

Absolutely Positively
Wellington City Council

Me Heke Ki Pōneke

Ordinary Meeting of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee Rārangi Take | Agenda

9:30 am Rāpare, 22 Haratua 2025

9:30 am Thursday, 22 May 2025

Ngake (16.09), Level 16, Tahiwī

113 The Terrace

Pōneke | Wellington



MEMBERSHIP

Councillor Abdurahman
Councillor Apanowicz
Councillor Brown
Councillor Calvert
Councillor Chung
Deputy Mayor Foon
Councillor Free
Pouiwi Hohaia
Pouiwi Kelly
Councillor Matthews
Councillor McNulty
Councillor O'Neill
Councillor Pannett
Councillor Randle
Councillor Rogers
Mayor Whanau
Councillor Wi Neera
Councillor Young

Have your say!

You can make a short presentation to the Councillors, Committee members, Subcommittee members or Community Board members at this meeting. Please let us know by noon the working day before the meeting. You can do this either by phoning 04-499-4444, emailing public.participation@wcc.govt.nz, or writing to Democracy Services, Wellington City Council, PO Box 2199, Wellington, giving your name, phone number, and the issue you would like to talk about. All Council and committee meetings are livestreamed on our YouTube page. This includes any public participation at the meeting.

AREA OF FOCUS

The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee has responsibility for:

- 1) Long-term planning and annual planning.
- 2) Financial and non-financial performance oversight in relation to the long-term plan and annual plan.
- 3) Financial oversight.
- 4) Procurement policy.
- 5) Non-strategic asset investment and divestment as provided for through the long-term plan (recommending to Council where matters are not provided for in the long-term plan).
- 6) Council-controlled Organisation oversight and performance.
- 7) Council-controlled Organisation director review and appointments.
- 8) WellingtonNZ oversight and performance.
- 9) Approve asset management plans.

To read the full delegations of this committee, please visit wellington.govt.nz/meetings.

Quorum: 9 members

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1. Meeting Conduct

1.1 Karakia

The Chairperson will open the hui with a karakia.

| | |
|--------------------------------------|--|
| Whakataka te hau ki te uru, | Cease oh winds of the west |
| Whakataka te hau ki te tonga. | and of the south |
| Kia mākinakina ki uta, | Let the bracing breezes flow, |
| Kia mātaratara ki tai. | over the land and the sea. |
| E hī ake ana te atākura. | Let the red-tipped dawn come |
| He tio, he huka, he hauhū. | with a sharpened edge, a touch of frost, |
| Tihei Mauri Ora! | a promise of a glorious day |

At the appropriate time, the following karakia will be read to close the hui.

| | |
|---|---------------------------------------|
| Unuhia, unuhia, unuhia ki te uru tapu nui | Draw on, draw on |
| Kia wātea, kia māmā, te ngākau, te tinana, te wairua | Draw on the supreme sacredness |
| I te ara takatū | To clear, to free the heart, the body |
| Koia rā e Rongo, whakairia ake ki runga | and the spirit of mankind |
| Kia wātea, kia wātea | Oh Rongo, above (symbol of peace) |
| Āe rā, kua wātea! | Let this all be done in unity |

1.2 Apologies

The Chairperson invites notice from members of apologies, including apologies for lateness and early departure from the hui, where leave of absence has not previously been granted.

1.3 Conflict of Interest Declarations

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

1.4 Confirmation of Minutes

The minutes of the meeting held on 28 April 2025 will be put to the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee for confirmation.

1.5 Items not on the Agenda

The Chairperson will give notice of items not on the agenda as follows.

Matters Requiring Urgent Attention as Determined by Resolution of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

The Chairperson shall state to the hui:

1. The reason why the item is not on the agenda; and
2. The reason why discussion of the item cannot be delayed until a subsequent hui.

The item may be allowed onto the agenda by resolution of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

Minor Matters relating to the General Business of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

The Chairperson shall state to the hui that the item will be discussed, but no resolution, decision, or recommendation may be made in respect of the item except to refer it to a subsequent hui of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee for further discussion.

1.6 Public Participation

A maximum of 60 minutes is set aside for public participation at the commencement of any hui of the Council or committee that is open to the public. Under Standing Order 31.2 a written, oral, or electronic application to address the hui setting forth the subject, is required to be lodged with the Chief Executive by 12.00 noon of the working day prior to the hui concerned, and subsequently approved by the Chairperson.

Requests for public participation can be sent by email to public.participation@wcc.govt.nz, by post to Democracy Services, Wellington City Council, PO Box 2199, Wellington, or by phone at 04 499 4444 and asking to speak to Democracy Services.

2. Petitions

SAVE THE BEGONIA HOUSE

Whakarāpotopoto | Summary

| | |
|------------------------------------|---|
| Primary Petitioner: | Mazz Scannell |
| Total Signatures: | 5,357 |
| Presented by: | Mazz Scannell, Friends of the Wellington Botanic Garden |
| Relevant Previous decisions | Te Kaunihera o Pōneke Council adopted the LTP amendment and Annual Plan Consultation Document on 18 March 2025 , including a proposal for Begonia House to increase the project budget to \$11m and proceed with ‘Option C – Do Minimum’ as per the Indicative Business Case to allow the continued operation of Begonia House. |

Financial considerations

| | | |
|------------------------------|---|---|
| <input type="checkbox"/> Nil | <input checked="" type="checkbox"/> Budgetary provision in Annual Plan / Long-term Plan | <input type="checkbox"/> Unbudgeted \$X |
|------------------------------|---|---|

Risk

| | | | |
|------------------------------|--|-------------------------------|----------------------------------|
| <input type="checkbox"/> Low | <input checked="" type="checkbox"/> Medium | <input type="checkbox"/> High | <input type="checkbox"/> Extreme |
|------------------------------|--|-------------------------------|----------------------------------|

| | |
|------------|---|
| Authors | Leteicha Lowry, Senior Democracy Advisor Matthew Deng, Senior Advisor |
| Authoriser | Baz Kaufman, Manager Strategy and Research Andrea Reeves, Chief Strategy and Finance Officer |

Taunakitanga | Officers’ Recommendations

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information and thank the petitioners.

Takenga mai | Background

1. Wellington City Council operates a system of Petitions whereby people can conveniently and electronically petition the Council on matters related to Council business.
2. Mazz Scannell opened an online Petition on the Wellington City Council website on 9 December 2024.
3. The Petition details are as follows:
“Petition to save the Begonia House.
We, the undersigned request that the Wellington City Council commits to maintaining and improving the conservatory known as the Begonia House in a manner that

continues unhindered public access within the financial constraints of the city's finances."

4. The background information provided for the Petition was:

"This petition is in response to the decision of the Wellington City Council to include the option to demolish the Begonia House as part of the 2024-2034 long term plan amendment Consultation Document.

The petition gives Wellingtonians and people throughout the country and around the world the opportunity to show their objection to this proposal."

5. The Petition closed on 31 March 2025 with 5,357 authenticated signatures. The list of authenticated signatures is presented as Attachment 1.

Whakautu | Officers' response

Whakarāpopoto | Executive Summary

6. The Council is amending the 2024–34 Long-Term Plan (LTP) following the decision to remove the sale of Wellington International Airport Limited (WIAL) shares and establishing a resilience fund in order to address under-insurance and lack of asset diversification risks.
7. The preferred approach to address the risks focuses on creating a small investment fund and increasing borrowing capacity by reducing the capital programme, including adopting 'Option C – Do Minimum' for Begonia House at a cost of \$11 million. Public consultation closed on 21 April, with oral hearings held in early May. Final decisions will be made at the 22 May Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee meeting, ahead of full Te Kaunihera o Pōneke | Council adoption on 26 June 2025.

Takenga mai | Background

8. At the [10 October 2024](#) Te Kaunihera o Pōneke | Council meeting it was agreed to commence the process to remove the sale of WIAL shares from the 2024-34 LTP. To offset the removal of the sale of the shares, an amendment to the LTP is required. The LTP amendment needs to address two identified risks to the Council's balance sheet:
- Under-insurance: The Council's insurance coverage is insufficient to respond to future financial and natural hazard risks.
 - Lack of diversification: Approximately 93% of the Council's investment portfolio held in airport shares and ground leases. This creates significant exposure to the same kinds of risks.
9. The proposed options focus on the creating an investment fund and increasing debt headroom (borrowing capacity) as the primary strategy for addressing the Council's financial risks. The increase in debt headroom is achieved by reducing the capital programme outlined in the 2024–34 LTP, as it is primarily funded through borrowing. Options considered included the potential demolition of Begonia House to help reduce the capital programme.
10. On [18 March 2025](#), as recommended by the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, Te Kaunihera o Pōneke | Council agreed to adopt 'Option C – Do Minimum' as the preferred option for consultation for Begonia House, alongside two other options. The proposal is to increase the project budget to \$11

million and proceed with Option C, which would allow the continued operation of Begonia House. This option includes renewing the structure, greenhouse assets, café, kitchen, HVAC system, and garden storage. The existing glazing will be replaced with single glazing, and the greenhouse planting will be retained.

Kōrerorero | Discussion

11. Consultation on the Long-term Plan 2024-34 amendment and Annual Plan 2025/26 began on 20 March 2025 and ended on 21 April 2025.
12. Oral submissions from members of the public on the consultation were heard from 28 April 2025 to 12 May 2025.
13. The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee will conduct final deliberations on the Long-term Plan 2024-34 amendment and Annual Plan 2025/26, including the decision regarding Begonia House, on 22 May 2025 to be recommended to Te Kaunihera o Pōneke | Council.
14. It is expected the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee will recommend adoption of the Long-term Plan 2024-34 amendment and Annual Plan 2025/26 to Te Kaunihera o Pōneke | Council on 25 June 2025, with adoption at Te Kaunihera o Pōneke | Council expected to occur on 26 June 2025.

Ngā mahinga e whai ake nei | Next actions

15. The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee will deliberate on the consultation and decide on the options to agree and proceed with on 22 May 2025.

Attachments

Attachment 1. Authenticated signatures - Save the Begonia House petition

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Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-----------------------|---------------------------|----------------------|
| Kerri van Amelsfort | Helen Li | David Jobson |
| Maria Guseva | Drew Rowan-Beachen | Juliet Rowan-Beachen |
| Katrina Sudfelt | Sunita Siingh | Saida Zhanikaeva |
| Boris Shneider | Andrey Gusev | Robin Jones |
| Ingrid Osborne | Bela Shmatko | Georgina Robyn Kelly |
| Hamish Kirkcaldie | Noellene Hooper | Max Denisov |
| Louise Witts | JEN MAK | Sam Spicer |
| Susan Henry | Sarah Griffiths-Smith | Luke Drabble |
| Irina Lednev | Kate Wylde | Nailya Talantseva |
| Maria Skatova | Maria Shlyapina | Tina Emeny |
| Eloise Scannell | Kerri King | Fyodor Shatilov |
| Jenny Wishart | ALEXEI KOULIKOV | Peter Lynch |
| Cathy Swanson | Elena Mezentseva | Richard Cheals |
| David Barnes | Helen Elizabeth Dew | Peter McGhie |
| Annesley Moiseiwitsch | mark Spiers | Nia Bartley |
| Jan Wano | Corrine Orbell | Tracey Buick |
| Chadwick Rochelle | Keith Stewart | Tatiana Nikitina |
| Stephanie Alexander | Joanne Nowak | Liam Anderson |
| Lynne Krebs | Sara Ritchie Sara Ritchie | Sher Gibbons |
| Kirsty Wright | Jeff Gillan | Emma Davies |
| Tamara Turnbull | Caroline McRobbie | Janice Powell |
| Andrew Meehan | Adrienne Ellingham | Elizabeth Hooks |
| Diana Cudby | Melvena MacDonald | Russell Watson |
| Zoe Roland | Joanne Harrison | Paul Mckenzie |
| dani gordon | Trish McKenzie | Sarah Kelcher |
| Vivienne Mark | Michael Harvey | Erina Ellis |
| Michelle Stapleton | Anne Marie Nicholls | Kate Dangerfield |
| Graeme Farr | Simon Woolf | Regina Sze |
| Jane Snarskis | Nash Millett | Kirsten Rodgers |
| Bill Ramsay | Claire Howard | Charles McGuinness |
| Derek Burton | Elizabeth Whyte | Fabronia Toma |
| Alan Cavanagh-Briggs | Nicola Millard | James Mabin |
| Helen Mabin | Carol Theologo | Sol Smith |
| Lisa Neale | Maree Foster | Temaia Clement |
| Gemma Dawson | Crystelle Vu | Christen Stewart |
| Angelina Ang | Anna Serici-Taylor | Victoria Steven |
| Angus Arbuthnott | Lisa Owen | Lucy Clements |
| Rachel Thomson | Richard Alexander | Svetlana Koroteeva |
| Jeanette Watson | Peter Beaumont | Fiona Drinnan |
| Hong Cai | Rebecca Jones | David Famularo |
| Ann de Jardine | Hugh Templeton | James Templeton |
| Libby Paterson | Ben Grant-Ritchie | guy davies |
| Lee Johnston | Tracy Parsons | Esther Prince |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------|--------------------------|------------------------|
| Eileen McLeod | Jan Wannan | Max Pouwer |
| Fay Lavelle | Gavin Chong | Ruth Jolliff |
| Cathy Wylie | Wendy Stockwell | Diane Totton |
| Bella Gould | Ann Davis | Elvis Yang |
| Mike Lennard | Eva Yocum | Wendy Aldred KC |
| Sara Harrison | Ian Millard | Viv Harris |
| Maureen Starke | Chloe Hooper | Karen Kelly |
| Johnathan Bell | Lilias Bell | Lily Taylor-Stackhouse |
| Tom Devine | Andrew Green | Phil Andrews |
| Peter Barker | Mary Wilson | Joanna Ng |
| Heather Jonasen | Jane Stewart Dickson | Grace Wala |
| Steve Cantlon | Rachael James | Robert Clegg |
| Rosie Marriott | Denise Gavin | Robyn Dow |
| John Stapley | Anthony Jackson | Simon Allen |
| Dianne Ball | Christine Stroud | Ailie Wallace |
| Charlotte Thomson | Meredith Atkinson | Raegan Lamb |
| Anne Kelly | Gabby Simpson | Monique Spanjaard |
| Harry Muir | Pip Julian | Alison Willgress |
| Ronald Waanders | Saskia Mailer | Judith Schwass |
| Brianna McLeod | Chris Cozens | Lauchlan M Learned |
| Valeria Inu | William Smith | Matheus Peres |
| Dulce Piacentini | Felicity McCarthy | Caroline Jack |
| Annie Bai | Margaret McNaught | Robyn Phipps |
| Catalina Opazo | Rhonda Washer | Sue Rogers |
| Philip Tong | Anna Wilson | Sophie Thompson |
| Hayden Smith | Jennifer OSullivanBrown | Lyn Herriot |
| Vincent O'Neil | Bee Wilson | Luke Robertson |
| Will Robertson | Amber Robertson | Jo Robertson |
| Ben Denton | Alexander Pine | Jeremy Baker |
| Tina Landl | Richard Hing | Kj Hawley |
| Christopher Huggett | Iris Marshall | Laura Kellaway |
| Brooke Williams | Karmina Kay Villagrancia | Lynda Todd |
| Terry Moffat | Murray Foster | Joy Taylor |
| Sarah Freeman | Richard Kaye | Simon Roper |
| Melissa Albom | Arne Cobb | Matilda Ferreria |
| Helen Cowen | Rachel Allen | Amy Lee |
| Patrick Zeng | Djordje Nikolic | PAMELA DZIWULSKA |
| Rosalie Stanley | Kooi Tan | Claire Williams |
| Guy Evans | Susan Eady | Tracey Hartley |
| Trevor Rayner | Nicki Cooke | Allan Pledger |
| Stuart Minifie | Dean Bevan | Michelle Watt |
| Roslyn Alexander | Grant Rayner | Bianca Gardiner |
| Andrew Wheatley | Michael Barrett | Jane Fink-Jensen |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|----------------------|---------------------|---------------------|
| Kerala Heap | Vanessa Patea | Helen Smith |
| Linda Rowan | Rosanna Hedges | Rosie Wyatt Chang |
| Lauren Langford | Trevor Tillotson | lily cahill |
| Richard Brown | Georgie Clift | Loveday Kempthorne |
| Naomi George | Izy Iversen | Samantha Fitch |
| Ellie Langdon | Iain Mackay | Roger Cook |
| Janya Shami | Sophie Mitchell | Jan Loader |
| Glenis Fan | Jake-Nicholas Eames | Nadine Williams |
| Susan Bingham | Anne Noble | Gregory Bahler |
| Marcia Robertson | Kitty Truell | Jane Robertson |
| Martin Lunt | Christine Lunt | Lizzie Callaghan |
| Juliet Almao | Alfio Leotta | Ben McElwain-Wilson |
| Tobias Schmidt | Theo Gordon | Heather Kirkman |
| Grace McFarlane | Michelle Retimana | Rongo Retimana |
| Kit Kenny | Thomas Whyte | PATRICIA Wilkinson |
| Lynsey Brown | Marc Vernon Piercey | John Wilkinson |
| Philip Yiasoumi | Lea Verghese | Hua Ding |
| Tate Redgrave | Tom Smith Murray | Rebecca Potts |
| Michelle Turner | Carol Langbein | Jacqueline Owens |
| Melissa Quarrie | Karen Grandy | Thomas Graham |
| Aly McHaffie | Spencer Jamieson | Reihana Robinson |
| Elizabeth Jensen | Richard Wilson | Edana Sparks |
| C Isaac | James Moore | Wendy Moran |
| Maria Cubis | Rachel Low | Hugh Marshall |
| Janet Preston | John Preston | Bruce Johnson |
| Mathew Denny | ella manson | Andrew Dinsdale |
| Barbara Robertson | Karen Stockill | Alina Manko |
| Jess Braddock | Julie Charlton | Amey Nanote |
| Janet OHehir | Kathryn Iliff | Kate Stone |
| Lauryn Wood | Matthew Myers | Stuart MacKinnon |
| Gina Verhaart | julieanna preston | Jo Tebbs |
| Neil Robertson | Janette Cook | Elsie Whelan |
| Ella Cox | Kit Tebbs | jeremy Cox |
| Debra Kerr | Hannah Fatemi | Nik Cheals |
| Stephen Shaw | Keith Small | Kavita Kshetri |
| Caroline Lord | Megan Shaw | Steph Nossiter |
| Sylvia Findlay Rawle | Aidan Walker | Kavian Kumaran |
| Kumaran Nathan | Arvan Kumaran | Julie Elstone |
| Emma Drummond | James McMillan | Joan Digol |
| Sally KING | Nic Kibblewhite | Zoe Kibblewhite |
| Jason Latta | Jono Gribble | Heather Spicer |
| JO SMITH | JOHN CAMPBELL | Derek Allan |
| Graeme Johansen | Judith Shaw | Andrew Caldwell |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|----------------------|------------------------|------------------------|
| Yann Robert | Kathryn Henderson | Simran Rughani |
| Linda Ravestein | David Forster | Cleopatra Ambler |
| Fox McCrae | Allana Sadler | Lane Mohi |
| Christine James | Nick Russell | Rebecca Mooney |
| Catherine Cattanaach | Jane Fitzgerald | Kathleen Lambert |
| Barbara Falconer | Beatrice Falconer | Heather Penny |
| Jayne Wylde | David Mcconachie | RACHEL PARNHAM |
| Daisy Din | Caitlin O'Leary Nutter | Vincent Kneebone |
| Danielle de Joux | eleanor Thorpe | Ben Lockwood |
| Jasmine Lee | Sarita Von Afehlt | Lisa Webber |
| Nicholas Gilmore | John Cleveland | Michael Jones |
| Carole Strain | Sarah Bell | Elaine Ingram |
| Karen Hampton | Aimee Milne | Renee Parmar |
| Eric Lo | Storm Baker | Tony Tebbs |
| Stephanie McLean | Robert van Driel | sebastian T-M |
| Campbell Sharplin | Ron Dixon | Sian Bisson |
| Steven Ho | Russell Eglinton | Lucy Buick - Constable |
| Alejandra Guerrero | Tim Choi | Wolfgang Niedermeier |
| Shona McNeillage | Colby Sommerset | Tor Chiles |
| Katie Chan | Michael Ashdown | Kitt Feehan |
| Belinda Stewart | Bruce Thomson | Olivia Hebberd |
| Kate Boddy | Max Edwin Lambert | Michael Duncan |
| Peter Barker | Alison Lipski | Prue Donald |
| Erin Jourdain | Betty Jeanne Eydt | Jan Mackay |
| Martyn Brace | Anna Norwood | Sharron McSweeney |
| Christine Stewart | Vicky Cleaver | Gillian Kotlyar |
| Alysa Vercoe | Mackenzie Corbett | Sara McPherson |
| Emma Noble-Beasley | Gabriel McCartin | Tennessee Columbus |
| Daphney Rodrigues | Jacqui Wales | Glen Dillon |
| Lara Cooke | Samantha Walker | Jenny Newth |
| Gillian Horton | Peter Kennedy | Verne Turner |
| Sherryn Stuart | Jan Barber | Sandra Gaelic |
| Colleen Wright | Graeme Wright | Samik Datta |
| Joanne Hyde | Dianna Gordon | Steven Archer |
| Sandra Downes | Myles Gazley | Alister McKay |
| Heiani Green | Alana Frost | Rebeka Whale |
| Erica Thomas | Sam Bailey | Nigel Charman |
| Linda Burgess | P Dim | Adam Jackson |
| Jane Colhoun | Johanna Carter | P Strong |
| Robert Burgess | Judith Cowley | Jan Renwick |
| James Cowley | Andrew Simmonds | Faith Taylor |
| Lorraine Christie | Brenda Moir | Pam Spry |
| Jill Allen | Marcus Bonner | Linda Cowley |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-----------------------|------------------------|-----------------------|
| Ruth Corkill | Nicky Bonne | Kevin Moran |
| Jean Millar | Fernando Azevedo | Karin Jakobsson |
| Susan Jenkins | Derek Butler | Siobhain Hoskins |
| Fouzia Athar | Athar Awan | Ray Lin |
| Sophie Li | Christine Winbush | Jiexia Jiang |
| Amy Zeng | Alice Jiang | Con Anastasiou |
| Jill Jackways | Wing Li | Dylan Rees |
| Anne La Flamme | Matthew Plummer | Suzanne Moran |
| Shaorong Zou | Maree Rikys | MMP Flynn |
| Murray MaRtin | Anna Whitehead | Matt McNeil |
| Pamela Wilson | Glenn Wilson | Bruce Benseman |
| Isabelle Osborne | Trish MacKinnon | Paul Pankusz |
| Bowling Rebekah | Nicole Wijngy | Mike Fairhurst |
| Winter Zakaria | Fran Dixon | Victor Kattenbelt |
| Ruby Gaffney | Sae Shin | Sayeeda Mostafa |
| Rebecca Wilson | Thomas Finlay Clements | Heidi Sommerville |
| Simon Neal | Lucy Neal | Rachel Neal |
| Phil Ramsey | Frances Lawrence | Todd Jones |
| Pamela Caird | margot mclean | Lucky (Lucy) Pollock |
| Jaye Barclay | Grace Bridle | Rose Hughes |
| Isabella Trotter | Giovana Malachias | Glenda Swan |
| Lauryn Massicks | Vickie Chandler | Ben Spencer |
| Nalayini Thiagalingam | Karl Kurniati | Violeta Manetto Quick |
| Julia Budd | Cathy Littlechild | Catherine Ardern |
| Pravin Laloo | Stephannie Tims | Anahera Nin |
| Zoe Crawford | Sam Hearps | Lou Joe |
| Ann Gaynor | Julia Fink | Thomas Roy Griffith |
| Kirsty Rennie | Jan Boogert | Heather Smith |
| Kirsten Shearer | Jane Griffith | Sami Kennett |
| Christie Morse | Merryn Ng-Wai Shing | Jocelyn Forbes |
| Robyn Young | Ashlee Nelson | Deborah Lattey |
| Lynne Edgar | Nicki Hunter | tito ruffolini |
| Lynley Annand | Hayden Rix | LES JONES |
| Charlotte Greally | Leslie Orchard | Helen Theodorou |
| Marvyn Young | Aidan Renshaw | Britney Sweeney |
| Hilary Bartle | Hayley Familton | Kim Austin |
| Ari Holder-Lunn | Dreenagh Heppleston | catherine scott |
| Ian Raistrick | Megan McCarthy | Theo Holst |
| Ross McKay | Dave Bennett | Grace Bennett |
| Richard Goldsbrough | Antony Hayward | Jacob Ennis |
| Margaret Metherell | Lee McKenzie | Greg Hunt |
| Charlotte Boocock | Bevan Marten | Lia Lee |
| Pip Harrison | Venetia King | Jared Forbes |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------------|---------------------|----------------------|
| Sandeep Patel | Debbie Rawson | Olivia Wilson |
| Digby Paape | Lay Yeo | Andrew Watson |
| Laura Cook | Emma Stein | Julie Smith |
| albert van Veen | Bridget Williams | Elly van Veen |
| Eleni Sharpe | Hilary Rutherford | Kate Alexander |
| Andrea Callard | Annelise Kearvell | Eleanor Otzen |
| Samantha Edwards | Rachael Dewar | Jamie Cranshaw |
| Ray Walker | Janette Smithson | Bronwyn Kropp |
| Esme Knoetze | Katherine Viskovic | Simon Coffey |
| Mary McCallum | Tatiana Krayushkina | M Duffy |
| Laura McGrath | THOMAS O'Reilly | Kseniia Loseva |
| Saskia Jaenecke | Pamela Siau | Jenny Holdaway |
| David Silverman | Marilyn Edwards | Jeremy Edwards |
| Richard Plimmer | Tania Loughlin | Christine Shigeeda |
| Neil Lockhart | Lucy Alcock | Mariel Lettier |
| Kris Pearson | Libby Carson | janet carlyle |
| Mohsen Bagheri | Jack Levell | Bonnie Ryan-Vance |
| Ingrid Peek | Jonathan Moulds | Alexandra Hawkhead |
| Kathy Juriss | Marilyn Hester | Jade Valour |
| Orville Reyes | Rachel Skudder | Coral Dolan |
| Ethan Mayor | Andrea Compton | Bridie MacDonald |
| Diarmaid Ross | Lynette Bell | Martin Hill |
| Ruaraidh Lawes | Peter O'CONNOR | Philip Plimmer |
| Johnathan Bingham | Kathleen Skudder | Adeline Teo |
| Anna Costley | James Murtha | Beth Mariner |
| Emily Viggers | Karina Kwai | Mary Smith |
| Paola Nigris | Sandy Connon | Janna Slaven |
| Kirsty Burnett | Caz P | Rebecca Flowerday |
| roger walker | Chris Dunn | Bryan Pollock |
| Philip Webb | Shanti Costar | Pip Ben Shimol |
| Anne Bush | Kasia Malinowska | Lewis Illman |
| Kate Muir | Catherine Miller | Natacha Anthoni |
| Merete Spencer | Peter Walter | Carmen Campion |
| Stacy Harrison | Eleanor Barker | Gerald Prior |
| Rachel Barker | Michele Smith | Sophie Van Rooyen |
| Rachel Kitteridge | JAMES HALL-KENNEY | Helen Algar |
| Carmen Conijn | Aden Holmes | AAaron Ruddick |
| Gretchen Alther | William Munn | Christine Macilquham |
| David Robinson | Angus Dunn | John Spencer |
| Fiver Dearnley | Debra Girling | Mattie Timmer |
| Bridget Stocker | Annette Crofts | Graham Beard |
| Sue Beard | Gail Nowland | Jasmine Wood |
| Richard Kearney-Mitchell | Belinda Marshall | Ella Davenport |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------|--------------------------|---------------------|
| Guy Maresca | Lisa Davenport | Tricia Hendry |
| Donna Mae Acton | Brian Acton | Lani Brown |
| Kalesha Bastion | Prue Hyman | Samantha Lear |
| Julie Lear | Anne de Felice | Tiana Carling |
| Timothy Zandis | Margaret Fletcher | Scott Balloch |
| Grace Allen | Olivia Clegg | Jianjun Dai |
| Michael Baird | Ben Mattingly | Melissa Dol |
| Barbara Goldstone | Karen Young | Louis Stanley |
| Susanna Chan | NL Birdsey | Peter Chan |
| Ivan Lee | Rosemary Albiston | Darcey Steele |
| Otilie Smith | Chris Lowrie | Iain Sutherland |
| Robyn Vavasour | Stephanie Lee | Graeme Swan |
| Pauline Joe | Logan Comerford | Lawrence Alabaster |
| Briony Gemmell | Marie Dacombebird | Gerald Parsonson |
| Gordon Grier | Alexis Jackson | Linda Playle |
| clara lindsay | Alice Davies Howard | Mary Bullock |
| Denielle Boulrieris | Pauline McNeill | Karmen Verrill |
| Matthew Parker | Mark Warrior | Anne Fiona Campbell |
| Jason Hobman | Philip Vavasour | Annie James |
| Bonnie Chen | Catherine Shone | Ross Martin |
| Sherryn Strickland | Neal Palmer | Chora Carleton |
| Prue Langbein | Jane Richardson | Meg Strickland |
| Jan Prankerd | Rose Macnamara | Stephen Yan |
| Nolene Douglas | Lara Gehlen | Hamish Kent |
| Kate Miller | Joan Isaac | Fara Day |
| Paul Gallagher | Lucie Hyett | Margaret Elliot |
| Jude Walcott | Vicki Field | Chloe Bradwell |
| Julian Farquhar | J Christopher Bare | Blanche Joslin |
| Michael Jones | Nathan Wallace | Joan Morris |
| Zoe Kraemer | Ralph Julian Green | Ezmay E |
| Caroline Mills | Fernanda Dorantes | Sarah Major |
| Heidrun Lehmann | Rebecca Sefton | Anna Smart |
| Emma Teutenberg | Shanny Campbell | Stephen Jarvis |
| Amy Ngan Kee | Alice Fage | Michelle Thomas |
| Theo Kuper | Simon Eatough | Sannie Mishra |
| Simon Holst | Natarsha Orsman | Sheryl Tunbridge |
| Sarah Morris | Dee Warring | Kirsty Gudex |
| Alan Potter | ella swarbrick | Ursula Potter |
| Jane Hill | Judith Galtry | Alison Potter |
| Max Campbell | Glenys Doggett | Chris Sanders |
| Karin Jones | Alexandra Berney-Stewart | Alexander Mcelrea |
| Aidan Brent | Troy Stevens | Jinni Yeoh |
| Tait Smith | Joanne Edgecombe | Samantha Leadbetter |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-------------------------------|---------------------|-------------------|
| Lauree Rickard | Ruby Leemen Berkahn | Tui Wood |
| Aiden Mcelrea | Bruce Patterson | Juliet Blyth |
| Simone Walker | Adam Clarke | Lola Bieringa |
| Allister Grange | Deb Potter | Lalita Kasanji |
| Brian Leighs | Rachel Garratt | craig springle |
| Mischa Fitter | Tim OGrady | Kathleen Sando |
| Diana Rickman | Brigid Wellwood | Giacomo Caleffi |
| John Carter | Helen Thompson | Jasleen Walia |
| Sarah Barnes | Nathan Skelton | Anne West-Walker |
| Michael Fincham | Billie Mudie | Kim Wilson |
| Hilary Brown | Jonathan Teppett | Michael Hoy |
| Kit Harkness | Hayley Simonsen | Bryony McNabb |
| Suzannah Moller | Shan Jordan | Shawn Callard |
| Kimberley Hunt | Tanya Robinson | B H |
| Callum Parker | Jane Billington | Helen Wise |
| Karen Gilbert | Janet Stock | Stephen Pack |
| Rhiann Baker | Joshua Wallace | Dahlyani Rawlings |
| Eve Vandenberg | Daisey Bingham | Rabia Noor |
| Allison Thwaite | Niki Evans | Vanessa Leighs |
| Sylvia Pack | Briar Barry | Lydia Pack |
| Anna Bryers | Donna Holmes | Erin OBrien |
| Wendy Pettigrove | Nicole Swain | Celia Simpson |
| Lalita Heymanns | Richard Benefield | Helen Forlong |
| Jennifer Welch | Daniel Patrick | Des Hosie |
| Kate Borrell | Rebecca Kirkcaldie | Beatrix Selwood |
| Zoe Taptiklis | Sarena Saunders | William Mercer |
| Kevin Alder | Sarah Panton | John Archer |
| Rebecca Cassie | Jude Quinn | Helen Carey |
| Anna McDougall | Anna Aitchison | Wade Hall |
| Janna Hall | Kiri Manuera | Sheryl Tamou |
| Anastasia Baillie-Spegalskaya | Trevor Matheson | Kathryne Hilston |
| Paula Carryer | Katy Jordan | Suzanne Foster |
| Mitchell Byrne | sue Esterman | Sarah Siti |
| AnneMarie Curtis | Victoria Metcalf | Bruce Smith |
| Phillipa Kee | Ren McGuire | Andrea Skews |
| Lisa Collinson | Ricky Situ | Mark Mclean |
| Roger Bymolt | Eliza Romanos | Jenny Middlemass |
| Alice Sisley | Patricia Smith | Savanna Page |
| David Newdick | Elsbeth White | Ruby Callender |
| Sarah Mills | Beth Fitchett | Lisa McKoy |
| Zoe Craig | Stephanie Reade | Zoe Batt |
| Sam Julian | Ingrid Jaques | Stuart Smith |
| Alisa Taylor | Hana Bright | Phillipa Stubbe |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-----------------------|-----------------------|----------------------|
| Moth Wong | Mike Dunn | Jane Dunbier |
| Shirleen Perkins | Helen Thompson | John Ashton |
| Sandra Heffernan | Beth Henderson | Lucy Hansen |
| AJ Ibarra | Steve Collings | Karen Graham |
| Morgan Bach | Jocasta Whittingham | Julie Muller |
| Oliver Ward | Jesse Thorns | Rose SB |
| Aliesia Gartrell | Marie Richards | Tania Hinton |
| Manu Parag | Hamish Gordon | Emma Skowron |
| Shey Skews | Lucera Williams | Leanne Howison |
| Steve Murrey | hugo wilmar | emile wilmar |
| AJ Fitzwater | Leonie Curac | Briana Dolan |
| Karen Liu | Diane Guico | Michael Leen |
| Liam Martin | Alison Ritchie | Sam Daish |
| Leonie Reschenberg | L Walburn | susan cockayne |
| Tina Dowdall | Rebecca Isaac | andrew carr |
| Virginia de Joux | Rachel Flinn | Rachael Cherry |
| Katie Simmons | John Heath | Marie Jephson |
| Chloe Heathmore | Sanae Hydes | Vince Jennings |
| James van der Reyden | Michael Hydes | Jane Smelt |
| Madeleine Zwart | Bruce Dyer | Tessa Bowden |
| Marie Bymolt | Jo Klitscher | Bernadette Macartney |
| Margaret Sutherland | Perry Piercy | Michael Steele |
| Jonathan Manning | Haleigh Trower | Julie Williams |
| Liam Parker | Olwyn Carter | Mel Rutherford |
| Dean Conland | Mark Burt | Henrietta Fisher |
| Sharan Patel | Kit Hunter-Welsh | Karen Alsop |
| Jim Kirkus-Lamont | Barbara van der Woerd | Ben Thirkell-White |
| Lisa Withey | Angela Sheehan | Michael Corrigan |
| Andrew Britton | Jeroen Lurling | Stephanie White |
| Susan Dinsdale | Sarah McNaught | Louise Taylor |
| Louise Dolan | Felix Thirkell-White | David Haigh |
| Jacqueline Puru Weber | Alida Hunter | Mike Zino |
| Heather Buchanan | Nicola Walsh | Ann Flintoft |
| Will Taylor | sheyne tuffery | Kay Burgess |
| Jackie Sharpe | Angus Mcgrath | Jenny Lewis |
| Simon Burt | Paul Michalik | Lara Ruda |
| Matt Ryan | Bernard Wilson | Grant Halliday |
| Elsbeth McIntyre | Peter Barron | Maria Gyles |
| Gayantha Henda Hewa | Tammy Mcphee | Angela Werren |
| Kate Shafto | Ramona Sheppard | Judeq Wachswender |
| Emma Parker | Sonia Millikin | Jeannette Brown |
| Helen Ainsworth | Kate Davis | Nikhil Bhanushali |
| Sara Smith | Richard Morgan | Catherine Nash |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------|-----------------------------|------------------------|
| Leon Hosie | Sheryal Todd | Harry Gregg |
| Robin Bright | Digby Livingston | Jack Taylor-Rennie |
| Philippa Ross-James | Jessica Connolly | John Searle |
| Jed Ridgway | Richard Perry | Nia Vivera |
| Nicholas Hancox | Murray Thomas | Christine Perry |
| Chris Delaney | Paul Frederick Allan Wavish | Duncan Field |
| Harry Ruffino | Kevin Stevens | Paula Couchman |
| Liarne Smith | Jack Lane | Alison Trustrum-Rainey |
| Lorna Harvey | Peter McDermott | Jimmy Tait-Jamieson |
| Sonia Ogier | Theo Sakofsky | Diane Crawshay |
| Devin Sakofsky | Rosalind Julian | Leonard Sakofsky |
| Madeline Sakofsky | Rob Goldblatt | Jean BEATSON |
| Alex Fraser | Sarah Lake | Lynn OShea |
| Emily Gilchrist | Megan Chamberlain | Alison Potter |
| Lucien Rizos | Caitlin Sutton | Howard Hutchins-Pond |
| Heather Sander | Tracey Barnfield | Margaret Wall |
| Grant Hodgson | Warren Bennie | Jannis Kennedy |
| Lesley King | Lyn Clayton | Carol Couchman |
| Sharon Daish | Matt Stevens | Laura Brown |
| Kelly Hickling | Judith Flight | Julian Thomson |
| Katherine Kerby | Sam Moes | Abbie Spiers |
| Ian Cameron | Annette Paul | Louise Ashton |
| Ian Jolly | Jane Gregory | Cerys Wiles |
| Desiree Purvis | michael moran | Grace Walker-Burns |
| Rebekah Esterman | Jasmina Andrejic | Archie Bruning |
| Jayne Stewart | Jacki Couchman | Caitlin Begg |
| Colin Lunn | Vicki Jamieson | David Robertson |
| Angela Stewart | Ben Cozens | Gus Benger |
| Glenys Robertson | Renee Coffey | sue far-ashton |
| Mary Douglas | Helena Court | Kate Corkery |
| David Taylor | Grant Wood | Philippa Steel |
| Tracy McGrattan | Ann Taylor | Sarah Mcallum |
| Ruby Wilkinson | Dinah Okeby | Melanie Vivian |
| Janine T | Patricia Lane | Carmel Gillman |
| Stella Lennox | Alana Harrison | Debbie Hannan |
| Kirsti Mouatt | Kate Young | Andrew Blair |
| Aimee Swain | Henrietta Wallace | Clare McIntosh |
| Lyn Mayo | Chris Welch | Moiria Daly |
| Felicity McDougall | Nick Ryan | Caroline Marshall |
| Mark Speer | Trish McIntyre | Omid Yassaie |
| Julian Heyes | Amanda Main | Amanda Poole |
| Elizabeth Kennedy | Eva Petro | Karen Piercy |
| Belinda Milnes | Barbara Hand | Ursula Grobler |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|----------------------|--------------------------|----------------------------|
| Charmaine Scott | David Clarke | Elizabeth Eggers |
| Aileen Ryan | Arianna Ponder | Heather Eachus |
| Jocelyn Cranefield | Angela Fisher | Sally McNaught |
| Michelle Glamuzina | Stefan Nash | David Broome |
| John Miller | Harriet Smith | Letitia Isa |
| Karen McLeod | Samantha Dowse | Amanda Bennett |
| Helen Hurst | Marika Stewart | John Atkinson |
| Stephanie van Echten | Noel Sulzberger | Tanya Eastgate |
| Lyn Stroud | sarah Gear | Ann McDonald |
| Kitty Young | Matt Sharpe | Filippo Gasparini |
| Julia Gazley | Gwyn Bareta | Elizabeth Francis |
| Fiona Gascoine | Ciaran Clarke | Lynley Brookie |
| F COOPER | Penelope Arthur | Gary Bouda |
| Brent White | Martin Bynion | Nicci Wood |
| Diya Mukesh | Christopher Garraway | Lyndall Simpson |
| Anna Berenson | Christine Martin | Sarah Jones |
| ciara bowkett | Torr Hosking | Lydia Harden |
| Joyce Gibson | Amiria Pianta-Price | Claire Alderton |
| Ike Callaghan | Fionnghuala Lynch | Sophie Saunders |
| Belinda Stokes | Craig Malcolm Richardson | Keane Chan |
| Anna Sims | Eva-Lynn Radich | Hamish Breen |
| John Callam | Sam Schaeffer | Lottie . |
| Penny Hickson | Joanne Dodd | Luca Zampese |
| David Werry | Cass Maughan | Hazel Marshall |
| Sue Henry | Mackenzie Robb | Andrew Gray |
| Michelle Pawson | Gabrielle Garraway | Raven Bax |
| Oliver Patterson | Gianni Martin | Charlotte Patterson |
| Millicent Brunel | Jocelyn Oldcorn | Denise Rogan |
| Piata Hohaia | Tiriti Dalton | Lily P |
| Vanessa Green | Helena Bowater | Gina Olivia Meier Blattner |
| Rose Barnett | Elsbeth Steel | Lisa Johnston |
| Shane Mein | Acacia Cournane | Katherine Cavaney-Shepherd |
| Maggie Lucas | isabel Seznec | Ashley Sault |
| Shay Van Brugge | Tamarah Preston | Marina Zharkova |
| J Sadler | Anjali Budhia | Luisa Osborne |
| Molly Dodds Dodds | Phoebe Nelson | Anna Skinner |
| Meg McMurtrie | Lucy Hannon | Eva Mackle |
| Freyja Appleyard | Alex Hall | Beverley McNally |
| Mary Hercus | Ingrid Gotlieb | Kathryn Duff |
| Julie Robertson | Jamie Dorreen | Brendon Wilson |
| Warren Cornor | Sophia Acheson | Nathan Pooley |
| Beatrix Francis | Jane Julian | Evan Lewis |
| Sue and John Jones | Brenton Veitch | Paul Dekker |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|------------------------|---------------------|---------------------|
| julie wood | Dave Black | Nikolai Kaverin |
| Lyndsay Mountfort | Andrea Coulston | Belinda Veitch |
| Margaret Royfee | Olga Voronitskaia | Nikki Mckelvie |
| Bryan Wall | Charlotte Wall | Philip Andrew |
| Robert Thornley | Phil Turner | Vitalii Shilnikov |
| Stephanie Stephanie | Malcolm Johnstone | Joan McCarthy |
| Adriana Calabrese | Jordan Olson | Ben Sherman |
| Lyuba Zhilkina | Andrei Morozov | Melanie Murray |
| Alex Grachev | Richard Taylor | Mark McAndrew |
| Aimee Randall | Barry Roser | Catherine Castle |
| Emma Wilgar | Susy Smith | Cathryn Kerr |
| Yulia Kravchuk | Elena Chernenko | Iuliia Danilochkina |
| Sharon Gibson | Dmitrii Artemev | Irina KHOKHRYAKOVA |
| Elizabeth Grant | Uliana Andreeva | Anastasiia Elkina |
| Clemency Harding-Brow | Pavel Zamyatin | Liane Young |
| Eugene Sokolov | Kristina Mikhailova | Anita Black |
| Cath Edmondson | Gregory Hill | Anne Loeser |
| Mina Nguyen | Becca Allen | Stephanie Morison |
| Caroline Pantoja-Frost | Bronwyn Phillipps | Molly McLaughlin |
| Raewyn Ryan | Victoria Jaenecke | Eli Vincent |
| Indra Jaenecke | isabella smith | Anneke Cottle |
| libby stewart | Catherine Diggins | Kevin Peacock |
| Mary Peacock | Jill Bebbington | Clare Kilmartin |
| Richard Spencer | Hamish Guthrey | Miah Fiso |
| Jessica Karmawan | Catherine Keating | Eric Narev |
| melissa mcdougall | Nigel Royfee | Gill Roberts |
| Jan Day | Simon Kiddle | Susan Kiddle |
| Rebecca Walsh | Monique Webb | Sandra Simpson |
| Louise Compton | Abi Kirk | Garry Pettitt |
| Sally McGavin | Glenn Robertson | Andrew Hunt |
| Nicky Louis | Derrell Laurenson | Frances Walsh |
| Jessica Miskin | Jayden Mudge | Jenny Kennedy |
| Caroline Horrox | Graham Dray | Desiree Jury |
| Klaus Titze | Neil Jury | Andrew Conner |
| Pachuna Peart | Tina Shepherd | Sarah Sharpe |
| Tamsyn Murray | Lianne Dixon | Shanella Nallaiah |
| Johanna Overdiep | Amber Sisarich | ROHAN HASEMORE |
| Caitlin Bruce | Mike Scott | Grace Hollamby |
| Maria Withington | Robert Fairhurst | Brigid Wylie |
| Maddison Treadwell | Corrina Connor | Tim Sherborne |
| Warren Press | Gillian Press | Humphrey Foote |
| Rose Foote | Eleni Hilder | Mary-Claire Lindsay |
| Shalyn Schwabe | Fiona Oliver | Antoinette Truell |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------|-----------------------------|--|
| Kelly Vince | Lenka Tolich Ryall | Diane Christian |
| Stephanie Mcgruer | Wivian Buckrell | Oliver Inman |
| Rachel Bisset | Kirsten Boardman | Jill Alexander |
| Irena Kennedy | Emma Robinson | Jean Jones |
| Frances Knoef | Samantha Mitchell | Helen Mitchell |
| David Jones | Allen Ng | Michael Osmond |
| Wendy Savage | Julie Benseman | Paul Knight |
| Alex Moreham-Smith | Kenneth Miles | Jos Edwards |
| Kim Brooks | Lisa Buck | Desiree Mulligan |
| Helen Hayward | Ruth Carter | Beth Fleming |
| Sharon Kirk | Bo Ryan | Laurence Dean |
| Katarina Te Pania | Molly Mcdavitt | Maureen Macnamara |
| Chris Bromley | Daniel Brown | Rose Wilson |
| Kate Shepherd | Riley Mehrtens-Upfold | Stephen Shepherd |
| Hayley Mackenzie | Rose Ansell | Liz Goode |
| Mike Phelps | Robyn Jackson | Elise Lepple |
| Freya Veal | Mary Jones | Natasha Nahkies |
| Jillian Carpenter | Cathy Trewby | Elsa McMechan |
| Minna Reid | Susan Gordon | Margaret Harrop |
| Leia Edmonds | Helen Miller | Robyn Smith |
| Megan Lovering | Wilfred Landon | Kate Kenna |
| Jem Hewett | Letitia Whiteman Fitzgerald | Mikael Aldridge |
| Margaret King | Brenda Simpson | Yeomyeong Shin |
| Neil Speak | Nicola Wild | Douglas McGlashan |
| Diane Logan | Conrad Johnston | Jodi Young |
| Adrienne Martyn | Sarah Davidson | Jane Prendergast |
| Renaye Tamahori | Robin Marshall | Simon Cole |
| Bridget LEstrange | Katie Alini | Megan Mohell |
| Kassy Hayden | Rachel Hansra | William Hall |
| Sophie Scott | Julia Gallagher | Justin Potter |
| Kerry Tunnicliffe | Leigh Owens | Maria Papouis |
| Amelia Kirkness | Kate Mercier | Ritesh Joshi |
| Ronin Joyce | Brooke Rhodes | Jane Meares |
| Patricia Welch | Jonet Kettles | Melanie McGrattan |
| Ella Hume | Nikki Wilson | Sofia Magallanes |
| Derek McCorkindale | Tracy Burke | Pip Klap |
| Priscilla Stanley | Rebecca Weeks | Catherine Goldsack |
| Angela Gosling | Hannah Gale | Etienne Wain |
| Keelan Jess | Mark Ewing | Catherine Richardson Catherine Richardson |
| Karen Allen | Elizabeth Raewyn Taylor | Rachel Young |
| Christine Smith | Margaret Ruth Wyllie | Andrew Johnstone |
| Nolen Smith | Jigna Lala | Varsha Dodd |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-----------------------|-----------------------|---------------------------------|
| Robin Halse | Mel Kesry | Antoinette Spicer |
| Olivia McKenzie | William John Herrick | Sophia George |
| David Harris | Isaac Owen | Amanda Knight |
| Kiri Ingham | Sean Keaney | Kate St Clair |
| Olivia Pierre | Ann Perquy | Michelle Williams |
| Andrea Lyall | Nika Gee | Lily D |
| Miniruwani Samarakoon | Zoe Dent | Lyn Meachen |
| Kody OHara | Miriam Hasan | Nicole Lupp |
| Peter Clayworth | Sara Hasan | Deb Piercy |
| Vicky Noble | Ashley Rasmussen | Caroline Etherington |
| Catriona Britton | Samantha Treister | Joan Mardon |
| Lisa Antonopoulos | Andrea Gluyas | Jarrood clark |
| Ben Zwartz | MS Critchlow | Lisa Tatham |
| Rebecca Forde | John Lumsden | Kevin Cook |
| Sami Habib | Conrad Healy | Anahera Stanley |
| Namalie Jayasinha | Rosalind Lambrechtsen | Robyn Donald |
| Evie Lindsay | Peter Rumble | Ian Cridland |
| Leo Cush | James Hunter | Raeleen Hunter |
| Kerryn Pollock | James Prestidge | Mike Hall |
| Rachel Going | Janet Watson | Ian Law |
| Vinod Kunar | Alison Morris | Mel Bromley |
| Robyn Cruz | Debby Green | Max Fong Murray |
| Vincent Williams | Kirsty Hay | Marie Wallis |
| Mike Peters | Nicole Winters | Bennet Bailey |
| Erica Richards | Aaditya Machra | Olivia Lennox |
| Noah Maroquin | Margaret Mather | Lesley Robson |
| Marc Hagedorn | Katarzyna Malinowska | Joy Austin |
| Cathrine Lloyd | Mike Austin | Greg Taylor |
| Louise Poland | Jonathan Hales | Jessica Cespedes Grainer |
| Shirlene Vautier | David Thornton | Helen Page |
| Robert Wala | T Vohra | Wayne Gilling |
| KAVA CROSSON-ELTURAN | Susan Wilson | Sue Buckley |
| Andrei Vsiakikh | Linda Flitter | Janice Young |
| Angharad Croft | Patricia Reid | Robin Laing |
| Briar Sheerin | circe raven | Kelly Anso |
| Philippa Doyle | Susan de Kock | Dr Nicolaas Lambrechtsen QSM |
| Eloise Catley | Matthew Page | Jorgia Sparks |
| Shirleigh Mathers | Kylie Norrish | Grace Tombleson |
| Ma Than Soe Shwe | Natasha Giera | Jeremy Collins |
| Sherryl Murphy | Mark Frampton | John Trevor |
| Julie Newman | Margaret Chambers | Vivien McKenzie |
| Emma Gee | Aimee Sullivan | Ranmalie Jayasinha |
| Shruti Dave | Shona Heyward | Sunny Kae |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|------------------------|------------------------|-----------------------------|
| K Du Pont | Garney Matangi | Sara Ashby |
| Ann Brennan | Talia Carlisle | Elizabeth Marshall |
| Aamina Tariq | Jane McMurray | Jessica Coton |
| Pamela Ngan | Sue Day | Karen Lynch |
| Victoria Gittings | Cath McKone | Eric Weile |
| Penelope Moorhead | Sarla Patel | Joel Simpson |
| Kaye Scott | Charlotte McGrath | Anna Korsukova Korsukova |
| Rhonda Fitzpatrick | Sharron Hagen | Cam Dickey |
| Sharon Jones | Victoria Wang | Heather Payne Heather Payne |
| Talei Searell | Phillip Matthews | Caitlin Appleton |
| Caron Smith | Yvonne Fletcher | Fiona Bogunovic |
| Eleonora Ferrari Tioli | Craig Norwood | Daniel Crawshay |
| David Crawford | Gillian Haste | Paula Brown |
| Andrew Brown | Julia McHale | Christopher Fox |
| Patricia Peube | Rachel Hjert | Elvira George |
| Barbara Field | Rob Price | Clare Needham |
| Eli Masemann | Jeremy Sparks | Ella Walford |
| Keira Conboy | Mary Regan | Anna Fejos |
| Darren Press | Heather Hutton | Greg Johnstone |
| Ivan Chirino | David Hutton | Eleanor Hubbard Sparks |
| Emma Eames | Donald Morison | Richard Stone |
| Bodil Norwood | Patricia Morison | Dennis Roberts |
| Jan Morison | Jenny MIKOS | Dave Butcher |
| Lily Norwood | Harrie whyte | Alice Williams |
| Katie Owen | Elizabeth Slobbe | Duda Jovanovic |
| Sheryl Vibert | Genevieve Woolf | Jo Manthel |
| Bee Robinson | Kelly Robb | Grant Major |
| Norma Wiley | Selena Hurndell Bulled | Walter Kooznetzoff |
| Geremie Barne | olivia cox | Jack Fenaughty |
| Thomas Jackson | Penny Meredith | Ian Robinson |
| Caren McLachlan | Catherine Monk | Tyler Bell |
| Rose Baty | Kristina Foster | Steve Macbeth |
| Wayne Atkins | Peter Miles | Jae Warrander |
| Yvette Baker | Deirdre OConnor | Jeroen ten Berge |
| Alannah Ross | Jamu Ranchhod | Jacqueline McNamara |
| Rebecca Burton | Kirstan Odonoghue | Rian David Lee |
| Kaitlyn Jorgensen | Sue Quirk | grace gardner |
| Kate Necklen | Juan Agnew | Rebecca Dudley-Cobb |
| Marilyn Richards | Natalie Collins | Joe Gardner |
| Matt Lewis | Sandra Arathimos | Bronwyn McKay |
| Bruce McFadgen | Andrew Kemmy | David McCullough |
| Nick Petkov | Matilda LEE | Terrence Bull |

| | | |
|----------------------------|-------------------------|-----------------------------|
| Lindsey Brittain | Mackenzie Brittain | Natasha McMillan |
| Hamish Norwood | Leah Smith | Kirsty Thompson |
| Kevin Dillon | Iulia Glennon-Sakaria | Anna Fennessy |
| Kane Ross | Karen Bognuda | Mel Sommerville |
| Adele King | Olivia Duff | Wendy McCullough |
| Jo MacDonald | Monique Percy | Hughie Gilchrist |
| Nicole Smith | Amanda Cosgrove | Eleanor Ainsworth |
| Amber-Jayne Bain | Rebecca Plant | Karen Tomkies Karen Tomkies |
| Jessica Wallace | Michelle Isherwood | Harry Norwood |
| Leona Wilson | Charlie Page-wood | Julie Mills |
| John Wills | Damian Brell | Rose Odlin |
| Charles Odlin | George Sanders | Fiona McDonald-Bates |
| Giles Panting | Thomas Blum | Emily Murray-Ragg |
| Andrew McLeod | John Battersby | Henrietta Cooke |
| Jaana Salo | Orphia Stitt | Susan Jane Baird |
| Kim Beech | Beth Cameron | Jamie Hutchinson |
| Kate Chu | Joachim Springer | Bill Worthy |
| Nicole Beach | Lucretia Ashford | Ian Fraser |
| Valerie Kelly | Giorgia Whyte | Reuben Hawthorne-Jensen |
| Kris Clancy | James Whyte | Nicola Hoddinott |
| Sopheak Seng | Tracey Buick | Evie Murray |
| Marika (PERSONAL) Williams | Shara Van de Pas | Donald Badman |
| Ursula Griffiths | Alicja Grzywacz | Bernice Cavanagh |
| Alexis Holden | Richard Roil | George Gill |
| Nathan Carter | Juliet Jacques | Jayne Ross |
| Danica Millar | John Kinney | Helen Fisher |
| Olivia Kingston | Penny Tunnicliffe | Stephen Ross |
| Nikki Adams | Michael Muciuli-Webster | Grant Butley |
| Zephania Locker-Lampson | Helen Kettles | Ange Anderson |
| Sally Armstrong | Helen Kenna | Sandra Kinney |
| Peter Stuppkes | Oli Mollard | Margaret Robertson |
| Marina Barbalich | Andrew MacNeill | Mark Antony Steelsmith |
| Jan Lavery | Lucy Schwabe | Matt Frost |
| Anne van-Brunt | Zoe Henderson | Jo Hume |
| Carol Hamilton | Sophia Bliem | Boyd Kenna |
| Suzanne Clark | Minty Green | Stella McLaughlin |
| Jess Tater | Laura Philipson | Hone McGregor |
| Viktoriya Lyubich | Guy Townsley | Erueti Brown |
| Nicholas Wilson | Craig Reeve | Shelley Gray |
| Jay Voltaire | Julia Benson | Oliver Valins |
| Gary Crawshay | Peter Jamieson | Samantha Ryan |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-----------------------|--------------------------|----------------------|
| David Morris | Lucas Phillips | Michelle Chandler |
| Tori Shimada | Esther Goerig | Elizabeth Macgregor |
| Tony Offord | Lindsay Karsten | Diana Bamford |
| Kathleen wright | Anita Edwards | Rackley Nolan |
| Leaf Klijn | Maree Kibblewhite | Helen Shields |
| Hayley Law | Jenny Whiting | Lucy Shand Shand |
| Melissa Leathart | Catherine Watson | Peter Northcote |
| Lisa Northcote | Anne Amber | Angela Beddows |
| Annette Levine | A Kellaway | Caitlin MacDonald |
| Victoria Gibson | Jenny Seevens | Andrea Tindle |
| Miriam White | Jethro Wright | Aneleise Gawn |
| Angie Whyte | mark latham | Isabella Vaianu |
| Margaret McArthur | Suzelle Lockhart | Mark Turner |
| Margaret MacLaren | Ella Thomsen | Amber Linton |
| Cameron Beattie | Jarrold Wood | Grace Morgan-Riddell |
| Hiren Mistry | Benjamin Williams | Melissa Pilla |
| Chris Woodill | John Andrews | Miranda Malcolmson |
| Joanne Monteiro | Jasmine Turner bartlett | Pam Green |
| Samantha Crawshay | Rae Robinson | Theo Collison |
| Mandy Stewart | Makoare Love | Betty Kenneally |
| Ricky Pilcher | Sam Hogg | Caroline Walmsley |
| Nethara Lamahewa | James Walmsley | Kasia OMeara |
| Alex Granville | Katherine Joyce-Kellaway | Philippa Werry |
| Leila Kelly | Emily Dentice | Steph Cumming |
| Aidan Firth | C Ann Maclachlan | Christine Paterson |
| Greg Simpson | Kajal Patel | Anne Russell |
| Sophie Morton | Emir de Souza | Trudy Dalziel |
| Mike Harris | Matthew Archer | Geeta Das |
| Daniel Gray | Leo Clarke | Ness Chalk |
| Adam Roberts | Ann Clifford | Nicola Nelson |
| Jennifer Pudney | Kimberley Butterfield | Silvia Zanini |
| S Boxall | Tim Davidson | Bev Cochrane |
| Kimberly Goodwin | Phil Parnell | Carolyn Lewin |
| Dave Marshall | Michelle Backhouse | Rachel McKelvie |
| Destiny Tom | Owen Rodger | Jo Bozinoff |
| Clare Land Clare Land | Margaret Shepherd | Chandni Patel |
| Halina Skrzynska | Casey Greville | Priyanka Xi |
| Fran Carter | Rebecca Button | Lyn Lindsay |
| Tracy Gorry | Josephine Syers | Sarah Shepherd |
| Anna Pethig | Naomi Joel | Kristine Openshaw |
| Mandy Edmundson | Janet Walters | Luke Roper |
| Enily Rietveld | Katie F | Brenda Wordsworth |
| Tracy Clements | Jo-Anne Newton | James Gilchrist |

| | | |
|---------------------------|------------------------|-------------------------|
| Deepika Chandrasekar Suri | Lisa Leader Leader | Jessica OBrien |
| Allie Burns | Thomas Hogben | Rochelle Quan |
| Isabella Thwaites | Katrina Te Punga | Isabella Boese |
| Vittorio Colosimo | Alexandra Bergmann | Rhiain Love |
| Marika Hickey | Ryan Prebble | Jayne Woodhouse |
| Bridie Taylor | Vanessa Cole | Tara-lee Cameron |
| Abby Ruffell | Steph McKinlay | Briar Avatea |
| Emma Cummings | Mike Burrell | Sophia Marshall |
| Meg McMillan | Poppy T | Lauren George |
| Siobhan Leader | Carla Leader | Bronwyn Alders |
| Richard Steel | Claire Gesterkamp | Brittany Chellew |
| Helen Milner | Vuyisile Mpofu | Bob Geldorf |
| Dalena Wallace | Amir Haq | Gavin Chong |
| Annalise Turner | Katharina Vautier | Lily Scott |
| Bernie Rule | Lindsay Christopherson | Barbara Morris |
| Pamela Mace | Ruby Woodward | Lynette Hough |
| Helen Hawke | Anita Beveridge | Sam Dinnan |
| James Yamabe | Amelia Riwai | Melanie Hicks |
| Ian Sims | Tanya Brown | Ross Milner |
| Elva Craig | Mohua Jain | Waverly Saindon |
| linda beckett | Ken Mathers | Penny Jones |
| Glenn Simpson | Stephen Jackson | Julie Urquhart |
| James Davis | Jane McCort | Harry Davis |
| Charles Davis | Amanda Bothamley | Lydia Andrews |
| James Tuckey | Karen Fletcher | Rose Payne |
| Julia Scott | Grant Jefferson | G Sutt |
| Jacqui Colley | Julia Jefferson | Toni Fraser |
| Lindsey Crummett | Kayla Peckler | James Fenton |
| Sophie McNie | Robert Ian Bates | Sandy Holmes |
| Cindy Paxton | Kirsten Leighs | Jaclyn Lear |
| Taryn Penfold | Alec De Leon | Brenda Lawton |
| Kerrie Hughes | Dean O'Connor | Tania Woolf-Ben-Avraham |
| Phil Reiher | Hanh Nguyen | Angela Reiher |
| Mary Weir | Rebecca Hillyard | Emma Roylance |
| Leah Skinner | Carmen Puklowski | Vin Patel |
| Jen bornholdt | Magda van der Walt | Di Manson |
| Keri Brown | Ethan Rodger | Waiongana Weeks |
| Julia Hansen | Ros West | Shannon Williams |
| kaia billaney | Maria-Laura Crespo | Liam Ginnivan |
| Jonathan Suggate | Retha van der Walt | Catherine Crowley |
| Hayley Adams | Jarrold Smith | Jasmine Roylance |
| Pip Woods | Emma Bourne | Catherine Tate |

| | | |
|-----------------------|--------------------|--------------------|
| Kaitlyn Craill | Rhiannon Jarvis | Jessica Georgiou |
| Campbell Johnston | Simonette Blanco | Sonya Hunt |
| Bernard Koenders | Nao Uda | Mark Christiansen |
| Alan Shaw | Thomas Radakin | Katherine Douglas |
| Trish Knight | Hayden Montgomerie | Jon Harris |
| Jessica Robertson | Rebecca Glucina | Sue Weir |
| Stephanie Hall | Harriet Robinson | Tony McQueen |
| Zoe Gray | Kornelia Miles | Benjamin Newby |
| Liz Hutchings | Fred Small | Elizabeth Ridder |
| Yvonne Liew | Jacob Shapleski | Ivan Jakich |
| Oliver Armstrong | William Macey | Fiona Hamilton |
| Jacob West | Phillippa Wightman | Jamie Carpenter |
| Katie Baker | Kate Giles | Ian Laurenson |
| Gina Wollerman | Jack Gormley | Christine Westerby |
| Garry Trench | Mickael Alory | Iona Forsyth |
| Shaz Bell | Sally Sparrow | Vicky Hughson |
| Emma Tatham | Liz Platova | Bonnie Cameron |
| Katelyn banks | Michael Bouchier | Lesley James |
| Phinie Malir-Crawford | Jan Tait | Adrian Casey Casey |
| Helen Busby | Janice McKenna | Briar Trench |
| Liz Burrow | Stephanie Prince | Lucy Worthington |
| Jennifer Ray Sparkles | Martin Burley | Alice Leeming |
| Michelle Jacobson | Connor Jarden | David Moss |
| Laura Gilkison | Ellen Harman | Miles Thompson |
| George Buckley | Diane Woolley | Jess Clarke |
| Chani Caulfield | Alivia Kofoed | Skye Browne |
| Maisie Small | Caroline MacKay | Jim Griffiths |
| Gemma Wiig | Hannah Small | Verity Edwards |
| Chris Hopgood | Shane Bradley | Cath Goodson |
| Karen Hopgood | Gail Jansen | Ryan O'Connor |
| Mira Patel | Anna Reeves | Liam Towndrow |
| John Wilson | Julia Berry | Rachel McKinnon |
| Ali Bahmad | Airdre Knox | Tracy Du Plooy |
| Ginny Gardner | Pauline Bradshaw | Reuben Wyllie |
| Deborah Lucas | Caitlin Withers | Samuel Pruden |
| Johnny Black | Benjamin Hartfield | Jean Fyfe |
| Alex MacBeth | Nicky Boyd | Angela Sheppard |
| Abbie Bartlett | Kim Ellis | Valerie Morse |
| Abbey Berge | Kylie McQuellin | Liam Roth-Thomas |
| Lisa Casagrande | Janet Green | Lance Kuklinski |
| Deahne Peach | Paul Orsman | Joe Stewart |
| June Stewart | Joce Mills | Lei Zheng |
| Callum Black | Nicola Hooper | Kath Bell |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-------------------------|--------------------|-------------------------|
| A Quinn | Michael Austin | David Fowler |
| Jayelle Pelasio | Claire Robertson | Vincenzo Dipasquale |
| Margaret Davies | Liz Stewart | Jackie Thrussell |
| Tom Watson | Karen Prescott | Liz McKenna |
| Jan Robinson | Sarah Kilner | Daniel Kennedy-Horwood |
| Carmina Gaia | charis madden | Susan Hardy |
| Donovan Kuklinski | Alana Kim-Le Comte | Nan Campbell |
| Ted Baguley | Jane Wolyncewicz | Leah Mitchell |
| Rob McGregor | Simon Attwooll | Angus Stewart |
| Lyndon Dearlove | Kate Lush | Carol Ryan |
| Summer Pratt | Vinchy Silva | Kubo Kona |
| Peggy Robinson | Elle Woods | Dominique Fromont |
| Amanda Parker | Dana Laughlin | Brooke Waldram |
| Camille Sutherland | Judy Bain | Wiley Smith |
| Puawai Pickett-Teaukura | Kathryn MacKay | Katie Rawlinson |
| Julia Lamb | Lesley Figgess | Caroline Wallace |
| Dot Honey | Karen Raitt | Alicia Hogan |
| Mary Bellam | Melisa Sinclair | Steven Bain |
| Heidi Van Wyk | Richard Roberts | Harriet Cook |
| Ralph Hogan | F Hopkins | Emily Reyes Hogan |
| Pax Rattenbury | Susan Peake | Kevin Tso |
| Mary Rivett | Pene Morrell | Lynda Brown |
| Paige Leggett | Alice McKeown | Amelia Miller |
| Shawn Cole | Susan Coppersmith | Caitlin Hartnett |
| Rose Young | Deb Botes | Jeffrey Hazlewood |
| Alex Thomas | Gillian Henderson | Mark Simpson |
| Melissa Dickens | Laura Hewson | Hugh Taylor |
| Zoe Hainge | Kallum Best | Murray Baxter |
| Margaret Carmody | Penny Hawkins | Sarah Baxter |
| Rachelle Mortimer-King | Kim Walton | Travis Fraser |
| Jo Gerven | Alice Kehayioff | Rena Day |
| Katie Valentine | Clair Moloney | Zechariah Bowden-cooper |
| Charlotte Cook | Jess Ward | Richard Lawson |
| Zac Husson | Mako Jones | Georgia Bruce |
| Kristie B | April Bain | Lorna Jones |
| Rebecca Tock | Kirsty Hosie | John Gibson |
| Lara Be | Sourabh Sajwan | Ian Wallace |
| Kamini Soma | Daisy Leckie | Lynne Preston |
| Rosie Brown | Rosie Chalmers | Lesley Sloper |
| April Cotton | Anneke Westra | Otis Prescott-Mason |
| Wendy Fairbrother | Eva Elliott | Rachie Campbell |
| Kate Ashby | Roseann Henderson | Janine Small |
| Heidi Ellis | Willow Ashby | Breeze Allan |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|------------------------|----------------------|-----------------------|
| Johm Joseph | Jade Neale | Alasdair Gibson |
| Ruby Ruby | Heather MacBeth | Maureen McGinnity |
| Valma Oldham | Robyn Blacklaws | Anna McGeorge |
| Michael Matsis | Kylie Keen | Lynette Walker |
| Hilary Phillips | Rosa Allison | Lara Connolly |
| Julia Corciulo | Jacob Webster | Charlotte Hassed |
| Patricia Briscoe | Catherine Lagae | Jonothan Briscoe |
| Janice Bowe | Amanda Boyes | Simon Fink-Jensen |
| Gaylene Denford-Wood | Reece Sullivan | Chrissy Hill |
| Tanya Wallace | Nancy Sandilands | Pagan Tattersall |
| Donna Brooking | Jamie Morgan-Ward | Penny Griffith |
| Maria Meilink | Simon Caudwell | Ann Pocock |
| Nick Marra | Jillian O'Brien | Keith Long |
| Jennifer Dahlberg | Linden Eagles | Sarah Baker |
| John Butler | Thorn Richards | Vera Burton |
| Don McIlroy | IAN MCILRAITH | Elizabeth Wilkin |
| Julie Haack | Gail Rawlinson | Sarah Dean |
| Jessica Gadd | Jacques Marais | Suzanne Bramley |
| Karen Stewart | Ellie Hardstaff | Alan Everson |
| Francesca Ayoub | Kimberly Rubi | James Porteous |
| nadia mackenzie | Ian Lindsay | Kevin Fitzsimons |
| Jenifer Mills | Justin Martin | Anna Springer |
| Charnice Rorke | Sarah Hu | David Service |
| Sam Mcavinue northcott | Tony Sharp | Dylan Lindstrom |
| Ruby Carter | Jackson Herman | William Peeters |
| Dorothy Doody | Susanne Dale | Michelle Janse |
| Christine Walsh | Mimi Tran | Saxon Crawford |
| Lynsey Ferrari | Miles Rogers | Megan Hume |
| Rebekah Goodchild | Josh Allen | Emma Lindblom |
| Tyler GOLD Gold | Peter Donelan | Ashley Scott |
| Dorothe Olsen | Elise Latton | Pamela Graham |
| Sarah Lee | Greta Wilkins | Matthew Randell |
| Susan Nicholson | Carol Angland | Jess Van Rooyen |
| Kirsty Provan | Grace Brosnahan | Joshua Gollings |
| Emma Burston | Penelope Fink-Jensen | Elizabeth Sullivan |
| Craig Hunter | Jeremy McLean | Amon Heremia |
| Alexander Skene | Anne Juchnowicz | Jane Kelly |
| Elizabeth Walker | Christine Todd | Zygmunt Juchnowicz |
| Yussara Oberbeck | Alice Clarkson | Erin Lally |
| Rachael Pettigrew | Reremoana Sinclair | Rachael Mansfield |
| Nazreen Rosli | Kristeen Johnston | Mike Jaspers |
| Samantha Rolinson | Roland Agar | Sallyanne SheltonAgar |
| Patricia Laurenson | Virat Kishore | Gordon whyte |

| | | |
|---------------------|---------------------------|------------------------|
| Elizabeth Henderson | Elmar Gailitis | Louise Wycherley |
| Vanessa Tasi | Damien Wilkins | Robyn MacGregor |
| Nick Clarkson | Anna Youmans | Mary Lines |
| Jodi Markham | Lisa Munnely | Chrissie McCarthy |
| Lisa Snell | Ryan Baker | David Huxford |
| Joshua Roberts | Ginny Maddock | Spencer Rowe |
| Clare Kelly | Billie Feehan | Chelsea Porter |
| Andy Fenton | Yousif Yousif | Deborah East |
| Casey Bockett-Smith | Grace Sharp | Mary Ede |
| judith carson | Kate Newman | Sean Leone |
| Gemma Lowther | Victoria Clare | Michael Murray |
| Peter Thompson | Kerryn Little | Phillip Trinh |
| Katrena Gollan | SK Oosterbaan | Caragh Rae |
| Patricia Lawrence | Tanya Meyer | Merle Armstrong |
| Judy O'Brien | Vaughan Montgomery | Ladislav Svoboda |
| Penny Johnson | Martina Svoboda | Sarah Rowe |
| Jane Goodall | Phoenix Connolly | Mark Banks |
| Stephen Wort | Siobhan Wort | Michelle Kwan |
| Dipika Shivakumar | Tim Allen | Stephanie Phillips |
| Filma Anne Phillips | Jazmine Leniston | Susan Chalk |
| Lydia Schumacher | Gemma Plank | Louise Knowles |
| Robert Naulls | Kim Gatenby | Ross Palmer |
| Liz Gibson | Delia West | Hera Swinton-Robertson |
| Mandy Keen | Chris Mathers | Nicki Wilford |
| Hazel Davies Hiward | Helen Maddox Helen Maddox | Rosemary Knarston |
| Lily Doak | Shelley Wilson | Sarah Northover |
| Quinn Tuohy | Joanna Simons | D Mark Dittmer |
| Kokilla Hira | Ann Egginson | Jules Whitworth |
| Elizabeth Frost | Andrew Royle | Estelle Milligan |
| Jeanette McLaughlin | Deborah Bellringer | Claire Levy |
| Alex Bennett | Sarah Pearce | Louise Green |
| Julie Harrington | connie summerfield | Cathy McNab |
| Gemma Burrows | Anna Geremia | Natasha Nath |
| Kate Tamaki | Josie Salla | Lisa Hawthorne |
| Norma Edlin | Debbie Muir | Elizabeth Noone |
| Jessica Palmer | Diane Dutch | Kate Droney |
| Clare Healey | Liz Oconnor | Jen Heath |
| Galih Kusumah | Catherine Engel | Andrew Sanderson |
| Louise Rutherford | Milan Hira | Yvonne Gibb |
| Sarah Worthington | Melissa Haydon-Clarke | Amanda Stone |
| Diana Lampard | Jane knox Hyder | Ruby Baxter |
| Sydney Foxx | RAWINIA CROMPTON | Jenny Ralph |
| Evan Fraser | Raul Stanic | Judith Havill |

| | | |
|------------------------------|---------------------|---------------------|
| Jeremy Birks | CHRISTINE GREENBANK | Karin Kreuzer |
| Catriona Mcanulty | Kate Dickenson | Louise Dowdell |
| Glenys Croker | sage walker | Jessie Workman |
| Junior Thomas Aitchison Hutt | Lee Pomeroy | Katerina miller |
| Jasmine Roy | Mikaela May | Kim Johnson |
| Dean Hall | Nikhath Pathan | Sheryl Baxter |
| David Healey | Judy Montgomery | Fiona Owen |
| Andrew Linton | Aaron Lane Heegaard | Isabel Furniss |
| Catherine Birch | Sigurd Magnusson | Rhiannon Sims |
| Emma Greenbank | Celia Mcalpine | Leilani Smith |
| nate dodds | Alastair Duncan | Carryn Poki |
| Judith Mikoz | Alex Gray | Brianna Ambrose |
| Hannah Flacks | michael Howarth | John Lyde |
| Melva Lyde | Paula Price | jen Mudge |
| Vanessa Haggerty | Alison Bayly | Alison Linney |
| Alice Lloyd | Jennifer Joynt | Olive Ward |
| Kevin O'Boyle | Jan O'Boyle | Dale Donoghue |
| Joanne Meaclem | Kaleb Gallagher | Robb Morison |
| Chloe willcocks | Anais Goldsmith | NICK OWERS |
| Marie Dawkins | Janet Copeland | Jennifer Hesketh |
| Michael Hall | Craig Cheriton | Halima Pesaleli |
| Brian Rogers | Fiona Taylor | Emily Dyer |
| Rosalind Heasman | Liz Andrews | Elizabeth Valentine |
| Helena Brow | Wendy Harris | Dave McDonald |
| Anthony Nowekow | Alison Jones | Camilla Raymond |
| Miranda Struthers | Janet Lord | Sharleen Price |
| Cheryl Williams | Joan Richardson | Janine Carnihan |
| Caitlin Walker | Debra Robinson | Simon Bradwell |
| Dane Hemphill | Anthony Parker | Rob Zorn |
| Timothy Skinner | Jennifer Kingsmill | BarryPI McEwen |
| Luana Laceanu | Emily Collins | Jessica Paine |
| Martyn Howells | Ed Harcourt | Kaitlin Laherty |
| Sharleen Forsyth | Katherine Hague | Mary Daish |
| Monica Luu | Hui Yee Tan | Amber McPhee |
| Mellissa Tarawhata | Jacob Wolak | Siena Tualima |
| Julie Cox | Rachel Rolfs | Rata cutfield |
| J Munro | Gail Higgs-West | James Burchell |
| Pauline Davey | Jarod Margrain | Callum Leslie |
| Linda Mckee | Don Smith | Lynaire Taylor |
| Susan Hall | Ronan Dyer | Madison Kremmer |
| Anna Rasmussen | Nicole Rangi Duke | Rinnie Mol |
| Neil Worboys | Nick Cottrell | Olivia Worboys |
| Michelle Sands | Tymone Betts | Vee Hensman |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------------|-----------------------|--------------------|
| Francee Thompson | Judith Shearer | Rosalie Duke |
| Lyndsey Cook | Trista Hoskins | Sarah Gillard |
| Chris Buxton | Bruce Andrew | Mars Hyett |
| Moiria O'Shea | Ash Wang | Shirley Burt |
| Kelly Kingham | Hilary Hague | Jenny Hunt |
| Moyuan Sun | Joanne Lyall | Maree Brown |
| Lesley Davey | Autumn Candle | Oska Meyer |
| Ann McNamara | Celia Jochem | Lindsey Birnie |
| Elaine Bickell | B Young | Vladlena Gavrilova |
| Sophie Laurs | Shaun Brennan | Rita Hargreaves |
| Antony Burt | Stephen McDougall | Jack Rainey |
| Susanna James | Miranda Leighs | Tom Murphy |
| Stephanie Gartrell | David Watt | Karen Hardgood |
| Jack Orchard | Vivienne Hawken | Apryl Morden |
| Katrina Wolak | Rosheen Leslie | Pip Hickey |
| Emma Wilkinson | Lynne Scott | Coren Lockhart |
| Bill Sutton | Micaela Young | Anita O'Boyle |
| Kate Harrison | Kristine Jackson | Nicki Brown |
| Saara Blom | Veronica Dayer | Rhonda Young |
| Jordana Jury Jordana Jury | Cathy Tolley | Annie Reilly |
| Donna Campbell | Amanda McLeod | Edna De Guzman |
| Steve Ross | Elisabeth White | Susan Taylor |
| David Carrigan | Mark Digol | Helen Lloyd |
| Sheila Mackie | Lynsey Gedye | Susan Osborne |
| Galina Miller | Maura Davis-Wall | Cheryl Wiltshire |
| Lizzie Tylee | Andrea Ferrar | Jess Daudney |
| Tracey Mitchell | Andrea Muller | Lou Dovah |
| Rebecca GOODBEHERE | Tharanga Devanarayana | Angela McHardy |
| Mathew Storey | Lynda Griggs | Paul McHardy |
| Nicola Webster | Tracy Buckland | Bee Wilson Kilby |
| Simon Hurley | Penny Maxwell | Pearl Carty |
| Grant Kinnear | Priscilla Clark | Sam M |
| M C Hazlewood | Tarryn Hutchins | Lesley Northey |
| Tania Griffiths | Stephanie van Diggele | Danny Todd |
| Luke Pinder | Andy Henkel | Aneisha Green |
| Alex Stopforth | Shannon Hillard | Jenny May |
| Jess Langlands | Phoebe Wynne-lewis | Matt Lloyd |
| Emily Harris | Zak Manville | Jordan Cunningham |
| Wendy Key | Kathryn Cloeter | Fleur Sail |
| Francesca Wootten | Monica Waldron | Annie Vandersloot |
| Emilia Dmochowski | Margot Sorensen | Rachel Petterson |
| Pamela Hunt | Giles Middleton | Lana R |
| Sarah Andrews | James Harcourt | Trinity Hunt |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------------|-----------------------|--------------------------|
| Zoe marsden | Katy Motion | Kerry Eagle |
| Lucia Rodriguez | Ellie Frew | Megan Griffiths |
| Emily Russell | Kylen Neale | Alison Newbald |
| Jo Russell | Tess Mehonoshen | Rose Waddington |
| Alicia Horne | Karla Houska | Rachel Thompson |
| Olivia Sawrey | Judith Hutton | Lucy Van Hout |
| Jacinta Harrop | Sara Raymond | Jennifer Rankin |
| Nicolette Partsch | Rita Evans | Sue Kedgley |
| Karen Bell | Sally Strang | Maya Dmochowski |
| Timothy Keats | Paul Spittal | Wendy Eastwood |
| Susan van de Vorstenbosch | Laura Davis | Darren Hay |
| Amy Van Luijk | Jackie Wilson | Michelle Clarke |
| Helen Robertson | Lydia Findlay | Luhama Tau'alupe |
| Esther McLaren Noble | Natasha Beddie | Lucy ODonovan |
| Murray Gregory | PETER APPLEBY | Mattie Koenders |
| Rosaleen Honeyfield | Estelle Stroud | Victoria Stringer |
| Rachel Wilkins | Jean Foster | Jacob Randall |
| Miranda Tindill | Jan Keast | Lara Maher |
| Annabelle Hodge | Leon Lim | Laurie McEllister |
| Pawel Dmochowski | Trina Burns | Matthew Young |
| Christina Smith | Arlen McCluskey | Kristen Gibb |
| Zade Viggers | Effie Saywell | Sylvia Edge |
| Louise Yau | Stella Jury | Georgia Vaughan |
| Brenda Gibson | Dominic Abbott | Michelle Gray |
| Sharon Jansen | Tanuja Paradza | Heidi Hunt |
| Marie Harris | Jane Smiler | Zakiya Nowicki-McCulloch |
| Pip Goodwin | Mark Mcilroy | Ewan Lammie |
| Lucy Fuehrer | Alison Morgan | Vicki Schubert |
| Lynsey MacMillan | Theresa Cooper | Debbie Beatson |
| Catherine Cradwick | Anneke Mace | Alice Kennedy |
| eve dalley | Rebecca von Dadelszen | Leigh Walters |
| Margi Mitcalfe | Kate Milne | Margaret Davenport |
| Luke Owen Smith | Kate Satterthwaite | Bipin Devkota |
| Hannah Hannah Eaton | Kirsty Templeton | Maree Newson |
| Alice Tappenden | Anna Woolhouse | S Hogan |
| Grace Bethell | Merrill Holdsworth | Connor Turney |
| Rebecca Pearce | Jenny Eagle | Jack Brough |
| Nick Dye | Bex Huggett | Eva Bethell |
| Daniella Pretorius | Matt Eagle | N Vance |
| Sam Ward | Jess Reiher | Brenna Burch |
| Mui Leng Goh | Andrew Braddick | Leesa Roy |
| Rachel Puentener | Maureen Godwin | Ada Liang |
| Suzanne Woods | Lee Goodyear | Chelsea Ritchie |

| | | |
|------------------------|---------------------------|--------------------|
| Emma Levy | Sarah Mcgrath | Chris MacMillan |
| Maria Rose | Leonie Black | Melissa Fordyce |
| Katy Armour | Amanda Teina Strong Shima | Rahn Kitson |
| Allan Johnson | Sue Flaus | Avinash Sodhi |
| Sarah Campbell | Anton Bostrovas | Riley Israelson |
| Michael Nes | Gabriela Jimenez | Vaughan Stagpoole |
| Rachael Findlay | Frances Webdale | Sophia Burton |
| Elliot Cox | Philippa Lyall | Christine Kiddey |
| Annette Bethell | Simon Butterworth | Sharon Higgins |
| Jess Flint | Arthur Lowe | Bruce Nicol |
| Noeo Andey | Desiree Flaws | Vojislav Stanic |
| Fraser May | Jayden Walker | Jette Bowler |
| Stanic Jadranka | Rhiannon Tonks | Kyle Tonks |
| Katharine Gil | Lynley McInnarney | Scott Flutey |
| Kirsty Brown | Allie Stanic | Josephine Nelson |
| Joyce Richards | Heather Holder-Lunn | Mack Davis |
| Diane Ramsay | Joni Allen | Ryzzah Trinidad |
| Demmy Hrudey | Indiah Holder-Lunn | Carolyn Reid |
| Robyn Watling | Selina Anslow | Therese Monroe |
| Sandeep Bhim | Mildred Jane Terry | Paul Koenders |
| Aleena Nathan-Roebuck | Jess Morrison | Paul Wotherspoon |
| Beatrix Brown | Beverley LEE | Olly Uren |
| Hannah Frew | Wendy Norwood | Emily Davis |
| Laura Cheetham | Sian Fisher | Ben Stewart |
| Ruby Leonard | Catherine Van Zijl | May Duffy-Jenkins |
| Raquel Abolins-Reid | Julie Duffy | Julia Sharratt |
| D Cherry | Ronald Winstone | Manish Wadhwa |
| Logan Samuelson | Caroline Skene | marc chesterman |
| Ryion Greathead | Jade Black | Ren Hutton |
| Lorraine Rainham | Tara Robinson | Allan Frazer |
| Raewyn Bucklow | Jennie Wright | Lewis McDonald |
| Lauren Persico | Lola Steel | Judith Karaitiana |
| Luke Steel | Cody Derbyshire | Chris Bleackley |
| Christine Ridding | Lauren Webster | Christine McCarthy |
| Carey Young | Saira Singh | Joy Thorp |
| Kate Barnett | Keri Multerer | Patricia Norton |
| Sophie Robbers | Russell Campbell | Vicki Cuthbert |
| Teresa Smart Underhill | Fiona White | Marc Atherstone |
| Louise Bosch | Cecilia Ng | John Langham |
| Richard Lomas | Freya Farrant | Matt Brown |
| Joe Murton | Karen Dessoulavy | Helen McDonald |
| C Steele | Elysia Shaw | Tessa Bliss |
| Penny Dalton | Tony Bliss | Juliet Kennedy |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------|-----------------------|--------------------|
| Nina Grattan | Jye Hunt | Karen Thrumble |
| Bella Field | Annie Cartwright | Jill Butcher |
| Taea Hartwell | Cyndi Miller | Dean Latham |
| Jack Welch | Vivian Leslie | Nileema Allerston |
| Abby Mitchell | Laticia West | Nicole Cottrell |
| Alice Holman | Esther van der Voorn | Germaine Ambray |
| Amber Hall | Sarah Chesterfield | S Matthys |
| Cheryl Craig | Neville Smith | Michael Hodson |
| Amanda Rhodes | Ray Collins | Mary Goldie |
| Catherine Maclean | Karen Balshaw | Lynne Bird |
| Mathew Mallon | Eleanor Kane | Stacey Wood |
| Paul Scholten | Elizabeth Goodwin | April Brimer |
| Hamish Allardice | Sue Howarth | Winston Dewhirst |
| Linda Niccol | Lisa van Zijl de Jong | Bruce Gledhill |
| Anna Ronberg | Helen Jackson | Annemarie Mora |
| Charlotte Taylor | John Howarth | Sam Wallace |
| Fiona Fouhy | Cat Blissett | Kate Charles |
| Craig Burt | Melissa Weenink | Jenn McMahon |
| Carolyn Fenton | Estelle Bloom | Sunny Cheng |
| Tom Dowling | Audrey Rotheray | Anna Moray Guise |
| Freya Lund | Jess Macauley | Hannah du toit |
| Lis Cowey | Seamus Omahony | Alex Vercoelen |
| Michelle Greenwoid | Sally Williams | Chris Barker |
| Sandra Chung | Rosie Signal | Aimee Pavelich |
| Lisa Dugdale | Jenny Williams | Brenda Tuineau |
| Cathrine Mitchell | Emily Coyle | Lauren Costelloe |
| Greg Allison | Minnesota Shapiro | Micah Rickards |
| Monique Dean | Lou Sutherland | Geraldine Wilkins |
| Kieren Wells | Moya McLennan | Jacquey Fong |
| Chris Curry | Ralph Tilyard | Bec Edwards |
| Hayley Bambro | Fiona Johnstone | Sarah Newbold |
| Rachel Tuki | Kate venables | Mary-Jane Monaghan |
| Terry Fraser | Matt Hill | Kelda Morris |
| Richard Moore | Aidan Beckett | Carmen Godinez |
| Heather Beckett | Carol Simpson | Jess Simpson |
| Emily Pfeffer | Amy Watson | Nathan Thompson |
| Susan Ballard | Vanisa Dhiru | Clare Prendergast |
| Louise Poynton | Peter Wiezoreck | Elizaveta Romanova |
| Hannah Pratt | Les Bull | Mark Simmonds |
| David Truscott | Lynn Bull | Leonicia Trustrum |
| Eleanor Olson | Sarah Minson | Raewyn Stamp |
| Rob Goulden | Rei Denee | Julia Campbell |
| Louise Macdonald | Errol Wight | Jessica Heath |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------------|----------------------------|---------------------------|
| Karen Leitch | Bella Gauld | Kea M |
| Susie Ingledew | Paul Howard | Anna Vakalo |
| Julia Wawrzyniak | Tom Kane | Maia Berryman-Kamp |
| Grace Edgar-Booty | Lucy Makinson | Linda Cutche |
| Ben Tilyard | Lara cossar | Arisa Teruya |
| Tess Johnson | Sarah Short | Sarah Jaggs |
| David Parker | Nicholas kerr | Jamie Fitzgerald |
| Ruby Fitzgerald | Kate Fitzgerald | Emily Hocking |
| Elizabeth Nicholls | Alice Moreno | Brianna Banks |
| Belinda Whitta | Lucia Stucki | Evelyn Roach |
| Eleanor Strawbridge | Vivienne van Harlow | Margaret Murphy |
| Leah Hannaford | Richard Wright | Craig Lowe |
| Melanie Edwards | Judith Wright | Charlie Ballard |
| Erin Murphy | Luti Cruickshanks | Michelle Cochran |
| Paul Hay | Suza Hazlewood | Philippa Larkindale |
| lucia hay | Vicki Poole | Wei KaI CHEN |
| Clea Molano | Eva Hu | Angela MacDonald |
| Trina Saffioti | Bridget Bewick | Rose-marie henderson |
| Kiki Veliz | Sam Johnson | Susan Cauchi |
| Heather McPherson | Ann Kirby | Fiona Begg |
| Mia Sherwood-King | Wendy Harding | Perrin Kirby |
| russell Whitlow | Jocelyn Kebbell | Ross Weenink |
| Sarah Weenink | Rory Massey-Molloy | Alisha Paotonu |
| Anna Dowling | Madison Bishop | Sally Simmonds |
| ava Richardson lane | Janice Tijssen | Anna Sang |
| Evita Boughey | Veronica Harwood-Stevenson | Sue Jeffries |
| Rosemary Graham | Jen Brennan | Thomasina Begbie |
| Kieran Witty | Caitlin Laurie | Eva Borka |
| Kendyl Wilson | Jared Gibson | Ciara de Hora |
| Brogan Laurenson | Henny Quinn | Richard Herbert |
| Nina Pope | Jenny Gailitis | Clare Howard |
| Roger Gyles | Jordan Selby | Claire Hall |
| Tai-la Robertson-Russell | Fiona Robson | Lou Lomas |
| Antonia Laurenson | Ashleigh Keall | Jonathan Kennedy |
| Richard Palmer | Megan Grant | Lorraine Williams |
| Marianne Palmer | Emma Simpson | Jessica Van Arts |
| Sue King | Nicci Andrewes | Lenton Neale |
| andy burke | Adrien Rollet | Mary-Rose Scanlon Scanlon |
| August Tucker | Dave Morgan | Tony Ward |
| Steve Hockly | Louise Bray-Burns | Joanna Hayes |
| Natasha L B | Michael Williams | Bethany Mathers |
| Tim Andrewes | Sarah Sibun | Olivia Deakin |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|-------------------------|--------------------|----------------------|
| Carol Foxe | Hayden Smith | Terry Callesen |
| Catherine Cresswell | Cath Parr | Chris Simon |
| Donna Craig | Ralph Wallace | Kylie Merrick |
| Martijn van der Tol | Skye Anderson | Nik Florance |
| Brigid van der Tol | Clive Edwards | Jan Prattley |
| Gillian Beadon | Linda Mary Tocker | Clint Meech |
| EileenDawn Procter | Tony Vassiliou | Donald Bowker |
| Rebecca Chrystal | Rose Evans | Heather Millar |
| Carole Dryburgh | Shea Redhill | Tessa Dillon |
| Gareth McKay | Beverly Truscott | Maria Clague |
| Rosemary Northcott | Helen Gibbons | Beverley Eriksen |
| pauline castle | Belinda-Jane Hart | John Ritchie |
| Simone Smith | Jane Duncan | Ron Cooper |
| Jackie Creagh | Ashley Adams | Lilli Ficko |
| Peter Duncan | Jonathan Wallace | Christine Crawshaw |
| Su Greensill | Mary Rolfe | Warwick Bell |
| Joanne Mason | Vivienne Lightfoot | Sharon Hartley |
| Sarah Duckworth | Chris Laurenson | Leona Latham |
| Duncan Shaw | Marlies Koevoet | Alison Stewart |
| Dr Nancy Rehrer | Christina Mitchell | Alison Valentine |
| Geoffrey Melvin | Kirsten Porteous | Kate Jones |
| Ann Hill | Trena Marshall | Trish Evans |
| Raewyn Letica | Sam Redhill | David Birrell |
| Mark McLean Mark McLean | Soumya Moorthy | Kristen Cowley |
| Amelia Baker | Charlotte Velvin | Julia Humphries |
| Margaret Cochran | Victoria Smith | Elsie Jolliffe |
| Glynis Johns | Anika Koziarski | Robyn Redhill |
| Jenny Reid | Jane Etienne | Wendy Buckeridge |
| Lynn Smyth | Georgia McClelland | Patrick Smyth |
| Josh Gomez | robin simenauer | Michelle Dagg |
| Elizabeth Jennings | Janet Macleod | Charlotte Corbishley |
| Marc Pettie | Tom Greene | Raymond McHalick |
| Claire Mccann | Jennie McHalick | Tara Dench |
| Anna Sheffield | Sarah Dench | Carolyn Read |
| Amber Wilson | Stephen Coward | Dionesia Hoar |
| Alan Wade | Janine Williams | Paul Gifford |
| Ruth Toyoshima | Sofia Harley | Ninon Bazin |
| Antony Gomez | Estelle Theobald | Maria Radisa |
| Alex Laugier | Edward Marshall | James Hall |
| Phoebe Riddle | Donnell McCarthy | Kathryn Hoyle |
| Rowyn Montgomery | Kylee Dawson | Robyn Hamid |
| Joanne Gomez | Rebecca Wilcox | Jennifer Cousins |
| Ana Radisa | Hayley Marsh | Roberta Steel |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|---------------------|--------------------------|----------------------|
| Rachel Lea | Kathryn Machray | Felicity Neate |
| Donna Winter | Basimah Longley | Sarah McEvoy |
| Gina Jones | Jessica Beveridge | Jane Woodrow |
| Lyne Kruiniger | Hannah Brandeis-McLellan | Katalin Hetesy |
| Heather Kearns | Kattrin McAra | Mark Stocker |
| Heidi Kursteiner | Kathryn Orman | Fleur Newton |
| Frances Salt | Laurence Feehan | Jenifer Alder |
| Jan Breakwell | Carolyn Russell | Alex Miller |
| Julia Scholl | Leigh-Anne Baxter | Craig Keen |
| Sarah Christie | Ian Kelso | Richard Benge |
| Margaret Bewley | Janine Cooper | Sally Jackson |
| Olwen Mason | Judy Parry | Patricia Carr |
| Katherine Wylde | Helen Borrett | Andrea Keating |
| Emily Wotton | Lucy Pahina | Sophie Lemon |
| Isaac Nash | Paul Dalley | Robyn Taylor |
| Candace Williams | Molly Thompson | James Gratkowski |
| Helen Roper | Nicola Kane | Fiona Campbell |
| Catherine Foley | Melissa Wells | Maura Beattie |
| Kilda Northcott | Richard Janes | Fiona Walker |
| Debbie Stanton | Gemma Williamson | Amanda Morrison |
| Helen Fletcher | Thomas Roberts | Iona McNaughton |
| Judy Paulin | Alan Aldridge | Nicola van der Beek |
| Molly Marshall | Anna Simpson | Anne Soper |
| Jo Benge | Letizia Simonetti | Chris Osborne |
| Mark Rijkse | MARGARET CROPP | Sandy Zhong |
| Susan D'Ath | Alan Bailey | Helen Cairney |
| carole Nobelen | Shona Macintyre | Jenny Gyles |
| zeb schrader | Catarina Gutierrez | Claire Williams |
| Kathleen Pym | Kate Graham | Natalia Araithi |
| Wendy Joyce | Jamie Callaghan | Ruby Powell |
| LINDY PACEY | Linda Bain | Lesley Ashworth |
| Jeremy Andrewes | Rosie Marshall | Sarah Ballard |
| Rebecca Haig | Rebecca Dymond | Ed Hyde |
| Mary Hinderwell | Simone McCarthy | Emily Hill |
| Daphne Coleman | Bug Williams | Gavin Murray |
| Ryan van den Eykel | Geoff Rashbrooke | Helen Marie OConnell |
| Ivy Gordon | Dirk van den Eykel | Helen Dunn |
| Daniela Fuenzalida | Jonno Plant | Mary-Anne Morgan |
| Sharon Moxon | Simone Clarkson | bidi symes |
| meg t | Sandra Aubrey | Jace Jones |
| Michelle Roberts | Gretchen Smith | Milo de Ridder |
| Felicity Rashbrooke | Beth Simpson | Deborah Taylor |
| Alice McGeachie | Phyllida Crawford | Donald Anderson |

| | | |
|-------------------------|---------------------------|----------------------|
| Ashvini Kahawatta | Nicola Ivamy | Richard Powell |
| Rebecca Dagarin | Harry Hartley | David Pirotta |
| Debbie Thomas | Charles Hudson | Marilyn Powell |
| Sophie Wells | Christine Hewitt | P Wilson |
| Indu Kapoor | Jane Sjoeholm | Tim Nolan |
| Glen Powell-Stanford | Kathryn Dorgan | Sophia Wilson |
| Jackson Ansted | Leoni Hawkins | Selena Hunter |
| Natasha Wall | Keith Thomson | Jasmine Duncan |
| Cassie Brandeis | Grace Burt | Lee Robinson |
| Kathryn Whitney | Ashley Alberto | Helen Watson |
| Sheanagh GUILLIARD | Johnny Blades | Heather Baltzley |
| Alex Juriss | Suzanne Innes-Kent | John O'Connell |
| Sharon Sutton | Mark Geard | Lauren Fox |
| Rosee Paton | Chris Procter | Emily Parrott |
| Celia Darrall | Marianne Burt | Elizabeth Watt |
| Claire Hill | Alix Raine | Alison Parr |
| Madeleine Doherty | Sybilla OCONNELL | Elizabeth Ann Nelson |
| Annemarie Lamb | Tessa Knowles | Elise Callagher |
| Jennifer Keate | Anna Nicholls | Winter Kneale |
| Katie Chilton-Towle | Mathew Thompson | Sara Keppel |
| Maria Pozdnyakova | Michelle Richecoeur | Haowei Yu |
| Miriam Quarterman | Rachel Weld | Rae Julian |
| Tara Dawkins | Marian Mortensen | Freddy Fairclough |
| Anna Earle | Sascha Hugyecz | Bennie Bassett |
| Emily Fletcher | Asia Brownlie | Katherine Dewar |
| Ben Klocek | Shivani Theodorou | Lilly R |
| Kate Baxter | jack canyon | Ian Macduff |
| Christine Manning | Max Aubry | Mary-Jane Baxter |
| Jasmine Starks | Benedicte Florin | Harrison C |
| Emily Stephens | Jaimee Kleinbichler | Alice Smiley |
| Carmen Coupland | liv reese | Jane Ball |
| Ursula Featherston | Lucy Chave | Eve Abernethy |
| Nick White | Abby Laurenson | Camille Turon |
| Clemency Martell-Turner | Ashley Brown | Claire Todd |
| Wah Yu | Stefanie Dixon | James Dwyer |
| Stephen Garside | Chanelle Byfield | Molly Schuler |
| Kristin Cooley | Megan Duncan | Ronda Walker |
| Fiona Gunter-Firth | Nicola Smith | Jane Jackson |
| Jessica Griffin | Jessica Rolinson-Purchase | Rachael Thompson |
| Valda Scheckter | Harriet Wellwood | Jude Allen |
| Ash Holden | Gillian Gainsford | Kathleen Clarke |
| Jeff Mein Smith | Elyse Mcminn | Ruth Wickens |
| Lizzie Tomlinson | Liam Wright | Sharon Bevington |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|----------------------|---------------------|-----------------------------|
| Clytie Campbell | Ashleigh Webb | Debbie Van Hamelsveld |
| Amber Sargent | Jasmine Aoki | Alex Olsen-Smith |
| Margaret Palmer | Mahalia Tobin | Adrian Johnson |
| Nicolas Gobbi | Kelly Palmer | Julia McDonald |
| Tash Berben | Grace Hancox | Jane Elliott |
| Danni Ridley | Campbell Stonehouse | Moniek Schrijer |
| Sarah Rossiter | Sharon Talbot | Kim Rickard |
| Nicole Andrews | Sally Pitts-Brown | Kathryn Wade |
| Jayne Talbot | Harvey Mudford | Ellen Carlyon |
| Berys Cuncannon | Julie Gubb | Machiko Poole |
| Olivia Fraser-Morris | Valeria Rodriguez | Gay Rolinson |
| Anita Froude | Juliette Davis | Carolle Winter |
| Gina Tullett | Justine Olsen | Camilla Worboys |
| Kearin Armstrong | Nina Bilenko | Lans HANSEN |
| Abigail Burt | Ollie Thurlow-rae | Edward Matthews |
| Lianne Hansen | Jane Ritchie | Nicole Inskeep |
| Ash Church | Mariano Ghuisolfi | Maia Solomon |
| Tania Psathas | Matt Ruglys | Isabella Wallace |
| Reem Kamoun | Petra Scheuber | Sarah Nicholas |
| Mark Johnson | jane mill | Denise Carr |
| Kate Hirschman | Norie Takahashi | Ross Craig |
| Masako Crawford | Helen Oliver | Bridget McBean |
| Katherine Wyeth | Deborah Pellett | Sophie Worsnop-Hair |
| Nicholas Long | Alison Kuiper | Ashley Johansen |
| Nicola Aldridge | Hannah Truly | Kate Bryant |
| Bronwyn Kew | Elizabeth Crummett | Allanah Clark |
| Matt Jeyes | Richard Murcott | Richard Haines |
| Daniel Read | Paul Wedel | Andrew Borrowdale |
| Sophie Cherry | Steven Hall | Georgia Nelson |
| Anita Coote | Holly Buttress | Jennifer Cornelius |
| Tiana Mackenzie | Darlya Redfern | Mary-Anne Borrowdale |
| Lucy Andreetti | Svend Andersen | Holly Hall |
| Barbara Rackham | greta crowe | Beth Corleison |
| Gabriel Mathieson | Nina Blades | Helen Brownell |
| Eric Hong | Sonya Withers | Charlotte Schaefer |
| Anna Cavasos | Margaret Rogerson | Celine Chan |
| Deirdre Crowley | Jessica Mayo | Chantal Cropp |
| Tessa Calogaras | Hayley Simmonds | Campbell Taylor-Fairweather |
| Ann Dalziel | Tomas Svehla | Michael Cuncannon |
| Alexandra Petersen | Vanessa Grahame | Helena Halliday |
| Emma Lubberink | Chris Cowan | Jane Falconer |
| Paul Conway | Julie-Ann Marks | Kate McCormick |
| Jade Lorier | Alexandra Tylee | Iain Thorpe |

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|----------------------|--------------------------|----------------------|
| Lauren Avonlea | Amelia Minty | Lauren Smith |
| Wendy Nobbs Nobbs | R Gerard | Hilary Chapman |
| Poppy Woods | Megan Stothart | Simon Mark |
| Wendy Parsons | Ann Morris | Keegan Edwards |
| Joanna Montague | Peter Halstead | Latu Clark |
| Jeannie Buxton | Marta Puzio | Alex Garcia |
| Gillian West-Walker | Lois Stather-Dunn | Debbie Lane |
| Rachael Young | Hugh O'Leary | Finn Carruthers |
| Helen Carroll | Richard Adams | Nina Vidovic |
| Ken Allen | Zoe Cachia | Sherry Elliott |
| Claire Brandeis | Olivia Brandeis-McLellan | Tijana Cvetkovic |
| Dennis Walton | Sarah St John | Anthony Timms |
| Charlotte Wilks-Lord | Rebekah Wilson | Lee-Anne Duncan |
| Tim Henley | Philip Allen | Justine Moore |
| Hannah Cross | Vicki Bealing | Alana Greve |
| Iona Bentley | Pranil Bhikha | Aaron Mckenzie |
| David Mcnish | John Bolland | Robin Buxton |
| Deep Chahal | Tahi Rewiri | Kate Powell |
| Abby Walker | Loralee Reid | Alan Reid |
| Philippa Hamilton | Eric Hanley | Josephine Bull |
| daniel oconnor | Alec Jolliffe | PENNY PORRITT |
| Elisabeth Smith | John Grant | Janet Johnson |
| Paul Farrand | Faith Armour | Barry Stephenson |
| Ann Farrand | Robin Hilson | Els van den Beuken |
| Philip Porritt | Corey Jarrett | Charlotte Hema |
| Armin Guttke | Tina Schirr | Debra Eno |
| Guy Dubuis | Douglas Lloyd | Brenda Kiteley |
| Brendon Wood | Thomas Adamson | Samantha Hart |
| Warwick Procter | Barry Mahon | Tanya Loveard |
| Emily Broadmore | Clare Masters | Grace Masters |
| Sally Hoffman | Donna Byrne | Mark Harrison |
| Adrian Harvey | Rona wignall | Steve Gibbs |
| Fran smaller | Susan Blyther | Hamish Gordon |
| Duncan Mckay | Joshua McKenzie | Finnley Meekma |
| Morris Robertson | Trudy Wignall | Neil Douglas |
| David Burchett | George Dewar | Don Wignall |
| Margot van de Water | Clodagh Gillett | Alison Rattray |
| Julian Maher | Tracey Waye | Barbara Jeffries |
| Paul Kerr-Hislop | Chris Wilson | Emma Hatton |
| angela foster | Daniel Lovelace | Georgia Panagiotelis |
| Isabella Green | Robyn Young | Deebee Panagiotelis |
| Peter Dengate Thrush | Shane Gaskin | Monique Burr |
| Christopher Pollard | Rochelle Maroon | Chrissie Drader |

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|----------------------|----------------------|----------------------|
| patricia ludford | Meena Al-Emleh | Simon Marsh |
| Michelle Luping | Isobel Findlay | Jo Bowman |
| Jennifer Amos | Sophie James | Hayley Goldthorpe |
| Catherine Robertson | sarah doyle | Megan Wilson |
| Dave Jamieon | Henare Rawiri Tibble | John Swan |
| Ken Bowater | Graciela Albrecht | Braulio Gandara |
| Faye Lowe | Sue Velvin | Anthony Limbrick |
| Meryn Hickman | Matthew Kaveney | Mathew Maich |
| Joanna Gee | Misha Sallee | Lynda Bowater |
| Jenny Butler | Judith Fretter | Courtenay Suppinger |
| Peter Torr Smith | Tim Wood | Jess McCarthy |
| Melanie Butler | Robert Hutchinson | Nicole Taylor |
| Anne Bennett-Eustace | Vanaja Venkatesh | Victoria Young |
| Anna Clare | Melanie Redshaw | Janet Hayes |
| Brenda Johansen | Elvy Wolfe | Judi Whitcher |
| Liam Flaherty | Catherine Dillon | Gerard Letts |
| Michelle Mayron | Sandra Rattenbury | Natalie Bowater |
| Lois Allan | Karin Andersen | Lucy Poole |
| Sheryle Williams | Meg Wilson | Dugal Thomson |
| Maria Gobbi | Alexander Gobbi | Neesha Dixon |
| Lore Leseberg | Leanne Clement | Ava Birkinshaw Janes |
| Evie Hancock | Brian Nelson | Richard Tom |
| Lisa Marriott | Joshua Tabor | Susan Wylde |
| Sierra Odonnell | Robert Franken | Dianne Shearer |
| Francesco Van eerd | Karen Jacobson | Heather Best |
| Julie Logan | Rachael Hockridge | Teresa Cowie |
| Jacinta Simpson | Ursula Evans | Alex Hurley |
| Shirley Brodie | Benji Sutherland | Ros Fogel |
| Frank Van Hattum | Olive Clark | diane seward |
| Isabella Zajac | Sue Ramage | Kate Davies |
| Audrey Shum | Simon Brant | Jonathan Crawford |
| Beryl Duncan | John Kirkby | Mala Govind |
| Keely Aj | Fay Price | Daphne Daysh |
| Michelle Curnow | Tony Burge | Lindsey Mason |
| Peter Fordyce | Matthew Leigh | mary Davison |
| Jeanette Park | Di Lester | Alan Clifford |
| Wendy Cleaver | Wendy Welsh | Karen Street |
| Aaron Kumove | Sarah Knipping | Marjorie Dawson |
| Teresa Grace | Toni Knipping | Jill Wheeler |
| Avis Barrett | Tony Tomlin | Leila Lois |
| Niru Morar | Niamh Crocker | Audrey Hodson |
| Chris Stewart | Sandra White | Merron Wilkes |
| June Hannah | Barbara Mare' | Hannah Grainer |

| | | |
|------------------------------|---------------------|---------------------|
| Roxanne Sutherland-Valentine | Babette Kreyenhop | Mark McGuinness |
| karen simcox | Rodney Treder | Wendy Treder |
| Margaret Morris | Margery Renwick | Liz Cheetham |
| Catherine Cheesman | Ciska Penlington | Ian Cunningham |
| Shelley Cunningham | James Richardson | Rosita Gallen |
| Rae Johansen | Geraldine Booth | Simon Tendeter |
| Dave OSullivan | Brett Johansen | Teresa Morris |
| Claire Mulcock | Margaret Baird | Michele Crestani |
| Eleanor Donnelly | Elias Vinson | Finn Harvey |
| Angela Page | Lynne Aplin | Jo Clarke |
| Jan Moore | Peter Martin | Erin Robson |
| Lynette Martin | Kiri Donnelly | Liam Hindle |
| Hamish Warner | Harry Atkinson | Elizabeth Bruce |
| Rosemary Osborn | Stuart Oulton | Marianna Czibere |
| Anthony Procter | Honor Burbidge | Charlotte Pottinger |
| Victoria Linford | Janene Linford | Jun Lee |
| Noel Smith | Maureen Mooney | Jenny Horner |
| Fiona Kidman | Emma Clouston | Anne Stainer |
| Robyn Pearce | Tony Robinson | Nikki Fraser |
| Sarah Harris | Helen Barber | Robert Nelson |
| Susan Maddock | James Burns | Max Norwood |
| Rebecca Houghton | Alison Taylor | James Sutcliffe |
| Edward White | Timothy Hawley | Ingrid Downey |
| Blaze Thompson | Helen Meo | Yvonne Meynell |
| Helen Thomas | Florence De ruiters | Erris Thomson |
| Elizabeth Synge | Toni McWhinnie | Neha Uniyal |
| Carol West | Norm Thornley | Anne Thornley |
| Tim Banks | Nathan Wells | Carlin Osborne |
| Rachael Hinds | James Stokes | Griffin Tozer |
| Howard Chapman | Hope Burmeister | Mat Walker |
| Eleanor Eaves | Gerry Cook | Peti Morgan |
| Jan Fry | Janne & John Shewan | Vivienne Ball |
| Libby Duncan | Lucy Clifford | Zoe Lenagh-Glue |
| Charlotte Logan | Madeleine Simmonds | Arna Long |
| Charles Scannell | Adrienne Priday | Alison Hehir |
| Alison Jeffery | Benjamin Le Prince | Gill Burns |
| Sasha Bromley-Ralph | Susan Mahon | Debbie McIntyre |
| Tom Broadmore | Alison Fisher | Lisa Maule |
| Laurence Fisher | Laurie Gallagher | Priscilla Wood |
| Geoffrey Pearce | Peter HILL | Jon Muller |
| Meng Li | Linda Fahey | Vanessa Kennedy |
| Gillian Cameron | Justyna Sobkowicz | judy Boock |
| Bevan Dodds | Helena Weller-Chew | John Heaven |

| | | |
|---------------------------|---------------------|-----------------------------------|
| Audrey Heaven | Tracy Powell | Peter Hunkin |
| Madeleine Ashworth | Caroline Pereira | Julieanne Stephens |
| April Thompson | Valeriya Protasova | Alyssa Hodson |
| Kristin Arthur | Mac McCardle | Brittney Webster |
| Tina Carter | Anke Atkins | Mary Rowe |
| Jan Sammons | Cheryl Styles | Glenn Inwood |
| Brandon Hindry | Karen Tonks | Gabrielle Ryan |
| Alan Minty | Ruth Graham | Kimberley Annear |
| Simon Townsley | Jaspar Buttress | Otilie Morrison |
| Kirsty Boyd | Madeleine Morrison | Isabella Morrison |
| Julie Nevett | Pat Lakeman | Ishbel May |
| Ruth Burley | Tara Williams | amber Sutcliffe |
| Mee Hua Ting | Carolyn Edgecumbe | Lachlan Gilbert |
| Eirian Evans | Dorothy Nolan Payne | Monica Singe |
| Ross Payne | Valerie Fergusson | Helen Ingles |
| Luke Byers | Jennifer Bloomfield | Giselle Halloy |
| Stephan Halloy | Mary Self | charles foulds |
| Louise MacKenzie | Myra Mortlock | Alastair Davis |
| Leanne Killalea | Jenni Wright | Aimee Wright |
| Dedy Hendro | Wilindayati Tiang | Mel Macilquham |
| Alyce Gibson | Andrew Brady | Mary Harvey |
| Jan Heynes | alix cowan | Barbara Wiltshire |
| Alaister BAMFORD | Alastair Boulton | Lesleigh Salinger |
| John Roberts | Nigel Marett | Esther Praill |
| Jo Darby | Rachel Winter | Wayne Smallman |
| Helen Murray | Hannah Naish | Henia Croome |
| Anna Chambers Chambers | Fabrice Goacher | Barbara Ferguson |
| Karen Jones | Josh Haddon | Suzanne Johnson |
| Andrea Boulton | Marg TILLARD | Sandy Bonniface |
| Sue Varney | Amanda RP | Caroline Masters Caroline Masters |
| Renate EbnerCarlton | Karen Moreau | Hope Crarer |
| Kim Haselhoff | Elisabeth DeMaria | Stephen Garner |
| Kore Garner | Will Shakespeare | Ellen Blake |
| Chelsea Shakespeare-Laing | Peter McKearney | Kate Holth |
| R W Hunter | Victoria Hunter | Jennifer Horwell |
| Claire Shakespeare | Emily Holth | Alison Shakespeare |
| Maria Wortman | Elizabeth Barr | PAUL RICHARDSON |
| Emma Wooller | Isaac Winstanley | Arabella Hargreaves |
| Ava Dowsett Farmer | Basil Fuge | Natasha Robinson |
| Sonia Epstein | Iona Spinks | katherine foulkes |
| Phoebe Kelly | Anne Henderson | Clive Conland |
| Jeanette Conland | Graeme King | Renee Chadwick |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------|-------------------------|---------------------|
| Stuart Larson | Marie Larson | Alain Marcuse |
| Christine Story | Miriam Barnett | John Willett |
| Judy Rafter | Doudou Yuan | Katie Benner |
| Julie Daly | Holly Norman | Julie Bottomley |
| Colette MacKenzie | Maureen Lee | Suzanne De Vere |
| Avon Adams | Dave Parsons | Ian Tompson |
| Lyn Brieseman | Judith Maxim | Michelle Mainwaring |
| Sally Law | Euan wright | Judy Elliott |
| Ruth Jeffery | Sharon Sommerville | John Sommerville |
| Martin Durrant | Sophie Michot | Ash McCrone |
| Brenda Crane | Lynette Mazey | Diana Annan |
| Jeff Annan | Lyn Shackleton | Anthea Tucker |
| Mark Tucker | Keith Shackleton | Steve Black |
| Desmond Collins | Ian Gallagher | Sian Hawkins |
| darryl peters | terry peters | Susie Pattison |
| Leonie Austin | Vivienne Chapple | Lisa Mace |
| Maighan Watson | Caitlin Devoy | albrecht steinmetz |
| Colleen Pilgrim | Marie Russell | Diana Lamont |
| Phil Veal | Maria Letizia Columbano | Richard Grocott |
| Ralph Green | Lindsay Eaton | Helen Heffernan |
| Annabel Leask | Caroline McGhie | Lesley Maxwell |
| Tony Birtwistle | Bruce McLean | Gina Manning |
| Elaine Goffin | Tara Burton | Paula Wyatt |
| Zoe Wyatt | Oliver Wyeth | Anne Pearcey |
| Stuart Read | Ken Hudson | Sean Lawrence |
| sheila williams | Rehua Wilson | Tony Barnes |
| David Calder-Flynn | Simon Ward | Andrew Foulkes |
| Liz smith | Christopher Smith | Colleen Scott |
| Debbie Hulston | Reg Harris | John Fletcher |
| Annette Straugheir | Kath Foot | Patricia McBride |
| Christina Sit Yee | Christine Stevens | Barry Brown |
| Jane Isdale | Bryan Rose | Bev Rose |
| John Martin | David Stevens | Ian Hulston |
| Valerie Elmey | Rachael Matthews | Katherine Spears |
| Jenny Walsh | Peter Eady | James Gilberd |
| Jenny Studd | Victor Ferreira van Eyk | Neil Ranger |
| Mary Munro | Christine McGrath | John Taylor |
| Clare Forrest | Athena Papadopoulos | judith Davis |
| Sarah Littlejohn | Robyn Springer-Mills | Bronwyn Hale |
| Euane Galloway | Maria Pippas | Sally Barton |
| Neil Johnstone | Shelley Johnstone | Philippa Bartlett |
| Andrea jones | Merilyn Maclachlan | Philip Girven |
| Alastair Scott | Shelly Robinson | Greg Shaw |

| | | |
|--------------------------|----------------------------|---------------------|
| Graeme Ross | Siri Nicholas | Anna Filliol |
| Ailsa Bevan | Frances Dawson | Peter Wilkin |
| Beth Brady | Kayd McGregor | Robert Barton |
| Tolis Papazoglou | Dennis Hunt | Lucy Woolhouse |
| Katherine McLuskie | Janet Hunt | Kevin Shaw |
| Jo shrigley | Patrick McCarthy | Margaret Overton |
| Celia McCarthy | Michael Atkins | J Talbot |
| Julia Atkins | Ross Stevenson | Denise Munster |
| Robert Smallbone | Dawn Loudon | Kris Salanoa |
| Sue Rushworth | Judith Witts | Charmaine Wadham |
| Jillian Kuch | Margery Claire Shirtcliffe | Nicole Halliday |
| Elizabeth Paterson | Rachael Lahmert | Heather Watts |
| Geraldine Needham-Girven | Jo Durkin | Mathew Clayton |
| Jean Buchanan | joan van Asch | ken bryant |
| Sasha Matthews | Allie Findlayson | Debra Nette |
| Diana Hawker | Vivienne Pearson | Theresa Sawicka |
| Donna Wright | Simon Gleeson | Sarah Wild |
| Joan Shi | Anthony Patterson | Alix Barclay |
| Rosemarie Patterson | Sascha Bramao | Julie Herron |
| Phillippa Fletcher | Catherine Duthie | Honor Kemp |
| Jordan Levy | Victor Diem | Susan Webb |
| Lisa Clephane | SeowPing Yee | Timothy Shirtcliffe |
| Liz Melchior | Allison Diem | Gloriana Quiros |
| Jenny McDougall | Gordon Rutherford | Jackie Sommerville |
| Shirley Holmes | Prue Stevenson | philip rainer |
| Dr L R B Mann | Anna Koot | Sue Crichton |
| Julie Fitzgerald | Paul Crichton | Roger Begg |
| Miriam Pennington | William Waite | Iona Manning |
| Garth Satterthwaite | Jeanette Satterthwaite | Debbie Monigatti |
| Roscoe Turner | Ayse Guclu Avcioglu | Maruta Kanepa |
| Tony van Zijl | Martin Jenkins | Brenda Wallace |
| DAVID BINNING | Zoe Read | Charlotte Simmonds |
| Alison Spencer | John Hunn | Margaret Hunn |
| Rick Christie | Malavika Gopal | Margaret Low |
| Neville Goldie | Richard Gleeson | Martin Gleeson |
| Ian Fraser | Barbie Wallace | claire byrne |
| Kathy McConville | Maureen Milne | Nicolina Jeffries |
| John Milne | John Benton | Sandra Simpson |
| Jen Scott | Laura Gleeson | Caroline Wild |
| Cheryl Payne | Pauline Schumacher | John Wild |
| Sas Fookes | Bridget Hargreaves | Anne Barnett |
| Jill Robinson | Kirsty Wood | Jay Benton |
| Kirk Elaine | Gayle Cullwick | Jan Blayney |

| | | |
|----------------------|--------------------------|----------------------|
| Mariana Musicante | Adrienne Jansen | Rolf van Dalen |
| Lydie Rio | Elizabeth Tait | Barbara Hunter |
| Elizabeth Meikle | Anna Lowe | Rose Ewing |
| David Galt | Nick Bridge | Susan Kliffen |
| Jo Hamid | Bev Driver | Lendl Oosthuizen |
| Carollyn Congalton | Susannah Menzies | Simon Daly |
| Peter Nicholson | Dougal Congalton | Ayesha Martineau |
| Jane Lambert | Margaret Stratton | Raewyn Taylor |
| Andrea OConnor | Julia Young | Vanessa McKee |
| Rachel Hay | Geoff Cameron | Gerard Thomas Bourke |
| Ophelia Waite | Sharon Heatherbell | Richard Rust |
| Jane Brenan | Rhonda Edwards | Michelle Tan |
| Margaret Leitch | Julia Waite | Peter Knipping |
| Sarah Dennis | Bruce Lynch | Alec Rogers |
| Marilyn Head | Fay McAlpine | Sarah Reeves |
| Michelle Glogau | Pam Longmire | Marg Cook |
| Susan Apathy | Shali Wilson | Jane Leitch |
| Michael Hodgen | Malcolm Leitch | Patrick D'Arcy |
| James Fraser | Neil Harrap | Susan Moore |
| Annie Fischer | Geoff Fletcher | kay kelly |
| David Cheape | Rolland Hunter | Helena Walker |
| John Scully | Merle STEVENSON | Carol Comber |
| Ali Whitton | Margaret Crimp | Wayne Simpson |
| Sheila Cameron | Annette Ellis | Judi McConnochie |
| Irene Tudor | L J Price | Alexandra Medcalf |
| Pippa Jackson | Sue Driver | Meredith Dooley |
| Francesca Branch | Jonathan Wild | Jenny McIntosh |
| Elsbeth Sandys | Catherine Savage | Rhys Barlow |
| James Willis | Jaimes Wood | Bri Carmine |
| Trevor Jeffries | Beverley Hoskinson-Green | Ash King |
| Nelson Cook | Tanya Piejus | Sally Barrett |
| Deb Evans | Joy Hellyer | Carl Bennett |
| Cat Weich | Kirrilee Hanlon | Lachlan Ridley |
| Sara Cass | Peter Martin | Annette McNamara |
| Sharyn Codyre | Bart van Stratum | Robyn McInnes |
| Jeanie Stewart | Vivian Menard | Cindy Hill |
| Jacqueline Griffiths | Megan Bibby | Andrew Carter |
| Pene Leadbeater | Amelia Carter | Ryan Candland |
| Jennifer Cavanough | Rosie Bowie | Kate smith |
| Jennifer Clark | Helen Seddon | Bill Manning |
| Noah Roncero-Korn | Sandra Norman | Sarah Verbiest |
| Nick Scannell | Jenny Mehrstens | MARCIA Rew |

| | | |
|---------------------|--------------------|------------------------|
| Sonya Olykan | Charlie Zonnevylle | devin mueller |
| Cilla Scott | JUSTINE O'CONNELL | Peter McDonald |
| Evie Renouf | Asterion Briscoe | Sebastian Buzenberg |
| Cheryl Archer | Rowland Burdon | Seraphine Candland |
| Pip Scott | Maryclare Wilson | David Sprott |
| Cathie Morton | Roopi Gill | Hazel Zalucki |
| Helen Law | Barbara Lofgren | Catherine English |
| Anna Prussing | Margaret Domett | Susan Reid-Tait |
| Sharyn Richardson | JANET Sleith | Laureen Jones |
| Marty Scott | Steve Flynn | Amanda Calder |
| Virginia Abernethy | Selena Bernath | Linda Lewis |
| Nicholas Hill | Pat Vincent | Catherine Isaac |
| Stuart McDonald | Jacqui Binnie | Jo Maxwell |
| Christine Sangster | Linda Broome | Susi Cosimo |
| Maggie Hough | Bobbi Gibbons | Gloria Wheeler |
| Lindy Stein | Odette Tait | Bev Moon |
| Shona Willis | Caroline Doust | Laura Thomas |
| Jeffrey Azzato | Antonia Azzato | Rosemary Mirams |
| Diane Middleditch | Suzanne Blumhardt | Ellan Young |
| Peter Adams | Janet Davies | Henry Collingridge |
| Michael Grace | Trish Thomas | John Feast |
| Diane Moldenhauer | Penny Heatherbell | Ross Hutton |
| Michelle Gaukrodger | Ann Leigh | Judy Siers |
| Paul Jackson | Louise Townsend | Jo Grace |
| Janet Watchman | Val Fergusson | Nick Hough |
| mitzi robertson | Emma Robertson | Mark Derby |
| John Toogood | Susie Toogood | Chris Gollins |
| Mary Nathan | Jane Diplock | Simon Meikle |
| Chris Swan | Ann Mace | Denis Kirkcaldie |
| Jess Harkins | Julie Anne Scott | Barbara Susan Upton |
| Darea Sherratt | parm gill | Anna Auty |
| Ann Elborn | Jocelyn Brandon | Richard Laurenson |
| Susan Laurenson | Frances Underwood | Leyla Werleigh-Pearson |
| Erica McLean | Deb Feast | Jane Kirkcaldie |
| Leith Wallace | Shani Pillai | Ella ODonohue |
| Marina Macfarlane | Jocelyn Kendrew | Jill Reid |
| Jemma OBrien | Nancy Swarbrick | Eleanor Schwer |
| Joji Jacob | Louis Schwer | Benita Murray |
| Francis Neill | Terri Taylor | Barbara Glogau |
| Suzy OBrien | Miriam Busby | Debbie McCrae |
| Catherine Tuohy | Caroline Schwer | Anthony Byrne |
| Robyn Rendall | Madeleine Harper | Dearna Gaukrodger-Read |
| Jennifer Thompson | Kevin McCrae | Hester Paul |

Attachment 1: Authenticated signatures
Petition: Save the Begonia House

| | | |
|--------------------------|------------------------------|---------------------|
| Carol Bohmer | John Hutton | Helen Challands |
| Theresa Chaney | Gus Watt | Andrew Crutchley |
| Sharon Crosbie | Colleen Laking | Chris Streatfield |
| Jane Wright | Stuart Perry | Jeen Koning |
| Rob Laking | Janet Horncy | Patricia Corbett |
| Diana Bridge | John Cook | Jane PERRY |
| Alastair Stewart | Jocelyn Chalmers | Rachel Gaukrodger |
| Helen Jurie | Adam Morris | Linda McCulloch |
| Sarah Acland | allan morse | Susan Hobbs |
| Maxine Glogau | Ian Booth | Wilfrid Whattam |
| Nora Whattam | Florence Lander | Cherie Jacobson |
| Chris Cochran | Pete Grant | Wendy Palmer |
| Katrina Stevens | Sally Woodfield | Mark Livingstone |
| Amanda Mulligan | Alex Vakhrousheva | Carolyn Fredrickson |
| Sapna Patel | Zoe Renwick-Kay | Derek Lander |
| Penelope Thompson | CAROL CARR | Margaret Huggins |
| Susan Foster | Debbie Kay | Judy Simpson |
| Emma Bennett | Alan Greenslade | Joshua Dubbeld |
| Sarah Wade | Renee Cooper | Liz Lander |
| Hayden Alcock | Michel Norrish | Ross Fletcher |
| Jane de Lisle | Ian Armitage | Jane Kitchenman |
| Clare Docherty | Harriet Bilsby | Stephanie Lay |
| Asuncion Maureen Imperio | David Litchfield | Eva Woodbury |
| Lara Simpson | Emiel Lammers van Toorenborg | Gwyneth Armitage |
| Glenis Levack | John Moreno | Kenneth Geard |
| Diana Winn | Clare Shearman | Martin Shearman |
| Zara Lester | Rodger Sparks | Kristin Wickens |
| Pat Wakelin | Katherine Sutcliffe | Bill Goldstone |
| Barbara Foulkes | Phoebe Barry | Lance McEldowney |
| emily kerry | Paul Barry | Cara Goldstone |
| Sophie Barry | Susan Shipley | Catharine Underwood |
| Ines Ferrer-Bergua | Julie Vose | Peter Vose |
| Melissa Haskell | Sue Newth | Rachael Hammon |
| Patricia Thompson | Victoria Read | Anna Capewell |
| Helen Slater | Barbara Johnson | Regina Bernotas |
| Roz Lawlor | Klaus Knospe | Ross Pickard |
| C Yates | Carol Taylor | sharon Hollis |
| Laurel Johnson | Ann McLean | Daniel Malpass |
| Rachel Underwood | John Rosser | Shaun Coughlan |
| Pippa Auld | Helen Bewley | Rose Jamieson |
| Paula East | Shaughan Anderson | Pauline Walker |
| Wayne Hills | Liz Heatley | Nathaniel de Boer |

| | | |
|------------------------|----------------------------------|-------------------|
| Sally Gates | Liza Romanova | Pat McHaffie |
| Ruth-Mary James | racchel campbell | Inga Reid |
| John Morrison | Susan Field | Julie Ward |
| Helen Fawthorpe | Annemarie Van der Slot-Verhoeven | Viv Lowe |
| Stella O'Brien | Michael Chilton | Kirstin OBrien |
| Janice Chilton | Deryn Hardie Boys | Sally Davenport |
| Graeme Schofield | Trish Trembath | Pamela Stainton |
| Michael OBrien | Murray Hall | Raewyn Hall |
| Bruce McLachlan | Anne Buckell | Andrew Salter |
| Philip Bridgen | Claire Nolan | John Galloway |
| Gillian Deane | brighid jamieson | Brian McKeon |
| Felicity Wing | John Thomason | Jill Merrick |
| Brian Rusbridge | Deborah Kendon | Alison Rusbridge |
| Graeme Moss | David Hall | Dianne Purdie |
| Noel. J. Peterson | Andrew Macbeth | Gordon Purdie |
| Gloria Hettige | Lynne Leslie | Lisa Crombie |
| Andy Youle | Allison Scott | Susan Bridgen |
| Hanna Hawke | Antoinette Lambert | Hannah Murphy |
| Janine Youle | Jennifer Bridgen | Jude Livingston |
| Michelle Hogan | Tara O'Brien | PATRICIA DRAKE |
| Alice Chamberlain | David Hogan | Philippa Kerr |
| Mike Scannell | Michael Kerr | Carolyn Latimer |
| Sally Kendall | Nick Kendall | Andrew Wallace |
| James Dawson | Charles Gordon | Kerrie-Lee Magill |
| Elizabeth Jenny Graham | Honor Clark | Jo Lester |
| Yvonne Coughy | Jenny Murray | Erika Fletcher |
| Sean Maguire | Donald Gillies | Tracey butchers |
| Clare Gleeson | Tracey Macleod | David Douglas |
| Karen Booth | Phillip Bright | Antonietta Bright |
| Lorraine Chin | Cheryl Norrie | Janeen Gillies |
| Sue Skene | John Gilberthorpe | Ann Gillies |
| anne Sidwell | Mazz Scannell | |

3. General Business

TRAFFIC RESOLUTION TO SUPPORT THE IMPLEMENTATION OF METERED MOTORCYCLE PARKING

Kōrero taunaki | Summary of considerations

Pūtake | Purpose

- 1. This report seeks the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee's (the Committee) approval to implement metered motorcycle parking in the Central City.

Hāngai ki te rautaki | Strategic alignment

- 2. The most relevant community outcomes, strategic approaches, and priorities for this paper include collaborating with our communities to mitigate and adapt to climate change; the transformation of our transport system to move more people with fewer vehicles; and overall contributing to the economic wellbeing of the city.

Ngā whakataunga whaitake ō mua | Relevant previous decisions

- 3. On 30 May 2024 at the Ordinary Meeting of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, the Committee agreed to implement a motorcycle parking fee in the Central City of up to \$2.50 per hour, and that the specifics of the fee structure will be determined through a separate Traffic Resolution consultation process that will follow the Long-term Plan (LTP) process.
- 4. This proposed Traffic Resolution originally went to the Koata Hātepe | Regulatory Processes Committee for consideration at its meeting on 9 April 2025. The Regulatory Processes Committee did not exercise its delegated powers in respect of the proposed Traffic Resolution as the Committee deemed it more appropriate for a Committee of the Whole to make a decision on the proposed Traffic Resolution.
- 5. On 30 April 2025, Te Kaunihera ō Pōneke | Council delegated to the Kōrau Tōtōpū | Long-term Plan, Finance and Performance Committee the power to make decisions on the proposed Traffic Resolution TR05-25 Wellington Central Motorcycle Metered Parking.

Te tāpua | Significance

- 6. The decision is **rated medium significance** in accordance with schedule 1 of the Council's Significance and Engagement Policy.

Whakaaro ahumoni | Financial considerations

- ☐ Nil ☒ Budgetary provision in Annual Plan / Long-term Plan ☐ Unbudgeted \$X

- 7. The 2024-2034 LTP includes an expected revenue return of \$1,067,251.65 per annum from metered motorcycle parking.

8. There is funding in the 2024-2034 LTP parking programme budget for the implementation of metered motorcycle parking in the Central City.
9. The options presented in this paper have different financial returns. The recommended option aligns with the revenue expectations set in the 2024-2034 LTP. Should a different option be selected by the Council, then this would need to be reflected in the budget. Should a lower revenue option be selected then an alternative revenue source would be required to make up the shortfall.

Tūraru | Risk

☒ Low ☐ Medium ☐ High ☐ Extreme

10. The proposal is considered low risk.
11. The main risk is not attaining the revenue expectations listed in the LTP. The revenue modelling extrapolates real-world data with a number of assumptions. The impacts of behaviour change following the implementation of metered parking is largely unknown, and was one of the key topics highlighted in the public consultation. Therefore, the models can be used as forecasts only. Should users behave significantly different to the assumptions listed in the Project Report, WCC may either under- or over-realise the revenue expectations. These can be adjusted in coming Annual Plan processes if required.

| | |
|---------------------------|--|
| Author | Paul Barker, Street Transformation Manager |
| Kaiwhakamana Authoriser | Vida Christeller, Manager City Design Liam Hodgetts, Chief Planning Officer |

Taunakitanga | Officers’ Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information
2. Approve Traffic resolution TR05/25 with the following change:
 - 2.1 Change enforcement from 7 days a week to only be Monday to Friday.

Whakarāpopoto | Executive Summary

12. On 30 May 2024 at the Ordinary Meeting of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, the Committee agreed to implement a motorcycle parking fee in the Central City of up to \$2.50 per hour, and that the specifics of the fee structure will be determined through a separate Traffic Resolution consultation process that will follow the LTP process.
13. Metered motorcycle parking was included in the 2024-2034 Long Term Plan public consultation process. 43% of submissions were in favour of the proposal, and 42% were in opposition.

14. Following an analysis of the use of the on-street dedicated motorcycle parking assets in Wellington, WCC consulted the public on a draft traffic resolution where the proposed option was to apply metered rates to all Central City motorcycle parks from 8am-8pm from Monday to Sunday with a cost of \$1.00 per hour and no daily cap. This option fulfilled the financial return included in the 2024-2034 LTP according to the modelling developed by officers. Other options we considered were available on the project website during the consultation.
15. The public consultation ran from 11 November – 1 December 2024 and Council received 1645 written and heard 38 oral submissions over 3 days in February 2025. Approximately 80% of the 1645 respondents opposed the proposal.
16. To meet the expectations set during the long-term planning process, including raising council's annual parking revenue by \$1.067m¹, the officer recommendation is to proceed the application of metered fees for motorcycle parking in the Central City. It is recommended that the fee is set at \$1.00 per hour Monday to Friday instead of Monday to Sunday as proposed prior to consultation. This is in line with the 2020 Parking Policy.
17. Currently, some motorcycle users park on the street outside of the dedicated motorcycle parking spaces. This is non-compliant, but not currently enforced by WCC. If this TR is approved, WCC would need to start enforcement. If this does not take place, then there is likely to be an increase in non-compliant parking. The consequences of this include reduced financial return from this intervention and congestion/blockages on the road corridor/footpaths.

Takenga mai | Background

18. Wellington City Council publicly consulted on paid motorcycle parking in 2011². A Motorcycle Parking Review was presented to the 4 August 2011 Strategy and Policy Committee for decision. The summary recommendations from this paper were: 1) Agree in principle that parking fees should not be excluded from the mix of demand management regulations that could be applied to motorcycle parking in the central area, and that any fees for motorcycle parking will only be introduced subject to public consultation through the LTP process, and that if councillors agree in the future to introduce charging for motorcycle parking, then officers will report back with further advice relating to the recommended method of implementing fees, and suggested fee levels.
19. From 12 April to 12 May 2024, Council undertook consultation on its proposed 2024-2034 Long Term Plan. This included a proposal to move Central City motorcycle parking from free to paid. It was anticipated that this would increase Council's parking revenue by \$1,067,251.65 per annum.
20. During LTP consultation we received 3,163 submissions on the proposed metered parking. 43% of submissions were in favour of the proposal, and 42% were in opposition.
21. On 30 May 2024 at the Ordinary Meeting of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, the Committee agreed to implement a motorcycle

¹ <https://www.transportprojects.org.nz/assets/Modules/DocumentGrid/2024-34-longtermplan-volume-one.pdf>

² https://wellington.govt.nz/-/media/your-council/meetings/committees/strategy-and-policy-committee/2011/08/04/files/4_august_2011_report_5_forward_programme.pdf?la=en&hash=5BFBB3AB0104631FBAA19D888FEB3E2A9836F348

parking fee in the Central City of up to \$2.50 per hour, and that the specifics of the fee structure will be determined through a separate Traffic Resolution consultation process that will follow the LTP process. This paper fulfils the Traffic Resolution required for decision-making.

22. Officers conducted in-person surveys in August and September 2024 to ascertain data on the use of motorcycle parking bays in the Central City. This was used to model potential financial returns based on differing metered rates, daily caps, times, and geographic scopes.
23. The results of this modelling were presented in a Project Report³, alongside the proposed traffic resolution (appended to this paper). These documents were presented to the public for consultation in November and December 2024. 8 potential options for metered motorcycle parking were presented, with the recommended option to apply metered parking across all Central City motorcycle parks at \$1.00 per hour from Monday to Sunday, 8am-8pm with no daily cap. This was the recommended option primarily based on 1) its alignment with the 2020 WCC Parking Policy; 2) its modelled financial outcome aligning with LTP expectations; and 3) its equatable area cost to the user compared to the area cost of car parking in the Central City.
24. 1645 written submissions were received. 80% of these did not support the proposal. 11% would support the proposal with changes. 8% supported the proposal. These submissions are available to view on the website ([part one](#) and [part two](#)). 35 oral submissions were also heard. 83% of those who registered for oral submissions did not support the proposal. 13% would support the proposal with changes. 4% supported the proposal. The key themes of the submissions have been summarised. Officers have responded to these. This is appended to this paper and summarised below in the paragraphs 31 to 38.

Kōrerorero | Discussion

25. On-street parking for all modes is an important albeit small part of the parking provision in the Central City.

³ <https://www.transportprojects.org.nz/assets/Modules/DocumentGrid/Motorcycle-Metered-Parking-Project-Report.pdf>

26. The following section is from the Parking Policy 2020: *Competition for motorcycle parking is already high and as competition for public onstreet road space increases, it is expected that long-stay or commuter motorcycle parking in the Central City will need to shift to commercial off-street parking facilities. It is likely that time restrictions or pricing will need to be introduced to manage demand. The Council will prioritise short-stay parking and access to facilities and services in the city for motorcycles over long-stay or commuter parking. The management tools will apply bay by bay and not necessarily be applied to all motorcycle parking bays in all locations in the Central City at the same time. The management tool used will reflect the demand and use pattern in that area, which will vary during the day and during the week.*
27. The Parking Policy specifies that where demand for parking is high (occupancy of spaces is consistently over 85 percent, turnover is low, duration of stay regularly exceeds three hours, and non-compliance is high), parking management tools can be implemented.
28. The data collected from the surveys for this project found occupancy to be above 85% in 41 out of the surveyed 58 motorcycle parking bays at peak times in the Central City.
29. Section 4.6.3 of the WCC Parking Policy⁴ lists the parking management tools that are able to be implemented based on the parking space hierarchy for the Central City.
30. To make the best use of parking spaces (not over or under-occupied), the price per hour needs to be high enough to reduce demand when occupancy is over 85 percent and low enough to maintain average occupancy above 50 percent. The parking space designations need to be actively managed to ensure that the highest priority parking types are available where possible.
31. This proposal for introducing metered motorcycle parking in the Central City follows the broader outcomes listed in the Parking Policy, namely the direction of moving more people with fewer vehicles. This proposal deviates from section 4.6.3 in that 1) it omits the step of applying time-restrictions to prioritise short-stay parking; and 2) it proposes metered parking across the entire Central City.
32. Metered rates are proposed over time-restricted parking as it is recognised that motorcycle parking is a valuable asset to commuters in the city. Imposing time-restricted parking to increase turnover and availability would disproportionately disbenefit this user group. The application of metered rates as an intervention will lead to increased turnover and occupancy at the same time providing day parking for commuters.
33. It is proposed that metered parking applies to the entire Central City. The key rationale for this includes:
- Consistency: One rule across the city makes the parking settings clear for users, leading to higher compliance rates.

⁴ <https://www.transportprojects.org.nz/assets/parking-policy-adopted-august-2020.pdf>

- Limiting the unintended consequences of migration to free parking: Where there is free parking located within walking distance of a paid location, it is likely that users will opt for the free parking. This will limit the financial benefits of the intervention, inconvenience users, lead to congestion in the free spaces, and disadvantage those who come into the city later in the day.
34. The 2020 Parking Policy recommends the introduction of exponential pricing to encourage turnover. A daily cap on parking fees would be contrary to this and with the reduced rate of \$1.00 per hour the daily parking cost is approximately 50% of what it would cost to park a car of a day in an off-street facility. Therefore daily caps are not recommended.
35. Public submissions highlighted that the introduction of paid motorcycle parking will likely lead to mode shift away from motorcycle riding. Whilst this may occur, this is expected to be offset, at least in part, by the impact of the enforcement of non-compliant motorcycle parking. Although unquantified, many motorcycle users park on the street outside of the dedicated motorcycle parking spaces. This is non-compliant, but not currently enforced by WCC. If this TR is approved, WCC would need to start enforcement. If this does not take place, then there is likely to be an increase in non-compliant parking. The consequences of this include reduced financial return from this intervention and congestion/blockages on the road corridor/footpaths.
36. Public feedback raised the point that introducing fees for parking will disincentivise the use of motorcycles and will have a counterproductive impact on congestion and emissions as users switch to car transport. Officers note that introducing parking fees could result in mode shift away from motorcycles to other types of transport. The extent of this is largely unknown, as is the type of transport that users will switch to.
37. Many submitters highlighted that the change is unfair or inequitable. Officers note that the proposal is in line with the WCC 2020 Parking Policy, and the recommended hourly fee is in line with the cost per metre of kerb space when compared to a car park.
38. It was noted that students may be disproportionately impacted. Officers note that free motorcycle parking is available in two Victoria University of Wellington campus grounds.
39. Some responders highlighted desire to have an increased level of service following the introduction of parking fees. Officers note this request.
40. Some submissions highlighted that this proposal may discourage people from visiting the CBD area. The recommended option is to limit the application of metered rates to weekdays. Weekends will remain free. It is expected that some motorcycle commuters will park elsewhere, freeing up space within the marked motorcycle bays for short stay use as envisaged in the parking policy.
41. Some submissions queried or disputed the evidence and analysis to support the proposals. The data and analysis is presented in the Parking Project Report, and was made available during public consultation for the Traffic Resolution. The data obtained from surveying the parking showed that the thresholds for interventions listed in the 2020 WCC Parking Policy have been met.

42. There were a range of views on the proposed fees. The LTP consultation listed a maximum of \$2.50 per hour. Following a detailed analysis of the use of motorcycle parking, Officers calculated that the \$1/hour fee proposed by the Council is in line with the cost per metre of kerb space when compared to a car park (\$5/hour on weekdays). The fees proposed through the recommended option are also set to reach the budget expectations set in the long-term plan.

Kōwhiringa | Options

43. The options available are listed in the table on the next page, alongside officers' assessment of the positive and negative implications of each option.

| Option | Metered rate | Estimate revenue | + | - |
|--------------------|---|------------------|--|--|
| Do nothing | None | None | Supported by ca. 80% of submitters to the November 2024 consultation process | Does not fulfil the LTP budget expectations |
| A | \$1.00/hour Monday to Sunday 8am-8pm | \$1,200,000 | Meets LTP budget expectations; Most equitable to passenger vehicle parking in Central City | Enforcement costs at the weekends may outweigh the weekend revenue |
| B (recommended) | \$1.00/hour Monday to Friday 8am-8pm | \$1,103,500 | Meets LTP budget expectations; Most policy-compliant option | |
| C | \$1.00/hour (first hour free) Monday to Friday 8am-8pm | \$995,000 | Encourages short-term motorcycle parking to support local businesses | Does not fulfil the LTP budget expectations; Higher requirement for manual enforcement |

| | | | | |
|---|--|-------------|--|---|
| D | \$1.00/hour (first two hours free) Monday to Friday 8am-8pm | \$884,000 | Encourages short-term motorcycle parking to support local businesses | Does not fulfil the LTP budget expectations; Higher requirement for manual enforcement |
| E | \$1.00/hour, Monday to Friday 8am-8pm \$6/day daily cap | \$905,000 | | Does not fulfil the LTP budget expectations; A daily cap is contradictory to the Parking Policy |
| F | \$1.00/hour, Monday to Friday 8am-8pm \$8/day daily cap | \$1,004,000 | | Does not fulfil the LTP budget expectations; A daily cap is contradictory to the Parking Policy |

44. Option B is recommended. It is the most policy-compliant option which meets the revenue expectations listed in the LTP.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Te hāngaitanga ki ngā rautaki me ngā kaupapa here a Te Kaunihera. | Alignment with Council's strategies and policies

45. This proposal is in line with the WCC 2020 Parking Policy, as discussed in the 'Discussion' section of this paper.
46. This proposal is in line with the Te Atakura: First to Zero implementation plan.

Whai wāhitanga me ngā uiui | Engagement and Consultation

47. The decision to implement metered motorcycle parking was made through the 2024-2034 Long Term Planning Process. The LTP was publicly consulted on.
48. The specific fee structure was delegated to the Regulatory Process Committee as part of the Traffic Resolution process. A public consultation process was conducted on the Transport Projects website⁵ and promoted to motorcycle users and the Wellington public. The public consultation process included a three-week period in which the public could submit feedback. Both individuals and organisations had the opportunity to submit. 1645 written submissions and 38 oral submissions were received.

Ngā pāpātanga ki te Māori | Māori Impact Statement

49. This proposal has limited impact on Māori or Tāka Here partners.

⁵ <https://www.transportprojects.org.nz/current/motorcycleparking>

Ritenga ahumoni | Financial implications

- 50. The estimated cost to deliver the updated parking conditions is \$220,000. This includes project management fees, data collection & analysis, communications and engagement support and delivery, sign supply & installation, and a contingency.
- 51. The modelled revenue income from the recommended fee structure is \$1,103,500 per annum.
- 52. Should the Council not adopt a fee structure that covers the expected revenue from Metered Motorcycle Parking, an alternative revenue source or cost savings will need to be identified to fill the gap in the 25/26 annual plan and future annual plans adjusted.

Ngā whakaaroaro ture | Legal considerations

- 53. Council's Traffic & Parking Bylaw provides for Council to make rules concerning the use by traffic or otherwise of any road or other area controlled by Council through a Traffic Resolution. The Traffic and Parking Bylaw requires that Council consult on proposed traffic resolutions. Consultation must be carried out in accordance with the principles of consultation set out in the Local Government Act 2002. These include giving due consideration, when making a decision, to the views presented by submitters.
- 54. Traffic resolutions are usually considered and decided by the Regulatory Processes Committee and as such, the oral submissions on this traffic resolution were heard by the Regulatory Processes Committee. In making a decision on this proposed Traffic Resolution, members who were not in attendance at the oral hearings should apprise themselves of the oral submissions. This could be done through watching the recordings of the oral submissions or reviewing the summary of oral submissions in Attachment 3.

Tūraru me whakamauru | Risks and mitigations

- 55. This delivery of this proposal is considered low risk due to the works required to deliver the change being relatively minor.
- 56. The revenue predictions from the modelling are based on both collected data and a range of assumptions. These are detailed in the Project Report, which is available to [view on the WCC website](#). The revenue expectations that were included in the LTP were built on initial modelling, which had less data input. Applying metered charges will likely influence user behaviour, which cannot be accurately predicted. As such, the revenue models are limited in their ability to accurately forecast revenue. The financial estimate of the recommended option is \$36,248.35 higher than the revenue listing in the LTP.

57. As directed by Councillors, options are provided for free parking for the first one and two hours, as well as options for price caps. The current proposed scheme aligns with the same on-street payment conditions for cars which is \$3-5 per hour, for specified time periods, paid through an on-street parking meter or through the PayMyPark application. If we were to deviate from this model (for example use a model where the first hour was free or introducing a daily cap), Parking Services would need to work through the software upgrades and enforcement implications, as these deviations do not currently fit within our current operations. This may result in a delay to the implementation of the scheme.

Ngā pāpātanga ki te hunga whaikaha | Disability and accessibility impact

58. This proposal is not expected to have any impacts on accessibility. Should metered parking be implemented, any additions of new parking meters will follow WCC best practice for placement to ensure they meet all accessibility requirements.

Ngā pāpātanga me ngā whakaaroaro huringa āhuarangi | Climate Change impact and considerations

59. This proposal is not expected to have a significant impact on carbon emissions. It has the potential to have a minor positive impact on mode shift in line with the sustainable transport hierarchy.

Mahere whakawhiti kōrero | Communications Plan

60. Should the decision be made to implement metered motorcycle parking, a custom communications plan will be created to support this change and inform affected parties in advance of the rate, geographic extent, how to pay, and date of the implementation.

Ngā pāpātanga me ngā whakaaroaro hauora, haumaru anō hoki | Health and Safety Impact considered

61. This proposal is not expected to lead to any significant health and safety impacts. Any physical works on signage and meter installation will be managed with suppliers in line with standard WCC practice.
62. Parking Services have health & safety procedures for general enforcement. Officers are equipped with body worn cameras and RTs and have regular health and safety refresher training. Metered motorcycle enforcement would fit within the current scope of general enforcement conducted by Parking Services and is within the areas Parking Services currently enforces on-foot.

Ngā mahinga e whai ake nei | Next actions

63. Should the decision be made to implement metered rates on motorcycle parking, officers will progress implementation and procure contractors and the relevant materials required for the physical works.
64. A communications plan will be launched with details of the implementation of the scheme for users.

65. Upon installation of any required additional meters and signage, the metered rates will be implemented across the Central City.

Ngā Āpitihanga | Attachments

| | | |
|---------------|--|----------|
| Attachment 1. | Traffic Resolution TR05-25.pdf | Page 66 |
| Attachment 2. | Officer Feedback to key consultation response themes | Page 148 |
| Attachment 3. | Oral Submissions Summary | Page 151 |

Proposal:

| | |
|--|---|
| Reference | TR05-25 Wellington Central Motorcycle Metered Parking |
| Location – where we propose to make the change | All existing dedicated motorcycle parking areas in the central city |
| What we'd like to do | Add metered parking fees to existing dedicated motorcycle parking areas. |
| Why we are proposing the change | <ul style="list-style-type: none"> Currently motorcycle parking bays in central Wellington are free. The cost of providing the unmetered, on-street motorcycle parking is met by all ratepayers regardless of whether they use the motorcycle parking or not. The introduction of an hourly fee will create a more consistent, user-pays approach to parking charges for motorcycles, similar to that of other motor vehicles. Many of the dedicated motorcycle parking areas are at capacity in the central city, particularly on weekdays. The introduction of a parking fee will encourage greater turnover and availability of motorcycle parking. It will also raise revenue that will go towards the city's infrastructure and service costs. Following the Parking Policy's 4.4 PDF version (585KB) Parking space hierarchy – how we will prioritise parking for the central city, short-stay motorcycle parking is classified as a 'high priority' activity. The occupancy and turnover of kerbside parking spaces needs to be managed to support businesses (including retail and hospitality), and to provide reasonable access to all. On 30 May 2024 at the Ordinary Meeting of Kōrau Tōtōpū Long-term Plan, Finance, and Performance Committee, the Council decided to implement a motorcycle parking fee of up to \$2.50 per hour, and that the specifics of the fee structure will be determined through a separate Traffic Resolution consultation process that will follow the Long-term Plan process. The Committee also agreed to direct officers to provide the option of a daily cap on fees for motorcycle parking when preparing for traffic resolutions. Currently the motorcycle parking areas have no fees and no time limitations (except for four areas that are restricted to 120 minutes and one to 180 minutes). There are two main impacts of the unrestricted use of the spaces by motorcycle users: <ol style="list-style-type: none"> 1. The cost of providing unmetered motorcycle parking is met by all ratepayers. These costs include road markings, signage, road maintenance, enforcement, and lost opportunity cost of other uses for the kerbside space. |

| | |
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| | <p>2. Users of the motorcycle parking are not required to move their vehicle. These spaces are therefore ‘commuter’ or ‘residential’ parks with little opportunity for short stay use.</p> |
| Impact | <p>There is no change to the number of parking spaces available. It is expected that this intervention will enable a higher level of availability of parking in areas of high occupancy. There will be no physical changes to the road corridor as a result of this proposal, other than changes to signage and more parking meters.</p> <p>There are four primary benefits to the introduction of metered fees on motorcycle parking:</p> <ol style="list-style-type: none"> 1. Increased equity with car parking: The public road corridor is a valuable and limited commodity which is in a high level of demand. The use of this space for motorcycle parking currently benefits motorcycle users only. This is not in line with how public space is allocated. The introduction of paid parking will bring the use of this space in line with other parking. 2. Increase in reasonable access: With the introduction of an intervention to increase turnover, there will be an increase in reasonable access to these parking facilities. This will, in turn, enable more customers and visitors to visit local businesses. 3. Reduced carbon emissions: Whilst there are battery electric motorcycles in the market, the majority of the motorcycles utilising the parking are internal combustion engine vehicles. It is expected that there will be some mode shift to public transport and active transport modes because of the introduction of paid parking. This is in line with the Council’s Te Atakura: First to Zero climate commitments. 4. Revenue: The introduction of paid motorcycle parking will enable a new revenue stream to contribute to the delivery of Council Services. |
| Other options considered | <p>For full information on the options considered, see the <i>Motorcycle Metered Parking Project Report</i>.</p> <p>Given that the Kōrau Tōtōpū Long-term Plan, Finance, and Performance Committee has directed officers to implement paid parking for motorcycles in the central area of up to \$2.50/hour, the option of not charging has not been investigated at this stage. However, this will remain an option available to the Committee when making decisions on how to proceed.</p> <p>Options that were considered by Council officers involve times of the day, days of the week, and if all or only some of the parking bays should be metered.</p> |

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| | <p>This traffic resolution proposes that metered motorcycle parking be applied at \$1/hour, Monday to Sunday, 8am to 8pm, in line with the times in which motorists are charged for parking on street in the central area.</p> <p>It remains an option to reduce this to exclude weekends or to reduce the times per day in which parking is charged for.</p> <p>Analysis of parking occupancy across the city showed variable use/demand. The area west and north of Victoria Street had high weekday occupancy, while the area east of Victoria Street had lower weekday occupancy (less than 70%).</p> <p>Option for only charging for the high occupancy parking bays were considered but it was determined that this option would create confusion for users. This option would also likely lead to migration to the free (or cheaper) bays in the southern/eastern parts of the city, leading to an increase in their occupancy and then triggering the need to introduce further charges.</p> <p>Another option is to consider each bay on its merits as to whether charges are introduced.</p> <p>Options to increase/decrease or rearrange the number, size, and location of motorcycle parking bays, were not considered as part of this project as these changes were considered out of scope. If it is appropriate to change any bays in the future, this would be subject to a further traffic resolution.</p> |
| How this relates to the parking policy | <ul style="list-style-type: none"> Addresses the issue of reduced availability of motorcycle parking in the western area of the central city. This area is experiencing high occupancy and low turnover during weekdays. Supports a shift in the type of transport used – and facilitates a shift to using active travel (eg, walking and cycling) and public transport through parking management and pricing, to move more people driving fewer vehicles. Supports business wellbeing – to ensure parking management and pricing controls support economic activity in the central city. |
| Additional Information | <ul style="list-style-type: none"> The Long-term Plan lists a budget expectation of \$1,067,000 from the introduction of metered fees for motorcycle parking. The proposed fee structure has been developed to meet this expectation. To view the legal description for this Traffic Resolution, an electronic copy of the report will be available on the Council's Transport Projects website from 10am Monday 11 November 2024 at Motorcycle Parking WCC Transport Projects or you can call (04) 499 4444 and we will send one out to you. |
| Privacy | <ul style="list-style-type: none"> Your privacy is important to us. Please DO NOT add specific personal details to your feedback (i.e.: full name, address, etc) What we do with your personal information: All submissions (including your first name, but not contact details) are provided in their entirety to elected members and made available to the public on our website and at our office. Personal information |

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| | <p>(including contact details) will also be used for the administration of the consultation process including informing you of the outcome of the consultation. All information collected will be held by Wellington City Council, 113 The Terrace, Wellington, with submitters having the right to access and correct personal information.</p> <ul style="list-style-type: none"> For more information regarding our Privacy Statement please check our webpage: Privacy statement - Wellington City Council. |
| Feedback | <ul style="list-style-type: none"> If you would like to provide us with specific feedback, which will be added to the Traffic Resolution following consultation and made public in full, please complete the online feedback survey at transportprojects.org.nz/motorcycleparking Complete the survey by 5pm Sunday 1 December. If you prefer a paper version of the survey, you can download and print a paper, freepost version of the feedback survey, at transportprojects.org.nz/motorcycleparking, complete and post this to us to arrive by 5pm Sunday 1 December. For large print or other accessible formats, please contact the team at motorcycleparking@wcc.govt.nz or on 04 499 4444. The consultation period opens at 10am Monday 11 November and finishes at 5pm Sunday 1 December 2024. |
| Next Steps | <ol style="list-style-type: none"> Feedback collated and considered by Transport Projects team. Transport Projects team may update or amend the recommended option in the proposal, following public feedback. The proposal will go to the Koata Hātepe Regulatory Processes Committee meeting on 27 February 2025. If approved, the proposal will be installed by mid- 2025 |

Motorcycle metered parking fee proposal.

| Zone restriction | Current | Proposed |
|---------------------------------------|---------|--|
| Central City Motorcycle parking (W41) | No fee | \$1 per hour 8am to 8pm Monday to Sunday |

Legal Description:

Remove from Schedule B (Restricted Parking) of the Traffic Restrictions Schedule

| Column 1 | Column 2 | Column 3 |
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| Outside Central train station | Motorcycle Parking, At All Times | Northwest side parking area, clockwise direction following the kerbline 27 metres from its intersection with Bunny Street Lay-by (Grid Coordinates x= 1749043.996 m, y= 5428696.754 m) and extending for 8 metres. |

TR05-25 Motorcycle Metered Parking

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| WARING TAYLOR ST | Motorcycle Parking, P120, at all times | Southwest side, following the kerbline 49 metres west of its intersection with Featherston Street (Grid coordinates x= 1748852.741 m, y=5428374.409 m), and extending in a north-westerly direction for 4 metres. |
| PANAMA ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 41 metres southeast of its intersection with Lambton Quay (Grid coordinates, x= 1748684.990 m, y= 5428229.094 m), and extending in a south-easterly direction for 4 metres. |
| PANAMA ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 81 metres southeast of its intersection with Lambton Quay (Grid coordinates, x= 1748684.990 m, y= 5428229.094 m), and extending in a south-easterly direction for 4.0 metres. |
| VICTORIA ST- #175 SLIP | Motorcycle Parking, At All Times | East side slip lane, commencing 8.4 metres south of the slip lane inception (Grid Coordinates X= 1748586.635 m, Y=5427284.402 m) and extending in a southerly direction following the kerb line for 17.4 metres. |
| DIXON ST | Motorcycle Parking, At All Times | South side, commencing 219 metres north-west of its intersection with Taranaki Street (Grid coordinates, x= 1748931.667 m, y= 5427250.711 m), and extending in a north-westerly direction following the southern kerbline for 5 metres. |
| MERCER ST | Motorcycle Parking, At All Times | South side, commencing 6 metres south-east of its intersection with Willis Street (Grid coordinates, x= 1748653.054 m, y= 5427719.145 m), and extending in a south-easterly direction following the northern kerbline for 4 metres. |
| WAKEFIELD ST | Motorcycle Parking, At All Times | South side, commencing 100 metres north-west of its intersection with Cuba Street (Grid coordinates x= 1748840.371 m, y= 5427527.399 m), and extending in a north-westerly direction following the southern kerbline for 6.5 metres. |
| FEATHERSTON ST | Motorcycle Parking, At All Times | West side, commencing 10 metres south of its intersection with Grey Street (Grid Coordinates x= 1748736.136 m, y= 5428117.431, m), and extending in a southerly direction following the western kerbline for 15.5 metres. |
| FEATHERSTON ST | Motorcycle Parking, At All Times | West side, commencing 6.5 metres south of its intersection with Panama Street (Grid Coordinates x= 1748765.087 m, y= 5428183.801 m), and extending in a southerly direction following the western kerbline for 2.5 metres. |
| WAKEFIELD ST | Motorcycle Parking, P120, at all times | South side, commencing 12 metres northwest of its intersection with Pringle Avenue (Grid coordinates x= 1748879.064 m, y= 5427487.644 m), and extending in a north-westerly direction following the southern kerbline for 3.5 metres. |
| HUNTER ST | Motorcycle Parking, At All Times | South side, commencing 6 metres east of its intersection with Customhouse Quay (Grid Coordinates x= 1748785.647 m, y= 5428010.830 m), and extending in an easterly direction following the southern kerbline for 11 metres. |
| LAMBTON QUAY | Motorcycle Parking, At All Times | West side, following the kerbline 45 metres north of its intersection with Farmers Lane (Grid Coordinates x= 1748722.762 m, y= |

TR05-25 Motorcycle Metered Parking

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| | | 5428465.140 m), and extending in a northerly direction for 10.5 metres. |
| LAMBTON QUAY | Motorcycle Parking, P120, at all times | West side, following the kerbline 41 metres north of its intersection with Farmers Lane (Grid Coordinates x= 1748722.762 m, y= 5428465.140 m), and extending in a northerly direction for 4 metres. |
| STOUT ST | Motorcycle Parking, At All Times | North side, commencing 8 metres east of its intersection with Ballance Street (Grid Coordinates x= 1748818.988 m, y= 5428549.303 m) and extending in an easterly direction following the northern kerbline for 4.5 metres. |
| MARTIN SQ | Motorcycle Parking, At All Times | North side, commencing 18.5 metres south-east of its northern intersection with Taranaki Street (Grid coordinates x= 1748740.090 m, y= 5426772.454 m), and extending in a south-easterly direction following the kerbline for 3 metres. |
| BOND ST | Motorcycle Parking, At All Times | Southeast side, commencing 22 metres south of its intersection with Willis Street (Grid coordinates x= 1748634.869 m, y= 5427679.802 m), and extending in a southerly direction following the eastern kerbline for 6 metres. |
| ORIENTAL PDE | Motorcycle Parking, At All Times | North side, following the kerbline 110 metres east of its intersection with Herd Street (Grid Coordinates X=1749592.139 m, Y=5427318.016 m) and extending in an easterly direction for 5 metres. |
| ABEL SMITH ST | Motorcycle Parking, At All Times | Northeast side, commencing 112 metres east of its intersection with Victoria Street (Grid coordinates x= 1748375.36 m, y= 5426913.60 m) and extending in a south-easterly direction following the kerbline for 4.5 metres. |
| AITKEN ST | Motorcycle Parking, At All Times | North side, commencing 69 metres east of its intersection with Molesworth Street (Grid Coordinates X= 1748891.956 m, Y=5428976.098 m) and extending in an easterly direction following the kerbline for 17.5 metres. |
| BALLANCE ST | Motorcycle Parking, At All Times | Southwest side, following the kerbline 5.5 metres west of its intersection with Featherston Street (Grid Coordinates X= 1748882.542 m, Y=5428445.533 m) and extending in a north-westerly direction for 9 metres. |
| BALLANCE ST | Motorcycle Parking, At All Times | Southwest side, commencing 82 metres northwest of its intersection with Stout Street (Grid Coordinates X= 1748813.782 m, Y= 5428544.272 m) and extending in a north-westerly direction following the kerbline for 5 metres. |
| BALLANTRAE PL | Motorcycle Parking, At All Times | North side, following the kerbline 125 metres northeast of its intersection with Bowen Street (Grid Coordinates X=1748468.982 m, Y=5428875.599 m) and extending in an easterly direction for 11 metres. |
| CABLE ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 6 metres southeast of its intersection with Barnett Street (Grid Coordinates X=1749271.660 m, Y=5427348.724 m) and extending in a south-easterly direction for 3.5 metres. |

TR05-25 Motorcycle Metered Parking

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| CABLE ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 97 metres southeast of its intersection with Barnett Street (Grid Coordinates X=1749271.660 m, Y=5427348.724 m) and extending in a south-easterly direction for 3 metres. |
| CABLE ST | Motorcycle Parking, At All Times | Southwest side, following the kerbline 37 metres southeast of its intersection with Taranaki Street (Grid Coordinates X= 1749056.327 m, Y=5427465.138 m) and extending in a south-easterly direction for 10.5 metres. |
| FEATHERSTON ST | Motorcycle Parking, At All Times | West side, commencing 5 metres south of its intersection with Waring Taylor Street (Grid Coordinates X= 1748853.187 m, Y=5428373.922 m) and extending in a southerly direction following the kerbline for 5 metres. |
| FEATHERSTON ST | Motorcycle Parking, At All Times | West side, following the kerbline 22 metres north of its intersection with Whitmore Street (Grid Coordinates X=1748925.864 m, Y=5428534.220 m) and extending in a northerly direction for 12.5 metres. |
| HUNTER ST | Motorcycle Parking, At All Times | South side, commencing 45 metres east of its intersection with Lambton Quay (Grid Coordinates X=1748696.928 m, Y=5428055.378 m) and extending in an easterly direction following the kerbline for 9 metres. |
| JESSIE ST | Motorcycle Parking, At All Times | Southwest side, commencing 26 metres southeast of its intersection with Taranaki Street (Grid Coordinates X=1748825.826 m, Y=5426963.556 m) and extending in a south-easterly direction following the kerbline for 4.5 metres. |
| JOHNSTON ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 7 metres east of its intersection with Featherston Street (Grid Coordinates X=2658857.91792 m, Y=5990025.164353 m) and extending in a south-easterly direction for 24 metres. |
| KATE SHEPPARD PL | Motorcycle Parking, At All Times | South side, commencing 40.5 metres west of its intersection with Mulgrave Street (Grid Coordinates X=1749058.073 m, Y=5428871.105 m) and extending in westerly direction following the kerbline for 4 metres. |
| KENT TCE | Motorcycle Parking, At All Times | East side, following the kerbline 31.5 metres south of its intersection with Majoribanks Street (Grid Coordinates X=1749376.995 m, Y=5427061.018 m) and extending in a southerly direction for 10.7 metres. |
| KNIGGES AVE | Motorcycle Parking, At All Times | West side, commencing 19 metres south of its intersection with Vivian Street (Grid Coordinates X=1748717.466 m, Y=5426945.107 m) and extending in a southerly direction following the kerbline for 14.5 metres. |
| MARION ST | Motorcycle Parking, At All Times | East side, following the kerbline 18.5 metres south of its intersection with Ghuznee Street (Grid Coordinates X=1748772.853 m, Y=5427117.938 m) and extending in a southerly direction following the kerbline for 6.5 metres. |
| ORIENTAL PDE | Motorcycle Parking, At All Times | Northeast side, following the kerbline 308 metres east of its intersection with Herd Street (Grid Coordinates X=1749592.139 m, Y=5427318.016 m) and extending in a north-easterly direction for 5.5 metres. |

TR05-25 Motorcycle Metered Parking

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| SHELL LANE | Motorcycle Parking, At All Times | North side, commencing 27 metres west of its intersection with The Terrace (Grid Coordinates X=1748623.115 m, Y=5428356.387 m) and extending in a westerly direction following the kerbline for 11.5 metres. |
| STOUT ST | Motorcycle Parking, At All Times | Southeast side, following the kerbline 7 metres east of its intersection with Lambton Quay (Grid Coordinates X=1748739.230 m, Y=5428487.633 m) and extending in a north-easterly direction for 6.5 metres. |
| TENNYSON ST | Motorcycle Parking, At All Times | Southwest side, following the kerbline 146.5 metres northwest of its intersection with Cambridge Terrace (Grid Coordinates X=1749267.245 m, Y=5426907.349 m) and extending in a north-westerly direction for 9 metres. |
| THE TERRACE | Motorcycle Parking, At All Times | East side, commencing 150 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 9 metres. |
| THE TERRACE | Motorcycle Parking, At All Times | East side, commencing 124 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 17 metres. |
| THE TERRACE | Motorcycle Parking, At All Times | East side, commencing 317.5 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 36.5 metres. |
| VICTORIA ST | Motorcycle Parking, At All Times | West side, commencing 74 metres south of its intersection with Chews Lane (Grid Coordinates X=1748757.858 m, Y=5427785.276 m) and extending in a southerly direction following the kerbline for 9 metres. |
| VICTORIA ST | Motorcycle Parking, At All Times | West side, commencing 9 metres south of its intersection with Willeston Street (Grid Coordinates X=1748803.929 m, Y=5427888.452 m) and extending in a southerly direction following the kerbline for 6 metres. |
| WAKEFIELD ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 102 metres northwest of its intersection with Chaffers Street (Grid Coordinates X=1749313.355 m, Y=5427230.157 m) and extending in a north-westerly direction for 4 metres. |
| WARING TAYLOR ST | Motorcycle Parking, At All Times | Northeast side, following the kerbline 14 metres northwest of its intersection with Customhouse Quay (Grid Coordinates X=1748925.640 m, Y=5428349.573 m) and extending in a north-westerly direction for 3 metres. |
| WARING TAYLOR ST | Motorcycle Parking, At All Times | Southeast side, following the southern kerbline 5.5 metres southeast of its intersection with Featherston Street (Grid Coordinates X=1748860.829 m, Y=5428370.208 m) and extending in a south-easterly direction for 7 metres. |
| WILLESTON ST | Motorcycle Parking, At All Times | South side, commencing 63.5 metres west of its intersection with Jervois Quay (Grid Coordinates X=1748887.883 m, Y=5427847.713 m) and extending in a westerly direction following the kerbline for 10 metres. |

TR05-25 Motorcycle Metered Parking

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| WILLIS ST | Motorcycle Parking, At All Times | East side, commencing 82 metres south of its intersection with Manners Street (Grid Coordinates X=1748603.458 m, Y=5427609.871 m) and extending in a southerly direction following the kerbline for 8 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | Northwest side, following the centreline 109 metres southwest of its intersection with Moore Street (Grid coordinates x= 1749213.511 m, y= 5429062.999 m), on eastern kerb and extending in a south-westerly direction for 5 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | Northwest side, following the kerbline 52 metres southwest of its intersection with Moore Street (Grid coordinates x= 1749213.511 m, y= 5429062.999 m), and extending in a south-westerly direction for 6 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | West side, following the kerbline 20 metres southwest of its intersection with Davis Street (Grid Coordinates X=1749381.212 m, Y=5429231.868 m) and extending in a south-westerly direction following the kerbline for 6 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | East side, following the centreline 145 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 5 metres (4.8m offset from eastern kerbline). |
| THORNDON QUAY | Motorcycle Parking, At All Times | West side, following the kerbline 169 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 6 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | West side, following the centreline 317 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m), and extending in a northerly direction for 6 metres. |
| THORNDON QUAY | Motorcycle Parking, At All Times | West side, following the kerbline 505 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 5 metres. |
| Market Lane | Motorcycle Parking, At All Times | West side, following the kerbline 7 metres southwest of its intersection with Cable Street (Grid coordinates x= 1748963.172 m, y= 5427532.391 m) and extending in a south-westerly direction for 7 metres. |
| College Street | Motorcycle Parking, At All Times | North side, following the kerbline 64 metres northwest of its intersection with Cambridge Terrace (Grid coordinates x= 1749211.617 m, y= 5426784.819 m) and extending in a north westerly direction for 6 metres. |
| College Street | Motorcycle Parking, P120 - At all times | Southeast side, following the kerbline 42 metres southeast of its intersection with Tory Street (Grid coordinates x= 1749017.647 m, y= 5426862.453 m) and extending in a south easterly direction for 6 metres. |
| Dixon Street | Motorcycle Parking, At All Times | South side, commencing 33 metres north-west of its intersection with Taranaki Street (Grid coordinates, x= 1748931.667 m, y= 5427250.711 m), and extending in a north-westerly direction following the southern kerbline for 19 metres with a no parking markings for 2m due to Fire hydrant after 11m. |

TR05-25 Motorcycle Metered Parking

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| MOLESWORTH ST | Motorcycle Parking, At All Times | East side, commencing 45 metres south of its intersection with SH1-Northbound connecting slip (Grid Coordinates X=1748911.62m, Y=5429335.53m) and extending in a southerly direction following the eastern kerb line for 11 metres. |
| Queens Wharf | Motorcycle Parking, At All Times | South side, commencing 46 metres southeast of its intersection with Jervois Quay (Grid coordinates, x= 1748881.100 m, y= 5428073.976 m), and extending in a southerly direction following the western footpath for 19 metres. |
| Waring Taylor Street | Motorcycle Parking, At All Times | Northeast side, following the kerblines 6.5 metres southeast of its intersection with Featherston Street (Grid Coordinates X=1748864.209 m, Y=5428378.437 m) and extending in a south-easterly direction for 6 metres. |
| INGLEWOOD PLACE/TARANAKI ST-#72 SLIP | Motorcycle Parking, At All Times | West side, following the kerb line 74 metres north of its intersection with Taranaki Street (Grid coordinates, x= 1748898.040m, y=5427173.000m), and extending in a northerly direction following the western kerb line for 14 metres. |
| LADY ELIZABETH LANE | Motorcycle Parking, At All Times | South side, commencing 3 metres south of its intersection with Jervois Quay (Grid coordinates, x= 1748887.441 m, y= 5428200.425 m), and extending in a southerly direction following the western footpath for 18 metres. |
| MOLESWORTH ST | Motorcycle parking only, At All Times | West side, commencing 46.5 metres north of its intersection with May Street (Grid Coordinates X=1748912.664m, Y=5429344.440m) and extending in a northerly direction following the western kerb line for 4.5 metres. |
| VICTORIA ST | Motorcycle Parking, At All Times | East side, commencing 75 metres south of its intersection with Dixon Street (Grid Coordinates X= 1748642.14 m, Y=5427378.07 m) and extending in a southerly direction following the kerb line for 12.0 metres. |
| WIGAN ST | Motorcycle Parking, P180, At All times | South side, commencing 110 metres west of its intersection with Taranaki Street (Grid coordinates x= 1748735.700, y= 5426809.781 m) and extending in a westerly direction following the southern kerb line for 3.8 metres. |

Legal Description:

Add to Schedule F (Metered Parking) of the Traffic Restrictions Schedule

| Column 1 | Column 2 | Column 3 |
|-------------------------------|---|---|
| Outside Central train station | Motorcycle Parking At All Times, Metered 8am to 8pm | Northwest side parking area, clockwise direction following the kerblines 27 metres from its intersection with Bunny Street Lay-by (Grid Coordinates x= 1749043.996 m, y= 5428696.754 m) and extending for 8 metres. |

TR05-25 Motorcycle Metered Parking

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| | <i>Monday to Sunday</i> | |
| <i>WARING TAYLOR ST</i> | <i>P120 Maximum Motorcycle Parking at all times, Metered 8am to 8pm Monday to Sunday</i> | <i>Southwest side, following the kerbline 49 metres west of its intersection with Featherston Street (Grid coordinates x= 1748852.741 m, y=5428374.409 m), and extending in a north-westerly direction for 4 metres.</i> |
| <i>PANAMA ST</i> | <i>Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday</i> | <i>Northeast side, following the kerbline 41 metres southeast of its intersection with Lambton Quay (Grid coordinates, x= 1748684.990 m, y= 5428229.094 m), and extending in a south-easterly direction for 4 metres.</i> |
| <i>PANAMA ST</i> | <i>Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday</i> | <i>Northeast side, following the kerbline 81 metres southeast of its intersection with Lambton Quay (Grid coordinates, x= 1748684.990 m, y= 5428229.094 m), and extending in a south-easterly direction for 4.0 metres.</i> |
| <i>VICTORIA ST- #175 SLIP</i> | <i>Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday</i> | <i>East side slip lane, commencing 8.4 metres south of the slip lane inception (Grid Coordinates X= 1748586.635 m, Y=5427284.402 m) and extending in a southerly direction following the kerb line for 17.4 metres.</i> |
| <i>DIXON ST</i> | <i>Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday</i> | <i>South side, commencing 219 metres north-west of its intersection with Taranaki Street (Grid coordinates, x= 1748931.667 m, y= 5427250.711 m), and extending in a north-westerly direction following the southern kerbline for 5 metres.</i> |

TR05-25 Motorcycle Metered Parking

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| MERCER ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 6 metres south-east of its intersection with Willis Street (Grid coordinates, x= 1748653.054 m, y= 5427719.145 m), and extending in a south-easterly direction following the northern kerbline for 4 metres. |
| WAKEFIELD ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 100 metres north-west of its intersection with Cuba Street (Grid coordinates x= 1748840.371 m, y= 5427527.399 m), and extending in a north-westerly direction following the southern kerbline for 6.5 metres. |
| FEATHERSTON ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 10 metres south of its intersection with Grey Street (Grid Coordinates x= 1748736.136 m, y= 5428117.431, m), and extending in a southerly direction following the western kerbline for 15.5 metres. |
| FEATHERSTON ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 6.5 metres south of its intersection with Panama Street (Grid Coordinates x= 1748765.087 m, y= 5428183.801 m), and extending in a southerly direction following the western kerbline for 2.5 metres. |
| WAKEFIELD ST | P120, at all times | South side, commencing 12 metres northwest of its intersection with Pringle Avenue (Grid coordinates x= 1748879.064 m, y= 5427487.644 m), and extending in a north-westerly direction following the southern kerbline for 3.5 metres. |
| HUNTER ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 6 metres east of its intersection with Customhouse Quay (Grid Coordinates x= 1748785.647 m, y= 5428010.830 m), and extending in an easterly direction following the southern kerbline for 11 metres. |
| LAMBTON QUAY | Motorcycle Parking At All Times, Metered | West side, following the kerbline 45 metres north of its intersection with Farmers Lane (Grid Coordinates x= 1748722.762 m, y= 5428465.140 m), and extending in a northerly direction for 10.5 metres. |

TR05-25 Motorcycle Metered Parking

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| | 8am to 8pm Monday to Sunday | |
| LAMBTON QUAY | P120 Maximum Motorcycle Parking at all times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 41 metres north of its intersection with Farmers Lane (Grid Coordinates x= 1748722.762 m, y= 5428465.140 m), and extending in a northerly direction for 4 metres. |
| STOUT ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | North side, commencing 8 metres east of its intersection with Ballance Street (Grid Coordinates x= 1748818.988 m, y= 5428549.303 m) and extending in an easterly direction following the northern kerbline for 4.5 metres. |
| MARTIN SQ | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | North side, commencing 18.5 metres south-east of its northern intersection with Taranaki Street (Grid coordinates x= 1748740.090 m, y= 5426772.454 m), and extending in a south-easterly direction following the kerbline for 3 metres. |
| BOND ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Southeast side, commencing 22 metres south of its intersection with Willis Street (Grid coordinates x= 1748634.869 m, y= 5427679.802 m), and extending in a southerly direction following the eastern kerbline for 6 metres. |
| ORIENTAL PDE | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | North side, following the kerbline 110 metres east of its intersection with Herd Street (Grid Coordinates X=1749592.139 m, Y=5427318.016 m) and extending in an easterly direction for 5 metres. |

TR05-25 Motorcycle Metered Parking

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| ABEL SMITH ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, commencing 112 metres east of its intersection with Victoria Street (Grid coordinates x= 1748375.36 m, y= 5426913.60 m) and extending in a south-easterly direction following the kerbline for 4.5 metres. |
| AITKEN ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | North side, commencing 69 metres east of its intersection with Molesworth Street (Grid Coordinates X= 1748891.956 m, Y=5428976.098 m) and extending in an easterly direction following the kerbline for 17.5 metres. |
| BALLANCE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Southwest side, following the kerbline 5.5 metres west of its intersection with Featherston Street (Grid Coordinates X= 1748882.542 m, Y=5428445.533 m) and extending in a north-westerly direction for 9 metres. |
| BALLANCE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Southwest side, commencing 82 metres northwest of its intersection with Stout Street (Grid Coordinates X= 1748813.782 m, Y= 5428544.272 m) and extending in a north-westerly direction following the kerbline for 5 metres. |
| BALLANTRAE PL | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | North side, following the kerbline 125 metres northeast of its intersection with Bowen Street (Grid Coordinates X=1748468.982 m, Y=5428875.599 m) and extending in an easterly direction for 11 metres. |
| CABLE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 6 metres southeast of its intersection with Barnett Street (Grid Coordinates X=1749271.660 m, Y=5427348.724 m) and extending in a south-easterly direction for 3.5 metres. |

TR05-25 Motorcycle Metered Parking

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| CABLE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 97 metres southeast of its intersection with Barnett Street (Grid Coordinates X=1749271.660 m, Y=5427348.724 m) and extending in a south-easterly direction for 3 metres. |
| CABLE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Southwest side, following the kerbline 37 metres southeast of its intersection with Taranaki Street (Grid Coordinates X= 1749056.327 m, Y=5427465.138 m) and extending in a south-easterly direction for 10.5 metres. |
| FEATHERSTON ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 5 metres south of its intersection with Waring Taylor Street (Grid Coordinates X= 1748853.187 m, Y=5428373.922 m) and extending in a southerly direction following the kerbline for 5 metres. |
| FEATHERSTON ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 22 metres north of its intersection with Whitmore Street (Grid Coordinates X=1748925.864 m, Y=5428534.220 m) and extending in a northerly direction for 12.5 metres. |
| HUNTER ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 45 metres east of its intersection with Lambton Quay (Grid Coordinates X=1748696.928 m, Y=5428055.378 m) and extending in an easterly direction following the kerbline for 9 metres. |
| JESSIE ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Southwest side, commencing 26 metres southeast of its intersection with Taranaki Street (Grid Coordinates X=1748825.826 m, Y=5426963.556 m) and extending in a south-easterly direction following the kerbline for 4.5 metres. |

TR05-25 Motorcycle Metered Parking

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| JOHNSTON ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 7 metres east of its intersection with Featherston Street (Grid Coordinates X=2658857.91792 m, Y=5990025.164353 m) and extending in a south-easterly direction for 24 metres. |
| KATE SHEPPARD PL | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 40.5 metres west of its intersection with Mulgrave Street (Grid Coordinates X=1749058.073 m, Y=5428871.105 m) and extending in westerly direction following the kerbline for 4 metres. |
| KENT TCE | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | East side, following the kerbline 31.5 metres south of its intersection with Majoribanks Street (Grid Coordinates X=1749376.995 m, Y=5427061.018 m) and extending in a southerly direction for 10.7 metres. |
| KNIGGES AVE | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 19 metres south of its intersection with Vivian Street (Grid Coordinates X=1748717.466 m, Y=5426945.107 m) and extending in a southerly direction following the kerbline for 14.5 metres. |
| MARION ST | Motorcycle Parking At All Times, Metered 8am to 8pm Monday to Sunday | East side, following the kerbline 18.5 metres south of its intersection with Ghuznee Street (Grid Coordinates X=1748772.853 m, Y=5427117.938 m) and extending in a southerly direction following the kerbline for 6.5 metres. |
| ORIENTAL PDE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 308 metres east of its intersection with Herd Street (Grid Coordinates X=1749592.139 m, Y=5427318.016 m) and extending in a north-easterly direction for 5.5 metres. |

TR05-25 Motorcycle Metered Parking

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| SHELL LANE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | North side, commencing 27 metres west of its intersection with The Terrace (Grid Coordinates X=1748623.115 m, Y=5428356.387 m) and extending in a westerly direction following the kerbline for 11.5 metres. |
| STOUT ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Southeast side, following the kerbline 7 metres east of its intersection with Lambton Quay (Grid Coordinates X=1748739.230 m, Y=5428487.633 m) and extending in a north-easterly direction for 6.5 metres. |
| TENNYSON ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Southwest side, following the kerbline 146.5 metres northwest of its intersection with Cambridge Terrace (Grid Coordinates X=1749267.245 m, Y=5426907.349 m) and extending in a north-westerly direction for 9 metres. |
| THE TERRACE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 150 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 9 metres. |
| THE TERRACE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 124 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 17 metres. |
| THE TERRACE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 317.5 metres south of its intersection with Bowen Street (Grid Coordinates X=1748706.151 m, Y=5428766.409 m) and extending in a southerly direction following the kerbline for 36.5 metres. |

TR05-25 Motorcycle Metered Parking

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| VICTORIA ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 74 metres south of its intersection with Chews Lane (Grid Coordinates X=1748757.858 m, Y=5427785.276 m) and extending in a southerly direction following the kerbline for 9 metres. |
| VICTORIA ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 9 metres south of its intersection with Willeston Street (Grid Coordinates X=1748803.929 m, Y=5427888.452 m) and extending in a southerly direction following the kerbline for 6 metres. |
| WAKEFIELD ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 102 metres northwest of its intersection with Chaffers Street (Grid Coordinates X=1749313.355 m, Y=5427230.157 m) and extending in a north-westerly direction for 4 metres. |
| WARING TAYLOR ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerbline 14 metres northwest of its intersection with Customhouse Quay (Grid Coordinates X=1748925.640 m, Y=5428349.573 m) and extending in a north-westerly direction for 3 metres. |
| WARING TAYLOR ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Southeast side, following the southern kerbline 5.5 metres southeast of its intersection with Featherston Street (Grid Coordinates X=1748860.829 m, Y=5428370.208 m) and extending in a south-easterly direction for 7 metres. |
| WILLESTON ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 63.5 metres west of its intersection with Jervois Quay (Grid Coordinates X=1748887.883 m, Y=5427847.713 m) and extending in a westerly direction following the kerbline for 10 metres. |

TR05-25 Motorcycle Metered Parking

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| WILLIS ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 82 metres south of its intersection with Manners Street (Grid Coordinates X=1748603.458 m, Y=5427609.871 m) and extending in a southerly direction following the kerbline for 8 metres. |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northwest side, following the centreline 109 metres southwest of its intersection with Moore Street (Grid coordinates x= 1749213.511 m, y= 5429062.999 m), on eastern kerb and extending in a south-westerly direction for 5 metres. |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northwest side, following the kerbline 52 metres southwest of its intersection with Moore Street (Grid coordinates x= 1749213.511 m, y= 5429062.999 m), and extending in a south-westerly direction for 6 metres. |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 20 metres southwest of its intersection with Davis Street (Grid Coordinates X=1749381.212 m, Y=5429231.868 m) and extending in a south-westerly direction following the kerbline for 6 metres. |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, following the centreline 145 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 5 metres (4.8m offset from eastern kerbline). |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 169 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 6 metres. |

TR05-25 Motorcycle Metered Parking

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| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the centreline 317 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m), and extending in a northerly direction for 6 metres. |
| THORNDON QUAY | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 505 metres north of its intersection with Davis Street (Grid coordinates x= 1749376.648 m, y= 5429240.748 m) and extending in a northerly direction for 5 metres. |
| MARKET LANE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerbline 7 metres southwest of its intersection with Cable Street (Grid coordinates x= 1748963.172 m, y= 5427532.391 m) and extending in a south-westerly direction for 7 metres. |
| COLLEGE STREET | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | North side, following the kerbline 64 metres northwest of its intersection with Cambridge Terrace (Grid coordinates x= 1749211.617 m, y= 5426784.819 m) and extending in a north westerly direction for 6 metres. |
| COLLEGE STREET | P120 Maximum Motorcycle Parking at all times, Metered 8am to 8pm Monday to Sunday | Southeast side, following the kerbline 42 metres southeast of its intersection with Tory Street (Grid coordinates x= 1749017.647 m, y= 5426862.453 m) and extending in a south easterly direction for 6 metres. |
| DIXON STREET | Motorcycle Parking at All Times, Metered 8am to 8pm | South side, commencing 33 metres north-west of its intersection with Taranaki Street (Grid coordinates, x= 1748931.667 m, y= 5427250.711 m), and extending in a north-westerly direction following the southern kerbline for 19 metres with a no parking markings for 2m due to Fire hydrant after 11m. |

TR05-25 Motorcycle Metered Parking

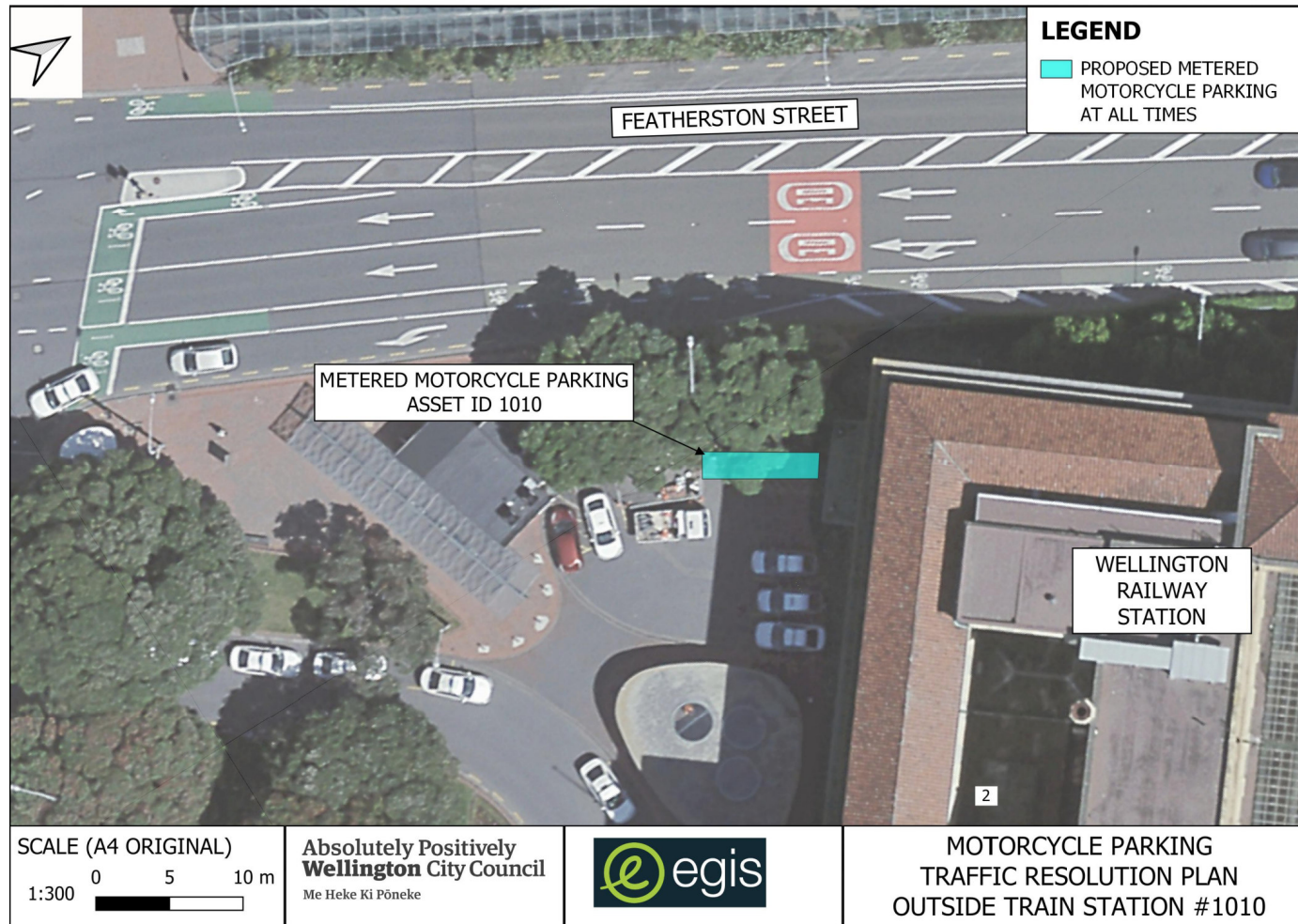
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| | Monday to Sunday | |
| MOLESWORTH ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 45 metres south of its intersection with SH1-Northbound connecting slip (Grid Coordinates X=1748911.62m, Y=5429335.53m) and extending in a southerly direction following the eastern kerb line for 11 metres. |
| QUEENS WHARF | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 46 metres southeast of its intersection with Jervois Quay (Grid coordinates, x= 1748881.100 m, y= 5428073.976 m), and extending in a southerly direction following the western footpath for 19 metres. |
| WARING TAYLOR STREET | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | Northeast side, following the kerblines 6.5 metres southeast of its intersection with Featherston Street (Grid Coordinates X=1748864.209 m, Y=5428378.437 m) and extending in a south-easterly direction for 6 metres. |
| INGLEWOOD PLACE/TARANAKI ST-#72 SLIP | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, following the kerb line 74 metres north of its intersection with Taranaki Street (Grid coordinates, x= 1748898.040m, y=5427173.000m), and extending in a northerly direction following the western kerb line for 14 metres. |
| LADY ELIZABETH LANE | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | South side, commencing 3 metres south of its intersection with Jervois Quay (Grid coordinates, x= 1748887.441 m, y= 5428200.425 m), and extending in a southerly direction following the western footpath for 18 metres. |

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| MOLESWORTH ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | West side, commencing 46.5 metres north of its intersection with May Street (Grid Coordinates X=1748912.664m, Y=5429344.440m) and extending in a northerly direction following the western kerb line for 4.5 metres. |
| VICTORIA ST | Motorcycle Parking at All Times, Metered 8am to 8pm Monday to Sunday | East side, commencing 75 metres south of its intersection with Dixon Street (Grid Coordinates X= 1748642.14 m, Y=5427378.07 m) and extending in a southerly direction following the kerb line for 12.0 metres. |
| WIGAN ST | P180 Maximum Motorcycle Parking at all times, Metered 8am to 8pm Monday to Sunday | South side, commencing 110 metres west of its intersection with Taranaki Street (Grid coordinates x= 1748735.700, y= 5426809.781 m) and extending in a westerly direction following the southern kerb line for 3.8 metres. |

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| Prepared By: | Andrea Holmes | Project Manager Development |
| Reviewed By: | Soon Teck Kong | Engineering & Operations Manager |
| Approved By: | Vida Christeller | Manager City Design |
| Approved Date: | 7 November 2024 | |

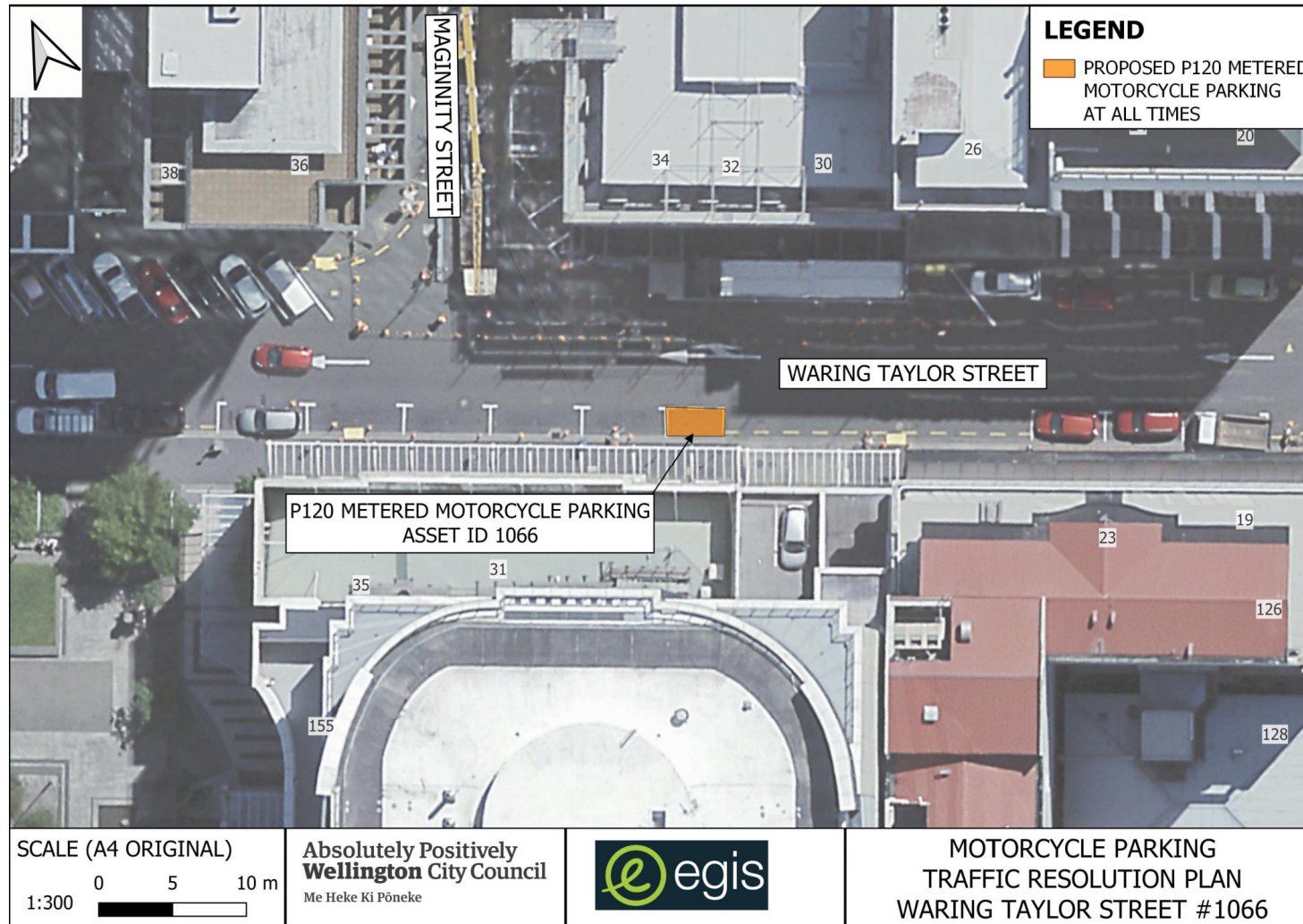
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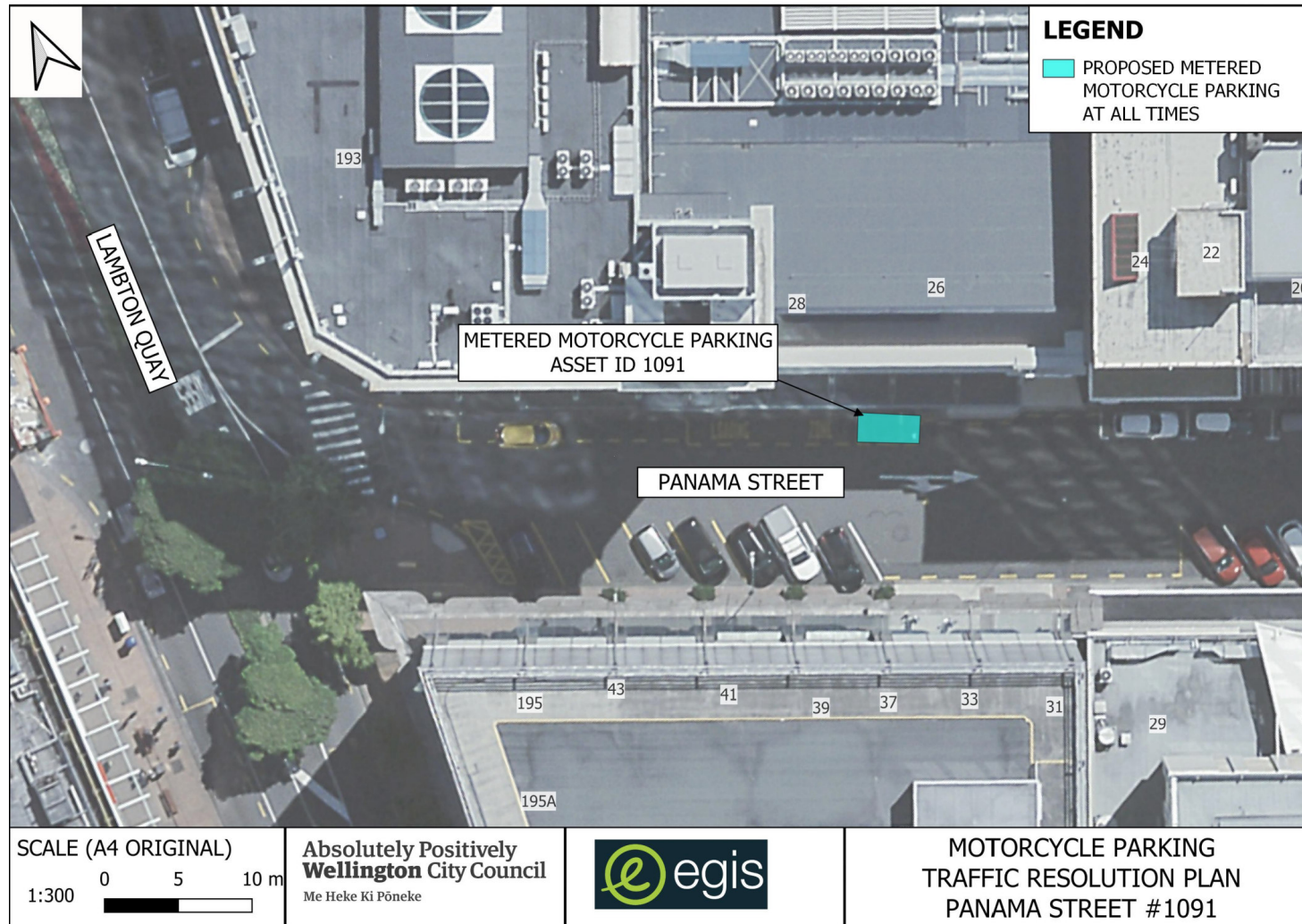
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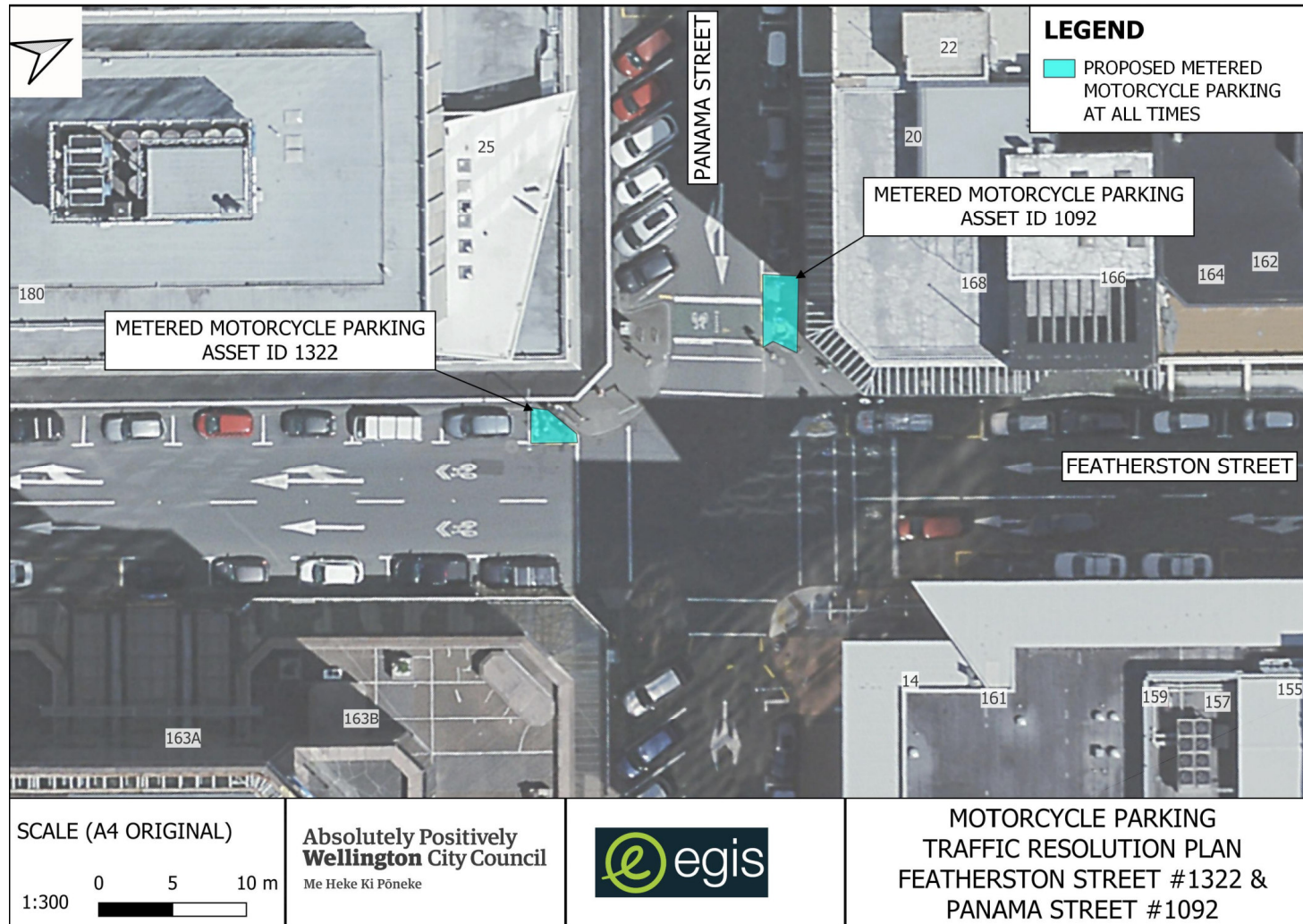
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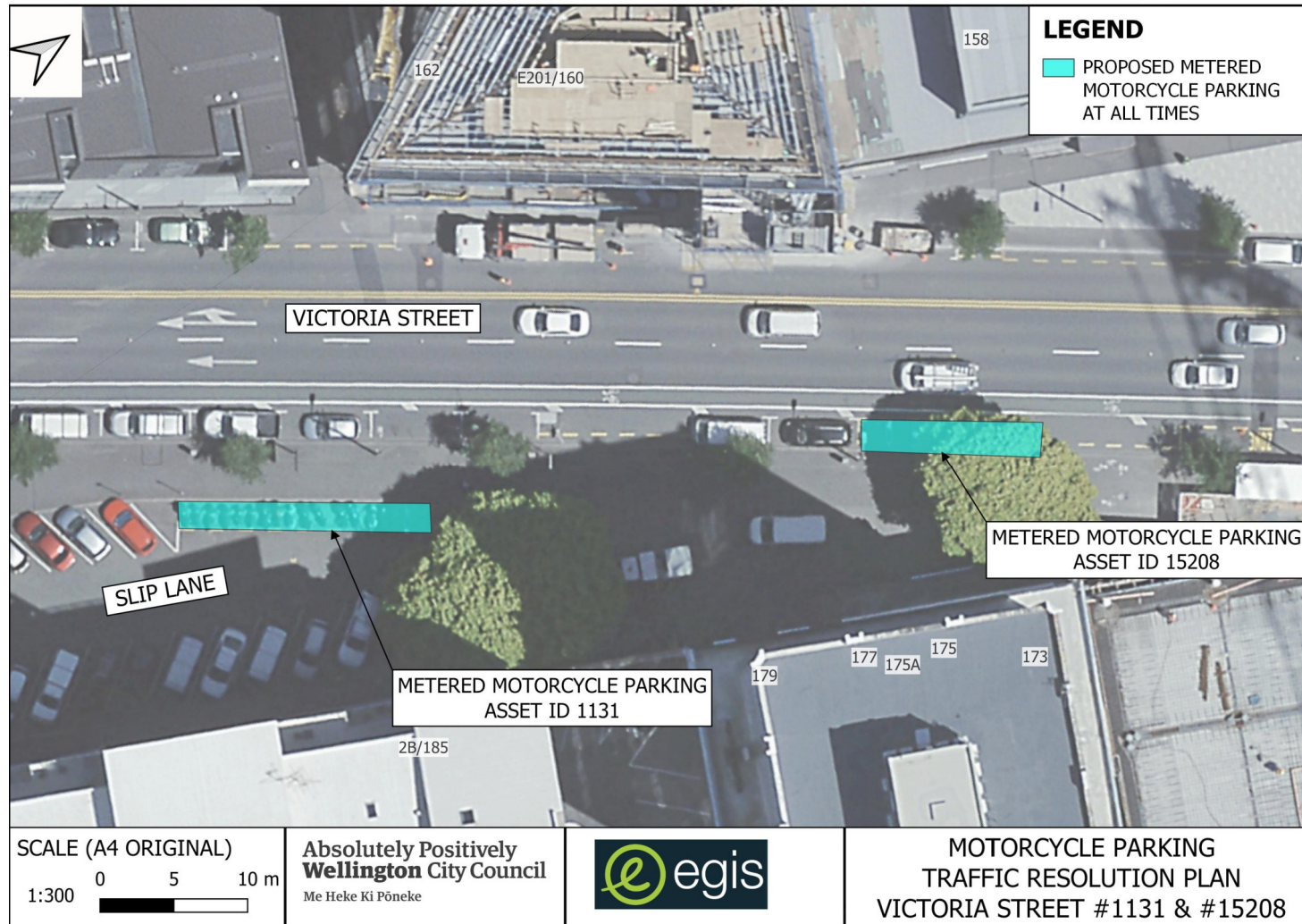
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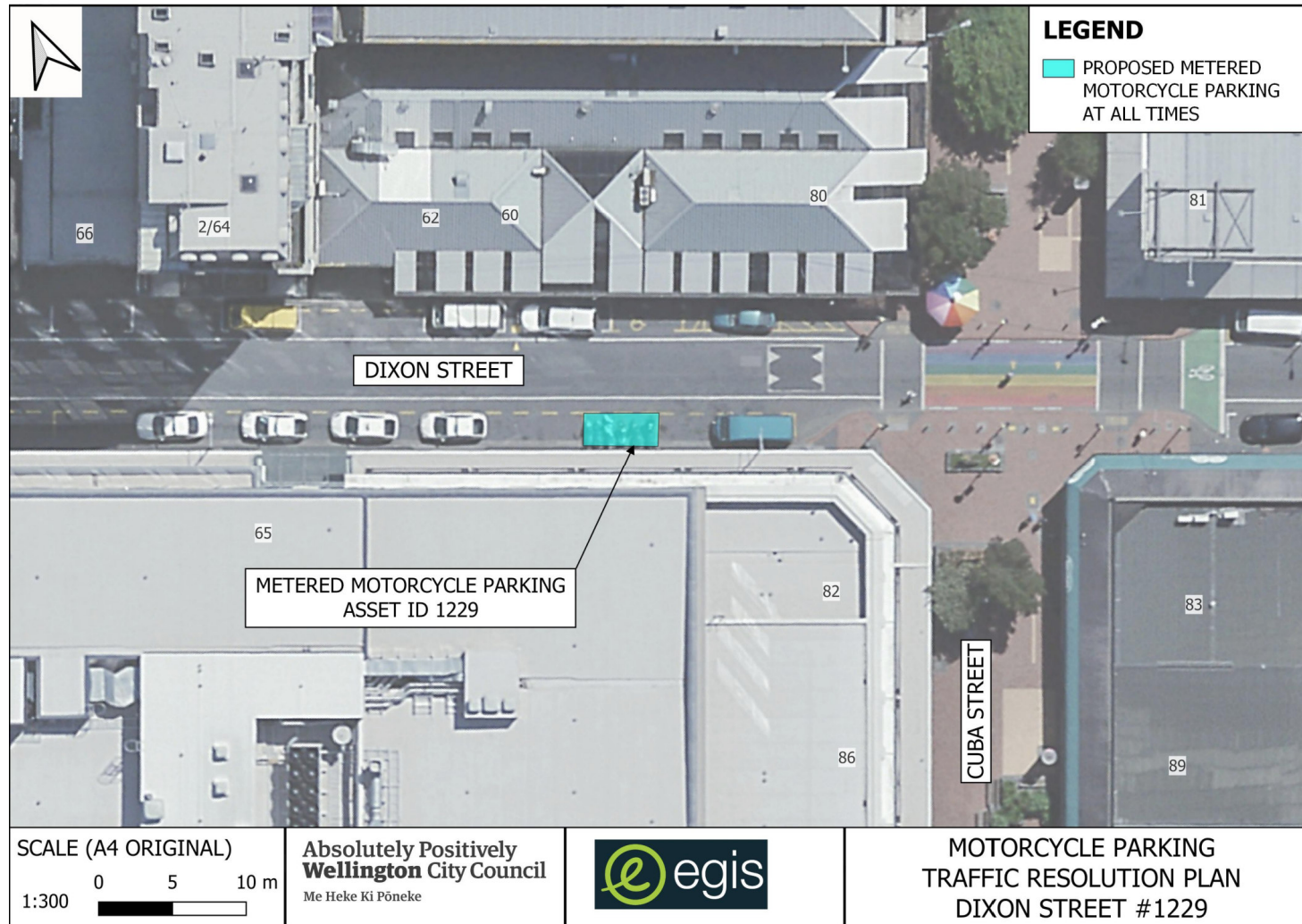
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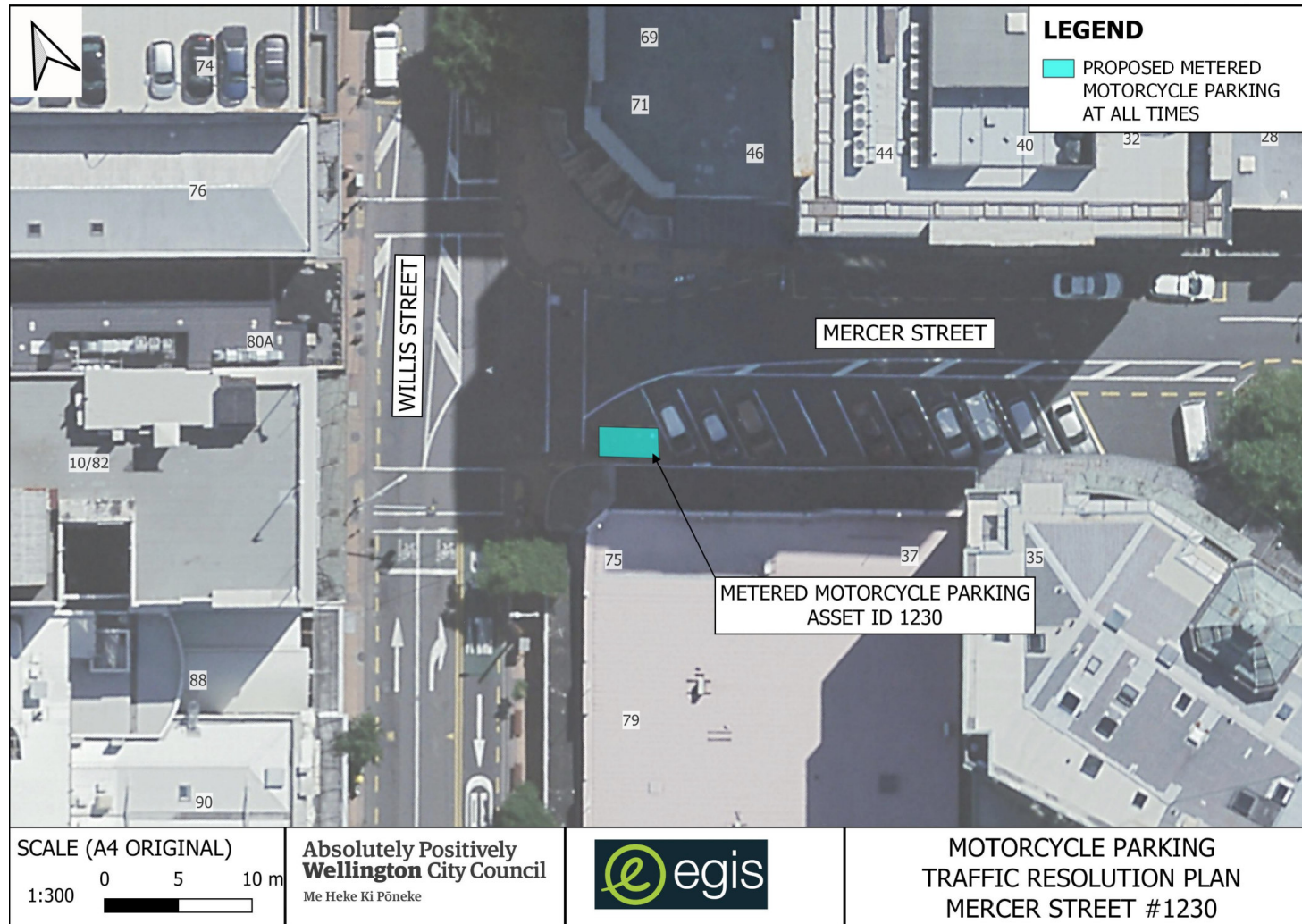
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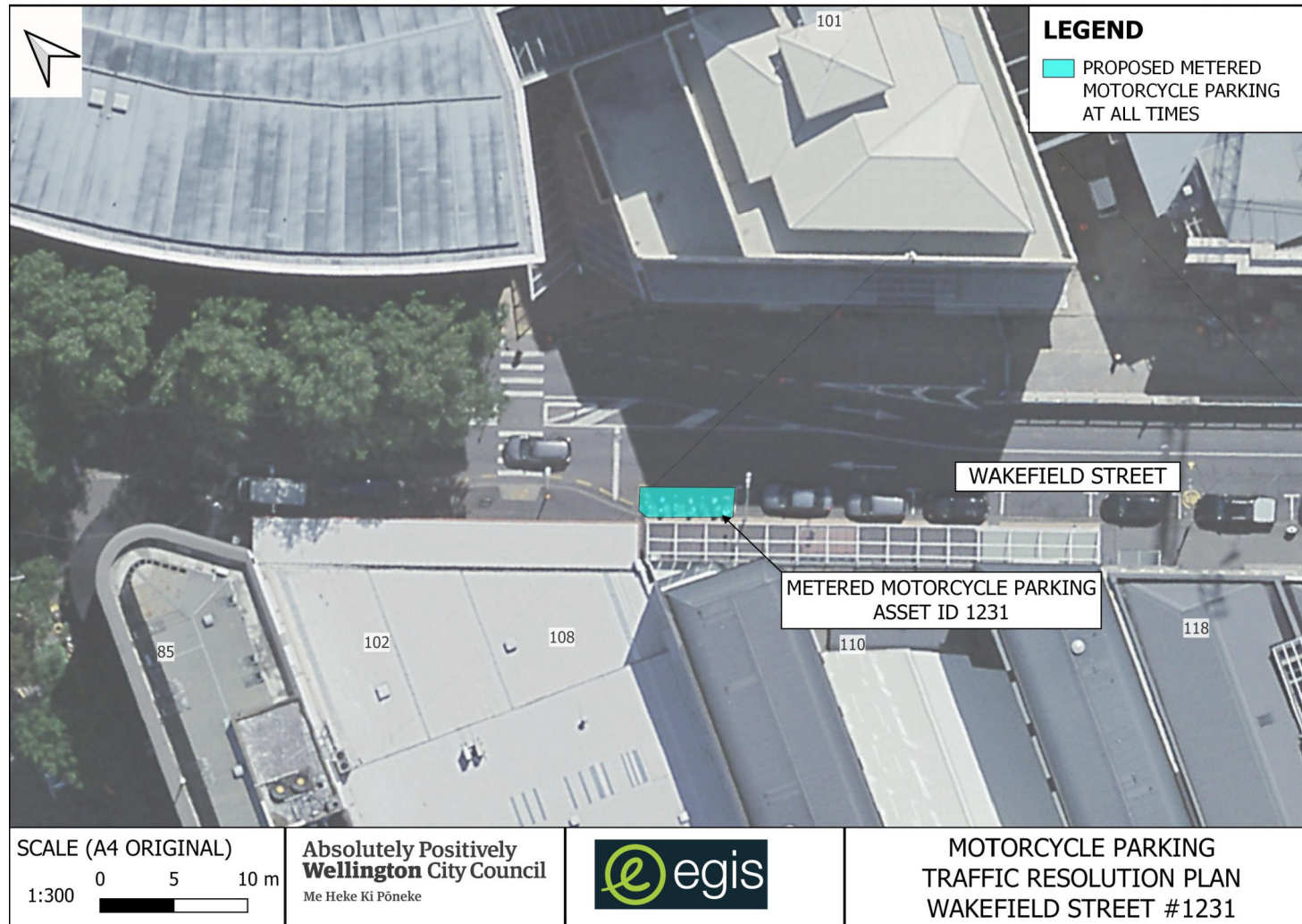
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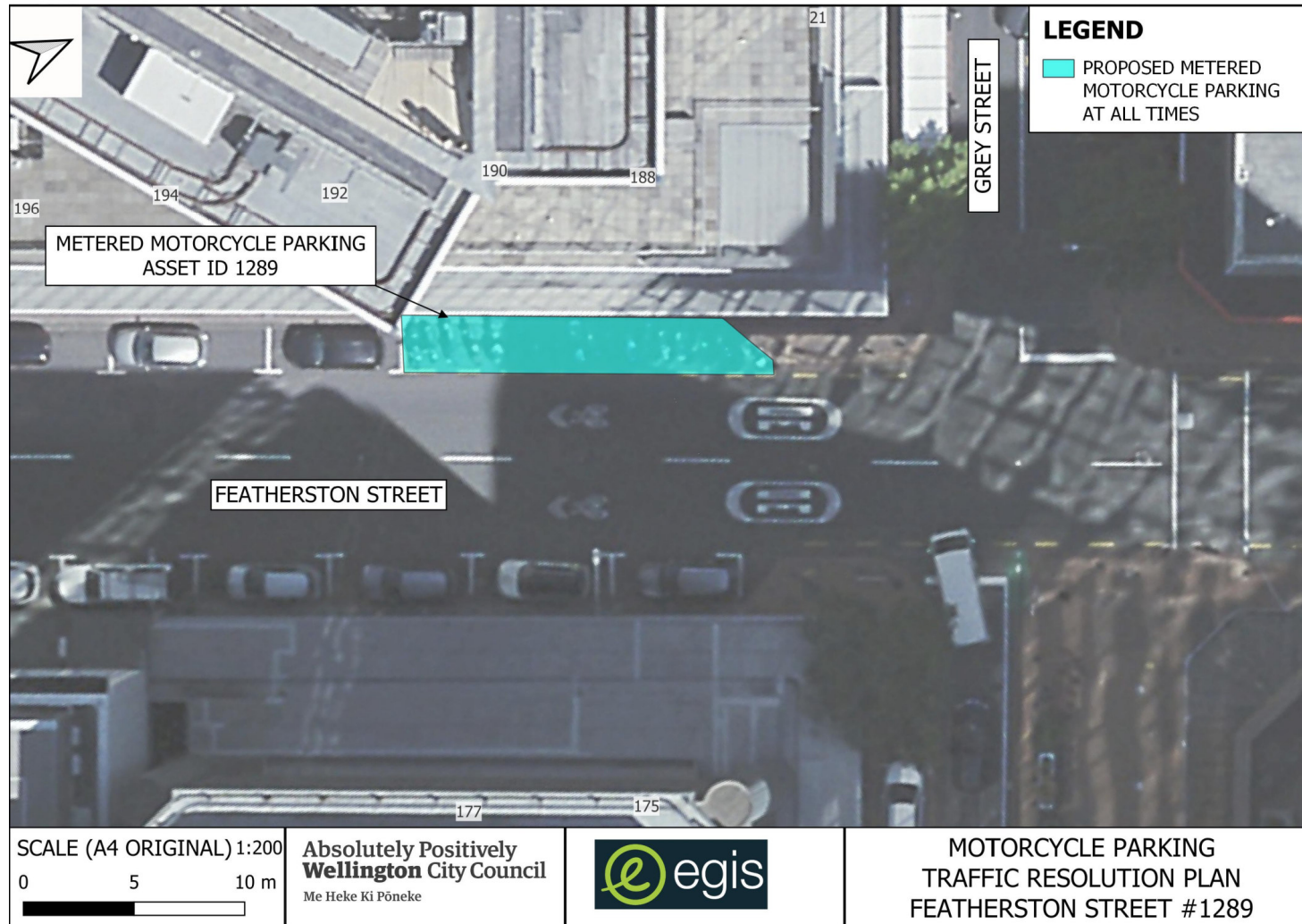
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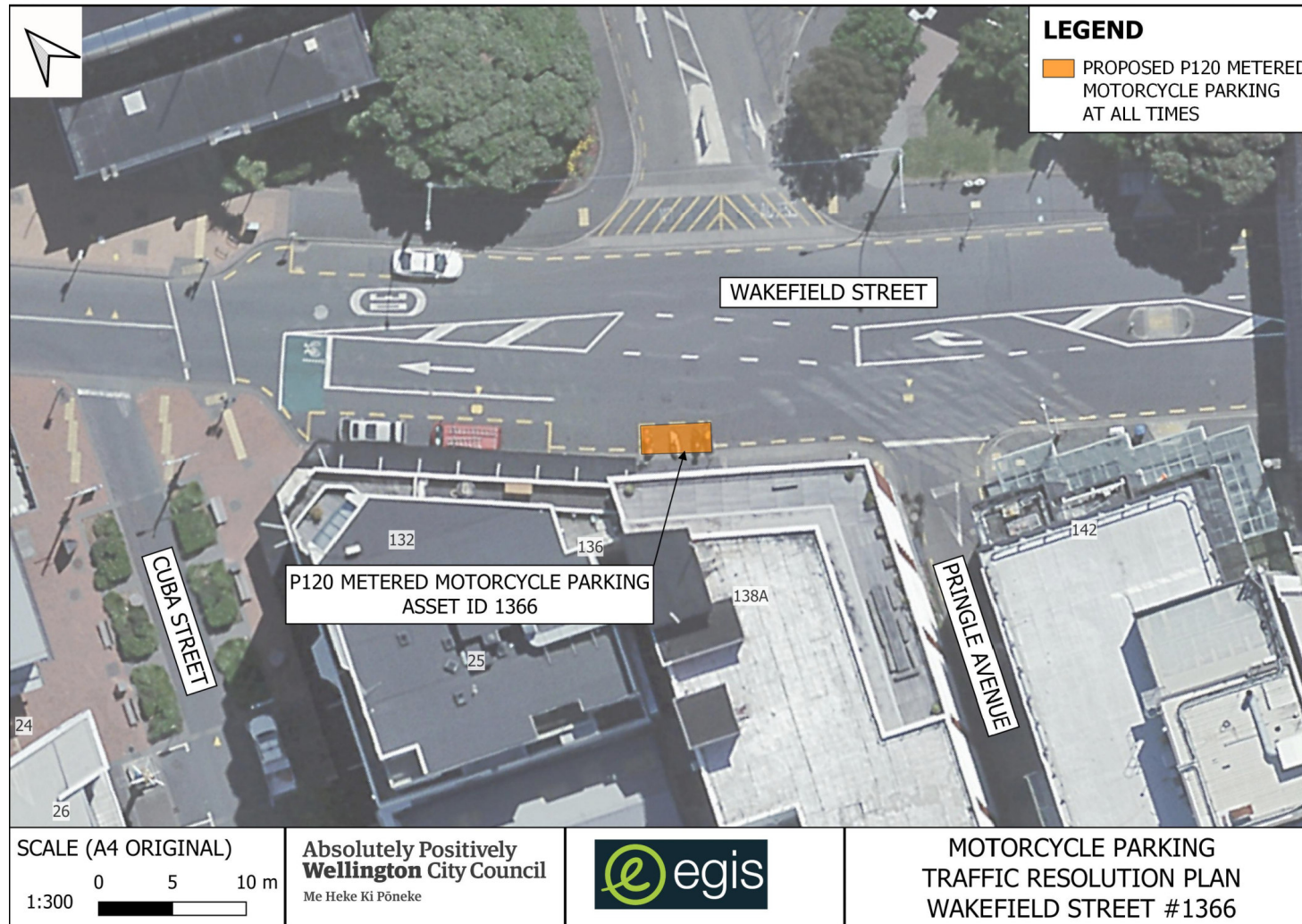
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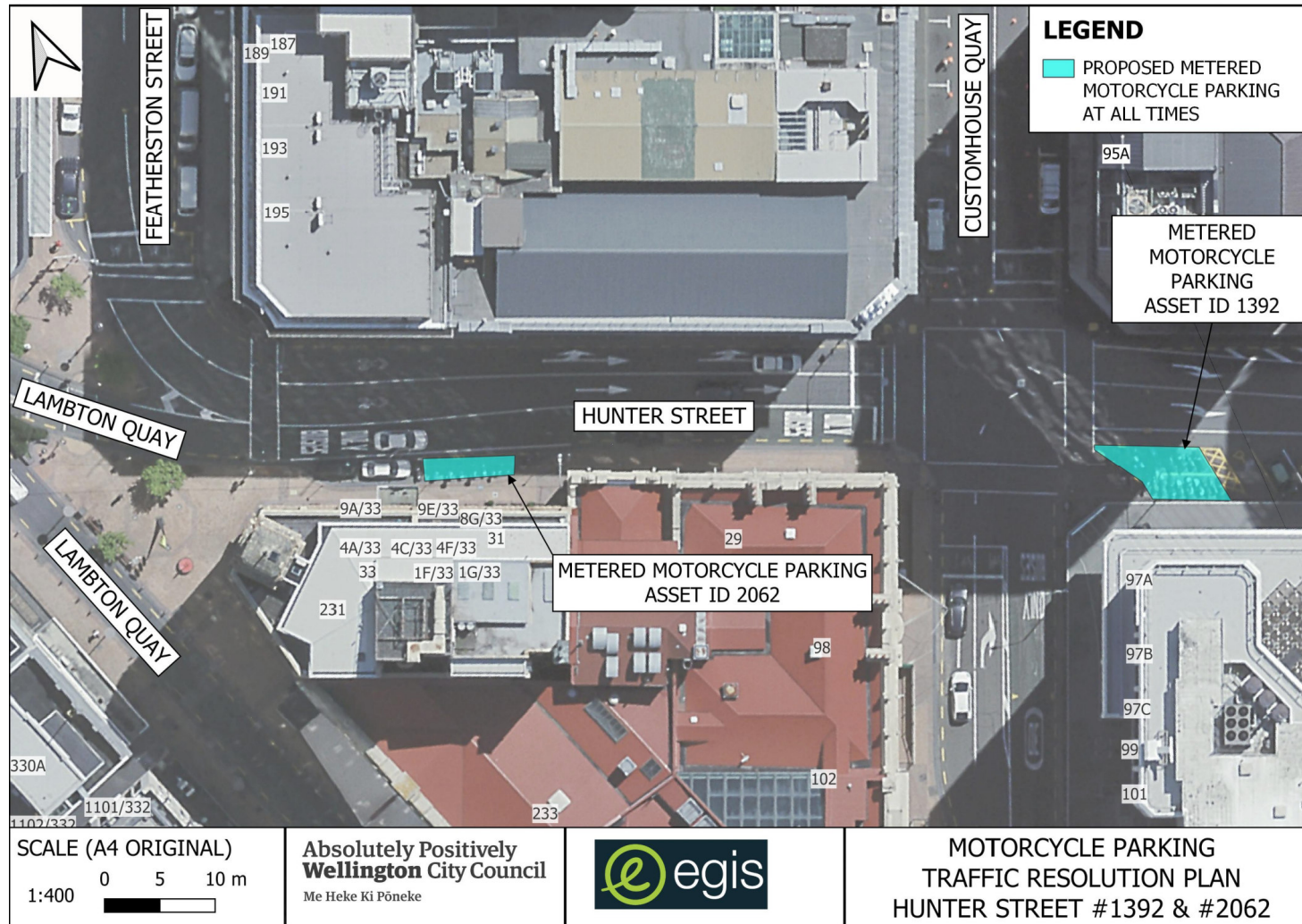
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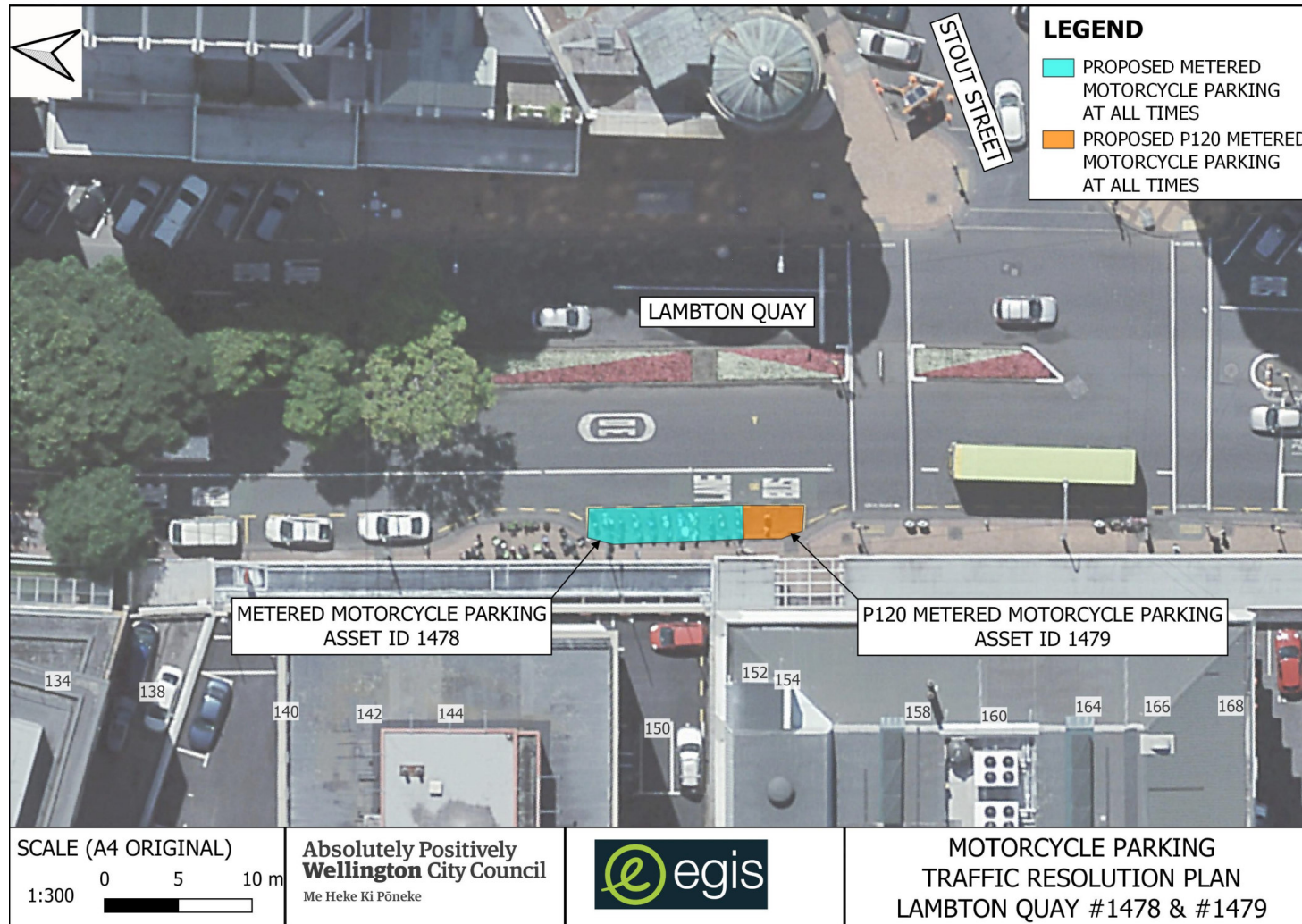
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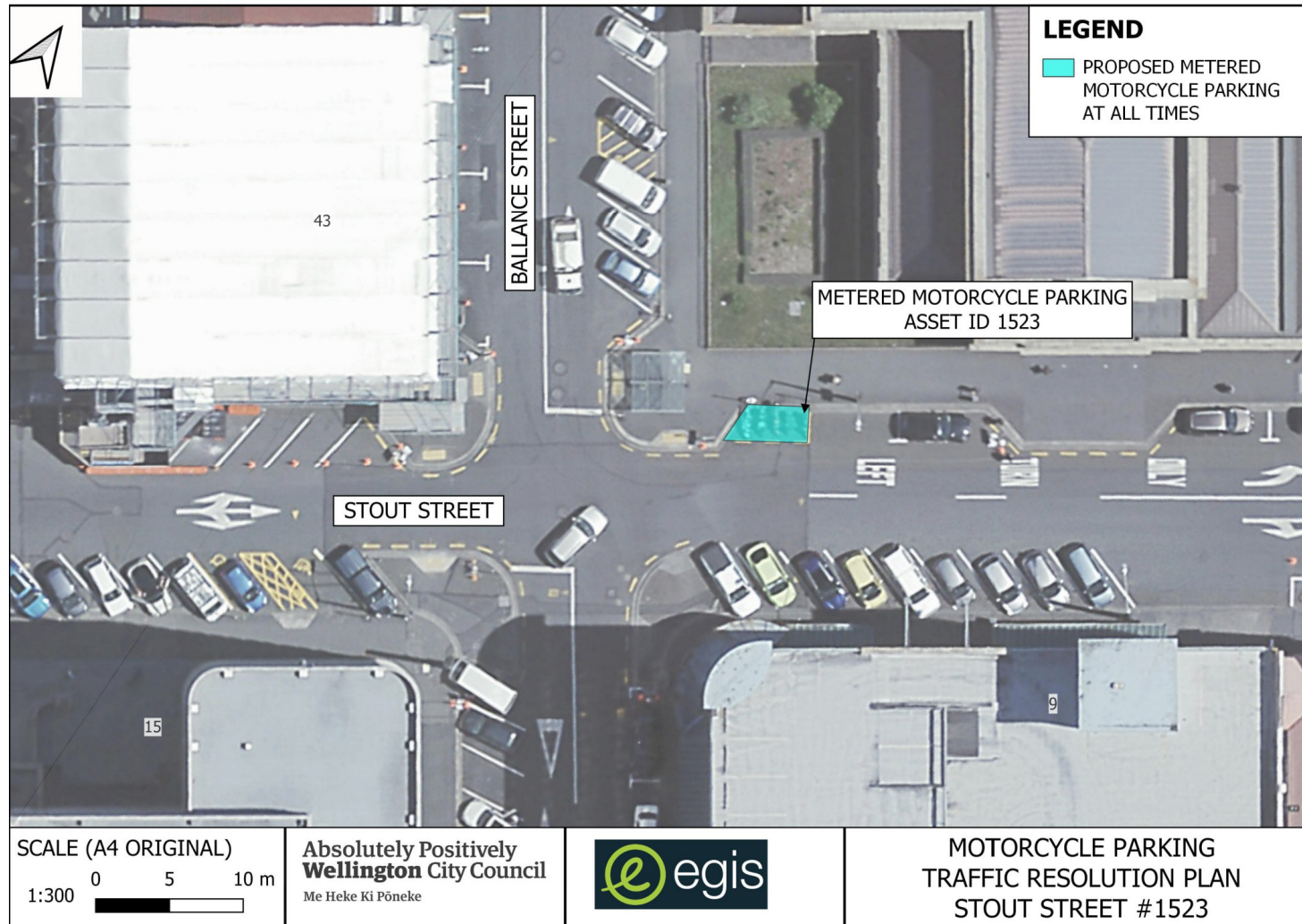
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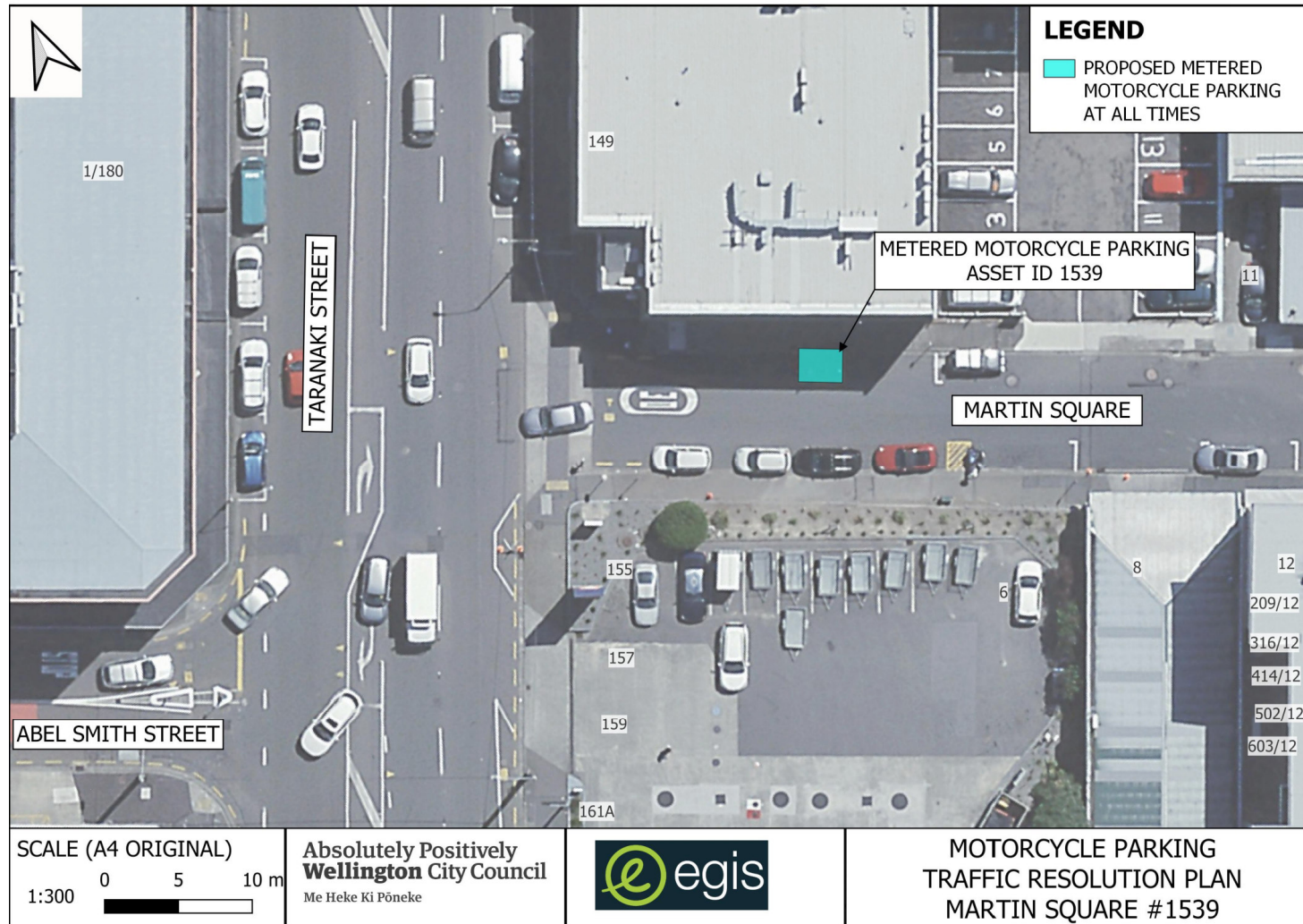
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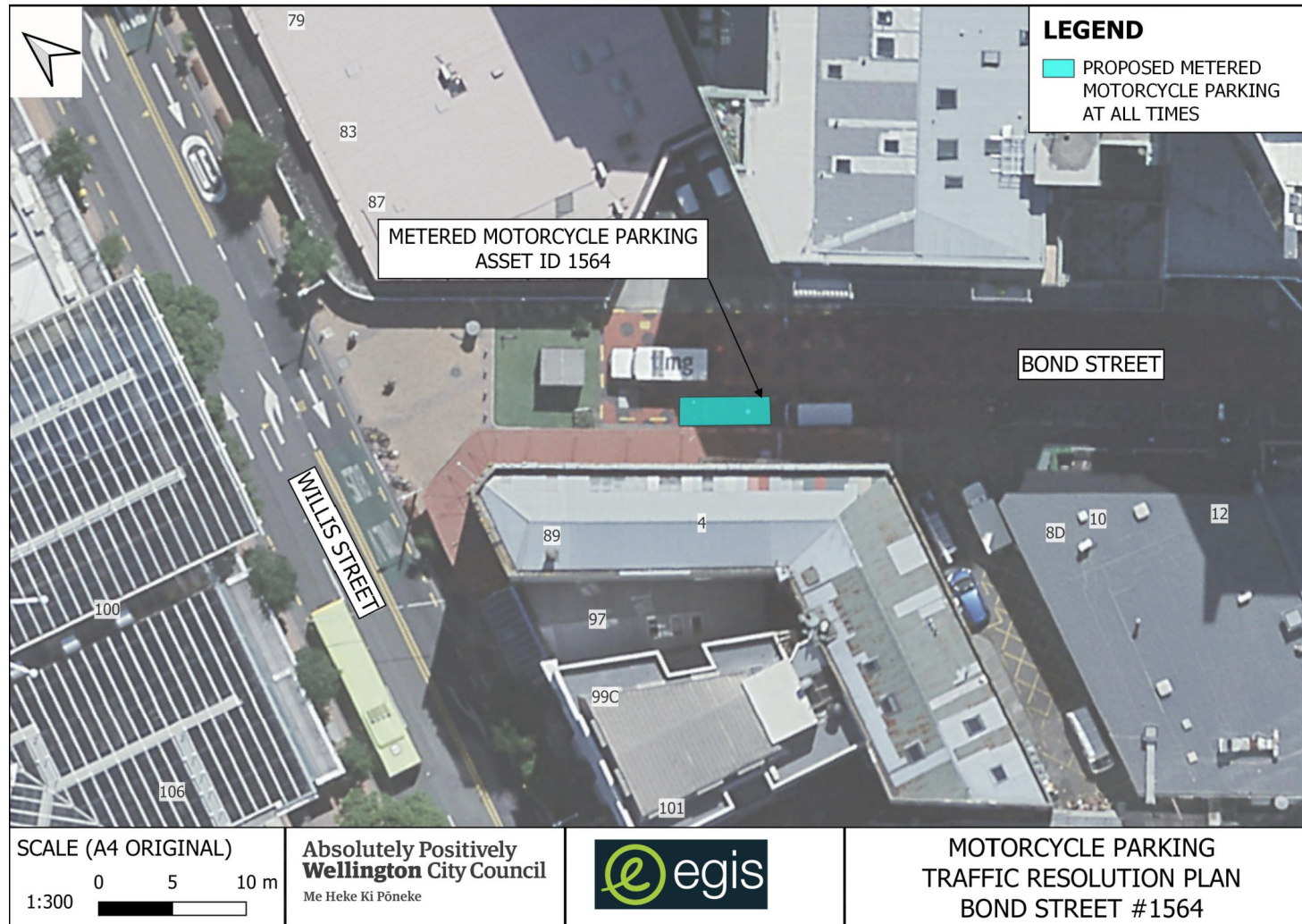
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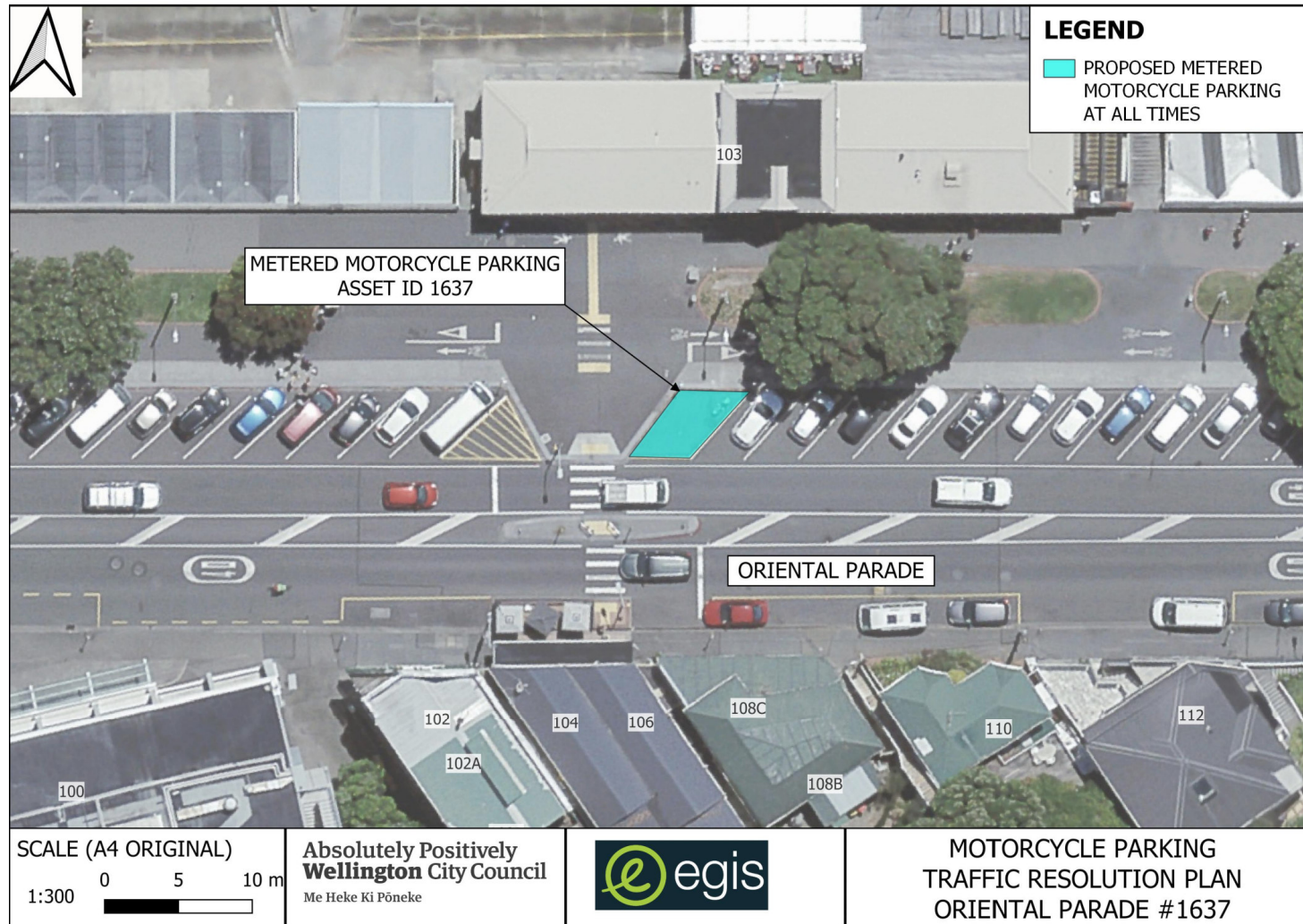
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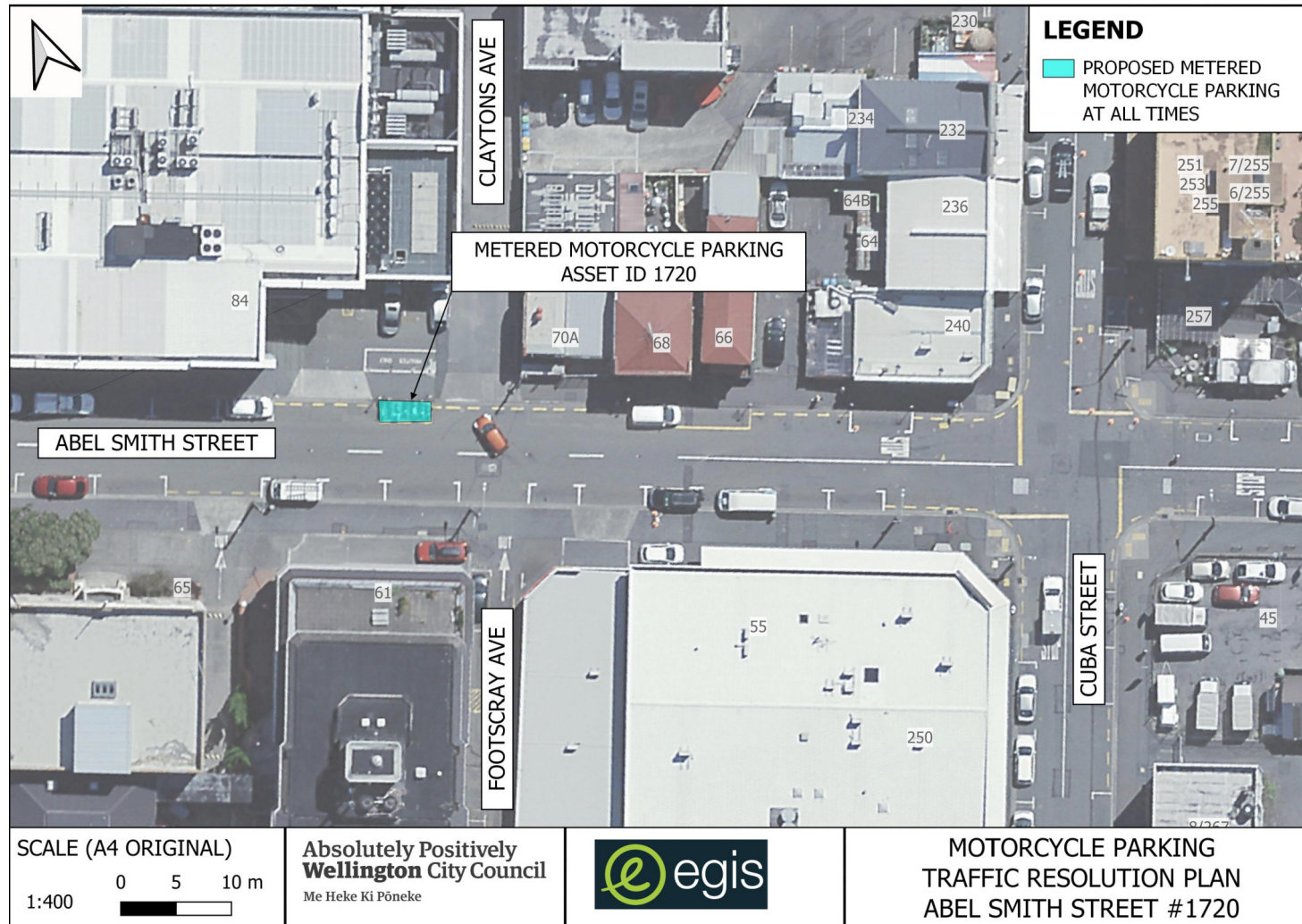
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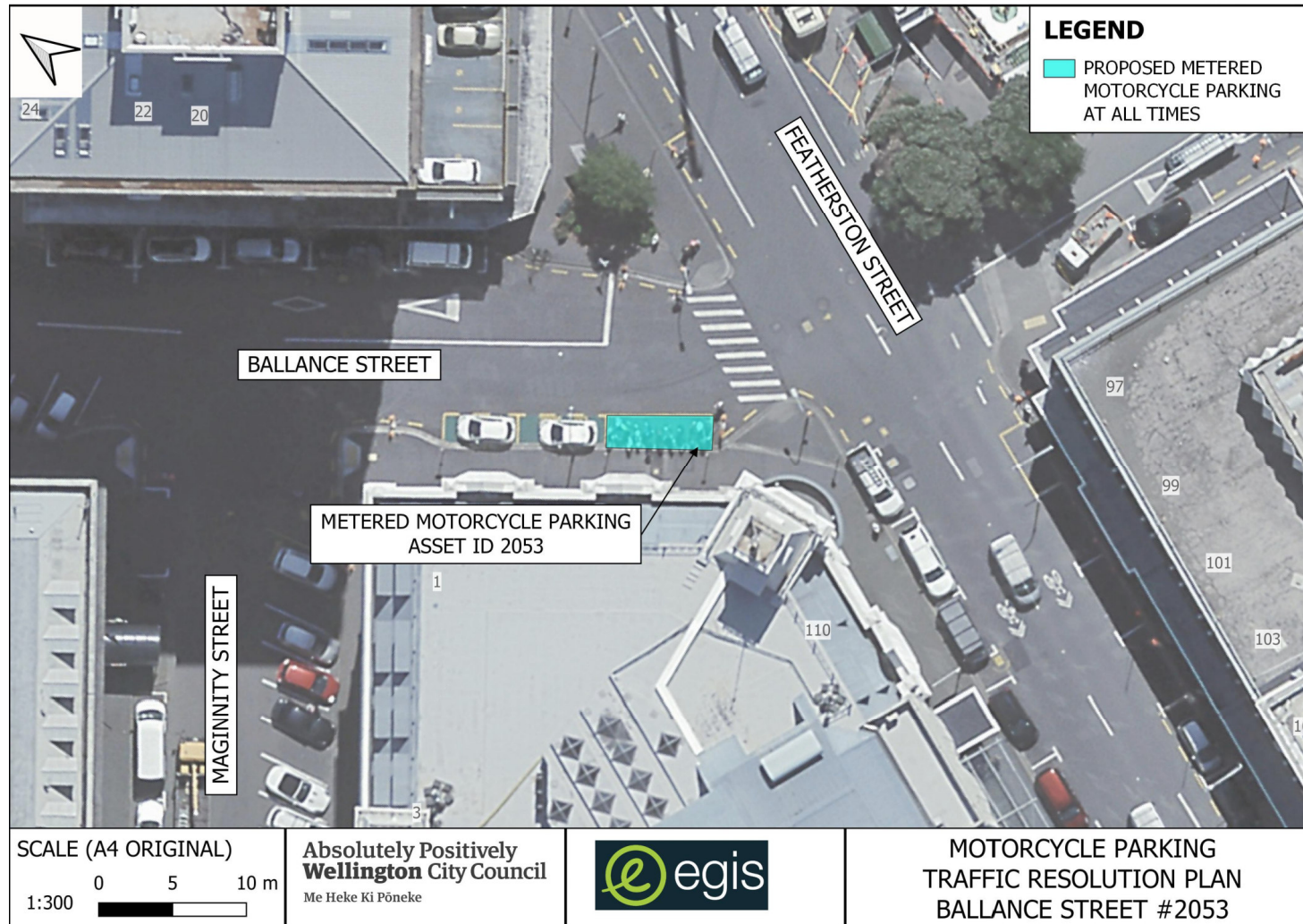
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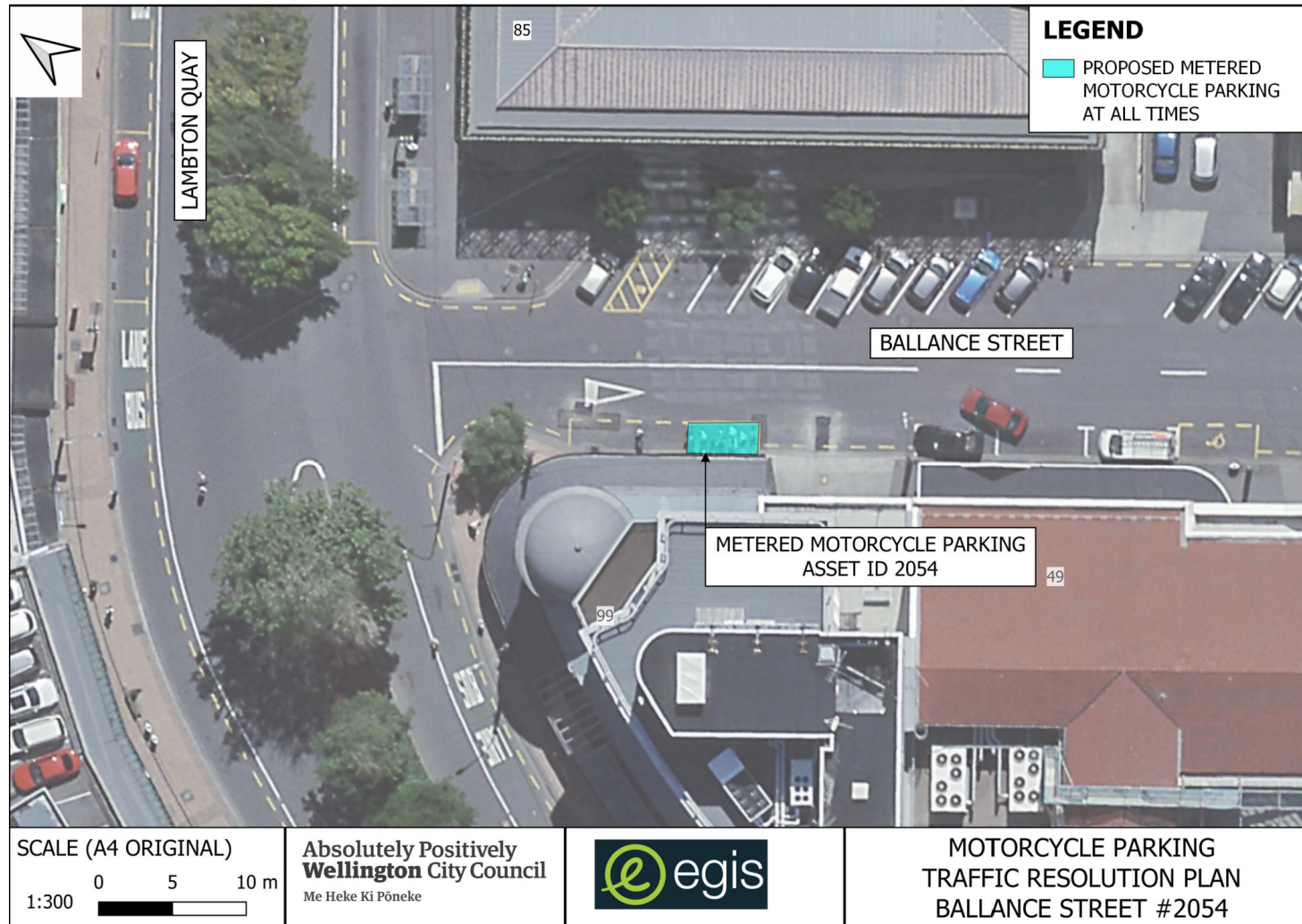
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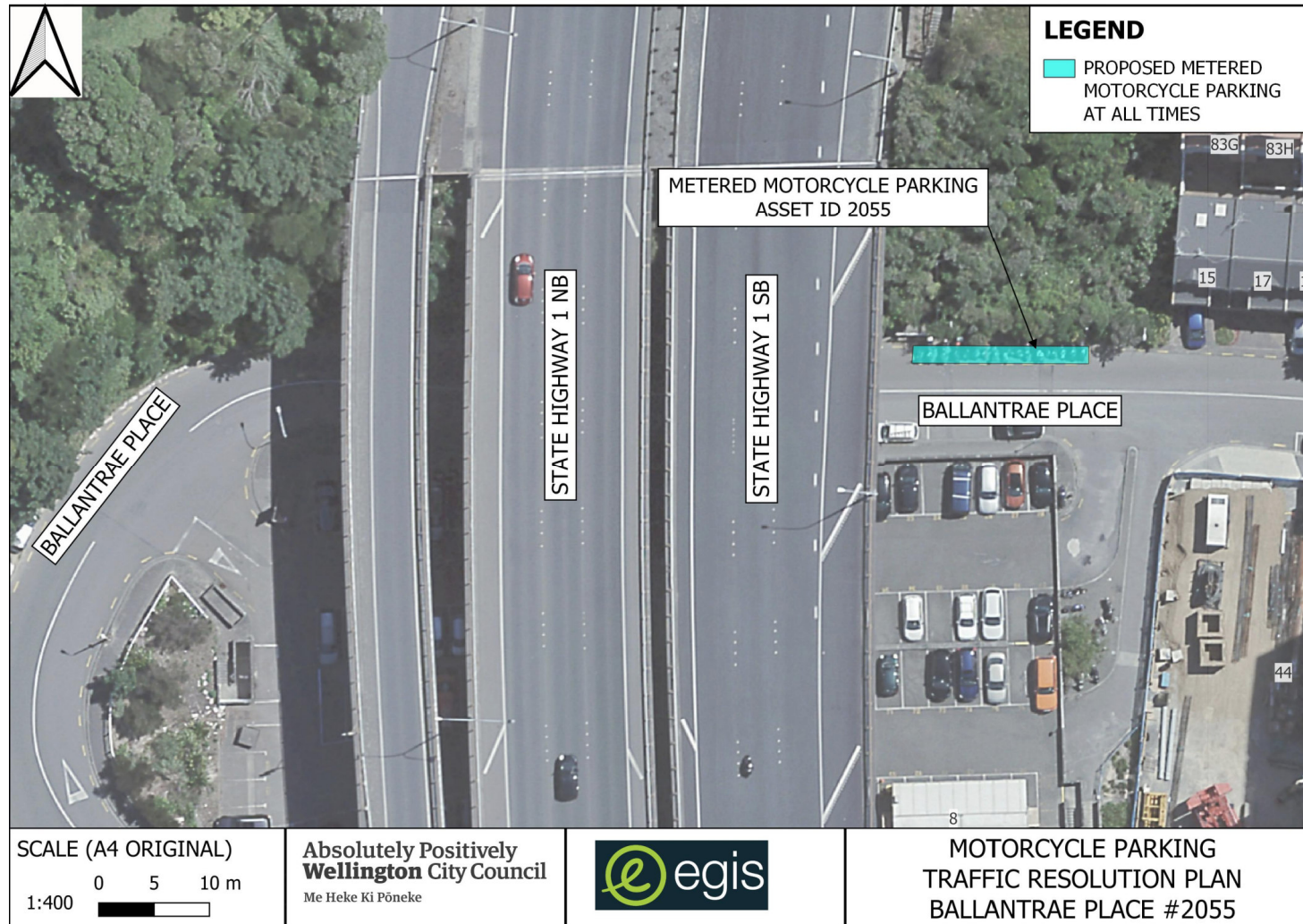
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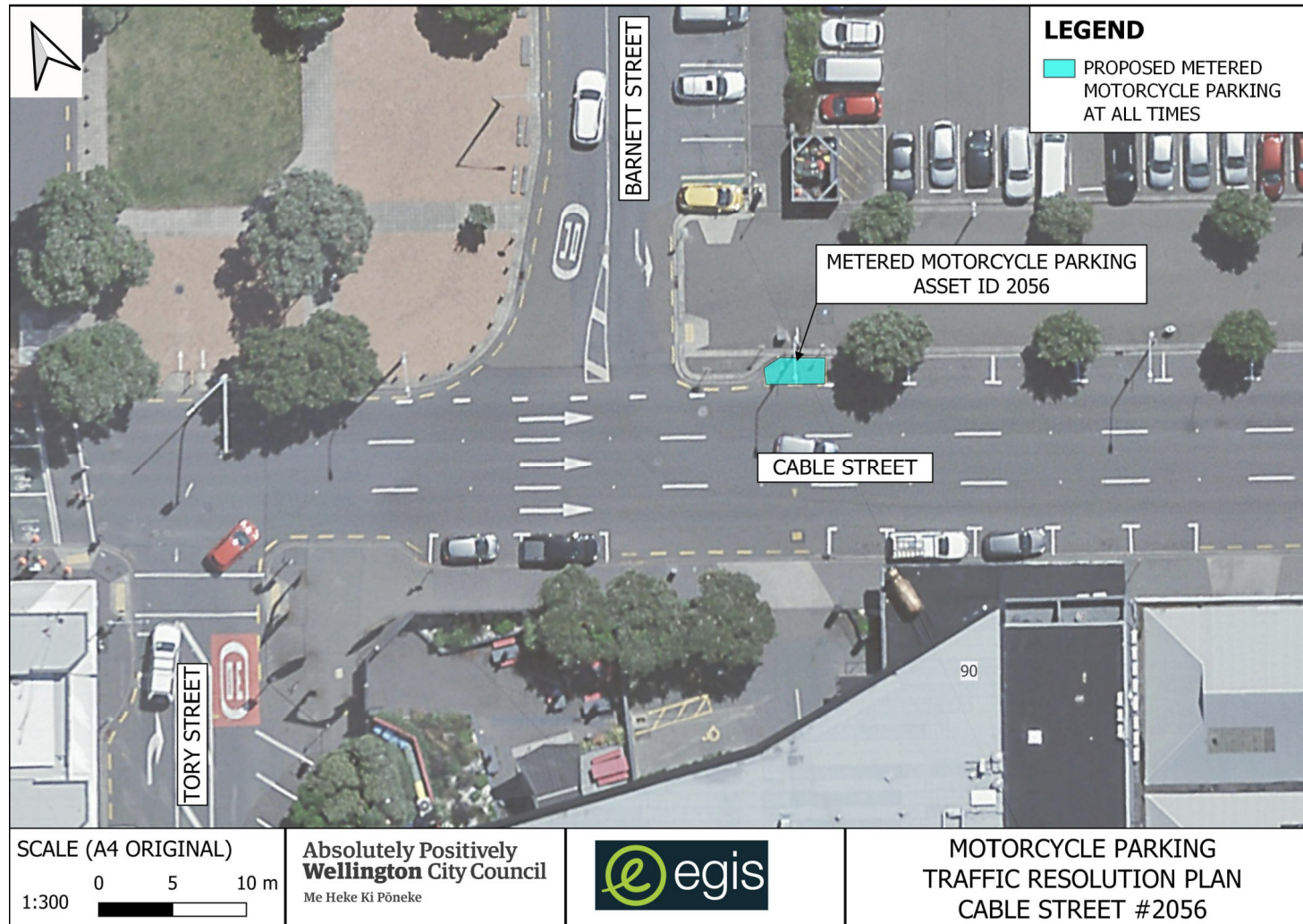
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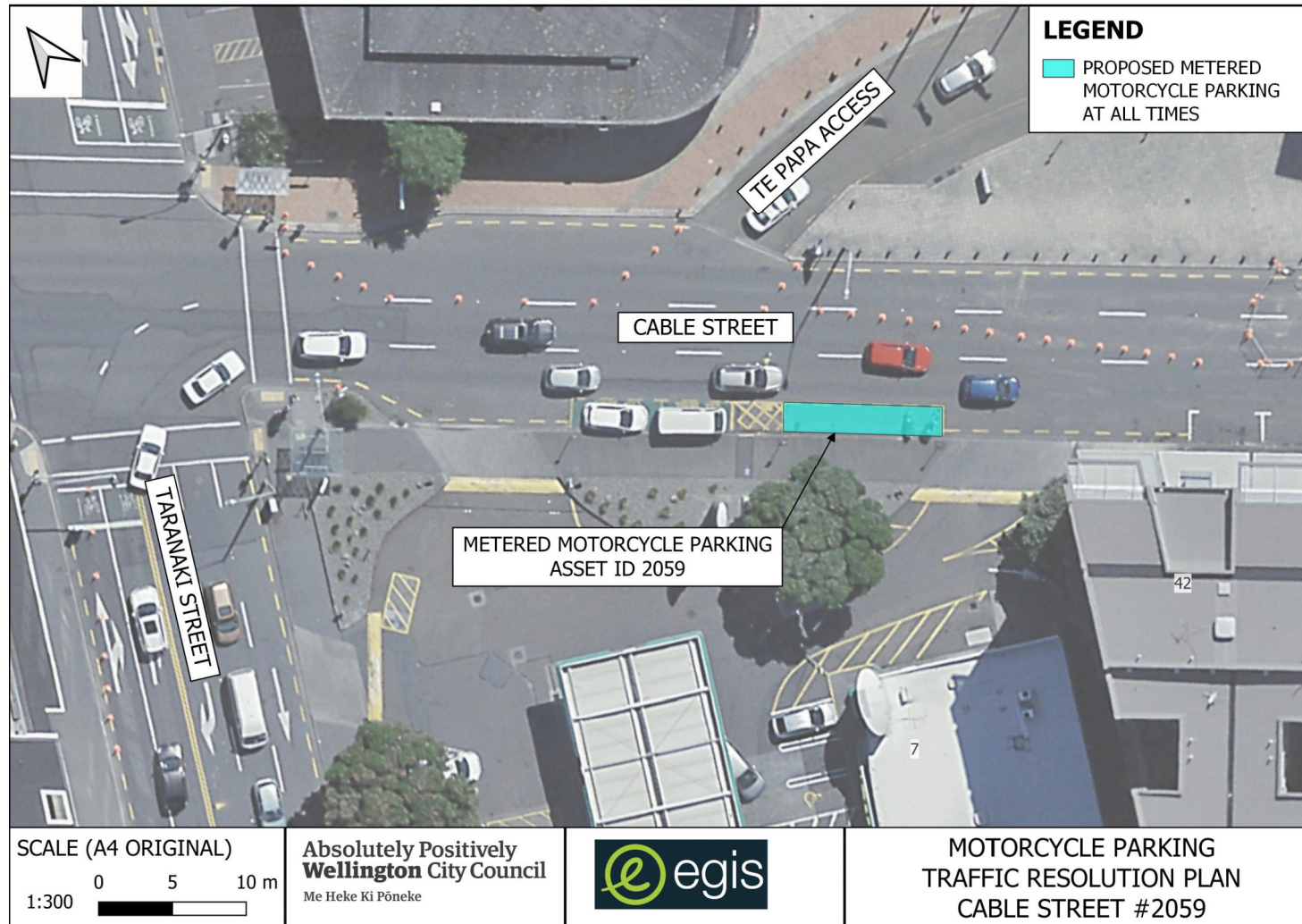
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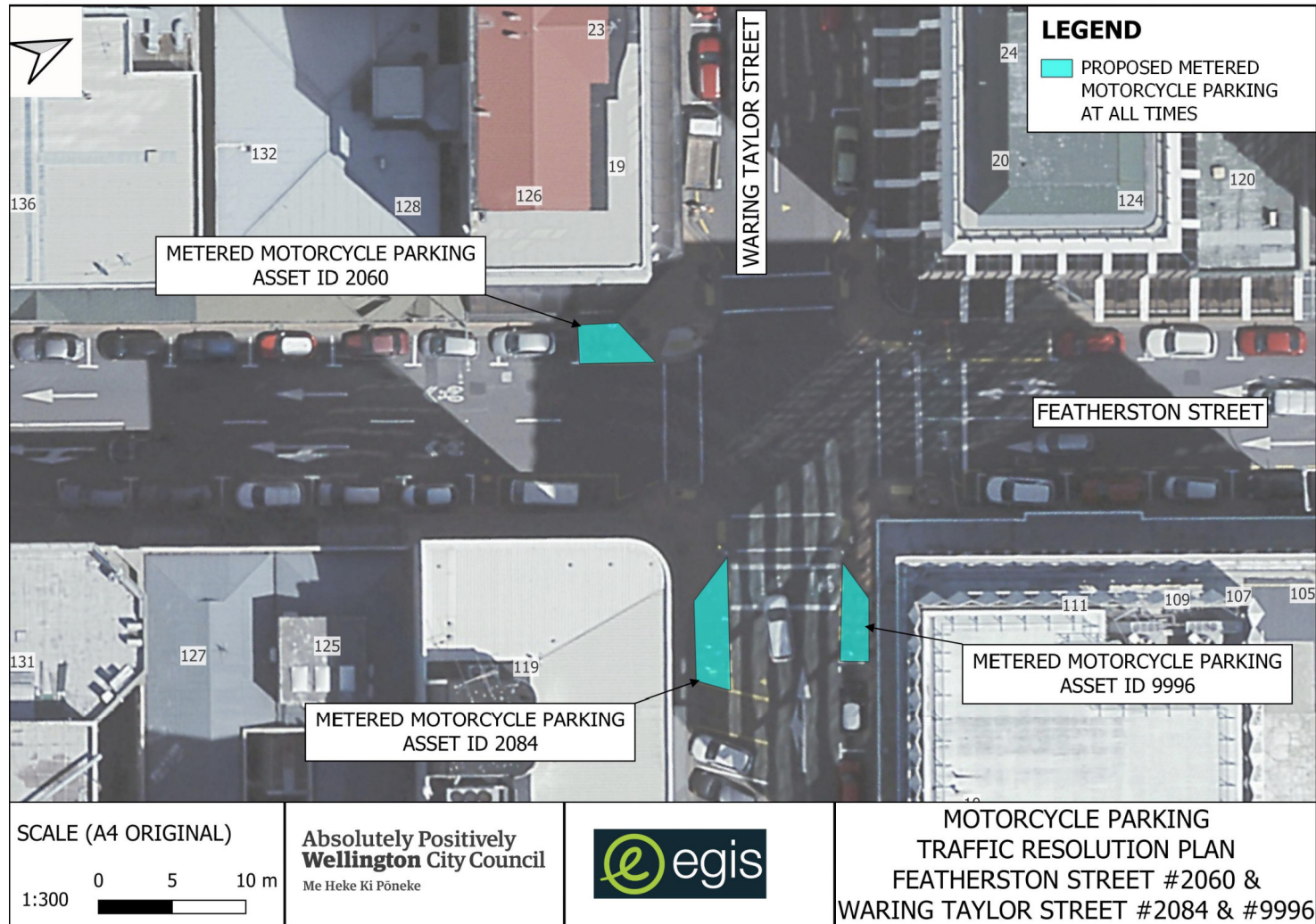
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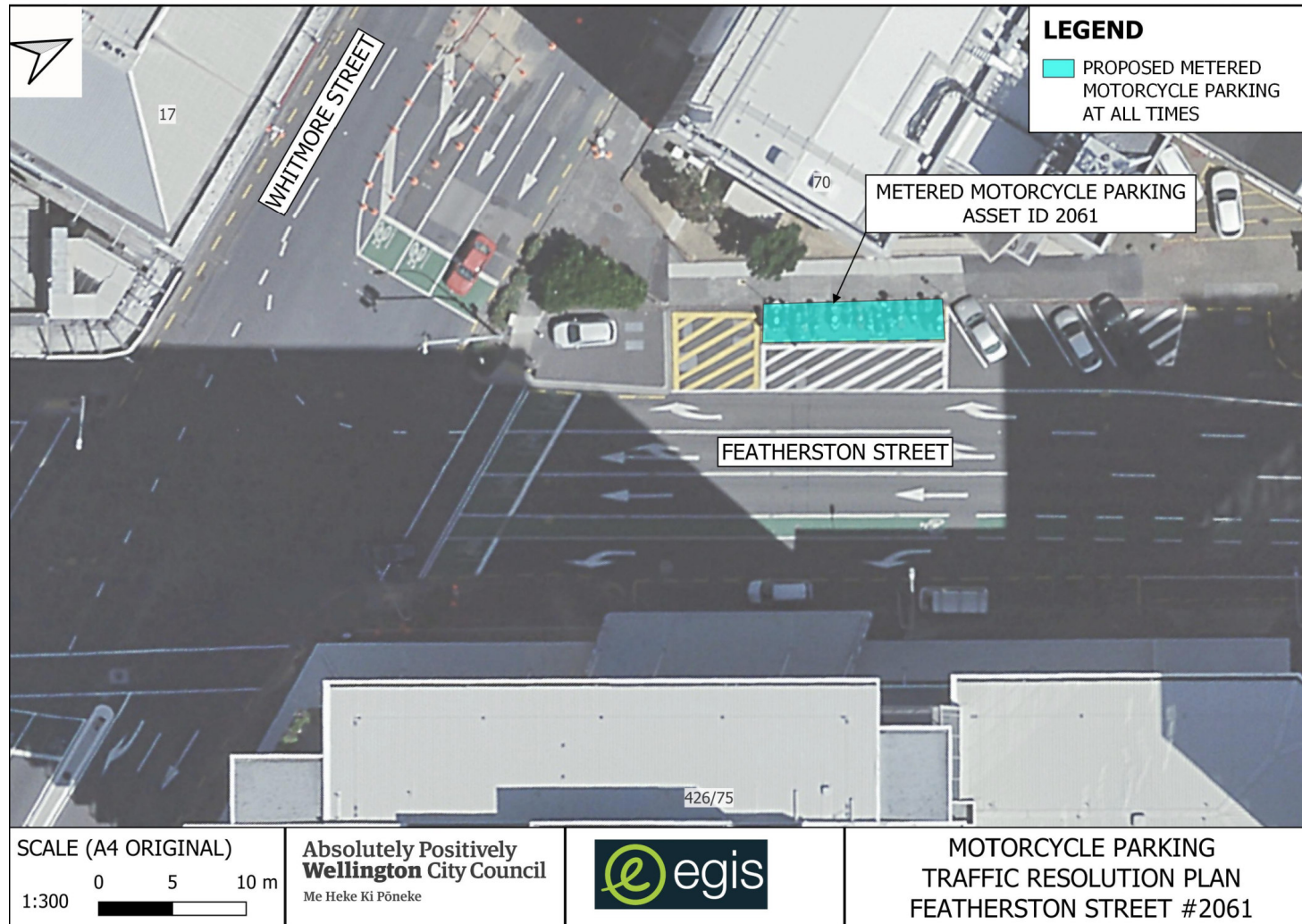
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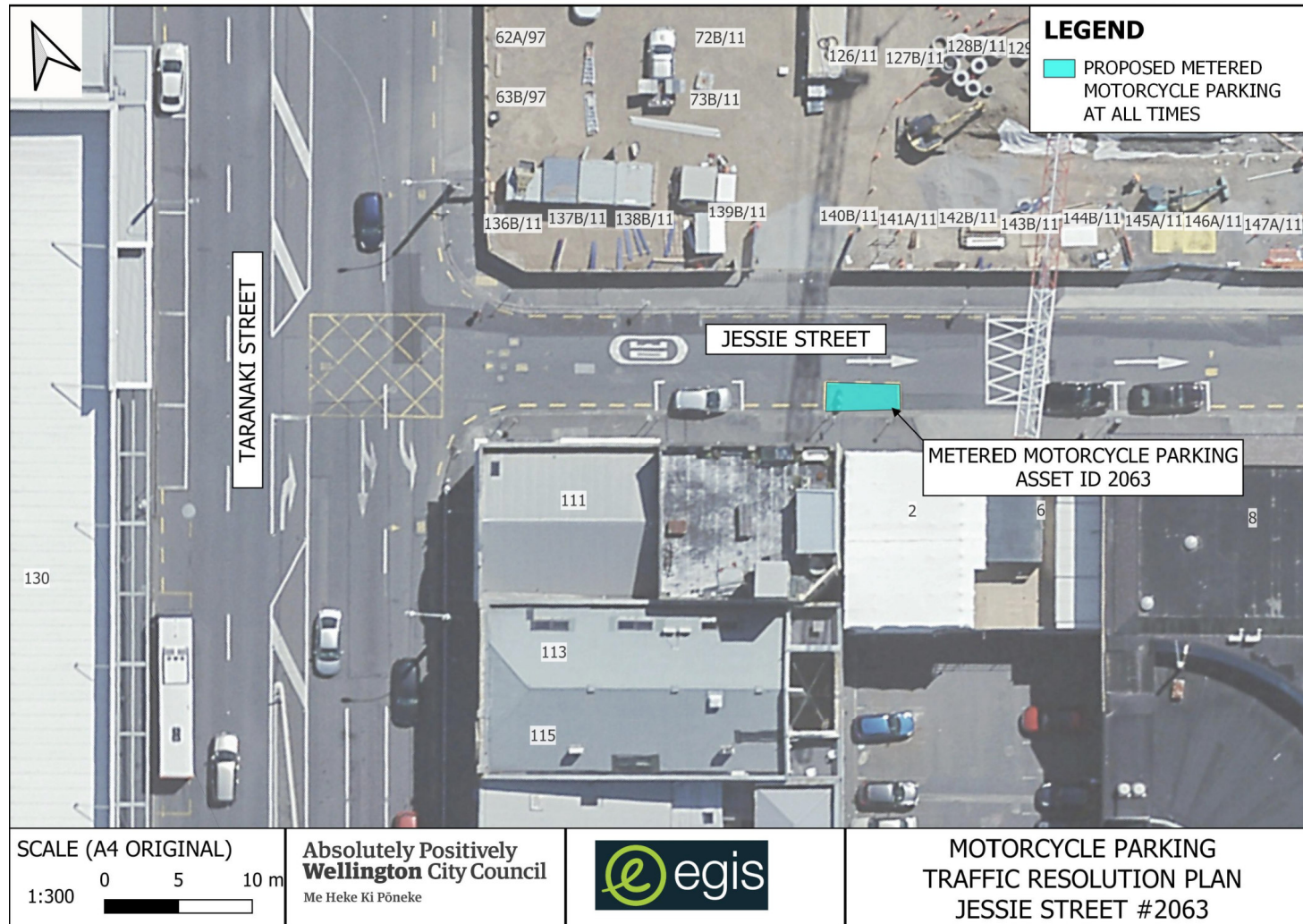
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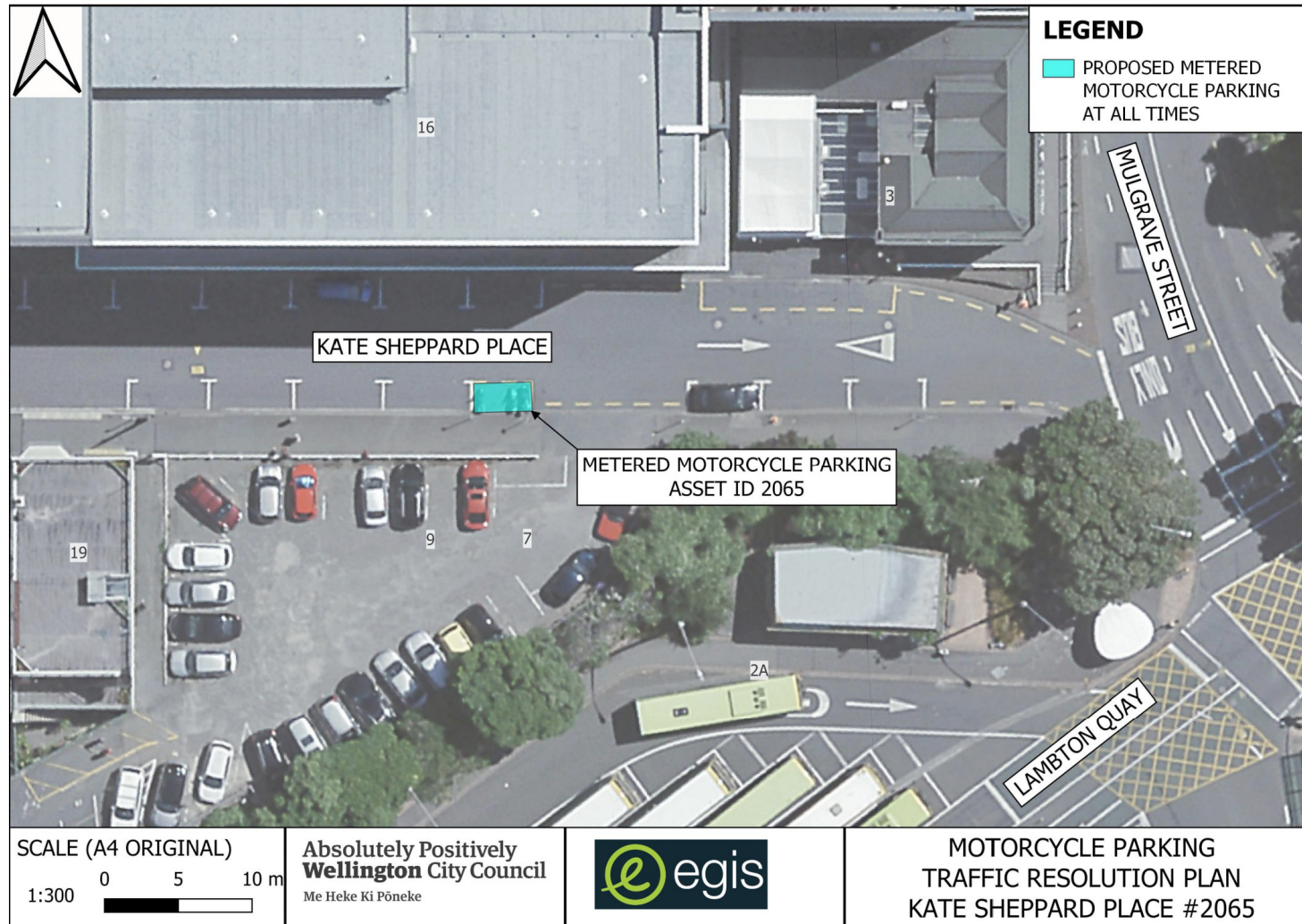
TR05-25 Motorcycle Metered Parking

