### Experience Wellington 2021-22 Quarter One Visitor Numbers & Highlights Report to Council





Visitor Numbers

| Institution             | 2021-22<br>Target | YTD<br>Visitor Numbers | % of<br>Annual<br>Target | Q1<br>Target | Q1 Visitor Numbers<br>Achieved | % of Q1<br>Target |
|-------------------------|-------------------|------------------------|--------------------------|--------------|--------------------------------|-------------------|
| City Gallery Wellington | 150,250           | 17,324                 | 12%                      | 25,000       | 17,324                         | 69%               |
| Wellington Museum       | 100,000           | 16,584                 | 17%                      | 23,000       | 16,584                         | 72%               |
| Capital E               | 59,770            | 13,149                 | 22%                      | 17,400       | 13,149                         | 76%               |
| Cable Car Museum        | 125,000           | 14,147                 | 11%                      | 25,000       | 14,147                         | 57%               |
| Space Place             | 44,000            | 6,513                  | 15%                      | 11,000       | 6,513                          | 59%               |
| Nairn Street Cottage    | 1,400             | 24                     | 2%                       | 0            | 24                             | -                 |
| TOTAL                   | 480,420           | 67,741                 | 14%                      | 101,400      | 67,741                         | 67%               |

NB. From 18 August, all sites were closed during the COVID-19 level 4 and level 3 lockdown. City Gallery Wellington, Wellington Museum and Space Place reopened from 9 September. The Cable Car Museum from 11 September, Capital E from 22 September, and Nairn Street Cottage remained closed.

#### QUARTER ONE - JULY, AUGUST, SEPTEMBER

#### **Commentary on variation against Target**

Quarter One saw all sites significantly impacted due to COVID-19 mandatory site closures, and staggered reopening (as listed above) with additional measures in place to keep our staff and visitors safe. Results show 67% of the Q1 target (101,400) was achieved with 67,741 visits: this makes up 14% of the annual target for 2021-22. This compares to Q1 of 2020-21 with 85,687 visits, or 33% of the 2020-21 annual target.

**City Gallery Wellington** numbers, while lower than 2020-21, remain consistent when doors are open as the large venue is a place where our visitors can socially distance while enjoying the exhibitions on display.

**Capital E** visitor numbers are better than Q1 of 2020-21 (10,785), with a new PlayHQ installation *Home is Where The Art Is* which opened at the beginning of Q1.

Nairn Street Cottage will set to reopen to the public by the end of October (pending alert level changes).

#### Programme highlights

- A Keith Quinn display was installed in the Attic of **Wellington Museum** accompanied by a lunchtime talk by Mr Quinn.
- Four new exhibitions opened at **City Gallery Wellington**: Brett Graham; Toi Moana Toi Tangata, Pierre Huyghe: Human Mask, Judy Millar: Action Movie, and Tia Tananui: Gonville Gothic.
- **Capital E:** The National Theatre for Children delivered its 2021 tour for *Story Studio Live!* to more than 4,000 students in 34 schools nationwide, and the Creative NZ-supported documentary film showing the behind-the-scenes development of children's theatre production *Lost Letter Office* was screened at City Gallery to cast, crew, staff, and sponsors, and will be promoted to schools as a resource.

#### **Priority Projects**

- The Navigators Project: After many months of work, a tikanga ceremony was held on 30 September to launch and welcome Ngā Tohunga Whakatere The Navigators to Experience Wellington. Public screenings of the 30-minute planetarium show are being held from 2 October.
- Hilma af Klint: The Deed of Indemnity has been signed by the Minister of Finance. The artworks have been safely delivered. The media plan is rolling out and ticket sales are live and tracking well. A high-level risk register has been developed to address mitigation options in case of a change in alert levels during the show.
- **Staff Accommodation:** options to best support the primary location of staff in their new roles are being considered, as the organisation transitions to realising the benefits of the newly developed structure.
- The Wellington Museum Development project quarterly report was submitted to the Ministry for Culture and Heritage (MCH) as part of the requirement for funding. Council representatives have been invited to the January 2022 Board

meeting to present next steps for the project. The concept for the ground floor visitor experience has been revised by the Director Art & Heritage, and the project team have resumed work.

- **Business Systems Review:** All frontline business systems, apart from ticketing, have gone live throughout the organisation, and the ELT are working together to connect the resources and systems necessary to ensure that these systems support our mahi.
- **Future E:** A Heads of Agreement is being developed between Council and Experience Wellington to cement this exciting partnership opportunity. The Chief Executive sits on the project board, and Director Community Engagement on the Project Design Group. An internal project team is exploring ideas for spaces, audiences and wayfinding with the architects and Council's Future Library Team.

#### July School Holidays

• A busy July school holiday season at all sites included four days of Art Camp and three 'Square Eyes' kid-friendly movie screenings bringing over 600 people to **City Gallery**. Māori performers Lala Simpson and Moira Wairama provided Matariki-inspired storytelling and music sessions to over 100 tamariki and whānau at **PlayHQ**. Space-inspired screen-printing workshops were held at **Space Place**, plus outreach at Strathmore Community Centre.

