Introduction

Public consultation on the future management of the Johnsonville town centre was held throughout October and November 2006. This consultation supports the first of three centre plans proposed as part of the implementation of the Urban Development Strategy. Leaflets were distributed between 25-29 September 2006 to all homes and businesses in the Johnsonville suburb (approximately 5000). Leaflets were also distributed through local organisations, the Johnsonville library, pool, community centre, medical centre and handed out in the mall and rail/bus station.

Drop in sessions at Johnsonville Community Centre were held on Saturday 7 October (1-4pm), Monday 9 October (12-4pm) and Thursday 12 October (4-8pm).

Submissions closed on 6 November 2006. A summary of the responses received is shown below. Analysis of the outcomes will be undertaken to inform the development of the draft Johnsonville town centre plan.

1.0 How often do you come to Johnsonville Town Centre?

- Approximately 57% of respondents visit Johnsonville four or more times a week, and 26% 2-3 times a week.

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1. 173 submissions received by post, 10 by direct email and 14 by online submission form
3. This summary includes submissions received up to 14 November 2006.
2.0 What are the main reasons that you come to Johnsonville Town Centre?

![Figure 2: What are the main reasons that you come to Johnsonville town centre?](image)

- 45% of respondents named shopping as their main reason to visit Johnsonville.
- 21% said they mainly come to Johnsonville for leisure. Leisure included the use of community facilities such as the Community Centre, Swimming Pool and Library as well as sports grounds and gym.
- The other reasons for visiting Johnsonville described by respondents were using Public Transport, work, use of medical services/dentist, takeaways, bank and general visitation to Johnsonville.
- Some respondents ticked more than one box (i.e. shopping and leisure).
3.0 How do you usually travel to Johnsonville town centre?

- 55% of submitters usually travel to Johnsonville town centre by car, and 31% of submitters usually walk. A number of submitters use more than one mode of transport to reach Johnsonville, and therefore ticked more than one box.
- 55% of respondents use one mode of transport, 30% use two modes of transport, and 8% use three or more modes of transport to reach Johnsonville.
4.0 **What do you consider to be the top three issues for the Council to address in Johnsonville town centre?** (See Fig 4 below)

4.1 The following summarise main points made by respondents for the Council to address in Johnsonville town centre:

- **Traffic** – congestion, road layout/flows, make one way triangle around Johnsonville, wider roads, improved footpaths, cycle lanes needed, safer pedestrian crossings/routes, motorway on and off ramps, release pressure on Johnsonville Road, access to Plunket rooms very difficult, need a parking warden.

- **Parking** – more Park and Ride, remove commuter parking from residential streets, improve mall car parking, continued free parking.

- **Public Transport** – upgrade rail, make rail into tourist attraction, create a public transport hub/interchange for train and bus, covered waiting area, better bus shelters around Johnsonville, co-ordinate bus and train timetables.

- **Services** – more banks, a department store e.g. Farmers and Briscoes, more variety and better quality of shops, general expansion of the Johnsonville Mall, include movie theatre.

- **Sense of Place** – maintain and improve the character of Johnsonville, strict design controls on new development, more café’s and creating a community gathering space, heritage, centre lacks coherence at present, retain a family/community feel, improved safety for pedestrians around Johnsonville town centre, more ‘green space’ around Johnsonville.

- **Community Facilities** - move and expand Johnsonville Library, Community Centre and swimming pool into the same area, upgrade the swimming pool.

- **Entertainment** – movie theatre, more activities for youth, improved leisure activities, children’s entertainment venues needed.

- **Housing** – more intensive housing in the town centre for professionals, continued growth, too much infilling on too smaller sites.

4.2 Respondents were asked to list three issues. Figure 4 below shows the breakdown and ranging of issues, as well as the overall rank of each issue (red line).
Figure 4: Top three issues for the Council to address in Johnsonville town centre
5.0  What do you like best about Johnsonville town centre?

Figure 5: What do you like best about Johnsonville town centre?

5.1 Details of statements:

- 48% of respondents liked that Johnsonville town centre is **compact** and **accessible**.
- The **variety** of shops and services were liked by 23% of submitters.
- Other responses included people liking the public transport options, free parking, the community facilities, easy access to Wellington city, its community feel, undercover shops, takeaway options, good quality housing.
Figure 6: What would you change about Johnsonville town centre?
**Johnsonville – Summary of Submissions**

**6.0 What would you change about Johnsonville town centre?** (See Fig 7 above)

**6.1 Details of statements:**

- Traffic – congestion; reduce number of traffic lights on Johnsonville Road
- Mall – size
- Shops – variety; need a better range; a hardware store; a department store e.g. Farmers
- Entertainment – activities; movie theatre; Skate Park; more restaurants
- Pedestrian – walking access; safety; links through town centre; exposure at crossings; time for waiting to cross at lights; put in a pedestrian crossing outside the community centre
- Parking – undercover; multi-storey; traffic wardens needed; more accessible parks needed in town centre
- Public Transport – keep rail; have a covered transport hub; put in a cycle lane; more sheltered bus stops
- Sense of Place – more high quality design needed; character; create area for people to meet; need more parks and green space; better lighting at the railway station and bus stops; make Johnsonville a tourist attraction
- Community facilities – library needs to be bigger; relocate library to where the community centre currently is; access to mobility scooters; swimming pool needs upgrading – needs to be warmer, better changing areas with a family change room
- Other – re-zoning area; better signage telling people where facilities are; get rid of the graffiti; replace Countdown with Pak’n’Save; Johnsonville is exposed – need more shelter.

