



Community, Health and Safety

A city is only as strong as its people. Wellington is built on strong communities. It's a safe city where people have plenty of opportunities to fulfil their potential and engage with each other.

Our Community, Health and Safety work aims to build strong Wellington communities where people feel safe and included.

The work we do to fulfil this includes providing housing for people in need, preparing to deal with earthquakes and other emergencies, regulating food and liquor outlets, providing community centres and halls, supporting community groups, providing festivals and events, providing cemeteries and public conveniences, and working to protect public safety.



WHAT'S NEW

SPINKS COTTAGE YOUTH CAFÉ

The Wellington Boys and Girls Institute is proposing to redevelop historic Spinks Cottage on Dixon St as a youth café. With an innovative design, the café aims to provide a safe environment where young people can socialise. The café will be not-for-profit, and will be run by young people for young people. The youth café concept has received strong support from younger Wellingtonians and from the wider community. We believe this project will provide valuable opportunities for younger people and contribute to the city's reputation for creativity. We are providing a contribution of \$190,000 spread over two years.

SUPPORTING COMMUNITY EVENTS

Wellington is the events capital of New Zealand. Festivals, parades, and other events are attended by hundreds of thousands of people per year, making the city a vibrant and 'happening' place. Our events team plays a key role in Summer City, the Diwali Festival of Lights, Cuba Carnival, Christmas Carols at the Stadium, activities to mark Anzac Day and Waitangi Day, and dozens of other festivals and events. Last year, we supported 67 events attracting a total of 602,000 people.

In recent years, the number of Council-supported community events has grown rapidly while staffing and budget levels have remained unchanged. For 2005/06, we have increased our funding for community events by \$370,000. (This budget is contained in the Recreation and Leisure section).

COMMUNITY CENTRES AND ORGANISATIONS

We are increasing our salary support for community centres, citizens' advice bureaux and five other community groups which offer resources, support services and activities to improve the quality of life of communities in the city. This involves additional spending of \$90,000.

SUPPORT FOR OLDER PEOPLE

We have provided \$65,000 in operational funding to start implementing a new policy on meeting the needs of older Wellingtonians. The policy includes plans for action in areas such as transport safety, access to housing, community facilities, and information about Council services and community activities.

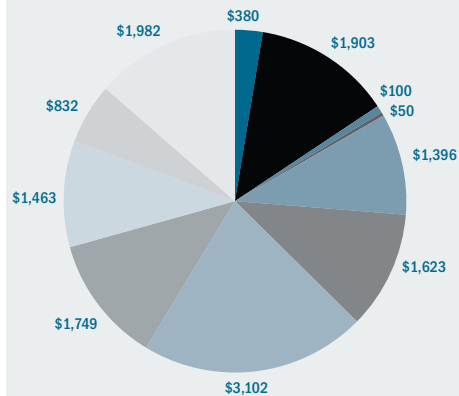
PUBLIC CONVENIENCES AND PAVILION UPGRADES

We have increased our spending on public toilets and pavilions by \$489,000, to allow for the construction of new public toilets and \$436,000 for an ongoing programme of upgrades. In the coming year, it's likely this funding will be used to upgrade the Te Aro Park toilets and staff them.