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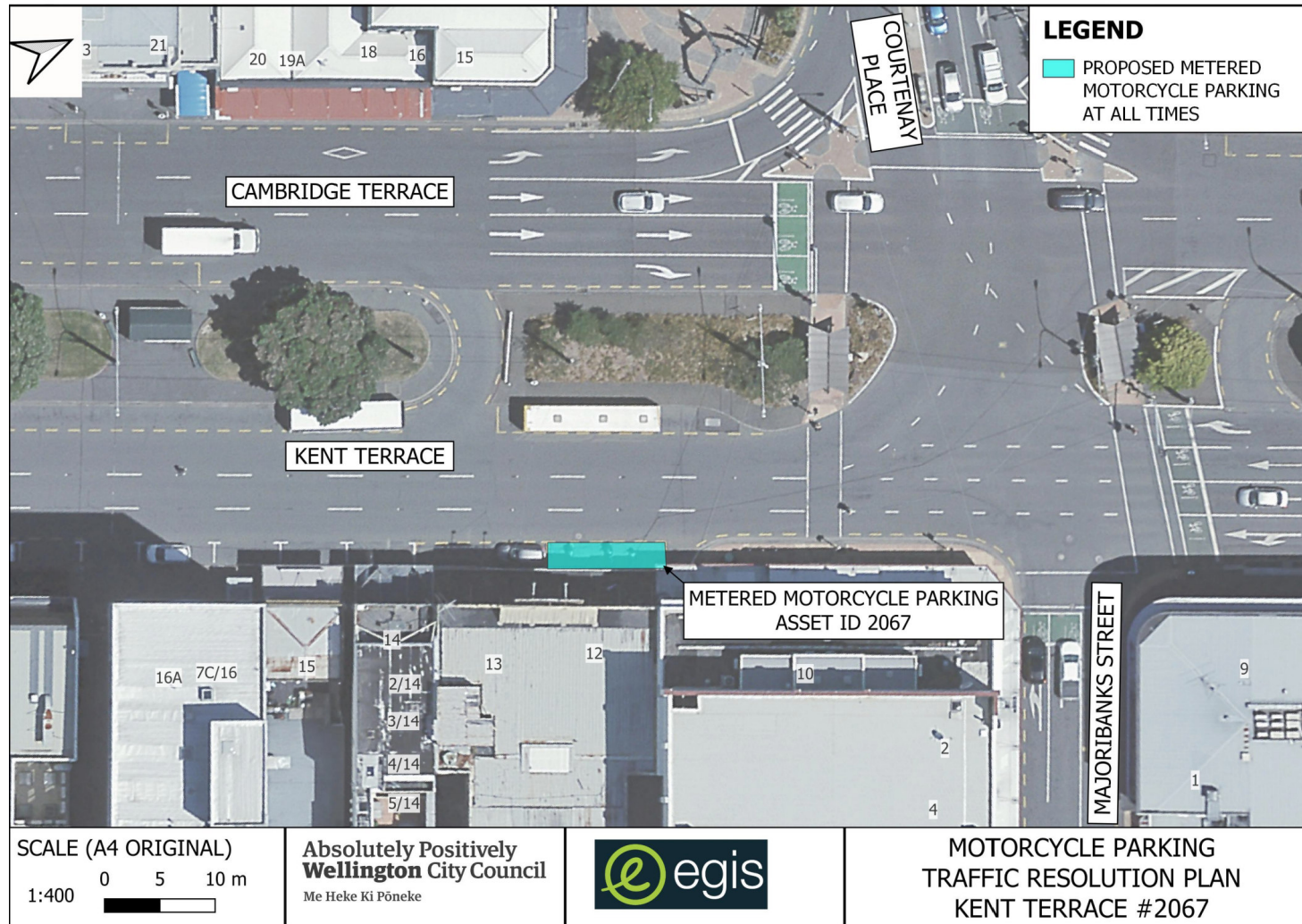
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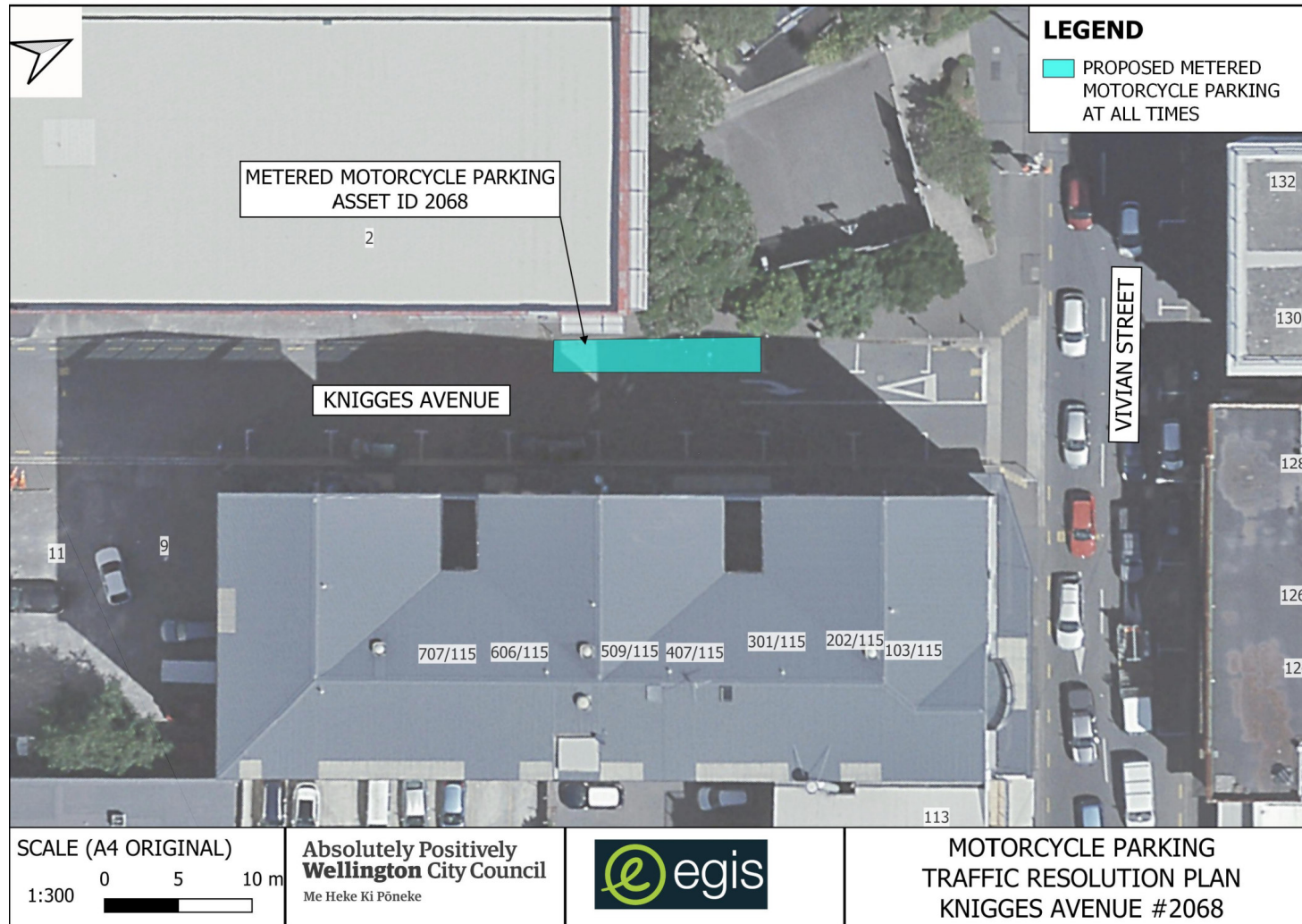
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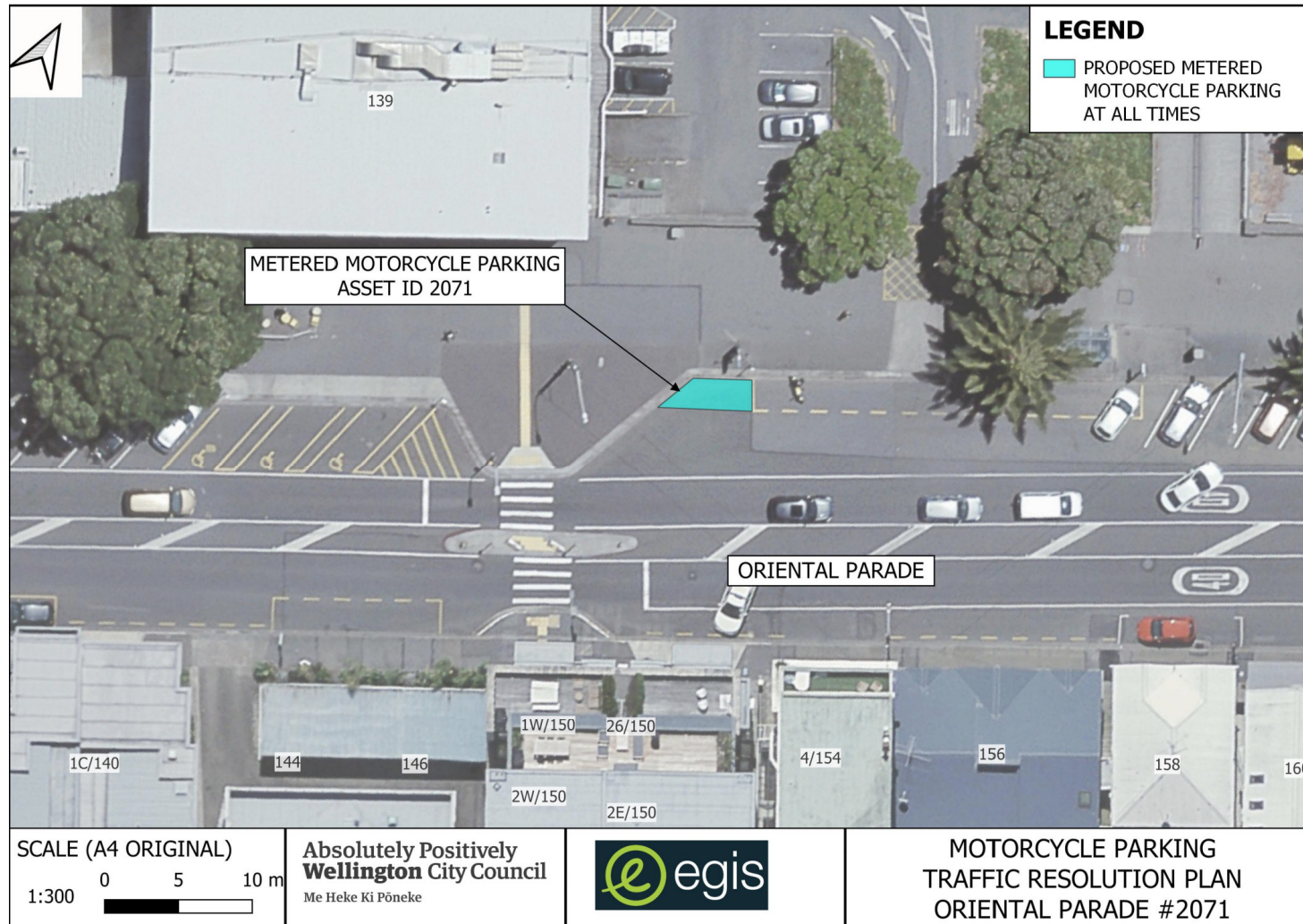
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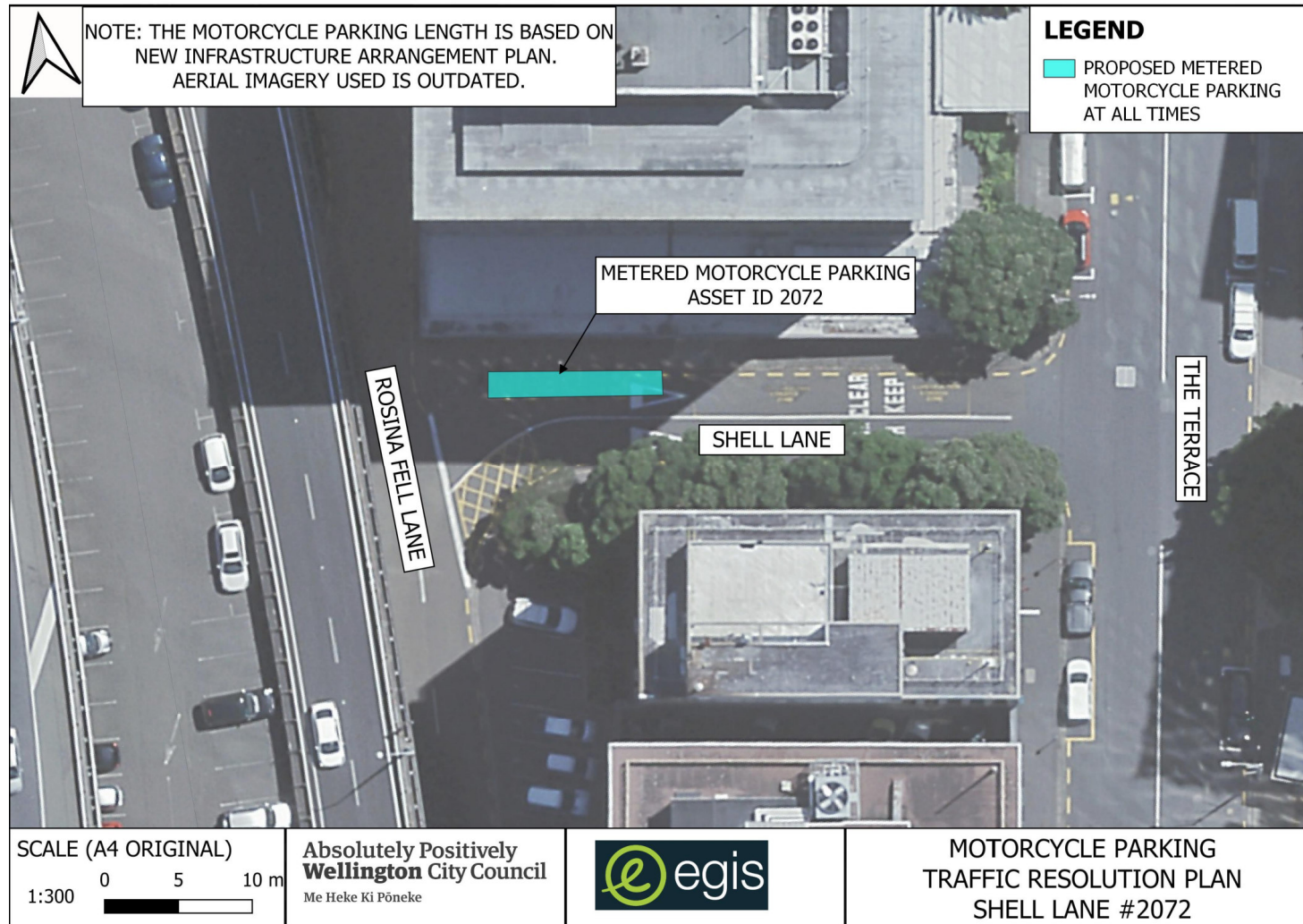
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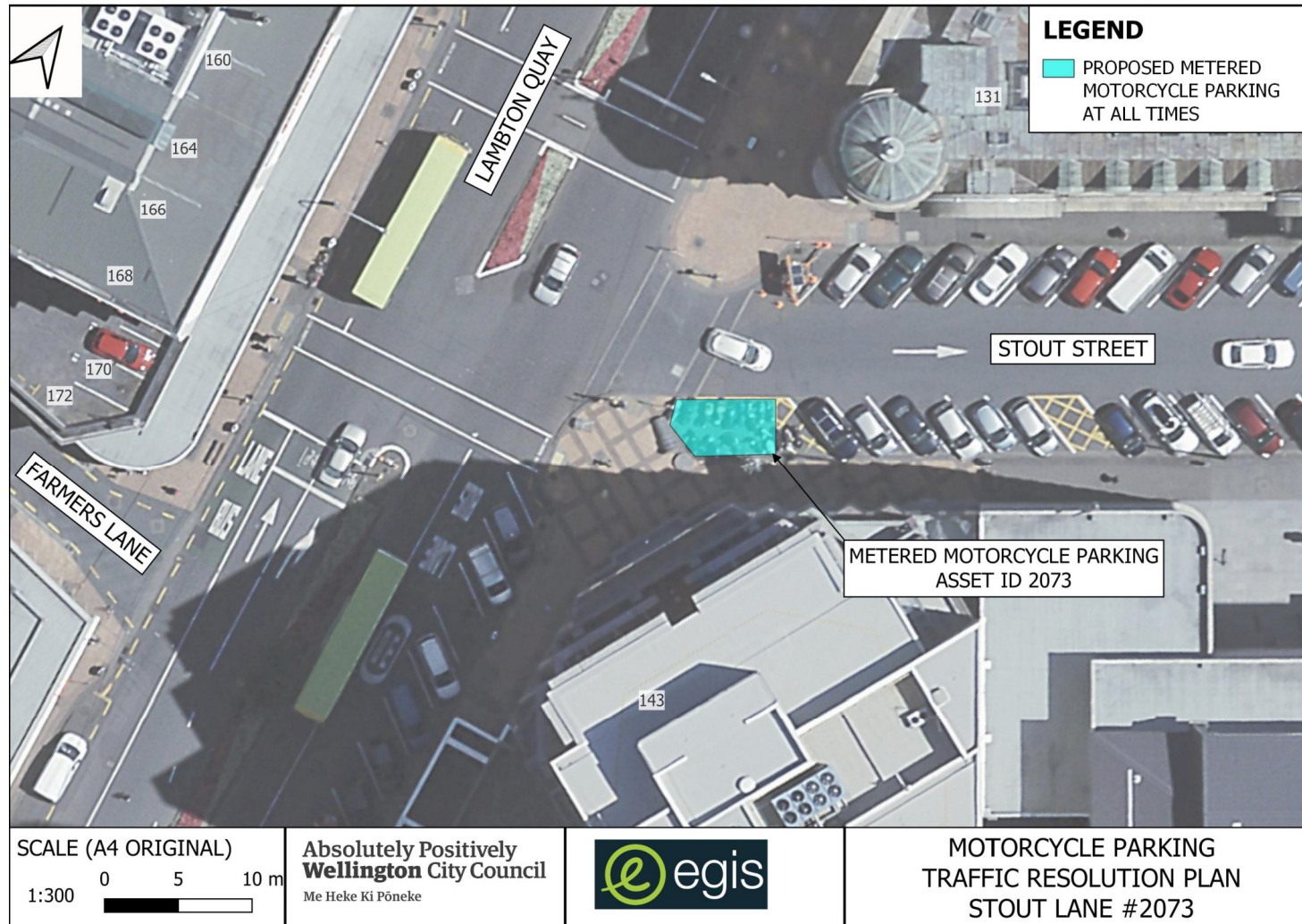
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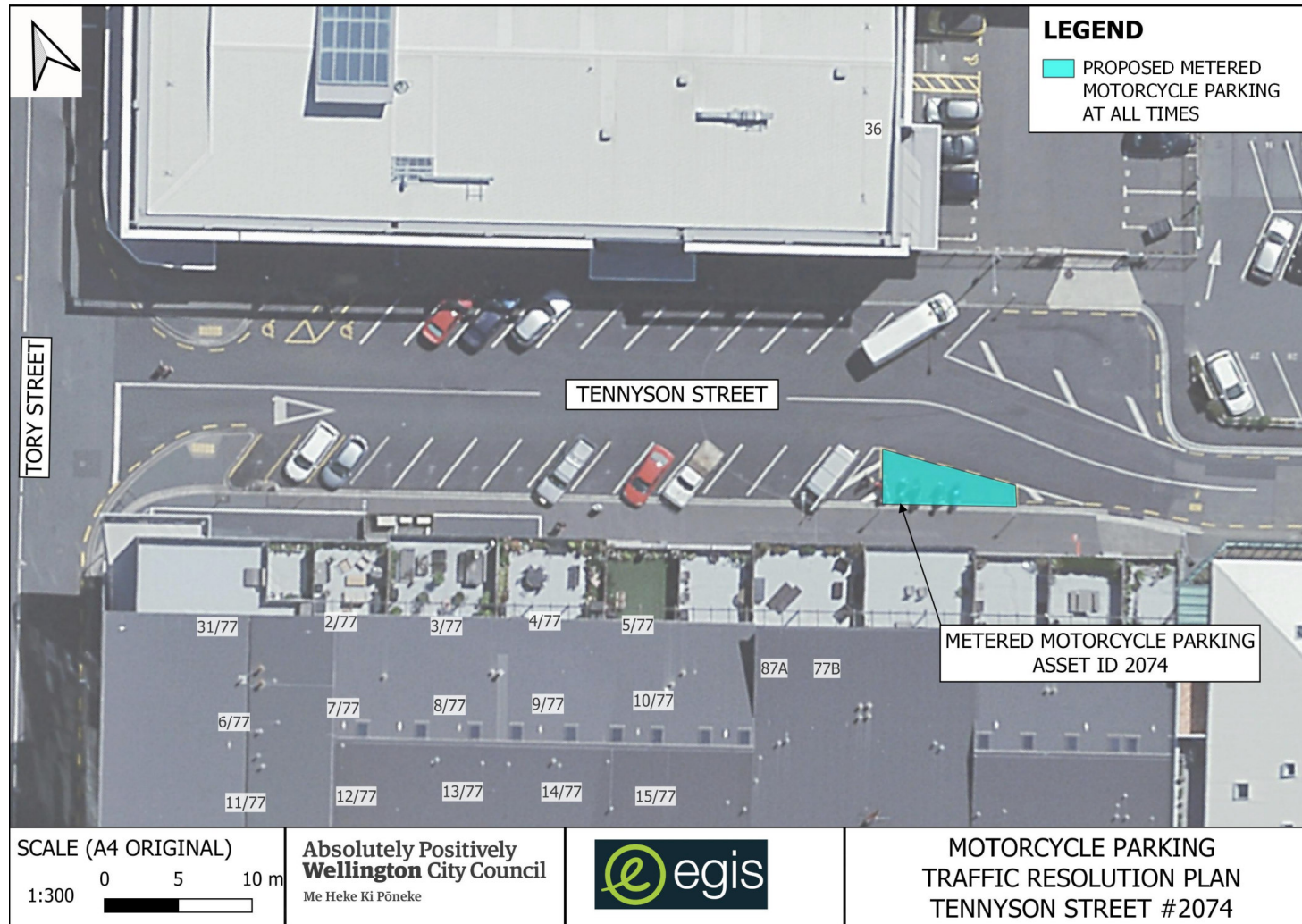
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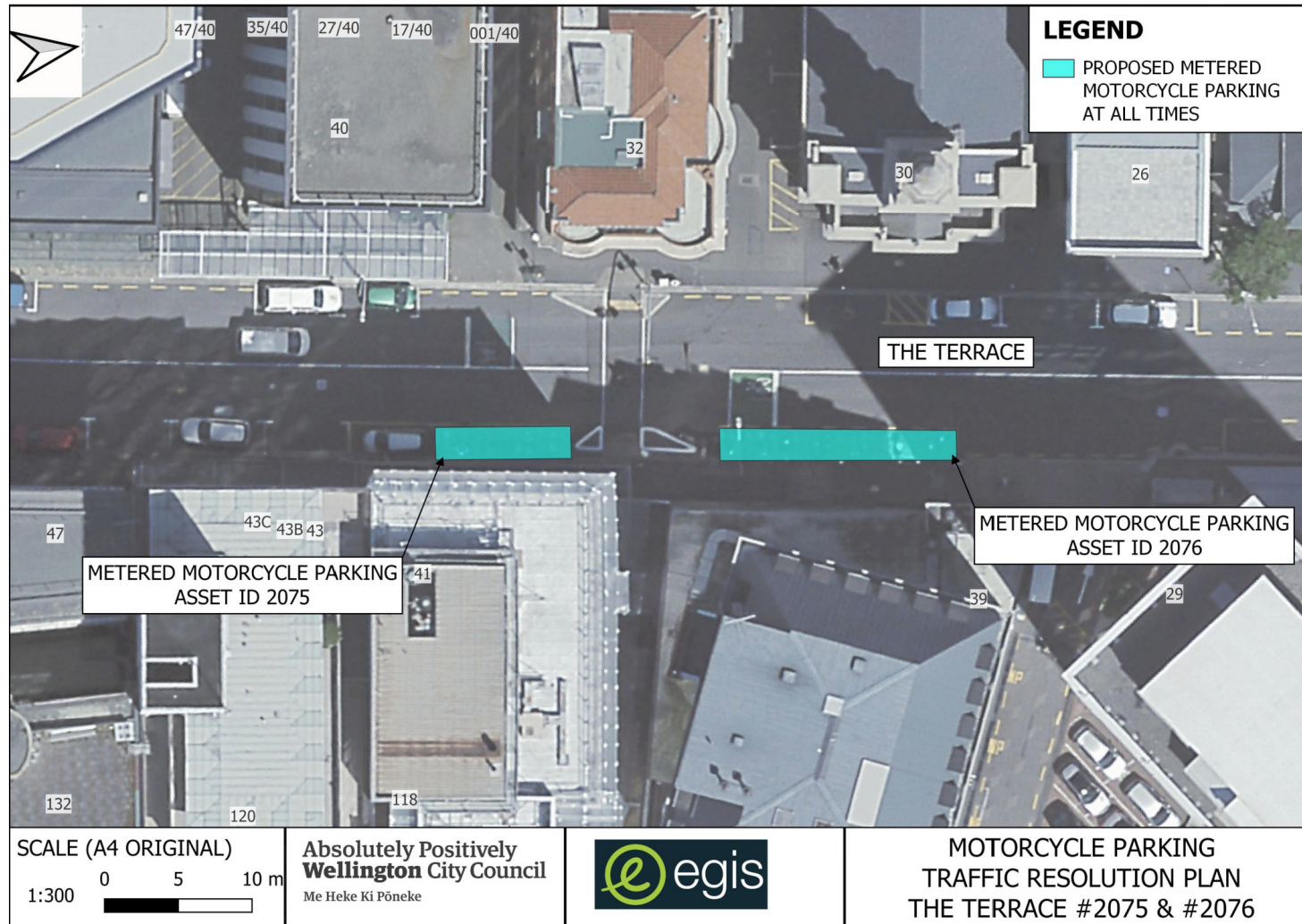
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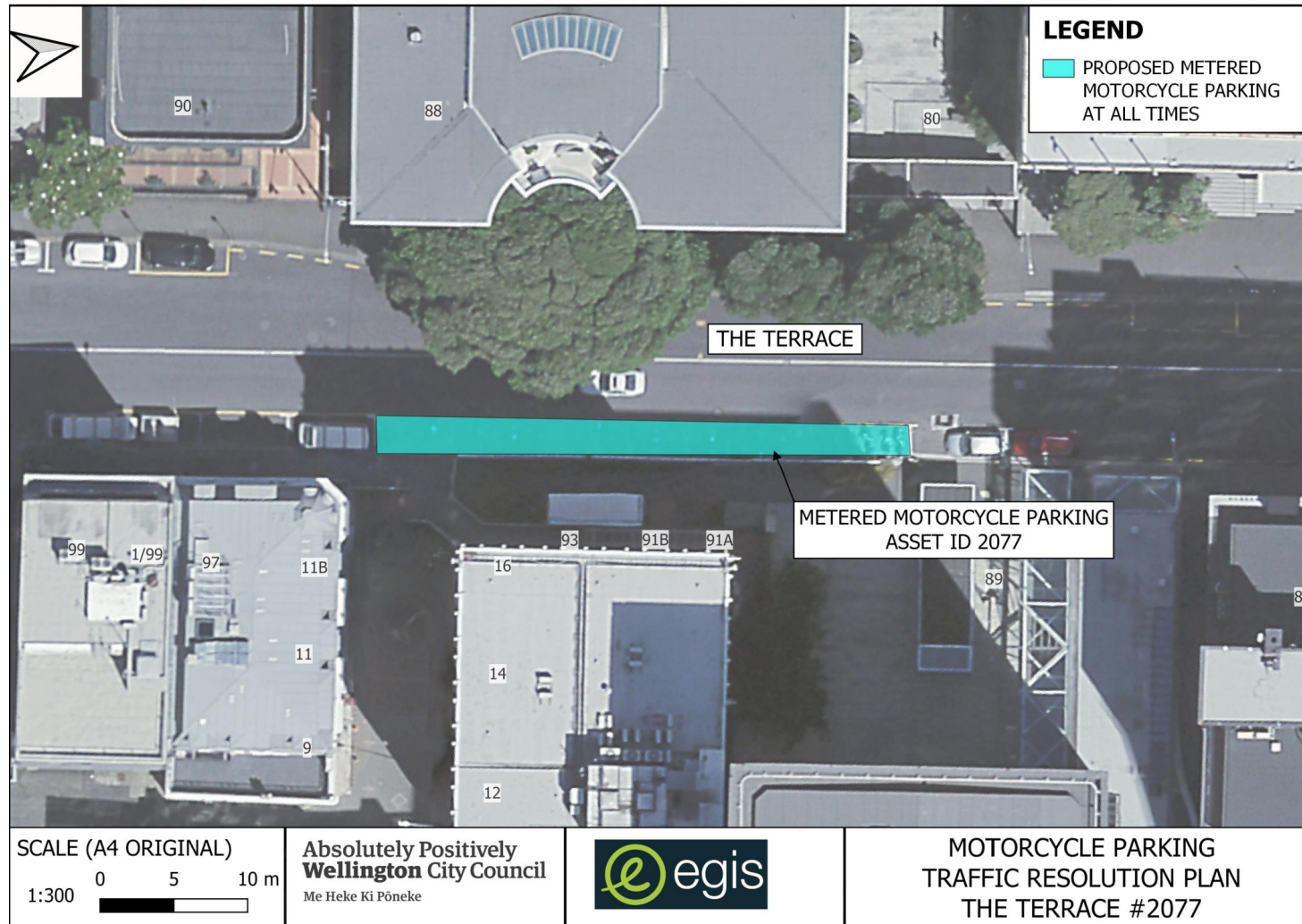
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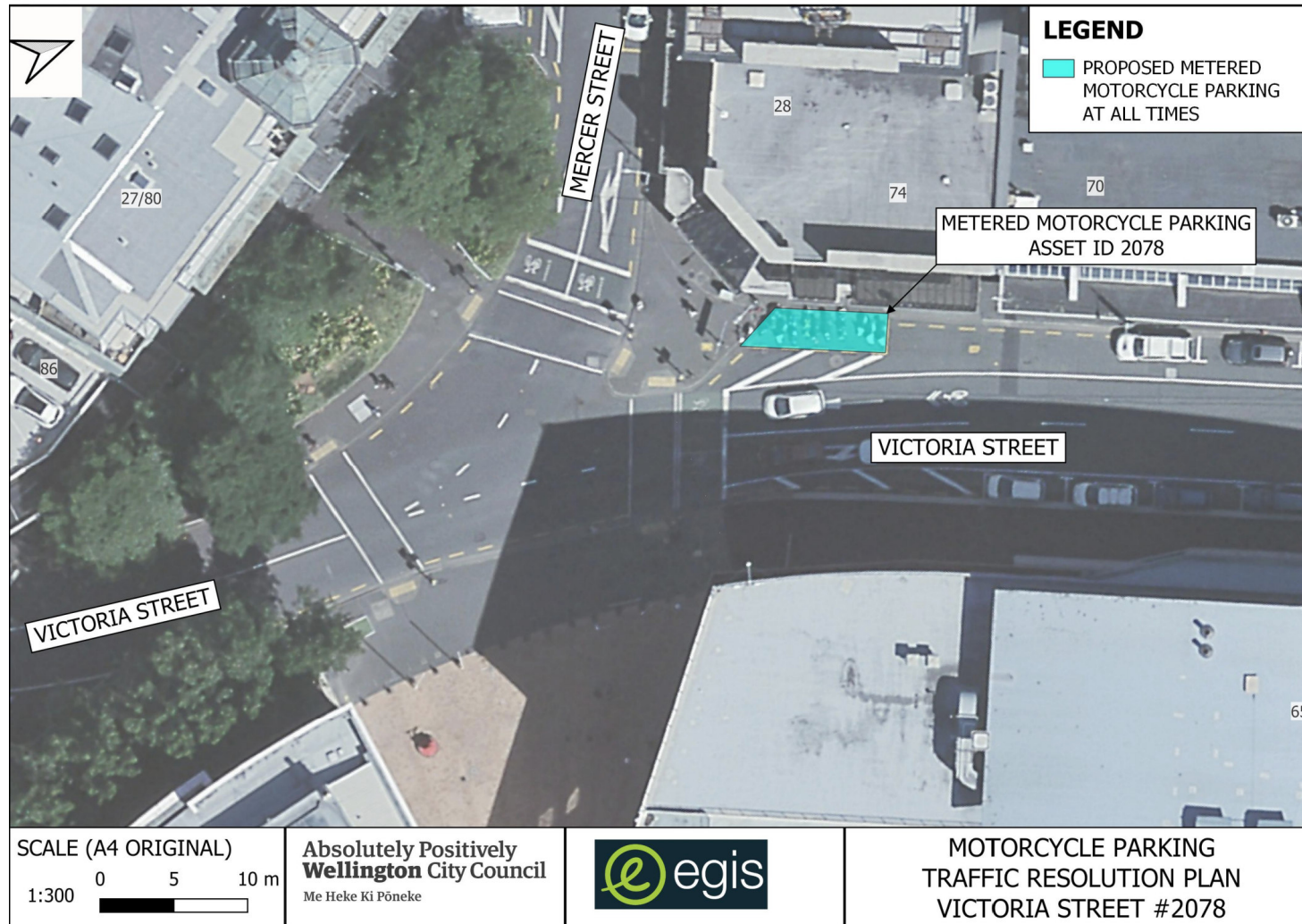
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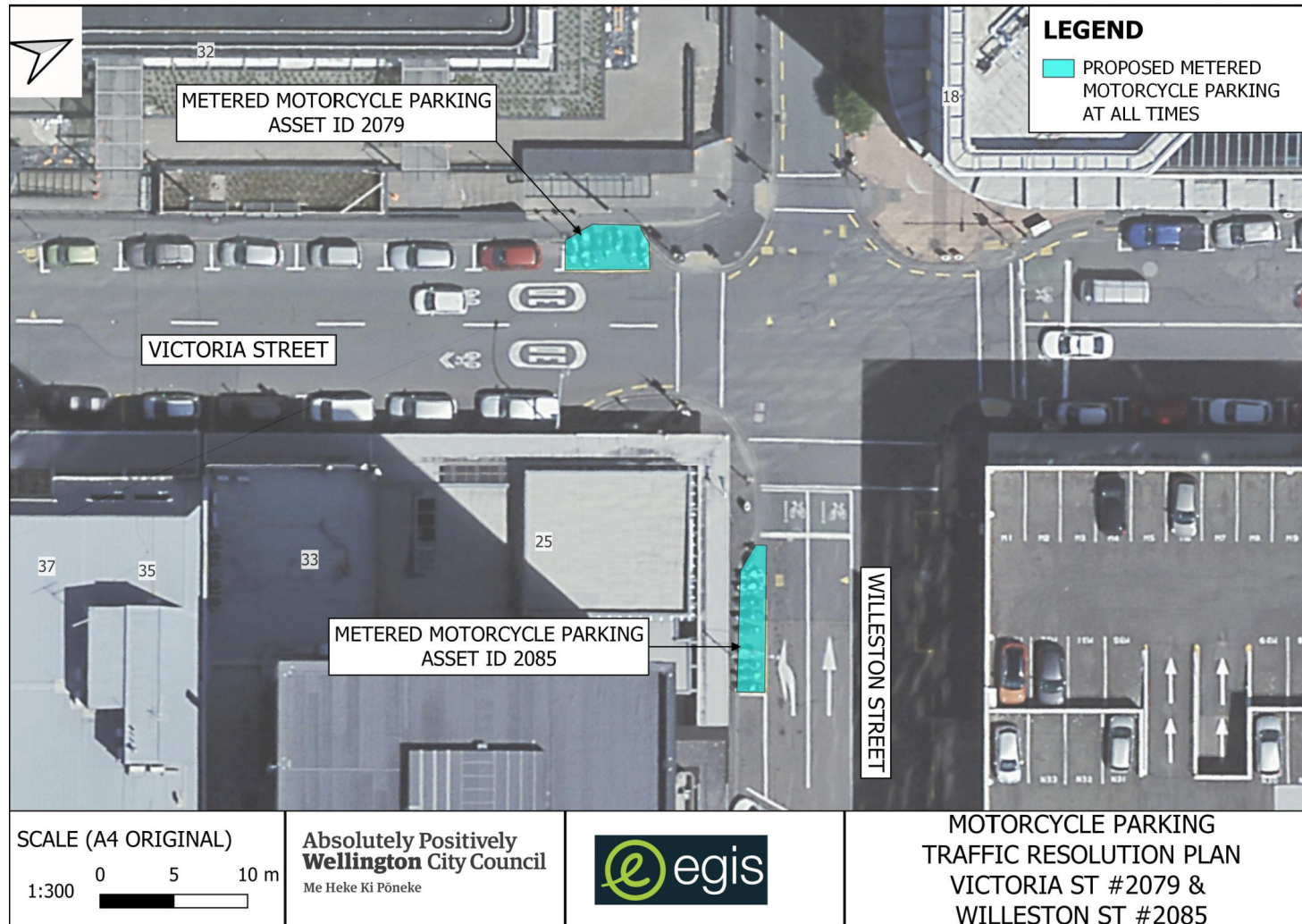
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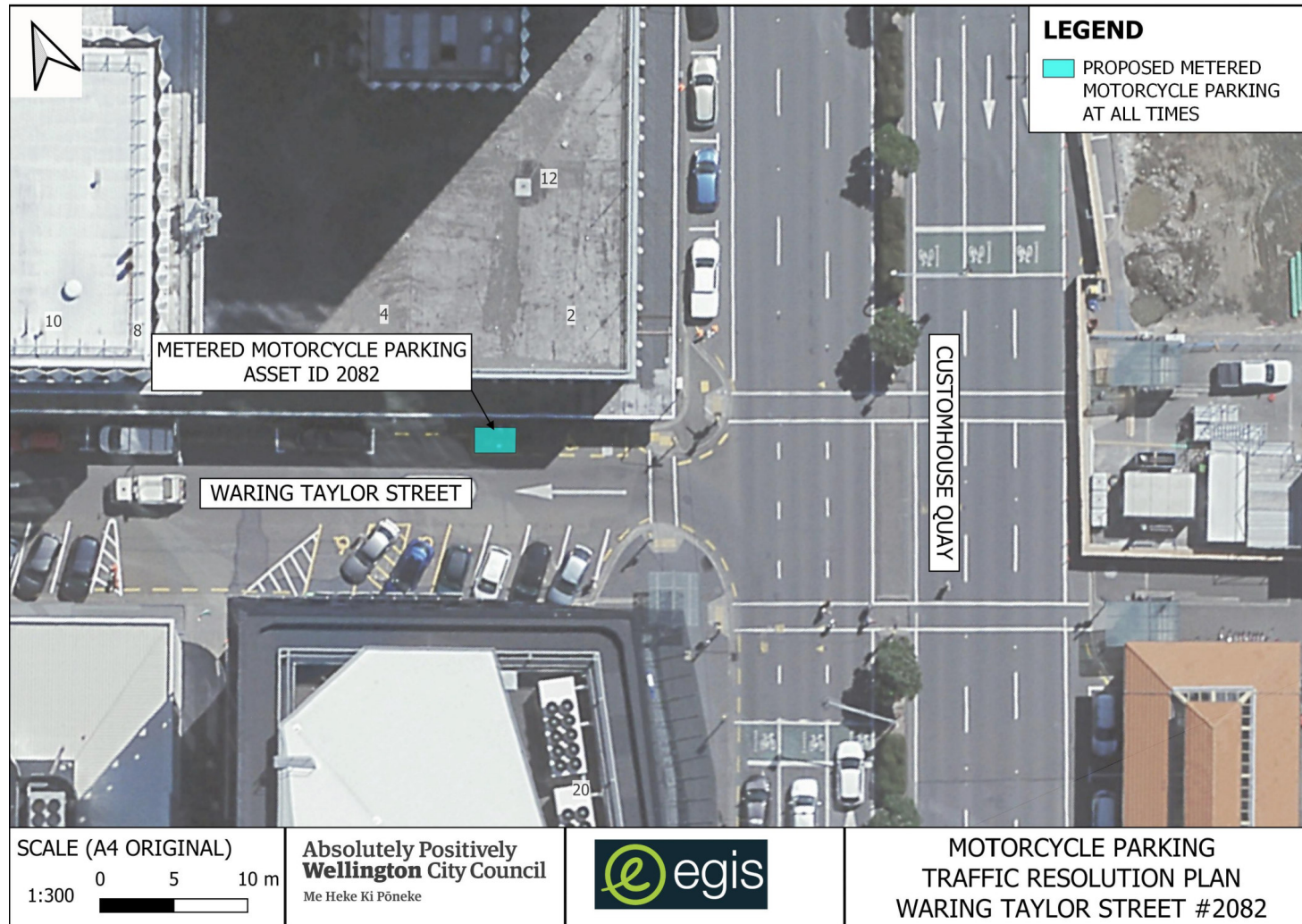
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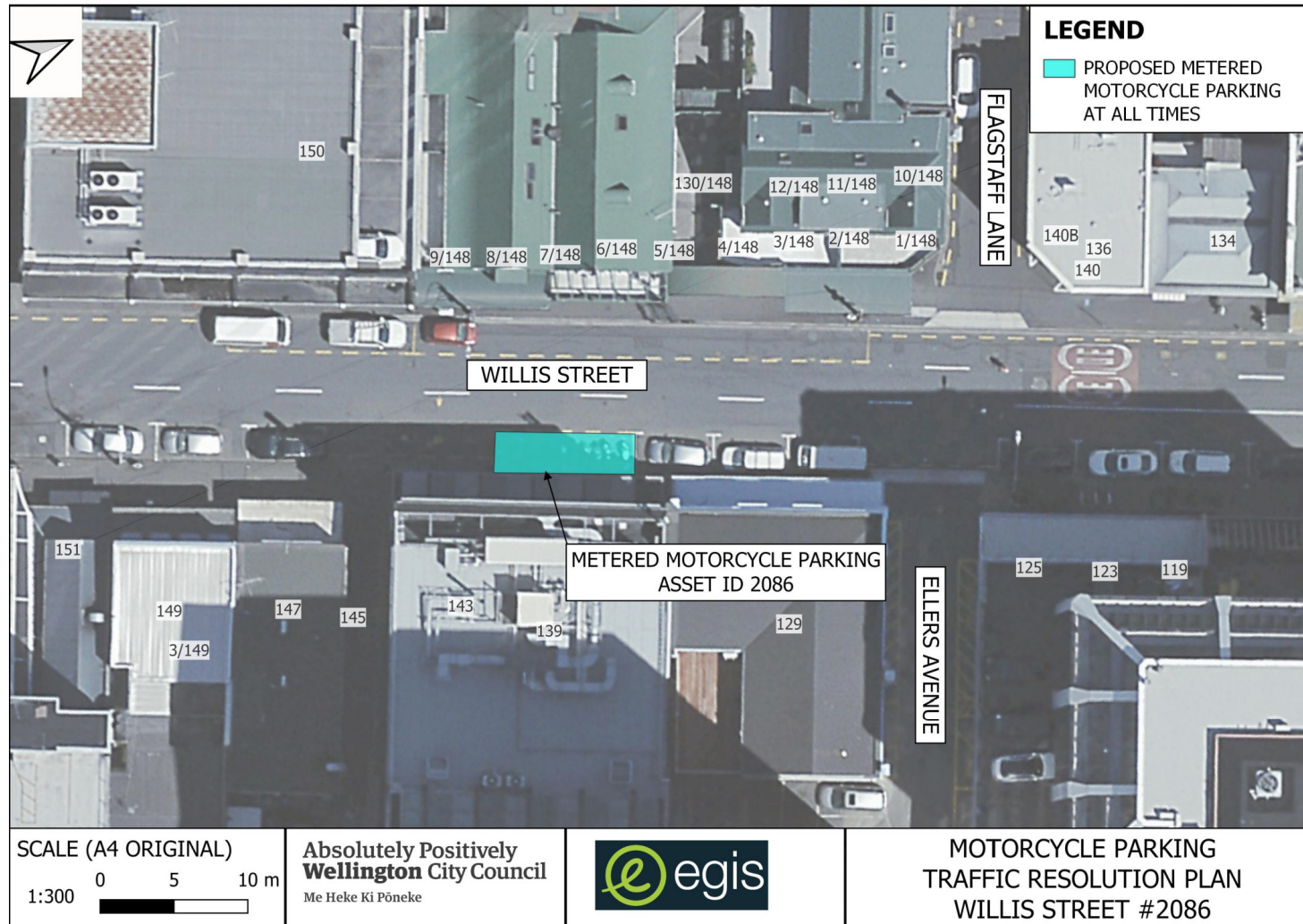
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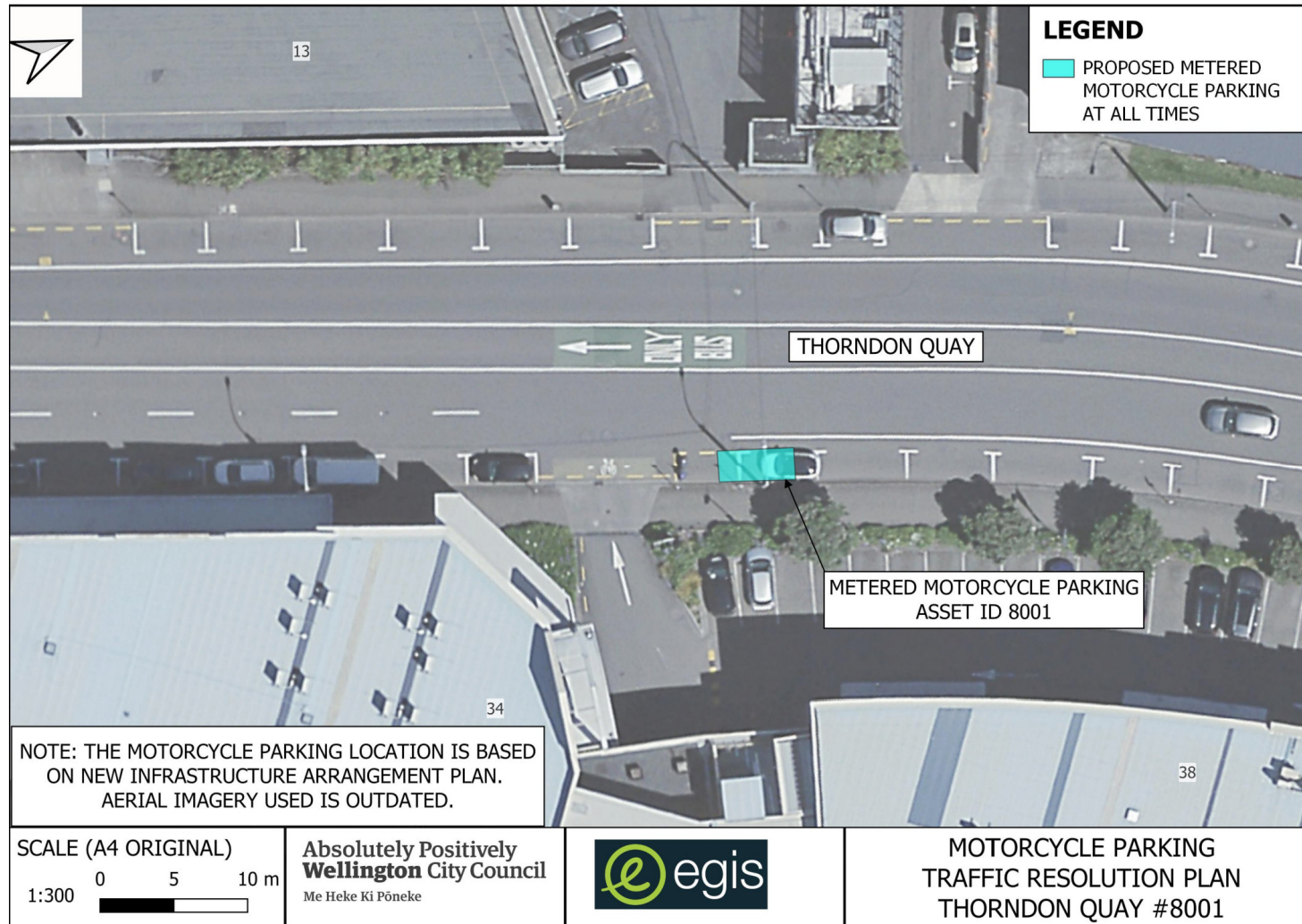
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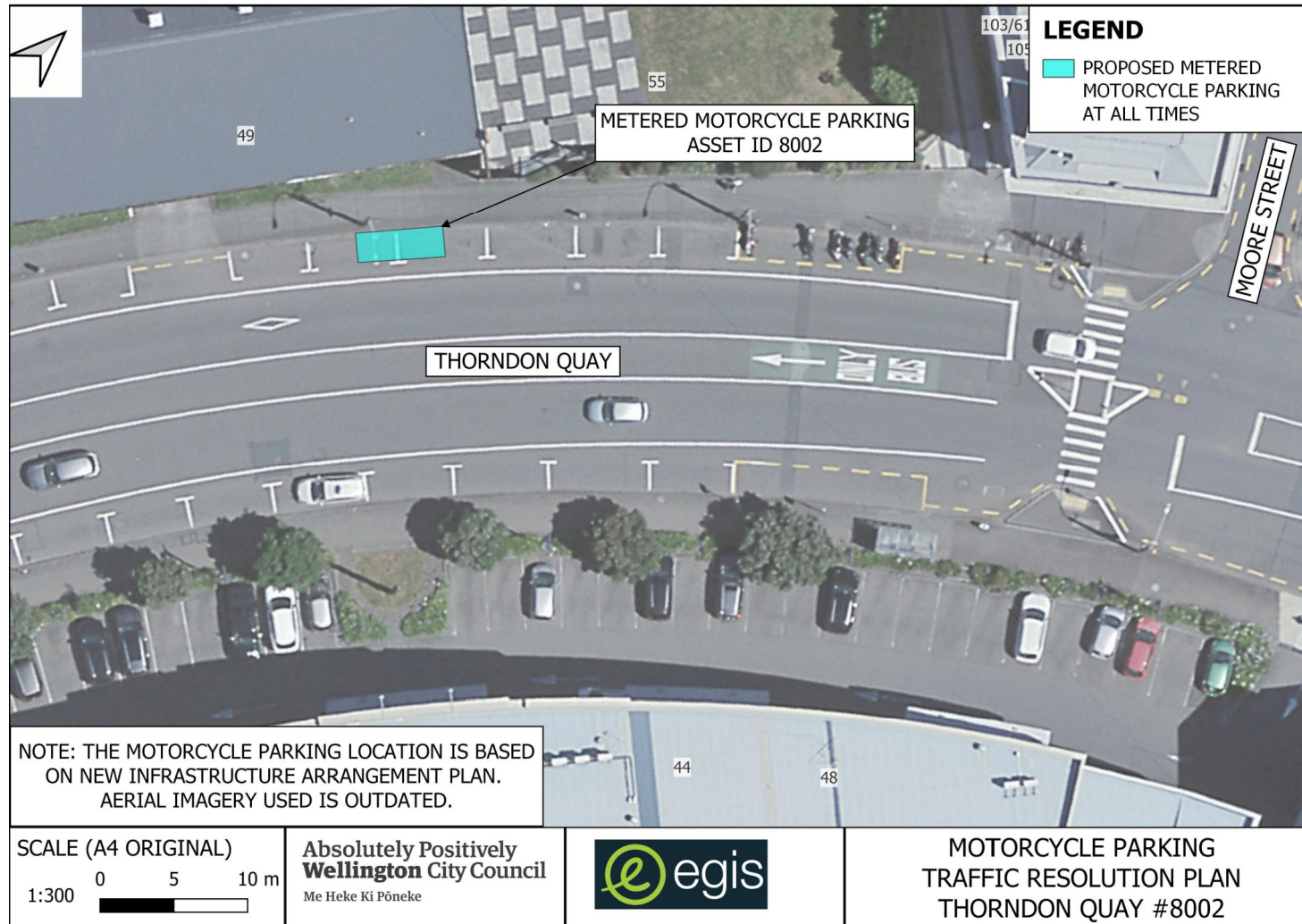
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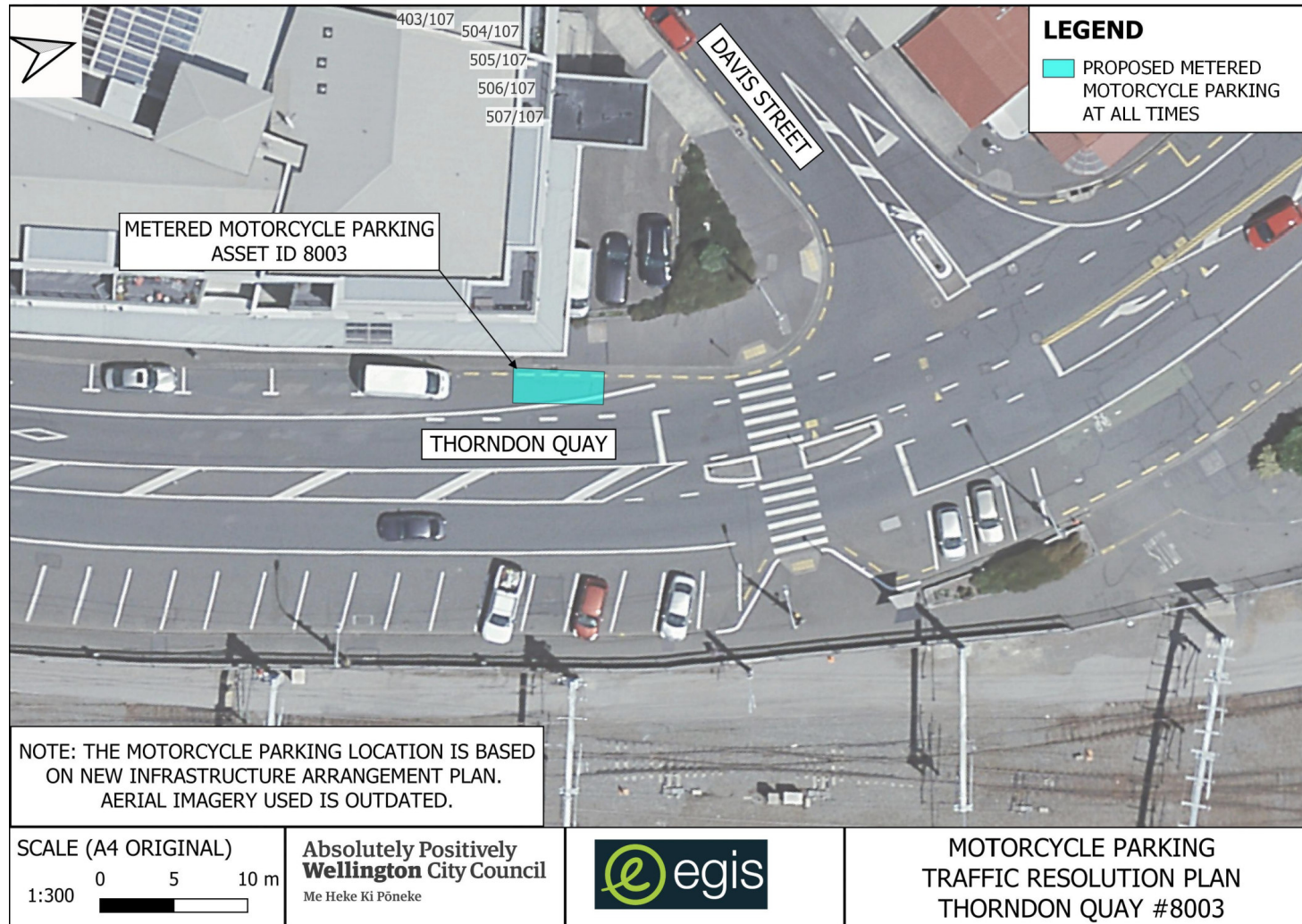
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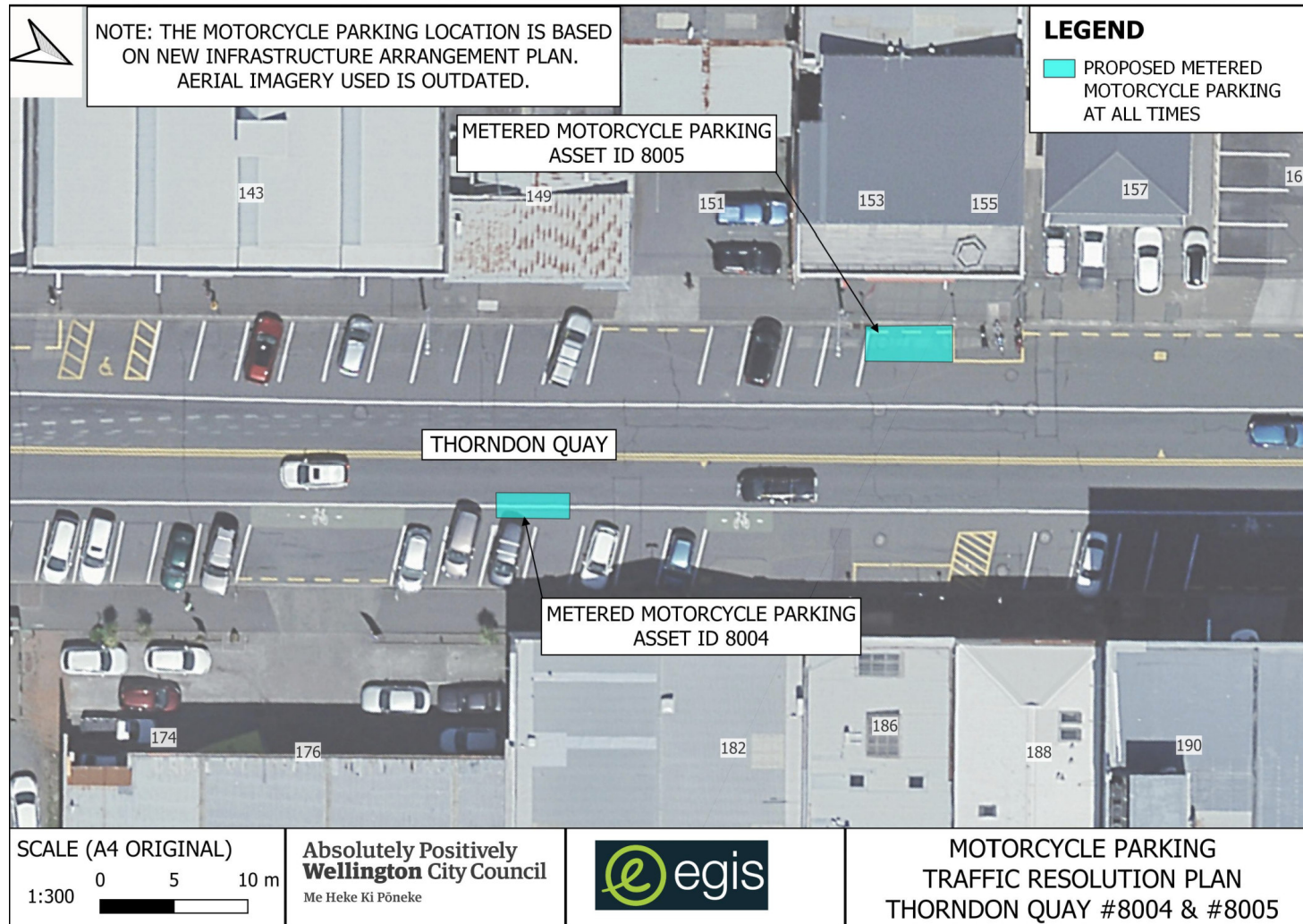
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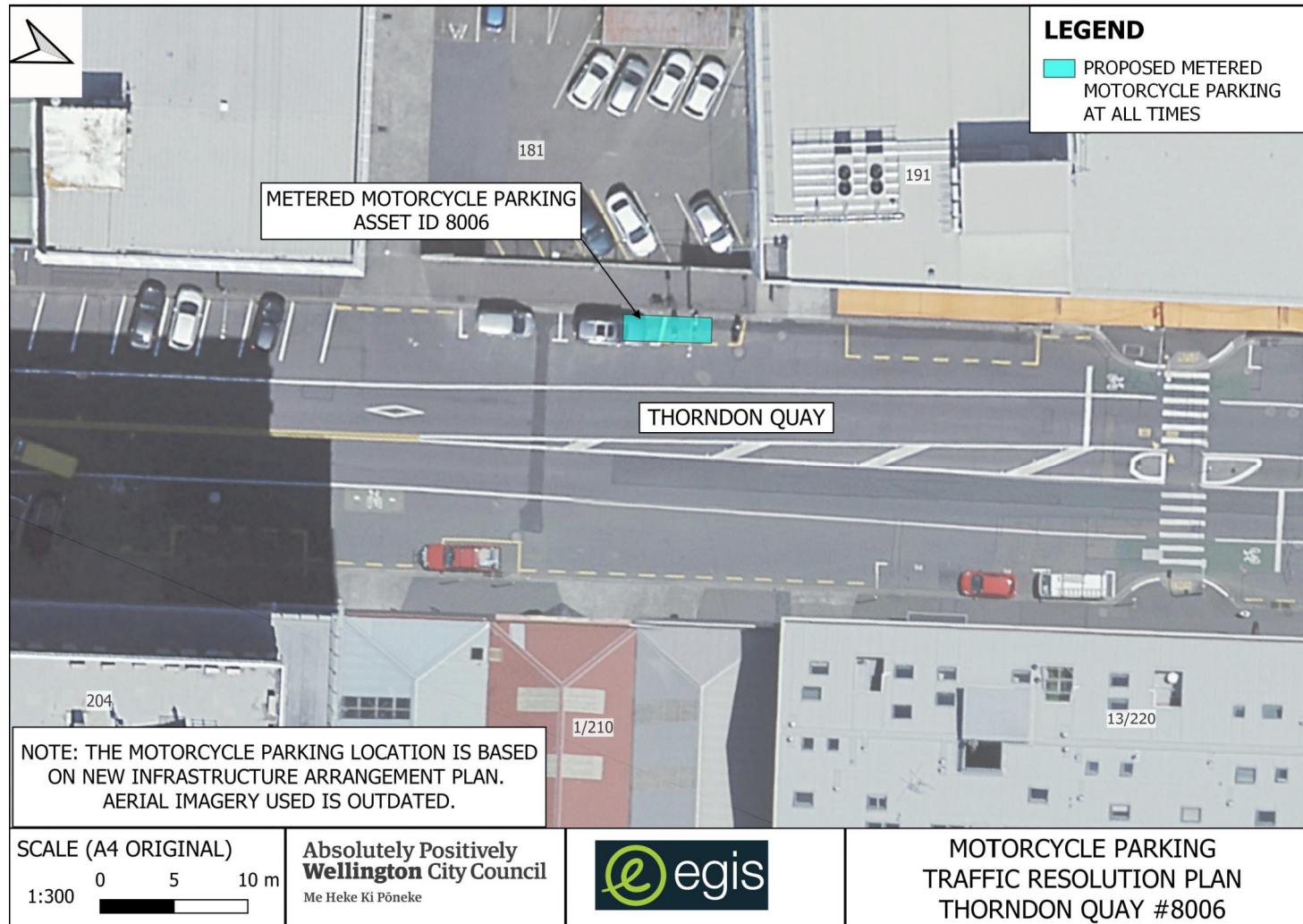
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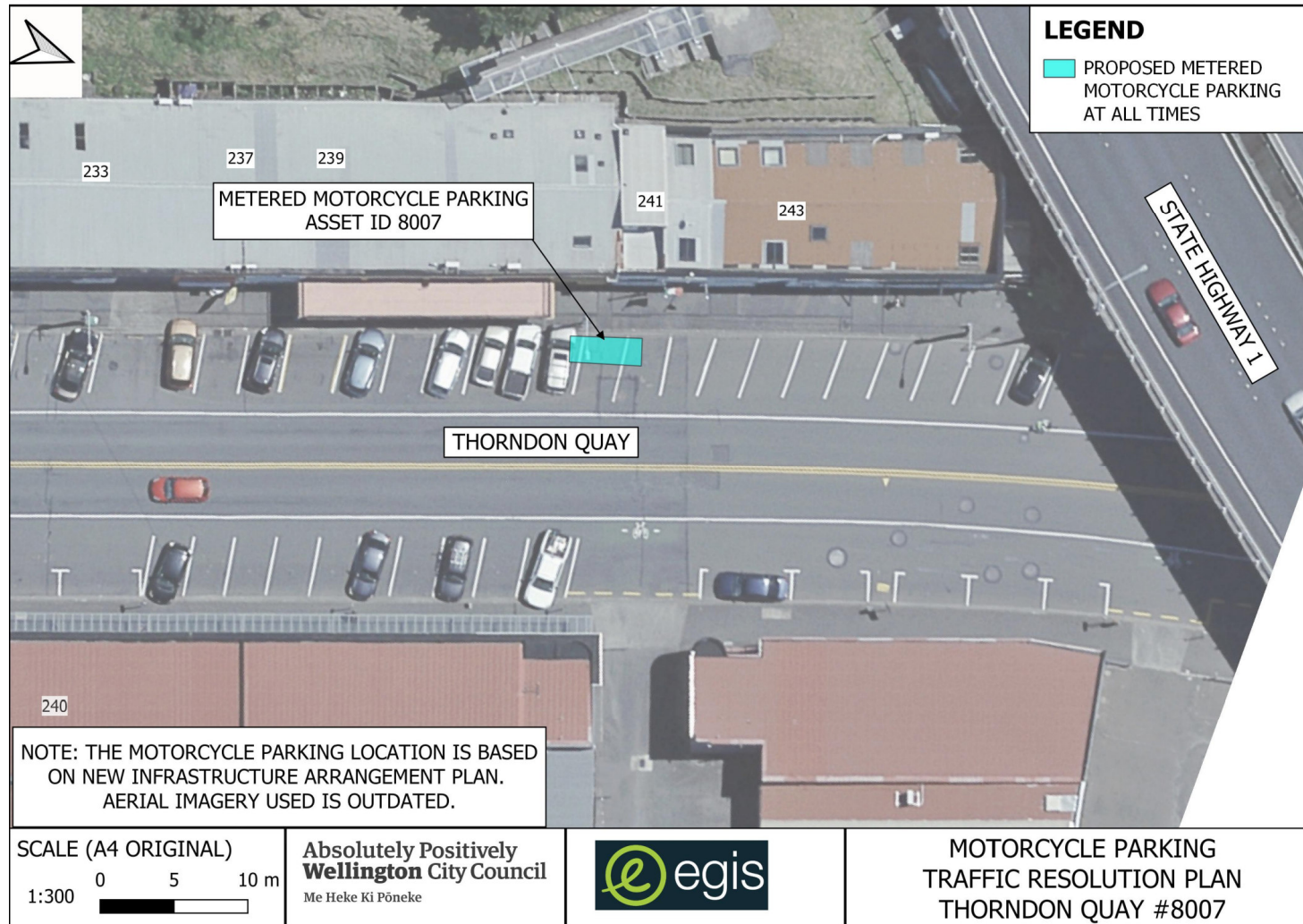
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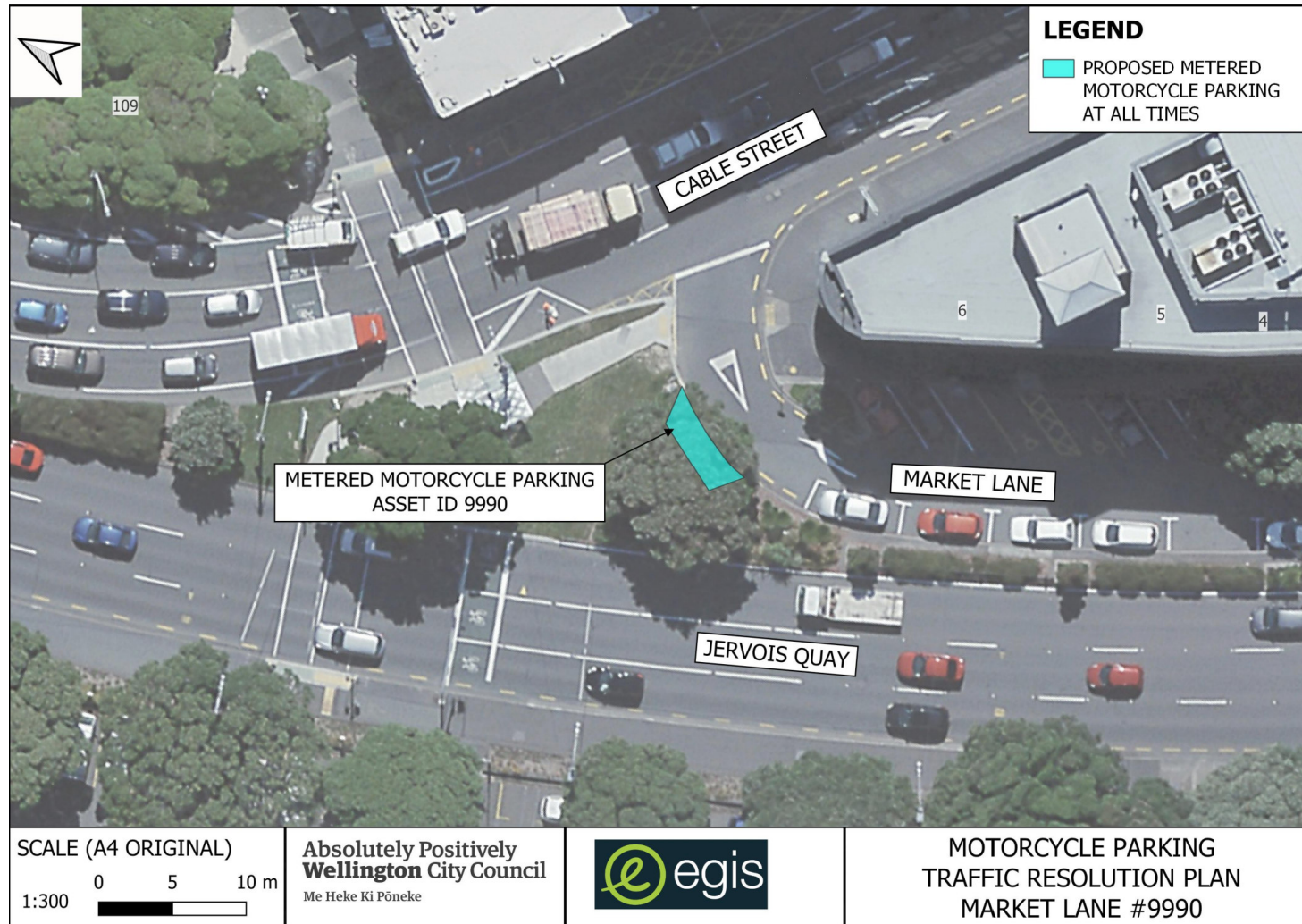
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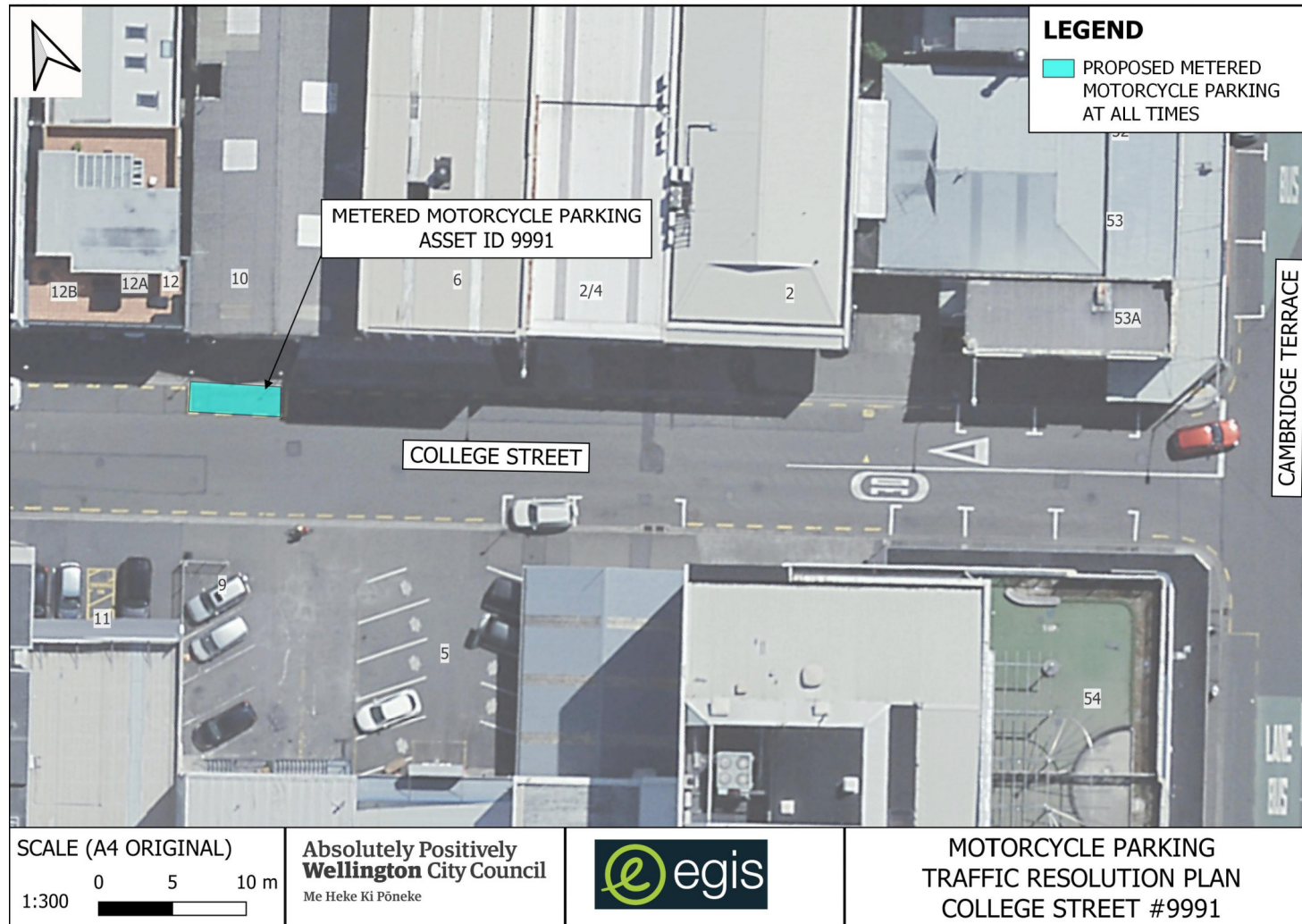
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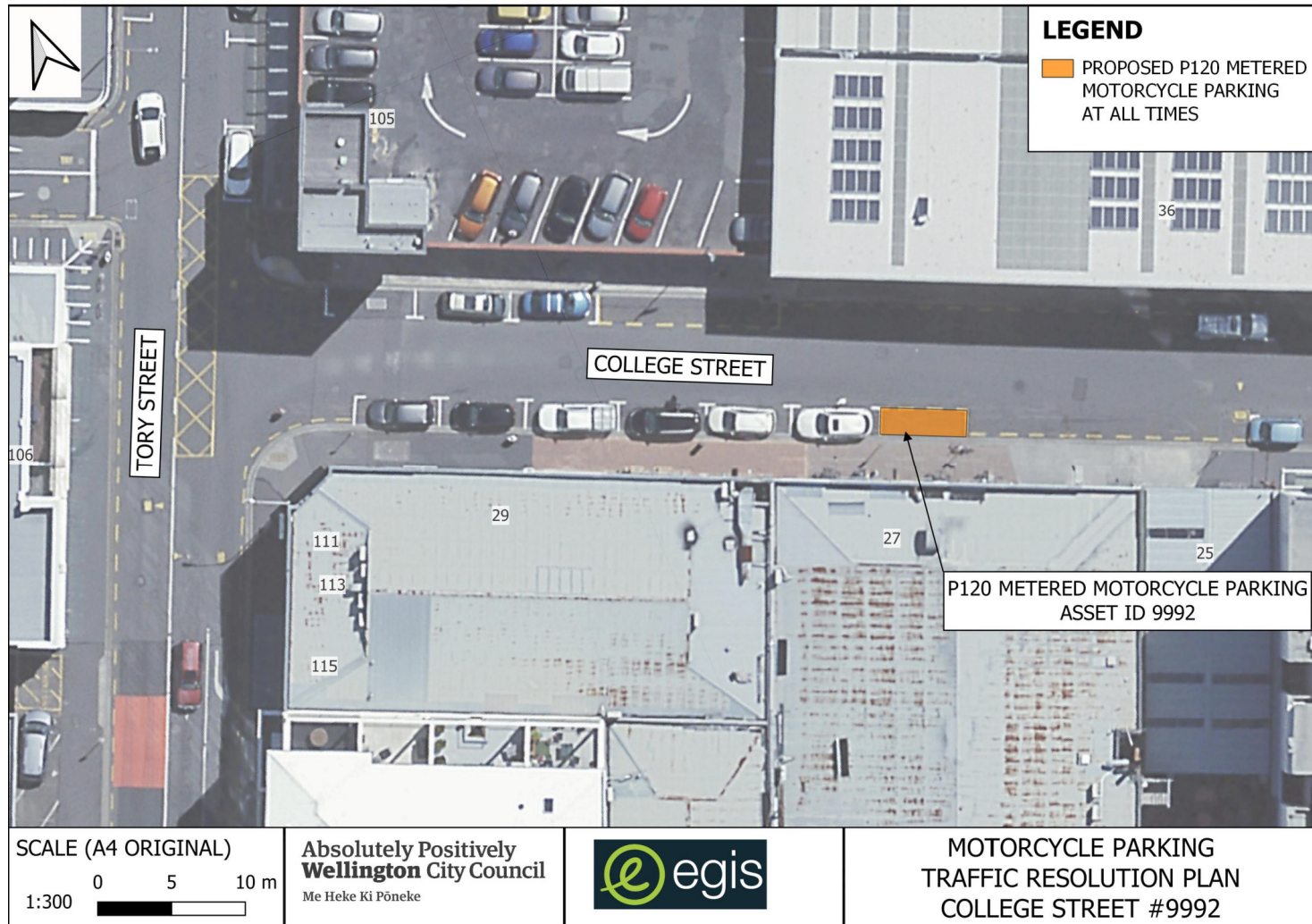
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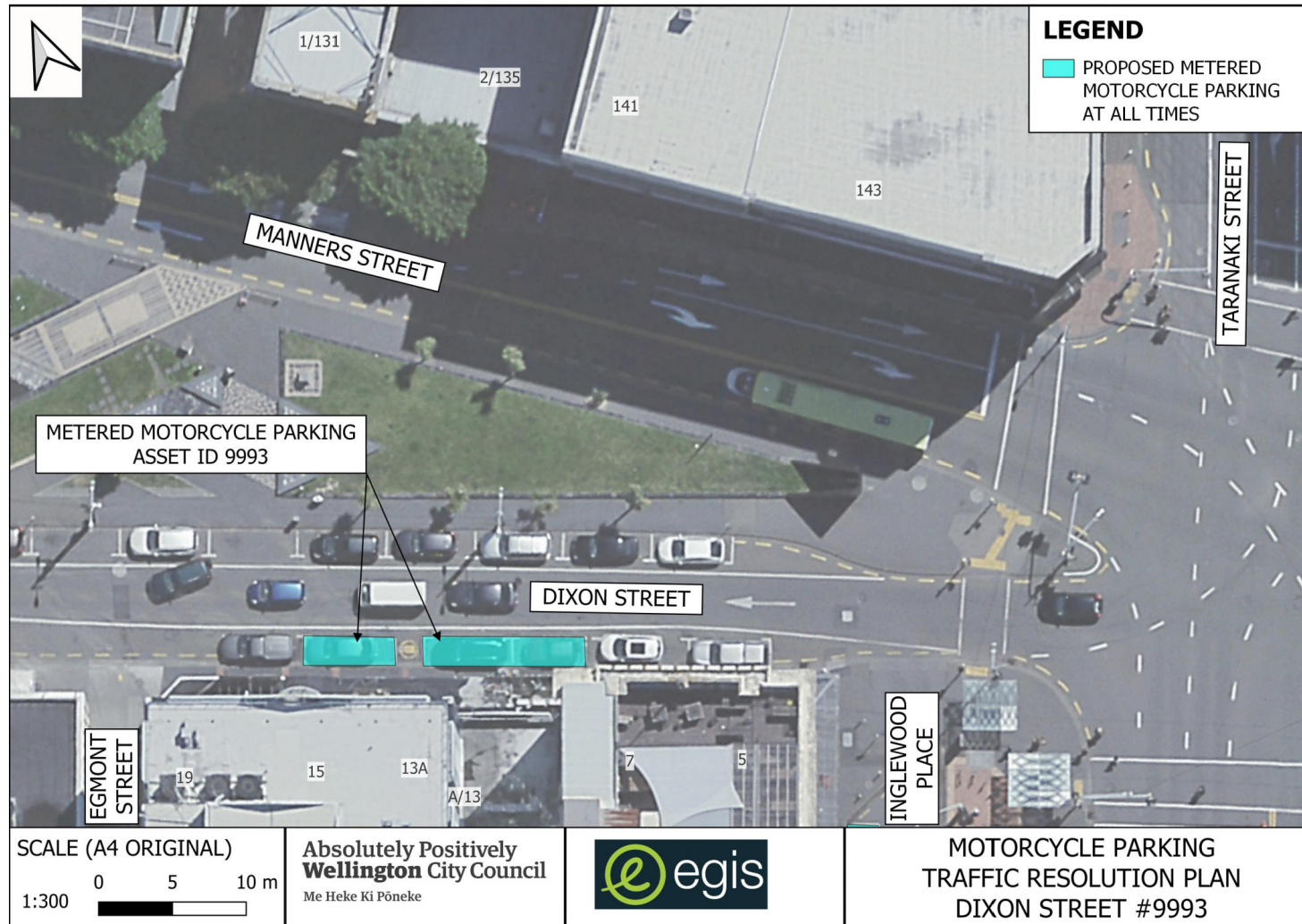
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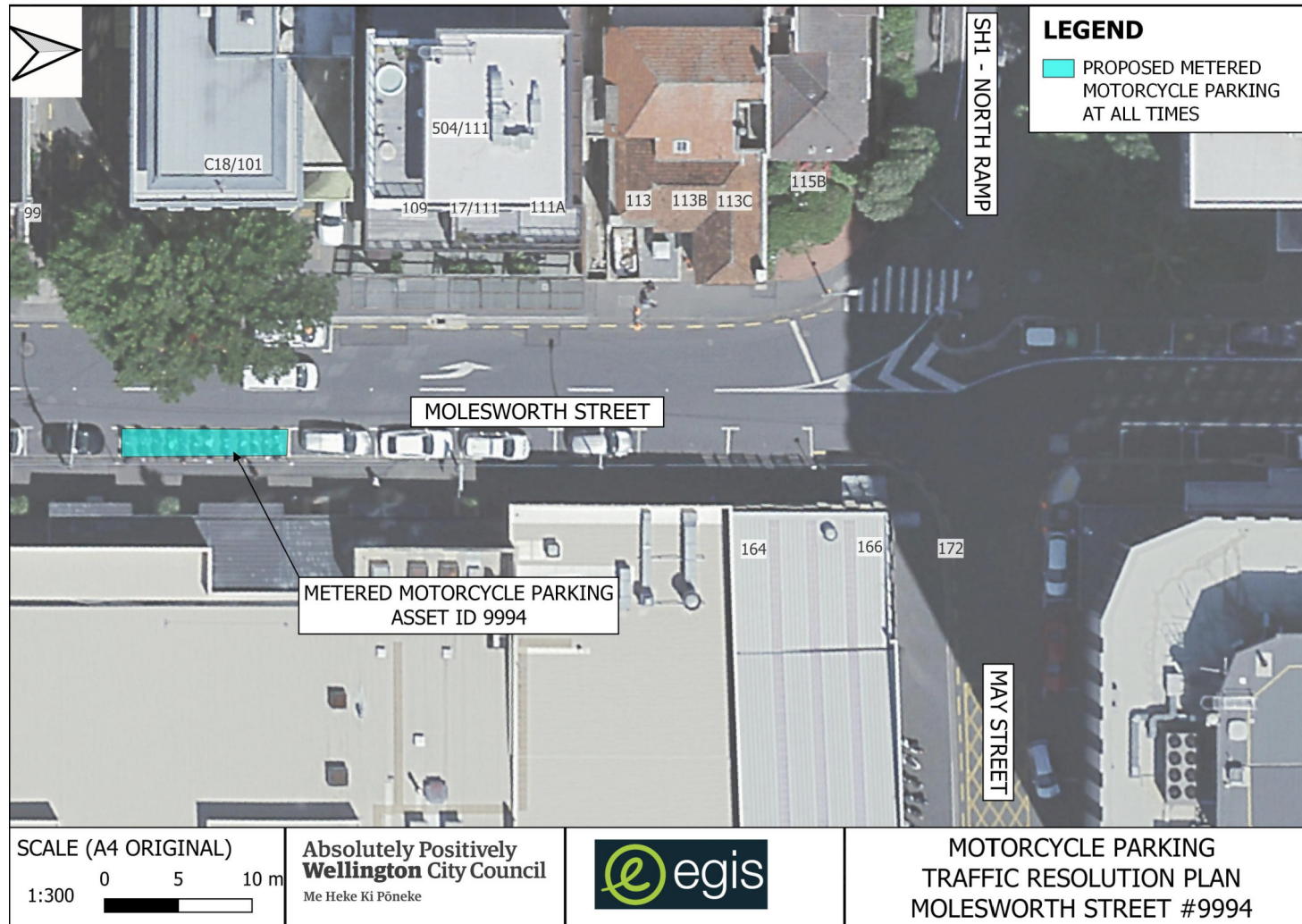
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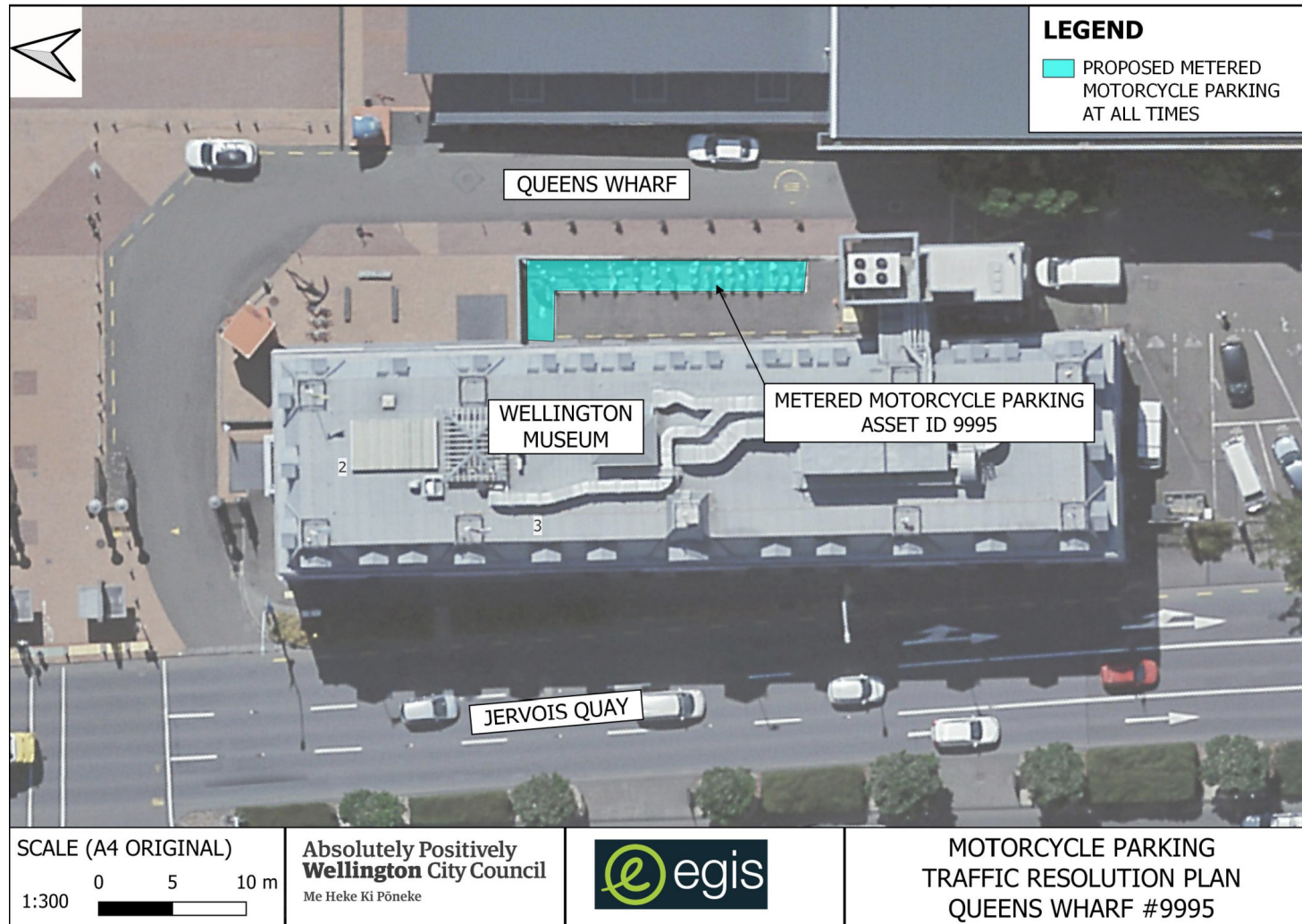
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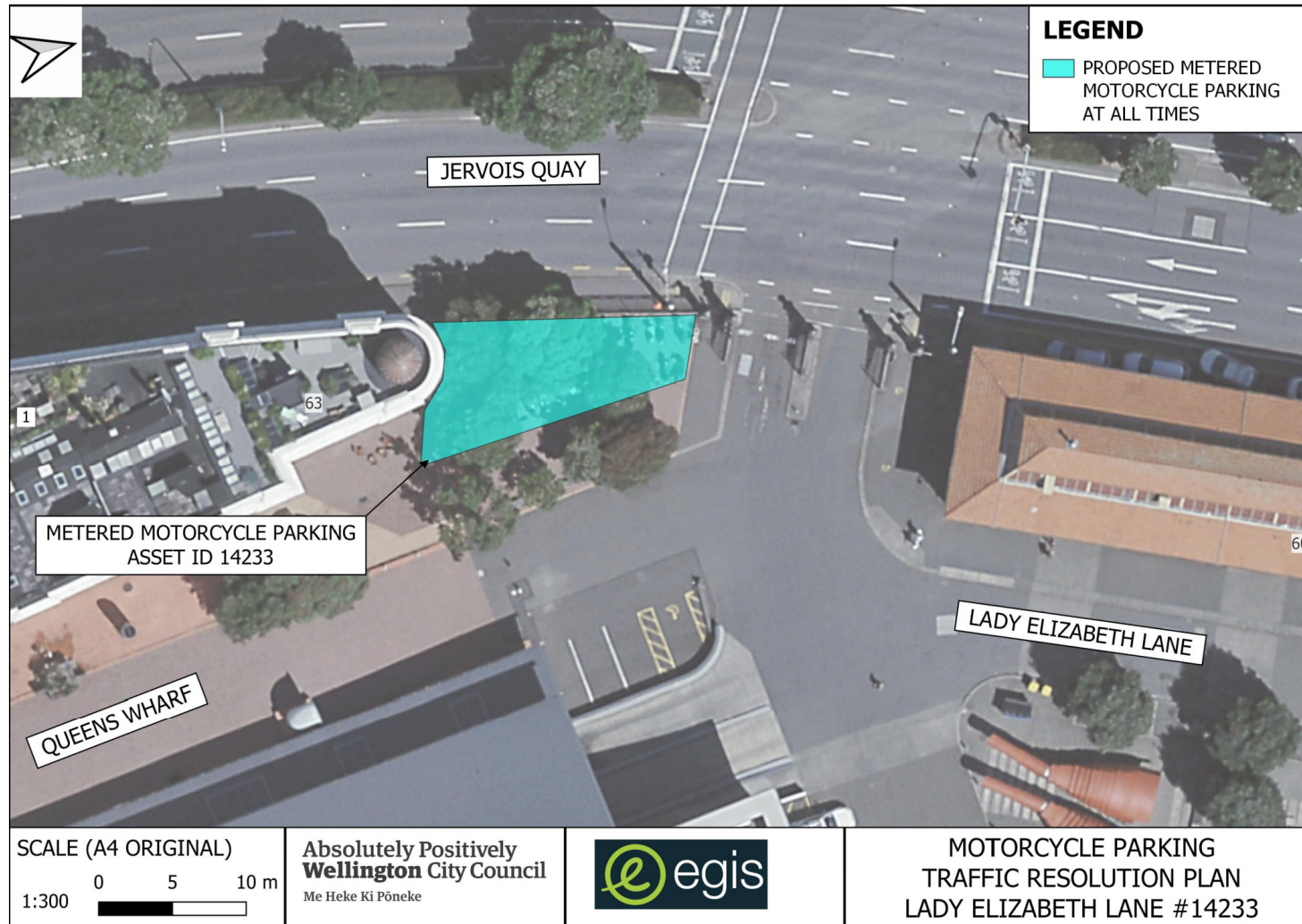
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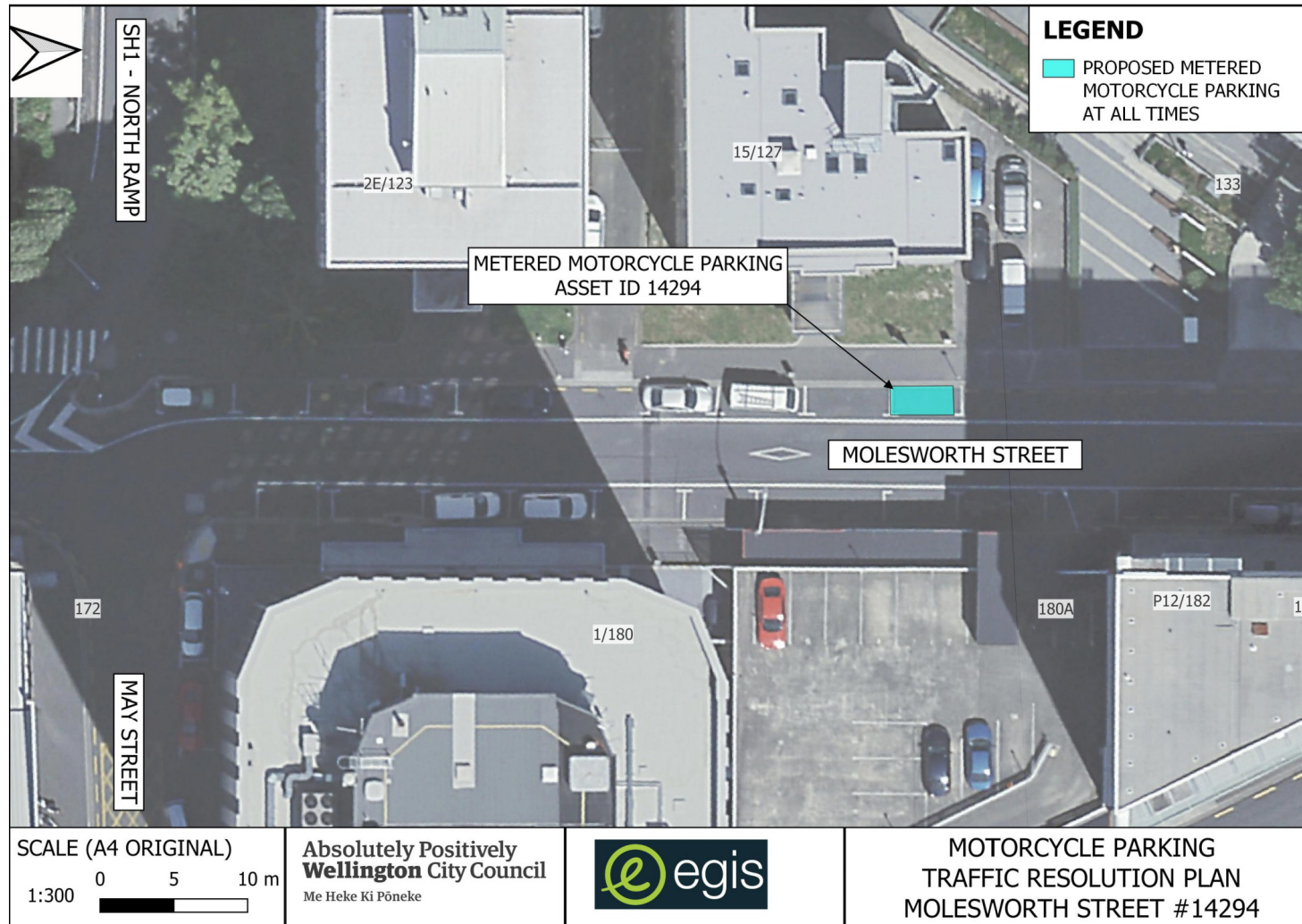
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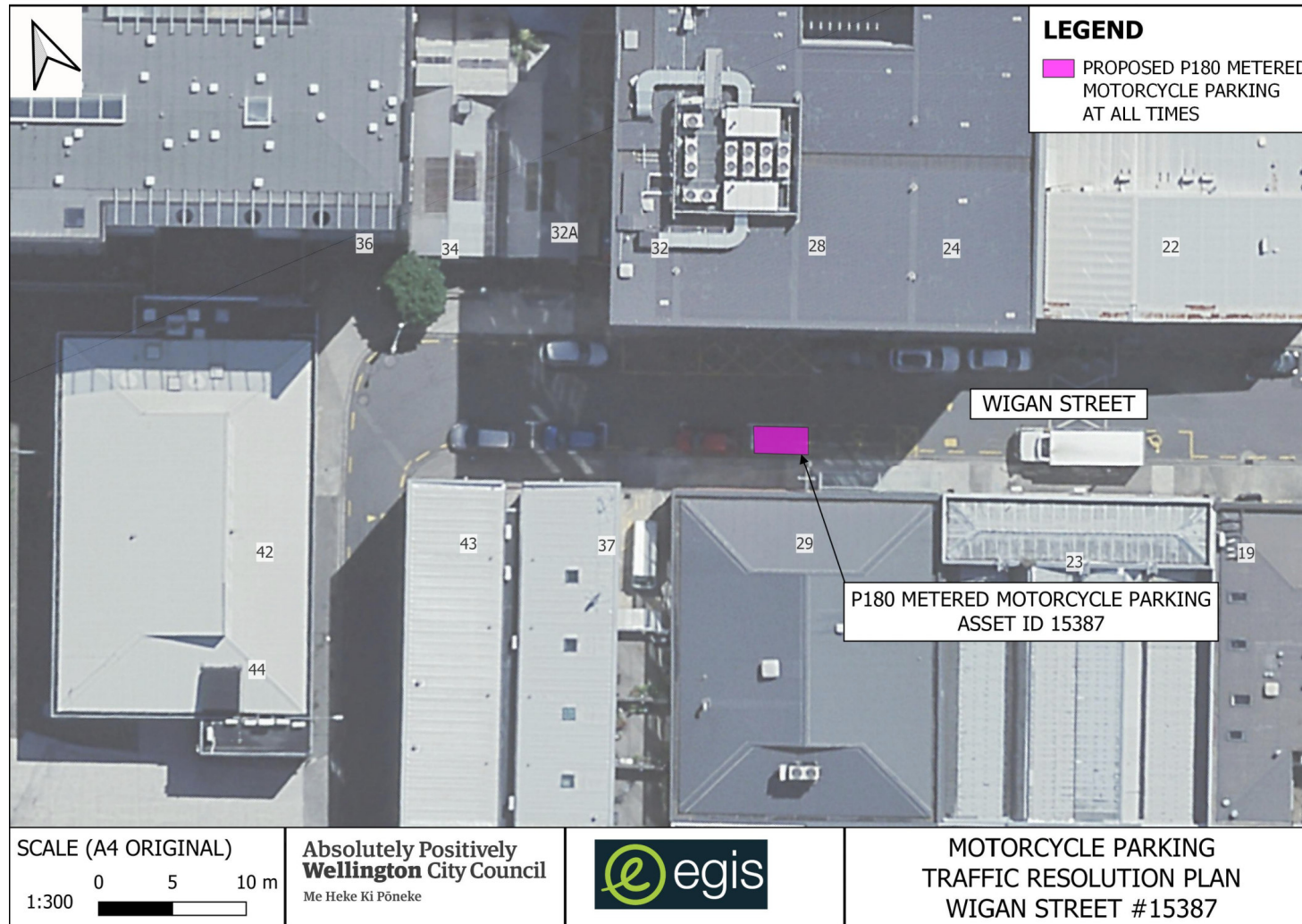
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Metered Motorcycle Parking: Officer Feedback to key consultation response themes

Following public consultation in November and December 2024, WCC received 1645 written and 35 oral submissions.

There were several notable themes from respondents. These are highlighted below, alongside a brief response from officers.

1. Consultation response theme: Introducing motorcycle parking fees disincentivises motorcycle use and therefore is counterproductive to congestion.

There is limited evidence to support the suggestion that motorcycles have a significant positive influence on congestion. Whilst motorcycles occupy less physical space when parked or stopped, they have the approximate same space requirements when in motion (including appropriate braking distances).

2. Consultation response theme: Introducing motorcycle parking fees is counterproductive to climate goals

The 2020 WCC Parking Policy utilises the sustainable transport hierarchy to guide decision making. Private motorcycles are listed alongside private passenger vehicles below rideshare, car sharing, public transport, and active transport options.

If the introduction of metered motorcycle parking results in fewer people getting around by motorcycle, it is not known if this shift will be positive or negative in relation to the City's climate change goals.

3. Consultation response theme: Charging motorcyclists is unfair and/or inequitable

The 2020 WCC Parking Policy sets the objectives and principles for the management of Council-controlled on-street and off-street parking, and how parking supports achieving the vision for Wellington.

Parking in the road corridor is operating in a constrained environment as different transport modes compete for space.

Other vehicle types using the road corridor in central Wellington already pay for the use of the public parking space which they occupy. The application of parking fees is a tool listed in the 2020 WCC Parking Policy to manage occupation and demand to suitable levels. The \$1/hour fee proposed by the Council is in line with the cost per meter of kerb space when compared to a car park (\$5/hour on weekdays).

This proposal covers only dedicated motorcycle parking on the road corridor. It does not include private car parks, nor does it limit private landowners to enable motorcycle parking on their land.

43% of respondents in the 2024 LTP consultation process supported the metered motorcycle parking proposal.

4. Consultation response theme: Increase in number of motorcycle parking bays and/or increase level of service

This is outside of the scope of the project. If the proposal is approved and large changes in the occupancy levels of these bays are observed, Council could propose an increase or decrease the number of bays provided in response to demand.

5. Consultation response theme: Parking fees make using a car a more attractive option

The 2020 Parking Policy seeks to deliver a more efficient transport system that makes better use of our limited road space. This means moving more people using fewer vehicles; using public transport more; more people walking and cycling and fewer people driving and parking in busy areas.

The price of motorcycle parking is set at approximately 1/5 the cost of on-street car parking and under 1/2 the cost of council provided off-street all-day parking facilities.

6. Consultation response theme: Metered Motorcycle Parking will discourage people from coming into the CBD

The recommended option is to limit the application of metered rates to weekdays. Weekends will remain free.

It is expected that some motorcycle commuters will park elsewhere, freeing up space within the marked motorcycle bays for short stay use as envisaged in the parking policy. The proposal is in line with the 2020 WCC Parking Policy.

7. Consultation response theme: Lack of clear rationale or data to support changes

There is a large proportion of the city which currently regularly exceeds the 85% capacity occupancy target listed in the 2020 WCC Parking Policy for the introduction of interventions to manage demand.

The project report details the data collection, analysis, and modelling used to develop the recommendations in the Traffic Resolution.

8. Consultation response theme: Parking fees won't increase turnover

The Council's priority is to improve active and public transport infrastructure to decrease single occupancy private vehicle use and, therefore, decrease the demand for parking. When parking demand exceeds parking supply, we use a range of parking management tools to address these issues. The price of parking is one of the tools used to get the best use of spaces (optimal occupancy and turnover).

Metered rates are proposed over time-restricted parking as it is recognised that motorcycle parking is a valuable asset to commuters in the city. Imposing time-restricted parking to increase turnover and availability would disproportionately disbenefit this user group. The application of metered rates as an intervention will lead to increased turnover and occupancy at the same time providing day parking for commuters

It is expected that some motorcycle commuters will park elsewhere, freeing up space within the marked motorcycle bays for short stay use as envisaged in the parking policy. The proposal is in line with the 2020 WCC Parking Policy.

9. Consultation response theme: Students and low-income workers impacted

The data collected through surveying showed the use of motorcycle parking is highest in the central business district of Wellington, approximately from Manners Street to Thorndon. Turnover in this area is generally low. This suggests the largest user group are professionals who commute into the CBD and occupy the space for their workday.

The consultation feedback survey did not include classifications to differentiate students and/or low-income workers. Therefore, we cannot present evidence that could inform this point during public consultation.

In saying this, Victoria University of Wellington offers free motorcycle and moped parking for students at their different facilities including:

- 9 Glasgow Street – Kelburn Campus
- 55 Lambton Quay – Old Government Buildings – Pipitea Campus/Law School

10. Consultation response theme: The revenue does not outweigh the cost

The cost to deliver the project is budgeted at approx \$220,000. The modelled income for the options is presented in the Council paper. The recommended option is modelled to result in a \$1,103,500 return to council per annum.

11. Consultation response theme: Public transport is inadequate

While public transport can't compete with travel times of a motorcycle, it does in the most part provide a good level of service to and from the central area.

The perception that Public Transport is inadequate may stem from the 2018 Bus Review, the impacts from Covid response and the driver shortages, in recent times Metlink are reporting that public transport providers are exceeding their performance expectations.

12. Consultation response theme: The proposed fees are too high

The \$1/hour fee proposed by the Council is in line with the cost per meter of kerb space when compared to a car park (\$5/hour on weekdays). The fees proposed through the recommended option are the minimum available to reach the budget expectations set in the long-term plan. Further reductions in the costs would result in diminishing returns of investment over the costs to enforce the metered parking settings.

Summary of oral submissions

Central City motorbike parking fee proposal

| | |
|--------------|--|
| When | Community Hearings Panel, Koata Hātepe Regulatory Processes Committee – 19 & 21 February 2025 |
| Where | 16.9 Council chambers and online via Microsoft Teams |
| Who | 35 submitters – all individuals |

Supporting

- **Motorcycle safety:** It was suggested that motorcycles are an unsafe mode of transportation, with the presenter stating that a person on a motorcycle is 21 times more likely to die compared to somebody in a car, so introducing fees will be a disincentive to drive a motorcycle meaning fewer people will be at risk of serious injury or death.
- **Economic and safety benefits:** It was suggested that introducing motorcycle parking fees would reduce deaths and injuries, provide revenue, and boost Wellington's economic growth.
- **Less turnover:** It was suggested that there is currently a minimal turnover of parks as most park all day due to the current parking system being free. The presenter supported the introduction of fees as it would encourage higher attrition for parking availability in central city motorcycle parking bays.
- **Equity:** It was suggested that introducing fees would improve availability and be fair as other road users pay to park, such as those who drive their car.
- **Fee:** One presenter was supportive of introducing fees but recommended less than \$1/hour.

Opposing

- **Lack of evidence:** It was suggested that there is no clear evidence that introducing motorcycle parking fees would support the turnover of parking spaces or a reduction in carbon emissions. Presenters stated that they believe the opposite will occur.
- **High parking fees:** It was suggested a \$45 weekly fee may disincentivise people from visiting the central city, and they would prefer to work from home instead to avoid an additional cost.
- **Congestion benefits:** It was suggested that motorcycles and mopeds reduce congestion and that parking availability is not a significant issue.

- **Change in mode:** It was suggested that introducing fees would encourage people to drive into the central city and park at Sky Stadium for a similar cost to what a proposed fee for ten hours of parking in motorcycle parking fees will cost.
- **Students and low-income workers impacted:** It was suggested that introducing fees would impact people who can least afford it, particularly students.
- **Added fees:** It was argued that the cost of motorcycle registration is already expensive and paying additional parking fees would be too expensive for most motorcycle users.
- **International examples:** It was stated that the Transport Strategy for Melbourne 2030 includes the aim of providing an additional 300 additional on-street motorcycle parking bays to reduce congestion. It was also suggested that places like London, Barcelona, and Amsterdam do not charge for motorcycle parking.
- **Impact on businesses:** It was suggested that charging for motorcycle parking could decrease local business foot traffic and revenue and would increase the difficulty for staff to get to work, particularly low-income earners.
- **Alternative parking facilities:** It was suggested that it would be cheaper for five people to park their bikes undercover in one car park using a private provider by splitting the costs, rather than using on-street motorcycle parking bays.
- **Active transport assumption:** It was suggested that the assumption that motorcyclists will move to active modes is not realistic or fair.
- **Improved services:** It was suggested that there should be an improved service if parking fees are introduced such as shelter, parking lines, etc.
- **Remove motorcycle parking bays:** It was suggested that motorcycle parking bays should all be removed and allow motorcyclists to park on the footpath for free and use the available on-street space to charge more cars to attain additional revenue.
- **University student impact:** It was suggested that introducing fees would disincentivise students from attending university.
Officers note: Victoria University of Wellington does not charge for motorcycle parking during the day for students.
- **National examples:** It was stated that Wellington would be the only city that would charge for motorcycle parking. Auckland Transport was used as an example where they own parking buildings that offer free motorcycle parking. A request was made to look into considering the same for Wellington City Council-owned parking buildings.

General or neutral comments

- **Transparency of costs:** It was requested that a clear breakdown of pay-by-plate system costs are needed, including the administration of the motorcycle parking scheme.
- **Internal management of construction:** Councillors were asked to consider bringing internal management of construction back to within the Council rather than contracting out to building companies.
- **Voting transparency and understanding:** It was stated that it was difficult to locate the online platform displaying Councillors votes on proposals.
- **User research:** It was suggested that the Council should conduct user research to better understand issues.
- **Public transport concerns:** It was suggested that public transport takes longer to reach the central city than motorcycles, incentivising more people to take their motorcycle.

- **Annual flat fee proposal:** It was recommended that a flat fee for unlimited motorcycle parking in the central city should be considered, similar to how coupon/residential parking is paid for. A low-flat rate could potentially encourage a change in motorcycle parking behaviour.
- **Time and labour costs:** It was suggested that the proposal would increase effort and time to pay for parking is a concern, regardless of whether this is paid for via PayMyPark or the machine.
- **E-Bike limitations:** It was stated that the high costs of an e-bike with the addition of long commute distances from areas like the Kapiti Coast make alternative modes of transport less feasible.
- **Fair parking fee:** It was suggested that \$3 - \$5 for daily parking is a sensible alternative to not charging for parking at all.
- **Cyclist safety/weather:** It was suggested that Wellington weather does not motivate active modes of transport, and strong winds pose more of a threat to cyclists than traffic does.
- **Motorcycle parking bay demand:** It was argued that motorcycle parking bays are often overcrowded on nice days compared to days with inclement weather.
- **More parking bays:** It was suggested that adding more parking spaces in the central city is considered to not be enough value-add to justify parking fees.
- **Impact on visitor numbers:** It was suggested that additional charges may deter people from visiting the central city.
- **Motorcycling and mental health:** It was stated that research supports that motorcycling positively impacts mental health.
- **Inability to cycle/investigate other modes:** One submitter was a cyclist but injured his knee so now taking his motorcycle is the only option, given his proximity to the central city.
- **Delivery drivers:** It was suggested that, for delivery drivers, a motorcycle is quick, efficient, and timely when responding to jobs.
- **ACC levy:** It was claimed that the ACC levy is planned to increase by over \$300+ a year.
- **Location-dependent:** It was suggested that people live in areas where it is just not viable to travel via public transport into the central city.
- **Service increases:** It was suggested that anchor points should be installed to secure motorbikes if fees are implemented for value-add.
- **Parking on footpaths:** It was stated that it is illegal to park motorcycles on the footpath, but e-bikes/scooters get free reign.
- **Revenue estimate:** It was suggested that too much reliance on parking infringements cost have been made as part of the calculations which should not be considered guaranteed revenue, given the number of motorcyclists travelling into the central city would reduce in response to the introduction of parking fees.
- **Council service equality:** It was stated that motorcyclists must pay for Council services they do not use in their rates.
- **Free time-restricted parking:** It was suggested that free time-restricted parking should be introduced (i.e., P30) for those travelling to the central city for a short visit, and charge those who commute and normally use the motorcycle parking bay all day.
- **Bike rack vs. upkeep in parking bays:** It was suggested that the cost of the bike rack on Shell Lane alone is worth more than 20 years of investment made by the Council on motorcycle parking bay upkeep.

- **Increase fees:** It was suggested that fees for non-compliance should be increased for on-street parking for cars to attain additional revenue.
- **Weekend parking charges:** It was suggested that if motorcycle parking fees are introduced, fees for motorcycle parking during weekends should also be reduced (similar model to cars) or make parking free as parking bays are normally not at capacity in the weekend.
- **City vibrancy:** It was suggested that motorcycles/scooters add to the vibrancy of the central city like many countries overseas.
- **Suitable facilities:** It was suggested that if you don't work in a place with a safe place to park your bike or has suitable shower facilities, an alternative active mode of transport is not a realistic option for many, including cycling.

LOCAL WATER DONE WELL - CONFIRMATION OF WATER SERVICES DELIVERY MODEL

Kōrero taunaki | Summary of considerations

Purpose

1. This report presents a recommendation to the Kōrau Tōtōpū | Long-Term Plan, Finance, and Performance (LTPFP) Committee that it recommends to Te Kaunihera o Pōneke | Council the confirmation of a three waters multi council organisation as Wellington City Council's preferred model for the delivery of water services; and the development of a joint Water Services Delivery plan for approval in August 2025 for the preferred delivery model.

Strategic alignment

2. The delivery of water services broadly relates to all the Council's Community Outcomes, and to several of the Council's strategic priorities. Decisions on the future model of water services delivery relate most directly to the strategic priority to 'fix our water infrastructure and improve the health of waterways'.
3. The Government has introduced legislation requiring all councils to address long standing water infrastructure issues. Their water reform programme – Local Water Done Well – requires councils to undertake community consultation prior to submitting a water services delivery plan by 3 September 2025.

Relevant previous decisions

4. On 14 March 2024, the Kōrau Tūāpapa | Environment and Infrastructure Committee agreed [the] signing of a Memorandum of Understanding to jointly develop a water service delivery plan with the other councils within the Wellington region.
5. On 29 October 2024 the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee agreed to continue with the regional process to develop a joint regional option for a water services council-controlled organisation (CCO), noting the proposed requirements and objectives for the evaluation of a future model of water services delivery and agreed to the establishment of a regional consumer charter.
6. On December 11 2024, The Kōrau Tōtōpū | Long-term Plan, Finance and Performance Committee agreed to consult publicly on three, three-water service delivery models: a multi-council water organisation (CCO) (preferred option), a Wellington City Council-only water organisation (CCO), and retaining the Wellington Water model modified to accommodate the new regulatory requirements introduced through legislation. The preferred option decision was subject to securing agreement from the mayoral forum (AOG) on an equitable debt transfer position. The Committee also noted in this same meeting that water meter implementation is expected under all options but will not be included as a specific consultation discussion item
7. On 18 March 2025, Te Kaunihera o Pōneke | Council agreed, on recommendation from the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, to adopt the Local Water Done Well water reform consultation and submission form.

8. On 12 May 2025 Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, directed Officers to provide independent legal advice on retaining stormwater services inhouse as part of any option; and whether Council could have conditions on agreeing to the preferred consultation option.

Significance

9. The decision is **rated high significance** in accordance with schedule 1 of the Council’s Significance and Engagement Policy.

Financial considerations

- ☐ Nil ☒ Budgetary provision in Annual Plan / Long-term Plan ☐ Unbudgeted \$

10. Funding of \$8m has been provisioned in the FY25/26 Annual Plan for the establishment of a water CCO (‘water organisation’).
11. Development of the draft 2024-34 amended Long Term Plan has been guided by the agreed preferred consultation option, resulting in the removal of all water revenue, expenses, asset and debt from Council’s balance sheet from 1 July 2026 i.e. in anticipation of the water assets, revenue and debt transferring to the new water entity from that time.

Risk

- ☐ Low ☐ Medium ☒ High ☐ Extreme

12. The most notable risks relate to Council’s ability to meet statutory requirements in relation to adopting an audited amended Long-Term Plan by 30 June 2025 and submitting a Water Services Delivery Plan by 3 September 2025

| | |
|------------|--|
| Author | Margo Ray, Water Reform Programme Lead |
| Authoriser | Jenny Chetwynd, Chief Infrastructure Officer |

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receives the information
2. **Recommends** that Te Kaunihera o Pōneke | Council **agrees** to jointly establish and co-own a new water CCO (water organisation) for three waters together with Upper Hutt City Council, Hutt City Council, Porirua City Council and Greater Wellington Regional Council.
3. **Recommends** that Te Kaunihera o Pōneke | Council **notes** the intention to transfer its assets, debt, liabilities and services in relation to drinking water, wastewater and stormwater to the new jointly owned water organisation by 1 July 2026.
4. **Recommends** that Te Kaunihera o Pōneke | Council **requests** officers to develop a joint Water Services Delivery Plan and foundation documents for Council's approval in August prior to submission to the Secretary of Local Government (Department of Internal Affairs) by 3 September 2025.

Whakarāpopoto | Executive Summary

13. The Governments Local Water Done Well (LWDW) water reform programme requires councils to confirm a water services delivery model and submit a Water Services Delivery Plan (WSDP) no later than 3 September 2025. The issues and considerations are complex, the process is on a tight timeframe, and all councils across the country need to work with significant ambiguity over the precise arrangements that will govern future delivery, as legislation is being developed alongside Council's decision-making processes.
14. The outcome however is about delivering water services that are sustainable, affordable and high quality. The intent is not simply commercial – it is for the greater good of communities – through local ownership and control, financial sustainability, transparency and accountability, environmental and public health protection.
15. In December 2024, the Committee considered advice on five delivery model options with recommendations from officers to consult on a regional three-waters option (preferred), an inhouse stormwater option (and associated two-waters regional option) and the status quo arrangements. The Committee agreed to consult on: the establishment of a multi-council three waters Council Controlled Organisation (CCO) with four other councils (preferred option); the establishment of a Wellington City Council only three waters water CCO; and the retention of existing arrangements (enhanced to meet new legislative requirements).

16. Consultation on Wellington City Council's preferred approach for a joint water reform delivery model was conducted alongside consultation on the 2024 LTP amendment from 20 March to 21 April 2025. 72% of 713 submissions on the proposals supported Council's preferred approach, with 15% favouring the "go alone option". These results are further supported by the residents panel survey results with a strong majority (82%) in favour of the preferred option.
17. The views and preference of our potential partner organisations and neighbouring communities are relevant. Government, in developing the WSPA Act, specifically makes provision for this to be considered. Consultation across the wider region by our potential partners consistently identified the three waters multi-council organisation option as the preferred option by a distinct majority of submitters.
18. The reform process poses challenges for how the three waters are managed, whether together or separated. Water supply and the treatment of wastewater are typically predictable systems that can be readily managed through asset management, and water connection data and forecasting. Stormwater, in contrast, is managed via a range of interventions including pipes, roading infrastructure and green infrastructure eg sports fields. It is unpredictable, its sources are diverse, and the environmental impact is harder to mitigate. There are choices in how to go forward, and the choosing a preference requires trade-offs between cost, effectiveness, environmental impact, feasibility and stakeholder interests.
19. A three waters approach – managing potable water, waste water and stormwater together, enables Council to more effectively address affordability of investment over the next ten years and retain eligibility for increased borrowing capacity under the Local Government Funding Agency provisions.
20. Legal advice on the question of *retaining* the management of stormwater only in-house indicates that Council *needs* to consult specifically on this before a decision to retain this function is made. This is because retaining stormwater inhouse would be a material change to that which was consulted on; particularly considering the nature and significance of doing so (which will add an uninflated estimate of \$1.26 billion of additional direct costs to Council over the next 30 years). Corresponding changes will also need to be made to Council's Infrastructure and Financial strategies, which would also require consultation. The time required to consult would mean Council is not able to meet the 3 September deadline to submit its WSDP.
21. The amended LTP is required to be audited ahead of Council adoption. If the decision is made to retain stormwater services, then (even if elected members resolved not to consult on this issue) significant aspects of the LTP will need to be redeveloped, meaning that Council would not be in a position to adopt the LTP by the end of June 2025.

22. Entering into a new delivery model for water services inevitably has financial implications for Council. With the statutory requirements and timeframes for the reforms, decisions need to be made without full clarity on precise asset management and valuation positions (debt transfer position). To address this uncertainty and give Councillors some confidence, an in principle agreement to Wellington City Council's equitable debt transfer position has been agreed at the AOG Mayoral Forum, on the basis of transferring three waters to the new entity. This ensures Council can continue to operate post the transfer of water services while maintaining a uniform borrowing capacity before and after transition.
23. Given the nature of the reform process and the iterative development of the legislation, it is recognised that the decision on the confirmed model also needs to be made in the absence of clarity over the future management and governance of the new entity. Wellington City is not unique in this position. This applies to all potential partner councils, and universally across the country where councils are considering the future of water services delivery.
24. If a regional multi council model is agreed, given the criticality of the governance documents, namely the Constitution, Shareholder agreement and Statement of Expectations, and the Consumer Charter, Council can be assured of opportunities to engage with the development of these ahead of decision making on the WSDP in August.
25. Council has sought legal advice on its ability to retain conditions on Council's decision on a preferred option in order to manage risk it sees in the preparation of the WSDP. The advice confirms that it is not open to Council to include conditions in its submission of the WSDP. However, there is no legal impediment to Council including conditions on its decision today on the water model. In considering this, Councillors should note that if a decision is taken to pursue a joint delivery model, this decision embodies a commitment to, and an expectation from potential partner councils to collaborate in good faith and with certainty.
26. There are two key risks relating to Council's decision on a delivery model. First, if Council chooses an alternative to a joint model for three waters or chooses to separate the management of stormwater from potable water and wastewater management, then Council will not meet the statutory deadline of 3 September for submitting a Water Services Delivery Plan. If this occurs, the current legislative framework allows for the appointment of a Crown Facilitator for water services in these circumstances.
27. Second, if Council chooses an alternative to a joint three waters model or chooses to separate the management of stormwater from potable water and wastewater management, then this will put Council's ability to adopt the amended LTP at risk, as the draft amended LTP has been developed and audited based on Council's preferred consultation option.

Takenga mai | Background

28. The government has mandated change to how water services are delivered in New Zealand to ensure it is sustainable, affordable and high quality through local ownership and control, financial sustainability, transparency and accountability, environmental and public health protection.
29. Government is implementing its Local Water Done Well reforms in three key stages. The repeal of previous Three Waters legislation occurred in February 2024 with the Water Services Preliminary Arrangements Act (WSPA Act) subsequently enacted on 2

September 2024. This requires all councils to prepare and submit a WSDP to the Secretary of Local Government for approval no later than 3 September 2025. Councils must give effect to approved WSDPs.

30. The WSPA Act sets out mandatory alternative consultation and decision-making requirements in relation to a proposed model for delivering water services. These replace equivalent sections of the Local Government Act 2002 (LGA). Under the WSPA Act Councils must as part of their decision making have consulted with the community and set out the disadvantages and advantages of at least two options: remaining with the existing approach ('status quo') and the proposed model for delivery of water services in its consultation document.
31. The third piece of legislation (the 'Local Government Water Services Bill'), "Bill 3", was introduced in December 2024 and is expected to be enacted around September 2025. This will establish the enduring settings for the new water services system including accountability and reporting requirements.
32. Wellington City Council has been collaborating with Hutt City, Upper Hutt City, Porirua City and Greater Wellington Regional councils to explore a regional approach to water services delivery.
33. Our Tākai Here partners have been and continue to be actively involved in water reform through their participation in the mayoral Advisory Oversight Group (AOG) forum and discussions with Council officers.
34. In December 2024, the LTPFP Committee considered advice on five delivery model options with recommendations from officers to consult on a regional three-waters option (preferred), an inhouse stormwater option (and associated two-waters regional option) and the status quo arrangements. The Committee agreed to consult on: the establishment of a multi-council three waters CCO with four other councils (preferred option); the establishment of a WCC only three waters CCO; and the retention of existing arrangements (enhanced to meet new legislative requirements). Water consultation materials and the draft amended Long Term Plan were prepared in line with this decision.
35. Water reform consultation was undertaken alongside the March-April 2025 consultation on the amended LTP and 25/26 Annual Plan.
36. In addition to seeking feedback on their preferred option, submitters were also asked which factors are important when taking a decision on the final delivery model. The complete analysis of WCC consultation results have been published alongside the Long-Term Plan report also presented to the 22 May 2025 LTPFP Committee meeting.
37. In summary, 713 submissions were received with 43 submitters requesting to speak to their submissions. 72% of submitters support the preferred option of establishing a multi-council organisation; 15% support the go alone option and 13% support the status quo option. The residents panel survey confirmed similar results with 82% supporting the preferred option, 8% supporting go alone and 10% supporting status quo. A full set of written submissions is provided in Attachment One.
38. The main themes resulting from submissions include the need for strong leadership and accountability (including transparent decision making), consideration of

affordability across both ratepayers and non-ratepayers and very clear feedback to not privatise Council's water assets.

39. The WSPA Act provides the option for councils who are considering establishing a multi-council water organisation to consider the impact on, and the views of, the communities in the joint service area. Across the proposed five partner council communities, the submissions show majority support for the establishment of a multi-council organisation. Attachment Two provides a summary of consultation results across all five councils.

Kōrerorero | Discussion

Stormwater

40. The reform process poses challenges for how the three waters are managed, whether together or separated. Water supply and the treatment of wastewater are typically predictable, reticulated systems that can be readily managed through asset management, and water connection data and forecasting. Stormwater, in contrast, is managed via a range of interventions including pipes, roading infrastructure and green infrastructure eg sports fields. It is unpredictable, its sources are diverse, and the environmental impact is harder to mitigate. Each management approach involves trade-offs across key factors: cost vs effectiveness; environmental impact; scale and feasibility, and stakeholder interests, in particular community groups.
41. Officers recommended and preferred approach is to manage three waters together. An alternative is for Council to retain stormwater services. In such a scenario, services would be delivered either by contracting out the management services or establishing an internal business unit, similar to the Healthy Waters business unit established by Auckland Council.
42. The benefits of separating out stormwater services were presented to Council in December 2024. The advice presented was informed by an insightful discussion with Auckland Council's Healthy Waters (stormwater) internal business unit. Key takeaways from the discussion include: stormwater services could be effectively managed either internally or via a CCO model; both require investment (of time, focus and funding) and both will introduce fragmentation across the network to some degree.
43. A critical consideration in this stormwater decision however, and a key theme from consultation is affordability. Council has a statutory obligation to manage its financial dealings prudently and in a way that promotes the current and future interests of the community. Current forecasts indicate a required investment of \$1.26bn (uninflated) over a 30 year horizon for stormwater alone.

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44. In addition to affordability, the decision to separate or integrate stormwater management affects Council's eligibility for increased borrowing capacity. Adopting an in-house stormwater service would render Council ineligible for increased borrowing capacity under the LGFA provisions because this is only available to water CCOs. Council would then need to revisit its capital programme to accommodate stormwater investment and significant amendments would be required to Council's budget and Financial and Infrastructure strategies to address the reintroduction of stormwater revenue, expenditure and depreciation.
 45. Retaining an integrated approach to three waters enables access to increased borrowing for stormwater investment; an integrated approach to investment and management of stormwater from source to run-off, mitigates the risk of a separate stormwater organisation/business unit failing to be financially sustainable by 2028 (as required by legislation) and avoids additional costs to establish and operate a separate water CCO or internal business unit. A move away from a three waters model may put at risk the agreed equitable debt position, as agreed with the Mayors of the proposed partner councils.
 46. Under a multi council approach Council will still have the ability to direct the new water entity on how stormwater is managed and integrated with Council's residual stormwater responsibilities. The provisions in the draft legislation provide councils with the ability to direct water organisations down to the level of specific individual waters and or district. A further new statutory requirement for a stormwater network risk management plan (including for example overland flow paths and critical infrastructure) should also give Council assurance of an additional level of stormwater scrutiny and focus.
 47. External legal advice indicates that Council needs to consult before making a decision to retain stormwater and, should elected members wish to retain stormwater, consultation would be strongly recommended by officers. Correspondingly, this would mean Council would also not be in a position to submit the WSDP by 3 September, (which is a statutory requirement). The ability for the other councils in the regional model to submit their WSDPs would also be significantly put at risk.
 48. The amended LTP is required to be audited ahead of Council's adoption. If the decision is made to retain stormwater services then (even if elected members resolved not to consult on this issue) significant aspects of the LTP will need to be redeveloped, including Council's capital programme and its Infrastructure and Financial strategies. Given the extent and nature of the updates required, there is insufficient time to undertake this work and still secure an audit opinion in time for an end of June 2025 Council decision.

Clarity over future governance documents

49. Given the nature of the reform process and the ongoing development of the legislation, the decision on the preferred model also needs to be made in the absence of clarity over the future management and governance of the new entity. Ideally the legislation would be in place at this time to give elected members assurance of the scope and nature of their role in relation to water organisations, however this isn't the case. Wellington City is not unique in this position. This applies to all potential partner councils, and universally across the country where councils are considering the future of water services delivery.
50. Governance arrangements will be addressed in the Statement of Expectations, and the Shareholder Agreement for the new entity. Elected member and pouiwi involvement in the preparation of these documents is both important and necessary. If a joint model is agreed, over the next two months officers will work with the proposed partner councils to progress a set of draft governance documents for Council engagement in August. The drafts will be established based on the key matters identified by Council to date, including: equitable debt transfer, proportionate voting rights, customer focus (water supply, fair pricing, engagement and consultation) and an enduring focus on the stormwater network (including green network infrastructure).
51. Council has sought legal advice on its ability to retain conditions on Council's decision on a preferred option in order to manage risk it sees in the preparation of the WSDP. The advice confirms that it is not open to Council to include conditions in its submission of the WSDP. However, there is no legal impediment to Council including conditions on its decision today on the water model. In considering this, Councillors should note that if a decision is taken to pursue a joint delivery model, this decision embodies a commitment to, and an expectation from potential partner Councils to collaborate in good faith and with certainty.

Equitable Debt Transfer

52. Entering into a new delivery model for water services inevitably has financial implications for Wellington City Council. Given the nature and timeframes for this process, decisions need to be made without full clarity on precise asset management and valuation positions (debt transfer position). This creates uncertainty in Council's borrowing capacity during transition.
53. To address this uncertainty and give Councillors some confidence, an in-principle agreement to Wellington City Council's equitable debt transfer position has been agreed at the AOG Mayoral forum on the basis of Council transferring three waters to the new entity. The regional collective recognise that the assurance of having this agreement in place is crucial for Council, as the debt transfer position agreement ensures that Council can continue to operate without water services while maintaining a uniform borrowing capacity before and after transition.

54. Agreement on a methodology and a provisional debt transfer position of \$750m has been secured. Elected members should note that the \$750m figure itself is provisional and is subject to change due to a range of factors including asset value changes, completion / commencement of new projects by Wellington Water and investment decisions taken by the LTPFP Committee and/or Council in the lead up to July 2026. The final debt transfer position, and associated guarantee arrangements, will be agreed and verified as part of the opening balance sheet transfer should Council agree to establish a multi council organisation.

Joint Water Services Delivery Plan

55. Following a decision on the confirmed delivery model, a water services delivery plan needs to be finalised ready for Chief Executive certification, and Council adoption in August.
56. Subject to the committee's decision taken at this May meeting and partner councils confirming the multi council organisation as the confirmed delivery model, officers will work together to develop a WSDP in line with DIA guidance.
57. Alongside the WSDP, elected members will be asked to approve the foundation documents as discussed above as well as principles for the consumer charter.
58. A series of briefings on the WSDP and foundation documents is in the process of being confirmed for August, as too is the August LTPFP Committee and Council meetings where approval for the WSDP and foundation documents will be sought.
59. Officers recommend elected members and pouiwi agree to the development of a joint WSDP with the confirmed metro council partners.

Kōwhiringa | Options

60. Under the LWDW reforms Councils have five delivery model options: establish an internal business unit, establish a consumer trust, establish a mixed Council/consumer trust, establish a sole ownership water CCO and establish a multi council water CCO.
61. Analysis of the five options was considered by the LTPFP Committee at the December 2024 meeting. The analysis was prepared using the approach discussed with elected members and pouiwi at the October 2024 LTPFP Committee meeting.
62. The December options analysis report presented to the Committee outlined the advantages and disadvantages of the respective options. The analysis report detailing the advantages and disadvantages can be found here [Addendum Agenda of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee - Wednesday, 11 December 2024](#). To summarise the analysis:
63. The **internal business unit and both consumer trust options** were not recommended as valid options as they would not provide access to additional water borrowing made available via the Local Government Funding Agency (LGFA). Officers initial December 2024 recommendation for these three options remains unchanged.
64. The advantages of a three water **multi council water CCO** include:
- Access to additional borrowing for investment into water assets under more favourable terms to those available to Council via the LGFA.

- Full accountability for whole of network investment and asset lifecycle management to deliver to Council directed priorities and outcomes
 - Council would not own 50% (or more) of the organisation, therefore not impacting on Councils credit rating
 - The entity will be better positioned to enter into beneficial contracts due to size and scale of a regional operation
 - The health and wellbeing of all waterways would be addressed from a holistic perspective
 - One organisation with the responsibility for the customer relationship and service
 - Council well positioned to mitigate possible co-ownership risks and issues by leveraging the Wellington Water co-ownership experience
65. The disadvantages include:
- Multiple co-owners (five in total), introducing complexity to decision making, prioritisation and overall performance management of the Board
 - Risk of introducing a disconnect with the Wellington City community and the water services provider
 - Transition to the new entity could be more complex due to the number of parties involved
66. The advantages of a **sole ownership water CCO** include:
- Potential access to additional borrowing for investment into water assets under more favourable terms to those available to Council (contingent on negotiation with lenders)
 - Full accountability for whole of network investment and asset lifecycle management to deliver to Council directed priorities and outcomes
 - Council would have more influence over the water organisation's strategic direction through a single set of priorities and outcomes (Statement of Expectations)
 - Likely easier transition to the new entity with only one council involved
 - One organisation with the responsibility for the customer relationship and service.
67. The disadvantages include:
- The borrowing of the new entity would likely have an adverse impact on Councils credit rating due to owning greater than 50% of the entity
 - The physical water network is an interconnected system; multiple contractual arrangements would be required to ensure continued supply of bulk water, treatment of northern suburbs wastewater and stormwater discharge
 - The approach to the health and wellbeing of waterways would continue to be fragmented
 - The entity would very likely be in competition with a larger regional entity for water specialist resources
 - Council would be responsible for fully funding the establishment of the entity including all operating infrastructure e.g. premises, IT systems, and staff.

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68. The **third option** included in Council's consultation was to remain with the **status quo** arrangements (modified to meet legislated requirements). The WSPA Act requires all councils to include 'current arrangements' (status quo) within the mandatory two consultation options. Whilst this option was included as an option for consultation, in reality it is a highly unlikely valid option as each of the five co-owners of the Wellington Water CCO expressing their preference for a delivery model other than status quo.
69. The advantages and disadvantages summarised below assume the continuation of Wellington Water as the management services provider.
70. By remaining with status quo residents and ratepayers would benefit from minimal disruption to customer service (e.g. no change to contact point for raising issues or billing arrangements), existing relationships and processes are in place and technical expertise is available with good knowledge of Wellington city infrastructure.
71. The disadvantages include:
- Constrained Council funding available to address the significant investment needed in water assets i.e. water debt would need to be managed within Council's overall borrowing limits
 - Funding decisions remain tied to Council Long-Term Plan, and Annual Plan budgetary and political cycles
 - Accountabilities would continue to be fragmented (asset ownership and budget provision separate from investment planning and delivery functions)
 - Additional funding would be required to invest in critical IT systems e.g. asset management
 - Independent advice⁶ acknowledges the Wellington Water model as a failed model due to asset ownership, funding and investment decision making and operations being distributed across multiple parties
72. Council could consider **retaining stormwater services**. As discussed in this report this option has a number of significant impacts and implications which must be taken into consideration. Consultation feedback has identified affordability for the community (ratepayers and non ratepayers) is important. The forecast stormwater investment is \$1.26bn (uninflated) over a 30 year horizon. Council's capital programme would need to be reworked to accommodate this investment. The work required to reintroduce stormwater into the budgets and amend the financial and infrastructure strategies is substantial and Council would not meet audit timeframes. This would mean that Council would not be in a position to adopt the LTP Amendment (and possibly the Annual Plan) by 30 June. The earlier stormwater section addresses these impacts and implications in more detail.
73. Council's Tākai Here partners have expressed their preference for a holistic approach to the provision and management of healthy and safe three waters.
74. The recent conclusion of the month long community consultation identified a majority community preference for establishing a multi council CCO (submissions support = 72%, residents survey support = 82%). This is in comparison to establishing a WCC sole ownership CCO (15% and 8%) and retaining the status quo (13% and 10%).

⁶ MAFIC, December 2024

75. Officers therefore recommend the establishment of a multi council water CCO, in partnership with Upper Hutt City, Hutt City, Porirua and Greater Wellington Regional councils.
76. This recommendation is made on the basis of:
- Ensuring sustainable and appropriate investment in water assets for the future
 - Ability to address the essential asset investment (via LGFA arrangements) without adversely impacting Councils balance sheet
 - Independent advice indicating that greater cost efficiencies can be expected through the economies of scale that a multi council entity would enable
 - Streamlined provision of bulk water supply to Wellington city residents
 - Eliminate the need for additional contractual arrangements and costs to address wastewater treatment for northern suburbs
 - A holistic approach to the planning and investment for healthy water and waterways
 - The preference of mana whenua for a holistic approach to healthy and safe three waters, and
 - A clear community preference to establish a multi council CCO as evidenced by the consultation results of over 70% support (across both submissions and the residents survey). Refer to Attachment Two for summary results.
77. The LTPFP Committee could decide to not proceed with the establishment of a multi council water organisation, the impacts of which have been discussed at length in this report and include: the likelihood of community dissatisfaction due to not progressing with the favoured option, impact on Councils ability to adopt an audited amended Long-Term Plan for the end of June 2025, impact on Councils capital programme by reinstating three waters and the impact on Councils ability to submit a WSDP by 3 September.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Alignment with Council's strategies and policies

78. Fixing our water infrastructure and improve the health of waterways' is identified as a key priority in the 2024-34 LTP.
79. The recommended multi council delivery model is expected to significantly address this key LTP priority. This will be achieved through access to targeted water related borrowing, establishing an entity with accountability for good asset management, investment management, an integrated regional approach with responsibility for hard infrastructure in addition to healthy waters and waterways.
80. Council has amended its Financial and Infrastructure strategies in line with the agreed preferred consultation option. If Council takes a decision for an alternative option (in part or full), both strategies, as core underlying components of the LTP will need to be updated to reflect the changes. This will in turn inform changes and impacts to the amended LTP.
81. Local Water Done Well is the governments water reform programme. Under the reform programme all councils are required to meet a statutory date of 3 September 2025.

Engagement and Consultation

82. Community engagement and consultation was carried out in line with Council's standard consultation approach and enhanced by the addition of further community drop-in sessions.
83. As noted earlier in this report community consultation results demonstrate a strong preference for option 1 – establishing a multi council water organisation with 72% of submissions in favour and 82% of surveyed residents in support for the same option.

Māori Impact Statement

84. Mayors and Elected Members have been collaborating with Ngāti Toa and Taranaki Whānui ki Te Upoko o Te Ika via the mayoral Advisory Oversight Group. officers are also working directly with our Tā kai Here partners.
85. The water reform consultation document includes a statement from our Tā kai Here partners articulating their preference for an approach that addresses several key points, notably
- an enduring focus on the best possible outcomes for water; taking a holistic approach across the water system as whole
 - water is protected and managed for the benefit of current and future generations.
 - Our partners have confirmed that a three water multi-council water organisation is their preference for the future of water services delivery.

Financial implications

86. Funding of \$8m has been provisioned in the FY25/26 Annual Plan for the establishment of a water council controlled organisation. Expenditure against this budget is expected to commence from 1 July 2025.
87. Development of the draft 2024-34 amended Long Term Plan has been guided by the agreed preferred delivery model option identified for consultation , resulting in the removal of all water revenue and debt from Council's balance sheet from 1 July 2026 i.e. in anticipation of water assets, revenue and debt transferring to the new water entity from that time.

Legal considerations

88. Water reform consultation and subsequent decision-making is being carried out under the Local Government (Water Services Preliminary Arrangements) Act 2024 (WSPA Act). However, as provided for in the WSPA Act, the overarching consultation approach was guided by LGA 2002 s82 - principles of consultation.
89. The WSPA Act requires councils to identify at least two options (remaining with the existing approach and establishing, joining or amending a water CCO), identify the advantages and disadvantages of each and consult at least once with the community.
90. Council has completed consultation with the community on three options including establishing a water CCO (multi council and sole ownership) and remaining with the existing approach as prescribed in the WSPA Act. The advantages and disadvantages

of all three options were discussed in the advice provided to Committee in December 2024. Further discussion on advantages and disadvantages is provided in this report.

91. The WSPA also provides that when a Council is considering entering a joint arrangement it may also consider the impact of the joint arrangement on the communities in the joint service area, the views of people in the communities in the joint service area, and the views of other Councils who are parties to any joint arrangement. Attachment Two provides a summary of consultation results across all five councils.
92. Legal advice on the question of retaining the management of stormwater in Council indicates that there is good reason to undertake consultation before a decision could be made to retain this function. This is because such a decision would be a material change to that which was consulted on; particularly considering the nature and significance of retaining stormwater in house (which will add an uninflated estimate of \$1.26 billion of additional direct costs to Council over the next 30 years). Correspondingly, significant amendments to the Infrastructure and Financial Strategies would be required on which officers would recommend consultation.

Risks and mitigations

93. There are two key risks to Council relating to its decision to adopt a model for the delivery of water services.
94. First, if Council chooses an alternative to a joint model for three waters collaboration with partner councils or chooses to separate the management of stormwater from water supply and wastewater management, then Council will be at risk of not meeting the statutory deadline of 3 September for submitting a Water Services Delivery Plan. If this occurs, Government may appoint a Crown Facilitator for water services. This risk also applies to the other four Wellington councils involved in discussions for a multi council organisation.
95. Council should note that the risk of our potential partner councils progressing with an option other than the multi council option is low risk as the four councils each only consulted on two options, and all have confirmed consultation results showing a majority preference for establishing a multi-council water organisation.
96. Second, if Council chooses an alternative to a joint model for three waters or chooses to separate the management of stormwater from water supply and wastewater management, then this will may also put Council's ability to adopt the Long-Term Plan at risk resulting in Council not meeting its statutory obligations.

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97. The amended Long-Term Plan has been developed based on the preferred option for consultation. As discussed above, the reintroduction of a stormwater services would require the capital programme to be reworked, along with the Financial and Infrastructure strategies and the amended LTP to a quality and timeframe to enable an audit opinion prior to adoption at the end of June. It is not possible to achieve this within the timeframes available.
98. In addition to these risks, if Council agrees to a joint approach for three waters, Council's attention need to be drawn to two additional risks to the successful delivery of a Water Services Delivery Plan by September 2025.
99. First, if consent, or consensus, cannot be reached between the partner councils on the content of the draft Statement of Expectations, the Shareholder Agreement and the Constitution for the new entity before this WSDP is submitted, then the content of Councils' WSDP will not meet the legislative requirements, resulting in all Councils not meeting their statutory obligations. This risk will be mitigated by careful design of a process to co-develop these documents with partner councils between now and August. This process for development and decision making will ensure all Councils have an opportunity to communicate their expectations and needs, that these are consolidated ahead of WSDP decisions in August.
100. Second, if the content of the Water Services Delivery Plan does not meet government expectations when it is lodged, then the WSDP may not be accepted and all Councils may not meet their statutory obligations. This is being mitigated by developing close relationships with the Department of Internal Affairs (DIA) to ensure as content is developed, DIA's expectations are articulated and understood.
101. Finally, Council should note that the draft legislation introduces a more robust regulatory environment for the delivery of water services – overseen principally by the Commerce Commission and the Water Services Authority (Taumata Arowai). The nature and content of this regulation is not confirmed. Given the iterative process we are in, this risk can only be mitigated by close attention to the regulatory environment as it develops to identify issues as early as possible.

Disability and accessibility impact

102. There are no direct disability and accessibility impacts as a result of the decisions sought in this report.

Climate Change impact and considerations

103. There are no direct climate change impacts as a result of the decisions sought in this report.

Communications Plan

104. The decisions resulting from this report will be communicated to the four proposed metro partner councils and our Tā kai Here partners.
105. Broader communications e.g. to the media, will be included in any Long-Term Plan and Annual plan releases.

Health and Safety Impact considered

106. There are no health and safety impacts as a result of the decisions sought in this paper however meeting minimum public health regulatory standards for drinking water and wastewater is a key element of the LWDW reforms.

Ngā mahinga e whai ake nei | Next actions

107. Subject to the decisions taken on this report officers will work with the regional project team to progress the development of the WSDP.
108. Following the likely decisions by the four partner councils to commit to a multi council water organisation, officers will work with the partner councils to progress establishment planning for the new entity.
109. The next planned engagement for elected members is a series of workshops on the WSDP and associated foundation documents in anticipation of a decision to adopt the plan and foundation documents in August.

Attachments

| | | |
|---------------|---|-----------|
| Attachment 1. | Submissions - volume 1 of 2 | Page 172 |
| Attachment 2. | Submissions - volume 2 of 2 | Page 1482 |
| Attachment 3. | Summary of all council consultation results | Page 1762 |

Kōrero mai Have your say



1

**Local Water Done
Well Reform**

Volume 1 Submissions for:

1 Local Water Done Well Reform

Submissions from **20 March to 21 April**

**Absolutely Positively
Wellington City Council**

Me Heke Ki Pōneke

Q1 First Name

Short Text D

Q2 Last Name

Short Text Dixon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Ability to borrow more, current model is broken.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Response No:
2

Contribution ID: 33007

Member ID: 381

Date Submitted: Mar 20, 2025, 10:39 AM

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Gibb

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Robert

Q2 Last Name

Short Text Westaway

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Vivian

Q2 Last Name

Short Text Stephens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Steve

Q2 Last Name

Short Text Haultain

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Seth

Q2 Last Name

Short Text Bocknek

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water should be regarded at a regional scale at a minimum. There is a reason for the RMA 1991 putting water in the remit of regional councils, rather than district councils. Having the joint organisation would allow Wellington Region to approach water much more strategically and unifiedly.

Also, it appears to have lowest rates increase as well, which is nice. I can't see the downside of this relative to the other options.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Transparency of decision making and performance
Quality customer service
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jacqui

Q2 Last Name

Short Text Binnie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington Water has a lot of issues, largely caused by the existing funding model. Standing up a new business that the councils own, but that is autonomous is the most effective way to address those issues. - Option 2 is not feasible, the council just could not afford it. Option 3 - it doesn't work now, so why would it work in the future

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text John

Q2 Last Name

Short Text Lavack

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
The other two options are pretty much the same.
Option 3 isn't much different.
At least with option 3 the WCC isn't shirking as much responsibility.
I think the WCC must take responsibility for its failings and solve them itself.

These aren't real options. You haven't considered reallocating funds. Perhaps from boondoggles and pointlessly staffed bureaucratic positions.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Forces the WCC to do its job and not dodge responsibility

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Yeah, don't dodge your job.

There is plenty of money around and you can provide a better set of options. However, I suspect you lack spine. Drop the BS spending and DO YOUR DUTY. After all you ostensibly wanted the role.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tim

Q2 Last Name

Short Text Mitchell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I'm not convinced that the business case for mandatory meeting has been shown. They impose a significant capital cost on property owners and I would like to see more evidence that the expected reduction in future water rates is NPV positive after allowing for the upfront capex.

Before widespread roll-out, it would seem feasible that the Council or water organisation could install meters at various points of the network to estimate water loss in particular suburbs or areas.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Rans

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Macale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jacob

Q2 Last Name

Short Text Boyes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kathrin

Q2 Last Name

Short Text Strati

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I amde this choice because it is the only real feasible way forward but I would say that none of the Mayors should have anything to do with it, apart from receive reports, because they are all sitting on the current Water Committee and sharing no responsibility for the debacle we find ourselves in now.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sue

Q2 Last Name

Short Text Eayrs

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's probably the best option. I'm concerned about it costing us more than currently though.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I'm worried about the extra costs if water metres are introduced.
If we are only charged a fair price for the water we use with no other fees, levys or charges such as daily charges like electricity etc, then it will more fairer based on household use (I mean linked to the water metre use, obviously they'd still be the standard fixed charge per household that is currently in the rates although this should be lowered if water metres are introduced).
In my case I don't use a lot of water so to have a daily charge this would be a huge cost (unless it was very minimal

like 20 or 30c including gst per day).

Also a new water entity needs to be more efficient at fixing and replacing pipes so the same bits of road aren't needed to be dug up multiple times and also not pay tripple what it should cost for contracted pipe work.

Also council needs to coordinate with the new water entity and not do road works such as cycle lanes or anything really until the pipes underneath have been fixed and old pipes replaced to avoid that piece of road being dug up multiple times and costing more than it needs to for the council and therefore rate payers.

Also power, phone etc cables when they need fixing or updated should be done at the same time. There have been examples of roads dug up for one of these, then fixed and road replaced, only to be dug up not long later for a different reason. So whenever pipes, power, phone or any work needs to dig up the road, everything should be done at the same time including replacing old pipes even if not yet leaking so road works cost is only one lot for everything. This would mean that council, water entity, Chorus, power entity etc would all have to coordinate with schedules of what work is planned to be done in the future. This might be a mission but would save rate payers so much money. Obviously emergencies have to be dealt with when they happen, but there should be flexibility to be able to deal with anything else underground at the same time that is scheduled for the future.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Cristina

Q2 Last Name

Short Text van Dam

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There need to be proper monitoring and enforcement. A knowledgeable board is required

there need to be proper monitoring and enforcement

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jack

Q2 Last Name

Short Text Tankersley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text WWL Has run it's course and hasn't improved.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Darko

Q2 Last Name

Short Text Petrovic

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I have lost confidence in the existing model and water infrastructure delivery needs to be reformed and include all regional councils - this would also support potential future amalgamation of councils.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Mark

Q2 Last Name

Short Text Montgomerie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nick

Q2 Last Name

Short Text Rinehart

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Mckenzie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Should be the least costly.
No new entity to be set up costing a lot of money.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kieran

Q2 Last Name

Short Text Paton

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text benefits of scale from a region wide approach, plus higher debt limit when divested from council ownership should improve both affordability and quality of infrastructure (hopefully).

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Financial sustainability of the new delivery model
Mana whenua preferences
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Parth

Q2 Last Name

Short Text Sheth

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Options 1 or 2 would probably be fine. Option 3 is unacceptable -- Wellington Water is a disaster and needs to be replaced ASAP.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Mana whenua preferences
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water usage should be metered for all houses and buildings

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Margaret

Q2 Last Name

Short Text Mabbett

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 3 seems to retain all the current issues and option 2 would make things worse

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text James

Q2 Last Name

Short Text Hall

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The new funding options are the biggest thing for me

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ella

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text option 1 sounds like the logic best option as is will allow for better long term funding planning. Many of the issues seen as WWL fault are because of decades of underfunding by city councils. Water shouldn't be politicized and should remain separate from the three year funding cycles of local government. It also make the most sense to join with other council due to economies of scale. I hope in the future to see meters on all houses because it reduces water demand and is more equitable for the water user. I also hope to see prioritisation of the new entities water IT systems -this was one of the big things central government was promising during three waters that is now back at a local level.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water meters are great.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Harry

Q2 Last Name

Short Text McKenzie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Sarah

Q2 Last Name

Short Text Anon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current system is not very good. We need a better alternative.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gerrard

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I see that councils will be amalgamated at some point in the future, and although water will be separate from the Council, it just makes sense with scale f economies, and that that region is so interconnected, that water is dealt with by one organisation

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kate

Q2 Last Name

Short Text Bellamy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Bill

Q2 Last Name

Short Text Viggers

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
This is closest to the status quo while keeping all the assets owned centrally. It just seems to make sense. The concern I have is that smaller councils seem to get the same say in matters as larger ones, which may give their rate payers disproportionate influence.
Given the fresh water for Wellington City comes from/through the Hutt valley anyway, having option 2 seems non sensical.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
We should strongly oppose any move toward water meters. They are an expensive distraction that don't stop a single leak. Once the leaks are under control, then maybe we could have a discussion about them (although I suspect I would still be opposed on philosophical grounds). Until that time it seems a needless distraction and a very expensive one. All the management focus should be on fixing the pipes at the moment.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text Ashington

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jenny

Q2 Last Name

Short Text Fenwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Choose the water services delivery model that will cost the least amount to set up.
Dont employ any existing Wellington Water employees in the new model!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nathan

Q2 Last Name

Short Text Duggan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Aaron

Q2 Last Name

Short Text Goh

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Keith

Q2 Last Name

Short Text Ashington

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Larger organisation with more assets to borrow against. Ownership of the assets results in better asset management decision making (achieving long targets and savings)

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Long term value for money, taking a short term hike in prices
Need to push water meters to reduce excessive usage.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jake

Q2 Last Name

Short Text Braithwaite

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Only way forward, should've happened years ago

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nicholas

Q2 Last Name

Short Text Green

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Best provides scale to achieve economies of scale and transfers assets so that entity can borrow against them

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Patrick

Q2 Last Name

Short Text Foster

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ian

Q2 Last Name

Short Text McSherry

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe option 1 will provide the best long term outcomes for customers and the environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Get the entity set up and leave regulation to best look after the needs of customers and the environment.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Phyl

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text We need to hire our own dedicated professionals to look after our water and stop paying high prices for contractors. We need to hire people who live in Wellington who have families in the city and who care about our city.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Other: Having our own residents looking after our water means they are invested in the have good water for their families and we are then keeping our \$\$ spending within our city with our residents

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Caleb

Q2 Last Name

Short Text Steele

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Make sure any repair has a warranty. Im sick of seeing leaks from the same pipes just after they get fixed. the ridicules costs for traffic management and health and safety make it crazy to do a botch job that needs redoing in 6 months. Provide better training and quality control for the workers. like a \$20 weekly bonus per person who has no job fail after 6 months. time to think outside the box and work out what will help sort the wasteful spending!

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Neil

Q2 Last Name

Short Text Madgwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 2 is definitely not an option, as the water network is integrated beyond the Wellington City boundaries. Furthermore, Wellington City has a history of poor operational management. Option 3 requires consensus among the councils which will be too politically charged and hard to achieve.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Nichols

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Shared regional ownership and governance. Lowest cost impact.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Transparency of decision making and performance
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Daniel

Q2 Last Name

Short Text Moss

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tristan

Q2 Last Name

Short Text Wiles

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economies of scale.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text jackson

Q2 Last Name

Short Text hansen cane

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Tylan

Q2 Last Name

Short Text Collins

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think option 1 is the best as the assets will be separate and co owned between each will allow more more intra area work than option 2. I think ownership and balance sheet separation is good.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ben

Q2 Last Name

Short Text Mcpheat

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We are are connected region and if we all work together we can address regional issues. We can also pool resources where applicable.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Leanne

Q2 Last Name

Short Text Arker

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text So that regional priorities can be set and there is a closed funding loop.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Simon

Q2 Last Name

Short Text Mackenzie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I think we need to start from first principles: rates are unaffordable and are crippling residents in Wellington. The question that needs to be asked is therefore: how do we run the city while aiming over time to reduce rates to an affordable level. This water consultation is a clear example of the opposite type of approach: 'here's how much we think providing water will cost going forward, so here's how much rates and/or meter charges are going to have to be to fund that'. The projection for the average connection is in the region of \$8k per year. Where do you think residents are going to get that kind of money? Nobody can afford to pay that for water. Therefore where to from here? Well, the obvious answer seems to be that essential services like water (a human right and an essential, un-metered, un-privatised, component of a civilised society) need to be heavily subsidised. It looks to be the case that residents most likely can't afford to pay the actual cost of providing water. So the responsibility of the council is to manage financial commitments so as to be able to provide residents with water, at an affordable cost. This involves, I assume, significantly cutting back on other areas of council spending in order to subsidise water provision. So let's

do that. It's clear from the other consultation doc on the local plan that cutting back is possible. There are many other areas, and many other deeper cuts that could be made. Do that, borrow responsibly, build financial resilience, operate frugally, and prioritise un-metered water provision at a cost that represents that water is essential to life, and should be freely available to all, as much as that is practically possible. If you split out rates and water charges, and if the combination of the two means that an average household has ongoing costs in the tens of thousands of dollars per year, Wellington will become even more of an unaffordable place to live. I don't think we want that. We want an affordable city, where the basic services for a good life are provided by local government at low cost to the end user. I understand the pressures involved, but you seem to have completely lost sight of that ideal, and are heading towards a hugely expensive future for residents under the auspices of a metered user-pays neoliberal model that is not compatible with the basic ideology of the government taking responsibility for providing citizens with the essentials, as it should. You're not providing it to me if I have to buy it. In that model, I am just another consumer and you are just another quasi-corporate provider. Please reconsider. Like so many, I am struggling to afford to pay rates now, and the overall cost of running a household in wellington needs to come down rather than ratchet up. I fear that soon the choice to leave Wellington will become overwhelmingly the sensible financial decision to do, but I don't want to do that - I am community minded and I support the city. Please don't chase away residents with massively increasing costs. Even the language of 'this is the least expensive option' shows that your thinking is not about making Wellington an attractive affordable place to live. You've got a very narrow range of alternatives that you present here, but you have the power to do something more radical and significant: the adequate provision of un-metered essential services at an affordable level for residents.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Iman

Q2 Last Name

Short Text A.

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Julia

Q2 Last Name

Short Text Alston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text According to the information provided by WCC, this is the least expensive option. However, if the final cost is anywhere near the indicative charge of \$7000 per household/connection, it will be completely unaffordable for many people.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jill

Q2 Last Name

Short Text Spencer

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text None of the options are ideal. I am happy for a new entity to form and be able to borrow more, but councils are already in too much debt, so I would not want it to increase. This is absolutely the time for government to fund councils better, no more excuses. I am also wary that the new entity, will just employ the same people. Most of all I don't want to have a separate bill ON TOP of rates, it needs to be included in the current rates bill. Councils need to stay in control or better yet hire and pay people directly, ministry of works or similar (I'm looking at central government here).

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please ensure water charges remain with rates bill, not doing so is just another tax.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Raveen

Q2 Last Name

Short Text Dias

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text more scale, lower costs, better borrowing power

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Hurry up

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Samuel

Q2 Last Name

Short Text Martin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current WW model has failed.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The new model needs to have far better governance and management that WW.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Stu

Q2 Last Name

Short Text Clentworth

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Antonia

Q2 Last Name

Short Text McGhie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Working together with other councils will give access to more resources, and more ideas and view points will push for better decision making and accountability.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Drinking water has to remain accessible and affordable to all, but the current approach is failing to deliver that. Working together with experts from different councils, each with their own experiences and views could lead to better planning and implementation.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Olivia

Q2 Last Name

Short Text Gossage

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The multi-council owned approach means that the new entity can leverage existing assets, reduce operational inefficiencies from duplication in the region, and there are several stakeholders to drive accountability. I like the CCO-type model proposed

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Lots of change management is going to be needed prior to introduction of water meters.

Also as a rate payer, I expect my rates to be lower once the water delivery moves to a new entity.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Christopher

Q2 Last Name

Short Text Hynes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think it would be good to have multiple councils involved to spread out any risk and share knowledge. Both option 1 and 2 seem reasonable but I think the main difference is that I think a regional organisation may have some economies of scale.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It's been good to see improvement in water leaks over the past year, so keep up the good progress. It does seem that we must bring in water meters to help fix this problem long-term.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Aimee

Q2 Last Name

Short Text Ferguson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andy

Q2 Last Name

Short Text Wynes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Why are you referring to three waters, a since cancelled policy of the previous government?
I object to the additional cost in setting up new companies.
I object to water meters being introduced.
As shareholders of Wellington Water, take some responsibility for a change for the fiasco that was and ensure proper leadership with auditable checks and balances in place to prevent 'cartel' like price fixing of contracts and fraud etc.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Financial sustainability of the new delivery model

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

WCC would do well to consider the following in everything that it does, as currently it is staggeringly divorced from most of these concepts:
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability
I assume you're legally compliant, but it wouldn't surprise me if you weren't

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Glen

Q2 Last Name

Short Text Labrum

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Funding, regional co-ordination and accountability.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Mana whenua preferences
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text No

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Adam

Q2 Last Name

Short Text Dearsley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Diana

Q2 Last Name

Short Text Pryde

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Fred

Q2 Last Name

Short Text Albert

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

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Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I prefer the first option, but would want to make sure there was local iwi involvement at all stages. I support water meters and would want to make sure that privatisation is totally off the menu. The other important thing is to not underfund the new entity so it will falter and fail. This seems to be the usual problem with these big changes since they are driven by official bodies wanting to spend less. It just won't work that way.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Good infrastructure is expensive!!! We need to pay the real cost and not be flakey about the capital needed.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Laurence

Q2 Last Name

Short Text Edwards

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Affordability

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kath

Q2 Last Name

Short Text Read

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I believe that individual councils should retain ownership of assets of all public utilities and facilities as much as possible, as only the local council understands the pressing issues of the area, and it eliminates competition between areas within a region. I also believe the same for decisions about the public utilities and facilities.

That said, we do need to co-operate as a region to make sure everyone in the region is taken care of, and that we get good value for money.

In light of 3 waters (which would have been the best option) being unavailable, this is the closest to that solution to go with.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

The current Wellington City Council has been doing a fantastic job in trying to improve water and it's systems in the Wellington City area despite a) having landed the problem that has been kicked down the road for decades, b) in the face of a hostile central government and media landscape, c) having to deal with some councillors who will not behave in a professional manner with the entire city area as their focus. The vision the Whanau local government has for Wellington has been one of the best we've seen in a long time and I hope they are able to bring it to fruition.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Henry

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I don't believe that any of the local councils have managed their waters well. A separate body owned by the L/As will be better. Funded by local ratepayers and water utility users, BUT not under Regional Council management, The important thing is the resourcing. Neither council has shown itself to be willing to meet the likely outgoings.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The funding model is the most important thing.
I don't trust councils to put the funding needs ahead of their personal electoral prospects!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Melisssa

Q2 Last Name

Short Text Moore

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
Water is from the rain. It should be free. Having a private firm charging us for the water will be more expensive than rates. The council needs to be removed and replaced with competent people.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Water is free from the rain. We should be utilising it, not charging us for it.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Mike

Q2 Last Name

Short Text Beever

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Need to have a more efficient and effective solution

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There is a need to have strong governance to deliver an effective sustainable solution

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Elspeth

Q2 Last Name

Short Text McIntyre

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Council has shown itself incapable of investing in and managing water. You get too distracted by other things.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text N/A

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Wayne

Q2 Last Name

Short Text Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Wellington water has done an appalling job as shown by the recent review

But wcc has also done a crap job -yes some concerns about performance were raised by wcc but you still just passed the extra costs on to ratepayers who have been paying 10-20% rates increases each year for the past several years when other councils like Auckland or Christchurch have had rates increases well below 10%

Wcc is an appalling organisation. I'm disgusted with the mayor and councillors and the wasteful spend.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Other: Cost to ratepayers. I can't afford the rates increases. We don't want user charges,

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I have no confidence in WW or WCCC

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lorraine

Q2 Last Name

Short Text Pells

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text A multi council owned water organisation has every chance of being just as incompetent as the current format. Then everyone will run for cover and say that they are not to blame - as per usual. The WCC needs to own it. You need to be responsible for it. You need to make it work, You need to be voted out or sacked if you can't make it work.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text As a rate payer I am incensed at the appalling incompetence, cost, ongoing aggravation, and pathetic justifications that come out from the WCC. My rates are ridiculously high. My street got dug up ELEVEN times last year. Get your

act together.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jessica

Q2 Last Name

Short Text Kearns

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It feels like Wellington Water have failed over the years, so a new organisation would be the best, as long as they can improve our water services in a timely and financially responsible manner (both for us, and future generations).

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Maria

Q2 Last Name

Short Text Rorke

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I don't see any advantage by restricting ownership to WCC. I believe including the wider region is far more sensible.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Continue with clear communication regarding the changes. Good explanations on how metering will be installed and charged. As much lead time as possible so we can prepare and get used to the new systems. Useful tips on minimising water use. Special promotion on rain water tanks. We're in this together to keep water costs down for everyone whilst making sure our supply is safe.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text George

Q2 Last Name

Short Text Best

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Better control and provided New Organisation carries out the work itself and not use Contactors

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Noelle

Q2 Last Name

Short Text Pause

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Best use of shared resources and overall prioritisation

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Charmaine

Q2 Last Name

Short Text McLaughlin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Regardless of any option I am concerned that any new organisation will just be a rehash of Wellington Water. I would hope that no current board members or any one of the executives currently employed by Wellington Water has anything to do with a new entity. Ratepayer need transparency over any costs to fix water infrastructure with regular updates on costs and contractors. We don't want to find out in the media that there are cost blowouts.

Ratepayers also need certainty that Senior Leadership are held accountable for when things go wrong.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jed

Q2 Last Name

Short Text Davies

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Household water rates based on usage are unjust. Wellington water needs reform, but paying for it out of the rates remains the most sensible funding option as it charges people who have high value assets that benefit from Wellington's water infrastructure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Environmentally responsible and responsive
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Equitability of the costs to consumers

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Obviously a lot needs to change with Wellington's water to root out corruption and fix leaks. However, moving to a user-pays model is unacceptable. Water is not a luxury, and allowing the wealthy to use as much as they please while making poor people ration their water is dystopian and inequitable. If user-pays is being considered to encourage less usage, a fairer system would be to allocate usage based on number of people in a household, and continue charging for it through rates.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ashley

Q2 Last Name

Short Text McLaren

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text I believe option 1 is the best due to greater flexibility of funding and because water affects the region, not just one of the 4 cities that make up greater Wellington.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Although I understand why it is necessary to have water meters used to ensure fair billing, some people may struggle with having to pay another bill where currently it is included as part of rates.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Peter

Q2 Last Name

Short Text Browne

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text An integrated system serving the areas of several local bodies is more likely to be more efficient than several separate systems. There will be inevitably long-term or short-term cross-subsidies from one area to or from the other areas as new or renewal projects proceed but these besides being inevitable should result in an overall improved systems for the supply or disposal of fresh, grey and storm water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Governance and senior management of the entity must be professional engineering dominant with no political representation. Elected members of local bodies should be welcome to express opinions and should be regularly updated, especially if technical problems arise, but they should not be able to influence operational decisions.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Darren

Q2 Last Name

Short Text Jobson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's the best option by far

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Linda

Q2 Last Name

Short Text McLaren

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I don't want a separate bill for water. I want it included in my rates.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nikko

Q2 Last Name

Short Text Hull

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think consolidation seems to be the most efficient solution for all of these larger ongoing areas such as water and environment .

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Other: Communication, the more transparent and clear messaging, the less confusion, misconceptions and misleading stories will arise.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It seems today many people follow their own personal agenda with regards to local and national government actions. If the council can be clear and make fact based decision making with the consultation of experts and clearly communicate this, then we can hopefully achieve larger long term projects like this that benefit everyone in an efficient t matter. Good luck ☺☺

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Zachary

Q2 Last Name

Short Text Wichlei

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Evening

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I support Option 1 — a multi-council-owned water organisation — as the most effective, collaborative, and future-proof solution to manage water, wastewater, and stormwater services across our region. Fragmentation of water services has not served us well, and Option 1 offers the scale, expertise, and regional alignment needed to deliver reliable, safe, and climate-resilient outcomes.

That said, public ownership and transparency must be upheld at all times. This new body must operate with apparent democratic oversight, prioritise environmental responsibility, uphold Te Tiriti o Waitangi obligations with mana whenua co-governance, and centre equity — particularly for renters, low-income households, and rural communities. A regional model should not become a layer of bureaucracy that disconnects the public from decision-making.

This model can deliver better investment, workforce retention, and coordination across councils if implemented well. However, that will only happen if equity, climate resilience, and community voice are embedded in its design from the outset.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Transparency of decision making and performance
Mana whenua preferences
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Regardless of the model chosen, we must ensure that water services are affordable, publicly owned, and climate-resilient. This reform must be part of a just transition — not just regulatory compliance. The voices of tangata whenua, renters, and vulnerable communities must be centred from the outset.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text An

Q2 Last Name

Short Text Ne

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I have no more trust with WCC solely.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text James

Q2 Last Name

Short Text Harris

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Share costs across the wider region, and manage water within the wider catchment. Will improve water services to less wealthy councils.

Water charging is an excellent idea - place costs on those who incur them. Of course, each household should get enough for basic services from within existing rates payments. Businesses can face full costs from the first dollar; new developments must pay the costs of both extending the network and scaling up the shared assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lauree

Q2 Last Name

Short Text Rickard

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I ONLY support option one as its the cheapest but you MUST ACCOMODATE the additional costs in estimating overall rates increases to your rate payers. WE DI NOT HAVE A MAGIC MONEY TREE TO CONJURE UP \$3K ADDITIONAL ON TOP IF 12% RATE INCREASES.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Ensure your rate payers are not ripped off more by this organisation - we have very limited confidence in you and its time to improve it.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Lyndon

Q2 Last Name

Short Text Allott

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Makes sense that water across the regions is managed by one organisation the is properly funded and owns the assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Mana whenua preferences
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text t

Q2 Last Name

Short Text kennedy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text All councils have a vested interest

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Dave

Q2 Last Name

Short Text Clingman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Matt

Q2 Last Name

Short Text Gordon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe the region will be better off working together to deliver these services given how interconnected they already are

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I fully support water metering and user-pays charges for water services to incentivise less usage

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text James

Q2 Last Name

Short Text Coggan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Other councils can subsidise Wellington city's failing water system.
But for real I just want user pays via water meters. See Kāpiti for water done well.
<https://www.rnz.co.nz/news/national/507809/water-meters-in-wellington-how-it-worked-in-kapiti>

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I suggest using water meters, with each household paying for the water they use (water pricing) This will enable leaks to be found on private land and incentivise people to use less water.

Putting a price on water promotes equity and efficiency because people pay for what they use and are encouraged to shift their water consumption from low-value to high-value uses.

https://motu-www.motu.org.nz/wpapers/23_11.pdf

Q14

Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3388

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

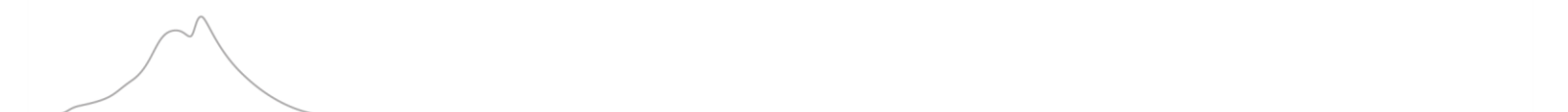
Motu Working Paper 23-11

Urban water security: Assessing the impacts of metering and pricing in Aotearoa New Zealand

Motu economic & public policy research

Thomas Benison and Julia Talbot-Jones

October 2023



Document information

Author contact details

Thomas Benison

Motu Economic and Public Policy Research

[REDACTED]

Julia Talbot-Jones

Victoria University of Wellington; Motu Economic and Public Policy Research

[REDACTED]

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Motu Economic and Public Policy Research

PO Box 24390

[REDACTED]

[REDACTED]

Wellington

www.motu.org.nz

[REDACTED]

New Zealand

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Abstract

With urbanisation and climate change placing increasing pressure on water security around the world, demand-side mechanisms, such as metering and pricing, have emerged as core components of urban water management. Yet the impacts of metering and pricing on water production and consumption in Aotearoa New Zealand are not well understood. This constrains the ability of decision-makers to make targeted wellbeing improvements for the communities they serve. In this paper, we endeavour to estimate the impact of metering and pricing on urban water consumption in Aotearoa. We collect data on residential water production and consumption from 67 local councils and provide comparisons of water use across regions and over time, with particular attention given to Tauranga and Wellington. Our experience reveals the extent of the drinking water data gaps in urban areas in Aotearoa, raising questions about how evidence is being used to inform the design of urban water policy in Aotearoa and issues of public accountability.

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Keywords

Data gaps; demand management; drinking water; metering; policy; pricing.

Summary haiku

Managing water

will be a murky challenge

without the data.

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1 Introduction

Urbanisation and climate change are placing pressure on freshwater in towns and cities globally. Population growth, urbanisation, and socio-economic development are expected to increase water demand by 80% over the next three decades (Flörke et al., 2018). Simultaneously, climate change is expected to affect the spatial and temporal distribution of water availability around the world (He et al., 2021). Identifying more efficient ways to use and conserve water in urban areas is therefore critical for policymakers seeking to achieve the United Nations Sustainable Development Goals (SDGs), particularly SDG11 *Sustainable Cities and Communities* and SDG6 *Clean Water and Sanitation*.

For policymakers, the human component of water management, rather than the technical one, is likely to remain the biggest issue in the efficiency and conservation of urban water use (Cosgrove & Loucks, 2015). Technical, supply-side solutions, such as building new dams and reservoirs, are increasingly viewed as second-best options for addressing water security, unless a robust case can be made for justifying the cost and environmental impacts (Hoekstra et al., 2018). In contrast, encouraging collective action and incentivising behaviour change using demand-side mechanisms, such as metering and pricing, has been shown to deliver improved outcomes for communities and the environment at lower cost (El-Khattabi et al., 2021). For this reason, improving governance outcomes using demand-side mechanisms has become a core component of urban water management (Grafton, 2017).

To ensure that the demand-side mechanisms being proposed and used are the most efficient, effective, and equitable policy options, closing urban water data gaps and improving access to good-quality data is critical (Josset et al., 2019; Marston et al., 2022). Data – that is, any facts, records, or measures – is fundamental to initiate research, validate models, estimate trends, and monitor changes over time (Parliamentary Commissioner for the Environment, 2019). Globally, attention has turned to technologies that enable more accurate collection of data over time. Digital water meters (or smart meters) allow water utilities and consumers to monitor their production and consumption in (near) real time (Goulas et al., 2022). These meters also allow suppliers to rapidly identify leakages and policymakers to introduce targeted and timely tariffs, both of which increase the likelihood of delivering efficient, effective, and equitable outcomes in terms of urban water production and consumption. When coupled with other policy instruments, such as education campaigns, these approaches can be especially effective at curbing demand (Koop et al., 2021).

In Aotearoa New Zealand (Aotearoa), patterns of urban water production and consumption are not well understood (Ministry for the Environment, 2023). Management approaches vary regionally, and little is known about the marginal net benefits of adopting demand-side mechanisms. As demand increases and the impacts of climate change become more pronounced, being able to estimate the efficiency and equity gains of shifting from one regulatory arrangement to another would help deliver improved policy outcomes. As a result, this research endeavoured to understand the impacts of metering and pricing on water consumption in urban areas across Aotearoa. Conducting an interregional comparison was anticipated to help inform ongoing policy reform, such as the Water Services Reform programme¹, and shine new light on the costs and benefits of using price-based mechanisms as an urban water management tool in the context of increased demand, climate change, and ageing infrastructure.

However, our experience and findings end up telling a different story: one that highlights significant gaps in urban water data and entrenched barriers to public accountability. Despite widespread monitoring and reporting against a series of health and aesthetic guidelines, data collation at the national level is incomplete. This limits the ability of national- and regional-level policymakers to make evidence-informed decisions and ensure the delivery of efficient, effective, and equitable freshwater outcomes for the environment and communities.

This paper proceeds as follows. Section 2 addresses how pricing can be used as an urban water management tool, and explores considerations for policymakers in terms of efficiency, equity, and effectiveness. Section 3 outlines the methodology, with particular attention given to how the objectives of the project pivoted as a result of the incomplete data. Section 4 presents our static and dynamic analysis of urban water use in Aotearoa. Section 5 discusses our results and the implications of poor water-data quality for evidence-based policy and public accountability. Section 6 concludes.

¹ The reform programme was originally called the Three Waters Reform in 2022 before being renamed the Water Services Reform programme in early 2023 in conjunction with changes to policy objectives.

2 Background and current literature

Water security in urban areas is of increasing concern to policymakers, and the demand for innovative, evidence-based solutions is growing (He et al., 2021). Technical supply-side solutions have been the traditional response to emerging water scarcity (Brandes, 2011), however, constructing water infrastructure, which can store water during periods of excess rainfall and supply water during dry periods, is costly. Furthermore, technical supply-side solutions often require substantial human, energy, and material resources, are limited by natural conditions such as geographic location and topography, and may have substantial environmental impacts (McDonald et al., 2014).

In contrast, demand-side solutions, such as metering and pricing, can deliver efficient and effective outcomes at lower cost by incentivising changes in consumer behaviour (Reed & Hermens, 2016). The rationale for water pricing is well understood. Volumetric prices, whereby consumers pay per unit of water used, send signals to users regarding the relative scarcity of water. These signals can motivate changes in consumption behaviour in a way that zero prices or fixed charges cannot. In the short term, volumetric prices encourage households to consume less water and use it more efficiently (Olmstead & Stavins, 2009). In the longer term, volumetric prices encourage households to invest in new water conservation technologies to achieve even greater water cost savings (Olmstead & Stavins, 2009). In addition, water pricing promotes equity and efficiency because people pay for what they use and are encouraged to shift their water consumption from low-value to high-value uses.

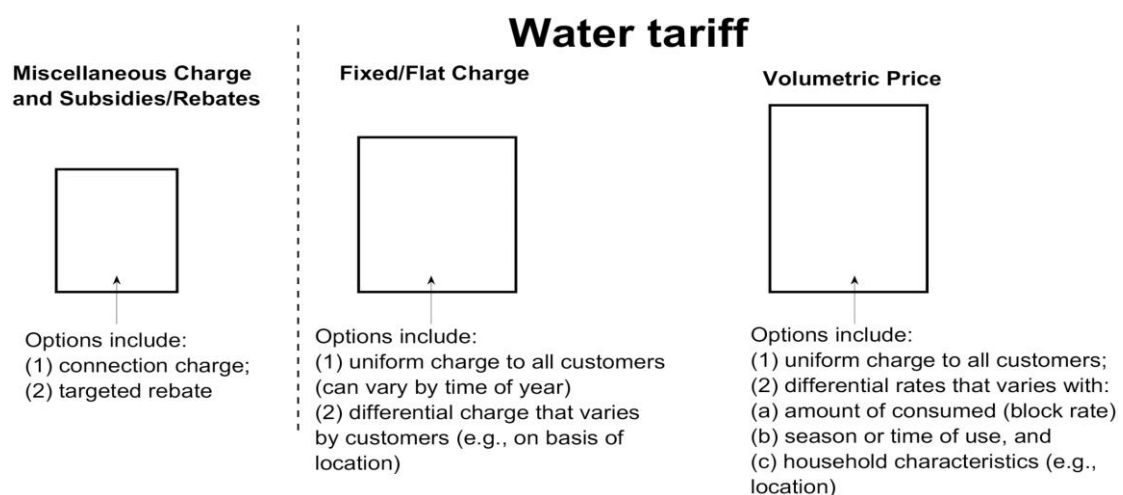


Figure 1: Water pricing options. *Source:* Grafton et al. (2020b).

It is not possible to accurately charge consumers for the amount of water they use if household water meters are not installed. Metering also offers benefits that go beyond the implementation of a socially equitable charging regime. Metering can help water suppliers detect water leakages within the distribution network and can lead to an improvement in long-term water resource planning through a better understanding of consumption data (Reed & Hermens, 2016). This means that metering alone can achieve reductions in water use. Combined with pricing, metering can defer the need for capital expenditure on new water infrastructure by reducing peak demand levels, which consequently elicits significant capital and operational savings (Reed & Hermens, 2016).

Internationally, the benefits of utilising demand-side solutions are well documented (see for example Grafton & Ward, 2008; El-Khattabi et al., 2021; Agarwal et al., 2023). In Aotearoa, despite increasing pressure on available supplies, evidence of the benefits of metering and pricing across regions is less clear (Jenkins, 2015; Ghavidelfar et al., 2017). For policymakers, investigating the potential impacts of metering and pricing (in terms of efficiency, equity, and effectiveness) and drawing on international evidence to inform future outcomes are central to the delivery of desirable outcomes for the environment and communities.

2.1 Efficiency: empirical evidence of the elasticity of demand

Several factors influence the efficacy of water pricing as a tool for demand management. Of interest to water suppliers and policymakers is how consumers respond to a change in the price of water. This responsiveness is captured by the price elasticity of demand. A price elasticity of less than 1 indicates consumers are relatively unresponsive to price changes, while an elasticity greater than 1 indicates they are relatively responsive to price changes. The intuition behind this measure is that the lower the price elasticity, the greater the price increase needs to be to achieve a given fall in consumption. While it is generally accepted that a higher price leads to lower water consumption, it may not achieve the desired reduction in water use if the price elasticity is small.

Ghavidelfar et al. (2017) provide the most in-depth evaluation of the effects of water pricing on household water consumption in Aotearoa. They develop a large dataset by integrating household-level water consumption data from 31,000 individual houses in Auckland with weather data, property data, and household socio-economic data. The level of detail within the dataset allows the authors to evaluate heterogeneous household responses to price changes and the spatial pattern of water consumption in Auckland. Panel data regression models are used to estimate the price elasticity of demand between 2008 and 2014. Annual average daily

water consumption is estimated as a function of the volumetric price of water, the fixed charge of water, average air temperature, annual rainfall, and housing characteristics. The estimated price elasticity of demand for all households is 0.02.² This shows that the effect of prices on water consumption in Auckland is limited. The authors argue that the low elasticity can be attributed to the fact that the water bill comprises a relatively small share of total household expenditure. They further suggest that the current water pricing scheme with flat volumetric rates may not provide enough incentive to reduce water consumption, especially amongst high-use households.

Matthews (2022) investigates the short-run and long-run dynamics of household responses to water demand management in Tauranga, recognising that urban water supplies are under stress due to population growth and worsening summer droughts. The study aims to understand how households respond to drought and water-demand management, and whether such responses vary between the short and long term. Economic theory suggests that the long-run price elasticity may be higher if households can invest in water conservation technology, or it may be lower because water has no substitutes and water conservation is difficult to maintain. Using billed consumption data from 56,000 single-unit properties in Tauranga between 2011 and 2021, the author employs a dynamic autoregressive distributed lag model to estimate elasticity and found a short-run elasticity of 0.439 and a long-run elasticity of 0.11. A potential reason for the lower long-run elasticity is the length of time water pricing has been used in Tauranga (20 years), which may have allowed any user motivated to install water conservation technology to have already done so. The main implication of this finding is that prices need to continually increase, or be dynamic and adjust to changes in availability, to maintain impact (Matthews, 2022).³

Internationally, the empirical literature indicates that residential water demand is relatively inelastic, with price elasticity estimates generally ranging from 0 to 0.5 (Worthington & Hoffman, 2008). This reflects the nature of water as a necessary good, meaning that users are relatively unaffected by price changes, although this can vary over time. For example, Hoffman et al. (2006) use quarterly, suburb-level data from 1998 to 2003 to examine the various factors affecting residential water consumption in Brisbane, Australia. They find that water demand is inelastic (price elasticity of 0.51) in the short run, but elastic in the long run (price elasticity of 1.16), suggesting that there is a possible lag between water price changes and their impact on

² In this paper we drop the negative sign in front of all price elasticity values because it is expected that there will always be a negative relationship between price and quantity demanded. Dropping the negative value also avoids confusion by making it clear that a bigger value (in absolute terms) reflects a higher responsiveness of consumers to a price change.

³ This might make alternative demand management tools, such as outdoor restrictions, appear more attractive for policymakers; however, the author also finds that even outdoor restrictions have a limited total impact on consumption.

consumption. For policy, this type of information is useful because it shows that in some contexts pricing can still be an efficient tool for managing demand in the long run once consumers have had time to respond to price changes.

These results are not conclusive, however. They highlight the importance of using local data to inform local decision-making. For instance, Wichman et al. (2016) argue that raising prices to achieve short-run reductions in consumption is unrealistic and policymakers should use mandatory restrictions to curb demand instead. They argue that policymakers in North Carolina, United States would need to increase the average price of water by more than 50% to reduce consumption by the same amount that would be achieved by mandatory restrictions. They argue that this is an unrealistic choice for policymakers, given it would correspond to a roughly 52% increase in the average consumer's monthly bill. Overall, the international literature shows that the impacts of pricing can be variable across time and across contexts. It suggests that pricing can act as a complementary policy tool for efficiently curbing demand and addressing water security in most contexts, but that local data is critical for ensuring the delivery of welfare-enhancing improvements for targeted communities.

2.2 Equity: heterogeneous household responses to water prices

Heterogeneity also impacts how prices affect water consumption. Households differ in size, income level, and water-use behaviours, which can impact their responsiveness to water price changes. This is particularly important in terms of equity as the incidence of pricing on low-income households can be different than for middle- or high-income households. For example, if water demand is price inelastic, price increases may be inequitable because they will place a larger cost burden on lower-income or larger households (Grafton & Ward, 2008). Furthermore, if high-income households with high use patterns are insensitive to price changes, then price changes may not effectively reduce consumption amongst those who use water the most. Therefore, to design equitable policy measures, it is important to empirically evaluate how different households may respond to changes in water prices within a local context.

Current evidence of heterogeneous household responses to water price increases is mixed. For example, despite both using data from North Carolina, United States, Wichman et al. (2016) find that low-income households are more responsive to price changes than high-income households, while El-Khattabi et al. (2021) find that price elasticity does not vary across household income groups. When estimating responses of high-usage households to price changes, the data is also mixed. Wichman et al. (2016) estimate high-consumption households are less sensitive to price, while El-Khattabi et al. (2021) show that heavy-usage households are

significantly more price sensitive than other households. In Aotearoa, Ghavidelfar et al. (2017) find that households with higher incomes and swimming pools in Auckland are slightly more price sensitive than households with low or middle incomes. They attribute this difference to the typically higher outdoor water use among households with higher incomes and swimming pools.

It is unclear whether the mixed findings from the literature arise from methodological or estimation issues, or from differences in local contexts. The latter implies that the findings in one region cannot be assumed to apply to other regions within the same country, and that price elasticities can only be interpreted in the context in which they have been derived. The main implication of this for policymakers is that to achieve a predictable reduction in consumption, water suppliers and policymakers need to estimate price elasticity for their own current customer base, and not infer price responsiveness from other utilities or studies without recognising the potential for variation (Olmstead & Stavins, 2009).

2.3 Effectiveness: the role of information

Since water price changes are found to have a low impact on total consumption over time, some studies focus on assessing whether non-price tools can complement water pricing tools to drive water conservation and increase policy effectiveness. For example, research has revealed that consumers are often unaware of relative water charges and their own consumption behaviour leading to overconsumption (Binet et al. 2014; García-Valiñas & Suárez-Fernández, 2022). Gaudin (2006) finds that including price information in water bills increased the price elasticity of water demand from 0.36 to 0.51. This means that a 10% decrease in water consumption requires a price increase of approximately 29% when price information is not included on a bill, but only a 20% increase when price information is included. This result suggests that combining water prices with information policies can increase household responsiveness to price changes and improve overall water pricing effectiveness.

In a similar vein, Agarwal et al. (2023) investigate how water pricing, utility subsidies, and information on water usage interact to affect water consumption in Singapore. They find that a policy announcement to increase prices by 30% on water consumption leads to a 3.7% decline in water consumption. Although this announcement effect may be due to consumers' anticipation of the future price increase, the authors argue it is more likely due to the increased public attention that was primed by the information provided by the policy announcement. In addition, they find that an increase in utility subsidy reduces the financial burden on low-income households but does not appear to reverse any water conservation achieved by the price increase (possibly due to low attentiveness to the subsidy change). Overall, the results suggest

that when combined with attention priming, water prices and subsidies can achieve desired water conservation outcomes with minimal need for technology advancement and institutional innovation.

2.4 What data is needed?

It is clear from the literature that to understand the effects of price on water demand, researchers need access to large, detailed datasets on water consumption. The studies mentioned above all use monthly (or quarterly), household-level water consumption data that have been collected over multiple years (Wichman et al., 2016; El-Khattabi et al., 2021; Agarwal et al., 2023). The Aotearoa studies also benefit from relatively large sample sizes, which helps with the precision and internal validity of their price elasticity estimates. Furthermore, to assess heterogeneous responses to water price changes, water data needs to be integrated with household demographic data. Ghavidelfar et al. (2017) show this can be done in Aotearoa at the aggregated census unit level. Each individual household can be linked with the average household demographics of all households within their census unit area, allowing for comparisons between, for example, low-income census unit areas and high-income census unit areas.

This highlights the level of detail required to allow water suppliers and policymakers to accurately estimate the impact of pricing on water consumption within their jurisdictions. However, detailed household-level consumption data provides benefits beyond allowing water suppliers and policymakers to assess how consumers respond to price changes. Detailed consumption data can be presented to households on water bills, which Gaudin (2006) shows can lead to greater water conservation than if only price increases were implemented. If consumers are shown how much water they consume, and how this compares to average use in their neighbourhood or city, they can be incentivised to change their consumption behaviour over time (Hassell, 2007).⁴ For this to be possible, detailed consumption data needs to be collected, analysed, and transformed into a meaningful output that can be easily understood by decision-makers, utility providers, and consumers.

⁴ Watercare presents this kind of information on its bills to households in Auckland.

3 Methods

The aim of this research was to investigate how meters and pricing affect water consumption in Aotearoa over time. To do so, primary data was collected from 67 local councils through the Local Government Official Information and Meetings Act 1987 (LGOIMA) process. It was anticipated that consistent daily household level data would be difficult to obtain, but that collecting monthly data over time at an aggregate level was a realistic goal. This data would then be collated in a database that could later be made publicly available for use by researchers and policymakers. With the collected data, the plan was to conduct an interregional analysis that accounted for seasonal variation and a range of other institutional factors affecting consumption and production, such as periods of water restrictions. The results were anticipated to provide useful insights into the impacts of metering and pricing on consumption in Aotearoa over time, as well as the relative benefits of using metering and volumetric pricing over other tariff approaches.

Unfortunately, our data collection process revealed substantive gaps in Aotearoa's urban water database and systemic barriers to public accountability with regards to information about local councils' drinking water production and consumption. The data we were able to compile was of insufficient quality to perform any sort of econometric analysis of the impacts of water pricing on consumption across Aotearoa. We were also unable to gather sufficient data from any council to enable us to estimate demand models and compare consumption behaviour across regions. Instead, the data we received through public channels only allowed us to conduct a surface-level descriptive analysis of metering and pricing effects across Aotearoa and within certain regions. Consequently, the real story that emerges from this research lies in how entrenched and problematic data gaps are for urban water in Aotearoa, and what this means for the development of evidence-based and evidence-informed policy.

3.1 Data collection

Drinking water in Aotearoa is the responsibility of 67 local councils who oversee and monitor drinking water, stormwater, and wastewater within their jurisdiction. Data on production and consumption can be legally obtained by researchers or the public through the LGOIMA process. This involves asking councils for information they may have on file which is not publicly accessible in writing. Councils then have 20 working days to respond to requests and can either provide the information, request an amendment, ask for an extension, or refuse the request if it is perceived as beyond their capacity. Councils can also demand payment for access the

information if they have the information but it is poorly organised and difficult to collate, or if the request is too vague or large in scope.

In August 2022 we issued LGOIMA requests to all 67 councils. The LGOIMA requests asked each council to provide data and information on monthly water production and consumption. We asked councils to provide this data over time, and to include records that went as far back as possible. Household-level data was preferred and requested where possible (i.e. where meters are installed). We also asked the councils to provide information on leaks, pricing models (whether fixed or volumetric charges were used), and institutional information regarding the presence of meters and the use of water restrictions over time.

3.2 LGOIMA data quality analysis

After three months of waiting for requests to be fulfilled, only eight councils provided us with comprehensive information that adequately met our request. These councils provided us with (mostly) full records, with some dating back to the 1980s. Most councils provided us with information that was spotty, inconsistent, aggregated at the annual level, and only went back two years. This made it difficult to compare the impacts of meters and pricing across regions over time. In addition, nine councils said they could provide the information at a charge. As some of the requests for charges were several thousand dollars, we were not able to meet these councils' requests for payment. We sent a second, simplified LGOIMA request and were able to obtain some data from these councils. By the end of the data collection process, we obtained data from 53 out of 67 councils. We were unable to obtain data from 14 councils because seven councils refused our information request (citing limited capacity), two councils did not respond, and five councils provided annual reports and website links instead of processed data.

Figure 2 presents the distribution of the data sample periods for the 53 councils. It shows that most councils (53%) provided data for only one year, which means we cannot observe production and consumption trends over time for these councils. Almost a quarter of the councils provided us with over 10 years' worth of data, such as Tauranga City Council and Wellington Water on behalf of Wellington City Council. This enabled us to undertake a case study analysis for councils where the data is consistent and comprehensive; however, most of the data provided over time is inconsistent both *across* and *within* councils. For example, some councils provided consecutive years of production data, but only one year of consumption or population data. This further limited our analysis and made it difficult to conduct a robust interregional comparison.

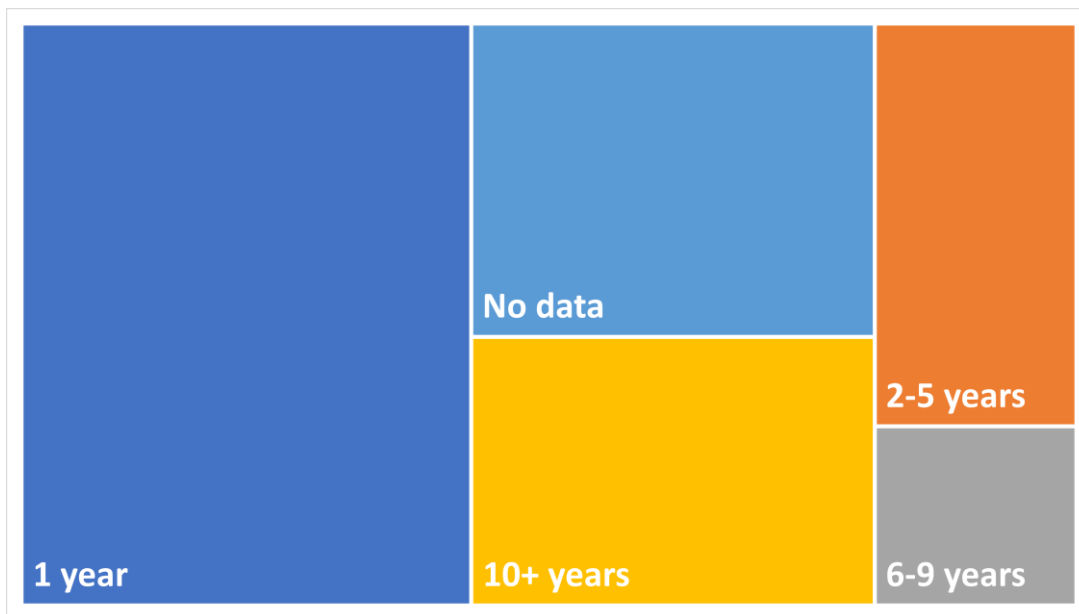


Figure 2: Distribution of the sample periods of production or consumption data provided by the 67 local councils through the LGOIMA process.

Notes: Sample period refers to the number of years of water production and consumption data was available. For councils who provided production and consumption data over different time periods (for example, five years of production data but only two years of consumption data), we report the lower of the two periods in Figure 2.

In terms of the frequency of the data, 72% of councils provided annual data only. This means that for most councils we cannot observe seasonal variations of water consumption and assess how these variations interact with price changes or the implementation of water restrictions (which often only occur during the summer months). A few councils provided monthly data; however, this was often only for some key variables and came as a supplement to annual data. No daily data was provided.

Other limitations with the data included the fact that only two councils provided any household level data, sample sizes are very small for most councils due to the lack of observations over time at daily or monthly frequency, and very little, if any, data on water charges and prices over time was provided.

3.3 Constructing a higher quality dataset

To provide useful analysis on water metering and pricing in Aotearoa, we turned to alternative data sources to build a higher quality dataset. We first contacted the Department of Internal Affairs (DIA), who are currently leading the Water Services Reform programme. As part of the reform, the DIA collected data on water usage from local councils in the form of information workbooks. The workbooks asked the councils to provide a wide range of data and information

on their drinking water, wastewater, and stormwater services. Using the Official Information Act process, we obtained the data from the workbooks completed and submitted to the DIA from October 2020 to February 2021. Aggregated annual water production and consumption data was available for 43 councils for the 2018/19 and 2019/20 financial years.

We also contacted Water New Zealand (Water NZ), the largest water industry body in the country. Water NZ runs the New Zealand National Performance Review, which is an annual assessment of drinking water, wastewater, and stormwater service delivery across Aotearoa. The review involves collecting water service data from select local councils each year⁵, which is presented online on the National Performance Review Dashboard (Water New Zealand, 2022). Water NZ provided us with a dataset containing drinking water service delivery data from 2013 to 2021. It contains annual data on variables related to water production, water consumption, water charges, and population for the councils which participated in the performance reviews. Although we do not create analytical outputs directly from this dataset, we use it to inform our understanding of the charging mechanisms used in different local councils and how to calculate certain variables.

3.4 Methodological resolution

Due to the limitations of the compiled data, we were unable to perform an in-depth econometric analysis of the impacts of water pricing on consumption across Aotearoa. We were also unable to estimate demand models or compare consumption behaviour across regions. Instead, we present a descriptive analysis of metering and pricing effects across Aotearoa and within certain regions. Our analysis provides an insight into the type of evaluation that can be conducted by policymakers and researchers when accessing urban water data through public channels in Aotearoa.

⁵ Participation in the National Performance Review is voluntary.

4 Water use and pricing in Aotearoa New Zealand

Data on urban water use is not easily accessible in Aotearoa. There is no central database or governing authority collecting and collating information about demand and supply. Most councils have direct control over the provision and production of drinking water, while others employ council-controlled organisations to manage them. For example, water services are provided by Watercare on behalf of Auckland Council and Wellington Water on behalf of the councils in the Greater Wellington region. This decentralised system of water provision means that each council can set their own charges to recover the region-specific costs of delivering water and maintaining infrastructure. As a result, there is large variation in the type and level of charges set for water service provision across the country.

Figure 3 shows the charging mechanisms adopted by the 67 local councils for residential users. The charging mechanisms are categorised into five types:

- A. Volumetric⁶
- B. Volumetric, with some non-metered charging
- C. Fixed charge⁷
- D. Fixed charge, with some metered charging
- E. Fixed charge, with excess volumetric charging.

Councils assigned to Group A have universal metering (i.e. all residential connections are metered) and charge all households a volumetric rate for their water use, with or without an additional fixed charge. Councils assigned to Group B predominantly use volumetric charging; however, some residential connections are unmetered and are charged a fixed amount. Councils assigned to Group C have very few or no residential meters installed and charge a fixed amount that is unrelated to the amount of water consumed. Councils assigned to Group D have some meters installed (below 30% of all residential connections) and are charged volumetrically, although most connections are unmetered and pay a fixed charge. Group E is a special case that only includes Christchurch and South Wairarapa. These councils have near full coverage of residential water meters installed, yet they use a fixed charge and only charge volumetrically when consumption is above a specified threshold amount.

Figure 3 shows that only 14 out of 67 councils (about 20%) have implemented universal water metering and are charging volumetrically as of 2022. Most of these councils are clustered

⁶ Volumetric refers to a charge based on the total volume of water consumed.

⁷ We use fixed charge as an umbrella term. Fixed charge may refer to a targeted rate, uniform annual charge, flat rate, or capital value rate. It is distinct from a volumetric charge because it does not change when the total amount of water consumed changes.

around the top of the North Island. Three councils have near full coverage and charge most residential connections volumetrically.

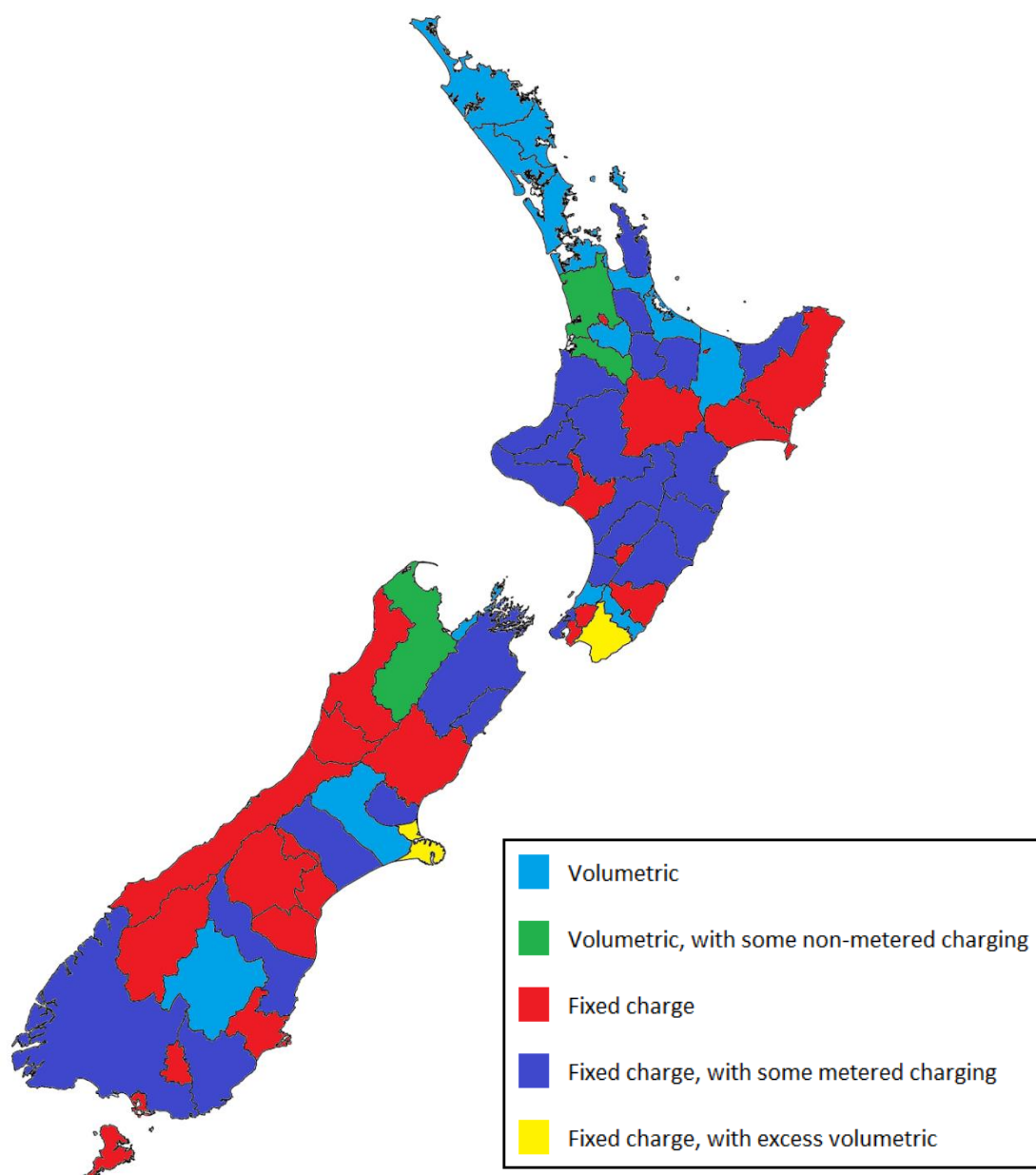


Figure 3: Charging mechanisms adopted by local councils in Aotearoa New Zealand, 2022.

Image source (before colour filling): <https://creazilla.com/nodes/1668-new-zealand-map-silhouette>. Bob Comix License: Creative Commons Attribution 4.0. Free for editorial, educational, commercial, and/or personal projects. Sources: LGOIMA data, Water NZ, BRANZ (2018).

When asked through the LGOIMA process why it uses volumetric pricing, Watercare (Auckland Council) pointed to revenue cycling benefits, particularly in terms of funding the maintenance

and improvement of infrastructure in the face of rapid population growth. In addition, it pointed to the benefit of increased customer awareness of water efficiency and wastage mitigation. Nelson City Council commented that volumetric charging helps to encourage water conservation and ensure that residential users pay their fair share of the operating costs.

The most common charging mechanism is fixed charge with some metered charging (38% of councils), followed by fixed charge only (32%). Out of the councils in Group D, the metered charging typically relates to either a volumetric charge for extraordinary users (i.e. properties who have been deemed by the council as large users and made to pay for the water they use) or a volumetric charge that is only applied when consumption exceeds a specified threshold.

Since such councils only have meters installed for less than 30% of the residential connections in their regions, it can be inferred that the majority of households in Aotearoa are not metered and are paying a charge that is unrelated to the volume of water consumed. This also partly explains the absence of detailed water consumption data in Aotearoa: most councils do not have the means to accurately measure the amount of water consumed by all households in their regions.

It is expected that the Water Services Reform programme will streamline metering and pricing across Aotearoa. However, evidence of how best to achieve pricing and metering efficiency in Aotearoa remains unclear.

4.1 Static comparison of urban water consumption

To gauge the potential impact of volumetric pricing on urban water consumption, we conduct a static comparison of water use across 43 councils in 2020. Here we use the data provided by DIA. Following the approach taken by Jenkins (2015), we categorise councils into two groups: those who predominantly use volumetric charges for water supply, and those who predominantly use fixed charges. We then compare water production and consumption across councils of similar sizes and different charging regimes.

Water production is measured as the total amount of water entering the council's distribution system and supplied to customers. Water consumption is measured as total household consumption and excludes water leakage and consumption from non-household/commercial users. For councils who do not have universal metering, reported consumption is an estimate rather than a measured value.

Figure 4 plots per capita production against the population size (on a log scale). As Jenkins (2015) has shown, per capita production falls as population size increases. Furthermore, for councils of a similar size, per capita production tends to be lower for councils whose main

method of water charging is volumetric. For example, Tauranga (volumetric charging) and Hamilton (fixed charge) both have a population of 147,000, yet per capita production is 297L/p/d in Tauranga and 400L/p/d in Hamilton.

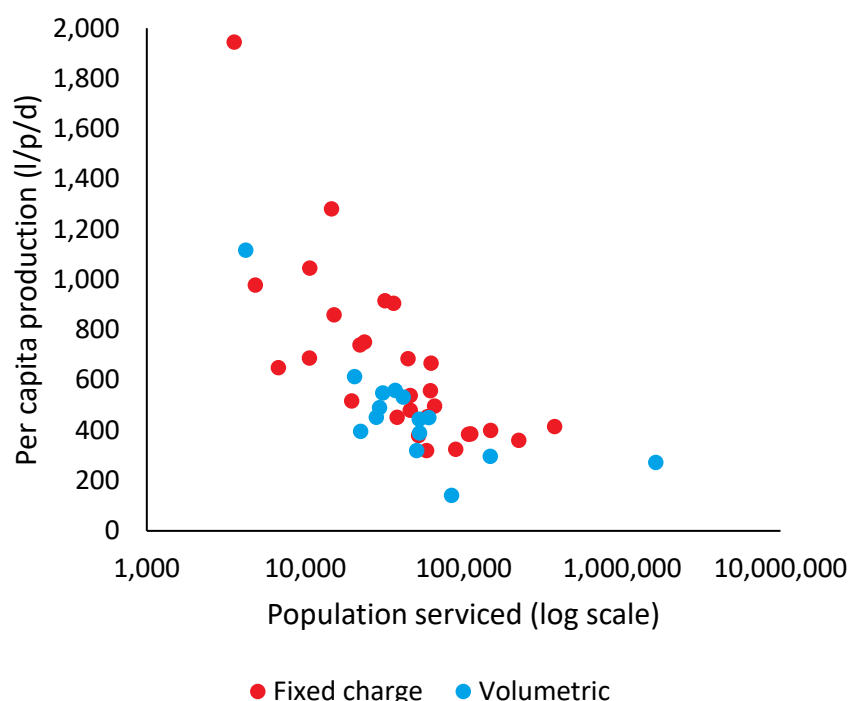


Figure 4: Per capita production versus population serviced in Aotearoa in 2020.

Another example is that Far North (volumetric) and Ashburton (fixed charge) both have populations of approximately 23,000, yet per capita production is 397 L/p/d in Far North and 750 L/p/d in Ashburton. There are some counterexamples to this. Selwyn uses volumetric charging and has per capita production of 445 L/p/d, while Waimakariri uses a fixed charge and has per capita production of 379 L/p/d. Nevertheless, the overall pattern appears to be that councils who use volumetric charging produce less water per person than councils who use fixed charges.⁸

The comparison of water consumption across councils is less straightforward than comparisons of water production because many councils do not have the means to accurately measure residential consumption. Residential water consumption for such councils is typically estimated by subtracting non-residential consumption (which is often metered), water leakage, and other unaccounted water from water production. Such estimates are likely to involve error and should be treated with caution.

⁸ Note that there are possibly a range of unobserved factors that we do not control which could be driving this relationship, but it is reassuring that the patterns we observe are comparable with those in Jenkins (2015).

Appendix Table 1 reports the annual water production and consumption for each of the 43 councils using data collected from DIA through the OIA process. Unsurprisingly, Aotearoa's six biggest cities – Auckland, Christchurch, Wellington, Hamilton, Tauranga, and Dunedin – are the biggest water producers. Auckland and Tauranga, which both use volumetric charging, are amongst the lowest producers of water on a per capita basis. They both produce below 300 litres per person per day (L/p/d), compared to Wellington, Christchurch, and Dunedin, who produce between 380 to 420 L/p/d and do not use volumetric charging. Moreover, there is significant variation in per capita production across councils of similar sizes. For example, Whanganui, Invercargill, and Timaru all have a similar population size, yet per capita production varies from 480 to 685 L/p/d between them.

There are a considerable number of small councils who produce relatively large amounts of water, more than or close to 1,000 L/p/d, such as Mackenzie, Ōtorohanga, Clutha, Southland, Queenstown Lakes, and Marlborough. Jenkins (2015) comments that rural residential use is expected to be higher than for urban settings, although closer inspection is needed to understand why these councils produce so much water.

Appendix Table 1 also shows that, as with per capita production, Auckland and Tauranga have lower per capita consumption (146 L/p/d and 174 L/p/d respectively) than Wellington (220 L/p/d), Hamilton (232 L/p/d), and Christchurch (242 L/p/d). This suggests that volumetric charging in urban cities is associated with lower per capita consumption. Dunedin has the lowest per capita consumption (116 L/p/d) out of the six cities, despite not using volumetric charging; however, this value could be affected by data quality issues. Dunedin does not have universal metering, so it cannot accurately measure residential water consumption. Furthermore, the council reports on its website that water consumption is likely between 180 and 250 L/p/d.⁹

4.2 Dynamic comparison of urban water consumption: Tauranga and Wellington

Because monthly or quarterly data over time was not available for all councils, in this section we present two case studies of councils who employ different residential water charging mechanisms: Tauranga (volumetric) and Wellington (fixed charge). While the previous section focused on the spatial variation of water use across Aotearoa over one year, here patterns of water use over time are investigated and compared. For both case studies we use the data collected from the LGOIMA process.

⁹ <https://www.dunedin.govt.nz/services/water-supply/saving-water-tips>

4.2.1 Tauranga case study

Tauranga is a harbourside city in the Bay of Plenty region on Aotearoa's North Island. Due to rapid population growth, it is now Aotearoa's fifth largest city, with a population of almost 160,000 as of 2023. It has a sunny, temperate climate, with climate change pressures anticipated to increase droughts and temperatures in the coming decades.

The decision to install meters in Tauranga in 1999 was made in response to strain on the water treatment system and overall supply network (Jenkins, 2015; Water NZ, n.d.). Universal water metering and billing officially commenced on 1 July 2002, with the impacts of the policy change evident in Figure 5.¹⁰ Figure 5 shows that annual water production in Tauranga sharply increased from 1987 until 1999. It then fell until 2004, after which it began slowly increasing before reaching a peak of 16 billion litres in 2020. Figure 6 shows that although per capita production was rising between 1987 to 1999, it sharply declined from 421 L/p/d in 1999 (when the decision to install meters was announced) to 333 L/p/d in 2003 (when universal billing officially commenced). Per capita production declined modestly after 2003, before plateauing at an average level of 290 L/p/d from 2012 to 2022.

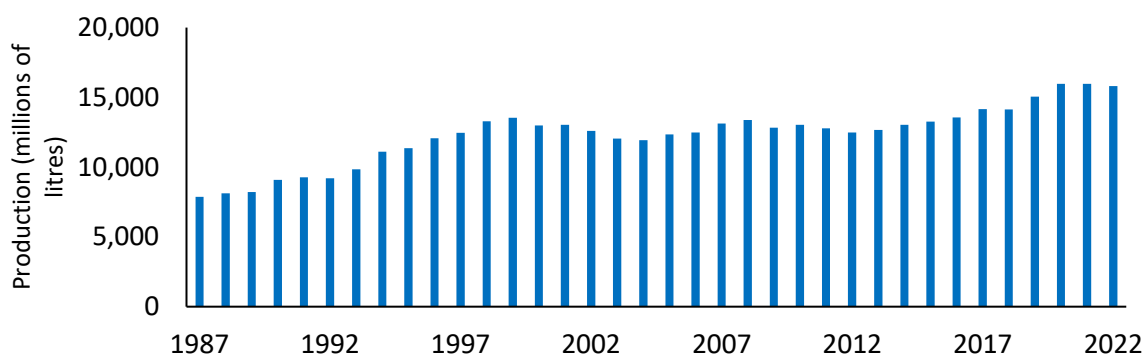


Figure 5: Water production in Tauranga between 1987 and 2022.

¹⁰ The installation and implementation of metering and volumetric charging has been subject to many case studies in Aotearoa (Jenkins, 2015; Reed & Hermens, 2016; Sternberg & Bahrs, 2016; Mayoral Taskforce, 2020). Such studies detail the context behind the decision to install meters and its success in reducing average and peak demand in Tauranga. To avoid repetition, we focus on the recent trends of water use in Tauranga and compare this with water use in Wellington, a city that has not implemented universal metering and volumetric charging.

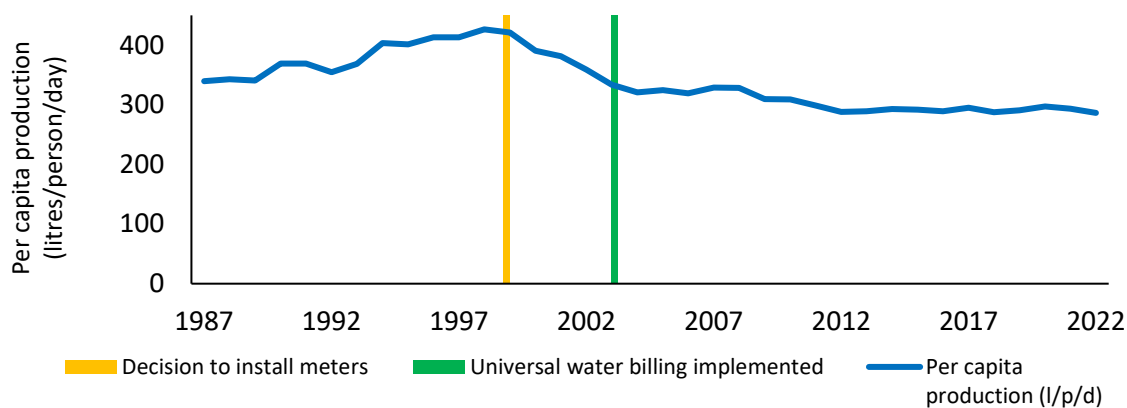


Figure 6: Per capita production in Tauranga between 1987 and 2022.

Figure 7 plots annual residential water consumption from 2012 to 2022. Water consumption was relatively constant at around 7.8 billion litres between 2012 and 2016. It increased to 9.1 billion litres in 2020 (a 17% increase) and remained there until 2022. Figure 8 shows that per capita consumption has been slowly declining since 2012. Starting at 182 L/p/d in 2012, it fell to 168 L/p/d before spiking up to 176 L/p/d in 2017. Between 2018 and 2022, it has remained around 169 L/p/d.

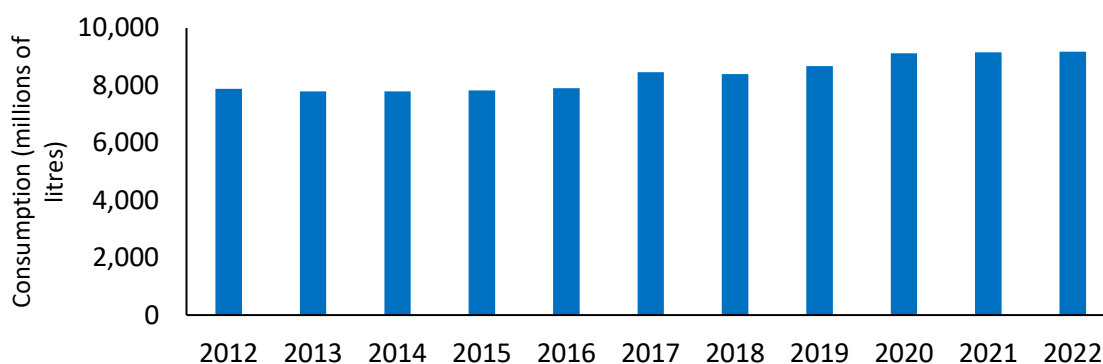


Figure 7: Residential water consumption in Tauranga between 2012 and 2022.

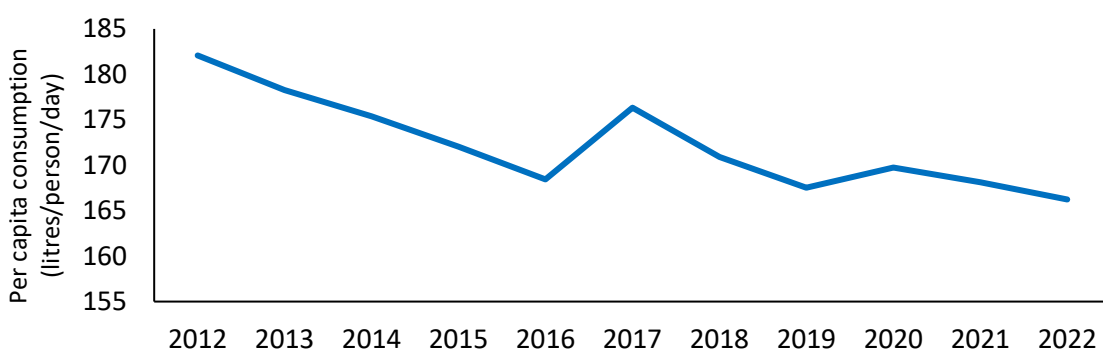


Figure 8: Per capita consumption in Tauranga between 2012 and 2022.

4.2.2 *Some reflections*

The sharp drop in per capita production after 1999 suggests that switching to metering and volumetric charging significantly reduced per capita water production in Tauranga, and that such reductions can be maintained over time. Important to note is that per capita production declined more in 1999 (when the decision to install meters was made) than in 2003 (when formal billing began). This could be because households were made aware of how the new pricing would affect their bills through the use of dummy invoices which could have led to some households adjusting their behaviour in anticipation of future water charges.

Before billing began, Tauranga households were sent dummy invoices which showed them how much water they had used in previous months, what the new water prices would be, and how much they would be charged once formal billing began. This means households were able to adjust their consumption based on what they were willing to pay. The dummy invoices were complemented by an educational programme and direct on-site water efficiency services to help raise awareness of water consumption and improve political and community buy-in (Reed & Hermens, 2016). Thus, it can be inferred that the combination of water pricing and non-price tools led Tauranga to significantly reduce its per capita production in the early 2000s.

However, the recent plateau in consumption (between 2018 and 2022) suggests that households in Tauranga may have become relatively unresponsive to volumetric charges. Between 2018 and 2022, the volumetric charge increased from \$1.89 to \$2.91 (a 54% increase), yet per capita consumption only decreased from 171 L/p/d to 166 L/p/d (a 3% decrease). Although not causal evidence, these values suggest that prices may have reached a level where they can no longer induce households to reduce consumption. Other mechanisms like dynamic pricing, whereby prices move in response to available supply, might be more effective than constant and gradual increases.

4.2.3 *Wellington case study*

Wellington City is Aotearoa's third largest city with a population of roughly 216,000.¹¹ Strongly influenced by the Cook Strait and a rugged topography, the climate is temperate and expected to become more variable as a result of climate change, with run-on effects for water supplies and agriculture. For many years Wellington City Council has resisted the adoption of volumetric charging, instead opting to charge a fixed amount based on property capital value.¹² However, the political and social appetite for metering and volumetric charging may change because of

¹¹ Here Wellington refers to Wellington City, and excludes the surrounding regions of Lower Hutt, Upper Hutt, and Porirua which make up the Greater Wellington region.

¹² <https://www.stuff.co.nz/environment/130826662/water-meters-would-help-address-wellingtons-leak-problem--but-will-politicians-act>

climate change, growing demand, and increased pressure on ageing infrastructure (Mayoral Taskforce, 2020).

It is estimated that ageing infrastructure is causing Wellington to lose up to 30% of its water through leaks (Mayoral Taskforce, 2020). In addition, average household water consumption exceeds national benchmarks, and rapid population growth means that the water network is nearing capacity in many areas. Overall, the combination of significant water loss and high consumption means that Wellington is forecast to face severe water shortages by 2026 if nothing is done to address demand or supply (Ernst & Young, 2020).

Figure 9 shows that annual urban water production in Wellington has been consistently above 25 billion litres since 1996. Between 2006 and 2015, production fell from a peak of 32 billion litres to its lowest point of 26 billion litres. This was driven by a 22% decrease in per capita production from 464 L/p/d in 2006 to 361 L/p/d in 2015 (Figure 10) that was likely driven by a water conservation education programme and various leak detection measures during 2011–2013 (Jenkins, 2015).

Thus, Wellington City Council has been able to achieve reductions in water use in the absence of water metering and volumetric pricing; however, Figures 9 and 10 show that these reductions have not been maintained over the longer term. In 2022, annual production returned to previous peak levels and per capita production appears to have been slowly trending upwards since 2015. This suggests that the current water management system is not encouraging enough water conservation and may not be able to handle future population and failing infrastructure pressures.

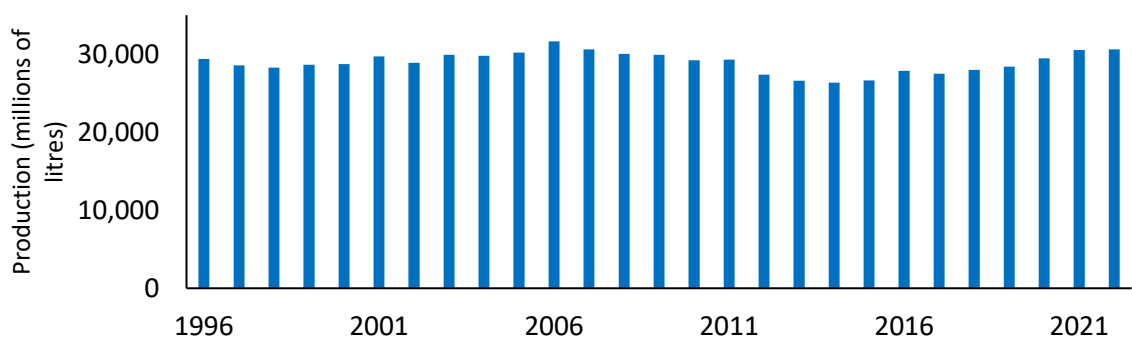


Figure 9: Water production in Wellington between 1996 and 2022.

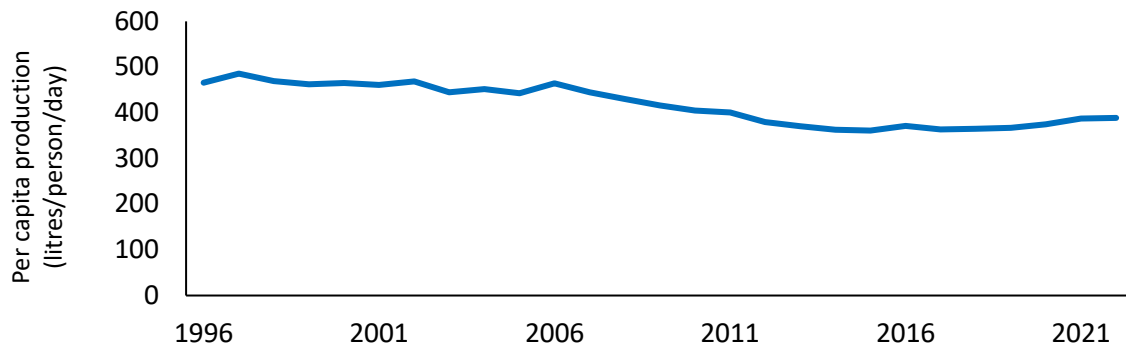


Figure 10: Per capita water production in Wellington between 1996 and 2022.

Figure 11 shows that the estimated annual residential water consumption was relatively constant between 2006 and 2017, averaging 16 billion litres per year. Between 2017 and 2020 it slowly increased, before spiking in 2021 at 19 billion litres. It then dropped back down to 16 billion litres in 2022. Figure 12 shows that estimated per capita residential consumption was constant at 230 L/p/d between 2006 and 2011, and then slowly declined to 215 L/p/d by 2015. The decline in residential consumption coincides with the water conservation education programme carried out by Wellington City Council in 2011 (Jenkins, 2015). After peaking at 241 L/p/d in 2021, per capita consumption reached its lowest point of 203 L/p/d in 2022.

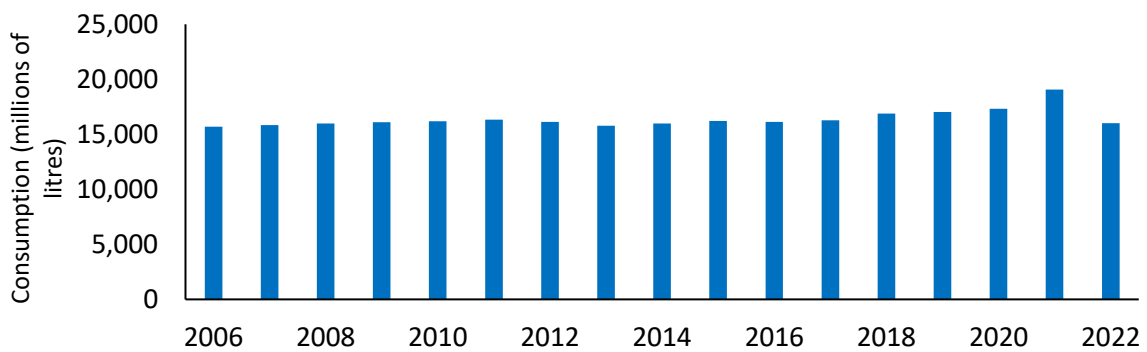


Figure 11: Estimated residential water consumption in Wellington between 2006 and 2022.

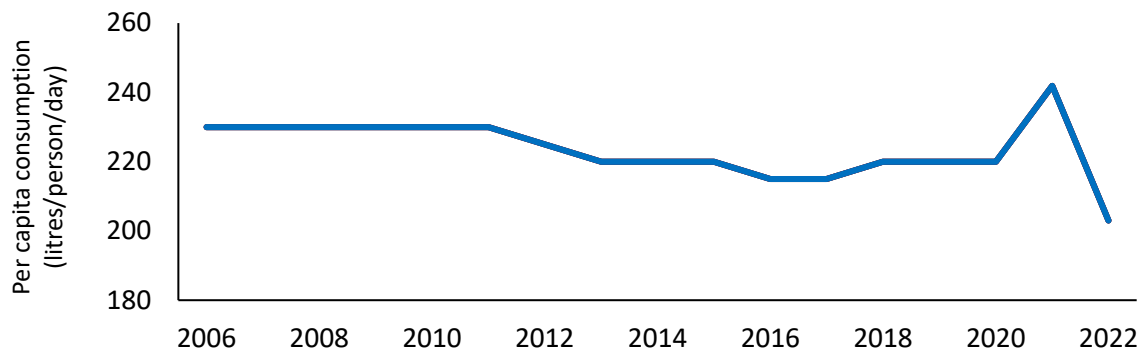


Figure 12: Estimated per capita residential water consumption in Wellington between 2006 and 2022.

Furthermore, although Figure 12 suggests that Wellington City Council has been able to prevent annual residential consumption from rising, it has been consistently higher than per capita consumption in Tauranga, as shown in Figure 13. Thus, if Wellington City Council wants to further reduce consumption, it may have to consider using an alternative demand-side mechanism, such as metering or volumetric pricing, to curb demand.

4.2.4 *Some reflections*

Analysis of urban water use in Wellington suggests that per capita consumption can decline or remain constant without the need for metering and volumetric pricing. However, caution must be taken when analysing these figures. Due to a lack of meters, the values used in this analysis are only estimates and may not reflect the true levels of residential consumption in Wellington.

Indeed, in 2020, a Mayoral Taskforce was established to investigate the Wellington water network and to provide recommendations on how water should be managed in Wellington in the future (Mayoral Taskforce, 2020). The taskforce found that water consumption per capita and the level of network leakage were estimated to be high and that leakages were hard to detect. It recommended that water metering should, in time, replace fixed rates charges as the means of funding residential water production. The taskforce argued that this would allow the rapid identification and repair of leaks, encourage water conservation, defer the need for expensive new water sources, and give an accurate picture of the actual levels of leakage and water consumed in Wellington.

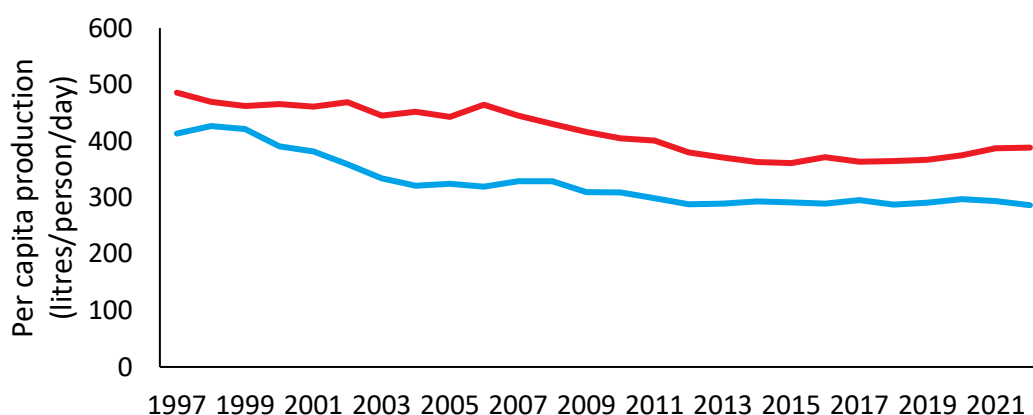
Further, in 2020, initiated by Wellington Water, Ernst & Young undertook an economic analysis of the costs and benefits of implementing metering and pricing in Wellington (Ernst & Young, 2020). This analysis was initiated by Wellington Water. Ernst & Young concluded that investing in and implementing water metering would enable Wellington Water to achieve its

objectives of reducing water demand and improving network management. Cost-benefit analysis of alternative metering and information provision options suggested that metering would provide net benefits to Wellington customers and be economically viable if it was implemented alongside volumetric pricing. Overall, metering was expected to reduce residential consumption by 2.5% and water leakage by 7.2%, allowing for the need for a new water source to be deferred by between two and 13 years.

4.2.5 Summary

The findings of this comparative analysis support the proposition that volumetric charging can reduce water use more than fixed charges and non-price demand management tools. Between the late 1990s and 2022, Tauranga reduced its per capita production from 420 L/p/d to 286 L/p/d (a 31% decrease), while Wellington reduced its per capita production by a smaller amount, from 485 L/p/d to 388 L/p/d (a 20% decrease). Per capita residential consumption in 2022 is approximately 37 L/p/d higher in Wellington compared to Tauranga.¹³

Finally, Tauranga's reduction in per capita production and consumption exceeded Wellington's over the same time period. This suggests that volumetric charging plays a role in altering household behaviour and inducing greater water consumption in the Aotearoa context. It also hints at the possibility of further reductions in consumption in Wellington if universal metering and volumetric charging were introduced in the future.¹⁴



¹³ Note that both cities implemented educational programmes and other non-price tools during this time. The key difference is that Tauranga used volumetric charging while Wellington used fixed charges unrelated to the amount of water used.

¹⁴ We caveat this by reiterating that our analysis does not provide causal evidence of the impact of water pricing and is merely suggestive.

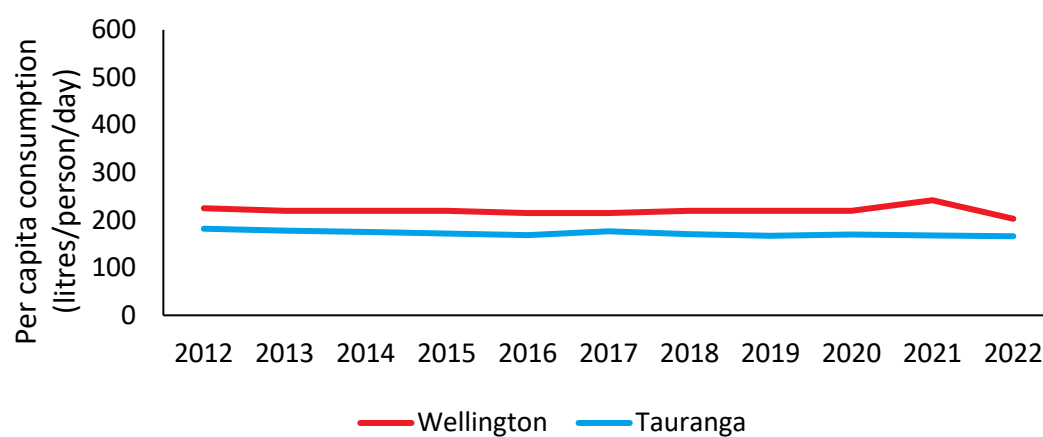


Figure 13: Water use in Wellington and Tauranga over time. The upper panel compares per capita production between 1997 and 2022. The lower panel compares per capita consumption between 2012 and 2022.

5 Discussion

The issues facing urban water management in Aotearoa have spurred the proposed substantive reforms of drinking water, stormwater, and wastewater management. The Water Services Reform programme put forward by central government in 2021 proposes consolidating decision-making responsibility for drinking water, stormwater, and wastewater in three (now 10) centrally controlled entities (Chambers et al., 2022). To ensure that a shift from the status quo results in outcomes that are efficient, effective, and equitable, evidence of current water use patterns is required to forecast the marginal impacts of any future policy change. This paper highlights how difficult it is to obtain data using public channels in Aotearoa and demonstrates some of the limitations this imposes on the creation of evidence-based or evidence-informed policy.

The data that we were able to obtain through public channels made it difficult to test the hypothesis that metering and pricing impact water consumption across Aotearoa. This was for several reasons. First, the aggregation of data by councils constrained our ability to estimate price elasticity and equity impacts. Research shows that estimating water demand models and price elasticities requires monthly household-level data (for example, Ghavidelfar et al., 2017; El-Khattabi et al., 2021; and Agarwal et al., 2023). The data we obtained from councils was mostly aggregated at the annual and regional level, which means we could not observe sufficient variation in water consumption to accurately estimate how households respond to water price changes. This aggregation also restricted our ability to estimate the impact of pricing on low-income or high-use households, limiting the potential for equity analysis.

Second, the absence of consistent data over time constrained our ability to estimate and compare how households respond to the installation of meters and introduction of pricing, or how they react to pricing over the long run. Internationally, the responsiveness of residential users to price changes over time has been shown to be mixed, which means context-specific data is imperative for ensuring policy changes can deliver meaningful improvements in welfare (Espey et al., 1997). Many studies, for example, point to the fact that prices may eventually have an immutable impact on behaviour once households become normalised to the cost of water (Worthington & Hoffman, 2008). However, others find that using pricing methods can remain an impactful tool, particularly when dynamic approaches to pricing are used, whereby prices adjust to reflect scarcity in real time (Grafton et al., 2020a).

Third, a comprehensive interregional comparison of water consumption over time was constrained by gaps within the LGOIMA data. Although this was partially mitigated by shifting the interregional dynamic analysis to a static analysis, the LGOIMA data still had to be

supplemented by data collected from DIA (accessed through a separate OIA process) and Water NZ. Although steps were taken to ensure that the process of combining datasets was robust, validity issues can arise through methodological differences in the original data-gathering process.

To ensure that Aotearoa's proposed urban water policy reform will deliver the anticipated results, evidence-based or evidence-informed policy should be the norm across government levels. Data – that is, any facts, records, or measures – is fundamental to initiate any research, validate models, estimate trends, and monitor changes over time (Parliamentary Commissioner for the Environment, 2019). The barriers we experienced collecting and accessing data on urban drinking water production and consumption raises questions about the ability of Aotearoa's policymakers to make robust, evidence-informed policy decisions, and raises issues for public accountability.

To improve the collection and analysis of urban water use over time, institutional change is required to support the development of a more robust data architecture framework. As a starting point, each authority should be provided with a centrally designed Excel template that could help guide the collection of data within their region that will be comparable across regions and over time. If the Water Services Reform goes ahead and management of drinking water, wastewater, and stormwater is centralised, developing consistent data gathering, storage, and disseminating approaches across the 10 government entities should be a priority. Either way, collecting more consistent data will help ensure that any widespread adoption of alternative urban water management mechanisms, such as metering and pricing, will deliver marginal improvements in welfare for the environment and communities affected.

6 Conclusion

To improve management of drinking water in urban areas in Aotearoa New Zealand, policymakers need a better understanding of what water is available and how it is being used. Establishing these linkages requires research but, as this paper has made clear, the data required to undertake any analysis robustly is not always publicly available or easily accessible. Although theoretical and empirical research can inform policy decisions across contexts, local behavioural patterns limit the transfer of findings. Hence, there is a need to have local data available for research and analysis (Espey et al., 1997).

As Aotearoa embarks on a period of substantive reform for drinking water, stormwater, and wastewater, it is unclear what data is being used to justify the policy change, or to ensure that whatever changes being implemented are an improvement on the status quo. The data we gathered from DIA, that is meant to be informing the Water Services Reform programme, was aggregated at the annual level and only consisted of two years of information. Data gathered from councils was spotty, inconsistent, and revealed substantive gaps in the national urban water accounts. In every instance, the data collected was of a lower quality than what is used in the international literature to estimate the impacts of metering and pricing on demand.

To ensure Aotearoa can cope with increased demand and the pressures from climate change, demand-side management tools, such as metering and pricing, need to be at the forefront of decision-makers' considerations. Technical, supply-side mechanisms will be insufficient to deliver efficient, effective, and equitable outcomes for communities and the environment over the longer term. Collecting data on water production and consumption in urban areas and making it publicly available is critical, to ensure that shifting from the status quo will deliver targeted welfare improvements.¹⁵ As pressures on freshwater resources increase, having high-quality data on urban water production and consumption will help Aotearoa meet its SDG commitments and deliver urban water security for all.

¹⁵ Although meters can aid in this process, they are not fundamental, as our experience with Wellington City Council revealed.

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Appendix

Appendix Table 1: Annual water production and consumption in 2020

| Council | Estimated population serviced | Production (m³/year x10³) | Consumption (m³/year x10³) | Per capita production (l/p/day) | Per capita consumption (l/p/day) | Charging mechanism |
|-----------------------|--------------------------------------|--|---|--|---|---------------------------|
| Auckland | 1629000 | 162204 | 86978 | 273 | 146 | Volumetric |
| Christchurch | 375200 | 56940 | 33200 | 416 | 242 | Fixed charge |
| Wellington | 222600 | 29317 | 17875 | 361 | 220 | Fixed charge |
| Hamilton | 147489 | 21535 | 12466 | 400 | 232 | Fixed charge |
| Tauranga | 147200 | 15951 | 9327 | 297 | 174 | Volumetric |
| Dunedin | 110473 | 15595 | 4659 | 387 | 116 | Fixed charge |
| Hutt City | 107400 | 15111 | 9251 | 385 | 236 | Fixed charge |
| Palmerston North | 89100 | 10567 | 7285 | 325 | 224 | Fixed charge |
| Waikato | 83800 | 4335 | 2767 | 142 | 90 | Volumetric |
| New Plymouth | 65499 | 11870 | 7528 | 497 | 315 | Fixed charge |
| Rotorua Lakes | 62128 | 15154 | 7628 | 668 | 336 | Fixed charge |
| Hastings | 61720 | 12583 | 2985 | 559 | 132 | Fixed charge |
| Whangarei | 60049 | 9884 | 4054 | 451 | 185 | Volumetric |
| Napier | 59055 | 9811 | 3649 | 455 | 169 | Fixed charge |
| Porirua | 58300 | 6800 | 4681 | 320 | 220 | Fixed charge |
| Nelson | 52600 | 7486 | 3396 | 390 | 177 | Volumetric |
| Selwyn | 52328 | 8508 | 7536 | 445 | 395 | Volumetric |
| Waimakariri | 51970 | 7198 | 5151 | 379 | 272 | Fixed charge |
| Kāpiti Coast | 50424 | 5879 | 3552 | 319 | 193 | Volumetric |
| Whanganui | 46000 | 9056 | 3525 | 539 | 210 | Fixed charge |
| Invercargill | 45890 | 8047 | 3794 | 480 | 227 | Fixed charge |
| Timaru | 44556 | 11143 | 3550 | 685 | 218 | Fixed charge |
| Waipā | 41508 | 8063 | 2244 | 532 | 148 | Volumetric |
| Gisborne | 38000 | 6270 | 3519 | 452 | 254 | Fixed charge |
| Western Bay of Plenty | 36850 | 7519 | 1897 | 559 | 141 | Volumetric |
| Queenstown Lakes | 36000 | 11901 | 7425 | 906 | 565 | Fixed charge |
| Marlborough | 31840 | 10648 | 4526 | 916 | 389 | Fixed charge |
| Whakatāne | 30854 | 6186 | 2465 | 549 | 219 | Volumetric |
| Tasman | 29351 | 5262 | 2138 | 491 | 200 | Volumetric |
| Horowhenua | 28112 | 4638 | 1954 | 452 | 190 | Volumetric |
| Ashburton | 23658 | 6492 | 2610 | 752 | 302 | Fixed charge |
| Far North | 22360 | 3240 | 1780 | 397 | 218 | Volumetric |
| Waitaki | 22147 | 5986 | 4268 | 741 | 528 | Fixed charge |
| Central Otago | 20435 | 4582 | 1258 | 614 | 169 | Volumetric |
| Manawatū | 19590 | 3699 | 1647 | 517 | 230 | Fixed charge |
| Hurunui | 15194 | 4771 | 3179 | 860 | 573 | Fixed charge |
| Clutha | 14595 | 6825 | 655 | 1281 | 123 | Fixed charge |
| Southland | 10683 | 4079 | 3818 | 1046 | 979 | Fixed charge |
| Central Hawke's Bay | 10589 | 2657 | 2480 | 688 | 642 | Fixed charge |
| South Wairarapa | 6770 | 1606 | 1059 | 650 | 428 | Fixed charge |
| Wairoa | 4830 | 1724 | 421 | 978 | 239 | Fixed charge |
| Ōtorohanga | 4196 | 1710 | 656 | 1117 | 428 | Volumetric |
| Mackenzie | 3548 | 2519 | 879 | 1945 | 679 | Fixed charge |

Source: DIA data

Motu



economic & public policy research

for other Motu working papers: www.motu.nz

Q1 First Name

Short Text Balaji

Q2 Last Name

Short Text Raj

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jeff

Q2 Last Name

Short Text Tatum

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
Option 1 and to a lesser degree option 2, as expressed in the Council's materials, entails a new fee in addition to the rates we currently pay (I assume if that weren't the case, you would say so). I'm not keen on adding a new fee in addition to the skyrocketing rates I pay already.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Margaret

Q2 Last Name

Short Text Jeune

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I have no confidence in the Wellington Water model.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I can only hope that it is the right decision.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Luca

Q2 Last Name

Short Text van Gorkom

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe a larger regional organisation will have more power, increased borrowing/spending ability, and will reduce admin work from each individual council water service.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Fleur

Q2 Last Name

Short Text Baker

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I am opposed to water metres when I live within units - it means ill be paying for everyone elses water consumption which is unfair - being a very low user myself. i.e. Council will charge the body corporate as a whole - not individual units

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text the state of the water is because of a lot of previous counils not investing the required amounts in the water infrastructure and now we are here, where leaking pipes are everywhere. You are now asking rate payers to pay additional more expensive costs to fix. I don't not beleive this appropriate

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text peter

Q2 Last Name

Short Text newell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Believe ion consolidation across councils of critical regional assets/services
User pays principles will increase user consideration of price vs utility rather than water being "free"
more financial flexibility
economies of scale

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nicola

Q2 Last Name

Short Text Houlding

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Ability to plan strategically and leverage finance required to deliver significant infrastructure.
Also potential collaboration opportunities from water resources; for example, including beneficial reuse of biosolid and associated potential for commercial / economic benefits.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text In support, however the Water Service Entity model proposed through previous government will have allowed for improved borrowing capacity than this Local Water Done Well proposal.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brian

Q2 Last Name

Short Text Dougherty

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| | | |
|---|--|---|
| Your details | | |
| Full name: Clifford Turner | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| The bigger organization can get achieve lower borrowing costs. It also makes sense to have a unified approach for planr supplies within the whole region. NZ is a small country, and we too often go for the small, fragmented options. | | |

| | | | | |
|---|---|--|--|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| |
|---|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| <p>A phase in of water meters for all properties is essential. It makes no sense to not send a signal to users of how much th of this valuable resource. It would also help identify lost water due to leaks.</p> |

Q1 First Name

Short Text Tina

Q2 Last Name

Short Text Liao

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Christine

Q2 Last Name

Short Text Park

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I do not wish to be charged directly for water consumption

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Thomas

Q2 Last Name

Short Text Dunn

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text A larger organization should be able to get economy of scale and delivery better service at a lower cost.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It needs to be better than what we currently have!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kieran

Q2 Last Name

Short Text G

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The old system being council run didn't work as the funded weren't put towards water as they were meant to. The wellington water system is the same, not all rates collected for water projects are going to water.

If an independent organization that is owned by councils and owns the assets seperately they Will be more equipped to get funding and have the collected money go to them.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Elina

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Asha

Q2 Last Name

Short Text Edmondson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It is clear the current strategy is not working, so it makes sense to make changes to the current system. A collective approach will be better for everyone in the Wellington region and provides more flexibility to complete the projects we need.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Daniel

Q2 Last Name

Short Text Madley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Important to leverage economies of scale and maximise balance sheet capacity.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| Your details | | |
|--|--|---|
| Full name: Eng Lim Lawrey | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| The Greater Wellington Region is a small place and we rely on each other. | | |

| | | | | |
|---|---|--|--|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| |
|--|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| <div></div> |

Q1 First Name

Short Text Eng Lim

Q2 Last Name

Short Text Lawrey

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The Greater Wellington Region is a small place and we rely on each other.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload https://www.letstalk.wellington.govt.nz/download_file/3395

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jane

Q2 Last Name

Short Text Clark

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems to make the most sense to have one entity control all the areas that feed into water services for each council rather than have to negotiate and renegotiate agreements between the entities that feed into each other's services.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jacqueline

Q2 Last Name

Short Text Kean

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I've read your reasons for preferring this option and they make sense.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Other: All of those factors are important, along with a model that can prevent a deferred maintenance-type crisis such as we are currently experiencing.
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text No.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text ANGELA

Q2 Last Name

Short Text Finlayson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because I don't trust WCC with our ratepayers money and the amount squandered by Wellington water is a disgrace

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There needs to be accountability and not an ongoing budget blow outs and expecting ratepayers to carry the can for useless decision making or being financially irresponsible

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Darcey

Q2 Last Name

Short Text Steele

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text A regional infrastructure approach seems sounder for longer term management and investment

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Rebecca

Q2 Last Name

Short Text Travers

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The state of water across all of the councils in the area is appalling due to a complete lack of investment. The buying power of an organisation looking after all of the areas would make it more likely that something could be done. I am concerned that it might be biting off more than any single organisation can chew due to the crisis our water is in.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Danielle

Q2 Last Name

Short Text Sim

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Sounds the best because it sounds like combining all water services would mean WCC would have more money to spend other things. I don't see why the jointly owned org should be solely owned by WCC (option 2).

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nicholas

Q2 Last Name

Short Text Hancox

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text The above link to the consultation document leads to a picture of Scorching Bay. Please fix this. WCC should be able to maintain water infrastructure with the existing exorbitant rates collected. Scrapping pet projects like LGBTQIA+ programmes, Golden Mile, Matariki fireworks, Cuba Dupa, etc could make extra funds available.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Adequate, clean water is a human right - nobody should have to pay extra for it - nobody wants water meters. The council is the biggest waster of water in this community, most days walking through the city I see water mains leaking drinking water into the storm water drains. It would be nice for the capital city to get the competent council it deserves by making sure it fulfils its primary obligations before wasting money on other things.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Finnigan

Q2 Last Name

Short Text Illsley-Kemp

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Rachel

Q2 Last Name

Short Text Ridley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think the only way we can afford good water infrastructure is by the economy of scale that a combined organization will bring

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We need to be metering water and so charging for excessive use

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Frances

Q2 Last Name

Short Text Gregory

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's a more independent regionally focused approach, meaning decisions on infrastructure works will be more strategic. It also shares the cost burden equally across the region. I like that the commerce commission is involve in the setting of the rates.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Steven

Q2 Last Name

Short Text Mahon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It makes more sense to join with other councils.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text V

Q2 Last Name

Short Text Watson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I study in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington city council is unable to deliver on water. That has been made abundantly clear. However, I do disagree with several things in option one.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Cost to consumers/residents

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I disagree with the implementation of water meters and charging for water. This will increase overall costs to residents.
Even if you decrease rates, residents will not come out financially better off. In particular, anyone who rents will not have their rent reduced by their landlord, and will now have to pay for additional services. This will be untenable for many families, especially low socioeconomic households. Given that water is the most essential utility, even more so than power, charging for water will have far reaching negative impacts across the entire region and put

significant pressure on many households.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ian

Q2 Last Name

Short Text Hollins

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Stuart

Q2 Last Name

Short Text McDonald

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's the least bad option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I have no confidence that a new body will be governed better than the status quo. I'd like to think that if rate payers were directly charge for water use we'd have a population less likely to waste water and a water organisation more accountable for its spending. In that hope I advocate for option 1, knowing there's a low probability for it to come to pass.

I suspect ratepayers what will end up happening is ratepayers paying too much for inadequate services while executives make eye watering amounts of money - like we do for electricity.

Incidentally it was poor form of Liz Kelly to take a pop at Filipino water workers. We're lucky anyone turns up to work

for Wellington Water.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Response No:
127

Contribution ID: 33378

Member ID: 11499

Date Submitted: Mar 27, 2025, 11:43 AM

Q1 First Name

Short Text Esther

Q2 Last Name

Short Text Li

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Lack of options

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nigel

Q2 Last Name

Short Text Dunlop

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Shara

Q2 Last Name

Short Text Turner

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Julia

Q2 Last Name

Short Text Lamb

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Makes sense to bring all assets together

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Craig

Q2 Last Name

Short Text Cherrie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text All options have potential weaknesses and unknowns but this (Option 1) is the most risk averse and most likely to be adequately resourced.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The sooner this gets underway the better!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Rachel

Q2 Last Name

Short Text Stillwell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 2 and option 3 are too similar to the current poorly managed situation, which leaves only option 1

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text make sure governance is correct and the system delivers value.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text jan

Q2 Last Name

Short Text meyer

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
Option 1 seems like the most efficient use of rate payer funds & it also seems like the best option for getting the water systems fixed over the long-term. The only caveat is that it is done with full transparency to the Council & the rate payers .

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Rob

Q2 Last Name

Short Text Holmes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems very logical that if the water sources across Wellington are connected (and for Māori are considered as one), that this would be mirrors in the ownership structure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Anne

Q2 Last Name

Short Text Tuffin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Trellissick Park Group

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text While I have chosen Option 1, I believe that whatever Option the Council chooses, there should be recognition that over several decades territorial authority ownership of water services infrastructure in New Zealand has generally resulted in an under-investment in water services, leading to a myriad of problems ranging from failure to provide safe drinking and swimming water, to recurring network failures, failure to manage stormwater volumes disgorging into waterways, to environmental degradation from runoff from a toxic cocktail of contaminants from surrounding land uses (e.g. land development and hard surfaces, transport, sewage overflows). Trellissick Park, in the Ngaio Gorge, detrimentally faces all of these system failures.

Secondly, under the traditional approach catchment protection and planning has been noticeably absent and or unobtainable. The city council, the regional council and a water organisation all having significant roles - but no body taking the lead. Without statutory agreement, legislative cohesion and regulatory oversight, we risk further degradation of the Korimako and Kaiwharawhara streams and their ecologies and potential human health risk.

Stormwater and wastewater management must not remain underfunded, orphan services. We request certainty and clarification of resourcing, rules, planning, resource consenting, compliance, monitoring and enforcement of sewerage reticulation and of stormwater quantity and quality, under whatever delivery model is chosen.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Other: The need to invest in the aged stormwater and sewerage infrastructure within reserves such as Trelissick Park.
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

No

Q14

File Upload

Would you like to upload a supporting document with your submission?

https://www.letstalk.wellington.govt.nz/download_file/3407

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Myfanwy

Q2 Last Name

Short Text Hill

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Glenn

Q2 Last Name

Short Text Caulfield

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text All options involve a separate water entity. I do not accept the assumption that the preferred option is going to magically do things much cheaper.

I do accept that option 3, my preferred option, will mean a lower level of debt. THIS IS GOOD. THIS IS VERY GOOD. There's already too much debt, too much exposure to interest rates, and too much cost being pushed to subsequent generations.

Spend on water should be directly prioritised against other council spend. To the extent it is more expensive, other spend must be constrained. Financial prudence, not trying to organise things for the public to take on more debt. I think not being able to take on more debt forces us to spend extra money sooner to fix what matters - water. Other things will have to wait!

I do not want a separate water bill. This quickly obfuscates the total cost of core services and I'll bet it's quite likely that somehow the total of rates + water rates will end up higher because both organisations will be trying to get away with spending as much as possible.

All options look likely to involve water metering, which is unnecessary if the pipes are working and we stop letting the population grow. We do not need more people, more houses, more emissions, more to fall down with the statistically certain mega quake comes. I think option 3 has the best chance of no water meters being it'll cost a lot to install them! People will not want to pay that cost, they'll either want it to be saved, or spent on something more useful!

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Environmentally responsible and responsive
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Anne

Q2 Last Name

Short Text Evans

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I would agree to option one, but am very concerned that it will be too big of an organization and we will have yet another poorly run service. if it is a smaller organization with wellington being responsible for its own water I would like to think they can organize themselves enough so no more of ratepayers money is wasted

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Minimise adverse impact on Council's financial position
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tim

Q2 Last Name

Short Text Henley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Mary

Q2 Last Name

Short Text MacGibbon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text I do not support any of these because Wellington Water is simply not able to do the job, involves too many layers of management, and must be completely replaced. The other 2 options are based on 3 waters which has fundamental legal flaws, in effectively granting Tangata whenua over 50% of control of all water. A new simple model in which council has its own engineers and trades people, addresses major leaks, is coordinated so if road surface work is being undertaken any major pipe issue underlying that is addressed too, not the Thorndon Quay debacle. This needs excellent leadership.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Simply it should reflect a council determined to address this most basic need well. Losing 50% of potable water in leaks, not treating it as urgent while advising rate payers and residents to buy tanks and prepare for zero water supply, and level 4 restrictions. This is hopeless. I am sorry but I do not think the current council is able to prioritise

appropriately, manage the repairs and finances, or be transparent.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Heather

Q2 Last Name

Short Text C

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text We cannot risk things going from bad to worse, as I feel would be the case with Option 1. Option 1 would require multiple Councils to constructively collaborate. I just do not believe this would be possible as each Council would be focused on their own interests.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Other: Avoid charging households directly for their water consumption

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text As above. It is most important that households are not charged directly for their water consumption as this disproportionately impacts the disadvantaged.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Caroline

Q2 Last Name

Short Text Horrox

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Far more efficient and effective to have accountability for funding and managing the 3 waters network sitting with the same organisation and take a region wide approach.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andrew

Q2 Last Name

Short Text Dinsdale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I don't trust WCC on its own do do anything positive when it comes to water management (eg lack of fluoride for a number of years, inefficient management of Wellington Water) . Hopefully, other Councils (ie Porirua) will take the lead , and carry WCC through the process of managing our water

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Do it once and do it right! It's not rocket science to manage our water services. We are only a small population (480,000 including Kapiti)ie : the size of a large town in any other country.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Laura

Q2 Last Name

Short Text Girvan West

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Gale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text WCC has not proven to be the most astute of commercial managers
Them owning / part/ any of a new structure by themselves is too horrifying to contemplate

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Any new structure cannot be worse than the one we now endure

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Andrea

Q2 Last Name

Short Text McDonough

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This is the only sensible choice given the debt impacts and funding options from a combined balance sheet.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Rosslyn

Q2 Last Name

Short Text Johnston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text This will have local interests at heart

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Other: Will look to the future

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Gabby

Q2 Last Name

Short Text Cripps

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It makes sense for all the interested parties to unite, and benefit from any economies of scale. I support the increased borrowing capacity, separating it from Council rates. I support a user pays system. It may also increase efficiency, which has not been present recently due to poor oversight of the sub-contracting system, letting down Wellington ratepayers.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Samantha

Q2 Last Name

Short Text Jayasinghe

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Julian

Q2 Last Name

Short Text Denney

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kevin

Q2 Last Name

Short Text Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text current model has failed

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Colin

Q2 Last Name

Short Text Keating

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Logan

Q2 Last Name

Short Text Silson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think that this choice will lead to the best outcomes for the community. More affordable three waters infrastructure that people need.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Roger

Q2 Last Name

Short Text Ellis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water is a regional issue and should be treated accordingly.
The size of the project and required investment is massive and increased borrowing capacity will help. To do this we need a larger pool of funding base for the new organisation.
It will avoid unnecessary duplication across the four council areas.
If the organisation takes into account seismic factors in planning new dams and waterways then it will help future proof the whole region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

This is Wellington's chance to get this right. Let's do it once and do it well. Pricing will need to cover costs and to reflect the cost of delivery to each customer area. With water funding being stand alone and delivery being stand alone it should make it easier for the organisation to do what is necessary and allow customers to enforce accountability - as they are the ones funding it.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

From: [REDACTED]
To: [BUS: Feedback](#)
Subject: submission on the Joint Consultation - Water services, 2024-25 Long term Plan Amendment and 2024-25 Annual Plan.
Date: Monday, 7 April 2025 2:32:52 pm
Attachments: [REDACTED]

You don't often get email from [REDACTED] [Learn why this is important](#)

Please find attached my submission on the Joint Consultation - Water services, 2024-25 Long term Plan Amendment and 2024-25 Annual Plan.

Ngā mihi

Roger

[REDACTED]

[REDACTED]

[REDACTED]

Joint Consultation

P O Box 2199

Wellington 6140

[REDACTED]

Kia ora koutou,

Water reform

WCC Long Term Plan Amendment 2024-25

2025-26 Annual Plan

This submission is made as an individual resident of Wellington City in relation to the proposed water reform, the WCC Long Term Plan Amendment 2024-25 and the 2025-26 Annual Plan.

Water reform

Successive WCC and GWRC councils must bear responsibility for the long-term failure to invest in water network maintenance with the consequent waste of water and costs for remedial action which residents are now faced with.

In terms of how we make progress I support the first option – A multi-council water services organisation jointly owned by Wellington City, Upper Hutt City, Hutt City, Porirua City and greater Wellington Regional councils.

It would be more transparent and accountable if water use was charged directly to businesses and consumers. It should also enable water revenues to be reinvested into the network via maintenance and capacity upgrades.

The other two options would not provide for sufficient borrowing capacity for the size of the project required to fix our water woes.

The Councils should also seek to explore with central government the potential sale of local government bonds to the Reserve Bank to secure funds for the necessary repairs and upgrades to our Wellington water infrastructure.

WCC Long Term Plan Amendment 2024-25

I agree with the summary of the WCC assessment regarding its lack of sufficient insurance (potentially a \$2.6 billion shortfall) or investment diversity. In the event of a natural disaster

such a situation could make it impossible to rebuild essential infrastructure in Wellington in the future.

I note that 89% of the WCC's investment portfolio is in one bucket – ground leases and airport shares – making it vulnerable to localised risks – be they earthquakes or climate impacts.

To remedy this situation the Council should sell its airport shares. As I understand it the shareholding is already below 50% ownership and therefore not a controlling share. More importantly such an investment is not diversified. All our eggs are in one basket on the Miramar Peninsula.

My preference would be to go with option 3 (sell airport shares and ground leases) but also to reduce capital spending on the Begonia House and the Bike Network. Create a large investment pool and use that as an additional dividend stream and as funding for essential infrastructure in the event of a natural disaster such as an earthquake or tsunami.

2025-26 Annual Plan

The WCC should aim to keep rates increases to below 10% - which is still considerably above inflation.

The Council cannot afford to take on more maintenance costs. If establishment of a new reserve on Miramar Peninsula would incur such costs, then the Council should refrain from establishing such a reserve.

Regarding fees and user charges, I agree that these should be utilised provided that the pricing is related to the costs of delivering the service.

I do not wish to make an oral submission. Thank you for taking the time to consider this written submission.

Ngā mihi

Roger Ellis

Churton Park, Wellington.

Q1 First Name

Short Text Roger

Q2 Last Name

Short Text Ellis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload https://www.letstalk.wellington.govt.nz/download_file/3481

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text A

Q2 Last Name

Short Text Gibson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Each Council needs to retain as much control over their water assets as possible. My preference is for water management to be brought in-house within the Council and not palmed off to a separate organisation at all - this just create another bureaucracy to deal with.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Its unfortunate that all options involve the continued divesting of water services by Council. The Local Government (Water Services) Bill does not require the use of a separate water organisation.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Beth

Q2 Last Name

Short Text Parkin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lee

Q2 Last Name

Short Text Yeoh

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Better rates saving in the long run.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Heather

Q2 Last Name

Short Text MacBeth

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Newman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text More efficient than other options
Fairer than other options - user pays

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text All properties must be metered and charges need to be proportionate to use for fairness and to send a price signal so that leaks behind the meter are fixed and usage is reduced

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Greig

Q2 Last Name

Short Text Wilson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I work in the water sector and see the effects of under funding and not having balance sheet separation

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Quality customer service
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Robert

Q2 Last Name

Short Text Parker

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option makes the most sense. It allows the councils to consolidate assets and have more borrowing power. It reduces risk. Please choose this option. It's a no brainer really.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water is essential for us to live. I trust that through this proposed CCO model Wellington will be in a better position than it is before. I also trust that mana whenua will be involved in governance, given their integral role in water management for now and generations to come. Kia ora!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text marc

Q2 Last Name

Short Text le patourel

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The best solution and outcome.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Mana whenua preferences
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Anthony

Q2 Last Name

Short Text BOILLIN

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Eamonn

Q2 Last Name

Short Text Marra

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Wellington Water have shown through several reviews that they are not fit for purpose. Setting up a new agency should ensure the same structural issues that allowed this to happen are not repeated.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text Bassett

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text A drastic change needs to be made to the existing model, which isn't working.

A multi-council owned organisation is a move towards doing this with more visibility of what is needed, how to do it, and which trade-offs to make.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text All of these factors above are important.

The most critical ones for me are working in partnership, and transparency.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Barry

Q2 Last Name

Short Text Taylor

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The cost of so many years of underinvestment means that we need to maximise ability to borrow so to ensure fit for the future water infrastructure. With Wellington City having many coming from surrounding local government catchments for work it is important that the cost is shared.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Anita

Q2 Last Name

Short Text Langlands

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text The sheer cost of setting up a new organisation, putting in metres, etc is not affordable for most ratepayers.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Williams

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Better governance and lower cost compared with other options

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Other: Best for Region as a whole
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water services should just work without going from crisis to crisis!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Tony

Q2 Last Name

Short Text Vale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Least bad of all options and will likely mean a more competent and professional approach than currently

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Would be looking for a reduction in general rates if water is removed and as is going to happen meters are introduced

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Felice

Q2 Last Name

Short Text Di Napoli

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text More appropriate and modern approach to the issue

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ross

Q2 Last Name

Short Text Pearson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The Wellington City Council cannot be trusted to manage the best interests of the people who live and work in Wellington.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sean

Q2 Last Name

Short Text Gush

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andrew

Q2 Last Name

Short Text Page

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 is the next best thing to the 3-Waters plan that the Labour government tried to put through for the whole country. It was a good plan and only failed because it was not sold well, promoted well, and got distracted by co-governance issues. Option 1 needs to be promoted better and emphasise the larger borrowing power that it presents for the Wellington area. I hope the distractions don't occur. WCC and the other councils need to get out ahead of this and explain the benefits of Option 1 well.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Put it into place as quickly as possible and, as I said earlier, promote it well (TV ads?, posters, etc) and avoid distraction by addressing them up front. Talk about how the new boards are made up and how they will be accountable to the locals.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jess

Q2 Last Name

Short Text Maccagno

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Felix

Q2 Last Name

Short Text Marwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text the WW model has failed and should not continue.

Given the governance lapses from the councils involved in WW, a sole ownership approach may see the same failures continue

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tom

Q2 Last Name

Short Text Humphreys

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Michele

Q2 Last Name

Short Text Morris

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text main reason is the increased borrowing power but it also makes sense for Councils to work together on the shared resources

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Hamiora

Q2 Last Name

Short Text Bowkett

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Use of debt for long term infrastructure using preferable lending terms via Igfa is only appropriate way to finance water assets

Council owners need to consider what achievable future capex is and project investment levels that are more affordable

Council also needs to consider ability to reduce rates based on additional debt head room for parent owner

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Gibbs

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Gibbs

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Significant expenditure is required and it is not feasible for Wellington City to achieve the scale and efficiencies on a city-only basis

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Josna

Q2 Last Name

Short Text Battula

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Patrick

Q2 Last Name

Short Text Szetey

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text
The council would not be in a situation that was so dire in regards to water infrastructure and management if it hadn't been wasting money on other projects instead of focusing on this key service and resource.
You cannot justify charging people for water and water meters because the entire water assets and resources have been managed so badly.
The council should cut all non core spending and focus on this issue till its sorted.
Also the proposed addition of un elected and unsackable iwi representatives is completely undemocratic and I cannot believe its even being proposed.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Water is a core service for everyone and therefore should be the top priority for the council, without water there is no life.
Sorting this issue out without financially burdening ratepayers should be the only thing the council focuses on currently since its such a dire issue.
There is no reason that ratepayers should have to fork out more money for this now or in the future, if the council had been doing its job properly instead of wasting money on vanity projects this problem would have never occurred.
Since this is a basic need for everyone it should be treated in a democratic manner and not used as a tool to assign certain groups special rights and sway based on their ethnicity and cultural heritage.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

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Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Amelia

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Allows for economies of scale and greater investment in infrastructure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Tobias

Q2 Last Name

Short Text Maugg

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The water service needs to be financially separate from council's 3 year political, cycle so investment decisions are separate from non-water council decisions. Water needs to continue to be delivered by a large scale organisation to have the capacity and capability for managing water resources in the long term. Option 1 is consistent with financial sustainability and is cheapest for the rate payer.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

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- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
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Why we're collecting this information

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Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

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Our staff will have access to submissions in their capacity as Council employees.

