

Absolutely Positively
Wellington City Council

Me Heke Ki Pōneke

Ordinary Meeting of Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee Rārangi Take | Agenda

9:30 am Rāapa, 15 Haratua 2024
9:30 am Wednesday, 15 May 2024
Ngake (16.09), Level 16, Tahiwī
113 The Terrace
Pōneke | Wellington



MEMBERSHIP

Mayor Whanau
Deputy Mayor Foon
Councillor Abdurahman
Councillor Apanowicz (Deputy Chair)
Councillor Brown
Councillor Calvert
Councillor Chung
Councillor Free
Pouiwi Hohaia
Pouiwi Kelly
Councillor Matthews (Chair)
Councillor McNulty
Councillor O'Neill
Councillor Pannett
Councillor Randle
Councillor Rogers
Councillor Wi Neera
Councillor Young

Have your say!

You can make a short presentation to the Councillors, Committee members, Subcommittee members or Community Board members at this meeting. Please let us know by noon the working day before the meeting. You can do this either by phoning 04-499-4444, emailing public.participation@wcc.govt.nz, or writing to Democracy Services, Wellington City Council, PO Box 2199, Wellington, giving your name, phone number, and the issue you would like to talk about. All Council and committee meetings are livestreamed on our YouTube page. This includes any public participation at the meeting.

AREA OF FOCUS

The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee has responsibility for:

- 1) Long-term planning and annual planning.
- 2) Financial and non-financial performance oversight in relation to the long-term plan and annual plan.
- 3) Financial oversight.
- 4) Procurement policy.
- 5) Non-strategic asset investment and divestment as provided for through the long-term plan (recommending to Council where matters are not provided for in the long-term plan).
- 6) Council-controlled Organisation oversight and performance.
- 7) Council-controlled Organisation director review and appointments.
- 8) WellingtonNZ oversight and performance.
- 9) Approve asset management plans.

To read the full delegations of this committee, please visit wellington.govt.nz/meetings.

Quorum: 9 members

TABLE OF CONTENTS

15 MAY 2024

Business	Page No.
1. Meeting Conduct	7
1.1 Karakia	7
1.2 Apologies	7
1.3 Conflict of Interest Declarations	7
1.4 Confirmation of Minutes	7
1.5 Items not on the Agenda	7
1.6 Public Participation	8
2. General Business	9
2.1 Deputy Mayor travel to Singapore to attend World Cities Summit	9
2.2 Quarter 3 Performance Report	51
2.3 CCO 23/24 Quarter 3 Report	133
2.4 Actions Tracking and Forward Programme	181
3. Public Excluded	187
3.1 CCO & CO Board Appointments	

1. Meeting Conduct

1.1 Karakia

The Chairperson will open the meeting (hui) with a karakia.

Whakataka te hau ki te uru,	Cease oh winds of the west
Whakataka te hau ki te tonga.	and of the south
Kia mākinakina ki uta,	Let the bracing breezes flow,
Kia mātaratara ki tai.	over the land and the sea.
E hī ake ana te atākura.	Let the red-tipped dawn come
He tio, he huka, he hauhū.	with a sharpened edge, a touch of frost,
Tihei Mauri Ora!	a promise of a glorious day

At the appropriate time, the following karakia will be read to close the hui.

Unuhia, unuhia, unuhia ki te uru tapu nui	Draw on, draw on
Kia wātea, kia māmā, te ngākau, te tinana,	Draw on the supreme sacredness
te wairua	To clear, to free the heart, the body
I te ara takatū	and the spirit of mankind
Koia rā e Rongo, whakairia ake ki runga	Oh Rongo, above (symbol of peace)
Kia wātea, kia wātea	Let this all be done in unity
Āe rā, kua wātea!	

1.2 Apologies

The Chairperson invites notice from members of apologies, including apologies for lateness and early departure from the hui, where leave of absence has not previously been granted.

1.3 Conflict of Interest Declarations

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

1.4 Confirmation of Minutes

There are no minutes to be confirmed at this hui.

1.5 Items not on the Agenda

The Chairperson will give notice of items not on the agenda as follows.

Matters Requiring Urgent Attention as Determined by Resolution of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

The Chairperson shall state to the hui:

1. The reason why the item is not on the agenda; and
2. The reason why discussion of the item cannot be delayed until a subsequent hui.

The item may be allowed onto the agenda by resolution of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

Minor Matters relating to the General Business of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee.

The Chairperson shall state to the hui that the item will be discussed, but no resolution, decision, or recommendation may be made in respect of the item except to refer it to a subsequent hui of the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee for further discussion.

1.6 Public Participation

A maximum of 60 minutes is set aside for public participation at the commencement of any hui of the Council or committee that is open to the public. Under Standing Order 31.2 a written, oral, or electronic application to address the hui setting forth the subject, is required to be lodged with the Chief Executive by 12.00 noon of the working day prior to the hui concerned, and subsequently approved by the Chairperson.

Requests for public participation can be sent by email to public.participation@wcc.govt.nz, by post to Democracy Services, Wellington City Council, PO Box 2199, Wellington, or by phone at 04 499 4444 and asking to speak to Democracy Services.

2. General Business

DEPUTY MAYOR TRAVEL TO SINGAPORE TO ATTEND WORLD CITIES SUMMIT

Kōrero taunaki | Summary of considerations

Purpose

1. This report requests approval by the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee (the Committee) for the Deputy Mayor to attend the World Cities Summit in Singapore and the Lee Kuan Yew World City Prize ceremony to receive a Special Mention prize for Wellington.

Strategic alignment with community wellbeing outcomes and priority areas

Aligns with the following strategies and priority areas:

- Sustainable, natural eco city
- People friendly, compact, safe and accessible capital city
- Innovative, inclusive and creative city
- Dynamic and sustainable economy
- Functioning, resilient and reliable three waters infrastructure
- Affordable, resilient and safe place to live
- Safe, resilient and reliable core transport infrastructure network
- Fit-for-purpose community, creative and cultural spaces
- Accelerating zero-carbon and waste-free transition
- Strong partnerships with mana whenua

Strategic alignment with priority objective areas from Long-term Plan 2021–2031

Relevant Previous decisions

Outline relevant previous decisions that pertain to the decision being considered in this paper.

Significance

The decision is rated low significance in accordance with schedule 1 of the Council's Significance and Engagement Policy.

Financial considerations

- Nil
- Budgetary provision in Annual Plan / Long-term Plan
- Unbudgeted \$X

Risk

- Low
- Medium
- High
- Extreme

Author	Gerald Blunt, Principal Advisor Design Strategy
Authoriser	Vida Christeller, Manager City Design Liam Hodgetts, Chief Planning Officer

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information
2. Agree to the Deputy Mayor travelling to Singapore to attend the World Cities Summit from Sunday 2 June to Wednesday 5 June 2024 and receive a Special Mention prize on behalf of Wellington from the Lee Kuan Yew World City Prize organisation.
3. Note the Deputy Mayor will be accompanied by 1-2 officers.
4. Note the costs for travel, including flights and accommodation of up to \$14,000, will be met by the Lee Kuan Yew World City Prize organisation.

Whakarāpopoto | Executive Summary

2. Wellington was shortlisted for the 2024 Lee Kuan Yew World City Prize, being one of five finalist cities considered. Wellington has received a Special Mention, as have Cape Town, Melbourne and Rio De Janeiro. Mexico City was the overall winner.
Takenga mai | Background
3. Wellington was nominated by the Biophilic Cities Network for the Lee Kuan Yew City Prize in July 2023. The nomination focused on the long-term work Wellington has been undertaking in integrating nature into the city, and highlighted three demonstration projects, Zealandia Te Māra a Tāne, Predator Free Wellington, and Maunga Mākara Pahikara - Mākara Peak Mountain Bike Park.
4. The nomination was successful and Wellington proceeded to Stage B, which included a detailed submission, which WCC officers helped develop (appendix A). As part of the nomination, we were asked how we delivered on the following criteria:
 - Leadership and governance
 - Creativity and innovation
 - Replicability
 - Impact on urban initiatives implemented
 - Sustainability of the transformation
 - Integration of plans
5. The submission looked at the holistic transformation of Te-Whanganui-a-Tara over a thirty-year period, and how the city is building on these initiatives into the future. It charts the reinforcement and growth of the natural environment to support this transformation.
6. Wellington's submission emphasised the creation of liveable, vibrant and sustainable urban communities within a quality built environment that all sits in harmony with the natural environment of the city. It was noted that the relationship with the natural environment is a key strength of growing sustainable development in Wellington.
7. It built on Wellington City Council's declaration of a State of Climate and Ecological Emergency in 2019 and the adoption of Te Atakura – Wellington's blueprint for a Zero Carbo Capital, which both built on the 2007 and 2010 Climate Action Plans.
8. The submission template requested information on the roles of past and present city leaders, city strategies, how the city is dealing with climate change as well as more detail on the three demonstration projects.

9. The three nominated demonstration projects purposely focus on the natural environment as part of the foundation of Te-Whanganui-a-Tara's identity. They also demonstrate values important to Māori, public-private governance partnerships, community involvement, a unique urban liveability, tourism and city beautification. The re-indigenisation of flora, the growth of native bird life in an urban environment are world leading initiatives.
10. This submission was successful, and Wellington was short listed as one of up to five cities across the world. The outcome was that the nominating committee visited Wellington from Singapore in late October to seek further information and clarification. They met with the Mayor, officials, representatives of the demonstration projects and other third parties.

Kōrerorero | Discussion

11. The biennial World Cities Summit is a platform for government leaders and industry experts to address liveable and sustainable city challenges, share integrated urban solutions and forge new partnerships. Jointly organised by Singapore's Centre for Liveable Cities and the Urban Redevelopment Authority, key highlights of the Summit include the invitation only WCS Mayors Forum, the Lee Kuan Yew World City Prize and the WCS Young Leaders Symposium.
12. The purpose of the visit will allow the delegation to:
 - Attend the World Cities Summit 2024 including the WCS Mayors Forum which is a global platform for mayors and city leaders to discuss pressing urban challenges and share best practices.
 - Deliver a lecture on Wellington at the Lee Kuan Yew World City Prize Lectures prior to the awards ceremony.
 - Attend the Lee Kuan Yew City Prize Award Ceremony, with Wellington receiving a Special Mention with Cape Town, Melbourne and Rio De Janeiro.
 - Promote on the global stage, Wellington's qualities by acknowledging the good work being undertaken by the Council, community, and other organisations.
13. The WCS hospitality package includes airfares and accommodation up to \$14,000.
14. This is an opportunity for Wellington to be represented at this prestigious event at the highest level.

Kōwhiringa | Options

15. The alternative option is to not attend and forego the opportunity to celebrate Wellington's success on a global stage.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Alignment with Council's strategies and policies

16. This proposal is in line with Council's strategies and policies.

Engagement and Consultation

17. Not applicable.

Māori Impact Statement

18. This is generally in line with Tūpiki Ora and mana whenua welcomed and spoke with the Lee Kuan Yew committee when they visited in October.

Financial implications

19. Travel costs including flights and accommodation as well as attendance at the Summit and other events are covered by the Lee Kuan Yew World City Prize organisation.

Legal considerations

20. None.

Risks and mitigations

21. None.

Disability and accessibility impact

22. None.

Climate Change impact and considerations

23. Note that carbon credits for this travel will be purchased.

Communications Plan

24. There may be media opportunities associated with the recognition.

Health and Safety Impact considered

25. None.

Ngā mahinga e whai ake nei | Next actions

26. Not applicable.

Attachments

Attachment 1. Lee Kuan Yew World Cities Submission [↓](#) 

Page 13

LEE KUAN YEW WORLD CITY ○ PRIZE 2024



STAGE B SUBMISSION REPORT

- 1 Your city must be nominated for Stage A before you proceed with Stage B.
- 2 More info on Stage A: www.leekuaneyeworldcityprize.gov.sg/stage-a
- 3 More info on Stage B: www.leekuaneyeworldcityprize.gov.sg/stage-b
- 4 There are three (3) sections to this report:
 - A. **City portfolio:** Brief information on the city
 - B. **Master Plan or Strategy:** Brief information on the overall master plan or strategy for the city
 - C. **Three (3) demonstration projects:** Information on three (3) demonstration projects to illustrate the success of the overall Master Plan or Strategy
- 5 Please complete all parts of this report in English. More info on evaluation criteria: www.leekuaneyeworldcityprize.gov.sg/evaluations/#judging-criteria

REDUCE WASTE | DO NOT PRINT THIS DIGITAL DOCUMENT

LEE KUAN YEW WORLD CITY PRIZE 2024

Contents Page

1	Section A City Portfolio	Click here
2	Section B Overall Master Plan or Strategy	Click here
3	Section C Demonstration Projects	
	Demonstration Project 1	Click here
	Demonstration Project 2	Click here
	Demonstration Project 3	Click here
4	Annex A Demonstration Project Types	Click here

Introduction

*Kia mauri ora te taiao,
kia mauri ora te whānau,
kia mauri ora te ao Māori*

*The vitality of our
environment is nourished,
the wellbeing of our
whānau is fostered,
te ao Māori is embraced
and celebrated.¹*

This submission looks at the holistic transformation of Te-Whanganui-a-Tara - Wellington, Aotearoa - New Zealand over a thirty-year period, and how the city is building on these initiatives into the future. It charts the reinforcement and growth of the natural environment to support this transformation.

The Economist – Safe Cities Index 2021² covers 60 major cities worldwide with 76 indicators related to different aspects of urban safety. These indicators are grouped into five overall pillars: personal, health, infrastructure, digital, and – new in 2021 – environmental security. This is the fourth iteration of the index – and the inclusion of environmental security in 2021 highlights the greater awareness of the environment to the health of urban communities. Wellington came 1st in the environmental security measure, and 7th overall when considered against all the measures.

This submission emphasises the creation of liveable, vibrant and sustainable urban communities within a quality built environment that sits in harmony with the natural environment of the city. The relationship with the natural environment is a key strength of growing sustainable development in Wellington.

WellingtonNZ is the Wellington region’s economic development, events, and promotions agency – Their vision is:

Wellington is a zero carbon capital famous for transformational experiences.

Welcome to a place where cosmopolitan and natural environments are seamlessly connected and the path towards a sustainable future is clear. Where creativity and tikanga Māori are part of our DNA, easy to experience, see and learn from. A place where everyone is welcomed, and everyone belongs. Nau mai, haere mai ki Pōneke.

Wellington City Council declared a State of Climate and Ecological Emergency and adopted Te Atakura – Wellington’s blueprint for a Zero Carbo Capital, building on the 2007 and 2010 Climate Action Plans. Te Atakura builds an integrated model proposing seven moves including protecting and enhancing the domain of Tāne (in Māori mythology – the god of forest and birds). Wellington was a founding member of the Biophilic City Network, and they nominated Wellington as part of Stage A. The Biophilic City Network works *in concert to conserve and celebrate nature in all*

¹ Te pae rangi – Vision of Tūpiki ora – Māori strategy - <https://wellington.govt.nz/-/media/your-council/plans-policies-and-bylaws/plans-and-policies/a-to-z/tupiki-ora-maori-strategy/tupiki-ora-maori-strategy.pdf?la=en&hash=1A8D38AC2DAE5A0DA17092AD9EEE2C2881D7692E>

² https://safecities.economist.com/wp-content/uploads/2021/09/Safe-Cities-Index-2021_eng.pdf

LEE KUAN YEW WORLD CITY PRIZE 2024

its forms and the many important ways in which cities and their inhabitants benefit from the biodiversity and wild urban spaces present in cities.

Their nomination stated:

Wellington³ is a founding member of the Biophilic Cities Network. This compact capital, population 213,000, has shared a vision of people living with nature for the last thirty years. Setting aside the Town Belt in 1860 and the Outer Town Belt in the 1990s⁴ created the topographical basis for this century's success in restoring both biodiversity and people's relationship with nature, including our iwi (indigenous Māori tribes), mountain-bikers, businesses and schoolchildren, backed by a veritable army of volunteers.

The submission will show how Wellington has delivered on the following criteria:

- Leadership and governance
- Creativity and innovation
- Replicability
- Impact on urban initiatives implemented
- Sustainability of the transformation
- Integration of plans

This submission weaves responses to the above criteria through the template provided.

This submission identifies Wellington's leadership and governance structures, it introduces the long term strategy **Wellington Towards 2040: Smart Capital** developed in 2011. It identifies specific strategies, policies, and plans that have been developed out of the strategy, which collectively direct the city's transformation.

The three demonstration projects purposely focus on the natural environment as this is the foundation of Te-Whanganui-a-Tara's identity. This is a key output identified in the Safe Cities Index. They also demonstrate values important to Māori, public-private governance partnerships, community involvement, quality of living, tourism and city beautification. The re-indigenisation of flora, the growth of native bird life in an urban environment are world leading initiatives. It epitomises 'brand' Aotearoa and integrates that concept into Wellington's urban environment.

These demonstration projects have similar timeframe of development as **Wellington Towards 2040: Smart Capital**. Other strategies/policies/plans are more contemporary, some have an antecedence and other are more reactive to issues such as climate change, the Covid-19 pandemic, global unrest, earthquakes, housing affordability and inputting into conversations with iwi around the use of te reo Māori, decolonisation and co-governance.

Key plans and policies such as the Bike Network plan – Paneke Pōneke have adopted the importance the natural environment: *Wellingtonians love their city. It's relatively compact and a great place to live. With all the benefits of city life as well as the sea, hills, bush and birds. It scores well worldwide for quality of life.*

³ <https://www.biophiliccities.org/wellington>

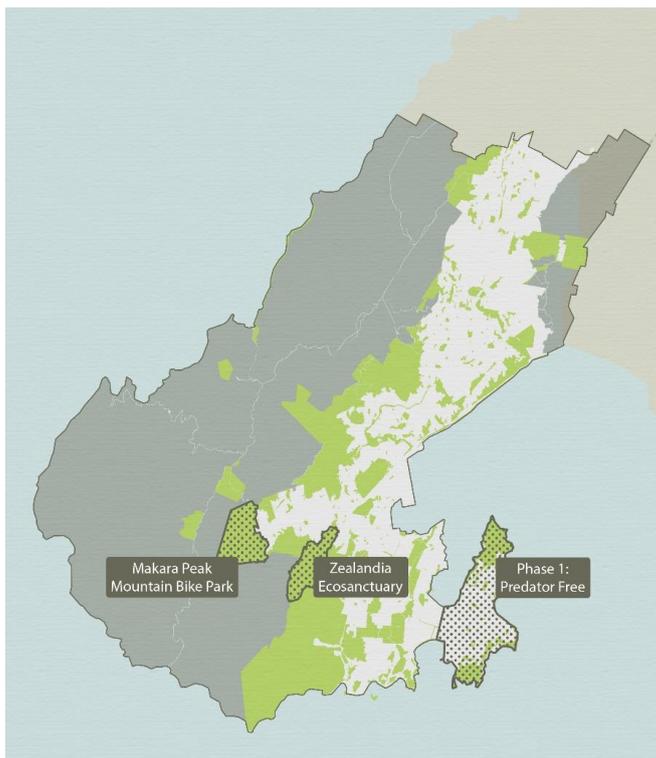
⁴ <https://wellington.govt.nz/~media/your-council/projects/files/our-capital-spaces> (2013 – 2023)

Section A | City Portfolio

Background on city

1	City	Wellington
2	Province/state/region	Wellington
3	Country	New Zealand
4	Mayor or Governor	Mayor Tory Whanau
5	Term in office	First term

6 **Please insert a map of the city**, ideally outlining the area under the Mayor’s or Governor’s jurisdiction.



Map showing the extent of the Wellington City Council; the urban area and the 3 demonstration projects



- parks and reserves
- rural
- urban
- sea
- Demonstration projects
- Wellington City Council Boundary

LEE KUAN YEW WORLD CITY PRIZE 2024

Leadership and governance

7 **What is the governance structure of the city** (e.g., mayor-council, commission, city manager)? You may wish to include an organisation chart to illustrate.

The governing body is the Council, which consists of the Mayor and 15 Councillors, who are elected, every three years. The Mayor is elected by the city at large, whereas the Councillors are elected by specific areas of the city called wards.

As well, to meet the obligations and responsibilities under Te Tiriti o Waitangi/Treaty of Waitangi, Mana Whenua have 2 dedicated seats on Council. This partnership has been formalised in **Tākai Here**⁵ a binding agreement between the Council and Mana Whenua.

In 2022, Wellington voted for the first Te Whanganui-a-Tara Māori Ward Councillor, that further strengthened the importance of Māori to the Council and the relationships being created and grown.

Elected members and the Mana Whenua representatives (acting as the governing body) are responsible for governance, including:

- the development and adoption of Council policy;
- the development of the 10 year Long Term Plan (LTP)
- monitoring the performance of Council against its stated objectives and policies
- prudent stewardship of Council resources
- employment of the chief executive

The Councillors are appointed to various committees and subcommittees where they are called on to make decisions for the city.

The Council employs a chief executive who employs other staff to implement Council decisions, and provide advice to Council. With staff developing strategy and policy and the LTP process, there is a consistency across different Council terms.

8 **What roles did the city leaders (past and present) play to transform the city?**

As part of the governing body, past and present leaders – the Mayor and Council – are responsible setting strategy and policy, and it is then up to staff to enact.

The strategy sets the higher goals and or objectives.

Over the last 20 years each of the Mayors and their Council's have supported various strategies/policies/projects to reinforce and grow the natural environment initiatives including:

- 1996-2001 Mark Blumsky – Our City Our future – Strategy for the Future of Wellington 1996

⁵ <https://wellington.govt.nz/maori-information-hub/takai-here>

- 2001-2010 Kerry Prendergast – Launch of Zealandia, Our Capital Spaces 2013, Climate Action Plan 2007 and 2010
- 2010-2016 Celia Wade-Brown – Wellington Towards 2040: Smart Capital
- 2016-2019 Justin Lester- Living Wage 2017
- 2019-2022 Andy Foster – Open Space and Recreation Strategy 2022
- 2022- Tory Whanau – Central City Green Network Plan 2022

9 **Who are the key organisations and stakeholders involved in the city's transformation?**

- Wellington City Council
- Mana whenua
 - Taranaki Whānui ki Te Upoko o Te Ika
 - Te Āti Awa
 - Ngāti Toa Rangatira
- Residents of Wellington City – the communities - volunteers
- Residents associations
- Wellington Chamber of Commerce
- Let's Get Wellington Moving with partners; Wellington City Council, Greater Wellington Regional Council, Waka Kotahi
- Central Government – reflecting Wellington as New Zealand/Aotearoa's capital
- Wellington NZ
- Wellington Water
- Non-government organisations (NGOs)
- Heritage New Zealand
- Young people/Rangatahi (including Youth Council)
- Business Improvement Districts
- Age Concern

LEE KUAN YEW WORLD CITY PRIZE 2024

Section B | Overall Master Plan or Strategy

a. Background information

1	Name of Master Plan or Strategy	Wellington Towards 2040: Smart Capital
2	When was the Master Plan or Strategy implemented?	2011
3	Effective period	2011- 2040
4	Vision of Master Plan or Strategy	<i>Our vision for Wellington 2040 is an inclusive, sustainable and creative capital for people to live, work and play.</i>
5	Link to the Master Plan or Strategy document online (if available)	https://wellington.govt.nz/your-council/about-the-council/vision-2040/towards-2040-smart-capital

Wellington Towards 2040: Smart Capital builds on the previous strategy in 1996; **Our City Our Future** which was the first strategic plan for a New Zealand city developed community representatives. It acknowledged Agenda 21 out of the Rio de Janeiro 1992 Earth Summit, and has as its tag line; *Wellington is a place for all people.*

There are four goals that underpin the strategy and describe a different way of working - focusing on collaboration, not competition - to build Wellington's resilience in the face of future environmental, economic, and social challenges.

The four goals are:

1. Eco-city *Developing Wellington as an eco-city involves a proactive response to environmental challenges. It recognises the importance of Wellington taking an environmental leadership role as the capital city of clean and green New Zealand. Wellington's many natural assets give the city a head-start and opportunities as part of a green economy.*

The Eco-city goal tag-line is: *Our city will take an environmental leadership role as the Capital of clean green New Zealand.* This sets the direction of this submission.

2. Connected city *As a connected city, Wellington's people, places and ideas access networks - regionally, nationally and globally.*

Connections will be:

- *physical - allowing for ease of movement of people and goods*
- *virtual - in the form of world-class ICT infrastructure*
- *social - allowing people to connect to each other and their communities.*

3. People-centred city Wellington's people are the city's greatest asset. Wellington's shape and character will continue to reflect the people who live in, work in, and visit the city.

Wellington's people-centred city will be healthy, vibrant, affordable and resilient, with a strong sense of identity and 'place'. This will be expressed through urban form, openness and accessibility for its current and future populations.

4. Dynamic central city As a city with a dynamic centre, Wellington will be a place of creativity, exploration and innovation.

The central city will be a vibrant and creative place offering the lifestyle, entertainment and amenities of a much bigger city.

The central city will continue to drive the regional economy.



Graphic explaining the four strategies set out within the 'Wellington Towards 2040: Smart Capital' document (p. 8)

While this Strategy has had key actions – it allows for agility - unforeseen events such as the earthquake in November 2016 – change priorities over time. However the holistic nature and robustness of the strategy has been able to embrace these events – and led quickly to a new plan of action such as the Resilience Strategy noted below.

LEE KUAN YEW WORLD CITY PRIZE 2024

b. Key strategies

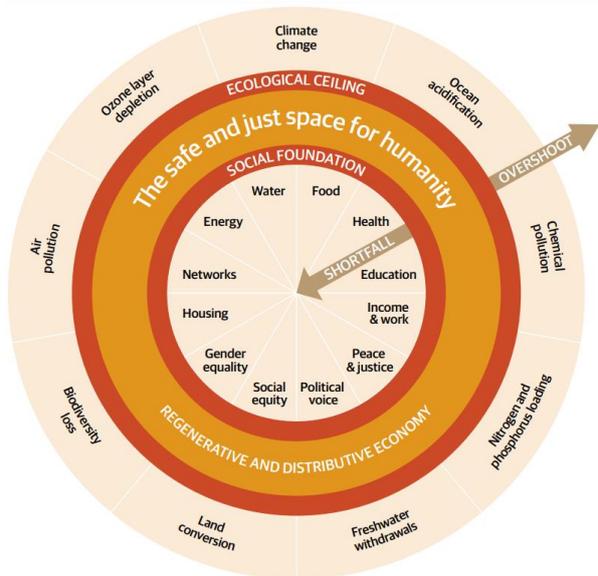
6 Describe up to three key strategies of the Master Plan or Strategy.

He Rautaki Ōhanga Oranga – Economic Wellbeing Strategy – June 2022

[Economic Wellbeing Strategy - He Rautaki Ōhanga Oranga \(wellington.govt.nz\)](https://www.wellington.govt.nz/your-council/plans-policies-and-by-laws/policies/economic-wellbeing-strategy)

This strategy was prepared in a time of change. It is intended to provide direction for Wellington City Council, businesses and communities to effectively collaborate and deliver a thriving economy for Wellington’s future, including supporting the recovery from the impacts of the COVID-19 pandemic.

As a Council, we are shifting our thinking from economic development to economic wellbeing. It is to develop a holistic economic strategy to guide how we grow a more sustainable, balanced and inclusive economy. This means recognising the dynamic complexity of our economy and how the design of the system can be more socially and environmentally resilient and adaptable.



The Economic Wellbeing Strategy shifts the thinking from economic development to economic wellbeing and utilises the Doughnut Economics theory developed by Kate Raworth (Economic Wellbeing Strategy, 2022, p5)

As our city continues to transform significantly through major sustainable transport infrastructure, a strong working partnership with local businesses is being developed.

Our Natural Capital Wellington’s biodiversity strategy and action plan 2015

<https://www.wellington.govt.nz/your-council/plans-policies-and-by-laws/policies/biodiversity-strategy-and-action-plan>

Our Natural Capital is about Wellington’s indigenous biodiversity. These are the species that occur or occurred naturally in Wellington.

Our Natural Capital: Wellington’s Biodiversity Strategy and Action Plan is Wellington City Council’s vision for the city’s indigenous biodiversity. The strategy outlines our vision, goals and objectives, and sets the priorities that give our work direction and purpose, underpinned by a set of guiding principles.

The aim of the strategy is to protect and restore our indigenous biodiversity. In order to protect and restore our indigenous biodiversity we have to connect people with it and carry out research so we can better manage it. These are the four themes under which our biodiversity management guidelines, goals, objectives and actions are grouped.

An important project that has developed under this strategy is Taputeranga Marine Reserve.

This strategy provides an umbrella to the 3 demonstration projects identified in Section C.

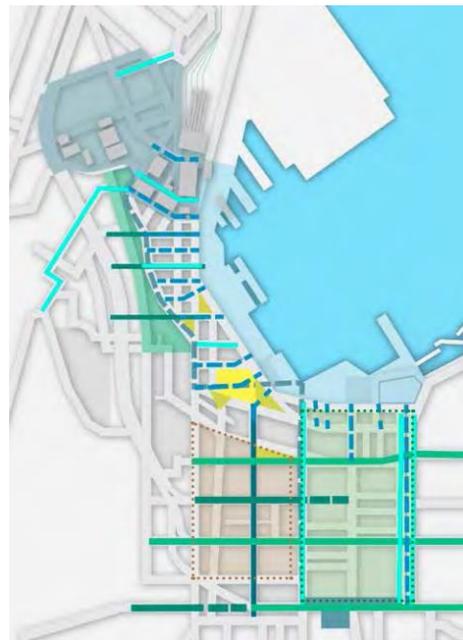
Central City Framework Approach to Implementation 2011

<https://wellington.govt.nz/-/media/your-council/plans-policies-and-bylaws/plans-and-policies/a-to-z/centralcity/files/centralcity-entire.pdf?la=en&hash=81CDA8C012D329BF6D9E79DF4EB79B1437379E62>

Creating a dynamic central city is an essential part of a smart and green future for Wellington. The central city is the economic engine and cultural heart of the region. The Central City Framework gives a strategic direction for the growth and enhancement of Wellington’s central city over the next 30 years.

The aim is to create the physical environment to support a ‘dynamic central city’ - one that’s built for people. A city that’s attractive and green, with high quality buildings, parks and squares. It encourages people to walk and spend time outdoors. It offers places to sit and relax, hang out with friends, go to entertainment or sports events, shop, eat and drink, work, and live. It is a friendly place, a place of creativity and imagination.

WELLINGTON HAS OVER 200sq m OF GREEN SPACE PER CAPITA - ONE OF THE GREENEST CITIES IN THE WORLD



The open spaces strategy set out within the Central City Framework sets a strategy for an integrated green network (p. 53) which builds upon Wellington as a green city (p. 63).

Wellington Towards 2040: Smart Capital has as it’s last goal – Dynamic Central City. While the demonstration projects focus outside the central city, there have been green initiatives focusing on the central city including the 20ha waterfront. This has been a project for over 30 years – with the current policy set in 2001. This has led to the new 6ha internationally award winning central city destination park – Waitangi Park which opened in 2006.

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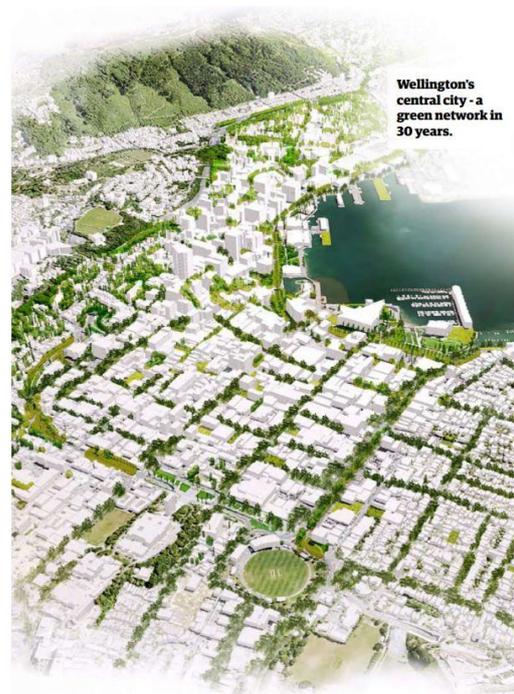
Waitangi Park created a benchmark for sustainable landscape design in the Wellington Region. The park's environmentally sustainable design and the water sensitive urban design strategy not only contributes to improved water quality but also contributes to the visual appeal of the park generating a unique character for the place. Sustainability features incorporated into Waitangi Park include:

- *Water conservation (daylighting + cleaning of Waitangi Stream, collection and treatment of storm-water harvesting of storm-water for irrigation);*
- *Quality improvement of urban storm water runoff (no net increase of pollution in natural watersystems);*
- *Bio-diversity, cultivation and use of native species that were sourced locally;*
- *Use of renewable energy (wind/solar power) and thereby the reduction of greenhouse gases.*

Another new initiative is the **Green Network Plan** (2022) which sets 4 targets to green the central city in the next 10 years to support quality central city regeneration and growth in residential development. This initiative is keenly endorsed by the current Mayor Tory Whanau as she believes it is a false economy to delay these initiatives.



*The park's design is underpinned by water
(photo credit: Neil Price)*



Impression of a greener central city by Studio Pacific Architecture (Green Network Plan, p.4)

7 What are some new ideas that were implemented under the Master Plan or Strategy?

Tūpiki Ora (Māori Strategy) 2022

<https://wellington.govt.nz/your-council/plans-policies-and-bylaws/policies/tupiki-ora-maori>

As part of the People-centered city goal there is an action:

The role of mana whenua celebrated and recognised by the visibility of Māori culture and history in the city. Acknowledge mana whenua and Wellington whānau, hapū and iwi as important partners in the future cultural, social, economic and environmental wellbeing of the city.

Tūpiki Ora establishes the shared commitment of Wellington City Council, mana whenua (the traditional right of a Māori tribe for ownership of a particular area of land) and Māori, to find new ways to help our whānau (families/communities) thrive. It directs the Council’s response based in mātauranga māori (māori knowledge) to deliver positive outcomes for all. The connection between culture, placemaking, the environment, and community are at the forefront.

The vitality of the environment provides the sustenance and nourishment to grow and develop thriving whānau. This creates whānau who are strong, empowered and connected. All of these things contribute to wellbeing and are interdependent.



1. Te whakatairanga i te ao Māori
Enhancing and promoting te ao Māori



2. Tiakina te taiao
Caring for our environment



3. Te whakapakari pūmanawa
Building capability



4. He whānau toiora
Thriving and vibrant communities

Four Ngā pae hekenga (Priority waypoints) are identified within Tūpiki Ora (Māori Strategy) 2022

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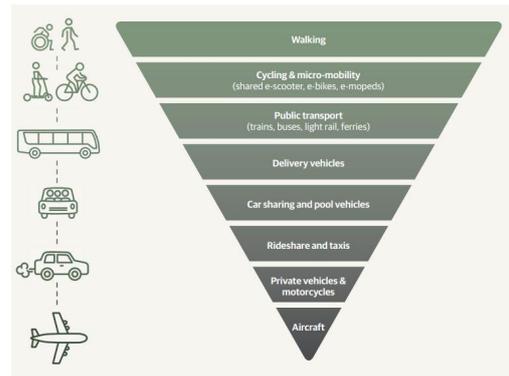
Transformational Sustainable Transport Programme - Let's Get Wellington Moving (LGWM) 2014 ; Paneke Pōneke - Bike network plan 2021

<https://lgwm.nz/>

<https://www.transportprojects.org.nz/assets/Modules/DocumentGrid/Bike-Network-Plan-Final-June-2022.pdf>

As part of the Connected City goal (Wellington Towards 2040: Smart Capital), there is an action: *Continue to improve the city's public transport and pedestrian/cycling infrastructure as a distinctive feature of Wellington, aligned with low-carbon goals.*

Our sustainable transport hierarchy was adopted in 2015 and has underpinned a number of key projects which are creating pioneering mode shift within the City. These projects are an essential step towards Te Atakura First to Zero and enhancing the City as a people-centred place and creating sustainable development.



Sustainable Transport Hierarchy (Bike Network Plan, 2022, p. 20)

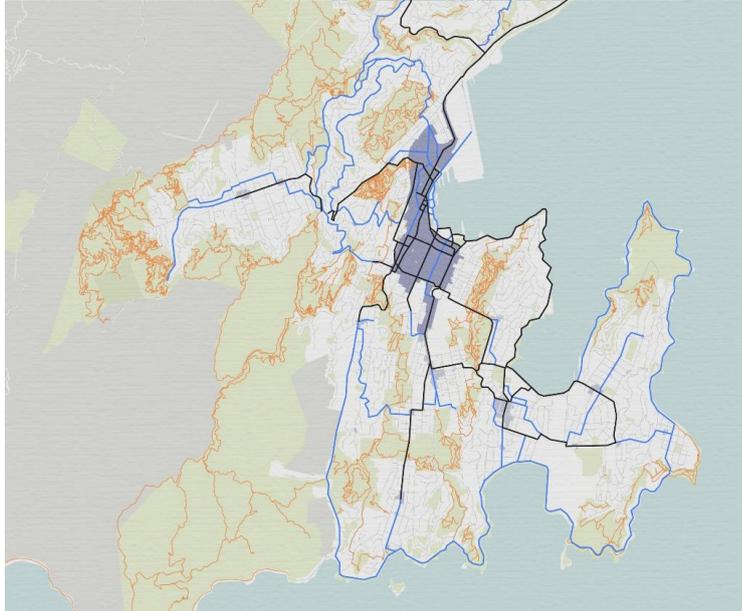
Let's Get Wellington Moving (LGWM) has become a key initiative in the city delivering holistic change. A partnership agreement was put in place in 2014 between Waka Kotahi – New Zealand Transport Agency, Greater Wellington Regional Council and Wellington City Council. It has evolved out of strategic transport planning dating from 2008. It has evolved out of strategic transport planning dating from 2008 and is a key strategy for the City in dealing with our Climate Emergency and enhancing the City as a people-centred place.

The initiative is working towards a 30 year sustainable transport programme that is improving public transport, cycling and walking options. This will in turn support sustainable and resilient urban development which will provide housing capacity for a growing and divergent population – predicted at more than 50,000 new people over the next 30 years. The first initiatives have been delivered, and ongoing projects will be rolling out over next few years, including the Golden Mile revitalisation and delivery of a mass rapid transit system with integrated walking and cycling infrastructure.



LGWM are delivering on a number of transformational projects for the city (left: Golden Mile; right: Mass Rapid Transit)

Paneke Pōneke (Bike network plan) was approved in 2022 and sets out the Council's approach to creating a safe, connected and high-quality network of routes for biking and scooters. It spatially sets out the primary and secondary cycle routes to be delivered.



Network of primary, secondary and cycle tracks the Bike Network Plan will deliver

Wellington Resilience Strategy 2017

<https://wellington.govt.nz/-/media/wellington-city/about-wellington/resilient-wellington/files/strategy/resilience-strategyj001767-100-web.pdf>

This strategy sets out a blueprint to enable Wellingtonians to better prepare for, respond to, and recover from disruptions. It is designed to maintain and build on the resilience momentum that has been generated to date. It outlines accountabilities and actions for change – its purpose is to make a positive difference. It is our vision that as Wellington moves and changes, everyone here will survive and thrive. Three goals will support this vision: that people are connected, empowered and feel part of a community; decision making is integrated and well informed; and our homes, natural and built environment are healthy and robust.

Children and Young People Strategy 2021

<j013450-childrenyoungpeoplestrategy-web.pdf> (wellington.govt.nz)

We support the wellbeing of children and young people in Wellington through the unique features of our place and qualities of our people. We want our children and young people to feel connected to Pōneke with a strong sense of belonging – helped by visible stories of mana whenua and Māori and celebrating the diverse Pacific and other cultures and communities living here.

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Te Whai Oranga Pōneke (Open Space and Recreation Strategy) - adopted June 2023
<https://www.letstalk.wellington.govt.nz/te-whai-oranga-poneke-open-space-and-recreation-strategy>

This new strategy builds on the Capital Spaces Strategy from 1998 and Our Capital Spaces 2013 and provides a 30 year strategic vision for the Council to manage its open space, and its recreation facilities, programmes and services.

- *The strategy's mission is to create a flourishing network of parks and recreation opportunities, interwoven into everyday life, that supports Wellingtonians to live well and connect to nature and each other*
- *It has 5 strategic focus areas for open space and recreation:*
 - o *Pāhekohekotanga - Integrated (Woven into everyday life)*
 - o *Whai Wāhitanga – Inclusive (Welcomes everyone)*
 - o *Te Whakahaumanu me te Manawaroa – Regenerating & Resilient (Supports a flourishing natural environment)*
 - o *Whakamāori mai anō - Re-indigenising (Embeds Māori knowledge)*
 - o *Kanorau – Diverse (Delivers variety)*

These focus areas align with the demonstration projects in Section C.

c. Integration of plans

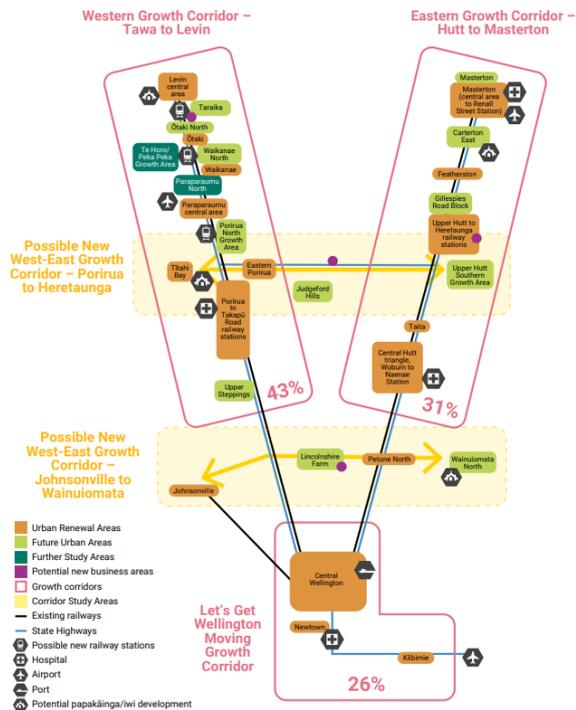
8 Is the Master Plan or Strategy integrated with the region or neighbouring cities? If so, how?

Wellington City Council and its strategy **Wellington Towards 2040: Smart Capital** are integrated with the wider region through the **Wellington Regional Growth Framework**.

Wellington Regional Growth Framework | WRGF Spatial Plan

This framework works with 9 local and district councils and the regional council that collectively capture the lower part of New Zealand - Aotearoa’s North Island. As well the region is the ancestral home to generations of Māori tribes and the framework has been developed in partnership with the eight iwi partners of the region.

The Framework is a spatial plan that describes a long-term vision for how the region will grow, change and respond to key urban development challenges and opportunities in a way that gets the best outcomes and maximises the benefits across the region.



A regional growth corridor view of the Future Urban Development Areas (Wellington Regional Growth Framework p.4)

d. Impacts

9 How has the Master Plan or Strategy impacted the city? (e.g., in the areas of economy, housing, sustainable transportation, environment, quality of life, etc.)

Wellington Towards 2040: Smart Capital has set a consistent message for the Mayors and Council as to how the city should be transformed. It sets the framework for the following strategies/policies and plans.

Wellington is continuing to grow. The population has grown from 179,466 in 2006 to 215,379 in 2021. A new regulatory plan – the District Plan has been notified in 2021 to provide capacity in the city for up to 80,000 more people in the next 30 years.

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The strategy has driven transformational change in the central city; public space upgrades, given central Government and businesses direction as to where to locate offices and businesses. The development of a Green Network Plan for the central city has set an aggressive set of ten year targets for improving the greening of the central city. This seen as a critical to support higher residential densities in the central. The new District Plan requires all central city dwellings to have an open space component.

An aggressive climate action programme has been put place – see Section g below - **Te Atakura First to Zero – Wellington City’s Zero Carbon Implementation Plan** . This programme has a dedicated team and funding to implement. An annual implementation plan is prepared and reported on.⁶ A wide range of initiatives are highlighted; coordinating with other programmes such as LGWM, setting targets reduced emissions for Council, proactively working on home energy schemes, supporting a sustainable food programme and actively improving waste management process. Carbon sequestration from native tree planting (carried out somewhat by birds); reduction of overall gross emissions between 2020 and 2022 was 9%

A significant transformational change to the city is occurring through delivery of the bike network plan - **Paneke Pōneke**. The programme initiates a transitional stage – to test and monitor before the permanent stage is undertaken. The transitional programme has completed 2 cycleways, 4 are in construction and 3 are in planning. These will connect the major suburbs with the central city. Three permanent cycleways have been constructed.

A major new central city housing project for a mix of 301 public housing units on a 1.8ha site is under construction. This is a major joint housing initiative of the Council and central Government. The development will consist of 16 mixed apartment, unit and terrace buildings, from 2-6 storeys high. There will be a shared community centre, parks, play areas, community gardens.

e. Sustainability of the transformation

10 How does the city ensure that the plans will continue despite leadership changes?

The Mayor and Council are elected every three years, as part of a strong and robust democratic process. There are checks and balances that Council has to work within to provide a consistency of vision.

Council’s guiding strategies take a long-term view and usually look to set direction for 30+ years into the future; policies and plans support these strategies are usually reviewed and updated every 10 years. The Council sets a Long-Term Plan (LTP) for 10 years which details the work and investment priorities.

The Council develops its guiding strategies, policies and action plans in close consultation with its partners (including mana whenua), the community, Greater Wellington, DoC/Central Government, and a wide range of stakeholders, community interest groups and advocacy groups. These groups not only help contribute to the implementation of these plans through their actions to restore and enhance our city and the natural environment, but they also hold the Council responsible for doing their bit in terms of action and investment.

⁶ <https://wellington.govt.nz/-/media/environment-and-sustainability/climate-change/files/te-atakura-first-zero-22-update-dec.pdf?la=en&hash=518E8487B1E7BC33240F55C57C726A66E294A35E>

Finally, Mana whenua through their Ngā pae hekenga (Priority waypoints) which are identified within Tūpiki Ora (Māori Strategy) provide a consistent voice. Their perspective takes a long term view.

f. Changing demographics

11 How does your city address ageing population?

Our city's changing demographics, including an ageing population, form a key consideration in the development of all of our strategies, policies and plans.

Work to ensure the engagement and consultation we undertake on projects is meaningful and seeks input from all ages and all parts of the community - for example, Te Whai Oranga Pōneke promotes the use of universal design principles in all our Council projects to make access to open spaces, recreation facilities and programmes available to as many people as possible. This means providing for a range of different experiences and spaces, and considering elements such as: the availability of toilets; mobility car parking; seats and sheltered spots to rest; ground surface treatments, etc

Population and household projections for the city are updated on an annual basis to inform our planning. Our housing planning for our kaumātua (māori elders) is to use a traditional method of co-living opportunities in spaces that incorporate cultural traditions, multi-generational living, natural connections to the land and water.

12 Briefly describe up to three key strategies that your city implemented or intends to implement to improve quality of life, especially for vulnerable groups (e.g., migrants, low-income residents, minorities, etc.).

The following strategies target different aspects of quality of life or well-being of the cities in habitants. They direct improvements in quality of life but are supported other initiatives such as the living wage – which was instigated under Mayor Justin Lester in 2018 but is keenly embraced by the current Mayor.

Housing Strategy – Our 10-Year Plan

[Housing Strategy - Our 10-Year Plan \(wellington.govt.nz\)](https://www.wellington.govt.nz/housing-strategy-our-10-year-plan)

Adequate housing is a key aspect of Wellington's liveability. Having the security of a home that is safe, warm, dry, and affordable is a key foundation to ensuring that individuals, families, and whānau can live well and achieve their aspirations. When they do, they are able to contribute to wider community outcomes, which in turn helps the city to achieve its full potential and wider socio-economic aims. Improving housing outcomes is a significant priority for the Council. The population is also changing. Migration patterns, an ageing population, and a shift towards more one and two person households also have implications for what types of housing are needed in the city.

Tūpiki Ora – Māori Strategy and Action Plan 2021

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<https://wellington.govt.nz/-/media/your-council/plans-policies-and-bylaws/plans-and-policies/a-to-z/tupiki-ora-maori-strategy/tupiki-ora-action-plan.pdf?la=en&hash=1FB305CD59E6EB8B97344F93D779B650CFC57607>

Tūpiki Ora is the culmination in 180 years of partnership with Iwi in Wellington and the Council. This strategy provides a clear direction that is grounded in how we can support and deliver aspirational outcomes for everyone in the community using Māori ways of thinking, interacting, and delivering. The culture, language, traditions of Māori, will change our natural environment where we look to indigenise the landscape, how we create capability opportunities for rangatahi and pakeke (youth & adults) māori, and support whānau into high quality housing, employment, education, and wellbeing.

