


4 October 2023



Kia ora 

Vehicle Monitoring

Thank you for your request made under the Local Government Official Information and Meetings Act 1987 (the Act), received on 29 August 2023. You requested the following information:

We request the following information in relation to particular vehicle monitoring services across Wellington:

1. Please explain what job the two men in the second photo provided are doing and what the process is that they are carrying out?
2. Are there any roles at the council whose role is specifically for this job?
3. How many locations around Wellington have been subject to vehicle monitoring as shown in the photo above?
4. If this is to issue infringement notices for those who drive through roads unauthorized, at each location, how many infringements have been issued?
5. Have any infringement notices been issued and, if so, what has the revenue gained from these infringement notices been for each location?
6. What is the cost for each location on providing this monitoring process? This should include staffing hours, equipment, setup, material etc.
7. If the revenue gained from any one of these locations does not exceed the cost associated with providing the monitoring, please provide a rationale as to why ratepayer money has been used to monitor these locations.

Wellington City Council has granted your request for information.

Question 1 - Please explain what job the two men in the second photo provided are doing and what the process is that they are carrying out?

The Council's Parking Services team monitor bus lanes to ensure they are kept clear and safe for public transport. More information about who can use bus and bus-only lanes can be found [here](#).

The two parking officers in the second photo are in the process of filming vehicles using the bus lane, this footage is then used to identify unauthorized vehicles using the bus lanes and to apply the appropriate enforcement.

We always have two parking officers assigned to monitor bus lanes to help ensure the safety of our people as some members of the public take exception to them monitoring bus lanes.

Question 2 - Are there any roles at the council whose role is specifically for this job?

Monitoring bus lanes is a component of a parking officers' role. Parking officers are assigned via a deployments process.

Question 3 - How many locations around Wellington have been subject to vehicle monitoring?

There are currently 11 actively monitored bus lanes in and around the Wellington CBD. More information regarding their locations has been provided in the response below.

Question 4 and 5 - If this is to issue infringement notices for those who drive through roads unauthorized, at each location, how many infringements have been issued? Have any infringement notices been issued and, if so, what has the revenue gained from these infringement notices been for each location?

Please find a table below breaking down the number of infringements and revenue gathered from each of the 11 monitored bus lanes:

Location	Number of infringements issued	Number of infringements paid	Revenue of infringements paid
Adelaide Road (2 Bus lanes)	183	206	\$24,220.00
Bowen Street	68	70	\$6,900.00
Chaytor Street	189	198	\$21,318.6
Kaiwharawhara Road (7am-9am Mon-Fri)	4	4	\$600.00
Lambton Quay	53	55	\$6,125.00
Manners Street (2 Bus lanes one at all times, the other is 6am-pm Mon-Fri)	392	397	\$39,310.20
Pirie Street Bus Tunnel	3	0	\$0.00
Riddiford Street	749	801	\$10,950.00
Tinakori Road (7am-10am Mon-Fri)	23	24	\$2,250.00
Total	1664	1758	\$111,673.80

Please note:

- This data covers the date period of 1st July 2022 to 30th June 2023.
- The data above does not include warning infringements issued.
- Payment for an infringement is due 28 days after its issue date. If payment is not made in this time, a reminder notice is sent to the driver giving a further 28 days for payment. Some infringements paid above may have been issued prior to 1 July 2022, this is why the number of infringements paid is greater than the number issued in some instances.
- Some drivers may have entered into a payment plan to pay off their infringement/s over time. The data above are payments received as of 18 September 2023.

Question 6 - What is the cost for each location on providing this monitoring process? This should include staffing hours, equipment, setup, material etc.

Bus Lane Monitoring is a standard part of a Parking Officers expected role, and all equipment used in the process is also used for the monitoring of the other bus lanes around the city.

We cannot give an exact figure of the daily cost as the officers may be on different hourly rates and the officer's chosen to attend bus lane monitoring changes from day to day, however we can

confirm on average our Parking Officers are paid \$28.26 per hour.

The equipment we use is shared across all 11 actively monitored bus lanes. The total cost per camera of all filming equipment used to monitor a bus lane is \$4,572, this includes a camera, microphone, tripod, wet weather bag, and SD card.

Question 7 - If the revenue gained from any one of these locations does not exceed the cost associated with providing the monitoring, please provide a rationale as to why ratepayer money has been used to monitor these locations.

Driving in a bus lane is a violation of legislation under the [Land Transport \(Road User\) Rule 2004](#) as set by the Central Government. All [fees](#) are also set by Central Government. Wellington City Council has delegated authority to enforce parking restrictions.

The intention of monitoring the bus lanes is not a revenue gathering exercise but rather to ensure the bus lanes are being used for what they are intended and to promote safety. Unauthorized vehicles driving in bus lanes are a danger to other road users, including in locations where it is a shared bus lane, used by buses, pedestrians, in-service taxis, and cyclists. Additionally, enforcement supports the Council's larger climate change response initiative which is to promote public transport over the private vehicle.

Right of review

If you are not satisfied with the Council's response, you may request the Office of the Ombudsman to investigate the Council's decision. Further information is available on the Ombudsman website, www.ombudsman.parliament.nz.

Please note, we may proactively release our response to your request with your personal information removed.

Thank you again for your request, if you have any questions, please feel free to contact me.

Kind regards

Ollie Marchant
Official Information