STRATEGY TREE – COMMUNITY, HEALTH & SAFETY

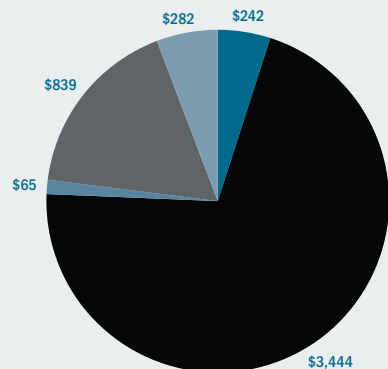
OUTCOME		ACTIVITY		OPERATING PROJECTS		CAPITAL PROJECTS	
2.1 Safety	People feel safe in Wellington at any time.	2.1.1	Facilitator – City safety.	C604 C637	Night Shelter Support for Wellington homeless		
		2.1.2	Service provider – City safety.	P169	Safe city project operations		
		2.1.3	Service provider – Suburban safety.	C466	Safer community grants		
2.2 Developing potential	People are encouraged to develop their full potential as individuals and members of the community.	2.2.1	Funder – Youth support.	C642	Spinks Café funding		
2.3 Cultural diversity	Wellington welcomes, values and celebrates a diversity of cultures.	2.3.1	Funder – Community development.	C130A C468 C469	Community grants Community festival grants Strategic grants		
2.4 Participation	People are encouraged to participate in community networks.	2.4.1	Service provider – Community centres and halls.	A468 C068 C130B C587	Community properties programmed maintenance Community halls operations and maintenance Community properties and facilities operations Citizens Day/Mayoral Day	CX457 CX467	Newlands community facilities Community halls – upgrades and renewals
2.5 Mana Whenua Partnership	See Governance and Citizen Information						
2.6 Access to resources	All residents are able to access community resources and public services.	2.6.1	Service provider – Community housing.	C125 C646	Housing operations and maintenance Healthy urban housing initiative	CX370 CX371 CX364	Housing upgrades Housing renewals Housing reconfiguration
		2.6.2	Service provider – Community development.	C130G C130I C475 C476 C592 C640	Community advice and information Accommodation assistance fund Youth development grants Salaries grants Community computing – digital divide Older persons' policy implementation		
		2.6.3	Advocate – Community resources.				
2.7 Safeguarding communities	Wellington's natural and technological hazards are mitigated where possible and the city has adequate measures to cope with major disasters.	2.7.1	Service provider – Emergency management.	C540 C543	Emergency management operations Emergency management rural fire management	CX372	Emergency management renewals
2.8 Public health	Public health efforts promote the health and wellbeing of the population.	2.8.1	Service provider – Public conveniences and pavilions.	C072	Public conveniences contracts	CX366 CX367	Public conveniences and pavilion upgrades Public convenience renewals
		2.8.2	Service provider – Burials and crematorium services.	C007	Burials and cremations operations	CX369	Burials and cremations upgrades and renewals
		2.8.3	Regulator – Public health.	C478	Public health		

**COMMUNITY, HEALTH & SAFETY:
NET OPERATIONAL SPENDING (\$'000)**



- Facilitator - City safety
- Service provider - City safety
- Service provider - Suburban safety
- Funder - Youth support
- Funder - Community development
- Service provider - Community centres and halls
- Service provider - Community development
- Service provider - Emergency management
- Service provider - Public conveniences
- Service provider - Burials and crematorium services
- Regulator - Public health

**COMMUNITY, HEALTH & SAFETY:
CAPITAL SPENDING (\$'000)**



- Service provider - Community centres and halls
- Service provider - Community housing
- Service provider - Emergency management
- Service provider - Public conveniences
- Service provider - Burials and crematorium services

What it costs

These graphs outline what it costs to provide the activities in this key achievement area. The cost of providing each of the programmes in this area is outlined at the end of this chapter.

Service provider - Community housing returns a \$2,670 net income to the Council

2.1 OUTCOME: SAFETY

We aim to ensure that people in Wellington feel safe at any time.

City outcome indicator

The percentage of residents who feel safe in the central city during the day and after dark.

The percentage of residents who feel safe in the area in which they live during the day and after dark.

The number of crimes recorded in Wellington and the number resolved (including breakdown by specific crime categories).

2.1.1 ACTIVITY: CITY SAFETY FACILITATOR

We work with the Police to ensure Wellington is a safe city. We work to improve the design of the city in line with 'crime prevention through environmental design' guidelines.

Through Project Margin, we provide a grant to the Downtown Community Ministry to assist homeless people and those at risk of becoming homeless, by providing access to housing and other services.

We are also planning to provide a one-off grant of \$250,000 to support refurbishment of the Wellington Night Shelter.

Activity performance measure

There is no Annual Plan performance measure associated with this activity.

2.1.2 ACTIVITY: CITY SAFETY

Our Safe City project aims to enhance public safety in the city's streets. It takes a comprehensive approach, from banning liquor consumption in public places to providing surveillance of city streets to ensuring young people have plenty to do in the inner city.

Surveillance is provided through "Walkwise" safety officers who patrol city streets, working in shifts to maintain a 24-hour presence, and through closed-circuit TV cameras at three locations in the city. We part-fund the rental of the Cuba St Police base. We also carry out safety audits to identify unsafe locations in the city and suburbs and, where necessary, make changes such as providing more street-lighting.

We also run events that keep young people entertained in a safe environment.

Activity performance measure

The perceptions of safety as a result of Wellington City Council safety initiatives (such as Walkwise city safety officers, youth events, safety audits).

Target 2005/06: 70% of residents feels safer as a result of WCC safety initiatives.

2.1.3 ACTIVITY: SUBURBAN SAFETY

We provide safe community grants for projects that promote safer community environments and reduced crime.

Activity performance measure

Total number of grant applicants.
Total number of applicants receiving grants.
Total budget allocated to grants.

A performance target is not appropriate – this measure indicates monitoring capacity rather than performance.

