The following indicators have been developed to assess achievement of our Council outcomes.

The Council’s outcomes are our overall 10-year aspirations for the city. They were developed in response to the city and regional community outcomes processes and reflect the community aspirations set down in those processes.

The Council outcomes reflect areas of the city we are able to influence, whereas community outcomes reflect the community’s overall aspirations including areas we have limited ability to influence (for example, affordability of housing). Over time we expect to see improvement across all areas. The information provided below is a complete record of the ‘outcomes indicators’ section under each strategy area.

We use some acronyms:
GIS: Geographic Information Systems;
PWT: Positively Wellington Tourism;
NZTA: New Zealand Transport Agency;
TEC: Tertiary Education Commission.

<table>
<thead>
<tr>
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<th>Council Outcomes</th>
<th>Council Outcome Indicator</th>
<th>Source</th>
<th>Data</th>
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<td></td>
<td>Wellington will have a culture of open and honest, no surprises consultation involving all age groups that is genuine, timely and well articulated.</td>
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<td></td>
<td>Wellington’s governing bodies will comply with all legislative requirements, and will behave in an ethical and fair manner.</td>
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<td></td>
<td>Information required by citizens and groups will be easily accessible, to enable participation in the community.</td>
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<td>Wellington’s media will be diverse, open and accessible to all people.</td>
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<td></td>
<td>Wellingtonians will be actively involved in their communities and work with others to make things happen.</td>
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<td></td>
<td>Wellington, as New Zealand’s capital city, will host and engage effectively with central government, embassies and corporate organisations.</td>
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appendicies monitoring information
Wellington will promote and showcase its natural landscapes and indigenous ecosystems.

Pest animals and plants will be eliminated as methods become available, and no new pests will become established.

Wellington's long-term environmental health will be protected by well-planned and well-maintained infrastructure.

Wellingtonians use of non-renewable energy sources will decrease.

Wellington will move towards renewable energy sources.

Wellington will preserve a zero waste policy.

Wellington will promote the sustainable management of the environment, and support the exercise of kaitiakitanga or environmental guardianship.

Wellington will preserve and showcase its natural landscapes and indigenous ecosystems.

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**Visitor**

Visitor numbers - international (guest nights)


**Visitor numbers - domestic (guest nights)**


**Broadband**

Broadband survey - 4, 100, 200, 300, 400, 500, 600


**Net**

Net migration figures (per capita growth)


**Employment**

Employment number - retail, knowledge sectors


**Traffic**

Traffic numbers - retail, entertainment, service and knowledge sectors


**Wellington**

Wellington will become a centre of excellence for education and training, and the promotion of entrepreneurship.

Wellington will be a prime tourism and conference destination, with diverse and changing attractions that fit and highlight Wellington’s best features.

Wellington’s thriving suburban and rural centres will offer enhanced services and lifestyle choices.

Wellington will have venues that suit a range of events and reflect the needs of the city.

Wellington will foster entrepreneurship and offer advanced services and lifestyle choices.

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<tr>
<td>Sense of Place</td>
<td>Wellington’s local identity (sense of place) is appropriately preserved and improved</td>
<td>WCC Resident Satisfaction Survey</td>
<td>2007, 2008, 2009, 2010, 2011: 78%, 77%, 79%, 76%, 64%.</td>
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<td>Actively Engaged</td>
<td>Residents’ perceptions that they feel a sense of community in local neighborhoods</td>
<td>Quality of Life Survey</td>
<td>2006, 2009, 2010: 57%, 51%, 49%.</td>
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social and recreation outcome indicators

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<td>Local and central government housing provisions as a proportion of all rural residential units</td>
<td>Wellington (2010, 2011) = 1,439 (6.98%); 1,432 (6.95%); WCC (2010, 2011) = 2,447 (8.00%); 2,449 (8.03%); Total rental dwellings in Wellington (2010, 2011) = 26,015, 27,389</td>
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* Key sources include: Manukau Institute of Technology, Auckland Council, Christchurch City Council, and St Patrick’s College Silverstream.
Wellingtonians will be well housed and secure. Wellingtonians will feel safe in all parts of the city. Wellingtonians will feel that new developments are sympathetic to their local community’s unique character.

Healthier

- Residents’ perceptions that Wellington is in heritage buildings and ensure that new developments are sympathetic to them.