The Pōneke Promise

<https://wellington.govt.nz/community-support-and-resources/safety-in-wellington/the-poneke-promise>

*The **Pōneke Promise** is a community-driven partnership working to make central Wellington safe, vibrant, and welcoming. There are four focus areas:*

- *Reducing harm – We're investing in initiatives that will reduce alcohol harm and prevent sexual violence.*
- *Improve public spaces – We're improving public spaces so that they feel welcoming, are well-maintained, and designed with safety in mind.*
- *Increasing community spaces – We're working to open welcoming and accessible community spaces for inner-city neighbourhoods.*
- *Business confidence – We want businesses to feel confident that they operate in a safe environment, with the tools and support they need.*



Take10 safe space is a space where one can seek medical help, comfort and advice on Friday and Saturday nights

g. Climate change

13 Briefly describe up to three key strategies that your city implemented or intends to implement to mitigate the effects of climate change.

In June 2019, Wellington City Councillors declared a climate and ecological emergency and adopted **Te Atakura – First to Zero blueprint**, the Council's strategy to deal with the effects of climate change. <https://wellington.govt.nz/-/media/environment-and-sTe%20Atakura%20%E2%80%93%20First%20to%20Zero%20blueprint,ustainability/climate-change/files/zero-carbon-plan-final-web.pdf?la=en&hash=49A63C825646783F06FB13D9AB708AF984324492>

Wellington City Council is committed to ensuring Wellington City becomes a net zero carbon city by 2050 – including making the most significant reductions this decade to help limit global temperature increases to 1.5 Celsius above pre industrial levels.

The strategy has been followed up with an implementation plan and funding through the Long Term Plan 2021.

Te Atakura First to Zero – Wellington City's Zero Carbon Implementation Plan – 2020 -2030
[te-atakura-first-zero-implentation-plan.pdf \(wellington.govt.nz\)](#)

This Implementation Plan will guide the first stage of our journey to become a net zero carbon city and achieve a 43% reduction in the city's emissions by 2030. This Plan contains four key action areas which will be underpinned by a climate action measurement framework and strong partnerships. The plan has successfully delivered results with there being a reduction in gross emissions of 9% between 2020 and 2022 despite population growth.

In addition, in May 2023 the Council approved a six phase Community Climate Adaption Programme, which create a series of local adaption plans helping the most affected communities in Pōneke prepare for and adapt to the unavoidable local impacts of climate change.

Waste is also a big focus for the city and the **He anamata para kore mō Pōneke – A zero waste future for Wellington** sets out a strategy to create a zero waste future.

<https://www.letstalk.wellington.govt.nz/zero-waste-future#:~:text=It%20sets%20the%20blueprint%20for,t%20be%20reused%20or%20recycled.>

It sets the blueprint for intergenerational sustainability in our city, outlining how a circular economy can design out waste and pollution, keep resources in use for as long as possible, and safely manage the waste that can't be reused or recycled. The strategy is underpinned by four zero waste objectives and is set to be adopted later this year.

- *Objective 1: Products and services provided in Wellington are waste free*
- *Objective 2: Waste reduction is made attractive and accessible to Wellingtonians*
- *Objective 3: Infrastructure and systems to increase resource circularity are established*
- *Objective 4: Waste that cannot be avoided, reduced, reused, or recycled is managed safely.*

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Section C Demonstration Projects

The 3 demonstration projects below illustrate the success of **Wellington Towards 2040: Smart Capital** since its inception in 2011. These projects support the enhancement of the natural environment, and working with their respective communities and volunteers, reinforce Te Whanganui-a-Tara's (Wellington) identity by supporting a re-indigenisation of the natural environment including bird life.

The Guardian early this year reported: *"Hell hath no fury like the citizens of a country who hold a 'bird of the year' contest," quipped Auckland scientist Catherine Qualtrough – and the country does have an internationally unusual focus and dedication to its winged creatures. That love has shaped its national identity and conservation agenda and launched an enormous country-wide campaign to wipe out animals that threaten the avian population.*⁷

In some places, it's working. In the capital city of Wellington, kiwi have been re-released into the hills, after mammoth efforts to clear them of predators. Once-rare native species like tūi and kākā are being seen flying through the city again, after establishing populations at an inner-city bird sanctuary.

"You'll get kākā flying across the CBD, and people notice those things – even people who don't know conservation," Digby (Andrew Digby, a science adviser at the Department of Conservation) says. "It's visible to everybody."

Twenty years ago there were minimal numbers of native birds in the city, with majority of native birds found on off shore islands. The introduction of predators during the European colonisation period effectively decimated the mainland population. Ten years ago bird life became more evident in and around the eco-sanctuary – Zealandia and today bird life is found across the city.

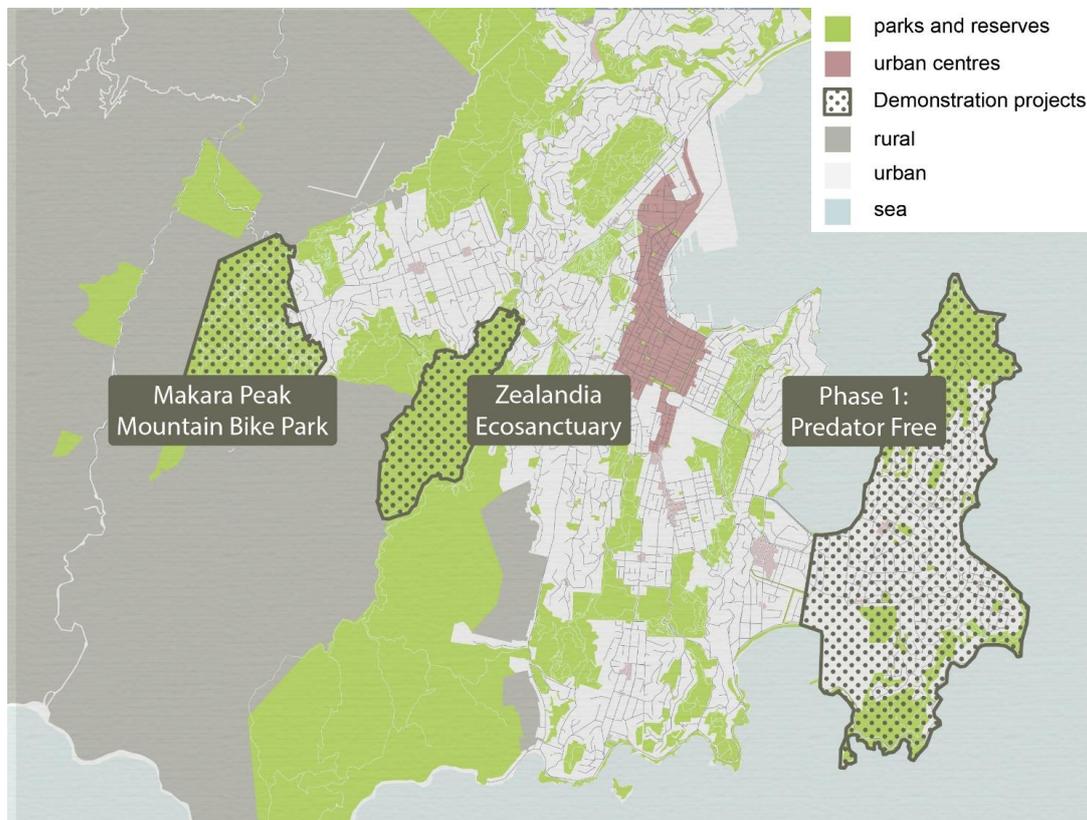
The increase of bird numbers for the city over the past decade are:

- Average number of native bird species being counted per bird count each year has risen by 41%
- Average annual counts of kākā (Native Parrot) have increased by 260%
- average annual counts of kererū have increased by 200%
- average annual counts of tūi have increased by 85%
- average annual counts of piwakawaka / New Zealand fantails have increased by 49%
- An average of 6.8 native bird species has been recorded at count stations closest to Zealandia Te Māra a Tāne's boundary Whereas average of only 4.6 native bird species were recorded at those count stations situated furthest from Zealandia Te Māra a Tāne's boundary
- A total of 95,761 citizen science observations of native forest birds have been reported by local residents and visitors since 2011.
- Wellington forests are dominated by native bird species vs introduced bird species

⁷ <https://www.theguardian.com/world/2023/may/26/from-thieving-parrots-to-boozy-pigeons-why-new-zealand-is-obsessed-with-its-native-birds>

- In 2019 Titipounamu were introduced to Zealandia, in 2021 two pairs bred successfully for the first time in over a 100 in city reserves.
- The overall bird health has moved from High concern to Moderate and Low concern
- Taputeranga island hosts one out only four breeding locations for the Motuku moana, NZ Reef heron within the Wellington Region.

While the nature of the projects lead to delivering on the strategy’s Eco City goal, they also deliver into the Connected City and People Centred goals. They support the economic wellbeing of the city: Zealandia being a key tourist destination in the city. The quality of life on Miramar Peninsula has improved with the growth of natural vegetation and bird life and the Makara Mountain Bike Park supports recreation use and another opportunity for those who are supporting sustainable transport use through cycling initiatives.



Map showing three demonstration projects alongside green infrastructure and the hierarchy of centres

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Demonstration Project 1

a. Background information

1	Project name	Zealandia Te Māra a Tāne
2	Type of project (Refer to Annex A)	Urban ecosanctuary Public -private partnership Storm-water management Tourism destination
3	Size or scale (if applicable)	225ha
4	Location	Adjacent to the Wellington suburb of Karori
5	Year of completion	2000
6	Link to project info online (if available)	https://www.visitzealandia.com/

b. Objectives

7 What are the objectives of the project? (i.e., what issues did the project seek to address?)

Zealandia Te Māra a Tāne has a 500-year vision of restoration—the goal is to restore the biodiversity as it once was to 225ha valley, just 2km from the CBD of Wellington city. generation strategy looks beyond the fence to transform how people live with nature in towns, cities and beyond.



Aerial view of Zealandia with the City and harbour in the background

a. Key strategies

6 What are the key strategies or actions taken? (i.e., how did the city implement the project?)

In 2000 the city set aside 225ha of land at the headwaters of the Kaiwharawhara Stream catchment, and just 2km from the city centre, to protect and enhance biodiversity, while supporting improved stormwater management. This sanctuary was surrounded by a world-first predator exclusion fence, which so far has enabled 23 species of rare and endangered native animals such as kiwi and other animals to be reintroduced. Now many of the birds have become so abundant that their populations extend beyond the fence, and species once extinct from the region are nesting in people’s backyards.

Zealandia also works to restore a freshwater ecosystem for many of our native fish, including the toitoi/common bully (*Gobiomorphus cotidianus*) and kākahi (freshwater mussels). Once thriving, fish species are being re-introduced as part of a holistic restoration of the ecosystem.



Re-introduction of toitoi

Zealandia is a true community partnership—the organisation works alongside mana whenua (the Māori iwi who care for this region) to develop projects, and ensure mātauranga Māori (Māori knowledge) can be rediscovered through the activities.



A variety of animals call Zealandia home including Tuatara and Kaka

Thousands of volunteers have contributed to planting, weeding and caring for the sanctuary to enable the establishment of a flourishing forest ecosystem. Currently there are over 500 active volunteers working in all areas of the organisation.

Now, the efforts of Zealandia extend well beyond the fence with key initiatives including learning programmes for youth, an urban catchment restoration project Sanctuary to Sea Kia Mouriora te Kaiwharawhara, as well as research and discovery on how to support people to live well with nature.



Volunteer projects in track and perimeter maintenance, fence monitoring and gardening

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7 **What are some new ideas implemented?**

The Zealandia ecosanctuary was a world first, successfully excluding 15 different introduced mammalian predators and browsers from the valley. This has provided the space, and safety, for the forests and animals to rebound. This impact has been felt across the city—Wellington is now one of the only cities in the world where native bird biodiversity is increasing, not decreasing.

While Zealandia's ambition remains focused and founded on the restoration of the sanctuary itself, new programmes have been developed to inspire all to live well with nature. Examples of our flagship projects include:

- Education and engagement of young people. The organisation has a bespoke programme targeting disadvantaged communities (Nature at your Place), which involves a free visit to Zealandia paired with outreach. This programme is designed to break down impressions that nature is something that happens 'over there', away from where people live, and inspire communities to reimagine what is possible in their own neighbourhoods.
- Sanctuary to Sea Kia Mouriora te Kaiwharawhara. This is a community partnership project with mana whenua and other groups, business, and individuals who live in our catchment. The collective aims to tackle some of the big issues that face urban waterways across the globe, such as buried landfills and stormwater management and pollution. We have big ambitions alongside Taranaki Whānui (mana whenua) to have the legal personhood of the waterway recognised.
- Research. Our impact is expanded through a vibrant research programme. Zealandia is located within 10 minutes of a major New Zealand university (Victoria University of Wellington), and a strategic partnership enables students, postdoctoral fellows, and academic staff to discover how New Zealand can create nature rich cities of the future.
- Innovation in regenerative tourism. Zealandia is a not-for-profit charity. The mission and impact work is funded through a truly regenerative tourism model. International and national visitors are inspired through tours, and over 16,000 members are connected with the mission through insights into the complexity of conservation, and what each person can do at home to create a brighter future.

b. Impacts

8 **What are the impacts of the project?** (e.g., to the local community and/or the urban environment)

Zealandia is now a nationally recognised haven for wildlife, and one of the most significant biodiversity hotspots on mainland New Zealand.

As a direct result of Zealandia, Wellington is now one of the only cities in the world where native bird biodiversity is on the rise, not the decline. Citizen science data sourced from ebird illustrates the transformational change in species such as kākā, which now nest in the backyards of Wellington's people. This change inspired the national-level moonshot of Predator Free New Zealand, which seeks to eradicate possums, stoats and rats from the mainland of New Zealand

Demonstration Project 2

a. Background information

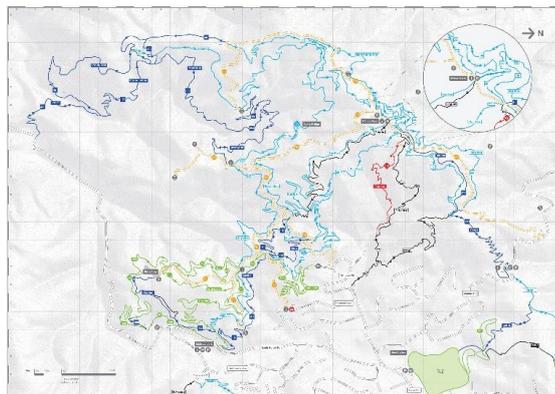
1	Project name	Maunga Mākara Pahikara - Mākara Peak Mountain Bike Park
2	Type of project (Refer to Annex A)	Urban conservation Recreational – mountain biking – support to sustainable transport initiatives Public-private partnership
3	Size or scale (if applicable)	250ha
4	Location	To the west of the Wellington suburb of Karori
5	Year of completion	opened 1999 – development ongoing
6	Link to project info online (if available)	Makara Peak Mountain Bike Park

b. Objectives

7 **What are the objectives of the project?** (i.e., what issues did the project seek to address?)

Wellington’s first registered carbon sequestration project, an exemplar of urban recreation and conservation. 250ha of regenerating forest connects to Zealandia, Waimapihi, Te Kopahou and many other areas. The Park combines walking, biking, and nature (trapping, planting, weed control and management). 60,000 native plants have been planted by volunteers.

The proposal addressed an on going demand for mountain bike trails, as the Zealandia valley was being fenced off for the eco sanctuary.



Makara Peak Mountain Bike Park is a short distance from Karori and hosts a network of cycling and walking opportunities

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c. Key strategies

9 **What are the key strategies or actions taken?** (i.e., how did the city implement the project?)

The setting up of the Makara Peak Supporters club to undertake planting, pest control and track development. The Makara Peak Supporters were assisted by the city council-appointed park development coordinators from 1998-2003, and then by city council rangers since then. The city council has also supplied the bulk of the tree seedlings that have been planted in the park and support the reforestation efforts with pest control.

Council also funded the development of an ecological management plan and an overall masterplan to direct growth and change.

10 **What are some new ideas implemented?**

- Opportunities to expand – connect track to wider regional network
- Opportunities to expand conservation initiatives into neighbouring sites
- The combination of mountain bike track development with forest restoration. – to provide a range of rider experiences, including track grades, to nurture a diverse riding community ability and interest

d. Impacts

11 **What are the impacts of the project, such as to the local community and/or the urban environment?**

- Increase in bird numbers – 150% increase in tui numbers over the last 15 years
- Increase of diversity of bird species (including species that were locally extinct, such as rifleman, kakariki, kaka and North Island Robin)
- Improvement of water quality
- 35,000 indigenous plants planted between 1998 and 2012, and another 25,000 since 2012 (including many locally rare species).
- Improved fire protection management through removal and suppression of flammable weed species along the park boundary.
- Pest control, particularly of introduced predator species (e.g. volunteers maintain 400 traps in the park, while Council look after 100 bait stations).
- Regional recreational facility – 40 km of track development (and car park with shower/toilet block) that is often cited as one of the top-ten riding locations in New Zealand.
- Improved community resilience thanks to friendships formed during recreational use and volunteering at the park.
- An increase in cycle commuting as residents who gained biking skills and fitness riding at (and to/from) the park found that those skills and fitness made cycling to work a viable option.
- Improved community health and wellbeing, as a result of 100,000 biking trips in the park each year.
- The wide range of tracks in the park includes four suitable for beginners and this has supported strong growth in youth mountain biking over the last decade.

- Increased awareness of native forest species and ecological restoration thanks to the introduction of thousands of volunteers to planting, weeding and pest control in the park, as well as frequent exposure to this aspect of the park via social media.

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Demonstration project 3

a. Background information

1	Project name	Predator Free Wellington
2	Type of project (Refer to Annex A)	Urban conservation Public -private partnership A social integration initiative City beautification
3	Size or scale (if applicable)	City wide
4	Location	Across the
5	Year of completion	On going
6	Link to project info online (if available)	Predator Free Wellington • Help make our dawn chorus a symphony (pfw.org.nz) This is 'impossible' but New Zealand is trying anyway (Tom Scott) https://www.youtube.com/watch?v=wcp1BfPUeOc

b. Objectives

7 **What are the objectives of the project?** (i.e., what issues did the project seek to address?)

PFW is creating the world's first predator free capital city where our native species and communities thrive in the absence of introduced mammalian predators. The aim is to remove every single rat, possum, stoat and weasel from the Wellington area — a transformational world-first project made possible through the collective efforts of thousands of Wellingtonians. Our project area encompasses 30,000 ha and involves the 212,000 people that live, work and play in Wellington City. The result will be a thriving natural environment where previously endangered native species abound, strong and connected communities contribute to a shared vision, climate change resilience and equitable outcomes for all people living in our Capital City.

In New Zealand an estimated 68,000 native birds are being eaten every single night by rats, stoats, possums and weasels. New Zealand evolved over millions of years without any mammalian predators so their arrival in our country has had immense impacts on our native species. We have over 4,000 separate species that are currently under threat. We needed to make a decision – will we accept the continual loss of our taonga (treasured) plants and animals or will we choose to do something about it. PFW is working to achieve something that has never been done before anywhere in an urban landscape, as part of a broader national goal to make the entire country free of introduced predators by 2050.

Predator Free Wellington is delivering the following outcomes:

- The community of Wellington City embraces and sustains in the long term, the transformation of the city to a zero predator state.

PAGE 30 OF 38

▲ [BACK TO CONTENTS PAGE](#)

- Predator Free Wellington inspires other urban centres to address their ecological challenges at a landscape scale.
- Predator Free Wellington delivers a natural capital city that flourishes with native wildlife and is able to undertake additional translocations of locally extinct fauna into the project area.
- Predator Free Wellington delivers a broad range of social, economic and cultural outcomes. This includes equity and community resilience through participation in collective action.
- The project will deliver a community of collaboration, learning and technical expertise to be shared.



The 30,000ha project area will be approached in 5 consecutive phases underpinned by volunteers

c. Objectives

12 **What are the key strategies or actions taken?** (i.e., how did the city implement the project?)

The PFW project area encompasses 30,000 ha and an estimated 70,000 households. It stretches around from Miramar Peninsula, across to the south-west corner of Mākara and up to a boundary that follows the SH1 motorway through to the border with Porirua City. The area has been broken down into 5 phases, moving from east (Miramar Peninsula) to west and then north.

Across this area we have 58 community trapping groups – that’s one for every suburb in Wellington and most of the reserves in between. Some of these volunteer groups have been active long before our organisation first began in 2018 and by handing out backyard traps to their neighbours, are helping to drive down rat populations. It is because of trappers’ ongoing efforts and the spill-over from the ZEALANDIA Te Māra a Tāne ecosanctuary in Karori that we are already witnessing a rewilding.

As we move sequentially throughout the 5 consecutive phases based on a remove and protect model, we seek permissions from households, businesses and landowners to overlay an intensive eradication network of eradication devices, in order to get predator populations to zero. The strategy has followed these steps:

1. Enable a social movement via community led backyard trapping that has led to the creation of 58 groups spread across every single suburb of Wellington and provides predator control over 8,000 hectares
2. Our team plans a multi species eradication operation to remove every single target animal and safeguard the area in perpetuity (typically a density of 15 traps and bait stations per hectare)

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3. Our team then secures all of the permissions we need to install traps, bait stations, cameras and monitoring equipment on at least a 25m x 25m grid (we work everywhere). On Miramar we needed over 3,000 individual permissions and for phase 2 over 10,000 which we have achieved. Basically visiting every second household, every school and business every week until the job is done. The need to build trust and meaningful relationships with people is unparalleled.
4. Using a mix of the latest technology and innovation our team of 26 field staff undertakes the eradication operation and implements a virtual barrier system to prevent any reinvasion.
5. We continue surveillance post operation through a network of hundreds of cameras, a full time detection dog and a number of community based behaviour change initiatives to prevent reinvasion.
6. We hand it back to the community and start the process again!!

13 What are some new ideas implemented?

We will be declaring Miramar Peninsula predator free in September, before moving to Phase 2, and leaving the Peninsula in an ongoing biosecurity phase. Moving into a new phase provides another layer of defence for the predator free status of the previous phase. We will use a suite of measuring and monitoring tools such as a dense camera network and predator detection dog to declare a phase predator free.

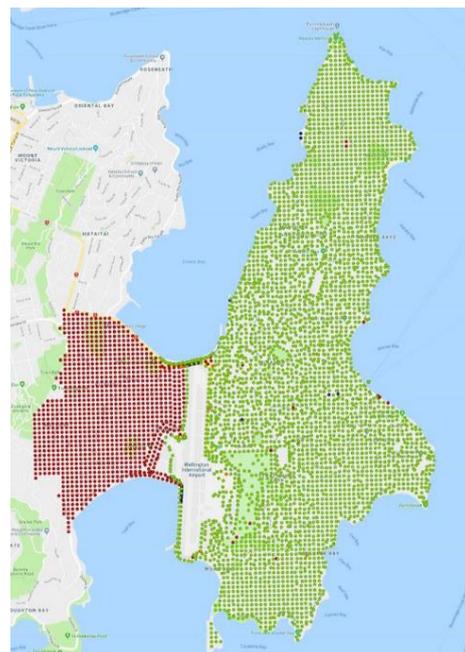
Throughout this first phase the operational approach has been revised and changed constantly as we have tested and refined the available tools and created new responses as we go. This “R&D” work has been a critical start to the project and will mean the following phases can move more efficiently, including at a lower cost per hectare.

We have developed a set of methodologies (recipes) for eradicating stoats, weasels, Norway rats and ship rats in the urban environment. These did not exist anywhere in the world previously.

We have demonstrated that community based approaches to biosecurity work and that delivering these sorts of programmes relies on close to 100% support, leadership and participation from every facet of society.

We have delivered new technology to detect predators, and new trapping and monitoring tools continue to be developed.

We have delivered multiple research projects for use by others covering habitat, behaviour, device density and architectures of target species



Map showing the trapping network across Miramar Peninsula (Phase 1) and the Isthmus (Part 2)

We have proven that eradication is possible vs. ongoing control (which is a perpetual model) and requires resourcing in perpetuity.

d. Impacts

14 **What are the impacts of the project, such as to the local community and/or the urban environment?**

Biodiversity is actually increasing, bucking the global trend and ensuring that future generations can experience our treasured native species where they live, work and play.

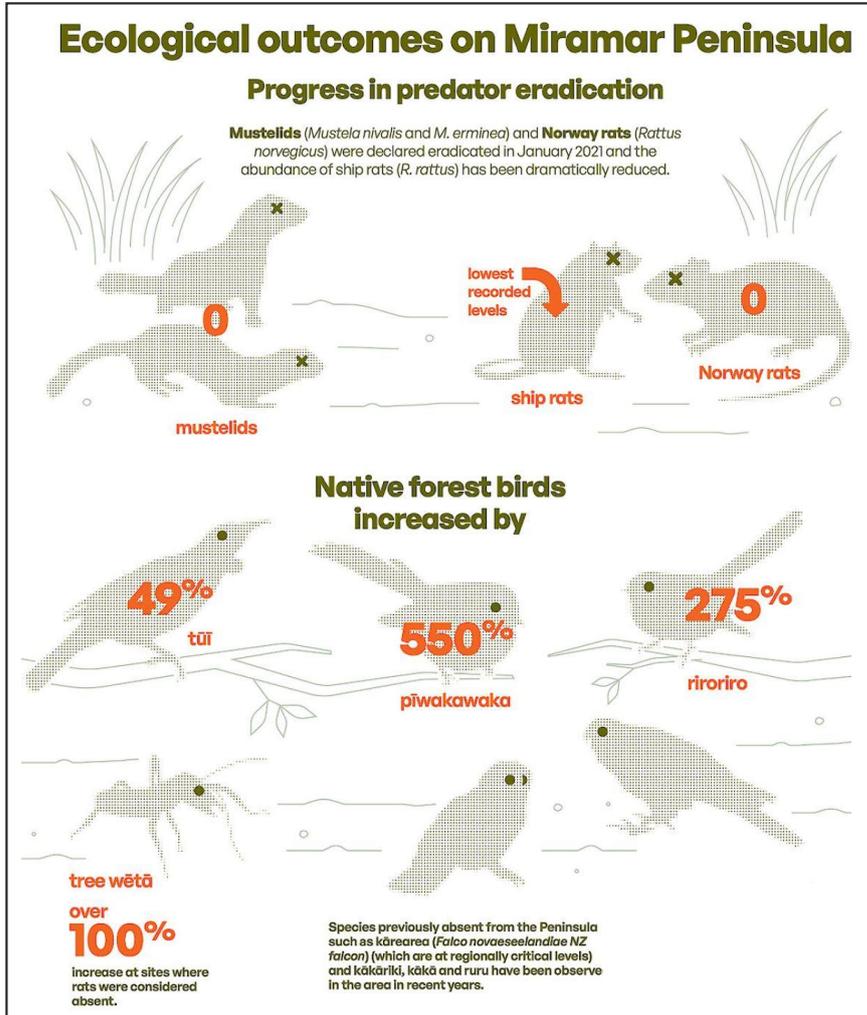
Independent monitoring shows that native birds have increased by 71% in abundance since we started our work. Indicator species such as our piwakawaka (fantail) have increased by 550% and riroriro (grey warbler) by 340%. And it's not just the birds, invertebrates like our native tree wētā have increased by 200%.

We have achieved equity in outcomes across our project area independent of the socio-economic and cultural make up of our communities by working the same density everywhere – ensuring that social, cultural, ecological and health outcomes are shared by all

We have demonstrated that if you can connect enough people on the same journey and partner meaningfully on a shared kaupapa (project) you can achieve globally significant results.

We are arresting the decline of native species in the capital city of our country

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Ecological outcomes of Phase 1 of Predator Free Wellington from research report in 2022
(<https://www.pfw.org.nz/resources/research/social-ecological-research-2022/>)

Conclusion

Wellington City Council and its Mana Whenua partners provide strong leadership and governance by working in consort to provide a shared commitment of direction to deliver the aspirations of Wellingtonians for what they want to see for the city in the future. As the capital city, at appropriate times, central government are part of the conversations to acknowledge New Zealand-Aotearoa’s significance. Projects such as Te Papa - Museum of New Zealand , opened in 1998 and Pukeahu – National War Memorial Park, opened in 2015 all add to the transformation of the city.

Wellington Towards 2040: Smart Capital through its four goals has provided the foundation for a range of initiatives which has included a strong and long-lasting commitment to build on Te Whanganui-a-Tara’s identity through projects that support and enhance the natural environment. This has provided a degree of certainty and a strong base for creativity and innovation to flourish when dealing with a wide range of issues including: climate change, the Covid-19 pandemic, global unrest, earthquakes, housing affordability and healthy conversations with iwi around the use of te reo Māori, decolonisation and co-governance.

These strategies, plans and their implementation showcase practices and ideas that could be built on including:

- The development of robust vision/strategy/plans to provide a holistic road map to direct change
- Agreement for long term commitment
- Collaborative partnerships with the community
- Appropriate land use policy for any given initiative
- Embracing principles that reflect good indigeneity principles.



Kereru Brewery Company Ltd ; Sheyne Tuffery mural both celebrate bird life and the natural environment

Wellington’s natural environment has become more and more synonymous with the ‘Brand Wellington’. It is identified as an important taonga (treasured possession) for Māori and Pākehā. It is

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embraced in new planning regulations that have identified Significant Natural Areas (SNA's) across the city and are being mandated for protection. It provides for tourism, recreation or just improving the quality of living as shown through the demonstration projects. There is greater embracement of nature in art - there are murals and craft beer can labels depicting the Wellington native flora and fauna! And Wellingtonians and visitors are enjoying the abundance of native fauna – birds in the city.

The Mayor and Council are elected every three years, as part of a strong and robust democratic process. There are checks and balances that Council has to work within to provide a consistency of vision. The Council set a Long Term Plan (LTP) for 10 years, which is then reviewed every 3 years. This provides for a long term perspective. As well Council is required to engage with the community on key strategies/policies. Finally, Mana whenua through their Ngā pae hekenga (Priority waypoints) which are identified within Tūpiki Ora (Māori Strategy) provide a consistent voice.

Integration of the Wellington city plans are embedded into the wider Wellington Region through the Wellington Regional Growth Framework. Wellington's central city is very much seen as the heart of the region. There are other major regional facilities within the city including the airport, hospital and regional sports stadium. As well the primary regional transport project (LGWM) is focusing on the city, to better connect the city and regional facilities to the wider region. LGWM is a partnership of Wellington City Council, Greater Wellington Regional Council and Waka Kotahi – New Zealand Transport Authority.

These all lead to a holistic transformation of Wellington that is a liveable, vibrant and sustainable community with in a quality built environment that is in harmony with the natural environment and that collectively incorporate the principles of sustainable development.

Ngā mihi nui

Annex A | Demonstration Project Types (Non-exhaustive)

	Category	Types	
1	Governance	Governance re-structuring	Public services/e-governance
		Participatory planning processes	Public-private partnerships
2	Urban regeneration	Brownfield redevelopment	Conservation of heritage
		Public spaces development	
3	Adapting to climate change	Energy transition/low carbon	Flood protection
		Storm-water management	Disaster mitigation
4	Environmental projects	Urban greenery/ecology	City beautification
		Urban agriculture	Water management
		Waste management	
5	Economic development initiatives	Industry development	Regional or international events
		Tourism development	
6	Sustainable transport	Transport infrastructure	Shared mobility
		Electric vehicles	Traffic/transport management
		Urban logistics	
7	Social equity	Affordable housing	Social integration initiatives
		Universal design	Shared spaces
8	Smart city initiatives	Smart technology	Big data
9	Others	COVID-19 measures	Others



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QUARTER 3 PERFORMANCE REPORT

Kōrero taunaki | Summary of considerations

Purpose

1. This report to the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee (the Committee) provides performance information for Quarter Three of the 2023-24 Annual Plan and aspects of the 2021-31 Long-Term plan (LTP). The report provides a governance and monitoring oversight of the delivery of the Annual Plan and current LTP. Oversight relates to the quarterly monitoring of financial and non-financial aspects of the:
 - LTP strategic direction i.e. tracking the delivery of key programmes supporting LTP priorities;
 - Key strategies and their action plans;
 - Budget performance; and
 - Strategy area performance e.g. delivery key performance indicators.
2. This report also outlines requirements for budget changes for the current financial year, to ensure spend aligns with Officers delegated authority.

Strategic alignment with community wellbeing outcomes and priority areas

Aligns with the following strategies and priority areas:

Strategic alignment with priority objective areas from Long-term Plan 2021–2031

- Sustainable, natural eco city
- People friendly, compact, safe and accessible capital city
- Innovative, inclusive and creative city
- Dynamic and sustainable economy
- Functioning, resilient and reliable three waters infrastructure
- Affordable, resilient and safe place to live
- Safe, resilient and reliable core transport infrastructure network
- Fit-for-purpose community, creative and cultural spaces
- Accelerating zero-carbon and waste-free transition
- Strong partnerships with mana whenua

Relevant Previous decisions

1. None to note.

Significance

2. The decision is **rated low significance** in accordance with schedule 1 of the Council's Significance and Engagement Policy.

Financial considerations

Nil Budgetary provision in Annual Plan / Long-term Plan Unbudgeted \$X

3. This report, and the attached Quarter three Performance Report, outlines the year-to-date (YTD) financial and non-financial position of the organisation as at quarter three.

Risk

Low Medium High Extreme

Authors	Jocelyn Anton, Senior Advisor Planning & Reporting Lloyd Jowsey, Team Leader, Planning and Reporting Chris Lincoln, Finance Project Lead Deirdre Reidy, Manager, Finance Business Partnering
Authoriser	Baz Kaufman, Manager Strategy and Research Stephen McArthur, Chief Strategy & Governance Officer Andrea Reeves, Chief Financial Officer

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the Quarter three (Q3) Performance Report on the 2021-31 Long-term Plan (LTP) and 2023-24 Annual plan plus the “performance on a page” overview.
2. Note an increase to Wellington Water Limited’s (WWL) capital expenditure budget was approved by Council on 18 April 2024. This approval was for \$8.3m, increasing the budget from \$60.9m to \$69.2m. This change is not currently included in the budget figures in this report.
3. Recommend to Council to approve the following capital expenditure changes to the 2023/24 Annual Plan Budget:
 - a) Increase budget for activity 6.2.3 - *Earthquake risk mitigation* by \$0.4m for the completion of the St James Earthquake Strengthening Project.
 - b) Increase budget for activity 7.1.2 - *Vehicle network* in projects Preseal Preparations & Shape and Camber Corrections by \$0.8m.
 - c) Increase budget for activity 2.6.1 - *Conservation visitor attractions* by \$0.3m for completion of Wellington Zoo renewals, noting that this expenditure is offset with external capital revenue.
 - d) Increase budget for activity 2.1.1 - *Local Parks and Open Spaces* by \$1.2m to facilitate the purchase of land in the outer green belt.
4. Recommend to Council to approve the following capital expenditure changes to the 2023/24 Annual Plan Budget and request Officers to reduce the draft Long-term Plan budget by the corresponding amounts:
 - a) Increase budget for activity 6.1.2 - *Waterfront development* by \$1.0m for the progression of Waterfront Lighting and Edge Protection.
 - b) Decrease the proposed budget for 2027/28 by the above \$1.0m.
 - c) Increase budget for activity 10.1.1 – *Organisational* by \$0.1m to facilitate the progression of the new staff accommodation.
 - d) Decrease the proposed budget for 2024/25 activity 10.1.1 – *Organisational* by the above \$0.1m.
5. Recommend to Council to approve the following operational expenditure changes to the 2023/24 Annual Plan Budget:
 - a) Increase budget for activity 10.1.1 - *Organisational* by \$0.3m to facilitate the progression of the new staff accommodation.
 - b) Decrease the proposed budget for 2024/25 in activity 10.1.1 – *Organisational* by the above \$0.3m.

Whakarāpopoto | Executive Summary

4. At the end of the quarter despite tight economic conditions: Financial performance indicates a surplus of \$13m, a favourable variance to the adjusted annual plan of \$11m. Excluding the Sludge Minimisation Facility Grant revenue, the result is a \$46m deficit which is \$30m better than budget. Q3 Non-financial (KPI) performance lags that of the previous quarter however is ahead of the same period last year. The pace of delivery for our large capital programme continued to increase in the face of rising inflation and overall market conditions.
5. During the quarter more than 200,000 manuhiri from cruises visited the capital, up 20% on December 22/23. Flow on effects enabled the Cable Car to reach the milestone of 1 million passengers for the 2023 calendar year and Te Nukua Wellington Zoo had the highest January visitation in its history with more than 44,000 visitors. Treasury performance was fully compliant. The work programmes of the six Council strategies being tracked in this report are mostly on track.
6. Looking forward, it is anticipated that 23/24 end of year non-financial performance will be better than that of 22/23. Market conditions will continue to place pressure on venues and key project budgets, scope and / or delivery.

Takenga mai | Background

7. This report covers Q3 performance in relation to the 2021-31 LTP and 2023-24 Annual Plan. The period covered is 1 July to 31 March 2024. The actual date of receipt of the Quarterly report by Elected Members reflects both the Committee meeting cycle and the time required to compile report information from across the Council.
8. In keeping with good practice performance reporting information is generally reported as year-to-date (YTD). Any key changes to KPI performance is recorded on an exception basis. In general the target performance status (RAG status) for KPIs is represented as follows:
 - a. Green = 0%-4.99% off target;
 - b. Amber = 5%-9.99% off target;
 - c. Red = ≥10% off target;
9. Project performance reporting also uses a similar colour coded RAG status. The meaning of the colours reflect project specific performance dimensions e.g. scope, communications, health and safety.
10. The content structure, presentation of information and document layout is continuously improved to enhance readability and understanding. There is an on-going focus on developing the 'so what this means' from the performance data, to give an informed understanding of overall of organisational performance.
11. The Quarterly report content is organised in four parts:
 - Performance on a page
 - Part A: The Executive summary
 - Part B: Key Performance Reports covering LTP strategic investments work programme; Strategy Area financial and non-financial performance; financial and treasury performance; community outcomes; and

- Part C: Detailed performance information (Appendices). This includes updates on five key strategies - Tūpiki Ora Māori Strategy; Te Atakura First-to-Zero; Children and Young Persons Strategy; Aho Tini – 2030 Arts, Culture & Creative Strategy; and He Rautaki Ōhanga Oranga Economic Wellbeing Strategy.

Annual Plan budget change requests

12. The delegations included in this Councils' Terms of Reference require Officers to operate within specific approved budgets for the financial year, with some tolerance levels delegated to the Chief Executive ([Terms of Reference and Delegations \(wellington.govt.nz\)](https://www.wellington.govt.nz/terms-of-reference-and-delegations) – page 34).
13. The budget change requests included in this report are to outline where additional spend is expected and to request the appropriate funding to allow Officers to operate within the prescribed delegated authority.
14. The total additional funding required in this financial year is \$4.1m. \$2.7m of this is additional budget requirement and will be funded through increased debt, in line with other capital expenditure. \$1.1m of this will also require additional debt funding in the current year but reduce budget and funding requirements in the early years of the draft LTP. \$0.3m is operational expenditure being spent earlier than expected and will therefore require debt funding in the current year that will not be rates funded in year 1 of the draft LTP as expected.
15. Budget Increase Requests

St James Earthquake Strengthening Project

Officers are requesting an increase current year capital expenditure budget of \$0.4m for activity 6.2.3 - Earthquake risk mitigation to cover the remaining cost to completion of the St James Earthquake Strengthening Project (2076). The St James Theatre reopening date was brought forward (in 2023) to accommodate demand for theatre space before final completion of all remedial work. The earlier opening resulted in some incomplete remedial work and this risk was carried to ensure the theatre was operational. Ultimately this has resulted in some additional costs to the complete project totalling \$0.4m.

Preseal Preparations and Shape & Camber Correction

An increase in capital expenditure budget by \$0.8m is requested for activity 7.1.2 - Vehicle network. This relates to Preseal Preparations (2080) & Shape and Camber Corrections (2081) projects. The full year budget for these renewals is \$7.3m. The increase in forecasted spend has been driven by the need to strengthen certain corridors to accommodate a higher stress tolerance requirement.

Wellington Zoo Renewals

The Wellington Zoo capital renewals programme (2033) is expecting to overspend by \$0.3m for 2023/24, however this overspend will be funded by external capital revenue raised by Wellington Zoo. There will be no net additional cost to Council for this project.

Land purchase for outer green belt

On the 9 March 2023, Council discussed and approved in principle, land acquisition opportunities in the outer green belt. At the time the total approved in principle value was

\$5.5m for the expect purchase of a number of properties, with \$1.5m of this included in the 2023/24 Annual Plan. Current expectation is that land purchases relating to this in-principle approval will be \$2.7m in the 2023/24 financial year. To align with Officer delegations, the additional budget of \$1.2m required for 2023/24 expected purchases is now being requested for the Property Purchases – Reserves (2001) project.

16. Budget bring-forward Requests

Waterfront Lighting and Edge Protection

Plans to improve waterfront safety have been prioritised in the current financial year with work now underway, ahead of plan. This work is included in the draft LTP but with no provision in the current financial year. Budget of \$1.0m is required for 2023/24 expected spend for the Waterfront Renewals (2068) project. It is proposed to utilise \$1.0m budget from 2027/28. Total project budget is \$7.0m over 4 years. Work is being done ahead of schedule due to the urgency of the project and safety risks.

Workplace – Staff Accommodation

The staff accommodation project has a proposed LTP budget of \$3.7m operating and \$40.1m capital expenditure starting 2024/25 financial year. The planning and pre-implementation of the project is currently ahead of schedule, however there is no budget on the current financial year. It is requested to bring-forward \$0.3m operating expenditure and \$0.1m capital expenditure from 2024/25 financial years' budget for the Workplace – staff accommodation fit out project (2127) to facilitate this early work.

Kōrero | Discussion

LTP Strategic Priority Work Programmes: (for details see Part B, pages 5-7, of the Q3 report)

17. The 2021 LTP has increased in size compared to last financial year with more projects moving into the delivery stage. While inflation and overall market conditions continue to pose challenges, the overall programme is tracking well and we continue to focus on effective management of the capital programme to ensure delivery continues as programmed.

Priority Investment programme (for details see Part B, pages 8-14, of the Q3 report)

18. The overall health status of the portfolio of LTP priority investments remained GREEN in this quarter. Of the sixteen projects and programmes that were operating within one of the five investment stages two, Frank Kitts Park Playground and the street light remediation projects, have been closed out in this quarter. The former being finished as scheduled and on budget while the street light remediation work was successfully delivered ahead of schedule and under budget. There has also been on schedule progress of projects and programmes moving through the development phase and into delivery.

19. In the prevailing constrained financial environment inflationary conditions are expected to be an ongoing pressure on project budgets, requiring rigorous scope, cost and schedule risk management.

Non-financial Performance: (for details see Part B, pages 15-36, of the Q3 report)

20. Overall, 61% of KPIs were achieved for the quarter, which is a 3-percentage point decrease in performance from quarter 2 (64%) and an improvement on the same quarter last year (58%). This was achieved by the net movement of two KPIs moving from Green to Amber and Red respectively.

21. An analysis of performance for years end has been completed. At this point the data indicates we will likely better our 2022/23 non-financial performance result. It is to be noted that the total KPI suite is two less this financial year due to the establishment of Te Toi Mahana I Community Housing..
22. The work programmes for Council strategies tracked in this report (e.g. Tūpiki Ora – Māori Strategy, Te Atakura - Fist to zero etc.) are mostly going according to plan.

Financial Performance: (for details see Part B, pages 37-40, of the Q3 report)

23. At the end of the third quarter of FY 2023/24, the Council has a surplus of \$13.2m. This is a favourable variance to plan of \$11m.

	Year-to-date (\$000s)			Full Year (\$000's)		
	Actual*	BDR	Var	Forecast	BDR	Var
	\$000's	\$000's	\$000's	(\$000s)	(\$000s)	\$000's
Revenue	622,464	624,280	-1,816	859,937	867,487	-7,551
Expenditure	609,281	621,830	-12,549	828,508	826,751	1,756
Net Surplus/(Deficit)	13,183	2,450	10,733	31,429	40,736	-9,307
Less IFFFAAA Grant Revenue	59,398	78,247	-18,849	89,803	126,243	-36,441
Net Surplus/(Deficit) ex IFFFAAA Grant Revenue	-46,215	-75,797	29,582	-58,374	-85,507	27,133

24. Revenue is behind budget by \$1.8m largely due to sludge minimisation grant revenue being down \$19m as actual capital spend has not occurred as expected. This is offset by LGWM unbudgeted vested assets \$13m and an increase development contribution revenue of \$3.3m.
25. Expenditure is below budget by \$12.5m. This is made up of Lets get Wellington Moving program underspent by \$26m, depreciation over budget by \$9m, and interest costs below budget by \$2m.
26. Net Debt as at 31 December is \$1.3B and the liquidity ratio is 119% (treasury policy 115%). The LFGA requires a liquidity ratio of 110%. We are compliant with all counterparty covenants.
27. Quarter 3 YTD Wellington City Council has borrowed an additional \$211m and has prefunded \$290m of debt maturing this financial year from Local Government Funding Agency (LGFA).

Community Outcomes (Wellbeing) Indicator Trends: (for details see Part B, page 41, of the Q3 Report)

28. The Q3 report contains a summary of the published community outcome indicator trends to June 2023. Further longer-term trend data will be included in the 2023-24 Annual Report.

Kōwhiringa | Options

29. The Committee has the option to accept the officer recommendations included and discussed throughout this report.

Whai whakaaro ki ngā whakataunga | Considerations for decision-making

Alignment with Council's strategies and policies

30. The Quarterly performance report is a key governance tool for monitoring performance and progress against Council's strategies and policies.

Engagement and Consultation

31. No impact.

Implications for Māori

32. Strong partnerships with Mana Whenua is an LTP strategic priority that is monitored via this quarterly report

Financial implications

33. The financial implications of the additional budget request are outlined in the discussion section of this report

Legal considerations

34. No impact.

Risks and mitigations

35. No impact.

Disability and accessibility impact

36. No impact.

Climate Change impact and considerations

37. An accelerating zero carbon and waste free transition is another LTP strategic priority that is monitored via this quarterly report.

Communications Plan

38. No impact.

Health and Safety Impact considered.