#### Jo Arenhold Senior Corporate Advisor

This paper has been submitted with the permission of the Director, Finance and Commercial.

Update on Progress against Targets, as at 30 September 2021 (Q1)



#### OUR CITY

City Residents' Awareness: The number of Wellingtonians who know about our institutions as assessed through the Annual Residents' Survey conducted by Council.

| Residents' Awareness    | 2021-22<br>Target | 2021-22<br>Result |
|-------------------------|-------------------|-------------------|
| City Gallery Wellington | 95%               |                   |
| Wellington Museum       | 95%               |                   |
| Capital E               | 90%               |                   |
| Cable Car Museum        | 95%               |                   |
| Space Place             | 92%               |                   |
| Nairn Street Cottage    | 54%               |                   |

#### **OUR VISITORS**

**Physical Visitation:** The total number of visits to institutions including general public, education and function attendees. The annual target is reviewed each year and benchmarked against the average visitation for the institution during the previous three years.

| Visitor Numbers             | 2021-22<br>Target | 2021-22<br>YTD Result | Q1<br>Target | Q1<br>Result | Q2<br>Target | Q2<br>Result | Q3<br>Target | Q3<br>Result | Q4<br>Target | Q4<br>Result |
|-----------------------------|-------------------|-----------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| City Gallery Wellington     | 150,250           |                       | 25,000       | 17,324       | 34,750       |              | 67,500       |              | 23,000       |              |
| Wellington Museum           | 100,000           | 16,584                | 23,000       | 16,584       | 27,000       |              | 30,000       |              | 20,000       |              |
| Capital E                   | 59,770            | 13,149                | 17,400       | 13,149       | 16,000       |              | 11,370       |              | 15,000       |              |
| Cable Car Museum            | 125,000           | 14,147                | 25,000       | 14,147       | 35,000       |              | 45,000       |              | 20,000       |              |
| Space Place                 | 44,000            | 6,513                 | 11,000       | 6,513        | 10,500       |              | 12,000       |              | 10,500       |              |
| Nairn Street Cottage        | 1,400             | 24                    | 0            | 24           | 400          |              | 600          |              | 400          |              |
| Experience Wellington Total | 480,420           | 67,741                | 101,400      | 67,741       | 123,650      |              | 166,470      |              | 88,900       |              |

City Gallery visitation may be affected by earthquake strengthening of the Town Hall.

Targets reflect the current COVID-19 environment of closed borders and no international visitors.

Update on Progress against Targets, as at 30 September 2021 (Q1)



Virtual Visitation: The total number of unique user visits to institutional web/mobile sites.

| Virtual Visitation          | 2021-22 | 2021-22    | Q1     | Q2     | Q3     | Q4     |
|-----------------------------|---------|------------|--------|--------|--------|--------|
|                             | Target  | YTD Result | Result | Result | Result | Result |
| City Gallery Wellington     | 80,000  | 41,191     | 41,191 |        |        |        |
| Museums Wellington          | 100,000 | 28,038     | 28,038 |        |        |        |
| Capital E                   | 38,000  | 13,436     | 13,436 |        |        |        |
| Experience Wellington Total | 218,000 | 82,665     | 82,665 |        |        |        |

Social Media Profile: A snapshot of Facebook friends, Instagram and Twitter followers.

| Social Media Profile                | 2021-22<br>Target | Q1<br>Snapshot | Q2<br>Snapshot | Q3<br>Snapshot | Q4<br>Snapshot |
|-------------------------------------|-------------------|----------------|----------------|----------------|----------------|
| City Gallery Wellington             | 43,000            | 44,212         |                |                |                |
| Museums Wellington                  | 15,120            | 15,483         |                |                |                |
| Capital E                           | 10,000            | 9,912          |                |                |                |
| Space Place                         | 10,910            | 10,773         |                |                |                |
| Nairn Street Cottage (FB page only) | -                 | 589            |                |                |                |
| Experience Wellington Total         | 79,030            | 80,969         |                |                |                |

The target for Museums Wellington and Nairn Street Cottage is a combined target of 15,120

Quality of Visit: Visitor feedback based on ease of access, friendliness of staff, level of comfort and overall satisfaction.

| Quality of the Visitor Experience | 2021-22<br>Target | 2021-22<br>Result | Q1<br>Result | Q2<br>Result | Q3<br>Result | Q4<br>Result |
|-----------------------------------|-------------------|-------------------|--------------|--------------|--------------|--------------|
| City Gallery Wellington           | 88%               |                   | 78%          |              |              |              |
| Wellington Museum                 | 90%               |                   | 100%         |              |              |              |
| Capital E                         | 90%               |                   | 100%         |              |              |              |
| Cable Car Museum                  | 80%               |                   | 82%          |              |              |              |
| Space Place                       | 90%               |                   | 100%         |              |              |              |
| Nairn Street Cottage              | 90%               |                   | -            |              |              |              |

Update on Progress against Targets, as at 30 September 2021 (Q1)

