48	<=60 minutes	-12 min 20%	Above target
2.6 Zealandia – visitors	59,776	45,209	14,567 32%	Up 7% on same quarter last year. Refer to commentary under “Snapshot of what we did” below.

**Financial performance**

Total net operating expenditure



Capital expenditure



**Net operating expenditure – detail**

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
2.1 Gardens, beaches and open space	17,048	18,154	1,106	Under budget mainly due to recognition of unbudgeted vested asset income. Maintenance costs are also under budget.	35,412	36,167
2.2 Waste reduction and energy efficiency	781	933	152	Higher than planned income through high levels of contaminated waste is partially offset by higher contract and other operating costs.	(91)	982
2.3 Water	20,839	20,860	21		41,713	41,713
2.4 Wastewater	21,270	21,447	178	The current underspend is caused by lower than planned depreciation and	42,879	42,893

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
				wastewater plant operating costs.		
2.5 Stormwater	8,973	8,996	23		17,986	17,986
2.6 Conservation attractions	3,453	3,512	59		6,970	6,970
<b>Total</b>	<b>72,364</b>	<b>73,902</b>	<b>1,539</b>		<b>144,869</b>	<b>146,711</b>

**Capital expenditure – detail**

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
2.1 Gardens, beaches and open spaces	2,150	2,495	345	Under budget mainly due to the timing of coastal upgrade work.	4,962	4,782
2.2 Waste reduction and energy efficiency	1,491	1,594	103	Temporary under spend due to minor delays on works.	2,718	2,718
2.3 Water	6,867	8,093	1,225	Under budget due to prioritisation of the Water Quality project which has meant a delay to some renewals due to the re-allocation of contractor resources. This project is almost complete, with contractors committed to re-starting contracted works in January and February.	16,099	16,349
2.4 Wastewater	6,752	5,329	(1,423)	Over budget as scope increases arising from rising main failures continue to lead to cost pressures within the wastewater budgets. This however is a temporary issue and will be managed over the remainder of the year.	13,086	13,086
2.5 Stormwater	2,797	3,044	247	Under budget due to timing of some work. Minor over spend at year end will be managed across the three-waters capex programme.	10,110	9,860
2.6 Conservation attractions	157	429	272	Under budget due to delays in the Zoo renewals programme.	841	841
<b>Total</b>	<b>20,214</b>	<b>20,984</b>	<b>769</b>		<b>47,817</b>	<b>47,637</b>

## Snapshot of what we did

### Gardens and open spaces

- We completed stage one of the new Te Ara Paparangi Harbour Escarpment Trail.
- Conservation Week was a success including Pest Feast and Win With Weeds events held in the CBD.
- Restoration planting was completed for the season; around 90,000 plants were planted by our staff and the community during the planting season. The dry spring may have a large impact on the success of the survival of planting.

### Waste and energy

- All energy used by all groupings was down 9.1% for the period mainly due to a much warmer late spring/early summer, and costs were down almost \$34,000 - about 3% less than last year.
- Three projects received funding under the Waste Minimisation Seed Fund allocation: The Aro Valley and Newtown Community Fridges; Save on Waste Wellington, and Investigation and classification of biochar produced from compostable coffee cups and packaging.

### Water, wastewater and stormwater

- The Tawa Reservoir seismic strengthening project was completed.
- There are 16 wastewater renewal projects for this financial year. Out of the 16, 10 have been awarded and RFTs has been issued for two projects. Of the remaining four projects, one is in design stage and three are to be issued for tender.
- There are eight stormwater renewal projects for this financial year. Of the eight, one project has been completed and two projects awarded and, RFT has been issued for one project. The remaining projects are to be issued for tender.
- There remains a significant level of concern regarding the adverse microbiological water quality trends in water abstracted from the Waiwhetu aquifer at Waterloo. The supply from the Hutt Valley to Wellington City continues to be chlorinated as is standard practice. The upgrade to the treatment process at the Waterloo WTP to include disinfection with UV light was completed in December 2017 as planned.

### Conservation attractions

- For the fifth year in a row, the Zoo has achieved its carboNZero certification and more savings are expected with the switch to Ecotricity, New Zealand's only 100% carboNZero certified electricity provider.
- Zealandia visitation levels remained strong in Quarter 2, with 59,776 visitors year to date, exceeding this year's SOI year to date target by 32%. Guided tours are becoming an increasingly popular way for visitors to experience Zealandia. In the second quarter, 5,400 visitors connected with nature through tours, up 61% on last year.
- Over 40 researchers are now engaged in projects associated with the sanctuary, nearly double the number from this time last year. These researchers come from 15 organisations.

## Challenges and opportunities

### Gardens and open spaces

- The dry spring led to water conservation – all fountains and waterfalls were turned off and built ponds drained. Irrigation was reduced where possible, as long as this would not have any major long-term impact to the plants and gardens.
- At Berhampore Nursery we reduced water usage by 50%, and are able to maintain these changes permanently.
- We continued monitoring for myrtle rust which is now present in the region.

### Water, wastewater and stormwater

- The ground drying out in dry weather, results in ground shrinkage and more stress and strain on pipes. Brittle, older pipes are particularly vulnerable which contributed to a record-breaking 2140 leaks were reported in December across the region. This is 762 more leaks reported than in December 2016. This increase in leakage/leak reporting has impacted on service delivery and response time for non-urgent leaks. People have been listening to the water conservation messages and are keen to take action when they see water not being conserved (i.e. reporting a leak when they see it). Additional resources have been procured to meet increased work volumes, and we are expected to be back on track in February. Active jobs are being closely monitored.

### 3. Economic development

#### Whanaketanga ōhanga

*By supporting city promotions, events and attractions, we underscore Wellington's reputation as a great place to live and visit.*

#### Overview

#### Non-financial performance

**Headlines:** The single Economic Development quarterly KPI "estimated attendance at WCC supported events" was not met this quarter (within 10% of target). For the full list of KPIs see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
3.1 Estimated attendance at City Council supported events	226,407	255,000	-28,593 (11%)	Attendances are below target due to poor ticket sales for the Rugby League World Cup quarter final and; Phoenix home matches. On a positive note, 60,000 attendances at WOW were the highest ever with 67% from out of region.

#### Financial performance

Total net operating expenditure



Capital expenditure



#### Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
3.1 City promotions and business support	12,414	12,015	(399)	Over budget due to the timing of some funding payments. Forecast underspend due to \$5m grant actually being paid in 2016/17.	22,880	27,835
<b>Total</b>	<b>12,414</b>	<b>12,015</b>	<b>(399)</b>		<b>22,880</b>	<b>27,835</b>

#### Capital expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
3.1 City promo and business support	330	732	402	Under budget due to delays in the Wellington Venues renewals programme, particularly the Opera House and Michael Fowler Centre. Forecast underspend for Michael Fowler Centre to be deferred to 2018/19.	1,612	2,152
<b>Total</b>	<b>330</b>	<b>732</b>	<b>402</b>		<b>1,612</b>	<b>2,152</b>

### Snapshot of what we did

- The WOW season exceeded the attendance KPI for the event. A record attendance of over 60,000 with 67% coming from out of region.
- The FIFA World Cup qualifier match - All Whites vs Peru - at Westpac Stadium was a sell-out. The match attracted the largest crowd ever at football match in New Zealand with more than 37,000 supporters, including an estimated 2,000 Peruvian fans, many from Australia. The event brought an estimated \$8 million to the Wellington economy.
- The Tall Blacks vs South Korea match in November attracted over 2,700 fans with 31% from out of region.
- WREDA partnered with Te Papa on an out-of-region marketing campaign to promote the Lego exhibition – Brickman Wonders of the World – which saw 50,000 people visit in December. The exhibition has proved one of Te Papa’s most popular summer exhibitions and has contributed to a record December, with 78% of the almost 160,000 visitors to Te Papa from out of region.
- Venues delivered 73 business events and conferences, attended by 87,525 people and 77 performance events were attended by

60,731 people. There were sold out performances by Kevin Bridges, Paw Patrol, Lorde, Brian Cox and Royal NZ Ballet.