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| | | |
|---|--|---|
| Your details | | |
| Full name: Sallie Amanda Jane Purser | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input checked="" type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>The high density building model has been implemented in a seemingly haphazard way. It makes sense in some areas, and in others the impacts on existing residents is too large. You HAVE to be able to park a car, access your house easily, and not lose your sunat someones elses whim. Picking option three will aid the slow down of such building plans. I am happy to pay higher rates to acheive that outcome.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- | | | | | |
|---|--|----------------------------------|---|---|
| <input type="checkbox"/> Not at all confident | <input checked="" type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
|---|--|----------------------------------|---|---|

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|---|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

- ☒ Other (*please specify*)
- Making a decent financial plan for the future. I don't think the council knows how to do that.

Making a decent financial plan for the future. I don't think the council knows how to do that.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- ☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q1 First Name

Short Text Alistair

Q2 Last Name

Short Text Hayworth

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text sharing with other councils prevents duplication of resources and reduces costs

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

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| | | |
|---|--|---|
| Your details | | |
| Full name: Mary Harvey | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

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Option 1 - Multi-council-owned water organisation (Council's preferred option)

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Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>I do not support the Council's preferred option. A multi-council owned water organisation has been tried over 20 years and has failed. Wellington Water has shown that the model does not work. Rearranging the same deck chairs will just continue this failure.</p> <p>An organisation solely owned by WCC to manage 3 waters for the city (with professional, independent directors) makes more sense.</p> <p>A detailed, integrated plan to fix the city's pipe network will be required so that progress can be monitored. WCC should reassess all its capital budgets to find savings to invest in water infrastructure as the priority.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|--|---|---|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) A quality water service for the city should be the top priority. This will require the other factors to be considered. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>I do not support water meters being introduced. The leaks need to be fixed before this is considered.</p> <p>If it had been an option, I would have supported bringing water services in-house. This still occurs in some councils. I believe water services are fundamentally the responsibility of councils. Having them in-house makes accountability and transparency clear for citizens. I believe the quality of customer service is more likely to be stronger when council uses its own water services where the assets are under the council's direct control.</p> |

Q1 First Name

Short Text Mary

Q2 Last Name

Short Text Macpherson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems like the least expensive option for rates while hopefully fixing Wellington's water problem.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

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Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text andrea

Q2 Last Name

Short Text mccance

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text it just makes sense
more efficient and effective
need to have a joined up approach

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nathalie

Q2 Last Name

Short Text DOURNEAU

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Simon

Q2 Last Name

Short Text King

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Joining forces with a region wide approach will enable economies of scale, balance sheet robustness and, unlike Wellington Water, will be an organization directly controlled and accountable to councilors.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text
Brandon

Q2 Last Name

Short Text
Drummond

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice
Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice
No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
I think it makes sense for the region to work together directly for our water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice
Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Belinda

Q2 Last Name

Short Text Mackenzie-Dodds

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe that although Wellington Water has tried, it has not delivered good service. I think we need a complete change and I think a multi council owned entity will be able to collectively pool resources and be accountable across the shared asset network.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gene

Q2 Last Name

Short Text Mitchell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
What I would like is for MUCH BETTER OVERSIGHT of the current Wellington Water model. It is essential that MORE money is allocated to repair the broken water infrastructure instead of wasting money on projects which CAN WAIT - broken sewerage and water infrastructure can't.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: All outstanding ESSENTIAL works need to be done; necessary finance being diverted from NON-ESSENTIAL projects

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
PUT A HOLD ON GOLDEN MILE WORKS AND YET MORE CYCLE LANES. NEITHER OF THESE IS URGENT OR LIFE THREATENING WHICH CONSTANT LEAKS OF WATER AND/OR SEWAGE ARE SO BE SENSIBLE, DIVERT MONEY FROM NON-ESSENTIAL PROJECTS INTO OUR AILING WATER INFRASTRUCTURE, ENSURE GOOD OVERSIGHT OF ALL

PROJECTS IN ORDER TO AVOID OVER PRICING AND UNDER PERFORMING.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Matthew

Q2 Last Name

Short Text Finch

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Our water issues require economies of scale to solve so only Option 1 will provide enough resourcing to begin to address this.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Cecile

Q2 Last Name

Short Text Massiot

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gregory

Q2 Last Name

Short Text Kent

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I believe option 2 is the closest option to the true purpose of local government; that is to control and manage core services including water, waste water and drainage directly on behalf of their communities. I believe WCC should have direct control over the three waters and that residents and ratepayers should be able to approach their local Councillors directly over water issues.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Other: WCC should be directly responsible to residents and ratepayers for the performance of 3 water services.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There needs to be greater accountability by WCC. Outsourcing key council responsibilities has failed and not delivered good outcomes for Wellington.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Patrick

Q2 Last Name

Short Text Geddes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Regional entity that aligns with the geographical water catchment area makes sense. It should also enable economies of scale.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Many elements of 3 waters service provision currently interface with tasks carried out by Councils e.g. building consents requiring 3 waters connections. Currently, these are initiated through Council and Council engages with WWL on behalf of the customer. This allows for a single front door for certain processes, which is highly beneficial

for customers. Having the new water entity deal directly with customers increases complexity for the customer for certain tasks. Maybe consideration should be given to retaining some Council involvement in 3 waters provision of certain services as part of the overall service design. It is also not clear to me how service performance will be scrutinised by the Commerce Commission on a regular basis (i.e. more than during scheduled price setting reviews), or how problems experienced by customers would be escalated under the proposed model.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sarah

Q2 Last Name

Short Text McKenzie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Important to increase the debt ceiling so we can continue to make investments in water infrastructure for the future. Increased efficiency if we can collaborate with other councils in doing this.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Thomas

Q2 Last Name

Short Text Murphy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Option 1 seems likely to be less democratically accountable, and more liable to build up debt.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Steven

Q2 Last Name

Short Text Munden

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text As a pensioner, paying for water on top of everything else is an expense I cannot afford.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Other: Those that have minimal impact on services already provided

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Get it right first time, this time, next time and plan accordingly without spending millions of dollars to independent consultancy companies.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Cally

Q2 Last Name

Short Text Ward

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text I believe Option 1 is the best option as I see it is a regional responsibility and concern. No one authority should adopt 'a go it alone policy' as this would only fragment services and has the potential to create rivalry and competition among the region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Helena

Q2 Last Name

Short Text Hutchinson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text You have done the research and it makes sense to have all the Wellington councils involved in the area water infrastructure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text No.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Henley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We need a total solution for the region, not fragments of solutions.
We need economies of scale for the type and scale of infrastructure required.
We need it as a separate organisation, detached from the councils, because they have a poor record of working together.
We need to be ready to deal with climate change as a region, not as individual councils. This would be a good start.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text This will lift the burden of water from ratepayers and place it on all users.
It will improve awareness of water conservation and will encourage more responsible water usage.

IT will allow us to address the challenges of water management at a scale that is required and not piecemeal.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nicholas

Q2 Last Name

Short Text Cameron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Working together with other councils makes sense to share infrastructure, expertise, etc. Giving the water org more freedom to invest sounds good. If water can be managed directly rather than contracting out to Wellington Water, that would be best. Ideally water costs would still be included within rates. Charging separately will lead to higher costs for little benefit.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Billy

Q2 Last Name

Short Text Novis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems to work for Auckland

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Keith

Q2 Last Name

Short Text Bramley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It makes sense considering the water is supplied and sewage is processed within other Councils' jurisdictions.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I am concerned that the proposed model will increase the ratepayers' costs (as water will be charged separately by the proposed new entity), whereas there is no mention that the rates charged by WCC will reduce accordingly as a result of the removal of water services from its direct jurisdiction.

I am also concerned that the governance model for the new water entity will be crucial to achieve the necessary and sustainable outcomes. There is little detail provided on the governance model to be certain this model will deliver, so this is why I have selected "Not very confident" in the above submission.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brent

Q2 Last Name

Short Text Logan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Changing ownership and control will not improve services and will cost a lot more to change the bureaucracy.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Stop wasting money on Youtube videos and a massive consultation process. Use the money to fix the problems and not to make excuses.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Robert

Q2 Last Name

Short Text DaSilva

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text WCC sole ownership would prevent overcharging and give better control and visibility of spending.
A multi-council-owned organisation would waste money in an overly complex decision process due to the separate interests being involved.
The current model is not working well.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Other: Efficiency gains through better planning - e.g. upgrading pipes when tearing up the street for new cycleways.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Swan

Q2 Last Name

Short Text de Avio DaSilva

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text WCC sole ownership would give more control
With Multi council owned there would be the problem of other councils issues needing to be addressed, wasting even more time and money
There needs to be some kind of a change as things are obviously not working!

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Get rid of the destructive pōhutukawa trees along roads as the tree roots damage pipes, as well as foot paths. Also the debris from the spent flowers clogs the drainage systems.
Also better planning when tearing up the roads for various changes. We have had to suffer the same road being torn up several times for different projects. Please co-ordinate activities to reduce spending of our precious tax

funds and minimise disruption!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Garth

Q2 Last Name

Short Text Baker

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Large scale is required for effectively implementing infrastructure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Wendy

Q2 Last Name

Short Text Welsh

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Because the shared model has not worked for WCC. We need to get management back in house and sort it out.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Sort it out. Stop allowing the rate payers to be ripped off by lazy people who stand around and look at the hole in the ground for hours. And the excessive traffic management involved in every repair. Do it once and do it right. Take control!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Dennis

Q2 Last Name

Short Text Emery

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text Smart

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text As far as I can tell, this is the closest option to what happened when Kapiti Coast District Council introduced water meters, which just seems to make logical sense. It encourages sensible water use, and I would hope a similar system to identifying leaks might happen. And the cost of such leaks might be waived until they are fixed, as in Kapiti.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lucie

Q2 Last Name

Short Text Desrosiers

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current system (with Wellington Water Ltd) does not seem to work effectively so a new start provides an opportunity for better asset management and financial discipline, including procurement practices. Partnering with adjoining councils and the regional council is logical given the cross-over of infrastructure and waterways.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text John

Q2 Last Name

Short Text Duggan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Gives the greatest control to the new water organisation to enable it to provide the best service at the lowest cost. Provides greater transparency of the performance and cost of providing these services.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Conrad

Q2 Last Name

Short Text Bullock

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Best economies of scale to reduce costs and replace non-functioning existing setup.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| | | |
|---|--|---|
| Your details | | |
| Full name: Mary Edwards | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input checked="" type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>I am totally against privatising our water. I think it is morally wrong. It has been a disaster in places like Ireland which is similar space to NZ. I do not agree with user pays for how much water is used - I think this is the universe's greatest resource and should be shared, not privatised to those who can afford, and put into hands of those who can turn water off to those who can not afford the amount of water they need.</p> <p>Please can I ask who would pay for every house to have a water metre?</p> <p>Please leave water without meters and in the hands of the WCC - get someone new to run Wgton Water as current people are hopeless and WCC should have kept more of an oversee of them - you dropped the ball big time, and I resent that.</p> | | |



| | | | | |
|---|---|--|--|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) As it is the world's most important resource on the planet, it should be given the gravity and importance it deserves - don't scrimp on this. | | | | |

| |
|--|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| DONT PRIVATISE OUR WATER PLEASE. |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

From: [REDACTED]
Subject: RE: Submission
Date: Wednesday, 2 April 2025 2:48:00 pm

Kia ora Fiona

Thank you for your submission. We will log it into our system.

Nga mihi

Matt

From: Fiona Coy [REDACTED]
Sent: Wednesday, 2 April 2025 2:13 pm
To: BUS: Feedback <[REDACTED]>
Subject: Submission

You don't often get email from [REDACTED] [Learn why this is important](#)

Kia ora, It wasn't easy to navigate the website, so I'm just having my say via email, hope ok.

1. Renovate begonia house. Agree scope (as presented in doc). It's iconic, important, and a unique city asset.

Make savings on all other projects listed, except for essential maintenance for safety, animal welfare , etc. and any public transport upgrades.

2. Water reform - create joint entity, as per option 1. But seriously, what an historic mismanagement nightmare. Great wcc can now shuffle off responsibility to a separate entity. Albeit, I agree it's probably best option.

3. Cancel further bike network development, there's enough for now, while water, etc remain top priorities. Downgrade golden mile project, if that's still an option.

All for now, thank you

Ngā mihi

Q1 First Name

Short Text Belinda

Q2 Last Name

Short Text Hussey

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tony

Q2 Last Name

Short Text Cairns

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text best control of work and expenses by councillors
best contracts with in house paid employees
best rates on loans and borrowing
best control by and for ratepayers

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text just fix teh leaks first
that is all
then bring all repairs and maintenance in house
DO NOT contract out HR, monitoring, contracts, checking, work etc

Q14 Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3449

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

LEAKS REPORTED to WCC NOT ON THE Wellington Water MAP

1. 1 Lewisville CHECKED **CHECKED AND NOT ON WW MAP**
2. 1 the terrace CHECKED **CHECKED AND NOT ON WW MAP**
3. 10 Ingestre **CHECKED AND NOT ON WW MAP**
4. 10 Laura **CHECKED AND NOT ON WW MAP**
5. 105 the ridgeway **CHECKED AND NOT ON WW MAP**
6. 11 Glen CHECKED **CHECKED AND NOT ON WW MAP**
7. 12 Owhiro rd **CHECKED AND NOT ON WW MAP**
8. 120 Owhiro **CHECKED AND NOT ON WW MAP**
9. 124 Cuba toby **CHECKED AND NOT ON WW MAP**
10. 124 Owhiro **CHECKED AND NOT ON WW MAP**
11. 125 aro street CHECKED **CHECKED AND NOT ON WW MAP**
12. 125 Victoria st **CHECKED AND NOT ON WW MAP**
13. 128 Ridgeway **CHECKED AND NOT ON WW MAP**
14. 13 Taft **CHECKED AND NOT ON WW MAP**
15. 136 Britomart toby **CHECKED AND NOT ON WW MAP**
16. 136 ridgeway **CHECKED AND NOT ON WW MAP**
17. 139 Victoria street **CHECKED AND NOT ON WW MAP**
18. 14 Thane St **CHECKED AND NOT ON WW MAP**
19. 144 aro **CHECKED AND NOT ON WW MAP**
20. 144 Raroa rd **CHECKED AND NOT ON WW MAP**
21. 146 Abel smith **CHECKED AND NOT ON WW MAP**
22. 15 charlotte st **CHECKED AND NOT ON WW MAP**
23. 15 Hankey and Nairn St Intersection CHECKED **CHECKED AND NOT ON WW MAP**
24. 15 hankey **CHECKED AND NOT ON WW MAP**
25. 15 Mulgrave **CHECKED AND NOT ON WW MAP**
26. 150 Washington leak in yard **CHECKED AND NOT ON WW MAP**
27. 152 Aro Street **CHECKED AND NOT ON WW MAP**
28. 155 Clyde Street **CHECKED AND NOT ON WW MAP**
29. 157 Karepa **CHECKED AND NOT ON WW MAP**
30. 157 Owhiro south of Bretby **CHECKED AND NOT ON WW MAP**
31. 159 Raroa Rd CHECKED **CHECKED AND NOT ON WW MAP**
32. 16 Glenmore **CHECKED AND NOT ON WW MAP**
33. 16 Taft **CHECKED AND NOT ON WW MAP**
34. 160 the esplanade **CHECKED AND NOT ON WW MAP**
35. 166 Owhiro rd. STORMWATER **CHECKED AND NOT ON WW MAP**
36. 17 charlotte street **CHECKED AND NOT ON WW MAP**
37. 17 Hall **CHECKED AND NOT ON WW MAP**
38. 17 Taranaki Street CHECKED **CHECKED AND NOT ON WW MAP**
39. 173 happy valley rd **CHECKED AND NOT ON WW MAP**
40. 177 karepa **CHECKED AND NOT ON WW MAP**
41. 179 island bay parade **CHECKED AND NOT ON WW M**
42. 18 Harrison **CHECKED AND NOT ON WW MAP**
43. 186 Cuba **CHECKED AND NOT ON WW MAP**
44. 189 island bay parade **CHECKED AND NOT ON WW**
45. 189 Rintoul CHECKED **CHECKED AND NOT ON WW**

46. 189 the parade island bay CHECKED **AND NOT ON WW MAP**
47. 19 Florence st **CHECKED AND NOT ON WW MAP**
48. 19 Halifax **CHECKED AND NOT ON WW MAP**
49. 19 Murchison **CHECKED AND NOT ON WW MAP**
50. 190 Abel smith street **CHECKED AND NOT ON WW MAP**
51. 194 Taranaki **CHECKED AND NOT ON WW MAP**
52. 2 Mortimer **CHECKED AND NOT ON WW MAP**
53. 2 Wallace **CHECKED AND NOT ON WW MAP**
54. 2 the parade island bay CHECKED **AND NOT ON WW MAP**
55. 20 Allen Street **CHECKED AND NOT ON WW MAP**
56. 20 Brooklyn hill rd **CHECKED AND NOT ON WW MAP**
57. 21 Halifax **CHECKED AND NOT ON WW MAP**
58. 21 Taft **CHECKED AND NOT ON WW MAP**
59. 213 Aro street **CHECKED AND NOT ON WW MAP**
60. 213 Victoria street **CHECKED AND NOT ON WW MAP**
61. 217 Taranaki Street CHECKED **AND NOT ON WW MAP**
62. 22 Clarence **CHECKED AND NOT ON WW MAP**
63. 22 fortunatus Street CHECKED **AND NOT ON WW MAP**
64. 22 Raroa **CHECKED AND NOT ON WW MAP**
65. 23 Honiana te puni - weeks and months **CHECKED AND NOT ON WW MAP**
66. 24 Arlington **CHECKED AND NOT ON WW MAP**
67. 24 Clarence **CHECKED AND NOT ON WW MAP**
68. 24 Owhiro **CHECKED AND NOT ON WW MAP**
69. 233 LAMBTON QUAY **CHECKED AND NOT ON WW MAP**
70. 243 Owhiro rd **CHECKED AND NOT ON WW MAP**
71. 25 Charlotte St **CHECKED AND NOT ON WW MAP**
72. 259 Owhiro **CHECKED AND NOT ON WW MAP**
73. 39 Taft **CHECKED AND NOT ON WW MAP**
74. 271 Owhiro **CHECKED AND NOT ON WW MAP**
75. 20 Brooklyn rd **CHECKED AND NOT ON WW MAP**
76. 28 Reuben Avenue **CHECKED AND NOT ON WW MAP**
77. 30 Reuben Avenue **CHECKED AND NOT ON WW MAP**
78. 48 Reuben Avenue **CHECKED AND NOT ON WW MAP**
79. 50 Reuben Avenue **CHECKED AND NOT ON WW MAP**
80. 23 Washington **CHECKED AND NOT ON WW MAP**
81. 26 Arlington **CHECKED AND NOT ON WW MAP**
82. 26 Mortimer weeks and months **CHECKED AND NOT ON WW MAP**
83. 27 Connaught **CHECKED AND NOT ON WW MAP**
84. 27 mana **CHECKED AND NOT ON WW MAP**
85. 27 Washington leak in yard **CHECKED AND NOT ON WW MAP**
86. 28 Garfield CHECKED **AND NOT ON WW MAP**
87. 28 Glen Road **CHECKED AND NOT ON WW MAP**
88. 28 Sussex **CHECKED AND NOT ON WW MAP**
89. 283 the parade Island Bay **CHECKED AND NOT ON WW MAP**
90. 286 Owhiro rd **CHECKED AND NOT ON WW MAP**
91. 29 Arlington **CHECKED AND NOT ON WW MAP**
92. 290 happy valley rd. **CHECKED AND NOT ON WW MAP**
93. 296 Owhiro rd **CHECKED AND NOT ON WW MAP**

94. 2b Lewisville CHECKED **AND NOT ON WW MAP**
95. 3 Mana (toby) needs resurfacing CHECKED **AND NOT ON WW MAP**
96. 30 Garfield Street **CHECKED AND NOT ON WW MAP**
97. 306 Owhiro rd **CHECKED AND NOT ON WW MAP**
98. 31 Balfour CHECKED **AND NOT ON WW MAP**
- 99.** 313 the terrace **CHECKED AND NOT ON WW MAP**
100. 32 Garfield CHECKED **AND NOT ON WW MAP**
101. 32 Wharepourī **CHECKED AND NOT ON WW MAP**
102. 320 Willis **CHECKED AND NOT ON WW MAP**
103. 324 Owhiro rd **CHECKED AND NOT ON WW MAP**
104. 327 Owhiro rd. **CHECKED AND NOT ON WW MAP**
105. 33 Todman **CHECKED AND NOT ON WW MAP**
106. 336 Owhiro rd hole in pavement. **CHECKED AND NOT ON WW MAP**
107. 34 priscilla CHECKED **AND NOT ON WW MAP**
108. 344 Tinakori CHECKED **AND NOT ON WW MAP**
109. 344 The terrace CHECKED **AND NOT ON WW MAP**
110. 35 Connaught on step **CHECKED AND NOT ON WW MAP**
111. 35 Taft **CHECKED AND NOT ON WW MAP**
112. 35 Tinakori **CHECKED AND NOT ON WW MAP**
113. 36 the parade island bay CHECKED **AND NOT ON WW MAP**
114. 351 Owhiro rd hole in pavement. **CHECKED AND NOT ON WW MAP**
115. 36 Pearce **CHECKED AND NOT ON WW MAP**
116. 360 the terrace **CHECKED AND NOT ON WW MAP**
117. 367 Owhiro 2 leaks pipe and hole **CHECKED AND NOT ON WW MAP**
118. 379 Owhiro rd 3 leaks pipe pavement and toby **CHECKED AND NOT ON WW MAP**
119. 38 Buller **CHECKED AND NOT ON WW MAP**
120. 39 Taft behind the church **CHECKED AND NOT ON WW MAP**
121. 4 happy valley rd **CHECKED AND NOT ON WW MAP**
122. 4 Inverloch place **CHECKED AND NOT ON WW MAP**
123. 40 aro **CHECKED AND NOT ON WW MAP**
- 124.** 41 hopper street CHECKED **AND NOT ON WW MAP**
125. 43 Mills **CHECKED AND NOT ON WW MAP**
126. 43 Rolleston **CHECKED AND NOT ON WW MAP**
127. 43 Washington fix hole left by repair **CHECKED AND NOT ON WW MAP**
128. 441 the esplanade **ECKED AND NOT ON WW MAP**
129. 46 Hargreaves **CHECKED AND NOT ON WW MAP**
130. 46 ridgeway fix hole in rd left by repair. **CHECKED AND NOT ON WW MAP**
131. 46 Webb **CHECKED AND NOT ON WW MAP**
132. 49 happy valley rd **CHECKED AND NOT ON WW MAP**
133. 5 Adams **CHECKED AND NOT ON WW MAP**
134. 51 Upland CHECKED **AND NOT ON WW MAP**
135. 511 Adelaide rd. **CHECKED AND NOT ON WW MAP**
136. 515 Adelaide rd. **CHECKED AND NOT ON WW MAP**
137. 52 apuka **CHECKED AND NOT ON WW MAP**
138. 52 karepa **CHECKED AND NOT ON WW MAP**
- 139.** 53 Cleveland toby **CHECKED AND NOT ON WW MAP**
140. 53 Rolleston **CHECKED AND NOT ON WW MAP**
141. 56 Farnham **CHECKED AND NOT ON WW MAP**

- 142. 57 Todman **CHECKED AND NOT ON WW MAP**
- 143. 58 Russell terrace **CHECKED AND NOT ON WW MAP**
- 144. 58 Tory **CHECKED AND NOT ON WW MAP**
- 145. 59 Upland **CHECKED AND NOT ON WW MAP**
- 146.** 62 island bay parade **CHECKED AND NOT ON WW M**
- 147.** 65 Balfour toby **CHECKED AND NOT ON WW MAP**
- 148. 65 Cuba toby **CHECKED AND NOT ON WW MAP**
- 149. 65 happy Valley rd toby **CHECKED AND NOT ON WW MAP**
- 150. 65 Raroa **CHECKED AND NOT ON WW MAP**
- 151. 66 Durham weeks and months **CHECKED AND NOT ON WW MAP**
- 152. 66 Severn street **CHECKED AND NOT ON WW MAP**
- 153. 69 Raroa **CHECKED AND NOT ON WW MAP**
- 154. 69 tory **CHECKED AND NOT ON WW MAP**
- 155. 69 the terrace hydrant **CHECKED AND NOT ON WW MAP**
- 156. 7 Balfour **CHECKED AND NOT ON WW MAP BUT other leaks ON MAP BUT 2 LEAKS**
- 157. 7 levy street **CHECKED AND NOT ON WW MAP**
- 158.** 7 Wharepouri **CHECKED AND NOT ON WW**
- 159. 70 Abel smith **CHECKED AND NOT ON WW MAP**
- 160.** 75 Taranaki **CHECKED AND NOT ON WW MAP**
- 161. 75 Todman **CHECKED AND NOT ON WW MAP**
- 162. 78 Cuba toby **CHECKED AND NOT ON WW MAP**
- 163.** 78 Tinakori **CHECKED AND NOT ON WW MAP**
- 164. 8 Laura **CHECKED AND NOT ON WW MAP**
- 165. 81 the parade island bay **CHECKED AND NOT ON WW MAP**
- 166. 86 Abel smith **CHECKED AND NOT ON WW MAP**
- 167. 87 Clyde Street **CHECKED AND NOT ON WW MAP**
- 168. 93 Daniel Street **CHECKED AND NOT ON WW MAP**
- 169. 93 Lyall Bay Parade **CHECKED AND NOT ON WW MAP**
- 170. 97 Karori **CHECKED AND NOT ON WW MAP**
- 171. 97 Todman **CHECKED AND NOT ON WW MAP**
- 172. 99 Britomart **CHECKED AND NOT ON WW MAP**
- 173. Berhampur nursery 5 Morton Street **CHECKED AND NOT ON WW MAP**
- 174. Bowen and Sydney Street west **CHECKED AND NOT ON WW MAP**
- 175. Corner Krull and mana 2 leaks **CHECKED AND NOT ON WW MAP**
- 176. corner Pipitea and Mulgrave **CHECKED AND NOT ON WW MAP**
- 177. South corner of Berhampur nursery Morton St **CHECKED AND NOT ON WW MAP**
- 178. Tawatawa walkway start near 292 happy valley rd **CHECKED AND NOT ON WW MAP**
- 179.** 1/27 Drummond Street service lane **CHECKED AND NOT ON WW MAP**

LEAKS REPORTED & ON THE WW MAP

1. 21 Balfour stormwater seeps reported weekly for over a year **NOW ON WW MAP**
2. 24 Glasgow **ON WW MAP**
3. 24 Rolleston **ON WW MAP**
4. 26 waring Taylor ON WW MAP Date Created 19/9/2023 7:56 am Date Work Commenced 27/10/2023 8:51 am **Priority High Status Awaiting Reinstatement** Number: WO-368338
5. 33 broughams **ON WW MAP STARTED JAN NOT REINSTATED NO ACTION SINCE FEB 2024**
6. 33 Halifax ON WW MAP
7. 332 the terrace **ON WW MAP STARTED JAN NOT REINSTATED NO ACTION SINCE FEB 2024**
8. 353 Owhiro **ON WW MAP Under investigation since 2023 but no action on fixing the leak**
9. 40 Buller **ON WW MAP Under investigation since 2023 but no action on fixing the leak**
10. 410 the esplanade Island Bay ON WW MAP
11. 430 the esplanade island bay ON WW MAP
12. 58 Russell terrace ON WW MAP
13. 6 te Wharepouri **Job Number: WCCSR-1092088**
14. 79 Balfour toby reported weekly for over a year
15. 82 Wright st **LEAKING 30/8/2022 3:25 pm "under investigation" for over 2 years 3 months**
16. 83 Balfour stormwater seeps reported weekly for over a year **ON WW MAP**
17. 9 Balfour toby reported weekly for over a year **ON WW MAP**
18. Corner of Inverlochty and Abel smith **ON WW MAP**
19. Corner of John and Wallace Street intersection **ON WW MAP leaks and seepage getting worse**
20. 10 Plunket and 17 Plunket apparently 1 leak apparently in the WCC system from 17 Jan 2025

Q1 First Name

Short Text

J

Q2 Last Name

Short Text

Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Regardless of whatever option is chosen, it is essential the short term thinking which lead to decades of differed maintenance be addressed. Be honest and admit the same incentives which got us here apply to you, counsellor, then work to change them.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Darko

Q2 Last Name

Short Text Petrovic

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Sonia

Q2 Last Name

Short Text Johnson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Thane

Q2 Last Name

Short Text Houston-Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option would increase the borrowing capacity of an organisation and has the lesser impact on rates.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jeremy

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economies of scale, and opportunities for collaboration and standardisation

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water metering should be universal across residences and businesses. User pays, with a universal free small base level to ease the pressure on the financially stressed and incentivise good water management. This free base level should be around 20litres per day per person/bedroom.

The days of expecting 100s of litres of highly regulated clean water for free should be gone, and those that use or waste more than they need should contribute more.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tim

Q2 Last Name

Short Text Ng

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The land supporting efficient water supply spans council boundaries, so so should the governance structure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Volumetric charging that matches marginal delivery cost is key to financial and environmental sustainability and so must be part of the water solution.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alexander

Q2 Last Name

Short Text Hockley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I own a business in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The recent news regarding Wellington Water, paired with the ongoing issues for many years, shows that the current model is not working. Working with our regional partners to form a new solution that works for us all is the wisest long term move and strengthens our region's connections at the same time.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Matthew

Q2 Last Name

Short Text Ross

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Matt

Q2 Last Name

Short Text Shipman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Reflects the nature of working together in the region and the fact that water crosses TA boundaries and what is done in one TA affects others

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jeff

Q2 Last Name

Short Text Tai

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I would prefer the water chargings remain within the councils

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jacob

Q2 Last Name

Short Text Jolley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Collaboration and working with groups in the region is better for spreading out costs and debts that arise.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I'd pay more in rates for the best outcomes.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Eric

Q2 Last Name

Short Text Turner

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It needs to include all the relevant councils in order to have a reasonable chance of working well.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It must ensure that routine upgrades and maintenance are identified AND carried out so the current situation, where such works have been ignored for decades, is not perpetuated.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gary

Q2 Last Name

Short Text Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Shared costs over larger infrastructure must lead to cost efficiencies.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ryan

Q2 Last Name

Short Text Hooper-Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The recent challenges facing Wellington Water have made clear that the current model does not work and faces significant long-term accountability issues that need to be resolved. Having a singular sole ownership water organisation will only place greater pressure on Wellington's rates bill and reduce the speed to which we can resolve damaged pipes and leaks. The solution of a multi-council owned organisation seems like the best option to take a whole-of-Wellington approach and consolidate resource, expertise, and finances across the region - allowing economies of scale. While it will remain expensive no matter what, this option will at least provide a level of independence and will remove some of the politicisation from the water debate.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Carolyn

Q2 Last Name

Short Text English

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Don't want the second one as Wellington City has no water source - we need to be part of a bigger region with its water source. Wellington Water hasn't worked because it doesn't own the asset or have any income except what councils give it.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I would like an organisation with a long-term vision, just like our predecessors had for us. I'm sick of short-term reactionary planning and little evidence to support decision-making.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Max

Q2 Last Name

Short Text Newton

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Efficiency. We need to consolidate to generate economies of scale and reduce double handling. Further, a multi-council organisation will be less hindered by boundary negotiations.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I am very disappointed with the increases in rates in recent years. Anything that can be done to slow the increases without merely postponing critical works should be done.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text David

Q2 Last Name

Short Text Lowe

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We're really all one city, and economies of scale for the massive job ahead.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Board appointments will be really important. High quality business people able to make really hard decisions, no interest groups. The reason I'm not very confident of success, is I think the Councils will continue to behave badly pushing their own personal agendas and the ability of the new entity to do it's job will be impacted.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Justin

Q2 Last Name

Short Text Thirkell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Trent

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text As a result of the current and previous Mayors and councilors, and the botch ups with Wellington waters activities in the past, I think it is best for all councils to be involved.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text no

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lynley

Q2 Last Name

Short Text Fletcher

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I'm concerned that water metering will be introduced as I don't think there is a clear explanation of how this will work. Will ratepayers have to pay for this? Will there be a test area to check if it is going to provide the information the councils think it will? Is this going to result in a large increase in rates by another means as rates are already increasing to unaffordable levels for many with year after year changes.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Evans

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Isn't this what we already have in Wellington Water? Sort out the management and delivery within this organisation, Have the contributing councils actually take some ownership and responsibility for the operation. Appoint some people that have some commercial acumen and are capable of delivering the required service.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text OMG I can't believe I've been asked to provide feedback re question 9. Are they not just what we should expect by default?

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Stephen John

Q2 Last Name

Short Text Brazier

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text most efficient and effective option, we need a regional national standardized approach and plan

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text needs to be a pan council priority, fix the pipes and then charge for water utilization

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Mike

Q2 Last Name

Short Text Perry

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Sue

Q2 Last Name

Short Text Chamberlain

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Matt

Q2 Last Name

Short Text Paterson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I strongly support option 1

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Cameron

Q2 Last Name

Short Text Gruschow

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kita

Q2 Last Name

Short Text Bahr

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Liam

Q2 Last Name

Short Text McGruddy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Larger company with regional expertise and more borrowing power makes sense and seems like the best way out of the current water infrastructure mess.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text

Susan

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Don't charge people for water, that's a human right and the amount of water that falls in Wellington there should never be a shortage.

Fix up the pipes and stop losing so much water the claiming we have to pay for it.

Make sure that pipes get fixed in a timely manner.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Everett

Q2 Last Name

Short Text Toews

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Miles

Q2 Last Name

Short Text Wilson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text May

Q2 Last Name

Short Text Guise

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Need to join up with other councils for efficiencies of scale. No confidence in Wellington water. Least cost option also preferred given significant rates rises forecast already for the region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Would have more confidence if WCC had been open to Government city deals on this, seems odd not to have shown interest

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Leanne

Q2 Last Name

Short Text Charles

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option is the best option to raise the funds needed for the significant amount of work required in the 3 waters area. More councils on board means there should be the ability to consolidate planning and back of house operations and costs leading to better efficiencies (over time). I strongly support metering and user pays as an important tool to reduce water demand and potentially delay investment in new water source options.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Quality customer service
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text James

Q2 Last Name

Short Text Barnett

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text kamal

Q2 Last Name

Short Text agalawatta

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Prestidge

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Councils need to work together to leverage economies of scale without creating barriers like complex cost sharing arrangements that would have to be in place for projects with multiple stakeholder water entities.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jane

Q2 Last Name

Short Text Langham

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text My optimum selection would be for a national 'Three Waters' approach. As this has been abandoned by the current government, a regional system is next best. Water cannot be locally contained so regional cooperation is important.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Even more important to me is that public ownership of water remains NO PRIVATIZATION ever.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Leslie

Q2 Last Name

Short Text Titheridge

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think charging households for water consumption will encourage responsible water use, and a regional multi-council organisation makes sense for such a large and complex asset/system.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Mana whenua preferences
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Thank you for the opportunity to submit an opinion.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tung

Q2 Last Name

Short Text Hoang

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Response No:
261

Contribution ID: 33881

Member ID: 12411

Date Submitted: Apr 06, 2025, 05:59 PM

Q1 First Name

Short Text Josie

Q2 Last Name

Short Text Bullock

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I don't agree with separate charges for water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Will

Q2 Last Name

Short Text Miller

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
Water is a shared service across the Wellington-Wairarapa region so a shared model makes sense. That said, it should be set up in such a way to avoid freeloading from any councils involved (based on previous history WCC is most likely to do this but could be anyone going forward)

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text F

Q2 Last Name

Short Text D

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text B

Q2 Last Name

Short Text L

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Charlotte

Q2 Last Name

Short Text Duke

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Monique

Q2 Last Name

Short Text Burrows

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Antony

Q2 Last Name

Short Text Wilkinson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Collaboration with other councils will provide long-term benefits.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Amit

Q2 Last Name

Short Text Chakraborty

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Wellington Waters is already an independent organisation away from Council Drama. We need to enable them to deliver future outcomes rather than forming a new body and wasting more money on new people and new offices.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Councils should only govern and let the professionals deal with the tasks for the public benefit.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kyoko

Q2 Last Name

Short Text Fukuda

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Installing an individual water meter per house will create enormous costs for ratepayers, even when we are uncertain whether we have a clean water supply. Such an installation cost should be used to fix and repair all current water leakage problems first before considering introducing any new system to deal with the ongoing water leakage issue in our area. I understand that the current Wellington Water model had created fraudulent activities among their contractors to rip us all (according to Mayer's statement in the news article), and this is not acceptable, but this was due to Wellington Council failing to place the governance to monitor their wrongdoing that I believe that if this was done correctly, such fraudulent activities could have been mitigated. Overall, independent body-to-water management is more effective if governance is done correctly. My water toby has been currently leaking for months despite multiple reports. Fresh water is rapidly running on the street and underneath my driveway, soaking with lots of water. Three different people from Wellington Water came to inspect the area, but no practical action was taken to fix the leak. Confusing text messages came to my phone to say, "We are happy to advise that we have completed investigations/repairs for the fault", after three trucks with equipment arrived and left by taking only photos today again. Why? You guys do not want to fix the toby leakage until the water has to splash like a fountain. It is running like a fast river now, and we are all drinking this leaked, unsafe, unhygienic water. Dogs, during a dog walk, stopped by and drank from the ground, too. Yes, please review your strategy and work framework so that we do not suffer from this issue when the leakage occurs. Please address and fix it right away; there is no need to go back and forth just taking pictures. Don't we all deserve to live safely and well, especially paying a large amount of the rate in 2025? This is not about who does the water work; it is about Wellington Council and Wellington Water Management issues. Please prioritise addressing the leak and get things done; let us live and drink safe water. Having a water meter is something to consider AFTER all of those problems are clear that we are confident that you are providing the right service for us. Not now. Option 1 and 2 simply create a bigger and smaller blanket to conceal the fraudulent activity, respectively. Additionally, we have to pay for our water and incur the cost of installing the water meter, and I don't see any benefit in this approach for now. I hope that WC will provide us with confidence in what they deliver, despite your best efforts in many areas; it is just so hard to trust that our benefits are intended for us or even that they are

for us. :-)

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text See my comment in Section 9

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Christian

Q2 Last Name

Short Text Tanner

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option will create a true separation from local govt interest (and funding prioritisation) and the requirement for investment in core infrastructure. It will allow decisions to be made with more agility, confidence, and improve assurance to the public that these issues are being tackled and that local govt isn't getting in the way.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Structure and process is critical for the success of the new entity. Not re-using any out dated systems WWL has, and hiring new senior and executive leadership will imperative.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Karen

Q2 Last Name

Short Text Serjeantson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text 1. Should be able as a larger entity to borrow more money and to decrease costs on volume.
2. The expertise is there now in Wellington Water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I live in Roseneath near Hataitai and my pipes are 105 years old. We have had a slip as a result of the pipes leaking. Wellington Water was written on 2 occasions requesting assistance with building 1 of the 3 retaining walls as a result (the one in the middle below their pipe).
I have had to repile my house on the South Side for the section close to the public pipe, 15 years after the first repiling because the leaking pipe makes the ground constantly wet. This was a cost of \$6,000, two years ago. I am told the leaky pipe is in reasonable condition for it's age - the pipe is at least 40 years past its expected lifespan, so that statement is ridiculous.
I've lived here for 30 years and been reporting leaks - along with the neighbours for all that time, yet the public pipe

is yet to be replaced or relined. All our private pipes have been redone. When will the public pipe be replaced? Even the current council continues to put in bike paths, and redo historical buildings whilst ignoring this. It does not seem to understand that council's highest priority should be infrastructure. Imagine if other infrastructure companies like telecommunications and power took this irresponsible approach.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Antony

Q2 Last Name

Short Text Paltridge

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 is the only logical choice. Option 2 means higher water rates. The problem with option 3 was that it was always a halfway house - the councils still owned the assets, but WW managed them - was the worst of both worlds.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text NA

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Shaun

Q2 Last Name

Short Text McMaster

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text A multi-council solution enables better pooling of regional resources and expertise and reduces administration and costs over the long term, as well as supporting investment in regional facilities. Wellington city is not that large in the grand scheme of things so it makes sense to join with neighbours.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Quality customer service
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I suggest Council consider running the water using existing councillors instead of an unelected board. The current Wellington Water board is not performing and an unelected board has accountability too distant from voters.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Xandi

Q2 Last Name

Short Text Gobbi

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I study in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text To me, the major issue with Wellington Water was its lack of accountability to the ratepayers. My concern is that this would continue with a multi-council-owned water organisation. An organisation owned exclusively by the Wellington council would be closer to the councillors and Wellington ratepayers and have far more meaningful oversight.

While I appreciate that a multi-council-owned water organisation would cost the Wellington City Council less, I think it is outweighed by the dangers stemming from of a lack of accountability and the potential associated costs.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Transparency of decision making and performance

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Our current model has been historically underfunded and we are paying the price. Now that we are reforming the system, we need to ensure that we are not handing the bill to future ratepayers. To this end, substantial oversight is required to ensure that this new organisation does not succumb to the same errors as Wellington Water.

I am also reluctant to endorse water meters. While I understand the appeal, they lay the groundwork for an eventual privatisation of Wellington's water network. I am firmly opposed to any such privatisation, and I urge the Council to take proactive steps to safeguard public ownership and control of our water infrastructure.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andrea

Q2 Last Name

Short Text Gray

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think the critical mass of capability for managing the assets is important, as well as the ownership interests across the region to reflect the way in which the "waters" are used & disposed of. I also think it's important to get the assets off the council's books while retaining them in public ownership.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text All the points above are critical. Work will need to be on what good governance looks like in a multi-council environment, and an effective working relationship with the water services provider. The effect of poor relationship management, short term thinking to avoid hard decisions that are politically unpalatable today, but load avoidable

costs onto future generations erodes public confidence. We need the best people on the job for this challenging area.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Clarke

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Need scale - so go multi-council
Need greater indepenence from council so not option 3.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Warrick

Q2 Last Name

Short Text Lyon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a business in Wellington
I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe the Wellington Water model was the right one to manage our waters with regional support, PCC, HuttCC, GWRC. It is important to also include a community voice such as Te Hononga

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Mana whenua preferences
Financial sustainability of the new delivery model
Other: Use the Whaitua outputs as a guide of what levels that need to be followed, or as a guide

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Good luck

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text John

Q2 Last Name

Short Text Morrison

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 will enable funding to be confirmed to enable the significant capital works required to be implemented .
Option 2 is a nonsense option as the bulk water and main drainage facilities are used on a regional basis and can not be divided up. The wording is ambiguous as it could be interpreted as WCC becomes the sole water organisation holding all the assets currently held by the other TLAs.

Option 3 would be no improvement from the status quo and probably worse.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The new organisation must be set up so that the specialist skills associated with potable water and drainage systems are kept and developed in house. These networked systems are best understood, operated and developed when staff have a long term wide understanding and involvement rather than relying on consultants who concentrate on the specific assignment and ignore a long term wide view

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Hamish

Q2 Last Name

Short Text Johnstone

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Busby

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Sharing water infrastructure across multiple councils allows for better economies of scale; Wellington Water has shown repeatedly that it cannot and will not manage our water infrastructure effectively.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Rob

Q2 Last Name

Short Text Hayes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text In all places where separate metering for water has been introduced (e.g., UK, parts of Australia), costs for water have risen significantly over time, and there have not necessarily been improvements in service delivery.

While I do not agree that ownership with the council is the overall best idea, it does make it harder for future sell-off and privatisation of water assets.

Particularly as someone that rents, transfer from rates to separate billing is unlikely to yield a reduction in rental prices - and increase costs of bills significantly. This disproportionately affects renters vs property owners.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text A change in water model could only be supported on the premise of:

1) Status-quo on funding through rates, or if separately metered/billed a carve out for renters, with water costs to be covered by the property owner/landlord (as exists in several Australian states).
2) Legislation which indefinitely prohibits the sale of water assets to a private entity. [Since no legislation can bind a future government, this would be impossible, and thus this test can never be met].

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Hicks

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Efficiencies made by pooling infrastructure and management

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Axel

Q2 Last Name

Short Text Tie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text shared services, efficiencies, scale

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Murray

Q2 Last Name

Short Text Kennedy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Advantages of economy of scale and having one asset management system that includes the water assets of all the councils.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Amy

Q2 Last Name

Short Text Skipper

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I rent in Wellington
I study in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Holly

Q2 Last Name

Short Text Bamber

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The approach has been developed with mana whenua partners, which I think is very important, and seems the best way that water services can be delivered that is both cost-effective and sustainable, and ensures that the whole region will benefit.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jill

Q2 Last Name

Short Text Day

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Tawa Community Board

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I rent in Wellington
I work in Wellington
I own a business in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington is part of a wider region. The water network goes across Council boundaries and as such it is essential that the local Councils in the region work together.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Equity

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Given that waters have flagged as highly likely, we would like to state that we believe that affordability and equity is considered.

We think that there is a need for proportional representation on the joint oversight group as the size of the cities in this entity are different. We consider that it is appropriate that representation should be made based on population size.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kelly

Q2 Last Name

Short Text Henderson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Levi

Q2 Last Name

Short Text Preston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I study in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because it's most alike to the previous three water reforms by the previous government

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Megan

Q2 Last Name

Short Text McKee

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jerah

Q2 Last Name

Short Text Rosie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Angel

Q2 Last Name

Short Text Bryant

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I would chose either option one or two because the current model is clearly not working

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Yes, council should not put the bulk of the cost on households when we already know that business uses far more and is charged far less, on top of that if our water is such an issue and there is a supposed lack of it we should not be bottling it for sale here or overseas. Why are people making profit off something if there's such a low supply?

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
- Submit a video or audio submission at wcc.nz/water-reform

You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

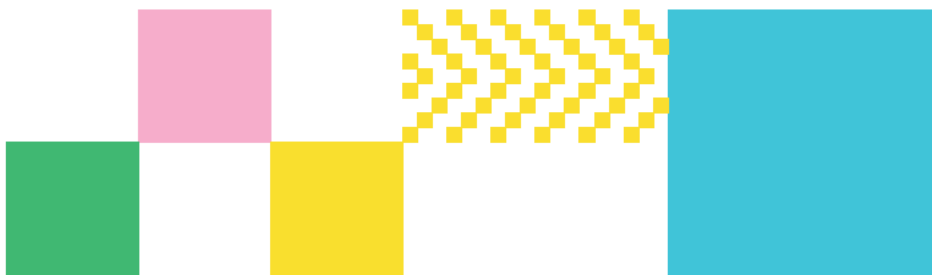
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



| | | |
|--|--|--|
| Your details | | |
| Full name: Ann Cunninghame | | |
| | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation
(Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| | | |

[REDACTED]

From: John Turnbull [REDACTED]
Sent: Wednesday, 9 April 2025 6:45 pm
To: BUS: Feedback
Subject: Proposed privatisation of 3 waters

Categories: To be logged - Submission

You don't often get email from [REDACTED] [Learn why this is important](#)

I, John Turnbull support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

John Turnbull

[REDACTED]
[REDACTED]

[REDACTED]

From: Alison Robins [REDACTED]
Sent: Tuesday, 8 April 2025 3:50 pm
To: BUS: Feedback
Subject: Feedback on Water Services Delivery Model

Categories: Submission, To be logged - Submission

You don't often get email from robinsalison57@gmail.com. [Learn why this is important](#)

Kia ora,

I would like to support Option 3 'Water charging would remain within WCC rates.' Whilst I am sympathetic to the equity concerns of ratepayers, I do not support Option 1 'Households would be charged directly for their water consumption by the new organisation.' Option 2 is described as 'like' Option 1, so I do not support it either.

Nga mihi,
Alison Robins,
[REDACTED]

Q1 First Name

Short Text Sarah

Q2 Last Name

Short Text Millar

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Morning
Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It would be better to join with as many councils as possible. Water assets should be run in a similar manner to Transpower. Centrally managed by competent asset managers with long term funding abilities. The council has consistently proven it is unable to effectively manage our water assets. This is evidenced by the many leaks across the city and the potential of water restrictions last summer.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Other: Competent asset managers

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text the new water entity needs to free from council political involvement and set up for success with the right management and asset management software. Asset management plans for maintenance and renewal need to be properly funded for success.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Benjamin

Q2 Last Name

Short Text Swale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Aston

Q2 Last Name

Short Text Mitchell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Unity as a region makes the most sense (excluding Kapiti who will never join while we remain chronically underfunded and in such a poor state with our water management). It should result in the most cost effective and efficient programme for watercare. Oversight and effective and efficient management is key.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The current model is largely similar to what we are proposing, just under a new entity. We need to do better as an organisation to ensure financial prudence and effective and efficient management of people and fiscally. The new water entity must be well managed, and huge investment in our water network is required to get it up to the standard it should be operating at.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text

Camilla

Q2 Last Name

Short Text

Anderlini

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jennie (Tina)

Q2 Last Name

Short Text Reid

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water is a regional resource rather than local

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Emily

Q2 Last Name

Short Text Rollason

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kirsten

Q2 Last Name

Short Text Saunders

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text If managed and governed well, this would be the most efficient option for the Wellington region

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brendon

Q2 Last Name

Short Text Blue

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current model seems to have failed entirely, and I do think metering is important to avoid wastage of water. It seems sensible to make use of economies of scale, especially as much of Wellington City's water comes from the wider region. I'm unsure, however, why metering can't be carried out without giving up council ownership.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please do anything to avoid a Thames Water type privatisation situation. I am concerned that a separate entity with high debt loading could be forced into a sale if mismanaged.

The link above that's meant to connect to the consultation document links instead to a stock landscape picture https://hdp-au-prod-app-wecc-letstalk-files.s3.ap-southeast-2.amazonaws.com/5617/4233/0122/01_WCC_Stock_-_Landscapes_033.jpg
That's not very good is it.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Iain

Q2 Last Name

Short Text Lumsden

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I would like council resources to be focused on fixing Wellington city infrastructure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Transparency of decision making and performance
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Joanne

Q2 Last Name

Short Text Davidson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text My preferred option is closer to what the previous government was proposing with 3 Waters, because water management is broken in this city and needs far more investment than any of the individual or combined councils can provide without breaking the backs of ratepayers like myself. This is the best of a bunch of less ideal options.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Mana whenua preferences
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Environmental experts and iwi and community representatives should be included on the board of the new organisation to enable solid representation and diversity.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Vikrant

Q2 Last Name

Short Text Mulani

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Claire

Q2 Last Name

Short Text Thurlow

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text While not all components of this option are my preference overall it has more components than the other options that I agree with.
Option 2 is definitely my least preferred option given how water, sewerage and stormwater are supplied and removed to households and businesses.
Option 3 would have a lot of merit if the councils that are the current stakeholders and have representatives who sit on the committee that provides overall leadership and direction for the company hadn't done such a good job of deflecting the media and general public from their responsibility, so that Wellington Water is no longer a trusted brand / organisation.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position

Q13**Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

Long Text

All the documentation provided by the council on the proposed options for water services delivery model are very biased towards the option that the council prefers, potentially guiding the general public to follow along with this option without considering alternatives.

While local iwi have been consulted there seems to be a lack of holistic thinking in the provision of water services delivery. There is no mention of

- boarder catchment management,
 - rethinking of how water is utilised,
 - the privileged society we live in to have water delivered safely directly to our taps and sewerage removed without thought from our toilets and other systems,
 - or alternative systems such as grey water systems that could contribute to management of water services in the Wellington region
- to name a few.

Throughout the consultation documents there are mentions of several supporting documents that are not available yet. How are the council or the general public supposed to come to an informed opinion if all the documentation is not yet available?

Once again, the unfair portrayal of Wellington Water in recent months in the media about who is responsible for the regions current water service issues is going steer people away from option 3.

Given that the councils are the current stakeholders and have representatives who sit on the committee that provides overall leadership and direction for Wellington Water I do wonder if creating a new CCO, option 1, to manage water services will actually be any better than our current system. The only advantage I see for option 1 is that the CCO owns the assets (such as they are) and any money that they raise against these assets will be used for maintenance and provision of new water services rather than being diverted to fund other non related projects.

Now to get into the nitty gritty:

- water meters are a foregone conclusion and a good idea given they will (hopefully) mean that the users of the actual water will be paying for that service.
- while from a financial management point of view I understand why the water services bill from a new CCO would need to be seperate from a standard rates bill I believe that they should be delivered at the same time from the same email address if they are delivered electronically or in the same envelope if delivered in hard copy. This will hopefully insure that both bills are paid in a timely manner, especially as people are getting used to the new systems.

Q14**Would you like to upload a supporting document with your submission?**

File Upload

Q15**Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).**

Single Checkbox

Yes

Q16**If you would like to receive a summary of your submission, please enter your email address below.**

Email

Q1 First Name

Short Text Adele

Q2 Last Name

Short Text Harris

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Any visitor to the Wellington region should have the same safe drinking water, waste water and continuous availability of good quality water throughout the region. This encourages longer visitor stays in the Wellington region and increases a positive visitor experience. It also increases the incomes of hospitality, business sector and accommodation providers. If the experience is good for visitors, in turn, it will be good for residents.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It would be even better if it was 'above ' drinking water regulations.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Robyn

Q2 Last Name

Short Text Skrzynski

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text No duplicated administration structures,
Govt may prefer to work with one entity

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kremena

Q2 Last Name

Short Text Ganeva

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Rebecca

Q2 Last Name

Short Text Zonneveld

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Bernadette

Q2 Last Name

Short Text Cornor

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text WCC can't afford to go it alone in water reforms and Wellington Water has substantial management and governance issues. I'd prefer to hand water to an independent entity responsible for all the borrowing, infrastructure and upkeep.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

I would be extremely disappointed if the same people running Wellington Water were appointed to run the new entity.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Warren

Q2 Last Name

Short Text Cornor

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It would be impossible for Wellington to go on its own

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text No one from the current Wellington Water should be involved in a new model. They are incompetent.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Cuthbert

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text All councils joining allows for greater efficiency & access to more capital.
I support separating water rates from the general rate levy

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Anja

Q2 Last Name

Short Text Martel

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text David

Q2 Last Name

Short Text McKeogh

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The status quo has not been working for a long time and a change is needed and WCC sole ownership model is not the answer, as it needs an organisation who sole focus is the water network, not another department in the WCC. Option 1 is the best option, combining all of the various councils infrastructure assets means more efficiencies can be gained and hopefully should me it will be a more attractive option to the high skilled staff needed to operate the entity.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text If option one is selected I think it is essentially that there are at least two of the board appointees are experts in infrastructure, ideally water infrastructure, and that they are independent appointees i.e. no direct links to any of the

councils. If the appointed board has no one with relevant infrastructure expertise we are setting it up to fail.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Goodwin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems to provide a chance to address the issues with the Wellington Water Model (lack of accountability, poor performance, lack of planning.). Our water infrastructure is regional so it makes sense to work with the other councils and share resources to do so.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jacqueline

Q2 Last Name

Short Text Martin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Our current system is too fragmentary and does not adequately consider the regional nature of our water. It leaves itself open to political intervention, as evidenced by the many years of underinvestment, and the cost to rectify this underinvestment is beyond that of the individual councils to fund.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Carol

Q2 Last Name

Short Text Weston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Fixing the water in Wellington is costing Wellington ratepayers too much money - this needs a Wellington solution to a Wellington problem.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Elviena

Q2 Last Name

Short Text Collins

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text Like mini 3 waters without the advantages. The least bad option. If people had been less racist and less parochial we would not be faced with the least bad option

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Meter water... that will result in lower demand and an ability to quickly find leaks in the system.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kapil

Q2 Last Name

Short Text Chauhan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Edward

Q2 Last Name

Short Text Dyer

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I study in Wellington
I am a visitor to Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Option 1 and 3 has in the past lead to the current water crises we are in. Redoing the exact same thing will result in the same result.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text James

Q2 Last Name

Short Text Barber

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Frankly this seems to be the only realistic option on the table. However, I have massive concerns, not about water meters per se, but about the likelihood of privatization of the city's water infrastructure. I understand that the government has talked about keeping these assets in public ownership but I have zero confidence that they will actually do this.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Other: Keeping water assets under public ownership
Mana whenua preferences
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There does need to be some level of public accountability for water infrastructure and management of assets.

I am also deeply concerned about language and the use of the word, "customer." We are citizens, residents and ratepayers. We are not "customer." We cannot choose whether or not to wash or use water for drinking or cooking.

We cannot take our "custom" elsewhere for water.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Stephen

Q2 Last Name

Short Text Lungley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think that Wellington is a small area and overwhelmed by the number of of council. Personally I would support a single large council region. But a single water area (as long as properly run!!!) is a good start.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
- Submit a video or audio submission at wcc.nz/water-reform

You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

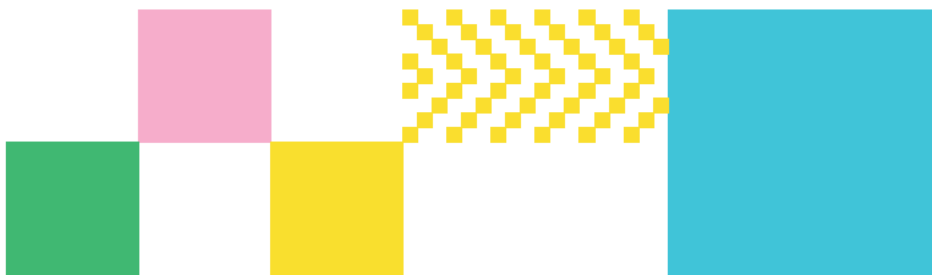
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



| Your details | | |
|--|--|---|
| Full name: Sharon Elizabeth Ralph | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| Water is a public good, and therefore should be owned by the people, and not commercialised for profit. Once ownership is privatised then the price will soar to create a profit to a company not owned by the people. Just look at what Aucklanders pay for water and wastewater (I used to live there). | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|---|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- ☒ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q1 First Name

Short Text Cathy

Q2 Last Name

Short Text Wylie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It needs to ensure that water services cannot be privatised.
Look at the quality of waters, rising costs, and damage that has occurred in England as a result of privatisation.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text John

Q2 Last Name

Short Text Schiff

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We need regional cooperation and efficiencies.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text Barnes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems like it is the best of all worlds for things like debt and asset management etc. Gives us a better more affordable option that can handle population growth.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Dany

Q2 Last Name

Short Text Hovinga

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text To pool the assets and their servicing. Option might allow debt costs to pass to the organisation so the council doesn't breach their own 225% cap.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I think the construction and repair work should be brought back in house. I don't think the use of contractors has lived up to its originally proposed benefits.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jack

Q2 Last Name

Short Text Welch

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Need economies of scale with the region (should be agglomerating but that's an aside), clearly governance isn't sufficient and Wellington Water thinks they have a blank cheque from councils

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kirsty

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's the least worst option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Peter

Q2 Last Name

Short Text Kennedy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Hopefully the best and brightest from each Council will be directed towards operating this entity efficiently and avoid waste.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Quality customer service
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ryan

Q2 Last Name

Short Text Graves

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Based on what's been presented, this sounds like the best long-term solution. Water runs across all the councils, and cohesion would outweigh separate council owned/run operations.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text - Safe drinking water (including the right levels of fluoride, consistently) is the imperative.
- Environmentally (and therefore safe for humans) discharge of water is also really important.
- The financial sustainability and value for money is highly important as well - getting this right enables us rate payers to then focus on those other less important, nice to haves (festivals, nice parks and playgrounds).

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Howard

Q2 Last Name

Short Text Andrewes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I believe that maintenance and service was much better back in the day before WCC sold its works dept. I can not see how a private contractor is not increasing the cost to rate payers as the only reason a business exists is to make a profit. I believe current contractors "milk" the system and do patches rather than proper repairs. I can cite examples. It will be difficult to supervise and control work if multi councils are involved in decision making.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text My belief is that the introduction of water meters will be the first step toward privatisation of Wellington's water supply. The overwhelming majority of water is lost prior to where water meters will monitor usage so the only

reason there could be to install them is to increase the cost that rate payers will have to pay for water and ultimately to prepare for privatisation. Once privatised the asset will not be properly maintained as this is what has happened with everything that has already been privatised.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Demetra

Q2 Last Name

Short Text Kennedy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Best option

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Beaumont

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I have no difficulties with this option, noting it is Council's preferred option. I note though, that all three options call for the installation of water meters. This is really my only issue with the proposal. I am presuming this is going to be a multi-million \$ exercise city wide. Given the multi-decade long shortfall in investment in water related infrastructure, particularly underground, would this money be far better spent in Council committing the expenditure to the long term upgrading of this infrastructure. I enjoy my walking and a wander through the city will almost always see yet another pipe failure. I strongly suggest that underground infrastructure is a far higher priority than water meters throughout the city. Sort out the neglected pipes for the next 5-10 years before committing further expenditure on meters. These are ratepayers funds so target them most effectively please.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Underground water infrastructure, as discussed above.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text See above.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Maurice

Q2 Last Name

Short Text Clark

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text economies of scale

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Alessandro

Q2 Last Name

Short Text Dal Sasso

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Transparency of decision making and performance
Mana whenua preferences
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Marama

Q2 Last Name

Short Text Paki

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kel

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text The council does not have the capability or capacity to run Wellington's water infrastructure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Hades

Q2 Last Name

Short Text King

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Wellington Water is unsustainable and has been unable to produce quality water services. Multi-council owned water org may divert focus. We need delivery for Wellington, by Wellington, now.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I oppose any form of volumetric charging for water. Implementing it will cost more than actually doing the work to fix leaks and renew wastewater plants. It will disproportionately affect poorer people in the community and help to hide deficiencies in budget rather than addressing leaks and other issues.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ryan

Q2 Last Name

Short Text Hammond

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Eli

Q2 Last Name

Short Text Lee

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text It should be fixed not completely changed to something else

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

I oppose the charging of water. Water access is a human right, by charging water tax you create a new bill that people already struggling to pay bills have to worry about. It's implementation will cost more than actually fixing the leaks in our city

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jesselyn

Q2 Last Name

Short Text Chua

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brian

Q2 Last Name

Short Text Roche

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This is the only option that creates scale, allows for the borrowing necessary, professionalises the staff and rids us of the ongoing attitude of the Council and their lack of prioritisation of what is necessary to address the ongoing issues within the City

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Environmentally responsible and responsive
Mana whenua preferences

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text HANS

Q2 Last Name

Short Text WAGEMAKER

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text 3- Most likely to ensure expenditure is adequately monitored and rate payers protected from dysfunctional water management negatively impacting rates.
The answer to question 8 is pretty naive - can't be confident that any of the options will improve reliability or quality without know what management and accountability structure are in place - option three has the potential for setting up a management structure which holds service providers accountable through reviewed project management practices and also ensure a tendering for service process that delivers on best quality and price

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text all the options listed under 9 are important, stupid question as they all are implicated in any assessment of quality

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ross

Q2 Last Name

Short Text Tait

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text All need to work together and make it work with no stupid fighting, Wgtn water are just a joke really and money is just getting wasted by all councils with bandaids been put on it instead of progressing with replacing the broken network

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The people that have been hiding issues and just pushing things aside need to go and new skilled people that understand the system and what is required and gets it done
Stop wasting money on lots of consulting and then consulting again ,talk to people who know and lets get on with it

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Maggie

Q2 Last Name

Short Text Ben

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text It seemed the least bad.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I oppose any charging for water. Fixing leaks and renewing wastewater plants is far more cost efficient than implementing this. It will disproportionately effect people in poorer communities.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Keziah

Q2 Last Name

Short Text Nott

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
I strongly oppose any charges being made for water usage in Wellington. This decision in an economic climate like todays one will vastly impact our society and NOBODY needs to pay for water

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Willow

Q2 Last Name

Short Text Sushames

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Layla

Q2 Last Name

Short Text Long

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
I actually oppose all three options especially charging Wellington for water, it's great there is relative concern for climate change and I'm glad that there is action taking place, however in the current recession we are heading into and the overall cost of living, it's gonna make it a lot worse for a lot of people. I worry for those who are already stressing over bills to the point they will decrease their water intake, for the sake of keeping a bill low. I understand the council needs the funds, forgive me for being uneducated in the matter but what have we been doing all these years without paying a water bill. If anything it's going to cause more businesses to struggle, it's not gonna help Wellington who are already struggling overall and businesses as well. I don't like it and I oppose the three proposals.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

If it goes into action, please make it as cost efficient as possible with the economy getting worse and worse it is not wise to try make a cost scenario that will really only work for upper middle class and rich who'd struggle less overall than the majority. Thank you.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kye

Q2 Last Name

Short Text Lyth

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current wellington water model is not working well, there are the same problems every year. To avoid further mistakes it would be good to have multiple groups giving ideas and challenging each other to help create the best solution for everything.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Blake

Q2 Last Name

Short Text Ervin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text none of these are good. but the first option is the only one that seems like it has the potential to be ethical.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text it's insane that residential areas are charged for water in the first place.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

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Q16

Email

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Q1 First Name

Short Text Briar

Q2 Last Name

Short Text Labone

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

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Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text kai

Q2 Last Name

Short Text winters

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text i dont think people should be charged for water. its an essential need for life and if people have to pay to have safe drinking water that will only harm everyone. especially poor people who are already struggling

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

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File Upload

Q15

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Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Victoria

Q2 Last Name

Short Text Barton

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

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Q16

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Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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Your details

Full name:

ALISON HEATHER JONES

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☒ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

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Feedback on the options

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Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☒ Option 1:
Multi-council-owned
water organisation
(Council's preferred option)

☐ Option 2:
Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

envisaged lower operating costs,
hopefully less cost to rate payers.
Please don't add water rates for
Wellingtonians. Rates currently
UNSUSTAINABLE

| | | | | |
|---|---|--|---|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input checked="" type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (please specify) | | | | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

I wonder why, MAINTAINENCE AND REPLACEMENT OF WATER PIPES WASN'T ~~OR~~ A PRIORITY BY PREVIOUS WCC COUNCILS AND WATER ORGANISATIONS IN CONTROL OF THE WATER.

ANY CHANGE OF DELIVERY MODEL IS BOUND TO BE AN IMPROVEMENT.

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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Your details

Full name: Bryan George Hardie Boys

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

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(Council's preferred option)

☐ **Option 2:**
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☐ **Option 3:**
Modified version of the current Wellington Water model
(with a new planning, regulatory and accountability framework)

Tell us more about why you made this choice.

I thought the 3 Waters proposal was a good one (with amendments) and this option, with multiple Councils, is as near as it gets to 3 Waters

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Make it work !!

Puka Tāpae Submission form

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Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|---|--|---|
| Full name: <i>Caroline Mary Hubbert</i> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐
- Not at all confident
- ☐
- Not very confident
- ☐
- Neither
- ☒
- Fairly confident
- ☐
- Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

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| Your details | | |
|---|--|---|
| Full name: Douglas James Martin | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input checked="" type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| [REDACTED] | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 – Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 – Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| Essentially because scale is important in the efficient and effective delivery of water services. | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

It should have a sufficient degree of independence from its owner councils to enable it to borrow on competitive terms without compromising the balance sheets of owner councils.

It should also have the power to fix water charges in a financially sustainable way.

☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōtēke

Local Water Done Well consultation

Kōrero mai Have your say

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Your details

Full name:

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☐ I own a house in Wellington

☒ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☐ **Option 1:**
Multi-council-owned water organisation
(Council's preferred option)

☒ **Option 2:**
Wellington City Council sole ownership water organisation

☐ **Option 3:**
Modified version of the current Wellington Water model
(with a new planning, regulatory and accountability framework)

Tell us more about why you made this choice.

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Kō Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|---|--|--|
| Full name: <u>Kirsten Windelov</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation; | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| <p><u>As a region, we are quite small. makes sense to collaborate and leverage economies of scale and share scarce expertise where we can.</u></p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☒ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☐ Quality customer service

☐ Value for money (charges are fair and reflective of cost to serve)

☒ Transparency of decision making and organisation performance

☐ Mana whenua preferences

☒ Environmentally responsible and responsive

☐ Financial sustainability of the new delivery model

☐ Minimise adverse impact on Council's financial position

☒ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

☒ Other (please specify)

Which options/operating arrangements are most likely to achieve clean and safe water, available to all who need it.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

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Wellington City Council
Me Heke Kō Pōneke

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| Your details | | |
|---|--|--|
| Full name: KECE m Tong | | |
| Email: — | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input checked="" type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input checked="" type="checkbox"/> Evening |
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| | | |

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| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
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| Tell us more about why you made this choice. | | |
| <p>good TO see The water services</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- | | | | | |
|---|---|----------------------------------|---|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
|---|---|----------------------------------|---|---|

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|---|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
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| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

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Wellington City Council
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| Your details | | |
|---|--|--|
| Full name: <u>Seka Jones</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input checked="" type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | | <input checked="" type="checkbox"/> No |
| If yes, which times of day would you prefer to make an oral submission? | | |
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| Tell us more about why you made this choice. | | |
| <p><u>Water should be free for Wellington residents.</u> <u>I trust that the new planning, regulatory and accountability framework will be a major improvement.</u></p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input checked="" type="checkbox"/> Other (please specify) | |

cost of living in an expensive city.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

No but FREE PALESTINE!

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pūnaha

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|---|--|---|
| Full name: Suzanne Carter | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |

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Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

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| | | |
|--|--|---|
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
|--|--|---|

Tell us more about why you made this choice.

I support Option 1 of the three options. The current situation is not in the best interests of people living in the greater Wellington region where water services resources are controlled at arms length by council's with not enough investment to address our aging water infrastructure, including treatment plants. My view is that the collective involvement of five councils will create scale that will at least create cost efficiencies which can be passed on to ratepayers from all authorities. I support the separation of water ownership and management from council control with its own independent governance structure. I anticipate an appropriate reduction of rates in acknowledgement of the transference of water assets.

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Absolutely Positively
Wellington City Council

Local Water Done Well consultation

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Your details

Full name:

Miguel Tanongon

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☐ I own a house in Wellington

☒ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☒ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☒ Yes

☐ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☒ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

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ownership water organisation

☐ Option 3:
Modified version of the current
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(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

It is in my belief that there is a water reservoir constructed for purpose. It is located at France of Nakes park in Mt. Cook. If other councils across Wellington Region will not be cooperative, it is indeed no brainer to be self sufficient and use our resources.

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Water services should not be governed or regulated under tribalism. There is a system called government and we are not keen to have an undemocratic, unelected tribal Hōris.

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Your details

Full name:

Tudy Shannon

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

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☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

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Tell us more about why you made this choice.

Makes sense: economy of scale
shared risks
better chance of getting excellent people to lead it

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- It's not ok for things like fluoridation to be missed. Compliance with health + enviro standards is non-negotiable.
- So appalled at the way things have been let slide with contract arrangements. I u/s the need to enable essential support companies to thrive but it needs to be a reciprocal partnership that has appropriate oversight.

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| Your details | | |
|---|---|---|
| Full name: Tobias Charles Denton Burgess | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
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| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |
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| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
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| Tell us more about why you made this choice. | | |
| <p>I feel like a multi-council owned body would be the best choice as it would be the cheapest for residents. As well as that, a body that could focus more on the Big Picture would help with the repair of our water infrastructure.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
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| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

I have concern about the selection of the chairperson/leader of the new authority. If whoever is in charge of this is selected by one interest group, what does that mean for us? Please remember to consider everyone involved.

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| Your details | | |
|---|--|--|
| Full name: <u>Melody Nixon</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
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| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p><i>It is supported by mana whenua, and seems to take into account long-term environmental and fiscal sustainability.</i></p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Q1 First Name

Short Text Robbie

Q2 Last Name

Short Text MacPherson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Transparency of decision making and performance
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Landlords should pay for the water rates instead of the tenants

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alan

Q2 Last Name

Short Text Brian

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It appears to provide better value for me as a ratepayer.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The current model is not working for WCC ratepayers. Change is needed and the move to a Multi-council-owned water organisation appears to be the best option.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Hamish

Q2 Last Name

Short Text D

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text If we are paying a lot of money for rent, power, etc., why do we have to pay for water?

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Mark

Q2 Last Name

Short Text Lambert

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text If the council is stripped of it's water liabilities it will enable continued, and likely expanded, wasteful spending on non essentials.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Regardless of model selected, there has to be an assurance that the cost of Council rates, excluding water services, will decline. Current spending shows an irresponsible use of a captive customer base's money.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Caspian Kade

Q2 Last Name

Short Text Stellata

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
Wellington is a huge region, & local councils are famously under-resourced. With the housing demand changing, & the unique challenges facing each council, I think a multi-council-owned water organisation/company/board/management framework would be the best option to help us collectively meet the current needs. I think it's just as important to be able to future-plan infrastructure as it is to keep on top of current needs. I also think it is important to work together, pooling resources & knowledge to get the most effective solutions to problems. As such, I think we are best to use the multi-council option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Environmentally responsible and responsive
Transparency of decision making and performance
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lois

Q2 Last Name

Short Text Moran

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I do not believe the Wellington City Council have the capability to manage this on their own. I think that multi council owned water, will allow for improved decision making and management.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Summer

Q2 Last Name

Short Text Hex

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The water in Wellington should be controlled by Wellingtons representatives.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Charging for water is ridiculous. It's a basic human right that we all require to live. It would be better to just fix the problems that caused this move in the first place.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Steven

Q2 Last Name

Short Text Ensslen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It doesn't make any sense to me that the Council is involved. Water ought to be the regional council's responsibility, moving closer to that model is a step in the correct direction.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I think that the Council has squandered a great opportunity to hear from people that we'd very much like to have the pipes fixed, and that we're eager to pay for that to happen quickly. Instead of consulting on this technocratic structure, you could have asked for a mandate to do what you know we all want you to do, but which you seem to lack the courage to do.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Magnus

Q2 Last Name

Short Text McCarthy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text None of the options seem like good choices and I am not confident that any of them will have a positive impact on residents. I don't believe that separating water charges from rates will make things cheaper or more efficient for water supply, or that creating a separate organisation from the council to manage water is a good idea at all.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The proposal laid out is very confusing and hard to understand. The document seems to indicate rates will likely be cheapest under the preferred plan, however there is absolutely no guarantee that this separate organisation will be able to deliver on promises made and there is no way to tell what the charges will actually look like. I have very little confidence in the changes proposed and am deeply concerned on how these will affect renters and low income

households, who are already burdened with high rents and high bills. Another bill charge on top of this will only add to financial stress. The council needs to come up with a better plan to actually directly address the issues with water in Wellington, rather than creating a new separate organisation to manage it which will take time and money to implement and likely not turn out as planned.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jeanette

Q2 Last Name

Short Text Watson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Wellington Water knows the assets and issues - let's use their accumulated knowledge to get on top of the issues. The governance changes will cost less than setting up an entirely new organisation and transferring assets over. I would support water meters being introduced to finance the activities by Wgtn Water

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Siaosi

Q2 Last Name

Short Text Anderson-Umaga

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Wellington city council should be reliable for meeting basic human needs

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I oppose it

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text sarah

Q2 Last Name

Short Text littlejohn

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text
Andy

Q2 Last Name

Short Text
Wright

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice
Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice
I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice
No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice
Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kerry

Q2 Last Name

Short Text Williams

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Needs more looking into before we change.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We knew this was coming why do we keep building and over crowding Wellington which causes these issues.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sunny

Q2 Last Name

Short Text Johnston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

I do not believe in charging the people for water usage during a time where so many people are already struggling.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Chase

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Chris

Q2 Last Name

Short Text MacClure

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Looks like the best

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3523

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email



Q1 First Name

Short Text John

Q2 Last Name

Short Text Nicholson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We favour a new organisation representing the wider region with its greater long term ability to access the funding necessary to ensure future water sustainability.

However, we do not support the suggestion that existing staff from each entity would be transferred into the new entity. This is a once in a lifetime opportunity to take a strategic assessment of the shape and direction of the new entity, and its future staff capabilities and competencies. Employ the right leadership and staff and drive improvement.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

This must be a new organisation with a new leadership team, better strategic decision making, better project management and with the skills, knowledge and capabilities for a future proof 'water' organisation.

If the existing water entities are rolled into the new entity, we won't get the step change this proposal could deliver.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

Q1 First Name

Short Text Oliver

Q2 Last Name

Short Text Taylor

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because of the interconnected nature of Wellington's water. However, as a renter, I do not want a separate bill on top of rent for water, this needs to be paid for by the landlord and passed on through rent as it is normally.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Fixes the pipes! Sick of so many leaks everywhere.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Simon

Q2 Last Name

Short Text Holst

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Alexandria

Q2 Last Name

Short Text MARK

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Luka

Q2 Last Name

Short Text Brand

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Lauren

Q2 Last Name

Short Text Fenwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Morgan

Q2 Last Name

Short Text Evangelio

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Danielle

Q2 Last Name

Short Text LUNN

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I do not enjoy the idea of water charges being a monthly bill like in Auckland. Cost of living is already high, and more vulnerable Wellington residents (renters) are going to particularly suffer financially due to this change. In the end I also do not believe rates for homeowners will reduce either, and either way, rents will certainly not reduce if they do. This will just result in another unnecessary bill at times where money is tight. Save projects for the future and focus on saving money now.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Other: Not increasing cost of living further

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I don't think water meters are bad on theory, but what water meters are a sign of. For detecting leaks/unusually high usage on property I am supportive of them, but if it's a sign that everyone will be charged for water in the future I am extremely resistant. Just stop screwing over people in a city that has such a high number of renters, where things are already expensive & hard enough as it is.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sean

Q2 Last Name

Short Text Leonard

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Charlotte

Q2 Last Name

Short Text Corrigan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ron

Q2 Last Name

Short Text van Musscher

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text There must be operational oversight by the council. This must include detailed recorded planning reconciled with expenditure. This includes the recording of infrastructure (owned by the council) including: up to date mapping of water pipe distribution and sewer pipes, on public and private land. There must be council oversight of future planning of maintenance and its budgeting. There must be future planning for expanded water supply including bigger storage, now (it is senseless asking existing residents to save water in summer when population growth is being promoted by government and business). There must be prompt improvement of the regional sewage system, the Gracefield/Seaview plant miasma is a debacle.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Mana whenua preferences
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Governance must involve operational oversight. You cannot subcontract without overarching responsibility.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| | | |
|--|--|---|
| Your details | | |
| Full name: Rowan Perry | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input type="checkbox"/> I own a house in Wellington | <input checked="" type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation
(Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| The reasons laid out by the council to prefer this option make sense. | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input checked="" type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <div></div> |

| |
|---|
| <input type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|---|

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| | | |
|---|--|---|
| Your details | | |
| Full name: Joanna Saywell | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>I don't like any of the proposals.</p> <p>I would like Wellington City Council to take back ownership and responsibility for our water assets. I want WCC to be held accountable for any failings or successes and not some independent water organisation that has no interest in the well-being of Wellingtonians as a whole.</p> <p>I would like some accountability and appropriately written and funded long term plans.</p> <p>Water is an integral part of Council business affecting planning, transport, housing and recreation. Decisions on water need to include consideration of other aspects of council. If the decisions are wrong, I would like the opportunity to vote the decision makers out of office, not watch with awe as they are promoted to bigger and better organisations.</p> | | |

| | | | | |
|--|---|--|---|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input checked="" type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input checked="" type="checkbox"/> Other (<i>please specify</i>) Accountability and responsibility. We need an organisation that takes pride in delivering a high quality service to ratepayers, that notices when the water supply is not adequately treated, that actively tries to reduce the number of leaks across the city, that responds quickly to customer complaints. We had that in 2002 but not since. <div style="text-align: right;">+</div> | | | | |

| |
|--|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| <div style="height: 500px;"></div> |

| |
|---|
| <input type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|---|

Q1 First Name

Short Text Charlotte

Q2 Last Name

Short Text Knowles

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I support Option 1 – the creating of a new multi-council-owned water entity. Regional collaboration makes sense in principle, as it can improve strategic planning, streamline delivery, and allow shared funding of large-scale infrastructure.

However, this support is conditional on meaningful accountability mechanisms, because we've already seen what happens when a multi-council model operates without oversight.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13**Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

Long Text

Wellington Water has failed the region. Despite being jointly owned by councils, it has:

- Overseen the collapse of core infrastructure across the city
- Lost tens of millions of litres per day to leaks, with no meaningful reduction
- Delivered delayed and over-budget projects
- Failed to provide proactive maintenance or accurate asset data
- And maintained a culture of secrecy and finger pointing where no one takes responsibility.

Most importantly, no council – including WCC – effectively held the entity to account. The ownership model created blurred lines of responsibility, and the result was operational complacency and unchecked decline.

We cannot afford to repeat these failures under a new name and governance structure.

The new entity must be held to rigorous and enforceable performance standards, including:

- Independent audits of finances, project delivery, and performance metrics
- Transparent public reporting, including leak rates, response times, and capital delivery
- A published 10-year infrastructure investment plan with costed milestones
- Clearly defined board-level responsibilities for service failures
- And financial or governance consequences for consistent underperformance.

Ratepayers must no longer be left holding the bill for systemic failure. If councils cannot or will not exercise oversight of an entity they own, then the structure itself must be redesigned.

Water is not a luxury – it is a core public service. Wellingtonians have lost trust in the current model, and regaining that trust will require more than rebranding. It will require bold governance reform, public accountability, and a clear commitment to results.

Q14**Would you like to upload a supporting document with your submission?**

File Upload

Q15**Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).**

Single Checkbox

Q16**If you would like to receive a summary of your submission, please enter your email address below.**

Email

Q1 First Name

Short Text James

Q2 Last Name

Short Text Danaher

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The recent Wellington Water debacle has highlighted challenges associated with (i) a lack of oversight by elected officials in respect of the current model and (ii) the heightened issues associated with multi-council owned water organisations generally. By way of two examples, first, in the fallout following the release of the report, the governing body was unable to censure key Wellington Water officials due to political ties between those officials and other councils: the requirement for unanimity meant that Wellington Water's governance function was not able to function. Second, it is clear from the longrunning disfunction at Wellington Water that the light-touch governance approach, whereby only a small number of councillors/Mayors from each region have an active governance role, was incapable of identifying major management failures over multiple election cycles.

I am not surprised that Wellington Council favours a multi-ownedship model as it provides an avenue for the Council to blame a third-party for the region's main issue: water infrastructure. The desire to create a multi-council owned organisation has been justified on the grounds that it provides additional finance options, but the reality is that it is a politically expedient solution as it allows the Council to further distance itself from unpopular infrastructure-related issues. The Council should, however, be looking to further advance ratepayer interests - and that is best achieved via better governance and (political) ownership of Wellington's water assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Q14

File Upload

Would you like to upload a supporting document with your submission?

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Moana

Q2 Last Name

Short Text Pegg

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think it will be more likely to ensure sustained investment in infrastructure so we can avoid the current issues with the water network.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text My main reservation about this model is whether the new organisation can be trusted to invest in the infrastructure. This has often been neglected when services are privatised.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sue

Q2 Last Name

Short Text Mark

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 focuses purely on getting water sorted with a better chance of successful delivery. However I am concerned that rate payers will be landed with big bills and still be stung with high rates, with little control over costs.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Financial sustainability of the new delivery model
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Any of the options needs to have transparency of costs, outcomes, regular public reporting and effective governance

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text AnneMarie

Q2 Last Name

Short Text Curtis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text ROSETTE

Q2 Last Name

Short Text DAIRO

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text expecting a lower cost of setting-up new system and lower percentage increase to water bills of customers/community over 10 years and hoping this will be the reality too

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We are expecting a lower cost of setting-up new system and lower percentage increase to water bills of customers/community over 10 years, and hoping this will be the reality too.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sasha

Q2 Last Name

Short Text Crane

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I oppose any form of water fees, as it will disproportionately affect poorer communities who are already living in a cost of living crisis.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Cam

Q2 Last Name

Short Text de Leijer

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I work in land development in Wellington. The current system with Wellington Water is a complete failure where the latest consent required 4 separate signoffs (Resource Consent, building consent, WWL approval and WCC Compliance officer signoff). WWL is not required in this process.
The multi Council owned water organization will be a similar beast, where the development and management of water will be hindered because an engineer who normally works in HCC is holding up the WCC consent because they aren't used to it?
Thus all approvals need to be by the TA that has the legal authority to approve it.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Clinton

Q2 Last Name

Short Text Davis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington is not self sufficient for fresh or waste water. It gets fresh water form Upper Hutt and I believe some waste or storm water is handed off to Porirua. So Wellington water management requires cooperation and agreement with other regional Councils, A multi-council approach to water is the best way to get that cooperation, a unified approach.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lynn

Q2 Last Name

Short Text Cadenhead

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Wellington Catchments Collective Te Hononga Ki Te Upoko

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text see attached submission

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Environmentally responsible and responsive
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3557

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.



Submission on Local Water Done Well – Options for Consultation in the Wellington Metropolitan Area

To: Wellington City Council

Submitter: Wellington Catchments Collective Te Hononga Ki Te Upoko

Address for service:

Lynn Cadenhead,



We wish to be heard in support of this submission.

The purpose of the Wellington Catchments Collective Te Hononga Ki Te Upoko is to;

- **To collectivise and support catchment groups in the wider Wellington area.**
- **To build effective relationships to improve knowledge sharing, submission building and awareness of emerging issues.**
- **To provide a forum where council, agencies and other parties can engage with multiple groups at one time.**
- **To encourage better structures and processes with councils and agencies to expand community input into catchment issues.**

Thank you for the opportunity to submit on the proposed options for Wellington's Local Water Done Well.

In summary, we support Option 1; the preferred option. We consider both alternative options do not address the current longstanding problems which have been patently manifest in recent years in Wellington City especially.

We seek the Council to:

- Co-own the new water organisation with the four other Councils
- Have assets owned by the new water organisation
- Have the shareholder councils and iwi/Māori partners to provide an oversight group. This group also needs to have some visibility by the wider community, including Wellington City residents and interested parties,

- Have the new water organisation making decisions based upon a joint statement of expectations from all the shareholding councils
- Have the most cost-effective new organisation
- Have the new water organisation have a greater debt limit than at present
- Allow the new water organisation to charge users for water use directly rather than via rates, for reasons of transparency and accountability
- Have the new water organisation be the single point of contact for all service requests (with the caveats below about stormwater)
- Have the new water organisation operate with water metering, with financial incentives built in to reduce usage, especially during dry periods, provided that the water organisation retains obligations to supply customers in financial difficulty or if required for health reasons
- Agree to disestablishing Wellington Water and transfer its assets and staff to the newly established organisation
- Acknowledge the preferred option will most likely best address Wellington City future water infrastructure needs.

Key caveats include:

- We wish the Council to ensure that the outcomes of the new management and governance arrangements deliver an appropriate integrated approach towards water management generally, including implementation of GWRC Whaitua Committee recommendations over time as currently required.
- This should especially ensure the new water organisation improves environmental outcomes over the long term, better manages stormwater issues including by involvement in Council planning processes to support that integrated approach.

The structure of the new organisation must allow for an integrated approach across three waters management, environmental management and land use planning.

An integrated/coordinated approach must include:

- Stormwater management to reduce its adverse effects upon streams and the sea. These must aim to minimise rapid high flows which cause erosion and enable a “sponge city’ approach.
- Integrated flood, land and natural hazard management,
- Reductions in:
 - the extent of impervious surfaces leading to increased flashiness of streams, erosion and flooding
 - slips/land instability due to poor stormwater management, e.g. uncontrolled stormwater running off roads
 - water quality/pollution especially from wastewater
 - sediment management often from poor sediment management from development and infrastructure repairs/upgrades.
- Increase in monitoring and
- Improvements in biodiversity in and around our freshwater environments.

Thank you for the opportunity to make this submission.

Yours faithfully

Lynn Cadenhead
For the Te Hononga Committee

Q1 First Name

Short Text Martyn

Q2 Last Name

Short Text Brown

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington**Q6 Would you like to make an oral submission to Councillors?**

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Having lived in the greater Wellington area my entire life it is time the Council took responsibility for its lack of action with regards supplying ratepayers with the water infrastructure we have been funding via our rates.

10yr projection 2024-34 \$1.8billion funding to Wellington Water Limited (1337122) , share holdings (200 shares (14.29%)WCC and 150 shares (10.71%)WCC, which is 25% of all shares in the company. Yet Wellington Water Limited in their fy24 report "\$30 billion over 30 years - the total capital investment needed to deliver on all of the region's strategic priorities (unconstrained)." and " Councils have increased funding to the extent that they can afford to: a total of \$3.7 billion over the next ten years, a little under half the recommended, but more than the baseline programme." so as a 25% share holder we are supplying nearly 50% of that budget.

The math doesn't add up.

The WCC claims under the Council's investment portfolio as at 30 June 2024 to hold assets of \$2.8 m in Wellington Water Ltd. According to Wellington waters FY24 report "Our shareholding councils collectively own three waters infrastructure with a replacement value upwards of \$12.3 billion." 25% of that is \$3.075Billion, again the math doesn't add up.

According to the Wellington Water FY24 report "In total, our councils' networks contain over 7,000 kilometres of pipe. We estimate that councils need to be replacing an average of 100km of the network every year in order to keep it operating smoothly." and "This year we completed 24.5 kilometres of pipe renewals across the region." comprising of 15.3km for HCC, 3.7km for WCC and the remainder in the other regions. With WCC having the largest population density how is it that we only had ~15% of that pipe renewal?

We as Rate payers have been relying on the WCC to invest in an infrastructure required for life the human body can only survive ~3 days without water. On the 25th of October 2024 the following was reported "Wellington City Council has spent \$52 million dollars on cycleways in the past three years, an average of \$642 per household. It is planning to spend another \$56 million on cycleways over the next three years." WE Don't need cycle ways to survive.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Go back to the drawing board, get your priorities in order.
Responsibility to the rate payer to supply fresh drinkable water, responsible disposal/treatment of waste water.
When Operating expenditure (OPEX) is more than double the Capital expenditure (CAPEX) to improve and maintain the city it is clear that those we have placed in the position of maintaining our beloved city are taking the cream and butter from the milk of our rate payers funding and using the whey to complete the tasks with which they have been assigned to manage.

Q14 Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3558 (link to Wellington Water Annual Report)

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Baron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I am generally in favour of Option 1, with the expectation that the new entity is subject to far greater scrutiny of its performance - both financial and in the quality of services delivered.

I am unconcerned by rates increases for the purpose of improvements to water infrastructure - as long as there is good governance and minimal waste, I am happy to pay whatever it takes to enact a fiscally and environmentally sustainable long term approach to asset renewal.

The current approach of purely reactive repairs to catastrophic failures is not acceptable.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Transparency of decision making and performance

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Allan

Q2 Last Name

Short Text Wright

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 stands out on its own merits when compared to established best practice frameworks in water governance — especially those promoted by Taumata Arowai, the OECD, and successful models like Watercare in Auckland and Scottish Water. This option (1) appears to be the most aligned with those standards, particularly around:

- Independent governance
- Financial sustainability through scale
- Ability to meet new regulations
- Long-term asset planning insulated from local political cycles

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Embedding smart technology into the new regional water entity would future-proof the system and maximise the benefits of reform. It would align well with the direction NZ is already going in energy and emissions, and it would support climate resilience, equity, and transparency in water services.

Smart water meters help find leaks early, ensure fair billing, and give people better control over their water use. They also help councils plan ahead and keep costs down.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Glyn

Q2 Last Name

Short Text Hunt

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Morning

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This is most logical and efficient way. The WCC sole ownership organisation is frankly madness. A modified version of the status quo will still encounter problems and will be a missed opportunity. Only the multi council option will give the framework needed.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Water reform does not stop at a local authority boundary. This is bigger and effects the whole Wellington region, especially in the event of emergency response. This has to consider the factor of regional responsibilities, beyond any particular town boundary, generation or ethnic group.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text (1) Standardisation of the current council WCC / PCC / UHCC / HCC byelaws for public / private 3-water asset ownership and responsibilities.
(2) Extra spending for the asset GIS, to have dedicated surveyors who can investigate / measure / correct flaws in

current GIS (crazily this does not happen... a common complaint with problems dealing with water repairs is "the GIS is wrong"). These should be self-sufficient teams. Currently there is nothing. An example is a long section of WW mains with historic pipe breaks whose route along / crossing a stream in Lower Tyers Bush Reserve greatly differs from the GIS record.

(3) Get the local Survey & Spatial Wellington Branch involved to highlight problems that currently exist with a WCC / WWL disjoint for subdivision problems.

(4) Ensure the recently revised WWL regional standards / specs are carried forwards.

(5) There have been some very serious problems highlighted by some people at WWL regarding poor decision making in fragmenting emergency response equipment. This needs addressing.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Property Council New Zealand

Submission on

Wellington City Council's Draft Annual Plan 2025/26

16 April 2025

| |
|---|
| For more information and further queries, please contact |
|---|

| |
|---|
| Sandamali Ambepitiya  |
|---|

Wellington City Council's Draft Annual Plan 2025/26

Via email: [REDACTED]

1. Summary

- 1.1 Property Council New Zealand Wellington Regional Committee ("Property Council") welcomes the opportunity to provide feedback on Wellington City Council's Draft Annual Plan 2025/26.

2. Recommendations

- 2.1 At a high level, we recommend that Wellington City Council:

- Review and reduce the operational expenditure (currently sitting \$48.5m higher than forecasted in the Long Term Plan);
- Commence a staged reduction of the business differential until either removed or reduced to an equitable level over the next three annual plans (nine years) and replaced with alternative funding mechanisms that are fairer and more equitable;
- Provide Property Council with comparative data of Wellington City Council's business differential versus other major New Zealand cities;
- Investigate a Regional Deal with Central Government;
- Remove the vacant site differential;
- Provide the commercial sector with evidence that demonstrates how Council's spending will reflect the increased rates split of 48% commercial and 52% residential;
- Provide Property Council with clarification on whether the proposed increases to consent fees places Wellington out of alignment with comparable authorities across New Zealand; and
- Adopt Option One under the Local Water Done Well proposals: a new multi-Council-owned water organisation (CCO).

3. Introduction

- 3.1. Property Council is the leading not-for-profit advocate for New Zealand's most significant industry, property. Our organisational purpose is, "Together, shaping cities where communities thrive".
- 3.2. The property sector shapes New Zealand's social, economic and environmental fabric. Property Council advocates for the creation and retention of a well-designed, functional and sustainable built environment, in order to contribute to the overall prosperity and well-being of New Zealand.
- 3.3. There are around \$223.6 billion in property assets across Wellington, with property providing a direct contribution to GDP of \$3.6 billion and employment for 24,820 Wellington residents.
- 3.4. We connect property professionals and represent the interests of 139 Wellington based member companies across the private, public and charitable sectors.

- 3.5. This document provides Property Council's feedback on [Wellington City Council's Draft Annual Plan 2025/26](#). Comments and recommendations are provided on issues relevant to Property Council's members.

4. Rates

- 4.1. Wellington City Council plans to collect a total of \$629 million in rates, proposing a 12.2% increase for the 2025/26 year. This is slightly below the 12.8% forecasted for the year in the 2024 -34 Long-term Plan.
- 4.2. It is concerning to see that operational expenditure for 2025/26 is projected to be \$48.5 million higher than forecasted for Year 2 of the Long-Term Plan. It is important to ensure that local authorities are operating efficiently and implement accurate forecasting to avoid unexpected costs for ratepayers. Such discrepancies undermine confidence in Wellington City Council's ability to manage finances effectively, creating uncertainty for both ratepayers and businesses. Wellington City Council needs to review and more accurately forecast operational expenditure.

Cumulative rates and increases in Wellington

- 4.3. It is no secret that Wellington is one of the most expensive cities to do business in New Zealand. We are concerned about the cumulative costs imposed on businesses and developers in Wellington, especially those that are ongoing and not one-off costs. This could lead to the decline of numerous businesses and does not promote Wellington as a place to invest and develop.
- 4.4. The below list is an example of some proposed costs, increases and fees in Wellington:
- Wellington City Council's proposed rates increase of 12.2%;
 - Wellington City Council's proposal to maintain the rating differential at 3.7:1;
 - Wellington City Council's proposed Sludge minimisation facility rates levy at 1.4% (which will be in addition to the rates increase for 2025/26); and
 - Wellington City Council's vacant site differential of 5:1.
- 4.5. All these various proposals are creating an uncertain and challenging environment for the commercial sector in Wellington. Given the cumulative impact of rates and ongoing increases in Wellington, we urge Wellington City Council to provide Property Council with a clear comparison with rating levels in other major New Zealand cities. In light of escalating insurance costs and broader economic pressures, it is essential to understand what competitive advantages Wellington offers to attract and retain investment and business activity over other metropolitan centres.

Flow on effects for Wellington businesses, residents and visitors

- 4.6. These proposed increases will have a flow-on effect on all members of the community, not only the commercial sector. Property owners will be forced to recover these costs through increased rental levels, while business owners will have no choice but to recover these costs through increased costs for products and services. It is also unclear what the additional rates are funding and whether it is beneficial to the business needs.

- 4.7. Furthermore, any exponential increase in rates will mean that building owners may not be able to invest in improving their business, carrying out maintenance and upgrades. This will not see existing businesses nor Wellington's built environment flourish.

Alternative funding

- 4.8. Property Council advocates for all local authorities throughout New Zealand to investigate alternative funding methods. We support the use of transparent, user-pays funding models for local government. Examples of these models include targeted rates, user-pays models and Special Purpose Vehicles. These alternative models meet the legislative principles of transparency and objectivity for funding local government set out in both the *Local Government Act 2002* and *Local Governing (Rating) Act 2002*. Our approach is also consistent with the recommendation of the New Zealand Productivity Commission that local government should adopt a more transparent approach to rating tools and other funding sources¹.

5. Regional Deals

- 5.1. It is a shame that Wellington City Council did not make an application for a Regional Deal with Central Government. Having greater financial support and investment from central government will drive improved infrastructure outcomes across Wellington. This will also help unlock Wellington as an exciting place to live, work, play and shop, as well as an attractive destination for investment and development.

6. Business differential and vacant site differential

Business differential

- 6.1. Although the business differential will remain unchanged in the proposed Annual Plan, Property Council is increasingly concerned that the property sector's concerns are being overlooked. We oppose business differentials as a rating tool due to the lack of transparency of funding which has often meant that the level of commercial rates paid, is disproportionate to the level of services received. It is deeply troubling that these concerns, raised time and again, appear to be falling on deaf ears.
- 6.2. Wellington City Council has proposed raising the commercial general rates share from 44% to 48%, driven mainly by the increased value of its own utilities. While Wellington City Council has reassured the commercial sector that this will not result in higher rates for other businesses, we seek clarity on how this shift will be reflected in Council spending. Specifically, what services or benefits will the commercial sector receive in return for contributing a greater share of general rates?
- 6.3. We recommend that Wellington City Council decrease the business differential and also take a step further to commence a planned reduction of the business differential until entirely removed and replaced with alternative funding mechanisms that are fairer and more equitable.

¹Local government funding and financing. Retrieved from <https://www.productivity.govt.nz/inquiries/local-government-funding-and-financing/>

Vacant Site Differential

- 6.4. Property Council's position on the vacant site differential also remains unchanged. For our members, there are a multitude of reasons why sites may be vacant or appear vacant. The development process varies meaning that a 'one size fits all' approach cannot be applied. For example, there could be an inability to secure an anchor tenant or a situation where there are development plans on a vacant site, but it remains vacant due to timeline sequencing within a portfolio.
- 6.5. Wellington is also faced with a number of vacant buildings, due to high insurance costs, general cost to do business and seismic issues. Seismic issues specifically have seen property owners unable to afford to strengthen or choose to sell at a loss (a process which can take a number of years).
- 6.6. We continue to urge Wellington City Council to talk to affected property owners to gain an understanding of what their plans are for the site and at what stage of the development cycle they are in. Ultimately, ensuring Wellington remains a vibrant city is crucial to encouraging future development. It is important that the Council creates confidence for the private sector to continue to invest in Wellington however retaining the vacant site differential will not provide the reassurance the commercial sector needs. We recommend this be removed.

7. Changes to fees and user charges

- 7.1. Wellington City Council is proposing fee increases above inflation in certain areas due to changes to existing Council policies and raising costs for service provisions. This includes consent fees. Although this is a partially refundable fee, we would appreciate clarification on this to ensure that the proposed increases do not place Wellington out of alignment with comparable authorities across New Zealand.

8. Local Water Done Well

- 8.1. As part of Local Water Done Well, the Government has mandated that councils review how their water services are delivered. From the options proposed by Wellington City Council, Property Council supports **Option One: a new multi-Council-owned water organisation (CCO)**.
- 8.2. We support the establishment of a CCO between Wellington City Council and surrounding councils. The establishment of a CCO to manage water services will allow for improved governance and a more strategic approach to decision-making and asset management.
- 8.3. Councils across New Zealand have historic underinvestment in infrastructure, resulting in today's funding and financing challenges. The establishment of a CCO would allow a separate balance sheet to borrow the money needed for infrastructure upgrades and spread it more fairly over generations. Furthermore, international separate water entities have delivered cost savings to communities' overtime.
- 8.4. The establishment of a CCO will also create more efficiencies through specialised expertise. Given the complexity and capital intensity of three waters networks scale, it is important to make best use of technical expertise, help in negotiating better contracts through improved purchasing power, and to control and manage rising costs. A CCO would have access to a wider range of specialised expertise and provide the necessary input required. We also support having

an integrated approach to water services, with the CCO managing all three waters – drinking water, wastewater and stormwater.

Local Government Funding Agency

- 8.5. The Local Government Funding Agency (LGFA) has said it will provide financing to support water CCOs established under the Government's Local Water Done Well initiative and will assist high growth councils. According to the National Policy Statement on Urban Development, Wellington City Council is a Tier 1 Council, making it a high growth council. Having access to additional funding will mean that the council can also undertake non-water projects to the support the city. We think this incentive has merit.

9. Conclusion

- 9.1. Property Council advocates for the creation of a well-designed, functional and sustainable built environment. We remain concerned about the growing financial burden placed on businesses and developers in Wellington and we continue to oppose the business differential and vacant site differential. Instead, we urge the Council to investigate alternative funding mechanisms. We support the establishment of a CCO between Wellington City Council and surrounding councils. Efficient and effective drinking water, wastewater and stormwater systems and management are crucial to liveable and prosperous cities and towns.
- 9.2. Property Council members invest, own, and develop property in Wellington. We wish to thank Wellington City Council for the opportunity to submit on Wellington City Council's Draft Annual Plan 2025/26 as this gives our members a chance to have their say in the future of our city. **We also wish to be heard in support of our submission.**
- 9.3. Any further enquires do not hesitate to contact Sandamali Ambepitiya, Advocacy Advisor, via email: [REDACTED]

Yours Sincerely,



Melissa McGhie
Wellington Regional Committee Chair
Property Council New Zealand

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to [REDACTED]
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at [REDACTED]

| Your details | | |
|--|--|--|
| Full name: Paul Francis Prendergast | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>Option 1 brings the regional drinking-water supply and wastewater management under one organisation's control. That organisation can make decisions, including funding for the operation and maintenance of the drinking water supply/wastewater without being saddled with rationing funding between projects that are not Council core functions.</p> <p>Option 2 is nonsensical for drinking-water as the council would not have control of the source intakes, treatment plants or bulk water mains. It would only operate the City reticulation system which it has failed to do in the past few decades by not allocating sufficient funding.</p> <p>Option 3 keeps all the poor features of the existing system with decisions being made by people without the appropriate technical expertise and background together being distracted by funding non core Council functions.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- | | | | | |
|---|---|----------------------------------|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
|---|---|----------------------------------|--|---|

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

- ☒
- Other (please specify)

Continuity of sufficient drinking-water supply. Legally compliant does not require that sufficient source water flow or storage is available to meet reasonable demand during dry periods.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- ☒ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Wellington City Council Accessibility Advisory Group

Submission: Local Water Done Well - Water Reform consultation

- Submitting on behalf of an organisation (Accessibility Advisory Group)
- WOULD NOT like to speak at an oral hearing on this consultation

Overarching comments:

The Wellington City Council Accessibility Advisory Group (AAG) **is supportive of the Council's preferred option**, being a multi-council-owned water organisation.

The group encourages decision makers to consider accessibility as a key consideration when deciding between proposed options.

AAG's comments for consideration include:

- AAG acknowledges water metering will likely be included in implementation of all proposed options.
- AAG has concerns about water metering and the disproportionate impacts this may have on the disabled community.
- AAG would like to see equity for the disabled community, and other communities disproportionately impacted, reflected in implementation of the chosen option.

From:



Subject:

FW: Water Reform / 2024/34 Long Term amendment Plan Consultation

Date:

Thursday, 17 April 2025 8:47:16 am

-----Original Message-----

From: James Scullin



Sent: Wednesday, 16 April 2025 5:18 pm

To: BUS: Feedback <



Subject: Water Reform / 2024/34 Long Term amendment Plan Consultation

[You don't often get email from Learn why this is important at
<https://aka.ms/LearnAboutSenderIdentification>]

Hello,

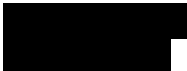
My views as follows:

1. Water Reform, the preferred option 1 seems sensible.
2. 2024-34 Long Term Plan Amendment, the preferred option does not make sense to me if you truly want to diversify your assets. Option 2 does give you more diversification with an investment portfolio of medium size that can be grown over time. The selling of the ground leases seems better to me in a challenging insurance environment.

Thank you.

Regards,

James Scullin



Response No:
420

Contribution ID: 34355

Member ID: 12604

Date Submitted: Apr 17, 2025, 10:58 AM

Q1 First Name

Short Text Trent

Q2 Last Name

Short Text Simonsen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text John

Q2 Last Name

Short Text Barrance

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The city is large enough by itself and can raise sufficient funds by way of loans.
The appointing/overseeing body must not be the mayor or councillors. They have done poorly with Wellington Water. Independent, experienced, and knowledgeable oversight is needed.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Peter

Q2 Last Name

Short Text Hunkin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Submission to WCC – Have your say, March/April 2025

Introduction

Thank you for the opportunity to give my feedback which I give below on **the first two** of the three key issues that will impact Wellington's future (as described in the Council's Consultation Document):

- The future water services delivery model
- How to manage insurance and investment risk; and
- Changes to rates, fees and charges.

I'm an economist by profession (now largely retired). I have worked in senior roles in the New Zealand Treasury and the New Zealand Productivity Commission. In this submission, I draw on my professional knowledge and experience in those roles, as well as my views as a Wellington resident and ratepayer.

The future water-services-delivery model

Option 1 is clearly the best option

I strongly agree with the case made in the Consultation Document for preferring Option 1 i.e. a new multi-Council-owned water organisation. While similar in some ways to Option 2, it is superior owing to the naturally occurring extent and interconnectedness of the Wellington region's water network, and the consequential greater economies of scale and scope from a larger organisation and network.

Options 1 and 2 are superior to Option 3 in terms of debt separation and the ability for the new organisation independently to borrow, invest and set charges. But again, the larger scale of Option 1 gives it further advantages in these matters. It is therefore not surprising that the modelling indicates that Option 1 delivers water services over time for the lowest costs to customers. In addition, I agree that Option 1 has the best chance of delivering the important improvements in services levels listed in the final column of text on page 63 of the Consultation Document.

The current Wellington Water delivery model – of which Option 3 is a modified version – has clearly not served the region or its water customers well. It is hamstrung by its multiple councils making independent decisions on water investments, maintenance and rating as part of their individual LTPs, by continuing to own their water assets separately, and by being constrained to fund investments in water services within their overall council borrowing policies and limits, and rating calculations.

Because of Option 3's handicaps, it will struggle to meet the new stricter, and more strictly enforced, standards for water and wastewater. For all these reasons, please do not choose Option 3!

I'm pleased to see that water meters are highly likely to be introduced under all 3 options. Hopefully, this will stop the issue of whether to meter or not becoming influential in the choice of option. Plenty of evidence exists that water metering leads to sharply reduced and more efficient water usage (e.g. on the Kapiti Coast). In addition, meters are a critical tool in

identifying and fixing leaks. Moreover, experience also shows that almost all customers experience falls in their total water charges following metering. So distributional concerns are not an argument against metering.

Getting good governance of the new water organisation will be critical

The outlined governance arrangements for Option 1's new water organisation appear to be sound. However, it will be important for the directors to be independent and therefore not be, for example, elected councillors. Having elected councillors as directors would risk politicising decisions that should be based on technical, commercial and environmental expertise. It would also undermine the ability of councils and councillors to hold the water organisation to account for its performance.

Effective monitoring of the new water organisation and keeping it accountable will be very important. To achieve this on behalf of the shareholding councils, the Consultation Document describes **a joint council oversight body**. This body will need to be highly capable at monitoring strategic, financial and operational performance. Its membership will need careful consideration – for example, how to avoid it becoming politicised, and, if it is to be made up of elected members, how to support them with financial and technical expertise. The role of the oversight body could be compared with the old Crown Company Monitoring and Advisory Unit (CCMAU) which used to monitor central government-owned assets such as State-Owned Enterprises and advise shareholding Ministers about aspects such as board appointments and entity performance.

“Local water done well” is a good overall approach to water reform backed by the Productivity Commission

While the previous government's “3 Waters” reforms had some merit in tackling the challenges of the sector, it was an overly top-down and central-government imposed approach that did not respect local community decision autonomy, or variation in circumstances. In being a one-size-fits-all approach, the model was also unlikely to achieve the most efficient outcomes in all regions.

“Local water done well” overcomes these deficiencies by leaving it to individual communities and councils to decide on their own water services delivery model. At the same time, and similar to 3 Waters, the new approach makes clear that existing council efforts have often been deficient in achieving acceptable health and environmental standards cost effectively, and that significant improvements are required. Tough new standards for quality and efficiency will be enforced via new regulatory bodies and requirements.

This context lays the challenge for Wellington City Council. Option 1 – to join with neighbouring councils to hand over their water assets to a new organisation – is a bold but necessary reform to meet the challenge. To succeed, the councils must do an excellent job to design and implement the new entity.

“Local water done well” corresponds closely to recommendations that the New Zealand Productivity Commission made in its 2019 report on Local Government Funding and Financing. I worked at the Commission on the inquiry that led to this report. I believe that the Commission's careful consideration and analysis of the issues and its use of this work to develop its recommendations for water reform (thus laying a blueprint that has been picked up

in “Local water done well”) should give comfort to the Council and its ratepayers that Option 1 is the best way forward.

For further information on the Commission’s analysis and recommendations see Chapter 11 of New Zealand Productivity Commission (2019) *Local Government Funding and Financing* (available at [Local government funding and financing](#)) and consultant Carl Hansen’s report for the Commission’s inquiry *How funding and financing affect productivity: implications for three-waters reform and for local government funding and financing* available at [Capital strategic advisors limited](#)

Managing insurance and investment risks

I agree with Council’s conclusion that Wellington faces large seismic and climate-change risks and is currently underinsured and underprepared for these risks. I agree that some mix of purchased insurance cover and self-insurance is desirable and that the most practical way to increase preparedness is to increase the city’s self-insurance via building up either greater debt capacity or financial assets or a mixture.

Comments on your 3 options

As correctly identified in your Consultation Document, the Council’s investments eggs are overwhelmingly in one basket with 89 percent of the portfolio held in airport shares and ground leases – two assets that would be heavily impacted in a future major natural disaster such as a major earthquake.

For the above reason, your preferred Option 1 (keeping all the airport shares and selling a few ground leases) makes little sense. **Therefore, I strongly recommend the Council to reject this option in favour of either Option 2 or 3.**

Possible reasons for keeping all the airport shares are weak: the current level of ownership is well below 50% so the Council does not control the business. The airport is not going to move whoever owns it. The commercial interests of the owner are likely to align with the City’s interest, and any negative spillover effects are subject to local and/or national regulation. But the main negative reason is the risk of the Council being so undiversified in its portfolio. That is bad practice commercially, made even worse by the airport’s vulnerability to natural hazard risks.

A further reason to reject Option 1 is that it requires a large reduction in capital spending when people widely accept (and I agree) that the city’s infrastructure needs attention in terms of maintenance, renewal, and new investment to meet the needs of a growing population. Thus Option 1 involves yet more kicking the can down the road.

However, I do think that strong value-for-money discipline in capital spending is vital. Potential projects should be assessed using rigorous cost-benefit analysis. Personally, I am in favour of demolishing Begonia House. I don’t see it as high-value asset or a distinctive feature of the Botanic Gardens or of Wellington. I would be interested to know how many residents or visitors actually visit it and indeed would be prepared to pay for admission - as an indicator of the value it gives them.

In terms of impacts on rates of the 3 options, I can understand your point that lower capital spending means lower operational spend on interest and depreciation. This is why you say that Option 2 means a small increase in rates compared to Option 1. But this is not consistent with

your statements in the Consultation Document that (i) Option 3 won't require any increase in rates (yet it has higher interest and depreciation due to higher capital spend than both Option 1 and Option 2) or (ii) you will take enough income from the investment fund (to use for opex) "to avoid any rates impact." (p. 20). In the case of (ii), the greater the share sale, the larger the investment fund, and the more income can be taken from the fund to offset the greater opex of the larger capital spend. So, on this matter of rates impact, I think the Consultation document is confusing at best and probably wrong.

Finally, I disagree with the Consultation Document's statement that selling half the council's shares in Wellington Airport would necessarily lead to a lower price per share than selling the full holding. If the council held a controlling interest, that argument would hold. But it doesn't, it holds only 34% of the shares. Therefore, it is an open question whether the price per share obtained from selling 17% or 34% would differ and in which direction.

Thank you again for the opportunity to give feedback. I'm happy to be contacted for further discussion on any points I've raised. It may be that I could help the Council take forward these important issues for Wellington. If so, I would be happy to consider this.

Geoff Lewis

[REDACTED]

[REDACTED]

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
- Submit a video or audio submission at wcc.nz/water-reform

You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz

| Your details | | |
|---|---|--|
| Full name: Greg Wallace | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Organisation: Master Plumbers, Gasfitters & Drainlayers NZ Inc. | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input checked="" type="checkbox"/> Yes | | <input type="checkbox"/> No |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input checked="" type="checkbox"/> Morning | <input checked="" type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| [REDACTED] | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>The Wellington Water model has not proven efficient nor cost-effective. For Wellington to give exclusive rights to a major contractor for their water maintenance programme raises questions about a potential conflict of interest and leaves other qualified providers, such as plumbing businesses, shut out.</p> <p>The result is a poor outcome for ratepayers, who are suffering with an inefficient system plagued by water leaks and wastage, as well as significantly inflated costs.</p> <p>Master Plumbers believes there needs to be a competitive playing field when it comes to the provision of essential services. Ratepayers deserve more transparency on the tender process and the costs involved.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input checked="" type="checkbox"/> Other (<i>please specify</i>) Emergency management. A robust and effective water maintenance programme is essential in the best of times, but even more so in times of crisis. In the instance of a large civil defence event, plumbers are an untapped resource that could be called on to undertake critical work. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>Currently, the majority of councils outside of Auckland and Wellington subcontract plumbers to work on public water systems. Master Plumbers believes plumbers should be allowed to fix leaks and make repairs on the Wellington water network, particularly for repairs on private property that require minimal traffic control. This provision should be incorporated under the new system which would help alleviate potential disruptions to the network.</p> <p>A qualification comparison prepared by Waihanga Ara Rau, the Construction and Infrastructure Workforce Development Council (WDC), found that the New Zealand Certificate in Infrastructure Works (Level 3) qualification currently required by Wellington Water contractors compares with the qualification plumbers already hold—the New Zealand Certificate in Plumbing (Level 4). The WDC determined that plumbers would have a higher level of skills and knowledge than an equivalent graduate from the Level 3 qualification.</p> <p>Wellington's water problems are considerable and wide-reaching and we should be drawing on all the resources at our disposal to combat this issue. Licensed plumbing operators possess the necessary qualifications and experience to complete the work and there is no reason for excluding them from assisting with essential repair jobs.</p> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

Subject: FW: Submission
Date: Monday, 7 April

From: Glenn Baillie-Price [mailto:glenn.baillie-price@bt.com]

Sent: Sunday, 6 April 2025 4:33 pm

To: BUS: Feedback <feedback@wcc.govt.nz>

Subject: Submission | “Have your say” WCC

You don't often get email from [REDACTED]. [Learn why this is important](#)

To Wellington City Council,

RE: WRITTEN SUBMISSION (WATER REFORM, LT PLAN AMENDMENT, 2025/6 ANNUAL PLAN)

Thank you for this opportunity. I write with skepticism, in that I doubt you will take any of my or other rate payer's feedback into account, but at this point anything is worth a try.

I am a born and bred Wellingtonian, who, thanks to your appalling mis-management and woke agenda for our marvellous city, will be selling up once the market improves and not returning to live here.

What happened to 'Absolutely, Positively Wellington'? You still use the strap line but are the furthest thing from it.

FEEDBACK:

1 - Option 1 for water reform.

Comments: Your mismanagement and deprioritisation of our water infrastructure is unacceptable.

2 - Option 1 for the long term plan amendment

Comments: no more bike lanes. Driving here is a congested nightmare, the cycleways are under-utilised, and you ignored public feedback and went ahead with them e.g. the roading mess in Thorndon.

What is the Te Ngakau development? Is this civic square? I had to look this up... an English explanation please. On this, given we have the beautiful but under-utilised Akina events centre, why have millions + been spent on the Old Town Hall? This should be demolished. It is not a good example of architecture, we have the Akina Centre, and also the Michael Fowler Centre. Let's use what we've got, minimise public buildings/ white elephants, and maximise public parks and green spaces.

What are the Te Awe Mapara upgrades? Your brochure needs an English explanation so the reader understands. Is this the library? If so, this building should have been pulled down after the 2016 Kaikōura earthquake. E.g. what Christchurch have done. With that and the Old Town Hall gone, we could have had a great green, public space and the Akina Events Centre would have had the chance to thrive.

3 - 2025/26 Annual Plan

Proposed rate changes are ridiculous. It is too expensive to live in my home town now. There should be a rates increase FREEZE while the poor Wellington ratepayer catches up with the increases of recent years.

I disagree with the four changes you have outlined in the brochure.

Leave Peter Jackson to continue saving the Miramar Peninsular. Leave it alone.

Do not dissuade more people from investing in our city by introducing more rates.

How is the park let fee structure changing? Again, no detail given.

"Other changes to fees and charges": how vague and potentially misleading is this.

I would like a response to my feedback please, so that I understand that someone

has taken the time to read it and take it on board.

Regards,
Glenn

| Your details | | |
|---|--|---|
| Full name: Rex Nicholls, BE(Civil) | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| Wellington Water has proven to be very expensive, inefficient, and generally hopeless. Politicians should not be anywhere near a commercial enterprise. We need an organisation with commercial/engineering expertise. | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☐ Other (please specify)

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

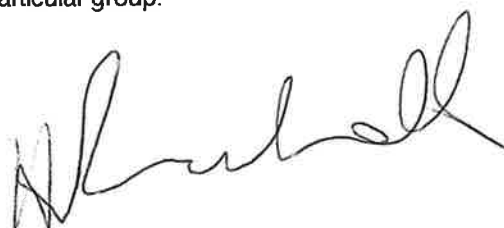
The best model will be a form of company where each contributing council owns shares in proportion to its water/ sewer/stormwater asset value. However, governance will be by a separate board including members with commercial experience and engineering expertise. No politicians will be involved. The board will report to its owning councils regularly.

The new entity needs to be able to borrow enough to repair our infrastructure to ODV value, and to deliver adequate services throughout that process and beyond. There will be a heavy impost on each local authority's rating base for the first 5-10 years while the badly maintained infrastructure is upgraded, but then the services should be delivered at a better cost than stand-alone councils could deliver.

There must be conditions set in place by law:

- .That the entity set up cannot be sold off, and
- .Water can never be considered a commodity owned by any particular group.

Water meters must be mandatory



☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q1 First Name

Short Text Emma

Q2 Last Name

Short Text Brown

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I support the introduction of water meters and the idea that Wellingtonians pay for their water use, especially in light of reducing water wastage. My one concern in this regard is the possibility that paying for water by how much you use puts excess pressure on poorer members on the community and potential that the wealthiest members of the community are happy to wastefully use water because they can pay. However, I'm also aware that this is arguably a problem we already have, with people potentially wasting water because they don't have to pay for it. If the council goes with option one or two, I think it's really important that it be clearly highlighted to the public that the costs of water for ratepayers would have gone up regardless, to avoid the risk of people blaming the move to the new water organisation for the increased amount of money households are having to pay for water. As far as I can understand it, options 1 and 2 are better for the environment and for ratepayers, but it would be easy for people to get confused and think that water costs have increased specifically because water is now charged by usage instead of as part of the rates and to think that the council has chosen to make legislative changes without understanding that central government has initiated this. It seems like there is a lot of public discontent in general about rates and costs, without the understanding that rates changes are in large part driven by factors outside of the council's control. Confusion about this in relation to changes to water legislation could end up creating serious and misguided public opposition to things like water meters (in a similar way to confusion around bike lanes) which would be a great shame as we are going to have to adapt water services in relation to climate change as time goes on.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Q14

File Upload

Would you like to upload a supporting document with your submission?

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Brittany

Q2 Last Name

Short Text Challis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Strongly support the regional approach due to the interconnected nature of the infrastructure and benefits of one larger organisation vs many smaller council organisations,

Strongly support the water organisation owning the assets and having the ability to plan long-term and at a regional scale rather than projects being at the mercy of a three year LTP cycle.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Chun

Q2 Last Name

Short Text Lee

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Under the current model, the Wellington council is voted to provide water services and fix water issues when necessary. Over the years, the council fails to meet the water challenges that make the water issues prominent.

Now the council prefers to set up a multi-council- owned water organisation to deal with the water issues. I don't understand that after the transfer of debts and assets of water infrastructure to the newly established water organisation, the water problem will be fixed immediately.

It appears to me that the current council wants to pass the hot potato to the new organisation and avoid taking the responsibility. I think the council should be replaced if they are not capable to fix the problem. It's hard to believe that the same water issues problem will be resolved just by setting up a new water organisation.

The new water organisation is just another bureaucracy agency which has to have its own administrative staff doing the same job as councils. If the new water organisation can solve the water problems, I believe the council will fix the water problem too. If not, the current council has to be replaced.

In a nutshell, our water issues and challenges cannot be fixed by simply transferring the debts and assets of water infrastructure to a new water organisation. I need more information.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

As a Wellington resident, I don't think I was given enough useful information.
I suggest all decisions to be made have to make it available to all Wellington residents.
Please note that Wellington residents are footing the bill.

Q14

File Upload

Would you like to upload a supporting document with your submission?

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Dean

Q2 Last Name

Short Text Watkins

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Zofia

Q2 Last Name

Short Text Skrzynski

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This seems to be the best option out of all the options presented.
I hope this will create more transparency across all the councils of expenditure and priorities for work needed and we as the users will ultimately benefit and our water infrastructure will be improved.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Yuk

Q2 Last Name

Short Text Lo

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
I object to have a water organization for option 1 and 2. I believe creating a separate entity cannot effectively and efficiently resolve the problems we face now because
a. it will make a huge financial burden to the city to create a new organization and operate it in the long run resulting a big increase in our water rates.
b. it is harder to make a separate entity to take their accountabilities for any problematic issues happened as I believe there are more bureaucratic levels created by adding a new entity.
c. if we have a lot of problematic issues existed now and the people in the existing framework fail to fix them, we need to find other capable people to do the jobs instead of packing up these problems, passing them to a new entity and walking away. I believe that problems will go away effectively and efficiently if we own them directly.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tommaso

Q2 Last Name

Short Text Corona

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text the current administration proved to be unable to take any decision in line with Wellington population needs, they are driven purely by their ideology.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text do not take any decision, you're not able to.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ramsey

Q2 Last Name

Short Text Margolis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's makes good sense.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Financial support has to come from central government coffers as well as from people locally. For so many years, this has not received the attention it needed and now that the infrastructure is growing old it is badly in need of modernisation.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jan

Q2 Last Name

Short Text Powell

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Mark

Q2 Last Name

Short Text Tippet

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text This should be the cheapest option for rate payers , unfortunately WCC clearly are incompetent and have poor Business acumen , and clearly like to waste rate payers money on whimsical plans for their own ego. Also WCC have been fleesing rate payers for years with the water embarrassment to its rate payers and clearly using contractors who ultimately take no responsibility and a big fat chunk of money off ratepayers with no consequences which is frustrating to all rate payers. Ultimately both Wellington Water and WCC are all clearly incompetent with a resource that is a standard for a developed country. Water rates is another grab to rape the hard working rate payers of more money , with the plan to fix what we have all been paying for over many years and extremely poor results for a capital city. It is discussing to feel that the only way the WCC can fix fresh drinking water is to again increase more pressure on the ratepayers to fix a problem they have been responsible for all the time.maybe less bike lanes and more water basic standard could be the next winning politicians quote.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

As a farm needs on average for their water needs at a basic level , if water meters are forced on the ratepayers , then the first 30,000 litres should be at a minimum cost as a basic rite for a developed capital city.
Let's be honest the majority of leaks in Wellington are on the council owned pipes like paths , roads etc that have not been replaced ,
I do not have guiders flowing from my garden or paths.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jacques

Q2 Last Name

Short Text Knudsen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text A multi-council arrangement will be able to be resourced more efficiently and have more flexibility to adjust as needed, e.g. consolidating roles/functions from all of the water services would allow the organisation to create more effective, efficient, and consistent services and provide better redundancy for cover of sickness, leave etc.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Mana whenua preferences to the extent that can be achieved without compromising any other important factors or the intended outcome.

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

It would be great if the councils could collectively legislatively protect the organisation from future privatisation or operating for profit, without a formal rate-payer vote passing the required approval across all of the involved councils. Privatisation of water services is a recipe for disaster, as the UK have recently discovered with raw sewage in waterways, failing infrastructure, and high consumer rates all while their water companies are paying out large sums of money to shareholders.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

Q1 First Name

Short Text Peter

Q2 Last Name

Short Text Sullivan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text It is the least objectionable. Ideally I'd like to see the current system preserved with water paid for by the rates (no household meters) and the removal of Maori seats on Wellington water board. They are NOT partners and should not be treated as such. I don't trust Kerry Prendergast from the time she was Mayor (she closed down the mobile library service) or Darren Ponter, who instituted a Maori ward on WRC without any consultation, so anything they say or recommend has no value in my eyes.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Other: Asking the electorate FIRST what they want and stop ramming things down our throats unasked such as Maori titles every where

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Yes you could try recycling water once treated instead of discharging it, No Maori partnership should be undertaken/Maori seats reserved for in the structure and only skills based people (Maori or not) appointed. The existing Wellington water board should ALL be sacked for the terrible job they've done to date. The WCC staff who oversaw the Wellington water company should also be sacked as they've done a really poor job.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Gillian

Q2 Last Name

Short Text Blythe

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economies of scale
Financial sustainability
Affordability
Skill based organisation
Independent professional governance board

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text John

Q2 Last Name

Short Text Chester

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Better funding options
Gets Council out of the loop - they currently hinder and divert resources away from necessary water projects

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Dianne

Q2 Last Name

Short Text Wylie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Olivia

Q2 Last Name

Short Text Martin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Caitlin

Q2 Last Name

Short Text Sutton

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I don't believe individuals paying for water separately in Wellington is the best option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text martin

Q2 Last Name

Short Text kennedy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I am opposed to any voting rights on the basis of identity characteristics.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service

Financial sustainability of the new delivery model

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please make water infrastructure the councils number 1 priority. If our water systems fail our city will be in serious trouble.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Carina

Q2 Last Name

Short Text Page

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
This is the best option to allow a more wholistic, quality assured 3-water service. More money can be borrowed and the region is held to a safe standard of water supply.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Leticia

Q2 Last Name

Short Text Page

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This collective new entity is a good idea in providing the Wellington area with safe, affordable 3-waters.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Marc

Q2 Last Name

Short Text Rands

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water catchments cover multiple council areas and are better managed together.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Van Houtte

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Oppose individual water meters

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Mary

Q2 Last Name

Short Text Trounson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current system is not working efficiently. It would be better to have ownership of the piping etc owned by the entity that is charged with fixing and maintaining them. As water services are spread over the areas controlled by various councils it makes sense that one entity manages the entire service. Being in the Northern Suburbs our waste and storm water is managed in Porirua so it makes sense to have one entity manage everything rather than have the councils have to negotiate with one another over service provision which could prove costly and lead to inefficiencies and disagreements between councils over responsibilities and projects.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Not entirely happy with iwi input giving Maori more say than the rest of us. We cannot help that our ancestry has fewer centuries of history in NZ. Since many of us had ancestors came in the 1800's we are all NZer's regardless of ethnic group.
Fiscal oversight is vitally important so that we do not end up with the new entity overspending as Wellington Water has been doing as reported in the news with little oversight of the work of its contractors.
Being in a newer suburb it is astounding the number of water leaks that we have had with relatively new pipes, so quality control of new and replacement pipes is very important, otherwise we will be in the same situation as those who had Dux Quest piping installed in houses in the 90's.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Gray

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The existing Multi Council version for water and wastewater services does not work.
I support WCC going back to looking after its own water and wastewater assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Antony

Q2 Last Name

Short Text Foster

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Best economies of scale. Single focused organisation. Best ability to secure long term funding.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ben

Q2 Last Name

Short Text Bush

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jackie

Q2 Last Name

Short Text Foster

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andrew

Q2 Last Name

Short Text Rowland

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Lesley

Q2 Last Name

Short Text Meadows

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think nothing is more vital than planning and building for better long-term management of fresh water, waste water and storm water. The news makes it obvious that all of these things are inadequate at present throughout New Zealand and will only become dangerously more so unless addressed now. The lack of adequate planning and infrastructure has already cost lives, destroyed homes and damaged the environment. Option 1 makes sense because all our environment, both natural and man-made, is connected. Our water comes from outside the bounds of Wellington City, and our waste water and storm water overflows and discharges affect others. Working together should make it possible to plan and build better for the long term, using some economies of scale. However, governance, planning, decision-making, management and oversight of implementation is going to have to be vastly better than the woeful shemozzle of Wellington Water ... responsibility for which sits squarely with all the councils (councillors and staff) for at least the past 30 years.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Environmentally responsible and responsive
Mana whenua preferences
Transparency of decision making and performance

Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

This really has to happen and it has to be done well. But Wellington is becoming financially unviable as a place to live or do business. Ratepayers can't pay any more for all this, so the rest of the Wellington City Council's budget needs to be slashed to bare essentials until the global, national and local economies improve.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Response No:
456

Contribution ID: 34434

Member ID: 7202

Date Submitted: Apr 18, 2025, 03:03 PM

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Geddes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Anthony

Q2 Last Name

Short Text Bradshaw

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text More control
less cross subsidizing happening.
Costing difference is unverified

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Minimise adverse impact on Council's financial position
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Can't understand why the current model which clearly doesn't work is being proposed as the go forward model. WCC are and have spent a fortune so we can pour clean water into Cook Strait while the other councils are miles behind and we will be paying for them to reach the same standard.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brock

Q2 Last Name

Short Text Abernethy

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economies of scale. Working together is a good thing.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text John

Q2 Last Name

Short Text Corsham

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The water consumed in Wellington city is sourced from other council areas. We must work as a single region to ensure all aspects of the supply and subsequent treatment of used water is to all our interests and financial benefits. The current oversight and management of Wellington Water by the region's councils is pathetic and must be greatly improved.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Hard to say where improvements can be made as it is very hard to find any detailed information on Wellington Waters processes, standards, work force (both admin and manual), KPIs, ...

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Pippa

Q2 Last Name

Short Text Cubey

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economy of scale. Support of Tā kai Here partners.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text water services are vitally important and have been ignored for far too long. Higher debt to ensure long lasting solutions is an acceptable trade off. Also WCC needs to pressure the government for more adequate funding for water services.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Paul

Q2 Last Name

Short Text Jones

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Saves money, keeps ownership with council, avoids creating another new entity

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Thomas

Q2 Last Name

Short Text Aries

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Leonie

Q2 Last Name

Short Text Walker

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Water is a public good. Council control rather than part public ownership ensures risks and Water rates are used for such rather than private profit.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Antony

Q2 Last Name

Short Text Pullon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington Water seems to be a broken institution. Public ownership would give a much greater motivation to make sure the water system is looked after. Shared ownership with other councils enables more collaboration and less likely for any Wellington future council to sell off the water wholesale, if Wellington Council were to solely own it.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sheila

Q2 Last Name

Short Text Hart

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It seems the best of the 3 on offer
- better negotiating power as bigger
- allows all of region to be managed as one which seems sensible to me
- Current situation is not adequate

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Mana whenua preferences
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Andrea

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Not enough details on the ownership structure for option 1.
Too many layers between decision makers/governance and the actual work under options 1 and 3.
Option 2 actually gives WCC a chance to properly govern and take accountability for water.'
Option 2 gives WCC a chance to properly use strategic asset management for all below and above ground infrastructure and this will absolutely drive down costs.
Start taking accountability please and give ratepayers confidence we can make changes that are required.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Other: Strategic asset management for all ratepayer owned assets below and above ground.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tegan

Q2 Last Name

Short Text van der Peet

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 is an excellent option and I am SO pleased to see it proposed! Option 1 ensures that our waters are managed efficiently, having it more centralised with a joint council operation, and brings it in house rather than in the private sector. This increases accountability, making it easier for users of the water systems to give feedback and notify of any serious issues. I hope that this option would also make it easier for councils to resolve issues.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Gwynneth

Q2 Last Name

Short Text Jansen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text No Option of the 3 proposed looks like it will work well. The main reason for this is that the options are focusing on debt headroom, rather than working to provide Three Waters to the ratepayers. There is no detail around how any new entity will be organised, what ringfencing there will be around contracts and how the revenue flow will be applied.

Option 1 looks like a rebrand of the current Wellington Water which is multi council owned and still a complete disaster in terms of efficiency, oversight and return on investment. New branding, same result!

Option 2 looks like we would be able to make WCC accountable but your track record for running utilities is not impressive enough, in fact barely adequate, so this option is not attractive either.

Option 3 We know that this entity has an appalling track record.

Any option needs to make clear the lines of accountability and report back to ratepayers who are stakeholders in a transparent, truthful and timely way. It is not good enough to simply shuffle round the current staff and board of WW and hope for a different result.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Transparency of decision making and performance

Value for money (charges are fair and reflective of cost to serve)

Financial sustainability of the new delivery model

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Q14

File Upload

Would you like to upload a supporting document with your submission?

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Tony

Q2 Last Name

Short Text Jansen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text
None of the above.
Options 1 and 3 seem remarkably similar and just give us what we already have. No doubt with the same faces from the same failed organizations. Option 2 is slightly better as ratepayers would at least know that WCC is solely accountable. But given WCC's long history of lack of transparency and fudging all sorts of figures and facts, this too would seem highly unpalatable.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
It is a disaster whereby councils will end up increasing their already massive debt. There is no detail detail as to how any of these models will work, yet WCC is expecting ratepayers to make informed decisions on something this vital. Essentially your consultation is a farce. I suspect like everything else, the decision has already been made....

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Louise

Q2 Last Name

Short Text McMillan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think all water management should be done on a broader scale because the water systems of the different areas in the Wellington region are all interlinked, so it does not make sense to manage them separately when they affect each other.
It would be fairer to manage them all together and have people in all areas paying the same amount for water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Environmentally responsible and responsive
Transparency of decision making and performance
Other: Efficiency of the new delivery model, i.e. whether it is good at fixing leaks and reducing water wastage or not

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text It is ridiculous that every one of the options is still going to result in at least 7.4% inflation of water prices each year. The consultation document did not explain what is the cause of those projected increases, and it should have discussed that.
It is ridiculous that most people in the Wellington region still do not have metered water. It is also not clear whether

the council models have considered, in their projections, what the impact on the water provider will be if people reduce their bills by reducing usage -- will the provider then still have enough income to fund investment?

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Virantha

Q2 Last Name

Short Text Tilakawardane

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Kent

Q2 Last Name

Short Text Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option makes it easier to borrow and pay for debt. It saves money to ratepayers as the expected interest costs are lower with this option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text This proposed water services delivery model should not be a stealth way to destroy local democracy. Iwi can be consulted over water issues, as can other stakeholders such as ratepayers. However, local iwi should not have 50% voting rights on assets that have been bought by ratepayers and ratepayers have to pay for in the future. I am completely against co-governance with public services, which would effectively create apartheid in our country. Water falls from the sky and it belongs to all New Zealanders.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Revelant

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I support option 1 or 2 as it is clear that we need change and reform and not just a 'modified' version of a system that hasn't been properly supporting Wellington. Between 1 and 2 I think the explanation of how our water systems interact in an inter-council way (e.g. waste management etc) makes logical sense. My only concern is the ability for inter-council politics to interfere with the water management services.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I think all the factors are important I am just considering general public response when I answer.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Tisdall

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The current model is not working. Not keen on user pays. Too greater load put onto household without the financial means

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Meng

Q2 Last Name

Short Text Du

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Hannah

Q2 Last Name

Short Text Spellman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
The other options will result in more bills for renters who are already massively struggling. There is always talk of 'oh but the decrease in rates will be passed onto tenants' but landlords never decrease rent, only increase so this will just end up being another bill for the majority of people who are already struggling.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Please please please do not create another bill for struggling tenants to have to pay.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Fi

Q2 Last Name

Short Text J

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text I don't like any of these options, I am strongly against water meters, it's not consumption that's the issue the problems are at the supply side. There seems to have been gross failure at Wellington water coupled with a complete lack of oversight by those responsible for doing so (ie our mayors), there has been no representation to central government that Wellington has earthquake damage just like Christchurch and needs central government support to recover from the events of the Kaikoura earthquake. 1 and 2 just seem to add more cost for no great benefit it's not clear why 3 costs more. Start systematically finding and fixing leaks and things will improve. Please note I have answered question 8 with reference to any of YOUR available choices 1,2,3. I have no confidence that they will improve things. You need to go back to the drawing board, get central government support and some people who aren't ripping us all off with their free pub quizzes and Italian meals and design a system that works (but no water meters)

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

yes question 9 transparency of decision making and performance and environmentally responsible and responsive are also important. I see no need to involve iwi in the process they have nothing special to add and we should all get treated the same. It's just more cost on the poor old ratepayer.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Edward

Q2 Last Name

Short Text Klimenko

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Wellington water's problems stem from your organisation's failure to exercise oversight and control of it. Water infrastructure is one of the few legitimate reasons for WCC to exist. If you are not directly running Wellington city's water organisation there is no reason for WCC to exist. If you are not capable of running a sole ownership water organisation you must ask the government to appoint a commission to oversee the dissolution and reconstitution of WCC.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Your existing personnel clearly do not wish to be responsible for water infrastructure. You must therefore replace all of your staff - hire engineers only.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Aemilia

Q2 Last Name

Short Text Johns

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I strongly think that stormwater should be separated from waste and drinking water. I'm concerned with this 3 waters solution that stormwater and the health of our waterways will not be taken into account and the water entity won't have the necessary levers (such as responsibility for roads) to ensure a connected and functioning stormwater system. I also think stormwater should not be charged for by user pays - this should be something everyone contributes to.
I support a multi council model for waste and drinking water but I want to see stormwater retained by Wellington city council with additional investment to ensure the health of our streams, river and ocean for the people and nature.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Financial sustainability of the new delivery model

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Please separate out stormwater as was originally proposed.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

Q1 First Name

Short Text L

Q2 Last Name

Short Text W

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text With water rates being taken out of the general rates, in theory general rates should go down accordingly. However, I have concerns that this will not be the case.
The consultation document states that "Council would no longer fund water services through rates, resulting in lower rates revenue for Council (all things being equal)."
What is to stop WCC from claiming that "all things are not equal"?

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text
Gemma

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice
Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice
I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice
No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice
Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text James

Q2 Last Name

Short Text Hare

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text WCC needs to be accountable to the ratepayers for the performance of the water entity and focus the new entity on delivering a fit for purpose service. The remains of Wellington Water, its management team and board should be excluded from participating in the new organisation given the long standing poor performance of the organisation. No more cosy contractor arrangements which have lead to ratepayers paying the profits of private companies.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Duncan

Q2 Last Name

Short Text Wylie

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

I want crystal clear accountability and we do not get this in a multi council model.
I want control and accountability to sit with WCC.
While this theoretically loses some scale efficiencies, those are indeed theoretical and have not been evident.
Instead we have had apparent dis-economies

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Transparency of decision making and performance
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Costs must be examined on a whole of life basis. 100 year assets should be paid for over 100 years. To do otherwise inhibits investment - everything large seems expensive if paid for in a short time.
Beware contracting out what should be core, enduring service functions. This will only create loss of accountability

and introduce margins for risk that probably won't in fact be transferred to the contractor. That is a lose lose for ratepayers.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Teresa

Q2 Last Name

Short Text Maguire

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think it is best to work with other councils to mitigate costs.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Mana whenua preferences
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kate

Q2 Last Name

Short Text Button

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It reflects the integrated nature of the supply network. Spreading the responsibility across multiple councils feels the sustainable option. I like that Mana Whenua, who've had a long-term relationship with the land support this option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Financial sustainability of the new delivery model
Quality customer service
Environmentally responsible and responsive
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text The people of Wellington are really struggling. It is vitally important that their money is spent responsibly to ensure a sustainable, long-term solution. Water is an essential and it vital that it kept affordable to the inhabitants on our city. It is good to see the Commerce Commission is monitoring these changes but it imperative that water does not go down the same route as NZ electricity and food supply ie the financial wellbeing of the community is sacrificed

for a small number of wealthy individuals.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Michelle

Q2 Last Name

Short Text Curtis

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I only want one governing body to be responsible for our water full, that is the only way that some other company will not get blamed.
The responsibility should lie just on one unit

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text no, my only consideration is that it is affordable, manageable and able to be put in place.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Gary

Q2 Last Name

Short Text Bowering

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The lower the cost the better.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Janelle

Q2 Last Name

Short Text Eagleton

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Simon

Q2 Last Name

Short Text Marsh

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text My preference is a variation on Option 1. However this option comes with a lack of transparency for the owners of the water assets and the customers of the new organisation... the residents and ratepayers.
1. I am confident that councils will highlight reduced rates increases where in fact the water rate will not be included in a rate statement.
2. Ratepayers do not appear to be consulted on any activity relating to water supply with this option

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text David

Q2 Last Name

Short Text Jones

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Current model is not doing well. WCC alone is not up to the task. The task of managing water including clean and waste and storm is one that concerns all local councils. A joint body has a better chance of having the right expertise and of being able to borrow capital at better rates.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nicolaas

Q2 Last Name

Short Text Lambrechtsen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Morning

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Since the pipes are shared among several councils, this is my preferred choice.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I am worried that:
The new organisation will impose water levies on ratepayers that will make Wellington too expensive to live in.
The new organisation will not have engineers on its board so that organisational performance will be as poor as that of the present organization.
The new organization will not collaborate closely with local councils so that roadworks will not be coordinated with water works.
the new organisation will be privatised, resulting in problems such as manifested in water management in the UK.

The new organisation will not be monitored adequately by the Commerce Commission on providing value for money.

I would also like to see improved regulations on the collection of "grey"water and its subsequent use to water one's garden.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Craig

Q2 Last Name

Short Text Spanhake

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kelson

Q2 Last Name

Short Text Hyslop

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
Option 3 "appears" to be the best option that increases rates the least! You did not provide an option to "remain unchanged" - why??!!!!!! I do not support any change that increases my rates - period!!!!!!!!!!!!!! Leave the water system as it is but with a new management system that is efficient and effective and does not rip-off the long suffering ratepayers!!!!!!!!!! Also we do not want water meters - do you hear me??!!!! No water meters!!!!!!!!!!

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Get rid of Three Waters! I though we got rid of the racist/divisive Three Waters which no one wanted and which was forced upon us by the Adern's Far-Left, Woke, Labour government??!!!!!!
Option 3 "appears" to be the best option that increases rates the least! You did not provide an option to "remain unchanged" - why??!!!!!! I do not support any change that increases my rates - period!!!!!!!!!!!!!! Leave the water

system as it is but with a new management system that is efficient and effective and does not rip-off the long suffering ratepayers!!!!!!!!!! Also we do not want water meters - do you hear me??!!!! No water meters!!!!!!!!!!
PS: Why have you NOT consulted "ratepayers" in this survey as ratepayers will be forever funding this dogs breakfast of unlimited wasteful WCC spending?! Your options did NOT include ratepayers which tells me that you do not give ratepayers any consideration whatsoever but merely treat ratepayers as a bottomless source of funds which is unacceptable and disgraceful!We ratepayers have had a gutsfull of wasteful spending of our ratepayer funds and demand and deserve zero rates increases for the next 5 plus years!!!!!!!!!!!!!!

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jill

Q2 Last Name

Short Text Wilson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I believe this is the best option because water management needs to have a regional focus. Our water comes from a diverse and inter-related range of sources and that needs to be reflected in the organisation that manages to avoid parochial tensions.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Minimise adverse impact on Council's financial position
Other: I want the new organisation to respect and carefully manage the stormwater aspect of water management delivery.

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

It is not stormwater - it is 'Catchment Water'

I want the new organisation to:

1. make the quality management of stormwater a priority
2. and also that it be required to increase public awareness of the nature of stormwater as a priority so that residents understand how their actions can pollute this water source.

To support this prioritisation - I recommend the word "stormwater" be replaced by "catchment water" to clearly explain its source from the land, for example from our freshwater streams running from the hills.

I recommend this because I believe the term 'stormwater' is misleading. It conveys that heavy rain (ie 'storms') creates this water source which is not correct. Rain water adds and mixes into our 'catchment water' - as does anything poured down public drains or running off from our roads etc - which then pollutes it.

The term "catchment water" is a term that can be explained clearly and easily and which would fit very well with the regional nature and purpose of the new Local Water Done Well organisation.

Q14

Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3584

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

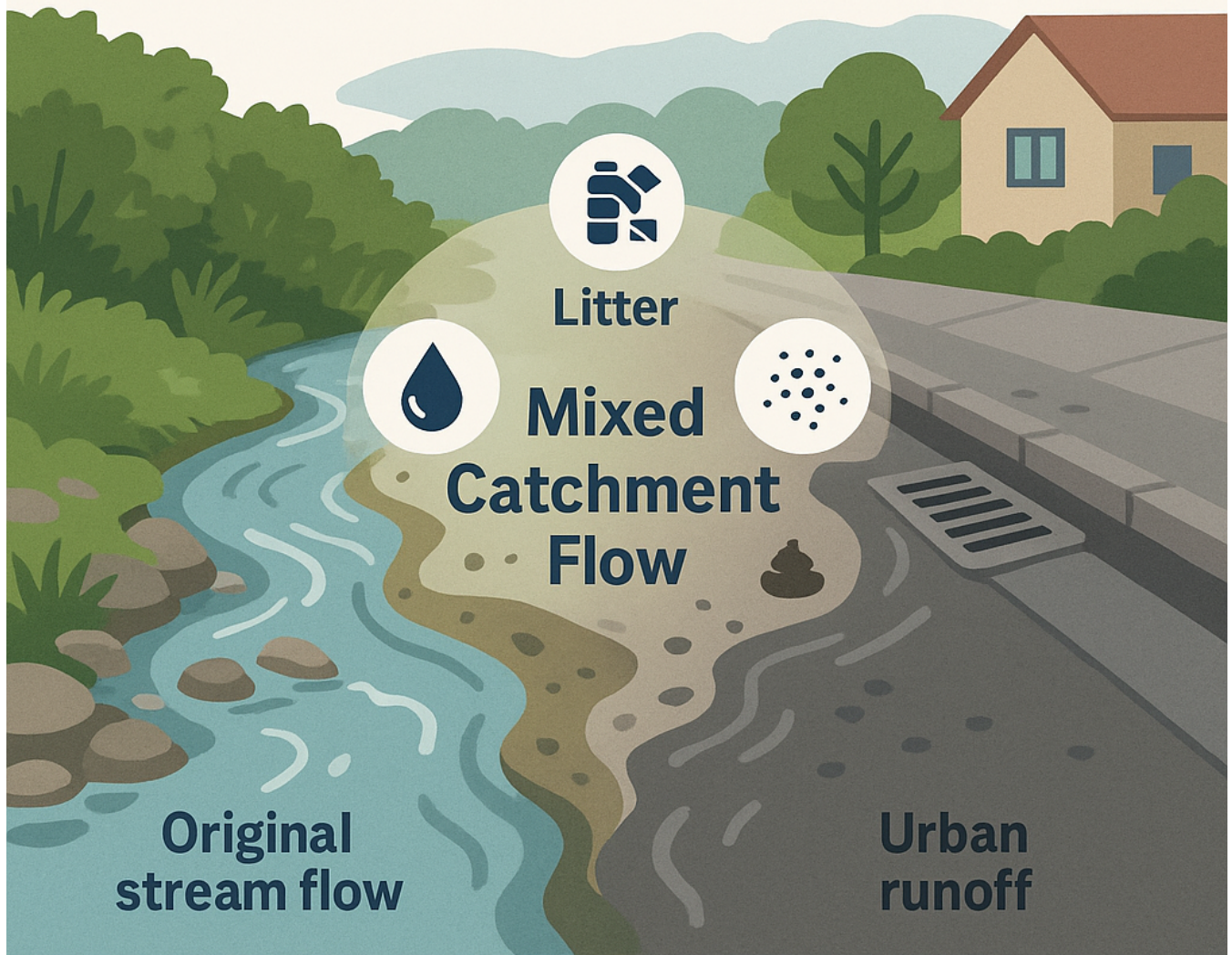
If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

RESPECT THE FLOW

Mixed Catchment Flow



**It's not just rainwater—
it's urban pollution too.**

Wellington

Q1 First Name

Short Text Kirsten

Q2 Last Name

Short Text Little

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text This option "appears" to be the best option that increases rates the least.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Quality customer service
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Why do we still have Three Waters?
I want the option that does not add to rates.
I do not want water meters.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tony

Q2 Last Name

Short Text Hurst

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Large parts of the system are on a regional basis anyway.
The less connection the new system has with the current Wellington Water organisation the better.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jane

Q2 Last Name

Short Text de Lisle

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because water usage is across all the Councils, and mainly comes from the Hutt Valley.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text June

Q2 Last Name

Short Text Goddard

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Because Wellington should be able to maintain it's own water other regions have different needs.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Chris

Q2 Last Name

Short Text Sissons

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current arrangement is a governance shambles with appalling financial and management issues. Option 1 is clearly needed to begin to address these.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text A an absolute requirement to have competent governance probably by including independent governance experts that is capable of scrutinising the current appalling financial and management of Water, bringing in house the operational aspects of the all Three Waters, in particular the supply of drinking water and its delivery.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Fiona

Q2 Last Name

Short Text Cziraki

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Spreading the load seems to be a better decision.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Antares

Q2 Last Name

Short Text McMillan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option one seems like the most practical of the first two.

Option three is out of the question since the current situation is getting dire. The bike path near my place is underwater right now and pipes keep bursting all over my neighborhood.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We can't afford any undue focus on cost-cutting when it comes to a basic necessity like water. Please invest in our future.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Susan

Q2 Last Name

Short Text Belt

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text WCC needs to build in-house capacity and capability to take back control of this most essential of services so it can be the opposite of the 'learned helplessness', as one review put it, of the current dysfunctional organisation Wellington Water. WCC will be more nimble in the delivery of water and stormwater services if it doesn't have to take into account neighbouring councils. There's no efficiency of scale that I can see by joining with neighbouring councils. Option 2 all the way!

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Keefe

Q2 Last Name

Short Text van Musscher

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option is functionally very similar to the Three Waters programme proposed during the Sixth Labour government. Good ideas that did not receive a fair hearing. Wellington City Council, along with other councils in the region, needs to be able to make a strong case to central government about how its water services are funded and organised. The Multi-council-owned water organisation is the best way to do that. Wellington Water's model has been thoroughly discredited. As water infrastructure overlaps multiple council boundaries, a Wellington City Council sole ownership water organisation is not a credible model either.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Matt

Q2 Last Name

Short Text Dillon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Ownership, management, and administration of public services must remain under the full ownership and control of the council.

Allowing a privately held organisation to control public assets introduces the risk of profit-driven decision-making that may not align with the public interest. Such organisations are accountable to shareholders who typically expect a financial return, which can lead to cost-cutting, asset degradation, and a decline in service quality. In some cases, councils are left to intervene and subsidise failing private providers - an issue recently observed in the UK.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Other: Ensuring the council retains 100% ownership and control.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Kay

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water charges will be about 20 percent less than the modified status quo option by 2033/34. But needs very strong oversight to prevent poor contract management and extortionate cost of contractors.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ruby

Q2 Last Name

Short Text Quemuel

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because water doesn't have boundaries, it's best to take a strategic, broad approach to water management.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Herbert

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Cherie

Q2 Last Name

Short Text Jacobson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because based on modelling water charges will be about 20 percent less than the modified status quo option by 2033/34. The new water organisation would consider the network of the five councils as a whole, enabling a holistic and longer-term approach to planning, and resulting in a more reliable water network.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Safe drinking water must be the absolute priority - we can't forget that people died in Havelock North due to poor drinking water. The current model has not worked well. A new model must have stringent oversight to ensure safety and good financial management and accountability - including that contractors are charging fairly and working efficiently - are top priorities. Our water infrastructure requires huge investment and that investment must be managed competently.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Gareth

Q2 Last Name

Short Text Thomas

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text Hi. I'm unable to choose any of the three options, sorry. It seems to me that there are too many layers involved: my council, the group of councils, GWRC, and then the organisation that will do the work. Given GWRC 'owns' the assets, why is my local council involved? Why can't GWRC manage this change? Thanks.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text David

Q2 Last Name

Short Text Stevens

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

The region's water services are interconnected, with several water treatment plants and wastewater plants situated within different council areas but serving the region.
A new organisation would have economies of scale and more ability to borrow funds on a long term basis to spread costs over a longer period.
A stand-alone body with good governance and professionally staffed would be able to plan strategically and be less subject to political interference, and so should be able to focus on efficient delivery of services and value for ratepayers/consumers.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Strong governance at board level and employment of senior staff with experience in the water delivery and management field are essential prerequisites for the success of this multi-council owned organisation.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Priya

Q2 Last Name

Short Text Ballagan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
With all due respect, I'm not confident that the prices will be regulated and that the increase in rates will not be too much. I already pay too much on rates and then on top of this I have to pay for water. Cost of living is going to kill people living in New Zealand.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
I hope the council thinks about what's financially possible for people living in Wellington. Our salaries haven't increased as much as the expenses.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Cormac

Q2 Last Name

Short Text O'Reilly

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text A multi council option means more arguments between councils. There will be finger pointing and blame games. None will be held to account and the people will bear the brunt of the cost and slow decision making.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Will the counselor salaries be reduced to reflect loss of responsibilities to a separate organization? What assurances will the council make to hold themselves accountable? Will they step down if it doesn't deliver? Ratepayers are suffering due to years of mismanagement by council. When will the accountability start?

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Derek

Q2 Last Name

Short Text McCorkindale

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
The most effective water model is for the 5 councils to merge (sorry South Wairarapa!) into a single unitary body ie a super city. Such a model removes the complexity of asset ownership and maintenance as they all sit within the one entity!

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
As discussed above - create a single super city council, install water meters in every household and have a single COO responsible for maintenance

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Judi

Q2 Last Name

Short Text Miller

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Jack

Q2 Last Name

Short Text Stinchcombe

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

I support Option 3 – a modified version of the current Wellington Water model – because it best upholds social justice and democratic accountability for Wellington's water services.

Water is a basic human right and should be funded fairly through rates, not through water meters that disproportionately burden low-income families and vulnerable residents. The focus should be on fixing leaks and maintaining infrastructure, not penalizing households with additional charges.

Furthermore, keeping water services under the control of elected local officials ensures that decisions remain transparent and accountable to the community. Public ownership and democratic oversight are essential to protect our water as a public good, not a commodity.

Please prioritise investment in leak repairs and infrastructure renewal, and maintain Wellington's tradition of fair, universal access to water without meters or privatisation.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Other: Social justice, focus spending on essential water services

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

In addition to supporting Option 3, I urge the Council to:

Focus resources on fixing leaks and renewing infrastructure before considering any new charges or metering.

Maintain water as a universally accessible public service, with strong protections against privatization.

Involve the community and mana whenua in ongoing decision-making and ensure transparent reporting on progress.

These steps will help ensure Wellington's water services are fair, sustainable, and accountable to the people they serve.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Mary

Q2 Last Name

Short Text Sullivan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text The current model - which is basically the same as both option 1 and option 3 - has been an absolute and abject failure for consumers and ratepayers. So I see absolutely no point in continuing with it. Wellington needs to control it's own assets so that it is able to make decisions in the best interests of its own residents and ratepayers. We will lose this ability in a multi-council controlled organisation. Wellington has considerable assets, we will have less control and probably end up paying for other areas water services as well as our own. Also we need to be able to demand accountability and information - which Wellington has wanted to do but has been unable to at present as blocked by other Councils. The model for options 1 and 3 is a failed model and must be rejected going forward.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Other: Wellington ratepayers must be able to demand full accountability and information/reporting from the new entity, not just transparency. Also any new organisation needs to be managed by asset managers and water engineers as well as legal and financial experts if it is to meet the requirements above. It must also have performance measures it must meet.

Q13**Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

Long Text

The current model is a complete failure and has resulted in Wellington ratepayers paying considerable sums of money for poor service - the new one must be far better managed and overseen.

Contracting organisations must NOT have any influence over the running of this new entity, and no cosy arrangements so they can manipulate the work they get and what they are paid. There needs to be oversight by a board/management responsible and responsive to ratepayers - and I don't mean WCC as you have failed at this in the past. And this board and management need to be suitable qualified to oversee the new entity and ensure it delivers the required services and not just excuses for poor performance - i.e. ever increasing costs and leaks.

So this new entity needs to be managed by experienced asset managers and water engineers, backed by legal and financial experts to run it, nothing less will do and all political influence must be removed.

Any new organisation must be regularly benchmarked against other similar organisations - both water entities and others - to ensure the mistakes of the past are not just repeated.

Wellington ratepayers - and not just WCC - must be able to demand full accountability and information/reporting from the new entity, not just transparency. All information, reports, etc must be fully available to ratepayers as individuals, not just to WCC.

Management of costs is paramount as is value for money and responsiveness to consumers. There must be performance targets and measures the entity is judged against.

Q14**Would you like to upload a supporting document with your submission?**

File Upload

Q15**Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).**

Single Checkbox

Yes

Q16**If you would like to receive a summary of your submission, please enter your email address below.**

Email

Q1 First Name

Short Text Dee

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington City council seems unable to manage complex infrastructure. Creating an organisation to manage the broader network required to deliver water makes sense

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Southon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think this is the most efficient option, especially as three waters resources and assets must necessarily be shared between multiple councils.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sarah

Q2 Last Name

Short Text Johal

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It makes sense to manage water resources across the Wellington region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Need to ensure that water charges are separated out resulting in a drop in WCC rates not additional charges on top.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Emeka

Q2 Last Name

Short Text It

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text I am interested in a Wellington water model that complies with legislations. This option is also owned by individual council.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Priyanka

Q2 Last Name

Short Text Dutt

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text N/a

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Anna

Q2 Last Name

Short Text Pendergrast

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Future-focused - the approach needs to ensure the needs of future residents are met

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Arie

Q2 Last Name

Short Text Moore

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Dana

Q2 Last Name

Short Text Cameron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It makes sense, and I trust the current council's judgement.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Kirsten

Q2 Last Name

Short Text Bockett-Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text DW

Q2 Last Name

Short Text Panckhurst

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Poor management and lack of accountability in current structure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Hamish

Q2 Last Name

Short Text Cameron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Cost savings from size + increased debt limit allowing greater investment in infrastructure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Julie

Q2 Last Name

Short Text Woolner

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The water network extends across multiple council territories. It makes sense to me that the management of it should be jointly owned.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We need better accountability and transparency from day 1 than has been the case with Wellington Water.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Roger

Q2 Last Name

Short Text Marwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Transparency of decision making and performance
Quality customer service
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Grant

Q2 Last Name

Short Text Fletcher

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Three Waters across the four urban councils is interconnected. The proposal reflects mana whenua views. Watercare in Auckland has worked well and I would like to water separated from rating and handled on a regional basis.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Bruce

Q2 Last Name

Short Text Faull

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text As long as the dysfunction within the current 'Wellington Water' model is avoided, Option 1 is the most workable.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Winton

Q2 Last Name

Short Text Holmes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text As preferred statement says, we have an "Interconnected water system" and the model provides a " region-wide perspective"... " resulting in a more reliable network". It has support from Tākai Here partners.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Minimise adverse impact on Council's financial position
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Roger

Q2 Last Name

Short Text Askin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Because Council, subject to the provision of decent internal management, is better placed to efficiently and effectively manage its own 3 waters assets without devolving that responsibility to a third party - such as Wellington Water or the Option 1 new party. I have been involved in Wellington 3 waters renewals and new construction work for some 25 years, mainly on the contracting side, but also on the design side. I have observed and experienced progressing renewal and new capex projects under WCC management, then Capacity, then Wellington Water, and on the basis of my experience, I believe Council is best placed to manage its own capex works at least, maybe opex also. That will require effective management within the Council organisation, but that is entirely possible, as it was in the past and as it is at many other councils. And I note a number of other councils are bringing such matters back in house.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive

Q13

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Option 1 would be my second choice. Option 3, effectively revving up Wellington Water, would likely be a repetition of the same malaise and mistakes, yet expecting a different outcome. Not likely!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Phillippa

Q2 Last Name

Short Text Ward

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We need the economies of scale to assist with the cost of water. It is the only sensible option.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Potential to show that councils need to cooperate---or amalgamate?--for efficiencies.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text WE need water meters to be installed. This will ensure more careful use of water by consumers, as well as make it possible to identify---and hopefully/presumably fix any loss or overuse of water. in the longer view, this will save money, despite the initial expense

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Liz

Q2 Last Name

Short Text Ngan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text With the potential costs involved, a multi-council owned water organisation is the only sensible way to go - a single council on its own will have trouble negotiating what is regional infrastructure. The regional city councils must take over active management of the water infrastructure to ensure the right focus for ratepayers and a clear understanding of the fiscal responsibilities.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Yvonne

Q2 Last Name

Short Text Weeber

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Evening

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text The Multi City Council option is bound not to be as simple as proposed. Looking at other assets that Wellington City Council owns, such as Wellington International Airport Limited, it is clear that boards only consider profit margins and councils are happy to sell these assets. The community has no say on who is appointed to the board and how they represent them. I don't think the preferred option of a Multi Council water organisation will improve the quality and reliability of water services. I think it will make them worse. Basically a more total catchment water approach is needed and none of these options are talking about this.

A total catchment water approach needs to consider the extensive stormwater system and through out Wellington. Instead it hardly gets a mention in your documentation. Some of the biggest issues the Lyall Bay community have to face with the three waters is stormwater from catchments in Wellington getting into the sewage system in rain events and causing bypass discharges such as the one on the morning of the 21 April.

While the present under funding of Wellington Water for years by Wellington City has resulted in old badly maintained sewage treatment facilities at Moa Point and ongoing stormwater inundation into the sewage systems. Even without climate change this would be bad. But you can't blame everything on climate change. Underfunding is the issue not shifting the burden onto a new organisation that will just increase water charges.

With the preferred model is not the glorified simplicity that you are proposing. There is a lot of glossing over something that will have major implications on how water, sewage and stormwater are managed in Wellington

I have a number of questions on your proposed model of a Multi-council-owned water organisation. Who will own the roads and the stormwater run off from them? Who will own the unpiped streams (even the few that there are in Wellington)? Its unclear to me what will happen to the stormwater from my house. Do I own the water from my roof, and am I still able to discharge it into the stormwater system? There are to many unanswered questions with the

Multi-council-owned water organisation, which is WCC preferred option.

We have such a mess with the present underfunding of Wellington Water the creationg of a multi-council-owned water organisation won't fix things in the glossed over way you are stating. It will take a couple of decades to get back to a managable water, sewage, and stormwater services framework.

I am therefore going with a modified version of the current Wellington Water Model with a new planning regulatory and accountabilty framework.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Transparency of decision making and performance

Environmentally responsible and responsive

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Other: Reduction of by pass discharges of sewage into Lyall Bay due to stormwater inundation in high rainfall events.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Response No:
539

Contribution ID: 34704

Member ID: 543

Date Submitted: Apr 21, 2025, 12:01 PM

Q1 First Name

Short Text Amr

Q2 Last Name

Short Text Ezzat

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Hilary

Q2 Last Name

Short Text Stace

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I am a supporter of the last govt's Three Waters and option 1 seems to be the closest to that (although not as good)

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text VGayna

Q2 Last Name

Short Text Vetter

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text out of the hands of national government (too erratic) and into the hands of local; the regional approach benefits from wider input, since this affects around us, not just within

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text just that the plan needs not just to be for now but for long-term. Also, the idea to 'build-up' Wellington address pressure to water issues and also threatens what's great about living in Wellington, i.e. lack of cramming-people-in density in favour of keeping a culture of people living life rather than people being used to support 'big business'. Wellington has already been attacked this the current government's public service cutbacks, perhaps we can use this to change our value of being Big to being a remarkable support system for people having enriched lives.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Mary

Q2 Last Name

Short Text Newman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water planning and delivery should be done regionally.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Introduce water metering

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nathan

Q2 Last Name

Short Text Cook

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I'm hopeful that the three councils will get a better buying power than if they went alone.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Matthew

Q2 Last Name

Short Text Lewellen

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text After reviewing the material and recent reporting on Wellington Water, I support Option 3: Modified Version of the Current Wellington Water Model.

Reasons for Supporting Option 3:

- 1) Maintains Local Ownership and Accountability -- Option 3 allows councils to retain ownership of water assets and maintain control over investment decisions. This approach helps ensure decisions remain grounded in the needs and priorities of each community, rather than being centralised in a new multi-council or council-owned entity.
- 2) Flexibility on Water Metering -- While Options 1 and 2 appear to favour the introduction of universal water meters, Option 3 does not commit to this approach. This flexibility is important. It allows the community to continue evaluating whether water meters are the right solution for Wellington, balancing water conservation goals with issues like cost, privacy, and equity.
- 3) A Measured and Cost-Effective Approach -- Modifying the existing model may be more cost-effective than establishing an entirely new entity. This could reduce disruption and allow resources to be directed toward essential infrastructure upgrades rather than governance restructuring. Notably, council officers have acknowledged concerns with the reliability of cost modelling due to unresolved issues with Wellington Water's financial data. Proceeding cautiously with the existing model—while implementing stronger governance and accountability—is more prudent at this stage.
- 4) Need for Accountability and Reform Within Existing Structures -- Recent reports have raised serious concerns about financial oversight, contractor relationships, and value for money at Wellington Water. These issues must be addressed regardless of which option is chosen. However, Option 3 provides a pathway to strengthen governance

without rushing into creating a new entity that may simply replicate current problems under a new name. Reform should begin with clear accountability mechanisms and a demonstrated commitment to improving transparency.

Final Thoughts:

Option 3 strikes the best balance between compliance with new legislation and preserving local decision-making. It provides time to improve the governance of Wellington Water while avoiding premature commitments to metering or unproven cost savings. Public confidence will be better restored through measured reform, rather than by shifting structures without addressing the underlying issues.

Thank you for the opportunity to provide input on this important issue.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Environmentally responsible and responsive

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

In selecting the best delivery model, Council must prioritise:

Transparency of Decision-Making and Performance: The recent revelations about overcharging and close contractor relationships within Wellington Water reinforce the need for independent oversight, regular public reporting, and stronger board-level governance to rebuild trust. Transparency is essential not just for accountability, but to ensure decisions are based on clear, traceable evidence and logic. This allows the public and stakeholders to properly debate outcomes and policies, enhancing the legitimacy of future investment decisions. It is also worth noting that the consultation appears to begin from the question of governance structure, when in fact this should be secondary. A clear understanding of what is working, what needs fixing, and how success will be measured should come first. Governance models should emerge from that foundation, not precede it.

Environmental Responsibility: Any model must embed environmentally responsive practices from the outset, ensuring not only compliance but proactive investment in sustainable infrastructure and climate resilience.

Legal Compliance: Meeting drinking water regulations and environmental standards is non-negotiable. However, it is equally important that these standards are met through well-managed, accountable structures rather than assumed through structural change alone.

Thank you for the opportunity to provide input on this important issue.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

[REDACTED]

Q1 First Name

Short Text David

Q2 Last Name

Short Text Cuthbert

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Anna

Q2 Last Name

Short Text Foley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Based on the information provided this seems the best option to achieve long-term water sustainability and reliability. Iwi / Maori partners supporting this option also influences my choice. I would want the new organisation to be easily accountable to rate payers/the community.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Mana whenua preferences
Quality customer service
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I think all the listed factors are important and it's the balancing that matters. I'd rank Environmentally responsible and responsive as pre-eminent.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ian

Q2 Last Name

Short Text Kelso

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Nathan

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because the current WWL system is incompetent. The technical staff and analysts can stay and move over to the new organisation; but the decision makers, managers and muppets that run the organisation need to roll. Contractors, such as Fulton Hogan are too embedded into WWL and tenders/ options for working for WWL need to be more transparent. Get rid of the panels, make it competitive for both contractors and consultants alike, and make some decisions quicker and get on with fixing the issues that are plaguing our city.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Forget the pet projects and vanity projects. Stop spending money on bs stuff and just do the basic things well. In this time of economy crisis, the local councils need to focus on the bare minimums - horizontal infrastructure (roads, rail and 3waters). Stop with the beautification projects and the nice to haves. Do the basics right!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Deirdre

Q2 Last Name

Short Text Crowley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text
It makes sense to decouple critical water infrastructure from other WCC projects, and it would be good for residents of the Greater Wellington Region to be more aware and considerate of their water usage (we often don't value / abuse what we don't pay for).

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Continue to supply Petone, Dowse & Moore Wilson water fountain artesian water untreated and free of charge.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text
Dion

Q2 Last Name

Short Text
Thomas

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice
Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice
I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice
No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice
Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gadget

Q2 Last Name

Short Text Ferner

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Other: Redirect money from UNNECESSARY vanity projects to be spend on NECESSARY infrastructure upgrades. NO MORE RATES HIKES

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Redirect money from UNNECESSARY vanity projects to be spend on NECESSARY infrastructure upgrades. NO MORE RATES HIKES. I REPEAT NO MORE RATES HIKES. WE CANNOT AFFORD RATES HIKES. CUT BACK ON YOUR UNNECESSARY SPENDING - LOWER COUNCIL WAGES!!! YOU ARE NOT THE PRIVATE SECTOR. WE ARE NOT YOUR BANK! STOP KILLING THE CITY YOU ARE KILLING WELLINGTON!!!

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Vanessa

Q2 Last Name

Short Text Flood

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Q10 Tell us more about why you made this choice.

Long Text I believe the higher debt capacity for Options 1 and 2 will inevitably drive water prices up for consumers. WCC have wasted ratepayers money and destroyed the city with excessive cycle ways when they should have prioritised key infrastructure and made more money available for Wellington Water. The disestablishment of WWL and creation of new entities will cost money and time when Wellington Water should just be given the funding and support it needs. I do not support any board appointments as outlined in Options 1 and 2 based on race or any consultation with Iwi / Maori because their perceived entitlements are not in the best interests of our community as a whole.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Creating new entities at further expense to ratepayers does not mean current issues will disappear. WWL is not responsible for the current issues, WCC are with their mismanagement of funding and deplorable prioritisation skills. Rate payers don't need more bureaucrats, we need better ones who can actually do their job.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Liz

Q2 Last Name

Short Text Springford

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I work in Wellington
I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon
Morning

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Because the interconnectedness of water across this region makes sense, and because this is the preferred option by local iwi - thanks that this partnership was prioritised. Given the interconnectedness, there'll also be efficiencies of scale and resilience in having one organisation focused on water management across our region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please ensure that the water services delivery has a not-for-profit social and environmental care orientation - both in the set-up expectations and ongoing expectations from Councils each year. Water is a fundamental human right - please ensure that larger households whether whānau or flatters on low/no incomes do not face water charges that

reduce their capacity to manage other basics such as food, healthcare and electricity costs. Perhaps one approach could be differential charging according to proportion of household that have community services cards. Please carefully consult with people who are facing the biggest cost of living challenges, and the agencies that advocate for them, so that the water services delivery organisation has a pricing schedule that avoids such unfair disadvantage. Also please ensure that climate mitigation and adaptation in water services delivery is clearly a high priority - again, through both the establishment and ongoing expectations set by Councils. Measures that reduce water and other consumption matter - including electricity involved in pumping water to properties. Target the big users of water to conserve, and raise household awareness and action. Be innovative and ensure that building and renovations expectations encourage greater water conservation. For example, surely there are better alternatives to flushing so much drinking water down our toilets.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Julie

Q2 Last Name

Short Text Ward

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text There is really insufficient information to make a decision. To make a good decision I would need to know who would appoint the boards of the new entities and how votes would be shared among shareholding councils. I would also want to see predictions on the impact on rates and the likely level of water charges. I have chosen option 2 because I fear option 1 will be a continuation of the dysfunctional Wellington Water model.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text H

Q2 Last Name

Short Text Pointon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text It's a Wellington regional issue. Wellington is more than the city and environs

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Beata

Q2 Last Name

Short Text Nannestad

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This is the most similar to Labour's 3 Waters design, albeit not nation wide. A combined Council organisation will have stronger governance, better access to funding opportunities and will be able to implement combined solutions for the region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Transparency of decision making and spending is paramount particularly after the disasters recently revealed about Wellington Water's operation.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Shirley

Q2 Last Name

Short Text Vollweiler

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I am very dubious about the cost / benefit of water meters but see this is a separate issue, for consideration.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Adam

Q2 Last Name

Short Text Bennetts

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I am hesitant to even suggest I have a preferred option as it is not all clear that WCC has the skill, knowledge and expertise to own or manage water assets. However, given the constant failures and excuses as to why WW cannot and does not perform it must be brought back in house to ensure more direct accountability to ratepayers.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Juno

Q2 Last Name

Short Text Galvin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text
Option 3 secures that water assets to the city and reduces the likelihood of privatization in the future. The main problem with the current Wellington Water model is poor oversight and planning. It is incredible that it has taken a central government mandate for the Council to put robust planning and accountability frameworks in place. Paying three times the nation average for pipe maintenance is incompetent at best and corrupt at worst.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text
Implement a normal commercial tender based model for repair and upgrade work ASAP. The current "preferred contractor" approach is leading to grossly excessive charges.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Tania

Q2 Last Name

Short Text Devereux

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Previous model has not worked. Shared governance with other councils has failed. Complete lack of accountability at Wellington Water management level (and Nick Leggett) calls for urgent change and replacement. Need technical expertise in key management positions of Water Wellington not ex politicians.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Technically competent/qualified people running it.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Stu

Q2 Last Name

Short Text Farrant

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Morphum Environmental

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I own a business in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Morning

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text We recommend that like Auckland and Christchurch the provision of surface water (stormwater) is retained within Council control while wastewater and potable water or managed through a separate CCO

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Unfortunately the analysis which informed the recommendations and the subsequent options appears to not consider an option where surface water (stormwater) is retained within council whilst closed networks of waste and potable water are vested to separate CCO. This is critical to enable freshwater to be managed in an integrated manner across all linked council units. Auckland Councils Healthy Waters team (alongside Watercare Services)

provides the clear example of the optimal model.

Q14 Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3588

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

9 Tory Street
Te Aro
Wellington 6011

21 April 2025

RE: Local Water Done Well – Water Reform Submission

This submission is provided to raise a potential option for the future delivery of Wellingtons water services that appears to have not been well considered in the options presented for consultation or the supporting technical work that informed them. Specifically, as professionals working to improve fresh and coastal water outcomes across Aotearoa and Australia, Morphum strongly suggest that consideration of an option whereby the closed 'engineered' wastewater and potable water networks are managed by an independent CCO but where surface water (stormwater) is managed inhouse by Council is progressed. This position is in recognition of the need to manage surface water in an integrated manner which does not seek to separate the piped network component from the fundamentals of urban ecology, urban design, landuse planning and roading infrastructure. Whilst we are cognisant of the aspirations for all 'waters' to be viewed as one, we are also realistic about the inability to reflect the principles of Te Mana o te Wai or protect the regions freshwater ecosystems in a regime where the piped portion of our freshwater network is decoupled from other core council units who are instrumental in supporting and promoting lasting freshwater outcomes.

The example of Auckland (which has been highlighted by the government as the best demonstration of the preferred three waters model) provides a very useful case study to see what is achievable with a more holistic approach to 'stormwater' management. In Auckland, Watercare Services manage only the wastewater and potable systems with surface water (stormwater) managed inhouse by Auckland Councils Healthy Waters team since 2010. This enables stormwater to be better managed in an integrated manner across all units of Council that directly influence and/or are influenced by how we manage water. The Healthy Waters team therefore includes freshwater scientists, hydrologists, engineers and planners working directly with representatives from parks, urban design, growth planning and Auckland Transport all under the same roof of Auckland Council. This enables stormwater to be planned for and delivered with a whole of catchment mindset that supports significantly better efficiencies and effectiveness when compared with the alternative where the stormwater pipes are managed with a degree of separation from these other fundamental aspects of city planning. Auckland Council is therefore able to respond to the complex challenges of climate change (at all scales), community resilience, declining urban ecology and urban growth by pursuing innovation and ambition in how surface water is managed in partnership with mana whenua and communities. The Healthy Waters model has proved to be very well suited to support nationally leading urban freshwater planning and practice in a cost effective manner. This has provided a template which has enabled other progressive councils to empowered internal council units to work collaboratively to seek a more water sensitive vision for their futures. By contrast, in the Wellington region the decision to have Capacity and more recently Wellington Water manage the 'stormwater network' has resulted in an ongoing

disconnect between the 'infrastructure engineers' and in-house council teams such as urban design, parks, urban ecology and roading. It is important to recognise that Wellington is the only area in New Zealand where stormwater is managed through a non-council organisation and despite the best intention of the many of the great staff and contractors at WWL the outcomes have been far from optimal. As a region and city Wellington lags significantly behind other comparable councils in terms of the implementation of the progressive stormwater management which is needed to reverse the decline in ecological health and the Mauri of fresh and coastal waters. The reasons for this are many, but the separation of the management of the piped stormwater network from the hydrological and ecological system in which it exists has to be a key contributor. This was highlighted by multiple stakeholders in the recent Water Sensitive City benchmarking exercise that was undertaken for Wellington City Council who noted the lack of a cohesive awareness of the costs and benefits of urban stormwater and significant challenges caused by our current fragmented structure. In particular, the funding model where CAPEX and OPEX only relates to piped networks grossly underestimates the true costs of delivery of urban stormwater and fails to capitalise on the substantial benefits of taking a more holistic approach which seeks to integrate surface water better with the urban fabric and support communities to live alongside freshwater rather than engineering it away from sight.

In making a decision about the future of Wellington's fresh and coastal water it is fundamental to understand what is meant by stormwater. 'Stormwater' is a term that the water industry themselves are currently grappling with and genuine consideration is being given to alternatives which seek to better reflect that we are talking about the whole freshwater system and not just nuisance urban water which is incarcerated in pipes. Stormwater needs to be understood and managed as surface water or freshwater in a catchment which has been modified through urbanisation and anthropogenic change. It is underpinned by the wider 'water cycle', directly influenced by the urban landscape on which rain falls, and its sound management is critical to sustain and nurture our remaining urban ecology and the taonga species it supports. Historical engineering thinking led to a mindset where freshwater was viewed negatively and conveyed into pipes which were designed as an efficient way to direct excess runoff and the cocktail of contaminants it contained to downstream environments. This narrow and human centric mindset defined stormwater as the water within engineered piped networks but in doing so failed to recognise the inextricable link with remaining freshwater ecosystems and the wide range of tangible and intangible benefits that urban communities which sustain a more integrated and holistic approach to water can deliver.

The current and proposed delineation of 'stormwater' as referring primarily to water in pipes is both an oversimplification and particularly problematic in the context of Wellington where we are fortunate to retain unique urban ecology. Within the harbour catchment almost all of our once abundant streams are now piped (including Waitangi, Waimapihi, Kumutoto and Pipitea to name a few) with freshwater flowing below the city and contaminated stormwater flowing through the same conduits during small to large rainfall events. These ecologically and culturally significant piped streams still provide a critical ecological linkage between Te Whanganui a Tara and the headwater catchments in the town belt which we champion as exemplars of urban ecology. Where streams remain open (such as Owairo, Kaiwharawhara and Porirua) they are significantly degraded by poorly planned and controlled development and unmanaged stormwater inputs. As a result of our planning rules (which still draw on definitions from the 1991 RMA) any water within pipes is legally defined as 'stormwater' despite the fact that in Wellington in many instances these are actually streams which have been forced into pipes through poor historical decision making. These ecological connections continue to be threatened through decision making that allows the unmanaged discharge of contaminated stormwater into these 'streams' and the replacement of historical brick tunnels with increasingly large smooth sided engineered pipe networks. At a time when we seek to increase the Mauri of our remaining headwater streams we are facing the very real local extinctions of many endemic species including tuna, kokopu and koura.

It is noted that none of this complexity was reflected in the background technical reports which were commissioned to support decision making around future water services in Wellington. Indeed, stormwater itself was largely overlooked and cost estimates did not factor in the fundamental need to allow for integration and collaboration with other council units which will need to be better involved in future decision making if we are serious about improving outcomes. Direct CAPEX and OPEX costs should be considered as only part of the picture with a more fulsome picture urgently needed to support decision making. Should stormwater be managed by a separate CCO then the unavoidable cost of integration with council units will either be borne by council itself or must be passed on to the CCO which would likely cause dispute and conflict. Ignoring this integration is however not an option unless we wish to hardwire in the same trajectory of ongoing environmental degradation and community disconnect with water. Similarly, cost recovery is completely different for stormwater when compared to potable or wastewater which can use volumetric charging to recover investment costs. It is therefore financially risky to borrow significant capital to fund stormwater pipe networks unless innovative cost recovery is sought through mechanisms like imperviousness taxes, green bonds, aggressive developer contributions or insurance industry instruments. It is therefore more likely that 'stormwater' will remain subject to under investment with the much-discussed increased borrowing caps used for the more reliable and simplistic closed waste and potable water networks. The alternative is to be fiscally responsible with surface water investments which seek co-benefits with other city shaping projects and integrates with public space in a way which seeks to improve flood resilience, water quality and provides enhanced urban amenity. As we look to an uncertain future climate and the need to increase our resilience through climate change adaptation we need innovation which cannot be delivered through siloed stormwater management. Planning for urban growth in Wellington currently includes massive investment in high capacity pump stations at the mouth of all our piped streams and tunnelling the Waimapihi Stream from Aro Valley across four adjacent catchments to discharge into Evans Bay. This type of expensive and inefficient solutions demonstrate an approach founded in out dated engineering thinking at a time when cities across the world are seeking increased resilience through smarter urban planning, urban design and integrated urban water management. An alternative to our current siloed stormwater mindset is urgently needed.

Morphum Environmental therefore request careful consideration and consultation of a scenario where surface water (stormwater) is retained by council for the sole purpose of enabling more efficient, effective and resilient outcomes for communities and ecosystems on which they depend. Similarly to Auckland, wastewater and potable water can then easily be separately managed by a CCO focussed on delivery of the closed networks.

In the instance that it is decided that surface water is better managed by decoupling the piped infrastructure from the catchments within which they exist with a CCO managing pipes and council managing all other aspects of the freshwater system then the following key points should be hard wired into any legal service agreement;

1. Require any CCO to include in house personnel with specialist skills in urban ecology, freshwater science, urban design and urban planning. These roles should not be outsourced to contractors to ensure that the roles are critically interwoven into the CCO business structure.
2. Require any CCO to maintain formalised working relationships with the WCC units including urban ecology, freshwater science, urban design and urban planning to enable collaborative planning, design and delivery of public open space as an integral component of the surface water system.
3. Require any CCO to maintain formalised working relationships with the WCC transport team to enable collaborative planning, design and delivery of the roading system as an integral component of the surface water system.

4. Require any CCO to meet network discharge consent conditions at all points of discharge into open and piped streams. This must include clear requirements to manage the ecological health of piped streams from the headwaters to the coast and ecological/geomorphic monitoring of remaining open streams.
5. Require any CCO to provide open and transparent and publicly available reporting on water quality and ecological health of all waterways including where currently piped.
6. Require the CCO to integrate the principles of Te Mana o te Wai into stormwater planning, design and delivery that includes an understanding of the interconnectedness of headwater streams with the harbour and the importance of improving ecological health in both open and piped streams.
7. Ensure that any and all future pricing mechanisms do not preclude integrated water outcomes such as rainwater/stormwater harvesting for reuse. As an example, a pricing mechanism whereby the volumetric charge for wastewater services is solely based on the volumetric use of potable water must not then be used as a disincentive to capture and reuse rainwater for non-potable uses which in turn 'generates' wastewater through toilet flushing or laundry washing.
8. Ensure that sufficient funding is allocated for in house WCC resources to work closely with any CCO directly on stormwater matters. This will include the need for increased funding for transport planners, PSR, urban ecology and urban design staff who need to This could be funded by the CCO in recognition of the fundamental role of the interrelated landuse expertise in effective and efficient stormwater management.

We trust that this submission can be carefully considered given the magnitude of the importance of freshwater in supporting thriving and resilient communities and sustaining ecosystems and our precious indigenous fauna and flora.

We welcome the chance to discuss in further detail if the opportunity exists.

Nāku noa, nā Stu Farrant

Water Sensitive Design Lead

Morphum Environmental Ltd

[REDACTED]

Q1 First Name

Short Text Rachel

Q2 Last Name

Short Text Qi

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Multicultural Council of Wellington

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text We would like the Wellington City Council to make a sufficient decision for all Wellingtonians.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alastair

Q2 Last Name

Short Text Scott

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text Amalgamating our water assets with other councils will increase the costs to Wellington city ratepayers.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text We will need to have protections in place to ensure that any water company is able to be held accountable to those people who are actually paying for their water.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Lis

Q2 Last Name

Short Text Cowey

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I understand that we need scale to enable the kind of level of debt needed to fund needed works on water infrastructure

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Mana whenua preferences
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Response No:
566

Contribution ID: 34800

Member ID: 4538

Date Submitted: Apr 21, 2025, 05:02 PM

Q1 First Name

Short Text James

Q2 Last Name

Short Text Sullivan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Murcott

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text We're not 'self-contained'; our potable water relies on infrastructure beyond the city.
Resilience; safety in numbers!
Contingent upon robust management skills and Governance performance exists to do this well.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text With all options presented in this consultation, this statement is made about water meters:
'Highly likely to be introduced'
But the consultation documents are silent on the costs vs the benefits. This is very concerning.

There's no analysis provided of the actual costs versus benefits to support such a massive, and likely costly, retro-fit project.

The bulk of Wellington's housing stock is aged, particularly within the city's inner city suburbs as well as other well-established residential extents e.g. Thorndon, where I live, is NZ oldest suburb.

What are the peculiar practicalities and potential complications to retro-fit water meters within such properties? Where is the detailed research and results for this? i.e. to the extent that there's no compunction to assert that water meter installation is 'highly likely'. Why?

None of this detail has been provided/consulted.

What are the related collective costs to retro-install meters in the first instance, or the on-going maintenance costs of such devices?

Do 'network water meters' already exist on parts of the potable water network? Sufficient perhaps to isolate usage rates, thus isolate potential leaks, down to a 'street' level (or similar) within the pipe infrastructure?

Accordingly, my 'vote' above on the options should not be construed to being considered a vote for water meters. I think the water meter idea is a potential trap and a distraction ratepayers cannot afford, nor any entity that may be setup to manage the network.

The costs may outweigh the benefits and misdirect attention needed sooner for the 'overall' framework/system. Trying to 'micro-manage' things, at potentially exorbitant cost to achieve this at an individual residential level ... could be an unnecessary and costly distraction.

BTW I'm not against new residential developments having appropriate sensors installed during their construction, where I would assume, the costs to do so would be much less than those of a massive retro-fitting project across residential Wellington.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Geoff

Q2 Last Name

Short Text Cameron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I supported the original 3-Waters legislation in the belief that a multi-generational approach to water assets is the most appropriate.
This option appears to have the greatest ability to borrow at the best interest rates, and should be able to attract the best staff.
Whether it can govern effectively depends on the willingness of each council to appoint experienced board members.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Mana whenua preferences
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Developing an asset management plan is not rocket science. However, implementing an agreed and signed-off AMP should be an important part of an executive's KPI's.

Operationally, the performance of Wellington Water has been poor and this is exemplified by the attitudes of the various contractors who have been attempting to patch the various leaks that have appeared in our suburb. If management could show a concern for ratepayer value, this concern would transmit to the contractors. Sadly, this has not been the case.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Caroline

Q2 Last Name

Short Text Wild

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Essential the five Councils sharing the water network join in a single entity with the consequent management efficiencies and cost savings.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Una

Q2 Last Name

Short Text Smith

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option one is better as Wellington Water has no accountability and is badly managed, option 1 is preferred as gives us more debt ratio

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Get rid of Wellington Water as it doesn't work well

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Katherine

Q2 Last Name

Short Text Walls

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 is the most viable of the three options proposed. By combining the cities and regional council, there is more opportunity to raise significant loans to build new infrastructure & maintain existing infrastructure. It is likely to be more efficient by combining the existing entities' resources.
Option 2 - WCC is not a large enough entity, nor have the population size, to effectively raise the required funds, including through loans, to pay for the necessary services.
Option 3 - the current model is not working. As a rate payer, I'm very concerned at the wasteful and inefficient way in which this entity has been operating. I do not believe modification of the current model would make significant improvements. In part, this relates to my comment about Option 2 - being that Wellington does not have a large enough population or rating base to effectively operate a sole ownership water organisation.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)
Quality customer service

Q13**Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

Long Text

I don't support charging households directly for water consumption (& use), as is currently the situation in Auckland (Water Care). This has resulted in a separate huge entity which charges for their services. The entity has a highly paid management structure. Those who are struggling cannot afford additional costs. People have a right to access critical resources fundamental to life, like water. Access to water should not be a commodity that a large entity can profit from. Any charge for water should be minimal and based on a cost-recovery model only. If option 1 is selected, all councils should contribute their existing income related to water use charges to the new entity.

Q14**Would you like to upload a supporting document with your submission?**

File Upload

Q15**Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).**

Single Checkbox

Q16**If you would like to receive a summary of your submission, please enter your email address below.**

Email

Q1 First Name

Short Text Jessica

Q2 Last Name

Short Text McCormick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Alex

Q2 Last Name

Short Text Verne

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I am concerned that Option 1 would put us in the same situation WCC is currently in with Wellington Water (very horrible). I also don't think that the regional model would give WCC enough control over what we do with our water, as we have vastly different needs than the other councils in the region. Most of all, as a renter I am concerned about how renters and low-income households will negatively affected by user-pays charges.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and

environment.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Veronica

Q2 Last Name

Short Text Adams

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Option 1 is the best option when considering water charges per water connection (it will be cheaper in the long term when compared to options 2 and 3), and over time would be better when it comes to council borrowing.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Holly

Q2 Last Name

Short Text MacKay

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

- *The network across all Wellington Metro Councils are interconnected and it makes sense for them to be managed through one entity.
- *Potentially, the new entity will be able to create processes or policies within the frameworks to make it easier for customers to better understand their entitlements and create less confusion and frustration.
- *The new entity will be able to make its own decisions and not be swayed or manipulated by the Council's political climate (internal and external). This will allow more customers to be treated equally and have the same level of service as per their entitlements in policy, procedures and bylaws.
- *The current situation with Wellington's water services is that Councils have not made the best decisions and cannot be trusted with critical decisions as demonstrated over the last three years. This is despite the slight increase in investment.
- *The new model will allow for greater debt ratios than Council can afford which means the new model can complete major projects more readily.
- *The money will be held by one agency with one purpose and will provide reassurance that the money stays within the three waters network.
- *Council has not demonstrated its ability to provide value for money, which is why bringing it inhouse will not be feasible.
- *In some ways it will allow the new entity to operate as more of a traditional entity than the status quo.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12

Multi Choice

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13

Long Text

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Council should strongly consider what it wishes to achieve with this CCO. Do they want it to be successful, and provide safe, reliable and compliant water services to all its connected residents? Or do they want to continue to use it as a bargaining chip? Remember water is a necessity of life and it should not be used for political gain. It's a basic service that all Wellingtonians use (even the elected officials). Pride should be put aside and a reasonable decision should prevail. Having a new CCO will be most beneficial to the community whom Council serves.

Q14

File Upload

Would you like to upload a supporting document with your submission?

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Bernadette

Q2 Last Name

Short Text Staal

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

I have always wanted to have a water meter. As a one person house hold, I believe that this could save me money and I will be driven to continue to save money. Currently I am paying the same amount for water as a multi person household and other people have shown in drought and other emergency (long or short term) situations, that they are NOT prepared to sacrifice what they deem to be their right to use as much water as they wish, when they wish. At the same time they may not wish to pay for the water that I may use on my vegetable garden, when they may not have one. Everyone should be paying for what they use. If they wish to have 6 people have two showers or baths a day, their swimming pool filled, their sprinkler system operating no matter what the weather, their kids jumping on the trampoline while they hose themselves, a dozen loads of washing each week, daily dishwasher cycles, cleaning multiple cars etc - they should pay for it. If I wish to save my shower and washing machine water to cut down my costs, then I should be able to and be rewarded for it by cheaper water usage charges.

I also appreciate that all our water comes from one source Lower Hutt and there are different sewage systems and wider infrastructure issues and some pipes run through more than one city - hence a combined Wider Wellington Regional Council solution makes sense to me.

I know that many people do not want water meters because they believe this will them cost more. They say that without knowing the cost, not wanting to have to reduce what could in some circumstances be described as a lavish "water" lifestyle and multi populated homes think that it is acceptable for everyone to pay additional cost to reduce theirs. They need to wake up. They pay other services e.g. power, gas, communications, groceries, petrol, rent etc based on their choices. I go without many luxuries in my life to be able to afford it, while others just take, take, take, valuable resources with no consideration. It may not work out any cheaper for me but I know the system will be fair for all. If you use it, you pay for it. If you reduce it, you may save from it. People may appreciate WATER more once is no longer a hidden cost and in some minds an endless resource.

Times have changed. They need to change. We need to move with the times, hence my vote.

THANK YOU for this opportunity to contribute.

I would like to add that many people are so ungrateful for what they have they can not even bring themselves to be

gracious enough to thank the people who have worked tirelessly to improve water quality, leaks etc. These people disgust me. People who continually moan about their Rates, the Council etc need to start paying for their usage and showing appreciation to others. The current system has contributed to Wellington becoming a very negative City and it is because so many people are simply ungrateful for what they have. A change may never fix peoples views but it might help the city move on from the current situation and I would look forward to that. I know in reality it will simply give them something else to moan about but they will in some respects be responsible for their own outcome.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Being open and honest with people about the cost of setting up water meters, who pays for them, how they or the new wider regional proposal intends to split the charges for multi funtional or tenanted dwellings etc.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I believe I have covered it off..... however even if there is no change and status quo is maintained please have an option for people to opt in for Water Meters, for people like me who love to save water.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Nick

Q2 Last Name

Short Text Johnston

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text There needs to be incentives for users that want to minimise their water consumption and/or store their own.
My view is the model should be strongly user -pay based and generate a commercial return.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text E

Q2 Last Name

Short Text White

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not at all confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Affordability to consumers

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Ella

Q2 Last Name

Short Text Pairman

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Callum

Q2 Last Name

Short Text Taylor

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text I support Option 2—a Wellington City-owned water company—but stormwater should remain under Council control and funded through rates. It involves complex environmental and urban planning issues that a commercial water company is not equipped to manage. Council is better placed to deliver outcomes that protect our city and

environment.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Response No:
581

Contribution ID: 34844

Member ID: 9412

Date Submitted: Apr 21, 2025, 07:04 PM

Q1 First Name

Short Text Sasha

Q2 Last Name

Short Text Vlassoff

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Darren

Q2 Last Name

Short Text Bottin

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text It wouldn't preclude the option to 'upgrade' to Option 1 in the future

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Patrick

Q2 Last Name

Short Text Wilkes

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I think this is the only realistic option as it meets the two goals of getting debt off the individual councils' books and keeps delivering water as a single network across the region.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please help the region to get on top of the demand for water by introducing water meters as soon as possible.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Marian

Q2 Last Name

Short Text Salmon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Wellington Water just needs to do a better job. Restructuring doesn't change the expertise available. WCC still needs to have the ownership and therefore be accountable to the ratepayers. One of the core functions of a local authority is infrastructure. Therefore if the three waters need more investment then other WCC projects may need to be reduced until the waters are sorted. WCC shouldn't just borrow more money. Water charging should stay within WCC rates.

do not want to pay some other

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text S

Q2 Last Name

Short Text Mann

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text David

Q2 Last Name

Short Text Markley

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Bigger is far more efficient. It should be a national approach but this is the best we can now do

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text manjit

Q2 Last Name

Short Text grewal

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Financial sustainability of the new delivery model
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text karen

Q2 Last Name

Short Text Rollitt

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text It would appear that Wellington Water are already owned by Wellington City Council however as an individual logging issues in Fixit there is no accountability from Wellington City Council. Every issue is passed on to Wellington Water without triage or interest from WCC.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Other: These are all important - we should be ranking them, not picking one

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text My text disappears when saving the Submission form document - like Fixit - it appears to have a word count limit. I hope this web form does not have a word count limit.

The following is our experience as ratepayers dealing with Wellington Water and Wellington City Council. The service was both unacceptable and disappointing.

A ratepayers tale:

On 23 May 2023 we logged a Fixit call with the City Council stating there was water continually flowing through the

property.

We waited 3 months before this was logged with Wellington Water (September 2023) and waited another 3 months for a first visit from Wellington Water (December 2023). A month or 2 later a Wellington Water representative visited. Their comments were 'possibly a new stream'; 'nice water feature', and said it was originating on the hill opposite to our location.

Meanwhile water continued to flow through the property like a small river. We dug trenches throughout the backyard in an effort to locate its source.

Numerous leaks were listed on the Wellington Water website in our area which we continually monitored.

In April 2024 we received a letter from Wellington Water stating that there was a water leak originating on our property. We rang our plumber.

The plumber said that there was no leak originating on our property however looked at the continuous flow of water through the property.

He then initiated a web conference with Wellington Water and the outcome - a technical expert from Wellington Water came and investigated the problem and found that the leak was originating from private property further up the street.

The owners of the property street fixed the leak later that month.

For a month the water flow stopped, then in the first large downpour of rain (May 2024) the water flowed once again. This time it was stormwater rushing through the property.

Throughout winter / spring 2024 the water continued to flow as a deluge of muddy water rushing through the property.

I wrote to the City Council Officers on 1 July 2024 explaining the situation and requesting action. The discharge of stormwater onto private property is trespass and contravenes the Resource Management Act. Council officers investigated. The stormwater pipes were full of concrete and the base of the manhole had completely degraded.

Meanwhile another private water leak sprung up and again drinking water flowed yet again through our property.

Water eventually stopped flowing through the property in February 2025, 21 months after first reporting the problem in May 2023.

The water leaks for us as property owners meant:

1. Far too much time and energy in working with organisations to get the issue resolved
2. A muddy soaked backyard which is proving difficult to remedy
3. A broken foot
4. Trees dying
5. Ruined concrete paths and steps
6. Reduced access to the property.

We are left with some stinky sludgy still-water on the property which needs another report to Wellington Water.

From my experience as a ratepayer the best option is a council owned organisation. I have had incidents in the past (pre Wellington Water) with water at the property and the council owned organisation responded promptly with good communication and action within very acceptable timeframes.

I am not feeling confident with the option to outsource three waters to an even bigger organisation with yet more bureaucracy.

The owner of Wellington's water assets need to be:

1. An organisation run well
2. A not-for-profit organisation
3. Has proper organisational process
4. Be accountable
5. Have a vested interest in Wellington's water systems
6. Cognisant that water is a social good
7. Has good information technology and asset systems
8. Be transparent
9. Proper systems to escalate issues
10. Has appropriate expertise in water and its associated multidisciplinary sciences.

*****END*****

Q14

Would you like to upload a supporting document with your submission?

File Upload

https://www.letstalk.wellington.govt.nz/download_file/3590

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

21 April 2024

Attached to submission

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We waited 3 months before this was logged with Wellington Water (September 2023) and waited another 3 months for a first visit from Wellington Water (December 2023). A month or 2 later a Wellington Water representative visited. Their comments were 'possibly a new stream'; 'nice water feature', and said it was originating on the hill opposite to our location.

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He then initiated a web conference with Wellington Water and the outcome - a technical expert from Wellington Water came and investigated the problem and found that the leak was originating from private property further up the street.

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4. Trees dying
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The owner of Wellington's water assets need to be:

1. An organisation run well
2. A not-for-profit organisation
3. Has proper organisational process
4. Be accountable
5. Have a vested interest in Wellington's water systems
6. Cognisant that water is a social good
7. Has good information technology and asset systems
8. Be transparent
9. Proper systems to escalate issues
10. Has appropriate expertise in water and its associated multidisciplinary sciences.

*****END*****

Q1 First Name

Short Text Generation Zero Wellington

Q2 Last Name

Short Text

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Organisation

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text Generation Zero

Q5 What is your connection to Wellington?

Multi Choice I rent in Wellington
I work in Wellington
I study in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Generation Zero strongly supports the preferred option of option 1. The joint council model will ensure that our waters are managed more efficiently, maximizing resource use for where our water provision overlaps, and brings it in house rather than outsourcing to the private sector. This increases accountability, making it easier for users of the water systems to give feedback and notify of any serious issues.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ursula

Q2 Last Name

Short Text Egan

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text option 1 will utilise the water facilities in the Wellington area. Hopefully with more than one council involved there will better oversight and governance of Wellington water supply than there has been with Wellington Water.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Linda

Q2 Last Name

Short Text Bain

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water is a shared resource and we need to have a model that can leverage maximum skills, funding and create the most public good ie share and collectively work to ensure we get an efficient and enduring model to sustain our water needs for future generations.
Guardianship is paramount.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Annalise

Q2 Last Name

Short Text Ross

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I own a business in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Mana whenua preferences
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Simon

Q2 Last Name

Short Text Barron

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice

I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice

Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice

Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice

Value for money (charges are fair and reflective of cost to serve)
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

A user pays model (water metering) similar to Kapiti district council should be a consideration for the new water services delivery model.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Lisa

Q2 Last Name

Short Text Thompson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 - Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I support Option 2—a Wellington City-owned water company with stormwater remaining under Council control and funded through rates. The current model is not working and a regional strategy may not address the complex environmental and urban planning issues unique to Wellington City. Council is better placed to deliver outcomes that protect our city and environment.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Yes, all of the options include water meters. Most Wellingtonians do not support the installation of water meters until significant improvements in our water services are achieved. While 40% of our water literally and metaphorically goes down the drain and temporary repairs are made to antiquated leaky pipes, the first priority

should be to replace some of the most urgent concerns (which are easily identifiable by their age and constant need for repairs).

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Selwyn

Q2 Last Name

Short Text Bercich

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Assets and service delivery cross council boundaries. As an example Churton Park waste water is processed by Porirua Council assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Financial sustainability of the new delivery model
Environmentally responsible and responsive
Value for money (charges are fair and reflective of cost to serve)
Quality customer service
Transparency of decision making and performance
Minimise adverse impact on Council's financial position
Mana whenua preferences

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text People with water / civil engineering qualifications and successful experience must be part of governance and management. People with verified success in financial management are also required. These skills must make up at least thirty percent of governance and management staff. Recent history has shown the terrible outcome from a

lack of these skills. Poor service quality, risk management and very very poor financial management has been our most recent experience. This must not continue. This occurred in both council and Wellington Water.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Richard

Q2 Last Name

Short Text Barrington

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text The current model has been disappointing, and the wider region has the knowledge and ability to do it better. Not a fan of increased debt to support population growth though - feels like kicking the can down the road again.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Brenda

Q2 Last Name

Short Text Crane

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text My understanding is that Wellington Water have expertise that Council's may not have.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Gabrielle

Q2 Last Name

Short Text Wheddon

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Continuing with the current model does not seem a wise choice, it has not worked particularly well, and no organisation seems to take accountability for failings.
Plus the fact it has been developed/supported by the local councils provides me with some comfort (however misplaced that might be). This will have been a long and complicated review process and I certainly don't have any better knowledge or experience that leads me to think there is a better solution

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Quality customer service
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Natalie

Q2 Last Name

Short Text Crane

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text India

Q2 Last Name

Short Text Eiloart

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington Water model is not working, and WCC would not be able to implement the required services alone.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Janice

Q2 Last Name

Short Text Swanwick

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Economy of scale, and there is already considerable sharing and overlap of the infrastructure.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Mana whenua preferences
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text This needs to be very transparent with close attention to best value for money from both the governance and operating bodies.

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Ben

Q2 Last Name

Short Text Zwartz

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Iwi's recommendation
To get separation from Short term political decision-making.
To increase borrowing.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Mana whenua preferences
Transparency of decision making and performance
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Ensure that transitional provisions avoid expensive and unnecessary changes to contracts, suppliers, easements etc

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Yana

Q2 Last Name

Short Text Skaler

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Seems like it would have better accountability

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Barry

Q2 Last Name

Short Text Howard

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text This option provides more freedom fir a truly regional approach and better accountability

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Mana whenua preferences
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Georgia

Q2 Last Name

Short Text Jennings

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Many services in the Region (Wellington City, Porirua, Lower Hutt and Upper Hutt) are interlinked currently so a sole ownership organisation could have it's own issues around that. Also the current model with Wellington Water means enquiries/questions are double handled by Council and then WW and it takes time for a decision to be made about repairs or maintenance.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Option 1 would need very clear expectations about the cost and servicing to the Wellington City. It needs to be cost affordable while making sure that the current and future needs of the city are met. Likewise there should be the

expectation that the new organisation still liaises with WCC regarding flood mapping and provide service for Building Consents and Resource Consents.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Sally

Q2 Last Name

Short Text Faisandier

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Afternoon

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number [REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Mana whenua preferences
Environmentally responsible and responsive
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Other: Educating all rate-payers about reducing their use of water, and constantly reminding people that freshwater is required to support our biodiversity and ecosystems, including water-based organisms. So, if we don't look after our ecosystems, then we will all suffer.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Water meters as fast as possible, please. They should be in the annual plan... not pushed down the road by paying for more (unnecessary) "scoping, research and/or consultations".

Q14

Would you like to upload a supporting document with your submission?

File Upload

Q15

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16

If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Maria

Q2 Last Name

Short Text Gobbi

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text I think that we have some real challenges going forward with our water, given the scale of the work required for our water services. I am worried that the changes will lead to increases in our costs for water services in Wellington.

My preference is for option 2 as I am hopeful that the Wellington City Council will have more control over costs for rate payers of the new water organisation.

I do not believe that option 3 would work well as Wellington Water has not been working well.

I am concerned that option 1 could lead to privatisation of our water services in future, and less control over the costs for our water services.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Not very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Quality customer service
Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

I am hopeful that whatever option is chosen we are able to keep costs for rate payers as fair and reasonable as possible with good value for money.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Martin

Q2 Last Name

Short Text McCrudden

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Rate payers are looking for savings and option 1 has been forecasted to reduce the cost and increase the efficiency of the delivery process. Our three waters are regionally connected I.e Drinking water comes from Kaitokie and some of the Northern Suburb waste water goes to the Porirua City Council Treatment plant so option 2 doesn't make too much sense with having to negotiate discharge rates and drinking water from neighbouring councils.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Environmentally responsible and responsive
Financial sustainability of the new delivery model
Minimise adverse impact on Council's financial position
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Please don't go crazy borrowing large amount of money, this will just end up costing even more. Just because the new entity will be able to borrow more, doesn't mean they should. They need to manage three waters efficiently and effectively while looking after pockets.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Deborah

Q2 Last Name

Short Text McDonald

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Environmentally responsible and responsive
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Daniel

Q2 Last Name

Short Text McGaughran

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text I want all water management to be unified across the whole Wellington region, in order to minimise finger-pointing between councils when it comes to managing the network, funding improvements and making necessary repairs. I also want whoever manages this to be properly held accountable - to relevant government ministers and the ratepaying public. I also want major decisions by this entity to be properly consulted on with the Wellington region residents so that we have a fair say in water-related matters that affect us. My expectation is that this should be adequately met by GWRC (since that council covers the whole Wellington region). This means that rates charges relating to water would be collected ONLY by GWRC.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Why is the proposal for a separate water entity, rather than transferring all water management and infrastructure to the Greater Wellington Regional Council (since that is responsible for the whole region)? It seems like having a

separate entity would lead to greater bureaucracy and additional layers of governance that could be more efficiently provided through the GWRC.

I notice that all options mention that it is very likely that water meters would be introduced - what guarantees can you make that for a typical household's water use, we would NOT be billed significantly higher than what we already pay in the water component of our rates? I am wary of the possibility that the pricing structure change (base charge + variable water use) would end up costing more than what I already pay in my rates bill.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Aaron

Q2 Last Name

Short Text Murray

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Water services are an expensive service to provide. Also, water comes from around the region covering areas controlled by multiple councils. As such, it makes sense to have a multi-council owned water organisation, including councils from the greater Wellington region, Kapiti and the Wairarapa.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Very confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Value for money (charges are fair and reflective of cost to serve)
Transparency of decision making and performance
Financial sustainability of the new delivery model
Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)
Quality customer service
Minimise adverse impact on Council's financial position

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Michael

Q2 Last Name

Short Text Howden

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington
I work in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice Yes

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice Evening

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

[REDACTED]

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 1 – Multi-council-owned water organisation (Council's preferred option)

Q10 Tell us more about why you made this choice.

Long Text Wellington has been providing water services collectively across the region for decades, and to do it along would dilute the expertise and scale needed to deliver effective water services.
Also Wellington City doesn't have its own drinking water source - regardless of the politics, we'll still need to rely on water from the Hutt!
Wellington Water needs to be empowered and accountable. This is only possible if it owns its assets.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Financial sustainability of the new delivery model
Environmentally responsible and responsive
Transparency of decision making and performance
Value for money (charges are fair and reflective of cost to serve)

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15 Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Single Checkbox

Yes

Q16 If you would like to receive a summary of your submission, please enter your email address below.

Email

Q1 First Name

Short Text Michelle

Q2 Last Name

Short Text McGuire

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice
Option 3 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

Q10 Tell us more about why you made this choice.

Long Text Rates are already ridiculously high and unaffordable for many ratepayers. To add a separate water entity will increase costs to ratepayers. You're treating ratepayers like a personal ATM. Quite the wasteful spending and change your attitudes!!!! We CANT afford this Council.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Neither

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice
Other: Fix the current system without extra cost to ratepayers.

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text Bring on October. The ratepayers cant afford your spending habits. Quit the debt spiral.

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

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Q16

Email

If you would like to receive a summary of your submission, please enter your email address below.

Q1 First Name

Short Text Jennifer

Q2 Last Name

Short Text Johnson

Q3 Are you making this submission as an individual or on behalf of an organisation?

Multi Choice Individual

Q4 Please enter the name of the organisation you are submitting on behalf of.

Short Text

Q5 What is your connection to Wellington?

Multi Choice I own a house in Wellington

Q6 Would you like to make an oral submission to Councillors?

Multi Choice No

Q7 Which times of day would you prefer to make an oral submission?

Multi Choice

Q8 Please provide your phone number for us to contact you to arrange your oral submission time.

Number

Q9 Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Multi Choice Option 2 – Wellington City Council sole ownership water organisation

Q10 Tell us more about why you made this choice.

Long Text We have seen the failures in the Regional model handling and holding Wellington Water accountable. Having the same structure for Option 1 may have the same issues and I prefer WCC have more control over our assets/costs. Clearly Wellington Water has not earned Option 3 moving forward.

Q11 How confident are you that the option you chose will improve the quality and reliability of water services?

Multi Choice Fairly confident

Q12 What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Multi Choice Transparency of decision making and performance
Financial sustainability of the new delivery model

Q13 Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Long Text

Q14 Would you like to upload a supporting document with your submission?

File Upload

Q15

Single Checkbox

Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

Q16

Email

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Kōrero mai Have your say



1

**Local Water Done
Well Reform**

Volume 2 Submissions for:

1 Local Water Done Well Reform

Submissions from **20 March to 21 April**

**Absolutely Positively
Wellington City Council**

Me Heke Ki Pōneke

Local Water Done Well

SUBMISSION

To Wellington City Council

April 2025

We would like to appear in person to support our submission

Contact person:

Diana Milne, Co-chair
Wellington City Youth Council

c/o Wellington City Council
PO Box 2199, Wellington 6140

Wellington City Youth Council
Te Rūnanga Taiohi o te Kaunihera o Pōneke

Introduction

1. The Wellington City Youth Council (Youth Council) welcomes the opportunity to submit on the Wellington City Council's (WCC's) Local Water Done Well (LWDW) consultation, recognising the profound importance of Pōneke's wai.
2. The Youth Council's primary purpose, as per our Terms of Reference, is to "assist and advise the City Council on how to help grow a great City where young people thrive and contribute to the City Council's priorities." Submitting on Council plans is one of the ways that we seek to achieve that purpose.
3. This submission encapsulates our insights, recommendations, and concerns about Local Water Done Well, derived from our comprehensive understanding of youth needs and aspirations in Wellington.

Feedback on Options

4. The Youth Council supports Option One for the following reasons:
5. **Lower Start-up Costs:** Option one has a cheaper initial start-up cost compared to the other options. This allows for monetary resources to be redirected to other essential areas of need.
6. **Improved Water Efficiency and Conservation:** This option will likely improve the efficiency of water use it's and conservation through:
 - a. The installation of water meters, encouraging more mindful consumption
 - b. Better identification and repair of leaks in water infrastructure
 - c. Overall improved management of our wai.
7. **Shared Expertise Across Councils:** Sharing water specialists among different councils in the region would be beneficial as similar resources would be shared under one new organisation.
8. **Faster Implementation Timeline:** With implementation planned by July 2026, this option has the earliest start date. The earlier roll out ensures stability sooner and allows for quicker improvements to Wellington.
9. **Affordability for Residents:**
 - a. Option one is projected to be 20% cheaper than the current rates, which will be favourable to customers.
 - b. Additionally it offers lower increases each year leading to cheaper rates for longer.

- c. This makes option one the most affordable option for residents, making water services more sustainable for the future.

10. Reduced Financial Burden on Council: Under this option, water-related debt would no longer sit with WCC. This would reduce financial pressure and free up funding for other vital community projects.

Concerns

11. Democracy

- a. The Youth Council is concerned by the democratic outcomes carried by Option One.
- b. We believe that combining water management with surrounding councils means that WCC (and therefore the residents of Wellington,) will have less democratic control over the management of their water.
- c. The Youth Council believes that access to water should be a public right, and given the entities ability to charge households, that the people of Wellington should have substantial input into water service delivery. This will be hard to achieve.

12. Accountability

- a. The Youth Council is also concerned about the accountability of a new water entity.
- b. We believe that it could be harder for the residents of Wellington to achieve the accountability they deserve amongst varying political landscapes within other stakeholder councils.
- c. We believe that poor performance from Wellington Water shows that it must be easy to keep accountability within water delivery.
- d. We note that transferring water infrastructure to another co-owned entity is a big, and irreversible call - any doubt should be investigated deeply; a model which can achieve the best of both worlds is ideal.

Suggestions

13. Tākai Here and Te Tiriti o Waitangi

- a. The Youth Council supports, and seeks to uphold Te Tiriti o Waitangi, and Tākai Here Partnerships.

- b. We note that WCC is a leader in this space compared to other kaunihera in the Wellington Region.
- c. We are concerned that Option One will not enable the council to effectively represent mana whenua voices in the mix of other councils.
- d. Varying percentages of ownership based on population and water needs. If the new multi-council water organisation is created, WCC should advocate for the implementation of a system which will ensure that councils are represented proportionally to the number of water users in each region. This system should be easy to update in the case of uneven population growth across regions, and addresses concerns of representation.

14. Exit Strategy

- a. The Youth Council suggests that WCC develops an 'exit strategy' to implement if it becomes necessary to leave the new water organisation. By planning this beforehand WCC will be able to quickly and effectively implement the leaving plan if needed, assuring the population of Wellington that agreeing to this new organisation is not irreversible.
- b. However, it must be made clear that WCC will first attempt to make the new system work, and that the exit strategy is only to be implemented if the new organisation is beyond repair, not if there are some small issues during its creation.

15. Franchised Model of Water Delivery - *Alternative Model for Consideration*

- a. The Youth Council notes the unique model of service delivery in Papakura.
 - i. In 1997, Papakura District Council franchised Veolia to operate, maintain, upgrade and manage the delivery of water services and related infrastructure; Veolia gained the right to charge for water delivery, and the council retained ownership of the assets.
- b. The Youth Council suggests WCC could *instead* consider franchising the right of service delivery to such jointly-owned-entity under Option One to ensure that WCC retains water ownership, and to drive greater accountability.
 - i. The Youth Council does not currently support privatization of water delivery.

Conclusion:

- 16. In conclusion, the Youth Council reiterates its commitment to advocating for the well-being and prosperity of young people and all residents of Wellington. The

submissions outlined in this submission reflect our collective vision for a resilient, inclusive, and sustainable city.

17. As the WCC finalises LWDW we urge careful consideration of the submissions put forth. By prioritising sustainability and autonomy we can ensure that Wellington continues to thrive and evolve in the face of present challenges and future uncertainties.
18. The Youth Council looks forward to collaborating with the Council and stakeholders to implement policies and initiatives that support the growth and success of our city for generations to come. Together, we can build a brighter future for Wellington and its residents.

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to **feedback@wcc.govt.nz**
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at **feedback@wcc.govt.nz**

| Your details | | |
|--|--|---|
| Full name: Karen and Dave Smyth | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)


A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>This organisation (Option 1) is better than Option 2, as it will manage the water systems for the whole region. It will own its assets and be responsible for borrowing and collecting revenue. These features will give it better incentives to manage its finances and spending well (via oversight from and accountability to lenders and consumers respectively). At present there are mixed responsibilities and consequential confusion and debate about funding and operational activities as between Wellington Water itself and its constituent Councils. With the new Option 1 structure of ownership and governance, these problems will disappear or at least be greatly reduced.</p> <p>The new governance structure in the new organisation should have clearer lines of responsibility and separation between the Board and management. A Board which is required to have two or three experienced independent water engineers included as members. </p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|---|--|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input checked="" type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <div></div> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|



Subject:
Date:



FW: Submission to the long term plan.
Tuesday, 22 April 2025 9:29:07 am



From: claire nolan [REDACTED]
Sent: Friday, 18 April 2025 2:46 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Submission to the long term plan.

You don't often get email from [REDACTED]. [Learn why this is important](#)

This is an Official submission from an individual.

Email. [REDACTED].

Claire Nolan [REDACTED]

I own a house in Newtown.

No Oral requested.

WATER: I prefer WCC to go it alone. Hoping it has better oversight, costs and a rejigging and hiring staff to support this infrastructure.

This is Option two.

This consultation has the bare minimum of financial facts. For example, cost to ratepayer?

This will be your biggest hurdle as people are Struggling already with the rates burden. And WCC is not prepared to cut the large unnecessary projects EG Golden mile, organics. But is Quibbling about the Begonia house and the events centre in Karori.?

BEGONIA: HOUSE.

Due to the very successful protest around the Begonia house, that has been neglected by the WCC. I will go for option C here.

Increasing budget from 8.1 to 11million.(more would have been prudent as in the short term at least more maintenance will be needed)

This is apart from the protest and uprising from the public a no brainer, it was going to cost 5million to demolish.?

This suggestion of demolition of a loved and educational plant environment with historic and tourist value was a disgrace. All because the larger projects that should be deleted are not.

This beautiful Iconic place has 250,000 visitors plus a year.!!!

THE CITY TO SEA BRIDGE:

This bridge is not earthquake prone. Refer the Dunning Thornton engineering report. I believe a deal was done with Precinct in planning the big black box building, to knock this bridge down.

I do not agree with borrowing more money to demolition the bridge.

The square won't be a square and people put at risk on a pedestrian crossing over six lanes of highway.

The resulting Judicial review will hopefully throw up any secrets or flaws in decision making at the council. Should groups have to go to these lengths ? NO.

Lets hope we don't have the same flawed issues with the MFC and over engineered analysis and approach to strengthening in council buildings.

This will create another protest.

And a councillors known for priors has said the MFC is a gone burger already.?? Really.

Bring on Minister Penk's review.!

MANAGE INSURANCE AND INVESTMENT RISKS:

This is of the WCCs making it now finds itself in financial dire straits. It has increased debt

X3 in five years.? Debt is 1.8billion costing \$ 2000 a week in interest.?

Again all this debt has been created by the large projects that we do not need. Golden Mile, organics, cycleways. Etc refusal to cut these out completely is pandering to politics.

You also need to cull EG 50 comms staff
33× climate staff. This is fantasy land.!

Reducing the revenue ration to 200% is the only option Obviously. Then you are cutting rats and mice to find it. But and a big but, don't use this to pay down debt but set up a transparent perpetual fund. This could not be identified last time and caused some councillors to vote against the airport shares.

Option one is the choice.

KARORI EVENTS CENTRE:

This is disgraceful wanting to demolish a community fundraised building that was gifted to the council to save 1.3 million, another rats and mice approach.

Do the repairs this is a community project.

Option. 4 is the choice.

BIKE NETWORK:

I would prefer the bike network to be stopped completely at this stage.

It won't save emissions and the safety factor is dubious It costs too much full stop, it's in the wrong places, EG a wide Onepu road or narrow Molesworth Street, and it panders to 1.5% of Wellingtonians, and it's not Equitable, buses are.

Please get on with bus lanes.!

You are doubling down on what doesn't work because of politics.

None of your options suit me as you can see but Option three is the closest so I choose option three.

OTHER CAPITAL PROGRAMME PROPOSALS.

City Streets Project, Low risk transport project,
Frank Kitts redevelopment, Te Ngakau civic square precinct. All save substantial amounts so strongly support all above.

I oppose these below as they are low value savings and will affect communities.

Wellington zoo. Strongly oppose

Venue upgrades Strongly oppose(should be doing)

Bond store upgrade Strongly oppose

Community facilities plan Strongly oppose

Suburban town centres. Strongly Oppose

(Newtown needs this yesterday.)

ANNUAL PLAN.

The toilet at Carrera Park Newtown seems to have been moved to year four and no one has been made aware of this.!

Newtown is waiting yet again please move this up to 2025.

I support decreasing spend in the annual plan but the rates should have come down further.

If Porirua can get down to 7% so can WCC.

The MATAI MOANA reserve.

I choose option two .

I don't trust the council to manage anything.

And remember the Cassels/ port Nicholson block/ WCC fiasco.

Claire Nolan

Puka Tāpae Submission form

**Absolutely Positively
Wellington City Council**
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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Your details

Full name: Wendy Louise Roper

Email: wla but phone no: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

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Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☐ Option 1:
Multi-council-owned
water organisation
(Council's preferred option)

☐ Option 2:
Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

Please see next page → + then tick whichever of option ② or option ③ fits my position
PTO →

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☒ Other (please specify)

NECESSITY FOR PUBLIC REFERENDUM BEFORE ANY PRIVATISATION OF BILLING (DEVOLUTION TO PRIVATE ENTITY) see (3) below ↓

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- ① I support water meters to enable officers to see patterns emerging over areas on a map, to work out where the original sources of leaks are located - to be able to be fixed, saving time, money and water resources.
- ② I support meters being charged individually for each property but only like Kapiti Council's system i.e. a certain ^{standard} amount should be allocated as free and only any water taken above that should be charged
- ③ but only if these meters remain in Wellington City Council ownership and are never privatised i.e. sold to an organisation that is driven by profit and accountable to private shareholders, not ratepayers **IF YOU WANT TO PRIVATISE WATER METER BILLING, YOU MUST PUT THAT DECISION TO A PUBLIC REFERENDUM (BEFORE IT CAN BE DONE!)**
- ④ I would support an amalgamation of all 3 greater Wellington Councils - Wellington City, Hutt City and Kapiti Coast - to manage water in the whole region - all 3 waters (public, waste and storm), but only if it stayed under the ownership of that combined Council and meters were charged by it alone and according to the Kapiti model (see ② above) and only if it is not co-governed by any people or groups of people who are not directly elected democratically through local council elections, but only ^{unelected} representatives of those groups, who assume the support of those groups without testing it at the ballot box officially. Remember vox populi (is the) vox dei, after all!
- ⑤ Please tick the box appropriate to this my opinion - option 2? or option 3?

From: [REDACTED]
To: [BUS: Feedback](#)
Subject: Local Water Done Well Consultation
Date: Saturday, 19 April 2025 3:39:58 pm
Importance: High

You don't often get email from [REDACTED]. [Learn why this is important](#)

In support of Option 2 - Wellington City Council Sole ownership water organisation.

My Name is: John H Klimenko

Email: [REDACTED]

Submission as an: Individual

Connection as: Own a house in Wellington
Own a business in Wellington

Oral Submission: Yes

Time to make: Morning

Contact: [REDACTED]

Option: 2

Confidence: Very Confident

Important Factors for tree waters services:

Quality Customer Service

Value for money

Transparency of Decision making and organisation performance

Environmentally responsible and responsive

Financial sustainability of new delivery model

Minimise adverse impact on Council's financial position

Legally compliant

Additional comments:

The Wellington Water Model set up originally did not adequately address the fundamental requirement to first maintain the service delivery at a predetermined standard nor did it require that the WCC Asset Management Plan be adhered to.

Appropriate levels of reporting were not set, hence leading to the present "open cheque book" approach for funding.

Engineering standards set by District Plans were not addressed, with the organisation [Wellington Water] changing and modifying engineering requirements on an Ad-Hoc basis.

The re-establishment of a division within Councils direct line of responsibility will permit the Manager [Chartered Professional Engineer] of this division to not only establish levels of service delivery but also determine the status of pipes / conduits so as to determine a clear strategy for upgrading and replacement of all affected networks. [This was the principal reason Asset Management Plans were a requirement imposed on ALL Territorial Authorities in NZ].

There are, and have been, well established procedures that permit simple planning and recording of locations of failures to assist the engineers to identify potential and existing weaknesses in the network.

Losses in potable water can be clearly identified as to source with the introduction of individual water meters to ALL properties as the volume of supply is metered into the City and compared to the total metered to properties. The deficit is therefore loss within the network.

This has been done in the past and will also assist the engineers to locate main network supply leaks.

A fund based on depreciation is required to be ring fenced for the network thus [if done well] provide some security in basic funds available. This will reduce the need for large borrowings to fund replacement, or major maintenance, or upgrades.

It is obvious that the present system has failed not only the elected representatives but also the ratepayers of the city.

Whilst this option will require the re-establishment of a division in the Council structure the cost benefit will be quickly recovered.

John H Klimenko

Chartered Professional Engineer.

Puka Tāpae Submission form

**Absolutely Positively
Wellington City Council**
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
- Submit a video or audio submission at wcc.nz/water-reform

You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz

Your details

Full name: **DEANARD O'SHAUGHNESSY**

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☐ I own a house in Wellington

☒ I rent in Wellington

☒ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☒ Yes

☐ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☒ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☒ Option 1:
Multi-council-owned
water organisation
(Council's preferred option)

☐ Option 2:
Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

THE LABOUR GOVT. / PARTY MAY
BEST MODEL SO WITH
RELUCTANCE GO WITH 1.

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|---|
| <input type="checkbox"/> Quality customer service 6 | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) 6 |
| <input type="checkbox"/> Transparency of decision making and organisation performance 5 | <input type="checkbox"/> Mana whenua preferences 5 |
| <input type="checkbox"/> Environmentally responsible and responsive 4 | <input type="checkbox"/> Financial sustainability of the new delivery model 3 |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position 2 | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) 1 |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

I'm opposed to water meters.

COMMENT REGARDING WCC WATER REFORM CONSULTATION

Helene Ritchie

21 April 2025

1.0 RECOMMENDATIONS

I am recommending:

1. That WCC pause this consultation and decision until such time as the Local Government Water Services Bill is enacted.
2. That WCC **not** pursue a company structure for the provision of water services. A commercial structure under the Companies Act 1993 is not the appropriate or correct entity for a water service.
3. That WCC seeks exemption under Cl. 55 of the Bill to establish an entity more local, more transparent, more accountable, and ultimately providing more affordable water service.
4. That a WCC in-house water service, as a reasonably practicable option be then considered by the Council and the public, and not just ruled out without explanation.
5. That if there is no pause and no in-house option then while I do not support it as a company, I prefer Option 2.

GROUNDS FOR CONCERN

2.0 Without an Act, a pause is needed until such time as there is an Act.

- i. WCC has said, "This is the most important decision we'll make for our City in decades."
- ii. But, because there is no Act to refer to, this is another unfortunate and frustrating consultation by WCC which appears to be just a formality. The Select Committee has not even reported back to Parliament and will not until 17 June 2025 at the earliest.
- iii. WCC says in the consultation document:
"Legal Disclaimer This consultation is being undertaken at a time when further legislation to complete the Local Water Done Well reform is still being finalised. Some key aspects of the options and details contained in this consultation may change because of the final legislation which is expected to be enacted mid-2025."
- iv. WCC acknowledging this by saying that things might change, does not make the consultation meaningful or legitimate.
- v. We need to know what the Act contains before consultation not after. WCC is ignoring and flouting due Parliamentary and democratic process if it continues without a pause now, and in addition, makes this consultation a mere formality.

3.0 WCC seems to deliberately obfuscate when it does not provide its definition of a ‘Water organisation’

- i. WCC has called options 1 and 2 water organisations but has failed to define a water organisation in its glossary.
- ii. WCC has not been clear or transparent in the consultation that a new water organisation (Options 1 and 2 and the status quo), would be a company underpinned by the 1993 Companies Act.
- iii. The Bill defines a ‘water organisation’ in the Interpretation as a company.
- iv. Cl. 36 says it “must” (in Wellington’s case), become a CCO company, unless WCC applies for exemption under Cl.37 and 57 of the Bill
- v. WCC in the glossary of the consultation document is evasive and does not define what a ‘water organisation’ is.

Instead it only defines a CCO:

“Council-controlled organisation (CCO). A company (or other type of organisation) that is at least 50 percent owned by the council or for which the council has at least 50 percent control through voting rights or the right to appoint directors. These organisations each have their own board of directors (or equivalent) and their own staff who manage day-to-day operations.”

- vi. (Note CCOs can also take other forms, such as trusts or incorporated societies, which are not companies but it seems clear that Council’s only two options are to establish a company (or slightly modify the existing seriously failed Wellington Water CCO company)

4.0 A company is not the right vehicle for provision of affordable water services.

‘Commercialising’ water is not appropriate.

- i. I oppose the establishment of a water company.
- ii. It is very unfortunate that WCC has not been clear and overt about its intention in all 3 options to pursue a commercial company structure which would therefore treat water as a commodity to be bought and sold to replace the provision of affordable water services.
- iii. There needs to be vehicle whose primary purpose is the safe and affordable provision of drinking water, and the disposal of waste water and sewage for everyone.
- iv. Local control is lost (50% voting rights of the shareholders in this instance gives no control to the public)

- v. The drivers of a company are different from that of an essential service provider. As I have said a company is about commodities, buying and selling. Water is not a commodity.
- vi. A key driver of a company is to make a 'profit' - i.e. a return for the shareholder(s).
- vii. 'Permission' from the LGA and central Government to increase debt levels, should be a red flag to WCC (See eg. Thames Water example below).

“ The Government and Local Government Funding Agency have agreed to higher debt limits for new water organisations based on funds from operations (operating surplus) as a proportion of debt. This enables water organisations to borrow significantly more.” (Consultation document)
- viii. The key driver of water organisation should not be raising debt for profit to shareholders (company). It should be providing a water service and returning any surplus back into the water entity itself.
- ix. While this 'profit' and borrowing of this monopoly may apparently be controlled (to a degree) by the Commerce Commission, the Commerce Commission, as New Zealand's primary agency for competition, fair trading, consumer credit, and economic regulation is not the right organisation to do this, nor are the courts instead of democratic governance process. (Previously in former local government legislation, there was provision for ratepayers' polls on borrowing. The bar to call them was high and therefore the provision rarely used, but it was a protective mechanism which could be reinstated today by amending the LGA 2002.
- x. The public and the Council have no real ability to control the costs imposed by a company.
- xi. A company which imposes a 'tax' (a water rate) is entirely unacceptable. Taxation (here through water rates) is the prerogative of elected governments only. There should be no taxation without representation. In other words taxation (here water rates) should only be imposed by bodies in which the people being taxed have a voice. Benjamin Franklin for example emphasised that people should not be taxed without their consent being given through their representatives.

It is obnoxious to think otherwise and especially so in the provision of such an essential lifegiving service.

- xii. Transparency and accountability will be lost in a company entity:
 - a. We will not be able to hold the elected mayor and councillors to account.

- b. There is little to no possibility of the public influencing company decisions around water service provision and costs, or appealing them.
- c. Instead, a company structure and Board would replace local democratic governance.
- d. Meetings would be held in private.
- e. In a company, LGOIMA would not apply to either open meetings or access to information

5.0 Public ownership of assets would be lost to the company.

WCC has obfuscated with its statements on this important issue.

- i. WCC is saying “water assets remain in public ownership” and at the same time says,
“Option 1 and 2 assets will be owned by the new organisation”
- ii. WCC has obfuscated with its statement that “the new entity will remain in public ownership”
- iii. Council says, the assets will be transferred into the new entity but “will remain in public ownership.”
- iv. That is not strictly true, even though the one shareholder in Option 2 would be WCC.
- v. If a company is established then the Company will own the assets, not the Council or ‘the public’
- vi. It is also misleading to say the assets remain in public ownership.
- vii. In effect they will not.

6.0 Privatisation. WCC (and the Bill) open the way to ready privatisation of a water company.

I strongly oppose this.

- i. The Bill and the consultation may purport to protect water and a water company from privatisation, but it does not. This puts Aotearoa and Wellington in jeopardy and exposes us all to the vagaries of market competition for a scarce ‘commodity’ - water.
- ii. This puts the affordable provision of water services at risk
- iii. This puts all of us at future risk
- iv. We may become beholden to overseas companies takeovers (cf ‘Wellington Electricity a Hong Kong lines company, formerly part of WCC in-house electricity entity, the Municipal Electricity Department (MED)).
- v. This may expose us to and perpetual takeovers and distraction from provision of a water service.
- vi. The failure of the privatisation of the Thames water authority through its increased debt in order to return sufficiently to shareholders, poor

maintenance of assets, along with unaffordable costs to consumers is given below an example of what could happen here.

7.0 ‘Local water done well’ is not local. It should be.

- i. While this is the ‘policy’ on which the Bill and the consultation is based, there is actually no direct local control with regional options 1 and 3 and none with Option 2 if a company either.
- ii. Option 2 however, simply enables a model closer to Council’s ratepayers.
- iii. The Bill on which consultation is based, enables central government intervention in several ways.

8.0 Unnecessary increased cost for ratepayers and residents should be avoided.

- i. The ability to raise increased debt given as a *raison d’être* for this reform in all 3 options is not a sensible reason for pursuing a company structure or for pursuing this reform.
- ii. The provision of safe and affordable water services through eg. a ring fencing of surplus and of depreciation funds, clear long term asset management plans and their implementation, the monitoring of them should be the priorities of governance.
- iii. All Council options (and the Bill) open up increased costs for ratepayers especially but not only with increased debt levels allowed, but also with costly layers of additional ‘oversight’ committees in options 1 and 3.
- iv. The regional options involve convoluted layers of other councils and as such are the most inefficient in their decisionmaking
- v. Option 2 is more streamlined, involving fewer players, with one council (WCC) and will therefore be more cost effective in costs related to eg. staff time, administration and professional advice.
- vi. WCC consultation appears to make no mention of the additional costs through levies which can be imposed on water organisations, through the Commerce Commission (by recommendation to central government and then through regulations). In addition, I understand that there is provision for water services Authority (Taumata Arowai) the water regulator through their Act, to levy water organisations.
- vii. These levies passed on to ratepayers, are in addition to water organisation rates and Council rates
- viii. This all works against an affordable cost of living and in an essential area for survival, and especially for those who cannot afford to pay increased living costs for water.

9.0 Complexity and duplication of regional options makes decisionmaking too complex and difficult

- i. Regional options (1 and 3) and their decisionmaking are hindered with duplication of personnel and staff and more multiple agreements, with multiple Territorial Local Authorities.
- ii. The current ‘experiment’ of regional shared services Company (Wellington Water) is evidence enough of serious failures, with its layers of committees and Councils, and an inability of this company’s Board to control costs, staff letting of contracts, and essential maintenance and replacement of assets..
- iii. Further its very distant arms-length from ratepayers clearly helped lead to its serious failures of governance, accountability, oversight, and proper monitoring (and excluding) of conflicts of interest
- iv. The WCC proposal that a similar or almost same model (Options 1 and 3) should be repeated is ludicrous after 20 years of failure since 2004 when the first shared Hutt-Wellington model (Capacity) was established and then extended to the hydra-headed six council regional company.

10. A company is no solution. UK lessons from eg. Thames Water

- i. WCC should learn from eg. the privatisation of Thames Water Utilities Limited (trading as Thames Water).
- ii. Under the Government of Margaret Thatcher, Thames Water was privatised in 1989, along with the privatisation of water in England and Wales. Without going into detail here, suffice to say that it has been plagued by many takeovers from Germany, Canada, Australia, Kuwait etc. have taken place, it has repeatedly raised too much debt and threatened to increase customer bills by 40% in 2024.
- iii. The **Water Act 1989** transferred the ten publicly owned regional water authorities into private companies. These became the private water and sewerage companies we know today (like Thames Water, Severn Trent, etc.).
- iv. This was part of a broader wave of privatisations during the 1980s aimed at reducing government control over public utilities.
- v. Their profits come from the bills paid by households and businesses for water and sewerage services.
- vi. Water companies In the UK are **regulated monopolies**. Their prices and service levels are regulated by **Ofwat** (the Water Services Regulation Authority), but they’re still allowed to make returns for their investors. (as would be the case in Aotearoa)
- vii. In the UK there’s been a lot of criticism over how **profits have been prioritised over infrastructure investment** — like upgrading old pipes and stopping sewage overflows into rivers and the sea.

- viii. Some companies have taken on **large amounts of debt** to fund payouts rather than infrastructure.
- ix. In recent years, public and political pressure has been building to **reform or even renationalise** the system.
- x. Re Thames Water: Wikipedia informs:
 “Thames Water
 its ageing infrastructure is prone to leakage and is a frequent cause of pollution, for which it has been repeatedly prosecuted and fined...

As of March 2024, investors threatened that unless Ofwat (the UK’s water regulator) agreed to an increase in customer bills, they said that without it the plan is "uninvestible". Thames Water stated that an increase in bills of 40% would be required over the next five years.

The company has been criticised for paying substantial dividends to shareholders while simultaneously taking out loans, accumulating over £16 billion in debts.

From June 2023, Thames Water was repeatedly said to be close to financial collapse. In April 2024, the UK Government was reported to be considering plans to temporarily renationalise the company (putting it into a special administration regime, SAR), and in January 2025 began talks with potential special administrators. A £3bn emergency bailout was agreed in March 2025, giving Thames more time to repair its finances.”

11.0 I prefer a WCC in-house option

- i. It is deplorable that WCC ruled out and did not propose this as an additional reasonably practicable option.
- ii. It is deplorable that no reason for this has been given to the public.
- iii. It is my carefully considered opinion that an in-house option is the most reasonably practicable option to meet the public’s needs.
- iv. It is deplorable that this option which is allowed in the Bill, was not put for consideration and consultation with the public.
- v. It would keep water services local
- vi. It would enable transparency and Board (i.e.Council) accountability to those who are paying the ‘tax’ the water rate - the residents and ratepayers
- vii. It would simplify and rationalise the organisation
- viii. It would keep the assets in public ownership
- ix. It would eliminate the options which include unnecessary regional layers and complexity

- x. It would minimise unnecessary increased costs and maximise governance oversight.
- xi. It would meet the purposes of the Bill.

“3. Purposes

The purposes of this Act (Bill) are—

(a)

to establish a framework for local government to provide water services in a flexible, cost-effective, financially sustainable, and accountable manner, by—

(i)

providing for territorial authorities’ responsibility for the provision of water services in their districts and the different methods by which they can structure service provision arrangements, including through water organisations; and

(ii)

setting out the responsibilities that apply to territorial authorities and water organisations as water service providers, and the functions, duties, and powers that are associated with meeting those responsibilities; and

(iii)

ensuring that information about water service provision, including information relating to revenue, charging, expenditure, and levels of service, is transparent for consumers and communities; ...”

12.0 CONCLUSION

I repeat here the recommendations found at the head of these comments

RECOMMENDATIONS

I am recommending:

1. That WCC pause this consultation and decision until such time as there is the Local Government Water Services Bill is enacted.
2. That WCC **not** pursue a company structure for the provision of water services as a commercial structure under the Companies Act 1993 is not the appropriate or correct entity for a water service.
3. That WCC seeks exemption under Cl. 55 of the Bill to establish an entity more local, more transparent, more accountable, and ultimately providing more affordable water service.
4. That a WCC in-house water service, as a reasonably practicable option be then considered by the Council and the public, and not just ruled out without explanation.
5. That if there is no pause and no in-house option then while I do not support it as a company, I prefer Option 2.

Full name: Helene Ritchie

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation? Individual

What is your connection to Wellington? I own a house in Wellington Yes

I work in Wellington Yes

I own a business in Wellington Yes

Would you like to make an oral submission to Councillors? Yes

(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) Yes No

If yes, which times of day would you prefer to make an oral submission?
Morning or Afternoon

If yes, please provide your phone number for us to contact you to arrange your oral submission time. [REDACTED] Better to txt or email with a couple of options.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Option 2. Wellington City Council sole ownership water organisation but not a company under the Companies Act 1993

Tell us more about why you made this choice.

- I have attached my comment to this in a carefully prepared paper.

How confident are you that the option you chose will improve the quality and reliability of water services?

- The eliminated/absent model (and without any reason) -the WCC in-house option, would have provided greater quality and reliability of water services. In the absence of that option, option 2 but not as a company.

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

Quality customer service?

Value for money (charges are fair and reflective of cost to serve) ?

- Yes (but will not be achieved in a company structure, because a company under the Companies Act 1993, (especially if it is privatised then), serves its shareholders, not ratepayers and residents. This is a loaded question. It should have asked will the model impose increased costs? The answer to that is yes. Is that fair and reasonable without a voice? The answer to that is no it is not fair or acceptable.

Transparency of decision making and organisation performance?

- Yes (but will not be in a company structure)

Mana whenua preferences ?

- I do not agree with their preferred option as it is either option 1 or option 3.

Environmentally responsible and responsive ?

- Yes but not achieved in a company model as a or maybe as any priority

Financial sustainability of the new delivery model ?

- Yes but meaning what?

Minimise adverse impact on Council's financial position?

- What does this mean? It is meaningless. It is financial trickery to take the costs associated with water off the Council's "financial position i.e.balance sheet/books" onto another (company) entity when the impact and costs for the ratepayer and residents are likely to duplicate (without any say for them) followed by the Council consequence of 'pretence' of rates going down. (if indeed they do!)

Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) ?

- Of course. It has to under Taumata Araowai regulating authority. The question of compliance cost and also whether there will be fines and court case costs for non-compliant has not been mentioned and should have been.

.....

21 April 2025

Submission of Sean Rush to Wellington City Council on the "Local Water Done Well" Proposal

Introduction

I am writing to provide feedback on the Wellington City Council's (WCC) "Local Water Done Well" proposal. **I would like to present an oral submission.**

I was a Wellington City Councillor from 2019 to 2022 and was the WCC representative on the Wellington Water Committee for most of this time.

I strongly advocate for adopting Option 2, at least for a period that enables WCC to get its house in order and can thereafter transition to Option 1. This submission outlines the rationale for this preference, recounts the issues identified in Doug Martin's fluoride report, and highlights concerns regarding board appointments. It also emphasizes the need for a thorough review and audit of Wellington's water infrastructure before considering any merger with a wider water services entity as contemplated by Option 1.

Rationale for Option 2

Option 2, which proposes that WCC provides all water services in-house, is the most viable and sustainable choice for Wellington's water management. This option ensures direct accountability, streamlined operations, and enhanced service delivery. By managing water services internally, WCC can better address local needs, maintain control over infrastructure investments, and ensure compliance with regulatory standards.

Issues Identified in Doug Martin's Fluoride Report

Doug Martin's independent inquiry into Wellington Water's cessation of fluoridation at the Te Mārua and Gear Island water treatment plants revealed significant shortcomings in the board's qualifications and decision-making processes. The report highlighted that the board members were not adequately qualified according to the Board skills matrix

This lack of expertise contributed to poor management decisions and a failure to communicate critical information in a timely manner. These gaps in the skill set remain today. Only by having elected Councillors approve these appointments can WCC have the confidence to know Board appointments are undertaken according to merit and need, and not political reasons.

Concerns Regarding Board Appointments

For example, the appointment process for Wellington Water's board members has raised concerns about the influence of political interests over professional qualifications. The Mayors of Porirua City Council and Hutt City Council have been implicated in manipulating board appointments to favour "friendly faces" rather than selecting individuals with relevant water industry or infrastructure asset management experience.

For instance, in the March 2022 WW Committee meeting, Nick Leggett's appointment was promoted by his Father, Porirua City Councillor Ross Leggett, who, as alternate to Porirua's Mayor Baker to the Wellington Water Committee, was privy to the appointments process.

There was also an attempt to appoint a former Labour party staffer and comms expert, instead of water industry experts.

I have subsequently learned from documents released via LGOIMA, that the appointment of Alexandra Hare from Aurecon in July 2022 did not follow the approval process required by Wellington Water's constitution. There are no Committee minutes recording her appointment. Her appointment was determined by the short-listing committee (less Mayor Beijan who resigned from the selection committee after the March 2022 meeting) after their preferred appointee was vetoed, as she was the next ranked candidate. The 29 July 2022 WW Committee meeting minutes simply record that the Board has made the appointment. But all Board appointments require the unanimous approval of the Council shareholders (clause 11.3 of the WW Constitution). Whilst Ms Hare had some water consulting expertise, Aurecon were a key adviser to the last Government's three waters reform process, supported by the Mayors of Porirua and Hutt City, and so questions around conflicts and practical water industry experience should have been asked.

The below is a modified version of the Board skills matrix received from Porirua City Council per LGOIMA as part of instructions to the recruitment firm, Jackson Stone. My assumption is that it is ranking five candidates (redacted names in the top row) – although I have been unable to ascertain who did the ranking. You will note that none of the candidates (which I assume include Mr Leggett, Ms Hare and the vetoed candidate) have skill #8: “practical, and preferably leadership experience in Water Services.” But the WW Constitution requires that at least one director have this skill.

BOARD SKILLS MATRIX

This updated Skills Matrix is for internal use only and does not replace Schedule 1 to the Wellington Water Limited Constitution.

The Professional Skills, Knowledge and Experience have been rated as follows:

P = Primary skill/experience

S = Secondary skill/experience

X = Little if any experience

Competencies have been rated ✓ = yes

| Candidates with the ability and willingness to: | | | | | | |
|---|---|---|---|-----------------------|---|-----------------------|
| 1 | Chair the Board | P | S | P | | |
| 2 | Participate fully in the life of the Board and on subcommittees as required | P | P | P | P | P |
| 3. Demonstrate the individual attributes outlined below Relevant knowledge and experience in/of: | | | | | | |
| 4 | Governance and leadership experience | P | P | P | P | P |
| 5 | Commercial strategic and business acumen | P | P | P | P | P |
| 6 | Engineering, infrastructure asset planning and management | P | S | S | X | S |
| 7 | A strong understanding of the Wellington region and the local government context, including appreciation of public accountability | P | P | P Wgtn S Wairarapa | P | P Wairarapa S Wgtn |
| 8 | Practical, and preferably leadership experience in Water Services | S | S | X | S | X |
| 9 | Resource and environmental management and the RMA | S | P | X | S | X |

Need for Comprehensive Review and Audit

Before considering any merger with a wider water services entity, Wellingtonians should demand a thorough review and audit of the city's water infrastructure and the governance issues identified above. I have sought the advice of the Auditor General and will update Councillors in due course. The review should result in industry-leading asset management plans to ensure the long-term sustainability and reliability of water services. I am also attracted to Cr Brown's recent call to keep storm-water separate from the other two waters and would like that to be considered in more detail, prior to embracing Option 1.

The independent report by FieldForce4 highlighted several opportunities for improving Wellington Water's operational performance, including better contract management and enhanced reporting standards

Implementing these recommendations is crucial for building a robust water management system.

Conclusion

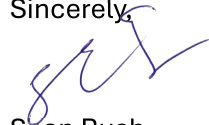
In conclusion, adopting Option 2 for in-house water service management is the best path forward for Wellington, at least for the foreseeable future. It ensures accountability, addresses local needs, and allows for direct oversight of water infrastructure investments. The issues identified in Doug Martin's fluoride report and the concerns regarding board appointments underscore the need for a qualified and transparent governance structure. Furthermore, a comprehensive review and audit of Wellington's water infrastructure are essential steps before considering any merger with a wider water services entity. Only once WCC has a complete understanding of its network and full asset management plans will it be able to consider Option 1.

I remain concerned about Option 1's Governance committee and suggest, based on the negative experience outlined above, that this political oversight committee be abandoned in favour of a professional board and regulator.

I urge the Wellington City Council to prioritize these actions to ensure the long-term sustainability and reliability of our water services.

Thank you for considering my submission.

Sincerely,



Sean Rush

[REDACTED]
Subject: FW: WCC LTMP 2025 Submission GBRAI
Date: Tuesday, 22 April 2025 10:48:34 am
[REDACTED]

From: Katie Underwood [REDACTED]
Sent: Monday, 21 April 2025 4:25 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Cc: [REDACTED]
[REDACTED]
Subject: WCC LTMP 2025 Submission GBRAI

You don't often get email from [REDACTED] [Learn why this is important](#)

Greetings

Please find below and attached the submission from the GBRAI.

Greater Brooklyn Residents Association Inc. C/- 18 Harrison Street,
Brooklyn.

[REDACTED]

We work, rent, own houses and businesses and study in Wellington.
Yes, we would like to speak.
Morning or afternoon please.

1: Insurance risk

Support Option 1 but aren't really keen on that either. Not in favour of selling ground leases or airport shares. Reduce operational expenditure as well as capital expenditure.

3: Begonia House - An issue with the council asset management that the Begonia House is in the state it is in. Fix it as it should have been fixed over the years that it has been neglected. We would like to see options B and D and F as well, please as a comparison to Options A, C and E. Why would any good dedicated citizen of Wellington ever again donate an asset to the council if it doesn't respect the gift or indeed even look after it.

4: Karori Events Centre - we believe that this is not of the councils doing and while we would support selling it as is where is, we question the budget. Why is there \$2mil budgeted on it if you are selling as is where is. There is the cost of the LIM which is \$552.50 and the cost of a commercial real estate agent. So what is the \$1,000,000 for? However, we believe that the people of Karori should be the ones to decide the fate.

5: Bike Network Please see our extensive comments in the attachment about Brooklyn Connections. We request that the council team meet with the GBRAI Exec and go through the proposal and take on board the feedback we have been receiving.

Other capital programme proposals. This is quite confusing. if we say

we strongly oppose, does this mean that the whole funding will be allocated? What about opposing the actual project altogether? So, this is a confusing option.

We have included extensive comments on the community facilities plan in the attachment. We support anything that relates to animal welfare. So support both upgrades at the Zoo. Little support for venues upgrades other than minimum strengthening. Frank Kitts Park affects all and the feeling was that the park is/was fine as it was and the council can't really afford this upgrade and that it isn't needed.

Annual plan proposals. We are not supportive of a 12.2% rates increase. The feeling is that the rates are what is making housing unaffordable in Wellington. The fact that the increase is less than the proposed 12.8% isn't really good news. We support a reduction in spending and a reduction in operational expenditure not just capital expenditure.

Water Provision - please accept this as our submission on the water survey.

The GBRAI supports option 1. This is the only option. However, it must include more accountability from the water organisation, better knowledge and oversight by the council and regular review and auditing on costs and the programme. Let's not leave it another 10 years to find out that it is still expensive, unwieldy and not value for money.

We respectfully request that in future 'surveys' that all parts are included in the feedback. We are a volunteer organisation so the council needs to make it as easy as possible to provide feedback.

Furthermore we are disappointed that the council chose to close the Submission period right in the middle of Easter and the school holidays. That is not what we call open and honest engagement.

Kind regards

Katie Underwood

Chair GBRAI

for and on behalf of

Greater Brooklyn Residents Association *Incorporated (GBRAI)*

P: Brooklyn Community Centre, 18 Harrison Street, Brooklyn, Wellington, 6021

E:

F: www.facebook.com/brooklynresidentswellington

<<http://www.facebook.com/brooklynresidentswellington>>*

[Redacted]

[Redacted]

Submission on Local Water Done Well

Name: Barry N Blackett

Address: [REDACTED]

Phone No: [REDACTED]

Email: [REDACTED]

My submission is as an Individual

I own a house in Wellington

I don't wish to speak at an Oral Hearing

Introduction

I am Reading Dante's Divine Comedy at the moment – the greatest single work of literature in the Western Hemisphere. It consists of three parts, Inferno, Purgatorio and Paradiso. Wellington Water has been through the Inferno lately so it was amazing to find that Council has a wonderful solution, Option 1 that will bring about Paradiso, a sphere of light beyond the stars where perfection and happiness reign supreme.

This new organization will be able to borrow more at lower rates and build more pipes with less leaks and won't need to respond to complaints because there won't be any. It will be independent of everyone, take full responsibility and accountability, have a strong focus on efficiency and value for money, own all the assets and control water from the reservoir to the ocean, manage storm water in districts it has no control over, represent all councils fairly, have a Board which is responsible to no one and will be able to charge what it likes directly to customers but won't.

If this is supposed to work, why not apply it to the electricity network?

I'm sorry but the best we can hope for if we want to improve our water services is Purgatorio, a mountain of great difficulty that needs to be climbed continuously and with lots of effort.

I may be a cynic but what's perfect about Option 1 from Council's point of view is just getting rid of it all.

What Option is Best

Option 2

Wellington City has about half of the water assets of the region but under the existing arrangement and Option 3 only have one fifth of the say (one board member out of five). Under Option 1, Wellington residents would have no say at all. Option 2 gives Council the most control. (In this context, please note that I prefer the other Option 2, ie covering LTP Insurance and Investment risks.)

Important factors:

- Quality customer service
- Environmentally responsible and responsive
- Legally compliant
- Value for money
- Transparency
- Mana whenua preferences (I believe these will be largely covered by item 2)

I haven't included Financially Sustainable because the best we can hope for is Value for Money. Water charges will then cover financial sustainability on their own.

Additional Comments:

- Water services should be under the control of the Councils we vote for, ie WCC and GW.
- Wellington City Council is large enough to provide economies of scale already.
- Quality of both fresh water and storm water will be covered by legislation.
- The Wellington Water model has been a failure, whereas Option 1 is for a Super Wellington Water, just the opposite to what we need.
- Contracting fresh water supplies and sewerage disposal across council organisations seems to work well.
- Water pipes are the big issue and need a constant drive to replace.
- Wellington residents need to have control of pipe replacement priorities in the Wellington Region.
- Current high costs are partly due to former neglect but also due to overcharging by the principal contractors with lame acceptance of contract prices by Wellington Water.
- There appears to be no competition in the marketplace. The two main pipe repair contractors appear to be divvying up the work between them and then charging what they like.
- They are deliberately adopting bogus safety practices to enhance their profits, an example being the grossly excessive use of road cones which are leased out at

great financial benefit to the lease companies. Such a use of road cones including their placement increases costs by slowing the real work down.

- Being able to borrow more to fix more pipes will only work if the contractors are able and willing to do more. If they are, the downside then is more road works than we have already unless they improve their efficiency.
- Storm water needs to be treated differently from the other two waters since rain water is channelled by gutters and pipes which are part of the roading system. Keeping the three waters in house ensures that Council along with GW continues to be responsible for storm surges and floods which they already control.
- I recommend the Post article of 17 April by Councillor Tim Brown for incite into the issues involved and other recent reports highlighted by the Post newspaper.

Thank you for the opportunity to comment.

Barry Blackett

Glenside resident

21 April, 2025



Subject:
Date:



FW: submission on LTP and WATER
Tuesday, 22 April 2025 10:40:54 am

From: Rachel Underwood [REDACTED]
Sent: Monday, 21 April 2025 5:42 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: submission on LTP and WATER

You don't often get email from [REDACTED]. [Learn why this is important](#)
Kia ora,

Please find attached my submission on the Council's long term plan.

Please acknowledge receipt of this email.

I would like to speak to this submission.

WATER PLAN

I would like to vote for option 1 as the only sensible option provided that there is greater accountability, regular review and proven experience of the governing body.

Rachel Underwood

[REDACTED]

[REDACTED]

[REDACTED]



Subject:
Date:



FW: Feedback on water services model
Tuesday, 22 April 2025 10:33:50 am

-----Original Message-----

From: Alison Druce [REDACTED]
Sent: Monday, 21 April 2025 12:07 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Feedback on water services model

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Water reform. I prefer option 1 because i like the regional approach.
What I dont like is is not making explicit that we will have water meters.

Long term plan ammendment Option1, but a big pity it has to mean
reducing spending on capital projects

Annual Plan. But the rate increase proposal is well above inflation rate and many will struggle to p[ay it including me.

I very much support estavblishing a new reserve on Miramar Peninsular.

Submission on Wellington City Council's LTP amendment, Annual Plan and Local Water Done Well

Jonny Osborne

Long-term Plan amendment

The underinsurance challenge is significant, but we shouldn't cut off our nose to spite our face

I recognise the significant challenges associated with the rising replacement value of our un- or under-insured assets, and agree that Wellington should establish a resilience fund to help minimise the impact should disaster hit the city in the future.

But we also have challenges that need addressing now, such as our transport emissions, a stormwater network that will not cope with a changing climate, and an increasing number of residents that feel unsafe in our city. The irony is that if we cut back on addressing these challenges now, the impact of a future disaster will only be worse.

I do not support selling our shares in the airport, but suggest that returns from the shares above a baseline average could be deposited into a resilience fund. Without sufficient information about the value of the proposed ground leases to the city that are proposed for sale, it is difficult to definitely support or oppose their sale, but I understand the need to establish more liquid assets for when disaster strikes, and indeed that many of those ground leases are unlikely to be valuable in the aftermath of a disaster.

I suggest working together with our counterparts in the Hutt, Upper Hutt, Porirua and Greater Wellington councils to look into developing a regional resilience fund. Resident's lives don't typically operate solely within our arbitrary city boundaries and when disaster strikes Wellington, it will very likely strike those areas as well. Obviously, the larger the initial contribution to the fund is, the quicker it will grow too.

Annual Plan

Let's get working on the park at Mātai Moana/Mt Crawford

I congratulate the council on reaching a partnership agreement with Taranaki Whānui for the ongoing maintenance and development of a park at Mātai Moana/Mt Crawford. Taranaki Whānui should be recognised for their decision to gift the land for the purposes of a park.

Provided free public access is guaranteed, I support the council making an annual contribution to develop and maintain the park. I would like to see the council encourage their counterparts at Greater Wellington and the Department of Conservation to see those funds at least matched. The local community has done the hard yards to get rid of the predators, now we must take the opportunity to create a second Zealandia without the need for costly fencing.

Homes used primarily for AirBnB should pay commercial rates

I support proposed changes to clarify that anyone who owns a property primarily for the purpose of renting on a short-term basis through platforms such as AirBnB are operating a business, and therefore should pay commercial rates like other business owners.

Local Water Done Well

Our current water management system has failed, establishing a regional entity make sense

No one would claim that our current system for managing our water has been a success. Given the scale of our water infrastructure is regional - especially for drinking water, but also to an extent wastewater too - it makes sense that an entity to replace the existing system is also regional in scale, including the Wellington, Hutt, Upper Hutt, Porirua and Greater Wellington councils.

Transferring all our water assets to the new entity makes sense as it should reduce costs of borrowing, and allow for some economies of scale in operating the network. It will be critical to ensure that necessary safeguards are in place to ensure the new entity's primary purpose is to deliver water services for the good of the residents of the region. Each shareholding council must feel it is properly represented at the governance level of the new entity. There must be a meaningful place for mana whenua at the governance level too.

Where stormwater fits into the new regional entity requires further consideration

I urge you to direct officers to carefully consider the place of the stormwater network in a new water management system. I note that in Auckland, for example, the council controls the stormwater network, while Watercare - the water services operator - controls the drinking and wastewater networks.

The stormwater network is simply another way of describing the heavily modified catchments - rivers, streams, wetlands etc. - in which we have chosen to develop our city. If in the future

residents want to bring life back to these catchments through solutions like raingardens, swales, restored or new wetlands, or even daylighting streams, it will be important for the council to have the necessary control over the stormwater network to make these changes. Handing control of the stormwater network to a regional entity may make that difficult.

21 April 2025

Mayor Tory Whanau and Councillors
Wellington City Council
113 The Terrace
Wellington

By email: feedback@wcc.govt.nz

Submission on Amendments to the Long-Term Plan 2024 – 2034, 2025/26 Annual Plan & Local Water Done Well

Executive Summary

1. There is very little to support across the three sections of the consultation document. The revised capital plan does not go far enough and much more should have been axed.
2. The obvious nice to haves that can be deleted are the Golden Mile plan and further extensions to the bike lane network. The rebuild of the Central Library and Town Hall should never have been started. They should have been replaced with a new build. The Town Hall fiasco must be revisited to see if it is more cost effective to demolish.
3. The Council must stop wasting money on its anti-car activities such as pointless speed bumps and raised pedestrian crossing. Along with the accursed bike lanes, these are a major impediment to the swift progress of emergency service vehicles and a great annoyance to the motoring public who greatly outnumber cyclists. The Thorndon Quay debacle is even impeding peak-hour bus movements and so calling it an “upgrade” is an unwelcome joke. Wellington is not Copenhagen – stop messing up our roads!
4. Councillors must go through the budget line by line to identify what activities can be deleted or reduced. Leaving it to council staff is completely the wrong approach as they have a natural interest in maintaining and expanding expenditure.
5. Councillors are the ones accountable to the people of Wellington, not the officials. If Councillors refuse to grasp this nettle firmly and deal with it, they may find voters have long memories and will be looking for representation from people who do have their financial interests at heart.
6. Under no circumstances should a successor to Wellington Water be retained within the council. Option 3 must be completely abandoned. Given the integrated nature of the pipeline networks across the four councils, I do not support Option 2 either.

7. Only Option 1 provides some hope that a repeat of the current Wellington Water debacle may be avoided. Councils must ensure that a successor is fully separated from the parent councils and is overseen by a competent Board. This is far from the current situation.

Section 1: Amendments to the Long-Term Plan

There are two key issues – rates affordability and recovery from natural disasters

Sunk Cost Fallacy

8. Council plans to focus on completing projects that have been started, amongst other things. This is naïve. A project's continued desirability needs to be continually reassessed in the light of new information and changing circumstances. Once expected future costs outweigh future benefits (or a budget constraint is reached) the project must be abandoned. To do otherwise is irresponsible.
9. What I take to be the dominant thinking of some Councillors and council officials is that given \$X has already been spent on a project, we must spend \$Y to complete (or hope to complete) the project. This is only rational if the expected benefits upon completion exceed \$Y. The fact that \$X has already been spent (and is sunk) is irrelevant to any consideration of further expenditure.
10. A reluctance to abandon a project because of past investment is the sunk-cost fallacy. The Town Hall fiasco looks to be a classic example of this. If any further expenditure is greater than the expected benefits upon completion, then the project must be abandoned unless it would be more expensive to demolish and remediate the site.
11. Councillors and council staff must be more vigilant about continuing to fall for this fallacy. Their performance to date has been beyond poor and begs the question of who benefits from this continued waste of ratepayers' funds?

Appendix 1: Capital Programme Review and Rates Affordability

12. WCC rate rises are unaffordable. Rates are projected to treble over the period of the plan. Removing Wellington Water from the rates-base achieves nothing as property owners will receive separate water charges. The Council must urgently address its clear mismanagement of capital spending and significantly reduce its operational expenditure.
13. I do not support any extension of the bike network anywhere. The Thorndon Quay "upgrades" have been a disaster. Contrary to claims by supporters, foot traffic has melted away and shops have been forced to close due to this and a lack of parking. The "upgrades" have very significantly slowed morning peak-hour bus travel, making this an even less desirable mode of transport.
14. The Council's zeal in promoting alternative modes of travel is backfiring badly. Businesses imprisoned by cycle lanes are going out of business as these

accursed lanes drive away customers. The Council seems determined to transform the CBD into a ghost town.

15. As commercial activity declines, the rates burden will increasingly fall on residents. Comments like this¹ are likely to be much more widely held than councillors or staff realise. Far from being the “creative capital where people and nature thrive”, Council is making Wellington unattractive for new investment and creativity. Wellington is now a national laughingstock.
16. Appendix 1 reveals that completely axing the bike network plan would save an extra \$64.6 million over the proposals. The Council should just get on and swing the axe!
17. The same should be done to the City Streets projects, with extra savings of \$130.6 million over that which is proposed.
18. I do not support the Golden Mile project as it likely to have the same effect. Axing this outrageous waste of money should have been an option put forward. This was clearly not done given the mayor is prepared to die in a ditch for it. Well, it probably will contribute to her removal at the next election. Should it proceed, it will doubtless be known as “Whanau’s Folly”.
19. In short, my message to Council is stop messing up our roads!

Natural Disaster Recovery

20. I fully support any proposal to sell all the Council’s shares in WIAL. Council has correctly assessed that its investment returns (WIAL and ground leases) are highly negatively correlated with natural disasters. Prudent financial risk management demands that this adverse situation be corrected. The best way to do this is to sell all these assets and use the funds to pay down debt.
21. The savings in interest costs are certain, whereas investment returns are not. I have serious doubts about the wisdom of setting up the proposed perpetual investment fund (PIF). Just because other councils have one doesn’t mean it is a smart investment.
22. My understanding of the key points behind establishing the PIF are to:
 - Provide a revenue stream approximating that provided by the WIAL investment;
 - Provide a liquid asset that can be used to fund damage to WCC assets that are not covered by insurance; and
 - Increase fiscal headroom to enable further borrowing if needed.
23. I note that the Council believes it can earn an average return of 7% p.a. from the PIF. If that exceeds the interest rate on its borrowings, then the Council

¹ <https://www.nzherald.co.nz/nz/raygun-founder-john-daniel-trask-describes-wellington-as-a-talent-repellent/GQG4NAO5NBDD5P6QLOYIXJIEYM/>

should borrow up to its absolute maximum and invest these borrowings in the PIF. It can then bank the excess of PIF returns over interest costs and be well ahead of any other market participants.

24. Of course, the Council won't do this because investment returns are uncertain, but interest costs are not. The Council's thinking here is difficult to fathom. Paying down debt reduces the total interest cost, and the cost reduction is easily quantifiable. Paying down debt now increases borrowing capacity in the future.
25. Investing in a PIF carries with it the uncertainty of variable cash returns and asset valuations. With global tensions rising and significant write-downs of expected global and New Zealand's economic growth, the risk to asset returns and values is growing.
26. Further, the Council intends investing "ethically" focusing on environmental, social and governance (ESG) factors. The Council may not have heard that ESG investment funds are falling out of favour because of their lower returns than many other funds.
27. The Council's actual ethical responsibility is to the ratepayers and public of Wellington. Not to some woke, politically correct ESG ideology. If the Council proceeds with the PIF it must invest in assets that provide the highest returns based on the Council's risk appetite. Dispense with the ESG BS.
28. The proposal to set up the PIF implies the Council believes it can beat the market. I do not support the creation of the PIF as there is no free lunch. If the Council truly believes that creating the PIF and not paying down debt is a smart move, then I have a bridge to sell you.

Options for Feedback

29. The three options are insufficient, and I do not support any of them. An option should have been presented that combined all asset sales with an even greater reduction in capital spending than that proposed in Option 1.
30. The Council has been significantly remiss in not presenting the detail around such an option and the consultation is materially deficient as a result.

Update to Annual Plan 2025-2026

31. I support Option 1 whereby WCC will jointly manage the proposed Matai Moana Reserve with Taranaki Whanui.
32. I do not support the levying of commercial rates on properties used for intermittent short-term accommodation. What analysis has the Council performed on the impact of these activities on:
 - hotels and motellers
 - the availability of accommodation in Wellington, or

- the anticipated extra revenue that changing the rating base would provide and especially in relation to the cost to Council of enforcement?

Section 3: Wellington Water Done Well

Te Mana o te Wai

33. I do not support the new water services provider committing to achieving the outcomes articulated in te mana o te wai. The Government has removed reference to these in existing legislation and it does not appear in the Local Government (Water Services) Bill. Our key concerns with these concepts include:
- Ambiguity – there is no clear definition for this concept which leads to uncertainty and a potentially high cost to attempt to implement.
 - Accountability – the possibility of elevating the *mana of the water* above community wellbeing gives Māori animist beliefs inappropriate prominence and with no clear accountability for poor outcomes.
 - Cost – including consultation, implementation and the cost of poor outcomes resulting from the prioritisation of te mana o te wai over other considerations.
34. Animist beliefs have no place in running an infrastructure network in the twenty-first century.

Views on Options

35. I only support an arrangement where the water assets of Wellington City Council are completely separated out from the Council's other assets and where the Council has no daily influence over the management and operations of the new water services provider.
36. Nothing short of establishing a fully independent corporate entity, with a high-quality Board of Directors with relevant experience and knowledge will suffice. Anything less will doom the new entity to repeating the egregious failures of the current Wellington Water. Therefore, I cannot support Option 3 – a modified status quo.
37. The consultation paper notes the integrated operation of potable, storm and wastewater networks across the four councils. For Wellington City to go-it-alone would require it to negotiate access arrangements for potable, storm and wastewater with the three other councils. This is an unnecessary complication that is not required under the current arrangements. Maintaining a single integrated network of pipelines across the four councils is the simplest arrangement and is greatly preferred. Therefore, I do not support Option 2 – WCC sole ownership water organisation.
38. Option 1 – a new multi-Council owned water organisation, if properly structured, is the best of the three options. I set out some background and discussion to

support my preference in the paragraphs below. These thoughts come from personal experience in the electricity sector.

Corporatisation of Electricity Line Businesses

39. The Energy Companies Act 1992 corporatised the electricity assets of the old Power Boards and Municipal Electricity Departments that existed at the time.
40. There was no allowance for them to remain within their parents as a division. They were legally separate, stand-alone entities
41. Many are still owned by their councils or special purpose energy trusts. The performance of the electricity network side of the business was to be monitored through an information disclosure regime. Eventually, full separation of retail from the electricity line businesses was mandated.

Information Disclosure

42. Economic regulation of network monopolies is not new in New Zealand and started with information disclosure regulations for electricity networks in 1994. These were initially administered by MBIE's predecessor, the Ministry of Commerce, before being transferred to the Commerce Commission where much more extensive economic regulation was imposed. The information disclosure regulations evolved with experience and the first major extra requirement was the disclosure of asset management plans (AMPs) with specified mandatory details.

Asset Management Plans

43. AMPs are a critical element for managing infrastructure networks and their regulation. Without a comprehensive AMP, and records of performance against the plan, an infrastructure business cannot hope to efficiently manage its assets. AMPs should be publicly disclosed by the new regional water service providers to assist in providing confidence in their management of the assets.
44. Late last year, I was dismayed to hear a senior executive of Wellington Water state that they did not have an AMP, but that sort of documentation was held by their contractors. Without this information it is simply impossible for Wellington Water to understand what maintenance and capital expenditures are required and where and when they are required. If this is really true, essentially, Wellington Water are hostage to their contractors. Subsequent disclosures of the extraordinarily high cost of maintenance and repairs to the Wellington Water network, and the general incompetence of the organisation, are clear indications that it really does not understand its' pipeline network and is unhealthily reliant on external advice.

Governance

45. Governance of the electricity line businesses appears, overall, at least adequate. This is doubtless because of the mandated corporate form that

requires a Board to oversee management and demand evidence, amongst other things, of:

- Adequate internal financial controls that minimise the chances of fraud and error
 - Adequate planning documentation to ensure efficient investment in maintenance and capital works (AMPs)
 - Adequate procurement policies to ensure least life-time cost of asset purchases, construction and use of third-party contractors
46. These are amongst the most basic and important things a Board must be satisfied about.
47. And Boards do take these things seriously as there are severe personal penalties under the Companies Act 1993.

Summary of Views on Wellington Water

48. Wellington Water has completely failed to properly discharge any of these most basic and important requirements. The Board of Wellington Water has abjectly failed to exercise due diligence in ensuring that the organisation was properly managed and had adequate operational records and controls. The Wellington Water Committee, providing overall leadership and direction to the Wellington Water Board and organisation² has also clearly failed. Its exercise of oversight and leadership was clearly deficient as many of the current problems were identified in 2022 but were obviously not addressed.³
49. Option 3 will inevitably lead to a repeat of the current Wellington Water debacle.
50. Only a properly corporatised and fully independent regional water services provider will improve the efficiency with which water services are provided to ratepayers. The Wellington Water Committee must be dissolved, and councils' engagement must be limited to only that which is required to prepare a *statement of expectations* as set out in clause 184 of the Local Government Water Services Bill.⁴

Sincerely



Ray Deacon

² <https://www.wellingtonwater.co.nz/about-us/governance/wellington-water-committee>

³ <https://www.thepost.co.nz/nz-news/360602235/leaked-memo-highlighted-wellington-water-issues-2022>

⁴ Or the equivalent requirement(s) when the Bill is passed into law.

Local Water Done Well consultation

Kōrero mai Have your say

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Our staff will have access to submissions in their capacity as Council employees.

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| Your details | | |
|--|--|---|
| Full name: Sylvia Ruarus | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>Having several councils work together to plan for and maintain the infrastructure that supplies and processes our drinking water, storm water and waste water, makes financial sense. That the newly formed water services organisation remains under shared council control ensures that this essential public service also remains in public ownership.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident☐ Not very confident☐ Neither☐ Fairly confident☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☐ Quality customer service☐ Value for money (charges are fair and reflective of cost to serve)☐ Transparency of decision making and organisation performance☐ Mana whenua preferences☐ Environmentally responsible and responsive☐ Financial sustainability of the new delivery model

☐ Minimise adverse impact on Council's financial position

☐ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)☒ Other (please specify)

See my earlier comments.

Also, to some degree, all eight factors have merit. I understand though that rate payers may now have to pay for years of maintenance neglect.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Individual Feedback on Wellington City Council's Consultation Document - Kōrero Mai | Have your Say

Tēnā koutou

Thank you for the opportunity to provide feedback on (Wellington City) Council's Long Term Plan Amendment (LTPA), Annual Plan and Local Water Done Well options as set out in the published Consultation Document (20 March – 21 April 2025).

For what are complex issues, made more so by the uncertainties surrounding future operation and ownership of water services, the Consultation Document does a very good job of setting out and summarising the issues. However, it does fall short in one area: appearing to offer mutually exclusive options for LTPA funding and water services delivery with no recognition that hybrid or even alternative options may be a better solution.

My response below is targeted at a strategic level rather than arguing, for example, for or against the inclusion of specific CAPEX or OPEX items. Also, in the case of water services, there are still too many uncertainties for the options presented to be considered other than at a high level.

Risk Management, Asset Management and Financial Sustainability

The LTPA highlights the natural hazard risks Wellington faces (earthquakes and weather) and Council's high level of under-insurance for such events. Addressing this unsustainable level of uninsured risk is the key driver of the plan through the adoption of a "self-insurance" approach that must be enabled by a suitable funding mechanism.

This is an approach that I support in principle. The key question, however, is what is the best funding mechanism to support it?

In general terms Council has not been a good risk manager. Over many years, at least from this rate payer's perspective, it has failed to fully understand the risks and consequences associated with its decisions. The Karori Community Centre and the Begonia House are two lower-end financial examples. The city to sea bridge, library and town hall refurbishments and leaky pipe fiasco are examples at the higher end. In recent days the enormous maintenance backlog for social housing has also gained prominent headlines.

Whether the failure to be a good risk manager can be attributed to lack of awareness, political self-interest or elected members receiving poor advice from the executive

remains unclear. Whatever the reason, it has resulted in the dire financial position that the city now finds itself in.

Asset Management

A subset of risk management is asset management which the Infrastructure Commission describes as¹ :

Ensuring the right assets are in the right place, at the right time, managed by the right people.

A simple concept, yes, but as the Commission notes, the level of asset management maturity across government agencies is low (in some cases very low) resulting in mind-numbing infrastructure deficits (maintenance and renewals), poor levels of service and financial wastage. I have seen nothing to suggest Council is doing better than its peer councils in respect of asset management. When it comes to Wellington Water the asset management maturity level appears even worse.

Ten to twenty years ago New Zealand had a world class reputation for asset management in the highway sector. Unfortunately, this “leadership” thinking never spread to other publicly owned assets, particularly water assets (with some exceptions), leaving us in the mess we are in today. Regrettably even with highways we are now well down the global asset management rankings having dropped the ball over the past decade. We have been overtaken by many other countries whose state and non-state asset owners have adopted the international Asset Management Standard ISO 55001 as their benchmark.

Financial Sustainability

Financial sustainability, which is closely linked to both risk and asset management, can be viewed from two perspectives:

- Firstly, Council having access to the long-term funding (revenue) to deliver its services at the required service level and to balance its risks (as above);
- Secondly, ratepayers and other revenue sources (eg lease holders) being able to meet these demands comfortably over the planning horizon.

It is my view that the LTPA does not adequately address either of these for the reasons set out below. Yet long-term financial sustainability is a vital foundation of economic wellbeing, one of the LTP’s five community outcomes, and this in turn underpins all the other community outcomes and hence the attainability of the City’s vision for the future.

¹ *Taking care of tomorrow today – Asset Management State of Play*, New Zealand Infrastructure Commission, Nov 2024

LTPA Options

Three options are presented, and although it is noted in the plan that these are set along a spectrum (implying there are multiple variants), the options are essentially presented as mutually exclusive.

Only Option 3 involves Council selling its stake in the airport to create a large investment fund. This is surprising, as the LTPA puts forward a very persuasive argument to do this; namely, that in an earthquake Council's airport investment could become worthless overnight, with no on-going dividend and the possibility that, as a shareholder, Council could be called on to fund repairs.

While this may be seen by some as a worse-case scenario, I believe that selling its airport shares and placing the proceeds into an appropriately managed, ring-fenced investment fund **is the only prudent decision Council can take from both a risk management and financial sustainability standpoint** and must form an essential element of any final LTPA option.

The second perspective referred to above is the ability of ratepayers and other Council customers to pay. For ratepayers and users of council services (for which separate charges are made), there is generally no option to go elsewhere: Council has a natural monopoly. Yet unlike most other monopolies there is no independent financial regulator examining the way rates and prices are developed or structured (the price path) and how efficient the underlying processes that they are based on are. (The independent audit by the Auditor General's Office barely scratches the surface in this regard. Also, in the case of mandating and enforcing good asset management practices in local and central government agencies they have been woeful despite this being a key role).

Without such scrutiny it is extremely difficult for residents and ratepayers to fully grasp the complexities of the rate setting processes and whether the ensuing rates and charges represent good value for money. Often it is just "what we did last year plus x%".

This ability to pay issue is illustrated in the chart below which shows how the actual rates levied on a Karori residential property (owned by the submitter) have doubled over the past seven years with the steepest rises occurring in the past three years. Also shown are the proposed rates increase of 12.4% under LTPA Option 1 for 2025/26 (including water services and sludge levy) and the projected rates increases for the remaining nine years of the plan based on the following analysis.