**Children & Young People Visiting for a Learning Experience:** The number of students as part of a booked group visiting institutions for learning experiences. The delivery of LEOTC is part-funded by the Ministry of Education.

| Learning Experience Visitors | 2021-22<br>Target | 2021-22<br>YTD Result | Q1<br>Result | Q2<br>Result | Q3<br>Result | Q4<br>Result |
|------------------------------|-------------------|-----------------------|--------------|--------------|--------------|--------------|
| City Gallery Wellington      | 4,500             | 218                   | 218          |              |              |              |
| Wellington Museum            | 7,000             | 245                   | 245          |              |              |              |
| Capital E                    | 23,400            | 5,475                 | 5,475        |              |              |              |
| Cable Car Museum             | -                 | 21                    | 21           |              |              |              |
| Space Place                  | 3,500             | 485                   | 485          |              |              |              |
| Nairn Street Cottage         | -                 | -                     | -            |              |              |              |
| Experience Wellington Total  | 38,400            | 6,444                 | 6,444        |              |              |              |

The target of 7,000 set for Wellington Museum covers Cable Car Museum and Nairn Street Cottage.

Please note that the Capital E numbers for the table Children & Young People Visiting for a Learning Experience include our education experiences (Digital offerings are funded by LEOTC, National Theatre for Children is funded by Creative New Zealand).

| Venue Hire                  | 2021-22 | 2021-22    | Q1       |           | Q2       |           | Q3 Result |           | Q4       |           |
|-----------------------------|---------|------------|----------|-----------|----------|-----------|-----------|-----------|----------|-----------|
| Venue fille                 | Target  | YTD Result | Res      | sult      | Result   |           |           |           | Result   |           |
|                             |         |            | No. of   | Total     |          | Total     |           | Total     |          | Total     |
|                             |         |            | bookings | attendees | bookings | attendees | bookings  | attendees | bookings | attendees |
| City Gallery Wellington     | -       |            | 5        | 306       |          |           |           |           |          |           |
| Wellington Museum           | -       |            | 37       | 1,049     |          |           |           |           |          |           |
| Capital E                   | -       |            | 14       | 346       |          |           |           |           |          |           |
| Space Place                 | -       |            | 12       | 285       |          |           |           |           |          |           |
| Experience Wellington Total | -       |            | 68       | 1,986     |          |           |           |           |          |           |

\*This is a new measure for 2021-22, providing a breakdown of venue hire per site. The total number of attendees are included in our overall physical visitation numbers.

#### **OUR PEOPLE**

|                   | 2021-22 Target   | 2021-22 Result |
|-------------------|--|----------------|
| Health and Safety | No preventable serious harm<br>incidents involving workers or<br>visitors as defined by the Health<br>and Safety at Work Act 2015. | 0              |

Note, Staff satisfaction results are reported to the Board via the PPS Committee.



Update on Progress against Targets, as at 30 September 2021 (Q1)

#### **OUR SUSTAINABILITY**

Non-Council Revenue: The total amount of revenue generated from non-Council sources.

| Trading (\$'000)              | 2021-22<br>Target | 2021-22<br>Result | Q1<br>Result | Q2<br>Result | Q3<br>Result | Q4<br>Result |
|-------------------------------|-------------------|-------------------|--------------|--------------|--------------|--------------|
| City Gallery Wellington       | 740               | 36                | 36           |              |              |              |
| Museums Wellington            | 536               | 84                | 84           |              |              |              |
| Capital E                     | 138               | 28                | 28           |              |              |              |
| Space Place                   | 490               | 110               | 110          |              |              |              |
| Sub Total                     | 1904              | 258               | 258          |              |              |              |
| Sub-letting, Interest & Other | 30                | 0.4               | 0.4          |              |              |              |
| Experience Wellington Total   | 1934              | 258.4             | 258.4        |              |              |              |
| Fundraising (\$'000)          | 2021-22<br>Target | 2021-22<br>Result | Q1<br>Result | Q2<br>Result | Q3<br>Result | Q4<br>Result |
| City Gallery Wellington       | 560               | 25                | 25           |              |              |              |
| Museums Wellington            | 116               | 28                | 28           |              |              |              |
| Capital E                     | 623               | 156               | 156          |              |              |              |
| Space Place                   | 78                | 20                | 20           |              |              |              |
| Trust Office                  | 0                 | 2                 | 2            |              |              |              |
| Experience Wellington Total   | 520               | 231               | 231          |              |              |              |

experience Wellington wellington museums trust

Museums Wellington includes the Wellington Museum, Cable Car Museum and Nairn Street Cottage.

\*\*A number of projects scheduled for FY2019-20 were postponed due to COVID-19 restrictions and have been rolled over into FY2020-21.