- WREDA’s Business Events Wellington team won 13 new business events for Wellington in the quarter, worth an estimated \$6.1 million to the region
- The City Growth Fund supported a range of events during the quarter including the All Whites FIFA qualifier, the Rugby League World Cup quarter final, the Asia Pacific Amateur Golf Championship, the Special Olympics and the Young Enterprise scheme which involves 60% of high schools in the region.

### Challenges and opportunities

- Rugby League World Cup interest was low for the Wellington quarter final and challenges were faced by the whole tournament to sell tickets to their matches. Wellington was not an isolated case.
- Closure of the St James Theatre for earthquake strengthening will increase pressure on the Michael Fowler Centre and the Opera House.

## 4. Cultural wellbeing

### Oranga ahura

*Supporting arts activity adds vibrancy to the city as well promoting inclusive, tolerant and strong communities.*

### Overview

#### Non-financial performance

**Headlines:** One of the two Cultural Wellbeing quarterly KPIs (total number of performers at supported events) was met this quarter, the other KPI is detailed below. For the full list of key performance indicators see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
4.1 Venues subsidy - Total number of attendees at supported events	65,976	87,000	-21,024 (24%)	Achieving target relies on the number and size of the events supported. The largest event we supported through venue subsidy in the quarter was the Diwali Festival, with an estimated 23,000 visitors and 300 performers.

#### Financial performance

Total net operating expenditure



Capital expenditure



#### Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
4.1 Galleries and museums	10,993	11,058	65	Forecast over budget due to unexpected shortfall in external revenue to fund arts events.	20,287	20,037
<b>Total</b>	<b>10,993</b>	<b>11,058</b>	<b>65</b>		<b>20,287</b>	<b>20,037</b>

#### Capital expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
4.1 Galleries and museums	171	2,729	2,558	Under budget due to delays in the Movie Museum / Convention Centre project Forecast underspend to be deferred to out-years.	1,394	5,394
<b>Total</b>	<b>171</b>	<b>2,729</b>	<b>2,558</b>		<b>1,394</b>	<b>5,394</b>

### Snapshot of what we did

- Toi Pōneke Arts Centre held three exhibitions – Are You Okay? by Gina Matchitt, VICIOUS CIRCLES by Kirsty Lillico and the annual Residents Exhibition featuring over 20 artists.
- The second round of the Arts and Culture Fund closed at the end of October. The Grants Subcommittee supported 35 projects with grants totalling \$131,760. Projects included: support for a mentoring and support programme for emerging fashion designers, a music concert series in the Futuna Chapel; and the 2018 Lōemis winter arts festival.
- The Wellington Sky Show was successfully staged to an estimated audience of between 150,000-200,000. It was the last November outing for this event, which is moving to June/July to celebrate Matariki. November is one of the Capital's windiest months, and on this occasion we came close to cancelling the event.
- Wellington's new Christmas festival, A Very Welly Christmas, rolled out over the last weekend of November in glorious weather. Over 70,000 people attended the two day festival, held the length of Lambton Quay, taking in the 'Arrival of Santa' parades, an evening carol concert in Midland Park, and 98 different performances in 29 different activity/stage/roving zones.
- City Gallery Wellington exceeded quarter two targets by 75% due to the combination of strong venue hire, some 35 tours and public programmes including three Tuatara Open Lates, Art Crime Symposium and Lit Crawl, and exhibition attendance (daily average of 592). However quarter three will be impacted because the City Gallery is closed for an entrance upgrade. It is due to re-open in March.
- Cable Car Museum: The October school holidays, the start of the cruise ship season, and the warm and dry weather have contributed to the Cable Car Museum exceeding its Q2 visitation target by 31%.
- Cable Car Hoopla - the celebration of the 115th anniversary of the Cable Car, in association with the Cable Car Company - was an evening of music and celebration. This was well attended and appealed to a younger audience.

## 5. Social and recreation

### Pāpori me te hākinakina

*We provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.*

### Overview

#### Non-financial performance

**Headlines:** 16 out of 19 KPIs for Social and Recreation were exceeded, met or substantially met this quarter (less than 10% unfavourable variance). This represents a 84% 'achieve' rate. The table below outlines those performance indicators with a significant variance (greater than 10% favourable and unfavourable). For the full list of key performance indicators see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
5.1 Visits to facilities - recreation centres and ASB Centre	602,289	457,000	145,289 32%	We remain ahead of target, though actual attendance is slightly down across all facilities for the same period last year.
5.1 Sports fields - % of scheduled sports games and training that are played in winter	71%	80%	(11%)	A wet winter caused us to fall below our target, July was especially wet with ground use only at 30%. Note winter usage results are reported in Q2 and summer results are reported at year end.
5.1 Artificial sports fields % utilisation - off peak winter	16%	25%	(36%)	There was a 3% drop in usage compared to winter 2016. There was a small decrease in use across all turfs except for Alex Moore and Wakefield 1 which saw slight increases.
5.2 Libraries - website visits	1.773m	1.25m	523k 42%	Result includes customers' website usage via the dedicated app WCLmini, and is ahead of previous quarter. NB the target was set before data on website use was available.
5.3 Percentage of alcohol inspections carried out for medium to very high risk premises during high trading hours.	29%	25%	16%	On track
5.3 Public health and safety -number of compliance or enforcement actions taken per year	8	0	N/A	This is a new performance measure for the 2017/18 Annual Plan, with aspirational target of nil actions required for the year. Increase from 3 to 5 actions in quarter two as we have been working on improving compliance at a multi stall food outlet.

#### Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
5.1 Recreation promotion and support	15,078	15,392	314	Under budget due to savings in personnel, maintenance and interest costs. We expect to be in line with budget at year end.	29,428	29,408
5.2 Community support	5,743	6,126	384	Under budget mainly due to the timing of depreciation costs in libraries and housing. This currently is offsetting lower social housing rental income where some sites have been vacated in preparation for development work, and higher community grants payments (timing).  The unfavourable forecast variance reflects the lower social housing rental income.	21,805	20,315
5.3 Public health and safety	6,369	5,916	(453)	Some increase in income from public health inspections offsetting budget overspend on unbudgeted personnel costs associated with the resilience and sustainability work supporting recovery from the Kaikoura Earthquake.	11,860	11,740
<b>Total</b>	<b>27,189</b>	<b>27,434</b>	<b>245</b>		<b>63,093</b>	<b>61,463</b>

Capital expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
5.1 Recreation promotion and support	4,912	5,320	408	Under budget mainly due to the timing of swimming pool renewal works. Forecast underspend for work at the Basin Reserve to be deferred to 2018/19.	7,181	8,181
5.2 Community support	14,204	16,484	2,279	Work programme slightly behind budgeted schedule. Key projects include the upgrade of the Arlington flats, the Johnsonville Library upgrade and community centres upgrade programme. The forecast underspends for these projects will be deferred to 2018/19 and out-years.	32,480	40,005
5.3 Public health and safety	433	848	415	Work programme behind schedule, key budget area relates to public toilets.	1,743	2,173
<b>Total</b>	<b>19,549</b>	<b>22,652</b>	<b>3,103</b>		<b>41,403</b>	<b>50,358</b>