- Wellington will have responsive and efficient services that new developments are sympathetic to them.

- Wellington will enjoy vibrant and diverse opportunities for Wellingtonians of all ages.

- A wide range of educational and cultural offerings will be available to Wellingtonians.

- Wellington’s unique urban character and its heritage buildings.

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- Wellington’s unique urban character and its heritage buildings.
Wellington's transport system will be connected and affordable for all.

Wellington will be pedestrian friendly and cycle friendly.

Wellington will be environmentally friendly and sustainably.

Wellington will be designed to meet the needs of its people efficiently.

Wellington's traffic will flow smoothly from the suburbs to the city.

Wellington's transport system will be connected and affordable.


- Convenient: 77%, 80%, 75%; Affordable: 75%, 72%, 68%

- More Sustainable: 35%, 36%, 31%; More Liveable: 29%, 31%, 31%; More Prosperous: 20%, 21%, 20%.

The Auditor-General is the auditor of Wellington City Council (the City Council) and group. The Auditor-General has appointed me, Andy Burns, using the staff and resources of Audit New Zealand, to carry out the audit of the financial statements, the service performance information and other information required by Schedule 10 of the Local Government Act 2002 (other information) of the City Council and group on their behalf.

We have audited:

- the financial statements of the City Council and group on pages 97 to 178; that comprise the statement of financial position as at 30 June 2011, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date and the notes to the financial statements that include accounting policies, explanatory information and particular information required by schedule 10 of the Local Government Act 2002; and
- the service provision information of the City Council and group on pages 1 to 94 and 196 to 204 that includes particular information required by schedule 10 of the Local Government Act 2002.

OPINION ON THE FINANCIAL STATEMENTS, SERVICE PERFORMANCE INFORMATION AND OTHER INFORMATION

In our opinion:
- the financial statements of the City Council and group on pages 97 to 178:
- comply with generally accepted accounting practice in New Zealand; and
- fairly reflect:
  - the City Council and group’s financial position as at 30 June 2011; and
  - the results of its operations and cash flows for the year ended on that date.

- The non-financial performance information of the City Council and group on pages 1 to 94 and 196 to 204:
- comply with generally accepted accounting practice in New Zealand; and
- fairly reflect:
  - the City Council and group’s levels of service for the year ended 30 June 2011, including:
    - the levels of service as measured against the intended levels of service adopted in the long-term council community plan; and
  - the reasons for any significant variances between the actual service and the expected service.

- The other information of the City Council and group in the financial statements and the non-financial performance information, complies with the requirements of Schedule 10 of the Local Government Act 2002 applicable to the annual report and fairly reflects the required information.

Our audit was completed on 31 August 2011. This is the date at which our opinion is expressed.

The basis of our opinion is explained below. In addition, we outline the responsibilities of the Council and our responsibilities, and explain our independence.

BASIS OF OPINION

We carried out our audit in accordance with the Auditor-General’s Auditing Standards, which incorporate the International Standards on Auditing (New Zealand). Those standards require that we plan and carry out our audit to obtain reasonable assurance about whether the financial statements, service performance information and other information are free from material misstatement.

Material misstatements are differences or omissions of amounts and disclosures that would affect a reader’s overall understanding of the financial statements, service performance information and other information. If we had found material misstatements that were not corrected, we would have referred to them in our opinion.

An audit involves carrying out procedures to obtain audit evidence about the amounts and disclosures in the financial statements, service performance information and other information. The procedures selected depend on our judgement, including our assessment of risks of material misstatement of the financial statements, service performance information and other information. In making those risk assessments, we consider internal control relevant to the preparation of the financial statements, service performance information and other information that fairly reflect the matters to which they relate. We consider internal control in order to design audit procedures that are appropriate in the circumstances but not for the purpose of expressing an opinion on the effectiveness of the City Council and group’s internal control.

An audit also involves evaluating:

- the appropriateness of accounting policies used and whether they have been consistently applied;
- the reasonableness of the significant accounting estimates and judgements made by the Council;
- the adequacy of all disclosures in the financial statements, service performance information and other information; and
- determining the appropriateness of the reported service performance information within the Council’s framework for reporting performance; and
- the overall presentation of the financial statements, service performance information and other information.