#### Spend per Visitor: Visitor related revenue (admissions and sales).

| Spend per Visitor (\$)      | 2021-22 | 2021-22 | Q1     | Q2     | Q3     | Q4     |
|-----------------------------|---------|---------|--------|--------|--------|--------|
|                             | Target  | Result  | Result | Result | Result | Result |
| City Gallery Wellington     | 4.93    | 2.06    | 2.06   |        |        |        |
| Museums Wellington          | 2.37    | 2.73    | 2.73   |        |        |        |
| Capital E                   | 2.31    | 2.10    | 2.10   |        |        |        |
| Space Place                 | 11.14   | 16.85   | 16.85  |        |        |        |
| Experience Wellington Total | 3.96    | 3.79    | 3.79   |        |        |        |

Museums Wellington includes Wellington Museum, Cable Car Museum and Nairn Street Cottage.

Update on Progress against Targets, as at 30 September 2021 (Q1)

#### COUNCIL'S SUBSIDY PER VISIT

The Council subsidy per physical visitor is calculated first by dividing the number of forecast visits into the operating grant received from Council (Table 1). Council's ownership costs such as insurance, maintenance and depreciation are then added (Table 2) to provide an estimate of the full subsidy per visit. The information regarding ownership costs is supplied by Council.

#### Table 1: Operating subsidy per visit

| Subsidy per Visit (\$)      | 2021-22<br>Target | 2021-22<br>Result | Q1<br>Result | Q2<br>Result | Q3<br>Result | Q4<br>Result |
|-----------------------------|-------------------|-------------------|--------------|--------------|--------------|--------------|
| City Gallery Wellington     | 17.64             | 34.81             | 34.81        |              |              |              |
| Museums Wellington          | 10.15             | 16.99             | 16.99        |              |              |              |
| Capital E                   | 32.52             | 33.63             | 33.63        |              |              |              |
| Space Place                 | 8.85              | 15.14             | 15.14        |              |              |              |
| Experience Wellington Total | 18.30             | 29.68             | 29.68        |              |              |              |

Subsidy per Visit forecast is based on the probable percentage of the operating grant received from Council as follows:

City Gallery Wellington – 30%

Museums Wellington (Wellington Museum, Cable Car Museum and Nairn Street Cottage) – 26%

Capital E – 22%

Space Place – 4.9% plus the cash underwrite

Central services provided through the Executive Office – 17.1%

#### Table 2: Full subsidy per visit inclusive of Council's ownership costs

| Full Subsidy per Visit (\$) | 2021-22<br>Target | 2021-22<br>Result |
|-----------------------------|-------------------|-------------------|
| City Gallery Wellington     |                   |                   |
| Museums Wellington          |                   |                   |
| Capital E                   |                   |                   |
| Space Place                 |                   |                   |
| Experience Wellington Total |                   |                   |

Council's estimated ownership costs are supplied by Council.

## **Qtr Statement Financial Performance**

## **Experience Wellington**

### For the 3 months ended 30 September 2021

|  | QTR ACT   | QTR BUD   | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020  |
|--|-----------|-----------|------------|------------|----------------|-----------|
| Trading Income                         |           |           |            |            |                |           |
| Trading Income                         | 257,016   | 347,654   | 257,016    | 347,654    | 1,904,053      | 298,235   |
| WCC Operating Grant                    | 2,010,326 | 1,968,984 | 2,010,326  | 1,968,984  | 7,875,939      | 1,930,377 |
| WCC Rental Subsidy                     | 442,245   | 442,251   | 442,245    | 442,251    | 1,769,004      | 442,245   |
| Sponsorship and Donations              | 11,112    | 275,226   | 11,112     | 275,226    | 757,504        | 21,787    |
| Grants Other                           | 220,279   | 335,950   | 220,279    | 335,950    | 1,328,322      | 316,883   |
| Investment Income                      | 461       | 10,720    | 461        | 10,720     | 30,000         | 839       |
| Other Income                           | 18,841    | 22,617    | 18,841     | 22,617     | 321,462        | 40        |
| Total Revenue                          | 2,960,279 | 3,403,402 | 2,960,279  | 3,403,402  | 13,986,284     | 3,010,407 |
| Cost of Sales                          |           |           |            |            |                |           |
| Cost of Sales (Trading Income)         | 64,436    | 91,196    | 64,436     | 91,196     | 467,609        | 125,701   |
| Openings - Exhibitions &<br>Programmes | 9,581     | 12,249    | 9,581      | 12,249     | 48,000         | 640       |
| Total Cost of Sales                    | 74,017    | 103,445   | 74,017     | 103,445    | 515,609        | 126,341   |
| Net Revenue                            | 2,886,263 | 3,299,957 | 2,886,263  | 3,299,957  | 13,470,675     | 2,884,066 |
| Operating Expenses                     |           |           |            |            |                |           |
| Employee Costs                         | 1,717,374 | 1,842,426 | 1,717,374  | 1,842,426  | 7,384,983      | 1,683,924 |
| Council Rent                           | 334,621   | 334,707   | 334,621    | 334,707    | 1,338,828      | 334,621   |
| Exhibitions & Programmes               | 389,770   | 477,823   | 389,770    | 477,823    | 2,498,663      | 346,626   |
| Marketing & Promotions                 | 80,128    | 318,965   | 80,128     | 318,965    | 716,276        | 67,517    |
| Occupancy Costs                        | 310,029   | 284,394   | 310,029    | 284,394    | 1,365,941      | 292,823   |
| Communication Costs                    | 15,734    | 19,002    | 15,734     | 19,002     | 76,000         | 24,768    |
| Trustee Fees and Expenses              | 20,000    | 23,550    | 20,000     | 23,550     | 94,200         | 24,000    |
| Technology Costs                       | 74,469    | 29,849    | 74,469     | 29,849     | 119,492        | 66,527    |
| Professional Fees                      | 32,090    | 25,761    | 32,090     | 25,761     | 103,056        | 16,603    |
| Administration Fees                    | 32,001    | 45,914    | 32,001     | 45,914     | 175,949        | 34,934    |
| Depreciation                           | 72,668    | 128,451   | 72,668     | 128,451    | 513,800        | 129,456   |
| Interest                               | -         | -         | -          | -          | -              |           |
| Total Operating Expenses               | 3,078,883 | 3,530,842 | 3,078,883  | 3,530,842  | 14,387,188     | 3,021,798 |
| Net Surplus/(Deficit)                  | (192,620) | (230,885) | (192,620)  | (230,885)  | (916,513)      | (137,733) |