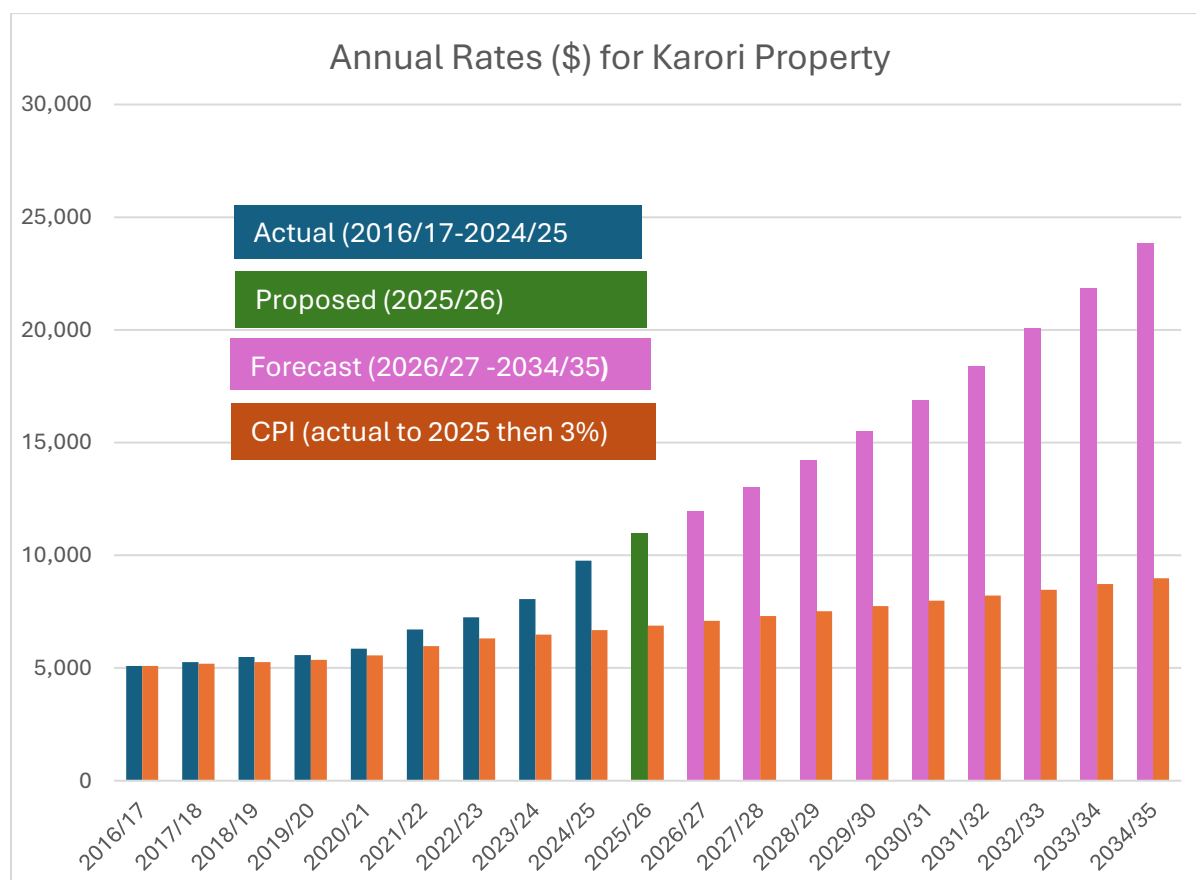
The stated average annual increase for Option 1, based on Council's modelling, is 4.6% versus 5.6% for Option 3 (both without water services included). Over the same period, the indicative average annual increase for combined rates and water charges under LTPA Option 1 and Water Delivery Option 1 is put at 7.5% but this does not appear to include the

sludge levy, in which case the increase averages 9.1%. For Option 3 it is 8.4% without the sludge levy and 10% with it included.

Given the uncertainties associated with the water services delivery model (and associated costs) and the dire state of the pipe networks and treatment facilities, these figures are almost certainly optimistic (as modelling outcomes often are) and are likely to have a high probability of exceedance. Again, understanding this is basic risk management. Hence, under any combination of the LTPA and Water Delivery options, annual cost increases of 10% or more would most likely continue for at least the next decade, resulting in a further doubling of charges (rates and water).

The chart starkly illustrates these increases (an optimistic 9% annual increase in combined rates and water charges is assumed from 2026/27) and compares them year-on-year with what the combined charges would have been (and would be) if adjusted from the base year (2017/17) by just the Consumer Price Index (actual CPIs are used until 2024 and then assumed at 3% per annum). By any measure these increases are unsustainable at an individual ratepayer level.

Clearly there is no simple fix and even under the most austere spending regime, increases well above inflation are inevitable. However, there are some things that can and must be done to moderate the overall increase.



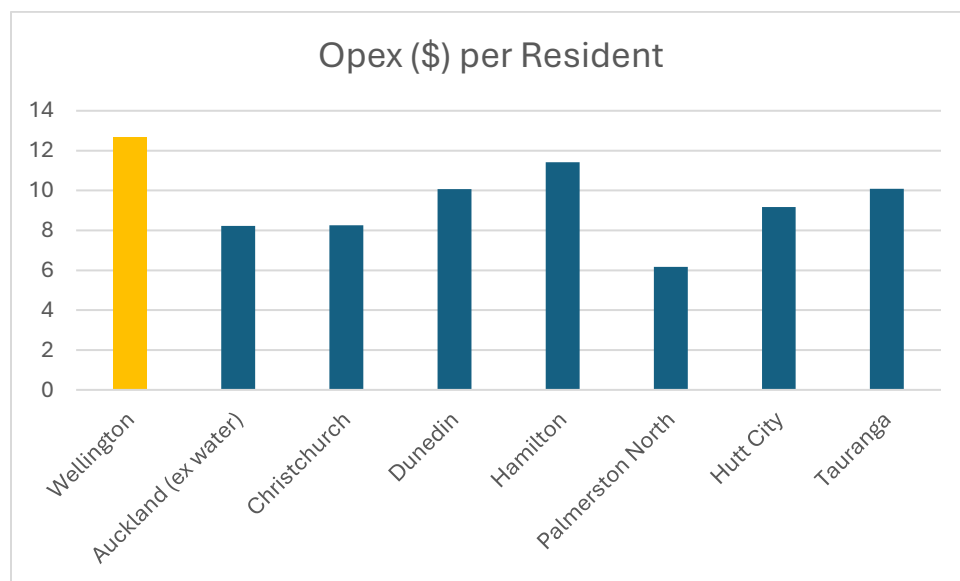
Hybrid Option

For the reasons outlined above, I believe selling the airport shares is essential if the stated objectives of the LTPA objective are to be met, particularly that of diversification. Currently this only occurs under Option 3 and is coupled with a higher CAPEX funded through borrowing at the current debt level of 225%.

To help address the financial sustainability issue a hybrid option which involves selling the airport shares and adopting the reduced CAPEX of Option 1, and its associated lower debt level and depreciation (but see comment below) must be considered. After all, apart from the airport sale, this is what Council is recommending should happen anyway.

Annual Plan Operating Expenditure

Another critical issue is OPEX. Other than noting (in the Annual Plan) that the budget for 2025/26 amounts to \$12.68 per resident per day (including water), there is little justification for the budget figures presented and no benchmarking. A comparison with other councils reveals the following (based on their draft 2025/26 annual plans and including depreciation and interest)²:



While there are obviously unique factors for each council to consider in setting their budgets, Wellington's OPEX appears high in comparison with other large urban councils (in fact 40% higher than the average of the comparator councils). Central government has successfully sought savings across all government departments by forcing them to undertake a rigorous review of expenditure. The same should occur with Wellington City with a savings target of at least 15%.

² These are inclusive of water services charges except for Auckland

Depreciation

The discussion on the Annual Plan in the Consultation Document mentions a decision to not fully fund depreciation to help keep a cap on rates. This is extremely worrying as history tells us that it will result in deferred renewals, inevitable drops in levels of service and an increasing gap between the City's vision for the future and reality. Again, look no further than the Begonia House and the leaky pipe fiasco. While pressure must be brought to bring OPEX down, not funding depreciation is a slight of hand mechanism that should be avoided at all costs

Water Services Model

As noted in my introduction there are too many uncertainties to consider the options presented other than at a high level. However, given the current state of play with water service in the Wellington region (complex and politically motivated governance arrangements, confused asset ownership, poor service delivery and a huge investment needed to get to a state of good repair), Option 3 (Modified Status Quo) must surely be a non-starter. Of the two "corporate" models, I support Option 1 over Option 2 because of the inter-regional nature of the assets and the ability to spread the massive investment needed over a larger population base. However, this support comes with some provisos, as below.

Stormwater

It is my strong view that stormwater services should be provided "in-house" by Council as permitted under the Government's Local Water Done Well legislation, particularly as ownership of the stormwater assets must remain with Council. Unfortunately, this is not presented in the Consultation Document as an option or sub-option; neither is it subject to any discussion. I think this is a major shortcoming.

Unlike water (in particular) and wastewater, stormwater is not inter-regional, and has a strong connection to the social, cultural and environmental outcomes that Council is seeking. Stormwater infiltration into the sewerage system is obviously an area of overlap but could be dealt with through an agreement between Council and the new water services entity that contains appropriate incentives and penalties to manage and reduce infiltration.

Long Term Thinking

To avoid repeating the failures of the current system it is imperative that, given water assets are inter-generational, the investment in new assets, asset renewals and asset maintenance is supported by long term planning with at least a 30-year horizon. This can best be achieved through the development of a strategic asset management plan (SAMP) which sets out the link between the new water entity's organisational objectives and the asset management objectives (including levels of service) to be delivered by the water

assets. It would also define the assets, people, processes, technologies and funding need to do this over the long term. Typically, a SAMP would be updated every three to five years. The previously mentioned ISO 55001 sets out the requirements for and provides guidance on the development of a SAMP.

The Water Services Delivery Plan prescribed by Government is not a substitute for a SAMP. It covers only 10 years, is transactional rather than strategic in nature and its primary focus is financials. The reality, at least for the Wellington Region, is that there is a massive lack of knowledge about the state of assets and, therefore, how investment should be prioritised. This will take time to overcome but it is essential that it happens. A SAMP (or similar) is the best way to achieve this.

Governance

The biggest risk, even under Option 1, is possible “political” interference by the shareholding councils (acting beyond their shareholding role) or their failure to agree a statement of expectations, exacerbated by the three-year electoral cycle. In other words, having robust governance arrangements that support the long-term planning approach referred to above is essential (and until now sadly lacking). A shareholders’ agreement with appropriate mechanisms for resolving differences and disputes seems essential.

These observations apply equally to board appointments. The board’s composition must reflect the skills, expertise, and perspectives necessary to guide the new water entity effectively, while avoiding conflicts of interest and self-serving agendas. Board members have a fiduciary duty to prioritise the long-term success and sustainability of the organisation which includes acting in the best interests of all stakeholders. Again, the rules and criteria for appointing directors should be clearly set out in the shareholder’s agreement and must be immune from political interference.

Summary

Long Term Plan Amendment

1. To manage its under-insurance risk, Council argues persuasively in the Consultation Document to sell its shares in WIAL (Option 3) and place the proceeds into a ring-fenced investment fund as a form of self-insurance. Yet this is not what it finally recommends, favouring instead increasing its debt headroom by borrowing less over the next few years and, as a result, spending less on CAPEX (Option 1).
2. Given the unsustainability of past and forecast future rate increases I wholly support the reduced CAPEX approach of Option 1 but, by Council’s own argument, this should be coupled with the sale of the airport shares (in effect a hybrid Option 1 and 3).

Annual Plan

3. Council's OPEX appears high in comparison with other medium to large urban councils in New Zealand. In support of keeping future rates increases to an absolute minimum, a detailed, independent review of Council OPEX needs to be undertaken with a view to achieving savings of at least 15%.
4. Having said that, OPEX savings should not be achieved by not funding depreciation. This is shortsighted and has no doubt contributed in the past to the dire state of the assets we see today.

Local Water Done Well

5. Of the water services options presented Option 1 offers the best way forward to overcome the shortcomings of the current delivery model for water and wastewater. However, stormwater services should be the responsibility of Council as, under legislation, ownership of these assets must be retained by Council and there is a strong connection between stormwater and the social, cultural and environmental outcomes that Council is seeking.
6. The water assets are intergenerational, the investment in which must be supported by long-term planning with at least a 30-year horizon. This can best be achieved through the development of a strategic asset management plan (SAMP) or similar. The Water Services Delivery Plan prescribed by Government covers only 10 years, is transactional rather than strategic in nature and its primary focus is financials.
7. There are significant governance risks that must be avoided under any future water services delivery model. These include disagreements between, or political interference by, the shareholding councils and a failure for them to treat the water assets as intergenerational. A shareholders' agreement with appropriate mechanisms for resolving differences and disputes seems essential.
8. It is equally important that appointments to the board of the new entity are free from these risks. The board's composition must reflect the skills, expertise, and perspectives necessary to guide the new water entity effectively, while avoiding conflicts of interest and self-serving agendas. The rules and criteria for appointing directors should be clearly set out in the shareholder's agreement (or similar) and must be immune from political interference.

Ngā mihi nui

Philip L Chalk
Karori

Submission on the Consultation Document of Wellington City Council 2025

Something nice to say to start with:

First up let me congratulate the council on what it does well by taking three examples The libraries are fantastic; the staff are always helpful and keen to assist and the library collection is great. By and large the parks and reserves do a really good job (although I don't support the Frank Kitts Redevelopment Park) but places like Otari are wonderful and the staff there go above and beyond what is nominally required. And all the walking tracks around Wellington are very much appreciated. And let's hear a shout out for the rubbish collection systems which come every week without fail.

Particular Projects:

I'm a strong supporter of Option C for the Begonia House which is a wonderfully distinctive building and complements the Lady Norwood Rose Garden so well. But its maintenance has been sorely neglected and needs much more regular attention.

I don't support spending \$11 million on fencing off the waterfront. While I have every sympathy for families who have lost people into the harbour I am puzzled as to how this happens. At its narrowest point the pathway is double the size of a normal footpath and I can only conclude that people have been intoxicated when walking down there at night. As we used to say in the tramping fraternity whenever a proposal came up to fence off the back country, "We want hills without handrails." The point being that people need to take more personal responsibility for their own safety and not saddle ratepayers with absurd expenses when they don't.

I do support the upgrading of the zoo because it is a wonderful place to take kids.

Cycleways:

I'm a supporter of cycleways but it has been handled really badly and caused significant antagonism between car drivers and cyclists. I was told by a keen cyclist that the cycleway could have been routed down the back of the shops in Thorndon Quay and if so, that would have saved such a lot of anger and confusion.

I can't believe the cost of the Golden Mile at \$137 million. It seems to come with a huge number of redecorations and unnecessary add-ons.

The other thing I find annoying is that the cycleways seem to come with endless traffic light upgrades which are totally unnecessary. Where is the evidence to support the ones in Thorndon Quay? If you take the turn off to Tinakori Road as an example - I use it twice a week and have never seen an accident there. All it has done now is create a much slower turn.

Overall Funding:

The council's only response to increased costs is increased charging. It never seems to ask itself: "are we fit for purpose?" Someone needs to take a hard look at the seemingly endless accretion of staff numbers. Why does the Mayor need her own communications person for example and does the communications section really need 50 staff? I'm sure there are plenty

of other sections you could find. I'm not advocating widescale retrenchment but there is no evidence in any of the documents supplied of the council asking itself the hard internal questions.

The water options:

I support Option 1, a multi council owned water organisation - but with one important caveat. I want to see some decent directors who can ask the hard questions. We always come up against this cliché of governance versus management and that only works if you have management which is outgoing and trusts its constituents,

Well that didn't work for Wellington Water which has been a disaster. You don't have to stray far from the governance model for the directors to have asked why the main beneficiaries of the contracts seemed to have been in charge of the distribution of the monies and the company didn't have its own financial systems. So we need directors who are not in danger of capture and not just from the commercial sector. Put in some NGO directors because they have to manage money more closely than anybody else. So I don't want to see ex mayors and councillors predominating.

Overall Vision

I want to live in a city that values both its natural and cultural environment, that is safe and easy for people to move around in and that nourishes its citizens as they participate in its many events. Celebrations like Cuba Dupa put real heart and joy in a place and I have no problem with council supporting it, while the many walking tracks and botanical gardens are our outdoor cathedrals and well worthy of 'worship', in whatever form citizens choose.

Thank You

Harry Broad

[REDACTED]

[REDACTED]

Local Water Done Well consultation

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| Your details | | |
|--|--|--|
| Full name: Soumitra Chakravorty | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
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| | | |

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| | | |
|---|---|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input checked="" type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>The need for water reform consultation has arisen from incompetence of those elected to effectively govern and operate Wellington City Council. Instead of focussing on prioritising water assets and infrastructure upgrades for the provision of an essential service through necessary increase in the rates, the Council has been wasting the rates revenue on ill-considered schemes such as, unnecessary traffic speed breakers, building grossly under-utilised cycleways, and damaging the local economy through removal of street parking.</p> <p>The elected representatives of Wellington City Council must continue with existing arrangements where the Council must directly own water assets and services should be contracted out to Wellington Water. Water charging should remain within the rates and finite time increases in rates should be implemented to fund upgrades of water assets and infrastructure.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- | | | | | |
|---|---|----------------------------------|---|--|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input checked="" type="checkbox"/> Very confident |
|---|---|----------------------------------|---|--|

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- ☒ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).



Subject:
Date:

FW: WCC Have Your Say
Tuesday, 22 April 2025 10:24:46 am

From: Paul & Delyse Kitteridge [REDACTED]
Sent: Friday, 18 April 2025 3:16 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: WCC Have Your Say

You don't often get email from [REDACTED]. [Learn why this is important](#)

I should like the following to be considered by the Council for the Long-term Plan:

1. Water Reform

I would like Option 1.

2. Long-term Plan Amendments

Like the majority of Wellingtonians, I have no expertise about the Options to Sell (ground leases etc). This is a job for real experts. I would, however, like the Council to take the following into account:

1. Concentrate on basics, eg pipes, infrastructure and road maintenance.
2. Ensure the survival of two items which give Wellington its special character: the City-to-Sea Bridge (not to be seen anywhere else in the world) and the Begonia House (a rarity), and then promote them. They are great potential tourist attractions and excellent for Wellingtonians too.
3. No more cycle-ways. Create shared cycle/car lanes by allowing cars to park at non-peak hours (eg Glenmore St). No more road bumps. Over time, remove cycle-ways that are clearly underused, Do not remove further bus-stops, and return bus-stops that used to be opposite each other.
4. Karori Event Centre. Where was the Town Planner when this was allowed? Where is the essential parking? Get the current Town Planner involved now. The suburb needs a centre, but is the Event Centre the right solution?
5. Frank Kitts Park development. No.
6. Bond Store upgrade. No.
7. Suburban town centres and Te Awe Mapara upgrades. Delay decisions on these until the Council's finances look stronger.
8. Venue upgrades. No.
9. 'Transport minor works'. Unable to find what this means.
10. Zoo upgrade. No.
11. Bus priority upgrades. Much more public discussion needed.
12. Te Ngakau redevelopment. Yes. Vital for this essential part of Wellington.

3. Smaller changes

1. New Miramar Peninsular reserve. No.
2. Commercial rates for short-term accommodation providers. Yes, but minimal.
3. Parklet fees rises. Yes, but minimal.
4. Other changes to fees and user charges. Far too big a topic for this survey.

Thank you for this opportunity to put my opinions to the Council,

Delyse Kitteridge

SUBMISSION
WELLINGTON CITY COUNCIL
LOCAL WATER DONE WELL

Full Name: Beverly Patterson

Address:

Phone Number:

Email:

Submission Lodged As: Individual

Connection to Wellington: I own a house in Wellington

Wish to Speak: No

My Comment: My feedback relating to the Wellington City Council's Local Water Done Well is as follows:

Option 3. Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework).

I am **very confident** that the option I have chosen will improve the quality and reliability of water services.

Thank you for receiving this submission.

Beverly Patterson, QSM

[Redacted signature block]

Dated: 21 April 2025

SUBMISSION
WELLINGTON CITY COUNCIL
LOCAL WATER DONE WELL

Full Name: Beverly Patterson

Address:

Phone Number:

Email:

Submission Lodged As: Individual

Connection to Wellington: I own a house in Wellington

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Thank you for receiving this submission.

Beverly Patterson, QSM

[Redacted Signature]

[Redacted Signature]

[Redacted Signature]

[Redacted Signature]

Dated: 21 April 2025

Puka Tāpae

Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
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You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

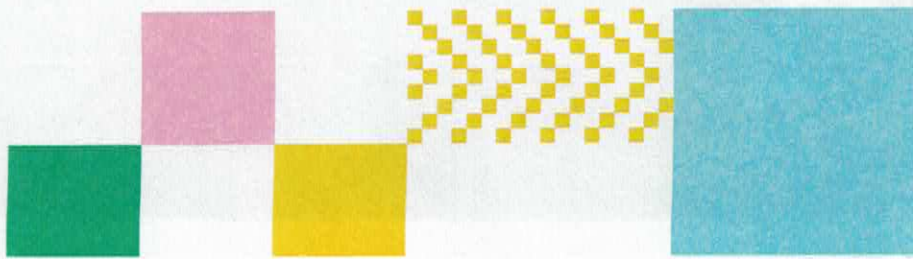
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



Your details

Full name: JEREMY JAMES VERITY WARESTOWN VOICES

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☐ Individual

☒ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☒ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☒ Yes

☐ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☒ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

[REDACTED]

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☐ Option 1:
Multi-council-owned
water organisation
(Council's preferred option)

☐ Option 2:
Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

— NONE OF THE ABOVE
— JUST RUN WELLINGTON WATER PROPERLY

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

SUBMISSION
WELLINGTON CITY COUNCIL
LOCAL WATER DONE WELL

Full Name: Beverly Patterson

Address:

Phone Number:

Email:

Submission Lodged As: Individual

Connection to Wellington: I own a house in Wellington

Wish to Speak: No

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Thank you for receiving this submission.

Beverly Patterson, QSM

[Redacted Signature]

[Redacted Signature]

[Redacted Signature]

[Redacted Signature]

Dated: 21 April 2025

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|--|--|---|
| Full name: Geraldine Murphy | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| In the absence of the original three water five entity proposals, it seems to be the only viable option. | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|--|--|---|---|---|
| <input type="checkbox"/> Not at all confident | <input checked="" type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) These factors are all important. We should have the option to rank them all. Legally compliant is a given, it cannot be a factor that people opt to have or not when deciding on the delivery model. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>My biggest concern is how and whether WCC and the other councils can hold this company to account to deliver on expectations. Past history of councils with Wgtn Water does not bode well. While the Bill sets out that directors must have relevant experience of water services, it does provide for councillors to be involved via consumer trusts, and trustees being elected, which I see as a big risk. It repeats the issues with elections for DHB members.</p> <p>There is likely to be a shortage of technically competent people in the region/NZ to be directors on the numerous water services organisations that are being established. These people may already be involved in service providers which create conflicts of interest but their expertise is needed.</p> <p>The scope and mandate of the oversight group mentioned in the consultation document, but not explained, is another risk for Wgtn ratepayers. WCC elected members are unlikely to have the expertise to provide an effective oversight role. It will be reliant on officers to do so.</p> |

| |
|---|
| <input type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|---|

Wellington City Council Long Term Plan, Annual Plan and Local Water done well

Investment and insurance risk

I support keeping the WCC borrowing allowance at 225% of revenue.

I would support setting up an emergency fund by sale of 9 ground leases (\$68 million) with the annual dividend from the airport share to gradually build up a 'ring fenced' fund and to show that this fund can be managed in a way that is used for emergency purposes only.

\$68+ million

I do think we should be watching our pennies so we get good value for our money. I do support spending on the priorities and for a better future. WCC councillors and staff need to come up with a priority list of projects that is fair and equitable for all and stick to them. This isn't happening now.

Keep these Long term plan projects

- City Streets programme and central city corridors – all bus improvements should proceed which is the Quays bus priority and the eastern corridor bus priority, and the pedestrian improvements for Cuba and Dixon Sts (what are they?). We have waited too long for this (\$130 + est \$9million for pedestrian improvements). It will benefit all Wellingtonians.
- Begonia house upgrade on a longer time frame and review costs with Friends of Begonia fundraising (reduce \$11 million). This is a nice, different, free place to visit and there is good support to find a more cost effective solution.
- Suburban town centre upgrades, these have proceeded at snails pace over the last 15 years (\$ no change). We know more people work from home now, we want to retain nice places for people to live and I am sure locals have some great ideas for their centres. For example, Johnsonville has had increased housing development in tiny spaces with no increase in public amenity (the new library is nice but did not provide more public space), the Karori development was underwhelming, Seatoun and Newlands have wide roads as their centre. The aspiration for suburban centres is modest at best and needs funding.
- Minor transport upgrades – it is concerning to suggest this as an option to cut, these improvements support many essential future-focussed projects. I support full funding for low-cost low-risk projects (eg pedestrian improvements), including
 - o Kelburn viaduct resilience work
 - o drainage upgrades (\$4.4 million)
 - o LED street light transition (\$4.2 million)
 - o bus priority improvements (\$1.6 million)
 - o footpath structures upgrades (\$3.9 million)
 - o safer routes to school (\$5.5million)
 - o build back better, is a no-brainer, every dollar spent should seek to improve what was there rather than merely replacing bad designs (\$10.6 million)
 - o retaining wall upgrades and resilience (\$58.9 + \$23.7 million)
 - o minor works (\$23.9 million)
 - o rural road upgrade as proposed \$500,000
 - o tunnels upgrade as proposed (what tunnels is this for) \$1.4million

- I support Wellington City Council providing social housing and to a good standard. I support retaining the funding for social housing upgrades, but seek reassurance that the stated costs are the best price for the work required.
- Te Awa Mapara Community Facilities Plan funding – I would like a new toilet or investigation of one for Pirie St childrens playground included. This supports the approach identified in the plan for more central city toilets and Mt Victoria is an area identified with no facilities. The Mt Victoria Town Belt is the most used part of our park network and caters to people from all over, many who turn up on foot or by bus (#20). Toilets are essential infrastructure not a nice to have (see comment on Matai Moana). It is disappointing to see the funding allocated for a toilet at Carrera Park, Newtown, has not been spent and is not planned to occur until year 4. This delays all other new toilet projects. I support reallocating this for year 1 and getting on with it (this Council's triennium).
- I support an increase in funding for water services, we know it is inadequate now. Whatever shape the water management takes we will still need to pay more.

\$1,492 million

I support reductions to the Long term plan capital expenditure:

- Venues upgrade, as proposed and do over a longer time frame (save \$13.2 million)
- Frank Kitts park – I'm still reeling from the playground upgrade which is already shown to be too small, let's not disrupt this important park again for many years (save \$54.4 million)
- Bond store upgrade on a longer time frame
- Te Ngakau upgrade as proposed – we need to access the civic centre before any more work is done here and library (save \$89.4 million)
- Wellington zoo as proposed – focus on animal welfare now other stuff later (save \$1.2 million)
- Karori event centre – seems to be in poor shape to renovate (save \$1 million)
- reduce bike network programme, it's already well on track and the plan doesn't include the important Quays cycle link in any case (save \$46 million)
- Scale back Golden Mile work funding of \$64 million to only address bus travel improvements but keep all the bus stops, ie remove daytime private vehicles, close off side streets and add in the increased mobility and loading zone parking planned
- speed management cost retain budgeted amount at \$2million and spread the changes out over time
- parking upgrades make them self-funding from parking fees
- City to sea bridge demolition, leave the bridge alone
- Review organic waste collection approach to come up with a local solution rather than export our waste to another region. I suggest a combination of paid local composting hubs (we already have most of them) and a paid collection service.

Savings \$210+

Annual Plan

Matai Moana – is a nice to have idea that can be taken up in the future, not now. There are many parks-related works, that need to be done ahead of managing a whole new park eg increase in weed control to get on top of some of our out-of-control weeds.

I support clearer guidelines on commercial activity to include commercial activity like bed and breakfasts

I suggest an increase in on-footpath fees and a reduction in parklet fees to reflect the high value of the footpath space and the preferred better use of kerb side road for other activities. Cluttered footpaths narrow the space available and make it inaccessible to many, its time to follow the transport hierarchy and prioritise pedestrians as supported in the Trading in Public Spaces policy and bylaw. Freeing up footpath space will reduce the need for wider footpaths that are then occupied by businesses. Similar fees should be applied to any vehicle parking on footpaths – ie ebikes, escooters and bicycles. Clear the footpaths for pedestrians.

I support other fee adjustments and new fees (although some as explained are rather opaque, eg container placement) as a more user funded approach which is preferable to general rate use.

I support higher fees for vehicle parking, including a modest fee for motorbike parking (eg capped at \$5/day) with more small on-road kerb spaces made available for motorbike parking.

Local water done well

The principle of public ownership of drinking water and pipes should be retained.

It is sensible to have a joint approach with the Hutt for drinking water as that is where our drinking water comes from (thank you Te Awa Kairangi).

Stormwater and sewage is treated within Wellington city so consider options for more direct local control.

Getting adequate funding is the key issue along with proper management. Residents will be paying whatever option is chosen, so while one option might reduce WCC costs it does not reduce resident costs.

- Residents pay rates/rent wherever they are and this should cover water services, the commercial rate is the appropriate way to recoup costs from those in the region who travel around (and people with several properties pay rates in each area). So the argument for the interconnected region is weak.

Better governance and oversight of a modified Wellington Water seems like the most effective and least cost way to proceed. I support a consumer oversight group as part of the governance model. Don't throw the baby out because the bath water has turned muddy.

Personal submission

Ellen Blake

[REDACTED]

20 April 2025

Feedback on the Wellington City Council Long Term Plan - 21 April 2025

Tēnā koutou katoa,

E noho au ki Pukeahu/Mt Cook, ko Carol Comber tōku ingoa.

My name is Carol Comber and I live in the suburb of Mt Cook.

Airport Shares

It would be great to have a dedicated perpetual fund to use in case of a major emergency. It would be equally good to pay off some of the city's debt, which is costing citizens dearly in interest payments. Wellington's airport shares may well be paying a healthy dividend, but, in holding a large number of shares in one company, the City is ignoring two fundamental tenets of financial responsibility (1) diversify your holdings so that you do not have all your eggs in one basket, and (2) avoid investments with high risk – the airport as a business is not high risk, but the site of the airport at the South Coast is not immune to rough weather which could ultimately damage the infrastructure and cause the share price to plummet. KPMG analysed the Council's fiscal situation and recommended that all of the Airport shares be sold. I agree with this recommendation.

Begonia House

I support retaining the Begonia House at Wellington Botanic Garden ki Paekākā.

I support Option C – Do the Minimum (Council's preferred option).

Why do I support the retention of the Begonia House? Firstly, the Begonia House is an integral part of the Botanic Garden, it allows people to experience tropical and exotic plants, some of which are not found elsewhere in Wellington. The Begonia House is a special place for plant-lovers from all over Wellington, and it is an excellent wedding venue in a central location. The Begonia House was built in 1960 with a bequest from Sir Charles Norwood, Mayor of Wellington (1925 - 1927), and his late wife Lady Rosina Norwood. In return for this gift, the City agreed to maintain the Begonia House. Every week bus-loads of tourists arrive at the Botanic Garden to experience the Botanic Garden, the Begonia House, and the Picnic Café next door. The Botanic Garden and, by extension, the Begonia House, has an active 'Friends of the Botanic Garden' group who are always coming up with new ideas, they run guided tours for visitors to the Botanic Garden. To show aroha for the Begonia House a 'human chain' protest was made around the Begonia House; over 5,000 people signed a petition to save the Begonia House. These are a lot of strong reasons for the Council to, please, do the minimum to keep the Begonia House up and running for generations to come.

Additional Rates on AirBnB Properties

I support this, but only where the AirBnB property is a separate unit, i.e. only when someone is not using a room in their family home for a temporary paying guest. The reason for this distinction is that a room in the family home is unavailable for rent by a group looking for a flat, whereas a separate unit could have been made available as a permanent rental.

Carrara Park Toilet in Newtown and other Playgrounds

Ideally, I would like to see a toilet available at all community playgrounds. Small children, who are the Council's customers at playgrounds, have a very short lead-time when they realise that they need to get to a toilet. This causes consternation for their accompanying adult, and often the decision comes down to 'going behind a bush' due to a lack of other choices. A tell-tale tissue is often left behind for a civic-minded community member to remove.

As a first step, it would be useful to see the WCC Playgrounds Locations table <https://wellington.govt.nz/recreation/activities-for-kids/play-areas/locations> updated with an additional column to indicate whether each playground has a toilet available.

I would like to see the Pirie Street Play Area reclassified from a 'neighbourhood' to a 'community' playground. This playground is the gateway to the Town Belt at Mt Victoria, and is a popular playground, with car parking available, making it accessible to families from the wider Wellington region.

If we include Pirie Street Play Area, there are 12 'community' playgrounds in Wellington with no toilet available. (In addition there are 71 'neighbourhood' play areas with no toilet).

25 of the 108 Wellington playgrounds have access to toilets (23.15%) although Cuba Street Play Area no longer has toilets available at Te Aro Park.

Carrara Park Toilet

In 2025 the Newtown Community recognises 30 years since it first asked Council for a toilet at Carrara Park. Two years ago, Council agreed to install a toilet at the Park, but the Newtown community has been advised that the toilet has been scheduled for Year 4 of the Long Term Plan. This has been a very long wait. Please bring this request forward to install the toilet in Carrara Park sooner than Year 4 of the LTP.

Local Water Done Well

I support Option 1, combining Hutt City, Upper Hutt, Porirua, Greater Wellington Regional Council and Wellington City Council to create a new water entity with more ability to control its funding and direction.

Rates

In order to keep costs as low as possible the City needs to focus on the essentials. Continued rates rises well in excess of the rate of inflation will result in Wellington becoming an unattractive city to live in.

I would like to see Council reviewing its operation in order to identify where staffing cost savings can be made, e.g. the weekly emailed e-newsletters could be reduced to a fortnightly e-newsletter, as Greater Wellington Regional Council has done.

If some staff would like to reduce their hours, that could be an option, depending on how much demand there is in their area of work.

If the City can concentrate on the essentials for a few years, and not the nice-to-haves, its finances should improve.

Papawai Stream

I support Council funding the next stage of the work on Papawai Stream in Mt Cook. This work has been ongoing for some years and needs to be completed.

I would like to express my gratitude to the Lambton-Pukehinau Councillors for their mahi during the past three years.

Thank you for the opportunity to comment on the Long Term Plan 2024 - 2034. I would like to speak in support of this individual submission.

Ngā mihi nui

Carol Comber

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Oriental Bay Residents' Association

The Mayor & Councillors
Wellington City Council
Wellington

21 April 2025

Dear Mayor & Councillors

LTP Amendment & 2026 Annual Plan

The Oriental Bay Residents' Association is active and engaged membership organisation representing the residents of Oriental Bay. In making this submission, our focus is on issues that have a direct effect on Oriental Bay (and close environs) and city wide issues that affect our residents in broadly similar ways to other residents. We don't submit on issues that have a disproportionate effect for other city communities (eg the Karori Recreation Centre).

We recognise that Oriental Bay is a city asset and we're supportive of policies and initiatives (which we don't think require large spending) that attract wider Wellingtonians to our beach and promenade.

We especially thank Councillors Pannett, Rogers and Young who met us to give some help to understand the major issues that require decision.

Submission 1: Kent Terrace Cycle Way

The Annual Plan should be amended to include funding to redesign the cycle way that, through poor design and implementation, is significantly impeding traffic flow out of Oriental Bay at the intersection of Cable Street and Oriental Parade. In simple terms, the cycle way that presently runs in front of Bats Theatre and the Central Fire Station should be moved to the other side of the road beside the Welsh Dragon Bar. That would allow the previous three lanes of traffic to exit Oriental Bay, not the reduced two. We have provided a detailed paper on this to Council. It is the single biggest initiative that would improve quality of life for our residents and visitors (who we welcome), and materially reduce traffic congestion.

Submission 2: Golden Mile Development

We have previously submitted in opposition to the Golden Mile project. We oppose it generally, and especially the Courtenay Place section. Courtenay Place is our High Street. It is where we go for entertainment, medical and health services and general retail. We want, as far as possible, easy and convenient vehicular access (the pedestrian and public transport access is already sufficient) and an environment that promotes use by a wide range of businesses. We have no alignment to the mono-cultural vision (in a use sense) of a semi-pedestrianised café, bar and restaurant dominated enclave. We want a physical environment that encourages consumers and residents to come for a wide range of products and services. That requires vehicular access and carparking.

Listen to the people and the businesses and withdraw the funding.

Submission 3: Rates & Debt

On a city wide basis, the single most important issue is the rating burden and escalating debt position. We know that many Councillors understand the hardship that escalating rates has on, especially, lower and fixed income households and how these increases are hurting business and local discretionary spending (that desperately needs to increase). But Council seems unable or unwilling (its hard to know which) to do the root and branch review that can reduce the rates inflation, the increase in debt and release resident money into the local economy.

The draft LTP and Annual Plan acknowledges the issues, but doesn't produce a sufficient plan that gets to the root cause – much of what's presented are dichotomous choices ("drop or reduce this service/initiative and save a [modest] amount") and defer maintenance. This distracts from the fundamental issue – Council has over time got too large, too complex and expanded its remit to non-core activities – all at the cost to ratepayers and citizens. We note that in response to the failed Wellington Airport sale process, Officers did find some savings. We take from that that savings are always there, they just need to be searched out.

The analysis is simple: if rates (and that includes the sludge levy – a compulsory levy is rate) continue to rise at significantly above inflation the City will continue to struggle. If the Council insists on taking an ever greater proportion of citizens' income then disposable spending in the City will continue to decline (in real terms), businesses will struggle and citizens will look for somewhere else more affordable [and interesting because empty shops aren't appealing] to live and supportive of business. Housing affordability may be achieved, but at a cost and means desired by none – ie economic stagnation. We have little to no confidence that the population growth forecasts will be met as Wellington is pricing itself out of the property development market through making total cost of ownership too high. Of course, there are some exogenous factors at play (eg insurance costs), but that should prompt Council to work even harder to reduce its costs.

As to specifics in the draft LTP amendment, we, of course, support a more conservative debt ratio limit (200% rather than 215% or 225%), the buffer it implies and the capex spending reductions. But we think this the wrong lens to look at the financials through.

To achieve 200% means higher rates and the real problem isn't the individual capex projects but the annual cost to run the excessively sized Council. What we support is 200% **calculated off a much lower rate increase forecast and annual opex.**

The more important metrics are, non-exhaustively:

- Aggregate debt;
- Debt and debt servicing cost per ratepayer/household;
- Cost of debt servicing as a percentage of revenue;
- Annual opex per ratepayer/household;
- Absolute levels of rates per ratepayer/household; and
- Average rates as a percentage of average income (and, more importantly, as a percentage of lower incomes because the average calculation obscures that average incomes in Wellington remain high because of central Government functions).

These have got much worse in recent years and are forecast to get worse again going forward. Wellington is, on many of these, an urban centre outlier. These metrics (or similar), should a

mandatory disclosure in every LTP and Annual Plan, along with comparisons to other urban centres.

If getting to 200% is in part achieved because of ground lease sales (we know the Wellington Airport shares won't be sold) we simply note that that's a symbolic gain as it won't address the real financial issues – which are embedded in the financial ratios noted above. Accordingly, we take a neutral position on the ground lease sales.

Submission 4: Asset Maintenance & Asset Growth – Begonia House, City-to-Sea Bridge, Michael Fowler Centre and Matai Moana

Emblematic of problematic embedded issues in the Council are the Begonia House and City-to-Sea Bridge, and Council's approach to them. The Begonia House restoration would never have been an issue if Council's primary focus had been on maintenance of existing assets, rather than new and expansive plans and initiatives that excite some and indebt as all. Hopefully, the wider citizens' reaction to the proposed demolition, forces a change of approach.

The City-to-Sea Bridge decision exposes the same problem, from a different angle. Officers and a present majority of Councillors are seduced that advancement comes from demolition and unquantified (and unquantifiable) future costs to "*re-imagine, rebuild and improve*"¹. The focus should, for this asset and likely many others in the Council portfolio, be on what are reasonable amounts to spend to preserve what we have (and that means a proper and objective assessment of earthquake risk and mitigation strategies) before we swing the wrecking ball. If the same approach to risk was taken to CupaDupa (a City treasure) then it wouldn't happen – all those thousands of people crammed in and among those old buildings!

On the Michael Fowler Centre and the investigation of demolition, let us be abundantly clear; **demolition must not happen**. We have seen before (with the City-to-Sea Bridge) how Council plants early seeds for some Officers' reimagining and demolition preferences. We call this out now and request that this Council resolve that the financial allocation to investigate demolition be taken of the table. We explicitly reject any spending on a "*venues strategy*" that contemplates demolition.

Finally, consistent with this approach significant caution should apply before locking in forever (as it inevitably will be) annual opex of another \$750,000 pa (which will escalate) for the new reserve asset that is Matai Moana on the Miramar Peninsular. We don't express support, or opposition, to the proposal per se (our members will have differing views, or none at all). But we request Councillors consider whether now is the time to add significant, but discretionary, financial obligations to the budget given all the financial pressures on ratepayers and residents and the necessity to prune back elsewhere. The approach we prefer is to allocate funding first to core services and assets already held before taking on extra, discretionary projects and expenses. That the cost is put at "*just a 0.1% rates increase*" is unhelpful – rather like "*it's just one more drink*".

Submission 5: Water Reform

This is a difficult issue and as a residents' association we don't have the capability to assess complex business cases so do not state a preference. We're also aware from our Committee

¹ That the LTP has no funding allocated for implementing the "*reimagination*" is neither here nor there. Once there's an ugly blank canvas Officers will happily seek to populate the budget with what now needs to be done.

and community discussions that there are diverging views between preferring Option 1 (the regional model) and Option 2 (the city model). We're confident Option 3 is not preferred.

However, our local Councillors encouraged us to think more on the issue and give what guidance we thought we could:

- Listen to the experts, especially on stormwater. If the advice from people who really know how to manage stormwater is that management should be separate from fresh and wastewater then follow that advice.
- Fully test through questions and expert advice whether the synergies and holistic benefits of a regional model are as substantial as postulated and whether a regional model will lead to cross-subsidisation to the detriment (or benefit) of Wellington City residents. Likewise understand whether the City model implies a higher cost structure.
- Reflect on what the structural causes of Wellington Water's failures are - ie it seems to us that the diversified ownership and governance model resulted in management and interest group capture that no one council (especially Wellington City Council) has been able to manage and arrest.
- That doesn't necessarily mean the same will happen under the new regional model but it does require careful and deliberate thought about how the new entity (whether the regional or city model) is constituted, governed and managed. How will Wellington City Council have appropriate oversight of the budgets, plans and performance, which is essential to protect residents' interests?
- Whichever model is preferred, we are not persuaded that there is ratepayer and resident benefit in incurring substantially more debt. There's a curious aspect to debt – one day you have to pay it back or you pay more interest forever. Councils and CCOs don't have a good track record of paying it back so the intergenerational equity arguments rather fall apart – it's more kick the can down the road and have our children pay.
- Quite a bit is made of the iwi preference for the regional model. That's a factor but we can easily enough contemplate how iwi issues could be accommodated in the city model.
- Finally, the most important factor is cost and efficiency. Officers believe the regional model is stronger on this metric. We can't assess that; we can only have an intuitive view. So it's essential that Councillors thoroughly test that premise to get confidence (or not) that Officers are right.

Thank you for your consideration.

Regards

Paul Ridley-Smith
President
Oriental Bay Residents' Association

[REDACTED]
[REDACTED]

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to **feedback@wcc.govt.nz**
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at **feedback@wcc.govt.nz**

| Your details | | |
|--|--|---|
| Full name: Judith Ann Rohloff | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input checked="" type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>A multi-council-owned water organisation is what we currently have and it's a shambles. The mayors cannot agree on anything. Bringing it all in-house will avoid this in the future. In addition, the corruption and lack of oversight and control by Wellington Water has got us into the financial and pipes mess that we're in now. It's time to call a halt and bring it all back in-house as it used to be.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|---|--|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input checked="" type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (please specify) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>I strongly support Option 2—a Wellington City Council sole-ownership water organisation, with stormwater and wastewater, all remaining under the direct control of Wellington City Council and funded through rates. Wellington City Council is better placed to deliver outcomes that protect our city and environment.</p> <p>My preference is for a sole in-house Wellington City Council water business unit responsible for the direct management and delivery of drinking water, wastewater, and stormwater services. This will encompass all aspects of these water systems, from infrastructure to regulatory compliance and service delivery, along with quality control and financial oversight.</p> <p>The reasons for my preference are the contents of five reports/presentations on Wellington Water, (three from FeildForce4 - December 2023; January 2024 and the more recent reports from AECOM and Deloitte fourteen months later, in March 2025). All five of these reports clearly indicate lack of control, lack of oversight and lack of governance by Wellington Water, WCC officers and the Wellington Water Committee. Bringing it all back in-house will negate these risks; improve quality of control, service and delivery as well as financial prudence. WCC will be making all the decisions and not relying on contractors and other management tiers/organisations.</p> <p>Wellington City Council needs to keep its finger on the pulse, instead of contracting everything out for another entity to manage. That's what's got us into the mess we're currently in now.</p> <p>Let's learn from our mistakes and move forward and establish a WCC sole ownership in-house water organisation to manage all forms of water from drinking water to stormwater and wastewater.</p> <p>Let's focus on strategic decision-making, building a strong team, and managing quality of work and finances effectively.</p> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

By completing this submission, you are confirming that you are an individual or an organisation:

☒ Individual ☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington ☐ I rent in Wellington ☐ I work in Wellington

☒ I own a business in Wellington ☐ I study in Wellington ☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☒ Yes ☐ No

If yes, which times of day would you prefer to make an oral submission?

☒ Morning ☐ Afternoon ☒ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

[Redacted]

Feedback on the options

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

| | | |
|--|--|---|
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
|--|--|---|

Tell us more about why you made this choice.

Our water comes from the Rimutakas and the sewerage goes out via South Wellington and Porirua. So all 5 councils need to be together to sort out our pipes.

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident

☐ Not very confident

☐ Neither

☒ Fairly confident

☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☒ Quality customer service

☒ Value for money (charges are fair and reflective of cost to serve)

☒ Transparency of decision making and organisation performance

☐ Mana whenua preferences

☐ Environmentally responsible and responsive

☒ Financial sustainability of the new delivery model

☒ Minimise adverse impact on Council's financial position

☒ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

☐ Other (please specify)

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

From: [Katie Underwood](#)
To: [BUS: Feedback](#)
Subject: LTMP Water submission
Date: Monday, 21 April 2025 4:28:12 pm

You don't often get email from [REDACTED] [Learn why this is important](#)

Greetings

Please accept this as my submission on the proposal for water provision in Wellington.

Wellingtonians have been ripped off for 10 years now. I'm glad that the councils have been working well together as a team. But where is the oversight? Where is the accountability? Where is the regular questioning of the supplier? I support Option 1 as it is the only 1 sadly to choose from. However, there needs to be tighter control on what work is done, who decides on the priority, a reduction in time taken on a job. Accountability should be the buzz word for the next 10 years.

Kind regards

Catharine Underwood



Glenside Progressive Association Inc.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

21 April 2025

Submission to Wellington City Council

Long Term Plan Amendment, 2025/26 Annual Plan, Local Water Done Well

We are making this submission on behalf of an organization.

We do wish to speak at an oral hearing.

This submission is made by Glenside Progressive Assn. Inc. Glenside is in the Northern Suburbs between Johnsonville and Tawa along Middleton Road.

We are in the Upper Catchment of the Porirua (aka Kenepuru) stream, which flows to Porirua harbour.

Long Term Plan

1. Long Term Plan – Bike Network Plan

Our area of interest is the Tawa to Johnsonville sector of the bike network plan, which is a Primary Network. We note the proposal to complete the Primary Network over 10 years and **support** this option.

- We note the design work has not started yet, and encourage Council to address the difficult sector first i.e. the rural sector of Middleton Road. There is no alternative route for cyclists and pedestrians.
- We ask that Council use the opportunity to fund associated projects to make it safer for pedestrians also. We want slower traffic through Glenside Village along Middleton Road between Halswater Drive and Rowells Road to make it safer for cyclists and pedestrians and would like to work with a project manager and have funding assigned to fix this problem.
 - We would like a way for people to get across Middleton Road safely to get directly to the Halfway House entrance to Glenside Reserve, and conversely, to cross the opposite way to get to school and shops.
 - Removing the free flow north bound lane on Halswater Drive intersection with Middleton Road and replacing it with a single lane and stop sign would slow vehicular traffic and make it safer for pedestrians and cyclists.
 - The Glenside roundabout traffic is moving too fast, partly due to the free flow lanes. We supported the 2024 traffic safety upgrade to remove the north bound left turning lane, but the proposal was changed to retain it without an explanation why.

- Please install pedestrian islands on Middleton Road in the Glenside village, so that people can cross this road safely.
- Please create a village atmosphere with planting and interpretation signs similar to Pauatahanui village, to slow the traffic.

2. Long-term plan Low-cost, low risk transport projects

- We note Council propose to “neutralise” the loss of NLTP funding by making savings on a range of roading projects (Consultation Document p 27). We don’t know these projects, but express caution as there is a risk when spending less on retaining walls, rural road upgrades and bridge improvements, when Wellington is experiencing increased heavy weather events due to climate change.
- We ask that any funding for the Middleton Road corridor remains.
 - Middleton road is the only alternative road to the motorway between Johnsonville and Tawa and has many bridges and culverts.
 - The proposed development in Glenside West, above Middleton Road, has significant earthworks on steep slopes filling intermittent stream gullies. If approved, the development will impact Middleton Road with gravel slides, landslides, slurry and slumping, therefore we ask WCC to plan and budget for increased road damage in this important access corridor.
 - Glenside used to be high risk area for landslides, but these don’t appear as hazards in the District Plan any more.
 - As WCC planners keep approving development with water run-off impacts, Council must plan contingency funding to manage the outcome. For example, Rowells Road was closed for several weeks resulting from Grenada earthworks slurry blowing a culvert out; Westchester Drive was closed temporarily with a mudslide and the developer’s bund on the Reedy block failed; and the steep slopes above Grenada Avenue and Grenada southbound motorway on-ramp has closed these roads several times with landslides after rainfall.

3. Developer roading

- We are concerned that Council is being pressured to zone land for housing when developers either don’t build the housing or won’t build roads enabling easy access to housing.
- We want Council to require the Callender developers to construct Te Kahu Road from Westchester Drive to Farnworth Terrace, for access to housing development, as was planned.
 - Currently residents have to drive 2.3 kilometres through Churton Park to access this development. If Te Kahu Road was constructed, residents would drive only 500 metres to access the development thereby reducing vehicle emissions, congestion and road wear and tear.
 - Te Kahu Road passes through the Reedy Block. This land was originally earth worked under the Housing Accords and Special Housing Areas Act 2013, to enable affordable housing to be built. The future ‘affordable’ housing will be on Te Kahu Road, Glenugie Grove, Ngahere Grove, Farnworth Terrace and is Stage 3 of the Callender’s Reedy Block development.

- It is also the entrance to Callender’s proposed Glenside West development.
- In the District Plan, PART 4 – APPENDICES, DESIGN GUIDES AND SCHEDULES Appendices; APP13 – Upper Stebbings and Glenside West Development Area, Council sought that prior to the construction of any dwellings in the Glenside West Development Area, an intersection connecting a road from the Development Area to Westchester Drive must be constructed. (This is the intersection of Te Kahu Road and Westchester Drive). In submissions to the DP, the developer objected to this.
- We believe that the developer is avoiding construction of this road and Council may end up paying for it.
- We note the LTP cost for constructing the Mark Avenue to Grenada North road is estimated at 7.9 million dollars and remind Council that in c2011-2013 it cost ratepayers approximately 11 million dollars to build the short Westchester link road to enable the Churton Park development to proceed.

Annual Plan

4. Mātai Moana Reserve

- We note Option 1 to create a 74-hectare Mātai Moana Reserve and to set up a management structure and spend \$750,000 for signage, heritage upkeep, ecological restoration and public access.
- We don’t oppose this option; however, we do make the point that funding should be equitable across all reserves.
- For example, we have previously submitted for funding in the LTP for a Glenside Reserve Management Plan/Restoration Landscape Plan. We seek Council’s financial commitment to the 13 ha Glenside Reserve for future ecological restoration, shelter shed, heritage interpretation, track development, fencing, stream and pond restoration and improved wildlife-bird habitat. It’s challenging for community to apply for funding grants if Council cannot demonstrate its future financial commitment to the reserve.
- The Twigland Garden Centre site, which fronts Glenside Reserve, closed in April. Our Association made previous submissions to Council to buy this section, which is Mixed Zone (light industrial, commercial, residential) and has a profitable café operating on it.
 - We appreciate that Parks, Sports and Recreation recently considered this purchase, undertaking a tabletop assessment of the site. The timing was not helpful, with Council simultaneously releasing the LTP asking ratepayers to make savings. However, we would like Council to take the long-term view and set aside future funding to buy this section, which was once part of the original Halfway House, Section 23.

5. Dog Policy

- In 2024 our Association submitted in support of proposed initiatives to regulate dog owners. In the LTP, we sought funding to enforce the regulations, so that funding would be reflected

in the annual planning cycle. There have been numerous off-leash dog attacks in our community in the last year. We ask that Council fund enforcement to keep people and on-leash dogs safe.

- We remind Council there was an amendment to the Dog Policy to enable the on-leash designation at Glenside Reserve to be revisited, should the land use at the Reserve change in the future. As the horse lease ended in November 2024, we want Council to proceed with the No Dogs/Dogs Prohibited intention of this amendment.

Local Water Done Well

We **support** Option 2 and make the following points regardless which option is chosen.

6. Storm water/water run-off remain with Wellington City Council

- We ask that water run-off and storm water remain with Wellington City Council.
 - We ask that Wellington City Council employ ecologists to work alongside planning and consent personnel. This is because the new District Plan needs people with ecologist's specialist skill set to enable strategic intent to be achieved.
- We ask that Council to prioritise a managed retreat fund to buy out homes in Glenside and Willowbank where property owners are affected by erosion and flooding (refer to photographs at the end of this submission).

7. Ensure the sewer pipes are secure

- Please prioritise the security of the main sewer pipeline running beneath and alongside Porirua stream from Glenside Reserve to Willowbank at Takapu with funding for maintenance to prevent a sewer rupture (refer to photographs at the end of this submission).

On the next pages, please see our photographs of the streamside flooding and erosion affecting private homes along Middleton Road and Willowbank Road, and the sewer main on Glenside Reserve.

Thank you for considering our submission.

Claire Bibby
President
Glenside Progressive Association Inc.
<https://www.glenside.org.nz/>

**Examples of reoccurring damage to properties and infrastructure along Porirua Stream
through Middleton Road and Willowbank Road**



Willowbank Road, damage to householder address, 2016 (Porirua stream)



Glenside Village, 2016 (Porirua stream)



Middleton road rural, 2016 (Porirua stream)



Glenside Village, Middleton Road, 2021 (Porirua stream)



Another address showing water level changes at Middleton Road, 17 July 2021

Same address, view north alongside house.





Debris Arrestor, Middleton Road, 17 July 2021 (Porirua Stream)



Debris Arrestor, Middleton Road, 18 July 2021 (Porirua Stream)



Glenside Village, loss of access to house, Middleton Road 13 February 2022, (Porirua stream)



**McMud traffic , Aruba Grove, Grenada Village, 22 July 2022
(water run-off impact and on-going issues of dust affecting community)**



**Erosion around sewer shaft in Glenside Reserve brought to attention Wellington Water in 2023
(left) and the attempt to mitigate exposure (right).**

End

To : Wellington City Council
(emailed to: feedback@wcc.govt.nz)

From : Rhonda Fitzpatrick

Subject: Submissions on:

A) 2024 – 2034 Long-term Plan Amendment Options

B) Local Water Done Well consultation

Date : 21 Apr'25

I would like to make an oral submission on both items, preferable in a morning slot.

Introduction:

This and previous Councils have perpetuated the myth that more & higher rates are needed to fix infrastructure and to deliver core/essential services.

But the problem is spending not income.

There is so much wasteful & unnecessary spending that it is bleeding us dry. Meanwhile core services are neglected, but pet non-essential projects are funded and the cost of maintaining non-core services and interest payments on borrowings (OPEX spend) is crippling.

This bleeding can absolutely be turned around. Please see **Appendix A**, which has a list where over \$2B in savings/reduced costs in the LTP could be made, mostly in non-essential & non-core services.

What has been shown by issuing the amended LPT with the Water Done Well Consultation document, is that the forecasted pain for Ratepayers, Businesses and Renters is only going to get substantially worst if/when water & sewage is split out of the Rates.

The forecasted financial impact is excessive, and it is not hyperbolic to say that it will be a death knell for Wellington.

As per the table below, my income will NOT be doubling nor tripling in next the 10 years and neither should the Council's.

Examples using data from the LTP & Water Done Well consultation document:

| Residential rates as forecasted before water/sewage is split out to a separate entity | Residential rates and separate bill for water/sewage (after split) |
|--|--|
| A) Modest home: <ul style="list-style-type: none">○ In 2023/24 = \$4,707○ In 2024/25 = \$5,856○ In 2023/34 = \$10,601 (forecast) | B) Modest home: <ul style="list-style-type: none">○ In 2023/24 = \$4,707○ In 2024/25 = \$5,856○ In 2023/34 = \$13,258 (forecast)* <i>(*split: Rates - \$7,268; water/sewage - \$5,990)</i> |
| A) Higher end home: <ul style="list-style-type: none">○ In 2024/25 = \$11,439○ In 2023/34 = \$20,698 (forecast) | B) Higher end home: <ul style="list-style-type: none">○ In 2024/25 = \$11,439○ In 2023/34 = \$25,375 (forecast)* |

| | |
|--|---|
| | (*split: Rates - \$14,829; water/sewage - \$10,546) |
|--|---|

WCC needs to wake up. This level of spend it excessive and unaffordable.

Homeowners:

Modest homeowners do not have (on top of the rates they pay today) an additional spare *\$5,000 nor *8,000 (that’s an extra \$100 to \$150/week) to donate to WCC to waste on “nice-to-haves” nor for a separate water/sewage entity.

Higher end homeowners also do not have an additional spare *\$9,000 to *\$15,000 (an extra \$170 to \$290/week) to donate to WCC.

Renters:

The impact to many Renters (in modest homes) of an increase of \$100 to \$150per/wk per property, will also be unaffordable. Could you afford this additional amount as a student, low wage earner or fixed income pensioner (on top of what is paid today)?

Businesses:

Businesses are charged 3.7 times the rates of residential properties. So an estimate is that for a small business they could expect an increase of \$18,5000 or even an extra \$94,400 a year (extra \$355 or even \$1,800 per week), possibly even more. How many business can afford that (on top of what they pay today)?

**This is the increase from today’s rates to that forecasted in 2033/34 as per the LTP*

This forecasted financial impact is excessive, and it is not hyperbolic to say that it will be a death knell for Wellington.

Price increases like these will and are literally taking food off the table for some householders (be they Homeowners or Renters) and causing businesses to shut up shop and/or leave Wellington.

Action needed:

WCC needs to urgently and drastically cut all non-core & non-essential services. WCC’s spending MUST be reduced by at least \$1B asap.

Appendix A has a list where over \$2B in savings /reduced costs could be made in mostly non-essential & non-core services.

2024 – 2034 Long-term Plan Amendment Options

Insurance & Investment:

None of the three options presented are acceptable.

Reducing the debt ceiling to 200% is a must, but it must be done by cutting major unnecessary spending as outline below, not small core community assets.

Reduce the amount of cover needed by re-assessing what are the critical items that need to be covered in the event of a major natural disaster (ie: earthquake). Some capital items – like over investment/exposure in Social housing and convention centers etc, should be sold off now.

If Wellington has a major earthquake its population base will contract significantly, and the rebuild of infrastructure will be for a substantially reduced population and possibly not in the same locations (due to land having raised or fallen).

Should any current assets (ie: ground leases) be sold ahead of a disaster, then they need to be put into an investment fund, with a % of their annual profit being feed back into the council coffers to help off-set income from rates. The rest of the interest/return should be re-invested so the funds grow annually.

The selected investment fund(s) must have a higher return that what is currently being returned (ie: for the Ground leases), but with the same or lower risk profile.

Protect investment funds with a requirement for a binding citizen referendum, before they can be used, except when needed after a major natural disaster (so future Councils cannot fritter the funds away). The capital of those investment funds (& their compounding growth) must be legally protected so that future Councils can NOT access them without holding a binding citizen referendum.

Begonia House:

Begonia house must be kept and the minimum maintenance done to ensure that it stays open.

The estimates (not quotes) provided for this work need to be seriously re-evaluated and put out to tender again.

The Report from Rawlinsons is interesting as they show a materials cost for Option C of just \$3.4M. Yet an estimated project cost of \$10M of which \$2.2M is made up of contingency and margin costs. Clarity on this cost and an explanation of why 25% contingency fee has been applied to all aspects of this single level refit of a glasshouse (incl design contingency) is deemed appropriate – particularly as this is an ESTIMATE not a fixed quote.

Karori Event Center:

There are too many unanswered questions that first must be addressed.

How is it that a recently built (around 5years old) building could be built in a way that it does not meet the building code nor is it watertight?

Why did council inspections not pick up on this during the build?

Why are not the Builders/Designers and their insurance not paying for the remediation work?

How much of the \$3.3M is for remediation work (that should be claimed against Builder or their insurance or even Council) & how much is the for outfit?

As seen with the estimates for Begonia House there is likely sizeable contingencies and “extras” that are not truly required in this “estimate”.

Further work on the options, possible insurance claim (against Builders/Council) and pricing are needed, followed by public consultation once these details are available.

In the meantime, do the minimum to ensure no further damage to the property.

Bike Network:

Stop all work on the Bike Network saving \$66.9M.

It has & is a disaster. It has been poorly planned, designed and has failed to be successfully integrated into the core & essential existing transport network. It has failed in every area, including Health & Safety on so many levels. The current strategy needs a complete overhaul, and a far more capable design team engaged (ones hopefully with real world, practical experience that also have the confidence to push bad on poor strategy/objective from those above).

Other Capital Programme proposals: - Savings \$438.1M

- City Streets Projects:
 - Harbour Quays Corridor Bus Priority Upgrades – Scrap completely – **save \$51.6M**
 - Eastern Corridor Bus Priority Upgrades – Scrap completely – **save \$16.5M**
- Central City Upgrades – walking& cycling (Dixon & Cuba) – Scrap completely – **save \$18M**
- Low-cost, low-risk transport projects – unsure – **save up to \$ 68M**
 - More detail about what these items are, is needed before a view can be formed on them.
 - However, are 137 Electronic variable school zone signs a legal requirement or just a “nice-to-have”? If the later, please delete from budget. We don’t need to waste capex nor add to the ongoing maintenance of these into our Opex costs.
- Frank Kitts Park redevelopment – scrap complete – **save \$54M + ongoing car park revenue**
 - Keep FKP as an open area venue
 - Keep the car park & revenue from the car park.
- Wellington Zoo upgrades – scrap completely – **save \$13.8M**
 - The future of Zoo needs to be seriously re-considered. With a price tag of \$120M over the LTP, can the ratepayer really afford this and are we getting value for money?
- Venues upgrades - scrap completely – **save \$13.2M**
- Bond Store Upgrades - agree with proposal to rephase work – **save \$0**
- Community Facilities Plan – do NOT reduce budget (keep the \$113M) – **save \$0**
 - However, when projects are ID’ed, each spend needs to be carefully assessed as to the value to residents.
- Suburb Town Centres - agree with proposal to rephase work – **save \$0**
- Civic Square - scrap completely – **save \$203M**
 - It is not clear what are the current “tagged” projects nor what are the earthquake-prone buildings that require \$113M spend.

- Until further details are provided the whole budget should be scrapped. And proper consultation with ratepayers on the Civic Square commenced.
- NB: If any of the \$113.9M was to fund demolition of the **City-to-Sea bridge** then NO. That is NOT required and is another example of unnecessary spending by this Council.

2025/26 Annual Plan Proposals

Support for the Annual Plan

I strongly oppose an annual plan with rate increases above inflation.

Please re-examine the LTP and do better.

We live within a budget and so must Council.

Matai Moana Reserve

Option 2 – no joint management, avoiding spend of \$750k/year

This is a Central Govt responsibility.

Short-term accommodation rates

Make no change to the current policy and do not actively enforce it.

Any additional income is unlikely to be significant. There is even doubt is it would cover the costs of managing it.

These are residential dwellings and there is no evidence that holiday makers staying at these properties cause any greater impact on Council resources (water / sewage etc) than what is already covered by the residential rates charged and paid by those property.

NB: Wellington needs these additional accommodation providers when large events happen in the city or just for those visitors to our city that prefer different types of short-term accommodation. Don't let greed stop people from getting head. And also remember that some people have to do this just so they can afford to keep their home and pay the bills, etc.

Parklet fees

I support the proposed change

Parklets take up valuable parking space so at a minimum there should be some sort of financial benefit to the residents.

NB: the per square fee of \$115.50 does not indicate if this is a per hour or per 24 hours. I assume the later.

Other fee changes:

Insufficient info about what each of these services are to be able to comment.

Other:

Save the City-to-Sea Bridge. It does NOT need to be demolish – **save \$47M**

Local Water Done Well consultation

There are some important details that need to be addressed.

Firstly, Wellington's population is not growing – it is shrinking or at best it is stagnate.

Storm events are neither more frequent nor more devastating.

Ratepayers have not underfunded water infrastructure. It has been council that used our money for water to cross-subsidise other council activities.

Please clarify what is meant when it is said that the new entities (under Option 1 & 2) will be able to borrow up to 500% - is this of their income or of their asset value?

Please explain why the cost of water services will increase no matter which of the three ownership models are selected?

Noting that the population is declining, fixing water leaks will substantially reduce the current 40% loss of drinking water, and storm events are no more frequent nor devastating today than they were in the past?

What are the items that will cause the price of water services to triple in the next 10 years?

Is that more reservoirs are being built, is it the cost of water meters, the cost of replacing old pipes, badly negotiated Contracts, bloated bureaucracy and co-governance payments, other?

NB: GWRC owns drinking water treatment plants, mains pumps & pipelines and lakes, so can't be these items.

The details provided for the impact of splitting water & sewage from our Rates are sparse to say the least. With what has been provided in the consultation document it would appear that:

- My water & sewage charges will go from:
 - \$1,842 in 2024/25 to go **\$6,000 by 2033/34**
- Others may see their water & sewage charges will go from
 - \$3,243 in 2024/25 to **\$10,546 by 2033/23**

When you add in the forecasted rates bill to each of the above:

- \$6,000 becomes **\$13,258**
- \$10,546 becomes **\$25,375**

Clearly the forecasted costs in these documents indicate that WCC is living well beyond the means of its Ratepayers, Renters & Businesses Owners.

The best way to deliver water and sewage services:

Currently with the appalling state of Wellington's water & sewage infrastructure the only option is to take it in-house and try to sort it out. To attempt to merge with other entities will just result in their issues being added to ours & a much bigger mess.

Once a better handle on Wellington's water & sewage has been achieved (& ditto for the other entities), then it may be worth revisiting a merger with other entities to see if economies of scale and management can be beneficial or not.

By going with a WCC sole ownership model, we will have more control, full voting rights, can put in place some good Programme Management & Governance ethics, reverse out of some poor outsource agreements, can decide what the priorities are for Wellington, and of course Ratepayers will have more ability to influence decisions.

So currently Option 2 is the preferred.

However, the expenditure of money on installing residential water meters should only be considered after the large number of WCCs water leaks have been significantly repaired. Only then can a true analysis of the maximum level of savings expected/encouraged through metering be correctly evaluated. That evaluation will indicate if the cost of water meters is financially sound and will also indicate which areas in Wellington to target first with meter (if the analysis supports their implementation).

See APPENDIX A below:

Appendix A – Items to remove from Budget:

| No. | Item | Reduce by: |
|------------|---|-------------------|
| 1 | Franks Kitt Park - Fale Malae, Chinese Gardens, art, promenade | \$42,000,000 |
| 2 | Fencing the wharf - area unnecessary | \$30,000,000 |
| 3 | Demolition of City to Sea Bridge & put in new crossing | \$47,000,000 |
| 4 | Civic Square redevelopment after City to Sea Bridge demo | \$18,000,000 |
| 5 | LGWM & Golden Mile - reduce to just some beatification work (current budget is \$208M! Reduce to \$20M so areas can be tidied up) | \$188,000,000 |
| 6 | Reduce Social Housing renewals & upgrades by 50% (current budget is \$593M! Sell 50% of these) | \$300,000,000 |
| 7 | Reduce Social housing Operating cost by 50% (current budget is \$325M! If 50% sold this should be doable) | \$160,000,000 |
| 8 | Sell some Social Housing should also reduce size of Council's earthquake risk. <i>Less assets to insurance = lower Insurance costs = more \$\$ available to spend on aging pipes. So many wins by reducing Social Housing.</i> | \$? |
| 9 | Do not built any more multi-unit social housing. That is Central Govt job. | ? |
| 10 | Do not do any more infill developments. That Central Govt or private developer <i>(plus there is a glut of empty rentals & house prices are already falling - population is declining not growing in Wgtn)</i> | ? |
| 11 | Waste minimisation programmes (Is this organic waste collections?) (current budget is \$28.7M. Organic waste collection not wanted) | \$28,000,000 |
| 12 | Transport - Bike network plan & sustainable street changes (current budget is \$115M. Reduce by approx. 50%) | \$60,000,000 |
| 13 | Reduction in spending, reduces borrowing, reduce interest cost (current \$2.7B budgeted for depreciation and interest. Reduce to \$2.5B) | \$200,000,000 |
| 14 | Reduce Opex (\$11.6B) by 10% for two years | \$232,000,000 |
| 15 | Reduce Council Officers starting with Marketing & Comms by 50% (54 staff reduced to 27. Assumes \$100k each, for 10yrs) | \$27,000,000 |
| 16 | Reduce pay of 2x iwi reps or pay per meeting or cap at \$70K each (Current paid approx \$130K each, reduce to \$70k as non-voting role, etc) | \$1,000,000 |
| 17 | Maori Partnerships & advise (We already pay for 1x Maori ward Councillor & 2x pouiwi. And also 16FTE for Mataaho Aronui tooHow much advise is needed?) | \$65,000,000 |
| 18 | Climate change response & Sustainability fund (Reduce the \$44M budget & the 20 FTE substantially - nothing WCC does will make any difference) | \$34,000,000 |
| 19 | Decarbonise swimming pools (Delay & only replace gas systems when lifecycle of equip requires replacement) | ? |
| 20 | Living wage tops up for events - value in 2024/25 - \$300k | \$300,000 |

| | | |
|----|--|-------------------------------|
| 21 | Other areas that could be trimmed (though LTP does not provide \$\$ allocated to them), particularly those that are Central Govt not Local council concerns: * Topping up WCC staff wages to the “minimum living wage” (NB: we have Superannuates that can’t afford to pay their rates, they shouldn’t be subsidizing others) * Countless other “pet” and non-essential service projects or groups – that should be self-funding (not taking from ratepayers, particularly while our pipes are failing & borrowing costs are blowing out). | \$? |
| 22 | Sell Takina Conference Centre or give it away (it will cost us \$152M in losses over 10yrs) | \$? |
| 23 | Takina Convention Centre subsidies \$152million | \$152,000,000 |
| 24 | Stop subsidising Berhampore Golf Course (just 100 members) | \$2,000,000 |
| 25 | Stop subsidising the Zoo | \$120,000,000 |
| 26 | International relationship junkets (trips overseas for Councillors) | \$11,000,000 |
| 27 | EV charging and home audits | \$500,000 |
| 28 | Libraries - review their cost (\$524.4M; Opex \$481.3M & Capex \$43.1M; 13x libraries = 12 FTE per library! Half this. NB: 156 staff @\$50k = \$8M where is the rest spent?) NB: Akld had 53 libraries and cost c\$30M pa to run. Wgtn has 13-14 Libraries so why does it cost c\$50M? Even considering a big depreciation tag for the new library, it still seems v high. | \$262,000,000 |
| 29 | Venues, museums, galleries (current budget is \$167M. These should be largely self-funding) | \$100,000,000 |
| 30 | Grants - Arts, cultural and economic communities (current budget is \$124M. Should be largely self-funded) | \$57,000,000 |
| 31 | Recreation facilities & services (current budget is \$106M. Reduce cost of gold plated new public Toilets) | \$10,000,000 |
| | | |
| | | |
| | TOTAL SAVINGS | <u>\$2,146,800,000</u> |

NB: The above figures are taken from the LTP. However, the LTP is very light on detail for its various line items, so if anyone wishes to challenge the above figures, then I would appreciate if they could supply the detail to support their views (so I can update/correct if necessary).

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting **wcc.nz/water-reform**
- Email this form to **feedback@wcc.govt.nz**
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at **wcc.nz/water-reform**
- Submit a video or audio submission at **wcc.nz/water-reform**

You can find out more about these options and make a submission by visiting **wcc.nz/water-reform**

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at **feedback@wcc.govt.nz**

| | | |
|---|---|---|
| Your details | | |
| Full name: Aimee Rei-Bishop on behalf of Te Runanga o Toa Rangatira | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Organisation: Te Runanga o Toa Rangatira on behalf of Ngati Toa Rangatira | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| please see attached submission from Te Runanga o Toa Rangatira on behalf of Ngati Toa Rangatira iwi. | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|--|---|---|---|--|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input checked="" type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input checked="" type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) please see attached submission from Te Runanga o Toa Rangatira on behalf of Ngati Toa Rangatira iwi. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| please see attached submission from Te Runanga o Toa Rangatira on behalf of Ngati Toa Rangatira iwi. |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

Local Water Done Well

Submission of Te Rūnanga o Toa Rangatira

Mai i Miria Te Kakara ki Whitireia

Whakawhiti i te Moana o Raukawa ki Whakatū, ki Wairau

Introduction

1. This submission outlines the position of Te Rūnanga o Toa Rangatira on the Local Water Done Well (the proposal).
2. Te Rūnanga o Toa Rangatira makes this submission on behalf of Ngāti Toa Rangatira. This submission is to be read in conjunction with the submission of Te Rūnanga o Toa Rangatira on the Local Government Water Services Bill (the Water Services Bill) and the proposed wastewater environmental performance standards (the proposed standards).¹
3. Te Rūnanga o Toa Rangatira is the mandated iwi authority for Ngāti Toa Rangatira and has responsibility for protecting and enhancing the mana of Ngāti Toa Rangatira across the various political, economic, social and environmental spheres.
4. In relation to Te Ao Tūroa, the objective of Ngāti Toa Rangatira is to nurture a resilient environment to sustain future generations through reclaimed connection and mātauranga to natural resources, empowering kaitiaki who are leaders and co-managers of our natural environment, our commitment to environmental sustainability and our ability to adapt to the impacts of climate change.
5. Te Rūnanga supports a new multi-Council-owned water organisation (the preferred approach).
6. Ngāti Toa Rangatira exercises kaitiakitanga and manaakitanga to supply fresh drinking water from Te Awa Kairangi. The significance of Te Awa Kairangi is recognised under the Ngāti Toa Rangatira Claims Settlement Act 2014. Fresh drinking water is a taonga and essential to the health and wellbeing for the people of the Wellington, Hutt and Porirua districts.
7. The supply of clean and fresh drinking water is a matter of mana for Ngāti Toa Rangatira. The iwi asserts the catchment and water supply system must be protected and enhanced for present and future generations.
8. Ngāti Toa Rangatira views the discharge of human waste into the sea, waterways and coastal environment as culturally and spiritually abhorrent,

¹ <https://www.ngatitoa.iwi.nz/submissions>

KA UPANE Ā UPANE WHITI TE RA!





irrespective of the level of treatment. The iwi has an explicit preference for land-based treatment and disposal of human effluent over water-based solutions.

9. The harbours and coastlines of Te Awarua o Porirua and Te Whanganui a Tara must be safeguarded from wastewater discharges and associated contaminants. This will involve the building and maintenance of a network that respects waterways, maintains high standards of treatment and active mahi to avoid wastewater overflows.
10. Te Rūnanga o Toa Rangatira is working with the five local authorities (Hutt City Council, Upper Hutt City Council, Porirua City Council, Wellington City Council, Greater Wellington Regional Council) and Taranaki Whānui ki Te Upoko o te Ika to consider and test a range of delivery model options. This cooperative process has resulted in two main options with the preferred approach being a new multi-Council-owned water organisation which will own and operate public water, wastewater and stormwater assets/networks. This means the responsibility for providing bulk water services would be delivered by a new organisation.
11. With Taranaki Whānui ki Te Upoko o te Ika, we have developed mana whenua outcomes for the Local Water Done Well reforms:
 - a. That wai needs to be protected and managed for the benefit of current and future generations.
 - b. There will be an enduring focus on the best possible outcomes for wai, taking a holistic approach across the whole water system.
 - c. There will be a commitment to achieving the outcomes articulated in te Mana o te Wai, as these endure beyond changing political cycles and direction.
 - d. Iwi will have an active role in all levels of the water services eco-system – from long-term planning, governance, operations/management, through to engagement with communities.
 - e. The approach will be tūpuna-led and mokopuna focused, meaning that we need to be driven by the goal of creating a thriving environment for future generations.
 - f. A culture where committing to and resourcing these outcomes will be at the core of any new water entity, partnership or agreement.
12. In addition, Te Rūnanga o Toa Rangatira is exploring alternative and innovative solutions. This includes testing of new micro technology to enable small-scale wastewater treatment that potentially will be a future alternative to the continued expansion of the 'one pipe - one treatment plant' infrastructure network. Te Rūnanga is also in the planning stages to establish a Regional Water Training Facility of Excellence to develop water infrastructure training solutions.
13. These initiatives are being undertaken in collaboration with local authorities and key stakeholders. A prime example of this approach is the recently signed Te Wai Ora o Porirua – the Porirua Harbour Accord which brings together Te Rūnanga o Toa Rangatira, Greater Wellington Regional Council, Porirua City

Council, Wellington City Council and Wellington Water Ltd to work together to restore the health of Te Awarua o Porirua.

14. In summary, Te Rūnanga o Toa Rangatira supports the establishment of a new multi-Council-owned water organisation as the preferred approach. As part of this organisation and structure, we look forward to having an active role in the long-term planning and management of future water services for the region.
15. Ngāti Toa Rangatira will be leading and taking innovative measures and initiatives to protect our harbours and coastlines. We will be actively working to achieve the outcomes outlined in this submission. We welcome others to join us in supporting this kaupapa.

Aimee Rei-Bishop

Kaiwhakahaere Te Mana Taiao - Environmental Manager

- [REDACTED]

TE AO TŪROA | ŌHANGA | ORANGA | WHAI MANA | NGĀTI TOA RANGATIRATANGA

| Name | |
|---|---------------|
| Robert McClean | 17 April 2025 |
| <i>Principal Advisor, Te Mana Taiao</i> | |
| Aimee Bishop | |
| <i>Kaiwhakahaere, Te Mana Taiao</i> | |

Subject to the written consent of Te Rūnanga o Toa Rangatira, the information contained within this document must not be used for any other purpose than that intended.

Written consent from Te Rūnanga o Toa Rangatira is required prior to wider circulation and/or public release of this document.



Te Rūnanga o Toa Rangatira Inc.
26 Ngāti Toa Street, Takapūwāhia, Porirua
5022. Ph: 04 237 7922.
www.ngatitoa.iwi.nz

WCC Long Term Plan 2025

Submitter: Felicity Wong, [REDACTED]

Email: [REDACTED]

Tel: [REDACTED]

Comments on Long Term Plan/Annual Plan 2025

1. Annual Plan: City to Sea Bridge

I strongly oppose the demolition of the iconic Bridge, (including the proposed borrowing for that purpose), for the following reasons:

- It is not an earthquake prone building as it is 50% NBS at IL 2;
- IL2 not IL3 is the correct standard for such a transient structure as for every other NZ bridge;
- It provides safe pedestrian and cyclist access to the waterfront unlike an at grade crossing which is more dangerous;
- Jervois Quay will be impassable due to liquefaction and other collapsed buildings in a strong earthquake. The evidence is that the Bridge will be of no more risk than other buildings on the Quay and it will not therefore be a significant risk for emergency vehicles (Refer Dunning Thornton Report).

Long Term Plan: Additional Expenditure

2. Begonia House

I strongly support option C, to minimally maintain the Begonia House (\$11m) and I strongly oppose its demolition.

I am a regular visitor to the free-to-visit beautiful public asset. I took my children as toddlers there on cold days for them to see the pond. The facility shows plants from a warmer world and from Asia and the Pacific where many people cannot afford to visit. It was a world-expanding educational experience for my children. My disabled mother also enjoyed visiting the Begonia House as it is easily accessible, roomy and relaxing for the elderly to visit. Plant shops do not offer a similar relaxing or educational experience. The special and rare plants themselves have intrinsic value (and are only available to experience at the Befonia House). Every time I visit there are many tourists there.

3 Other Heritage Buildings

I strongly support Including in the LTP funding for minimal earthquake strengthening of historic civic buildings in which hundreds of people frequently gather. I support this for the Michael Fowler Centre; the Opera House; the Bond Store Wellington Museum, and Freyberg Pool. I strongly oppose the demolition of those buildings.

4. Built Heritage Incentive Fund

I strongly support increase in the Built Heritage Incentive Fund and oppose any dis-establishment. The Fund has been very useful in supporting owners to get professional technical assessment of what's required to strengthen heritage buildings. It's been a cost effective Fund with clear community benefit.

5. Karori Events Centre

I strongly oppose sale or demolition of the Karori Events Centre. I support return to the community at nil cost, or minimal WCC expenditure to open it up for community use as promised to the community.

LTP Proposed Savings

6. Discovery Garden, Botanic Gardens

I propose closing the discovery garden for children. I visited with a Playcentre group and it's a very low value operation. There is not sufficient interest for visiting children.

7. Golden Mile

I strongly oppose the Golden Mile project as it is unaffordable at this time, and I support different priorities as above. The cost/benefit analysis is flawed and \$247m should not be attributed to pedestrian "benefit". I propose cancelling the project, and cleaning and maintaining the existing paving, with additional street planting.

8. Organic Waste Project

I strongly oppose the \$62m project to introduce a new waste system, including organic waste collection. I have a worm farm and compost bin and have no access to street frontage for multiple waste bins. Wellington's topography is not suitable for this. Apartment buildings should develop private waste schemes.

9. Cycleways

I oppose expenditure on cycleways, despite being a cyclist. I prefer a slow, shared use road model rather than an increased number of separated cycleways which are unaffordable and unsuitable to Wellington's steep topography, wetter and windier weather.

10. Managing Insurance and Investment Risk

I partially support option 1 as I don't believe public assets (eg ground leases) should be sold. Instead, I request that budgets be reduced to match the rates income, including reduction in Opex and staffing levels. I request there be a reduction in staffing for climate issues, co-design partnerships, and removal of the recently doubled funding for the creative sector (ie return to previous funding level).

11. Council Housing

I propose a new "City Deal" on housing be negotiated with the Government, covering remedial costs for public housing, including VUW/Te Herenga Waka and Kainga Ora historic sites of the Gordon Wilson Flats and Dixon St Flats. I support disposal of Council sites to Kainga Ora along with some accompanying funding for minimal earthquake strengthening (eg \$500m). I oppose the magnitude of \$900m expenditure on Council housing and do not believe the 2004 agreement with the Crown would be enforced by requiring repayment from WCC.

12. Water Reform

I support Wellington going it alone on water reform to reduce the non-transparent cross subsidy involved in the alternative regional model. I support a stronger governance model than currently in place for Wellington Water which is clearly no longer fit for purpose. I support Wellington City establishing a body with clear accountability to city ratepayers via effective governance oversight.

I wish to appear in an oral hearing relating to the above issues.

Yours sincerely

Felicity Wong

Subject: FW: LTP (Long-Term Plan) feedback
Date: Tuesday, 22 April 2025 11:19:27 am

From: Adam Crisp [REDACTED]
Sent: Friday, 18 April 2025 5:23 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: LTP (Long-Term Plan) feedback

You don't often get email from [REDACTED]. [Learn why this is important](#)

Hi councillors,

The below is feedback on your LTP (Long-Term Plan).

I agree with the general synopsis that too many of WCC's assets are in 'one basket' and diversification is needed.

Due to this I am supportive of WCC sell some ground leases and some airport shares, to reduce their insurance exposure and allow reinvestment in funds that are not exposed to local Wellington hazards.

I am strongly opposed to pulling down the bridge from Civic Square to the waterfront and want no more taxpayer money wasted assessing and debating what has been an unnecessary debacle.

Water services – I support a new multi-Council owned water organisation. This makes sense from every direction, geographical, infrastructure, efficiencies and debt servicing management.

Thanks you for considering my feedback,
noho ora mai,

Adam Crisp

SUBMISSION
WELLINGTON CITY COUNCIL
LOCAL WATER DONE WELL

Full Name: Bruce Patterson

Address:

Phone Number:

Email:

Submission Lodged As: Individual

Connection to Wellington: I own a house in Wellington

Wish to Speak: No

My Comment: My feedback relating to the Wellington City Council's Local Water Done Well is as follows:

Option 3. Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework).

I am **very confident** that the option I have chosen will improve the quality and reliability of water services.

Thank you for receiving this submission.

Bruce Patterson, QSM

[Redacted signature block]

Dated: 21 April 2025

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

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- Email this form to **feedback@wcc.govt.nz**
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
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Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at **wcc.nz/water-reform**

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: **wcc.nz/plans**

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Our staff will have access to submissions in their capacity as Council employees.

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All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

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| | | |
|---|---|--|
| Your details | | |
| Full name: Michael Hill | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input checked="" type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input checked="" type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>Water and infrastructure asset management needs to be shared and managed jointly with both an agreed long term plan and accountability for delivering results and outcomes for greater Wellington. Hopefully, this organisation would take a more community/customer focused approach and operate with transparency. Currently, that is not the case.</p> <p>The existing arrangement between WCC and Wellington Water, in my experience, is disjointed and difficult to work with as a developer. Consultants employed by Wellington Water simply have too much sway and control and are not held in check by anyone.</p> <p>At times the "over-reach" by WW consultants has made land development very difficult and overburdened developers with unnecessary costs and often at odds with WC building planners & inspectors. Unfortunately, the sector seems to put up with the problems because upsetting the consultants results in ongoing delays.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|--|---|--|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input checked="" type="checkbox"/> Other (<i>please specify</i>) As a novel idea, the new organisation should work openly with developers and so they can invest in new public infrastructure but not have to be dragged through every consultant rabbit hole on the journey. In the end scenario, developers are creating new, quality infrastructure for Wellington. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>Control and manage the consultants so it is not the "dog wagging the tail". This has been an ongoing problem with the current WW model.</p> <p>Separate the decision-making away from the the consultants. Allow them to make recommendations to an "approvals board" who can also have open discussion with developers and community.</p> <p>Insist on a community focused approach so all parties work together to achieve an acceptable outcome for stakeholders.</p> <p>Ensure all the new infrastructure assets are well tested and are of sufficient quality to endure decades of lifespan rather than 2-3 years.</p> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

Local Water Done Well consultation

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| Your details | | |
|--|--|---|
| Full name: ELKE VEEH | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input type="checkbox"/> I own a house in Wellington | <input checked="" type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
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| | | |

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
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| Tell us more about why you made this choice. | | |
| <p>Going by evidence of recent years, WCC does not have the resources to manage water services by itself. Joining forces to reinforce budgets and planning capability seems the right move.</p> <p>Re managing stormwater: watersheds cross council boundaries which surely makes effective planning difficult. Merging the water management to cover watershed areas makes logical sense.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|--|---|--|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
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| <input type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input checked="" type="checkbox"/> Other (please specify) Clean drinking water is a human right. 'Fair' pricing needs to reflect this. That includes provision regardless of ability to pay for it, in some cases. | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|--|
| <p>What about water-saving incentives? I am from South Australia (a very dry place where water is precious and treated as such). They have a state-owned water services entity. They have water meters and charge separately for it from council rates. The excellent thing they do is a 3-tier residential water usage charge, as well as a basic fixed supply charge. The base usage tier is the cheapest, meets the human rights requirements, and is in my experience easily sufficient for a household of 4 on a quarter acre block with a garden as long as you don't expect your lawn to look like the botanic gardens year-round. The second tier penalises excessive water use by charging more per kL above the base amount. The 3rd tier penalises even more excessive use with an even higher charge per kL above the base amount. So excessive users in effect subsidise the low water users and is a useful incentive to reduce water usage. Re renting: while tenants can in theory be charged for water usage where there is a separate water meter, in practice this often does not happen unless the tenants use excessive water (as the basic charge is quite low).</p> <p>Hand-in-glove with this is local council requirements for any new/significantly renovated residence subject to a building consent to have a water tank installed, and water-saving fixtures installed (showerhead, taps, toilet), and water tank to be plumbed into either laundry or toilet supply. There is also a government rebate for water-efficient appliances (washing machines, dishwashers). All of this combines to nudge/force water conservation which saves everybody money as well as being environmentally responsible.</p> <p>NSW has an excellent and very easy to use (and free) online planning portal (BASIX) that prevents you lodging a development consent application unless you first meet certain criteria re energy and water-saving conservation (including water tank & water saving fixtures - the more bathrooms you want the bigger roof area and larger tank you are required to have, which quickly makes people reduce their number of ensuites). This also saves council money and time as staff don't need to waste time reviewing and advising re non-compliant applications. Working in SA and NSW for many years as an architect I saw how effective all these policies can be - clients don't always believe their architect but when the council computer says no, they accept the need to make some better environmental choices.</p> <p>With climate change making rainfall increasingly unpredictable in NZ this approach seems a no-brainer to me. Add the earthquake risk here and subsequent damage to pipes, getting rainwater tanks into as many properties as possible seems a smart move - a few plastic water containers getting refilled at Civil Defence for weeks/months which is the current fallback is a desperate situation. Failure to plan is planning to fail.</p> |

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| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
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Local Water Done Well consultation

Kōrero mai Have your say

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| | | |
|---|--|---|
| Your details | | |
| Full name: Maurie Kevin Rohloff | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
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| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>I support Option 2—a sole in house Wellington City Council water business unit responsible for the direct management and delivery of drinking water, wastewater, and stormwater services. This will encompass all aspects of these water systems, from infrastructure to regulatory compliance and service delivery, along with quality control and financial oversight. Why? The contents of five reports/presentations on Wellington Water, (three from FeildForce4 - December 2023; January 2024) and reports from AECOM and Deloitte fourteen months later, (March 2025) clearly indicate lack of control, lack of oversight and lack of governance by Wellington Water, WCC officers and the Wellington Water Committee. Lets move forward and establish the water business I refer to, in order to (a) effectively take and maintain control of that business, (b) focus on strategic decision-making, (c) building a strong team, and managing quality of work and finances effectively.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|---|--|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input checked="" type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
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| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
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From: [drakemax](#)
To: [BUS: Feedback](#)
Subject: Water Reforms- Wellington City Council -only water service organization
Date: Monday, 21 April 2025 8:49:32 am

[You don't often get email from [REDACTED]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hi WCC,

I would like to submit an opinion that

Water Reforms- Wellington City Council -only water service organization.

Then there would be direct accountability to Wellington Ratepayers.

Max Drake

[REDACTED]

Local Water Done Well consultation

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| Your details | | |
|--|--|--|
| Full name: Stacy Longstreet-Heath | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
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| | | |
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| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
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| Tell us more about why you made this choice. | | |
| <p>I am not happy with any of these choices as they currently stand.</p> <p>I would request that more thought be given to the issues and more clarity on "how" any proposed solution will help solve both the short term and ongoing term issues.</p> <p>Installing water meters at this point is not the solution...they will be expensive and there are already clearly financial issues. we already know water is being lost due to the city pipes. Focus first on the infrastructure before you go after home owners to bill them for water use. You have already upped the council rates by 21% and threatening to do so again.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|---|---|
| <input checked="" type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input type="checkbox"/> Environmentally responsible and responsive | | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model | | |
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| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
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20 April 2025

To: feedback@wcc.govt.nz

Submission on Local Water Done Well – Options for Consultation in the Wellington Metropolitan Area

**Submitter: Michael Player, Chairperson
Te Awarua-o-Porirua Harbour and Catchments Community Trust**

Address for service: [REDACTED]
[REDACTED] [REDACTED]

We do not wish to be heard on this submission

The purpose of the Te Awarua-o-Porirua Harbour and Catchments Community Trust (Porirua Harbour Trust) (PHACCT)

The Porirua Harbour Trust (PHACCT) exists to promote the sustainable management of the Porirua Harbour and its catchments by advocating for the sustainable management of the harbour's ecosystem and its catchments and fostering understanding of ecological and environmental issues associated with the harbour and its catchments through education and community awareness

PHACCT is also a member of Te Hononga, the Wellington Water Catchments Collective, with whom we are aligned in terms of aims, objectives and approach

Our Trust's position on the three proposals

PHACCT supports the Wellington City Council's preferred option for a regional three waters organisation.

Networks are intertwined

The most compelling reason for a multi-council owned new water organisation is that the current networks for provision of potable water, waste water processing and storm water management are intrinsically joined. We believe more efficient and effective management of all three waters can only be achieved under the asset ownership and stewardship of a single organisation which has the resources and mandate to run and improve services across the board.

For example, drinking water is sourced and transported from catchments in the Hutt Valley and beyond. The Porirua Wastewater plant not only serves the residents of Porirua City but Wellington City's northern suburbs. The Porirua Stream carries storm water and any attendant pollutants from the northern suburbs of Wellington City to the receiving waters of Te Awarua-o-Porirua Harbour. Similarly, cross connected waste and storm pipes pollute catchments and ultimately the harbour itself.

The option for a new entity solely covering only Wellington City or for a Council owned and contracted service operation would entail negotiation of supply agreements with any new entity or entities outside the city in order to maintain vital water services for the citizens of Wellington. This would be complex and costly.

Preferred model has access to more finance

While the Trust is wary about the accuracy of modelling showing future water charges being less than the modified status-quo option, a new entity would have access to larger loan financing than WCC. Given the size of the current infrastructure deficit, solutions will entail significantly more expenditure than is currently available from ratepayer revenue and territorial local authority loans. Economies of scale are also far greater from a multi-council entity than either of the other two options.

Commitment to Te Mana o te Wai supported

The Trust fully supports all the outcomes sought by iwi/Maori. These include a commitment to Te Mana o te Wai. Outcomes sought in Te Mana o te Wai endure beyond changing political cycles and direction.

Pledges in Harbour Accord must transfer to any new entity

If the five councils can agree on a multi-council approach, PHACCT urges that the pledges of WCC, PCC, GWRC and Ngāti Toa Rangatira in the Te Awarua o Porirua Harbour Accord signed on 6 February 2025 be retained and that the commitments made on behalf of Wellington Water be transferred to the new entity. It has taken too long and a huge effort to get the Accord in place to see it stall.

We request that WCC reinforces its commitment to the Harbour Accord by ensuring the Accord is included in any statement of expectations that the Council will have with the new entity.

More emphasis required on stormwater management

Stormwater discharges and related non-point source run off contribute significantly to sediment and contaminant pollution of the harbour. Material on the preferred option says little about this and we consider the Council's position should be more explicit about the importance of stormwater management and the resources needed to manage discharges.

WCC should continue to play its part in improving the quality of stream and harbour water quality

Creation of a new water company, taking over assets and liabilities of the Councils for the three waters systems, should in no way be seen as an abrogation of the commitment made by the Wellington City Council to work for restoration of healthy harbours.

If we are to properly address the harm done by nearly two centuries of environmental abuse by humans it will take efforts from all the councils, infrastructure providers, businesses and the community to all play a part in restoration of the ecological, cultural, and environmental integrity of the harbour in order that people can gather kaimoana, swim, and enjoy the waters of Te Awarua-o-Porirua without compromise.

-ends-

Local Water Done Well consultation

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|---|--|---|
| Your details | | |
| Full name: Christine Montgomerie | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
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| Tell us more about why you made this choice. | | |
| <p>I believe that working together with other councils on our regional (metro) infrastructure makes the most sense. I don't think that we should be limited by the local council boundaries, particularly as water catchments and the way that the people of our region don't fit within the arbitrary boundaries.</p> <p>I think that a new entity would be able to leave the negative legacy of Wellington Water behind, and should be able to operate at arms length from the councils that own it. I have trust that the entity will be set up with the right expertise, and that we'll be able to learn from past mistakes. I also like that a new separate entity would be a step removed from Councils, because if a particular council is disfunctional at a governance level, it could stop any progress from being made. We must act to improve water infrastructure now.</p> | | |

| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
|---|---|--|--|---|
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
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| <input type="checkbox"/> Other (<i>please specify</i>) | | | | |

| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
|---|
| <p>I don't have an issue with paying more for water services. I grew up on a farm, where water was always thought about and worried about. When I moved to the city it was bizarre for me to think that you could just turn on the tap for unlimited water, and also that you didn't have to think much about what went down the drain - that someone else was doing that thinking for you. I'm really happy to pay for this. People who have had several generations in one city take this peace of mind for granted.</p> <p>I was also really upset at the last discussion about Three Waters. I felt that it became very parochial, and felt that the people who were not wanting to share assets that had been built up in one area with neighbours next door was not the kind of society that I want to be part of. I prefer a more collective approach and I'd like the new entity to be thinking about equity when they do price for water services.</p> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

Subject: In support of Option 2: Wellington City Council sole ownership water organisation
Date: Sunday, 20 April 2025 4:02:57 pm

You don't often get email from [REDACTED] [Learn why this is important](#)

Full Name: Margaret D A Klimenko. Preferred first name: Peggy

Submission: Individual

I own a house in Wellington

I do not wish to make an oral submission

I support Option 2: Wellington City Council sole ownership water organisation

I do not support the other two options. Option one sounds too much like the hated and undemocratic 3 Waters model. Option three is simply a rejig of Wellington Water.

The most recent revelations (The Post, 19 April 2025: "Wellbeing or well spent?") illustrate for ratepayers, that which we long suspected: the true awfulness of Wellington Water's profligacy with our money. We already knew about its failure to maintain our assets. This cannot be allowed to continue. What is urgently needed is a new WCC-owned organisation which will own and operate public water, wastewater and stormwater assets and networks: option 2. This model will facilitate oversight, both by WCC itself, and by ratepayers. It is very evident that such oversight is sorely needed and has been woefully lacking.

This WCC-owned organisation must be headed by a Chartered Professional Engineer.

I am very confident that Option 2 will improve the quality and reliability of water services

Most important factors for three waters services:

1. Quality customer service
2. Value for money
3. Transparency of decision making and organisational performance
4. Environmentally responsible and responsive
5. Financial sustainability of the new delivery model
6. Minimise adverse impact on WCC's financial position
7. Legally compliant

As we have seen, a hands-off model, as Wellington Water has turned out to be, is catastrophic, both for adequate service delivery and for sheer fiscal wastefulness. I'm aware that Option 2 will require the re-establishment of a WCC unit resembling the City Works Department (as used to be the case), along with the hiring of engineers to run it, but nonetheless, the benefits to WCC and to ratepayers will soon be realised.

Margaret (Peggy) Klimenko

| | | |
|--|--|---|
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? <i>(Tick all that apply)</i> | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? <i>(An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)</i> | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

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Option 2 - Wellington City Council sole ownership water organisation


A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| <i>Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.</i> | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>This Option 1 is the best long term option and we need to be thinking long term. We also need to be in communication with all other bodies drawing water in this region and be open to all requirements and all ideas. Full community cooperation is required and we need to have that firmly in mind and deal with all water needs in both a cooperative and kaitiaki spirit. So communal conservation and sustainability are important.</p> | | |

| | | | | |
|---|---|--|--|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input checked="" type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (please specify) | | | | |

| |
|--|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| <p>I am also supportive of Mana Whenua preferences in this matter as their perspective and opinions always expand available solutions. All the options concerning the finance aspects I expect to be in place as a matter of course for the Council - those are operating skills every Council must employ. You must also be legally compliant - however with the current government relaxation of regulations across the board, I would like to see the Council employ Best Practice for water standards in this instance.</p> <p></p> |

| |
|--|
| <input checked="" type="checkbox"/> Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002). |
|--|

The Mayor & Councillors
Wellington City Council
Wellington

21 April 2025

Dear Mayor & Councillors

LTP Amendment, 2026 Annual Plan & Wellington Water

I make these submissions in my personal capacity. Accordingly, these are to be read quite separately from the submissions under my name for The Oriental Bay Residents' Association.

Submission 1: City-to-Sea Bridge

My request is that: ***the funding allocation (which I presume sits in 2026 Annual Plan) for the demolition of the City-to-Sea Bridge be withdrawn and replaced with funding for a fresh consultation and updated and comprehensive engineering advice that ensures that residents and Councillors can simply and easily understand the retain the Bridge options (as well as Council's currently preferred demolition options).***

Councillors will be well aware of the contention that the demolition decision has caused, and of the Civic Trust's legal challenge to that decision.

Wherever one stands on this issue, the most puzzling aspect is Council's refusal to engage with the community about alternative options and approaches. At its most simple, Council only consulted on demolition. Opponents to demolition, in a last gasp effort and against significant bureaucratic opposition, forced a truncated retention option on to the table. But there was no time for a considered, evidence based conversation. No meaningful effort was made to see if there could be common ground. Instead, a rushed and poorly informed demolition decision was made and the opponents only possible recourse was a judicial review.

Since then the opponents to demolition I (including me) have sought to engage with Council to see if there is an alternate solution. All efforts to set up meetings have been rebuffed, mostly simply ignored without the courtesy of a reply. Litigation should be the last resort; where parties' go when all efforts to settle have been exhausted. But Council has made precisely zero effort to settle. There is no legal reason why without prejudice discussions can't occur – indeed in almost all litigation I've been involved with (which is plenty) there's been serious and substantive pre- and even post-trial efforts to settle.

Councillors, please use all your powers to force Officers and the Mayor into meaningful, constructive and courteous settlement discussions. I can assure you these would be reciprocated.

Submission 2: Water Reform

I submit in favour of Option 2 (the City option). My reasons are:

- The regional model is fundamentally flawed, and can not be sufficiently amended to avoid a repetition of the structural problems which lay at core of why Wellington Water has been such a failure.

- The flaw is that co-operative ownership among five neighbouring (and, with GWRC, overlapping) councils will lead (again) to management and interest group capture because it is almost certain the five councils will bring different agendas and priorities.
- Option 1 contemplates that the five councils (as shareholders) will work up a single statement of expectations and these will be implemented by the operating company. Unfortunately, but realistically, I think it fanciful that the five councils can reach common ground on the critical issues such as:
 - Metering
 - Connection/fixed charges vs volumetric charges
 - The scale and scope of investment
 - Insourcing/outsourcing
 - Fresh and waste water quality standards
 - Financial structure, including how much debt to incur
 - Investment priorities – especially when most investment will, by definition, be outside each council's rating base
 - Getting other the other councils to pay for Wellington's sludge plant
- Wellington City Council will, I think inevitably, end up in a minority, and essentially powerless, position if it is one of five. To the extent that governance provisions are added that mean that important decisions need, say, three/four of the five councils to support, that will likely backfire and lead to paralysed decision making with only the least contentious decisions being made, not necessarily the best decisions.
- And perhaps most importantly, Wellington City residents will likely end up cross-subsidising residents of the other three cities and/or (in the case of the sludge plant) being charged more because that grandiose scheme has already been committed. Wellington City is the largest and most economically substantive of the four cities and its residents will be seen as having the greatest ability to pay. Put another way, if I were in one of the other three cities, I'd definitely want Wellington City in as I'd foresee that spending in my city will be higher with Wellington City in.
- I can't find in the consultation paper how it is contemplated that the wholesale supply of water would work under Option 2. But I see no particular challenge in Wellington City being a minority shareholder in the Kaitoke reservoir (and the other sources of supply) and the distribution network to the City boundary and having a wholesale water supply agreement with that wholesale water supply company. The other three councils taking water (or a single entity if they join together) would have similar shareholdings and supply agreement(s).
- What's important under Option 2 is that Wellington City is in complete control of the distribution network that supplies residents from the City boundary and deals with waste water.
- I acknowledge that a separate Wellington City company will likely mean higher administration costs (some synergies benefits, at the corporate level, will be lost) but I believe that these can be more than compensated by eliminating regional cross-subsidies and more efficient capex and opex through focussing only on Wellington City needs.
- To be clear, I don't want Councillors controlling the city water company, or for Councillors to be on the Board. The governance and management structures that the consultation paper contemplate so as to put a distance between Councillors and Council are very important.

The other issue that has been raised, which is thorny, is whether stormwater should go into the water companies or kept as a core Council function. My hunch is that it should stay with the Council but I don't have any particular expertise to back that up.

The better approach is for Council and Councillors to get expert advice on that matter, and follow it.

Thank you for your consideration.

Regards

Paul Ridley-Smith

[REDACTED]
[REDACTED]

(<https://www.letstalk.wellington.govt.nz/>)

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Local Water Done Well – Water Reform

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JOHN SWAN

Home (<https://www.letstalk.wellington.govt.nz/>) / Local Water Done Well – Water Reform consultation

(<https://www.letstalk.wellington.govt.nz/water-reform-consultation>) / Consultation survey – Local Water Done Well

Take the survey

Open

Fill out this survey to make a submission on the Local Water Done Well water reform consultation

Review & Submit

Please review your answers below and submit your responses on confirmation.

1. First Name

John

2. Last Name

Swan

3. Are you making this submission as an individual or on behalf of an organisation?

Individual

4. What is your connection to Wellington?

- I own a house in Wellington

5. Would you like to make an oral submission to Councillors?

yes.

eto

Yes

6. Which times of day would you prefer to make an oral submission?

- Morning

7. Please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

8. Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

9. Tell us more about why you made this choice.

Please see attachment

10. How confident are you that the option you chose will improve the quality and reliability of water services?

Neither

11. What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

12. Do you have any additional comments or suggestions regarding the proposed water services delivery model?

No answer

see attached

13. Would you like to upload a supporting document with your submission?

No answer

unable

Notifications and updates

14. Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

Yes

15. If you would like to receive a summary of your submission, please enter your email address below.



I'm not a robot

reCAPTCHA
Privacy - Terms

Your details

Full name:

Email:

Are you making this submission as an individual or on behalf of an organisation?

☐ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☐ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☐ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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A new WCC sole ownership water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☒ **Option 1:**
Multi-council-owned water organisation
(Council's preferred option)

☐ **Option 2:**
Wellington City Council sole ownership water organisation

☐ **Option 3:**
Modified version of the current Wellington Water model
(with a new planning, regulatory and accountability framework)

Tell us more about why you made this choice.

Please see submission attached.

Submission

WCC Local Water done well consultation

14th April 2025

I have read the Water Done Well consultation documents provided as an attachment to 2025/2025 Long term and Annual plan documentation and confine this submission to those particular documents.

I submit in support of Option **one** identified in those documents but ask the Mayor and all councillors to consider the following reasons for my decision:-

- The effect of this decision is to remove the water assets and associated debt from the Balance sheet of the WCC. The removal of this debt has the effect of allowing further debt to be incurred for the purpose of future Capex and Opex.
- It will also accommodate future rate increases to be mandated as water charges will be a separate line item on ratepayer's accounts concealing the actual additional per centage increase in Council expenditure. This is the effect of a separate sludge levy presently being paid by ratepayers. I note that the sludge minimisation levy will remain and assume the sludge minimization plant will transfer to the new multi-council-owned water organisation. Where is the



benefit to the Wellington City ratepayer.[p.63
Consultation document]

- Where is the evidence of agreement by the other participating Councils that they will meet the Takai Here Partners obligations assumed by the WCC as far as water is concerned [p57]. Councillors will need to ensure that representation is retained unencumbered on the oversight and operating Boards of the new operating entity. Co-Governance cannot be permitted by default or design of this Council prior to the Local Body Election scheduled for October this year.

My support of Option one is caused by the incompetency of the Mayor and those Councillors that support her. The removal of water from management by WCC Officers is the only method of ensuring transparency and financial prudence going forward.

John Swan

14/04/2025



| Your details | | |
|---|--|---|
| Full name: SUE PERRY | | |
| Email: SUE PERRY (14) | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

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| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>Co-ordinated, joined up approach. Potential for resource to be directed to areas of greatest need.</p> <p>Cheapest for consumers</p> <p>Better accountability</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|---|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☒ Other (please specify)

Think these are all equally important

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- Concerns that there is no consideration given to earthquake resilience
- Water meters can help to reduce consumption by allowing people to see how much they have used
- ~~See~~

| Your details | | |
|---|--|---|
| Full name: | Alan Hook ALAN HOOK ③ | |
| Email: | [REDACTED] | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>This should generate greater economies of scale, but most importantly a more coherent approach to long term investment.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|---|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| | | |
|---|--|---|
| Your details | | |
| Full name: <u>DAVID GEORGE LAWRENCE</u> (7) | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | | <input checked="" type="checkbox"/> No |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning <u>N/A</u> | <input type="checkbox"/> Afternoon <u>N/A</u> | <input type="checkbox"/> Evening <u>N/A</u> |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>1 Benefits of economies of scale</p> <p>2 Recruitment of capable & competent individuals</p> <p>3 Financial skills of the highest order</p> <p>4 A controlling board of high level persons with enterprise abilities</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☐ Other (please specify)

publicly accountable as for any listed company.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

No.

☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

| Your details | | |
|---|--|--|
| Full name: <u>Gina Crampton</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | | <input checked="" type="checkbox"/> No |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |

Feedback on the options

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| | | |
|---|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| <p>GINA CRAMPTON</p> <p style="text-align: right;">②</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: NOEL BLENDAS QUIRK | | |
| Email: [REDACTED] NOEL QUIRK | | |
| Are you making this submission as an individual or on behalf of an organisation? 0 | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

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- | | |
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| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
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| Full name: | | |
| Email: | | |
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| | | |

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

| | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
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| <input checked="" type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: | Kathleen Hall (19) | |
| Email: | [REDACTED] KATHLEEN HALL | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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| Tell us more about why you made this choice. | | |
| <p>Different areas have differing water demands & needs. Having a multi-council owned water organisation allows for divergent views and includes all needs.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
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| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

That the services need to be transparent and that the charges are the same across all councils; ie for fixing leaks. That sub contractors and contractors are audited to ensure value for money. There has been a lot of wastage by using private contractors that the rate payers have had to pay for. For example; I have seen the same ^{rate} ^{paid} ^{in the} area of Daniel St (near Harper St) fixed numerous times over an 18 month period and yet it is still there. because the solution has been to patch and re patch rather than find a more focused solution - that is to fix the infrastructure.

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
- Register to make an oral submission only at wcc.nz/water-reform
- Submit a video or audio submission at wcc.nz/water-reform

You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



| Your details | | |
|---|--|---|
| Full name: PAUL JOSEPH TOLICH | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

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What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|---|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
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| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|--|
| Full name: <u>Muna Awad</u> | | |
| Email: [REDACTED] | | MUNA AWAD 19 |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input checked="" type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☒ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
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Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: <u>A. BRANLEY</u> (15) 1/1 | | |
| Email: <u># No Annual plan submissions show my email on the internet!</u> | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
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| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) <u>NO</u> <u>Strongly oppose</u> | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation <u>MAYBE</u> | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) <u>NO</u> <u>Strongly oppose</u> |
| Tell us more about why you made this choice. | | |
| <u>see notes page at end. pages 3 & 4</u> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

2/4

☒ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|---|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) in providing fixing (2) |
| <input type="checkbox"/> Transparency ^{democratic} of decision making and organisation performance (3) | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) (stupid question) |
| <input type="checkbox"/> Other (please specify) | |

- 1) Fix the Pipes & Replace. 2) In a cost efficient manner
3) With democratic accountability

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

See Pages 3 & 4.

Wellington City Council
Local Water Well Done Submission due 21 April 2025

Q1. Ownership Options

Options below listed in order of preference.

Not on the Council Options List

1. Council retains ownership and operations (Not on List)

WCC to retain Water Assets and operations in house with the relevant assets, loans and rate contributions ring fenced for that department.

2. Council retains operations and sidelines ownership and funding into a nominee entity (Not on List)

Split the ownership and funding from the operations and maintenance.

Ownership and Funding

A company or trust set up and owned by the WCC to control the assets as a bare nominee, and to hold the assets, loans and be the legal entity recipient of the levies for water added to the rates bills.

Operations and Maintenance

This to be a department of the WCC that receives the water levies and runs the system.

Consultation Options

3. Option #2 Lukewarm support.

Lukewarm support as the least worse. All WCC councillors would need to be on the Board of the entity for democratic accountability and any levies invoiced in tandem with the rates.

4. Options #1 and #3. Strongly opposed.

These are essentially the same proposal and are basically what we have now which as been an utter failure in terms of accountability and operation.

Both of these lack democratic accountability, board appointments and voting are unlikely to reflect the relevant communities needs or financial contributions and divorcing levies from rates would see household bills soar. Over borrowing is highly likely.

Q2. I am not confident that any of the options proposed by the Council will improve the quality and reliability of the service. Options #1 and #3 are same rubbish as now in a different outfit.

Q3. Important Factors

- fix the pipes

- under an affordable financial model – no metering if we can get our usage down voluntarily to the agreed amount.
 - democratic accountability so we can toss out under performers.
- ownership to be trustee or nominee only with the actual owners to be the citizens on the Wellington City electoral role. This would mean any sale would need to go to a local referendum to prevent assets being sold by any group of councillors against the wishes of the community.

Your details

Full name:

Paul FRETHEY WILSON

Email:

14

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

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Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☐ Option 1:
Multi-council-owned
water organisation
(Council's preferred option)

☒ Option 2:
Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

Contract out only the "big stuff."
WCC should have an "in house" staff component to deal with all the "normal" leaks that will always occur.
Stop paying for a profit component on this!!

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident

☐ Not very confident

☐ Neither

☒ Fairly confident

☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☐ Quality customer service

☐ Value for money (charges are fair and reflective of cost to serve)

☐ Transparency of decision making and organisation performance

☐ Mana whenua preferences

☐ Environmentally responsible and responsive

☐ Financial sustainability of the new delivery model

☐ Minimise adverse impact on Council's financial position

☐ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

☒ Other (please specify)

JUST

Doing the job, as is necessary, and in an efficient manner.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Spend money on necessary upgrades,
NOT on water meters to every single
connection (only maybe to new
connections) — there, millions of
dollars saved instantly! already.

| Your details | | |
|---|--|---|
| Full name: | Leith Wallace | |
| Email: | [REDACTED] | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

13

Feedback on the options

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|---|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input checked="" type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |

Tell us more about why you made this choice.

We need to think as a region, and consider amalgamation. Wellington is too small on its own.
I grew up in the Hutt Valley and I've lived in Wghm all my adult life, but I worked in Porirua for 20 years. We are one area.

| | | | | |
|---|--|--|---|---|
| How confident are you that the option you chose will improve the quality and reliability of water services? | | | | |
| <input type="checkbox"/> Not at all confident | <input checked="" type="checkbox"/> Not very confident | <input type="checkbox"/> Neither | <input type="checkbox"/> Fairly confident | <input type="checkbox"/> Very confident |
| What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services? | | | | |
| <input checked="" type="checkbox"/> Quality customer service | | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) | | |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | | <input type="checkbox"/> Mana whenua preferences | | |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | | <input type="checkbox"/> Financial sustainability of the new delivery model | | |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) | | |
| <input type="checkbox"/> Other (please specify) | | | | |

| |
|---|
| Do you have any additional comments or suggestions regarding the proposed water services delivery model? |
| <p>Wellington Water comes from Te Marua and sewerage from Johnsonville + north goes out to Porirua.</p> <p>We need to see all this as an integrated whole</p> |

| Your details | | |
|---|--|---|
| Full name: <u>Paul Richard Nuttall</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
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| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: MARTIN McCRAE | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission?* | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

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| | | |
|---|--|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
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| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☒ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Your details

Full name:

Eilene Elizabeth Troski Rothman

10

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☒ Organisation: Care of Aged /

EILENE
ROTHMAN

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☒ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

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water organisation
(Council's preferred option)

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Wellington City Council sole
ownership water organisation

☐ Option 3:
Modified version of the current
Wellington Water model
(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

I don't have enough information to make a choice.
But we have no fire protection / water hydrant.

How confident are you that the option you chose will improve the quality and reliability of water services?

☒ Not at all confident

☐ Not very confident

☐ Neither

☐ Fairly confident

☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☐ Quality customer service

☒ Value for money (charges are fair and reflective of cost to serve)

☒ Transparency of decision making and organisation performance

☐ Mana whenua preferences

☐ Environmentally responsible and responsive

☐ Financial sustainability of the new delivery model

☒ Minimise adverse impact on Council's financial position

☐ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

☐ Other (please specify)

Safety issues: 1) health - quality drinking water / Sewage
2) fire Safety - water hydrant for 10 households.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

- 1) In Summer lower Amritsar St stinks / Sewage.
∴ we are intertwined with Hutt Valley etc.
- 2) See previous submission: old houses no fire protection. Johnsonville fire engines cannot navigate lower Amritsar.
- 3) There is no water hydrant available.
- 4) There are young children + elderly on street.
They couldn't run quickly in event of a fire.
- 5) I have a science backgd. We need a water supply at least equal to our needs.

EB

| Your details | | |
|---|--|---|
| Full name: | Lydia Susan Tomkinson | |
| Email: | [REDACTED] LYDIA TOMKINSON | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

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| | | |
|--|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| <p>"Strength in numbers."</p> <p>The proposed coordination of our local & regional water services, assets & liabilities should be an improvement over the current administratively fragmented, financially weak, and mis-managed & debilitated structures.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☒ Other (please specify)

All the boxes I have ticked are equally important.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Question: Re: option 1 (a multi-council water services organisation). Re "Households would be charged directly for their water consumption." Does this mean that all households would need to have water meters installed? If "yes", then - How would this be managed? Who would pay? What would this cost per household?

☐ Please tick the box if you would like to receive ongoing updates about this project (you will be notified about the outcome of the consultation as per our commitments under the Local Government Act 2002).

| Your details | | |
|---|--|---|
| Full name: AINE MARIA CAROLINE MEEK | | |
| Email: [REDACTED] | | AINE MEEK ⑧ |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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| | | |
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| Tell us more about why you made this choice. | | |
| <p>Much more efficient to operate as a District Separate billing will make it easier to see the true cost of 3 water provision.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| | | |
|---|--|--|
| Your details | | |
| Full name: <u>Ross Wallace Wilkes</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

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A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

| | | |
|--|---|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |
| Tell us more about why you made this choice. | | |
| <p>WHETHER WELLINGTON CITY WATER IS IN GOOD OR BAD FINANCIAL SHAPE WE NEED TO BE INDEPENDENT TO DO WHAT WE NEED TO AND NOT BE DICTATED TO BY THOSE OUTSIDE OUR AREA. WE SHOULD INTRODUCE WATER METERING AS THE ONLY FAIR WAY TO CHARGE FOR THIS VALUABLE RESOURCE.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☒ Other (please specify) THE SUGGESTION OF MINIMISING ADVERSE IMPACT ON THE COUNCIL'S FINANCIAL POSITION SHOULD NOT BE AN ISSUE AS SUCCESSIVE COUNCILS HAVE ACTED INCOMPETENTLY.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

FROM MY VIEW COUNCILS INCOMPETENCE HAS BEEN DEMONSTRATED BY
GIVING ALL EMPLOYEES AND CONTRACTORS THE ^{LIVING} ~~MINIMUM~~ WAGE.
ISLAND BAY CYCLEWAY FIASCO.
ONGOING ISLANDS IN THE MIDDLE OF ROADS.
THE BUILDING AT TAKIRUA
ONGOING DISAGREEMENTS WITHIN COUNCILS - WE VOTE FOR THEM TO
DO THE BEST FOR OUR CITY NOT TO GRANDSTAND THEIR IDEAS.
NOW WE HAVE AN OBSERVER TO PAY FOR I THINK A COMMISSIONER
TO RUN THE CITY WOULD BE MORE APPROPRIATE.

Your details

Full name:

Maaret Ora Thompson

5

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

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(Council's preferred option)

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ownership water organisation

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(with a new planning, regulatory
and accountability framework)

Tell us more about why you made this choice.

The problem, as I have understood the info from Council,
is accountability TO THE COUNCIL.
The Council has not taken responsibility —
Don't send it elsewhere

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☐ Fairly confident ☒ Very confident

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| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?



Subject:
Date:

FW: Submission to the Annual and Long Term Plans
Thursday, 24 April 2025 2:51:07 pm

From: James Fraser [REDACTED]
Sent: Monday, 21 April 2025 7:17 pm
To: BUS: Feedback <feedback@wcc.govt.nz>; [REDACTED]
Subject: Submission to the Annual and Long Term Plans

You don't often get email from [REDACTED]. [Learn why this is important](#)

KiA OrA We would like to submit on the following;

- City to Sea Bridge We support keeping and maintaining the bridge and do not support borrowing funds for demolition.
- The Begonia House We support Option C; No Demolition.
- MFC, Opera House, Bond Store, Freyberg Pool We support maintaining and possible earthquake strengthening.
- Water Reform We support tighter WCC control, i.e. Go it Alone
- Cycle Ways We support more Cycleways and Pedestrianisation in the CBD.
- Composting Scheme We support local organic waste collection and not one that involves carriage long distances.
- Tree Planting/Green Spaces We support more tree planting, green spaces with community involvement.

We would like to make an Oral Submission.

NgĀ MiHi

James Fraser
Biddy Bunzl
WeAreNewtown
[REDACTED]

Long-term Plan 2024-34 amendment and Annual Plan 2025/26

Submission from:

- Virginia de Joux

- [REDACTED]

- [REDACTED]

Thank you for the opportunity to comment on proposed amendments to the LTP 2024-2034, and on the Annual Plan 2025/26.

While I cannot comment in detail on the full raft of proposals across both plans I am, in general, supportive of concepts such as public ownership and control of public assets, and sensible spending to maintain them. This clearly translates to increased rates and I reject any suggestion from Councillors that zero increases are required – or even possible!

I am also aware of unnecessary expenses which must be curtailed. Unfortunately, additional expense has come from a changed playing field and demands made by current central government. Examples of course are the requirement for a referendum on our established Māori wards, changes to Three Waters and challenges to appropriate speed limits. I urge Council to push back on inappropriate edicts, using legal channels and/or simple delaying tactics, as far as possible.

I provide more detailed feedback on the following issues:

- Water reform
- Mātai Moana
- Commercial rates for short term accommodation providers
- Begonia House.

Water Reform

I support Council's preferred option for a new multi-council-owned organisation. This is imperative so that we have an integrated and coherent approach to our three waters. While planning for the previous Three Waters has been halted, this option is the most likely to contribute to another positive attempt at wider reform.

I recommend that, as the new organisation is established, safeguards are put in place to ensure the continued involvement of iwi, and that education about public responsibility for the cleanliness and integrity of our waterways becomes an important aspect of the organisation's mahi. The organisation must find ways, not only to "deliver" in the traditional sense, but to restore and increase the health and quality of our waterways. Enhancing community pride in our beautiful water assets should be part of this work.

Mātai Moana

I support the vision to establish Mātai Moana as a reserve under the Reserves Act 1977.

I strongly support Council's preferred option that Taranaki Whānui manage the reserve jointly with Wellington City Council. I believe that this is the best option to support the preservation of culturally and ecologically significant features and to ensure that work to progress planting and pest management is continued. I further urge the Council to ensure that mana whenua aspirations are supported and protected in the management structure and planning for Mātai Moana.

Commercial rates for short term accommodation providers

I strongly oppose the concept of charging commercial rates for short term accommodation providers (such as Airbnb hosts) and recommend that it is rejected.

While there are issues around the proliferation of residential property being used for short term accommodation (in particular reducing the availability of long-term housing), the option addresses none of them, but rather appears to be offered as an easy revenue-raising win.

It also has the support of the hotel industry that sees Airbnb providers as in competitors.

However, visitors to the city have a choice as to whether to stay in a residential setting, or in hotel like accommodation, and they make their choices based on their needs and desires for the visit.

Costs to Council of these visitors is based on the Council-provided services they use. As outlined on p42 of the Consultation Document, rates are paid for:

- Drinking water
- Stormwater pipes
- Wastewater pipes
- Footpaths
- Open space
- Street lighting
- Etc...

Visitors use these services whether they stay in a hotel or in so-called short term accommodation – ie in a residential setting. Thus, there is little difference in cost to Council depending on *where* visitors stay.

Rates paid to Council are calculated on property value and for residential properties, the number of bedrooms affects the property value. Council services, and therefore the rates demand, are, and should be, the same for a residential property whether it is occupied by long term or short-term residents.

There does not appear to have been any analysis of the cost to the Council, per visitor based on whether they stay in a 3 bedroom property in a residential setting, or a 250 (or so) bedroom hotel. Should such analysis be undertaken, it would no doubt also be found that a residential property occupied part time by AirbnBers in fact, draws on fewer Council services than if it were occupied full time by a family.

The proposal is also likely to result in unintended consequences – confusion and inequity – when a residential property changes its use – eg through sale, or owner's decision to leave empty, or to provide longer term rental accommodation.

I therefore find that Council's proposal to charge commercial rates on residential properties misguided, and recommend it does not proceed.

Begonia House

Council is seeking feedback on three options for the Begonia House.

- Option C – Do minimum: Cost \$11m (Council preferred option)
- Option A – Demolish: Cost up to \$5.6m
- Option E – Meet Scope: Cost up to \$20m

I totally oppose Option A – the Begonia House is an important and iconic asset for Wellington, drawing visitors not only from Wellington, but from throughout the country as well as internationally. As a conservatory, it fulfils important ecological, educational and conservation roles as well as a recreational function. Like many of Wellington’s assets, however, it has suffered under generations of underspend, with successive Council’s focussing on keeping rates down as part of their re/electioneering strategies.

The suggestion of demolishing the Begonia House drew much public outrage, along with offers and suggestions of financial backing and fundraising.

However, the LTP Amendment document makes no mention of this, and therefore provides an incomplete picture of the financial situation.

With this in mind, it is difficult to assess the impact to Council Budget of either of the two options to save the Begonia House proffered by the Amendment document.

My preferred option is Option E, ie that Council proceeds with work to upgrade the Begonia House “to scope” and maintain it into the future. This must entail ongoing work and partnership with sponsors such as Friends of The Begonia House, and Wayne Norwood, in order to keep costs as low as possible, while maintaining the integrity of the asset for years to come.

Subject: FW: Submission from Graeme Carroll on WCC LTP incl AP
Date: Thursday, 24 April 2025 3:39:58 pm

From: Graeme Carroll [REDACTED]
Sent: Monday, 21 April 2025 10:54 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Submission from Graeme Carroll on WCC LTP incl AP

You don't often get email from [REDACTED]. [Learn why this is important](#)

Submission on the Wellington City Council Long Term Plan, 2024 – 2034 Amendment and Annual Plan 2025-26

Graeme Carroll
[REDACTED]

Email: [REDACTED]

Introduction

I have been a resident of Wellington City since 1984, with a keen interest in the community well being and in seeing progressive innovative sustainable development that will continue to see initiatives taken to make Wellington an example of one of the best places to live in a zero carbon future.

Submission

I support the LTP Option 2 that provides for Medium debt headroom + medium level Disaster Resilience Fund (DRF).

I support the submission made by the Newtown Resident's Association, of which we are members. This Submission includes a number of specific recommendations and suggestions that are well worth WCC following up.

I also support the Local Water Done Well Option 1 – Preferred Option of a new multi-council organisation.

And support the overall approach set out in the Annual Plan 2025-26.

Specific Matters – Earthquake Resilience:

However, as I set out in my 2021 LTP written and oral Submission, in addition to the specific priorities set out in the Amended Long Term Plan 2024-34 and Annual Plan 2025-26, there needs to be greater engagement and investment to provide increased earthquake resilience for Wellington City, with a greater active engagement with partners to help provide the solutions. Much has already been

written by others on this over several years, including the Report from the Wellington Lifelines Taskforce chaired by Fran Wilde, the Wellington Mayoral Insurance Group report, and various presentations around the 10 years anniversary of the Christchurch earthquakes.

The Council deserves credit for the earthquake strengthening work it has already underway.

The last 12 months has also seen further very significant progress by a range of NZ earthquake engineers on finding ways to ensure lower cost practical solutions for the numerous Earthquake Prone Buildings, with these initiatives highlighted at the recent annual conference of the NZ Society for Earthquake Engineering, that included the encouraging practical initiatives by the WCC Earthquake Resilience Team.

Practical initiatives that have been advocated by earthquake engineering specialists for several years now include the seismic structural health monitoring instrumentation of buildings to provide rapid earthquake assessments. There are now low cost effective systems available; such as the Wellington based and developed system by Global Seismic Data (www.gsdhq.io) and a growing number of experienced structural engineers who know how to use the data produced. There is considerable scope for Wellington to rapidly increase the number of buildings with such systems

There are already examples of building owners using such valuable systems to negotiate significantly better insurance deals.

As mentioned in my 2021 Submission, the cost of installing 400 multilevel buildings in Wellington with practical basic systems is around \$8m-\$10m, with the benefits from rapid post earthquake event assessments, minimising otherwise major disruptions, downtime and recovery time costs from the effects of a moderate earthquake on Wellington. With such these types of installed sensor systems rapid assessments are possible within a couple of hours. It took weeks to months to assess the condition of many multilevel buildings in Wellington from the 2016 Kaikoura earthquake on Wellington with costly major disruptions and relocations needed for many people.

Wellington City Council needs to take a lead and install such systems across its buildings – including as a priority for multilevel housing apartments, and to take advantage of the benefits of including these systems in designated Earthquake Prone Buildings.

I would welcome any follow up discussion to advance such initiatives.

Other Matters:

- 1) **Improvements to Street/Road Signs** – request that there be a Review to Improve in various locations including where there are areas of road work repairs/disruptions.

Signs need to be large and with better detail rather than more road cones where

there are road works. This is a health and safety issue. Could be improved at low net cost.

2) **Explore More Opportunities for more Waste to Energy/Soil Conditioner Options.**

The investment by WCC into Waste management is significant. I am aware that there are a number of technologies and providers now available that offer more opportunities for Council, that offer real possibilities of achieving greater net benefit returns, lowering demands on ratepayers. I encourage wider engagement on these options.

Please contact me any time re of this. Thanks!

| | | |
|---|--|---|
| Your details | | |
| Full name: SOMALILAND SOCIETY IN | | |
| Email: NEW ZEALAND INC. | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input checked="" type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| | | |

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

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| | | |
|---|---|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

☒ Quality customer service

☒ Value for money (charges are fair and reflective of cost to serve)

☒ Transparency of decision making and organisation performance

☒ Mana whenua preferences

☒ Environmentally responsible and responsive

☒ Financial sustainability of the new delivery model

☒ Minimise adverse impact on Council's financial position

☒ Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards)

☐ Other (*please specify*)

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
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Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

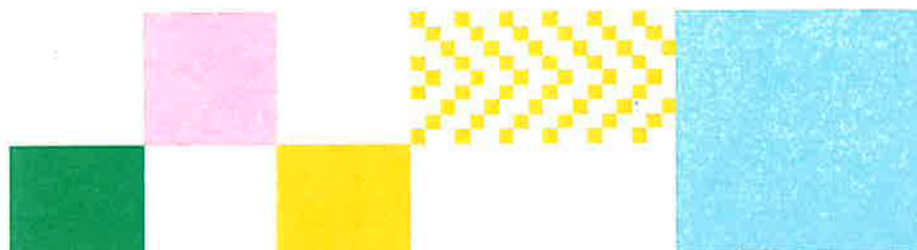
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



| Your details | | |
|---|--|---|
| Full name: <u>Nema Laku</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
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| | |
|--|---|
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Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Local Water Done Well consultation

Kōrero mai Have your say

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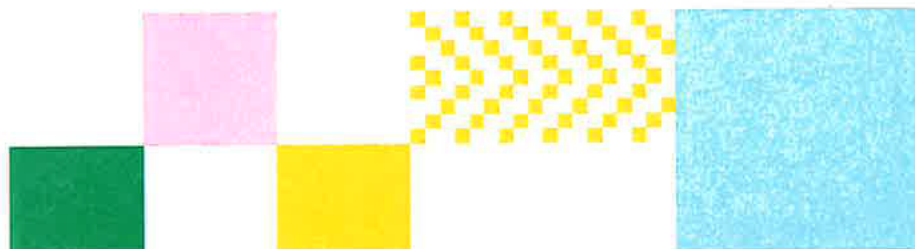
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.

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Your details

Full name: **JOCELYN MARGARET CHALMERS**

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.)

☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

If yes, please provide your phone number for us to contact you to arrange your oral submission time.

Feedback on the options

Wellington City Council is presenting three options for the future of water services. You can read about these options in more detail in the consultation document, available at wcc.nz/water-reform

Option 1 - Multi-council-owned water organisation (Council's preferred option)

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Option 3 - Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework)

A modified version of Wellington Water where asset ownership and investment decisions remain with each individual council. As the existing Wellington Water model would not comply with all aspects of the new legislation, this option has been updated to comply with legislation.

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?

Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below.

☒ **Option 1:**
Multi-council-owned water organisation
(Council's preferred option)

☐ **Option 2:**
Wellington City Council sole ownership water organisation

☐ **Option 3:**
Modified version of the current Wellington Water model
(with a new planning, regulatory and accountability framework)

Tell us more about why you made this choice.

It's more streamlined and therefore hopefully more efficient & more cost effective

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☐ Other (please specify)

It's horrible to think of water, such a precious resource, being wasted. We must fix the infrastructure so this does not happen + good quality water can be delivered

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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Privacy statement

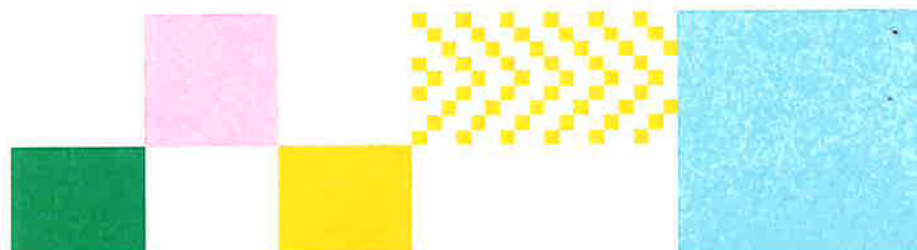
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| Your details | | |
|---|--|---|
| Full name: <u>Anson Diane Pinnings</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |

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| | | |
|--|--|---|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| <p><u>I have read the reasoning outlined on p56 of the consultation document; it makes sense - a regional approach, sharing accountability, costs, gaining economies of scale, access to debt finance, provision for investment.</u></p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: CLAIRE VIRGINIA McDONALD | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |

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| Tell us more about why you made this choice. | | |
| | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

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Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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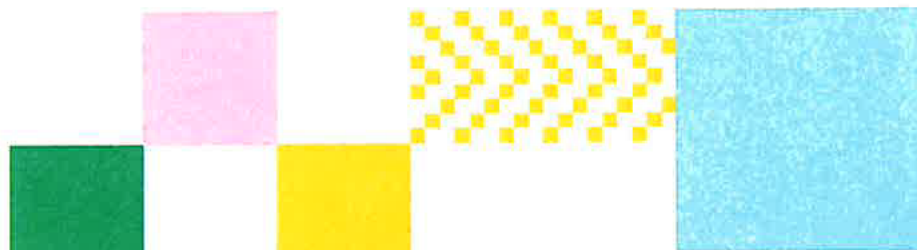
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| Your details | | |
|---|--|---|
| Full name: Elizabeth Janet Miller | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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| | | |
|---|---|--|
| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
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| Tell us more about why you made this choice. | | |
| My concern with option 2 is that I lack confidence in the WCC to manage the water organisation. | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|---|
| <input checked="" type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Nick Leggett identified the issues re water delivery so I disagree that he should resign.

Local Water Done Well consultation

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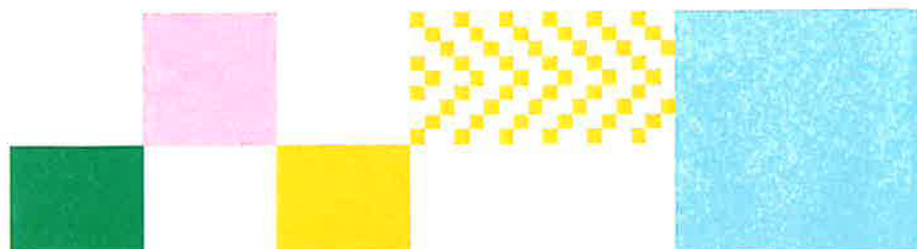
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| Your details | | |
|---|--|---|
| Full name: <i>Margaret Donnett</i> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | | <input type="checkbox"/> No |
| If yes, which times of day would you prefer to make an oral submission? | | |
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| | | |
|---|---|---|
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| Tell us more about why you made this choice. | | |
| <p><i>I do not think Wgtn C.C. should have anything to do with the water.</i></p> <p><i>(1) No asset registers.</i></p> <p><i>(2) No fluoride for a year.</i></p> <p><i>(3) Broken pipes & NO maintenance for years & spending every penny on luxuries!</i></p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☒ Not very confident ☐ Neither ☐ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |

☐ Other (please specify)

Weekly report on what has been achieved.

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

| Your details | | |
|---|--|---|
| Full name: <u>Elizabeth Stöckler</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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| <input type="checkbox"/> Yes | | <input checked="" type="checkbox"/> No |
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| Tell us more about why you made this choice. | | |
| | | |

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

| | |
|---|--|
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☐ Other (please specify) _____

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

All submissions must be received by **midnight Monday 21 April 2025**.

There are multiple ways to make a submission. However, each individual or organisation can only submit once. You can include supporting information along with your submission.

- Complete the online submission form by visiting wcc.nz/water-reform
- Email this form to feedback@wcc.govt.nz
- Print and post this form to the Freepost address at the end of the form, or drop it off at any of our libraries
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You can find out more about these options and make a submission by visiting wcc.nz/water-reform

Why we're collecting this information

Your feedback matters. This consultation is about the future of our water services and it affects everyone who lives, studies, plays and works here. That's why we want to hear from as many people as possible. Your views will inform the next steps we take.

Before you start, read about the options we are consulting on and the other supporting information in the consultation document at wcc.nz/water-reform

Note: For those wishing to also give feedback on the Long-term Plan (Section Sections 1 and 2), please use the separate submission form or complete your submission online at: wcc.nz/plans

Privacy statement

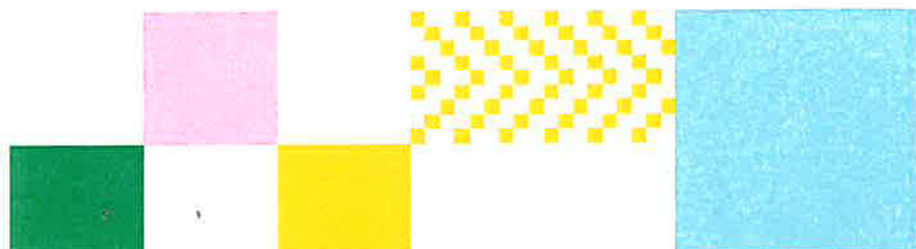
Submissions including your name and opinions are published and made available to Wellington City Council elected members, pouiwi and the public from our offices as a hardcopy (on request only) and on our website. Councillors may wish to contact you about your submission. We will contact you first to obtain your permission to pass on your contact details to them. Contact information will be used for the administration of the consultation process. For example, informing you on the outcome of the consultation or contacting you to arrange an oral submission.


Our staff will have access to submissions in their capacity as Council employees.

Except for your name, personal details like contact information and demographic information will be redacted prior to publishing. Please note that you should not include any personal information in the free text fields of this survey if you do not wish it to be made public.

All responses will be de-identified as part of the analysis, before overall themes are shared with the general public and the other Councils in the region consulting on options for a water organisation.

For further details around privacy please see our **Let's Talk privacy statement** and extended **Wellington City Council privacy statement**. All information collected will be held by Wellington City Council in accordance with the Privacy Act 2020. You have a right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. Please contact us at feedback@wcc.govt.nz



| Your details | | |
|---|---|---|
| Full name: <u>Cindy Cameron</u> | | |
| Email: <u>Phone</u> |  | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
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| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
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Feedback on the options

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Option 1 - Multi-council-owned water organisation (Council's preferred option)

A new multi-council-owned water organisation that will own and operate public water, wastewater and stormwater assets/networks.

Option 2 - Wellington City Council sole ownership water organisation

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| | | |
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| Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services? | | |
| Due to the legislative changes introduced under the Local Water Done Well reforms, 'doing nothing' is not an option. If you do not support any of the options, you are welcome to leave your feedback in the box below. | | |
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| Tell us more about why you made this choice. | | |
| <p>The current governance structure has had so much discussion surely they must already be up to speed as to what is required. A whole new "entity" makes me nervous thinking of the troubles that go on with the Health Service's re-governance.</p> | | |

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input checked="" type="checkbox"/> Mana whenua preferences <i>respect</i> |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Keep on with good work.

| Your details | | |
|---|--|---|
| Full name: <u>Bilal HASSEN</u> | | |
| Email: | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
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|---|--|---|
| Full name: <u>Anaaway - HASSEN</u> | | |
| Email: | | |
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| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
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Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Your details

Full name: Rodha Abubaker Haji

Email:

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☐ I own a house in Wellington

☒ I rent in Wellington

☐ I work in Wellington

☐ I own a business in Wellington

☐ I study in Wellington

☐ I am a visitor to Wellington

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☐ Yes

☒ No

If yes, which times of day would you prefer to make an oral submission?

☐ Morning

☐ Afternoon

☐ Evening

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| <input type="checkbox"/> Other (<i>please specify</i>) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Your details

Full name: **ERIKA ROSS**

Email: [REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

☐ I rent in Wellington

☐ I work in Wellington

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and accountability framework)

Tell us more about why you made this choice.

Given the multi council oversight a governance of the current system has been woefully inadequate I have no confidence WCC on its own could be trusted and no confidence in the multi council approach (Option 2) would be competent. Option 3 - with new regulatory and accountability is our best hope of achieving best outcomes for Wellington residents.

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
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| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

As noted on the first page WCC and the current multi council governance have been woefully incompetent in managing this essential resource.

A system with a more transparent and competent external oversight and management is most likely to ensure sensible & sustainable decisions are made over time.

Puka Tāpae Submission form

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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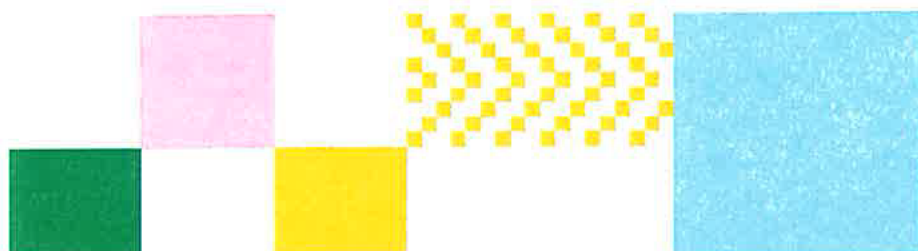
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Your details

Full name:

DAVID COCHRANE

Email:

[REDACTED]

Are you making this submission as an individual or on behalf of an organisation?

☒ Individual

☐ Organisation:

What is your connection to Wellington? (Tick all that apply)

☒ I own a house in Wellington

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☐ Yes

☒ No

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Tell us more about why you made this choice.

How confident are you that the option you chose will improve the quality and reliability of water services?

- ☒ Not at all confident
 ☐ Not very confident
 ☐ Neither
 ☐ Fairly confident
 ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

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Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Do those 4 properly, and the rest will follow.
 Council needs a dedicated committee of
 say 5 people: 2 or 3 councillors; 2 or
 3 experts in the sector and with
 governance skills.
 A council of about 20 people
 reading bureaucratic reports has
 demonstrated comprehensively that
 such a system is not capable
 of meaningful supervision.

| Your details | | |
|---|--|---|
| Full name: GAIL SANDRA NOWLAND | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
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| <input type="checkbox"/> Option 1: Multi-council-owned water organisation (Council's preferred option) | <input checked="" type="checkbox"/> Option 2: Wellington City Council sole ownership water organisation | <input type="checkbox"/> Option 3: Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) |

Tell us more about why you made this choice.

It seems an obvious choice to ensure all of Wellington's water assets and networks are under one entity to decide on and manage all water issues. This would hopefully deal with all the remedial infrastructure issues as well as other ongoing water issues. This would of course only be feasible and possible if money was not used for unnecessary and unwanted projects (eg Golden Mile more cycle lanes etc etc) and dedicated to water issues.

How confident are you that the option you chose will improve the quality and reliability of water services?

☐ Not at all confident ☐ Not very confident ☐ Neither ☒ Fairly confident ☐ Very confident

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input type="checkbox"/> Quality customer service | <input type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

Puka Tāpae Submission form

**Absolutely Positively
Wellington City Council**
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|---|--|--|
| Full name: <u>Lonie Martin</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input checked="" type="checkbox"/> I work in Wellington |
| <input type="checkbox"/> I own a business in Wellington | <input type="checkbox"/> I study in Wellington | <input type="checkbox"/> I am a visitor to Wellington |
| Would you like to make an oral submission to Councillors? (An oral submission is a formal hearing with set times to speak to Councillors. Individuals can speak for five minutes and organisation can speak for ten minutes.) | | |
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| If yes, which times of day would you prefer to make an oral submission? | | |
| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| <u>N/A</u> | | |

Feedback on the options

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| Tell us more about why you made this choice. | | |
| | | |

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What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
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| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

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Puka Tāpae Submission form

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Wellington City Council
Me Heke Ki Pōneke

Local Water Done Well consultation

Kōrero mai Have your say

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| Your details | | |
|---|--|--|
| Full name: <u>Suman Lata</u> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
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| <input type="checkbox"/> Morning | <input type="checkbox"/> Afternoon | <input type="checkbox"/> Evening |
| If yes, please provide your phone number for us to contact you to arrange your oral submission time. | | |
| <u>N/A</u> | | |

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What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
| <input checked="" type="checkbox"/> Transparency of decision making and organisation performance | <input type="checkbox"/> Mana whenua preferences |
| <input checked="" type="checkbox"/> Environmentally responsible and responsive | <input checked="" type="checkbox"/> Financial sustainability of the new delivery model |
| <input checked="" type="checkbox"/> Minimise adverse impact on Council's financial position | <input checked="" type="checkbox"/> Legally compliant (meets drinking water regulations and wastewater and stormwater environmental standards) |
| <input type="checkbox"/> Other (please specify) | |

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| Your details | | |
|---|--|---|
| Full name: <i>Angelina Brigueira</i> | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
| <input checked="" type="checkbox"/> I own a house in Wellington | <input type="checkbox"/> I rent in Wellington | <input type="checkbox"/> I work in Wellington |
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- | | |
|--|--|
| <input checked="" type="checkbox"/> Quality customer service | <input checked="" type="checkbox"/> Value for money (charges are fair and reflective of cost to serve) |
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| Your details | | |
|---|--|--|
| Full name: PREM SINGH | | |
| Email: [REDACTED] | | |
| Are you making this submission as an individual or on behalf of an organisation? | | |
| <input checked="" type="checkbox"/> Individual | <input type="checkbox"/> Organisation: | |
| What is your connection to Wellington? (Tick all that apply) | | |
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| <input type="checkbox"/> Other (please specify) | |

Do you have any additional comments or suggestions regarding the proposed water services delivery model?

To:

[BUS: Feedback](#)

Subject:

Water reform

Date:

Sunday, 30 March 2025 11:35:18 am

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Fix the pipes - ! Water is needed for our survival, drinking water, for hygiene, for growing fooddd crops in our gardens, and pipes must be resilient and withstand a major earthquake.

Forget about everything else until you have fixed - fixed not patched - the piipes and secured our water supply.

How you do that is up to you to do the researchdh, analysis, etcetc . From your performance to date you have no idea how to do that properly. Get advice and get the people who know to show you the options - it is your job not ours - why the goodness do you think we have a council.

You should all be ashamed of yourselves.

You ask people who have no experience and don't understand terms like 'models for water service delivery' (sewage is taken away, not delivered), 'drinking water, and stormwater assets, debt revenue and liabilities to a new council controlled water organisation: put that in plain English - councillors should have the ability to do this - it is what you are paid to do - and I thought the council already controlled 'water organisation' - what the hell does that mean?

Water

1. What the problem is in plain English.
2. What the council has failed to do, and what has to be done now. Who you have taken advice from, and what the advice is in plain english
3. The plan: The time it will take, what will happen, how it will affect everyone (eg by suburb, street, etc)
4. Community meetings, email addresses and phone numbers where you get straight through to a person who can answer your questions.

I'd like your 'feedback' on this.

To: [BUS: Feedback](#)
Subject: Re: Automatic reply: Water reform
Date: Sunday, 30 March 2025 11:41:46 am

You don't often get email from [REDACTED] [Learn why this is important](#)

You need to take informed advice, look at the facts, not rely on opinions of everyone to provide this expertise. You are elected to manage a budget properly so just do it and stop avoiding your responsibilities - this kind of nonsense - a leaflet in some letterboxes is just a fob-off to say you asked everyone to say what they wanted and pretend you are democratic. This is absolutely stupid as everyone has a different idea and those whose ideas matter won't have the time or be able to reply and make submissions - you just follow the mayor's line 'I'm wealthy, I'm okay, I just pretend I'm listening but I'll do things that suit me and get votes for me', We see through all this bluff - how much did it cost to print these leaflets? and get them delivered? Why not have a councillor in public libraries and community centres available to explain things - that's democracy!

On 30/03/2025, at 11:35 AM, BUS: Feedback <feedback@wcc.govt.nz> wrote:

Thank you for your interest in our 2024-34 Long-term Plan Amendment, 2025/26 Annual Plan or Local Water Done Well Reform consultations.

We are now consulting on these three proposals. **The submission period is from 20 March to 21 April 2025.**

If you have emailed a submission, we will provide this in full to Councillors with personal information redacted. These will also be published (redacted) at the end of the consultation period. If you have indicated that you wish to make an oral submission, we will be in contact soon with more details.

If you have asked us a question to better inform your submission, then we will endeavour to get back to you within three working days. Some detailed questions will take longer to prepare a response.

For more information on our consultations, please visit wcc.nz/haveyoursay. This website will be updated regularly.

Aku mihi nui ki a koe, many thanks,

The LTP, AP and Water Reform teams

From: [REDACTED]
To: [BUS: Feedback](#)
Subject: Have your say
Date: Sunday, 30 March 2025 5:48:58 pm

You don't often get email from [REDACTED]. [Learn why this is important](#)

Water reform:

While I believe there is a very great need for water reform, I think the options that you have laid out do not solve the problem.

I think amalgamating the water structure between the relevant local bodies is a good idea, however setting up a separate organization to carry out water reticulation is just repeating the mistake made by setting up Wellington Water.

Also as a ratepayer I have no problem subsidizing poorer ratepayers for this necessary service. By making it user pays for water delivered, you place an added burden on poorer people.

Insurance: I have no problem with the sale of airport shares and the creation of a new investment fund

Yours

L G Smith

[REDACTED]

To:

[REDACTED]

[BUS: Feedback](#)

Subject:

Water reform

Date:

Monday, 31 March 2025 9:56:48 am

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Seems a good idea to combine with other councils for efficiency, but why charge households directly for water, this will impact poorer households who already have trouble paying for their electricity and rent. As a ratepayer I am happy to contribute to ensuring water is freely available to all. So I don't like options 1 or 2. And option 3 seems crazy, why would WCC keep contracting out to Wellington Water, with such a bad record. Why not develop a Council team who can do the work?

Olive Margaret Smith

[REDACTED]



Wellington Central Grey Power Association Inc
Colleen Singleton, President

[REDACTED]

[REDACTED]

31 March 2025

Wellington Central Grey Power submission on the Long-Term Plan Consultation document April 2025

Grey Power Wellington Central is the recognised voice for seniors (over 55) in central Wellington and is affiliated to the Grey Power Federation of 70 plus incorporated societies.

Our purpose is to campaign for and lobby, in the interests of both our members and seniors, in Aotearoa New Zealand.

Our submission draws from a diverse membership whose age and experience informs the views below.

We comment using the document sections below:

Mayors welcome

We note the opening remarks of the Mayor in the document focus on underinsurance and the risk natural disasters pose to council assets.

We reflect that those same risk exist for our membership as well as the rest of the community.

Our membership has great lived experience and knowledge

We record that many seniors have little or no opportunity to mitigate those risks as individuals given their economic position and, as such, may rely on Council services to a greater extent than some other citizens. A dependence on social housing, accessible infrastructure, including transport services, are among those on which we place great reliance.

Again, drawing from our age as older citizens we submit that members have made a proportionately greater contribution to the funding of council infrastructure and services than younger city dwellers.

We note the early reference in the consultation document to the insurance 'gap' and the concentration of investment in Wellington International Airport.

Our members have lived experience of the consequences of asset sales and the privatisation of once public services in the interest of private stakeholders.

Our members have seen the sale/transfer of both national assets such as the Bank of New Zealand, Air New Zealand, Post and Telegraph Services and the consequent transfer of equity offshore. We have seen similar sales and erosion of public control of services such as water services in this region.

Where we have come from

We support an increased focus on Economic and Social Wellbeing along with Cultural, Urban Form and Environmental Wellbeing. To that end we make the following observations:

Wellington has an important record as a provider of social housing and, with an aging population combined with a diminishing earnings/income opportunity for seniors, we ask that this record continues and is enhanced.

As well as further 'public housing' development we see the Council having a key role in new housing developments. In particular, we note the importance of private and public housing initiatives requiring housing construction such that an aging population is able to live in 'single level' accommodation and not be reliant on internal stairs within a single dwelling.

While noting the emphasis on a 'business friendly city' we stress that 'economic wellbeing' is about much more than council supporting 'business' per se and that the economic wellbeing of our members is not tied to the commercial activities of the CBD or suburbs. It may well be 'nice' to have more retail and café options but these are not always in locations where our members can participate given constrained incomes, mobility and opportunity.

Insurance

That the Consultation document records an unmodeled increase in earthquake risk and consequent insurance gap, this is surely at odds with the lived experience of many seniors.

As the Christchurch experience shows the flow on increased cost to private and commercial premiums had a worldwide effect – one that those of our members who are home owners already experience as do members in rental accommodation through increased charges.

Accordingly, the debate over the possible redistribution of the council investment portfolio is arguably somewhat meaningless. To suggest that redistribution of a portfolio of less than half a billion dollars would somehow mitigate the impact of a serious event presupposes that council, or central government would have the resources to rebuild existing assets.

And, were those resources to actually exist and assets rebuilt/recovered this posits a scenario whereby the rest of the city, private dwellings and business, would already have the means and the ability to be rebuilt. A glance at the number of still shuttered properties in the CBD shows this is not the case.

The option to create a 'small' disaster fund of \$68 million from the sale of some (unspecified) ground leases and to self-insure appears to be, at best, a band aid on a much larger problem.

We ask why, if the preferred option is to have a 'large debt headroom', how it can be that asset sales are seen as required when the 'headroom' is at 200%.

The appendices

The appendices propose a series of cuts to potential funding including the elimination of a number of programmes.

For Grey Power, and other community members, access to and participation in the life of the city is important.

Being a "Central" Wellington association of Grey Power Federation does not mean our interests are confined to the CBD and surrounds so we make the following observations.

Transport: We note the tensions between local and central government on the reduction in funding. We note how central government has used the threat or reality of commissioners to usurp local and regional authorities.

We question the extent to which the current administration and leadership of the Council have thought or acted to engage with community groups, business and citizens to mobilise 'people power' to engage with political parties, Parliamentarians and decision-makers with a view to influencing funders.

We cite the recent 'Begonia house' campaign as an example of how the community can exert influence on decision-makers as one model to review when dealing with central government.

By contrast Grey Power Wellington Central was most concerned at the approach to the Reading deal and trusts that next time the public interest is at stake, transparency will be to the fore. Accordingly, while we appreciate and note the financial transparency in the range of reviews in the appendix, we question why the financial analysis is not also accompanied by a 'social impact' analysis that puts the costs into perspective against future and current use of the services and facilities under review.

Absent that analysis, it is difficult to make informed comment on any particular project and its deferment or costing.

The plan for the year

Matai Moana Reserve.

Grey Power notes the role of Te Tiriti/The Treaty of Waitangi and sees Council participation as a matter to be determined by the original owners.

Rates

The 12.2% rates increase will challenge many of our members and seniors generally. While those on low incomes may access rebates, the fact is that for those on fixed incomes such increases directly as owners or indirectly as renters present significant challenges.

Given many of the developments in the document, such as the Golden Mile, are intended to benefit the commercial sector directly we question why the proposal is to maintain the current differential.

Fees and User Charges.

Grey Power is concerned that the blunt method of 'Inflation adjustments will negatively impact on those using a range of council facilities. As an example, swimming pools can provide very real leisure and health opportunities to the public at large and seniors in particular. At a time of increasing disparity of incomes any increase has the potential to exclude current users or deter new users.

NOTE: The absence of comment on any aspect of the Proposal should not be seen as Grey Power Wellington Central endorsing or rejecting that aspect.

Local Water Done Well

Above we have referenced our concerns around privatisation and central government influence on services. Water is arguably the preeminent service.

Despite the statement (page 52) that "Regardless of the chosen approach, water infrastructure will remain publicly owned and managed..." as the March revelations show fiscal control of the services has not been in the interests of citizens.

Grey Power's view is that water is a fundamental human right as such access to and control of that right needs to sit within the voting community.

A cursory review of the debacle of the UK privatisation of water offers a telling rebuke of the dangers of privatisation – at any level.

Council must use its very best endeavours to ensure that the claim "publicly owned and managed" is in fact the truth and that day-to-day supervision and control is such that delivery of services to citizens is realised.

The preferred option of a “New multi council owned water organisation” has some attraction but the extent to which it is transparent and directly accountable, not just to stakeholders/ owners but to the electorate, will need to be detailed.

It is therefore concerning to read that there will be “no direct council control” (p61) of the decisions made. We question whether a system that relies on ex post facto scrutiny is sensible.

The Association wishes to be heard on this submission.

Colleen Singleton
President

[REDACTED]
[REDACTED]

To: [BUS: Feedback](#)
Subject: FW: Long-term Plan 24-34. Annual Plan 25-26. Water Done Well
Date: Tuesday, 15 April 2025 11:07:30 am

Water too

Nga mihi

[REDACTED]

[REDACTED] [W Wellington.govt.nz](#)  

[REDACTED]

From: steve spence [REDACTED]
Sent: Tuesday, 15 April 2025 11:03 am
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Long-term Plan 24-34. Annual Plan 25-26. Water Done Well

You don't often get email from [REDACTED]. [Learn why this is important](#)

My suggestions are brief and as follows:

Long Term Plan 24-34:

Because of the Council's financial position and its need to levy increasingly unaffordable rates to fund current plans, it should make radical changes to the LTP.

- a. It should, for the next 5 years, undertake no new Capex expenditure except for essential asset renewals.
- b. Opex to be limited to funding essential operations/ maintenance and renewals.

All other WCC functions which do not directly support the above should be ceased and staff levels reduced accordingly.

WCC should plan to reduce use of consultants and contractors to service its requirements to plan and manage its essential operations. It should commence bringing professional capacity in-house to improve capability and reverse the steady

erosion of skills and the substitution by non-specialist generic operatives and management.

Primary focus to be on:

Day to day operations/asset management, maintenance and renewals i.e. 3 waters, transport, parks and recreation, libraries, regulatory services.

The above changes to be reflected in the 25-26 Annual Plan

Water Done Well

WCC should join with as many other local bodies as possible to create the best critical mass organisation to manage its 3 waters assets and deliver the associated services.

This will give the best chance of recruiting the scarce skilled engineers and other technical staff required. Staff without specialist skills should not be employed as employment of inadequately-skilled staff and dependence on external advice from CEO down has led to the poor performance of Wellington Water.

3 Waters assets should be transferred to the new body.

Steve Spence



Subject:
Date:



FW: Feedback on the Long Term Plan
Wednesday, 16 April 2025 11:25:09 am

For water too

From: [REDACTED]
Sent: Tuesday, 15 April 2025 5:13 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Feedback on the Long Term Plan

You don't often get email from [REDACTED]. [Learn why this is important](#)

Good Morning

I wish to have my objections noted and taken into account for the eventual decisions on this Plan:

1. I am completely against any form of Water Metering, so the 'Preferred Option' is not something I will support.

2. I am completely opposed to any sell-off of City Assets of Airport Shares and other Property

There must be other options than to make a small amount of money - once - and then still have to increase rates or other charges to pay for the next big budget expense.

How about a pause on any more cycleways and pedestrian crossing humps, and put that budget into something like, oh, FIXING THE WATER PIPES, maybe?!

Yours Sincerely

A F Lowe
Newlands Resident and Ratepayer.

TO Wellington City Council

FROM Bernard Nunns | NZ European, Māori (Te Rarawa), Samoan, fruit salad, ratepayer, father of two boys, Policy Advisor Metlink, reserve soldier in the NZDF, motorbike rider

DATE 16 April 2025

Submission on Wellington City Council Long Term Plan amendment, Annual Plan, and Local Water Done Well reform

Thank you for the opportunity to comment on the Wellington City Council (Council) Long Term Plan amendment, Annual Plan, and Local Water Done Well reform.

I attended one of the drop-in sessions held by Council on 9 April which was helpful – thank you for that opportunity and to the officers (and councillors) that were there to discuss the proposals.

A story to set the scene

Boy meets girl

Boy falls in love with girl

Girl reluctantly settles for boy

Boy and girl buy house together to live in and raise family in

Boy and girl rent out every room in the house, including running an Airbnb in order to try and keep up with increasing costs

Boy and girl have 2 children together within 18 months of each other

Boy and girl get engaged

Boy and girl move out of the home they bought together to move in with family due to unaffordability and rising costs of mortgage, insurance, utility bills, child care, food, transport, and rates

This is the tragic tale of a boy, Bernard Nunns, and a girl, the gorgeous Naomi Musa

But the sad part is, that this isn't exclusively a story about this boy and girl

This is the story about a lot of boys and girls, who are doing it tough right now

Quick notes:

- Rates are the least of our pain, especially when compared to our mortgage rates
- I believe that spending and investment is vital to facilitate economic growth rather than restricting spending even in economic downturn. Investment just needs to be smart and effective

- Council is caught between a rock and a hard place trying to balance everything – Council will never win
- My comments below are focused on a few things but I'm sure there's a lot of detail the Council have in the background probably already covering some of my points

Long Term Plan amendment

Insurance

An eye watering 1.8bn-2.6bn of assets and infrastructure for council to insure... although, does all of it need to be covered? This wasn't entirely clear in the consultation document.

I completed a brief search of Council's website looking for an Asset Management Plan. I couldn't locate one so rather than ruin some poor soul's day with a request under the Local Government Official information and Meetings Act 1987, my thoughts are as follows:

Council should identify which assets and infrastructure are critical for Wellington, and then base their debt headroom level on the amount that would need to be drawn on to cover the insurance in any major catastrophe for those assets and infrastructure. Maybe all assets and infrastructure should be ranked in terms of priority?

One thing that could have been clearer in the consultation document is whether any modelling had been done on the different debt headroom levels? Why was 200% the preference instead of 180-190% for example? Then you could cover more critical assets- assuming you have something that classifies them as such.

Diversified fund

The consultation document states that Council should be able to create a fund which provides a 7% return from a diversified fund.

I would love to see that if Council does set up this diversified fund, any dividends received are used to offset rates. But if Council is serious about requiring a rainy-day fund, then reinvesting a portion of the money in the fund also makes sense.

The type of fund that Council invests in is also an important consideration. Where will Wellingtonians money be sent and invested? I would hope that any fund invested in does not result in the same issue regarding diversification... but also it would be good to keep money local- which is what the ground leases do.

I personally think \$68m in a diversified fund + debt headroom to cover insurance of 1.8bn-2.6bn worth of assets and infrastructure sounds like a bit of a stretch.

I believe one of the best things Council could do currently, is provide certainty in a time when everything seems uncertain. Selling leases and using the money to create a fund sounds to me to be an uncertain solution to a certain issue. But if Council could provide confidence that they could achieve a higher return, with lower risk, with some return to offset rates and contribute to a rainy day fund, then that does sound like a win/win situation.

Other

On a side note – I completely support any projects in the capital programme which invest in public transport acknowledging this has to be completed in partnership with Greater Wellington Regional Council. Especially given that congestion charging is being considered for Wellington as part of the Land Transport Management Time of Use charging amendment bill.

On another side note, as motorbike user who rides to work and home every day, I think if Council are to bring in charging for motorcycle parking as proposed, it should be fair and only enough to cover the maintenance/management of those parks – not a revenue generating exercise. Council should acknowledge the part that motorcycles and mopeds play in reducing congestion, and carbon emissions compared to use of other private vehicles.

Annual plan

Proposal to fund Taranaki Whanui to manage and operate Miramar peninsula reserve – Matai Moana

I would request that Council do not agree to this.

From what I understand, this adds another 0.1% increase to our rates bill and will be an on-going agreement rather than a one off expense. While that doesn't sound like much, in the current cost of living situation, every dollar counts, and I think even small spending on things like this should be carefully considered. Take care of your cents, and the dollars will take care of themselves.

And I am an amateur diver who loves the environment, but I'm also an amateur father who loves my kids and being able to provide for them.

If Council is increasing rates and spending more money, I think the investment would make more sense going on our water assets and infrastructure and things that need to be done rather than nice to haves.

Proposal to charge short term accommodation providers at a commercial rate

For the boy and girl at the start of this submission, as a couple that operate an Airbnb, we have a few questions and considerations relating to this proposal:

- What about other people that run businesses out of their houses? What about medium / long term accommodation? What about every other kind of business where the property is used for commercial purposes? There is an issue here relating to the fairness of the proposal.

- If the amount recovered is only enough to cover the cost of the set up – why bother?
- If there is money made, what would any remaining revenue be used for?
- How would Council discover people using their property for short term accommodation?
- Will there be any consequences if Council find people not reporting their home as a short-term accommodation?

Council should ensure that if they implement this proposal, they should only target those that use the entire property for Airbnb or other short-term accommodation so that those who use the property solely for commercial purposes pay the commercial rate. It should also be based on the occupancy rate rather than the availability of the property.

Given majority of Wellington are public sector workers, and they all love to WFH – maybe Council should consider applying the commercial rate to all properties?

Local Water Done Well - Water reform

I'm a bit confused by this proposal.

I believe options 1 and 3 are virtually the same but option 1 sounds a lot more expensive to administer.

Why would the Territorial and Local Authorities create a whole new organisation when there's already an organisation that deals with all of the water? Is it only to escape the reputation that Wellington Water has picked up over the last few years? If that's the case, Council could consider a name change and rebrand too. Or is it about the removal of Wellington Water's leadership? The Council should be transparent and clear in its reasoning for option 1 over 3 as it is currently not clear.

In my view, if 90% of the people at Wellington Water are going to move into this new entity, couldn't the ownership of water assets and infrastructure just be transferred to Wellington Water so they no longer come cap in hand to the Councils asking for more funding? Other changes could be made so the organisation conforms to the new rules and regulations. Personally, I would be in favour of whatever the cheaper option is out of 1 and 3 – noting the consultation stated 3 will be more expensive in the long term- but it doesn't clarify why.

Concluding comments

We are currently impacted by a cost-of-living crisis with costs for everything increasing.

We are happy to pay our fair share of rates so long as the money is invested in a smart and meaningful way to make Wellington the place to be.

The Long Term Plan amendment should account for any Asset Management Plan and the classification of all of the Councils assets and infrastructure. The reason for the preferred debt headroom level should also be clearer and evidence backed. Whatever Council does, it should provide as much certainty as it can to ratepayers.

In the annual plan, in regard to the Miramar Peninsula, I believe that \$750,000 a year to fund Taranaki Whanui to manage it is a nice to have. Please do not do this. Investment should focus on the areas where underinvestment has created major risks.

In regard to the proposal for the Council implementing a commercial rate on short term accommodation, it needs to be fair, and smart. Currently there are a lot of questions around this proposal and things that Council should consider if this was to be done.

Finally, in relation to Local Water Done Well, Council should be clear as to the difference between options 1 and 3. We take for granted the clean fresh water we have access to. It is easy to see how underinvestment has created risk to that. I believe investment should be focused in this area.

Thank you again for the opportunity to submit

Bernard Nunns



Subject:
Date:



FW: Have Your Say
Thursday, 3 April 2025 1:35:06 pm

To go into water



Sent: Wednesday, 2 April 2025 10:13 am
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Have Your Say

You don't often get email from  [Learn why this is important](#)

Hi All

Thank you for the opportunity to voice an opinion on the selected subjects.
In all three of these very important issues I believe what is needed is educated facts and figures that would help residents form their views. As these are complex matters they really do need detailed analysis from people that are experts in the various fields. Specialist opinions from Lawyers, Accountants, Town Planners and Engineers are needed so as the right decision is made and Wellington can move forward in the right direction.

Yours

John McLaughlan



SUBMISSION FOR THE WELLINGTON RESIDENTS COALITION

None of the three options prepared for consultation by WCC staff on Local Water Done Well fundamentally fix the well-known problems with the status quo. They simply justify proposals on the basis of faulty information and analysis. The Wellington Resident Coalition urges that a drastically modified WW continue in the interim until more cost effective democratic proposals are drawn up for consultation.

Meeting population growth

The consultation document says that options 1 and 2 will allow the needs of population growth to be met, option 3, retaining Wellington Water won't.

In 1990 the population of the Wellington region (Wellington Hutt Valley Porirua) was 325,000. By 2016 the population had increased to 416,000. The average daily water use was 163 million litres per day (lpd) and 140 million lpd respectively. The increase in water use since 2016 has been driven entirely by leaks, not population growth. In 2014 leaks were 15% of water use, by 2023 44%. What is needed is not an expensive solution to provide more water. What is needed is cost efficient repair of leaks and maintenance of water infrastructure.

Reductions in total water use can be expected, even as population increases, because of improvements in water use technology. Assisting the adoption of this technology is a far cheaper way to meet population growth than simply throwing more money at a new or revamped organisation to provide more water.

Finding leaks

The rationale offered for water meters in the consultation document is on the basis that they will find leaks. Wellington Water has said that they will reduce residential water use by 15 litres per person per day. The basis for this figure appears to be the difference between per person residential water use in Auckland with meters, and Wellington without – 140 litres ppd and 155 litres ppd respectively. This sort analysis ignores differences between the two regions, such as water pressure, as a contributor to the level of water use, Wellington with its gravity fed high-pressure distribution as opposed to Auckland's pumping of supply.

The cost of installing water meters across the region is \$300 million. This will have to be borrowed. Repairing leaks in a timely manner and returning them to the level of 15% of water use, which we already know is doable without meters, is a far cheaper option. It could be made far cheaper than it currently is by cutting out the profligate spending on leak repairs that only benefits the profits of private contracting firms.

The largest category of leaks is at the toby. Rather than have Wellington Water fix these, as a first step WCC could take over toby repairs. Then toby repairs could be carried out by a single serviceperson instead of a team of two, supported generally by two plus traffic controllers, with communication to residents handled by an 8 person communication team, etc, etc. When effecting a toby repair the service person could also check the resident's water pressure. Where this is excessive, they

could advise on steps that will both conserve water and protect residents from pressure related water leaks on their property.

Direct billing

On all three proposals, it is claimed that water meters are highly likely. Only option 3 retains payment by rates. Wellington Water has said it wants meters too. This will mean that for all three options volumetric charging will ultimately apply. Where residents pay the water entity directly for the volume used it gives the water entity control of its revenue. It is only by Wellington Water having to justify what they are asking for directly to councillors that its wasteful practices and incompetence have come to light. \$330,000 was paid to get a report on this information. We have been providing it for free for a number of years! When a water organisation receives its funding directly, we will be entirely dependent on them for information. We are asked to believe that oversight by the Commerce Commission will protect us from price gouging. It is set up to examine commercial practices, which in this country are the epitome of price gouging, and nothing changes.

Price rises

All three options are premised on price rises ranging from 7.5% to 9.2% per year for ten years. All of these projected price rises are excessive. We need a publicly accountable structure to deliver water services. Then we can look at how to deliver what we need more efficiently and cheaply. Relying on so-called experts and business gurus will mean a failure to examine different options that may be available particularly when they are on a board and supply all the information to the peoples' representatives trying to discharge their duty of oversight.

Last year we had a tremendous example of the dangers of relying on the experts we currently engage. We were told on the public record that the oldest pipe in Wellington still in use was laid in 1840 and is under the Basin Reserve. The Basin Reserve at the time was the Basin Lagoon and the few settlers in Wellington at the time did not lay a pipe under it. That only became possible after 1855 when an earthquake changed the Basin from a lagoon into a swamp. Giving these people control over our water assets would be the height of stupidity.

We say: Go back to the drawing board!



21th April 2025

Attention: Mayor, Councillors and Officers.

LIVING WAGE MOVEMENT AOTEAROA SUBMISSION TO WELLINGTON CITY COUNCIL ON LOCAL WATER DONE WELL CONSULTATION

1. The Living Wage Movement does not take a position on which specific options in the Local Water Done Well proposal should be followed, aside from emphasising the importance of incorporating the Living Wage into the formation of any new entity, regardless of its ownership structure.
2. The Living Wage Movement Aotearoa Wellington submits that, in the formation of any new water entity, there should be a proactive aim to become an Accredited Living Wage Employer as part of the establishment process. This will ensure that all directly employed staff are paid at least the Living Wage, as well as workers undertaking work on the entity's behalf through regular, ongoing contracts.
3. A move such as this will align the new water entity with the approach taken by the vast majority of councils across the Wellington region. This includes Wellington City Council, Hutt City Council, Porirua City Council, Kāpiti District Council, and soon to be Greater Wellington Regional Council. All of these entities are Living Wage Employers and are committed to ensuring that all workers within their responsibility—whether directly employed or contracted—are paid at least the Living Wage.
4. The Living Wage has not only enhanced the service delivery of these councils by ensuring greater staff performance on contracts, but has also served as an effective mechanism for improving wages, and thereby the quality of life, for thousands of workers across the region. Many of these workers' lives have been transformed due to the decisions of councillors and officials in shifting their workforce and procurement to require the living wage.
5. This is important, particularly as any new water entity will employ many low paid contracted workers who will likely fall below the Living Wage rate of \$28.95 from 1st September 2025.
6. It must therefore be a priority, both for the purpose of quality service delivery and improved social outcomes, and in keeping with the leadership shown by councils across the region to ensure that any new entity, owned and operating on behalf of Wellington City Council or any other councils, is a Living Wage Employer.
7. In summary, we request the following:
 - (a) To agree in principle to ensure that any new entity becomes an Accredited Living Wage Employer.
 - (b) To establish a working group with the Living Wage Movement Aotearoa to ensure any new water entity smoothly becomes a Living Wage Employer on its formation.
8. Please reach out to our community organiser at [REDACTED] or contact him on 021 655 945 to arrange an oral submission or to discuss the implementation of our two requests.

Yours sincerely

A handwritten signature in black ink, appearing to be "S.K.", written in a cursive style.

Archdeacon for Wellington Rev. Stephen King National Chair of the Living Wage Movement & Co-Chair of the Living Wage Member Organisations Council

Tēnā koe,

The Takatāpui and Rainbow Advisory Council (TRAC) is a WCC advisory group with a specific focus on LGBTTTQIA+ communities. Our members come from a range of professional and academic backgrounds, ethnicities, accessibility & neurodiversity needs, and age groups. Based on our lived experience, we advise Council on how to help make Pōneke a more inclusive and thriving city for the Rainbow and Takatāpui community who live in and visit the capital. The following is our submission for some of the amended LTP and Annual Plan topics that we were able to discuss as a group, classified by the four Pou that guide our mahi:

Safety

- **Water Reform:** As per our submission to the previous LTP, while we acknowledge the challenging financial position the city is in, our priorities still stand for rainbow and takatāpui residents. We earnestly remind the Council that when 'survivor mode' kicks in during such challenging times, wellbeing is often deprioritized and rainbow communities are one of the firsts to be impacted. Where water rates are introduced, there needs to be deliberate consideration for who is impacted when cost of living is increased (e.g. poorer rainbow residents, residents with accessibility needs and caregiving). Clear, supportive policies and/or subsidies need to be considered for vulnerable communities that are disproportionately affected by introduction of additional costs of living.

Visibility

Intersectionality

- **Paneke Pōneke bike network (Option 2 - 10 years):** Vehicles are a luxury—particularly for lower-income members of the LGBTTTQIA+ community. Biking is an affordable and eco-friendly form of transport. The bike network should be developed with equity and accessibility in mind.
- **Short-term Accommodation Rates:** We support the introduction of a commercial rate for ALL short-term accommodation with no exceptions. Providing short-stay accommodation for profit is a business like any other and commercial rates with clearer guidelines will ensure a consistent baseline quality with these accommodation options. Doing so would also help return short-term rental properties back into the long-term housing market, making housing more affordable in the long run.

Community

- **Te Awe Māpara – the Community Facilities Plan:** We strongly oppose the reduction of funding to community facilities in the City. We support the upgrading of venues for more inclusivity with accessibility, functionality, staff training, and so on. With the heavy focus on water reform, the qualitative aspects of a city should not be deferred.

- **Karori Event Centre:** We do not support funding to keep the Karori Event Centre, but did not decide on whether the site should be sold. However, we highlight that continued access to public spaces is particularly important in suburbs.
- **Low-cost, low-risk transport projects:** We do not have a perspective on whether rescale should be carried out, but currently public transport in and out of suburban Wellington often calls for longer waiting time, less frequent services etc. The project needs to deliberately address this issue no matter which direction it takes.
- **Begonia House (Option C - Do Minimum) OR Option E - Meets Scope):** As one of the rare public facility that is free-to-use, we support the proposal to save the building. The venue has historically offered the occasional free community events and is frequented by various demographics: families, younger visitors, elderly, students, etc. There is a kind of 'magic' that happens at Begonia House —the greenhouse facilities enable activities and thoughtful interactions that doesn't seem to occur at other community centres around the city.

Takatāpui and Rainbow residents make up 11% of the city's population. We hope the Council continues to consider the wellbeing of all of its residents in their decisions for the LTP and Annual Plan.

Ngā mihi nui,

The Takatāpui & Rainbow Advisory Council (TRAC)



Subject:
Date:

FW: Submission to the Long-term Plan 2024-34 (LTP) amendment and Annual Plan 2025/26 WCC
Tuesday, 22 April 2025 1:29:33 pm

From: Ash McCrone [REDACTED]
Sent: Monday, 21 April 2025 6:29 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Submission to the Long-term Plan 2024-34 (LTP) amendment and Annual Plan 2025/26 WCC

You don't often get email from [REDACTED]. [Learn why this is important](#)

Kia ora koutou

Thank you for reading and taking into account my short bullet point submission on the WCC Long-term Plan 2024-34 (LTP) amendment and Annual Plan 2025/26.

.

- Pls retain the City-to-Sea Bridge - I do not want the City-to-Sea Bridge demolished.
- Pls repair Begonia house.
- Pls keep the Karori Event Centre.
- I am not keen for any option of being billed separately for water by a new water organisation, and am not keen at all for a new water organisation being an international/overseas owned entity. Essential public services should be kept NZ owned and operated. Water meters could likely be installed at key locations to assist with leak detection – thus saving money and helping to conserve our precious water supply.
- I do not support fencing off the waterfront. Most large cities by water do not have fencing around their waterfront.

Thank you

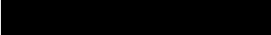
Ash McCrone



Subject:
Date:



Water done well.
Saturday, 19 April 2025 9:28:37 am

You don't often get email from  [Learn why this is important](#)

Hi,

My feedback on water done well is utilizing what we have already. Why would you waste filtered, treated water back out to sea, when it can be recycled?

New Zealand were recognized for their clean green image, especially for their water.

Why cannot this Government do recycling of our waste/sewage water system into reusable water management for land use?

Especially in critical areas of known drought conditions where water can be recycled for land.

Water done well, just tearing up money water flowing back out to sea.

Melbourne Water for decades have been recycling waste/sewage water into class A, reusable land irrigation water. Melbourne Water now are becoming mini hydro power stations within their reusable water systems. This is WATER DONE WELL.

Christchurch City Council is now going down this path/track, recycling waste water. Recycled water for land irrigation. WATER DONE WELL.

I look forward to hearing from you.

Kind regards,
Andrei Iwanow.



Subject:
Date:

FW: Wellington City Council Planning ideas feedback
Thursday, 24 April 2025 9:28:32 am

To be forward to water reform

From: Maria Cash [REDACTED]
Sent: Sunday, 20 April 2025 3:42 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: Wellington City Council Planning ideas feedback

You don't often get email from [REDACTED] [Learn why this is important](#)

Feedback to planning at WCC

From Maria Cash, [REDACTED]

My main objective for the City Council would be

- to encourage good ***maintenance*** of the assets we already have (so they don't fall into [further] disrepair) and to *postpone* new projects in order to ***first secure the goods we do have now***.
- This includes ***completing*** projects that are almost finished like the ***Karori Event Centre***. It seems crazy to destroy something that so much money has been poured in already, and feels like a betrayal to the community considering that the City Council had promised to complete it.
- Also it would be very sad if we were to lose the ***Heritage Bridge*** from the City Square to the shore. It is such a special and interesting work of art!! Is there no way of keeping it? It is an icon of the Wellington cityscape, part of what makes Wellington special.
- It would be a great shame to lose the ***Begonia House***, which is unique and attracts many visitors. Please can you repair it? (Is there a *feasible* way to charge a gold-coin entrance? And would that bring in significant amounts of money?)
- The *Khandallah pool* is another sad loss, we don't exactly have too many pools!
- ***New projects*** like *Frank Kitts Park* and ramping up the *Golden Mile* and similar projects could be ***postponed*** for a while until the maintenance projects have been given their due attention.
- ***Bus services and Bike Paths*** are extremely important for the functioning of our city. Please do not reduce Bus services. Perhaps some new ***bike paths*** could be *postponed*

but the ones that have been installed should be *kept* – and *maintained!!*

- Regarding *WATER: your ‘preferred option’*, while initially convincing, has *some drawbacks*:
 - More *cost* for the consumer for the installation of water meters (a good thing otherwise).
 - Plus *costs* of organisational restructuring.
 - A greater ability to borrow money (in the ‘preferred option’) *does not mean that the City of Wellington would get any more money that way!*
- There is *no guarantee that Wellington City will get the repairs etc. done any faster or cheaper or better.* Our pipes and the system are in great need of repair; we need to get on with it in a well planned big-picture manner, *co-operating with the other councils as needed*. If we went for the *option preferred by WCC*, the danger of endless squabbling between the various councils regarding prioritisation of work could actually hinder further progress for Wellington City!

Thanks for all your hard work - I hope you will consider my feedback carefully in your decisions.

Maria Cash

Local Water Done Well Consultation

Noa'ia, Tālofa lava, Mauri, Kia orāna, Mālō e lelei, Talofa, Ni sa bula vinaka, Fakaalofa lahi atu, Mālo ni, Halo tagata, Tēnā koutou kātoa.

As Wellington City Council considers changes to water services and billing models under Option 1, we urge the Council to consider the potential impact on renters, particularly during this time of rising living costs. In cities like Auckland, landlords cover the fixed water supply cost, while tenants are billed separately for water usage. If Wellington adopts a similar model without strong protections for tenants, this could result in landlords paying less, while renters face higher costs.

This change would disproportionately affect Pasifika communities, who are overrepresented in rental housing. A separate water charge could add financial strain, leaving families with less disposable income for essentials like food, healthcare, and education. In some cases, families may even be forced to relocate outside of Wellington city due to affordability issues, contributing to the loss of cultural and socioeconomic diversity in central suburbs.

Without careful planning and fairness measures, this reform could accelerate gentrification, undermining the Council's commitment to equity, inclusion, and protecting Wellington's diverse communities, including its valued Pacific population.

Subject:
Date:

FW: LTP
Thursday, 24 April 2025 3:33:07 pm

-----Original Message-----

From: Bruce Welsh [REDACTED]
Sent: Monday, 21 April 2025 9:32 pm
To: BUS: Feedback <feedback@wcc.govt.nz>
Subject: LTP

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hi

Please include these brief comments in your deliberations.

1. The LTP seems to be presented as a juggle of capital projects. There should also be the option of reducing expenditure by reviewing council departments and staff and removing those that are no longer essential or effective.
2. Most council capital projects appear to take the gold plated option, particularly the Town Hall, Takina, Library. There needs to be a reality check at project development stage that says we can do this in a more realistic way and not heed to calls of consultants for more and more planning and risk removal.
3. The airport shares should be retained and the ongoing income used to slowly build an investment fund.
4. Transport projects should be halted, particularly cycleways. These have ripped communities apart and time needs for healing and reviewing. Some may need to come out.
5. Begonia house should do the minimum at this stage but do not demolish.
6. Karori events centre. Needs value engineering and looking at other options for repair. There was a promise made to the community which needs to be kept. Lets find a better way to complete.
7. Bike network. Stop all work.
8. City streets. Rescope to minimise cost.
9. Low cost transport projects. These are generally core services. As such they should be retained and carefully done.
10. Frank Kitts Park. Leave as is. This seems a nice but unnecessary project.
11. Wellington Zoo. Defer projects.
12. Venues upgrade. Remove budget.
13. Bond Store upgrade. Rescope to minimal 40% upgrade.
14. Community facilities plan. Should be targeted to projects, not vague ideas.
15. Suburban town centres. Should be targeted to projects, not undefined. Council has a poor record on upgrading town centres so they need to be well thought out and wanted first.
16. Civic Square. Minimise expenditure.
17. Plan for rates. A 12.2% increase is not justifiable now or at any time. As a ratepayer and business

owner, I have had to make cuts to live within means - the council should also.

18. User charges. The approach of continually increasing user charges needs rethinking. This is as bad as continually raising rates. We currently have all building consent staff charged out at over \$270/hour, whether they are juniors or experienced. This is more than most senior consultants charge.

19. Local water well done. None of the options really work for the people. The new entity needs to be locally owned, controlled by a board of experts, not increase costs to ratepayers, not install meters.

Please be careful. This money is all hard earned by many people and that needs to be acknowledged and respected.

Thanks

Bruce Welsh



I do not wish to speak to the committee.

Wellington Metro Water Services Delivery Planning: Summary of views from communities across the proposed joint service area

Summary as of 12 May 2025¹

Through April 2025 Hutt, Porirua, Upper Hutt and Wellington City Councils, along with Greater Wellington Regional Council, undertook public consultation on water service delivery model options. A summary² from each council is presented below.

Hutt City Council

| | | | |
|-----------------------|---|---|--|
| Consultation dates: | 20 March 2025 to 20 April 2025 | | |
| Submissions received: | 291 | | |
| Preferences | Option 1 – the establishment of a new multi council owned water services organisation | 73.4% | |
| | Option 2 – a modified version of the existing WWL arrangement | 26.6% | |
| Demographics | Age | 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¹ This summary dated 12.05.25 has been prepared ahead of some councils completing all hearings. This report will be re-run once all councils have fully completed the consultation process.

² Refer to each Council's deliberations report for full analysis of consultation results.

| | <div>Ethnicity</div> <div><div>Ethnicity of survey participants</div><table><thead><tr><th>Ethnic group</th><th>Number of participants</th></tr></thead><tbody><tr><td>New Zealand European</td><td>203</td></tr><tr><td>Māori</td><td>25</td></tr><tr><td>Samoan</td><td>1</td></tr><tr><td>Cook Islands Māori</td><td>1</td></tr><tr><td>Tongan</td><td>1</td></tr><tr><td>Niuean</td><td>0</td></tr><tr><td>Chinese</td><td>7</td></tr><tr><td>Other</td><td>57</td></tr></tbody></table></div> | Ethnic group | Number of participants | New Zealand European | 203 | Māori | 25 | Samoan | 1 | Cook Islands Māori | 1 | Tongan | 1 | Niuean | 0 | Chinese | 7 | Other | 57 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------|---|-----------------|------------------------|----------------------|-----|-----------|----|---------|----|--------------------|---|--------|----|---------|----|----------|---|------------|----|---------------------|---|-------|---|-----------|---|----------|---|------------|---|--------------|---|---------------|---|---------------|---|--------------|----|--------|----|----------|---|------------|---|---------|---|-------|---|--------|----|------------|---|-----------|---|--------|----|---------------|----|-------|----|-----------|---|---------------------|----|------------------|---|----------|---|----------|----|--------|---|
| Ethnic group | Number of participants | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New Zealand European | 203 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Māori | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Samoan | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Cook Islands Māori | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Tongan | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Niuean | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Chinese | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 57 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <div>Location</div> <div><div>Area of residence</div><table><thead><tr><th>Geographic area</th><th>Number of responses</th></tr></thead><tbody><tr><td>Not stated</td><td>20</td></tr><tr><td>Alicetown</td><td>10</td></tr><tr><td>Arakura</td><td>10</td></tr><tr><td>Ava</td><td>1</td></tr><tr><td>Avalon</td><td>13</td></tr><tr><td>Belmont</td><td>11</td></tr><tr><td>Boulcott</td><td>6</td></tr><tr><td>Eastbourne</td><td>10</td></tr><tr><td>Eastern Bays (Days)</td><td>8</td></tr><tr><td>Epuni</td><td>9</td></tr><tr><td>Fairfield</td><td>8</td></tr><tr><td>Glendale</td><td>1</td></tr><tr><td>Gracefield</td><td>3</td></tr><tr><td>Harbour View</td><td>4</td></tr><tr><td>Homedale East</td><td>2</td></tr><tr><td>Homedale West</td><td>2</td></tr><tr><td>Hutt Central</td><td>10</td></tr><tr><td>Kelson</td><td>10</td></tr><tr><td>Korokoro</td><td>7</td></tr><tr><td>Maungaraki</td><td>9</td></tr><tr><td>Melling</td><td>2</td></tr><tr><td>Moerā</td><td>2</td></tr><tr><td>Naenae</td><td>14</td></tr><tr><td>Normandale</td><td>7</td></tr><tr><td>Pencarrow</td><td>2</td></tr><tr><td>Petone</td><td>22</td></tr><tr><td>Stokes Valley</td><td>20</td></tr><tr><td>Taitā</td><td>15</td></tr><tr><td>Tirohanga</td><td>3</td></tr><tr><td>Wainuiomata Central</td><td>24</td></tr><tr><td>Wainuiomata West</td><td>3</td></tr><tr><td>Waiwhetū</td><td>4</td></tr><tr><td>Waterloo</td><td>12</td></tr><tr><td>Woburn</td><td>8</td></tr></tbody></table></div> | Geographic area | Number of responses | Not stated | 20 | Alicetown | 10 | Arakura | 10 | Ava | 1 | Avalon | 13 | Belmont | 11 | Boulcott | 6 | Eastbourne | 10 | Eastern Bays (Days) | 8 | Epuni | 9 | Fairfield | 8 | Glendale | 1 | Gracefield | 3 | Harbour View | 4 | Homedale East | 2 | Homedale West | 2 | Hutt Central | 10 | Kelson | 10 | Korokoro | 7 | Maungaraki | 9 | Melling | 2 | Moerā | 2 | Naenae | 14 | Normandale | 7 | Pencarrow | 2 | Petone | 22 | Stokes Valley | 20 | Taitā | 15 | Tirohanga | 3 | Wainuiomata Central | 24 | Wainuiomata West | 3 | Waiwhetū | 4 | Waterloo | 12 | Woburn | 8 |
| Geographic area | Number of responses | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Not stated | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Alicetown | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Arakura | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ava | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Avalon | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Belmont | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Boulcott | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Eastbourne | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Eastern Bays (Days) | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Epuni | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fairfield | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Glendale | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gracefield | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Harbour View | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Homedale East | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Homedale West | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Hutt Central | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Kelson | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Korokoro | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Maungaraki | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Melling | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Moerā | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Naenae | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Normandale | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pencarrow | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Petone | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Stokes Valley | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Taitā | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Tirohanga | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wainuiomata Central | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wainuiomata West | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waiwhetū | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waterloo | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Woburn | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Top themes from free text: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Infrastructure and Maintenance | <p>Respondents highlighted significant concerns about the ageing water infrastructure in Lower Hutt, particularly the deteriorating condition of pipes and frequent leaks.</p> <p>Many stressed the need for major replacement programs to mitigate the risk of outages and service failures.</p> <p>Additionally, there were frustrations with delayed repairs and short-term maintenance solutions, with calls for a more proactive approach to asset management focusing on systematic upgrades rather than reactive patching.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Service Delivery and Governance | <p>There was widespread dissatisfaction with the quality and reliability of water services, with frequent disruptions and a lack of responsiveness to issues being common complaints.</p> <p>Wellington Water Ltd was a focal point of criticism, with respondents citing poor management practices, lack of cost control, and perceived inefficiency.</p> <p>Concerns about transparency and public accountability were also evident, with calls for greater openness and clearer governance structures.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Financial Sustainability | <p>Affordability emerged as a strong theme, with many respondents worried about rising rates and charges related to water services.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| | <p>There were anxieties about the ability to continue paying for essential services if costs rise unchecked.</p> <p>Some participants questioned whether existing funding was being used effectively, calling for more rigorous financial oversight and better prioritization of essential infrastructure investment over non-core projects.</p> |
| Water Quality and Environmental Health | <p>Respondents frequently mentioned the need for clean, safe drinking water, with concerns about chlorination, contamination risks, and the overall trustworthiness of the water supply system.</p> <p>The Seaview Wastewater Treatment Plant was singled out for its odour issues, pollution risks, and perceived non-compliance, with calls for urgent upgrades and tighter environmental controls.</p> <p>Stormwater management and urban flooding were also raised as significant concerns.</p> |
| Future Planning and Climate Resilience | <p>Respondents emphasized the importance of long-term planning and investment to future-proof water infrastructure.</p> <p>Participants stressed the need for sustained investment, strategic asset management, and resilience-focused approaches.</p> <p>Concerns about the effects of climate change on the water network were also raised, with increased rainfall intensity, sea level rise, and the potential for more frequent flooding identified as challenges requiring urgent action.</p> |

Porirua City Council

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|-----------------------|--------------------------|--------|
| Consultation dates: | 20 March – 20 April 2025 | |
| Submissions received: | 271 | |
| Preferences | Option 1 | 77.1 % |
| | Option 2 | 22.9 % |
| Demographics | Age | |

| | | <div><div><div>16-25</div><div>26-35</div><div>36-45</div><div>46-55</div><div>56-65</div><div>66-75</div><div>76+</div><div>Prefer not to say</div></div><div><table><tr><th>Age Group</th><th>Count</th><th>Percentage</th></tr><tr><td>16-25</td><td>4</td><td>1.4%</td></tr><tr><td>26-35</td><td>74</td><td>26.2%</td></tr><tr><td>36-45</td><td>89</td><td>31.6%</td></tr><tr><td>46-55</td><td>50</td><td>17.7%</td></tr><tr><td>56-65</td><td>30</td><td>10.6%</td></tr><tr><td>66-75</td><td>20</td><td>7.1%</td></tr><tr><td>76+</td><td>7</td><td>2.5%</td></tr><tr><td>Prefer not to say</td><td>0</td><td>0.0%</td></tr><tr><td>Other</td><td>8</td><td>2.8%</td></tr></table></div></div> | Age Group | Count | Percentage | 16-25 | 4 | 1.4% | 26-35 | 74 | 26.2% | 36-45 | 89 | 31.6% | 46-55 | 50 | 17.7% | 56-65 | 30 | 10.6% | 66-75 | 20 | 7.1% | 76+ | 7 | 2.5% | Prefer not to say | 0 | 0.0% | Other | 8 | 2.8% |
|-------------------|------------|---|-----------|------------|------------|-------|------------|------|---------------|-----|-------|-------|-------|-------|-------|----|---------|-------|----------|-------|------------|-----|---------------|-----|-------|------|-------------------|---|------|-------|---|------|
| Age Group | Count | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16-25 | 4 | 1.4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 26-35 | 74 | 26.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 36-45 | 89 | 31.6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 46-55 | 50 | 17.7% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 56-65 | 30 | 10.6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 66-75 | 20 | 7.1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 76+ | 7 | 2.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Prefer not to say | 0 | 0.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 8 | 2.8% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Gender | <div><table><tr><th>Gender</th><th>Percentage</th></tr><tr><td>Male</td><td>42%</td></tr><tr><td>Female</td><td>58%</td></tr></table></div> | Gender | Percentage | Male | 42% | Female | 58% | | | | | | | | | | | | | | | | | | | | | | | | |
| Gender | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Male | 42% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Female | 58% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Ethnicity | <div><div><div>Submissions by Ethnicity</div><table><tr><th>Ethnicity</th><th>Percentage</th></tr><tr><td>European</td><td>35%</td></tr><tr><td>Not Stated</td><td>21%</td></tr><tr><td>New Zealander</td><td>13%</td></tr><tr><td>Māori</td><td>12%</td></tr><tr><td>Asian</td><td>9%</td></tr><tr><td>Other</td><td>6%</td></tr><tr><td>Pacific</td><td>5%</td></tr></table></div><div><table><tr><td>European</td><td>35%</td></tr><tr><td>Not Stated</td><td>21%</td></tr><tr><td>New Zealander</td><td>13%</td></tr><tr><td>Māori</td><td>12%</td></tr></table></div></div> | Ethnicity | Percentage | European | 35% | Not Stated | 21% | New Zealander | 13% | Māori | 12% | Asian | 9% | Other | 6% | Pacific | 5% | European | 35% | Not Stated | 21% | New Zealander | 13% | Māori | 12% | | | | | | |
| Ethnicity | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| European | 35% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Not Stated | 21% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New Zealander | 13% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Māori | 12% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Asian | 9% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pacific | 5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| European | 35% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Not Stated | 21% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New Zealander | 13% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Māori | 12% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | <table><tr><td>Asian</td><td>9%</td></tr><tr><td>Other</td><td>6%</td></tr><tr><td>Pacific</td><td>5%</td></tr></table> | Asian | 9% | Other | 6% | Pacific | 5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------|--|--|----------|-------|------------|----------------|---------|-------|----------------------|----|-------|------------------------------|----|-------|---------------------|----|------|----------------------|----|------|----------------------|----|------|-----------------|---|------|-----------------|---|------|-----------------|---|------|-----------------|---|------|-----------------|---|------|-----------------|---|------|-----------------|---|------|
| Asian | 9% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pacific | 5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Location | <table><thead><tr><th>Location</th><th>Count</th><th>Percentage</th></tr></thead><tbody><tr><td>Ranui, Porirua</td><td>68</td><td>25.2%</td></tr><tr><td>Takapuwahia, Porirua</td><td>41</td><td>15.2%</td></tr><tr><td>Porirua City Centre, Porirua</td><td>41</td><td>15.2%</td></tr><tr><td>Plimmerton, Porirua</td><td>20</td><td>7.4%</td></tr><tr><td>Waitangirua, Porirua</td><td>18</td><td>6.7%</td></tr><tr><td>Pauatahanui, Porirua</td><td>11</td><td>4.1%</td></tr><tr><td>Other locations</td><td>9</td><td>3.3%</td></tr><tr><td>Other locations</td><td>8</td><td>3.0%</td></tr><tr><td>Other locations</td><td>7</td><td>2.6%</td></tr><tr><td>Other locations</td><td>7</td><td>2.6%</td></tr><tr><td>Other locations</td><td>6</td><td>2.2%</td></tr><tr><td>Other locations</td><td>6</td><td>2.2%</td></tr><tr><td>Other locations</td><td>4</td><td>1.5%</td></tr></tbody></table> <ul style="list-style-type: none">Ranui, PoriruaCamborne, PoriruaPukerua Bay, Pukerua BayKenepuru, PoriruaTakapuwahia, PoriruaPorirua City Centre, PoriruaPlimmerton, PoriruaWaitangirua, PoriruaPauatahanui, Porirua | Location | Count | Percentage | Ranui, Porirua | 68 | 25.2% | Takapuwahia, Porirua | 41 | 15.2% | Porirua City Centre, Porirua | 41 | 15.2% | Plimmerton, Porirua | 20 | 7.4% | Waitangirua, Porirua | 18 | 6.7% | Pauatahanui, Porirua | 11 | 4.1% | Other locations | 9 | 3.3% | Other locations | 8 | 3.0% | Other locations | 7 | 2.6% | Other locations | 7 | 2.6% | Other locations | 6 | 2.2% | Other locations | 6 | 2.2% | Other locations | 4 | 1.5% |
| Location | Count | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ranui, Porirua | 68 | 25.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Takapuwahia, Porirua | 41 | 15.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Porirua City Centre, Porirua | 41 | 15.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Plimmerton, Porirua | 20 | 7.4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waitangirua, Porirua | 18 | 6.7% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pauatahanui, Porirua | 11 | 4.1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 9 | 3.3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 8 | 3.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 7 | 2.6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 7 | 2.6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 6 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 6 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other locations | 4 | 1.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Top themes from free text: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Affordability | People are worried about how the new water service plan will affect their finances. Many fear that costs will rise for households, especially for big families and those already struggling. Concerns include the introduction of water meters and separate charges for water. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Management and Responsibility | There's a strong desire for better management and accountability in the new water management setup. Many don't trust current management because of past failures and lack of expertise. People want independent oversight and clear decision-making processes. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Infrastructure and Resource Use | Feedback points out problems with current infrastructure, like leaks and poor planning. While there's support for centralising water services to boost efficiency, there's scepticism due to past management issues. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fairness and Social Impact | Concerns are raised about fair distribution of costs and resources, especially for low-income communities and underfunded councils. There's worry that less affluent councils might bear more burden due to previous underfunding. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Environment and Sustainability | Many emphasise the need to address environmental issues like stormwater pollution and sustainable water management. There's support for initiatives like grey water recycling and protecting local ecosystems. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| Support for Multi-Council Model and transparency | Majority favour a water organisation owned by multiple councils as a solution to existing challenges. However, there are concerns about how it will be implemented and want clear communication about costs. There's a strong call for more openness and community input in planning and decisions. People want to be informed and have a say in managing and funding water services. |
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Upper Hutt City Council

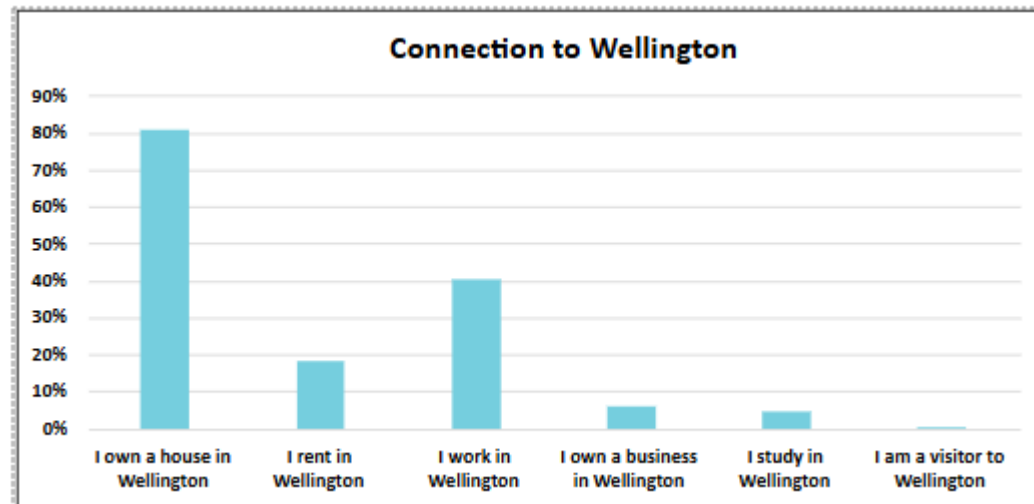
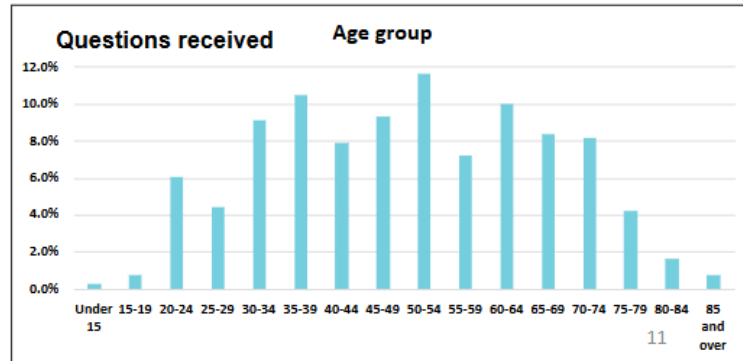
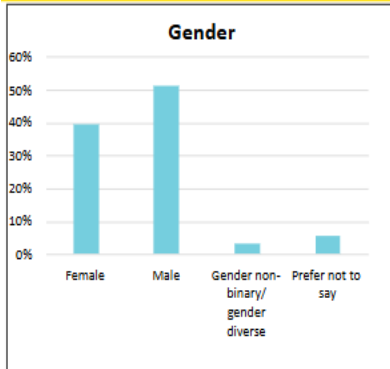
| Consultation dates: | 24 March – 27 April | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|-----|----------|-------------------|----------|----|----------|-----|---------|-----------|----------------|----|--------------------|-----|-----------|----|------------|----|---------------------|----|-----------|----|-----------|----|-----------|----|-----------|----|-------------|----|------------|----|-----------|----|------------|----|-----------|----|--------------|----|---------------|-----|----------|-----|--------------|-----|
| Submissions received: | 104 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Preferences | Option 1 - Establish a new multi council owned CCO (preferred option) | 84% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Option 2 – Modified version of the current Wellington Water model (with a new planning, regulatory and accountability framework) | 16% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | (5 responses selected neither option) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Demographics | <table><tr><th>Type of submitter</th><th>Yes</th><th>No</th></tr><tr><td>Resident</td><td>98%</td><td>2%</td></tr><tr><td>Ratepayer</td><td>92%</td><td>8%</td></tr><tr><td>Work in Upper Hutt</td><td>27%</td><td>73%</td></tr></table> | | | Type of submitter | Yes | No | Resident | 98% | 2% | Ratepayer | 92% | 8% | Work in Upper Hutt | 27% | 73% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Type of submitter | Yes | No | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Resident | 98% | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Ratepayer | 92% | 8% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Work in Upper Hutt | 27% | 73% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div><p>Where submitters live</p><table><thead><tr><th>Location</th><th>Percentage</th></tr></thead><tbody><tr><td>Te Marua</td><td>1%</td></tr><tr><td>Taita</td><td>1%</td></tr><tr><td>Kaitoke</td><td>1%</td></tr><tr><td>Blue Mountains</td><td>1%</td></tr><tr><td>Whiteman's Valley</td><td>2%</td></tr><tr><td>Maoribank</td><td>2%</td></tr><tr><td>Heretaunga</td><td>2%</td></tr><tr><td>Riverstone Terraces</td><td>2%</td></tr><tr><td>Ebdentown</td><td>3%</td></tr><tr><td>Timberlea</td><td>3%</td></tr><tr><td>Pinehaven</td><td>3%</td></tr><tr><td>Akatarawa</td><td>4%</td></tr><tr><td>Totara Park</td><td>4%</td></tr><tr><td>Upper Hutt</td><td>4%</td></tr><tr><td>Brown Owl</td><td>4%</td></tr><tr><td>Birchville</td><td>5%</td></tr><tr><td>Elderslea</td><td>6%</td></tr><tr><td>Wallaceville</td><td>6%</td></tr><tr><td>Clouston Park</td><td>11%</td></tr><tr><td>Trentham</td><td>14%</td></tr><tr><td>Silverstream</td><td>18%</td></tr></tbody></table></div> | | | Location | Percentage | Te Marua | 1% | Taita | 1% | Kaitoke | 1% | Blue Mountains | 1% | Whiteman's Valley | 2% | Maoribank | 2% | Heretaunga | 2% | Riverstone Terraces | 2% | Ebdentown | 3% | Timberlea | 3% | Pinehaven | 3% | Akatarawa | 4% | Totara Park | 4% | Upper Hutt | 4% | Brown Owl | 4% | Birchville | 5% | Elderslea | 6% | Wallaceville | 6% | Clouston Park | 11% | Trentham | 14% | Silverstream | 18% |
| Location | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Te Marua | 1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Taita | 1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Kaitoke | 1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Blue Mountains | 1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Whiteman's Valley | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Maoribank | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Heretaunga | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Riverstone Terraces | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ebdentown | 3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Timberlea | 3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pinehaven | 3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Akatarawa | 4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Totara Park | 4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Upper Hutt | 4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Brown Owl | 4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Birchville | 5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Elderslea | 6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wallaceville | 6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Clouston Park | 11% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Trentham | 14% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Silverstream | 18% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Top themes from free text: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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|--|--|
| General Support for change | <ul style="list-style-type: none"> • A clear majority support Option 1 (preferred option for a new multi-council owned water organisation), along with comments that change is needed to address aging infrastructure and systemic issues. • General sentiment that urgent action is needed to fix water infrastructure and governance. • Underlying frustration with a long history of mismanagement, rate increases, and poor service delivery. • A significant number of comments were on concerns, frustration and issues with the current Wellington Water model and its performance. |
| Cost, Rates and Affordability | <ul style="list-style-type: none"> • Extensive comments and concerns regarding high rates, financial modelling being unclear or lacking detail, and criticism of debt-driven spending. • Comments on the cost of establishing a new entity. |
| Better Infrastructure Investment and Management | <ul style="list-style-type: none"> • Strong asset management planning and information are essential before any new billing systems are introduced. • Infrastructure upgrades and pipe replacements must be accelerated. Reactive leak repairs are inefficient; proactive full pipe replacement should be prioritised. • Mixed views on water meters: some strongly opposed to water meters, citing affordability concerns and fear of hidden charges. Others support water metering for conservation and fairness, especially if essential water use remains free or subsidized. |
| Governance, Capability and Accountability | <ul style="list-style-type: none"> • Numerous comments of distrust in the current governance, lack of water expertise, and mismanagement over decades. • Concerns a new entity might just replicate Wellington Water's failures unless governance and leadership are entirely overhauled. • Calls for greater public accountability, including transparent audits. • Comments against potential future privatization, and in support of having protections for consumers and vulnerable users. |

Wellington City Council

| | | |
|--|---|---|
| Consultation dates: | 20 March – 21 April 2025 | |
| Submissions received: | 713 | |
| Preferences (Submission / Residents' Survey) | Option 1 – establish multi council CCO (preferred option) | Submission: 72% Residents' survey: 82% |
| | Option 2 – establish WCC only CCO | Submission: 15% Residents' survey: 8% |
| | Option 3 – retain existing arrangements (modified to meet legislative requirements) | Submission: 13% Residents' survey: 10% |
| | | |

Demographics



Top themes from free text:

| | |
|--|---|
| Support for a New Multi-Council-Owned Entity | In support of option 1, submitters identified the opportunity for greater efficiencies, the existing inter-connectedness of the network, access to increased funding and better positioned for the future / long term planning. |
| Wellington Water performance | Submitters raised concerns about the performance of Wellington Water, noting concerns about contractor management and costs. |
| Strong leadership and accountability is important | Submitters identified the need for transparency of decision making, costs an outcomes noting the need to work in partnership (option 1) and for effective governance to be in place for any delivery model. Submitters expressed views on the need for subject expertise / infrastructure expertise to be represented on the Board and minimal /no political representation. |
| Water charges / affordability | A number of submissions raise concerns about the affordability of increased water charges alongside increasing council rates. Some identified a concern for non-ratepayers ill now have to pay for water usage (i.e. meters). General support for equity to be a factor when setting water charges. |
| Privatisation | Several submissions are concerned at the possibility (now or into the future) of water assets being privatised. |

Greater Wellington

| Consultation dates: | 20 March – 22 April | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------|--|--|------------|--------------|------------|-------------------------|----|-----------------------------|-------|-------------------|------|--------|----|--------------------|-------|-------------------|-------|-------|----|-------|-------|----|-------|-------|----|-------|-------------------|---|------|-------------------|---|------|
| Submissions received: | 113 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Preferences | Option 1 | 79.6 % | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Option 2 | 20.4 % | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Demographics | Age | <div><table><thead><tr><th>Age Group</th><th>Count</th><th>Percentage</th></tr></thead><tbody><tr><td>15 years old or younger</td><td>1</td><td>0.9%</td></tr><tr><td>16-24</td><td>6</td><td>5.5%</td></tr><tr><td>25-34</td><td>15</td><td>13.6%</td></tr><tr><td>35-44</td><td>13</td><td>11.8%</td></tr><tr><td>45-54</td><td>21</td><td>19.1%</td></tr><tr><td>55-65</td><td>19</td><td>17.3%</td></tr><tr><td>65-74</td><td>22</td><td>20.0%</td></tr><tr><td>75 years or older</td><td>5</td><td>4.5%</td></tr><tr><td>Prefer not to say</td><td>8</td><td>7.3%</td></tr></tbody></table></div> | Age Group | Count | Percentage | 15 years old or younger | 1 | 0.9% | 16-24 | 6 | 5.5% | 25-34 | 15 | 13.6% | 35-44 | 13 | 11.8% | 45-54 | 21 | 19.1% | 55-65 | 19 | 17.3% | 65-74 | 22 | 20.0% | 75 years or older | 5 | 4.5% | Prefer not to say | 8 | 7.3% |
| | Age Group | Count | Percentage | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 15 years old or younger | 1 | 0.9% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16-24 | 6 | 5.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 25-34 | 15 | 13.6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 35-44 | 13 | 11.8% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 45-54 | 21 | 19.1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 55-65 | 19 | 17.3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 65-74 | 22 | 20.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 75 years or older | 5 | 4.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Prefer not to say | 8 | 7.3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gender | <div><table><thead><tr><th>Gender</th><th>Count</th></tr></thead><tbody><tr><td>As a man/boy</td><td>69</td></tr><tr><td>As a woman/girl</td><td>28</td></tr><tr><td>A gender not specified here</td><td>2</td></tr><tr><td>Prefer not to say</td><td>9</td></tr></tbody></table></div> | Gender | Count | As a man/boy | 69 | As a woman/girl | 28 | A gender not specified here | 2 | Prefer not to say | 9 | | | | | | | | | | | | | | | | | | | | | |
| Gender | Count | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| As a man/boy | 69 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| As a woman/girl | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| A gender not specified here | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Prefer not to say | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ethnicity | <div><table><thead><tr><th>Ethnicity</th><th>Count</th></tr></thead><tbody><tr><td>Māori</td><td>8</td></tr><tr><td>New Zealand European</td><td>84</td></tr><tr><td>Pacific Peoples</td><td>1</td></tr><tr><td>Chinese</td><td>1</td></tr><tr><td>Indian</td><td>2</td></tr><tr><td>Other ethnic group</td><td>12</td></tr><tr><td>Prefer not to say</td><td>11</td></tr></tbody></table></div> | Ethnicity | Count | Māori | 8 | New Zealand European | 84 | Pacific Peoples | 1 | Chinese | 1 | Indian | 2 | Other ethnic group | 12 | Prefer not to say | 11 | | | | | | | | | | | | | | | |
| Ethnicity | Count | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Māori | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New Zealand European | 84 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pacific Peoples | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Chinese | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Indian | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other ethnic group | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Prefer not to say | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | Location | <p>A pie chart illustrating the geographical distribution of respondents. The largest segment is Te Whanganui-a-Tara at 43.1%, followed by Te Awa Kairangi ki Tai at 29.4%. Other segments include Porirua (11.0%), Te Awa Kairangi ki Uta (9.2%), Wairarapa (3.7%), Kāpiti (2.8%), and I don't live in the Wellington Region (0.9%).</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Count</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Te Whanganui-a-Tara Wellington city</td> <td>47</td> <td>43.1%</td> </tr> <tr> <td>Te Awa Kairangi ki Tai Lower Hutt</td> <td>32</td> <td>29.4%</td> </tr> <tr> <td>Te Awa Kairangi ki Uta Upper Hutt</td> <td>10</td> <td>9.2%</td> </tr> <tr> <td>Porirua</td> <td>12</td> <td>11.0%</td> </tr> <tr> <td>Wairarapa</td> <td>4</td> <td>3.7%</td> </tr> <tr> <td>Kāpiti</td> <td>3</td> <td>2.8%</td> </tr> <tr> <td>I don't live in the Wellington Region</td> <td>1</td> <td>0.9%</td> </tr> </tbody> </table> | Location | Count | Percentage | Te Whanganui-a-Tara Wellington city | 47 | 43.1% | Te Awa Kairangi ki Tai Lower Hutt | 32 | 29.4% | Te Awa Kairangi ki Uta Upper Hutt | 10 | 9.2% | Porirua | 12 | 11.0% | Wairarapa | 4 | 3.7% | Kāpiti | 3 | 2.8% | I don't live in the Wellington Region | 1 | 0.9% |
|--|---|--|----------|-------|------------|---------------------------------------|----|-------|-------------------------------------|----|-------|-------------------------------------|----|------|---------|----|-------|-----------|---|------|--------|---|------|---------------------------------------|---|------|
| Location | Count | Percentage | | | | | | | | | | | | | | | | | | | | | | | | |
| Te Whanganui-a-Tara Wellington city | 47 | 43.1% | | | | | | | | | | | | | | | | | | | | | | | | |
| Te Awa Kairangi ki Tai Lower Hutt | 32 | 29.4% | | | | | | | | | | | | | | | | | | | | | | | | |
| Te Awa Kairangi ki Uta Upper Hutt | 10 | 9.2% | | | | | | | | | | | | | | | | | | | | | | | | |
| Porirua | 12 | 11.0% | | | | | | | | | | | | | | | | | | | | | | | | |
| Wairarapa | 4 | 3.7% | | | | | | | | | | | | | | | | | | | | | | | | |
| Kāpiti | 3 | 2.8% | | | | | | | | | | | | | | | | | | | | | | | | |
| I don't live in the Wellington Region | 1 | 0.9% | | | | | | | | | | | | | | | | | | | | | | | | |
| Top themes from free text: | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Distrust in Current Management | <ul style="list-style-type: none"> Many comments express a lack of trust in Wellington Water's ability to manage water infrastructure effectively. There are concerns about poor management, blame culture, and inefficiency. The submitters feel that Wellington Water has failed to deliver on its promises and has wasted resources, leading to a call for a new management structure. | | | | | | | | | | | | | | | | | | | | | | | | | |
| Support for a New Multi-Council-Owned Entity | <ul style="list-style-type: none"> A significant number of comments supported the preferred option (out of the two presented), a new multi-council-owned water organization. This is seen to improve accountability, efficiency, and long-term planning. The new entity is expected to leverage regional assets better and provide a more unified approach to water management. | | | | | | | | | | | | | | | | | | | | | | | | | |
| Need for Improved Accountability and Transparency | <ul style="list-style-type: none"> There is a strong demand for greater accountability and transparency in water management. The submitters indicated that clear oversight and democratic control over the new water entity is very important. Ensuring that the new organization operates with public ownership and transparency is a priority for many respondents. | | | | | | | | | | | | | | | | | | | | | | | | | |
| Environmental improvements and Te Titiri | <ul style="list-style-type: none"> Many respondents emphasised the importance of environmental responsibility and long-term planning in water management. They want the new entity to prioritize climate resilience and sustainable practices. There is a call for the new organization to uphold Te Tiriti o Waitangi obligations and involve Māori groups in governance. | | | | | | | | | | | | | | | | | | | | | | | | | |
| Concerns About Privatisation and GW's land holdings | <ul style="list-style-type: none"> Several comments express concerns that centralising water assets could lead to future privatisation, despite current assurances to the contrary The public wants guarantees that water resources will remain publicly owned and managed for the benefit of all Submitters also want to ensure that GW-owned lands stay in GW ownership. | | | | | | | | | | | | | | | | | | | | | | | | | |

DELIBERATION OF THE LONG-TERM PLAN AMENDMENT AND 2025/26 ANNUAL PLAN

Kōrero taunaki | Summary of considerations

Purpose

1. This report provides the Kōrau Tōtōpū | Long-Term Plan, Finance, and Performance Committee (the Committee) with:
 - an analysis of submitter views on the key issues as outlined in the Consultation Document (CD) for the draft 2024-34 Long-term Plan (LTP) amendment and the 2025/26 Annual Plan; and
 - an opportunity to determine whether any changes are required before these plans are recommended to Council for adoption on 26 June 2025.
2. These Committee deliberations are the final decision stage for developing the 2024-34 LTP amendment and the 2025/26 Annual Plan. The Committee will recommend the decisions from this paper to Te Kaunihera o Pōneke | Council for approval. Audit NZ will then audit the updated plans for adoption by the Council on 26 June.
3. Following deliberations by this Committee, apart from editorial changes and responses to Audit NZ's feedback, there is no scope for further changes to the LTP and Annual Plan content if the Council is to adopt the Annual Plan and LTP amendment by the statutory deadline of 30 June.
4. This Committee paper has the following attachments to support the decision-making process:

Community feedback

- Attachment 01: Submitter and survey feedback on the Consultation Document proposals. Note all full submissions are available online and not attached to this report.

LTP Amendment for Audit NZ

- Attachment 02: Amended Financial Strategy
- Attachment 03: Amended Infrastructure Strategy
- Attachment 04: Amended Prospective Financial Statements
- Attachment 05: Amended Funding Impact Statements
- Attachment 06: Amended Significant Forecasting Assumptions
- Attachment 07: Amended Volume 1 of the 2024-34 LTP
- Attachment 08: Amended Volume 2 of the 2024-34 LTP (Statements of Service Provision)

2025/26 Annual Plan supporting documents

- Attachment 09: Annual Plan Prospective Financial Statements

- Attachment 10: Annual Plan Funding Impact Statements
- Attachment 11: Overview of Annual Plan structure

Other matters requiring resolution

- Attachment 12: Submitter funding requests
- Attachment 13: Capital Carry Forwards & Rephasing
- Attachment 14: Khandallah Pool
- Attachment 15: Organics processing facility update
- Attachment 16: Changes to user fees and charges

Strategic alignment

5. The LTP amendment and Annual Plan outline the community outcomes, strategic approaches, and priorities the Council is working towards.

Relevant previous decisions

6. On 18 March 2025 Council adopted the Consultation Document which comprised the proposed amended 2024-34 Long-Term Plan and the 2025/26 Annual Plan, as well as information on Local Water Done Well (outlined in a separate paper). This included proposed changes to how we mitigate risk, the capital programme, fees and charges, and the rating policy.

Significance

7. The decision is **rated high significance** in accordance with schedule 1 of the Council's Significance and Engagement Policy.

Financial considerations

☐ Nil ☒ Budgetary provision in Annual Plan / Long-term Plan ☐ Unbudgeted \$X

8. This report presents community feedback on the 2024-34 LTP amendment and 2025/26 Annual Plan Consultation Document. The decisions arising from this paper will inform the final LTP amendment and 2025/26 Annual Plan budgets that will be presented to Council on 26 June 2025 for adoption.

Risk

☐ Low ☐ Medium ☒ High ☐ Extreme

9. The key risks relating to the 2024-34 LTP Amendment and 2025-26 Annual Plan are outlined in the body of the paper.

| | |
|------------|--|
| Authors | Matthew Deng, Senior Advisor Raina Kereama, Manager Financial Planning and Policy Baz Kaufman, Manager Strategy and Research Kirralee Mahoney, Principal Advisor Financial Planning |
| Authoriser | Andrea Reeves, Chief Strategy and Finance Officer |

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. **Recommend** that Te Kaunihera o Pōneke | Council:
 - 1.1 **Receive** the information.
 - 1.2 **Note** that the financial information included in this paper, includes the recommended approach to metered motorcycle parking; the proposed sale of the ground lease at 68 Jervois Quay; and the water services delivery model for which there are separate agenda items at this committee meeting. Any amendments to those agenda items may have consequential impact to the financial information included in this agenda item – LTP Amendment and 2025/26 Annual Plan.

Process and consultation results

- 1.3 **Note** that the Committee deliberations are the final decision stage for developing the 2024-34 LTP amendment and 2025/26 Annual Plan and their respective budgets. After these deliberations, there is a final review by Audit NZ and then formal adoption at Council on 26 June. Any changes that occur after these committee deliberations other than editorial changes and those that respond to Audit NZ feedback will mean that the Council is not able to adopt the Annual Plan and LTP Amendment by the statutory deadline of 30 June.
- 1.4 **Note** the consultation process, engagement tools and consultation and survey results for the 2024-34 LTP amendment and 2025/26 Annual Plan as outlined in Attachment 1. All submissions are available online.

LTP Amendment

- 1.5 Agree to proceed with Option 1 from the Consultation Document - Large debt headroom and small investment fund, to help mitigate under insurance and lack of investment diversity risks.
- 1.6 Agree to create the increased debt headroom with the following options from the Consultation Document:
 - 1.6.1 Begonia House – Option C: Do minimum (increase budget from \$8.1m to \$11m) and agree to commence work on the Begonia House project
 - 1.6.2 Karori Event Centre – Option 1: Sell the Site (reduce budget from \$2m to \$1m plus proceeds from sale of site) and agree to recommend to Council to sell the Karori Event Centre site.
 - 1.6.3 Paneke Pōneke – Option 1: Deliver programme over 20 years (reduce budget from \$115.2m to \$66.9m)
 - 1.6.4 City Streets projects – Rescale and rephase (New LTP total: \$34.5m, savings of \$130.6m)
 - 1.6.5 Low cost, low risk transport projects – Rescale and rephase (New LTP total \$96.7m, savings of \$67.8m)
 - 1.6.6 Frank Kitts Park redevelopment – Rephase and rescope (New LTP total \$8.4m years 1 to 6 to support the Fale Malae, plus \$15m in years 10+, savings \$46.1m)

- 1.6.7 Wellington Zoo upgrades – Retain and rephase (retain lions upgrade, rephase Savannah upgrade to years 11+ New LTP total \$12.6m, savings of \$1.2m)
- 1.6.8 Venues upgrades – remove all funding from budget as it is currently unallocated (New LTP total \$0, saving of \$13.2m)
- 1.6.9 Bond Store upgrade – Rephase (rephase \$19m to years 8 to 10, with \$1.5m across years 1 to 2 for targeted strengthening. Savings is \$0 but funding moved to later in the LTP easing debt to revenue ratio).
- 1.6.10 Te Awe Māpara (Community facilities plan) – Reduce (reduce \$10m in years 8 and 9. New LTP total \$103.1m, savings of \$10m)
- 1.6.11 Suburban Town Centre upgrades – Rephase (rephase \$11m into \$5.5m in both years 4 and 8, savings is \$0 but funding moved to later in the LTP easing debt to revenue ratio)
- 1.6.12 Te Ngākau / civic square redevelopment - Remove (remove all budgets not currently allocated to set projects. New LTP total \$113.9m, savings of \$89.4m years).

1.7 **Agree** the following LTP Amendment attachments to be provided to Audit NZ, and note that they will be updated to reflect any decisions of this committee meeting before being audited, and going for adoption on June 26 at Council:

- Attachment 02: Amended Financial Strategy
- Attachment 03: Amended Infrastructure Strategy
- Attachment 04: Amended Prospective Financial Statements
- Attachment 05: Amended Funding Impact Statements
- Attachment 06: Amended Significant Forecasting Assumptions
- Attachment 07: Amended Volume 1 of the 2024-34 LTP
- Attachment 08: Amended Volume 2 of the 2024-34 LTP (Statements of Service Provision).

2025/26 Annual Plan

- 1.8 **Agree** Mātai Moana Reserve Option 1 – Joint Management (preferred option in CD).
- 1.9 **Agree** the preferred option for rating short-term accommodation providers and update the Rating Policy to reflect this option – Commercial rates will apply to entire units being rented or available to rent short-term for more than 60 days per financial year.
- 1.10 **Agree** parklet fee structures changes as outlined in the Consultation Document.
- 1.11 **Agree** other fees and user charges as outlined in Attachment 16.
- 1.12 **Note** that Council received eight new funding requests as part of the consultation process as outlined in Attachment 12.
- 1.13 **Agree** not to support any new funding requests as in the recommendations outlined in Attachment 12.
- 1.14 **Agree** the capital carry forwards and rephasing as outlined in Attachment 13.
- 1.15 **Agree** to update the capital budget for the Thorndon Quay project by an increase of \$4.4m in 2025/26 to reflect the outcome of negotiations undertaken to complete the agreed scope of the project. Note that this is partially offset by NZTA funding of \$2m.
- 1.16 **Agree** to increase the capital budget by \$0.46m in 2026/27 to account for the sales proceeds of Wadestown community centre being reinvested in Wadestown. This is based on the resolution at the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee on 30 May 2024.

- 1.17 **Note** that several budget adjustments, including updated depreciation and interest have been incorporated into updated 2025/26 Annual Plan and LTP amendment budgets.
- 1.18 **Agree** to include in the budget an estimated \$0.86m for the Commerce Commission and Taumata Arowai regulatory frameworks levies and these costs will be funded by debt as part of the transitional costs.
- 1.19 **Agree** to ring-fence the lease incentive for the new staff accommodation to mitigate costs related to the delay in move to the new staff accommodation.
- 1.20 **Note** that:
- 1.20.1 the Regulatory Processes Committee referred the decision on introducing motorcycle parking fees to Council and Council has delegated this decision to the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.
- 1.20.2 anticipated revenue from motorcycle charging is \$1.07m per year and that this is already included in the 2025/26 budget.
- 1.21 **Note** the progress update on the organics processing facility as outlined in Attachment 15 is part of the report back resolution in the 26 November 2024 Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee meeting.
- 1.22 **Note** the progress report back on Khandallah Pool as outlined in Attachment 14, is part of the 30 May 2024 Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee on 30 May 2024 resolution.
- 1.23 **Agree** to close the Khandallah Pool facility and landscape the site, at an estimated cost of \$4.5m capex.
- 1.24 **Note** that the average rates increase for 2025/26 is forecasted to be 12.0% (after growth and including the sludge levy) based on the budget updates and recommendations outlined in this report, and that this is a 0.2% reduction compared to what was proposed in the Consultation Document.
- 1.25 **Agree** the following 2025/26 Annual Plan attachments, and note that they will be updated to reflect any decisions of this committee meeting before being adopted on 26 June at Council:
- Attachment 09: Annual Plan Prospective Financial Statements
 - Attachment 10: Annual Plan Funding Impact Statements
 - Attachment 11: Overview of Annual Plan structure

Whakarāpopoto | Executive Summary

10. The Council has been consulting on the Long-Term Plan (LTP) amendment following the Notice of Motion (NoM) to begin the process of removing the sale of Wellington International Airport Limited (WIAL) shares from the 2024–34 LTP.
11. The LTP amendment consultation was carried out concurrently with consultations on the 2025/26 Annual Plan budget, and 'Local Water Done Well – Water Reform' organisation structure options.
12. Public consultation was carried out over a one-month period between 20 March and 21 April, and 3,002 submissions were received, including 1,405 from a community campaign on the Karori Event Centre. A total of 132 submitters also presented at oral hearings for the LTP amendment and 2025/26 Annual Plan.
13. In undertaking the LTP Amendment, the Council's objective is to manage two financial risks - the Council's under insurance and the risk of lack of diversification in the Council's investment portfolio which is primarily Wellington-based property. These challenges were identified by external financial advisers and the Council's rating agency, Standard and Poor's (S&P). They need to be addressed to improve the Council's long-term financial resilience.

14. The Council's preferred option (creating larger debt headroom and a smaller \$68m investment fund) received the highest level of support of the three options - both from the online consultation (36%) and an independent representative survey (37%).
15. There was also support for the majority of the proposed capital programme changes needed to create the large debt headroom to support the preferred option.
16. Therefore, this paper recommends that the Council proceeds with the preferred option (Option 1) as it helps to manage the financial risks and has community support.
17. The Council also consulted on 2025/26 Annual Plan matters which are recommended for committee decision. These are:
 - The establishment of joint management arrangements for Mātai Moana Reserve, which had a clear majority of community support:
 - Changes to fees and charges in line with the Council's Revenue and Financing Policy; and
 - Proposed changes to the Rating Policy for short-term accommodation providers which attracted a majority of support from submitters, but strong opposition from those impacted by the changes.
18. Some specific funding requests have also been made to the Council through the Annual Plan consultation process. These will require a decision and the nature of the funding request and officer recommendations are included in Attachment 12. We are not recommending any requests are approved.
19. The Committee is now required to consider community feedback, deliberate on decisions or any changes, and report its recommendations to the Council, before adoption on 26 June 2025.

Takenga mai | Background

20. Public consultation was held from 20 March to 21 April on the proposed LTP amendment, the 2025/26 Annual Plan, and Water Reform (covered in a separate committee paper on this agenda).
21. Consultation was required to amend the LTP following a NoM decision to begin the process of removing the sale of WIAL shares from the 2024–34 LTP.
22. That consultation was combined with the 2025/26 Annual Plan and Water Reform due to the interdependencies, and to make it easier for the community to participate and provide feedback.
23. Attachment 1 includes a summary of the feedback received on all three consultation topics.

Kōrerorero | Discussion

Process and consultation results

24. This report covers the results from public consultation as well as a survey of participants from the Council's "Capital Views" panel that is representative of

Wellington's demographics. The representative survey was carried out during the same period as public consultation using the same questions.

25. Submissions were received through a variety of channels, including WCC submission forms (hard copy or online), email submissions, oral hearings and community forms.
26. In this paper and attachments, the term 'submitter' or 'submissions' refers to the public consultation results. The term 'representative survey' or 'survey' refers to results from the representative survey from the Council's Capital Views panel.
27. The consultation process, engagement tools and consultation and survey results for the LTP amendment and 2025/26 annual plan are outlined in Attachment 1. All submissions are available online.

LTP amendment overall

28. Community feedback on managing the risks of under insurance and lack of diversification in our investment portfolio was mixed. The Council's preferred option received the highest level of support, but not a majority of support.
29. A majority of submitters and survey respondents supported the options outlined in the Consultation Document to reduce the Council's capital programme, thereby increasing Council's debt headroom. The exception being the results for the Karori Event Centre, which are outlined in more detail in Attachment 1 and below in this paper.
30. The results of the independent and representative survey largely mirrored the results achieved through the consultation. Any differences in result are outlined in more detail in Attachment 1.
31. Considering the results indicate community support for the overall approach to managing the identified risks, this paper recommends Council proceed with the LTP Amendment as per the Consultation Document. More detailed analysis on each option is included below.

Under insurance and investment portfolio diversification risks

32. The LTP amendment process commenced following a NoM decision to begin the process of removing the sale of WIAL shares from the 2024–34 LTP. Council is required to consult on amendments to the LTP using the special consultative procedure.
33. The objective of the LTP amendment is to manage the Council's financial risks of under insurance and lack of diversification in the Council's investment portfolio.
34. Three options were put forward for consultation (plus the inclusion of Don't know and None of these options on the submission form):
 - Large debt headroom and small investment fund (Council preferred)
 - Medium debt headroom and medium investment fund
 - Small debt headroom and large investment fund.
35. Changes to the Council's current capital expenditure programme would be required as part of any option that involves holding large or medium debt headroom for future resilience events, given the approach to debt-funding capital expenditure.
36. Overall, community support on this option in the consultation and the survey was split between the three options proposed, with Don't know and None of these options also making up about a fifth of the feedback (see Attachment 1).

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37. The Council's preferred option (option 1) of creating a small investment fund, and large debt headroom received the highest level of support across the three options from submitters (36%), but it was not a majority of support. This was mirrored by the result of the representative and independent survey panel (37%).
38. On the basis that Option 1 makes a reasonable contribution towards addressing the financial risks, and that it has a good level of community support, officers recommend approval of Option 1.

Begonia House

39. As outlined in the draft consultation document provided to the Committee in February 2025, \$8.1m had previously been provisioned in the Long-term Plan for upgrades to the Begonia House. However, an indicative business case determined costs of \$9.9m to \$11m to complete the minimum upgrades required, and \$19.5 to \$20m to complete the proposed scope of upgrades recommended.
40. The indicative business case provided six options for the future of the Begonia House. Three of these were not taken further as they would not maintain the operations of the Begonia House or were not financially prudent. The remaining three options were consulted on: Option C, Do Minimum (\$9.9m - \$11m); Option E, Meets Scope (\$19.5m - \$20m); and Option A, Demolish (\$1m - \$5.6m, dependent on remediation design).
41. The preferred option, Option C, is an increase of \$2.9m compared to the provision in the 2024-34 Long-term Plan. It will do the minimum remedial works identified in the recently completed condition assessment report, but it will not address all safety and environmental concerns.
42. A majority of submitters supported retaining the Begonia House and supported Option C (preferred), Do Minimum - increase budget from \$8.1m to \$11m.

43. On the basis of clear community support for the retention of the Begonia House, and the preferred option being the lowest cost option for this retention, Officers recommend approval of Option C, Do Minimum. While this does not meet the overall consideration of reduction of the capital budget, there is a wide community benefit and can be fulfilled within the lowest cost retention option provided.

Karori Events Centre

44. The Karori Event Centre was gifted to the Council by the Karori Community Hall Trust (the Trust) in December 2022 with the intention that the Council would fund the completion of the project.
45. When the gift of the building was accepted, the Council agreed to use reasonable endeavours to complete the fit-out for a maximum cost of \$1.9m, with no guarantee this could be achieved. The current cost estimate to achieve building code compliance for the building is \$3.3m.
46. The proposal to sell the Karori Events Centre site as is (Council preferred option – option 1) was not supported by submitters, who indicated a preference for investing more money to do the repairs to achieve building compliance (Option 4 – 62%).
47. The majority of submissions on this topic (1,369 out of 2,469) were received from the 'Save Our Centre' campaign, run by the Karori Community Hall Trust (The Trust). The community form results indicate a majority of local (mainly Karori) respondents supporting Option 4 (85% of these 1,369 submissions). This contrasts with the feedback from WCC channels which had a stronger preference for Option 1 - sell the site as is (43% of these 1,100 submissions).
48. The majority of the community form submissions were entered on a website (Save our Centre) that included the Council's option question but encouraged submitters to select Option 4. The hard copy forms received caused some ambiguity on which centre was being consulted on and also what was being proposed – stating "Save our Centre" without being directly clear about what centre and "Stop the Bulldozers" which is not what the Council's preferred option included.
49. The representative panel survey showed support for the Council's preferred Option 1 of selling the site as is.
50. The key themes from community submissions on the Karori Events Centre are:
- Honouring the Deed of Gift
 - Community venue provision
 - Event Centre vs Community Centre
 - Donations from the community.
51. To support informed decision making on the Events Centre the following provides background information relating to these themes.

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52. Deed of Gift: The Karori Event Centre was gifted to the Council by the Trust in December 2022, with the intention that the Council would fund the completion of the project. \$1.9m was allocated by the Council at the time for this work. When the gift of the building was accepted, the Council agreed to use reasonable endeavours to complete the fit out of the building for a maximum cost of \$1.9m. There was no guarantee provided that this sum would achieve full fit out. The Deed of Gift also indicates that the Council would not spend more than \$1.9m on the fitout. This was agreed by the Trust at the time, is outlined in the Deed of Gift clause 4.2, signed by both the Trust and Council in December 2022. The \$1.9m was allocated for this work by repurposing funding agreed in the 2021/22 Annual Plan.
53. Community Provision: Ten years ago, a Karori Recreation Needs Assessment Report was commissioned by the Council. This report- along with earlier reports in 2006 and 2014 identified a shortage of community hall space in Karori. In contrast to these reports, a recent desktop review by the Council indicated that Karori has access to a range of other halls and venues for hire - provided by Council and non-Council community organisations. Non-Council venues include school halls / auditoriums (Karori Normal, Karori West, Samuel Marsden) and churches / chapels (e.g. St Ninians, Karori Baptist Church, Futuna Chapel, St. Teresa's), and sports clubs / club room (e.g. Karori Park Clubrooms, Karori Golf Club, Karori Bridge Club, Karori Bowling Club).
54. Events Centre vs Community Centre: Karori has both the Events Centre and the Karori Community Centre which are separate buildings but located in a similar area. Some comments from submitters suggested that they thought that the Consultation proposal related to the demolition of the Community Centre. However, changes to the Karori Community Centre were never part of this consultation, and the Community Centre continues to operate as usual.
55. Donation from the community: Questions have been raised about whether funds raised by the community can be gifted back to the community. These donations were made to the Trust, who spent this money on construction of the building to its current state. All of the proposed consultation options include contributing \$1m (being the amount donated by the Karori Community for this building), to another community project or facility in Karori. Currently some funds are held by the Trust to meet agreed costs such as the purchase and installation of retractable seating.
56. While submissions indicate strong local (Karori) support for Option 4, increase of capex budget to achieve building compliance, the stronger preference for Option 1, sell the site as is, via WCC channels indicates a local, rather than wider, community benefit. Option 4, which would require a \$1.3m increase in the capex budget, does not meet the overall consideration of reduction of the capital budget, and further funding will be required on top of this to allow the building to open. Officers recommend approval of Option 1, Sell the site as is, as this would best achieve the objective of the LTP Amendment by assisting to reduce the capital expenditure programme, noting we will ensure the Trust is provided an opportunity to put forward a tender.

Paneke Pōneke

57. Consultation submissions received and panel survey results showed a mix of support for the three options provided. From consultation submitters, the highest level of support was for Option 3 – finish what's started (34%), whereas, in the representative panel survey, the highest level of support was for the preferred option (Option 1 – deliver the programme over 20 years).
58. However, the two options that relate to continuing the Paneke Pōneke programme (over 10 years or over 20 years) received a combined total of 47% in the consultation feedback and 55% in the survey. This suggests that there is support for the programme to continue, but there is not a majority of support for a specific option. Common themes suggest there is a strong support both for and against the cycleways programme.
59. Given the reduction in NLTP funding received, Option 2 would require additional funding from the Council for the programme to continue in the 10-year timeframe. Therefore, based on continuing the programme receiving community support, our advice is to progress the preferred option to change the programme to a 20-year completion date as this option best contributes to the increased debt headroom required as part of the LTP Amendment process.

Other capital programme proposals

60. We also sought feedback from the community on seven other capital programme proposals changes, to contribute to the increased debt headroom we require for the LTP Amendment preferred option:
 - **City Streets projects** - Rescale and rephase to make savings and account for NLTP funding loss, including removing unallocated funding. New LTP total: 34.5m. Saving: \$130.6m (\$77.3m when accounting for the GWRC part funding).
 - **Low-cost, low-risk transport projects** - Rescale and rephase to make overall savings and account for NLTP funding loss. New LTP total: \$96.7m. Saving: 67.8m.
 - **Frank Kitts Park redevelopment** - Rephase and rescope from \$54.5m to \$8.4m in Year 1 to 6 to support resource consent, design, planning and a landscape works contribution to support the Fale Malae proposal, plus \$15m in Years 10+. New LTP total: \$8.4m. Saving: \$46.1m.
 - **Wellington City Zoo upgrades** - Retain the Lions upgrade but rephase the Savannah upgrade to Years 11+. New LTP total: \$12.6m. Saving: \$1.2m.
 - **Venues upgrades** - Remove all funding from budget as it is currently unallocated. New LTP total: \$0. Saving: \$13.2m.
 - **Bond Store upgrades** - Rephase \$19m to Years 8 to 10, with \$1.5m across Years 1 to 2 for targeted strengthening. No savings but funding moved to later in the LTP easing the debt to revenue ratio in the early years.
 - **Te Awa Māpara** - Reduce by \$10m in Years 8 and 9. New LTP total: \$103.1m. Savings: \$10m.
 - **Suburban Town Centres** - Rephase the \$11m programme into \$5.5m in both Years 4 and 8. No savings but funding moved to later in the LTP easing the debt to revenue ratio in the early years.

- **Te Ngākau Civic Square precinct** - Remove all the budget not currently allocated to set projects. New LTP total: \$113.9m. Savings: \$89.4m.

61. The majority of the feedback received showed either 'Strongly support' or 'Somewhat support' for the proposed changes to help increase debt headroom.
62. If the committee agrees to the recommendations for the proposed changes to the capital programme, we will report back in the future on the next phase and/or progress of the programmes.

2025/26 Annual Plan

Mātai Moana Reserve

63. Subject to Ministerial decisions, the vision is to establish Mātai Moana as a reserve under the Reserves Act 1977 for the people of Wellington and New Zealand.
64. The decision for the committee at this stage of the development of Mātai Moana is whether Taranaki Whānui would manage the reserve jointly with the Council or if iwi will continue discussions about the land with the Crown with no Council involvement.
65. If the preferred option of joint management (Option 1) is agreed upon, then further information will be brought to elected members outlining the options for the joint management arrangement on May 29. This will only be implemented after the adoption of the Annual Plan.
66. The feedback from the consultation (60%) and the panel survey (64%) indicated a high level of support for Option 1: Joint management with Taranaki Whānui on Mātai Moana Reserve. It is recommended to proceed with this option.
67. Through email submissions we received several comments asking the Council to include community groups that already have an interest in the area in the discussions on the reserve management. This feedback will be addressed in further information to the Council if the option of joint management is progressed.

Short-term accommodation provider rating

68. Overall, there was majority support for the changes to the rating policy for short-term accommodation providers from both submitters and through the representative survey panel. There were an additional 73 written submissions who opposed the changes to the policy. Council's current rating policy provides for some short-term accommodation providers to pay commercial rates. The proposed changes to the policy seek to limit commercial rating to entire rating units rented or available to rent for more than 60 days. Officers recommend approval of the proposed changes to the rating policy. If approved, the revised policy will be implemented as of 1 July 2026.

Parklet fee charges

69. The consultation showed reasonable support for the proposed change in the parklet fees structure. Officers recommend approval of the revised parklet fee structure.

Other item from consultation

City to Sea Bridge

70. We received 117 email submissions on stopping the demolition of the City to Sea Bridge.
71. The decision to demolish the City to Sea Bridge/Capital E was made by the Environment and Infrastructure Committee on 5 December 2024. That decision is the subject of a judicial review by Wellington Civic Trust. The Council agreed not to demolish the bridge while the judicial review was underway. The judicial review was heard by the High Court on 28 and 29 April 2025. We are awaiting the High Court's decision.

Funding requests

72. During consultation eight funding requests were made as part of submissions from the community and organisations. These requests are to be considered as part of the deliberations.
73. The most common funding requests were for:
- An increase in the level of grants that are currently provided; and
 - Maintaining or bringing forward funding for an existing projects.
74. With the exception of the Cararra Park toilets, Officers recommend that any new funding requests not be approved. The budget for the Cararra Park toilets was incorrectly budgeted in year 4 of the LTP. To address this a rephasing of this funding is included in the carry forwards and rephasing in Attachment 13 for the committee to approve.
75. Attachment 12 provides details of all funding requests and officers and recommendations.

Annual Plan - Financial Update

Capital carry forwards and Rephasing

76. During the consultation period there have been further changes made to the capital programme for carry forwards and rephasing.
77. In 2024 we changed the process for capital carry forwards to include this as part finalising the Annual Plan rather than after year end and post the Annual Plan being adopted. To recognise that the carry forwards can have a significant impact on the capital programme, we are following this same process.
78. The forecast capital spend for 2024/25 is \$516m, which is \$184m below the budget of \$700m. We are proposing to carry forward \$164m into 2025/26 and future years. This would increase the capital programme for 2025/26 to approximately \$785m of which \$178m relates to the Sludge Minimisation Facility.
79. The proposed capital programme for 2025/26 includes funding for some significant projects including:
- Town Hall – due to be completed in 2025/26
 - Three waters programme
 - Housing Upgrade Programme 2 (HUP2)
 - Te Matapihi - due to be completed in 2025/26
 - Golden Mile.

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80. Some of the drivers for the forecasted underspend relate to the proposed changes to the capital programme as part of the Long-term Plan amendment and reduced funding from Waka Kotahi NZ Transport Agency.
 81. As a result of the carry forwards, we have reviewed the capital programme which has resulted in further rephasing. HUP2 has also been rephased based on revised cashflows as advised to the Social, Cultural, and Economic Committee on 14 April 2025.
 82. A summary of the proposed capital carry forwards and rephasing is included in Attachment 13. Note these figures are uninflated.
 83. The budget will be updated to reflect these changes following the decision and will be included as part of the final Annual Plan/LTP amendment documents for audit and adoption.
 84. Should any additional carry forwards / capital rephasing be required these will be addressed through a wash up adjustment post 2024/25 year-end. These will be dealt with on an exceptions basis and any proposed changes will be brought to the Committee for approval with the Q1 Quarterly Report.

Capital Programme Cost Pressures

Thorndon Quay

85. In the 2024-34 Long-term Plan the Council consulted on and agreed to rescoping the Thorndon Quay and Hutt Road Project (previously part of the Let's Get Wellington Moving Programme). It was agreed to remove the Hutt Road portion of the project with an estimated saving of \$10m. Council banked this estimated \$10m saving.
86. The impact of the termination of the contract could not be fully explored or understood until after the Long-term Plan had been adopted, due to negotiations with the contractor. Savings resulting from the descoping were significant. However, the valuation completed by both officers and NZTA showed the savings to be less than the originally estimated \$10m.
87. Accordingly, some of the previously banked \$10m (\$4.4m) needs to be reinstated to the project budget to deliver the agreed scope for the Thorndon Quay project. The \$4.4m total will partially be funded by \$2m in NZTA funding.

Wadestown Community Centre

88. On 30 May 2024 the LTP Finance & Performance Committee resolved to sell the Wadestown Community Centre and engage with the community on how the proceeds of the sale are spent.

89. The centre was sold in March 2025, and sale proceeds amounted to \$0.46m. The capital budget now needs to be increased in 2026/27 to reflect the use of these proceeds. Engagement on how these will be utilised is yet to commence, and therefore this is placeholder funding.

Other financial adjustments

90. Other budget adjustments, including a review of depreciation to reflect carry forwards, cost pressures, identified savings, and updated interest calculations will be updated in the budget following decisions made.
91. Following the adjustments to the budget, including recommendations in this report, the proposed rates increase for 2025/26 has reduced from 12.2% (excluding growth and including the sludge levy) to 12% (excluding growth and including the sludge levy), being a reduction of 0.2%.

Commerce Commission and Taumata Arowai regulatory frameworks levies

92. The Water Reform Bill 3, proposes new levies to fund Commerce Commission and Taumata Arowai regulatory frameworks. An initial conservative estimate for Wellington City Council is \$0.86m for 2025/26.
93. It is currently unclear whether the future levies will be charged to Council or the new Water Services Entity. We also note that the timeline for the implementation of the relevant water reform Bill is delayed until September 2025.
94. Overall, there is uncertainty as to the quantum of both the levies to be imposed and the future transition of these costs to the new Water Services Entity. Officers therefore recommend debt funding these costs along with the funding for other water transition costs. Should these levies continue to be charged to Council, we will update budgets in the 2026/27 Annual Plan to reflect this.

Lease incentive for lease of staff accommodation

95. As part of the negotiations of the lease for the new staff accommodation officers have negotiated a lease incentive. The lease incentive is spread across the term of the lease for budget purposes.
96. Officers are proposing to ring-fence the incentive to help manage cost pressures related to the delay in the move to the new staff accommodation. There would be no impact to rates or borrowings as a result of this decision.

Other updates

Motorcycle Parking

97. In May 2024, the LTPFP Committee agreed, post LTP consultation (where 43% of submissions were in favour and 42% opposed to charging for motorcycle parking) to introduce paid parking for motorcyclists in the central area, with an annual revenue of \$1.07m budgeted. The fee structure and required changes to the legal road designations were subject to a traffic resolution process for approval by the Regulatory Process Committee.

98. The consultation on the traffic resolution received over 1600 submissions with approximately 85% opposed. Due to the revenue implications, the Committee Chair recommended referring the decision back to the LTPFP Committee. As a result, the paper was withdrawn from the 9 April meeting of the Regulatory Processes Committee.
99. At its meeting of 30 April 2025, Council agreed to delegate to the LTPFP Committee authority to decide on the traffic resolution TR05-25 for metered motorcycle parking (as outlined in the 9 April Regulatory Process Committee Report). This resolution will be presented separately at this meeting of the Committee.
100. A separate paper will recommend increasing motorcycle fees resulting in \$1.07m per year in revenue. A decision to remove the motorcycle parking fees would increase 2025/26 rates increase by 0.2%.

Organic waste

101. On 26 November 2024, Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee resolved for officers to Retain budget as per 2024-34 LTP and direct officers to investigate possible lower cost local organics processing options and assess alongside regional options organic processing outcomes, and report back in before LTP amendment deliberations in 2025.
102. The agreed regional organics processing solution procurement approach is a four-stage process. It started with informal soft market engagement, followed by a Request for Information. These two stages were completed in early 2024. The third stage, Registration of Interest, was completed in August 2024.
103. The fourth and final stage will be issuing a Request for Proposal from the shortlisted suppliers. This has been delayed due to refining requirements following input from suppliers; the Council capital funding review and adjusting documentation following an external review of procurement documents. The final stage, the Request for Proposal is planned for end-May 2025.
104. More information about the findings this work is available in Attachment 15.

Khandallah Pool

107. In February 2022, Council discussed seven concepts of new investment for the future of the pool. This included: replacing the building, maintaining the current level of service, development within the existing pool tank, increasing the level of service by a full rebuild, creation of a splash pad, a potential commercial partnership for hot pools, and the creation of a landscape park.

108. Following economic and environmental feasibility assessments, more detail was provided on three options: Option 1 - maintain the status quo with the current level of service, Option 2 - increase the level of service, or Option 3 - change the type of service. Council resolved to increase the level of service, which meant rebuilding the full structure, subject to further detailed design and community engagement.
109. To inform detailed design, site research was undertaken. This identified several physical restrictions and risks at the site which meant that both Options 1 and 2 would require a rebuild of the pool structure.
110. In November 2023, a quantity surveyor report gave estimates for two options for the site redevelopment - a new pool option at \$11.7m, and a landscape (non-pool option) at \$4.5m. The landscaping option was recommended to the Committee in February 2024 due to the high cost of building the pool.
111. On 30 May 2024, the LTPFP Committee agreed to 'keep the Khandallah Pool open for at least year 1 (2024/25) and establish an advisory group to be engaged with and receive the findings of an engineering review that will identify if a cheaper fix is possible within the \$7.5m budget currently assigned to it.'
112. The committee also requested that officers report back following engagement with the advisory group for a final decision by Council.
113. The review focused on identifying an option that retained the existing pool tank. This is the most cost-effective and practical means to retain the pool while addressing the key risks and issues identified at the site within the assigned budget. Retaining the existing pool tank differs to the previously considered option of full demolition and reconstruction. Full demolition and reconstruction involved rebuilding the pool to meet a 1-in-100 flood event standard, along with upgrades to the electrical supply to heat the pool.
114. The proposed approach developed through the engineering review, focuses on lowering and reshaping Tyers Stream to accommodate approximately between a 1-in-30 to 50 year flood event, and heating part or all of the pool - within the limits of the existing infrastructure.
115. The review indicates that an upgrade focusing on retaining and refurbishing the existing pool tank, replacing of the existing buildings, and improvement of flood mitigation could be delivered within the current \$7.5m budget. This is subject to careful value management and the acceptance of a level of residual flood risk.
116. While the proposed realignment of Tyers Stream and site reshaping will reduce the likelihood and severity of flooding, the site remains flood-prone. Full mitigation is not feasible.
117. While the review has indicated that the proposal can be completed within the \$7.5m budget originally allocated in the 2021-31 Long-term Plan, which is less than the most recent estimate provided to Council of \$11.7m, provisioning this funding into the LTP does not improve the Council's debt headroom position.

118. Further, as outlined in the 30 May 2024 paper presented to the Committee, while the pool is highly valued by the local community, the aquatic network has changed considerably over the last 40 years. In that time, the Keith Spry Pool in Johnsonville was built and expanded; Karori Pool has been covered, the Wellington Regional Aquatic Centre was built and expanded, and the Te Rauparaha Arena in Porirua has been opened. These additions have reduced the attendance and the role that the Khandallah Pool has played in the aquatic network. In that same paper, it was noted that the present attendance at Khandallah Pool accounts for less than 1% of attendance at Wellington City Council pools.
119. Given the above provision context and the need to create debt headroom, Officers maintain their original recommendation to close the facility and landscape the site, at a previously estimated cost of \$4.5m. Annual operating costs (starting from 2026/27) for this option are estimated at \$0.34m.
120. If the Committee agrees to remediate the pool and provision the \$7.5m funding, operational budgets for 2025/26 and 2026/27 will be required, and ongoing operational budget for the upgraded Pool to be reflected in the 2027-37 LTP. Based on the 2024/25 budget, this would be approximately \$0.4m (net of revenue) and would increase 2025/26 rates by approximately 0.1%.
121. More detail about the findings of the review is available in Attachment 14.

Key performance indicator update

122. A change is required to the target of one key performance indicator to correct a publishing error in the 24-34 LTP document as follows:
- (%) User satisfaction with pools -published target 80% corrected target 85%.
123. The corrected target value does not alter the underpinning levels of service as it was the planned service level for the 24-34 LTP. The change is effective from the 2024-25 financial year.

Kōwhiringa | Options

124. The majority of the proposals and options are included in the Consultation Document. Two additional options have been identified as reasonably practicable options for consideration - one in relation to Mātai Moana following consultation from the community, and an updated option in relation to Khandallah Pool.
125. Feedback was received by the community which supported stopping the demolition of the City to Sea Bridge/Capital E. However, the decision currently before you is approval of funding for activities provided in the LTP and Annual Plan. The decision to demolish the City to Sea Bridge/Capital E was a separate decision made in December 2024 by the Environment and Infrastructure Committee.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Alignment with Council's strategies and policies

126. The 2024-34 LTP sets out key Council strategies and policies. The LTP amendment is being developed in relation to the Council's strategies and priorities in the 2024-34 LTP.
127. The Annual Plan for year 2 of the current 2024-34 LTP builds on the strategic foundation set in the LTP year 1. The 2025/26 Annual Plan will continue the alignment with the Council's overarching strategies and policies in the 2024 LTP - including the impacts of LTP amendment decisions.

Engagement and Consultation

128. The consultation process and the results of are included in the body of the report and detailed in Attachment 1.

Māori Impact Statement

129. Mana whenua were consulted and engaged in the amended Long-term Plan and 2025/26 Annual Plan process.
130. Ward-based drop-ins, organised for hapori, were held at Te Tuhunga Rau in Strathmore and Te Awe in the CBD, and attended by the elected member and WCC officers, with available information for the LTP, Water Done Well, and the Annual Plan. These drop-ins attracted a modest attendance

Financial implications

131. The financial implications of the recommendations contained in this report are outlined in the body of the report as well as the attachments.

Legal considerations

132. Council has a statutory requirement to manage its revenues, expenses, assets, liabilities, investments, and general financial dealings prudently and in a manner that promotes the current and future interests of the community. This is the key obligation underpinning the proposed financial strategy of this LTP amendment.
133. Both an LTP, including LTP amendments, and an Annual Plan are a statement of intention and not a decision to act on any specific matter. For those Capital Programme changes where decisions on a specific matter are sought alongside this LTP amendment process, the decision-making requirements in the LGA apply. This includes the section 77 requirement to identify and assess the reasonably practicable options.
134. In contrast to the statutory requirement to have a new LTP in place by the beginning of the three-year period to which it relates, there is no similar timing requirement for an amendment as these can be done at any time. However, there may be practical implications for Council of delays in confirming an amendment to the LTP given these impact the projects within the capital expenditure programme. The Annual Plan must be adopted before 1 July 2025.

Risks and mitigations

135. All the risk and mitigations are outlined in the paper, 18 March 2025 Committee Paper and the 13 February 2025 Committee Paper.

Disability and accessibility impact

136. The disability and accessibility impact by the LTP amendment, 2025/26 Annual Plan were outlined in the in the 11 December 2024 and 13 February 2025 LTPFP committee papers.

Climate Change impact and considerations

137. Climate change impact by the LTP amendment, 2025/26 Annual Plan were outlined in the 11 December 2024 and 13 February 2025 LTPFP committee papers.

Communications Plan

138. As part of the Communications Plan for LTP amendment and 2025/26 Annual Plan all decisions will be communicated to submitters following adoption.

Health and Safety Impact considered

139. Health and safety risks are outlined in the risk section earlier in this report.

Ngā mahinga e whai ake nei | Next actions

140. Officers will prepare the final amended LTP document and the 2025/26 Annual Plan for adoption at Council meeting on 26 June 2025 based on;

- decisions made at this Committee meeting;
- any feedback received from Audit NZ (estimated audit period 3 June – 14 June) during their review of the near final amended LTP (Annual Plan does not require audit); and
- any other editorial changes necessary to finalise the document before adoption. The Council is required to adopt its LTP prior to the start of the new financial year. Adoption is to be on 26 June 2025, where no further changes or amendments on the LTP can be made.

141. The following current LTP documents will be replaced with the following:

- Attachment 02 Financial Strategy
- Attachment 03 Infrastructure Strategy
- Attachment 08 Statement of service provision

142. The 2025/26 Annual Plan will contain the following (Attachment 11):

- Part A: Introduction
- Part B: Our work for the year
- Part C: Financials

- Part D: Our Council
- Part E: Appendix

Attachments

| | | |
|----------------|---|--------------|
| Attachment 1. | Consultation and Survey results summary | Page 1794 |
| Attachment 2. | Amended Financial Strategy | Page 1840 |
| Attachment 3. | Amended Infrastructure Strategy | Page 1879 |
| Attachment 4. | Amended Prospective financial statements | Page 1987 |
| Attachment 5. | Amended Funding Impact Statements | Page 1992 |
| Attachment 6. | Amended Significant Forecasting Assumptions | Page 2011 |
| Attachment 7. | Amended Volume 1 2024-34 LTP | Page 2041 |
| Attachment 8. | Amended Volume 2 of the 2024-34 LTP - Statements of Service Provision | Page 2079 |
| Attachment 9. | Annual Plan Prospective financial statements | Page 2196 |
| Attachment 10. | Annual Plan Funding Impact Statements | Page 2201 |
| Attachment 11. | Overview of Annual Plan structure | Page 2205 |
| Attachment 12. | Submitter funding requests | Page 2252 |
| Attachment 13. | Capital carry forwards and Rephasing | Page 2259 |
| Attachment 14. | Khandallah Pool | Page 2261 |
| Attachment 15. | Progress on organics processing options | Page 2267 |
| Attachment 16. | Changes to user fees and charges | Page 2270 |

Kōrero mai

Have your say

Consultation Results
20 March to 21 April 2025

1

Water Reform

2

2024-34
Long-term Plan
Amendment

3

2025/26
Annual Plan

About this summary

Three joint consultations

The Council is making an amendment to the **2024-34 Long-term Plan** which required public consultation. The Council is also updating its **Annual Plan** via the usual yearly process which also required consultation.

On top of this, councils across the country must submit a Water Services Delivery Plan by 3 September 2025 under **Local Water Done Well** legislation. Therefore, we consulted on three possible models for water service delivery in Wellington to ensure future sustainability and reliability.

The consultation encouraged all residents to have their say on these three major issues impacting the future of Wellington.

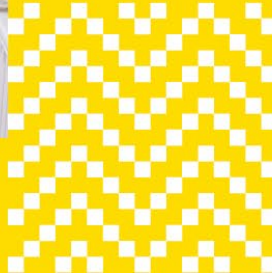
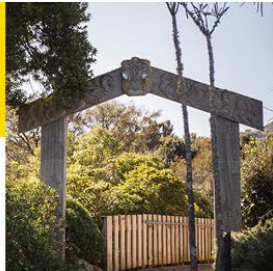
The formal consultation went live on Thursday 20 March and closed at midnight 21 April.

The public could submit in multiple formats – online, email, hardcopy, verbal, video and audio etc.

The intention was to accept feedback in as many forms as possible to remove barriers to participation.

Individuals/Groups/Organisations could only submit once.

This year we received our first video only submission and also had an increase in the submitters requesting to have an oral hearing only. Many also chose to submit on single issues via email.

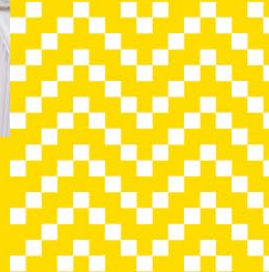


Contents

- [Section A. Overview of engagement activities](#)
- [Section B. Consultation Results Summary](#)
 - [Overview of participation](#)
 - [Local Water Done Well Reform](#)
 - [2024-34 Long-term Plan Amendment](#)
 - [2025/26 Annual Plan](#)



Section A. Overview of engagement activities



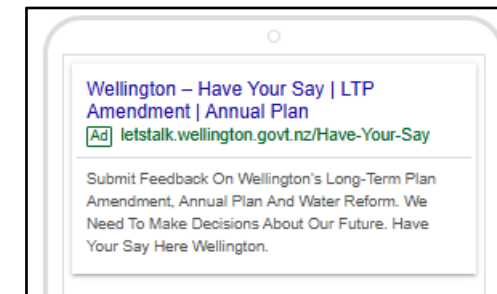
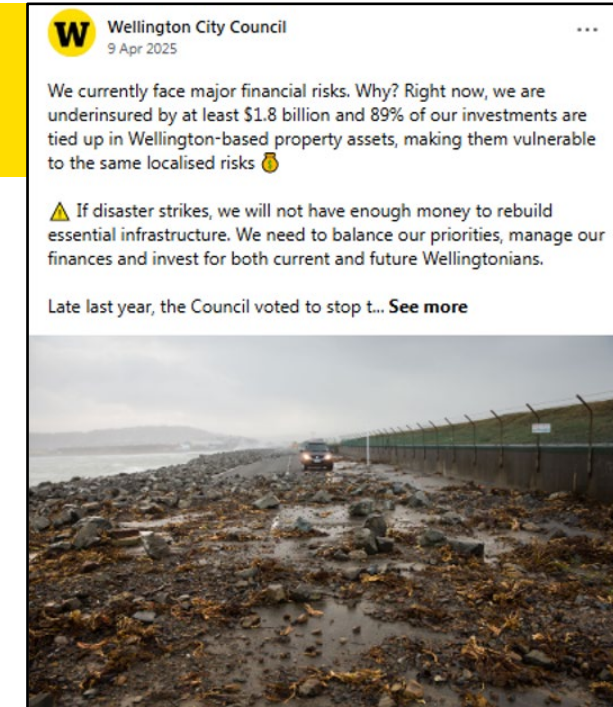
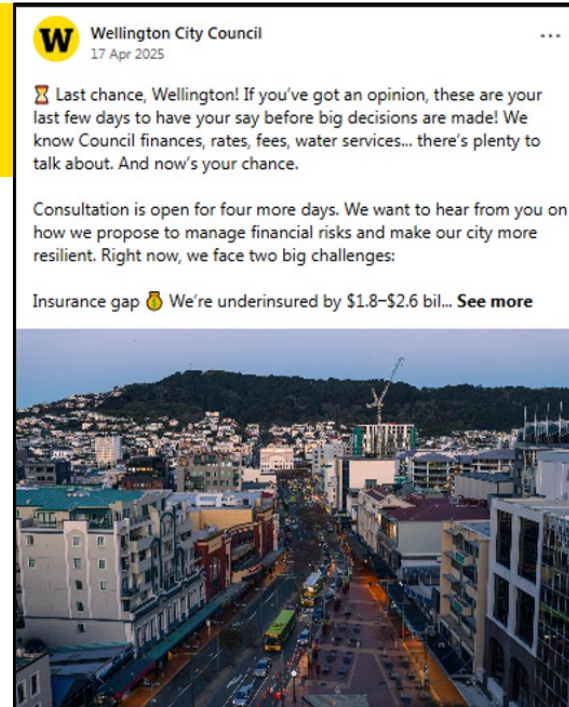
Public hui and consultation promotion

- Engagement activities included the Council hosting 19 hui across the month of consultation:
 - Two drop-in sessions in each ward at libraries at a variety of times, including day and night time sessions.
 - Multicultural Forum
 - Meetings with business leaders and residents' associations.
 - Topic specific engagement on Karori Event Centre due to community interest
- Council promotion of the consultation included:
 - City-wide maildrop of the consultation pamphlet to 85,428 commercial and residential addresses.
 - Radio adverts, played 211 times across five different stations over the consultation period. (Newstalk ZB, 531 PI, Magic, Atiawa Toa FM, Breeze.)
 - Ads in student magazines Salient Magazine (Victoria University of Wellington) for two issues 25 March and 31 March and Massive Magazine (Massey University) for one issue on 23 March.



Promotion: Digital

- Direct emails sent to over **12,000** people, including those subscribed on our Let's Talk website, and **177 community organisations and groups**, including WCC advisory groups, residents' associations, 19 te ao Māori organisations and 22 multicultural community groups.
- Campaign on Council social media channels (Facebook, Instagram, LinkedIn): 19 organic posts and 13 paid ads – **482,475** reach, **7,512** engagements, **8,319** link clicks
 - The overall sentiment of feedback leaned skeptical and fatigued, with signs of consultation weariness and questions on if feedback influenced decisions.
 - Those engaged were highly detail focused, with questions on specifics particularly on costings.
 - Three waters – tone was particularly negative about Wellington Water, not necessarily the consultation topic.
- Google Display and Google Search digital advertising – **850,580** impressions, **12,621** clicks
 - Majority of impressions and clicks were from tablets, made in the evening and the biggest age group reached was under 35.



Website traffic and interactions

- 1,030 people made submissions through the LTP website and 578 through the Water Reform website.
- Overall, there were 2,930 downloads of LTP/AP and Water Reform supporting information.
 - The joint Consultation Document was downloaded 1,641 times, the LTP/AP submission form was downloaded 300 times and the Water submission form downloaded 234 times.
- We enabled the opportunity to submit questions on the consultations to help build understanding of the proposals.
 - 55 questions were submitted with 16 on Water Reform and 39 on the LTP/AP.
 - All of these were answered by the end of Thursday 17 April so submitters had time to finalise information over Easter Weekend.
- There were 594 views of the overview consultation explainer video, 122 views of the explainer video on the LTP Amendment and Annual Plan and 270 views of the Water Reform explainer video.

1,641

**Joint Consultation
Doc downloads**

12,916

**LTP&AP Website
page views**

4,474

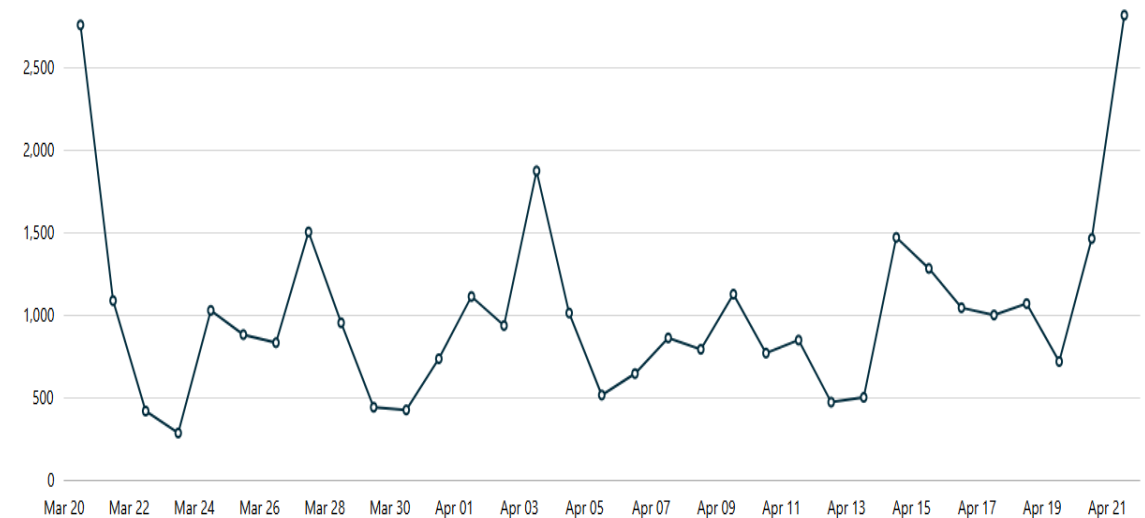
**Water Website
page views**

11,640

**User visiting the Let's
Talk site for the first time**

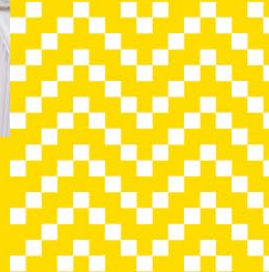
7,372

**User a returning visitor
to the Let's Talk site**



Let's Talk site page views: 20 March to 21 April

Section B. Consultation Results Summary



Data for this report

The following data includes feedback on our three topics from two separate sources.

- Consultation feedback
- Representative Survey feedback

Participants for both sources did not need to answer every question (including demographics).

Consultation

The Consultation feedback includes submissions from the Let's Talk website, WCC submission forms (either emailed in or hard copies), email submissions, oral hearing only submissions and video submissions.

It also includes a large amount of feedback on single issues from community sources. These are noted in this report where the data has been included with that gathered from WCC channels.

Duplicates (where a submitter made more than one submission) have been combined where possible, with the quantitative data only being counted once. Overall, 246 duplicates were found, the

majority being those making a submission on KEC via the Save our Centre form and a submission through the Let's Talk website.

Representative Survey

The purpose of the **Representative Survey** was to gather feedback from a group of residents broadly representative of Wellington (based on age, gender and ward).

The survey was sent to a randomly selected sample of about 3,000 people from the Council's *Capital Views* panel (which contains approximately 11,000 emails).

Throughout the survey fieldwork quota targets for gender, age group and ward were monitored to achieve a sample as close to representative as possible. Post fieldwork the sample was weighted to be in line with gender, age and ward proportions for Wellington City (according to Census 2023).

The final sample for the representative survey was 563 resulting in a maximum margin of error of 4.1% at 95% confidence level. This indicates that we can conclude with 95% confidence that the sample results reflect that of the population give or take 4.1%.