2.2 OUTCOME: DEVELOPING POTENTIAL

We want to create an environment that encourages people to develop to their full potential as individuals and members of the community. We support a wide range of community groups and communities in the city. These include forums, community centre support, resource provision, advice and information.

City outcome indicator

The percentage of people able to work, who are actually working – comparing regional and national figures.

The percentage of school leavers who leave with a qualification – comparing city and national figures.

2.2.1 ACTIVITY: YOUTH SUPPORT

We support projects to help young people realise their full potential. In 2005/06, we are supporting the development of a new youth café in the historic Spinks Cottage building on Dixon St. We are working in partnership with the Boys and Girls Institute and St John's in the City on this project.

Activity performance measure

There is no Annual Plan performance measure associated with this activity.

2.3 OUTCOME: CULTURAL DIVERSITY

Our aim is for Wellington to welcome, value and celebrate a diversity of cultures. To help us achieve this we work closely with the Ethnic Council and a range of community organisations that support our objectives. We have a Pacific Advisory Group and have memorandums of understanding with tangata whenua to guide our work in this area.

City outcome indicator

The percentage of residents who think that having more people from different cultures in Wellington makes the city a better place to live.

2.3.1 ACTIVITY: COMMUNITY DEVELOPMENT (GRANTS)

We provide community grants for projects that encourage participation in community life. This includes helping economically or socially disadvantaged groups, and sustaining and supporting a network of community organisations within the city.

Substantial, one-off strategic grants are used to kick-start large-scale, new projects that have city-wide benefits.

Community festival grants allow different communities – ethnic groups or suburbs, for instance – to stage festivals or events that celebrate their identity or culture.

Activity performance measure

Total number of grant applicants.

Total number of applicants receiving grants.

Total budget allocated to grants.

A performance target is not appropriate – this measure indicates monitoring capacity rather than performance.

2.4 OUTCOME: PARTICIPATION

We want people to participate in community networks. We support a wide range of groups and communities in the city and provide spaces and forums for them to meet. We want to eliminate barriers where these limit people's opportunities to participate. Our Disability Reference Group is a key partner in this area and their advice helps us work towards this goal.

City outcome indicators

The percentage of residents who think that the community works together and people support each other.

The percentage of residents who have had positive contact with their neighbours.

2.4.1 ACTIVITY: COMMUNITY CENTRES AND HALLS

We own 15 community centres and halls, and support another six community-owned centres. All of these are run by independent management committees and operate in ways that meet the needs of their communities. The centres provide focal points for community activities, providing information and assistance. Some co-ordinate community services such as school holiday programmes and toy libraries, or community events such as fairs. Eight provide locations for creches.

The four community halls – in Brooklyn, Ngaio, Khandallah and Tawa – provide facilities for community groups and individuals to conduct regular recreational activities, meetings, events and social occasions. They help build a sense of community and are subsidised to ensure they remain accessible and affordable to a broad cross-section of local communities.

We have also allocated funding in 2005/06 to start development of new community facilities in Newlands.

Activity performance measure

The number of user groups and programmes attached to community centres.

Target 2005/06: To increase the number of user groups and programmes.

2.5 OUTCOME: MANA WHENUA PARTNERSHIP

This outcome is now reported under the Governance and Citizen Information section.

2.6 OUTCOME: ACCESS TO RESOURCES

Our aim is for all residents to have access to community resources and public services.

City outcome indicators

The percentage of residents who are satisfied with the current levels of access to community resources and public services.

2.6.1 ACTIVITY: COMMUNITY HOUSING

We own more than 2,300 housing units, which we rent to low-income people whose housing needs are not met by the private sector. We allocate these homes according to need.

All applicants for housing assistance are assessed in line with our Housing Policy. To be eligible, applicants must have modest incomes and assets, their current housing must be inadequate for their needs, and they must be in one of the following priority groups: the fit elderly, refugees, people with a physical or psychiatric disability, people with multiple disadvantages, households who pay more than half of their income as rent, migrants, and people with physical disabilities.

In 2005/06, we are allocating funding to take part in the Healthy Urban Housing Initiative, a public-private partnership led by the Wellington School of Medicine which could result in the creation of a significant new social housing development in central Wellington. The development would be designed using the latest scientific knowledge of healthy, sustainable housing.

Activity performance measure

The percentage of applicants who are in Wellington City Council's key groups who are housed during the year.

Target 2005/06: 60%.

2.6.2 ACTIVITY: COMMUNITY DEVELOPMENT

We provide a wide range of services to encourage strong communities. This includes providing advice, information and salary support and accommodation assistance to a wide range of community groups and organisations.

