Johnsonville: analysis of merchant spend

For the local Business Improvement District

Issued: Nov 2022

Image: Archaus



Contents

1. Overview of retail and residential services

2.Annualised spend by retail category

3.Short-term spend by apparel, other and hospo

4.Residential consents

5. Issues for BID to think about

Wellington City Council Image: State of the state

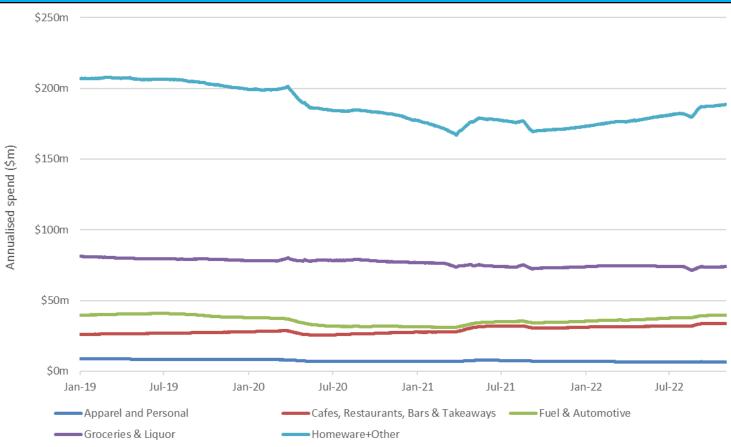
Johnsonville: Overview commentary

- Johnsonville like other suburban centres benefited from a buoyant economy, working from home and a supportive community.
- However rising interest rates and inflation is likely to change the consumer mood. Consumer destinations and businesses need to work smarter, understand their audiences more closely and be adaptive to customer needs.
- Johnsonville is the largest and most significant urban centre in Wellington outside of the Central City and is recognised, hieratically, as a metropolitan centre.
- Johnsonville needs to better understand the needs of these consumers and deliver a compelling proposition of range, experience and convenience to earn their support.

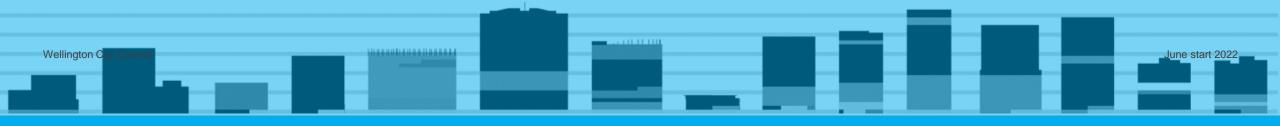


Annualised spend by category

- Homeware dominate
 - Ngauranga gorge
- Essentials follow
 - Groceries losing market share
 - Fuel growing
- Hospo growing

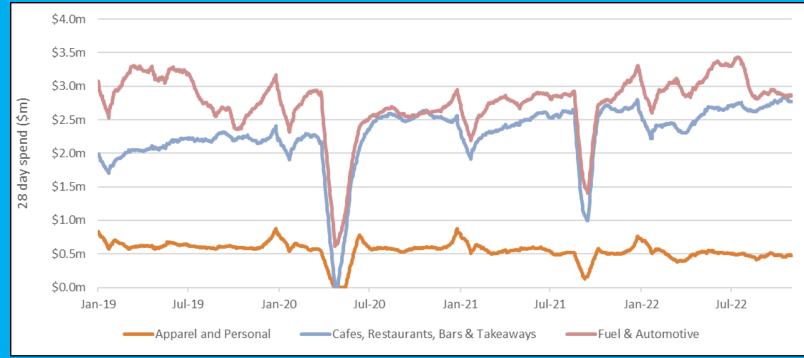


Source: MarketView

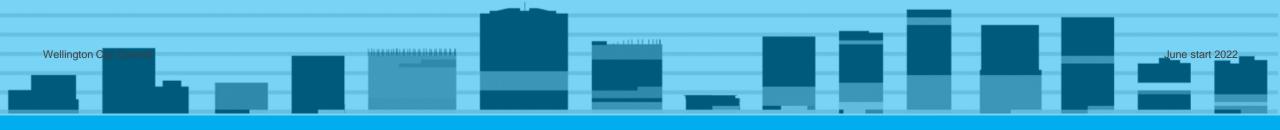


'Monthly' spend by 'minor' categories

- Hospo
 - Grew by almost 50%
- Fuel
 - Losing market share (slightly)
- Apparel
 - Slowly declining