39. No impact.

Ngā mahinga e whai ake nei | Next actions

40. The next report to Elected Members will be the Annual Report covering the 2023-2024 financial year.

Attachments

Attachment 1. Performance on a page [!\[\]\(adfca3160f990c6f68320d3492d16ce3_img.jpg\) !\[\]\(e50034b41775d432355e49ae29cb3213_img.jpg\)](#)

Page 58

Attachment 2. Quarter 3 Performance Report [!\[\]\(babb060eff860a80aec7c1500b5b630e_img.jpg\) !\[\]\(896a1ae34b949902ac7bf6130520d55b_img.jpg\)](#)

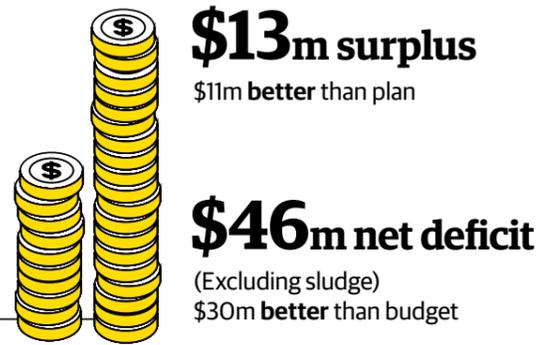
Page 59

Q3 Overview

Performing well – despite challenging economic environment

1. End of the quarter

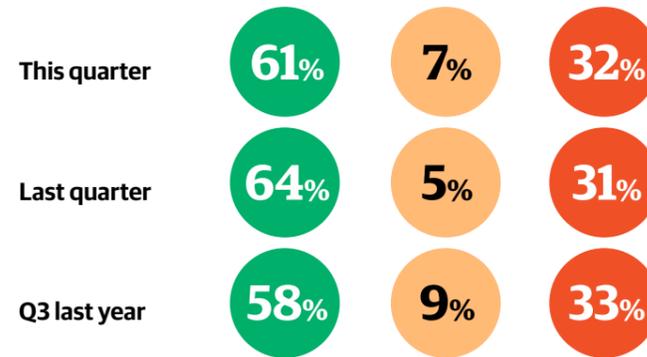
Financials (YTD) - better than budget



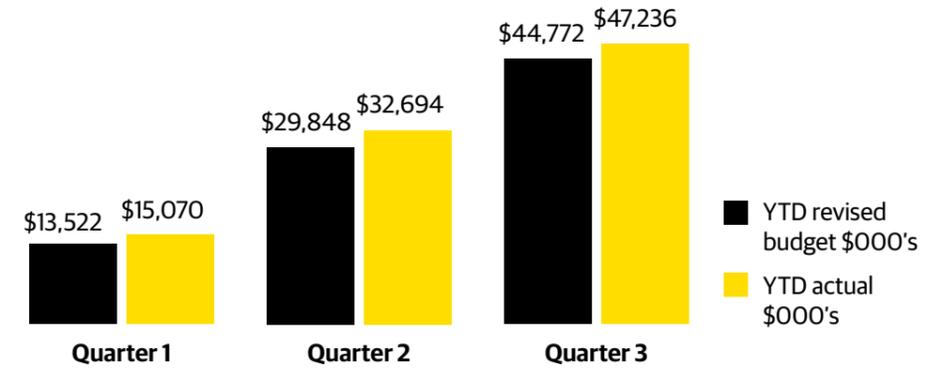
Variance from plan

- **\$1.8m** behind revenue
- **\$12.5m** under budget spend
- ✓ **Fully** compliant treasury

KPI performance - better than Q3 last year

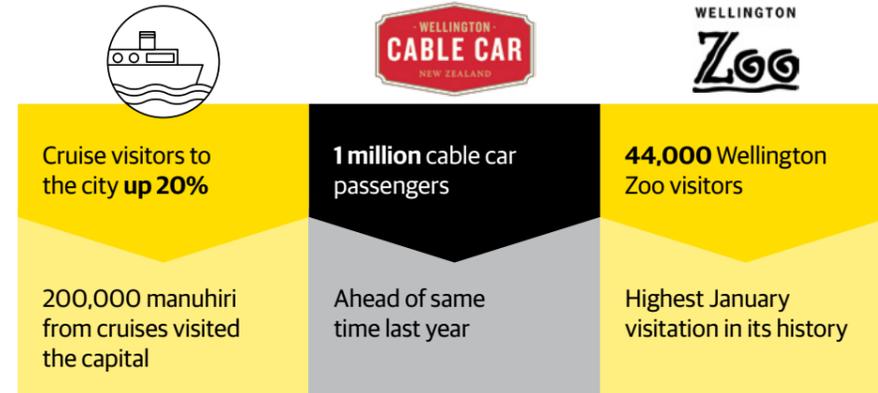


Capital Programme - on track for achieving 80%



2. During the quarter

City visitors - historic highs

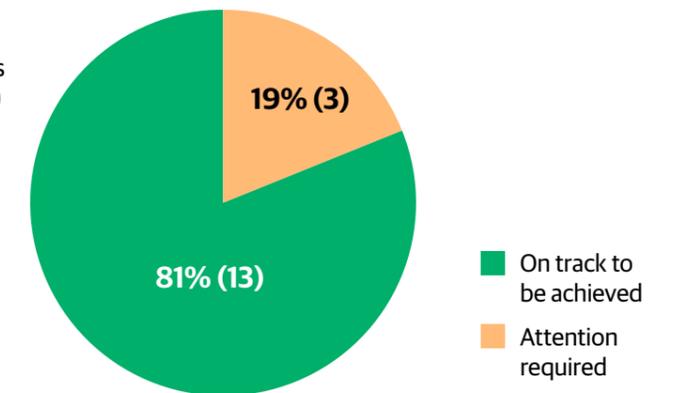


Key strategies - mainly tracking to plan

- ✓ Tūpiki Ora Māori Strategy
 - Te Atakura - First to Zero
 - Strategy for Children & Young People
 - ✓ Aho Tini - 2030 Arts, Culture & Creative Strategy
 - ✓ He Rautaki Ōhanga Oranga Economic Wellbeing Strategy
- ✓ On track
 ■ At risk

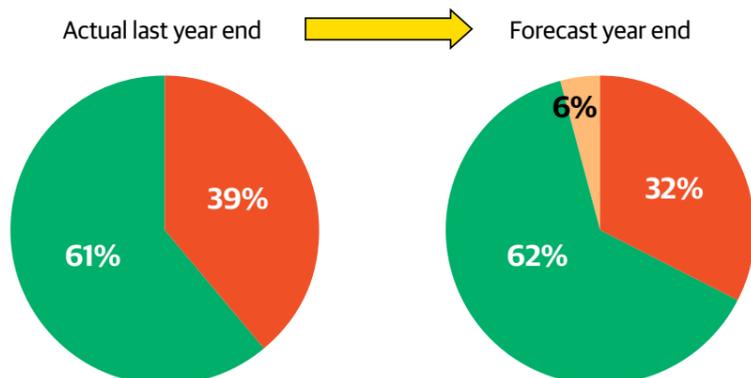
Priority investment portfolio - overall positive

Overall health (across 10 project indicators)



3. Looking forward to year end

KPIs - on track with last year's performance



Forecast financials - better than plan



Net surplus of \$31m-\$9m

Driven by:



Our focus remains



- Prioritising delivery on key capital projects
- Closely managing our cash, liquidity and treasury positions
- Tight budget management across the Council
- Continued monitoring of KPI performance
- Ensuring the wellbeing of staff

Quarterly Performance Report Te Pūrongo ā-Hauwhā

Quarter 3, 2023/24

(YTD 01-07-2023 to 31-03-2024)

Nau mai haere mai | Welcome

This report provides governance oversight of Wellington City Council's quarterly year-to-date performance against its current Long-term Plan.

The Council's Long-term Plan is published on the Council's website (www.wcc.govt.nz) with details on our outcome indicators, service delivery key performance indicators, strategic priorities and supporting priority projects.



Quarterly Performance Report | Quarter 3 2023/24

Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

Contents

PART A: EXECUTIVE SUMMARY	3
PART B: KEY PERFORMANCE REPORTS	5
Section 1. LTP Strategic priorities work programme	5
Section 2. LTP Priority Investment portfolio	8
Section 3. Strategic Activity Area – non-financial and financial performance	15
3.2 Mana Whakahaere Governance	16
3.3 Taiao Environment	18
3.4 Whanaketanga ōhanga Economic Development	23
3.5 Oranga ahurea Cultural Wellbeing	25
3.6 Pāpori me te hākinakina Social and Recreation	27
3.7 Tāone tupu ora Urban Development	31
3.8 Waka Transport	35
Section 4. Financial Performance Report	37
4.1 Financial Performance.....	37
4.2 Treasury Report.....	39
4.3 Rates and General Balances Receivable.....	40
Section 5. Community outcomes	41
APPENDICES - DETAILED PERFORMANCE INFORMATION	42
Appendix 1: Strategy Updates	43
Appendix 2: Wellington Water Limited (WWL) Quarter Three Report	63
Appendix 3: Sustainable Development	70
Appendix 4: How we report	72

Part A: Executive summary

Overview

This quarter’s results show that Council’s progress on delivering the 2023/24 Annual Plan is on track.

During the quarter the city was full of events and visitors adding vibrancy to the city in what are challenging economic conditions. There was good progress in delivering the capital programme of work, non-financial performance in terms of Key Performance Indicators tracked in-line with previous years, the actual financial performance is favourable to budget and treasury performance was fully compliant.

The quarter wasn’t without its challenges. The constrained economic environment is impacting discretionary income being spent within Wellington City, which has broad impacts across the city and some Council venues. Water restrictions during the quarter were also a challenge for everyone, including the Council with reduced watering of sports fields impacting usual seasonal preparation and maintenance.

Highlights in the city

The summer quarter always includes a lot of city events and highlights. We delivered a successful events summer programme including Christmas, New Years Eve, Gardens Magic, Waitangi, and Pasifika events to over 60,000 attendees. During the quarter the city also held Cuba Dupu, the Fringe festival, Newtown Festival, the Performance Arcade, and the Aotearoa New Zealand Festival of the Arts.

The cruise ship season was also in full swing with more than 200,000 manuhiri from cruise ships visiting the capital, which was up 20% on December 22/23 adding to the vibrancy of the inner city during the period. This had a positive flow on effect to the Cable Car to reach the milestone of 1 million passengers for the 2023 calendar year and Te Nukua Wellington Zoo had the highest January visitation in its history with more than 44,000 visitors. See **Part B, section 3** in this report for more highlights.

Capital work programme tracking well

In terms of Council’s overall capital work programme this has increased in size compared to last year with more projects moving into the delivery stage. While inflation and overall market conditions continue to pose challenges, the overall programme is tracking well and we continue to focus on effective management of the capital programme to ensure delivery continues as programmed.

Within the larger capital programme, the Priority Investments Portfolio (aligned to strategic 2021 LTP priorities) is on track with the overall health status as predominantly Green. The main movements compared to Q2 are the completion of the Frank Kitts Park Playground and Streetlight Remediation projects. More information on the overall capital programme can be found in **Part B, sections 1 and 2** of this report.

Key performance indicators

Our key Performance Indicators track performance of our services. 61% of KPIs were achieved for the quarter. This lags Q2 (64%) but is ahead of the same time last year (58%).

An analysis of performance for years end has been completed. At this point the data indicates we will likely better our 2022/23 non-financial performance result. It is to be noted that the total KPI suite is two less this financial year due to the establishment of Te Toi Mahana I Community Housing.

A high-level breakdown is provided below, and more detail can be found in **Part B, section 3** of this report.

				Reported quarterly	Reported annually
This quarter (Q3)	34	4	18	56	37
	61%	7%	32%		
Last quarter (Q2)	36	3	17	56	37
	64%	5%	31%		
*Q3 last year (FY22/23)	33	5	19	**57	**38
	58%	9%	33%		
<i>Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; *Q2 2022/23 results were reported as Green = 0%-9.99% off target and Red = ≥10% off target **Two KPIs relating to City Housing ceased reporting at end of FY22/23</i>					

Overview of financial performance

At the end of the third quarter, the Council result is as follows:

- **Surplus:** a surplus of \$13m - this is a favourable variance to the adjusted annual plan adjusted for carry forwards (adjusted annual plan) of \$11m
- **Deficit:** A deficit of \$46m when the Sludge Minimisation Facility Grant revenue is excluded – However this is \$30m less of a deficit than anticipated in the adjusted Annual Plan.
- **Revenue:** Behind in revenue slightly by \$1.8m or 0.3%.
- **Operating expenditure:** Under adjusted annual plan by \$12.5m year to date.
- **Treasury:** Fully compliant with our treasury management policy. Borrowing and interest costs are less than budgeted largely due to the underspend in the capital programme.

Full details on financial performance can be found in **Part B, section 4** of this report

Quarterly Performance Report | Quarter 3 2023/24

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Budget Performance Q3 (\$000s)

The table below outlines overall budget performance for the quarter.

	Year-to-date (\$000s)			Full Year (\$000's)		
	Actual	Adjusted Annual Plan	Variance	Forecast	Adjusted Annual Plan	Variance
	\$000's	\$000's	\$000's	(\$000s)	(\$000s)	\$000's
Revenue	622,464	624,280	-1,816	859,937	867,487	-7,551
Expenditure	609,281	621,830	-12,549	828,508	826,751	1,756
Net Surplus/(Deficit)	13,183	2,450	10,733	31,429	40,736	-9,307
Less Sludge Minimisation Facility Grant Revenue	59,398	78,247	-18,849	89,803	126,243	-36,441
Net Surplus/(Deficit) ex Sludge Minimisation Facility Grant Revenue	-46,215	-75,797	29,582	-58,374	-85,507	27,133

The key drivers of the YTD result are:

- Revenue is behind adjusted annual plan by \$1.8m largely due to sludge minimisation grant revenue being down \$19m as actual capital spend has not occurred as expected. This is offset by LGWM unbudgeted vested assets \$13m and an increase in development contribution revenue of \$3.3m.
- Expenditure is below adjusted annual plan by \$12.5m. This is made up of LGWM program underspend of \$26m, depreciation over budget by \$9m, and interest costs below adjusted annual plan by \$2m.

The **full year forecast** is indicating a net surplus of \$31m which is \$9m lower than adjusted annual plan. This is driven by:

- Revenue is forecast to be \$8m lower than adjusted annual plan due to a reduction in Sludge Minimisation Facility Grant revenue of \$36m. This is offset by unbudgeted vested assets largely due to Let's Get Wellington Moving assets transferring to Council, development contribution revenue up \$5.4m and roading subsidies up \$5m.
- Expenditure is forecast to be \$2m higher which is made up of several movements, including increased depreciation.
- The net deficit excluding Sludge Minimisation Facility Grant revenue is forecast to be \$27m better than Adjusted Annual Plan.

Capital Spend

The below table outlines overall capital budget performance for the quarter.

	Year-to-date (\$m's)			Full Year (\$m's)		
	Actual	Adjusted Annual Plan	Variance	Forecast	Adjusted Annual Plan	Variance
	\$m's	\$m's	\$m's	\$m's	\$m's	\$m's
Capital Spend excluding Sludge Minimisation Facility Project	259	351	-93	399	465	-67
Sludge Minimisation Facility Project	69	115	-46	99	146	-47
Total Capital Spend	328	466	-138	498	611	-113

We are forecasting our capital spend to be \$113m or 18% below adjusted annual plan. The key drivers are Sludge Minimisation Facility down \$47m, Social Housing renewals down \$8.2m, Townhall earthquake strengthening down \$7.2m and cycleways down \$6.3m.

More detail on Council's financial performance can be found in **Part B, section 4** of this report.

Summary Wellington City Council Key Strategies

The quarterly report tracks progress on six council strategies. Their status is summarized below with more detail included in **Appendix 1** of this report.

Strategy	Status
Tūpiki Ora Māori Strategy	Green
Te Atakura – First to Zero	Amber
Strategy for Children & Young People	Amber
Aho Tini – 2030 Arts, Culture & Creative Strategy	Green
He Rautaki Ōhanga Oranga Economic Wellbeing Strategy	Green

Part B: Key Performance Reports

Section 1. LTP Strategic priorities work programme

This section of the quarterly report provides a year-to-date, high-level overview of the delivery of the Capital work programme supporting the strategic priorities in the current (2021) LTP. This is a sub-set of the total Capital spend.

Where capital spend is less closely connected to a strategic priority (e.g., renewals or changes to BAU services) it is not reported as part of the strategic priority work programme. The performance of this spend is reflected in Section 3.

At the start of the 2021 LTP there were 52 work programmes with 114 projects contributing to the 2021 LTP priorities. A subset of these projects is classified as significant projects, of which there are 16, these are reported by exception in Section 2.

The strategic priorities are:

- Priority 1:** A functioning, resilient, reliable three waters infrastructure
- Priority 2:** Wellington has affordable, resilient and safe housing
- Priority 3:** The city's core transport infrastructure is a safe, resilient, reliable network
- Priority 4:** The city has resilient and fit-for-purpose community, creative and cultural spaces
- Priority 5:** An accelerating zero-carbon and waste-free transition
- Priority 6:** Strong partnerships with mana whenua.



Programmes contributing to the 2021-31 LTP Strategic Priorities																																																																		
<p>This section covers capital spend for programmes that contribute to the 5 strategic priorities in the 2021 LTP. While the spend on these programmes is significant, there is also capital spend in other strategy areas which is covered later in the report. The Capital programme in this report does not include recent changes made by the New Government to waters or Let's Get Wellington Moving (LGWM) programmes. Overall, the quarterly report contains performance against the Annual Plan for the year, which may have quarterly revisions (or updates) to the adopted LTP, for example changed in the operating environment and the timing of capital programme delivery.</p> <ul style="list-style-type: none"> The 2021 LTP has increased in size compared to last financial year. The increased size of the capital programme and timing differences between programmes largely account for the capital budget spending variations between quarters. While delivery continues to increase for the larger capital programme, cost escalation due to inflationary pressures continue to pressure budgets, scope or delivery of projects e.g. the Town Hall project and Wellington Water's network upgrade programme. 																																																																		
2021 10-year LTP Capital budget		Strategic Priority Capital Spend 2021-23		Previous year Quarterly Revised Annual Plan (AP) Budget vs Actual YTD - all priorities	Current Year Revised Annual Plan (AP) Q3 Budget vs Actual YTD - all priorities																																																													
<p>2021 LTP Capital Budget</p> <table border="1"> <tr><th>Year</th><th>Value (\$000)</th></tr> <tr><td>2021-22</td><td>\$343,024</td></tr> <tr><td>2022-23</td><td>\$362,682</td></tr> <tr><td>2023-24</td><td>\$355,977</td></tr> <tr><td>2024-25</td><td>\$392,577</td></tr> <tr><td>2025-26</td><td>\$356,841</td></tr> <tr><td>2026-27</td><td>\$325,340</td></tr> <tr><td>2027-28</td><td>\$273,193</td></tr> <tr><td>2028-29</td><td>\$284,047</td></tr> <tr><td>2029-30</td><td>\$266,668</td></tr> <tr><td>2030-31</td><td>\$254,089</td></tr> </table>		Year	Value (\$000)	2021-22	\$343,024	2022-23	\$362,682	2023-24	\$355,977	2024-25	\$392,577	2025-26	\$356,841	2026-27	\$325,340	2027-28	\$273,193	2028-29	\$284,047	2029-30	\$266,668	2030-31	\$254,089	<p>2021 - 2023 Capital Budget versus Spend</p> <table border="1"> <tr><th>Year</th><th>LTP Budget (\$000)</th><th>Actual (\$000)</th><th>Revised Budget (\$000)</th></tr> <tr><td>2021-22</td><td>\$343,024</td><td>\$254,209</td><td>\$328,999</td></tr> <tr><td>2022-23</td><td>\$362,682</td><td>\$324,323</td><td>\$412,094</td></tr> </table>		Year	LTP Budget (\$000)	Actual (\$000)	Revised Budget (\$000)	2021-22	\$343,024	\$254,209	\$328,999	2022-23	\$362,682	\$324,323	\$412,094	<p>Previous year Quarterly Revised Annual Plan (AP) Budget vs Actual YTD - all priorities</p> <table border="1"> <tr><th>Quarter</th><th>YTD Revised Budget \$000's</th><th>YTD Actual \$000's</th></tr> <tr><td>Quarter 1</td><td>\$89,170</td><td>\$73,999</td></tr> <tr><td>Quarter 2</td><td>\$196,736</td><td>\$169,020</td></tr> <tr><td>Quarter 3</td><td>\$126,592</td><td>\$257,898</td></tr> <tr><td>Quarter 4</td><td>\$412,094</td><td>\$324,323</td></tr> </table>	Quarter	YTD Revised Budget \$000's	YTD Actual \$000's	Quarter 1	\$89,170	\$73,999	Quarter 2	\$196,736	\$169,020	Quarter 3	\$126,592	\$257,898	Quarter 4	\$412,094	\$324,323	<p>2023-24 Year Quarter 3 Revised Annual Plan Budget versus Actual \$000s</p> <table border="1"> <tr><th>Quarter</th><th>YTD Revised AP Budget (\$000)</th><th>YTD Actual (\$000)</th></tr> <tr><td>Quarter 1</td><td>\$13,522</td><td>\$15,070</td></tr> <tr><td>Quarter 2</td><td>\$29,848</td><td>\$32,694</td></tr> <tr><td>Quarter 3</td><td>\$44,772</td><td>\$47,236</td></tr> </table>	Quarter	YTD Revised AP Budget (\$000)	YTD Actual (\$000)	Quarter 1	\$13,522	\$15,070	Quarter 2	\$29,848	\$32,694	Quarter 3	\$44,772	\$47,236
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Priority snapshot: Affordable, resilient & safe housing		Priority snapshot: The core transport infrastructure is safe, resilient & reliable		Priority snapshot: Functioning, resilient, reliable 3 Waters infrastructure																																																							
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<p>Includes significant Investments: Includes Housing Upgrade Programme (HUP2), Healthy Homes.</p> <ul style="list-style-type: none"> Of the five projects contributing to this strategic priority all were under budget at the end of the Quarter. Housing renewals/upgrades programme accounted for most of the underspend. Housing Upgrade Programme 2 (HUP2): Business case consultant team engaged. Vacant standalones project initiated. Budget remains red status until LTP budget decision making is complete (see Priority Investment detail below). 		<p>Includes significant investments: Paneke Pōneke - Bike Network / cycleways programme, transport network development, Cycleways programme, Let's Get Welly Moving, Cycleways Connections and Island Bay programmes.</p> <ul style="list-style-type: none"> Programmes in Q3 included Golden Mile, Thorndon Quay, Hutt Road, city streets etc., network access and renewals (including footpaths, retaining walls, seawalls), streetlight renewals and upgrades, Bike network planning and transitional pilots. 		<p>Includes significant investments: Central city water upgrades, Wastewater pump station and watermain programme, Taranaki Street New Pump Station.</p> <ul style="list-style-type: none"> There has been increased additional capital (and Opex) spend over the 2021 budget in the 3 waters programme to support a focus on network continuity. The Wastewater network renewal programme (pump stations, rising mains, upgrades or renewals), drinking water reservoir programme accounted for most of the three waters spend. 																																																							
Priority snapshot: An accelerating zero carbon & waste free transition		Priority snapshot: Resilient, fit-for-purpose, community, creative cultural spaces		Comment																																																							
Q3 current and previous Year (2022-23) capital budget vs actual spend		Q3 current & previous Year (2022-23) capital budget vs actual spend		Strategic priority spend																																																							
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<p>Includes significant investments: Residual Waste - Southern Landfill (SLEPO), Sludge Minimisation Facility.</p> <ul style="list-style-type: none"> Most of the current year spend relates to the Sludge Minimisation Facility as part of the Zero Waste programme. 		<p>Includes significant Investments: Town Hall; Te Matapihi Central Library, Frank Kitts Park Programme.</p> <ul style="list-style-type: none"> The Town Hall redevelopment project (part of the Te Ngākau programme) and playground upgrades accounted for most of the current year Q3 spend. Other activity for this priority included suburban & aquatic centers, community centers and halls, playgrounds upgrades or renewals. 																																																									

Quarterly Performance Report | Quarter 3 2023/24

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Section 2. LTP Priority Investment portfolio

This section of the quarterly report provides a summary of the LTP priority projects (investments) portfolio including year-to-date financials and a health status overview.

Priority investments are a subset of the larger LTP strategic work programme (Section 2) and are considered priority pieces of work.



2.1 Portfolio Status of the LTP Priority Investments

Quarter three summary

The overall health status of the portfolio of LTP priority investments remained GREEN in this quarter. Of the sixteen projects and programmes that were operating within one of the five investment stages two, Frank Kitts Park Playground and the street light remediation projects, have been closed out in this quarter. The former being finished as scheduled and on budget while the street light remediation work was successfully delivered ahead of schedule and under budget. There has also been on schedule progress of projects and programmes moving through the development phase and into delivery.



In the prevailing constrained financial environment inflationary conditions are expected to be an ongoing pressure on project budgets, requiring rigorous scope, cost and schedule risk management.

Progress of projects since Q2 23/24:

Conceive

- Te Ngakau Programme: after a successful procurement phase negotiations are underway regarding CAB and MOB development. Main design consultant has been procured for Te Ngakau Development Master Plan and the Steering group has been established with assurance processes also being set up. Remains **GREEN** status.

Develop

Housing Upgrade Programme 2 (HUP2): the business case consultant team has been engaged and the Vacant Standalones project initiated. While budget remains red status until LTP budget decision making is complete, overall the programme remains **GREEN** status

Plan

- Bike Network Programme: market conditions mean contractor availability risk has been reduced. However risk of impact of government transport funding changes remains high. Remains **AMBER** status.
- Residual Waste – Southern Landfill (SLEPO): the resource consent for the landfill extension has a significant number of conditions and this could put pressure on budget and schedule. Detailed design is underway and we will have a better view of the risk once that is complete. Remains **AMBER** status.

Deliver

- Town Hall Redevelopment project: Q2 issue regarding VUW’s ongoing commitment to this project remains active, which could impact project schedule, cost and benefits if realised. Remains **GREEN** status.
- Frank Kitts Programme: Project has minor issues under management in relation to timing of schedule and budget across financial years, but overall remains **GREEN** status.
- Sludge Minimisation Facility: The final stage 5 of the building consent package was submitted on programme and the amendment to the outline works plan approved. Construction activity is progressing well, however there have been delays with vendor procurement which is being undertaken by the contracting joint venture. This is not a critical path but is affecting the rate of spend against forecast. Unexpected requirements from Wellington Electricity with regards to the electrical design is putting pressure on the construction schedule and as a result, the schedule status has been changed from **GREEN** to **AMBER** status.

Closed

- Frank Kitts Park Playground: Project completed and opened on schedule. Practical completion has been issued and currently going through formal closure process. The project will be removed from future reports.
- Streetlight Remediation: Project completed under budget and ahead of schedule. Has been formally closed and will be removed from future reports

*Note Zero Waste Programme-level detail has been removed from this and future reports, as this programme functions as an aggregator for two lower-level projects and provides little reporting value of its own. The two projects are still reported, being Sludge Minimisation Facility and Residual Waste – Southern Landfill (SLEPO).

Quarterly Performance Report | Quarter 3 2023/24

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Portfolio Status of the LTP Priority Investments (continued)

	Number of LTP Significant Investments and by IDF / project stage				
	1 - Conceive	2 - Develop	3 - Plan	4 - Deliver	5- close
Q3	1	1	3	9	2
Q2	1	3	5	8	

Health summary by Programmes and Projects:

Programme/Project Name	Overall	Schedule	Scope	Budget	Issues	Risks	Resources	Benefits	Stakeholders	Dependencies	Health & Safety
<input type="checkbox"/> Frank Kitts Park Playground	●	●	●	●	●	●	●	●	●	●	●
Street Light Remediation	●	●	●	●	●	●	●	●	●	●	●
<input type="checkbox"/> Bike Network Programme (BNP)											
Bike Network Programme (BNP)	▲	▲	▲	▲	▲	▲	●	▲	▲	▲	●
Botanic Garden to City Transitional Cycleway	●	▲	●	●	●	●	●	▲	●	●	●
Evans Bay Parade Cycleway Stage 1 - Part 3	●	●	●	●	●	●	●	●	●	●	●
Evans Bay Parade Cycleway Stage 2	●	▲	▲	▲	●	▲	●	●	●	●	●
Newtown to City Transitional Cycleway	●	▲	●	●	●	●	●	●	▲	▲	●
The Parade IB Safety Improvements	●	▲	●	●	▲	▲	●	●	▲	●	●
<input type="checkbox"/> Frank Kitts Park Programme											
Frank Kitts Park Programme	●	●	●	▲	●	●	▲	●	●	▲	●
<input type="checkbox"/> Housing Upgrade Programme 2 (HUP2)											
Housing Upgrade Programme 2 (HUP2)	●	▲	▲	◆	●	●	●	●	●	●	●
<input type="checkbox"/> Te Ngakau Programme											
Te Matapihi ki te Ao Nui	●	●	▲	●	●	▲	●	●	●	●	●
Te Ngakau Programme	●	▲	●	●	●	●	●	●	▲	●	●
Town Hall Redevelopment Project	●	●	●	▲	▲	▲	●	▲	▲	▲	●
<input type="checkbox"/> Transport & Infrastructure Capital Works Programme											
Chaytor Street, Karori - Safety Improvement	●	●	●	●	●	●	●	●	●	●	●
<input type="checkbox"/> Zero Waste Programme (ZWP)											
Residual Waste - Southern Landfill - SLEPO	▲	●	●	▲	●	▲	●	●	●	●	●
Sludge Minimisation Facility	▲	▲	●	●	▲	▲	●	●	●	●	●

Legend

Green status: Successful delivery of the project against project parameters appears on track, with no outstanding issues or risks that may threaten delivery.

Overall status: All key health indicators are Green, or two or less Amber and no Red indicators.

Amber status: Successful delivery of the project against project parameters appears feasible but management attention required for significant issues.

Overall status: Three or more health indicators are Amber, and/or one indicator is Red, or due to severity of other criteria, Amber status directed by SRO

Red status: Successful delivery of the project against project parameters appears unachievable. Project may need re-scoping and/or overall viability reassessed.

Overall status: two or more health indicators are Red or due to severity of other criteria, Red status directed by SRO.

Portfolio Status of the LTP Priority Investments (continued)

Health Details											
by Programmes/Projects											
Programme	IDF Stage	Start Date	End Date	Last -2 Period Overall (Q1)	Last -1 Period Overall (Q2)	This Period Overall (Q3)	Schedule	Scope	Budget	Overall Commentary	
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Frank Kitts Park Playground </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 5 Close 01/08/2023 23/07/2024 ▲ ▲ ● ● ● ● </div> <p>GREEN: Practical completion issued. As-Builts and Defects list compiled, Contractor to provide schedule of defect completion. Lawn reinstatement and minor planting underway.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Street Light Remediation </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 5 Close 11/04/2023 02/04/2024 ▲ ▲ ● ● ● ● </div> <p>GREEN - All work has been completed, under budget and ahead of schedule. Follow-up action of network assessment in FY24/25 handed to BAU team. Closure report approved and project is now closed. Project to be removed from Priority Investments list after end-March and Q3 reports.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Bike Network Programme (BNP) </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 3 Plan 25/10/2022 25/10/2039 ● ▲ ▲ ▲ ▲ ▲ </div> <p>- AMBER due to 8 out of 11 of health indicators being amber. - The programme remains on track to deliver 34.5 km (32.4 km Transitional and 2.1 km Transformational) by end FY 24/25, since start of programme. An additional 1.7 km Transformational cycleway (Evans Bay S2) is on track to be delivered by end FY 25/26. - Future delivery dependent on LTP 24-34 decision and GPS 24 funding priorities.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Botanic Garden to City Transitional Cycleway </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 4 Deliver 16/02/2023 13/08/2024 ● ● ● ▲ ● ● </div> <p>Status green this month due to majority of indicators being green. Project in Post Installation engagement phase. Tinakori/Bowen bus stop IFCs complete and passed on to Karori connections project. Project Closure report in progress</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Evans Bay Parade Cycleway Stage 1 - Part 3 </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 4 Deliver 28/11/2022 29/10/2024 ▲ ▲ ● ● ● ● </div> <p>Status green this month due to majority of indicators being green. TR for Weka Bay zebra crossing has been approved by councilors. Works started along Little Karaka Bay and Baleana Bay. 24x7 one lane closure at Baleana Bay in place until end of May.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Evans Bay Parade Cycleway Stage 2 </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 3 Plan 08/03/2018 17/06/2027 ● ● ● ▲ ▲ ▲ </div> <p>Green this month due to majority of indicators being green. Contract for seawalls awarded, construction of seawalls to begin by next month. Design options and a Project Change Request for the cycleway are currently being developed and have already been sent to the BNP Programme Board for consideration on how to proceed.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ Newtown to City Transitional Cycleway </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 4 Deliver 21/11/2022 28/05/2024 ▲ ▲ ● ▲ ● ● </div> <p>Green this month due to majority of indicators being green. In post-installation engagement phase.</p> </div>											
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> ⊞ The Parade IB Safety Improvements </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> 4 Deliver 20/01/2023 09/04/2025 ● ● ● ▲ ● ● </div> <p>Status Green this month due general green health. Stakeholder comms & engagement and relationship management continues and remains intensive. Construction to continue through to October 2024.</p> </div>											

Quarterly Performance Report | Quarter 3 2023/24

Portfolio Status of the LTP Priority Investments (continued)

Health Details

by Programmes/Projects

Programme	IDF Stage	Start Date	End Date	Last -2 Period Overall (Q1)	Last -1 Period Overall (Q2)	This Period Overall (Q3)	Schedule	Scope	Budget	Overall Commentary
Frank Kitts Park Programme										
Frank Kitts Park Programme	4 Deliver	22/02/2023	01/08/2024	●	●	●	●	●	▲	Steady progress on Resource Consent application, post resource consent application funding is not available until June.
Housing Upgrade Programme 2 (HUP2)										
Housing Upgrade Programme 2 (HUP2)	2 Develop	09/11/2022	24/05/2033	▲	●	●	▲	▲	◆	GREEN Deed of Grant quantity requirements confirmed with MHUD. Formal amendments to the Deed to reflect this to occur as part of the acceptance process of the work programme. Revised cost for 'do minimum' forecast now factored into LTP.Granville Demolition project - external PM engaged, marking the start of the project. Vacant Standalones project - consultant team engaged, project commenced. Additional Vacant Standalones - initial scoping done and with contractor to price. Seismic Assessments - well underway and on track to be completed by end April 2024. HUP2 Business Case - consultant team engaged, project commenced. Kick-off meeting held 7 March '24.
Te Ngakau Programme										
Te Matapihi ki te Ao Nui	4 Deliver	07/02/2023	24/06/2026	●	●	●	●	▲	●	Piling works are complete with the basement foundation works approximately 70% complete. 18 Pot sliders have been installed. Level 3-5 on Frame 1 in progress with column jackets being installed on Level 3. Structural extensions to Level 4, plantrooms and Civic Room are largely complete with carpentry works and roofing works in progress those areas. Rattle space works are in progress on both Victoria St and the Eastern end of Harris St. The new mezzanine has progressed with the North West & East slab poured and the South West being prepared for concrete pours on 26th April. Curtainwall preparation is underway on the Level 4 extension. FRP is mostly complete on Level 2 & 4 with focus now being put on the exterior FRP on Level 3 to enable roofing works. The south lift pit has been injected with grout and excavation works are commencing shortly.

Portfolio Status of the LTP Priority Investments (continued)

Health Details											
by Programmes/Projects											
Programme	IDF Stage	Start Date	End Date	Last -2 Period Overall (Q1)	Last -1 Period Overall (Q2)	This Period Overall (Q3)	Schedule	Scope	Budget	Overall Commentary	
Te Ngakau Programme											
Te Ngakau Programme	1 Conceive	27/01/2023	01/12/2027	○	▲	●	▲	●	●	Overall Programme Health remains GREEN. Negotiations underway with developer regarding CAB/MOB Development, following a successful initial procurement phase. Te Ngākau Development (Master) Plan Main Design Consultant has been procured. Development plan steering group established and gaining momentum. All assessments of assets, scope, benefits definition and assurance processes are being set up. \$8.4M OPEX form FY 24/25 transferred to CAB demolition project. LTP will confirm the budget for the programme.	
Town Hall Redevelopment Project	4 Deliver	26/01/2023	16/02/2028	●	▲	●	●	●	▲	Project progress on track - Council mandate from Oct 2023. Budget \$329.1M as per Council decision on 25 October 2023. Architectural/Heritage: - Heritage scope definition and pricing in process near complete, including auditorium received in period. Heritage detailing workshops progressing - due to complete mid 24. Cost savings being sought. - NZSO procurement underway. - 1st portion of facade renovation north facing wall underway. - Heritage lighting scope issued, cost savings to be finalised. Services: - E1 lift procurement process to be finalised, acoustic isolators being purchased. - Stage lift contractor design underway - challenges around applicable standards, well under control. Structure: - 1st concrete slab pour completed WB 11/03/24. - 80% of waterproof membrane placed and pile cap detail challenges resolved, reinforcement steel well progressed (40%). - Creation of rattle space underway. - E1 lift pit remedials almost complete. - Shop drawing review process accelerated for peak workflow. Functional Design: - Design programme draft noted by project board 27th March 24, refinement underway to inform master programme. First review by Naylor Love indicates no change to PC date due to functional design. - Functional design progressing and largely on track to complete 15 August 2024. - Building consent strategy nearly finalised. RCP Report Implementation: - Project meeting structure finalised and implemented. - Investigations of construction project acceleration being identified including early completion of organ. - Closure of variations pre-October 23 well advanced. General project management: - Project control key documents being updated ready for next board meeting, including risk register, scope register, master budget, and master programme to project completion.	

Quarterly Performance Report | Quarter 3 2023/24

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Portfolio Status of the LTP Priority Investments (continued)

Health Details

by Programmes/Projects

Programme	IDF Stage	Start Date	End Date	Last -2 Period Overall (Q1)	Last -1 Period Overall (Q2)	This Period Overall (Q3)	Schedule	Scope	Budget	Overall Commentary
Transport & Infrastructure Capital Works Programme										
Chaytor Street, Karori - Safety Improvement	4 Deliver	01/02/2023	21/11/2024	●	●	●	●	●	●	Construction started scheduled to complete by April 2024 (Road Markings remaining).Construction delivery delayed due to current chip seal works on Chaytor street. Chaytor street Transitional works to close out by 23/24 financial year.
Zero Waste Programme (ZWP)										
Residual Waste - Southern Landfill - SLEPO	3 Plan	14/11/2022	30/06/2026	○	●	▲	●	●	▲	GWRC granted Resource Consent on 11th March. The overall status is AMBER due to complexities with Resource Consent (RC) compliance requirements and impact on schedule and budget. Concerted work to re-baseline the schedule and deliver pre-construction dependencies in parallel, will be completed in April. The majority of key roles are now appointed, with some additional roles still being recruited. A new governance group is being established for this phase.
Sludge Minimisation Facility	4 Deliver	13/02/2023	02/07/2026	●	●	▲	▲	●	●	Project status updated to AMBER to reflect delays in vendor procurement and potential impact on design finalisation.Construction activity continues to progress well with both digester foundations completed, electrical cable relocation works commenced and main process building foundations on track. Beca Deed of Variation finalised and signed. The final Stage 5 (façade, balance of main structure) building consent package was submitted on programme and an amendment to the Outline Plan of Works approved.

Section 3. Strategic Activity Area – non-financial and financial performance



Quarterly Performance Report | Quarter 3 2023/24

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3.2 Mana Whakahaere | Governance

Mana Whakahaere is responsible for seven LTP KPIs. Of these KPIs three report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
	This period (Q3)	2	1	-	3
Last period (Q2)	3	-	-	3	4
This period last year (Q3 FY22/23)	2	1	-	3	4

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key highlights

- Newest Councillor, Geordie Rogers, was sworn in after the by-election. A new system is under development which will enable easier location of council decisions for both council staff and members of the public. The system will go live in quarter 4.
- Our Internal assurance capability is targeting an uplift of internal control assessment from 'core' to 'good' category, and a refresh of the risk management framework is underway.
- A planned review of our Tākai Here partnership model is underway with a current state analysis completed this quarter. A draft future state model will be explored with both internal and external stakeholders next quarter.
- Mataaho Aronui worked with our Tākai Here partners, who along with Te Mātāwai hosted Te Matoe o te Reo, a Māori language symposium in March. A range of council staff from Mataaho Aronui and the Library and Recreation teams were in physical support for the symposium.
- Over the last quarter, the Water Services Bylaw and the Half Cost Paths Policy were approved to go out for consultation. During the same period committee also deliberated on the draft LTP Consultation Document and approved that for Audit NZ review. This included all the underlying and supporting information including the Financial Strategy, the Infrastructure Strategy, the Development Contributions Policy and the Revenue and Financing Policy.
- We continued work analysing feedback on the Commemorative Policy, Dog and Domestic Animals Policy, and Animals Bylaw which will be reported back in April. To inform any updates to the Smokefree Policy and Action Plan in the months ahead, we completed the Smoking and Vaping Prevalence Study repeating the methodology from 2015 and 2018 so we have almost ten years history tracking this in central Wellington. We've nearly finalised an Attitudes to Smoking and Vaping as well so we have a public view of this issue.
- Work continued on evaluating the Citizen Assembly and a review of the Advisory Groups was started.

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Governance	Official information requests (%) handled within Local Government Official Information and Meetings Act legislative timeframe	95%	90%	96.2%	98%	There was an increase in LGOIMA requests, and a significant volume of complaints and correspondence related to the Long-Term Plan and District Plan processes over the last quarter. This coupled with resource challenges contributed to the result. This KPI is expected to meet its years end target.

Governance Q2 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Governance	Revenue	1,433	672	672	761	1,765	896	869	Favourable due to higher than anticipated revenues through the e-Scooter licensing agreement. This is expected to continue for the remainder of the year.
	Expenditure	20,954	24,636	24,902	3,682	31,239	32,848	1,609	Favourable due to a continuation of the lower-than-expected remuneration costs arising from vacancies (\$0.9m) and professional costs (\$1.4m) due to the timing of the work programmes in Māori Initiatives and Climate Change Response. Activity is expected to increase over the remainder of the year.
	Net Surplus/(Deficit)	-19,520	-23,964	-24,230	4,444	-29,474	-31,952	2,478	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Governance	Revenue	0	0	0	0	0	0	0	
	Expenditure	448	1,346	1,211	-898	943	1,803	-860	Under adjusted annual plan due expenditure on the Public EV Chargers and EV Fleet Transformation programmes being lower than planned through programme delays.
	Net Capital Spend	448	1,346	1,211	-898	943	1,803	-860	

3.3 Taiao | Environment

Taiao is responsible for 36 LTP KPIs. Of these KPIs 26 report quarterly with the balance reporting annually. Taiao has responsibility for Wellington Water Ltd (WWL), performance for this suite of KPIs is shown on the next page.

Non-financial KPI results				Reported quarterly	Reported annually
This period (Q3)	17		9	26	10
Last period (Q2)	17	-	9	26	10
This period last year (Q3 FY22/23)	15	1	10	26	10

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key highlights and challenges

Highlights

- The Botanic Garden renewed their Carbon Zero accreditation
- The first bike storage box was delivered to Wellington East Girls College for the School Cycling Support (SCS) programme and the very successful family-focused day out - Shelly Play event (~2500 people attended) - was held
- March was the 25th anniversary of the Mākara Peak Mountain Bike Park. The park has over 45 kilometres of trails and has become a ‘must ride’ destination for both domestic and international riders. It also hosts runners or walkers, with these totaling about 15% of users. Over its lifetime volunteers have put in over 4,500 hours into the maintenance of the park and planted over 60,000 native plants.
- Early February saw the Prince of Wales Park in Mount Cook handed back to Wellington City Council and the public after the completion of the Omāroro Reservoir. Sportsfields used as part of the construction area are reinstated, and now with drainage and irrigation. The site has been restored with native plantings which will add to ecological values of the Wellington Town Belt.
- We successfully removed two large giant redwoods (*Sequoiadendron giganteum*) from the Botanic Garden using helicopters to assist with difficult tree removal given size and location. The trees had died following kākā browsing. There are many trees in the Gardens that have kākā damage and a tree management plan is being developed to prioritise the work required based on risk and location. Other tree work was deferred to prioritise the redwood removal and any future work remains unbudgeted.

Challenges

- Water restrictions required us to implement plans for water use reduction across our parks and open spaces. We identified methods to reduce water use at our nurseries and watering of gardens was reduced to minimum levels or undertaken at times of the day to maximise benefit. Fire conditions increased due to the dry conditions.
- Water Reform In mid-February 2024, the Water Services Act Repeal Bill became law. The government’s Local Water Done Well policy is being developed to lay a foundation for a new system including economic and quality regulation, and requirements for local authorities to implement financially sustainable delivery models. In March, council committed to a joint Memorandum of Understanding with other Councils in the region to develop a Water Services Delivery Plan. The Government will provide a service delivery plan framework in mid-2024 to inform the direction and shape of future water entities.
- The Climate Change Response programme of work has been impacted by the redirection of DIA funding by central government. The funding enabled work to start supporting the bike network plan and the climate adaptation community engagement roadmap before LTP funding decisions. The Long-Term Plan discussions have indicated an increased need for investment in adaptation, within a tight fiscal environment, and a desire to focus on tangible and practical outcomes. Given this context, we have re-prioritised the work programme to align to the 2024 LTP level of service changes communicated to Councillors in November 2023.

Emergency Management

- Emergency Management (EM) has developed a response plan to address an acute water shortage. The enterprise plan was developed with internal and external input from key stakeholders to ensure alignment and practical implementation. The Emergency Operations Centre structure has been formalised, with 19 volunteers selected and appointed to key positions following interviews. This increased volunteer involvement has significantly bolstered the capacity of the EM team to undertake essential work.

LTP KPI exception report - including Wellington Water (WW)

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Environment	Volume of waste diverted from landfill (tonnes)	20,000	11,385	6,764	12,767	We are working with our contractor to capture glass tonnages from CBD collections to include in the diverted tonnages reporting. Also we are still looking to incorporate tonnage from Tip Shop sales. We expect the indicator to remain amber or red until we are satisfied with a methodology for capturing these weights. This KPI is at risk of not meeting its target at years end.
Wellington Water	Environment Compliance with the resource consents for discharge from the sewerage system -total number	0	3	2	2	In February 2022, a wastewater pipeline which carries treated wastewater from the Western Wastewater Treatment Plant out to the Cook Strait, was damaged by a slip due to a severe wet weather event. The pipeline was repaired but damaged again by a further slip in August 2022. The damage to the pipeline has resulted in the discharge of treated wastewater to the Karori stream. Over the past year, we have been working to repair the pipeline, which requires access to private land to complete the work. We are working with the landowner to negotiate access but also assessing other options for accessing and repairing the pipeline. We have been working closely with Greater Wellington Regional Council to monitor the water quality of Karori stream. This is showing a decline in the quality of the water. With the decline in the health of the stream, it is now urgent that we have access to complete the works. We have initiated proceedings under the Local Government Act to allow us back onto the land to fix the pipe. We will continue to work with the landowner to endeavour to reach a mutually agreeable solution. In January 2024, GWRC issued a to-do abatement notice to cease the discharge by 9 May 2024. We are currently seeking an extension to this date due to delays in obtaining access. The year to date result is 2 abatement notices and 1 infringement notice. This KPI will not meet its target at years end
	Environment Median response time for attendance for water network urgent call outs (minutes)	60mins	191mins	227mins	64mins	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address. This KPI will not meet its target at years end
Wellington Water	Environment Median response time for resolution for water network urgent call outs (hours)	4hours	17hours	19.3hours	1.9hours	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address. This KPI will not meet its target at years end

Quarterly Performance Report | Quarter 3 2023/24

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LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Environment	Median response time for attendance for water network non-urgent call outs (hours)	36hours	718.3hours	948.4	78.9hours	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address. This KPI will not meet its target at years end
Environment	Median response time for resolution for water network non-urgent call outs (days)	5days	45.1days	56.1	3.7	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address. This KPI will not meet its target at years end
Environment	Average drinking water consumption per resident/day	365L	416L	414L	402L	The 12-month rolling average for drinking water demand per capita in Wellington City has continued to increase primarily due to leakage, but also due to high residential use relative to other cities in New Zealand. The increased funding to address leakage from Wellington City saw the first monthly improvement in demand per capita in more than three years during March, a fall of 0.2%. Overall, demand per capita has increased 2.7% in the year-to-date and is up more than 8% over the past three years. This improvement is positive news and demonstrates that improvement is possible with increased investment, and we will closely monitor this through the rest of the year. We have seen similar improvements in other council areas, with sustained decreases over the past two quarters in both Porirua and Upper Hutt cities, and a plateau in Hutt City. Despite the improvements in other cities, the increased demand in Wellington has led to an overall increase in regional demand per capita over the course of this financial year. This KPI will not meet its target at years-end.
Environment	Dry weather wastewater overflows, expressed per 1000 connections	0	1.8	1.2	3.9	Wellington City Council sets a target of zero dry-weather wastewater overflows. The result in Q3 has stayed stable at 0.6 overflows per 1000 connections. This follows a downward trend, and a repeat of the lowest quarterly results in more than four years from the previous two quarter This KPI will not meet its target at years end

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment	
			This period (Q3)	Last period (Q2)	This period last year (Q3)		
Wellington Water	Environment	Median response time for wastewater overflows (attendance time minutes)	60mins	88mins	92mins	131mins	Wellington Water continue to not meet targets for attendance times due to an increase in work volume and funding and resourcing constraints. It also takes time to categorise the issue raised by the customer, often for example logged as a leak, but once on site is deemed a wastewater related issue. They are working through this with individual councils. This KPI is at risk of not meeting its target at years end

Wellington Water - KPI performance Q3

Wellington Water Limited (WWL) is responsible for 25 LTP KPIs. Of these KPIs 23 report quarterly with the balance reporting annually.

The WWL quarterly two report is contained in Appendix 2.