### Snapshot of what we did

- We completed the construction of the artificial training turf at the former Terawhiti Bowling Club site in Karori. It was officially opened in November.
- We co-hosted the 'She Moves, She Leads, We Win' Women in Sport in Recreation Symposium at Te Papa.
- The ASB Sports Centre and Shift Programme were nationally recognised at the New Zealand Recreation Association annual awards – they won the Outstanding Facility of the Year and Outstanding Community Recreation Programme of the Year awards respectively.
- A highlight was the New Zealand Special Olympics that had 95% out of region participation and brought in over 3,000 athletes, supporters and officials to the city for a week of competitions.
- The Raukawa Reserve community space was the winner of the 2017 National Archaus Urban Design Award acknowledging our co-design, community-led approach.
- The BlindSquare initiative received the Blind Citizens of NZ top award (Extra Touch Award) recognising that the City Council has made an outstanding contribution to improvement in access for the blind community including working with the Zoo to use this technology to provide a visitor experience for blind and vision-impaired visitors.
- We launched The Divvy - <https://thedivvy.nz/funders/wcc> - an open data website developed to share information about the Council and other funding.
- The Te Whakamura collaboration continues to support those who are homeless and/or beg with multiagency support services and a programme to develop meaningful activity opportunities.
- Our place-based community-led programme in Newtown (Kia Ora Newtown) continues with numerous successes including activation of a derelict site and a successful community-led approach to engagement for our community centres' upgrade.
- The library catalogue was upgraded to a new version which is more accessible on smartphones, with other modern features e.g. able to save personal booklists.
- The dry spring led to water conservation. Irrigation was reduced on sportsfields as long as this would not have any major long-term impact on the fields.
- We have had record attendance at our summer pools, the highest numbers in over ten years due to the great summer weather. More than 22,000 people swam at Thorndon Pool and Khandallah Pool before Christmas.
- We undertook engagement around the preferred location for the new Wakefield Park community playground. It will be built on the eastern side of Adelaide Road near the skate ramp. Design and consultation will be undertaken over the next six months and the new playground built in 2018/19.
- The refurbishment of the R A Vance Stand at the Basin Reserve was completed in time for the West Indies test match.
- The Basin Reserve played host to Beers at the Basin with 5000 people attending.

## 6. Urban development

### Tāone tupu ora

*Our focus is on embracing Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate.*

### Overview

#### Non-financial performance

**Headlines:** 9 out of 9 quarterly KPIs for Urban Development were either met or substantially met this quarter (less than 10% unfavourable variance). For the full list of KPIs for Urban Development, see Appendix 1(a).

#### Financial performance

Total net operating expenditure



Capital expenditure



#### Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
6.1 Urban planning and policy	3,692	3,855	163		7,661	7,632
6.2 Building and development control	3,498	4,460	963	Temporary under spend in personnel and higher than planned income in building consents is the cause of the current variance. The favourable income variance is expected to continue.	8,234	8,705
<b>Total</b>	<b>7,189</b>	<b>8,315</b>	<b>1,126</b>		<b>15,895</b>	<b>16,337</b>

**Capital expenditure – detail**

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
6.1 Urban planning and policy	6,351	8,093	1,742	The budget is temporarily under spent due to delays in Lombard and Cable Car Lanes as well as the Tawa Centre upgrade.  Work on the Taranaki Street Wharf is the cause of the current forecast over spend however funding is expected to be brought forward from 2018/19.	14,550	13,660
6.2 Building and development control	3,531	4,877	1,346	Under budget due to the timing of the earthquake strengthening programme, in particular at the Opera House. The forecast underspend includes \$2.5m for the Town Hall which will be deferred to out-years.	7,810	10,578
<b>Total</b>	<b>9,882</b>	<b>12,970</b>	<b>3,088</b>		<b>22,361</b>	<b>24,239</b>

**Snapshot of what we did**

- New national legislation for assessment of quake-prone buildings took effect on 1 July 2017. The Council is now assessing potentially EQP buildings using new guidelines developed by the MBIE Ministry of Business, Innovation and Employment. In quarter 2 we begun uploading existing EQP notices to the MBIE national data base. This work will be completed in Q3.
- Seismic strengthening of the Opera House to take it above 34% of NBS was completed.
- During Q2, 514 code compliance certificates were issued. Of these 13 exceeded the 20-working-day performance measure.
- The number of LIMs applied for increased 41%, to 329 in November from the previous month with volumes decreasing to the annual average in December and January.

**Challenges and opportunities**

- The number of building consents submitted increased by 36% from October to November. As a result 92% of building consents was issued within 20 working days in December which has pulled down the YTD Q2 result to 94% against a target of 100%.
- Numbers of applications for resource consents remain high, including a number of complex applications. Vacancies in the team mean it is relying on consultants for overspill processing.

## 7. Transport

### Waka

*We manage the transport network so it's sustainable, safe and efficient.*

### Overview

#### Non-financial performance

**Headlines:** Transport has two KPIs that are measured monthly and reported each quarter. Both were substantively met for quarter 2 - however a correction to previously reported data has reduced the year-to-date result for response rate for urgent call-outs. For the full list of KPIs for Transport, see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
7.1 Requests for service response rate – urgent (within 2 hours)	88%	100%	(12%)	There was a minor data correction to the measure calculation this quarter that resulted in a drop to the YTD result. The Q2 result was substantively met at 91%.

#### Financial performance

Total net operating expenditure



Capital expenditure



#### Net operating expenditure – detail

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
7.1 Transport	25,186	23,207	(1,979)	Over budget due to higher than planned depreciation and storm clean-up costs. Negotiations are in train with NZTA regarding the possibility of subsidies for those extraordinary costs coupled with reprioritisation of work over the remaining months will assist in minimising the overall unfavourable variance.	46,777	46,102
7.2 Parking	(6,654)	(7,705)	(1,050)	Under budget due to lower than budgeted parking income.	(14,455)	(14,875)
<b>Total</b>	<b>18,531</b>	<b>15,502</b>	<b>(3,029)</b>		<b>32,322</b>	<b>31,227</b>

**Capital expenditure – detail**

Activity	YTD			Quarter two comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
7.1 Transport	18,386	17,143	(1,244)	Over budget due to a number of renewals and upgrade projects (street lights, structures, minor works) and the eastern and northern cycling programmes being ahead of plan.  These are mainly timing differences, with the exception of Ngaio Gorge resiliency work (full year forecast overspend \$0.7m) and other new walls which will be funded by storm damage insurance recoveries received in the 2016/17 financial year.  The forecast includes an additional \$2.1m for the LED street lights project (largely funded by NZTA) offset by deferring \$2.0m to 2018/19 to complete the installation programme.	59,077	58,993
7.2 Parking	55	162	106	Replacement of parking assets behind schedule.	321	321
<b>Total</b>	<b>18,442</b>	<b>17,305</b>	<b>(1,137)</b>		<b>59,397</b>	<b>59,313</b>

**Snapshot of what we did**

Let's Get Wellington Moving

- Public engagement material (including four scenarios) was released for public comment in November. Public engagement completed in December with over 2,000 responses received.

Wellington Cycleways Programme

- Hutt Road and Cobham Drive under construction.
- Formal consultation undertaken on five routes in Kilbirnie and the harbourside route on Evans Bay Parade.
- Permanent cycle count stations installed.

Transport and Infrastructure Programme

During quarter two we completed:

- 5.6 kilometres of footpath renewals
- 6.5 kilometres of roadway chip sealing
- 5.5 kilometres of roadway asphalt, and 2.6 kilometres of kerb and channel renewals
- We repaired/replaced nearly 3500 signs and poles and 2.8 kilometres of handrails.
- We installed/repared 22 seats, 119 litter bins, 3 cycle racks, and 63 bollards.
- We maintained and/or renewed 241 give way triangles, 600 traffic arrows, 8 kilometres of centre lines, 31 paraplegic symbols, and 4619 reflective pavement markers (RRPMs).

Network Improvements

The following are examples of projects completed during Q.2.

- Russell Terrace, Newtown – new pedestrian crossing to improve safety for school children

- Wallace Street, Mt Cook – signalised pedestrian crossing (upgrading from a zebra crossing with a poor safety record, to traffic signals)
- Queens Drive Kilbirnie – widened footpath (addressing below-width footpath in a busy pedestrian area)
- Garden Road Northland – parking rearrangement for safety and improved traffic flow (responding to high levels of concern from motorists over safety and congestion on a busy commuter route)
- Main Road/Surrey Street, Tawa – new roundabout to tie in with Tawa town centre street improvements and to deal with crash concerns and delays for traffic exiting Surrey Street. Also improves pedestrian facilities and provides a traffic calming –threshold- at the northern entry to the Tawa shopping area.