# **Qtr Stat Fin Performance (Executive Office)**

### Experience Wellington For the 3 months ended 30 September 2021

Institution is 10 Trust Office.

|                           | QTR ACT   | QTR BUD   | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020  |
|---------------------------|-----------|-----------|------------|------------|----------------|-----------|
| Trading Income            |           |           |            |            |                |           |
| Trading Income            | -         | -         | -          | -          | -              | 304       |
| WCC Operating Grant       | 1,911,710 | 1,871,661 | 1,911,710  | 1,871,661  | 7,486,648      | 1,834,963 |
| Sponsorship and Donations | 2,135     | 20,001    | 2,135      | 20,001     | 80,004         | 63        |
| Grants Other              | _         | 110,001   | -          | 110,001    | 440,004        | -         |
| Investment Income         | 461       | 10,720    | 461        | 10,720     | 30,000         | 839       |
| Other Income              | -         | -         | -          | -          | -              | (3,300)   |
| Total Revenue             | 1,914,305 | 2,012,383 | 1,914,305  | 2,012,383  | 8,036,656      | 1,832,869 |
| Cost of Sales             |           |           |            |            |                |           |
| Cost of Sales             | 805       | -         | 805        | -          | -              | 222       |
| Total Cost of Sales       | 805       | -         | 805        | -          | -              | 222       |
| Net Revenue               | 1,913,500 | 2,012,383 | 1,913,500  | 2,012,383  | 8,036,656      | 1,832,647 |
| Operating Expenses        |           |           |            |            |                |           |
| Employee Costs            | 443,420   | 517,635   | 443,420    | 517,635    | 2,070,536      | 455,726   |
| Exhibitions & Programmes  | 15,666    | -         | 15,666     | -          | -              | 200       |
| Marketing & Promotions    | 42,921    | 120,726   | 42,921     | 120,726    | 482,899        | 39,368    |
| Occupancy Costs           | 23,760    | 20,250    | 23,760     | 20,250     | 81,000         | 26,379    |
| Communication Costs       | 6,168     | 5,748     | 6,168      | 5,748      | 22,992         | 4,429     |
| Trustee Fees and Expenses | 20,000    | 23,550    | 20,000     | 23,550     | 94,200         | 24,000    |
| Technology Costs          | 65,442    | 27,750    | 65,442     | 27,750     | 111,000        | 61,989    |
| Professional Fees         | 11,954    | 23,700    | 11,954     | 23,700     | 94,800         | 7,029     |
| Administration Fees       | 3,519     | 3,315     | 3,519      | 3,315      | 14,212         | 3,827     |
| Depreciation              | 16,898    | 27,000    | 16,898     | 27,000     | 108,000        | 30,656    |
| Total Operating Expenses  | 649,748   | 769,674   | 649,748    | 769,674    | 3,079,639      | 653,602   |
| Net Surplus/(Deficit)     | 1,263,752 | 1,242,709 | 1,263,752  | 1,242,709  | 4,957,017      | 1,179,044 |

# **Qtr Stat Fin Performance (Museums Wellington)**

### Experience Wellington For the 3 months ended 30 September 2021

Institution is 20 Museum, 22 Nairn St, 21 Cable Car.

