

This report details feedback from community engagement on the New Johnsonville Library project. Information was gathered using several techniques in an effort to gather a wide range of views. Largely this was through a specific engagement website, which presented information regarding the project, and sought feedback via a survey link. We also went to local colleges and spoke to the students as well as actively engaged with the local businesses. All of this feedback has been incorporated into the summary.

This is the fourth stage of engagement, focusing on the use of space, Makerspace and events the community would like to see in the new Library. The engagement has run from 26 June until 28 July. 440 people took the opportunity to have their say on the website with 86% supporting our overall plan.

Our new Johnsonville Community Hub

How do you feel about the plans for the new library so far? (1-5 rating)

434 out of 440 people answered this question



Tell us why you feel this way about our Plans?

The comments generally reflect that the community is excited to see the new Library and Community Hub being built for Johnsonville. “Looks like a fantastic, leading- edge design that suggests Johnsonville is a first class citizen when it comes to spending money on civic facilities”. The integration of the facilities into a ‘hub’ was seen as a dynamic community space, connected to other amenities around it and overall a positive asset to the area.

The main feedback themes were related to excitement re the design and that the Hub is coming, the café and good coffee, and parking.

For example

- A real resource for now and the future of our district
- Fantastic to see a much larger space, with designated interest areas, use of natural light and public amenities
- I love the idea of joining it up with the park, pool and café...makes for an awesome day out.
- As a student I think it's a great idea because I enjoy going to the library to study
- So excited for a modern library for Johnsonville. Offers so many opportunities.
- A great hub for neighbouring suburbs saving the trip to Wellington or Porirua

There is still much discussion on the café, with the feedback extremely positive.

- I'm very excited that the plan includes a café that has a courtyard and opens out to a park/playground
- Flexible exciting spaces with a much needed café.
- It's absolutely awesome to have a café on site after you have got a book out and a kindergarten @ the top and easy access to the swimming pool, I love going to the library.

Some feedback still shows the concerns.

- Love Athfield Architects' design. Will the café noise reach into the library itself is my only concern.
- I think the plan looks good except for the café being on the same floor as the actually library
- The building is much bigger but how much more shelf space will there be? Books are the primary resource that will be used.

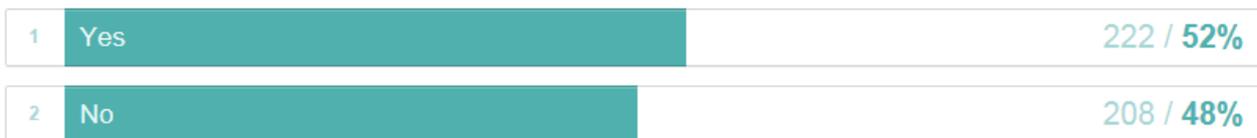
Parking is a concern that has been voiced at all stages of the design. Users of the facilities that may become combined (e.g. pool, library, community centre and park) want to make clear that adequate parking is still needed for each facility. Parking is already seen as an issue at the separate facilities so many thought that integration could amplify the congestion issue and they could have difficulty finding a park.

The Pedestrian crossing being put in across Moorefield Road has had much positive feedback. "Pedestrian crossing and Café very welcome."

And there has been a great demand for bicycle parking which will feature heavily in the courtyard.

We are creating a makerspace area, would you use this space?

430 out of 440 people answered this question



Why

"People have a thirst to learn and feel this space will give the chance to try out technology and crafts that they won't have access to at home." Many parents were excited for the opportunity for their children to explore things such as 3D printing." Fabulous for young inquiring minds who would not otherwise have access to such facilities." "Tactile learning is important for young ones that learn differently." With this also came comments from those that would not use it themselves but still supported the value of it included in the facility.

- Because when I work around other creative people I feel motivated/inspired and a site that is community driven would be good for everyone.
- When I read the description I thought "what on earth" but I think if there is a wet or messy play there my son will love it.
- Not available elsewhere. High density living means less space for this at home.
- Provides a space to explore opportunities.

We're working out what equipment we should make available in the Makerspace area and would like to gauge how useful these would be to you.

How likely would you be to use a 3D printer?

224 out of 440 people answered this question

Average: 3.67



Very unlikely

Neutral

Very likely

How likely would you be to use a gaming TV and consoles?

224 out of 440 people answered this question

Average: 2.79



Very unlikely

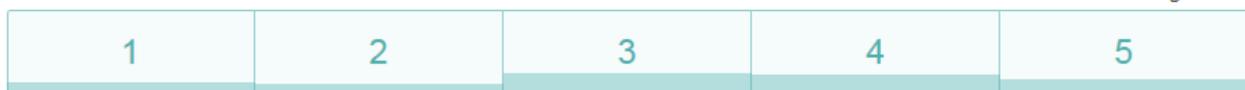
Neutral

Very likely

How likely would you be to use a green screen?