**Challenges and opportunities**

- Public transport: We continued to work with Greater Wellington Regional Council on a range of physical street changes in preparation for the introduction of double-decker buses into the city fleet in July 2018. We also progressed design work on seven key bus passenger transfer points which will be needed for the new Wellington City bus network.

## APPENDIX 1 – DETAILED PERFORMANCE INFORMATION

Quarter two report: 1 July to 31 December 2017

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Absolutely Positively  
**Wellington** City Council

Me Heke Ki Pōneke

## 1 (a) Key performance indicators – detailed performance information

Unfavourable variances are shown in brackets

### Governance

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2 YTD	Variance Q2 YTD
1.1	Council and committee agendas (%) are made available to the public within statutory timeframes (2 working days prior to the meeting)	100%	95%	100%	100%	0%
1.1	Council and committee agendas (%) that are made available to elected members 5 days prior to the meeting	80%	79%	87%	87%	8%
1.1	Contact Centre response times – calls (%) answered within 30 seconds	80%	73%	74%	81%	1%
1.1	Contact Centre response times – emails (%) responded to within 24 hours	100%	98%	99%	99%	(1%)

### Environment

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2 YTD	Variance Q2 YTD
2.1	Number of visitors to the Botanic Garden (including Otari-Wilton's Bush)	1,280,000	1,042,044	221,094	649,593	1%
2.1	Street cleaning (%) compliance with quality performance standards	98%	97%	98%	97%	(1%)
2.2	Waste diverted from the landfill (tonnes)	16,500	18,078	4,094	8,929	8%
2.2	WCC corporate energy use (including WCC general, pools and recreation centres and CCOs) GWh	<51.102	51.10	14.19	25.00	5%
2.3	Number of complaints about: (a) drinking water clarity (b) drinking water taste (c) drinking water odour (d) drinking water continuity of supply (e) responsiveness to drinking water complaints per 1000 connections	<140	13	3	7	90% *
2.3	Water network median response time for: Attendance for urgent call outs	60 mins	51	45	45	25% *
2.3	Water network median response time for: Resolution for urgent call outs	4 hours	3.23	3.27	3.58	11% *
2.3	Water network median response time for: Attendance for non-urgent call outs	36 hours	44.8	44.57	45.11	(25%) *
2.3	Water network median response time for: Resolution of non-urgent call outs	15 days	2.93	2.15	2.73	82% *
2.3	Water network average drinking water consumption/resident/day	<375	364	N/A	361	4%
2.3	Water network number of unplanned supply cuts per 1000 connections	<4	0.71	0.26	0.35	83% *
2.4	Number of wastewater reticulation incidents (blockages) per km of reticulation pipeline	<= 1.2	0.64	0.11	0.19	68% *
2.4	Dry weather wastewater overflows/1000 connections	0	0.46	0.08	0.11	N/A

Activity	Description	Year to date					Variance Q2 YTD
		Target	YE 16/17	Q1	Q2 YTD		
2.4	Number of complaints about: (a) wastewater odour (b) wastewater system faults (c) wastewater system blockages (d) responsiveness to wastewater system issues per 1000 connections	<30	25.98	4.1	8.03	47%	*
2.4	Breaches of resource consents for discharges from wastewater system. Number of: - abatement notices - infringement notices - enforcement orders - convictions for discharges from wastewater system.	0	0	0	0	0	
2.4	Median response time for wastewater overflows: a) attendance time	(a) <= 1 hour	0.77	0.7	0.7	30%	*
2.4	Median response time for wastewater overflows: b) resolution time	(b) <= 6 hours	2.68	2.75	2.82	53%	*
2.5	Stormwater number of pipeline blockages per km of pipeline	<= 0.5	0.04	0.003	0	N/A	
2.5	Number of complaints about stormwater system performance per 1000 connections	<30	18.18	2.15	3.78	75%	*
2.5	Breaches of resource consents for discharges from stormwater system. Number of: - abatement notices - infringement notices - enforcement orders - convictions for discharges from stormwater system.	0	0	0	0	0	
2.5	Stormwater number of flooding events	0	6	2	2	N/A	
2.5	Stormwater number of habitable floors per 1000 connected homes per flooding event	decrease	0.11	0.013	0.01	N/A	
2.5	Stormwater median response time to attend a flooding event	<= 60 minutes	57	42	48	20%	*
2.5	Stormwater percentage of days during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use.	90%	99.9%	N/A	100%	N/A	
2.5	Stormwater percentage of monitored sites that have a rolling 12-month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	90%	96%	96%	96%	7%	
2.6	Zoo – total admissions	242,520	230,632	42,538	111,506	1%	
2.6	Zealandia – visitors	96,500	125,179	23,361	59,776	32%	*

### Economic Development

Activity	Description	Year to date					Variance Q2 YTD
		Target	YE 16/17	Q1	Q2 YTD		
3.1	Estimated attendance at Council supported events	600k	658k	116,344	226,407	(11%)	*

**Cultural Wellbeing**

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2	Variance Q2
4.1	Venues Subsidy - Total number of performers at supported events	>19,149	19,149	10,100	11,633	(3%)
4.1	Venues Subsidy - Total number of attendees at supported events	>144,053	144,053	35,121	65,976	(24%) *

**Social and Recreation**

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2	Variance Q2
5.1	Visits to facilities – swimming pools	1.277m	1.318m	281,269	597,363	(9%)
5.1	Visits to facilities – recreation centres and ASB Sports Centre	1.07m	1.223m	328,275	602,289	32% *
5.1	Sports fields - % of scheduled sports games and training that are played in winter	80%	84%	0%	71%	(11%) *
5.1	Marinas occupancy	96%	98%	0%	98%	2%
5.1	Artificial sports fields % utilisation - peak winter	80%	79%	0%	79%	(1%)
5.1	Artificial sports fields % utilisation - off peak winter	25%	19%	N/A	16%	(36%) *
5.2	Occupancy rate of available housing facilities	90%	97%	94%	93%	3%
5.2	All tenants (existing and new) housed with policy	98%	97%	98%	97%	(1%)
5.2	Libraries – physical visits	2.4m	2.16m	641,455	1,220,386	2%
5.2	Libraries – website visits	3m	2.811m	743,885	1,417,856	(5%)
5.2	Library items issued	2.5m	3.94m	877,329	1,773,333	42% *
5.2	Occupancy rates (%) of community centres and halls	45%	45%	45%	42%	(6%)
5.3	Dog control – urgent requests responded to within 1 hour and non-urgent within 24 hours	100%	91%	92%	95%	(5%)
5.3	Dog control – urgent requests responded to within 1 hour and non-urgent within 24 hours	99%	97%	97%	97%	(2%)
5.3	Council public toilets – urgent requests responded to within 4 hours	100%	100%	98%	98%	(2%)
5.3	Council public toilets – non-urgent requests responded to within 3 days	95%	98%	98%	98%	3%
5.3	Council public toilets (%) that meet required cleanliness and maintenance performance standards	95%	98%	96%	96%	1%
5.3	Percentage of alcohol inspections of medium, high and very high risk premises that are carried out during peak trading hours	25%	17%	25%	29%	16% *
5.3	Number of compliance or enforcement actions taken per year	0	0	3	8	N/A *

### Urban Development

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2	Variance Q2
6.2	Building consents issued within 20 working days	100%	87%	96%	94%	(6%)
6.2	Code of compliance certificates issued within 20 working days	100%	96%	95%	99%	(1%)
6.2	Land information memorandums (LIMs) issued within 10 working days	100%	96%	100%	100%	0%
6.2	Resource consents (non-notified) issued within statutory timeframes	100%	100%	100%	100%	0%
6.2	Resource consents that are monitored within 3 months of project commencement	90%	94%	100%	98%	7%
6.2	Subdivision certificates – Section 223 certificates issued within statutory timeframes	100%	100%	100%	100%	0%
6.2	Noise control (excessive noise) complaints investigated within 1 hour	90%	96.6%	96%	94%	4%
6.2	Environmental complaints investigated within 48 hours	98%	98%	100%	98%	0%
6.2	Earthquake-prone building notifications (section 124) (%) that are issued without successful challenge	95%	100%	100%	100%	5%