Consultation feedback: Who has participated – Local Water Done Well reform

713

Total Water Reform Submissions

693:23

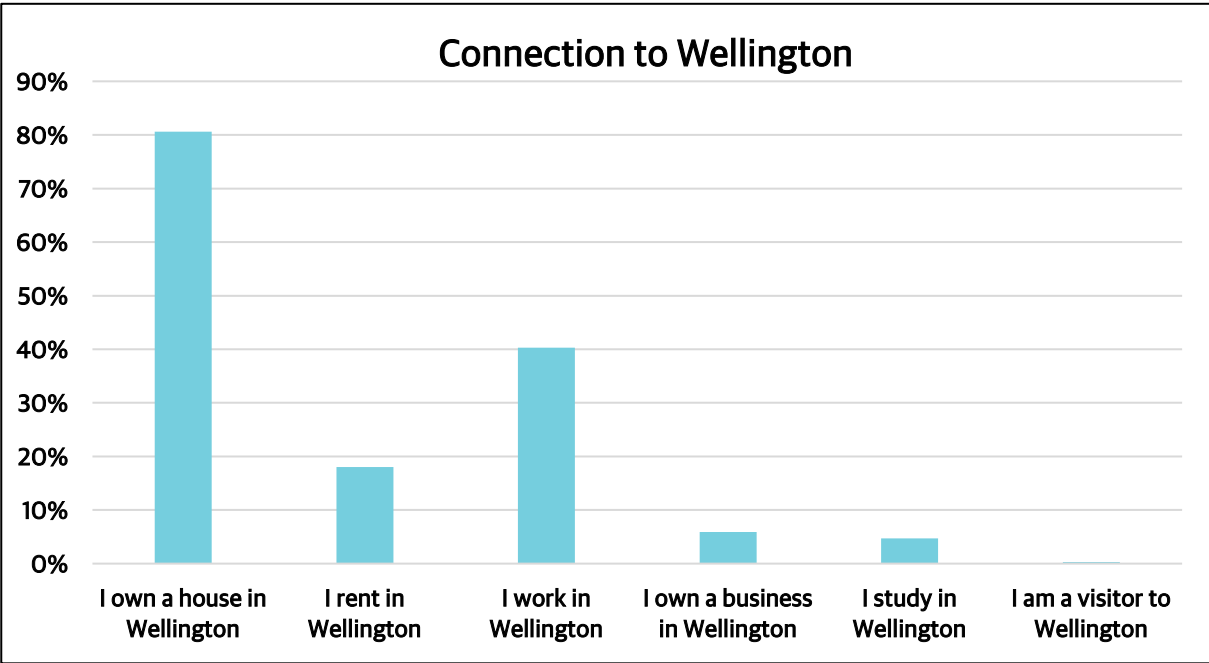
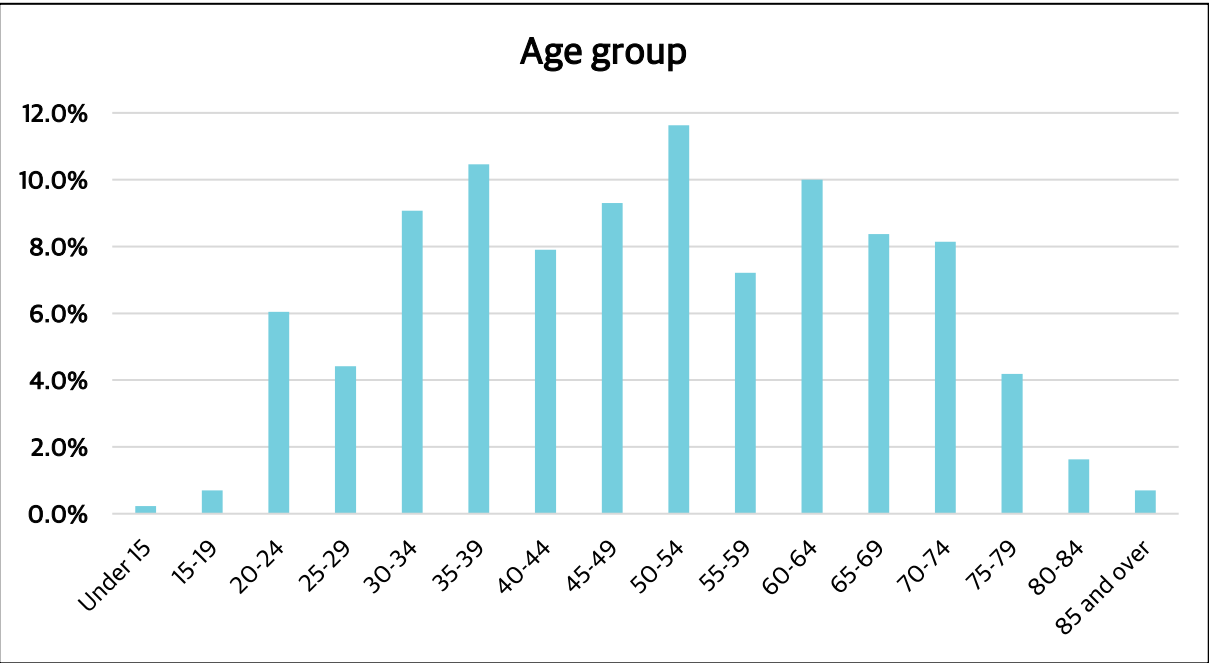
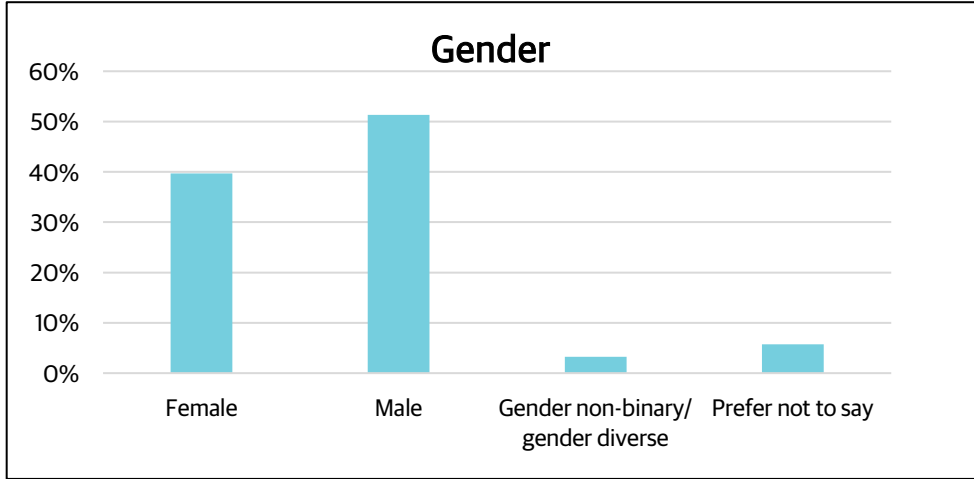
Individuals vs Organisations/Groups

43

Oral Hearing requests

16

Questions received



Consultation feedback: Who has participated – Long-term Plan Amendment and Annual Plan

3,002

Total LTP-A and AP Submissions

2,936:66

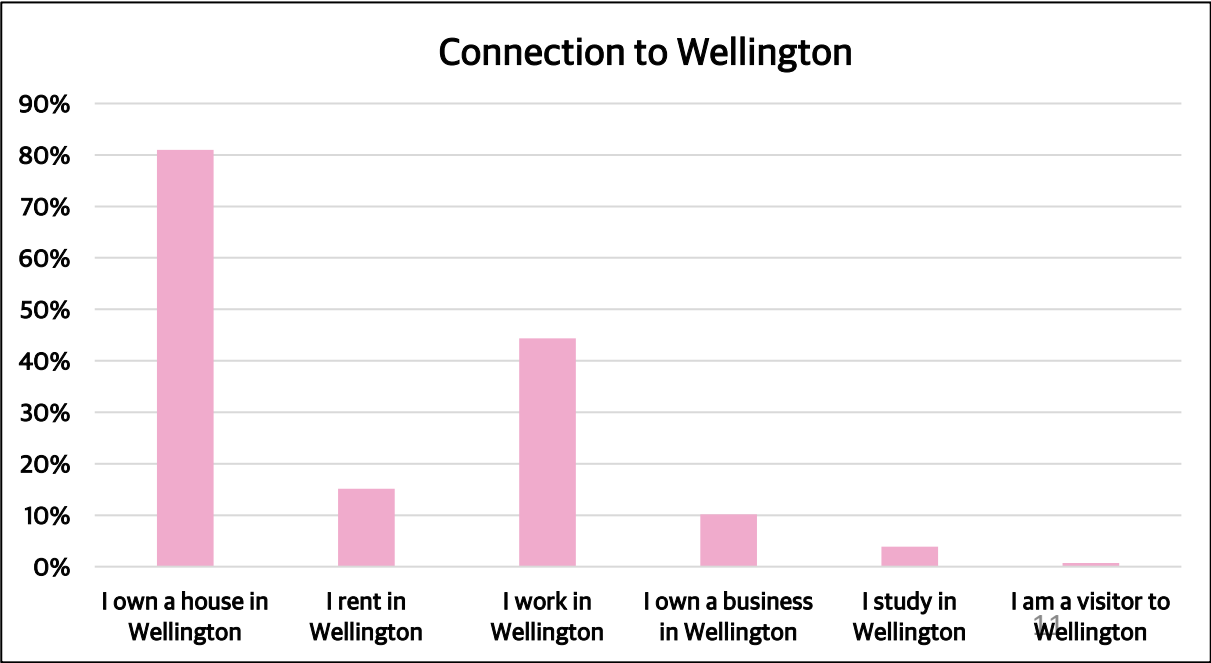
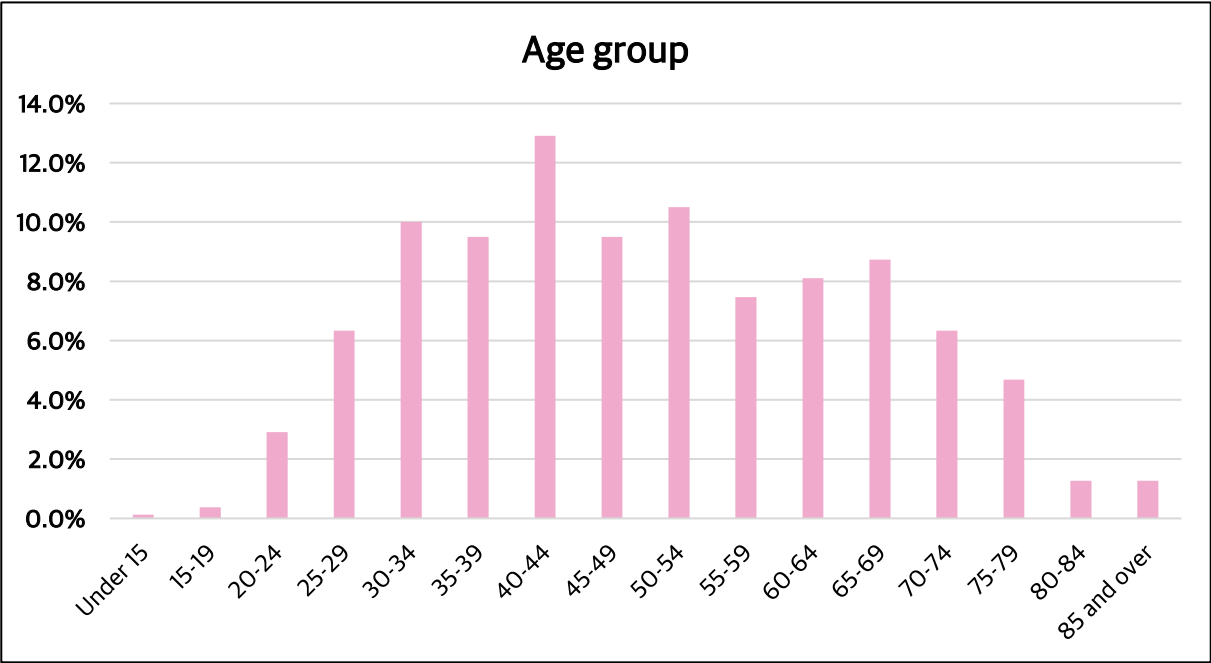
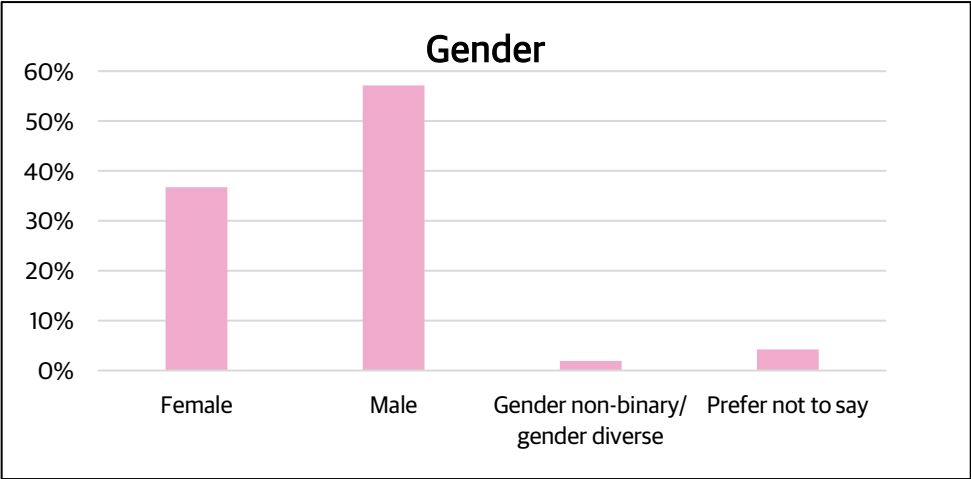
Individuals vs Organisations/Groups

132

Oral Hearing requests

41

Questions received



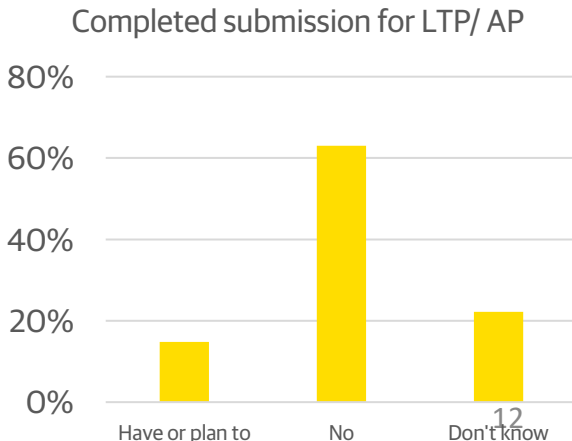
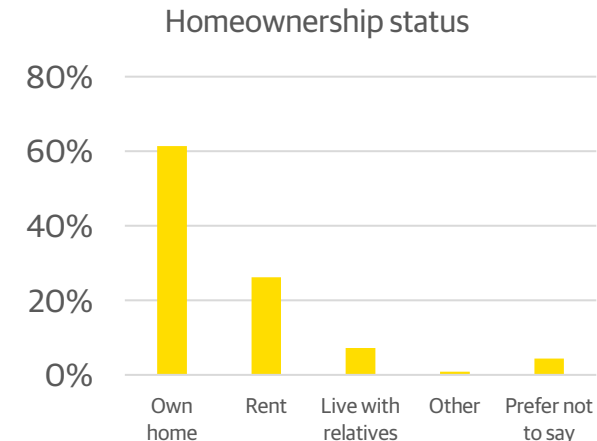
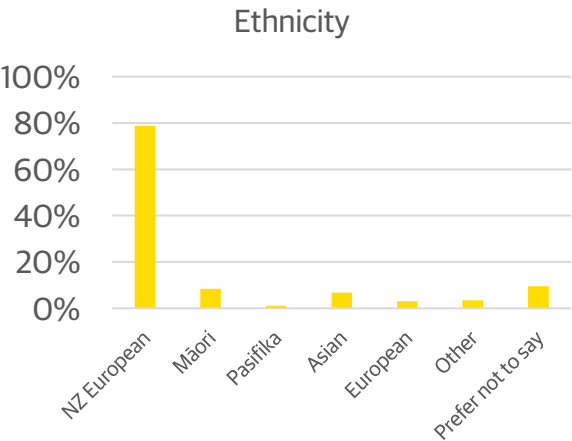
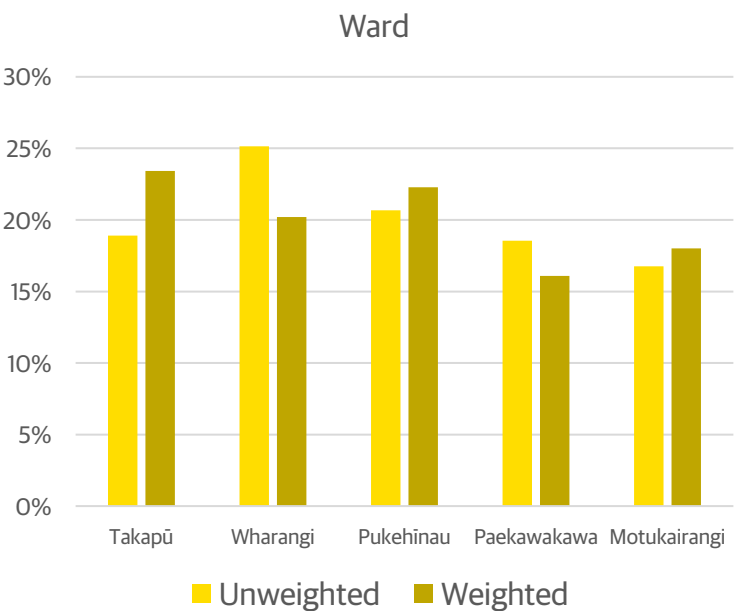
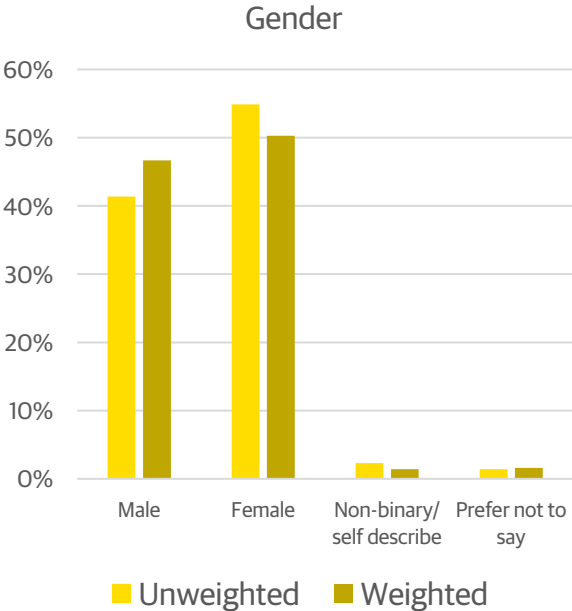
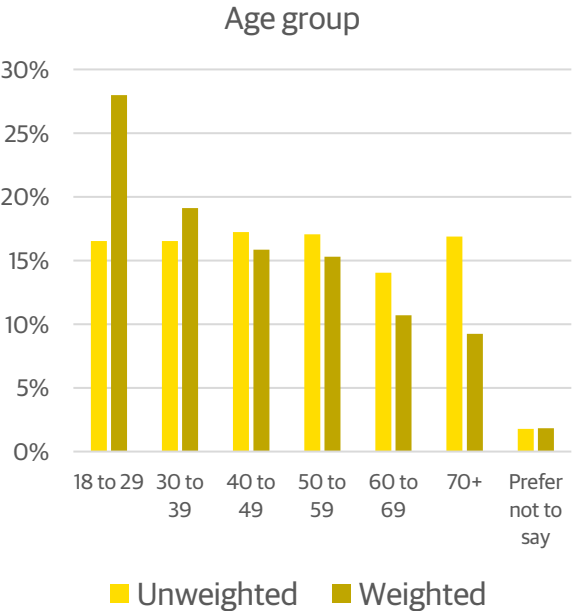
Representative survey feedback: Who has participated – Long-term Plan Amendment, Annual Plan and Water Reform

563

Total responses to representative survey

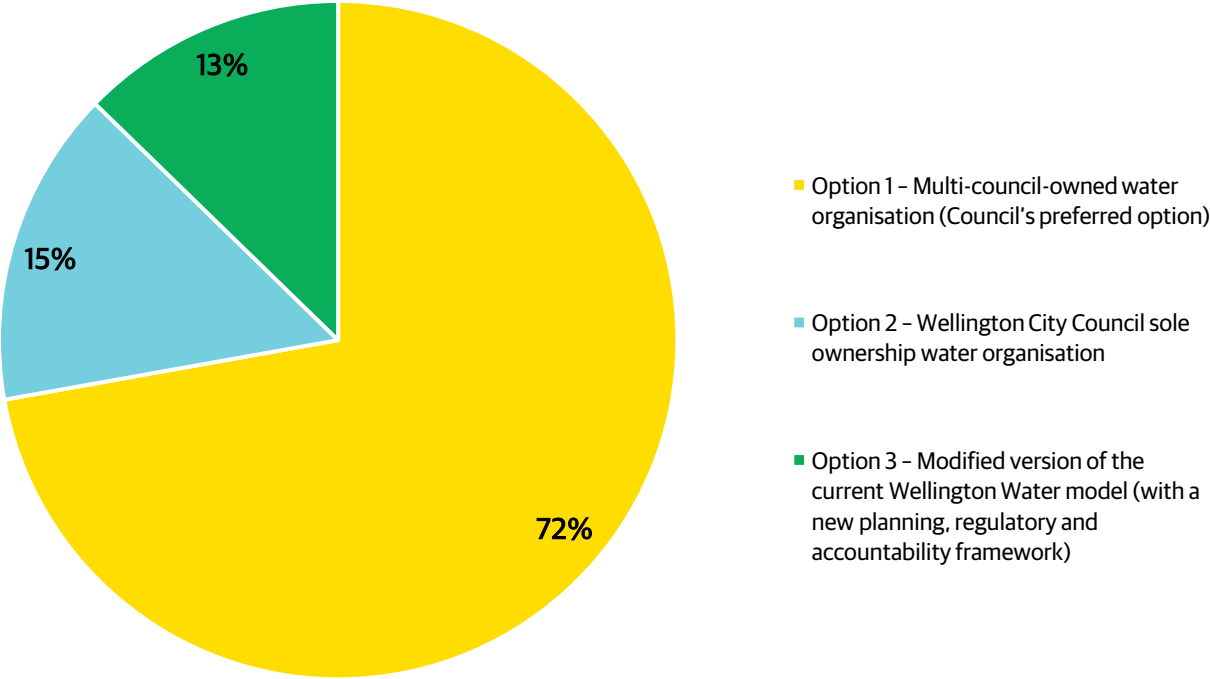
'Unweighted' represents proportions of each group who took part in the survey.

The data is post-weighted using age, gender and ward so the 'weighted' proportions match proportions for adults (18+) within Wellington City (based on Census 2023).



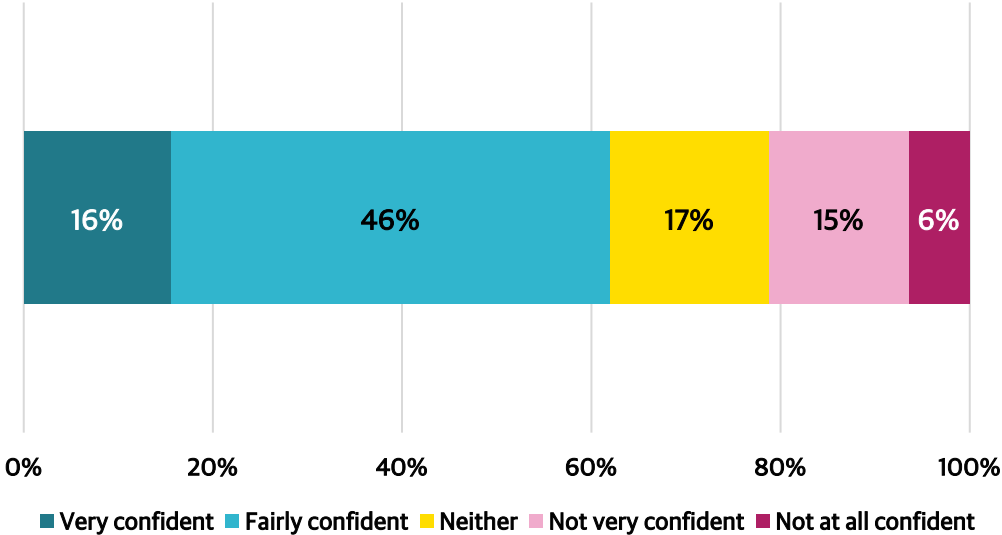
Local Water Done Well Reform options - CONSULTATION

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?



Total responses n=676

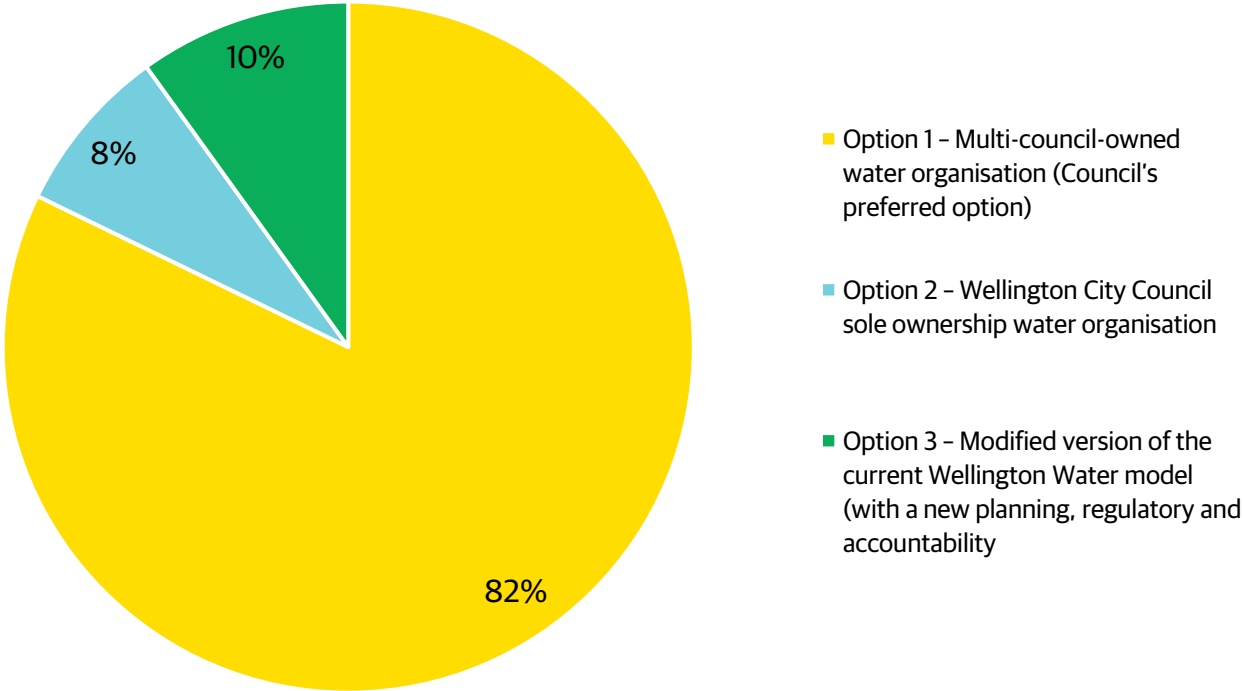
How confident are you that the option you chose will improve the quality and reliability of water services?



Total responses n=650

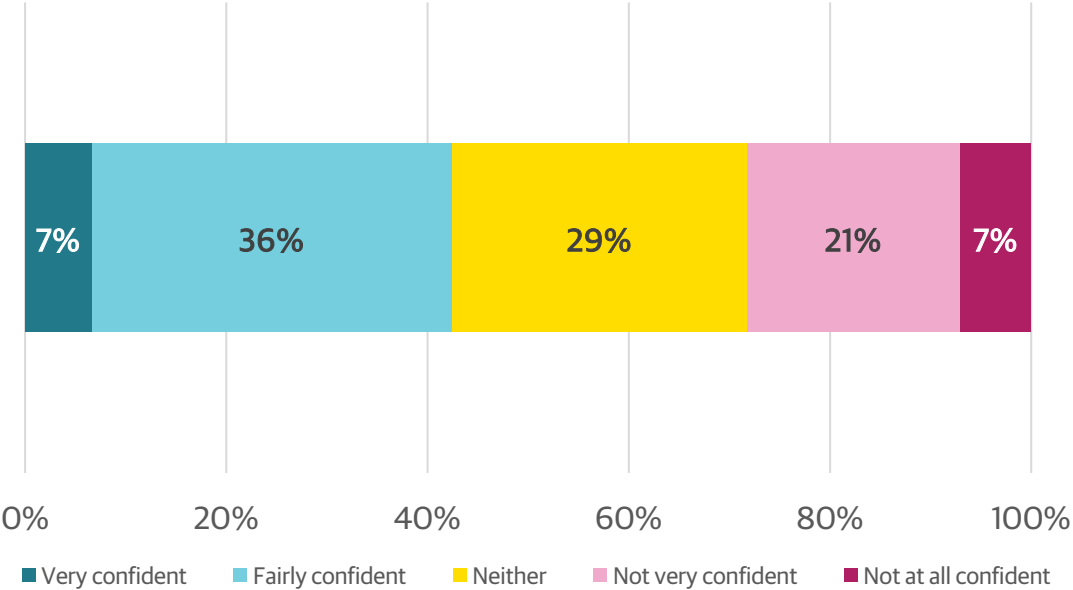
Local Water Done Well Reform options – PANEL SURVEY

Which option do you believe is the best for delivering safe and reliable drinking water, wastewater and stormwater services?



Total responses n=563

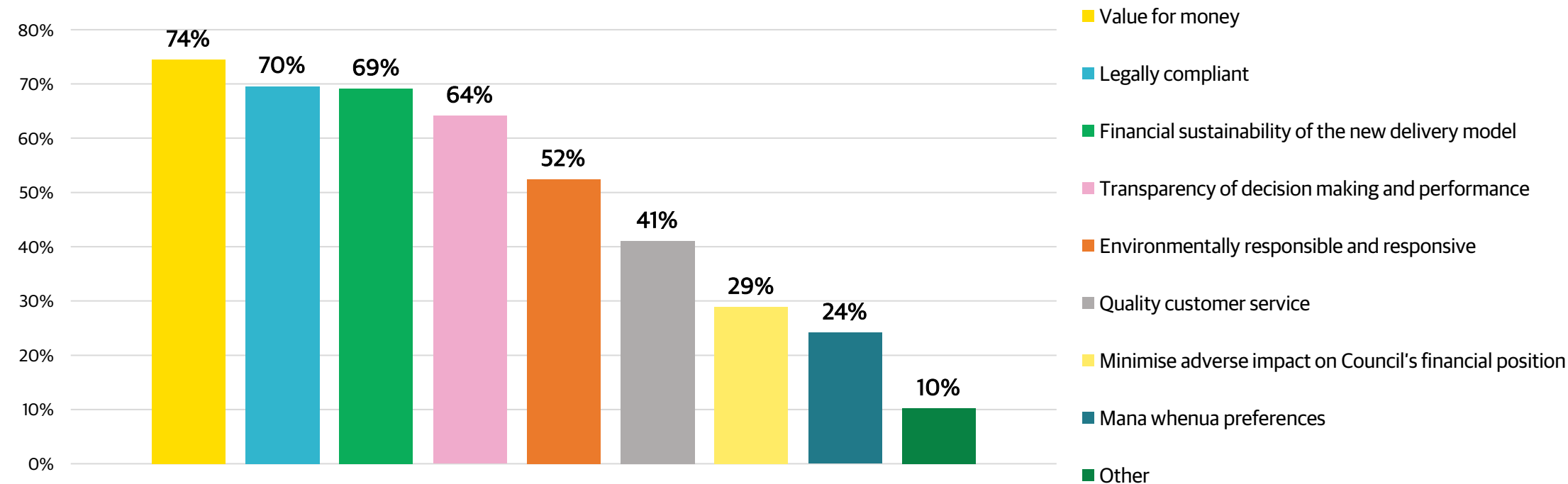
How confident are you that the option you chose will improve the quality and reliability of water services?



Total responses n=563

Important factors for delivery model - CONSULTATION

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?

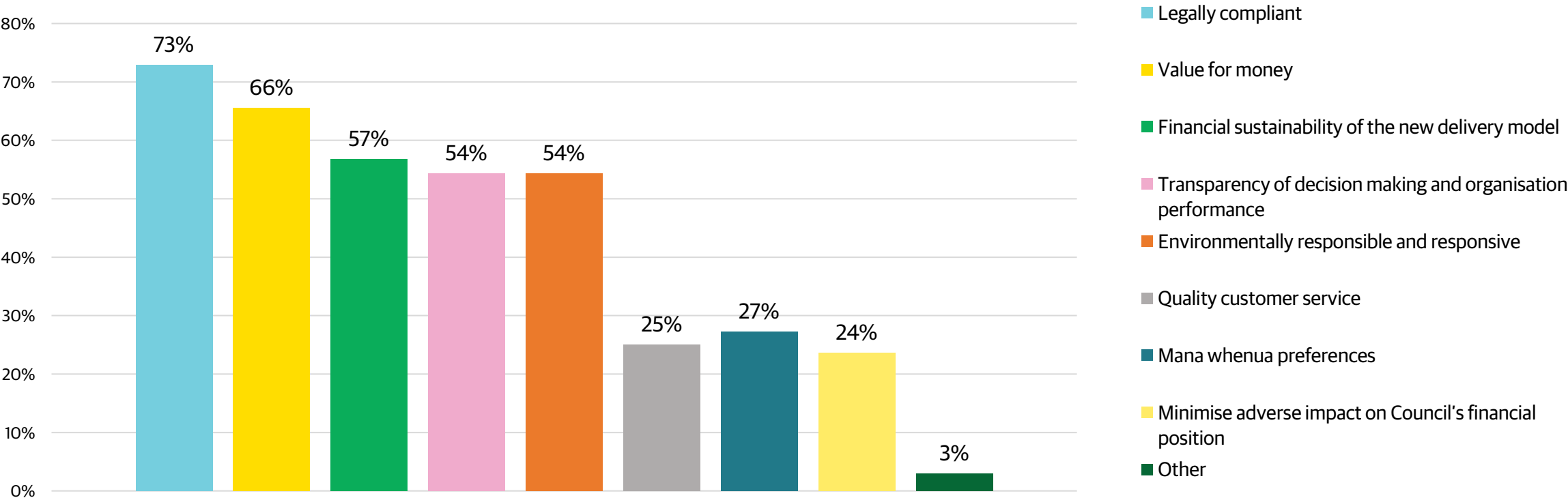


Total responses n=658

Note this was a multi-choice question and submitters could select all the factors that were important to them.

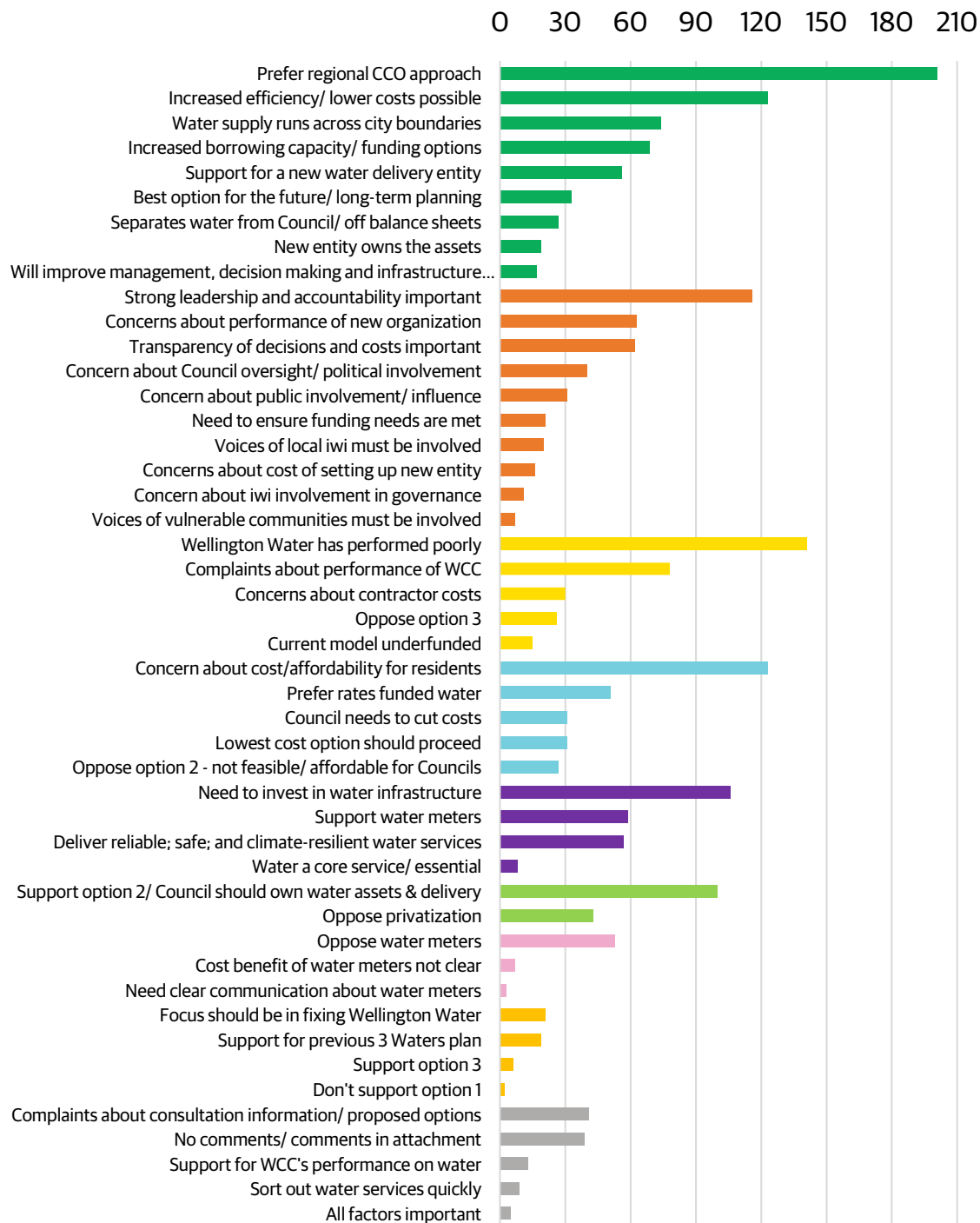
Important factors for delivery model – PANEL SURVEY

What are the most important factors Council needs to consider when deciding on the best delivery model for our three waters services?



Total responses n=563

Note this was a multi-choice question and submitters could select all the factors that were important to them.



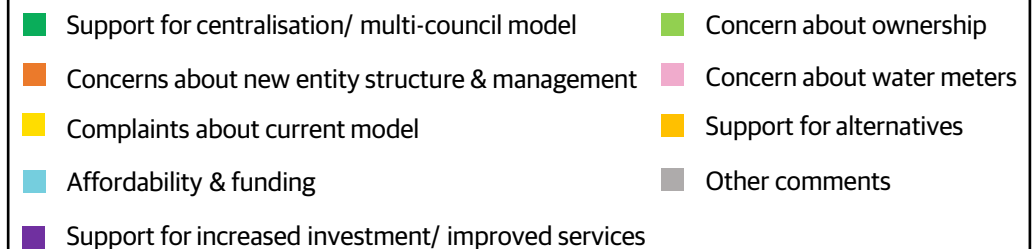
Local Water Done Well - comments

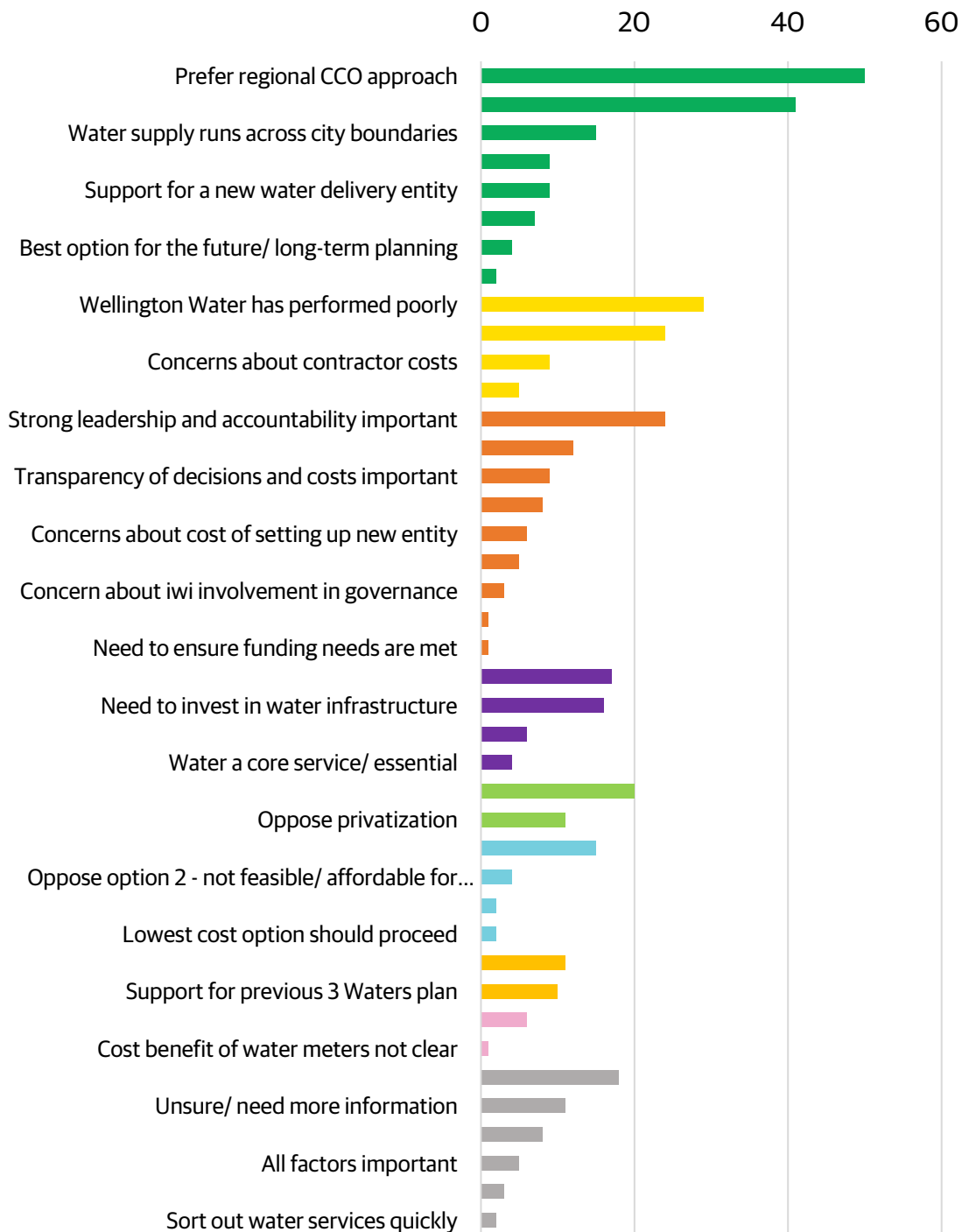
The questions asked was: **Tell us more about why you made this choice. Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

- 534 submitters provided 782 comments (across two separate questions)

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascrbe.it/sOZl7aOy>





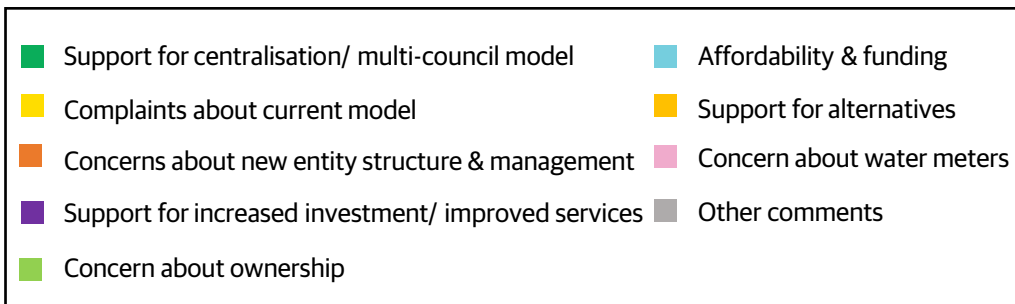
Local Water Done Well – PANEL SURVEY comments

The questions asked was: **Tell us more about why you made this choice.** and **Do you have any additional comments or suggestions regarding the proposed water services delivery model?**

- 184 survey respondents provided 230 comments (across two separate questions)

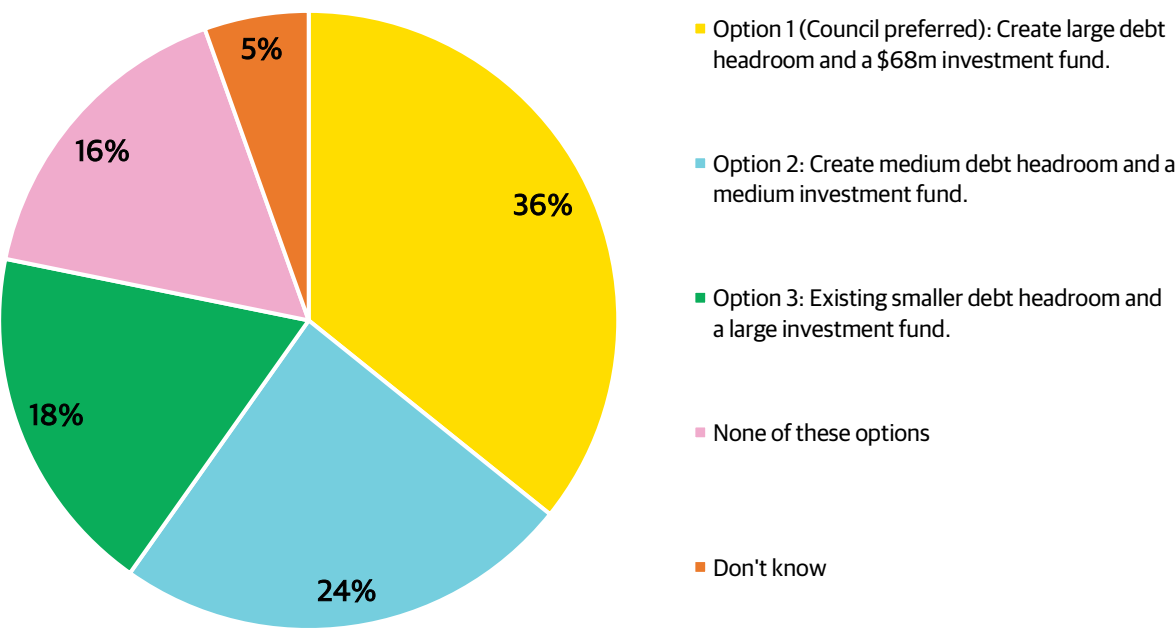
Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/APKHfdpM>



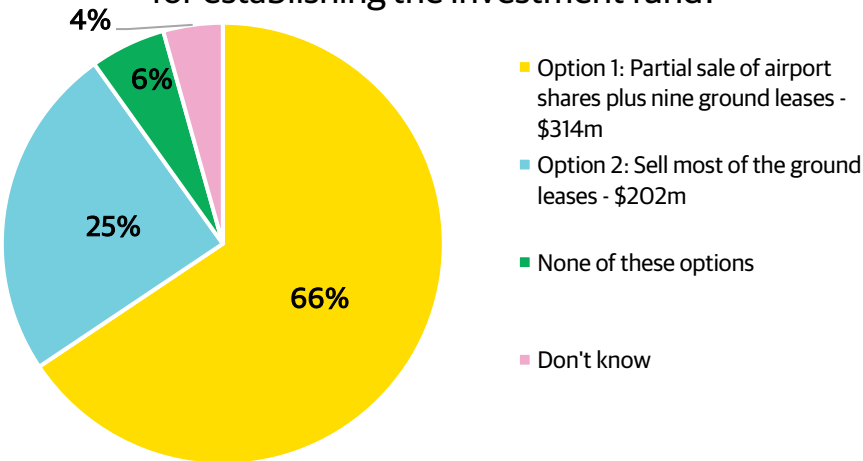
Long-term Amendment options – insurance and investment (CONSULTATION)

Which of these options do you prefer for our Long-term Plan Amendment?



Total responses n=1,082

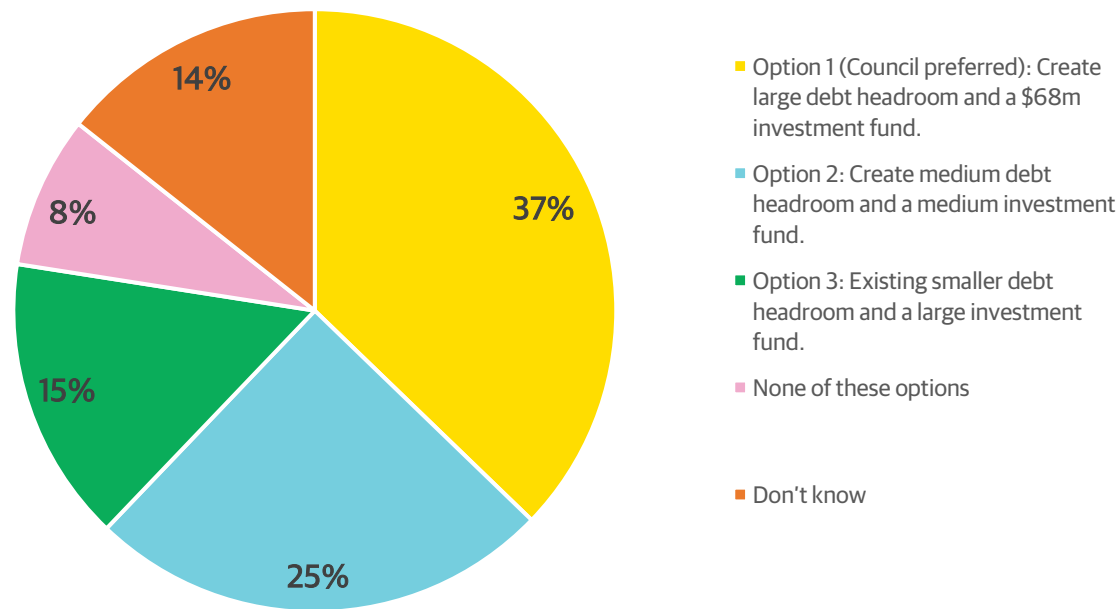
For Option 2: Which of these options do you prefer for establishing the investment fund?



Total responses n=253

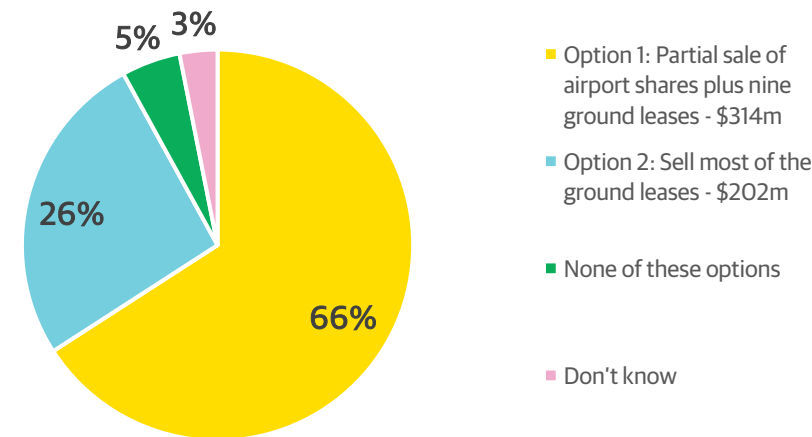
Long-term Amendment options – insurance and investment (PANEL SURVEY)

Which of these options do you prefer for our Long-term Plan Amendment?

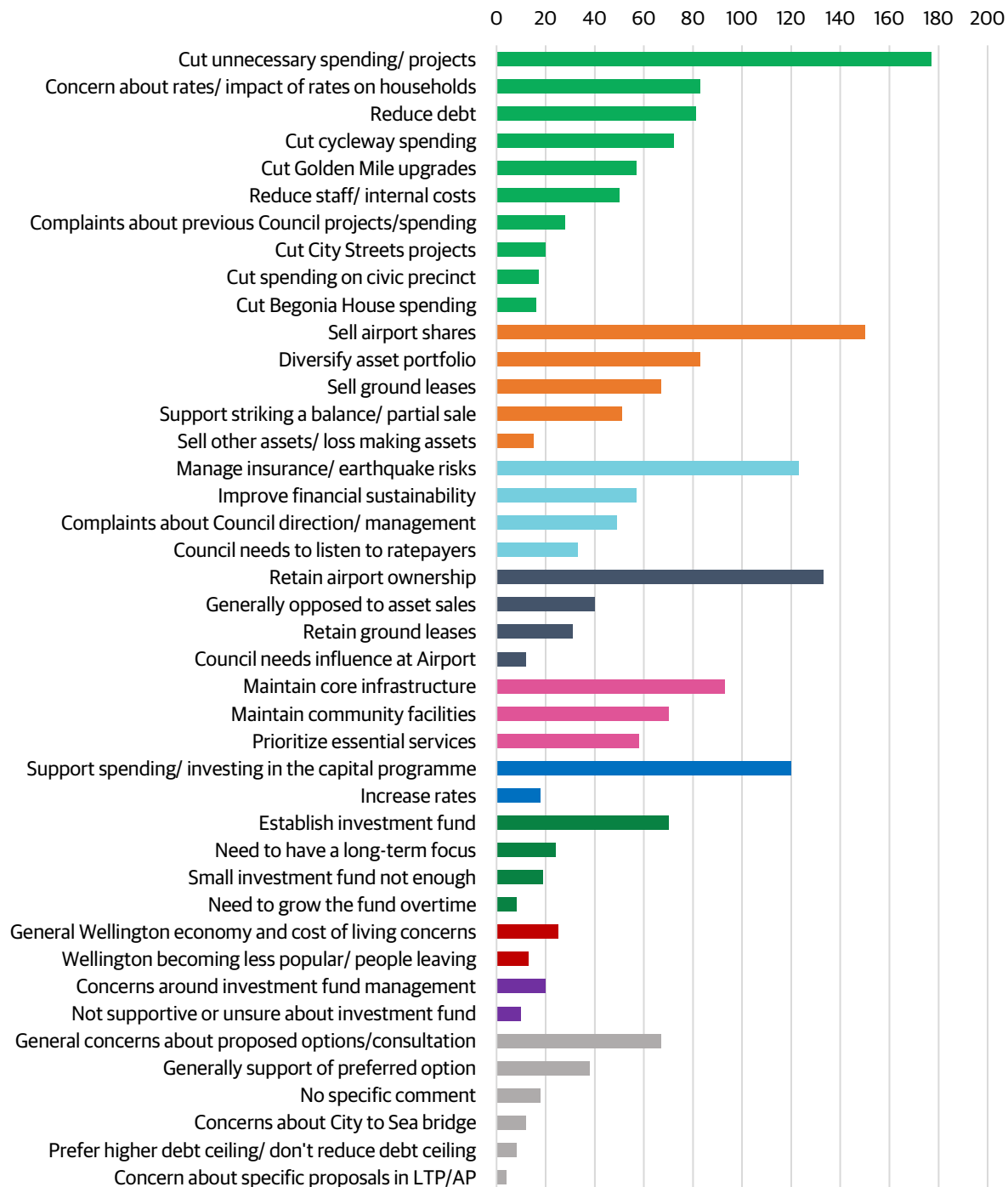


Total responses n=563

For Option 2: Which of these options do you prefer for establishing the investment fund?



Total responses n=150



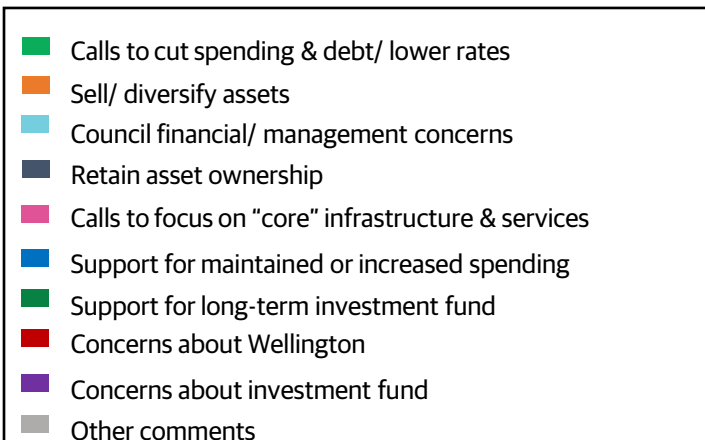
Long-term Plan amendment options overall – CONSULTATION comments

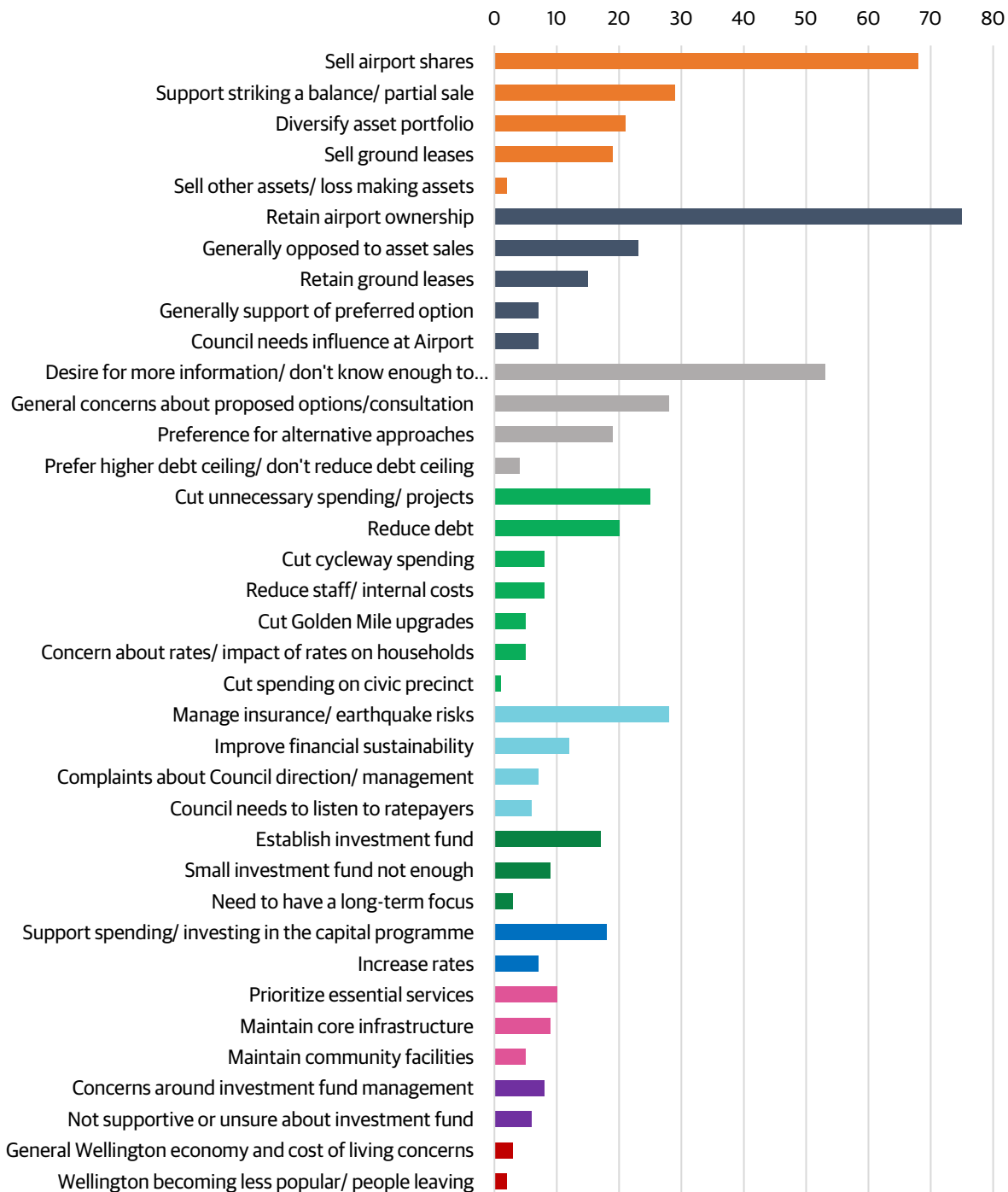
- The question asked was: Do you have any comments to share on why you selected your preferred option for any of these decisions, or why you don't support any of the options we proposed?

- 633 submitters provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/vLMEMs6a>



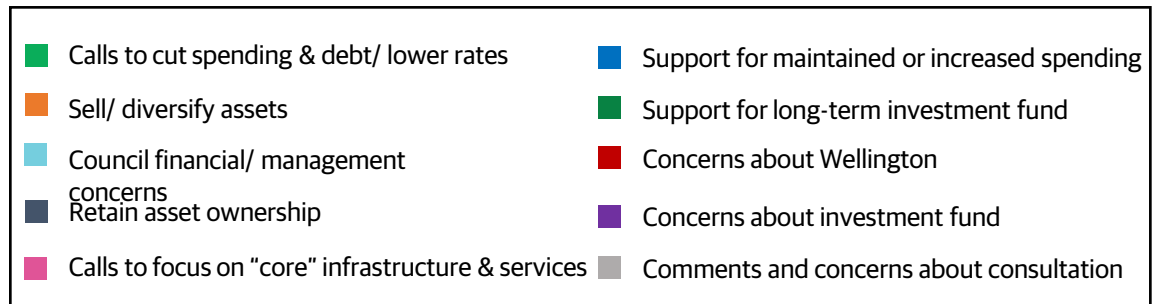


Long-term Plan amendment options overall – SURVEY comments

- The question asked was: Do you have any comments to share on why you selected your preferred option for any of these decisions, or why you don't support any of the options we proposed? Is there another alternative solution you would support for mitigating our under-insurance and investment risks?
- 273 survey respondents provided comments

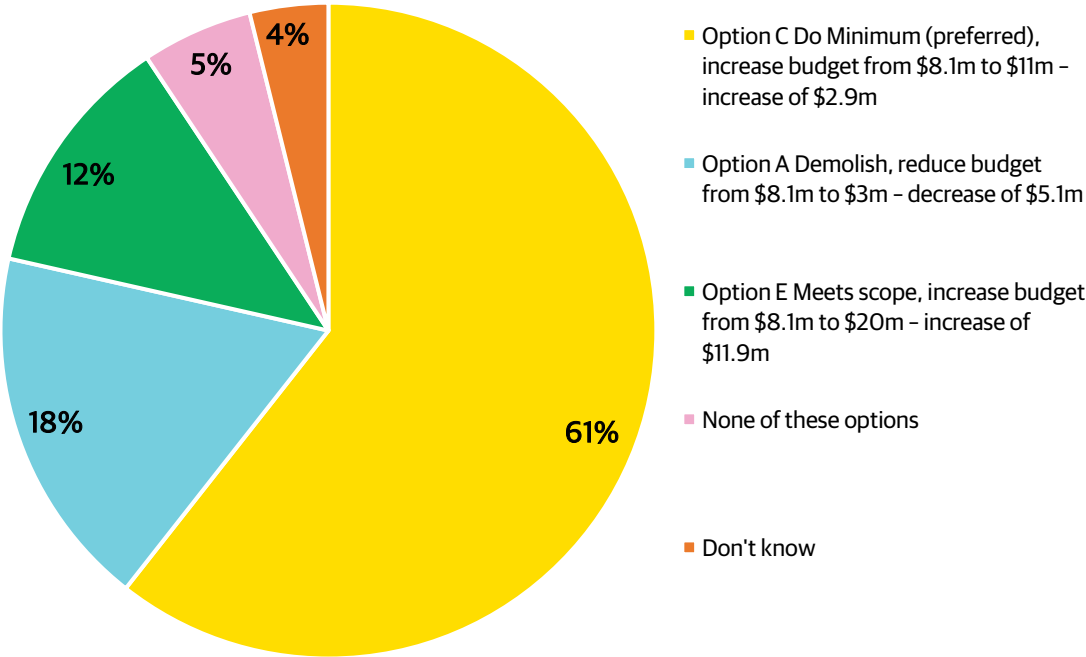
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Begonia House options

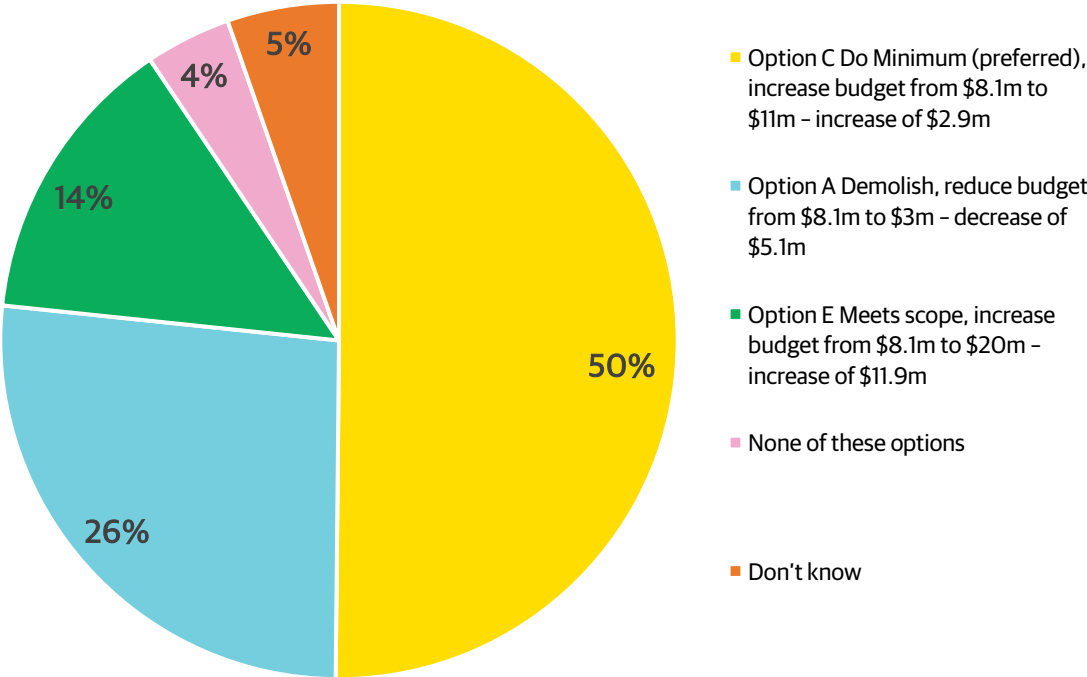
CONSULTATION - Which of these options do you prefer for Begonia House?



Total responses n=1,191*

* Submission total for **consultation** includes 78 submissions received via email on the Begonia House project that stated a preference for one of the set Begonia House options so could therefore be included in the data.
There are a further 31 email submissions on Begonia House that state they support retaining the facility, but do not indicate an exact option.

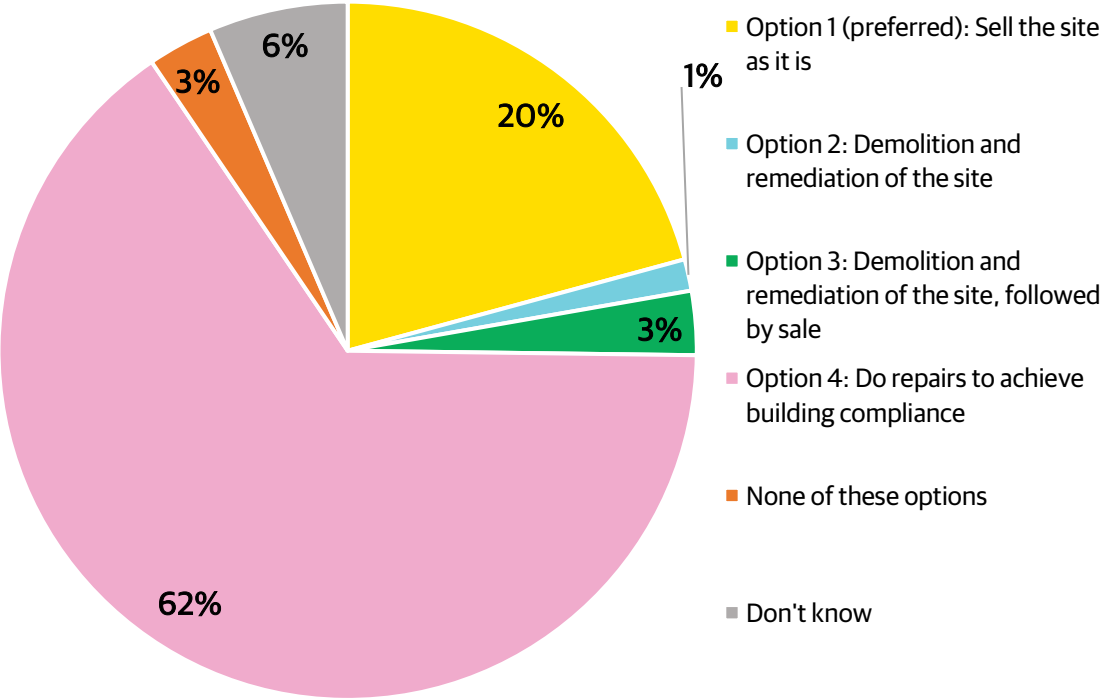
PANEL SURVEY - Which of these options do you prefer for Begonia House?



Total responses n=563

Karori Event Centre options

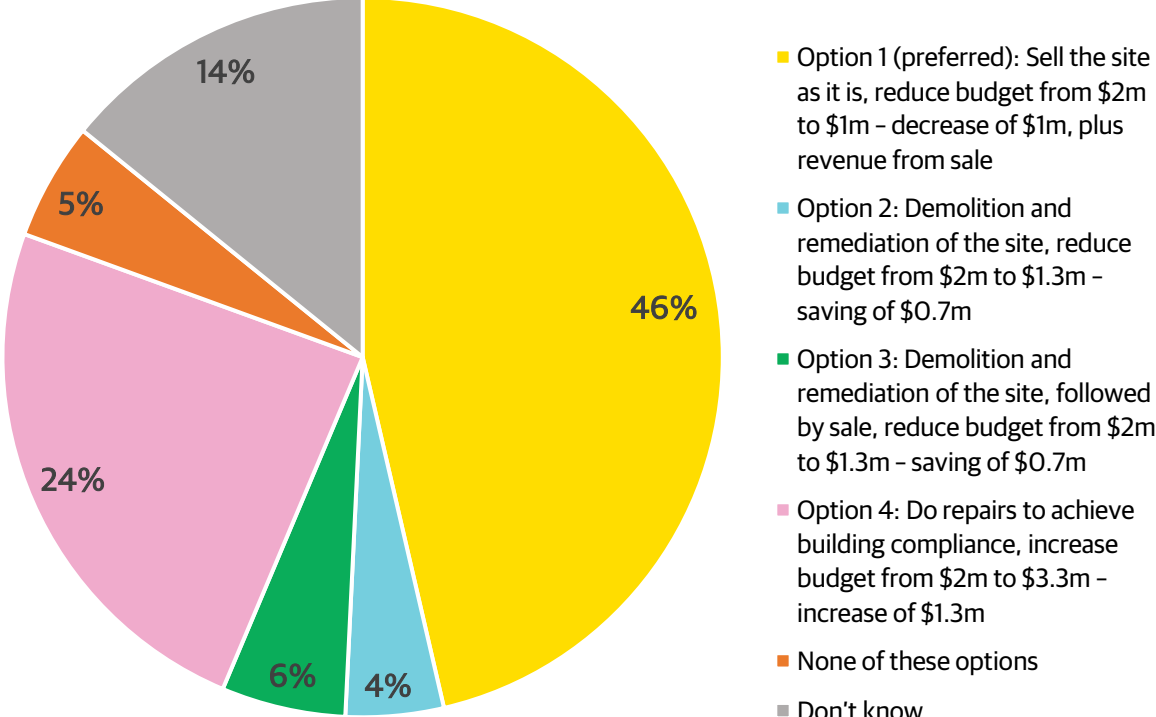
CONSULTATION – Which of these options do you prefer for Karori Event Centre? **Total**



Total responses n=2,469*

* **Consultation** Submission total includes 1,369 submissions received via the Save Our Centre website that indicated an option that matched the WCC options. On the Save our Centre page submitters could select more than one option for this question – 40 submitters indicated more than one preference. **A breakdown of Consultation submission results by source is on the next page.**

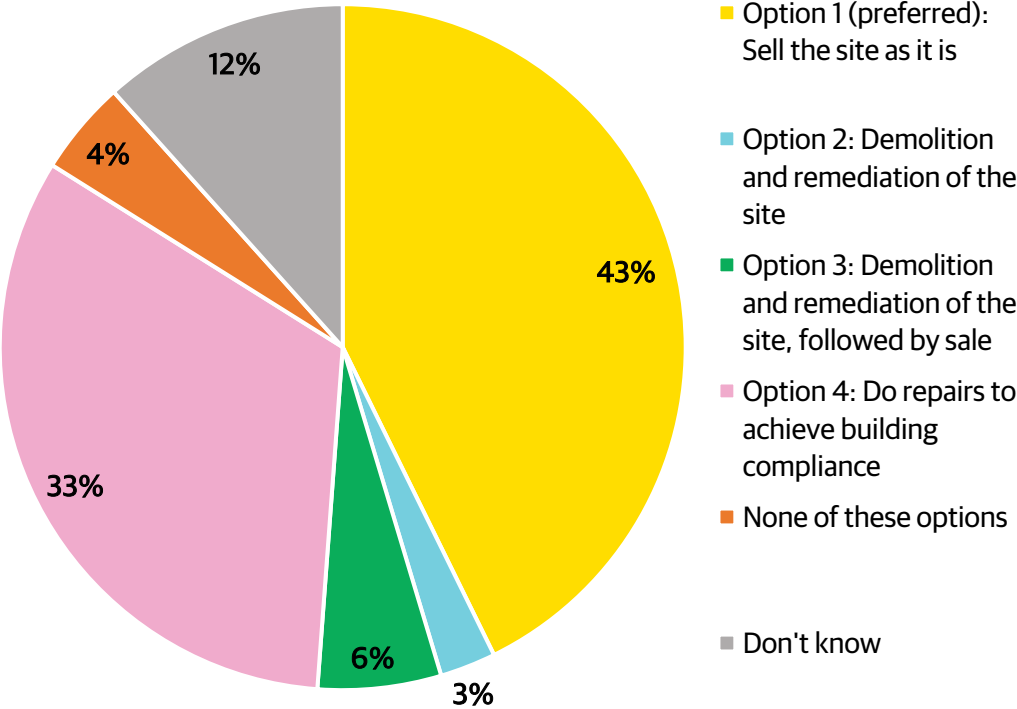
PANEL SURVEY – Which of these options do you prefer for Karori Events Centre? **Total**



Total responses n=563

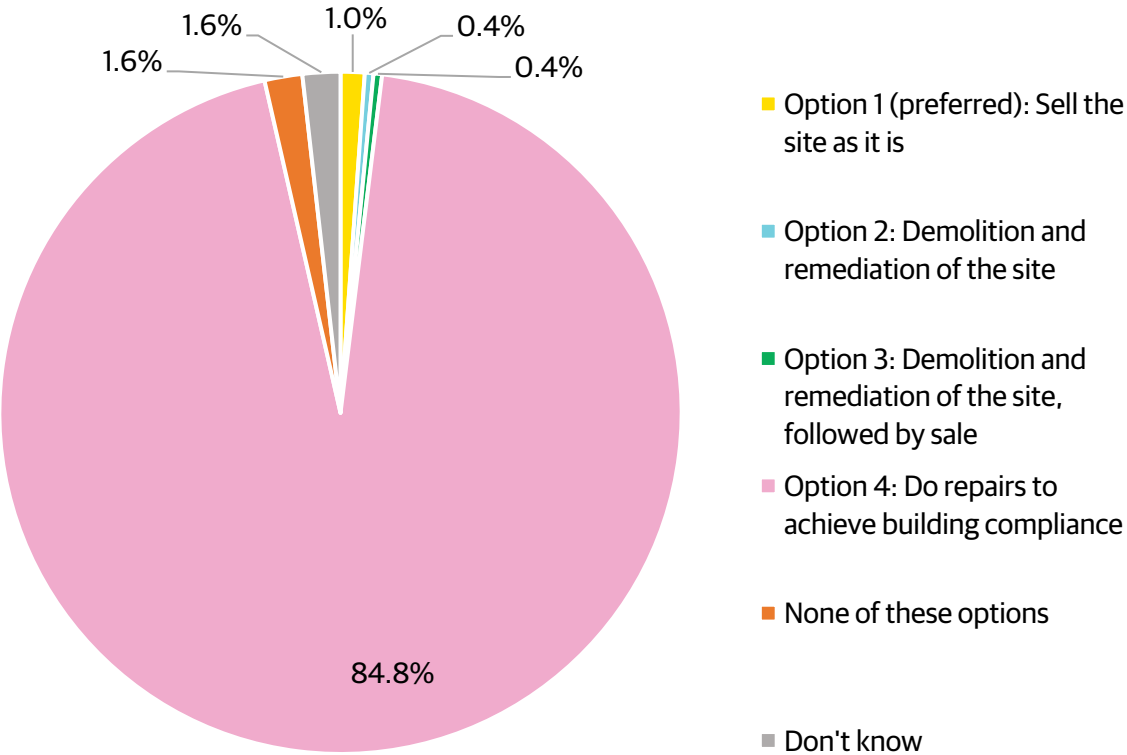
Karori Event Centre options breakdown - CONSULTATION

Karori Events Centre options – Website or other WCC submission channels



WCC channel submissions only: n=1,100

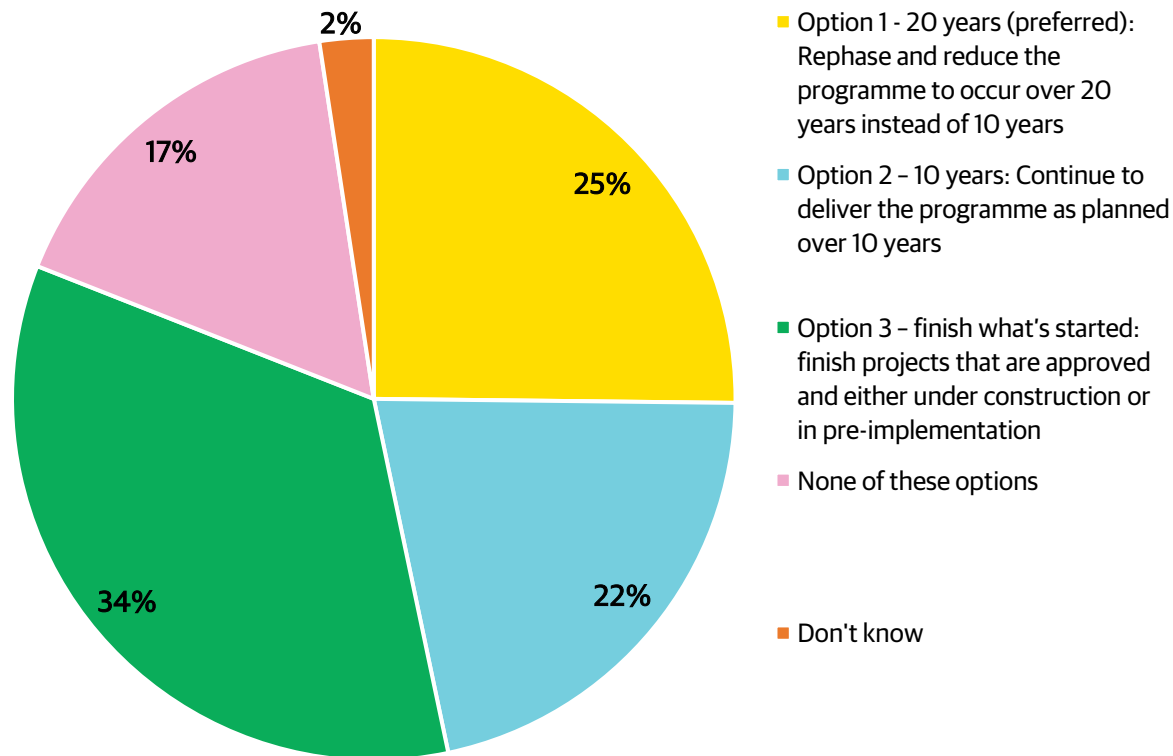
Karori Events Centre options – Save our Centre form



Save our Centre submissions only: n=1,369 (Total 1,420 submissions, some with no option selected.) We also received a further 189 submissions through the Save Our Centre form where the submitter had either already submitted via WCC channels or already completed the community form. The KEC form will be placed with the WCC submission, but the option selected is only counted once.

Paneke Pōneke bike network options

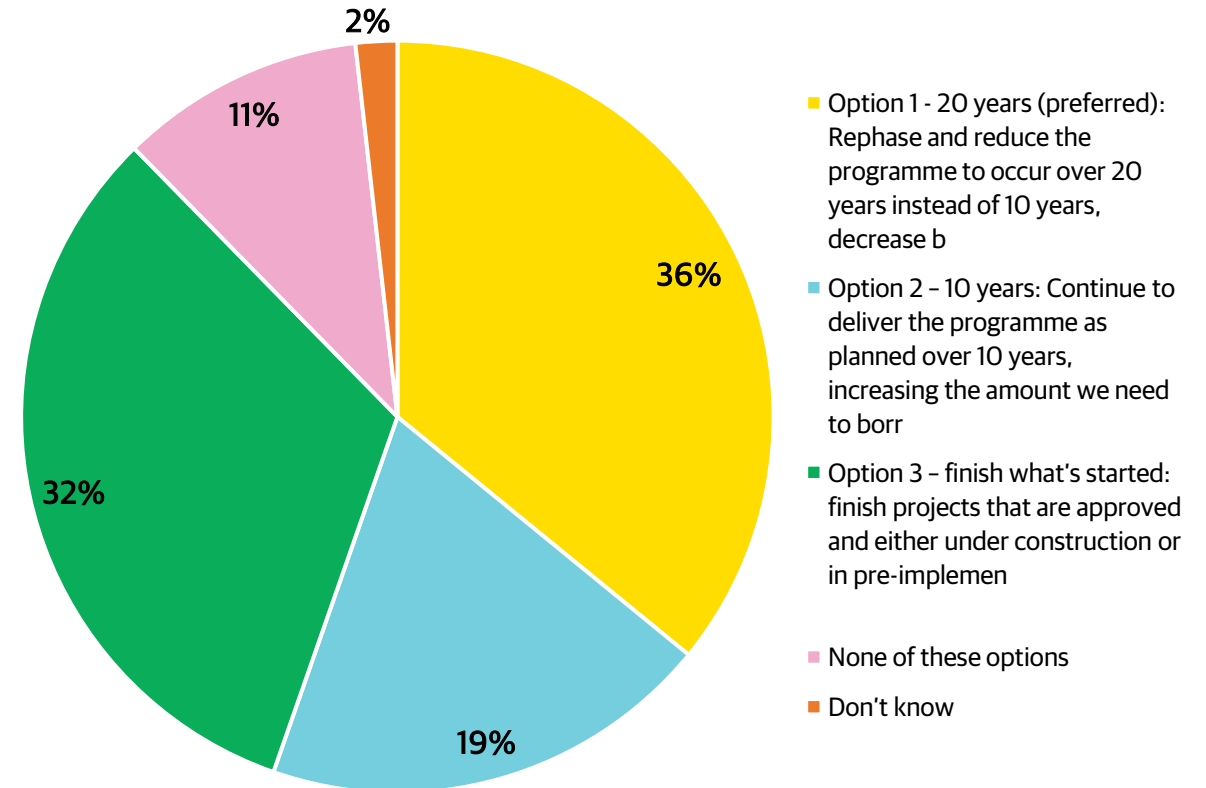
CONSULTATION - Which of these options do you prefer for the Paneke Pōneke bike network?



Total responses n=1,121

* Submission total for **consultation** includes 10 submissions that were received via email in support of retaining the current cycleways programme – Option 2. A further 8 submissions were received about the Paneke Pōneke Bike Network about half in support and half in opposition.

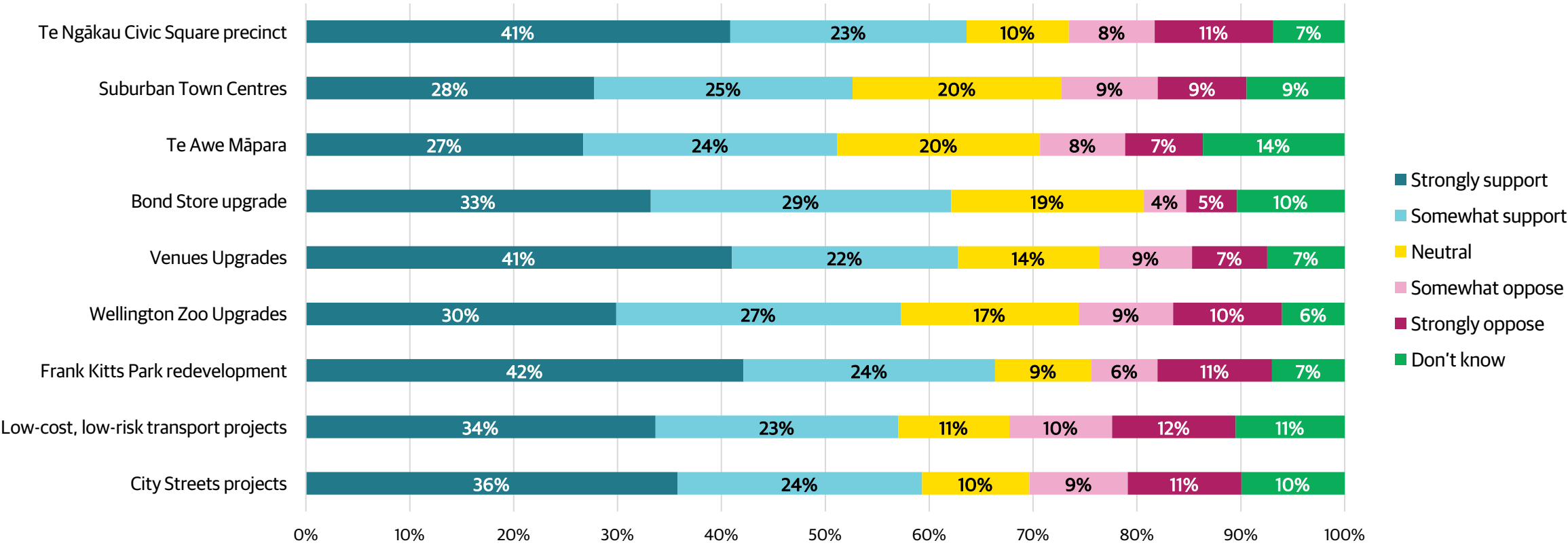
PANEL SURVEY - Which of these options do you prefer for Paneke Pōneke Bike Network?



Total responses n=563

Other capital programme proposals - CONSULTATION

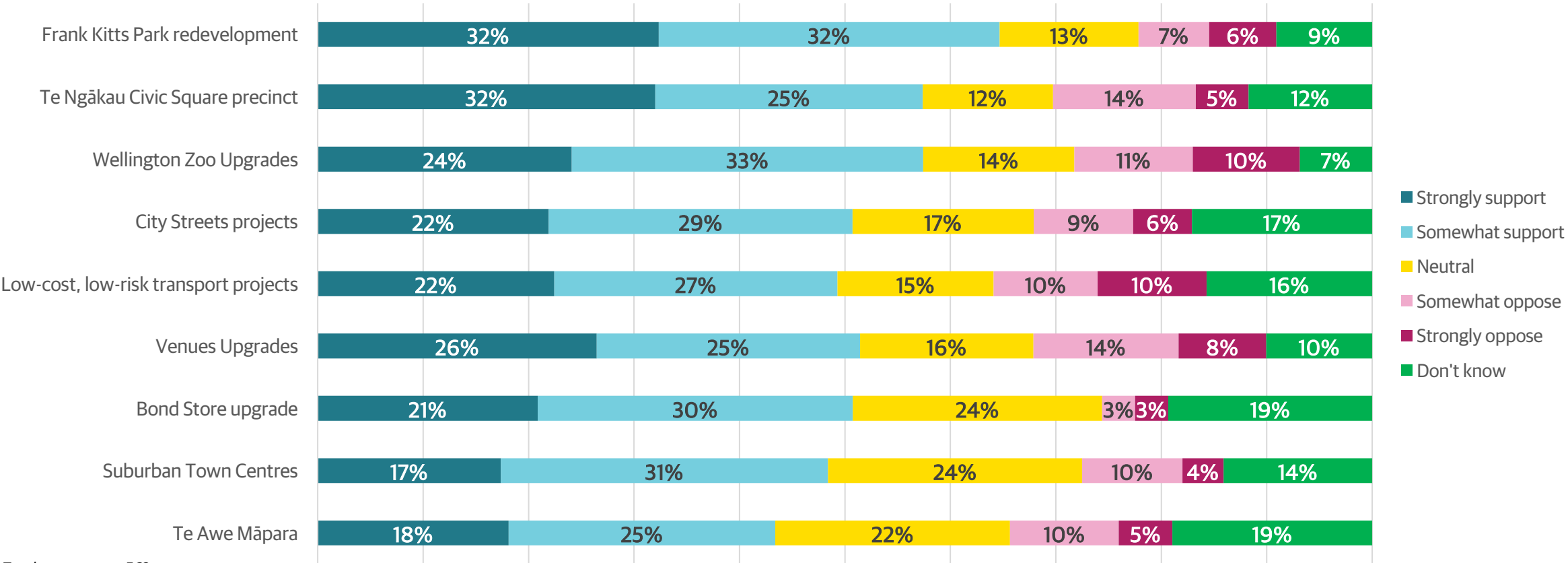
Other capital programme proposals



Total responses n=1,050

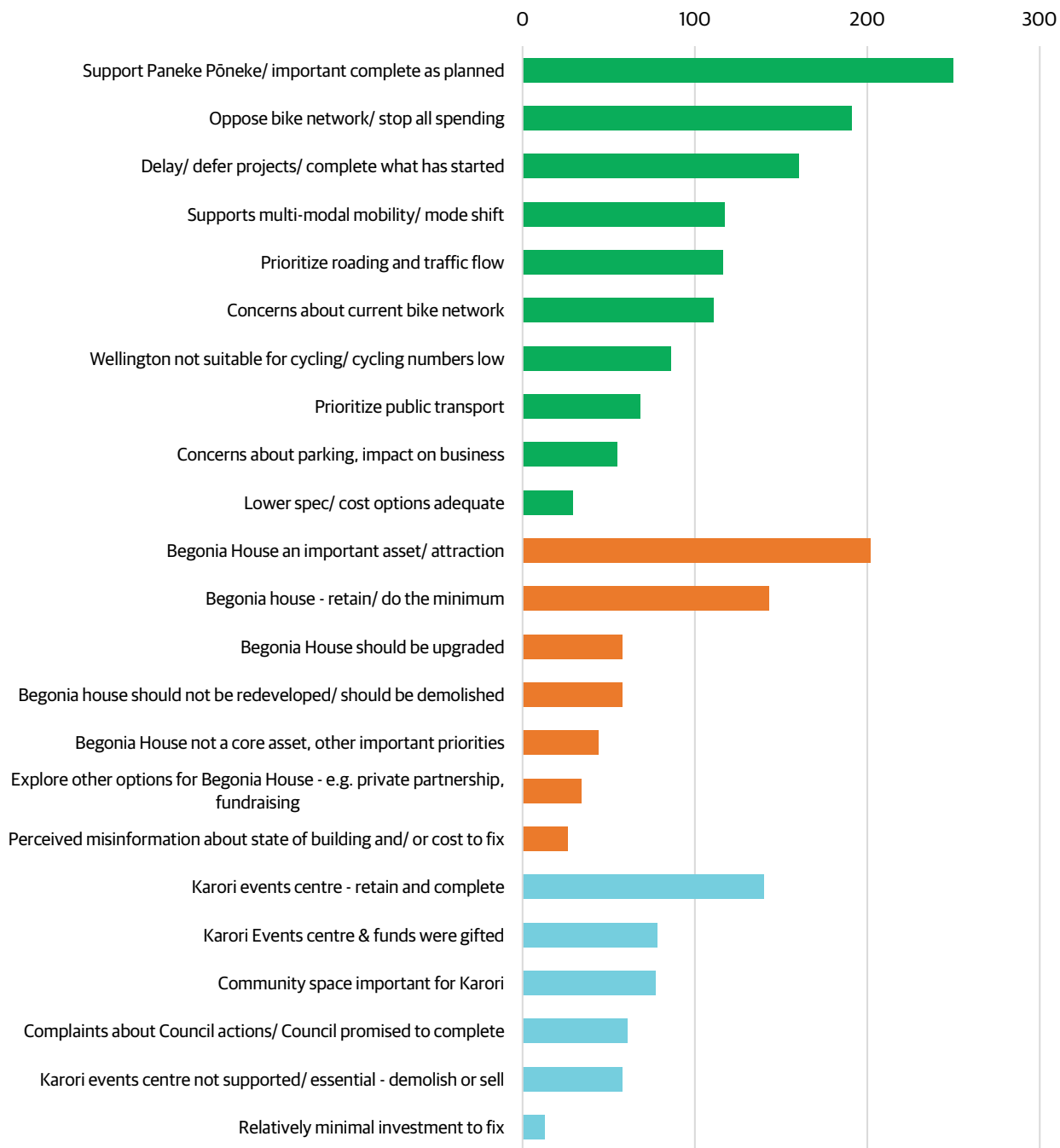
Other capital programme proposals – PANEL SURVEY

Other capital programme proposals



Total responses n=563

Paneke Pōneke, Begonia House & KEC comments

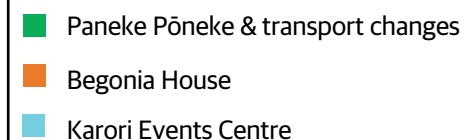


Capital programme – CONSULTATION comments

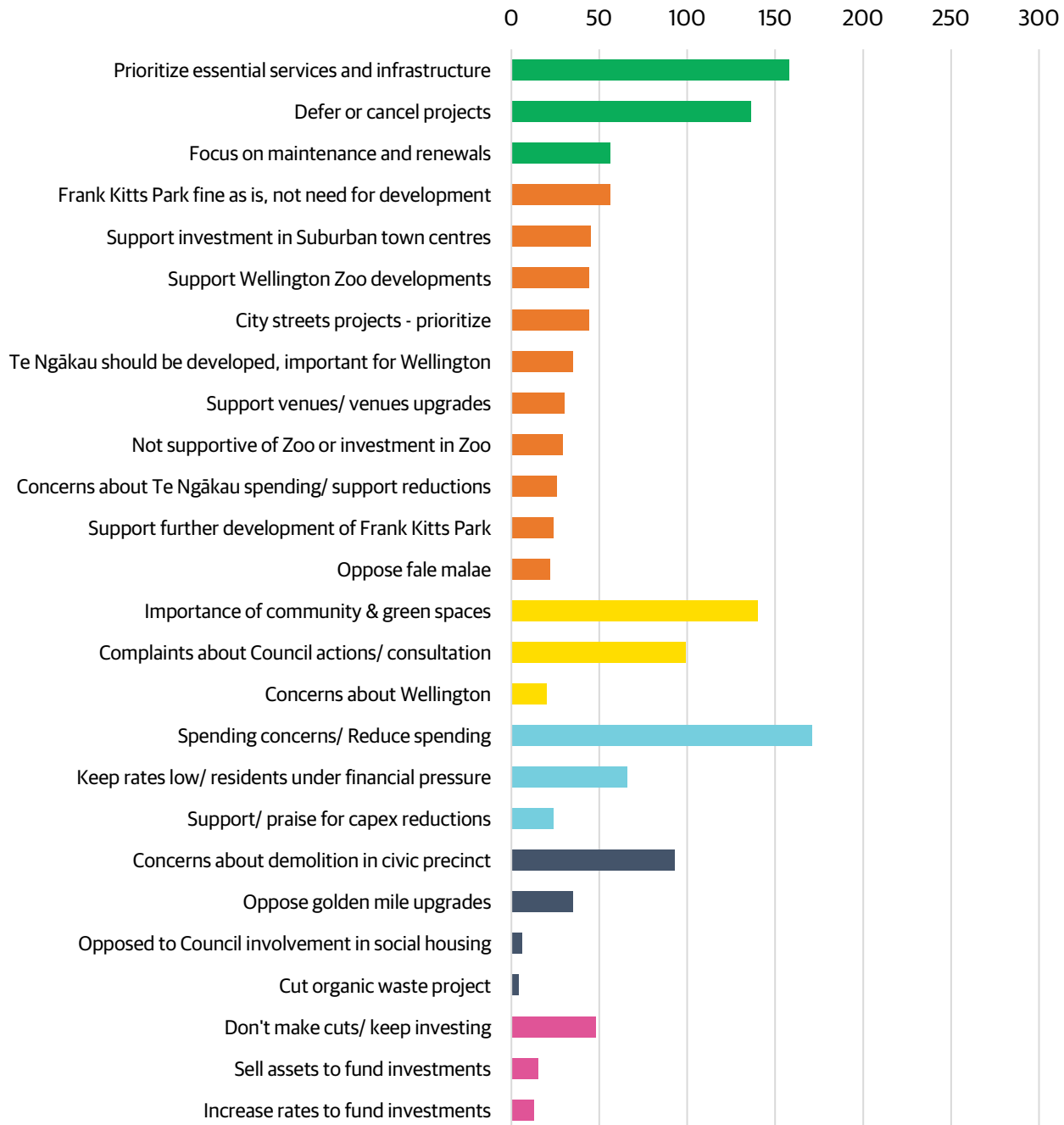
- The question asked was: **Please provide any comments about your level of support or opposition for these proposals?**
- 834 submitters provided 1200 comments (across two separate questions)
- Comments codes relating to the three key capital programme proposals are shown on this slide. Comments relating to other capital programme proposals as well as other general codes are shown on the next slide.

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/57B9Dw1g>



Other CAPEX and general comments



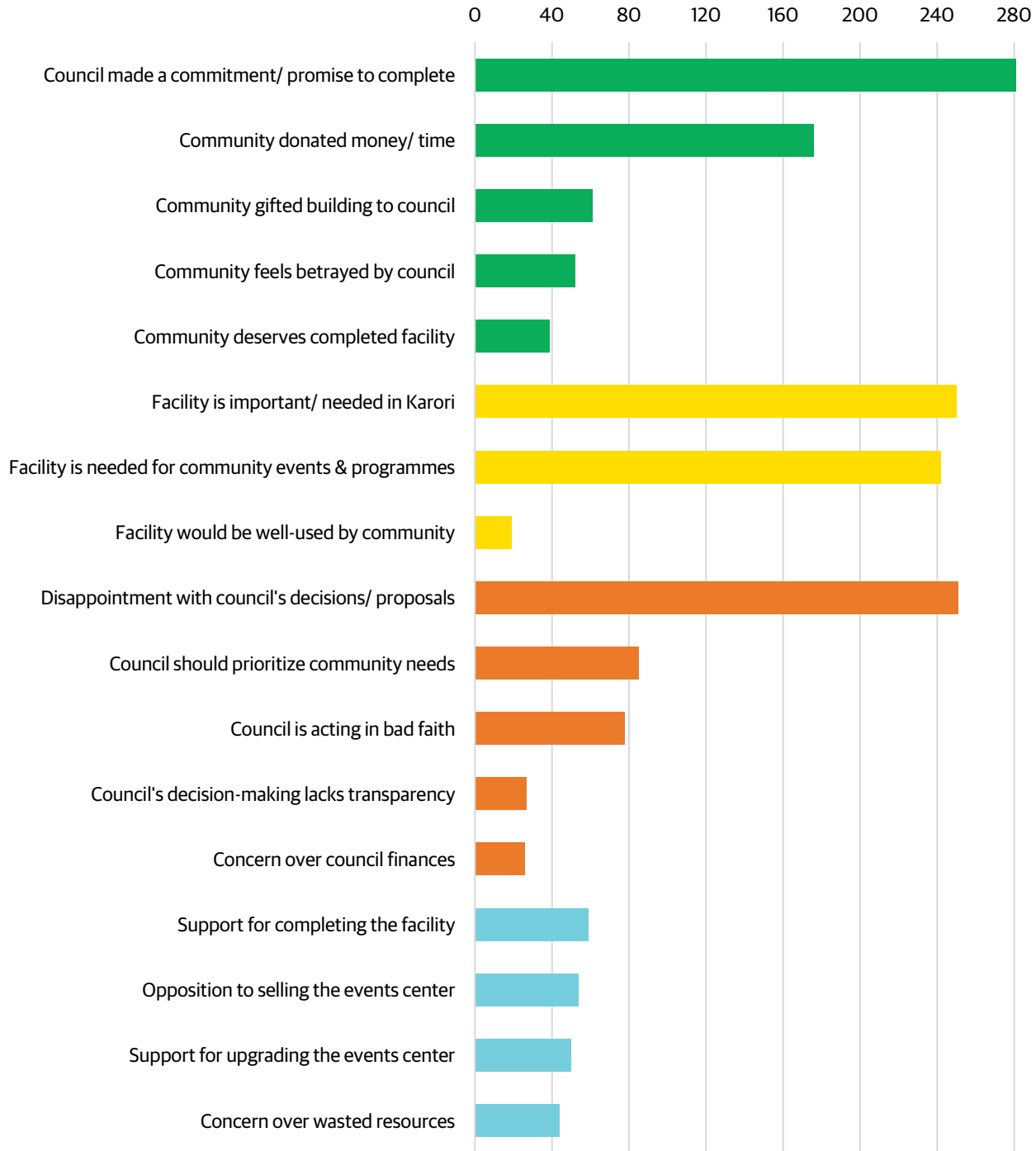
Capital programme – CONSULTATION comments continued

- The question asked was: **Please provide any comments about your level of support or opposition for these proposals?**
- 834 submitters provided 1200 comments (across two separate questions)
- Comments codes relating to the three key capital programme proposals are shown on the previous slide. Comments relating to other capital programme proposals as well as other general codes are shown on this slide.

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- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
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- Prioritize projects, infrastructure, services
- Comments on "other capital programme proposals"
- General Wellington comments & concerns
- Spending and funding comments
- Wider capital programme concerns
- Support for further capital programme investment



KEC Save our Centre form comments

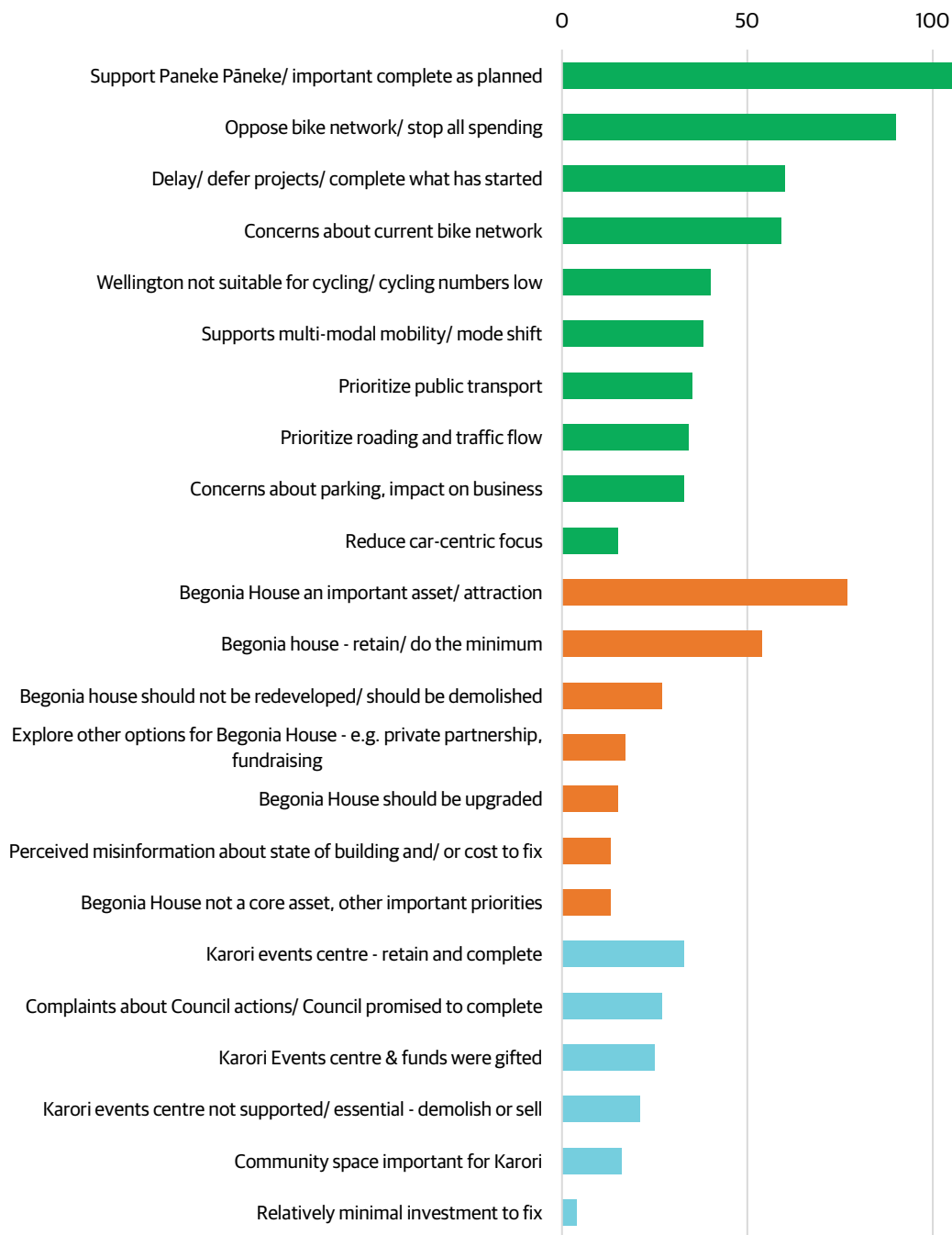
- The question asked was: **Got another reason, or more to say?**
Comment here
- 698 people provided comments via the "Save our Centre" form
- All comments relate to the proposal for the Karori Events Centre and have been categorised across several codes which are organised into large theme groupings.

Notes

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- Concern about previous Council commitments & community raised funds
- Importance of community facilities for Karori
- Dissatisfaction with Council/ Council proposals
- Support for completing/ upgrading

Paneke Pōneke, Begonia House & KEC comments

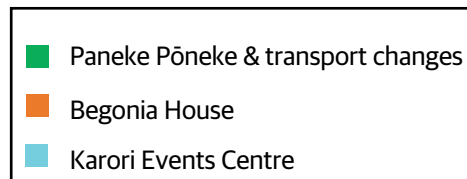


Capital programme – SURVEY comments

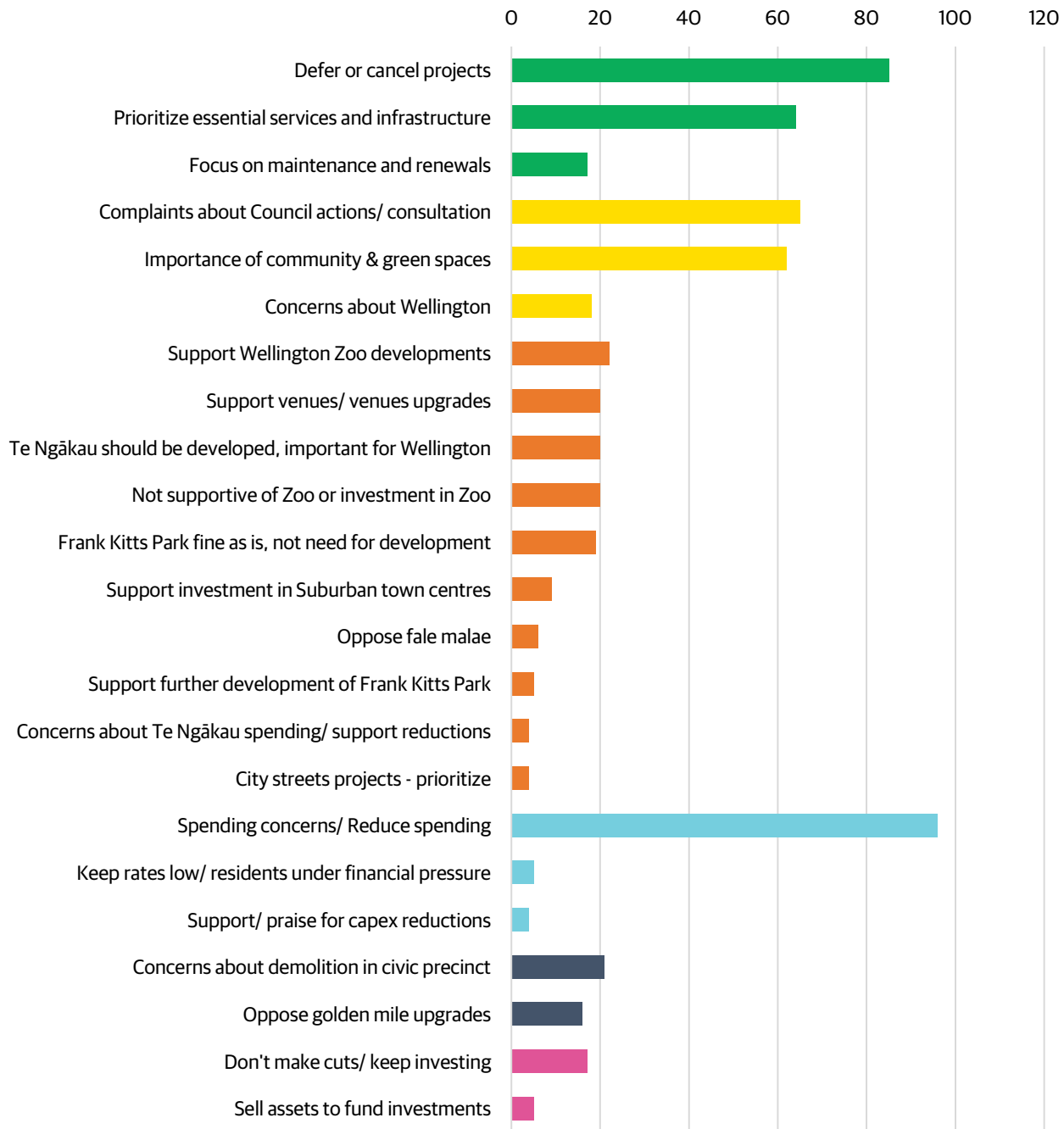
- The question asked was: Do you have any comments you would like to provide about your level of support for these three decisions, or why you don't support any of the options we have proposed?
- 308 survey respondents provided 925 comments (across separate comment boxes for each CAPEX proposal)
- Comments codes relating to the three key capital programme proposals are shown on this slide. Comments relating to other capital programme proposals as well as other general codes are shown on the next slide.

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/79BzgtB8>



Other CAPEX and general comments



Capital programme – SURVEY comments continued

- The question asked was: **Do you have any comments you would like to provide about your level of support for these three decisions, or why you don't support any of the options we have proposed?**
- 308 survey respondents provided 925 comments (across separate comment boxes for each CAPEX proposal)
- Comments codes relating to the three key capital programme proposals are shown on the previous slide. Comments relating to other capital programme proposals as well as other general codes are shown on this slide.

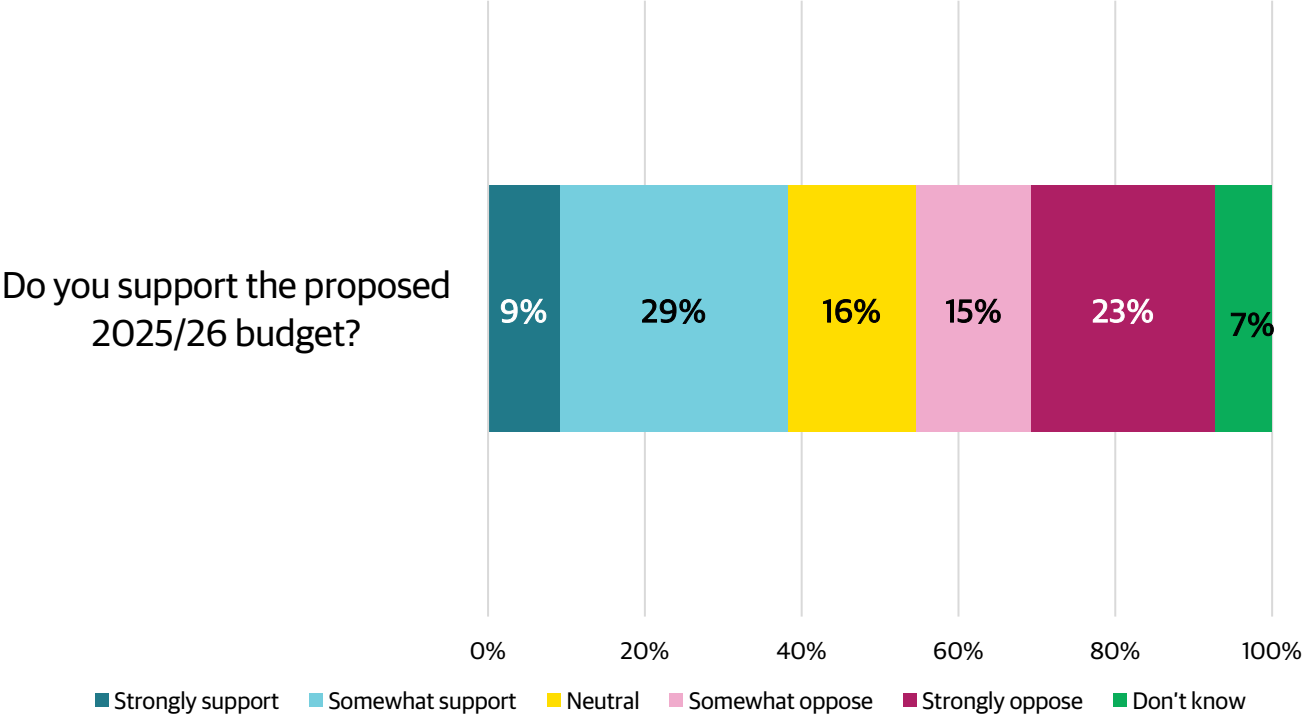
Notes

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- Prioritize projects, infrastructure, services
- General Wellington comments & concerns
- Comments on "other capital programme proposals"
- Spending and funding comments
- Wider capital programme concerns
- Support for further capital programme investment

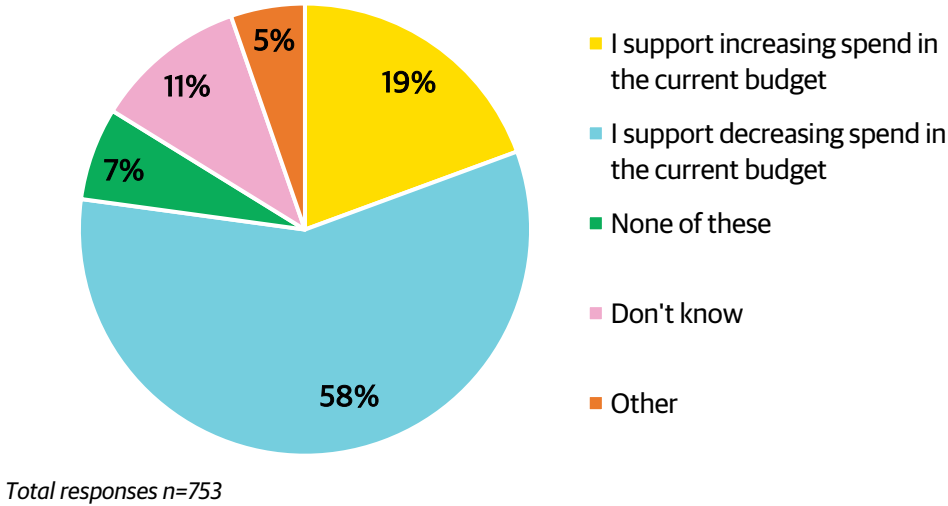
2025/26 Annual Plan overall - CONSULTATION

Overall Annual Plan

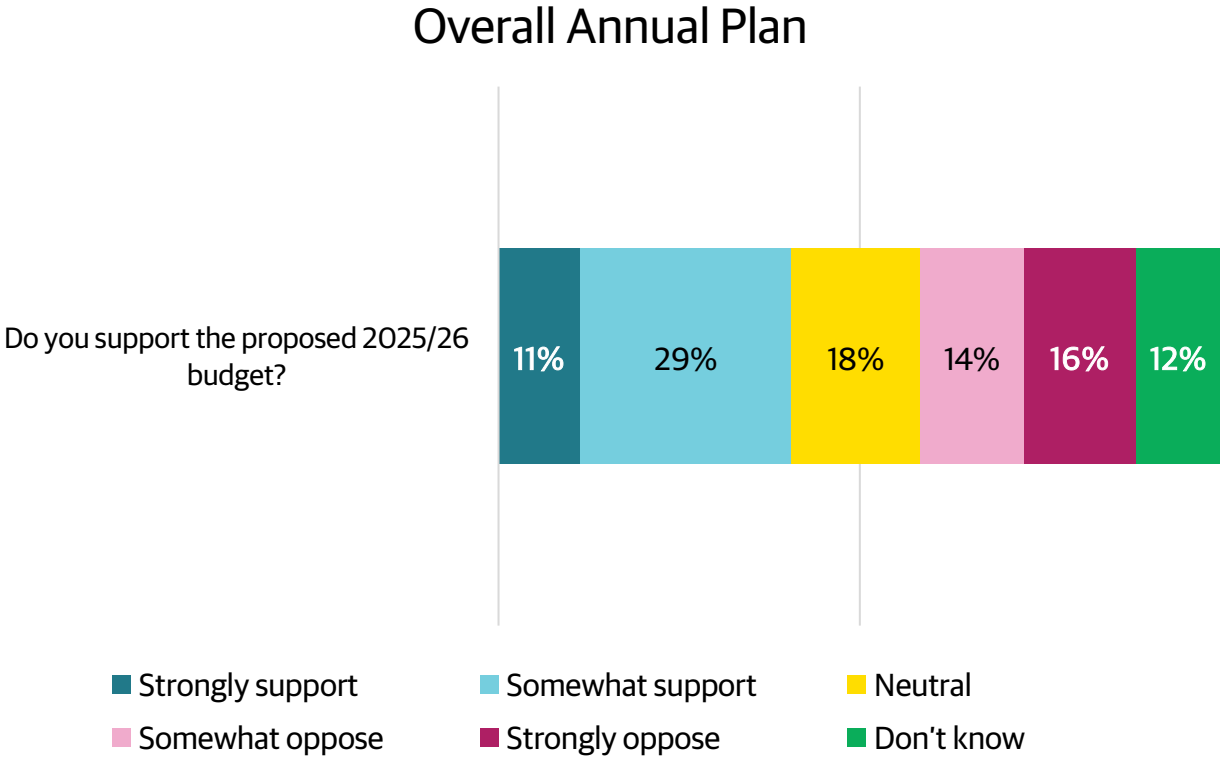


Total responses n=1,002

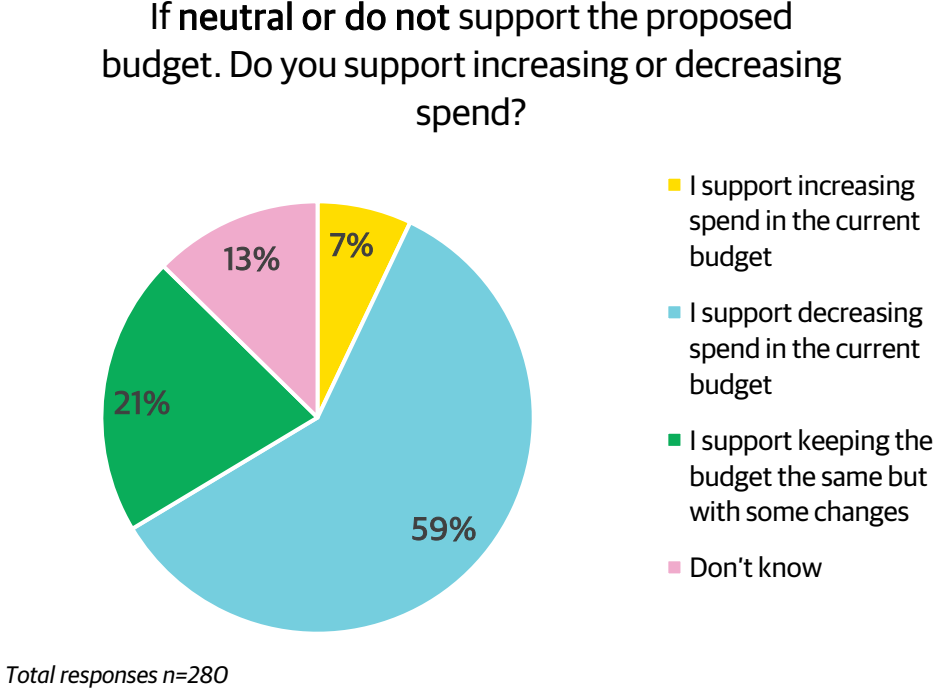
If neutral or do not support the proposed budget.
Do you support increasing or decreasing spend?



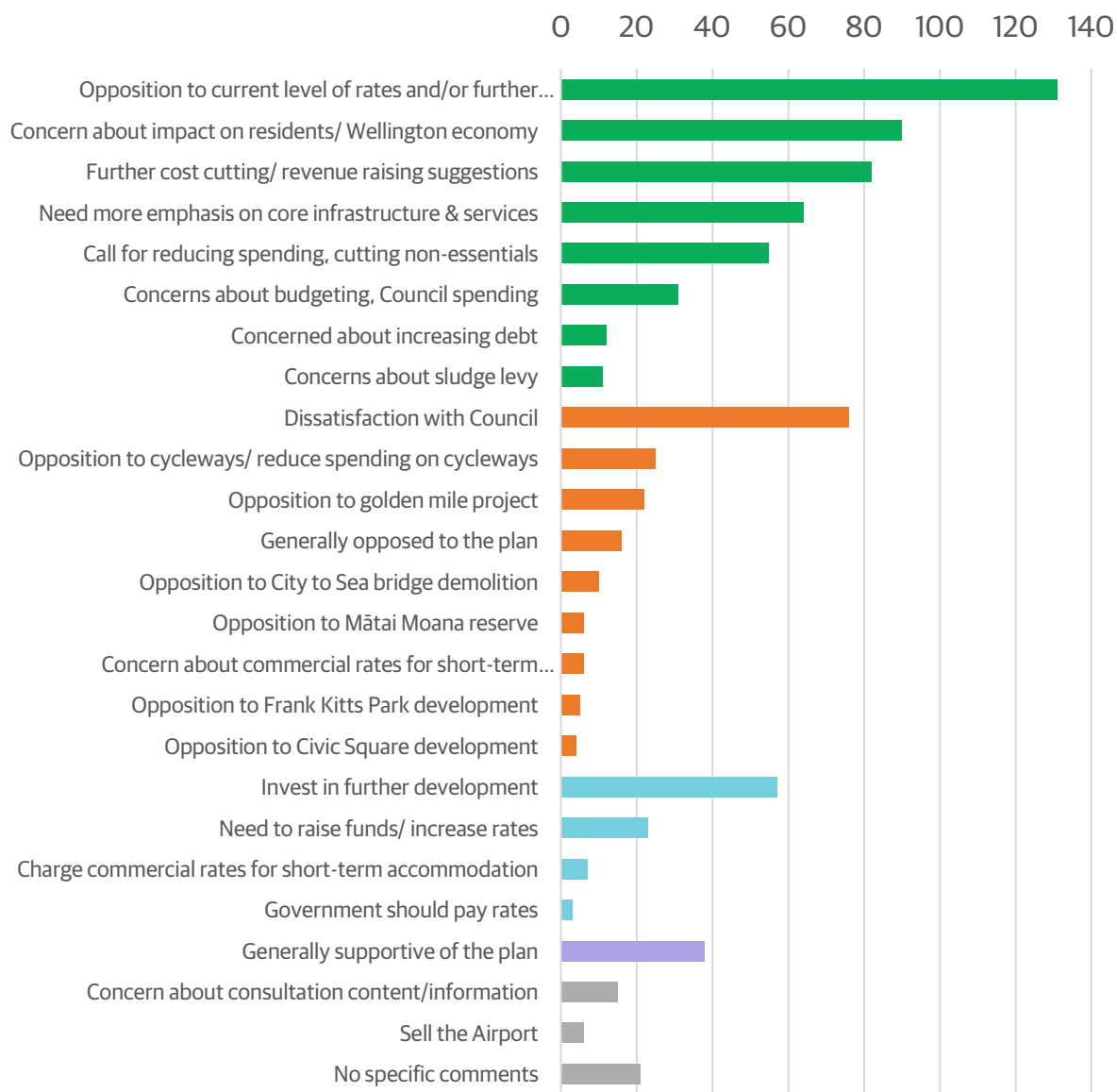
2025/26 Annual Plan overall – PANEL SURVEY



Total responses n=563



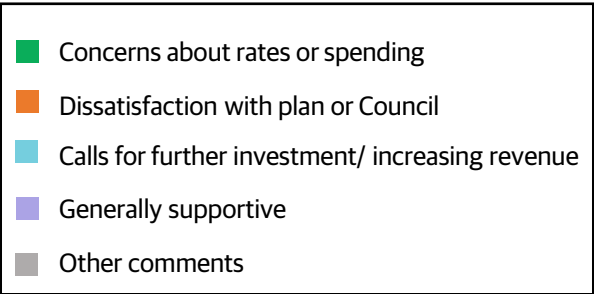
2025/26 Annual Plan overall – CONSULTATION comments



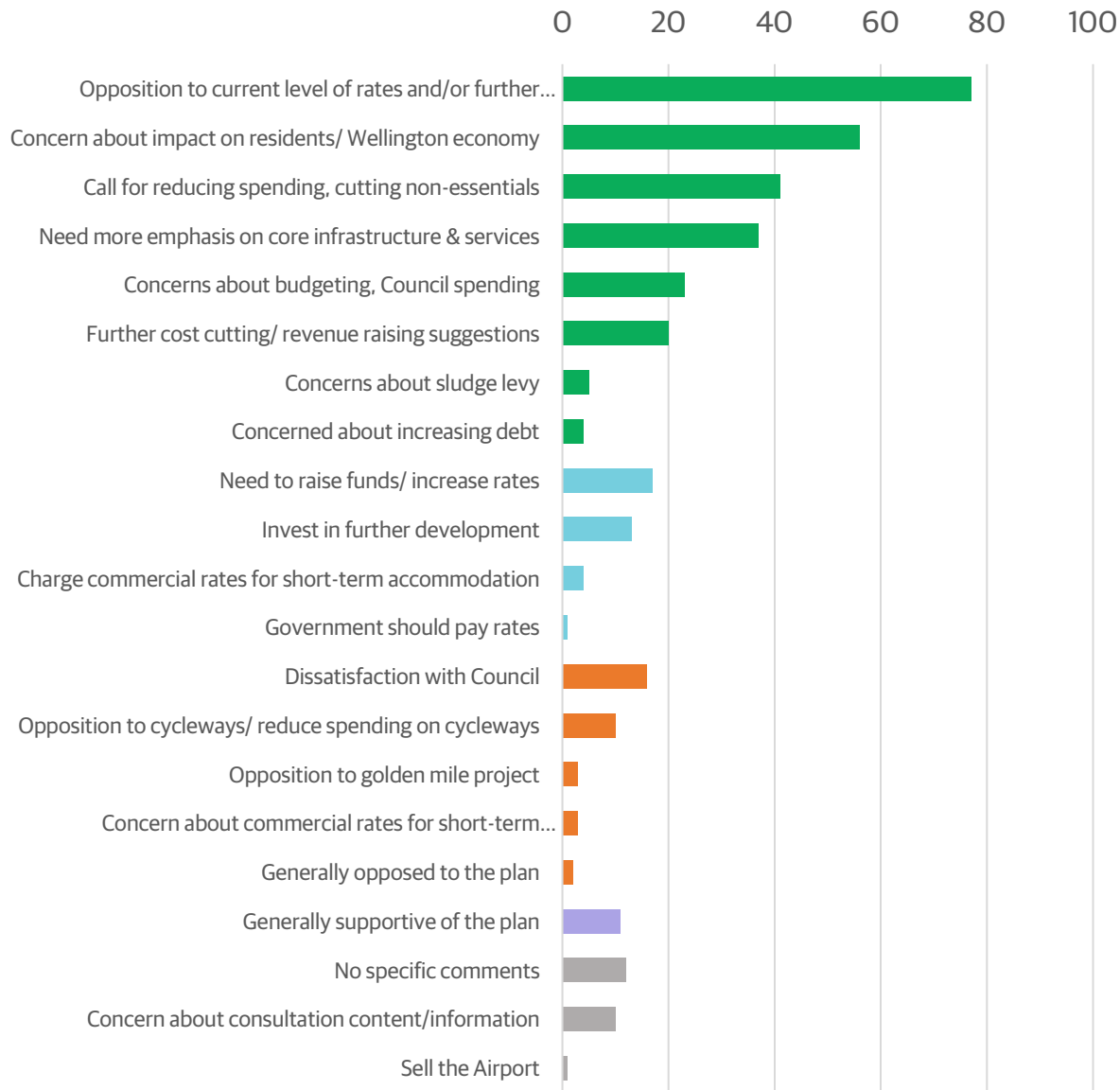
- The question asked was: **Do you have any comments you would like to provide about your level of support or opposition for the Annual Plan?**
- 369 submitters provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/f8bCC7l1>



2025/26 Annual Plan overall – SURVEY comments



- The question asked was: **Do you have any comments you would like to provide about your level of support or opposition for the proposed Annual Plan budget?**
- 171 survey respondents provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/AcWR4UVT>

■

Concerns about rates or spending

■

Calls for further investment/ increasing revenue

■

Dissatisfaction with plan or Council

■

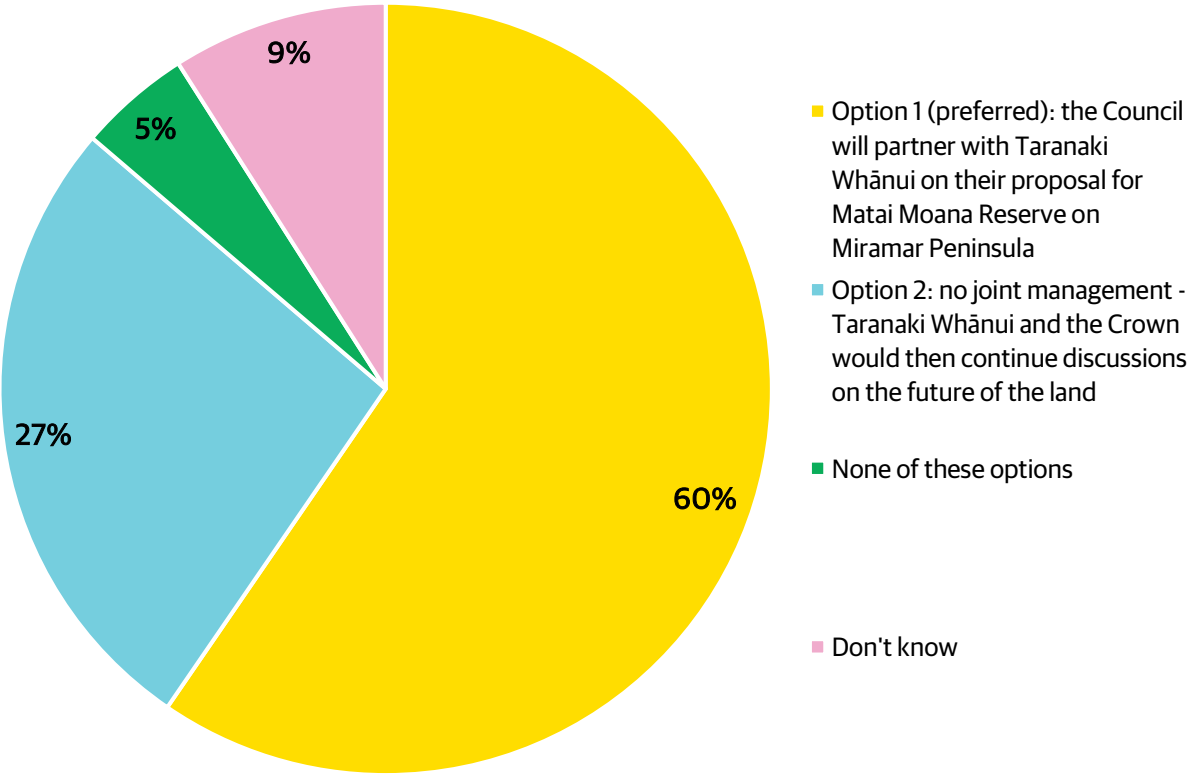
Generally supportive

■

Other comments

Mātai Moana Reserve

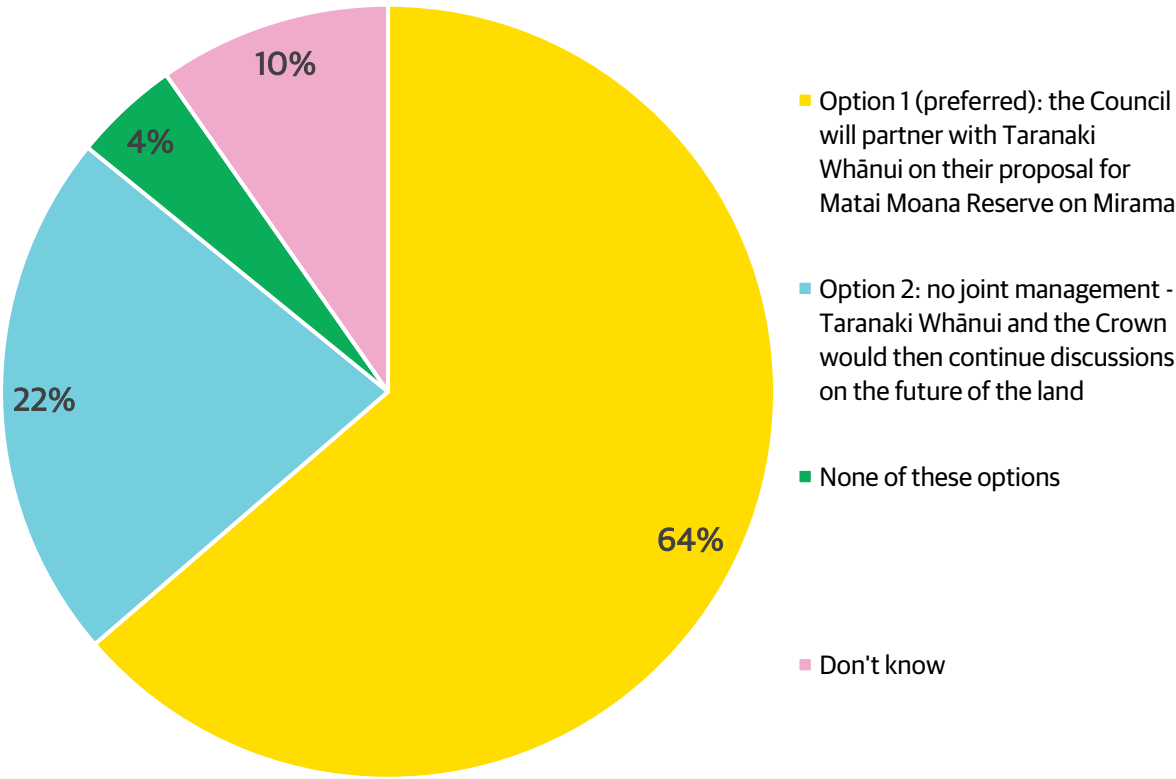
CONSULTATION – Which of these options do you prefer for Mātai Moana Reserve?



Total responses n=1,019*

* There are a further 26 email submissions on the Mātai Moana Reserve topic that state a variety of views. Data is not included in the graph as it does not fit exactly into the question.

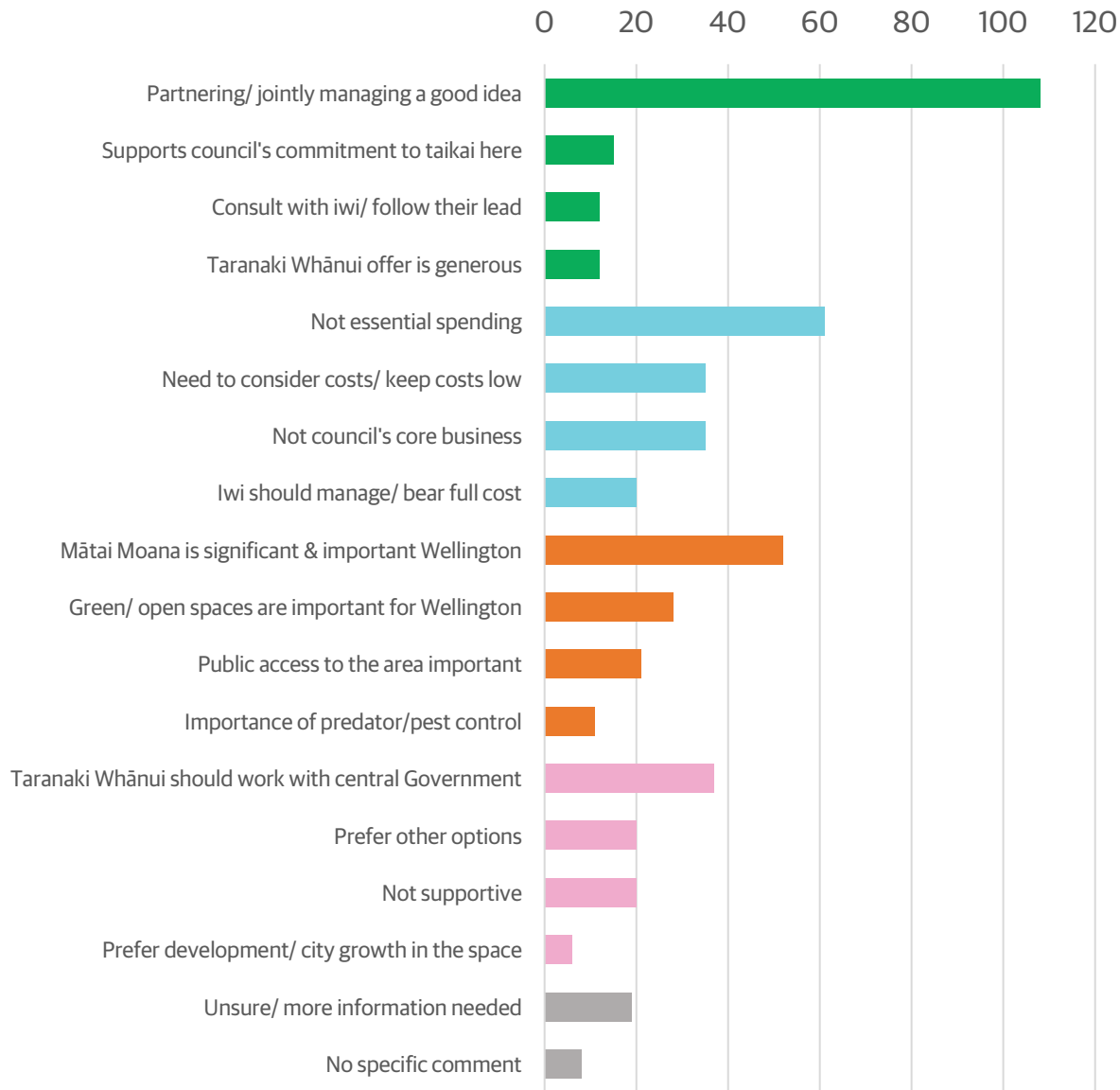
PANEL SURVEY – Which of these options do you prefer for Mātai Moana Reserve?



Total responses n=552#

Smaller sample size due to change in question after the survey was launched. The previous question wording was on a support/oppose scale for the preferred option. 11 respondents answered that question with 7 in support and 4 opposed

2025/26 Annual Plan Mātai Moana – CONSULTATION comments



- The question asked was: **Please provide any comments about your level of support or opposition for these proposals for Mātai Moana Reserve?**
- 285 submitters provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/tl4OUgo>

Support for partnership with Taranaki Whānui

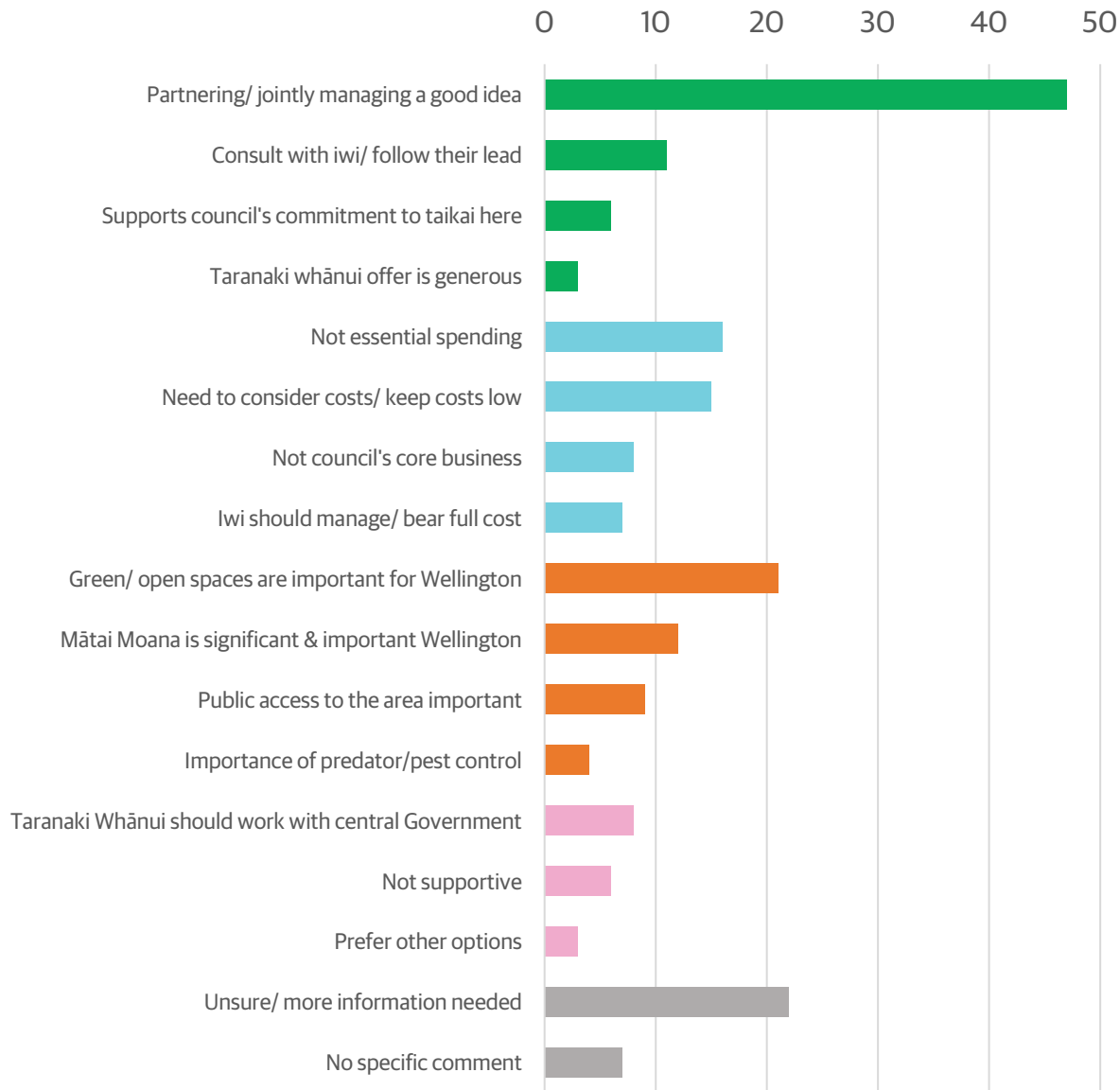
Concerns about Council spending

Value of public green/ open space

Other options preferable

Other comments

2025/26 Annual Plan Mātai Moana – SURVEY comments



• The question asked was: **Do you have any comments to share on why you selected your preferred option for Mātai Moana Reserve, or why you don't support any of the options we proposed?**

• 126 survey respondents provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/OVyyxEal>

Support for partnership with Taranaki Whānui

Concerns about Council spending

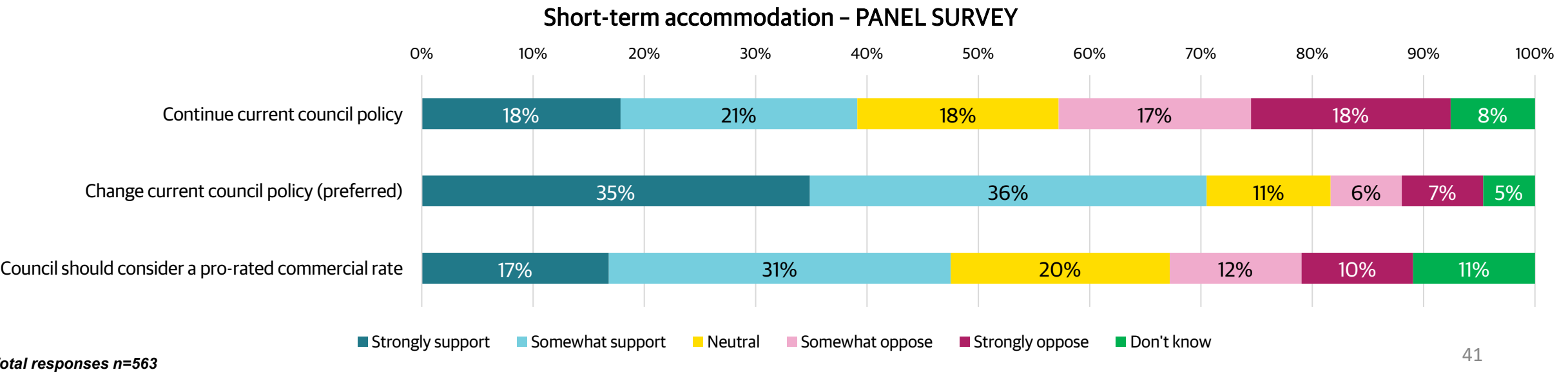
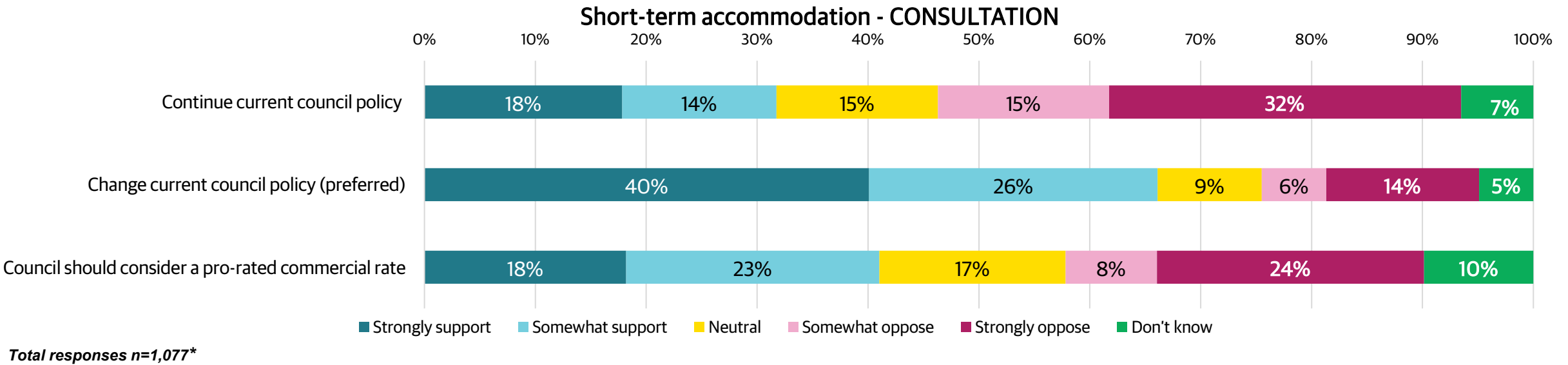
Value of public green/ open space

Other options preferable

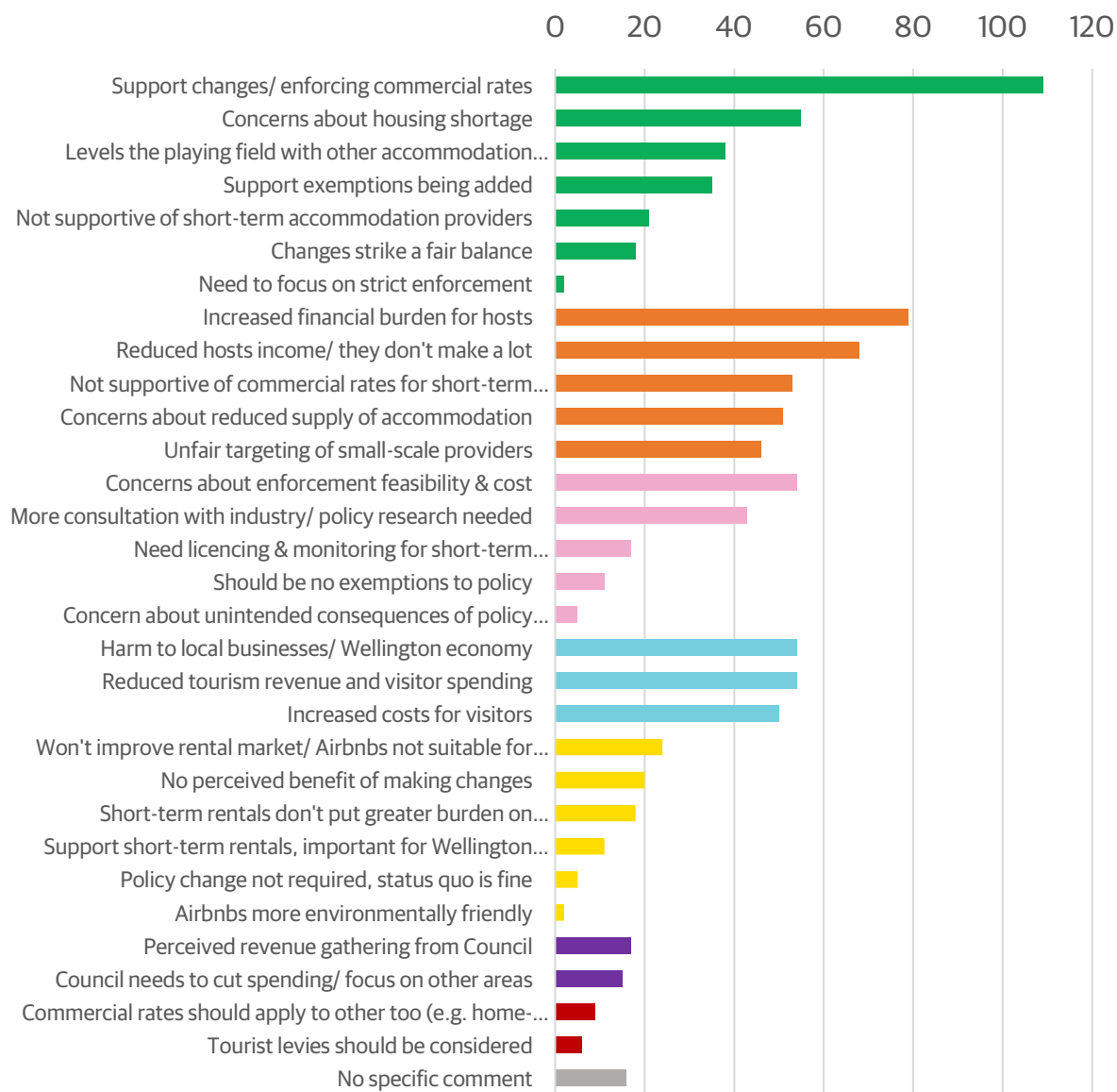
Other comments

Short-term accommodation

** There are a further 74 email submissions on the Short-term accommodation topic that state they do not support increasing the rates for STA operators. Data is not included in the graph as it does not fit exactly into the question.*



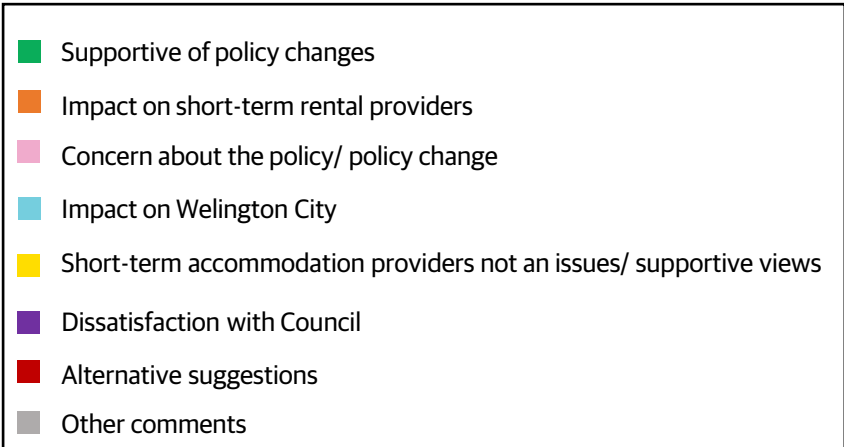
2025/26 Annual Plan Short-term Accommodation – CONSULTATION comments



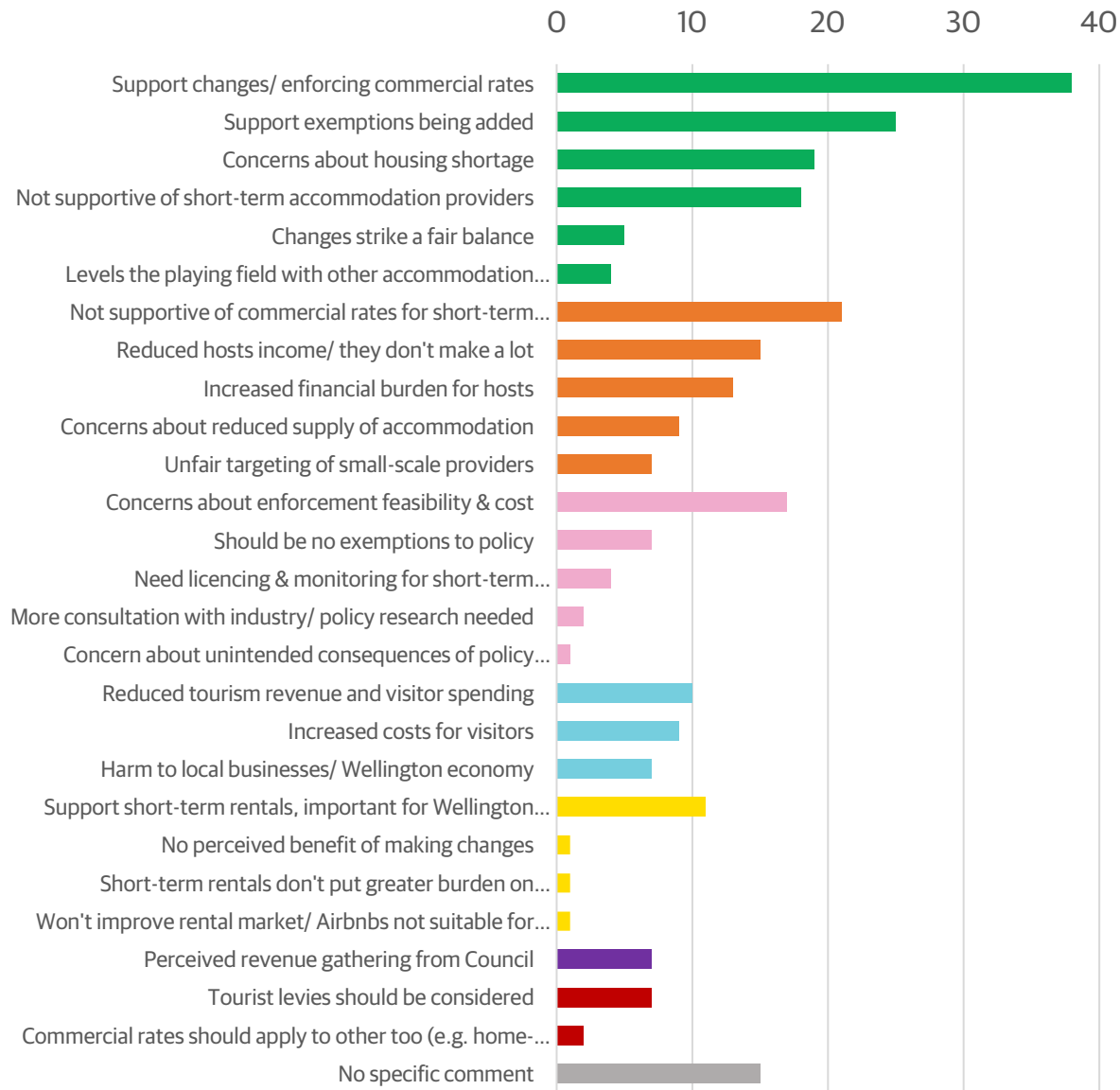
- The question asked was: **Do you have any comments you would like to provide about your level of support or opposition for this proposal?**
- 359 submitters provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/g5TskxhN>



2025/26 Annual Plan Short-term Accommodation – PANEL SURVEY comments



- The question asked was: **Do you have any comments you would like to provide about your level of support or opposition for this proposal?**
- 141 survey respondents provided comments

Notes

- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
- Each comment can have more the one theme.
- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/Nfk5Pp6E>

Supportive of policy changes

Impact on short-term rental providers

Concern about the policy/ policy change

Impact on Welington City

Short-term accommodation providers not an issues/ supportive views

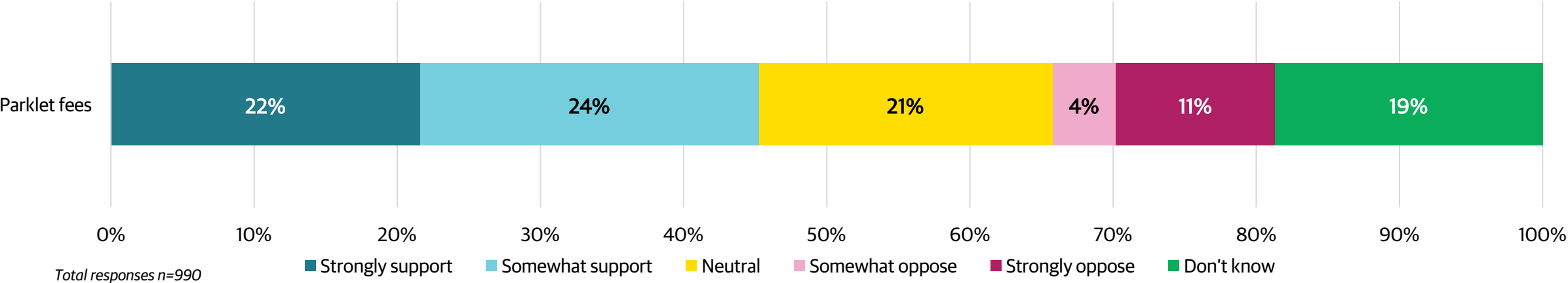
Dissatisfaction with Council

Alternative suggestions

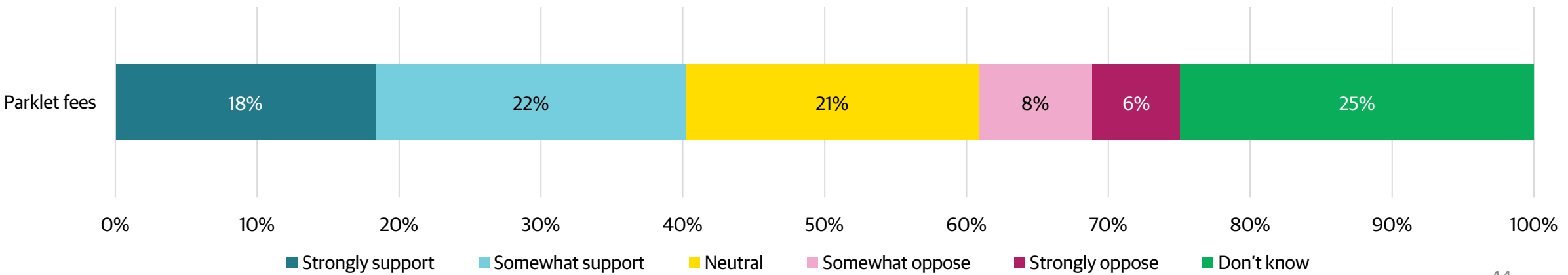
Other comments

Parklet fees

CONSULTATION - Do you support changing parklet fees from a flat fee to a flat fee plus a square metre charge?

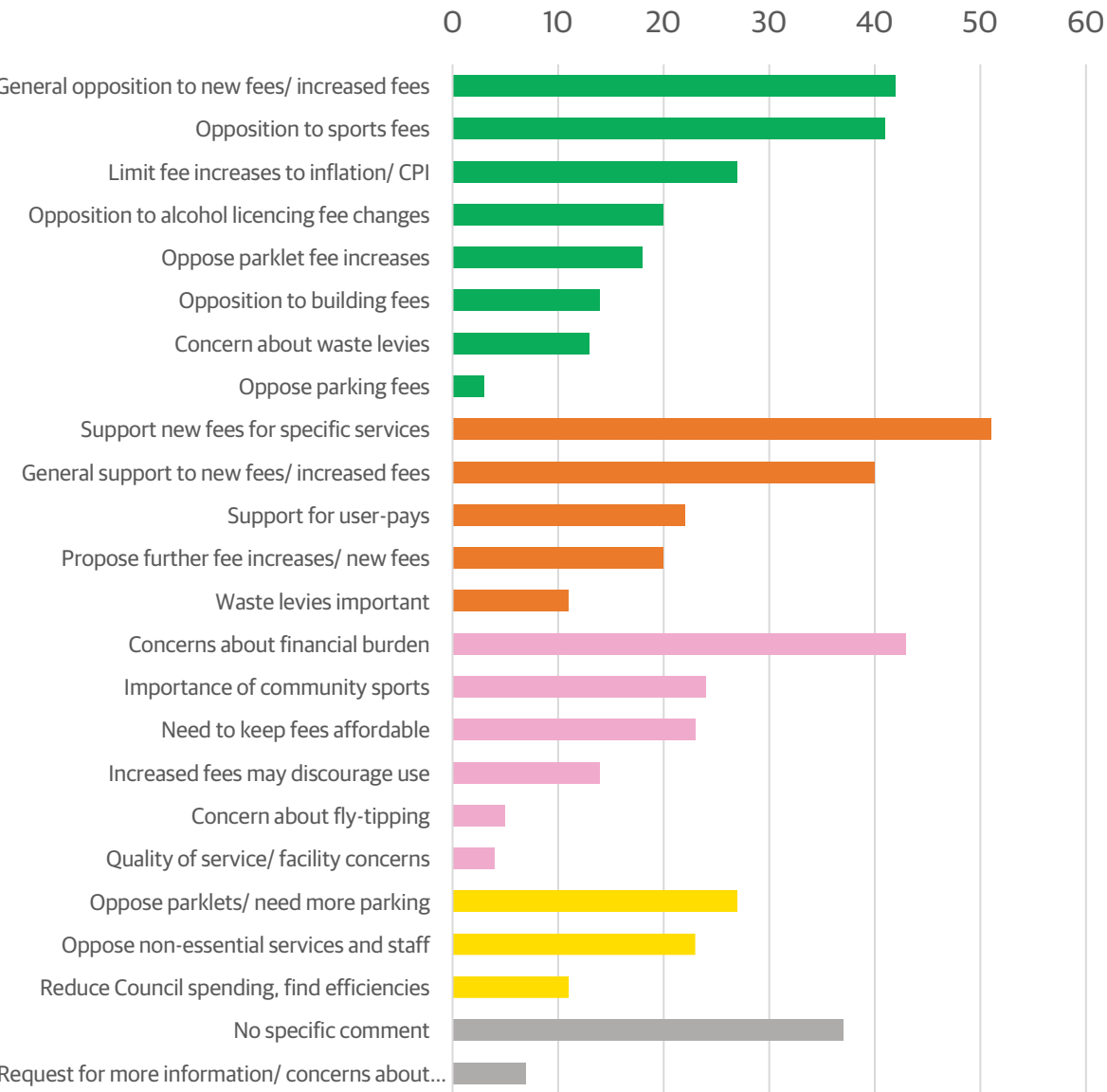


PANEL SURVEY - Do you support changing parklet fees from a flat fee to a flat fee plus a square metre charge?

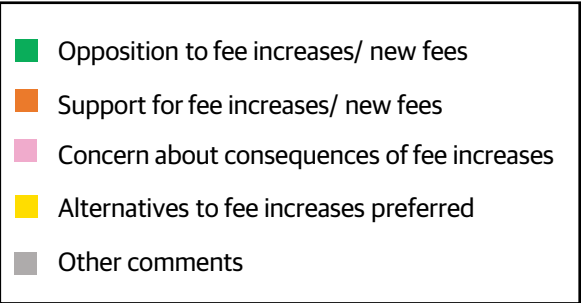


2025/26 Annual Plan parklet fees and other fee changes

– CONSULTATION comments

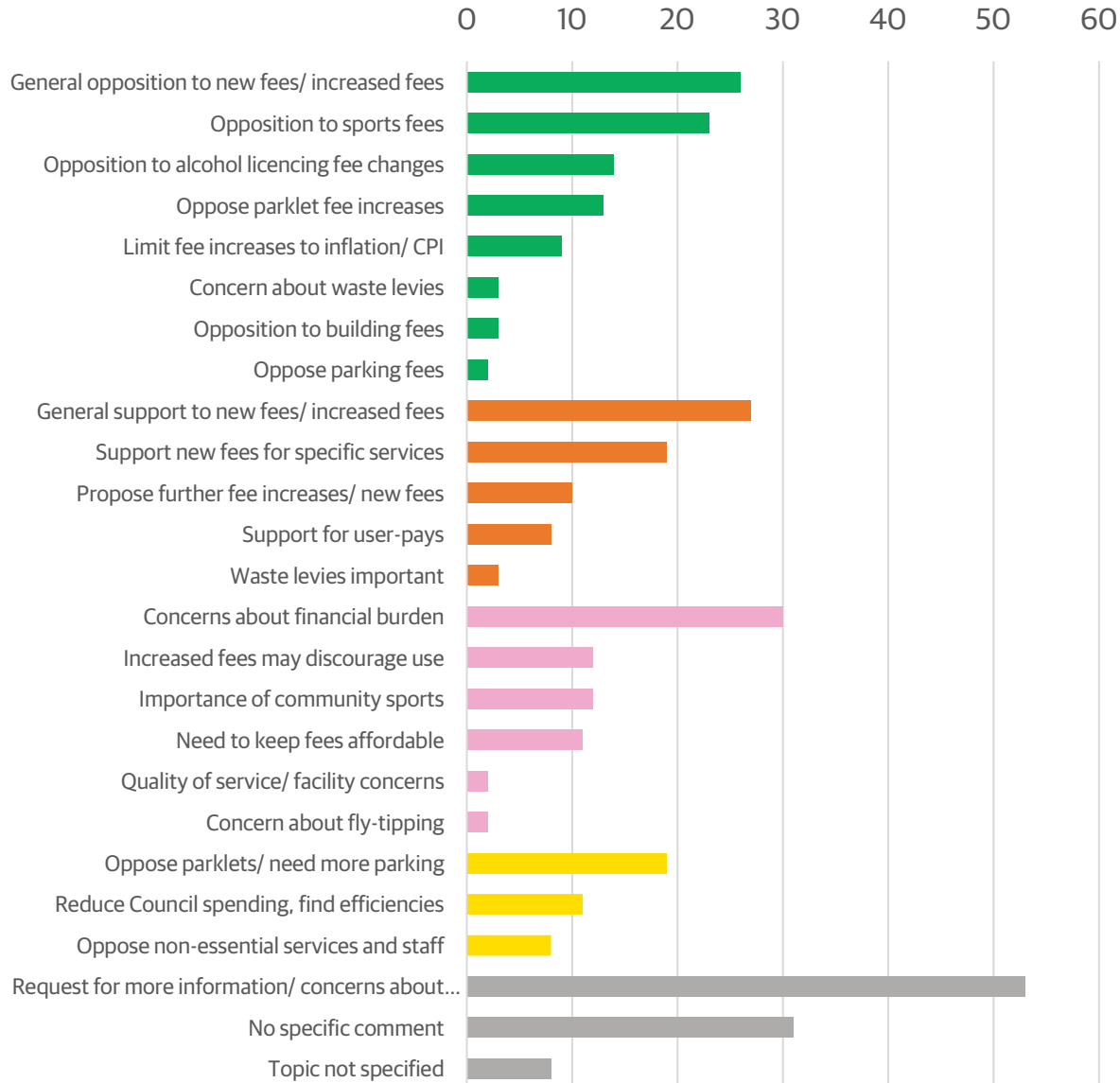


- The question asked was: **Do you have any comments you would like to provide about our proposed fee changes?**
 - 285 submitters provided comments
- Notes**
- The graph shows all the comment codes identified through the process. Codes are arranged together into groups or related themes or topics and colour for ease of differentiation.
 - Each comment can have more the one theme.
 - For more information and to view verbatim comments for each code, go to: <https://ascribe.it/IHqOzaJw>



2025/26 Annual Plan parklet fees and other fee changes

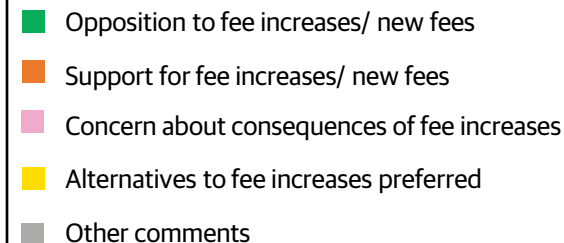
– PANEL SURVEY comments



- The question asked was: Do you have any comments you would like to provide about your level of support or opposition for the proposed parklet fee changes? And Please indicate if you would like to provide any specific feedback on any of these documents. Or if you would like to provide any general additional feedback
- 183 survey respondents provided 235 comments (across two separate questions)

Notes

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- For more information and to view verbatim comments for each code, go to: <https://ascribe.it/CwOGmJV7>



Financial Strategy

Draft

2024-34 Long-term Plan Amendment

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Introduction

The Council's financial and infrastructure strategies are the main foundations for the long-term plan (LTP). The strategies are interdependent in that they together:

- tell a story about the levels of service that are planned, the required infrastructure investment, and the associated costs;
- specify the funding and investment boundaries and/or financial trade-offs in advancing the Council's outcomes, priorities, and proposed levels of service; and
- identify and guide the management of any financial risks to service delivery and the financial health of the Council.

Both strategies respond to the strategic challenges, issues and expectations faced by the city.

This Financial Strategy outlines our overall approach to managing the Council's finances over the next ten years. It provides guidance to manage financial risk, and it explains the effect of spending decisions and funding choices on levels of service, rates, debt, and investments. In the meantime, the funding options available to the Council are limited. We must make careful decisions about what we invest in and when, to provide the required service in the most cost-effective way. We must also ensure that those generations that benefit from the services we provide are the ones that pay for those services.

This strategy also sets the limits (e.g., rates, debt) within which the Council proposes to manage its finances over the life of the LTP.

The Council is committed to responding to the needs of the community in an affordable way as well as funding long-term projects to support its vision: *Poneke: A creative capital where people and nature thrive*. However, the Council faces significant demand for increased investment in its infrastructure while investment capacity is reducing. We must also ensure that those generations that benefit from the services we provide are the ones that pay for those services.

Part 1 - Our investment capacity and infrastructure demands

The biggest challenge for the Council is that our investment capacity is reducing but our infrastructure demands are increasing faster than our ability to fund the required work. Key contributors to this are outlined below.

Investing in the City

The 2021 LTP established a 2040 vision for the City to be 'an inclusive, sustainable and creative capital for people to live work and play'. The 2024 LTP broadly continues this ambitious vision by investing in significantly improving services and infrastructure. We must also focus on accommodating expected growth¹. We are a compact City, and our district plan looks to accommodate this growth by intensifying existing residential areas. This may see an increase in mixed use properties (e.g., both commercial and residential). We expect no other significant changes in land use. There are minimal operating costs associated with growth and land use change. Capital cost implications are detailed below.

To meet our vision, over the last two LTPs the Council has made strategic decisions to invest in many projects, including core infrastructure, the new build of the Tākina Convention Centre, and reinstating earthquake prone buildings such as the strengthening and modernisation of Te Matapihi Central Library and the upgrade of the Town Hall. This has been funded by taking on additional debt, which has resulted in the Council's debt more than doubling since 2017². While the current debt held by the Council is well within the covenant limits set by the NZ Local Government Funding Agency (who the Council borrows most of its debt from) we are near above the limit of the internal self-imposed debt to revenue cap for the first six years of the LTP. As a result, we need to carefully consider what projects we pursue in the future.

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In this LTP the Council is focused on delivering core services, such as waters and transport. Because of decades of underinvestment in infrastructure and the long tail of earthquake impacts on many key buildings across the city, our required investment in our core assets is significant. Council is committing to 'looking after what we have'. There is little scope for us to significantly increase level of service targets over the next 10 years³.

Our infrastructure demands

The Council's Infrastructure Strategy (IS) identifies significant needs, challenges and options for managing infrastructure over the next thirty years. The IS signals where asset investment or optimization (including divestment) may be needed.

The IS identifies five infrastructure challenges that are key drivers of the financial sustainability challenges addressed in this strategy:

1. **Population growth and changing demand and expectations.** Wellington has sustained a steady 1.2% population growth per year from 1998 to 2018. The forecast growth rate going forward is lower at 0.8% per year. This will still result in between 50,000 - 80,000 extra people over the next 30 years and requires approximately 24,000-31,000 more housing units. An aging population, changes to household size, more intense and mixed land uses, and accessibility requirements affects the range of infrastructure / services needed while increasing the demands on the

¹ Wellington City's population is forecast to grow 26% between 2021-2054 and the 2021-31 (Sense partners population forecast)

² As at 30 June 2017 the Council's borrowings were \$582m it is now more than \$1.4b

³ Levels of service are what we have agreed to deliver to, and on behalf of, the community. These are set through the Council's LTP, sometimes in response to community desire, and sometimes in response to statutory requirements.

existing networks across the city. Many infrastructure networks will require more or new investment to support this forecast growth particularly the intensification of existing urban areas and along key public transport corridors as signalled in the Spatial and Proposed District Plans.

2. **The aging and declining condition of our infrastructure portfolio** - in particular water and transport networks. The age, condition and performance of our water assets is under significant stress. These assets, which were designed at a time to service a smaller population, less housing and different weather patterns, require significant on-going investment at a scale far greater than in recent years. Wellington's topography constrains our ability to add or widen corridors for our transport network. This lack of capacity shows up as congestion on the roads and creates safety issues, especially for vulnerable road users. To maximise the safety and efficiency of our network, increase the provision of safe convenient and reliable low carbon transport mode options, relocation of some space away from inefficient private vehicle traffic lanes and parking to higher capacity public transport and active mode corridors. To deliver these changes in our transport system, considerable investment will be required for decades, either through government or some other funding mechanism.
3. **Mitigation and adaptation to climate change.** Much of our infrastructure was planned and built before we considered the impact on carbon emissions. To reach our goal of a 57% reduction in emissions by 2030 and achieve net-zero carbon by 2050, we must rethink and redesign our infrastructure. Climate change is already affecting New Zealand, impacting its natural environment, economy, and communities. Without proactive adaptation, further climate-related changes are expected to significantly impact our infrastructure. ~~Recent-Previous~~ weather events underscore the exposure of Wellington's infrastructure to various climate-related impacts, such as extreme weather events, sea level rise, flooding, coastal inundation, erosion, landslides, and rising temperatures. Future costs to the Council for making infrastructure more resilient will be material. Estimates indicate that the cost of not taking action to address climate issues is seven times higher than the cost of safeguarding our current and future infrastructure.
4. **Mitigating earthquake ~~(EQ)~~ hazards, buildings ~~EQ~~-earthquake resilience and insurance cost inflation.** Wellington faces threats from earthquakes, landslides and the effects of climate change. Wellington is a hilly city. It has many bridges and retaining walls, and limited access points - these critical links must be resilient. This means ensuring they can withstand the impact of earthquakes and other natural disasters, so people can continue to access essential services. To be a seismically resilient city, much of our infrastructure needs to be remediated, particularly buildings and facilities. Seismic resilience is also about ensuring safety and access to lifeline services. Many of the Council's buildings are not earthquake-prone, but some are, and require remediation. This includes a few key public use buildings. In this environment, insurers are limiting their exposure to the region's hazards by narrowing cover and/or increasing the cost of cover.
5. **Affordability, funding and market capacity to deliver the require infrastructure investment programme.** The costs associated with maintaining, operating, renewing, and upgrading the Council's significant portfolio of infrastructure are substantial and have been increasing materially since the COVID-19 pandemic. Funding tools are limited, and while the Infrastructure Funding and Financing Act 2020 (~~IFFFA~~) provides an 'off balance sheet' solution not impacting borrowing limits, the costs still fall to the community who themselves are facing cost increases and affordability issues. Added to this, Civil Contractors New Zealand reported that the civil construction industry face major challenges including greater uncertainty for future projects, attracting and retaining skilled people, cost escalations and supply chain issues.

Addressing these challenges has been constrained by a recent history of incomplete asset management, data maturity and under investment in asset maintenance and renewals. Progress has been made to collect more and better information about our assets, particularly our most critical assets. We need to maintain or even increase our investment in this area to ensure we can continue to make good decisions about when investment in our infrastructure is optimal.

The current economic environment

The economic and community operating environment has dramatically changed since the Council prepared its 2021-31 LTP. We are operating in an environment of high inflation, high interest rates and borrowing costs have increased steeply since 2021. Insurance premiums continue to rise while access to insurance for many of Council's assets is becoming more difficult. Put simply, everything we do is costing more to deliver. While the Council's current financial position is strong with a credit rating of AA+ (negative watch) and total assets of over \$10b, the Council is now facing and addressing:

- Material near-term cost and affordability challenges; and
- Medium to long-term balance sheet and funding constraints.

Day-to-day costs have also had a significant impact on our community. Households are under financial pressure in this economic environment, with Council's main source of income being rates, careful decisions need to be made about what the community can afford. There is growing community pressure for the Council to live within its means (i.e., deliver affordable services). Successive years of double-digit rates increases are eroding community perceptions of service affordability and rates increase tolerance – particularly as cost-of-living pressures continue.

In 2007 a Local Government rating inquiry report found that as a rough benchmark, affordability problems could arise where rates exceed 5% of gross household income. Wellington City as a whole remains below this indicative benchmark level (even when including the proposed sludge levy). However, rates across Wellington City vary greatly and there are suburbs in Wellington where the 5% affordability benchmark has been reached.

There is no easy solution. High inflation and costs (particularly the cost of borrowing) in the current economic environment is restricting what we can afford to do. The 2023 Future for Local Government review found that local authorities face significant funding challenges constraining their ability to deliver services to their communities, meaning there is limited capacity or resource to work with communities on more complex challenges. It also noted that the current local government funding and financing system is not sustainable⁴.

We will work collaboratively with other councils and central government to seek changes to provide a sustainable funding model for local government and support new ways to deliver core services. For example, supporting the establishment of a new style of regional council-controlled organisation that has the mandate and financial sustainability to ensure the provision of a safe, reliable, quality water service for our communities.

In the meantime, the funding options available to the Council are limited. We must make careful decisions about what we invest in and when, to provide the required service in the most cost-effective way.

Managing future risk

While we need to think about the immediate cost pressures, we also need to make sure we can respond to future challenges and natural disasters. Our balance sheet currently lacks the resilience to meet possible future events, which we are looking to address through this financial strategy.

⁴ Review into the Future for Local Government (2023) He piki tūranga, he piki kōtuku, Wellington: New Zealand.

The Wellington region has numerous large known faults such as the Wellington and Ohariu faults. The 2022 revision of the National Seismic Hazard Model estimates the likelihood of future earthquake shaking hazard to have increased throughout most of the country. Further, recent weather events in New Zealand have highlighted the impact of a changing climate.

If such an event were to occur in Wellington, we need to have the financial capacity to respond accordingly. The Council's current investment portfolio effectively has two main assets (WIAL shares and ground leases) and is highly exposed to disruptive events such as the COVID-19 pandemic or natural disasters.

Part 2 – Responding to Council’s financial challenges

The Council is committed to responding to the needs of the community and the aspirations for the City’s future. The budget and investment programme in the 2024-34 LTP underpins the vision and the nine LTP strategic priorities guiding the Council’s LTP work programme.

In addition, the development of this strategy and future financial decision making is informed by the advice of the 2023 Citizens’ Assembly Pilot (the Assembly). Relevant recommendations of the Assembly are that the LTP, as part of its medium-term focus, look to diversify revenue streams, advocate to central government for legislation changes to access alternative revenue streams, considers investments and partnerships to supplement rates revenue and prioritising capital spend according to affordability.

In this environment our ability to maintain the pace of delivery for our capital investment programme and maintain prudent financial planning and management is increasingly under pressure. To address these challenges, the Council is planning to:

1. Continue to invest in the city but rephase and reprioritise the capital programme of works, with a focus on completing projects that we have started, looking after our existing assets, and meeting regulatory requirements. The Council is increasing its borrowing capacity by reducing the capital programme over the ten years of the Long-term Plan using these principles.
2. Seek opportunities to increase non-rates revenue and make efficiencies and some reductions in levels of service to manage immediate cost pressures.
3. Make better use of investments to better deal with the risks and external costs pressures more effectively. This includes diversifying the Council’s investment portfolio through the creation of a disaster resilience fund. The Council’s investment assets are highly concentrated in terms of geography, asset type and liquidity.
4. Look for long-term solutions for local government funding and financing, including continuing to advocate and support change for the establishment of a new style of regional council-controlled organisation that has the mandate and financial sustainability to ensure the provision of a safe, reliable, quality water service for our communities.

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Continued investment in assets

The IS provides details of the level and timing of investment needed to operate, replace, renew and upgrade existing facilities over the next 30 years.

The Council primarily borrows to pay for the construction/purchase of new assets. These assets generally provide new or enhanced benefits to Wellington for many years. Borrowing therefore has the advantage of being a cost-effective and equitable way to fund these assets as it spreads the cost of the asset over the future generations of ratepayers who will benefit from the use of the asset.

If the capital expenditure relates to the replacement (renewal) of an existing asset, that expenditure will be initially funded by borrowings but be repaid by rating for depreciation over the life of the asset. Any surplus rate funded depreciation, after paying for the replacement of Council assets, will be used to repay borrowings.

The increased investment in infrastructure to provide for growth is proposed to be recovered in part through development contributions. However, the Council also funds growth infrastructure through debt. Over time as new lots are created and new houses and apartments are built across Wellington there will also be more properties to share the rates across, reducing the impacts on existing ratepayers.

The Councils capital programme has been updated to reflect the transfer of three waters assets to a regional Council Controlled Organisation as at 1 July 2026. The Council has also received a reduction in funding from the National Land Transport Plan (NLTP). New Zealand Transport Agency/Waka Kotahi (NZTA Waka Kotahi) approves funding on a three-year cycle based on the Government's priorities for the same period. The funding level approved for one three-year period is not an indication of funding in the future years. The Council has reduced its capital programme to mitigate the loss of funding from the NLTP for the current three year cycle, over the ten years of the plan.

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The Council must operate within its debt covenant levels and therefore there are limitations on the level of investment in assets it can undertake based on the amount it can afford to borrow. Due to the significant underinsurance, and a constrained private insurance market, the Council is increasing its borrowing capacity and established a disaster resilience fund to self-insure in the event of a natural disaster. The Council has increased its borrowing capacity over the ten years of the Plan by reducing the capital programme and reducing the self-imposed debt/revenue ratio to 200%.

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The Council borrows from the NZ Local Government Funding Agency, who set a debt to revenue ratio covenant of 280%. The Council has set its own debt to revenue ratio limit at 200%. The Council's debt to revenue ratio limit has historically included a provision for insurance headroom of \$272m. This amount was set in the 2021-31 LTP and reflected the "gap" in insurance coverage available to the Council. The current financial strategy removes the insurance headroom for the ten years from year 2 (2025/26) of this plan. In the event of a natural disaster the Council will have borrowing capacity up to the 280% LGFA limit. By reducing its self-imposed debt/revenue ratio limit, the Council is creating increased headroom to respond in the event of a natural disaster, and reflects the Council's desire to retain borrowing capacity in the case of a shock, particularly until the Council has alternative capacity to respond to such events.

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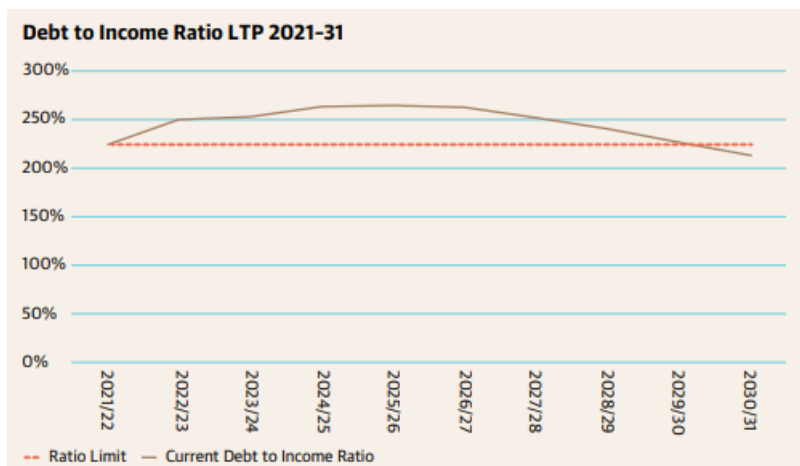
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The Council's own limit has been set giving regard to:

- The Council having the future cashflows to repay the debt;
- The ability of ratepayers to service debt – including both interest and repayments;
- Having necessary debt facilities, credit rating and security in place, which is achievable over the medium to long-term; and
- Maintaining financial headroom to deal with unknown shocks.

In preparing its 2021-31 LTP, the Council was forecasting to exceed its debt to revenue limit in the first seven years of the plan. While the Council's actual debt to revenue ratio has not exceeded the 225% limit to date, debt has still increased significantly.



With significant increases in construction costs, the scope of works being undertaken (for example the cost of the Town Hall remediation being significantly higher than planned) and the size of the Council's capital expenditure programme, the Council is expected to exceed its own debt to revenue limit ~~(including the insurance headroom)~~ in this LTP period. However, there is a need to manage the costs of the Council's future capital programme to ensure that debt can be managed, the Council operates within its own debt to revenue limit over the ten years of the plan, and does not breach the debt to revenue covenants set by the NZ Local Government Funding Agency.

Another critical impact of funding capital expenditure through increasing debt, as well as through depreciation funding, is on future operating expenditure (and therefore on future rates). As both our asset base and our level of debt grows, so do operating costs of debt financing and asset management and renewals. These increasing cost pressures include:

- Increasing interest payments as the debt principal increases
- Increasing depreciation as the value of total assets increases
- Increasing costs of operating costs such as repairs and maintenance and insurance.

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To respond to these pressures and to increase borrowing capacity, the Council has reprioritised and rephased the capital programme using the following principles:

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- Complete works underway - examples include things like the Town Hall, Te Matapihi Central Library, parking enforcement technology roll-out etc.
- Deliver what is legislatively or contractually required – examples include Phase 2 of the Housing Upgrade Programme, multi-year contracts, earthquake strengthening; and
- Invest in areas where there are material infrastructure challenges e.g., three waters.

The remaining capital works programme has been rephased, reprioritised and rescope so that it is evenly distributed over the ten years of the plan or beyond and fits within the available budget parameters.

Growth

Forecasts indicate steadily ageing population and smaller households as family sizes continue to decline. The population is seeing an increasing proportion of people in the 55-to-85-year age brackets, and the 20-to-30-year age group. There is a decreasing proportion of the population in the under 20-year age bracket and the 30-to-50 age group. National population projections from the 2013 disability survey indicated a 45% increase in disabled population to 2038 compared with 31% increase in total population. The same survey indicated nearly 60% of people over 65 identified as disabled. Changing demographics affects the range of services we need to provide and demands on networks across the city – and long-term changes to household size, more intense and mixed land uses, and accessibility requirements.

The Council is planning to accommodate the growth of the city predominantly through intensification of existing urban areas and along key public transport corridors as set out in the Spatial Plan and Proposed District Plan. This will require new infrastructure including higher capacity public transport corridors to sustain growth, and existing infrastructure to be upgraded.

Capital Expenditure

The Council is investing \$3.44.9b in its capital programme over the 10-year period of the 2024-34 Long-term Plan. The below table shows the total cost of capital projects over the 10-year period of the 2024-34 Long-term Plan categorised by type of expenditure.

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| 2024-34 Long-term Plan | | | | |
|------------------------|-----------------------|-----------------------|-------------------|------------------------|
| | Renewals | LOS | Growth | Total |
| Activity Group | (\$000's) | (\$000's) | (\$000's) | (\$000's) |
| Water supply | <u>168,264,25,684</u> | <u>-177,164,4,029</u> | <u>-1,677,314</u> | <u>-347,105,30,027</u> |

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| | | | | |
|----------------------------------|---|---|-----------------------------|------------------------------------|
| Wastewater | -394,367,62,023 | -482,698,325,048 | -7,729,6,314 | -884,793,393,385 |
| Stormwater | -53,014,3,286 | -153,954,4,270 | -1,677,314 | -208,646,7,870 |
| Transport | -434,038,440,450 | -309,306,366,761 | -400,268,127,456 | -1,143,612 934,667 |
| Other Activity Groups | -1,517,703 1,378,717 | -636,954,572,138 | -158,199,142,843 | -2,312,856 2,093,699 |
| Total Capital Expenditure | 2,567,387,1,910,159 | -1,760,077 1,272,247 | -569,551,277,243 | -4,897,014 3,459,649 |

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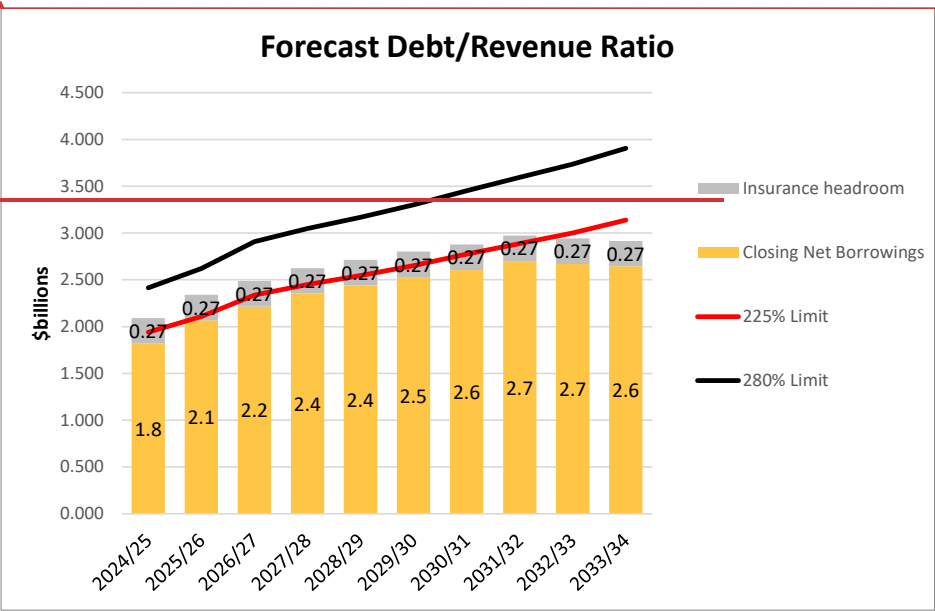
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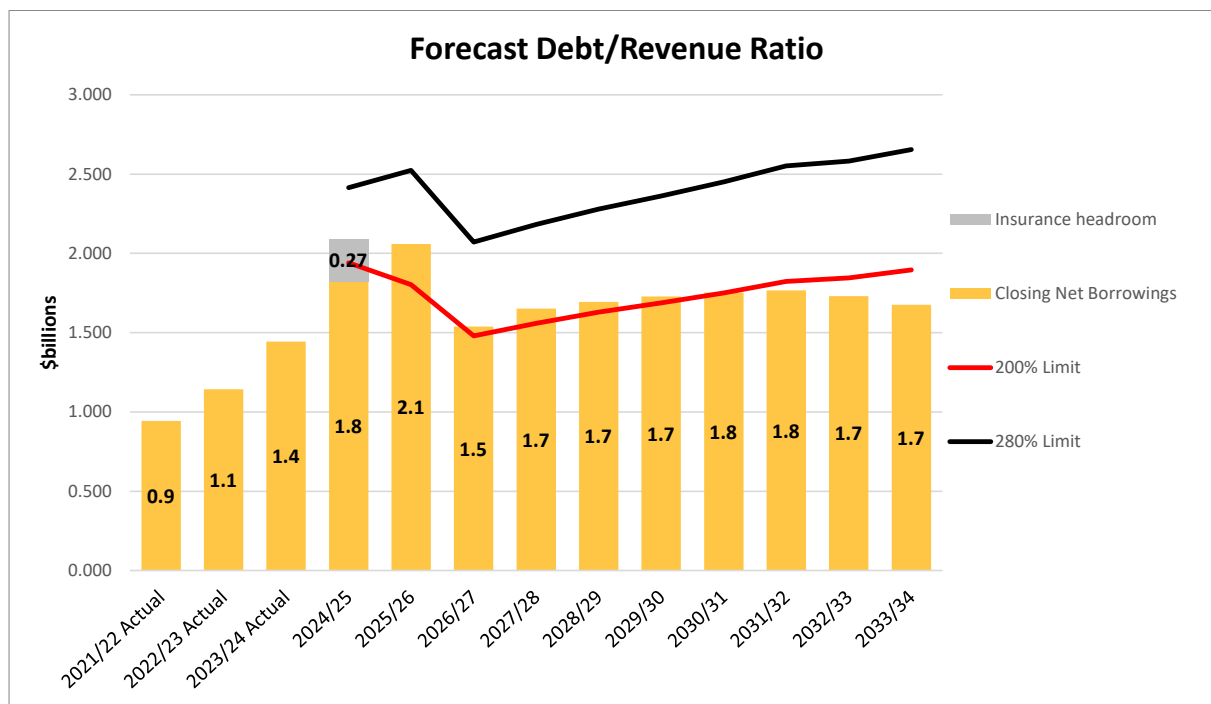
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Debt

The Council's net debt is expected to ~~decrease~~increase to \$1.72.9b (including insurance headroom of \$272m) by 2033/34. This is a result of the reduction in the capital programme to increase borrowing capacity, and the transfer of water assets to a new water services entity.



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For the debt to revenue ratio, income is defined as total revenue less development contributions, financial contributions, vested assets, gains on derivative financial instruments, sludge minimisation revenue and gain on sale of investments. Borrowings is comprised of total borrowings less cash and cash equivalents and Other Financial Assets.

The forecast shows that the Council will exceed its self-imposed debt to revenue limit, for the first eight six years of the plan, however it gradually returns within its limit in year seven nine. If we exclude the insurance headroom and look at the debt proposed to be drawn down, then the debt to revenue limit is not exceeded. Following reductions to the capital programme over the ten years, the Council has increased its borrowing capacity between the self-imposed debt to revenue ratio limit of 200% compared to the LGFA limit of 280%.

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The Board of LGFA may be able to approve bespoke lending covenants to a Council where this might be required to recover from a significant natural disaster that impacted the ability to remain within those set out in the LGFA's Foundation Policy. This would only be for a short term and would come via negotiation with the LGFA Board and would require bespoke reporting and monitoring arrangements to be put in place to ensure a path back to compliance with the Foundation Policy. Given this is bespoke and not guaranteed we have not forecast this in our strategy.

The debt to revenue ratio reduces from year ~~six~~8 mainly due to surplus depreciation funding that is not spent on renewals. It is important to note that surplus depreciation is expected at this point in time due to the increased investment in new assets that are being depreciated incrementally over their useful life. Renewal of assets have been phased over the ten years due to affordability restraints which means postponements to some maintenance and renewal work. Funding for renewals from Year 11 onwards is planned to increase due to the rephasing and postponement in Years 1 to 10.

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The Council will need to continue to monitor its capital programme to ensure it remains within the debt to revenue limit, this will act as a key metric in making future capital expenditure decisions. The Council will also need to ensure that borrowing capacity is maintained within its debt to revenue ratio to respond to any natural events (e.g. earthquake).

Risks to levels of service

Transport

We have a higher cost of transport road maintenance in Wellington City relative to other councils with similar transport networks. The sub-structure of Wellington's roads consists of flexible, highly water susceptible clays. This creates issues with the maintenance of the network. The construction of a roading network within the topographical constraints of the area has resulted in the need for a substantial number of structures across the district. This steep topography also requires an extensive network of drainage assets as we need to control the stormwater runoff. These combined challenges create a cost of maintenance environment which is high and there is no easy solution.

High axle loads from Electric busses is also leading to accelerated pavement deterioration on bus routes.

We also have an aging asset base which becomes more expensive to maintain while delivering the service levels our customers expect.

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In this LTP we are planning to fund renewals at approximately 775% of what is forecast in the asset management plans for transport. In doing so, we will seek value for money options through good procurement practices and review programme options for more cost-effective options. Deferring 25% of renewals does carry some risk that levels of service received by the community is lower than planned. This risk is mitigated by having very high confidence in the condition of the roading network, with recent and ongoing assessments of data taking place for the entire portfolio. We will prioritise renewals where the greatest need is, such as, safety, resilience, connectivity, and mode shift.

Three waters

The Council is proposing to transfer its three water assets to a regional Council Controlled Organisation as at 1 July 2026. In preparing the 2024-34 LTP the Council ~~While this LTP prioritises investment~~prioritised investment in water supply to address the number of water leaks and the risk of a water shortage, but there are a few wastewater and stormwater projects that are not proposed to proceed in the next ten years. For example, ~~t~~The Moa Point and Western Wastewater Treatment Plants require significant renewals as many of these assets are at the end of their useful life. While investment ~~was planned to~~ occur, it ~~was~~is not at the level recommended in advice from Wellington Water, who manage the asset. Funding ~~was~~is

included in the budget to progress concept design of core activity to allow further prioritisation and could be quickly implemented if failure occurs. Taking this approach increased the risk that there may be periods of non-compliance with consents, odour issues and impacts to water quality. With the Council's proposal to transfer its three water assets, the investment profile will be up to the regional water services CCO. Our analysis shows that the regional model is the most efficient way of achieving the appropriate investment in three waters assets.

Unplanned Events

Unplanned events require earlier than planned investment (e.g., Civil Defence emergencies, natural events, river slips, fire, theft, and safety concerns). These events, if they occur, could result in significant unplanned operating and capital costs. The Council has mitigations that can be executed in the case of such an event. The Council's debt to revenue limit is lower than covenants that would be set through lenders. Further, the Council has reduced its capital programme over the ten years of the LTP to increase its borrowing capacity, if required~~currently maintains insurance headroom of \$272m within its forecasted debt~~, to respond to emergencies such as those caused by natural hazards and extreme weather events.

As part of this LTP the Council is looking to establish a perpetual investment disaster resilience fund. This fund could provide accessible funding in the event of a natural disaster or unplanned event, if required. Refer to improving balance sheet resilience section below.

Addressing the immediate affordability challenge

Paying for the city's everyday cost

Everyday costs should be paid for from everyday revenues. If we fail to achieve this, the everyday costs are funded by increasing debt. This means existing ratepayers are not paying for some of the services and amenities being provided to them. Using debt to fund everyday costs also means future ratepayers will pay for this cost, including interest. This is neither prudent nor sustainable.

The costs to undertake Council services are higher than previously anticipated. Next year alone, we're forecasting cost increases for depreciation (the cost of looking after our existing assets); \$26m, interest \$11m and inflationary pressures). Operating costs are forecast to be \$972m~~1.4b~~ by 2033/34, an increase of 19.75% from the 2023/24 Annual Plan. Note that operating costs have been updated to exclude water related costs from 1 July 2026.

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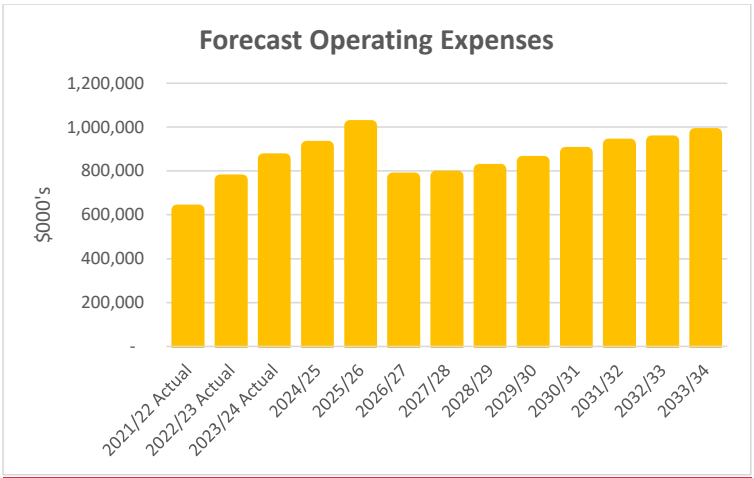
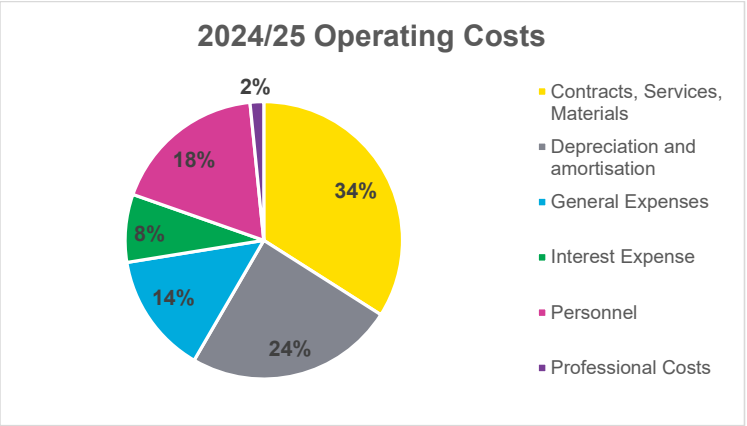
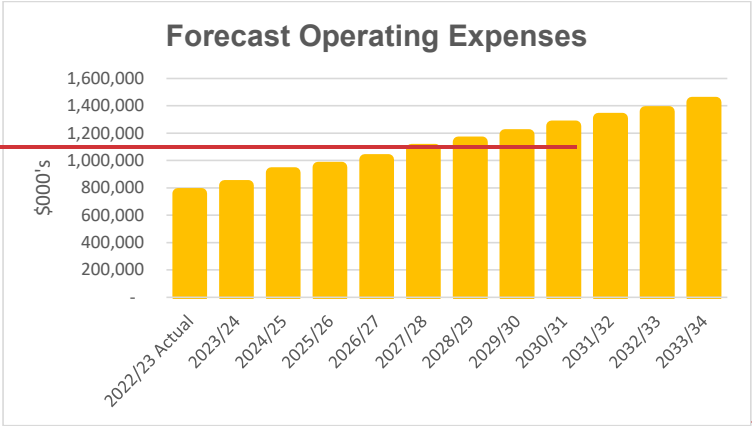
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Note this graph does not include the Loss on derecognition of assets in 2026/27 due to the transfer of three water assets to the new water services entity.

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To mitigate the increase in everyday costs the individual budgets included in the draft LTP have been scrutinised and refined. This has been a rigorous process over the last year. The focus has been on ensuring we're delivering core services. For example, we have cut back spending on removal of graffiti and events, including the annual fireworks display.

Depreciation

In the 2022/23 Annual Plan, due to a significant revaluation increase of the Council's water infrastructure assets, it was decided that the depreciation on the Council's water assets would be funded by rates based on the quantum of the three waters renewals capital programme for 2022/23 and 2023/24, and the Council was planning to ~~would~~ return to fully rates funding the depreciation by 2028/29. However, this decision will be considered in the future by a new water services entity. Based on this, it was resolved that the Council considered that it was financially prudent based on Section 100 of the Local Government Act 2002.

The Council has made further decisions to not rates fund the depreciation on some assets that are unlikely to be renewed at the end of their useful life. This means that the Council is not collecting sufficient revenue to cover its operating costs resulting in an unbalanced budget, which the Council has agreed is financially prudent.

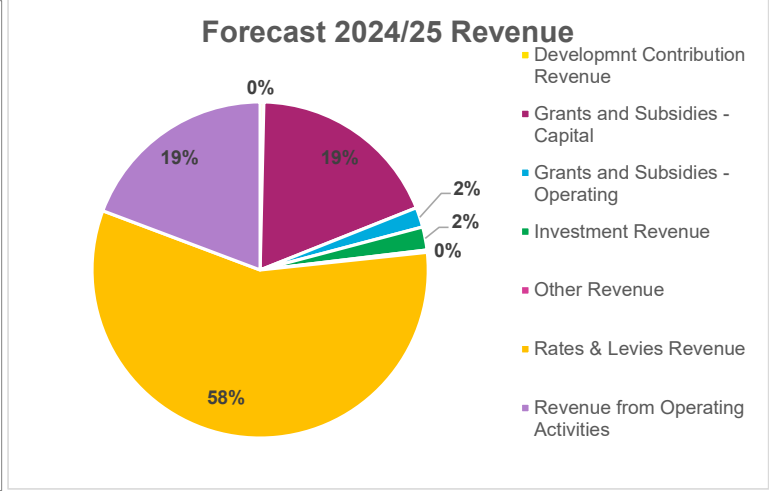
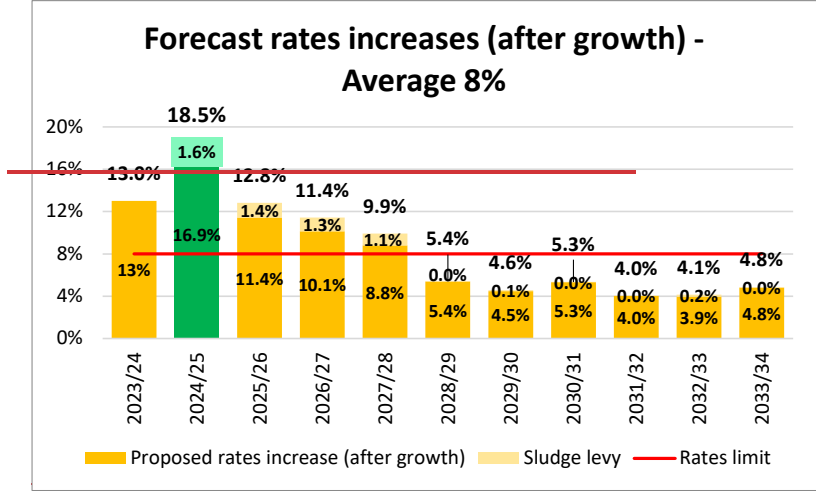
While we are not fully rates funding depreciation, we are still collecting sufficient revenue from rates to fund renewals planned during the ten years of this plan.

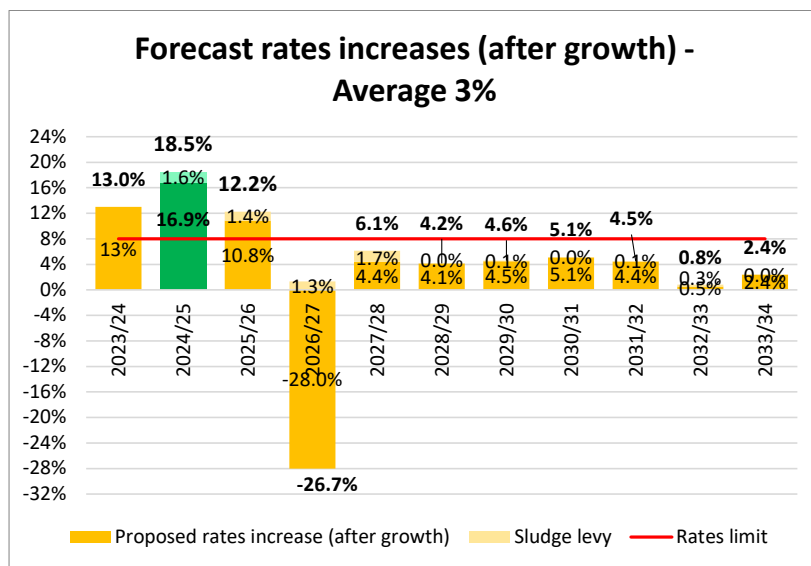
Rates

Rates are the principal source of funding for the Council's activities. However, where the user of a service can be readily identified and charged, we generally set fees and charges that cover the costs of providing that service. The Council places a high reliance on revenue from rates. In 2024/25, the forecasted revenue from rates is expected to be 58% of total revenue. Exploring new revenue streams and central government funding will continue to be a priority throughout the period of the 2024-34 Long-term Plan.

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The Council's rating system has been considered with the intention that it represents the most appropriate rates options to address the present and future needs of the city. The Council has set a rates increase limit of between 5-8% (excluding the sludge levy) on average over the ten years of the Long-term Plan, however higher rates increases in the early years of the Long-term Plan are necessary to continue to fund the current levels of service. The average rates increase for the 2024-34 Long-term Plan is 3.8%. The Council will need to make prudent financial decisions to ensure it remains within this limit.

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Note that these figures have been updated to exclude water related expenditure and revenue from 1 July 2026.

The basis for the rates increase limit is to balance affordability with increased investment required in our infrastructure. On average Wellington residents pay a lower share of their household income on rates compared to surrounding areas. Many residents benefit from relatively high incomes comparative to the New Zealand average. We also have a significant commercial sector that allows residents to afford higher levels of services than other smaller centres. The 2007 Shand report reviewing Local Government rating suggested a benchmark of rates around 5% of household income being affordable. There are however suburbs that are nearly paying 5% of their household income.

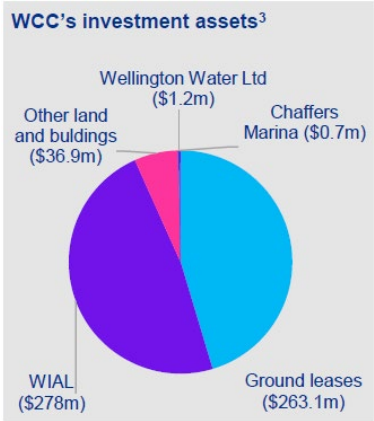
In July 2024, the Council will be introducing a new sludge levy to fund the cost of the new Moa Point sludge minimisation facility. This was approved under the Infrastructure Funding and Finance Act 2020 (IFFA), we consulted on this option through 2021/2022 and received support from the New Zealand Government (Cabinet and the Minister of Housing) in August 2023. We are collecting the levy on behalf of the special purpose vehicle owned by Crown Infrastructure Partners. The cost of the sludge levy for ratepayers needs to be considered when assessing affordability for our ratepayers.

Improving Balance Sheet resilience

There are two main challenges to the long-term resilience of the Council's balance sheet – firstly, the Council's investment assets are not appropriately diversified, and secondly, the capacity available to insure Council's assets is becoming increasingly constrained.

Lack of diversification in the investment portfolio

The Council's investment assets are highly concentrated in terms of geography, asset type and liquidity. The investment portfolio has two main asset classes – WIAL shares and property ground leases – which make up 89.93% of the Council's investment assets. Both these classes of assets are highly exposed to the same risks and disruptive events, including natural disasters and market events, due to the fact that they are all property assets based in Wellington. Because they are exposed to the same risks, the Council may have limited ability to liquidate these assets if it needs funds to contribute to a recovery effort following a natural disaster or significant market disruption. With changes to national hazard modelling (discussed below), the likelihood that the Council would need to release capital following a natural disaster has increased significantly.



Cost and availability of insurance

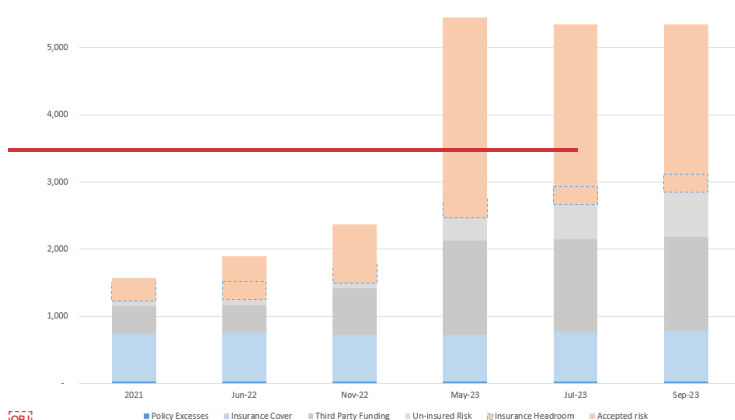
Insurance premiums are increasing, and, in some cases, insurers are reducing the levels of cover available to manage their overall exposure to Wellington. The effects are being felt by both private and public property and asset owners. Compounding this, is the continued increases in building and infrastructure valuations which drive increases in the cost to replace assets leading to increased insurance premiums. These trends are forecast to continue in the future.

The release of the 2022 National Seismic Hazard Model has further increased the Probable Maximum Loss from a major event for many of the Council's assets. This means the financial impact of a seismic event is greater than previously thought. Additionally, recent weather events across New Zealand have highlighted the reality of climate issues and their impact, alongside more well understood seismic risks.

The combined effect of changes in loss modelling, and the impact of cost and availability of insurance is that the Council now has a significantly higher proportion of uninsured risk (between \$1.8m to \$2.6m, or post water reform between \$1.7m to \$2.2m) than it did when it set the 2021-31 LTP. The \$272m debt headroom the Council previously held to cover uninsured risk is now far from sufficient to cover expected losses after a major event.

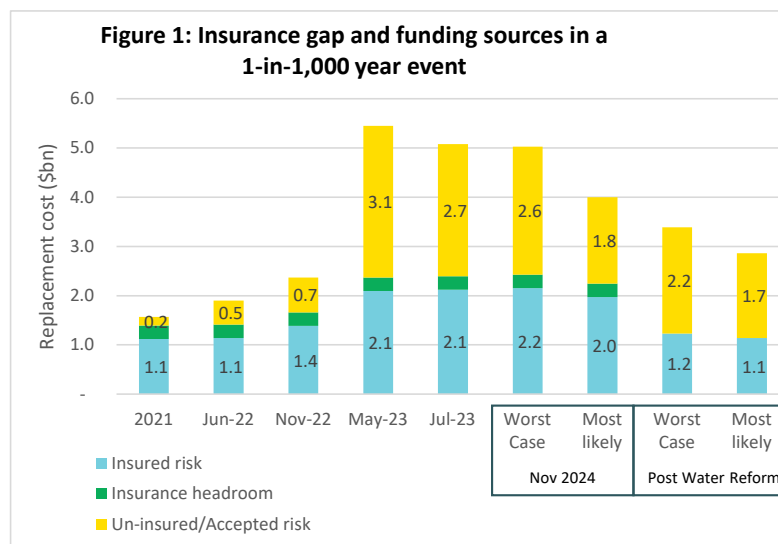
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(06)

The three waters assets make up the majority of the total replacement cost of the Councils portfolio, however, the expected loss on these assets after an event is expected to be much less than other types of assets (such as buildings). This means that the reduction in the insurance gap is small, even though the reduction in insured value is large.



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Reshaping the investment portfolio to achieve greater resilience

As a result of work undertaken over the last couple of years, including the work the Council has been doing on an insurance road map, the Council is planning to divest its holding in Wellington International Airport Limited to invest the proceeds into a new Perpetual Investment Fund, has significantly reduced its capital programme to create borrowing capacity to be able to respond to a major event. A Perpetual Investment Fund is an investment fund that is intended to continue forever.

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Along with the WIAL shares, reduced capital programme, the Council intends to use the proceeds from periodic sales of selected ground leases to further capitalise the new fund, capitalise a disaster resilience fund. The proceeds in the fund would be used for the long-term benefit of the city by providing critical, accessible funding in the event of a natural disaster while continuing to supplement rates revenue through a conservative annual dividend stream.

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Other councils have taken similar action to manage their portfolios and enable long-term investment in their communities. Particular examples are the New Plymouth District Council Perpetual Investment Fund, the Dunedin City Council Waipori Fund and the Hawke's Bay Regional Council Future Investment Fund.

The benefits of recycling the Council's investment assets in this way are:

- Reduced geographic concentration meaning not all assets are subject to the same disaster risks and returns are decoupled from the performance of Wellington CBD.
- Increased diversification of the portfolio via the introduction of a new financial asset class and a reduction in exposure to the property sector.
- Increased liquidity of the portfolio to ensure funding is available for the Council in the event of a significant natural disaster and that the capital can be available at relatively short notice and with low exit costs (albeit only as a last resort).
- The investment portfolio can be matched to the unique risk tolerance of the Council
- Enable the Council to pursue other objectives. For example, Environmental, Social and Governance (ESG) factors can be taken into account when making investment decisions.
- Maintaining financial returns for the Council, albeit through new revenue sources including dividend and interest income.
- Improve intergenerational wellbeing through the building up of investment wealth and reduced reliance on future rates increases
- ~~Reduces the Council's reliance on debt headroom as a way to manage insurance risk, which frees up debt capacity for other Council priorities (e.g., capital or infrastructure investments)~~

The Council will also continue work on the insurance road map and through this work, consider strategic ways to deploy capital to get the best out of available options. These could include exploring new alternative insurance solutions (e.g., parametric insurance, captive insurance), or further changes to the shape of the Council's asset base.

Advocating for change in funding and financing for local government

The current economic environment has created significant challenges in setting the LTP budgets and balancing the need to invest in the City's infrastructure while still delivering the services Wellingtonians have come to expect. The infrastructure demands and needs will continue to grow. While, in the future, the economic conditions may improve the funding and financing system for local authorities is not sustainable.

The Council has taken up new financing mechanisms as they have become available, such as setting a levy in accordance with the Infrastructure Funding and Financing Act 2020 to fund the Moa Point sludge minimisation facility. The Council also supports future change, including the establishment of a new style of regional council-controlled organisation that has the mandate and financial sustainability to ensure the provision of a safe, reliable, quality water service for our communities.

We will continue to work collaboratively with other councils and central government to seek changes to provide a sustainable funding model for local government and support new ways to deliver core services in the medium to long-term.

Appendices – Other mandatory financial strategy disclosures

Financial Investments and Equity Securities

We hold investments in companies and trusts, property, and cash. The full policy on the Council's investment management can be found in the Investment policy [\[insert link on our website\]](#).

Investments in companies and trusts

The Council has investments in five companies and interests in three Trusts. The primary reason for holding equity in these entities are principally to achieve efficiency and community outcomes and not for financial return on investment.

| Company | Shareholding | Principal Reason for Holding | Targeted return |
|--|--------------|---|-----------------------------------|
| Wellington Cable Car Company Ltd | 100% | Maintains and operates Wellington's iconic Cable Car | Nil |
| Wellington Regional Economic Development Agency Ltd (WellingtonNZ) | 80% | The city and region's economic development organisation | Nil |
| Wellington Waterfront Ltd | 100% | Acts as bare trustee for the Waterfront project | Nil |
| Wellington International Airport Ltd | 34% | Optimise the return on the overall investment portfolio and to diversify the Council's income sources | Between \$10m and \$30m per annum |
| Chaffers Marina Holdings Ltd | 9.93% | | Nil |
| Civic Financial Services Ltd | 4.78% | Insurance and risk management | Nil |
| New Zealand Local Government Funding Agency Ltd | 8% | Borrowing | \$100k per annum |
| Trust | Shareholding | Principal Reason for Holding | Targeted return |
| Karori Sanctuary Trust (Zealandia) | 100% | Manages ongoing conservation and restoration work at its sanctuary in Karori | Nil |
| Wellington Museums Trust (Experience Wellington) | 100% | Manages educational and cultural facilities and experiences | Nil |
| Wellington Zoo Trust | 100% | Manages the Wellington Zoo, provides experiences and education and supports conservation initiatives | Nil |

Investments in property

The Council's ground leases, and land and buildings are held primarily for investment purposes. The Council periodically reviews its continued ownership of investment properties by assessing the benefits of continued ownership in reference to strategic benefit, financial return, risk, and opportunity cost.

Cash

The Council operates on a "net debt" basis and does not separately maintain significant long-term cash investments. The general policy with respect to surplus short-term cash is to invest any short-term surplus cash or to temporarily reduce borrowings.

Cash is held for liquidity purposes like the prefunding of debt maturing within 18 months, or short-term cash surplus investments. The Council has an external lending covenant relating to liquidity whereby we must hold 115% of liquid assets over debt, this is supported by cash held in current accounts and term deposits.

Policy on Giving Security for Borrowing

To borrow cash, we must offer our lenders security, just like residents do with their mortgage.

Like most councils, debt is secured against rates income. Lenders like this as security and it helps keep our interest rates low. Giving rates as security means that our lenders can make us charge ratepayers more to repay debt. That is why it is important to keep our debt at a sustainable level. We may also offer other security, including physical assets, in certain circumstances. The full policy on giving securities can be found in the Liability Management Policy [\[insert link to our website\]](#).

Local Government (Financial Reporting and Prudence) Regulations 2014 Disclosures

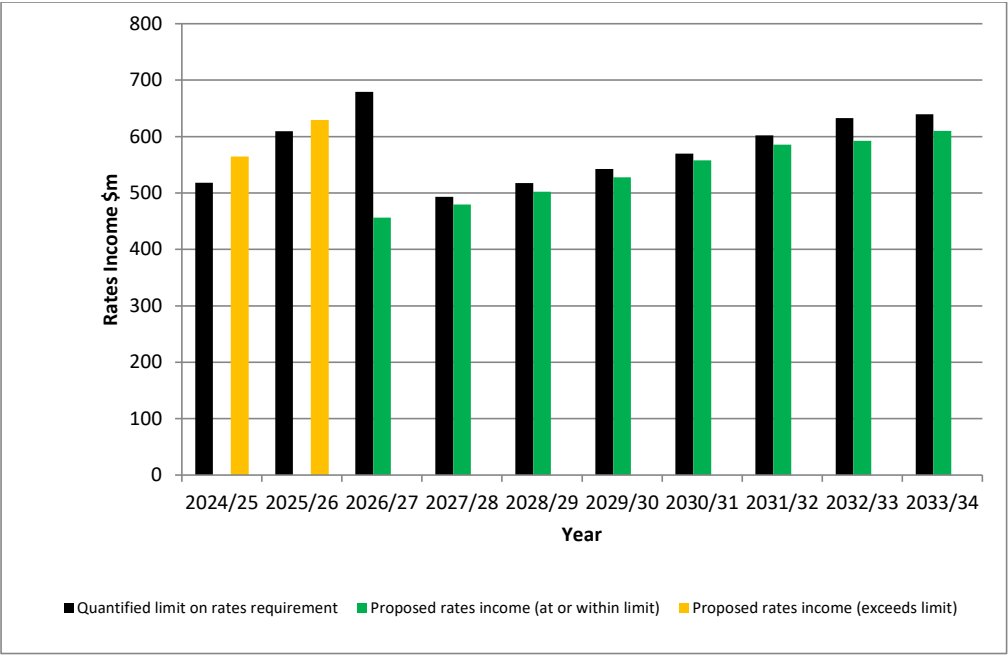
We have included the Disclosure Statement in this Long-Term Plan in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014. The purpose of this statement is to disclose our planned financial performance in relation to various nationally consistent benchmarks. These benchmarks enable the assessment of whether we are prudently managing our revenues, expenses, assets, liabilities, and general financial dealings.

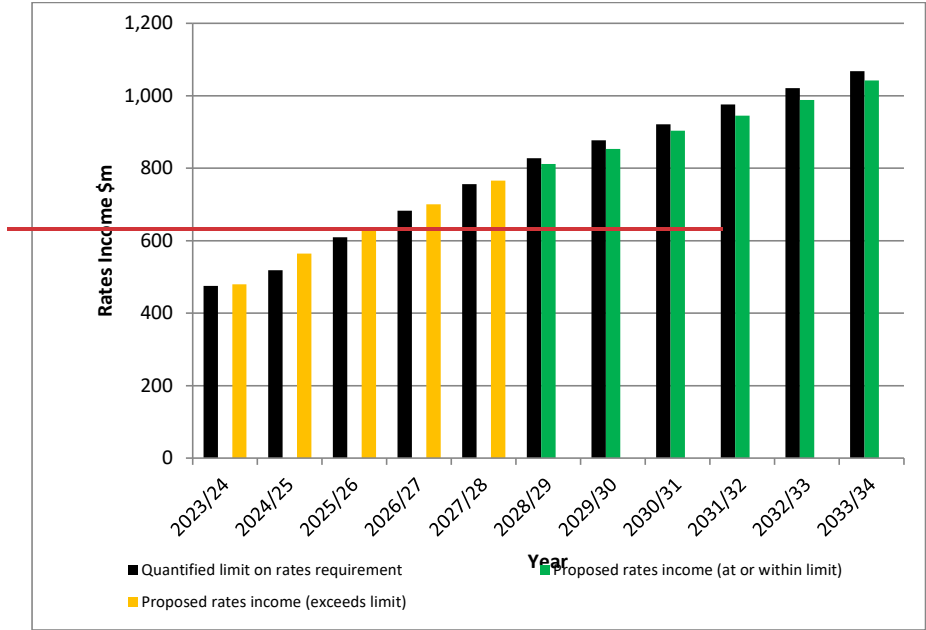
These measures allow for comparison of financial performance with other councils. However, readers are urged to read the commentary and explanations provided to give context to the information, as it is not always possible to compare Wellington City Council's results with other councils due to their size, location and provision of services.

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Rates affordability benchmark

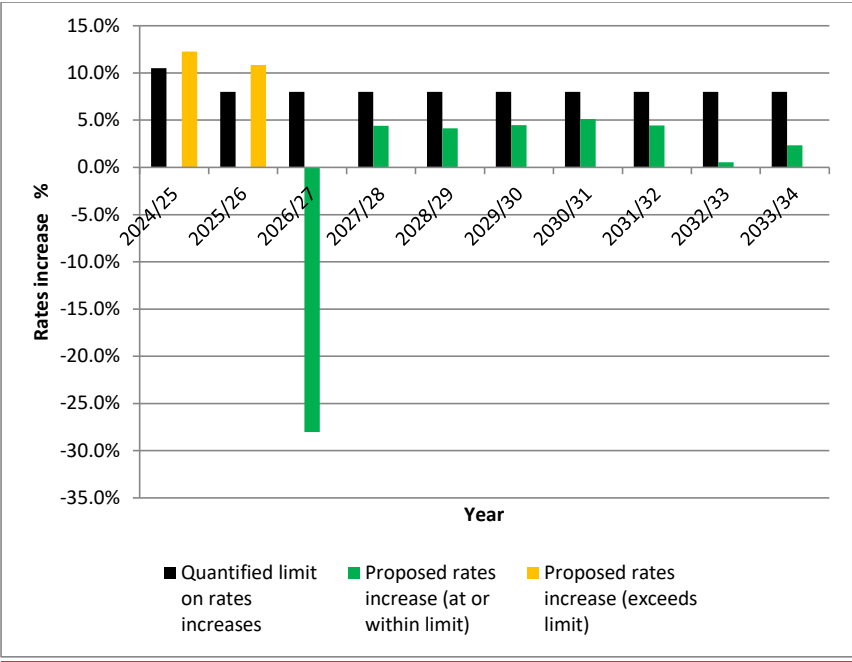
The following graph compares the council's planned rates increases with a quantified limit on rates included in the financial strategy. The quantified limit is an average rates increase of between 5-8% over the ten years of the LTP.

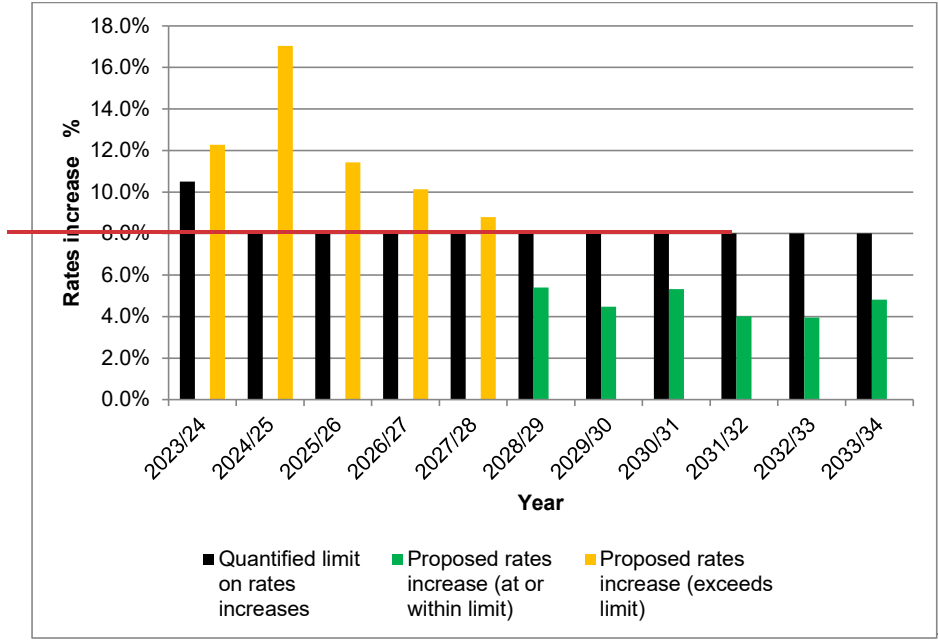




Rates (increases) affordability

The following graph compares the council’s planned rates increases with a quantified limit on rates increases contained in the financial strategy included in this long-term plan. The quantified limit is an average rates increase of between 5-8% over the ten years of the LTP.

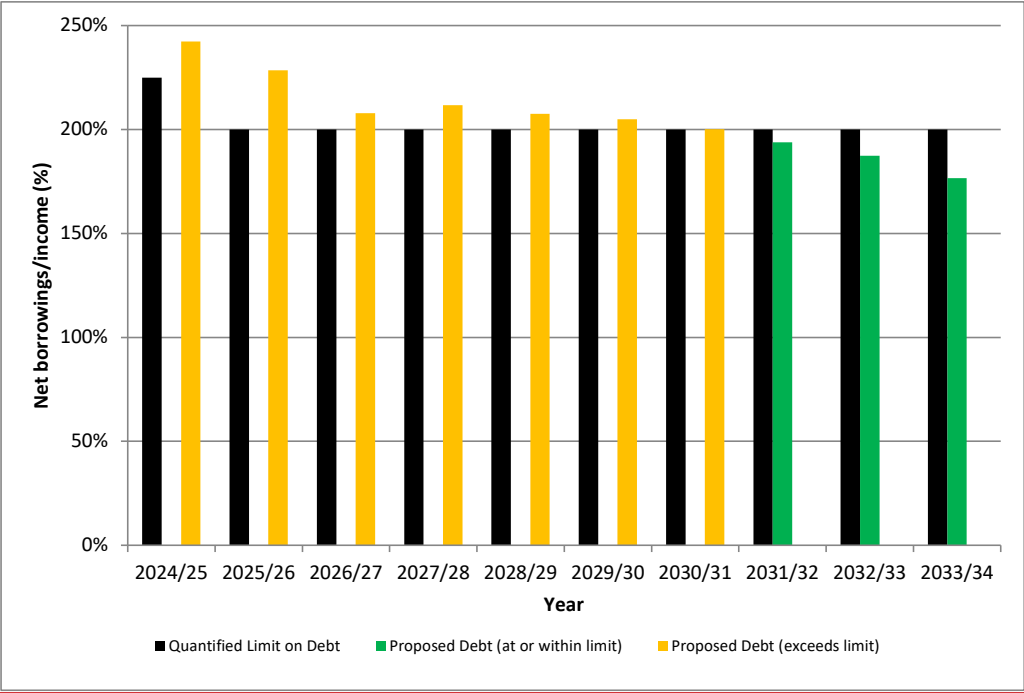


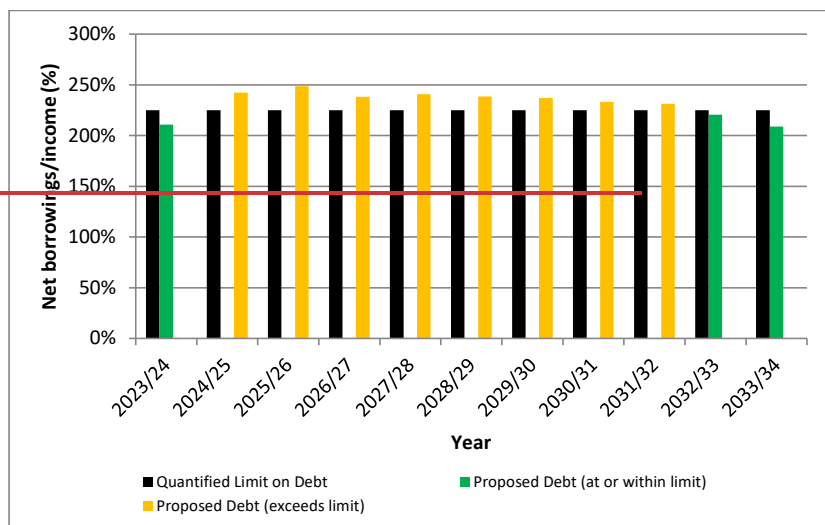


Debt affordability benchmark

The following graph compares the council's proposed borrowing with a quantified limit on borrowing stated in the financial strategy included in the council's long-term plan. The quantified limit is net borrowings, comprised of borrowings less cash and cash equivalents, being less than or equal to 225% of income. For this measure income is defined as total revenue less vested assets and development contribution income.

The council meets the debt affordability benchmark if its planned borrowing is within each quantified limit on borrowings.



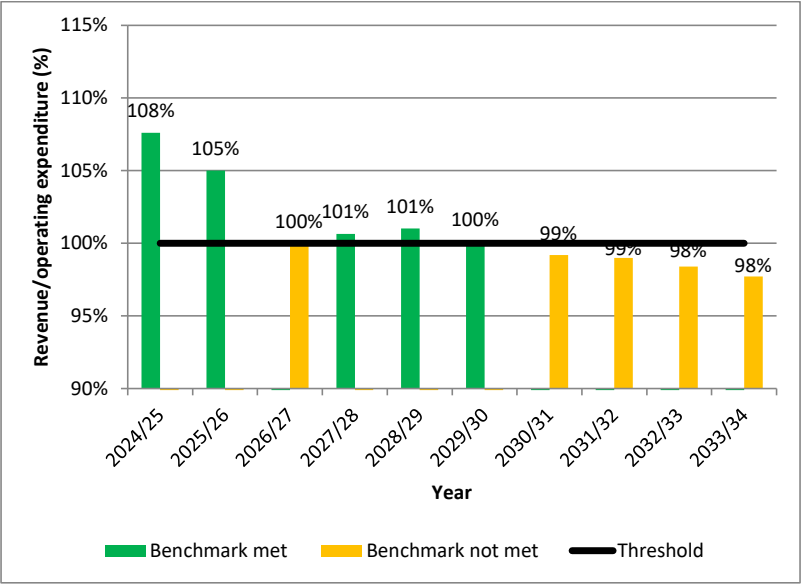


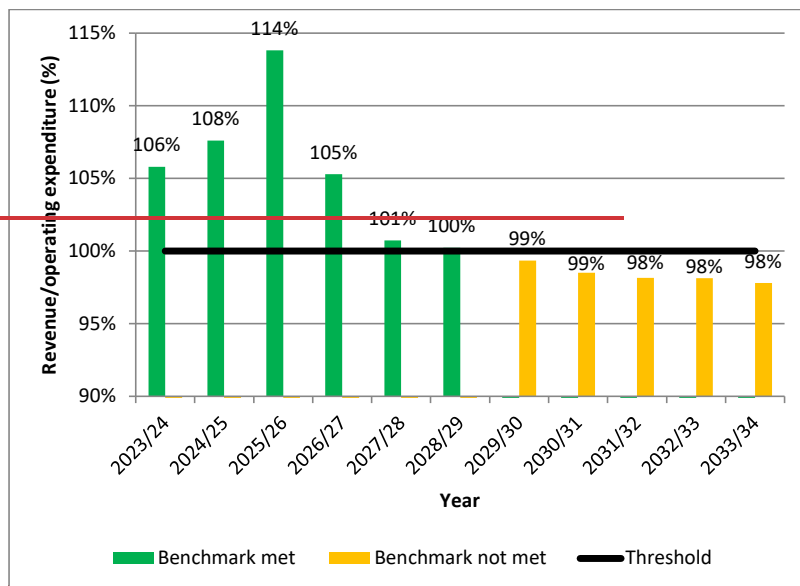
Balanced budget benchmark

The following graph displays the council's revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, revaluations of property, plant, or equipment, and gains on sale of investment in associates) as a proportion of operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment).

The council meets this benchmark if its planned revenue equals or is greater than its planned operating expenses.

Where council does not meet this benchmark, this is due to some of the planned operating expenditure being initially debt funded and in some cases is then rates funded to repay the debt for the purposes of inter-generational equity. The first three years includes capital revenue for the sludge minimisation facility.



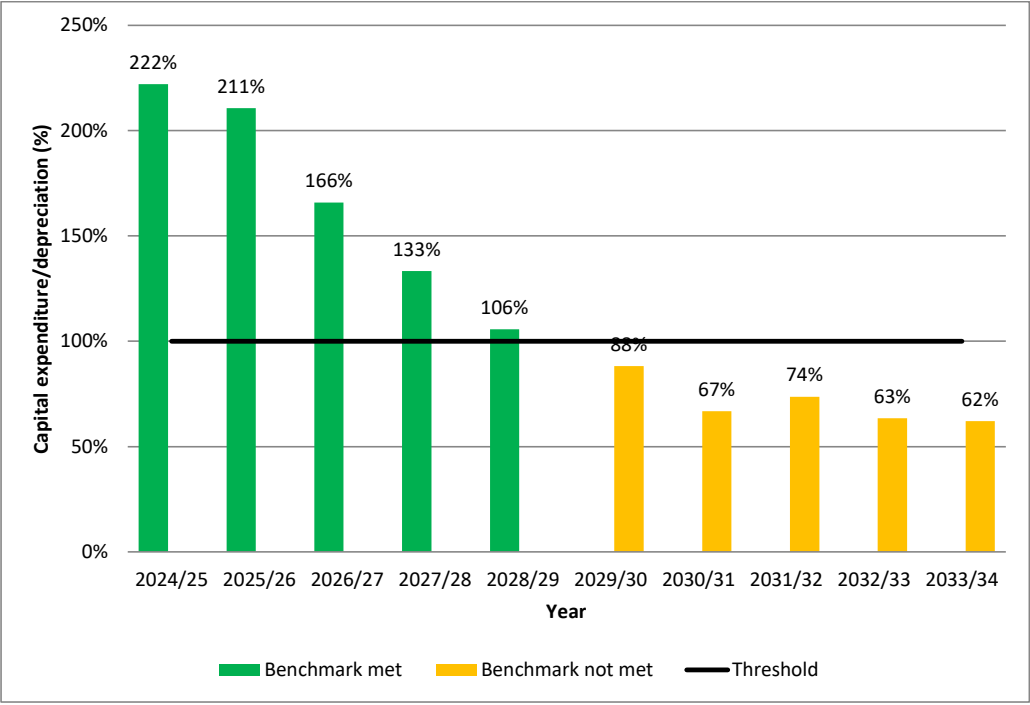


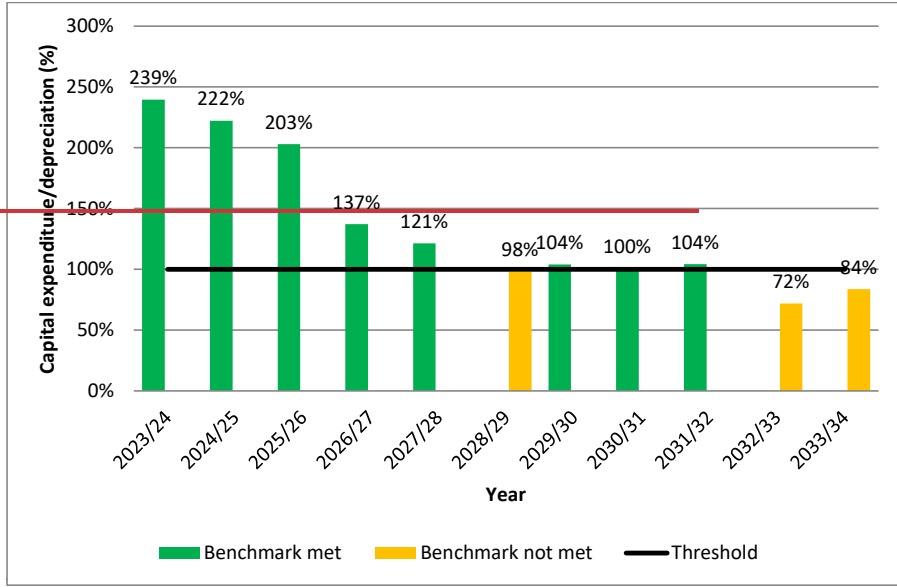
Essential services benchmark

The following graph displays the council's planned capital expenditure on network services as a proportion of expected depreciation on network services. Essential services comprise expenditure on the three waters and transport.

The council meets the essential services benchmark if its planned capital expenditure on network services equals or is greater than expected depreciation on network services.

In years 5 to 10 of the plan, the level of capital expenditure on network services falls below depreciation. This is driven by capital expenditure to improve levels of service occurring in the later years; the depreciation impact from this capital expenditure lags behind the investment. The depreciation is only for the existing assets in commission and is not related to the capital expenditure of assets yet to be commissioned.

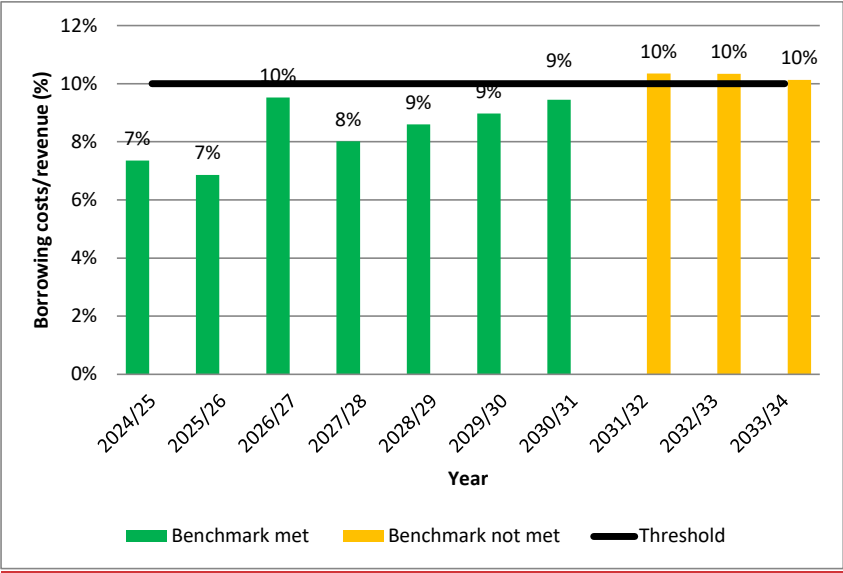


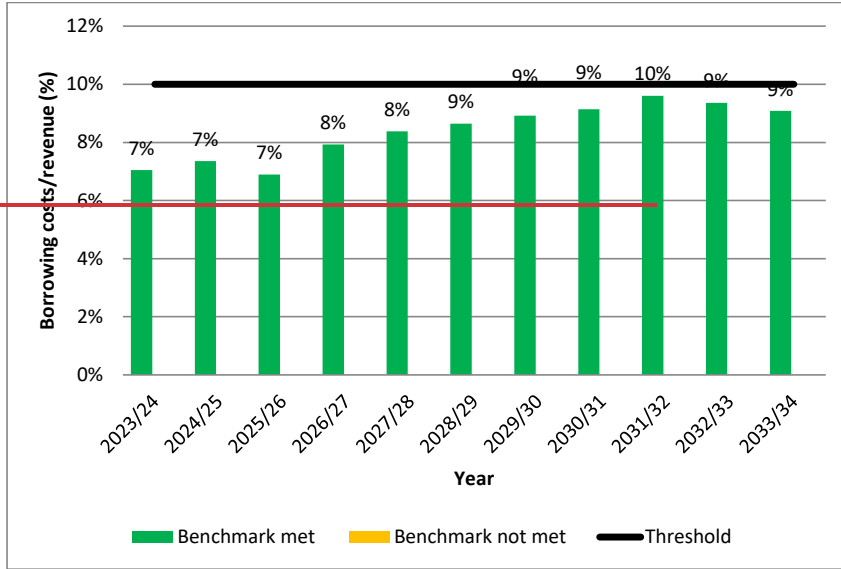


Debt servicing benchmark

The following graph displays the council's planned borrowing costs as a proportion of planned revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment).

Because Statistics New Zealand projects the council's population will grow more slowly than the national population growth rate, it meets the debt servicing benchmark if its borrowing costs equal or are less than 10% of its revenue.





Absolutely Positively Wellington City Council

Me Heke Ki Pōneke

Infrastructure Strategy

17 Feb 2025

The Infrastructure Strategy has been amended because of the 2024-34 Long-term Plan amendment process. This was triggered by a Council decision to begin a process to remove the sale of the Wellington International Airport Ltd shares from the plan. Therefore, requiring a change to how the Council addresses its two key financial risks.

A review of the Council's capital programme was undertaken as part of two alternative options for addressing the Council's two key financial risks. These options are included in this LTP Amendment Consultation Document, and where possible, the Council's preferred option is reflected in changes to the Infrastructure Strategy.

Capital programme changes

A review of the Council's capital programme was undertaken as part of two options for addressing the Council's two key financial risks. These options are included in this LTP Amendment Consultation Document, and where possible, the Council's preferred option is reflected in changes to the Infrastructure Strategy.

The decisions made about the capital programme by the Council are reflected in the Consultation Document, this amended Infrastructure Strategy and other underlying LTP information.

Decisions about the capital programme review have not resulted in a material impact for any Levels of Service, and therefore these have not been amended in this Infrastructure Strategy. The proposed changes largely relate to planned upgrades.

Details on the proposed capital programme review are included in the Consultation Document as part of the proposed key options.

National Land Transport Plan

National Land Transport Plan funding allocated to the Council for 2024 to 2027 was lower than assumed in the 2024-34 LTP. This has resulted in a shortfall of revenue of approximately \$68m over years 1-3 of the 2024-34 LTP. The capital programme review proposes savings in many of the same areas that received a reduction in funding. See pages X to X for more information.

Water reform

We have amended this Infrastructure Strategy to reflect the Government's Local Water Done Well water reform which states a Water Service Delivery Plan on how water services will be delivered needs to be enacted from 1 July 2026. Council's preferred option for a delivery model is a regional Council-controlled Organisation, which is being consulted on alongside the LTP Amendment. The final delivery model will not be confirmed until after consultation and may be subject to decisions made by other Councils in the region.

This means there is a high degree of uncertainty on the ownership and maintenance of water infrastructure. As a result, we have amended this Infrastructure Strategy to reflect the preferred option (i.e. a regional Council-controlled Organisation from 1 July 2026). We anticipate further changes to the Infrastructure Strategy will be required following the implementation of a Water Service Delivery Plan. However, until that occurs, the Infrastructure Strategy remains valid.

Decisions taken as part of the 2025/26 Annual Plan include an increase in funding for 2025/26 to continue the increased investment in addressing 3 Water infrastructure challenges. These changes are reflected in the Infrastructure Strategy where appropriate.

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Introduction

He toka tū moana, ara he toa rongonui | Strong like a rock in the rapids

A city's infrastructure is crucial for residents to thrive and is often taken for granted. Poor infrastructure can have significant negative consequences, affecting environmental outcomes, public health and safety, and community and business confidence.

Local authorities play a key role in creating, regulating, and using infrastructure to deliver services to the community. About 40% of New Zealand infrastructure is managed by local governments, supporting various aspects of wellbeing.

Well-maintained infrastructure in the right location with sufficient capacity and resilience is integral to the economic prosperity and social wellbeing of Wellington's residents. The provision of fit-for-purpose infrastructure needs good asset management practices and integrated strategic thinking towards a long-term view of our infrastructure needs.

However, reliable and future-focused infrastructure is expensive, requiring prioritised and protected funding for renewals, replacements, and growth. This investment must be affordable, have intergenerational benefits and meet the Council's other investment priorities.

The provision and maintenance of the city's infrastructure requires good asset information, good asset management practices and strategic thinking. The Infrastructure Strategy, informed by the city's vision and outcomes, plays a role in the Council's long-term planning, and is required for a period of at least 30 years to inform the Long-term Plan (LTP). The strategy aligns with strategies and asset management plans and sits alongside the Financial Strategy.

In addition, the development of this strategy and future decision making is informed by the advice of the 2023 Citizens Assembly Pilot. Relevant recommendations of the Assembly are that:

- The Council reviews its capital expenditure programme by prioritising spend and spreading capital expenditure over a longer period based on availability of funds.
- Within funding constraints, the Council prioritises:
 - Looking after the assets we've got before building or acquiring new.
 - The most cost-effective way to look after their existing assets.
- When the Council is repurposing Council buildings and land in urban areas that they prioritise green space where suitable and practical.
- The Council prioritises and advocates for infrastructure development that supports medium to high density housing.

Purpose of the Infrastructure Strategy

The Infrastructure Strategy sets the scene for the Council's decisions relating to the city's infrastructure over the next 30 years. It is a statement of current assumptions and thinking on what is required to address the major challenges and issues facing the city, what to prioritise. It also identifies risks associated with infrastructure underinvestment. The strategy defines:

- The nature of the challenges we face.
- Our approach and options for dealing with those challenges and the associated implications.
- How we intend to manage those challenges and implications to meet the needs of current and future generations.

While the strategy provides an indicative estimate of future infrastructure needs, it is not a budget and by itself does not commit Council to any future project, cost, or timing.

Scope of the Strategy

Infrastructure is the hardware that enables the delivery of the Council's services and provides for amenity. The Council manages a substantial portfolio of infrastructure assets for the city valued at approximately \$10 billion. Approximately two-thirds of these are core horizontal infrastructure assets for the provision of three waters services and transport.

This strategy outlines the Council's approach to managing and investing in the city's infrastructure including what will be required, when, and how much it will cost.

It covers the following infrastructure types:

- Water supply
- Sewerage and the treatment and disposal of sewage
- Stormwater drainage
- Buildings - including civic buildings, venues and social housing
- Land Transport – roads, footpaths, streetlights etc
- Waste – landfill
- Parks and Open Spaces
- Community and Recreational Facilities

We have achieved a lot since the last strategy. The Council has undertaken a programme of work to help make more informed strategic decisions about our infrastructure and investment in our city's future. This includes gaining better knowledge of our infrastructure and the costs associated with achieving the city's growth ambitions set out in the Spatial Plan. We have achieved the following:

- Significant improvements to our asset management approach.
- Asset Management Plans now underpinned by high quality data, including for vertical infrastructure where data has been gathered from surveying 372 Council buildings.
- Well-developed renewal plans for most classes of assets.
- Three Waters Growth Studies to help understand the level of investment needed to support remediation and growth.
- Adopted a community facilities plan (Te Awe Māpara) to help guide the Council's provision and decision-making about community facilities for the next 30 years.
- Adopted Paneke Pōneke the bike network plan and delivery programme.
- Developed the Te Ngākau Framework to guide decision making for the civic precinct.
- Developed and adopted a Green Network Plan to guide the greening of the central city over the next 30 years.
- Adopted a new open space and recreation strategy- Te Whai Oranga Pōneke, providing an overarching framework and strategic direction to manage public open space and recreation programmes and services over the next 30 years.
- Completed an open spaces provision assessment and developed a 30-year investment plan.
- Initiated a project to develop a federated asset database of all underground assets - refer to Projects - Wellington Underground Asset Map - Wellington City Council assets.
- Undertaken a housing and building assessment to better understand actual housing and business demand.
- Developed an integrated transport/urban development plan which is a key climate change mitigation response.

- Notified a new Proposed District Plan to regulate the city's built environment and open space.
- Started Climate Adaptation Planning for the city.
- Started Task Force Climate Related Financial Disclosures work to better understand the financial risks associated with climate change for the city.

A number of these workstreams have allowed us to obtain and develop better baseline data which will help to guide prudent, timely investment decisions and to strategically manage our infrastructure and community assets. However, there is still some work to complete to help the Council obtain a better picture, namely in the areas of climate adaptation planning and the financial risks associated with climate change for the city. For further information see Challenge 3 Challenge 3: Mitigation and adaptation to climate change on page 16.

Strategic Context

Our infrastructure supports our wellbeing

Wellington city is both the capital of New Zealand and the heart of the Greater Wellington region. The strength of the city's economy is vital to the economic wellbeing of the region and to New Zealand as a whole. Wellington attracts a diverse range of people and is home to 216,200 residents. By 2034 our city is projected to grow to 230,000 and 270,000 residents by 2054.

The mix of city and natural environment is unique and highly valued by the community. We have 4,305 hectares of parks, reserves, and beaches to enjoy along with 387km of recreational walking and mountain bike tracks. These assets are significant contributors to quality of life, and a key reason people choose to live and work in Wellington. In 2021, Wellington city ranked number one in the world for environmental security, due to our extensive investment over the past 30 years in biodiversity regeneration and pest eradication. This ranking also considers how the city has incorporated sustainability in its urban planning to reduce carbon emissions and manage climate risks.

Wellington is well known for its strong arts and culture scene. The performance venues, galleries and museums provide the opportunities for cultural expression, strengthening our identities, participating in, and sharing our creativity. They are the infrastructure for acknowledging, experiencing, and participating in culture and creativity of our past, present and future and underpin the creative economy which distinguishes Wellington from other New Zealand cities.

We have also made a strong commitment to Te Tiriti and mana whenua through our Tākai Here partnership agreement and Tūpiki Ora Māori Wellbeing Strategy. These are relatively new mechanisms and aim to achieve strengthening partnerships across infrastructure priorities, incorporating te ao Māori into infrastructure design, planning, and delivery, and unlocking the potential for Māori success through infrastructure.

Wellington's social and economic wellbeing stands on the foundations of transport and three waters infrastructure that enable us all to connect between home, work, and leisure activities. The buildings, public and green spaces that stand on these are essential for enabling the activities that deliver a high quality of life and economic activity. These infrastructures are facing the challenges of serving a growing city that expects higher environmental standards and resilience whilst addressing stresses resulting from past events such as earthquakes and pandemics, funding decisions and uncertainty stemming from ongoing legislative reform.

Climate change will also have a more noticeable impact on the future form and function of our city as we are a harbour city surrounded by water. A substantial percentage of our central city sits on reclaimed land and there are already issues with seawater infiltration on underground assets network. As the city has expanded, we have constructed over natural paths where water would naturally flow and reduced the ability of the ground to absorb water. This affects our ability to efficiently drain rainwater.

Dealing with the impacts of climate change is a big challenge for Wellington's infrastructure. In the past 20 years, there has been a growing focus on creating sustainable infrastructure – finding smart ways to meet our infrastructure needs while lowering emissions and handling the risks posed by climate change. As a coastal and harbour city with steep hills that are prone to slips, future adaptation costs are also expected to be material.

The external environment has changed

Covid-19 is now part of our lives and the immediate impacts have passed. However, other world developments such as the war in Ukraine and ongoing supply chain issues has contributed to global inflation and cost of living increases, here and around the world. The experience of Cyclone Gabrielle in Hawkes Bay, Gisborne and Auckland has exacerbated this, and demonstrated the effects of climate change.

This strategy has been developed during a period marked by unprecedented demands on the Council's budget. The heightened cost of living has elevated concerns about the affordability of council services among Wellingtonians. The financial pressures faced by the Council stem from the necessity to maintain existing infrastructure and assets, incurring higher costs in an inflationary climate. This financial commitment extends to investments in aging infrastructure such as three waters and earthquake-prone buildings, as well as funding initiatives that contribute to ensuring a high quality of life for all residents in the future. We are also experiencing a changing insurance market, higher premiums, less cover and are having to take on more risk.

The repercussions of these challenges are evident in their impact on both residents and the Council:

- The costs associated with our services and ongoing projects have surpassed the initially projected figures in our 2021-31 LTP, mainly due to escalating construction costs resulting from inflationary pressure and scarcity of resources. Making additional capital investments in the current market more costly.
- The expense of maintaining the status quo has increased significantly. Looking after existing assets through the requirement to account for depreciation, interest, and insurance, accounted for 49% of our rates revenue for 2022. The upkeep of ageing assets presents a significant financial burden.
- Households and businesses find it increasingly difficult to absorb cost increases.

The economic landscape has rendered the pursuit of fiscal sustainability and the provision of essential services more challenging for both the Council and the community. Furthermore, the current government has plans to reduce central government costs, which may have implications for the potential of seeking financial support from the government.

Outcomes and priorities

As with all activities in the LTP, this strategy draws strategic direction from the outcomes and priorities set for the 2024 LTP. The management, maintenance, renewal, and strategic investment in infrastructure seeks to enable the Council to achieve the community outcomes:

- A welcoming, diverse, and creative city.
- A city of healthy and thriving whānau and communities.
- An innovative business friendly city.
- A liveable and accessible, compact city.
- A city restoring and protecting nature.

There are nine priorities that will also guide investment decision-making:

- Fix our water infrastructure and improve the health of waterways.
- Transform our waste system to enable a circular economy.
- Collaborate with our communities to mitigate and adapt to climate change.
- Transform our transport system to move more people with fewer vehicles.
- Invest in sustainable, connected, and accessible community facilities.
- Increase access to good, affordable housing to improve the wellbeing of our communities.
- Revitalise the city and suburbs to support a thriving and resilient economy and support job growth.
- Celebrate and make visible te ao Māori across our city.
- Nurture and grow our arts sector.

We must also embed the strategic approaches in everything we do:

- Integrating te ao Māori.
- Making our city accessible and inclusive for all.
- Embedding climate action.
- Engaging our community.
- Value for money and effective delivery.

Operating within an uncertain legislative and regulatory environment

There are many external factors that impact how we plan, manage, deliver, and operate our infrastructure. Although many of these are beyond the control of the Council, it is important that we continue to monitor and respond to them to ensure that our infrastructure plans remain fit-for-purpose by responding to emerging issues and taking advantage of new opportunities.

The Council undertakes a scan every three years to provide relevant context and information to assist with the development of the LTP and infrastructure management planning.

The 2017-2023 Government began an extensive legislative programme encompassing three waters, resource management, local government, and climate change. The election in 2023 has resulted in a coalition government that has committed to the repeal and subsequent reform of this programme. This impacts the Council's roles as a funder, provider, regulator, and planner of infrastructure.

These uncertainties are summarised below:

- **Three waters reform** – The coalition government has repealed the three waters legislation passed by the previous government. The new government is ~~continuing to develop responses to the challenges of the water sector~~ implementing its Local Water Done Well reform. It requires all councils to prepare a Water Services Delivery Plan (WSDP) to submit to the Department of Internal Affairs by 3 September 2025. The WSDP must contain information about the current state of water services and assets, as well as the proposed future delivery model to ensure water services are financially sustainable by 2028. Council's preferred delivery model is a regional Council Controlled Organisation; however, this outcome will not be confirmed until after consultation in March-April 2025, and will also be subject to decisions to be made by other regional territorial authorities.

- **Resource management reform** – The coalition government has repealed the Spatial Planning Act and Natural and Built Environment Act and have committed to further reform to the Resource Management Act.
- **Transport Policy** – The government has withdrawn national government involvement in Let's Get Wellington Moving. It has also introduced a new Government Policy Statement (GPS) Transport, which has deprioritised public transport, walking and cycling and placed a greater emphasis on Roads of National Significance. The GPS Transport has influenced transport funding decisions under the recent National Land Transport Plan.
- **Infrastructure reform** – The coalition government ~~plans to~~ has established a National Infrastructure Agency to coordinate government funding, connect investors to Aotearoa infrastructure and to improve funding, procurement, and delivery processes.
- **Climate adaptation** – With the repeal of the Resource Management Act and the change in Government there is more uncertainty on how Councils should be adapting to a changing climate.
- **Future for local government review** – The coalition government has indicated city deals and other tools to address funding issues.

For more information refer to the LTP 2024 Assumptions.

Significant Assumptions and Infrastructure Challenges

Significant Assumptions

The Long-term Plan outlines the Council's planned investment in the city over the next ten years and beyond.

Because not everything can be known about the future, the Council makes assumptions to underpin its Long-term Plan. Examples of assumptions include population growth and interest rates, through to funding sources and government reform of the sector.

These are updated every three years as part of the Long-term Plan process. Refer to the Significant Forecasting Assumptions for the 2024⁴⁵ Long term Plan [Amendment](#) [\[insert link\]](#) for more detail.

A summary of the Council's Significant Forecasting Assumptions relevant to infrastructure are summarised at a high level below, and some are also outlined in more detail in the "Challenges" section of this Infrastructure Strategy.

Growth

The long-term population forecast for Wellington City is growth of between 50,000 to 80,000 over the next 30 years.

Earthquake hazards

The assumed risks of a significant earthquake are in line with Wellington lifelines planning and relate to likelihood of earthquakes at different scales on the Modified Mercalli Intensity (MMI) scale. Likelihood is captured in the table below.

| MMI level | Average return period |
|-----------|-----------------------|
|-----------|-----------------------|

| | |
|--------|-------------|
| MMI7 | ~30 years |
| MMI8 | ~120 years |
| MMI 9 | ~400 years |
| MMI 10 | ~1350 years |

Climate change

Climate change will have physical impacts for the Council (damage to assets and disruption of services) with cascading impacts in the social and economic domains, in line with Ministry for the Environment's global emissions scenarios as informed by the Intergovernmental Panel on Climate Change (IPCC).

Wellington is projected to experience increased risks of coastal storm surge, an increase in hot days, a rise in annual average temperatures, higher frequency, and magnitude of flooding events, both exacerbated by sea level rise and increased volumes of water during rainfall events.

Asset lifecycle

The asset life of key assets is included in the Significant Forecasting Assumptions document. It is assumed that assets will be replaced at the end of their useful life. It is also assumed that:

- most of the significant assets will continue to be revalued every 3 years.
- assets will be replaced at the end of their useful life.

Layering this assumption with the target to fund renewals at 75% of the unconstrained budget means that we will need to accept some asset failures.

Future choices may be required, where some assets will need to be closed, replaced and/or decommissioned as a result. However, part of the strategy is about ensuring we are strategic and rationale with the assets we own, maintain and build, and this includes being clear that there is a need for the assets.

Other assets cannot be decommissioned, such as for water services, and will need to be repaired to keep operational. It is assumed that a review of the service delivery model and funding model will mitigate this risk over the longer term.

Changes in demand for services

For this 10-year plan we assume that the current demand for Council services and customer expectations regarding business-as-usual levels of service will not significantly change during the planning period beyond what is specifically planned for and identified in this 10-year plan and supporting documents. As a result, it is assumed that there will be no significant additional impact from level of service changes on asset requirements or operating expenditure.

Changes in levels of service

This Long-term Plan and Infrastructure Strategy includes planned level of service changes for some areas like transport and waste. In other areas investment is strongly focused on managing the demands of growth, improving asset performance to meet existing levels of service (such as water), or returning levels of service to previous levels (such as. earthquake strengthening).

Land Transport Funding

National Land Transport Plan funding allocated to the Council for 2024 to 2027 was lower than assumed in the 2024-34 LTP. This has resulted in a shortfall of revenue of approximately \$68m over years 1-3 of the 2024-34 LTP. This means some priorities and outcomes will take longer to achieve than originally envisaged. The capital programme review as part of the Long-term Plan Amendment propose savings in the same areas that received a reduction in funding. The changes mitigate the lower funding and make additional savings towards increasing our debt headroom.

We assume the Central government funding for Transport renewals and maintenance of 51% for 80% of the programme.

Water reform

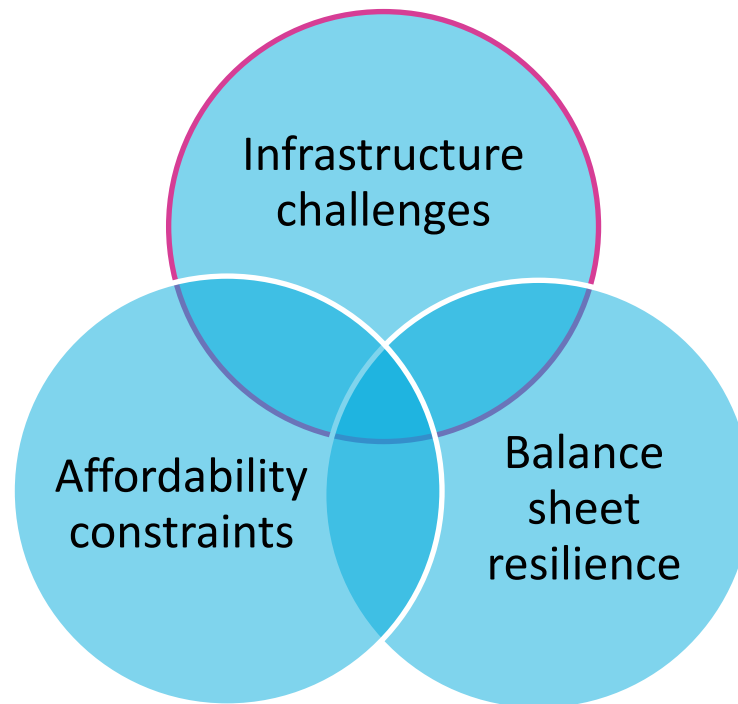
In response to the Local Water Done Well reform, Council is currently consulting on the appropriate model for delivering water services. Council's preferred option assumes that from 1 July 2026 water infrastructure will be transferred to a new regional water service entity.

Where possible, the preferred option has been reflected in the amended Infrastructure Strategy. This means budgets have been updated to reflect the removal of water activities. However, significant uncertainty remains on the future ownership model of water assets and the role of Wellington City Council in maintaining this infrastructure.

Significant Infrastructure Challenges

The focus of this strategy is addressing our infrastructure challenges. These challenges are heavily linked to the financial challenges, which are addressed in the Financial Strategy.

- Affordability constraints are challenges both the Council and residents of the city are facing. With higher interest rates, a greater proportion of rates income servicing our increasing debt, and with current high inflation, our money does not stretch as far. For residents, the ability to pay more rates is limited, and the Council's operations will need to find ways to deliver in a constrained funding environment.
- Balance sheet resilience addresses the challenges of managing our capital expenditure and investments to support long-term financial sustainability and resilience.



This is a strategy that identifies significant challenges and issues for our infrastructure over the long term, providing signals for where investment or divestment may be needed.

It does not commit us to funding them but helps us to make more strategic decisions. It informs the work programmes that we need to be able to make these big decisions.

Infrastructure challenges are significant infrastructure related problems that need long-term planning – a long lead in time for planning the interventions, several years of investment to deliver, and generally a long tail off period.

We have identified five infrastructure challenges, with several contributing factors:

1. Population growth and changing demand

- Population growth and ageing demographic profile.
- Lack of growth capacity in transport and three waters systems.
- Changing community needs and service use patterns.

2. Aging and declining condition of infrastructure

- Some assets have exceeded their useful life.
- Historical lack of a coordinated, data-based approach to asset management, data maturity resulting in under investment in maintenance and renewals.

3. Mitigation and adaptation to climate change

- Global warming.
- Increased frequency and intensity of extreme weather events.
- Coastal hazards.
- Climate adaptation costs.

4. Earthquake hazards and earthquake prone buildings

- Landslides.
- Earthquakes.
- Earthquake prone buildings.

5. Affordability and deliverability

- Limited funding tools.
- High inflation putting pressure on construction costs.

- Constrained capacity of the construction market to deliver.
- Increasing insurance costs.

Challenge 1: Population growth and changing demand

We need to future-ready our infrastructure to serve our growing and changing population, so that we can foster liveable, safe, low-emission neighbourhoods and travel.

Population growth and ageing demographic profile

Wellington has sustained a steady 1.2% population growth per year from 1998 to 2018. The forecast growth rate going forward is lower at 0.8% per year. This will still result in between 50 to 80 thousand extra people over the next 30 years and require approximately 24,000-31,000 more housing units.

Many infrastructure networks require investment to support this forecast growth. The Council is planning to accommodate the growth of the city predominantly through intensification of existing urban areas and along key public transport corridors as set out in the Spatial Plan and Proposed District Plan. This will require new infrastructure including higher capacity public transport corridors to sustain growth, and existing infrastructure to be upgraded.

Forecasts indicate steadily ageing population and smaller households as family sizes continue to decline. The population is seeing an increasing proportion of people in the 55-to-85-year age brackets, and the 20-to-30-year age group. There is a decreasing proportion of the population in the under 20-year age bracket and the 30 to 50 age group. National population projections from the 2013 disability survey indicated a 45% increase in disabled population to 2038 compared with 31% increase in total population. The same survey indicated nearly 60% of people over 65 identified as disabled. Changing demographics affects the range of services we need to provide and demands on networks across the city – and long-term changes to household size, more intense and mixed land uses, and accessibility requirements.

Housing and Business Demand

A Housing and Business Needs Assessment (HBA) has recently been completed by the Council. This has been prepared to meet the monitoring requirements of the National Policy Statement for Urban Development (NPS-UD). It also serves as a chapter of a the wider Wairarapa Wellington-Horowhenua region HBA. The Wellington Regional Leadership Committee (WRLC) will use the regional HBA to support spatial and other planning activities for the region, including the Future Development Strategy (FDS).

This report is a snapshot in time and is regularly reviewed and updated to ensure that it captures the most current information about the market. This most recent report has highlighted:

- We have enough business land to supply the market in the medium term (up to 20 years) but beyond this, redevelopment will need to occur, or the demand will be met elsewhere in the region.
- There is higher demand for business floorspace and land resulting from higher growth over the 2019 assessment period, with an identified demand of 597 hectares, or 691 hectares (NPS adjusted), in the next 30 years.
- Wellington has a requirement for 30,407 dwellings over the next 30 years.
- There are known infrastructure issues across the city. A long-term investment plan is required to resolve this and unlock the development opportunities across the city. Infrastructure to support growth needs to be prioritised in the Central City, Newtown, Tawa and Johnsonville, where the greatest demand for housing is expected over the medium-long term.

Approximately 60% of the Wellington region's jobs are concentrated in Wellington City with the majority of those located within the city centre which is expected to remain the primary economic hub for the region.

This growth will mean that there will be increased pressure on our water and transport networks due to their existing capacity issues.

Lack of capacity in transport and 3 waters systems

In response to the Local Water Done Well reform, Council is currently consulting on the appropriate model for delivering water services. Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for water infrastructure will be transferred to a new regional water service entity.

The extent to which Wellington City Council will remain responsible for addressing these challenges post 1 July 2026 remains uncertain, while Local Water Done Well Water Reform progresses. Therefore, the Infrastructure Strategy continues to be valid until 30 June 2026.

Three Waters Capacity

The current infrastructure networks are being stressed with existing demand, the age of the assets and changing weather patterns. This is evidenced by the following.

- Significant flooding
- Wet weather wastewater overflows
- Wastewater discharges into freshwater and coastal environments
- Low water supply pressure and insufficient fire flows
- Low water supply storage volumes in reservoirs
- Leaking pipes
- Water supply fragility

This is primarily due to the age and poor condition of our water assets which were designed at a time to service a smaller population, less housing and different weather patterns.

As the city grows, the pressure on our water systems will increase. To handle this growth and meet the required standards, we will need to invest more in our water networks. This includes meeting higher environmental standards and preparing for climate change. Wellington Water Limited monitors our three waters capacity when resource and subdivision consents and service connection requests come in. They have recently advised the council that in the short-term they will still approve service connections for non-complex and smaller scale developments and that in the medium term (up to 10 years) network deficiencies can sometimes be addressed using onsite mitigation solutions such as on-site detention tanks and pumps.

Recent advice received from Wellington Water Limited through the recent Housing and Building Assessment process and the District Plan Hearing Processes have indicated that we have enough capacity in the short term for our three waters network but will face capacity issues in the medium to long-term.

To accommodate future population growth in Wellington City Council area, there will need to be significant upgrades to 3-water infrastructure, with intervention needed to meet growth in the following way.

- Central City (in Te Aro, Adelaide Rd), Newtown, Johnsonville, Tawa – immediate and significant intervention to meet short term growth forecasts to create development capacity in the 3- water networks.
- Newlands, Mt Cook, Mt Vic, Hataitai, Aro Valley, Berhampore, Island Bay, Khandallah, Ngaio, Crofton Downs - short term interventions to meet medium-term growth forecasts and create development capacity in the 3-water networks.

- Karori, Kelburn, Brooklyn, Thorndon, Churton Park, Lyall Bay, Kilbirnie, Miramar – medium term intervention to create development capacity in the long term.
- Greenfields – short to medium term structure planning in place to lead long term outlook for future development led by others.

Transport

Due to our topography, we have limited ability to add or widen corridors for our transport network. We also have a limited amount of east west connections across the city as the city has developed in a north south direction. This lack of capacity shows up as congestion on the roads and creates safety issues, especially for vulnerable road users.

To maximise the safety and efficiency of our network, as well as increase the provision of safe convenient and reliable low carbon options, the Council's approach is to reallocate some space away from inefficient private vehicle traffic lanes and parking to higher capacity public transport and active mode corridors. The bus network plays a critical role of moving people around Wellington City, but on many key corridors' busses share the general traffic lanes and as a result, there are bus infrastructure constraints and pinch points which make it difficult to increase bus capacity and achieve reliable journey times.

To enable a transport system that is fit for the future, we need to continue our work to encourage mode shift. In recent times, this has been delivered by the Council's own Bike Network programme. The Let's Get Wellington Moving (LGWM) programme has been the main mechanism to help deliver on this with the key enabler being the development of a Mass Rapid Transit (MRT) system in the form of light rail from the railway station to Island Bay. The LGWM programme was a partnership with the Regional Council and the New Zealand Transport Agency Waka Kotahi.

This programme and partnership has been disestablished. However, some projects have been moved to the relevant organisation to progress design development and delivery. The Council has assumed responsibility for the Golden Mile Project, the Thorndon Quay Hutt Road Project, some targeted improvements along with an urban revitalisation project in the vicinity of the Basin Reserve. We will also be developing a reset of the City Streets programme of bus priority measures and bike network development in streets to and through the central city, and in the first 3 years progressing priority projects including the second spine along parts of the previously considered MRT route.

The government has identified a second Mt Victoria Tunnel and duplicate Terrace tunnel as a Road of National Significance (RoNS) in the GPS Transport. The government expects that the second Mt Victoria tunnel and Terrace duplicate tunnel will reduce gridlock traffic in the Wellington CBD and support economic growth.

The Petone to Grenada Link Road and the Cross Valley Link has also been identified as a RoNS. Once delivered, this project is expected to improve transport network resilience and support greenfield development in the Grenada catchment.

To deliver the necessary changes in our transport system, considerable investment will be required for decades, either through government or some other funding mechanism.

Changing community needs and service use patterns

Infrastructure is intergenerational. Over time, older infrastructure may not deliver a service to the quality and universality that meet the expectations of our community and its needs into the future. Conversely, service usage patterns change over time resulting in lack of utilisation of some assets. Wellingtonians expect high quality and universally accessible services, that are inclusive and support people to thrive.

Community facilities were developed in response to suburb growth and the aspirations of that time. Many community facilities reflect the way we lived then, when suburbs were tightly defined, and travel was more limited than it is today. As a result, the distribution of facilities is uneven and inequitable across the city.

Looking forward, we expect that intensification along key public transport routes will occur and will be primarily delivered through apartment and terraced housing units which means people will be living differently and will interact with our infrastructure differently. For example, apartments have

limited personal outdoor living areas, so there will be a greater need for shared outdoor public spaces for connection / recreation within communities. The road network makes up the largest area of public space in the city, and improvements to urban amenity are needed to improve liveability as part of projects which reconfigure the streetscape.

As our population gets older, there is a risk of more people feeling socially isolated. To tackle this, it is crucial to create more places where people can connect and socialise, which is important for everyone's wellbeing. Additionally, we are aware that staying active is increasingly important, so we should make sure there are enough spaces for exercise.

People's preferences and needs are changing, and we should expect a wider variety of activities in our facilities to meet these evolving needs. These evolving needs include making sure our facilities are easily accessible, to ensure everyone can use them without difficulty. Inclusivity is an aspect of this accessibility, so we should aim to have more facilities that are suitable for all genders, cultural identities, and ages. Addressing these aspects is vital for building a community that is healthy, diverse, and welcoming for everyone.

Challenge 2: Ageing and declining condition of infrastructure

Assets that have exceeded their useful life

Investment in infrastructure tends to be lumpy. Much of the city's infrastructure was built in waves when parts of the city were urbanised. A sizeable portion was built after the Second World War and are approaching end of life over the next 30 years.

The three waters networks have a substantial number of assets that have exceeded their expected useful life, and the network requires significant investment to be fit for purpose. As with many of our assets, our water assets are ageing faster than renewals are occurring. Water loss from the network is at approximately 40% which is well above international benchmarks. In high rainfall events stormwater enters the wastewater network causing overflows which impacts streams, the marine environment, and low-lying habitats.

The average age of our community facilities is 58 years. The older age contributes to deteriorating condition, increasing maintenance costs, and declining appeal. We have many facilities, and the quality and level of service needs to improve. To afford quality and level of service improvements, we will need to take a strategic portfolio view of what we have and need and making some tough decisions in the coming years.

The number of assets, proportion that are nearing the end of their useful life, and the increasing costs of materials and labour is a significant contributor to rates increases and our ability to replace or upgrade assets. The pure volume of infrastructure needing to be renewed is expensive, without the additional affordability issues in the current operating context.

Historical lack of asset management, data maturity and under investment in asset maintenance and renewals

Since the last LTP we have been working hard to improve our asset management maturity and data to enable our spend programmes to be more proactive rather than reactive. Our understanding of our assets is improving and the information we have on some of our assets is becoming clearer.

The need to invest to maintain our assets is a significant cost that all Council's across New Zealand face, and the investment we make needs to be made at a level that is sustainable to ratepayers. Recent condition assessment of all the Council's vertical infrastructure now provides an opportunity to minimise investment. With this knowledge we can support financial affordability by postponing some maintenance and renewal work on non-critical assets in the short term and increasing renewal spending in the outyears. The organisation will carry some additional risks to its infrastructure in the short term, but these are manageable and whilst there will be some catch up

required in the outer years, with continued improvements in our planning and smart investments, we can find solutions to this challenge.

Challenge 3: Mitigation and adaptation to climate change

Global warming

Globally and locally, the community's expectations are to reduce emissions and contribute to the global need to keep global warming below 1.5%. Every city must play their part in this challenge. Our city's infrastructure, including transportation and waste systems, plays a key role in where we live, how we move around, and the industries we support. However, much of this infrastructure was planned and built before we considered the impact on carbon emissions. To reach our goal of a 57% reduction in emissions by 2030 and achieve net-zero carbon by 2050, we must rethink and redesign our infrastructure.

Increased frequency and intensity of extreme weather events

Changes in the climate system are changing the probabilities and patterns of weather events leading to stresses such as prolonged periods of rain and shocks, for example extra-tropical cyclones. The notable recent example is Cyclone Gabrielle which impacted Northern and Eastern New Zealand in February 2023. Infrastructure is built up over an extended period to designs which anticipate a certain pattern of use and resilience needs. Our infrastructure design needs are changing as more frequent and impactful weather events and the stresses that come from higher sea levels and our changing climate is emerging.

The national, regional, and local infrastructure our communities rely on are exposed to due to climate change impacts. These impacts are already being seen in the city's most vulnerable environments with issues in drainage and more frequent slips. As a steep coastal city with many of our lifelines and other critical assets situated at or near sea level, the functioning of our city depends on adapting and building resilience to climate change.

To understand this risk Council has used the NIWA climate change modelling for the Wellington Region in our assumptions (Appendix 1 – NIWA forecasting assumptions). These assumptions predict that Wellington will experience rising sea levels, as well as increases in average annual temperatures, annual rainfall, and rainfall intensity, and increases in wind intensity and number of windy days, as well as more drought-like conditions.

As a result of climate change, Wellington is anticipated to experience increased risk from natural hazard events including floods, landslides, storm surge, coastal erosion, and inundation and landslides. These changes could contribute to loss and damage to infrastructure as well as biodiversity losses, environmental harm, and threats to social, cultural, and economic wellbeing.

Council is undertaking a number of activities to better understand the exposure of infrastructure to climate risk to better understand the risks and needs for investment in climate resilience. The planned Climate Change Risk and Vulnerability Assessment will build on the recently completed qualitative climate risk assessment under the Taskforce on Climate-related Financial Disclosures assessment framework. It will be a quantitative impact assessment of climate change on the Council's infrastructure, starting with its most critical assets aimed at identifying the potential financial impacts from physical risks.

Coastal Hazards

Wellington is a city with low lying areas along the coast and steep hills surrounding them. The primary climate impacts revolve around flooding, coastal erosion, and coastal inundation due to rising sea levels. Some areas, including parts of the city centre, are projected to be below high tide levels by the end of the century. While hardened shorelines may reduce risks to infrastructure, coastal and intertidal ecosystems and species in developed areas face increased risks due to habitat compression, potentially leading to biodiversity loss. Rockfalls, slips, and landslides are

expected to escalate with extreme rainfall events, posing cascading impacts on social and economic well-being.

The city has areas close to sea level, and during high tides, the sea can block the drainage systems. In some low-lying areas, water can get trapped, especially during high tide. As sea levels rise, this trapping of water is expected to last longer, causing more instances of flooding even on dry days. This can make it harder for the drainage systems to cope with rain, leading to more flooding in the city. Rising sea levels and more intense rainfall due to climate change make these flooding risks worse over time.

The coastline of Wellington has been developed with various infrastructure like seawalls, sewers, and transportation networks. Various parts of the coastline face different challenges. In the inner harbour, there are concerns about the age and condition of seawalls protecting pipes and streets. If these walls fail, it can affect transportation, pipelines, and may release pollutants into the harbour. On the more exposed and active south coast, erosion and storm events can damage both infrastructure and property.

Wellington's coastal layout makes it susceptible to flooding and erosion. Climate change worsens these risks by increasing sea levels and intensifying rainfall, making it important to address these challenges to protect or adapt the city and its infrastructure.

Climate Adaptation Costs

The recent report from the Intergovernmental Panel on Climate Change emphasizes the growing complexity and challenges of managing climate change impacts and risks. To protect our city, we recognise the need for strategic planning and investment in both physical changes and adaptive measures.

Climate change is already affecting New Zealand, impacting its natural environment, economy, and communities. Without proactive adaptation, further climate-related changes are expected to significantly impact our infrastructure. Recent weather events underscore the exposure of Wellington's infrastructure to various climate-related impacts, such as extreme weather events, sea level rise, flooding, coastal inundation, erosion, landslides, and rising temperatures.

Future costs to the Council for making infrastructure more resilient will be material. Wellington's coastal zone is at risk from ongoing sea-level rise and extreme storm tide events. Considerable areas of built-up areas, as well as important transport infrastructure, are exposed to rising seas. At present sea levels, 4084 buildings and 36.2 kms of roads in the Wellington region are exposed to a 1% annual exceedance probability storm-tide event, which rises to 14,336 buildings and 173 kms of roads under 1 metre of sea-level rise and 21,755 buildings and 319 km of roads under 2 metres of sea-level rise.

More community engagement regarding climate adaptation is planned over the next six years with Wellington's coastal communities, and further work will also be undertaken to understand the cost implications on the Council's own infrastructure networks.

It is crucial to note that current global estimates indicate that the cost of not taking action to address climate issues is seven times higher than the cost of safeguarding our current and future infrastructure. Recognising this fact, we must find innovative ways to fund climate resilient infrastructure.

Challenge 4: Earthquake hazards and earthquake prone buildings

Wellington faces a double threat from both earthquakes and the effects of climate change. The city is built on shaky ground due to its location on an active tectonic boundary, and climate change makes things worse by causing land to sink and saturating the soil in low-lying areas. This combination increases the likelihood and severity of natural disasters in the city.

Landslides

One big concern is landslides. Wellington's hilly terrain has a lot of rocky areas, especially where the city has cut into hillsides for roads and infrastructure. To deal with this, the city has built retaining walls and used other methods to stabilise the land. Landslides occur when the soils are soaked and can no longer hold additional water and self-support the land, causing significant disruption to transportation routes and pipelines. Extreme weather events over recent times have resulted in large number of slips on unsupported land, some of which have been significant, across the city.