Non-financial KPI results – Wellington Water				Reported quarterly	Reported annually
This period (Q3)	14	-	9	23	2
Last period (Q2)	15	-	8	23	25
This period last year (Q3 FY22/23)	13	1	9	23	2

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Quarterly Performance Report | Quarter 3 2023/24

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Environment Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Environment	Revenue	34,639	27,152	26,822	7,488	45,632	36,203	9,430	Favourable Waste Operations - fees budget due to higher than anticipated contaminated soil received at Landfill. PSR unbudgeted revenue of \$2m for Carbon Credits
	Expenditure	225,515	235,080	235,198	9,565	310,153	313,423	3,270	Favourable due to \$0.7m less spend on CBD, suburban and town belt garden related activities. The remaining \$8.8m favourable variance is due to higher internal recharges.
	Net Surplus/(Deficit)	-190,876	-207,928	-208,376	17,052	-264,521	-277,221	12,700	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Environment	Revenue	0	0	0	0	0	0	0	
	Expenditure	129,320	178,992	158,674	-49,672	186,666	232,647	-45,981	Sludge Minimisation Project YTD \$49.7m unfavourable to adjusted annual plan due to delays in signing contracts, forecast to deliver 68% of budget (\$46.7m) behind budget at year end.
	Net Capital Spend	129,320	178,992	158,674	-49,672	186,666	232,647	-45,981	

3.4 Whanaketanga ōhanga | Economic Development

Whanaketanga ōhanga is responsible for nine LTP KPIs. Of these KPIs six report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This period (Q3)	5	1	-	6	3
Last period (Q2)	5	1	-	6	3
This period last year (Q3 FY22/23)	5	1	-	6	3

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Highlights:

- **Wellington’s 2023/24 cruise season:** has come to a close with more than 200,000 manuhiri visiting the capital, up 20% on December 2022/2023 figures, driving economic benefit to Zealandia, Experience Wellington, inner city businesses and of course the Cable Car. The cruise season helped the Cable Car reach the milestone of 1 million passengers for the 2023 calendar year.
- **City in Transition:** businesses affected by city works in Thorndon Quay/Hutt Road and Te Ngākau Square continue to be supported through WellingtonNZ’s Business Support Service. Positively Pōneke, the communications campaign explaining city works, continues to roll out with hoardings installations at Te Matapihi, and social media posts in the last quarter reaching a combined audience of 534k+ alongside 21 stories published through Our Wellington achieving 13.6k page views.
- **Te Nukuao Wellington Zoo visitation:** January saw the highest visitation month in the history of Te Nukuao Wellington Zoo with more than 44,000 visitors - highlighting the continued impact of the Snow Leopards. The Zoo plans to extend the tail of this impact into FY24/25.

Challenges

- **Constrained economic environment:** the current economic environment is impacting discretionary income, which has broad impacts across CCOs, our venues, events, tourism and Tākina, making it increasingly challenging to achieve target outcomes.
- **Cost Escalation:** Cost pressures continue to be a challenge for our CCOs and venues. This was acknowledged through the annual plan operating grant funding review and living wage assistance support for CCOs. Cost pressures however remain - particularly staff remuneration. Cost control within CCOs will be monitored closely with the support of the WCC Finance Team.
- **Conference & Meeting Cancellations:** the change in Government resulted in government departments and some private sector organisations not holding or cancelling conferences and meetings during Q3. This impacted across our venues.

LTP KPI exception report

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Economic Development	WREDA KPI7: Funding diversification % of revenue from commercial/non council funding and commercial activity (combined WNZ & CHQ)	30%	28%	27.8%	27%	Revenue from commercial/non council funding is lower due to some pipelined revenue being delayed. This includes CreativeHQ revenue being lower YTD due to Government work in the pipeline being either delayed or cancelled. This KPI is at risk of not meeting its target at years end

This reporting is by exception only, and the table represents those KPIs which did not meet their target this quarter

Quarterly Performance Report | Quarter 3 2023/24

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Economic Development Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Economic Development	Revenue	12,530	18,396	18,396	-5,866	17,464	24,528	-7,064	After the positive impact of FIFA in July, we then saw lower than expected attendance numbers across our all of our venues. This is a reflection of the tough economic environment in which we are operating.
	Expenditure	41,258	42,857	42,713	1,599	58,036	57,681	-355	Lower direct costs of operation following on from lower revenue, however over the coming quarter we are expecting the favourable position to decrease due to increasing cost pressures on our direct operating costs.
	Net Surplus/(Deficit)	-28,728	-24,461	-24,317	-4,267	-40,571	-33,153	-7,419	We forecast the negative attendance trends to continue for the remainder of the year as reflected in the forecasted negative year end variance.

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Economic Development	Revenue	0	0	0	0	0	0	0	
	Expenditure	2,010	5,613	4,813	-3,603	2,485	7,332	-4,847	This \$3.6m variance relates to Venue Upgrade projects forecasted to be largely underspend this year.
	Net Capital Spend	2,010	5,613	4,813	-3,603	2,485	7,332	-4,847	

3.5 Oranga ahurea | Cultural Wellbeing

Oranga ahurea is responsible for three LTP KPIs. Of these KPIs one reports quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
	This period (Q3)	1	-	-	1
Last period (Q2)	1	-	-	1	2
This period last year (Q3 FY22/23)	1	-	-	1	2

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Highlights

- Council in partnership with the Hannah Playhouse Trust installed a new seating block in preparation for Fringe 2024. To date The Hannah has had 60 presentations and performances drawing an audience of 6110 people.
- We delivered a successful events summer programme (Christmas, New Years Eve, Gardens Magic, Waitangi, Pasifika) to over 60,000 attendees, and are now in full planning for the Civic ANZAC ceremony and Matariki Ahi Kā. We are also undertaking a review of ARTSPLASH to look at the business model and delivery program with the aim of producing this event from 2025 onwards in partnership with the existing team of ARTSPLASH.
- Toi Pōneke showcased a diverse range of cultural and artistic expressions including three exhibitions, public events, and diverse programmes including artist talks and workshops. Residency programmes continued to nurture emerging talents. Looking ahead, dance development and emerging production design residencies are set to conclude next quarter.
- We have progressed much public art this quarter with the completion and blessing of mana whenua artworks for Te Aro Mahana (Frank Kitts Park), including the waka Whetu Marama and a sound art play element. A new Courtenay Place light box project ‘Swamped’ by Turumeke Harrington was opened, with a blessing led by mana whenua. Planning is underway for two murals integrating cultural narratives along bike network routes in Wadestown and Kilbirnie. Year 11 students from Wellington East Girls College were involved in designing murals for the upgrade of the Adelaide Road and Luxford Street intersection in Berhampore, and a mural painted by Great Menzies in Island Bay also involved students from local schools.
- Restoration of the Gordon Crook artworks at the Michael Fowler Centre is almost complete. The conservation and cleaning in situ, of the Michael Fowler Centre artwork by the late artist Gordon Crook, has been a key focus of our Art Collections team. The work comprises twelve large textile banners, and conservation has taken several years due to COVID complexities

Challenges

- Planning for the volume and breadth of work required to support the opening and operation of Te Matapihi. Alongside Te Matapihi, numerous large interdependent/adjacent programmes of work are being carried out within Council, meaning key staff have the potential to be extended across multiple programmes of work simultaneously

There were no LTP KPI exceptions for Q3.

Quarterly Performance Report | Quarter 3 2023/24

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Cultural Wellbeing Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Cultural Wellbeing	Revenue	622	767	767	(145)	899	1,023	(124)	Unfavourable revenue variance of \$0.1m from Toi Pōneke will most likely continue.
	Expenditure	20,432	20,872	20,319	439	28,415	27,091	(1,324)	Favourable variance of \$0.4m - The Q2 overspend of \$0.5m that resulted from timing differences, has been resolved and expenses are tracking to expected timings per the budget.
	Net Surplus/(Deficit)	-19,810	-20,105	-19,522	295	-27,516	-26,069	(1,447)	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/(Underspend)	Forecast	Adjusted Annual Plan	Overspend/(Underspend)	
Cultural Wellbeing	Revenue	0	0	0	0	0	0	0	
	Expenditure	1,100	2,217	912	-1,117	2,137	2,460	-322	Wellington Cultural and exhibition centre capex is \$0.8m under budget resulting from delays; Spaceplace renewals are \$0.05m under budget. Forecasted to be close to budget at year end with slight underspend in Toa Pou project in Mataaho Aranui group.
	Net Capital Spend	1,100	2,217	912	-1,117	2,137	2,460	-322	

3.6 Pāpori me te hākinakina | Social and Recreation

Pāpori me te hākinakina is responsible for 16 LTP KPIs. Of these KPIs 9 report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This period (Q3)	4	1	4	9	6
Last period (Q2)	4	1	4	9	6
This period last year (Q3 FY22/23)	6	1	3	10*	7*

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

The following City Housing KPIs were closed at the end of FY22/23 due to the establishment of Toi Te Mahana, and will no longer be reported via the LTP for 2023/24;

- Occupancy rate (%) of available housing facilities
- Tenant satisfaction (%) with services and facilities

Key Highlights and challenges

Highlights

- An Australian design and construction company, CONVIC, which specialises in skate parks and youth spaces, commenced pre-design engagement and workshops with the skate community, schools and other interested people to inform the concept design for the Kilbirnie outdoor youth space. Sketch concepts will be presented to the Wellington Skate Group at the end of March.
- We have improved online self-serve functionality for pools and recreation centres over the last 6 months. This enables customers to self-serve by booking direct into classes in SwimWell and Rec Centres, to enroll in sporting leagues, purchase swim and gym memberships, and concession passes. In the SwimWell area this has decreased email communication by 60-70%.
- We are working with the NZ Coastguard to implement new training for students in our school's programme. Students in Years 5-8 will now go through the Coastguards "Boat Safe" programme which will teach them core water skills to improve safety in, on and around the water. We were given new inflatable boats and 80 lifejackets to use for the programme, which is being run across the Karori, Tawa, Keith Spry and Wellington Regional Aquatic Centre (WRAC) facilities.
- The upgrade of the Botanic Garden playground has been completed with new equipment including a large tower slide, interactive communication boards and sensory items like music panels and a dual flying fox. The first phase of installing a 'natural play' area has been completed with the playground having a strong flora and fauna theme.
- Council has had another successful season of Pārekareka Play events funded by Nuku Ora and Sport NZ. This initiative has evolved over 3 years, with Council playing a role in initiating and funding events in line with the Tū Manawa Active Aotearoa outcome of more kids engaged in free-play. We delivered a series of Beach Nights & park activations as well as supporting larger events such as the Pasifika Festival, Shelley Play, Childrens Day and Cuba Dupa to help promote play as a cost-effective and favoured way to engage Tamariki and whānau in Wellington's major events.
- The local annual WellyWalks campaign, which involves Wellingtons trails activated with incentives of locally made treats and baked goods, has now been expanded to being regional. We worked with Wellington NZ to move it to WellyWalks goes wild!, the campaign will now be promoted on a larger scale, working with other regional partners, to showcase our regional trails network.

Challenges

- Water restrictions required reduced watering of our sportsfields. This impacted usual seasonal preparation and maintenance. The knock-on effect means some sportsfields have sections of grass needing remediation and restricted use for the start of the winter season and may lead to an ongoing impact. We are currently looking at solutions for installing in-ground water sensors on all our irrigated sportfields, which would provide information on ground temperature, moisture content and Evapotranspiration. This will enable us to manage watering based on real time data. The goal is to have these in place ready for the next summer season.

Quarterly Performance Report | Quarter 3 2023/24

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LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Social and Recreation	Food registrations - premises (%) inspected within Food Act regulation required timeframes (new business and existing businesses)	100%	48%	51%	32%	Reduction in field capability in late 2023 coupled with an unusually high volume of verifications due in December and January (95 and 85, respectively) meant workload exceeded capacity leading to lower performance this quarter. However year on year percentage difference for this KPI has improved around 50%. This improvement has occurred in spite of loss of team capability and the time lag between recruitment and new staff being authorised to work independently, in accordance with our Quality Management System requirements. This KPI is not expected to meet its target at years end
Social and Recreation	Graffiti removal – response time frames (%) met	80%	60%	67.6%	75%	The KPI result is an average across three priority categories: urgent/offensive (4 hours), the high priority area (3 days), and the low priority area (10 days). The contractor met the response times in 85.7% of cases (6 out of 7) for urgent/offensive jobs, 18.60% of cases for the high priority area, and 76.78% of cases for the low priority area. The low number for the high priority area is due to Council instructing the contractor to prioritise the proactive removal of highly visible graffiti from the high priority area (main arterial routes and central city) as well as the removal of offensive graffiti vandalism. Adoption of the proactive approach ensures offensive tags and high priority (i.e. highly visible) areas continue to be our focus. This approach has impacted performance of the KPI because proactively removed tags are not reflected in the data as they do not have a 'response time' that can be measured. This significantly reduces the overall KPI result in the high priority area. Significantly more offensive and highly visible tags were proactively removed than were reported to Council because of this approach. This KPI is not expected to meet its target at years end
Social and Recreation	Public toilets - response timeframes (%) met	95%	55.5%	55.8%	64%	There was an improvement this quarter with the contractor meeting 67 of 91 calls within required timelines. (Note: overall the actual quarter performance was better but the results are cumulative hence the very slight decrease). Issues with securing sub-contractors to complete the work and contractor systems continue. The nature of the contract limits our influence; however we are working with the contractor for improvements where possible. This KPI is not expected to meet its target at year-end.
Social and Recreation	Alcohol Licences - premises inspected within target timeframes (%)	100%	0%	0%	10%	Due to a busy events season, we have low confidence in the underlying data for this KPI, therefore we are reporting zero for this quarter. A full review of data will be undertaken and reporting will be back on track for end of year.

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Social and Recreation	Dog control - response timeframes (%) met	100%	91%	92%	95%	There was a very small drop in performance from the prior quarter, with a 5% drop in performance from the year prior. This is attributable to a shortage of Animal Control Officers for both regular and after-hours calls, as well as ongoing challenges in Hutt City Council's management of the contract. Additionally, increasing numbers of reports of dog attacks are being submitted to the Council via email, potentially creating delays in response. This KPI is at risk of not meeting its target at years end

Social and Recreation Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Social and Recreation	Revenue	29,537	25,135	25,066	4,402	39,859	33,513	6,346	Tenancy revenue is favourable to budget YTD due to the additional tenancy revenue received in August (\$2.4m) due to the delay of the Te Toi Mahana transition. Further to this WCC are receiving the CHP Base Rent of \$1.3m on a monthly basis.
	Expenditure	120,348	117,978	116,828	(2,370)	162,243	156,097	(6,146)	The unfavourable variance has reduced by \$2.4m compared to Q2 levels. Libraries remains a challenge due to the rising need for security in amongst other unbudgeted expenses, \$0.7m. The higher than anticipated utility prices have resulted in a \$1m negative impact on expenditure for Pools, Sports fields. Housing maintenance has exceeded budgets by \$3m offset by higher than budgeted revenue.
	Net Surplus/(Deficit)	-90,811	-92,844	-91,761	2,032	-122,384	-122,584	200	

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CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Social and Recreation	Revenue	0	0	0	0	0	0	0	
	Expenditure	17,620	36,484	36,618	-18,865	31,555	48,125	-16,569	YTD capital spend is behind Adjusted Annual Plan by \$18.9m and is forecast to be \$16.6m behind Adjusted Annual Plan for the full year. <ul style="list-style-type: none"> • City housing \$9.7m under budget (mostly on the "Single Capital Program" (HUP2) project \$8.1m) forecasted to be underspent \$10.5m by year end largely due to supply and delivery issues. • Aquatic facility and Marina projects have encountered delays till Q4 resulting in \$3.5m variance to Adjusted Annual Plan. • Playground and Park renewal works of \$1.2m were rescheduled from Q3 to Q4. • Libraries and Rec centres are on track to spend their Forecast capex (which is \$2m lower than Adjusted Annual Plan), by year end.
	Net Capital Spend	17,620	36,484	36,618	-18,865	31,555	48,125	-16,569	

3.7 Tāone tupu ora | Urban Development

Tāone tupu ora is responsible for 11 LTP KPIs. Of these KPIs eight report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This period (Q3)	3	1	4	8	3
Last period (Q2)	5	-	3	8	3
This period last year (Q3 FY22/23)	3	1	4	8	3

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key highlights and challenges

Highlights

- The successful completion of the ‘Developer Hui’ program. This iterative program of engagement with Wellington’s key developers commenced in July 2023 and wrapped up in February 2024. It provided a forum for sharing ideas and frustrations and resulted in a set of shared priorities and an action plan to be implemented over 2024. It also provides a basis for ongoing engagement. Attendee feedback has been very positive, and the projects identified in the action plan are currently being implemented.
- Delivery of the pipeline of public space and street upgrade projects approved for installation over the last 24 months has begun to ramp up although still running behind schedule due to a slower start-up of the Contractor Panel than expected.
- Opening of the Te Aro Mahana playspace in Frank Kitts Park was a success as was Shelly Play. Both were enjoyed by many Wellingtonians.
- Newtown Parking Management scheme TR has been resource intensive including the second round of consultation which was run this quarter in Q3 - we had good engagement from both residents and those that visit and work in the area.
- Collectively, the roll out of the Toha Mahi allocations app and the virtual desktop for Goget have delivered significant improvements in the Building Consent and Certificate of Code Compliance space. This is evidenced in this quarter’s KPI results and highlights the immediate and tangible benefits arising from investment in our systems.
- The Intensification Streamlined Planning Pathway has been progressed to the point where all those provisions on which the Council and Independent Hearings Panel agreed have been made operative. Any variances have been referred to the Minister for the Environment for decision. The remainder of the District Plan is progressing to hearings. The District Plan remains on schedule with both its statutory and Council mandated timeframes.
- A state of housing report and website has been published which provides dashboard-based indicators on key housing metrics. The website brings together trusted housing data to provide insights into Wellington City’s people and economy, affordability, housing supply, and future housing demand.

Challenges

- Aging and incompatible software systems remain the key challenge. We continue to progress to scope work to better enable integration of CCC systems with WCC financial systems which will be executed in conjunction with the Finance business team. Improvement programmes will surface opportunities for improvements.
- The City and Consenting Business Improvement and Assurance team has developed and integrated a proposal for an ‘Improvement Levy’ into the Long Term Plan process. If successful, the Improvement Levy will be applied to all application fees (excluding dog registration and alcohol licences) and will provide a source of income to fund an improvement program, enabling us to address our ongoing challenges.

Quarterly Performance Report | Quarter 3 2023/24

LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Urban Development	Building consents (%) issued within 20 working days	100%	81%	80%	51.5%	Performance continues to improve, with a 1% increase on the prior quarter, and a significant increase compared to same period last financial year. The improvement in performance can be attributed to the introduction of the 'Toha Mahi' allocations app which provides near real time visibility of applications as they progress through assessment channels, enabling identification and management of applications at risk of exceeding statutory timeframes. Most of the applications which exceeded statutory timeframes, had structural components or were complex C3 applications. A working group established to address issues impacting the timely delivery of structural engineering advice, this includes changes to vetting and allocation procedures which have driven improvements in application quality and enabled the more time efficient management of applications referred to structural engineering contractors. This KPI is not expected to meet its target at years end
Urban Development	Code of compliance certificates (%) issued within 20 working days	100%	86%	84%	86%	The performance for this quarter is above that of Quarter 2. This can be attributed to process adjustments enabling better time management. The implementation of Azure Virtual remote desktop for Goget users has also provided significant efficiencies. This KPI is not expected to meet its target at years end
Urban Development	Land Information Memorandums (LIMs) (%) issued within 10 working days	100%	85%	100%	100%	This quarter we averaged 300 applications per month, compared to 200 per month this time last year. A more active market has resulted in high application numbers and impacted our ability to meet the 10-day processing timeframe. This KPI is not expected to meet its target at years end.
Urban Development	Resource consents (non-notified) (%) issued within statutory time frames	100%	81%	86%	61.3%	While there has been a drop in performance compared to Quarter 2, there is a strong trend of improvement with performance sitting well above the same period last financial year. The timeliness of external advisor assessments remains an ongoing issue affecting delivery. This KPI is not expected to meet its target at years end

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Urban Development	Customers (%) who rate resource consent service as good or very good	90%	84%	86.5%	83%	<p>While sustaining a drop from Q2 performance (86.5%), pleasingly, over 50% of respondents expressed 'high satisfaction' with the service provided. The key issues impacting customer satisfaction for resource consent services revolve around cost, difficulty in tracking consent progress, lack of clarity regarding the process, and delays attributed to Wellington Water. Achieving improvements in satisfaction levels will be impacted by proposed increases in application fees in the 2024-23 LTP. Process improvements continue to deliver improvements to application management processes, however, the transition from the Operative District Plan to the Proposed District Plan, is likely to add service complexity which may impact satisfaction. We continue to assist applicants, including updating our publicly available information, wherever possible.</p> <p>This KPI is at risk of not meeting its target at years end</p>

Urban Development Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Urban Development	Revenue	18,157	20,590	20,522	(2,433)	25,136	27,454	(2,318)	Unfavourable due to lower than planned income in both the building and resource consent areas. Volumes (6%) and the value of Building consent applications (33%) are lower than for the same period last year. Resource consent volumes are also lower. Income levels are expected to improve for the remainder of the year. Offsetting this to some extent is higher than planned revenues in the Te Kainga programme through an unbudgeted extra building being in operation.
	Expenditure	48,013	45,337	44,539	(2,676)	67,790	61,751	(6,039)	Unfavourable due to costs associated with the Shelly Bay site - both the fire and other costs concerning the conclusion of the sale. Rent costs due to the Te Kainga programme are also over budget, offset however by higher revenues as noted above. The expenditure trend to date is expected to continue for the remainder of the year.
	Net Surplus/(Deficit)	-29,856	-24,747	-24,017	(5,109)	-42,655	-34,297	(8,357)	

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CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Urban Development	Revenue	0	0	0	0	0	0	0	
	Expenditure	43,945	57,485	48,519	-13,540	61,083	75,162	-14,079	Under budget due to delays to the Housing Investment Programme (\$3.4m) and Suburban Centre upgrades (\$1.1m) with a lack of spending in these areas expected to last the full year. The major component is with the Town Hall (\$7.3m) where there have been delays arising from the renegotiation of the VUW fitout needs, the basement piling and waterproofing process and new design following new funding in October 2023.
	Net Capital Spend	43,945	57,485	48,519	-13,540	61,083	75,162	-14,079	

3.8 Waka | Transport

Waka is responsible for 12 LTP KPIs. Of these KPIs three report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This period (Q3)	2		1	3	9
Last period (Q2)	1	1	1	3	9
This period last year (Q3 FY22/23)	1	1	1	3	9

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Highlights

- The streetlight remediation programme was delivered ahead of time and under budget, resolving a key health & safety risk for the city
- The Aotea Quay portion of the Thorndon Quay project is on target to be delivered on time and within budget with the roundabout scheduled to be officially opened at the end of April.

Challenges

- An increasing rate of government reform is putting pressure on resources and timeframes for legislative submissions

LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24		2022/23	Comment
			This period (Q3)	Last period (Q2)	This period last year (Q3)	
Transport	City parking peak occupancy (% utilisation)	75%	52.4%	52%	53%	Utilisation numbers are estimated for this quarter as a result of the transition from parking sensors to pay by plate technology. Absolute utilisation will be available by the next report. The estimate is informed by metering revenue which is showing continued decrease. The drop in utilisation is a combination of work from home working habits, reduced parking spaces and generally parking usage not reverting to pre-covid rates. The KPI will not meet its target at years end

Quarterly Performance Report | Quarter 3 2023/24

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Transport Q3 Financial Summary

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Variance	Forecast	Adjusted Annual Plan	Variance	
Transport	Revenue	46,438	42,905	42,905	3,533	55,882	57,206	(1,324)	YTD revenue is \$3.5m above Adjusted Annual Plan. <ul style="list-style-type: none"> Favourable LGWM vested assets \$10.9m. Parking revenues \$5.9m unfavourable to Adjusted Annual Plan as utilisation still not recovering to pre Covid 19 levels. Actual occupancy of parking spaces is 53% vs budgeted 75%. The budget reflects a reduction to 344 parking bays by end of FY24. NZTA Rooding subsidy is \$2.1m lower than Adjusted Annual Plan due to lower Opex spend on roading (~\$2.4m behind budget). Full year revenue is forecast to be \$56m which is \$1.3m less than Adjusted Annual Plan. This is driven by the same trends impacting the YTD.
	Expenditure	111,483	114,736	108,061	3,252	141,679	150,748	9,068	YTD expenses are \$3.3m below Adjusted Annual Plan. <ul style="list-style-type: none"> Contracts services and material are down \$17m compared to Adjusted Annual Plan driven LGWM underspends. Depreciation \$3.7m unfavourable to Adjusted Annual Plan mainly due to increase in asset values after prior year revaluation. Internal recharge costs are \$13m higher than Adjusted Annual Plan but nets off across the organisation. Full year expenses are forecast to be \$142m which is \$9m less than Adjusted Annual Plan. This is driven the same trends impacting the YTD.
	Net Surplus/(Deficit)	65,046	71,831	65,156	6,785	85,797	93,541	7,744	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	Adjusted Annual Plan	Budget	Overspend/ (Underspend)	Forecast	Adjusted Annual Plan	Overspend/ (Underspend)	
Transport	Revenue	0	0	0	0	0	0	0	
	Expenditure	74,267	97,356	96,228	-23,090	113,495	128,844	-15,349	<ul style="list-style-type: none"> The Cycling programme is underspent \$9.8m YTD however expenditure will accelerate over the remainder of the year and it is expected to halve that variance, with physical works being undertaken on a number of routes. LGWM is underspent by \$7.4m. Transport \$6.5m unfavourable to Adjusted Annual Plan mainly because of delays in delivery Minor works upgrades and Footpath renewals, forecast to by underspent by same amount by year end.
	Net Capital Spend	74,267	97,356	96,228	-23,090	113,495	128,844	-15,349	

Section 4. Financial Performance Report

4.1 Financial Performance

Consolidated Performance 1 July 2023 – 31 March 2024

	Year To Date			Full Year		
	Actual	Adjusted Annual Plan	Variance	Forecast	Adjusted Annual Plan	Variance
	\$000's	\$000's	\$000's	\$000's	\$000's	\$000's
Income						
Rates & Levies Revenue	361,641	360,832	809	484,962	481,110	3,852
Revenue from Operating Activities	133,424	131,098	2,326	179,191	177,098	-769
Investment Revenue	8,612	8,645	-33	22,418	22,427	-9
Other Revenue	112,870	121,079	-8,209	164,488	183,353	-18,865
Development Contribution Revenue	5,917	2,625	3,292	8,878	3,500	5,378
Total Income	622,464	624,280	-1,816	859,937	867,487	-7,551
Expenditure						
Personnel	128,444	133,326	-4,882	175,890	177,768	-1,878
Contracts, Services, Materials	190,516	213,538	-23,023	263,436	282,361	-18,925
Professional Costs	10,561	14,513	-3,952	14,632	19,351	-4,720
General Expenses	86,530	81,083	5,447	117,454	108,111	9,344
Depreciation and amortisation	156,071	147,351	8,720	206,605	196,468	10,137
Interest Expense	44,046	45,719	-1,674	58,921	60,959	-2,038
Internal Recharge and Recoveries	-6,887	-13,701	6,815	-8,431	-18,267	9,836
Total Expenditure	609,281	621,830	-12,549	828,508	826,751	1,756
COUNCIL NET SURPLUS/(DEFICIT)	13,183	2,450	10,733	31,429	40,736	-9,307
Less Sludge Minimisation Facility Grant Revenue	59,398	78,247	-18,849	89,803	126,243	-36,441
Net Surplus/(Deficit) ex Sludge Minimisation Facility Grant Revenue	-46,215	-75,797	29,582	-58,374	-85,507	27,133

YTD Analysis

At the end of the third quarter of FY 2023/24, the Council has a surplus of \$13.2m. This is a favourable variance to plan of \$11m.

The following comments provide context to significant and relevant variances:

Revenues down \$1.8m

- Council has received vested assets of \$13m which was not budgeted. The main driver is LGWM vested assets of \$11m which reflects the Waka Kotahi share of completed projects that have been handed back to WCC. Consistent with treatment across local authorities, vested assets are not budgeted for.
- Development contribution revenue is ahead of forecast by \$3.3m and this is forecast to continue for the financial year.

- Landfill, Rubbish and Recycling has delivered a larger than expected surplus of \$2.8m driven by increased revenue from higher volumes of contaminated soils and asbestos than had not been budgeted.
- Sludge Minimisation Facility Sludge grant revenue is down \$19m due to the actual project spend being behind schedule. Revenue is drawn down as work is completed.
- Parking net surplus is down \$6m against budget. Parking meter revenue is down \$3.1m and parking enforcement is down \$2.6m driven by continued lower occupancy (Actual 52% v Budget 75%).

Expenses Underbudget by \$14.4m

- LGWM net spend including subsidies is positive to budget \$26m because of budgeted activities not occurring.
- Depreciation is \$8.7m over budget as a result of higher-than-expected asset depreciation mainly from roading and infrastructure up \$3.8m, Park Sport and Recreation up \$2.5m and Information Services up \$1.8m.

Forecast Analysis

We have completed a full forecast for the 23/24 financial year which has resulted in the forecast net surplus reducing \$9.3m to \$31m.

Forecast Revenues down \$8m (0.9%) to \$860m

- Unbudgeted vested assets \$13m mainly reflecting Waka Kotahi share of LGWM projects that have been completed.
- NZTA roading subsidies are forecast to be better than budget by \$5m.
- Rates revenue is forecast to be \$3.8m higher than adjusted budget.
- Development contribution revenue is forecast to be above budget for the full year by \$5.4m. YTD revenue is up by \$3.3m.
- Sludge grant revenue is forecast to be down \$36m on budget. Construction contracts are now complete, and the new spend profile has been reflected in the forecast.

Forecast Expenses increase by \$2m (0.2%) to \$828m

- Depreciation and amortisation are forecast to be \$10m or 5% higher than budget (YTD \$8.7m over budget).
- LGWM expenses are down \$20m mainly driven by lower contract costs as planned projects will not take place.
- The City Housing/ HUP 2 operations has been reforecast now the agreements with Te Toi Mahana have been finalised. This has led to revenue increasing \$7.8m and expenses increasing \$5.7m.

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We are paying particular attention to the following areas:

- Given the challenging economic conditions and high inflation environment we are monitoring the level of late payment and default across debtor profile. This has the potential to impact our cash and liquidity positions.
- With an increase in debt we will continue to closely manage our key treasury positions and ensure compliance with council policies.
- We will continue to closely monitor financial performance to ensure we are operating in line with budget with the exception of extraordinary items.

Financial performance by individual strategic activity areas including financial commentaries is outlined in Section 3.

4.2 Treasury Report

Debt funding activity

	Current	YTD Change
Gross Borrowing*	\$1,530,000,000	\$290,000,000
Net Debt	\$1,341,046,149	\$210,554,725

*Total Gross borrowing less prefunding

Council's net debt has increased by \$211m to fund our FY23/24 capital program. Not included in these numbers is the remaining \$115m of prefunding which was drawn down to prefund all debt maturities occurring during the current financial year.

Policy Compliance

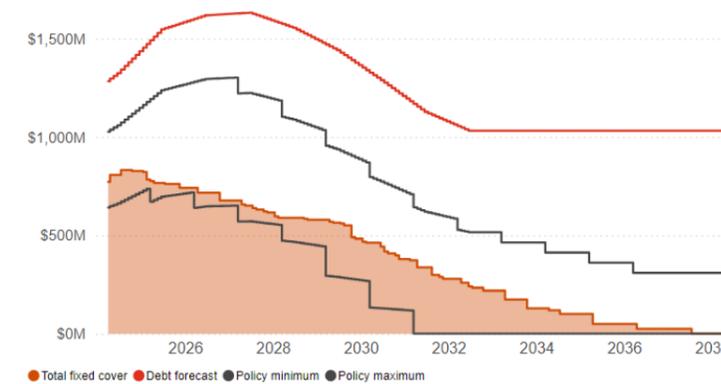
Risk Area	Compliance Status	Plain Language Meaning
Liquidity Risk	Compliant	Cash Availability
Funding Risk	Compliant	Spread of Debt Maturities
Interest Rate Risk	Compliant	Managing Interest Rate Risk
Counterparty Risk	Compliant	Not all eggs in one basket

- The Council complies with the Treasury Policy as at the end of March. During the quarter, we were compliant with our liquidity policy at each reporting date (month ends).
- Interest costs continue to be managed using a mixture of floating and fixed rate debt in compliance with the Treasury Policy.
- Liquidity management is challenging in the current environment with increasing debt driving a need for a corresponding increasing level of liquid assets required to maintain policy compliance. Liquid assets (for treasury management purposes) include cash in bank, standby bank facilities, a working capital facility and term deposits which mature within 30 days of (each) measurement date.
- Funding risk is the risk that we cannot access debt on the date required for us to draw down, at an interest rate that is acceptable to WCC. We have a number of debt maturities coming due in the next 12-18 months which increase the risk in this area. We are currently developing a strategy to refinance these maturities by pre-funding these ahead of their maturity dates to mitigate this risk.

Most existing Council debt has been fixed for at least the next three years and 50% of our debt is currently hedged. As at March 2024, the table and graph below displays our level of hedging over our debt maturity horizon on a rolling twelve-month basis.

#	Bucket	Min	Max	Actual
1	0 - 12	50%	80%	59%
2	12 - 24	45%	80%	49%
3	24 - 36	40%	80%	43%
4	36 - 48	35%	75%	39%
5	48 - 60	30%	70%	38%
6	60 - 72	20%	65%	37%
7	72 - 84	10%	60%	33%
8	84 - 96	0%	55%	28%
9	96 - 108	0%	50%	23%
10	108 - 120	0%	45%	15%
11	120 - 132	0%	40%	10%
12	132 - 144	0%	35%	5%
13	144 - 156	0%	30%	3%
14	156 - 168	0%	30%	1%
15	168 - 180	0%	30%	0%

- bucket number
Bucket – rolling months



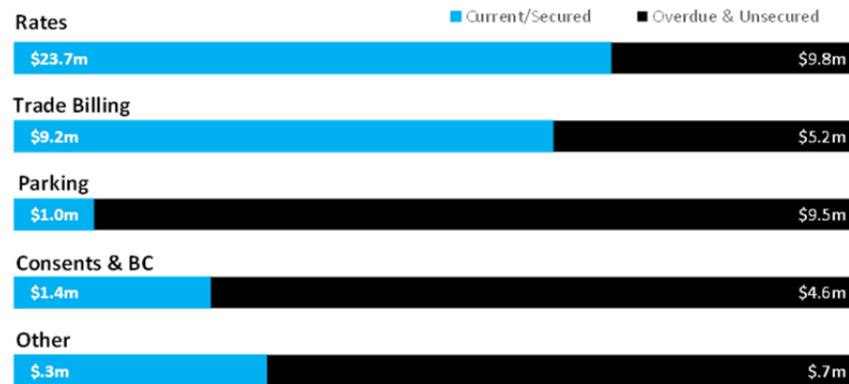
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4.3 Rates and General Balances Receivable

Total Debtors is \$68.2m as at 31/03/24 higher than the same period last year (\$51.5m). The main driver of the increase is in outstanding rates debtors. This correlates to the increase in rates of 12.3% after growth. This increase has been mitigated by enhanced collections from trade billings, including property leases and other services. The following table summarises the debtor balance as at 31 March 2024.

Summary of Accounts receivable risk profile of the outstanding debt as at 31 March 2024.



The rates balance is made up of

- \$7m is current (has been invoiced and is not due).
- \$16.7m is overdue and is subject to a mortgage (can be recovered through the mortgagee process).
- \$9.8m overdue and unsecured.

We have sent the unsecured debtors penalty letters and followed up with reminder emails. There is still an increase in ratepayers requesting payment arrangements for current year arrears. When speaking to ratepayers the reason provided for non-payment is

- Payment preference is given to their mortgage.
- Cost of living crisis after Covid.
- Protest on rates increase and questions on use of Council funds.

Payment arrangements for \$2m have been set up. \$10m worth of outstanding rates have been paid post month end.

Parking

Parking Debt continues to be a challenge with \$9.5m or 90% of the balance overdue and unsecured. Our policy is that any debt older than 56 days is transferred to Ministry of Justice for collection. Officers are reviewing this balance and assessing recoverability.

Actions taken on Unsecure/Overdue debt.

This is a summary of the actions taken on the unsecured account receivable balances.

- Added emphasis on payment arrangement options to reduce overdue and unsecured amounts.
- Increased efforts in positive follow-ups, especially for categories with high unsecured values.
- Regularly review and address additional work required for at-risk receivables to prevent further escalation.

Section 5. Community outcomes

We track a suite of outcome indicators to understand how the Council and city is changing and monitor progress towards our vision and community (wellbeing) outcomes. Meeting these outcomes is not just the work of Council but also of the city as a whole. The aim is to track meaningful indicator changes over time to inform our planning.

This is the last year of the 2021-31 Long Term Plan in which we monitor our outcome indicators for trends in community wellbeing. The 2023-2024 Annual Report will contain the last reporting for the 2021-2031 Long Term Plan Outcomes.

We are completing work to review and transition the existing data set underpinning the Community Outcomes to the 2024-34 Long Term Plan. The review of the data set includes expanding and better aligning data to improve our ability to speak to trends at the outcome level across the city.



Summary observations 2022-2023



Environmental wellbeing

A sustainable city, there are indications that we're making early progress, for example an increase in the use of solar energy and increase in food rescue. Residents have a high awareness of the current state of our environment, including issues related to pollution and waste which is an enabler of behaviour change (Source: RMS 2023)



Social wellbeing

While city safety remains a concern, there is a strong feeling of being connected to the community for residents. Compared to previous years, there are positive improvements in housing affordability and healthy housing, with fewer residents reporting damp homes and many reporting improvements in home heating (Source: RMS 2023)



Cultural wellbeing

The city's cultural and arts sector is still in recovery mode from COVID-19. However, residents have expressed very strong support for arts and culture, and a sense of pride in the city. (Source: RMS 2023)



Economic wellbeing

Permanent and long-term migration has significantly increased this year, and the economy shows great signs of recovery post COVID-19 with the return of international events, visitors and residents. (Source: StatsNZ)

Snapshot of Emerging indicator trends

Highlights

- A steady increase from the previous year in the capacity of solar as a renewable energy source, with solar energy installations rising 96% over the past five years.
- City greenhouse gas emissions fell by 9% between 2020 and 2022.
- Positive trends in city food rescue and redirection, resulting in meals being provided to those in need and a reduction of CO2 emissions.
- Improvements in people's ability to contribute to, and be a part of, a community and to interact in society.
- Very positive increase in permanent and long-term migration to Wellington City.
- Steady increase in long term growth of GDP per capita, with improved housing affordability and wellbeing, and household income.

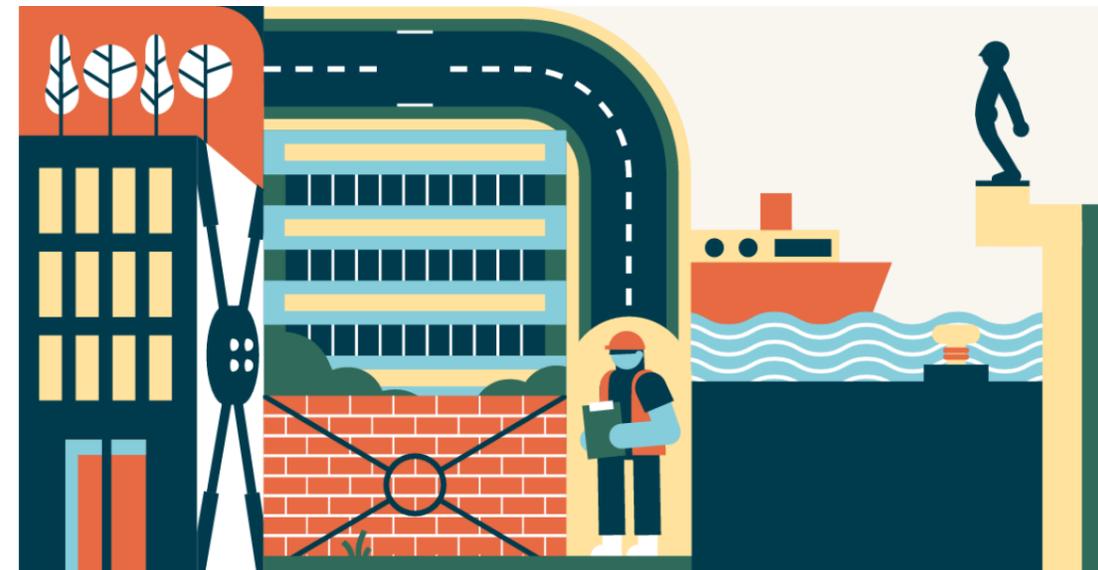
Challenges

- A slow decline in residents' perceptions of our rich and diverse arts scene, however there's high satisfaction with Council-run events attended by residents.
- A slight decrease in resident's sense of pride in the area, but an increase in positive perceptions of the city
- Fewer residents feel it's easy to access the city, which is attributed to bus network issues and fewer parking options in the city.
- The proportion of residents who have confidence in Council's decision-making processes remains low, although confidence has increased from last year's results, and we expect this metric will lift as changes are made in the way the Council engages with the community

Quarterly Performance Report | Quarter 3 2023/24

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Appendices - Detailed performance information



Appendix 1: Strategy Updates

Tūpiki Ora Māori Strategy
<p>Vision: Kia mauri ora te taiao, kia mauri ora te whānau, kia mauri ora te ao Māori The vitality of our environment is nourished, the wellbeing of our whānau is fostered, te ao Māori is embraced and celebrated</p>
<p>Summary status:</p> <p>Overall health and progress status is reported as GREEN</p> <p>The status is based on the number of projects and initiatives in the Tūpiki Ora annual work programme which are completed and in progress.</p> <p><i>Context</i></p> <p>Council sets a work programme of projects and initiatives with clear alignment to Tūpiki Ora actions and the priorities of our Tākai Here partners on an annual basis. There are many other projects across Council that contribute to realising Tūpiki Ora however, the agreed work programme is our focus for monitoring and reporting.</p> <p>This approach enables more meaningful reporting of progress rather than scooping up all the things Council are doing that have a Māori component that can be associated with Tūpiki Ora actions.</p> <p>Each year, projects and initiatives are selected for monitoring and reporting which take the following into account:</p> <ul style="list-style-type: none"> • Continuity and financial prudence. For example, prioritising existing projects over new. • Efficiency. For example, contributes to other key strategies in Council. • Collaboration. Projects and initiatives that establish more effective ways of working across Council and with our partners. • Impact. For example, derives the greatest value from the 10-year Māori outcomes funding. <p>Our reporting focuses on how these projects collectively contribute to Tūpiki Ora. Individual project progress is reported through the lead business unit's performance reporting.</p> <p>Tūpiki Ora work programme Q3 summary – in numbers</p> <p>The work programme includes 47 projects and initiatives being led by 22 business units.</p> <ul style="list-style-type: none"> • 3 Completed (+2 from last quarter) <ul style="list-style-type: none"> • For example, Council have updated the decision-making paper template to Council committees, providing clearer guidance to elaborate relevance to Māori or Tākai Here partners, impacts on Māori, and form of engagement and its outcome. • 29 In progress (+6 from last quarter) <ul style="list-style-type: none"> • This represents projects that could be in any phase of the project cycle. For example, in the early initiation phase, planning or implementation. • 8 Not started (-9 from last quarter) <ul style="list-style-type: none"> • This represents projects where there is still intent to proceed but activity to date does not yet suggest the project has been formally initiated or it has been paused. • Others have not started due to dependencies. For example, work cannot commence on reviewing Te Māpihi Maurea until internal te Reo Māori naming guidelines, processes, and schedule kaupapa are completed. • 3 Closed and will not proceed (+1 from last quarter) <ul style="list-style-type: none"> • Projects that were not approved to proceed in 2023/24 following further business justification analysis. One project added this quarter is the re-scoping of Cultural Heritage to an action plan. This is not going to be delivered due to level of services budget being reduced. Instead, Council is working on a UNESCO World Heritage Site opportunity (Parliament Grounds). • 4 Paused (no change from last quarter) <ul style="list-style-type: none"> • Projects are paused for reasons such as staff capacity, turnover or change in the scope. <p>Work programme Q3 summary – by Tūpiki Ora outcome area</p> <p>Tūpiki Ora outcome areas include Pae Hekenga or waypoints. These Pae Hekenga help us to navigate toward the longer-term outcomes.</p> <p>Status is determined by the number of projects completed and in progress overall. 50% or more is green, less than 50% is amber, less than 25% is assessed as red</p>

Tūpiki Ora Māori Strategy (continued)
<p>Pae Hekenga 1: Te whakatairanga i te ao Māori - enhancing and promoting te ao Māori</p> <p>Of 15 projects and initiatives – 8 in progress, 4 not started, 2 closed, 1 paused</p> <p>Status rating GREEN</p> <p>Commentary:</p> <p>Incorporating te ao Māori narratives, identities and histories into infrastructure, facility and event projects typifies Council’s current commitment and approach. This type of kaupapa adds significant value to the cultural landscape of Whanganui-a-Tara, te ao Māori presence and an increasing sense of place for hapori Māori and Mana Whenua.</p> <p>One project that plays a key role in protecting and enhancing our city’s identity and heritage is the naming kaupapa. Groundwork has been completed in this quarter and a proposed schedule of te reo Māori street/suburb/landmarks/sites name changes is expected to be delivered in the next quarter.</p>
<p>Pae Hekenga 2: Tiakina te taiao – Caring for our environment</p> <p>Of 8 projects and initiatives – 6 in progress, 1 not started, 1 paused.</p> <p>Status rating GREEN</p> <p>Commentary: One project that made notable progress is the Māori partnerships and engagement roadmap inclusive of all climate change response and adaptation kaupapa. We have reviewed the roadmap and provided advice for the climate change team to weave these into their next steps. Another project that started this quarter is the water quality and quantity initiatives. Through the development of the LTP, funding for wastewater upgrades for a trunk sewer in the Kaiwharawhara stream in Ōtari-Wilton’s Bush is secured. This funding and the resulting mahi, which starts after this financial year, will ensure the long-term health of the awa through infrastructure that reduces the risk of wastewater contamination.</p> <p>Council is working to pull together a picture of te taiao projects to present to Tākai Here partners with an accurate picture of the existing or potential kaupapa involving their whenua and awa. This work is progressing, however a challenge to this work is defining what projects should be included without a clear definition and agreement of the Council’s role in tiakina te taiao.</p>
<p>Pae Hekenga 3: Te whakapakari pūmanawa - building capability</p> <p>Of 13 projects and initiatives – 3 complete, 6 in progress, 2 not started, 1 closed, 1 paused</p> <p>Status rating GREEN</p> <p>Commentary: This outcome area represents a diverse range of areas which collectively would see a step change in capability for Council, kaimahi Māori, Tākai Here partners and community. Last quarter we listed the projects in progress. Progress this quarter includes:</p> <ul style="list-style-type: none"> • Completing a current state analysis for Tākai Here partnership model and a proposed future state to engage internally and with our Tākai Here partners on • Engaging across the Council to refine the developed monitoring and reporting framework and embed data collection practice to ensure we have enduring source of data to assesses our progress toward Tūpiki Ora • Finalising Kōkiritia - creating supporting resources to enable our internal Māori capability framework. This project is on track with the Kōkiritia Training programme in development. Soft launch and roll out of the programme is underway.
<p>Pae Hekenga 4: He whānau toiora – thriving and vibrant communities</p> <p>Of 11 projects and initiatives – 9 in progress, 1 not started, 1 paused</p> <p>Status rating GREEN</p> <p>Commentary: Objectives within this Pae Hekenga include housing, accessibility to spaces and places, Māori business, and leadership opportunities for rangatahi Māori. These represent aspects that make a real difference in people’s lives but also require greater investment and greater coordination across services, stakeholders, and partners.</p> <p>Housing remains a key priority for us all, including our Tākai Here partners. There are a range of projects and initiatives relating to housing and whenua. Four projects that have started this quarter are:</p> <ul style="list-style-type: none"> • Advisory group for Housing Upgrade Phase 2 recently established and intend to connect with Mataaho Aronui to seek representation. • Scoping of a papakāinga Chapter for the District Plan has been planned followed by approval of the Committee of the Recommendations of the Independent Hearings Panel on the Proposed District Plan in March. • Opportunities of redevelopment projects of interest for Tākai Here partners are identified and currently being prepared to be presented. • A support, wrap around service provided to mana whenua when engaged in Consents process and is initiated when an application is submitted.