### Transport

Activity	Description	Year to date				
		Target	YE 16/17	Q1	Q2	Variance Q2
7.1	Requests for service response rate – urgent (within 2 hours)	100%	89%	90%	88%	(12%) *
7.1	Requests for service response rate – non-urgent (within 15 days)	100%	94%	95%	93%	(7%)

## 1 (b) Operational expenditure – detailed performance information

Note: Unfavourable variances are shown in brackets. \* refer to strategy area in report body for variance commentary

### Governance

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
1.1	1000	Annual Planning	291	771	480	1,525 *
1.1	1001	Policy	634	644	9	1,271
1.1	1002	Committee & Council Process	3,335	3,533	198	6,965
1.1	1003	Strategic Planning	294	502	208	992
1.1	1004	Tawa Community Board - Discretionary	6	5	(1)	11
1.1	1005	Smart Capital - Marketing	213	275	62	548
1.1	1007	WCC City Service Centre	351	413	62	812
1.1	1008	Call Centre SLA	1,209	1,264	55	2,492
1.1	1009	Valuation Services Contract	245	255	10	509
1.1	1010	Lands Information	541	596	56	1,176
1.1	1011	Archives	1,171	926	(246)	1,824
1.2	1012	Funding agreements – Māori	69	146	78	196 *
1.2	1013	Māori Engagement	28	52	24	104
<b>Strategy Area Total</b>			<b>8,386</b>	<b>9,383</b>	<b>997</b>	<b>18,423</b>

\* refer to strategy area in report body for variance commentary.

### Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.1	1014	Parks and Reserves Planning	434	399	(36)	787
2.1	1015	Reserves Unplanned Maintenance	233	94	(140)	187
2.1	1016	Turf Management	704	688	(16)	1,336
2.1	1017	Park Furniture and Infrastructure Maintenance	816	821	4	1,676
2.1	1018	Parks and Buildings Maintenance	693	950	257	1,904
2.1	1019	Horticultural Operations	1,250	1,066	(183)	2,043
2.1	1020	Arboricultural Operations	707	741	34	1,307
2.1	1021	Botanic Gardens Services	2,418	2,414	(4)	4,717
2.1	1022	Coastal Operations	498	538	40	1,076
2.1	1023	Open Space Vegetation Management	0	0	0	0
2.1	1024	Road Corridor Growth Control	479	452	(27)	904
2.1	1025	Street Cleaning	3,324	3,692	368	7,378
2.1	1026	Hazardous Trees Removal	262	239	(24)	477
2.1	1027	Town Belts Planting	402	458	56	924
2.1	1028	Town Belt-Reserves Management	762	1,558	796	3,218 *
2.1	1030	Community greening initiatives	264	243	(21)	565
2.1	1031	Environmental Grants Pool	65	60	(5)	100
2.1	1032	Walkway Maintenance	192	332	139	662
2.1	1033	Weeds & Hazardous Trees Monitoring	729	433	(297)	843
2.1	1034	Animal Pest Management	531	547	15	1,207
2.1	1035	Waterfront Public Space Management	2,283	2,429	146	4,855
2.2	1036	Landfill Operations & Maintenance	(775)	(708)	67	(1,548)
2.2	1037	Suburban Refuse Collection	(99)	(215)	(116)	(438)
2.2	1038	Domestic Recycling	903	1,107	204	1,489
2.2	1039	Waste Minimisation Info	342	447	105	875
2.2	1040	Litter Enforcement	(8)	47	54	92

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.2	1041	Closed Landfill Gas Migration Monitoring	292	160	(132)	319
2.2	1042	Smart Energy	127	96	(30)	193
2.3	1043	Water - Meter Reading	54	77	23	154
2.3	1044	Water - Network Maintenance	1,876	2,134	259	4,266
2.3	1045	Water - Water Connections	(50)	(18)	32	(35)
2.3	1046	Water - Pump Stations Maintenance-Ops	455	512	57	1,024
2.3	1047	Water - Asset Stewardship	9,760	9,179	(582)	18,357 *
2.3	1048	Water - Reservoir-Dam Maintenance	47	136	88	271
2.3	1049	Water - Monitoring & Investigation	266	281	15	561
2.3	1050	Water - Asset Management	257	360	103	718
2.3	1051	Water - Bulk Water Purchase	8,173	8,198	25	16,396
2.4	1052	Wastewater - Asset Stewardship	8,330	6,928	(1,403)	13,856 *
2.4	1053	Wastewater - Trade Waste Monitoring & Investigation	(97)	146	243	292
2.4	1055	Wastewater - Network Maintenance	1,419	1,385	(34)	2,767
2.4	1057	Wastewater - Asset Management	326	391	65	781
2.4	1058	Wastewater - Monitoring & Investigation	970	788	(182)	1,573
2.4	1059	Wastewater - Pump Station Maintenance-Ops	584	669	85	1,338
2.4	1060	Wastewater - Treatment Plants	9,229	10,494	1,265	20,979 *
2.4	1062	Sewerage Disposal	507	645	138	1,306
2.5	1063	Stormwater - Asset Stewardship	6,949	6,525	(424)	13,049
2.5	1064	Stormwater - Network Maintenance	816	1,132	316	2,261
2.5	1065	Stormwater - Monitoring & Investigation	340	395	55	789
2.5	1066	Stormwater - Asset Management	493	449	(44)	896
2.5	1067	Drainage Maintenance	353	474	121	948
2.5	1068	Stormwater - Pump Station Maintenance-Ops	23	22	(1)	43
2.6	1069	Karori Sanctuary	821	908	87	1,814
2.6	1070	Wellington Zoo Trust	2,632	2,604	(28)	5,156
<b>Strategy Area Total</b>			<b>72,364</b>	<b>73,902</b>	<b>1,539</b>	<b>146,711</b> *

\* refer to strategy area in report body for variance commentary.

### Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	1071	Marine Conservation Centre	0	0	0	0
3.1	1073	Positively Wellington Tourism	2,814	2,815	1	5,630
3.1	1074	Events Fund	2,742	2,738	(4)	4,523
3.1	1075	Wellington Venues	1,749	2,030	281	3,884
3.1	1076	Destination Wellington	1,081	888	(193)	1,775
3.1	1077	City Innovation	673	526	(147)	1,045
3.1	1078	Wellington Convention Centre	0	(5)	(5)	0
3.1	1079	CBD Weekend Parking	690	739	49	1,476
3.1	1080	Economic Development Grant Pool	0	25	25	50
3.1	1081	Economic Growth Strategy	101	194	94	383
3.1	1082	Economic Development Fund	2,049	1,530	(519)	3,000 *
3.1	1083	Airport Runway Extension	(2)	0	2	0
3.1	1084	Indoor Arena	1	0	(1)	0
3.1	1085	Film Museum	0	(4)	(4)	0
3.1	1086	Westpac Stadium	0	0	0	5,000

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	1087	International Relations	360	394	35	778
3.1	1088	Marsden Village	9	7	(2)	14
3.1	1089	Business Improvement Districts	148	138	(9)	277
<b>Strategy Area Total</b>			<b>12,414</b>	<b>12,015</b>	<b>(399)</b>	<b>27,835</b>

\* refer to strategy area in report body for variance commentary.

### Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
4.1	1090	Wellington Museums Trust	4,464	4,583	119	9,162
4.1	1091	Museum of Conflict	0	500	500	500
4.1	1092	Te Papa Funding	1,125	1,125	0	2,250
4.1	1093	Carter Observatory	499	341	(157)	681
4.1	1095	Community Events Programme	1,337	1,296	(41)	2,653
4.1	1096	WW1 Commemorations	0	0	0	0
4.1	1097	Citizen's Day - Mayoral Day	0	0	0	22
4.1	1098	Cultural Grants Pool	1,480	840	(639)	1,132
4.1	1099	Wellington Conv Centre Community Subsidy	271	130	(141)	200
4.1	1100	Community Arts Programme	383	265	(118)	526
4.1	1101	NZSO Subsidy	119	104	(15)	216
4.1	1102	Toi Poneke Arts Centre	450	455	5	905
4.1	1103	Public Art Fund	186	230	44	459
4.1	1104	New Zealand Ballet	46	284	238	412
4.1	1105	Orchestra Wellington	0	279	279	279
4.1	1106	Regional Amenities Fund	634	625	(9)	641
<b>Strategy Area Total</b>			<b>10,993</b>	<b>11,058</b>	<b>65</b>	<b>20,037</b>

\* refer to strategy area in report body for variance commentary.

### Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.1	1107	Swimming Pools Operations	8,010	8,129	119	15,210
5.1	1108	Sportsfields Operations	1,958	1,790	(167)	3,259
5.1	1109	Synthetic Turf Sport Operations	450	546	96	982
5.1	1110	Recreation Centres	967	1,065	98	2,154
5.1	1111	ASB Sports Centre	2,522	2,555	33	5,134
5.1	1112	Basin Reserve Trust	554	641	88	1,278
5.1	1113	Recreational NZ Academy Sport	0	0	0	47
5.1	1114	Play Ground & Skate Facility Maintenance	433	420	(13)	837
5.1	1115	Marina Operations	(8)	(1)	7	23
5.1	1116	Municipal Golf Course	76	92	15	176
5.1	1117	Recreation Programmes	117	156	39	308
5.2	1118	Library Network - Wide Operation	6,980	7,370	389	14,618
5.2	1119	Branch Libraries	2,899	2,881	(18)	5,706
5.2	1120	Passport to Leisure Programme	66	60	(5)	119
5.2	1121	Community Advice & Information	940	743	(198)	1,394
5.2	1122	Community Grants	752	979	228	1,088
5.2	1123	Support for Wellington Homeless	0	198	198	198

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.2	1124	Social & Recreational Grant Pool	2,806	2,220	(586)	3,171
5.2	1125	Housing Operations and Maintenance	413	985	572	1,922
5.2	1126	Housing Upgrade Project	(10,665)	(10,899)	(234)	(11,055)
5.2	1127	Community Props Programmed Maintenance	268	286	18	562
5.2	1128	Community Halls Ops and Maintenance	322	275	(47)	544
5.2	1129	Community Prop & Facility Ops	816	859	44	1,713
5.2	1130	Accommodation Assistance Fund	146	169	23	337
5.3	1131	Burial & Cremation Operations	589	510	(79)	1,010
5.3	1132	Contracts - Public Conveniences	1,740	1,574	(166)	3,131
5.3	1133	Public Health	869	974	104	1,885
5.3	1134	Noise Monitoring	280	361	81	717
5.3	1135	Anti-Graffiti Flying Squad	385	362	(23)	721
5.3	1136	Safe City Project Operations	1,280	1,232	(48)	2,432
5.3	1137	Civil Defence	889	789	(99)	1,614
5.3	1138	Rural Fire	22	115	93	230
5.3	1997	Business Recovery	316	0	(316)	0
5.3	1998	Emergency Management Activation	0	0	0	0
<b>Strategy Area Total</b>			<b>27,189</b>	<b>27,434</b>	<b>245</b>	<b>61,463</b>

\* refer to strategy area in report body for variance commentary.

### Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
6.1	1139	District Plan	981	973	(9)	1,915
6.1	1140	Growth Spine Centres	0	0	0	0
6.1	1141	City Shaper Developments	829	790	(39)	1,564
6.1	1142	Public Art and Sculpture Maintenance	123	183	60	371
6.1	1143	Public Space-Centre Development Plan	1,179	1,032	(147)	2,037
6.1	1145	City Heritage Development	579	876	298	1,745
6.2	1146	Building Control-Facilitation	1,475	1,634	159	3,227
6.2	1147	Weathertight Homes	45	497	452	976
6.2	1148	Development Control Facilitation	1,635	1,620	(14)	3,113
6.2	1150	Building Consents EQPB Subsidy Fund	0	0	0	0
6.2	1151	Earthquake Risk Building Project	343	710	366	1,389
<b>Strategy Area Total</b>			<b>7,189</b>	<b>8,315</b>	<b>1,126</b>	<b>16,337</b>

\* refer to strategy area in report body for variance commentary.

**Transport**

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
7.1	1152	Ngauranga to Airport Corridor	282	783	502	1,565
7.1	1153	Transport Planning and Policy	594	521	(73)	1,039
7.1	1154	Road Maintenance and Storm Clean Up	2,020	573	(1,447)	1,020 *
7.1	1155	Tawa Shared Driveways Maintenance	19	12	(7)	35
7.1	1156	Wall, Bridge and Tunnel Maintenance	37	96	59	192
7.1	1157	Drains & Walls Asset Stewardship	2,812	3,285	473	6,570
7.1	1158	Kerb & Channel Maintenance	253	218	(35)	465
7.1	1159	Vehicle Network Asset Stewardship	9,176	7,654	(1,522)	15,306 *
7.1	1160	Port and Ferry Access	1	47	47	94
7.1	1161	Cycleways Maintenance	11	30	18	87
7.1	1162	Cycleway Asset Stewardship	7	296	289	593
7.1	1163	Cycleways Planning	629	526	(103)	1,052
7.1	1164	Passenger Transport Facilities	63	141	77	317
7.1	1165	Bus Shelter Contract Income	(355)	(142)	212	(575)
7.1	1166	Passenger Transport Asset Stewardship	346	358	12	717
7.1	1167	Bus Priority Plan	1	44	43	87
7.1	1168	Cable Car	38	3	(35)	6
7.1	1170	Street Furniture Maintenance	123	190	66	438
7.1	1171	Footpaths Asset Stewardship	2,797	2,977	180	5,954
7.1	1172	Pedestrian Network Maintenance	479	402	(77)	864
7.1	1173	Pedestrian Network Structures Maintenance	62	86	24	172
7.1	1174	Traffic Signals Maintenance	376	392	16	781
7.1	1175	Traffic Control Asset Stewardship	1,855	1,466	(389)	2,931
7.1	1176	Road Marking Maintenance	320	440	120	740
7.1	1177	Traffic Signs Maintenance	95	167	72	371
7.1	1178	Network Activity Management	527	259	(268)	514
7.1	1179	Street Lighting Maintenance	774	872	98	1,743
7.1	1180	Transport Education & Promotion	98	269	172	538
7.1	1181	Fences & Guardrails Maintenance	124	149	25	300
7.1	1182	Safety Asset Stewardship	1,625	1,093	(532)	2,186
7.2	1184	Parking Services & Enforcement	(6,686)	(7,504)	(818)	(14,472) *
7.2	1185	Waterfront Parking Services	32	(201)	(233)	(403)
<b>Strategy Area Total</b>			<b>18,532</b>	<b>15,502</b>	<b>(3,029)</b>	<b>31,228 *</b>

\* refer to strategy area in report body for variance commentary.