Earthquakes

Another major risk is earthquakes. Wellington is more at risk of earthquakes compared to other cities in New Zealand. The dangers come from liquefaction (when the ground turns into a liquid-like state) and ground shaking. To address these risks, the city has set higher standards for building design, established civil defence systems, and uses digital measures to keep important infrastructure data safe outside the city. Resilience to earthquakes also involves making sure key services remain accessible and safe.

Because Wellington is a hilly city with many bridges and retaining walls, and limited access points, it is crucial to make these critical links resilient. This means ensuring they can withstand the impact of earthquakes and other natural disasters, so people can continue to access essential services and stay safe.

Earthquake prone buildings

In November 2016, we experienced a moderate earthquake that tested our city. It responded well, but there is more work to do to improve the city's resilience. To be a seismically resilient city, much of our infrastructure needs to be remediated, particularly buildings and facilities. Seismic resilience is also about ensuring safety and access to life supporting services.

Shifting central government guidelines has meant that buildings that were once up to code, over time no longer meet the required standards. Most recently, the Earthquake-prone Buildings Amendment Act 2016 introduced major changes to the way earthquake-prone buildings are identified and managed under the Building Act.

Many of the Council's buildings are not earthquake-prone, but some are, and require remediation. This includes a number of key public use buildings such as the Town Hall, the Central Library, Te Ngākau Basement, the Opera House, the Michael Fowler Centre, the Bond Store, as well as community facilities such as pools, libraries, community centres and recreation centres.

Challenge 5: Affordability and deliverability

Funding Tools

Local Government in New Zealand has a narrow range of funding tools available for funding infrastructure investments than other local government authorities around the world. Specialist tools that are available to Local Government such as Development Contributions or Financial Contributions are more easily deployed in greenfield (undeveloped land) developments rather than through brownfield developments. A recalibration of Councils approach and policies is essential for the 2024 Long Term Plan (LTP) to better capture growth requirements so that costs for growth can be recouped by those that generate the demand. Properly identifying growth as a component in our renewals program is crucial for adequately funding growth projects and avoiding difficulties in delivering them. This will be part of our improvement programme to better capture growth for development contributions in the 2027 LTP.

The wider systemic issues of Local Government funding remains a key issue. Local Government is continuing conversations with central govern to address this for the future.

High inflation putting pressure on construction costs

The costs associated with maintaining, operating, renewing, and upgrading infrastructure are substantial and have been increasing materially since the Covid-19 pandemic. This increase has been significantly more than the Consumer Price Index (CPI) that most households face.

Funding tools are limited, and while the Infrastructure Funding and Financing Act (IFF) provides an 'off balance sheet' solution whereby our debt to revenue ratio limit is not impacted by additional investment, the costs still fall to the community who themselves have affordability issues, particularly in this cost-of-living crisis. A greater range of funding tools has been a perennial request from the local government sector to central government to deal with this challenge. The Future for Local Government report has identified this as a priority area for central government to look at.

Constrained capacity of the market to deliver

Despite an increased capital programme, the market's capacity to deliver remains a concern. In recent years, the Council increased the capital programme, but deliverability has averaged 70-80 percent. In 2022, Civil Contractors New Zealand reported that the civil construction industry face major challenges including greater certainty for future projects, attracting, and retaining skilled people, cost escalations, and supply chain issues.

The impact of extreme weather events such as Cyclone Gabrielle have compounded the scarcity of construction resource, and costs are expected to be further impacted by low supply as workers are required to address the East Coast rebuild. Planning for a better long-term pipeline of expected infrastructure work will help the market to build capacity to deliver over time. Phasing of the capital programme to align it with our financial constraints provides a more sustainable and steady pipeline of work.

Regarding buildings, potential capacity pressure will occur as private building owners seek contractors for remediation of their earthquake-prone buildings. There are 571 earthquake prone buildings in the city, with many needing to be completed between 2027 and 2030. This number continues to change as requirements change and investigations are undertaken. The high concentration of strengthening needs in a short period of time places pressure on the construction sector and increases costs to building owners including ourselves. Key parts of the City Centre will become extended worksites and will need to be managed to ensure suitable access for residents and business. This disruption will also impact the vibrancy of the inner city.

Increasing insurance costs

The heightened exposure our city has to earthquake and climate related risk has led to steep increases in insurance costs, and the availability of cover has reduced. More broadly, due to the increasing frequency of extreme weather events here and overseas, the insurance sector is increasingly placing the costs where the risks lie, and this means the cost of insurance will continue to increase and the availability of cover will continue to reduce over time.

Public entities in Wellington and Christchurch currently pay higher premiums than other parts of the country due to the elevated risks of earthquake occurrence and future volatilities relating to climate change. While we have increased our fees and rates to accommodate some of this increase, we have also developed a risk and insurance strategy, considering limitations imposed by the insurance market and the natural hazards specific to the city. The strategy justifies the Council accepting an increased level of risk by no longer insuring our assets to the same level of cover as we have done in past years. The Council is also working on an insurance roadmap which outlines the work program for getting to the best risk position possible given the constraints from the insurance market and the natural hazard risks that impact the city.

We have insurance for natural hazard-related events on most of our infrastructure. Our assets are insured on a probable maximum loss basis for a 1-in-a-1000-year event. This means that we do not insure at a level to replace 100 percent of our assets, as there is a low level of risk that all assets would simultaneously be affected by a hazard event. We also have a self-insurance fund for below-excess claims.

When we are considering the level of acceptable debt relative to our limits, we are now careful to factor in a level of debt headroom needed for uninsured assets in the case of a significant hazard event. This elevated level of risk prompts a need for efficient management of infrastructure. Refer also to the Council's financial strategy.

Responding to the challenges

Solutions to these challenges are not simple. There is also a better outcome if we think holistically. The following diagram illustrates the relationship between the challenges and the high-level responses.

| <div>Principal Options</div> <div>Key Challenges</div> | Prioritising growth areas | Targeting emissions reductions to the greatest gains and operational efficiency | Grow our understanding of adaptation impacts and costs | Strategic rationalisation to better manage the overall asset portfolios | Prioritising interventions and the work programme for affordability |
|--|---------------------------|---|--|---|---|
| 1. Population growth and changing demand | ✓ | | | ✓ | ✓ |
| 2. Aging and declining condition of infrastructure | | | | ✓ | ✓ |
| 3. Mitigation and adaptation to climate change | | ✓ | ✓ | ✓ | |
| 4. Earthquake hazards and earthquake prone buildings | | | ✓ | ✓ | ✓ |
| 5. Affordability and deliverability | ✓ | | | ✓ | ✓ |

Figure 1: Relationship between challenges and principal options

As per the Challenges section, issues with water services are not our only challenge. Earthquake damaged and prone buildings are a significant challenge that are also extremely costly to remedy. In line with our Financial Strategy, we're balancing the books and making trade-offs across all of the Council's asset portfolios. Addressing the water services challenges is a critical quality of life and health and safety concern. It has implications for our city's ability to live, work and play. While addressing seismic issues of our buildings also has health and safety and economic impacts, we can delay some of this work and take stock of what we have and make strategic decisions about what we need before investing further.

Prioritising growth areas

Wellington's growth relies on investment in infrastructure that adapts to the changing population needs, location and expectations. Our guiding document is the Spatial Plan – Our City Tomorrow, adopted by the Council in 2021, which sets out an action plan for where and how Wellington City should grow and develop over the next 30 years. It projects a population increase of between 50,000 - 80,000 for Wellington City - requiring 24,000-31,000 more residential dwellings over the

30-year period. Most of this growth will occur by intensifying existing urban areas and along key public transport routes.

The key challenge lies in phasing investment to support growth and a well-functioning urban form. The Spatial Plan recognises the need to coordinate land use planning and infrastructure provision to deliver good cost-effective and affordable growth outcomes.

It also recognises the substantial scale of infrastructure investment required to address current network issues and support growth. The spatial plan identifies priorities over the next 10-20-30 years for major infrastructure investment focus to unlock the capacity of growth areas for new development. Tawa, Johnsonville, Central City (including Te Aro and Adelaide Road) and Newtown were identified as priority growth areas over the short to medium term (within the next 10 years) because:

- They are captured by National Policy Statement on Urban Development intensification requirements.
- The areas could make a significant contribution to growth enablement and housing capacity.
- They have strong existing public transport, other services, and amenities, especially for three waters and transport.

The remaining investment to support growth can be made in this order however this can be flexible subject to where the demand is for growth, as per the chart below, subject to any upzoning decisions that may be made through the District Plan.

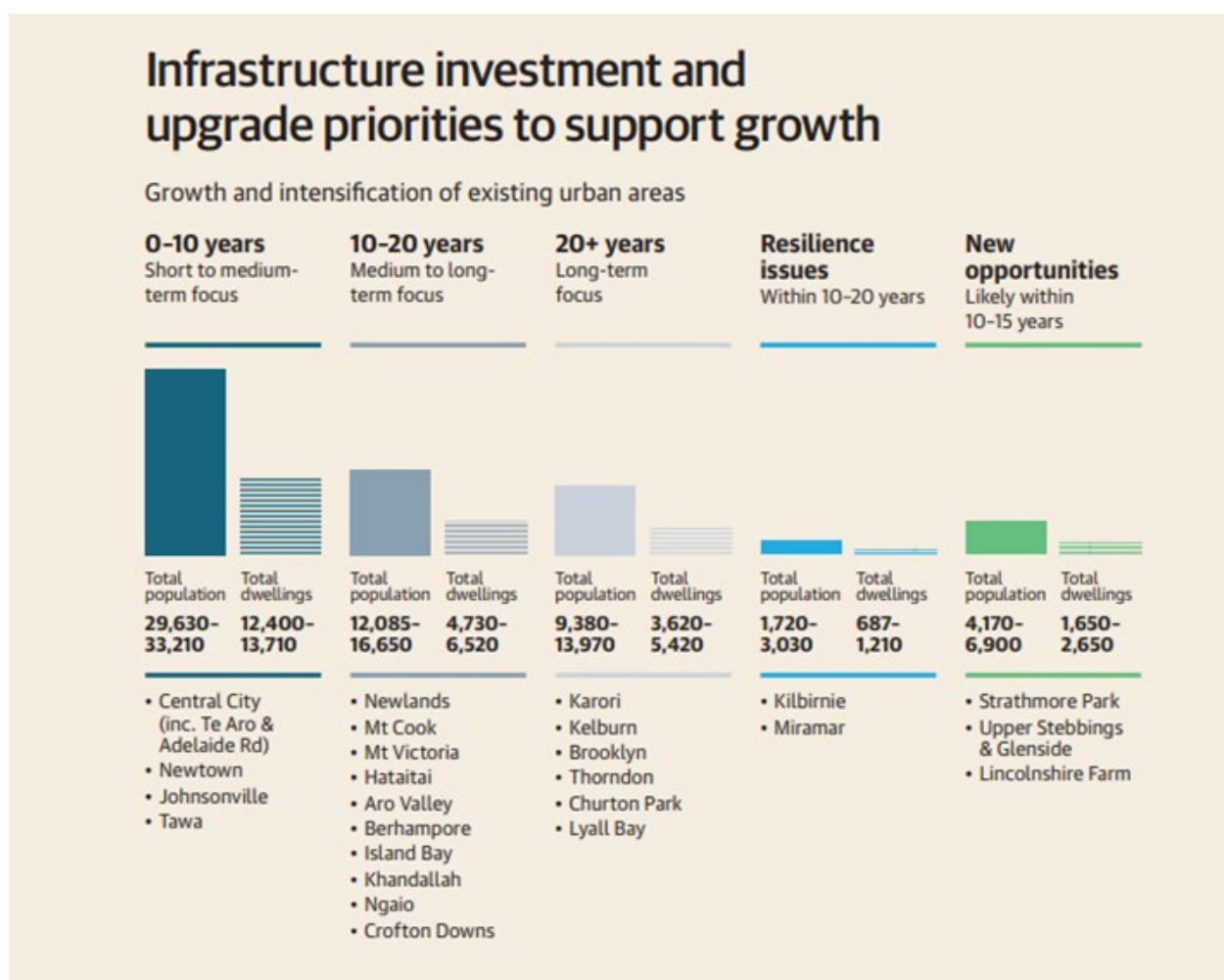


Figure 2: Housing growth priority areas

This approach guides decisions, even in our renewals programme, ensuring targeted investment aligned with our strategic city goals. Growth studies in our priority growth areas have allowed us to quantify the cost of growth, primarily in our three waters network.

This LTP is focused on making the existing water network more resilient. Growth will be a small component of renewals in delivering that resilience. More detailed growth planning in our priority growth areas will commence next Financial Year. This will produce more specific projects that will begin to appear in the next LTP to strengthen our three waters networks and enable growth.

Climate change response

Our approach to climate change involves not only addressing resilience challenges but also making strategic investments in infrastructure to reduce emissions. The impact of climate change is already evident in our transport network, where stormwater management plays a crucial role in our response. A key focus is on the transport system, as it is the primary contributor to our city's emissions, presenting a significant opportunity for emissions reduction and contributing to global efforts to limit warming.

Recognising the complexity of factors such as market capacity, funding constraints, and emission reduction requirements, we are committed to a strategic approach to renewals and infrastructure investment. Our goal is to be efficient and effective in finding low-carbon solutions that enhance resilience. Not only are these solutions environmentally friendly, but they are also cost-effective.

To achieve this, we are using tools like Lifecycle Assessment (LCA) and strategic impact assessments. These tools help us better understand and manage the climate-related aspects of our projects. The goal is to make sure that these sustainable infrastructure principles and tools are consistently applied across all council projects. This way, our decision-making processes for infrastructure development will be consistent and in line with our commitment to sustainability. To achieve this, we continue to improve our infrastructure planning and delivery in a collaborative and coordinated way across multiple disciplines including transport, housing, and water. We are aiming for an integrated, reliable network, emphasising green infrastructure to address natural hazards.

We have identified two pathways for addressing the challenges of adapting to and mitigating climate change.

- Targeting emissions reductions to achieve the greatest gains and operational efficiencies.
- Growing our understanding of climate adaptation impacts and costs.

The rationale for these options are outlined below.

Targeting emissions reductions to the greatest gains and operational efficiency

In 2019, Wellington City Council declared a climate and ecological emergency, leading to the adoption of Te Atakura – First to Zero as our climate action strategy. Te Atakura focuses on three main objectives:

- Reducing the city's emissions to net zero by 2050, with substantial cuts before 2030.
- Achieving net-zero emissions for the Council itself by 2050.
- Enhancing Wellington's overall resilience.

Our city's target is a 57% reduction in 2020 emissions by 2030, reflecting the urgency of action. The Council is also aiming for a 57% reduction in its own emissions by 2030 and net-zero emissions by 2050.

Considerable progress has been made, with a 10% reduction in city emissions since 2020 and a 44% reduction in the Council's emissions since the 2021 financial year.

The Council's Emission Reduction Plan (ERP) focuses on decarbonising assets through electrification, efficient landfill management, removal of fossil gas from buildings, and transitioning

the vehicle fleet to electric alternatives. These actions are not just present-day investments but contributions to a sustainable future.

In trying to achieve these objectives the principal options are:

- Complete the lowest cost actions first.
- Focus on a few targeted actions that will achieve the greatest impact and operational cost efficiency.

While progress is underway, additional substantial emissions reductions are crucial to staying well below a 1.5 degree warming scenario. Immediate cuts are more impactful, emphasizing the urgency of our efforts. Reducing emissions at the organisational, city, national, and global levels is essential to prevent a world where the impacts of climate change outpace our adaptive capabilities, particularly beyond 1.5 degrees of warming. The Council acknowledges the significance of its emissions, particularly from landfills and certain facilities, and is actively working towards addressing these challenges, electrifying its fleet, and exploring alternatives for gas-heated pools. Degasification of the pools will contribute significantly to the emissions reductions target. In many cases investments in these climate mitigation measures will result in reduced operational costs as well. Our commitment remains firm – to reduce emissions for a sustainable and resilient future.

Grow our understanding of climate impacts and adaptation costs

Natural hazards already pose risks to our infrastructure, and climate change is expected to amplify the frequency and intensity of these events across the city. The physical risks from climate change may not only affect existing infrastructure in the next 30 years but are likely to increase over the longer term.

Due to the lifespan of carbon emissions in the atmosphere, many changes are irreversible. Therefore, it is important to support the city to adapt to the impacts of climate change, due to the long lifetime of infrastructure and assets (50 years or more), high upfront costs and limited flexibility. Understanding climate risks and embedding resilience from the outset is critical to ensuring assets meet their objectives in terms of serviceability, financial return and social outcomes.

We base our planning for climate change on modelling by NIWA for the Wellington Region, which predicts rising sea levels, increased average annual temperatures, rainfall, rainfall intensity, wind intensity, windy days, and drought-like conditions. This anticipates heightened risks from floods, landslides, storm surge, coastal erosion, and inundation, potentially causing loss and damage to infrastructure, biodiversity, and threatening social, cultural, and economic well-being.

While work is underway to better understand our climate change risk exposure, we do not currently have a complete understanding of the asset-level risks and options for adapting our infrastructure to climate change. Therefore, our principal option is to focus on gaining a systematic quantitative understanding of the localised impacts and developing adaptation plans anticipated in the next 30-100 years. Council has undertaken the first step having recently completed the 2023 Climate Risk Assessment Report (risk screening and qualitative assessment) and has led the development of the Wellington Regional Climate Change Impact Assessment.

These reports indicate that our climate change risk profile highlights that Wellington is likely to face increased exposure to various impacts, including coastal inundation affecting water, drainage, waste assets, Council buildings, parks, reserves, and road assets, especially those in low-lying areas.

We are conducting a climate risk assessment of critical public infrastructure in Wellington and developing an adaptation plan for Council-owned assets, enabling us to plan for climate adaptation costs alongside future asset renewal cycles. It is crucial to acknowledge that adaptation costs will rise significantly over time, particularly if emission reduction targets are not met. Our commitment is to adapt and evolve, ensuring the resilience of Wellington in the face of a changing climate.

WCC's climate risk profile across its three risk areas, over time and under each scenario



To increase the climate resilience of our assets and infrastructure we will (a) reduce the vulnerability of existing assets and (b) ensure new infrastructure is fit for a changing climate by embedding climate change adaptation and resilience into our future planning by:

- **2024** - develop a climate adaptation framework to embed climate risk management and adaptation planning into Council's new asset and infrastructure management framework and processes.
- **2025** – undertake quantitative climate risk assessments for Council's assets; and develop processes, guidelines and digital tools to support Council reduce climate risks and make climate-resilient decisions in asset management investments, renewals or upgrades decision-making processes.
- **2026** – develop the Council's first Climate Adaptation Plan that will include asset and infrastructure.

Strategic rationalisation to better manage the overall asset portfolio

Broad options for addressing all the challenges include:

- Continue to make decisions as issues arise and add new assets when existing ones no longer meet requirements.
- Ensure we are more strategic in the management of the of the portfolios of assets we own.

The principal option we have chosen is: Strategic rationalisation to better manage the overall asset portfolio. This means ensuring we have the right assets to meet the needs of the community before investing in renewals, upgrades or new. It also means considering selling or decommissioning some assets. Our rationale is provided below.

We cannot afford to continue maintaining, operating, and renewing all our assets we have in the way that we have been doing. Adding more assets without considering affordability is also not sustainable. Therefore, we must pause and reset. This means taking a careful look at all our assets and conducting strategic reviews. These reviews should be done by looking at portfolios of assets, considering the bigger picture. We must also take the time to ensure our investments are financially sustainable and contributing towards our community outcomes and LTP priorities.

To address these challenges, we need to be coordinated and considered at a whole of organisation and city level. Recently, the council adopted Te Awe Māpara (Community Facilities Plan), a guide for decision-making on community facilities for the next 30 years. This plan is based on a city-wide needs analysis that highlighted issues with the current network of facilities.

Key challenges include:

- Many of our community facilities are small, ageing, not fit-for-purpose, and many face increased or new risks associated with climate change and natural hazards.
- While the city is well-covered geographically, the design, size and quality of facilities hinder our ability to meet current and future needs as the city grows.

Te Awe Māpara outlines 58 prioritised actions for investigations and planning over the next 30 years, with 26 of these to be completed in the first six years of this LTP.

We have already reviewed our performance venues, focusing on the operational model. The key finding of the report is the Wellington City Council (WCC) operating model for the performing arts venues is sub-optimal and it is not set-up for success. The model in its current form lacks alignment, transparency, and accountability in relation to how civic performance venues contribute to agreed WCC strategies and objectives. There is a significant opportunity to shift to a more effective operating model. In addition, there is a significant overlap between performance venues, civic venues, and civic buildings. It makes sense to review this portfolio of building assets together. A feasibility study will take place over the first 3 years of this LTP to identify options to optimise the operation of this portfolio.

This strategic rationalisation approach is essential for managing our assets efficiently, ensuring financial sustainability and ensuring they align with the city's future needs.

The way we manage our assets must take this strategic approach. Further detail about managing, maintaining and renewing our assets follows.

Knowledge Management

The foundations for good Asset Management (AM) practices are people, processes, systems, and data, as defined in the International Infrastructure Management Manual (IIMM). Quality asset data provides the evidence to enable better investment decision making and cross asset optimisation.

Asset data is generally collected through data capture programmes, or operationally through our service providers and asset managers and their teams. At WCC, data is captured through our facilities management provider, through ongoing assessments by inhouse specialised staff, as well as large scale condition assessment programmes, as has just been completed for our vertical asset portfolios.

AM information sets and the systems where they are stored are summarised in the table below. Refer to each AMP (Asset Management Plans) for the complete list of systems specific for each of the activities.

Information Sets

| Information | Purpose | Name | Information Type | Activity | Confidence Grades |
|-------------|--|-----------------------------|---|-------------------------|-------------------|
| Financial | Ensures assets that are acquired are registered and subsequently treated according to financial policy and accounting standards. | OneCouncil (Technology One) | Budgets, FAR. | All | C - Medium |
| Physical | Captures asset attributes such as size, age, condition, and location | SPM Assets | SPM holds individual assets records, condition data, life cycle analysis and reporting functionality. | PSR, Property, Landfill | B - High |
| Physical | Captures asset attributes such as size, age, condition, and location | RAMM | RAMM holds individual assets records, condition data, maintenance costs, forward works programmes, valuation. | Transport | B - High |

| | | | | | |
|-------------|--|-------------------------------------|---|-----------------------------------|---------------|
| Physical | Captures asset attributes such as size, age, condition, and location | OneCouncil (TechnologyOne) | OneCouncil holds individual assets records, condition data, maintenance costs, valuation. | Open Spaces, Property, Landfill | C - Medium |
| Physical | Interactive map-based information | ArcGIS | Aerial photography, property and road boundaries, assets. | Open Spaces, Property, Facilities | |
| Physical | Interactive map-based information | PowerBI | Aerial photography, property and road boundaries, assets. | Transport | |
| Operational | Job management tool for programming and claiming. | RAMM Contractor | Asset activity information. | Transport | A – Very High |
| Operational | Job management tool for programming and claiming. | OneCouncil (Technology One) | Asset activity information/Work management | ALL | A – Very High |
| Operational | For compliance monitoring and reporting | SAP (FM Provider Software – Ventia) | Compliance data (buildings). | Facilities | |

Confidence in our asset data improves the confidence in our investment decision making, enabling effective programmes and robust long-term financial forecasts to be developed. Our confidence ratings are based on the criteria outlined below.

Data confidence grades

| Confidence Grade | Grade Description |
|------------------|--|
| A Very High | Highly Reliable <2% uncertainty Data based on sound records, procedure, investigations, and analysis, documented properly, and recognised as the best method of assessment. |
| B High | Reliable ± 2-10% uncertainty Data based on sound records, procedures, investigations, and analysis, documented properly but has minor shortcomings, for example the data is old, some documentation is missing, and reliance is placed on unconfirmed reports or some extrapolation. |
| C Medium | Reasonably Reliable ± 10-25% uncertainty Data based on sound records, procedures, investigations, and analysis which is properly documented but has minor shortcomings for example the data is old, some documentation is missing, and reliance is placed on unconfirmed reports or significant extrapolation. |
| D Low | Uncertain ± 25-50% uncertainty Data based on sound records, procedures, investigations, and analysis which is incomplete or unsupported, or extrapolated from a limited sample for which grade A or B is available. |
| E Very Low | Very Uncertain > 50% uncertainty Data based on unconfirmed verbal reports and/or cursory inspection and analysis. |

Asset condition is one the of key factors we employ in the development and prioritisation of our programmes of work. Having accuracy and confidence in our condition data is therefore vital to be able to assess and manage the assets in an effective manner.

The current state of our infrastructure assets is summarised in the individual Asset Management Plans (AMPs). The condition scoring regime we use is a standard 1 to 5 scale, 1 being Very Good condition and 5 being Very Poor.

Condition Rating Scale

| Condition Score | Colour | Condition Rating |
|-----------------|-------------|------------------|
| 1 | Dark Green | Very Good |
| 2 | Light Green | Good |
| 3 | Yellow | Fair |
| 4 | Orange | Poor |
| 5 | Red | Very Poor |

The Condition Grade Index (CGI) is the average condition grade of assessed components weighted by their gross replacement cost. This index is used to summarise and monitor overall condition for our assets managed in the SPM information system which excludes Transport. The CGI operates on a different scale to the condition rating which needs to be considered when using for decision making purposes.

Condition Grade Index Scale

| CGI Range | Colour | Condition Rating | Description |
|-----------|-------------|------------------|--|
| 0-1.499 | Light Green | Good | A CGI of less than 1.5 suggests that an excellent condition without any component in poorer condition. |
| 1.5-1.99 | Yellow | Fair | Less than 2.0 it is likely that the site is in good to excellent with only a few components in a poorer condition. |
| 2-2.99 | Orange | Poor | Greater than 2.5, there is a high proportion of components in a poor condition. |
| 3-5 | Red | Very Poor | Majority of components are in a poorer condition. |

Changing Technology

Technology plays an important role in how we use and build things like roads and buildings. Thanks to technology, people can now live, work, and have fun in diverse ways. The adoption of technologies has allowed for more flexibility about when and where people live, work, and recreate. The trend towards hybrid working and learning was accelerated during the pandemic and has led to changing patterns of movement and demand which impacts how infrastructure networks perform. Developments in Machine Learning, Artificial Intelligence, Telecommunications Connectivity and Reality Technologies will continue to enable people to easily change how they live. This in turn affects what we need from our infrastructure networks. Technology also impacts how infrastructure is planned, built, and operated.

We now use things like Digital Twins, Mapping Technology and the Internet of Things which enable the modelling, visualisation, optimisation, and prediction of how infrastructure, has and will perform. This investment in technology can increase the resilience, adaptability, and certainty of performance of infrastructure through time and enable it to better meet the strategic outcomes of the city. The Council is presently investing in an Underground Asset Map which will provide more

reliable, accurate and complete data about the location of underground services. This map of the underground space in the city will enable more certainty for people planning, building, maintaining and operating infrastructure in the city and is foundational to improving the administration of the space within the city's streets and public spaces.

Maintaining existing assets

We manage our assets through a mix of reactive and proactive investment as we set out to work under a 'lowest whole of life' framework. This will always be based on our asset data and as the maturity of our asset management progresses, we will achieve better outcomes with our investment. Organisation maturity combined with better decision making will deliver better outcomes.

Improvement of our asset data has been a focus leading up to the current LTP. We are now more confident of the integrity of our asset data across many of the asset groups and this provides a solid foundation for the current LTP. Maintaining what we have is not always the right thing to do. Maintenance investment is considered in relation to the renewals programme to optimise both intervention timing and level of service across the assets. When the operational and maintenance costs of retaining an asset are equivalent to building new, this may be an indication to dispose of the asset and build a new one that meets the community needs.

Renewals

Impact of LTP Amendment on renewals approach

A review of the Council's capital programme was undertaken as part of the LTP Amendment, informing two options for addressing the Council's two key financial risks.

When determining the scope for the review of the Capital Programme undertaken as part of the LTP Amendment preferred option (option 1), it was agreed that the capital programme should prioritise the maintenance and renewals of existing assets over upgrading or building new.

Because in the current LTP, renewals expenditure is already set at 75% of unconstrained renewal funding (apart from water) for the first ten years of the plan, any changes to the capital programme should avoid further reducing renewals expenditure.

However, the 2025/26 Annual Plan includes some changes to the capital programme, outside the LTP Amendment, that may have resulted in changes to renewals expenditure. This can include (but is not limited to) updated inflation and depreciation assumptions, project rephasing, and cost refinement.

Our approach to asset renewals is centred on progressively restoring and renewing individual assets that have reached the end of their useful life. The goal is to bring these assets back to their original condition or capacity, ensuring they meet required levels of service. However, before a decision is made to renew any assets, we determine if the asset is still required and if so, if a like for like replacement is required or an upgrade.

Our capital investments cover three investment streams:

- Renewing existing assets: Preventing assets from failing to support levels of service by systematically renewing them.
- Upgrade, creation, or purchase of new assets: Addressing growth in demand or changes to levels of service by investing in new assets.
- Investment in assets that are held for financial return or future opportunity value: Investing in assets that provide a financial return or have potential future value.

Renewal and replacement strategies are determined based on:

- Risk – Action is justified if there is a risk of failure and associated safety, financial and commercial effects.
- Asset Performance – renewal is necessary if the asset fails to meet the required levels of service and compliance.

- Economics – Renewal is considered when it is no longer financially sensible to continue to repair the asset.

Renewal and replacement needs are identified through:

- Analysing condition reports
- Maintenance records (asset failure and expenditure history)
- Service records
- Observations by staff and contractors

Short and long-term asset renewal programmes are prepared based on identified forecasted renewal needs, considering remaining asset lives criticality and risk. Deferred capital renewals will be planned for future inclusion in programmes.

Renewals investment is prioritised to balance levels of service and lowest cost of life for asset groups, aligned with resilience and strategic goals such as mode shift and emissions targets. We then apply the affordability lens taking into account the quantum of required investment across Council activities. Decisions are complex across the Council's infrastructure due to varying asset lives requiring coordination for optimisation of investment, where the level of investment for renewals is balanced with affordability, asset consumption and the Council's levels of service. Given debt capacity issues in the development of the 2024 Long-term Plan a decision has been taken to **target** renewals at 75% of unconstrained forecasts for ten years of the LTP.

Prioritising renewals funding enables the Council to trade off non-critical asset risk with the need to increase investment in our three waters assets. An increased budget from 2034 will be programmed to catch up – the intent being that this deferral of renewal funding and spending would be fully caught up over the life of the 30-year Infrastructure Strategy and therefore the risks and service impacts of the decision should be temporary. Within this financial constraint, we will ensure that within different activity classes, renewals are prioritised based on criticality and where assets are in the poorest condition.

This decision applies to all renewal budgets other than three waters renewals, which have been subject to specific decision making through the 2024 LTP. Note that where there is data and information that does not support this target, separate decisions were taken (most notably for transport renewals).

Funding renewals later than forecast replacement requirements creates risks to asset condition and performance. The management of renewal budgets may also lead to impacts to service levels delivered to the community. Overall, the Council plans to manage risk through ensuring that within different activity classes, renewals are prioritised based on criticality and where assets are in the poorest condition. Safety and resilience will also be prioritised. In some cases, this has meant that renewal budgets for some activities have not been reduced the full 75% of forecasts.

Where less than 100% of renewals are budgeted it is imperative that this risk is well understood and signalled in terms of asset consumption, and service decline. Where infrastructure has been funded sub-optimally, we will identify any efficiencies that can be sought to reduce costs (that is, doing more for less) as well as monitoring the backlog ensuring our plans include a focus on lowering risks in subsequent years. The Council has, where practicable, constrained renewals and assumed some risk across sections of our infrastructure (predominantly transport, buildings, and facilities) with the knowledge and data to support this risk by identifying renewal backlog and forecasting this into later years 2034 –2054, where any degradation is addressed. This information and knowledge is available through the recent implementation of our Asset Management Information System (SPM) and a comprehensive condition assessment survey for our buildings.

This approach, in deferring renewals to some of our infrastructure means we are consciously prioritising

our investment to meet our biggest challenge within a constrained funding environment. The highest priority infrastructure investment over the next decade is required to support repair and remediation of the City's water network and earthquake prone buildings, as well as how we adapt to climate change impacts. Prioritising the interventions and work programme for affordability

New infrastructure is expensive. To manage and operate our assets in a financially sustainable way, as well as delivering to meet the needs of our communities, growth, and climate change, we need to take a strategic and integrated approach. We are applying the hierarchy of interventions, as described in the New Zealand Transport Agency's Planning and Investment Guidance and in alignment with the Infrastructure Commission, considering lower cost interventions before higher cost interventions. This includes:

- Integrated land use and infrastructure planning.
- Manage demand through behavioural science techniques such as pricing, redesigning services, and using technology.
- Making best use of existing infrastructure by optimising levels of service.
- Using best practice business cases and planning and prioritising to inform good decision making when investing in infrastructure.

The overall approach to prudently managing our financial position for the 2024 LTP is outlined:

- Reprioritise and rephase the capital programme as follows:
 - Complete works underway – examples include things like the Town Hall, Te Matapihi Central Library, parking enforcement technology roll-out etc.
 - Deliver what is legislatively / contractually required – examples include Housing Upgrade Programme phase 2, multi-year contracts, earthquake strengthening, delivery of the Te Awe Mapara Community Facilities Network Plan which has now been adopted.
 - Infrastructure deficit / challenge – invest in areas where there are significant infrastructure challenges, such as three waters and transport.
 - Incorporate regulatory and non-built solutions – invest in policy frameworks and nature-based solutions such as water sensitive urban design to limit the need for infrastructure investment.
 - Reprioritise and rephase – rephase, reprioritise and rescope the remainder of the capital works programme so that it is evenly distributed over the following ten years of the long-term plan and beyond and fits within the available budget parameters.
- Maintain financial capacity for the future:
 - Investment portfolio – explore whether the current investment portfolio can be better utilised and targeted towards dealing with the city's natural hazard risks and insurance costs pressures.
 - Renewals – update renewal programmes to reflect better asset data that has been developed and defer what we can on non-critical assets, without impacting too severely on asset risk. We have set a target of funding renewals at 75% of the anticipated need, in all asset categories except 3 waters. This will occur for the first 10 years (2024-2034) and enable us to trade off non-critical asset risk with the need to increase investment in our 3 waters assets. An increased budget from 2034 will

be programmed to catch up. Within this financial constraint, we will ensure that within different activity classes, renewals are prioritised based on criticality and where assets are in the poorest condition.

- Revenue – increase revenue and explore alternative funding sources where appropriate.
- Levels of service – explore adjustments to levels of service over time. We will undertake a review of all our levels of service in the first 3 years of this LTP and identify whether we can close the gaps over the years 11 to 30 period, or whether to adjust levels of service downwards.
- Adjust to external cost pressures:
 - Pause and reset – develop a clear strategy for dealing with the Council's earthquake prone buildings. This will enable robust decisions on these venues to be made as part of the 2027-37 LTP.
 - Integrated delivery – ensure there is better integration and trade-offs between existing work programmes to drive efficiencies.
 - Work within tight budget parameters – this means operating within set inflation envelopes for key areas, requiring business units and some CCOs (Council Controlled Organisations) to take a more commercial approach / secure external funding to improving baseline funding position.

Financial affordability for both the Council and ratepayers means that we must focus on doing the right things at the right time in the most cost-effective way whilst deliberately managing risk. We will prioritise non-asset solutions to maximise the use of our assets and deliver value for money and operational efficiency.

Principal options by activity

Three waters

We have amended this Infrastructure Strategy to reflect the Government's Local Water Done Well water reform which directs a Water Service Delivery Plan to be enacted from 1 July 2026.

Council's preferred delivery model is a regional Council Controlled Organisation, which is under consultation alongside this LTP Amendment. The final delivery model will not be confirmed until after consultation in March-April 2025 and may be subject to decisions to be made by other regional territorial authorities. In line with Council's preferred option, it is assumed that from 1 July 2026 ownership of and responsibility for three waters assets will no longer sit with Wellington City Council.

This means there is a high degree of uncertainty in relation to the ownership and maintenance of water infrastructure. As a result, we have amended this Infrastructure Strategy to reflect the preferred option (i.e. non-Council ownership from 1 July 2026). We anticipate further changes to the Infrastructure Strategy will be required following the implementation of a Water Service Delivery Plan. However, until that occurs, the Infrastructure Strategy remains valid.

Wellington's three water services of drinking water, wastewater, and stormwater management are delivered through an extensive pipe network and associated infrastructure.

There are significant constraints and levels of service issues across our water services assets. The challenges of aging infrastructure, population growth, climate change, increasing environmental regulation and service delivery expectations means that we must ensure that there is adequate financial resourcing to ensure that infrastructure goals can be met within financial constraints.

These issues include:

- Aging infrastructure
- Population growth and increased demand on supply
- Leaking drinking water pipes and increased service interruption.
- Increased uncontrolled wastewater overflows to the environment.
- A significant and growing backlog in drinking water pipe renewals.
- Deteriorating asset condition as the infrastructure networks age.
- Flooding.

Growth adds additional pressure to the network, which must be managed effectively to ensure continued levels of service.

To accommodate future population growth in the Wellington City Council area, there will need to be significant upgrades to 3-waters infrastructure, with intervention needed to meet growth in the following way.

- Central City (in Te Aro, Adelaide Rd), Newtown, Johnsonville, Tawa – immediate and significant intervention to meet short term growth forecasts to create development capacity in the 3- water networks.
- Newlands, Mt Cook, Mt Vic, Hataitai, Aro Valley, Berhampore, Island Bay, Khandallah, Ngaio, Crofton Downs - short term interventions to meet medium-term growth forecasts and create development capacity in the 3-water networks.
- Karori, Kelburn, Brooklyn, Thorndon, Churton Park, Lyall Bay, Kilbirnie, Miramar – medium term intervention to create development capacity in the long term.
- Greenfields – short to medium term structure planning in place to lead long term outlook for future development led by others.

There is a significant amount of investment required in three waters over the next thirty years. While we are proposing to spend more than we ever have in the 2024-34 LTP it is still not at the level proposed by Wellington Water as we need to balance what is required with what we can

afford. Therefore, we are pushing some of the required investment in the networks into years 11 to 30 and under the current delivery model (that is, through Wellington Water) this will be a continued challenge to the Council. To address this, we are focused on:

- Continuing to collect better information about assets to ensure we are investing at the right time in the right assets, as well as mitigating the impacts of failure.
- Looking to invest as much as we can in three waters whilst also managing the other investment priorities, such as earthquake prone buildings.
- Investing to ensure we are operating an efficient network, for example looking at investment in water meters and the construction of the sludge minimisation plant.
- Working collaboratively with the other region's Councils to discuss the future model of three waters delivery with a commitment to establishing a regional council-controlled organisation to own, manage and deliver three waters infrastructure.

Council's role

It is a core statutory role of the Council to provide safe drinking water, manage stormwater, and take away and treat wastewater. This service is delivered through the three waters pipe network and associated infrastructure.

Delivering through Wellington Water Limited

The Council set up a Council Controlled Organisation – Wellington Water Limited (WWL) – in 2014 to manage the three waters services and assets. Other shareholders include five other councils in the region (Hutt City, Porirua City, Upper Hutt City, South Wairarapa District, and Greater Wellington Regional Council). It is contracted under a collective Management Services Agreement which requires it to, amongst other things, safeguard the Councils' water assets from damage, loss and destruction and keep the assets in good condition and repair.

~~The repeal of the Three Waters Legislation reverts to council ownership and control of water assets, with increased environmental regulation around discharges. Existing arrangements will be retained for the 2024 LTP and associated planning documents. That is, the Council will continue to own three water assets and fund the service. Wellington Water Limited will continue to plan and manage the network as well as deliver the service on behalf of the shareholding Councils.~~

Wellington Water is governed by a Board of independent directors, the chair of which reports to the Wellington Water Committee. The Wellington Water Committee is made up of representatives from each of the shareholding Councils and is responsible for providing overall leadership and direction for Wellington Water.

Wellington Water use these five regional strategic priorities to provide advice.

- Look after existing infrastructure.
- Support a growing population.
- Sustainable water supply and demand (and more resilience in times of shortage).
- Improving environmental water quality.
- Achieving net zero carbon emissions.

Wellington Water's advice in the 2024 – 2027 LTP was to investment primarily in 'Looking after existing infrastructure', sustainable water supply and demand, and 'improving environmental water quality'.

Wellington Water Limited is accountable for all asset management activities, including asset condition assessment, on behalf of WCC. The focus, until recently, has been on understanding where critical pipes are within the network. An increasing backlog of leaks is leading to declining levels of service and the need to increase funding for reactive interventions. A better use of our constrained funding would be to invest in renewals which requires an optimised renewals

programme, improving resilience, managing critical assets and improving asset data knowledge are all important aspects of maintaining our network.

Whilst the asset management and planning function continues to improve, some significant data gaps still exist, and these are highlighted below.

During the last 3 years, Wellington Water Limited completed an assessment of Very High Critical Assets (VHCA) across our 3 waters network and provided investment advice as part of the 2024-34 LTP. VHCA are assets that have a very high consequence if they fail. It is important after an unexpected event that VHCA and high criticality assets (HCAs) are back up and running as soon as possible to maintain public health and safety.

Wellington Water assessed the below:

- 189km which is about 8% of total pipes.
- 65 or 100% of the reservoirs.
- 35 or 28% of the pump stations.
- 60 wastewater treatment plant assets were selected for detailed investigation.

The asset assessment informs Wellington Water's physical works programme. The biggest risks are assets in poor or very poor condition, and these will be prioritised for replacement. Wellington Water uses modelling to determine asset condition grades for the wastewater and drinking water networks. Asset condition modelling considers factors like pipe age, material, expected lifespan and pipe inspection records.

The asset assessment informs Wellington Water's advised physical works programme. The biggest risks are assets in poor or very poor condition (44% of the capital's wastewater pipes and 25% of drinking water pipes), which will be prioritised for replacement.

Reservoirs also need remedial works for safety and contamination risks.

The three waters assets are discussed separately below:

- Water Supply (bulk drinking water)
- Sewerage and the treatment and disposal of wastewater
- Stormwater

As mentioned above, the Council's water services are delivered through Wellington Water Limited.

We've recently independently reviewed the service delivery efficiency of Wellington Water. There are a number of recommendations to improve service delivery. Shareholding councils have agreed to pursue operational improvements through the inclusion of performance and productivity based KPIs into the 2024 Letter of Expectations.

Wellington Water Limited has advised that the maximum deliverable programme would cost \$2.5b, of which \$1.8b is Capex and the balance is Opex. We're proposing to fund \$1.8b (capex and opex) over 10 years¹, which is what Wellington City Council can afford. The waters programme is designed around the budget and what is most critical to deliver.

Several of the major projects are in a very early stage of planning, which means there is a high level of cost uncertainty. Wellington Water Limited will take a tactical approach to delivering the spend through balancing and prioritising its investment, targeting specific assets and speed of ramping up. Key considerations in this are expected to be both Wellington Water's and market capacity to deliver as well as asset risk of failure and affordability.

¹ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

The following have been prioritised.²

Opex costs

- \$680.0m over ten years, with year 1 at \$66m. Including:
 - \$2.4m for planning for universal water meters in first three years
- \$5.3m Opex pa for leak / reactive maintenance

Note, the ongoing consequential opex requirement for the universal residential smart water meters will be determined through the planning, design and procurement phase. Once this is complete, council can make an informed decision on how to incorporate the ongoing costs into future opex budgets.

Capex costs

- \$1.2b over ten years, including:
 - \$143m for smart water meter roll out from year 4.
 - \$23.1m for Golden Mile Renewals
 - \$10.8m to start Bell Road and Moi-i-te-Ra reservoirs including inlet/outlet mains from year 7
- \$32.8m for pressure management and additional water renewals, and increased reactive renewals for all three waters
 - \$24.2m for risk contingency for the Airport Wastewater Triplicate Interceptor and one section of the Eastern Trunk Main
- \$15m for additional renewals at the Moa Point Wastewater Treatment Plant
- \$2.8 million in the CAPEX program for wastewater upgrades for a trunk sewer in the Kaiwharawhara stream in Ōtari-Wilton's Bush.

Water Supply

This information underpins the current approach to investment planning, asset management planning, asset renewals and infrastructure project delivery. Council's preferred option assumes that ownership of and responsibility for water assets will no longer rest with Wellington City Council from 1 July 2026.

Strategic direction

Clean, safe drinking water is essential for residents' quality of life and wellbeing, and a reliable water supply is essential to support business activity in the city.

Wellington Water manages the bulk water network on behalf of the GWRC. The treated drinking water that WCC receives is drawn from the Te Awa Kairangi/the Hutt River, the Waiwhetu Aquifer and the Wainuiomata and Orongorongo rivers, is stored in the reservoirs across the city, and is distributed through the drinking water supply piped network.

Effective water supply services are crucial to achieving Council's five outcomes and aligns to one of the Council's nine priorities – *"Fix our water infrastructure and improve the health of our waterways."*

As the city grows, additional drinking water storage facilities and network upgrades are required to facilitate this growth. New assets can also provide sufficient capacity for existing shortfalls against target levels of service.

² Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$1,985 million as at 30 June 2023 and include:

- 921km water pipes
- 68 reservoirs/tanks
- 34 pump stations
- 98,000 valves, hydrants
- 72,000 service laterals

Asset condition and lifecycle

Cast iron pipes in the Wellington central city area are well past their useful life with a failure history and material deterioration confirmed by laboratory analysis. Overall, water supply assets are in moderate condition with an estimated average remaining useful life of 30-40%.

There is more work to be done regarding the collection of reliable physical asset condition data for critical and non-critical assets. Wellington Water Limited are aware of the location of the critical pipes within the network. Next steps involve documenting and reporting against each of the infrastructure networks in terms of value, age, materials condition and asset performance.

The results of the Very High Critical Assets condition assessment indicate that majority of the very high criticality pipes fall between 'very good and moderate' condition. However, over 25% are in poor or very poor condition. There is low confidence in the condition assessment of the balance of the assets due to the volume that is assessed through desktop assessment. This means that there is a high level of uncertainty in planning and forecasting maintenance and renewals.

Based on the desktop assessment and VHCA work, an estimate of the relative condition of assets is shown in the figures below. ~~This information underpins the approach to investment planning, asset management planning, asset renewals and infrastructure project delivery.~~

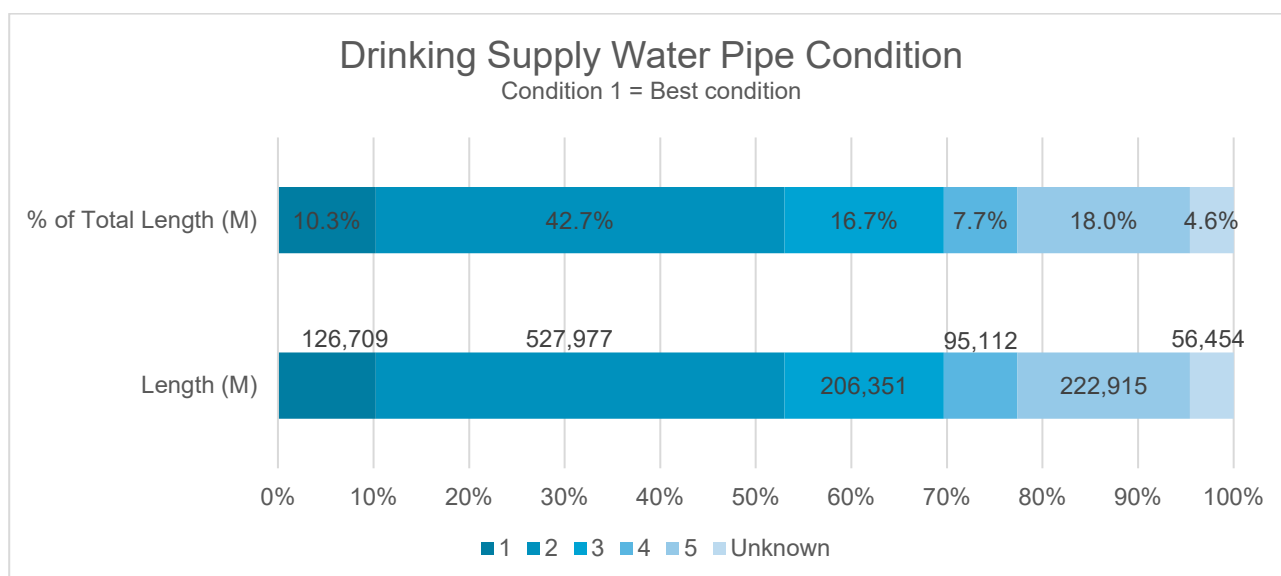


Figure 3: Drinking Water Pipes Condition

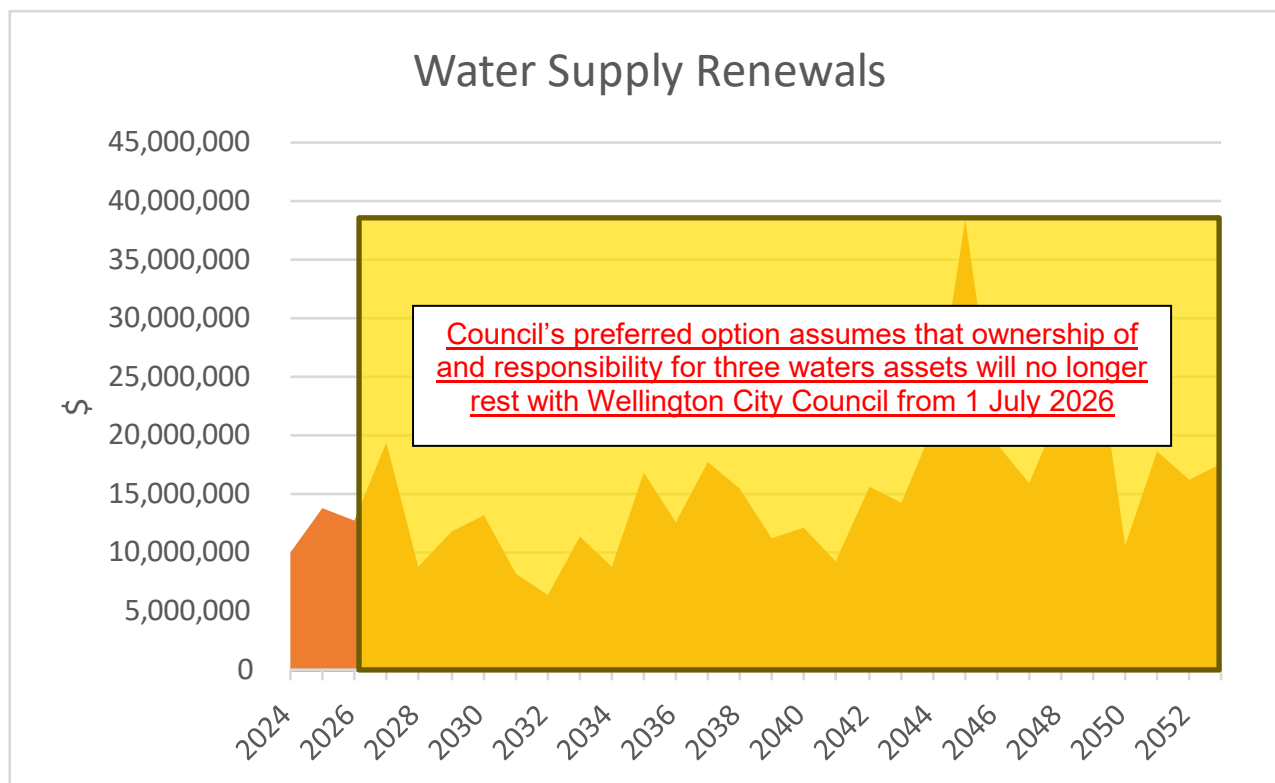
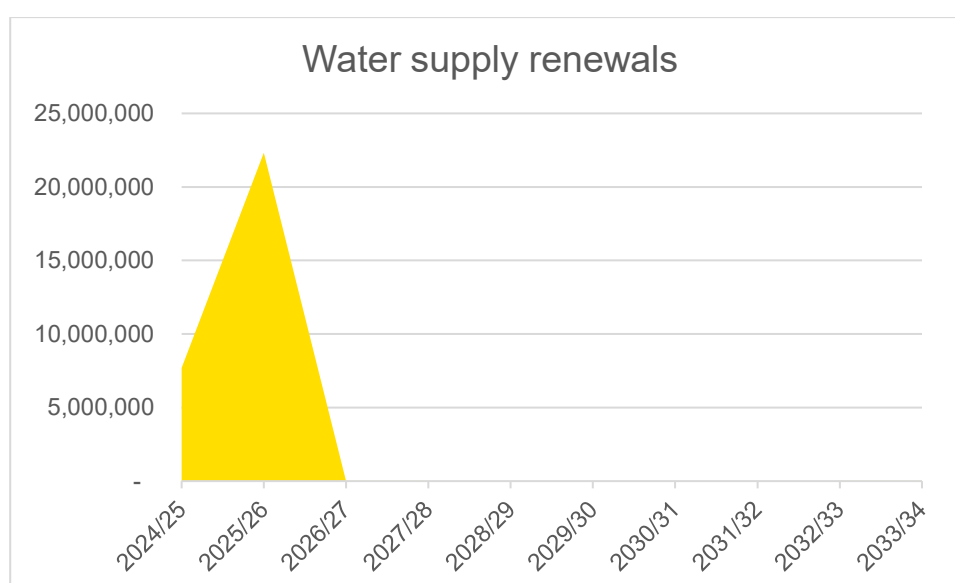


Figure 4: Water Supply Pipe Network Renewal Profile³



Level of service and performance

Council's role is to provide a secure supply of safe and healthy drinking water to communities and businesses. There are a range of technical performance indicators that measure water quality standards, overall performance of the network, and customer satisfaction with the service.

While water is delivered to households and businesses and meets health standards, the current water supply network has material challenges and is not achieving some of the agreed levels of service. The water supply network has a substantial number of assets that have exceeded their expected useful life. Approximately 31% of drinking water is lost through the public pipe network, which is very poor according to international benchmarks, and an estimated further 10% within

³ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

private property. This is costly and requires increasingly severe water restrictions over summer periods when rainfall is less and source capacity decreases.

There are gaps in Wellington Water's knowledge about our assets. This knowledge is essential to help Wellington Water Limited to intervene with planned maintenance or replacement before assets fail, and to drive an ongoing programme of renewal and enhancement investment. Currently, response times to repair leaks in the network are consistently not being achieved. In the 2021 LTP, auditors have highlighted the ability of Wellington Water to report accurately against their measures.

See Council's annual report for further information on levels of service and performance.

Decisions taken as part of the 2025/26 Annual Plan include an increase in funding for 2025/26 to continue the increased investment in addressing 3 Water infrastructure challenges.

Key challenges

This activity group is affected by all the identified key challenges.

- **Aging and declining condition of infrastructure** – Around 30% of the drinking water network has passed or are approaching the end of life based on age. Using age as a proxy for condition, Wellington Water Limited has advised that more than 50% of the network is expected to require replacement within the next 30 years.
- **Population growth and changing demand** – Forecast growth in our northern suburbs (Johnsonville and Tawa in particular) will put additional demand on the existing water storage reservoirs. Growth studies⁴ undertaken by Wellington Water Limited since the last LTP have been completed, which has helped to identify what work is needed to support our 30-year growth vision and to help quantify the level of investment required for this growth. Capacity is available in the short term for non-complex and smaller scale developments. However, significant upgrades to network infrastructure are required to accommodate growth to ensure compliance with the National Policy Statement on Urban Development.
- **Mitigation and adaptation to climate change** – Climate change is leading to an increase in extreme weather events, including extreme rainfall events and landslips which leaves water assets vulnerable to disruption, as well increased droughts which increases the risk of water shortages. Sea level rise and rising groundwater tables associated with climate change also have an impact on underground water assets and additional work is required to help us better understand the impact this will have on our infrastructure. The 2023 Climate Risk Assessment Report highlighted coastal inundation causing asset damage to water services infrastructure as one of the highest ranked risks, with a growing trend towards 2050 and 2100. Without adaptation, further climate-related changes are projected to have substantial impacts on water resources.
- **Earthquake hazards** – The ground our three water assets are in is subject to earthquakes and other natural hazards which leaves them vulnerable to disruption.
- **Affordability and deliverability** – The volume of work needed to keep pace with the aging assets and growth is unaffordable under the current funding environment and climate change impacts. Furthermore, the capacity of the construction market to deliver is limited. Due to increased environmental standards the requirements and costs for gaining and implementing resource consents is becoming more challenging and expensive. Whilst the number of leaks reported and detected has not increased significantly over the past few years, the cost to fix each leak has increased significantly due to increasing costs of traffic management, health and safety, and other inflationary costs on contractor resources. The net result of all of this is an ever increasing repair backlog and decreasing levels of customer satisfaction.

⁴ Undertaken for Tawa, Johnsonville, CBD and Newtown

Principal options

This activity and related solutions primarily contribute to the priority “*fix our water infrastructure and improve the health of waterways.*” We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Strategic rationalisation to better manage the overall asset portfolios** – We will prioritise fixing drinking water supply leaks over investment in additional supply as this will increase supply reaching customers.
- **Prioritising interventions and the work programme for affordability** – For operational and financial efficiency and overall affordability Wellington Water has prioritised repairing and replacing highest criticality assets in a very poor and poor condition.

Issues and options⁵

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|---|--|---------------|-----------------|---|--|
| Aging assets and significant leaks across the water networks Around 41% of our water is lost through leaks in the water system which reduces our supply capacity. | Managing water demand through education. | 2024 | 2024 | \$2m (detailed business case) - OPEX | Public engagement in voluntary water use reduction is at risk with a backlog of water leaks. |
| | Finding leaks through installing more water meters in the network. | | 2024 | \$3m (pressure control valves) - CAPEX | The installation of more pressure control valves will assist in leak detection and prioritised repair. |
| | (Adopted) | | 2027-2030 | \$143m (residential smart meters) – CAPEX | |
| | Additional funds for reactive water maintenance to clear the backlog of leak repairs | 2024 | 2024/25 | \$3.3m OPEX | |

Water Supply Activity Opex and Capex forecast⁶

| Year | Operating Expenditure | Capital Expenditure |
|--------------|-----------------------|---------------------|
| 2024/25 | \$103,396,303 | \$7,702,517 |
| 2025/26 | \$112,200,271 | \$22,324,923 |
| Total | \$215,596,574 | \$30,027,440 |

Figures are inflation adjusted

⁵ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

⁶ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

Sewerage and the treatment and disposal of sewage

This information underpins the current approach to investment planning, asset management planning, asset renewals and infrastructure project delivery. Council's preferred option assumes that ownership of and responsibility for water assets will no longer rest with Wellington City Council from 1 July 2026. The exception to this is the Moa Point Sludge Treatment Facility which will remain with Wellington City Council until its completion during the 2026/27 year.

Strategic direction

The primary purpose of the wastewater service is to protect public health by ensuring that wastewater is safely removed from private property and other public spaces. There is now an increasing focus on reducing the risk of illness and the environmental effects of discharges to waterways and the sea.

The City will need to change to comply with the freshwater quality standards set out in the National Policy Statement-Freshwater Management (2020) (NPS-FM) by 2040. This regulation seeks to reduce the risks to public health from recreation/food gathering, prevent further degradation to receiving waters, and respect the aspirations of iwi and communities to restore Te Mana o Te Wai.

The state of our wastewater assets must improve if we are to meet the level of service demanded by the NPS-FM and expected by mana whenua and our communities. Over time, we need to replace poor condition pipes and remove systemic overflows that divert sewage into the stormwater system which occurs when the wastewater system is overloaded during heavy rainfall.

Failures in the wastewater system are detrimental not only to environmental and human health, but also to the City's reputation.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$3,306 million as at 30 June 2023 and include:

- 1,077 km pipes
- 15km tunnels
- 39,000 valves and fittings, including manholes and access chambers
- 69 Pump Stations
- Two treatment plants (Moa Point and Kārori)

Asset condition and lifecycle

The wastewater treatment plants are reaching an age where many of the components will require renewal over the next 25 years.

A desktop assessment of condition estimated that 44.1% of the wastewater pipe network is in poor or very poor condition. However, the level of confidence of this information is low, due to the lack of on-site condition assessment. This means that there is a high level of uncertainty in planning and forecasting maintenance and renewals.

Wastewater assets include the Leachate Collection System. These assets are in moderate to good condition with an estimated average remaining useful life of 55%. There have been some minor seepages of leachate, but additions have been made to the Leachate Collection System to intercept these seepages.

Building assets are managed in SPM Asset Software. This includes individual asset records, asset registers, condition data, lifecycle analysis and reporting functionality.

Based on the desktop assessment and the VHCA work, an estimate of the relative condition of assets is shown in the figures below. This information underpins the current approach to investment planning, asset management planning, asset renewals and infrastructure project delivery. Council's preferred option for implementing the government's Local Water Done Well reforms assumes that ownership of and responsibility for Wastewater assets will no longer rest with Wellington City Council from 1 July 2026.

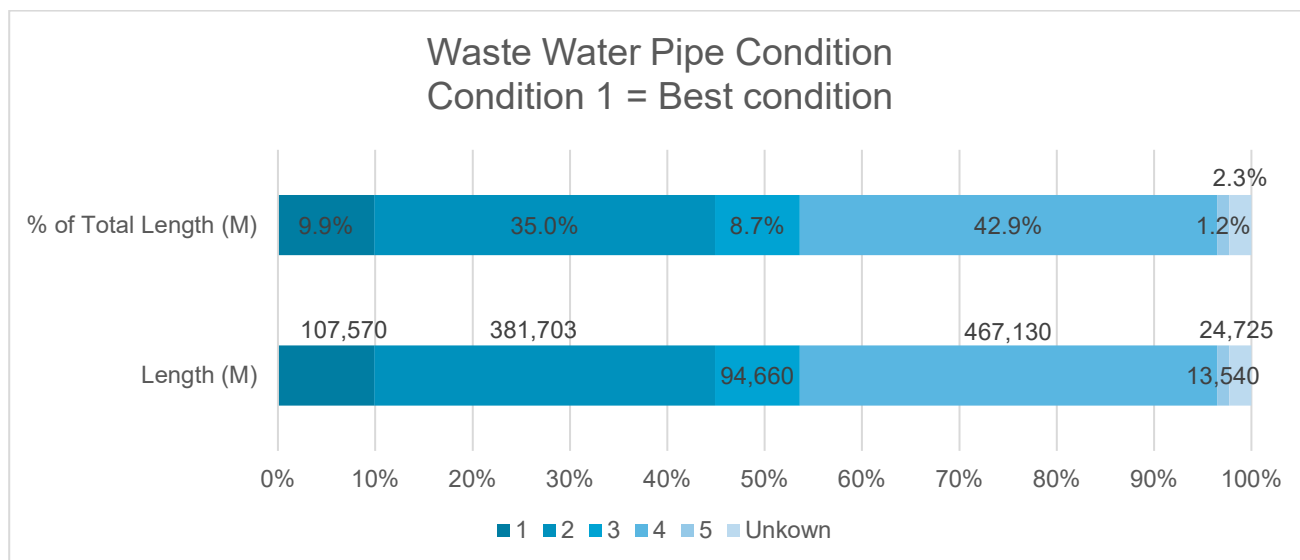


Figure 5: Wastewater Pipe Network Condition

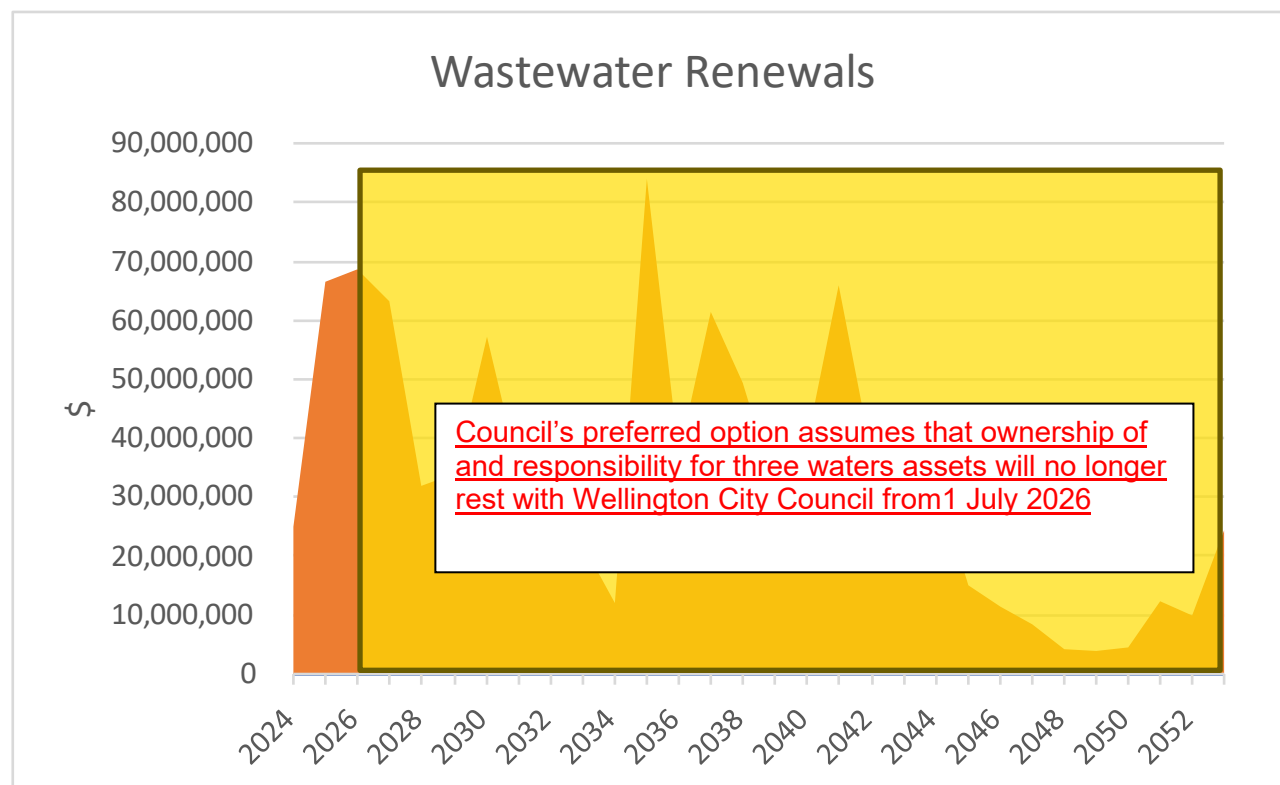
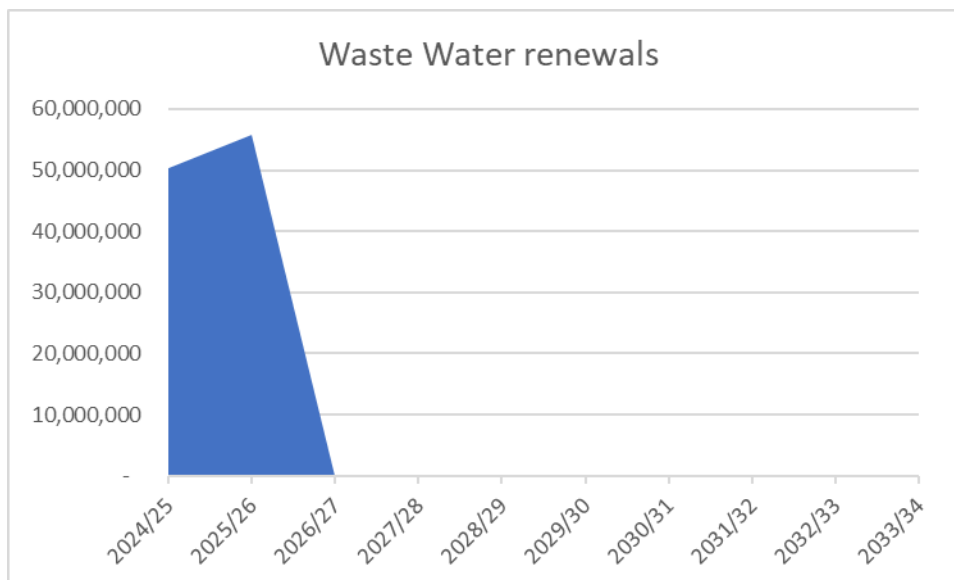


Figure 6: Wastewater Renewal Profile⁷

⁷ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.



Level of service and performance

The sewerage network delivers a good base level of service to households and businesses. Construction is under way on a new sewage sludge minimisation plant at Moa Point, which will improve levels of service when operational in 2026. Sludge is created through the processing of wastewater. The new facility will remove water and bacteria from the sludge and process it in such a way to reduce sludge volumes by around 80%. This means significantly less sewage sludge being landfilled, reducing costs of transportation and disposal. We are also actively look for opportunities to reuse the remaining organic matter which will remove even more organic waste from landfill.

While the waste treatment and disposal aspect of the service has received significant investment and levels of service will materially improve in the future, there remains some performance issues with the network. The primary issue with the remainder of the network is overall age, condition, and capacity constraints in parts of the network. The legacy design of the network means that blockages or high rainfall events regularly results in wastewater overflows into the stormwater network and natural waterways, which creates public health risks and can cause compliance issues. Network capacity in parts of the city also constrains growth, however works have been planned and programmed for increasing the pumpstation and rising main capacities to cater for population growth.

See the Council's Annual Report for further information on levels of service and performance.

Decisions taken as part of the 2025/26 Annual Plan include an increase in funding for 2025/26 to continue the increased investment in addressing 3 Water infrastructure challenges.

Key challenges

This activity group is affected by all the identified key challenges.

- **Population growth and changing demand** – The changing expectation for freshwater management means that regular overflow occurrences do not meet the new standards. Any waste discharge into freshwater is culturally offensive to Māori and mana whenua.
- An application for a global stormwater consent has been lodged with the relevant consent authority and it is expected that a decision will be made in 2025, which will inevitably require wastewater system upgrades.
- **Aging and declining condition of infrastructure** – More than 1,000 km of public wastewater network has been developed over the past 125 years and many parts of it are aged. The outdated legacy design, which involves redirecting wastewater to freshwater or stormwater during periods of high flows or blockages, presents a

significant challenge in attaining the objective of preventing wastewater from entering freshwater sources. The wastewater system experiences regular blockages and overflows, posing both offensive and environmentally harmful consequences. The system is prone to overload during rainfall; it also leaks which allows stormwater ingress during wet weather and wastewater discharge during dry weather. This is known as inflow and infiltration (I&I) and has been an issue nationally for many years.

- **Mitigation and adaptation to climate change** – Climate change is leading to an increase in extreme weather events, including extreme rainfall events and landslips, which exacerbates wastewater overflows. Sea level rise and rising groundwater tables associated with climate change also have an impact on underground water assets. The Moa Point and Porirua Wastewater Treatment Plants are located outside flood inundation zones, meaning the key vulnerabilities in wastewater system are associated with infiltration of the pipe network.
- **Earthquake hazards and earthquake prone buildings** – The ground our three water assets are in are subject to earthquakes and other natural hazards which leaves them vulnerable to disruption. There was some localised damage of the wastewater network around the Port in 2016.
- **Affordability and deliverability** – The volume of work needed to keep pace with the aging assets and growth is unaffordable under the current funding environment. Furthermore, the capacity of the construction market to deliver is limited. Additionally, due to changing standards the requirements and costs for gaining resource consents is becoming more challenging and expensive.

Principal options

This activity and related solutions primarily contribute to the priority “*fix our water infrastructure and improve the health of waterways.*” There is also a strong contribution to “*collaborate with our communities to mitigate and adapt to climate change,*” and “*transform our waste system to enable a circular economy.*” We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas and changing demand** – Higher standards to meet for Wastewater Global Consent. At times of heavy rainfalls enter our wastewater network which often leads to wastewater overflows into freshwater or marine environments. This is a compliance and environmental issue which will be addressed in the new global consent which has been lodged by Wellington Water with the Regional Council. This new consent will result in more stringent consent conditions and will mean additional costs when improving the network to ensure our overflows are mitigated. Once finalised we will be in a better position to understand options around investment requirements, but it will likely require a holding tank to contain overflows within a key strategic part of the network. This is expected to be by 2024-2025 and will help to inform the next LTP. Assumptions have been made and included in the planning of the maintenance and renewals activities.
- **Targeting emissions reductions to the greatest gains and operational efficiency** – We have prioritised completion on the sludge minimisation facility to remove sludge from the landfill. We will also prioritise building capacity in the network to remove overflow into the stormwater system and improve the health of our waterways.
- **Grow our understanding of adaptation impacts and costs** – As we find and repair leaks in the wastewater pipe network, we will seek to understand the sea level rise issues and include any mitigation as we go.
- **Prioritising interventions and the work programme for affordability** – For operational and financial efficiency and overall affordability, we will prioritise repairing and replacing assets in very poor and poor condition and highest criticality.

Issues and options⁸

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|---|---|--|---------------------------------------|---------------------|---|
| <p>Aging assets and significant wastewater overflows</p> <p>The wastewater network is aging and will require prioritised renewals. During heavy rain events, stormwater gets into the wastewater pipes through inflow and infiltration, which can overwhelm the network and result in wastewater overflows.</p> | <p>Ongoing repairs to maintain the wastewater network.</p> <p>Prioritised renewals throughout the wastewater network</p> <p>Critical renewals include:</p> <ul style="list-style-type: none"> • Eastern Trunk Main • Airport wastewater treatment triplicate interceptor • Pump station renewals | Ongoing annual investment will be required | 2024/25 | \$52.9m | <p>Raw sewage would enter the centre in a collapse. The Airport has started redeveloping the logistics centre and the risk collapse through construction is expected to increase. There is a contingency in place to pump sewage around the site if a collapse occurred, but this would be an OPEX cost to Council.</p> <p>As with the Eastern Trunk Main, the inside of one of the pipes at the airport is corroding and it is at very high risk of collapse. Collapse will result in sewage spilling out through the Airport and Kilbirnie in wet weather. Would be inefficient to renew this section in isolation of the other sections. Some procurement issues securing a contractor to do the work.</p> <p>Pump stations are critical assets that need a replacement plan to avoid asset failure. Failing to plan increases risk of wastewater overflows impacting the environment and public health. Pumpstations.</p> |
| <p>Carbon emissions and constraints on waste minimisation</p> <p>Our efforts to minimise waste and reduce carbon emissions at the landfill are hampered by the requirement for wet sewage sludge disposal at Southern Landfill. The Sludge Minimisation Facility is under development which will remove residual water from the sludge, reduce its volume and render it inert and no longer a biohazard. It will reduce sludge volumes by up to 80%.</p> | This option was consulted on in the 2021 LTP and is currently under construction. | 2021 | 2023-2026 Operational by June 2026 | \$400m | This is a significant step in our efforts to reduce emissions and move towards a circular economy. |
| <p>Wastewater Treatment Plants are aging</p> <p>The Moa Point and Western Wastewater Treatment Plants require significant renewals as many of these assets are at the end of their useful life. Without renewal they are operating under a reactive approach and things are only fixed or replaced when they break. There is little redundancy in the system making repairs difficult.</p> | <p>Invest to meet compliance requirements (adopted).</p> <p>Invest to meet compliance and growth requirements.</p> | 2024 | 2024-2027 | \$72m over 3 years. | Reactive asset replacement results in an extend period of non-compliance, odour issues and impacts to water quality while design is completed, and parts are procured. |

⁸ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Wastewater Activity Opex and Capex forecast⁹

| Year | Operating Expenditure ¹⁰ | Capital Expenditure |
|--------------|-------------------------------------|----------------------|
| 2024/25 | \$102,092,128 | \$166,807,858 |
| 2025/26 | \$121,760,441 | \$ 209,705,064 |
| 2026/27 | \$1,205,312 | \$16,872,477 |
| Total | \$223,852,570 | \$393,385,399 |

Figures are inflation adjusted

Stormwater drainage

This information underpins the current approach to investment planning, asset management planning, asset renewals and infrastructure project delivery. Council's preferred option assumes that ownership of and responsibility for water assets will no longer rest with Wellington City Council from 1 July 2026.

Strategic direction

Historically, the purpose of our stormwater system has been to drain rainwater from homes, premises, and roads to prevent flooding that creates risks for public health and safety. The physical assets include pipes, culverts, and sumps, but the performance of the system is also highly dependent on overland flow paths, open channels and streams that carry the water around, rather than through individual properties, and enable the safe passage of stormwater when the pipe network is at capacity.

Streams have also been piped over time to enable the development of roads, buildings, and other city infrastructure. The stormwater systems around the city have been designed to a range of standards accommodate certain volumes of rainfall, meaning that some parts of the city are more prone to flooding than others.

Traditionally, stormwater has been about gravity drainage of rainwater. Increasingly however, it is also about water quality and environmental concerns, such as fish passage and a desire to 'daylight' pipes streams. This is a challenge to the traditional asset management approach.

A further challenge is the changing climate and sea level rise. The existing assets were not designed with these changes in mind, and therefore the stormwater network is increasingly unfit for purpose. Seawater intrusion is now significant, and we need a greater level of granularity to understand how to meet this challenge now and into the future. For example, we will need to pump more stormwater in future. The current setup was not designed as a pressurised network.

The existing stormwater systems discharge directly into the environment, but it is now recognised that stormwater is a source of contaminants that can impact on water quality and ecosystem health. Heavy metals (such as zinc and copper), hydrocarbons, sediments and nutrients enter the water from areas of urban development causing acute and chronic toxicity to the indigenous fish and invertebrates that once thrived in our city's waterways. Changes in flow during low to

⁹ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three waters assets will no longer rest with Wellington City Council.

¹⁰ This includes the total cost of asset ownership including depreciation, Insurance and interest costs on top of the funding that we provide Wellington Water Limited.

moderate rainfall can also cause erosion in streams, and the discharge of 'hot' stormwater in summer rainfall can be detrimental to downstream ecosystems.

Taken all together, the adverse environmental impacts of the stormwater system can extend through the entire stream system to the harbour, where sediments smother life on the seafloor. Wastewater that enters the stormwater system either through leaking wastewater pipes, constructed overflows from the wastewater network or illegal connections, creates a significant public health risk and prevents safe swimming in our streams or coastal waters following even moderate rainfall. It also impacts on the aquatic life and biodiversity of these water bodies. These matters need to be addressed in response to the National Policy Statement for Freshwater for the network to be compliant. This will require significant investment, including in nature-based urban environment solutions.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$2,342 million as at 30 June 2023 and include:

- 729km of pipes
- 3km tunnels
- 2 Pump stations
- 28,000 fittings

Asset condition and lifecycle

15.5% of stormwater pipes network are estimated to be in poor or very poor condition. However, the level of confidence of this information is low, due to the lack of on-site condition assessment. This means that there is a high level of uncertainty in planning and forecasting maintenance and renewals.

Building assets are managed in SPM Asset Software. This includes individual asset records, asset registers, condition data, lifecycle analysis and reporting functionality.

Based on the desktop assessment and the VHCA work, an estimate of the relative condition of assets is shown in the figures below. ~~This information underpins the approach to investment planning, asset management planning, asset renewals and infrastructure project delivery.~~ This information underpins the current approach to investment planning, asset management planning, asset renewals and infrastructure project delivery. In implementing the government's Local Water Done Well reforms, Council's preferred option assumes that from 1 July 2026, ownership of and responsibility for three water assets will no longer rest with Wellington City Council.

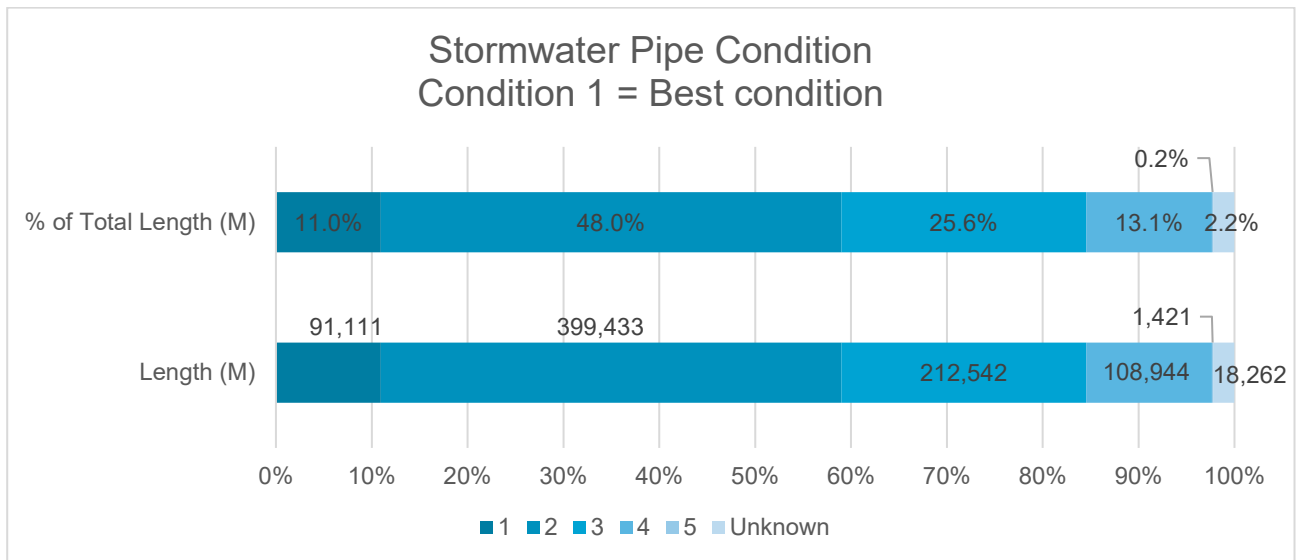


Figure 7: Stormwater Pipe Network Condition

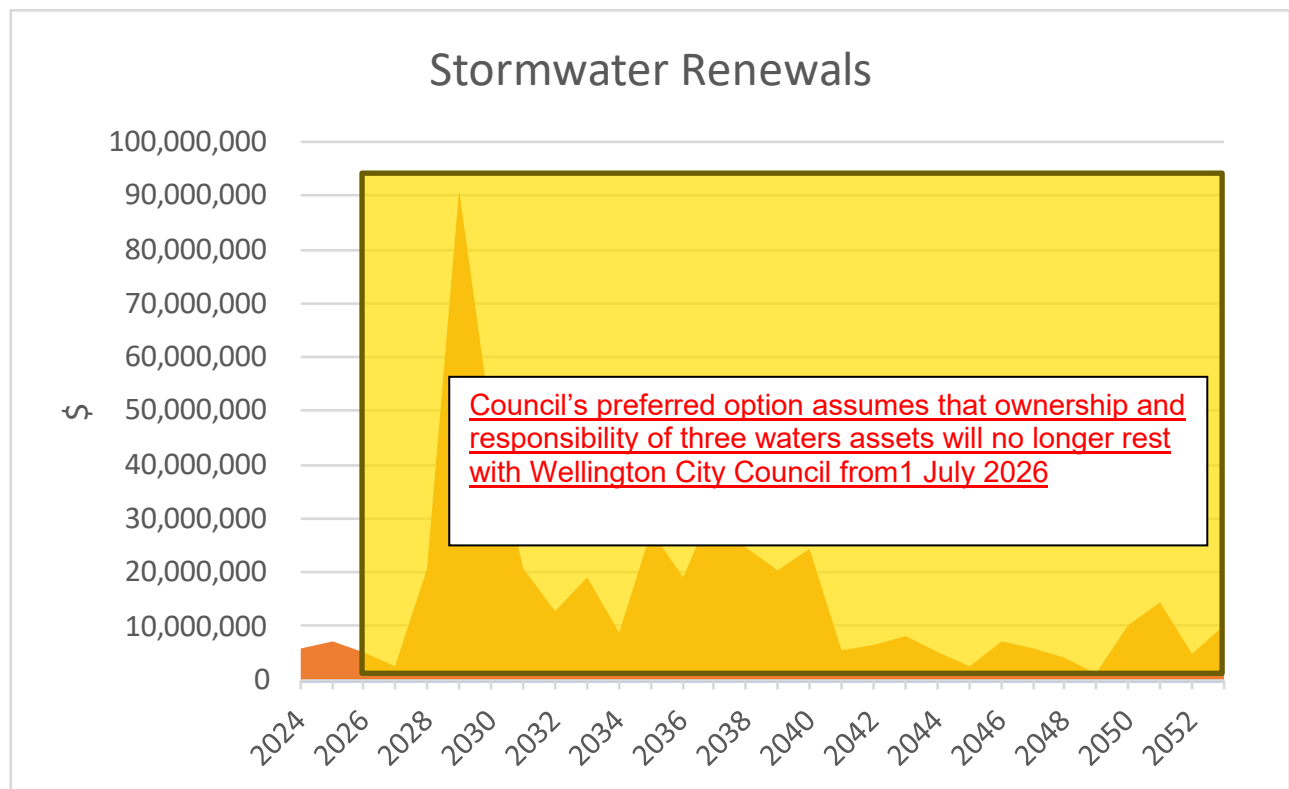
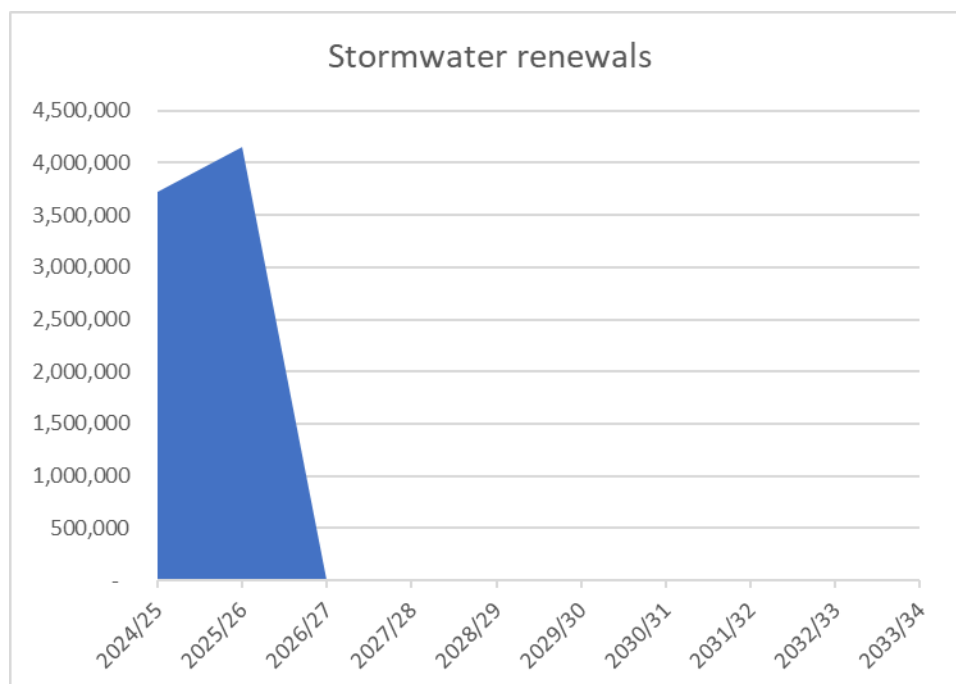


Figure 8: Stormwater Renewal Profile¹²

¹² Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three waters assets will no longer rest with Wellington City Council.



Level of service and performance

The stormwater network, while old, still generally performs as designed. Stormwater is discharged into the surrounding natural waterways and then the harbour and sea. There are instances after rainfall events when stormwater is contaminated, and the sea and waterways become polluted resulting in some temporary closures. Environmental standards and community expectations around water quality have changed since the network was built and to meet those will require more education and improved infrastructure.

There are small number of areas in the city that are also impacted by flooding in high rainfall events. This is exacerbated when the rainfall events coincide with high tides. Climate change will result in more frequent high rainfall events in the city which means that additional investment will be required in the stormwater network over the next 30 years.

In high rainfall events stormwater enters the wastewater network causing overflows which impacts streams, the marine environment, and low-lying habitats.

Decisions taken as part of the 2025/26 Annual Plan include an increase in funding for 2025/26 to continue the increased investment in addressing 3 Water infrastructure challenges.

Key challenges

This activity group is affected by all the identified key challenges.

- Population growth and changing demand** – Where and how we design additional housing has a significant impact on our stormwater network and to some extent has been managed through our Proposed District Plan, using hazard mapping and requiring on-site containment. We know that Tawa suffers from extensive flooding due to its topography and overland flow path restrictions and that there is a lack of a capacity in the Porirua Stream. We also know that there are areas that are already flooding due to undersized pipes. New legislation will have an impact on the stormwater level of service. The Greater Wellington Region Council (GWRRC) Natural Resources Plan gives effect to the National Policy Statement - Freshwater Management via Whaitua te Whanganui-a-Tara ('Whaitua'). This will in turn require improvements in and stormwater contaminants. The status quo will not satisfy these increased requirements. This links to our investment in wastewater and is a significant strategic driver of change across this sector. Green infrastructure will also need to be factored in more to help manage stormwater runoff in terms of quantity and quality.

- **Aging and declining condition of infrastructure** – The stormwater system was designed for weather patterns that at that time did not consider global warming and sea level rise, as it was not on the radar. Future investment will need to ensure that stormwater pipes are appropriately sized to accommodate changing needs.
- **Mitigation and adaptation to climate change** – Stormwater is closely linked with roading, flooding and land use. With climate change, stormwater management is likely to be a constraint on the future shape of Wellington. The challenges with managing stormwater are expected to increase over time as the frequency of heavy rain events increases, sea level rise makes it more difficult for stormwater to discharge, and as growth and intensification reduces ground permeability and impacts on overland flow paths. Historically, our stormwater planning has not been cognisant of climate change challenges such as more intense rainfall and sea level rise. Our stormwater outlet systems are becoming less effective within our harbour due sea level rise within low lying land.
- **Earthquake hazards and earthquake prone buildings** – The ground our three water assets are in are subject to earthquakes and other natural hazards which leaves them vulnerable to disruption. Several earthquakes have also contributed to damage of many assets.
- **Affordability and deliverability** – The volume of work needed to keep pace with the aging assets and growth is unaffordable under the current funding environment. Furthermore, the capacity of the construction market to deliver is limited. Additionally, due to changing standards the requirements and costs for gaining resource consents is becoming more challenging and expensive.

Principal options

This activity and related solutions primarily contribute to the priority “*fix our water infrastructure and improve the health of waterways.*” There is also a strong contribution to “*collaborate with our communities to mitigate and adapt to climate change.*” We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas** – We will prioritise investment in stormwater filtration and flood protection in conjunction with or ahead of transport infrastructure investment, public realm upgrades or housing development.
- **Targeting emissions reductions to the greatest gains and operational efficiency** – For operational efficiency, we will prioritise investment in stormwater filtration and flood protect in conjunction with or ahead of transport infrastructure investment, public realm, or housing development.
- **Grow our understanding of adaptation impacts and costs** – We will focus on understanding where the greatest flooding risks are and prioritise investment in nature-based solutions and flood containment in those areas. We will continue working with Wellington Water to better understand our current risk exposure to coastal hazards, and how adaptation planning can be integrated into renewals.
- **Prioritising interventions and the work programme for affordability** – We will prioritise repairing and replacing assets in very poor and poor condition and highest criticality.

Issues and options¹³

| Issues | Options | Decision Date | Timing | Costs | Risks and Implications |
|---|--|--|---------|--------|--|
| Aging assets and level of service Council's existing asset infrastructure is aging and becoming less reliable resulting in decreasing levels of service and increased reactive interventions. Wellington's population is growing and demands on infrastructure are increasing, resulting in greater investment required to maintain levels of service. | Do nothing– not renewing core infrastructure assets does not meet Council's statutory obligations. Selective renewal – choosing not to renew assets due to a change in demand, level of service or the asset is no longer needed. Prioritised renewal – based on condition assessments indicating sufficient life remaining in an asset to maintain levels of service. (Adopted) | Ongoing annual investment will be required | 2024/25 | \$3.7m | Prioritised renewal based on condition assessment is an effective way to manage a network. |
| Resilience to natural hazards Wellington's stormwater infrastructure faces growing issues associated with climate change impacts including sea level rise (as well as sinking vertical land movement along much of Wellington's harbour and South Coast), storm surge and inland flooding. The exposure to these issues is exacerbated by earthquake/liquefaction events. | Strategic decisions on how we address climate related risks and adaptation are needed before options for each location can be identified. | TBC | TBC | TBC | Climate related risk is a consideration for resilience and growth aspirations. A coordinated strategic approach is needed. |

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Stormwater Opex and Capex forecast¹⁴

| Year | Operating Expenditure ¹⁵ | Capital Expenditure |
|--------------|-------------------------------------|---------------------|
| 2024/25 | \$46,094,907 | \$3,721,115 |
| 2025/26 | \$56,184,910 | \$4,149,162 |
| Total | \$102,279,817 | \$7,870,278 |

Figures are inflation adjusted

A further note on mitigation and adaptation to climate change.

This will become more of an issue for us in the stormwater space due to low lying land, increasing rainfall and need to protect overland flow paths. There could be a cost of between \$1.83 billion to \$763m over the 30-year horizon. There are well known flooding issues in Tawa due to lack of existing capacity, restricted overland flow paths and flooding from the Porirua Stream. Flooding also exists in Johnsonville, CBD and Newtown.

¹³ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three waters assets will no longer rest with Wellington City Council.

¹⁴ Due to LWDW reform, Council's preferred option assumes that from 1 July 2026 ownership of and responsibility for three waters assets will no longer rest with Wellington City Council.

¹⁵ This includes the total cost of asset ownership including depreciation, Insurance and interest costs on top of the funding that we provide Wellington Water Limited.

Between now and the next LTP we need to:

- Develop A WCC strategy for addressing climate adaptation and resilience (for example managing sea-level rise).
- Investigate more non-engineered solutions such as minimum floor heights, blue green solutions such as daylighting streams and other measures to reduce run off and store flood flows in dual use locations eg: parks.

Delaying significant stormwater work presents a risk of diminishing return on stormwater mitigation solutions due to climate change effects. For example, for a 50-year return period for flood mitigation control may equate to a much lower return period of control in the future.

Waste

Strategic direction

Our modern way of living, dependence on resource use, and unsustainable practices are causing environmental harm. In 2021 Wellingtonians disposed 418kg of waste per person. As a city, this is in the midrange for waste per person compared to other cities in NZ and internationally.

We have recently published a Zero Waste Strategy, defining our role in waste, and recognising the need to set a pathway for intergenerational sustainability, design waste and pollution out and keeping resources in use for as long as possible. We also work with other councils in the region and jointly developed a Regional Waste Management and Minimisation Plan. Our strategy and the regional plan both outline a shift from managing waste to preventing waste, reuse of resources and recycling and is aligned to the Ministry for the Environment's Waste Strategy.

Efforts to achieve our objectives have been hampered by the sewerage waste being disposed into the landfill, with a condition that sludge must be mixed 1:4 with solid waste for stability. Last LTP we consulted on options to manage sludge differently. We are now building a sludge dewatering plant which will remove at least 80% of sludge to the landfill, and there are potential opportunities to make use of the organic waste product that may eliminate sludge in the landfill altogether. To invest in this facility quickly, the council has utilised the Infrastructure Funding and Financing (IFF) tool.

This enables us to focus on removing other waste types from the landfill:

- Organic waste
- Construction and demolition
- Plastics, packaging, and consumables.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$54.9 million as at 30 June 2023 and include:

- The Southern Landfill
- Capital Compost (composting facility)
- The Tip Shop and Recycle Centre

Critical assets have been identified at the landfill based upon impact to the provision of the landfill as a service, as well as economic, social, cultural and environmental impacts. These critical assets include the following:

- Landfill Access Road
- Leachate Collection System
- Stormwater Control System
- Weighbridge and Associated Software
- Landfill Tunnel

Asset condition and lifecycle

Overall data confidence for the Solid Waste portfolio is rated as "C - Medium". Whilst recent condition assessments have provided visibility of the built section of the portfolio, there is missing information for plant and equipment and infrastructure in a structured format. Knowledge of the condition of these assets is largely known – and associated renewal costs planned for, however this information does not exist in an asset information system.

Asset data pertaining to the Solid Waste portfolio is maintained primarily within WCC's Asset Management Information System. Plant and Equipment and Infrastructure assets are recognised as an unknown condition, noting that there is an improvement plan to better capture this data.

The condition of known assets is primarily in the average to very good range, with only 4% of these assets rated as poor to very poor. 58% of these assets are expected to have in excess of half of their useful lives remaining before renewal is required.

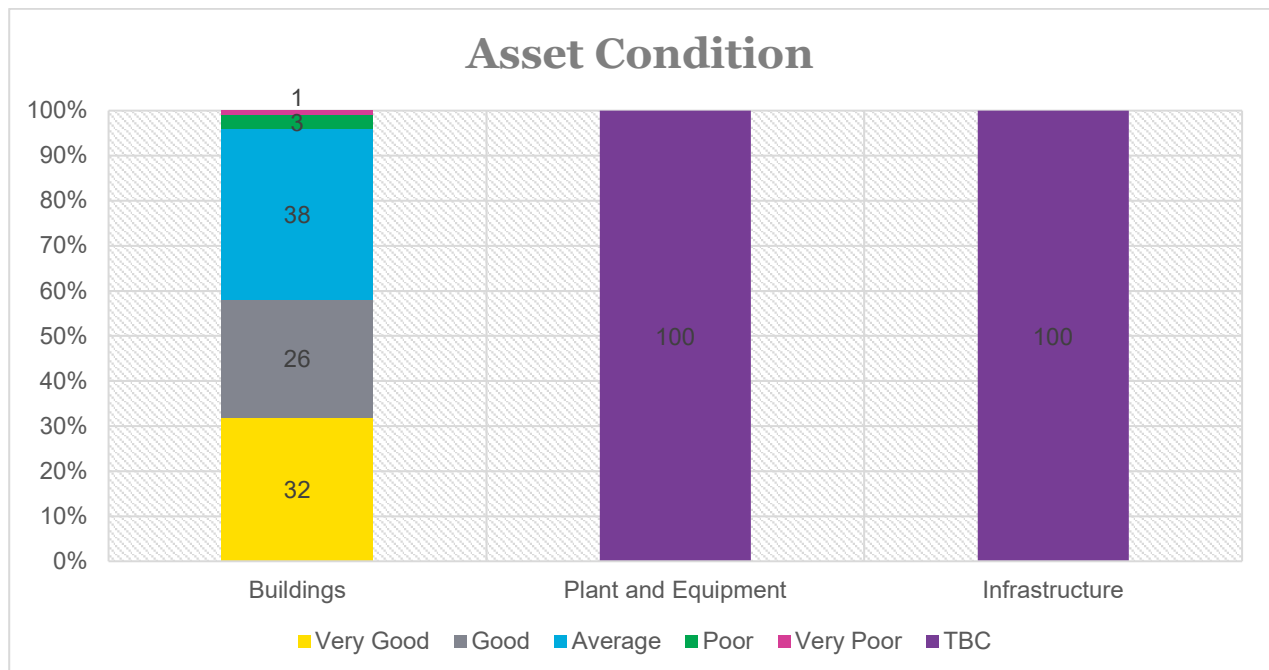


Figure 9: Solid Waste Asset Condition

How we forecast Asset renewals

Renewals of assets within the solid waste activity are driven from data, and BU knowledge. Recent comprehensive condition assessment of the vertical infrastructure provides real confidence in forecasting renewals based on age and performance and is reflected in the financial forecasts for the business. Plant and infrastructure (principally access roads and the landfill) are forecasted by the BU within this LTP based on working knowledge and the requirement to continue service. Detailed lifecycle forecasts are captured and provided in the financial section of the Asset Management plan and summarised in the financial section of this document.

Asset Lifecycle

Asset lifecycle analysis has been undertaken for the built portfolio of the landfill, with both an unconstrained and constrained approach, to determine the level of risk in deferring renewals. The constrained scenario is based upon funding 75% of required renewals from 2024 until 2034, with any deferred renewals over this period to be funded and spread across years 2034 to 2044. The level of risk associated with deferral of these building related renewals is considered to be low, with the majority of assets still remaining within an average to very good condition rating across the deferral period as illustrated in the two expenditure scenarios below. However, there are some key assets that are significant items that must be appropriately funded. These have been funded at 100% - Carrey Gully tunnel (\$9m) and compost screen (\$300k) and compost shredder (\$700k).

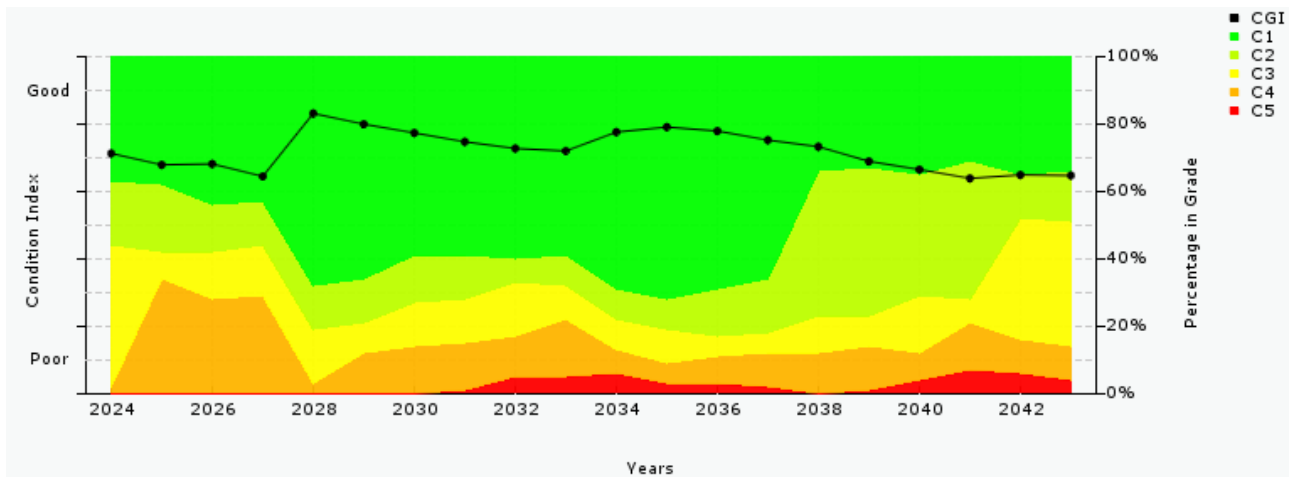


Figure 10: Solid Waste 20 Year Asset Lifecycle Analysis – Unconstrained Expenditure

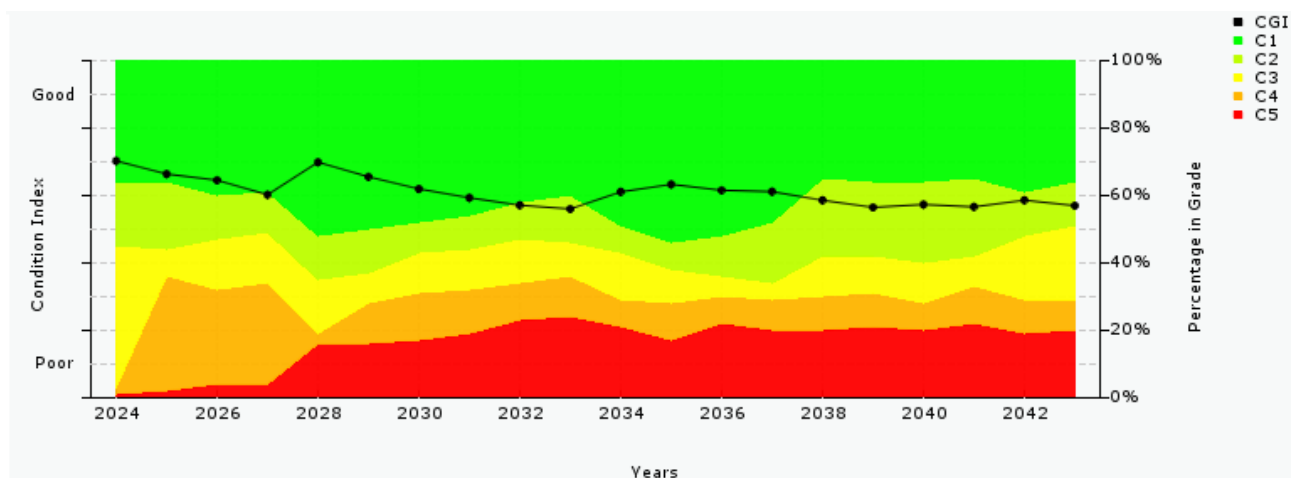


Figure 11: Solid Waste 20 Year Asset Lifecycle Analysis – 75% Constrained Expenditure

Level of service and performance

Over two thirds of Wellingtonians are satisfied with recycling and waste collection services. The current service is supported by the Southern Landfill, a gas capture system that is performing well, a composting facility, and the recycling centre and tip shop. While the existing service and assets are performing well, Council's Zero Waste Strategy proposes a higher level of service for Wellingtonians for the future that removes organic waste, construction and demolition, and plastics, packaging, and consumables from the landfill. This will require a different approach to waste. The funding model needs to be updated, and additional investment will be required for new facilities. The enhanced level of service will be a key issue in the 2024 Consultation Document.

Council's role

The Council has a legislative role to manage and minimise waste. This activity is inextricably linked to national regulations. We cannot just set bylaws to stop businesses producing waste, we must take collective ownership of the problem and support businesses and residents through a hierarchy of interventions, as illustrated.

These assets enable provision of waste disposal services, and services enabling the diversion of waste from landfill. Council contractors and private operators provide kerbside collection services.

We also raise awareness on how to avoid waste, and we fund businesses to implement change that reduces their waste creation or contributes to the circular economy.

Key challenges

This activity group is affected by all the identified key challenges.

- **Population growth and changing demand** – The city’s population is growing which will place greater pressure on the existing waste system in the years ahead.
- **Mitigation and adaptation to climate change** – Community expectations are changing and want a system that is international best practice and supports them to be more environmentally sustainable. Approximately 80% of the Council’s emissions are from the landfill, so focusing on removing decomposing waste is key to reducing our emissions. To achieve that we need to shift from a model that manages waste to a system that enables people to avoid waste going to the landfill in the first place.
- **Affordability and deliverability** – The processes and infrastructure are not in place to deliver our ambition to achieve a circular economy. It is expensive to invest in residual waste processing and disposal options. Big waste asset investments are needed at a time where both the council and the community have affordability constraints.

Principal options

This activity and related solutions primarily contribute to the priority *“transform our waste system to enable a circular economy.”* There is also a strong contribution to *“improve the health of our waterways.”* We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Targeting emissions reductions to the greatest gains and operational efficiency** – As per our Zero Waste Strategy, we will focus our efforts on reducing waste, by investing in plant and infrastructure that reduces waste, particularly organic matter.
- **Grow our understanding of adaptation impacts and costs** – As residents and businesses become more capable of functioning without private vehicles, alternative was to enable access to recycling and waste management facilities becomes even more important. We will prioritise ensuring we have the right collection models to support the changing city.
- **Prioritising interventions and the work programme for affordability** – We have prioritised waste management and minimisation activities that avoid, reduce, and repair, repurpose and recycle. Where available we will seek central government funding that enables this transition.

Issues and options

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|---|---|---------------|----------------------|-------|---|
| Organic waste There is increasing community expectation that councils provide organics waste solutions for households and businesses, to help reduce emissions and improve environmental outcomes. Organic waste contributes significantly to landfill emissions. We do not currently collect organic waste and have no local bylaws placing expectations on our residents. Not everyone can compost their organic waste in place. To address this, local authorities can intervene by investing in facilities to process | Investing in large scale organics processing, supplemented by local community composting (Adopted - \$50k-\$150k will be used from the Waste Levy Fund for years 1-3 to support community compost hub providers). | 2024 | Design – 2025 | \$3m | Difficult to acquire suitable land. |
| | | | Delivery – 2025-2027 | \$23m | Collection service will also need to be reviewed to support the service. |
| | Do nothing | | | | We will need to utilise funding options from central government to deliver required system changes. We will need to get commercially savvy with investments in waste solutions. |

| | | | | | |
|--|--|------|-----------|-------|--|
| <p>organics on a large scale and then sell the nutrient rich products to support local food production, nature reserves, parks, gardens, and other green spaces. A business case is in progress to identify options for processing organics.</p> <p>Decision for progressing investment needs to be made in 2024.</p> | | | | | |
| <p>Managing waste and servicing businesses and communities as we intensify the city.</p> <p>We currently only offer a rubbish bag and recycling bag or bin collection for residents, plus glass crates. The current system does not sufficiently separate different waste types.</p> <p>A decision is needed in 2024 and cannot be made without the organics waste decision first.</p> | <p>A new waste system that provides a broader range of bins for collection of waste, cardboard, plastics, cans, glass, and organics to allow for improved separation of waste (Adopted).</p> | 2024 | 2024-2026 | \$10m | <p>The design of the new collection system needs to manage safety and accessibility and enable contractors to collect the bins effectively. Multi-unit developments will need careful consideration. This is further complicated with the wind and topography of Wellington making it a difficult challenge.</p> <p>The proposal to introduce a container return scheme (CRS) in New Zealand has been paused with no clear timeline for finalising the scheme design. Any decision about future collection services should consider the flexibility to respond to the potential introduction of a CRS.</p> |
| | <p>Do nothing</p> | | 2039-2041 | \$15m | |
| | | | | | |
| <p>Construction and demolition waste</p> <p>Construction and demolition waste can include timber, concrete, glass, steel, brick, packaging, metal, plasterboard, and other items. While it only makes up 7% of the Southern Landfill disposal, there are other commercial landfills taking the bulk of this resource in Wellington. Construction and demolition waste makes up 40–50% of New Zealand’s waste. Construction and demolition landfills in Wellington are reaching capacity, and a large volume of construction and demolition waste is unnecessary. We lack the regulation and infrastructure to support materials separation and processing at scale. Landfilling construction and demolition waste contributes to carbon emissions and is seen as a waste of materials. Reuse and recycling can significantly contribute to the prevention of the need for new materials.</p> <p>We do not see the council being the key operator in this space. However, if the market does not provide this WCC will need to work with other councils and private operators across the region to provide a solution.</p> | <p>Supporting commercial entities to start up, through regulations, brokerage, and land zoning.</p> | | N/A | | <p>Assumes commercial viability, and no significant capital investment from the Council.</p> |
| <p>Plastics, packaging, and consumables</p> <p>Plastic, textiles, paper, cardboard, and e-waste make up a combined 20.6% of waste to the Southern</p> | <p>Supporting commercial entities to start up, through regulations,</p> | | N/A | | <p>Assumes commercial viability, and no significant capital investment from the Council.</p> |

| | | | | | |
|--|---|------------------------|---|--|--|
| <p>Landfill. All this waste could be re-used, repaired, repurposed, or recycled. However, we do not currently have sufficient infrastructure to enable this. With higher community expectations council is looking to the market to provide the necessary infrastructure in the future.</p> <p>A decision is needed by 2030.</p> | <p>brokerage, and land zoning.</p> | | | | |
| <p>Lack of cleanfill capacity</p> <p>Wellington regional has limited cleanfil capacity and new options are essential. Options could include partnerships, or leases to private contractors. Commercial establishments typically own cleanfill.</p> <p>WCC has commenced a cleanfill However as there is limited capacity this a short to mid-term solution.</p> <p>If the market does not provide a solution, the Council will need to consider further intervention options by 2025.</p> | <p>Supporting commercial entities to start up, through regulations, brokerage, and land zoning.</p> | | <p>N/A</p> | | <p>Assumes commercial viability, and no significant capital investment from the Council.</p> |
| <p>Long term landfill capacity</p> <p>Growth in population and economic activity is likely to drive up overall household waste generation. We need to actively pursue interventions that avoid waste generation, and enable repair, repurposing, reusing, regenerating, and recycling, as per our Zero Waste Strategy. However, we will continue to need safe disposal of items such as hazardous waste. Our current landfill is consented until June 2026 and will be reaching capacity by then. In the short term, in addition to removing sludge from the landfill, we have taken the decision to extend the current landfill providing capacity beyond 2026. However, in the longer term there is likely to be the need for additional landfill capacity.</p> | <p>Southern Landfill Extension Piggyback Option (SLEPO) Parts A-D will provide 2.2 million cubic metres of landfill capacity, sufficient for 20 years at current rates.</p> <p>Parts A & B, approved by Council in February 2023, to be consented, constructed and operational by June 2026</p> | <p>2023</p> <p>TBC</p> | <p>Parts A&B</p> <p>2022-2028</p> <p>Parts C&D timing tbc</p> | <p>\$36 million</p> <p>Parts C&D will require additional funding - costs tbc</p> | <p>Monitoring of capacity will be ongoing. We will require a decision for future capacity needs by 2029/2030</p> <p>Capital funding of \$54.5m to extend SLF is provided for in the LTP, Parts A&B will cost \$36M.</p> <p>Timing for Parts C&D to be confirmed and subject to future funding approval</p> |
| <p>Carey’s Gully tunnel strengthening</p> <p>A tunnel runs north to south underneath the Southern Landfill, channelling water from Carey’s Gully stream upstream of the landfill under the landfill before discharging it downstream meeting Owhiro stream. With the decision to extend landfill capacity via SLEPO, rather than extend the Southern Landfill further into the gully, this tunnel will be required in perpetuity, and it has been identified that work is required to ensure the tunnel meets static and seismic resilience requirements.</p> | <p>Tunnel strengthening works are being designed and costed, and will be finalised following a detailed survey of the tunnel, scheduled for December 2023</p> <p>Option for taking at 75% renewals reduction is not available for this asset.</p> <p>(Adopted)</p> | <p>2027</p> | <p>Timing tbc</p> | <p>Estimated \$9 million</p> | <p>Included in LTP and will be funded via closed landfill provision (\$2.4M). The balance of the \$9m has been signalled as a costs pressure in the AMP. The \$9m is an indicative cost estimate provision only. The detailed cost will be determined in 2024 once further tunnel investigation and detailed design works have all been completed.</p> <p>Tunnel strengthening works and the timing of this will be a condition of the SLEPO resource consent.</p> |
| <p>High cost of waste asset maintenance and renewals</p> | <p>For affordability, reduced funding in years 1 to 10, resume</p> | <p>2024</p> | <p>2024-34</p> <p>2034-44</p> | <p>\$14.1m</p> <p>\$5.5m</p> | <p>Deferring 25% of renewals does carry some risk. This will be managed through</p> |

| | | | | | |
|---|---------------------|------|---------|--------|---|
| The current renewal requirements are substantial and cannot be fully funded if the Council is to operate within the limits identified in the Financial Strategy. Funding waste asset renewals targeted 75% of unconstrained budget for years 1 to 10. | Fully fund renewals | 2024 | 2044-54 | \$7.5m | prioritising where the greatest need is, such as safety and compliance. |
| | | | 2024-34 | \$18.8 | Carrey Gully tunnel (refer above) and compost screen (\$300k) and compost shredder (\$700k) have been fully funded. |
| | | | 2034-44 | \$7.3m | |
| | | | 2044-54 | \$10m | |

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Waste Activity Opex and Capex forecast

| Year | Operating Expenditure | Capital Expenditure |
|--------------|-----------------------|----------------------|
| 2024/25 | 35,930,054 | 15,334,088 |
| 2025/26 | 37,740,176 | 10,774,882 |
| 2026/27 | 40,841,659 | 35,839,807 |
| 2027/28 | 55,233,774 | 28,987,460 |
| 2028/29 | 57,804,111 | 11,159,975 |
| 2029/30 | 61,501,629 | 5,059,459 |
| 2030/31 | 64,797,926 | 5,438,921 |
| 2031/32 | 67,099,506 | 6,951,295 |
| 2032/33 | 69,374,342 | 7,181,157 |
| 2033/34 | 71,895,000 | 7,521,200 |
| 2034-2039 | 406,680,966 | 36,797,627 |
| 2040-2044 | 428,814,929 | 40,587,947 |
| 2045-2049 | 474,303,042 | 44,355,907 |
| 2050-2054 | 488,828,261 | 25,888,273 |
| Total | 2,360,845,375 | \$281,877,998 |

Figures are inflation adjusted

Land Transport

Strategic direction

Transport plays a significant role in shaping what the city is like to live and work in as well as visit – and is a significant contributor to overall quality of life. Our streets are our most significant public spaces and account for almost 50% of the Central City space. Our city is growing which places increasing demand on our transport system and space. Our physical environment is constrained, and we cannot build our way out of this challenge by adding more roading capacity. Our biggest challenges are how to move more people around the city with fewer vehicles and to make sure that our streets are attractive places for people to move through and spend time in.

One of the key mechanisms to help develop a transport system for the future has been to prioritise active and public transport modes over the private vehicle which is essential for Wellington City to:

- Reduce our carbon emissions by increasing mode shift away from reliance on private vehicles.
- Greater liveability, including enhanced urban amenity and enables urban development outcomes.
- Build resilience and adaptability to reduce disruptions and future uncertainty.
- Have a more efficient and reliable transport network.
- Improve road safety for all users.

The transport activity has historically been subsidised by approximately 51% through The New Zealand Transport Agency (NZTA) approved programmes. Investment in transport therefore must align to both our own strategies, and to the Government Policy Statement on Land Transport and the Regional Land Transport Plan. Alignment is important to achieve funding approvals. Changes in government often results in swings to different policy settings, resulting in the need to rethink or rephase our investment activities. There is a strong investment focus on optimising investments over time and decisions based on achieving long-term value for money.

National Land Transport Plan funding allocated to the Council for 2024 to 2027 was lower than assumed in the 2024-34 LTP. This has resulted in a shortfall of revenue of approximately \$68m over years 1-3 of the 2024-34 LTP. This means some priorities and outcomes will take longer to achieve than originally envisaged. The capital programme review as part of the Long-term Plan Amendment propose savings in the same areas that received a reduction in funding. The changes mitigate the lower funding and make additional savings towards increasing our debt headroom.

The transport network is connected to the regional and national transport network, and we must also work closely with our neighbouring councils and NZTA to coordinate our investments.

Wellington's local transport network is on difficult terrain – it is steep, winding with lots of tight corners, narrow, old and is exposed to extreme natural events such as earthquakes, slips and storms.

The Council adopted the Sustainable Transport Hierarchy together with Te Atakura, which places walking, cycling and public transport as the top of the transport hierarchy for the city. To implement this and reduce our carbon emissions, the city's transport upgrade programmes and projects focus on system change to enable active and public transport solutions. The ongoing maintenance and renewals programmes are increasingly incorporating build back better initiatives where possible to complement this changing focus. We are committed to the mode shift programme, as it is integral to better outcomes for the environment, community, and economy.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$2,494 million as at 30 June 2023 and include:

- 904km of footpaths

- Over 19,000 streetlights
- 3755 structures
- 700km roads
- 40km bike lanes
- 2km bridges and tunnels
- 200 seawalls
- 8km bus priority lanes

Asset condition and lifecycle

Data confidence for the Transport portfolio is rated as "A - Very High" There is a minimal level of uncertainty with recent and ongoing assessments of data taking place for the entire portfolio. The dataset is maintained and audited regularly and is in line with national standards and expectations for NZTA.

Asset data pertaining to the Transport Portfolio is maintained within WCC's Transport Asset Management System RAMM. The data has been aggregated into common groupings representative of the primary services they deliver across the network.

How we forecast Asset renewals

Renewals of assets within the Land Transport activity are driven from data and through the use of modelling combined with criticality (lifelines for example) and level of service required. The RAMM database is continually updated with network inspections and work completed. The modelling is field verified to validate the program of work. Programs are considered under a whole of life cost model which is currently overlaid by budget constraints. Budget constraints can lead to higher overall cost as we are effectively moving investment into later years. Lower renewals generally means an increase in maintenance in future years. The confidence in our data allows the Land Transport team to schedule maintenance and renewals with confidence and accuracy to meet the networks' needs. Lifecycle forecasts are captured and provided in the financial section of the Activity Management plan and summarised in the financial section of this document.

Asset Condition

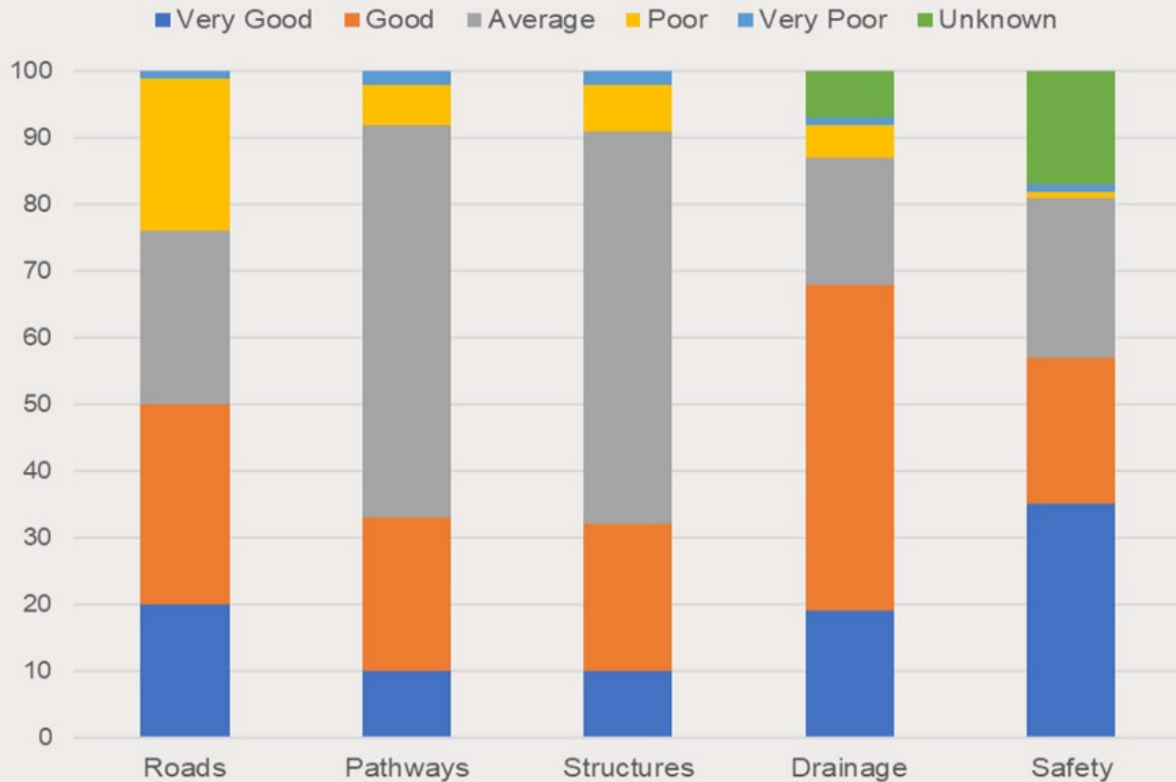


Figure 12: Land Transport Asset Condition

Across transport network assets the Council has high confidence in the quality of information of asset condition and its ability to prioritise renewal spending where the greatest need is, such as, safety, resilience, connectivity, and mode shift. In addition to prioritisation, transport delivery are able to seek value for money options through good procurement practices and review programme options for more cost-effective options and partnering with suppliers. For each asset within transport, choices have been made to balance this budget. Overall, the 75% renewals target was not able to be achieved in transport.

- Road Surface – Overall condition of the road surface is good, and a reduced funding level can be managed, accepting some deterioration, and increased safety risk.
- Pavement – Taking 75% approach to the pavement condition presents a high safety risk, and the decision has been taken to invest at 100% to maintain the asset and safety is not compromised. The damage being caused by heavy vehicles and the double decker buses was also a factor.
- Footpath – There is a small increase in trip hazards, but safety can be maintained at a reduced funded renewal programme. A trend of underspending has also been factored in.
- Drainage Assets – Ineffective flood management would occur with a reduced renewal reduction, so the decision has been taken to fully fund drainage asset renewals.
- Structures and Structural components – There is a need to improve the asset condition of structures, however there is some concern about the confidence in delivering an increased programme. A middle ground has been taken to maintain asset condition, without compromising safety or seeing a reduction in levels of service. The priority of the funding is on resilience.
- Traffic Services Assets - A full reduction in budget would result in increased safety risks and deteriorating condition. A middle ground was agreed with these assets.
- Cycleways – A significant reduction in cycleway renewals was agreed, accepting a deteriorating condition and increased safety risk.

Level of service and performance

At a high level, the city's transport system is generally performing adequately from safety and accessibility perspectives. Asset condition is acceptable with investment based on known parameters. Many of the monitored levels of customer satisfaction are showing a slow downward trend but this runs counter to asset condition which for many assets is stable.

Wellington is a compact city where cycling and walking are a preferred travel mode for a dedicated segment of the community for shorter trips. Public transport, delivered through an extensive bus network commissioned by the regional council, combined with trains to the north is a vital transport mode for many commuters. Capacity and reliability have impacted the bus service, but reliability and patronage is increasing again post Covid.

Travel times are modest outside peak congestion times, and the traditional congestion periods are more muted with greater take-up of working from home and flexible working arrangements in recent years (circa 15 percent of the city's workforce works from home per weekday).

As a city with a growing population, and limited space, we must make best use of existing transport corridors to accommodate population and business growth. Investment is planned for the cycling, walking and public transport networks to accommodate this growth and meet our city liveability and carbon goals.

It is assumed the despite some rephrasing and rescoping of projects, material changes in levels of services are not expected as a result of the Capital Programme Review or loss of NLTP funding.

Council's role

Our role is to provide the infrastructure necessary for people to participate in economic, social, and cultural activities. We must do this while protecting and enhancing the natural environment. To achieve this our role extends to:

- Planning, delivering, maintaining and operating our transport system.
- Developing the transport network to meet future needs of the city.
- Supporting the city's public transport network by providing space for the network to run efficiently and encouraging people to use it.
- Ensuring our transport network is safe for all users by making ongoing improvements and educating and promoting safe behaviours.
- Enhancing the attractiveness of walking or cycling around the city, through urban design, planting, new infrastructure, and promotion of active transport.
- Monitoring different modes of transport, understanding barriers to change, and making it safer, easier, and more enjoyable as well as convenient to walk, cycle and use public transport.

Key challenges

This activity group is affected by all the identified key challenges.

- **Population growth and changing demand** – Growing traffic congestion and unreliable travel times are an issue. Population growth adds to this problem, especially if we do not provide more efficient ways for people to move around the city and region. Intensification of housing will support reducing the need to travel. But travel is a response to how the city is configured and those outer areas will continue to need to travel by vehicles due to the distance. This configuration is also a contributing factor to sedentary lifestyles and poor public health outcomes. Mode shift is a key response to this challenge, but capital projects cause major disruption and some parts of the community challenge the changes. Furthermore, investment in safety interventions is not yet leading to an overall reduction in harm.

- **Aging and declining condition of infrastructure** – The main issue with aging infrastructure is related to structures. This is the biggest asset value in our transport network. This includes retaining walls, bridges, and tunnels. This does mean an increasing need for investment over the next 10 years.
- **Mitigation and adaptation to climate change** – The transport sector is a significant contributor to greenhouse gas emissions, primarily from burning fossil fuels in vehicles. Combustion engines also emit air pollutants such as particulate matter and nitrogen oxides which have adverse effects on human health and the environment. Climate change is associated with extreme weather events, posing a threat to infrastructure – coastal roads are at risk of erosion and flooding due to more severe and frequent weather events. These impacts affect planning and maintenance, where stormwater needs alternative management options, and roads, bridges and retaining walls become vulnerable to slips. We need to achieve emissions reductions while managing growth.
- **Earthquake hazards and earthquake prone buildings** – Wellington’s natural hazards are well known and a major challenge for the city and its infrastructure. The topography of the natural environment and the cut-fill built environment can result in slips, flooding, and liquefaction issues. This can result in disruptions during weather and seismic events. There are also additional costs associated with clean-up after any events as well as proactively making our transport network and associated infrastructure more resilient. The topography and small number of routes available to some areas of the city also creates vulnerability.
- **Affordability and deliverability** – All these challenges result in increased costs for management and maintenance of our transport network. The current market is very constrained which has resulted in costs escalations. Delivering on commitments in a resource constrained environment can impact response times for some services and customer satisfaction around levels of service. This is requiring more effort from staff to respond to reactive issues.

Principal options

This activity and related solutions primarily contribute to the priority *“transform our transport system to move more people with fewer vehicles.”* There is also a strong contribution to *“collaborate with our communities to mitigate and adapt to climate change,”* *“revitalise the city and suburbs to support a thriving and resilient economy and support job growth”* and *“celebrate and make visible te ao Māori across our city.”* We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas** – Transport improvement projects are prioritised in accordance with the spatial plan priority growth areas. This is to enable housing growth and densification while maintaining levels of service for transport access.
- **Targeting emissions reductions to the greatest gains and operational efficiency** – Transport is a significant contributor to climate emissions. We will focus our efforts on improvements that enable low or zero emissions transport, which also deliver operational efficiency. This means prioritising public transport, cycling, and walking infrastructure.
- **Grow our understanding of adaptation impacts and costs** – As we invest in infrastructure improvements, new infrastructure and our maintenance and renewals, we will seek to understand the issues for the area and incorporate adaptation measures.
- **Prioritising interventions and the work programme for affordability** – Our investments will take a combined approach from managing demand, and optimising what we have, to investing in new infrastructure. We will prioritise public transport by investing in bus priority infrastructure. Public transport and active modes will be prioritised in and around the city and town centres to support economic vibrancy and

ease of access. We will ensure we have considered all options and are investing cost-effectively.

Issues and options

Supporting mode shift, improving safety, and reducing vehicle kilometres travelled

The physical transport network in Wellington is constrained due to topographical features of the area and this has guided housing construction. North/south connections are the dominant travel connections in Wellington with a shortage of east/west connections. This creates congestion chokepoints resulting in uncertain travel times for public transport, freight, and private vehicles.

Additionally, public transport is not an efficient option for many journeys, so cars remain the most practical mode of travel for many journeys. A key method to reduce congestion is to encourage walking, cycling and public transport, but these options are often not seen as safe enough to be a real option.

In alignment with the Spatial Plan, adapting the Transport Network to reflect the sustainable transport hierarchy is a focus.

As part of the Long-term Plan amendment, we have reviewed the City Streets Project and decided to remove the \$85m budget not allocated to set projects, plus make further savings of \$45.6m to the remaining projects. This makes savings for our capital programme review and mitigates the lost Central Government funding for this area for years 1 to 3. This will mean no additional funding for any additional key arterial routes in next 10 years other than for the projects below.

The projects below are still assumed to be 50% funded by GWRC.

- Harbour Quays Corridor Bus Priority Upgrades: Will now just provide funding for the interim changes, but not for permanent ones. This is consistent with the Bike Network approach. This reduces the project from \$51.6m to \$10m.
- Eastern Corridor Bus Priority Upgrades: Funding will be removed for the bike, pedestrian and place improvements in the original scope, and instead the Council will only provide targeted public transport improvements instead of ones across the whole corridor. This reduces the project from \$16.5m to \$6m.
- Central City Upgrades – walking and cycling: This is for the Central City cross-city cycleway connection, and pedestrian improvements on Dixon St and Cuba St. The proposal is to continue with the cycleway connection, rephase the Dixon St project to align with the Golden Mile upgrade and rephase Cuba St upgrades to Year 2. This project remains at \$18.5m but is phased differently across the LTP.

The capital programme review is proposing to change the delivery timeframe for the Bike Network Plan from 10 years to 20 years. In the 2021 LTP the decision was made to accelerate the delivery of our cycle network infrastructure and the Paneke Pōneke Bike Network Plan was adopted in March 2022. The amendment will only complete the Primary Network in 2024 to 34. The Secondary Network will be completed from 2034 to 2044.

We have also reviewed the Thorndon Quay and Hutt Rd project. The roundabout on Aotea Quay will progress, but the Hutt Road portion of the project will be removed, at a cost saving of \$10m.

High cost of transport maintenance and renewals

We have a higher cost of transport road maintenance in Wellington City, relative to other councils with similar transport networks. The sub-structure of Wellington's roads consists of flexible, highly water susceptible clays. This creates issues with the maintenance of the network. The construction of a roading network within the topographical constraints of the area has resulting in the need for a substantial number of structures across the district. This steep topography also requires and extensive network of drainage assets as we need to control the stormwater runoff. These combined challenges create a cost of maintenance environment which is high and there is no easy solution.

High axle loads from Electric busses is also leading to accelerated pavement deterioration on bus routes.

We also have an aging asset base which becomes more expensive to maintain while delivering the service levels our customers expect.

Resilience – Slips above and below roads, retaining walls, sea walls and other structures that support our roads.

There has been an adverse trend in the condition of our structures as reported by the structures condition assessments carried out over the last five years. Some transport corridors, including critical routes, do not meet current structural codes and therefore present a resilience risk.

As more work is done over coming years to assess infrastructure against new standards, it is highly likely that, yet undiscovered work will need to be undertaken to address resilience issues. Structural upgrades are high-cost items which will add to funding pressures in the future, including where growing climate change adaptation planning is required.

National Land Transport Plan revenue loss and capital programme review changes

Because National Land Transport Plan (NLTP) funding is lower than was assumed in the 2024-34 LTP, funding reductions are required to the capital programme to ensure there is no impact on Council's debt capacity. However the Long-term Plan amendment also includes a review of our capital programme. Therefore, the decisions on any consequential changes to the transport capital programme were made to include both these factors.

Several capital expenditure budgets for transport have changed, either through rephrasing the programme to outer years, rescoping the capital programme, or removing the programme completely. This includes changes to budgets relating to the planned capital programme originally set to commence in 2025/26.

The proposed reductions are based on the projects that were considered to be in-scope of the capital programme review. Some of these were budget lines that did not received funding through the NLTP or received less funding. We also made reductions to budgets where some funding was received and also decided to increase our funding portion for some areas and not reduce them through this process. Adjustments have also been made to savings amounts to reflect the reduced contribution from Greater Wellington Regional Council with respect to the rescoping of the City Streets Bus Priority projects.

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|--|---|-------------------------------------|-----------------|---|--|
| Supporting mode shift, improving safety, and reducing vehicle kilometres travelled | Housing densification – enabled by the District Plan (non-asset solution underway) (part of adopted approach – integrated land use planning) | District Plan to be adopted in 2024 | - | - | District Plan: Commissioners make significant changes to the Proposed District Plan through their decisions. |
| Supporting mode shift, improving safety, and reducing vehicle kilometres travelled | Demand Management – behaviour change programme (non-asset solution, ongoing) (part of adopted approach – | ongoing | 2024-34 | OPEX – ongoing funding through LTP at \$0.4, pa | Demand management: lower levels of infrastructure investment may result in it making more challenging to encourage behaviour change. |

| | | | | | |
|---|--|---------|-------------------------------|---|---|
| | managing demand) | | | | |
| Supporting mode shift, improving safety, and reducing vehicle kilometres travelled | Improved cycleways network to support active travel and bus priority interventions to increase PT use (part of adopted approach – optimising the network) | ongoing | 2024-34 2034-44 2044-54 | \$35.9m 83.9 \$62m 77.4 \$50.5m | Active and public transport: With a change in government, the level of investment aligned to some of Council's priority transport areas may has shifted, resulting in lower levels of subsidy and a need to revisit timing assumptions. <u>Implementation of Paneke Pōneke is therefore proposed to be spread over 20 years, rather than the 10 years proposed in the 2024 LTP.</u> |
| Supporting mode shift, improving safety, and reducing vehicle kilometres travelled | Improved public transport priority and facilities for active travel in streets to and through the central city (part of adopted approach – optimising the network) | 2024 | 2024-34 | \$104.5m | Active and public transport: With a change in government, the level of investment aligned to some of Council's priority transport areas may shift resulting in lower levels of subsidy and a need to revisit timing assumptions. |
| Supporting mode shift, improving safety, and reducing vehicle kilometres travelled | Increase upgrades funding to do more work sooner. | 2024 | TBC | Incremental costs above preferred programme levels to accelerate delivery. Up to \$600 million across transport upgrade programmes | Dependant on the level of subsidy from the government. |
| High cost of transport maintenance and renewals | Fund renewals at 75% and seek value for money options through good procurement practices and review programme options for more cost-effective options. Partner with suppliers. | 2024 | 2024-2033 2033-2054 | \$39.3 m pa \$58.2 m pa | Deferring 25% of renewals does carry some risk. This will be managed through prioritising where the greatest need is, such as, safety, resilience, connectivity, and mode shift. |
| High cost of transport maintenance and renewals | Reduced funding on cycleways renewals resulting from less capital investment in cycleway development, maintaining existing levels of service for resurfacing -30% reduction (Adopted) | 2024 | 2024-2033 2033-2054 | \$41.9 m pa \$55 m pa | This approach increases the likelihood of surfacing faults across the network, which reduces customer levels of service. |

| | | | | | |
|--|---|------|---------------|----------|---|
| High cost of transport maintenance and renewals | Fully fund renewals | 2024 | 2024-2033 | \$52.5pa | |
| | | | 2033-2054 | \$45m pa | |
| Resilience - Slips above and below roads, retaining walls, sea walls and other structures that support our roads. | Fund a programme of upgrades and renewals taking a risk-based approach to ensure the highest priority work is undertaken first. | | annual budget | \$10m pa | <p>Infrastructure failures can disrupt travel times and impact commuters and businesses. Asset failures can also result in health and safety consequences.</p> <p>Several transport routes in the city have been designated as emergency routes which need higher levels of resilience to ensure lifelines.</p> |

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Land Transport Activity Opex and Capex forecast

| Year | Operating Expenditure | Capital Expenditure |
|--------------|-----------------------|----------------------|
| 2024/25 | 133,404,200 | 141,898,888 |
| 2025/26 | 140,119,937 | 124,066,525 |
| 2026/27 | 158,497,340 | 114,581,915 |
| 2027/28 | 160,675,331 | 99,348,835 |
| 2028/29 | 170,790,440 | 86,135,615 |
| 2029/30 | 180,117,632 | 78,901,560 |
| 2030/31 | 201,506,211 | 70,668,816 |
| 2031/32 | 214,210,229 | 81,328,465 |
| 2032/33 | 211,948,398 | 66,946,374 |
| 2033/34 | 223,735,692 | 70,790,116 |
| 2034-2039 | 1,128,890,212 | 419,429,528 |
| 2040-2044 | 1,241,912,482 | 458,246,082 |
| 2045-2049 | 1,372,535,596 | 503,262,421 |
| 2050-2054 | 1,290,276,291 | 484,088,989 |
| Total | 6,828,619,991 | 2,799,694,128 |

Figures are inflation adjusted

Buildings (including civic buildings, venues, social housing)

Strategic direction

The investment in Wellington's performance arts venues enhances the city's creative ecosystem. These venues play a crucial role in hosting a variety of events, including arts, cultural activities, community gatherings, and international sports events.

Wellingtonians have a strong passion for entertainment and the arts and need accessible venues with suitable infrastructure and technology to support vibrant creative expression day and night.

Our performing arts venues are old, have seismic issues, and have the challenge of needing to adapt to climate change. When repairing and upgrading our facilities we also have an opportunity to reduce greenhouse gas emissions through green building standards, which will also contribute to reduced heating and cooling bills.

The existing assets within these venues, such as sound systems, public facilities, and kitchens, are essential for supporting diverse activities. While the venues meet the needs of hirers, there have been complaints about the additional cost burden on organisers who must bring their own equipment, making setup more expensive compared to other cities.

A recent review of WCC's civic performance venues identified that the WCC operating model for the performing arts venues (Shed 6, TSB Arena, Town Hall, MFC (Michael Fowler Centre), Opera House, St James Theatre) is sub-optimal, and not set-up for success. The model in its current form lacks alignment, transparency, and accountability in relation to how civic performance venues contribute to agreed WCC strategies and objectives. There is a significant opportunity to shift to a more effective operating model, including taking a strategic portfolio investment approach to the civic performance venues. The Economic Wellbeing Strategy underscores the city's dependence on performing arts and sports venues to drive a dynamic and vibrant economy.

We own a large portfolio of social housing assets. Housing in Wellington is becoming less affordable and there is growing pressure on the Wellington Housing market. Housing needs to be affordable if all Wellingtonians are to have safe, warm, dry homes that meet their needs. Te Toi Mahana (a community housing provider) operates the Council's social housing function and controls the affordability of tenancies. We have a housing strategy, adopted in 2018, that seeks a housing system that supports sustainable, resilient, and connected communities, and ensures a well-functioning housing system, meeting the needs of Wellingtonians. The housing strategy influences the planning frameworks (such as the District Plan) and programmes such as Te Kainga.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$620.7 million as at 30 June 2023 and include but are not limited to:

- Wellington Venues (operationally managed by Venues Wellington):
 - Michael Fowler Centre (recently identified as earthquake prone)
 - The Opera House (recently identified as earthquake prone)
 - St James Theatre (reopened 2022)
 - Town Hall (closed for seismic strengthening since 2013)
 - TSB Bank Arena
- Museums Wellington (operationally managed by Experience Wellington):
 - City Gallery

- Space Place at Carter Observatory
- Nairn Street Cottage
- The Bond Store (earthquake prone)
- Other:
 - Tākina Exhibition and convention centre (new, opened 2023) - (run by Te Papa foundation)
 - Hannah Playhouse – (run by WCC)
 - Embassy Theatre (seismic assessment underway)
 - Te Whaea National Dance and Drama Centre
 - CAB (earthquake prone)
 - MOB (earthquake prone)
 - The Basin Reserve
 - Sky Stadium (co-owned with GWRC)
 - Capital E (former – earthquake prone)
- Waterfront buildings and assets
 - Shed 1 (earthquake prone), Shed 3, Shed 5, and Shed 6

Our social housing assets are valued (Optimised Replacement Value) at approximately \$401.8 million as at 30 June 2023 and include:

- 275 social housing buildings, containing:
 - 1786 units
 - 2713 bedrooms
 - 4835 bed spaces

Asset condition and lifecycle

Data confidence overall for this group of assets is “B – High”. All buildings in this grouping have been assessed through a comprehensive condition assessment survey undertaken in 2023. The reason that this isn’t “A – Very High” is that the data pertaining to the housing portfolio, whilst comprehensive is beginning to atrophy with age. This also applies to data for buildings currently being reinstated, demolished or undergoing large scale works – for example CAB, MOB and the Wellington Town Hall. WCC are currently undertaking a program of work to perform a full condition assessment of the housing portfolio, which will lift the rating for this grouping to “A – Very High”.

The condition of known assets is primarily in the average to very good range, with less than 10% of assets being rated as poor to very poor. Of the assets that fall into the poor to very poor range, the majority are within buildings that are currently undergoing remediation or large-scale reinstatement works in the Civic precinct and are not representative of the condition of the whole portfolio. Assets which are outside of this precinct are expected on average to have in excess of 50% of their useful lives remaining. Additional considerations related to seismic resilience, earthquake prone buildings and associated detailed seismic assessments are known and factored into lifecycle planning and renewal forecasts – however these are not represented in the condition assessment data below.

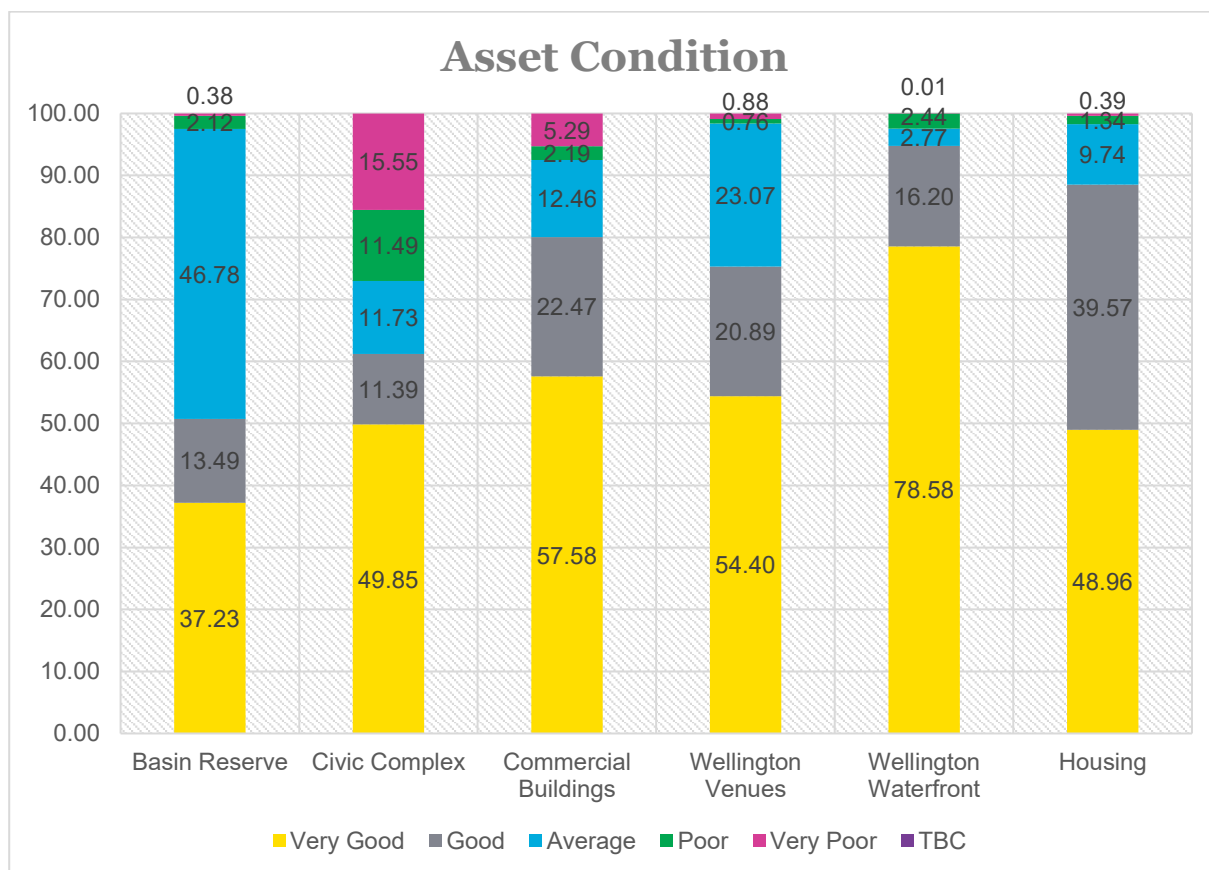


Figure 13: Buildings, Venues and Housing Asset Condition

Asset data pertaining to this asset grouping is maintained within WCC's Asset Management System. The data has been aggregated into common groupings based upon funding and the primary services they deliver across the network. Alongside this asset data, centralised repositories detailing factors such as heritage listings and earthquake prone buildings is maintained and factored into and underpins any lifecycle forecasting and renewal planning decisions.

How we forecast Asset renewals

Renewals of assets within this group of activities are driven from data and is determined by criticality (lifelines for example) and level of service required. Known issues that are non-data driven are considered and factored into planning decisions, such as seismic resilience and climate change. Detailed lifecycle forecasts are captured and provided in the financial section of the Activity Management plan and summarised in the financial section of this document.

Asset Lifecycle

Component based lifecycle analysis has been undertaken for all portfolios within this activity grouping, with multiple scenarios of renewal investment modelled and compared to an unconstrained expenditure profile to determine associated risk of deferred renewals. The adopted scenario is based upon funding 75% of predicted renewals in years 2024 to 2033, with any deferred renewals over this period to be funded and spread across years 2034-2043. The level of risk associated with deferral of these renewals is reasonably low, with most assets still remaining within an average to very good condition rating across the deferral period. The below graph is demonstrative of an unconstrained approach to expenditure to the portfolio, and associated condition grade index.

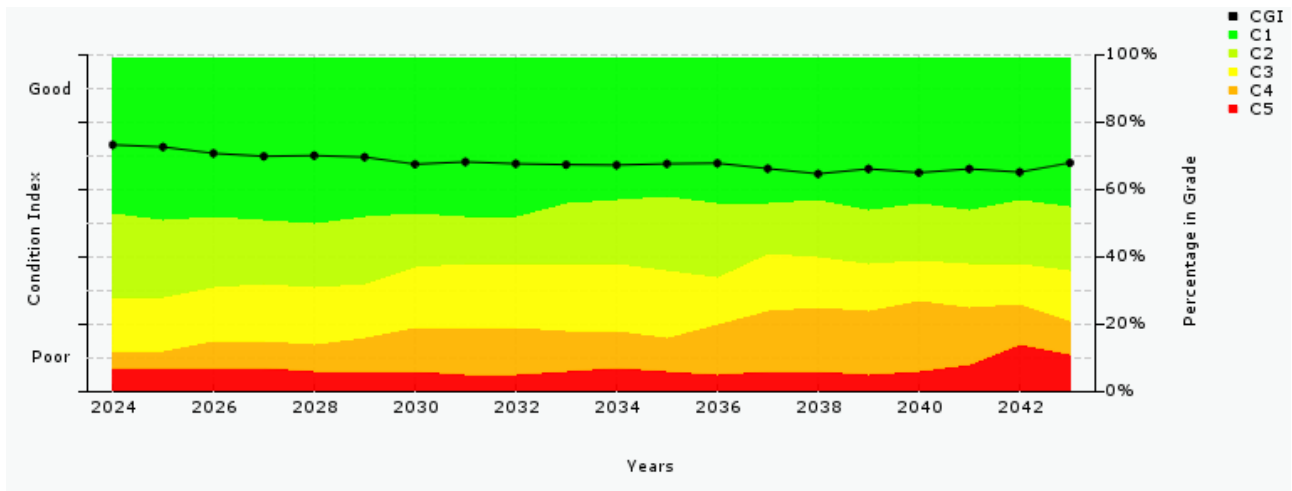


Figure 14: Buildings 20 Year Asset Lifecycle Analysis – Unconstrained Expenditure

Applying 75% Renewals Funding

- Civic buildings** will be managed by prioritising safety and compliance. The 75% funding of renewals may result in an increased emergency maintenance in outer years. However, City Gallery is the key civic building needing renewal. The potential redevelopment of CAB & MOB means we won't be doing any renewals on these buildings, and the Town Hall and Library are currently being redeveloped. Basin Reserve Renewals will be prioritised together with the Basin Reserve Trust. We will support them to manage this budget. The most important focus will be on the turf and irrigation. Wellington Venues need seismic remediation. Detailed options analysis is being worked through to identify which buildings and investment are needed for future service provision. This information will inform the renewals programme from year 2. Therefore, bare minimum renewals will be applied to keep these facilities functional (ie: Michael Fowler Centre, Opera House).
- For housing renewals**, 75% renewal funding has been applied. While Council condition information shows housing assets mainly being in very good or good condition, asset condition information is currently not fully up to date with the most recent comprehensive SPM data survey being performed in 2016 and therefore may not be reflective of current condition. A higher level of condition uncertainty creates some risk and uncertainty in our ability to prioritise renewal spending. The level of risk associated with the deferral of these renewals has been deemed to be relatively low, as a large proportion of these renewals are low-cost or low-risk renewals that are primarily dealt with through operational or reactive maintenance through the current vacate process at end of tenancy. Alongside this, levels of risk are lowered through the delivery of the HUP2 work programme and any renewals that will take place as part of this work. Furthermore, the renewals programme is delivered based upon prioritisation of individual components based upon risk and criticality. It is envisaged that once the full asset condition survey is completed in 2024 the Council and CHP will jointly develop and continue delivery of a strong renewals plan within the budget available. City Housing renewals are prioritised to safety and accessibility. Funding renewals at 75% carries greater risk in that it creates more property vacancies due to the poor condition. This incurs additional costs to the Council.

Level of service and performance

The breadth of facilities that the council owns to support cultural, economic, and social services in the city is significant. While the Council has been able to maintain service levels so that cultural expression and economic activity such as conferences and events can continue, the closure of the Town Hall for earthquake strengthening requirements has impacted some sectors. This has been offset with the recent opening of Tākina which has provided the city with a new world class conference and events centre.

There are still several civic facilities like the Opera House, Wellington Museum and the Michael Fowler Centre that will require earthquake remediation in the coming years but remain operational in the meantime. The earthquake remediation of civic venues will take a few years to work through.

Currently, venue usage is suboptimal at 51%, primarily because the venues have not been modernised to accommodate a larger number of events with diverse content. This gap means the city is not fully meeting the needs of event organizers and younger audiences, highlighting the necessity for a venue strategy to address these challenges and optimise venue utilisation.

The Council has provided Social Housing since the 1950's. It is now managed under lease by Te Toi Māhara Trust. The performance of the housing stock is generally good. Tenant satisfaction is high. About half of the housing stock has been upgraded to meet modern requirements and standards over the last 20 years as part of a cost sharing arrangement with the Crown, and the remainder of the housing stock will be upgraded in the coming years.

Council's role

Our role is to support economic, social, and cultural outcomes for the people of the city. Our venues, civic buildings and waterfront contribute to this. We currently own many buildings. We operate some services ourselves, and contract out other services, through Council Controlled Organisations (CCOs).

The council's role in housing is broad:

- Enabling capacity, supply, and affordability through the District Plan.
- Consenting and compliance.
- Collaborating with others to support Māori housing security and supporting rental housing supply (Te Kāinga partnership programme).
- Addressing homelessness.
- Public social housing.

Key challenges

This activity group is affected by all the identified key challenges.

- **Population growth and changing demand** – Some venues have low utilisation rates and content is expected to shift the new and refurbished venues in the coming years. There are gaps with audience interaction equipment and integration with the venues' surroundings. There is potential to tap into unsatisfied demand through scalable and flexible facilities, and target content to different age groups such as the under 35s. Fit for purpose housing means safe, secure, warm & dry, and meets the needs of the residents. Regarding our social housing stock, we have completed half of the upgrades needed to meet healthy, safe, and inclusive homes standards.
- **Aging and declining condition of infrastructure** – Maintenance of many of our buildings has been deferred for many years. Venues have also suffered from lack of investment in modern technology. This lack of investment impacts the operations, and ability to make the venues sustainable and useful. Our social housing is aging, not accessible, inclusive, or efficient and are no longer fit-for-purpose.
- **Mitigation and adaptation to climate change** – Many of our venues and buildings are subject to a range of natural hazards including flooding and coastal inundation; some are built on wharves. Refurbishing these buildings presents opportunities to reduce emissions, climate risk and be more fit for purpose, including addressing accessibility, suitability, and stakeholder needs. Housing can also contribute to emissions reductions by being energy efficient. Our portfolio needs to be assessed for the future risks associated with climate change.
- **Earthquake hazards and earthquake prone buildings** – Many of our venues and buildings are situated on reclaimed land and are subject to a range of natural hazards

including earthquakes. Unknown costs associated with remediation works arise due to the vulnerability of the land to seismic events, ground conditions and sea level rise. Tough decisions are needed as part of this LTP to identify the most strategic way forward. Strategic portfolio management of these buildings is necessary. The level of strengthening will need to factor in usage. This will be considered through a detailed options analysis report that will determine the future of the arts and culture and civic building portfolio. We anticipate that this will be ready for the 2027-37 LTP with investigations funded in this LTP. While our city housing portfolio is not earthquake prone, it does need upgrading to meet higher earthquake safety standards.

- **Affordability and deliverability** – The challenge is large, and the cost to solve it will be even larger. A strategic plan to deliver the right venues and buildings over the next 30 years is needed. We have faced challenges recently with costs increasing, and discovering issues once the building work has commenced. Management of these significant projects requires sound advice and governance to make strategically sound investment decisions in the future. Affordability has been an issue, and we have been part-funded by the Crown to be able to make these upgrades to social housing assets.

Principal options

This activity and related solutions primarily contribute to the priority *“Revitalise the city and suburbs to support a thriving and resilient economy and support job growth.”* There is also a strong contribution to *“increase access to good, affordable housing to improve the wellbeing of our communities”* and *“celebrate and make visible te ao Māori across our city.”* We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas** – While prioritising growth areas will be considered, this is less of a consideration for this asset group, as the assets are destination assets for the whole city and in some cases for the region.
- **Targeting emissions reductions to the greatest gains and operational efficiency** – There is a significant opportunity to address building and energy relation emissions when we remediate and build new assets. We will focus on these opportunities when buildings are being repaired or new buildings are being constructed, but we will not be putting effort into retrofitting buildings where there would otherwise not be any construction activity.
- **Grow our understanding of adaptation impacts and costs** – As we take stock of the scale of the issue with our civic buildings and venues, we will develop our understanding of the adaptation needs, and take this into account when making decisions. This might include choosing not to place new buildings or rebuild in disaster prone areas but rather demolish buildings instead of remediation due to the challenges on the site.
- **Strategic rationalisation to better manage the overall asset portfolios** – Some of our buildings and venues have overlapping purposes. Because of the size and scale of the portfolio and the complexity and costs of the issues, we will complete the remediation projects underway, but will pause and reset to take a strategic portfolio view before making further decisions. This will allow the council to understand what the city needs and how best to deliver.
- **Prioritising interventions and the work programme for affordability** – Managing, maintaining and renewing such large buildings is costly. Understanding needs is important to help make decisions about demand management, optimisation, and renewal and replacement or demolishing. Options should also include consideration of demolishing to replace and demolished and not replacing.

Issues and options

In 2023 the Council decided to complete earthquake strengthening work already underway. The Town Hall and Library are already in progress with re-opening expected in 2027 and full completion in 2028. This is a significant expenditure of \$546.7m over 2024 to 2028.

Administration buildings (CAB & MOB)

It is unaffordable to rebuild all the buildings we own. These buildings are vacant and have been for some time. To remediate within the required timeframe, we must take tough decisions.

We will also investigate options for including Experience Wellington and WellingtonNZ in the Council office fitout.

Remediation options for Te Ngākau the City to Sea Bridge, Civic Square basement, and Capital E

It is unaffordable to rebuild or remediate all the buildings we own. These buildings are vacant and have been for some time. To remediate within the required timeframe, we must take tough decisions.

Scale of total programme costs for buildings and Te Ngākau is unknown.

A business case is under development. This will consider the most strategic and cost-effective solutions to managing the portfolio so that it best delivers on our community outcomes, and long-term sustainability.

Addressing seismic issues, carbon emissions reduction and ensuring civic buildings and performance venues are fit for purpose

Wellington has a large portfolio of civic performance / entertainment venues for a city of its size. Some of these venues are near one another and fulfil a similar market purpose, for example: MFC & Town Hall.

Addressing seismic regulatory requirements for earthquake prone buildings is mandatory.

Opportunities exist to improve performance of assets including, ability to widen audience / experience offerings. Venue utilisation, reduction of carbon emissions (response to Te Atakura), etc.

Sky Stadium health and Safety

The Sky Stadium is 25 years old. The Stadium has done well in its first 20 years and was able to remain financially autonomous and contributes to self-fund its capex and opex. This has now changed due to;

- Recent earthquakes and seismic improvements subsequently required.
- Impact of earthquakes on insurance premiums
- Covid 19 Financial Impacts

Civic buildings renewals

The current renewal requirements are substantial and cannot be fully funded if the Council is to operate within the limits identified in the Financial Strategy.

Basin reserve renewals

The current renewal requirements are substantial and cannot be fully funded if the Council is to operate within the limits identified in the Financial Strategy. Funding Basin Reserve asset renewals at 75% of unconstrained budget is possible because of improved asset management planning data and information.

Earthquake strengthening has been invested in, and critical safety is already addressed.

Wellington Venues renewals

The current renewal requirements are substantial and cannot be fully funded if the Council is to operate within the limits identified in the Financial Strategy. Funding Wellington Venues asset

renewals at 75% of unconstrained budget is possible because of improved asset management planning data and information.

Social Housing Upgrade Programme

Existing social housing assets are currently being upgraded through a partnership programme with the Crown. Providing access for all New Zealanders to affordable, sustainable, good quality housing appropriate to their needs is the vision of the New Zealand Housing strategy that drove the need to upgrade the council's social housing. In 2007 the Council reached an agreement with the Crown to develop an upgrade programme where the Crown offered \$220m to contribute to the upgrade of the portfolio to ensure the Council's social housing portfolio is safe and secure, and to a good standard for modern living. The first phase of the programme (HUP1) was completed in 2018 which saw upgrade of approximately half of the portfolio upgraded and full expenditure of the Crown grant. Planning for the second phase of the programme is underway.

Planning and delivery is currently underway. There are two active projects underway in HUP2. Aside from that working toward completing a programme business case in 2024 detailing several programme options for consideration / decision making.

Housing Renewals programme

The aging condition of existing social housing assets requires ongoing attention. But financial affordability does put significant constraint onto the programme.

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|--|--|---------------|-----------------|---------|---|
| Administration buildings (CAB & MOB) | Demolish (Adopted - note, decision to demolish CAB has already been approved) | 2023 | 2024-2027 | \$7.8m | Not being able to partner with private sector and being left with a vacant site. |
| Administration buildings (CAB & MOB) | Partner with private sector to remediate or redevelop – this option is contingent on demolish option above (Adopted) | 2024 | Unknown | Unknown | We do not have control of the timing |
| Administration buildings (CAB & MOB) | Sell as is and leave to market to remediate | 2024 | Unknown | Unknown | We do not have control of the timing |
| Administration buildings (CAB & MOB) | Do Nothing | 2024 | Unknown | Unknown | Reputation risks and safety risks as two large buildings will sit idle and vacant on a key location. Risks to economic and social wellbeing of the civic precinct and the wider area Risks to Wellington Town Hall project as it relies on MOB site to address some of the “front of house” issues. |
| Remediation options for Te Ngākau the City to Sea Bridge, Civic Square basement, and Capital E | Demolish (Final decisions will inform 2027 LTP) | 2027 | 2027-2030 | \$65m | |

| | | | | | |
|---|--|------|---------------------------------------|--|---|
| Remediation options for Te Ngākau the City to Sea Bridge, Civic Square basement, and Capital E | Strengthen | 2024 | 2024-2027 | \$240m | High level of investment in assets that are exposed to climate change risk. |
| Remediation options for Te Ngākau the City to Sea Bridge, Civic Square basement, and Capital E | Do nothing | 2024 | NA | Unknown | <p>The risks of doing nothing regarding the earthquake prone structures of Te Ngākau:</p> <ul style="list-style-type: none"> - Risk to the public safety in case of a major earthquake - Reputational risks as we pressure private owners to remediate their buildings. - Fines by the regulators if we do not meet our regulatory requirements. |
| Addressing seismic issues, carbon emissions reduction and ensuring civic buildings and performance venues are fit for purpose | Investigate the full portfolio of civic buildings and venues deemed earthquake prone to make a strategic portfolio decision for the remaining buildings' future, these considerations include demolition, divestment, and remediation. (Adopted) | 2027 | Feasibility / Investigation 2024-2027 | <p><u>Opex</u> \$20m</p> <p>Capex to be identified and decisions taken for 2027 LTP.</p> | <p>Loss of venues (either temporarily or permanently) will impact the operations of CCO's.</p> <p>Heritage status of some buildings may constrain perceived opportunities / necessitate prioritisation of investment / delivery in consideration of regulatory requirements.</p> |
| Addressing seismic issues, carbon emissions reduction and ensuring civic buildings and performance venues are fit for purpose | Do Nothing | 2027 | NA | Unknown | Unknown |
| Sky Stadium health and Safety | Basic health and safety improvements to the stadium | 2024 | 2024 -2027 | \$8.9m | Need to ensure alignment with GWRC funding programme. There is a legislative requirement for us to undertake this work to ensure that the stadium remains safe for public use |
| Sky Stadium health and Safety | Replacement of the stadium | 2044 | 2049 | \$1b (unfunded) | Decisions will need to be taken as the stadium reaches end of life. |
| Civic buildings renewals | Fully fund renewals | 2024 | 2024-34 2034-44 2044-54 | \$44.5m \$52.4m \$61.8m | This is not affordable and does not make sense when the future of some buildings is uncertain. |

| | | | | | |
|---|--|------|------------|---------|---|
| Civic buildings renewals | Constrain renewals to 75% of the optimum renewal plan. (Adopted) | 2024 | 2024-34 | \$33.4m | Deferring 25% of renewals does carry some risk. This will be managed through prioritisation and ensuring the buildings are compliant and safe for use. This may result in an increased in maintenance in outer years. Emergency procurement would also cost more. Potential redevelopment of MOB & CAB will mean renewals not required. Library and Town Hall will not require renewals as they are being redeveloped currently. City gallery is the key asset requiring renewal. |
| | | | 2034-44 | \$39.3m | |
| | | | 2044-54 | \$46.4m | |
| Basin reserve renewals | Fully fund renewals | 2024 | 2024-34 | \$7.7m | |
| | | | 2034-44 | \$11.7m | |
| | | | 2044-54 | \$10m | |
| Basin reserve renewals | For affordability, fund renewals at 75% of unconstrained forecast (adopted) | 2024 | 2024-34 | \$5.8m | Deferring 25% of renewals does carry some risk. This will be managed through prioritising safety and compliance. Renewals will be prioritised together with the Basin Reserve Trust. We will support them to manage. The most important focus is the turf and irrigation. |
| | | | 2034-44 | \$8.8m | |
| | | | 2044-54 | \$7.5m | |
| Wellington Venues renewals | Fully fund renewals | 2024 | 2024-34 | \$31.4m | This is not affordable and does not make sense when the future of some buildings is uncertain. |
| | | | 2034-44 | \$64.5m | |
| | | | 2044-54 | \$68.8m | |
| Wellington Venues renewals | For affordability, fund renewals at 75% of unconstrained forecast for the first 10 years and focus on only buildings that have a certain future. Backlog will be addressed in years 11 to 20. (Adopted) | 2024 | 2024-34 | \$23.6m | Deferring 25% of renewals does carry some risk. This will be managed through prioritising safety and compliance for public use, with detailed options analysis for the future scenarios to further inform renewals decisions from year 2. Opera House and Michael Fowler Centre require intervention in the coming years, and we are currently working through the options. Bare minimum renewals will be applied to keep these facilities functioning. |
| | | | 2034-44 | \$48.4m | |
| | | | 2044-54 | \$51.6m | |
| Social Housing Upgrade Programme | The principal option for this issue is to make best use of existing by improving the quality of living standards and undertaking seismic improvements. A business case is underway, this will identify options for investment. (Adopted) | 2024 | 2024-2036. | \$400m | This option meets the requirements of the Crown deed. Key risks for delivering the programme in accordance with the Deed requirements are: Seismic performance - one of the requirements of the Deed is to deliver building to 67%NBS. Approximately 50% of the portfolio has had assessments complete. The remaining 50% are scheduled to be complete next year (scope risk). Re-housing of Te Toi Mahana tenants, whilst upgrades are complete. This is a key constraint to the delivery of the programme, therefore the expediency to which the programme can be delivered, therefore cost. |
| Housing Renewals programme | Fund renewals at 75% of | | 2024-34 | \$139m | Deferring 25% of renewals does carry some risk. This will be managed |

| | | | |
|--|--------------------|------------------|--|
| unconstrained forecast for first 10 years to manage affordability in the short term. Increase the funding in years 11-20 to address the gap. (Adopted) | 2034-44 2044-54 | \$313m \$205m | through prioritising where the greatest need is, such as accessibility and safety. It may create more vacancies, due to property condition. WCC will incur a fee, where we have to pay the rental cost to Te Toi Māhāna. |
|--|--------------------|------------------|--|

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Buildings Activity Opex and Capex forecast

| Year | Capital Expenditure |
|--------------|------------------------|
| 2024/25 | \$128,337,004 |
| 2025/26 | \$152,940,499 |
| 2026/27 | \$97,635,281 |
| 2027/28 | \$103,492,118 |
| 2028/29 | \$102,305,983 |
| 2029/30 | \$95,251,200 |
| 2030/31 | \$82,131,563 |
| 2031/32 | \$79,526,796 |
| 2032/33 | \$48,171,123 |
| 2033/34 | \$37,975,444 |
| 2034-2039 | \$325,493,577 |
| 2040-2044 | \$397,205,029 |
| 2045-2049 | \$275,984,784 |
| 2050-2054 | \$323,672,503 |
| Total | \$2,250,122,994 |

Figures are inflation adjusted

Parks & Open Spaces

Strategic direction

Pōneke is abundant with varied and rich parks and open spaces that help support Wellingtonians to enjoy a high quality of life. Wellington provides a level of service for Parks and Open Spaces that currently receives strong public satisfaction. Our Waterfront is world class and, in some areas, like our biodiversity, the city is making significant gains and is recognised as the only major city in the world where biodiversity is improving. We base a lot of our marketing and publicity around our Waterfront and biodiversity gains.

Te Whai Oranga Pōneke (Open Space and Recreation Strategy) adopted in 2023 has a mission to have *“A flourishing network of parks and recreation opportunities, interwoven into everyday life, which supports Wellingtonians to live well and connect to nature and each other”*. Open spaces are predominantly unbuilt land that provide opportunities for active and passive recreation and support ecosystems to thrive. This includes parks and reserves, nature spaces, urban public spaces, streetscapes, coastal areas, cemeteries and urupā. They contain much of our natural environment such as waterways, forests, shorelines, and native biodiversity. Some are also equipped with recreation facilities such as playgrounds and sports fields. As the city intensifies, the importance of public open space increases. These spaces can also provide opportunities for climate resilience and adaptation.

The Wellington Central City Green Network Plan (2022) sets the direction and targets for how we green Wellington’s central city over the next 30 years. With a vision of *“thinking and living green in Wellington Central City, is the future for the planet and all of us”*, the plan proposes a well-developed continuum of green spaces, to deliver the many ecological, social, economic, cultural and public health benefits to the central city as it grows, enhancing its liveability for residents, workers and visitors.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$404.3 million as at 30 June 2023 and include:

- 4305 ha of parks, reserves, and beaches
- 41.25ha of green space in the central city
- 211 nature parks
- 100km of coastline
- Wellington Town Belt and Outer Green Belt
- 387km of walking and biking tracks
- 42 coastal structures including boat ramps, wharves, and seawalls
- Waterfront public space
- Botanical Gardens and Berhampore Nursery
- 4 cemeteries: Tawa and Bolton Street (closed cemeteries), and Karori and Mākara (operational cemeteries)
- 2,000 trees in the central city (in the public realm)

Asset condition and lifecycle

The majority of these assets are in average or better condition. Data confidence overall for this group of assets is “B – High”. All building assets condition have been assessed during 2023. Non-building assets are also assessed at regular intervals by WCC staff, as well as more detailed assessments undertaken by external partners for complex or critical assets.

Asset data pertaining to the Parks and Open Spaces portfolio is primarily maintained within WCC's Asset Management Information Systems. Building asset information is maintained within SPM, whilst plant and equipment is captured and maintained within TechnologyOne, WCC's ERP system – as well as being captured spatially.

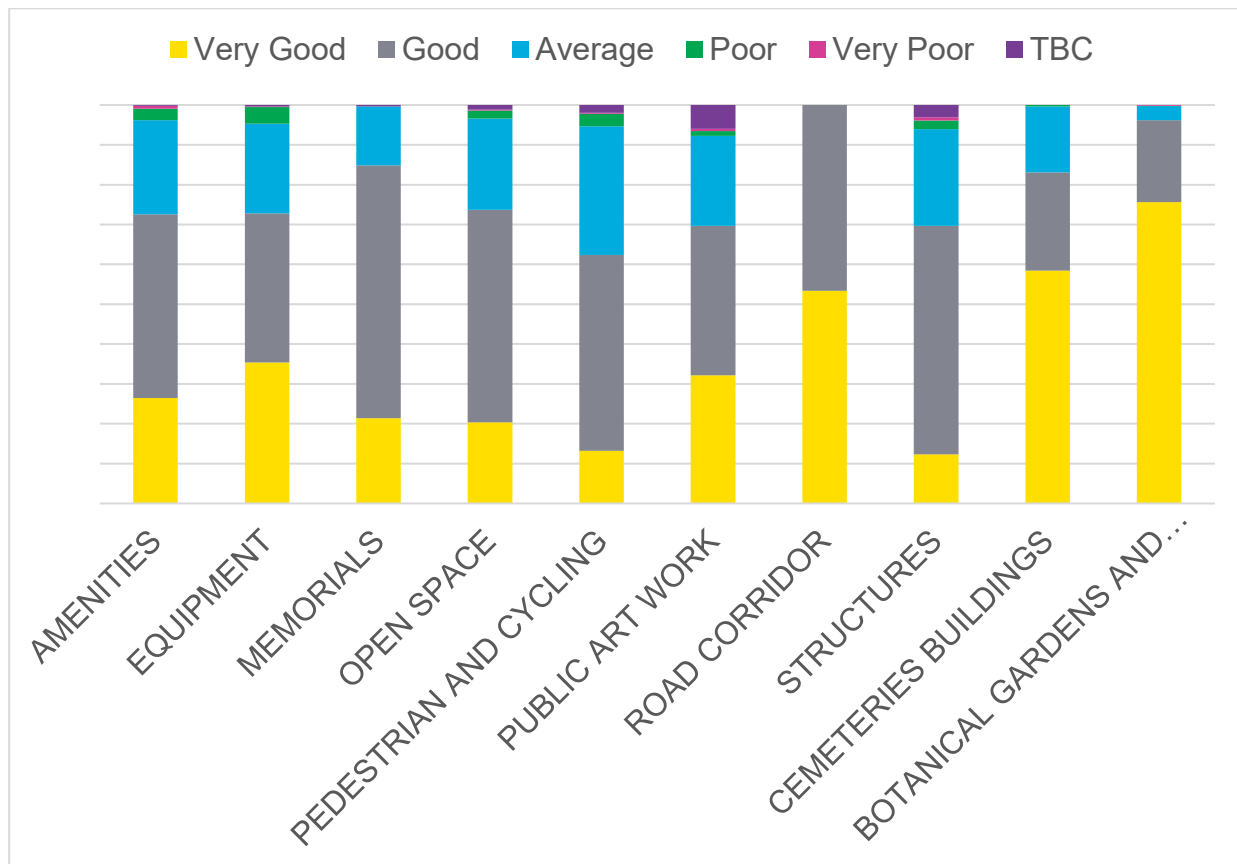


Figure 15: Parks and Open Spaces Asset Condition

Note: This is a listing of ALL Parks, Sport and Recreation assets, except for buildings, aggregated up. (Plus, cemetery and botanical gardens buildings). A few exclusions have been made, being "parking network" "Stormwater" and "Systems (lighting water and solar systems)".

How we forecast Asset renewals

Renewals of assets within this group of activities are driven from data and is determined by criticality and level of service required, as well as condition, performance and age. Additional factors such as climate change and seismic resilience are factored into decision making alongside the data driven insights. Detailed lifecycle forecasts are captured and provided in the financial section of the Activity Management plan and summarised in the financial section of this document.

Asset Lifecycle

Component based lifecycle analysis has been undertaken for all portfolios within this activity grouping, with multiple scenarios of renewal investment modelled and compared to an unconstrained expenditure profile to determine associated risk of deferred renewals. The adopted scenario is based upon funding 75% of predicted renewals in years 2024 to 2033, with any deferred renewals over this period to be funded and spread across years 2034-2043. The level of risk associated with deferral of these renewals is reasonably low, with the majority of assets still remaining within an average to very good condition rating across the deferral period.

Reducing funding renewals to 75% could potentially jeopardise service delivery and asset utilisation, leading to increased reactive maintenance needs and affecting tenants or leaseholders, possibly resulting in revenue loss. Moreover, this reduction will limit the number of renewals completed annually, with prioritisation based on condition and risk level. Additionally, there are ongoing risks associated with climate change impacts and rising service delivery costs, which

could result in diminishing returns over time. This reduction may also lead to community dissatisfaction due to fewer planned improvements to facilities and services compared to community expectations expressed in recent engagements. There is a risk of gradual asset degradation over time. However, it's important to acknowledge that in some cases, the 75% funding level has resulted in increased investment in renewals, particularly in areas such as parks and open spaces.

Level of service and performance

The council manages a wide range of assets that provide high quality public spaces and nature-based services and experiences to Wellingtonians. Utilisation and community satisfaction with these services is generally high. The current network of assets is aging, but still performing well. However, community expectations for quality parks and open space network are very high and often the level of service sought is higher than what can be provided.

Te Whai Oranga Pōneke (the Open Space and Recreation Strategy) and the Green Network Plan, together provide a framework to guide provision and investment decisions in the city's parks and open spaces network.

Renewals are programmed across these assets, but in time, with a growing population and climate change, additional demand will be placed on the infrastructure and the assets and facilities will need to be upgraded.

Parks and open space assets, especially coastal assets, will require more investment as the climate changes, storm events increase, and as sea levels continue to rise. During the period 2024-2027, detailed climate adaptation planning will be conducted for key parts of the city, and this will help inform investment choices for the 2027 LTP.

Council's role

The Council has a key role in providing, developing, and managing parks and public open spaces across the city to meet the needs of our community and to protect our natural environment, cultural and historic heritage values. Council manages a variety of parks and open spaces from highly developed urban parks to relatively unstructured natural areas. Our open spaces also include the track network that connects them. These spaces, places and connections contribute significantly towards social, economic, environmental, and cultural wellbeing. They are also important to our physical, mental, social, emotional, and spiritual wellness. These areas are also a critical component of the city's green infrastructure, with opportunities to implement nature-based solutions to flooding and sea level rise challenges.

Our cemeteries also form part of the city's open space network, providing important social, cultural, historic and environmental values. However, they also provide a critical public health and safety role. Cemetery services support the health and safety of the city's communities. Our burial and cremation services reduce public health and environmental risks and ensure the Council meets its legislative and policy obligations. The Council also has statutory responsibilities to provide for burials and currently operates two cemeteries (Karori and Mākara) for this purpose.

Key challenges

This activity group is affected by four of the identified key challenges.

- **Population growth and changing demand** – The spatial and district plans set out a significant level of projected growth and housing intensification that will create more demand for parks and open spaces in the central city and suburbs. The provision of quality parks and open spaces is a key part of a liveable, healthy and resilient city. Changing demographics and changing recreation trends mean our open spaces and places will also need to be more accessible, inclusive, and multi-functional to cater for a broader range of users and uses. As a city we have invested in making significant gains in our indigenous biodiversity, much of this work has been undertaken in partnership

with the community. It will be important to resource existing and future programmes to sustain the biodiversity gains and investment already made.

- **Aging and declining condition of infrastructure** – Many of our parks and open spaces are aging and require investment to maintain or renew the assets. Examples of assets requiring investment in the short to medium term include central city and neighbourhood parks and open spaces, Mākara cemetery, the Begonia House in the Botanic Gardens, coastal boat ramps, wharves and seawalls, parts of the track network, waterfront public spaces and structures.
- **Mitigation and adaptation to climate change** – Climate change is leading to an increase in extreme weather events – meaning more extreme storm and rainfall events, landslips, tree failure, erosion, drought and flooding – which impacts our parks and open space assets and drives maintenance needs and costs up. Warmer, wetter weather is also increasing the need for more pest and weed control and an increased risk in biosecurity incursions. Parks and green spaces can be part of the nature-based solutions to managing floods, coastal inundation, stormwater and to increasing our city's biodiversity. The 2023 Climate Risk Assessment found 26 key strategic risks affecting Council assets. Coastal inundation causing asset damage emerged as the most material physical risk for the Council, with a total rating score double that of the next highest aggregated risk score. Assets identified as being most at risk to coastal inundation from sea level rise include water, drainage and waste assets, Council buildings, parks and reserves, and road assets.
- **Affordability and deliverability** – The cost of maintaining and renewing our parks and opens spaces is getting increasingly expensive due inflationary pressures such as the costs of materials and labour (and responding to the impacts of climate change). This makes it harder and harder to close the gaps in levels of service.

Principal options

This activity and related solutions primarily contribute to the priority *“Invest in sustainable, connected and accessible community and recreation facilities.”* There is also a strong contribution to *“improve the health of our waterways”* and *“mitigate and adapt to climate change.”* We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas** – We have undertaken investigation into parks and open space requirements across the city in response to anticipated population growth and changing demands. Te Whai Oranga Pōneke (the Open Space and Recreation Strategy) identifies the importance of well-distributed, multifunctional, and connected spaces, places and programmes that respond to Wellington's current and future needs. We will prioritise investment as per the prioritised growth areas identified in the Spatial Plan and the District Plan. The Green Network Plan sets out four targets for the Central City over the next 10 years to complement growth, especially of residential units, in the Central City.
- **Grow our understanding of adaptation impacts and costs** – Increased use of water sensitive design and green infrastructure in urban parks, public spaces, and streets can help the city adapt and mitigate the impacts we are likely to see in the future, as climate change leads to more intense/ extreme events. Climate change adaptation planning will help inform future investment decisions, particularly for assets in coastal locations and identify the ways that nature-based solutions can provide multiple benefits to the city, including adapting to unavoidable climate change impacts.
- **Strategic rationalisation to better manage the overall asset portfolios** – This mainly applies to our tracks. We have consistently underfunded the upkeep of tracks. It does not make sense to build new assets when we do not have the funding available to maintain what we currently have. We also need to ensure that the choices we make will

contribute to our community outcomes. Te Whai Oranga Pōneke (the Open Space and Recreation Strategy) identifies gaps in service provision and the needs of the community and will guide us in delivering on this priority.

- **Prioritising interventions and the work programme for affordability** –This activity will contribute to managing overall rates and borrowing affordability by planning for a renewals programme funded at 75% of projected requirement. Assets with the worst condition levels will be prioritised for investment.

Issues and options

Acquisition of land for neighbourhood parks, open space and recreation to respond to growth and change

Analysis of the suburban open space network shows that Wellington City underinvests in parks and reserves generally (compared to the region and other large cities around New Zealand) and the quality and provision of neighbourhood parks needs targeted investment to respond to an anticipated period of significant citywide redevelopment and growth (50,000-80,000 more people over the next 30 years). The success of higher density development is contingent on a range of factors and our community expects that access to quality parks will be part of the core infrastructure investment occurring alongside city growth and change over the long term.

Development of neighbourhood parks and open spaces to respond to growth and change, and gaps in provision

Development of new and the upgrade of existing neighbourhood parks and open spaces to support a network of well-utilised, accessible, fit-for-purpose parks and recreation opportunities that meet the needs of Wellington's growing and changing communities and respond to a changing climate. Key barriers to using open spaces include absence of toilets, hard to travel to, feeling unsafe, not accessible, or not feeling welcome. Our existing open space network needs to be complemented by a network of quality, easy to access parks that people can use daily.

Implementation of the Central City Green Network Plan

The Green Network Plan sets the direction and targets for the greening of Wellington's central city in the next 30 years to take action on the current deficit, provide for growth and to address the climate and ecological emergency declared in 2019.

The Green Network Plan has set a target of developing 2 new urban parks, improving the greening of 20 existing urban spaces, and no net loss and doubling the number of street trees (to 4000) in the central city in the next 10 years.

Kilbirnie Park

The 2022-23 Annual Plan approved \$5.64m for a destination skate park and the 2021-31 LTP identifies an additional \$1.5m from the Plimmer Bequest Fund for open space improvements and \$500k for play space renewal.

Investigation and planning work has been completed over last 18 months. There has been extensive public and stakeholder engagement with a high level of community and stakeholder support for the project.

Subject to LTP funding confirmation and business case approval, design and consenting to be progressed in 2024/25, with construction mid-late 2025 into 2026.

Investment in our track network

There is increasing community demand and expectations for trails investment, including improving the quality, accessibility and resilience of the existing trail network, as well as the development of new trails. We are currently underfunding our trail renewals. We also have approved plans for new trail development, but these are currently unfunded.

There is a big volunteer contribution to building and maintaining tracks.

Ever increasing community demand for more walking and biking trails, increased accessibility, and off-road commuter trails. The quantum of investment required to address community demand is currently unknown.

Begonia House

~~Aging facilities, ongoing renewals and asset failures will be costly. This includes the need to replace glazing and structures, climate control systems, improved café kitchen and back of house facilities, upgrading toilets and hireable spaces.~~

An upgrade to Begonia House is proposed. We will carry out renewals where possible, while some assets will be demolished and replaced with temporary buildings to ensure the continued operation of Begonia House. We will also work with a community group to support public fundraising, which will enable further improvements to be made to Begonia House.

Renewals of Parks and Open Spaces

Buildings across the portfolio have a recent condition assessment. The current renewal requirements are substantial and cannot be fully funded if the Council is to operate within the limits identified in the Financial Strategy.

- Cemetery
- Open spaces
- Outdoor sports facilities
- Play spaces

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|--|---|---------------|-----------------|--|---|
| Acquisition of land for neighbourhood parks, open space and recreation to respond to growth and change | Acquire land for parks, open space and recreation needs to respond to growth and intensification and address neighbourhood park provision gaps. | 2024 | Annual budget | \$215m over 30 years (Approx \$7-8m annually) | <p>Difficult to acquire land, especially in a competitive open market.</p> <p>Most land acquisition for parks and reserves is currently debt funded at the time of purchase. This investment would provide a specific budget for reserve land acquisition.</p> <p>Capacity to deliver is a risk –would need to scale up to manage and deliver Require resourcing for planning work to develop an acquisition programme.</p> |
| Acquisition of land for neighbourhood parks, open space and recreation to respond to growth and change | Delay acquisition of land to later years and prioritise high growth areas. (Adopted) | 2024 | 2030 - 2034 | \$21.5m | <p>Delaying, but planning to invest in the mid-term is the best option in the current funding environment.</p> <p>Risks:</p> <p>Difficult to respond to land acquisition opportunities as and when they come up. Any acquisition ahead</p> |

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| | | | | | | <p>of this time frame would require debt funding.</p> <p>Cost of land likely to increase over time.</p> <p>Decreasing levels of service and increasing community dissatisfaction if there is inadequate investment.</p> |
| Development of neighbourhood parks and open spaces to respond to growth and change, and gaps in provision | Fill service level gaps and address growth and change | 2024 | Annual budget | \$34m over 30 years | | <p>Capacity to deliver –would need to scale up to manage and deliver an open space development programme.</p> <p>Requires resource for planning, investigation and design work.</p> <p>The development of new parks and open spaces will be contingent on the acquisition of land.</p> |
| Development of neighbourhood parks and open spaces to respond to growth and change, and gaps in provision | Delay filling gaps in provision to later years and prioritise high growth areas (Adopted) | 2024 | 2030 to 2034 | \$13m capex \$3.8m opex | | <p>Delaying, but planning to invest in the mid-term is the best option in this funding environment.</p> <p>Decreasing levels of service and increasing community dissatisfaction if inadequate investment.</p> <p>The development of new parks and open spaces will be contingent on acquisition of land.</p> |
| Implementation of the Central City Green Network Plan | <p>Improve existing central city green spaces and parks and develop 2 new green spaces to provide for projected residential population growth – includes land acquisition.</p> <p>Frederick Street park is expected to be delivered 25/26</p> | 2024 | 2024 to 2034 | <p><u>Capex</u></p> <p>\$18.9M</p> <p><u>Opex</u></p> <p>\$1.8M (for 1000 street trees in years 1-3).</p> | | <p>There is a deficit of green space in the central city for current users and residents.</p> <p>Greater numbers of people living and visiting the central city will increase demand for quality green public spaces within the built environment.</p> <p>Ensure the city continues to build on its liveability, sustainability and ‘eco-credentials’.</p> |

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| Suburban Centres Upgrade Programme Public spaces and centres development | Prioritisation of the implementation of the Suburban Centres upgrades programme – one town or suburban centre every two years. (Adopted) | 2024 | 2024 to 2034 | \$10m over 10 years (for upgrades) \$2.5m opex over 10 years | |
| Suburban Centres Upgrade Programme Public spaces and centres development | Defer suburban upgrades programme 5 years | 2024 | 2030-2040 | \$10m over 10 years (for upgrades) \$2.5m opex | |
| Park upgrade projects Kilbirnie Park | Development of destination skate park, refreshed play space and open space improvements (planting, landscaping, public access) | 2022 | 2024/25 Master plan developed 2023 Design and consenting 2023/24 to 2024/25. Construction estimated to begin mid-late 2025 | \$5.45M for destination skate park \$1.5m open space (Plimmer Bequest) \$0.5m play space renewal | Kilbirnie Park is a significant community asset and requires investment to address safety, accessibility and amenity issues alongside provision for skate and play. |
| Park upgrade projects Kilbirnie Park | Rephase development of destination skate park, refreshed play space and open space improvements (planting, landscaping, public access) (Adopted) | 2024 | 2024/25-2025-26 | \$5.45M for destination skate park \$1.5m open space (Plimmer Bequest) \$0.5m play space renewal | Kilbirnie Park is a significant community asset and requires investment to address safety, accessibility and amenity issues alongside provision for skate and play. |
| Grenada North Park | Develop Grenada North Park as a multi-function community sports and active recreation hub to respond to growth and sports field demand. | 2021-31 LTP | 2024 to 2028 Planning & investigation 2023/24 – 2024/25 Delivery commence 2025/26 | \$14 million (capex) | Grenada North and surrounding suburbs are growing, and investment is needed to provide appropriate sports and recreation facilities. The existing Grenada North Park sports fields are not fit-for-purpose with significant drainage issues throughout winter. Extensive earthworks and drainage upgrades are required to make the park a year-round playing venue. Installation of artificial turf would greatly enhance utilisation of the fields. |

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| Te Aro Park | Redevelop Te Aro Park and adjacent section of Dixon Street to improve function as a central city park and give effect to mana whenua aspirations | 2024 | 2022-2026 Co-design and concept development 2022-2024. Delivery 2025-2026. | \$3.1M (funding in LTP for partial upgrade) \$11m (expected cost for full redevelopment) | There is currently \$3.1m CAPEX allocated to this project, not enough to implement a full redevelopment. The project and draft concept plan have been co-designed and have support from mana whenua. Current issues with Te Aro Park include H&S issue of slippery tiles, no remaining replacement ceramic tiles, water features and lighting not functioning properly and requiring a lot of maintenance. |
| Improvements to Waterfront public safety A programme of work is underway to address concerns about public safety on the waterfront. A key focus is on improving lighting and edge protection. | Invest in safety features along the waterfront | 2024 | 2024-2028 | \$11.1m | Additional capital pressure expenditure for waterfront edge protection and seawalls. |
| Rock rip-rap on the waterfront Resilience challenges impacting the Waterfront, including sea level rise and more frequent extreme weather, are damaging aging seawall and rock riprap structures, and increasing maintenance costs. We can reduce the risk by investing in the renewal of seawall structures to avoid further asset degradation. | Invest in seawall renewal | 2024 | 2024-2034 | \$4.4m | Aging assets with deferred maintenance particularly within a challenging coastal environment. |
| Investment in our track network | Increase investment in the maintenance and renewal of our existing trail network (Adopted) | 2024 | Annual budget | \$473K per annum for renewals and \$220K per annum opex | There is a risk that trail condition will further degrade as the cost of delivering renewals does not align with the budget. |

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| Investment in our track network | Invest in the development of new trails to respond to community demand | 2024 | 2027/28 | \$900K – develop new trails in Lincolnshire development area (this is the only budget allocation at present for new trail development) | There is a risk that due to the historic increase in trail length, without a correlated increase in operational budget, there will be a decrease in operational level of service. This risk has already become an issue. Climate change and increased storm events are adding to track maintenance challenges and costs. |
| Cemetery capacity reaching its limits Karori Cemetery has effectively reached its capacity. Mākara Cemetery will be reaching its capacity for various types of interment from 2038 and some denominational areas will reach capacity much sooner. We need to acquire land and develop it for cemetery purposes. Last LTP the Council approved the expansion of the cemetery. | Acquire land and develop for cemetery purposes | 2021 | 2024 - 2028 | \$1.54m land acquisition \$5.416m cemetery development | Council has statutory obligations to provide for burials. Burial and cremation services reduce public health and environmental risks. There is an urgent need to provide more cemetery land capacity in order to adequately cater for future burial and ash interment needs. The planned expansion of Mākara cemetery will provide capacity for burials for a further 40 years (approx.). |
| Begonia House | Demolish Begonia House | 2024 | 2024-2025 | \$3m | Do nothing option results in a health and safety hazard, so Begonia House would have to be closed. Therefore, the demolish option is the base option. It results in a reduced level of service for the visitor experience and heritage value, as well as loss of jobs and revenue. |
| Begonia House | Renew all end-of-life aspects (Do minimum) (Preferred Adopted – for urgent | 2024 | 2024-2028 | \$11m | Do minimum results in maintaining facilities and meeting legislative requirements with temporary |

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|---|--|------|---|--|--|--|
| | maintenance and renewals) | | | | | buildings for staff facilities and maintains current levels of service which do not meet inclusion and accessibility requirements and are less efficient to operate. |
| Begonia House | Basic upgrade Begonia House | 2024 | 2024-2028 | \$17.5m | | Buildings are demolished and replaced, new staff facilities and improved HVAC, greenhouse, events area, café and kitchen. Double glazing. Climate control is economically and environmentally efficient. Addresses safety and structure integrity. Increases potential for year-round usage. Does not address accessibility and inclusion. |
| Begonia House | Full upgrade (preferred) | 2024 | 2024-2034 | \$20m | | Site-wide renewals and upgrades and in addition to the basic upgrade, includes changing places facility and additional seating. Reduced operational costs, lower maintenance, and increase revenue potential. |
| Frank Kitts Park Frank Kitts Park is partly built over a car park that is currently vacated due to resilience issues. In September 2021 Council made the decision to demolish the earthquake prone car park and develop as a key destination park in the city's open space network. | Investment to support the delivery of a destination park | 2024 | Consenting 2024-2027 Construction 2027-2031 <u>Construction 2035 onward</u> | \$3m \$40.8m 5m \$15m | | There is a risk that investment in the Frank Kitts Park will be insufficient to deliver a destination park which meets community expectations. |
| Renewals of Parks and Open Spaces | Funding parks and open spaces asset renewals at 75% of unconstrained budget and closing any gaps in the outer years. | 2024 | 2024-2034 2034-2044 2044-2054 | \$105.3m \$149.7m \$140.7m | | Deferring 25% of renewals does carry some risk. This will be managed through prioritising safety and compliance for built assets. Open |

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| (Adopted) | | | | | spaces will follow a similar approach. Overall condition will begin to decline. Building data is up to date. Open space data is continuously reviewed. |
| Renewals of Parks and Open Spaces | Fully fund renewals | 2024 | 2024-2034 | \$144.6m | |
| | | | 2034-2044 | \$199.6 | |
| | | | 2044-2054 | \$187.6 | |
| | | | | | |

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Parks & Open Spaces Activity Opex and Capex forecast

| Year | Operating Expenditure | Capital Expenditure |
|--------------|-----------------------|---------------------|
| 2024/25 | 57,535,508 | 15,966,685 |
| 2025/26 | 62,333,278 | 32,011,417 |
| 2026/27 | 66,132,811 | 14,297,514 |
| 2027/28 | 65,525,496 | 16,012,341 |
| 2028/29 | 67,017,506 | 20,251,723 |
| 2029/30 | 71,250,800 | 21,480,302 |
| 2030/31 | 74,450,937 | 20,486,098 |
| 2031/32 | 77,670,627 | 29,738,870 |
| 2032/33 | 79,668,303 | 25,146,914 |
| 2033/34 | 81,722,221 | 24,676,232 |
| 2034-2039 | 420,114,348 | 172,603,730 |
| 2040-2044 | 480,496,126 | 104,377,430 |
| 2045-2049 | 535,669,671 | 164,929,282 |
| 2050-2054 | 543,375,611 | 82,767,604 |
| Total | 2,682,963,244 | 744,746,141 |

Figures are inflation adjusted

Community and recreation facilities

Strategic direction

Community facilities are a core part of our city's social infrastructure – providing places where people can connect, participate, play, create, perform, be inspired, build wellbeing, and develop a sense of belonging and purpose. We have 277 facilities, including libraries, community centres, recreation centres, pools, community and recreation leases of land and buildings, community spaces in Council housing assets and public toilets.

The Council's Te Awe Māpara | The Community Facilities Plan¹⁶ (refer to Appendix 2 – Summary of community facilities issues for more detail) guides our provision and decision-making about community facilities for the next 30 years. It includes 58 prioritised actions and provides the framework to ensure we have thriving and accessible community facilities – where people connect, have fun, and belong.

In addition to Te Awe Māpara, Te Whai Oranga Pōneke (the Open Space and Recreation Strategy) provides an overarching framework and strategic direction for Council to manage public open space, recreation facilities and recreation programmes and services over the next 30 years. The strategy includes the provision of pools and recreation centres in Pōneke.

Together, Te Whai Oranga Pōneke and the Community Facilities Plan provide guidance for how future investment decisions will be made to ensure our facilities and assets continue to support quality service provision to our communities into the future.

Asset overview

Our assets are valued (Optimised Replacement Value) at approximately \$852.2 million as at 30 June 2023 and include but are not limited to:

- 44 natural and 11 artificial sports turf's
- 108 playgrounds
- Berhampore Golf Course
- croquet facilities, tennis, netball, and basketball half courts
- 7 Skate parks
- Clyde Quay Boat Harbour and Evans Bay Marina

The Council's community facility portfolio is based on a current value of \$420 million. There are a total of 277 facilities in 282 buildings (some facilities are based in multiple buildings) including:

- 7 swimming pools (including two outdoor pools)
- 12 libraries
- 5 recreation centres, including Ākau Tangi
- 25 community centres
- 131 lease facilities across approximately 177,000 sqm of lease space (including land)
- 1 marae
- 13 community spaces in Council housing assets
- 83 public toilets.

¹⁶ <https://www.letstalk.wellington.govt.nz/wellingtons-community-facilities>

Asset condition and lifecycle

Data confidence overall for this group of assets is “A – Very High”. All buildings in this grouping have been assessed through a comprehensive condition assessment survey undertaken in 2023. Additional to the below graphed groupings are non-building assets including playground and sports fields, playgrounds, skate parks and plant and equipment at specialised sites such as pools. The data confidence for these are also “A – Very High”. WCC undertake regular condition assessments and inspections of these assets, with the majority of these being assessed within the last 3 years. Systemised capture of complex plant and equipment is an improvement plan item identified to occur over the LTP period.

The condition of assets within the built portfolio is primarily within the average to very good range, with less than 5% of assets being rated as poor to very poor. Built assets within the Marina are good to very good, however 25% of assets within this grouping are average or worse.

The condition of both building and non-building assets within the grouping are detailed fully within their respective AMP's.

Asset data pertaining both to the buildings, as well as non-building assets is maintained within WCC's Asset Management Systems. Building data has been aggregated into common groupings based the primary services they deliver across the network. Alongside this asset data, centralised repositories detailing factors such as heritage listings and earthquake prone buildings is maintained and factored into and underpins any lifecycle forecasting and renewal planning decisions. Detailed assessment information is also held on plant and equipment and infrastructure assets within the portfolio – such as wharves and pilings at marinas.

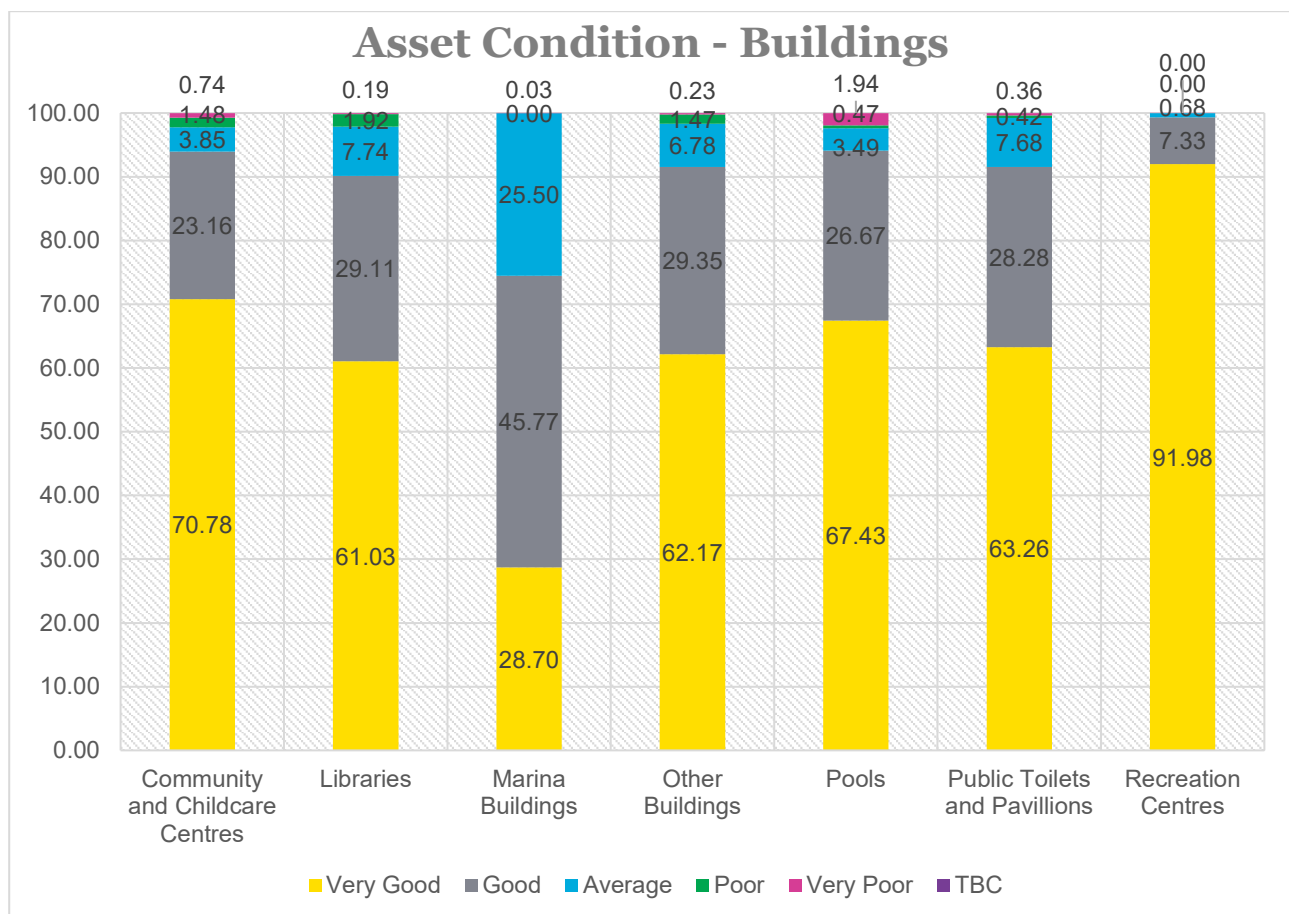


Figure 16: Community and Recreation Facilities Asset Condition

How we forecast Asset renewals

Renewals of assets within this group of activities are driven primarily from data, stemming from robust condition assessments of the portfolio and based upon condition, performance, cost and

age. Known issues that are non-data driven are considered and factored into planning decisions, such as seismic resilience and climate change. Detailed lifecycle forecasts are captured and provided in the financial section of the Activity Management plan and summarised in the financial section of this document.

Asset Lifecycle

Component based lifecycle analysis has been undertaken for all portfolios within this activity grouping, with multiple scenarios of renewal investment modelled and compared to an unconstrained expenditure profile to determine associated risk of deferred renewals. The adopted scenario is based upon funding 75% of predicted renewals in years 2024 to 2033, with any deferred renewals over this period to be funded and spread across years 2034-2043. The level of risk associated with deferral of these renewals is reasonably low, with the majority of assets still remaining within an average to very good condition rating across the deferral period. The below graph is demonstrative of an unconstrained approach to expenditure to the buildings within this portfolio, and associated condition grade index. Additional lifecycle information relating to both building and non-building assets is captured and detailed within the applicable Asset Management Plan.

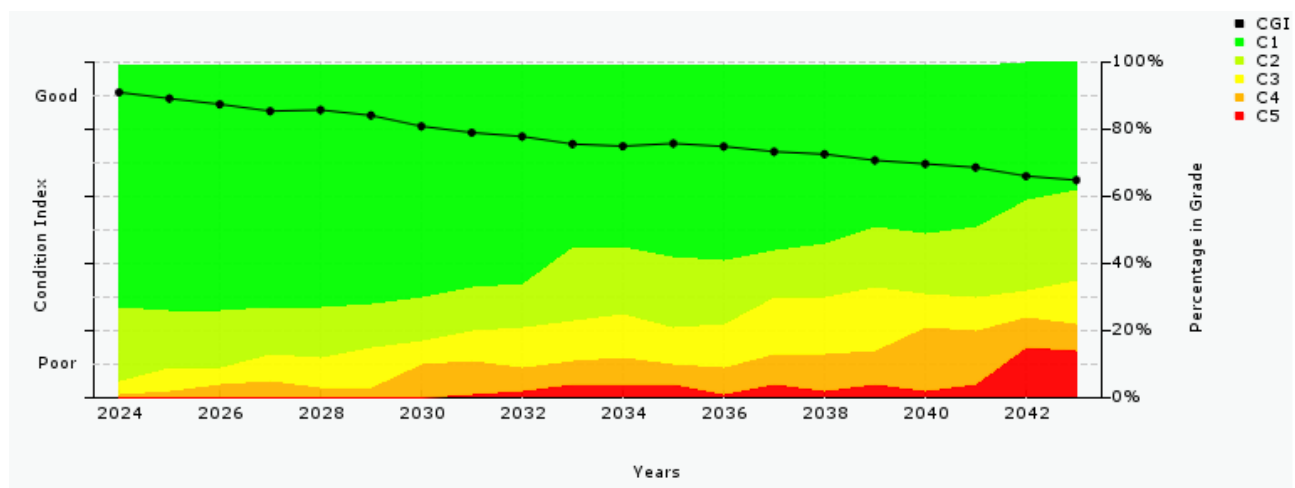


Figure 17: Community and recreation Facilities 20 Year Asset Lifecycle Analysis – Unconstrained Expenditure

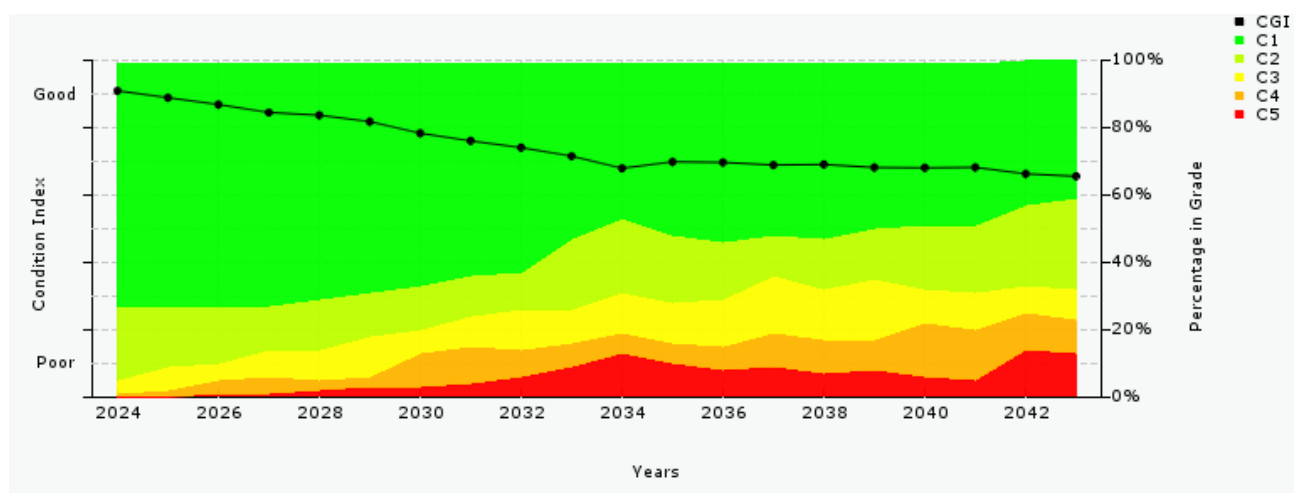


Figure 18: Community and recreation Facilities 20 Year Asset Lifecycle Analysis – 75% Constrained Expenditure

Application of the 75% funding is manageable with minimal risk. We will be keeping Community Facilities renewals to a bare minimum while the investigations as per the Community Facilities Plan take place. The focus will be on safety and compliance.

Level of service and performance

Council provides a very wide range of assets and facilities to support its community and recreation services. The services delivered through our facilities generally have high user satisfaction (libraries 85%, community centres and hall 85%) and high community utilisation. Cleanliness, smell and maintenance of public toilets are the most significant areas of dissatisfaction.

Some of our facilities are however starting to age – the average age of our community facilities is 58 years – and this means that some of the facilities are no longer fit for purpose and/or meet community expectations. We have an over provision in facilities, mainly because of the age and smaller centres. The only identified network gaps relate to recreation centre provision and specific aquatic facilities for play and hydrotherapy.

Through our city-wide needs analysis, we found that Wellington has a substantial number of community facilities, but many are small, ageing and not fit-for-purpose. Some facilities are not fully accessible, and many do not reflect te ao Māori. There is an uneven distribution of facilities leading to overlapping catchments, diluting demand, and contributing to low use of some facilities. Besides identified gaps in the provision of indoor recreation and some aquatic services, geographically the city is well covered, but it is the design, size and quality of facilities impacting the ability to meet needs, now and as the city grows. Wellingtonians are calling for better quality and a wider range of offerings, not necessarily more facilities.

A key level of service gap is for all new buildings and existing facilities to meet accessibility codes. We do not yet have data on this.

Council's role

The Council provides community facilities, programmes, and experiences to encourage participation in recreational, cultural, creative, social, and learning opportunities. The physical spaces – or facilities – are the platform for community development, connection, activities, and services to take place. We know these opportunities and connections contribute significantly to our physical, mental, social, emotional, and spiritual wellness. Wellingtonians are highly engaged and really value community facilities, and there is some concern about closing facilities due to the potential impact on communities.

The Council currently owns a large portfolio of public toilets as they contribute to the maintenance of public health and wellbeing, and the private sector does not always provide public conveniences to the required level and/or quantity. We recognise that clean, well-maintained public toilets that are accessible, safe, and strategically situated are an important amenity that support people to live, work and play in Pōneke.

Key challenges

This activity group is affected by all the identified key challenges.

- **Population growth and changing demand** – Many of our community facilities are small, single purpose or stand-alone, and not fit-for-purpose. Our analysis found there is little collaboration across facilities, even when buildings are situated close to each other. There is also an uneven distribution of facilities contributes to overlapping catchments, spreading demand between some facilities. Together these challenges result in lack of flexibility to cater for changing demand, increased user dissatisfaction and low use of facilities, and high maintenance and operating costs. To accommodate anticipated demand and changing community needs, we need better facilities, not more. Geographically the city is well covered, but it is the design, size, quality and how we deliver our recreation and community facilities of facilities impacting the ability to meet needs, now and as the city grows. The exception to this is identified gaps in the provision of indoor recreation and some aquatic services, particularly pool play spaces, and hydrotherapy facilities.

- **Aging and declining condition of infrastructure** – The average age of our facilities is 58 years, which contributes to deteriorating condition and appeal, and increasing maintenance and operational costs. For older facilities, the design may not be suitable for current needs, and not meet modern standard to be accessible, inclusive, or sustainable. With an ageing network of facilities, there is a lot to do. The Council has many priorities and we do not have the funding to do it all at once. We therefore need to carefully evolve, by being smarter and maximising the benefits of our facilities and investment. Te Awe Māpara highlights our three oldest pools are reaching the end of their useful lives and have issues with accessibility, fit for purpose, earthquake prone and impacts of flooding and sea level rise.
- **Mitigation and adaptation to climate change** – Climate change is placing increased pressures on all our facilities, some facilities have been impacted by extreme weather events, it is likely these will be impacted again and more severely. In responding to climate change, we also need to reduce carbon emissions. Our swimming pools contribute to about 45% of the Council's entire building carbon emissions. We need to ensure our buildings are energy efficient and have a low carbon profile, with a focus on moving away from fossil fuels to electricity. Sea level rise and more frequent severe weather events causing flooding are having impact on some of our community facilities, particularly some of our pools.
- **Earthquake hazards and earthquake prone buildings** – 10% of our community centres, pools, recreation centres and libraries are seismically vulnerable, as well as other community facilities in the network. Some are in locations prone to liquefaction, tsunamis, and earthquakes.
- **Affordability and deliverability** – Over the last seven years there has been a 45% increase in operating costs of community facilities, driven by inflation, decreased revenue (over the period of the Covid-19 pandemic), insurance and utility increases significantly above inflation, and increasing maintenance and delivery costs. The cost of maintaining and upgrading our community facilities is continuing to rise due to the number and age of the facilities as well as inflationary pressures such as the costs of materials and labour. We need to apply consistent criteria to determine our priorities and ensure investment delivers the greatest benefits against the outcomes we want to achieve.

Principal options

This activity and related solutions primarily contribute to the priority *“Invest in sustainable, connected and accessible community and recreation facilities.”* We will also take every opportunity to apply each of the strategic approaches.

The following shows how we have used the strategic priorities and applied the overarching principal options to identify specific options to address the key issues for this activity group.

- **Prioritising growth areas** – We will prioritise undertaking the investigations into local area needs first to enable better long-term planning. Any infrastructure delivery will be prioritised according to the spatial plan priority areas in conjunction with the prioritisation criteria set out in the Community Facilities Plan.
- **Targeting emissions reductions to the greatest gains and operational efficiency** – Council's Decarbonisation Plan outlines a programme to move away from the use of natural gas and improve the energy efficiency of many of Council's buildings including community facilities. The greatest emissions reduction gains will come from degasification of the pools. This change will also result in operational cost savings as the cost of natural gas continues to significantly increase and is projected to do so in the future.
- **Mitigating climate change and grow our understanding of adaptation impacts and costs** – Some of the Council's pools and marinas are key assets in this activity area affected by the impacts of climate change, including sea level rise. Climate change

adaptation planning will help inform future investment decisions, particularly for assets in coastal locations. Future community leases and renewals will take into account any impact of climate change and adaptation requirements.

- **Strategic rationalisation to better manage the overall asset portfolios** – In addition to the outcomes sought by the Community Facilities Plan and Te Whai Oranga Pōneke, strategic rationalisation will be a key factor for consideration in the investigations of each area's needs.
- **Prioritising interventions and the work programme for affordability** – Community and recreation facilities are expensive to build and maintain. Over the last seven years there has been a 45% increase in operating costs, driven by inflation, decreased revenue (over the period of the Covid-19 pandemic), and increasing maintenance and delivery costs. Managing demand and optimising levels of service will be a key consideration in the investigation and activity management of community facilities and services. We will follow a robust process to work with the community, understand needs, test all options, determine the best response, and prepare a business case to provide clear justification for any investment to change a community facility.

Issues and options

A summary of the detailed list of issues is provided in the appendix.

| Issues | Options | Decision Date | Delivery Timing | Costs | Risks and Implications |
|--|--|--|--|---|---|
| Addressing ability to meet changing demands, accessibility and inclusion | Undertake investigations as per the Community Facilities Plan | There will be rolling decisions to be made as each investigation is completed | 2024-27 2027-30 2030-34 2034-44 | <u>Opex</u> \$880k \$585k \$385k \$260k | Note that the costs for physical works are unknown until such time that these 44 investigations have been carried out in partnership with community. |
| | | | | <u>Capex</u> 2024-27 2027-30 2030-34 2034-44 2044-54 | Indicative capex costs for any physical works associated with all the 44 delivery and facility investigations could be between \$250m through to \$530m over 30 years. |
| Central Wellington Pool Provision (Freyberg, Thorndon & Khandallah) | Undertake a detailed needs assessment and feasibility study as per Community Facilities Plan (Adopted) | Work to be completed in first 18 months, to allow decisions on these pools to be made as part of the 2027-37 LTP | 2024-26 | <u>Opex</u> \$120k | Significant capex will be required. Retention of existing facilities is estimated to be considerably more costly than a new consolidated facility. It is noted there is a lot of community attachment to each of the existing pools. |
| Central Wellington Pool Provision (Freyberg, Thorndon & Khandallah) | Khandallah Pool redevelopment – new pool | 2024 | 2021-31 Ongoing | <u>Capex</u> \$11.7m <u>Opex</u> \$1.1m p.a. | The \$11.7m cost of the pool is significant for the potential pool size (25m x 7.5m) and it comes with significant site constraints. The cost of \$62,400 per square metre of water space is approximately three times more expensive than two recent indoor pool developments (Stratford Aquatic Centre and Hawke's Bay Aquatic Centre). Indoor pools generally have a much higher cost than outdoor pools, due to the cost of |

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| | | | | | building fabric, protective coatings, vapour barriers and the need for mechanical ventilation. The high build cost, reduced pool size, and other site constraints, including limited parking, are anticipated to result in a low value outcome for the level of investment, with a potential increase in ratepayer subsidy per swim from \$25 per swim (in the 2022/23 year) to approximately \$60 to \$80. In 2022/23 the ratepayer subsidy per swim across all pools averaged \$22. |
| Central Wellington Pool Provision (Freyberg, Thorndon & Khandallah) | Close the pool, landscape the site (preferred) | 2024 | 2021-31 Ongoing | <u>Capex</u> \$4.5m <u>Opex</u> \$0.34m p.a. | The landscape option would restore the stream channel, improve flooding mitigation, and create a new entranceway into Khandallah Park. |
| Central Wellington Pool Provision (Freyberg, Thorndon & Khandallah) | Keep Khandallah Pool open for at least 1 year, establish an advisory group, receive engineering review to identify a cheaper fix within \$7.5m budget (Adopted) | 2024 | 2024/25 | <u>Capex</u> \$7.5m <u>Opex</u> \$80k | This delays the decision on closure of the Khandallah Pool |
| High carbon emission profile of swimming pools | Complete degasification of the 4 identified pools (Adopted - funding to be allocated from the Climate Resilience Fund of \$14m) | 2024 | 2024-34 | <u>Capex</u> \$15.5m <u>Opex</u> \$8.4m | The project will result in lower costs to run – an average annual operating saving of \$1.37m /year. The required energy network upgrade means a project at Freyberg Pool cannot be completed prior to 2028/29. Any building and plant upgrades for Freyberg Pool will be considered as part of Central Wellington swimming pool provision. |
| High carbon emission profile of swimming pools | Defer (Although the Council would prefer to do degasification, the decision has been taken to do nothing for affordability reasons at this time, to be revisited in future LTPs) | 2027 | TBC | TBC | There is a likely ETS liability of \$344k/year by 2023 increasing to \$574k/year by 2050. |
| Addressing deteriorating condition and appeal of facilities | Fully fund renewals | Every 3 years | | <u>Capex</u> | Deferring 25% of renewals does carry some risk. This will be managed through prioritising where the greatest need is, to meet the objectives of the Community Facilities Plan. The focus will be on safe and compliance buildings. But we will be keeping renewals to a minimum on buildings that are |
| Renewals includes: | Fund renewals at 75% for 10 years, then increase to 125% in years 10 to 30 (Adopted) | | 2024-34 2034-44 2044-54 | \$60.5m \$137.3m \$148.6m | |
| <ul style="list-style-type: none"> Libraries Community and childcare centre | | | | | |

| | | | | | |
|--|--|------|-------------|--|--|
| <ul style="list-style-type: none"> Community halls Pools and recreation facilities Public toilets | Reduce levels of service | | | | subject to review before the outcome is identified. However, in the longer term it may result in increased maintenance in outer years. Increases operational risk. |
| Evans Bay Marina Evans Bay marina has significant performance challenges. Some short-term renewal investment will continue to be needed until future options are decided. The Evans Bay Marina requires a considerable upgrade due to its age, and sea level rise. The operational model for this also needs to be reviewed and a decision about whether we retain this into the long term will need to be made. Decision required 2027. | Pause and reset – undertake a section 17a review to determine long term future in time for the 2027 LTP, including consideration of full upgrade of Marina, demolish and repurpose coastal area. | 2027 | 2027 – 2031 | \$15m | Requires investment until long term decisions made. Undertake a staged upgrade to spread financial risk. Heightened risks to reputation if Marina is demolished. High ongoing costs to keep marina functional, not allowing for sea-level rise and risk of asset failure. |
| Wadestown Community Centre Poorly located on a steep hill, with limited visibility, poor accessibility, no car parking, small size and open layout which limits use and flexibility to provide a range of activities. Cost of deferred maintenance est. \$660k | Sell the community centre site (Adopted) | 2024 | 2024-2027 | Proceeds estimated at \$1.38m Opex annual savings \$65k | In comparison to other similar community centres, there is low usage at 29.9% of the hour available to hire. Location of the site means it's not feasible to modernise. |

NOTE: Dollar amounts are indicative for out years and will be refined as more information is available and the implementation period draws closer.

Community and Recreation Facilities Activity Opex and Capex forecast

| Year | Operating Expenditure | Capital Expenditure |
|---------|-----------------------|---------------------|
| 2024/25 | 132,221,492 | 26,405,743 |
| 2025/26 | 144,347,332 | 33,453,988 |
| 2026/27 | 149,426,094 | 28,116,171 |
| 2027/28 | 153,746,968 | 23,571,123 |
| 2028/29 | 160,267,330 | 24,767,443 |
| 2029/30 | 166,308,061 | 20,870,842 |
| 2030/31 | 170,253,098 | 44,399,055 |
| 2031/32 | 177,134,496 | 40,688,521 |
| 2032/33 | 180,587,967 | 37,402,087 |
| 2033/34 | 185,204,248 | 49,349,655 |

| | | |
|--------------|----------------------|----------------------|
| 2034-2039 | 979,816,577 | 223,073,681 |
| 2040-2044 | 1,079,493,927 | 229,461,913 |
| 2045-2049 | 1,178,917,594 | 154,597,607 |
| 2050-2054 | 1,172,692,750 | 108,210,948 |
| Total | 6,030,417,934 | 1,044,368,777 |

Figures are inflation adjusted

Programme view of likely scenario infrastructure investments

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032 | 2033 | 2034 | 2035 | 2036 | 2037 | 2038 | 2039 | 2040 | 2041 | 2042 | 2043 | 2044 | 2045 | 2046 | 2047 | 2048 | 2049 | 2050 | 2051 | 2052 | 2053 | 2054 | | | | |
|--|------|----------|-------|------|-------------------|--------------------|------|--------------------|--------------------|------|------|-------|------|------|------|------|-------|------|------|------|------|---------|------|------|------|------|------|------|------|------|------|------|--|--|--|--|
| Water demand management | * | | | | \$130M | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sludge Disposal | | \$208m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wastewater treatment plants | * | \$72m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Organic Waste | * | | \$23m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waste collection system | * | \$10m | | | | | | | | | | | | | | * | \$15m | | | | | | | | | | | | | | | | | | | |
| Landfill Capacity | * | \$36m | | | | | * | \$TBC (timing TBC) | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Carey's Tunnel Strengthening | | | | * | \$9m (timing TBC) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Cycle Network | * | \$35.9m | | | | | | | | | | \$62m | | | | | | | | | | \$50.5m | | | | | | | | | | | | | | |
| Public Transport priority | * | \$104.5m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mass Rapid Transit | | | | | | | | * | \$TBC / Timing TBC | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Administration Buildings | * | \$7.8m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Civic Square and preceinct buildings | * | \$65m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Civic Buildings and Performance Venues | | | | | * | \$TBC / Timing TBC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sky Stadium health & safety improvements | * | \$8.9m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sky Stadium Replacement | | | | | | | | | | | | | | | | | | | | | * | \$1b | | | | | | | | | | | | | | |

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032 | 2033 | 2034 | 2035 | 2036 | 2037 | 2038 | 2039 | 2040 | 2041 | 2042 | 2043 | 2044 | 2045 | 2046 | 2047 | 2048 | 2049 | 2050 | 2051 | 2052 | 2053 | 2054 | | |
|--|------|---------|-------|--------|---------|---------|------|----------|------|---------|--------|---------|------|---------|------|---------|------|---------|------|---------|---------|---------|------|---------|------|---------|------|---------|------|------|------|------|--|--|
| Social Housing Upgrade Stage 2 | * | \$400m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Land acquisition for parks, open spaces and recreation | | | | | | | * | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$21.5m | | \$7m | | | | |
| Parks and Open Spaces Development | * | | | | | | | \$13m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$3m | | \$1m | | | | |
| Central City Green Network | * | \$18.9m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Suburban Centre Upgrades | * | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | \$2m | | |
| Kilbirne Park Upgrade | * | \$5.4m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Grenada North Park | * | | \$14m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Te Aro Park | * | | \$11m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waterfront Improvements (Public Safety) | * | \$7m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Waterfront Seawall | * | \$4.4m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Cemetery | | \$1.54m | | \$5.4m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Begonia House Remediation | * | | \$20m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Frank Kitts Park | * | | | | \$40.8m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Community and Recreation Facilities Improvements | * | \$4m | | | \$11m | | | \$101.5m | | | \$114m | | | | | | | | | | \$71.5m | | | | | | | | | | | | | |
| Khandallah Pool redevelopment | * | \$4.5m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Degasification of Pools | | | | | * | \$15.5m | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

NOTE: Dollar amounts are indicative and not inflated for out years and will be refined as more information is available and the implementation period draws closer.

Appendices

Appendix 1 – NIWA forecasting assumptions

Regional climate change assumptions

Climate change variables (projections) 2017

<https://www.gw.govt.nz/assets/Documents/2017/06/Climate-Change-and-Variability-report-Wlqtn-Regn-High-Res-with-Appendix.pdf>

Climate extremes 2020

<https://www.gw.govt.nz/assets/Documents/2021/11/GWRC-2020-extremes-appendix-FINAL.pdf>

WCC NIWA Reports for district plan

[Sea-Level rise projections - March 2021 \(1MB PDF\)](#)

[Coastal hazards report - August 2021 \(14.2MB PDF\)](#)

Appendix 2 – Summary of community facilities issues

The full plan can be found online.

<https://www.letstalk.wellington.govt.nz/wellingtons-community-facilities>

Ability to meet changing demands

We have substantial provision of community facilities in Wellington, not including public toilets we have about one facility per thousand people and 1.2 sqm per person.

Most of the facilities are small, stand-alone, and single purpose. Excluding a few very large facilities, like Ākau Tangi and the Wellington Regional Aquatic Centre (WRAC), the average size of all community facilities is 524 sqm. Small and older facilities do not cater for the range of current community needs or provide flexibility for changing needs and aspirations.

A key finding is community facilities that may have been perfect 50 years ago, are no longer fit-for-purpose for today and the future.

Geographically we have enough facilities to serve the city, however the following gaps exist:

- Recreation centres: these facilities are under pressure and there is an indicative geographic gap around Takapū/Northern and Wharangi/Western area.
- Swimming pools: we do not have enough play or hydrotherapy water in our network and there are potential geographic gaps in learn to swim provision.
- Public toilets: there may be geographic gaps in the City Centre, and at some community neighbourhood parks and beach areas.

Wellington does not need more, but better community facility provision. We need to work with the community to make careful decisions about future provision. Investment will be needed to address the identified challenges and to deliver thriving and accessible community facilities, where people connect, have fun, and belong.

Accessibility and inclusivity of community facilities

In Pōneke there are many different communities with diverse interests, needs and aspirations for community facilities. Our analysis found across the 49 libraries, community centres, recreation centres and swimming pools, there are a range of fit-for-purpose issues including:

- 75% of facilities do not reflect mātauranga Māori or te ao Māori, with minimal or no te reo signage or visibility of Māori narratives, identities, histories, or landmarks.

- 44% of facilities have poor accessibility into or through the spaces.
- 38% of facilities are not inclusive for diverse needs, such as gender-neutral toilets, baby changing / parenting facilities and low sensory spaces.
- 15% of facilities have aspects which are unsafe for users or staff.
- The functionality of community facilities for art and creative activities is a significant limitation identified by both users and facility providers.

Investigations will be done in partnership with mana whenua, Māori, and all communities to understand the diverse needs and lived experiences of diverse groups.

Deteriorating condition and appeal of facilities

Our analysis found across the 49 libraries, community centres, recreation centres and swimming pools, there were the following quality issues:

- 27% of facilities have significant building issues like leaks.
- 25% of facilities have insufficient capacity (size), 15% are not functional for intended activities and 27% have poor flexibility.
- 10% of facilities have seismic issues and 13% are in vulnerable locations for natural hazards.

Using the actions and consistent decision-making process set out in Te Awe Māpara, we will continue to carry out maintenance and improvements to existing facilities to maximise the value of what we have.

We recognise in some situations, where facilities are in deteriorating condition, inaccessible, poorly located, or poor design, the option which provides the greatest value for money may be to divest an existing building and consider alternative options. Given the age of facilities, there may be times when we need to consider divestment, such as:

- A building comes to the end of its useful life.
- Need for a facility diminishes and the building cannot be adapted.
- The site where a facility is located is subject to significant resilience risks which cannot be sustainably mitigated.
- A lease/licence has expired or terminated, and the building is not fit-for-purpose or needed.

High carbon emission profile of swimming pools

Pools contribute 45% of Council's building carbon emissions. Swimming pools are heated and cooled with gas, and collectively are the Council's largest user of both gas and electricity.

The decarbonisation of the Council's community facilities, including the pools, is a significant part of the wider Energy Decarbonisation Plan (EDP). Delivering the EDP is critical to reach the 57% 2030 reduction target set out in Te Atakura.

The four pools in scope are: WRAC, Keith Spry Pool, Tawa Pool, Karori Pool.

Note that as part of decarbonisation, along with switching away from fossil fuels, this programme includes improving the energy efficiency of mechanical plant such as Heating, Ventilation, Air Conditioning (HVAC) systems which are critical in the environmental control of pools (i.e. managing the air within a swimming pool complex).

Affordability

Community facilities are expensive to build and maintain. The Council has a community facility portfolio based on a current value of \$420 million. The cost of delivery is approximately \$64 million for the primary network of libraries, swimming pools, recreation centres and community centres.

Over the last seven years there has been a 45% increase in operating costs, driven by inflation, decreased revenue (over the period of the Covid-19 pandemic), and increasing maintenance and delivery costs.

The decisions made early in the process have a direct impact on the long-term success of a facility. These decisions include the location, size, design, materials, and assumptions about how the facility will be delivered. A robust investigation process ensures all these aspects are assessed before a decision to invest is made.

In the past some decisions have not always followed a consistent process or been fully informed by evidence, which has resulted in:

- Facilities in poor locations or with design deficiencies which impact how easily people can use and access the facilities, and the efficiency of the facility to operate.
- Missed opportunities to achieve a holistic network.
- Lack of forward thinking to achieve the Council's strategic outcomes like good urban design and hazard resilience.
- Focusing on a building solution when non-building options like pricing, programming, and marketing may be more beneficial.

Absolutely Positively
Wellington City Council

Me Heke Ki Pōneke

Prospective Statement of Comprehensive Revenue and Expense - Wellington City Council

| | 2024/25 Published LTP | 2025/26 Amended LTP | 2026/27 Amended LTP | 2027/28 Amended LTP | 2028/29 Amended LTP | 2029/30 Amended LTP | 2030/31 Amended LTP | 2031/32 Amended LTP | 2032/33 Amended LTP | 2033/34 Amended LTP |
|---|-----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's |
| REVENUE | | | | | | | | | | |
| Rates | 565,716 | 630,312 | 457,834 | 480,692 | 503,343 | 528,749 | 558,846 | 586,908 | 593,525 | 611,019 |
| Revenue from operating activities | | | | | | | | | | |
| Development contributions | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 |
| Grants, subsidies and reimbursements | 202,665 | 203,997 | 79,337 | 68,171 | 68,807 | 65,115 | 59,232 | 60,862 | 59,099 | 60,844 |
| Other operating activities | 189,916 | 194,356 | 198,463 | 198,479 | 205,094 | 209,240 | 215,196 | 221,199 | 226,767 | 232,544 |
| Investments revenue | 21,867 | 26,048 | 30,747 | 34,096 | 36,939 | 40,573 | 41,912 | 42,256 | 42,691 | 43,530 |
| Vested assets and other revenue | 1,700 | 3,373 | 2,252 | 1,278 | 1,304 | 1,329 | 2,854 | 2,380 | 1,405 | 1,430 |
| Fair value movements - gains | 7,557 | 5,854 | 5,743 | 5,743 | 5,172 | 4,999 | 4,827 | 4,827 | 4,827 | 4,655 |
| Finance revenue | 100 | 36 | 104 | 69 | 71 | 111 | 113 | 115 | 76 | 77 |
| TOTAL REVENUE | 993,021 | 1,067,476 | 777,980 | 792,028 | 824,230 | 853,616 | 886,480 | 922,047 | 931,890 | 957,599 |
| EXPENSE | | | | | | | | | | |
| Finance expense | 72,264 | 72,574 | 73,201 | 62,726 | 70,154 | 75,828 | 82,939 | 94,511 | 95,487 | 96,174 |
| Expenditure on operating activities | 617,876 | 679,167 | 528,406 | 532,280 | 535,023 | 546,337 | 558,364 | 570,192 | 580,922 | 594,685 |
| Depreciation and amortisation | 222,314 | 255,922 | 167,380 | 182,680 | 202,040 | 221,840 | 243,944 | 258,235 | 262,038 | 280,780 |
| Loss on derecognition of assets | - | - | 3,030,609 | - | - | - | - | - | - | - |
| TOTAL EXPENSE | 912,454 | 1,007,663 | 3,799,596 | 777,686 | 807,217 | 844,005 | 885,247 | 922,938 | 938,447 | 971,639 |
| NET SURPLUS/(DEFICIT) FOR THE YEAR | 80,567 | 59,813 | (3,021,616) | 14,342 | 17,013 | 9,611 | 1,233 | (891) | (6,557) | (14,040) |
| OTHER COMPREHENSIVE INCOME | | | | | | | | | | |
| Fair value movement - property, plant and equipment (net) | 206,393 | 210,698 | - | 284,829 | 339,532 | - | 331,101 | 390,607 | - | 361,402 |
| Share of equity accounted surplus from associates | - | - | - | - | - | - | - | - | - | - |
| TOTAL OTHER COMPREHENSIVE INCOME | 206,393 | 210,698 | - | 284,829 | 339,532 | - | 331,101 | 390,607 | - | 361,402 |
| TOTAL COMPREHENSIVE INCOME FOR THE YEAR | 286,960 | 270,511 | (3,021,616) | 299,171 | 356,545 | 9,611 | 332,334 | 389,716 | (6,557) | 347,362 |

Prospective Statement of Financial Position - Wellington City Council

| | 2024/25 Published LTP | 2025/26 Amended LTP | 2026/27 Amended LTP | 2027/28 Amended LTP | 2028/29 Amended LTP | 2029/30 Amended LTP | 2030/31 Amended LTP | 2031/32 Amended LTP | 2032/33 Amended LTP | 2033/34 Amended LTP |
|--|-----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's |
| ASSETS | | | | | | | | | | |
| Current Assets | | | | | | | | | | |
| Cash and cash equivalents | 41,916 | 39,063 | 29,250 | 28,536 | 29,041 | 28,374 | 29,441 | 27,906 | 28,044 | 29,393 |
| Derivative financial assets | - | 724 | 724 | 724 | 724 | 724 | 724 | 724 | 724 | 724 |
| Receivables and recoverables | 97,445 | 112,885 | 95,196 | 96,159 | 99,642 | 102,295 | 105,838 | 109,314 | 111,725 | 114,672 |
| Prepayments | 20,329 | 33,022 | 23,248 | 23,194 | 23,171 | 23,555 | 24,147 | 24,697 | 25,265 | 25,768 |
| Other financial assets | 347,500 | 328,615 | 365,000 | 319,000 | 347,000 | 317,000 | 322,000 | 324,000 | 318,000 | 309,000 |
| Inventories | 1,013 | 1,355 | 1,355 | 1,355 | 1,355 | 1,355 | 1,355 | 1,355 | 1,355 | 1,355 |
| Non-current assets classified as held for sale | - | - | - | - | - | - | - | - | - | - |
| Total Current Assets | 508,203 | 515,664 | 514,773 | 468,968 | 500,933 | 473,303 | 483,505 | 487,996 | 485,113 | 480,912 |
| Non Current Assets | | | | | | | | | | |
| Derivative financial assets | 72,984 | 63,713 | 63,713 | 63,713 | 63,713 | 63,713 | 63,713 | 63,713 | 63,713 | 63,713 |
| Other financial assets | 62,604 | 69,027 | 126,454 | 128,111 | 129,823 | 129,987 | 128,726 | 129,138 | 127,990 | 126,494 |
| Intangibles | 44,745 | 46,909 | 45,217 | 37,866 | 29,748 | 21,559 | 16,958 | 12,488 | 7,275 | 2,246 |
| Investment properties | 287,169 | 194,660 | 196,703 | 202,446 | 199,628 | 204,627 | 209,454 | 214,281 | 219,108 | 223,763 |
| Property, plant and equipment | 11,763,613 | 12,420,916 | 8,848,795 | 9,250,726 | 9,645,567 | 9,692,411 | 10,050,114 | 10,451,351 | 10,395,642 | 10,689,890 |
| Investment in controlled entities | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 | 5,998 |
| Investment in associates and joint venture | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 | 19,384 |
| Total Non Current Assets | 12,256,497 | 12,820,607 | 9,306,264 | 9,708,244 | 10,093,861 | 10,137,679 | 10,494,347 | 10,896,353 | 10,839,110 | 11,131,488 |
| Total Assets | 12,764,700 | 13,336,271 | 9,821,037 | 10,177,212 | 10,594,794 | 10,610,982 | 10,977,852 | 11,384,349 | 11,324,223 | 11,612,400 |
| LIABILITIES | | | | | | | | | | |
| Current Liabilities | | | | | | | | | | |
| Derivative financial liabilities | - | - | - | - | - | - | - | - | - | - |
| Exchange transactions and transfers payable | 161,928 | 163,315 | 100,396 | 93,891 | 87,705 | 88,723 | 90,791 | 91,772 | 85,022 | 86,189 |
| Deferred revenue | 21,741 | 22,332 | 22,804 | 22,806 | 23,566 | 24,043 | 24,727 | 25,417 | 26,057 | 26,720 |
| Borrowings | 267,500 | 246,500 | 351,000 | 305,000 | 333,000 | 303,000 | 308,000 | 310,000 | 304,000 | 295,000 |
| Employee benefit liabilities and provisions | 12,747 | 13,709 | 13,620 | 13,857 | 14,124 | 14,385 | 14,626 | 14,914 | 15,021 | 15,455 |
| Provisions for other liabilities | 3,435 | 4,164 | 3,598 | 2,855 | 2,192 | 2,399 | 1,979 | 1,861 | 1,736 | 1,512 |
| Total Current Liabilities | 467,351 | 450,020 | 491,418 | 438,409 | 460,587 | 432,550 | 440,123 | 443,964 | 431,836 | 424,876 |
| Non Current Liabilities | | | | | | | | | | |
| Derivative financial liabilities | - | - | - | - | - | - | - | - | - | - |
| Exchange transactions and transfers payable | - | - | - | - | - | - | - | - | - | - |
| Borrowings | 1,942,363 | 2,115,449 | 1,583,004 | 1,694,823 | 1,734,822 | 1,770,783 | 1,798,675 | 1,812,424 | 1,771,678 | 1,719,902 |
| Employee benefit liabilities and provisions | 1,064 | 970 | 964 | 980 | 999 | 1,018 | 1,035 | 1,055 | 1,063 | 1,093 |
| Provisions for other liabilities | 28,395 | 28,813 | 26,248 | 24,426 | 23,267 | 21,901 | 20,955 | 20,126 | 19,423 | 18,944 |
| Total Non Current Liabilities | 1,971,822 | 2,145,232 | 1,610,216 | 1,720,229 | 1,759,088 | 1,793,702 | 1,820,665 | 1,833,605 | 1,792,164 | 1,739,939 |
| Total Liabilities | 2,439,173 | 2,595,252 | 2,101,634 | 2,158,638 | 2,219,675 | 2,226,252 | 2,260,788 | 2,277,569 | 2,224,000 | 2,164,815 |
| Net Assets | 10,325,527 | 10,741,019 | 7,719,403 | 8,018,574 | 8,375,119 | 8,384,730 | 8,717,064 | 9,106,780 | 9,100,223 | 9,447,585 |
| Equity | | | | | | | | | | |
| Accumulated funds and retained earnings | 5,195,111 | 5,242,676 | 5,455,065 | 5,469,405 | 5,486,414 | 5,496,022 | 5,497,247 | 5,496,347 | 5,489,782 | 5,475,735 |
| Revaluation reserves | 5,031,193 | 5,408,763 | 2,174,754 | 2,459,583 | 2,799,115 | 2,799,115 | 3,130,216 | 3,520,823 | 3,520,823 | 3,882,225 |
| Hedging Reserve | 73,180 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 |
| Fair value through other comprehensive income and expenses | 6,889 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 |
| Restricted funds | 19,154 | 16,924 | 16,928 | 16,930 | 16,934 | 16,937 | 16,945 | 16,954 | 16,962 | 16,969 |
| Total Equity | 10,325,527 | 10,741,019 | 7,719,403 | 8,018,574 | 8,375,119 | 8,384,730 | 8,717,064 | 9,106,780 | 9,100,223 | 9,447,585 |

Prospective Statement of Changes in Equity - Wellington City Council

| | 2024/25 Published LTP | 2025/26 Amended LTP | 2026/27 Amended LTP | 2027/28 Amended LTP | 2028/29 Amended LTP | 2029/30 Amended LTP | 2030/31 Amended LTP | 2031/32 Amended LTP | 2032/33 Amended LTP | 2033/34 Amended LTP |
|---|-----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's |
| Equity - opening balances | | | | | | | | | | |
| Accumulated funds and retained earnings | 5,114,549 | 5,182,866 | 5,242,676 | 5,455,065 | 5,469,405 | 5,486,414 | 5,496,022 | 5,497,247 | 5,496,347 | 5,489,782 |
| Revaluation reserves | 4,824,800 | 5,198,065 | 5,408,763 | 2,174,754 | 2,459,583 | 2,799,115 | 2,799,115 | 3,130,216 | 3,520,823 | 3,520,823 |
| Hedging reserve | 73,180 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 |
| Fair value through other comprehensive revenue and expense reserve | 6,889 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 |
| Restricted funds | 19,149 | 16,921 | 16,924 | 16,928 | 16,930 | 16,934 | 16,937 | 16,945 | 16,954 | 16,962 |
| Total Equity - opening balances | 10,038,567 | 10,470,508 | 10,741,019 | 7,719,403 | 8,018,574 | 8,375,119 | 8,384,730 | 8,717,064 | 9,106,780 | 9,100,223 |
| Changes in Equity | | | | | | | | | | |
| <i>Retained earnings</i> | | | | | | | | | | |
| Net surplus/(deficit) for the year | 80,567 | 59,813 | (3,021,616) | 14,342 | 17,013 | 9,611 | 1,233 | (891) | (6,557) | (14,040) |
| Transfer to restricted funds | (3,671) | (3,546) | (3,581) | (3,611) | (3,644) | (3,674) | (3,710) | (3,743) | (3,773) | (3,803) |
| Transfer from restricted funds | 3,666 | 3,543 | 3,577 | 3,609 | 3,640 | 3,671 | 3,702 | 3,734 | 3,765 | 3,796 |
| Transfer from revaluation reserves | - | - | 3,234,009 | - | - | - | - | - | - | - |
| Transfer to revaluation reserves | - | - | - | - | - | - | - | - | - | - |
| <i>Revaluation reserves</i> | | | | | | | | | | |
| Fair value movement - property, plant and equipment - net | 206,393 | 210,698 | - | 284,829 | 339,532 | - | 331,101 | 390,607 | - | 361,402 |
| Transfer to retained earnings | - | - | (3,234,009) | - | - | - | - | - | - | - |
| <i>Hedging reserve</i> | | | | | | | | | | |
| Movement in hedging reserve | - | - | - | - | - | - | - | - | - | - |
| <i>Fair value through other comprehensive revenue and expense reserve</i> | | | | | | | | | | |
| Movement in fair value | - | - | - | - | - | - | - | - | - | - |
| <i>Restricted Funds</i> | | | | | | | | | | |
| Transfer to retained earnings | (3,666) | (3,543) | (3,577) | (3,609) | (3,640) | (3,671) | (3,702) | (3,734) | (3,765) | (3,796) |
| Transfer from retained earnings | 3,671 | 3,546 | 3,581 | 3,611 | 3,644 | 3,674 | 3,710 | 3,743 | 3,773 | 3,803 |
| Total comprehensive revenue and expense | 286,960 | 270,511 | (3,021,616) | 299,171 | 356,545 | 9,611 | 332,334 | 389,716 | (6,557) | 347,362 |
| Net Equity - Closing Balances | | | | | | | | | | |
| Accumulated funds and retained earnings | 5,195,111 | 5,242,676 | 5,455,065 | 5,469,405 | 5,486,414 | 5,496,022 | 5,497,247 | 5,496,347 | 5,489,782 | 5,475,735 |
| Revaluation reserves | 5,031,193 | 5,408,763 | 2,174,754 | 2,459,583 | 2,799,115 | 2,799,115 | 3,130,216 | 3,520,823 | 3,520,823 | 3,882,225 |
| Hedging reserve | 73,180 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 | 65,326 |
| Fair value through other comprehensive revenue and expense reserve | 6,889 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 | 7,330 |
| Restricted funds | 19,154 | 16,924 | 16,928 | 16,930 | 16,934 | 16,937 | 16,945 | 16,954 | 16,962 | 16,969 |
| Total Equity - closing balances | 10,325,527 | 10,741,019 | 7,719,403 | 8,018,574 | 8,375,119 | 8,384,730 | 8,717,064 | 9,106,780 | 9,100,223 | 9,447,585 |

Prospective Statement of Cash Flows - Wellington City Council

| | 2024/25 Published LTP | 2025/26 Amended LTP | 2026/27 Amended LTP | 2027/28 Amended LTP | 2028/29 Amended LTP | 2029/30 Amended LTP | 2030/31 Amended LTP | 2031/32 Amended LTP | 2032/33 Amended LTP | 2033/34 Amended LTP |
|---|-----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's | \$000's |
| Cash flows from operating activities | | | | | | | | | | |
| Receipts from rates - Council | 563,121 | 628,064 | 477,098 | 479,736 | 502,395 | 527,686 | 557,587 | 585,734 | 593,248 | 610,287 |
| Receipts from rates - Greater Wellington Regional Council | 118,255 | 150,803 | 159,709 | 163,234 | 170,938 | 179,552 | 189,744 | 199,302 | 201,741 | 207,592 |
| Receipts from rates - Sludge Levy | 7,821 | 15,781 | 24,261 | 32,522 | 32,663 | 33,392 | 33,536 | 33,892 | 35,808 | 36,113 |
| Receipts from activities and other income | 187,982 | 198,983 | 199,863 | 201,004 | 205,872 | 210,707 | 216,200 | 222,217 | 227,927 | 233,672 |
| Receipts from grants and subsidies - operating | 18,858 | 15,928 | 12,983 | 14,735 | 14,595 | 14,791 | 15,122 | 15,475 | 15,833 | 16,188 |
| Receipts from grants and subsidies - capital | 187,807 | 193,717 | 70,854 | 56,935 | 57,712 | 53,824 | 49,110 | 49,888 | 46,767 | 48,155 |
| Receipts from investment property lease rentals | 11,467 | 11,448 | 11,847 | 12,096 | 12,339 | 12,573 | 12,812 | 13,056 | 13,291 | 13,530 |
| Cash paid to suppliers and employees | (625,474) | (634,849) | (522,695) | (478,905) | (487,207) | (491,774) | (502,671) | (514,616) | (532,743) | (537,685) |
| Rates paid to Greater Wellington Regional Council | (118,255) | (150,803) | (159,709) | (163,234) | (170,938) | (179,552) | (189,744) | (199,302) | (201,741) | (207,592) |
| Rates paid to Sludge Finance LP | (7,821) | (15,781) | (24,261) | (32,522) | (32,663) | (33,392) | (33,536) | (33,892) | (35,808) | (36,113) |
| Grants paid | (56,450) | (61,757) | (61,280) | (61,319) | (54,678) | (53,955) | (54,456) | (54,897) | (55,309) | (55,657) |
| Net GST (paid) / received | - | - | - | - | - | - | - | - | - | - |
| Net cash flows from operating activities | 287,311 | 351,534 | 188,670 | 224,282 | 251,028 | 273,852 | 293,704 | 316,857 | 309,014 | 328,490 |
| Cash flows from investing activities | | | | | | | | | | |
| Dividends received | 10,400 | 14,600 | 18,900 | 22,000 | 24,600 | 28,000 | 29,100 | 29,200 | 29,400 | 30,000 |
| Interest received | 100 | 36 | 104 | 69 | 71 | 111 | 113 | 115 | 76 | 77 |
| Proceeds from sale of investment properties | - | 80,365 | 3,700 | - | 7,990 | - | - | - | - | - |
| Proceeds from sale of intangibles | - | - | - | - | - | - | - | - | - | - |
| Proceeds from sale of property, plant and equipment | 19,410 | 5,370 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 |
| Proceeds from sale of other Financial Assets | - | 191,500 | 248,615 | 285,000 | 239,000 | 267,000 | 237,000 | 242,000 | 244,000 | 238,000 |
| Purchase of other Financial Assets | - | (248,615) | (285,000) | (239,000) | (267,000) | (237,000) | (242,000) | (244,000) | (238,000) | (229,000) |
| Purchase of intangibles | (11,070) | (12,193) | (7,079) | (1,546) | (1,365) | (1,544) | (3,044) | (2,585) | (1,636) | (1,666) |
| Purchase of property, plant and equipment | (705,897) | (684,862) | (361,756) | (297,034) | (252,869) | (261,724) | (263,820) | (264,227) | (200,171) | (207,116) |
| Purchase of Equity investments | - | - | (68,115) | - | - | - | - | - | - | - |
| LWDW equity settlements | - | - | 750,000 | - | - | - | - | - | - | - |
| Net cash flows from investing activities | (687,057) | (653,799) | 301,369 | (228,511) | (247,573) | (203,157) | (240,651) | (237,497) | (164,331) | (167,705) |
| Cash flows from financing activities | | | | | | | | | | |
| New borrowings | 737,844 | 603,306 | 568,555 | 416,819 | 372,999 | 338,960 | 335,892 | 323,749 | 263,254 | 243,224 |
| Repayment of borrowings | (267,500) | (257,500) | (996,500) | (351,000) | (305,000) | (333,000) | (303,000) | (308,000) | (310,000) | (304,000) |
| Interest paid on borrowings | (72,264) | (71,933) | (71,907) | (62,304) | (70,949) | (77,322) | (84,878) | (96,644) | (97,799) | (98,660) |
| Net cash flows from financing activities | 398,080 | 273,873 | (499,852) | 3,515 | (2,950) | (71,362) | (51,986) | (80,895) | (144,545) | (159,436) |
| Net increase/(decrease) in cash and cash equivalents | (1,666) | (28,392) | (9,813) | (714) | 505 | (667) | 1,067 | (1,535) | 138 | 1,349 |
| Cash and cash equivalents at beginning of year | 43,582 | 67,455 | 39,063 | 29,250 | 28,536 | 29,041 | 28,374 | 29,441 | 27,906 | 28,044 |
| Cash and cash equivalents at end of year | 41,916 | 39,063 | 29,250 | 28,536 | 29,041 | 28,374 | 29,441 | 27,906 | 28,044 | 29,393 |

Prospective Statement of Changes in Restricted / Reserve Funds - Wellington City Council

| | Opening balance | Deposits | Expenditure | Closing balance | |
|---------------------------------------|--------------------|----------|-------------|--------------------|--|
| | 2024/25 | | | 2033/34 | |
| | \$000 | \$000 | \$000 | \$000 | Purpose |
| Special reserves and funds | | | | | Allows the Council to meet the uninsured portion of insurance claims |
| Reserve purchase and development fund | 782 | - | - | 782 | |
| City growth fund | 908 | 18,063 | (18,063) | 908 | |
| Insurance reserve | 14,713 | 14,839 | (14,839) | 14,713 | |
| Total special reserves and funds | 16,403 | 32,902 | (32,902) | 16,403 | |
| Trusts and bequests | 518 | 183 | (135) | 566 | |
| Total restricted funds | 16,921 | 33,085 | (33,037) | 16,969 | |

FUNDING IMPACT STATEMENT
FOR WHOLE OF COUNCIL

| | 2024/25 LTP | 2025/26 LTP Amendment | 26/27 LTP Amendment | 27/28 LTP Amendment | 28/29 LTP Amendment | 29/30 LTP Amendment | 30/31 LTP Amendment | 31/32 LTP Amendment | 32/33 LTP Amendment | 33/34 LTP Amendment |
|--|------------------|--------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 329,612 | 368,136 | 413,127 | 412,509 | 435,122 | 458,303 | 486,986 | 512,762 | 517,479 | 538,217 |
| Targeted rates (other than a targeted rate for water supply) | 236,104 | 262,259 | 44,708 | 68,183 | 68,221 | 70,447 | 71,860 | 74,146 | 76,047 | 72,802 |
| Subsidies and grants for operating purposes | 18,062 | 15,928 | 12,983 | 13,866 | 14,186 | 14,496 | 14,821 | 15,168 | 15,520 | 15,870 |
| Fees and charges | 191,732 | 197,048 | 201,373 | 201,433 | 208,089 | 212,274 | 218,278 | 224,331 | 229,935 | 235,760 |
| Interest and dividends from investments | 10,500 | 14,636 | 19,004 | 22,069 | 24,671 | 28,111 | 29,213 | 29,315 | 29,476 | 30,077 |
| Local authorities fuel tax, fines, infringement fees, and other | 10,750 | 9,879 | 10,085 | 10,314 | 10,539 | 10,757 | 10,971 | 11,189 | 11,410 | 11,625 |
| Total operating funding (A) | 796,761 | 867,887 | 701,280 | 728,376 | 760,828 | 794,387 | 832,130 | 866,911 | 879,867 | 904,352 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 560,934 | 617,380 | 467,137 | 470,973 | 480,356 | 492,394 | 503,888 | 515,285 | 525,627 | 539,042 |
| Finance costs | 72,264 | 72,574 | 73,201 | 62,726 | 70,154 | 75,828 | 82,939 | 94,511 | 95,487 | 96,174 |
| Other operating funding applications | 56,944 | 61,806 | 61,330 | 61,370 | 54,730 | 54,008 | 54,510 | 54,952 | 55,363 | 55,714 |
| Total applications of operating funding (B) | 690,143 | 751,760 | 601,667 | 595,069 | 605,241 | 622,230 | 641,337 | 664,748 | 676,477 | 690,930 |
| Surplus (deficit) of operating funding (A-B) | 106,618 | 116,126 | 99,613 | 133,307 | 155,587 | 172,158 | 190,793 | 202,163 | 203,389 | 213,422 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 185,103 | 190,217 | 67,354 | 53,435 | 54,212 | 50,324 | 45,610 | 46,388 | 43,267 | 44,655 |
| Development and financial contributions | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 | 3,500 |
| Increase (decrease) in debt | 376,222 | 314,685 | 173,187 | 112,119 | 45,858 | 34,437 | 25,999 | 12,284 | (42,126) | (53,070) |
| Gross proceeds from sales of assets | 23,410 | 17,620 | 5,700 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 588,235 | 526,022 | 249,741 | 171,054 | 105,570 | 90,261 | 77,109 | 64,172 | 6,641 | (2,915) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 72,089 | 9,945 | 26,174 | 33,417 | 12,769 | 28,759 | 17,242 | 27,344 | 22,298 | 27,207 |
| - to improve level of service | 361,135 | 404,052 | 139,738 | 63,066 | 48,331 | 26,653 | 59,160 | 80,647 | 44,165 | 45,300 |
| - to replace existing assets | 261,630 | 228,168 | 183,506 | 207,948 | 200,130 | 207,082 | 191,546 | 158,405 | 143,654 | 138,091 |
| Increase (decrease) in reserves | (0) | (17) | (65) | (69) | (73) | (76) | (46) | (60) | (86) | (90) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 694,853 | 642,148 | 349,354 | 304,361 | 261,158 | 262,419 | 267,902 | 266,335 | 210,031 | 210,508 |
| Surplus (deficit) of capital funding (C-D) | (106,618) | (116,126) | (99,613) | (133,307) | (155,587) | (172,158) | (190,793) | (202,163) | (203,389) | (213,422) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following | | | | | | | | | | |
| depreciation/amortisation charge | 222,314 | 255,922 | 167,380 | 182,680 | 202,040 | 221,840 | 243,944 | 258,235 | 262,038 | 280,780 |

FUNDING IMPACT STATEMENT
10.1 Organisational Projects

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 742 | (11,165) | 5,148 | (959) | (1,710) | (3,687) | (3,996) | (3,066) | (3,243) | (3,649) |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 498 | 1,397 | 1,431 | 1,464 | 1,498 | 1,531 | 1,563 | 1,596 |
| Fees and charges | 24,583 | 25,853 | 27,449 | 28,130 | 28,803 | 28,815 | 29,470 | 30,144 | 30,824 | 31,508 |
| Interest and dividends from investments | 10,500 | 14,636 | 19,004 | 22,069 | 24,671 | 28,111 | 29,213 | 29,315 | 29,476 | 30,077 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 1,100 | 1,123 | 1,148 | 1,172 | 1,195 | 1,218 | 1,241 | 1,265 | 1,288 | 1,311 |
| Total operating funding (A) | 36,925 | 30,448 | 53,247 | 51,809 | 54,390 | 55,921 | 57,425 | 59,189 | 59,908 | 60,843 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 139,828 | 149,330 | 145,502 | 147,424 | 150,235 | 153,603 | 157,137 | 160,035 | 161,673 | 166,780 |
| Finance costs | 5,098 | 6,972 | 13,697 | 10,890 | 12,026 | 12,996 | 14,526 | 17,079 | 17,335 | 17,589 |
| Other operating funding applications | 1,047 | 1,518 | 571 | 1,021 | 21 | 21 | 21 | 21 | 21 | 21 |
| Internal charges recovered | (125,343) | (136,704) | (133,256) | (139,257) | (146,045) | (154,071) | (159,407) | (166,438) | (171,254) | (178,722) |
| Total applications of operating funding (B) | 20,631 | 21,116 | 26,514 | 20,077 | 16,236 | 12,549 | 12,277 | 10,696 | 7,774 | 5,667 |
| Surplus (deficit) of operating funding (A-B) | 16,294 | 9,332 | 26,733 | 31,732 | 38,154 | 43,371 | 45,149 | 48,493 | 52,134 | 55,176 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 400 | 8,031 | 30,893 | 4,052 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 2,238 | 2,238 | 2,238 | 2,238 | 2,238 | 2,238 | 2,238 | 2,238 |
| Increase (decrease) in debt | 149,823 | 33,819 | (13,190) | (14,933) | (16,156) | (4,749) | (10,073) | (31,976) | (34,417) | (37,547) |
| Gross proceeds from sales of assets | 23,410 | 17,620 | 5,700 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 173,633 | 59,470 | 25,640 | (6,643) | (11,918) | (512) | (5,835) | (27,738) | (30,179) | (33,310) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 104,767 | 27,944 | 25,825 | 977 | 996 | 1,015 | 1,034 | 1,047 | 1,066 | 1,085 |
| - to replace existing assets | 85,160 | 40,859 | 26,549 | 24,113 | 25,239 | 41,844 | 38,279 | 19,708 | 20,888 | 20,781 |
| Increase (decrease) in reserves | (0) | 0 | (0) | (0) | (0) | (0) | (0) | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 189,927 | 68,802 | 52,373 | 25,089 | 26,235 | 42,860 | 39,314 | 20,755 | 21,954 | 21,867 |
| Surplus (deficit) of capital funding (C-D) | (16,294) | (9,332) | (26,733) | (31,732) | (38,154) | (43,371) | (45,149) | (48,493) | (52,134) | (55,176) |
| Funding balance ((A-B) + (C-D)) | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 16,461 | 18,269 | 23,624 | 29,072 | 34,077 | 39,205 | 41,649 | 46,335 | 50,524 | 54,090 |

FUNDING IMPACT STATEMENT
1.1 Governance Information and Engagement

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|--|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 22,248 | 24,749 | 23,950 | 25,027 | 26,244 | 26,673 | 27,655 | 28,422 | 28,432 | 29,660 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 517 | 686 | 466 | 476 | 693 | 495 | 504 | 733 | 523 | 532 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 22,765 | 25,435 | 24,416 | 25,503 | 26,936 | 27,168 | 28,159 | 29,154 | 28,955 | 30,192 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 13,898 | 14,887 | 13,960 | 14,383 | 15,268 | 14,762 | 15,308 | 16,183 | 15,637 | 16,251 |
| Finance costs | 30 | 26 | 49 | 37 | 42 | 46 | 52 | 62 | 63 | 64 |
| Other operating funding applications | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Internal charges | 7,816 | 8,662 | 8,509 | 9,168 | 9,710 | 10,486 | 10,945 | 11,555 | 11,900 | 12,522 |
| Total applications of operating funding (B) | 21,754 | 23,585 | 22,528 | 23,599 | 25,030 | 25,303 | 26,314 | 27,809 | 27,610 | 28,847 |
| Surplus (deficit) of operating funding (A-B) | 1,011 | 1,850 | 1,888 | 1,904 | 1,907 | 1,865 | 1,845 | 1,345 | 1,345 | 1,345 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,011) | (1,703) | (1,888) | (1,904) | (1,907) | (1,865) | (1,845) | (1,345) | (1,345) | (1,345) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,011) | (1,703) | (1,888) | (1,904) | (1,907) | (1,865) | (1,845) | (1,345) | (1,345) | (1,345) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 0 | 146 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | 0 | (0) | 0 | 0 | (0) | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | (0) | 146 | (0) | 0 | 0 | (0) | 0 | 0 | 0 | 0 |
| Surplus (deficit) of capital funding (C-D) | (1,011) | (1,850) | (1,888) | (1,904) | (1,907) | (1,865) | (1,845) | (1,345) | (1,345) | (1,345) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 505 | 1,344 | 1,382 | 1,398 | 1,401 | 1,359 | 1,339 | 1,339 | 1,339 | 1,339 |

FUNDING IMPACT STATEMENT
2.1 Parks, Beaches and Open Spaces

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 52,063 | 58,829 | 63,561 | 62,894 | 64,328 | 68,504 | 71,650 | 74,811 | 76,752 | 78,751 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 190 | 129 | 89 | 91 | 92 | 94 | 96 | 98 | 100 | 102 |
| Fees and charges | 2,425 | 2,562 | 2,532 | 2,588 | 2,642 | 2,694 | 2,746 | 2,798 | 2,851 | 2,902 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 54,679 | 61,545 | 66,182 | 65,572 | 67,062 | 71,293 | 74,491 | 77,707 | 79,702 | 81,754 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 28,090 | 30,107 | 30,717 | 31,820 | 32,612 | 34,295 | 35,208 | 36,007 | 36,987 | 37,594 |
| Finance costs | 5,929 | 5,966 | 9,362 | 7,780 | 8,538 | 9,192 | 10,179 | 11,586 | 11,761 | 11,875 |
| Other operating funding applications | 170 | 170 | 170 | 170 | 120 | 120 | 120 | 120 | 120 | 120 |
| Internal charges | 10,495 | 12,007 | 12,110 | 12,975 | 13,685 | 14,868 | 15,476 | 16,081 | 16,557 | 17,304 |
| Total applications of operating funding (B) | 44,685 | 48,250 | 52,359 | 52,746 | 54,954 | 58,476 | 60,983 | 63,794 | 65,425 | 66,894 |
| Surplus (deficit) of operating funding (A-B) | 9,994 | 13,295 | 13,823 | 12,827 | 12,108 | 12,818 | 13,508 | 13,913 | 14,277 | 14,860 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 |
| Increase (decrease) in debt | 5,653 | 18,395 | 5,151 | 7,860 | 7,815 | 8,332 | 6,645 | 15,491 | 10,532 | 9,477 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 5,973 | 18,715 | 5,471 | 8,180 | 8,135 | 8,652 | 6,965 | 15,811 | 10,852 | 9,797 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 2,386 | 1,571 | 1,000 | 5,023 | 1,726 | 8,899 | 8,729 | 18,654 | 12,455 | 10,611 |
| - to improve level of service | 5,100 | 19,746 | 3,516 | 48 | 5,332 | 455 | 1,888 | 1,394 | 399 | 763 |
| - to replace existing assets | 8,481 | 10,694 | 14,783 | 15,942 | 13,193 | 12,126 | 9,869 | 9,690 | 12,293 | 13,302 |
| Increase (decrease) in reserves | 0 | (2) | (4) | (7) | (9) | (11) | (13) | (15) | (17) | (20) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 15,967 | 32,009 | 19,293 | 21,006 | 20,243 | 21,469 | 20,473 | 29,724 | 25,130 | 24,657 |
| Surplus (deficit) of capital funding (C-D) | (9,994) | (13,295) | (13,823) | (12,827) | (12,108) | (12,818) | (13,508) | (13,913) | (14,277) | (14,860) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 12,851 | 13,243 | 13,774 | 12,780 | 12,063 | 12,775 | 13,468 | 13,877 | 14,243 | 14,828 |

FUNDING IMPACT STATEMENT
2.2 Waste Reduction and Energy Conservation

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 511 | 63 | 74 | 105 | 77 | 82 | 87 | 94 | 97 | 4,554 |
| Targeted rates | 0 | 0 | 0 | 22,104 | 21,490 | 22,439 | 23,331 | 24,210 | 25,034 | 21,462 |
| Subsidies and grants for operating purposes | 0 | 578 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 32,592 | 34,439 | 36,537 | 32,855 | 35,241 | 36,802 | 38,825 | 40,848 | 42,926 | 45,049 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 33,103 | 35,080 | 36,611 | 55,064 | 56,808 | 59,323 | 62,242 | 65,152 | 68,057 | 71,066 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 29,576 | 31,058 | 33,429 | 46,263 | 46,071 | 46,956 | 49,086 | 50,586 | 52,053 | 53,544 |
| Finance costs | 791 | 691 | 1,009 | 861 | 931 | 992 | 1,083 | 1,232 | 1,255 | 1,276 |
| Other operating funding applications | 538 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 4,032 | 4,619 | 4,819 | 6,315 | 6,549 | 7,159 | 7,597 | 8,027 | 8,332 | 8,783 |
| Total applications of operating funding (B) | 34,937 | 36,368 | 39,257 | 53,439 | 53,551 | 55,106 | 57,765 | 59,846 | 61,640 | 63,603 |
| Surplus (deficit) of operating funding (A-B) | (1,834) | (1,288) | (2,646) | 1,625 | 3,257 | 4,217 | 4,477 | 5,307 | 6,417 | 7,462 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 383 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 16,785 | 12,063 | 38,486 | 27,362 | 7,903 | 843 | 962 | 1,645 | 764 | 59 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 17,168 | 12,063 | 38,486 | 27,362 | 7,903 | 843 | 962 | 1,645 | 764 | 59 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 383 | 2,290 | 18,980 | 13,684 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 14,951 | 8,485 | 16,859 | 15,303 | 11,160 | 5,059 | 5,439 | 6,951 | 7,181 | 7,521 |
| Increase (decrease) in reserves | 0 | (0) | 0 | (0) | 0 | (0) | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 15,334 | 10,775 | 35,840 | 28,987 | 11,160 | 5,059 | 5,439 | 6,951 | 7,181 | 7,521 |
| Surplus (deficit) of capital funding (C-D) | 1,834 | 1,288 | 2,646 | (1,625) | (3,257) | (4,217) | (4,477) | (5,307) | (6,417) | (7,462) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 993 | 1,292 | 1,584 | 1,795 | 4,253 | 6,395 | 7,033 | 7,254 | 7,734 | 8,292 |

FUNDING IMPACT STATEMENT
2.3 Water Supply

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Targeted rates | 83,152 | 91,924 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 2,700 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 51 | 2,990 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 85,903 | 94,914 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 67,121 | 74,321 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Finance costs | 7,471 | 7,058 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other operating funding applications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 2,357 | 2,210 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of operating funding (B) | 76,949 | 83,589 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of operating funding (A-B) | 8,954 | 11,325 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 1,175 | 1,175 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (2,426) | 9,825 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,251) | 11,000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 150 | 164 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,625 | 1,404 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 4,927 | 20,757 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 7,703 | 22,325 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of capital funding (C-D) | (8,954) | (11,325) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 26,447 | 34,972 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

FUNDING IMPACT STATEMENT
2.4 Wastewater

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Targeted rates | 79,569 | 82,040 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 2,573 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 948 | 967 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 80,517 | 85,581 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 44,787 | 55,439 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Finance costs | 13,340 | 12,844 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other operating funding applications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 2,560 | 3,567 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of operating funding (B) | 60,688 | 71,850 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of operating funding (A-B) | 19,829 | 13,731 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 116,893 | 151,017 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 961 | 961 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 29,125 | 43,996 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 146,978 | 195,974 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 6,150 | 164 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 130,088 | 178,088 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 30,570 | 31,453 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | 0 | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 166,808 | 209,705 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of capital funding (C-D) | (19,829) | (13,731) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 41,405 | 49,848 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

FUNDING IMPACT STATEMENT
2.5 Stormwater

| | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|----------------|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | LTP | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment |
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Targeted rates | 32,963 | 45,190 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 1,234 | 485 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 34,199 | 45,676 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 14,609 | 23,293 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Finance costs | 9,101 | 8,684 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other operating funding applications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 727 | 963 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of operating funding (B) | 24,437 | 32,940 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of operating funding (A-B) | 9,762 | 12,736 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 102 | 102 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (6,142) | (8,689) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (6,040) | (8,587) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 150 | 164 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,045 | 2,225 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 1,526 | 1,760 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 3,721 | 4,149 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Surplus (deficit) of capital funding (C-D) | (9,762) | (12,736) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 21,658 | 23,429 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

FUNDING IMPACT STATEMENT
2.6 Conservation Attractions

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 9,964 | 10,122 | 10,475 | 10,566 | 10,995 | 11,303 | 11,777 | 12,555 | 13,284 | 13,802 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 9,964 | 10,122 | 10,475 | 10,566 | 10,995 | 11,303 | 11,777 | 12,555 | 13,284 | 13,802 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 409 | 461 | 484 | 510 | 536 | 556 | 578 | 595 | 619 | 641 |
| Finance costs | 922 | 875 | 1,219 | 1,051 | 1,138 | 1,222 | 1,330 | 1,529 | 1,563 | 1,591 |
| Other operating funding applications | 5,932 | 6,047 | 6,217 | 6,366 | 6,500 | 6,617 | 6,716 | 6,803 | 6,885 | 6,954 |
| Internal charges | 134 | 118 | 119 | 124 | 129 | 135 | 139 | 143 | 147 | 152 |
| Total applications of operating funding (B) | 7,396 | 7,501 | 8,040 | 8,051 | 8,302 | 8,530 | 8,763 | 9,070 | 9,214 | 9,337 |
| Surplus (deficit) of operating funding (A-B) | 2,568 | 2,621 | 2,435 | 2,516 | 2,693 | 2,773 | 3,014 | 3,485 | 4,071 | 4,465 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,257) | (1,279) | (1,029) | (692) | (92) | 1,140 | 4,443 | 6,792 | (1,867) | (2,215) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,257) | (1,279) | (1,029) | (692) | (92) | 1,140 | 4,443 | 6,792 | (1,867) | (2,215) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 300 | 700 | 4,500 | 7,118 | 0 | 0 |
| - to replace existing assets | 1,311 | 1,342 | 1,406 | 1,823 | 2,301 | 3,213 | 2,957 | 3,159 | 2,204 | 2,251 |
| Increase (decrease) in reserves | (0) | 0 | 0 | (0) | 0 | (0) | 0 | 0 | (0) | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 1,311 | 1,342 | 1,406 | 1,823 | 2,601 | 3,913 | 7,457 | 10,277 | 2,204 | 2,251 |
| Surplus (deficit) of capital funding (C-D) | (2,568) | (2,621) | (2,435) | (2,516) | (2,693) | (2,773) | (3,014) | (3,485) | (4,071) | (4,465) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 2,530 | 2,583 | 2,397 | 2,478 | 2,655 | 2,735 | 2,976 | 3,447 | 4,071 | 4,465 |

FUNDING IMPACT STATEMENT
3.1 City Promotions and Business Support

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 13,858 | 14,989 | 15,547 | 16,402 | 17,903 | 17,829 | 18,440 | 19,055 | 19,814 | 19,837 |
| Targeted rates | 18,360 | 19,463 | 19,929 | 20,396 | 20,281 | 21,210 | 21,572 | 21,865 | 22,189 | 21,870 |
| Subsidies and grants for operating purposes | 500 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 21,104 | 17,420 | 17,893 | 18,366 | 18,840 | 19,297 | 19,762 | 20,234 | 20,721 | 21,094 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 53,822 | 51,872 | 53,369 | 55,164 | 57,024 | 58,336 | 59,773 | 61,153 | 62,724 | 62,801 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 29,561 | 26,874 | 27,836 | 28,781 | 29,769 | 30,607 | 31,475 | 32,239 | 33,186 | 33,820 |
| Finance costs | 3,724 | 3,748 | 3,696 | 3,647 | 3,601 | 3,557 | 3,510 | 3,470 | 3,424 | 3,376 |
| Other operating funding applications | 16,127 | 19,468 | 19,792 | 20,203 | 17,732 | 19,107 | 19,295 | 19,461 | 19,614 | 19,746 |
| Internal charges | 2,327 | 2,616 | 2,628 | 2,772 | 2,885 | 3,067 | 3,184 | 3,306 | 3,402 | 3,534 |
| Total applications of operating funding (B) | 51,739 | 52,706 | 53,953 | 55,403 | 53,987 | 56,338 | 57,464 | 58,476 | 59,626 | 60,476 |
| Surplus (deficit) of operating funding (A-B) | 2,083 | (833) | (583) | (238) | 3,037 | 1,998 | 2,309 | 2,677 | 3,098 | 2,325 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 2,621 | 3,722 | 2,764 | 5,991 | 3,039 | 2,597 | (1,140) | 293 | 4,044 | 1,758 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 2,621 | 3,722 | 2,764 | 5,991 | 3,039 | 2,597 | (1,140) | 293 | 4,044 | 1,758 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 4,704 | 2,889 | 2,181 | 5,753 | 6,077 | 4,595 | 1,169 | 2,970 | 7,143 | 4,083 |
| Increase (decrease) in reserves | 0 | 0 | (0) | 0 | (0) | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 4,704 | 2,889 | 2,181 | 5,753 | 6,077 | 4,595 | 1,169 | 2,970 | 7,143 | 4,083 |
| Surplus (deficit) of capital funding (C-D) | (2,083) | 833 | 583 | 238 | (3,037) | (1,998) | (2,309) | (2,677) | (3,098) | (2,325) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 6,961 | 7,379 | 11,120 | 11,406 | 11,415 | 11,941 | 12,489 | 12,890 | 13,155 | 13,793 |

FUNDING IMPACT STATEMENT
4.1 Arts and Cultural Activities

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 20,426 | 21,149 | 21,132 | 22,050 | 22,660 | 23,153 | 23,453 | 23,844 | 24,423 | 24,516 |
| Targeted rates | 8,084 | 8,229 | 8,401 | 8,484 | 8,584 | 8,668 | 8,744 | 8,820 | 8,881 | 8,880 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 587 | 599 | 612 | 625 | 638 | 651 | 663 | 676 | 689 | 701 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 29,096 | 29,976 | 30,145 | 31,159 | 31,883 | 32,472 | 32,861 | 33,341 | 33,993 | 34,097 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 7,821 | 8,124 | 7,735 | 7,888 | 8,051 | 8,208 | 8,365 | 8,527 | 8,918 | 8,825 |
| Finance costs | 79 | 68 | 110 | 84 | 94 | 103 | 116 | 139 | 142 | 144 |
| Other operating funding applications | 18,675 | 19,198 | 19,687 | 19,987 | 20,255 | 20,490 | 20,689 | 20,865 | 21,029 | 21,167 |
| Internal charges | 1,772 | 1,838 | 1,843 | 1,974 | 2,079 | 2,260 | 2,349 | 2,455 | 2,534 | 2,653 |
| Total applications of operating funding (B) | 28,347 | 29,228 | 29,374 | 29,933 | 30,480 | 31,061 | 31,520 | 31,986 | 32,623 | 32,789 |
| Surplus (deficit) of operating funding (A-B) | 750 | 748 | 770 | 1,226 | 1,403 | 1,411 | 1,341 | 1,355 | 1,370 | 1,308 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 2,753 | 2,745 | 1,481 | (1,045) | (1,321) | (1,328) | (1,256) | 12,567 | 4,473 | (252) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 2,753 | 2,745 | 1,481 | (1,045) | (1,321) | (1,328) | (1,256) | 12,567 | 4,473 | (252) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,266 | 3,494 | 2,252 | 181 | 82 | 83 | 85 | 13,922 | 5,842 | 1,056 |
| - to replace existing assets | 1,237 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | 0 | 0 | 0 | 0 | 0 | (0) | 0 | (0) | (0) | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 3,503 | 3,494 | 2,252 | 181 | 82 | 83 | 85 | 13,922 | 5,842 | 1,056 |
| Surplus (deficit) of capital funding (C-D) | (750) | (748) | (770) | (1,226) | (1,403) | (1,411) | (1,341) | (1,355) | (1,370) | (1,308) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 712 | 710 | 732 | 1,188 | 1,365 | 1,373 | 1,303 | 1,317 | 1,332 | 1,270 |

FUNDING IMPACT STATEMENT

5.1 Recreation Promotion and Support

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 47,077 | 47,980 | 50,036 | 51,830 | 55,114 | 58,592 | 60,056 | 63,335 | 65,349 | 67,460 |
| Targeted rates | 2,691 | 2,784 | 3,166 | 3,117 | 3,236 | 3,381 | 3,718 | 4,082 | 4,328 | 4,505 |
| Subsidies and grants for operating purposes | 15 | 15 | 16 | 16 | 16 | 17 | 17 | 17 | 18 | 18 |
| Fees and charges | 13,652 | 14,306 | 14,564 | 14,716 | 15,255 | 15,273 | 15,841 | 16,091 | 16,285 | 16,604 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 63,436 | 65,085 | 67,782 | 69,679 | 73,622 | 77,263 | 79,632 | 83,526 | 85,979 | 88,587 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 31,329 | 31,942 | 32,908 | 33,608 | 34,422 | 35,342 | 36,003 | 36,887 | 37,817 | 38,308 |
| Finance costs | 3,694 | 3,486 | 4,766 | 4,160 | 4,437 | 4,696 | 5,069 | 5,685 | 5,722 | 5,777 |
| Other operating funding applications | 1,047 | 1,077 | 1,101 | 1,123 | 1,142 | 1,159 | 1,173 | 1,186 | 1,198 | 1,208 |
| Internal charges | 14,491 | 15,095 | 15,516 | 16,553 | 17,400 | 18,883 | 19,645 | 20,579 | 21,209 | 22,109 |
| Total applications of operating funding (B) | 50,560 | 51,599 | 54,291 | 55,444 | 57,402 | 60,080 | 61,891 | 64,337 | 65,946 | 67,401 |
| Surplus (deficit) of operating funding (A-B) | 12,876 | 13,485 | 13,491 | 14,235 | 16,220 | 17,183 | 17,742 | 19,189 | 20,033 | 21,185 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 500 | 2,148 | 1,000 | 0 | 0 | 0 | 1,500 | 1,000 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,829) | 9,222 | 5,376 | (2,541) | (2,983) | (3,628) | (12,703) | (11,851) | (9,317) | (2,615) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,329) | 11,370 | 6,376 | (2,541) | (2,983) | (3,628) | (11,203) | (10,851) | (9,317) | (2,615) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8,185 |
| - to improve level of service | 2,160 | 17,869 | 11,620 | 4,964 | 3,753 | 4,024 | 0 | 159 | 609 | 165 |
| - to replace existing assets | 9,388 | 6,986 | 8,247 | 6,730 | 9,484 | 9,531 | 6,539 | 8,178 | 10,107 | 10,220 |
| Increase (decrease) in reserves | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 11,547 | 24,855 | 19,867 | 11,695 | 13,237 | 13,555 | 6,539 | 8,338 | 10,716 | 18,571 |
| Surplus (deficit) of capital funding (C-D) | (12,876) | (13,485) | (13,491) | (14,235) | (16,220) | (17,183) | (17,742) | (19,189) | (20,033) | (21,185) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 12,503 | 13,112 | 13,118 | 13,862 | 15,847 | 16,810 | 17,368 | 18,816 | 19,660 | 20,812 |

FUNDING IMPACT STATEMENT

5.2 Community Participation and Support

| | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | LTP | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment |
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 53,678 | 65,427 | 67,577 | 70,037 | 72,068 | 74,377 | 75,222 | 77,518 | 78,047 | 79,569 |
| Targeted rates | 11,286 | 12,629 | 13,211 | 14,081 | 14,630 | 14,749 | 14,495 | 15,169 | 15,616 | 16,085 |
| Subsidies and grants for operating purposes | 161 | 35 | 24 | 24 | 25 | 25 | 26 | 26 | 27 | 27 |
| Fees and charges | 22,036 | 21,993 | 22,885 | 23,388 | 23,879 | 24,356 | 24,819 | 25,290 | 25,770 | 26,233 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 52 | 53 | 54 | 55 | 56 | 58 | 59 | 60 | 61 | 62 |
| Total operating funding (A) | 87,212 | 100,137 | 103,751 | 107,586 | 110,658 | 113,565 | 114,619 | 118,063 | 119,519 | 121,977 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 49,458 | 58,074 | 55,150 | 57,136 | 58,664 | 59,506 | 60,267 | 61,548 | 63,104 | 64,399 |
| Finance costs | 3,237 | 4,873 | 8,587 | 10,288 | 12,738 | 14,104 | 14,535 | 14,941 | 14,714 | 14,355 |
| Other operating funding applications | 11,590 | 12,734 | 12,734 | 8,734 | 5,734 | 5,734 | 5,734 | 5,734 | 5,734 | 5,735 |
| Internal charges | 20,936 | 22,954 | 26,641 | 28,704 | 29,960 | 31,856 | 32,345 | 33,444 | 34,335 | 35,591 |
| Total applications of operating funding (B) | 85,221 | 98,636 | 103,112 | 104,862 | 107,096 | 111,201 | 112,882 | 115,667 | 117,888 | 120,080 |
| Surplus (deficit) of operating funding (A-B) | 1,991 | 1,501 | 639 | 2,724 | 3,562 | 2,364 | 1,738 | 2,396 | 1,631 | 1,897 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 62,178 | 58,163 | 69,191 | 98,972 | 90,239 | 87,378 | 113,056 | 85,269 | 52,969 | 53,268 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 62,178 | 58,163 | 69,191 | 98,972 | 90,239 | 87,378 | 113,056 | 85,269 | 52,969 | 53,268 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 671 | 701 | 2,292 | 2,215 | 767 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,710 | 379 | 86 | 3,844 | 3,852 | 3,860 | 33,142 | 28,296 | 20,501 | 25,503 |
| - to replace existing assets | 60,788 | 58,604 | 67,461 | 95,637 | 89,182 | 85,882 | 81,651 | 59,369 | 34,099 | 29,661 |
| Increase (decrease) in reserves | 0 | (19) | (10) | (0) | (0) | (0) | 0 | 0 | 0 | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 64,169 | 59,664 | 69,830 | 101,696 | 93,801 | 89,742 | 114,793 | 87,664 | 54,600 | 55,165 |
| Surplus (deficit) of capital funding (C-D) | (1,991) | (1,501) | (639) | (2,724) | (3,562) | (2,364) | (1,738) | (2,396) | (1,631) | (1,897) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | (0) | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 23,249 | 25,292 | 27,868 | 31,018 | 33,645 | 35,779 | 37,212 | 39,120 | 40,854 | 43,561 |

FUNDING IMPACT STATEMENT
5.3 Public Health and Safety

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 3,702 | 4,920 | 4,337 | 4,607 | 4,815 | 5,132 | 5,325 | 5,555 | 5,692 | 5,945 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 4,940 | 5,039 | 5,150 | 5,263 | 5,373 | 5,481 | 5,585 | 5,691 | 5,799 | 5,903 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 107 | 109 | 112 | 114 | 116 | 118 | 121 | 123 | 125 | 127 |
| Total operating funding (A) | 8,749 | 10,067 | 9,598 | 9,984 | 10,304 | 10,731 | 11,031 | 11,369 | 11,616 | 11,975 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 5,361 | 6,104 | 5,868 | 5,993 | 6,123 | 6,229 | 6,348 | 6,470 | 6,586 | 6,694 |
| Finance costs | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Other operating funding applications | 32 | 32 | 33 | 34 | 34 | 35 | 36 | 36 | 37 | 38 |
| Internal charges | 3,123 | 3,705 | 3,471 | 3,731 | 3,922 | 4,241 | 4,421 | 4,637 | 4,819 | 5,071 |
| Total applications of operating funding (B) | 8,517 | 9,842 | 9,373 | 9,759 | 10,079 | 10,506 | 10,805 | 11,144 | 11,444 | 11,804 |
| Surplus (deficit) of operating funding (A-B) | 232 | 226 | 225 | 225 | 225 | 225 | 225 | 225 | 172 | 172 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (232) | (226) | (225) | (225) | (225) | (225) | (225) | (225) | (172) | (172) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (232) | (226) | (225) | (225) | (225) | (225) | (225) | (225) | (172) | (172) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Surplus (deficit) of capital funding (C-D) | (232) | (226) | (225) | (225) | (225) | (225) | (225) | (225) | (172) | (172) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 11 | 6 | 5 | 5 | 5 | 5 | 5 | 5 | 0 | 0 |

FUNDING IMPACT STATEMENT

6.1 Urban Planning, Heritage and Public Spaces Development

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 17,863 | 20,651 | 20,825 | 19,614 | 20,589 | 20,791 | 20,601 | 21,016 | 21,401 | 17,649 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 1,410 | 342 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 13,847 | 14,248 | 16,167 | 16,665 | 17,153 | 17,660 | 18,157 | 18,739 | 19,277 | 19,800 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 33,119 | 35,241 | 36,992 | 36,279 | 37,741 | 38,451 | 38,758 | 39,755 | 40,678 | 37,449 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 30,643 | 41,532 | 44,977 | 26,143 | 26,745 | 27,117 | 27,398 | 28,155 | 28,510 | 29,218 |
| Finance costs | 12 | 52 | 73 | 43 | 45 | 46 | 49 | 100 | 131 | 155 |
| Other operating funding applications | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 |
| Internal charges | 6,250 | 7,972 | 7,777 | 6,314 | 6,652 | 7,137 | 7,433 | 7,810 | 8,040 | 8,442 |
| Total applications of operating funding (B) | 37,405 | 50,057 | 53,327 | 33,000 | 33,941 | 34,800 | 35,381 | 36,565 | 37,182 | 38,315 |
| Surplus (deficit) of operating funding (A-B) | (4,286) | (14,815) | (16,336) | 3,278 | 3,800 | 3,651 | 3,377 | 3,189 | 3,497 | (866) |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 8,766 | 21,245 | 18,002 | 3,352 | (3,086) | (2,530) | (2,410) | (762) | 2,421 | 3,382 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 8,766 | 21,245 | 18,002 | 3,352 | (3,086) | (2,530) | (2,410) | (762) | 2,421 | 3,382 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 3,134 | 4,150 | 873 | 6,299 | 544 | 555 | 565 | 0 | 5,500 | 0 |
| - to improve level of service | 1,346 | 2,275 | 793 | 331 | 170 | 566 | 402 | 2,427 | 417 | 2,516 |
| - to replace existing assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 4,480 | 6,430 | 1,667 | 6,630 | 714 | 1,121 | 967 | 2,427 | 5,918 | 2,516 |
| Surplus (deficit) of capital funding (C-D) | 4,286 | 14,815 | 16,336 | (3,278) | (3,800) | (3,651) | (3,377) | (3,189) | (3,497) | 866 |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 61 | 39 | 731 | 1,228 | 1,679 | 1,547 | 1,330 | 1,413 | 1,578 | 2,032 |

FUNDING IMPACT STATEMENT
6.2 Building and Development

| | 2024/25 LTP | 2025/26 LTP Amendment | 2026/27 LTP Amendment | 2027/28 LTP Amendment | 2028/29 LTP Amendment | 2029/30 LTP Amendment | 2030/31 LTP Amendment | 2031/32 LTP Amendment | 2032/33 LTP Amendment | 2033/34 LTP Amendment |
|---|----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 12,700 | 17,924 | 16,914 | 18,119 | 18,983 | 20,495 | 21,292 | 22,280 | 22,791 | 23,903 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 21,927 | 22,381 | 22,874 | 23,361 | 23,835 | 24,294 | 24,756 | 25,226 | 25,688 | 26,150 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 7 | 7 |
| Total operating funding (A) | 34,633 | 40,311 | 39,794 | 41,486 | 42,824 | 44,796 | 46,054 | 47,513 | 48,485 | 50,060 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 23,222 | 21,344 | 21,292 | 21,743 | 22,179 | 22,602 | 23,038 | 23,475 | 23,899 | 24,314 |
| Finance costs | 8 | 11 | 20 | 15 | 17 | 18 | 21 | 25 | 25 | 26 |
| Other operating funding applications | 12 | 12 | 12 | 13 | 13 | 13 | 13 | 14 | 14 | 14 |
| Internal charges | 13,606 | 17,817 | 17,342 | 18,588 | 19,488 | 21,035 | 21,863 | 22,891 | 23,782 | 24,996 |
| Total applications of operating funding (B) | 36,847 | 39,184 | 38,666 | 40,359 | 41,697 | 43,669 | 44,935 | 46,405 | 47,721 | 49,350 |
| Surplus (deficit) of operating funding (A-B) | (2,214) | 1,127 | 1,127 | 1,127 | 1,127 | 1,127 | 1,119 | 1,108 | 764 | 709 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 60,066 | 68,773 | 26,703 | (827) | (1,127) | (1,127) | (1,119) | (1,108) | (764) | (709) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 60,066 | 68,773 | 26,703 | (827) | (1,127) | (1,127) | (1,119) | (1,108) | (764) | (709) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 57,800 | 69,900 | 27,830 | 300 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | 0 | 0 | 0 | (0) | 0 | 0 | (0) | 0 | (0) | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 57,852 | 69,900 | 27,830 | 300 | 0 | 0 | (0) | 0 | (0) | 0 |
| Surplus (deficit) of capital funding (C-D) | 2,214 | (1,127) | (1,127) | (1,127) | (1,127) | (1,127) | (1,119) | (1,108) | (764) | (709) |
| Funding balance ((A-B) + (C-D)) | 0 | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 82 | 123 | 123 | 123 | 123 | 123 | 115 | 104 | 61 | 6 |

FUNDING IMPACT STATEMENT

7.1 Transport

| | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| | LTP | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment |
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 89,407 | 106,871 | 128,283 | 127,066 | 137,595 | 149,341 | 170,301 | 182,492 | 179,828 | 191,217 |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 11,852 | 11,770 | 12,357 | 12,339 | 12,621 | 12,896 | 13,185 | 13,496 | 13,813 | 14,127 |
| Fees and charges | 3,931 | 4,011 | 4,100 | 4,191 | 4,280 | 4,366 | 4,452 | 4,537 | 4,624 | 4,711 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 105,189 | 122,653 | 144,740 | 143,596 | 154,496 | 166,603 | 187,937 | 200,525 | 198,266 | 210,054 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 47,241 | 43,598 | 45,361 | 45,474 | 45,798 | 46,554 | 47,627 | 48,697 | 49,813 | 51,270 |
| Finance costs | 18,008 | 16,382 | 29,776 | 23,030 | 25,709 | 28,018 | 31,632 | 37,823 | 38,513 | 39,107 |
| Other operating funding applications | 1,263 | 1,038 | 500 | 3,208 | 2,667 | 200 | 200 | 200 | 200 | 200 |
| Internal charges | 12,222 | 13,034 | 13,774 | 14,451 | 15,174 | 15,871 | 16,312 | 16,980 | 17,978 | 19,154 |
| Total applications of operating funding (B) | 78,734 | 74,051 | 89,410 | 86,163 | 89,349 | 90,643 | 95,770 | 103,699 | 106,504 | 109,731 |
| Surplus (deficit) of operating funding (A-B) | 26,455 | 48,601 | 55,330 | 57,433 | 65,147 | 75,960 | 92,167 | 96,826 | 91,762 | 100,324 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 66,927 | 29,021 | 35,461 | 49,383 | 54,212 | 50,324 | 44,110 | 45,388 | 43,267 | 44,655 |
| Development and financial contributions | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 |
| Increase (decrease) in debt | 47,574 | 45,502 | 22,849 | (8,409) | (34,166) | (48,326) | (66,551) | (61,827) | (69,025) | (75,131) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 115,444 | 75,465 | 59,252 | 41,916 | 20,989 | 2,941 | (21,498) | (15,497) | (24,816) | (29,534) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 59,066 | 740 | 3,028 | 6,195 | 9,732 | 19,305 | 7,947 | 8,689 | 4,342 | 8,410 |
| - to improve level of service | 45,514 | 79,919 | 66,984 | 51,551 | 33,698 | 15,798 | 17,954 | 26,125 | 15,169 | 14,047 |
| - to replace existing assets | 37,319 | 43,407 | 44,569 | 41,603 | 42,705 | 43,798 | 44,767 | 46,514 | 47,435 | 48,333 |
| Increase (decrease) in reserves | 0 | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 141,899 | 124,067 | 114,582 | 99,349 | 86,136 | 78,902 | 70,669 | 81,328 | 66,946 | 70,790 |
| Surplus (deficit) of capital funding (C-D) | (26,455) | (48,601) | (55,330) | (57,433) | (65,147) | (75,960) | (92,167) | (96,826) | (91,762) | (100,324) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 54,670 | 62,716 | 69,087 | 74,512 | 81,441 | 89,475 | 105,736 | 110,511 | 105,445 | 114,005 |

FUNDING IMPACT STATEMENT

7.2 Parking

| | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | LTP | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment | LTP Amendment |
| | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s | \$000s |
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | (14,625) | (14,373) | (14,732) | (14,849) | (14,538) | (14,282) | (14,875) | (15,148) | (15,189) | (14,996) |
| Targeted rates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 28,591 | 29,553 | 30,144 | 30,809 | 31,458 | 32,089 | 32,700 | 33,323 | 33,958 | 34,572 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 9,486 | 8,563 | 8,766 | 8,967 | 9,165 | 9,357 | 9,544 | 9,735 | 9,930 | 10,118 |
| Total operating funding (A) | 23,452 | 23,743 | 24,178 | 24,928 | 26,084 | 27,163 | 27,369 | 27,910 | 28,699 | 29,694 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 14,899 | 15,037 | 15,243 | 15,629 | 16,204 | 16,505 | 16,880 | 17,219 | 17,594 | 17,991 |
| Finance costs | 821 | 837 | 837 | 837 | 837 | 837 | 837 | 838 | 838 | 838 |
| Other operating funding applications | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Internal charges | 5,573 | 5,364 | 5,320 | 5,704 | 6,030 | 6,559 | 6,835 | 7,149 | 7,380 | 7,734 |
| Total applications of operating funding (B) | 21,294 | 21,239 | 21,402 | 22,172 | 23,073 | 23,903 | 24,554 | 25,208 | 25,813 | 26,565 |
| Surplus (deficit) of operating funding (A-B) | 2,158 | 2,504 | 2,776 | 2,756 | 3,011 | 3,260 | 2,815 | 2,702 | 2,886 | 3,130 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 3,772 | (908) | (493) | (842) | (2,075) | (2,074) | (1,784) | (680) | (421) | (1,027) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 3,772 | (908) | (493) | (842) | (2,075) | (2,074) | (1,784) | (680) | (421) | (1,027) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 4,714 | 810 | 832 | 871 | 149 | 152 | 155 | 158 | 161 | 163 |
| - to replace existing assets | 1,216 | 786 | 1,451 | 1,043 | 788 | 1,035 | 876 | 1,865 | 2,304 | 1,939 |
| Increase (decrease) in reserves | 0 | (0) | (0) | (0) | (0) | (0) | 0 | (0) | 0 | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 5,930 | 1,596 | 2,283 | 1,914 | 937 | 1,186 | 1,030 | 2,023 | 2,465 | 2,102 |
| Surplus (deficit) of capital funding (C-D) | (2,158) | (2,504) | (2,776) | (2,756) | (3,011) | (3,260) | (2,815) | (2,702) | (2,886) | (3,130) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | | | | | | | | | | |
| | 1,216 | 1,562 | 1,834 | 1,814 | 2,070 | 2,318 | 1,921 | 1,808 | 2,043 | 2,286 |

2024-34 LTP Amendment Significant Forecasting Assumptions

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Significant forecasting assumptions

The tables below outline the specific forecasting assumptions to be used in the preparation of the 2024-34 LTP amendment and associated documents. It notes their data source(s), key challenges and risks around the assumption including commentary on how the risk will be managed.