Our youth initiative grants are open to people aged 10-25 and support projects that encourage youth development or safety, encouraging young people to take part in community networks or civic life or celebrate cultural diversity.

Our community computing initiative gives people from disadvantaged backgrounds access to computers.

Our Older Persons' Policy is under development, but aims to ensure older people have the information and resources they need to take part in community life. We will fund implementation of the policy through this activity.

As well as providing advice and information, our community services team encourages people to participate in city decision-making through community forums.

Activity performance measure

The number of people attending community forums.

Target 2005/06: For at least 1000 people to have attended community forums during the year.

2.6.3 ACTIVITY: COMMUNITY RESOURCES**ADVOCATE**

As part of our community development work, we advocate for development of networks that build social cohesion and allow people to reach their potential. As this work is carried out in conjunction with other activities, it has no budget and no performance measure.

Activity performance measure

There is no Annual Plan performance measure associated with this activity.

2.7 OUTCOME: SAFEGUARDING COMMUNITIES

We want Wellington's natural and technological hazards to be mitigated where possible, and we want the city to be able to cope with major disasters.

City outcome indicator

The percentage of residents who have an emergency kit that contains the following items: emergency light, first aid kit, battery-powered radio, spare batteries, plastic bucket, plastic bags, disinfectant, toilet paper, soap, bottled water, canned food and can opener or non-perishable food.

2.7.1 ACTIVITY: EMERGENCY MANAGEMENT

Wellingtonians live with the risk of emergencies such as earthquake, fire and flooding. The Wellington Emergency Management Office (WEMO) works with all sectors of the community to ensure the city is well-prepared for such events. As part of this preparation, WEMO undertakes response and recovery planning activities and manages a network of volunteers and response agencies.

WEMO maintains close links with other emergency service providers, government agencies and lifeline utility providers to ensure integrated response planning. It regularly runs emergency training exercises and has ongoing public education and awareness programmes with all sectors of the community.

Activity performance measure

The percentage of key agencies who are satisfied with emergency planning in Wellington. Key agencies include: fire service, police, ambulance, Greater Wellington Regional Council, and Capital and Coast Health.

Target 2005/06: 100%

2.8 OUTCOME: PUBLIC HEALTH

We have a promotional and regulatory role to maintain public health standards in the city. Our aim is for our public health efforts to promote the health and well-being of the population.

City outcome indicator

The number of notifications of the most prevalent food and water-borne diseases in Wellington. The diseases are: campylobacter, cryptosporidiosis, giardia, salmonellosis, shigellosis, and yersiniosis.

2.8.1 ACTIVITY: PUBLIC CONVENIENCES AND PAVILIONS

The provision of accessible, clean public conveniences and pavilions ensures that public health standards are maintained and the city retains an attractive urban environment. During 2005/06, we are increasing our funding in this area to allow for more upgrades of these facilities.

Activity performance measure

The percentage of residents who are satisfied with the availability of public toilets and the standard of facilities.

Target 2005/06: Availability 64%; standard of facilities 70%.

2.8.2 ACTIVITY: BURIAL AND CREMATORIUM SERVICES

We operate the crematorium and cemetery at Karori and the cemetery at Makara. Our work includes burial and cremation services, maintaining the cemetery grounds, and keeping cemetery records. Our commitment to excellence is recognised by its ongoing achievement of the ISO9001/2000 standard.

Activity performance measure

There is no Annual Plan performance measure associated with this activity.

2.8.3 ACTIVITY: PUBLIC HEALTH REGULATOR

We protect public health and safety by inspecting and licensing food premises and liquor outlets, and dealing with animal control, nuisance and noise complaints, and infectious disease investigations.

Activity performance measure

The percentage of food premises with an inspection rating of "excellent" or "very good" that maintain or improve their inspection rating (this excludes new premises and those that have a change in occupier during the year).

Target 2005/06: 95%.