**Council**

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
10.1	1186	Waterfront Commercial Property Services	618	609	(8)	1,204
10.1	1187	Commercial Property Management & Services	569	911	342	1,814
10.1	1188	Civic Centre Facilities Management	0	0	0	0
10.1	1189	Mail Service SLA	0	(76)	(76)	(150)
10.1	1190	Information Services SLA	0	0	0	0
10.1	1191	NZTA Income on Capex Work	(6,047)	(5,520)	527	(29,928)
10.1	1192	Quarry operations	(128)	(93)	35	(186)
10.1	1193	Self-Insurance Reserve	221	750	529	1,500
10.1	1194	Information Management	0	(492)	(492)	(979)
10.1	1196	External Capital Funding	(390)	0	390	(3,900)
10.1	1197	Plimmer Bequest Project Expend	0	0	0	(50)
10.1	1198	Waterfront Utilities Management	(58)	61	119	122
10.1	1199	Civic Project Funding	0	0	0	(5,100)
10.1	1200	Organisation	(314)	(4,025)	(3,710)	(8,027)
10.1	1201	Organisation	(150,051)	(150,369)	(318)	(312,243)
10.1	1202	Civic Centre Facilities Management	0	0	0	0
10.1	1203	Ground Lease	(3,933)	(49)	3,884	0
10.1	1204	Sustainable Parking Infrastructure	75	75	0	150
10.1	1205	Shared Services Procurement	266	0	(266)	0
10.1	1999	Earthquake	923	0	(923)	0
<b>Council Total</b>			<b>(158,250)</b>	<b>(158,218)</b>	<b>32</b>	<b>(355,774)</b>

## 1 (c) Capital expenditure – detailed performance information

Note: Unfavourable variances are shown in brackets. \* refer to strategy area in report body for variance commentary.

### Governance

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
1.1	2000	Committee & Council Processes	0	15	15	30 *
<b>Strategy Area Total</b>			<b>0</b>	<b>15</b>	<b>15</b>	<b>30</b>

### Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.1	2001	Property Purchases - Reserves	122	118	(3)	118
2.1	2003	Parks Infrastructure	138	133	(5)	432
2.1	2004	Parks Buildings	152	383	232	496
2.1	2005	Plimmer Bequest Project	5	25	20	50
2.1	2006	Botanic Garden	601	327	(274)	677
2.1	2007	Coastal upgrades	347	781	433	1,561
2.1	2008	Coastal	38	121	83	205
2.1	2009	Town Belt & Reserves	209	202	(7)	309
2.1	2010	Walkways renewals	538	405	(134)	934
2.2	2011	Southern Landfill Improvement	1,491	1,576	84	2,680
2.2	2012	Energy Management Plan	0	19	19	38
2.3	2013	Water - Network renewals	2,474	3,600	1,126	6,283 *
2.3	2014	Water - Pump Station renewals	571	322	(249)	503
2.3	2015	Water - Water Meter upgrades	403	648	245	682
2.3	2016	Water - Network upgrades	648	629	(19)	2,164
2.3	2018	Water - Network renewals	685	338	(347)	893
2.3	2019	Water - Reservoir renewals	103	425	322	746
2.3	2020	Water - Reservoir upgrades	1,984	2,129	145	5,079
2.3	2021	Water - Water Meter renewals	0	2	2	0
2.4	2023	Wastewater - Network renewals	5,262	4,366	(896)	9,830 *
2.4	2024	Wastewater - Network upgrades	1,094	665	(429)	2,422
2.4	2026	Wastewater - Pump Station renewals	396	298	(98)	834
2.5	2028	Stormwater - Network upgrades	1,054	1,374	319	5,983
2.5	2029	Stormwater - Network renewals	1,743	1,670	(72)	3,878
2.6	2033	Zoo renewals	157	429	272	841
<b>Strategy Area Total</b>			<b>20,215</b>	<b>20,984</b>	<b>769</b>	<b>47,637 *</b>

\* refer to strategy area in report body for variance commentary.

### Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	2035	Wellington Venues renewals	330	732	402	2,152 *
3.1	2037	Indoor Arena	0	0	0	0
3.1	2130	City Shaper - Film Museum	0	0	0	0
<b>Strategy Area Total</b>			<b>330</b>	<b>732</b>	<b>402</b>	<b>2,152</b>

### Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
4.1	2129	Wellington Convention Centre and Movie Museum	170	2,695	2,525	5,284 *
4.1	2039	Museum of Conflict	0	0	0	0
4.1	2040	Cable Car Precinct	0	0	0	43
4.1	2041	Te ara o nga tupuna - Māori heritage trails	0	14	14	28
4.1	2042	Arts Installation	1	20	19	39
<b>Strategy Area Total</b>			<b>171</b>	<b>2,729</b>	<b>2,558</b>	<b>5,394 *</b>

\* refer to strategy area in report body for variance commentary.

### Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.1	2043	Aquatic Facility upgrades	800	814	14	814
5.1	2044	Aquatic Facility renewals	751	1,480	730	1,915 *
5.1	2045	Sportsfields upgrades	493	542	49	608
5.1	2047	Synthetic Turf Sportsfields upgrades	416	184	(232)	184
5.1	2048	Recreation Centre Renewal	14	296	281	449
5.1	2049	ASB Sports Centre	0	16	16	25
5.1	2050	Basin Reserve	2,266	1,892	(374)	3,710
5.1	2051	Playgrounds renewals & upgrades	167	28	(139)	276
5.1	2052	Evans Bay Marina - Renewals	5	23	19	74
5.1	2053	Clyde Quay Marina - Upgrade	0	45	45	124
5.2	2054	Upgrade Library Materials	1,126	1,077	(49)	2,165
5.2	2055	Upgrade Computer Replacement	23	52	28	109
5.2	2056	Central Library upgrades	0	8	8	17
5.2	2057	Branch Library upgrades	579	2,234	1,655	9,811 *
5.2	2058	Branch Libraries renewals	83	123	41	244
5.2	2059	Housing upgrades	10,924	11,425	501	23,312
5.2	2060	Housing renewals	1,337	1,109	(228)	3,147
5.2	2061	Community Halls - upgrades & renewals	132	455	323	1,200 *
5.3	2062	Burial & Cremations	126	217	90	383
5.3	2063	Public Convenience and pavilions	284	576	292	1,637 *
5.3	2064	Safety Initiatives	0	25	25	50
5.3	2065	Emergency Management renewals	22	30	8	104
<b>Strategy Area Total</b>			<b>19,549</b>	<b>22,652</b>	<b>3,103</b>	<b>50,358 *</b>

\* refer to strategy area in report body for variance commentary.

### Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
6.1	2067	Wellington Waterfront Development	2,757	2,800	43	5,600
6.1	2068	Waterfront Renewals	1,623	1,922	299	2,219
6.1	2070	Central City Framework	1,855	2,762	908	4,498
6.1	2073	Suburban Centres upgrades	114	491	377	1,086
6.1	2074	Minor CBD Enhancements	3	74	71	171
6.1	2075	Urban Regeneration Projects	0	43	43	86
6.2	2076	Earthquake Risk Mitigation	3,531	4,877	1,346	10,578
<b>Strategy Area Total</b>			<b>9,882</b>	<b>12,970</b>	<b>3,088</b>	<b>24,239</b>

\* refer to strategy area in report body for variance commentary.

### Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
7.1	2077	Wall, Bridge & Tunnel Renewals	1,130	843	(287)	2,453
7.1	2078	Road Surface Renewals	332	814	482	2,202
7.1	2079	Reseals	639	953	315	2,279
7.1	2080	Pre-seal Preparations	1,367	1,058	(310)	2,922
7.1	2081	Shape & Camber Correction	1,392	1,436	44	4,375
7.1	2082	Sumps Flood Mitigation	444	236	(209)	363
7.1	2083	Road Corridor New Walls	886	686	(200)	1,796
7.1	2084	Service Lane Improvements	2	26	24	52
7.1	2085	Tunnel & Bridge Improvements	505	327	(178)	881
7.1	2086	Kerb & Channel Renewals	938	1,043	106	2,185
7.1	2087	Vehicle Network New Roads	0	2	2	4
7.1	2088	Road Risk Mitigation	1,232	930	(301)	1,639
7.1	2089	Roading Capacity Projects	0	0	0	0
7.1	2090	Area Wide Road Maintenance	60	242	181	786
7.1	2091	Port and Ferry Access	0	0	0	0
7.1	2094	Cycling Improvements	4,455	3,850	(605)	10,092
7.1	2095	Bus Priority Planning	90	92	2	1,366
7.1	2096	Pedestrian Network Structures	243	73	(170)	158
7.1	2097	Pedestrian Network Renewals	1,474	1,590	116	3,652
7.1	2098	Walking Improvements	452	399	(53)	532
7.1	2099	Street Furniture	109	87	(22)	162
7.1	2100	Pedestrian Network Accessways	123	127	4	263
7.1	2101	Traffic & Street Signs	417	634	217	1,429
7.1	2102	Traffic Signals	247	347	100	779
7.1	2103	Street Lights	1,041	561	(480)	15,923
7.1	2104	Rural Road Improvements	0	0	0	105
7.1	2105	Minor Works Projects	528	191	(337)	1,229
7.1	2106	Fences & Guardrails	257	382	125	780
7.1	2107	Safer Roads Projects	24	215	191	585
7.2	2108	Parking Asset renewals	2	92	89	184
7.2	2109	Roadside Parking Improvements	53	70	17	137
<b>Strategy Area Total</b>			<b>18,442</b>	<b>17,305</b>	<b>(1,137)</b>	<b>59,313</b>

\* refer to strategy area in report body for variance commentary.