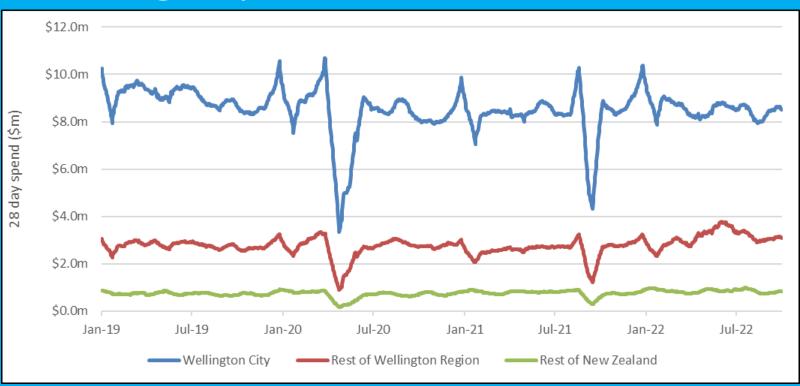


Source: MarketView

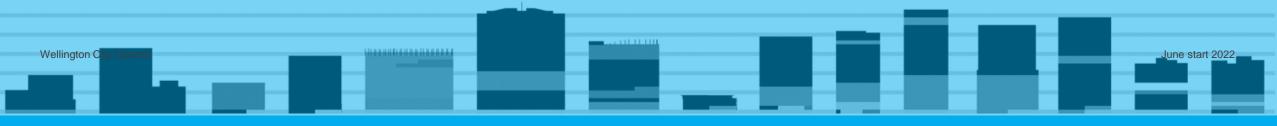


Customer origin spend

- City residents
 - Declining slowly
 - Influence of Working from home making fewer car trips into CBD?
- Rest of Wellington
 - Growing slowly
- Visitors
 - Minor and constant

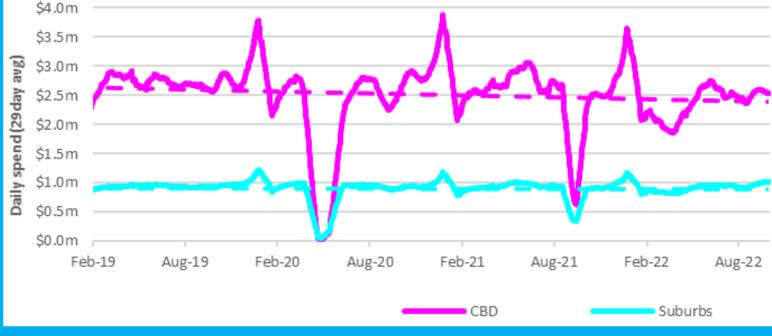


Source: MarketView



Context City wide for retail and hospo spend

- CBD declines
 - Note Christmas peaks
- Decline attributed to combination of
 - Working from home
 - Fewer visitors
 - Earthquake damage
 - COVID-19 business failure
 - Urban decay as high needs people move into the 'vacuum' left as fewer people are around Source: MarketView



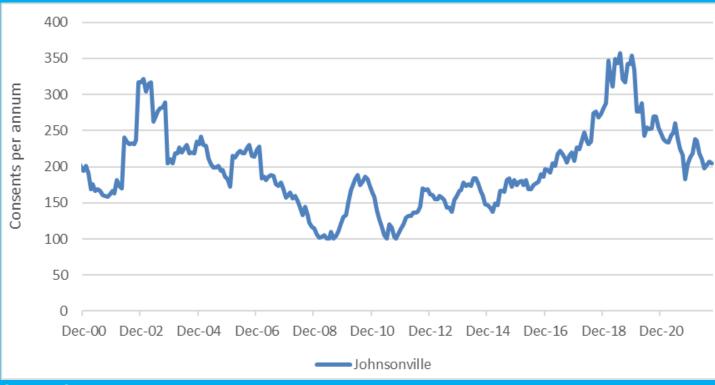
- Suburbs stable
 - Beneficiary of the above



Residential building consents

• Declining from a peak

 Greenfield subdivisions that have fuelled this activity are more expensive due to new rules and facing competition



Source: StatsNZ

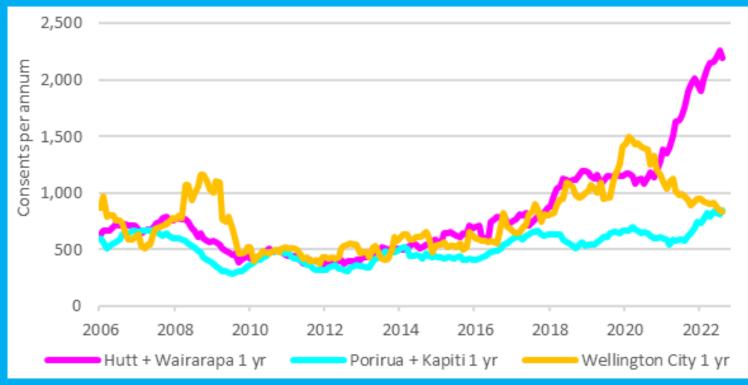
Residential building consents: Region wide context

Source: StatsNZ

- Hutt + Wairarapa dominate
 - More 'affordable' housing
 - Flat land and simple buildings
- Porirua rising

Wellington C

- Ngati Toa and Kainga Ora make progress
- Greenfields plus Brownfields
- Wellington City declines
 - Expensive to build compared to Hutt/Porirua
 - Land expensive, seismic costs, large projects risky
 - Will the growth that Johnsonville has historically enjoyed with Greenfield developments start to slow?



June start 2022



Summary: BID issues to think about

- Urban intensification
 - How will urban intensification and medium density developments affect Johnsonville
 - The new BID will Create attraction and decision-supporting information to attract tenants & investment
 - Align Business objectives with Council strategy.
 - Develop greater insight into the needs and expectations of residents & consumer