## Wellington City Council Kōrero Mai engagement survey results

2025

| Categories              | Questions  | Average |
|-------------------------|--|---------|
| Culture                 | I recognise and understand how my actions can impact the ability of others in my team to do their work   | 89%     |
| Performance Development | I am clear about my role, responsibilities and what I need to deliver  | 83%     |
| Leadership              | My direct manager/people leader treats people the way they ask us to treat our customers and each other  | 82%     |
| Leadership              | My direct manager/people leader supports me to perform at my best  | 81%     |
| Leadership              | The actions of my direct manager/people leader are consistent with our values  | 79%     |
| Performance Development | I understand how my work aligns to WCC's vision and priorities   | 77%     |
| Leadership              | I have the freedom to make decisions about the work I'm responsible for  | 77%     |
| Culture                 | I enjoy working for WCC  | 76%     |
| Culture                 | Honesty and openness are valued in my team   | 76%     |
| Performance Development | I have regular and effective conversations with my direct manager/people leader about my performance and development                             | 75%     |
| Culture                 | I am encouraged to come up with new ideas and show initiative  | 75%     |
| Culture                 | WCC is a great place to work   | 74%     |
| Culture                 | In my team we focus on finding ways to work better together  | 74%     |
| Culture                 | WCC has processes in place that support kaimahi (staff) to raise concerns about unacceptable behaviour like bullying and harassment              | 74%     |
| Culture                 | At WCC we celebrate our success  | 71%     |
| Culture                 | I am recognised for the contributions I make   | 71%     |
| Performance Development | WCC provides opportunities for me to develop my skills and actively encourages career development  | 69%     |
| Culture                 | Compared to this time last year, my team is working better with different teams across WCC   | 69%     |
| Culture                 | I feel well informed about what is going on at WCC   | 68%     |
| Leadership              | WCC's organisational purpose and strategic priorities are easy to understand   | 65%     |
| Leadership              | I believe our Executive Leadership Team (CE and members of ELT) have the skills and expertise to successfully implement our strategic priorities | 65%     |
| Performance Development | The remuneration I receive for my job is fair  | 63%     |
| Performance Development | Poor performance is managed well in my team  | 61%     |