**Council**

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
10.1	2110	One Council	0	0	0	0
10.1	2111	Capital Replacement Fund	912	1,244	331	2,954
10.1	2112	Information Management	502	416	(86)	952
10.1	2114	ICT Infrastructure	460	457	(3)	972
10.1	2116	Strategic Initiatives	233	112	(121)	223
10.1	2117	Unscheduled infrastructure renewals	0	487	487	1,086
10.1	2118	Health & Safety - Legislation Compliance	78	132	54	336
10.1	2119	Civic Property renewals	573	1,111	539	2,576
10.1	2120	Commercial Properties renewals	1,316	2,187	871	4,888
10.1	2121	Community & Childcare Facility renewals	146	251	105	558
10.1	2125	Legislative changes	15	50	35	100
10.1	2126	Business Unit Support	264	289	25	629
10.1	2127	Office Resilience and Efficiency	192	1,085	894	2,171
10.1	2128	Civic Campus Resilience and Improvements	181	276	95	500
10.1	2131	Smart Council	92	1,000	908	2,000
10.1	2132	Digital - Internet Intranet	0	0	0	0
10.1	2999	Earthquake - Capex	151	0	(151)	0
<b>Council Total</b>			<b>5,115</b>	<b>9,099</b>	<b>3,984</b>	<b>19,944</b>

## APPENDIX 2 -2017/18 FULL YEAR OPERATIONAL AND CAPITAL EXPENDITURE FORECASTS

### 2 (a) Proposed 2017/18 operating expenditure forecast

Description	Category	Activity Area	Amount \$000	
			Favourable	Unfavourable
Resilience & Sustainability – additional Landfill revenue from contaminated and special waste	Income from Activities	2.2	1,073	
City Housing – lower rental income due to decanting of most of Arlington Site 2	Income from Activities	5.2		(1,634)
Community Networks and PSR – lower parking income	Income from Activities	7.2		(420)
Consenting & Compliance – increases in income from building and resource consents, and public health inspections	Income from Activities	5.3/6.2	768	
Corporate Finance – unbudgeted dividend revenue from LGFA	Investment Income	10.1	104	
PSR – unbudgeted vested asset revenue from properties/reserves vested to Council	Other Income	2.1	845	
City Arts & Events – lower external funding for arts events	Other Income	4.1		(250)
Corporate Finance – removal of budgeted gain on disposal of MOB building	Other Income	10.1		(5,100)
Chief City Planner directorate – net impact of allocation of staff resources to priority areas incl. Resilience & Sustainability and Build Wellington	Personnel Expenditure	5.3/6.1		(220)
PSR – unfunded project manager for Predator-free initiative	General Expenses	2.1		(85)
CCOs – Westpac Stadium grant paid in 2016/17	General Expenses	3.1	5,000	
City Housing – maintenance cost savings on vacated properties.	General Expenses	5.2	504	
Community Networks – grant to Karori Events Centre paid in 2016/17	General Expenses	5.2	260	
City Housing – higher insurance premiums	General Expenses	5.2		(620)
Transport & Infrastructure – unbudgeted storm clean-up costs incl. Ngaio Gorge)	General Expenses	7.1		(1,350)
BIT – increase in IT costs due to additional services being supported and increases in demand for services	General Expenses	10.1		(2,141)
Corporate Finance – interest expense savings due to a more favourable borrowings position	Financing Expenditure	10.1	2,500	
Other variances				(9)
<b>TOTAL Net forecast variance</b>				<b>(775)</b>

**2 (b) Proposed 2017/18 capital expenditure to be deferred**

Description	Activity Area	2017/18 Budget \$000	Deferral \$000
Wellington Venues Renewals (MFC)	3.1	2,152	540
Convention Centre/Movie Museum	4.1	5,284	4,000
Basin Reserve (Basin Reserve Master Plan)	5.1	3,710	1,000
Branch Library Upgrades (Johnsonville Library)	5.2	9,811	6,220
Housing Upgrades (Arlington site 1)	5.2	23,312	333
Housing Renewals	5.2	3,147	512
Community Halls – Upgrades (Aro Valley Community Centre)	5.2	1,200	460
Public Conveniences & Pavilions (Alex Moore Park)	5.3	1,638	330
Earthquake Risk Mitigation (Town Hall)	6.2	10,578	2,768
Bus Priority Planning (Improvements)	7.1	1,366	981
Street Lights (LED Street Lights)	7.1	15,923	1,993
Minor Works Projects	7.1	1,229	50
Safer Roads Projects (Safer Speeds)	7.1	585	150
Capital Replacement Fund	10.1	2,954	400
Unscheduled Infrastructure Renewals	10.1	1,086	1,086
Civic Property Renewals (Civic Square and Central Library)	10.1	2,576	455
Commercial Properties Renewals (Chest Hospital)	10.1	4,888	141
Business Unit Support (Digital – Internet/Intranet)	10.1	629	89
Office Resilience & Efficiency (Workplace)	10.1	2,171	1,500
Civic Campus Resilience & Improvements (Civic Campus)	10.1	500	200
Business Transformation	10.1	2,000	1,500
<b>TOTAL</b>			<b>24,709</b>

**2 (c) Proposed 2017/18 capital expenditure savings**

Description	Activity Area	2017/18 Budget \$000	Forecast Underspend \$000
Burial & Cremations	5.3	383	100
Wall, Bridge & Tunnel Renewals	7.1	2,453	69
Sumps Flood Mitigation	7.1	363	29
<b>TOTAL</b>			<b>199</b>

**2 (d) Proposed 2017/18 capital expenditure overspends**

<b>Description</b>	<b>Activity Area</b>	<b>2017/18 Budget \$000</b>	<b>Forecast Overspend \$000</b>
Botanic Gardens (Tree House electrical supply)	2.1	677	(180)
Waterfront Renewals (PSR Waterfront Jetty & Wharf Structure Renewals – to be brought forward from 2018/19)	6.1	2,219	(690)
Waterfront Renewals (PSR – Circa Theatre work)	6.1	2,219	(200)
Road Corridor New Walls (funded by insurance recoveries received in 2016/17)	7.1	1,796	(306)
Tunnel & Bridge Improvements (offset by underspend in Wall, Bridget & Tunnel Renewals \$69k)	7.1	881	(7)
Road Risk Mitigation (funded by insurance recoveries received in 2016/17)	7.1	1,639	(656)
Pedestrian Network Structures	7.1	158	(183)
Street Lights (LED Street Lights – 85% NZTA funding)	7.1	15,923	(2,130)
Bus Priority Planning (external funding received in 2016/17)	7.1	1,366	(75)
Commercial Properties Renewals (Council-approved purchase of Campbell St, Karori property)	10.1	4,888	(750)
<b>TOTAL</b>			<b>(5,177)</b>