Te Atakura – First to Zero
<p>Goal: Wellington is a net zero emission city by 2050</p> <p>Summary status:</p> <p>Overall health and progress status is reported as AMBER</p> <p>Reduce City emissions by 57% between 2020 and 2030, and net zero by 2050 - status is AMBER:</p> <ul style="list-style-type: none"> • Annual total gross emissions decreased by 1.4% from FY22 to FY23 driven by a reduction in the emissions intensity of national electricity generation which meant that electricity was 44% less carbon intensive per unit consumed than in FY22. • • City emissions have reduced by a total of 10% between FY20 and FY23 against the target of 57%. • • Comment: Need to increase momentum, and focus on delivering the projects with greatest potential impact on city emissions and where Council has the greatest influence (the transport system and creating higher urban density). <p>Reduce Council’s Scope 1 & 2 emissions by 57% between 2020 and 2030¹, and overall to net zero by 2050 – status is GREEN</p> <ul style="list-style-type: none"> • A significant reduction in emissions from the landfill that has reduced Council Scope 1 & 2 emissions by 44% between FY21 and FY23. Comment: Council Emissions Reduction Plan and 2030 target approved by the Executive Leadership Team on 13 November 2023. GREEN status going forward will be dependent on funding projects identified in the plan. <p>Create a resilient city and Council – status is AMBER:</p> <ul style="list-style-type: none"> • Adaptation work programme is on track. Comment: Central government clarity on policy, funding and financing required to make further progress <p>Background:</p> <p>Council declared a climate and ecological emergency in June 2019 and adopted Te Atakura – First to Zero, which addresses both how we prevent climate change from getting worse, and how we adapt to the impacts of climate change that can’t be avoided. When surveyed, 86% of Wellingtonians supported immediate climate action: 53% said we needed to act straight way to create significant reductions, and 33% start now and ramp up over the next few years³. The strategy responds to the need to take urgent collective climate action to protect the people, places and lifestyle we love, and outlines the role of Council as a local government organisation in responding to this challenge.</p>

¹Scope 1 & 2 emissions are those directly under our control (for example petrol and diesel in vehicles, landfill methane, electricity and gas in buildings)
Page | 45

Te Atakura – First to Zero						
Quarter 3 update:						
Te Atakura Implementation plan progress						
Action areas	Purpose	Programme / activity	Q3 Progress	Comments	Contribution to reduction targets	
					2030	2050
Te Ao Māori and climate action						
Aligning with Tūpiki Ora	Partner with Mana Whenua and Māori to achieve equitable and sustainable change	CCR's Māori Partnerships and Engagement Roadmap.		Relationship building with mana whenua on the topic of climate action is going well. The Māori Partnerships and Engagement Roadmap is well progressed and is now with Mataaho Aronui for te reo māori translation.	✓	✓
Become a net zero-carbon city						
Transport and urban form	Create a city where you can live close to where you want to go, and to get there safely and reliably using zero-carbon transport options.	Proposed District Plan		District Plan now approved and enables significantly increased urban density.		✓
		Mass rapid and public transport improvements		The new Government has decided that MRT will not progress and the focus will remain on the Basin Reserve and tunnel. Council will provide support regarding urban development opportunities associated with this work. (previous name of activity was LGWM). Returning status to GREEN will be dependent on central government policy positions.		✓
		Paneke Pōneke		In Q3 four projects started construction in Thorndon, Karori, Berhampore and Island Bay. These projects are due to complete in Q1, Q2 and Q3 of the next financial year. A further two projects in the East continued construction and are due to complete in Q1 and Q2 of the next financial year. One project in Aro completed construction.	✓	
		EV charging stations (Charged up Capital)		16 chargers installed across 7 sites so far (Ākau Tangi in Kilbirnie, Kilbirnie Rec Centre, Karori Rec Centre, Nairnville Rec Centre, Ngaio Town Hall, Mervyn Kemp Library in Tawa, Worsler Bay in Seatoun). In Q3 work plans were created for 4 sites (8 chargers) for installation in Q4 (Oriental Parade, Stanley Street in Berhampore (near McMillan Park), Mansfield St in Newtown (near Newtown Park), Northland Rd near Northland shops). Five more sites (10 chargers) were approved at the 4 April Regulatory Processes Committee, for installation by the end Q1 next financial year (Park Rd near Miramar shops, McMillan Court Newlands, Newtown near the Community Centre, Karori Pool, Medway St near Island Bay shops).	✓	✓
		Practical support to shift travel habits, from advice to minor works		Continued mahi in progress with existing programmes including working with schools and workplaces, team working collaboratively with GWRC. Ongoing support for the roll out of Paneke Pōneke. Scope of work programme decreased following the end of LGWM, and redirection of DIA funding.	✓	
Building energy	Support building owners to upgrade to a higher standard than the Building Code, creating warmer, drier homes that use less energy.	Home Energy Saver		Requests for assessments are down, reflecting current economic conditions – have implemented a renewed focus on advertising. Expecting to finish year end under target.	✓	
		Environmental and Accessibility Performance Fund		Three current applications which have reserved \$2.5m in total from the Fund (these will be paid to applicants when certification is achieved). Two other potential applications received (amount unknown).	✓	✓

Te Atakura – First to Zero						
Action areas	Purpose	Programme / activity	Q3 Progress	Comments	Contribution to reduction targets	
Become a net zero-carbon city						
City-wide initiatives	Inspire and encourage businesses, communities and individuals to take climate action. Partner with mana whenua on climate action.	Supporting community and business led climate action planning	✓	Engaged with 23 groups on community climate action planning, supporting 13 of them with a specific project (repair cafes, cycling support, bringing together residents and local climate projects, researching community car charging stations, workshops and wānanga on climate issues, sustainable food initiatives). Climate and Sustainability Fund – \$196,427 of \$250,000 allocated in the first round; the second round of applications has now closed and will be awarded in May. Let's Talk Shop – no more cohorts planned for this financial year. Zero Together – 3 courses in Q3 with 27 attendees. Facilitation funded by Connected Communities BU as courses were advertised when the CCRBU work programme was reprioritised. Connected Communities are currently exploring how course resources can be shared as a tool to support community-led climate conversations. One-day workshop with Multicultural Women's Council is being planned for Q4.	✓	
		Support for sector transition planning	✗	Work on this has stopped as part of work programme reprioritisation following central govt redirection of DIA funding.	✓	✓
		Climate action education campaign	✗	Social marketing campaign by WCC not going ahead due to other priorities.		
		Climate action focused community engagement	✗	Absorbed into "Supporting community and business led climate action planning" as part of work programme reprioritisation following central govt redirection of DIA funding.	✓	
		Sustainable food (Te Anamata Ā-Kai o Tō Tātou Tāone - Our City's Food Future)	✗	See detailed report below on progress against the action plan. Overall status is GREEN although progress on Māori kai is AMBER .		✓
		Zero Waste Strategy	✗	Not yet due. Reporting against the actions of the Zero Waste Strategy is due in Q2 of the next financial year.		✓
Advocacy	Encourage stronger climate action from central and regional government	Submissions	✓	No submissions in Q3. Q4 planned submission on GPS Land Transport	✓	✓
		Regional projects	✓	Te Whatu Ora has been facilitating hui to map land usage for food production across the region, and discuss sustainability for producers, stressors, risks around changing weather patterns, etc Regional discussions planned on emissions standards in procurement in Q4.	✓	✓

Te Atakura – First to Zero			
Become a net-zero carbon Council			Q3 Status
Council	Integrate climate considerations into Council decision-making	Carbon accounting	The Local Government Funding Authority have granted Council a Climate Action Loan which provides a discount on Council's debt interest rates as our debt terms roll over. The discount is recognition of the quality of Council's carbon accounting, our Emissions Reduction Plan, and our science-based target to reduce our direct emissions by 57% between FY21 and FY20.
		EV Fleet	71 battery electric and plug-in-hybrid (PHEVs) passenger vehicles out of a total of 78 passenger vehicles (91%). Investigating opportunities for transitioning remaining vehicles and equipment over to battery electric. Project moving slowly in this financial year, but is expected to make more progress next financial year, as new vehicle types become available.
		Carbon forestry	Investigating new opportunities to increase carbon forestry on Council land.
		Climate Smart Buildings and Infrastructure	Project has been incorporated into Council ERP.
		Sewerage sludge plant	Construction underway
		Organics collection	WCC are consulting through the LTP on a city-wide organics collection, with a view to establishing a regional processing solution
Adapt to the impacts of climate change			Q3 Status
Understanding the problem	Develop the insights required to plan next steps for Council assets and broader City adaptation.	Wellington Regional Climate Change Impact Assessment	The draft of the report for the Wellington Regional Climate Change Impact Assessment has been received. The final report is expected to be public in July 2024 after being endorsed by the Wellington Regional Leadership Committee as a basis for developing the Regional Adaptation Plan.
		Climate-related Disclosures	Council's first TCFD Climate Risk Assessment Report was completed in November 2023. Key insights incorporated into the 2024 Long-term Plan assumptions for climate change risks, and key findings were incorporated into the Infrastructure Strategy.
Council's strategic approach to adaptation	Develop a strategic approach that allows us to respond proactively and with agility	Internal policy work building on the Resilience Strategy	A few elements of strategic advice to embed climate risk management and adaptation planning has been provided to key Council projects including the Infrastructure Strategy; Growth Plan; and draft Coastal Reserves Management Strategy.
Working with communities	Enable community participation adaptation decision-making	Bloomberg Project	The second version of the portable screen prototype was developed and tested in Q3 as part of Council's wider public education activities on climate change risks and adaptation. The tool has been tested with over 600 residents. Work on the web-accessible version is also underway to ensure that information is accessible in multiple formats.
		Climate Adaptation Community Engagement Roadmap	Approved in April 2023. Phases 1 and 2 are concurrently being delivered. This includes developing partnerships with mana whenua on adaptation planning, developing public education resources.
		Community Climate Conversations	We have engaged directly with 36 community groups (including the 23 groups mentioned above). We are collaboration on climate action with 13 of those groups. Each group is made up of people who are connected to many other parts of the community, so while these are the direct relationships, there are a number (estimated to be more than double) of other groups we are now connected to on climate issues. We have identified Newlands, Strathmore and Linden as our priority neighbourhoods to achieve our focus on equity. We have built relationships and activity in each of these communities. We also have connections and climate action plans developing with Ngaio, Hataitai and several other communities at a range of stages.
Advocacy	Encourage the faster development of policy clarity	Influence government policy	MFE have requested climate change response information from Councils under the powers of the Climate Change Response Act 2002. Response is due in April.

Te Atakura – First to Zero		
<p>Te Anamata ā-Kai o Tō Tātou Tāone - Our City's Food Future Action Plan</p> <p>Vision: Wellingtonians can access good food, whilst supporting the social, environmental, cultural, and economic wellbeing for future generations.</p> <p>Overall health and progress status is reported as GREEN</p> <p>In Quarter 3, efforts to bolster food knowledge and skills, collaboratively improve systems, and enhance diversity in food activities have progressed effectively. Various initiatives aimed to enhance knowledge and skills regarding food, such as the successful delivery of three Zero Together courses (now discontinued for Q4) and the Seeds to Feeds and Garden to Table contracts provided funding to support community-led initiatives and events empowering people, including children, to cultivate, cook, and share their own food. These included campaigns such as Local Food Week and Neighbours Aotearoa which served as catalysts for increasing diversity in food harvesting, making, and sharing within neighbourhoods. Improvements within the food system continue, highlighted by the development of a funding model for supporting food spaces and growing food in social housing, and continuing and growing day-to-day coordination between agencies for food security among service seekers.</p> <p>Key points Quarter 3</p> <ul style="list-style-type: none"> • Progressing efforts to involve diverse communities in food-related activities through funding and events. • Advancing coordination with regional partners on the Regional Kai Strategy with next steps planned for Q4. • Drafting of benchmarks for Wellington's emergency response, with a workshop scheduled for Q4. • Operationalization of community composting hubs, with plans for more locations to begin operations to support food waste diversion. • • Facilitating the sharing of information about Māori kai practices through community events and collaborations, with plans for growth in FY24-25. • • Provision of ongoing support for partners to develop, promote, and share community events and programs. • Early-stage development of efforts to enable employment opportunities within the food system, including work experience and apprenticeships, with a focus on engaging Māori and Pasifika youth. 		
Strategy actions	Q3 Status	Comment
1.1 Motivate and resource people with the skills and education to increase their knowledge around food.	On track	<ul style="list-style-type: none"> • Three Zero Together courses delivered in Q3 FY23-24. ZT is beginning the transition into a set of sharable community resources. • Seeds to Feeds delivered Local Food Week and facilitated community-led events as part of their Harvest Celebration Festival. • Two 'Sunday Kai Sessions' run as a collaboration between Te Toi Mahana, Kaicycle and Seeds to Feeds
1.2 Co-create improvements to Wellington's food system for providing day-to-day support	On track	<ul style="list-style-type: none"> • Project plan for a social housing funding model being developed between Climate Change Response and Te Toi Mahana to support activating food spaces. • Continuing day-to-day coordination with agencies to ensure food security for service seekers via Te Wāhi Āwhina.
1.4 Increase the diversity of people involved in harvesting, making, and sharing food in neighbourhoods	On track	<ul style="list-style-type: none"> • Stone Soup funding provided to a range of community gardens, which allowed public workshops and events at sites such as Massey University, Innermost Gardens and Miramar Prison Garden. • Seeds to Feeds' Local Food Week and Harvest Celebration Festival hosted a range of public events across the city that encouraged more people to get involved in harvesting, making, and sharing food in neighbourhoods.
2.1 Benchmark Wellington's emergency response	On track	<ul style="list-style-type: none"> • Project plan for benchmarking being drafted. Needs and gaps been discussed with Kai Security Network ahead of a WREMO/WCC workshop in Q4 focusing on preparedness and resilience of communities and their supporting organisations. • Most of Seeds to Feeds Contract for delivery of community resilience and preparedness delivered in Feb/March through Local Food Week and Harvest Festival Celebration events. Included workshops on food production and preparation, and community meals. • Work will continue in Q4 to align our benchmarking approach with efforts by regional and local partners.
3.1 To uphold the mana of Te Ao Tūroa (the natural world)	On track	<ul style="list-style-type: none"> • Three community composting hubs are on track to start composting early in Q4. • PSR and Connected Communities developing support for community gardens to increase their biodiversity knowledge and activities.
3.2 Support existing initiatives and continue to grow Māori Mahi Kai capacity and leadership in Te Whanganui-a-Tara Wellington		<ul style="list-style-type: none"> • Kai Sovereignty Network in process of development with Māori mahi kai partners. • Nga Hau e Wha and community organisations in Newlands delivered Neighbours Aotearoa programme showcasing Māori mahi kai. • Funded Kaicycle to run full day wānanga for whānau Māori on growing hue (Polynesian gourd), including pūrakau and whakapapa

Te Atakura – First to Zero		
Te Anamata ā-Kai o Tō Tātou Tāone - Our City's Food Future Action Plan		
3.3 Showcase and share information, pūrākau (narratives), and experiences about Māori kai sovereignty practices and current success stories		<ul style="list-style-type: none"> Comms support provided for Harvest Celebration Festival, which included a mahi kai event for the Miramar community. Connected Communities collaborating with Mataaho Aranui to showcase and share information ahead of Matariki.
3.4 Uphold the mana of Te Tiriti o Waitangi in the implementation of this action plan	On track	<ul style="list-style-type: none"> Performance measurements and monitoring framework of action plan in development
4.1 Investigate and implement models for citywide composting*	On track	<ul style="list-style-type: none"> Composting Hubs trial made progress on establishing 2 new locations. See Zero Waste Strategy and Waste Minimisation reporting for more detail on Q2 progress Seeds to Feed work includes diverting food waste from landfills to composting, which contributes to a more climate-responsible food system.
4.3 Wellingtonians can make climate-responsible choices in their food habits	On track	<ul style="list-style-type: none"> Love Food Hate Waste Eat Me First Campaign developed for delivery in Q4 Zero Together workshops delivered included module on climate responsible food choices
4.4 Take what you need, share any extra	On track	<ul style="list-style-type: none"> Neighbours Aotearoa campaign for GROW Pōneke combined with Seeds to Feeds in order to promote sharing and more involvement by local communities in sharing healthy food with each other. Through the Seeds to Feeds contract, we provide community members with the skills they need to grow things to share, preserve and prepare food, and share their surplus.
5.1 Investigate and enable employment opportunities within the food system	In Progress	<ul style="list-style-type: none"> GATEWAY offers students ad hoc work experience opportunities with the Horticulture Team through local schools and Wesley Community Action. Work experience pathways are established for the horticulture team and Wellington Botanical Gardens, including opportunities for apprenticeships. The Botanic Gardens education team also provides work experience opportunities. Efforts are underway across People & Culture, PSR, and Connected Communities to integrate pathways for Māori rangatahi and Pasifika into WCC's regular operations.

Strategy for Children & Young People

Vision: We support the wellbeing of children and young people in Wellington through the unique features of our place and qualities of our people. We want our children and young people to feel connected to Pōneke with a strong sense of belonging – helped by visible stories of mana whenua and Māori and celebrating the diverse Pacific and other cultures and communities living here.

Summary status:

Overall health and progress status is reported as Amber

With the end of this 3-year action plan approaching, there has been some progress made by participating action owners. The implementation of the Action Plan has faced challenges with covid-19, organisational capacity, resourcing, and staff turnover the main issues. A refresh of the action plan will be completed in 2024. This refresh will re-engage key teams across the organisation and will focus on ensuring that actions captured can be resourced and implemented effectively, and will seek to embed the intentions of the Children and Young Person Strategy through all the work we do at Council.

Background:

The Children and Young People Strategy was adopted on August 5, 2021. It includes an action plan aimed at improving the Council’s existing work programme and implementing new initiatives, such as the development of a youth hub in the central city. The action plan is assigned an indicative timeframe of 1-3 years, running from August 2021 to August 2024. The action plan comprises a list of 72 actions categorised into six focus areas.

Connection to other strategies:

The Children and Young People Strategy aligns to the Long-Term Plan (LTP) Community Outcome area, Social Wellbeing – a city of health and thriving whānau and communities, and is connected to two of our LTP approaches, making our city accessible and inclusive for all and engaging our community. While not directly referenced in any of the 2024 strategic priorities, the priorities of young people outlined in the Children and Young People Strategy remain present in most of the LTP strategic priorities.

There is strong alignment with the Tūpiki Ora Māori Strategy with 83% of updated actions identified as aligning with Tūpiki Ora, including the prioritisation of Māori wellbeing, engagement with Māori youth, promotion of Te Reo and engagement with mana whenua throughout development. The actions that didn’t show alignment either indicated future alignment when the timing is right or stated that the action was never in scope.

It is worth noting that the Children & Young People action plan was created before the Tūpiki Ora Māori Strategy was developed. We are currently identifying overlaps between actions in the Children & Young People Strategy and the Tūpiki Ora Māori Strategy as well as other strategies with the goal of having a single point of reporting to remove duplication.

Additionally, there is strong alignment between the Children and Young People Strategy and the Council’s Social Wellbeing Framework and Te Whai Oranga Pōneke, the new Open Spaces and Recreation Strategy

Delivery and milestones by focus area

Many actions continue to be marked as in progress, however, there have been significant milestones reached for each focus area. Below indicates the status of the actions and notes significant milestones for each focus area.

Focus Area 1: Our Central City – “All children and young people feel safe in the city at any time of day”

Milestone 1 – A Safe Place for Rangatahi at Night: During O-Week (19th-23rd Feb) we supported the opening of a second (temporary) Take 10 pop up site at 47 Courtenay Place. This second site is closer to the main cluster of student bars and clubs in Wellington and provides additional presence during the busiest time of the year. The Take 10 team have had high usage with the pop up to date, and businesses have responded positively to the increased kaitiaki. This second pop-up will run until late April before its effectiveness is assessed and future plans developed.

Milestone 2 – More than a Yes: In this quarter, our Harm Prevention Team have collaborated with VUWSA, TTAP, and TiB to design a positive sexual consent campaign called More Than A Yes. Collateral has been displayed during major events such as O-Week, Homegrown and Sex Week, and consistently displayed and shared by partners. There is ongoing interest from stakeholders in receiving collateral



Focus Area 2: Hauora across the City – “Delivering spaces, places and programmes support the wellbeing of children and young people”

Milestone 1– Say Hello to Bilingual Signage: An important part of this Focus Area is developing playgrounds to support site storytelling through design, technology, and bilingual signage. In the last quarter, a bilingual communication board was installed at the Botanic Gardens, and planned installation at Te Aro Mahana play areas (Frank Kitts Park). To ensure tikanga, mana whenua artist and iwi have deep involvement at Te Aro Mahana, Cuba St play areas and Houghton Bay play areas.

Milestone 2 – Skate Pōneke: A temporary activation installation was done as part of skate campaign. This included obstacles in three locations on the waterfront, civic square and MFC car park. The objective for this is to promote skating in the city and showing support from Council. The skate design consideration draft document is complete and is awaiting consultation with skate community before finalising design.

Focus Area 3: The Basics – “Working with others to ensure access to food, safe and healthy housing and wrap-around support for homelessness”

Milestone 1 – Grow Pōneke: To support and celebrate community initiatives that build connections and promote food security, we recently created Grow Pōneke. This takes an important time in the kai community and brings them all together to better connect them and inform the public of what’s happening. This a series of activations in the community includes Local food week, Seeds to Feeds harvesting month, Neighbours Month Aotearoa, and community garden open Sundays and will run from 26 February 2023 to end of April. We are also currently in the process of setting up the Māori Kai Sovereignty Network and hope to have good representation of young people within the network.

Strategy for Children & Young People

Focus Area 4: You belong – “Wellington welcomes, celebrates and includes the diversity of all children and young people”

Milestone 1 – Goodbye to National Theatre for Children Programme: With a focus on inclusiveness for theatre and performing arts work Experience Wellington has been running the National Theatre for Children programme. It is with immense pride and gratitude that Experience Wellington bid farewell to the National Theatre for Children programme, celebrating a 25-year legacy of delivering exceptional experiences to young audiences throughout Aotearoa. The National Theatre for Children has played a significant role in giving tamariki and ākongā their first taste of stage magic and supported the creation and delivery of high-quality live theatre designed specifically for tamariki. To offer accessible theatre, tickets have been heavily subsidised, and the programme deliberately run at a significant loss for two decades. Times have changed though, and as Experience Wellington navigate the financial challenges of the post-pandemic environment, they can no longer afford to take this approach and need to focus on delivering for Pōneke's ratepayers rather than running a nation-wide programme. Capital E and all of Wheako Pōneke Experience Wellington's sites continue to offer inclusive opportunities for the children and young people of Pōneke to embrace their creativity, learn about culture, art, history and science through their education offering and public events and programmes".

Focus Area 5: Pathways – “Building life-long learners”

Milestone 1 – Makerspace For Youth by Youth: Significant work has gone into the development of a hybrid low-high tech operating model for the Makerspace at Te Matapihi to support children and young people's spaces being designed with young people to create a place to be and do. While significant groundwork has been laid, this work still relies on LTP funding decisions before a final proposal can be adopted and reported on.

Milestone 2 – Youth Leaders in Libraries: A Youth Advisory Group for Wellington City Libraries has been approved. This group will be recruited through outreach campaigns in April/May. The purpose of the group is to establish two-way communication between key LCS staff and a representative range of young people, both to test ideas and report back on progress made based on their suggestions.

Focus Area 6: Participating in Change – “Young people taking on the world”

Milestone 1 – STEM Learning for Littlies: We were delighted to launch a new programme in partnership with Tūhura Tech at Karori branch. This includes free sessions for rangatahi in years 5-8 to learn to build games, robots, websites, and other similar foundational tech skills. Library promotions has resulted in a fully booked out programme. This programme may extend to further sites in future such as Linden Community Centre and Ngā Puna Waiora Newtown Library branch.

Milestone 2 – Healthier Living for Rangatahi: As we align policy work programme and bylaw reviews and engage with young people, Te Awe Mapara implementation is being initiated, as well as initial research is being planned for Alcohol attitudes within Wellington. Prevalence studies for smoking and vaping have also been completed.

Collective commentary on overall health of the strategy:

Key Issues:

One fifth of the reported actions (13) encountered issues with implementation. 33% of these indicated budget issues, 29% indicated that the scope of the action needed to be clarified and 25% reported capacity issues or issues with competing priorities. These concerns are being addressed by working with action owners on what can be prioritised within the timeframe of the Action Plan, as well as beginning a review on the plan, with feedback from teams on how Children and Young People have been considered in Business Plans that are now being created.

Summary status:

Implementation of the 72 actions of the Children and Young Persons Action Plan is progressing, with some delays due to alignment with the LTP process, scope and budgeting issues. Despite these challenges, there have been some exciting milestones reached in this reporting period.

The majority of the actions, 50, are on track (8 complete and 42 in progress), with 12 delayed (6 on hold and 6 not yet started) and 12 not assigned.

Based on current feedback, we only expect a small number of the 52 one-to-three year actions outlined in the action plan to be completed by August 2024. There has been a steady decline in reporting, with only 27 of 65 reports being completed. It is worth noting there are 15 Children & Young People Strategy actions that are not able to be marked as complete as the intention of the action is that there are ongoing changes in the Council's work and how we operate, for example “align with policy work programme and bylaw reviews and engage with young people”.

Aho Tini – 2030 Arts, Culture & Creative Strategy		
<p>Vision: What we will see - The rich cultural traditions and identity of our capital city inspire our exciting and innovative arts, culture and creativity. Wellingtonians can access and participate in arts and culture and explore their creativity. Together, in partnership with the arts, culture and creative sectors and with mana whenua and Māori, creativity, collaboration and innovation are woven through everything we do.</p>		
<p>Quarter 3 update: Overall health and progress status is reported as GREEN</p>		
Focus Area 1– Aho Tangata. Our people – connected engaged, inclusive, accessible communities		
<p>Quarter three status: GREEN Council programmes and facilities are prioritizing the Aho Tangata approaches within available budgets.</p>		
Approaches	What we'll see	Quarter three progress
<ul style="list-style-type: none"> Reflect the increasing diversity of our communities, and encourage access, availability and participation in arts and culture. Celebrate ngā toi Māori and te reo Māori with Wellington communities. Enhance local vibrancy for, and with, communities in the central city and neighbourhoods. 	<ul style="list-style-type: none"> Wellington as New Zealand’s most creative city. Contracted and funded activities increasingly reflect and population diversity. Audience and participation reflect our diverse communities. Creative vibrancy in city and neighbourhoods. People with disabilities or barriers to participation can access and engage in arts and culture. 	<p>No Arts & Culture funding round this quarter.</p> <p>Continuation of multi-year Council funding to 21 creative sector organisations and festivals.</p> <p>Q3 is a major Council-funded events period for the city including Cuba Dupa, the Fringe, Newtown Festival, the Performance Arcade and the Aotearoa New Zealand Festival of the Arts as well as the City Events programme.</p> <p>Toi Pōneke KPI</p> <ul style="list-style-type: none"> Māori, Pacific people, and minority groups will be represented in at least 30% of programming (across exhibitions and their related public programmes) A minimum of 30,000 visitors per annum <p>We are tracking well against these KPIs.</p> <ul style="list-style-type: none"> 9,460 visitors in Q3, 29,370 YTD For the YTD, four of eight exhibitions and five of thirteen programmes have featured artists from minority groups. This quarter, one of three exhibitions featured artists from minority groups, an exhibition involving artists from the Chinese and Chinese New Zealand communities. The d/Deaf &/or Disabled Artist Residency ran February/March. It was held by playwright Helen Vivienne Fletcher. <p>The Hannah KPI:</p> <ul style="list-style-type: none"> 6,000 audience attendance across presentations in the year KPI. On track with current attendance YTD at 5,539. 500 practitioners engaged in the year of which 15% are Māori KPI 493 practitioners have worked on projects YTD 111 practitioners were Māori on projects making them 22.5% YTD <p>Other programmes:</p> <p>Design work for Te Matapihi fully supports the outcomes for this focus areas.</p> <p>Design work continues for the <i>Re-imagining Toi Pōneke</i> service. The design fully supports the outcomes for this focus area.</p> <p>City Events has inaugurated a new collaboration with a Community Programmer to present the Pasifika Festival, enriching our cultural offerings.</p> <p>Across the quarter City Events audiences included:</p> <p>Gardens Magic 36,000 attendees Waitangi Day with 17,000 attendees exceeding past years Pasifika Festival with 15,000 attendees exceeding past years Jon Trimmer Memorial with 600 in attendance</p>

Aho Tini – 2030 Arts, Culture & Creative Strategy		
<p>Focus Area 2: Aho Hononga. Partnership with mana whenua and Māori</p> <p>Quarter three status: GREEN Some substantial projects are being satisfactorily progressed.</p>		
Approaches	What we'll see	Quarter three progress
<ul style="list-style-type: none"> Tell stories of our region and country with mana whenua and Māori. Ensure that ngā toi Māori and te reo Māori are highly visible. Encourage respectful use of tikanga. 	<ul style="list-style-type: none"> Consultation with mana whenua and Māori early and often. Increased tikanga capacity within the Council. Increased use of te reo Māori. Increased equity of funding system and proportion of funding for ngā toi Māori. Strong and thriving ngā toi Māori economy. 	<p>No Arts & Culture funding round this quarter. Continuance of multi-year Council funding to 21 creative sector organisations and festivals.</p> <p>Te Matapihi has a significant partnership with mana whenua. In relation to this specific objective, a Mātauranga Māori Strategy and Kawa & Tikanga Framework is being developed and will be embedded as a core part of the Te Matapihi offering. Working together with Mana Whenua and Māori will ensure staff and visitors feel part of a Te Matapihi whānau – welcome, respected, and connected.</p> <p>Co-design partner Tihei Ltd are developing a significant programme of Rawa and exterior and interior design for Te Matapihi.</p> <p>Planning is underway for a second Te Whare Toi o Ngāti Toa Rangatira exhibition which will be held at Toi Pōneke in June 2024.</p> <p>Verbal report from Te Āti Awa Taranaki Whānui. Wānanga with Te Ao Toi Māori held with the different governance entities and marae. Formal report to follow with the launch of the new Te Āti Awa Arts & Culture Committee Te Kahu Raukura July 1st.</p> <p>Mana whenua artists-only wānanga was held and supported by Aho Hononga investment investigating the development of a Design and Art guide; Best Practice document from a mana whenua ringatoi (artists) perspective.</p> <p>Ngāti Toa Rangatira advisor has continued to work with the <i>Re-imagining Toi Pōneke</i> project team on the development of the Detailed Business Case and market research on property options. A new Taranaki Whānui Advisor has been introduced into the team, replacing the previous advisor.</p> <p>Hannah Playhouse KPI:</p> <ul style="list-style-type: none"> Ensure 15 % of practitioners served are Māori. Already exceeded KPI as have reached 24% of practitioners served, are Māori.

Aho Tini – 2030 Arts, Culture & Creative Strategy		
Focus Area 3: Aho Whenua. Our places, spaces and venues – our city is alive		
Quarter three status: GREEN		
Achieving success for Focus Area 3 is dependent on a number of other in-flight venue/facility initiatives. This includes Te Matapihi, Town Hall, Te Ngākau civic square, Reimagining Toi Pōneke, Te Awe Māpara and the Venues Review.		
Approaches	What we'll see	Quarter three progress
<ul style="list-style-type: none"> Improve access to affordable, accessible, and fit-for-purpose venues, places and spaces. Build the presence of ngā toi Māori and te reo Māori and how they are seen, felt and heard in our city. Share Wellington's and the nation's stories across our cityscape. Ensure creative thinking and practitioners are involved early in our major infrastructure projects. Support creativity through simple, efficient, enabling processes. 	<ul style="list-style-type: none"> More spaces for people to create in the city and neighbourhoods. Council venues are suitable for current and future needs. Customers are satisfied with Council processes. Venues facilities, and spaces are more accessible. Artists and creatives are involved in infrastructure projects. Wellingtonians and visitors experience the city's heritage and the nation's story in our landscape. 	<p>No Arts & Culture funding round this quarter. Continuance of multi-year Council funding to 21 creative sector organisations and festivals.</p> <p>The Botanical Gardens featured Gardens Magic, a three-week music festival with daytime trial activations and a nighttime illumination installation. At Waitangi Park, the city celebrated Waitangi Day and the Pasifika Festival.</p> <p>Te Matapihi and the Wellington Town Hall are both undergoing significant, multi-year upgrades and refurbishment. Full engagement with Mana Whenua continues during the design and build phase of Te Matapihi. The venue and service are being developed in a way that reflects the cultural identity of Wellington and supports its creative sectors. Te Matapihi's design is being shaped by extensive co-design programme with mana whenua partner Tihei Ltd.</p> <p>Venues Review Action Plan in development phase between Council and WellingtonNZ.</p> <p>Re-Imagining Toi Pōneke: work continues on model for ensuring continuance and quality of future operations and service for next 10 years.</p> <p>Tāwhiri-owned venue at Te Whaea operational and well-patronised.</p> <p>Significant work with Victoria University and the New Zealand Symphony Orchestra on the National Music Centre.</p> <p>New seating block completed in time for Fringe opening in February. This returns flexibility to the stage configurations that the Hannah was once famous for by providing a system that is able to be reconfigured in a shorter time and with less labour. The Hannah Playhouse Trust met the costs of this, as agreed in the Council/Trust MOU.</p> <p>Completion and blessing of mana whenua artworks for Te Aro Mahana, the new play space at Frank Kitts Park including the waka Whetu Marama and sound art play element.</p> <p>Planning and design of two murals underway, one in Wadestown, the other in Kilbirnie as part of the bike network to contribute to the cultural overlay along these routes. Wadestown is being developed by Mana Whenua Artists, Manu Winiata and Aiden Walbakken and Kilbirnie by Mana Whenua Designer, Len Hetet.</p>

Aho Tini – 2030 Arts, Culture & Creative Strategy		
Focus Area 4: Aho Mahi. Pathways – successful arts and creative sector, and careers		
<p>Quarter three status: AMBER</p> <p>The health of the creative sector ecosystem post-COVID, and in the current economic climate continues to be of concern.</p>		
Approaches	What we'll see	Quarter three progress
<ul style="list-style-type: none"> Work with partners to build capacity, access, availability, and grow the arts and creative sector. Support emerging and growing creative businesses, including from under-represented and marginalised groups. Attract, develop and sustain talent. Make Wellington the best place in Aotearoa for young creatives to live, learn and grow. Empower the capital city to be the home of mana whenua and Māori arts. Support the arts and creative sector to provide local and global leadership in arts, culture and creativity. Support contemporary art and its practice across all art forms. 	<ul style="list-style-type: none"> Increased use of local talent. Sector careers are more sustainable in Wellington. Programmes offered make a difference and support career and business development. New partnerships are developed and flourish. 	<p>No Arts & Culture funding round this quarter. Continuance of multi-year Council funding to 21 creative sector organisations and festivals.</p> <p>The Council enabled significant employment in Q3 through its support for major Council-funded events including Cuba Dupa, the Fringe, Newtown Festival, the Performance Arcade and the Aotearoa New Zealand Festival of the Arts as well as the City Events programme.</p> <p>The Hannah Playhouse KPI: 500 practitioners are engaged in projects delivered in the Hannah Playhouse per year. Currently, we have successfully engaged 493 YTD practitioners, putting us on track to meet our goal of 500 by the end of the year. We are exceeding the 15% KPI for Māori practitioners which YTD is sitting at 22% of the total.</p> <p>Significant conservation and cleaning of 12 large colourful textile banners by artist Gordon Crook, at MFC. Required a team of 5 conservators and 4 local art handlers.</p> <p>Five public art projects supported by the Public Art Fund, were successfully executed, among which was the captivating Performance Arcade 2024.</p> <p>Call for Courtenay Place Light Box proposals closed with 35 applications received.</p> <p>Supported PARK(ing) Day led by Wellington Sculpture Trust featuring 27 projects by artists.</p> <p>Workshops took place at Wellington East Girls College with a group of year 11 students and two artists, Ruth Robertson Taylor, and Tracy Underwood to design a series of murals in Berhampore as part of the upgrade of the Adelaide Road and Luxford Street intersection.</p> <p>The d/Deaf &/or Disabled Artist Residency ran February/March. It was held by playwright Helen Vivienne Fletcher.</p> <p>The Write Room Screenwriting residency was awarded to a duo of emerging screenwriters, Amelia Addis and Ebed Pohl, who began their residency in March.</p> <p>Dance development and emerging production design residents were selected and will complete their residencies in Q4.</p> <p>Following a successful pilot run in partnership with Toi Pōneke in quarter two, a studio artist has gone on to independently deliver the next in a series of mess painting workshops</p>

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy

Vision: Wellington is a dynamic city with a resilient, innovative and low waste, low carbon circular economy that provides opportunities for all and protects and regenerates our environment

Summary status:

Overall health and progress status is reported as GREEN

Outcome 6 of the Economic Wellbeing Strategy continued to be a priority focus for Q3 with work progressing on the City in Transition plan including the Development Response Plan and the Positively Pōneke Campaign that aim for effective coordination of works occurring across the city, business support and educating people what the works are about.

Alongside this, the Courtenay Place precinct plan, the first city precinct plan, was presented to Council in Q2 outlining a vision for revitalisation of this precinct. The plan includes the development of an investment prospectus to help unlock private sector funding, and a comprehensive action plan for initial project delivery in Q3 2024, focusing on shopfront beautification, creative lighting, cleaning, and public space upgrades.

Broader economic challenges are likely to persist for some time including a constrained economic environment driven by a recession, inflation, high costs (including insurance), and a contracting public sector. This is impacting discretionary spend in the central city, with (inflation adjusted) hospitality and retail spending down 14% year to Dec 23, compared to -6% in the suburbs.

Key:

	Tracking as planned		Some areas requiring action/some potential risks		Significant issues or stop/go decision required
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Outcome 1: Sustainable business and career pathways

We aim to enable Wellingtonians to have equal opportunities to find meaningful, fairly paid and inclusive work.

RAG status: GREEN

Programme	lead	Stage & timeframe	Q3 progress	Highlights	Next steps
Supporting the Young Enterprise Scheme (YES) programme	Young Enterprise	Delivery		Action 1.2.7 Inspiring young people WCC supports the Young Enterprise Scheme, which is aimed at building business capability for college aged students, via the City Growth Fund. This quarter, the YES Wellington February Kickstart Timatanga day brought hundreds of students together to participate in speed coaching sessions with local business leaders, helping students brainstorm and refine their business ideas.	3-day programme young navigators - April & Entrepreneurs in action - July
Wellington E2E Centre	WellingtonNZ	Investment attraction 2022 - 23		Action 1.2.7 Inspiring young people The STEAMM Pilot roadmap - school education, tertiary education & work experience to employment with employer sponsor aimed at female, Māori and Pacific students. The first four students have participated in three orientation sessions, with 100% attendance to date and parents and students rating their confidence in the programme as 4.5 out of 5.	The enrolment process took longer than expected in 2023, however whanau evenings are planned to support enrolling more students by May 2024.
Job Search Connect	WellingtonNZ	Planning		Action 1.1.1 Career Matching Job search connect supports Māori, migrant & marginalised job searchers: career pathway development, education in job applications. Business Central have hired a project coordinator to work exclusively on this initiative. They are updating the Job Search Connect website with the aim of relaunching in March.	Initiative delivery has been delayed by multiple factors, the lead has developed a timeline that is within their means and capacity for this financial year, with the intention to expand processes in the next financial year once additional funding is sourced.
Jobs for the Future	WellingtonNZ			WellingtonNZ lead several programmes of work that directly contribute to this outcome including: <ul style="list-style-type: none"> • Summer of Engineering and Summer of Tech • In 2023, a tech careers event was held at MFC which has spurred an ongoing career-advisor training programme that includes tech walking tours where attendees visit the offices of high growth tech companies and have the opportunity to meet with key staff • House of Science funding science kits in primary school • Pasifika Business enablement – networking series for tertiary students 	Comprehensive reporting of WNZ activities and outcomes is provided in CCO updates and annual reporting

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy					
<p>Outcome 2: Transitioning to a zero-carbon circular economy</p> <p>We aim to be regenerative by design</p> <p>RAG status: GREEN</p> <p>Summary:</p> <p>Te Atakura have engaged consultancy BECA to develop a circular economy model aligned with Council’s objectives. Wellington is planning a hospitality programme following a successful sustainable tourism initiative. Notably, Tākina hosted 70 events, and 27 cruise ships visited Wellington.</p>					
Programme	Lead	Stage & timeframe	Q3 progress	Comments	Next steps
Circular Economy				<p>Action 2.1.1 Co-create business sector plans</p> <p>In 2023, Council commissioned a report mapping emissions against nine priority sectors. Council then commissioned BECA for a materials flow analysis project to determine specific areas for further programme development. However due to central government funding changes, this project has ceased, with Council shifting focus to its internal commercial procurement and supply chain. Engagement with Council’s key suppliers to baseline each of their sustainability journeys has commenced.</p>	Further updates on our progress will be provided through Te Atakura reporting as we continue to navigate these challenges and pursue our sustainability objectives.
Wellington Business Events	WCC/BEW	Delivery		<p>Action 2.2.6 Business event plan</p> <p>In the first nine months to end March, Tākina has hosted 93 events including 40 multi-day conferences with an average attendance of 294 delegates in our convention business.</p>	
Destination management programme	WellingtonNZ	Delivery & planning		<p>Action 2.2.7 Destination Management</p> <p>Cruise - Season Oct-April</p> <p>The 2023/24 cruise season will close mid-April with more than 98 vessels and 200,000 passengers visiting Te Whanganui a Tara, with positive impact from the manuhiri being reported across retail, hospitality, and tourism operators.</p> <p>TRENZ</p> <p>TRENZ is New Zealand's most important event of the year on the national tourism calendar will be hosted for the first time in Wellington at Takina. Project team are in place to support the team on TRENZ 2024, TRENZ Seller registrations are complete, and Wellington will have a record number of 20 Sellers with several attending for the first time</p>	

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy					
<p>Outcome 3: A Business-Friendly City</p> <p>We aim to be Aotearoa New Zealand’s city partner of choice for businesses, investors, and developers.</p> <p>RAG status: GREEN</p> <p>Summary:</p> <p>The business engagement programme continues with both the externally facing Central City Manager and the Business Support Service Manager (WellingtonNZ) supporting internal customer-centric programmes of work. Activity relating to this outcome are also reported elsewhere including CCO reporting and International Relations.</p>					
Programme	Lead	Stage & timeframe	Q3 progress	Comments	Next steps
Supporting the Business Ecosystem	WellingtonNZ /Creative HQ	CHQ		<p>Action 3.2.1- Investigate new and innovative ways to support local businesses</p> <p>Light touch programme for 60+ start-ups. Continuing the pre-incubation programme of the drop-in sessions, startup sessions and community events.</p>	
Building relationships		On-going		<p>Action 3.1.2 Building business relationships</p> <p>Delivered under the Courtenay Precinct Plan, a second Take 10 pop up site was facilitated in a vacant tenancy on Courtenay Place by the Central City Manager. This was based on business feedback that wanted more late-night support during the busy summer period.</p> <p>Additionally, the programme of ongoing stakeholder engagement with central city businesses continues through the Economic Wellbeing Team, with more than 60 engagements for the quarter and the regular Pōneke Pulse economic tracker distributed to ~120 subscribers.</p>	
		On-going		<p>Action 3.1.3 Nurture small businesses</p> <p>Refer to Outcome 6 City in Transition update details below.</p>	
		On-going		<p>Action 3.1.4 Become Customer-Centric</p> <p>The Economic Wellbeing team has been working closely with a live music venue operator in the central city on their pre-application process as they navigate their licensing requirements. This has allowed them to progress quickly through the regulatory process and ensure they can open in time.</p> <p>Additionally, ongoing work with internal regulatory teams continues to see improvements to processes.</p>	<p>Fulsome reporting on regulatory activities is provided in Quarterly Reporting via Planning and Environment</p> <p>Our Business Improvement and Assurance team has developed and integrated a proposal for an ‘Improvement Levy’ into the Long-Term Plan process. If successful, the Improvement Levy will be applied to all application fees (excluding dog registration and alcohol licences) and will provide us with a source of income to fund an improvement program, enabling us to address our ongoing challenges (as below).</p> <ul style="list-style-type: none"> The successful completion of the ‘Developer Hui’ program. This iterative program of engagement with Wellington’s key developers commenced in July 2023 and wrapped up in February 2024. It provided a forum for sharing ideas and frustrations and culminated in a set of shared priorities and an action plan to be implemented over the course of 2024. It also provides a basis for ongoing engagement. Attendee feedback has been very positive, and the projects identified in the action plan are currently being implemented. Collectively, the roll out of the Toha Mahi allocations app and the virtual desktop for Goget have delivered significant improvements in the Building Consent and Certificate of Code Compliance space. This is evidenced in this quarter’s KPI results and highlights the immediate and tangible benefits arising from investment in our systems. <p>Our challenges include:</p> <p>Resourcing. While there are many improvements that could be delivered, resourcing (both within CCC and in supporting BU’s such as Smart Council) limit those we can reasonably achieve. This is an ongoing risk, but one we hope will be addressed by the Improvement Levy.</p>

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy					
<p>Outcome 4: Centre of Creativity and Digital Innovation</p> <p>We aim to be Aotearoa New Zealand’s centre for creativity and innovation</p> <p>RAG status: GREEN</p> <p>Summary:</p> <p>Work against this outcome is ongoing with no specific evaluations available to report this quarter. Reporting on activity against this outcome will be provided in the upcoming CCO reporting and the next Economic Wellbeing Strategy report.</p>					
Programme	Lead	Stage & timeframe	Q3 progress	Comments	
Scale up tech businesses	WCC/WellingtonNZ	Delivery		<p>Action 4.1.1 Nurture small businesses</p> <p>The New Zealand Game Developers Conference 2023 occurred in Q2 and was successfully held over 3 days at Tākina with 2000+ attendees and the new venue allowing for expansion in its activities.</p> <p>Additionally, there are number of activities under the Tech Strategy led out of WellingtonNZ that continue to grow and support the tech community, from founder and start up support to professional development opportunities, opportunities for rangatahi/young people and their families/whanau and teachers, promotion of the sector and collaboration opportunities including:</p> <p>Electrify Aotearoa is a conference designed to address the unique challenges faced by Kiwi women in entrepreneurship being supported through BEW/WellingtonNZ</p>	<p>Work is underway for a collaborative approach with the Screen and Business Events teams for city support in relation to the screen and gaming sectors.</p> <p>Electrify Aotearoa to be held at Tākina in May.</p>
Screen	WellingtonNZ	Delivery		<p>Action 4.2.8 Support Screen Wellington</p> <p>Includes the International screen attraction programme and screen acceleration project.</p> <p>Notably Screen Wellington supported the ‘Annecy Pop-Up’ Film Festival March 18/19th was held at the Roxy for the first time outside of Annecy France and a New Zealand – Canada Co-production summit was held in Wellington March 17th – 20th – thirty producers from Canada meet with NZ producers to discuss co-production and collaboration opportunities.</p> <p>UNESCO City of Film</p> <p>Work to date aligns to UNESCO city of film strategy 2020-2024</p> <ul style="list-style-type: none"> • Rangatahi – our future leaders and story tellers • Māori storytellers – celebrating our identity and culture • Technology – our experience and innovation • Diversity – authentically reflecting our well • The Pacific – our extended whanau 	<p>Annual reporting supplied through WellingtonNZ CCO reporting</p> <p>The UNESCO city of Film 3-year report is due at the end of the FY.</p>

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy						
<p>Outcome 5: Celebrating our Capital City Status We aim to raise the profile of our Capital City RAG status: ORANGE Summary: This outcome is currently de-prioritised due to resource constraints, however work attributed to other outcome areas contribute to raising the profile of Wellington as New Zealand’s capital including Business Events Wellington (via Outcome 2) and ongoing partnerships (via economic funds).</p>						
<p>Outcome 6: A dynamic city heart and thriving suburban centres We aim to be a compact city with a dynamic CBD and thriving suburban centres that are economically productive. RAG status: GREEN Summary: In Q3 the Development Response Plan has priority focus with work progressing on the City in Transition plan. Project scoping is currently underway including the focus areas of shopfront beautification, creative lighting and public. A new cleaning regime began in March.</p>						
Programme	Lead	Stage & timeframe	Q3 progress	Highlights	Next steps	
Development response plan	WCC	Delivery 2023-2026		<p>Business Engagement The Business Support Service via WellingtonNZ continues to rollout with the following engagement to date:</p> <p><i>Courtenay Place</i></p> <ul style="list-style-type: none"> Between January and March 2024 the Business Support Manager met with 40 businesses and hosted a workshop with attendance by 23 businesses The Business Support Manager maintains regular contact with businesses in this area and has one to one sessions where these are requested These engagements will increase as the work programme becomes established following the transition from LGWM to Council. <p><i>Thorndon Quay/Hutt Road</i></p> <ul style="list-style-type: none"> Engagement started with “one to some” capability building support sessions in addition to 'one to one' support from March this year Between January and March, the Business Support Manager visited 60 businesses and hosted a workshop session with attendance from 5 business owners The Business Support Manager is a key communications channel and works closely with the Central City Manager and other Council teams providing information and insight both internally and back to businesses. <p><i>Te Ngākau Square – CAB demolition</i></p> <ul style="list-style-type: none"> Early engagement in this precinct relating to the forthcoming demolition of CAB has been jointly led by the Central City Manager and the Te Ngākau Square Project Manager who have visited 10 individual businesses The Business Support Manager will be providing service to operators over the coming months as demolition works progress. <p>Positively Pōneke Campaign The Positively Pōneke information campaign continues to rollout with:</p> <ul style="list-style-type: none"> Current hoardings installation at Te Matapihi and new wayfinding hoardings installed for the demolition of CAB due for installation in the coming months Social media posts in the last quarter reaching a combined audience of 534k+ and 21 stories published through Our Wellington achieving 13.6k page views 	<p>Positively Pōneke Campaign Microsite – development is progressing with user testing underway ahead of May launch</p> <p>Activity counter locations have been installed to count pedestrians, cyclists, and vehicles, establishing baseline trends in street activity and augmenting current tools for monitoring retail spend support the development response plan.</p>	

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy					
Outcome 6: A dynamic city heart and thriving suburban centres (continued)					
Programme	Lead	Stage & timeframe	Q3 progress	Highlights	Next steps
City precinct plans	WCC	Delivery 2023-2025		<p>Action 6.2.9 Courtenay Place Precinct Plan The Courtenay Place Precinct Plan has delivered its first actions in Q3. Take 10 has opened a three-month pop-up site at 47 Courtenay Place. This second site is closer to the cluster of bars and provides additional presence during the busiest time of the year. The Take 10 team have had high usage with the pop up to date, and businesses have responded positively to the increased kaitiaki.</p> <p>Action 6.2.6 Increase targeted regular street cleaning Cleanliness continues to be a priority. A new cleaning regime began in March with a targeted cleaner dedicated inside the Courtenay precinct during the hours of 12.30-2.30pm, seven days a week. This is in addition to the current cleaning schedule, ensuring a high standard of cleaning in this specific area. Updates on other actions will be provided in future reporting as these are progressed</p> <p>Action: 6.2.16 Expand Pōneke Promise and ensure the Pōneke Promise has input from businesses The Pōneke Promise partners group met and kicked off the year with a renewed commitment to work together on the issues facing the central city, including addressing safety concerns along Manners St.</p>	<p>Collaboration with businesses is in progress, with WCC supporting Hospitality NZ to run a series of street performances throughout the precinct over April-June adding fun and vibrancy.</p> <p>A session for businesses is being held to share the important work our social agencies across Pōneke do to combat the complexities surrounding homelessness. This is focused on enhanced education and myth busting – we believe this will help businesses understand the situation, the network of social support available, and how they can best support.</p>
Thriving suburban centres				<p>Action 6.2.1 Develop central city and suburban centre regeneration plans Wellington has six current Business improvement districts (BIDs):</p> <ul style="list-style-type: none"> • Johnsonville • Karori • Khandallah • Kilbirnie • Miramar • Tawa <p>Work with each of the BIDs is ongoing and individual to each district, including signage, street furniture and increasing amenity of open spaces. Through BID committees Council is also engaging with owners of earthquake prone buildings within BID areas to understand and progress their plans for strengthening.</p>	<p>Fulsome reporting on BIDs activities is provided in Quarterly Reporting via Planning and Environment</p>
Events and promotion	WCC/WellingtonNZ	Delivery		<p>Action 6.2.3 Invest in a year-round event programme Wellington invests in a year-round programme of community and city events including major events, seasonal tourism, and marketing to drive visitation via WellingtonNZ.</p> <p>In Q3 major events included Foo Fighters concert in January, NZ vs Australia T20 & Test Cricket in Feb/March, Aotearoa NZ Festival of the Arts in Feb/March and Homegrown in March and the Performance events team calendar included The National (Feb), Queens of the Stone Age (March).</p> <p>Promotion WellingtonNZ deliverer the Summer Sorted campaign and have a dedicated visitation campaign in development with a suite of designs and brand guidelines under development.</p>	<p>Dedicated visitation campaign is set to launch in April 2024.</p> <p>Annual reporting supplied through WellingtonNZ CCO reporting.</p>

Appendix 2: Wellington Water Limited (WWL) Quarter Three Report



Q3 Performance Report 2023/24

This quarterly consolidated report draws together information from established reporting. The purpose of this report is to provide the Wellington City Council (the Council) with a high-level overview of Wellington Water's quarterly performance.