|                           | QTR ACT   | QTR BUD   | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020  |
|---------------------------|-----------|-----------|------------|------------|----------------|-----------|
| Trading Income            |           |           |            |            |                |           |
| Trading Income            |           |           |            |            |                |           |
| Admissions                | 3,604     | 1,500     | 3,604      | 1,500      | 15,000         | 5,082     |
| Bar                       | 830       | 1,500     | 830        | 1,500      | 15,000         | 301       |
| Retail Sales              | 38,932    | 90,000    | 38,932     | 90,000     | 360,000        | 90,513    |
| Venue Hire                | 40,447    | 36,501    | 40,447     | 36,501     | 146,000        | 32,034    |
| Total Trading Income      | 83,813    | 129,501   | 83,813     | 129,501    | 536,000        | 127,930   |
| WCC Rental Subsidy        | 175,456   | 175,455   | 175,456    | 175,455    | 701,824        | 175,456   |
| Sponsorship and Donations | 3,834     | 2,000     | 3,834      | 2,000      | 20,000         | 7,545     |
| Grants                    | 24,657    | 24,000    | 24,657     | 24,000     | 96,000         | 37,376    |
| Other Income              | -         | -         | -          | -          | -              | 1,783     |
| Total Revenue             | 287,760   | 330,956   | 287,760    | 330,956    | 1,353,824      | 350,090   |
| Cost of Sales             |           |           |            |            |                |           |
| Cost of Sales             | 40,049    | 49,299    | 40,049     | 49,299     | 201,182        | 88,863    |
| Total Cost of Sales       | 40,049    | 49,299    | 40,049     | 49,299     | 201,182        | 88,863    |
| Net Revenue               | 247,711   | 281,657   | 247,711    | 281,657    | 1,152,642      | 261,226   |
| Operating Expenses        |           |           |            |            |                |           |
| Employee Costs            | 438,705   | 371,233   | 438,705    | 371,233    | 1,484,981      | 438,004   |
| Council Rent              | 175,456   | 175,458   | 175,456    | 175,458    | 701,832        | 175,456   |
| Exhibitions & Programmes  | 26,725    | 54,999    | 26,725     | 54,999     | 220,000        | 17,245    |
| Marketing & Promotions    | 77        | 3,469     | 77         | 3,469      | 17,101         | 5,969     |
| Occupancy Costs           | 89,811    | 76,194    | 89,811     | 76,194     | 306,495        | 77,474    |
| Communication Costs       | 7,696     | 6,252     | 7,696      | 6,252      | 25,008         | 14,080    |
| Technology Costs          | 5,997     | 500       | 5,997      | 500        | 2,000          | 2,034     |
| Professional Fees         | 177       | 115       | 177        | 115        | 460            | 30        |
| Administration Fees       | 5,747     | 10,452    | 5,747      | 10,452     | 41,808         | 10,104    |
| Depreciation              | 37,362    | 82,500    | 37,362     | 82,500     | 330,000        | 73,864    |
| Total Operating Expenses  | 787,754   | 781,172   | 787,754    | 781,172    | 3,129,685      | 814,262   |
| Net Surplus/(Deficit)     | (540,043) | (499,515) | (540,043)  | (499,515)  | (1,977,043)    | (553,036) |

# **Qtr Stat Fin Performance (Space Place)**

### Experience Wellington For the 3 months ended 30 September 2021

Institution is 26 Space Place.

|                           | QTR ACT  | QTR BUD  | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020 |
|---------------------------|----------|----------|------------|------------|----------------|----------|
| Trading Income            |          |          |            |            |                |          |
| Trading Income            |          |          |            |            |                |          |
| Admissions                | 73,216   | 79,997   | 73,216     | 79,997     | 320,000        | 70,865   |
| Bar                       | 904      | 3,750    | 904        | 3,750      | 15,000         | 4,553    |
| Membership                | 977      | -        | 977        | -          | -              | 1,350    |
| Retail Sales              | 17,661   | 15,995   | 17,661     | 15,995     | 80,000         | 16,946   |
| Venue Hire                | 17,015   | 15,750   | 17,015     | 15,750     | 75,000         | 10,569   |
| Total Trading Income      | 109,774  | 115,492  | 109,774    | 115,492    | 490,000        | 104,283  |
| WCC Operating Grant       | 98,616   | 97,323   | 98,616     | 97,323     | 389,291        | 95,414   |
| Sponsorship and Donations | 583      | -        | 583        | -          | -              | 58       |
| Grants                    | 19,505   | 19,500   | 19,505     | 19,500     | 78,022         | 26,007   |
| Total Revenue             | 228,478  | 232,315  | 228,478    | 232,315    | 957,313        | 225,763  |
| Cost of Sales             |          |          |            |            |                |          |
| Cost of Sales             | 27,288   | 18,819   | 27,288     | 18,819     | 84,494         | 16,275   |
| Total Cost of Sales       | 27,288   | 18,819   | 27,288     | 18,819     | 84,494         | 16,275   |
| Net Revenue               | 201,190  | 213,496  | 201,190    | 213,496    | 872,819        | 209,488  |
| Other Income              |          |          |            |            |                |          |
| WCC Underwrite            | -        | -        | -          | -          | 184,000        | -        |
| Total Other Income        | -        | -        | -          | -          | 184,000        |          |
| Operating Expenses        |          |          |            |            |                |          |
| Employee Costs            | 170,893  | 195,532  | 170,893    | 195,532    | 782,187        | 108,807  |
| Exhibitions & Programmes  | 57,751   | 11,217   | 57,751     | 11,217     | 50,031         | 32,989   |
| Marketing & Promotions    | -        | 1,020    | -          | 1,020      | 4,080          | 1,386    |
| Occupancy Costs           | 16,098   | 16,173   | 16,098     | 16,173     | 63,914         | 18,055   |
| Communication Costs       | 190      | 2,001    | 190        | 2,001      | 8,000          | 2,877    |
| Technology Costs          | -        | 600      | -          | 600        | 2,497          | 2,045    |
| Professional Fees         | -        | -        | -          | -          | -              | 373      |
| Administration Fees       | 3,245    | 5,380    | 3,245      | 5,380      | 18,996         | 3,835    |
| Depreciation              | 694      | 1,251    | 694        | 1,251      | 5,000          | 761      |
| Total Operating Expenses  | 248,870  | 233,174  | 248,870    | 233,174    | 934,705        | 171,128  |
| Net Surplus/(Deficit)     | (47,680) | (19,678) | (47,680)   | (19,678)   | 122,114        | 38,360   |