2005/06 OPERATIONAL SPENDING, FUNDING SOURCES AND TARGETS FOR COMMUNITY, HEALTH AND SAFETY

Annual Plan 2004/05			Expenditure 2005/06	User charges and other revenue	Net expenditure/ rates funding requirement	Rates as a % of total funding	Rates funding target
Net (\$000)	Project description		(\$000)	(\$000)	(\$000)	(%)	(%)
250	C604	Night shelter	250	-	250		
130	C637	Support for Wellington homeless	130	-	130		
380	2.1.1	Facilitator – City safety	380	-	380	100%	100%
1,604	P169	Safe city project operations	1,903	-	1,903		
1,604	2.1.2	Service provider – City safety	1,903	-	1,903	100%	100%
100	C466	Safer community grants	100	-	100		
100	2.1.3	Service provider – Suburban safety	100	-	100	100%	100%
-	C642	Spinks Café funding	50	-	50		
-	2.2.1	Funder – Youth support	50	-	50	100%	100%
1,140	C130A	Community grants	1,089	-	1,089		
142	C468	Community festival grants	142	-	142		
165	C469	Strategic grants	165	-	165		
1,447	2.3.1	Funder – Community development	1,396	-	1,396	100%	100%
372	A468	Community properties programmed maintenance	534	(6)	528		
227	C068	Community halls operations and maintenance	386	(35)	351		
815	C130B	Community properties and facilities operations	724	-	724		
20	C587	Citizens Day/Mayoral Day	20	-	20		
(60)	C589	Wadestown community centre	-	-	-		
1,374	2.4.1	Service provider – Community centres and halls	1,664	(41)	1,623	98%	95%
(2,348)	C125	Housing operations and maintenance	12,129	(14,899)	(2,770)		
-	C646	Healthy urban housing initiative	100	-	100		
(2,348)	2.6.1	Service provider – Community housing	12,229	(14,899)	(2,670)		0%

2005/06 OPERATIONAL SPENDING, FUNDING SOURCES AND TARGETS FOR COMMUNITY, HEALTH AND SAFETY (CONTINUED)

Annual Plan 2004/05			Expenditure 2005/06	User charges and other revenue	Net expenditure/ rates funding requirement	Rates as a % of total funding	Rates funding target
Net (\$000)	Project description		(\$000)	(\$000)	(\$000)	(%)	(%)
785	C130G	Community advice and information	1,182	-	1,182		
452	C130I	Accommodation assistance fund	556	(148)	408		
200	C475	Youth development grants	200	-	200		
944	C476	Salaries grants	1,020	-	1,020		
284	C592	Community computing – digital divide	227	-	227		
-	C640	Older persons' policy implementation	65	-	65		
2,665		2.6.2 Service provider – Community development	3,250	(148)	3,102	95%	95%
1,702	C540	Emergency management operations	1,523	(74)	1,449		
261	C543	Emergency management rural fire management	354	(54)	300		
1,963		2.7.1 Service provider – Emergency management	1,877	(128)	1,749	93%	100%
1,212	C072	Public conveniences contracts	1,463	-	1,463		
1,212		2.8.1 Service provider – Public conveniences and pavilions	1,463	-	1,463	100%	100%
799	C007	Burials and cremations operations	1,266	(434)	832		
799		2.8.2 Service provider – Burials and crematorium services	1,266	(434)	832	66%	55%
2,474	C478	Public health	3,939	(1,957)	1,982		
2,474		2.8.3 Regulator – Public health	3,939	(1,957)	1,982	50%	50%
11,670		Total for 2005/06	29,517	(17,607)	11,910		

2005/06 CAPITAL SPENDING AND FUNDING SOURCES FOR COMMUNITY, HEALTH AND SAFETY

Annual Plan 2004/05 (\$000)	Project description	Expenditure 2005/06 (\$000)	Development contributions revenue (%)	Development contributions borrowings (%)	Rates funded depreciation (%)	General borrowings (%)
30	CX307 Safety initiatives	-				
30	2.1.2 Service provider – City safety	-	0.0%	0.0%	0%	0%
205	CX457 Newlands community facilities	25				
35	CX467 Community halls – upgrades and renewals	217				
260	CX468 Wadestown community centre	-				
500	2.4.1 Service provider – Community centres and halls	242	0.0%	0.0%	78%	22%
-	CX364 Housing reconfiguration	111				
800	CX370 Housing upgrades	900				
4,215	CX371 Housing renewals	2,433				
5,015	2.6.1 Service provider – Community housing	3,444	0.0%	0.0%	61%	39%
87	CX372 Emergency management renewals	65				
87	2.7.1 Service provider – Emergency management	65	0.0%	0.0%	86%	14%
337	CX366 Public convenience and pavilion upgrades	779				
60	CX367 Public convenience renewals	60				
397	2.8.1 Service provider – Public conveniences and pavilions	839	0.0%	0.0%	6%	94%
361	CX369 Burials and cremations upgrades and renewals	282				
361	2.8.2 Service provider – Burials and crematorium services	282	0.0%	0.0%	86%	14%
30	CX466 Kennels	-				
30	2.8.3 Regulator – Public health	-	0.0%	0.0%	0%	0%
6,420	Total for 2005/06	4,872				