Population

Assumption

The long-term population forecast for Wellington City is growth of between 50,000 to 80,000 over the next 30 years. This is the forecast growth projection that underpins our Spatial Planning.

| Year | 50 th Percentile (median) projection |
|------|---|
| 2023 | 212172 |
| 2024 | 213269 |
| 2025 | 215128 |
| 2026 | 217102 |
| 2027 | 218932 |
| 2028 | 220658 |
| 2029 | 222647 |
| 2030 | 224449 |
| 2031 | 226226 |
| 2032 | 228252 |
| 2033 | 230057 |
| 2034 | 231463 |
| 2035 | 233550 |
| 2036 | 236056 |
| 2037 | 237845 |
| 2038 | 240286 |
| 2039 | 242918 |
| 2040 | 244952 |
| 2041 | 246215 |
| 2042 | 248706 |
| 2043 | 250022 |
| 2044 | 251758 |
| 2045 | 254252 |
| 2046 | 257294 |
| 2047 | 258790 |
| 2048 | 260445 |
| 2049 | 262237 |
| 2050 | 263400 |
| 2051 | 265573 |
| 2052 | 267534 |
| 2053 | 269452 |
| 2054 | 271288 |

| | | | |
|---------------------------|--|---|--|
| | <p>Projections are the median (50th percentile) projections from Sense Partners. The 30-year growth in the table (2023-2053) is approx. 57,000 within a forecast growth range of 50,000-80,000 over the next 30 years. This planning range is at the median growth level up to around the 64th percentile.</p> <p>This assumption reflects the view of Sense Partners and the Wellington Region that a future scenario which assumes a continuation of recent trends and rates of population growth is a more plausible future for the purpose of infrastructure planning.</p> <p>Differential growth rates between different age groups is expected to lead to an aging population over the next 30 years. The biggest impact of the change is expected to be on the 60+ and 20-39 age groups. Residents aged 60+ make up 16.7% of the population in 2023 and are expected to make up 19.7% of the population in 2054. This growth is largely at the expense of an expected decline in the proportion in the 20-39 age group (from 36.7% in 2023 to 32.5% in 2054).</p> | | |
| Data source | Sense Partners | | |
| Level of certainty | Moderate | | |
| Key risks | Risk Underestimation of future growth (e.g. higher than expected net migrations for significant periods). | Effect of risk Higher than expected pressure on council infrastructure & services. 3 Waters and Land transport will likely have the most significant impact with greater demand. Parts of the network(s) that are currently near capacity may breach capacity. | Mitigation Moderate growth accommodated within present service levels. Development contributions help to meet portion of the costs of new or upgraded infrastructure. |
| | Overestimation of future growth (e.g. migration does not increase to levels we are forecasting (for various reasons including policy settings and relative attractiveness of NZ)) | Over investment in the short term but impact short-term if growth continues to meet the level of in | Monitoring of population will occur on a regular basis and changes will be made to infrastructure investment programmes or service levels as required. |

Growth in ratepayer base

| | |
|---------------------------|--|
| Assumption | Ratepayer base growth is assumed at 0.77% for year one, then 0.6% p.a. over the remainder of the LTP period. |
| Data source | Ratepayer base growth is based on current property information from Council valuation service provider (Quotable Value Ltd), historic and forward looking consenting trends and expected population growth assumptions provided by Informed Decisions Ltd. |
| Level of certainty | Low |

| | | | |
|------------------|--|---|--|
| Key risks | Risk The growth in the ratepayer base is higher or lower than projected. | Effect of risk If growth is higher than forecasted, average rates funding increase will be reduced by an equivalent amount as there is a greater number of ratepayers across which the rates funding requirement will be allocated. If growth is lower than forecasted, the average rates increase for the ratepayer will be higher. | Mitigation We will measure and report on growth in the rating base and review the projections and underlying strategy on a regular basis. Ratepayer growth assumptions are reconfirmed through each Annual Planning exercise and provide the opportunity to adjustment plans based upon updated growth projections. |
|------------------|--|---|--|

Economic growth

| Assumption | <p>That the Wellington City economy GDP will remain lower than March 2020 levels until 2024. Over the ten years of the Long-term Plan we assume that economic activity reverts to conforming with long-term historic trends of around 2% GDP growth pa, as shown in the chart below.</p> <p><i>CHART: Infometrics Wellington City GDP forecast, Jul 23, annual % growth</i></p> <table><caption>Wellington City GDP annual % growth (forecast)</caption><tr><th>Year</th><th>Annual % growth</th></tr><tr><td>19</td><td>2.5%</td></tr><tr><td>20</td><td>3.0%</td></tr><tr><td>21</td><td>-0.5%</td></tr><tr><td>22</td><td>5.0%</td></tr><tr><td>23</td><td>1.5%</td></tr><tr><td>24</td><td>0.5%</td></tr><tr><td>25</td><td>1.0%</td></tr><tr><td>26</td><td>1.5%</td></tr><tr><td>27</td><td>2.2%</td></tr><tr><td>28</td><td>1.8%</td></tr><tr><td>29</td><td>2.2%</td></tr><tr><td>30</td><td>2.5%</td></tr><tr><td>31</td><td>2.4%</td></tr><tr><td>32</td><td>2.2%</td></tr><tr><td>33</td><td>2.2%</td></tr></table> | | | Year | Annual % growth | 19 | 2.5% | 20 | 3.0% | 21 | -0.5% | 22 | 5.0% | 23 | 1.5% | 24 | 0.5% | 25 | 1.0% | 26 | 1.5% | 27 | 2.2% | 28 | 1.8% | 29 | 2.2% | 30 | 2.5% | 31 | 2.4% | 32 | 2.2% | 33 | 2.2% |
|---------------------------|--|--|---|------|-----------------|----|------|----|------|----|-------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|
| Year | Annual % growth | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19 | 2.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20 | 3.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 21 | -0.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 22 | 5.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 23 | 1.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 24 | 0.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 25 | 1.0% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 26 | 1.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 28 | 1.8% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 29 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 30 | 2.5% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 31 | 2.4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 32 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 33 | 2.2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Data source | RBNZ – Monetary Policy Statement Infometrics State of Wellington Economy commissioned report | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Level of certainty | High | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Key risks | <p>Risk</p> <p>Economic growth is lower than forecast. This may be due to factors such as:</p> <ul style="list-style-type: none">• the impacts of higher inflation being more severe or lasting longer than anticipated• political change may target public service jobs in Wellington as a way of balancing government’s books• competition from the region for housing that limits the City’s attractiveness for | <p>Effect of risk</p> <p>Lower levels of economic growth will impact the affordability of Council plans:</p> <ul style="list-style-type: none">• ratepayer base growth assumptions will be inaccurate (see later assumption)• the affordability of Council services will be lower for households, businesses and users of services | <p>Mitigation</p> <p>Monitoring of economic trends will occur on a regular basis with an ability to adjust Council plans through Annual and Long-term Planning cycles.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| | | | |
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| | investment by residential developers | | |
| | <ul style="list-style-type: none"> University students continue to study elsewhere | | |

Climate change - physical impacts on WCC assets

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| Assumption | <p>Climate change will have physical impacts for the Council (damage to assets and disruption of services) with cascading impacts in the social and economic domains, in line with Ministry for the Environment's global emissions scenarios as informed by the Intergovernmental Panel on Climate Change (IPCC).</p> <p>Wellington is projected to experience increased risks of coastal storm surge, an increase in hot days, a rise in annual average temperatures, higher frequency and magnitude of flooding events, both exacerbated by sea level rise and increased volumes of water during rainfall events.</p> <p>The financial impact of physical risks to WCC assets is still uncertain. We continue to update known risks and the financial implications of these in WCC's assets management plans and infrastructure planning as we gather better information. Where the physical impacts are already occurring and the financial impacts are known, these costs have been incorporated into WCC asset management plans and infrastructure planning.</p> | | |
| Data source | <p>Assumptions are directly informed by 1) Ministry for the Environment's (MfE) projections for the Wellington and Wairarapa region and GWRC climate change maps; 2) NIWA reports for Wellington City regarding sea level rise and coastal hazards; 3) Table 3 from the MfE Interim Guidance on Sea Level Rise Guidelines informs our base assumptions for planning for the minimum allowances for Sea Level Rise using NZ-wide sea level rise scenarios. For detailed guidance please refer to the full Guidelines.</p> | | |
| Level of certainty | <p>Medium – while there is certainty on the direction of change, there is uncertainty as to the speed at which the climate and related risks will change.</p> | | |
| Key risks | <p>Risk</p> <p>That climate change impacts (sea level rise, coastal inundation, and more frequent and severe extreme weather events) may occur faster or slower than planned for.</p> | <p>Effect of risk</p> <p>If physical impacts happen slower than assumed, then the investments we are planning in this LTP for increasing our resilience to extreme weather may be delivered earlier than required.</p> <p>The impacts of this are likely to be short-term as sea levels are projected to continue rising over the longer-term.</p> <p>If physical impacts happen faster than assumed then we will have increased levels of service interruption, including to</p> | <p>Mitigation</p> <p>Council's Te Atakura Strategy outlines various activities to reduce carbon emissions, and to adapt to the impacts. Identifying, reviewing, and disclosing our climate-related financial risks and opportunities continues to be a work programme informing key climate related decisions impacting our investments both in near- longer-term.</p> <p>We have put in place an internal Te Atakura strategy reference group to monitor and report progress against Te Atakura.</p> |

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| | | storm water and transport services. | |
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Climate change - commitment to climate action (transitional risk)

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|---------------------------|--|--|---|
| Assumption | There will be continued commitment from residents, businesses and central government to the climate actions required to meet local and national greenhouse gas emissions related targets and improve resilience to climate change impacts. | | |
| Data source | <p>Current attitudes: WCC's "Residents Survey on Climate Change"</p> <ul style="list-style-type: none"> 86% of respondents believed that we needed to act now to start reducing Wellington's carbon emissions, with over half of the opinion that we should make significant reductions straight away. 60% of respondents are "not at all confident" that enough action is being taken to prepare Wellington for the impacts of climate change. Local and central government are the top two ranked for who is responsible for climate change response. | | |
| Level of certainty | Medium - Wellingtonians support for climate action has been consistent over many years and is likely to continue, particularly with media coverage of recent extreme weather events. Central government funding, financing and regulatory mechanisms to support local government climate change response is not as certain and has varied over the past two decades. | | |
| Key risks | <p>Risk</p> <p>That support for climate action may be higher or lower than we anticipate.</p> | <p>Effect of risk</p> <p>If climate action support reduces then we may not support the city's transition of its social, economic and physical systems fast enough to minimise both physical impacts and transition impacts on residents and local businesses.</p> <p>If climate action support increases, then we may be subject to litigation or reputational risk for not supporting the city to take a higher level of action.</p> | <p>Mitigation</p> <p>Council's Te Atakura Strategy outlines various activities to engage with and inform Wellingtonians on climate change impacts and potential responses, to make climate change relatable and local. This includes reporting on progress of the City and Council towards Te Atakura goals, and the contribution towards those goals of the activities outlined in the Strategy.</p> <p>We have also put in place an internal Te Atakura strategy reference group to monitor progress against Te Atakura.</p> |

Inflation

Assumption

Inflation rates have been estimated using the BERL Forecasts of Price level Change Adjustors 2024 final update for 2027 onwards. For 2026, LTP inflation rates have been retained with any differences between the LTP and updated BERL rates absorbed as a cost saving measure.

We also assume that the Reserve Bank will use monetary controls to keep CPI within the 1.5 percent to 3 percent range.

Cost adjustors

| Adjustors % | 25/26 | 26/27 | 27/28 | 28/29 | 29/30 | 30/31 | 31/32 | 32/33 | 33/34 | 20 yr av |
|------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|----------|
| Planning and regulation | 2.7 | 2.7 | 2.6 | 2.3 | 2.2 | 2.1 | 2.0 | 2.0 | 1.9 | 2.6 |
| Roading | 3.0 | 3.1 | 3.0 | 2.7 | 2.6 | 2.5 | 2.4 | 2.4 | 2.2 | 2.8 |
| Transport | 2.9 | 2.9 | 2.7 | 2.5 | 2.4 | 2.3 | 2.2 | 2.1 | 2.0 | 2.7 |
| Community Activities | 3.0 | 2.9 | 2.7 | 2.5 | 2.4 | 2.3 | 2.2 | 2.1 | 2.0 | 2.7 |
| Water and Environmental Management | 2.5 | 2.8 | 2.5 | 2.1 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 3.0 |

Council HR cost adjustor – 2026 adjustors are based on multiple factors (e.g. union negotiations and living wage) and do not reflect BERL indices.

Interest revenue – forecast to remain constant. Interest rates do not increase annually in line with rates of inflation.

Data source

Inflation rates applied – Inflation rates have been estimated using the BERL Forecasts of Price level Change Adjustors 2024 final update. We also assume that the Reserve Bank will use monetary controls to keep CPI within the 1.5% to 3% range. Inflation is affected by external economic factors, many of which are outside of the Council's control and influence.

Level of certainty

Low
At a high level our BERL's methodology creates a "basket" of goods that local authorities purchase, as measured by producer price input indices. The model behind the forecasts utilises a process based on past observations of a given variable to explain present and forecast future observations. This process means that uncertainty in early forecast periods ripples through later forecast periods and is amplified as it does so.

Key risks

| Risk | Effect of risk | Mitigation |
|---|--|--|
| That actual inflation will be significantly different from the assumed inflation. | The Council's costs and the income required to fund those costs will increase by the rate of inflation unless efficiency gains can be made. Where efficiency gains can't be made, the higher costs has an impact on rates revenue required leading to affordability issues for ratepayers. The first few years of the forecasted cost adjustors are reasonably likely, however the latter period are only indicative. | Annual review through the annual plan process. |

| | | | |
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| | | A 1% increase in inflation would increase annual operating expenditure by \$8m (based on annual operating costs of \$800m) and capital expenditure by \$4m (based on an annual capital budget of \$400m). | |
|--|--|---|--|

Interest rates- cost of borrowing

| | | | | | | | | | | |
|---------------------------|---|--------------|--------------|--|--------------|--------------|--|--------------|--------------|--------------|
| Assumption | The Council borrowing rates for debt will change as per the table below. | | | | | | | | | |
| | Effective Interest Rate | 25/26 | 26/27 | 27/28 | 28/29 | 29/30 | 30/31 | 31/32 | 32/33 | 33/34 |
| | | 3.75% | 3.94% | 3.80% | 4.07% | 4.32% | 4.64% | 5.24% | 5.34% | 5.53% |
| Data source | Assumption reflects Council actual borrowing rates along with forecast rates based on hedging position and range of economic forecasts. | | | | | | | | | |
| Level of certainty | High - There is relative higher levels of certainty over short-term borrowing rates for Council debt in the short term given hedging policies. Longer-term, certainty levels are lower as interest rates are subject to wide range of factors | | | | | | | | | |
| Key risks | Risk That interest rates will differ significantly from those estimated. That interest rates will fluctuate significantly. | | | Effect of risk Based on Council’s hedging profile, a 0.1 percent movement in interest rates will increase/decrease annual interest expense by between \$800,000 and \$1,900,000 per annum across the 10-year period of this plan. The impact of this annual amount (discussed above) would translate to potential 0.2% – 0.4% rates increase. | | | Mitigation Interest rates are largely driven by factors external to the New Zealand economy. The Council manages its exposure to adverse changes in interest rates through the use of interest rate swaps. At any time Council policy is to have a minimum level of interest rate hedging equivalent to 50 percent of core borrowings. | | | |

Asset revaluations

Assumption

Assumed growth in asset values are outlined in the table below. Growth in Council asset values are key drivers of forecasting increasing capital investment and depreciation.

For the purpose of the financial model, all assets are revalued annually for depreciation purposes in order to reduce the distraction of year-on-year peaks and troughs in revenues and expenditure that are generated by these revaluations.

| | 25/26 | 26/27 | 27/28 | 28/29 | 29/30 | 30/31 | 31/32 | 32/33 | 33/34 |
|---------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Buildings | 5% | 5% | 5% | 5% | 5% | 5% | 5% | 5% | 5% |
| Three Waters & Treatment Plants | 6% | 6% | 6% | 6% | 6% | 6% | 6% | 6% | 6% |
| Roading | 4% | 4% | 4% | 4% | 4% | 4% | 4% | 4% | 4% |
| Library Collections | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% |

Depreciation and revaluation of property, plant, and equipment (including water and transport assets)

| | | | |
|---------------------------|--|--|--|
| | <p>Financial forecasts in this Long-Term Plan include a 3-yearly estimate to reflect the change in asset valuations for property, plant, and equipment in accordance with the Council's accounting policies.</p> <p>Council's policy is to value assets triennially, and each year a different category is valued by an independent valuer. The valuation timetable is as follows:</p> <ul style="list-style-type: none"> • Operational land and buildings 30 June 2026, 2029 & 2032 • Infrastructure land 30 June 2025, 2028 & 2031 • Infrastructure assets 30 June 2025, 2028 & 2031 • Three waters 30 June 2024, 2027 & 2030 <p>The following assumptions have been made for this LTP:</p> <ul style="list-style-type: none"> • The Council will continue its policy of fully funding depreciation which is affected by asset revaluations except for Three Waters assets, and assets we do not expect to replace at the end of their useful lives. • The value of non-depreciable assets (such as land) is forecast to remain constant | | |
| Data source | Asset revaluation assumptions are based off historical revaluation increases and estimates. | | |
| Level of certainty | Medium – the medium level of uncertainty on how Council asset values will change over time related to the currently high inflation impacting input / construction costs. | | |
| Key risks | <p>Risk</p> <p>Assets are under/overstated and therefore the balance sheet does not reflect accurately the value of Council owned assets.</p> <p>Depreciation based on incorrect valuations will mean that too much or too little revenue is collected to cover costs of renewal over time.</p> | <p>Effect of risk</p> <p>Asset value growth at higher rates than assumed will lead to increasing pressure on rates and borrowing levels. This risk has impacted the Council's planning in recent years as asset value growth has exceeded budgeting assumptions.</p> <p>Asset value growth also impacts the depreciation expense and the rates revenue required. If mitigations for this increase are not possible, then higher rates increases and impacts ratepayer affordability may result.</p> | <p>Mitigation</p> <p>As well as regular revaluation of assets as part of the normal accounting and annual reporting process there is a high level review of asset values undertaken on an annual basis.</p> <p>The LTP yearly budgets are inflated by forecast inflation for the particular assets in question, based on independent professional advice. In each annual plan following the LTP year, depreciation and asset values are adjusted for new assets, and any actual revaluations.</p> <p>In non-revaluation years an assessment is made as to whether asset values may have moved significantly and therefore whether an out of cycle revaluation is appropriate.</p> <p>Depreciation is adjusted annually to reflect the above adjustments to asset values</p> |

Three Waters Infrastructure Asset Values

| | |
|-------------------|--|
| Assumption | The assumed value of three waters infrastructure assets is based on the valuation completed by WSP New Zealand Limited as at 30 June 2024, and updated to reflect forecast additions, disposals, depreciation, and impairment. |
|-------------------|--|

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| | <p>The unit rates used in the revaluation were a fair reflection of the optimised depreciated replacement cost of the three water assets based on current contract pricing from actual suppliers.</p> <p>Based on reports issued following a review of both Wellington Water's financial systems and processes, and analysis of panel costs and valuation unit rates, there is significant uncertainty pertaining to the unit rates used in the revaluation.</p> | | |
| Data source | Assumption informed by WSP Valuation Report as at 30 June 2024 and reports issued following a review of both Wellington Water's financial systems and processes, and analysis of panel costs and valuation unit rates. | | |
| Level of certainty | Low - The future review of procurement arrangements and changes to the region's water services delivery model could lead to changes in construction costs, which increases the uncertainty over the estimated fair value of these assets. | | |
| Key risks | <p>Risk</p> <p>Assets are under/overstated and therefore the balance sheet does not reflect accurately the value of Council owned assets.</p> <p>Depreciation based on incorrect valuations will mean that too much or too little revenue is collected to cover costs of renewal over time.</p> | <p>Effect of risk</p> <p>Asset value growth at higher rates than assumed will lead to increasing pressure on rates and borrowing levels. This risk has impacted the Council's planning in recent years as asset value growth has exceeded budgeting assumptions.</p> <p>Asset value growth also impacts the depreciation expense and the rates revenue required. If mitigations for this increase are not possible, then higher rates increases and impacts ratepayer affordability may result.</p> | <p>Mitigation</p> <p>As well as regular revaluation of assets as part of the normal accounting and annual reporting process there is a high level review of asset values undertaken on an annual basis.</p> <p>The LTP yearly budgets are inflated by forecast inflation for the particular assets in question, based on independent professional advice. In each annual plan following the LTP year, depreciation and asset values are adjusted for new assets, and any actual revaluations.</p> <p>In non-revaluation years an assessment is made as to whether asset values may have moved significantly and therefore whether an out of cycle revaluation is appropriate.</p> <p>Depreciation is adjusted annually to reflect the above adjustments to asset values.</p> |

Waka Kotahi NZ Transport Agency subsidies

| | |
|-------------------|--|
| Assumption | <p>That recent reductions in the number of Transport projects funded by Waka Kotahi NZ Transport Agency funding assistance rate (FAR) subsidy will remain in place in the short term, before returning to the previous FAR subsidy rates in and will be funded through the next LTP 2028.</p> <p>The overall average for FAR is 51%.</p> |
|-------------------|--|

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| | Waka Kotahi NZ Transport Agency funds specific programmes of work and agrees 3-year funding envelopes across such items as maintenance operations and renewals and low cost/low risk programme, as well as funding for specific roading projects. | | |
| Data source | The Waka Kotahi business case model is administered nationally and is the mode of operation for the operations, maintenance, renewals and new capital investment. The model is mature and is the national delivery framework. | | |
| Level of certainty | Medium - Whilst there has been a recent shift in the level of funding some projects such as those delivered under our Bike Network Plan and some resilience and safety projects, The FAR is likely to stay around 51% maintenance and renewals. Funding decisions for maintenance, renewal and new safety and resilience programmes of work have been finalised for 2026 and 2027 . | | |
| Key risks | <p>Risk</p> <p>Changes to Waka Kotahi NZ Transport Agency road prioritisation may impact on future funding.</p> <p>Total funding levels may be less than assumed in the LTP.</p> | <p>Effect of risk</p> <p>If the actual funding from Waka Kotahi NZ Transport Agency is significantly less than forecast, the Council will need to look for alternative funding through rates or borrowings and this may limit the viability of some projects. If the project does not proceed, this may have impacts on the level of service of lower risk roads.</p> <p>If the returns were greater then Council would have additional revenue above forecasts.</p> <p>A 5-percentage point change in the level of NZTA subsidy over our transport programme would represent approximately \$3.3m increase or decrease in revenue each year.</p> | <p>Mitigation</p> <p>Retain an agile approach to changing GPS & FAR Rates. Maintenance of a positive relationship with Waka Kotahi NZ Transport Agency allows frequent communication and the awareness of issues in advance.</p> <p>Ensure Annual Plan and LTP are updated to reflect any changes.</p> |

Three Waters Legislative Reform

Legislative process

| | |
|--------------------|---|
| Assumption | <p>Local Water Done Well is the Coalition Government’s plan to address New Zealand’s long-standing water infrastructure challenges.</p> <p>The Local Government (Water Services) Bill establishes the enduring settings for the new water services system. The objectives of the Bill are to ensure water services are safe, reliable, environmentally resilient, customer responsive and delivered at the least cost to consumers and businesses.</p> <p>The Bill was introduced to Parliament in December 2024. It reflects key policy decisions announced by the Government in August 2024. The Bill sets out key details relating to the water services delivery system, the economic regulation and consumer protection regime for water services, and changes to the water quality regulatory framework.</p> <p>It provides for:</p> <ul style="list-style-type: none">• Arrangements for the new water services delivery system, including:• Structural arrangements for water services provision such as establishment, ownership, and governance of water organisations• Operational matters such as arrangements for charging, bylaws, and management of stormwater networks• Planning, reporting, and financial management• A new economic regulation and consumer protection regime based on the existing economic regulation regime in Part 4 of the Commerce Act which currently applies to electricity lines services, gas pipeline services, and airport services.• Changes to the water quality regulatory framework and the water services regulator, including:<ul style="list-style-type: none">○ Changes to the Water Services Act 2021 to reduce the regulatory burden of the drinking water quality regime and improve proportionality in the application of regulatory powers.○ A change in approach to Te Mana o te Wai○ A new single standard for wastewater and stormwater environmental performance. <p>The LTP amendment will be finalised prior to the completion of the legislative process being completed which creates a level of uncertainty as to the final transition arrangements.</p> <p>The financial sustainability of a water service organisation is based on sufficient revenue, ringfencing to fund investment and funding for growth. Five Councils in the Wellington metro area are looking to address water reform through the establishment of a jointly owned Water Services Council Controlled Organisation. Wellington City Council are also exploring the possibility of establishing a sole council Water Services Council Controlled Organisation, should the multi council model not proceed and/or WCC withdraws.</p> |
| Data source | |

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| Level of certainty | High – The Government has introduced the relevant legislation to the House and the discussions and planning for a multi council Council Controlled Organisation model are advanced. | | |
| Key risks | Risk Future changes to water service delivery due to changes to 'Local Water Done Well' legislation before enactment could create change to Wellington City Council's long-term plans as new service delivery models and financing tools or new rules for water services and infrastructure investment are developed | Effect of risk . Any changes to waters infrastructure structure and funding is likely to have significant impact on Wellington City Council's long-term plan. | Mitigation Maintain visibility of Government's water services policy development and the progress with other councils in our region to progress the development of a new regional Water Services Delivery model. Significant changes created through amendments to legislation is likely to require decision making through a future long-term plan process or long-term plan amendment process. |

Future Structure of 3 Waters

| | | | |
|---------------------------|---|--|---|
| Assumption | The delivery of all 3 Waters related Operating activities and assets will transition to a Council Controlled Organisation. Our interest in a new water services delivery entity will not be known until the water services delivery plan is finalised. | | |
| Data source | LTP&F Committee meeting, 11 December 2024. | | |
| Level of certainty | Moderate – While Wellington City Council's preferred options are a 3 Waters Water Services Delivery Entity, either jointly with other Wellington metro Councils, or a Wellington City Council only Water Services Delivery Entity, it is possible final legislation may require Councils to retain responsibility for Storm Water Infrastructure. The delivery of all 3 Waters related Operating activities and assets will transition to a Council Controlled Organisation. We will not know the exact structure and Councils interest in the new regional water services entity (CCO) until the water services delivery plans have been developed by September 2025. | | |
| Key risks | Risk Changes in legislation or Wellington City Council Water Services Delivery Plan could result in responsibility for Storm Water Infrastructure and operations remaining with Council, and a 2 Water entity being established. | Effect of risk Any changes to waters infrastructure structure and funding is likely to have significant impact on Council's long-term plan | Mitigation Maintain visibility of Government's water services policy development and the progress with other councils in our region to progress the development of a new regional Water Services Delivery Water Services Delivery Entity model. Significant changes created through amendments to legislation is likely to |

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| | | | require decision making through a future long-term plan process or long-term plan amendment process |
|--|--|--|---|

Transition Date

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| Assumption | That 3 Water operating activities, assets, revenue and liabilities will transition to the new Wellington metro council Council Controlled Organisation on 1 July 2026 at which time the current agreement with Wellington Water Limited will also be terminated. | | |
| Data source | Wellington Regional Advisory Oversight Group meeting papers 13 December 2024 | | |
| Level of certainty | High – The Government has introduced the relevant legislation to the House and the discussions and planning for a multi council CCO model are advanced. | | |
| Key risks | Risk A delay in the transition date would result in Wellington City Council retaining ownership of 3 Water assets for longer than anticipated. It would also necessitate extending funding and management agreements with Wellington Water Limited to maintain 3 Waters delivery. | Effect of risk Any changes to waters infrastructure transition timing is likely to have significant impact on Wellington City Council's long-term plan. | Mitigation Maintain visibility of the progress with other councils in our region to progress the development of a new regional Water Services Delivery Entity model. Significant changes to the proposed operating model is likely to require decision making through a future long-term plan process or long-term plan amendment process |

Operating and Capital Activities Transfer

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|---------------------------|---|
| Assumption | That all 3 Water operating activities and capital projects will transfer to the New Water Services Delivery entity, and the current operating agreements with Wellington Water Limited will be terminated. |
| Data source | |
| Level of certainty | Moderate – While Wellington City Council preferred options are a 3 Waters Water Services Delivery Entity, either jointly with other regional Councils, or a Wellington City Council only Water Services Delivery Entity, it is possible final legislation may require Councils to retain responsibility for Storm Water Infrastructure. |

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| Key risks | <p>Risk Changes in legislation or Wellington City Council Water Services Delivery Plan could result in responsibility for Storm Water Infrastructure and operations remaining with Council, and a 2 Water entity being established.</p> <p>This could necessitate extending funding and management agreements with Wellington Water Limited to maintain Storm Waters delivery.</p> | <p>Effect of risk Any changes to waters infrastructure transition structure is likely to have significant impact on Council's long-term plan</p> | <p>Mitigation Maintain visibility of the progress with other councils in our region to progress the development of a new regional Water Services Delivery model.</p> <p>Significant changes to the proposed operating model is likely to require decision making through a future long-term plan process or long-term plan amendment process</p> |
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Asset Transfer

| | | | |
|---------------------------|---|---|---|
| Assumption | That all 3 Waters assets will be vested in the established Water Services Delivery Entity at the 30 June 2026 Book Value. Any costs relating to these assets will be transferred to the new Water Services Delivery entity. | | |
| Data source | None | | |
| Level of certainty | High – the regional model Water Service Delivery Plan is well progressed | | |
| Key risks | <p>Risk That the approach to asset transfers is changed to a sale and purchase approach.</p> | <p>Effect of risk A change in approach would materially impact Wellington City Council's Prospective Financial statements.</p> | <p>Mitigation Maintain visibility of the progress with other councils in our region to progress the development of a new regional Water Services Delivery model.</p> |

Debt Repayment

| | |
|---------------------------|--|
| Assumption | <p>That the transfer of 3 Waters Activities and assets will not compromise Wellington City Council's ability to maintain debt to revenue ratios and to repay 3 Waters related debt on 1 July 2026.</p> <p>Wellington City Council will transfer all debt to the Water Services Delivery Entity on 1 July 2026 with revenue received to facilitate the repayment of Wellington City Council debt.</p> |
| Data source | None |
| Level of certainty | Moderate - Wellington City Council has resolved to only join a Regional Water Services Model if agreement is reached on debt transfer. |

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| Key risks | <p>Risk It is possible that the new Water Services Delivery Entity will not provide sufficient revenue to enable Wellington City Council to repay all 3 Waters related debt.</p> | <p>Effect of risk Insufficient revenue to repay 3 Waters related debt will impact on Wellington City Councils ability to borrow sufficient funds to maintain insurance and emergency funding headroom and fund the Capital Programme..</p> | <p>Mitigation Wellington City Council has resolved to only join a Regional Water Services Model if agreement is reached on debt transfer. Failure to reach such an agreement will likely result in the establishment of a Wellington City Council only entity where greater certainty exists.</p> |
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Rating Assumption – Collection of Water Rates

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|---------------------------|---|--|--|
| Assumption | That Council will not collect any Rates relating to 3 Waters from 1 July 2026. | | |
| Data source | None | | |
| Level of certainty | Moderate – the regional model Water Service Delivery Plan is well progressed | | |
| Key risks | <p>Risk Wellington City Council could be required to collect 3 Waters Rates on behalf of the Water Services Delivery Entity beyond 1 July 2026</p> | <p>Effect of risk Material impact on prospective Cashflow Statement Additional administrative burden to process rates payments</p> | <p>Mitigation Wellington City Council already has systems and processes in place for collecting rates and levies on behalf of third parties</p> |

Other forecasting assumptions

Resource consents

| | | | |
|---------------------------|--|---|--|
| Assumption | Conditions for existing resource consents held by the Council will not be significantly altered. Any resource consents due for renewal during the 10-year period of this plan will be renewed accordingly and this will not have a significant impact on timing. | | |
| Data source | Great Wellington Regional Council is consenting agent for these matters https://www.gw.govt.nz/ | | |
| Level of certainty | <p>Moderate- there is some uncertainty around consenting conditions for the renewal of some Council consents:</p> <ul style="list-style-type: none"> Landfill consents expire in 2026. Given the Southern Landfill consenting conditions are substantially about the management of leachate, there is a likelihood that conditions will be substantially more rigorous. Contaminated Soil - Retrospective consent for the disposal of contaminated soil on Stage 2, specifically, discharge of contaminants to water and to land where they may enter water. Sludge minimisation plant: have obtained all resource consents required for construction (list and IDs available if required). Outline Plan Report accepted by WCC so the Change of Designation process required for the operational authorization of the plant is complete. Construction is under way and currently progressing well for a 2026 completion. | | |
| Key risks | <p>Risk</p> <p>Conditions of resource consents are altered significantly.</p> <p>That significant delays to projects are experienced due to the resource consent process.</p> <p>The Council is unable to renew existing resource consents upon expiry</p> | <p>Effect of risk</p> <p>The financial effect of any change to resource consent requirements would depend upon the extent of the change.</p> <p>Delays to projects may have material cost implications.</p> <p>Failure to renew existing consents, or a significant change in requirements could result in the Council needing to spend additional funds to enable compliance.</p> | <p>Mitigation</p> <p>Generally, the Council considers that it is fully compliant with existing resource consents. Changing consenting conditions will be inputs into planning individual projects- for example in the scoping of any landfill or sludge minimisation investment.</p> <p>Budget revisions will take place where there are anticipated changes to consent requirements.</p> |

Sludge minimisation facility and collection of levy

| | |
|-------------------|--|
| Assumption | <p>The sludge minimisation facility will be a Council asset; however, the funding does not sit on Council's balance sheet. The FSPV which is not controlled by WCC will provide funding of up to \$400 million for the construction of the facility.</p> <p>In July 2024, the Council will be introducing a new sludge levy to fund the cost of the new Moa Point Sludge Minimisation Facility. This was approved under the Infrastructure Funding and Finance Act 2020 (IFFA). We consulted on this option through 2021/2022 and received support from the New Zealand Government (Cabinet and the Minister of Housing) in August 2023. We are collecting the levy on behalf of the special purpose vehicle owned by Crown Infrastructure Partners.</p> |
|-------------------|--|

| | | | |
|---------------------------|--|--|---|
| Data source | Infrastructure Funding and Financing Funding and Administration Agreement (IFFFAAA) | | |
| Level of certainty | Medium | | |
| Key risks | <p>Risk</p> <p>Construction costs and timeline deviate materially from the current estimates and the requirements of the IFFFAAA.</p> | <p>Effect of risk</p> <p>Where cost escalations occur, the funding (over and above that allocated from IFF) will need to be provided from Council's already constrained balance sheet. Where there are significant delays in delivery of the project, at a minimum, Council will be in breach of resource consents and may have to consider costly alternatives to the one provided for by the SMF.</p> <p>If cost escalations occur this will require the Council to borrow more debt to be paid back over the life of the facility.</p> | <p>Mitigation</p> <p>The construction contract includes a Liquidated Damages (LD) mechanism, agreed with the construction partner, which will apply if late completion was to occur.</p> <p>Robust contract management and proactive risk identification, mitigation and management, closely monitored through appropriate Governance mechanisms is in place.</p> <p>In addition to the LD regime the construction contract includes mechanisms to support and enable compliance with the required programme for example early procurement of items critical to programme.</p> |

Cost of carbon

Assumption

Council assumes that the cost of carbon will inflate over the coming years as per the table below.

Table 1: Estimated Forecast Cost of a NZU from 2025 to 2034

Assumption: We have used the market forward contract last/fix price for NZUs for April 2025 to April 2028 in Table 4. For the 2029 to 2034, we have assumed that the cost of an NZU continues to increase, at 7.8% per year (based on the average increase in the market forward contract last/fix price for NZUs from April 2025 to April 2028).

| Year | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032 | 2033 | 2034 |
|------|---------|---------|---------|---------|----------|----------|----------|----------|----------|----------|
| | \$80.95 | \$86.82 | \$93.12 | \$99.90 | \$107.69 | \$116.09 | \$125.15 | \$134.91 | \$145.43 | \$156.77 |

This assumption directly informs the carbon unit costs related to the Southern Landfill. More broadly the growing cost of carbon will have implications on the investment profile of individual projects and design of Council services, these impacts will be considered through the establishment of frameworks the Council will use in future project investment analysis and service review.

| | |
|--------------------|---|
| Data source | <p>Price ceiling and price floor</p> <p>The Climate Change Commission provided advice to government that has been accepted, to set a trigger price for the release of additional units into the market. This in effect acts as a price ceiling. The Commission also advised on the minimum price the govt can set in an auction of units. While the market price can sit below this, it is likely that this sets the price floor, and the forward contract prices are all sitting above this auction price, lending weight to this assumption.</p> |
|--------------------|---|

Table 2: Climate Change Commission's Recommended Cost Containment Reserve from 2024 to 2028.

| | Fixed and cannot be changed | | Updated recommendations | | |
|------------------------------------|-----------------------------|----------|-------------------------|----------|----------|
| Cost containment reserve | 2024 | 2025 | 2026 | 2027 | 2028 |
| Trigger price, including inflation | \$91.61 | \$103.24 | \$205.00 | \$215.00 | \$226.00 |

Reference: He Pou a Rangi Climate Change Commission | Advice on NZ ETS unit limits and price control settings for 2024-2028

Note: The Climate Change Commission states: "Our advice is that significantly higher trigger prices are justified to put them well outside where the market may need to operate to be consistent with meeting emissions budgets. We judge it unlikely that any potential magnet effect would be sufficiently strong to cause prices to rise to that level."

Table 3: Climate Change Commission's Recommended Auction Reserve Price from 2024 to 2028.

| | Fixed and cannot be changed | | Updated recommendations | | |
|-----------------------|-----------------------------|---------|-------------------------|---------|---------|
| Auction reserve price | 2024 | 2025 | 2026 | 2027 | 2028 |
| | \$35.90 | \$38.67 | \$72.00 | \$75.00 | \$79.00 |

Reference: He Pou a Rangi Climate Change Commission | Advice on NZ ETS unit limits and price control settings for 2024-2028.

Table 4: Market forward contract last/fix price for NZUs for April 2025 to April 2028.

| Contract | Last/Fix (Forward Contracts as of 15 September 2023) |
|-------------------|--|
| NZUs – April 2024 | \$75.47 |
| NZUs – April 2025 | \$80.95 |
| NZUs – April 2026 | \$86.82 |
| NZUs – April 2027 | \$93.12 |
| NZUs – April 2028 | \$99.90 |

Reference: Carbon News NZ, website accessed September 15th 2023.

Level of certainty

Moderate – The certainty of the cost estimate for a NZU is moderate. A range of factors including the pace of technological change and level of economic activity could significantly affect both the medium and long-term trend and year on year costs.

Key risks

| Risk | Effect of risk | Mitigation |
|---|--|--|
| That actual increase in NZU price will be significantly different from the assumed increase, contributing to ETS costs at the landfill and underlying inflation of input fuel costs to Council. | The Council's direct NZU costs (through our ownership of Southern Landfill) and indirect NZU costs (through our use of natural gas, petrol and diesel) could be higher than forecast. For example, at the landfill our current liability is forecast to increase by roughly a third by 2028, however govt settings would allow the cost to increase by 300%. | Annual review of the budget through the annual plan process. We also have projects in place under our Te Atakura climate action strategy to minimise our exposure to the price of carbon: better methane capture and destruction technology at the landfill; diversion of organic matter from the landfill; removing natural gas (also known as "fossil gas") used for heating indoor spaces and water heating from Council owned buildings including our pools; and converting our vehicle fleet and equipment to electricity. |

Significant Asset Lifecycles

Assumption

The estimated useful lives of significant assets will be as shown in the Statement of Accounting Policies. The asset life of key assets (three waters and transport is included below). The majority of the significant

| | assets will continue to be revalued every three years. It is assumed that assets will be replaced at the end of their useful life. Ranges in average ages relate to the variability of component parts of assets and changing material and design of assets over time. | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------------------|---|--|---|-------------------|---------------------|---|-------------|-------|--------|------------------|--------|--------|------------------------|--------|---------|-------------------------|--------|--------|------------------------|-------|-------|------------------|--------|--------|--------------------------|--------|-------|
| | <table><tr><th>Key Asset – Pipes</th><th>Asset life in years</th><th>Asset life from 2022 3W Valuation</th></tr><tr><td>Water pipes</td><td>50-95</td><td>40-128</td></tr><tr><td>Water reservoirs</td><td>40-100</td><td>90-117</td></tr><tr><td>Water pumping stations</td><td>20-100</td><td>100-104</td></tr><tr><td>Sewer pipes and tunnels</td><td>60-110</td><td>60-128</td></tr><tr><td>Sewer pumping stations</td><td>20-80</td><td>100</td></tr><tr><td>Stormwater pipes</td><td>50-130</td><td>40-130</td></tr><tr><td>Stormwater pump stations</td><td>20-100</td><td>100</td></tr></table> | | | Key Asset – Pipes | Asset life in years | Asset life from 2022 3W Valuation | Water pipes | 50-95 | 40-128 | Water reservoirs | 40-100 | 90-117 | Water pumping stations | 20-100 | 100-104 | Sewer pipes and tunnels | 60-110 | 60-128 | Sewer pumping stations | 20-80 | 100 | Stormwater pipes | 50-130 | 40-130 | Stormwater pump stations | 20-100 | 100 |
| Key Asset – Pipes | Asset life in years | Asset life from 2022 3W Valuation | | | | | | | | | | | | | | | | | | | | | | | | | |
| Water pipes | 50-95 | 40-128 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Water reservoirs | 40-100 | 90-117 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Water pumping stations | 20-100 | 100-104 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sewer pipes and tunnels | 60-110 | 60-128 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sewer pumping stations | 20-80 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Stormwater pipes | 50-130 | 40-130 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Stormwater pump stations | 20-100 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <table><tr><th>Key Asset – Roads</th><th>Asset life in years</th><th>Asset Life from 2022 Transport Assets Valuation</th></tr><tr><td>Surface</td><td>10</td><td>6-50</td></tr><tr><td>Base</td><td>50</td><td>35-40</td></tr><tr><td>Bridges</td><td>80</td><td>95-105</td></tr><tr><td>Footpaths</td><td>20-50</td><td>15-50</td></tr><tr><td>Retaining walls</td><td>50-75</td><td>35-80</td></tr><tr><td>Sea walls</td><td>80-100</td><td>100</td></tr><tr><td>Kerbs and channels</td><td>70-120</td><td>10-60</td></tr></table> | | | Key Asset – Roads | Asset life in years | Asset Life from 2022 Transport Assets Valuation | Surface | 10 | 6-50 | Base | 50 | 35-40 | Bridges | 80 | 95-105 | Footpaths | 20-50 | 15-50 | Retaining walls | 50-75 | 35-80 | Sea walls | 80-100 | 100 | Kerbs and channels | 70-120 | 10-60 |
| Key Asset – Roads | Asset life in years | Asset Life from 2022 Transport Assets Valuation | | | | | | | | | | | | | | | | | | | | | | | | | |
| Surface | 10 | 6-50 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base | 50 | 35-40 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bridges | 80 | 95-105 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Footpaths | 20-50 | 15-50 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Retaining walls | 50-75 | 35-80 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sea walls | 80-100 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | |
| Kerbs and channels | 70-120 | 10-60 | | | | | | | | | | | | | | | | | | | | | | | | | |
| | It is also assumed that: <ul style="list-style-type: none">the majority of the significant assets will continue to be revalued every 3 years.assets will be replaced at the end of their useful life.planned asset acquisitions (as per the capital expenditure programme) shall be depreciated on the same basis as existing assets. | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Data source | Assumptions of asset lives are informed by guidance on the Useful Life of Infrastructure from the NAMS Council and Council actual condition information of assets. | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Level of certainty | Mixed – The level of certainty of useful lives of assets ranges across different asset types. Underground assets that are not easily accessible have lower levels of confidence on their current condition and therefore expected remaining useful lives | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Key risks | <p>Risk</p> <p>That assets wear out earlier or later than estimated.</p> | <p>Effect of risk</p> <p>Depreciation and interest costs would increase if capital expenditure was required earlier than anticipated. The financial effect of the uncertainty is likely to be immaterial.</p> <p>In the event that useful lives are overestimated, renewals would fall earlier than anticipated.</p> <p>This would result in additional capital expenditure earlier than anticipated, impacting depreciation and interest costs.</p> <p>Conversely, in the event that useful lives are underestimated, we will forecast a higher renewal programme of capital expenditure than necessary.</p> | <p>Mitigation</p> <p>Generally, we have the ability to prioritise work programmes should assets wear out earlier or later than estimated.</p> <p>In addition, we are continuously improving data integrity on our assets. We are actively investing in improving the quality of asset condition information including of our three waters assets, to reduce the likelihood of this risk.</p> | | | | | | | | | | | | | | | | | | | | | | | | |

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| | | This could also result in the overcollection of depreciation in the earlier years of an assets life. The likely financial impact of this is minor. | |
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Ability to deliver capital programme

| | | | |
|---------------------------|--|---|--|
| Assumption | We assume that there will be market capacity to deliver our planned capital programme. This will be supported by careful programme planning, investment in internal capability, including that of Wellington Water. | | |
| Data source | N/A | | |
| Level of certainty | Moderate – There is always an inherent level of risk in delivering a capital programme. Although we have plans to manage this risk there remains uncertainty. In the short-term this is linked to significant cost escalation of labour and materials. In the longer-term this relates to the ability of the supplier market to respond to regional investment and demand on infrastructure service providers. | | |
| Key risks | Risk That our capital programme is not able to be delivered as planned. | Effect of risk If we are unable to deliver the planned capital programmes, then the benefits of investment will be delayed. For projects aimed at enabling growth, this could constrain the pace of growth. There will also be delays to our planned capital expenditure profile with flow on impacts on borrowing and operating expenditure projections. | Mitigation Regular monitoring of our capital programme progress, and adjustments to plans through the formal Annual Planning process. Strong procurement processes ensuring the market can respond positively to opportunities. Careful programme planning and monitoring, investing in internal capability, including that of Wellington Water Limited. If unable to deliver the capital programme, Council will prioritise renewals work (to prevent asset failure and resulting service interruptions) and critically review the planned capital upgrade work programme including identifying opportunities for deferral of works. |

Level of service

| | |
|--------------------|--|
| Assumption | For this 10-year plan we assume that the current demand for Council services and customer expectations regarding business as usual levels of service will not significantly change during the planning period beyond what is specifically planned for and identified in this 10-year plan. As a result it is assumed that there will be no significant additional impact from level of service changes on asset requirements or operating expenditure. |
| Data source | N/A |

| | | | |
|---------------------------|--|---|---|
| Level of certainty | Low – it is highly likely that demand for Council service levels will change to some degree over the course of the next ten-years, however these changes are not currently predictable and as such not about to be built into the underlying assumptions of this long-term plan. | | |
| Key risks | Risk That there are significant changes in residents' demand for services or levels of service beyond those planned in this plan. | Effect of risk If residents begin to expect a higher level of service than planned, then either Council will face unbudgeted additional cost to meet that higher level of service, or Council will be unable to meet changed resident expectations and would see a decrease in residents' satisfaction with Council services. | Mitigation The Council has defined service levels for its planned activities, which have been reviewed as part of the 10-year plan process. The regular 3 year Long-term Planning cycle provides the opportunity for service levels to be regularly reassessed for changes in demand. |

Vested Assets Received

| | | | |
|---------------------------|--|--|---|
| Assumption | No vesting of assets into Council ownership is forecasted across this ten-year plan. | | |
| Data source | N/A | | |
| Level of certainty | Low | | |
| Key risks | Risk That there will be assets vested thereby increasing the depreciation expense in subsequent years. | Effect of risk The level of vested assets fluctuates considerably from year to year and is unpredictable. The recognition of vested assets revenue in the Statement of Financial Performance is non-cash in nature and has no impact on rates. The financial effect of the uncertainty is assessed as low. | Mitigation Annual review of the budget through the annual plan process. |

Funding sources - asset divestment

| | | | |
|---------------------------|--|--|--|
| Assumption | That some assets, including long-term ground leases for multiple sites will be divested. Any proceeds forecasted from asset divestment will be reinvested in accordance with our Treasury Management Policies unless otherwise directed by Council resolution. | | |
| Data source | | | |
| Level of certainty | High – When considering the sale of ground leases it is important to consider: <ul style="list-style-type: none"> • Where the ground lease sits within the 21-year cycle • Ground lessees' ability to make an acceptable offer • Impact on the parcel of land that the ground lease sits on • Revenue stream that the ground lease provides • Potential revenue from the sale of the ground lease | | |

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| | | | |
| Key risks | Risk That the sale proceeds and rate of return is not achieved and/or we are unable to find buyers. | Effect of risk If the sale of long-term ground leases are delayed or at a lower value, this may impact Council's debt position and may lead to a breach of the proposed debt to revenue limits. This would also reduce the amount available to invest in the Perpetual investment fund. | Mitigation Council's Annual Planning process will review this assumption. |

Development Contributions

| | | | |
|---------------------------|--|--|---|
| Assumption | Revenue from Development Contributions is not materially different from that forecast in the LTP. | | |
| Data source | N/A | | |
| Level of certainty | Moderate – the level of Development Contribution revenue is broadly in line with actual levels of revenue over the previous three financial years. This LTP includes a review of the DC policy and supporting processes. The impact of the review will follow the adoption of the LTP. | | |
| Key risks | Risk The level of development contributions collected and the timing could result in insufficient income to cover the costs of required growth infrastructure. | Effect of risk If the level of development contribution income is less than forecasted, this would mean the debt is not paid off as quickly as planned, and therefore interest costs relating to this debt would be marginally higher than planned | Mitigation Council's Annual Planning process provides a process whereby reprioritisation of budget can be undertaken. |

Availability of insurance

| | | | |
|---------------------------|--|--|---|
| Assumption | The Council will maintain or increase its current level of insurance from all sources. This may include introduction of new sources. Council can currently fund 32% of the 1-1,000 year earthquake loss estimate. | | |
| Data source | Earthquake is considered to be the largest single risk for the Council asset portfolios. Earthquake loss estimates are used to assess the risk to the portfolio, subsequently informing strategic decisions to manage risk. The data for a 1-1,000 year event loss informs the amount of risk funding required and the excess risk accepted by Council. Loss estimates are modelled by Aon and GNS – refer to earthquake risk assumption below. | | |
| Level of certainty | Low - traditional insurance capacity is increasingly squeezed as values, inflation and claims are elevated. Availability of alternative risk funding is currently unknown but under investigation. | | |
| Key risks | Risk That the financial loss to the assets in a major event is significantly greater than estimated. | Effect of risk An inability to adequately fund the assumed risk or actual losses exceeding estimated loss would mean | Mitigation The assumptions that drive the 1-1,000 year loss estimates will be updated using the new NSHM(2022) to ensure up-to- |

| | | | |
|--|---|--|---|
| | <p>That the increasing costs of holding insurance exceeds available budget.</p> | <p>that not all assets would be able to be repaired or replaced post a significant earthquake event.</p> <p>Meeting increasing costs of insurance to maintain coverage would have direct impacts on rates and fees and user charges.</p> <p>The chosen mix of risk funding methods does not meet Council's needs.</p> <p>Every additional \$10m of insurance cover has less than a 2% impact on rates.</p> | <p>date asset information is understood.</p> <p>Incorporating resilience measures into our loss estimates will increase the certainty around the level of risk funding required. e.g. buildings that are base isolated and unlikely to take material damage.</p> <p>Council has prioritised resilience work in all asset portfolio's within the capital programme. Council Officers will also work on the "Insurance Roadmap", which aims to instate alternative risk funding methods and improve Council's post event outcomes.</p> <p>The Roadmap identifies a 3-6 year timeframe to fully understand and begin implementation of new strategies.</p> |
|--|---|--|---|

Local Government Funding Act - Deed of Guarantee

| | | | |
|---------------------------|---|---|--|
| Assumption | Each of the shareholders of the LGFA is a party to a Deed of Guarantee, which provides a guarantee on the obligations of the LGFA and the other participating local authorities to the LGFA, in the event of default. Council assumes no default event occurring during this Long-Term Plan. | | |
| Data source | N/A | | |
| Level of certainty | <p>High – Given the LGFA structure and the conservative nature of the financial covenants they place on all Councils, the level of certainty that there will not be a default event during the period of the LTP, in Council's view, is high.</p> <p>The likelihood of a local authority borrower defaulting is extremely low and all of the borrowings by a local authority from the LGFA are secured by a rates charge.</p> | | |
| Key risks | <p>Risk</p> <p>In the event of a default by the LGFA, each guarantor would be liable to pay a proportion of the amount owing. The proportion to be paid by each respective guarantor is set in relation to each guarantor's relative rates income.</p> | <p>Effect of risk</p> <p>Payment would be required by Wellington ratepayers for the relevant amount in default, for the most part via equity investments already held on behalf of Council by the LGFA</p> | <p>Mitigation</p> <p>The structure and makeup of the LGFA through the foundation documents sets out the protections and processes of guarantees and defaults. The LGFA Risk management committee, reporting framework, key performance indicators and variance at risk all mitigate the risk eventuating.</p> <p>Council also maintains conservative internal policies to ensure we are not the council at risk of default. This is</p> |

| | | | |
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| | | | demonstrated in our recently reaffirmed AA+ rating from S&P. |
|--|--|--|--|

Renewal of existing funding

| | | | |
|---------------------------|---|--|--|
| Assumption | It is assumed that the Council will be able to renew existing borrowings on similar terms. | | |
| Data source | N/A | | |
| Level of certainty | High | | |
| Key risks | <p>Risk</p> <p>That new borrowings cannot be accessed to fund future capital requirements.</p> | <p>Effect of risk</p> <p>Future capital programmes may be delayed and the Council improvement programmes/infrastructure assets may not receive the required investment.</p> <p>If funding is no longer available existing debt will need to be repaid, capital expenditure will cease and the council would be at risk of default under lending agreements.</p> | <p>Mitigation</p> <p>Council maintains internal policy settings that allow for prefunding up to 18 months to manage refinancing risk. Council issues long term funding that is well spread over multiple maturity dates to ensure intergenerational equity requirements as set out in the Local Government Act 2002 are being met.</p> <p>Council sources debt from the LGFA which has the highest possible credit rating available demonstrating strong management and governance practices in place. The LGFA is a very well run, risk averse organisation that has sound risk management practices in place to continue to fund the local government sector over the long term. Access to the LGFA will continue to be the most appropriate way for Council to fund its balance sheet.</p> |

Weathertight homes

| | |
|--------------------|---|
| Assumption | The Council will continue to spread the cost incurred by settling weathertight homes claims by funding claims from borrowings and spreading the rates funded repayment across a number of years. This 10-year plan assumes that the Council's weathertight homes liability will be fully settled by 2039 and the associated borrowing repaid over the 24-year period. |
| Data source | Actuarial Valuation of Weathertight Claims as at 30 June 2023 |

| | | | |
|---------------------------|--|--|---------------------------|
| Level of certainty | High | | |
| Key risks | Risk That the level of the claims and settlements is higher than provided for within the 10-year plan. | Effect of risk The weathertight homes liability is an actuarial calculation based on the best information currently available. The liability provided for within the Council's financial statements is \$24 million, a 1 percent change in this figure would equate to \$0.24 million. | Mitigation N/A. |

Earthquake risk

| Assumption | The assumed risks of a significant earthquake are in line with Wellington lifelines planning and relate to likelihood of earthquakes at different scales on the Modified Mercalli intensity (MMI) scale. Likelihood captured in the table below. | | | | | | | | | | | | |
|---------------------------|--|---|---|-----------|-----------------------|------|-----------|------|------------|-------|------------|--------|-------------|
| | <table><tr><th>MMI level</th><th>Average return period</th></tr><tr><td>MMI7</td><td>~30 years</td></tr><tr><td>MMI8</td><td>~120 years</td></tr><tr><td>MMI 9</td><td>~400 years</td></tr><tr><td>MMI 10</td><td>~1350 years</td></tr></table> | | | MMI level | Average return period | MMI7 | ~30 years | MMI8 | ~120 years | MMI 9 | ~400 years | MMI 10 | ~1350 years |
| MMI level | Average return period | | | | | | | | | | | | |
| MMI7 | ~30 years | | | | | | | | | | | | |
| MMI8 | ~120 years | | | | | | | | | | | | |
| MMI 9 | ~400 years | | | | | | | | | | | | |
| MMI 10 | ~1350 years | | | | | | | | | | | | |
| Data source | Wellington Lifelines report 2019 and NZ NSHM (gns.cri.nz) | | | | | | | | | | | | |
| Level of certainty | Low | | | | | | | | | | | | |
| Key risks | <p>Risk</p> <p>That a significant event occurs during the period of the Long-Term Plan.</p> <p>That the scale and impact of a significant event is much larger than anticipated.</p> | <p>Effect of risk</p> <p>The city is damaged to an extent that significantly impacts daily operation and liveability. If Council is unable to recover sufficiently or quickly enough to prevent long-term adverse effects on the population or local economy, Council’s income streams, may not support it’s commitments to repay debt.</p> <p>The city is damaged significantly more than expected and recovery funding is inadequate to prevent adverse long-term effects.</p> | <p>Mitigation</p> <p>Council holds insurance cover and debt provision to fund losses in a significant event.</p> <ul style="list-style-type: none">- Council is improving the resilience of its infrastructure and building portfolio.- Council emergency response staff are regularly trained.- Development in areas subject to natural hazard risk is restricted.- Council regulates the remediation of earthquake prone buildings in the city. | | | | | | | | | | |

Local Government reform

| | | | |
|---------------------------|--|--|---|
| Assumption | That our current structure, role, and functions will continue, except where this has been clearly stated in the LTP. The range and nature of our services will remain unchanged. The Review into the Future for Local Government has published its final report, He piki tūranga, he piki kōtuku. The report poses proposes 17 recommendations to shape a more community focused, citizen-centred local governance system. The report does not explicitly recommend the allocation of roles and functions between central and local government and notes that decisions relating to the allocation of roles and functions cannot be made without understanding how they will be funded, and whether local government has the capacity and expertise to carry them out. | | |
| Data source | | | |
| Level of certainty | High - while the Future for Local Government review recommends and discusses changes to what local government is and does, it is unlikely that any recommendations could take effect by 1 July 2024 | | |
| Key risks | <p>Risk</p> <p>That the structure of Local Government will change, and the Council moves to unitary, combined or other governance model. Within ten years there may be significant changes to the boundaries of local government in our region.</p> <p>That central government will allocate or remove responsibility for services to local government, and/or the Regional Council will allocate responsibility for additional services or standards to local government in the Bay of Plenty Region that requires immediate addressing and affects our capacity to deliver.</p> | <p>Effect of risk</p> <p>Effect depends on the level of change. There could be significant restructuring, reorganisation or establishment costs incurred. There would be associated financial and rating changes as a consequence. Changes in the purpose and role of local government may have substantial impacts on budgets and financial forecasts and may require an amendment to the LTP.</p> | <p>Mitigation</p> <p>A reorganisation process would take place over a sizeable period of time, this would allow the Council to fully prepare. The Council will proactively monitor and engage in discussions of this nature. We will continue to keep a watching brief on the local government sector and central government's response to the Future for Local Government review.</p> |

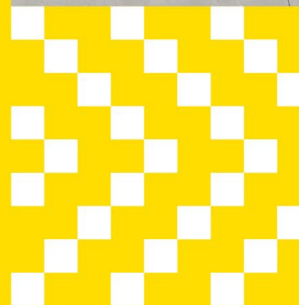
Resource Management reform

| | |
|---------------------------|--|
| Assumption | That during the life of this LTP, the Resource Management Act 1991 (RMA) will remain until new legislation is prepared. The Natural and Built Environment Act 2023 (NBA) and the Spatial Planning Act 2023 (SPA) were repealed in December 2023. The government has signalled an intent to introduce new resource management laws based on the enjoyment of property rights. |
| Data source | Resource management system reform Ministry for the Environment |
| Level of certainty | Low – The new Government 100-day plan includes repeal of the Spatial Planning and Natural and Built Environment Act and introduction of a fast-track consenting regime |

| Key risks | Risk | Effect of risk | Mitigation |
|------------------|---|--|--|
| | That the resulting change in approach to resource management to a system based on the enjoyment of property rights, rather than sustainable management, requires significant changes to how Council undertakes planning and regulates land use and development. | There is uncertainty about the exact form that reform of resource management may take, however it is possible that a new District Plan (or equivalent) will need to be prepared to give effect to new legislation. This will require significant resourcing from Council, likely similar to the District Plan review process currently underway. | We will continue to keep a watching brief on the review and any resulting legislative changes. |

Tō mātou mahere ngahuru tau Our 10-year Plan

2024-34 Long-term Plan Volume 1 – Summary of our plan



Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Ihirangi

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Wāhanga 1: Kupu Whakataki

Section 1: Introduction

Kia ora | Welcome

Ko tō mātou matawhānui mō te anamata o *Pōneke: te pokapū auaha e ora tōnui nei te tangata me te taiao*, e whai ana kia tāone tainekeneke, tāone toitū, tāone ngangahau anō hoki. Me whakatakoto e mātou ngā tūporo ināianei hei tūāpapa mō te anamata.

Ko tā te mahere pae tawhiti he whakatakoto i te ara e taea ai tēnei whāinga. Ka whakatakoto i ngā whakaarotau mō ngā tau 10 e haere ake nei, ko ngā mahi ēnā, me ngā moni e utua ai ēnā mahi.

Our vision for the future, *Poneke: the creative capital where people and nature thrive*, is about creating a dynamic, sustainable and vibrant city. We need to put the building blocks in place now to lay the foundations for this future.

A Long-term Plan sets out how we will do this. It states our priorities for the next 10 years, including what we will do, how much it will cost and how we will pay for it.

Kei tēnei wāhanga | In this section

This section includes a welcome from our Mayor and Chief Executive, summaries of our vision, feedback from the community and what was changed after formal consultation.

What makes up the plan?

Volume 1

- Strategic priorities and overview of work programme
- Budget summary
- Financial Strategy summary
- Infrastructure Strategy summary

Volume 2

- Statements of service provision
- Significant forecasting assumptions
- All financial policies and strategies that support this plan

Volume 3

- Full strategic framework
- Full Infrastructure Strategy
- Full Financial Strategy

Mayor and Chief Executive's Welcome

We have a great capital city with a lot of heart. Art, nature and diverse communities – it's what makes the city such an amazing place to live, work and play.

But we've come to an important time in Wellington's history. We must develop into a more liveable and resilient city for the future while responding to our current economic environment.

So this next 10-year plan (our 2024–34 Long-term Plan) is hugely important. We've had to balance between investing in Wellington, so our communities thrive while also responding to tough economic conditions being felt by councils and communities all over the country.

As a city, we've had to make some hard decisions about what to prioritise while also picturing what our city can look like in 10 years' time and beyond. We have some major challenges. Our infrastructure is ageing – our water and transport networks need significant, ongoing and costly upgrades. We need to ensure our buildings are resilient, prepare for population growth with housing and transport, and act on climate change.

Over the next ~~10~~ years, we plan to spend \$~~423.975~~ billion in capital costs to make improvements in the city, and \$~~1178.698~~ billion in operating costs to provide the hundreds of services Wellingtonians use every day – including libraries, swimming pools, recreation centres and sports fields, festivals, footpaths and our many regulatory services.

We have created a budget that results in a rates increase in 2024/25 of ~~16.912.2%~~ (after growth in the ratepayer base) ~~and an average annual increase over the 10 years of the plan of 8%.~~ ~~This includes the~~ The sludge levy, which is in addition to general rates, will be introduced from 2024/25 and is a further 1.6% increase (average annual increase of 0.6% over the 10 years of the plan).

~~A clear priority in this Long-term Plan is fixing our water infrastructure and pipes. In recent years, we've significantly increased funding in this area, and this plan provides funding for Wellington Water of a record \$1.9 billion over the next 10 years. That's a 68% increase from our last Long-term Plan and includes funding to roll out water meters.~~

~~Water Reform will be expected to result in the transfer of ownership and management of our water infrastructure out of Council ownership, and the anticipated transfer date of 1 July 2026 is reflected in this plan.~~

Our environment also needs care and attention, and this is reflected in the Council's Zero-Waste Strategy, as well as increased funding for climate resilience and tree coverage in our city centre. Our Zero-Waste Strategy aims to build a sustainable future through reusing, recycling and reducing waste. From 2027, we'll be introducing an organics collection service and redesigning our rubbish and recycling collections to reduce landfill waste.

As with any Long-term Plan, we've also needed to consider our financial resilience. The increasing risk of earthquakes and climate change-related disasters, and the increasing difficulties getting insurance cover, has massively changed the insurance risk that Council faces. As a result, our public assets like libraries, pools and waste systems cannot be covered by insurance. As our current investment portfolio is not diversified, most of our investment assets are exposed to the same kind of risk.

~~To mitigate these risks and build our city's resilience, we are selling our minority shareholding in Wellington Airport a number of the Council's ground leases and using this money to set up a new perpetual investment fund disaster resilience fund that will make green, ethical investments to return a dividend to the city, reduce our insurance risk, and diversify our investment portfolio. This, along with a reduction in our capital programme to increase our debt headroom, This fund will be will put us in a~~ better placed to ~~provide cash to~~ help rebuild Wellington after a climate change-charged weather event or a major earthquake.

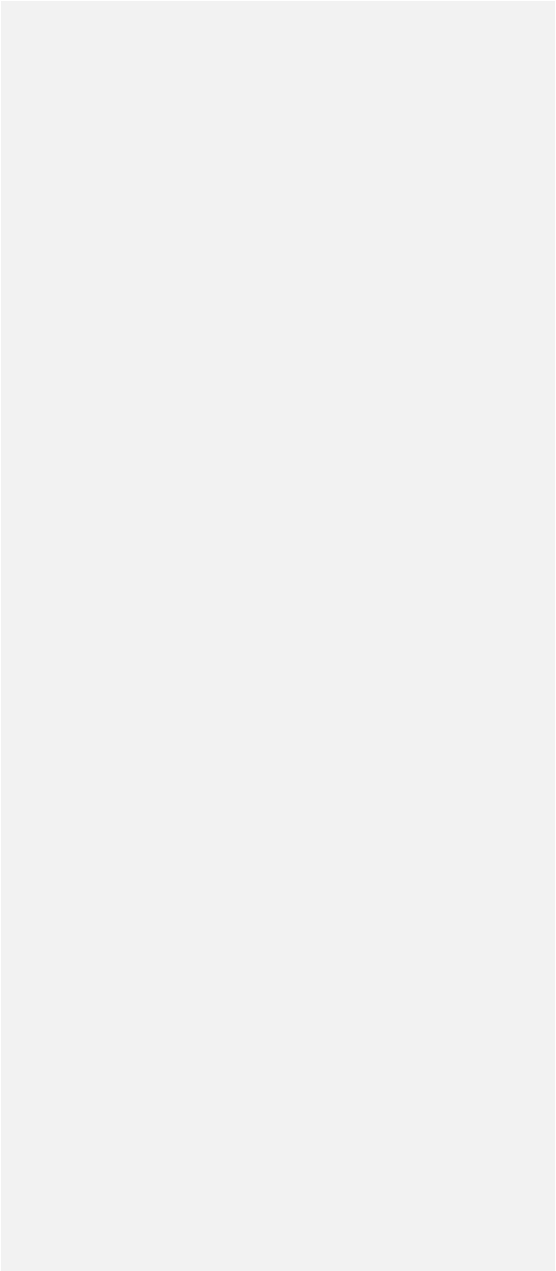
This Long-term Plan represents a developing vision which will inform the next decade. Thank you to the thousands of Wellingtonians who participated in this process and provided feedback on our proposals. Together, we can ensure Pōneke continues to be a creative capital where people and nature thrive.

Tory Whanau

Barbara McKerrow

Mayor of Wellington

Chief Executive



Tākai Here Partnership

In April 2022, Te Kaunihera o Pōneke and mana whenua in the Wellington rohe adopted Tākai Here - a collective partnership agreement with Taranaki Whānui ki te Upoko o te Ika, Te Rūnanga o Toa Rangatira, and Te Rūnanganui o Te Ātiawa ki te Upoko o te Ika a Māui. This collective agreement set the principles, values and priorities for our work together. The date of the signing was significant, in being the 182nd anniversary of the signing of the Treaty of Waitangi in Te Whanganui-a-Tara.

The partnership is expressed through the narrative and imagery of a waka. The role we all play is like that of a hoe (paddle) propelling the waka forward, creating a partnership that looks ahead and plans for the future of Wellington. It also refers to the binding, lashing, knotting and tying of the waka to ensure it is safe and fit for our shared purposes. This represents the way our shared values and tikanga ensure a strong relationship.

The Council is dedicated to strengthening our relationships with our Tākai Here partners as well as Māori communities. This includes providing opportunities for meaningful input, contributions and leadership roles in the decision-making process for our city.

Who are our Tākai Here partners?

Taranaki Whānui ki te Upoko o te Ika

The Port Nicholson Block Settlement Trust was created in 2008 to receive the settlement package for Taranaki Whānui ki te Upoko o Te Ika (Taranaki Whānui). Taranaki Whānui represents people who whakapapa back to Te Āti Awa, Ngāti Ruanui, Taranaki, Ngāti Tama, Ngāti Mutunga and other iwi from the Taranaki area.

Taranaki Whānui ki Te Upoko o Te Ika is the collective group of individuals who descend from one or more of the ancestors of the following Iwi: Te Atiawa; Ngāti Tama; Taranaki; Ngāti Ruanui; and other Taranaki iwi such as Ngāti Mutunga. The takiwā for Taranaki Whānui ki te Upoko o te Ika was recounted to the New Zealand Company by the Rangatira Te Wharepouri in 1839 and followed the Māori tradition of marking a takiwa by tracing from headland to headland. The eastern boundary was established by the kāinga at Mukamuka on the stream of the same name. The takiwā (areas) included are the catchments of the Orongorongo, Wainuiomata, Te Awakairangi (Hutt) Rivers and Makara Stream along with Te Whanganui-a-Tara and the three islands in the harbour. The western boundary was established at Pipinui Point and includes the pā of Ngutu Kākā on the Northwestern side.

Ngāti Toa Rangatira

Te Rūnanga o Toa Rangatira is the mandated iwi authority for Ngāti Toa Rangatira. It is the administrative body for their assets and interests.

There are two Ngāti Toa marae in Te Upoko o te Ika – Hongoeka Marae and Takapūwāhia Marae.

The Ngāti Toa Rangatira area of interest spans the Cook Strait. It covers the lower North Island from the Rangitikei in the north and includes the Kāpiti Coast, Hutt Valley, and Wellington areas, as well as Kāpiti and Mana Islands. It includes large areas of the Marlborough Sounds and much of the northern South Island. The main areas of Ngāti Toa Rangatira occupation in the Wellington Region were the lands on the south-west coast of Wellington at Ōhāriu, Porirua, Kāpiti Island and at locations on the Horowhenua Coast.

Te Āti Awa

Te Rūnanganui o Te Āti Awa ki te Upoko o Te Ika a Māui is based out of Te Māori in Waiwhetu.

There are three Te Āti Awa marae in the region, Waiwhetu Marae, Pipitea Marae and Te Tatau o te Pō Marae.

Within all these iwi are multiple hapū (sub-tribes) and whānau (families) with who we will work to establish formal partnerships over the coming years.

Strategic priorities

To fulfil our vision of Pōneke being the creative capital where people and nature thrive, we need to ensure that these iwi and Māori from our wider community are contributing to the decision making in our city.

To ensure we successfully achieve this we will continue to work on the following shared strategic priorities with our Tākai Here partners and Māori communities:

- **Mauri Ora o te Tangata** – Wellbeing of people
- **Te Ao Māori and te reo Māori** – Wellbeing of culture, heritage, arts, and language
- **Kāinga me te Whenua** – Wellbeing of housing and land
- **Taiao** – Wellbeing of our environment
- **Partnership**

Together with strong, open and transparent relationships, these priorities will provide the platform for further opportunities for Māori to participate in and create a positive future for Wellington.

We already have several strategic and operational commitments, which align with these priorities. Council staff will continue to work alongside Māori in our city to enhance effective engagement of Māori in decision-making. We have committed staff and other resources to support, advocate on behalf of, and guide the Council's interactions with Māori.

We are dedicated to building the staff capability and cultural intelligence of our organisation to further strengthen our capacity as an organisation to respond to the needs of our Tākai Here partners and Māori. This includes building staff capability in basic te reo Māori (language), tikanga (practices) and developing staff knowledge and understanding of Māori concepts, values, histories and experiences. It also includes enhancing staff confidence and skills in engaging with Māori to establish and manage effective relationships.

In October 2022, Council appointed two Pouiwi, both of whom were nominated by our Tākai Here partners. These Pouiwi have joined us for the 2022–2025 triennium, have full voting rights on all committees and sit on nearly all Council committees and sub committees. Council also established Te Whanganui-a-Tara, Māori Ward at the 2022 election so that all Māori in the city have stronger representation. Increasing the ways that the Council involves Tākai Here partners and Māori in the formal governance of the Council are key steps toward achieving meaningful partnership with Māori in shaping the future of Wellington City.

Our vision for the future

Wellington City Council is situated at the south-western tip of the North Island and is New Zealand’s Capital City. We provide various services to the community to achieve our vision:

Pōneke, te wāhi auaha e whitawhita ai ōna tāngata me tōna taiao | Pōneke, the creative capital where people and nature thrive.

Our commitment to our mana whenua partners grounds us in how we deliver on the vision.

We are committed to Te Tiriti o Waitangi and strong partnerships with mana whenua. Tā kai Here and Te Tiriti o Waitangi lay the foundation for everything that the Council does.

Underpinning our vision are five intertwined community outcomes. These are aspirational statements and more detail on these is provided from page X.

| | | | | |
|--|--|--|---|---|
| Cultural Wellbeing: A welcoming, diverse and creative city | Social Wellbeing: A city of healthy and thriving whānau and communities | Economic Wellbeing: An innovative business friendly city | Urban Form: A liveable and accessible, compact city | Environmental Wellbeing: A city restoring and protecting nature |
|--|--|--|---|---|

To help us achieve these goals, we asked what priorities we should focus on now to make sure we make progress towards them. In March to May 2023, more than 3,000 Wellingtonians gave us feedback that led to the nine priorities below:

| | | | | |
|--|---|--|--|--|
| Nurture and grow our arts sector | Increase access to good, affordable housing to improve the wellbeing of our communities | Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | Collaborate with our communities to mitigate and adapt to climate change | Fix our water infrastructure and improve the health of waterways |
| Celebrate and make visible te ao Māori across our city | Invest in sustainable, connected and accessible community and recreation facilities | | Transform our transport system to move more people with fewer vehicles | Transform our waste system to enable a circular economy |

These priorities have helped us shape this plan and to make the hard decisions needed.

We are proud that this 10-year plan also embeds five approaches to help guide the Council in all parts of our work – meaning that going forward we are committed to putting te ao Māori, accessibility, the climate, community engagement and effective delivery at the heart of the Council and your city.

More information on these approaches is included from page X of this document and is also provided in our Statements of Service Provision in Volume 2.

Our plan for the next 10 years

This Long-term Plan was amended in 2025 to reflect the Council's decision in October 2024 not to sell its shares in Wellington International Airport Limited. The proceeds from that sale would have provided initial funding for a perpetual investment fund, designed to address the Council's two key financial issues: lack of insurance for its assets, and lack of diversification in its investments.

The decision not to sell the shares in the airport means the Council has sought an alternative approach to addressing its two key financial issues. This has resulted in changes to the Council's Financial Strategy, and some changes to the Infrastructure Strategy. Those changes are reflected in those strategies in Volume 3 of the LTP. The alternative approach has also included changes to Council's planned capital programme over the remaining nine years of the LTP. A number of projects have been rephased, rescope or stopped. Budgets have been amended as appropriate in this LTP Amendment, as well as service levels. The main projects impacted are:

- Begonia House remediation
- Bond Store upgrade
- City Streets upgrades
- Frank Kitts Park redevelopment
- Karori Events Centre
- Low-cost, low-risk transport projects
- Paneke Poneke Bike Network Plan
- Suburban Town Centres – upgrades
- Te Awe Māpara – the Community Facilities Plan
- Te Ngākau Civic Square Precinct
- Venues upgrades
- Wellington Zoo upgrades.

We plan to invest ~~\$4.93.5~~ billion of capital expenditure (capex) to improve our city over the next 10 years and ~~\$118.8.6~~ billion of operating expenditure (opex) to run our services over the next nine years-

Governance

- ~~\$36.238.741.4~~ m of opex over the 10 years for protecting our history through the City Archive
- ~~\$57.462.4~~ m of opex over the 10 years to provide help to our residents through the Service and Contact centres

Environment and Infrastructure

- ~~\$4234.1137.4~~ m of capex on upgrading and renewing our Coastal, Town Belt and Reserves and Walkways infrastructure
- ~~\$3323.4027.4~~ m of capex on the Southern Landfill extension
- ~~\$2825.7628.6~~ m of opex on waste minimisation programmes

Three Waters

- ~~Total spending on the three waters network of \$4.8b including:~~
 - ~~\$1.85b of funding to Wellington Water Ltd: \$1.17b capex on three waters upgrades and renewals, and \$680m opex to deliver services and necessary repairs~~
 - ~~\$274m (total project cost \$400m) of capex on the Moa Point Sludge Minimisation Facility~~
 - ~~\$2.7b on other operating costs e.g., depreciation and interest~~

Economic Development and Cultural Wellbeing

- \$224.147.210.5m of capex on our venues, museums and galleries, including \$157.698.155.8.9m on the Town Hall
- \$124.2112.4124.1m of opex over 10 years in grants for our arts, cultural and economic communities

Social and Recreation

- \$106.100.9108.2m of capex on our recreation facilities and services, including \$12.404m to upgrade Grenada North sportsfields
- \$104.418.5108.0m of capex to finish construction of the new Te Matapihi Central Library
- \$571.357.4m of opex over 10 years in grants for our social and recreation communities
- \$325.3299.4318.9m of opex on our social housing portfolio
- \$592.944.2598.1m of capex on renewing and upgrading our social housing units

Urban Development

- \$620.4165.7m of opex on our public spaces, including the Green Network Plan
- \$112.995.1m of capex on the Golden Mile

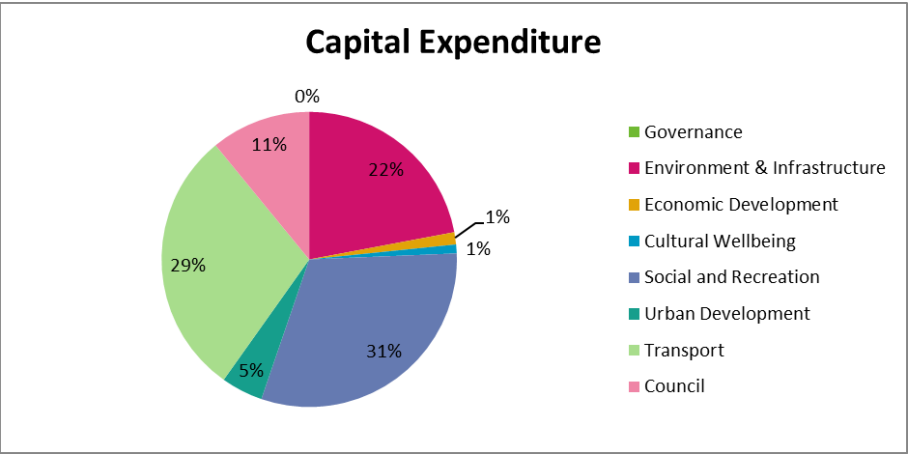
Transport

- \$1.1b792.8934.7m of capex on our transport network, including: \$115.244.770m on sustainable street changes through the Paneke Pōneke, our bike network plan, and \$187.452.769.5m on our retaining walls, tunnels and bridges.

Three Waters

- In response to the Local Water Done Well reform process, we assume that from 1 July 2026 water infrastructure will be transferred to a new regional water service entity.

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Ā mātou i rongo ai | What we have heard

How the community shaped our plan

The following section summarises the engagement on the 2024–34 Long-term Plan, the feedback we received and the decisions adopted by the Council following formal consultation.

We have built this plan with help from our community. In the past 18 months we have conducted specific Long-term Plan engagements on community outcomes and priorities in March – May 2023, on the review of our rating policies in September – October 2023, a Citizens’ Assembly in October 2023, and a final formal consultation phase in April – May 2024.

Summaries of the information we received on this Long-term Plan are below, and more information is on our website – [wcc.nz/ltp](https://www.wcc.nz/ltp).

Priorities for the Long-term Plan

We received 2,722 responses in this early engagement – a huge increase on the 327 responses to the similar engagement for the 2021 LTP.

The priorities that were consistently ranked highly by the community were:

- Improve resilience of pipes, roads and other infrastructure
- Improve city safety at night
- More funding for the arts and cultural sectors
- Better public transport infrastructure
- Make our cultural diversity more visible
- Upgrade suburban town centres
- Shift to an economy that creates less waste
- Improve the health of our waterways
- Prepare to withstand and adapt to climate change

The feedback from this stage was used alongside data and research to develop the priorities for the Long-term Plan that are outlined on page 9 and this information also informs our full strategic direction, which is summarised from page X of this document and in full in Volume 3.

The full report of this stage is available on our website.

Rating Policy Review

As part of this Long-term Plan we conducted a review of our rating policies. This determines how we cut up the rates pie, not how much the rates are. We received 160 submissions during an engagement process where we asked about six changes to our rating policies:

- Decreasing the commercial rates differential from 3.70 to 3.25
- Introducing a general rates differential of 4.5:1 on vacant land /derelict buildings
- Increasing the value threshold for properties with more than one land use from \$800k to \$1.5m

- Introducing a remission of general rates for Earthquake-Prone-Buildings (EPB) and targeted rates for both residential and commercial not-fit-for-purpose buildings
- Removing the first home builder remission
- Extending the current Māori freehold land remission policy to all types of Māori land.

After receiving the feedback, Council has made the followings changes to Rating Policies:

- Introducing a general rates differential of 5:1 on vacant land and for derelict buildings
- Increasing the value threshold for properties with more than one land use from \$800k to \$1.5m
- Increasing the rates remission for low-income ratepayers from \$700 (GST inclusive) to a maximum of \$800 (GST inclusive)
- Introducing a remission of general rates for Earthquake-Prone-Buildings (EPB) and targeted rates for both residential and commercial not-fit-for-purpose buildings
- Removing the rates remission for first home builders
- Extending the current Māori freehold land remission policy to all types of Māori land.

More information is available on page X, and all of the details are in the full policies in Volume 2 of this plan from page X.

Citizens' Assembly

In September and October 2023, a Citizens' Assembly of 42 Wellingtonians met to deliberate on the following question and provide their perspectives to feed into Council decisions about the Long-term Plan:

We need to find a balance between what WCC could deliver, and what resource it has available, which is fair to everyone. How might we do this?

Sessions were facilitated to ensure all perspectives were heard, and subject matter experts were called upon to answer participants' questions and provide information to support the Assembly in developing its advice. During the final session, the Citizens' Assembly's advice to Council was presented to the Mayor, Councillors and members of the Council's Executive Leadership Team. The full advice is available [here](#). It includes 10 pieces of advice across the following areas:

- Investigating alternative revenue streams
- Capital expenditure
- Open space
- Housing
- Community funding
- Process

Formal consultation

| | | | | | |
|----------------------------|------------------------------|--|---|------------------------|---|
| 4,077 total submissions | 298 oral hearing requests | 3,799 downloads of the consultation document | 4,013 comments across 2,367 website submissions | 44 funding requests | 27,000+ unique visitors to the LTP website homepage |
|----------------------------|------------------------------|--|---|------------------------|---|

The formal consultation went live on Friday 12 April and ran until midnight 12 May. The public could submit via our Let's Talk website, through posted or emailed submission forms or via direct email to ltl@wcc.govt.nz. The aim was to accept feedback in as many forms as possible for as many audiences as possible. We received 4,077 submissions in the month, double the number received in 2021. Overall, there were 7,724 downloads of LTP information from our website. The consultation

document was downloaded 3,779 times, and the additional individual files on the key proposals were downloaded 1,709 times. The third highest downloaded document was the information on fees and user charges, which was downloaded 1,208 times.

We hosted 16 hui across the month of consultation, including a general public webinar, school workshops with 130 children, specific consultation with hapori Māori, businesses, and topic-specific engagement on Khandallah Pool and Wadestown Community Centre.

Direct emails were sent to over 10,000 people, including all 83 primary and secondary schools in Pōneke and 87 community organisations, including 14 te ao Māori organisations. Our promotional campaigns on Council social media channels had 1,534,503 reach, 42,422 engagements, and 7,870 link clicks to the LTP website. Digital advertising had 1,375,158 impressions, with 8,102 clicks through to the website.

What was decided

The Council deliberated on the key proposals and all of the consultation feedback and other changes to the plan at the 30 May 2024 Long-term Plan committee meeting.

The three key proposals were adopted as consulted:

1. **Increased water network funding:** Investment of \$680m opex and \$1.2b capex, addressing some of the drinking water network issues in the short to long-term with additional operational funding for short-term work to address water leaks as well as initiatives such as water meters, to address water supply over the medium to long-term. Our capital expenditure will be prioritised toward the most critical wastewater network risks.
2. **Waste collection changes:** The new services to be introduced from 2027 onwards are: a rates-funded rubbish wheelie bin that will be collected fortnightly, combined with a rates-funded weekly organics service for food scraps and garden waste; a bigger 240L fortnightly recycling wheelie bin and retaining our 45L fortnightly glass service. In addition, the Council will:
 - a. investigate how to implement collection trials for multi-unit developments and the central city
 - b. investigate how the current recycling bins can be repurposed or recycled as part of the implementation of the new services
 - c. review the size of the bins for the collection of rubbish 6 to 12 months after the implementation of the new services to ensure the collection meets the needs of households, including those with high and low waste disposal needs.
3. **Investment and insurance:** The Council will sell its full holding of airport shares and create a new publicly owned financial asset by reinvesting the proceeds in a perpetual investment fund. Proceeds from future ground lease sales could also be transferred into the fund (if/when these leases were considered for sale).

Key changes

Parking

The Council agreed not to include the additional parking revenue from the suburban parking proposal for the 2024/25 year in the LTP. Instead it will investigate and report back in time for the 2025/26 Annual Plan process on options for suburban parking where demand for parking is high (and which align the Parking Policy. This change will result in \$2m of lost revenue and a 0.4 percent increase in rates for the 2024/25 year.

The Council adopted the motorcycle parking fees as per the consultation proposal. It noted that the fee is up to \$2.50 per hour but the specifics of the fee will be determined through a separate Traffic Resolution consultation process that will follow the LTP process. There will also be the option of a daily cap on the fees included as part of the Traffic Resolution process.

Khandallah Pool

The Khandallah Pool will remain open for at least Year 1 and a community advisory group will be established, to be engaged with over six months. This group will receive the findings of an engineering review that will identify if a cheaper fix for the pool is possible within the \$7.5m budget currently assigned to this project. This group will include representatives from both the community, to be approved by the Mayor, and the Council and will be supported by Council officers. The Council will also

commission further technical and engineering expert advice to support this process, noting the health and safety imperatives of any preferred solution. Officers will report back to Council at the conclusion of process with all final decisions remaining with the Council. This process will cost \$80,000.

Community requests

In summary, the Council decided that the final plan should include the following additional changes from the draft that was consulted on.

1. **Capital Kiwi:** Allocate \$100,000 per annum to the community organisation.
2. **Wellington NZ funding:** Reallocate \$500,000 per annum of funding from Te Papa to Wellington NZ. This results in a \$500,000 decrease in funding for WellingtonNZ, as opposed to the \$1m decrease proposed in the draft budget.
3. **National Music Centre:** The Council will provide the requested \$182,500 funding for the National Music Centre in Te Ngākau Civic Square, which is its portion of the centre's request that the region's councils provide \$500,000 of funding, with a funding proposal to be developed between officers and the centre. This funding will come from reprioritising the existing Creative Capital operational budget from the 2023/24 and 2024/25 financial years to the National Music Centre.
4. **City safety:** The Council will develop a plan (including key measures), with relevant agencies, to reduce crime and improve safety in Wellington with a focus on the central city, including increasing social grants funding for safety initiatives by \$500,000 per annum from Year 1.
5. **Arts sector:**
 - a. Retain ongoing commitment to support a Living Wage top-up for events and artists, and review the options in the next 12 months for this to be achieved through existing fund criteria or the continuation of specific top-up Living Wage funding.
 - b. Add a musicians' sector group to the Aho Tini Creative Sector working group(s) in line with the Aho Tini 2030 Arts, Culture and Creativity Strategy and Aho Tini Action Plan.
6. **Skate parks:** The Grants Subcommittee will allocate \$80,000 from the Sportsville Fund in Year 2 of the LTP towards feasibility studies for upgrades of the Waitangi Park and Ian Galloway skateparks.
7. **Living wage:** On top of the events and artists funding above, the Council will provide Council-controlled organisations (CCOs) with additional top-up funding (at a cost of \$145,000) to pay the Living Wage in the 2024/25 financial year, with direction that CCOs will need to manage this within their budgets from Year 2 onwards.

Other changes

1. **Climate initiatives:** \$14m from the Climate Resilience Fund will be allocated to degasify the pool network, reducing emissions and operating costs.
2. **Waste initiatives:** The Council will support community compost hub providers to educate the community and divert organics from the waste stream. This will be funded using (ring fenced) Waste Levy Funding of \$50,000 to \$150,000 per annum until the 2027/28 Long-term Plan. It will then be reviewed to assess whether the initiative should continue.
3. **Capital programme:** If funding currently allocated against the Town Hall and Te Ngākau strengthening projects is not fully spent, officers will report to the Council as soon as possible with options to reallocate the money to the water network's capital projects. The capital work programme will be closely monitored for other opportunities to reallocate funding to the water network's capital projects.
4. **City Streets:** Officers will report back on all projects within the City Streets budget for a Council decision on prioritisation by September 2024 with a focus on delivering the following central city projects within Years 1 to 3 of the LTP:
 - a. Secondary bus corridor (bus spine on the Quays).
 - b. Cross-city cycle connection (connect Thorndon Quay to Cambridge Terrace).
 - c. Cuba St pedestrianisation infrastructure and activations (significant improvements beyond proposed footpath widening).
 - d. Dixon St upgrade (required as part of the Golden Mile design).
5. **Transport:** Once the Waka Kotahi National Land Transport Plan is finalised, officers will report back to the Council on the Paneke Pōneke Bike Network Plan and whether projects will require reprioritisation.

6. **EV chargers:** The Year 1 funding for the installation of EV chargers which have already been approved is retained within the LTP (bringing the total installed to 34), but funding beyond this amount is removed, pending further advice on the costs and benefits of proceeding with installation of the remaining 26 chargers. We will also investigate the potential to sell existing EV chargers to recover the Council's investment.
7. **Golden Mile:** Officers will report back by September 2024 on how the Golden Mile design can be revised to give higher priority to pedestrian space including the connection to public transport.
8. **Business Improvement Districts:** Officers will report back in time for the 2025/26 Annual Plan on options for further investment in areas with Business Improvement Districts to support more effective economic development.

Wāhanga 2: te reo to come

Section 2: Summary of our plan

Kei tēnei wāhanga | In this section

Te reo to come

This section includes summaries of our Financial Strategy and Infrastructure Strategy and an overview of our Strategic Framework. These documents underpin all our planning and are available in full in Volume 3.

Key strategy summaries

Introduction

Our city is experiencing the impacts of earthquakes, the aftermath of the global pandemic, issues with our ageing three waters network, and climate change. We also have financial pressures, with higher inflation and increases in the cost of interest and insurance, as well as higher costs associated with asset ownership (for example, higher depreciation). We know our community faces many of the same cost pressures, meaning the ability to pay for these increasing costs is becoming more difficult. It is important for the Council to operate a ~~sensible~~ affordable and balanced budget.

The biggest challenge for the Council is being realistic about what we can pay for and when. We own a lot of infrastructure that we need to maintain and upgrade (buildings, roads, pipes and more). We also need to keep our budgets affordable and to have money available for future risks, such as responding to a natural disaster. This means the list of what we need to pay for is growing faster than our ability to pay for it.

To make sure we continue to work towards our vision for the future, the Council has rephased and reprioritised the work in our capital programme, with a focus on completing projects that we have started, looking after our existing assets, and meeting our regulatory requirements.

The financial challenges we face are not limited to the 10 years of this plan. We also need to think about how we provide financial sustainability for the future. We are exposed because we cannot insure all our assets so if there is a natural disaster we will not have sufficient funding to repair damage and rebuild our city. Further, all our investments are concentrated in Wellington International Airport Ltd shares or ground leases. This means if something were to happen to those assets, we could lose our investment revenue. We will manage these risks through the establishment of a perpetual investment fund (please refer to the statement on page 8 of this document for information on changes to this approach via the 2025 LTP Amendment).

The following summaries of our Financial Strategy and Infrastructure Strategy show how we are planning to face the current challenges to create a more liveable and resilient city for the future.

More detail is provided in our Financial Strategy and Infrastructure Strategy in Volume 3 of this plan (please refer to the statement on page 8 of this document for a statement on the amendment to this LTP. The Council's Financial Strategy and Infrastructure Strategy have been amended as outlined in that statement).

Financial strategy summary

[The Council's Financial Strategy has been amended as part of the 2025 LTP Amendment. Please refer to the statement on page 8 of this document for further information about the LTP Amendment.](#)

Affordability

The Council and residents of the city are facing affordability challenges. The economic and community operating environment has changed dramatically since the Council prepared its 2021–31 LTP. We are operating in an environment of high inflation and borrowing costs have also increased steeply since 2021. Insurance premiums continue to rise while access to insurance for many of Council's assets is becoming more difficult. Put simply, everything we do is costing more to deliver. Residents' ability to pay more rates is limited, and the Council will need to find ways to deliver our services in a more constrained funding environment.

Our budget results in a rates increase in 2024/25 of 16.9% (after growth) and an average annual increase over the 10 years of the plan of ~~3.8~~%. The sludge levy, which is in addition to general rates, will be introduced from 2024/25 and is a further 1.6% increase (average annual increase of 0.6% over the 10 years of the plan). The Council has set an average rates increase limit of between 5-8% (excluding sludge levy [and the impact of water reform](#)) over the 10 years of the Long-term Plan. However, the higher rates increases in the first four years of the Long-term Plan are necessary to continue to fund the current core levels of service. These include moving to fully fund three waters depreciation by 2028/29 and dealing with increasing operating costs, such as insurance and interest. The graph of the forecast rates increases for the 10 years of the plan is on page [25](#).

We have tried to forecast a fair and balanced budget for this plan that deals with the critical issues and keeps our city moving forward.

More information about our budget and how it was created is available in the Financial Strategy.

Funding issues

Council revenue

Local government has a narrow range of tools for funding projects and every day costs. Most of our operating revenue comes from residents through rates, or fees and user charges, and our capital investments are paid for through debt. We also receive some funding for projects from the NZ Transport Agency Waka Kotahi (NZTA).

[The Council has received a reduction in funding from the National Land Transport Plan \(NLTP\). New Zealand Transport Agency/Waka Kotahi \(NZTA Waka Kotahi\) approves funding on a three-year cycle based on the Government's priorities for the same period. The funding level approved for one three-year period is not an indication of funding in the future years. The Council has reduced its capital programme to mitigate the loss of funding from the NLTP for the current three year cycle, over the ten years of the plan. There is significant uncertainty about the level of funding from NZTA. In creating this plan, we have made some assumptions on the level of subsidy that may be available. This may need to be revised once the NZTA funding is finalised. If the funding is less than expected, we may need to look at altering our capital programme.](#)

We have been able to access funding through the Infrastructure Funding and Finance Act 2020 for the new Moa Point Sludge Minimisation Facility. Getting a loan for this asset via this central government pathway means we don't increase our debt directly, but it will still impact ratepayers through a levy on rates bills from August 2024 (a 1.6% increase in 2024/25). More information about this project, including the levy and how it is funded, is available here: [Projects – Moa Point sludge minimisation facility – Wellington City Council](#). The projected levy is included in the rates graph on page [25](#).

All of our budgets are linked – increasing our debt also increases the operating costs for paying it back, including the cost of interest. Therefore, we need to balance having a city we can all enjoy, with the ability of our residents to pay rates.

As part of this plan the Council reviewed its balance sheet (what we own and owe) and identified that it was not sufficiently resilient and was overly exposed to certain risks. Some of this is because of the limited sources Council has for funding. This has significant implications for our long-term financial position and action is required to address this. Part of the advice from the 2023 Citizens' Assembly was for Council to diversify revenue streams and to advocate to central government for changes to reduce the burden on ratepayers. This work is underway and the Council's decision to set up a perpetual investment fund is part of this work. See our full Financial Strategy in Volume 3 for more detail on our funding sources, from [page X](#).

Our Financial Strategy and budgets are based on operational money coming from the following areas:

Council debt

The Council's net debt is expected to ~~increase~~decrease to \$1.72.9 billion (including insurance headroom of \$272m) by 2033/34. This is a result of the reduction in the capital programme to increase borrowing capacity. The forecast shows that the Council will exceed its self-imposed debt to revenue limit for the first ~~six~~eight years of the plan, then it gradually returns within this limit in Year 79. However, if we exclude the insurance headroom and look at the debt forecast to be drawn down, then the debt to revenue limit is not exceeded.

This headroom amount was set in the 2021–31 LTP and reflected the gap in insurance coverage available to the Council. The current Financial Strategy ~~retains the insurance headroom and removes the headroom~~ from Year 23 ~~assumes the establishment of the perpetual investment fund and has increased borrowing capacity, along with establishing a disaster resilience fund~~, which will mitigate some financial and insurance risks.

[OBJ](#)

Ensuring fairness

Everyday costs should be paid for from everyday revenue. If we fail to achieve this, the everyday costs are funded by increasing debt. This means existing ratepayers are not paying for some of the services and amenities being provided to them. This is like using a loan to pay for everyday costs – sometimes this is necessary in an emergency, but it puts pressure on future budgets when the money needs to be paid back. This is neither prudent nor sustainable.

Increasing costs

As mentioned in our Infrastructure Issues section on page 17, we have gone through the budgets included in this plan to make sure we are successfully delivering our important services. This has included initiatives to find cost savings, looking for where we can be more efficient, and considering if we need to change the levels of service we provide. The review resulted in several changes to service levels to manage costs and the [key ones are detailed from page 44](#).

Section 100 of the Local Government Act 2002 requires that a local authority must ensure that each year's projected operating revenues are set at a level sufficient to meet that year's projected operating expenses. For the first five years of the LTP the Council has a balanced budget, and for Years 6 to 10 there is a minor imbalance. We consider this prudent as we only want to set rates to cover the depreciation costs (the cost of looking after our assets) for the assets we intend to replace in the future. We also don't collect rates for the assets that we expect to get third party funding for (for example NZTA funding).

To keep the costs to our residents down, we will not be using rates to fully fund depreciation on three water assets due to the revaluation on 30 June 2022 which saw a significant increase in the value of our water assets. Furthermore, in response to the Local Water Done Well reform process, we assume that from 1 July 2026 three water assets will be transferred to a new regional water service entity. We will move towards fully funding depreciation on water assets by 2028/29. The Council was planning to return to fully funding depreciation by 2028/29. We are also proposing to not fund depreciation costs on some of our other assets which are unlikely to be replaced. While

the Council is forecasting a balanced budget in the first five-six years of the Long-term Plan, it is important to note the Council is recognising significant revenue in those years to fund the sludge minimisation project. If this funding was not included, the Council would not be setting a balanced budget for those years of the plan.

Insurance costs and investment risks

The Council has two financial challenges to manage: the increasing difficulty and cost to insure our assets means we are significantly underinsured, and the lack of diversification of our investment portfolio means all our investments are exposed to the same kinds of risk – in other words, all our eggs are in one basket. More information on these challenges is available in our full Financial Strategy in Volume 3, pages X to X.

The scale of the challenges cannot be ignored – doing nothing leaves the Council exposed to unnecessary risk and any solution needs to address both the insurance and diversification problems. [The Council has reduced its self-imposed debt to revenue ratio to 200% to increase borrowing capacity. Therefore, we will also set up a new perpetual investment fund by selling our minority 34% shareholding in Wellington International Airport Ltd disaster resilience fund using the proceeds from the sale of a number of the Council's ground leases and reinvesting all the proceeds into the fund. We will also use money from the future sale of some property ground leases to further increase the fund.](#) This will be a publicly owned fund that is intended to continue forever and support generations of Wellington ratepayers by ensuring funding is available to support the city's recovery from natural disasters, including by covering an insurance gap. [The proceeds from the sale of airport shares will not be used to pay for Council related projects or pay down debt and there will be mechanisms in place to ensure the fund is appropriately protected and used only for the purposes for which it is created.](#) The fund will become a strategic asset in the Council's Significance and Engagement Policy, meaning if significant changes were proposed, we will need to consult with the community.

Deferral of renewal spending

The Long-term Plan capital expenditure programme includes only a proportion of the required renewal investment for our infrastructure based on our asset planning. This will result in some assets not being renewed at the time they should be. This is a 10-year decision, with a need for a catch up to happen over Years 11 to 20 of our asset management plans.

To reduce spending, we will seek value-for-money options through good procurement practices and we will review our programmes to identify more cost-effective options. For some areas there is a low risk of this reduced spending resulting in a lower level of service, but in Transport, Property, Housing and other community assets we are planning to defer 25% of the renewals spend. This carries some risk that the levels of service experienced by the community will be lower than planned. For example, this could involve a greater use of chipseal rather than asphalt. This risk can be reduced by having confidence in the condition data for our assets. We will prioritise renewals where the greatest need is, such as for safety and resilience reasons.

This approach has not been applied to the three waters network [prior to the transfer of water assets. Furthermore, in response to the Local Water Done Well reform process, we assume that from 1 July 2026 three water assets will be transferred to a new regional water service entity.](#)

The table below shows the total cost of capital projects over the 10-year period of the 2024–34 Long-term Plan categorised by type of expenditure. We have split out our top four key areas of spending – the three waters network [\(for 2024/25 and 2025/26 only\)](#) and our transport network. Further details are in [Our plan for the next 10 years](#) [Our plan for the next 10 years from page 12.](#)

| Capital expenditure | Renewals | Upgrades | Growth | Total |
|---------------------------|--|--|---|---|
| Activity Group | (\$000s) | (\$000s) | (\$000s) | (\$000s) |
| Water supply | 25,684,207,572 5,694 | 4,029,404,029 9 | 3,141,643,141 | 30,027,223,253 0,027 |
| Wastewater | 62,023,314,536 2,023 | 325,048,194,96 1,325,048 | 6,314,164,631 | 393,385,226,57 8,393,385 |
| Stormwater | 3,286,176,03,28 6 | 4,270,225,4,27 9 | 3,141,643,141 | 7,870,414,97,87 9 |
| Transport | 440,450,403,13 0,440,450 | 366,761,321,24 7,366,761 | 127,456,68,391 1,27,456 | 934,667,792,76 8,934,667 |
| Other Activity Groups | 1,378,717,1,20 1,430,1,378,717 | 572,138,391,27 6,572,138 | 142,843,136,27 0,142,843 | 2,091,03,699,1,7 28,976,2,093,69 9 |
| Total Capital Expenditure | 1,912,0,160,1,6 58,530,1,910,1 59 | 1,272,247,911 1,121,272,247 | 277,243,205,1 5,427,243 | 3,456,9,649,2,7 74,796,3,459,6 49 |

Additional financial information

What are my rates?

The tables in this section show a selection of the indicative rates for residential, suburban commercial and downtown commercial ratepayers. These do not include the sludge levy.

They are for indicative purposes only and may vary from actual rates. Fuller tables are provided in Volume 2, from page X.

Indicative residential property rates inclusive of GST (for properties without a water meter)

| Capital Values \$ | 2024/25 Total Rates (inc GST) \$ | Increase over 2023/24 |
|-------------------|----------------------------------|-----------------------|
| 400,000 | 1,937 | 18.94% |
| 800,000 | 3,365 | 18.57% |
| 1,200,000 | 4,793 | 18.42% |
| 1,600,000 | 6,221 | 18.34% |
| 2,000,000 | 7,649 | 18.29% |

Indicative suburban commercial property rates inclusive of GST (for properties with a water meter)

| Capital Values \$ | 2024/25 Total Rates (inc GST) \$ | Increase over 2023/24 |
|-------------------|----------------------------------|-----------------------|
| 1,000,000 | 11,268 | 15.12% |
| 1,500,000 | 16,764 | 15.07% |
| 2,000,000 | 22,260 | 15.05% |
| 2,500,000 | 27,756 | 15.03% |
| 3,000,000 | 33,252 | 15.02% |
| 3,500,000 | 38,748 | 15.01% |
| 4,000,000 | 44,244 | 15.01% |
| 4,500,000 | 49,740 | 15.00% |
| 5,000,000 | 55,236 | 15.00% |

Indicative downtown commercial property rates inclusive of GST (for properties with a water meter)

| Capital Values | 2024/25 Total Rates (inc GST) \$ | Increase over 2023/24 |
|----------------|----------------------------------|-----------------------|
| 1,000,000 | 12,782 | 13.09% |
| 1,500,000 | 19,034 | 13.03% |
| 2,000,000 | 25,287 | 13.00% |
| 2,500,000 | 31,539 | 12.98% |
| 3,000,000 | 37,792 | 12.97% |
| 3,500,000 | 44,044 | 12.96% |
| 4,000,000 | 50,297 | 12.96% |
| 4,500,000 | 56,550 | 12.95% |
| 5,000,000 | 62,802 | 12.95% |

Sludge Levy

In July 2024, the Council will be collecting a new sludge levy to fund the cost of the new Moa Point Sludge Minimisation Facility, on behalf of Crown Infrastructure Partners. This was approved under the Infrastructure Funding and Finance Act 2020 (IFFA). We consulted on this option through 2021/2022 and received support from the New Zealand Government (Cabinet and the Minister of Housing) in August 2023.

The amount of the sludge levy is dependent on whether the property is classified as commercial or residential and where its wastewater is treated. The following examples outline the indicative sludge levy for a property with a capital value of \$1 million:

- Levy for commercial property with wastewater treated at Moa Point, Karori or the new Sludge Minimisation Facility: \$108.37
- Levy for residential property with wastewater treated at Moa Point, Karori or the new Sludge Minimisation Facility: \$83.03
- Levy for commercial property with wastewater not being treated in one of the above plants or not connected: \$31.72
- Levy for residential property with wastewater not being treated in one of the above plants or not connected: \$21.40

Changes to Rating Policies

These policies are provided in full in Volume 2 of the Long-term Plan from page X.

Rating Policy

This Long-term Plan we have made some changes to our Rating Policy. This impacts how we charge and who we charge rates.

Key changes are:

A new general rates differential on vacant land and derelict buildings

A targeted rate for recycling and organics collection (starting from Year 4 of the LTP)

Vacant Land and Derelict Building Differential

The purpose of the differential on vacant land and derelict buildings is to promote development in the city and to ensure that owners of vacant sites and derelict buildings pay their fair share of costs.

A key community outcome the Council wants to achieve is a vibrant central city, and vacant land and derelict buildings can decrease the likelihood of this, and can have negative effects on retailers. Furthermore, vacant land and derelict buildings have a lower capital value (compared with similar land that is non-derelict or has improvements) and the benefits that owners (whether in the commercial or residential zone) receive from our general activities are disproportionate to the rates they pay, as compared to land which is fully developed and utilised. Also, the appearance of vacant land and derelict buildings can have a negative impact on the perceptions of the central city.

Further details on the definition of vacant land and derelict buildings can be found in the Funding Impact Statement Rating Mechanism section in Volume 2 from [page X](#).

Waste targeted rate

This proposed targeted rate will pay for the rubbish and organics collections and will start from Year 4 of the LTP. The targeted rate will be a fixed charge per residential, serviceable rating unit. Further specifications of the targeted rate will be worked through and consulted on later. Residents in non-serviceable rating units will need to continue to access rubbish and organics collections through private providers.

Rates Remission and Postponement Policy

The Council has made some changes to the Rates Remission and Postponement Policy to provide support to ratepayers where really needed.

Key changes are:

- Increasing the low-income remission from \$700 to \$800
- Providing a remission of general rates for owners of earthquake prone buildings who undertake strengthening work.
- Clarifying that the remission of targeted rates for properties under development applies to both residential and commercial properties.
- Extending the remission on Māori freehold land to other types of Māori land
- Providing a remission for vacant land if the vacant land is 'activated'.

Further details on the policies can be found in our attached Rates Remission and Postponement Policy.

Changes to Fees and User Charges

Our Revenue and Financing Policy guides our decisions on how to fund council services. We consider who benefits from a service (for example, individuals, parts of the community or the community as a whole) to help determine how the service should be funded.

The policy also sets targets for each Council activity, stating what proportion should be funded from user charges, general rates, targeted rates and other sources of income.

As part of the Long-term Plan, we have reviewed our fees and charges and made some changes. The full list of fees and charges is provided in Volume 2 of the plan from pages X to X.

The following areas have **material fee increases** because of the alignment of fees with market rates or implementation of Council Policy:

- **Transport network control and management** – the fees structure for Corridor Access Request applications will change to align with market rates
- **Parks & Reserves** – fee increases related to the implementation of the Temporary Trading & Events in Public Places Policy.
- **Parking** – introduction of paid carpark for motorcycle parks, in line with the Council's Parking Policy. More details are available in the Revenue and Financing Policy in Volume 2, from page X.

These **material fee increases** reflect the rising costs to Council to offer the services:

- **Waste minimisation services** – increased costs due to increases to the Waste Disposal Levy, brought in through the 2024 changes to the Waste Minimisation Act 2008.
- **Building control and facilitation** – new fee charged as part of the Corridor Access Request application process to recover the cost of the Wellington Underground Asset Map project.
- **Building control and facilitation, Development Control and Facilitation, Public Health Regulations** – fee increases reflect the increasing costs associated with the delivery of these services, including operating costs to support ageing digital systems, support improvements to delivery, and costs associated with developing and maintaining staff competencies.
- **Cemeteries** – fee increases for urns due to supplier price increases.

We are also introducing **new fees** in the following areas to streamline some Council booking processes or to offer new services:

- **Charged Up Capital** – the Charged Up Capital project is a Council initiative to increase the availability of publicly accessible electric vehicle charging facilities in Wellington. Fees will apply to battery charging (per kwh) and for parking in the spaces on which the chargers are located.
- **Parks & Reserves** – new fees related to the implementation of the Temporary Trading & Events in Public Places Policy.
- **Urban Planning & Policy** – new fee related to the Wellington Underground Asset Map project.
- **Wellington Gardens** – new fees related to the implementation of the Temporary Trading & Events in Public Places Policy, as well as for hiring Sexton's Cottage.
- **Marinas** – fees for Evans Bay boat ramp parking.

We also have **standard inflation increases** for the following areas:

- Swimming pools
- Recreation centres
- Golf course
- Cemetery
- Waterfront.

Infrastructure strategy summary

[The Council's Infrastructure Strategy has been amended as part of the 2025 LTP Amendment. Please refer to the statement on page 8 of this document for further information about the LTP Amendment.](#)

We all know that a city's infrastructure is crucial for residents to thrive, but it is often taken for granted. Poor infrastructure can have significant negative consequences on our city, affecting our environment, public health and safety, and community and business confidence.

However, dependable and future-proofed infrastructure is expensive and must be affordable, have benefits for future generations and meet the Council's other investment priorities.

In this Long-term Plan, we've prioritised funding for three waters infrastructure and are focusing our efforts on investigating our buildings and other assets to address significant earthquake prone issues and changing community demands.

We've identified five infrastructure challenges for this LTP, with more detail in our Infrastructure Strategy and Financial Strategy. These are significant problems that need long-term planning to solve them. There is no quick fix and these issues need funding across multiple years.

Five infrastructure challenges

1. *Population growth and changing demand*

We need to future-ready our infrastructure to serve our growing and changing population, so that we can foster liveable, safe, low-emission neighbourhoods and travel. Considerations include:

- Population growth and ageing demographic profile.
- Lack of growth capacity in transport and three waters systems.
- Changing community needs and service use patterns.

2. *Ageing and declining condition of infrastructure*

Much of the city's infrastructure was built in waves when parts of the city were urbanised, including a sizeable portion that was built after World War Two. This means a lot of our infrastructure will reach the end of its life in the next 30 years. Issues include:

- Some assets have exceeded their useful life.
- Historical lack of a coordinated, data-based approach to asset management, and data maturity, resulting in under investment in maintenance and renewals.

3. *Mitigation and adaptation to climate change*

Our city's infrastructure, including transportation and waste systems, play a key role in where we live, how we move around, and the industries we support. However, as a steep coastal city with many of our emergency lifeline routes and other critical assets situated at or near sea level, the functioning of our city depends on our infrastructure adapting and being resilient to climate change. Issues include:

- Global warming
- Increased frequency and intensity of extreme weather events
- Coastal hazards
- Climate adaptation costs.

4. *Earthquake hazards and earthquake prone buildings*

Wellington is built on shaky ground due to its location on an active tectonic boundary, and climate change makes things worse by causing land to sink and saturate the soil in low-lying areas. This combination increases the likelihood and severity of natural disasters in the city. Considerations include:

- Landslides
- Earthquakes
- Earthquake prone buildings.

5. *Affordability and deliverability*

The costs of maintaining, operating, renewing, and upgrading infrastructure are big and have been increasing quickly since the global pandemic. Obtaining the funds to improve our infrastructure is also becoming challenging as the costs increase. Local government funding is therefore a pressing issue and Councils are working with central government to address the funding issues and find a sustainable system for the future. Challenges include:

- Limited funding tools
- High inflation putting pressure on construction costs
- Constrained capacity of the construction market to deliver
- Increasing insurance costs.

We also recognise that we have not always consistently delivered the planned infrastructure programme. To ease the increase in everyday costs, and have a programme that can be fully delivered, all the individual budgets included in the draft Long-term Plan have been scrutinised and refined. The focus has been on ensuring we're delivering core services. A key part of ensuring deliverability includes a focus on budgeting for 75% of renewal spending (refer to the Infrastructure Strategy in Volume 3 from [page X](#) for more information).

Responding to the challenges

Solutions to these challenges are not simple. There is also a better outcome if we think holistically. We can achieve this by taking a consistent approach using sustainable principles in projects, and through collaborative and integrated planning. Five principal options for addressing our infrastructure challenges in the long-term are outlined in the Infrastructure Strategy:

1. *Prioritise growth areas*

- Phase investment for growth and urban form.
- Coordinate land use and infrastructure for cost-effective growth.
- Select priority areas: Tawa, Johnsonville, Central City, and Newtown.
- Focus on three waters network resilience and growth planning.

2. *Target emissions reductions for the greatest gains and operational efficiency*

- We have set an objective of net-zero emissions by 2050 through Te Atakura: First to Zero Strategy, with a target of a 57% reduction in city and the Council emissions by 2030.
- We've made progress already, with a 10% reduction in city emissions, and a 44% reduction in Council emissions.
- We have an emissions reduction plan which focuses on decarbonisation through electrification and efficiency. Council actions include electrifying our vehicle fleet and degasifying facilities such as heated pools.

3. *Grow our understanding of climate impacts and adaptation costs*

- Understand climate risks and embed resilience from the outset. This is critical for ensuring we meet our objectives for assets in terms of serviceability, financial return and social outcomes.
- Base our planning for climate change on modelling by NIWA for the Wellington Region, to anticipate heightened risks.
- Focus on gaining a systematic quantitative understanding of the localised impacts and developing adaptation plans, enabling us to plan for climate adaptation costs alongside future asset renewal cycles.

4. *Carry out strategic rationalisation to better manage the overall asset portfolio*

- Make sure our assets match what the community needs before spending on repairs or new assets. Consider selling or getting rid of some assets.
- Take a careful look at all assets, conducting strategic reviews, to ensure investments are financially sustainable and contribute to community outcomes.
- Foster coordination and integration across the whole organisation and city.
- Identify inefficiencies and overlaps in operating models and infrastructure.
- Use accurate asset condition data to assess and manage the assets in an effective manner.
- Remain abreast of technological advancements to address evolving community needs and enhance asset management practices.
- Employ a balanced approach of reactive and proactive investment; prioritising longevity and cost-effectiveness.
- Assess the necessity and potential for upgrades or replacements before undertaking asset renewal initiatives.
- Target renewals at 75% of unconstrained forecasts for the first 10 years, with the exception of the three waters network.

5. *Prioritise the interventions and work programme for affordability and deliverability*

- Apply a hierarchy of interventions, considering lower cost interventions before higher cost interventions; integrated land use and infrastructure planning, managing demand, making best use of what we have, and using best practice in business case development.
- Reprioritise and rephase the capital programme to manage affordability.
- Maintain financial capacity for the future.
- Adjust to external cost pressures.
- Prioritise non-asset solutions to maximise the use of our assets and deliver value for money and operational efficiency.

We cannot afford to continue maintaining, operating, and renewing all our assets as we have in the past e.g. adding more assets when affordability was less of an issue. This is now not sustainable. Therefore, we must pause and reset. This means taking a careful look at all of our assets and by conducting strategic reviews.

Financial affordability for both the Council and ratepayers means that we must focus on doing the right things at the right time in the most cost-effective way whilst deliberately managing risk. We will prioritise non-asset solutions to maximise the use of our assets and deliver value for money and operational efficiency.

The focus of the Infrastructure Strategy is addressing our infrastructure challenges. These challenges are heavily linked to the financial challenges, which are addressed in the Financial Strategy (in full in Volume 3 from [page X](#)), for example:

- The Council and residents of the city are facing affordability constraints. With higher interest rates, a greater proportion of rates income is being used to service our increasing debt, and with current high inflation our money does not stretch as far. For residents, the ability to pay more rates is limited, so we need to find ways to deliver the Council's operations within a constrained funding environment.
- Balance sheet (what we own and owe) resilience addresses the challenges of managing our capital expenditure and investments to support long-term financial sustainability and resilience.

Key infrastructure

- 2,757km of pipes across our three waters network
- 105 three waters pump stations
- Two wastewater treatment plants (Moa Point and Kārori)
- The Southern Landfill, Capital Compost, the Tip Shop and Recycle Centre
- 904km of footpaths
- 19,000 streetlights
- 700km of roads, with 40km of bike lanes, 8km of bus priority lanes and 2km of bridges and tunnels
- 200 seawalls
- Buildings and grounds for various cultural and sporting activities including the Town Hall, Tākina, TSB Bank Arena, Te Whaea National Dance and Drama Centre, Sky Stadium, Basin Reserve and City Gallery
- 275 social housing buildings
- 4,305ha of parks, reserves and beaches
- 387km of walking and biking tracks
- Botanic Gardens, Berhampore Golf Course, Berhampore Nursery, Clyde Quay Boat Harbour and Evans Bay Marina.
- 44 natural and 11 artificial sportsfields
- 4 cemeteries
- 108 playgrounds
- 7 skate parks
- 277 community facilities including: 7 swimming pools, 12 libraries, 5 recreation centres, 25 community centres, 1 marae, 13 community spaces in Council housing buildings, and 83 public toilets

Our strategic framework

The Community Outcomes and Strategic Priorities were identified with the Council and the community by looking at the data and evidence relating to the LTP Outcomes and Priorities, as well as the commitments made through various strategies. Our community outcomes are our long-term goals – what we want for the city in the next 10+years. The Council developed a set of strategic priorities, designed to look at what we want to achieve in the mid-term (3–10 years) which will support our journey to achieving our community outcomes. We tested these with the community using an online survey and community engagement hui in April and May 2023. The results of this mahi was reported on Let’s Talk – **Phase 1: Outcomes and Priorities | Let’s Talk | Wellington City Council**.

Priorities

From this we have nine strategic priorities that will guide our investment and help us to measure the impact of this investment.

Four of the strategic priorities are focused on significant infrastructure investment:

- Fix our water infrastructure and improve the health of waterways
- Transform our transport system to move more people with fewer vehicles
- Invest in sustainable, connected and accessible community and recreation facilities
- Transform our waste system to enable a circular economy

Five of the strategic priorities are focused on ongoing efforts that require community engagement, partnerships, and efficient and effective regulation and service delivery:

- Collaborate with our communities to mitigate and adapt to climate change
- Revitalise the city and suburbs to support a thriving and resilient economy and support job growth
- Increase access to good, affordable housing to improve the wellbeing of our communities
- Nurture and grow our arts sector
- Celebrate and make visible te ao Māori across our city

Strategic Approaches

Our five strategic approaches act as a lens and are embedded in everything we do.

| Integrating te ao Māori | Making our city accessible and inclusive for all | Embedding climate action | Engaging our community | Value for money and effective delivery |
|---|---|---|--|---|
| We are building a future where Te Tiriti is honoured through robust relationships with our Tākaī Here partners and Māori communities. By integrating Māori perspectives and thinking into every aspect of our work, we are maximising positive outcomes for Māori and fostering a more inclusive and equitable society for all. | We are creating a future where everyone can effortlessly find information, access our services, and engage in social and economic activities. Accessibility is for all – including those with mobility impairments, the neurodiverse, the elderly, children, individuals who are blind or have low vision, the d/Deaf community, non-English speakers, parents with pushchairs, and people with temporary injuries. By removing barriers, we are making inclusivity a reality for everyone. | We are proactively addressing the effects of climate change with urgency, supporting Wellingtonians to do the same. Through our continued efforts in biodiversity planning, we aim not only to minimise harm but to create positive environmental impacts. By acknowledging and preparing for future climate changes, we are committed to safeguarding and enhancing our environment for generations to come. | We are committed to engaging with Wellingtonians in ways that respect and reflect our diverse cultural contexts, ensuring every community voice is heard. By collaborating with communities to understand their aspirations for Wellington, we utilise a variety of methods to enhance the diversity, quality, and accessibility of our engagements. Our decision-making processes are evidence-informed, transparent, and focused on achieving the best outcomes for both current and future generations. | We are committed to using our resources efficiently and effectively to achieve the best possible outcomes, even within a constrained funding environment. By delivering high-quality, well-managed programmes and projects, we maximise value for our residents and our city. Additionally, we will actively seek innovative funding solutions, including advocating for central government support, to further enhance our initiatives and services. |

Cultural Outcome: A welcoming, diverse and creative city

For Wellington, a welcoming, diverse and creative city is one that:

- celebrates and uplifts te ao Māori,
- champions the arts, and
- embraces heritage, creativity, curiosity, and expression of our multi-cultural communities and identities.

We plan to:

- Bring the city to life with the possibility of art and culture around every corner.
- Integrate cultural heritage into our urban form.
- Enable built heritage to adapt and change to meet present and future needs such as accessibility, earthquake resilience and climate change.
- Support the arts, culture, and creative sector ecosystem through our activities.
- Celebrate our multi-cultural diversity by encouraging and enabling local events and festivals.
- Continue to work with Rainbow and Disabled communities to make their stories and histories visible and create safe, accessible spaces.
- Increase the presence of te ao Māori by supporting a growing understanding and recognition of local iwi narratives, identities, histories, and landmarks.

Investments to deliver on the Strategic Priorities

Celebrate and make visible te ao Māori across our city

- Shifting the focus of grant funding to local arts.
- Embedding Tūpiki Ora across Wellington City Council's services and activity areas. This will lead to a transformed city through:
 - An increasing number of streets, public spaces, and facilities with te reo Māori names
 - Urban design that reflects Māori histories and identities
 - Te Matapihi ki te Ao will demonstrate a narrative and perspective that is grounded in iwi history
 - Increased Māori capability across all of Council. An increased focus on Puanga in advance of Matariki celebrations, which is centred on the narrative and experience of local iwi.
 - Investment into Kaiwharawhara Stream will enable the mauri to be restored and allow all communities to better understand the significance of the stream to our Tākai Here partners.
- The Tākai Here partnerships programme provides ongoing contributions to infrastructure and community programmes.

Nurture and grow our arts sector

- Shifting the focus of grant funding to local arts.
- Developing alternative venues options for Toi Pōneke, to support artists, dancers, theatre practitioners, musicians and other artists.
- Continue the earthquake strengthening work for reopening the Wellington Town Hall in 2026. The Town Hall is a Grade One listed heritage building and is nearly 120 years old. It has been closed since the Seddon earthquake in 2013.
- Upgrading venues including an HVAC system for TSB, minor strengthening works on Bond Store, and façade strengthening work on the Opera House.
- Supporting, sponsoring and delivering events across the city to continue delivering a diverse range of cultural experiences for residents and visitors to the city.

Social Outcome: A city of healthy and thriving whānau and communities

For Wellington, a city of healthy and thriving whānau and communities is a city:

- where people feel safe and connected
- that takes an equity approach to caring for its people and
- provides awesome, vibrant and diverse places to meet and play

Our priorities are to:

- Increase access to good, affordable housing to improve the wellbeing of our communities
- Invest in sustainable, connected and accessible community and recreation facilities

We plan to:

- Deliver equitable outcomes for people who need more āwhina (support).
- Create safe and interesting environments that encourage social connections.
- Evolve towards a more sustainable, resilient and cohesive community facilities network, for people to connect, have fun and belong.
- Deliver a flourishing network of parks and recreation opportunities, interwoven into everyday life, that supports Wellingtonians to live well and connect to nature and each other.
- Improve the systems and processes of our public health and safety regulations and enforcement to ensure safety in our city and to make it easier to do business.
- Continue to support emergency preparedness and response.

Investments to deliver on the Strategic Priorities

Increase access to good, affordable housing to improve the wellbeing of our communities

- Complete Phase 2 of the Social Housing upgrade
- Continue our efforts towards meeting the target of providing 1,000 Te Kāinga affordable rental apartments by 2026. To date, we have opened three apartment buildings along Willis Street, comprising 210 units, with a fourth building of 78 units about to open.

Invest in sustainable, connected and accessible community and recreation facilities

- Begin design and engagement for the Grenada North Park sports field upgrades will begin, with the aim of initiating works in the early years of the LTP.
- Complete the new Kilbirnie skate park facility.
- Keep the Khandallah Pool open for at least a year before making a decision on its future. Establish a community advisory group to consider an engineering review and to identify whether it is possible to fix the pool within the current \$7.5m budget.
- Remediate the earthquake prone Kilbirnie Recreation Centre by 2028.
- Continue the work on Te Matapihi (the central library), progressing toward the scheduled opening in 2026. This project has been substantial, involving the earthquake strengthening of the building foundation and the reconstruction and reconfiguration of the library.
- Upgrade two dog parks to support the recent changes to the Dog Policy.
- Improve quality and provision of neighbourhood parks to support anticipated population growth (50,000-80,000 over 30 years).
- Create and enhance parks to ensure they are well-utilised, accessible, and fit-for-purpose.
- Overcome barriers such as lack of toilets, accessibility, and safety concerns.
- Meet increasing demand for quality, accessible, and resilient trails.

Economic Outcome: An innovative business friendly city

For Wellington, an innovative business friendly city is:

- provide good jobs for people
- operates successfully in a dynamic zero-carbon circular economy, and
- has efficient and fit-for-purpose regulatory processes.

Our priority is to:

- Revitalise the city and suburbs to support a thriving and resilient economy and support job growth.

We plan to:

- Build relationships with businesses and foster collaboration to improve city precincts and enhance the night-time economy.
- Work with businesses and tertiary education providers and deliver business capability programmes to support transitioning to a circular economy, job creation, career development and to build skills for the future workforce.
- Refocus and redesign regulatory services and interactions to be customer centric.
- Make procurement choices that support local business and employment ecosystems to thrive.
- Upgrade suburban town centres to improve the appeal of shopping and connecting with others locally.

Investments to deliver on the Strategic Priorities

Revitalise the city and suburbs to support a thriving and resilient economy and support job growth

- Use City Growth funding to revitalise the central city precinct, beginning with Courtenay Place.
- Progress the scheduled City Streets and Golden Mile projects as planned.
- Continue work on the new public park, Fredrick Street Park, situated alongside the Chinese Mission Hall and a new residential apartment block on Frederick Street.
- Over the next three years, we will investigate the best course of action for Te Ngākau Civic Square area. This includes the former Capital E building, the basement supporting the Town Hall, Te Matapihi, and the 'City to Sea' bridge to the waterfront. Options under consideration include the possibility of demolishing these structures.
- We will also explore potential options for earthquake-prone venues, including the Michael Fowler Centre, Bond Store, and Opera House.
- Include a new general rates differential for vacant land and derelict buildings to promote development in the city and ensure that owners of vacant sites and derelict buildings pay their fair share of costs. (For details, see the Rating Policy in Volume 2, from page [X](#)).

Urban Form: A liveable and accessible, compact city

For Wellington, a liveable and accessible, compact city has:

- affordable, warm, dry housing,
- zero-carbon accessible transport choices,
- resilient infrastructure fit for growth, and
- proudly visible te ao Māori and multicultural heritage.

Our priorities are to:

- Transform our transport system to move more people with fewer vehicles

- Collaborate with our communities to mitigate and adapt to climate change

We plan to:

- Work with Greater Wellington Regional Council to urgently deliver bus priority improvements, that support reduced travel times and increase the reliability of the services.
- Improve accessibility, safety, and resilience when maintaining and improving our roads, cycle lanes and footpaths.
- Work closely with the community in the delivery of cycleways and alternative transport choices for non-cyclists.
- Utilise the skills of Māori, mana whenua and local artists and creators to create a sense of place and identity when investing in infrastructure and placemaking.
- Ensure the lighting and cleanliness of the city supports a high-quality experience across the city.
- Improve planning and logistics for emergency responses, including slips, ensuring we work closely with disabled people to meet their needs effectively during emergencies.
- Address the earthquake resilience of Council-owned buildings and find creative ways to support private building owners to find solutions for their earthquake prone buildings.

Investments to deliver on the Strategic Priorities

Transform our transport system to move more people with fewer vehicles

- Continue the rollout of the Pāneke Pōneke Bike Network Plan. We plan to maintain the current rollout pace but at 85% of the planned cost, utilising higher quality materials, including those used during the trial.
- Progress the highest priority people friendly streets projects such as a second bus priority route through the central city and other improvements on the routes between the CBD and Miramar for biking, walking and bus priority.
- Developing, completing, and implementing 19 parking management plans. We have already introduced small changes to Newtown East (hospital side of the suburb) regarding the parking scheme and time restrictions as part of the Newtown Parking Plan. We will monitor the scheme until mid-2025 before making further modifications and finalising it.
- Continue public EV charger roll out (in Year 1 only).
- Every second year, we will commit to upgrading a town or suburban centre, aiming to enhance safety and access within the town centre and creating an attractive and functional space for community activity.

Collaborate with our communities to mitigate and adapt to climate change

- Continue the programme of renewals and upgrades of transport network resilience, including on key routes. Increased investment in retaining walls across the network.
- Progress an urban greening programme in the Central City to commence delivery of the Green Network Plan.
- Develop of local Climate Adaptation Plans to support the most affected communities, and prepare and adapt to the unavoidable impacts of climate change.
- Green the central city over the next 30 years.
- Develop two new urban parks, improve 20 existing urban spaces, and double the number of street trees (to 4,000) in the next 10 years.
- Respond to city growth and redevelopment by acquiring land for new parks and open spaces.

Environmental Outcome: A city restoring and protecting nature

For Wellington, a city restoring and protecting nature includes:

- providing easy access to nature,
- with systems to reduce waste and

- thriving biodiversity and nature-based solutions in natural and urban environments

Our priorities are to:

- Transform our waste system to enable a circular economy.
- Fix our water infrastructure and improve the health of waterways.

We plan to:

- Weave biodiversity through our urban landscape and continue to regenerate, protect and preserve our native plants and animals, following a strong biodiversity plan.
- Maintain green spaces, and when investing in infrastructure, parks, and open spaces:
 - Reflect Te Tiriti o Waitangi, our Tā kai Here partnership and mātauranga Māori
 - Improve access to nature for all ages and abilities
 - Respond to the needs of the community
 - Adapt to climate change
- Improve the resilience of our roads and other infrastructure to reduce the risk of slips caused by heavy rainfall and climate change, and support the community to do the same.
- Establish infrastructure and systems to increase resource circularity.

Investments to deliver on the Strategic Priorities

Transform our waste system to enable a circular economy

- Continue with the construction of the Sludge Minimisation Facility at Moa Point. Construction began in May 2023 and the expected completion date is around mid-2026. This facility will reduce the amount of sludge currently created and being deposited into the Southern Landfill by 60%, by creating a stable, dry, odourless product that can be more easily transported, and used in productive ways such as a soil conditioner and fuel for industrial heat.
- Continue creating a new landfill on top of an old one at the Southern Landfill. Resource consent was lodged in March 2023, a decision is due by mid-2024, and construction is expected to begin in late 2024. The new landfill is expected to be completed and operating in June 2026, which is when the resource consent for the current landfill expires.
- Implement the new kerbside collection system to include organics and increase the volume of recycling collected.

Fix our water infrastructure and improve the health of waterways

- Invest significant capital expenditure to fix our water infrastructure, including seismic improvements at the Wrights Hill drinking water reservoir, 'Very high criticality assets' reservoir water quality renewals, stormwater improvements, the CBD pump station rising main programme, renewal of the rising main on Victoria St, remediation work on the Karori effluent pipelines, renewals of some critical wastewater assets at the Moa Point and Western Wastewater Treatment Plants.
- Investigate and install water meters to make it easier to identify leaks and manage water losses throughout the network, and to reduce demand for water.

Ngā Kaikaunihera | Your Councillors

Wellington City Council is made up of 15 councillors and a Mayor. Like all other local authorities in New Zealand, the Council is elected every three years. The Mayor is elected “at large”, meaning by all the city’s residents. Councillors are elected by voters from their respective geographical areas (wards). The last election was on 8 October 2022, with a by-election on 17 February 2024 in the Lambton Ward. We also have two Pouwiwi representatives of our mana whenua partners who sit on our Council committees.

Mayor Tory Whanau

Elected: 2022

Chair: Te Kaunihera o Pōneke | Wellington City Council, and Ngutu Taki | CEO Performance Review Committee

mayor@wcc.govt.nz

Deputy Mayor Laurie Foon
Paekawakawa Southern Ward

Elected: 2019

Deputy Chair: Te Kaunihera o Pōneke | Council and Unaunahi Ngaio | Chief Executive Performance Review Committee

laurie.foon@wcc.govt.nz

Councillor Nureddin Abdurahman
Paekawakawa Southern Ward

Elected: 2022

Deputy Chair: Kōrau Mātinitini | Social, Cultural, and Economic Committee

nureddin.abdurahman@wcc.govt.nz

Councillor John Apanowicz
Takapū Northern Ward

Elected: 2022

Deputy Chair: Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee

john.apanowicz@wcc.govt.nz

Councillor Tim Brown
Motukairangi Eastern Ward

Elected: 2022

Chair: Kōrau Tūāpapa | Environment and Infrastructure Committee

tim.brown@wcc.govt.nz

Councillor Diane Calvert
Wharangi Onslow-Western Ward

Elected: 2016

diane.calvert@wcc.govt.nz

Councillor Ray Chung
Wharangi Onslow-Western Ward

Elected: 2022

ray.chung@wcc.govt.nz

Sarah Free
Motukairangi Eastern Ward
Elected: 2013, and served as Deputy Mayor 2019–2022

Chair: Koata Hātepe | Regulatory Processes Committee

sarah.free@wcc.govt.nz

Councillor Rebecca Matthews
Wharangi Onslow-Western Ward

Elected: 2019

Chair: Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee

Deputy Chair: Kōrau Tūāpapa | Environment and Infrastructure Committee

rebecca.matthews@wcc.govt.nz

Councillor Ben McNulty
Takapū Northern Ward

Elected: 2022

Deputy Chair: Koata Hātepe | Regulatory Processes Committee

ben.mculty@wcc.govt.nz

Councillor Teri O’Neill
Motukairangi Eastern Ward

Elected: 2019

Chair: Kōrau Mātinitini | Social, Cultural, and Economic Committee

teri.oneill@wcc.govt.nz

Councillor Iona Pannett
Pukehinau Lambton Ward

Elected: 2007

iona.pannett@wcc.govt.nz

Councillor Geordie Rogers
Pukehinau Lambton Ward

Elected: 2024 (by-election)

geordie.rogers@wcc.govt.nz

Councillor Tony Randle

Takapū Northern Ward

Elected: 2022

Deputy Chair: Unaunahi Māhirahira | Audit and Risk Committee

tony.randle@wcc.govt.nz

Councillor Nikau Wi Neera
Te Whanganui-a-Tara Māori Ward

Elected: 2022

Chair: Pītau Pūmanawa | Grants Subcommittee

nikau.wineera@wcc.govt.nz

Councillor Nicola Young
Pukehinau/Lambton Ward

Elected: 2013

Deputy Chair: Pītau Pūmanawa | Grants Subcommittee

nicola.young@wcc.govt.nz

Holden Hohaia

Pouiwī / Mana Whenua Representative

Contact: holden.hohaia@wcc.govt.nz

Liz Kelly

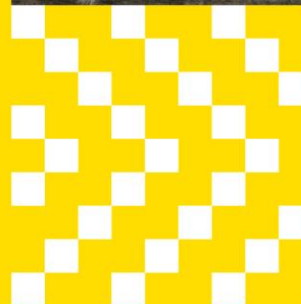
Pouiwī / Mana Whenua Representative

Contact: liz.kelly@wcc.govt.nz

Tō te Kaitātari Kaute Whakaaro | Independent Auditors Report

Tō mātou mahere ngahuru tau Our 10-year Plan

2024-34 Long-term Plan Volume 2 – Our activities and financial information



Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

1. Te mana urungi Governance

Our governance work includes all the activities that support Council decision-making and ensure we are accountable to the people of Wellington.

Overview

Our governance activities include managing local elections, informing residents about the city and the issues or challenges it faces, listening to residents’ views and making decisions in the best interests of Wellingtonians. This area also drives our focus on being open and talking with people who live in Wellington about the plans and decisions we make for our city. We also operate the City Archives, where the public can access historic information about Wellington, and property information. The Governance activity is responsible for the development of strategies, policies and plans.

The key groups of activities under this strategic area are below, along with their alignment to the Council’s strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all Council decision making, governance information and engagement activities. The Tūpiki Ora Māori Strategy priorities agreed with Tākai Here partners, includes that Council decision-making is underpinned by Te Tiriti o Waitangi and actively includes and considers Māori and mana whenua perspectives and values. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity Group | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|--|---|---|--|
| 1.1 Governance, information and engagement | Social wellbeing: A city of healthy and thriving whānau and communities | Governance activities contribute to all of the strategic priorities through managing the decision-making processes. | <ul style="list-style-type: none">▪ Tūpiki ora Māori Strategy▪ Te Atakura First to Zero – Zero Carbon Strategy▪ Infrastructure Strategy 2024▪ Finance Strategy 2024 |

How we will embed Strategic Approaches in this activity

Strategic Approaches are about how we will deliver our work. They are important and will be applied to everything we do.

| | |
|--|---|
| Integrating te ao Māori | Ensure the voices and perspectives of our Tākai Here partners hapori Māori, rangatahi, takatāpui and whānau hauā/ tangata whai kaha are uplifted, valued and embedded in decision-making. Support whānau wellbeing through Council activities, decisions, and planning. |
| Making our city accessible and inclusive for all | Continue to work to improve the accessibility of our decision-making, information, services and how we communicate and engage with our communities. Ensure efforts are made to overcome barriers and address disparities in participation in everyday activities. |
| Embedding climate action | Through our actions and decisions, we support an approach to climate change solutions that are fair and equitable for all involved. We will support community discussions and planning to mitigate the impacts of climate change. |
| Engaging our community | Focus on inclusive and transparent decision making and seeking community feedback on the effectiveness of, and satisfaction with, our programmes. |

Value for money

Make future focused, strategic and integrated decisions with sound information and research.

1.1 Te mana urungi, ngā pārongo me te whai wāhi

Governance, information and engagement

Purpose

Our governance work includes all of the activities that support Council decision-making and ensures we are accountable to the people of Wellington.

This includes:

- running local elections
- holding meetings;
- informing residents about the city and our work; and
- seeking input from residents and engaging them in our decision-making.

Activities

| Activities in this group | Services we deliver |
|--------------------------------------|--|
| 1.1.1 City governance and engagement | <ul style="list-style-type: none">■ Providing accurate and professional advice, research and administrative support to elected members and community boards■ Organising local body elections, and encouraging all Wellingtonians to have their say on who will govern their city■ A contact centre and website providing 24/7 access to information and a place to log service faults■ Facilitating community engagement and consultation on key decisions facing the city, including facilitating input from Council advisory groups■ Provide information to the public about our services and change proposals |
| 1.1.2 Civic Information | <ul style="list-style-type: none">■ Setting policy and bylaws, carrying out planning and budgeting and reporting our performance |
| 1.1.3 City Archives | <ul style="list-style-type: none">■ Management of archival information in line with legislation |

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|----------|----------------------|------------|
|----------|----------------------|------------|

1.1 Governance, information and engagement

We do not anticipate any significant negative effects associated with the provision of these services.

N/A

Rationale for Activities

- To ensure the Council meets the requirements of the Local Government Act and other statutory requirements.
 - To ensure that residents of Wellington are actively involved in decision-making for the city and have access to information.
- To develop, maintain and inspire meaningful partnerships so that our partnerships with mana whenua, tangata whenua and Māori within our community are mana enhancing.
 - To weave te ao Māori knowledge and research together so that Māori are empowered by Council to prosper and succeed as Māori.
- To provide Māori organisational leadership so that Māori are empowered to lead the Council.

Statement of levels of service and performance measures

Activity – 1.1 Governance, information and engagement

Level of service statements:

- Facilitate democratic decision making and provide open access to information to build trust and confidence.
- Reduce organisational greenhouse gas emissions.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|-------------------|--|---------------------------------|---------------------|
| (%) Meeting and committee agendas made available to the public within statutory timeframes ¹ | Accessibility | 100% (22/23 FY) | 100% | Quarterly |
| % of residents who believe they have adequate opportunities to participate in city decision-making and have their say in Council activities | Accessibility | 38% (RMS2024) | 40%-45% ² | Annual |
| (%) Residents who agree that Council information is easy to access (via website, libraries, social media) | Accessibility | 49% (22/23 FY) | 55% | Annual |
| Council's consultations are implemented in accordance with the principles of the Local Government Act 2002 | Reliability | 100% (April 2024) | 100% | Quarterly |
| (%) Contact Centre contacts responded to within target timeframes ³ | Responsiveness | 90% (22/23 FY) | 90% | Quarterly |
| By 2027 overall channel reach will be more than 26 million | Accessibility | 25,553,377 (Sept 2023) | >26 million | Annual |
| WCC Group greenhouse gas emissions (tCO ₂ -e decreasing) | Sustainability | Total 98,791 (Scope 1 48,978; Scope 2 2,072; Scope 3 47,742) (FY22/23) | Achieve 2050 target of net zero | Annual |

1. The statutory timeframe is defined as at least two working days before every meeting as per the Local Government Official Information and Meetings Act 1987

2. The target of 40-45% has been set using data from the 2021-31 LTP KPI and baseline results from the question relating to this KPI run in the 2024 Residents Monitoring Survey
3. The target timeframes are defined as; % of calls handled answered within 240 seconds; % of emails received responded to within 24 hours

Key service level changes

Community Engagement

We are investing in a new Advisory Group model to improve our relationships and outcomes. This includes the establishment of a new Ethnic Communities Advisory Group which met for the first time in December 2024.

Affordability

While most core services remain unchanged, we will stop collecting community archives from the public at the City Archive. This is a cost neutral level of service change, which will reduce the longer-term requirements for both physical storage and resourcing to manage this material.

Additionally, we are reallocating resources from climate mitigation initiatives to enhance our focus on adaptation planning and engagement.

What it will cost

Operating Expenditure

| Activity Component | | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--------------------------------------|---------|----------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| 1.1.1 City governance and engagement | Expense | | 11,948,776 | 13,087,827 | 11,710,452 | 12,319,642 | 13,283,993 | 12,749,258 | 13,482,548 | 14,714,483 | 14,172,334 | 14,979,459 |
| | Income | | (26,781) | (221,901) | (27,945) | (28,531) | (236,176) | (29,655) | (30,218) | (249,895) | (31,347) | (31,911) |
| 1.1.2 Civic information | Expense | | 7,526,393 | 7,766,777 | 7,699,220 | 8,055,816 | 8,304,889 | 8,449,094 | 8,762,291 | 9,115,671 | 9,339,992 | 9,641,872 |
| | Income | | (342,250) | (349,437) | (284,083) | (290,048) | (295,849) | (301,470) | (307,198) | (313,035) | (318,670) | (324,406) |
| 1.1.3 City Archives | Expense | | 2,783,412 | 3,559,715 | 3,619,327 | 3,719,688 | 3,798,973 | 3,858,166 | 3,964,818 | 4,072,544 | 4,148,863 | 4,241,113 |
| | Income | | (147,748) | (150,851) | (154,169) | (157,407) | (160,555) | (163,606) | (166,714) | (169,882) | (172,940) | (176,053) |
| Total | | | 21,741,802 | 23,692,131 | 22,562,802 | 23,619,159 | 24,695,275 | 24,561,787 | 25,705,526 | 27,169,885 | 27,138,234 | 28,330,074 |

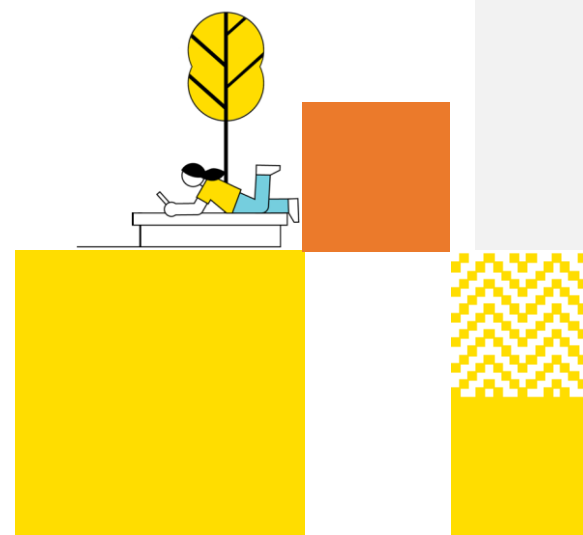
Capital Expenditure

| Activity Component | | Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--------------------------------------|--|------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 1.1.1 City governance and engagement | | | 0 | 146,449 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | | | 0 | 146,449 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Funding impact statement (\$000s)

| 1.1 Governance Information and Engagement | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 22,248 | 24,198 | 23,069 | 24,125 | 25,201 | 25,068 | 26,212 | 27,176 | 27,144 | 28,336 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 517 | 722 | 466 | 476 | 693 | 495 | 504 | 733 | 523 | 532 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 22,765 | 24,920 | 23,535 | 24,601 | 25,894 | 25,563 | 26,716 | 27,909 | 27,667 | 28,868 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 13,898 | 15,263 | 14,149 | 14,579 | 15,470 | 14,963 | 15,517 | 16,401 | 15,863 | 16,487 |
| Finance costs | 30 | 33 | 36 | 38 | 40 | 43 | 47 | 54 | 55 | 56 |
| Other operating funding applications | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Internal charges | 7,816 | 8,069 | 7,778 | 8,410 | 8,853 | 9,041 | 9,640 | 10,442 | 10,737 | 11,314 |
| Total applications of operating funding (B) | 21,754 | 23,374 | 21,974 | 23,037 | 24,373 | 24,057 | 25,214 | 26,907 | 26,665 | 27,867 |
| Surplus (deficit) of operating funding (A-B) | 1,011 | 1,546 | 1,561 | 1,564 | 1,521 | 1,506 | 1,502 | 1,002 | 1,002 | 1,002 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,011) | (1,400) | (1,561) | (1,564) | (1,521) | (1,506) | (1,502) | (1,002) | (1,002) | (1,002) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,011) | (1,400) | (1,561) | (1,564) | (1,521) | (1,506) | (1,502) | (1,002) | (1,002) | (1,002) |

| 1.1 Governance Information and Engagement | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| —to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| —to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| —to replace existing assets | 0 | 146 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | (0) | (0) | 0 | (0) | (0) | (0) | 0 | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | (0) | 146 | (0) | 0 | (0) | (0) | (0) | 0 | (0) | (0) |
| Surplus (deficit) of capital funding (C-D) | (1,011) | (1,546) | (1,561) | (1,564) | (1,521) | (1,506) | (1,502) | (1,002) | (1,002) | (1,002) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 505 | 1,040 | 1,055 | 1,058 | 1,015 | 1,000 | 996 | 996 | 996 | 996 |



[Changes to this document are reflected in other financial information that is included as part of the amendment of the 2024-34 Long-term Plan.](#)

2. Te Taiao me te Tūāhanga Environment and Infrastructure

This area covers an extensive range of Council services, and includes everything from open spaces, waste reduction and energy conservation to water, wastewater and stormwater. Our conservation attractions Wellington Zoo and ZEALANDIA - Te Māra a Tāne, are also part of this portfolio.

Overview

Pōneke boasts rich parks and open spaces that support active recreation, thriving ecosystems, and climate resilience. Wellington Zoo and Zealandia support indigenous plants and wildlife to thrive. Parks and open space assets, especially coastal assets, will require more investment due to climate change, increasing storm events, and sea level rise. During the period 2024-2027, detailed climate adaptation planning will be conducted for key parts of the city, and this will help inform investment choices for the 2027-37 LTP. The landfill generates approximately 80% of the Council's emissions. Big waste asset investments are needed to shift from a model that manages waste to a system that enables people to avoid waste going to the landfill in the first place. Where available we will seek central government funding that enables this transition.

Despite meeting health standards, the current water supply network faces material challenges and does not meet all service levels. Many assets have

exceeded their expected lifespan, with 31% of drinking water lost through public pipes and an additional 10% on private property. Around 30% of the network is at or near the end of its life, and over 50% will need replacement within 30 years. Prioritising leak repairs over additional supply investment is crucial to increase water availability.

Compliance with the National Policy Statement-Freshwater Management (2020) by 2040 is essential. This aims to improve freshwater quality, protect public health, and respect community aspirations. Upgrading wastewater assets is necessary to meet service levels, including replacing poor-condition pipes and preventing sewage overflows during heavy rain. Completing the sludge minimisation facility and increasing network capacity to prevent stormwater overflow are priorities.

The stormwater system's purpose is to prevent flooding and associated health risks by draining rainwater through pipes, culverts, and sumps, as well as overland flow paths and open channels. However, variations in

design standards across the city mean some areas are more prone to flooding than others.

The key groups of activities under this strategic area are below, along with their alignment to the Council's strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all nature and climate activities, including activities undertaken by Wellington Zoo Trust and Zealandia Te Māra a Tāne.

The Tūpiki Ora Māori Strategy action plan outlines our priorities in its waypoint, Tiakina te taiao | Caring for our environment, including that water quality and quantity initiatives are aligned to mana whenua and Māori aspirations, and our waste programme is being delivered in partnership with our Tākai Here partners wherever possible and in ways that are culturally sensitive and responsive to the histories of our Tākai Here partners.

More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|------------------------------------|---|--|--|
| 2.1 Parks, beaches and open spaces | Social wellbeing: A city of healthy and thriving whānau and communities | Invest in sustainable, connected and accessible community and recreation facilities | <ul style="list-style-type: none">■ Te Whai Oranga Pōneke – Open Spaces and Recreation Strategy■ Our Natural Capital |
| 2.2 Waste | Environmental wellbeing: A city restoring and protecting nature | Transform our waste system to enable a circular economy | <ul style="list-style-type: none">■ Te Atakura First to Zero – Zero Carbon Strategy■ Green Network Plan■ A zero-waste future for Wellington – Zero Waste Strategy■ Wellington Regional Waste Management and Minimisation Plan |
| 2.3 Water network | Urban form – A liveable and accessible, compact city | Fix our water infrastructure and improve the health of waterways | ■ Spatial Plan – Our City Tomorrow |
| 2.4 Wastewater | | | ■ District Plan 2024 |
| 2.5 Stormwater | | | ■ Infrastructure Strategy 2024 |
| 2.6 Conservation organisations | Environmental wellbeing: A city restoring and protecting nature | Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | <ul style="list-style-type: none">■ Our Natural Capital |



How we will embed Strategic Approaches in this activity

Strategic Approaches are about how we will deliver our work. They are important and will be applied to everything we do.

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

| | |
|---|--|
| Integrating te ao Māori | We recognise the unique role that Mana Whenua play as kaitiaki for te taiao and grounding our approach to environmental wellbeing in mātauranga Māori. Wai is also a priority for mana whenua and Hapori Māori. We will seek opportunities for co-design with our Takai Here partners on initiatives that include our environment. |
| Making our city accessible and inclusive for all | Providing spaces in nature that are accessible and inclusive including by wheelchair and pushchair, as well as places to rest. We will encourage reuse, repurposing, recycling and processing by providing a network of services close to communities. We will seek to provide information that is accessible and easy to find and use so that the disabled community can find services and facilities that meet their individual needs. We will support the accessibility of parking spaces, and footpaths to enable everyone to access open spaces and attractions. We will continue to ensure everyone in Wellington has access to safe, clear water, and is serviced by wastewater and stormwater removal. |
| Embedding climate action | <p>We will continue to embed climate change mitigation and adaption in all decisions and actions for our natural environment. We will utilise nature-based solutions to address infrastructure resilience and climate issues. We will continue to develop a waste system that reduces carbon emissions. We will ensure our city has the capacity and capability to manage and reduce its waste in extreme events and day-to-day operations. We will support the conservations organisations to work across the region and with communities to protect and enrich our natural environment - our streams, bush and birds for the health and safety of our people, our resilience to impacts of climate change and for the health of te taiao.</p> <p>We are planning for two additional water reservoirs to increase resilience in the face of climate change related droughts. As we find and repair leaks in the wastewater pipe network, we will seek to understand the sea level rise issues and include any mitigation as we go. We will focus on understanding where the greatest flooding risks are and prioritise investment in nature-based solutions and flood containment in those areas.</p> |
| Engaging our community | Providing ongoing education and opportunities for residents to participate in climate change mitigation and adaptation efforts, to promote community resilience and engagement in the process. We will continue to provide waste education programmes in schools and communities, and actively involve the community in design and delivery of resource efficiency systems, contributing to a culture shift towards reduction of waste. Our conservation organisations provide spaces for residents and visitors to Wellington to directly engage and connect with te taiao and our indigenous plants and animals. We will continue to communicate and actively involve our community in our overarching water strategies and decision making. |
| Value for money | Making future-focused decisions that benefit future generations and consider the impact on the environment and climate change. We will manage rates and borrowing affordability by planning a renewals programme funded at 75% of projected requirements, prioritising assets with the worst condition levels. For operational and financial efficiency and overall affordability Wellington Water has prioritised repairing and replacing highest criticality assets in a very poor and poor condition. We will prioritise investment in stormwater filtration and flood protect in conjunction with or ahead of transport infrastructure investment, public realm, or housing development. |

2.1 Ngā Māra, ngā matatāhuna, me tētehi papa wātea kākāriki nui

Gardens, Beaches and Green Open Spaces

Purpose

The city’s parks, gardens and coastlines are what makes Pōneke a great place to live. They are integral to the health of the city and Wellingtonians by providing spaces to connect to te taiao, for recreation, community gatherings and events. One-eighth of Wellington’s area is reserve and has been protected for generations. It is a vital and iconic part of Wellington’s landscape and supports nature to thrive. Our open space and reserves are crucial to the city’s response to climate change by acting as a carbon sink, supplementing the stormwater network, especially in severe weather events, and enhancing biodiversity in the city.

To ensure these spaces continue to contribute to a high quality of life for all Wellingtonians, we invest to protect, maintain and develop these areas.

The work we do makes the city’s environment greener and more pleasant for all Wellingtonians – it improves our quality of life and sense of pride in the city. These spaces also make Wellington an attractive place to visit.

Activities

| Activities in this group | Services we deliver |
|-------------------------------|--|
| 2.1.1 Parks and reserves | Managing and maintaining: 4,146 hectares of parks, reserves and beaches 160 buildings located in parks, reserves or beach areas for community use A number of heritage features are among these assets, including waahi tapu sites, archaeological sites, historic gates and heritage trees |
| 2.1.2 Wellington gardens | Managing assets and maintaining the Wellington gardens Over 200,000m ² of formally maintained horticultural areas Four gardens: Wellington Botanic Garden; Ōtari Wilton’s Bush; Truby King Park and Bolton Street Cemetery |
| 2.1.3 Beaches and coast | Managing and maintaining 42 coastal structures including boat ramps, wharves, slipways and seawalls |
| 2.1.4 Urban ecology | Improving urban ecology through restoration planting and appropriate management of biosecurity issues and animal pests Supporting community environmental initiatives |
| 2.1.5 Trails | Managing and maintaining 367 kilometres of recreational walking and mountain bike tracks Walk-able and ride-able surfaces catering for multiple use access, walking, buggies and mountain bikes unless specified otherwise. |
| 2.1.6 Waterfront public space | Managing daily activity on the waterfront, including property management, parking, cleaning, security and general maintenance |

Rationale for Activities

- To provide access to green open spaces. High quality natural and green environments contribute to off-setting our carbon emissions and enhance Wellington’s sense of place – making it a great place to live, work and play.
- To provide public places to congregate. Accessible and high-quality open spaces encourage people to gather, share activities and connect with each other.
- To provide access to recreational opportunities. These activities provide high quality open spaces for a wide range of recreation activities, such as walking and mountain biking.
- Water sensitive urban design: The green network and spaces throughout the City are an important part of the stormwater network and will increasingly be used to supplement the underground network of pipes.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington.

Some of these activities may have some negative effects that need to be managed or mitigated.

Key service level changes

To manage affordability, Parks, beaches and open spaces services remain at current levels with no increases. This means a reduction in the previously planned upgrades across the activities in this grouping. There may also be some tactical green space service level changes in response to managing within tighter financial constraints, such as to garden bedding displays or mowing.

We will review several buildings in the activity, particularly waterfront commercial buildings, to assess their potential for future savings. Over the next 10 years we will also prioritise critical renewal and upgrade work, such as safety initiatives on the waterfront. However, there is funding in the Long-Term Plan in years 3 (\$70,000) and 6 (\$70,000) for two additional fenced dog exercise areas.

Alongside GWRC, we will contribute \$100,000 per year to community organisation Capital Kiwi who will work with mana whenua and private landowners to continue to enhance landscape-level pest control, support biodiversity goals, and boosts tourism through the re-introduction of kiwi to the Wellington area.

The Begonia House upgrade will not be fully funded in this plan. The full budget required for the refurbishment and the preferred option for the facility is \$25m. The current budget in the LTP is \$7m for core maintenance work. We will do the minimum work to keep Begonia House operational within this budget.

Due to many of the Begonia House building components being at the end of their serviceable life and the need to make capital programme savings, we plan to demolish the building and landscape the area. As part of the capital programme review, we have increased investment for Begonia House upgrade. We will carry out renewals where possible, while some assets will be demolished and replaced with temporary buildings to ensure the continued operation of Begonia House. We will be also work with community group to support public fundraising, which will enable further improvements to be made to Begonia House. We are will be. This addresses the building safety concerns.

The capex review means we will be demolition the carpark to allow the Fale Malae project to happen. In the meantime, Frank Kitts carpark will remain open until we demolition. Project will be rescaled down and will be repahsed into the outer years. (timcline of the Garden of Beneficence coming)

In this proposal, works related to the Garden of Beneficence will not be able to commence until years 11+ of the LTP and Council would not benefit from cost efficiencies associated with aligning the timing of the construction works with the adjacent Fale Malae works.

Commented [KG1]: @Phil Becker

| Activity | Key negative effects | Mitigation |
|--|--|--|
| 2.1 Gardens, Beaches and Green Open Spaces | Recreational use of the city's green open spaces can have negative effects on the immediate environment. In most cases, these are not significant. | In our management of the city's green open spaces, we seek to balance recreation needs against environmental protection. |
| | Service delivery in a challenging natural environment and managing effects of climate change. | Further analysis and investigation needs to be undertaken to understand the effects over the next 11 to 30-year period. Assets at risk need to be identified and decisions made around reinforcing or removing these assets. |

Statement of levels of service and performance measures

Activity: 2.1 Gardens, Beaches and Green Open Spaces

Level of Service Statement: Provide access to green open spaces and enhance biodiversity to improve the quality of our natural environment.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|---------------------|-------------------|--------|---------------------|
| (%) Residents satisfied with the quality and maintenance of open spaces (local parks and reserves, botanic gardens, beaches and coastal areas, walkways and trails, waterfront, forested areas, green belts) | Client Satisfaction | 71% (22/23 FY) | 80% | Annual |
| Cost (\$) to the ratepayer per visitor to the Wellington Botanic Gardens and Otari-Wilton's Bush | Affordability | \$4.70 (22/23 FY) | \$7.00 | Annual |
| (%) Perception that types of open spaces are easy to access, including walkways and trails, local parks and reserves, forested reserves, beaches, and coastal areas | Accessibility | 78% (RMS 2024) | 80% | Annual |

What it will cost

Operating Expenditure

| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-----------------------------|----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 2.1.1 Parks and Reserves | Expense | 24,181,489 | 26,202,893 | 27,785,118 | 29,453,379 | 30,855,295 | 32,826,560 | 34,758,596 | 37,124,017 | 38,700,953 | 40,523,989 |
| | Income | (1,275,491) | (1,301,793) | (1,330,432) | (1,359,702) | (1,388,255) | (1,416,020) | (1,442,925) | (1,470,340) | (1,498,277) | (1,525,246) |
| 2.1.2 Wellington gardens | Expense | 7,690,175 | 8,046,130 | 8,344,895 | 8,840,251 | 9,140,316 | 9,511,981 | 9,972,719 | 10,443,625 | 10,810,415 | 11,497,126 |
| | Income | (878,630) | (788,600) | (805,949) | (823,680) | (840,977) | (857,796) | (874,095) | (890,702) | (907,626) | (923,963) |
| 2.1.3 Beaches and coast | Expense | 1,800,156 | 1,772,814 | 1,867,312 | 1,996,515 | 1,983,505 | 2,065,463 | 2,167,551 | 2,294,605 | 2,374,205 | 2,434,010 |
| | Income | (60,105) | (61,307) | (62,656) | (64,034) | (65,379) | (66,686) | (67,953) | (69,244) | (70,560) | (71,830) |
| 2.1.4 Urban Ecology | Expense | 5,137,204 | 5,094,249 | 5,178,118 | 5,348,473 | 5,498,979 | 5,827,489 | 5,989,116 | 6,106,220 | 6,234,752 | 6,395,081 |
| 2.1.5 Trails | Expense | 1,439,380 | 1,460,269 | 1,470,957 | 1,474,806 | 1,415,282 | 1,645,784 | 1,634,520 | 1,621,833 | 1,604,802 | 1,616,565 |
| 2.1.6 Wellington Waterfront | Expense | 17,287,103 | 17,643,891 | 17,864,212 | 16,835,451 | 16,202,718 | 16,678,244 | 17,730,230 | 18,171,760 | 18,141,243 | 18,487,483 |
| | Income | (501,636) | (514,686) | (526,009) | (537,332) | (548,361) | (559,068) | (569,690) | (580,514) | (591,269) | (601,912) |
| Total | | 54,819,646 | 57,553,861 | 59,785,567 | 61,164,129 | 62,253,123 | 65,655,951 | 69,298,069 | 72,751,259 | 74,798,638 | 77,831,303 |

| Capital Expenditure | | | | | | | | | | |
|-----------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 2.1.1 Parks and Reserves | 6,973,324 | 12,429,321 | 6,099,867 | 8,823,350 | 4,166,276 | 12,044,180 | 13,148,810 | 23,257,113 | 16,345,752 | 15,538,378 |
| 2.1.2 Wellington gardens | 1,311,440 | 3,800,530 | 5,827,611 | 519,528 | 3,500,788 | 2,429,288 | 642,134 | 2,695,966 | 4,350,273 | 2,685,157 |
| 2.1.3 Beaches and coast | 1,354,636 | 2,231,871 | 850,738 | 509,770 | 855,779 | 653,236 | 826,916 | 594,298 | 825,557 | 840,417 |
| 2.1.5 Trails | 1,342,644 | 1,216,789 | 1,933,901 | 3,264,445 | 2,708,986 | 3,128,915 | 3,649,847 | 1,478,932 | 1,679,563 | 3,386,071 |
| 2.1.6 Wellington Waterfront | 4,984,642 | 5,298,683 | 5,229,643 | 10,154,941 | 36,208,379 | 14,183,965 | 2,124,072 | 1,740,027 | 1,762,701 | 2,001,876 |
| Total | 15,966,685 | 24,977,194 | 19,941,761 | 23,272,034 | 47,440,207 | 32,439,584 | 20,391,779 | 29,766,336 | 24,963,847 | 24,451,899 |

Funding impact statement (\$000s)

| 2.1 Parks, Beaches and Open Spaces | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | | 52,063 | 57,707 | 59,939 | 61,317 | 62,406 | 65,809 | 69,451 | 72,903 | 74,950 |
| Targeted rates (other than a targeted rate for water supply) | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | | 190 | 87 | 89 | 91 | 92 | 94 | 96 | 98 | 100 |
| Fees and charges | | 2,425 | 2,478 | 2,532 | 2,588 | 2,642 | 2,694 | 2,746 | 2,798 | 2,851 |
| Interest and dividends from investments | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | | 54,679 | 60,271 | 62,560 | 63,996 | 65,141 | 68,598 | 72,293 | 75,798 | 77,900 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | | 28,090 | 29,104 | 30,101 | 31,227 | 32,132 | 33,952 | 35,027 | 36,182 | 37,201 |
| Finance costs | | 5,929 | 6,670 | 7,251 | 7,610 | 7,987 | 8,519 | 9,221 | 10,068 | 10,226 |
| Other operating funding applications | | 170 | 170 | 170 | 170 | 120 | 120 | 120 | 120 | 120 |
| Internal charges | | 10,495 | 10,816 | 10,721 | 11,484 | 12,055 | 12,562 | 13,254 | 14,068 | 14,417 |
| Total applications of operating funding (B) | | 44,685 | 46,761 | 48,243 | 50,491 | 52,293 | 55,153 | 57,621 | 60,438 | 61,964 |

| 2.1 Parks, Beaches and Open Spaces | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Surplus (deficit) of operating funding (A-B) | 9,994 | 13,511 | 14,317 | 13,504 | 12,847 | 13,445 | 14,672 | 15,360 | 15,936 | 16,988 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 6,520 | 2,768 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 | 320 |
| Increase (decrease) in debt | 5,653 | 11,146 | 5,305 | 9,448 | 27,753 | 15,907 | 5,400 | 14,087 | 8,708 | 7,144 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 5,973 | 11,466 | 5,625 | 9,768 | 34,593 | 18,995 | 5,720 | 14,406 | 9,028 | 7,464 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| —to meet additional demand | 2,386 | 3,101 | 1,459 | 4,798 | 1,726 | 8,899 | 8,729 | 18,654 | 12,455 | 10,611 |
| —to improve level of service | 5,100 | 8,689 | 4,243 | 7,750 | 32,632 | 11,550 | 2,080 | 1,544 | 399 | 763 |
| —to replace existing assets | 8,481 | 13,187 | 14,240 | 10,724 | 13,082 | 11,990 | 9,582 | 9,568 | 12,110 | 13,077 |
| Increase (decrease) in reserves | 0 | (0) | 0 | 0 | 0 | (0) | 0 | (0) | 0 | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 15,967 | 24,977 | 19,942 | 23,272 | 47,440 | 32,440 | 20,392 | 29,766 | 24,964 | 24,452 |
| Surplus (deficit) of capital funding (C-D) | (9,994) | (13,511) | (14,317) | (13,504) | (12,847) | (13,445) | (14,672) | (15,360) | (15,936) | (16,988) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 12,851 | 13,460 | 14,268 | 13,458 | 12,803 | 13,402 | 14,632 | 15,324 | 15,902 | 16,956 |



2.2 Para Waste

Purpose

Our goal is to achieve intergenerational sustainability by moving to a circular economy. In a circular economy, economic activity is disconnected from the use of finite resources. Products and materials are kept in use for as long as possible, and waste that can't be reused or recycled is safely managed.

Zero waste is an ambitious target for Wellington. It signals a significant shift in how we as city think about waste, the services and infrastructure we provide, and how businesses, residents and the Council can contribute to making a difference for our city's environmental, societal, and economic future. To deliver this strategy's objectives, collective responsibility and action is critical.

We manage and monitor landfill operations and composting waste at the Southern Landfill, undertake domestic recycling and rubbish collection services, limit the environmental impact of closed landfills, and undertake programmes to educate residents on how to manage and minimise waste effectively.

Activities

| Activities in this group | Services we deliver |
|---|---|
| 2.2.1 Waste minimisation, disposal and recycling management | <ul style="list-style-type: none">Domestic recycling and rubbish kerbside collection and facilities for disposing of general household waste (Note: the 2024-34 LTP includes the decision to make changes to this service and this is outlined in the Key service level changes.)Diversion services, green waste disposal and composting facilities at the Southern LandfillEducation and advocacy for greater waste minimisation practices in the homes of WellingtoniansFacilities for disposing of hazardous and industrial waste, waste from developments and construction activities, and waste from emergencies and disastersA recycling facility, including a shop for the sale of reusable goodsSupporting programmes to reduce the organisation's carbon emissions. |
| 2.2.2 Closed Landfills Aftercare | <ul style="list-style-type: none">Mange closed landfills, including gas monitoring and management |

Rationale for Activities

Managing and minimising waste is a legislative requirement. We aim to support the city to avoid unnecessary waste, make it easy for residents and businesses to sort their waste for reuse, recycling, and composting, recover and process materials to regain value from resources, and safely manage hazardous waste.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|-----------|---|---|
| 2.2 Waste | Waste management has the potential to create leachates and gases. | The construction and management of the Southern Landfill is designed to minimise the impact of these. The service is subject to resource consent conditions and is monitored. |
| | Methane and carbon are products of the landfill. | We capture and destroy the methane which minimises the impact of the landfill on the environment and generates energy in the process. Some carbon is still released to the environment. We aim to reduce carbon emissions throughout the city and reduce the amount of waste generated through our Low Carbon Capital Plan. |

Statement of levels of service and performance measures

Activity: 2.2 Waste

Level of service statement: Reduce our impact on the environment by minimising and managing the disposal of waste.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|-------------------|--------------------------|-----------------|---------------------|
| Volume of waste diverted from landfill | Sustainability | 16,719 Tonnes (22/23 FY) | 20,000 Tonnes | Quarterly |
| Percentage of contamination in kerbside recycle collection | Sustainability | 16% (May 2023) | Declining ≤ 10% | Quarterly |

Key service level changes

Waste collection changes

We are working to implement our Zero Waste Strategy, which was adopted in April 2023, and the new Wellington Regional Waste Management and Minimisation Plan. A key part of this is making changes to our kerbside collection service.

Rubbish collection will continue to be a bagged user pays collection in year 1 and 2 and there will be no changes to the two recycling collections.

From year 3 we are changing our services to: a new organics collection service in wheelie bins, a wheelie bin collection for rubbish, larger 240L recycling wheelie bins, and no change to the 45L glass crate collection service.

There will be a new targeted rate to fund the rubbish and organics changes. The recycling collection will continue to be funded through the landfill gate fees. We will also investigate implementation trials for the collection of waste at Multi-Unit Developments, and in the central city.

The Council will also support community compost hub providers to educate the community and divert organics from the waste stream, to be funded using (ring fenced) Waste Levy Funding of \$50,000 to \$150,000 per annum until the 2027-37 LTP.

What it will cost



| Operating Expenditure | | | | | | | | | | | |
|--|----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 2.2.1 Waste minimisation, disposal and recycling | Expense | 35,419,402 | 37,182,350 | 41,658,326 | 56,147,662 | 57,565,925 | 60,561,862 | 63,707,472 | 65,965,682 | 67,911,653 | 70,042,505 |
| | Income | (32,592,014) | (35,002,798) | (36,536,737) | (32,855,386) | (35,202,499) | (36,801,774) | (38,824,515) | (40,848,077) | (42,926,292) | (45,049,450) |
| 2.2.2 Closed landfills aftercare | Expense | 510,652 | 66,309 | 71,116 | 75,081 | 78,767 | 83,345 | 88,618 | 94,850 | 99,373 | 103,991 |
| Total | | 3,338,040 | 2,245,862 | 5,192,705 | 23,367,356 | 22,442,192 | 23,843,433 | 24,971,574 | 25,212,455 | 25,084,734 | 25,097,047 |

| Capital Expenditure | | | | | | | | | | | |
|--|--|------------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|
| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 2.2.1 Waste minimisation, disposal and recycling | | 15,334,088 | 24,327,410 | 35,839,807 | 28,987,460 | 11,159,975 | 5,059,459 | 5,438,921 | 6,951,295 | 7,181,157 | 7,521,200 |
| Total | | 15,334,088 | 24,327,410 | 35,839,807 | 28,987,460 | 11,159,975 | 5,059,459 | 5,438,921 | 6,951,295 | 7,181,157 | 7,521,200 |

Funding impact statement (\$000s)

| 2.2 Waste | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 511 | 66 | 71 | 75 | 79 | 83 | 89 | 95 | 774 | 104 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 21,341 | 19,863 | 20,254 | 20,893 | 21,581 | 21,462 | 22,739 |
| Subsidies and grants for operating purposes | 0 | 564 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 32,592 | 34,439 | 36,537 | 32,855 | 35,202 | 36,802 | 38,825 | 40,848 | 42,926 | 45,049 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 33,103 | 35,069 | 36,608 | 54,271 | 55,145 | 57,139 | 59,806 | 62,524 | 65,163 | 67,892 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 29,576 | 30,948 | 33,276 | 45,579 | 45,276 | 46,039 | 48,000 | 49,333 | 50,634 | 51,955 |

| 2.2 Waste | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Finance costs | 791 | 845 | 911 | 949 | 989 | 1,046 | 1,122 | 1,237 | 1,261 | 1,292 |
| Other operating funding applications | 538 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 4,032 | 4,219 | 4,370 | 5,676 | 5,823 | 6,106 | 6,511 | 7,049 | 7,256 | 7,600 |
| Total applications of operating funding (B) | 34,937 | 36,013 | 38,557 | 52,204 | 52,089 | 53,191 | 55,633 | 57,618 | 59,151 | 60,847 |
| Surplus (deficit) of operating funding (A-B) | (1,834) | (943) | (1,950) | 2,067 | 3,056 | 3,948 | 4,174 | 4,906 | 6,012 | 7,045 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 383 | 2,281 | 11,650 | 4,052 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 16,785 | 22,990 | 26,140 | 22,868 | 8,104 | 1,111 | 1,265 | 2,046 | 1,170 | 476 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 17,168 | 25,271 | 37,789 | 26,921 | 8,104 | 1,111 | 1,265 | 2,046 | 1,170 | 476 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 383 | 15,842 | 18,980 | 13,684 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 14,951 | 8,485 | 16,859 | 15,303 | 11,160 | 5,059 | 5,439 | 6,951 | 7,181 | 7,521 |
| Increase (decrease) in reserves | 0 | 0 | 0 | (0) | 0 | 0 | 0 | (0) | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 15,334 | 24,327 | 35,840 | 28,987 | 11,160 | 5,059 | 5,439 | 6,951 | 7,181 | 7,521 |
| Surplus (deficit) of capital funding (C-D) | 1,834 | 943 | 1,950 | (2,067) | (3,056) | (3,948) | (4,174) | (4,906) | (6,012) | (7,045) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 993 | 1,236 | 3,172 | 4,018 | 5,556 | 7,454 | 8,163 | 8,442 | 8,860 | 9,300 |

2.3 Wai Water

Purpose

A city needs a steady supply of clean, safe, drinkable water. Freshwater is a precious resource that’s in limited supply. Before it can be supplied to Wellington households, it is gathered in rainwater catchments, stored and treated to ensure it’s free of contamination. It is then piped and distributed to every household and business through an extensive network. The city shares its water supply with the region’s other main metropolitan areas using water collection, bulk storage, treatment and transportation assets owned by GWRC. This complete water supply service, including the bulk water, is managed, controlled and maintained for the councils by Wellington Water Limited, a Council-controlled organisation.

Our focus for the next ten years is also on managing the significant renewal requirements of the drinking water network, and ensuring it is resilient to earthquakes and the increasing extreme weather. The other key area of focus is our security of water supply to increase our resilience to the changing climate and meet demand from population growth.

Activities

| Activities in this group | Services we deliver |
|--------------------------------------|---|
| 2.3.1 Water network | <ul style="list-style-type: none">■ Ensuring high-quality water is available at all times for drinking and other household and business uses and for firefighting purposes■ Maintaining 65 reservoirs, 34 pumping stations, 156,000 fixtures, including hydrants and 1200 kilometres of pipes across the city■ Encouraging efficient, responsible use of water by providing information to residents and businesses, and through restrictions on sprinklers and garden hoses (as required)■ Investing in key areas to support growth of the city and■ Monitoring drinking water quality to ensure it complies with the drinking water standards |
| 2.3.2 Water collection and treatment | |

Rationale for Activities

- To increase security of potable and stored water.
- A reliable, resilient, and adequate supply of clean and safe water is critical for the health, wellbeing and prosperity of all residents.

Local Water Done Well

[The government’s Local Water Done Well \(LWDW\) reforms require all councils to prepare a Water Services Delivery Plan \(WSDP\) by 3 September 2025. The WSDP must contain information about the current state of water services and assets, as well as the proposed future delivery model to ensure water services are financially sustainable by 2028.](#)

[As a result of implementing LWDW it is assumed that from 1 July 2026 ownership and responsibility of three water assets will no longer rest with Wellington City Council.](#)

Significant negative effects

| Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may give rise to negative effects and need to be managed or mitigated. | | |
|---|---|---|
| Activity | Key negative effects | Mitigation |
| 2.3 Water Supply | Our population is growing over the long term and demand on water is increasing. | Investment during the 10 years of this plan will provide an additional water storage asset serving central Wellington and the CBD. An increased investment in network leakage and repair will have some impact on overall demand. |

Key service level changes

We are making a significant increase in investment of our water supply network to address water leaks in the short-term, and water supply over the medium to long-term. This will include investment in water meters to make identifying leaks easier, and help reduce demand for water, overall managing the loss of water in the network.

- In Year 1 we are debt funding an additional \$3.3m for reactive water maintenance to clear the backlog of leak repairs in Wellington before the 2024/25 summer.
- Over the next 10 years we will increase operational funding for this area.
- We will invest in Wrights Hill reservoir seismic improvements.
- Water meters: We will invest \$2.4m ring-fenced operational funding in Year 1 for a regional business case on the design and implementation of water meters. There is \$143.6m capital funding from Year 4 to deliver the meters. How, or if, these are implemented will be based on the business case and formal consultation with the community ahead of any decisions.
- From Year 9 we will invest in new reservoirs at Bell Rd and Moe-i-te-Ra.

Statement of levels of service and performance measures

Activity: 2.3 Water

Level of service statement: Increase the security of potable and stored water

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|-------------------|--------------------------------------|--------------|---------------------|
| The extent to which the local authority's drinking water supply complies with Table 1 of the Water Services (Drinking Water Standards for New Zealand) Regulations 2022: (a) Determinand – Escherichia coli* This measure has not been confirmed by DIA | Safety | Non-Compliant (YE22/23) ¹ | Complaint | Quarterly |
| The extent to which the local authority's drinking water supply complies with Table 1 of the Water Services (Drinking Water Standards for New Zealand) Regulations 2022: (a) Determinand – Total pathogenic protozoa* This measure has not been confirmed by DIA | Safety | Non-Compliant (YE22/23) ¹ | Complaint | Quarterly |
| Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections* | Safety | 18.7 (YE22/23) | <20 per 1000 | Quarterly |
| Median response time for attendance for water network urgent call outs (minutes)* (a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site ² | Responsiveness | 132 minutes (YE22/23) | ≤60 minutes | Quarterly |
| Median response time for resolution for water network urgent call outs (hours)* (a) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption ² | Responsiveness | 13.4 hours (YE22/23) | ≤4 hours | Quarterly |
| Median response time for attendance for water network non-urgent call outs (hours)* (a) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site ² | Responsiveness | 654 hours (YE22/23) | ≤36 hours | Quarterly |

*This KPI is mandatory as directed by the Department of Internal Affairs. These had not been confirmed at the time of adoption of the LTP in June 2024.

1. There was a technical non-compliance with the water quality rules on 12 January 2023 at the Wainuiomata Water Treatment Plant that supplies water to both Wainuiomata in Lower Hutt and parts of Wellington City. The water quality rules requires that water passing through the treatment plant does not exceed a certain level of turbidity (cloudy water that is used as an indicator for the presence of bugs that could cause public health risk) for more than 72 minutes per day. On this occasion the allowable level of turbidity was exceeded for a total of 18 minutes that day. Investigations and monitoring showed that at no point was this water unsafe to drink.

2. The recent independent review by ForceField into the service delivery efficiency of Wellington Water had several recommendations to improve service delivery. Shareholding councils have agreed to pursue operational improvements through the inclusion of performance and productivity based KPIs into the 2024 Letter of Expectations.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|-------------------|----------------------|-------------|---------------------|
| Median response time for resolution for water network non-urgent call outs (days)* (a) resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption ² | Responsiveness | 40 days (YE22/23) | ≤5 days | Quarterly |
| Water supply interruptions (measured as customer hours) | Reliability | 0.4 hours ((YE22/23) | 2 hours | Quarterly |
| Average drinking water consumption per resident/day* The average consumption of drinking water per day per resident within the territorial authority district ² | Accessibility | 407 litres (YE22/23) | <365 litres | Quarterly |
| Percentage (%) of real water loss from networked reticulation system and description of methodology used* Calculated as a regional mean value ² | Reliability | 31% (YE22/23) | 17% | Quarterly |

What it will cost

Operating Expenditure

| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-------------------------|----------------|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| 2.3.1 Water Network | Expense | 477 | 491 | 500 | 512 | 528 | 536 | 549 | 563 | 572 | 583 |
| | Income | (2,751,104) | (52,126) | (53,273) | (54,445) | (55,588) | (56,700) | (57,777) | (58,875) | (59,994) | (61,074) |
| Total | | (2,750,627) | (51,635) | (52,773) | (53,933) | (55,060) | (56,164) | (57,229) | (58,312) | (59,422) | (60,491) |

Capital Expenditure

| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-------------------------|-----------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| 2.3.1 Water Network | 7,702,517 | 13,932,988 | 21,672,009 | 23,359,394 | 30,885,214 | 53,570,624 | 56,368,202 | 67,198,394 | 36,204,581 | 36,211,311 |
| Total | 7,702,517 | 13,932,988 | 21,672,009 | 23,359,394 | 30,885,214 | 53,570,624 | 56,368,202 | 67,198,394 | 36,204,581 | 36,211,311 |

Funding impact statement (\$000s)

| 2.3 Water Supply | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Targeted rates (other than a targeted rate for water supply) | 83,152 | 94,062 | 111,194 | 120,987 | 132,453 | 143,071 | 155,468 | 168,707 | 182,212 | 199,819 |
| Subsidies and grants for operating purposes | 2,700 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 51 | 52 | 53 | 54 | 56 | 57 | 58 | 59 | 60 | 61 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 85,903 | 94,114 | 111,247 | 121,041 | 132,509 | 143,127 | 155,526 | 168,766 | 182,272 | 199,880 |
| Applications of operating funding | | | | | | | | | | |

| 2.3 Water Supply | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Payments to staff and suppliers | 67,121 | 67,306 | 73,167 | 79,657 | 86,656 | 94,162 | 103,678 | 113,068 | 123,490 | 134,856 |
| Finance costs | 7,471 | 6,799 | 7,712 | 8,448 | 9,126 | 9,803 | 10,503 | 11,513 | 11,669 | 11,863 |
| Other operating funding applications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 2,357 | 2,017 | 2,016 | 2,156 | 2,247 | 2,373 | 2,611 | 2,831 | 2,879 | 2,971 |
| Total applications of operating funding (B) | 76,949 | 76,122 | 82,894 | 90,261 | 98,029 | 106,337 | 116,792 | 127,412 | 138,037 | 149,690 |
| Surplus (deficit) of operating funding (A-B) | 8,954 | 17,992 | 28,353 | 30,781 | 34,480 | 36,790 | 38,734 | 41,354 | 44,234 | 50,189 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 | 1,175 |
| Increase (decrease) in debt | (2,426) | (5,233) | (7,856) | (8,596) | (4,770) | 15,606 | 16,460 | 24,670 | (9,205) | (15,153) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,251) | (4,059) | (6,681) | (7,422) | (3,595) | 16,780 | 17,634 | 25,844 | (8,030) | (13,978) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 150 | 154 | 158 | 162 | 166 | 170 | 174 | 178 | 181 | 185 |
| - to improve level of service | 2,625 | 1,580 | 1,570 | 6,804 | 16,950 | 35,655 | 44,173 | 43,135 | 13,223 | 11,450 |
| - to replace existing assets | 4,927 | 12,199 | 19,944 | 16,394 | 13,769 | 17,746 | 12,021 | 23,886 | 22,801 | 24,577 |
| Increase (decrease) in reserves | (0) | 0 | (0) | 0 | (0) | (0) | 0 | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 7,703 | 13,933 | 21,672 | 23,359 | 30,885 | 53,571 | 56,368 | 67,198 | 36,205 | 36,211 |
| Surplus (deficit) of capital funding (C-D) | (8,954) | (17,992) | (28,353) | (30,781) | (34,480) | (36,790) | (38,734) | (41,354) | (44,234) | (50,189) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 26,447 | 28,078 | 29,255 | 31,313 | 33,520 | 35,830 | 38,434 | 41,054 | 43,934 | 50,189 |

2.4 Para wai

Wastewater

Purpose

The wastewater network, which carries about 30 million cubic metres of wastewater a year, protects human health and the environment by removing wastewater from homes and businesses and treating it to make it safe for disposal. The cleaned and treated wastewater is discharged into the ocean and the biosolids removed in the treatment process are currently disposed of in the Southern Landfill. Wellington is making significant investment into the new sludge minimisation plant. Once it's completed in 2026, the biosolids will be treated and minimised, enabling it to be reused rather than being disposed in the Southern Landfill.

Our key aims are health, safety and sustainability – wastewater should be disposed of in ways that protect public health and don't compromise ecosystems. Many parts of Wellington's wastewater network are aging and in poor condition and susceptible to failures, blockages and overflows. A key focus needs to be on improving the network to minimise failures. The city's anticipated population growth will also put pressure on this infrastructure.

Activities

| Activities in this group | Services we deliver |
|--|--|
| 2.4.1 Sewage collection and disposal network | ■ Collecting, treating and disposing of wastewater in ways that protect our waterways from harmful effects |
| 2.4.2 Sewage treatment | ■ Monitoring and maintaining 1000 kilometres of pipes, 64 pump stations and three treatment plants |

Rationale for Activities

For public and environmental health. The wastewater network is crucial to our city's health. By providing safe and sanitary removal of wastewater and ensuring that the waste is disposed of in ways that minimise harm on the environment and protect public and environmental health.

Significant negative effects

Council activities are conducted to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|----------------|---|--|
| 2.4 Wastewater | There is the risk of overflows into waterways during high rainfall events and from infrastructure failures. | The wastewater network is designed to minimise the impact of these overflows. The service is subject to resource consent conditions and is monitored. This LTP includes budget for a significant uplift in wastewater infrastructure renewals. |

Key service level changes

We are significantly increasing the investment in our wastewater network to address cost escalations at the three treatment plants, for monitoring and operations, as well as planned and reactive maintenance and renewals. Major projects include:

- Karori effluent pipeline remediation
- Wastewater renewals of critical assets at the Moa Point and Western Wastewater treatment plants
- Eastern Trunk Wastewater Main, Stage 1 cargo area pipe
- Airport wastewater interceptor contingency pipe

Local Water Done Well

[The government's Local Water Done Well \(LWDW\) reforms require all councils to prepare a Water Services Delivery Plan \(WSDP\) by 3 September 2025. The WSDP must contain information about the current state of water services and assets, as well as the proposed future delivery model to ensure water services are financially sustainable by 2028.](#)

[As a result of implementing LWDW it is assumed that from 1 July 2026 ownership and responsibility of three](#)

[water assets will no longer rest with Wellington City Council.](#)

Statement of levels of service and performance measures

Activity – 2.4 Wastewater

Level of service statement: Provide safe and sanitary removal of wastewater

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|---------------------|-------------------------|--------------|---------------------|
| Dry weather wastewater overflows, expressed per 1000 connections* ¹ The number of dry weather sewerage overflows from the territorial authority's sewerage system expressed per 1000 sewerage connections to that sewerage system | Reliability | 5.3 (YE22/23) | 0 | Quarterly |
| Compliance with the resource consents for discharge from the sewerage system, measured by the number of: a. abatement notices; b. infringement notices; c. enforcement notices; and d. convictions received by the territorial authority in relation to those resource consents* ¹ | Safety | 2 (YE22/23) | 0 | Quarterly |
| Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections to the territorial authority's sewerage system * | Client Satisfaction | 22.8 (YE22/23) | <30 per 1000 | Quarterly |
| Number of wastewater reticulation incidents per km of reticulation pipeline (blockages) | Safety | 0.27 (YE22/23) | <0.8 | Quarterly |
| Median response time for wastewater overflows (attendance time minutes)* ¹ Where the territorial authority attends to sewerage overflows resulting from a blockage or other fault in the territorial authority's sewerage system, the following median response times measured: (a) attendance time: from the time that the territorial authority receives notification to the time that service personnel reach the site | Responsive ness | 85 minutes (YE22/23) | ≤60 minutes | Quarterly |
| Median response time for wastewater overflows (resolution time hours)* ¹ (b) resolution time: from the time that the territorial authority receives notification to the time that service personnel confirm resolution of the blockage or other fault | Responsive ness | 7.9 hours (YE22/23) | ≤6 hours | Quarterly |

*This KPI is mandatory as directed by the Department of Internal Affairs

1. The recent independent review by ForceField into the service delivery efficiency of Wellington Water had several recommendations to improve service delivery. Shareholding councils have agreed to pursue operational improvements through the inclusion of performance and productivity based KPIs into the 2024 Letter of Expectations.

What it will cost

| Operating Expenditure | | | | | | | | | | | |
|--|----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 2.4.1 Sewage collection and disposal network | Expense | 59,238,315 | 61,711,079 | 66,462,697 | 71,196,493 | 76,730,640 | 82,300,896 | 87,900,962 | 94,070,257 | 99,674,095 | 105,583,612 |
| | Income | (948,265) | (967,230) | (988,509) | (1,010,256) | (1,031,472) | (1,052,101) | (1,072,091) | (1,092,461) | (1,113,217) | (1,133,255) |
| 2.4.2 Sewage treatment | Expense | 42,853,814 | 44,927,041 | 54,008,274 | 59,672,356 | 62,288,039 | 63,470,112 | 64,085,739 | 66,087,277 | 67,260,700 | 68,895,656 |
| Total | | 101,143,864 | 105,670,889 | 119,482,462 | 129,858,593 | 137,987,207 | 144,718,907 | 150,914,611 | 159,065,073 | 165,821,578 | 173,346,013 |

| Capital Expenditure | | | | | | | | | | | |
|--|--|-------------|-------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 2.4.1 Sewage collection and disposal network | | 50,378,454 | 43,949,865 | 37,256,545 | 80,142,520 | 62,510,137 | 60,640,267 | 54,071,012 | 54,303,723 | 55,784,530 | 111,764,934 |
| 2.4.2 Sewage treatment | | 116,429,404 | 140,936,583 | 16,625,494 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | | 166,807,858 | 184,886,448 | 53,882,040 | 80,142,520 | 62,510,137 | 60,640,267 | 54,071,012 | 54,303,723 | 55,784,530 | 111,764,934 |

Funding impact statement (\$000s)

[illegible]

| 2.4 Wastewater | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Increase (decrease) in debt | 29,125 | 15,416 | (7,508) | 32,074 | 11,788 | 7,208 | (2,417) | (4,621) | (6,689) | 45,444 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 146,978 | 157,239 | 10,178 | 33,036 | 12,749 | 8,169 | (1,456) | (3,660) | (5,727) | 46,406 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 6,150 | 205 | 158 | 162 | 166 | 170 | 174 | 178 | 181 | 185 |
| - to improve level of service | 130,088 | 160,728 | 26,601 | 6,224 | 2,079 | 14,857 | 14,643 | 14,494 | 27,354 | 85,629 |
| - to replace existing assets | 30,570 | 23,953 | 27,123 | 73,757 | 60,265 | 45,613 | 39,254 | 39,632 | 28,249 | 25,951 |
| Increase (decrease) in reserves | 0 | 0 | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 166,808 | 184,886 | 53,882 | 80,143 | 62,510 | 60,640 | 54,071 | 54,304 | 55,785 | 111,765 |
| Surplus (deficit) of capital funding (C-D) | (19,829) | (27,647) | (43,704) | (47,107) | (49,761) | (52,471) | (55,527) | (57,964) | (61,512) | (65,359) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 41,405 | 43,722 | 46,429 | 52,454 | 56,687 | 59,572 | 62,814 | 66,460 | 70,216 | 74,285 |

2.5 Wai ua Stormwater

Purpose

Each year, Wellington’s stormwater network carries about 80 million cubic metres of run-off through gutters and drains to the harbour, coastal waters and piped city streams. The Council’s drainage network, managed by Wellington Water, helps protect the city and personal property from flooding and protects public health from the potentially adverse effects of stormwater run-off.

Contaminants that are hazardous to the ecosystems in our waterways can enter the stormwater system from our streets, homes and businesses. We generally do not treat stormwater run-off, but we do monitor the discharge at over 80 sites to ensure it meets the required standards. A key focus will be on water quality including minimising contamination from wastewater.

As part of development planning and major renewal and upgrade work in the city, we also encourage and will adopt as a Council the implementation of water sensitive urban design solutions to minimise the impact of stormwater runoff and to improve the amenity of the city.

Activities

| Activities in this group | Services we deliver |
|-----------------------------|--|
| 2.5.1 Stormwater Management | <ul style="list-style-type: none">■ Managing stormwater flows, while minimising the risk of flooding and the impact of run-off on the environment■ Monitoring and maintaining the stormwater network, which includes 670 kilometres of pipes, one pump station and 870 culverts that allow stormwater to flow under roads and other infrastructure■ Monitoring stormwater outfalls to ensure that any threats to public health and the environment are minimised |

Rationale for Activities

To protect people, property and the environment from flooding and storm runoff. A safe and reliable stormwater network prevents avoidable disruptions to community living and minimises the risk of injury, property damage and environmental damage.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|----------------|--|---|
| 2.5 Stormwater | The network can carry containments, such as oil from roads or run-off from developments, into waterways. | <p>The principal objective of the stormwater network has historically been to minimise the impact of flooding. It has not been designed to provide treatment. We want to reduce the contaminants that make it into waterways. We educate residents to change behaviours, such as pouring paint down drains, and will be adopting regulatory and non-regulatory measures to increase the uptake of water sensitive design in new developments.</p> <p>The investment in stormwater network renewals is increasing, with a focus on critical assets and the CBD area.</p> |

Key service level changes

We are making a small increase in investment of our stormwater network to prioritise investment in stormwater filtration and flood protection in conjunction with or ahead of transport infrastructure investment, public realm, or housing

developments. We will continue delivering current levels of planned and reactive maintenance.

Local Water Done Well

The government's Local Water Done Well (LWDW) reforms require all

councils to prepare a Water Services Delivery Plan (WSDP) by 3 September 2025. The WSDP must contain information about the current state of water services and assets, as well as the proposed future delivery

model to ensure water services are financially sustainable by 2028. As a result of implementing LWDW it is assumed that from 1 July 2026 ownership and responsibility of three water assets will no longer rest with Wellington City Council.

Statement of levels of service and performance measures

Activity – 2.5 Stormwater

Level of Service Statement: Protect people, property and the environment from flooding and storm runoff

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|---------------------|-------------------|--------------|---------------------|
| Number of flooding events* | Sustainability | 0 (22/23FinYr) | ≤2 | Quarterly |
| Number of stormwater pipeline blockages per km of pipeline | Reliability | 0 (22/23FinYr) | ≤0.5 | Quarterly |
| Number of habitable floors per 1000 connected homes per flooding event* For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority’s stormwater system.) * 1 | Sustainability | 0 (22/23FinYr) | ≤0.13 | Quarterly |
| Median response time to attend a flooding event (minutes)* The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site. | Reliability | 0 (22/23FinYr) | ≤60minutes | Quarterly |
| Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use | Safety | 98% (22/23FinYr) | 90% | 6monthly |
| Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml ² | Safety | 78% (22/23FinYr) | 90% | Quarterly |
| Compliance with the resource consents for discharge from the stormwater system -total number of a. abatement notices; b. infringement notices; c. enforcement orders; d. convictions* | Safety | 0 (22/23FinYr) | 0 | Quarterly |
| Number of complaints about stormwater system performance per 1000 connections* | Client Satisfaction | 12.8 (22/23FinYr) | ≤20 per 1000 | Quarterly |
| Residents (%) satisfied with the stormwater system ² | Client Satisfaction | 34% (22/23FinYr) | 75% | Annual |

The number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1000 properties connected to the territorial authority’s stormwater system

- *This KPI is mandatory as directed by the Department of Internal Affairs
1. The regional consistency for habitable floors affected in a flooding event is 10 per event, however as the DIA measure is per 1000 properties connected, we have calculated this based on connections in 2020/21.
2. The recent independent review by ForceField into the service delivery efficiency of Wellington Water had several recommendations to improve service delivery. Shareholding councils have agreed to pursue operational improvements through the inclusion of performance and productivity based KPIs into the 2024 Letter of Expectations.

What it will cost

Operating Expenditure

| Activity Component Name | Income / Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-----------------------------|------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 2.5.1 Stormwater management | Expense | 46,094,907 | 47,699,074 | 51,447,075 | 55,131,255 | 58,851,268 | 62,642,185 | 66,719,608 | 71,287,536 | 76,037,592 | 80,420,945 |
| | Income | (1,235,712) | (1,327,310) | (1,363,148) | (1,398,589) | (1,433,554) | (1,466,526) | (1,500,256) | (1,533,262) | (1,565,460) | (1,598,335) |
| Total | | 44,859,195 | 46,371,764 | 50,083,927 | 53,732,665 | 57,417,714 | 61,175,659 | 65,219,352 | 69,754,275 | 74,472,132 | 78,822,610 |

Capital Expenditure

| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-----------------------------|--|-----------|-----------|------------|-----------|------------|------------|------------|------------|------------|------------|
| 2.5.1 Stormwater management | | 3,721,115 | 3,789,440 | 13,323,494 | 7,813,959 | 11,546,955 | 26,641,005 | 57,854,535 | 53,406,632 | 17,463,525 | 13,085,681 |
| Total | | 3,721,115 | 3,789,440 | 13,323,494 | 7,813,959 | 11,546,955 | 26,641,005 | 57,854,535 | 53,406,632 | 17,463,525 | 13,085,681 |

Funding impact statement (\$000s)

| 2.5 Stormwater | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|-----------------|----------------|-----------------|-----------------|----------------|---------------|---------------|-----------------|-----------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Targeted rates (other than a targeted rate for water supply) | 32,963 | 37,308 | 47,429 | 51,617 | 57,418 | 61,176 | 65,219 | 69,754 | 74,472 | 78,823 |
| Subsidies and grants for operating purposes | 1,234 | 1,325 | 1,361 | 1,397 | 1,431 | 1,464 | 1,498 | 1,531 | 1,563 | 1,596 |
| Fees and charges | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 34,199 | 38,636 | 48,793 | 53,016 | 58,851 | 62,642 | 66,720 | 71,288 | 76,038 | 80,421 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 14,609 | 15,688 | 16,932 | 18,072 | 19,293 | 20,516 | 21,867 | 23,096 | 24,605 | 26,071 |
| Finance costs | 9,101 | 8,283 | 9,395 | 10,291 | 11,117 | 11,942 | 12,794 | 14,025 | 14,215 | 14,451 |
| Other operating funding applications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal charges | 727 | 760 | 761 | 811 | 852 | 913 | 977 | 1,062 | 1,094 | 1,144 |
| Total applications of operating funding (B) | 24,437 | 24,731 | 27,088 | 29,174 | 31,262 | 33,370 | 35,638 | 38,183 | 39,914 | 41,667 |
| Surplus (deficit) of operating funding (A-B) | 9,762 | 13,904 | 21,705 | 23,842 | 27,589 | 29,272 | 31,081 | 33,105 | 36,124 | 38,754 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 102 | 102 | 102 | 102 | 102 | 102 | 102 | 102 | 102 | 102 |
| Increase (decrease) in debt | (6,142) | (10,217) | (8,483) | (16,129) | (16,144) | (2,733) | 26,671 | 20,200 | (18,762) | (25,770) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (6,040) | (10,115) | (8,381) | (16,028) | (16,042) | (2,631) | 26,773 | 20,302 | (18,661) | (25,669) |

| 2.5 Stormwater | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 150 | 154 | 158 | 162 | 166 | 170 | 174 | 178 | 181 | 185 |
| - to improve level of service | 2,045 | 2,045 | 2,079 | 2,851 | 7,819 | 22,862 | 54,950 | 45,423 | 4,993 | 8,887 |
| - to replace existing assets | 1,526 | 1,591 | 11,087 | 4,801 | 3,562 | 3,609 | 2,731 | 7,806 | 12,289 | 4,014 |
| Increase (decrease) in reserves | (0) | 0 | 0 | (0) | (0) | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 3,721 | 3,789 | 13,323 | 7,814 | 11,547 | 26,641 | 57,855 | 53,407 | 17,464 | 13,086 |
| Surplus (deficit) of capital funding (C-D) | (9,762) | (13,904) | (21,705) | (23,842) | (27,589) | (29,272) | (31,081) | (33,105) | (36,124) | (38,754) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 21,658 | 22,968 | 24,359 | 25,957 | 27,589 | 29,272 | 31,081 | 33,105 | 36,124 | 38,754 |

2.6 Ngā pakihi whāomomo

Conservation organisations

Purpose

The Wellington Zoo Trust and Zealandia (Karori Sanctuary Trust) are both Council-controlled organisations (CCOs) and are part-funded by the Council.

These attractions tell a story of our past and of our special wildlife. They attract visitors to our city and inform and educate about conservation and biodiversity.

Activities

| Activities in this group | Services we deliver |
|--|--|
| 2.6.1 Conservation visitor attractions | <ul style="list-style-type: none">Investment that supports the Wellington Zoo to attract visitors and to inform and educate on the importance of conservation and biodiversityInvestment that supports Zealandia to attract visitors, educate, and protect flora and fauna, improving biodiversity for the benefit of our natural environment |

Rationale for Activities

- For conservation and biodiversity: these attractions inform and educate Wellingtonians and visitors about conservation and biodiversity.
- To attract visitors: these facilities aim to attract tourists to the city, contributing to the local economy.
- To protect flora and fauna: to strive to protect native and exotic flora and fauna, protecting our natural environment.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington.

Some of these activities may have some negative effects that need to be managed or mitigated.

Key service level changes

The Council continues to invest in the two organisations to help attract visitors and support for maintenance and health and safety upgrades. We are making a small increase in the funding for Wellington Zoo to deliver on the health and safety components of their 20-year master plan. [The Savannah project will be rephased into outer years but we will continue with the upgrade the Lions habitat project.](#)

There is an expectation for the two CCOs to increasingly manage operating cost pressures through non-Council revenue, and this will create risks if revenue is not able to be achieved or costs managed.

| Activity | Key negative effects | Mitigation |
|--------------------------------|--|------------|
| 2.6 Conservation organisations | We do not anticipate any significant negative effects associated with the provision of these services. | N/A |

Statement of levels of service and performance measures

Activity: 2.6 Conservation organisations

Level of service statement: Promoting biodiversity, conservation, sustainability and excellent animal welfare with high-quality education and visitor experiences.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|-------------------|--------------------------------------|----------|----------------------|
| Wellington Zoo - achievement of Statement of Intent (SOI) Note: 2024/25 SOI comprises of six KPIs with the following targets: 1. Number of visitors: 267,205 2. Student & education visits: 21,000 3. Percentage of satisfied visitors: 80% 4. Council operating grant per visitor: \$16.32 5. Trading revenue per visit (excl. grants & interest): \$19.14 6. Non-council donations and funding: \$384,000 | Other | Achieved (8/8 KPIs YE22/23) | Achieved | Quarterly and Annual |
| Zealandia - achievement of Statement of Intent Note: 2024/25 SOI comprises of five KPIs with the following targets: 1. Number of visitors: 130,000 2. Percentage of satisfied visitors: >80% 3. Council operating grant per visitor: \$12.90 4. Trading revenue per visit (excl. grants & interest): \$37.52 5. Non-council donations and funding: >\$200,000 | Other | Achieved (10/10 KPIs YE22/23) | Achieved | Quarterly and Annual |

What it will cost

Operating Expenditure

| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|-----------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| 2.6.1 Conservation visitor attractions | Expense | 9,926,084 | 10,037,067 | 10,316,581 | 10,638,581 | 11,023,403 | 11,415,750 | 11,852,812 | 12,380,112 | 13,369,167 | 14,064,763 |
| Total | | 9,926,084 | 10,037,067 | 10,316,581 | 10,638,581 | 11,023,403 | 11,415,750 | 11,852,812 | 12,380,112 | 13,369,167 | 14,064,763 |

Capital Expenditure

| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|-----------|-----------|
| 2.6.1 Conservation visitor attractions | | 1,311,000 | 1,341,976 | 1,406,364 | 1,823,297 | 2,601,118 | 3,912,877 | 7,456,873 | 10,276,934 | 2,554,272 | 3,050,562 |
| Total | | 1,311,000 | 1,341,976 | 1,406,364 | 1,823,297 | 2,601,118 | 3,912,877 | 7,456,873 | 10,276,934 | 2,554,272 | 3,050,562 |

Funding impact statement (\$000s)

| 2.6 Conservation Organisations | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sources of operating funding | | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | | 9,964 | 10,075 | 10,355 | 10,677 | 11,061 | 11,454 | 11,891 | 12,418 | 13,369 | 14,065 |
| Targeted rates (other than a targeted rate for water supply) | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Interest and dividends from investments | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | | 9,964 | 10,075 | 10,355 | 10,677 | 11,061 | 11,454 | 11,891 | 12,418 | 13,369 | 14,065 |

| 2.6 Conservation Organisations | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 409 | 431 | 459 | 483 | 508 | 532 | 558 | 583 | 611 | 640 |
| Finance costs | 922 | 954 | 1,007 | 1,042 | 1,089 | 1,162 | 1,242 | 1,383 | 1,416 | 1,450 |
| Other operating funding applications | 5,932 | 6,047 | 6,217 | 6,366 | 6,500 | 6,617 | 6,716 | 6,803 | 6,885 | 6,954 |
| Internal charges | 134 | 138 | 138 | 144 | 149 | 152 | 157 | 164 | 168 | 173 |
| Total applications of operating funding (B) | 7,396 | 7,570 | 7,820 | 8,035 | 8,246 | 8,462 | 8,673 | 8,933 | 9,079 | 9,217 |
| Surplus (deficit) of operating funding (A-B) | 2,568 | 2,505 | 2,535 | 2,641 | 2,815 | 2,992 | 3,218 | 3,485 | 4,290 | 4,848 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,257) | (1,163) | (1,128) | (818) | (214) | 921 | 4,239 | 6,792 | (1,735) | (1,797) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,257) | (1,163) | (1,128) | (818) | (214) | 921 | 4,239 | 6,792 | (1,735) | (1,797) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 300 | 700 | 4,500 | 7,118 | 350 | 800 |
| - to replace existing assets | 1,311 | 1,342 | 1,406 | 1,823 | 2,301 | 3,213 | 2,957 | 3,159 | 2,204 | 2,251 |
| Increase (decrease) in reserves | (0) | 0 | 0 | (0) | 0 | (0) | 0 | (0) | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 1,311 | 1,342 | 1,406 | 1,823 | 2,601 | 3,913 | 7,457 | 10,277 | 2,554 | 3,051 |
| Surplus (deficit) of capital funding (C-D) | (2,568) | (2,505) | (2,535) | (2,641) | (2,815) | (2,992) | (3,218) | (3,485) | (4,290) | (4,848) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 2,530 | 2,467 | 2,497 | 2,603 | 2,777 | 2,954 | 3,180 | 3,447 | 4,290 | 4,848 |

Changes to this document are reflected in other financial information that is included as part of the amendment of the 2024-34 Long-term Plan.

3. Whanaketanga ōhanga Economic development

The mahi for Economic development supports a thriving economic, employment and events sector.

Overview

Our Economic wellbeing strategy aims to provide equal opportunities for meaningful, fairly paid, and inclusive work, supporting the transition to a zero-carbon circular economy. We seek to be New Zealand's preferred city for businesses, investors, and developers, and a hub for creativity and innovation, with a dynamic CBD and thriving suburban centres.

Council services in City promotions will focus on inner-city revitalisation, aligning with Economic wellbeing and LTP priorities. Enhanced coordination of Council spending across transportation, public spaces, and open areas is also crucial for improved economic and social outcomes. Given cost constraints, we will prioritise existing spending to maximize impact.

Our venues need significant investment requiring a strategic approach for

affordable management. Working with the Wellington Stadium, the Seismic Resilience Project will address the venue's health and safety concerns.

The key groups of activities under this strategic area are to the right, along with their alignment to the Council's strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all economic and cultural activities. The Tūpiki ora Māori Strategy outlines priorities including that Wellington is a bilingual city by 2040 – Māori, mana whenua and the wider community have access to learning opportunities to use to reo Māori; and the local Māori economy is thriving in the city and is supported by deliberate efforts between the Council and partners to support mana whenua, Māori and businesses. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|--|---|--|--|
| 3.1 City Promotions and business support | Economic Wellbeing – An innovative business friendly city | Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | <div><div>■ Economic Wellbeing Strategy</div><div>■ Infrastructure Strategy 2024</div><div>■ Finance Strategy 2024</div></div> |

How we will embed Strategic Approaches in this activity

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

Strategic Approaches are about how we will deliver our work. They are important and to be applied to everything we do.

| | |
|---|--|
| Integrating te ao Māori | We will support Māori-led initiatives that enable greater success for Māori business and employment and consider economic outcomes for Māori in our procurement decisions. We will support events and celebrations that give expression to a te ao Māori presence and ensure that ngā toi Māori and te reo Māori are highly visible in storytelling and streetscape. |
| Making our city accessible and inclusive for all | We will encourage safe and inclusive workplace environments and actively encourage employers in the city to be socially inclusive and accessible. This includes to hire people with disabilities and adjust workplace environments to meet their needs, paying decent wages and practicing what we preach. |
| Embedding climate action | We will work with businesses and organisations to better enable the transition to a zero-carbon circular economy. The carbon impact plays a significant role in decisions about what activities are supported and prioritised. |
| Engaging our community | We will ensure that businesses have early visibility on our major infrastructure projects and a voice at the table to ensure the disruption from infrastructure transformation is managed well. We will identify opportunities to co-create and shape initiatives that foster a sense of belonging and support resilient community, creative, and cultural spaces. |
| Value for money | We will make our resources work harder to get the best outcomes possible within a constrained funding environment. We will deliver high quality, well managed programmes and projects to maximise value for our residents and the city. This also means being more strategic with the funding we have available. |

3.1 Ngā whakatairanga a te tāone me ngā tautoko ā-pakihi

City Promotions and business support

Purpose

To maintain a prosperous city that ensures a high quality of life for residents, we support a dynamic economy by funding WREDA (WellingtonNZ), the Wellington region's economic development agency. WellingtonNZ provides tourism promotions, manages Wellington's public convention venues, and supports local businesses.

The Council also supports events, festivals, visitor attractions, operates Tākina, and maintains relationships with other agencies and cities, domestically and internationally, to foster economic growth.

Activities

| Activities in this group | Services we deliver |
|--|---|
| 3.1.1 WellingtonNZ and Venues Wellington | <ul style="list-style-type: none"> ■ Promoting Wellington to domestic and international visitors to encourage the growth of the tourism sector ■ Supporting high-quality events, such as World of Wearable Art, which generate cultural and economic benefits for the city ■ Operating civic venues for entertainment, performances and business events ■ We operate and maintain the new convention and exhibition centre. |
| 3.1.2 Tākina Wellington Convention and Exhibition Centre | |
| 3.1.3 City Growth Fund | <ul style="list-style-type: none"> ■ Delivering programmes that support businesses to deliver innovation, increase the visibility of te ao Māori and mana whenua create and retain jobs, increase the rating base, support economic growth in target sectors and transition to a circular economy. |
| 3.1.4 Major Economic Projects | <ul style="list-style-type: none"> ■ Attracting and supporting business activity across Wellington |
| 3.1.5 International Relations | <ul style="list-style-type: none"> ■ Improving the city's national and international connections, including with our eight sister cities across the world |
| 3.1.6 Business Improvement Districts (BIDs) | <ul style="list-style-type: none"> ■ We provide support and funding to the BIDs for improvements to their local business districts. |

Rationale for Activities

- To attract and retain talented residents. Attracting talent, visitors and jobs is critical to growing the city's economy and ensuring Wellington remains vibrant and retains its competitive advantage.
- To grow tourism spend and economic returns from events. We aim to attract and support major events (cultural, sporting and business) that bring visitors and extra spending to the city.
- To grow inward investment and exports. Ensuring that the city has a presence internationally will be vital to attracting investment, talent, visitors and jobs.
- To sustain city vibrancy. City promotion and events build and retain city vibrancy. It is critical that Wellington remains vibrant and internationally relevant, and that people coming here have the best possible experience.
- To support businesses wanting to take climate action. Wellington has a reputation as a climate leader with a strong community of innovative sustainable businesses.

Significant negative effects

Council activities are conducted to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|--|--|--|
| 3.1 City Promotions and Business Support | The activities in this area facilitate and encourage growth in tourism and business, both of which result in more people in our city. | We are building on our skilled knowledge base, creative industries and services sector to capitalise on an economy that is becoming increasingly ‘weightless’ – with a focus on generating high-value, low-carbon products and services. Our focus in these industries mitigates some of the negative effects associated with a growing economy. |
| | Tourism, and the influx of additional people into the city, can bring many economic and social benefits. However, these are also associated with negative effects. | |
| | More people in the city places additional pressure on our infrastructure networks (water and wastewater, for example) and more people travelling into and out of our city results in increased carbon emissions. | We support a range of initiatives to reduce the emission profile of the city and are working with partners on making the transport system more sustainable. We also dispose of waste in sustainable ways; we capture gas at the landfill and are working to reduce sewage sludge. |

Key service level changes

Affordability

Council services in City promotions are expected to continue. While an accelerated delivery of economic wellbeing outcomes could be realised through increased spending, the Council has cost constraints. Our approach prioritises using existing spending over new spending, aiming to maximise the impact within the defined constraints.

We are looking at the significant investment we have in venues and will develop a plan to identify the city’s future venue needs and the best approach. Any changes to levels of service will be considered in the 2027-37 LTP. [As part of the capital programme changes, budget allocation is not currently assigned.](#)

WellingtonNZ

The Council continues investment support to WellingtonNZ, although we have reduced their budget by \$500,000, which will result in less international marketing of the city. The overall investment into WellingtonNZ is \$13.5million.

Wellington Stadium

We have committed funding to address health and safety concerns at the Wellington Regional Stadium, which

will result in improved levels of service.

Statement of levels of service and performance measures

Activity: 3.1 City Promotions and Business Support

Level of service statement: Grow tourism spend and economic returns to help shape the city and create a thriving Wellington region.

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|--------------------------------------|---------------------------------|------------------|---------------------|
| WREDA: (\$m) Direct economic impact of Wellington NZ's activities and interventions | Sustainability | \$246.6mm (YE22/23) | \$200m | Quarterly |
| WREDA: Number of businesses engaged by a WellingtonNZ intervention or programme | Accessibility | 2,221 (YE22/23) | 2,500 | Quarterly |
| WREDA: (\$m) Equivalent Advertising Value (EAV) from media activity | Sustainability | \$20.4m (YE22/23) | \$20m | Annual |
| WREDA: (\$m) Value of expenditure generated from events (including business, performance and major events) | Sustainability | \$79.1m (YE22/23) | \$120m | Quarterly |
| WREDA: The number of Wellington region residents who attend events | Accessibility | 615,181 (YE22/23) | 625,000 | Quarterly |
| WREDA: % Stakeholder engagement satisfaction | Client satisfaction | 92% (YE22/23) | 90% | Annual |
| WREDA: Māori business support: a. Number of Māori businesses and projects supported across WNZ b. Satisfaction of Māori businesses receiving support | Accessibility Client satisfaction | a. 75 (Mar24) b. 90% (Mar24) | a. 75 b. 90%; | 6monthly |
| WREDA: Pasifika business support: a. Number of Pasifika businesses and projects supported across WNZ b. Satisfaction of Pasifika businesses receiving support | Accessibility Client satisfaction | a. 15 (Mar24) b. 90% (Mar24) | a. 15 b. 90% | 6monthly |
| WREDA: Funding diversification (% of revenue from commercial/non council funding & commercial activity) | Sustainability | 25% (YE22/23) | 30% | Quarterly |
| Wellington Regional Stadium Trust - achievement of SOI ¹ | Other | Achieved (22/23FinYr) | Achieved | Annual |

¹ Wellington Regional Stadium Trust is not a Council Controlled Organisation and reports to the Council at Statement of Intent level only.

What it will cost

| Operating Expenditure | | | | | | | | | | | |
|--|-----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 3.1.1 WellingtonNZ and Venues Wellington | Expense | 34,068,598 | 35,020,607 | 36,871,977 | 38,661,705 | 39,411,710 | 40,375,821 | 41,312,783 | 42,325,407 | 42,901,335 | 43,628,058 |
| | Income | (13,664,864) | (13,938,317) | (14,244,960) | (14,558,187) | (14,863,743) | (15,160,849) | (15,448,905) | (15,742,434) | (16,041,361) | (16,330,105) |
| 3.1.2 Takina Wellington Convention & Exhibition Centre | Expense | 20,135,177 | 20,870,055 | 21,745,300 | 22,577,584 | 23,441,247 | 24,268,257 | 25,192,400 | 26,099,917 | 27,095,599 | 28,066,722 |
| | Income | (7,938,676) | (9,372,027) | (10,537,701) | (11,811,607) | (12,582,078) | (13,226,889) | (13,768,665) | (14,257,269) | (14,763,447) | (15,029,189) |
| 3.1.3 City growth fund | Expense | 3,010,270 | 3,045,111 | 3,050,557 | 3,093,670 | 3,126,295 | 3,158,150 | 3,201,934 | 3,255,180 | 3,287,072 | 3,329,244 |
| 3.1.4 Major Economic Projects | Expense | 0 | 2,940,500 | 2,944,000 | 3,071,500 | 347,500 | 1,500,000 | 1,500,000 | 1,500,000 | 1,500,000 | 1,500,000 |
| 3.1.5 International relations | Expense | 929,027 | 958,279 | 974,401 | 991,555 | 1,019,659 | 1,064,702 | 1,079,234 | 1,122,261 | 1,173,579 | 1,186,151 |
| 3.1.6 Business Improvement Districts | Expense | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 | 556,988 |
| Total | | 37,096,519 | 40,081,194 | 41,360,561 | 42,583,208 | 40,457,578 | 42,536,180 | 43,625,769 | 44,860,050 | 45,709,765 | 46,907,869 |
| Capital Expenditure | | | | | | | | | | | |
| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 3.1.1 WellingtonNZ and Venues Wellington | | - | - | - | 3,196,124 | 3,260,047 | 3,321,987 | 3,385,105 | - | - | - |
| 3.1.2 Takina Wellington Convention & Exhibition Centre | | 4,703,637 | 2,851,096 | 2,142,555 | 5,713,451 | 6,036,569 | 4,553,820 | 1,127,521 | 2,928,114 | 7,099,432 | 4,039,167 |
| Total | | 4,703,637 | 2,851,096 | 2,142,555 | 8,909,575 | 9,296,616 | 7,875,807 | 4,512,626 | 2,928,114 | 7,099,432 | 4,039,167 |

Funding impact statement (\$000s)

[illegible]

| 3.1 City Promotions and Business Support | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 2,621 | 3,684 | 2,726 | 9,148 | 6,260 | 5,878 | 2,203 | 251 | 4,001 | 1,715 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 2,621 | 3,684 | 2,726 | 9,148 | 6,260 | 5,878 | 2,203 | 251 | 4,001 | 1,715 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 3,196 | 3,260 | 3,322 | 3,385 | 0 | 0 | 0 |
| - to replace existing assets | 4,704 | 2,851 | 2,143 | 5,713 | 6,037 | 4,554 | 1,128 | 2,928 | 7,099 | 4,039 |
| Increase (decrease) in reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 4,704 | 2,851 | 2,143 | 8,910 | 9,297 | 7,876 | 4,513 | 2,928 | 7,099 | 4,039 |
| Surplus (deficit) of capital funding (C-D) | (2,083) | 833 | 583 | 238 | (3,037) | (1,998) | (2,309) | (2,677) | (3,098) | (2,325) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 6,961 | 7,212 | 8,530 | 9,834 | 10,158 | 10,752 | 11,349 | 12,048 | 12,353 | 13,029 |

Changes to this document are reflected in other financial information that is included as part of the amendment of the 2024-34 Long-term Plan.

4. Oranga ahurea Cultural wellbeing

Arts and culture are an important foundation stone in Wellington’s offering – it’s a point of difference for the city and one that all Wellingtonians are proud of.

Overview

Our overall approach as part of the 2024-34 LTP is to continue making investments that secure foundational arts and culture facilities in the city. This will allow the sector to thrive over the long term. Many of our arts and culture facilities are earthquake prone and require substantial investment in the years ahead. This will be the primary focus over the next three years with most of the capital costs increases for this activity area going into the Town Hall.

We will also do master planning on other arts and culture facilities that are earthquake prone such as the Michael Fowler Centre (MFC), the Opera House and the Bond Store to enable decisions on the way forward to be made as part of the 2027-37 LTP.

To address affordability pressures, we will explore more efficient delivery of arts and culture services, operating more commercially where possible, and identifying savings. Our strategic focus is on making essential investments and targeted adjustments to support the sector’s significance to the city while easing cost pressures.

The key groups of activities under this strategic area are below, along with their alignment to the Council’s strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all economic and cultural activities. The Tūpiki ora Māori Strategy outlines priorities including that Wellington is a bilingual city by 2040 – Māori, mana whenua and the wider community have access to learning opportunities to use to reo Māori; and Mana whenua and Māori narratives, identities, histories and landmarks are increasingly present and visible, and there is a growing understanding and recognition within the region through education and resource. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|---|--|--|--|
| 4.1 Ngohe Toi, Ahurea Hoki Arts and Cultural Activities | Cultural wellbeing: A welcoming, diverse and creative city | <ul style="list-style-type: none">■ Nurture and grow our arts sector■ Revitalise the city and suburbs to support a thriving and resilient economy and support job growth■ Celebrate and make visible te ao Māori across our city | <ul style="list-style-type: none">■ Aho Tini Arts, Culture, and Creativity Strategy■ Infrastructure Strategy 2024■ Finance Strategy 2024 |

How we will embed Strategic Approaches in this activity

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

Strategic Approaches are about how we will deliver our work. They are important and to be applied to everything we do.

| | |
|---|---|
| Integrating te ao Māori | Support events and celebrations that give expression to a te ao Māori presence and ensure that ngā toi Māori and te reo Māori are highly visible in storytelling and streetscape. |
| Making our city accessible and inclusive for all | Reflect the increasing diversity of our communities, and encourage access, availability and participation in arts and culture. This includes supporting story telling of experiences and histories for our diverse communities. |
| Embedding climate action | Work with arts and creative organisations to better enable the transition to a zero-carbon circular economy. We will partner with the arts, creative, science and innovation sectors to explore complex issues, develop new solutions and show what’s possible. The carbon impact plays a significant role in decisions around what activities are supported and prioritised. |
| Engaging our community | Ensure that creative thinking and arts practitioners are involved early in our major infrastructure projects to ensure the disruption from infrastructure transformation is managed well. We will identify opportunities to co-create and shape initiatives that foster a sense of belonging and support resilient community, creative, and cultural spaces. |
| Value for money | Focus on ensuring our resources work harder to get the best outcomes possible within a constrained funding environment. We will deliver high quality, well managed programmes and projects to maximise value for our residents and the city. This also means being more strategic with the funding we have available. |

4.1 He mahi toi, he mahi ahurea

Arts and Cultural Activities

Purpose

Our city is recognised as the cultural capital of New Zealand.

This reflects a mix of factors, including the presence of national arts organisations in the city, as a centre of major arts tertiary education in the city, funding support from the Council, a thriving community of Māori creatives, the sense of a supportive citizenry, and a reputation for edgy and interesting arts in the city.

Activities

| Activities in this group | Services we deliver |
|--|---|
| 4.1.1 City Galleries and Museums | ■ Managing the city's art collection of more than 600 works, including the Wellington Collection at the Ngauranga Gorge collection store which is cared for by Experience Wellington |
| 4.1.2 Visitor attractions | ■ Funding Experience Wellington to have free and charged for public programmes and learning experiences across its sites: Wellington Museum, City Gallery Wellington, Cable Car Museum, Nairn Street Cottage, Space Place at Carter Observatory, Capital E |
| 4.1.3 Arts and cultural festivals | ■ Funding contribution to Te Papa ■ Advising on and supporting a range of community events, including the Newtown Festival and Chinese New Year ■ Delivering free public events throughout the year, including key Māori celebrations and events (e.g. Gardens Magic, New Years Eve, Matariki: Ahi Kā Festival, and Anzac Day) ■ Supporting major cultural events (e.g. Te Rā o Waitangi, Diwali, and Pasifika Festival) ■ Advising, funding and providing logistical support for a range of community events |
| 4.1.4 Cultural Grants | ■ Direct grants support to creative sector organisations, agencies and projects at professional and community levels. This includes support for events and festivals and grants that directly target Māori creatives. |
| 4.1.5 Access and support for community art | ■ Providing arts advice and support to arts organisations and maintaining an art collection of more than 600 artworks |
| 4.1.7 Regional Amenities Fund | ■ Infrastructure support to the sector through management of Toi Poneke (which houses a community of practitioners, arts organisations and creative businesses), Hannah Playhouse and governance overview of civic venues managed on council's behalf by WellingtonNZ |
| 4.1.6 Arts Partnerships | ■ Supporting, delivering or commissioning a range of public art around Wellington, including some provision of public art by Māori and mana whenua artists (e.g. Mason's Lane and Courtenay Place lightboxes, Waituhi flags, art on walls, support for Sculpture Trust) ■ Facilitating career pathways for artists and arts organisations; advocating for creative value in Wellington City. |

Rationale for Activities

- For city vibrancy and cultural expression. The arts contribute to a vibrant city and provide opportunities for cultural expression, enhancing Wellington’s vibrancy as a diverse, active and eventful place attractive to visitors.
- To build and maintain a sense of place and identity. Our museums, visitor attractions and events shape Wellington’s sense of place and identity. They celebrate creativity and ideas and increase our understanding of culture, our shared history, science, ourselves and each other.
- To grow visitation and exposure to creativity and innovation. We aim to grow the numbers of visitors to our attractions, providing ideas and places where people can connect, share what is common and explore what is different and new.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|----------------------------------|--|------------|
| 4.1 Arts and cultural activities | We do not anticipate any significant negative effects associated with the provision of these services. | N/A |

Key service level changes

Affordability

To address affordability pressures affecting both the Council and the community, we will continue exploring ways to develop the efficiency of delivering arts and culture services. This includes operating more commercially where possible and identifying areas for savings to ease cost pressures. For example, we will no longer fund an annual fireworks display (such as for Matariki or special

event). The New Years’ Eve Display will continue.

While recognising the necessity of certain changes to ease cost pressures, we understand the sector’s significance to the city. Recognising the Arts and Culture sector’s importance to the city, our strategic focus for this LTP is prioritising targeted adjustments over wholesale changes to the levels of service. This involves making essential and strategic investments while implementing minor reductions in specific areas.

Venues and facilities

- Over the next three years, we will investigate the best course of action for the Te Ngākau Civic Square area. The includes the former Capital E building, the basement supporting the Town Hall, Te Matapihi, and the City-to-Sea bridge to the waterfront. Options under consideration include the possibility of demolishing these structures.
- In 2026 we expect to re-open the Town Hall following major earthquake strengthening.
- We will explore potential options for earthquake-prone venues, including the Michael Fowler Centre, Bond Store, and Opera House. We will also investigate options for other earthquake-prone venues that support arts and culture activities. Any changes to levels of service will be identified for the 2027-374 LTP.

- As part of the capital programme review, we will adjust the budget for earthquake-prone buildings in Te Ngākau Civic Square to meet the minimum requirements for the potential demolition of the Michael Fowler Centre (MFC), which must comply by 2034. The MFC’s future will be decided through further investigations and a future venues strategy consultation.
- We are also deferring the Bond Store upgrade until 2031. The deadline to earthquake strengthen the building is in 2034.
- We are exploring venue options for Toi Pōneke. We are also looking at reshaping our service design so that it better meets Māori and other local arts community’s needs.
- We are reviewing the grants funding, which will result in a reduction or removal of funding for national organisations and increased funding available for local arts.
- We will contribute to the National Music Centre establishment.

Living Wage

We retain our ongoing commitment to support a Living Wage for events and artists and we will review options in the next 12 months for this to be achieved through existing fund criteria or the continuation of specific top-up Living Wage funding. For CCOs we will provide top-up funding for Year 1, with

the expectation that this is managed within existing budgets from Year 2.

Statement of levels of service and performance measures

Activity – 4.1 Arts and Cultural Activities

Level of service statement: Build and maintain a sense of place and identity for our city

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|---------------------|---|------------------------------------|---------------------|
| (%) Attendees satisfied with Council-delivered festivals and events | Client Satisfaction | 86% (YE22/23) | 90% | Annual |
| (%) Residents agree: a. The Council enables local events, activities and cultural activities b. I feel welcome and included in cultural events and activities in Wellington c. I see my community reflected in Wellington's cultural activities | Accessibility | a. 71% (RMS 2024) b. 69% (RMS 2024) c. 57% (RMS 2024) | a. 71% b. 69% c. 57% | Annual |
| By 2026 Toi Pōneke will deliver: a. At least 30% of programming across exhibitions and related public programmes from Māori, Pacific peoples and minority groups b. At least 30,000 visitors per annum | Accessibility | a. 57% ¹ b. 19,910 (Dec 23) | a. ≥ 30% b. ≥ 30,000 | 6 monthly |
| By 2026 the Hannah Playhouse will deliver: a. At least 15% of the work in the house is developing tangata whenua and/or Pasifika practitioners b. At least 500 supported artists utilising the Hannah each year c. At least 6,000 audience attendance each year | Accessibility | a. 15% (Dec 23) b. 306 (Dec 23) c. 4194 (Dec 23) | a. ≥ 15% b. ≥ 500 c. ≥ 6,000 | 6 monthly |
| Number of total Council initiatives and events that have significant inclusion of te ao Māori | Sustainability | 23 | ≥8 ² | Annual |
| Wellington Museums Trust (Experience Wellington) - achievement of Statement of Intent (SOI) Note: 2024/25 SOI comprises seven KPIs with the following targets: 1. Number of visitors: 470,500 2. Student & Education visits: 23,100 3. Council operating grant per visitor: \$20.71 4. Trading revenue per visit (excl. grants & interest): \$3.81 5. Non-council donations and funding: \$423,000 6. Non-council revenue as percentage of total revenue: 22% 7. Percentage (%) of visitors who rate the quality of their experience (good or very good): 87% | Other | Achieved (4/7 KPIs YE22/23) | Achieved | Quarterly |

1 Baseline is calculated using the 23/24 pre-planned schedule
2 Target is less than Baseline due to constrained financial environment

What it will cost

Operating Expenditure

| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| 4.1.1 Galleries and museums (WMT) | Expense | 11,381,801 | 11,862,770 | 12,319,892 | 12,612,391 | 13,243,486 | 13,612,669 | 13,829,320 | 14,025,809 | 14,212,398 | 14,377,113 |
| 4.1.2 Visitor attractions (Te Papa / Carter Observatory) | Expense | 3,162,942 | 3,205,549 | 3,251,748 | 3,288,326 | 3,324,847 | 3,360,291 | 3,397,221 | 3,437,720 | 3,466,274 | 3,494,928 |
| 4.1.3 Arts and cultural festivals | Expense | 5,413,622 | 5,524,613 | 5,473,394 | 5,599,804 | 5,710,698 | 5,808,502 | 5,930,143 | 6,065,893 | 6,405,787 | 6,291,888 |
| | Income | (80,000) | (81,600) | (83,395) | (85,230) | (87,020) | (88,760) | (90,447) | (92,165) | (93,916) | (95,607) |
| 4.1.4 Cultural grants | Expense | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 | 3,024,202 |
| 4.1.5 Access and support for community arts | Expense | 2,650,270 | 2,748,791 | 2,775,951 | 2,860,984 | 2,927,579 | 2,941,927 | 2,981,515 | 3,074,379 | 3,130,631 | 3,204,840 |
| | Income | (24,000) | (24,480) | (25,019) | (25,569) | (26,106) | (26,628) | (27,134) | (27,650) | (28,175) | (28,682) |
| 4.1.6 Arts partnerships | Expense | 2,816,322 | 3,270,426 | 2,759,780 | 3,265,974 | 3,480,127 | 3,541,599 | 3,618,982 | 3,705,998 | 3,767,032 | 3,821,973 |
| | Income | (482,840) | (492,497) | (503,332) | (514,405) | (525,208) | (535,712) | (545,890) | (556,262) | (566,831) | (577,034) |
| 4.1.7 Regional amenities fund | Expense | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 | 609,200 |
| Total | | 28,471,520 | 29,646,973 | 29,602,422 | 30,635,677 | 31,681,806 | 32,247,290 | 32,727,114 | 33,267,123 | 33,926,601 | 34,122,820 |

Capital Expenditure

| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|------------------|-------------------|------------------|------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| 4.1.1 Galleries and museums (WMT) | 1,685,981 | 12,315,753 | 5,754,399 | 957,371 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4.1.2 Visitor attractions (Te Papa / Carter Observatory) | 353,751 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4.1.4 Cultural grants | 1,067,995 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4.1.5 Access and support for community arts | 119,820 | 76,575 | 78,260 | 79,903 | 81,501 | 83,050 | 84,628 | 86,236 | 87,788 | 89,368 |
| 4.1.6 Arts partnerships | 275,000 | 3,350,000 | 2,085,000 | 95,000 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 3,502,547 | 15,742,328 | 7,917,659 | 1,132,275 | 81,501 | 83,050 | 84,628 | 86,236 | 87,788 | 89,368 |

Funding impact statement (\$000s)

| 4.1 Arts and Cultural Activities | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 20,426 | 21,451 | 21,260 | 22,195 | 23,057 | 23,506 | 23,906 | 24,368 | 24,961 | 25,096 |
| Targeted rates (other than a targeted rate for water supply) | 8,084 | 8,234 | 8,380 | 8,479 | 8,662 | 8,780 | 8,860 | 8,937 | 9,004 | 9,065 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 587 | 599 | 612 | 625 | 638 | 651 | 663 | 676 | 689 | 701 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 29,096 | 30,284 | 30,252 | 31,299 | 32,358 | 32,936 | 33,429 | 33,981 | 34,654 | 34,862 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 7,821 | 8,440 | 7,965 | 8,123 | 8,291 | 8,452 | 8,614 | 8,781 | 9,176 | 9,088 |
| Finance costs | 79 | 75 | 74 | 78 | 82 | 88 | 97 | 111 | 113 | 116 |
| Other operating funding applications | 18,675 | 19,198 | 19,687 | 19,987 | 20,255 | 20,490 | 20,689 | 20,865 | 21,029 | 21,167 |

| 4.1 Arts and Cultural Activities | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------------|---------------|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Internal charges | 1,772 | 1,843 | 1,786 | 1,919 | 2,008 | 2,071 | 2,197 | 2,354 | 2,422 | 2,534 |
| Total applications of operating funding (B) | 28,347 | 29,556 | 29,512 | 30,107 | 30,635 | 31,101 | 31,597 | 32,110 | 32,740 | 32,905 |
| Surplus (deficit) of operating funding (A-B) | 750 | 728 | 740 | 1,192 | 1,723 | 1,835 | 1,831 | 1,871 | 1,913 | 1,957 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 2,753 | 15,015 | 7,177 | (60) | (1,641) | (1,752) | (1,747) | (1,785) | (1,825) | (1,868) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 2,753 | 15,015 | 7,177 | (60) | (1,641) | (1,752) | (1,747) | (1,785) | (1,825) | (1,868) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,266 | 15,742 | 7,918 | 1,132 | 82 | 83 | 85 | 86 | 88 | 89 |
| - to replace existing assets | 1,237 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | 0 | 0 | (0) | (0) | (0) | 0 | (0) | (0) | (0) | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 3,503 | 15,742 | 7,918 | 1,132 | 82 | 83 | 85 | 86 | 88 | 89 |
| Surplus (deficit) of capital funding (C-D) | (750) | (728) | (740) | (1,192) | (1,723) | (1,835) | (1,831) | (1,871) | (1,913) | (1,957) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 712 | 690 | 702 | 1,154 | 1,685 | 1,797 | 1,793 | 1,833 | 1,875 | 1,920 |

[Changes to this document are reflected in other financial information that is included as part of the amendment of the 2024-34 Long-term Plan.](#)

5. Pāpori me te hākinakina

Social and recreation

The mahi for Social and Recreation is focused on the health and wellbeing of the community.

Overview

Wellington's open space and recreation networks are crucial for the city's environmental, social, economic, and cultural wellbeing. The Open Spaces and Recreation Strategy envisions a network of parks and recreation facilities integrated into daily life, designed for flexible use to meet diverse needs.

The Council's Te Awe Māpara | The Community Facilities Plan outlines a 30-year framework with 58 prioritized actions to ensure thriving, accessible community facilities. These spaces aim to foster connection, fun, and belonging.

To reduce carbon emissions, the Council will invest in transitioning swimming pools away from gas, which currently contributes 45% of the Council's building emissions.

Community facilities and services aim to create liveable, safe, and inclusive communities through support initiatives, housing access, and facilities like community centres and libraries. Most services will remain at current levels for the 2024-34 LTP. The opening of Te Matapihi will enhance central city facilities, celebrating te ao Māori. Social housing upgrades continue to be a key improvement.

Over the next ten years, the adoption of Te Awe Māpara will guide the evolution of community facilities to maximize benefits and make smarter decisions. This includes investigating facility needs and potential changes to future facility mixes.

We continue to focus on processing of alcohol licenses, food safety certificates, dog registrations, gambling consents and health licenses for businesses and activities that could impact human health. We will also continue to operate animal control service and litter enforcement.

The key groups of activities under this strategic area are below, along with their alignment to the Council's strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all social and recreation activities, including by the Basin Reserve Trust. The Tūpiki Ora Māori Strategy outlines our priorities in its waypoint, He whānau toiora | thriving and vibrant communities including whānau Māori are in warm, quality, safe and affordable housing throughout the city. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|--|--|---|---|
| 5.1 Recreation Facilities and Services | Social wellbeing: A city of health and thriving whānau and communities | <ul style="list-style-type: none"> Invest in sustainable, connected and accessible community and recreation facilities | <ul style="list-style-type: none"> Te Whai Oranga Pōneke – Open Space and Recreation Strategy Te Awe Māpara – Community Facilities Plan Strategy for Children and Young People Infrastructure Strategy 2024 Finance Strategy 2024 |
| 5.2 Community Facilities and Services | Social wellbeing: A city of health and thriving whānau and communities | <ul style="list-style-type: none"> Invest in sustainable, connected and accessible community and recreation facilities Increase access to good, affordable housing to improve the wellbeing of our communities | <ul style="list-style-type: none"> Te Whai Oranga Pōneke – Open Space and Recreation Strategy Te Awe Māpara – Community Facilities Plan Strategy for Children and Young People Homelessness Strategy Housing Strategy Infrastructure Strategy 2024 Finance Strategy 2024 |
| 5.3 Public Health and Safety | <p>Social wellbeing: A city of health and thriving whānau and communities.</p> <p>Urban form: A liveable and accessible, compact city.</p> | <ul style="list-style-type: none"> Invest in sustainable, connected and accessible community and recreation facilities Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | <ul style="list-style-type: none"> Enforcement and Compliance Policy |

How we will embed Strategic Approaches in this activity

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

| | |
|---|---|
| Integrating te ao Māori | Work together with our Tā kai Here partners on our strategic projects to uplift te ao Māori using language and design. |
| Making our city accessible and inclusive for all | As we upgrade our facilities, we will utilise Universal Design principles to ensure facilities are accessible and inclusive for all. We must also provide accessibility information online, on-site and in different mediums to help people know in advance which places are accessible to them and how they can use them. |
| Embedding climate action | Climate change adaptation planning will help inform future investment decisions, particularly for assets in coastal locations. Future community leases and renewals will take into account any impact of climate change and adaptation requirements. As we upgrade our facilities, we will address climate adaptation needs. |
| Engaging our community | Follow a robust process to work with the community, understand needs, test all options, determine the best response, and prepare a business case to provide clear justification for any investment to change a community facility. We will identify opportunities to co-create and shape initiatives that foster a sense of belonging and support resilient community, creative, and cultural spaces. |
| Value for money | In addition to the outcomes sought by the Community Facilities Plan and Te Whai Oranga Pōneke, strategic rationalisation will be a key factor for consideration in the investigations of each area's needs. We will make future focused decisions that provide best outcomes and value for money for the long term. |

5.1 Ngā whare me ngā ratonga mahi ā-rēhia

Recreation Facilities and Services

Purpose

To support the wellness of people to live and play, and the intrinsically connected health of the environment.

Wellington City Council provides a range of recreation and leisure facilities to encourage active and healthy lifestyles and enable participation in sporting and other group activities. Through the promotion and support of recreation opportunities we contribute to the development of strong, healthy communities and a high quality of life for Wellingtonians.

People enjoy our open spaces and parks for exercising, socialising, relaxing, playing and connecting to nature. Our open spaces contain much of Wellington's natural elements such as waterways, forests, shorelines and are home to our native biodiversity. They are also equipped with recreation facilities such as playgrounds and sports fields.

Activities

| Activities in this group | Services we deliver |
|---|---|
| 5.1.1 Swimming pools | <ul style="list-style-type: none"> ■ Managing, maintaining and servicing seven pool facilities, including: <ul style="list-style-type: none"> ■ year-round facilities and two summer pools. ■ Two integrated fitness centres throughout the city and suburbs ■ 'Learn to Swim' courses for children and adults |
| 5.1.2 Sports fields | <ul style="list-style-type: none"> ■ Managing and maintaining outdoor sports facilities in the city, including: <ul style="list-style-type: none"> □ 44 natural and 11 artificial sports turfs (two in partnership with schools), which provide year-round venues for recreation and competitive sport □ nine croquet lawns □ Newtown Park running track □ the velodrome □ tennis and netball courts □ Basin Reserve: refer to the CCO section on page 105. |
| 5.1.3 Recreation Programmes | <ul style="list-style-type: none"> ■ Managing, maintaining and servicing four community recreation centres, croquet facilities, tennis, netball and basketball half courts, and the Ākau Tangi Sports Centre |
| 5.1.4 Recreation centres | <ul style="list-style-type: none"> ■ Offer various community programmes through the facilities. |
| 5.1.5 Recreation activations and partnerships | <ul style="list-style-type: none"> ■ Managing about 30 premises leases, 100+ ground leases to a range of recreation, sporting, marae and community organisations. ■ Supporting the Basin Reserve Trust, a CCO that manages and operates the Basin Reserve to continue to attract national and international events to Wellington. |
| 5.1.6 Playgrounds | <ul style="list-style-type: none"> ■ Managing and maintaining 107 playgrounds and skateparks |
| 5.1.7 Marinas | <ul style="list-style-type: none"> ■ Maintaining other Council-owned recreational facilities, including <ul style="list-style-type: none"> □ the Berhampore golf course □ two marinas, with financial support to groups providing publicly accessible facilities. |
| 5.1.8 Golf course | |
| 5.1.9 Leisure Card | <ul style="list-style-type: none"> ■ Delivery of programmes to those for who cost is a barrier to encourage participation in leisure activities |

Rationale for Activities

- To encourage active and healthy lifestyles. Our swimming pools, sports fields and other recreation centres provide access to sport and recreation opportunities, which are important for people’s health and wellbeing.
- To enable participation in sporting and other group activities. Our recreation facilities give sporting and recreation groups a space to organise sport and recreation programmes.
- For social cohesion and connectedness. Our recreation facilities provide important community focal points and recreation opportunities that bring people together.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|---------------------------|---|--|
| 5.1 Recreation Facilities | There are negative effects from owning and managing buildings and other assets to deliver these services. These include waste, direct energy use to operate the buildings, indirect energy use, and emissions from people using private transport to access our facilities. | Our operations are managed so that waste is minimised or recycled, and energy and water is conserved. We also encourage the use of public transport, walking and cycling as a means of getting to places of recreation |
| | All the indoor pools are currently heated by gas. The negative effect is that it produces CO ² and it is expensive to run. | We have agreed to allocate \$14m from the Climate Resilience Fund to degasify the pool network. |

Key service level changes

Recreation facilities

We will commence design and engagement of Grenada North Park sports field upgrades and commence works in Year 2. This will result in an improvement to sports field provision in Grenada North.

We will construct a destination skate park at Kilbirnie Park. The skate park upgrades at Ian Galloway and Waitangi Park will not be funded. However, the Council’s Grants Subcommittee will allocate \$80,000 from the Sportsville fund in year two of the LTP for feasibility studies of

upgrades for Waitangi Park and Ian Galloway skateparks.

One significant service change is the proposal to close Khandallah Pool. The council has agreed to keep the pool open for at least one year and investigate feasibility of a possible fix within the \$7.5m budget allocated. An advisory group will be set up with representatives from community, Mayor and Council. Technical and engineering expert advice will be sought. The Council has also agreed to allocate \$14m from the Climate Resilience Fund to degasify the full pool network.

Te Awe Māpara

A key feature for this activity grouping over the coming ten years will be the adoption of the Council’s Te Awe Māpara | Community Facility Plan. The plan sets out the future approach to guide the Council’s provision and decision-making about community facilities. It includes several facility investigations to be undertaken in partnership with the community, taking a holistic view across the city, different facility types and consideration of facilities for whānau and hapori Māori. The aim is to be smarter and maximise the benefits of community facilities, and this plan may lead to changes to the mix of future facilities.

Renewals

We will limit renewals spending to critical assets. This will result in the deterioration of sports fields condition over time, a longer time between playground renewals and the gradual reduction in asset condition (more poor or very poor asset conditions).

Statement of levels of service and performance measures

Activity: 5.1 Recreation Facilities and Services

Level of service statements: Maintain high quality sports amenities and recreational facilities, and encourage participation in leisure activities

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|---------------------|--------------------|----------|---------------------|
| (%) User satisfaction with pools | Client satisfaction | 77% (YE22/23) | 80% | Annual |
| Ratepayer subsidy per swimming pool visit (\$) | Affordability | \$22.41 (YE22/23) | <\$22.50 | Annual |
| (%) User satisfaction with recreation centres including Akau Tangi sports centre | Client satisfaction | 87% (YE22/23) | 85% | Annual |
| Ratepayer subsidy per recreational centre visit including Akau Tangi (\$) | Affordability | \$8.12 (YE22/23) | <\$9 | Annual |
| (%) Perception that recreation facilities are easy to access | Accessibility | 70% (RMS 2024) | 70% | Annual |
| Utilisation of Leisure card (increase in number of active users) | Quality | 27% (YE22/23) | 28% | Annual |
| (%) User satisfaction with sports fields | Client satisfaction | 81% (YE22/23) | 80% | Annual |
| (%) Residents satisfied with the quality and maintenance of Playgrounds and Skateparks | Client satisfaction | 61% (RMS2024) | 70% | Annual |
| Basin Reserve - achievement of Statement of Intent | Other | Achieved | Achieved | Quarterly |
| Note: 2024/25 SOI comprises of four KPIs with the following targets: | | (4/8 KPIs YE22/23) | | |
| 1. Numbers attending events at the Basin Reserve: 40,000 | | | | |
| 2. Council operating grant per attendance: \$21.06 | | | | |
| 3. Event income: \$390,000 | | | | |
| 4. Activity days (comprising ticketed Cricket events, practice facility usage and functions): 192 | | | | |

What it will cost

Operating Expenditure

| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-------------------------------|----------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|--------------|
| 5.1.1 Swimming Pools | Expense | 35,409,217 | 36,240,159 | 36,852,795 | 38,289,059 | 39,570,494 | 40,540,666 | 41,798,659 | 43,722,064 | 44,649,405 | 45,965,715 |
| | Income | (8,900,453) | (9,170,978) | (9,372,739) | (9,410,696) | (9,838,292) | (9,747,970) | (10,210,461) | (10,353,726) | (10,438,580) | (10,652,810) |
| 5.1.2 Sportsfields | Expense | 7,885,518 | 8,068,113 | 8,708,328 | 9,564,569 | 9,874,181 | 10,098,494 | 10,327,578 | 10,664,314 | 10,717,667 | 11,085,510 |
| | Income | (1,022,777) | (1,063,633) | (1,087,033) | (1,110,948) | (1,134,278) | (1,156,963) | (1,178,945) | (1,201,345) | (1,224,171) | (1,246,206) |
| 5.1.3 Recreation Programmes | Expense | 636,516 | 630,447 | 631,757 | 651,707 | 651,019 | 662,456 | 680,964 | 702,640 | 716,440 | 734,449 |
| | Income | (105,000) | (61,200) | (62,546) | (63,922) | (65,265) | (66,570) | (67,835) | (69,124) | (70,437) | (71,705) |
| 5.1.4 Recreation Centres | Expense | 13,304,708 | 13,575,085 | 13,988,602 | 14,423,071 | 14,826,676 | 15,438,026 | 15,791,490 | 16,389,684 | 17,086,977 | 17,434,983 |
| | Income | (2,762,816) | (2,844,569) | (2,907,150) | (2,971,107) | (3,033,500) | (3,094,170) | (3,152,959) | (3,212,866) | (3,273,910) | (3,332,840) |
| 5.1.5 Recreation partnerships | Expense | 2,691,399 | 2,824,739 | 2,964,898 | 3,087,242 | 3,219,991 | 3,398,223 | 3,733,031 | 4,033,935 | 4,247,909 | 4,426,618 |
| 5.1.6 Playgrounds | Expense | 1,767,954 | 1,953,979 | 2,375,221 | 2,603,315 | 2,755,872 | 2,890,589 | 3,022,118 | 3,176,306 | 3,309,509 | 3,467,350 |
| 5.1.7 Marinas | Expense | 976,085 | 1,000,493 | 1,021,908 | 1,106,337 | 1,158,115 | 1,249,116 | 1,296,882 | 1,394,510 | 1,405,947 | 1,457,520 |
| | Income | (795,361) | (1,043,130) | (1,066,079) | (1,089,532) | (1,112,413) | (1,134,661) | (1,156,219) | (1,178,187) | (1,200,573) | (1,222,183) |
| 5.1.8 Golf Course | Expense | 290,952 | 290,250 | 298,015 | 309,350 | 318,910 | 326,554 | 337,127 | 348,843 | 356,973 | 366,237 |
| | Income | (80,862) | (82,479) | (84,293) | (86,148) | (87,957) | (89,716) | (91,421) | (93,158) | (94,928) | (96,636) |
| 5.1.9 LeisureCard | Expense | 100,521 | 184,497 | 184,364 | 192,889 | 198,895 | 203,252 | 211,232 | 220,565 | 226,404 | 234,207 |
| Total | | 49,395,601 | 50,501,773 | 52,446,048 | 55,495,187 | 57,302,450 | 59,517,327 | 61,341,241 | 64,544,155 | 66,414,634 | 68,550,208 |

| Capital Expenditure | | | | | | | | | | |
|-------------------------------|------------|------------|------------|------------|------------|------------|-----------|-----------|-----------|------------|
| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 5.1.1 Swimming Pools | 4,450,467 | 9,452,900 | 4,471,940 | 7,311,333 | 5,989,374 | 6,085,388 | 1,398,497 | 2,339,648 | 2,784,148 | 2,621,806 |
| 5.1.2 Sportsfields | 2,489,526 | 6,544,339 | 8,767,191 | 450,926 | 1,039,539 | 1,848,538 | 1,985,705 | 479,966 | 2,286,937 | 4,271,007 |
| 5.1.4 Recreation Centres | 239,972 | 754,687 | 2,962,197 | 132,148 | 550,192 | 431,913 | 138,024 | 1,181,929 | 1,589,548 | 8,478,656 |
| 5.1.5 Recreation partnerships | 437,415 | 136,126 | 183,674 | 314,322 | 690,416 | 2,882,667 | 969,026 | 1,667,689 | 406,304 | 303,848 |
| 5.1.6 Playgrounds | 2,699,070 | 7,525,416 | 1,878,183 | 3,196,121 | 2,080,217 | 1,852,197 | 1,759,234 | 2,081,627 | 2,700,016 | 2,002,479 |
| 5.1.7 Marinas | 1,230,849 | 241,501 | 1,840,982 | 160,341 | 2,249,008 | 193,747 | 57,525 | 355,183 | 98,907 | 171,227 |
| Total | 11,547,300 | 24,654,969 | 20,104,167 | 11,565,191 | 12,598,746 | 13,294,450 | 6,308,010 | 8,106,041 | 9,865,860 | 17,849,022 |

Funding impact statement (\$000s)

| 5.1 Recreation Promotion and Support | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 47,077 | 48,050 | 49,854 | 52,781 | 54,456 | 56,492 | 57,982 | 60,884 | 62,540 | 64,497 |
| Targeted rates (other than a targeted rate for water supply) | 2,691 | 2,825 | 2,965 | 3,087 | 3,220 | 3,398 | 3,733 | 4,034 | 4,248 | 4,427 |
| Subsidies and grants for operating purposes | 15 | 15 | 16 | 16 | 16 | 17 | 17 | 17 | 18 | 18 |
| Fees and charges | 13,652 | 14,251 | 14,564 | 14,716 | 15,255 | 15,273 | 15,841 | 16,091 | 16,285 | 16,604 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 63,436 | 65,141 | 67,399 | 70,601 | 72,947 | 75,181 | 77,572 | 81,026 | 83,091 | 85,546 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 31,329 | 31,802 | 32,828 | 33,524 | 34,317 | 35,230 | 35,892 | 36,815 | 37,739 | 38,239 |
| Finance costs | 3,694 | 3,770 | 3,950 | 4,106 | 4,237 | 4,450 | 4,716 | 5,117 | 5,149 | 5,230 |
| Other operating funding applications | 1,047 | 1,077 | 1,101 | 1,123 | 1,142 | 1,159 | 1,173 | 1,186 | 1,198 | 1,208 |
| Internal charges | 14,491 | 15,080 | 15,173 | 16,158 | 16,864 | 17,499 | 18,430 | 19,722 | 20,215 | 20,992 |
| Total applications of operating funding (B) | 50,560 | 51,729 | 53,052 | 54,911 | 56,560 | 58,338 | 60,211 | 62,839 | 64,300 | 65,669 |
| Surplus (deficit) of operating funding (A-B) | 12,876 | 13,412 | 14,347 | 15,690 | 16,387 | 16,843 | 17,361 | 18,187 | 18,791 | 19,877 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 500 | 2,040 | 1,042 | 0 | 0 | 0 | 1,696 | 1,152 | 0 | 0 |

| 5.1 Recreation Promotion and Support | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (1,829) | 9,203 | 4,714 | (4,125) | (3,789) | (3,548) | (12,749) | (11,233) | (8,925) | (2,028) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (1,329) | 11,243 | 5,757 | (4,125) | (3,789) | (3,548) | (11,053) | (10,081) | (8,925) | (2,028) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8,185 |
| - to improve level of service | 2,160 | 17,869 | 11,620 | 4,964 | 3,753 | 4,024 | 0 | 159 | 609 | 165 |
| - to replace existing assets | 9,388 | 6,786 | 8,484 | 6,601 | 8,846 | 9,270 | 6,308 | 7,947 | 9,257 | 9,499 |
| Increase (decrease) in reserves | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 11,547 | 24,655 | 20,104 | 11,565 | 12,599 | 13,294 | 6,308 | 8,106 | 9,866 | 17,849 |
| Surplus (deficit) of capital funding (C-D) | (12,876) | (13,412) | (14,347) | (15,690) | (16,387) | (16,843) | (17,361) | (18,187) | (18,791) | (19,877) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 12,503 | 13,039 | 13,974 | 15,316 | 16,014 | 16,469 | 16,988 | 17,814 | 18,418 | 19,504 |

5.2 Ngā whare me ngā ratonga hāpori

Community Facilities and Services

Purpose

By providing libraries, community centres and community housing we foster diverse and inclusive communities and enable people to connect with information and each other.

We provide a wide range of facilities forming part of the city's 'hard' social infrastructure that support community wellbeing. These include libraries, community spaces, social housing, public toilets, and cemeteries.

We also deliver services that assist in building a strong social infrastructure that supports diverse, inclusive, and resilient communities. We provide a wide range of services that support community wellbeing and harm reduction, include community service, advocacy, grants, and city safety.

Activities

| Activities in this group | Services we deliver |
|--------------------------------------|--|
| 5.2.1 Libraries | <ul style="list-style-type: none"> Access for all to a wide array of books, magazines, DVD, e-books, e-audio, online journals, streaming media and e-music tracks through the 13 libraries around Wellington and online library presence. |
| 5.2.2 Community advocacy | <ul style="list-style-type: none"> Support for community groups, ensuring Wellington's diverse population is supported and embraced by an inclusive, caring and welcoming community. Work with external agencies and support outreach programmes to end street homelessness and address begging, providing a visible presence in the community. |
| 5.2.3 Grants (Social and Recreation) | <ul style="list-style-type: none"> Ensures residents can participate in communities of choice, accessing support through a variety of mechanisms, including community grants. Climate and Sustainability Fund to support community groups wanting to take climate action locally. <p>Home Energy Saver assessments for Wellington homeowners.</p> |
| 5.2.4 Housing | <ul style="list-style-type: none"> Provision of lease properties (over 1,900 units) to Te Toi Mahana Community Housing Provider Facilitation of affordable rental housing in the city through the Te Kāinga programme of CBD apartment conversions. |
| 5.2.5 Community centres and halls | <ul style="list-style-type: none"> Access to community spaces and marae, including a citywide network of over 25 community centres and five community halls Delivers a city-wide network of effective community spaces that meet the community's needs. |
| 5.2.6 Cemeteries | <ul style="list-style-type: none"> Managing and maintaining two cemeteries at Karori and Mākara, and providing cremation services at Karori Cemetery Partnership with our Tākaia Here partners in the running of Opau Urupā. |
| 5.2.7. Public Toilets | <ul style="list-style-type: none"> Ensuring the 94 public toilets and sports pavilions/beach changing rooms located across the city are accessible clean and safe. |
| 5.2.8 City Safety | <ul style="list-style-type: none"> Provide leadership across activities and link with interagency programmes, such as alcohol harm reduction, management of graffiti, support for the city's youth, and programmes that eliminate sexual violence and addressing food insecurity. Ensuring Wellington is a safe and inclusive city where people know their neighbours and are safe. Reduces harm, improve community/city safety and improve social wellbeing. |
| 5.2.9 WREMO | <ul style="list-style-type: none"> Support connected tolerant and resilient communities that know their neighbours. An effective CDEM welfare response and social recovery and co-ordination of the multi-agency response to a major shock event that affects the city. To provide technical input into natural hazard planning to avoid the risks in the first place. |

Rationale for Activities

- To foster diverse and inclusive communities. Our community facilities are places for groups to come together – strengthening social cohesion, celebrating diversity and making the city a more appealing and welcoming place to live.
- To enable people to connect with information and with each other. Our community facilities are places of discovery and learning that allow people to connect with others and exchange knowledge through events and other activities.
- To support warmer, drier, healthier homes. The quality of Wellington homes is improved.
- To support communities to take climate action. Climate actions that can be undertaken by community groups are supported and enabled

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|---------------------------------------|---|--|
| 5.2 Community Facilities and Services | There are negative effects from owning and managing buildings and other assets to deliver these services. These include waste and direct water and energy use to operate buildings. | We seek to minimise these negative effects by ensuring our operations are managed effectively, waste is minimised or recycled, and water and energy are conserved. |

Key service level changes

Affordability and value for money

Most of the services are to largely remain at current levels for 2024-34 LTP. For affordability, we are deferring the renewal of non-critical assets, which may result in deterioration of facility condition over time.

We will review and prioritise multi-year grants, with a focus on maintaining or reducing grants in alignment with outcomes, priorities, and strategies. This may involve discontinuing funding for larger community organisations with alternative funding sources. There will be a reduction in funding for non-priority programmes or larger organisations with legitimate alternative sources of funding. We have also improved the current

funding structure by eliminating multiple and inequitable funding sources, for example, some community centres are funded through the Social & Recreation fund, and others receive LTP funding.

Community Facilities

The opening of Te Matapihi will be a significant increase to the provision of community facilities in the central city, and as a project that has been developed in partnership with our Tākai Here partners, will significantly celebrate and uplift te ao Māori through the use of language and design. In anticipation of the opening, we will close the Arapaki Service centre and temporary library on Manners St 18 months earlier than previously planned. The Brandon St Te Awe Library will continue to operate until Te Matapihi the Central City Library reopens.

A key feature for this activity grouping over the coming ten years will be the implementation of Te Awe Māpara | The Community Facilities Network

Plan. The plan will guide the Council’s provision and decision-making on community facilities. A key direction for the plan is to evolve community facilities to maximise the benefits and making more holistic and smarter facility decisions. The plan includes a number of facility and delivery investigations across all facility types and the city. Implementation of these actions may lead to changes to the mix of future facilities. [As part of the capital programme review, we reduce funding for this programme in the final years of this LTP.](#)

We will sell the Wadestown Community Centre and it will not be replaced. We will engage with the local community on how to spend the proceeds of the sale.

