

Thursday, 08 April 2021

Council Controlled Organisations Sub-Committee Wellington City Council

WCCL QUARTERLY REPORT (FY 2020-21 Q3)

Dear Cllr Condie & Committee,

Below you'll find our Revenue, Passenger Numbers and Reliability targets with some commentary to support variances to budgets.

SOI / Business Plan Targets

| Revenue | January | | February | | March | Q3 Total |
|-------------|---------------|-----|----------|-----|---------|---------------|
| SOI Target | \$ 151,442 | \$ | 136,916 | \$ | 151,694 | \$ 440,051 |
| Actual | \$ 194,998 | \$ | 135,676 | \$ | 127,761 | \$ 458,436 |
| Q2 Variance | \$ 43,557 | -\$ | 1,240 | -\$ | 23,932 | \$ 18,384 |

| Passenger Numbers | January | February | March | Q3 Total |
|-------------------|---------|----------|---------|----------|
| SOI Target | 56,307 | 50,906 | 56,401 | 163,614 |
| Actual | 67,033 | 49,174 | 39,910 | 156,117 |
| Q2 Variance | 10,726 | -1,732 | -16,491 | -7,497 |

| Reliability | January | February | March | Q3 Total |
|-------------|---------|----------|---------|----------|
| SOI Target | 99.00% | 99.00% | 99.00% | 99.00% |
| Actual | 99.66% | 99.82% | 100.00% | 99.83% |
| Q2 Variance | 0.66% | 0.82% | 1.00% | 0.83% |

- Strong visitation in January to finish off a better than expected summer holiday period
- As expected, visitation slowed in February when kids returned to school
- Auckland returned to Level 3 lockdown (and Wellington to AL2) on the 28th of February and remained there until the 7th of March. The shut down impacted visitation (this is consistent with trends observed during previous lockdowns) and is clearly reflected in revenue.
- Cable Car considered whether it was eligible to apply for a wage subsidy, however the revenue drop was just under the qualifying threshold.
- Masks became compulsory on the Cable Car and from 28th of February. To facilitate compliance, we began to sell mask at the Ticket box & on the Cable Car. During Q3 we sold a total of 5200 masks.



Absolutely Positively Wellington City Council Me Heke Ki Pōneke

- The Q2 report discussed launching the *Take a Red Rocket to Space* combo in conjunction with Space Place. A targeted discounted product, which has proven to be a great success. In Q3, the promotion sold a further 462 tickets
- During February March, the Cable Car hosted over a dozen performances of WHAT IF THE CITY WAS A THEATRE? This had an incremental upside on ticket sales, but great for exposure and injecting a different aspect to commuters journey
- We have almost exhausted our SuperGold subsidy, which means SuperGold travel is subsidised by the Cable Car until the 30th of June 2021

Cesar Piotto Chief Executive