225 out of 440 people answered this question

Average: 3.18



Very unlikely

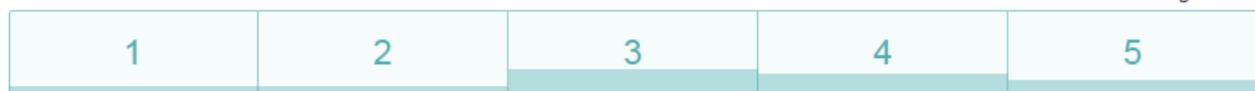
Neutral

Very likely

How likely would you be to use a video suite?

225 out of 440 people answered this question

Average: 3.31



Very unlikely

Neutral

Very likely

How likely would you be to use robots?

227 out of 440 people answered this question

Average: 3.49



Very unlikely

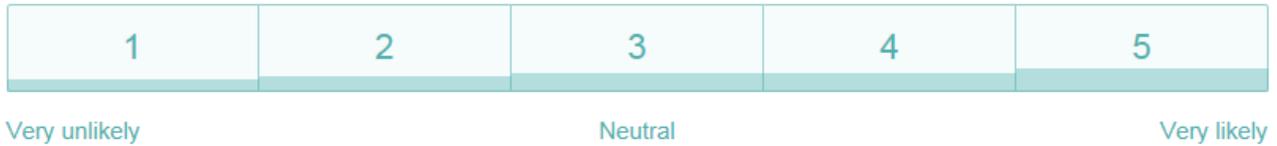
Neutral

Very likely

How likely would you be to attend coding classes?

225 out of 440 people answered this question

Average: 3.28



56% Indicated they'd use the eBook kiosk.

What else would you use in Makerspace?

The feedback here was showing a great appreciation for the technology “all the above is so excellent. I will be there playing and learning...isn't that exactly the role of Libraries.”

But we also had a call for the more traditional crafts to be represented, and for all ages.

- An area for craft workshops run by external parties
- Art equipment, sewing machines, knitting, wood work
- Painting, model building, storage areas. Lego building?

Requests were made for someone to be available to assist.

- Concerts, instructions on how to use recording equipment and green screen technology
- A tech person is recommended to assist people with minimal tech people and visually impaired people like me.
- Lots of that equipment is very specialist/expensive and it would be amazing to use it.

“Storage space for art/craft/science equipment etc so that you could work on things without having to take them away”. “Display space to showcase some of the recent creative works going on” and “lots of cool spaces to sit around and watch what's going on. It would be cool to introduce it to the kids by watching others.”

One of our favourite ideas was “a puppy” but we don't know how the library cat will feel about that.

What events would you like to see held in the library? (Events could be aimed at any age group)

An overwhelming number of people would like to see Author talks, book clubs and story times that are aimed right across the age span. A lot of requests for events for seniors, including some great ideas for seminars, computer skills, and them sharing their life stories. Talent and comedy shows, and a number of people would like dance classes/shows.

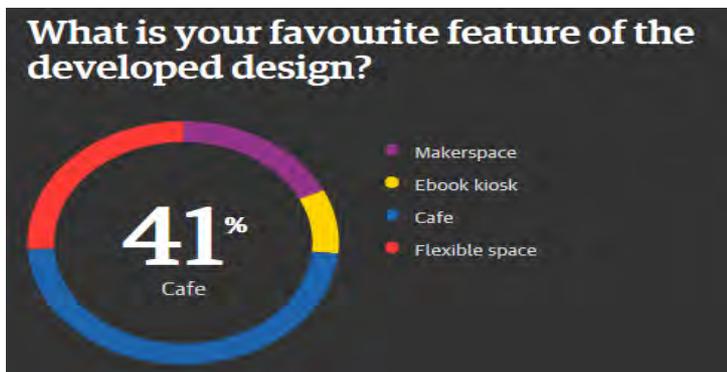
Some of the other great event ideas were:

- Appy hours where you can try out new apps or try out new technologies
- Movies relating to books/ showing documentaries
- Talks- political/environmental/travel/health and well-being/ topics for stay at home mums and the elderly/after school homework club

- Fixer cafes like the one being held in Newtown Tool Library
- Workshops= weaving, coding, art classes, cooking, technology
- Gaming events
- Library sleepovers
- Live music performances
- Teddy bear sleepovers
- Reading with dogs
- Art exhibitions
- Toddler dance, coding and technology/robots for older children, seminars about writing/topics of interest to the community

We also appreciated “cultural: the northern suburbs are increasingly diverse in its ethnic representation. Celebrate that.”

Which is your favourite feature of the developed design?



What do you like most about your favourite feature?

The café was the most strongly supported favourite featured element in the design, with constant reference to Johnsonville needing good Café and that it creates a meeting place. “I just like the idea I can enjoy a cup of coffee/tea with a friend – a good meeting place or social meeting place for the community.”

The flexible space also won favour;

- Adaptable to different uses, which change over time.
- I think the space can be utilized by the community and it creates possibilities for various groups to use this space.
- I love the terraced reading area. How light the whole place feels. Lots of cushions would be great.

Makerspace;

- That it exists! The fact it’s in my “hood’ is even better. Very excited about the creative potential of a “mind gym” like this
- It’s a creativity space, but more than that, there is nowhere else in J/ville that offers a public space like that.