# Qtr Stat Fin Performance (Capital E)

### Experience Wellington For the 3 months ended 30 September 2021

Institution is 30 Capital E.

|  | QTR ACT   | QTR BUD   | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020  |
|--|-----------|-----------|------------|------------|----------------|-----------|
| Trading Income                         |           |           |            |            |                |           |
| Trading Income                         |           |           |            |            |                |           |
| Admissions                             | 20,300    | 28,251    | 20,300     | 28,251     | 113,000        | 20,917    |
| Retail Sales                           | 2,598     | 2,751     | 2,598      | 2,751      | 11,004         | 2,540     |
| Venue Hire                             | 4,705     | 3,501     | 4,705      | 3,501      | 14,004         | 4,603     |
| Total Trading Income                   | 27,603    | 34,503    | 27,603     | 34,503     | 138,008        | 28,059    |
| WCC Rental Subsidy                     | 107,624   | 107,625   | 107,624    | 107,625    | 430,496        | 107,624   |
| Sponsorship and Donations              | 1,710     | 3,825     | 1,710      | 3,825      | 15,300         | 2,574     |
| Grants                                 | 153,917   | 151,929   | 153,917    | 151,929    | 607,716        | 150,000   |
| Other Income                           | 417       | 375       | 417        | 375        | 1,500          | 800       |
| Total Revenue                          | 291,270   | 298,257   | 291,270    | 298,257    | 1,193,020      | 289,058   |
| Cost of Sales                          |           |           |            |            |                |           |
| Cost of Sales                          | 6,439     | 7,026     | 6,439      | 7,026      | 28,100         | 4,466     |
| Openings - Exhibitions &<br>Programmes | 1,359     | 249       | 1,359      | 249        | 1,000          | 282       |
| Total Cost of Sales                    | 7,798     | 7,275     | 7,798      | 7,275      | 29,100         | 4,748     |
| Net Revenue                            | 283,472   | 290,982   | 283,472    | 290,982    | 1,163,920      | 284,310   |
| Operating Expenses                     |           |           |            |            |                |           |
| Employee Costs                         | 198,547   | 315,480   | 198,547    | 315,480    | 1,261,931      | 278,610   |
| Exhibitions & Programmes               | 146,384   | 198,249   | 146,384    | 198,249    | 792,992        | 190,756   |
| Marketing & Promotions                 | 15        | 1,149     | 15         | 1,149      | 4,596          | 6,295     |
| Occupancy Costs                        | 110,268   | 109,878   | 110,268    | 109,878    | 439,512        | 105,320   |
| Communication Costs                    | 390       | 750       | 390        | 750        | 3,000          | 60        |
| Technology Costs                       | 1,449     | 249       | 1,449      | 249        | 1,000          | (270      |
| Professional Fees                      | 15,000    | 1,749     | 15,000     | 1,749      | 6,996          | 4,099     |
| Administration Fees                    | 11,419    | 10,182    | 11,419     | 10,182     | 40,728         | 8,866     |
| Depreciation                           | 7,999     | 9,000     | 7,999      | 9,000      | 36,000         | 9,324     |
| Development (FMC)                      | -         | -         | -          | -          | -              | 446       |
| Digital-Marketing &<br>Communications  | -         | -         | -          | -          | -              | 6,763     |
| Total Operating Expenses               | 491,470   | 646,686   | 491,470    | 646,686    | 2,586,755      | 610,813   |
| Net Surplus/(Deficit)                  | (207,998) | (355,704) | (207,998)  | (355,704)  | (1,422,835)    | (326,503) |

# **Qtr Stat Fin Performance (City Gallery)**

### Experience Wellington For the 3 months ended 30 September 2021

Institution is 40 City Gallery.

