

# TAWA COMMUNITY BOARD 9 FEBRUARY 2006

**REPORT 8** (1215/12/IM)

# TAWA RECREATION FACILITIES – SECOND QUARTER 2005/06 UPDATE

### 1. Purpose of Report

The purpose of this report is to update the board on recreation facilities and activities for the second quarter of the 2005/2006 financial year (October – December). Recreation facilities include Tawa Swimming Pool, Tawa Recreation Centre, Linden Social Centre and Tawa Community Facility.

#### 2. Recommendations

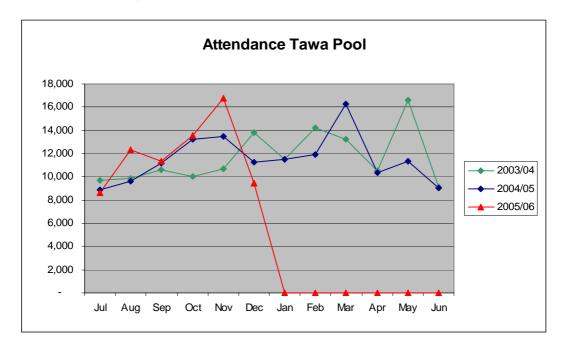
It is recommended that the Tawa Community Board:

1. Receive the information.

# 3. Tawa Community Pool

- Work has been completed on improvements to the reception area and the provision of a dedicated administration space for cash reconciliation and banking following recent audit recommendations.
- On-site generation of Sodium Hypochlorite has been installed and is operating very effectively with a demonstratable improvement in the level chemical treatment.
- Tawa Pool continues to be a popular venue for swimming events. During the second quarter Tawa Swimming Club held its long distance swim event, TSW conducted two swim meets; four school sports and a Wellington Zone Carnival were held.
- The shower system at the pool has been improved in the interim following complaints regarding intermittent water temperature. Full replacement of the old system is included in the pools schedule maintenance closure in 2006/07.
- The ZM/FM Run Swim Series event, one of a series of eleven events was held at Tawa Pool in December with 221 competitors taking part.
- Four fulltime operations staff completed the National Pool Lifeguard Award and nine instructors have completed the comprehensive first aid certificate training.
   Sadly, a member of the full-time operations staff is on indefinite wellness leave following the diagnosis of cancer.

• Total facility attendance year to date is 72,057 up 4,510 for the 67,547 attendance for the same period in the previous year. Second quarter attendances to totalled 39,761 and overall the pool is on target to achieve its attendance target for 2005/06 of 142,150.



• Term four aquatic programmes were operating at or near capacity. There were 811 enrolments in the public learn to swim programme with an increase in the class occupancy to 86% is pleasing. The school aquatic education programme is down slightly compared to term four last year with 2,234 school children receiving tuition. Our ability to deliver the schools programmes is being limited by the ability to have instructors that are available during school hours. A lot of our instructors at Tawa are school students.

We have received complaints from customers about the due date for payment for Term 1 2006 swimming lessons. Some also decided that they will take their chance of trying to get back into the swim school at a later date, and have decided not to pay by the due date. Many of these people however, have not been able to get back in and have been unhappy about this. Some withdrew as a result but have been explained the reason behind the due date policy change and are clear on the reasons for it.

Public Aquatic Education Programmes are not currently running at Tawa Pool. Their is potential for Swim fit and Kayaking to start again once we get a full compliment of trained instructors and have to spend less time continually finding cover for classes.

#### 4. Tawa Recreation Centre

• Total participation for the second quarter was 5,158 and the total attendance year to date for 2005/06 is 13,232. As the recreation centre did not open until

November 2004 a comparison for the same period can not be made. The annual attendance target is 25,000.

- The new pres-school program "Musical Adventure" has been successfully launched and very successful. Programs are planned for both terms one and two in 2006. Other popular programs and activities that have been well supported are the Hoop Club, pre-school movement classes, birthday parties and cultural group sports.
- Registrations for junior and women's netball leagues have been opened for Term One 2006 and with much interest.
- A successful School Holiday program for 5 12 year olds was provided in October and the January holiday programme full also.

#### 5. Linden Social Centre

Attendance	October	November	December	YTD Total
Ngaio	1524	1527	1281	12367
Khandallah	1402	1575	1003	8524
Vogelmorn	680	600	480	4321
Linden	1640	2525	1015	10203
Total	5246	6227	3779	35415

- The total number of hours used during the quarter was 368 (average 27% occupancy). November was a very good month for hall usage and assisted by the Tawa Theatre Groups second production in which seven performances were held at the social centre. Several end of year functions were also hosted.
- During the Christmas/New Year break the hall floor was re-surfaced.

# 6. Tawa Community Facility

- Works to link both the Tawa Service Centre and make the former bank building available to be used for passive recreation programmes and community activities have been completed. It is anticipated that the altered facility will be available for use and hire form Tuesday 8 February 2006.
- Bookings and requests for use will be facilitated through the current Community
  Halls booking system and Managed by the Recreation and Community Halls
  group of Recreation Wellington. Programmes will be delivered during the school
  day by staff from the Tawa Recreation Centre.

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