**7.0 Is there anywhere in Johnsonville town centre that you feel unsafe or uncomfortable?**

**Fig 7**

<table>
<thead>
<tr>
<th>Number</th>
<th>Detail</th>
<th>Tally</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Intersection of Broderick/Moorefield – pedestrians and drivers</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Broderick Road/Cortina Ave intersection</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>Pedestrian underpass on Burgess Road</td>
<td>16</td>
</tr>
<tr>
<td>4</td>
<td>Intersection of Johnsonville Road/Broderick Road</td>
<td>15</td>
</tr>
<tr>
<td>5</td>
<td>Access to McDonalds through petrol station</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>Crossing at Woolworths on Johnsonville Road</td>
<td>9</td>
</tr>
<tr>
<td>7</td>
<td>Lack of police presence</td>
<td>3</td>
</tr>
<tr>
<td>8</td>
<td>Theft in Johnsonville businesses</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>Traffic in section of motorway between Johnsonville/Porirua</td>
<td>2</td>
</tr>
<tr>
<td>10</td>
<td>Around community centre at dusk</td>
<td>1</td>
</tr>
<tr>
<td>11</td>
<td>Graffiti</td>
<td>2</td>
</tr>
<tr>
<td>12</td>
<td>Around the mall and it’s car parks</td>
<td>10</td>
</tr>
<tr>
<td>13</td>
<td>Around the railway station</td>
<td>12</td>
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<tr>
<td>14</td>
<td>In the carpark by the swimming pool/community centre</td>
<td>3</td>
</tr>
<tr>
<td>15</td>
<td>Near the swimming pool</td>
<td>4</td>
</tr>
<tr>
<td>16</td>
<td>Parks</td>
<td>4</td>
</tr>
<tr>
<td>17</td>
<td>Outside the library at night</td>
<td>2</td>
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<tr>
<td>18</td>
<td>General Traffic</td>
<td>11</td>
</tr>
<tr>
<td>19</td>
<td>Motorway to Johnsonville Road/Corlett/Fraser</td>
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<tr>
<td>20</td>
<td>Crossing the road at the bridge – Broderick Road</td>
<td>1</td>
</tr>
<tr>
<td>21</td>
<td>Broderick Road/Moorefield Road/Old Coach Road – poor street lighting</td>
<td>3</td>
</tr>
</tbody>
</table>
### Johnsonville – Summary of Submissions

| 22 | Crossing from Moorefield Road | 4 |
| 23 | Walking in the church grounds | 1 |
| 24 | More lighting in Johnsonville in general | 4 |
| 25 | Public toilets on Broderick Road | 1 |
| 26 | Pubs – bad reputation for safety | 1 |
| 27 | Bus shelters | 4 |

See Appendix 1: Fig 7.1 Map of Johnsonville highlighting safety issues to address

### 8.0 What community facilities do you use in Johnsonville town centre?

![Figure 8: What community facilities do you use in Johnsonville town centre?](image)

Other = Plunket; sports grounds; parks; Church; kindergarten; night classes.

### 9.0 Are new or improved Community Facilities needed in Johnsonville town centre? If so, what should these be?

- 61% of respondents said new/improved community facilities are needed in Johnsonville town centre. 3.5% said they weren’t needed, and 35.5% did not answer.

### 9.1 Details of new or improved community facilities needed:

- **Swimming Pool** – upgrade, improved changing facilities, warmer pool temperature, better parking
- **Parking** – more parking available in front of businesses and community facilities, multi-storey carparking
- **Playgrounds** – improve and better safety
- **Library** – bigger, relocated to where Community Centre is, longer opening hours
Johnsonville – Summary of Submissions

- Youth Centre
- Green Areas – small park with trees, somewhere to eat lunch, seating
- Transport interchange hub – covered and in one area
- Skate park
- Public square/meeting place
- Security cameras – make Johnsonville feel safer in general
- Public toilets – improve/upgrade
- Indoor sport facilities – netball, soccer, hockey, multi-sports
- Wind shelters around town centre
- Community centre – needs to be bigger

10.0 Other

10.1 Submitters were from the following suburbs:

For queries about the above information, please contact Dougal List on 04 499 4444 or Dougal.List@wcc.govt.nz.
Appendix 1: Figure 7.1
Safety Issue Areas to Address in Johnsonville Town Centre Plan

NOTE: Figure 8.1 numbering correlates with Figure 8 table, page 8 of the Summary of Submissions - Johnsonville town centre plan.