|  | QTR ACT   | QTR BUD   | YTD ACTUAL | YTD BUDGET | FULL YR BUDGET | YTD 2020  |
|--|-----------|-----------|------------|------------|----------------|-----------|
| Trading Income                         |           |           |            |            |                |           |
| Trading Income                         |           |           |            |            |                |           |
| Admissions                             | 6,650     | 3,260     | 6,650      | 3,260      | 498,445        | 8,895     |
| Bar                                    | 215       | 3,000     | 215        | 3,000      | 7,000          | 321       |
| Membership                             | 4,943     | 900       | 4,943      | 900        | 3,600          | 587       |
| Retail Sales                           | 19,677    | 11,424    | 19,677     | 11,424     | 90,198         | 22,635    |
| Royalty/Production/Tour fees           | -         | 6,000     | _          | 6,000      | 6,000          | -         |
| Venue Hire                             | 4,245     | 13,800    | 4,245      | 13,800     | 43,100         | 5,041     |
| Total Trading Income                   | 35,730    | 38,384    | 35,730     | 38,384     | 648,343        | 37,478    |
| WCC Rental Subsidy                     | 159,165   | 159,825   | 159,165    | 159,825    | 639,300        | 159,165   |
| Sponsorship and Donations              | 2,850     | 249,400   | 2,850      | 249,400    | 642,200        | 11,547    |
| Grants                                 | 22,200    | 30,520    | 22,200     | 30,520     | 106,580        | 103,500   |
| Other Income                           | 18,423    | 21,342    | 18,423     | 21,342     | 133,562        | 757       |
| Wages On-charged                       | -         | 600       | _          | 600        | 1,800          | -         |
| Contractors fees On-charged            | -         | 300       | _          | 300        | 600            | -         |
| Total Revenue                          | 238,369   | 500,371   | 238,369    | 500,371    | 2,172,385      | 312,447   |
| Cost of Sales                          |           |           |            |            |                |           |
| Cost of Sales                          | 27,143    | 20,464    | 27,143     | 20,464     | 117,458        | 15,864    |
| Openings - Exhibitions &<br>Programmes | 8,222     | 12,000    | 8,222      | 12,000     | 47,000         | 358       |
| Total Cost of Sales                    | 35,365    | 32,464    | 35,365     | 32,464     | 164,458        | 16,223    |
| Net Revenue                            | 203,004   | 467,907   | 203,004    | 467,907    | 2,007,927      | 296,225   |
| Operating Expenses                     |           |           |            |            |                |           |
| Employee Costs                         | 465,808   | 431,538   | 465,808    | 431,538    | 1,785,346      | 402,776   |
| Exhibitions & Programmes               | 143,245   | 214,510   | 143,245    | 214,510    | 1,439,990      | 105,436   |
| Marketing & Promotions                 | 37,116    | 39,660    | 37,116     | 39,660     | 344,540        | 7,291     |
| Occupancy Costs                        | 229,257   | 224,199   | 229,257    | 224,199    | 1,122,716      | 224,760   |
| Communication Costs                    | 1,290     | 10,260    | 1,290      | 10,260     | 27,910         | 2,775     |
| Technology Costs                       | 1,581     | 4,500     | 1,581      | 4,500      | 10,800         | 729       |
| Professional Fees                      | -         | 1,200     | -          | 1,200      | 3,800          | 428       |
| Administration Fees                    | 7,943     | 15,985    | 7,943      | 15,985     | 59,005         | 7,948     |
| Depreciation                           | 8,436     | 8,700     | 8,436      | 8,700      | 34,800         | 13,571    |
| Total Operating Expenses               | 894,675   | 950,552   | 894,675    | 950,552    | 4,828,907      | 765,714   |
| Net Surplus/(Deficit)                  | (691,671) | (482,645) | (691,671)  | (482,645)  | (2,820,980)    | (469,490) |

## **Statement of Financial Position**

## Experience Wellington As at 30 September 2021

|   | 30 SEP 2021 | 30 JUN 2021 |
|---|-------------|-------------|
| Assets                                  |             |             |
| Fixed Assets                            |             |             |
| Property, plant and equipment           | 1,067,703   | 1,132,667   |
| Collections and Artefacts               | 2,338,816   | 2,338,816   |
| Intangible assets                       | 28,007      | 35,711      |
| Total Fixed Assets                      | 3,434,526   | 3,507,194   |
| Non-Current Asset                       |             |             |
| Legacy Investment with Nikau Foundation | 293,325     | 293,325     |
| Total Non-Current Asset                 | 293,325     | 293,325     |
| Current Assets                          |             |             |
| Inventory                               | 191,927     | 144,603     |
| Trade and other receivables             | 721,970     | 760,453     |
| Cash and Cash equivalents               | 2,607,350   | 1,737,000   |
| Total Current Assets                    | 3,521,248   | 2,642,056   |
| Total Assets                            | 7,249,099   | 6,442,575   |
| Liabilities                             |             |             |
| Current Liabilities                     |             |             |
| Trade and other payables                | 3,128,563   | 2,129,884   |
| Employee benefits                       | 316,947     | 316,086     |
| Total Current Liabilities               | 3,445,510   | 2,445,970   |
| Total Liabilities                       | 3,445,510   | 2,445,970   |
| Net Assets                              | 3,803,589   | 3,996,605   |
| Equity                                  |             |             |
| Reserves                                | 2,601,444   | 2,601,840   |
| Retained earnings                       | 1,202,145   | 1,394,765   |
| Total Equity                            | 3,803,589   | 3,996,605   |
|   |             |             |