[As part of the capital programme review, we will stop the progress of repairing and completing the construction of Karori Event Centre. Decision on the future of the building will be decided in the upcoming years. We will work on how the share of funding to the project donated by the community can be allocated to another appropriate community facility or project in Karori.](#)

Housing

The continuation of planned upgrade of social housing stock is also a key service improvement in this activity.

We will continue to invest in the Te Kāinga affordable rental programme, reaching up to 1,000 properties

available to the medium to lower income earners.

City Safety

The council will increase levels of service for city safety, including

developing a plan and working with relevant agencies to reduce crime and improve safety in Wellington with a focus on the CBD

Statement of levels of service and performance measures

Activity – 5.2 Community Facilities and Services

Level of service statement: Provide accessible, safe and inclusive community facilities and services

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|---------------------|--|------------------|---------------------|
| Cost to the ratepayer per library transaction (\$) | Affordability | \$2.68 (YE22/23) | <\$2.79 | Annual |
| Toilets (%) that meet required cleanliness performance standards | Safety | 97% (YE22/23) | 95% | Quarterly |
| Percentage of public toilets across the city that are open and able to be used | Accessibility | 95% (Mar2024) | 95% | Quarterly |
| (%) User satisfaction with library services | Client Satisfaction | 88% (YE22/23) | 85% | Annual |
| (%) User satisfaction with community centres and halls | Client Satisfaction | 84% (YE22/23) | 85% | Annual |
| % of people who feel safe in the CBD a. During the day b. After dark | Accessibility | a. 86% (RMS 2024) b. 43% (RMS 2024) | a. 91% b. 60% | Annual |

What it will cost

Operating Expenditure

| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--------------------------------------|-----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 5.2.1 Libraries | Expense | 36,337,657 | 43,070,531 | 43,758,916 | 46,615,898 | 47,920,246 | 48,610,480 | 49,715,935 | 49,566,361 | 50,332,788 | 51,839,470 |
| | Income | (386,851) | (298,814) | (305,415) | (312,163) | (318,748) | (325,155) | (331,367) | (337,396) | (343,337) | (349,517) |
| 5.2.2 Community Advocacy | Expense | 4,445,433 | 4,664,782 | 4,706,804 | 4,889,655 | 5,046,264 | 4,581,705 | 4,743,866 | 4,931,923 | 5,053,297 | 5,211,237 |
| | Income | (136,739) | 1,346 | 1,375 | 1,404 | 1,432 | 1,459 | 1,487 | 1,515 | 1,543 | 1,570 |
| 5.2.3 Grants (Social and Recreation) | Expense | 5,857,854 | 5,423,022 | 5,503,692 | 5,504,689 | 5,505,596 | 5,506,531 | 5,507,519 | 5,508,654 | 5,509,452 | 5,510,375 |
| 5.2.4 Housing | Expense | 39,311,264 | 44,710,702 | 49,362,726 | 50,515,193 | 52,403,632 | 56,234,376 | 58,733,562 | 60,760,844 | 63,835,942 | 66,986,679 |
| | Income | (19,821,578) | (20,218,010) | (20,662,806) | (21,117,388) | (21,560,853) | (21,992,070) | (22,409,919) | (22,835,707) | (23,269,586) | (23,688,438) |
| 5.2.5 Community centres and halls | Expense | 7,207,083 | 7,841,635 | 8,103,308 | 9,599,215 | 9,949,488 | 10,328,762 | 10,171,524 | 10,793,255 | 11,274,914 | 12,436,857 |
| | Income | (317,689) | (324,042) | (331,171) | (338,457) | (345,565) | (352,476) | (359,173) | (365,997) | (372,951) | (379,664) |
| 5.2.6 Cemeteries | Expense | 2,437,249 | 2,578,111 | 2,681,110 | 2,829,487 | 2,997,194 | 3,108,491 | 3,225,877 | 3,348,882 | 3,391,687 | 3,493,338 |
| | Income | (1,151,381) | (1,185,793) | (1,211,881) | (1,238,542) | (1,264,551) | (1,289,842) | (1,314,349) | (1,339,322) | (1,364,769) | (1,389,335) |
| 5.2.7 Public toilets | Expense | 5,593,831 | 6,065,919 | 6,281,803 | 6,468,950 | 6,730,820 | 7,034,953 | 7,340,413 | 7,665,262 | 7,896,022 | 8,145,102 |
| 5.2.8 City safety | Expense | 3,665,286 | 3,933,062 | 3,981,411 | 4,127,917 | 4,260,500 | 4,319,143 | 4,363,277 | 4,645,143 | 4,757,578 | 4,907,737 |
| | Income | (234,000) | (238,914) | (244,170) | (249,298) | (254,284) | (259,115) | (264,038) | (269,055) | (273,898) | (278,828) |
| 5.2.9 WREMO | Expense | 3,614,229 | 3,732,386 | 3,833,027 | 3,980,876 | 4,100,530 | 4,177,030 | 4,313,474 | 4,462,502 | 4,568,681 | 4,695,638 |
| | Income | (200,000) | (204,200) | (208,692) | (213,075) | (217,336) | (221,466) | (225,674) | (229,961) | (234,101) | (238,315) |
| Total | | 86,221,648 | 99,551,723 | 105,250,038 | 111,064,362 | 114,954,365 | 119,462,806 | 123,212,414 | 126,306,904 | 130,763,262 | 136,903,906 |

Capital Expenditure

| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-----------------------------------|------------|------------|------------|-------------|------------|------------|-------------|------------|------------|------------|
| 5.2.1 Libraries | 6,767,433 | 6,418,461 | 3,270,705 | 3,221,694 | 4,030,992 | 3,707,445 | 3,581,356 | 17,483,161 | 15,041,540 | 3,742,314 |
| 5.2.4 Housing | 48,872,724 | 50,929,609 | 61,388,214 | 89,485,808 | 81,560,285 | 79,522,732 | 75,943,491 | 53,624,869 | 27,486,373 | 24,060,274 |
| 5.2.5 Community centres and halls | 4,440,141 | 548,730 | 337,441 | 4,289,605 | 4,248,942 | 4,182,139 | 25,883,174 | 25,990,161 | 25,994,340 | 25,825,281 |
| 5.2.6 Cemeteries | 338,930 | 1,018,694 | 2,412,891 | 2,441,494 | 1,236,365 | 684,623 | 522,058 | 448,563 | 632,098 | 363,056 |
| 5.2.7 Public toilets | 1,418,371 | 642,890 | 2,067,162 | 1,882,295 | 2,329,889 | 1,242,630 | 801,883 | 807,365 | 1,266,488 | 867,913 |
| 5.2.8 City safety | 2,244,826 | 121,794 | 124,474 | 127,212 | 129,883 | 132,481 | 134,998 | 144,510 | 147,255 | 149,906 |
| 5.2.9 WREMO | 86,157 | 87,881 | 89,814 | 91,790 | 93,718 | 95,592 | 97,408 | 104,023 | 106,000 | 107,908 |
| Total | 64,168,582 | 59,768,059 | 69,690,700 | 101,539,898 | 93,630,073 | 89,567,642 | 106,964,368 | 98,602,652 | 70,674,095 | 55,116,651 |

Funding impact statement (\$000s)

| 5.2 Community Participation and Support | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 53,678 | 63,340 | 64,535 | 67,980 | 69,925 | 71,126 | 72,603 | 73,293 | 74,512 | 76,607 |
| Targeted rates (other than a targeted rate for water supply) | 11,286 | 12,271 | 12,519 | 14,152 | 14,652 | 14,559 | 14,558 | 15,361 | 15,957 | 17,270 |
| Subsidies and grants for operating purposes | 161 | 23 | 24 | 24 | 25 | 25 | 26 | 26 | 27 | 27 |
| Fees and charges | 22,036 | 22,392 | 22,885 | 23,388 | 23,879 | 24,356 | 24,819 | 25,290 | 25,770 | 26,233 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 52 | 53 | 54 | 55 | 56 | 58 | 59 | 60 | 61 | 62 |
| Total operating funding (A) | 87,212 | 98,080 | 100,016 | 105,599 | 108,536 | 110,124 | 112,064 | 114,030 | 116,326 | 120,200 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 49,458 | 54,247 | 51,279 | 53,340 | 54,867 | 55,797 | 56,676 | 58,252 | 59,844 | 61,321 |

| 5.2 Community Participation and Support | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Finance costs | 3,237 | 5,199 | 7,582 | 10,129 | 12,366 | 13,659 | 13,965 | 14,127 | 13,900 | 13,581 |
| Other operating funding applications | 11,590 | 12,654 | 12,734 | 8,734 | 5,734 | 5,734 | 5,734 | 5,734 | 5,734 | 5,735 |
| Internal charges | 20,936 | 24,617 | 28,067 | 30,784 | 31,955 | 32,512 | 33,575 | 33,948 | 35,131 | 37,138 |
| Total applications of operating funding (B) | 85,221 | 96,717 | 99,662 | 102,988 | 104,923 | 107,703 | 109,951 | 112,061 | 114,610 | 117,775 |
| Surplus (deficit) of operating funding (A-B) | 1,991 | 1,364 | 354 | 2,611 | 3,614 | 2,422 | 2,113 | 1,968 | 1,716 | 2,426 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 62,178 | 58,405 | 69,337 | 98,929 | 90,016 | 87,146 | 104,851 | 96,634 | 68,958 | 52,691 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 62,178 | 58,405 | 69,337 | 98,929 | 90,016 | 87,146 | 104,851 | 96,634 | 68,958 | 52,691 |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 671 | 701 | 2,292 | 2,215 | 767 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 2,710 | 379 | 86 | 3,844 | 3,852 | 3,860 | 25,491 | 39,142 | 36,623 | 25,503 |
| - to replace existing assets | 60,788 | 58,689 | 67,312 | 95,481 | 89,011 | 85,708 | 81,474 | 59,461 | 34,052 | 29,613 |
| Increase (decrease) in reserves | 0 | 0 | 0 | 0 | (0) | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 64,169 | 59,768 | 69,691 | 101,540 | 93,630 | 89,568 | 106,964 | 98,603 | 70,674 | 55,117 |
| Surplus (deficit) of capital funding (C-D) | (1,991) | (1,364) | (354) | (2,611) | (3,614) | (2,422) | (2,113) | (1,968) | (1,716) | (2,426) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | (0) | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 23,249 | 25,304 | 28,550 | 31,544 | 33,992 | 36,199 | 38,165 | 39,622 | 42,011 | 45,452 |

5.3 Haumarutanga Tūmatanui

Public Health and Safety

Purpose

The health and safety of our city are crucial to enabling our city and our people to thrive. We deliver services that support the health and safety of the city’s communities.

We continue to focus on processing of alcohol licenses, food safety certificates, dog registrations, gambling consents and health licenses for businesses and activities that could impact human health. We will also continue to operate animal control service and litter enforcement.

Activities

| Activities in this group | Services we deliver |
|---------------------------------|---|
| 5.3.1 Public Health Regulations | <ul style="list-style-type: none">■ Ensuring, through timely food and alcohol licencing and inspections, that Wellington’s hospitality sector contributes to the health and safety of our community, including holding District Licensing Committee hearings■ Wellington consolidated bylaw, part 2 Animals – regulation of domestic animals and inspecting kennels, catteries, doggy daycare■ Trading and events in public places policy – issuing permits for parklets, outdoor dining, dog walking as a commercial activity■ Respond to incidents involving hazardous substances■ Trade waste – issuing consents■ Litter – issuing infringements in accordance with the Litter Act■ Health Act – responding to environmental complaints, dealing with hoarders and registering and compliance activities for hairdressers. |

Rationale for Activities

- To maintain health standards. We promote and maintain health standards through public health regulations and maintenance of our own facilities, such as public toilets.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that

Key service level changes

There are no changes to the level of service.

| Activity | Key negative effects | Mitigation |
|------------------------------|--|------------|
| 5.3 Public Health and Safety | We do not anticipate any significant negative effects associated with the provision of these services. | N/A |

need to be managed or mitigated.

Statement of levels of service and performance measures

Activity – 5.3 Public health and safety

Level of service statements: Maintain environmental health and safety standards through public health regulations to protect the public

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|-------------------|----------------------|--------|---------------------|
| (%) Food businesses verified within statutory timeframes ¹ | Safety | 34% (YE22/23) | 80% | Quarterly |
| (%) New alcohol licenced premises inspected from the application acceptance date to the end of the public notice period ² | Safety | 67% (Nov23-May24) | 90% | Quarterly |

1 Statutory timeframe is defined as: New businesses – within 6 weeks after registration is approved; Existing businesses – the date determined by the performance-based verification step from previous verification (can be between 3months and 3years)

2 Public notice period for the intention of sale and supply of alcohol under the Sale and Supply of Alcohol Act 2023 is 25 days from date of acceptance

What it will cost

Operating Expenditure

| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---------------------------------|-----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 5.3.1 Public Health Regulations | Expense | 8,528,654 | 8,219,877 | 8,213,370 | 8,557,660 | 8,819,437 | 8,988,313 | 9,312,650 | 9,689,280 | 9,937,735 | 10,252,007 |
| | Income | (5,046,812) | (5,147,891) | (5,261,145) | (5,376,741) | (5,489,500) | (5,599,134) | (5,705,517) | (5,813,922) | (5,924,222) | (6,030,858) |
| Total | | 3,481,842 | 3,071,985 | 2,952,225 | 3,180,919 | 3,329,938 | 3,389,179 | 3,607,133 | 3,875,358 | 4,013,513 | 4,221,149 |

Capital Expenditure

There is no capital expenditure for this activity.

Funding impact statement (\$000s)

| 5.3 Public Health and Safety | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 3,702 | 3,292 | 3,172 | 3,401 | 3,550 | 3,609 | 3,827 | 4,096 | 4,185 | 4,393 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 4,940 | 5,039 | 5,150 | 5,263 | 5,373 | 5,481 | 5,585 | 5,691 | 5,799 | 5,903 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 107 | 109 | 112 | 114 | 116 | 118 | 121 | 123 | 125 | 127 |
| Total operating funding (A) | 8,749 | 8,440 | 8,434 | 8,778 | 9,040 | 9,208 | 9,533 | 9,909 | 10,110 | 10,424 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 5,361 | 5,060 | 5,160 | 5,270 | 5,385 | 5,477 | 5,582 | 5,688 | 5,790 | 5,884 |
| Finance costs | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Other operating funding applications | 32 | 32 | 33 | 34 | 34 | 35 | 36 | 36 | 37 | 38 |
| Internal charges | 3,123 | 3,116 | 3,009 | 3,243 | 3,389 | 3,468 | 3,689 | 3,958 | 4,108 | 4,328 |
| Total applications of operating funding (B) | 8,517 | 8,209 | 8,204 | 8,548 | 8,810 | 8,982 | 9,308 | 9,684 | 9,938 | 10,252 |
| Surplus (deficit) of operating funding (A-B) | 232 | 231 | 230 | 230 | 230 | 227 | 225 | 225 | 172 | 172 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | (232) | (231) | (230) | (230) | (230) | (227) | (225) | (225) | (172) | (172) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | (232) | (231) | (230) | (230) | (230) | (227) | (225) | (225) | (172) | (172) |

| 5.3 Public Health and Safety | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) | (0) |
| Surplus (deficit) of capital funding (C-D) | (232) | (231) | (230) | (230) | (230) | (227) | (225) | (225) | (172) | (172) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 11 | 10 | 10 | 10 | 10 | 6 | 5 | 5 | 0 | 0 |

6. Tāone tupu ora Urban Development

The mahi for urban development is focused on the way the city is developed and how it shapes the quality of life and experience for residents and visitors.

Overview

Urban Planning is key to designing the city's layout, optimising space for community needs, and accommodating growth. The 2024-34 LTP includes continued investments to shape the city for a growing population, maintaining core spatial and urban planning activities, and delivering the Te Kāinga affordable rental programme, with up to 1,000 properties for medium to lower-income earners. Significant investment is planned for public space development, notably the Golden Mile project.

To manage cost pressures, we will seek more efficient service delivery within a tight budget. This involves prioritising capital programmes to focus on existing urban development projects

and postponing other public space upgrades.

We will aim to meet or exceed statutory timeframes requirement for processing consents, ensuring efficient services, and enhancing our systems to meet customer needs and minimise risks.

The proposed District Plan, Medium Density Residential Standards, and expected Resource Management system changes could impact how we approve and enforce regulations. While these changes might decrease the number of resource consents, they would likely make the approval process more complex.

The anticipated increase in earthquake-prone building notices will require the Council to be more involved, either by assisting building owners or stepping up enforcement efforts.

The key groups of activities under this strategic area are below, along with their alignment to the Council's strategic direction that is outlined in Volume 1, page 36.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|--|--|--|---|
| 6.1 Urban Planning, heritage and public spaces development | Urban Form: A liveable and accessible compact city | <ul style="list-style-type: none">■ Transform our transport system to move more people with fewer vehicles■ Increase access to good, affordable housing to improve the wellbeing of our communities■ Revitalise the city and suburbs to support a thriving and resilient economy and support job growth■ Collaborate with our communities to mitigate and adapt to climate change.■ Celebrate and make visible te ao Māori across our city | <ul style="list-style-type: none">■ Spatial Plan – Our city tomorrow■ District Plan■ Infrastructure Strategy 2024■ Finance Strategy 2024 |
| 6.2 Building and Development | Urban Form: A liveable and accessible compact city | <ul style="list-style-type: none">■ Increase access to good, affordable housing to improve the wellbeing of our communities | <ul style="list-style-type: none">■ Enforcement and Compliance Policy■ Spatial Plan – Our city tomorrow |

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all urban planning, heritage, public spaces development, and regulatory and compliance activities. Our work is informed by the Tūpiki Ora Māori Strategy, including ensuring mana whenua and Māori reo, narratives, identities, histories and landmarks are increasingly present, visible in Pōneke and by legislation that requires that we work in consultation with mana whenua.

We are committed to ensuring these statutory obligations are upheld and that the spaces and places of cultural significance to Māori are considered appropriately in consenting decisions. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

How we will embed Strategic Approaches in this activity

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

Strategic Approaches are about how we will deliver our work. They are important and to be applied to everything we do.

| | |
|---|---|
| Integrating te ao Māori | We will work together with our Tākai Here partners to address environmental and climate change challenges. We will work together with our Tākai Here partners on our strategic projects to uplift te ao Māori using language and design. Where opportunities arise, we will encourage developers to work with mana whenua to integrate te ao Māori. |
| Making our city accessible and inclusive for all | As we upgrade our city, we will utilise Universal Design principles to ensure our urban development plans are accessible and inclusive for all. We will consent designs that improve accessibility and inclusion. We will ensure our information on public health and safety is accessible. |
| Embedding climate action | We will support our infrastructure managers to renew and upgrade our public spaces and infrastructure so that it is more resilient and adapts to climate change. We will work together will developers to ensure buildings are safe and resilient from climate impacts. |
| Engaging our community | We will co-design place-based plans for local area improvements, climate adaptation, and urban development. We will continue to work together with developers and others to meet consenting timelines and ensure communication is accessible and timely. |
| Value for money | We will make future focused decisions that provide best outcomes and value for money for the long term. We will invest in systems and process that are efficient and enable better service delivery to our customers. |

6.1 Whakamahere tāone, whakawhanake wāhi tuku iho, wāhi tūmatanui anō hoki

Urban Planning, heritage and public spaces development

Purpose

Wellington with its combination of compact urban form, heritage buildings, public art, capital city status and other features give the city a unique look and feel.

With a growing population there are demands placed on our urban planning, heritage and public spaces development. Our work aims to ensure this growth happens in ways that make efficient use of land and transport and doesn't compromise the qualities that make Wellington special.

Activities

| Activities in this group | Services we deliver |
|---|--|
| 6.1.1 Urban Planning and Policy Development | <ul style="list-style-type: none">■ Carrying out urban planning and urban regeneration work to guide how the city will grow over time■ Enabling smart, compact urban growth through a multifaceted approach of planning, design and policy.■ Complementing compact urban growth through the provision of facilities and amenity in Wellington's streetscapes, public spaces, along its waterfront, and in its centres.■ Reviewing the District Plan to ensure the city grows in line with our agreed plans■ Ensuring Wellingtonians have sustainable choices to move around our city as well as an attractive and well-functioning mixed neighbourhoods to live, work and recreate in. |
| 6.1.2 Public Spaces and Centres Development | <ul style="list-style-type: none">■ Maintaining Wellingtonians' sense of place and pride by embracing the city's heritage and public spaces, including the waterfront |
| 6.1.3 Housing Development | <ul style="list-style-type: none">■ Ensuring infrastructure is in place to provide for current and future housing and business demand■ Establishing robust plans, policies, designs and coordination to ensure infrastructure is in place to provide for current/future housing/business demands. |
| 6.1.4 Built Heritage Development Libraries | <ul style="list-style-type: none">■ Enabling the protection, restoration and enhancement of Wellington's heritage and character assets – including buildings, areas, trees, monuments, and sites of significance to tangata whenua.■ Ensuring that planning and cultural heritage plans and actions enable ways to make the narratives of our Tākaia Here partners increasingly present and recognised.■ Conserving the city's heritage for future generations by assisting building owners to strengthen at-risk heritage buildings and storytelling of Wellington's cultural heritage in new developments. |

Rationale for Activities

- To enable smart growth/urban containment. Through these activities we ensure that the city grows in a controlled way that is environmentally sustainable, enhances community cohesion and encourages high-quality developments and reduces the city's carbon footprint through reducing the need to travel long distances.
- For open public spaces. We provide spaces where people can come together, relax and enjoy the natural environment of our city.
- For character protection. We work to help protect, restore and develop the city's heritage and character assets – including buildings, trees, monuments, and sites of significance to tangata whenua. Heritage is important in telling the shared history of the city and adds to its 'sense of place'.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|--|---|---|
| 6.1 Urban Planning, Heritage and Public Spaces Development | <p>Up to 280,000 people are expected to call Wellington home by 2043. New housing development has been lagging behind population growth and demand in recent years, with an estimated shortfall of nearly 4000 houses over the last 10 years. House prices have also risen significantly in recent years.</p> <p>Population growth and urban development, if not well managed, can have negative effects on a city's environment and on social wellbeing. Left unchecked, growth can result in reduction of open and green spaces with consequences for recreational opportunities, amenity and even some ecosystems.</p> <p>Development in the wrong areas or the wrong types of development can place a strain on infrastructure and reduce people's ability to access to services and enjoy the opportunities the city offers. Poorly planned growth and poor development and construction of individual buildings can reduce the attractiveness and the 'sense of place' that people identify with, and it can have a direct impact on people's safety.</p> | <p>Enabling more housing supply and business development through the District Plan review is important to accommodating our growing population, while also helping to improve housing affordability.</p> <p>We aim to avoid or mitigate these negative effects by guiding future development into areas where the benefits are greatest and the negative effects least.</p> <p>The tools we use include planning, working with landowners, direct investment in the development of green and open spaces and using our regulatory powers under legislation, such as the Building Act 2004 and Resource Management Act 1991.</p> |
| | <p>Heritage: There are currently several heritage buildings in Wellington City, which require earthquake strengthening. Lack of progress by owners to strengthen their building can reduce the attractiveness of the city and the 'sense of place' that people identify with, and it can have a direct impact on people's safety.</p> <p>The main barrier to the strengthening process is cost. This is worsened by limited access to finance from both public and private sources.</p> | <p>We are aiming to avoid the negative effects on heritage buildings by providing financial incentives for heritage building owners to undertake comprehensive earthquake strengthening.</p> |

Key service level changes

Urban Planning

Our overall approach is to continue making investments that shape the city to meet the projected growing population. We will continue to deliver core statutory spatial and urban planning activities.

To deal with the cost pressures facing the Council and the community, we will need to look at how we can deliver our services more efficiently for Urban Development. This means we need to operate within the already tight budget for some of the services we provide.

This includes prioritising our capital programmes to focus urban development works within existing planned project delivery and holding off other public space upgrades for an extended period of time.

- There are significant planned investment in public space development through the Golden Mile project.
- We have budgeted for one suburban town centre upgrade every two years. This means there will be minimal other upgrades to public spaces for the ~~next 10 years~~upcoming years. This will potentially result in degradation of public amenity. As a result of the capital programme review, First planned upgrade will begin in the middle years of the current LTP.
- We will commence delivery on the Green Network Plan. This will increase green space amenity in the central city.
- We are repurposing the Environmental and Accessibility Performance Fund toward a Climate Resilience Fund.
- We will establish an urban design panel to support densification and implementation of the new district plan. Statement of levels of service and performance measures

Activity – 6.1 Urban Planning, heritage and public spaces development

Level of Service Statement: Help protect, restore and develop the city’s character assets and public spaces

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|-------------------|---------------|-----------------|---------------------|
| Number of co-design projects complete for Te Whanganui-a-Tara streets, waterways and green spaces | Sustainability | 10 (May 2024) | ≥8 ¹ | Annual |

1 Target is less than Baseline due to constrained financial environment

■

What it will cost

| Operating Expenditure | | | | | | | | | | | |
|---|----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 6.1.1 Urban planning and policy development | Expense | 6,958,047 | 6,781,849 | 5,889,642 | 5,870,158 | 6,028,898 | 6,073,610 | 6,278,935 | 6,518,580 | 6,672,824 | 6,874,312 |
| | Income | (1,980,360) | (916,767) | (594,566) | (607,647) | (620,407) | (632,815) | (644,839) | (657,091) | (669,575) | (681,628) |
| 6.1.2 Public spaces and centres development | Expense | 13,210,391 | 6,636,091 | 6,684,719 | 7,122,231 | 7,637,138 | 7,724,031 | 7,666,719 | 7,957,611 | 8,199,642 | 8,523,989 |
| 6.1.3 Built heritage development | Expense | 1,254,545 | 1,187,658 | 1,204,137 | 1,241,011 | 1,266,173 | 1,283,811 | 1,318,884 | 1,360,645 | 1,384,912 | 1,418,981 |
| 6.1.4 Housing Development | Expense | 16,043,625 | 16,725,980 | 17,072,803 | 17,510,597 | 17,998,886 | 18,514,117 | 19,083,257 | 19,908,318 | 20,258,285 | 20,857,838 |
| | Income | (13,276,586) | (14,318,959) | (14,785,103) | (15,249,950) | (15,708,546) | (16,182,895) | (16,641,986) | (17,185,427) | (17,683,728) | (18,165,992) |
| Total | | 22,209,662 | 16,095,852 | 15,471,632 | 15,886,400 | 16,602,142 | 16,779,859 | 17,060,970 | 17,902,636 | 18,162,359 | 18,827,199 |
| Capital Expenditure | | | | | | | | | | | |
| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
| 6.1.1 Urban planning and policy development | | 1,544,024 | 220,000 | - | - | - | - | - | - | - | - |
| 6.1.2 Public spaces and centres development | | 2,935,778 | 6,710,403 | 3,751,494 | 1,662,521 | 2,889,193 | 1,675,464 | 3,228,644 | 3,003,403 | 2,765,290 | 2,515,905 |
| Total | | 4,479,802 | 6,930,403 | 3,751,494 | 1,662,521 | 2,889,193 | 1,675,464 | 3,228,644 | 3,003,403 | 2,765,290 | 2,515,905 |

Funding impact statement (\$000s)

| 6.1 Urban Planning, Heritage and Public Spaces Development | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 17,863 | 17,742 | 17,118 | 17,533 | 18,249 | 18,426 | 18,707 | 19,549 | 19,809 | 18,827 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 1,410 | 335 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 13,847 | 14,901 | 15,380 | 15,858 | 16,329 | 16,816 | 17,287 | 17,843 | 18,353 | 18,848 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 33,119 | 32,978 | 32,498 | 33,390 | 34,578 | 35,242 | 35,994 | 37,392 | 38,162 | 37,675 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 30,643 | 24,771 | 24,561 | 24,796 | 25,484 | 25,888 | 26,140 | 26,854 | 27,165 | 27,828 |
| Finance costs | 12 | 30 | 25 | 13 | 6 | 21 | 51 | 87 | 118 | 143 |
| Other operating funding applications | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 |
| Internal charges | 6,250 | 5,937 | 5,508 | 5,837 | 6,108 | 6,221 | 6,592 | 7,102 | 7,321 | 7,707 |
| Total applications of operating funding (B) | 37,405 | 31,238 | 30,594 | 31,146 | 32,098 | 32,630 | 33,284 | 34,542 | 35,104 | 36,178 |
| Surplus (deficit) of operating funding (A-B) | (4,286) | 1,740 | 1,904 | 2,245 | 2,479 | 2,612 | 2,711 | 2,849 | 3,058 | 1,497 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 8,766 | 5,190 | 1,847 | (582) | 410 | (937) | 518 | 154 | (293) | 1,018 |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 8,766 | 5,190 | 1,847 | (582) | 410 | (937) | 518 | 154 | (293) | 1,018 |

| 6.1 Urban Planning, Heritage and Public Spaces Development | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|--------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 3,134 | 4,655 | 2,958 | 1,332 | 2,719 | 1,109 | 2,826 | 576 | 2,348 | 0 |
| - to improve level of service | 1,346 | 2,275 | 793 | 331 | 170 | 566 | 402 | 2,427 | 417 | 2,516 |
| - to replace existing assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | (0) | (0) | 0 | 0 | (0) | (0) | (0) | 0 | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 4,480 | 6,930 | 3,751 | 1,663 | 2,889 | 1,675 | 3,229 | 3,003 | 2,765 | 2,516 |
| Surplus (deficit) of capital funding (C-D) | 4,286 | (1,740) | (1,904) | (2,245) | (2,479) | (2,612) | (2,711) | (2,849) | (3,058) | (1,497) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 61 | 94 | 258 | 598 | 833 | 966 | 1,064 | 1,203 | 1,412 | 1,497 |

6.2 Te hanga me te whanaketanga

Building and Development

Purpose

Our oversight of construction and development means we oversee the safety of buildings, preventing any potential harm to environmental quality or public health.

We also aim to establish that developments are secure, environmentally friendly, and align with public expectations.

Rationale for Activities

To protect public health and safety, we carry out building and development activities to protect public and environmental health and safety and to protect future users of land and buildings.

For resilience, ensuring buildings and developments are built to withstand natural events is a critical element of our activities in this area. We engage in earthquake risk mitigation to protect public safety, preserve the city's heritage and the economic investment made in buildings and infrastructure. We also work with communities to support them in planning for future changes to Wellington's climate.

Activities

| Activities in this group | Services we deliver |
|---|--|
| 6.2.1 Building Control and Facilitation | ■ Timeliness of consenting and compliance service |
| 6.2.2 Development Control and Facilitation | ■ Sufficient and timely access to Council advice for building owners as required |
| 6.2.3 Earthquake risk and Mitigation | ■ Building consents – ensuring buildings are safe, in accordance with the Building Act 2004 |
| 6.2.4 Regulatory Building Control and Facilitation (weathertight homes) | ■ Resource consents – ensuring natural resources are used sustainably, in line with the Resource Management Act 1991 |
| | ■ Assessing earthquake-prone buildings and delivering on the resilience programme. |

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|------------------------------|--|---|
| 6.2 Building and Development | <p>Development and construction, if not well managed, can have negative effects on a city's environment and on social wellbeing, and on the safety of individuals.</p> <p>Development in the wrong areas or the wrong types of development can place a strain on infrastructure and reduce people's ability to access services and enjoy the opportunities the city offers.</p> <p>Poorly planned growth, and poor development and construction of individual buildings, can reduce the attractiveness of the city and the 'sense of place' that people identify with, and it can have a direct impact on people's safety.</p> | <p>The activities in this group exist to mitigate and manage risks from development, construction, weather-tight building problems and earthquakes. Our earthquake-prone building assessment programme is focused on ensuring these buildings are strengthened to the required standards.</p> |

Key service level changes

Heritage

We aim to achieve minor cost savings through reducing the community advisory and heritage support services. This budget will reduce by \$210,000 per year, which has the impact of refocusing heritage advisory services exclusively on resource consenting and the administration of the Heritage Resilience and Regeneration Fund.

Building and Development

We will aim to meet or exceed statutory timeframes for processing consents, ensuring efficient services, and enhancing our systems to meet customer needs and minimise risks.

The recently adopted District Plan, Medium Density Residential Standards, and expected changes to the Resource Management system could impact how we approve and enforce regulations. While these changes might decrease the number of resource consents, they would likely make the approval process more complex. The anticipated increase in earthquake-prone building notices will require the Council to be more involved, either by assisting building owners or stepping up enforcement efforts.

What it will cost

Statement of levels of service and performance measures

Activity – 6.2 Building and Development

Level of service statement: Provide building and development control and facilitation services to protect future users of land and buildings

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|---------------------|--|------------------|---------------------|
| (%) Building consents granted within statutory timeframes ¹ :- (a) Those not requiring structural engineering review (b) Those requiring structural engineering review | Reliability | 60% (YE22/23) based on all building consent types. | a. 90% b. 70% | Quarterly |
| Customers (%) who rate building control service as good or very good | Client Satisfaction | 62% (YE22/23) | 80% | Quarterly |
| (%) Resource consents (non-notified) issued within statutory timeframes ¹ :- (a) Those not requiring external referral input (x%) (b) Those requiring external referral input (xx%) | Reliability | a. 89% (Oct23) b. 84% (Oct23) | a. 98% b. 70% | Quarterly |
| (%) Resource consents that are monitored within 3 months of project commencement | Reliability | 98% (YE22/23) | 90% | Quarterly |
| Customers (%) who rate resource consent service as good or very good | Client Satisfaction | 83% (YE22/23) | 80% | Quarterly |
| (%) Resource consents (non-notified) for multi-unit housing issued within statutory timeframes ¹ | Reliability | 97% (YE22/23) | 85% | Quarterly |
| (%) Land Information Memorandums (LIMs) issued within statutory timeframes ² | Reliability | 100% (YE22/23) | 98% | Quarterly |
| Building Consent Authority (BCA) accreditation retention ³ | Quality | Retained (July23) | Retained | Annual |

¹Statutory timeframe is 20 working days

²Statutory timeframe is 10 working days

³The Building Consent Authority accreditation retention process is biennial

Operating Expenditure

| Activity Component Name | Income/ Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 6.2.1 Building Control and Facilitation | Expense | 22,895,830 | 24,050,319 | 24,071,329 | 25,110,431 | 25,861,661 | 26,441,550 | 27,423,401 | 28,579,231 | 29,294,597 | 30,255,279 |
| | Income | (16,181,032) | (16,520,322) | (16,883,769) | (17,238,862) | (17,584,185) | (17,918,841) | (18,259,299) | (18,606,226) | (18,941,728) | (19,282,679) |
| 6.2.2 Development Control and Facilitation | Expense | 9,222,965 | 9,491,187 | 9,501,479 | 9,902,675 | 10,196,849 | 10,443,549 | 10,836,240 | 11,300,624 | 11,584,866 | 11,971,008 |
| | Income | (5,748,616) | (5,863,594) | (5,992,593) | (6,124,424) | (6,253,031) | (6,378,086) | (6,499,269) | (6,622,755) | (6,748,581) | (6,870,056) |
| 6.2.3 Earthquake risk mitigation – built environment | Expense | 4,810,230 | 1,616,602 | 1,622,224 | 1,685,190 | 1,734,288 | 1,777,460 | 1,841,996 | 1,918,424 | 1,967,577 | 2,030,879 |
| | Income | (3,214) | (3,281) | (3,353) | (3,424) | (3,492) | (3,559) | (3,626) | (3,695) | (3,762) | (3,829) |
| Total | | 14,996,163 | 12,770,912 | 12,315,318 | 13,331,586 | 13,952,090 | 14,362,073 | 15,339,442 | 16,565,602 | 17,152,968 | 18,100,602 |

Capital Expenditure

| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|------------|------------|------------|-----------|---------|---------|---------|---------|---------|---------|
| 6.2.3 Earthquake risk mitigation – built environment | 57,851,686 | 69,900,179 | 24,887,981 | 5,000,000 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 57,851,686 | 69,900,179 | 24,887,981 | 5,000,000 | 0 | 0 | 0 | 0 | 0 | 0 |

Funding impact statement (\$000s)

| 6.2 Building and Development | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 12,700 | 13,775 | 13,319 | 14,335 | 14,956 | 15,366 | 16,343 | 17,569 | 17,857 | 18,804 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and charges | 21,927 | 22,381 | 22,874 | 23,361 | 23,835 | 24,294 | 24,756 | 25,226 | 25,688 | 26,150 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 7 | 7 |
| Total operating funding (A) | 34,633 | 36,162 | 36,199 | 37,702 | 38,797 | 39,666 | 41,105 | 42,802 | 43,551 | 44,961 |
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 23,222 | 21,013 | 21,462 | 21,918 | 22,358 | 22,784 | 23,217 | 23,658 | 24,086 | 24,504 |
| Finance costs | 8 | 9 | 9 | 10 | 10 | 11 | 12 | 14 | 14 | 15 |
| Other operating funding applications | 12 | 12 | 12 | 13 | 13 | 13 | 13 | 14 | 14 | 14 |
| Internal charges | 13,606 | 14,042 | 13,631 | 14,678 | 15,332 | 15,785 | 16,802 | 18,066 | 18,731 | 19,724 |
| Total applications of operating funding (B) | 36,847 | 35,076 | 35,115 | 36,619 | 37,713 | 38,593 | 40,045 | 41,752 | 42,845 | 44,257 |
| Surplus (deficit) of operating funding (A-B) | (2,214) | 1,086 | 1,083 | 1,083 | 1,083 | 1,073 | 1,060 | 1,050 | 706 | 704 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development and financial contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in debt | 60,066 | 68,815 | 23,805 | 3,917 | (1,083) | (1,073) | (1,060) | (1,050) | (706) | (704) |

| 6.2 Building and Development | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------------|--------------|
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 60,066 | 68,815 | 23,805 | 3,917 | (1,083) | (1,073) | (1,060) | (1,050) | (706) | (704) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 57,800 | 69,900 | 24,888 | 5,000 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to replace existing assets | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Increase (decrease) in reserves | 0 | 0 | (0) | (0) | (0) | 0 | 0 | (0) | 0 | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 57,852 | 69,900 | 24,888 | 5,000 | (0) | 0 | 0 | (0) | 0 | (0) |
| Surplus (deficit) of capital funding (C-D) | 2,214 | (1,086) | (1,083) | (1,083) | (1,083) | (1,073) | (1,060) | (1,050) | (706) | (704) |
| Funding balance ((A-B) + (C-D)) | 0 | (0) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 82 | 82 | 80 | 80 | 80 | 69 | 56 | 46 | 2 | 0 |

7. Tūnuku Transport

The mahi for urban development is focused on the way the city is developed and how it shapes the quality of life and experience for residents and visitors.

Overview

The city’s target is to reduce 2020 emissions by 57% by 2030, which reflects both the speed at which we need to act, and the bigger opportunity for decreasing emissions because we are a developed country. The city’s emissions have fallen by 10% since 2020, and cycling has increased by 9% in the past year.

Our overall approach to transport investment is to continue changing the transport network to support reducing emissions and making it easier to get around. This includes continued delivery of the city wide Paneke Pōneke bike network and increasing investment in improving the resilience of the network through retaining wall and structure strengthening. Investment on the Golden Mile and City

streets projects will improve connections for people on buses, bikes or walking in the Central City and on key routes between the central city and suburban centres. The parking policy provides a framework to guide future decision-making on the management of all Council-controlled parking spaces. This includes off-street parking and on-street parking, both free-of-charge (unrestricted) and those which incur a user-charge. Off-street parking includes parking areas at any of the Council’s parks, sports, recreation and other community activities; and any off-street parking buildings that the Council controls.

The policy sets out objectives, high level principles, a parking space hierarchy (that prioritises the types of parking in different areas), area-based parking management guidance (that prioritises how we manage supply and demand). It also provides a new approach to setting parking fees and developing area-based parking management plans.

The key groups of activities under this strategic area are below, along with their alignment to the Council’s

strategic direction that is outlined in Volume 1, page 36.

Our Tākai Here and Te Tiriti Commitment

Our commitment underpins all transport activities. The Tūpiki Ora Māori Strategy outlines priorities including that whānau, tamariki, māmā and pēpē, tangata whaikaha people and kaumātua can move around the city and access the services and spaces they need in Wellington. More information on this commitment is in Volume 1 and Volume 3 in our Strategic Direction sections.

Key activity groups

| Activity groups | Community outcome | Strategic priority (where applicable) | Key strategies or plans |
|-----------------------|--|--|---|
| 7.1 Transport network | Urban Form: A liveable and accessible compact city | <ul style="list-style-type: none">■ Transform our transport system to move more people with fewer vehicles■ Celebrate and make visible te Ao Māori across our city■ Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | <ul style="list-style-type: none">■ Pāneke Pōneke Bike Network Plan■ Te Atakura First to Zero – Zero Carbon Strategy■ Spatial Plan – Our city tomorrow■ District Plan■ Infrastructure Strategy 2024■ Finance Strategy 2024 |
| 7.2 Parking | Urban Form: A liveable and accessible compact city | <ul style="list-style-type: none">■ Transform our transport system to move more people with fewer vehicles | <ul style="list-style-type: none">■ Parking Policy |

How we will embed Strategic Approaches in this activity

We are proud that this 10-year plan embeds five approaches to help guide the Council in all parts of our plan. How these approaches will be applied in this strategic area is outlined below.

Strategic Approaches are about how we will deliver our work. They are important and to be applied to everything we do.

| | |
|---|--|
| Integrating te ao Māori | Making te ao Māori visible through urban design and new infrastructure. We will work together with our Tākai Here partners on our strategic projects to uplift te ao Māori using language and design. |
| Making our city accessible and inclusive for all | As we maintain, renew, and upgrade our transport infrastructure, we will make improvements for accessibility. This includes ensuring temporary traffic management is appropriately designed for accessible access. |
| Embedding climate action | We adopted the Sustainable Transport Hierarchy, which places walking, cycling and public transport as the top of the transport hierarchy for the city as is a significant contributor to achieving zero carbon targets as set in Te Atakura. To implement this, the city’s transport programmes and projects focus on enabling active and public transport solutions through investment in new infrastructure and our rolling maintenance and renewals programmes. |
| Engaging our community | We will work closely with residents and businesses in designing and delivering changes to the transport network. We will continue to deliver road safety and active travel education programmes. |
| Value for money | We will make future focused decisions that provide best outcomes and value for money for the long term. We will invest in systems and process that are efficient and enable better service delivery to our customers. |

7.1 Whatunga tūnuku Transport Network

Purpose

This activity aims to create a more liveable city by enhancing accessibility and easing commuting needs with an effective transport network for the community.

An efficient network that gives our people choices about how to get where they need to go is critical to the city's economy and quality of life. Transport plays a big role in how we live, work and play. We aim to safely and efficiently move more people with fewer vehicles. The network includes vehicle lanes, footpaths and cycleways, and we maintain structures such as tunnels and seawalls, to keep the network safe.

The Council adopted the Sustainable Transport Hierarchy, which places walking, cycling and public transport at the top of the transport hierarchy for the city. To implement this and reduce our carbon emissions, the city's transport programmes and projects focus on system change to enable active and public transport solutions through investment in new infrastructure and our rolling maintenance and renewals programmes.

Activities

| Activities in this group | Services we deliver |
|---|--|
| 7.1.1 Transport Planning | <ul style="list-style-type: none"> ■ Planning, delivering, maintaining and operating our transport system |
| 7.1.2 Vehicle Network | <ul style="list-style-type: none"> ■ Operating and maintaining our existing transport network, which is made up of 970km of footpaths and access ways, 40km of bike lanes, 8km bus priority lanes, 700km of roads, and 2km of bridges and tunnels, and which enables Wellingtonians, workers from the wider region and visitors to move around the city every day ■ Network supports keeping the residents of the city moving (peak travel times are acceptable). ■ Supporting Wellington Cable Car Limited – a CCO that owns, operates and maintains the Cable Car and associated track, plant, tunnels, bridges and buildings |
| 7.1.3 Cycle Network | <ul style="list-style-type: none"> ■ Enhancing the attractiveness of walking or cycling around the city, through urban design, new infrastructure and promotion of active transport. |
| 7.1.5 Pedestrian Network | <ul style="list-style-type: none"> ■ A city-wide network of connected cycleways, connecting suburbs with the CBD and key destinations <ul style="list-style-type: none"> □ 166km of cycleway connections □ 155,000 of us living within a 5-minute ride of the network. |
| 7.1.4 Passenger Transport Network | <ul style="list-style-type: none"> ■ Supporting the city's public transport network by providing space for the network to run efficiently and encouraging people to use it. ■ Shelters provided for bus and rail passengers on all incoming stops and at selected outgoing stops |
| 7.1.6 Network-wide Control and Management | <ul style="list-style-type: none"> ■ Appropriate range and coverage of signals and signs to support network |
| 7.1.7 Road Safety | <ul style="list-style-type: none"> ■ Ensuring our transport network is safe for all users by making ongoing improvements and educating and promoting safe behaviours. |
| 7.1.8 Major City Upgrades | <ul style="list-style-type: none"> ■ Designing, planning and constructing people-friendly central city and arterial spaces that improve traffic flows by encouraging alternative transport options while highlighting our rich cultural history and bringing renewed vibrancy to our city. |
| 7.1.9 Roads Open Spaces | <ul style="list-style-type: none"> ■ We look after the city's roadside plants, remove and prune hazardous or overgrown vegetation, spray weeds and supply free plants to residents to plant on road reserves. ■ We also clean city and residential streets, empty rubbish bins in the central city and remove spills and litter. |

Rationale for Activities

- We aim to provide a transport network that provides people with accessible, safe and reliable transport choices.
- To increase mode share and reduce emissions. We strive to encourage and enable greater use of active modes and passenger transport – increasing the efficiency of the network and reducing the impact of emissions from the transport system.
- For road safety. Delivering a safe road network is a fundamental goal of our transport strategy. We provide and maintain safety assets as well as leading road education and promotion activities

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|-----------------------|---|---|
| 7.1 Transport Network | With any transport network there are potential negative effects: <ul style="list-style-type: none">■ Environmental effects. These range from carbon emissions to air and noise pollution to surface water run-off from roads that may carry contaminants into the stormwater system. These impacts are directly linked to the number of vehicles on the road and to the availability of options others than using the private car, such as public transport, walking and cycling. | We mitigate the environmental effects of transport by ensuring walking, cycling and public transport are appropriately catered for so that our residents and visitors have choices other than the private car. We monitor the effects of stormwater run-off on aquatic environments. We communicate with businesses and affected communities to minimise disturbances due to roadworks. |
| | <ul style="list-style-type: none">■ Construction effects. Individual projects, such as the construction of a new road, can affect public transport and general traffic flows, neighbouring properties (noise, dust) and nearby businesses (access to car parking and premises). | Through our land use planning, we make sure more people can live close to services and places of employment reducing their need to travel. We also work with developers to coordinate investment in streets with new residential and other developments, particularly in growth areas. |
| | <ul style="list-style-type: none">■ Development effects. The timing of transport investment can affect growth opportunities, such as new residential development. | We have developed road safety programmes and design solutions to reduce the likelihood and severity of accidents. |
| | <ul style="list-style-type: none">■ Safety. The transport network brings pedestrians, cyclists and vehicles together, which presents hazards to users. | |

Key service level changes

The overall approach includes significant continued investment in changing Wellington's transport network, which remains a focus over the next ten years. This includes continued delivery of the city wide Pāneke Pōneke bike network and increasing investment in improving the resilience of the network through retaining wall and structure strengthening. [However, due to the capital programme review and the reduction of the National Land Transport Programme funding, there are number of changes to a number of transport programme and projects.](#)

Walking, cycling and public transport

We are continuing to advance the Pāneke Pōneke Bike Network programme at pace, creating a complete network at a reduced cost, by minimising the 2021 envisioned civil works for long-term street transformations and building on the transitional approach. [Due to the capital programme review, we have made changes to the programme. The cycling network programme will now be completed over 20 years. The primary network will be finished within the first 10 years, including ongoing projects like Evans Bay and Brooklyn to City, as well as the](#)

[remaining 17.6 km. Work on the secondary network will follow in the later years, aligned with adjusted priorities and funding.](#)

This means delivery of the network will still be achieved in the next 10 years, but with lower levels of grade separation of bike and vehicle lanes.

There will be:

- higher quality materials used and less use of temporary and changeable solutions
- reduction in significant road width changes to allow for introduction of bike lanes
- more permanent removal of on-street parking to provide space dedicated for active and public transport modes
- increased pedestrian and bus improvements implemented together with bike lanes.

The Hutt Rd portion of the Thorndon Quay / Hutt Rd project will not be funded, leaving the levels of service for Hutt Rd the same as now. The Golden Mile and City streets projects will improve connections for people on buses, bikes or walking in the Central City and on key routes between the central city and suburban centres.

The People-friendly city streets programme is being scaled back to focus on the highest priority projects, such as a second bus priority route through the central city and

improvements to the routes between the CBD and Miramar for biking, walking and bus priority.

A combined bus priority improvements programme will be developed to guide the prioritisation of individual projects beyond year 5. Priority includes:

- Secondary bus corridor (bus spine on the Quays)
- Cross-city cycle connection (connect Thorndon Quay to Cambridge Terrace)
- Cuba St pedestrianisation infrastructure and activations (significant improvements beyond proposed footpath widening)
- Dixon St upgrade (required as part of the Golden Mile design)

Roads and Structures

The Hutt Rd portion of the Thorndon Quay / Hutt Rd project will not be funded, leaving the levels of service for Hutt Rd the same as now.

We will also defer road surface renewals and do more with chipseal rather than asphalt. The amenity and road condition will deteriorate over time.

We will increase upgrades of retaining walls to increase network resilience.

Kiwi Point Quarry

We will extend the life of Kiwi Point Quarry by opening the south face.

■

National Land Transport Plan funding

[With the reduction in funding from the National Land Transport Plan \(NLTP\), a number of programmes and projects has changed.](#)

[The following projects will continue to receive funding:](#)

- [Chaytor Street wall strengthening project](#)
- [Grosvenor Terrace wall strengthening](#)
- [Bike Network projects already underway](#)
- [Golden Mile upgrades](#)
- [Thorndon Quay upgrades](#)

The following projects will not receive funding:

- Central City Corridors Improvements – Harbour Quays and Eastern corridor connections joint bus priority projects 50/50 funded together with GWRC.
- New road – Mark Ave to Grenada North
- Resilience Improvements – Aotea Quay Overbridge investigation and Kelburn Viaduct seismic strengthening with investigation and design between year 1 to 3
- Bike Network Programme – Evans Bay Stage 2, Brooklyn and the next tranche of the programme - approximately 20 km of the strategic network to be delivered by end of year 3

Statement of levels of service and performance measures

Activity – 7.1 Transport Network

Level of service statements: Deliver a safe road network, and provide accessible, safe and reliable transport choices

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|---------------------|---|---|---------------------|
| (%) Customer service requests relating to roads and footpaths that are responded to within timeframe. (urgent within 2 hours and non-urgent within 15 days) | Responsiveness | 89% (YE22/23) | 93% | Quarterly |
| % Ride quality as measured by smooth travel exposure (STE) - all roads* ¹ | Quality | 69% (YE22/23) | 70% | Annual |
| Footpaths (%) in average condition or better (measured against WCC condition standards)* ² | Quality | 94% (YE22/23) | 96% | Annual |
| Sealed local road network (%) that is resurfaced* | Quality | 7.8% (YE22/23) | 7.20% | Annual |
| Residents' satisfaction with the condition of roads: a. The central city b. In their local suburb | Client Satisfaction | a. 48% (2023 Transport survey) ⁴ b. 47% (2023 Transport survey) ⁴ | a. 51% b. 50% | Annual |
| Residents' satisfaction with walking on footpaths: a. In the central city b. In their local suburb | Client Satisfaction | a. 72% (2023 Transport survey) ⁴ b. 73% (2023 Transport survey) ⁴ | a. 75% b. 75% | Annual |
| Residents' satisfaction with cycling: a. On bike lanes in the central city b. On streets without bike lanes in the central city c. On cycling facilities in local suburbs | Client Satisfaction | a. 23% (2023 Transport survey) ⁴ b. 14% (2023 Transport survey) ⁴ c. 37% (2023 Transport survey) ⁴ | a. 25% b. 15% c. 38% | Annual |
| Kilometres of cyclepaths and lanes in the city (increasing) | Sustainability | 40Km (22/23FinYr) | Increasing >40km (22/23 result) | Annual |
| Residents' satisfaction with street lighting: a. In the central city b. In their local suburb | Client Satisfaction | a. 64% (2023 Transport survey) ⁴ b. 52% (2023 Transport survey) ⁴ | a. 65% b. 53% | Annual |
| Number of critical transport structures with highest risk status ⁵ : a. Road Tunnel b. Road Bridge c. Sea Wall d. Retaining Wall e. Rockfall Protection | Reliability | a. 0 extreme risk; 3 high risk b. 3 extreme risk; 13 high risk c. 0 extreme risk; 72 high risk d. 0 extreme risk; 303 high risk e. 0 extreme risk; 34 high risk (May24) | a. 0 extreme risk; 3 high risk b. 2 extreme risk; 13 high risk c. 0 extreme risk; 60 high risk d. 0 extreme risk; 292 high risk e. 0 extreme risk; 34 high risk | Annual |

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|--|-------------------|---------------------------------|----------|----------------------|
| Cable Car Company Ltd - achievement of Statement of Intent Note: 2024/25 SOI comprises of four KPIs with the following targets: Total Passengers: 980,000 Cable Car Reliability: >99.0% Fare income: \$3.609m Customer Satisfaction ⁶ : Customer satisfaction survey: 4.2 NPS or higher Trip Advisor Rating: 4.2 NPS or higher | Other | Achieved (5/5 KPIs YE 22/23) | Achieved | Quarterly and Annual |

* This KPI is mandatory as directed by the New Zealand Transport Agency/Waka Kotahi

¹Smooth Travel Exposure is a customer outcome measure indicating 'ride quality'. It is an indication of the percentage of vehicle kilometres travelled on a road network with roughness below a defined upper threshold level. The threshold varies depending on the traffic volume band and urban/rural environment of the road

²Average condition or better is defined as 17 or below on a total condition rating score from Wellington City Councils visual condition rating system

³Local road network is defined as those public roads maintained by Wellington City Council

⁴The draft baseline data is derived from data collected between April-November 2023. The survey will analyse data on a rolling 3-year average and the final baseline will be available once the first of the 3-year average data is available

⁵A transport structure is deemed critical when it scores 4 or 5 on a 1-5 criticality scale. Highest risk includes both extreme and high-risk categories. Most critical structures are in good condition or better and expected to stay so during the next 3-years unless there is an extraordinary event such as a very large earthquake or storm. Critical structures should be no worse than high risk during their lifecycle.

⁶Maintain Net Promoter Score (NPS) equal to or better than CXI Benchmark

What it will cost

Operating Expenditure

| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 7.1.1 Transport Planning | Expense | 1,567,357 | 1,416,989 | 1,453,424 | 1,524,041 | 1,571,778 | 1,600,864 | 1,666,021 | 1,740,959 | 1,791,130 | 1,857,184 |
| | Income | - | - | - | - | - | - | - | - | - | - |
| 7.1.2 Vehicle network | Expense | 62,329,966 | 73,383,404 | 84,783,505 | 96,062,495 | 109,460,760 | 122,858,457 | 136,282,972 | 138,118,755 | 142,048,303 | 152,119,153 |
| | Income | (3,749,376) | (3,932,087) | (4,022,075) | (4,114,143) | (4,203,713) | (4,291,290) | (4,358,140) | (4,444,279) | (4,532,043) | (4,618,152) |
| 7.1.3 Cycle network | Expense | 7,128,639 | 8,591,408 | 9,346,368 | 10,459,245 | 11,147,761 | 11,712,784 | 12,549,987 | 13,540,186 | 14,565,559 | 16,096,828 |
| | Income | (1,777,162) | (1,821,223) | (1,871,626) | (1,945,160) | (1,996,855) | (2,047,878) | (2,135,190) | (2,225,175) | (2,317,905) | (2,411,089) |
| 7.1.4 Passenger transport network | Expense | 3,412,521 | 3,244,813 | 2,777,528 | 5,570,198 | 5,127,011 | 2,773,780 | 2,881,945 | 3,033,844 | 3,134,694 | 3,232,190 |
| | Income | (1,670,310) | (1,705,386) | (1,742,905) | (1,781,249) | (1,818,655) | (1,855,028) | (1,892,129) | (1,928,079) | (1,964,713) | (2,002,042) |
| 7.1.5 Pedestrian network | Expense | 15,512,513 | 16,147,488 | 17,281,167 | 17,945,000 | 18,807,601 | 20,133,908 | 21,556,281 | 23,179,504 | 24,042,312 | 24,826,004 |
| | Income | (857,358) | (859,086) | (878,945) | (899,059) | (918,837) | (938,133) | (956,895) | (976,033) | (995,554) | (1,014,469) |
| 7.1.6 Network-wide control and management | Expense | 14,945,253 | 15,589,907 | 14,108,841 | 13,733,256 | 14,189,484 | 14,840,273 | 15,536,907 | 15,873,052 | 15,579,460 | 16,185,060 |
| | Income | (3,885,228) | (4,038,553) | (4,129,299) | (4,222,126) | (4,312,818) | (4,401,146) | (4,487,402) | (4,574,821) | (4,663,943) | (4,750,689) |
| 7.1.7 Road safety | Expense | 9,130,781 | 9,827,277 | 10,308,095 | 10,818,681 | 11,328,162 | 11,882,176 | 12,488,944 | 13,184,193 | 13,758,043 | 14,219,487 |
| | Income | (2,445,334) | (2,590,259) | (2,649,363) | (2,709,817) | (2,768,939) | (2,826,584) | (2,883,116) | (2,940,255) | (2,998,526) | (3,055,498) |
| 7.1.8 Lets Get Wellington Moving | Expense | 8,352,241 | 2,128,471 | 2,658,325 | 1,604,513 | 849,608 | 605,564 | 619,761 | 635,614 | 647,468 | 660,913 |
| 7.1.9 Roads open spaces | Expense | 11,024,930 | 11,812,074 | 12,080,861 | 12,416,408 | 12,730,736 | 13,056,339 | 13,385,486 | 13,749,791 | 14,033,925 | 14,345,529 |
| | Income | (1,397,466) | (1,499,663) | (1,538,582) | (1,577,378) | (1,615,579) | (1,651,896) | (1,688,602) | (1,724,876) | (1,760,651) | (1,796,714) |
| Total | | 117,621,967 | 125,695,573 | 137,965,420 | 152,884,906 | 167,577,506 | 181,452,191 | 198,566,829 | 204,242,380 | 210,367,558 | 223,893,695 |

Capital Expenditure

| Activity Component Name | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|---|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------|--------------------|-------------------|-------------------|
| 7.1.2 Vehicle network | 41,777,456 | 46,524,306 | 50,007,928 | 51,028,477 | 57,447,679 | 70,502,110 | 51,918,471 | 62,207,517 | 49,702,542 | 55,351,485 |
| 7.1.3 Cycle network | 25,214,519 | 12,122,609 | 19,029,383 | 4,787,747 | 6,078,064 | 7,043,776 | 9,568,510 | 11,516,297 | 12,214,565 | 7,636,782 |
| 7.1.4 Passenger transport network | 150,000 | 153,178 | 156,519 | 159,934 | 163,263 | 166,498 | 169,797 | 173,023 | 176,279 | 179,595 |
| 7.1.5 Pedestrian network | 6,737,670 | 5,813,110 | 6,208,147 | 6,087,285 | 6,491,066 | 6,349,545 | 6,758,125 | 6,872,084 | 7,301,924 | 7,140,803 |
| 7.1.6 Network-wide control and management | 3,096,000 | 3,473,914 | 3,553,608 | 3,635,130 | 3,714,887 | 3,792,680 | 3,868,422 | 3,945,676 | 4,024,358 | 4,100,702 |
| 7.1.7 Road safety | 7,507,401 | 6,944,988 | 7,144,151 | 8,923,411 | 8,040,758 | 8,219,834 | 8,394,452 | 7,900,555 | 8,056,345 | 8,208,941 |
| 7.1.8 Lets Get Wellington Moving | 56,551,817 | 48,501,802 | 65,786,189 | 52,093,305 | 26,455,274 | 11,105,893 | 11,328,012 | 11,543,246 | 11,762,568 | 11,986,058 |
| 7.1.10 Charged Up Capital | 864,024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 141,898,888 | 123,533,906 | 151,885,924 | 126,715,289 | 108,390,990 | 107,180,337 | 92,005,788 | 104,158,398 | 93,238,580 | 94,604,368 |

Funding impact statement (\$000s)

| 7.1 Transport | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Sources of operating funding | | | | | | | | | | |
| General rates, uniform annual general charges, rates penalties | 89,407 | 113,174 | 125,728 | 137,057 | 152,202 | 168,003 | 185,059 | 187,305 | 196,897 | 210,423 |
| Targeted rates (other than a targeted rate for water supply) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Subsidies and grants for operating purposes | 11,852 | 12,435 | 12,733 | 13,058 | 13,355 | 13,646 | 13,949 | 14,276 | 14,609 | 14,938 |
| Fees and charges | 3,931 | 4,011 | 4,100 | 4,191 | 4,280 | 4,366 | 4,452 | 4,537 | 4,624 | 4,711 |
| Interest and dividends from investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local authorities fuel tax, fines, infringement fees, and other receipts | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total operating funding (A) | 105,189 | 129,620 | 142,561 | 154,306 | 169,837 | 186,015 | 203,460 | 206,118 | 216,131 | 230,071 |

| 7.1 Transport | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|------------------|------------------|------------------|------------------|
| Applications of operating funding | | | | | | | | | | |
| Payments to staff and suppliers | 47,241 | 43,253 | 44,775 | 44,889 | 45,216 | 45,984 | 47,073 | 48,172 | 49,302 | 50,783 |
| Finance costs | 18,008 | 19,721 | 21,839 | 22,925 | 24,102 | 25,958 | 28,477 | 32,477 | 33,110 | 33,975 |
| Other operating funding applications | 1,263 | 1,038 | 500 | 3,208 | 2,667 | 200 | 200 | 200 | 200 | 200 |
| Internal charges | 12,222 | 12,132 | 12,241 | 12,854 | 13,283 | 13,767 | 14,466 | 15,361 | 15,773 | 16,404 |
| Total applications of operating funding (B) | 78,734 | 76,143 | 79,355 | 83,876 | 85,268 | 85,909 | 90,216 | 96,210 | 98,385 | 101,362 |
| Surplus (deficit) of operating funding (A-B) | 26,455 | 53,477 | 63,206 | 70,429 | 84,569 | 100,106 | 113,244 | 109,908 | 117,745 | 128,709 |
| Sources of capital funding | | | | | | | | | | |
| Subsidies and grants for capital expenditure | 66,927 | 63,141 | 78,012 | 62,108 | 49,339 | 46,872 | 41,013 | 42,985 | 42,361 | 42,219 |
| Development and financial contributions | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 | 942 |
| Increase (decrease) in debt | 47,574 | 5,974 | 9,725 | (6,765) | (26,459) | (40,740) | (63,193) | (49,678) | (67,810) | (77,267) |
| Gross proceeds from sales of assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lump sum contributions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total sources of capital funding (C) | 115,444 | 70,057 | 88,680 | 56,286 | 23,822 | 7,075 | (21,238) | (5,750) | (24,507) | (34,106) |
| Applications of capital funding | | | | | | | | | | |
| Capital expenditure | | | | | | | | | | |
| - to meet additional demand | 59,066 | 49,777 | 71,003 | 62,768 | 43,054 | 38,591 | 19,275 | 20,233 | 16,105 | 20,396 |
| - to improve level of service | 45,514 | 31,007 | 36,984 | 23,030 | 23,331 | 25,504 | 28,699 | 38,152 | 30,452 | 26,642 |
| - to replace existing assets | 37,319 | 42,750 | 43,898 | 40,917 | 42,006 | 43,086 | 44,041 | 45,774 | 46,682 | 47,566 |
| Increase (decrease) in reserves | 0 | (0) | 0 | 0 | (0) | 0 | (0) | (0) | (0) | (1) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 141,899 | 123,534 | 151,886 | 126,715 | 108,391 | 107,180 | 92,006 | 104,158 | 93,239 | 94,604 |
| Surplus (deficit) of capital funding (C-D) | (26,455) | (53,477) | (63,206) | (70,429) | (84,569) | (100,106) | (113,244) | (109,908) | (117,745) | (128,709) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 54,670 | 65,999 | 75,443 | 86,258 | 99,945 | 113,555 | 126,752 | 126,846 | 131,216 | 142,180 |

7.2 Tūnga Waka Parking

Purpose

Council manages on-street parking and enforcement services across both the city and surrounding suburbs.

This allows people to have reasonable access to primarily on-street parking to shop, access businesses and access recreation activities in line with the objectives the 2020 Parking Policy.

Activities

| Activities in this group | Services we deliver |
|--------------------------|---|
| 7.2.1 Parking | <ul style="list-style-type: none">■ Enforcement of metered public parking spaces in central Wellington and other forms of parking primarily located in the central city including Taxi Stands Loading Zones, mobility parking, bus stops and other designated parking areas.■ Monitor and enforce parking restrictions (including residents and coupon parking zones) in the inner-city suburbs■ Monitor and enforce parking restrictions in all suburbs and respond to parking related requests for service from the public■ Manage off-street parking where available, including by operating the Clifton Terrace carpark■ Support events that take place across the city through the provision of dedicated parking enforcement.■ Electric vehicle chargers on Council owned land■ Dedicated car parking spots for car sharing services (currently Mevo and CityHop) |

Rationale for Activities

To manage parking in line with the aims and objectives of the 2020 parking policy that maximises the opportunity for people to access parking for the purpose for which it is being provided.

To support people to access the city using cars in a lower-carbon way. Car sharing reduces the number of cars competing for parking in the city, and providing electric vehicle charging infrastructure ensures that car owners are supported to change to electric cars.

Significant negative effects

Council activities are carried out to maintain or improve the wellbeing of Wellingtonians and visitors to Wellington. Some of these activities may have some negative effects that need to be managed or mitigated.

| Activity | Key negative effects | Mitigation |
|----------------|--|--|
| 7.2 Parking | As transport mode shift is achieved (in support of the City's First to Zero goal) parking will be reduced to make way for active and public transport options, reducing revenue to Council. For example, providing spaces for car sharing vehicles is estimated to reduce parking revenue by \$2.8m over 10 years. | Reductions in Council revenue through parking will need to be offset through cost savings or alternative revenue sources |

Key service level changes

While most core services remain unchanged, there are some changes in how we deliver these services. We are aiming to maintain available parking for the public while other projects that affect road and parking layouts are in progress.

EV Chargers

For year 1 only, we will continue the EV charger roll out, increasing the number of EV chargers publicly available to 34. However, funding beyond this amount is removed, pending further advice on the costs and benefits of proceeding with installation of the remaining 26 chargers.

As part of this officers are also to investigate the potential to sell existing EV chargers to recover Council's investment.

Central City and Suburban Parking

While we have agreed not to implement paid parking and time restrictions in key suburbs, officers will investigate and report back in time for the 2025/26 Annual Plan process on options for suburban parking where demand for parking is high and in accordance with the parking policy.

We will be introducing new technology to enhance the parking service

experience and enforcement. This includes an increased level of parking enforcement activity in suburban centres as well as the central city.

We will complete the development of 19 Parking Management Plans.

Motorcycle Parking

Motorcycle parking fees will be implemented to a maximum of \$2.50 per hour. The specifics of the fee setting will be determined through a separate Traffic Resolution consultation process that will follow the LTP process. This will include consideration of a maximum daily charge. There will be increased enforcement to ensure turnover.

[Changes to Capital Programme](#)

[Due to the capital programme review, we are reducing the Parking Upgrades and Parking Management Plan projects and rephasing the implementation to the outer years of the current LTP](#)

4. Baseline is calculated as an average between the period Jul22-Jun23

1. Period covered is 6am-10.30pm 7 days per week
2. Baseline was calculated between the period Jul23-Feb24 6am-10.30pm 7days per week
3. Baseline is calculated as an average between the period Jul23-Feb24

Statement of levels of service and performance measures

Activity – 7.2 Parking
Level of Service Statement: Manage parking in line with the aims and objectives of the 2020 parking policy

| Key Performance Indicator | Service dimension | Baseline | Target | Reporting frequency |
|---|---------------------|---|--|---------------------|
| Parking enforcement request for service response times ¹ : a. Level 1 requests (vehicle entrance obstruction, broken yellow lines, central city footpaths) b. Level 2 requests (other footpaths, resident parking) | Responsiveness | a. 65% b. 60% c. 75% d. 60% | b. ≤5% of appeals to WCC received c. ≤5% of infringement notices d. ≤5% of number of Court hearings in respect of parking infringement notices | Quarterly |
| Reduction in parking infringement appeals: a. Parking | Client Satisfaction | a. 7.97% ³ b. 1.6% ⁴ | a. ≤10% of infringement notices to WCC | Quarterly |

What it will cost

Operating Expenditure

| Activity Component Name | Income/Expense | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-------------------------|----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 7.2.1 Parking | Expense | 22,510,062 | 23,008,674 | 23,662,132 | 24,770,832 | 25,956,982 | 25,457,715 | 26,073,004 | 26,866,444 | 27,556,683 | 28,527,551 |
| | Income | (38,077,416) | (38,116,394) | (38,909,634) | (39,776,151) | (40,622,197) | (41,445,624) | (42,244,305) | (43,058,385) | (43,888,161) | (44,690,049) |
| Total | | (15,567,354) | (15,107,720) | (15,247,502) | (15,005,319) | (14,665,215) | (15,987,909) | (16,171,301) | (16,191,941) | (16,331,478) | (16,162,498) |

Capital Expenditure

| Activity Component Name | | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|-------------------------|--|-----------|-----------|-----------|-----------|---------|-----------|-----------|-----------|-----------|-----------|
| 7.2.1 Parking | | 5,930,283 | 1,701,726 | 1,660,395 | 2,005,090 | 985,565 | 1,236,090 | 1,081,377 | 2,074,767 | 2,518,118 | 2,156,347 |
| Total | | 5,930,283 | 1,701,726 | 1,660,395 | 2,005,090 | 985,565 | 1,236,090 | 1,081,377 | 2,074,767 | 2,518,118 | 2,156,347 |

Funding impact statement (\$000s)

[illegible]

| 1.1 Governance Information and Engagement | 2024/25 | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| - to meet additional demand | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| - to improve level of service | 4,714 | 915 | 940 | 962 | 197 | 202 | 206 | 210 | 214 | 218 |
| - to replace existing assets | 1,216 | 786 | 720 | 1,043 | 788 | 1,035 | 876 | 1,865 | 2,304 | 1,939 |
| Increase (decrease) in reserves | 0 | 0 | 0 | 0 | (0) | (0) | (0) | (0) | (0) | (0) |
| Increase (decrease) in investments | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total applications of capital funding (D) | 5,930 | 1,702 | 1,660 | 2,005 | 986 | 1,236 | 1,081 | 2,075 | 2,518 | 2,156 |
| Surplus (deficit) of capital funding (C-D) | (2,158) | (2,577) | (2,881) | (3,185) | (3,497) | (2,521) | (2,321) | (2,289) | (2,338) | (2,616) |
| Funding balance ((A-B) + (C-D)) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses for this activity grouping include the following depreciation/amortisation charge | 1,216 | 1,635 | 1,939 | 2,244 | 2,555 | 1,579 | 1,427 | 1,394 | 1,495 | 1,773 |

Changes to this document are reflected in other financial information that is included as part of the amendment of the 2024-34 Long-term Plan.

Ngā pakihi ā te Kaunihera

Council-controlled organisations

To achieve our objectives for Wellington, we have established several companies and trusts to independently manage Council facilities, or to deliver significant services and activities for the Wellington community.

Where necessary, we provide funding to support their operations and capital investment requirements.

The following pages provide a summary of what the organisations do, their objectives and structure, and how their performance is measured.

For detail on the performance measures that WCC will be reporting on, see the relevant chapter of this document.

Wellington Museums Trust

The Wellington Museums Trust was established in 1995 and now trades as Wheako Pōneke Experience Wellington. The Trust operates six visitor experiences for the Council.

These are Capital E, Space Place at Carter Observatory, City Gallery Wellington, Nairn Street Cottage, Wellington Museum (including the Plimmer’s Ark display in the Old Bank Arcade) and the Cable Car Museum.

| Objectives | Activities | Performance measures |
|--|---|---|
| <p>Wheako Pōneke Experience Wellington brings to life the city’s arts, culture and heritage taonga on Council’s behalf.</p> <p>Its year-round programme of exhibitions, events and experiences deliver a constant heartbeat of activity to the capital: enriching the lives of its visitors and strengthening the city.</p> <p>Purpose: We work together with and for Wellington to create remarkable experiences that generate vitality, strengthening the city we love</p> | <ul style="list-style-type: none">■ Deliver high-quality experiences, events and exhibitions at its facilities.■ Manage conservation and care for its collections and artefacts.■ Conduct research and development to enhance visitors’ experiences.■ Offer education experiences to children and young people.■ Work with national and international artists and collectors. | <ul style="list-style-type: none">■ Visitors■ Student & education visits■ Council operating grant per visitor■ Trading revenue per visit (excl. grants & interest)■ Non-council donations and funding■ Non council revenue as percentage of total revenue■ Percentage of satisfied visitors |

More detail provided in 4. Cultural wellbeing from page 50.

Wellington Regional Economic Development Agency Ltd

The Wellington Regional Economic Development Agency Limited, trading as WellingtonNZ, is the Wellington region's economic development and promotions agency.

They also operate Screen Wellington and are responsible for operating Wellington City's performance Venues. In addition, WellingtonNZ is the owner of a subsidiary company, Creative HQ Ltd. Creative HQ provides business incubation, acceleration, and innovation services.

| Objectives | Activities | Performance measures |
|--|--|---|
| <p>WellingtonNZ markets Wellington as a destination for visitors, migrants and investors; it helps businesses grow and innovate; it advocates for Wellington's economy and attracts and promotes major events and runs our civic venues.</p> <p>WellingtonNZ's vision is that the Wellington regional economy is thriving, with more people participating in the benefits.</p> <p>This means more opportunities for people – to study, work, enjoy, and participate in all that the region has to offer. To contribute to this vision, WellingtonNZ's mission is to be a catalyst in creating a thriving Wellington region for all.</p> <p>WellingtonNZ actively promotes the Wellington to domestic and international audiences and invest in events which bring visitors to our region.</p> <p>With a wide range of partners (WCC, GWRC, central government, local businesses, universities and education providers, and their subsidiary Creative HQ), WellingtonNZ invest in and support initiatives to create jobs, improve quality of life, and retain and develop the talent in our region.</p> | <ul style="list-style-type: none"> ■ Markets and promotes Wellington as a destination for tourists, migrants, students, businesses and investors. ■ Helps businesses grow and innovate. ■ Advocates for Wellington's economy. ■ Attracts and promotes conferences, performances and major events. ■ Operates the civic venues | <ul style="list-style-type: none"> ■ Direct economic impact of WellingtonNZ's activities and interventions ■ Number of businesses engaged by a WellingtonNZ intervention or programme ■ Equivalent Advertising Value (EAV) from media activity ■ Value of expenditure generated from events (including business, performance, and major events) ■ The number of Wellington Region residents that attend events ■ Stakeholder engagement satisfaction ■ Māori Business support ■ Pasifika Business support ■ Funding diversification (% of revenue from commercial/non council funding & commercial activity) |

More detail provided in **3. Economic Development** from page 42.

Wellington Zoo Trust

The Wellington Zoo Trust manages Wellington's award-winning progressive zoo, home to native and international animals, and is recognised locally and globally for leadership and expertise in animal welfare, conservation, visitor experience, animal habitat design and sustainability.

The Wellington Zoo Trust manages Wellington's Zoo, home to native and exotic animals, and is recognised for expertise in animal welfare, conservation, visitor experience and sustainability.

| Objectives | Activities | Performance measures |
|---|--|---|
| <p>The Trust manages the assets and operations of Te Nukuaō Wellington Zoo for the benefit of the residents of Wellington and visitors to the city.</p> <p>Te Nukuaō Wellington Zoo delivers learning sessions to thousands of ākonga a year to grow their understanding of animals and the natural world. It also partners with conservation organisations for at-risk species from New Zealand and around the world and to advocate for animals and save wildlife and wild places. Wellington Zoo treats hundreds of native animals a year at The Nest Te Kōhanga the Zoo's animal hospital and centre for wildlife health services and is the world's first carbonZero certified zoo (2013).</p> | <ul style="list-style-type: none"> ■ Deliver learning sessions to children to grow their understanding of animals and the natural world. ■ Partner with conservation organisations for at-risk species from New Zealand and around the world and to advocate for animals and save wildlife and wild places. ■ Treat native animals at The Nest Te Kōhanga the Zoo's animal hospital and centre for wildlife health services. ■ Care for resident animals and provide a high-quality visitor experiences. ■ Participate in captive management breeding and breed-for-release programmes. ■ Develop and maintain high- quality animal exhibits. ■ Contribute to zoological, conservation and facilities management research projects. | <ul style="list-style-type: none"> ■ Visitors ■ Student & education visits ■ Percentage of satisfied visitors ■ Council operating grant per visitor ■ Trading revenue per visit (excl. grants & interest) ■ Non-council donations and funding |

More detail provided in **2. Environment and infrastructure** from page 11.

Basin Reserve Trust

The Basin Reserve Trust is responsible for the operation and management of Wellington's Basin Reserve.

The day-to-day operational activities are conducted by Cricket Wellington under a management agreement with the Trust. The Trust is comprised of four members, two elected by Wellington City Council including the chairperson and two members elected by Cricket Wellington.

| Objectives | Activities | Performance measures |
|--|---|--|
| The Basin Reserve Trust manages and operates the Basin Reserve to continue to attract national and international sporting events to Wellington. | <ul style="list-style-type: none">■ The day-to-day operational activities are conducted by Cricket Wellington under a management agreement with the Trust. | <ul style="list-style-type: none">■ Numbers attending events at the Basin Reserve■ Council operating grant per attendance |
| The overall vision is that the ground remains highly valued locally as a public reserve of unique character and is recognized as the premier International Cricket venue in New Zealand. | <ul style="list-style-type: none">■ Manage the Basin Reserve for recreational activities and the playing of cricket.■ Contribute to the events programme for Wellington.■ Preserve and enhance the heritage value of the Basin Reserve.■ Provide the home for the New Zealand Cricket Museum.■ Promote and coordinate fund raising to support the Trust's activities. | <ul style="list-style-type: none">■ Event income■ Activity days (comprising ticketed Cricket events, practice days and functions) |

More detail provided in **5. Social and recreation** from page 58.

Karori Sanctuary Trust

The Karori Sanctuary Trust (trading as ZEALANDIA Te Māra a Tāne) manages ongoing conservation and restoration work at the sanctuary.

They work with local organisations and community groups to support local biodiversity, provides educational experiences, and connects people to New Zealand's unique natural heritage.

| Objectives | Activities | Performance measures |
|---|--|---|
| <p>Mission: We will have a world-class conservation site portraying our natural heritage that captures people's imagination, understanding and commitment.</p> <p>Purpose: We connect people with our unique natural heritage, and inspire actions that transform how people live with nature in our cities, towns and beyond.</p> <p>Our place in transformation: Zealandia will be a place that transforms biodiversity, people and knowledge, and through this transforms our capacity for living with nature.</p> | <ul style="list-style-type: none">■ Manage a 225ha conservation estate, home to dozens of native species■ Promote conservation and advocate for New Zealand's native wildlife■ Work with iwi and local groups to improve biodiversity across the Wellington region■ Partner with leading educational institutions to facilitate world- class environmental research■ Facilitate educational programmes and resources to young people around the Wellington region. | <ul style="list-style-type: none">■ Visitors■ Percentage of satisfied visitors■ Council operating grant per visitor■ Trading revenue per visit (excl. grants & interest)■ Non-council donations and funding |

More detail provided in **2. Environment and infrastructure** from page 11.

Wellington Cable Car Limited

Wellington Cable Car Ltd owns and operates Wellington’s iconic cable car, a funicular railway situated at the end of the Cable Car Lane, off Lambton Quay in the heart of Wellington city.

The cable car provides a unique form of public transport from the city to the suburb of Kelburn.

| Objectives | Activities | Performance measures |
|---|---|--|
| Wellington Cable Car Limited owns and operates the Cable Car. Vision: The Wellington Cable Car is the most iconic tourist attraction in Wellington and the transport of choice for our local whānau. It is an enduring, carbon positive Wellington experience that connects our people, spaces, places, and venues. Purpose: Host uniquely Wellington experiences that locals are proud of, and visitors remember and share | <ul style="list-style-type: none">■ Maintain the cable cars and associated plant, the railway tracks, tunnels, bridges and buildings in accordance with best engineering practice, and to meet all legislative compliance.■ Market and manage the cable car passenger service. | <ul style="list-style-type: none">■ Total Passengers■ Cable Car Reliability■ Fare income■ Customer Satisfaction |

More detail provided in **7. Transport** from page 91.

Wellington Water

The role of Wellington Water is to manage the drinking water, wastewater and stormwater services of its shareholder council owners.

Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils, South Wairarapa District Council and Greater Wellington Regional Council. The councils are all equal shareholders.

The Wellington Water Committee provides overall leadership and direction for the company. A representative from each authority sits on the Committee.

Wellington Water Ltd is governed by a board of independent directors.

| Objectives | Activities | Performance measures |
|---|---|---|
| <p>The role of Wellington Water is to manage the drinking water, wastewater and stormwater services of its shareholder council owners.</p> <p>Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils, South Wairarapa District Council and Greater Wellington Regional Council. The councils are all equal shareholders.</p> | <p>Provide high-quality, safe and environmentally sustainable services to shareholding councils and other customers, with a focus on:</p> <ul style="list-style-type: none">■ contracted service delivery for the operation,■ maintenance and ongoing development of drinking water, stormwater and wastewater assets and services, and■ asset management planning. | <ul style="list-style-type: none">■ Full details on the KPIs in these areas are provided in 2. Environment and Infrastructure from page 11:<ul style="list-style-type: none">□ 2.3 Water□ 2.4 Wastewater□ 2.5 Stormwater |

More detail provided in **2. Environment and Infrastructure** from page 11.

Wellington Regional Stadium Trust

The Trust owns, operates and manages Sky Stadium, which provides high-quality facilities for a range of sports. The stadium also hosts a range of musical and cultural sponsored events, it hosts a variety of trade shows plus various community events.

The Trust's board of trustees is jointly appointed by Greater Wellington Regional Council and this Council.

The Trust is not a Council Controlled Organisation, for the purposes of the Local Government Act 2002. However, the Trustees have agreed to be subject to the reporting requirements and monitoring procedures of both Councils to acknowledge the value of each Council's investment in the stadium.

| Objectives | Activities | Performance measures |
|--|---|--|
| <p>The objectives as set out in the founding Trust Deed are:</p> <ul style="list-style-type: none">■ To own, operate and maintain the Stadium as a high-quality multi-purpose sporting and cultural venue;■ To provide high quality facilities to be used by rugby, cricket and other sports codes, musical, cultural and other users including sponsors, event and fixture organisers and promoters so as to attract to the Stadium high quality and popular events for the benefit of the public of the region; and■ To administer the Trust's assets on a prudent commercial basis so that the Stadium is a successful, financially autonomous community asset. | <ul style="list-style-type: none">■ Owns and operates the Stadium.■ Manages the event programme and seeks opportunities to provide a full and balanced event calendar.■ Ensures the Stadium is provided to the community for appropriate usage.■ Operates the Stadium on a prudent commercial basis. | <ul style="list-style-type: none">■ Revenue – total, and event■ Net surplus (deficit)■ Net cash flow■ Liquidity ratio■ Bank borrowing to total assets.■ Capital expenditure |

More detail provided in **3. Economic Development** from page 42.

Dog owners benefit from the regulatory platform established by the Dog Control Act, ensuring that all dogs are registered and subject to control measures.

Period of benefits

The benefit of the operating costs is expected to arise in the year the funding is sourced.

Who creates need?

The actions of individuals and businesses exclusively contribute to the need for this activity.

Separate funding

Council considers that there is little benefit of separate funding.

Funding mix

- Moderate to High (60%-70%): User Charges
- Low to Moderate (30%-40%): General Rates
- Unlikely (0%): All other funding sources

Rationale

As this work protects the community from harm arising from the actions of individuals and businesses, it is appropriate that those individuals or businesses potentially causing the harm should pay.

For some services, it is not appropriate or possible to charge users. Since this work offers benefits to the broader community, it is appropriate for the remaining costs to be funded from general rates.

Āpitihanga 3: Kuputaka

Appendix 3: Glossary

Council terminology

- **Accessibility:** Set out in Article 9 of the United Nations Convention on the Rights of Persons with Disabilities (UN-CRPD): “To enable persons with disabilities to live independently and participate fully in all aspects of life, State Parties shall take appropriate measures to ensure persons with disabilities access, on an equal basis with others, to the physical environment, to transportation, to information and communications, including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas.”
- **Asset:** An item of value, usually something of a physical nature that you can reach out and touch, that will last for more than one year. Infrastructure assets are physical items such as roads, pipes and council buildings that are needed to provide basic services.
- **Asset management planning / plan:** The ongoing process to manage assets from acquisition, operation, maintenance and renewal throughout the asset lifecycle. The asset management plans set out the level of service to meet demand in the most cost-effective manner possible.
- **Assumptions:** Estimates or predictions that underpin decision making
- **Bylaw:** A rule or regulation made by a local council.
- **Capital Expenditure (Capex):** Capital investment or capital expenditure. Money that is used for building (or buying) assets such as roads, pipes and buildings that are used to provide services to Wellingtonians.
- **Capital programme:** The plan for what capital expenditure will be spent on.
- **Carbon sink:** Any process, activity or mechanism which removes a greenhouse gas from the atmosphere
- **Cleanfill:** Natural soils such as clay, soil, and rock, and some manufactured materials such as concrete, brick or tiles
- **Deed of Guarantee:** A binding legal document under which one party (the guarantor) agrees to guarantee that certain obligations of another party will be met.
- **Deficit:** An excess of expenditure or liabilities over income or assets in a given period.
- **Depreciation:** A reduction in the value of an asset with the passage over time, due in particular to wear and tear. Council fund depreciation from the general rates ensuring we can replace the assets in the future.
- **Doughnut Economics:** Living within planetary boundaries and fair and just social systems
- **Hedging position:** A position in an asset of investment that reduces the price risk of an existing position.
- **IAP2 engagement spectrum:** This indicates different engagement approaches on a spectrum from providing information through to community empowerment.
- **Inflation:** The term used to describe a rise of average prices through the economy
- **Legislation:** Laws, the process of making and passing laws
- **Level of Certainty:** Measure of how likely it is that a certain statement or result is true.
- **Levels of Service (LoS):** An asset management term referring to the quality of a given service.
- **Net Surplus:** Measure that shows business income after subtracting costs.
- **Operating Expenditure (Opex):** Operating budget or operating expenditure. Money that the council spends on providing the day-to-day services in the current financial year, as opposed to building or upgrading assets that will provide services for years to come. This includes spending money on staff and contractors to do things like process building consents, open libraries, run buses and maintain

parks. It also includes things like paying grants to community organisations and paying interest on money the council has borrowed.

- **Optimised Replacement Value:** Amount to replace an asset at the present time, according to its current worth.
- **Price ceiling:** Price control, set by a government, that sets the highest price at which a good or service can be sold.
- **Price floor:** Lower limit on the price that can be charged for a product or service, set by a government.
- **Regulatory Mechanisms:** An ordinance, permit, standard, contract language, or any other procedure, that will be enforced by the permittee.
- **Repeal:** Revoke or withdraw formally of officially a law or act of parliament.
- **Resilience:** The ability of a system or community to maintain certain functions, processes, or populations after experiencing a disturbance.
- **Sludge:** Biosolid residue that accumulates in sewage treatment plants.
- **Vested Assets:** Assets that are transferred to a public entity at nominal or zero cost.

Acronyms

- **BERL:** Business and Economic Research Limited
- **CCO:** Council Controlled Organisations
- **CO2:** Carbon Dioxide
- **CPI:** Consumers Price Index
- **CV:** Capital Value
- **DC:** Development contributions
- **GWRC:** Greater Wellington Regional Council
- **IDS:** Infrastructure Design Standards
- **IFFA:** Infrastructure Funding and Financing Act
- **LD:** Liquidated Damages
- **LGFA:** Local Government Funding Act
- **LGWM:** Let's Get Wellington Moving
- **LTP:** Long-term Plan
- **NBA:** Natural and Built Environment Act
- **NIWA:** National Institute of Water and Atmospheric Research
- **NSHM:** National Seismic Hazard Model
- **NZTA:** New Zealand Transport Agency
- **NZU:** New Zealand Unit (emissions unit)
- **RAMM:** Road Assessment and Maintenance Management
- **RMA:** Resource Management Act
- **SCP:** Special Consultative Procedure
- **SDGs:** Sustainable Development Goals
- **SPA:** Spatial Planning Act
- **WIAL:** Wellington International Airport Limited

Prospective Statement of Comprehensive Revenue and Expense - Wellington City Council

| | 2025/26 LTP | 2025/26 Annual Plan | Variance to LTP |
|---|------------------|------------------------|--------------------|
| | \$000's | \$000's | \$000's |
| REVENUE | | | |
| Rates | 633,644 | 639,382 | 5,738 |
| Revenue from operating activities | | | |
| Development contributions | 3,500 | 3,500 | - |
| Grants, subsidies and reimbursements | 221,578 | 203,997 | (17,581) |
| Other operating activities | 197,743 | 194,385 | (3,358) |
| Investments revenue | 26,719 | 26,048 | (671) |
| Vested assets and other revenue | 3,265 | 3,373 | 108 |
| Fair value movements - gains | 5,938 | 5,854 | (84) |
| Finance revenue | 102 | 36 | (66) |
| TOTAL REVENUE | 1,092,489 | 1,076,575 | (15,914) |
| EXPENSE | | | |
| Finance expense | 74,702 | 71,933 | (2,769) |
| Expenditure on operating activities | 631,488 | 672,109 | 40,621 |
| Depreciation and amortisation | 245,230 | 255,922 | 10,692 |
| TOTAL EXPENSE | 951,420 | 999,964 | 48,544 |
| NET SURPLUS/(DEFICIT) FOR THE YEAR | 141,069 | 76,611 | (64,458) |
| OTHER COMPREHENSIVE INCOME | | | |
| Fair value movement - property, plant and equipment (net) | 219,263 | 210,698 | (8,565) |
| Share of equity accounted surplus from associates | - | - | - |
| TOTAL OTHER COMPREHENSIVE INCOME | 219,263 | 210,698 | (8,565) |
| TOTAL COMPREHENSIVE INCOME FOR THE YEAR | 360,332 | 287,309 | (73,023) |

Prospective Statement of Financial Position - Wellington City Council

| | 2025/26 LTP | 2025/26 Annual Plan | Variance to LTP |
|---|-------------------|------------------------|--------------------|
| | \$000's | \$000's | \$000's |
| ASSETS | | | |
| Current Assets | | | |
| Cash and cash equivalents | 44,110 | 42,057 | (2,053) |
| Derivative financial assets | - | 724 | 724 |
| Receivables and recoverables | 102,867 | 114,249 | 11,382 |
| Prepayments | 20,877 | 32,572 | 11,695 |
| Other financial assets | 336,500 | 328,615 | (7,885) |
| Inventories | 1,013 | 1,355 | 342 |
| Non-current assets classified as held for sale | - | - | - |
| Total Current Assets | 505,367 | 519,572 | 14,205 |
| Non Current Assets | | | |
| Derivative financial assets | 72,984 | 63,713 | (9,271) |
| Other financial assets | 68,555 | 68,406 | (149) |
| Intangibles | 45,531 | 46,002 | 471 |
| Investment properties | 293,107 | 194,660 | (98,447) |
| Property, plant and equipment | 12,343,659 | 12,405,795 | 62,136 |
| Investment in controlled entities | 5,998 | 5,998 | - |
| Investment in associates and joint venture | 19,384 | 19,384 | - |
| Total Non Current Assets | 12,849,218 | 12,803,958 | (45,260) |
| Total Assets | 13,354,585 | 13,323,530 | (31,055) |
| LIABILITIES | | | |
| Current Liabilities | | | |
| Derivative financial liabilities | - | - | - |
| Exchange transactions and transfers payable | 154,555 | 158,637 | 4,082 |
| Deferred revenue | 22,637 | 22,336 | (301) |
| Borrowings | 256,500 | 246,500 | (10,000) |
| Employee benefit liabilities and provisions | 12,852 | 13,704 | 852 |
| Provisions for other liabilities | 3,142 | 4,164 | 1,022 |
| Total Current Liabilities | 449,686 | 445,341 | (4,345) |
| Non Current Liabilities | | | |
| Derivative financial liabilities | - | - | - |
| Exchange transactions and transfers payable | - | - | - |
| Borrowings | 2,191,400 | 2,090,590 | (100,810) |
| Employee benefit liabilities and provisions | 1,073 | 969 | (104) |
| Provisions for other liabilities | 26,567 | 28,813 | 2,246 |
| Total Non Current Liabilities | 2,219,040 | 2,120,372 | (98,668) |
| Total Liabilities | 2,668,726 | 2,565,713 | (103,013) |
| Net Assets | 10,685,859 | 10,757,817 | 71,958 |
| Equity | | | |
| Accumulated funds and retained earnings | 5,336,176 | 5,259,474 | (76,702) |
| Revaluation reserves | 5,250,456 | 5,408,763 | 158,307 |
| Hedging Reserve | 73,180 | 65,326 | (7,854) |
| Fair value through other comprehensive income and expense | 6,889 | 7,330 | 441 |
| Restricted funds | 19,158 | 16,924 | (2,234) |
| Total Equity | 10,685,859 | 10,757,817 | 71,958 |

Prospective Statement of Changes in Equity - Wellington City Council

| | 2025/26 LTP | 2025/26 Annual Plan | Variance to LTP |
|---|-------------------|------------------------|--------------------|
| | \$000's | \$000's | \$000's |
| Equity - opening balances | | | |
| Accumulated funds and retained earnings | 5,195,111 | 5,182,866 | (12,245) |
| Revaluation reserves | 5,031,193 | 5,198,065 | 166,872 |
| Hedging reserve | 73,180 | 65,326 | (7,854) |
| Fair value through other comprehensive revenue and expense reserve | 6,889 | 7,330 | 441 |
| Restricted funds | 19,154 | 16,921 | (2,233) |
| Total Equity - opening balances | 10,325,527 | 10,470,508 | 144,981 |
| Changes in Equity | | | |
| <i>Retained earnings</i> | | | |
| Net surplus/(deficit) for the year | 141,069 | 76,611 | (64,458) |
| Transfer to restricted funds | (3,547) | (3,546) | 1 |
| Transfer from restricted funds | 3,543 | 3,543 | - |
| Transfer from revaluation reserves | - | - | - |
| Transfer to revaluation reserves | - | - | - |
| <i>Revaluation reserves</i> | | | |
| Fair value movement - property, plant and equipment - net | 219,263 | 210,698 | (8,565) |
| Transfer to retained earnings | - | - | - |
| <i>Hedging reserve</i> | | | |
| Movement in hedging reserve | - | - | - |
| <i>Fair value through other comprehensive revenue and expense reserve</i> | | | |
| Movement in fair value | - | - | - |
| <i>Restricted Funds</i> | | | |
| Transfer to retained earnings | (3,543) | (3,543) | - |
| Transfer from retained earnings | 3,547 | 3,546 | (1) |
| Total comprehensive revenue and expense | 360,332 | 287,309 | (73,023) |
| Net Equity - Closing Balances | | | |
| Accumulated funds and retained earnings | 5,336,176 | 5,259,474 | (76,702) |
| Revaluation reserves | 5,250,456 | 5,408,763 | 158,307 |
| Hedging reserve | 73,180 | 65,326 | (7,854) |
| Fair value through other comprehensive revenue and expense reserve | 6,889 | 7,330 | 441 |
| Restricted funds | 19,158 | 16,924 | (2,234) |
| Total Equity - closing balances | 10,685,859 | 10,757,817 | 71,958 |

Prospective Statement of Cash Flows - Wellington City Council

| | 2025/26 LTP | 2025/26 Annual Plan | Variance to LTP |
|---|------------------|------------------------|--------------------|
| | \$000's | \$000's | \$000's |
| Cash flows from operating activities | | | |
| Receipts from rates - Council | 631,011 | 636,608 | 5,597 |
| Receipts from rates - Greater Wellington Regional Council | 132,512 | 152,869 | 20,357 |
| Receipts from rates - Sludge Levy | 15,781 | 15,781 | - |
| Receipts from activities and other income | 198,324 | 198,149 | (175) |
| Receipts from grants and subsidies - operating | 16,388 | 15,928 | (460) |
| Receipts from grants and subsidies - capital | 210,730 | 193,717 | (17,013) |
| Receipts from investment property lease rentals | 11,710 | 11,448 | (262) |
| Cash paid to suppliers and employees | (579,740) | (639,082) | (59,342) |
| Rates paid to Greater Wellington Regional Council | (132,512) | (152,869) | (20,357) |
| Rates paid to Sludge Finance LP | (15,781) | (15,781) | - |
| Grants paid | (61,677) | (61,757) | (80) |
| Net cash flows from operating activities | 426,746 | 355,011 | (71,735) |
| Cash flows from investing activities | | | |
| Dividends received | 15,009 | 14,600 | (409) |
| Interest received | 102 | 36 | (66) |
| Proceeds from sale of investment properties | - | 80,365 | 80,365 |
| Proceeds from sale of intangibles | - | - | - |
| Proceeds from sale of property, plant and equipment | 5,620 | 5,370 | (250) |
| Proceeds from sale of other Financial Assets | - | 191,500 | 191,500 |
| Purchase of other Financial Assets | (9,082) | (248,615) | (239,533) |
| Purchase of intangibles | (599,536) | (11,286) | 588,250 |
| Purchase of property, plant and equipment | - | (661,393) | (661,393) |
| Purchase of Equity investments | - | - | - |
| Net cash flows from investing activities | (587,887) | (629,423) | (41,536) |
| Cash flows from financing activities | | | |
| New borrowings | 494,537 | 578,447 | 83,910 |
| Repayment of borrowings | (256,500) | (257,500) | (1,000) |
| Interest paid on borrowings | (74,702) | (71,933) | 2,769 |
| Net cash flows from financing activities | 163,335 | 249,014 | 85,679 |
| Net increase/(decrease) in cash and cash equivalents | 2,194 | (25,398) | (27,592) |
| Cash and cash equivalents at beginning of year | 41,916 | 67,455 | 25,539 |
| Cash and cash equivalents at end of year | 44,110 | 42,057 | (2,053) |

Prospective Statement of Changes in Restricted / Reserve Funds - Wellington City Council

| | Opening balance | Deposits | Expenditure | Closing balance | |
|---------------------------------------|--------------------|----------|-------------|--------------------|--|
| | 2024/25 | | | 2033/34 | |
| | \$000 | \$000 | \$000 | \$000 | Purpose |
| Special reserves and funds | | | | | Allows the Council to meet the uninsured portion of insurance claims |
| Reserve purchase and development fund | 756 | - | - | 756 | |
| City growth fund | 908 | 20,070 | (20,070) | 908 | |
| Insurance reserve | 14,713 | 16,645 | (16,645) | 14,713 | |
| Total special reserves and funds | 16,377 | 36,715 | (36,715) | 16,377 | |
| Trusts and bequests | 518 | 209 | (150) | 577 | |
| Total restricted funds | 16,895 | 36,924 | (36,865) | 16,954 | |

2025/26 Funding Impact Statement – Rates Funding Statement (excluding GST)

| Rate | Category | Factor | Differential Charge Type | Total Value of Factor | Rate/charge* | Rates yield GST Exclusive |
|-------------------------------|-----------------------------------|----------------------------|--|-----------------------|--------------|---------------------------|
| General Rate | Base | Capital Value | Base differential | \$73,949,669,859 | ¢0.263511 | \$191,500,798 |
| | Vacant land | Capital Value | Vacant land | \$62,370,001 | ¢1.294688 | \$807,497 |
| | Commercial, Industrial & Business | Capital Value | Commercial, industrial & business differential | \$18,202,615,922 | ¢0.960725 | \$174,543,105 |
| | TOTAL | | | | | \$366,851,400 |
| Sewerage targeted rate | Base | Fixed amount / rating unit | Base differential per connection status | 72480 properties | \$151.57 | \$10,986,151 |
| | | Capital Value | Base differential per connection status | \$77,788,011,704 | ¢0.049157 | \$38,238,092 |
| | Commercial, Industrial & Business | Capital Value | Commercial, industrial and business differential per connection status | \$14,148,319,616 | ¢0.231944 | \$32,816,162 |
| | TOTAL | | | | | \$82,040,405 |
| Water targeted rate | Base | Fixed amount / rating unit | Base differential per connection status without a water meter | 63032 properties | \$325.19 | \$20,497,376 |
| | | Capital Value | Base differential per connection status without a water meter | \$64,663,407,647 | ¢0.051367 | \$33,215,858 |
| | Base | Consumption unit charge | Base differential per connection status with a water meter | n/a | 6/ m3 | \$1,275,407 |
| | | Fixed amount / rating unit | Base differential per connection status with a water meter | n/a | \$264.28 | \$165,968 |
| | Commercial, Industrial & Business | Capital Value | Commercial, industrial and business differential per connection status without a water meter | \$774,576,742 | ¢0.687316 | \$5,323,793 |

| Rate | Category | Factor | Differential Charge Type | Total Value of Factor | Rate/charge* | Rates yield GST Exclusive |
|---|-------------------------------------|----------------------------|--|-----------------------|--------------|---------------------------|
| | Commercial, Industrial & Business * | Consumption unit charge | Commercial, industrial and business differential per connection status with a water meter | n/a | 6.07/ m3 | \$30,609,764 |
| | | Fixed amount / rating unit | Commercial, industrial and business differential per connection status with a water meter | n/a | \$264.28 | \$836,182 |
| | TOTAL | | | | | \$91,924,348 |
| Stormwater targeted rate | Base | Capital Value | Base differential (excluding land defined in the rural activity area) | \$72,658,496,222 | ¢0.048201 | \$35,021,937 |
| | Commercial, Industrial & Business | Capital Value | Commercial, industrial and business differential (excluding land defined in the rural activity area) | \$14,653,906,658 | ¢0.069385 | \$10,167,659 |
| | TOTAL | | | | | \$45,189,596 |
| Base sector targeted rate | Base | Capital Value | Base differential | \$73,949,669,859 | ¢0.024937 | \$18,437,229 |
| | | | | | | |
| Commercial sector targeted rate | Commercial, Industrial & Business | Capital Value | Commercial, industrial & business differential | \$18,202,615,922 | ¢0.030478 | \$5,473,184 |
| | | | | | | |
| Downtown targeted rate | Commercial, Industrial & Business | Capital Value | Commercial, industrial & business differential located in the downtown area | \$10,798,398,378 | ¢0.175659 | \$18,670,095 |
| | | | | | | |
| Tawa driveways targeted rate | Base | Fixed amount / rating unit | Shared residential access driveways maintained by Council in the suburb of Tawa (extent of provision of service) | 256 properties | \$133.85 | \$34,266 |
| | | | | | | |
| Karori Business Improvement District targeted rate | Commercial, Industrial & Business | Capital Value | Commercial, industrial & business differential located in the Karori Business Improvement District area | \$55,808,856 | ¢0.107510 | \$60,000 |
| | | | | | | |

| Rate | Category | Factor | Differential Charge Type | Total Value of Factor | Rate/charge* | Rates yield GST Exclusive |
|---|-----------------------------------|----------------------------|---|-----------------------|--------------|---------------------------|
| Khandallah Business Improvement District targeted rate | Commercial, Industrial & Business | Capital Value | Commercial, industrial & business differential located in the Khandallah Business Improvement District area | \$20,424,818 | ¢0.106733 | \$21,800 |
| Kilbirnie Business Improvement District targeted rate | Commercial, Industrial & Business | Fixed amount / rating unit | Commercial, industrial & business differential located in the Kilbirnie Business Improvement District area | 265 Properties | \$285.00 | \$75,525 |
| | | Capital Value | Commercial, industrial & business differential located in the Kilbirnie Business Improvement District area | \$567,229,498 | ¢0.013130 | \$74,475 |
| | TOTAL | | | | | \$150,000 |
| Tawa Business Improvement District targeted rate | Commercial, Industrial & Business | Fixed amount / rating unit | Commercial, industrial & business differential located in the Tawa Business Improvement District area | 122 properties | \$520.00 | \$63,440 |
| | | Capital Value | Commercial, industrial & business differential located in the Tawa Business Improvement District area | \$197,614,000 | ¢0.020297 | \$40,110 |
| | TOTAL | | | | | \$103,550 |
| Miramar Business Improvement District targeted rate | Commercial, Industrial & Business | Fixed amount / rating unit | Commercial, industrial & business differential located in the Miramar Business Improvement District area | 125 properties | \$365.00 | \$45,625 |
| | | Capital Value | Commercial, industrial & business differential located in the Miramar Business Improvement District area | \$378,569,872 | ¢0.012824 | \$48,546 |
| | TOTAL | | | | | \$94,171 |
| Johnsonville Business Improvement District | Commercial, Industrial & Business | Fixed amount / rating unit | Commercial, industrial & business differential located in the Johnsonville Business Improvement District area | 79 properties | \$520.00 | \$42,120 |

| Rate | Category | Factor | Differential Charge Type | Total Value of Factor | Rate/charge* | Rates yield GST Exclusive |
|--|--------------|---------------|---|-----------------------|--------------|---------------------------|
| targeted rate | | Capital Value | Commercial, industrial & business differential located in the Johnsonville Business Improvement District area | \$203,422,254 | ¢0.025995 | \$52,880 |
| | TOTAL | | | | | \$95,000 |
| TOTAL RATES REQUIREMENT (excluding GST) | | | | | | \$ 629,145,043 |

The water targeted rate does not apply to ratepayers with whom Council has a separate agreement for a consumption charge.

2025/26

**Mahere ā-Tau
Annual Plan**

DRAFT OUTLINE

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About this document

Nau mai, haere mai – Welcome

xxx.

We acknowledge mana whenua

xx

DRAFT OUTLINE

Welcome from Mayor and Chief Executive

Thank you for taking the time to read this document and for your interest in Wellington City Council's 2025/26 Annual Plan.

XXXXX

Tory Whanau

Mayor of Wellington

Matt Prosser

Wellington City Council

Chief Executive

DRAFT OUTLINE

Te reo heading to come

Part A: Introduction

This section includes an overview of our engagement on the 2025/26 Annual Plan, key changes to the programme since it was outlined in the 2024-34 LTP, an update on our climate change response and mana whenua partnerships, our LTP vision and priorities, and summaries of our capital and operational budgets.

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Community feedback on the amended 2024-34 Long-term Plan and Annual Plan

XXXX

The Numbers

| | |
|--|---|
| X page views on LetsTalk website by people | X Amended LTP and 2025/26 Annual Plan submissions |
| | X via website |
| X downloads of consultation information | X oral hearing requests |
| | X via Community-initiated forms |
| | X via hard copy or email |

What people said

XXXXXXX

NOTE: Categories for the analysis of submission data is as follows:

- XXXX

| Question | Support | Mixed | Neutral | Do not support |
|----------|---------|-------|---------|----------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

XXXXXXXXX

Impact of the engagement

The consultation received four specific funding requests through submissions.

- a. XXX

There were also a variety of questions on the plan that were answered in the report back to the submitters and on the Council website (<https://www.letstalk.wellington.govt.nz/ltp-amendment/q-long-term-plan-and-annual-plan>). These questions ranged from feedback on xxxxx.

DRAFT OUTLINE

Operating environment: Key changes and influences

XXXXXX

What has changed since the 2024-34 Long-term Plan?

XXXXXX

XXXXXX.

XXXXXX

- a. XXXXXX
- b.

These adjustments have impacts on the current and future Annual Plans.

What's influencing this Annual Plan

XXXXXX

Operating environment

XXXX.

Climate Change Response

- XXXXXX

Partnership with mana whenua

- XXXXX

Tūpiki Ora Māori Strategy

XXXX

Tā kai Here Partnership Agreement

XXXXXX

Our Vision

Our vision for Wellington 2040 is: **An inclusive, sustainable and creative capital for people to live, work and play.**

The following outcomes and priorities were consulted and agreed as part of the 2024-34 LTP.

| Community Outcomes and LTP Priorities | | | | |
|--|---|--|---|---|
| Cultural Wellbeing <i>A welcoming, diverse and creative city</i> LTP Priorities: Nurture and grow our arts sector Celebrate and make visible te ao Māori across our city | Social Wellbeing <i>A city of healthy and thriving whānau and communities</i> LTP Priorities: Increase access to good, affordable housing to improve the wellbeing of our communities Invest in sustainable, connected and accessible community and recreation facilities | Economic Wellbeing <i>An innovative business friendly city</i> LTP Priorities: Revitalise the city and suburbs to support a thriving and resilient economy and support job growth | Urban Form <i>A liveable and accessible, compact city</i> LTP Priorities: Collaborate with our communities to mitigate and adapt to climate change Transform our transport system to move more people with fewer vehicles | Economic Wellbeing <i>Wellbeing A city restoring and protecting nature</i> LTP Priorities: Fix our water infrastructure and improve the health of waterways Transform our waste system to enable a circular economy |

Your money at work

This section explains our budget, how it works and outlines the impact on your rates and the Council's debt for the year.

Where does the Council's money come from?

The Council has two budgets – operating and capital – that together support our services and the delivery of development projects to improve the city.

The money for operating expenses comes mainly from rates, fees and charges from the users of a service, or revenue from investment income (for example, ground lease income and any Wellington International Airport dividend). Rates are made up of general rates, which everyone pays, and targeted rates, which are paid by those who use a specific service. This year rates are expected to fund xx.xx% of our operating budget.

xxxxxxxxxx

(INSERT GRAPH)

What this plan means for me

What are rates for, and why are they important?

In the same way, our national taxes contribute to the running of the country, Council rates are important to ensure Wellington continues to function.

We set our rates based on the needs of the community, demand for services and affordability in rates. Your money helps us deliver more than 400 day-to-day services and pay for the borrowings used to fund big capital projects across Wellington.

Some of the services and facilities that Wellingtonians receive through their rates include:

| | | |
|--|---|---|
| 389 litres of drinkable water supplied per resident per day ¹ | 110,105 native plants planted with the community | 169,628 calls answered by our Contact Centre staff |
| 827km stormwater pipes | 2m physical items borrowed from our 13 libraries | 204sqm open space per Wellingtonian |
| 1,085km wasterwater pipes | 391km walking and biking tracks | 107 play areas |

¹ Not all is used in a resident's home. Other users include industry, businesses, schools, hospitals, the fire service and councils.

| | | |
|---------------------------|--|--|
| 995km footpaths | 803,971 resources in City Archives | 18,828 streetlights operated |
|---------------------------|--|--|

What is the plan for rates?

- xxx

| | | |
|---|--|--|
| 202,689 Wellington city residents | 82,664 Total properties that pay rates | 52:48 collection % of the general rate from base and commercial ratepayers |
|---|--|--|

Options for paying rates

There are several ways to help people manage their rates payments, such as spreading your payments into regular affordable amounts across the year.

Along with Central Government, we have a rates rebate scheme that provides a reduction in rates to those that meet set low-income criteria.

- if you are on a low income, you can apply for a Government rates rebate at: www.govt.nz/browse/housing-and-property/getting-help-with-housing/getting-a-rates-rebate
- for those who are eligible for the Government rates rebate, Council can provide an additional reduction of your rates and we are proposing changes in this area.

If you are worried about paying your rates invoice, please get in touch with us as soon as possible at rates@wcc.govt.nz or call 04 499 4444.

There are also multiple ways to pay your rates: online, by direct debit, internet/telephone banking and in person at the Arapaki Service Centre on Manners Street or at any NZ Post shop.

Revaluations and rates

XXXXX

Rate differential

XXXXXXX

Budgets for the year

Operating budget

The cost of delivering and running Council services in 2025/26 is budgeted

The proposed split for our budget across our eight activity areas is as follows:

(UPDATED OPEX GRAPH)

Fees and User Charges

Our Revenue and Financing policy guides our decisions on how to fund council services. We consider who benefits from a service (for example, individuals, parts of the community or the community as a whole) to help determine how the service should be funded.

The policy also sets the targets for each council activity, stating what proportion should be funded from user charges, general rates, targets rates and other sources of income.

xxxxxxx

Capital budget

Capital expenditure is used to renew or upgrade existing assets or to build new assets to provide a higher level of service or account for growth. Our assets include buildings, roads and footpaths, water, stormwater and wastewater pipes, libraries, swimming pools, and sportsfields.

xxxxxxx.

(GRAPH TO BE UPDATED)

Explaining our borrowing

We borrow to fund upgrades to our assets or to invest in new infrastructure. This allows us to spread the cost of funding this expenditure over the multiple generations that will benefit from the investment.

Xxxx

Te reo heading to come

Part B: Our work for the year

In this section we outline each of our seven strategic area, highlight what's changing since we released Our 10-Year Plan, other key projects, performance information and what it costs.

The Annual Plan 2025/26 focuses on changes to year three of Our 10-Year Plan, with some updates on other key projects.

For full details of our Council services, see Our 10-Year Plan 2024-34 on our website, wellington.govt.nz/ltp.

DRAFT OUTLINE

Our seven strategic areas

Our work is grouped into seven strategic areas:

- Te mana urungi | Governance
- Te Taiao me te Tūāhanga | Environment & Infrastructure
- Whanaketanga ōhanga | Economic development
- Oranga ahurea | Cultural wellbeing
- Pāpori me te hākinakina | Social and recreation
- Tāone tupu ora | Urban development
- Tūnuku | Transport

We use these areas to showcase our plans, group together relevant services, facilities and projects and monitor our performance.

To achieve our objectives for Wellington, we have also established several companies and trusts. These were set up to independently manage Council facilities, or to deliver significant services and undertake development on behalf of the Wellington community.

Where necessary, we provide funding to support their operations and capital investment requirements.

The organisations are:

- Wellington Museums Trust (Experience Wellington)
- Wellington Regional Economic Development Agency Ltd (WellingtonNZ)
- Wellington Zoo Trust
- Basin Reserve Trust
- Karori Sanctuary Trust (ZEALANDIA)
- Wellington Cable Car Limited
- Wellington Water Limited
- Wellington Regional Stadium Trust (Sky Stadium)

For more details on the organisations, their objectives, structure, and how their performance is measured, please refer to Our 10-Year Plan wellington.govt.nz/ltp.

This section provides an overview of the seven areas.

Te mana urungi | Governance

Our governance work includes all the activities that support Council decision-making and ensure we are accountable to the people of Wellington.

What we do – an overview

xxxxx

There is one group of activities in this area:

- 1.1 Governance, information and engagement.

What it costs

\$xxxm

\$xxxm

Operating expenditure

Capital expenditure

Te Taiao me te Tūāhanga | Environment & Infrastructure

This area covers an extensive range of Council services, and includes everything from open spaces, waste reduction and energy conservation to water, wastewater and stormwater. Our conservation attractions Wellington Zoo and ZEALANDIA - Te Māra a Tāne, are also part of this portfolio.

What we do – an overview

xxxxx.

There are six groups of activities in this area:

- 2.1 Parks, beaches and open spaces
- 2.2 Waste
- 2.3 Water network
- 2.4 Wastewater
- 2.5 Stormwater
- 2.6 Conservation organisations

What it costs

\$xxxm

\$xxxm

Operating expenditure

Capital expenditure

Whanaketanga ōhanga | Economic development

The mahi for Economic development supports a thriving economic, employment and events sector.

What we do – an overview

xxxxxx

There is one activity group in this area:

- 3.1 City promotions and business support.

What it costs

\$xxxm

\$xxxm

Operating expenditure

Capital expenditure

Oranga ahurea | Cultural wellbeing

Arts and culture are an important foundation stone in Wellington's offering – it's a point of difference for the city and one that all Wellingtonians are proud of.

What we do – an overview

xxxxxxxxx

There is one activity group in this area:

- 4.1 Arts and cultural activities.

What it costs

\$xxxm

\$xxxm

Operating expenditure

Capital expenditure

Pāpori me te hākinakina | Social and recreation

The mahi for Social and Recreation is focused on the health and wellbeing of the community.

What we do – an overview

xxxxxx

There are three groups of activities in this area:

- 5.1 Recreation Facilities and Services
- 5.2 Community Facilities and Services
- 5.3 Public health and safety

What it costs

\$xxxm

\$xxxm

Operating expenditure

Capital expenditure

Tāone tupu ora | Urban development

The mahi for urban development is focused on the way the city is developed and how it shapes the quality of life and experience for residents and visitors.

What we do – an overview

xxxxx

There are two groups of activities in this section:

- 6.1 Urban planning, heritage and public space development
- 6.2 Building and development

What it costs

\$xxxm

Operating expenditure

\$xxxxm

Capital expenditure

Tūnuku | Transport

The mahi for urban development is focused on the way the city is developed and how it shapes the quality of life and experience for residents and visitors.

What we do – an overview

xxxxx

There are two groups of activities in this section:

- 7.1 Transport
- 7.2 Parking

What it costs

\$xxxm

Operating expenditure

\$xxxm

Capital expenditure

Key investment projects and programmes

Programme and Projects impacted by LTP amendment

The following programmes and projects have been changed due the LTP amendment.

| Programmes / Projects | Changes |
|-----------------------|---------|
| XX | |
| XXXX | |
| XXX | |
| XXXXX | |

Programme and Projects for 2025/26

We have a full year of programme and projects planned across all areas of our city. Many are already underway, have been consulted on, decided on by Council or were included as part of the 2021-31 Long-term Plan.

Visit our website to see which projects are in your area: wellington.govt.nz/annual-plan

Projects that start this year

XXXXXX

Projects that continue throughout the year

XXXXXXXXXX

XXXXXX

Projects that finish this year

XXXXXX

Part C: Financial information

Annual plan disclosure statement for year ending 30 June 2026

What is the purpose of this statement?

The purpose of this statement is to disclose the council's planned financial performance in relation to various benchmarks to enable the assessment of whether the council is prudently managing its revenues, expenses, assets, liabilities, and general financial dealings.

The council is required to include this statement in its annual plan in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the **regulations**). Refer to the regulations for more information, including definitions of some of the terms used in this statement.

| Benchmark | Planned | Met |
|---|---------|-----|
| 1. Rates affordability benchmark | | |
| • Income | | |
| • Increases | | |
| 2. Debt affordability benchmark | | |
| 3. Balanced budget benchmark | | |
| 4. Essential services benchmark | | |
| 5. Debt servicing | | |

Notes:

1. Rates affordability benchmark

(1) For this benchmark:

(a) the council's planned rates income for the year is compared with a quantified limit on rates contained in the financial strategy included in the council's LTP; and

(b) the council's planned rates increases for the year are compared with a quantified limit on rates increases for the year contained in the financial strategy included in the council's long-term Plan.

(2) The council meets the rates affordability benchmark if:

(a) its planned rates income for the year equals or is less than each quantified limit on rates; and

(b) its planned rates increases for the year equal or are less than each quantified limit on rates increases.

2 Debt affordability benchmark

(1) For this benchmark, the council's planned borrowing is compared with a quantified limit on borrowing contained in the financial strategy included in the council's long-term plan.

(2) The council meets the debt affordability benchmark if its planned borrowing is within each quantified limit on borrowing.

3 Balanced budget benchmark

(1) For this benchmark, the council's planned revenue (excluding development contributions, vested assets, financial contributions, gains on derivative financial instruments, and revaluations of property, plant, or equipment) is presented as a proportion of its planned operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment).

(2) The council meets the balanced budget benchmark if its revenue equals or is greater than its operating expenses.

4 Essential services benchmark

(1) For this benchmark, the council's planned capital expenditure on network services is presented as a proportion of expected depreciation on network services.

(2) The council meets the essential services benchmark if its planned capital expenditure on network services equals or is greater than expected depreciation on network services.

5 Debt servicing benchmark

(1) For this benchmark, the council's planned borrowing costs are presented as a proportion of planned revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment).

(2) Because Statistics New Zealand projects that the council's population will grow slower than the national population growth rate, it meets the debt servicing benchmark if its planned borrowing costs equal or are less than 10% of its planned revenue.

DRAFT

Fees and user charges

Our Revenue and Financing Policy guides our decisions on how to fund Council services. Under the policy, we consider who benefits from a service (individuals, parts of the community, or the community as a whole) because this helps us determine how the service should be funded. The policy sets targets for each Council activity, determining what proportion should be funded from the user charges, general rates, targeted rates and other sources of income.

A breakdown of changes to user fees and charges can be found in our online appendices at www.wellington.govt.nz/annual-plan.

DRAFT OUTLINE

Funding impact statements

Funding impact statement for whole of Council

(TABLE TO BE INSERTED)

2023/24 Annual plan Funding Impact Statement — rating mechanisms

Rates

Rates are a property tax to fund local government activities. Rates are assessed under the Local Government (Rating) Act 2002 (the Act) on rating units in the Rating Information Database. Where rates requirements are allocated based on a rating unit's value, the rateable value will be the capital value as assessed by the Council's valuation services provider.

General Rates

General rates are set under section 13 of the Act on all rateable rating units in the City of Wellington.

The Council has set a general rate based on the capital value of each rating unit within the city.

The general rate is set on a differential basis, based on the use to which the land is put and/or the zoning. All rating units (or part thereof) will be classified for the purposes of general rates within one of the following differential rating categories.

Differential Rating Categories

Base Differential

The Base differential rating category shall be applied to the following rating units:

- a) Separately rateable land used for one or more household units; excluding those properties that provide short stay (28 days or less) commercial accommodation for which a tariff is charged
- b) Vacant land zoned residential
- c) Land used as farmland and lifestyle blocks which is included in the rural activity area in the District Plan
- d) Farmland is defined as land used exclusively or principally for agricultural, horticultural, pastoral or silvicultural purposes, or for the keeping of bees or poultry or other livestock but excluding commercial dog kennels or catteries.
- e) Separately rateable land occupied by a charitable organisation which is deemed by the Council to be used exclusively or principally for sporting, recreation or community purposes and that does not generate any private pecuniary benefit.

This category has a general rate differential rating factor of x.0.

Commercial, Industrial and Business Differential

The Commercial, Industrial and Business differential rating category shall be applied to the following rating unit:

- a) Separately rateable land used for a commercial or industrial purpose

- b) Vacant land zoned commercial, industrial or business
- c) Land used for offices, administrative and/or associated functions
- d) Land used for commercial accommodation for which a tariff is charged and where the principal purpose is the provision of short stay (28 days or less) accommodation
- e) Business-related premises used principally for private pecuniary benefit
- f) Any rating unit not otherwise categorised within the Base Differential.

This category has a general rate differential rating factor of **x.x.**

Differential Rating Category Conditions

Differential rating 3.7:1 Commercial, Industrial and Business: Base

- The differential apportionment for the Commercial, Industrial and Business differential is 3.7 times the rate per dollar of capital value payable by those properties incorporated under the Base differential.
- Where a rating unit has more than one land use the rating unit may be 'divided' so that each part may be differentially rated based on the land use of each part.

A rating unit will be differentially rated where a division of the rating unit is established, based on the use to which the land is put and/or the zoning. A division will be established where:

- a rating unit has a value of greater than \$800,000 or
- the minority use(s) account for more than 30 percent of the total capital value of the rating unit

If neither of these criteria are met no division will take place, and the rating category will be established on the primary use of the rating unit.

In any other case, the general rate differential is determined by principal use.

In regard to the rates attributable to a rating unit during the transition period between two differential rating categories, a ratepayer may apply for a change in rating category at any time between the lodgement of a building consent application with the Council (on the condition that the principal prior use has ended) and the earlier of either:

- a) The time at which the Council gives final approval of the completed works, or
- b) The property is deemed (by the Council) to be available for its intended use.
 - i. In situations where the change in land use does not require a Council consent, but warrants a change in differential rating category, the onus is on the ratepayer to inform the Council prior to the property being utilised under the new use.
 - ii. The differential rating category of all rating units must be set prior to the commencement of a rating year and will remain in place for that entire rating year. Any change in circumstances that results in a change of differential rating category during a rating year will apply from 1 July of the following rating year.
 - iii. Any property eligible for mandatory 50 percent non-rateability under Part 2, Schedule 1, of the Act, will be first classified under the appropriate general rate differential classifications and the non-rateability applied to that rate.

Uniform Annual General Charge

The Council does not assess a uniform annual general charge.

Non-rateable land

Non-Rateable

Any land referred to in Part 1, Schedule 1 of the Act is non-rateable with the exception of targeted rates solely for sewerage and water where the service is provided.

50 Percent Non-Rateable

All land referred to in Part 2, Schedule 1 of the Act is 50 percent non-rateable in respect of the rates that apply, except for targeted rates for sewerage and water for which the land is fully rateable if the service is provided.

Targeted Rates

Targeted rates are set under section 16, 17, 18 and 19, and schedules 2 and 3 of the Act.

The Council has not adopted any lump sum contribution schemes under part 4A of the Act in respect of its targeted rates, and will not accept lump sum contributions in respect of any targeted rate.

The differential rating categories described above are unitised and referred to in a number of targeted rates.

Sewerage Targeted Rate

Targeted sewerage rates are to be apportioned 60 percent:40 percent of rates between properties incorporated under the Base differential and the Commercial, Industrial and Business differential in accordance with the Revenue and Financing Policy.

This rate is set to pay for the cost of the provision and maintenance of the sewage collection and disposal network, and sewage treatment facilities for the city.

This rate is assessed on all rating units connected to the public sewerage drain.

For the purposes of these rates the sewage collection, and disposal and treatment service is treated as being provided to a rating unit if the rating unit is connected to a public sewerage drain (either directly or indirectly), irrespective of whether the property is considered fully rateable or is mandatory non-rateable or 50 percent non-rateable under Schedule 1 of the Act.

Sewerage targeted rate is calculated as follows:

- For rating units incorporated in the Commercial, Industrial and Business differential rating category:
 - A rate per dollar of capital value on all rating units connected to a public sewerage drain, to collect 40 percent of the required rates funding, after having deducted the total dollar amount budgeted to be collected through Trade Waste Charges (excluding consent fees).
- For rating units incorporated in the Base differential rating category:
 - A fixed amount per annum per rating unit, plus a rate per dollar of capital value on all rating units connected to a public sewerage drain, to collect 60 percent of the required rate funding.

Water Targeted Rate

A targeted rate for water is to be apportioned with the aim of achieving a 60 percent:40 percent split between properties incorporated under the Base differential rating category and the Commercial, Industrial and Business differential rating category in accordance with the Revenue and Financing Policy.

This rate is set to pay for the provision and maintenance of water collection and treatment facilities, the water distribution network and water conservation for the city.

This rate is assessed on all rating units connected to the public water supply.

For the purposes of these rates, the water service is treated as being provided to a rating unit if the rating unit is connected to the public water supply (either directly or indirectly), irrespective of whether the property is considered fully rateable or is mandatorily non-rateable or 50 percent non-rateable under Schedule 1 of the Act.

Water targeted rate is calculated as follows:

- For rating units incorporated in the Commercial, Industrial and Business differential rating category, either:
 - A consumption unit rate per cubic metre of water used for all rating units connected to the public water supply with a water meter installed, plus a fixed amount per annum per rating unit.

Or

- A rate per dollar of capital value on all rating units connected to the public water supply, without a water meter installed.
- For rating units rated incorporated in the Base differential rating category, either:
 - A consumption unit rate per cubic metre of water used for all rating units connected to the public water supply with a water meter installed, plus a fixed amount per annum per rating unit.

Or

- A fixed amount per annum per rating unit, plus a rate per dollar of capital value on all rating units connected to the public water supply without a water meter installed.

Stormwater Targeted Rate

A targeted stormwater rate is to be apportioned 77.5 percent to the non-rural rating units incorporated under the Base differential and 22.5 percent to the non-rural rating units incorporated under the Commercial, Industrial and Business differential in accordance with the Revenue and Financing Policy.

This rate is set to pay for the provision and maintenance of the stormwater collection/disposal network for the city.

Properties classified in the rural area in the Council's District Plan are excluded from the liability of this rate.

Stormwater targeted rate is calculated as follows:

For the Commercial, Industrial and Business differential rating category:

A rate per dollar of rateable capital value to collect 22.5 percent of the required rates funding.

For the Base differential rating category:

A rate per dollar of rateable capital value to collect 77.5 percent of the required rates funding.

Base Sector Targeted Rate

This rate is set to pay for activities where the Council's Revenue and Financing Policy identifies that the benefit can be attributed to properties incorporated under the Base differential rating category.

This incorporates the following activities:

- 100 percent of the facilitation of cultural grants, facilitation of recreation partnerships and community advocacy activities.
- 95 percent of the provision of community centres and halls activities.

This rate is assessed on all properties incorporated in the Base differential rating category and is calculated on a rate per dollar of rateable capital value.

Commercial Sector Targeted Rate

This rate is set to pay for activities where the Council's Revenue and Financing Policy identifies that the benefit can be attributed to properties incorporated in the Commercial, Industrial and Business differential rating category.

This incorporates the following activity:

- Approximately 30 percent of the cost of the Wellington Regional Economic Development Agency (WREDA) and Venues. This is the equivalent of 100 percent funding of the events attraction and support activity within WREDA.

This rate is assessed on all properties incorporated in the Commercial, Industrial and Business differential rating category and is calculated on a rate per dollar of rateable capital value.

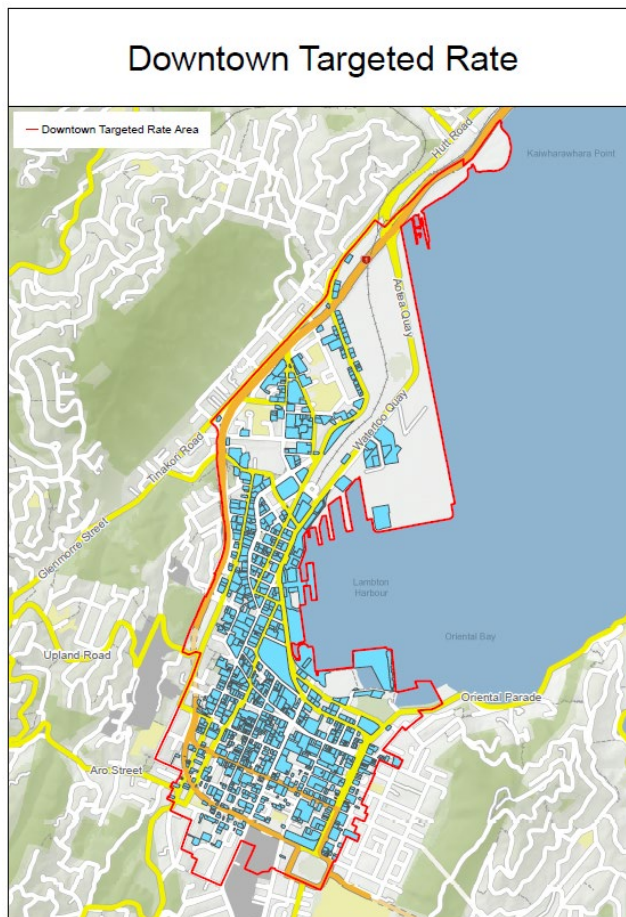
Downtown Targeted Rate

This rate is set to pay for tourism promotion.

This incorporates the following activities:

- 50 percent of the cost of the Wellington Regional Economic Development Agency (WREDA) and Venues activities
- 40 percent of the cost of the Wellington Convention Centre activity
- 70 percent of the visitor attractions activity
- 25 percent of galleries and museums activity.

This rate is assessed on all properties incorporated in the Commercial, Industrial and Business differential rating category in the downtown area and is calculated on a rate per dollar of rateable capital value. For the purposes of this rate, the downtown area refers to the area as described by the Downtown Area map as follows:



The graphic shows the boundaries of the downtown targeted rate

Tawa Driveways Targeted Rate

This rate is set to pay for the maintenance of a specified group of residential access driveways in the suburb of Tawa, overseen by the Council.

This rate is assessed on a specific group of rating units that have shared access driveway that are maintained by Council in the former Tawa Borough.

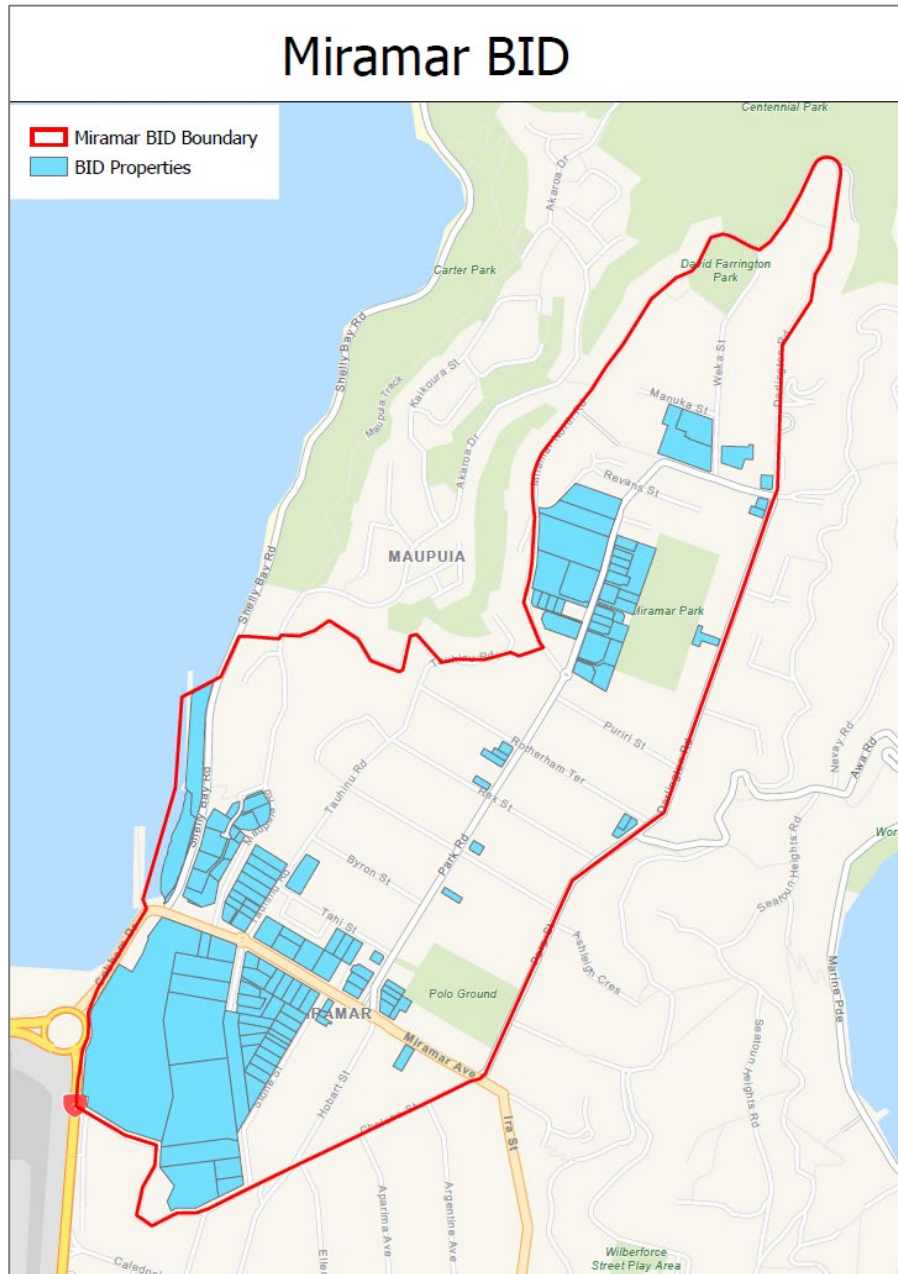
The rate is calculated at a fixed amount per annum per rating unit.

Miramar Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of Enterprise Miramar Peninsula Incorporated.

This rate is set is on all rating units within the Miramar Business Improvement District (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a fixed amount per rating unit, plus a rate per dollar of rateable capital value.



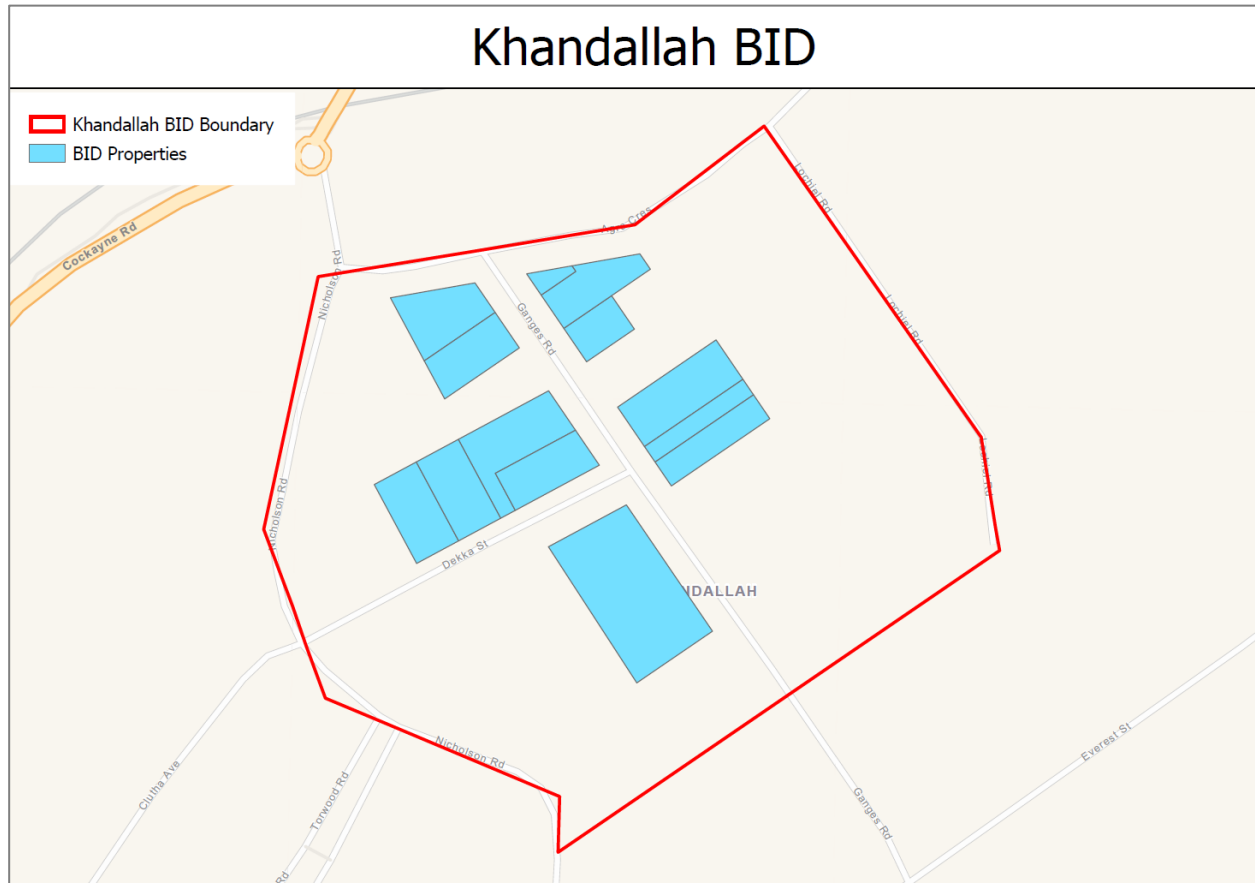
The graphic shows the boundaries of the Miramar BID

Khandallah Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of the Khandallah Village Business Association.

This rate is assessed on all rating units within the Khandallah Business Improvement District (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a rate per dollar of rateable capital value.



The graphic shows the boundaries of the Khandallah BID

DRAFT

Kilbirnie Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of the Kilbirnie Business Network.

This rate is set on all rating units within the Kilbirnie Business Improvement District (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a fixed amount per rating unit, plus a rate per dollar of rateable capital value.

Kilbirnie BID Expansion



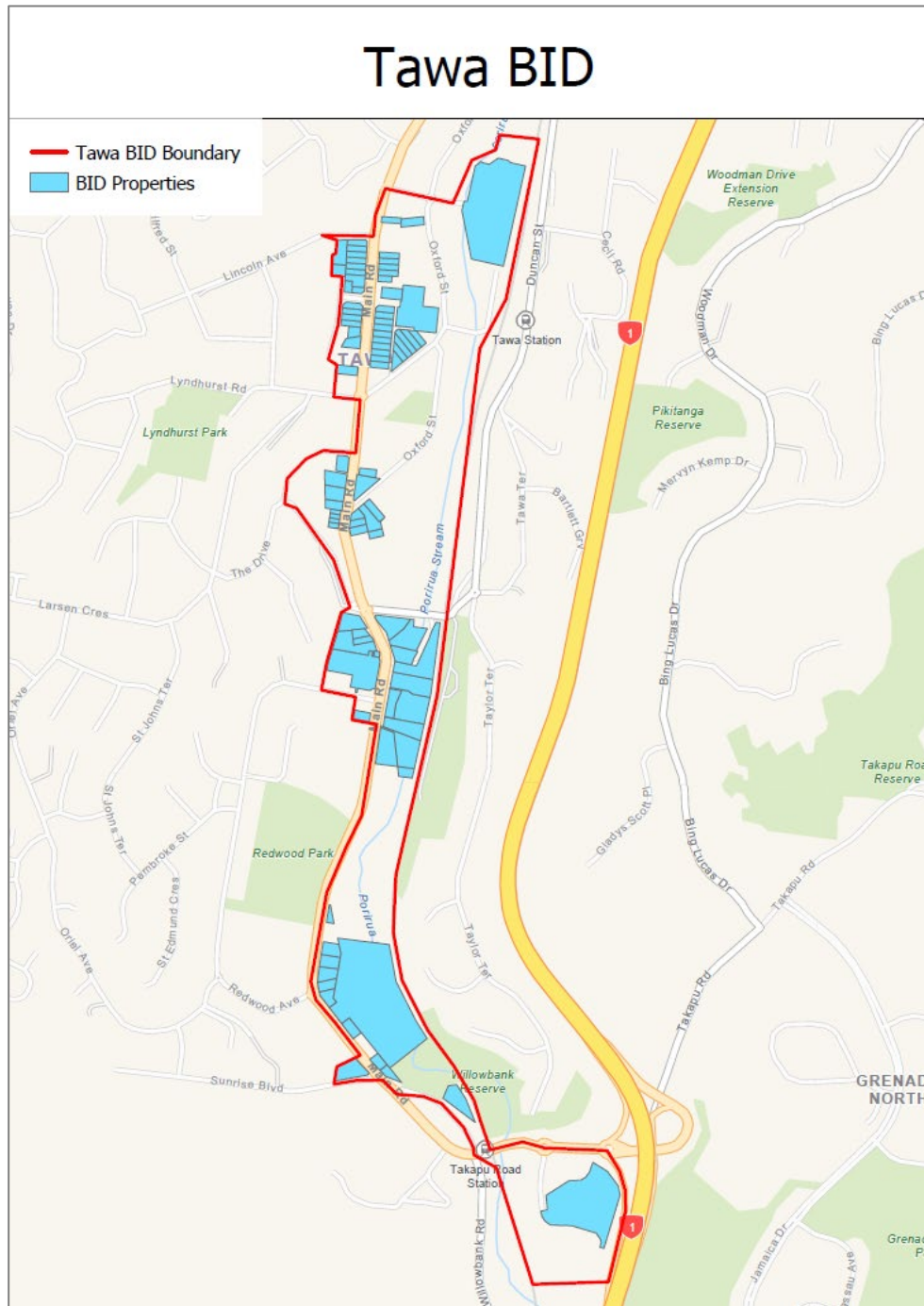
The graphic shows the boundaries of the Kilbirnie BID

Tawa Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of the Tawa Business Network.

This rate is assessed on all rating units within the Tawa Business Improvement District area (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a fixed amount per rating unit, plus a rate per dollar of rateable capital value.



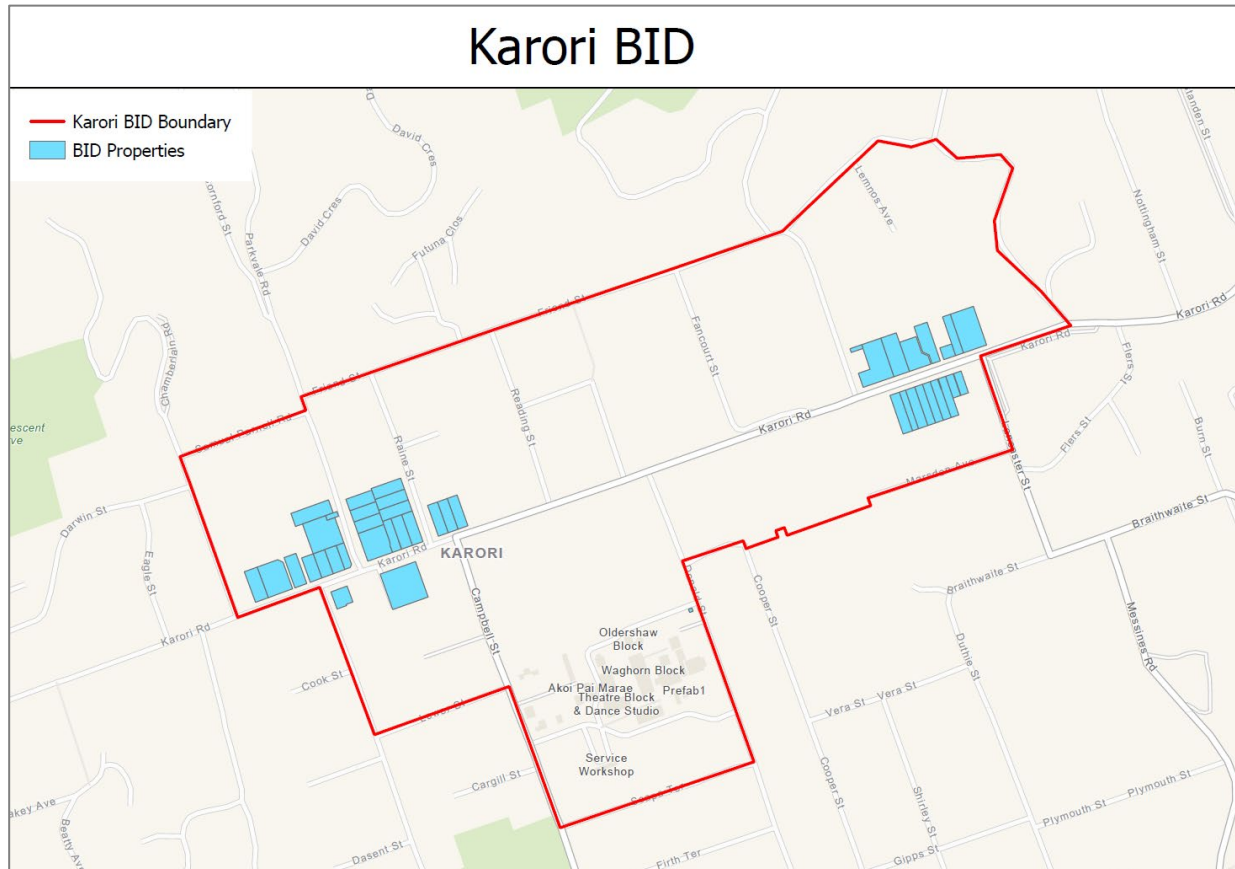
The graphic shows the boundaries of the Tawa BID

Karori Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of the Karori Business Association.

This rate is assessed on all rating units within the Karori Business Improvement District area (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a rate per dollar of rateable capital value.



The graphic shows the boundaries of the Karori BID

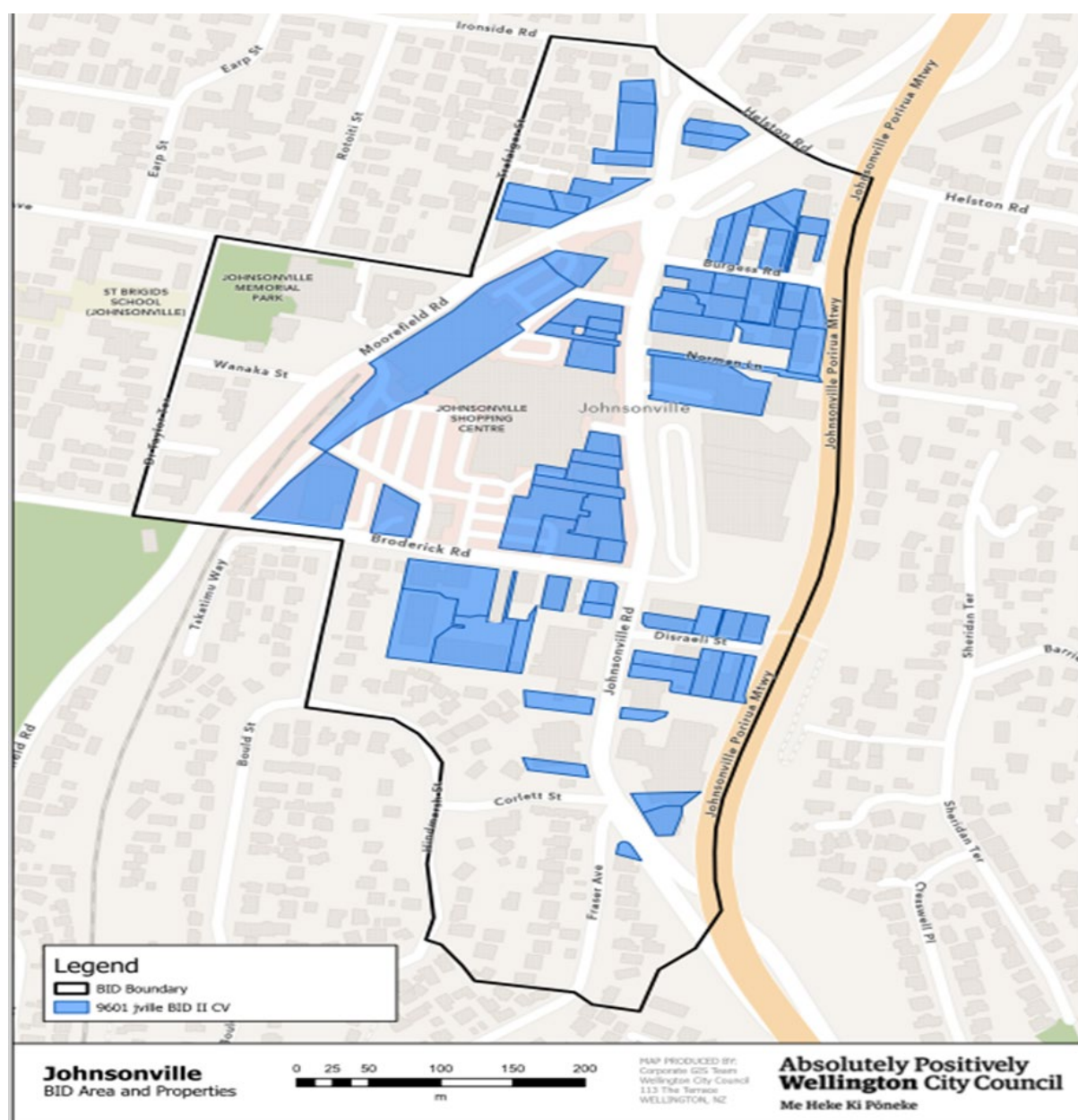
DRAFT

Johnsonville Business Improvement District Targeted Rate

This rate is set by Council to fund the Business Improvement District activities of the Johnsonville business network.

This rate is assessed on all rating units within the Johnsonville Business Improvement District area (see map) which are subject to the Commercial, Industrial and Business differential rating category.

This rate is calculated as a fixed amount per rating unit, plus a rate per dollar of rateable capital value.



2023/24 Funding Impact Statement - Rates Funding Statement (excluding GST)

(INSERT TABLE)

*Note:
xxx

Rates Increases

(INSERT TABLE)

Indicative rates

The following table shows the indicative residential and commercial property rates inclusive of GST for a selection of billing categories, based on the 2025/26 budget:

(INSERT TABLE)

*Excludes water by consumption which are charged based on consumption

Projected property information

(INSERT TABLE)

Financial statements

Forecast Statement of Comprehensive Revenue and Expense For the year 2025/26

(INSERT TABLE)

Notes

1. xxxxx

Prospective Statement of Financial Position For the year 2025/26

(INSERT TABLE)

Prospective Statement of Changes in Equity For the year 2025/26

(INSERT TABLE)

Prospective Statement of Cash Flows For the year 2025/26

(INSERT TABLE)

Prospective statement of changes in restricted funds for the period ended 2025/26

(INSERT TABLE)

Explanation of surplus/deficit

The following are items that are presented in the Prospective Statement of Comprehensive Revenue and Expense but do not offset rates.

(INSERT TABLE)

Notes

1. xxxxxx

Summary of accounting policies

The following indicative financial statements show the 2025/26 financial year's income and expenditure, and financial position.

Balanced budget

xxxx

Reporting entity

xxxxx

Basis of preparation

Statement of compliance

xxxxx

Measurement base

xxxxx

Judgements and estimations

xxxxx

Revenue

xxxxx

Revenue from exchange transactions

xxxxx

Revenue from non-exchange transactions

XXXXX

Approximately equal value

XXXXXX

Rates

XXXXX

Operating activities

XXXX

- **Grants, subsidies and reimbursements**

XXXXX.

- **Development contributions**

XXXX

- **Rendering of services**

XXXXX

- **Fines and penalties**

XXXXXX

- **Sale of goods**

XXXXXX

Investment revenues

Dividends

XXXX

Investment property lease rentals

XXXXX

Other revenue

Donated, subsidised or vested assets

XXXXX

Gains

XXX

Finance revenue

Interest

XXXX

Donated services

XX

Expenses

Specific accounting policies for major categories of expenditure are outlined below:

Operating activities

Grants and sponsorships

XXXX

Finance expense

Interest

XXXXX

Depreciation and amortisation

XXXXX

Taxation

XXXXX

Goods and services tax (GST)

XXXX

Financial instruments

Financial classification

XXXXXX

Financial assets

XXXX

Financial liabilities

X

Derivatives

X

Investment properties

X

Non-current assets classified as held for sale

X

Property, plant and equipment

X

Recognition

X

Measurement

X

Operational assets

X

Restricted assets

X

Infrastructure assets

X

Revaluations

X

Impairment

X

Disposal

X

Work in progress

X

Depreciation

X

Estimated useful lives of tangible assets

(INSERT TABLE)

X

Intangible assets

X

Estimated useful lives of intangible assets

(INSERT TABLE)

X

Research and development

X

Leases

Operating leases as lessee

X

Operating leases as lessor

X

Finance leases

X

Employee benefit liabilities

X

Holiday leave

X

Retirement gratuities

X

Other contractual entitlements

X

Provisions

X

Landfill post-closure costs

X

Net assets/equity

X

Prospective statement of cash flows

X

Related parties

X

X

Comparatives

- X

Public Benefit Entity Financial Reporting Standard 42 Prospective Financial Statements (PBE FRS 42)

X

Part D: Ō Kaikaunihera | Your Mayor and Councillors

The Wellington City Council is made up of 15 elected Councillors and a Mayor. The Council is elected, along with all other local authority elected members in New Zealand, every 3 years.

The Mayor is elected by the city's residents. The Councillors are elected by voters from the wards they represent. The wards and number of elected Councillors for each are:

| | |
|---|--|
| <p>Mayor Tory Whanau Elected: Mayor in 2022 Chair: Te Kaunihera o Pōneke Wellington City Council, and Ngutu Taki CEO Performance Review Committee Contact: mayor@wcc.govt.nz</p> | |
| <p>Deputy Mayor Laurie Foon Paekawakawa/Southern Ward Elected: 2019 Deputy Chair: Te Kaunihera o Pōneke Wellington City Council, and Ngutu Taki CEO Performance Review Committee Contact: laurie.foon@wcc.govt.nz</p> | <p>Councillor Nureddin Abdurahman Paekawakawa/Southern Ward Elected: 2022 Deputy Chair: Kōrau Mātinitini Social, Cultural, and Economic Committee Contact: nureddin.abdurahman@wcc.govt.nz</p> |
| <p>Councillor John Apanowicz Takapū/Northern Ward Elected: 2022 Deputy Chair: Kōrau Tōtōpū Long-term Plan, Finance, and Performance Committee Contact: john.apanowicz@wcc.govt.nz</p> | <p>Councillor Tim Brown Motukairangi/Eastern Ward Elected: 2022 Deputy Chair: Kōrau Tūāpapa Environment and Infrastructure Committee Contact: tim.brown@wcc.govt.nz</p> |
| <p>Councillor Diane Calvert Wharangi/Onslow-Western Ward Elected: 2016 Contact: diane.calvert@wcc.govt.nz</p> | <p>Councillor Ray Chung Wharangi/Onslow-Western Ward Elected: 2022 Contact: ray.chung@wcc.govt.nz</p> |
| <p>Sarah Free Motukairangi/Eastern Ward Elected: 2013 Chair: Koata Hātepe Regulatory Processes Committee Contact: sarah.free@wcc.govt.nz</p> | <p>Rebecca Matthews Wharangi/Onslow-Western Ward Elected: 2019 Chair: Kōrau Tōtōpū Long-term Plan, Finance, and Performance Committee Contact: rebecca.matthews@wcc.govt.nz</p> |
| <p>Councillor Ben McNulty Takapū/Northern Ward Elected: 2022 Deputy Chair: Koata Hātepe Regulatory Processes Committee Contact: ben.mculty@wcc.govt.nz</p> | <p>Councillor Teri O'Neill Motukairangi/Eastern Ward Elected: 2019 Chair: Kōrau Mātinitini Social, Cultural, and Economic Committee Contact: teri.oneill@wcc.govt.nz</p> |
| <p>Councillor Iona Pannett Pukehīnau/Lambton Ward Elected: 2007 Contact: iona.pannett@wcc.govt.nz</p> | <p>Councillor Tamatha Paul Pukehīnau/Lambton Ward Elected: 2019 Chair: Kōrau Tūāpapa Environment and Infrastructure Committee Contact: tamatha.paul@wcc.govt.nz</p> |
| <p>Councillor Tony Randle Takapū/Northern Ward Elected: 2022 Deputy Chair: Unaunahi Māhirahira Audit and Risk Committee Contact: Tony.Randle@wcc.govt.nz</p> | <p>Councillor Nīkau Wi Neera Te Whanganui-a-Tara Māori Ward Elected: 2022 Deputy Chair: Kāwai Whakatipu Grants Subcommittee Contact: nikau.wineera@wcc.govt.nz</p> |
| <p>Councillor Nicola Young Pukehīnau/Lambton Ward Elected: 2013</p> | <p>Holden Hohaia Pouīwi / Mana Whenua Representative Contact: holden.hohaia@wcc.govt.nz</p> |

| | |
|---|--|
| Chair: Kāwai Whakatipu Grants Subcommittee Contact: nicola.young@wcc.govt.nz | Liz Kelly Pouiwi / Mana Whenua Representative Contact: liz.kelly@wcc.govt.nz |
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Part E: Online Appendix

The following information will be available online at wellington.govt.nz/annual-plan

Changes to Fees and User Charges

(INSERT TABLE)

Key Performance Indicators

Our LTP lists the range of indicators used to monitor both council and city performance. These indicators are not listed in this Annual Plan, for full details visit wcc.govt.nz. Occasionally we need to amend indicators to meet changing circumstances. The tables below identify the changes we intend to make for the 2025/26 Annual Plan.

(INSERT TABLE)

Operating Expenditure by Activity

(INSERT TABLE)

Capital Expenditure by Activity

(INSERT TABLE)

Activity Grouping and Activities

(INSERT TABLE)

Submitter funding requests

1. *Jennie Reid – Mt Cook*

Submission

Managing flooding issues for Papawai Stream is essential, and it's important we continue this work. Local residents and our Councillors, in partnership with Wellington Water, have developed a detailed three-stage plan that we will keep advocating for.

Adelaide Road development as a dense residential area with appropriate planning, traffic management and planting has [been] discussed but not obviously progressed. Council role to bring stakeholders together and create direction and purpose would support emerging efforts.

Background / analysis

Papawai Stream: There is no additional funding at this point in time. Scoping of design solutions is still underway within existing budget.

Adelaide Road: There is no budget assigned specifically for the Adelaide Rd request. The geographic scope of the green network plan, where funding is allocated street trees, does not extend to include Adelaide Road. The area defined as central city in the plan was based on the previous District Plan area definitions.

Officer recommendations

Papawai Stream – We do not recommend any additional funding at this time as scoping work is underway. Council will be required to make a decision on further funding once scoping is complete. This would form part of a future AP/LTP budget.

Adelaide Road: We do not recommend any funding at this time. The scope of this LTP Amendment is to increase debt headroom, including through reduced capital funding. We will consider this work as part of our wider planning in a future LTP.

2. *Grenada North Park Sports Hub*

Submission

The Board and the Tawa sports community are appreciative of the extensive consultation for the development of the Grenada North Park Sports hub and we look forward to seeing the plans come to life. We do note that there will be a need for further financial investment in the building infrastructure in future years given the population growth in the Northern part of Wellington city.

Background / analysis

Existing funding for the Grenada North Park project is focused on increasing the capacity of play on the sportsfields. Planning is underway and construction is set to take place across 2026-27. The request notes the need for further investment in future years. At present, delivery teams are focusing on the project as it is currently scoped and budgeted.

Officer recommendation

Given the timeframe for construction, as outlined above, we recommend that consideration of funding for building infrastructure is undertaken as part of the 2027-37 LTP. Any future funding decisions will be informed by the build facilities needs assessment currently in progress. That work will take into account existing facilities provision and levels of service, the future community needs following the

park upgrade, future demand and community demographics in the northern suburbs.

3. Capital Kiwi

Submission

We request Wellington City Council to match Wellington Regional Council's \$230,000 funding commitment per annum, as pledged (we are grateful for the initial interim commitment of \$100,000 pa). This request is less than one fifth of the project's overall budget.

This level of funding support is critical in securing the achievement of the project for the medium-term. Kiwis are now being encountered (and breeding) in WCC parks and reserves. A meaningful financial partnership with Wellington City Council is a key part of the portfolio of support to ensure that kiwi receive the appropriate welcome mat.

Background / analysis

The council makes a significant investment in conservation and biodiversity through a mixed delivery model. Council's approach centres on our Natural Capital strategy and implementation plan, to ensure that funding delivers the greatest possible benefit for biodiversity across the city.

The existing long-term plan (LTP) funding agreement, confirmed in March 2025, allocates \$100,000 per year to Capital Kiwi across a ten-year term, for a total investment of \$1,000,000. Additional funding would need to be rates funded, as is the existing funding. WCC separately funds smaller projects such as signage and dog park fencing that support the overall goals of Capital Kiwi such as supporting the trapping network and habitat regeneration, and free traps, training and bait for over 40 community groups. WCC also has additional animal control officers that support kiwi.

We note that Greater Wellington Regional Council (GWRC) provides funding to Capital Kiwi specifically for pest animal control—an activity that falls within GWRC's statutory responsibilities as a regional council. This work directly supports GWRC's core environmental outcomes, for which it also receives central government funding. Through its targeted pest control initiatives, Capital Kiwi plays a key role in helping GWRC meet these mandated obligations.

Officer recommendation

We do not recommend providing additional funding to Capital Kiwi at this stage, in line with the intent of the Natural Capital strategy and implementation plan as outlined above.

4. Carol Comber – Carrara Park Toilet

Submission

In 2025 the Newtown Community recognises 30 years since it first asked Council for a toilet at Carrara Park. Two years ago, Council agreed to install a toilet at the Park, but the Newtown community has been advised that the toilet has been scheduled for Year 4 of the Long Term Plan. This has been a very long wait. Please bring this request forward to install the toilet in Carrara Park sooner than Year 4 of the LTP.

Background / analysis

The budget for the Carrara Park toilets was incorrectly budgeted in Year 4 of the 2024-34 Long-term Plan. We are correcting this as part of the approval of the amended Long-term Plan, which allows us to investigate, scope and engage on toilets for Carrara Park in Year 2 of the LTP (FY25/26). Subject to the outcome, construction is scheduled for Y3 of the LTP (FY26/27).

The Council received an e-petition in October 2023 titled "Request for toilets at Carrara Park". The

decision in response to the e-petition was that the toilets would be included in considerations for the Newtown Facility Action in Te Awe Māpara.

Te Awe Māpara has an action (F6) to undertake a Newtown-wide needs assessment and feasibility study. The aim is to consider the optimal provision of facilities, maximise the benefits of the current portfolio, and respond to community aspirations. This investigation is due to take place from July 2025.

Officer recommendation

We do not recommend providing additional funding for this request. This work will go ahead in FY2025/26 once the budgeting error has been corrected.

5. Wellington Free Ambulance

Submission

Proposal

- 1. An agreement in place for secured funding over the next 3 years, as part of the Wellington City Council (WCC) Long-Term Plan.*
- 2. Instead of a fixed annual grant amount, WFA proposes a variable funding figure for each of the next 3 financial years. This would be based on the actual population increase in the WCC area over the corresponding year.*
- 3. WCC have estimated population increases across the WCC area, including an increase in aging population.*
- 4. As population growth increases, the services (and their capacity) that WCC provides to its citizens must also increase. This includes the Emergency Ambulance Service that is provided by WFA and is provided for free - the only free ambulance service in New Zealand.*
- 5. WFA also provides the Clinical Communications 111 Call Centre, Patient Transfer Service, Event Medical Teams and Rescue Squads.*
- 6. WCC total population was 215,300 in 2024. Population growth averaged 0.75%pa over the past 10 years to 2024, with a national average of 1.69%pa over the same period.*
- 7. As a result, our funding proposal for the Annual Plan and a 3-year LTP after that is as follows:*

| Financial Year | Population increase | Population | Funding/Proposed Funding |
|----------------|---------------------|------------|--------------------------|
| FY2022-23 | | 212,300 | \$99,000 |
| FY2023-24 | +2,600 | 214,900 | \$101,376 |
| FY2024-25 | +400 | 215,300 | \$104,214 |
| FY2025-26 | 1,615 | 216,915 | \$216,915 – Annual Plan |
| FY2026-27 | 1,627 | 218,542 | \$218,542 – LTP Year 1 |
| FY2027-28 | 1,639 | 220,181 | \$220,181 – LTP Year 2 |
| FY2028-29 | 1,651 | 221,832 | \$221,832 – LTP Year 3 |

Background / analysis

Funding for WFA is currently, and has previously been, provided under the Social and Recreation Grants Fund. A funding recommendation for WFA is set to come to the Grants subcommittee in May 2025 for \$106,507.

The Community Outcomes Fund framework, which will replace the Social and Recreation Grants fund, was confirmed in March 2025. We are working to transition the Social and Recreation Grants Fund to

the Community Outcomes Fund in FY25/26. From FY26/27, we will be in a position to consider new funding requests under this framework. We expect to bring recommendations for funding in FY26/27 to the Grants Subcommittee in May 2026.

A key goal of the Community Outcomes Fund framework is to support funding for services that contribute to the city's strategic priorities, including services that enhance safety and wellbeing. Funding decisions are balanced against the range of priorities of the fund, available funding levels and opportunities to achieve the greatest community impact.

Officer recommendation

Officers do not recommend increasing funding to Wellington Free Ambulance (WFA) as per this request. We recommend that Wellington Free Ambulance continue to seek funding through Social and Recreation Grants Fund, and then the Community Outcomes Fund.

6. *Glenside Progressive Association - Glenside*

Submission

The Glenside community requests that Wellington City Council improve pedestrian and cyclist safety along Middleton Road, particularly through Glenside Village. Key priorities include slowing traffic, removing hazardous free-flow lanes, installing pedestrian islands, and creating a safer, village-style environment with landscaping and signage.

They ask for dedicated funding, collaboration with a project manager, and retention of existing Middleton Road corridor funding. The community also urges Council to plan for increased road maintenance and landslide risks due to ongoing and proposed developments on nearby steep slopes.

Note: the full request details some specific proposals such as pedestrian islands, planting and lane changes.

Background / analysis

The Council funds such works via the minor works programme. The minor works programme prioritises requests from across the city and attributes available funding to the projects which satisfy the greatest needs first. These requests can be added into the minor works programme list and prioritised and delivered accordingly.

Officer recommendation

Officers do not recommend approving additional funding as per this request. Instead, the requested work can be added to the minor works programme for prioritisation and delivery.

7. *Newtown Resident Association – Carrara Park and Owen Park Toilets*

Submission

Owen Street Park

The Newtown Resident Association request a review of the '5 minutes walk' criterion for toilet provision, and that the provision of toilets in the new Owen St Park is reconsidered. They recently asked for toilets to be included in the design of the new Owen St Park, and although this was considered, the relevant motion to Council was narrowly defeated because Council Officers outlined the policy that

toilets should only be approved if there were no other toilets available within 5 minutes' walk. There are public toilets at Newtown Park, and this was deemed to be within the 5 minutes walkable catchment.

*The association also requested, regarding to Carrara Park Toilets, that the February 2024 resolution is honoured, and that the funding for Carrara Park Toilets is now included in the Annual Plan for 2025-26. This has been corrected as per **funding request 4**.*

Background / analysis

Owen Street Park: Guidance around new public toilet provision is outlined in Te Awe Māpara, the Community Facilities Plan. This plan was adopted in 2023.

The guidance outlines the following criteria in determining whether to provide a new public toilet:

- Needs assessment
- Te Whai Oranga Pōneke (Open Space and Recreation Strategy) provision targets
- Feasibility assessment
- Priority assessment criterion (wāhanga 4.2.2).

Carrara Park: As outlined in Funding Request 4, the budget for the Carrara Park toilets was incorrectly budgeted in Year 4 of the 2024-34 Long-term Plan. We are correcting this as part of the approval of the amended Long-term Plan, which allows us to investigate, scope and engage on toilets for Carrara Park in Year 2 of the LTP (FY25/26). Subject to the outcome, construction is scheduled for Y3 of the LTP (FY26/27).

Officer recommendation

Owen Street Park: We do not recommend a review of the criterion as requested. Guidance around new public toilet provision is outlined in Te Awe Māpara – Community Facilities Plan. This plan was adopted in 2023 and will not be reviewed for some time.

Carrara Park: As noted in funding request 4, we do not recommend providing additional funding for this request. This work will go ahead in FY2025/26 once the budgeting error has been corrected.

8. Steve Cosgrove – Carrara Park Toilets

Submission

Newtown plays a key role providing facilities used by people from a large part of the region. I specifically want to endorse the Newtown Residents' Association submission regarding the provision for toilets in Carrara Park. Over the past summer there have been between one and four birthday parties in Carrara Park each weekend and most weekdays tamariki from the local Kohanga Reo, Cooperative Early childcare, kindergarten, Playcenter, two primary schools can all be seen waking to and from the park. Those children, and their adults deserve the dignity and health benefits of having a wharepuaku in the park, instead of going behind bushes, or suffering worse consequences.

Please bring the Carrara Park toilets back into the first two years of the LTP!

Background / analysis

As outlined in Funding Request 4, the budget for the Carrara Park toilets was incorrectly budgeted in Year 4 of the 2024-34 Long-term Plan. We are correcting this as part of the approval of the amended Long-term Plan, which allows us to investigate, scope and engage on toilets for Carrara Park in Year 2 of the LTP (FY25/26). Subject to the outcome, construction is scheduled for Y3 of the LTP (FY26/27).

Officer recommendation

As noted in funding request 4, we do not recommend providing additional funding for this request. This

work will go ahead in FY2025/26 once the budgeting error has been corrected.

Attachment 3 – 2024/25 Capital Carry Forwards and Rephasing

Note: all amounts are uninflated

| Strategy | Strategy Description | 2025/26 | 2026/27 | 2027/28 | 2028/29 | 2029/30 | 2030/31 | 2031/32 | 2032/33 | 2033/34 | 2034/35 | 10 Year total |
|--------------------|--|--------------------|---------------------|---------------------|------------------|------------------|---------------------|-------------------|-------------------|------------------|-----------------|--------------------|
| 10.1.1 | Organisational | 91,726,932 | (492,485) | | 415,000 | | | | | | | 91,649,447 |
| 2.1.1 | Parks and Reserves | 2,450,366 | 500,000 | 0 | | | | | | | | 2,950,366 |
| 2.1.2 | Wellington Gardens | (16,134) | | | | | | | | | | (16,134) |
| 2.1.3 | Beaches and Coast | 0 | 353,597 | | | | | | | | | 353,597 |
| 2.1.6 | Wellington Waterfront | 911,000 | | | | | | | | | | 911,000 |
| 2.2.1 | Waste minimisation, disposal and recycling | 5,840,100 | | | | | | | | | | 5,840,100 |
| 2.3.1 | Water Network | 2,111,299 | | | | | | | | | | 2,111,299 |
| 2.4.1 | Sewage collection and disposal network | 2,481,133 | | | | | | | | | | 2,481,133 |
| 2.4.2 | Sewage treatment | 13,242,614 | 6,956,986 | | | | | | | | | 20,199,600 |
| 2.5.1 | Stormwater management | 150,000 | | | | | | | | | | 150,000 |
| 3.1.2 | Takina Wellington Convention & Exhibition Centre | 2,126,500 | | | | | | | | | | 2,126,500 |
| 4.1.2 | Visitor attractions (Te Papa/Carter Observatory) | 175,360 | | | | | | | | | | 175,360 |
| 4.1.4 | Cultural grants | 1,067,995 | | | | | | | | | | 1,067,995 |
| 4.1.5 | Access and support for community arts | 5,370 | | | | | | | | | | 5,370 |
| 4.1.6 | Arts partnerships | 2,223,600 | (2,126,700) | (96,900) | | | | | | | | 0 |
| 5.1.1 | Swimming Pools | 0 | 2,467,976 | | | | | | | | | 2,467,976 |
| 5.1.2 | Sportsfields | (5,000,000) | 206,928 | 5,000,000 | | | | | | | | 206,928 |
| 5.1.6 | Playgrounds | (1,400,000) | 1,500,000 | 0 | | | | | | | | 100,000 |
| 5.1.7 | Marinas | (20,904) | (287,820) | (35,172) | (327,931) | (42,844) | (16,564) | (12,101) | (14,182) | (22,918) | (14,772) | (795,208) |
| 5.2.1 | Libraries | 1,914,501 | | | | | | | | | | 1,914,501 |
| 5.2.4 | Housing | (4,159,889) | (378,867) | (17,286,166) | (675,282) | (850,701) | (15,729,836) | 12,497,716 | 23,052,242 | 8,112,132 | | 4,581,349 |
| 5.2.5 | Community Centres & Halls | 846,843 | 1,000,000 | | | | | | | | | 1,846,843 |
| 5.2.7 | Public Toilets | 547,290 | | | | | | | | | | 547,290 |
| 5.2.8 | City safety | 796,550 | | | | | | | | | | 796,550 |
| 6.1.1 | Urban planning and policy development | 768,430 | | | | | | | | | | 768,430 |
| 6.1.2 | Public spaces and centres development | 1,651,080 | | | | | | | | | | 1,651,080 |
| 6.2.1 | Building Control and Facilitation | 200,000 | | | | | | | | | | 200,000 |
| 6.2.3 | Earthquake risk mitigation – built environment | (15,510,743) | (27,829,981) | (300,000) | | | | | | | | (43,640,724) |
| 7.1.2 | Vehicle network | 4,330,140 | | | | | | | | | | 4,330,140 |
| 7.1.3 | Cycle network | 3,463,209 | 2,000,000 | | | | | | | | | 5,463,209 |
| 7.1.4 | Passenger transport network | 50,000 | | | | | | | | | | 50,000 |
| 7.1.5 | Pedestrian network | 90,000 | | | | | | | | | | 90,000 |
| 7.1.7 | Road safety | 1,182,630 | | | | | | | | | | 1,182,630 |
| 7.1.8 | Major City Upgrades | 11,302,354 | 4,653,703 | | | | | | | | | 15,956,057 |
| 7.2.1 | Parking | 3,921,266 | | | | | | | | | | 3,921,266 |
| Grand Total | | 129,468,893 | (11,476,662) | (12,718,238) | (588,213) | (893,545) | (15,746,400) | 12,485,615 | 23,038,060 | 8,089,214 | (14,772) | 131,643,951 |

Khandallah Pool

Kōrero taunaki | Summary of considerations

Purpose

1. To update Council on progress following the resolution to:
 - a. Keep Khandallah Pool open in Year 1,
 - b. Establish an advisory group, and
 - c. Commission an independent engineering review.
2. This paper presents the findings of the review and outlines next steps.

Financial considerations

3. A provisional budget of \$7.5 million remains allocated for the Khandallah Pool project, findings through the independent engineering review and advisory group processes indicate that this amount is likely sufficient to deliver a viable upgrade option that provides a suitable level of amenity to meet community expectations and address key asset issues, provided that a value-focused approach is taken.

Risk

4. Key risks include:
 - a. Residual Flood Risk – While the proposed realignment of Tyers Stream and site reshaping will reduce the likelihood and severity of flooding, the site remains flood-prone. Full mitigation is not possible, so any upgrades of infrastructure should be designed for resilience and rapid recovery.
 - b. Scope Definition and Value Trade-offs – Delivering within the \$7.5 million budget will require tight scope control and prioritisation of core upgrades. There is a risk that community expectations (e.g. provision of pool heating) may exceed what is affordable within this envelope.
 - c. Infrastructure and Site Constraints – Seismic performance issues, infrastructure limitations, planning constraints and limited space for access and amenity improvements will require further investigation and careful planning in order to ensure the proposed upgrades are feasible, compliant with regulatory requirements, and deliver value for money within the available budget
 - d. Operational Considerations – Enhancements to the facility, such as improved amenities or an extended operating season, may increase long-term operational costs. These impacts have not been considered or quantified, and without careful planning, could affect the financial sustainability of the pool's future operations.
 - e. Stakeholder Expectations – Strong community interest and involvement increase the importance of clear, ongoing communication. Divergence between community aspirations and what can be delivered within budget presents a reputational risk if not well managed.

Whakarāpopoto | Executive Summary

5. Khandallah Pool is an ageing, flood-prone outdoor facility faced with regulatory and operational issues. In 2024, Council resolved to keep it open for Year 1, with further technical review and community engagement to inform future investment. Findings through an independent review and community engagement indicates that an upgrade focused on retaining and refurbishing the existing pool tank, replacing the existing buildings, improvement of flood mitigation can be delivered within the current \$7.5 million budget, subject to careful value management and the acceptance of a level of residual flood risk.

Takenga mai | Background

6. Wellington City Council has undertaken several assessments and engagement processes regarding the future of Khandallah Pool, including:
 - a. 2021: Preliminary options report outlined 7 longlisted options (\$1.5m–\$20m) and 3; shortlisted options (\$1.8m–\$6.7m).
 - b. 2023: Flood and geotechnical risk assessments were completed, prompting a reassessment of scope and cost for two key options:
 - i. Construction of a new pool (\$11.7m), and
 - ii. Redevelopment of the site as a landscaped area (\$4.6m).
 - c. In 2024, Council resolved to: “Agree to keep the Khandallah Pool open for at least Y1 and establish an advisory committee group
7. In 2025, the Community and Council Advisory group was established, comprising:
 - a. Local community representatives
 - b. Beca (Independent Engineering Services)
 - c. Rawlinsons (Quantity Surveyor)
 - d. Council staff

Kōrerorero | Discussion

8. Through the Community and Council Advisory group, the Community has demonstrated support for retaining the pool and enhancing its amenity where feasible. The key objectives expressed by the community include maintaining the pool’s operational status, improving accessibility, and enhancing the overall user experience. The specific principles identified through engagement defining the response the option:
 - a. No Full Redevelopment: The community prefers a revised and improved version of the existing pool over a complete rebuild. Previous options explored were considered too costly and exceeded the scope of what the community is seeking.
 - b. Fit-for-Purpose Solutions: Upgrades should deliver the necessary functionality and performance appropriate for a small suburban pool. The focus should be on avoiding over-design, over-specification, or the inclusion of unnecessary features—delivering essential outcomes without "gold-plating".

- c. Work Within Site Constraints: Wherever feasible, upgrades should minimise modifications to the site and align with the existing layout and infrastructure limitations.
 - d. Explore Alternatives: Cost-effective alternatives should be identified and assessed to achieve the desired outcomes in a practical and affordable manner.
 - e. Value for Money and Technical Challenge: There is a strong emphasis on achieving value for money. This includes balancing community benefits with costs and critically evaluating the technical scope of the remedial works to ensure efficient and effective solutions.
 - f. Extended Use and Amenity Improvements: Improvements should support extended hours and seasonal periods of operation, including upgrading key amenities to make this feasible.
9. A number of significant site and facility-specific challenges have been identified, discussed, and considered in developing a viable option within the defined cost parameters:
- a. Flooding Risk: Tyers Stream poses a known flood risk, having previously caused damage and operational shutdowns at the facility.
 - b. Pool Capacity Limitations: The existing filtration and treatment systems limit bather load capacity under current health and safety regulations.
 - c. Earthquake Prone Buildings: The existing building structures are rated below 34% of the New Building Standard (NBS) and must be addressed by 2034 to comply with seismic regulations.
 - d. Infrastructure Constraints: Existing electrical, stormwater, and wastewater systems have limited capacity, which may restrict the scale or type of amenities that can be provided.
 - e. Ground Instability: The steep terrain to the north of the pool presents geotechnical risks, requiring careful consideration in any works planned in that area.
 - f. Low Sunlight Exposure: The pool's valley location and surrounding large trees reduce solar gain, affecting both water temperature and overall usability, particularly outside peak summer months.
 - g. Maintenance Requirements: Surrounding vegetation leads to ongoing debris accumulation, contributing to maintenance demands and operational costs.
 - h. Planning Constraints: Parts of the site fall within a both a Recreation and Scenic Reserve area, and any redevelopment is subject to planning restrictions such as building height and site coverage.
 - i. Pool Leaks: There is evidence of leaks from existing pipework and the toddler pool, which require investigation and resolution. Existing infrastructure includes asbestos (e.g. in older pipework), requiring particular care and attention.
 - j. Inadequate Accessibility: The current site and facilities do not meet modern accessibility standards, presenting barriers for users with limited mobility.
 - k. Site Confinement: The compact nature of the site restricts development potential and creates challenges related to access and parking.

Kōwhiringa | Options

10. The Community and Council Advisory Group review has focused on identifying an option that retains the existing pool tank. This approach was considered the most cost-effective and practical means of addressing the key risks and issues identified for the Khandallah Pool site within the available budget. The review drew on both technical assessments and community feedback and concentrated on three primary risk areas:
 - a. Aquatic infrastructure and systems: Upgrades are required to meet modern standards, particularly to improve water quality in order to meet health and safety standards without limiting capacity of the pool (current control).
 - b. Stormwater and site resilience: While flooding cannot be eliminated due to the location of Tyers Stream, realignment of the stream channel, changes to the bridge consideration and reshaping of the surrounding landscape will reduce the likelihood of flood events improving the resilience from the current 1-in-5 year design event to accommodate a 1-in-50-year flood event (exclusive of climate change), or ~1-in-30-year event (inclusive). Furthermore, infrastructure susceptible to water damage will be strategically positioned to mitigate damage and support faster recovery.
 - c. Building condition and seismic performance: The current buildings are earthquake-prone and deteriorating. Replacement is currently deemed to be more cost-effective than remediation and allows for improvements to the stormwater / site resilience risk, addresses seismic, operational, and accessibility standards.
11. The proposed response to achieve objectives is a concept (refer Appendix 1) that:
 - a. Retains and upgrades the existing pool tank structure (to address leak issues, facilitates pool plant upgrades, improve accessibility and deliver an improved user experience).
 - b. Upgrade and/or replacement of pool plant and systems to allow for increased bather load and improved user experience.
 - c. Replaces existing buildings entirely due to seismic and functional limitations (considered more cost effective than repair), enabling more efficient use of the site.
 - d. Incorporates flood mitigation through improved stormwater management / stream reshaping, stream daylighting, and strategic placement and design of any new assets.
12. This proposed approach reflects both technical advice and community input, aiming to deliver a resilient and functional facility that meets community expectations in a financially responsible manner.
13. While capital delivery appears feasible within the \$7.5m provisional budget, careful value management will be required. Furthermore, an assessment of changes to operational costs will be required where there is a proposed change in the level of service. Proposal to heat part or all of the pool, limited by the capacity of existing infrastructure.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Financial implications

14. A capital budget of \$7.5 million is provisionally allocated in the LTP. The independent review indicates that key upgrade objectives are achievable within this envelope, allowing for contingencies and subject to careful scope management and value engineering. Budget rephasing will be required to reflect the revised delivery timeline, with construction now expected to begin and conclude in 2027.
15. Operational expenditure (opex) implications have not yet been assessed and will require further consideration as part of decision making processes

Key risks and mitigations

16. Planning: The facility is located within Scenic / Recreation Reserve land, therefore particular response required to be consistent with amenity values associated. Early engagement with Council's planning team required to discuss key considerations associated with mitigating the adverse environmental effects and identifying opportunities to enhance benefits.
17. Scope Definition: A high-level scope has been developed. Further technical input, investigations and design development will be required to validate key assumptions (e.g. geotechnical stability of the northern bank in relation to the proposed approach to lower the stream bed), confirm feasibility within contingency allowances, and determine where trade-offs may be necessary.
18. Community Expectations: Community feedback strongly supports retaining the pool and improving amenities, such as pool heating, improved changing areas and accessibility. While several improvements are considered to be possible to deliver within the current budget, such as heating the toddlers' area of the pool, prioritisation of scope relative to investment objectives will require determination in the subsequent phase of the project.
19. Flood Risk: The site will remain susceptible to flooding, however the proposed scope includes work to improve stormwater management to reduce the likelihood of flooding. Furthermore, new assets will be situated to minimise the consequence should a flood event occur.
20. Health and Safety: The current buildings are earthquake-prone and proposed to be replaced. Safety in Design processes will be implemented to ensure all health and safety considerations are addressed in future design stages. The capacity of the current pool is limited by the existing aquatic infrastructure.
21. Stakeholder Expectations: Strong community interest and involvement increase the importance of clear, ongoing communication. Divergence between community aspirations and what can be delivered within budget presents a reputational risk if not well managed.
22. Environmental Conditions (Shading): The pool environment is affected by shading, lack of water heating (to both pool and showers). Investigate options to heat water subject to budget and electrical infrastructure capacity. Review surrounding tree maintenance to improve sunlight exposure.
23. Do Nothing: A prolonged decision to take no action is not viable given the poor condition of the assets and the regulatory obligations associated with earthquake-prone buildings. A fallback option of site clearance and landscaping the site has previously been estimated at approximately \$4.6m. However, this does not align with community expectations.

Disability and accessibility impact

24. Some improvements are expected to be achieved to improve accessibility outcomes, however practical considerations may limit the extent to which accessibility provisions can be achieved relative to modern compliance standards.

Climate Change impact and considerations

25. Flooding risks are likely to intensify with climate volatility. Planned mitigation measures aim to address key vulnerabilities and enhance resilience.

Communications Plan

26. A detailed communications and engagement plan will be developed following further design refinement, ensuring the community is kept informed and involved as options evolve.

Health and Safety Impact considered

27. Current key asset and operational risks are to be addressed through full replacement of buildings and upgrade of pool plant (included within proposed scope).
28. Health and safety considerations has been considered in the development of options.
29. Safety in Design processes will be undertaken through the design process to develop appropriate treatments for health and safety risks.

Ngā mahinga e whai ake nei | Next actions

30. Submit findings of review for Council deliberation as part of LTP update processes.

Appendix

Organics Processing Solution update for 22 May 2025.

On 14 September 2023 the Kōrau Tūāpapa | Environment and Infrastructure Committee agreed to consult on a new waste collection service configuration in the Long-term Plan 2024-34. At that time, it was also agreed to continue working with our regional partners Porirua City Council (PCC) and Hutt City Council (HCC) on the procurement of a regional organics processing facility.

On 30 May 2024, the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee (LTP Committee) approved a changed service configuration. The change includes moving to a rates-based service for those who currently receive council recycling collections. The standard service will be a fortnightly rubbish collection and a weekly food scraps and garden waste (often referred to as FOGO). Glass and mixed recycling collection will continue on an alternate weekly basis, with an increased recycling bin capacity.

This service change is dependent on having access to a suitable organics processing solution. Without the ability to appropriately collect and process FOGO, the service level change cannot proceed in its proposed form.

On 26 June 2024 PCC withdrew from the regional procurement following their own LTP deliberations. However, HCC and Wellington City have continued to work together on the regional organics project including procurement of a regional organics processing solution.

The agreed regional organics processing solution procurement approach is a four-stage process. It started with informal soft market engagement, followed by a Request for Information to gain high-level information from the market. These two stages were completed in early 2024.

The third stage, being a Registration of Interest, was completed in August 2024. The fourth and final stage will take place during 2025. We expect that the full cost and feasibility of a regional solution will be known in late 2025.

On 26 November 2024, Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee, as part of the LTP amendment process resolved for officers to *Retain budget as per 2024-34 LTP and direct officers to investigate possible lower cost local organics processing options and assess alongside regional options organic processing outcomes, and report back in before LTP amendment deliberations in 2025.*

There is key information from the final stage of the regional organics processing solution procurement that is not available yet. This means we are unable to report back at this time on the comparison of options. However, Officers have progressed work on costing of a local organics processing solution. The full cost and feasibility is not yet at a stage where any certainty can be provided.

Regional and local solutions will be compared when whole-of-life costings and market information are available.

Changes to Fees and User Charges

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|--------------------------|---|---------------------------------------|------------------------------------|
| 2.1.1 Parks and Reserves | TTEPP - Application fee for all Activities | 195.00 | 200.00 |
| | TTEPP - Annual license/permit renewal fee | 105.00 | 110.00 |
| | TTEPP - Commercial activities at non-listed site (Application fee) | 1,575.00 | 1,620.00 |
| | TTEPP - Late notice applications | 315.00 | 325.00 |
| | TTEPP - Park/Reserve/Open Space daily booking fee | 63.00 | 65.00 |
| | TTEPP - Commercial or private event < 250 people/day | 367.50 | 380.00 |
| | TTEPP - Commercial or private event 250 - 1,000 people/day | 672.00 | 700.00 |
| | TTEPP - Commercial or private event 1,000 - 5,000 people/day | 1,600.00 | 1,650.00 |
| | TTEPP - Commercial Filming <2 hrs | 150.00 | 155.00 |
| | TTEPP - Commercial Filming 2-4 hrs | 294.00 | 300.00 |
| | TTEPP - Commercial Filming 4-6 hrs | 320.00 | 330.00 |
| | TTEPP - Commercial Filming full day | 451.50 | 465.00 |
| | TTEPP - Commercial Photography (landscape only) annual fee | 840.00 | 865.00 |
| | TTEPP - Commercial Photography/day | 157.50 | 162.00 |
| | TTEPP - Group fitness classes/day | 52.50 | 55.00 |
| | TTEPP - Temporary trading site (non-powered)/day | 36.75 | 38.00 |
| | TTEPP - Temporary trading site (powered)/day | 42.00 | 43.50 |
| | TTEPP - Marquee Booking Fee (non-refundable) | 95.00 | 98.00 |
| | TTEPP - Marquee up to 50m2/day | 620.00 | 640.00 |
| | TTEPP - Marquee up to 100m2/day | 1,020.00 | 1,050.00 |
| | TTEPP - Marquee > 100m2/day | 1,575.00 | 1,600.00 |
| | TTEPP - Blue tooth Lock administration | 35.00 | 36.00 |
| | Parks Depot - Replacement Key | 60.00 | 60.00 |
| | Picnic Kit | 20.00 | 20.00 |
| | TTEPP - Officer time/hour | 135.00 | 140.00 |
| | TTEPP - Ranger assistance/hour | 100.00 | 105.00 |
| | Ecology Officer/hour (land owner approvals) | NEW | 180.00 |
| | Landowner approval & Heli work application fee - one-off, low impact | 50.00 | 50.00 |
| | Landowner approval & Heli work application fee - multi-day, med/high impact | 195.00 | 200.00 |
| 2.1.2 Wellington Gardens | Discovery Garden - Lotions & Potions Space Hourly Rate | 110.00 | 113.00 |
| | Discovery Garden Pavilion Full day | 555.00 | 572.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|------------------|--|---------------------------------------|------------------------------------|
| | Discovery Garden Pavilion Half day | 330.00 | 340.00 |
| | Discovery Garden Pavilion Hourly rate | 110.00 | 113.00 |
| | Leonard Cockayne Centre Groups <12 Full day | 555.00 | 572.00 |
| | Leonard Cockayne Centre Groups <12 Half day | 330.00 | 340.00 |
| | Leonard Cockayne Centre Groups >12 Full day | 666.00 | 686.00 |
| | Leonard Cockayne Centre Groups >12 Half day | 440.00 | 453.00 |
| | Leonard Cockayne Centre Hourly rate | 110.00 | 113.00 |
| | Leonard Cockayne Lawn Hourly rate | 110.00 | 113.00 |
| | Cancellation fee - Leonard Cockayne Centre | 100.00 | 103.00 |
| | Otari-Wilton's Bush Information Centre Hourly rate | 110.00 | 113.00 |
| | Otari-Wilton's Bush Meeting Room Hourly rate | 60.00 | 62.00 |
| | The Dell - Kitchen Access | 110.00 | 113.00 |
| | The Soundshell (stage with power) | 110.00 | 113.00 |
| | Treehouse Seminar Room Coffee Machine Full Day | 8.00 | 10.00 |
| | Treehouse Seminar Room Coffee Machine Half Day | 5.75 | 6.00 |
| | Treehouse Seminar Room Colour printing/page | 1.50 | 2.00 |
| | Treehouse Seminar Room Groups <12 Full day | 555.00 | 570.00 |
| | Treehouse Seminar Room Groups <12 Half day | 330.00 | 340.00 |
| | Treehouse Seminar Room Groups >12 Full day | 666.00 | 685.00 |
| | Treehouse Seminar Room Groups >12 Half day | 440.00 | 453.00 |
| | Treehouse Seminar Room Hourly rate | 110.00 | 113.00 |
| | Cancellation fee - Treehouse seminar room | 100.00 | 103.00 |
| | Troupe Picnic Lawn (inc BBQ) Hourly Rate | 110.00 | 113.00 |
| | Wellington Gardens (staff member) | 34.00 | 55.00 |
| | Wellington Gardens - Projector/AV/Screen Hire - half day | 55.00 | 57.00 |
| | Wellington Gardens - Projector/AV/Screen Hire | 105.00 | 108.00 |
| | Wellington Gardens Cleaning Fee | 110.00 | 113.00 |
| 2.1.6 Waterfront | Harbourside Market Monthly Fee Small Unpowered | 199.50 | 205.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | Harbourside Market Monthly Fee Medium Unpowered | 278.25 | 285.00 |
| | Harbourside Market Monthly Fee Large Unpowered | 1,186.50 | 1,220.00 |
| | Harbourside Market Monthly Fee Small Powered | 236.25 | 242.00 |
| | Harbourside Market Monthly Fee Medium Powered | 330.75 | 340.00 |
| | Waterfront Food Trucks Daily Unpowered | 57.75 | 57.75 |
| | Waterfront Food Trucks Daily Powered | 63.00 | 63.00 |
| | Waterfront Berth - Day - under 15 metres | 63.00 | 65.00 |
| | Waterfront Berth - Day - 15 to 20 metres | 94.50 | 97.30 |
| | Waterfront Berth - Day - 20 to 25 metres | 115.50 | 119.00 |
| | Waterfront Berth - Day - 25 to 30 metres | 126.00 | 130.00 |
| | Waterfront Berth - Day - 30 to 40 metres | 136.50 | 140.50 |
| | Waterfront Berth - Month - under 15 metres | 800.00 | 824.00 |
| | Waterfront Berth - Month - 15 to 20 metres | 1,067.30 | 1,100.00 |
| | Waterfront Berth - Month - 20 to 25 metres | 1,132.00 | 1,165.00 |
| | Waterfront Berth - Month - 25 to 30 metres | 1,434.30 | 1,475.00 |
| | Waterfront Berth - Month - 30 to 40 metres | 2,122.05 | 2,185.00 |
| | Waterfront Berth - Yearly - under 15 metres | 9,599.00 | 9,885.00 |
| | Waterfront Berth - Yearly - 15 - 20 metres | 12,811.00 | 13,195.00 |
| | Waterfront Berth - Yearly - 20 - 25 metres | 13,589.10 | 13,995.00 |
| | Waterfront Berth - Yearly - 25 - 30 metres | 17,214.75 | 17,730.00 |
| | Waterfront Berth - Yearly - 30 - 40 metres | 25,469.85 | 26,230.00 |
| | Waterfront Berth - Yearly - over 40 metres | 25,469.85 | 26,230.00 |
| | Annual license/permit renewal fee | 105.00 | 110.00 |
| | Application fee (All activities) | 195.00 | 200.00 |
| | Waterfront - Keys/Cards charge/replacement | 26.25 | 27.00 |
| | Waterfront - Admin Fee/Officer assistance/hr | NEW | 100.00 |
| | Outdoor Dining Licence Fee/m2 | 90.00 | 95.00 |
| | Advertising/Billboard space/m2 per week | 250.00 | 255.00 |
| | Temporary Event Storage charge/daily | 100.00 | 100.00 |
| | Container placement 10ft/day | NEW | 100.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|--------------------------|---|---------------------------------------|------------------------------------|
| | Container placement 20ft/day | NEW | 175.00 |
| | Container placement 40ft/day | NEW | 200.00 |
| | Commercial Filming <2 hrs | NEW | 150.00 |
| | Commercial Filming (2-4 hrs) | NEW | 294.00 |
| | Commercial filming 4-6hr | NEW | 500.00 |
| | Commercial filming Full day | NEW | 1,000.00 |
| 2.2.1 Waste Minimisation | General waste per tonne - Commercial | 252.44 | 267.38 |
| | General waste per tonne - Domestic | 287.00 | 304.30 |
| | General waste - Minimum charge for private cars, commercial trailers, domestic trailers, vans and utilities | 20.00 | 30.00 |
| | Green Waste | 103.50 | 115.00 |
| | Green waste - Minimum charge for private cars, commercial trailers, domestic trailers, vans and utilities | 5.00 | 10.00 |
| | Sewerage Sludge | 333.50 | 356.50 |
| | Special waste -asbestos | 332.35 | 350.75 |
| | Special waste -other | 287.50 | 304.75 |
| | Contaminated Soil | 252.44 | 267.38 |
| | Rubbish bags (RRP each) | 3.60 | 3.71 |
| | Domestic Cleanfill | 84.00 | 89.80 |
| | Kai to Compost | 103.50 | 115.00 |
| | | | |
| 5.1.1 Swimming Pools | Adult Spa (Karori Pool) | 5.70 | 5.80 |
| | Adult Spa (Tawa/Thorndon) | 5.20 | 5.30 |
| | Adult Swim & Spa (Karori Pool) | 9.90 | 10.00 |
| | Adult Swim & Spa (Tawa/Thorndon Pool) | 9.40 | 9.50 |
| | Adult Swim | 7.20 | 7.20 |
| | Adult Swim Concession Pass (10 trip) | 64.80 | 64.80 |
| | Airline/Police Test | 21.00 | 21.60 |
| | All Pools Adult Spa/Sauna Concession Pass (10 Trip) | 61.20 | 63.00 |
| | All Pools Adult Spa/Sauna Top Up | 3.80 | 4.00 |
| | All Pools Adult Swim & Spa/Sauna Combo | 11.00 | 11.20 |
| | All Pools Adult Swim & Spa/Sauna Combo Concession Pass (10 trip) | 99.00 | 100.80 |
| | All Pools Adults Spa/Sauna | 6.80 | 7.00 |
| | Aqua Fitness Casual Entry | 8.50 | 8.70 |
| | Aqua Fitness Convenience Pass (10 trip) | 85.00 | 87.00 |
| | Aquatic Activity Instructor (schools) | 40.00 | 51.50 |
| | Child Spa | 3.20 | 3.30 |
| | Child Spa Concession Pass (10 trip) | 28.80 | 29.70 |
| | Child Swim | 4.00 | 4.00 |
| | Child Swim - 12 Days of Christmas Special | 1.80 | 1.80 |
| | SwimWell Child Spa Top Up | 1.70 | 1.80 |
| | Child Swim / Spa Combo | 5.70 | 6.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Child Swim / Spa Combo Concession Pass (10 Trip) | 51.30 | 54.00 |
| | Freyberg - Aerobics Room - Commercial | 63.00 | 65.00 |
| | Family Pass | 18.00 | 18.50 |
| | Freyberg - Aerobics Room - NC | 22.50 | 23.00 |
| | Freyberg - PST 1 child | 10.00 | 10.50 |
| | Freyberg - PST 2 child | 15.00 | 15.50 |
| | Freyberg - PST 3 child | 14.30 | 14.50 |
| | Freyberg - PST 1 adult | 15.00 | 15.50 |
| | Freyberg - PST 2 adult | 20.00 | 20.50 |
| | Freyberg - Steamroom Concession Pass (10 Trip) | 46.80 | 47.70 |
| | Freyberg Consulting Room | 19.50 | 20.00 |
| | Freyberg Steamroom | 5.20 | 5.30 |
| | Group Fitness Land Based Casual Entry | 16.00 | 16.50 |
| | Group Fitness Land Based Concession Pass (10 trip) | 144.00 | 148.50 |
| | Inflatable Pools (Karori & Keith Spry) | 75.00 | 77.00 |
| | Karori Pool - Spa & Swim Concession Pass (10 Trip) | 89.10 | 90.00 |
| | Karori Pool - Spa Concession Pass (10 Trip) | 51.30 | 52.20 |
| | Pools - BBQ | 31.50 | 32.50 |
| | Pools - Hydroslide Hire | 26.00 | 27.00 |
| | Pools - Kayak Hire Per Hour | 37.00 | 38.00 |
| | Pools - KSP Dive Well | 18.00 | 18.50 |
| | Pools - KSP Dive Well Commercial | 63.00 | 65.00 |
| | Pools - Lane Hire 25m | 10.50 | 10.80 |
| | Pools - Lane Hire 25m Commercial | 33.00 | 34.00 |
| | Pools - Lane Hire Half 25m | 6.00 | 6.20 |
| | Pools - Lane Hire Half 25m Commercial | 16.50 | 17.00 |
| | Pools - Lifeguard (per hour) | 50.00 | 51.50 |
| | Pools - Meeting Room | 31.50 | 32.00 |
| | Pools - Meeting Room Commercial | 63.00 | 65.00 |
| | Pools - Meeting Room Small | 11.50 | 12.00 |
| | Pools - Meeting Room Small Commercial | 23.00 | 24.00 |
| | Pools - Meeting Room WRAC Top Deck | 8.00 | 8.20 |
| | Pools - Meeting Room WRAC Top Deck Commercial | 21.00 | 21.60 |
| | Pools - Tables & Chairs | 21.00 | 21.60 |
| | Pools - Tawa Learners Pool (per hour) | 30.00 | 31.00 |
| | Pools - Tawa Pool whole | 65.00 | 67.00 |
| | Pools - Teaching/Learners Pool hire (per hour) | 30.00 | 31.00 |
| | Pools - Whole (excl WRAC) | 95.00 | 98.00 |
| | Pools - Whole (excl WRAC) Commercial | 210.00 | 215.00 |
| | Pools - WRAC 1.2m Section | 63.00 | 65.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Pools - WRAC 1.2m Section Commercial | 205.00 | 210.00 |
| | Pools - WRAC 25m Section | 95.00 | 98.00 |
| | Pools - WRAC 25m Section Commercial | 315.00 | 325.00 |
| | Pools - WRAC 50m Section | 190.00 | 195.00 |
| | Pools - WRAC 50m Section Commercial | 630.00 | 650.00 |
| | Pools - WRAC 5m Section | 65.00 | 67.00 |
| | Pools - WRAC 5m Section Commercial | 160.00 | 165.00 |
| | Pools - WRAC Canoepolo 35m Section | 160.00 | 165.00 |
| | Pools - WRAC Canoepolo 35m Section Commercial | 315.00 | 325.00 |
| | Pools - WRAC Half 5m | 32.00 | 33.00 |
| | Pools - WRAC Half 5m Commercial | 95.00 | 98.00 |
| | Pools - WRAC Hydro Lane Hire | 10.50 | 10.80 |
| | Pools - WRAC Hydro Lane Hire Commercial | 31.50 | 34.00 |
| | Pools - WRAC Hydro Whole | 45.00 | 46.50 |
| | Pools - WRAC Hydro Whole Commercial | 130.00 | 134.00 |
| | Pools - WRAC Juniors | 26.50 | 27.20 |
| | Pools - WRAC Juniors Commercial | 105.00 | 108.00 |
| | Pools - WRAC Lane Hire 16m | 6.50 | 6.70 |
| | Pools - WRAC Lane Hire 16m Commercial | 21.00 | 22.00 |
| | Pools - WRAC Lane Hire 50m | 21.00 | 22.00 |
| | Pools - WRAC Lane Hire 50m Commercial | 63.00 | 65.00 |
| | Pools - WRAC Programmes | 95.00 | 98.00 |
| | Pools - WRAC Programmes Commercial | 315.00 | 325.00 |
| | Pools - WRAC Small 2m pool whole | 40.00 | 41.00 |
| | Pools - WRAC Spray Deep | 85.00 | 87.50 |
| | Pools - WRAC Spray Deep Commercial | 210.00 | 215.00 |
| | Pools - WRAC Spray Shallow | 26.50 | 27.20 |
| | Pools - WRAC Spray Shallow Commercial | 105.00 | 110.00 |
| | Pools - WRAC Spray Whole | 105.00 | 110.00 |
| | Pools - WRAC Spray Whole Commercial | 315.00 | 325.00 |
| | Pools - WRAC Waterpolo 25m Section | 95.00 | 98.00 |
| | Pools - WRAC Waterpolo 25m Section Commercial | 315.00 | 325.00 |
| | Pools - WRAC Waterpolo 30m Section | 160.00 | 165.00 |
| | Pools - WRAC Waterpolo 30m Section Commercial | 315.00 | 325.00 |
| | Thorndon - 2 hours 0 - 25 people | 270.00 | 278.00 |
| | Thorndon - 2 hours 26 - 50 people | 315.00 | 325.00 |
| | Thorndon - 2 hours 50 - 100 people | 390.00 | 400.00 |
| | Thorndon & Tawa - Spa & Swim Combo Concession Pass (10 Trip) | 84.60 | 85.50 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|---------------------------------------|
| | Thorndon & Tawa - Spa Concession Pass (10 Trip) | 46.80 | 47.70 |
| | WRAC - Competition Start Box | 26.00 | 26.50 |
| | WRAC - Spin Concession (10 Trip) | 162.00 | 166.5 |
| | WRAC - Deep Tidal | 26.00 | 26.50 |
| | WRAC - Events Office | 12.00 | 12.50 |
| | WRAC - Inflatable | 95.00 | 98.00 |
| | WRAC - Kitchen | 12.00 | 12.50 |
| | WRAC - Lifeguard Commercial | 95.00 | 98.00 |
| | WRAC - Lifeguard Non-Commercial | 50.00 | 51.50 |
| | WRAC - Merchandise/Promotion Rental (per day) | 550.00 | 565.00 |
| | WRAC - Scoreboard/Big Screen | 150.00 | 155.00 |
| | WRAC - Set up & Set down whole 25m Commercial | 380.00 | 390.00 |
| | WRAC - Set up & Set down whole 25m NC | 165.00 | 170.00 |
| | WRAC - Set up & Set down whole 30m Commercial | 380.00 | 390.00 |
| | WRAC - Set up & Set down whole 30m NC | 165.00 | 170.00 |
| | WRAC - Set up & Set down whole 5 or 2m Commercial | 315.00 | 325.00 |
| | WRAC - Set up & Set down whole 5 or 2m NC | 125.00 | 130.00 |
| | WRAC - Set up & Set down whole 50m Commercial | 525.00 | 540.00 |
| | WRAC - Set up & Set down whole 50m NC | 250.00 | 260.00 |
| | WRAC - Small Inflatable | 50.00 | 51.50 |
| | WRAC - Sound System / Underwater speakers | 190.00 | 195.00 |
| | WRAC - Sound System 1/2 day | 95.00 | 98.00 |
| | WRAC - Swim Sport Start Box | 15.00 | 15.50 |
| | WRAC - Timing Equipment | 275.00 | 285.00 |
| | WRAC - Top Deck South End | 12.00 | 12.50 |
| | WRAC - Water Testing (Per day) | 30.00 | 31.00 |
| | SwimWell - Adapted lessons | 21.50 | 22.00 |
| | SwimWell - Adult | 16.50 | 17.50 |
| | SwimWell - Adult Squad | 18.00 | 19.00 |
| | SwimWell - Advanced Shark Clinic HP | 18.00 | 19.00 |
| | SwimWell - Infant | 14.50 | 15.50 |
| | SwimWell - Infant HP | 14.50 | 15.50 |
| | SwimWell - Mini Squad | 17.00 | 18.00 |
| | SwimWell - Preschool | 14.50 | 15.50 |
| | SwimWell - Preschool HP | 14.50 | 15.50 |
| | SwimWell - Preschool HP (Half Price) | 7.25 | 7.75 |
| | SwimWell - Private Lesson (1 child) | 67.00 | 72.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|---------------------|--|---------------------------------------|------------------------------------|
| | SwimWell - Private Lesson (2nd Additional Child) | 33.50 | 35.00 |
| | SwimWell - Private Lesson (45mins) | 100.50 | 110.00 |
| | SwimWell - School Age | 16.50 | 17.50 |
| | SwimWell - School Age HP | 16.50 | 17.50 |
| | SwimWell - School Age HP (Half Price) | 8.25 | 8.75 |
| | SwimWell - Silver & Gold Shark (Shark Clinic) | 17.00 | 18.00 |
| | SwimWell - Squad (Advanced Sharks) | 18.00 | 19.00 |
| | SwimWell School Swim | 1.90 | 1.95 |
| | Schools Instructor (per hour) | 40.00 | 51.50 |
| | Spin - Casual | 18.00 | 18.50 |
| | WRAC - Spin Concession Pass (10 Trip) | 162.00 | 166.50 |
| | Swim Membership Aquatic Club Member Child - Direct Debit (Fortnightly) | 15.27 | 15.73 |
| | Swim Membership Aquatic Club Member Child - Direct Debit (Monthly) | 33.08 | 34.00 |
| | Swim Membership Aquatic Club Member Child - Upfront (Yearly) | 396.95 | 408.85 |
| | Swim Membership Child - Direct Debit (Fortnightly) | 17.96 | 18.50 |
| | Swim Membership Child - Direct Debit (Monthly) | 38.92 | 40.00 |
| | Swim Membership Child - Upfront (Yearly) | 467.00 | 481.00 |
| | Tawa - Adult Offpeak Swim | 3.50 | 3.60 |
| | Tawa Pool - Inflatable | 70.00 | 72.00 |
| | Tawa Pool Offpeak Adult Swim Concession Pass (10 trip) | 35.00 | 36.00 |
| | Tawa Toddler Day | 1.20 | 1.50 |
| | Temporary Event Storage of Equipment | 50.00 | 51.50 |
| 5.1.2 Sports Fields | Training Ground only 1 night | 112.75 | 118.00 |
| | Training Ground only 1 night (season) | 430.50 | 452.00 |
| | Training Ground only 2 nights (season) | 820.00 | 860.00 |
| | Training Ground only 3 nights (season) | 1,230.00 | 1,295.00 |
| | Training Ground only 4 nights (season) | 1,599.00 | 1,680.00 |
| | Training Ground only 5 nights (season) | 1,968.00 | 2,065.00 |
| | Training Ground & Changing Rooms 1 night | 215.25 | 225.00 |
| | Training Ground & Changing Rooms 1 night (season) | 902.00 | 945.00 |
| | Training Ground & Changing Rooms 2 nights (season) | 1,742.50 | 1,830.00 |
| | Training Ground & Changing Rooms 3 nights (season) | 2,644.50 | 2,775.00 |
| | Training Ground & Changing Rooms 4 nights (season) | 3,510.63 | 3,685.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | Training Ground & Changing Rooms 5 nights (season) | 4,381.88 | 4,600.00 |
| | Premier Field & Changing Rooms (Training) 1 night | NEW | 280.00 |
| | Premier Field & Changing Rooms (Training) 1 night (season) | NEW | 1,175.00 |
| | Premier Field & Changing Rooms (Training) 2 nights (season) | NEW | 2,350.00 |
| | Premier Field & Changing Rooms (Training) 3 nights (season) | NEW | 3,525.00 |
| | Premier Field & Changing Rooms (Training) 4 nights (season) | NEW | 4,700.00 |
| | Premier Field & Changing Rooms (Training) 5 nights (season) | NEW | 5,875.00 |
| | Toilets & Changing Rooms only Open | 92.25 | 96.00 |
| | Toilets Open | 43.05 | 45.00 |
| | Athletics (Senior) Casual | 699.56 | 735.00 |
| | Athletics (College) Casual | 349.78 | 365.00 |
| | Athletics (Primary/Intermediate) Casual | 60.00 | 63.00 |
| | Athletics Seasonal | 11,275.00 | 11,830.00 |
| | Athletics WRFU Speed Trials | 147.60 | 155.00 |
| | Newtown Park Function Room (commercial)/Per Hour | 65.00 | 70.00 |
| | Newtown Park Function Room (Primary/Intermediate)/Per Hour | 20.00 | 21.00 |
| | Cricket Casual Artificial (Concrete Base) | 179.38 | 188.00 |
| | Cricket Casual Artificial (Grass Base) | 179.38 | 188.00 |
| | Cricket Casual Level 1 (new strip) | 410.00 | 430.00 |
| | Cricket Casual Level 2 (re-used strip) | 275.52 | 290.00 |
| | Cricket Seasonal Artificial (Concrete Base) | 1,024.98 | 1,075.00 |
| | Cricket Seasonal Artificial (Grass Base) | 809.60 | 850.00 |
| | Cricket Seasonal Level 1 | 3,228.72 | 3,390.00 |
| | Cricket Seasonal Level 2 | 2,690.60 | 2,825.00 |
| | Cricket Seasonal Level 3 | 1,499.08 | 1,575.00 |
| | Croquet Casual (per lawn) | 189.63 | 200.00 |
| | Croquet Seasonal (per lawn) | 914.76 | 960.00 |
| | Cycling Casual | 189.63 | 200.00 |
| | Cycling Seasonal | 1,896.18 | 1,990.00 |
| | Softball Casual Level 1 (Lime) | 189.63 | 200.00 |
| | Softball Casual Level 2 (Grass) | 138.38 | 145.00 |
| | Softball Seasonal Level 1 (Lime) | 839.52 | 880.00 |
| | Softball Seasonal Level 2 (Grass) | 559.68 | 585.00 |
| | Tennis Casual | 48.42 | 50.00 |
| | Tennis Off-season or organised | 20.50 | 21.50 |
| | Tennis per season (per court) | 215.38 | 225.00 |
| | Touch, 5-a-side, Ultimate, Gridiron Casual Level 1 | 204.49 | 215.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|---------------------------------------|
| | Touch, 5-a-side, Ultimate, Gridiron Casual Level 2 | 164.00 | 170.00 |
| | Touch, 5-a-side, Ultimate, Gridiron Seasonal Level 1 | 1,721.94 | 1,810.00 |
| | Touch, 5-a-side, Ultimate, Gridiron Seasonal Level 2 | 1,291.40 | 1,350.00 |
| | Volleyball/Handball (sand court) Casual | 47.25 | 50.00 |
| | Volleyball/Handball (sand court) Off-season or organised | 15.00 | 15.75 |
| | Volleyball/Handball (sand court) per season | 161.48 | 200.00 |
| | Rugby, League, Football, Aussie Rules Casual Level 1 | 153.75 | 160.00 |
| | Rugby, League, Football, Aussie Rules Casual Level 2 | 118.39 | 125.00 |
| | Rugby, League, Football, Aussie Rules Casual Level 3 | 91.23 | 95.00 |
| | Rugby, League, Football, Aussie Rules Seasonal Level 1 | 2,609.86 | 2,740.00 |
| | Rugby, League, Football, Aussie Rules Seasonal Level 2 | 1,749.00 | 1,830.00 |
| | Rugby, League, Football, Aussie Rules Seasonal Level 3 | 1,399.20 | 1,470.00 |
| | Netball Casual (per court) | 48.43 | 50.00 |
| | Netball Off-season or organised (per court) | 15.38 | 15.75 |
| | Netball per season (per court) | 161.48 | 200.00 |
| | Premier Grounds (daily rate 4+ hours) | 699.56 | 735.00 |
| | Premier Grounds (hourly rate) | NEW | 100.00 |
| | National Hockey Stadium | 36,210.00 | 38,000.00 |
| | Senior Turf Hire - Peak | 82.50 | 86.50 |
| | Senior Turf Hire - Off Peak | 52.00 | 54.50 |
| | Senior Turf Hire x2 (Wakefield) | 165.00 | 173.00 |
| | Junior/College Turf Hire | 40.00 | 42.00 |
| | Junior/College Turf Hire x2 (Wakefield) | 80.00 | 84.00 |
| | Turf Tournament/Event Daily Rate | 825.00 | 865.00 |
| | Senior Turf Hire (Nairnville/Terawhiti) - Peak (per hour) | 56.50 | 59.30 |
| | Senior Turf Hire (Nairnville/Terawhiti) - Off Peak (per hour) | 34.50 | 36.20 |
| | Junior/College Turf Hire (Nairnville/Terawhiti) (per hour) | 28.00 | 29.40 |
| | Groundsman - hourly rate (minimum 2 hours) | 54.00 | 60.00 |
| | Tournament Base fee - field/day | 348.50 | 365.00 |
| | Use of outdoor training lights per field seasonal booking | NEW | 552.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|-------------------------|---|---------------------------------------|------------------------------------|
| | Use of outdoor training lights per field single booking | NEW | 37.00 |
| | Newtown Park Pedestrian Swipe Access | 25.00 | 26.50 |
| | Rangimarie Tennis Key | 25.00 | 26.50 |
| 5.1.4 Recreation Centre | Ākau Tangi - 30 mins Hot/Cold Bath Hire | 31.50 | 32.50 |
| | Ākau Tangi - Concession Pass Adult (20 Trip) | 81.00 | 82.80 |
| | Ākau Tangi - Concession Pass Child (20 Trip) | 54.00 | 54.00 |
| | Ākau Tangi - Concession Pass Have A Go (10 Trip) | 45.00 | 49.50 |
| | Ākau Tangi - Extra Staff | 50.00 | 51.50 |
| | Ākau Tangi - Flipchart/Whiteboard | 26.50 | 27.50 |
| | Ākau Tangi - Have A Go | 5.00 | 5.50 |
| | Ākau Tangi - Internet Fee | 35.00 | 36.00 |
| | Ākau Tangi - Large Whiteboard Flat Fee | 26.50 | 27.50 |
| | Ākau Tangi - Lectern | 26.50 | 27.50 |
| | Ākau Tangi - PA System | 26.50 | 27.50 |
| | Ākau Tangi - Programme Tutor | 50.00 | 51.50 |
| | Ākau Tangi - School Session (30 min) | 38.00 | 40.00 |
| | Ākau Tangi - School Session (40min) | 55.00 | 57.00 |
| | Ākau Tangi - Small Seating Unit (Per day) | 120.00 | 125.00 |
| | Ākau Tangi - Storage | 31.50 | 33.00 |
| | Birthday Parties ĀTSC Big Bounce | 220.00 | 225.00 |
| | Birthday Parties ĀTSC Mini Bounce | 168.00 | 172.00 |
| | Birthday Parties ĀTSC Sporty Kids (13 - 24 children) | 160.00 | 165.00 |
| | Birthday Parties ĀTSC Sporty Kids (up to 12 children) | 115.00 | 120.00 |
| | Birthday Parties KIRC Private Hire | 160.00 | 165.00 |
| | Birthday Parties KIRC Tinytown (up to 20 children) | 160.00 | 165.00 |
| | Birthday Parties KIRC Wheels (up to 20 children) | 170.00 | 175.00 |
| | Birthday Parties Preschool (2 tutors - 12 children) | 210.00 | 215.00 |
| | Birthday Parties Preschool (3 tutors- 18 children) | 250.00 | 258.00 |
| | Birthday Parties Preschool (4 tutors - 24 children) | 295.00 | 305.00 |
| | Birthday Parties Preschool (Baby Jam) (0 tutors -18 children) | 95.00 | 98.00 |
| | Birthday Parties School Age (1 tutor - 12 children) | 160.00 | 165.00 |
| | Birthday Parties School Age (2 tutors - 24 children) | 210.00 | 215.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Birthday Parties School Age (3 tutors - 36 children) | 250.00 | 258.00 |
| | Birthday Parties School Age (4 tutors - 48 children) | 295.00 | 305.00 |
| | Extra Birthday Party Tutor | 50.00 | 51.50 |
| | Karori - Party 13-20 Children | 75.00 | 78.00 |
| | Karori - Party up to 12 Children | 65.00 | 67.00 |
| | Karori Rec - \$50 Youth Centre Charge | 50.00 | 51.50 |
| | Inflatable Rec Centres (Karori, Kilbirnie, Tawa) | 70.00 | 72.00 |
| | Kilbirnie Rec - Chase-Tag Team Entry | 20.00 | 20.50 |
| | Kilbirnie Rec - Chase-Tag Team Entry (Season) | 200.00 | 205.00 |
| | Kilbirnie Rec - Disco Lights | 42.00 | 43.00 |
| | Kilbirnie Rec - Equipment Hire | 20.00 | 21.00 |
| | Kilbirnie Rec - Hire p/hour | 85.00 | 87.50 |
| | Kilbirnie Rec - Inflatable | 70.00 | 72.00 |
| | Kilbirnie Rec - Private Hire & Tinytown | 320.00 | 330.00 |
| | Kilbirnie Rec - Recreation Coordinator | 50.00 | 51.50 |
| | Kilbirnie Rec - Roller Disco Adult | 13.00 | 13.50 |
| | Kilbirnie Rec - Roller Disco Adult with Skate Hire | 16.00 | 16.50 |
| | Kilbirnie Rec - Roller Disco Child | 10.50 | 11.00 |
| | Kilbirnie Rec - Roller Disco Child with Skate Hire | 13.00 | 13.50 |
| | Kilbirnie Rec - Roller Disco Family Pass | 36.50 | 38.50 |
| | Kilbirnie Rec - Skate Hire | 4.50 | 4.60 |
| | Kilbirnie Rec - Skateboard Event | 7.00 | 7.50 |
| | Kilbirnie Rec - Storeroom Use | 105.00 | 108.00 |
| | Kilbirnie Rec - Tables & Chairs | 12.00 | 12.50 |
| | KIRC - Adult on Wheels | 7.00 | 7.50 |
| | KIRC - Adult on Wheels Pass (10 trip) | 63.00 | 67.50 |
| | KIRC - Badminton Pass (10 Trip) | 24.30 | 27.00 |
| | KIRC - Group Entry and Skate (Adult) | 8.50 | 8.70 |
| | KIRC - Group Entry and Skate (Child) | 7.50 | 7.70 |
| | KIRC - Skate Fit (own Skates) Pass (10 Trip) | 99.00 | 101.70 |
| | KIRC - Skate Fit Pass (10 Trip) | 121.50 | 126.00 |
| | KIRC - Skate Fit Untutored | 6.50 | 6.60 |
| | Mat Hire | 11.00 | 11.50 |
| | Nairnville Rec - Security Guard (min.3h) | 50.00 | 51.50 |
| | Nairnville Rec - Table Tennis 1hr | 19.50 | 20.00 |
| | Prog - Adult Activity | 2.70 | 3.00 |
| | Prog - Adult Programme Casual | 14.50 | 15.00 |
| | Prog - Adult Rec Programmes Pass 10 Visits | 120.00 | 135.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Prog - Leagues Adult Badminton (half season) | 120.00 | 125.00 |
| | Prog - Leagues Adult Badminton/Indoor Football (Season) | 350.00 | 360.00 |
| | Prog - Leagues Adult Futsal (Season) | 400.00 | 412.00 |
| | Prog - Leagues ĀTSC Pickleball Box Challenge (2 weeks) | 20.00 | 20.50 |
| | Prog - Leagues Business House Indoor Football (BHIFL) | 52.50 | 54.00 |
| | Prog - Leagues Masters 3x3 Basketball (Season) | 300.00 | 310.00 |
| | Prog - Leagues Variety Sports (Season) NEW | 300.00 | 310.00 |
| | Prog - School Age Acro-Tumbling Karori | 9.50 | 9.70 |
| | Prog - Leagues Adult Basketball (Season) | 850.00 | 750.00 |
| | Prog - Te Reo Māori (Term fee) | 100.00 | 103.00 |
| | Prog - ĀTSC Home Education Casual | 7.00 | 7.20 |
| | Prog - ĀTSC Home Education Pass 10 Visits | 63.00 | 64.80 |
| | Prog - Nairnville Gymnastix Casual | 13.00 | 13.50 |
| | Prog - Parkour Adult/Advanced School Age | 14.50 | 15.00 |
| | Prog - Parkour School Age | 12.50 | 13.00 |
| | Prog - School Age Basketball Clinic Tawa/Nairnville | 9.50 | 9.70 |
| | Prog - School Age Basketball/Pickleball Clinic Karori | 10.50 | 10.80 |
| | Prog - School Age Gym for Fun | 10.50 | 10.80 |
| | Prog - School Age Gymnastics | 11.50 | 11.80 |
| | Prog - School Age Hip Hop | 9.00 | 9.20 |
| | Prog - School Age Junior Roller Derby (1hr) | 13.50 | 13.90 |
| | Prog - School Age Karate | 11.50 | 11.80 |
| | Prog - School Age KIRC Own Skates (Junior Roller Derby) | 11.50 | 11.80 |
| | Prog - School Age KIRC Own Skates (Rollerblade/roller-skate) | 9.50 | 9.70 |
| | Prog - School Age KIRC Rollerblade/Roller-skate/Skateboard | 12.00 | 12.30 |
| | Prog - School Age Netball Clinic Karori | 10.00 | 10.30 |
| | Prog - School Age Squash Skills | 10.00 | 10.30 |
| | Prog - School Age Volleyball Clinic (Nairnville) | 9.50 | 9.70 |
| | Prog - Skate Fit Casual | 13.50 | 14.00 |
| | Prog - Skate Fit Casual (own skates) | 11.00 | 11.30 |
| | Prog - Social Sports/Pickleball Casual | 5.50 | 6.00 |
| | Prog - Trial School Age Programme | 13.00 | 13.30 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Prog - Ultimate Movement School Age | 12.00 | 12.30 |
| | Projector Daily Rate | 105.00 | 108.00 |
| | Projector Hourly Rate | 21.00 | 21.50 |
| | RC - Big Day Out | 9.50 | 9.70 |
| | RC - Building Leaders Programme (\$9.50 p/c for 6 weeks) | 11.00 | 11.30 |
| | RC - Tournament | 90.00 | 92.70 |
| | Rec - 1/2 Gym Hire | 34.00 | 35.00 |
| | Rec - 1/2 Gym Hire off peak | 17.00 | 17.50 |
| | Rec - 1/4 Gym Hire | 19.50 | 20.00 |
| | Rec - 1/4 Gym Hire off peak | 12.50 | 13.00 |
| | Rec - Ākau Tangi Court Hire | 67.00 | 69.00 |
| | Rec - Ākau Tangi Half Court Hire | 32.00 | 34.50 |
| | Rec - Ākau Tangi Hall Hire | 402.00 | 414.00 |
| | Rec - Ākau Tangi Meeting Room Large | 50.00 | 52.00 |
| | Rec - Ākau Tangi Meeting Room Small | 26.50 | 27.00 |
| | Rec - Ākau Tangi Table Tennis | 19.50 | 20.00 |
| | Rec - ĀTSC Badminton/Pickleball/Spikeball | 19.50 | 20.00 |
| | Rec - ĀTSC Third Hall Hire | 134.00 | 138.00 |
| | Rec - ĀTSC Volleyball | 44.80 | 46.00 |
| | Rec - Concession Pass Social Sports/Pickleball (10 trip) | 49.50 | 51.30 |
| | Rec - Inflatable Day Tawa Rec | 10.50 | 10.80 |
| | Rec - Meeting Room Commercial | 52.50 | 54.00 |
| | Rec - Meeting Room Non Commercial | 26.00 | 26.70 |
| | Rec - Meeting Room Semi Commercial | 36.50 | 37.50 |
| | Rec - NRC Table Tennis | 19.50 | 20.00 |
| | Rec - Outreach Equipment Fee | 30.00 | 30.50 |
| | Rec - Outreach School Class | 75.00 | 77.00 |
| | Rec - School Class | 60.00 | 61.80 |
| | Rec - Squash Court | 9.50 | 9.70 |
| | Rec - Whole Gym Hire | 65.00 | 70.00 |
| | Rec - Whole Gym Hire Commercial | 157.50 | 162.00 |
| | Rec - Whole Gym Hire Off Peak | 35.00 | 35.00 |
| | Rec Centre - Additional Equipment Hire | 31.50 | 32.50 |
| | Rec Centre - Casual Adult | 4.50 | 4.60 |
| | Rec Centre - Casual Child | 3.00 | 3.00 |
| | Rec Centre - Kindy Visit (1 - 20 kids) per hour | 75.00 | 77.00 |
| | Rec Centre - Kindy Visit (20 - 30 kids) per hour | 95.00 | 98.00 |
| | Rec Centre - Kindy Visit (30 - 40 kids) per hour | 110.00 | 113.30 |
| | Rec Centre - Kindy Visit (40 - 50 kids) per hour | 125.00 | 128.70 |
| | Recreation Centre Casual Play Adult (10 trip) | 40.50 | 41.40 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|---------------------------------|--|---------------------------------------|------------------------------------|
| | Recreation Centre Casual Play Child (10 Trip) | 27.00 | 27.00 |
| | Team Building Activity (per person) | 4.20 | 4.30 |
| | Prog - Leagues Adult Netball/Volleyball | 650.00 | 670.00 |
| | Prog - Leagues Kids Basketball (term) | 350.00 | 360.00 |
| | Prog - Leagues Kids Mini ball/Volleyball (term) | 300.00 | 310.00 |
| | Pickleball Paddle Hire (premium) | - | 5.00 |
| 5.1.7 Marinas | Evans Bay Berth (annual) | 3,688.70 | 3,799.30 |
| | Evans Bay Berth (Sea Rescue Jetty) annual | 2,168.30 | 2,233.30 |
| | Evans Bay Boat Shed (8 to 11) annual | 1,453.20 | 1,496.80 |
| | Evans Bay Boat Shed (1 to 7, 12 to 32) annual | 2,903.30 | 2,990.40 |
| | Evans Bay Boat Shed (33 to 46) annual | 4,344.90 | 4,475.20 |
| | Evans Bay Dinghy Locker (annual) | 433.70 | 446.70 |
| | Evans Bay Live-Aboard fee (annual) | 1,320.90 | 1,360.50 |
| | Evans Bay Trailer Park (monthly) | 164.90 | 169.85 |
| | Evans Bay Non tenant use of breastwork | 88.20 | 90.00 |
| | Evans Bay Visitor Berth (daily) | 36.00 | 40.00 |
| | Boat Storage (abandoned boat/terminated licence) | NEW | 40.00 |
| | Clyde Quay Mooring (annual) | 1,579.20 | 1,626.50 |
| | Clyde Quay Boat Shed (1 to 13) (annual) | 3,311.70 | 3,411.00 |
| | Clyde Quay Boat Shed (14 to 27) (annual) | 2,982.00 | 3,071.40 |
| | Clyde Quay Boat Shed (28, 29) (annual) | 4,140.20 | 4,264.40 |
| | Clyde Quay Boat Shed (38B) (annual) | 2,389.80 | 2,461.40 |
| | Clyde Quay Boat Shed (38A to 42B, 48A, 48B) (annual) | 3,431.40 | 3,534.30 |
| | Clyde Quay Boat Shed (43A to 47B) (annual) | 3,976.40 | 4,095.60 |
| | Clyde Quay Dinghy Locker (annual) | 276.20 | 284.40 |
| | Clyde Quay Visitor berth (daily) | 36.00 | 40.00 |
| | Boat Pumpout Fee | 367.50 | 378.53 |
| | Officer time for service outside licence agreement | 105.00 | 105.00 |
| | Evans Bay Boat ramp parking/daily | 10.00 | 10.00 |
| 5.2.5 Community Centres & Halls | Community Group | 19.00 | 20.00 |
| | Commercial Event | 25.00 | 29.00 |
| | Private Event | 30.00 | 32.00 |
| | Commercial private | 42.00 | 50.00 |
| | Ngaio Town Hall Community groups - one off booking | 19.00 | 25.00 |
| | Ngaio Town Hall Commercial - one off booking | 25.00 | 35.00 |
| | Venue security check fee | 39.16 | 45.00 |
| | Venue security call out | 78.32 | 100.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|------------------|--|---------------------------------------|------------------------------------|
| 5.2.6 Cemeteries | 01/2A Ash Plot | 557.00 | 573.00 |
| | 01/2A Ash Plot Maintenance | 171.00 | 176.00 |
| | Arrangement Fee - No Funeral Director (Casket Interment/Cremation) | 158.00 | 165.00 |
| | Ash Beam - Plot, Beam, Maintenance | 669.00 | 689.00 |
| | Ash Collection Express - Overtime | 226.00 | 233.00 |
| | Ash Interment - Outside District | 499.00 | 514.00 |
| | Ash Interment - Overtime (Weekend) | 242.00 | 249.00 |
| | Ash Interment - Public Holiday Fee | 526.00 | 542.00 |
| | Ash Interment - Seaforth Plot | 187.00 | 193.00 |
| | Ash Interment - Soldiers Plot | 182.00 | 187.00 |
| | Ash Scatter | 84.00 | 86.00 |
| | Ash scatter outside district | 48.00 | 49.00 |
| | Ash Scatter - Overtime | 225.00 | 233.00 |
| | Copy of Ash Scatter - Unattended | 84.00 | 86.00 |
| | Ashes Interment | 187.00 | 193.00 |
| | Beam - Ash Beam | 180.00 | 185.00 |
| | Beam - Children | 180.00 | 185.00 |
| | Beam - Denominational/Lawn (Makara) | 200.00 | 206.00 |
| | Brass Council Engraved Plaque | 675.00 | 695.00 |
| | Bronze Lawn Plaque | 1,328.00 | 1,172.00 |
| | Bronze Memorial Only Niche Wall Plaque | 328.00 | 380.00 |
| | Bronze Memorial Plaque | 475.00 | 489.00 |
| | Bronze Memorial Plaque - Rose Garden/Seaforth | 452.00 | 609.00 |
| | Bronze Plaque - New Double Niche | 832.00 | 857.00 |
| | Bronze Plaque - New Single Niche | 539.00 | 555.00 |
| | Bronze Plaque - Old Single Niche | 371.00 | 380.00 |
| | Casket Interment - 0-12 months | 124.00 | 128.00 |
| | Casket Interment - 10 years and under | 158.00 | 163.00 |
| | Casket Interment - Denominational/Lawn | 730.00 | 752.00 |
| | Casket Interment - Indigent | 221.00 | 228.00 |
| | Casket Interment - Indigent (Outside District) | 164.00 | 169.00 |
| | Casket Interment - Natural Burial | 1,113.00 | 1,146.00 |
| | Casket Interment - Outside District | 1,240.00 | 1,277.00 |
| | Casket Interment - Overtime (Weekend) | 730.00 | 752.00 |
| | Casket Interment - Public Holiday Fee | 1,050.00 | 1,085.00 |
| | Casket Interment - Second Interment | 1,250.00 | 1,287.00 |
| | Casket Interment - Soldiers Plot | 678.00 | 698.00 |
| | Casket Interment - Stillborn | 98.00 | 101.00 |
| | Casket Interment (Infant) - Natural Burial | 556.50 | 573.00 |
| | Casket Interment After 3.15pm | 237.50 | 245.00 |
| | Cremation - Birth to 1 year | 79.00 | 81.00 |
| | Cremation - Committal Service | 961.00 | 990.00 |
| | Cremation - Delivery Only | 840.00 | 865.00 |
| | Cremation - Express Ash | 225.00 | 232.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | Cremation - Full Service | 1,024.00 | 1,055.00 |
| | Cremation - Indigent | 128.00 | 132.00 |
| | Cremation - Indigent (Outside District) | 164.00 | 169.00 |
| | Cremation - One to 10 years | 216.00 | 222.00 |
| | Cremation - Overtime (Weekend) | 396.00 | 408.00 |
| | Cremation - Public Holiday Fee | 719.00 | 740.00 |
| | Cremation - Stillborn | 74.00 | 76.00 |
| | Cremation - Viewing Casket Charge | 100.00 | 103.00 |
| | Cremation (Infant) - Public Holiday Fee | 360.00 | 371.00 |
| | Cremation After 3.15pm | 237.00 | 244.00 |
| | Chapel Hire - Casket Interment (Burials) | 227.00 | 234.00 |
| | Chapel Hire - Cremations elsewhere (1 Hr) | 271.00 | 279.10 |
| | Chapel Hire - Per 1/2 Hour | 220.00 | 227.00 |
| | Chapel Hire (per 1/2 hour) - After 3.15pm | 225.00 | 232.00 |
| | Chapel Hire (per 1/2 hour) - Overtime (Weekend) | 235.00 | 242.00 |
| | Chapel Hire - Full (See full service below) | 440.00 | 453.00 |
| | Disinterment - Ashes | 318.00 | 327.00 |
| | Disinterment - Casket | 2,142.00 | 2,206.00 |
| | Cleaning Chapels/Crematorium | 56.00 | 58.00 |
| | Concrete Breaking | 237.00 | 244.00 |
| | Concrete Cutting Floor | 295.00 | 304.00 |
| | Concrete Stand for Rosegarden size Plaque | 56.00 | 58.00 |
| | Core Drilling - Ash Interment | 261.00 | 269.00 |
| | Courier Fee | 20.00 | 23.00 |
| | Cremation - Bio/Tissue Delivery | 741.00 | 763.00 |
| | Cremation Certificate | 58.00 | 60.00 |
| | Deed Change | 84.00 | 87.00 |
| | Fee for Damage to Mats | 271.00 | 279.00 |
| | Film on Location Fee | 116.00 | 119.00 |
| | Foetal Tissue cremation | 74.00 | 76.00 |
| | Granite Book Seaforth (excl plaque) | 402.00 | 414.00 |
| | Granite Plaque for Book | 402.00 | 414.00 |
| | Grave Reuse - Per body | 1,680.00 | 1,730.00 |
| | High Pressure Cleaning | 59.00 | 61.00 |
| | Joint Interment | 158.00 | 163.00 |
| | Late Service Fee (All) | 58.00 | 70.00 |
| | Muslim Boards - Adult | 203.00 | 209.00 |
| | Muslim Boards - Infant | 110.00 | 113.00 |
| | New Ash Plots MÅkara | 2,450.00 | 2,523.50 |
| | Niche - Bronze New Double | 1,278.00 | 1,316.00 |
| | Niche - Bronze New Single | 1,114.00 | 1,147.00 |
| | Niche - Bronze Old Single | 966.00 | 995.00 |
| | Niche Placement/Removal (Ash) | 187.00 | 192.00 |
| | Penguin Book | 26.00 | 27.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|---------------------------------|---|---------------------------------------|------------------------------------|
| | Permit - Non Compliance | 81.00 | 83.00 |
| | Permit Fee | 102.00 | 105.00 |
| | Permit Fee - Babies | 59.00 | 61.00 |
| | Permit Fee - Rose Garden or Seaforth Only | 59.00 | 61.00 |
| | Photo Request | 16.00 | 16.00 |
| | Plaque - Polish | 37.00 | 38.00 |
| | Plaque - Subsequent Inscription | 261.00 | 269.00 |
| | Plaque Placement / Removal | 92.00 | 95.00 |
| | Plot Extra Depth (per 300mm) | 284.00 | 292.00 |
| | Plot Extra Width (per 300mm) | 215.00 | 221.00 |
| | Plot Maintenance - Ash Beam/Ash Circle | 180.00 | 185.00 |
| | Plot Maintenance - Babies | 287.00 | 296.00 |
| | Plot Maintenance - Denominational | 956.00 | 985.00 |
| | Plot Maintenance - Lawn | 645.00 | 664.00 |
| | Plot Maintenance - Natural Burial | 735.00 | 757.00 |
| | Plot Maintenance (Infant) - Natural Burial | 367.50 | 378.00 |
| | Plot Purchase - Ash Beam | 310.00 | 319.00 |
| | Plot Purchase - Babies Lawn | 407.00 | 419.00 |
| | Plot Purchase - Denominational Areas | 1,365.00 | 1,406.00 |
| | Plot Purchase - Lawn | 1,040.00 | 1,071.00 |
| | Plot Purchase - Lawn Stillborn Area | 47.00 | 48.00 |
| | Plot Purchase - Natural Burial | 1,586.00 | 1,633.00 |
| | Plot Purchase - Seaforth Garden | 1,103.00 | 1,136.00 |
| | Plot Purchase (Infant) - Natural Burial | 793.00 | 816.00 |
| | Plot Purchase Garden - Memorial | 585.00 | 602.00 |
| | Plot Search Charge (first 3 free) | 29.00 | 30.00 |
| | Probe Plot for Depth | 59.00 | 61.00 |
| | Temporary Grave Marker | 168.00 | 173.00 |
| | Vault Placement/Removal | 353.00 | 363.00 |
| | Plastic Bud Vase | 25.00 | 26.00 |
| | Plastic urn | 32.00 | 33.00 |
| | Trumpet Vase | 25.00 | 26.00 |
| | Urn - Wooden Adult | 165.00 | 173.00 |
| | Urn - Wooden Half Adult Size | 125.00 | 129.00 |
| | Urn - Wooden Infant | 70.00 | 72.00 |
| | Urn - Wooden Oblong (Rectangular) | 125.00 | 165.00 |
| | Mem Book Entries (per line - up to 4 lines) | 53.00 | 54.00 |
| | Mem Book Entries (per line - up to 8 lines) | 92.00 | 95.00 |
| | Mem Book Entries (two lines - name, date of death, age) | 105.00 | 108.00 |
| 5.3.3 Public Health Regulations | Gambling Permission | | |
| | Initial application & renewal | 158.50 | 161.50 |
| | Health Licencing & Inspection | | |
| | New food premises (1st yr set up) | 193.00 | 197.00 |
| | Pre-opening inspection (1 hour) | 193.00 | 197.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | Additional time per hour | 193.00 | 197.00 |
| | Verification fee - standard food control plan | 642.00 | 786.00 |
| | Verification fee - standard national programme | 321.00 | 393.00 |
| | Food control plan registration renewal fee (every year) | 97.00 | 99.00 |
| | National programme registration renewal fee (every second year) | 97.00 | 99.00 |
| | Significant changes | 193.00 | 197.00 |
| | Minor changes | 97.00 | 99.00 |
| | Voluntary suspension of operations | 97.00 | 99.00 |
| | Compliance Fees | | |
| | Issue of enforcement notice | 193.00 | 197.00 |
| | Application for review of outcome | 193.00 | 197.00 |
| | Statement of compliance | 97.00 | 99.00 |
| | Additional charges for time spent on site (per hour) | 193.00 | 197.00 |
| | Temporary Licence | | |
| | Temporary inspection fee for mobile food stalls, food stall fairs | 187.00 | 190.50 |
| | Annual Licence for registered premises | | |
| | Animal boarding | 330.00 | 336.50 |
| | Camping grounds | 330.00 | 336.50 |
| | Hairdressers | 167.00 | 170.50 |
| | Mortuaries/Funeral Directors | 198.00 | 202.00 |
| | Annual Licence | | |
| | Pools: commercial pools/spas | 319.00 | 325.50 |
| | Trade Waste associated with Food Licences | | |
| | Application fee - consent fee | 202.00 | 247.50 |
| | Annual consent fee - High risk | 2,421.50 | 2,470.00 |
| | Annual consent fee - Medium risk | 1,211.00 | 1,235.00 |
| | Annual consent fee - Low risk | 426.00 | 434.50 |
| | Annual consent fee - Minimal risk | 175.00 | 178.50 |
| | Initial application fee - Grease and Grit traps | 242.50 | 247.50 |
| | Grease traps: big dipper or passive | 175.00 | 178.50 |
| | Shared grease trap (per premises) | 90.00 | 92.00 |
| | Grease converter | 426.00 | 434.50 |
| | Monitoring (laboratory) charges | Actual cost - varies | Actual cost - varies |
| | Collection & Transport of Trade Waste | | |
| | Initial Application fee | 204.00 | 208.00 |
| | Charge after first hr (per hr) | 173.00 | 176.50 |
| | Annual Licence fee | 242.50 | 247.50 |
| | Processing fee (per hr or part thereof) | 173.00 | 176.50 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Sewage collection & disposal network fees | | |
| | Volume - Up to 100m3/day | 0.44 | 0.45 |
| | Volume - Between 100m3/day and 7000m3/day | 0.20 | 0.20 |
| | Volume - Above 7000m3/day | 1.35 | 1.37 |
| | BOD - Up to 3150kg/day | 0.46 | 0.47 |
| | BOD - Above 3150 kg/day | 1.01 | 1.04 |
| | Suspended Solids - Up to 1575kg/day | 0.45 | 0.46 |
| | Suspended Solids - Above 1575kg/day | 0.81 | 0.82 |
| | Litter Enforcement - Infringement fee for the disposal of waste on public or private land | | |
| | Depositing litter of less than 1 litre | | 100.00 |
| | Depositing litter from 1 to 20 litres | | 200.00 |
| | Depositing litter from 20 to 120 litres | | 300.00 |
| | Depositing litter of more than 120 litres | | 400.00 |
| | Pavement / Footpath Permissions | | |
| | Initial application | 236.00 | 240.50 |
| | Renewal | 119.00 | 121.50 |
| | Lease Fees - Central City (per m2) | 113.00 | 115.50 |
| | Lease Fees - Suburbs (per m2) | 73.00 | 74.50 |
| | Parklet permissions | | |
| | Initial application | 236.00 | 240.50 |
| | Renewal | 119.00 | 121.50 |
| | Lease Fees - Central City (per m2) | New | 115.50 |
| | Lease Fees - Suburbs (per m2) | New | 74.50 |
| | Alcohol Licencing - New Applications and Renewals , On Off, Club | | |
| | Very low risk | 486.00 | 595.00 |
| | Low risk | 805.00 | 985.50 |
| | Medium risk | 1,078.00 | 1,319.50 |
| | High risk | 2,351.00 | 2,877.50 |
| | Very high risk | 3,594.00 | 4,399.00 |
| | Alcohol Licencing - Special Licenses | | |
| | Large event | 759.00 | 929.00 |
| | Medium event | 273.00 | 334.00 |
| | Small event | 83.00 | 101.50 |
| | Alcohol Licencing - Late Notice Waivers for Specials and Renewal Applications | | |
| | 11-20 working days before event | 10% of fee | 10% of fee |
| | 10 working days or less | 20% of fee | 20% of fee |
| | Alcohol Licencing - Pre Application Meeting | | |
| | First meeting | Free of charge | Free of charge |
| | Subsequent meetings per hour | 100.00 | 122.50 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | Alcohol Licencing - Annual fee for New Applications and Renewals , On, Off Club | | |
| | Very low risk | 213.00 | 260.50 |
| | Low risk | 516.00 | 631.50 |
| | Medium risk | 835.00 | 1,022.00 |
| | High risk | 2,366.00 | 2,896.00 |
| | Very high risk | 3,898.00 | 4,771.00 |
| | Alcohol Licencing - Temporary Authority | | |
| | Application fee | 392.00 | 480.00 |
| | Alcohol Licencing - Public Notices | | |
| | Per notice | 150.00 | 183.50 |
| | Animal Control: Registration fees paid after 1 August - per animal | | |
| | Entire | 196.00 | 200.00 |
| | Neutered /spayed (with proof) | 142.00 | 145.00 |
| | Permission to keep more than 3 dogs | 41.00 | 42.00 |
| | Working dogs | 60.00 | 61.00 |
| | Working dogs (puppies) | 32.00 | 32.50 |
| | Dangerous Dog Entire | 294.00 | 300.00 |
| | Dangerous Dog Desexed | 213.00 | 217.50 |
| | Entire | 294.00 | 300.00 |
| | Desexed | 213.00 | 217.50 |
| | Accredited Dog Owner Entire | 294.00 | 300.00 |
| | Accredited Dog Owner Desexed | 213.00 | 217.50 |
| | Working Dogs | 90.00 | 92.00 |
| | Dangerous Dog Entire | 441.00 | 450.00 |
| | Dangerous Dog Desexed | 319.50 | 326.00 |
| | Accredited Dog Owners | | |
| | Accredited Dog Owner Application | 139.00 | 142.00 |
| | Accredited Dog Owner address change only | 87.00 | 88.50 |
| | Accredited Dog Owner annual registration | 70.00 | 71.50 |
| | Replacement of registration tag | 14.00 | 14.25 |
| | Puppies | | |
| | Puppies born July to December | 113.00 | 115.50 |
| | Puppies born January to June | 57.00 | 57.75 |
| | Late registration - Puppies born July to December | 213.00 | 217.50 |
| | Late registration - Puppies born January to June | 81.00 | 82.50 |
| | Imported Dogs and Puppies | | |
| | Desexed arrived July to December | 113.00 | 145.00 |
| | Desexed arrived January to June | 43.00 | 72.50 |
| | Entire arrived July to December | 155.00 | 196.00 |
| | Entire arrived January to June | 59.00 | 98.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | Adopted dogs and puppies (SPCA and HUHA) Fee | 39.00 | 40.00 |
| | Animal Control: Transferred Dogs | | |
| | July to December - Entire | 196.00 | 200.00 |
| | January to June - Entire | 98.00 | 100.00 |
| | July to December - Desexed | 142.00 | 145.00 |
| | January to June - Desexed | 71.00 | 72.50 |
| | Animal Control: Change of Ownership and New Dogs | | |
| | Dogs 12 months+, July to December, entire | 155.00 | 158.00 |
| | Dogs 12 months+, January to July, entire | 59.00 | 60.00 |
| | Dogs 12 months+, July to December, desexed | 113.00 | 115.50 |
| | Dogs 12 months+, January to July, desexed | 43.00 | 44.00 |
| | Impounding fees | | |
| | Seizure Fee | 150.00 | 153.00 |
| | First per animal | 115.00 | 117.50 |
| | Second impounding | 185.00 | 188.50 |
| | Third impounding | 246.00 | 251.00 |
| | Sustenance per day | 21.00 | 21.50 |
| | After hours callout | 33.00 | 33.50 |
| | Micro-chipping | 39.00 | 40.00 |
| | Dog Euthanisation | | |
| | Dog euthanisation - up to 20kg | 192.00 | 196.00 |
| | Dog euthanisation - between 21kg and 40kg | 238.00 | 243.00 |
| | Dog euthanisation - over 40kg | 286.00 | 291.50 |
| | Dog Walker | | |
| | New dog walker licence | 209.00 | 213.00 |
| | Dog walker licence renewal | 67.00 | 68.50 |
| | Animal Control: Infringements | | |
| | Wilful obstruction of Animal Control Officer | 750.00 | 750.00 |
| | Failure to supply information | 750.00 | 750.00 |
| | Failure to comply with bylaw | 300.00 | 300.00 |
| | Failure to comply with disqualification | 750.00 | 750.00 |
| | Fraudulent sale of dangerous dog | 500.00 | 500.00 |
| | Failure to comply with dangerous classification | 300.00 | 300.00 |
| | Failure to implant microchip | 300.00 | 300.00 |
| | False registration statement | 750.00 | 750.00 |
| | Failure to register dog | 300.00 | 300.00 |
| | Fraudulent attempt to procure discount | 500.00 | 500.00 |
| | Failure to advise change of ownership | 100.00 | 100.00 |
| | Failure to advise change of address | 100.00 | 100.00 |
| | Removal or swapping of disc | 500.00 | 500.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|---|--|---------------------------------------|------------------------------------|
| | Failure to keep dog confined | 200.00 | 200.00 |
| | Failure to keep dog under control | 200.00 | 200.00 |
| | Failure to use/carry a leash in public | 100.00 | 100.00 |
| | Failure to comply with noise abatement | 200.00 | 200.00 |
| | Dangerous dog unmuzzled in public | 300.00 | 300.00 |
| | Failure to comply with classification | 300.00 | 300.00 |
| 6.1.1 Urban planning & policy | Wellington Underground Asset Map | 169.05 | 172.00 |
| 6.2.1 Building control and facilitation | Customer Services | | |
| | Issued Building Consents Report | 101.00 | 103.00 |
| | Refund Processing Fee | 171.50 | 175.00 |
| | Time extension application fee (30 mins admin, 30 mins inspector). Any time spent over this initial time will be charged at the relevant hourly rate | 221.50 | 226.00 |
| | Time Extension Processing Fee - additional inspectors time, hourly rate | 271.50 | 277.00 |
| | Administration Fee - hourly rate | 171.50 | 175.00 |
| | Restricted building work check (per notification) | 86.50 | 88.00 |
| | Minor Works | | |
| | Drainage/Plumbing (val less than \$5,000)) residential detached | 510.00 | 659.00 |
| | Drainage/Plumbing (value less than \$5,000) commercial or multi-residential | 1,561.00 | 1,730.00 |
| | Insulation (value less than \$10,000) | 1,561.00 | 1,592.00 |
| | Structural (value less than \$10,000) | 1,561.00 | 1,592.00 |
| | Demolition Consent - 3 storeys or less | 877.50 | 895.00 |
| | Demolition Consent - greater than 3 storeys | 1,890.00 | 1,928.00 |
| | Free Standing Fireplace | 338.50 | 483.50 |
| | In-built fireplace | 712.50 | 865.50 |
| | Additional Inspection fee (per hour) | 271.50 | 277.00 |
| | Lodgement Fee | | |
| | All applications (except minor works) | 171.50 | 175.00 |
| | Amendment Lodging Fee for Building Consents | 127.50 | 130.00 |
| | Processing Fee | | |
| | Less than \$10,000 (Category 1) | 608.50 | 620.50 |
| | Less than \$10,000 (Category 2) | 946.00 | 965.00 |
| | Less than \$10,000 (Category 3) | 1,216.00 | 1,240.50 |
| | \$10,001 - \$20,000 (Category 1) | 1,351.50 | 1,378.50 |
| | \$10,001 - \$20,000 (Category 2) | 1,351.50 | 1,378.50 |
| | \$10,001 - \$20,000 (Category 3) | 1,351.50 | 1,378.50 |
| | \$20,001 - \$100,000 (Category 1) | 1,486.50 | 1,516.00 |
| | \$20,001 - \$100,000 (Category 2) | 1,486.50 | 1,516.00 |
| | \$20,001 - \$100,000 (Category 3) | 1,486.50 | 1,516.00 |
| | \$100,001 - \$500,000 (Category 1) | 1,621.50 | 1,654.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|---------------------------------------|
| | \$100,001 - \$500,000 (Category 2) | 2,432.50 | 2,481.00 |
| | \$100,001 - \$500,000 (Category 3) | 2,432.50 | 2,481.00 |
| | \$500,001 - \$1,000,000 (Category 1) | 3,782.50 | 3,858.00 |
| | \$500,001 - \$1,000,000 (Category 2) | 4,322.50 | 4,409.00 |
| | \$500,001 - \$1,000,000 (Category 3) | 4,862.50 | 4,960.00 |
| | \$1,000,000 + (Category 1) | 4,999.00 | 5,099.00 |
| | \$1,000,000 + (Category 2) | 4,999.00 | 5,099.00 |
| | \$1,000,000 + (Category 3) | 4,999.00 | 5,099.00 |
| | for each \$500,000 or part thereof over \$1,000,000 | 1,284.00 | 1,309.50 |
| | Assessment of alternative plans and specifications (To obtain pre-approval for possible product substitutions or alternative plans) - per hour | New | 277.00 |
| | Request for Information "RFI" Fee (to review additional information), charge per additional hour of officer re-assessment time. | 271.50 | 277.00 |
| | Processing fee - for Fast Track Consents | | |
| | Fast Track - consents only - issued within 10 days (criteria applies, and applications will only be accepted on a case-by-case basis) | 2 x consent approval charges | 2 x consent approval charges |
| | Fast Track - consents only - issued within 5 days (criteria applies, and applications will only be accepted on a case-by-case basis). | 3 x consent approval charges | 3 x consent approval charges |
| | Multi proof consent | | |
| | Lodgement fee | 171.50 | 175.00 |
| | Plan check - est 3 hours | 811.50 | 831.00 |
| | Additional time per hour | 271.50 | 277.00 |
| | Code Compliance Certificate | | |
| | Code Compliance Certificate (for Category 1 applications) | 171.50 | 175.00 |
| | Code Compliance Certificate (for Category 2 applications) | 171.50 | 175.00 |
| | Code Compliance Certificate (for Category 3 applications) | 215.00 | 219.50 |
| | District Plan Check Fee | | |
| | Building consents with a project value of less than \$20,000 (Initial charge for 30mins, then additional charges apply per 30 minutes of processing time above this) | 135.00 | 137.50 |
| | Building consents with a project value of \$20,001 or over (Initial charge for 1st | 261.50 | 266.50 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | hour, then additional charges apply per hour of processing time above this) | | |
| | Additional hours - per hour | 261.50 | 266.50 |
| | Building Inspections | | |
| | Hourly charge: the initial payment is based on estimate of inspections required. The final charges are based on actual time. | 271.50 | 277.00 |
| | Structural Check & Additional Charges | | |
| | Residential 1, 2 and 3 structural work (on plan reviews) Deposit of 3 hours | 727.50 | 1,247.00 |
| | Commercial 1 structural work (on plan reviews) Deposit of 4 hours | 970.00 | 1,662.00 |
| | Commercial 2 and 3 structural work (on plan reviews) Deposit of 5 hours | 1,212.50 | 2,078.50 |
| | Residential 1, 2 and 3 structural work (for amended plans) Deposit of 2 hour | 485.00 | 831.50 |
| | Commercial 1 and 2 structural work (for amended plans) Deposit for 2 hours | 485.00 | 831.50 |
| | Commercial 3 structural work (for amended plans) Deposit for 3 hours | 727.50 | 1,247.00 |
| | Hourly Charge for Engineers (including internal overheads), over and above deposit | 407.50 | 415.50 |
| | Hourly charge for Contract Management, over and above deposit | 232.50 | 237.00 |
| | An additional deposit of 2.5 hours for all levels of buildings requiring structural checking not supported by a producer statement from a Chartered Professional Engineer | 1,212.50 | 1,237.00 |
| | Consent suspend fee (to review additional information) – per additional hour of Engineer reassessment time, all | 407.50 | 415.50 |
| | Vehicle Access | | |
| | Plan check linked to a building consent or resource consent | 522.50 | 533.00 |
| | Received independently (small) | 530.00 | 540.50 |
| | Received independently (multiple) | 892.50 | 910.50 |
| | Initial inspection fee | 261.50 | 266.50 |
| | Vehicle crossing inspection fee over 1hr | 261.50 | 266.50 |
| | Compliance Schedule | | |
| | New compliance schedule (linked with Building Consent). This is the minimum charge (based on one hour of processing), additional charges will apply for time taken over | 406.50 | 414.50 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | this, at \$277.00 per hour for additional hours | | |
| | Additional charge per hour for new compliance schedule (linked with Building Consent) | 271.50 | 277.00 |
| | Alterations and amendments to compliance schedule (linked to building consent or application for amendment to CS Form 11) will be charged on a time-taken basis at the per hour rate of officer time. | 271.50 | 277.00 |
| | Minor compliance schedule amendments - change of owner/ agent, minor changes to Compliance Schedule requested by owner/ agent. This is the minimum charge (based on 15 min of processing). Additional charges will apply for time taken over this. | 69.00 | 70.50 |
| | Health Assessment | | |
| | Building consent for food premises - base fee | 431.50 | 440.00 |
| | Additional charge for processing time in excess of two hours | 261.50 | 266.50 |
| | Trade Waste Management | | |
| | Assessment of building consent including trade waste element | 223.50 | 228.00 |
| | Record of Title Change Lodgement | | |
| | Processing time per hour | 271.50 | 277.00 |
| | Preparation of legal documents (covers first two hours of processing time) | 511.00 | 521.00 |
| | Disbursement of legal costs for registering certificates against titles | Actual Cost | Actual Cost |
| | S77 building over two or more allotments - legal costs | Actual Cost | Actual Cost |
| | S72 land subject to hazards - LINZ lodgement | Actual Cost | Actual Cost |
| | Certificate of Public Use (CPU) | | |
| | Initial fee (includes 1 hour processing time) | 271.50 | 277.00 |
| | Processing time over 1 hour | 271.50 | 277.00 |
| | Lodgement fee | 127.50 | 130.00 |
| | Amended Plan | | |
| | Initial fee (includes 1 hour processing time) | 271.50 | 277.00 |
| | Processing time over 1 hour and RFI's per hour | 271.50 | 277.00 |
| | Lodgement fee | 127.50 | 130.00 |
| | PIM (if lodged with building consent) | | |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|---------------------------------------|
| | PIM ONLY - single residential dwelling including accessory buildings | 676.00 | 689.50 |
| | PIM ONLY - other | 811.50 | 827.50 |
| | Certificates of Acceptance - Urgent Work | | |
| | Lodgement fee | 171.50 | 175.00 |
| | Less than \$10,000 (Category 1) | 1,149.00 | 1,172.00 |
| | Less than \$10,000 (Category 2) | 1,486.50 | 1,516.00 |
| | Less than \$10,000 (Category 3) | 1,757.50 | 1,792.50 |
| | \$10,001 - \$20,000 (Category 1) | 1,891.00 | 1,929.00 |
| | \$10,001 - \$20,000 (Category 2) | 1,891.00 | 1,929.00 |
| | \$10,001 - \$20,000 (Category 3) | 1,891.00 | 1,929.00 |
| | \$20,001 - \$100,000 (Category 1) | 2,567.50 | 2,619.00 |
| | \$20,001 - \$100,000 (Category 2) | 2,567.50 | 2,619.00 |
| | \$20,001 - \$100,000 (Category 3) | 2,567.50 | 2,619.00 |
| | \$100,001 - \$500,000 (Category 1) | 2,702.50 | 2,756.50 |
| | \$100,001 - \$500,000 (Category 2) | 3,511.50 | 3,581.50 |
| | \$100,001 - \$500,000 (Category 3) | 3,511.50 | 3,581.50 |
| | \$500,001 - \$1,000,000 (Category 1) | 4,862.50 | 4,960.00 |
| | \$500,001 - \$1,000,000 (Category 2) | 5,402.50 | 5,510.50 |
| | \$500,001 - \$1,000,000 (Category 3) | 5,944.00 | 6,063.00 |
| | \$1,000,000 + (Category 1) | 6,077.50 | 6,199.00 |
| | \$1,000,000 + (Category 2) | 6,077.50 | 6,199.00 |
| | \$1,000,000 + (Category 3) | 6,077.50 | 6,199.00 |
| | for each \$500,000 or part thereof over \$1,000,000 | 1,284.00 | 1,309.50 |
| | Consent Suspend Fee (to review additional information), charge per additional hour of officer re-assessment time. | 271.50 | 277.00 |
| | Certificates of Acceptance - Non Urgent Work | | |
| | Lodgement fee | 495.00 | 505.00 |
| | Less than \$10,000 (Category 1) | 3,329.50 | 3,396.00 |
| | Less than \$10,000 (Category 2) | 4,307.00 | 4,393.00 |
| | Less than \$10,000 (Category 3) | 5,092.00 | 5,194.00 |
| | \$10,001 - \$20,000 (Category 1) | 5,482.00 | 5,591.50 |
| | \$10,001 - \$20,000 (Category 2) | 5,482.00 | 5,591.50 |
| | \$10,001 - \$20,000 (Category 3) | 5,482.00 | 5,591.50 |
| | \$20,001 - \$100,000 (Category 1) | 7,439.50 | 7,588.50 |
| | \$20,001 - \$100,000 (Category 2) | 7,439.50 | 7,588.50 |
| | \$20,001 - \$100,000 (Category 3) | 7,439.50 | 7,588.50 |
| | \$100,001 - \$500,000 (Category 1) | 7,831.50 | 7,988.00 |
| | \$100,001 - \$500,000 (Category 2) | 10,177.50 | 10,381.00 |
| | \$100,001 - \$500,000 (Category 3) | 10,177.50 | 10,381.00 |
| | \$500,001 - \$1,000,000 (Category 1) | 14,092.00 | 14,374.00 |
| | \$500,001 - \$1,000,000 (Category 2) | 15,659.50 | 15,972.50 |
| | \$500,001 - \$1,000,000 (Category 3) | 17,225.50 | 17,570.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | \$1,000,000 + (Category 1) | 17,615.50 | 17,968.00 |
| | \$1,000,000 + (Category 2) | 17,615.50 | 17,968.00 |
| | \$1,000,000 + (Category 3) | 17,615.50 | 17,968.00 |
| | for each \$500,000 or part thereof over \$1,000,000 | 3,851.50 | 3,928.50 |
| | Consent Suspend Fee (to review additional information), charge per additional hour of officer re-assessment time. | 407.00 | 415.00 |
| | Building Warrant of Fitness | | |
| | Independent Qualified Person (IQP) Registration Fee (New & Renewal) | 271.50 | 277.00 |
| | Additional charge for each new competency registered | 127.50 | 130.00 |
| | Building Warrant of Fitness - Annual Certificate. This is the base charge for 1 specified system. Additional charges will apply for time over 0.5 hours | 136.50 | 139.00 |
| | Building Warrant of Fitness - Annual Certificate. This is the base charge for 2 - 10 specified systems. Additional charges will apply for time taken over 1 hour | 271.50 | 277.00 |
| | Building Warrant of Fitness - Annual Certificate. This is the base charge for 11+ specified systems. Additional charges will apply for time taken over 1.5 hours | 406.50 | 414.50 |
| | Additional charge per hour for processing Annual Certificate, where processing time exceeds that allowed for in the base charge. | 271.50 | 277.00 |
| | Building Warrant of Fitness Inspection (per hour) | 271.50 | 277.00 |
| | BWOF Audit 1 specified system | 271.50 | 277.00 |
| | BWOF Audit 2-10 specified systems | 541.50 | 552.50 |
| | BWOF Audit 11+ specified systems | 811.50 | 827.50 |
| | Swimming Pools | | |
| | Pool fencing inspection per hour. | 271.50 | 277.00 |
| | Review of IQPI Independently Qualified Pool Inspector audit report | 86.50 | 88.00 |
| | Special Activity and Monitoring - Hourly charge for officer time considering proposals and monitoring compliance | 261.50 | 277.00 |
| | Notification of Change of Use | | |
| | Lodgement Fee | 171.50 | 175.00 |
| | Initial fee (includes 2 hours processing) | 522.50 | 554.00 |
| | Processing over 2 hours - per hour | 261.50 | 277.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|--|---------------------------------------|------------------------------------|
| | SIMPLI Online Application Fee | | |
| | SIMPLI Online Application Fee - Includes building consent applications, amended plan applications, or Project Information Memorandum applications (PIMS) | 51.75 | 51.75 |
| | Accreditation Levy | | |
| | Accreditation Levy - per \$1000 of project value | 0.50 | 0.50 |
| | Levys collected on behalf of other agencies | | |
| | MBIE Levy - \$1.75 per \$1000 for project values of \$65000 & above | 1.75 | 1.75 |
| | MBIE Levy Commission - 3% of levy collected retained by Council | 3% | 3% |
| | BRANZ Levy - \$1.00 per \$1000 for project values of \$20,000 & above | 1.00 | 1.00 |
| | BRANZ Levy Commission - 3% of levy collected retained by Council | 3% | 3% |
| | LIMs and Information Services | | |
| | LIMs : Residential | 552.50 | 563.50 |
| | Fast track fee – single residential properties: (case by case) | 276.50 | 282.00 |
| | LIMs: Non-residential Base Fee | 1,289.00 | 1,315.00 |
| | LIMs : Per hour after 7 hrs | 171.50 | 175.00 |
| | Fast track fee – multi-residential properties: (case by case) | 414.00 | 422.50 |
| | Fast track fee – commercial properties: (case by case) | 645.00 | 658.00 |
| | Property Reports: Residential 1-2 units | 257.50 | 262.50 |
| | Property Reports: Multi-residential 3-8 unit property | 376.50 | 384.00 |
| | Property Reports: Multi-residential 8+ unit property | 400.00 | 408.00 |
| | Refunds issued if cancelled - Within 1 working day | 310.50 | 316.50 |
| | Refunds issued if cancelled - Between 1 and 3 working days | 235.50 | 240.00 |
| | Refunds issued if cancelled - After 3 working days | 135.25 | 138.00 |
| | Development Contribution Administration Costs | | |
| | Initial Fee for a special assessment, reconsideration or objection | 1,400.00 | 1,428.00 |
| | Additional processing hours (per hour) – DC officer /advisors | 261.50 | 266.50 |
| | Disbursements | Variable - based on actual cost | Variable - based on actual cost |
| | Resource Consent Fees | | |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|--|---|---------------------------------------|------------------------------------|
| 6.2.2 Development control and facilitation | Initial application fee s226 | 1,043.50 | 1,064.50 |
| | Pre-application meetings: planner / expert / compliance officer (charge per hour). | 261.50 | 266.50 |
| | Non-notified resource consent: land use | 2,776.50 | 3,397.00 |
| | Application Fees - Boundary activities - deposit fee | 782.50 | 918.50 |
| | Application Fees - Marginal or temporary activities | 522.50 | 651.00 |
| | Application Fees - Other Approvals - Existing use certificate (s139A) | 1,750.00 | 1,785.00 |
| | Non-notified resource consent: subdivision | 3,364.00 | 4,182.00 |
| | Non-notified resource consent: subdivision and land use | 4,541.50 | 7,140.00 |
| | Limited notified resource consent: subdivision and/ or land use | 14,129.00 | 19,380.50 |
| | Fully notified resource consent: subdivision and/ or land use or Private Plan Change and Notice of Requirements | 26,910.00 | 32,640.00 |
| | - Change or cancellation of conditions (s127); | 1,750.00 | 2,448.00 |
| | All other approvals including: - Non-notified consent application for earthworks only; - Outline plan approval; - Certificate of Compliance; - Extension of time (s125); - Consents notices (s221); - Amalgamations (s241); - Easements (s243), Right of Way or similar - up to 6 hrs planner / advisor, 1 hr admin, \$55 disbursements | 1,750.00 | 1,812.50 |
| | Outline Plan waiver | 505.00 | 1,020.50 |
| | Certificates: Town Planning, Sale of Liquor, Overseas Investments, LMVD - up to 2 hrs planner / advisor, 1 hr admin | 357.50 | 364.50 |
| | Premium applications - non-notified consents only, issued within five working days (conditions apply, and applications will only be accepted on a case-by-case basis). | 3 x normal fee | 3 x normal fee |
| | Premium applications - non-notified consents only, issued within ten working days (conditions apply, and applications | 2 x normal fee | 2 x normal fee |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| | will only be accepted on a case-by-case basis). | | |
| | Additional Charges | | |
| | Cost of all disbursements i.e.: venue hire, photocopying, catering, postage, public notification | Variable - based on actual cost | Variable - based on actual cost |
| | Specialist consultant report (including consultant planners) | Variable - based on actual cost | Variable - based on actual cost |
| | Independent Commissioners | Variable - based on actual cost | Variable - based on actual cost |
| | All consents & Private Plan Changes: additional processing hours (per hour) - planner/advisor /compliance officer | 261.50 | 266.50 |
| | All consents & Private Plan Changes: additional processing hours (per hour) - administrative officer | 152.50 | 155.50 |
| | Bylaw Application | | |
| | Applications relating to signs (e.g. Commercial Sex Premises) up to six hours | 1,514.00 | 1,544.50 |
| | Compliance Monitoring | | |
| | Monitoring Compliance of Resource Consents: subdivision or land use - minimum of one hour then based on actual time after that. | 261.50 | 266.50 |
| | Monitoring Administration per hour rate administrative officer. | 152.50 | 155.50 |
| | Cost of disbursements, e.g. materials, consultant investigations | Variable - based on actual cost | Variable - based on actual cost |
| | Additional hours (per hour) | | |
| | - planner / expert / compliance officer | 261.50 | 266.50 |
| | - administrative officer | 152.50 | 155.50 |
| | Subdivision Certification | | |
| | Below are minimum fees. Charges will be based on actual time if over and above that at the following hourly rate | 261.50 | 266.50 |
| | Stage certification: each stage for s223, s224(f), s226 etc up to 2 hours, | 522.50 | 533.00 |
| | Combination of two or more Stage certifications: s223, s224(f), s226 etc - up to 6 hours, | 1,514.00 | 1,600.00 |
| | Certification s224 - up to 6 hours | 1,514.00 | 1,600.00 |
| | All other RMA, Building Act, Unit Titles Act and LGA certificates, legal documents etc - up to two hours (disbursements charged separately) | 522.50 | 533.00 |
| | Bonds: each stage of preparation or release - up to 2 hrs | 522.50 | 533.00 |

| Activity Group | Name of Fee | LTP 24/25 Fee (\$) (previous year) | Proposed fees change AP 25/26 (\$) |
|----------------|---|---------------------------------------|------------------------------------|
| 7.2.1 Parking | Electric Vehicle Charger End User Charge- Kilbirnie Recreation Centre | 25c per kWh & 15c per minute | \$0.40-\$0.90 per kWh |
| | Tory St Carpark - Earlybird | \$18.00 | \$19.00 |
| | Tory St Carpark - Nights & Weekends Max | \$10.00 | \$11.00 |
| | Tory St Carpark - Monthly Reserved | \$399.00 | \$406.00 |
| | Tory St Carpark - Monthly Unreserved | \$330.00 | \$336.00 |
| | Tory St Carpark - Hourly Rate - Weekdays | \$5.00 | \$5.50 |
| | Tory St Carpark -Hourly Rate - Weekends & nights | \$3.00 | \$3.50 |
| | Clifton - Daily Rate | \$24.00 | \$25.00 |
| | Clifton - Monthly Reserved - Kumutoto | \$295.00 | \$300.00 |
| | Clifton - Monthly Reserved - South | \$330.00 | \$336.00 |
| | Clifton - Monthly Reserved - Terrace & Downer | \$410.00 | \$418.00 |
| | Clifton - Monthly Reserved - Covered | \$440.00 | \$448.00 |
| | Clifton Hourly Rate - Weekdays | \$5.00 | \$5.50 |
| | Clifton Hourly Rate - Weekends & nights | \$3.00 | \$3.50 |
| | On street Hourly Rate - Weekdays | \$5.00 | \$5.00 |
| | On street Hourly Rate - Weekends | \$3.00 | \$3.00 |
| | Coupon Carpark - Daily | \$18.00 | \$18.50 |
| | Coupon Carpark - Monthly | \$300.00 | \$306.00 |
| | Resident Parking Permit | \$195.00 | \$199.00 |
| | Trade Coupons - Full Day | \$50.00 | \$51.00 |
| | Trade Coupons – Half Day | \$25.00 | \$25.50 |
| | Trade Coupons - Weekend | \$30.00 | \$31.00 |
| | Trade Coupons - Single Day Suburban | \$18.00 | \$18.50 |
| | Coupon Exemption Permits | \$120.00 | \$122.50 |

DECISION REGISTER UPDATES AND UPCOMING REPORTS

Kōrero taunaki | Summary of considerations

Purpose

1. This report provides an update on which previous decisions have been implemented and which are still outstanding. It also provides a list of items scheduled to be considered at the next two meetings (hui).

Strategic alignment

2. N/A. This report is considered at every ordinary meeting and assists in monitoring progress.

| | |
|------------|---|
| Author | Leteicha Lowry, Senior Democracy Advisor |
| Authoriser | Andrea Reeves, Chief Strategy and Finance Officer |

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information.

Whakarāpopoto | Executive Summary

Decision register updates

3. A full list of decisions, with a status and staff comments, is available at all times on the Council website. Decisions where work is still in progress, or was completed since the last version of this report can be viewed at this link:
<https://meetings.wellington.govt.nz/your-council/decision-register?UpdatedSinceLastMeeting=true&CommitteeName=K%C5%8Drau+T%C5%8Dt%C5%8Dp%C5%AB+%7C+Long-term+Plan%2C+Finance%2C+and+Performance+Committee%2BP%C5%ABroro+Tahua+%7C+Finance+and+Performance+Committee%2BP%C5%ABroro+Maherehere+%7C+Annual+Plan+%7C+Long-Term+Plan+Committee>
4. If members have questions about specific resolutions, the best place to ask is through the written Q&A process.
5. This body passed 7 resolutions at the last meeting. All 7 are now complete.
6. 28 in progress resolutions were carried forward from previous reports. 1 is now complete and 27 are still in progress.

Upcoming reports

7. The following items are scheduled to go to the next two hui:
8. Rāapa, 4 Pīpiri 2025 (Wednesday, 4 June 2025):

- 2024-34 Long-term Plan Quarterly 3 Performance Report (Chief Strategy & Finance Officer).
- Te Toi Mahana Quarterly Report (Chief Infrastructure Officer).
- Council Controlled Organisation Q3 Reports (Chief Economic & Engagement Officer).
- Council Controlled Organisations Board Appointments (Chief Economic & Engagement Officer).

9. Rāapa, 25 Pīpiri 2025 (Wednesday, 25 June 2025):

- Council Controlled Organisation Statements of Intent FY25/26 (Chief Economic & Engagement Officer).
- Disaster Resilience Fund: fund design decisions (Chief Strategy & Finance Officer).
- Council Controlled Organisations Board Appointments (Chief Economic & Engagement Officer).
- 2025-26 Annual Plan and Long-term Plan Amendment - Adoption recommendation to Committee (Chief Strategy & Finance Officer).
- Ratepayer Assistance Scheme (Chief Strategy & Finance Officer).

Takenga mai | Background

10. The purpose of the decisions register is to ensure that all resolutions are being actioned over time. It does not take the place of performance monitoring or full updates. A resolution could be made to receive a full update report on an item, if desired.
11. Resolutions from relevant decision-making bodies in previous trienniums are also included.
12. Elected members can view public excluded clauses on the Council website:
<https://meetings.wellington.govt.nz/your-council/decision-register>.
13. The upcoming reports list is subject to change on a regular basis.

Attachments

Nil

4. Public Excluded

Recommendation

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Pursuant to the provisions of the Local Government Official Information and Meetings Act 1987, exclude the public from the following part of the proceedings of this meeting namely:

| General subject of the matter to be considered | Reasons for passing this resolution in relation to each matter | Ground(s) under section 48(1) for the passing of this resolution |
|---|--|---|
| 4.1 Proposed Sale of Ground Lease - 68 Jervois Quay | <p>7(2)(b)(ii) The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.</p> <p>7(2)(i) The withholding of the information is necessary to enable the local authority to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).</p> | <p>s48(1)(a) That the public conduct of this item would be likely to result in the disclosure of information for which good reason for withholding would exist under Section 7.</p> |

2. Direct officers to consider the release of publicly excluded information that can be publicly released following the hui.