Non-financial performance

Performance against Long-term Plan

As at the end of Q3 (1 October – 31 March 2024) our performance against the targets both the mandatory measures set by the Department of Internal Affairs (DIA) (25) and through the Council Long-term Plan (6) targets are:

- 19 DIA and 5 LTP DIA measures are on track to be **Achieved**.
- 10 DIA measures are **Off track or Not achieved**.
- 1 DIA measure is not due for reporting.
- 1 LTP measure is not reported by WWL (customer satisfaction with stormwater).

For year -to-date information on these measures refer to the table below.

DIA Measure	Target	YTD Result	Commentary
The extent to which the local authority's drinking water supply complies with part 4 of the drinking-water standards (bacteria compliance criteria)	Complaint	Complaint for WCC	For the purposes of DIA reporting for Wellington City, we are reporting compliant as there is sufficient contact time for all customers except those nearest the treatment plant in Lower Hutt. For more information see "Compliance with Drinking Water Standards" section in cover report
The extent to which the local authority's drinking water supply complies with part 5 of the drinking-water standards (protozoal compliance criteria)	Complaint	Complaint for WCC	For the purposes of DIA reporting for Wellington City, we are reporting compliant as there is sufficient contact time for all customers except those nearest the treatment plant in Lower Hutt. For more information see "Compliance with Drinking Water Standards" section in cover report
The percentage of real water loss from the local authority's networked reticulation system*	<17%	N/A Annual target and result	
Median response time for urgent (drinking water) callouts*	≤60 mins	191 mins	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address.
Median resolution time for urgent (drinking water) callouts*	≤ 4 hours	17 hours	
Median response time for non-urgent (drinking water) callouts*	≤ 36 hours	718 hours	Response and resolution times have improved across the board in Wellington City this quarter and this is attributed to increased funding allowing Wellington Water to respond to and close more jobs. However, they remain significantly above target and will require sustained investment to address.
Median resolution time for non-urgent (drinking water) callouts*	≤ 5 days	45.1 days	
The total number of complaints received about drinking water taste, clarity, odour, water pressure or flow, continuity of supply or the response to any of these issues; expressed per 1000 connections	≤ 20 complaints per 1000 connections (per annum)	16.6	The network continues to age and condition worsen, leading to an increase in fault volumes. This leads to increased disruption for customers and a consequent increase in complaints about service

Quarterly Performance Report | Quarter 3 2023/24

Measure	Target	YTD Result	Commentary
Average drinking water consumption per resident per day (includes leakage)	≤365L	416L	<p>The 12-month rolling average for drinking water demand per capita in Wellington City has continued to increase primarily due to leakage, but also due to high residential use relative to other cities in New Zealand.</p> <p>The increased funding to address leakage from Wellington City saw the first monthly improvement in demand per capita in more than three years during March, a fall of 0.2%. Overall, demand per capita has increased 2.7% in the year-to-date and is up more than 8% over the past three years.</p> <p>This improvement is positive news and demonstrates that improvement is possible with increased investment, and we will closely monitor this through the rest of the year. We have seen similar improvements in other council areas, with sustained decreases over the past two quarters in both Porirua and Upper Hutt cities, and a plateau in Hutt City. Despite the improvements in other cities, the increased demand in Wellington has led to an overall increase in regional demand per capita over the course of this financial year.</p>
Dry-weather sewerage overflows	Zero per 1000 connections	1.8	Wellington City Council sets a target of zero dry-weather wastewater overflows. The result in Q3 has stayed stable at 0.6 overflows per 1000 connections. This follows a downward trend, and a repeat of the lowest quarterly results in more than four years from the previous two quarters.
Number of abatement notices received in relation to the resource consents for discharge from sewerage systems	0	2	<p>In February 2022, a wastewater pipeline which carries treated wastewater from the Western Wastewater Treatment Plant out to Cook Strait, was damaged by a slip due to a severe wet weather event. The pipeline was repaired but damaged again by a further slip in August 2022. The damage to the pipeline has resulted in the discharge of treated wastewater to the Karori stream.</p> <p>Over the past year, we have been working to repair the pipeline, which requires access to private land to complete the work. We are working with the landowner to negotiate access but also assessing other options for accessing and repairing the pipeline.</p> <p>We have been working closely with Greater Wellington Regional Council to monitor the water quality of Karori stream. This is showing a decline in the quality of the water.</p> <p>With the decline in the health of the stream, it is now urgent that we have access to complete the works. We have initiated proceedings under the Local Government Act to allow us back onto the land to fix the pipe. We will continue to work with the landowner to endeavour to reach a mutually agreeable solution.</p> <p>In January 2024, GWRC issued a to-do abatement notice to cease the discharge by 9 May 2024. We are currently seeking an extension to this date due to delays in obtaining access.</p>
Number of infringement notices received in relation to the resource consents for discharge from sewerage systems	0	1	In Q2 Mōa Point received one infringement notice for non-compliant wastewater quality. Two each were received by WWL and Veolia.

Quarterly Performance Report | Quarter 3 2023/24

Measure	Target	YTD Result	Commentary
Number of enforcement orders received in relation to the resource consents for discharge from sewerage systems	0	0	
Number of successful prosecutions in relation to the resource consents for discharge from sewerage systems	0	0	
Median response time for wastewater callouts*	≤60 minutes	88 mins	We continue to exceed targets in attendance times due to an increase in work volume and funding and resourcing constraints. It also takes time to categorise the issue raised by the customer, often for example logged as a leak, but once on site is deemed a wastewater related issue. We are working through this with individual councils.
Median response time to resolve a sewage overflow resulting from a blockage or other fault in the sewerage system	≤ 6 hours	5.1 hours	
The total number of complaints received about sewerage odour, sewerage system faults, sewerage system blockages and the response to any of these issues; expressed per 1000 connections	<30	14.6	
The number of flooding events that occurred throughout the year	≤2	0	
For each flooding event, the number of habitable floors affected; expressed per 1000 connections	≤0.13	No flooding events	
Number of abatement notices received in relation to the resource consents for discharge from stormwater systems	0	0	
Number of infringement notices received in relation to the resource consents for discharge from stormwater systems	0	0	
Number of enforcement orders received in relation to the resource consents for discharge from stormwater systems	0	0	
Number of successful prosecutions in relation to the resource consents for discharge from stormwater systems	0	0	
Median response time to attend a flooding event	≤60 mins	No flooding events	
The number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1000 connections	<20	6.4	

*Last year, we corrected an error in applying the DIA guidance to the methodology used to measure the attendance and resolution times for water supply and wastewater. Duplicate jobs have been excluded which, due to their treatment, had very low response times. Note: Compliance with Drinking Water Standards. Taumata Arowai's new compliance rules took effect in November 2022. We now report on the Bacteriological and Protozoal requirements of the Drinking Water Quality Assurance Rules. These new rules introduced by Taumata Arowai require an increase to a value known as a 'Ct' (Contact Time) that is determined from the amount of chlorine added to drinking water and the time that it must spend in contact with the water before reaching consumers. The change means the water supplied from the Waterloo Treatment Plant is not compliant for up to 800 Lower Hutt households. Wellington Water was advised recently that we will not receive an exemption from Taumata Arowai on this. Significant investment is required to return to compliance. Note that for the purposes of DIA reporting for Wellington City, we are reporting compliant as there is sufficient contact time for all customers except those nearest the treatment plant in Lower Hutt.

Reporting to Taumata Arowai, and the company's Statement of Intent measure, considers the whole scheme, including all 4 metropolitan councils and the bulk network managed by Greater Wellington Regional Council. As such, the company will be reporting that the metropolitan scheme (including Porirua, Upper Hutt and Wellington City) is non-compliant.

Quarterly Performance Report | Quarter 3 2023/24

LTP Measure	Target	YTD result	Commentary
Water supply interruptions (measured as customer hours)	Monitor trend	0.4	
Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	90%	93%	
Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use	90%	98%	
Number of stormwater pipeline blockages per km of pipeline.	≤0.5	0.01	
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	≤0.8	0.122	
Residents (%) satisfied with the stormwater system	75%	WCC measure	

Performance against Statement of Intent

Wellington Water sets performance measures through its Statement of Intent to address regional priorities for the Wellington Water Committee and the company. This year there are 15 measures.

As at the end of Q3 (1 October – 31 March 2024) company performance was:

- 6 are on track to be **achieved**.
- 5 will **not be achieved**.
- 3 are **off track**.
- 1 measure is **unable to be reported**.

For detailed information on measures that are off-track or not achieved refer to the table below

Measure	Target	YTD Result	Commentary
Customers rate their experience of our performance as 'Satisfied' or better	70%	Unable to report result (70% Jun-Dec)	For the first six months of the 23/24 reporting period, customer satisfaction average sat at 70%. Late in 2023, we determined that our methodology for determining customer satisfaction may not be consistent with Information Privacy Principle 11. As such we have ceased using that survey methodology. We are in the process of completing the development of a new methodology and system. By 1 July 24, we would have completed this development and will use the 24/25 year to establish a new baseline using the new approach
The yearly average level of fluoride leaving each Water Treatment Plant will be within the Ministry of Health guidelines (0.7-1.0ppm) 95% of the time	Achieved at all WTPs	95% compliance at Wainuiomata only	Due to planned and reactive renewals and maintenance, only the Wainuiomata Water Treatment Plant is meeting the target for fluoridation this quarter. None of the other plants are close enough to the 95% target to reach this level by the end of the year
Compliance with Drinking Water Quality Assurance Rules (Treatment) for Metro Wellington	Compliant monthly (12/12 months compliant)	Non-compliant	The Waterloo WTP continues to be noncompliant against the DWQAR bacterial rules. This affects approximately 800 customers in Lower Hutt.
Compliance with Drinking Water Quality Assurance Rules (Treatment) for South Wairarapa	Compliant monthly (12/12 months compliant)	Ongoing non-compliance across SWDC	The SWDC WTPs (with the exception of Pirinoa) continue to be non-compliant due to inadequate treatment processes to address source water risk. It is likely that Martinborough should be compliant by year-end
We will receive no abatement notices, infringement notices, enforcement orders or convictions for breaches of consent in the relevant financial year	Achieved (Zero enforcement actions)	30 infringement notices and 1 abatement notice	Wellington Water received an Abatement Notice from Greater Wellington Regional Council during Q3 relating to an incident at the Porirua Wastewater Treatment Plan in September 2023. A system at the Plant to shut off, and the alarm paging system for the site failed to send an alarm. We also received a to-do abatement notice requiring us to remediate the Karori Outfall Pipe from the Western Wastewater Treatment Plant by 9 May. We are currently seeking an extension to this date due to delays in obtaining access
The Infrastructure Leakage Index (ILI) of the Wellington Metropolitan Network will improve	<5.2 (+/- 2.5)	Bi-annual measure 5.5(+/- 2.5) at 31 December	Result is from Q2 as commercial meter reads are every six months.

Quarterly Performance Report | Quarter 3 2023/24

Measure	Target	YTD Result	Commentary
We will complete all actions for the defined period set out in our Water Loss Reduction Plan	Achieved	Currently progressing 3/10 actions	We have continued to focus on delivery of the 3 actions that produce water saving results. These are: <ul style="list-style-type: none"> • Reactive renewals • Pressure management • Proactive renewals of service connections
Ratio of planned to reactive maintenance increases	> \$0.36:\$1	\$0.25: \$1	The result has decreased slightly from Q2 (\$0.28 : \$1) but is still primarily driven by council investment decisions and a focus on the mitigation of the acute water shortage
Staff feel as if they understand water reform (staff survey)	> 61%	42% (at end of Q2)	No longer relevant, measure has been discontinued. Note the measure has not been achieved as staff understanding fell considerably in the period after the general election, with the Government confirming its intention to repeal Affordable Water Reforms. Despite this, we saw an increase in staff's response to feeling of support from the organisation through the reform process

Financial performance

At the end of December, the Council's year to date actuals for the Council's capital programme is \$47m against a budget of \$48m. This includes two stormwater projects where additional budget was approved. The two main drivers of the drinking water variance relate to the pressure management project, that includes additional scope, and works on the service connection renewals, that is tracking ahead of schedule. The main variance under stormwater relates to the Allington Road SW Culvert Renewal that is not anticipating any cost this financial year. The variance under wastewater renewals is comprised of several smaller variances relating to projects in their early stages, including WWTP projects. This is partially offset by the Taranaki Street Rising Main project being ahead of schedule. For the council's operational programme, year to date actuals show a 7% (\$2.8m) underspend, with overspends in Wastewater Network and Treatment Plant offset by underspends in other areas. The full year forecast is less than 1% (\$0.02m) overspend, with the Wellington Water savings partly offsetting overspend on business-as-usual activities. We are reporting the additional \$1.0m funding approved by council for leak repairs and a summary of costs for all of the approved unexpected events that Council has agreed to fund separately. Taking these additional items into account, the operational programme is forecasting 2% (\$1.0m) underspend. Due to the timing of the March dashboard the forecast does not include two items, Ambala Way, Ngaio and Severn Street, Island Bay, totalling \$0.7m.

For more detailed information see separately available Financial Dashboards and Major Projects Report.

Other information

Customer Expectations

There are a record number of customer jobs, with budget constraints and a tight labour market meaning that we are unable to address all issues in our network in a timely manner. At the end of March 2024, we had 5,633 open jobs across all councils (up 13 from Q2), and 3,063 jobs across all three waters in Wellington City (down 24 from Q2). The number of jobs and leaks are a function of both the age of the pipes as well as the level of proactive maintenance on the networks. The only way to bring the age of the network down is to invest into renewals (replacing pipes). Historical underinvestment in pipe renewals means that the number of pipes nearing or exceeding the end of their operational lives is increasing every year. This year, we have completed 3.3km of planned pipe renewals and are forecasting year end delivery of 3.5km. For context, this is approximately 0.1% of the network (3,378km), meaning at this rate the average pipe in Wellington City would be replaced once in one thousand years. The picture is slightly more positive looking at Drinking Water pipes, where we have completed 2.1km of renewals this year, with a network length of 1,231km (0.17% of the network renewed). For the first six months of the 2023/24 reporting period, customer satisfaction average sat at 70%, which was the target we set at the beginning of the year. We are in the process of completing the development of a new methodology and system to measure customer satisfaction. By 1 July 2024, we aim to have completed this development and will use the 2024/25 year to establish a new baseline using the new approach.

Leakage management

Backlog appears to be steady

The quarterly number of open leaks in Wellington City fell from a reported 1,690 in Q2 to 1,641 in Q3. This fall can be attributed to increased leak repair work with the additional \$1m approved by WCC. Note there is several months lag to remove all duplicates and settle on a "true backlog" figure. While we normally see a seasonal increase in leaks over summer, a projected decrease in the true backlog figure (the backlog with no duplicate jobs) since December shows a change in trend. This is one data point and will need to be confirmed over time as duplicate jobs are removed, however, early indications are that the increased activity is having a positive impact on the size of the backlog. We will closely monitor this over the coming months.

.Business improvements

We are closing out our LTP advice with councils and taking the learnings from this summer's acute summer response programme forward to continue to improve our management of water shortage for next summer. Our Business Planning 2024/25 process underway is focused on alignment with the priorities expressed in the 2024 Letter of Expectations. A key improvement and maturity step for the region will be the development of a regional performance reporting framework over the coming year.

Health and Safety

Wellington City Council – Quarter 3 2024			
	January 2024	February 2024	March 2024
Lost Time Injury Incidents	0	0	0
Non-Lost Time Injury	0	3	2
Total Injury Incidents	0	3	2
Near Miss Incidents	5	10	6
Grant Total of Incidents	5	13	8

Commentary:
The commentary below highlights the pertinent information for Wellington City Council and includes incidents that have occurred within the Council’s geographical boundary, and for work completed on behalf of Council.

Trend observations:
A total of 179 reports were received across all categories, 128, or 72%, of which were proactive reports (i.e. audits, safety observations, risk and safety notifications). There were 43 critical risk related reports with the highest reported critical risk being Traffic/Pedestrian Movement (18). Vehicles/Mobile Equipment (9) and working near services (8) were the second and third reported critical risk.

Injuries: There were five no treatment injuries in quarter 3.

No Treatment:

- Worker has bent over to replace a fitting, stood up then felt pain in their back.
- Worker has strained their bicep and shoulder moving an eye beam.
- Worker has reported a sore back after a heavy job.
- Worker has tripped over a skip bin, fallen onto their hands and strained their wrist.
- Worker has cut their hand on steel casing that had been recently cut.

Near Miss: There was a total of 21 near miss reports, of which one was rated high and two rated moderate, detailed below:

- A worker fell 1.8 metres into a confined space while working on the wastewater interceptor.
- During a site audit, a worker was discovered standing in a live lane.
- While stripping asphalt to repair a driveway following a repair, an incorrectly laid gas service pipe was struck, as it was too shallow.

Risks Dashboard

The latest risk dashboard is available separately as required. Wellington Water is in the process of integrating residual risks into the Wellington City Council risk register. This means that water supply, WCC Q2 Report 11wastewater and stormwater risks owned by the council will appear in regular council reporting starting in the new 2024/25 financial year

Appendix 3: Sustainable Development

The following table provides an overview of the alignment of Council's current LTP strategic activity areas with the relevant Sustainable Development goals, a key element of Te Atakura and the circular economy priority in the Economic Wellbeing strategy. The purpose of this alignment is to provide a framework for mapping changes across the city and informing decisions / actions that support sustainable development.

Sustainable Development Goals (SDGs) and Activity line-of-sight

A key focus for sustainable development includes addressing pressing community challenges, which include climate change, environmental degradation and related social and economic factors. Establishing line of sight between the Council's activities and relevant sustainable development goals provides a framework to map local progress. These goals provide a comprehensive framework for promoting sustainable development across economic, social, and environmental aspects in relation to key WCC policies / strategies e.g. Te Atakura. The SDGs serve as both a blueprint and compass, guiding local action.

Council's role - descriptors

- Provider** - Delivering services and managing assets
- Advocate** - Promoting the interests of the community to other decision makers and influencers
- Funder** - Funding other organisations and individuals to deliver services
- Regulator** - Regulating some activities through legislation

Activity area	Sub activity area	Activity area purpose	Council activities contribute to these SDGs	Likely Council's role	Scope
1. Governance	1.1 Governance, Information and Engagement	Facilitate democratic decision making to build trust and confidence	SDG16 Strong institutions 16.7 Ensuring responsive, inclusive, participatory, and representative decision making at Wellington City Council.	Primary role: Provider Secondary role: Advocate	City
	1.1 Governance, Information and Engagement	Provide open access to information to build trust and confidence	SDG16 Strong institutions 16.10 Ensure public access to information and protect freedoms of association at least in accordance with national legislation.	Primary role: Provider Secondary role: Advocate	City
	1.2 Māori and mana whenua partnerships	Develop, maintain and inspire meaningful relationships so that our partnerships with mana whenua, tangata whenua and Māori within our community are mana enhancing	SDG11 Sustainable cities and communities 11.4b Protecting and safeguarding Te ao Māori and te reo Māori.	Primary role: Regulator* Secondary role: Provider** <i>* Regulator - WCC has control of city signs and interpretation</i> <i>** Provider because of WCC's responsibilities under Tākaia Here</i>	City and Region
2. Environment	2.1 Gardens, beaches and green open spaces	Provide access to green open spaces and enhance biodiversity to improve the quality of our natural environment	SDG15 Life on Land 15.9 Integrating ecosystem and biodiversity values into local planning and development processes, and advocate for their integration at regional and national levels	Primary role: Provider Secondary role: Advocate	City and Region
			SD11 Sustainable cities and communities 11.7 Providing access to safe, inclusive and accessible, green and public spaces for all, including women and children, older persons and persons with disabilities.	Primary role: Provider Secondary role: N/A	City and Region
	2.2 Waste reduction and energy conservation	Reduce our impact on the environment by minimising and managing the disposal of waste and by reducing our carbon footprint	SDG12 Responsible consumption and production 12.5 Reducing waste generation through prevention, reduction, recycling and reuse.	Primary role: Provider Secondary role: Funder	City
			SDG13 Climate Action 13.1 Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters	Primary role: Regulator Secondary role: Provider	City
			13.2 Integrate climate change measures into policies, strategies and planning, including reaching zero greenhouse gas emissions for the city by 2050	Primary role: Regulator Secondary role: Provider	City
	2.3 Water network	Increase the security of potable and stored water	13.3 Improve education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning	Primary role: Provider Secondary role: Funder	City
SDG6 Clean water and sanitation 6.1 Achieving universal and equitable access to safe and affordable drinking water for all.			Primary role: Regulator Secondary role: Funder	City and Region	
2.4 Wastewater	Provide safe and sanitary removal of wastewater	SDG6 Clean water and sanitation 6.5 Integrated water resources management at all levels, (including through transboundary e.g. regional) cooperation as appropriate.	Primary role: Regulator Secondary role: Funder	City and Region	
2.5 Stormwater	Protect people, property and the environment from flooding and storm runoff	SDG11 Sustainable cities and communities 11.3a Sustainable urbanisation and a quality built urban environment.	Primary role: Regulator Secondary role: Funder	City and Region	

Activity area	Sub activity area	Activity area purpose	Council activities contribute to these SDGs	Likely Council's role	Scope
	2.6 Conservation attractions	Protect flora and fauna through conservation and biodiversity	SDG15 Life on land 15.1 The conservation, restoration and sustainable use of terrestrial and freshwater ecosystems and their services, in line with obligations under international agreements.	Primary role: Regulator Secondary role: Funder	City and Region
3. Economic development	3.1 City promotions and business support	Grow tourism spend and economic returns from events that bring visitors and extra spending to the city	SDG8 Decent work and economic growth 8.2 Achieve higher levels of economic productivity and growth through a particular focus on innovation in creative, knowledge, and visitor economies that support a low-carbon economy. 8.9 Achieve sustainable tourism that creates local jobs and promotes local culture and products.	Primary role: Funder Primary role: Funder	City and Region City
4. Cultural wellbeing	4.1 Arts and cultural activities	Build and maintain a sense of place and identity	SDG11 Sustainable cities and communities 11.3b Ensuring human settlement planning and management is inclusive, integrated and participatory. 11.4b Protect and safeguard Te ao Māori and te reo Māori.	Primary role: Regulator Secondary role: Provider Primary role: Regulator Secondary role: Provider	City City
5. Social and Recreation	5.1 Recreation promotion and support	Encourage active and healthy lifestyles important for people's health and wellbeing	SDG3 Health and wellbeing 3d Warning, risk reduction and management of health risks e.g. pandemics.	Primary role: Provider* Secondary role: Funder * Provider of community leisure facilities e.g. swimming pools and recreation centres, using key health messaging to encourage higher levels of physical activity	City
	5.2 Community support	Foster diverse communities and enable people to connect with information and each other	SDG10 Reduced inequalities 10.2 Social, economic, and political inclusion, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.	Primary role: Provider Secondary role: Funder	City
	5.3 Public health and safety	Maintain public health standards and promote individual wellbeing, safe neighbourhoods, and a safe inner city	SDG3 Good health and wellbeing 3e Protecting and safeguarding public health and safety in urban areas	Primary role: Regulator Secondary role: Provider	City
6. Urban development	6.1 Urban planning, heritage and public spaces development	Help protect, restore, and develop the city's heritage and character assets	SDG11 Sustainable cities and communities 11.4a Protect and safeguard cultural and natural heritage.	Primary role: Regulator Secondary role: Funder	City
	6.2 Building and development control	Provide building and development control and facilitation activities to protect public and environmental health and safety, and to protect future users of land and buildings	SDG11 Sustainable cities and communities 11.3a Sustainable urbanisation and a quality built urban environment	Primary role: Regulator Secondary role: Provider	City
7. Transport	7.1 Transport	Deliver an accessible, safe and reliable transport network	SDG11 Sustainable cities and communities 11.2 Access to safe, affordable, accessible, and sustainable transport systems for all, improving road safety, notably by expanding public transport, with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities and older persons	Primary role: Provider Secondary role: Funder	City
	7.2 Parking	Manage parking in line with the aims and objectives of the 2020 parking policy	SDG11 Sustainable cities and communities 11.3a Sustainable urbanisation and a quality built urban environment	Primary role: Regulator Secondary role: Provider	City

Appendix 4: How we report

Purpose

The information in this report supports governance oversight and service delivery performance monitoring of the current Long-term Plan (LTP).

Oversight includes:

- LTP strategic direction and risks to overall progress
- Programmes supporting LTP priorities, strategies, action plans and key projects; and
- Monitoring of service delivery key performance indicators

The report informs three key questions:

- Is the LTP progressing as expected
- Are the responses to risks sufficient to mitigate undesirable impacts, and;
- Is service performance on track

The Quarterly report is provided to the Council’s KōraU Tōtōpū | Long-Term-Plan, Finance and Performance Committee (the LTPF&P Committee)

What we report

The Quarterly Report provides a year-to-date performance story covering progress against LTP objectives, priorities and strategies. This includes progress against the six LTP priority objectives (LTP priorities) and their supporting work programmes.

The report covers the top two tiers of the monitoring and reporting framework as shown in figure 1 below, and includes LTP amendments and Annual Plan variations.

Figure 1: Monitoring and Reporting framework



How we report

Performance data

Financial and non-financial results are reported quarterly. Results which are reported on an annual basis, for example the annual residents’ monitoring survey, are published in the Council’s Annual Report. Programme information focuses on overall progress, programme health and risks to progress. Where possible actual and forecast information is provided.

Exception reporting

Only those indicators with a status of red are reported which allows a focus on under performance. Red is used for financial reporting where a variance is >\$500k AND >10% off target. For non-financial reporting red is used where a variance is >10% off target.

Risks are reported using the Council’s Risk and Assurance framework.

Where we get our data

The Information in this report is sourced from the Council’s business units including Finance, Risk and Assurance, the Project Management Office and CCOs.

CCO 23/24 QUARTER 3 REPORT

Kōrero taunaki | Summary of considerations

Purpose

1. This report to Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee (the Committee) provides the Committee with a review of the 23/24 financial year third quarter reports submitted by Council-controlled Organisations.

Strategic alignment with community wellbeing outcomes and priority areas

Aligns with the following strategies and priority areas:

- Sustainable, natural eco city
 - People friendly, compact, safe and accessible capital city
 - Innovative, inclusive and creative city
 - Dynamic and sustainable economy
- Strategic alignment with priority objective areas from Long-term Plan 2021–2031**
- Functioning, resilient and reliable three waters infrastructure
 - Affordable, resilient and safe place to live
 - Safe, resilient and reliable core transport infrastructure network
 - Fit-for-purpose community, creative and cultural spaces
 - Accelerating zero-carbon and waste-free transition
 - Strong partnerships with mana whenua

Relevant Previous decisions

Financial considerations

- Nil Budgetary provision in Annual Plan / Long-term Plan Unbudgeted \$X

Risk

- Low Medium High Extreme

2. This paper is assessed as low risk using the enterprise risk framework. The paper is not expected to introduce or exacerbate any risks to WCC.

Author	Jamie Crump, Manager CCO Partnerships & Planning
Authoriser	Stephen McArthur, Chief Strategy & Governance Officer

Taunakitanga | Officers' Recommendations

Officers recommend the following motion

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information.
2. Note the contents of the report.

Whakarāpopoto | Executive Summary

3. The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee is tasked with monitoring the performance of our Council-controlled Organisations (CCOs). Quarter three (Q3) reports have been received from all our CCOs apart from the Wellington Regional Stadium Trust who report on a six-monthly basis.
4. Our CCOs delivered another strong performance during Q3 with all visitor related organisations surpassing their quarterly visitation targets, supported by a busy cruise ship season.
5. CCOs have a total of 15 KPIs, 11 of which are reported quarterly. Of the 11 that are reported quarterly, all but one met their target this quarter.
6. Experience Wellington and the Zoo are forecasting deficits for FY23/24, with Experience Wellington forecasting a reduced deficit off the back of a strong third quarter. As it has done in previous years, Council chose to carry these deficits as a risk in approving Experience Wellington and the Zoo's FY23/4 Statements of Intent. It is planned to fund these deficits once the year end position is finalised.
7. Highlights from Q3 include:
 - Zealandia achieved its single most successful month for tours ever, with 4,367 visitors taking their tours.
 - January was the biggest month of visitation in the Zoo's history with 44,388 visitors.
 - The Cable Car posted a record quarter of 377,695 passengers (8% above target) and \$1,497m fare revenue (14% above target)
 - Experience Wellington achieved over \$1.1m in retail revenue YTD, passing it's full year target 3 months early.
 - WellingtonNZ delivered a strong major event programme this summer, supporting over 10 major events including the Aotearoa New Zealand Festival of the Arts, the Foo Fighters concert and BLACKCAPS v Australia T20 at Sky Stadium, and a sold out Jim Beam Homegrown music festival.
 - a sold-out BLACKCAPS v Australia cricket test match at the Basin Reserve

Takenga mai | Background

8. The Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee is tasked with monitoring the performance of the following entities:
 - Basin Reserve Trust
 - Karori Sanctuary Trust (trading as Zealandia)
 - Wellington Cable Car Limited
 - Wellington Museums Trust (trading as Experience Wellington)
 - Wellington Regional Economic Development Agency Ltd (trading as WellingtonNZ)
 - Wellington Regional Stadium Trust (trading as Sky Stadium)
 - Wellington Zoo Trust
9. Wellington Regional Economic Development Agency Ltd is jointly owned (80%/20%) by the Wellington City Council and the Greater Wellington Regional Council respectively.

10. In terms of a Court Of Appeal Judgement (CA164/04) on 6 September 2005 between the Commissioner of Inland Revenue and the Wellington Regional Stadium Trust, it was established that Sections 5 and 6, Schedules 8 and 9 and Part 5 of the Local Government Act 2002 do not apply to the Wellington Regional Stadium Trust and accordingly the Trust is not a CCO.
11. In recognition of the Council's original investment in the Wellington Regional Stadium Trust and the non-recourse loan from Council to the Trust that was fundamental in the establishment of the Trust and the building of the stadium, the relationship operates as if the Trust was a CCO. This approach is consistent with the Greater Wellington Regional Council's relationship with the Trust. As agreed between the Councils the Trust reports on a six-monthly basis.

Kōrerorero | Discussion

12. Quarterly reports have been received from the following entities for consideration by the Committee and are attached as appendices:
 - Basin Reserve Trust
 - Karori Sanctuary Trust (trading as Zealandia)
 - Wellington Cable Car Limited
 - Wellington Museums Trust (trading as Experience Wellington)
 - Wellington Regional Economic Development Agency Ltd (trading as WellingtonNZ)
 - Wellington Zoo Trust
13. The Q3 reports have been reviewed by Council Officers to assess any risks or issues and where any significant issues were identified these have been discussed with the relevant entity.

Operating context / trading environment

14. The current economic environment is impacting discretionary income, which has impacts across CCOs, events and tourism making it more challenging to achieve target outcomes.
15. Cost pressures continue to be a challenge for CCOs. This was acknowledged through the annual plan operating grant funding review and living wage assistance support for CCOs. Cost pressures however remain - particularly staff remuneration. Cost control within CCOs will be monitored closely with the support of the WCC Finance Team. All CCOs are proactively looking at ways to reduce costs and increase revenue generation.
16. The recent announcement of the 6.9% increase to the Living Wage will add further cost pressures to CCOs operating budgets for the 24/25 financial year.
17. On the upside, the recently concluded 23/24 cruise season had a significant positive impact for tourism, retail and hospitality operators. The strong uplift in visitors has been of notable benefit to our tourism related CCOs in particular the Cable Car, Zealandia and Experience Wellington.
18. Experience Wellington and the Zoo are forecasting deficits for FY23/24, with Experience Wellington forecasting a reduced deficit off the back of a strong third quarter. As it has done in previous years, Council chose to carry these deficits as a risk in approving Experience Wellington and the Zoo's FY23/4 Statements of Intent. It is planned to fund these deficits once the year end position is finalised.

CCO 23/24 Q3 Summaries

19. **Wellington Cable Car** posted a record quarter of 377,695 passengers (8% above target) and \$1,497m fare revenue (14% above target). Waka Kotahi completed the Cable Car's Ordinary Safety Assessment on 11 January 2024. The Assessment Report included four minor recommendations to improve operations which the Cable Car are currently implementing.
20. **Wellington Museums Trust (Experience Wellington)** achieved over \$1.1m in retail revenue YTD, passing its full year target 3 months early. This was aided by the refreshed Cable Car Museum, exhibition and shop receiving 112,399 visitors during the quarter from 75 cruise ships.
21. **The Basin Reserve Trust** hosted a fantastic Kilikiti Festival with more 1,500 people attending over the day (including many for whom it was their first experience of the Basin Reserve), a sold out Black Caps v Australia test match and three well attended White Ferns v England matches (two T20's and a one-day international).
22. **Wellington Regional Economic Development Agency Ltd (WellingtonNZ)** delivered a strong major event programme this summer, supporting over 10 major events including the Aotearoa New Zealand Festival of the Arts, the Foo Fighters concert and BLACKCAPS v Australia T20 at Sky Stadium, a sold out BLACKCAPS v Australia Test at Basin Reserve, the highest attended New Zealand Hockey National Masters tournament in history and a sold out Jim Beam Homegrown music festival across the Wellington waterfront. They also launched a new domestic campaign 'You Would in Wellington'. The campaign aims to drive awareness and consideration of off-peak visitation to Wellington with a focus on a winter short break.
23. **Karori Sanctuary Trust (Zealandia)**. February marked the single most successful month for Zealandia Tours ever, with 4,367 visitors taking their tours. Zealandia's excellent commercial performance this year was highlighted during Q3 when they reached their post-Covid goal of three months baseline operating costs saved as unallocated working capital.
24. **Wellington Zoo** recorded the biggest month of visitation in its history during January with 44,388 visitors – 4,330 visitors ahead of its previous biggest month of April 2023 following the opening of the Snow Leopard habitat. Retail sales revenue outperformed at \$637,747 YTD, \$169,689 more than the same time last year.

Ngā mahinga e whai ake nei | Next actions

25. Not applicable

Attachments

Attachment 1.	BRT Q3 Report_2023-24 ↓ 	Page 138
Attachment 2.	BRT March 2024 Balance Sheet ↓ 	Page 140
Attachment 3.	BRT March 2024 Cash Flow Movement ↓ 	Page 141
Attachment 4.	BRT_Profit_and_Loss March 2024 ↓ 	Page 144
Attachment 5.	Zealandia Q3 Report_2023-24 ↓ 	Page 146
Attachment 6.	Karori_Sanctuary_Trust_Inc_-_Balance_Sheet March 2024 ↓ 	Page 149
Attachment 7.	Karori_Sanctuary_Trust_Inc_-_Statement_of_Cash_Flows YTD March 2024 ↓ 	Page 150
Attachment 8.	Karori_Sanctuary_Trust_Inc_-_Profit_and_Loss YTD March	Page 151

	2024 ↓ 	
Attachment 9.	WCCL Q3 Report_2023-24 ↓ 	Page 152
Attachment 10.	WCCL_Q3 Financials_2023-24 ↓ 	Page 154
Attachment 11.	WellingtonNZ Q3 Report _2023-24 ↓ 	Page 161
Attachment 12.	WMT Q3 Report_2023-24 ↓ 	Page 170
Attachment 13.	WMT_Statement of Financial Performance - March 2024 ↓ 	Page 173
Attachment 14.	WMT_Statement of Financial Position - March 2024 ↓ 	Page 174
Attachment 15.	Zoo Q3 Report_2023-24 ↓ 	Page 175



Basin Reserve Trust
Report to the Wellington City Council LTP, Finance & Performance Committee
Third Quarter ending 31st March 2024

Highlights

- A sold-out test match vs Australia Men
- Two T20's and one ODI vs England Women
- A wonderful Kilikiti Festival with around 1500 people attending over the day
- A successful Super Smash series with the Blaze coming out champions
- A D-sport event was held during a Hallyburton Johnstone game
- Ford Trophy, Plunkett Shield and Hallyburton Johnstone series concluded with the Firebirds winning the Plunkett Shield
- Work continues on the Activity Management Plan with WCC

Challenges

Securing International games for 2024/5 with the market for these games crowded

Performance Measures (KPIs) in the SOI 2023/24

Performance Measures (Quarterly Targets)

Measure	Annual Target	YTD	Q3 Target	Q3 Actual	Comments
Cricket Events	56	49	20	23	On track to achieve target
Other Sports Events	24	0	0	0	Winter sport will commence in April
Community Events	2	2	1	1	Had a fantastic Kilikiti day very well attended by the Pasifika community and enjoyed by all
Functions	60	62	15	24	Functions target achieved

Performance Measures (Annual Targets)

Measure	Annual Target	YTD	Comments
Practice Facility Usage	100	88	The teams are making great use of the practice facilities
Numbers Attending Events	55,000	50,980	
Event Income	\$465,820	\$397,204	On track to achieve target



Council Operating Grants	\$735,000	\$735,000	
Cash Subsidy (per attendance)	\$13.36	\$14.41	

FINANCIAL PERFORMANCE	31-Mar-24	31-Mar-24	31-Mar-24	30-Jun-24
	YTD	YTD	YTD	Full Year
\$000's	Actual	Budget	Variance	Forecast
Total Revenue	1192	1055	137	1210
Total Expenses	995	944	-51	1271
Surplus (Deficit)	197	111	86	-61
FINANCIAL POSITION				
Total Assets	1020	934	86	678
Total Liabilities	308	244	-64	245
Equity	712	690	22	433
CASH FLOWS				
Total Net Cash Flows	-33	115	-148	-308
Opening Cash	421	395	26	421
Closing Cash	388	510	-122	113

Coming Up

- Full week of community activity for first week of April
- Working closely with NZC around summer 24-25 activity
- Work to commence on site-screen replacement
- Planning for the new permanent big-screen
- Start the winter junior sports season
- The lighting and CCTV upgrade will commence
-

Trustees in The Basin Reserve Trust
P.O. Box 578
Wellington
(04) 472-3665

Balance sheet report

Accrual mode
31 Mar 2024

	Total		
	Actual	Last Year	Variance \$
1-0000 Assets			
1-0500 Current Assets			
1-1000 Cash at Bank and on Hand			
1-1100 Westpac Cheque Account	30,529.44	44,129.74	(13,600.30)
1-1200 Westpac Savings Account	357,431.59	504,008.11	(146,576.52)
Total Cash at Bank and on Hand	387,961.03	548,137.85	(160,176.82)
1-2000 Receivables			
1-2100 Accounts Receivable	268,750.32	95,065.59	173,684.73
1-2200 Accrued Revenue	0.00	64,606.79	(64,606.79)
1-3000 Prepayments	4,460.00	657.50	3,802.50
Total Receivables	273,210.32	160,329.88	112,880.44
Total Current Assets	661,171.35	708,467.73	(47,296.38)
1-8000 Fixed Assets			
1-8100 Fixed Assets Opening Cost	770,894.00	1,531,765.00	(760,871.00)
1-8200 Fixed Asset Additions	18,300.51	11,642.00	6,658.51
1-8400 Fixed Asset Accum Depreciation	(430,025.00)	(1,138,661.00)	708,636.00
Total Fixed Assets	359,169.51	404,746.00	(45,576.49)
Total Assets	1,020,340.86	1,113,213.73	(92,872.87)
2-0000 Liabilities			
2-0010 Current Liabilities			
2-2000 Accounts Payable	61,807.76	93,094.11	(31,286.35)
2-2100 Accrued Expenses	231,540.00	196,630.00	34,910.00
2-3000 Income Received in Advance	990.00	23,280.00	(22,290.00)
2-5100 GST Collected	29,368.64	17,649.86	11,718.78
2-5200 GST Paid	(15,066.28)	(12,847.58)	(2,218.70)
2-5300 GST Paid/(Refunded)	(418.87)	0.00	(418.87)
Total Current Liabilities	308,221.25	317,806.39	(9,585.14)
Total Liabilities	308,221.25	317,806.39	(9,585.14)
Net Assets	712,119.61	795,407.34	(83,287.73)
3-0000 Equity			
3-1000 Opening Retained Earnings	515,571.42	589,915.44	(74,344.02)
3-2000 Current Earnings	196,448.19	205,391.90	(8,943.71)
3-3000 Settlers Fund	100.00	100.00	0.00
Total Equity	712,119.61	795,407.34	(83,287.73)

Cash movement report

Accrual mode
01 Jul 2023 - 31 Mar 2024

	Jul-Sep 23	Oct-Dec 23	Jan-Mar 24	Total
4-0000 Income				
4-1000 Grant Income				
4-1100 Grant Wellington City Council	382,274.00	0.00	382,274.00	764,548.00
Total Grant Income	382,274.00	0.00	382,274.00	764,548.00
4-2000 Ground Hire Income				
4-2100 Ground Hire International Cricket	0.00	0.00	120,375.00	120,375.00
4-2200 Ground Hire Domestic Cricket	0.00	27,500.00	27,500.00	55,000.00
4-2400 Ground Hire Other Events	10,952.00	30,000.00	0.00	40,952.00
Total Ground Hire Income	10,952.00	57,500.00	147,875.00	216,327.00
4-3000 Other Income				
4-3100 Concession Income	7,500.00	28,204.03	5,000.00	40,704.03
4-3200 Sponsorship	21,880.50	21,880.50	32,610.50	76,371.50
4-3600 Picket Fence Income	126.03	0.00	0.00	126.03
4-3650 Rental Income	5,667.00	1,500.00	8,000.00	15,167.00
4-3700 Miscellaneous Income	0.00	65,820.93	3,000.00	68,820.93
Total Other Income	35,173.53	117,405.46	48,610.50	201,189.49
4-4000 Interest Income				
4-4100 Interest Income	4,419.65	2,725.08	2,563.56	9,708.29
Total Interest Income	4,419.65	2,725.08	2,563.56	9,708.29
Total Income	432,819.18	177,630.54	581,323.06	1,191,772.78
Gross Profit	432,819.18	177,630.54	581,323.06	1,191,772.78
6-0000 Expenses				
6-1000 Building Expenses				
6-1100 Repairs & Maintenance	28,649.07	17,941.86	13,256.39	59,847.32
6-1200 Cleaning	436.18	4,063.79	23,855.14	28,355.11
6-1300 Electrical Services	0.00	5,876.07	450.00	6,326.07
6-1400 Fire System	4,653.10	4,218.51	74.78	8,946.39
6-1500 Painting	468.00	2,740.00	0.00	3,208.00
6-1600 Pest Control	2,901.00	4,888.48	1,934.00	9,723.48
6-1700 Plumbing	425.00	0.00	7,233.85	7,658.85
6-1800 Other	0.00	422.61	0.00	422.61
Total Building Expenses	37,532.35	40,151.32	46,804.16	124,487.83
6-2000 Ground Expenses				
6-2100 Electrical Services	0.00	0.00	2,568.51	2,568.51
6-2200 Equipment Hire	0.00	2,620.91	306.96	2,927.87
6-2300 Cleaning	0.00	2,164.50	274.86	2,439.36
6-2600 Plumbing	0.00	1,442.31	0.00	1,442.31
6-2700 Rubbish Removal	2,975.01	7,632.38	16,306.66	26,914.05
6-2900 Turf Management	0.00	228,315.03	161,000.00	389,315.03
Total Ground Expenses	2,975.01	242,175.13	180,456.99	425,607.13

