Monthly/ Fortnightly - swim membership application

Absolutely Positively **Wellington** City Council

I, (the 'member') hereby apply for a swim membership on the basis of the information contained in this application form, which I declare to be true and correct and I agree to be bound by the terms and conditions of membership as set out in this form.

Me Heke Ki Pōneke

Membership details	
First name	Last name
Home address	
Phone (home)	Phone (work)
Mobile	Date of birth
Email	
Occupation	
Emergency contact	
Membership type (please tick one applicable answer for each)	
☐ Adult swim membership ☐ Child swim membership	☐ Fortnightly Payment ☐ Monthly Payment
Nominated Wellington City Council Pool	
☐ Karori ☐ Keith Spry ☐ Tawa ☐ Freybe	rg 🔲 Wellington Regional Aquatic Centre (Kilbirnie)
Are you eligible for a Leisure Card discount?	
☐ Yes ☐ No If yes, please provide photocopy of card	
Do you belong to an aquatic sports club or hold a SuperGold Card, Community Services or Student ID?	
☐ Yes ☐ No If yes (please attach proof of Club membership, SGC, CSC or Student ID Card)	
*Leisure Card, a Wellington City Council scheme that allows discounted entry into a range of recreation and leisure services. Phone 499 4444 to see if you're eligible.	
Please note: only one discount will be applied to a membership	
Please tick all boxes below	
 □ I understand that my account will be charged at the monthly rate unless I give notification to cancel my membership. □ Notification to cancel my membership must be in writing and received by a Wellington City Council pool five days before my next Direct Debit to successfully cancel my membership for the next membership month/fortnight. If notification of intent to cancel is not received five days before my next Direct Debit month/fortnight, the account will be charged as agreed on the monthly billing date. 	
☐ I have completed and attached the membership EziDebit form, passport photo and proof of Aquatic Sports Club membership, SuperGold Card, Community Services Card or Student ID (if applicable).	
Agreement of terms and conditions	
Please read and sign the following: 1. I acknowledge that personal information provided by me and held by the Wellington City Council may be used and disclosed to; process this or any other application I may make with the Wellington City Council; notify any credit reporting agency of default by me or any financial obligation I may have to the Wellington City Council and enable the Wellington City Council to communicate with me for any purpose.	
2. I have the right under the Privacy Act 2020 to obtain access to and request correction of any personal information held by the Wellington City Council concerning me.	
3. I have read and understood all conditions on the reverse of this application.	
4. I agree that the Wellington City Council can notify me of changes to swim membership via email	
Name	
Parent/Guardian (for child memberships)	
Signed	Date
Office use only	

Price \$

Card issued

Membership start date

Membership issued

Date of processing

Membership expiry date

Membership conditions

All membership conditions have been established to ensure maximum enjoyment and usage of the Wellington City Council Pools by all Wellington City Council Pool members. On acceptance by the Council, represented by Parks, Sport and Recreation, of this agreement you will be referred to as a 'member' and have the usage rights and obligations as set out below:

1. Membership access

Swim members are entitled to utilise any of the Wellington City Council Pools during normal operating hours. The member will be advised of the membership commencement date once the application has been processed. This information, a copy of the application form and the membership card will be made available for collection at the nominated pool prior to the membership commencement date.

A member must present his/her membership card for admittance to the Pool. Membership is personal to the member and membership cards cannot be assigned or transferred to another person.

2. Membership processing

Completed application forms with ALL required information including proof of club membership, SuperGold Card, Community Services Card or Student ID (if applicable) and a passport photo must be returned to us three days before you wish to start your Direct Debit. Your first payment is required to be paid in full at the time of membership starting, before your initial Direct Debit.

3. Legally binding agreement

I understand that this agreement is legally binding whether my use of the Wellington City Council Pools and its services is determined and paid.

4. Fees and payment

The membership fees for swim memberships are set by WCC from time to time, and are available at https://wellington.govt.nz/recreation/facilities-and-centres/swimming-pools/swim-memberships You acknowledge that WCC may increase the fees payable by members provided that you have been given 60 days' written notice of the increase.

Members who elect to pay by Direct Debit instalments, the first month's membership fee (pro-rated as appropriate) is payable when this application form is submitted to WCC. After the first month, the fees will be paid by Direct Debit from your nominated bank account or credit card in accordance with the membership application.

WCC reserves its right to refuse entry to Facilities and Services to members who fail to meet their payment obligations as set out in this Agreement.

Where payment is not made, the Customer agrees to pay the Council all costs and expenses (including debt collection fees or legal fees), incurred by the Council in seeking to recover the overdue amount.

5. Right of cancellation

I agree that Notification to cancel my membership must be in writing and received by a Wellington City Council pool five days before my direct debit is due to successfully cancel my membership for the next membership month/fortnight. If notification of intent to cancel is not received five days prior to my Direct Debit, the account will be charged as agreed on the monthly/fortnightly billing date.

6. Refunds

Any refund will be at the sole discretion of Wellington City Council Pools management.

7. Limitation of liability

Except as provided in the Consumer Guarantees Act 1991, or as provided elsewhere in this agreement, the Wellington City Council Pools shall not be liable or responsible to the member for any direct, indirect or consequential injury, loss or damage to the person or property of the member, whatsoever and however arising.

8. Transfer of membership

All swim memberships are non-transferable.

9. Unavailability of facility or services

I agree to accept the fact that a particular facility or service within Wellington City Council Pools premises may be unavailable at any particular time due to a prior booking, scheduled maintenance closure, mechanical breakdown, fire, act of god, condemnation, catastrophe, or any other reason. Further I agree to not hold Wellington City Council Pools responsible or liable for such circumstances.

10. Hours of operation

Wellington City Council Pools reserve the right to vary, add or eliminate from time to time any of the particular facilities or services provided by Wellington City Council Pools. Please refer to current operational information and event and programme schedules displayed within Wellington City Council Pools.

11. Conduct within the Wellington City Council Pools

Management reserve the right to refuse entry, cancel a membership or request a member to leave the premises if the member does not behave in a responsible manner, is under the influence of drugs and/or alcohol or does not adhere to the conditions of use.

12. Age requirement

To qualify for a child swim membership, the applicant must currently be attending high school. Children under the age of eight years must be actively supervised by a responsible adult aged 16 years or older. Actively supervised means within arms reach and able to give immediate assistance.

13. Privacy Statement

Personal information collected will be used for the administration of entry process. All information collected will be held at Wellington City Council, with members having the right to access and correct personal information.