- It can open up a tone of opportunity's for later on in life e.g. Computer coder, a job on a t.v channel like the news ect

We liked this comment, " E-book and Café. Nothing can beat that!"

Anything else you would like to see or use in the new Library?

Books, books and more books was a strong theme in this feedback. While the other user spaces are appreciated, a lot of people wanted to reiterate the key function behind a library and make sure that the books remained the focus. The size of the collection was a key point of comment. As the library is increasing in size, people felt that this increase should be reflected in the size of the book collection.

- The books. I'm a little worried that the design might be too overwhelmed by other things-the books are a key part of the library experience.
- Books. Printed books. A vast quantity of them.

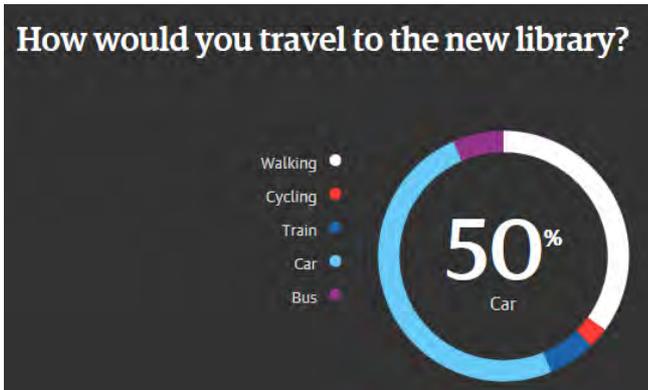
Comfortable seating and quite space for study were also key points raised. "Make sure there are plenty of comfy seats, and good definition between active and quite spaces". The comfortable seating was often mentioned hand in hand with the need good coffee, "I'd like a guarantee the coffee in the café will be exceptional!"

Requests for more parking and bike parking were voiced throughout the feedback, with the added requests for more mobility spaces.

Other suggestions crossed a large range. For example;

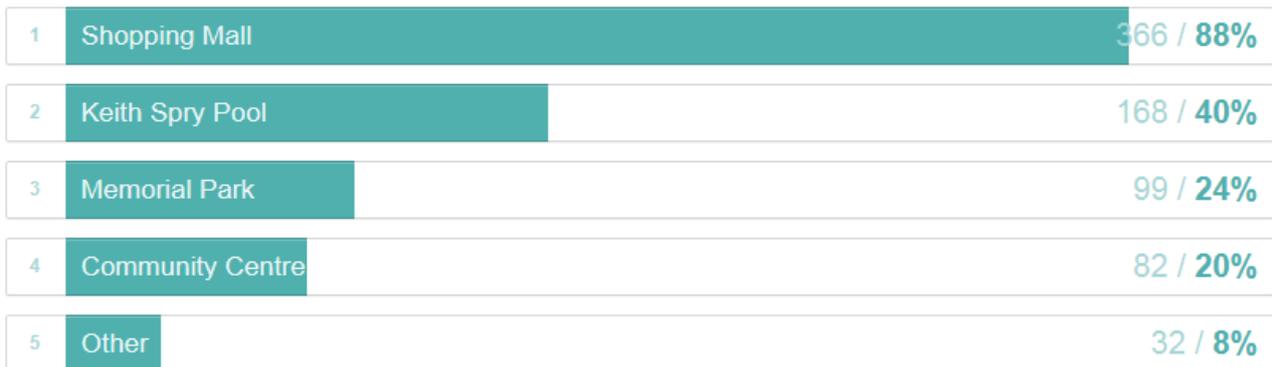
- Art displays and exhibitions
- The interactive space at Pataka is really awesome, particularly the magnetic wall they have there at the moment.
- Boutique 20/30 cinema, a two lane 20 pin bowling, this is a must for the community especially when books will become obsolete in years to come, think about the future.
- I would like to see our indigenous culture embraced. Geelong Cuty Library in Victoria, Australia has a beautiful aesthetic in this sense.
- Electric car charging. None currently in Johnsonville.
- Keep the interactive screens. Kids love them! A play area in the cafe which contains pre-schoolers. A coffee cart right next to area where kids read so parents can access a quick drink (carefully contained in a sealed cup). All profits (or some) go to library! Great way to boost money for council/library.
- Ability to hire other items, such as musical instruments, hobby equipment (such as fishing rods), tools (garden, hand, power, etc.), etc.

How would you most often travel to the new library?



Which of the near-by facilities would you consider using while visiting the library?

417 out of 440 people answered this question



What age range are you in?

423 out of 440 people answered this question



Which suburb do you live in?

426 out of 440 people answered this question

1	Churton Park	120 / 28%
2	Johnsonville	83 / 19%
3	Newlands	60 / 14%
4	Paparangi	24 / 6%
5	Broadmeadows	23 / 5%
6	Tawa	20 / 5%
7	Khandallah	19 / 4%
8	Ngaio	18 / 4%
9	Other	12 / 3%
10	Woodridge	10 / 2%
11	Mount Cook	5 / 1%
12	Crofton Downs	4 / 1%
13	Karori	4 / 1%
14	Wilton	3 / 1%