	Jul-Sep 23	Oct-Dec 23	Jan-Mar 24	Total
6-3000 Occupancy Expenses				
6-3100 Gas	3,780.02	4,167.07	3,264.77	11,211.86
6-3200 Electricity	8,897.83	6,027.64	16,498.24	31,423.71
6-3300 Rates	14,555.12	14,555.12	14,555.12	43,665.36
6-3400 Security	5,750.31	11,029.38	9,962.40	26,742.09
6-3500 Telephones & Internet	1,108.55	976.49	893.77	2,978.81
6-3600 Water Rates	516.83	13,865.63	3,758.99	18,141.45
6-3700 Television	1,297.35	1,297.35	1,320.05	3,914.75
6-3800 Insurance	657.50	0.00	0.00	657.50
6-3900 Consumables Laundry & Toilet	8,076.00	4,056.48	0.00	12,132.48
Total Occupancy Expenses	44,639.51	55,975.16	50,253.34	150,868.01
6-4000 Event Running Expenses				
6-4100 Event Running	3,622.60	8,563.40	13,420.92	25,606.92
Total Event Running Expenses	3,622.60	8,563.40	13,420.92	25,606.92
6-5000 Administration Expenses				
6-5200 Accounting	3,000.00	3,000.00	5,475.00	11,475.00
6-5300 Bank Fees	33.36	13.11	12.54	59.01
6-5400 Consultants	11,570.00	16,170.50	10,240.50	37,981.00
6-5500 Management Fee	27,500.00	22,500.00	25,000.00	75,000.00
Total Administration Expenses	42,103.36	41,683.61	40,728.04	124,515.01
6-6000 Other Expenses				
6-6400 Marketing	7,035.98	5,057.51	1,205.24	13,298.73
6-6500 Miscellaneous Expenses	(0.88)	6,317.27	14,028.06	20,344.45
6-6600 Picket Fence Expenses	305.22	67.82	0.00	373.04
6-6700 Grant Wellington City Council	4,193.57	61,621.78	3,778.12	69,593.47
Total Other Expenses	11,533.89	73,064.38	19,011.42	103,609.69
6-7000 Depreciation Expense				
6-7100 Depreciation Expense	20,315.00	20,315.00	0.00	40,630.00
Total Depreciation Expense	20,315.00	20,315.00	0.00	40,630.00
Total Expenses	162,721.72	481,928.00	350,674.87	995,324.59
Operating Profit	270,097.46	(304,297.46)	230,648.19	196,448.19
Net Profit	270,097.46	(304,297.46)	230,648.19	196,448.19
1-0000 Assets				
1-0500 Current Assets				
1-2000 Receivables				
1-2100 Accounts Receivable	1,725.00	123,361.57	136,706.25	261,792.82
1-2200 Accrued Revenue	(833.00)	0.00	0.00	(833.00)
1-3000 Prepayments	(5,117.50)	0.00	4,460.00	(657.50)
Total Receivables	(4,225.50)	123,361.57	141,166.25	260,302.32
Total Current Assets	(4,225.50)	123,361.57	141,166.25	260,302.32
1-8000 Fixed Assets				
1-8100 Fixed Assets Opening Cost	(760,871.00)	0.00	0.00	(760,871.00)
1-8200 Fixed Asset Additions	(11,642.00)	14,000.00	4,300.51	6,658.51
1-8400 Fixed Asset Accum Depreciation	752,198.00	(20,315.00)	0.00	731,883.00
Total Fixed Assets	(20,315.00)	(6,315.00)	4,300.51	(22,329.49)
Total Assets	(24,540.50)	117,046.57	145,466.76	237,972.83
2-0000 Liabilities				
2-0010 Current Liabilities				
2-2000 Accounts Payable	(184,691.60)	(3,006.26)	(818.61)	(188,516.47)

	Jul-Sep 23	Oct-Dec 23	Jan-Mar 24	Total
2-2100 Accrued Expenses	7,540.00	162,757.73	(1,523.73)	168,774.00
2-3000 Income Received in Advance	(22,592.00)	(11,640.00)	12,630.00	(21,602.00)
2-5300 GST Paid/(Refunded)	36,257.95	7,047.09	(7,465.96)	35,839.08
Total Current Liabilities	(163,485.65)	155,158.56	2,821.70	(5,505.39)
Total Liabilities	(163,485.65)	155,158.56	2,821.70	(5,505.39)
3-0000 Equity				
3-9999 Historical Balancing Account	0.00	(10,000.00)	10,000.00	0.00
Total Equity	0.00	(10,000.00)	10,000.00	0.00
GST Movement				
2-5100 GST Collected	757.50	(12,015.53)	40,626.67	29,368.64
2-5200 GST Paid	(9,020.77)	9,282.01	(15,327.52)	(15,066.28)
Total GST Movement	(8,263.27)	(2,733.52)	25,299.15	14,302.36
Net Cash Movement in (Out)	122,889.04	(278,918.99)	123,302.28	(32,727.67)
Opening Balance	420,688.70	543,577.74	264,658.75	420,688.70
Cash Movement				
1-1100 Westpac Cheque Account	(4,323.51)	(12,434.49)	13,370.10	(3,387.90)
1-1200 Westpac Savings Account	127,212.55	(266,484.50)	109,932.18	(29,339.77)
Total Cash Movement	122,889.04	(278,918.99)	123,302.28	(32,727.67)
Closing Balance	543,577.74	264,658.75	387,961.03	387,961.03

Trustees in The Basin Reserve Trust
P.O. Box 578
Wellington
(04) 472-3665

Profit and loss report

Accrual mode
01 Jul 2023 - 31 Mar 2024

	Jul-Sep 23	Oct-Dec 23	Jan-Mar 24	Total
Income				
Grant Income				
Grant Wellington City Council	382,274	0	382,274	764,548
Total Grant Income	382,274	0	382,274	764,548
Ground Hire Income				
Ground Hire International Cricket	0	0	120,375	120,375
Ground Hire Domestic Cricket	0	27,500	27,500	55,000
Ground Hire Other Events	10,952	30,000	0	40,952
Total Ground Hire Income	10,952	57,500	147,875	216,327
Other Income				
Concession Income	7,500	28,204	5,000	40,704
Sponsorship	21,880	21,880	32,610	76,372
Picket Fence Income	126	0	0	126
Rental Income	5,667	1,500	8,000	15,167
Miscellaneous Income	0	65,821	3,000	68,821
Total Other Income	35,174	117,405	48,610	201,189
Interest Income				
Interest Income	4,420	2,725	2,564	9,708
Total Interest Income	4,420	2,725	2,564	9,708
Total Income	432,819	177,631	581,323	1,191,773
Gross Profit	432,819	177,631	581,323	1,191,773
Expenses				
Building Expenses				
Repairs & Maintenance	28,649	17,942	13,256	59,847
Cleaning	436	4,064	23,855	28,355
Electrical Services	0	5,876	450	6,326
Fire System	4,653	4,219	75	8,946
Painting	468	2,740	0	3,208
Pest Control	2,901	4,888	1,934	9,723
Plumbing	425	0	7,234	7,659
Other	0	423	0	423
Total Building Expenses	37,532	40,151	46,804	124,488
Ground Expenses				
Electrical Services	0	0	2,569	2,569
Equipment Hire	0	2,621	307	2,928
Cleaning	0	2,164	275	2,439
Plumbing	0	1,442	0	1,442
Rubbish Removal	2,975	7,632	16,307	26,914
Turf Management	0	228,315	161,000	389,315
Total Ground Expenses	2,975	242,175	180,457	425,607

	Jul-Sep 23	Oct-Dec 23	Jan-Mar 24	Total
Occupancy Expenses				
Gas	3,780	4,167	3,265	11,212
Electricity	8,898	6,028	16,498	31,424
Rates	14,555	14,555	14,555	43,665
Security	5,750	11,029	9,962	26,742
Telephones & Internet	1,109	976	894	2,979
Water Rates	517	13,866	3,759	18,141
Television	1,297	1,297	1,320	3,915
Insurance	658	0	0	658
Consumables Laundry & Toilet	8,076	4,056	0	12,132
Total Occupancy Expenses	44,640	55,975	50,253	150,868
Event Running Expenses				
Event Running	3,623	8,563	13,421	25,607
Total Event Running Expenses	3,623	8,563	13,421	25,607
Administration Expenses				
Accounting	3,000	3,000	5,475	11,475
Bank Fees	33	13	13	59
Consultants	11,570	16,170	10,240	37,981
Management Fee	27,500	22,500	25,000	75,000
Total Administration Expenses	42,103	41,684	40,728	124,515
Other Expenses				
Marketing	7,036	5,058	1,205	13,299
Miscellaneous Expenses	(1)	6,317	14,028	20,344
Picket Fence Expenses	305	68	0	373
Grant Wellington City Council	4,194	61,622	3,778	69,593
Total Other Expenses	11,534	73,064	19,011	103,610
Depreciation Expense				
Depreciation Expense	20,315	20,315	0	40,630
Total Depreciation Expense	20,315	20,315	0	40,630
Total Expenses	162,722	481,928	350,675	995,325
Operating Profit	270,097	(304,297)	230,648	196,448
Net Profit	270,097	(304,297)	230,648	196,448



Zealandia
Report to the Wellington City Council LTP, Finance & Performance Committee
Third Quarter ending 31 March 2024

Highlights

- **Financial performance:** This has been a very strong year with several unexpected bequests alongside excellent commercial performance. We have reached our post-Covid goal of three months baseline operating costs saved as unallocated working capital.
- **Tanglewood House:** We have a timeline of completion for approximately mid-August.
- **Corporate Membership Product Soft-Launch:** This March we onboarded 58 staff and family members from Zealandia partner - GHD: Engineering, Architecture and Construction Services company, to our new Staff Wellness Membership product. This group are providing a testing ground for our systems, communications and experience design whilst the product is in development. Provided the product meets our business goals, we plan to launch it more broadly with a focus on businesses located in Wellington later this year.
- **Tours:** February marked the single most successful month for Zealandia Tours ever, with 4,367 visitors joining our tours. This achievement surpasses January 2020, which saw 4,229 visitors, and February 2020, with 4,189 visitors. This remarkable success was primarily driven by cruise tours, which accounted for 1,545 visitors alone – the highest number ever recorded for cruise tours in a single month.
- **Staff survey:** We exceeded our target of 80% happiness at work level for our annual staff survey. We achieved a 94% level of happiness at work result and management received a 98% level of respect from respondents.
- **Translocation of toitoi** (common bully) into Zealandia was delayed in March due to high fire risk at the source location. Planning alongside mana whenua is continuing and the toitoi will be collected at a whānau day in April using Mātauranga Māori methods (whakaweku).
- **NZ String Quartet:** In March, we hosted the New Zealand String Quartet for special performances themed around nature as part of the Aotearoa New Zealand Festival of the Arts. Titled “Sounds of the Sanctuary”, the 2-hour long performances attracted sell-out audiences.
- **The Breeze vow renewal:** In partnership with The Breeze, we hosted a vow renewal ceremony on Valentine’s Day. The winners run Stockdale Farm where they combine a youth mental wellness programme with farm animal rescue. The ceremony was live streamed on The Breeze Breakfast Show and was a real tearjerker. This promotion allows us to collaborate with local wedding vendors who provide their goods and services for free as well as showcasing Zealandia as a stunning venue for weddings.

Challenges

- Increasing fixed costs continue to be front of mind with audit fees increasing again this coming year. These costs are out of Zealandia’s control, and are accommodated in business planning budgeting processes.
- Membership numbers are slowly growing but are still challenging as the cost of living crisis continues. Zealandia trial of the Staff Wellness Membership will support further growth.
- Climate change. As we head into another winter Zealandia will be keeping a close eye on key assets that support the business. We anticipate some work on stabilisation of Lake Road may be necessary in the near term, and we are bringing in engineering experts to assist us with evaluation of this.

Performance Measures (KPIs) in the SOI 2023/24

Non-Financial Performance Measures (Quarterly Targets)

Measure	2023/24 Quarter 3		2023/24 Annual		Tracking
	Actual	Target	Actual (YTD)	Target (YTD)	
Visitation	51,820	37,000	118,381	82,000	On track
Education Visits ¹	2,165	1,000	6,168	3,000	On track

¹Sanctuary visits by schools, tertiary, early childhood, school holiday programme, and outreach. Sanctuary education visits (not outreach) are included in total Visitation numbers above.

Non-Financial Performance Measures (Annual Targets)

Measure	Actual (YTD)	2023/24 Annual Target	Tracking
Individual Members	15,641	16,500	Not yet at target
Number of Volunteers	512	>500	On track
Volunteer Satisfaction Survey ²	TBC	80%	
Percentage of Satisfied Visitors	98.1	>95%	On track

Financial Performance Measures

Measure	Actual (YTD)	Annual Target 2023/24	Tracking
Average subsidy per visit (Total WCC operating grant/all visitors)	\$9.39	\$11.56	On track
Average revenue per visitation (excludes Council & Government grants)	\$38.49	\$28.38	On track
Non-Council Donations/Funding	\$708,285	\$200,000	On track
Non-WCC grant revenues as a % of overall revenue	83%	>%75%	On track
Membership subscription revenue	\$408,518	\$400,000	On track

²Annual volunteer satisfaction survey due to be completed in quarter four.

Financial Performance				
	31 Mar 24	31 Mar 24	31 Mar 24	30 Jun 24
(\$000)	YTD Actual	YTD Budget	YTD Variance	Full Year Forecast
Total Revenue	6,698,318	5,727,107	971,211	8,216,631
Total Expenses	5,680,771	5,385,580	295,190	7,517,645
Surplus (Deficit)	1,017,548	341,527	676,021	698,986
Financial Position				
Total Assets	10,110,212	9,072,010	1,038,202	9,791,650
Total Liabilities	2,986,287	2,755,468	230,818	2,730,468
Equity	7,123,926	6,316,542	807,384	7,061,182
Cash Flows				
Total Net Cash Flows	852,220	-918,538	1,770,758	133,657
Opening Cash	4,838,315	4,331,489	506,826	4,838,315
Closing Cash	5,690,535	3,412,951	2,277,584	4,971,973



Financial Performance Summary

- The strong performance for the half year to 31 December 2023 continued through Q3 with high Admissions, Tours and Cruise ship visitors through the peak summer season as shown by visitor numbers.
- An increase in donation/bequest income has also contributed additional revenue for the FY24 financial year.
- Cost increases on budget to meet the increased demand through higher employment of tour guides, café staff and the associated facilities costs of the higher visitor throughput.
- With the completion of the summer season we expect visitation to reduce as the weather cools and days shorten through Autumn and into Winter. Hence the reduction in operating surplus through to year end from the current level of >\$1m,

Coming Up

- Tanglewood house will be near completion at the end of Q4. This important resource is a key contributing factor for the reduction in our cash balance through to year end.
- Work will commence on a boardwalk to protect frogs in Zealanda in April which will add another valuable piece of infrastructure to the sanctuary and further protect our taonga species pepeketa/Leiopelma pakeka/Hamilton's frog.
- Ongoing work on pine tree control commences in Q4 as this is the optimal timing when no birds are nesting. Other maintenance can also be completed following a very busy summer season, as well as staff being able to take a well-earned holiday.

Balance Sheet

Karori Sanctuary Trust Inc.

As at 31 March 2024

31 MAR 2024

Assets

Current Assets

Bank	5,690,535
Accounts Receivable	223,377
Prepayments	81,351
Stock on Hand	93,963
Investments	130,555
Total Current Assets	6,219,781

Fixed Assets 3,890,431

Total Assets 10,110,212

Liabilities

Current Liabilities

Accounts Payable and Accruals	470,237
GST	43,492
Holiday Pay Accrued	200,402
Income in Advance	752,379
Total Current Liabilities	1,466,510

Non-current Liabilities 1,519,777

Total Liabilities 2,986,287

Net Assets 7,123,926

Equity

Accumulated Funds	7,123,926
Total Equity	7,123,926

Statement of Cash Flows

Karori Sanctuary Trust Inc.
For the 9 months ended 31 March 2024

JUL 2023-MAR 2024

Operating Activities

Receipts from customers	6,729,422
Payments to suppliers and employees	(5,388,800)
Interest received	246,744
Cash receipts from other operating activities	26,886
Net Cash Flows from Operating Activities	1,614,253

Investing Activities

Payment for property, plant and equipment	(762,033)
Net Cash Flows from Investing Activities	(762,033)

Net Cash Flows 852,220

Cash and Cash Equivalents

Cash and cash equivalents at beginning of period	4,838,315
Cash and cash equivalents at end of period	5,690,535
Net change in cash for period	852,220

Profit and Loss

Karori Sanctuary Trust Inc.
For the 9 months ended 31 March 2024

JUL 2023-MAR 2024

Income	
Trading Income	
Admissions	1,119,545
Membership	408,518
Other trading revenue	3,138,007
Total Trading Income	4,666,071
Other Operating Income	1,821,490
Non-Operating Income	210,758
Total Income	6,698,318
Operating Expenses	
Salaries and Wages	3,565,859
Cost of Goods Sold	743,501
Other Operating Expenses	521,112
Trustee Expenses	120,767
Administration Costs	480,104
Interest Expense	36,033
STAPP Loan adjustment	22,644
Total Operating Expenses	5,490,021
Net Surplus/(Deficit) before Depreciation and Tax	1,208,298
Other Expenses/(Income)	
Depreciation Expense	190,750
Total Other Expenses/(Income)	190,750
Net Profit	1,017,548



WELLINGTON CABLE CAR LTD
Report to the Wellington City Council LTP, Finance & Performance Committee
FY24 - Third Quarter ending 31 March 2024

Highlights
<ul style="list-style-type: none"> We had our busiest February ever with 131,534 passenger trips. This helped us post a record quarter of 377,695 passengers (8% above target) and \$1,497m fare revenue (14% above target) Waka Kotahi completed our Ordinary Safety Assessment on 11 January 2024. The Assessment Report included four minor recommendations to improve operations which we are currently implementing. We welcomed two new members to our board of directors: Emma Christie, a geotechnical and civil engineer from Tonkin & Taylor, and Kennie Tsui, CE of the New Zealand Geothermal Association. The Chief Executive started negotiations for our FY25 Insurance Policy cover with AON. We expect to see an increase to our premium of around 5%. We promoted International Children’s Day with a ‘Kids ride free promotion’ and continue to collaborate with Experience Wellington on activations in the Kelburn Precinct. The roll out of our digital content and channels strategy has seen immediate results with targeted channel reach increasing from last quarter by over 100% on Facebook and Instagram and 414% on LinkedIn. We attended the Victoria University Expo in February promoting our student discount rates. We donated \$4,208 to Blind Low Vision Guide Dogs New Zealand from the sales of our Dogs of the Cable Car 2024 calendar.

Challenges
<ul style="list-style-type: none"> We are concerned to see the drop in cruise passenger numbers for the 2024/25 season which will see the Cable Car lose 30-40k passengers and associated revenue. Targets have been adjusted accordingly.

Performance Measures (KPIs) in the SOI					
QUARTERLY MEASURES					
MEASURE	ACTUAL (FY24 Q3)	SOI TARGET (FY24 Q3)	ACTUAL (YTD)	SOI TARGET (YTD)	TRACKING
Tickets sold	377,695	350,000	843,672	802,000	On track
Fare revenue	\$1,497,223	\$1,295,000	\$3,190,364	\$2,815,900	On track
ANNUAL MEASURES					
MEASURE	ACTUAL (YTD)	SOI TARGET (YTD)	TRACKING		
Achieve Carbon Zero accreditation	Achieved	Achieve	On track		
Waste minimisation reduction		5% YOY	Not on track		
Rail Safety Licence	Achieved	Maintain	Achieved		
Active management of Health and Safety		Maintain	On track		
NPS equal to or better than CXI benchmark		Maintain	On track		
Google rating		4.2 or higher	On track		
TripAdvisor rating		4.2 or higher	On track		
Cable Car reliability		>99%	On track		

Wellington Cable Car Ltd – FY24 Q3 Report to Council April 2024



FINANCIAL PERFORMANCE	31 Mar 24	31 Mar 24	31 Mar 24	30 Jun 24
(\$000)	YTD Actual	YTD Budget	<i>YTD Variance</i>	Full Year Forecast
Total Revenue	\$3,675,453	\$3,206,150	\$469,303	\$4,053,872
Total Expenses	\$2,398,601	\$2,703,786	(\$305,185)	\$3,207,081
Surplus (Deficit)	\$1,276,852	\$502,364	\$774,488	\$846,791
FINANCIAL POSITION				
Total Assets	\$14,930,932	\$13,492,000	\$13,492,000	\$14,478,000
Total Liabilities	\$2,446,119	\$1,424,000	\$1,424,000	\$2,065,000
Equity	\$12,484,813	\$12,068,000	\$12,068,000	\$12,413,000
CASH FLOWS				
Total Net Cash Flows	\$1,238,604	\$111,463	(\$1,127,141)	\$1,620,463
Opening Cash	\$4,815,537	\$4,815,537	\$0	\$4,815,537
Closing Cash	\$6,054,141	\$4,927,000	(\$1,127,141)	\$6,436,000

Financial Performance Summary
<ul style="list-style-type: none"> • Things have been tracking well year to date, with revenue up on budget and expenses under budget. This has resulted in surplus being \$774k above budget year to date. • A full-year reforecast was completed in January, with reforecast profit of \$846k for the year. This includes the release of LTP Grant funding as spent. • Spending is carefully controlled by Management, which will be important in Q4 with revenues expected to significantly drop as is usual at that time of year. • As at 31 March 2024 there is \$547k of LTP grant funding remaining. For the year to date \$245k has been spent.

Coming Up in Q4
<ul style="list-style-type: none"> • WCCL is a key sponsor of the inaugural Faultline Ultra event which takes place on 21 April. Race participants in the 6 and 11km runs will start their race with a trip on the Cable Car. • We will repeat Worksafe’s Safe Plus Self-Assessment in June 2024. • A Detailed Seismic Assessment of the Bridges is underway with a draft report expected on 19 April. After we have considered the draft, we will arrange a workshop with the Engineers to discuss the findings and prioritise next steps. • We have scheduled a meeting with the Climate Action Strategy Lead at Council (Mike Sammons) to discuss solar panels and other options to manage/reduce our emissions. • We are planning for our 2024 Annual Maintenance Shutdown. Due to required panel work on the cars, our shutdown this year will be 10 days as opposed to the usual 7 days. • After a referral from our HR partner Humankind, we have successfully been enrolled in the “Best Places to Work” Staff survey which will be rolled out in May. • We have collaborated with Experience Wellington to share resources and upskill staff in Te Reo. Cable Car staff will now join the language classes run by EW and share costs. • We have been working with the team administering the Te Kāinga programme and from May will be offering a 50% discount on our return tickets to Te Kāinga tenants.



Quarterly Report to WCC

Wellington Cable Car Limited
For the 3 months ended 31 March 2024

Contents

- 3 Compilation Report
- 4 Profit and Loss
- 6 Balance Sheet
- 7 Statement of Cash Flows



Compilation Report

Wellington Cable Car Limited For the 3 months ended 31 March 2024

Compilation Report to the Directors of Wellington Cable Car Limited.

Scope

On the basis of information provided and in accordance with Service Engagement Standard 2 Compilation of Financial Information, we have compiled the quarterly financial statements of Wellington Cable Car Limited for the quarter ended 31 March 2024.

These statements have been prepared in accordance with the notes as detailed in the latest Annual Report.

Responsibilities

The Directors are solely responsible for the information contained in the financial statements and have determined that the Special Purpose Reporting Framework used is appropriate to meet your needs and for the purpose that the financial statements were prepared.

The financial statements were prepared exclusively for your benefit. We do not accept responsibility to any other person for the contents of the financial statements.

No Audit or Review Engagement Undertaken

Our procedures use accounting expertise to undertake the compilation of the financial statements from information you provided. Our procedures do not include verification or validation procedures. No audit or review engagement has been performed and accordingly no assurance is expressed.

Disclaimer

We have compiled these financial statements based on information provided which has not been subject to an audit or review engagement. Accordingly, we do not accept any responsibility for the reliability, accuracy or completeness of the compiled financial information contained in the financial statements. Nor do we accept any liability of any kind whatsoever, including liability by reason of negligence, to any person for losses incurred as a result of placing reliance on these financial statements.

Director
BDO Wellington Limited
Level 1, 50 Customhouse Quay
Wellington

Dated: 15 April 2024

Profit and Loss

Wellington Cable Car Limited For the 3 months ended 31 March 2024

	Q3 - ACTUAL	Q3 - SOI	VARIANCE TO SOI	Q3 - REFORECAST	VARIANCE TO REFORECAST	YTD - ACTUAL	YTD - SOI	VARIANCE TO SOI	YTD - REFORECAST	VARIANCE TO REFORECAST
Trading income										
Cable Car Income	1,497,223	1,295,000	202,223	1,295,000	202,223	3,190,364	2,815,900	374,464	2,988,141	202,223
Net Merchandise Income	5,375	2,500	2,875	2,500	2,875	16,474	5,250	11,224	13,599	2,875
Total Trading income	1,502,598	1,297,500	205,098	1,297,500	205,098	3,206,838	2,821,150	385,688	3,001,740	205,098
Cost of Sales										
Cable Car Operations	92,297	110,104	(17,807)	99,115	(6,818)	261,534	294,805	(33,271)	266,752	(5,218)
Cable Car Maintenance	25,130	49,080	(23,950)	19,080	6,050	154,419	289,216	(134,797)	148,369	6,050
Cable Car Wages	384,098	391,773	(7,675)	397,864	(13,766)	1,072,746	1,117,791	(45,045)	1,086,510	(13,764)
Depreciation	83,340	81,955	1,385	84,325	(985)	246,488	237,259	9,229	247,473	(985)
Administration expenses	234,665	252,310	(17,645)	226,271	8,394	663,415	764,715	(101,300)	656,626	6,789
Total Cost of Sales	819,529	885,222	(65,693)	826,655	(7,126)	2,398,601	2,703,786	(305,185)	2,405,730	(7,129)
Operating Surplus/(Loss)	683,069	412,278	270,791	470,845	212,224	808,237	117,364	690,873	596,010	212,227
Sundry Income										
Interest Income	83,657	45,000	38,657	60,000	23,657	219,445	135,000	84,445	195,789	23,656
Other Income	2,245	-	2,245	-	2,245	3,924	-	3,924	1,679	2,245
Total Sundry Income	85,903	45,000	40,903	60,000	25,903	223,370	135,000	88,370	197,468	25,902
Total Operating Surplus/(Loss) before Grants	768,972	457,278	311,694	530,845	238,127	1,031,606	252,364	779,242	793,478	238,128
Grant Income										
WCC LTP Funding grant	81,580	-	81,580	15,000	66,580	245,245	250,000	(4,755)	178,664	66,581
Total Grant Income	81,580	-	81,580	15,000	66,580	245,245	250,000	(4,755)	178,664	66,581



Profit and Loss

	Q3 - ACTUAL	Q3 - SOI	VARIANCE TO SOI	Q3 - REFORECAST	VARIANCE TO REFORECAST	YTD - ACTUAL	YTD - SOI	VARIANCE TO SOI	YTD - REFORECAST	VARIANCE TO REFORECAST
Surplus/(Loss) before Tax	850,552	457,278	393,274	545,845	304,707	1,276,852	502,364	774,488	972,142	304,710
Taxation										
Income Tax Expense	238,181	-	238,181	-	238,181	358,005	-	358,005	-	358,005
Surplus/(Loss) after Tax	612,370	457,278	155,092	545,845	66,525	918,847	502,364	416,483	972,142	(53,295)

Balance Sheet

Wellington Cable Car Limited

As at 31 March 2024

	31 MAR 2024	31 DEC 2023
Assets		
Current Assets		
Bank accounts	2,544,141	2,585,251
Term deposits	3,510,000	2,510,000
Inventories	45,517	24,605
Accounts Receivable	127,500	127,398
Sundry debtors & prepayments	220,024	338,855
Total Current Assets	6,447,181	5,586,109
Non-Current Assets		
Cable car equipment	5,230,317	5,286,483
Cable car tracks & wires	2,695,090	2,628,109
Cable car spare parts	488,449	491,660
Furniture & fittings	32,127	28,660
Computer equipment	37,768	41,234
Total Non-Current Assets	8,483,750	8,476,145
Total Assets	14,930,932	14,062,255
Liabilities		
Current Liabilities		
Trade & other payables	409,437	241,209
GST Payable	42,268	89,701
Income in Advance	7,130	3,551
Income Tax Payable	250,223	52,299
Total Current Liabilities	709,058	386,760
Non-Current Liabilities		
Deferred Tax	1,189,687	1,174,098
LTP Funding	547,374	628,953
Total Non-Current Liabilities	1,737,060	1,803,052
Total Liabilities	2,446,119	2,189,812
Net Assets	12,484,813	11,872,443
Shareholder's Funds		
Ordinary shares	7,434,846	7,434,846
Retained Earnings	5,049,967	4,437,597
Total Shareholder's Funds	12,484,813	11,872,443



Statement of Cash Flows

Wellington Cable Car Limited For the 3 months ended 31 March 2024

	JAN-MAR 2024	OCT-DEC 2023
Statement of Cash Flows		
Net cash flows from Operating Activities		
Receipts from grants	-	-
Receipts from operations	1,510,399	985,148
Payments to suppliers and employees	(476,568)	(621,427)
Income tax refunded/(paid)	(24,668)	(8,166)
Net GST	(47,433)	84,018
Total Net cash flows from Operating Activities	961,730	439,573
Net cash flows from Investing Activities		
(Payment for)/receipt from property, plant and equipment	(90,945)	(63,991)
(Payment for)/receipt from investments	(911,896)	67,546
Total Net cash flows from Investing Activities	(1,002,841)	3,555
Net Cash Flows	(41,111)	443,128
Cash and Cash Equivalents		
Cash and cash equivalents at beginning of period	2,585,251	2,142,123
Net change in cash for period	(41,111)	443,128
Cash and cash equivalents at end of period	2,544,140	2,585,251

WellingtonNZ (Wellington Regional Economic Development Agency Ltd)

Report to the Wellington City Council LTP, Finance & Performance Committee

Third Quarter ending 31 March 2024

MISSION Creating a thriving Wellington region for all		
MORE Businesses succeeding & employing more people	MORE Locals & visitors participating in events & experiences	MORE Collaboration & investment across the region
JOBS FOR THE FUTURE	PLACEMAKING	COLLABORATION & ENGAGEMENT
Support businesses to grow, innovate & meet future workforce needs.	Enhance Wellington's reputation as New Zealand's creative heart	Work in partnership to support investment in the region to unlock opportunities

Highlights

JOBS FOR THE FUTURE – support business to grow, innovate and meet future workforce needs

- Pasifika Business Enablement:** Two further networking series events have been held to provide Pacific students with the opportunity to hear career inspiration from and network with leaders from local Pacific businesses and organisations. One event at VIC on 19 April, a second at Whitireia on 19 March which had around 75 attendees and received really positive feedback, with their Pacific Academic Advisor interested in us holding two further sessions this year. The Business and Innovation team are also in discussions with PCC and Le Fale Job and Skills Hub to explore how we can collectively support Pasifika interested in starting or growing a business with developing their capability.
- STEM Mentorship Programme:** The pilot programme held at Titahi Bay Intermediate and Mana College was delivered in 2023 and the final report has been received outlining highlights and lessons learnt. One mentor reflected "Students started to understand STEM and realized that there are jobs out there that are fun and achievable. Students understood what subjects they liked that were part of STEM. Some students had awesome dream jobs that they wanted to pursue. We had a few doctors, engineers, and builders. We looked at steps on how to achieve these goals and the pathway you can take. Overall, the outcome was positive as we had students look at what they love to do in their spare time and how we can put that into their future." We are working with Ngāti Toa to explore interest in expanding the programme with our support in 2024."
- Webinars for career advisors and tech teachers:** We have run webinars for career advisors and tech teachers over a few evenings (Feb - March). These webinars have each featured 3 young leaders in the tech sector and have talked about different roles in the tech sector as well as career and education pathways for students. Each webinar has run for around 70 tech teachers and career advisors and the video replay is available online. We also ran a walking tour of Wellington tech companies followed by an info lunch at CHQ in March. We had 50 career advisors and teachers from 14 Wellington high schools registered to attend. This event will feature quick talks from Vic Uni, Dev Academy, Young Enterprise, Summer of Tech, Shadow Tech and others.
- As a UNESCO City of Film,** we continued our strong relationship with Māoriland by supporting the 2024 Māoriland Film Festival in March. Many of the Canadian producers from the co-production summit stayed on to attend the festival. We are removing barriers to participation by supporting low decile Wellington City High School Students and University Students to attend. We are also supporting the rangatahi schools programme and the industry programme at the festival.
- Startup Collective:** Supported a mentorship evening for founders at Marsello in February. This structured event was attended by early-stage founders who shared challenges and were able to hear relevant stories from some of our most experienced CEOs.

WellingtonNZ

PLACEMAKING – enhance Wellington's reputation as New Zealand's creative heart

- **Winter campaign:** our new domestic campaign has been developed utilising the rautaki leading to the establishment of a new consumer facing brand platform 'You Would in Wellington'. Driving awareness and consideration for off-peak visitation with focus on a winter short break, the hero content highlights a variety of experiences to demonstrate that whatever your ideal break looks like, you can have it here in Wellington. The creative represents a cheeky and fun way to express your inner desires. Those things you've always wanted to do, but never have. In Wellington, the twist is that you would. You can. You should. The campaign will run from April-May, targeted to Auckland, Christchurch, Waikato/BOP and 1-5-hour drive-time, across a variety of media include YouTube, TVNZ+, cinema, OOH, Meta, and owned channels. Our intent is to further integrate the 'You Would in Wellington' proposition across events, exhibitions and our channels to ensure stronger consistency of messaging in the promotion of Wellington.
- **Air New Zealand awareness partnership:** a new concept has been developed with Air New Zealand for a partnership campaign which will run concurrently with our own winter campaign. The aim is to drive awareness of winter travel in Wellington and will be promoted across digital, social and Air New Zealand's owned channels. The Wellington Tripstarter which was launched last year and highlights 50 visitor experiences, will be profiled as part of this activity.
- **Wellington Visitor Guide:** the ever-popular Visitor Guide is in production, with the aim to start distributing in April. It will be much smaller than previous editions, with evergreen editorial content showcasing Wellington's visitor highlights and key information, as well as downtown and regional maps. Supporting the visitor guide will also be a new separate downtown map.
- **Business Events – Venues Wellington:** attended The Asia Pacific Incentives and Meetings Event (AIME) in Melbourne as part of the Tourism NZ team. While in Melbourne Business Events Wellington & Venues Wellington hosted over 60 clients at the Crown Towers in conjunction with Arinex, one of Australia's largest PCOs. Within the city the team has hosted several famils highlighting Venues Wellington spaces with multiple associations and PCOs, they have succeeded in converting an influx of short lead business events which infill calendars.
- **Live in WLG marketing,** facilitates our performance events with the most notable activity being an upweighting of our always-on digital ad spend and our presale targeting which is currently on par or greater than much larger databases of Ticketmaster and Live Nation. We are generating tangible spikes in engagement across our social ads. We are continuing to investigate new opportunities to optimise our audience targeting as technology develops. SMS messaging for presales and an AI-generated inbox message offering discounts following engagement with ads are both in the testing stage. A recent meeting with key promoter Live Nation was positive, highlighting that the capital is either on par or outselling Auckland, and that the value of our additional marketing support is directly converting to sales. We are actively working to identify any barriers promoters may have which cause them to 'over-look' Wellington. As we continue to enhance (Venues) Wellington's reputation, it should ultimately translate to more, and more exclusive, performance events.
- **International Cricket** fever hit Wellington this quarter with over 30,000 ticketed attendees across the BLACKCAPS v Australia T20 at Sky Stadium (21 Feb) and the BLACKCAPS v Australia Test at Cello Basin Reserve (29 Feb – 3 Mar). The sold-out test, combined with a tense T20, has led to strong coverage and public interest around the matches. An exciting pilot programme of a Poi fan experience has been developed in collaboration with Te Āti Awa, Sport New Zealand, Cricket Wellington, NZ Cricket and WellingtonNZ. This will run at the WHITE FERNS matches (later in March) through crowd engagement and workshops.

WellingtonNZ

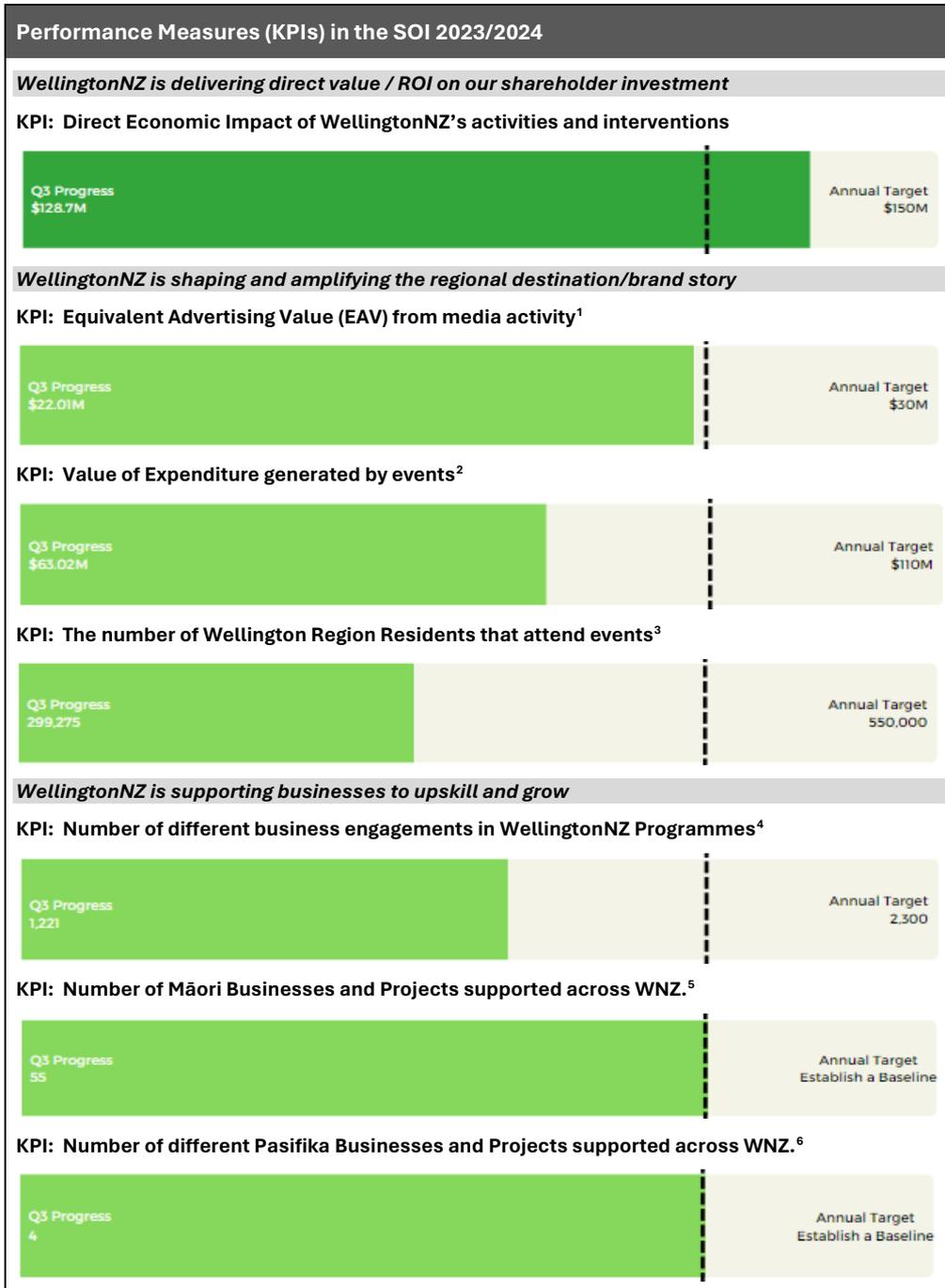
- **The Aotearoa New Zealand Festival of the Arts** opened with the Taniwha Time Machine, a free public art installation on the picturesque Wellington Waterfront. Ticketed events opened a week later from 23 February receiving a strong and positive response from punters. The diverse programme continued through to Sunday 17 March.
- **Eight hosted media famils** took place over the quarter, three domestic and five international, with journalists from Australia, UK, US and Japan covering everything from wine to Pride, Zealandia to chocolate. We are working in partnership with Tourism New Zealand and Australia's Pedestrian publishing group, that will see promotion of Wellington featured across four Australian publications: Refinery 29, VICE, Pedestrian and Life Hacker. The promotion will be marketed for six weeks and involves a competition for the prize winners to visit Wellington in October.
- **'Welly Walks' summer activation campaign:** launched in January to incentivise locals to walk the trails across the region, the two-week campaign across Meta, radio, street posters, and digital billboards resulted in 14.8k website visits (Welly Walks was the third-most-popular page on WellingtonNZ.com in January) and 872 Instagram followers (+25% compared to previous month). Over 600 free treats were collected from boxes placed on six different trails in the wider region (Kāpiti Coast, Porirua, Wellington, Lower Hutt, Upper Hutt, Wairarapa trails all featured).
- **Always-on Trails promotion:** working with Meta, since 1 December we have reached 228k people, and generated 29.5k landing page views (In January, there was a 150% increase on trails section visits compared to December visits reflecting active leisure seekers). To enhance the appeal of our trails network, we have engaged local photographer Caleb Smith to capture hero photography on approximately 12 trails across the region.
- **Wellington isite:** February was 'peak cruise' with 32 ships over 25 days. This has thrown the disconnect between isite and cruise shuttle stop into sharp relief and isite foot traffic and sales are down. Discussion is underway on the potential for relocating the isite to Tākina to reconnect the shuttle stop with visitor information and sales.
- **Major filming:** Attraction of and supporting filming in the region has taken place including NZ/Canada co-production I, Object that wrapped at the end of February. This involved road closures and traffic control across the city. These requests were supported by the Screen team and affected businesses/residents were kept informed and compensated appropriately (by the production). Facilitation has begun for the feature film Wolf Man as it will also involve significant road closures and traffic management.
- **Screen Wellington:** continue to work towards our aspiration to be a bicultural city of film supporting Māori screen story tellers and encouraging engagement with local iwi through a framework for sustainable location filming. Major activity over the quarter includes the development of the Animation, VFX and Gaming showreel – to promote the significant screen businesses in creative tech. A New Zealand – Canada Co-production summit was held in Wellington in March and included major film business via trade treaties with one of 20 coproduction partners.
- **WellingtonNZ.com** has been nominated for a Webby Award for best Travel & Lifestyle website. Hailed as the "Internet's highest honor" by The New York Times, The Webby Awards, presented by the International Academy of Digital Arts and Sciences (IADAS), is the leading international awards organisation honouring excellence on the Internet. As a Webby Nominee, our website has been singled out as one of the five best in the world in its category.

WellingtonNZ

COLLABORATION AND ENGAGEMENT – work in partnership to support investment in the region to unlock opportunities

- **Regional Deal:** We are part of a working group formed by the WRLC to consider using existing plans, including the REDP, to prepare for a regional deal aligned with the government's priorities. A regional deal is likely to have an initial focus on key regional infrastructure to enable housing and economic development. An information pack has been sent to Minister Simeon Brown providing an overview of the WRLC's work to date, proposed framework for a potential Wairarapa-Wellington-Horowhenua deal, and options for Ministerial engagement with the WRLC.
- **Blackbird Sunrise** - In January, we brought the 3 key leaders of Blackbird Sunrise conference to Wellington for a family of venues (in partnership with Business Events Wellington). We arranged several meetings with founders across Wellington as well as a 'lobby' breakfast to try and convince them to bring Sunrise to Wellington in October. Sunrise is Australasia's premier startup conference and has only ever run in Sydney and Auckland.
- **Capital raising in the US event** - We lead an event in partnership with Growth Point Ventures (San Francisco) for founders and CEOs looking to learn more about capital raising in the US. This event was on Wednesday 21 Feb and attracted around 40 participants.
- **LowCarb Sustainability Programme:** Following the success of the Tourism Sustainability programmes, WellingtonNZ and Tourism Industry Association are partnering with Business Central and Hospitality New Zealand to deliver LowCarb. This is an intensive five-week programme for bars and restaurants funded through Destination Wellington and the REDP, aligning with sustainability actions in the Destination Pōneke Plan.
- **Team Wellington:** Weta, Te Papa, Wellington Airport and Interislander have collaborated for more than five years as Team Wellington. The funding for this trade focussed partnership has been agreed for the next three-year period with the collective aim of growing Wellington's priority international visitor markets.
- **'Annecy Pop-Up' Film Festival at the Roxy:** we collaborated with the French Embassy to support this Animation Festival and grow the partnership with Annecy France (the world's largest animation festival and market). This has the potential to be a major economic driver for this growth sector.
- **City in Transition:** Our team have engaged directly with more than 70 businesses to date and will continue to roll out the business support package within the Golden Mile and Thorndon Quay. The intent of the face-to-face interactions was to seek feedback and data to assist with tailoring our support via Capability Building Workshops. Two workshops were held in the quarter including a workshop delivered by Capo Strategies that supported the attendees with capability building and sharing tools to operate during difficult transitional periods. The second workshop was a result of collaboration with the Courtenay Accord. It is focused on digital marketing and advertising to build digital presence during a time of disruption. We intend to complete more workshops in preparation for and during the cities construction works.

WellingtonNZ



¹ This does not include some annual measures

² This does not include most Q3 Major Events due to reporting lag including Aotearoa New Zealand Festival of the Arts, Jim Beam Homegrown, NZ Crickets matches, Hockey Masters Tournament

³ This does not include most Q3 Major Events due to reporting lag including Aotearoa New Zealand Festival of the Arts, Jim Beam Homegrown, NZ Crickets matches, Hockey Masters Tournament

⁴ This does not include some annual measures

⁵ This figure has been revised down on previous quarters due to refining in our collection and definition process

⁶ This currently only measures Pasifika Projects not Businesses

WellingtonNZ

Internal – Financial Health

KPI: Budget on track – income, expenditure, and surplus/(deficit)



KPI: % of revenue from non-council funding and commercial activity (WellingtonNZ group)



The following KPI's are annual measures that will be reported on in the annual report:

- Employee Engagement
- Stakeholder Satisfaction
- Māori Business Satisfaction
- Pasifika Business Satisfaction

WellingtonNZ

Q3 2023/24 Financial Summary

FINANCIAL PERFORMANCE	31 Mar 24	31 Mar 24	31 Mar 24	30 Jun 24
(\$000)	YTD Actual	YTD Budget	YTD Variance	Full Year Forecast
Total Revenue	23,466	27,498	(4,032)	33,933
Total Expenses	21,509	25,215	3,706	34,062
Surplus (Deficit)	1,957	2,282	(325)	(129)
FINANCIAL POSITION				
Total Assets	15,260	17,326	(2,066)	14,626
Total Liabilities	10,465	14,813	4,348	9,959
Equity	4,795	2,513	2,282	4,666
FINANCIAL POSITION				
Total Net Cash Flows	1,859	1,030	(829)	(1,772)
Opening Cash	8,175	7,800	(375)	8,175
Closing Cash	10,034	8,830	(1,204)	6,403

- Revenue is under budget due to timing of Major Event expenditure. Income in advance is released to match expenditure when it is incurred. Additionally, timing of this expenditure was budgeted to occur earlier in the year. There will be an uplift in this expenditure in the last quarter of the year. CreativeHQ revenue is also lower YTD and fully year forecasted due to Government work in the pipeline being either delayed or cancelled.
- Personnel costs are below budget and forecasted to be lower for the full year due to a combination of timing of roles being filled, a lower turnover rate than budgeted and not recruiting vacant roles until sales have been secured in the tech pipeline. Some additional costs are being recouped from WCC under secondment agreements for staff currently on secondment to WCC.
- WellingtonNZ matches its financial expenditure on programmes with revenue earned. Although our bottom line is running lower than budget, this is timing only between revenue earned and expenditure incurred and there are no current concerns about WellingtonNZ not being able to meet its financial targets.
- Current Assets fluctuate throughout the year due to timing of invoicing and receiving this funding and utilising the funds held.
- Accounts Payable lower than 30 June due to 30 June containing invoices for FIFA activation.
- Total liabilities are higher in March due to the holding of Revenue in advance on the balance sheet. These funds are released to revenue to match expenditure and based on the increased activity in the last quarter of the year the forecasted revenue in advance held at June 2024 will have reduced.
- The organisation has sufficient funds to meet all liabilities as they fall due. There are no issues with debt control.
- There are no cash flow issues.

WellingtonNZ

Challenges – Summary of the key quarter challenges

- The Venues operating conditions continue to be different than what was experienced pre Covid. Lead in times for bookings continue to be shorter and cost of living pressures mean it is crucial for promoters to get the ticket price right for the audience. Whilst audience numbers are growing, the decision to purchase a ticket is at times, following a later pattern than historically seen.
- Drafting our Statement of Intent (SOI) in a manner that aligns our aspirations with achievable goals, considering the financial constraints of the next FY.
- During the period we received a LGOIMA from a member of the public around how many screen permits had been issued over the last 5 years.

Coming Up – priority on delivering key programmes in WCC's Economic Wellbeing Plan, Destination Pōneke Plans and The Regional Economic Development Plan

- **Major Events** are reconnecting with key partners and progressing their forward planning of city activation and marketing plans for 2024 seasons of World of Wearable Arts and Visa Wellington on a Plate.
- **NZ Rugby** announced the upcoming international calendar which includes two Wellington matches to be played at Sky Stadium in 2024. The All Blacks will take on Argentina on Saturday 10 August. The All Blacks vs Australia follows on Saturday 28 September. This will be a vibrant weekend for the capital, with the World of WearableArt opening their season three days prior. Tickets for both matches will go on sale in June.
- **Light Cycles by Moment Factory (Tāwhiri):** Announced for 11 May – 9 June, as an additional event related to ANZFA, we are working with Tāwhiri to capitalize on the strong interest of the engaged ANZFA audience. Our marketing and content team will support this new opportunity with a bespoke content plan.
- **Performance events** highlights in the next quarter include Tenacious D and the Spicy Meatball Tour (TSB Arena - 24 July), April school holiday season of Madagascar the Musical (5 shows at the St James Theatre) and the returns of The Pink Floyd Experience (6 July – TSB Arena) and The Guilty Feminist Live (15 May, The Opera House). The performance events team is also making progress with Theatre Season programming for 2025 and hope to have some exciting announcements soon.
- **Doctor Who: Worlds of Wonder (1 Jun - 28 Oct 2024):** Over 2,000 people have signed up to the Doctor Who database. Project planning is progressing well with a focus on further promotion during the Armageddon weekend in Wellington on 6 - 7 March 2024. Ticket on-sale dates will move from the intended date of early April to early May 2024 to coincide with the marketing campaign launch. This will also provide an opportunity for the marketing team to focus on last chance campaigning and promotions for the last few weeks of the Marvel exhibition.
- **TRENZ 2024:** the biggest tourism trade event on New Zealand's calendar, where industry leaders and representatives gather in person to showcase their products and services to high-quality international and New Zealand travel Buyers will take place next quarter in Wellington. Capitalising on proximity the region will have its largest ever contingent of Sellers at TRENZ with 23 companies participating. Planning is well underway across key workstreams including

WellingtonNZ

supporting new operators, integration of the brand rautaki into theming, key TRENZ events and an extensive famil programme.

- **Tech Week:** taking place in the city in May will feature a minimum of 50 events across the region (up almost 80% from last year). Collaborating with various councils, tech companies and meetup groups to arrange events. Including a major movie night event at the Embassy Theatre which will show the stories of Safety Culture and Canva (both multi-billion dollar companies in Sydney). The event will also feature Zoom Q&A with the founders of these companies and the founder of Blackbird.
- **Key tech industry conferences:** that have resulted as a collaboration with CHQ and other WNZ teams will come to the city in Q4 including a major cleantech campaign and summit: planned for June 20 at St James Theatre, this event is an initiative within the WREDP. Also coming in June is the Electrify Conference: partnering with Ministry of Awesome to bring the conference to Wellington this year and again in 2026. This is the biggest event for women founders in Aotearoa and will be at the St James Theatre on June 19. We expect attendance of 600+ people.
- **Startup Hub:** CHQ has made major progress on the establishment of a startup business hub at Vic Uni's Pipitea St campus. The intention is to launch this hub in June subject to final negotiations and arrangements.
- **Screen Pipeline and attraction activity:** Young adult TV show Red Rocks is due to start production in Wellington on in April, primarily on the South coast and shoot for 8 weeks, the production is a Libertine production (Mystic, Under the Vines, Daffodils). Local legend Shane Rangi marks his directorial debut with his film Taonga loosely based on his life, the film will be executive produced by James Cameron. Avatar is expected to restart production mid-2024, taking over Stone Street Studios and other locations around the region.

Report to Wellington City Council

Finance & Performance Committee
Third Quarter ending 31 March 2024



Highlights

Financial Sustainability

- Our retail revenue is set to achieve over \$1.1million dollars across our sites in the 2023/24 financial year, exceeding our Full Year target.
- Our first major fundraising appeal, *Empower Minds, Inspire Futures*, had a successful start, raising money to give about 300 students the opportunity to extend their education beyond the classroom. The six-week campaign in Quarter 3, focused on raising funds to subsidise fees and transport costs for ākonga within our community who would otherwise not be able to visit our sites and fuel their curiosity and creativity through our learning programmes.

Cable Car Museum

- The refreshed Cable Car Museum, exhibition and shop saw 112,399 visitors from 75 Cruise Ships through the doors in Quarter 3. This translated to outstanding retail sales with our in-house bespoke product lines selling exceptionally well.
- Planning for the next phase of the redeveloped visitor experience at Cable Car Museum is underway. This will focus on refresh of the Red Rattler and include a timeline and audio guide. Phase II will be completed by end Q4.

Nōku te Ao | Capital E

- Capital E's signature event *Children's Day* brought an audience of 3,568 to Queens Wharf to celebrate tamariki, with an all-day stage show showcasing children along with a photobooth, facepainting, and fundraising activities.

Te Ara Whānui Ki Te Rangi Space Place:

- Space Place's presentation of Pink Floyd's *The Dark Side of the Moon* has been a huge success since its debut in July 2023. This immersive experience, celebrating the album's 50th anniversary, featured captivating visuals on the planetarium dome. It closed on 31st March 2024 and sold just over 5,000 tickets with many performances either sold out or close to capacity, growing revenue and attracting a broader audience to Space Place.
- *Heavenly Bodies Valentines under the Stars* launched at Space Place, selling out 160 tickets in advance of the evening. The event successfully partnered with Wellington Cable Car, with a late cable car running for return passengers at the end of the evening.

Te Waka Huia o Ngā Taonga Tuhū Iho, Wellington Museum

- *The Great Big Waterfront Clean Up* returned to Wellington Museum in January, 130 locals joined together to collect rubbish across the harbourfront.
- Te Ohonga continues to attract visitors to see previously undocumented taonga Māori on display alongside supporting work by local Māori artists which awahi the art and kōrero with the original makers.

Te Whare Toi | City Gallery Wellington

- Despite a change in hours, City Gallery is still seeing a fabulous uptake in our learning programs, monthly Curator talks and new exhibitions including Julia Morison's; *Ode to Hilma*, Fiona Clark, Kirtika Kain, Rozana Lee, Sriwhana Spong and Hōhua Thompson's; *Memory Lines*, Ahsin Ahsin: *Turbo Croc 2.0* & Michael Mahne Lamb: *Through Points*, all of which have been extended until June 2024.
- Street artist Ahsin Ahsin also took his art to the streets painting live in Glover Park to launch his show at the gallery.

Challenges

Financial Sustainability

- The financial results for the end of Quarter 3 highlight challenges in meeting some of our revenue targets. While we have had excellent results in retail, venues and fundraising are both facing difficult environments. School admissions are also tracking below target and are expected to remain under budget as schools often focus on learning outside the classroom in terms 3 and 4, which will be in the next financial year.

Te Whare Toi, City Gallery Wellington

- This Quarter we were alerted to the difficult news that keeping City Gallery Wellington Te Whare Toi open in its current location in Te Ngākau further compromised due to the closure of the access point from Victoria Street from June 2024, to allow for the demolition of CAB (Civic Administration Building). We have a full schedule of exhibitions planned up to February 2025 but with access issues it is expected the Gallery would be facing a significant drop in visitor numbers. We have worked incredibly hard to pivot and find positive solutions as we navigate the challenges of construction work in Te Ngākau Civic Square. We can now confirm that we have confirmed Te-Papa and The Dowse Art Museum as alternative venues to host our upcoming exhibitions.

Performance Measures (KPIs) in the SOI 2023/24

Physical Visitation: The total number of visits to institutions including general public, education and function attendees. The annual target is reviewed each year and benchmarked against the average visitation for the institution during the previous three years

Green = On track or target met
Orange = At risk of not achieving target
Red = will not reach target

Visitor Numbers	2023/24 Quarter 3		2023/24 Annual	
	Actual	Target	Actual (YTD)	2023/24 Target
City Gallery Wellington	15,566	12,500	*55,130	50,000
Wellington Museum	43,615	20,000	141,691	100,000
Capital E	11,836	10,000	45,158	50,000
Cable Car Museum	109,421	50,000	232,451	160,000
Space Place	16,468	12,500	42,333	45,000
Nairn St Cottage	294	200	355	600
Experience Wellington Total	197,200	105,200	517,118	405,600

*Estimated visitation loss due to opening hours changes has been slightly less than anticipated, though still significant.

Children & Young People Visiting for a Learning Experience: The number of students as part of a booked group visiting institutions for learning experiences. The delivery of ELC (Enriching Local Curriculum) is part-funded by the Ministry of Education.

*Learning Experience Visitors	2024 YTD Result	2024 Target
Experience Wellington Total	2,160	23,100

* This reporting covers the 2024 Calendar year.

Health and Safety: No preventable serious harm incidents involving workers or visitors as defined by the Health and Safety at Work Act 2015.

Notifiable Health and Safety Incidents	2023/24 YTD Result	2023/24 Target
Experience Wellington Total	0	0

Social & Virtual Visitation: the numbers are derived from the monthly digital audience summary and includes website and social media activity.

Social Media Profile	2023/24 YTD Result	2023/24 Target
City Gallery Wellington	50,154	49,970
Wellington Museum	20,056	*17,000
Capital E	12,493	11,870
Space Place	14,281	12,470
Nairn St Cottage	842	790
Experience Wellington Total	97,826	92,100
Virtual Visitation	2023/24 YTD Result	2023/24 Target
City Gallery Wellington	75,777	105,000
Museums Wellington	157,455	109,000
Capital E	30,690	40,000
Experience Wellington Total	263,922	254,000

*Error corrected from SOI

Financial Performance Measures

Financial Performance (\$'000)	31 March 24 YTD Actual	31 March 24 YTD Budget	31 March 24 YTD Variance	30 June 24 Full Year Forecast
Total Net Revenue	\$10,583,223	\$10,603,500	-\$20,603	\$14,000,156
Total Expenses	\$10,181,623	\$11,055,593	-\$873,970	\$14,223,010
Surplus/Deficit	\$401,600	-\$451,766	\$853,366	-\$222,854
Financial Position				
Total Assets	\$7,304,294	\$5,675,000	\$1,629,294	-
Total Liabilities	\$3,543,827	\$2,470,000	\$1,073,827	-
Equity	\$3,760,466	\$3,205,000	\$555,466	-
Cash Flows				
Total Net Cash Flows	\$1,600,156	-\$88,000	\$1,688,156	-\$251,301
Opening Cash	\$1,849,420	\$1,239,000	\$610,420	\$1,849,420
Closing Cash	\$3,449,576	\$1,151,000	\$2,298,576	\$1,598,119

Financial Performance Summary

- Cruise Ship season has increased our retail revenue significantly.
- Trading income is \$434,000 over YTD budget.
- Closure of National Theatre for Children has saved us nearly \$400,000 for this financial year.
- Exhibitions and project delivery are currently under budget due to Cable Car Museum & Space Place foyer refresh being completed in Quarter 4
- Forecast spend for exhibitions for Q4 \$200,000 under budget, allowing for the lumpy nature of spend.

Non-Council Revenue: The total amount of revenue (net of costs) generated from non-Council sources: Trading includes admissions, retail, venue hire, sub-letting, and interest. Fundraising includes donations, sponsorships, other grants, and cultural grants (excludes Ministry of Education funding).

Measure	2023/24 YTD Result	2023/24 FY Target
Non-Council Revenue (\$'000)	\$2,987,684	\$3,763,000
Fundraising (\$'000)	\$234,425	\$913,000
Spend per Visit (\$)	\$3.56	\$4.20
Subsidy per Visit (\$)	\$11.51	\$22.38

Coming Up

Nōku te Ao | Capital E

- *Topsy Turvy*, PlayHQ's latest interactive play space designed for tamariki aged 0-5 and caregivers opens in June 2024. *Topsy Turvy* is a sensory experience encouraging curiosity with surprises hidden within, warped mirrors, light up tables, unexpected noises and physical challenges including balancing and slithering down slides.

Te Ara Whānui ki te Rangī | Space Place

- Space Place Exhibition renewal, specifically, central galleries (Southern Skies, Solar System) is due to start in July 2024.
- A number of events are planned for Space Place during Q4 including, *XYZZY*, an immersive art-based planetarium show created by leading Kiwi contemporary artist Jess Johnson and director Simon Ward. The psychedelic, musical odyssey recently won best Art Film 2024 Dome Under Film Festival in Melbourne and premieres in Wellington this April.
- There is more coming up in Quarter 4, including Matariki programming and events which see the return of the popular *Hākari below the Stars* and two early morning Matariki star viewings.

Te Waka Huia o Ngā Taonga Tuku Iho | Wellington Museum

- Matariki at the Museum will see Tamariki kapa haka performances and *Storytime with Moira Wairama*.

Te Whare Toi, City Gallery Wellington

- Our popular *Family Day* at the City Gallery is back for the April School holidays. There will be a number of activities on offer including *Sparkly Storytime with Queen Olivia*, *Create a Character*, *Code Making & Breaking* and more!
- Creative Camp; a *Black and White Collage Workshop* is a new series of fun and accessible evening workshops that focus on developing a specific technique in a relaxed and social setting. This programme of workshops is loosely inspired by the monochromatic photographs in Michael Mahne Lamb's exhibition *Through Points*.

Statement of Financial Performance - variance report

Experience Wellington
For the month ended 31 March 2024

Account	Month Actual	Month Budget	Variance	YTD Actual	YTD Budget	Variance	Full Yr Budget	March Forecast	Variance	2022/2023 YTD
Trading Income										
Trading Income										
201 - Retail Sales	167,667	88,417	79,251	1,105,293	795,750	309,543	1,061,000	1,245,543	184,543	761,819
202 - Bar	157	1,450	-1,293	13,708	13,050	658	17,400	14,058	-3,342	17,027
203 - Site Tours - Visitor Services	1,560	833	726	8,271	7,500	771	10,000	9,171	-829	0
204 - Admissions	50,920	26,478	24,442	405,552	238,298	167,254	317,730	484,984	167,254	365,480
205 - Membership	566	167	399	5,974	1,500	4,474	2,000	6,474	4,474	9,000
206 - Venue Hire	11,019	24,242	-13,222	172,238	218,175	-45,937	290,900	200,000	-90,900	329,273
207 - Royalty/Production/Tour fees	0	0	0	0	0	0	0	0	0	3,000
208 - Royalties - Planaterium	0	208	-208	0	1,875	-1,875	2,500	0	-2,500	0
200 - Income - Holding Account	-0	0	-0	-0	0	-0	0	-0	-0	0
Total Trading Income	231,890	141,794	90,095	1,711,035	1,276,148	434,887	1,701,530	1,960,230	258,700	1,485,599
Partnerships & Sponsorships										
215 - Grants - Other	18,000	43,581	-25,581	70,638	392,231	-321,593	522,975	80,382	-442,593	62,805
217 - City Gallery Wellington Foundation	0	4,167	-4,167	0	37,500	-37,500	50,000	50,000	0	35,000
219 - Fundraising Events	3,443	2,083	1,360	4,205	18,750	-14,545	25,000	4,205	-20,795	0
220 - Partnerships & Sponsorships	0	6,667	-6,667	8,033	60,000	-51,967	80,000	8,033	-71,967	0
221 - Donations - General	13,165	15,274	-2,109	94,049	137,470	-43,420	183,293	110,299	-72,994	96,689
222 - Donations - Major Donors	5,000	4,333	667	57,500	39,000	18,500	52,000	57,501	5,501	0
Total Partnerships & Sponsorships	39,608	76,106	-36,497	234,425	684,951	-450,526	913,268	310,420	-602,848	194,494
Public Programmes										
240 - Public Programmes Event Ticket Sales	5,037	10,000	-4,963	62,911	90,000	-27,089	120,000	74,911	-45,089	0
241 - Public Programmes Tours	0	333	-333	269	3,000	-2,731	4,000	270	-3,730	0
243 - Public Programmes - Other Income	64	0	64	2,770	0	2,770	0	2,770	0	0
Total Public Programmes	5,101	10,333	-5,232	65,950	93,000	-27,050	124,000	77,951	-46,049	0
Learning										
244 - Learning - School Admission Charges	6,563	10,250	-3,687	61,072	92,250	-31,178	123,000	70,822	-52,178	66,598
245 - Teacher PLD Charges	0	167	-167	267	1,500	-1,233	2,000	267	-1,733	0
209 - Grants - ELC	27,139	27,139	-0	244,248	244,249	-1	325,665	325,665	0	244,248
Total Learning	33,701	37,555	-3,854	305,588	337,999	-32,411	450,665	396,754	-53,911	310,846
LIVE										
248 - LIVE Tickets & Admissions	0	3,417	-3,417	27,273	30,750	-3,477	41,000	27,273	-13,727	0
210 - Grants - CNZ	0	34,173	-34,173	369,807	307,561	62,246	410,081	369,807	-40,274	396,750
Total LIVE	0	37,590	-37,590	397,080	338,311	58,769	451,081	397,080	-54,001	396,750
Exhibitions & Curatorial										
253 - Exhibitions & Curatorial - Other	0	0	0	6,525	0	6,525	0	6,525	6,525	0
Total Exhibitions & Curatorial	0	0	0	6,525	0	6,525	0	6,525	6,525	0
WCC Operating Grant										
211 - WCC Operating Grant	756,488	756,488	0	6,808,395	6,808,395	0	9,077,860	9,077,860	0	6,304,016
212 - WCC Rental Subsidy	147,415	147,415	0	1,326,735	1,326,735	0	1,768,980	1,768,980	0	1,326,735
216 - Grants - Living Wage	0	8,333	-8,333	100,000	75,000	25,000	100,000	100,000	0	0
263 - WCC Underwrite	0	0	0	353	0	353	0	350,000	350,000	0
Total WCC Operating Grant	903,903	912,237	-8,333	8,235,483	8,210,130	25,353	10,946,840	11,296,840	350,000	7,630,751
Investment Income										
270 - Interest Received	10,667	4,727	5,941	95,141	42,541	52,600	56,721	126,854	70,133	48,802
Total Investment Income	10,667	4,727	5,941	95,141	42,541	52,600	56,721	126,854	70,133	48,802
Other Income										
230 - Leasing Income	7,716	6,984	732	79,827	62,853	16,974	83,804	100,778	16,974	54,383
260 - Other Revenue	1,400	1,400	0	15,763	12,600	3,163	16,800	19,963	3,163	145,374
261 - Wages On-charged	0	7,579	-7,579	74,404	68,213	6,191	90,950	97,141	6,191	63,831
262 - Contractors fees On-charged	0	0	0	1,946	0	1,946	0	2,546	2,546	0
Total Other Income	9,116	15,963	-6,847	171,940	143,666	28,274	191,554	220,428	28,874	263,589
Total Revenue	1,233,986	1,236,305	-2,318	11,223,167	11,126,744	96,422	14,835,659	14,793,082	-42,577	10,330,830
Cost of Sales										
Cost of Sales (Trading Income)	91,469	57,127	34,342	639,944	514,150	125,794	685,533	792,926	107,393	508,664
Total Cost of Sales	91,469	57,127	34,342	639,944	514,150	125,794	685,533	792,926	107,393	508,664
Net Revenue	1,142,517	1,179,178	-36,661	10,583,223	10,612,595	-29,371	14,150,126	14,000,156	-149,970	9,822,167
Operating Expenses										
Exhibitions & Project Delivery	52,766	84,583	-31,818	513,975	761,250	-247,275	1,015,000	779,975	-235,025	366,691
Art & Heritage	15,766	14,400	1,366	86,718	129,600	-42,882	172,800	140,624	-32,176	102,027
CYPCE	10,516	64,044	-53,527	212,522	576,394	-363,872	768,525	286,935	-481,590	573,936
FMC	23,272	38,712	-15,440	250,790	348,409	-97,619	464,545	329,256	-135,289	335,422
Operations & Commercial	60	900	-840	24,213	8,100	16,113	10,800	38,727	27,927	37,458
Te ao Maori	0	7,500	-7,500	212	67,500	-67,288	90,000	0	-90,000	0
Employee Costs	750,926	708,145	42,781	6,632,836	6,373,306	259,530	8,497,741	8,980,753	483,012	5,605,087
Occupancy Costs	222,866	230,802	-7,936	1,929,466	2,077,222	-147,755	2,769,629	2,713,465	-56,164	1,931,277
Communication Costs	40	0	40	35,049	0	35,049	0	60,997	60,997	43,906
Technology Costs	5,565	8,333	-2,768	91,156	75,000	16,156	100,000	145,314	45,314	138,983
Professional Fees	36,565	17,500	19,065	83,374	157,500	-74,126	210,000	312,689	102,689	103,516
Administration Fees	35,353	25,471	9,882	244,950	229,238	15,712	305,651	288,179	-17,472	164,388
Depreciation	8,616	28,008	-19,393	76,362	252,074	-175,713	336,099	124,096	-212,003	158,108
Loss on Disposal of Fixed Assets	0	0	0	0	0	0	0	22,000	22,000	0
Total Operating Expenses	1,162,312	1,228,399	-66,088	10,181,623	11,055,593	-873,970	14,740,790	14,223,010	-517,780	9,560,798
Net Surplus/(Deficit)	-19,794	-49,221	29,427	401,600	-442,998	844,598	-590,664	-222,854	367,810	261,369

Statement of Financial Position

Experience Wellington As at 31 March 2024

	31 MAR 2024	30 JUN 2023
Assets		
Fixed Assets		
Property, plant and equipment	581,325	594,066
Collections and Artefacts	2,338,816	2,338,816
Intangible assets	-	215
Total Fixed Assets	2,920,141	2,933,097
Non-Current Asset		
Legacy Investment with Nikau Foundation	291,088	291,088
Total Non-Current Asset	291,088	291,088
Current Assets		
Inventory	505,606	277,962
Trade and other receivables	137,883	255,785
Cash and Cash equivalents	3,449,576	1,849,420
Total Current Assets	4,093,065	2,383,167
Total Assets	7,304,294	5,607,351
Liabilities		
Current Liabilities		
Trade and other payables	2,959,923	1,559,300
Employee benefits	537,087	638,962
Total Current Liabilities	3,497,010	2,198,262
Non-current Liabilities		
Provision for Long Service Leave	46,817	46,817
Total Non-current Liabilities	46,817	46,817
Total Liabilities	3,543,827	2,245,079
Net Assets	3,760,466	3,362,272
Equity		
Tagged Funds	139,031	139,031
Reserves (non-cash)	2,527,280	2,530,686
Retained earnings		
Current Year Earnings	401,600	(630,216)
Retained Earnings	692,555	1,322,771
Total Retained earnings	1,094,155	692,555
Total Equity	3,760,466	3,362,272
Working Capital Ratio	117	108
Debt to Equity Ratio	94	67
Current Assets to Total Liabilities	115	106

Te Nukuaō Tūroa o Te Whanganui a Tara Wellington Zoo Trust
Report to the Wellington City Council LTP, Finance & Performance Committee
Third Quarter ending 31 March 2024

Highlights

- In March, we officially launched our new te reo Māori name – Te Nukuaō Tūroa o Te Whanganui a Tara Wellington Zoo Trust (Te Nukuaō Wellington Zoo), signifying we are a haven for animals and people, literally, the “enduring safe haven for nature in the Wellington region”.
- A Climate Messaging workshop, facilitated by The Workshop, was held with key staff in February and followed up with a further session in March. Shifting our climate action messaging from individual action to collective or civic action, this work will pave the way for a new strategy and collective approach to our community and visitor engagement work.
- Te Nukuaō Wellington Zoo co-hosted Toitū Envirocare’s Annual Regional Event at Kamala’s in February with Karen Fifield addressing attendees about our sustainability journey as the world’s first Toitū net carbonzero certified zoo.
- A collaborative project between World Association of Zoos and Aquariums (WAZA) and IUCN SSC¹ celebrated *Reverse the Red Day* on 7 February with two of our staff presenting on Te Nukuaō Wellington Zoo’s mahi around the conservation of Grand and Otago Skinks.
- January was the biggest month of visitation in Te Nukuaō Wellington Zoo’s history with 44,388 visitors, 4,330 ahead of our previous biggest ever month of April 2023 following the opening of the Snow Leopard habitat.
- Visitor numbers totalled 207,684 for YE 31 March, 32,566 more than this time last year. Retail sales revenue outperformed at \$637,747 YTD, \$169,689 more than this time last year. Spend per Visitor for YE 31 March was \$3.02, surpassing our target of \$3.00.
- As part of a nation-wide review, DOC staff have inspected how we care for Tuatara with the inspector being impressed with our processes, habitats and care provided by our staff.
- One of our Keepers has been elected as Vice Chair of the Australasian Association of Zookeeping (ASZK).
- MPI selected Te Nukuaō Wellington Zoo as a ‘best practice quarantine setup and process’ facility as an example for a visiting international delegation of biosecurity officials from South Korea.
- The first staff survey since 2019 was undertaken which linked to our Zoo strategy, *Oranga – engaging with our people to support a happy, healthy and safe workplace*. With a 77.3% response rate, the results overall were very good with a couple of areas identified as themes for future LEAP² staff development sessions.
- Successful events included:
 - Neighbours’ Night with 1,746 visitors;
 - Valentines Night attracting over 885 attendees and generating \$25,283 of revenue (gross). Blind date winners of a radio competition won our inaugural Lion Close Encounter on the night; and
 - Pride Weekend was held for the second year with lots of activities, talks and performances for visitors to enjoy.
- We have re-signed our partnership agreement with Tip Top for a further two years.
- We have signed a new partnership MoU with Fauna & Flora International to support a Chimpanzee project in Sapo National Park, Liberia. This park contains the largest population of the critically endangered Western Chimpanzee (~1,000).
- Participating Te Nukuaō Wellington Zoo team members came first nationally for not-for-profit (50-199 staff) organisations in the annual Aotearoa Bike Challenge.
- We strengthened our relationship with students:
 - The Chief Executive, Chief Operating Officer and People & Culture Lead attended a Te Herenga Waka - Victoria University of Wellington Future of Work session;
 - Team Leader Visitor Experience and Educator attended careers open day at Te Herenga Waka - Victoria University of Wellington; and
 - Hosted a Te Kunenga ki Pūrehuroa Massey University Student Day in March.

Challenges

- Inflationary pressure on expenditure, eg, animal food, market remuneration expectations, water usage charges.
- Provisionally approved parking changes in Newtown and Berhampore which will result in 3-hour parking time limits around the Zoo, when visitor research shows that 32.6% of our visitors spend over three hours at the Zoo during a visit.
- Venues revenue continues to lag in a challenging market with 46 less events/meetings YTD than last year. A new Venues Sales Lead will start in April with a focused sales approach applied to venue bookings.

¹ International Union for Conservation of Nature Species Survival Commission

² ‘Leadership, Excellence and Performance’ in-house programme

2

Performance Measures (KPIs) in the SOI 2023/24					
WCC Performance Measures	Target 2023.24	Quarter 3 as at 31.03.24		YTD as at 31.03.24	
Visitors	265,815	83,801	●	208,690	●
Student & Education Visits	21,000	5,369	●	20,989	●
Council Operating Grant per Visitor	\$15.67	\$12.41	●	\$14.97	●
Full Cost to Council (annual WCC measure)	Not yet available	Annual Measure			
Trading Revenue per Visit (ex. Grants & Interest)	\$17.93	\$19.56	●	\$21.70	●
Non-Council donations and Funding	\$364k	\$108k	●	\$355k	●
Percentage of Operating Costs Generated by Trust	53%	64%	●	60%	●
Trust Generated Income as % of the Council Grant	125%	158%	●	145%	●
Additional WZT Performance Measures	Target 2023.24	YTD as at 31.03.24			
Measure Visitor Feedback and Satisfaction	80%	94% (n=492)		●	
Number of vulnerable, endangered or critically endangered species (IUCN Red List and DOC National List) at the Zoo	25			30	●
Percentage of native animals released to the wild after triage and treatment by The Nest Te Kōhanga (TNTK)	50%			67%	●
WZT UN SDG targets met	80%	Annual measure		●	
Number of field conservation projects supported for vulnerable, endangered or critically endangered species (IUCN Red List and DOC National List) at the Zoo	12			13	●
Maintain Zoo and Aquarium Association Animal Welfare Accreditation	Achieved			Achieved	●
Maintain net carbonzero certification	Achieved			Achieved	●
Implementing <i>Kanohi Kitea</i> cultural competency programme	Achieved			Ongoing	●
Achieve and maintain Rainbow Tick certification	Achieved			Achieved	●
Health, Safety & Wellbeing Committee meeting attendance	80%			98%	●
Emergency drill or incident debriefs summary delivered	8			6	●
Volunteer engagement survey completed	1	Annual Measure		●	
Staff recognition initiative complete	1	Achieved		●	
Staff learning and development initiatives completed	10			20	●

● On track or target met ● At risk of not achieving target ● Will not reach target

Coming Up
<ul style="list-style-type: none"> Organised by <i>Reverse the Red</i>, the inaugural global online World Species Congress will kick off on 15 May – it will start with a globally broadcast te reo Māori welcome at sunrise at Castlepoint and then during the 24 hour Congress Te Nukuaō Wellington Zoo will host a session on innovation and community action facilitated by CE Karen Fifield and focussed on innovation in New Zealand with Paul Ward (Capital Kiwi releasing kiwi in Karori) and Mel Mark-Shadbolt (seed banking with a Māori community focus) both presenting. Dr Jane Goodall DBE is visiting Wellington for a talk at the Wellington Opera House on 12 June and Karen Fifield has been asked to facilitate the Q&A section of this talk. We have extended an invitation to Jane to attend a morning tea or lunch with Zoo staff during her stay. Planning for habitat refurbishments: <ul style="list-style-type: none"> Otter dens replacement and habitat revegetation; and Phase II of the Giraffe House refurbishment to allow for better management of a family herd. Hosting the combined ASZK and International Congress of Zookeepers Conference to be held in Wellington in February 2025.

Financial Summary Section

FINANCIAL PERFORMANCE	31 Mar 24	31 Mar 24	31 Mar 24	30 Jun 24
(\$000)	YTD Actual	YTD Budget	YTD Variance	Full Year Forecast
Total Revenue	7,427	6,797	630	9,862
Total Expenses	7,347	7,286	61	10,365
Surplus (Deficit)	80	(489)	569	(503)
FINANCIAL POSITION				
Total Assets	4,857	3,497	1,360	3,229
Total Liabilities	2,986	2,227	760	1,940
Equity	1,871	1,271	601	1,289
CASH FLOWS				
Total Net Cash Flows	(2,711)	981	1,936	(2,424)
Opening Cash	4,988	2,286	3,476	4,988
Closing Cash	2,278	3,267	(8)	2,564

Financial Performance Summary
<p>As at 31 March 2024 Te Nukuaō Wellington Zoo has an operating surplus of \$80k, against a budgeted operating deficit of \$489k following a particularly busy summer period for visitation. The Zoo continues to forecast a deficit at financial year-end, as the final quarter of the financial year is quieter for visitation.</p>

4

Appendix 1 – Financial Statements

CCO: Wellington Zoo Trust		\$NZ000's	
Quarter Two 2023/24			
Actual 30-Jun-23	INCOME STATEMENT	Actual 31-Mar-24	Budget 31-Mar-24
	Revenue		
5,015	Trading Income	4,176	3,627
4,099	WCC Grants	3,125	3,125
92	Other Grants	75	63
362	Sponsorships and Donations-Operational	289	210
1,499	Sponsorships and Donations-Capital	199	-
67	Investment Income	76	8
102	Other Income	60	-
11,236	Total Revenue	8,000	7,033
	Expenditure		
6,665	Employee Costs	5,490	5,321
3,096	Other Operating Expenses	2,249	1,987
	Depreciation	-	-
	Interest	-	-
1,568	Vested Assets	199	100
11,329	Total Expenditure	7,938	7,407
(93)	Net Surplus/(Deficit)	61	(375)
(24)	Operating Surplus/(Deficit) <i>(excluding Capital income)</i>	61	(275)
-0.2%	Operating Margin	0.8%	-3.9%

Te Nukua o Tūroa o Te Whanganui a Tara Wellington Zoo Trust Third Quarter, 2023/24 Report to WCC

Actual 30-Jun-23	STATEMENT OF FINANCIAL POSITION	Actual 31-Mar-24	Budget 31-Mar-24
	Shareholder/Trust Funds		
1,568	Restricted Funds	1,549	1758
242	Accumulated Funds	322	(488)
1,810	Total Shareholder/Trust Funds	1,871	1,271
	Current Assets		
4,989	Cash and Bank	2,278	3267
678	Accounts Receivable	325	130
146	Other Current Assets	254	100
5,813	Total Current Assets	2,857	3,497
	Investments		
-	Deposits on Call	2,000	-
-	Other Investments	-	-
-	Total Investments	2,000	-
	Non-Current Assets		
-	Fixed Assets	-	-
-	Other Non-current Assets	-	-
-	Total Non-current Assets	-	-
5,813	Total Assets	4,857	3,497
	Current Liabilities		
2,863	Accounts Payable and Accruals	777	516
444	Provisions	428	0
696	Other Current Liabilities	1,781	1711
4,003	Total Current Liabilities	2,986	2,227
	Non-Current Liabilities		
-	Loans - WCC	-	-
-	Loans - Other	-	-
-	Other Non-Current Liabilities	-	-
-	Total Non-Current Liabilities	-	-
1,810	Net Assets	1,871	1,271
1.5	Current Ratio	1.0	1.6
31.1%	Equity Ratio	38.5%	36.3%

6

Actual 30-Jun-23	STATEMENT OF CASH FLOWS	Actual 31-Mar-24	Budget 31-Mar-24
	<i>Cash provided from:</i>		
11,339	Operating Revenue	9,630	8,066
67	Interest Received	76	8
(621)	Net GST Cashflow	(41)	-
10,785		9,665	8,074
	<i>Cash applied to:</i>		
(6,469)	Payments to Employees	(5,219)	(5,321)
(3,016)	Payments to Suppliers	(5,157)	(1,987)
0	Term investments	(2,000)	-
(9,485)		(12,376)	(7,307)
1,300	Movement	(2,711)	767
3,689	Cash balance at beginning	4,989	2,500
4,989	Cash balance at end	2,278	3,267

Estimate 30-Jun-23	STATEMENT OF CHANGES IN EQUITY	Actual 31-Mar-24	Budget 31-Mar-24
	<i>Equity Opening Balances</i>		
224	Accumulated Comprehensive Revenue and Expense	242	(113)
1,680	Restricted Funds	1,568	1,758
1,904	Total Equity Opening Balance	1,810	1,645
	Comprehensive Revenue		
(93)	(Deficit)/Surplus for the year to retained earnings	61	(275)
	(Deficit)/Surplus for the year to restricted funds	-	(100)
(93)	Total comprehensive revenue	61	(375)
	Equity Closing Balances		
242	Accumulated Comprehensive revenue and expense	322	(388)
1,568	Restricted Funds	1,549	1,658
1,810	Total Equity-Closing Balance	1,871	1,271

ACTIONS TRACKING AND FORWARD PROGRAMME

Kōrero taunaki | Summary of considerations

Purpose

1. This report provides an update on past actions agreed by the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee (the Committee), or its equivalent, at its previous meetings (hui).
2. Additionally, this report provides a list of items that are scheduled to be considered at the next two hui of the Committee.

Strategic alignment with community wellbeing outcomes and priority areas

Aligns with the following strategies and priority areas:

- Sustainable, natural eco city
- People friendly, compact, safe and accessible capital city
- Innovative, inclusive and creative city
- Dynamic and sustainable economy
- Functioning, resilient and reliable three waters infrastructure
- Affordable, resilient and safe place to live
- Safe, resilient and reliable core transport infrastructure network
- Fit-for-purpose community, creative and cultural spaces
- Accelerating zero-carbon and waste-free transition
- Strong partnerships with mana whenua

Strategic alignment with priority objective areas from Long-term Plan 2021–2031

Relevant Previous decisions

Not applicable.

Financial considerations

- Nil Budgetary provision in Annual Plan / Long-term Plan Unbudgeted \$X

Risk

- Low Medium High Extreme

Author	Leteicha Lowry, Senior Democracy Advisor
Authoriser	Sean Johnson, Democracy Team Leader Stephen McArthur, Chief Strategy & Governance Officer

Taunakitanga | Officers' Recommendations

Officers recommend the following motion:

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Receive the information.

Whakarāpopoto | Executive Summary

Actions Tracking

3. The Committee passed 19 resolutions in Pāenga-whāwhā 2024 (April 2024).

- All 19 are complete.

4. The Committee had 13 in progress actions carried forward from previous action tracking reports:

- 4 are complete and 9 are still in progress.

Forward Programme

5. The following items are scheduled to go to the Committee's next two hui:

Rāpare, 30 Haratua 2024 (Thursday, 30 May 2024):

- Long-term Plan – Deliberations (Chief Strategy and Governance Officer)

Rāapa, 26 Pīpiri 2024 (Wednesday, 26 June 2024)

- Te Ngākau basement strengthening options (Chief Operating Officer)
- CCO Statements of Intent 2024/25 (Chief Strategy and Governance Officer)
- Recommend adoption of the Long-term Plan 2024 (Chief Strategy and Governance Officer)

Takenga mai | Background

Actions Tracking

6. Attachment 1 lists clauses agreed by the Committee that are still in progress, and attachment 2 lists clauses that have been completed since actions were last reported on.
7. For public excluded resolutions, individual clauses will not be reported on in a public hui. An overall status for the item will be given and it will remain in progress until all clauses are complete.
8. If members have questions about actions, then the best place to ask is through the written Q&A process.
9. Actions will be removed from the list once they have been reported as complete.
10. Where applicable, this report contains actions carried over from the equivalent committee(s) of previous trienniums.
11. The purpose of the actions tracking report is to ensure that all resolutions are being actioned over time. It does not take the place of performance monitoring or full updates. The Committee could resolve to receive a full update report on an item, if it wishes.

Forward Programme

12. The forward programme sets out the reports planned for to go to the Committee for consideration in the next two hui.
13. It is a working document and is subject to change on a regular basis.

Attachments

- Attachment 1. In Progress Actions May 2024  
- Attachment 2. Completed Actions May 2024  

Page 183

Page 184

Date	ID	Title	Clause number	Clause	Status	Comment
Thursday, 9 November 2023	2529	2.1 Citizens' Assembly 2023	3	Note that officers will incorporate the Assembly's advice into the Long-term Plan throughout the development of the plan.	In progress	In progress- this will continue throughout the process of developing the LTP
Thursday, 9 November 2023	2531	2.1 Citizens' Assembly 2023	5	Agree to report back to the Citizens' Assembly on how their advice is incorporated into the Long-term Plan at key points in the development, including before and after formal consultation, and after adoption of the final plan.	In progress	Remains in progress until mid-July 2024.
Thursday, 9 November 2023	2532	2.1 Citizens' Assembly 2023	6	Note the evaluation of the Citizens' Assembly will be completed by the Council's Research and Evaluation team and reported back to this committee. a. The first phase will look at the process and immediate benefits and impacts b. The second phase will look at the longer-term impact on how the advice is or is not implemented and the impact on the community.	In progress	This is currently being written by the Research and Evaluation team.
Thursday, 9 November 2023	2549	2.4 2024-34 LTP - Level of service Recommendations	10	Instruct officers to work with our Takai Here partners and Wellington Water to scope a blue network plan for the city to increase the health of our awa and support our storm water network renewal and growth (\$50K).	In progress	Work will start next financial year when funding is released.
Thursday, 9 November 2023	2571	2.5 Balance Sheet Review	14	Note that in addition to the above sale and investment process, officers will propose a property acquisition and divestment policy to provide a framework for the future acquisition or disposal of Council property.	In progress	This work is ongoing and is informing further workstreams relating to the Council's investment portfolio, including the consultation process.
Thursday, 9 November 2023	2572	2.5 Balance Sheet Review	15	Direct officers to engage with Takai Here partners and consider their interests through the consultation process and also in preparation of a detailed plan for a sale and divestment process, should Council agree to proceed with sale of WIAL shares and ground leases.	In progress	This work is ongoing and is informing further workstreams relating to the Council's investment portfolio, including the consultation process.
Thursday, 9 November 2023	2573	2.5 Balance Sheet Review	16	Agree, that, if created, any investment fund would have strong Environmental, Social and Governance criteria and officers should provide advice on possible criteria for inclusion in the 2024-34 Long-term plan consultation	In progress	This work is ongoing and is informing further workstreams relating to the Council's investment portfolio, including the consultation process.
Thursday, 9 November 2023	2574	2.5 Balance Sheet Review	17	Agree that, should Council decide to set up a perpetual Investment Fund, it will include protections to safeguard from future withdrawals of capital to pay down debt or fund operating expenses in any circumstance unless related to the purpose of providing insurance cover in the event of a natural disaster.	In progress	This work is ongoing and is informing further workstreams relating to the Council's investment portfolio, including the consultation process.
Thursday, 7 December 2023	2766	2.3 Rating Policy Review Consultation Outcome & Updated Rating Policy	3 c	Direct officers to monitor the implementation and impact of the differential for vacant land & derelict buildings and provide advice on the potential to expand its geographic coverage in the next 2-3 years.	In progress	Policy to be adopted with LTP

Date	ID	Title	Clause number	Clause	Status	Comment
Thursday, 15 February 2024	2907	2.1 2024-34 LTP Draft Budget & Plan Report	11b	Request that officers provide advice, subsequent to receiving the water meter planning advice from WWL, on options for conducting consultation on water meters in year 2 of the LTP, and start implementation of water meters from year 3 of the LTP.	Completed	
Wednesday, 13 March 2024	2993	2.3 Quarter 2 Performance Report	2	Recommend to Council to: a. Increase 2022/23 opex expenditure budget by \$2.3m operational overspend of approved budget as in the detailed Wellington Water Memorandum dated 23 October 2023 (attached).	Completed	This is scheduled to be considered at the Te Kaunihera o Pōneke Council meeting on 18 April.
Wednesday, 13 March 2024	3011	2.6 2024-34 Long-Term Plan Consultation Document and Community Consultation Programme	10	Delegate to the Chief Executive Officer the authority to make editorial changes to the LTP Consultation Document and Supporting Information to reflect the decisions of this Committee.	Completed	
Wednesday, 13 March 2024	3014	2.6 2024-34 Long-Term Plan Consultation Document and Community Consultation Programme	12	Direct officers to engage with relevant Ministers to communicate the critical financial issues raised in Key Proposal 3 of this report.	Completed	
Thursday, 11 April 2024	3063	2.1 Adoption of 2024 Long-Term Plan Consultation Document	1	Receive the information.	Completed	
Thursday, 11 April 2024	3064	2.1 Adoption of 2024 Long-Term Plan Consultation Document	2	Adopt the audited Long-term Plan 2024-2034 Consultation Document (Attachment 1) and submission form (Attachment 2), which includes an additional disclosure, as follows:	Completed	
Thursday, 11 April 2024	3065	2.1 Adoption of 2024 Long-Term Plan Consultation Document	2a	Since the 2021/31 LTP, we have collected much better information about the assets that we classify as very high criticality – i.e. those that will have a significant failure impact. This information has been used to inform the investment in asset renewals required in the 2024/34 LTP. This means that the high criticality assets that are in poor condition have been prioritised for renewal in the proposed Option C. For all other assets, a desktop assessment has been completed and this provides an estimate of condition and age of the asset is a factor in this assessment. There is funding allowed in the proposed opex budgets to continue to collect better information about assets to ensure we are investing at the right time in the right assets, as well as mitigating the impacts of failure.	Completed	
Thursday, 11 April 2024	3066	2.1 Adoption of 2024 Long-Term Plan Consultation Document	2b	There is a backlog of renewals and the proposed funding will seek to reduce this backlog over the next ten years and also address the risk of failure from the high criticality assets such as the Airport wastewater interceptor and trunk main. The full backlog of renewals will likely be addressed over two LTP periods but this is dependent on the outcome of the Local Water Done Well reforms.	Completed	
Thursday, 11 April 2024	3067	2.1 Adoption of 2024 Long-Term Plan Consultation Document	2c	In terms of growth, advice received from Wellington Water Limited through the recent Housing and Building Assessment process and the District Plan Hearing processes have indicated that we have enough capacity in the short term for our three waters network but will face capacity issues in the medium to long-term. This LTP is therefore focussed looking after existing assets and the next LTP will likely accommodate investment to enable growth. However, it should be noted that when we undertake renewals we will take the opportunity to upgrade capacity where required.	Completed	
Thursday, 11 April 2024	3068	2.1 Adoption of 2024 Long-Term Plan Consultation Document	3	Agree to adopt the draft Significant Forecasting Assumptions (Attachment 3) as supporting documents for formal consultation alongside the 2024-2034 Long-term Plan consultation document	Completed	

Date	ID	Title	Clause number	Clause	Status	Comment
Thursday, 11 April 2024	3069	2.1 Adoption of 2024 Long-Term Plan Consultation Document	4	Agree to adopt the draft Financial Strategy (Attachment 4) as supporting documents for formal consultation alongside the 2024-2034 Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3070	2.1 Adoption of 2024 Long-Term Plan Consultation Document	5	Agree to adopt the draft Infrastructure Strategy (Attachment 5) as supporting documents for formal consultation alongside the 2024-2034 Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3071	2.1 Adoption of 2024 Long-Term Plan Consultation Document	6	Agree to the draft Statements of Service Provision (Attachment 6) and activity reports (Attachment 7 CAPEX and OPEX), as supporting documents for formal consultation alongside the 2024-2034 Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3072	2.1 Adoption of 2024 Long-Term Plan Consultation Document	7	Agree to adopt the draft Revenue and Financing Policy (Attachment 8) as supporting documents for formal consultation alongside the 2024-2034 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3073	2.1 Adoption of 2024 Long-Term Plan Consultation Document	8	Agree the proposed changes to fees and charges (Attachment 9) for formal consultation alongside the 2024-2034 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3074	2.1 Adoption of 2024 Long-Term Plan Consultation Document	9	Agree to adopt the draft Rates Remission and Postponements Policy (Attachment 10) as supporting documents for formal consultation alongside the 2024-2034 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3075	2.1 Adoption of 2024 Long-Term Plan Consultation Document	10	Agree to adopt the draft Rating Policy (Attachment 11) as supporting documents for formal consultation alongside the 2024-34 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3076	2.1 Adoption of 2024 Long-Term Plan Consultation Document	11	Agree to adopt the draft Development Contributions Policy (Attachment 12) as supporting documents for formal consultation alongside the 2024-2034 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3077	2.1 Adoption of 2024 Long-Term Plan Consultation Document	12	Recommend that it is financially prudent to have an unbalanced budget for the ten years of the Long-term Plan. This is due to not fully funding the depreciation on the water infrastructure assets until 2028/29, and not funding the depreciation on some other assets which are unlikely to be replaced.	Completed	
Thursday, 11 April 2024	3078	2.1 Adoption of 2024 Long-Term Plan Consultation Document	13	Agree to adopt the Indicative Financial Statements and Statement of Significant Accounting Policies (Attachments 13 & 14) as supporting documents for formal consultation alongside the 2024-34 draft Long-term Plan consultation document.	Completed	
Thursday, 11 April 2024	3079	2.1 Adoption of 2024 Long-Term Plan Consultation Document	14	Agree to adopt the draft Funding Impact Statements (Attachment 15) for formal consultation alongside the 2024-34 draft Long-term Plan Consultation Document.	Completed	
Thursday, 11 April 2024	3080	2.1 Adoption of 2024 Long-Term Plan Consultation Document	15	Agree to delegate to the Mayor and Chief Executive the authority to make editorial changes to all above documents that may arise as part of the publication process.	Completed	
Thursday, 11 April 2024	3081	2.2 Actions Tracking and Forward Programme	1	Receive the information.	Completed	

3. Public Excluded

Recommendation

That the Kōrau Tōtōpū | Long-term Plan, Finance, and Performance Committee:

1. Pursuant to the provisions of the Local Government Official Information and Meetings Act 1987, exclude the public from the following part of the proceedings of this meeting namely:

General subject of the matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
3.1 CCO & CO Board Appointments	7(2)(a) The withholding of the information is necessary to protect the privacy of natural persons, including that of a deceased person.	s48(1)(a) That the public conduct of this item would be likely to result in the disclosure of information for which good reason for withholding would exist under Section 7.

2. Direct officers to consider the release of the publicly excluded information in this report after the appointments are complete.
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